



Joint IOUs Program Highlights

Low Income Oversight Board Meeting
June 24, 2026

Sacramento, CA
Hybrid Meeting

Program Summary (Jan through April 2026)



CARE

Enrollments: 1,370,349
 New Enrollments: 105,404
 Enrollment Rate: 95%
 Discounts: \$355,802,418
 % Adm. Expenditure: 20%

FERA

Enrollments: 53,544
 New Enrollments: 8,158
 Enrollment Rate: 17%
 Discounts: \$6,182,325
 % Adm. Expenditure: 16%

ESA

ESA Main

kW Saved: 3,234 (118%)
 kWh Saved: 8,858,849 (27%)
 Therms Saved: 374,854 (28%)
 Homes Treated: 15,668 (31%)
 Expenditure: ~\$35.98M (36%)

N.MFWB

kW Saved: 431
 kWh Saved: 2,097,940
 Therms Saved: 61,919
 In-Units Treated: 5,386
 Whole Building: 18
 Expenditure: ~\$8.03M

Additional Highlights

Income-Qualified Programs

- The FERA program provided over \$6 million in electric discounts to over 53K households through April (17% enrollment rate). 1- and 2-person households represent about 20% of total program enrollment.
- ESA Main continues to demonstrate steady program progress towards its annual savings goals (27% for kWh, 118% for kW, 28% for Therms) and homes treated target (31%) through April.
- PP/PD completed its final marketing campaign in April and is expected to serve 248 households in 2026. It will begin winding down program operations Q3 in advance of the program closing at the end of the year. Through April, the program has treated 84 homes at a total program costs of about \$3.9M.

Match My Payment (MMP)

- In 2026, PG&E continues to offer its Match My Payment program, which helps income-qualified customers with past-due PG&E bills. The program seeks to encourage customer behavior by matching customer payments dollar-for-dollar, with a maximum match of \$1,000 per account, toward past-due balances.
- Through April 2026, the program matched over 80,000 grants and helped pay down over \$13.3M in arrearages.

SCE Program Summary – Through April 2026

CARE

Enrollments: 1,385,711
 New Enrollments: 85,350
 Enrollment Rate: 107%
 Discounts: \$317,215,138
 (74% of forecast amt)
 % Adm. Expenditure: 29%

FERA

Enrollments: 50,301
 New Enrollments: 6,109
 Enrollment Rate: 14%
 Discounts: \$5,175,831
 (9% of forecast amt)
 % Adm. Expenditure: 6%

ESA

ESA MAIN

kW Saved: 1,423 (14% Goal)
 kWh Saved: 9,051,108 (36% Goal)
 Therms Saved: -45,641 (-16% Goal)
 Homes Treated: 19,934 (35% Target)
 Expenditure: \$28.3 (56% authorized budget)

MFWB Program

kW Saved: 28
 kWh Saved: 318,318
 Therms saved: 453
 In-Units Treated: 1,180
 WB Treated: 2
 Expenditure: \$3.10M (25% authorized budget)

Additional Highlights

ESA Portfolio:

- **Main:** Continues to enroll customers using the new “deeper energy savings model” that prioritizes both customers with higher energy usage and certain hard-to-reach customer segments treating **19,934 homes** and saving **9,051,108 kWh**.
- **PPPD:** To date, **242 homes have been treated, 11% of the 2,200 pilot target**. There are currently **985 projects in various stages of the pipeline**. The current fallout rate is at 12% of the enrolled participants. SCE has forecasted to complete 484 projects in 2026. SCE expects a steady increase in monthly project completions through 2026.
- **BE Pilot:** As of **April 2026**, the BE pilot has treated **199 homes in 2026** (a total of **669 homes** since inception), delivering approximately **1.5 million claimable kWh** in energy savings year-to-date. The pilot maintains strong momentum with a robust pipeline of **679 projects** in various stages of implementation.

Tribal and AMP

- SCE conducted ongoing tribal safety meetings and engagement activities throughout 2026, totaling 16 tribal-focused events year-to-date.
- AMP/Disconnections: As April 2026, AMP had 335,259 customers enrolled in the program, with a total of \$289M forgiven since program launch.

SDG&E Program Summary – Through April 2026

CARE	FERA	ESA	
Enrollments: 286,148 New Enrollments: 19,730 Enrollment Rate: 100% Discounts: \$ 73,500,805 % Adm. Expenditure: 56%	Enrollments: 21,964 New Enrollments: 5,031 Enrollment Rate: 27% Discounts: \$ 2,244,991 % Adm. Expenditure: 38%	ESA Main kW Saved: 30 (8% Goal) kWh Saved: 238,264 (13% Goal) Therms Saved: 20,602 (36% Goal) Homes Treated: 1,144 (19% Target) Expenditure: 20% authorized budget	<u>MFWB Program (SDG&E only)</u> kW Saved: 16 kWh Saved: 165,118 Therms Saved: 7,602 In-Units Treated: 559 WB Treated: 0 Expenditure: \$4M (44% of budget)

Additional Highlights

ESA Main

- 84% of 300 ESA Main Participants surveyed in Q1 rate their experience as 'Excellent', 'Very Good', or 'Good.' (Consistent with the 2025 year-end score).
- In Q1, ESA Main deployed targeted marketing campaigns, CBO outreach, and focused canvassing to build trust in the community and increase enrollments.

Southern MFWB (SDG&E, SCE & SoCalGas):

- YTD Performance (All IOUs): Progress toward goals includes 2,535 in-unit measures (5%), 2 whole-building projects (1%), and ~\$12M expensed (27%), generating ~535k kWh (5%) and 49k therms (7%) in savings.

Pilot Plus/Deep

- 54 projects are currently in the assessment phase with 33 of those eligible for deeper energy savings. In 2026, 25 projects have been completed and are pending invoicing from the implementer.

AMP/Disconnections: As April 2026, AMP has 14,738 customers actively enrolled in the program, with a total of \$107.5M forgiven since program launch.

SoCalGas Program Summary – through April 2026



CARE

- Enrollments: 1,695,575
- New Enrollments: 94,103
- Enrollment Rate: 106%
- Discounts: \$64,891,972
- (45% of forecast amt)
- % Adm. Expenditure: 22%

ESA

ESA Main

Therms Saved: 254,092 (18% Goal)*
Homes Treated: 12,456 (18% Target)
Expenditure: 21% authorized budget

MFWB Program

kW Saved: N/A
KWh Saved: N/A
Therms Saved: 41,054
In-Units Treated: 1,933
WB Treated : 1
Expenditure: 27% authorized budget

*Per D.21-06-015, approved annual therms saved goal of 1,435,220 for PYs 2022-2026 are for the *entire* ESA Program portfolio, including Main ESA Program (SF), Multi-Family (MF) in-unit, MF Common Area Measures (CAM) and Multi-Family Whole Building (MFWB).

Additional Highlights

Main ESA Program

- On April 1st, SoCalGas completed its review and modified compensation fees where appropriate including the temporary Fuel Surcharge fee that was introduced in November of 2023 in support of high gasoline prices.

AMP

- Missed payment reminders for AMP customers continue to be sent. Customers enrolled in the Arrearage Management Program receive notifications by text, email, and/or letter whenever a payment is missed.

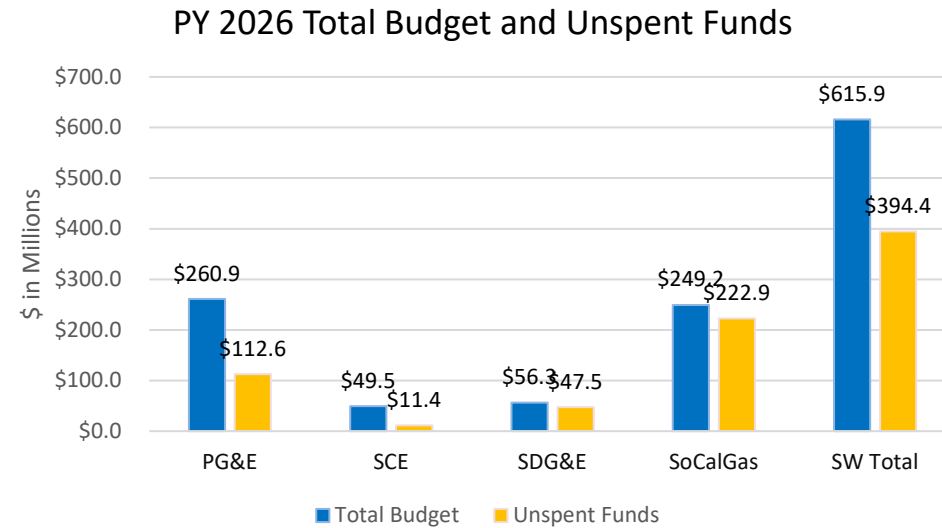
Tribal Community Engagement

- SoCalGas actively collaborates with both Federally and Non-Federally recognized tribes through ongoing engagement and outreach. These efforts include outreach to Tribal TANF programs, Indian Health organizations, and partnerships with community-based groups serving Tribal populations on and off tribal lands. SoCalGas continues its commitment to strengthen relationships with Tribal Communities by enhancing engagement and increasing awareness of Customer Assistance Programs (CARE, ESA, MBL, AMP, LIHEAP, and payment plans).
- **As of April 30**, SoCalGas has:
 - Engaged with **8 tribes**
 - Participated in **86 Tribal Community events**



Joint IOUs ESA Program Unspent

ESA Program Budget and Unspent Funds Summary (Preliminary)



Data as of April 30, 2026. Total budget includes carry-over funds from prior years for ESA pilots and Multifamily Whole Building programs, as directed by the CPUC in D.21-06-015. Please refer to Appendix A for individual IOU performance.





Joint IOUs Report of the CARE, FERA and ESA Programs

CARE Program Budgets and Enrollment

PU Code Section 739.1(a) requires the CPUC to establish a program of assistance to low-income electric and gas customers with annual household incomes that are no greater than 200 percent of the federal poverty guideline levels.

April 2026 CARE Program Updates*

Utility	2026 Admin Budget	Expenditures	%	Discounts
PG&E	\$14,787,700	\$3,010,554	20%	\$355,802,418
SCE	\$9,275,620	\$2,695,874	29%	\$317,215,138
SDG&E	\$7,401,649	\$1,611,862	22%	\$73,500,805
SoCalGas	\$10,774,132	\$2,321,454	22%	\$64,891,972
Total	\$42,239,101	\$9,639,744		\$811,410,333

2026 YTD CARE Enrollment						
Utility	Total Residential Customers	Estimated Eligible Customers	Eligible Rate	Customers Enrolled**	Enrollment Rate	Newly Enrolled Customers
PG&E	5,737,907	1,439,074	25%	1,370,349	95%	105,404
SCE	4,672,935	1,293,449	28%	1,385,711	107%	85,350
SDG&E	1,465,365	286,148	20%	286,149	100%	19,370
SoCalGas	5,781,441	1,606,546	28%	1,695,575	106%	94,103
Total	17,657,648**	4,625,218		4,737,784		304,227

* Authorized budgets pursuant to Decision (D.)21-06-015. January – April 2026 activity as reported in the IOU ESA-CARE-FERA Monthly Reports filed on May21, 2026

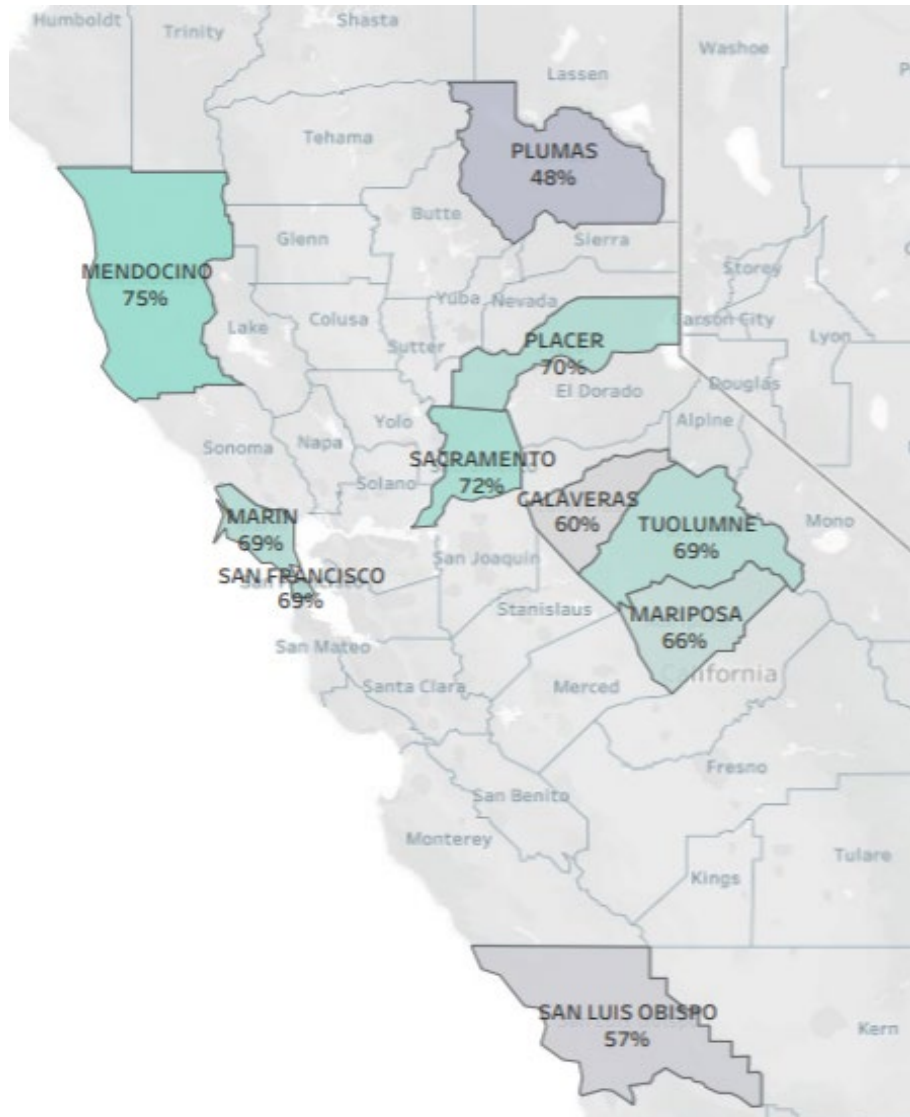
** Total households enrolled includes sub-metered households.

** Customers are shared where the IOU territories overlap.



Public

CARE Program PG&E Enrollment Map



PG&E Counties With Lowest Enrollment Rates	
County	Enrollment Rate*
PLUMAS	48%
SAN LUIS OBISPO	57%
CALAVERAS	60%
MARIPOSA	66%
SAN FRANCISCO	69%
MARIN	69%
TUOLUMNE	69%
PLACER	70%
SACRAMENTO	72%
MENDOCINO	75%

*Represents PG&E counties with the lowest enrollment rates, as of April 30, 2026.

*Excludes counties with less than 1,000 estimated eligible households

CARE Program *SCE Enrollment map*



County	Enrollment Rate*
Tulare	118%
San Bernardino	115%
Kings	113%
Riverside	114%
Los Angeles	111%
Ventura	94%
Orange	92%
Kern	87%
Inyo	63%
Santa Barbara	55%
Mono	43%

*Represents the enrollment rates for all SCE counties effective April 30, 2026, and excludes counties with less than 1,000 estimated eligible households

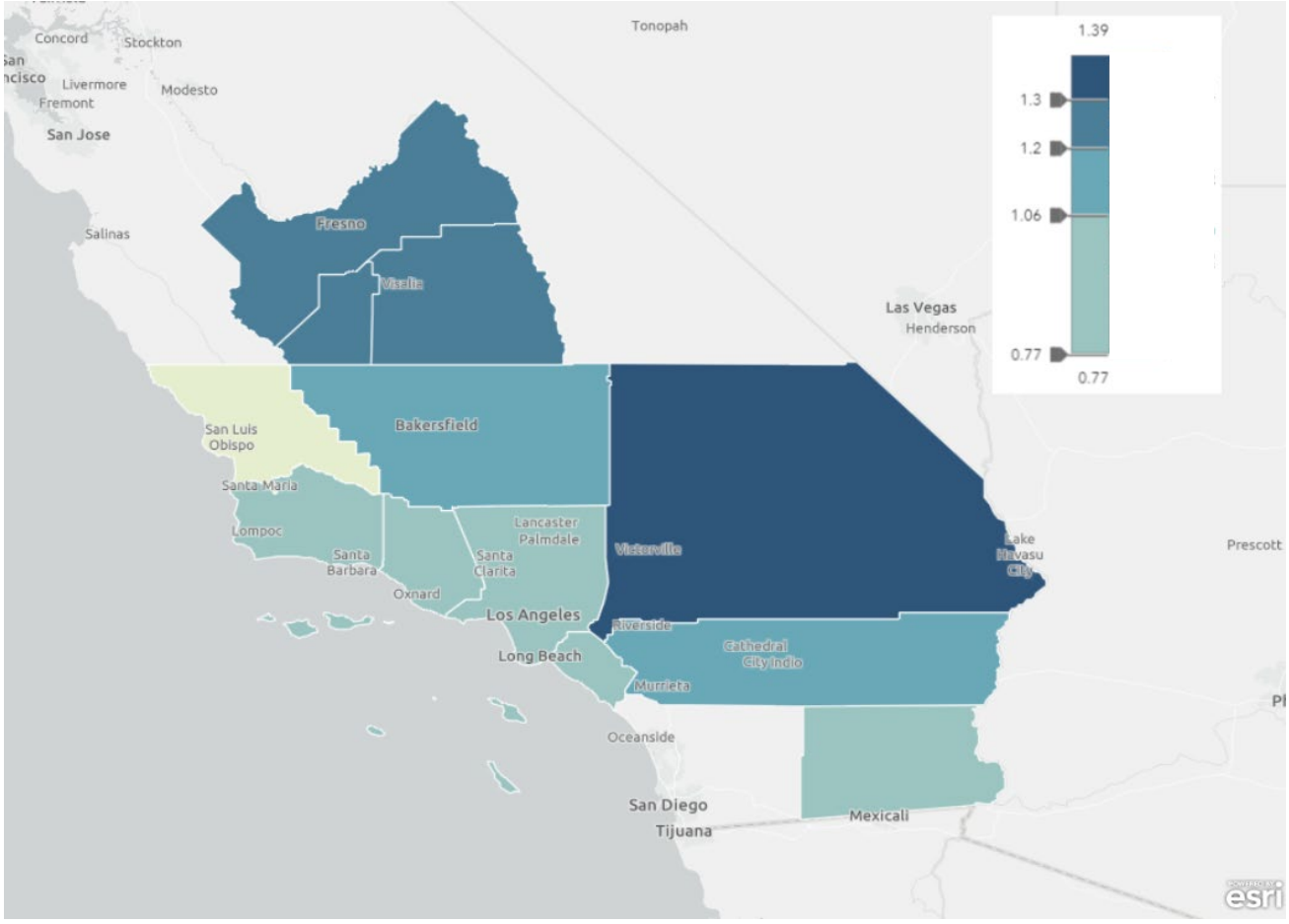
CARE Program *SDG&E Enrollment Map*



Zip codes with lowest enrollment rates	
City	Enrollment Rate*
Mt Laguna	6%
Rancho Santa Fe	17%
La Jolla	33%
Coronado	34%
Potrero	42%
Del Mar	44%
Solana Beach	45%

*Represents SDG&E zip codes with the lowest enrollment rates according to the eligible 2026 population, as reported in the SDG&E’s Monthly Report for April 2026.

CARE Program *SoCalGas Enrollment map*



County	Enrollment Rate *
Tulare	134%
San Bernardino	129%
Kings	119%
Kern	118%
Fresno	117%
Riverside	111%
Los Angeles	103%
Ventura	96%
Orange	93%
Santa Barbara	88%
Imperial	82%
San Luis Obispo	62%

*Represents the enrollment rates for all SoCalGas counties Jan-April 2026, as reported in the IOU ESA-CARE Monthly Report (Filed May 21, 2026).

FERA Program Budgets and Enrollment

April 2026 FERA Program Updates*

Utility	2026 Budget	Expenditures	%	Discounts
PG&E	\$3,055,800	\$479,379	16%	\$6,182,325
SCE	\$1,677,538	\$100,684	6%	\$5,175,831
SDG&E	\$1,045,868	\$170,237	16%	\$2,244,991
Total	\$5,779,206	\$750,300		\$13,603,147

2026 YTD FERA Enrollment						
Utility	Total Residential Customers	Estimated Eligible Customers	Eligible Rate	Customers Enrolled	Enrollment Rate	Newly Enrolled Customers**
PG&E	4,878,781	314,839	6%	53,544	17%	8,158
SCE	4,672,935	357,896	8%	50,301	14%	6,109
SDG&E	1,465,365	80,558	5%	21,964	27%	5,031
Total	11,017,081	753,293		125,809		19,298

*Authorized budgets pursuant to D.21-06-015. SCE's PY 2026 FERA budget was modified per AL 4536-E. April 2026 data, as reported in the IOUs FERA Annual Report filed May 21, 2026.

** Newly Enrolled Customers for through April 2026 activity as reported in the IOUs ESA-CARE-FERA Monthly Reports filed on May 21, 2026

FERA Program *PG&E Enrollment Map*



PG&E Counties With Lowest Enrollment Rates	
County	Enrollment Rate*
SAN LUIS OBISPO	8%
SAN FRANCISCO	10%
HUMBOLDT	10%
MENDOCINO	11%
SANTA CRUZ	11%
SANTA BARBARA	11%
MARIN	12%
LAKE	13%
MONTEREY	14%
TULARE	14%

*Represents PG&E counties with the lowest enrollment rates, as of April 30, 2026.

*Excludes counties with less than 1,000 estimated eligible households

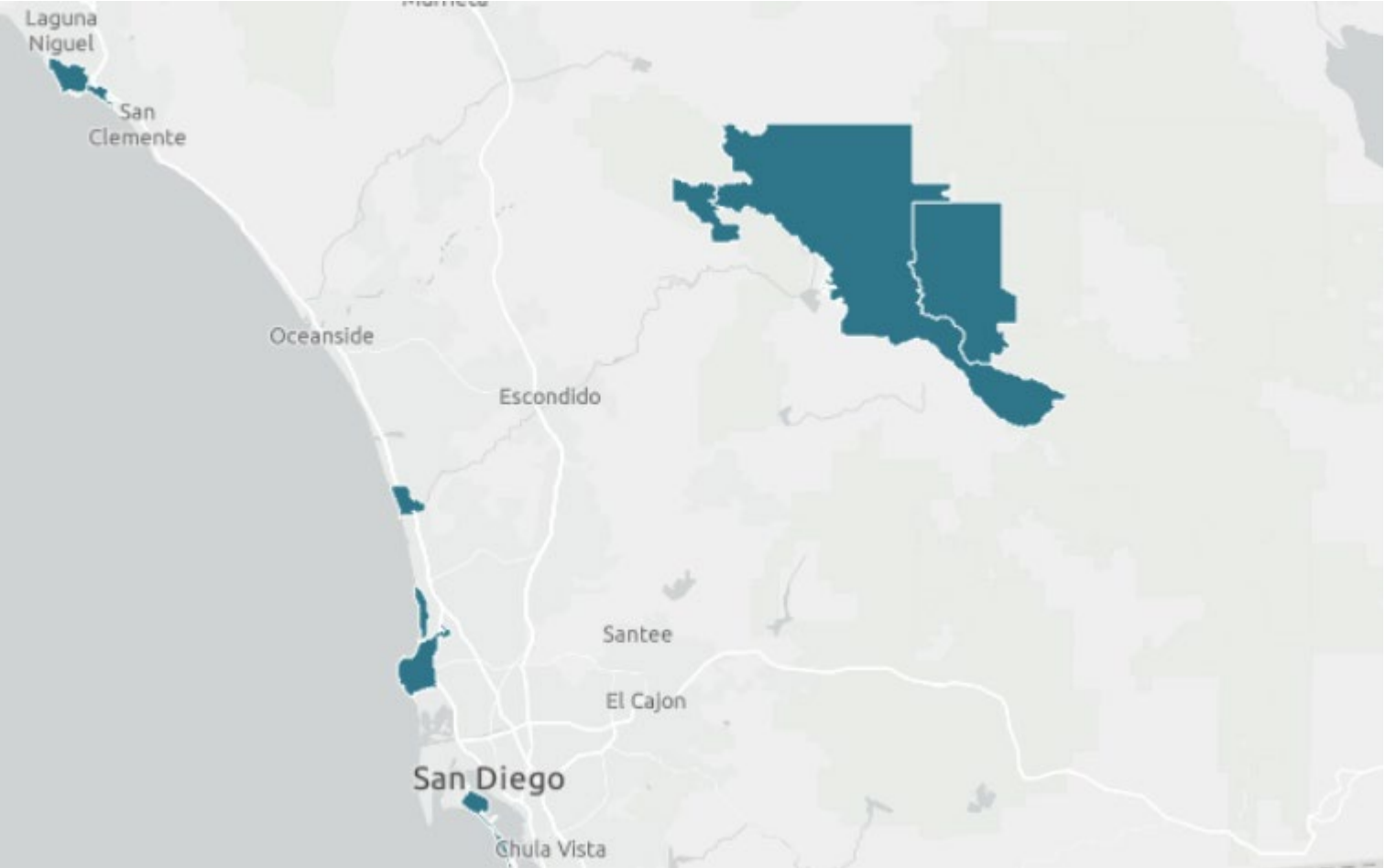
FERA Program *SCE Enrollment map*



County	Enrollment Rate*
Riverside	16%
San Bernardino	14%
Orange	14%
Kings	15%
Los Angeles	14%
Tulare	12%
Ventura	12%
Kern	11%
Santa Barbara	9%

*Represents the enrollment rates for all SCE counties effective April 30, 2026, and excludes counties with less than 1,000 estimated eligible households

FERA Program *SDG&E Enrollment Map*



Zip codes with lowest enrollment	
City	Enrollment Rate*
La Jolla	7%
Coronado	7%
Palomar Mountain	8%
Mt Laguna	8%
Dana Point	9%
Warner Springs	10%
Cardiff	10%

*Represents SDG&E zip codes with the lowest enrollment rates according to the eligible population in 2026, as reported in the SDG&E's Monthly Report (Filed May 21, 2026).

Energy Savings Assistance Program Budget Update

PU Code Section 2790 requires the CPUC to provide energy efficiency services to qualifying low-income households. This program provides energy efficiency services such as weather stripping, insulation, and appliance upgrades to help these Californians better manage their energy bills.

ESA Program Budget Updates Through April 2026

Utility	Authorized Budget ¹	YTD Expenditure ²	%
PG&E	\$170,915,152	\$48,058,179	28%
SCE	\$74,799,328	\$38,093,649	51%
SDG&E	\$33,497,668	\$8,769,682	26%
SoCalGas	\$122,541,069	\$26,341,655	21%
Total	\$401,753,217	\$121,263,165	30%

Activity through April 2026, as reported in the IOU ESA-CARE-FERA Monthly Reports filed May 21, 2026.

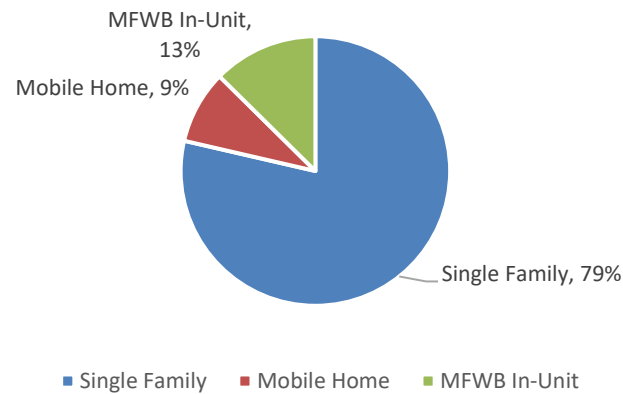
¹ Authorized budgets are the sum as shown in each IOU’s ESA-CARE-FERA Monthly Report, ESA Summary Table, excluding additional MASH/SASH funding.

² Expenditures are the sum of amounts shown in each IOU’s ESA-CARE-FERA Monthly Report, ESA Table 1, Table 2A and/or Table 2B, Table 2C, and Table 2D.



Energy Savings Assistance Program – Program Participation Update (ESA Main + MFWB In-Unit)

Statewide Participation
(% Treatment Total by Housing Type)



2026 Households Treated
Through April 2026

2026 Households Treated			
Utility	Est. HH Treated Target	YTD HH Treated	Total as % of 2025 Treated
PG&E	51,099	21,054	41%
SCE	56,806	21,313	38%
SDG&E	16,065	1,703	11%
SoCalGas	69,837	12,456	18%
Total	193,807	56,526	

Activity through April 2026, as reported in the IOU ESA-CARE-FERA Monthly Reports filed May 21, 2026.



Energy Savings Assistance Program Energy Savings Update

Energy Savings Goals (ESA Main + MFWB) April 2026

Utility	2026 Savings Targets		2026 YTD		% Goal YTD	
	kWh	therms	kWh	therms	kWh	therms
PG&E	33,214,979	1,348,961	10,956,790	436,773	33%	32%
SCE	25,051,480	289,314	9,369,426	(45,188)	37%	-16%
SDG&E	3,169,076	129,739	399,382	28,204	13%	22%
SoCalGas	N/A	1,435,220	N/A	283,421	NA	20%
Total	61,435,535	3,203,234	20,725,598	703,210	34%	22%

Activity through April 2026, as reported in the IOU ESA-CARE-FERA Monthly Reports filed May 21, 2026.



Energy Savings Assistance Program Multifamily Update

SPOC: All IOUs have SPOC facilitation at this time. SPOC continues to leverage with other utility program offerings.

- **PG&E:** As of April 2026, PG&E's SPOC tracked over 98 MF-serving programs in PG&E service territory and referred 41 customers to 14 different programs.
- **SCE:** In 2026, SCE's Multifamily SPOC continued to support multifamily program delivery through coordinated outreach and lead generation, providing 16 property-level leads—including referrals from the Solar on Multifamily Affordable Housing (SOMAH) program—and 1,686 residential leads to the Multifamily Whole Building (MFWB) program implementer. In parallel, SCE's SPOC maintained its role as a centralized coordination resource by facilitating program referrals and promoting program layering across a portfolio of offerings, including Charge Ready, SoCalREN, LIWP, SGIP, and California Energy-Smart Homes, thereby streamlining customer access to available incentives and supporting participation in integrated energy solutions
- **SDG&E:** As of April 2026, SPOC has facilitated 18 referrals to MFWB and 2 referrals to SOMAH. SPOC continued to partner with local and nonprofit community organizations to engage with hard-to-reach communities and the affordable housing community. SPOC has layered multiple programs and initiatives, bringing the total of multifamily referrals in 2026 to 43.
- **SoCalGas:** In Program Year 2026, the Multifamily SPOC model continues to provide a streamlined pathway for affordable housing owners by coordinating in-unit and common area measures in partnership with Resource Innovations and SDG&E. The model simplifies participation by reducing administrative burden while connecting customers to a suite of offerings, including CARE, financing, EENH (new construction), Solar Thermal, and other complementary energy efficiency programs to support affordability and long-term cost savings. Since launch of MFES, we have delivered 93 comprehensive whole building projects and supported 15,000+ units, with 45+ active projects currently progressing toward completion. Overall, SoCalGas SPOC lead development totals 617 properties / 59,234 units—about 91% of total unit leads. Near-term efforts prioritize closing in-flight projects and processing completions, with continued focus on affordability, and high-quality delivery. As the program approaches a bridge year in 2027, we are working closely with Resource Innovations leadership to advance projects currently in the pipeline.

ESA MFWB Pipeline Results – Northern MFWB (PG&E)

ESA N. MFWB Pipeline (Jan Through April)	
MFWB Whole Building	# of Projects by Status
Leads	102
Enrollment	39
Assessments	28
Treated/Invoiced	18
MFWB In-Units	# of Projects by Status
Leads	6,074
Enrolled	5,064
Treated/Invoiced	5,386

ESA MFWB Pipeline Results - SDG&E, SCE & SoCalGas

(June 2023 - April 2026)

ESA Southern MFWB Program Pipeline						
MFWB CAM	2023 / 2025	Jan 2026	Feb 2026	Mar 2026	Apr 2026	2023-2026 Total
Leads	2,455	12	29	28	31	2,555
Enrollment	777	22	15	30	39	883
Assessments	654	39	39	27	31	790
Project Completed	86	17	6	9	9	127
Treated	78	25	0	0	13	116
MFWB In-Units	2023 / 2025	Jan 2026	Feb 2026	Mar 2026	Apr 2026	2023-2026 Total
Enrolled	26,224	1,389	1,5185	2,519	1,224	32,874
Treated	23,524	1,162	1,304	1,030	1,830	28,856

Note: Data in this table reflects treatments reported by the Implementer as completed but may not yet be invoiced.

Tribal Community Outreach Update – PG&E



OUTREACH ACTIVITIES (in accordance with D.21-06-015)	Successes/Challenges
<p>PG&E continues to conduct outreach to Tribes located in California and Utility service territories, with or without federal recognition.</p> <ul style="list-style-type: none"> Through April, PG&E has completed 3 in-person and 1 virtual presentations to Tribal communities throughout its service territory and has participated in various events, meetings, and outreach opportunities. Tribal leaders and community representatives with education on available customer financial assistance programs. In March 2026, the tribal outreach team issued a newsletter to share program eligibility information and provide updates for tribal communities. Additional newsletters are planned to be distributed throughout each quarter this year. <p>PG&E continues to offer support to Tribal communities awarded outreach grants to encourage participation in the ESA program. The 2025-2027 Tribal Outreach Grant program awarded six new grantees.</p>	<p><u>Challenges (Mini-Grant Program)</u></p> <p>Contractor follow-up remains a key barrier to program completion. While Tribal members are enrolling in ESA, delays in contractor outreach are preventing home assessments and energy saving upgrades.</p> <p>To mitigate contractor communication gaps, PG&E has provided Tribal communities with contractor contact information to directly schedule assessments. However, this approach creates additional effort for customers and is not a positive experience.</p> <p>Historical barriers continue to impact participation including challenges obtaining income documentation and concerns regarding safety and trust when allowing contractors into their home.</p> <p><u>Successes (Mini-Grant Program)</u></p> <p>While contractor follow-up challenges continue to impact ESA program completion, Tribal community engagement remains strong. PG&E has collaborated with Tribal grantees to improve customer participation and expanded outreach, training, communications, and partnership efforts to improve awareness, participation and customer support across Tribal communities.</p>



Federally Recognized Tribes by County

62 Tribes Total Across PG&E's Service Area

*Denotes in multiple counties

Alpine	Humboldt	Mendocino	Shasta
1. Washoe Tribe of CA and NV	1. Bear River Band of the Rohnerville Rancheria 2. Big Lagoon Rancheria 3. Blue Lake Rancheria 4. Trinidad Rancheria 5. Hoopa Valley Tribe 6. Karuk Tribe 7. Yurok Tribe 8. Wiyot Tribe	1. Cahto Tribe (Laytonville) 2. Coyote Valley Band of Pomo Indians 3. Guidiville Indian Rancheria 4. Hopland Band of Pomo Indians 5. Manchester Band of Pomo Indians 6. Pinoleville Pomo Nation 7. Potter Valley Tribe 8. Redwood Valley Little River Band of Rancheria of Pomo 9. Round Valley Reservation 10. Sherwood Valley Rancheria	1. *Pit River Tribe 2. Redding Rancheria
Amador			Sonoma
1. Buena Vista Rancheria of Mi-Wuk Indians 2. Ione Band of Miwok Indians of California 3. Jackson band of Mi-Wuk Indians			1. Cloverdale Rancheria of Pomo Indians of California 2. Dry Creek Rancheria of Pomo Indians 3. Federated Indians of Graton Rancheria 4. Kashia Band of Pomo Indians of the Stewart's Point Rancheria 5. *Lytton Rancheria of California
Butte	Kern	Modoc	Tehama
1. Tyme Maidu Tribe-Berry Creek Reservation 2. *Enterprise Rancheria 3. Mechoopda Indian Tribe 4. Mooretown Rancheria	1. Tejon Indian Tribe	1. *Pit River	1. Paskenta Band of Nomlaki Indians
Contra Costa	Kings	Placer	Tulare
1. *Lytton Rancheria of California	1. Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA)	1. United Auburn Indian Community	1. Tule River Indian Reservation
Colusa	Lake	Plumas	Tuolumne
1. Cachil DeHe Band of Wintun Indians of the Colusa Indian Community 2. Cortina Rancheria	1. Big Valley Band Rancheria 2. Elem Indian Colony 3. Habematolel Pomo of Upper Lake 4. Lower Lake (Koi Tribe) 5. Middletown Rancheria of Pomo Indians 6. Robinson Rancheria 7. Scotts Valley Band of Pomo Indians	1. Greenville Rancheria	1. Chicken Ranch Rancheria 2. Tuolumne Band of Me-Wuk Indians
El Dorado	Lasen	Sacramento	Yolo
1. Shingle Springs Band of Miwok Indians	1. Susanville Indian Rancheria	1. Wilton Rancheria	1. Yocha Dehe Wintun Nation
Fresno	Madera	San Joaquin	Yuba
1. Big Sandy Rancheria 2. Cold Springs Rancheria 3. Table Mountain Rancheria	1. North Fork Rancheria 2. Picayune Rancheria of Chukchansi Indians	1. California Valley Miwok Tribe	1. *Enterprise Rancheria
Glen		Santa Barbara	
1. Grindstone Indian Rancheria		1. Santa Ynez Band of Chumash Mission Indians	



Non-Federally Recognized Tribes by County

51 Tribes Total Across PG&E's Service Area

Alameda

1. Calaveras Band of Mi-Wuk Indians
2. Nashville Enterprise Miwok-Maidu-Nishinam Tribe

Amador

1. Calaveras Band of Mi-Wuk Indians
2. Colfax-Todds Valley Consolidated Tribe
3. Nashville Enterprise Miwok-Maidu-Nishinam Tribe

Calaveras

1. Calaveras Band of Mi-Wuk Indians
2. Nashville Enterprise Miwok-Maidu-Nishinam Tribe
3. Northern Valley Yokut/Ohlone Tribe
4. Wuksachi Indian Tribe/Eshom Valley Band

Fresno

1. Dumna Wo-Wah Tribal Government
2. Dunlap Band of Mono Indians
3. Nashville Enterprise Miwok-Maidu-Nishinam Tribe
4. Nor-Rel-Muk Wintu Nation
5. North Fork Mono Tribe
6. Northern Valley Yokut/Ohlone Tribe
7. Salinan Tribe of Monterey, San Luis Obispo Counties
8. Traditional Choinumni Tribe
9. Wuksachi Indian Tribe/Eshom Valley Band
10. Xolon-Salinan Tribe

El Dorado

1. Colfax-Todds Valley Consolidated Tribe
2. Nashville Enterprise Miwok-Maidu-Nishinam Tribe
3. Tsi Akim Maidu

Humboldt

1. Tsnungwe Council
2. Shasta Indian Nation

Kern

1. Chumash Council of Bakersfield
2. Coastal Band of the Chumash Nation
3. Kern Valley Indian Community
4. Kitanemuk & Yowlumne Tejon Indians
5. Northern Chumash Tribal Council
6. Salinan Tribe of Monterey, San Luis Obispo Counties
7. San Fernando Band of Mission Indians
8. Tubatulabals of Kern Valley
9. Xolon-Salinan Tribe
10. yak tityu tityu yak tihini – Northern Chumash Tribe

Kings

1. Salinan Tribe of Monterey, San Luis Obispo Counties
2. Wuksachi Indian Tribe/Eshom Valley Band
3. Xolon-Salinan Tribe

Lassen

1. Honey Lake Maidu
2. Tsi Akim Maidu

Madera

1. Dumna Wo-Wah Tribal Government
2. Nashville Enterprise Miwok-Maidu-Nishinam Tribe
3. North Fork Mono Tribe
4. Northern Valley Yokut/Ohlone Tribe
5. Southern Sierra Miwuk Nation
6. Wuksachi Indian Tribe/Eshom Valley Band

Marin

1. Muwekma Ohlone Indian Tribe of the SF Bay Area
2. Wuksachi Indian Tribe/Eshom Valley Band

Mariposa

1. Nashville Enterprise Miwok-Maidu-Nishinam Tribe
2. North Fork Mono Tribe
3. Northern Valley Yokut/Ohlone Tribe
4. Southern Sierra Miwuk Nation
5. Wuksachi Indian Tribe/Eshom Valley Band

Mendocino

1. Noyo River Indian Community
2. Yokayo Tribe

Merced

1. Amah Mutsun Tribal Band
2. Dumna Wo-Wah Tribal Government
3. Muwekma Ohlone Indian Tribe of the SF Bay Area
4. Nashville Enterprise Miwok-Maidu-Nishinam Tribe
5. Northern Valley Yokut/Ohlone Tribe
6. Southern Sierra Miwuk Nation
7. Wuksachi Indian Tribe/Eshom Valley Band

Monterey

1. Amah Mutsun Tribal Band
2. Amah Mutsun Tribal Band of Mission San Juan Bautista
3. Costanoan Rumsen Carmel Tribe
4. Esselen Tribe of Monterey County
5. Indian Canyon Mutsun Band of Costanoan
6. KaKoon Ta Ruk Band of Ohlone-Costanoan Indians of the Big Sur Rancheria
7. Noyo River Indian Community
8. Ohlone/Costanoan-Esselen Nation
9. Rumsen Am:a Tur:ataj Ohlone
10. Salinan Tribe of Monterey, San Luis Obispo Counties
11. Wuksachi Indian Tribe/Eshom Valley Band
12. Xolon-Salinan Tribe

Napa

1. Mishewal-Wappo Tribe of Alexander Valley
2. Muwekma Ohlone Indian Tribe of the SF Bay Area

Nevada

1. Colfax-Todds Valley Consolidated Tribe
2. Nevada City Rancheria Nisenan Tribe
3. Tsi Akim Maidu

Placer

1. Nevada City Rancheria Nisenan Tribe
2. Tsi Akim Maidu

Plumas

1. Tsi Akim Maidu

Sacramento

1. Colfax-Todds Valley Consolidated Tribe
2. Confederated Villages of Lisjan Nation
3. Northern Valley Yokut/Ohlone Tribe
4. Tsi Akim Maidu

Santa Barbara

1. Barbareno Band of Chumash Indians
2. Barbareño/Ventureño Band of Mission Indians
3. Gabrieleno Band of Mission Indians - Kizh Nation
4. Gabrielino Tongva Indians of California Tribal Council
5. Northern Chumash Tribal Council
6. Xolon-Salinan Tribe
7. yak tityu tityu yak tihini – Northern Chumash Tribe

PG&E Tribal Segment Reporting



Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions *
Pacific Gas and Electric Company
Through April 30, 2026

Customer Segments	# of Households Eligible [1]	# of Households Treated [2]	Enrollment Rate = (C/B)	# of Households Contacted [3]	Rate of Uptake = (C/E) [18]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures) [4][20]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only) [5][20]	Avg. Peak Demand Savings (kW) Per Treated Household [20]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures) [4][20]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only) [5][20]	Avg. Cost Per Treated Households [20]
ESA Main (SF, MH)											
Tribal [19]	1,911	76	4%	75	101%	547.20	547.20	0	16.09	16.09	\$ 1,336

[1] Eligibility estimates based on Athens Research except where otherwise noted. PG&E filed the 2026 Athens estimates on April 8, 2026.

[2] Data is compiled based on ESA measures received YTD, and may include enrollments from prior years.

[3] The number of household contacted includes YTD leads and enrollments.

[4] PG&E has considered the energy savings associated with all ESA measures installed for this entry, regardless of whether the savings have a negative or positive value for kW, kWh, and/or Therms. Many measures offered in ESA provide Non-Energy Benefits (including Health, Comfort, and Safety (HCS)) in addition to energy savings, and some of these measures may be associated with a negative savings value.

[5] PG&E has considered only the energy savings associated with the ESA measures installed for this entry that have a positive value for kWh and/or Therms. Installed ESA measures with a negative savings value for both kWh and Therms were excluded.

[18] Rate of Uptake may be slighter greater than 100% as homes that have received treatment this year may have been enrolled/contacted in the prior year.

[19] This data captures tribal households located on federally-recognized tribes whose trust lands are identified in the Bureau of Indian Affairs and includes ESA participants from non federally-recognized tribes or households that self-identified as Native American.

[20] May include both completed and in-progress projects; and averages may be different from the average for only the completed projects in Column C.

SCE Tribal Community Outreach Update

(Through April 2026)



Outreach Activities

- **Ongoing Outreach:**
 - Southern California Edison (SCE) has focused on strengthening partnerships with Tribal communities in 2026 through a structured outreach program aimed at educating Tribal leaders on income-qualified energy programs and promoting community engagement. This includes the Mini Grant Outreach Program, community events, safety meetings, and workforce initiatives.
- **2026 Highlights:**
 - In April, SCE engaged with Tribal communities through three Tribal Earth Day events at Soboba, Bishop Paiute, and Pechanga.
 - Established new partnerships with GRID Alternatives, community-based organizations, and Eastern Sierra Tribes to expand access to Income-Qualified programs.
 - In 2026, SCE participated in 16 tribal-focused safety and engagement activities.

Successes and Challenges

- **Successes:**
 - The Chemehuevi, Tule River, Bridgeport, and Soboba tribes participated in the Mini Grant Program
 - Strengthened relationships with Tribal communities through ongoing participation in monthly safety meetings, Earth Day Events and Citizen Powertalk workshops.
- **Challenges:**
 - Identifying and building relationships with non-federally recognized tribes
 - Operational resource limitations
 - Restricted mini-grant agreement

SCE Tribal Community Landscape

Southern California Edison has 13 federally-recognized Tribes in its service territory.

Agua Caliente Band of Cahuilla Indians	Pechanga Band of Indians
Benton Utu Utu Gwaitu Paiute Tribe	Yuhaaviatam of San Manuel Nation
Bishop Paiute Tribe	Soboba Band of Luiseño Indians
Bridgeport Indian Colony	Timbisha Shoshone Tribe
Chemehuevi Indian Tribe	Tule River Indian Tribe
Colorado River Indian Tribes	Twenty-Nine Palms Band of Mission Indians
Morongo Band of Mission Indians	

SCE Tribal Segment Reporting Through April 2026

Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions											
Southern California Edison											
Through April 2026											
ESA Main (SF, MH)											
Customer Segments	# of Households Eligible ^[1]	# of Households Treated ^[2]	Enrollment Rate = (C/B)	# of Households Contacted ^[3]	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
Tribal	8,832	14	0%	2	700%	221	221	0.030	(2.23)	(2.23)	\$ 771

*Activity through April 30, 2026, as reported in the IOU ESA-CARE-FERA Monthly Reports filed May 21, 2026.

[1] Athens eligibility estimates at 250 FPL applied to customer segment population.

[2] The number of Tribal HH treated for the PY 2026.

[3] Includes *only* households that SCE contacted by direct mail or email campaigns. Customers could also have been contacted multiple times within a year by other means, such as by contractors or another utility, tribal events which is not reflected in this value. SCE only tracks its direct mail and email campaign efforts.

Please note: Also, Average kWh, Therms, kW Peak Demand, and cost are based on # of household treated.

SDG&E Tribal Community Outreach Update

OUTREACH ACTIVITIES (in accordance with D.21-06-015)	SUCCESSSES & CHALLENGES
<ul style="list-style-type: none"> Tribal Liaison continues outreach to all the Tribes SDG&E serves to exchange information. <ul style="list-style-type: none"> From January through April 2026, SDG&E met with 11 of 17 Federally recognized Tribes. Eight Tribes are eligible for mini grants. In 2026, to date, SDG&E has processed one mini grant. As of April 2026, participated in over 30 presentations and Tribal community resource fairs to promote low-income programs, discussed topics such as Bill Assistance, Medical Baseline, Wildfire Safety, PSPS, AFN, provided direct enrollment support, and provided 1x1 customer assistance. Continued partnerships with two Tribal CBOs: <ul style="list-style-type: none"> Southern California Tribal Chairmen’s Association (SCTCA) <ul style="list-style-type: none"> Total Outreach Activities YTD: 3 Total Reach: 2,181 Southern California American Indian Resource Center (SCAIR) <ul style="list-style-type: none"> Total Outreach Activities YTD: 18 Total Reach: 13,418 	<ul style="list-style-type: none"> Success: SDG&E continues to be proactive in promoting low-income programs by strengthening partnerships with Tribal Nations through advisement and direction from Tribal elected leaders and their staff as well as working with trusted organizations serving reservations such as health and emergency services. Success: Through ongoing CBO partnerships, SDG&E staff has been invited to participate in SCAIR and SCTCA outreach events to promote CARE, FERA, and ESA. Success: Partnership with Southern Indian Health Council and Indian Health Council has increased SDG&E presence at smaller family events such as SDG&E's participation in the Healthy Families series hosted by various remote Tribal Nations. Success: Tribally led workshops in collaboration with GRID Alternatives is helping to expand outreach efforts and program reach. Challenge: Engaging non-federally recognized Tribes. Challenge: Tribes governments are overwhelmed with requests and have limited resources. Challenge: Tribal members are distrustful of outside organizations due to historical injustices.

SDG&E Tribal Community Landscape

- SDG&E has 17 Federally recognized and 3 non-Federally recognized Tribes in its service territory.
 - Of the 17 Federally recognized Tribes, **16 receive service*** provided by SDG&E.

Federally Recognized Tribes in SDG&E's Service Territory	
Barona Band of Mission Indians	Mesa Grande Band of Mission Indians
Campo Kumeyaay Nation	Pala Band of Mission Indians
Ewiiapaayp Band of Kumeyaay Indians (Cuyapaipe Reservation)	Pauma Band of Luiseno Indians
Inaja & Cosmit Band of Indians	Rincon Band of Luiseno Indians
Jamul Indian Village	San Pasqual Band of Mission Indians
La Jolla Band of Mission Indians	lipay Nation of Santa Ysabel (Santa Ysabel Reservation)
La Posta Band of Mission Indians	Sycuan Band of Kumeyaay Nation
Los Coyotes Band of Mission Indians	Viejas Band of Kumeyaay Indians
Manzanita Band of Kumeyaay Nation	(row intentionally left blank)

Non-Federally Recognized Tribes in SDG&E's Service Territory	
Juaneno Band of Mission Indians	San Luis Rey Band of Mission Indian
Kwaaymii	(row intentionally left blank)

* Tribal communities in bold are those that receive service from SDG&E.

SDG&E Tribal Segment Reporting *

Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions [*]
 San Diego Gas & Electric Company
 April 2026

ESA Main (SF, MH)											
Customer Segments	# of Households Eligible [1]	# of Households Treated [2]	Enrollment Rate = (C/B)	# of Households Contacted [3]	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only) [5]	Avg. Peak Demand Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only) [5]	Avg. Cost Per Treated Households
Location											
Tribal [18]	21,716	-	0%	47	0%	-	-	-	-	-	\$ -

*As reported in SDG&E's Monthly Report filed April 2026.

Outreach Activities

Activities are in accordance with D.21-06-015

- SoCalGas strengthens communication and collaboration with Tribes across its service area
 - SoCalGas actively engages with federally and non-federally recognized Tribes through biannual in-person meetings, ongoing email and phone communication, and participation in community events.
 - SoCalGas continues to successfully build and maintain meaningful relationships, ensuring each Tribe has an established and reliable point of contact.
- SoCalGas enhances its outreach strategy to deepen Tribal engagement
 - As of April 30, SoCalGas successfully completed meetings with 8 Tribes across its service area.
 - SoCalGas remains committed to ongoing engagement by scheduling additional meetings and establishing dedicated contacts for Tribal participation in Low Income decision programs.

Successes & Challenges

- **Success:** Through April 30, SoCalGas participated in 86 events in Tribal Communities, impacting 25,046 people.
- **Working with Success:** Continuing to work with Tribes, as well as Community Based Organizations specific to Tribal communities.
- **Challenge:** Identifying non-federally recognized Tribes.

SoCalGas Tribal Community Landscape through April 2026



- SoCalGas has 19 federally-recognized Tribes in its service territory.
 - Of the 19 Tribes, **10 have natural gas service*** provided by SoCalGas.

Agua Caliente Band of Cahuilla Indians	San Manuel Band of Serrano Mission Indians of the San Manuel Reservation
Augustine Band of Cahuilla Indians	Santa Rosa Band of Cahuilla Indians
Cabazon Band of Mission Indians	Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation
Cahuilla Band of Mission Indians of the Cahuilla Reservation	Soboba Band of Luiseño Indians
Chemehuevi Indian Tribe of the Chemehuevi Reservation	Tachi Yokut Tribe of Indians
Fort Mojave Indian Tribe	Tejon Indian Tribe
Los Coyotes Band of Cahuilla and Cupeno Indians	Torres-Martinez Desert Cahuilla Indians
Morongo Band of Cahuilla Mission Indians	Tule River Indian Tribe of the Tule River Reservation
Pechanga Band of Luiseño Mission Indians of the Pechanga Reservation	Twenty-Nine Palms Band of Mission Indians of California
Ramona Band of Cahuilla Indians	

- SoCalGas has established a point of contact with 3 non-federally-recognized Tribes in its service territory.

Fernandeno Tataviam Band of Mission Indians	Gabrieleno (Tongva) Band of Mission Indians
Juaneno Band of Mission Indians	Barbareño/Ventureño Band of Mission Indians
Kern Valley Indian Community - Nuwa (Kawaiisu)	

*Tribes in bold are the 10 that have natural gas service.

SoCalGas Tribal Segment Reporting



Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions

Southern California Gas Company

April 2026

ESA Main (SF, MH)											
Customer Segments	# of Households Eligible* [1]	# of Households Treated [17]	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Location											
Tribal [8]	4,328	4	0%	19	21.1%				12.4	12.7	\$ 524.64

SoCalGas uses geographic boundary information to identify federally recognized tribal areas in conjunction with an augment to the ESA application to allow for customer to self-identify as a member of a tribal community.

PSPS Ongoing Activities



2026 Public Safety Power Shutoff Preparedness

This year, we've helped our communities prepare for potential wildfire safety outages by:

- ➔ Conducting outreach via letters and emails to **1.3+ million customers**.
- ➔ Expanding the Community-Based Organization (CBO) toolkit to include **25 new social posts, flyers and fact sheets** for our 250+ CBO partners to share with their communities.
- ➔ Promoting **our partnership with 211 California** to increase awareness of the free services available to customers before, after and during a PSPS.
- ➔ **Simplifying the enrollment process** for our Self-Identified Vulnerable Program to better support customers with access and functional needs.
- ➔ Hosting a **PSPS Full-Scale Exercise** to strengthen cross-functional coordination, communication and response capabilities with external partners.

From January to April, we had zero Public Safety Power Shutoff (PSPS) outages. In May, we activated our Emergency Operations Center for one PSPS outage and de-energized 4,583 customers across 15 counties.

Support for Customers with AFN During PSPS



Food Assistance

Access food options during and after a PSPS through our partnerships with local organizations.



Hotel Accommodations and Discounts

Qualify for discounts or free hotel accommodations if eligible.



Transportation

Receive rides to and from Community Resource Centers with our county partners.



Community Resource Centers

Access necessities such as charging stations, ADA accessible bathrooms, water, snacks and more in a safe location.



211 California and Disability Disaster Access and Resources (DDAR):

Contact 211 or DDAR to receive information and help accessing transportation, food or hotel support.



Backup Power Programs

Explore the different backup power options we offer to help reduce the impact of power outages.



In-Language Media

Learn information about program offerings and PSPS events through radio broadcasting and direct to customer outreach.

Q2 2026 SCE PSPS OVERVIEW (INFO UNTIL 4/30/2026)



	Type	Activations	Customer Interruptions ²	Circuit Interruptions ³	Customer Minutes of Interruption	Pct of Total System CMI
2026	PSPS	0	0	0	0	0
	High Threat Events ¹	0	0	0	0	0

¹ High Threat events are where SCE did not de-energize any customers.

² Represents combined total of unique count of customers per activation impacted by PSPS outage

³ Represents combined total of unique count of PSPS outages incidents per activation

MITIGATING IMPACTS OF PSPS -SCE

Customer Care Programs Update as of April 2026

2026 COMMUNITY CARE RESOURCES

116 COMMUNITY RESOURCE CENTERS (CRC)

Contracted and available based on potential shutoff locations. Location and hours listed online before shutoffs.



8 COMMUNITY CREW VEHICLES (CCV)

Can be deployed rapidly for remote locations. Location and hours listed online before shutoffs

8 RESILIENCY ZONE SITES

Enables backup power generation at certain essential sites in remote communities

9 RESILIENT CRCs

CRCs that have or are in the process of installing a transfer switch and/or have a backup generator

The Critical Care Backup Battery (CCBB) program offers eligible MBL customers in High Fire Risk Areas (HFRA) impacted by PSPS with a free portable battery and solar panel to power medical devices during PSPS events and other types of emergencies. Since its launch in July 2020, over 27,000 batteries have been delivered to customers. Customers that may be impacted by PSPS can receive a \$200 rebate for portable Power Stations, a \$200 rebate for portable generators, or \$800 rebate for portable generators if enrolled in CARE/FERA or Medical Baseline Allowance.

- Performed 2,013 individualized emergency planning appointments via 211 Care Coordination.
- With the DDAR program sunsetting, SCE conducted a customer perception survey to communicate program closure, assess service usage, and highlight available support options. Results indicate strong engagement (70% enrolled; ~50% directly served), with portable backup batteries and MBL support identified as the most used and highly rated services. Customers emphasized backup power, transportation, and lodging as top emergency needs, along with the importance of continued support and improved outreach for those dependent on medical equipment. A third survey round has been deployed ahead of High Fire Season to further inform customer needs and support preparedness efforts.
- Continued partnership with over 80 Community Based Organizations (CBO's) to support customers with AFN.
- YTD 2026, CCBB program delivered 2,933 batteries to eligible customers, bringing the total to 27,607 free portable backup batteries since program launch.
- The In-Event Battery Loan Pilot provides critical supports to eligible customers with AFN during PSPS events by providing temporary battery loans. YTD 306 batteries have been deployed to customers.
- Through April of 2026, granted 563 Portable Power Station Rebates and 126 Portable Generator Rebates, bringing the total to over 20,300 rebates issued since the program began in June 2020.

2026 SDG&E PSPS Overview

SDG&E has not experienced a PSPS events since January 7-24, 2025.

In preparation of 2026 wildfire season SDG&E:

- ➔ Held **143 Community Based Organizations events** with a reach of **~11,000** people
- ➔ Hosted **82 Community Wildfire Safety Events (including Tribal)** with a reach of **~5,000** people
- ➔ SDG&E will conduct an additional **~50 Wildfire Safety Events** before the end of 2026

PSPS SDG&E CUSTOMER SUPPORT AND RESOURCES



Community Resource Centers

- 11 facilities in the HFTD
- Provides a local center for impacted customers to receive support and resiliency items, with a focus on AFN



Transportation

- Partnership with FACT paratransit
- Provides accessible transportation to customers' location of choice including CRCs



Tribal Partnerships

- Partnerships with Southern Indian Health Council (SIHC) and Indian Health Council (IHC)
- Provides resiliency items and resources



Hotel Stays

- Partnership with Salvation Army
- Provides no-cost hotel stays if staying in place is not an option (SDG&E may provide an emergency battery)



Centralized Resource Hub

- Partnerships with 211 San Diego/OC United Way
- Connects customers to resources and direct support from 1,000+ orgs, 24/7/365, over 200 languages



Wellness Checks

- Partnerships with local CERTS and YANA
- Provide wellness checks to individuals with AFN who may need additional support



Pantry & Warm Food

- Partnership with SD Food Bank & Feeding SD to provide mobile food pantries at rural, tribal and PSPS sites
- Warm Food vendors to provide additional options, as needed



Community Engagement

- ~50 CBOs within SDG&E's Energy Solutions Partner Network
- Amplified PSPS notifications to expand reach in HFTD



State of Disconnections and Arrearage Management Plans (AMP)

PG&E Disconnections Status and AMP – Through April 2026



Arrearage Management Plan (AMP) [1]

- Number of customers enrolled since launch : 664k
 - Gross percentage of eligible households enrolled: 93%
 - Number successfully completed 12-month enrollment since program launched in Feb. 2021: 114k
 - Percentage of total enrollments since launch that have successfully completed AMP: 20%^[2]
- In 2025 the average length of participation for customers who do not finish the 12 months is five months.
- Total amount forgiven since program launch : \$524M

AMP Case Management

AMP Notifications

- PG&E updated the AMP enrollment, unenrollment and milestone letters to include dynamic data. The letters now include total amount eligible for forgiveness, overage amount if applicable, monthly forgiveness amount, amount forgiven at each milestone and the remaining amount eligible for forgiveness at each milestone.

PG&E's Bill Assistance Programs

Relief for Energy Assistance through Community Help (REACH)

- PG&E continues its commitment to support its income-qualified customers (200% FPL) to avoid service interruption through its contribution to the REACH program.
- Through April 2026, PG&E has assisted over 16,000 customers totaling ~\$10.5M in grants.

Match My Payment (MMP)

- PG&E continues to offer the Match My Payment program in 2026.
- MMP was launched in June 2025 to support households earning up to 400% of the Federal Poverty Level (FPL). Through this initiative, PG&E matches customer payments toward past-due balances, effectively doubling the impact of each contribution.
- Through April 2026, the program matched over 80,000 grants and helped pay down over \$13.3M in arrearages.

Disconnections / Reconnections [3]

Residential disconnections January-April:	38,866
Residential customers reconnected January-April:	28,905

[1] Data as of 4/30/2026

[2] Number updated to remove customers who received CAPP funding that covered the remaining AMP balance

[3] R.18-07-005 Pacific Gas and Electric Company's Monthly Disconnect Data Report, submitted on May 20, 2026.

SCE Disconnections Status and AMP – Through April 2026

Arrearage Management Plan (AMP)

- Number of customers enrolled: 335,259
 - Percentage of eligible households enrolled: 2.1%
 - Number successfully completed 12-month program launched since Feb. 2021: 78,847
 - 24% of customers enrolled in AMP completed the 12-month enrollment
 - For those that do not complete the 12-months, the average length of enrollment is 6 months
- Total arrearages: \$672M
- Total amount forgiven: \$289M

Disconnections/Reconnections

Residential disconnections 2026 ¹ :	71,988
Residential Customers reconnected:	60,945

¹January to April 2026

AMP Case Management

To manage customer satisfaction in AMP, SCE has implemented an outbound calling initiative to customers who have gone on the NEM tariff and no longer eligible to participate in AMP to provide those customers with other options to assist with their arrearage balances.

SCE has also begun another initiative to reach out to customers who are experiencing delayed billing and provide accommodations where needed.

AMP NEM outreach (outbound calls)

- 2026 (YTD)* – 279 calls completed



AMP Delayed Billing outreach

- 2026 (YTD)* – 1,046 letters mailed



SDG&E Disconnections Status and AMP – Through April 2026

Arrearage Management Plan (AMP)

- Number of customers actively enrolled: 14,738
- Total arrearages currently enrolled: \$29.7M
- Total arrearages forgiven since February 2021: \$107.5M
- Number and percentage of customers that successfully completed 12- month program since February 2021: 33,011 or 30%
- Average length of participation for customers who did not complete the 12- month program since February 2021: 4 months
- Percentage of eligible households enrolled since February 2021: 86%

AMP Marketing

Targeted Communications and General Outreach

- **NEW – Launched enrollment via ChatBot** allowing customers to self-serve for the first time
- Targeted outbound calls and emails to eligible customers
- Included messaging in monthly email
- Organic social media posts
- AMP messaging on sdge.com/assistance
- Bill inserts & bill package
- Continued program education through SDG&E's Energy Solutions Partner Network, comprised of 200+ CBOs.

Disconnections

Number of disconnections Jan - Apr 2026:
9,217, of which 4,084 (44%) were CARE or FERA.
6,767 customers (73%) were re-connected.

Resumption of residential disconnections for non-payment started in Q3 2023.

Neighbor-to-Neighbor*

Number of customers receiving N2N funds: **154**

Total Amount Spent: **\$22,900**

*SDG&E shareholder funded utility assistance program

Arrearage Management Plan (AMP)*

- Number of customers enrolled (1/1/2026- 4/30/26): 16,237
- Total arrearages (1/1/2026 – 4/30/26): \$11.6M
- Total amount forgiven (1/1/2026 – 4/30/26): \$1.0M
- Average length of participation for customers who did not complete the program was 7 months.
- Number of customers who have successfully completed 12- month program since February 2021 launch until April 30, 2026: 148,881
- Percentage of eligible households enrolled since Feb 2021 (launch) until April 30, 2026: 61%

*Data through 4/30/2026, updated on 6/1/2026

Disconnections

Number of disconnections, Jan 1, 2026– April 30, 2026: 14,787 residential disconnections have occurred during this time frame.

AMP Case Management

Missed payment reminders for AMP customers continue to be sent. Customers enrolled in the Arrearage Management Program receive notifications by text, email, and/or letter when a payment is missed.

ESA and Demand Response



ESA - Demand Response 5-Year Recap

The table below conveys ESA customers who opted into a Demand Response (DR) program.

	2021	2022	2023	2024	2025	2026
SCE For additional DR program information, please visit: Demand Response Programs for Homes (sce.com)	294	285	215	147	191	56
SDG&E^[1] For additional DR program information, please visit: Demand Response for Your Home (sdge.com)	30	8	29	3	5	0
PG&E^[2] For additional DR program information, please visit: Energy incentive programs (pge.com)	514	1,168	943	1,592	583	0

^[1] Based on current data. Actual opt-in may have occurred in subsequent year.

^[2] Data for years 2020-2023 reflect the number of ESA customers who opted into PG&E's SmartAC Smart Thermostat program, which was close to enrollment in 2024. PG&E's ESA program promoted PowerSaver Rewards (PSR) in 2024-2025 and is preparing to promote a new DR program starting in 2026.

ESA Fund Shifting Activities for 2024 & 2025



ESA Program

PY 2024

- Fund shifting \$17,697,211 from electric budget categories to electric budget categories.
- Fund shifting \$10,373,267 from gas budget categories to gas budget categories.
- Carried forward \$52,228,118 from 2023 to 2024 for Pilots, Studies, MFWB, PP/PD, and SASH/MASH Unspent Funds budget categories.
- Carried forward \$72,432,591 from 2024 to 2025 for Studies, MFWB, PP/PD, and SASH/MASH Unspent Funds budget categories.
- Any remaining uncommitted and unspent funds that were not allowed to carry forward to 2025 will be used to offset future collection. PG&E requested to use about \$8 million in ESA electric unspent fund and \$5 million in ESA gas unspent fund to off-set 2025 collection.^[4]

PY 2025

- Fund shifting \$18,768,092 from electric budget categories to electric budget categories.
- Fund shifting \$9,134,654 from gas budget categories to gas budget categories.
- Carried forward \$72,432,591 from 2024 to 2025 for Studies, MFWB, PP/PD, and SASH/MASH Unspent Funds budget categories.
- Carried forward \$90,033,178 from 2025 to 2026 for Studies, MFWB, PP/PD, and SASH/MASH Unspent Funds budget categories.
- Any remaining uncommitted and unspent funds that were not allowed to carry forward to 2026 will be used to offset future collection. PG&E requested to use \$4.8 million in ESA electric unspent funds and \$4.8 million in ESA gas unspent funds to off-set 2026 collection.^[1]

CARE Program

PG&E's CARE fund shifting activities in 2024 included moving \$256,748 from the Outreach category to the IT Programming category, and \$10,987 from the Outreach category to the Studies and Pilots category.^[2]

PG&E's CARE fund shifting activities in 2025 included moving \$187,763 from the Outreach category to the IT Programming category, \$51,857 from the Outreach category to the CHANGES category, \$14,000 from the Outreach category to the Studies and Pilots category, and \$325,706 from the Outreach category to the Regulatory Compliance category.^[2]

FERA Program

There were no FERA program fund shifting activities that occurred in 2024 and 2025.^[3]

^[1] Submitted via PG&E's Annual Electric True-Up Advice Letter 7797-E and Annual Gas True-Up Advice Letter 5160-G.

^[2] In compliance with D.12-08-044, as updated in D.16-11-022, D.17-12-009 and D.21-06-015.

^[3] In compliance with D.21-06-015.

^[4] Submitted via PG&E's Annual Electric True-Up Advice Letter 7469-E and Annual Gas True-Up Advice Letter 5014-G.

* In compliance with D.21-06-015, Ordering Paragraph (OP) 181, PG&E reports its fund-shifting activities for 2024 and 2025. PG&E tracks and reports these activities annually, which are documented in its IQP Annual Reports.

SCE's Fund Shift Activity ¹

ESA Program

2024 SCE's fund shifting activities included:

- \$179,306 carry forward to 2025 for Measurement and Evaluation Studies
- \$14,127,692 carry forward to 2025 for MFWB
- \$3,031,404 carry forward to 2025 for Pilot Plus and Pilot Deep
- \$7,234,519 carry forward to 2025 BE Pilot
- \$1,257,417 carry forward to 2025 for Clean Energy Homes Pilot

2025 SCE's ESA fund shifting activities included:

- \$7,726,386 from prior year committed funds to ESA EE measures and Inspections
- \$881,176 shifted from EE to General Admin
- \$843,676 shifted from Marketing to Training Center, General Admin, Regulatory Compliance, and CPUC ED
- \$5,796,410 carry forward to 2026 for MFWB
- \$29,799 carry forward to 2026 for SPOC
- \$1,269,918 carry forward to 2026 for Pilot Plus and Pilot Deep
- \$1,374,314 carry forward to 2026 for CEH Pilot

CARE Program

- In 2024, SCE shifted \$1,093,362 from the Outreach category to Processing, Certification, Recertification, CHANGES Program and to General Administration.
- In 2025, SCE shifted \$1,426,029 from Outreach category to Post Enrollment Verification, Measurement & Evaluation, Regulatory Compliance, General Admin, and CPUC Energy Division.

PY 2025 FERA Program

In 2024, SCE shifted \$90,504 from Outreach to IT Programming and General Administration.

In 2025, SCE shifted \$20,454 from Processing, Certification, and Recertification to General Administration.

¹ In compliance with D.21-06-015, Ordering Paragraph (OP) 181, SCE reports its fund-shifting activities for 2024 and 2025. SCE tracks and reports these activities annually, which are documented in Section 5 of its Low Income Annual Reports.

Fund Shifting Activity for PY 2024 and PY 2025¹



ESA Program

- In 2024, SDG&E used excess funds from the Enclosure, In Home Education, and General Administration categories to cover a total of \$2,455,975 in over spent funds in Appliances, HVAC, Miscellaneous, Customer Enrollment, Implementer Compensation, and Inspections.
- In 2025, SDG&E used excess funds from the Customer Enrollment and General Administration categories to cover a total of \$916,180 in over spent funds in Miscellaneous, Implementer Compensation, In Home Education, Inspections, and Other DINI costs.

CARE Program

- In 2024, SDG&E used excess funds from the Outreach and IT Programming categories to cover a total of \$1,149,298 in over spent funds in the Processing, Certification, and Recertification category
- In 2025, SDG&E used excess funds from the Outreach category to cover a total of \$861,018 in over spent funds in the Processing, Certification, and Recertification and CHANGES Program categories.

FERA Program

- In 2024, SDG&E fund shifted \$84,601 to Marketing, Education & Outreach; Processing, Certification, and Recertification; and Post Enrollment Verification categories from the IT Programming; Measurement & Evaluation; Regulatory Compliance; General Administration; and CPUC Energy Division Staff categories.
- In 2025, SDG&E used unspent funds from the Measurement and Evaluation and the ME&O budget categories to cover a total of \$62,962 in overages in the Processing, Certification and Recertification, PEV, and IT Programming categories.

¹ In compliance with D.21-06-015, Ordering Paragraph (OP) 181, SDG&E reports its fund-shifting activities for 2024 and 2025. SDG&E tracks and reports these activities annually, which are documented in Section 5 of its Low Income Annual Reports.

CARE Program

In 2024, SoCalGas' CARE Program fund shifting activities included the following:

- Fund shifting \$173,285 to CHANGES and General Administration from Outreach.
- Fund shifting \$27,786 to Post Enrolment Verification from Processing, Certification, Recertification.

In 2025, SoCalGas' CARE Program fund shifting activities included the following:

- Fund shifting \$31,058 to CHANGES from Outreach.

ESA Program

There was no ESA Program fund shifting in activities 2024 or 2025.

¹ In compliance with D.21-06-015, Ordering Paragraph (OP) 181, SoCalGas reports its fund-shifting activities for 2024 and 2025. SoCalGas tracks and reports these activities annually, which are documented in Section 4 of its Low Income Annual Reports.

CARE/FERA Income Eligibility Study Update



Update: Proposal for Statewide CARE/FERA Income Eligibility Study

- PG&E will continue to lead the 2027 study; transition expected after completion.
- Proposed in 2028-2033 Low Income Application:
 - SoCalGas to lead the 2028 CARE/FERA Eligibility Study statewide contract.
 - Traditional split funding across the 4 IOUs.
- RFP for the 2028 study has not yet launched; planning and alignment underway.

Anticipated Timeline (subject to change)

Stage	Target Window
RFP drafting	Q2-Q3 2026
Internal + IOU + CPUC review	Q3-Q4 2026
Publish RFP	Q4 2026
Vendor Q&A	Q4 2026
Proposal submission	Early Q1 2027
Evaluation & interviews	Q1-Q2 2027
Contract award	Q2 2027
Onboarding + Transition + Draft Estimates	Q2 2027-Q1 2028

