



Joint IOUs Program Highlights

Low Income Oversight Board Meeting
September 16, 2026

Stockton, CA
Hybrid Meeting

Program Summary (Jan through July 2026)



CARE

Enrollments: 1,360,581
New Enrollments: 177,993
Enrollment Rate: 95%
Discounts: \$625,825,343
% Adm. Expenditure: 34%

FERA

Enrollments: 56,912
New Enrollments: 14,381
Enrollment Rate: 18%
Discounts: \$11,486,904
% Adm. Expenditure: 39%

ESA

ESA Main

kW Saved: 6,560 (240%)
kWh Saved: 17,093,841 (51%)
Therms Saved: 708,020 (52%)
Homes Treated: 29,480 (58%)
Expenditure: ~\$67.63 M (58%)

N.MFWB

kW Saved: 725
kWh Saved: 3,720,969
Therms Saved: 102,931
In-Units Treated: 9,872
Whole Building: 40
Expenditure: ~\$14.79 M (~32%)

Additional Highlights

Income-Qualified Programs

- **CARE** maintained a 95% enrollment rate and provided over \$625M in combined electric and gas discounts to eligible households. Looking ahead to 2027, PG&E expects to reduce or defer several marketing and outreach efforts to meet its increased contribution to CHANGES (+\$320k) while operating within a reduced program administrative budget of \$8.8M, compared to the \$10.3M requested for 2027.
- **FERA** enrollment continued to see minimal gains, ending July with 18% enrollment rate, with 1 and 2-person households accounting for slightly more than 50% of new enrollments. While PG&E is fully committed to identifying and implementing strategies to improve FERA enrollment outcome, program data continues to show that marketing and outreach efforts do not directly translate to enrollment.
- **ESA** is on track to achieving its 2026 annual energy savings goals and homes-treated target. PG&E is working with implementers and vendors to extend existing contracts to ensure program continuity through 2027.
 - PP/PD has completed 905 projects with 27 additional in the pipeline set to completion by the end of the year.
 - PG&E Tribal Outreach team launched its first bi-annual Tribal Training Session, offered to all federally and non-federally recognized tribes, to increase awareness of available customer assistance programs.

Arrearage Support through REACH and Match My Payment

- PG&E has contributed over \$43M so far in 2026 to REACH and Match my Payment, which have nearly 90K customers participating.
- Match my Payment serves customers up to 400% FPL and encourages customers to make payments by offering a dollar-for-dollar match.

SCE Program Summary – Through July 2026

CARE

Enrollments: 1,348,960
New Enrollments: 158,645
Enrollment Rate: 104%
Discounts: \$564,419,564
% Adm. Expenditure: 61%

FERA

Enrollments: 52,911
New Enrollments: 11,232
Enrollment Rate: 15%
Discounts: \$10,043,324
% Adm. Expenditure: 40%

ESA

ESA MAIN

kW Saved: 2,844 (29% Goal)
kWh Saved: 17,987,377 (72% Goal)
Therms Saved: -66,910 (-23% Goal)
Homes Treated: 37,360 (66% Target)
Expenditure: \$56M (111% authorized budget)

MFWB Program

kW Saved: 114
kWh Saved: 916,635
Therms saved: 22,806
In-Units Treated: 4,691
WB Treated: 15
Expenditure: \$6.4M (52% authorized budget)

Additional Highlights

ESA Portfolio:

- **Main:** Continues to enroll customers using the new “deeper energy savings model” that prioritizes both customers with higher energy usage and certain hard-to-reach customer segments treating **37,360 homes** and saving **17,987,377 kWh**.
- **PPPD:** As of July 2026, **413 homes have been treated, 19% of the 2,200 pilot target**. There are currently **1,191 projects in various stages of the pipeline**. The current fallout rate is at 9% of the enrolled participants. SCE has forecasted to complete 484 projects in 2026. SCE expects a steady increase in monthly project completions through 2026.
- **BE Pilot:** As of **July 2026**, the BE pilot has treated **374 homes in 2026** (a total of **844 homes** since inception), delivering approximately **3 million claimable kWh** in energy savings year-to-date. The pilot has limited new acquisition and is focused on advancing the **576 projects** that remain in various stages toward completion before the year-end.

Tribal and AMP

- SCE conducted ongoing tribal safety meetings and engagement activities throughout 2026, totaling 36 tribal-focused events year-to-date.
- AMP/Disconnections: As July 2026, AMP had 352,487 customers enrolled in the program, with a total of \$317M forgiven since program launch.

SDG&E Program Summary – Through July 2026

CARE	FERA	ESA	
Enrollments: 280,814 New Enrollments: 33,127 Enrollment Rate: 98% Discounts: \$ 128,738,726 % Adm. Expenditure: 40%	Enrollments: 24,619 New Enrollments: 10,205 Enrollment Rate: 31% Discounts: \$ 4,238,691 % Adm. Expenditure: 40%	ESA Main kW Saved: 58 (16% Goal) kWh Saved: 445,613 (24% Goal) Therms Saved: 42,898 (76% Goal) Homes Treated: 2,458 (42% Target) Expenditure: 38% authorized budget	<u>MFWB Program (SDG&E only)</u> kW Saved: 49 (47% of Goal) kWh Saved: 591,952 (46% of Goal) Therms Saved: 34,851 (48% of Goal) In-Units Treated: 2,007 (20% of Goal) CAM Treated: 22 (41% of Goal) Expenditure: \$7.4M (79% of budget)

Additional Highlights

ESA Main

- 86% of 600 ESA Main Participants surveyed through Q2 rate their experience as 'Excellent', 'Very Good', or 'Good.' (Consistent with the 2025 YE score).
- June/July - General awareness paid media campaigns rolled out including: TV, radio, print, online (vevo, youtube, nextdoor), streaming (roku, tubi, pluto), and out of home signage.

Southern MFWB (SDG&E, SCE & SoCalGas):

- YTD Performance (All IOUs): Progress toward goals includes 8,725 in-unit measures (19%), 55 whole-building projects (21%), and ~\$26M expensed (59%), generating ~1.6M kWh (13%) and 304k Therms (42%) in savings.

Pilot Plus/Deep

- In 2026, 34 home projects have been treated. There are 65 projects currently in the assessment phase with 49 of those eligible for deeper energy savings.

AMP/Disconnections: As of July 2026, AMP has 14,318 customers actively enrolled in the program, with a total of \$112.9M forgiven since program launch.

SoCalGas Program Summary – through July 2026



CARE

- Enrollments: 1,662,817
- New Enrollments: 150,292
- Enrollment Rate: 104%
- Discounts: \$96,645,768
- (67% of forecast amt)
- % Adm. Expenditure: 42%

ESA Program

Main ESA Program

Therms Saved: 578,968 (40% Goal)*
Homes Treated: 25,962 (37% Target)
Expenditure: 49% authorized budget

MFWB Program

kW and KWh Saved: N/A
Therms Saved: 283,742 (44%)
In-Units Treated: 6,124
WB Treated : 154
Expenditure: 62% authorized budget

*Per D.21-06-015, approved annual therms saved goal of 1,435,220 for PYs 2022-2026 are for the *entire* ESA Program portfolio, including Main ESA Program (SF), Multi-Family (MF) in-unit, MF Common Area Measures (CAM) and Multi-Family Whole Building (MFWB). However, the actual-to-date therm count in this table includes ESA Main only.

Additional Highlights

Main ESA Program

- SoCalGas is forecasted to achieve its therm savings goal for the third consecutive year with a 99% spend of the authorized budget, reflecting the continued success of program implementation efforts and strong contractor performance.
- SoCalGas increased compensation of 19 measures and fees for higher manufacturer costs in association with its commitment to perform intra-program cycle pricing reviews.

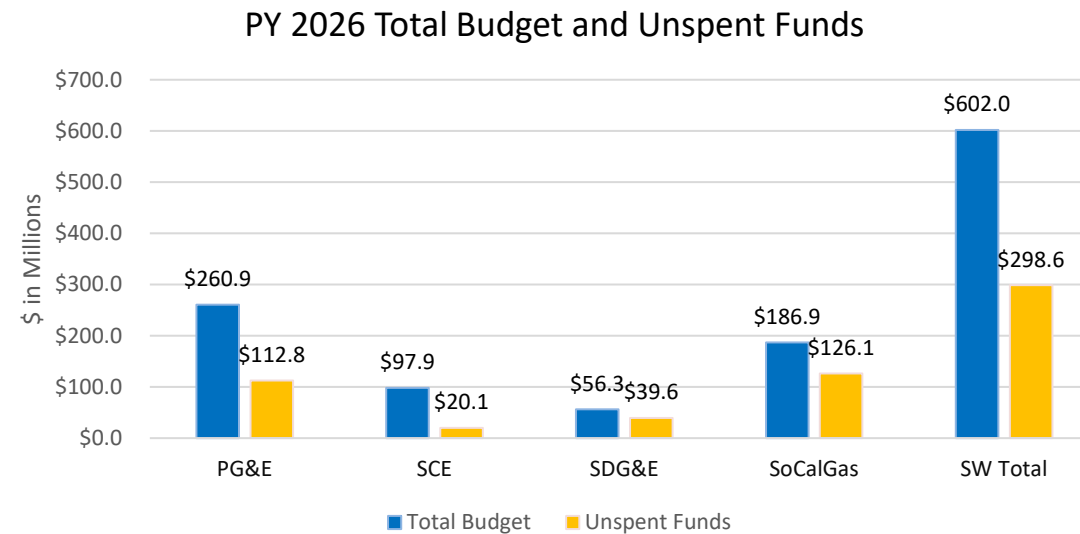
Tribal Community Engagement

- SoCalGas actively collaborates with both Federally and Non-Federally recognized tribes through ongoing engagement and outreach. These efforts include outreach to Tribal TANF programs, Indian Health organizations, and partnerships with community-based groups serving Tribal populations on and off tribal lands. SoCalGas continues its commitment to strengthen relationships with Tribal Communities by enhancing engagement and increasing awareness of Customer Assistance Programs (CARE, ESA, MBL, AMP, LIHEAP, and payment plans).
 - **As of July 31**, SoCalGas has:
 - Engaged with **16 tribes**
 - Participated in **103 Tribal Community events**



Joint IOUs ESA Program Unspent

ESA Program Budget and Unspent Funds Summary



Data as of July 31, 2026. Total budget includes carry-over funds from prior years for ESA pilots and Multifamily Whole Building programs, as directed by the CPUC in D.21-06-015. Please refer to Appendix A for individual IOU performance.





Joint IOUs Report of the CARE, FERA and ESA Programs

CARE Program Budgets and Enrollment

PU Code Section 739.1(a) requires the CPUC to establish a program of assistance to low-income electric and gas customers with annual household incomes that are no greater than 200 percent of the federal poverty guideline levels.

July 2026 CARE Program Updates*

Utility	2026 Admin Budget	Expenditures	%	Discounts
PG&E	\$14,787,700	\$5,082,656	34%	\$625,825,343
SCE	\$9,275,620	\$5,625,970	61%	\$564,419,564
SDG&E	\$7,401,649	\$2,928,180	40%	\$128,738,726
SoCalGas	\$10,774,132	\$4,567,704	42%	\$96,645,768
Total	\$42,239,101	\$18,204,510		\$1,415,629,401

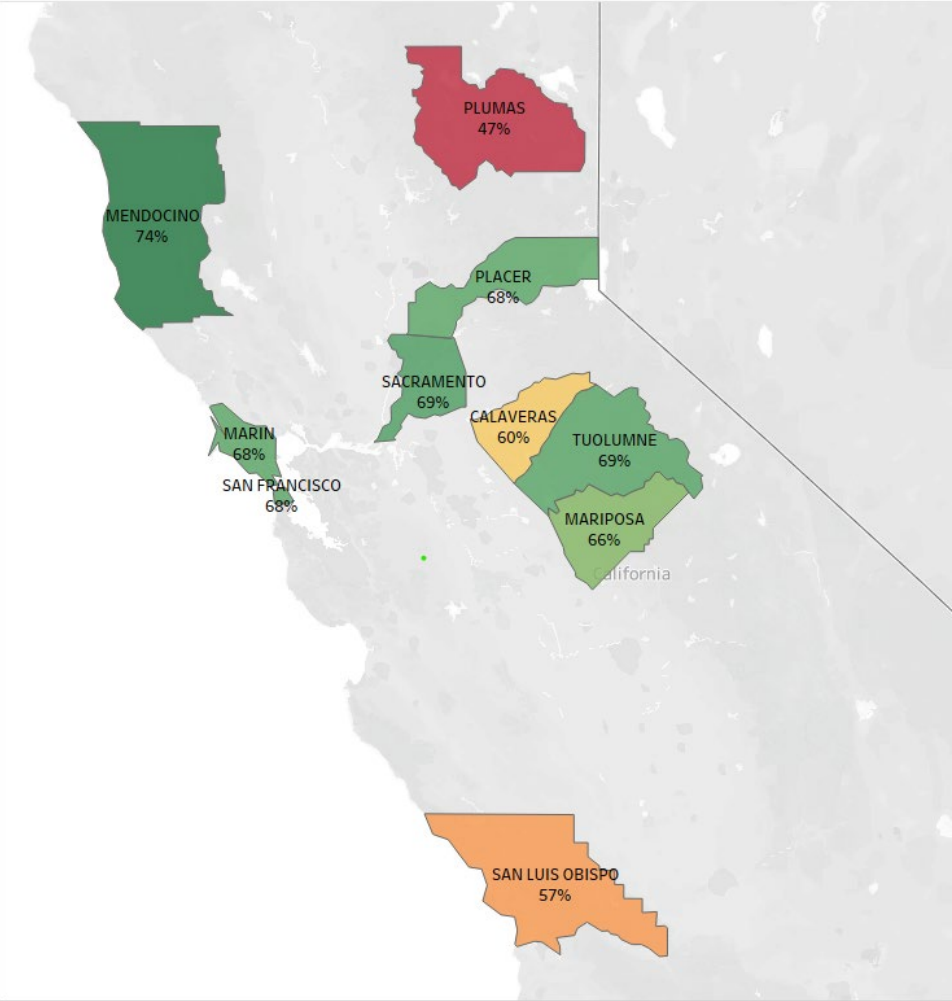
2026 YTD CARE Enrollment						
Utility	Total Residential Customers	Estimated Eligible Customers	Eligible Rate	Customers Enrolled**	Enrollment Rate	Newly Enrolled Customers
PG&E	5,737,907	1,439,074	25%	1,360,581	95%	177,993
SCE	4,673,926	1,293,449	28%	1,348,960	104%	158,645
SDG&E	1,465,365	286,148	20%	280,814	98%	33,127
SoCalGas	5,781,309	1,606,495	28%	1,662,817	104%	150,292
Total	17,658,507	4,625,166		4,653,172		520,057

* Authorized budgets pursuant to Decision (D.)21-06-015. January – July 2026 activity as reported in the IOU ESA-CARE-FERA Monthly Reports filed on August 21, 2026 ** Total households enrolled includes sub-metered households.

** Customers are shared where the IOU territories overlap.



CARE Program PG&E Enrollment Map



PG&E Counties With Lowest Enrollment Rates	
County	Enrollment Rate*
PLUMAS	47%
SAN LUIS OBISPO	57%
CALAVERAS	60%
MARIPOSA	66%
SAN FRANCISCO	68%
MARIN	68%
PLACER	68%
TUOLUMNE	69%
SACRAMENTO	69%
MENDOCINO	74%

*Represents PG&E counties with the lowest enrollment rates, as of July 31, 2026.

*Excludes counties with less than 1,000 estimated eligible households

CARE Program *SCE Enrollment map*



County	Enrollment Rate*
Tulare	115%
San Bernardino	112%
Kings	111%
Riverside	110%
Los Angeles	109%
Ventura	92%
Orange	89%
Kern	84%
Inyo	61%
Santa Barbara	52%
Mono	41%

*Represents the enrollment rates for all SCE counties effective July 31, 2026, and excludes counties with less than 1,000 estimated eligible households

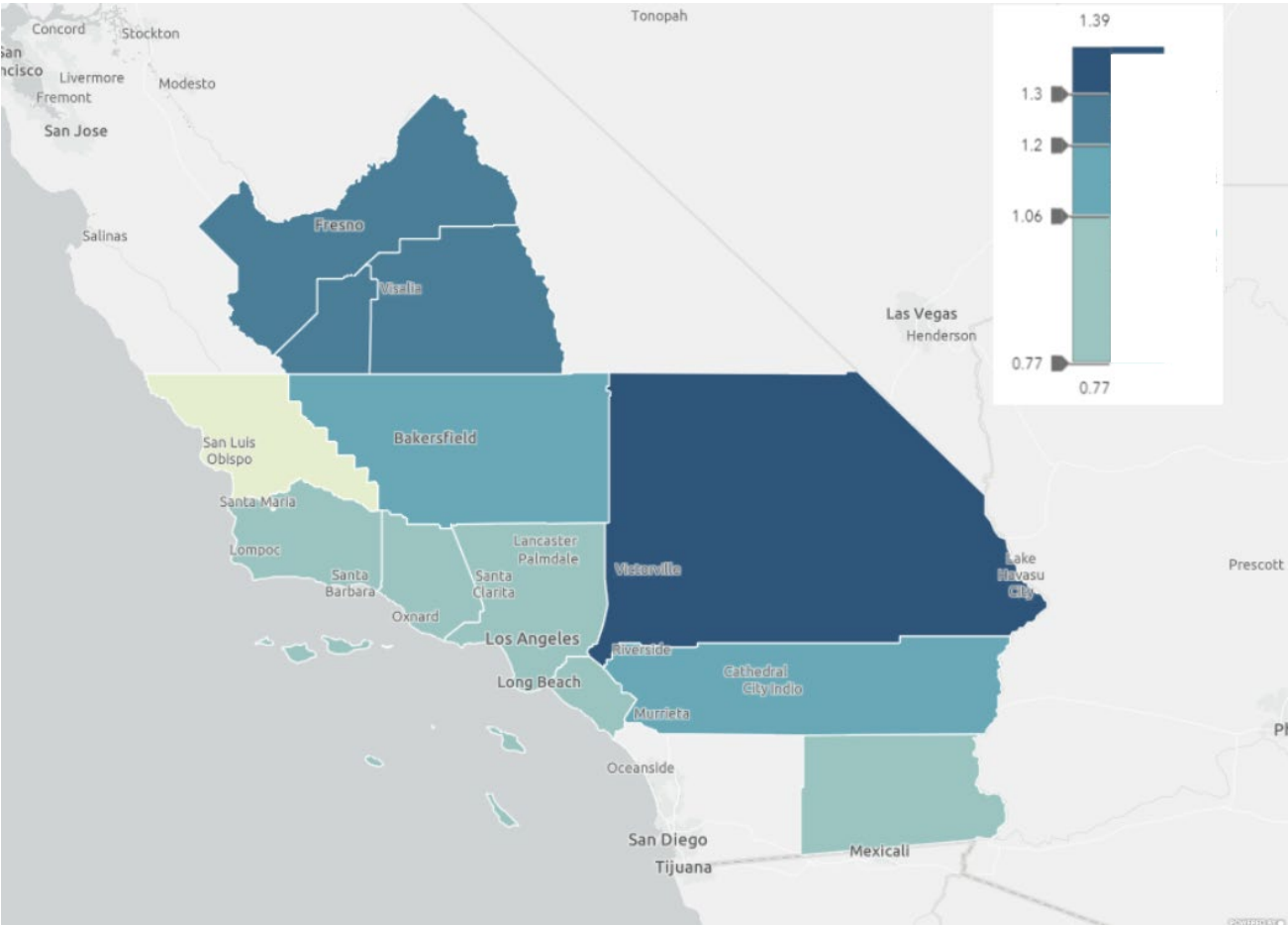
CARE Program *SDG&E Enrollment Map*



Zip codes with lowest enrollment rates	
City	Enrollment Rate*
Mt Laguna	5%
Rancho Santa Fe	20%
Potrero	29%
Coronado	31%
Palomar Mountain	34%
La Jolla	35%
Del Mar	42%

*Represents SDG&E zip codes with the lowest enrollment rates according to the eligible 2026 population, as reported in the SDG&E’s Monthly Report for July 2026.

CARE Program *SoCalGas Enrollment map*



County	Enrollment Rate *
Tulare	132%
San Bernardino	127%
Kern	118%
Kings	117%
Fresno	116%
Riverside	109%
Los Angeles	101%
Ventura	94%
Orange	91%
Santa Barbara	86%
Imperial	79%
San Luis Obispo	61%

*Represents the enrollment rates for all SoCalGas counties Jan-July 2026, as reported in the IOU ESA-CARE Monthly Report (Filed August 21, 2026).

FERA Program Budgets and Enrollment

July 2026 FERA Program Updates*

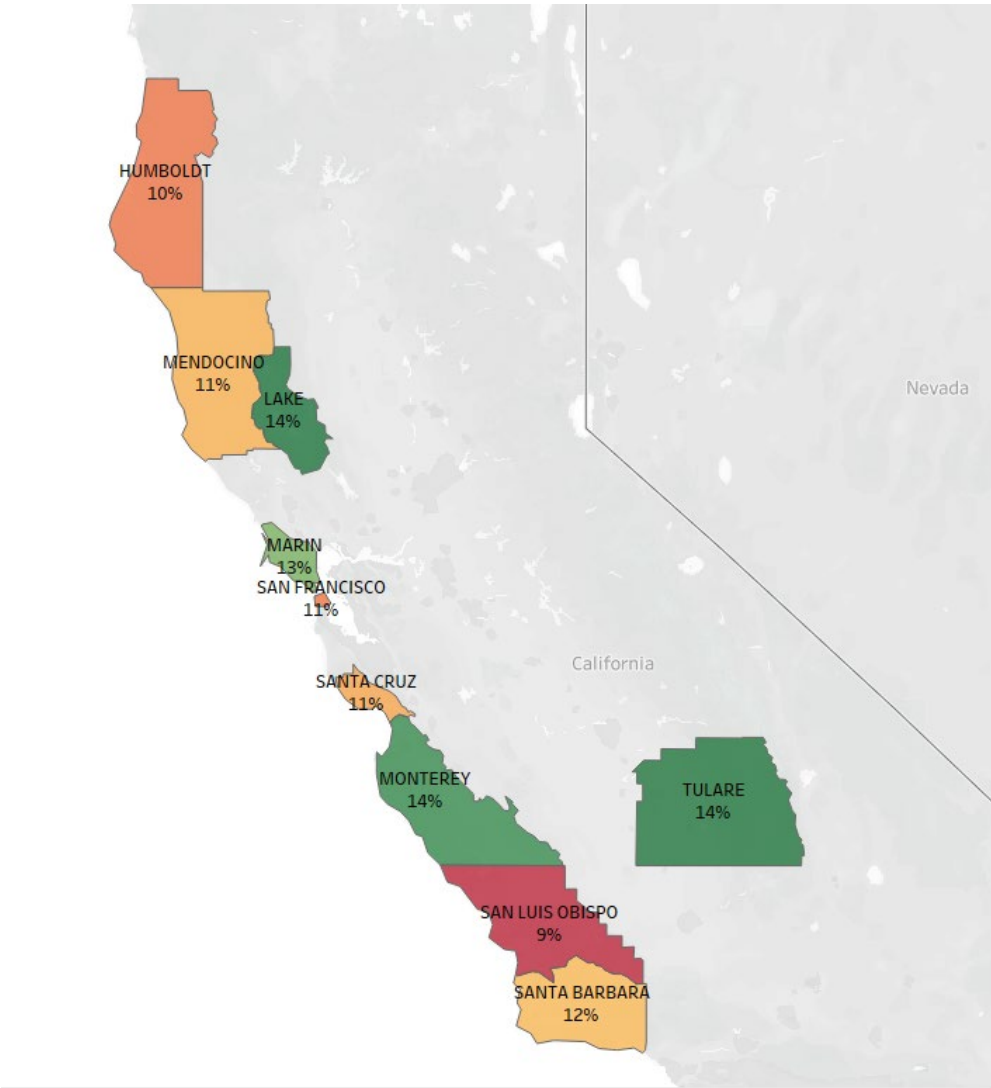
Utility	2026 Budget	Expenditures	%	Discounts
PG&E	\$3,055,800	\$1,195,753	39%	\$11,486,904
SCE	\$1,677,538	\$662,854	40%	\$10,043,324
SDG&E	\$1,045,868	\$422,316	40%	\$4,238,691
Total	\$5,779,206	\$2,280,923		\$25,768,919

2026 YTD FERA Enrollment						
Utility	Total Residential Customers	Estimated Eligible Customers	Eligible Rate	Customers Enrolled	Enrollment Rate	Newly Enrolled Customers**
PG&E	4,878,781	314,839	6%	56,912	18%	14,381
SCE	4,673,926	357,896	8%	52,911	15%	11,232
SDG&E	1,465,365	80,558	5%	24,619	31%	10,205
Total	11,018,072	753,293		134,442		35,818

*Authorized budgets pursuant to D.21-06-015. SCE's PY 2026 FERA budget was modified per AL 4536-E. July 2026 data, as reported in the IOUs FERA Annual Report filed August 21, 2026.

** Newly Enrolled Customers for through July 2026 activity as reported in the IOUs ESA-CARE-FERA Monthly Reports filed on August 21, 2026

FERA Program PG&E Enrollment Map



PG&E Counties With Lowest Enrollment Rates	
County	Enrollment Rate*
SAN LUIS OBISPO	9%
HUMBOLDT	10%
SAN FRANCISCO	11%
SANTA CRUZ	11%
MENDOCINO	11%
SANTA BARBARA	12%
MARIN	13%
MONTEREY	14%
TULARE	14%
LAKE	14%

*Represents PG&E counties with the lowest enrollment rates, as of July 31, 2026.

*Excludes counties with less than 1,000 estimated eligible households

FERA Program *SCE Enrollment map*



County	Enrollment Rate*
Riverside	16%
San Bernardino	14%
Orange	15%
Kings	15%
Los Angeles	15%
Tulare	12%
Ventura	12%
Kern	12%
Santa Barbara	9%

*Represents the enrollment rates for all SCE counties effective July 31, 2026, and excludes counties with less than 1,000 estimated eligible households

FERA Program *SDG&E Enrollment Map*



Zip codes with lowest enrollment	
City	Enrollment Rate*
Rancho Santa Fe	9%
Coronado	9%
Cardiff	10%
La Jolla	11%
Solana Beach	12%
Julian	12%
Portola Hills	12%

*Represents SDG&E zip codes with the lowest enrollment rates according to the eligible population in 2026, as reported in the SDG&E’s Monthly Report (Filed August 21, 2026).

Energy Savings Assistance Program Budget Update

PU Code Section 2790 requires the CPUC to provide energy efficiency services to qualifying low-income households. This program provides energy efficiency services such as weather stripping, insulation, and appliance upgrades to help these Californians better manage their energy bills.

ESA Program Budget Updates Through July 2026

Utility	Authorized Budget ¹	YTD Expenditure ²	%
PG&E	\$170,915,152	\$ 79,569,458	47%
SCE	\$74,799,328	\$ 77,811,462	104%
SDG&E	\$33,497,668	\$ 16,739,452	50%
SoCalGas	\$122,541,069	\$ 60,786,261	50%
Total	\$401,753,217	\$ 234,906,633	58%

Activity through July 2026, as reported in the IOU ESA-CARE-FERA Monthly Reports filed August 21, 2026.

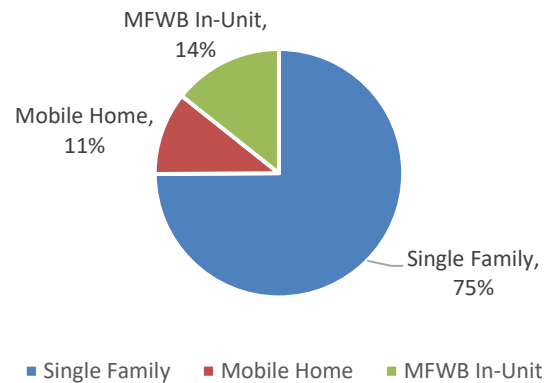
¹ Authorized budgets are the sum as shown in each IOU's ESA-CARE-FERA Monthly Report, ESA Summary Table, excluding additional MASH/SASH funding.

² Expenditures are the sum of amounts shown in each IOU's ESA-CARE-FERA Monthly Report, ESA Table 1, Table 2A and/or Table 2B, Table 2C, and Table 2D.



Energy Savings Assistance Program – Program Participation Update (ESA Main + MFWB In-Unit)

Statewide Participation
(% Treatment Total by Housing Type)



**2026 Households Treated
Through July 2026**

2026 Households Treated			
Utility	Est. HH Treated Target	YTD HH Treated	Total as % of 2026 Treated
PG&E	51,099	32,566	64%
SCE	56,806	42,051	74%
SDG&E	16,065	4,465	28%
SoCalGas	69,837	32,086	46%
Total	193,807	111,168	

Activity through July 2026, as reported in the IOU ESA-CARE-FERA Monthly Reports filed August 21, 2026.

Energy Savings Assistance Program Energy Savings Update

Energy Savings Goals (ESA Main + MFWB) July 2026

Utility	2026 Savings Targets		2026 YTD		% Goal YTD	
	kWh	therms	kWh	therms	kWh	therms
PG&E	33,214,979	1,348,961	20,814,810	810,951	63%	60%
SCE	25,051,480	289,314	18,904,012	(44,104)	75%	-15%
SDG&E	3,169,076	129,739	1,037,565	77,749	33%	60%
SoCalGas	N/A	1,435,220	N/A	751,886	NA	52%
Total	61,435,535	3,203,234	40,756,387	1,596,482	66%	50%

Activity through July 2026, as reported in the IOU ESA-CARE-FERA Monthly Reports filed August 21, 2026.



Energy Savings Assistance Program Multifamily Update

SPOC: All IOUs have SPOC facilitation at this time. SPOC continues to leverage with other utility program offerings.

- **PG&E:** Through July, PG&E's SPOC tracked over 110 MF-serving programs in PG&E service territory and referred 94 customers to 26 different programs.
- **SCE:** In 2026, SCE's Multifamily SPOC continued to support multifamily program delivery through coordinated outreach and lead generation, providing 25 property-level leads—including referrals from the Solar on Multifamily Affordable Housing (SOMAH) program—and 1,915 residential leads to the Multifamily Whole Building (MFWB) program implementer. In parallel, SCE's SPOC maintained its role as a centralized coordination resource by facilitating program referrals and promoting program layering across a portfolio of offerings, including Charge Ready, SoCalREN, LIWP, SGIP, and California Energy-Smart Homes, thereby streamlining customer access to available incentives and supporting participation in integrated energy solutions
- **SDG&E:** As of July 2026, SPOC has facilitated 51 referrals to MFWB and 24 referrals to SOMAH. SPOC continued to partner with local and nonprofit community organizations to engage with hard-to-reach communities and the affordable housing community. SPOC has layered multiple programs and initiatives, bringing the total of multifamily referrals in 2026 to 87.
- **SoCalGas:** The SoCalGas Multifamily Residential team has reached a major program milestone, delivering its 100th MFES project to Resource Innovations. Since program launch, this coordinated delivery model has helped affordable housing owners navigate in-unit and common area measures while connecting customers with complementary SoCalGas offerings. The model simplifies participation, reduces administrative burden, and supports affordability and long-term cost savings. Collectively, the 100 projects represent 15,000+ units, with 40+ active projects progressing through enrollment, assessment, construction, verification, and completion.

ESA MFWB Pipeline Results – Northern MFWB (PG&E)

ESA N. MFWB Pipeline (Jan Through July)	
MFWB Whole Building	# of Projects by Status
Leads	181
Enrollment	78
Assessments	56
Treated/Invoiced	40
MFWB In-Units	# of Projects by Status
Leads	10,153
Enrolled	9,352
Treated/Invoiced	9,872

ESA MFWB Pipeline Results - SDG&E, SCE & SoCalGas

(June 2023 - July 2026)

ESA Southern MFWB Program Pipeline					
MFWB CAM	2023 / 2025	Q1 2026	Q2 2026	July 2026	2023-2026 Total
Leads	2,452	70	84	15	2,621
Enrollment	778	67	88	14	947
Assessments	654	105	80	19	858
Project Completed	86	32	43	11	172
Treated	78	25	42	16	161
MFWB In-Units	2023 / 2025	Q1 2026	Q2 2026	July 2026	2023-2026 Total
Enrolled	27,222	5,469	4,908	1,310	38,909
Treated	23,524	3,502	5,179	1,050	33,255

Note: Data in this table reflects treatments reported by the Implementer as completed but may not yet be invoiced.

Tribal Community Outreach Update – PG&E

Outreach Activities (in accordance with D.21-06-015)

PG&E continues to conduct outreach to Tribes located in California and Utility service territories, with or without federal recognition.

- In June 2026, PG&E's centralized Tribal Outreach Team held an inaugural biannual Tribal Communities Resource & Program Training Session, providing resources, training, educational information, and program updates to tribal communities. Another session is planned for later this year.
- Through July, PG&E has completed three in-person and one virtual presentations for Tribal communities throughout its service territory and has participated in various events, meetings, and outreach opportunities, providing tribal leaders and community representatives with information on available customer financial assistance programs.
- PG&E's ESA program continues to offer support to Tribal communities awarded outreach grants to encourage participation in the ESA program. The 2025-2027 Tribal Outreach Grant program awarded six new grantees.

Additional information about PG&E's Tribal outreach activities and status is detailed in ESA Table 9 and Table 15 of PG&E's monthly and annual reports, respectively.



Federally Recognized Tribes by County

62 Tribes Total Across PG&E's Service Area

*Denotes in multiple counties

Alpine	Humboldt	Mendocino	Shasta
1. Washoe Tribe of CA and NV	1. Bear River Band of the Rohnerville Rancheria 2. Big Lagoon Rancheria 3. Blue Lake Rancheria 4. Trinidad Rancheria 5. Hoopa Valley Tribe 6. Karuk Tribe 7. Yurok Tribe 8. Wiyot Tribe	1. Cahto Tribe (Laytonville) 2. Coyote Valley Band of Pomo Indians 3. Guidiville Indian Rancheria 4. Hopland Band of Pomo Indians 5. Manchester Band of Pomo Indians 6. Pinoleville Pomo Nation 7. Potter Valley Tribe 8. Redwood Valley Little River Band of Rancheria of Pomo 9. Round Valley Reservation 10. Sherwood Valley Rancheria	1. *Pit River Tribe 2. Redding Rancheria
Amador			Sonoma
1. Buena Vista Rancheria of Mi-Wuk Indians 2. Ione Band of Miwok Indians of California 3. Jackson band of Mi-Wuk Indians			1. Cloverdale Rancheria of Pomo Indians of California 2. Dry Creek Rancheria of Pomo Indians 3. Federated Indians of Graton Rancheria 4. Kashia Band of Pomo Indians of the Stewart's Point Rancheria 5. *Lytton Rancheria of California
Butte	Kern		
1. Tyme Maidu Tribe-Berry Creek Reservation 2. *Enterprise Rancheria 3. Mechoopda Indian Tribe 4. Mooretown Rancheria	1. Tejon Indian Tribe		
	Kings	Modoc	
Contra Costa	1. Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA)	1. *Pit River	Tehama
1. *Lytton Rancheria of California	Lake		1. Paskenta Band of Nomlaki Indians
Colusa	1. Big Valley Band Rancheria 2. Elem Indian Colony 3. Habematolel Pomo of Upper Lake 4. Lower Lake (Koi Tribe) 5. Middletown Rancheria of Pomo Indians 6. Robinson Rancheria 7. Scotts Valley Band of Pomo Indians	Placer	Tulare
1. Cachil DeHe Band of Wintun Indians of the Colusa Indian Community 2. Cortina Rancheria		1. United Auburn Indian Community	1. Tule River Indian Reservation
El Dorado		Plumas	Tuolumne
1. Shingle Springs Band of Miwok Indians		1. Greenville Rancheria	1. Chicken Ranch Rancheria 2. Tuolumne Band of Me-Wuk Indians
Fresno	Lasen	Sacramento	
1. Big Sandy Rancheria 2. Cold Springs Rancheria 3. Table Mountain Rancheria	1. Susanville Indian Rancheria	1. Wilton Rancheria	Yolo
	Madera	San Joaquin	1. Yocha Dehe Wintun Nation
Glen	1. North Fork Rancheria 2. Picayune Rancheria of Chukchansi Indians	Santa Barbara	Yuba
1. Grindstone Indian Rancheria		1. Santa Ynez Band of Chumash Mission Indians	1. *Enterprise Rancheria



Non-Federally Recognized Tribes by County

Tribes Total Across PG&E's Service Area

Alameda 1. Calaveras Band of Mi-Wuk Indians 2. Nashville Enterprise Miwok-Maidu-Nishinam Tribe	Humboldt 1. Tsnungwe Council 2. Shasta Indian Nation	Marin 1. Muwekma Ohlone Indian Tribe of the SF Bay Area 2. Wuksachi Indian Tribe/Eshom Valley Band	Napa 1. Mishewal-Wappo Tribe of Alexander Valley 2. Muwekma Ohlone Indian Tribe of the SF Bay Area
Amador 1. Calaveras Band of Mi-Wuk Indians 2. Colfax-Todds Valley Consolidated Tribe 3. Nashville Enterprise Miwok-Maidu-Nishinam Tribe	Kern 1. Chumash Council of Bakersfield 2. Coastal Band of the Chumash Nation 3. Kern Valley Indian Community 4. Kitanemuk & Yowlumne Tejon Indians 5. Northern Chumash Tribal Council 6. Salinan Tribe of Monterey, San Luis Obispo Counties 7. San Fernando Band of Mission Indians 8. Tubatulabals of Kern Valley 9. Xolon-Salinan Tribe 10. yak tityu tityu yak tiłhini – Northern Chumash Tribe	Mariposa 1. Nashville Enterprise Miwok-Maidu-Nishinam Tribe 2. North Fork Mono Tribe 3. Northern Valley Yokut/Ohlone Tribe 4. Southern Sierra Miwuk Nation 5. Wuksachi Indian Tribe/Eshom Valley Band	Nevada 1. Colfax-Todds Valley Consolidated Tribe 2. Nevada City Rancheria Nisenan Tribe 3. Tsi Akim Maidu
Calaveras 1. Calaveras Band of Mi-Wuk Indians 2. Nashville Enterprise Miwok-Maidu-Nishinam Tribe 3. Northern Valley Yokut/Ohlone Tribe 4. Wuksachi Indian Tribe/Eshom Valley Band		Mendocino 1. Noyo River Indian Community 2. Yokayo Tribe	Placer 1. Nevada City Rancheria Nisenan Tribe 2. Tsi Akim Maidu
Fresno 1. Dumna Wo-Wah Tribal Government 2. Dunlap Band of Mono Indians 3. Nashville Enterprise Miwok-Maidu-Nishinam Tribe 4. Nor-Rel-Muk Wintu Nation 5. North Fork Mono Tribe 6. Northern Valley Yokut/Ohlone Tribe 7. Salinan Tribe of Monterey, San Luis Obispo Counties 8. Traditional Choinumni Tribe 9. Wuksachi Indian Tribe/Eshom Valley Band 10. Xolon-Salinan Tribe	Kings 1. Salinan Tribe of Monterey, San Luis Obispo Counties 2. Wuksachi Indian Tribe/Eshom Valley Band 3. Xolon-Salinan Tribe	Merced 1. Amah Mutsun Tribal Band 2. Dumna Wo-Wah Tribal Government 3. Muwekma Ohlone Indian Tribe of the SF Bay Area 4. Nashville Enterprise Miwok-Maidu-Nishinam Tribe 5. Northern Valley Yokut/Ohlone Tribe 6. Southern Sierra Miwuk Nation 7. Wuksachi Indian Tribe/Eshom Valley Band	Plumas 1. Tsi Akim Maidu
El Dorado 1. Colfax-Todds Valley Consolidated Tribe 2. Nashville Enterprise Miwok-Maidu-Nishinam Tribe 3. Tsi Akim Maidu	Lassen 1. Honey Lake Maidu 2. Tsi Akim Maidu	Monterey 1. Amah Mutsun Tribal Band 2. Amah Mutsun Tribal Band of Mission San Juan Bautista 3. Costanoan Rumsen Carmel Tribe 4. Esselen Tribe of Monterey County 5. Indian Canyon Mutsun Band of Costanoan 6. KaKoon Ta Ruk Band of Ohlone-Costanoan Indians of the Big Sur Rancheria 7. Noyo River Indian Community 8. Ohlone/Costanoan-Esselen Nation 9. Rumsen Am:a Tur:ataj Ohlone 10. Salinan Tribe of Monterey, San Luis Obispo Counties 11. Wuksachi Indian Tribe/Eshom Valley Band 12. Xolon-Salinan Tribe	Sacramento 1. Colfax-Todds Valley Consolidated Tribe 2. Confederated Villages of Lisjan Nation 3. Northern Valley Yokut/Ohlone Tribe 4. Tsi Akim Maidu
	Madera 1. Dumna Wo-Wah Tribal Government 2. Nashville Enterprise Miwok-Maidu-Nishinam Tribe 3. North Fork Mono Tribe 4. Northern Valley Yokut/Ohlone Tribe 5. Southern Sierra Miwuk Nation 6. Wuksachi Indian Tribe/Eshom Valley Band		Santa Barbara 1. Barbareno Band of Chumash Indians 2. Barbareño/Ventureño Band of Mission Indians 3. Gabrieleno Band of Mission Indians - Kizh Nation 4. Gabrielino Tongva Indians of California Tribal Council 5. Northern Chumash Tribal Council 6. Xolon-Salinan Tribe 7. yak tityu tityu yak tiłhini – Northern Chumash Tribe

PG&E Tribal Segment Reporting



Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions *

Pacific Gas and Electric Company

Through July 31, 2026

ESA Main (SF, MH)											
Customer Segments	# of Households Eligible [1]	# of Households Treated [2]	Enrollment Rate = (C/B)	# of Households Contacted [3]	Rate of Uptake = (C/E) [18]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures) [4][20]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only) [5][20]	Avg. Peak Demand Savings (kW) Per Treated Household [20]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures) [4][20]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only) [5][20]	Avg. Cost Per Treated Households [20]
Tribal [19]	1,644	150	9%	153	98%	608.07	609.45	0	17.59	17.95	\$ 1,527

[1] Eligibility estimates based on Athens Research except where otherwise noted. PG&E filed the 2026 Athens estimates on April 8, 2026.

[2] Data is compiled based on ESA measures received YTD, and may include enrollments from prior years.

[3] The number of household contacted includes YTD leads and enrollments.

[4] PG&E has considered the energy savings associated with all ESA measures installed for this entry, regardless of whether the savings have a negative or positive value for kW, kWh, and/or Therms. Many measures offered in ESA provide Non-Energy Benefits (including Health, Comfort, and Safety (HCS)) in addition to energy savings, and some of these measures may be associated with a negative savings value.

[5] PG&E has considered only the energy savings associated with the ESA measures installed for this entry that have a positive value for kWh and/or Therms. Installed ESA measures with a negative savings value for both kWh and Therms were excluded.

[18] Rate of Uptake may be slighter greater than 100% as homes that have received treatment this year may have been enrolled/contacted in the prior year.

[19] This data captures tribal households located on federally-recognized tribes whose trust lands are identified in the Bureau of Indian Affairs and includes ESA participants from non federally-recognized tribes or households that self-identified as Native American.

[20] May include both completed and in-progress projects; and averages may be different from the average for only the completed projects in Column C.

SCE Tribal Community Outreach Update

(Through July 2026)



Outreach Activities

- **Ongoing Outreach:**
 - Southern California Edison (SCE) has focused on strengthening partnerships with Tribal communities in 2026 through a structured outreach program aimed at educating Tribal leaders on income-qualified energy programs and promoting community engagement. This includes the Mini Grant Outreach Program, community events, safety meetings, and workforce initiatives.
- **2026 Highlights:**
 - In July, SCE participated in Soboba's TANF Program Resource Fair
 - SCE facilitated tribal fuelwood donation to Bridgeport Indian Colony and Utu Utu Gwaitu (Benton Paiute) Tribes as part of its Integrated Vegetation Management (IVM) fuels and wildfire risk reduction project.
 - In 2026, SCE participated in 36 tribal-focused safety and engagement activities.

Successes and Challenges

- **Successes:**
 - The Chemehuevi, Tule River, Bridgeport, and Soboba tribes participated in the Mini Grant Program
 - Strengthened relationships with Tribal communities through ongoing participation in monthly safety meetings, TANF Program Resource Fairs and Citizen Powertalk workshops.
- **Challenges:**
 - Identifying and building relationships with non-federally recognized tribes
 - Operational resource limitations
 - Restricted mini-grant agreement

SCE Tribal Community Landscape

Southern California Edison has 13 federally-recognized Tribes in its service territory.

Agua Caliente Band of Cahuilla Indians	Pechanga Band of Indians
Benton Utu Utu Gwaitu Paiute Tribe	Yuhaaviatam of San Manuel Nation
Bishop Paiute Tribe	Soboba Band of Luiseño Indians
Bridgeport Indian Colony	Timbisha Shoshone Tribe
Chemehuevi Indian Tribe	Tule River Indian Tribe
Colorado River Indian Tribes	Twenty-Nine Palms Band of Mission Indians
Morongo Band of Mission Indians	

SCE Tribal Segment Reporting

Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
Southern California Edison
Through July 2026

ESA Main (SF, MH)

Customer Segments	# of Households Eligible ^[1]	# of Households Treated ^[2]	Enrollment Rate = (C/B)	# of Households Contacted ^[3]	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
Tribal	10,947	28	0%	3	933%	439	160	0.070	(3.11)	(1.12)	\$ 1,168

*Activity through July 31, 2026, as reported in the IOU ESA-CARE-FERA Monthly Reports filed August 21, 2026.

[1] Athens eligibility estimates at 250 FPL applied to customer segment population.

[2] The number of Tribal HH treated for the PY 2026.

[3] Includes *only* households that SCE contacted by direct mail or email campaigns. Customers could also have been contacted multiple times within a year by other means, such as by contractors or another utility, tribal events which is not reflected in this value. SCE only tracks its direct mail and email campaign efforts.

Please note: Also, Average kWh, Therms, kW Peak Demand, and cost are based on # of household treated.

SDG&E Tribal Community Outreach Update

OUTREACH ACTIVITIES (in accordance with D.21-06-015)	SUCCESES & CHALLENGES
• Tribal Liaison continues outreach to all the Tribes SDG&E serves to exchange information. • From January through April 2026, SDG&E met with 11 of 17 Federally recognized Tribes. • Eight Tribes are eligible for mini grants. In 2026, to date, SDG&E has processed one mini grant. • As of April 2026, participated in over 30 presentations and Tribal community resource fairs to promote low-income programs, discussed topics such as Bill Assistance, Medical Baseline, Wildfire Safety, PSPS, AFN, provided direct enrollment support, and provided 1x1 customer assistance. • Continued partnerships with two Tribal CBOs: • Southern California Tribal Chairmen’s Association (SCTCA) • Total Outreach Activities YTD: 3 • Total Reach: 2,181 • Southern California American Indian Resource Center (SCAIR) • Total Outreach Activities YTD: 18 • Total Reach: 13,418	• Success: SDG&E continues to be proactive in promoting low-income programs by strengthening partnerships with Tribal Nations through advisement and direction from Tribal elected leaders and their staff as well as working with trusted organizations serving reservations such as health and emergency services. • Success: Through ongoing CBO partnerships, SDG&E staff has been invited to participate in SCAIR and SCTCA outreach events to promote CARE, FERA, and ESA. • Success: Partnership with Southern Indian Health Council and Indian Health Council has increased SDG&E presence at smaller family events such as SDG&E's participation in the Healthy Families series hosted by various remote Tribal Nations. • Success: Tribally led workshops in collaboration with GRID Alternatives is helping to expand outreach efforts and program reach. • Challenge: Engaging non-federally recognized Tribes. • Challenge: Tribes governments are overwhelmed with requests and have limited resources. • Challenge: Historical inequities have contributed to challenges in establishing trust, underscoring the importance of sustained, community-centered engagement.

SDG&E Tribal Community Landscape

- SDG&E has 17 Federally recognized and 3 non-Federally recognized Tribes in its service territory.
 - Of the 17 Federally recognized Tribes, **16 receive service*** provided by SDG&E.

Federally Recognized Tribes in SDG&E's Service Territory	
Barona Band of Mission Indians	Mesa Grande Band of Mission Indians
Campo Kumeyaay Nation	Pala Band of Mission Indians
Ewiiapaayp Band of Kumeyaay Indians (Cuyapaipe Reservation)	Pauma Band of Luiseno Indians
Inaja & Cosmit Band of Indians	Rincon Band of Luiseno Indians
Jamul Indian Village	San Pasqual Band of Mission Indians
La Jolla Band of Mission Indians	Ipai Nation of Santa Ysabel (Santa Ysabel Reservation)
La Posta Band of Mission Indians	Sycuan Band of Kumeyaay Nation
Los Coyotes Band of Mission Indians	Viejas Band of Kumeyaay Indians
Manzanita Band of Kumeyaay Nation	(row intentionally left blank)

Non-Federally Recognized Tribes in SDG&E's Service Territory	
Juaneno Band of Mission Indians	San Luis Rey Band of Mission Indian
Kwaaymii	(row intentionally left blank)

* Tribal communities in bold are those that receive service from SDG&E.

SDG&E Tribal Segment Reporting *



Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions [*]
San Diego Gas & Electric Company
July 2026

ESA Main (SF, MH)											
Customer Segments	# of Households Eligible [1]	# of Households Treated [2]	Enrollment Rate = (C/B)	# of Households Contacted [3]	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only) [5]	Avg. Peak Demand Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only) [5]	Avg. Cost Per Treated Households
Tribal [18]	21,716	-	0%	93	0%	-	-	-	-	-	\$ -

*As reported in SDG&E’s Monthly Report filed August 21, 2026.

SoCalGas Tribal Community Outreach Update through July 31, 2026



Outreach Activities	Successes & Challenges
Activities are in accordance with D.21-06-015 • SoCalGas strengthens communication and collaboration with Tribes across its service area • SoCalGas actively engages with federally and non-federally recognized Tribes through biannual in-person meetings, ongoing email and phone communication, and participation in community events. • SoCalGas continues to successfully build and maintain meaningful relationships, ensuring each Tribe has an established and reliable point of contact. • SoCalGas enhances its outreach strategy to deepen Tribal engagement • As of July 31, SoCalGas successfully completed meetings with 16 Tribes across its service area. • SoCalGas remains committed to ongoing engagement by scheduling additional meetings and establishing dedicated contacts for Tribal participation in Low Income decision programs.	• Success: Through July 31, SoCalGas participated in 103 events in Tribal Communities, impacting 26,850 people. • Working with Success: Continuing to work with Tribes, as well as Community Based Organizations specific to Tribal communities to coordinate informational briefings on Customer Assistance Programs and/or participating in Tribal Community Events. • Challenge: Identifying non-federally recognized Tribes.

SoCalGas Tribal Community Landscape through July 31,2026



- SoCalGas has 19 federally-recognized Tribes in its service territory.
 - Of the 19 Tribes, **10 have natural gas service*** provided by SoCalGas.

Agua Caliente Band of Cahuilla Indians	San Manuel Band of Serrano Mission Indians of the San Manuel Reservation
Augustine Band of Cahuilla Indians	Santa Rosa Band of Cahuilla Indians
Cabazon Band of Mission Indians	Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation
Cahuilla Band of Mission Indians of the Cahuilla Reservation	Soboba Band of Luiseño Indians
Chemehuevi Indian Tribe of the Chemehuevi Reservation	Tachi Yokut Tribe of Indians
Fort Mojave Indian Tribe	Tejon Indian Tribe
Los Coyotes Band of Cahuilla and Cupeno Indians	Torres-Martinez Desert Cahuilla Indians
Morongo Band of Cahuilla Mission Indians	Tule River Indian Tribe of the Tule River Reservation
Pechanga Band of Luiseño Mission Indians of the Pechanga Reservation	Twenty-Nine Palms Band of Mission Indians of California
Ramona Band of Cahuilla Indians	

- SoCalGas has established a point of contact with 5 non-federally-recognized Tribes in its service territory.

Fernandeno Tataviam Band of Mission Indians	Gabrieleno (Tongva) Band of Mission Indians
Juaneno Band of Mission Indians	Barbareño/Ventureño Band of Mission Indians
Kern Valley Indian Community - Nuwa (Kawaiisu)	

*Tribe communities in bold are the 10 that have natural gas service.

SoCalGas Tribal Segment Reporting



Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions											
Southern California Gas Company											
July 2026											
ESA Main (SF, MH)											
Customer Segments	# of Households Eligible* [1]	# of Households Treated [17]	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Location											
Tribal [8]	4,328	10	0%	36	27.8%				22.0	22.1	\$530.86

SoCalGas uses geographic boundary information to identify federally recognized tribal areas in conjunction with an augment to the ESA application to allow for customer to self-identify as a member of a tribal community.

PSPS Ongoing Activities





2026 Public Safety Power Shutoff (PSPS) Overview and Preparedness

This year, we have activated our Emergency Operations Center (EOC) due to weather conditions that could have potentially caused a wildfire.

3

PSPS
Events

14,025

Customers
impacted

Average restoration time: 3 hours

Food and Fuel Vouchers, Hotel Accommodations and Transportation Services provided: 155

Community Resource Centers opened: 20
Visitors served: 4,811

This year, to prepare for outages, we have:

- ➔ Distributed **193 portable batteries** to provide resiliency support during outages.*
- ➔ Conducted outreach via letters and emails to **1.3+ million customers** regarding outage preparedness.
- ➔ Coordinated with **250+ Community-Based Organizations**.
- ➔ Held **13 Wildfire Safety Webinars and Regional Town Halls** focused on preparedness for customers.
- ➔ Promoted our **partnership with 211 California** to increase awareness of the free services available to customers before, during and after a PSPS.

*Portable battery distributions as of 6/30/2026.

Data is as of 8/25/2026

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

public

Support for Customers with AFN During PSPS



Food Assistance

Access food options during and after a PSPS through our partnerships with local organizations.



Hotel Accommodations and Discounts

Qualify for discounts or free hotel accommodations if eligible.



Transportation

Receive rides to and from Community Resource Centers with our county partners.



Community Resource Centers

Access necessities such as charging stations, ADA accessible bathrooms, water, snacks and more in a safe location.



211 California and Disability Disaster Access and Resources (DDAR)

Contact 211 or DDAR to receive information and help accessing transportation, food or hotel support.



Backup Power Programs

Explore the different backup power options we offer to help reduce the impact of power outages.



In-Language Media

Learn about program offerings and PSPS events through radio broadcasting and direct to customer outreach.

Q3 2026 SCE PSPS OVERVIEW (INFO UNTIL 7/31/2026)



	Type	Activations	Customer Interruptions ²	Circuit Interruptions ³	Customer Minutes of Interruption	Pct of Total System CMI
2026	PSPS	4	2,051	14	2.1M	0.3%
	High Threat Events ¹	0	0	0	0	0

¹ High Threat events are where SCE did not de-energize any customers.
² Represents combined total of unique count of customers per activation impacted by PSPS outage
³ Represents combined total of unique count of PSPS outages incidents per activation

MITIGATING IMPACTS OF PSPS -SCE

Customer Care Programs Update as of July 2026



2026 COMMUNITY CARE RESOURCES

132 COMMUNITY RESOURCE CENTERS (CRC)

Contracted and available based on potential shutoff locations. Location and hours listed online before shutoffs.

8 COMMUNITY CREW VEHICLES (CCV)

Can be deployed rapidly for remote locations. Location and hours listed online before shutoffs

18 RESILIENT CRCs

CRCs that have or are in the process of installing a transfer switch and/or have a backup generator

8 RESILIENCY ZONE SITES

Enables backup power generation at certain essential sites in remote communities



- The Critical Care Backup Battery (CCBB) program offers eligible MBL customers in High Fire Risk Areas (HFRA) impacted by PSPS with a free portable battery and solar panel to power medical devices during PSPS events and other types of emergencies. YTD 2026, CCBB program delivered 3,901 batteries to eligible customers, bringing the total to 30,301 free portable backup batteries since program launch.
- The In-Event Battery Loan Pilot provides critical supports to eligible customers with AFN during PSPS events by providing temporary battery loans. YTD, 306 batteries have been deployed to customers.
- Customers that may be impacted by PSPS can receive a \$200 rebate for portable Power Stations, a \$200 rebate for portable generators, or \$800 rebate for portable generators if enrolled in CARE/FERA or MBL. YTD, 1087 Portable Power Station Rebates and 263 Portable Generator Rebates have been issued, bringing the total to over 21,000 rebates issued since program launch.
- Partners with 211 California to perform 3,336 individualized emergency planning appointments via 211 Care Coordination.
- In June 2026, the PSPS Newsletter campaign was successfully deployed as part of the broader 2026 Preparedness Journey and customer outreach strategy designed to increase awareness of emergency preparedness resources and available customer support programs before wildfire season and potential PSPS events. The campaign leveraged a unified communication approach across High Fire Risk Area (HFRA) and Non-HFRA customer segments, including Access and Functional Needs (AFN) customers, to deliver consistent preparedness messaging and resiliency information. The communication highlighted key customer support services, emergency preparedness resources, Community Resource Centers (CRCs), Community Crew Vehicles (CCVs), and available resiliency programs such as backup power rebates and other customer assistance offerings.
- Continued partnership with over 80 Community Based Organizations (CBOs) to support customers with Access and Functional Needs.

2026 SDG&E PSPS Overview

SDG&E has not experienced a PSPS events since January 7-24, 2025.

In preparation of 2026 wildfire season SDG&E:

- ➡ Held **143 Community Based Organizations events** with a reach of **~11,000** people
- ➡ Hosted **82 Community Wildfire Safety Events (including Tribal)** with a reach of **~5,000** people
- ➡ SDG&E will conduct an additional **~50 Wildfire Safety Events** before the end of 2026

PSPS SDG&E CUSTOMER SUPPORT AND RESOURCES



Community Resource Centers

- 11 facilities in the HFTD
- Provides a local center for impacted customers to receive support and resiliency items, with a focus on AFN



Transportation

- Partnership with FACT paratransit
- Provides accessible transportation to customers' location of choice including CRCs



Tribal Partnerships

- Partnerships with Southern Indian Health Council (SIHC) and Indian Health Council (IHC)
- Provides resiliency items and resources



Hotel Stays

- Partnership with Salvation Army
- Provides no-cost hotel stays if staying in place is not an option (SDG&E may provide an emergency battery)



Centralized Resource Hub

- Partnerships with 211 San Diego/OC United Way
- Connects customers to resources and direct support from 1,000+ orgs, 24/7/365, over 200 languages



Wellness Checks

- Partnerships with local CERTS and YANA
- Provide wellness checks to individuals with AFN who may need additional support



Pantry & Warm Food

- Partnership with SD Food Bank & Feeding SD to provide mobile food pantries at rural, tribal and PSPS sites
- Warm Food vendors to provide additional options, as needed



Community Engagement

- ~50 CBOs within SDG&E's Energy Solutions Partner Network
- Amplified PSPS notifications to expand reach in HFTD



State of Disconnections and Arrearage Management Plans (AMP)

PG&E Disconnections Status and AMP – Through July 2026



Arrearage Management Plan (AMP) ^[1]

- Number of customers enrolled since launch : 692k
 - Gross percentage of eligible households enrolled: 93%
 - Number successfully completed 12-month enrollment since program launched in Feb. 2021: 127k
 - Percentage of total enrollments since launch that have successfully completed AMP: 20%^[2]
- In 2026 the average length of participation for customers who do not finish the 12 months is five months.
- Total amount forgiven since program launch : \$563M

AMP Case Management

AMP Notifications

- PG&E updated the AMP enrollment, unenrollment and milestone letters to include dynamic data. The letters now include total amount eligible for forgiveness, overage amount if applicable, monthly forgiveness amount, amount forgiven at each milestone and the remaining amount eligible for forgiveness at each milestone.

PG&E's Bill Assistance Programs

Relief for Energy Assistance through Community Help (REACH)

- PG&E continues its commitment to support its income-qualified customers (200% FPL) to avoid service interruption through its contribution to the REACH program.
- Through July 2026, PG&E has assisted over 25,000 customers totaling ~\$16.9M in grants.

Match My Payment (MMP)

- PG&E continues to offer the Match My Payment program in 2026.
- MMP was launched in June 2025 to support households earning up to 400% of the Federal Poverty Level (FPL). Through this initiative, PG&E matches customer payments toward past-due balances, effectively doubling the impact of each contribution.
- Through July 2026, the program matched over 141,000 grants and helped pay down over \$22M in arrearages.

Disconnections / Reconnections ^[3]

Residential disconnections January-July:	74,168
Residential customers reconnected January-July:	55,600

^[1] Data as of July 2026

^[2] Number updated to remove customers who received CAPP funding that covered the remaining AMP balance

^[3] R.18-07-005 Pacific Gas and Electric Company's Monthly Disconnect Data Report, submitted on August 20, 2026.

SCE Disconnections Status and AMP – Through July 2026

Arrearage Management Plan (AMP)

- Number of customers enrolled: 352,487
 - Percentage of eligible households enrolled: 4.1%
 - Number successfully completed 12-month program launched since Feb. 2021: 85,720
 - 24% of customers enrolled in AMP completed the 12-month enrollment
 - For those that do not complete the 12-months, the average length of enrollment is 5 months
- Total arrearages: \$711M
- Total amount forgiven: \$317M

Disconnections/Reconnections

Residential disconnections 2026 ¹ :	132,999
Residential Customers reconnected:	114,032

¹January to July 2026

AMP Case Management

To manage customer satisfaction in AMP, SCE has implemented an outbound calling initiative to customers who have gone on the NEM tariff and no longer eligible to participate in AMP to provide those customers with other options to assist with their arrearage balances.

SCE has also begun another initiative to reach out to customers who are experiencing delayed billing and provide accommodations where needed.

AMP NEM outreach (outbound calls)

- 2026 (YTD)* – 482 calls completed



AMP Delayed Billing outreach

- 2026 (YTD)* – 1,958 letters mailed



SDG&E Disconnections Status and AMP – Through July 2026

Arrearage Management Plan (AMP)

- Number of customers actively enrolled: 14,318
- Total arrearages currently enrolled: \$27.5M
- Total arrearages forgiven since February 2021: \$112.9M
- Number and percentage of customers that successfully completed 12- month program since February 2021: 35,170 or 31%
- Average length of participation for customers who did not complete the 12- month program since February 2021: 4 months
- Percentage of eligible households enrolled since February 2021: 85%

AMP Marketing

Targeted Communications and General Outreach

- **NEW – Launched enrollment via ChatBot** allowing customers to self-serve for the first time
- Targeted outbound calls and emails to eligible customers
- Included messaging in monthly email
- Organic social media posts
- AMP messaging on sdge.com/assistance
- Bill inserts & bill package
- Continued program education through SDG&E's Energy Solutions Partner Network, comprised of 200+ CBOs.

Disconnections

Number of disconnections Jan - Jul 2026:
22,492, of which 8,567 (38%) were CARE or FERA.
17,413 customers (77%) were re-connected.

Resumption of residential disconnections for non-payment started in Q3 2023.

Neighbor-to-Neighbor*

Number of customers receiving N2N funds: **641**

Total Amount Spent: **\$156,361**

*SDG&E shareholder funded utility assistance program

SoCalGas Disconnections Status and AMP – through July 2026



Arrearage Management Plan (AMP)*

- Number of customers enrolled (1/1/2026- 7/31/26): 23,585
- Total arrearages (1/1/2026 – 7/31/26): \$16.8M
- Total amount forgiven (1/1/2026 – 7/31/26): \$3.0M
- Average length of participation for customers who did not complete the program was **7** months. Compared to last the quarter it was 7.
- Number of customers who have successfully completed 12- month program since February 2021 launch until July 31, 2026: 157,157
- Percentage of eligible households enrolled since Feb 2021 (launch) until July 31, 2026: 61%

*Data through 7/31/2026, updated on 8/22/2026

Disconnections

Number of disconnections, Jan 1, 2026– July 31, 2026: 25,012 residential disconnections have occurred during this time frame.

AMP Case Management

Missed payment reminders for AMP customers continue to be sent. Customers enrolled in the Arrearage Management Program receive notifications by text, email, and/or letter when a payment is missed.

ESA and Demand Response



ESA - Demand Response 5-Year Recap

The table below conveys ESA customers who opted into a Demand Response (DR) program.

	2021	2022	2023	2024	2025	2026
SCE For additional DR program information, please visit: Demand Response Programs for Homes (sce.com)	294	285	215	147	191	61
SDG&E ^[1] For additional DR program information, please visit: Demand Response for Your Home (sdge.com)	30	8	29	3	5	0
PG&E ^[2] For additional DR program information, please visit: Energy incentive programs (pge.com)	514	1,168	943	1,592	583	0

^[1] Based on current data. Actual opt-in may have occurred in subsequent year.

^[2] Data for years 2020-2023 reflect the number of ESA customers who opted into PG&E's SmartAC Smart Thermostat program, which was close to enrollment in 2024. PG&E's ESA program promoted PowerSaver Rewards (PSR) in 2024-2025 and is preparing to promote a new DR program starting in 2026.

ESA Fund Shifting Activities for 2024 & 2025



PG&E's Fund Shifting Activity*

ESA Program

PY 2024

- Fund shifting \$17,697,211 from electric budget categories to electric budget categories.
- Fund shifting \$10,373,267 from gas budget categories to gas budget categories.
- Carried forward \$52,228,118 from 2023 to 2024 for Pilots, Studies, MFWB, PP/PD, and SASH/MASH Unspent Funds budget categories.
- Carried forward \$72,432,591 from 2024 to 2025 for Studies, MFWB, PP/PD, and SASH/MASH Unspent Funds budget categories.
- Any remaining uncommitted and unspent funds that were not allowed to carry forward to 2025 will be used to offset future collection. PG&E requested to use about \$8 million in ESA electric unspent fund and \$5 million in ESA gas unspent fund to off-set 2025 collection.^[4]

PY 2025

- Fund shifting \$18,768,092 from electric budget categories to electric budget categories.
- Fund shifting \$9,134,654 from gas budget categories to gas budget categories.
- Carried forward \$72,432,591 from 2024 to 2025 for Studies, MFWB, PP/PD, and SASH/MASH Unspent Funds budget categories.
- Carried forward \$90,033,178 from 2025 to 2026 for Studies, MFWB, PP/PD, and SASH/MASH Unspent Funds budget categories.
- Any remaining uncommitted and unspent funds that were not allowed to carry forward to 2026 will be used to offset future collection. PG&E requested to use \$4.8 million in ESA electric unspent funds and \$4.8 million in ESA gas unspent funds to off-set 2026 collection.^[1]

CARE Program

PG&E's CARE fund shifting activities in 2024 included moving \$256,748 from the Outreach category to the IT Programming category, and \$10,987 from the Outreach category to the Studies and Pilots category.^[2]

PG&E's CARE fund shifting activities in 2025 included moving \$187,763 from the Outreach category to the IT Programming category, \$51,857 from the Outreach category to the CHANGES category, \$14,000 from the Outreach category to the Studies and Pilots category, and \$325,706 from the Outreach category to the Regulatory Compliance category.^[2]

FERA Program

There were no FERA program fund shifting activities that occurred in 2024 and 2025.^[3]

^[1] Submitted via PG&E's Annual Electric True-Up Advice Letter 7797-E and Annual Gas True-Up Advice Letter 5160-G.

^[2] In compliance with D.12-08-044, as updated in D.16-11-022, D.17-12-009 and D.21-06-015.

^[3] In compliance with D.21-06-015.

^[4] Submitted via PG&E's Annual Electric True-Up Advice Letter 7469-E and Annual Gas True-Up Advice Letter 5014-G.

* In compliance with D.21-06-015, Ordering Paragraph (OP) 181, PG&E reports its fund-shifting activities for 2024 and 2025. PG&E tracks and reports these activities annually, which are documented in its IQP Annual Reports.

SCE's Fund Shift Activity ¹

ESA Program

2024 SCE's fund shifting activities included:

- \$179,306 carry forward to 2025 for Measurement and Evaluation Studies
- \$14,127,692 carry forward to 2025 for MFWB
- \$3,031,404 carry forward to 2025 for Pilot Plus and Pilot Deep
- \$7,234,519 carry forward to 2025 BE Pilot
- \$1,257,417 carry forward to 2025 for Clean Energy Homes Pilot

2025 SCE's ESA fund shifting activities included:

- \$7,726,386 from prior year committed funds to ESA EE measures and Inspections
- \$881,176 shifted from EE to General Admin
- \$843,676 shifted from Marketing to Training Center, General Admin, Regulatory Compliance, and CPUC ED
- \$5,796,410 carry forward to 2026 for MFWB
- \$29,799 carry forward to 2026 for SPOC
- \$1,269,918 carry forward to 2026 for Pilot Plus and Pilot Deep
- \$1,374,314 carry forward to 2026 for CEH Pilot

CARE Program

- In 2024, SCE shifted \$1,093,362 from the Outreach category to Processing, Certification, Recertification, CHANGES Program and to General Administration.
- In 2025, SCE shifted \$1,426,029 from Outreach category to Post Enrollment Verification, Measurement & Evaluation, Regulatory Compliance, General Admin, and CPUC Energy Division.

PY 2025 FERA Program

In 2024, SCE shifted \$90,504 from Outreach to IT Programming and General Administration.

In 2025, SCE shifted \$20,454 from Processing, Certification, and Recertification to General Administration.

¹ In compliance with D.21-06-015, Ordering Paragraph (OP) 181, SCE reports its fund-shifting activities for 2024 and 2025. SCE tracks and reports these activities annually, which are documented in Section 5 of its Low Income Annual Reports.

Fund Shifting Activity for PY 2024 and PY 2025¹



ESA Program

- In 2024, SDG&E used excess funds from the Enclosure, In Home Education, and General Administration categories to cover a total of \$2,455,975 in over spent funds in Appliances, HVAC, Miscellaneous, Customer Enrollment, Implementer Compensation, and Inspections.
- In 2025, SDG&E used excess funds from the Customer Enrollment and General Administration categories to cover a total of \$916,180 in over spent funds in Miscellaneous, Implementer Compensation, In Home Education, Inspections, and Other DINI costs.

CARE Program

- In 2024, SDG&E used excess funds from the Outreach and IT Programming categories to cover a total of \$1,149,298 in over spent funds in the Processing, Certification, and Recertification category
- In 2025, SDG&E used excess funds from the Outreach category to cover a total of \$861,018 in over spent funds in the Processing, Certification, and Recertification and CHANGES Program categories.

FERA Program

- In 2024, SDG&E fund shifted \$84,601 to Marketing, Education & Outreach; Processing, Certification, and Recertification; and Post Enrollment Verification categories from the IT Programming; Measurement & Evaluation; Regulatory Compliance; General Administration; and CPUC Energy Division Staff categories.
- In 2025, SDG&E used unspent funds from the Measurement and Evaluation and the ME&O budget categories to cover a total of \$62,962 in overages in the Processing, Certification and Recertification, PEV, and IT Programming categories.

¹ In compliance with D.21-06-015, Ordering Paragraph (OP) 181, SDG&E reports its fund-shifting activities for 2024 and 2025. SDG&E tracks and reports these activities annually, which are documented in Section 5 of its Low Income Annual Reports.

SoCalGas' Fund Shifting Activity for 2024 and 2025¹



CARE Program

In 2024, SoCalGas' CARE Program fund shifting activities included the following:

- Fund shifting \$173,285 to CHANGES and General Administration from Outreach.
- Fund shifting \$27,786 to Post Enrollment Verification from Processing, Certification, Recertification.

In 2025, SoCalGas' CARE Program fund shifting activities included the following:

- Fund shifting \$31,058 to CHANGES from Outreach.

ESA Program

There was no ESA Program fund shifting in activities 2024 or 2025.

¹ In compliance with D.21-06-015, Ordering Paragraph (OP) 181, SoCalGas reports its fund-shifting activities for 2024 and 2025. SoCalGas tracks and reports these activities annually, which are documented in Section 4 of its Low Income Annual Reports.

ESA 2026 Performance and 2027 Readiness



ESA 2026 Performance and 2027 Readiness

Key Takeaway: ESA Main on track to meet 2026 goals with authorized budget, programs are performing to plan, and proactive contract extensions position PG&E for stable, uninterrupted program delivery in 2027.

ESA Main: On Track

Expected to fully expend its authorized budget by year-end. Budget spend supports attainment of annual program goals and targets:

Homes treated forecast: within 5% of target.

Energy savings forecast: within 2% of goal.

MFWB & PP/PD: Funds Optimized

Expected to expend budget internally planned for 2026 while ending the year with \$99M (\$88MF/\$11PP/PD) remaining authorized funds.

PG&E has already collected \$98M of this \$99M.

2027 Outlook: No Material Gaps

No programmatic gaps or adverse contractor-workforce impacts are anticipated under the current funding outlook and Bridge Funding transition.

Of the \$158.4M authorized for PY 2027 ESA Portfolio, PG&E plans to collect \$40M in rates and to utilize approximately \$118M in total unspent funds to offset 2027 collections.

Bridge Funding: Continuity in Motion

PG&E is working with implementers and vendors to extend existing contracts, maintain workforce stability, and avoid service disruption.

ESA 2026 Performance and 2027 Readiness

ESA Main positioned to exceed 2026 HT & kWh goals following approval of additional funding. SCE actively addressing contractor overpayments while preparing for orderly transition to Bridge Year 2027.

ESA Main: Plan to exceed 2026 Goals

- Through July 2026, ESA Main treated 37,360 homes (66% of target) and delivered 17,987,377 kWh (72% of goal).
 - SCE received approval in August for AL 5852-E of \$33.9M to reallocate to ESA Main. As of September, at 75% of budget. Expected to fully expend budget by year end.
 - Homes treated forecast: 113% of goal.
 - Energy savings forecast: 141% of goal.
- SCE total collections for ESA Main Portfolio is \$377M, of total authorized \$431M for the 2021-2026 cycle.
- SCE set to rollout revised incentive framework in September to help address rising operating costs, such as including fuel and field delivery costs.

2027 Outlook: Building on 2026 Momentum

- No programmatic gaps anticipated under the Current Bridge Funding framework. Contractors remain engaged while 2027 implementation plans are finalized.
- SCE is currently determining contractor allocations and production expectations prior to finalizing 2027 contract actions. Allocations will guide contract changes.
- SCE is advancing BE transition planning by engaging contractors on potential program design changes for the next cycle. This builds on the BE Pilot transition work already underway. SCE is evaluating opportunities to expand contractor crew readiness through additional electrification training and customer education approaches.

MFWB & Pilots: Funds Reallocated to Where They Serve Most

- BE Pilot: SCE is focused on completing projects already in progress and capturing lessons learned to support future program design discussions. Expected to expend 100% of budget, with no remaining unspent funds.
- SCE received approval to reallocate a portion or all of its funds to ESA Main through AL 5852-E:
 - MFWB: Expecting ~\$10M of unspent remaining by year end and will be used in 2027.
 - ESA Whole Home (PPPD): Expected to expend 100% of the remaining budget, no remaining unspent funds.
 - Clean Energy Homes (CEH): Pilot closed, remaining unspent funds reallocated.

Bridge Funding: Stable Funding, Disciplined Spend

- ESA Portfolio 2027 budget is \$77M. SCE anticipates ~\$10M unspent funds to offset 2027 revenue requirement collection. The 2026 ESA unspent funds Advice Letter due June 2027, which will include reconciled totals.
- 2027 authorized budget generally comparable to originally authorized 2025 and 2026 funding levels, but lower than the enhanced 2026 funding available following AL 5852-E.
- Overpayment reconciliation is nearing completion. SCE has implemented enhanced invoice validation and oversight controls to strengthen safeguards. Advanced payment repayments continue with remaining balanced expected to be resolved by year-end.

ESA Program 2026 Performance and 2027 Readiness



Key Takeaway: Programs are performing to plan, budgets are being managed effectively , and proactive contract extensions position SoCalGas for stable, uninterrupted program delivery in 2027

ESA Program Main: On Track

- Expected to fully expend its authorized budget by year end.
- Homes treated forecast: 12% more than 2025.
- Energy savings forecast: Will exceed 1.4 million therm goal for third consecutive year.

MFWB & PP/PD: Funds Optimized

- Expected to expend budget internally planned for 2026 while ending the year with \$62.5M (\$36M for MFWB and \$26.5M for PP/PD) remaining authorized funds.
- Collection of the full \$62.5 million is forecasted to be completed by the end of 2026

2027 Outlook: No Material Gaps

- No programmatic gaps or adverse contractor-workforce impact are anticipated under the current funding outlook and Bridge Funding transition.

Bridge Funding: Continuity in Motion

- SoCalGas is working with contractors to extend existing contracts and maintain workforce stability.

ESA 2026 Performance and 2027 Readiness



Key Takeaway: SDG&E ESA programs remain on track, with a strategic focus on completing committed projects, maximizing customer impacts, and maintaining continuity through the 2027 Bridge Funding period.

ESA Main & PPPD: On Track

- SDG&E expects to expend 80% of its authorized budget in 2026. SDG&E aims to reach 100% of homes treated target, 60% of kWh, and exceed the goal for Therm savings.
- **Pilot Plus/Pilot Deep** is also forecasting to expend over 95% of the 2026 budget.

SDG&E MFWB & SMFWB: On Track

- SDG&E MFWB remains on pace, with 79% of budget spent through July 2026. The program is forecasted to spend approximately \$10.6M by year end, representing a total of 127% of the approved budget.
- SDG&E aims to reach approximately 6,193 in-unit treatments (61% of goal) and 39 CAM project completions (72% of goal) by year-end.
- **SMFWB** is expected to fully expend its authorized budget.
- **SMFWB** aims to reach approximately 32,373 in-unit treatments (69% of goal) and 178 CAM project completions (68% of goal).

2027 Outlook: Building on 2026 Momentum

- SDG&E has collected approximately \$15M of its 2026 authorized budget of \$33.5M
- SDG&E’s ESA programs are expected to continue uninterrupted through 2027. Existing contracts will be extended in Q3 2026 with additional funding and term extensions, supporting workforce stability and avoiding service disruptions.

Bridge Funding: Approved and Underway

- ESA portfolio approved 2027 budget: \$32.8M
- Cumulative July 2026 ESA portfolio unspent budget: \$39.6M
- Bridge Funding Application anticipated ~\$19M in unspent funds to offset 2027 revenue requirement collection; Updated year-end 2026 forecast of ~\$20.0M in unspent funds. Final 2026 ESA unspent funds Advice Letter due June 1, 2027.

Update: Proposal for Statewide CARE/FERA Income Eligibility Study

- PG&E will continue to lead the 2027 study; transition expected after completion.
- Proposed in 2028-2033 Low Income Application:
 - SoCalGas to lead the 2028 CARE/FERA Eligibility Study statewide contract.
 - Traditional split funding across the 4 IOUs.
- RFP for the 2028 study has not yet launched; planning and alignment underway.

Anticipated Timeline (subject to change)

Stage	Target Window
RFP drafting	Q2-Q3 2026
Internal + IOU + CPUC review	Q3-Q4 2026
Publish RFP	Q4 2026
Vendor Q&A	Q4 2026
Proposal submission	Early Q1 2027
Evaluation & interviews	Q1-Q2 2027
Contract award	Q2 2027
Onboarding + Transition + Draft Estimates	Q2 2027-Q1 2028

