

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company for Approval of Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for 2021-2026 Program Years (U39M).	Application 19-11-003
And Related Matters.	Application 19-11-004 Application 19-11-005 Application 19-11-006 Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR APRIL 2026**

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**Dated: May 21, 2026**

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Pursuant to Decision (D.) 21-06-015, Southern California Edison Company (SCE) hereby submits the attached monthly status report on its Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) programs.

The purpose of this report is to consolidate activity for the ESA, CARE, and FERA programs and provide the California Public Utilities Commission's (CPUC's) Energy Division (ED) with information to assist in analyzing these low-income programs.

This report presents year-to-date ESA, CARE, and FERA program results and expenditures through April 30, 2026.

Respectfully submitted,

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*/s/ Joel M. Mallord*

By: Joel M. Mallord

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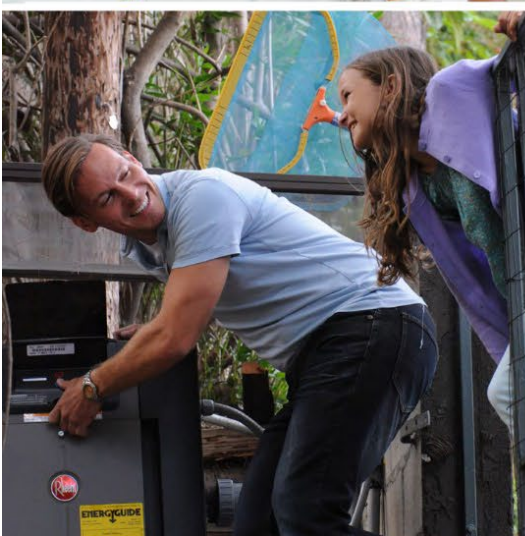
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**Dated: May 21, 2026**

**Attachment A**

**ESA, CARE, and FERA Programs Report**

**April 2026**



# Southern California Edison

April 2026 Monthly Report for  
Energy Savings Assistance (ESA),  
California Alternate Rates for  
Energy (CARE), and  
Family Electric Rate Assistance  
(FERA) Programs

May 21, 2026



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**Southern California Edison Company’s Monthly Report for  
Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and  
Family Electric Rate Assistance (FERA) Programs**

*April 2026 Report*

Southern California Edison Company (SCE) provides numerous opportunities for customers to reduce their energy bills, become more energy efficient, and receive payment arrangements or assistance in tough times. Three of these programs—all focused on helping income-qualified residents—are covered in this monthly report: Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA).<sup>1</sup> These programs directly benefit low-income customers by reducing their energy bills, increasing the comfort and safety of their homes, and promoting energy education and efficiency practices that lead to resource adequacy, and a lower carbon footprint. Budgets and goals for these programs from July 1, 2021 through December 31, 2026, were authorized in Decision (D.) 21-06-015, which provides the foundational data for this report. All program accomplishments and expenditures herein relate to calendar year 2026.

**Energy Savings Assistance (ESA) Program monthly report**

**1. ESA PROGRAM EXECUTIVE SUMMARY**

**1.1 ESA Program Overview**

The objective of SCE’s Energy Savings Assistance (ESA) program is to help income-qualified customers reduce their energy consumption and costs while increasing their health, comfort, and safety at no additional cost to them. Through the ESA program, SCE offers several energy-efficient appliances to income-qualified customers, including energy-efficient refrigerators, air conditioners, and home-efficiency solutions like weatherization that can help customers save energy and money. SCE currently has four individual programs under its ESA umbrella: ESA Main, which is available to income-qualified customers living in single-family or mobile homes; Southern Multifamily

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<sup>1</sup> SCE has provided monthly reports for the CARE and Low-Income Energy Efficiency (now ESA) programs since 2001. See D.01-05-033, Ordering Paragraph (OP) 17. SCE began including monthly FERA metrics beginning in 2022. See D.21-06-015 at 435.

Whole Building (MFWB) program, which is available in multifamily dwellings; ESA Whole Home, for high energy users, and ESA Building Electrification (BE) pilot. To be eligible for an ESA program, customers may be homeowners or renters and must meet the program's income guidelines, which are established by the California Public Utilities Commission (CPUC or Commission) and updated annually. Specific measures are authorized according to criteria observed in each home for existing appliances and feasibility of installation.

The ESA Main program shifted focus from a household treatment model to a deeper energy savings model prioritizing enrolling customers with higher energy usage. As a result of the program shift, SCE implemented the following program-wide changes in 2023; however, SCE plans to continue these offerings through the end of the program cycle in 2026.

1. *Tiered Offering – Basic and Basic Plus.* Whether a customer qualifies for Basic vs. Basic Plus offering is based on their average energy use. Those who qualify for Basic Plus are considered high-energy-use customers, or 200% above normal baseline levels. Qualified Basic customers (below 200% baseline electricity usage) are eligible for Light-Emitting Diodes (LEDs) lighting, smart power strips, refrigerators, smart communicating thermostats, clothes washers, dishwashers, freezers, pool pumps, evaporative coolers, weatherization services, Heat Pump Water Heaters (HPWHs), non-heat pump heating, ventilation, and air conditioning (HVAC) systems and heat pump HVAC systems. Basic Plus includes all the Basic offerings as well as additional heating/cooling measures (e.g., Portable Air Conditioners and Room Air Conditioners). These latter measures are more complicated and expensive to install, and typically less cost-effective, but the offerings are necessary to obtain deeper energy savings in high energy usage homes.
2. *Fuel Substitution measures are also being offered.* SCE is offering highly-efficient heat pump HVAC systems and HPWHs to replace gas and propane fueled systems where feasible. The ESA program, along with the SCE-approved contractors, aims to educate SCE customers on the benefits of electrification through these new offerings.

**1.1.1 Provide a summary of the ESA Program elements as approved in D.21-06-015.**

**ESA Main**

<b>ESA Table 1.1.1.1</b>			
<b>ESA Main (SF, MH) Program Summary of Expenses and Savings for 2026</b>			
	<b>2026 Authorized/ Planning Assumptions<sup>2</sup></b>	<b>Actual to Date<sup>3</sup></b>	<b>%</b>
Budget <sup>4 5</sup>	\$50,506,371	\$28,283,041	56%
Homes Treated	56,806	19,934	35%
kWh Saved <sup>5 6</sup>	25,051,480	9,051,108	36%
kW Demand Reduced <sup>5</sup>	9,855	1,423	14%
Therms Saved <sup>5</sup>	289,314	(45,641)	-16%
GHG Emissions Reduced (Tons) <sup>6</sup>	N/A	N/A	N/A

SCE’s ESA Main program directly serves Single-Family (SF) and Mobile Home (MH) residential customers. To qualify for ESA Main, households must receive electricity service from SCE, meet the program’s income guidelines, and

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<sup>2</sup> Authorized ESA budget, energy savings goals and household treatment target per Table 5 of Attachment 1, D.21-06-015. The 2026 goals for kWh, kW, and therms include ESA Main and MFWB; however, the above table reports result only from ESA Main and does not include results from MFWB.

<sup>3</sup> As shown in ESA Monthly Report Table 1 and Table 2.

<sup>4</sup> ESA Main program budget includes measures and PA budget categories as shown on ESA Monthly Report Table 1.

<sup>5</sup> Per Table 5 of Attachment 1, D.21-06-015, the 2026 goals for kWh, kW, and therms include ESA Main, MF CAM and MFWB; however, the above table reports results only from ESA Main and does not include results from MF CAM or MFWB.

<sup>6</sup> Derived by utilizing the United States Environmental Protection Agency GHG Equivalencies Calculator.

meet feasibility requirements for measure installation. The program is available to both homeowners and renters (renters must have the homeowner's written permission before receiving certain program measures and services).

There are three stages in the ESA Main program. Each stage is delivered by an SCE-approved contractor. First, the enrollment and assessment stage occur when an ESA contractor confirms the customer's income eligibility and does a walk-through of the home to collect information to help SCE determine the potential for installation of one or more appliances or services. Second, the installation stage occurs when the appliances are delivered, replaced, and installed. Third, the final stage occurs when an inspection is conducted in the home to verify that the contractor has completed the work to meet quality standards. If the work is not done properly, it will be redone at no cost to the customer.

As of April 30, 2026, SCE has spent 56% of the year's ESA Main program budget. This includes both measures and Program Administrative (PA) budget categories. Beginning with this report, the ESA program has updated its expenditures reporting method. The change is to better align timing of expenditure with timing of installation/service. As a result, some costs that were previously reported later in the process are now reported earlier, creating a larger-than-usual increase in reported spending in this monthly report.

The SCE team is continuing to work closely with ESA contractors to maintain steady progress as the program progresses through 2026. Early year performance demonstrated strong collaboration across the contractor network, with a shared focus on improving operational readiness, delivering deeper energy savings, and supporting contractors with the training, tools, and guidance needed for high-quality installations. Early 2026 results continue to show that the program's kWh savings goals are tracking ahead of the number of homes treated goal. In past years, the ESA Program typically advanced toward its homes treated target more quickly than its energy savings target because many newly enrolled customers were still awaiting measure installations. This year, with energy savings leading instead, the results suggest that contractors are prioritizing

installations and that the homes treated to date are receiving more impactful measures—resulting in higher kWh savings per home. Throughout this period, SCE continued evaluating the effectiveness of recent operational changes—such as strengthened lead-management practices, recurring pipeline cleanup efforts, enhanced quality and documentation requirements, and expanded workforce training opportunities—to ensure the program operates efficiently and reliably. These initiatives build upon earlier strategies that remain in place, including broadening eligibility pathways, offering additional measures to more households, reinstating joint enrollments with SoCalGas, and empowering contractors to enroll customers through their own outreach. Together, these improvements and 2026 specific efforts reflect SCE’s commitment to driving deeper energy savings, improving customer experience, and partnering closely with contractors to deliver the program.

SCE continues to track advanced payments issued to contractors in June of 2024. Repayments started in September 2024 and have continued to date. A total of \$6,148,025 has been repaid. The April payment for three prime contractors is not reflected in this report. Although SCE received a transaction confirmation from one contractor’s bank, the payment has not been posted to SCE records. The missed payments are expected to be processed in May. In addition, one other prime contractor made two repayments in November 2024 and is therefore one month ahead of schedule. SCE is committed to supporting the contractors in their continued efforts to serve more customers in the remainder of the program cycle. SCE expects all payments to be completed by December 2026. For a detailed breakdown of SCE’s Contractor Advanced Funding and Repayment Schedule, see ESA Table 10 in Appendix A.

SCE continues to convene bi-monthly ESA contractor forums, held both in person and virtually, as a standing engagement mechanism with program contractors. These forums provide an ongoing venue for structured dialogue, allowing contractors to share operational observations, identify challenges, and provide feedback on program implementation. SCE will continue to strengthen collaboration with ESA contractors and is planning the next contractor forum in

May. SCE remains committed to collaborating with contractors to advance solutions to high-priority issues raised through these forums.

**Claimable kWh Calculations**

<b>ESA Table 1.1.1.1.a Claimable kWh (Year to Date)</b>		
<b>Total Savings Methodology</b>	<b>kWh (Year to Date)</b>	<b>% of 2026 Authorized Forecasted Planning Assumptions</b>
As Reported	9,051,108	36%
As Reported with Heat Pump Negative Savings Removed	9,327,877	37%
As Reported with Heat Pump Negative Savings Removed and Replaced with Claimable kWh	10,065,328	40%

ESA Table 1.1.1.1.a, Claimable kWh, presents a comparison of total savings in kWh determined by the methodology of savings calculations. The reported savings are 9,051,108 kWh, which accounts for 36% of the forecast. When heat pump negative savings are removed, the savings amount increases to 9,327,877 kWh, representing 37% of the forecast. Furthermore, when these negative savings are replaced with claimable kWh, the total savings amount rises to 10,065,328 kWh, achieving 40% of the forecast. This table underscores the impact of how savings calculations methodologies affect kWh savings.

**For a detailed breakdown of ESA program expenses, see the ESA Expenses Summary Table in Appendix A.**

**ESA Administrative Expenses**

<b>ESA Table 1.1.1.2 ESA Program Administrative Expenses for 2026</b>	
	<b>YTD</b>
Administrative Expenses	\$ 1,702,199
Total Program Costs	\$ 28,283,041
% Administrative Spend of Total	6%

Administrative expenses are capped at 10% of the program costs in program year 2026. As of April 2026, administrative expenses account for 6% of program costs. The calculation of the percentage of administrative expenses has been adjusted to be consistent with the energy efficiency programs per D. 21-06-015. Costs such as marketing and outreach, evaluation, and training were included in administrative expenses in previous reports but have been removed.

**For a detailed breakdown of ESA Main metrics, see the following Tables in Appendix A:**

- **ESA Table 2 – Installations**
- **ESA Table 3A – Energy & Bill Savings**
- **ESA Table 4A – Homes / Buildings Treated**
- **ESA Table 5A – Customer Summary**

**Southern Multifamily Whole Building (MFWB) Program**

<b>ESA Table 1.1.1.3 MFWB (In-Unit, CAM/WB)<sup>7</sup> Summary of Expenses and Savings for 2026 by IOU</b>			
	<b>2026 Authorized / Planning Assumptions</b>	<b>Actual to Date<sup>8</sup></b>	<b>%</b>
Budget <sup>7</sup>	\$12,334,249	\$ 3,103,079	25%
Properties Treated	80	2	0%
Homes Treated (in Unit)	15,359	1,180	8%
kWh Saved	10,561,043	318,318	3%
kW Demand Reduced	N/A	28	N/A
Therms Saved	NA	453	N/A
GHG Emissions Reduced (tons)	N/A	N/A	N/A

The Southern MFWB program is designed to deliver whole-building energy efficiency, electrification, health, and safety upgrades to income-qualified multifamily property owners and residents. Through a whole-building approach, eligible multifamily properties who meet applicable income qualifications and building requirements may receive whole building, common area, and in-unit measures. The Southern MFWB program serves both deed and non-deed restricted multifamily buildings within the territories of SCE, SoCalGas, and San

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<sup>7</sup> Budget does not include budget and spend allocated to the single point of contact (SPOC). MFWB program budget includes In-Unit (after May 2023), WB, SPOC, and Implementer administrative budget categories as shown on ESA Monthly Report Table 1.

<sup>8</sup> 2026 performance results for the Multifamily Whole Building (MFWB) program are unavailable, as SCE has not yet received the corresponding data from SDG&E, the designated lead utility.

Diego Gas and Electric (SDG&E). The Southern MFWB program is being implemented by Richard Heath & Associates (RHA), a non-utility, third party.

Upon completion of property treatments, the lead utility, SDG&E, will conduct inspections prior to payment approval. Only when payments are approved will SCE receive notice of project completion, which may result in reported delays. In the table above, “Properties Treated” refers to Common Area and Whole Building projects. These projects include the installation of measures within the properties’ common area and/or the replacement of appliances that serve the whole building. This table also outlines specific budget and planning assumptions unique to SCE, and actual figures accumulated year-to-date for the Southern MFWB program.

**For a detailed breakdown of ESA Southern MFWB metrics, see the following Tables in**

**Appendix A:**

- **ESA Table 2A – Installations & Expenses**
- **ESA Table 3B – Energy & Bill Savings (In Unit)**
- **ESA Table 3C – Energy & Bill Savings (Building)**
- **ESA Table 4B – Homes / Buildings Treated (In Unit)**
- **ESA Table 4C – Homes / Buildings Treated (Building)**
- **ESA Table 5B – Customer Summary (In Unit)**
- **ESA Table 5C – Customer Summary (Building)**

**ESA Whole Home**

<b>ESA Table 1.1.1.4 ESA Whole Home Summary of Expenses and Savings for 2026</b>			
	<b>2026 Authorized/ Planning Assumptions<sup>9</sup></b>	<b>Actual to Date</b>	<b>%</b>
Budget	\$3,884,864	\$1,021,346	26%
Homes Treated	400	72	18%
kWh Saved	N/A	243,205	N/A
kW Demand Reduced	N/A	21	N/A
Therms Saved	N/A	7,150	N/A
N/A GHG Emissions Reduced (tons)	N/A	N/A	N/A

In D.21-06-015, the Commission approved a pilot-based redesign of the ESA Program based on Energy Division recommendations. The redesigned pilot, known as ESA Pilot Plus/Deep (PP/D) or ESA Whole Home (ESA WH), is a joint effort between SCE and SoCalGas targeting high-usage CARE customers in shared service areas. Maroma Energy Services (Maroma) was selected as the implementer in late 2022 and Illume as the evaluator.

ESA WH was launched in May 2023, initiating enrollment and assessments. Although initial participation was limited, targeted enhancements to marketing materials and expanded email outreach contributed to consistent improvement through 2024. Installations have increased by over 450% in 2025 compared to 2024. SCE anticipates sustaining this positive trend into 2026, and estimates an increase of 240% in 2026 compared to 2025.

As of April 30, 2026, 1,113 customers have enrolled in the ESA Whole Home pilot since its inception, and the average cost per treated home is

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<sup>9</sup> Home treatment, energy savings and GHG emissions reduction targets were not included in D.21-06-015. SCE will report on actual achievements upon completion of home treatment.

\$13,806.11. The ESA WH team developed a forecast based on a comprehensive assessment of the current project pipeline, available field and office resource capacity, planned marketing initiatives, and overall pilot performance trends. The forecast incorporates installation work that has been completed or is currently underway but has not yet been invoiced, representing a substantial portion of the projected year-end total. In addition, anticipated conversion rates from lead to enrollment and from enrollment to installation were applied to account for potential new work. Based on this analysis, the program is projected to treat and complete 484 homes by the end of 2026. As of April 30, 2026, a total of 72 homes have been treated this year, with another 290 undergoing installations.

To support the pilot objectives for this year, the HERS rater process has been modified. Previously, SCE relied on a single HERS rater to perform all verifications and inspections. To address operational constraints associated with a single-contractor approach, ESA WHP contractors may now engage alternate third-party providers to conduct HERS ratings. In addition, program has implemented a change to its Quality Control (QC) inspection methodology. Historically, QC inspections were performed on 100 percent of projects. Now, the program will use a sampling-based inspection approach – approximately one in seven projects per contractor is selected for QC inspection. This change is consistent with the program’s Implementation Plan (PIP) and aligns with comparable programs, such as California Solar Initiative (CSI) program. The transition to a sampling-based model is driven by the following considerations:

- **Operational Constraints and Resource Efficiency**  
QC inspections are resource intensive. Transitioning to a sampling framework allows the program to better align inspection resources with program needs.
- **Program Scalability and Throughput**  
The shift supports increased installation volume by reducing the inspection burden associated with a 100 percent QC model, thereby improving overall project cycle times.
- **Alignment with Risk-Based Oversight Practices**

The sampling approach is applied at the contractor level to maintain oversight while supporting efficient program operations.

SCE will continue to maintain 100% inspection rate for critical inspections requirements. This approach will continue to be monitored to ensure it achieves intended objectives. The program will evaluate contractor performance trends and may adjust inspection rates as needed to maintain quality standards and mitigate risk

More information regarding ESA Whole Home outreach and enrollment is available in Section 1.2.1.

**For a detailed breakdown of ESA Whole Home metrics, see the following Tables in**

**Appendix A:**

- **ESA Table 2B – Installations & Expenses**
- **ESA Table 3D – Energy & Bill Savings (Pilot Plus)**
- **ESA Table 3E – Energy & Bill Savings (Pilot Deep)**
- **ESA Table 4D – Homes / Buildings Treated**
- **ESA Table 5D – Customer Summary**

**ESA Building Electrification Pilot**

<b>ESA Table 1.1.1.5 ESA BE Pilot Summary of Expenses and Savings for 2026</b>			
	<b>2026 Authorized/ Planning Assumptions</b>	<b>Actual to Date</b>	<b>%</b>
Budget	\$6,350,844	\$5,631,674	89%
Homes Treated	N/A	199	N/A
kWh Saved	N/A	(356,303)	N/A
kW Demand Reduced	N/A	21	N/A
Therms Saved	N/A	64,857	N/A
Claimable kWh Saved <sup>10</sup>	N/A	1,544,007	N/A
GHG Emissions Reduced (tons)	N/A	N/A	N/A

The ESA BE pilot program is an SCE-only pilot offered to income-qualified customers residing in single family homes. While it primarily focuses on customers in Disadvantaged Communities (DACs), the BE pilot is available to all income-qualified customers within SCE’s service territory. The BE pilot focuses on converting space and water heating systems from natural gas to electric heat pumps, aiming to reduce energy costs and Greenhouse Gas (GHG) emissions. Select homes may also receive additional electrification measures, such as induction cooking equipment, energy-efficient electric clothes dryers, and electrical panel upgrades.

SCE continues to strengthen customer engagement and delivery processes to improve the overall customer experience and support higher participation. The

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<sup>10</sup> The claimable kWh saved was calculated using methodology in Fuel Substitution Technical Guidance Document in accordance with D.19-08-009. Claimable kWh = kWh + (Therms x 29.3). The California Public Utilities Commission, Fuel Substitution Technical Guidance Document v.1; available at [cpuc.ca.gov/-/media/cpuc-website/divisions/energy-division/documents/building-decarb/fuel-substitution-technical-guide-v11.docx](http://cpuc.ca.gov/-/media/cpuc-website/divisions/energy-division/documents/building-decarb/fuel-substitution-technical-guide-v11.docx).

BE pilot has continued to make progress across key stages of implementation, including enrollment installation, and projects pending final documentation.

The estimated average annual bill savings for participating customers in 2026 BE Pilot projects is currently \$483 and is based on projects completed to date. This estimate may change as additional projects are completed. This estimate is calculated prior to participation and is based on replacing existing in-home equipment from gas to electric using current utility rates and annual usage; it assumes future consumption for all newly electrified end uses (e.g., heating, cooling, hot water, and where applicable cooking and clothes drying) remains the same and recommends a Time-of-Use (TOU) plan that best fits the home.

To support ongoing implementation and continued progress, SCE maintained a focused approach to outreach and partner coordination in April 2026. Further details are provided in Section 1.2.1.

**For a detailed breakdown of ESA Building Electrification Pilot metrics, see the following**

**Tables in Appendix A:**

- **ESA Table 2C – Building Electrification Retrofit Pilot**
- **ESA Table 3F – Energy & Bill Savings (Building Electrification)**
- **ESA Table 5E – Customer Summary (Building Electrification)**

### **1.1.2 Program Measure Changes**

**If applicable, discuss any measure changes that may have taken place in ESA (SF, MH), MFWB, ESA Pilot Plus and Pilot Deep, and/or ESA BE during this reporting month.**

D.21-06-015 allows the utilities, in consultation with the statewide ESA Working Group (WG), to update the measure mix through the ESA program monthly report.

SCE made no program measure changes to its ESA suite of programs and pilots in April 2026.

## **1.2 ESA Program Customer Outreach and Enrollment Update**

**1.2.1 Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.**

### **ESA Main (SF, MH) Program Contractor Outreach**

SCE's outreach efforts, with the support of its ESA program contractors, include many channels and innovative approaches to inform and enroll customers. The following section describes some of the methods SCE implements to enroll customers and conduct outreach activities that inform customers about the ESA program.

SCE continues to partner with Community-Based Organizations (CBOs) and private-sector service providers to assess homes for the delivery of ESA program services in local communities for the ESA Main program. ESA contractors are continuing to enroll customers through various methods, including SCE-generated leads and marketing initiatives, contractor outreach activities, and other leveraged efforts.

SCE continues to provide its generated leads to contractors, including those customers who reach out to the Customer Contact Center (CCC) as well as those who sign up at the SCE.com ESA webpage. SCE aims to improve marketing and outreach to raise awareness and attract leads for the ESA program.

Strategically targeted marketing campaigns, including direct mail and email, are being deployed, focusing on geographic areas with the highest potential for ESA participation.

SCE's ESA contractors also perform enrollments for SoCalGas (for those customers able to jointly enroll) thereby increasing the contractors' enrollment potential and creating a better, more streamlined customer experience. ESA contractors also conduct enrollment activities such as neighborhood canvassing, door knocking, community event participation, and other activities that reach income-qualified customers. ESA contractors are intensifying their outreach efforts and, in April of 2026, generated over 9,600 outreach leads. SCE continues to gather feedback from contractors and is committed to supporting them in these outreach activities.

### **Southern Multifamily Whole Building (MFWB) Program**

In April, 16 new multifamily properties within SCE territory were enrolled in the Southern MFWB program. Year to date, reported treatment activity includes a total of 1,180 individual dwelling units and two completed Common Area projects. Program activity during this period remained focused on tenant-level installations, while additional Common Area projects continue to be evaluated for future reporting periods.

To explain the process: once a property is enrolled and assessed, RHA provides the property owner with a list of approved common area and/or whole building program measures, known as an incentive proposal. CAM installations proceed upon confirmation from the property owner and use either an owner-selected contractor or a qualified trade ally from the designated contractor pool. Simultaneously, a subcontractor is assigned to perform the tenant unit treatment. Once the treatment passes inspection by the lead utility, invoicing can proceed.

Throughout April, SCE's Single Point of Contact (SPOC) conducted outreach and engagement activities with interested property owners to support awareness of and participation in the Multifamily Whole Building (MFWB) program. These efforts included evaluating potential participation opportunities

and coordinating with Resource Innovations regarding properties that may be suitable for future enrollment. By the close of the reporting period, the SPOC provided 16 property level referrals to the MFWB program and 1,686 tenant leads to RHA. In addition, the SPOC continued to identify and assess referral opportunities to complementary programs, including the Solar on Multifamily Affordable Housing (SOMAH) program and SCE's Charge Ready program, to support future participation and cross program coordination.

## **ESA Whole Home**

### **Outreach**

This year, 2026, marks the final year for the ESA Whole Home Pilot. Marketing and outreach activities will be strategically reduced in alignment with subcontractor capacity to complete projects within the designated timeframe. Lead-to-enrollment trends and overall enrollment rates will guide marketing efforts. If the current trends remain consistent, SCE anticipates launching the final marketing campaign in early August. However, timelines may be adjusted depending on volume and capacity. One direct mailing campaign, targeting 7,602 customers, was conducted in April. Ongoing reconciliation of pipeline projects will affect marketing campaigns to ensure that actively enrolled customers would be treated in 2026.

# Sample Letter



Hello [Customer Name],

As a residential customer of both Southern California Edison (SCE) and Southern California Gas Company (SoCalGas), you may be eligible for the Energy Saving Assistance (ESA) Whole Home Program. Whether you rent or own your home, this program offers energy-efficient home upgrades and appliances at no cost. Upgrades made through this program may lower your energy bills and make your home more energy efficient and comfortable.

If you are eligible, upgrades may include:

- New energy-efficient appliances including refrigerator, freezer, dishwasher, and clothes washer
- Heating and A/C system upgrades
- New double pane windows
- LED lighting
- And more!

Let us know you're interested by calling 833-367-5497 or submitting an online interest form at [maromaesa.com](http://maromaesa.com). Use the access code **03020000**.



SCE has contracted with MAROMA Energy Services to implement and manage the ESA Whole Home program on behalf of SCE and SoCalGas.

### How it works

Once you have confirmed your interest, a MAROMA Energy Services team member will be in touch to review the program and schedule a home visit to begin the process.

During the home visit, a team member will review your eligibility and, if eligible, assess your home to identify potential upgrades that could help you save energy. From there, we will work with you to set up a project plan and schedule work to be performed on your home. The program covers all equipment and installation costs for recommended and installed upgrades.

This program is only available to select income-eligible households in select areas. Funding for the program is limited and available on a first-come, first-served basis.

Best regards,

MAROMA Energy Services

Upland, CA  
833-367-5497  
[maromaesa.com](http://maromaesa.com)

The Energy Savings Assistance Whole Home Program is funded by California utility ratepayers under the auspices of the California Public Utilities Commission (CPUC) and is implemented by MAROMA Energy Services through a contract with Southern California Edison (SCE) on behalf of both SCE and SoCalGas. This Program may be modified or terminated without prior notice and Program funds are provided to eligible customers on a first-come, first-served basis until Program funds are no longer available. Eligibility requirements apply. Customers who choose to participate in this Program are not obligated to purchase any additional goods or services offered by the Program Implementer. The trademarks used herein are the property of their respective owners. Actual savings may vary and will depend on numerous factors, including geographic location, weather conditions, equipment installed, usage rates and similar factors.

# Sample Postcards 1-3

The image displays three sample postcards for the Energy Savings Assistance Whole Home Program. Each postcard features the program logo at the top, a QR code, and promotional text. The first postcard (left) asks 'What if you could have energy-efficient appliances and home upgrades at no cost?' and provides contact information. The second postcard (middle) says 'Don't Miss Out on No-Cost Energy Efficient Home Upgrades!' and includes a QR code and contact details. The third postcard (right) asks 'What can no-cost energy efficiency upgrades do for your home?' and lists benefits like cutting down on energy use and making the home more comfortable. All postcards mention that the program covers all equipment and installation costs for eligible customers.

One email campaign targeting 5,659 customers was conducted in April 2026. Ongoing project reconciliation of pipeline projects will impacted marketing

campaigns in order to ensure actively enrolled customers would be treated in 2026.

### Sample Email Campaigns

The image displays three sample email campaign templates for the Energy Savings Assistance Whole Home Program. Each template is designed to inform homeowners about the benefits of energy-efficient home upgrades.

- Template 1 (Left):** Titled "Enjoy Whole Home Energy Efficiency Upgrades". The main message asks, "What if you could have energy efficient home upgrades at no cost?". It lists home upgrades including new appliances, heating and A/C system upgrades, new windows, and more. A "Find Out How" button is present.
- Template 2 (Middle):** Also titled "Enjoy Whole Home Energy Efficiency Upgrades". The main message asks, "What can no-cost energy efficiency upgrades do for your home?". It lists benefits like reduced energy use, lower energy bills, and increased comfort. A "Get Started" button is present.
- Template 3 (Right):** Titled "Enjoy Whole Home Energy Efficiency Upgrades". The main message asks, "Don't miss out on no-cost energy efficient home upgrades!". It lists home upgrades including new appliances, heating and A/C system upgrades, new windows, and more. An "Apply Now" button is present.

Each template includes logos for Southern California Edison, SoCalGas, and MAROMA Energy Services. A footer in each template provides contact information for MAROMA Energy Services (909) 296-6036 and a link to the web version.

### Enrollment

The ESA WH anticipates high home treatments. Nine contractors are actively managing customer leads. As mentioned in section 1.1.1, the joint ESA WHP expects to treat 484 homes based upon current pipeline, lead-to-enrollment, and enrollment-to-installation trends. Currently, there are 985<sup>11</sup> homes in the pipeline.

<sup>11</sup> Enrollment numbers will fluctuate from month to month, as customers may be ineligible following the energy audit, or they may choose to be removed from the pilot.

**ESA Whole Home Progress through April 30, 2026**

<b>Project Status</b>	<b>Number of Homes</b>
In Progress (lead was contacted and wants to participate, but enrollment intake has not started)	345
Enrolled (audit in progress, desktop review, installation approved, post-installation review)	224
Installed (project completed and pending invoice to SCE)	207
Completed (invoiced to SCE)	242
De-Enrolled (minimum savings not met, refused to participate, exceeds mitigation cap)	128*

\*not included in current pipeline

**ESA Building Electrification (BE) Pilot**

In April 2026, the BE Pilot continued targeted outreach and coordination activities focused on supporting projects already enrolled and maintaining a project pipeline aligned with current installation capacity. SCE continued regular coordination meetings with local partners, including the City of Norwalk and Pomona Power Up stakeholders. On April 30, 2026 the BE Pilot launched an email campaign promoting SCE’s partnership with the City of Norwalk and the availability of the city-funded battery storage system (See BE Pilot – Email Campaign).

## BE Pilot - Email Campaign



Dear [Name],

We understand how disruptive and stressful power outages can be. At Southern California Edison (SCE), we want you to know you're not alone, and we're here to help.

The City of Norwalk, through its partnership with SCE, is supporting a new opportunity for **eligible residents participating in SCE's Building Electrification (BE) Program<sup>1</sup>** to receive **a backup battery system at no-cost**. This city-supported initiative fully covers the cost of the battery system and uses SCE's established delivery and installation process to help Norwalk households stay safe, connected, and powered during outages. Please don't wait, funding is limited, and services are offered on a first-come, first-served basis.

[Get Started](#)

The BE program also offers additional no-cost high-efficiency electric equipment upgrades<sup>2</sup> to help make your home more resilient and energy-efficient, including:

- Heat Pump Heating, Ventilation and Air Conditioning (HVAC) Systems
- Heat Pump Water Heaters
- Electric Clothes Dryer
- Induction Cooking Appliances
- And more!

All equipment and installation costs are fully covered for income-qualified homeowners and renters.

We understand that navigating programs like this can feel overwhelming. That's why we partnered with MAROMA Energy Services, who will guide and manage each step of your project, from application to installation, with care and support.

[Sign Up Today](#)

### Do More at [sce.com](https://www.sce.com)

[Pay Your Bill](#)

[Start / Stop Service](#)

[Outage Alerts](#)

[Go Paperless](#)

[View / Report Outages](#)

[Stay Safe](#)

[Privacy Notice](#) | [Terms and Conditions](#) | [Contact Us](#)



Field-based outreach activities during April remained targeted and limited in scope, with an emphasis on supporting customers already in the pilot rather than broad customer acquisition. These efforts were intended to help ensure that customers who had expressed interest were positioned to proceed through assessments and installations.

In addition, SCE continued coordination with related electrification initiatives, including battery storage and smart panel installations. During April 2026, coordination efforts resulted in the completion of three (3) smart panel installations associated with BE Pilot projects. Ongoing coordination focused on aligning installation sequencing, permitting, and documentation requirements to support a streamlined and coordinated customer experience.

Consistent with prior months, no broad marketing or mass customer acquisition campaigns were implemented for the BE Pilot in April 2026. This approach reflects SCE's intent to manage enrollment responsibly, align implementer activity with available capacity, and support completion of enrolled projects within the current program timeline, particularly given that the 2027 bridge year application is pending CPUC approval.

As of April 2026, the BE pilot has completed BE retrofits in 669 low-income homes since its launch. This includes 199 homes completed year-to-date, representing more than three times the number of homes treated by the same point in 2025. In addition, 679 projects remain in various stages of implementation, reflecting a robust project pipeline (see the table below for detailed year-to-date metrics).

### ESA BE Pilot Progress through April 30, 2026

Project Status	Number of Homes
Enrollment phase (home assessment, scope development, etc.)	232
Installation in progress (procuring equipment and permits, electrical upgrades, etc.)	327
Installations complete, pending final documentation (completing Title 24, permit inspection, etc.)	120
<b>Subtotal</b>	<b>679</b>
Homes Treated	199
<b>TOTAL</b>	<b>878</b>

#### Language Line

SCE continues to utilize Focus International to provide real-time language translations services. These services support program enrollment and outreach activities, as well as installation and inspection field operations, by enabling personnel to effectively address language barriers while performing their assigned responsibilities. Translation support is available in multiple languages, including American Sign Language (ASL).

There were no translation calls by language for the period covering April 2026.

Language	Number of Calls
N/A	N/A

#### Tribal Outreach

The Tribal team maintains ongoing engagement with tribes to encourage participation in the Mini Grant Program and expand awareness of SCE’s income-qualified offerings. These efforts focus on equipping tribal leaders to serve as key community messengers, helping increase program awareness, enrollments, and installations.

For year-to-date through April, the SCE Tribal team has participated in 16 tribal meetings as part of its continued engagement efforts with tribal communities. SCE also supported three successful Tribal Earth Day Safety Fair

events hosted by the Bishop Paiute Tribe, Pechanga Band of Indians, and Soboba Band of Luiseño Indians. Cross-functional collaboration with Customer Solutions, Income Qualified Programs (IQP), Local Public Affairs (LPA), Public Safety Power Shutoff (PSPS), and Business Resiliency enabled the delivery of program information, safety education, and resiliency kits to tribal community members, reinforcing SCE’s commitment to preparedness and community partnership.

**For a detailed breakdown of SCE’s Tribal metrics, see the following Tables in**

**Appendix A:**

- **ESA Table 8 – Clean Energy Referral, Leveraging, and Coordination**
- **ESA Table 9 – Tribal Outreach**

### **1.2.2 Customer Assistance Marketing, Education and Outreach for the ESA Program.**

#### **General Awareness Marketing**

##### **Online Advertising, Social Media, & Radio**

ESA messaging continues to be supported through a mix of digital media channels designed to increase program awareness and generate customer leads. Search Engine Marketing remains live, providing ongoing visibility for customers actively seeking energy assistance and efficiency resources.

Expanded digital media placements are scheduled to phase in throughout May 2026. Paid social advertising on platforms such as Facebook and Instagram is planned to begin mid-May, followed by the launch of additional digital media, including Performance Max (PMax) campaigns and programmatic display banner advertising later in the month. This staged approach allows outreach activities to align with broader marketing sequencing and operational readiness while supporting sustained customer engagement across multiple channels.



## **Direct Marketing**

SCE direct marketing efforts for this reporting month included:

### **Email**

The email communication originally planned for April 2026 was deferred and rescheduled for deployment in May 2026 to align with operational readiness and overall outreach sequencing. As a result, SCE will conduct email outreach activities in May as part of its ongoing ESA acquisition efforts.

During May 2026, SCE plans to deploy two targeted email communications to income-qualified customers. The first will consist of an introductory email distributed early in the month, followed by a reminder email later in the month to reinforce program awareness and encourage enrollment. Collectively, these email communications are expected to reach approximately 100,000 to 120,000 customers per deployment. To help manage customer response volume and improve engagement, SCE will utilize send-time optimization, distributing email deliveries over a multi-day period. This approach supports more even inbound activity flow while continuing to complement other ESA marketing and outreach efforts.




**Get Free Appliance Upgrades,  
Plus Free Installation\*** [Transform Your Home for Free](#)


The **Energy Savings Assistance (ESA) program** helps you save on more than just energy bills. You can also get free energy-efficient appliances—plus free installation\*—to help reduce electricity use and make life at home a little more comfortable.



**See If You Qualify**

- SCE customers who own or rent a single-family home, duplex, triplex, or fourplex
- Customers who meet program income guidelines

[Apply Now](#)

 **Free Energy-Saving Appliances**

Below are just a few of the many available appliances you may qualify to receive for free\* to help lower monthly electricity bills.

- Refrigerator
- Freezer
- Clothes washer
- Dishwasher
- Heat pump water heater
- Plus more, including products and services

**Get Started**

Applying is quick and easy. For help, schedule a home visit with your SCE-approved and assigned contractor: [<Contractor\\_Name>](#) at [<\(XXX\) XXX-XXXX>](#); or [log in](#) to My Account to submit your application directly.

[Explore Free Replacement Options](#)

**Direct Mail**

A ZIP code-specific direct mail campaign was also deployed on April 22, 2026, with approximately 22,000 mailers delivered to targeted households. Direct mail, combined with digital media efforts, helped support April total leads for the program.



**SAVE MONEY  
WITH FREE\* ENERGY-  
SAVING APPLIANCES**



<Date>

<Customer Name>  
<Mailing Address >  
<City, State, Zip+4>  
<BAR CODE>

<Service Account ending in  
xxxx at 123 Electric Avenue>

### You May Qualify to Upgrade Your Home with **FREE\*** Appliances

The Energy Savings Assistance (ESA) program provides qualified customers with free energy-efficient appliances, upgrades and installation services. By participating, you could save money, improve your home's comfort, and lower your electricity bill. You may qualify if you rent or own (see website for details).

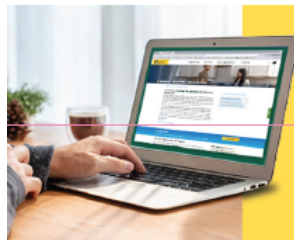
Simply scan the QR code or visit  
[sce.com/esa](http://sce.com/esa) to see if you qualify.



Here are some of the **FREE\*** energy-saving appliances you may qualify for:

- Lighting
- Smart Power Strip
- Refrigerator Replacement
- Smart Thermostat
- Thermostatic Shower Valve/Showerhead
- Clothes Washer Replacement
- Dishwasher Replacement
- Freezer Replacement
- Heat Pump Water Heater Replacement
- Pool Pump Replacement
- Cooling<sup>†</sup>
- Evaporative Cooler
- Evaporative Cooler Maintenance
- Window or Wall AC Replacement
- Central AC or Central Heat Pump Replacement
- Portable AC
- HVAC Filter
- Weatherization Services

<sup>†</sup> These services may not be available in all areas. Certain restrictions may apply for all products and services.



#### Apply Today

You can call your designated SCE-approved contractor or go online to see if you qualify.



Call Direct:  
Contractor: <<Contractor Name>>  
Contractor Phone: <<Contractor phone>>



Online: Visit [sce.com/esa](http://sce.com/esa). The online application only takes minutes! If approved, you will be referred to an SCE-approved contractor in your area.



The SCE-approved contractor will schedule a home visit to let you know the appliances and other energy-efficient products that may be available to you at no charge.\*

#### We're Here to Help

To learn more and see household income guidelines, visit [sce.com/esa](http://sce.com/esa).

\*Terms and conditions apply. The Energy Savings Assistance Program is funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. Appliance brand, make and model shown are for illustrative purposes and are subject to change without notice. Services are offered on a first-come, first-served basis until funding is expended or the program is discontinued. A copayment may be required for some services. Program may be modified or terminated without prior notice. California consumers are not obligated to purchase any full fee service or other service not funded by this program. This program is available to both homeowners and renters who meet qualifications. Renters may be required to obtain the property owner's written permission before services are delivered.

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## Co-Marketing

The ESA program is taking advantage of cross-promotional opportunities within SCE, such as co-marketing with other customer programs. SCE produced a trifold brochure that is used in acquisition campaigns for other programs. The brochure highlights various ESA appliances that may be available to customers, as well as electrification measures such as HPWHs. This brochure was included in various program direct mail campaigns over the past few months, including those for the Arrearage Management Plan (AMP), LIHEAP and MBL programs. Specifically, the ESA brochure was included in an MBL cross-program marketing campaign that reached more than 4,000 customers on April 23, 2026. The ESA program will continue to leverage co-marketing with other beneficial programs.

## Sample ESA Brochure

**Pumped Savings**  
A heat pump water heater can save a family of four an average of \$550 a year on their electric bill with an expected lifetime savings of \$5,600!<sup>1</sup>



**Bombas que ahorran**  
Un calentador de agua con bomba de calor puede ahorrarle a una familia de cuatro un promedio de \$550 al año en sus facturas de electricidad con un ahorro previsto durante toda su vida útil de \$5,600.<sup>1</sup>

<sup>1</sup>Source / Fuente: EnergyStar.gov  
<https://www.energystar.gov/products/wh-hot-water/heating-cooling>



**Cool Savings**  
Saving an average of approximately 8% on your heating and cooling bills is just the start with a smart thermostat.<sup>2</sup>

**Termostatos que ahorran**  
Ahorrar un promedio de alrededor un 8% en tus facturas de calefacción y refrigeración es solo el comienzo con un termostato inteligente.<sup>2</sup>

<sup>2</sup>Source / Fuente: EnergyStar.gov  
[https://www.energystar.gov/products/heating\\_cooling/smart\\_thermostats/smart\\_thermostat\\_faq](https://www.energystar.gov/products/heating_cooling/smart_thermostats/smart_thermostat_faq)

**Note:** Due to the popularity and high volume of applications, please be patient as we process your request and assign an SCE-approved contractor. Applications are processed in the order they are received, and you may check your status at any time online at [scc.com/esa](http://scc.com/esa).

**Nota:** debido a la popularidad y al alto volumen de solicitudes, ten paciencia mientras tramitamos tu solicitud y asignamos un contratista aprobado. Las solicitudes se tramitan según el orden en que se reciben, y puedes verificar su estado en cualquier momento en línea en [scc.com/esa](http://scc.com/esa).

\*The Energy Savings Assistance Program is funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. Program and services are available to customers who meet specific household income guidelines or who participate in certain Public Assistance Programs. Services may not be available in all areas. Certain restrictions, such as age, size, and condition of the system or appliance to be replaced, may apply. All replacement refrigerators meet ENERGY STAR standards and are top-freezer models without extra features, such as ice makers. Services are offered on a first-come, first-served basis until funding is expended or the program is discontinued. A copayment may be required for some services. Program may be modified or terminated without prior notice. California consumers are not obligated to purchase any free service or other service not funded by this program. This program is available to both homeowners and renters who meet qualifications. Renters may be required to obtain the property owner's written permission before services are delivered.

\*El programa de asistencia para ahorrar energía es financiado por los usuarios de servicios públicos de California y es administrado por Southern California Edison bajo la supervisión de la Comisión de Servicios Públicos de California. El programa y los servicios están disponibles para los usuarios que cumplen los requisitos específicos de ingresos del hogar o que participan en ciertos programas de asistencia pública. Los servicios pueden no estar disponibles en todas las zonas. Pueden aplicarse ciertas restricciones, tales como la antigüedad, la capacidad y el estado del sistema o electrodoméstico a ser cambiado. Todos los refrigeradores de reemplazo cumplen con los requisitos de ENERGY STAR y consisten en modelos con el congelador en la parte de arriba y sin funciones extra como máquinas de hacer hielo. Los servicios se ofrecen según el orden en que se reciben las solicitudes hasta agotar los fondos o hasta que el programa se interrumpa. El programa puede ser modificado o cancelado sin previo aviso. Los consumidores de California no están obligados a comprar ningún servicio no financiado por este programa. Este programa está disponible tanto para los propietarios de viviendas como para los inquilinos que cumplen los requisitos. Es posible que los inquilinos deban obtener la autorización por escrito del propietario antes de la prestación de los servicios.



**Energy Savings Assistance Program**  
**SAVE ENERGY AND MONEY WITH FREE ENERGY-EFFICIENT APPLIANCES**



**Programa Energy Savings Assistance**  
**AHORRA ENERGÍA Y DINERO CON ELECTRODOMÉSTICOS DE CONSUMO EFICIENTE GRATUITOS\***

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## Community Outreach and Engagement

### CBO Activities

SCE is committed to implementing additional marketing and outreach activities, to increase program awareness and drive customer interest. On a quarterly basis, SCE furnishes updated messaging to CBOs and encourages these organizations to distribute across their respective networks via email and social media channels. These enhanced outreach efforts are intended to give the CBOs information on IQP programs and help increase program awareness for customers in hard-to-reach communities.

## **Multicultural Outreach**

No multicultural events in April.

**For a detailed breakdown of SCE's customer segmentation, see the following table**

**in Appendix A:**

- **ESA Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions.**

## **Other Customer Engagement Efforts**

In April, outreach efforts engaged 323 contacts, resulting in 182 meaningful conversations, including 41 in-language Spanish consultations in hard-to-reach communities. Through April, SCE promoted Income Qualified Programs at 65 outreach events across the service territory, with 60% of events focused on disadvantaged communities.

## **Load Disaggregation Reporting**

SCE continues to advance its Load Disaggregation Reporting tool in alignment with D.17-12-009, offering CARE customers personalized insights into household energy usage by end use over time. Accessible through the SCE My Account portal, the reports are available in six languages: English, Spanish, Chinese (Mandarin), Korean, and Vietnamese. Phase 1 launched in 2024 with email distribution, followed by Phase 2 in 2025, which enabled direct downloads and introduced updated welcome letters to promote the feature. ESA contractors actively use these reports to support customer education and deliver tailored energy efficiency recommendations based on actual usage patterns. In April 2026, outreach efforts demonstrated strong engagement, with an email delivery rate of 92.52%, successfully reaching 449,486 customers. Customer interest remained solid, reflected by an open rate of 26.63%, representing 116,469 opened emails.

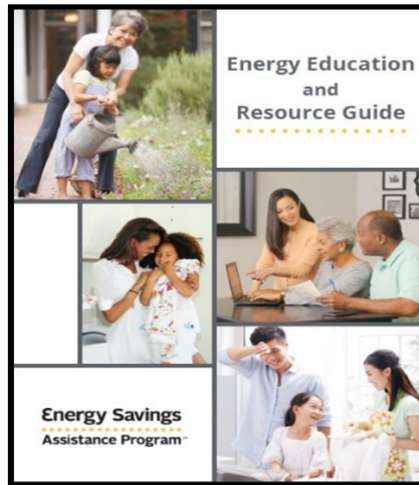
## **Customer Contact Center, Branch Offices, and Payment Offices**

Customers who call SCE’s Customer Contact Center (CCC) are informed of and referred to the ESA program. Customers are assigned to contractors in their service areas. The ESA contractors follow up on the leads and contact the customer to assess eligibility and program enrollment. In April of 2026, SCE received more than 670 ESA-related calls from interested customers.

### **1.2.3 Managing Energy Use**

SCE contractors regularly go through the ESA program’s Customer Energy Education and Resource Guide with each ESA participant, either face-to-face or through virtual means. The guide, accessible in print and digital (PDF) formats in seven distinct languages, can also be provided in Braille, upon request. The guide’s primary objective is to equip low-income customers with the necessary information to help them save energy and decrease their utility expenses. It includes a step-by-step guide on how to register for SCE My Account, our online self-service portal on SCE.com. This portal provides our customers with additional resources and opportunities to help them save time, energy, and costs, and to engage in residential energy efficiency rebate and demand response programs.

## ESA Assistance Program Energy Education and Resource Guide



### 1.2.4 Services to Reduce Energy Bill

ESA contractors must provide at least 20 minutes of in-home energy education during their enrollment and assessment visit with the customer. This education covers energy-saving techniques and specific cost-saving strategies for the customer's home. Additionally, contractors provide information on programs like AMP, MBL, and other assistance programs, to inform customers about bill-related options for reducing their energy costs. ESA contractors also encourage customers to visit [SCE.com/residential/assistance](https://www.sce.com/residential/assistance) to explore all of SCE's financial assistance programs. ESA contractors serve as a valuable communication channel, informing customers about the benefits and resources available through SCE, state agencies, and local programs.

### 1.2.5 Additional Activities

#### ESA Outreach Contractors

SCE is partnering with outreach organizations to enhance community-based engagement, marketing, and lead-generation efforts for the ESA program. These organizations focus on reaching underserved and hard-to-reach communities by participating in local events and collaborating with community partners. While they do not conduct in-home visits, the customer leads they collect are referred to SCE's existing ESA contractors for follow-up

and potential enrollment. This strategy expands program visibility, strengthens local partnerships, and supports increased ESA participation throughout the remainder of the program cycle.

As of April 2026, SCE continued to work closely with outreach organizations as they ramp up their activities. This collaboration includes regular coordination meetings, review and approval of proposed outreach events, and ongoing staff training and system onboarding. During April, SCE also worked with outreach agencies to plan and refine targeted outreach strategies, with a particular focus on reaching customers in more rural and remote locations. These efforts included collaborative planning around outreach logistics, event timing, and geographic targeting to support effective and timely engagement in underserved areas.

### **SASH Program Referrals**

Per D.16-11-022, OP 84, SCE is required to provide the Single-Family Affordable Solar Homes (SASH) Program Administrator (GRID Alternatives) with a list of CARE high-usage customers in owner-occupied, single-family households who have previously participated in the ESA program or have successfully appealed their removal from the CARE rate. On a monthly basis, SCE runs various reports to determine if customers previously enrolled in ESA meet the criteria above. If they do, SCE sends the customer referrals to GRID Alternatives through an SCE SharePoint site. There were 13 customer referrals to share in April.

## **1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)**

**1.3.1 Please provide a status on referrals, of the leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA, CARE and FERA. What new steps or programs have been implemented? What were the results in terms of new enrollments? Please also provide coordination efforts with the TECH program.**

Currently, SCE does not have any projects to leverage with the CSD. Even with changes in measure eligibility and feasibility, no projects have been identified for reimbursement.

The Federal Communications Commission (FCC) has stated that the Affordable Connectivity Program (ACP) ended on June 1, 2024, due to a lack of funding. SCE will continue to incorporate promotional messaging on IQP materials to guide customers to the low-cost plan program website at [internetforallnow.org/offers/low-cost-plans](https://internetforallnow.org/offers/low-cost-plans) and at the dedicated phone number (844-547-2171).

**For a detailed breakdown of SCE’s leveraging efforts with CSD,**

**see the following Tables in Appendix A:**

- **ESA Table 2E – Installations & Expenses**
- **ESA Table 3G – Energy & Bill Savings**
- **ESA Table 4E – Homes / Buildings Treated**
- **ESA Table 5F – Customer Summary**

**1.3.2 Please provide a status on coordination efforts with TECH Clean California.**

ESA coordination with TECH Clean California concluded in December of 2024, since funding has been depleted. In 2026, coordination efforts continued

only for contractor training opportunities. There were no coordination efforts or training activities in April 2026.

**For a detailed breakdown of SCE’s referral, leveraging, and coordination efforts, see ESA Table 8 in Appendix A.**

**1.4 Workforce Education & Training (WE&T)**

**1.4.1 Please summarize efforts to improve and expand ESA program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.**

SCE continues to encourage ESA contractors to utilize its Workforce Education & Training (WE&T) resources. First, SCE’s Energy Education Centers (EEC), located in Irwindale and Tulare, California, offer a wide range of low-cost and free resources for ESA contractors. SCE consistently communicates via email to all ESA contractors and vendors to keep them informed about the educational offerings at the EEC. These communications serve as reminders and invitations for them to participate in various educational programs. In April 2026, ESA offered 54 courses for contractors and vendors. Examples of the courses offered during this period include:

Course Title	Date
Scotsman Ice Machine Service Training– Commercial HVAC/R	4/1/2026
NCI: Residential HVAC System Performance Certification Program Part 1 – The Key Elements of HVAC System Performance - HVAC/R	4/14/2026

SCE contracts with various Local Private Contractors (LPCs), CBOs, and Faith-Based Organizations (FBOs) to provide ESA program services. Many of these organizations are in low-income communities and DACs. In April of 2026, approximately 288 individuals from these organizations supported SCE’s ESA

program. SCE does not utilize or authorize any virtual Program Representatives; all ESA activities are conducted in person by approved and credentialed representatives in accordance with program requirements.

SCE awarded a contract to Proteus Inc. to implement an Energy Career Training (ECT) program, which aims to equip individuals in low-income communities and DACs with soft and technical skills. This program aligns with the WE&T objectives outlined in D.21-06-015, Section 6.13.

The program has several key objectives:

1. **Hiring Local and Disadvantaged Workers:** The ECT program seeks to enable the hiring of local individuals who face disadvantages in the job market.
2. **Career-Ladder Opportunities:** It aims to create opportunities for career development, allowing participants to progress along the career ladder.
3. **Monitoring and Metrics:** The program will establish metrics to monitor its effectiveness in achieving these goals.

The first four weeks of training focus on classroom learning, covering theory and concepts. In addition, the students focus on completing the Occupational Safety and Health Administration (OSHA) 10-hour construction safety training and other topics, including math concepts, construction basics, heat pump measures, refrigeration, pool pump measures, plumbing, electrical, and HVAC installations.

The 14<sup>th</sup> cohort, consisting of 19 students, started on February 25, 2026, and ended on April 28, 2026.

## **1.5 ESA Program Studies and Pilots**

### **1.5.1 ESA Program Studies**

#### **Low Income Needs Assessment (LINA) Study**

The 2025 Low Income Needs Assessment (LINA) study officially kicked off in January 2024 with a finalized evaluation report delivered on October 30,

2025. The study report, is available online.<sup>12</sup> No further work has been carried out in April 2026.

The 2028 LINA is the seventh iteration of the statewide assessment required under Public Utilities Code §382(d), which directs the Commission to periodically evaluate the needs of low-income electricity and gas customers and determine whether existing programs—including ESA and CARE—adequately address energy burden, hardship, language needs, and other economic challenges. The study team presented the 2028 LINA effort at the TAC/LIOB LINA Subcommittee public workshop in March 2026 to solicit early input from the Low-Income Oversight Board (LIOB), community-based organizations (CBOs), and other stakeholders. Building on the feedback received during this workshop, the study team will present the draft work scope and proposed research questions at the upcoming LIOB Joint TAC/LIOB Subcommittee meeting in May 2026.

The study planning process remains on track, with ongoing coordination between ED and the IOUs to promote alignment on schedule expectations, data needs, and next steps as the LINA scoping process progresses.

### **ESA/CARE Categorical Study**

This study was completed in October of 2023, and the ED rejected the Advice Letter in September 2024 which states that, “the IOUs have met their

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<sup>12</sup> Evergreen Economics, 2025 Low Income Needs Assessment Final Report dated October 30, 2205 available at [https://pda.energydataweb.com/api/view/4241/2025%20LINA%20Final%20Report\\_103025.pdf](https://pda.energydataweb.com/api/view/4241/2025%20LINA%20Final%20Report_103025.pdf)

obligation to conduct the second CE Study and are not required at this time to conduct another study”.<sup>13</sup>

### **Non-Energy Impacts Study**

The Non-Energy Impacts (NEI) Study was a statewide study lead by SCE and conducted by Evergreen Economics. Based on the analysis of survey findings using a conjoint methodology, the study team developed average IOU first-year non-energy impact values for comfort, noise, and indoor air quality equal to \$9, \$1, and \$1, respectively. The study was finalized on June 17, 2025 and posted on the CPUC Public Documents Area.<sup>14</sup> The IOUs updated their ESA Cost-Effectiveness Test (ESACET) inputs for comfort and noise in September of 2025 and used the updated tool in support of the PY2028-2033 cycle application. No further activity was carried out for this study in April 2026.

### **ESA Main Impact and Process Evaluation**

The Statewide ESA Main impact and process evaluation officially kicked off in April 2026. The evaluation consultant is Demand Side Analytics (DSA) and they are contracted with the lead IOU for this work, SoCalGas. This evaluation is being conducted in accordance with D. 21-06-015.

For this study, DSA will examine PY2024 at a minimum, and if possible will include PY2025. The IOUs agreed upon PY2024 as a critical period to examine program impacts because this was the first full year after the IOUs made operational changes and therefore it reflects the new approach that focused on energy savings over the previous goal of treating every willing and feasible home.

The impact evaluation will produce estimates of ex post first year kWh, kW, and therm savings in aggregate, by fuel type, by IOU, by average participant household, and by measure and/or measure group. The process evaluation will

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<sup>13</sup> SCE (Advice 5122-E); San Diego Gas and Electric (Advice 4304-E/3240-G); SoCalGas (Advice 6206-G); and PG&E (Advice 7045-E/4812-G).

<sup>14</sup> Energy Savings Assistance Program Non-Energy Impacts Final Evaluation Report available at <https://pda.energydataweb.com/api/view/4163/2025ES~1.PDF>.

include a benchmarking study of ESA Main against other similar low-income and market-rate whole home energy efficiency programs; a customer survey to address satisfaction, motivations to participate, and barriers to enrollment; and a leveraging study to see how other income qualified programs can simultaneously benefit participants of the ESA program.

### **ESA/CARE Study Working Group**

The Commission authorized the formation of a statewide Study Working Group for the ESA and CARE programs.<sup>15</sup> Working Group membership is composed of IOU representatives, ED staff, and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA and CARE programs and providing feedback on study deliverables. One ESA/CARE Study Working Group meeting took place on April 30 to cover the kickoff of the Statewide ESA Main Impact and Process Evaluation.

### **1.5.2 ESA Program Pilots**

#### **Evaluation of the ESA Whole Home Pilot**

The ESA Whole Home (formerly referred to as “Pilot Plus/Deep”) Joint Pilot Evaluation was initiated in October of 2022. Illume was contracted to conduct the evaluation and subcontracted with Verdant for the impact evaluation segment of the research effort.

This research included both a process evaluation (in general, investigating the drivers of program performance impacts) and an impact evaluation (which measures program savings). The bulk of research activities in May 2025 centered

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<sup>15</sup> D.21-06-015, Section 10.1.2.1, p. 410.

on the impact evaluation – particularly a realignment of the impact evaluation scope based on the lower-than-expected enrollment:

- While the ESA Plus and Deep pilot program provided energy efficiency upgrades to over 30 customers as of Q1 2025 across Riverside, L.A., and San Bernardino Counties, the original impact evaluation proposal assumed there would be substantially more projects completed at this stage.
- The impact evaluation was forecast for completion by Q3 2025, but lower-than-anticipated installations and data challenges pushed back the target completion date.
- The research will still characterize installations, develop a matched control group, and use a difference-in-difference regression model to estimate impacts for the 30 customer installations.

The revised plan is a scaled-back version of the original approach, but it will still provide SCE and SoCalGas with an initial assessment of the energy and bill impacts from the extensive retrofits offered by the pilot. The assessment will also create an analysis framework for the forthcoming Q3 2026 impact evaluation, facilitating a more efficient analysis that will require less time to implement.

April 2026 research highlights are as follows:

#### ***Process Evaluation***

- For the Participant interviews, SCE received and reviewed the interview guides. A revised guide was agreed that has two new or edited questions.
- For the Post Install Surveys, SCE are fielding the next round with Participants who have had equipment installed more than 6 months.

Reporting on results is targeted for in early Q3 2026 to finalize reporting by Q4 2026.

#### ***Impact Evaluation***

- The Draft Final impact evaluation was submitted to the utilities on 4/28 and the research team is reviewing the results for any applicable questions or concerns.
- SCE provided the initial data request and the team is awaiting billing data from SCG?

The final impact results are on target for Q4 of 2026.

### **Evaluation of ESA Building Electrification (BE) Pilot**

The ESA Building Electrification (BE) Pilot evaluation assesses program design, implementation, and performance across the life of the pilot and supports interim and final process and impact findings. This ongoing evaluation approach informs continuous program improvements aimed at maximizing energy savings, reducing greenhouse gas (GHG) emissions, improving cost-effectiveness, and enhancing customer experience.

Following completion of the interim Impact and Process Evaluation of the pilot in March 2026, key EM&V activities in April 2026 included: continued refinement of the final evaluation plan and timeline, as well as planning and coordination for the final wave of post-install surveys and program implementation tracking data.

**For a detailed breakdown of SCE's expenditures for pilots and studies, see ESA Table 6 in Appendix A.**

## **2. CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE) EXECUTIVE SUMMARY**

### **2.1 CARE Program Summary**

The CARE program offers reduced energy rates to low-income households in SCE's service area, based on income up to 200% of the Federal Poverty Guidelines. It assists with single-family homes, sub-metered facilities, nonprofit group homes, agricultural employee housing, and migrant farm worker housing. Qualified participants can save 32.5%<sup>16</sup> on their monthly electricity bills.

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<sup>16</sup> Starting January 1, 2025, the electric rate discount has been adjusted to 32.5% due to recalculations required by Assembly Bill 205. Following D.25-06-010 and effective June 1, 2025, CARE residents of Catalina Island receive the following discounts: electricity, water and gas at 32.5%.

**2.1.1 Please provide CARE Program Summary Costs.**

<b>CARE Table 2.1.1.1</b>			
<b>CARE Program Summary Costs for 2026</b>			
<b>CARE Budget Categories</b>	<b>Authorized Budget<sup>[a]</sup></b>	<b>Actual Expenses Year-to-Date</b>	<b>% of Budget Spent</b>
Outreach	\$3,708,741	\$ 626,991	17%
Processing, Certification and Verification	\$1,706,289	\$ 738,623	43%
Post Enrollment Verification	\$538,828	\$ 59,117	11%
Information Tech/Programming	\$570,000	\$ 188,412	33%
CHANGES Program <sup>[b]</sup>	\$525,000	\$ 118,198	23%
Measurement & Evaluation	\$81,000	\$ 784	1%
Regulatory Compliance	\$508,141	\$ 123,576	24%
General Administration	\$1,501,996	\$ 1,009,109	67%
CPUC ED <sup>17</sup>	\$135,625	\$ (168,935)	-125%
<b>Total Expenses</b>	<b>\$9,275,620</b>	<b>\$ 2,695,874</b>	<b>29%</b>
<b>Subsidies and Benefits</b>	<b>\$427,678,676</b>	<b>\$ 317,215,138</b>	<b>74%</b>
<b>Total Program Costs &amp; Discounts</b>	<b>\$436,954,296</b>	<b>\$ 319,911,012</b>	<b>73%</b>
<p>[a] D.21-06-015 and AL-4536 approved the CARE program budget for PYs 2021-2026.</p> <p>[b] The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues.</p>			

**For a detailed breakdown of CARE program expenses, see CARE Table 1 in Appendix A.**

<sup>17</sup> The decrease is attributable to the reversal of an accrual of \$173,625 that was recorded to the CPUC Energy Division category. The accrual should have been recorded to General Administration category; a reclassification is in process, and the adjustment is anticipated to be reflected in the May reporting period.

**2.1.2 Provide the CARE Program enrollment rate to date.**

<b>CARE Program Enrollment</b>		
<b>Participants Enrolled</b>	<b>Estimated Eligible Participants<sup>18</sup></b>	<b>Enrollment Rate</b>
1,385,711	1,293,449	107%

**For a detailed breakdown of SCE’s CARE metrics, see the following Tables in Appendix A:**

- **CARE Table 2 – Enrollment Overview**
- **CARE Table 3A – Post-Enrollment Verification**
- **CARE Table 3B – High-Use Verification**
- **CARE Table 4 – Enrollment by County**
- **CARE Table 5 – Recertification**
- **CARE Table 8 – Enrollment Rate for High Disconnection, High Poverty, & Disadvantaged Communities by ZIP Code**
- **CARE Table 9 – Lowest Enrollment Rates for High Disconnection, High Poverty, & Disadvantaged Communities by ZIP Code**

**2.1.3 CHANGES Program**

The Community Help and Awareness of Natural Gas and Electricity Services (CHANGES) program supports customers with Limited English Proficiency (LEP) through partnerships with Community-Based Organizations (CBOs).

SCE will continue to pursue opportunities to enhance the CHANGES program and strengthen collaboration among SCE, CHANGES CBOs, and LEP customers. To ensure compliance with D.15-12-047, Ordering Paragraph 18(b),

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<sup>18</sup> On April 8, 2026, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE and FERA Eligible Customers and Related Information. This number reflects estimates of SCE’s CARE-eligible participants for 2026.

SCE will formalize documentation of discussions and IOU updates presented during quarterly CHANGES meetings. Historically, CHANGES agenda topics and updates have been communicated primarily verbally; moving forward, SCE will document these discussions and distribute meeting notes to the Energy Division Lead for record-keeping purposes. In addition, CHANGES IOU leads will begin participating in the CARE/FERA monthly Joint Utility Meetings to coordinate and identify updates that may be shared at upcoming CHANGES quarterly meetings.

There are currently no new updates for the CHANGES program during the month of April 2026.

## **2.2 CARE Marketing & Outreach**

### **2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.**

SCE remains steadfast in its dedication to prioritizing outreach and communication efforts for the CARE and FERA programs, particularly focusing on underserved and linguistically diverse communities. These initiatives involve collaboration across various internal SCE departments, including Local Public Affairs, Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, and Business Solutions. In addition to internal teamwork, SCE actively engages in external outreach activities, establishing partnerships with chambers, foundations, FBOs, and CBOs to effectively reach out to hard-to-reach customer segments. SCE uses a journey-style marketing strategy to reach distinct demographics of the CARE and FERA programs. This includes channels like social media, text messages, email, SCE.com, webinars and CBO collaborations. The comprehensive CARE and FERA campaign features, updated emails, starting with an introduction and follow-up for customers identified in a funnel analysis. The mass media campaign increases awareness of potential energy bill savings from enrolling in CARE or FERA through online search and social media.

The 2026 marketing strategies are outlined below:

- The 2026 marketing strategy prioritizes FERA program enrollment growth, focusing on FERA high-propensity customers, with CARE messaging integrated as a part of the affordability approach. The strategy will leverage the FERA Propensity Model and geographic data to reach households most likely to enroll.
- Strengthening FERA engagement through high-impact, multi-channel approach, maintaining presence across key channels such as paid media, email, and direct mail with strategic outreach during moments of high-financial awareness. Specifically for email, outreach is being designed to align with timing of customer SCE bill. Marketing emails will be triggered after a customer receives its SCE bill to align with bill-related touchpoints. These high-attention moments are intended to capture customer moments of high-financial awareness and promote enrollment.
- Improving FERA retention through recertification by coordinating additional timely communication and messaging around recertification milestones.

In advance of the annual CARE/FERA Income Guideline updates and annual solicitation, SCE conducts operational planning to ensure systems, materials, and staffing are aligned with upcoming changes. Preparations occur prior to the guideline effective date and account for a temporary increase in customer inquiries and application volume. As part of the annual solicitation, SCE plans to send bill inserts to non-CARE and non-FERA customers, phased in batch schedules during the June and July timeframe.

In November 2025, SCE identified that it was not utilizing targeted, personalized Rate Education Reports (RERs) to market to customers with a high likelihood of CARE eligibility, as required. Additionally, as also required, SCE did not provide a tailored digital experience for pre-screened, potentially eligible customers within SCE's online My Account platform. These high-propensity customers continued to receive CARE marketing and outreach solicitations, and

existing rate comparison tools have consistently remained available to all customers. However, these tools do not illustrate the potential bill impacts of enrolling in CARE.

SCE has initiated efforts to develop and implement a rate education marketing strategy, including expanded use of propensity-based eligibility data to deliver personalized bill comparisons illustrating the potential CARE discount through customers' preferred communication channels.

### **Direct Marketing**

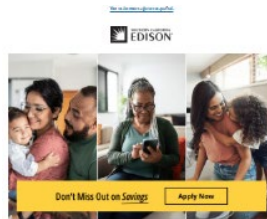
SCE focuses on identifying and assisting income-qualified customers who may benefit from its various programs and service offerings.

#### **Email and Direct Mail**

In April 2026, SCE email campaign targeted 119,675 FERA high-propensity customer segments and promoted both the CARE and FERA programs. Email emphasized FERA as a means to reduce monthly energy costs, including eligibility details and highlighting a simple application process. The emails also outlined the information needed to enroll in FERA and included strong calls to action. In addition, 30,000 direct mail pieces were deployed in April to reinforce key CARE and FERA messaging and direct customers to enroll in CARE or FERA, if they are eligible.

**Sample of Email**  
**To view email as webpage:**

[https://view.email.sce.com/?vawpToken=O6HUFWHMMGAEJESBCK4HRE4FRI.60261  
 &et\\_cid=IQP\\_FERA\\_CARE\\_Reminder\\_RES\\_TR\\_V2602&et\\_rid=734549694](https://view.email.sce.com/?vawpToken=O6HUFWHMMGAEJESBCK4HRE4FRI.60261&et_cid=IQP_FERA_CARE_Reminder_RES_TR_V2602&et_rid=734549694)



**Don't Miss Out on Savings**    **Apply Now**

Saving on your electricity bill could be easier than you think. Depending on your family size and income, you may qualify for monthly discounts through one of these programs:

- **Family Electric Rate Assistance (FERA) Program:** FERA customers save an average of \$355 a year with the monthly 16% discount on electricity usage charges. Your Base Service Charge would be approximately \$12 per month instead of \$20 per month.
- **California Alternate Rates for Energy (CARE) Program:** Your Base Service Charge would be approximately \$6 per month and you'll also get a 32.5% discount on your electricity usage charges.

[Apply in just a few minutes.](#)



**More Households Qualify, Yours Might Too.**

With newly expanded income eligibility guidelines, more customers than ever now qualify for FERA savings. Even if you didn't qualify before, it's worth checking again. Your one application will automatically check eligibility for both FERA and CARE.

All you need to apply is:

- ✓ **Your account number** (found on your bill or on MyAccount at [sce.com](http://sce.com))
- ✓ **Your Household's Gross Annual Income**

No income documents are required to apply, and a single application checks your eligibility for either CARE or FERA.

**Unlock Savings**

Household Size	Annual Household Income*
1-2	up to \$10,000
3	up to \$15,000
4	up to \$20,000
5	up to \$25,000
6	up to \$30,000
7	up to \$35,000
8	up to \$40,000
Each Additional Person	up to \$1,000

\*This figure is gross before taxes.

**Do More at [sce.com](http://sce.com)**

[Pay Your Bill](#)    [Start / Stop Service](#)    [Manage Alerts](#)  
[See Payments](#)    [View / Request Changes](#)    [Help Center](#)

# Sample of Direct Mail

**Save \$350 a Year!**

**Unlock savings in minutes – no extra paperwork needed. Apply today.**

Scan the QR code or visit [scc.com/billsavings](http://scc.com/billsavings)

Finding out if you qualify takes only a few minutes. Take charge of your bill and save today.



<<Customer Name>>  
<<Mailing Address>>  
<<City, State ZIP+4>>  
<<Barcode>>

Programs are funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. Funds are limited and are available on a first-come, first-served basis. Programs are subject to change without notice. Terms and conditions apply. Message paid for by ratepayers.  
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Los programas están financiados por los usuarios de servicios públicos de California y son administrados por Southern California Edison bajo la supervisión de la Comisión de Servicios Públicos de California. Los fondos son limitados y están disponibles según el orden en que se reciben las solicitudes. Aplicar términos y condiciones. Mensaje pagado por sus clientes de tarifas.  
©2024 Southern California Edison.



**You Could Save \$350 a Year on Your Electricity Bill!**

See inside for details.

**Podrías Ahorrar Hasta \$350 al Año en tu Factura de Electricidad!**

Encuentra más detalles adentro.

**You may qualify for a discounted Base Services Charge and SAVE on your electricity costs EVERY month.**

Taking care of your family means finding ways to manage your budget. So, if you're looking to reduce your monthly costs, enrolling in a program that lowers your electricity bill is a great place to start. You may be eligible to save on your monthly electricity bill with one of these programs:

**Family Electric Rate Assistance (FERA) Program:** FERA customers save an average of \$350 a year with the monthly 18% discount on electricity usage charges. Your Base Services Charge would be approximately \$12 per month instead of \$24 per month.

**California Alternate Rates for Energy (CARE) Program:** Your Base Services Charge would be approximately \$6 per month and you'll also get a 32.5% discount on your electricity usage charges.

Apply today at [scc.com/billsavings](http://scc.com/billsavings). It takes just minutes to see which program you may qualify for to save on your bill every month.

**Other Ways to Save**

**Internet For All Now**  
Need affordable internet? Learn more about low-cost internet plans. [internetforallnow.org](http://internetforallnow.org)

**California Lifeline**  
Receive discounted home and cell phone services. [californialifeline.com](http://californialifeline.com)

<sup>1</sup> Based on the average monthly FERA discount of \$30.20 per customer, as reported in SCE's 2023 Income Qualified Programs Year-End Report, Section 4.2.1. Heavy savings are an estimate of total savings for the best FERA application. Your actual savings may vary.  
<sup>2</sup> Your exact Base Services Charge amount will vary based on the number of days in your billing cycle.  
SCE is not affiliated with Internet For All Now or California Lifeline and provides these community assistance resources for informational purposes only.

**More Households Qualify. Yours Might Too.**

More customers now qualify with new changes in eligibility. One simple application checks your eligibility for both the FERA and CARE programs. Once the application is approved, you'll be automatically enrolled in the program that you qualify for.

Effective 6/1/25 - 5/31/26.

Household Size	FERA Annual Household Income Limit*
1 - 2	up to \$52,875
3	up to \$66,625
4	up to \$80,375
5	up to \$94,125
6	up to \$107,875
7	up to \$121,625
8	up to \$135,375
Each Additional Person	up to \$13,750

\*This figure is gross before taxes.

**Es posible que califiques para un descuento en el Cargo por Servicios Base y un ahorro mensual en tu costo de electricidad.**

Cuidar de familia significa encontrar soluciones para administrar tu presupuesto. Así que, si quieres reducir tus gastos mensuales, inscríbete en un programa que reduce tu factura de energía en un buen punto de partida. Podrías ser elegible para ahorrar en tu factura mensual de electricidad con uno de estos programas:

**Programa Family Electric Rate Assistance o FERA (Programa familiar de reducción de las tarifas de energías):** Los clientes de FERA ahorran un promedio de \$350 al año con el descuento mensual del 18% en los cargos por uso de electricidad. Tu cargo por Servicios Base sería aproximadamente de \$12 al mes en lugar de \$24 al mes.



**Programa California Alternate Rates for Energy o CARE (Tarifas alternativas de energía para California):** Tu Cargo por Servicios Base sería aproximadamente \$6 al mes y también recibirás un descuento del 32.5% en tus cargos por consumo de electricidad.

Presenta tu solicitud hoy mismo en [scc.com/billsavings](http://scc.com/billsavings). Te tomará solo unos minutos. Verifica tu elegibilidad y toma el control de tus facturas.

**Más formas de ahorrar**

**Internet For All Now**  
¿Necesitas Internet accesible? Obtén más información sobre planes de bajo costo. [internetforallnow.org](http://internetforallnow.org)

**California Lifeline**  
Recibe descuentos en servicios de teléfono residencial y teléfono móvil. [californialifeline.com](http://californialifeline.com)

<sup>1</sup> Basado en el descuento mensual promedio de FERA de \$30.20 por cliente, según reportado en el informe de fin de año de los programas calificados por ingresos de 2023 de SCE, Sección 4.2.1. Los ahorros anuales son una estimación del ahorro total para la población total de FERA. Tus ahorros anuales pueden variar.  
<sup>2</sup> El monto exacto de tu Cargo por Servicios Base variará según la cantidad de días de servicio de facturación. SCE no está afiliado con Internet For All Now o California Lifeline. Estos recursos comunitarios se ofrecen solo como información.

**Más hogares califican. El tuyo también podría.**

Ahora, más clientes califican gracias a los nuevos cambios en la elegibilidad. Una simple solicitud verifica tu elegibilidad a los programas FERA y CARE. Cuando la solicitud esté aprobada, estarás automáticamente inscrito al programa que califiques.

Effective 6/1/25 - 5/31/26.

Tamaño del hogar	Límites de ingresos anuales del hogar para FERA*
1 - 2	hasta \$52,875
3	hasta \$66,625
4	hasta \$80,375
5	hasta \$94,125
6	hasta \$107,875
7	hasta \$121,625
8	hasta \$135,375
Cada persona adicional	hasta \$13,750

\*Este cifra es bruto antes de impuestos.

**Ahora \$350 al año!**

**Activa tus ahorros en minutos – sin papeleo adicional para aplicar (Solicítalo hoy mismo)**

Escanea el código QR o visita [scc.com/billsavings](http://scc.com/billsavings)

Presentar tu solicitud te tomará unos pocos minutos. Averigua si calificas y toma el control de tus facturas.

## Customer Contact Center (CCC)

SCE's CCC offers various methods for customers to enroll in the CARE program. Customers can register via the dedicated CARE enrollment toll-free number using the Interactive Voice Response (IVR) system, with the option of speaking with an agent if assistance is required. Additionally, if customers call any other SCE number, they can select an IVR option to receive information about SCE programs, including CARE. When customers contact an agent regarding unrelated matters but mention needing bill assistance or experiencing financial difficulties, agents proactively provide information about CARE and other relevant programs.

Regardless of how the contact is initiated, CCC agents emphasize phone-based enrollment services. Customers can be transferred to the IVR for direct enrollment upon request, directed to SCE.com for online enrollment, or sent a

CARE application via mail, according to their preference. For the month of April 2026, SCE processed 19,669 new enrollment<sup>19</sup> applications, with 89% received through self-service channels (online or phone).

CCC agents were also available to answer any questions related to the Base Services Charge (BSC) for CARE and FERA customers.

### **Community Outreach & Engagement**

In April, SCE focused on strategic planning activities to strengthen its 2026 outreach approach. The team continued collaboration with Community-Based Organizations (CBO) and identified innovative strategies to enhance future engagement efforts. Throughout the month, SCE aligned its plans to ensure consistent delivery of essential information on rates, wildfire and emergency preparedness, and CARE, FERA, ESA, and MBL programs, supporting expanded outreach through trusted CBO partners and the diverse communities they serve.

Further details on optimizing the advantages of these ongoing collaborations can be found in Section 1.2.2.

#### **Tribal Outreach**

See Section 1.2.1, Tribal Outreach.

#### **CARE Partners (Capitation Agencies)**

The Capitation Fee Program aims to encourage CBOs to collaborate with SCE to assist hard-to-reach customer populations in enrolling in the CARE and FERA programs. The program reimburses organizations for helping income-qualified customers receive assistance through CARE or FERA programs.

The Capitation Fee Program team is continuing its efforts to engage existing Capitation Agencies (those CBOs participating in the Capitation Fee Program) while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, to enroll the

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<sup>19</sup> This number excludes new enrollments via Capitation Agencies.

hardest-to-reach customers. Because of these efforts, the Capitation Fee Program continues to show enrollments from agencies that were previously inactive. As part of SCE’s strategy to bolster FERA enrollments, SCE strives to recruit Capitation Agencies dedicated to recruiting FERA customers.

SCE currently has 60 Capitation Agencies participating in the program. In April of 2026, Capitation Agencies successfully enrolled 22 new customers in the CARE program. Current and ongoing campaign strategies and efforts include:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FEA outreach, including community-based virtual outreach events and fairs.

<b>CARE Capitation Agencies</b>	
ESA Leads	NA
CARE Enrollments	22
CARE Recertification	NA

**For a detailed breakdown of CARE Capitation Agency expenditures, see CARE Table 6 in Appendix A.**

**2.2.2 Describe the efforts taken to reach and coordinate the CARE program with other related low-income programs to reach eligible customers.**

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF) program. EAF is an income-qualified program that helps residential households pay their electricity bills. EAF is funded through voluntary donations from SCE employees, shareholders, and customers. EAF partners with United Way of Greater Los Angeles and more than 80 CBOs to process assistance requests and applications. In April 2026, 124 customers who received EAF grants were enrolled in CARE.

SCE uses social media, such as Facebook and Instagram, to promote EAF and inform customers on how to apply for grants.

SCE coordinates CARE enrollments with other income-qualified programs, such as ESA, LIHEAP, and programs offered by other utilities such as SoCalGas and certain water utilities. ESA participants who are not already enrolled in discounted rate programs are automatically enrolled in the appropriate program each month (if they agree to enrollment on their application forms). As described in this report, the CARE program actively integrates messaging with the ESA program through outreach events, communications, and marketing campaigns that inform attendees about the ESA and CARE programs available to qualifying customers. Additionally, LIHEAP participants are automatically enrolled in the CARE program. They also receive information about the MBL program, along with the ESA Program Brochure referenced in the ESA Marketing section of this report. SCE consistently incorporates AMP messaging across various CARE/FERA materials, including the updated application form and recently produced direct mail campaign letters. Additionally, SCE has recently improved its website by integrating a link to the AMP application when eligible CARE/FERA customers log into their accounts via My Account. Efforts have been completed to add an AMP link to inform customers about the AMP program when they are submitting a CARE/FERA application online.

## **2.3 CARE Recertification Complaints**

### **2.3.1 Report the number of customer complaints received (formal or informal, however, and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolutions.**

Complaints from customers regarding recertification are reported to SCE's Consumer Affairs Department. These recertification-related complaints commonly involve issues such as recertification removals, processing delays, and program eligibility/operation questions. Informal complaints originate with the Consumers Affairs Branch (CAB) of the Commission<sup>20</sup> and are referred to SCE's Consumer Affairs Department for resolution. In April 2026, the CARE/FERA support team received one informal complaint via SCE's Consumer Affairs team. The nature of these four informal complaints are regarding "recertification" process. As part of SCE's process, these customer accounts have been reviewed with the customers, assistance was provided regarding the nature of the complaint, and the matters were resolved.

SCE also tracks formal complaints initiated with the CPUC. In April 2026, there were no formal complaints related to CARE recertification.

## **2.4 CARE Studies and Pilots**

### **2.4.1 CARE Program Studies**

#### **Low Income Needs Assessment (LINA) Study**

Refer to ESA Section 1.5.1, for LINA Study.

#### **ESA/CARE Categorical Study**

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<sup>20</sup> The IOUs have interpreted this section to call for the disclosures of information that goes through the CAB. SCE, going forward, will also include any formal complaints filed with the CPUC on the CARE recertification. SCE has not been reporting recertification issues that arise through SCE internal channels whether these area inquiries, complaints, questions and other types of requests. Should the Commission determine that additional information is required to be reported under this section, SCE will promptly comply.

Refer to ESA Section 1.5.1, ESA/CARE Categorical Study.

### **CHANGES Evaluation**

In May 2025, the CPUC notified the IOUs that they planned to oversee the completion of the CHANGES evaluation, with PG&E continuing to serve as the contract manager. The other IOUs were removed from the study team. This evaluation is focused on two main objectives:

1. **Benchmarking Analysis:** Assess the CHANGES program by comparing its services and offerings to similar programs administered by other jurisdictions and/or existing within the IOUs.
2. **Market Profile Analysis:** Evaluate whether the current program design and implementation approach meets customer needs or if modifications are necessary.

The consultant delivered a draft evaluation report to the CPUC and also shared it with the IOUs in November 2025. The final evaluation report was sent to the CPUC service list on December 23, 2025. This study is concluded with no further activity expected..

#### **2.4.2 CARE Program Pilots**

There are currently no CARE pilots.

**For a detailed breakdown of SCE's expenditures for Pilots and Studies,  
see CARE Table 7 in Appendix A.**

## 2.5. CARE Program Post-Enrollment Verification (PEV) Freezes<sup>21</sup>

Per D.19-07-015, the emergency relief program activates upon issuance of a proclamation or declaration of a State of Emergency by the Governor of California or the President of the United States, referred to herein as an Emergency Protection Order (EPO). Customers qualify for consumer protections when they experience a utility service disruption, degradation in service quality, or service loss due to a disaster related to an EPO. Protections begin from the EPO date, lasting at least 12 months or longer as determined by the Governor's Office of Emergency Services. Utilities are encouraged to extend support beyond regulations, potentially offering additional assistance programs.

During EPOs, utilities are required to support low-income residential customers who are directly impacted by the disaster and "suspend all CARE and FERA program removals to avoid unintentional loss of the discounted rate during the period for which the customer is protected."<sup>22</sup> As such, utilities are required to "discontinue generating all recertification and verification requests that require customers to provide their current income information."<sup>23</sup>

SCE previously implemented these protections at the zip code level, under which, it was intended that all CARE and FERA customers within a zip code subject to an EPO would receive the protections described above. ZIP code

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<sup>21</sup> CPUC Res. M-4833 directed IOUs to freeze CARE program Post-Enrollment Verification (PEV) in the counties impacted by the California wildfires. SCE expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in the inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends SCE's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

<sup>22</sup> D.19-07-015, Decision Adopting an Emergency Disaster Relief Program for Electric, Natural Gas, Water and Sewer Utility Customers

<sup>23</sup> Order Instituting Rulemaking Regarding Emergency Disaster Relief Program, R.18-03-011 at 23.

selection is based on whether the “event” triggering an EPO created an outage lasting 24 hours or more in an affected ZIP code. In April 2026, California Governor’s office declared three State of Emergencies related to multiple severe 2025 weather events. As a result, Emergency Customer Protections (ECP) activities were initiated for the following (3) new events: September Storm – Imperial County<sup>24</sup>, November Storm – Santa Barbara County<sup>25</sup> and December Storms – Ventura County<sup>26</sup>. In April 2026, 162 of 770 ZIP codes in SCE’s service territory had EPOs in effect.<sup>27</sup>

The chart below provides an overview of the ZIP code count with expiration dates for emergency protection orders currently in effect.

<b>ZIP Code Count</b>	<b>EPO Expiration Date</b>
3	06/18/2026
120	07/08/2026
1	09/3/2026
2	12/9/2026
5	12/23/2026
13	12/24/2026
18	4/17/2027

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<sup>24</sup> September 27, 2025, Proclamation of a State of Emergency, *available at* [https://www.gov.ca.gov/wp-content/uploads/2026/04/Sept-2025-Storms-Proc-4-17-26\\_ATTESTED.pdf](https://www.gov.ca.gov/wp-content/uploads/2026/04/Sept-2025-Storms-Proc-4-17-26_ATTESTED.pdf)

<sup>25</sup> November 13, 2025, Proclamation of a State of Emergency, *available at* [https://www.gov.ca.gov/wp-content/uploads/2026/04/Nov-2025-Storm-Proc-4-17-26\\_ATTESTED.pdf](https://www.gov.ca.gov/wp-content/uploads/2026/04/Nov-2025-Storm-Proc-4-17-26_ATTESTED.pdf)

<sup>26</sup> December 24, 2025, Proclamation of a State of Emergency, *available at* [https://www.gov.ca.gov/wp-content/uploads/2026/04/Dec-2025-Storms-Proc-4-17-26\\_ATTESTED.pdf](https://www.gov.ca.gov/wp-content/uploads/2026/04/Dec-2025-Storms-Proc-4-17-26_ATTESTED.pdf)

<sup>27</sup> It should be noted that the count and expiration dates are subject to change as new EPO events are called and causes ZIP codes to be assigned a new date later than in previous reporting.

SCE is now protecting directly impacted customers rather than all customers within an impacted zip code, with a notable exception of DMS customers discussed below. Directly impacted customers are defined as those who experienced disruption, or degradation of quality of utility service during the emergency event, as outlined in D.19-07-015, Conclusion of Law 4 and 5. SCE identifies these customers through self-reports, damage assessment conducted by SCE or outside agencies, and outage data.

For DMS recertifications and traditional/high usage verifications, SCE is implementing protections at the zip code level. Under this approach, all CARE and FERA customers within a ZIP code subject to an EPO receive the protections described above. SCE intends to transition DMS recertifications and traditional/high usage verification protections from the “zip code approach” to customers who are directly impacted by the emergency event to align with protections for other customers.

In June 2025, SCE determined that from at least 2019<sup>28</sup> to June 2025, SCE experienced issues that resulted in verification and recertification requests being sent to a broad spectrum of CARE/FERA customers covered by EPOs. Although SCE intended to implement these EPO protections pursuant to the “ZIP code approach,” due to a technical issue, SCE’s system continued sending recertification and verification letters to many CARE and FERA customers, even those subject to EPO protections, and SCE continued to process program recertifications and income verifications (for example, moving customers between CARE and FERA programs) and, in some instances, removed customers from their current program.

SCE has identified impacted customers and is working through remediation. SCE has not yet completed the mass correction of all directly affected customers who were de-enrolled or have a gap in enrollment. On

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<sup>28</sup> SCE initially reported that the issue started in 2021; however, SCE has now determined that it went back to at least 2019. SCE is reviewing data for 2018 which is a more complex process given the subsequent system changes.

November 24, 2025, SCE began remediation activities for active EPOs by re-enrolling directly affected customers who were de-enrolled from CARE/FERA due to not responding to a recertification or verification request. As of March 2026, SCE has re-enrolled approximately 1,600 directly affected CARE/FERA customers impacted by various Emergency Declarations. Additionally, SCE has already provided bill credits following standard Rule 17 billing correction process to approximately 370 directly affected CARE/FERA customers who have a gap in enrollment due to not responding to a recertification or verification request while under protection. SCE will continue remediation by providing credits for customers who had a gap in enrollment due to this issue.

SCE is continuing remediation and seeking feedback. SCE does not have a specific timeline for completion, but SCE is providing bi-weekly updates to Energy Division about this issue. Additionally, SCE has and will continue to report this issue in closing Advice Letters for EPOs.

**2.6 CARE Fixed Income**

The chart below shows the number of new CARE enrollments for customers who self-attested their fixed income eligibility:

<b>Month</b>	<b>Count</b>
January	3,072
February	3,377
March	3,731
April	3,869
YTD	14,049

**2.7 Challenges encountered in administering the CARE/FERA/MBL programs**

This section discusses the various challenges encountered in administering the CARE/FERA/MBL programs. Details on the issue affecting EPO-protected

customers are provided in Section 2.5. Details regarding issues related to marketing efforts are provided in Section 2.2.1.

In April 2026, SCE identified a small number of CARE customers selected for High Usage Verification were erroneously removed from the CARE program. The issue primarily affected customers who were required to enroll in the ESA program to remain eligible. In some cases, system errors prevented the creation of ESA enrollment tasks, which meant customers were not contacted to complete required steps. In other cases, customers were removed despite successfully completing ESA enrollment due to system mismatches between platforms. Additionally, some customers participating in the Multi-Family Whole Building program were not properly recognized as meeting ESA requirements. As a result, affected customers lost CARE program benefits until the issue was identified and corrected. As of this report, SCE has identified 13 customers affected by this issue. SCE is actively working on identifying any additional customers, re-enrolling impacted active customers, and providing bill credits to restore missed benefits. SCE has also implemented controls to prevent recurrence and continues to monitor and address the underlying issue.

As originally reported in SCE's February 2025 Monthly Report and the 2024 Annual Low Income Annual Report filed on May 1, 2025 (and updated in subsequent monthly reports), SCE uncovered issues affecting Domestic Service Multifamily Accommodation Submetered customers (DMS Customers). In early 2025, SCE corrected the Program enrollments issue on a going-forward basis. SCE also has resolved other issues previously reported in the 2025 monthly reports related to DMS Customers.

SCE continues to work with Energy Division to develop and execute the following remediation plan:<sup>29</sup>

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<sup>29</sup> At the request of Energy Division, SCE submitted Tier 1 Advice Letter 5686-E in November 2025 to provide details on SCE's remediation plan. The advice letter received no protests. The Energy Division issued a disposition accepting the advice letter in December 2025.

- Sending letters to DMS customers and their tenants, informing them of the error, upcoming rebilling, and associated rights and obligations (completed 12/8/2025),
- Providing DMS customer and tenant support through a dedicated helpline (active 12/8/2025 to current),
- Rebilling the DMS customers pursuant to SCE’s Rule 17 (completed February 2026),
- Developing and implementing a tool to assist customers with a suggested methodology for distributing credits (completed March 2026),
- Locating moved-out tenants and issuing them a \$100 credit (completed March 2026),
- Providing any additional credits that go beyond the three-year Rule 17 time period to DMS customers (ongoing - estimated completion July 2026), and
- SCE reports EPO and DMS related expenditures to Energy Division in a bi-weekly update (ongoing).

### **3. FAMILY ELECTRIC RATE ASSISTANCE (FERA) EXECUTIVE SUMMARY**

#### **3.1 FERA Program Summary**

The FERA program offers eligible income-qualified households within SCE’s service area, a monthly discount on energy rates. The FERA program primarily aids low-income customers that are unable to qualify for the CARE program. To qualify for FERA, households incomes must be above 200% but not exceeding 250% of the Federal Poverty Guidelines (FPG). Participating households, including single-family residences and those in sub-metered facilities, can save 18% on their electric bills.<sup>30</sup>

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<sup>30</sup> See Pub. Util. Code § 739.12. SCE previously stated that this requirement applied to households with three or more members; however, in September 2024, the household size requirement was removed from the relevant California statute via Senate Bill 1130.

Throughout 2026, SCE will continue its efforts to achieve a positive adoption rate of FERA among eligible households. To support this objective, SCE continues to utilize information flyers specifically for FERA. This informational flyer will provide enrollment details, accessible through SCE's online portal or toll-free IVR system. Additionally, customers can submit the CARE/FERA application by mail, with the necessary form conveniently included on the reverse side of the flyer.

In April 2026, SCE received 79 enrollments via leveraging (intra-utility) activities, and 1,211 enrollments via customer self-enrollment (online, paper, and phone).

**3.1.1. Please provide FERA Program summary costs.**

The following table provides the FERA budget and expenses, by category.

<b>FERA Table 3.1.1.1</b>			
<b>FERA Program Summary Costs for 2026</b>			
<b>FERA Budget Categories</b>	<b>Authorized Budget</b>	<b>Actual Expenses Year-to-Date</b>	<b>% of Budget Spent</b>
Outreach <sup>31</sup>	\$963,040	\$ 17,473	2%
Processing / Certification and Re-certification	\$426,572	\$ 38,428	9%
Post Enrollment Verification	\$134,707	\$ 6,049	4%
Information/Tech Programming	\$30,000	\$ -	0%
Pilots	\$ -	\$ -	N/A
Studies	\$54,000	\$ -	0%
Regulatory Compliance	\$16,392	\$ -	0%
General Administration	\$48,452	\$ 38,734	80%
CPUC ED Staff	\$4,375	\$ -	0%
<b>Total Expenses</b>	<b>\$1,677,538</b>	<b>\$ 100,684</b>	<b>6%</b>
<b>Subsidies and Benefits</b>	<b>\$57,127,419</b>	<b>\$ 5,175,831</b>	<b>9%</b>
<b>Total Program Costs &amp; Discounts</b>	<b>\$58,804,957</b>	<b>\$ 5,276,515</b>	<b>9%</b>

**For a detailed breakdown of FERA expenditures,**  
**see FERA Table 1 in Appendix A.**

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<sup>31</sup> Marketing expenses are generally invoiced in arrears. As a result, certain outreach activity may be reflected in subsequent reporting periods.

**3.1.2 Provide the FERA Program enrollment rate to date.**

<b>FERA Table 3.1.2.1 FERA Enrollment</b>		
<b>Participants Enrolled</b>	<b>Eligible Participants<sup>32</sup></b>	<b>Enrollment Rate</b>
50,301	357,896	14%

**For a detailed breakdown of SCE’s FERA metrics, see the following Tables in**

**Appendix A:**

- **FERA Table 2 – Enrollment Overview**
- **FERA Table 3A – Post-Enrollment Verification**
- **FERA Table 3B – High-Use Verification**
- **FERA Table 4 – Enrollment by County**
- **FERA Table 5 – Recertification**

**3.2 FERA Marketing & Outreach**

**3.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility’s behalf.**

SCE’s FERA outreach aligns closely with CARE initiatives, involving internal partners such as SCE’s Consumer Affairs and Corporate Communications, and external agencies like FBOs and CBOs. Through data-driven funnel analysis, SCE continues to strive to achieve a 70% FERA penetration goal. Despite expansive efforts, SCE continues to face challenges in increasing FERA enrollments, achieving a 14% penetration rate to date. To improve enrollment numbers, SCE continues to explore other avenues by

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<sup>32</sup> On April 8, 2026, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE and FERA Eligible Customers and Related Information. This number reflects estimates of SCE’s FERA Eligible Participants for 2026.

engaging with state agencies and implementing more targeted campaigns for hard-to-reach customers.

Given current FERA enrollment and results, the current targets are too high. SCE has recommended adjusting these targets in the next application cycle.

SCE’s paid media strategy launched January 28, 2026, with a continued emphasis on targeting high-propensity FERA customers through media outreach in the following channels - paid social ads and paid search.

**Direct Marketing**

**Email and Direct Mail**

See Section 2.2.1 for the joint Customer Journey Campaign with CARE.

**Community Outreach & Engagement**

See Section 2.2.1 for joint Community Outreach and Engagement with CARE.

**Tribal Outreach**

See Section 1.2.1, Tribal Outreach.

**FERA Partners (Capitation Agencies)**

SCE has only one FERA-only capitation	
ESA Leads	N/A
FERA Enrollments	1
FERA Recertifications	N/A

**For a detailed breakdown of FERA Capitation Agency expenditures, see FERA Table 6 in Appendix A.**

### **3.3 FERA Recertification Complaints**

#### **3.3.1 Report the number of customer complaints received (formal or informal, however, and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.**

Similarly to CARE , FERA recertification complaints are reported to SCE's Consumer Affairs Department. These recertification-related complaints commonly involve issues such as recertification removals, processing delays, and program eligibility questions. Informal complaints originate with the Consumers Affairs Branch (CAB) of the Commission<sup>33</sup> and are referred back to SCE's Consumer Affairs Department for resolution. In April 2026, the CARE/FERA support team received zero informal complaints through SCE's Consumer Affairs team related to the FERA recertification process.

SCE also tracks formal complaints initiated with the Commission. During April 2026, there were zero formal complaints related to FERA recertification.

### **3.4 FERA Studies and Pilots**

#### **3.4.1 FERA Program Studies**

There are no active studies on the FERA program.

#### **3.4.2 FERA Program Pilot**

There are no active Pilot Programs for the FERA program.

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<sup>33</sup> The IOUs have interpreted this section to call for the disclosures of information that goes through the CAB. SCE, going forward, will also include any formal complaints filed with the CPUC on the FERA recertification. SCE has not been reporting recertification issues that arise through SCE internal channels whether these are inquiries, complaints, questions, and other types of requests. Should the Commission determine that additional information is required to be reported under this section, SCE will promptly comply.

**Appendix A**

**ESA, CARE, AND FERA PROGRAM TABLES**

## **4 APPENDIX A – ESA, CARE, AND FERA PROGRAM TABLES**

### **4.1 ESA Program Tables**

**ESA Summary** – Expenses Summary

**ESA Program** – Table 1 – Main (SF, MH) Expenses

**ESA Program** – Table 2 – Main (SF, MH) Summary

**ESA Program** – Table 2A – Multifamily Whole Building (MFWB)

**ESA Program** – Table 2B – Pilot Plus and Pilot Deep (ESA Whole Home)

**ESA Program** – Table 2C – Building Electrification Retrofit Pilot

**ESA Program** – Table 2D – Clean Energy Homes New Construction Pilot

**ESA Program** – Table 2E – CSD Leveraging

**ESA Program** – Table 3A, 3B, 3C, 3D, 3F, 3G & 3H – Energy Savings and Average Bill  
Savings per Treated Home/Common Area

**ESA Program** – Table 4A, 4B, 4C, 4D & 4E – Homes/Buildings Treated

**ESA Program** – Table 5A, 5B, 5C, 5D, 5E & 5F – Program Customer Summary

**ESA Program** – Table 6 – Expenditures for Pilots and Studies

**ESA Program** – Table 7 – Customer Segments/Needs State by Demographic, Financial,  
Location, and Health Conditions

**ESA Program** – Table 8 – Clean Energy Referral, Leveraging, and Coordination

**ESA Program** – Table 9 – Tribal Outreach

**ESA Program** – Table 10 – Contractor Advanced Funding and Repayment

## **4.2 CARE Program Tables**

**CARE Program** – Table 1 – Program Expenses

**CARE Program** – Table 2 – Enrollment, Recertification, & Attrition

**CARE Program** – Table 3A & 3B – Post-Enrollment Verification Results (Model & Electric only High Usage)

**CARE Program** – Table 4 – Enrollment by County

**CARE Program** – Table 5 – Recertification Results

**CARE Program** – Table 6 – Capitation Contractors

**CARE Program** – Table 7 – Expenditures for Pilots and Studies

**CARE Program** – Table 8 – CARE and Disadvantaged Communities Enrollment Rate  
for ZIP Codes

**CARE Program** – Table 9 – CARE Top 10 Lowest Enrollment Rates in High  
Disconnection, High Poverty, and DAC by ZIP Code

## **4.3 FERA Program Tables**

**FERA Program** – Table 1 – Program Expenses

**FERA Program** – Table 2 – Enrollment, Recertification, and Attrition

**FERA Program** – Table 3A & 3B – Post-Enrollment Verification Results (Model & Electric only High Usage)

**FERA Program** – Table 4 – Enrollment by County

**FERA Program** – Table 5 – Recertification Results

**FERA Program** – Table 6 – Capitation Contractors

**Energy Savings Assistance Program - Expenses Summary**  
**Southern California Edison**  
**Through April 2026**

ESA Program:	Authorized Budget <sup>1</sup>			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Main Program (SF and MH)	\$ 50,506,371		\$ 50,506,371	\$ 11,716,690		\$ 11,716,690	\$ 28,283,041		\$ 28,283,041	56%	0%	56%
ESA Multifamily Whole Building <sup>2]</sup>	\$ 12,334,249		\$ 12,334,249	\$ 922,223		\$ 922,223	\$ 3,103,079		\$ 3,103,079	25%	0%	25%
ESA Pilot Plus and Pilot Deep (ESA Whole Home)	\$ 3,884,864		\$ 3,884,864	\$ 568,048		\$ 568,048	\$ 1,021,346		\$ 1,021,346	26%	0%	26%
Building Electrification Retrofit Pilot	\$ 6,350,844		\$ 6,350,844	\$ 2,339,634		\$ 2,339,634	\$ 5,631,674		\$ 5,631,674	89%	0%	89%
Clean Energy Homes New Construction Pilot <sup>3]</sup>	\$ 1,723,000		\$ 1,723,000	\$ -		\$ -	\$ 4,693		\$ 4,693	0%	0%	0%
Single Point of Contact (SPOC)	\$ 171,929		\$ 171,929	\$ 11,000		\$ 11,000	\$ 49,816		\$ 49,816	29%	0%	29%
<b>ESA Program TOTAL</b>	<b>\$ 74,799,328</b>		<b>\$ 74,799,328</b>	<b>\$ 15,557,595</b>		<b>\$ 15,557,595</b>	<b>\$ 38,093,649</b>		<b>\$ 38,093,649</b>	<b>51%</b>	<b>0%</b>	<b>51%</b>

<sup>1]</sup> Budget authorized in D.21-06-015, Attachment 1.

<sup>2]</sup> Does not include MFWB Co-Funding Agreement payments/reimbursements to SDG&E (lead utility). Costs illustrates expenses only.

<sup>3]</sup> Reflects the revised budget approved in AL 4664-E, December 15, 2021.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses  
Southern California Edison  
Through April 2026**

ESA Program:	Authorized Budget <sup>[1]</sup>			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Energy Efficiency	\$ 41,595,690		\$ 41,595,690						\$ -			
Appliances			\$ -	\$ 1,352,271		\$ 1,352,271	\$ 6,021,072		\$ 6,021,072			
Domestic Hot Water			\$ -	\$ 1,244,712		\$ 1,244,712	\$ 3,620,913		\$ 3,620,913			
Enclosure			\$ -	\$ (13,538)		\$ (13,538)	\$ 2,823		\$ 2,823			
HVAC			\$ -	\$ 6,085,191		\$ 6,085,191	\$ 7,766,050		\$ 7,766,050			
Maintenance			\$ -	\$ 21,881		\$ 21,881	\$ 54,566		\$ 54,566			
Lighting			\$ -	\$ 283,497		\$ 283,497	\$ 949,729		\$ 949,729			
Miscellaneous			\$ -	\$ 531,511		\$ 531,511	\$ 1,801,310		\$ 1,801,310			
Customer Enrollment			\$ -	\$ 1,082,388		\$ 1,082,388	\$ 3,532,621		\$ 3,532,621			
In Home Education			\$ -	\$ 184,927		\$ 184,927	\$ 634,590		\$ 634,590			
Pilot			\$ -	\$ 0		\$ -	\$ -		\$ -			
<b>Energy Efficiency TOTAL</b>	<b>\$ 41,595,690</b>	<b>\$ -</b>	<b>\$ 41,595,690</b>	<b>\$ 10,772,839</b>	<b>\$ -</b>	<b>\$ 10,772,839</b>	<b>\$ 24,383,673</b>	<b>\$ -</b>	<b>\$ 24,383,673</b>	<b>59%</b>		<b>59%</b>
Training Center	\$ 450,488		\$ 450,488	\$ 0		\$ -	\$ 67,145		\$ 67,145	15%		15%
Workforce Education and Training	\$ -		\$ -	\$ 0		\$ -	\$ -		\$ -	0%		0%
Inspections	\$ 949,618		\$ 949,618	\$ 366,129		\$ 366,129	\$ 835,279		\$ 835,279	88%		88%
Marketing and Outreach	\$ 2,186,503		\$ 2,186,503	\$ 141,246		\$ 141,246	\$ 779,239		\$ 779,239	36%		36%
Studies	\$ 125,000		\$ 125,000	\$ 0		\$ -	\$ 779		\$ 779	1%		1%
Regulatory Compliance	\$ 751,251		\$ 751,251	\$ 3,479		\$ 3,479	\$ 329,257		\$ 329,257	44%		44%
General Administration <sup>[4]</sup>	\$ 4,396,242		\$ 4,396,242	\$ 546,671		\$ 546,671	\$ 1,999,334		\$ 1,999,334	45%		45%
CPUC Energy Division	\$ 51,579		\$ 51,579	\$ (113,675)		\$ (113,675)	\$ (111,665)		\$ (111,665)	-216%		-216%
<b>Administration Subtotal</b>	<b>\$ 8,910,681</b>		<b>\$ 8,910,681</b>	<b>\$ 943,851</b>		<b>\$ 943,851</b>	<b>\$ 3,899,369</b>		<b>\$ 3,899,369</b>	<b>44%</b>		<b>44%</b>
<b>TOTAL PROGRAM COSTS</b>	<b>\$ 50,506,371</b>		<b>\$ 50,506,371</b>	<b>\$ 11,716,690</b>		<b>\$ 11,716,690</b>	<b>\$ 28,283,041</b>		<b>\$ 28,283,041</b>	<b>56%</b>		<b>56%</b>
<b>Funded Outside of ESA Program Budget</b>												
Indirect Costs				\$ 181,944		\$ 181,944	\$ 650,122		\$ 650,122			
NGAT Costs						\$ -			\$ -			
<b>ESA Program Administrative Expenses <sup>[2]</sup></b>												
Administrative Expenses <sup>[3]</sup>							\$ 1,702,199		\$ 1,702,199			
Total Program Costs							\$ 28,283,041		\$ 28,283,041			
% of Administrative Spend									6%			

<sup>[1]</sup> Budget authorized in D.21-06-015, Attachment 1.

<sup>[2]</sup> D.21-06-015, OP 112 - "Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program."

<sup>[3]</sup> Administrative Expenses adjusted to be consistent with the Energy Efficiency program administrative costs categories.

<sup>[4]</sup> Decrease attributable to the reversal of an accrual that was erroneously recorded to the CPUC Energy Division. The accrual should have been properly recorded to General Administrative costs; a reclassification is in process, and the correction will be reflected in the May reporting period.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 2 - Main (SF, MH) Summary**  
**Southern California Edison**  
**Through April 2026**

Measures	Basic	Plus	Units	ESA Main Program (Summary) Total					
				Year-To-Date Completed & Expensed Installation					
				Quantity Installed	kWh [1] (Annual)	kW [1] (Annual)	Therms [1] (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>									
Clothes Dryer	N/A	N/A	Each	-	-	-	-	-	0%
Dishwasher [7]	x		Each	22	1,229	(0)	-	19,127	0%
Freezer [7]	x		Each	834	707,232	85	-	1,061,063	4%
High Efficiency Clothes Washer [7]	x		Home	22	2,036	0	-	26,482	0%
Induction Cooking Appliance-FS	N/A	N/A	Each	-	-	-	-	-	0%
Microwave	N/A	N/A	Each	-	-	-	-	-	0%
Refrigerator [7]	x		Home	3,656	1,898,152	228	-	4,914,400	20%
<b>Domestic Hot Water</b>									
Combined Showerhead/TSV [7]	x		Each	36	27	0	-	1,715	0%
Faucet Aerator	N/A	N/A	Home	-	-	-	-	-	0%
Heat Pump Water Heater	N/A	N/A	Each	-	-	-	-	-	0%
Heat Pump Water Heater - Electric [7]	x		Each	328	540,316	67	-	2,270,233	9%
Heat Pump Water Heater - Gas [7]	x		Each	173	(269,883)	(16)	32,222	1,347,906	6%
Heat Pump Water Heater - Propane [7]	x		Each	-	-	-	-	-	0%
Low-Flow Showerhead	N/A	N/A	Home	-	-	-	-	-	0%
Solar Water Heating	N/A	N/A	Home	-	-	-	-	-	0%
Other Domestic Hot Water [2][7]	x		Home	16	49	0	-	159	0%
Tankless Water Heater	N/A	N/A	Each	-	-	-	-	-	0%
Thermostatic Shower Valve [7]	x		Each	6	288	0	-	344	0%
Thermostatic Shower Valve Combined Showerhead	N/A	N/A	Each	-	-	-	-	-	0%
Thermostatic Tub Spout/Diverter	N/A	N/A	Each	-	-	-	-	-	0%
Water Heater Repair	N/A	N/A	Each	-	-	-	-	-	0%
Water Heater Replacement	N/A	N/A	Each	-	-	-	-	-	0%
Water Heater Tank and Pipe Insulation	x		Home	8	-	-	-	556	0%
<b>Enclosure</b>									
Air Sealing[3]	x		Home	81	490	0	-	2,797	0%
Attic Insulation	x		Home	-	-	-	-	-	0%
Attic Insulation CAC NonElect Heat	x		Home	-	-	-	-	-	0%
Caulking	x		Home	4	196	0	-	25	0%
Diagnostic Air Sealing	N/A	N/A	Home	-	-	-	-	-	0%
Floor Insulation	N/A	N/A	Home	-	-	-	-	-	0%
Minor Home Repairs	N/A	N/A	Home	-	-	-	-	-	0%
<b>HVAC</b>									
Central A/C Replacement [7]		x	Home	980	185,820	28	-	4,458,688	18%
Central Heat Pump-FS (propane or gas space)	N/A	N/A	Each	-	-	-	-	-	0%
Duct Test and Seal[4]	x		Home	1,285	-	-	-	339,928	1%
Energy Efficient Fan Control [7]		x	Home	-	-	-	-	-	0%
Evaporative Cooler (Installation) [7]		x	Home	1,327	734,349	110	-	1,703,316	7%
Evaporative Cooler (Replacement) [7]		x	Home	-	-	-	-	-	0%
Furnace Repair	N/A	N/A	Home	-	-	-	-	-	0%
Furnace Replacement	N/A	N/A	Home	-	-	-	-	-	0%
Heat Pump Replacement [7]		x	Home	149	107,215	48	-	844,699	3%
Heat Pump Replacement - CAC Gas [7]		x	Each	21	(6,886)	11	2,393	125,057	1%
Heat Pump Replacement - CAC Propane [7]		x	Each	-	-	-	-	-	0%
High Efficiency Forced Air Unit (HE FAU)	N/A	N/A	Home	-	-	-	-	-	0%
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	N/A	N/A	Home	-	-	-	-	-	0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout	N/A	N/A	Home	-	-	-	-	-	0%
Portable A/C [7]		x	Each	3	(2,583)	(3)	-	2,509	0%
Prescriptive Duct Sealing	N/A	N/A	Home	-	-	-	-	-	0%
Removed - A/C Time Delay	N/A	N/A	Home	-	-	-	-	-	0%
Removed - FAU Standing Pilot Conversion	N/A	N/A	Each	-	-	-	-	-	0%
Room A/C Replacement [7]		x	Home	44	(4,930)	(1)	-	40,559	0%
Smart Thermostat [7]	x		Home	693	190,639	-	-	251,293	1%
Wholehouse Fan	N/A	N/A	Each	-	-	-	-	-	0%
<b>Maintenance</b>									
Central A/C Tune up [7]		x	Home	119	20,161	13	(4)	19,439	0%
Furnace Clean and Tune	N/A	N/A	Home	-	-	-	-	-	0%
HVAC Air Filter Service [7]		x	Each	282	2,723	1	-	19,826	0%
Condenser Coil Cleaning [7]		x	Each	-	-	-	-	-	0%
Evaporative Cooler - Maint Functioning [7]		x	Each	29	-	-	-	8,344	0%
Evaporative Cooler - Maint Non-Functioning [7]		x	Each	14	-	-	-	6,957	0%
Evaporative Cooler Maintenance		x	Home	-	-	-	-	-	0%
Evaporator Coil [7]		x	Each	-	-	-	-	-	0%
Fan Control Adjust [7]		x	Each	-	-	-	-	-	0%
Range Hood	N/A	N/A	Home	-	-	-	-	-	0%
Refrigerant Charge Adjustment [7]		x	Each	-	-	-	-	-	0%
<b>Lighting</b>									
Exterior Hard wired LED fixtures [7]	x		Each	1,105	16,138	-	-	117,287	0%
LED A-Lamps [7]	x		Each	84,176	1,690,929	204	(29,279)	828,473	3%
LED R/BR Lamps [7]	x		Each	386	5,418	1	(101)	3,969	0%
Removed - Interior Hard wired LED fixtures	N/A	N/A	Each	-	-	-	-	-	0%
Removed - LED Night Light	N/A	N/A	Each	-	-	-	-	-	0%
Removed - LED Torchiere	N/A	N/A	Each	-	-	-	-	-	0%
Removed - Occupancy Sensor	N/A	N/A	Each	-	-	-	-	-	0%
<b>Miscellaneous</b>									
Air Purifier	N/A	N/A	Home	-	-	-	-	-	0%
CO and Smoke Alarm	N/A	N/A	Each	-	-	-	-	-	0%
Cold Storage	N/A	N/A	Each	-	-	-	-	-	0%
Comprehensive Home Health and Safety Check-up	N/A	N/A	Home	-	-	-	-	-	0%
Pool Pumps [7]	x		Home	155	143,143	44	-	232,844	1%
Smart Strip	N/A	N/A	Home	-	-	-	-	-	0%
Smart Strip Tier II [7]	x		Each	22,300	3,088,840	603	(50,874)	1,568,466	6%
<b>Pilots</b>									
<b>Customer Enrollment</b>									
ESA Outreach & Assessment			Home	20,720				\$ 3,532,621	14%
ESA In-Home Energy Education			Home	20,644				\$ 634,590	3%
<b>Total Savings/Expenditures</b>					<b>9,051,108</b>	<b>1,423</b>	<b>(45,641)</b>	<b>\$ 24,383,673</b>	<b>100%</b>
Total Households Weatherized <sup>[5]</sup>				11					

Households Treated		Total
- Single Family Households Treated		Home 19,214
- Mobile Homes Treated		Home 720
<b>Total Number of Households Treated</b>		<b>Home 19,934</b>
<b># Eligible Households to be Treated for PY<sup>[6]</sup></b>		<b>Home 56,806</b>
<b>% of Households Treated</b>		<b>% 35%</b>
- Master-Meter Households Treated		Home 720

ESA Program - Main	Year to Date Expenses		
	Electric	Gas	Total
Administration	\$ 3,899,369		\$ 3,899,369
Direct Implementation (Non-Incentive)	\$ -		\$ -
Direct Implementation	\$24,383,673		\$ 24,383,673
<b>TOTAL ESA Main COSTS</b>	<b>\$28,283,041</b>	<b>\$ -</b>	<b>\$28,283,041</b>

<<Includes measures costs

<sup>[1]</sup> Savings are based on DNV/GL Impact Evaluation Program Years 2015-2017 for measures studied by that evaluation. Savings for all other measures are based on SCE or Statewide Work Papers.  
<sup>[2]</sup> Other Domestic Hot Water includes Faucet Aerators and Low Flow Showerheads.  
<sup>[3]</sup> Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.  
<sup>[4]</sup> SCE performs Duct Test and Seal only as required by Title 24 as part of HVAC replacements. Costs and savings are embedded in the HVAC costs and savings.  
<sup>[5]</sup> Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, and minor home repairs.  
<sup>[6]</sup> Based on authorized 2025 Program Year budget approved in CPUC Decision 21-06-015 (June 13, 2021).  
<sup>[7]</sup> These measures meet the current definition of Health, Comfort, and Safety (HCS) measures, which are characterized by estimated energy savings of less than 1 therm or 1 kWh.

NOTE: Any measures noted as 'New' have been added during the course of this program year.  
NOTE: Any measures noted as 'Removed', are no longer offered by the program but have been kept for tracking purposes.  
NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 2A - Multifamily Whole Building**  
**Southern California Edison**  
**Through April 2026**

Measures <sup>1</sup>	Table 2A-1 ESA Program - Multifamily Whole Building <sup>2</sup>									
	Year-To-Date Completed & Expended Installation									
	Units (of Measure such as "each")	Measure Type (In-unit vs Common Area)	Quantity Installed	Number of Units for Cap-kBTU/h and Cap-	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure	
<b>Appliances</b>										
High Efficiency Clothes Washer	Each	In-Unit								
High Efficiency Clothes Washer - CAM	Each	CAM/WB								
Refrigerator	Each	In-Unit								
Refrigerator - CAM	Each	CAM/WB								
<b>Domestic Hot Water</b>										
New: Non-Condensing Domestic Hot Water Boiler	Cap-kBtu/h	CAM/WB								
New: Condensing Domestic Hot Water Boiler	Cap-kBtu/h	CAM/WB								
Storage Water Heater	Cap-kBtu/h	CAM/WB								
Tankless Water Heater	Cap-kBtu/h	CAM/WB								
Heat Pump Water Heater	kW	CAM/WB								
Demand Control DHW Recirculation Pump	Each	CAM/WB								
Low flow Showerhead	Each	CAM/WB								
Faucet Aerator	Each	CAM/WB								
Thermostatic Tub Spout/Diverter	Each	In-Unit								
Thermostatic Shower Valve	Each	In-Unit								
TSV and Low Flow Showerhead	Each	In-Unit								
Water Heater Tank and Pipe Insulation	Household	In-Unit								
Water Heater Repair/Replacement	Household	In-Unit								
Heat Pump Water Heater - FS - CAM	Each	CAM/WB								
Hot Water Pipe Insulation	Each	CAM/WB								
Boiler Controls	Each	CAM/WB								
<b>Envelope</b>										
Air Sealing	Household	In-Unit								
Attic Insulation	Sq Ft	CAM/WB								
Attic Insulation - CAM	Sq Ft	CAM/WB								
Wall Insulation Blow-in	Sq Ft	CAM/WB								
Windows	Sq Ft	CAM/WB								
Window Film	Sq Ft	CAM/WB								
Repair Ceiling/Floor/Wall (Interior/Exterior)	Area-ft2	In-Unit								
<b>HVAC</b>										
Air Conditioners Split System - CAM	Cap-Tons	CAM/WB								
Heat Pump Split System	Cap-Tons	CAM/WB								
New: Packaged Air Conditioner - CAM	Cap-Tons	CAM/WB								
Package Terminal A/C	Cap-Tons	CAM/WB								
Package Terminal Heat Pump	Cap-Tons	CAM/WB								
Split/Packaged Heat Pump - FS - CAM	Each	CAM/WB								
Furnace Replacement	Cap-kBtu/h	CAM/WB								
Space Heating Boiler	Cap-kBtu/h	CAM/WB								
Smart Thermostats	Each	In-Unit								
Smart Thermostats - CAM	Each	CAM/WB								
Furnace Repair/Replacement	Each	In-Unit								
Central A/C Replacement	Each	In-Unit								
High Efficiency Forced Air Unit (HE FAU)	Each	In-Unit								
Portable A/C	Each	In-Unit								
Central A/C Tune up	Each	In-Unit								
Blower Motor Retrofit	Each	CAM/WB								
Efficient Fan Controller	Area-ft2-BA	In-Unit								
<b>Lighting</b>										
Interior LED Lighting	Each	CAM/WB								
Interior LED Lighting - CAM	Each	CAM/WB								
Interior TLED Type A Lamps	Each	CAM/WB								
Interior TLED Type C Lamps	Each	CAM/WB								
New: LED T8 Lamp - Interior	Each	CAM/WB								
New: LED T8 Lamp - Exterior	Each	CAM/WB								
LED, New Fixtures, Exterior - CAM	Each	CAM/WB								
LED, New Fixtures, Interior - CAM	Each	CAM/WB								
Interior LED Screw-in	Each	CAM/WB								
Interior LED Exit Sign	Each	CAM/WB								
Exterior LED Lighting	Each	CAM/WB								
New: LED Parking Garage Fixtures	Each	CAM/WB								
LED Exterior Wall or Pole Mounted Fixture	Each	CAM/WB								
LED, Wall Mounted Fixture, Exterior - CAM	Each	CAM/WB								
LED, Pole Mounted Fixture, Exterior - CAM	Each	CAM/WB								
LED Corn Lamp for Exterior Wall or Pole Mounted	Each	CAM/WB								
LED, Type A Lamps - CAM	Each	CAM/WB								
LED, A Lamps - CAM	Each	CAM/WB								
Exterior LED Lighting - Pool	Each	CAM/WB								
Wall or Ceiling Mounted Occupancy Sensor - CAM	Each	CAM/WB								
LED Diffuse A-Lamps	Each	In-Unit								
LED Reflector Bulbs	Each	In-Unit								
LED, PAR/R/BR Lamps, Interior - CAM	Each	CAM/WB								
<b>Miscellaneous</b>										
Tier-2 Smart Power Strip	Household	In-Unit								
Tier-2 Smart Power Strip - CAM	Each	CAM/WB								
Variable Speed Pool Pump	Each	CAM/WB								
Cold Storage	Each	In-Unit								
Air Purifier	Household	In-Unit								
CO and Smoke Alarm	Household	In-Unit								
Minor Repair	Household	In-Unit								
<b>Electrification</b>										
Central Heat Pump-FS (propane or gas space)	Each	In-Unit								
Heat Pump Clothes Dryer - FS	Each	In-Unit								
Induction Cooktop - FS	Each	In-Unit								
Ductless Mini-split Heat Pump - FS	Each	In-Unit								
Heat Pump Water Heater - FS	Each	In-Unit								
Heat Pump Pool Heater - FS	Each	CAM/WB								
Ductless Mini Split - FS	Each	CAM/WB								
Heat Pump Water Heater - FS	Each	CAM/WB								
<b>Customer Enrollment</b>										
ESA Outreach & Assessment	Household	In-Unit								
ESA In-Home Energy Education	Household	In-Unit								
<b>Ancillary Services</b>										
Assessment CAM	Each	CAM/WB								
Enrollment Whole Building	Each	CAM/WB								
Project Completion, Common Area - CAM	Each	CAM/WB								
Project Completion, In Unit	Each	In-Unit								
Project Completion, Whole Building	Each	CAM/WB								
Taxes	Each	In-Unit								
QA/Inspection, In Unit	Each	In-Unit								
Permit Fee	Each	In-Unit								
Ancillary Services, Common Area - CAM	Each	CAM/WB								
Shipping	Each	In-Unit								
Implementer QA/Inspection, In Unit	Each	In-Unit								
<b>Total</b>										<b>0.00%</b>

Multifamily Properties Treated	Number
Total Number of Multifamily Properties Treated <sup>1</sup>	0
Subtotal of Master-metered Multifamily Properties Treated	0
Total Number of Multifamily Tenant Units w/in Properties Treated <sup>3</sup>	0
Total Number of buildings w/in Properties Treated	0

Multifamily Properties Treated (In-Unit)	Number
Total Number of households individually treated (in-unit)	-

ESA Program - MFWB	Year to Date Expenses <sup>4</sup>		
	Electric	Gas	Total
Administration	\$ -	\$ -	\$ -
Direct Implementation (Non-Incentive)	\$ -	\$ -	\$ -
Direct Implementation	\$ -	\$ -	\$ -
SPOC	\$ -	\$ -	\$ -
<b>TOTAL MFWB COSTS</b>	\$ -	\$ -	\$ -

<<Includes measures costs

Measures <sup>1</sup>	Table 2A-2 ESA Program - Multifamily Whole Building (IOU)									
	Year-To-Date Completed & Expended Installation									
	Units (of Measure such as "each")	Measure Type (In-unit vs Common Area)	Quantity Installed	Number of Units for Cap-kBTU/h and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure	
<b>Appliances</b>										
High Efficiency Clothes Washer	Each	In-Unit								0.0%
High Efficiency Clothes Washer - CAM	Each	CAM/WB								0.0%
Refrigerator	Each	In-Unit	187		101,541	12	-	\$ 270,736		38.4%
Refrigerator - CAM	Each	CAM/WB	1		543	0	-	\$ 1,410		0.2%
<b>Domestic Hot Water</b>										
New: Non-Condensing Domestic Hot Water Boiler	Cap-kBtu/h	CAM/WB								0.0%
New: Condensing Domestic Hot Water Boiler	Cap-kBtu/h	CAM/WB								0.0%
Storage Water Heater	Cap-kBtu/h	CAM/WB								0.0%
Tankless Water Heater	Cap-kBtu/h	CAM/WB								0.0%
Heat Pump Water Heater	kW	CAM/WB								0.0%
Demand Control DHW Recirculation Pump	Each	CAM/WB								0.0%
Low flow Showerhead	Each	CAM/WB	12		2,392	0	-	\$ 469		0.1%
Faucet Aerator	Each	CAM/WB	20		2,164	0	-	\$ 258		0.0%
Thermostatic Tub Spout/Diverter	Each	In-Unit								0.0%
Thermostatic Shower Valve	Each	In-Unit	5		322	0	-	\$ 267		0.0%
TSV and Low Flow Showerhead	Each	In-Unit	1		243	0	-	\$ 61		0.0%
Water Heater Tank and Pipe Insulation	Household	In-Unit								0.0%
Water Heater Repair/Replacement	Household	In-Unit								0.0%
Heat Pump Water Heater - FS - CAM	Each	CAM/WB								0.0%
Hot Water Pipe Insulation	Each	CAM/WB								0.0%
Boiler Controls	Each	CAM/WB								0.0%
<b>Envelope</b>										
Air Sealing	Household	In-Unit	485					\$ 6,019		0.9%
Attic Insulation	Sq Ft	CAM/WB								0.0%
Attic Insulation - CAM	Sq Ft	CAM/WB								0.0%
Wall Insulation Blow-in	Sq Ft	CAM/WB								0.0%
Windows	Sq Ft	CAM/WB								0.0%
Window Film	Sq Ft	CAM/WB								0.0%
Repair Ceiling/Floor/Wall (Interior/Exterior)	Area-ft2	In-Unit	8					\$ 128		0.0%
<b>HVAC</b>										
Air Conditioners Split System - CAM	Cap-Tons	CAM/WB								0.0%
Heat Pump Split System	Cap-Tons	CAM/WB								0.0%
New: Packaged Air Conditioner - CAM	Cap-Tons	CAM/WB								0.0%
Package Terminal A/C	Cap-Tons	CAM/WB								0.0%
Package Terminal Heat Pump	Cap-Tons	CAM/WB								0.0%
Split/Packaged Heat Pump - FS - CAM	Each	CAM/WB	1					\$ 13,200		1.9%
Furnace Replacement	Cap-kBtu/h	CAM/WB								0.0%
Space Heating Boiler	Cap-kBtu/h	CAM/WB								0.0%
Smart Thermostats	Each	In-Unit	229		6,893	-	316	\$ 42,251		6.0%
Smart Thermostats - CAM	Each	CAM/WB	2		204	-	-	\$ 589		0.1%
Furnace Repair/Replacement	Each	In-Unit								0.0%
Central A/C Replacement	Each	In-Unit								0.0%
High Efficiency Forced Air Unit (HE FAU)	Each	In-Unit								0.0%
Portable A/C	Each	In-Unit								0.0%
Central A/C Tune up	Each	In-Unit								0.0%
Blower Motor Retrofit	Each	CAM/WB								0.0%
Efficient Fan Controller	Area-ft2-BA	In-Unit	55,647		7,692	11	357			

**Energy Savings Assistance Program Table 2B - Pilot Plus and Pilot Deep (ESA Whole Home)**  
 Southern California Edison  
 Through April 2026

		ESA Program - Pilot Plus					ESA Program - Pilot Deep											
Measures	Units	Year-To-Date Completed & Reported Installation					Measures	Units	Year-To-Date Completed & Reported Installation									
		Quantity Installed	kWh (Annual)	Therms (Annual)	Expenses (\$)	% of Fundability			Quantity Installed	kWh (Annual)	Therms (Annual)	Expenses (\$)	% of Fundability					
<b>Appliances</b>																		
Energy Star Chool Freezer - 14.1 lb	Each	-	-	-	-	0%	Energy Star Chool Freezer - 14.1 lb	Each	-	-	-	-	0%					
Energy Star Chool Freezer - 20.2 lb	Each	-	-	-	-	0%	Energy Star Chool Freezer - 20.2 lb	Each	3	150	-	(1,276)	5	1,500	0%			
Energy Star Chool Freezer - 5.5 cu	Each	-	-	-	-	0%	Energy Star Chool Freezer - 5.5 cu	Each	-	-	-	-	0%					
Energy Star Qualified Under-Counter	Each	1	40.10	0.008	18.85	1,145	2%	Energy Star Qualified Under-Counter	Each	1	-	-	97.55	5	3,531	0%		
Energy Star Qualified Dishwashers	Each	-	-	-	-	0%	Energy Star Qualified Dishwashers	Each	1	-	-	-	-	6,250	0%			
Energy Star Qualified Refrigerators - Large 20"	Each	3	147.28	0.009	11,901	8,307	0%	Energy Star Qualified Refrigerators - Large 20"	Each	14	6,030	-	(56,400)	5	70,114	0%		
Energy Star Qualified Refrigerators - Medium 17" - 19"	Each	1	1	-	-	1,165	0%	Energy Star Qualified Refrigerators - Medium 17" - 19"	Each	1	170	-	(10,061)	5	1,165	0%		
Energy Star Qualified Refrigerators - Small 14-16 lb	Each	-	-	-	-	0%	Energy Star Qualified Refrigerators - Small 14-16 lb	Each	-	-	-	-	-	0%				
Energy Star Upright Freezer - 15.5-15.5 cu	Each	1	1	-	-	1,171	0%	Energy Star Upright Freezer - 15.5-15.5 cu	Each	1	151	-	(1,371)	5	925	0%		
Energy Star Upright Freezer - 16-18 cu	Each	2	-	-	-	(2,706)	5	2,706	0%	Energy Star Upright Freezer - 16-18 cu	Each	2	805	-	(2,706)	5	2,706	0%
Energy Star Upright Freezer - 20-22 cu	Each	-	-	-	-	0%	Energy Star Upright Freezer - 20-22 cu	Each	-	-	-	-	-	0%				
<b>Climate/Weather</b>																		
Whole House Fan	Each	-	-	-	-	0%	Whole House Fan	Each	-	-	-	-	-	0%				
Energy Star Qualified Ceiling Fans	Each	-	-	-	-	0%	Energy Star Qualified Ceiling Fans	Each	31	7,285	3.60	(18,911)	5	91,800	100%			
Expendable cooler installation 1,000 CFM	Each	-	-	-	-	0%	Expendable cooler installation 1,000 CFM	Each	-	-	-	-	-	0%				
Expendable cooler installation 4,000 CFM	Each	1	175.00	-	(18,341)	1,550	2%	Expendable cooler installation 4,000 CFM	Each	-	-	-	-	-	0%			
Expendable cooler installation 6,000 CFM	Each	-	-	-	-	0%	Expendable cooler installation 6,000 CFM	Each	-	-	-	-	-	0%				
Refrigerator Room AC with Energy Star Qualified RAC - 18k	Each	-	-	-	-	0%	Refrigerator Room AC with Energy Star Qualified RAC - 18k	Each	-	-	-	-	-	0%				
Refrigerator Room AC with Energy Star Qualified RAC - 19k	Each	-	-	-	-	0%	Refrigerator Room AC with Energy Star Qualified RAC - 19k	Each	-	-	-	-	-	0%				
Refrigerator Room AC with Energy Star Qualified RAC - 19k	Each	-	-	-	-	0%	Refrigerator Room AC with Energy Star Qualified RAC - 19k	Each	-	-	-	-	-	0%				
Refrigerator Room AC with Energy Star Qualified RAC - 6.8k	Each	-	-	-	-	0%	Refrigerator Room AC with Energy Star Qualified RAC - 6.8k	Each	-	-	-	-	-	0%				
<b>Domestic Hot Water</b>																		
Water Heater - Tankless	Each	20	73.82	-	(9,444)	190	0%	Water Heater - Tankless	Each	146	767	0.05	(40,142)	5	1,597	0%		
Water Heater - Tankless - Recycle	Each	13	105.00	-	(107,500)	645	0%	Water Heater - Tankless - Recycle	Each	131	1,177	0.05	(42,924)	5	6,276	0%		
Water Heater - Tankless - Recycle	Each	-	-	-	-	0%	Water Heater - Tankless - Recycle	Each	-	-	-	-	-	0%				
Energy Star HE Gas Storage Water Heater - 40G	Each	-	-	-	-	0%	Energy Star HE Gas Storage Water Heater - 40G	Each	-	-	-	-	-	0%				
Energy Star HE Gas Storage Water Heater - 50G	Each	-	-	-	-	0%	Energy Star HE Gas Storage Water Heater - 50G	Each	1	1	-	-	81.53	3,005	0%			
Refracton electric WH with HP Water Heater - 40G	Each	-	-	-	-	0%	Refracton electric WH with HP Water Heater - 40G	Each	1	-	-	-	-	0%				
Refracton electric WH with HP Water Heater - 50G	Each	-	-	-	-	0%	Refracton electric WH with HP Water Heater - 50G	Each	1	1	-	-	58.08	6,687	0%			
Refracton electric WH with HP Water Heater - 60G	Each	-	-	-	-	0%	Refracton electric WH with HP Water Heater - 60G	Each	1	1	-	-	-	0%				
Refracton with Solar Water Heating to storage back up	Each	-	-	-	-	0%	Refracton with Solar Water Heating to storage back up	Each	-	-	-	-	-	0%				
Refracton with Solar Water Heating to storage back up	Each	-	-	-	-	0%	Refracton with Solar Water Heating to storage back up	Each	-	-	-	-	-	0%				
Refracton with Tankless Water Heater	Each	-	-	-	-	0%	Refracton with Tankless Water Heater	Each	16	-	-	(1,847.01)	5	84,044	0%			
Thermostatic Shower Valve	Each	13	105.00	-	(107,500)	625	1%	Thermostatic Shower Valve	Each	131	1,177	0.05	(42,924)	5	7,156	1%		
Thermostatic Shower Valve	Each	-	-	-	-	0%	Thermostatic Shower Valve	Each	-	-	-	-	-	0%				
Water Heater - Energy water tank - NTL 5300	TAM	-	-	-	-	0%	Water Heater - Energy water tank - NTL 5300	TAM	-	-	-	-	-	0%				
Water Heater - Hybrid	Each	4	-	-	-	40	0%	Water Heater - Hybrid	Each	40	-	-	-	-	0%			
Water Heater - Pro Installation	Each	3	-	-	-	145	0%	Water Heater - Pro Installation	Each	23	-	-	-	-	675	0%		
<b>Electronics</b>																		
Attic Cover Replacement	Per Square	900	54.00	0.007	0.00	1,845	1%	Attic Cover Replacement	Per Square	12,495	1,176	-	(28,113)	5	25,885	3%		
Attic Insulation - Add R-11	Per Square	900	15.00	-	(3,825)	1,150	3%	Attic Insulation - Add R-11	Per Square	20,400	4,078	-	(21,710)	5	43,725	3%		
Attic Insulation - Add R-30	Per Square	-	-	-	-	0%	Attic Insulation - Add R-30	Per Square	16,228	3,241	-	(67,791)	5	35,220	0%			
Attic Insulation - Add R-38	Per Square	-	-	-	-	0%	Attic Insulation - Add R-38	Per Square	9,500	1,901	-	(26,701)	4	5,500	1%			
Attic Insulation - Add R-49	Per Square	-	-	-	-	0%	Attic Insulation - Add R-49	Per Square	-	-	-	-	-	0%				
Caulking	Per Linear	4	-	-	-	4	0%	Caulking	Per Linear	81	-	-	-	-	4,117	0%		
Cover Plate Gaskets	Per Home	4	-	-	-	70	0%	Cover Plate Gaskets	Per Home	8	-	-	-	-	123	0%		
Door Sealing - 10 Minutes	Per System	1	26.02	-	(1,027)	1,520	2%	Door Sealing - 10 Minutes	Per System	39	12,449	-	(33,514)	5	14,939	0%		
Door Sealing - 60 Minutes	Per System	-	-	-	-	0%	Door Sealing - 60 Minutes	Per System	1	-	-	-	-	275	0%			
Door Sealing - 90 Minutes	Per System	1	26.02	-	(1,027)	1,520	2%	Door Sealing - 90 Minutes	Per System	1	51	-	(1,018)	5	155	0%		
Door Sealing - Add R-19	Per Square	-	-	-	-	0%	Door Sealing - Add R-19	Per Square	-	-	-	-	-	0%				
Class Replacement	Per Square	-	-	-	-	0%	Class Replacement	Per Square	-	-	-	-	-	0%				
High Efficiency Windows	Per Square	-	-	-	-	0%	High Efficiency Windows	Per Square	2,243	19,453	-	(47,887)	5	177,187	1%			
High Performance Cool Roofs	Per Square	-	-	-	-	0%	High Performance Cool Roofs	Per Square	-	-	-	-	-	0%				
Handled Exhaust Doors	Per Door	-	-	-	-	0%	Handled Exhaust Doors	Per Door	-	-	-	-	-	0%				
Kitchen Exhaust Fan	Each	-	-	-	-	0%	Kitchen Exhaust Fan	Each	-	-	-	-	-	0%				
Mini Home - Recycle - NTL 5400	TAM	-	-	-	-	0%	Mini Home - Recycle - NTL 5400	TAM	-	-	-	-	-	0%				
Phenolic Door Sealing (No HVAC Replacement)	Per Square	-	-	-	-	0%	Phenolic Door Sealing (No HVAC Replacement)	Per Square	-	-	-	-	-	0%				
Radon Barrier	Per Square	-	-	-	-	0%	Radon Barrier	Per Square	-	-	-	-	-	0%				
Room AC Expendable Cooler Cover	Each	-	-	-	-	0%	Room AC Expendable Cooler Cover	Each	-	-	-	-	-	0%				
Roof Insulation - Add R-11	Per Square	-	-	-	-	0%	Roof Insulation - Add R-11	Per Square	-	-	-	-	-	0%				
Weatherstripping	Per Linear	120	-	-	-	742	1%	Weatherstripping	Per Linear	1,072	104	-	(673.87)	5	14,112	1%		
Window Film Film	Per Square	-	-	-	-	0%	Window Film Film	Per Square	-	-	-	-	-	0%				
<b>HVAC</b>																		
Door Insulation (R-6)	Per Linear	-	-	-	-	0%	Door Insulation (R-6)	Per Linear	-	-	-	-	-	0%				
Door Insulation	Per Linear	-	-	-	-	0%	Door Insulation	Per Linear	-	-	-	-	-	0%				
Door Replacement	Per Linear	-	-	-	-	0%	Door Replacement	Per Linear	-	-	-	-	-	0%				
Door Fit - 1/2" to 2" to perform door sealing	Per System	4	-	-	-	1,590	2%	Door Fit - 1/2" to 2" to perform door sealing	Per System	31	-	-	-	-	10,171	0%		
ECM Home Monitor	Each	-	-	-	-	0%	ECM Home Monitor	Each	2	508	(4,360)	-	-	22,300	0%			
Efficient Fan Controller	Each	6	2,016.00	2,200	-	(1,650)	2%	Efficient Fan Controller	Each	42	14,112	15.88	-	(11,678)	1%			
HR Wall Fanless R25-413	Each	-	-	-	-	0%	HR Wall Fanless R25-413	Each	-	-	-	-	-	0%				
HVAC System - Filter Replacement (No-HVAC Replacement)	Each	3	37.10	0.203	-	455	1%	HVAC System - Filter Replacement (No-HVAC Replacement)	Each	40	400	0.24	-	(3,079)	0%			
HVAC - Tuneup	Each	12	435.00	0.12	(1,815)	2,655	0%	HVAC - Tuneup	Each	50	500	0.52	-	4,166	0%			
Mobile Home Split System - 2 TON 14 SEER-60 KBTU/HR	Each	-	-	-	-	0%	Mobile Home Split System - 2 TON 14 SEER-60 KBTU/HR	Each	-	-	-	-	-	0%				
Mobile Home Split System - 2 TON 14 SEER-75 KBTU/HR	Each	-	-	-	-	0%	Mobile Home Split System - 2 TON 14 SEER-75 KBTU/HR	Each	-	-	-	-	-	0%				
Mobile Home Split System - 3 TON 14 SEER-60 KBTU/HR	Each	-	-	-	-	0%	Mobile Home Split System - 3 TON 14 SEER-60 KBTU/HR	Each	-	-	-	-	-	0%				
Mobile Home Split System - 3 TON 14 SEER-75 KBTU/HR	Each	-	-	-	-	0%	Mobile Home Split System - 3 TON 14 SEER-75 KBTU/HR	Each	-	-	-	-	-	0%				
Mobile Home Split System - 4 TON 14 SEER-75 KBTU/HR	Each	-	-	-	-	0%	Mobile Home Split System - 4 TON 14 SEER-75 KBTU/HR	Each	-	-	-	-	-	0%				
Refracton FAU with HE-PA1, 100 KBTU/HR APFIE	Each	-	-	-	-	0%	Refracton FAU with HE-PA1, 100 KBTU/HR APFIE	Each	-	-	-	-	-	0%				
Refracton FAU with HE-PA1, 40 KBTU/HR APFIE	Each	-	-	-	-	0%	Refracton FAU with HE-PA1, 40 KBTU/HR APFIE	Each	-	-	-	-	-	0%				
Refracton FAU with HE-PA1, 60 KBTU/HR APFIE	Each	-	-	-	-	0%	Refracton FAU with HE-PA1, 60 KBTU/HR APFIE	Each	-	-	-	-	-	0%				
Refracton FAU with HE-PA1, 80 KBTU/HR APFIE	Each	-	-	-	-	0%	Refracton FAU with HE-PA1, 80 KBTU/HR APFIE	Each	-	-	-	-	-	0%				
Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	0%	Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	-	0%				
Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	0%	Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	-	0%				
Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	0%	Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	-	0%				
Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	0%	Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	-	0%				
Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	0%	Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	-	0%				
Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	0%	Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	-	0%				
Refracton Packaged GE with 14 SEER-95% AFUE - 1.1/2 Ton	Each	-	-	-	-	0%	Re											

**Energy Savings Assistance Program Table 2C - Building Electrification Retrofit Pilot  
Southern California Edison  
Through April 2026**

Measures	Units	ESA Program - Building Electrification Retrofit Pilot <sup>[1]</sup>					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual) <sup>[2]</sup>	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>							
Electric Dryer	Each	77	(23,507)	-	1,165	\$ 111,582	1.5%
Heat Pump Dryer	Each	1	(27)	-	12	\$ 1,911	0.0%
Induction Cooktop	Each	6	(539)	-	34	\$ 11,504	0.2%
Induction Range	Each	67	(13,869)	-	958	\$ 156,850	2.1%
<b>Domestic Hot Water</b>							
Heat Pump Water Heater	Each	200	(254,392)	-	33,535	\$ 1,155,463	15.8%
<b>Enclosure</b>							
Attic Insulation	Home	77	45,040	21	2	\$ 356,733	4.9%
<b>HVAC</b>							
Heat Pump HVAC	Each	225	(111,163)	-	29,151	\$ 3,501,178	47.9%
Duct Seal	Each	169	-	-	-	\$ 70,454	1.0%
Smart Thermostat	Each	99	2,154	-	-	\$ 32,895	0.5%
<b>Miscellaneous<sup>[3]</sup></b>							
Minor Home Repair	Home	186				\$ 646,419	8.9%
Carbon Monoxide/Smoke Alarm	Each	574				\$ 56,938	0.8%
Electric Panel	Each	66				\$ 252,700	3.5%
Electric Sub-Panel	Each	60				\$ 123,500	1.7%
Electrical Circuit Run	Each	640				\$ 727,290	10.0%
Induction Cookware	Home	73				\$ 11,744	0.2%
<b>Customer Enrollment</b>							
Energy Assessment	Home	199				\$ 86,100	1.2%
<b>Total Savings/Expenditures</b>			<b>(356,303)</b>	<b>21</b>	<b>64,857</b>	<b>\$ 7,303,261</b>	<b>100%</b>
<b>Claimable kWh Savings<sup>[4]</sup></b>			<b>1,544,007</b>				

Households Treated		Total
Single Family Households Treated	Home	199
Estimated Avg. Annual Bill Savings Treated <sup>[5]</sup>	Home	\$ 499

ESA Program - Building Electrification	Year to Date Expenses		
	Electric	Gas	Total
Administration	\$ 121,252		\$ 121,252
Direct Implementation (Non-Incentive) <sup>[6]</sup>	\$ 174,459		\$ 174,459
Direct Implementation <sup>[7]</sup>	\$ 5,335,964		\$ 5,335,964
<b>TOTAL Building Electrification COSTS</b>	<b>\$ 5,631,674</b>	<b>\$ -</b>	<b>\$ 5,631,674</b>

<<Includes measures costs

<sup>[1]</sup> The costs for the following measures are included in the overall expenditures of the BE Pilot: additional line set for ductless mini-splits, building permits, and thermostat common wire.

<sup>[2]</sup> The BE Pilot has reviewed all fuel-substitution measures and updated the data with the negative kWh value.

<sup>[3]</sup> These measures do not have any savings associated and may be required to complete the installation to electrify the residential end-uses of participating households.

<sup>[4]</sup> Claimable kWh Savings was calculated using methodology in Fuel Substitution Technical Guidance Document in accordance to D.19-08-009; Claimable kWh = kWh + (Therm \* 100)

<sup>[5]</sup> Estimated average annual bill savings is calculated prior to participation. The estimated annual bill savings is based on existing equipment in the home, electric and gas utility rates, and usage. The bill savings analysis is based on the assumption that heating, cooling and hot water usage will remain the same in the future and using a Time-Of-Use plan (e.g., TOU-D-PRIME) that best fits the home.

<sup>[6]</sup> Includes Marketing & Outreach, Processing, and Inspection costs.

<sup>[7]</sup> Direct Implementation Year to Date (YTD) Expenses will have a monthly lag of recorded expenditures and not match the expenditures in Cell G31.

**Energy Savings Assistance Program Table 2D - Clean Energy Homes New Construction Pilot  
Southern California Edison  
Through April 2026**

	ESA Program - Clean Energy Homes New Construction Pilot <sup>[1]</sup>					
	Monthly Total (Projects)	Monthly Total Units (Living Units)	Cumulative Program Launch-to-date Total (Projects) <sup>[2]</sup>	Cumulative Program Launch-to-date Total Units (Living Units) <sup>[2]</sup>	Estimated Incentive Expenses (\$)	% Incentive Budget
<b>ESA CEH Program Offerings</b>						
Interest Form submitted						
Interest Form denied						
Application for direct design assistance ( <b>in progress</b> )						
Application for direct design assistance ( <b>completed</b> )						
Applications for design incentive ( <b>in progress</b> ) <sup>[3]</sup>						
Applications for design incentive ( <b>completed</b> )						
Applications for tenant education incentive ( <b>in progress</b> )						
Applications for tenant education incentive ( <b>completed</b> )						
<b>Total Savings/Expenditures</b>						

<sup>[1]</sup> CEH does not track installations since it is a Design Assistance and Tenant Education Incentive Program. CEH tracks Interest Forms (Interest in the Program).

<sup>[2]</sup> Interest Forms include a count of those customers interested in General Technical Assistance: AEA provides general education and guidance. Those participants who submit a formal application to participate in the program will do so under with direct design or a design incentive. Direct Design: AEA provides direct design assistance for all-electric builds. Design Incentive: Participant submitted an application for a design incentive. No new applications will be received in 2025 due to the ramp down of CEH. All marketing and outreach activities have ceased.

<sup>[3]</sup> The (\$) amount for DI is \$50K for each project. One project have incentive totals to \$50k.

**NOTE:** Columns reflect cumulative total numbers instead of YTD total, as previously reported.

ESA CEH Outreach and Education	Units	Monthly Total	YTD Total
Webinars	Number of webinars	0	0
Active leads	Unique developer	0	0
Non-active Leads	Unique developer	0	0

\*In 2025 all marketing and outreach activities have ceased. No new webinars, active leads or non-active leads will be tracked.

Design Assistance Completed Applications	Units	Quantity	Compliance Margin Designed kWh (Annual)*	Compliance Margin Designed BTU (Annual)*	Avoided CO2 Emissions	Estimated Incentive Expenses (\$)	% Incentive Budget
Direct Design Assistance	Living Units	0					0.00%
Design Incentive	Living Units	0					0.00%
<b>Total Savings/Expenditures</b>						\$ -	0.00%

ESA Program - Clean Energy Homes	Year to Date Expenses		
	Electric	Gas	Total
Administration	\$ 4,336	\$ -	\$ 4,336
Direct Implementation (Non-Incentive)	\$ 357	\$ -	\$ 357
Direct Implementation		\$ -	\$ -
<b>TOTAL Clean Energy Homes COSTS</b>	\$ 4,693	\$ -	\$ 4,693

**Energy Savings Assistance Program Table 2E - CSD Leveraging  
Southern California Edison  
Through April 2026**

Measures	Basic	Plus	ESA Program - CSD Leveraging						
			Units	Year-To-Date Completed & Expensed Installation					% of Expenditure
				Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	
<b>Appliances</b>									
Clothes Dryer			Each						
Dish Washer			Each						
Freezer			Each						
High Efficiency Clothes Washer			Each						
Induction Cooking Appliance-FS			Each						
Microwave			Each						
Refrigerator			Each						
<b>Domestic Hot Water</b>									
Combined Showerhead/TSV			Home						
Faucet Aerator			Each						
Heat Pump Water Heater			Each						
Heat Pump Water Heater - Electric			Each						
Heat Pump Water Heater - Gas			Each						
Heat Pump Water Heater - Propane			Each						
Low-Flow Showerhead			Home						
Solar Water Heating			Home						
Other Domestic Hot Water			Home						
Tankless Water Heater			Each						
Thermostatic Shower Valve									
Thermostatic Shower Valve Combined Showerhead			Each						
Thermostatic Tub Spout/Diverter			Each						
Water Heater Repair			Each						
Water Heater Replacement			Each						
Water Heater Tank and Pipe Insulation			Each						
<b>Enclosure</b>									
Air Sealing			Home						
Attic Insulation			Home						
Attic Insulation CAC NonElect Heat			Home						
Caulking			Home						
Diagnostic Air Sealing			Home						
Floor Insulation			Home						
Minor Home Repairs			Home						
<b>HVAC</b>									
Central A/C replacement			Each						
Central Heat Pump-FS (propane or gas space)			Home						
Duct Test and Seal			Each						
Energy Efficient Fan Control			Each						
Evaporative Cooler (Installation)			Each						
Evaporative Cooler (Replacement)			Each						
Furnace Repair			Home						
Furnace Replacement			Home						
Heat Pump Replacement			Home						
Heat Pump Replacement - CAC Gas			Home						
Heat Pump Replacement - CAC Propane			Home						
High Efficiency Forced Air Unit (HE FAU)			Home						
High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home						
High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home						
Portable A/C			Each						
Prescriptive Duct Sealing			Home						
Removed - A/C Time Delay			Each						
Removed - FAU Standing Pilot Conversion			Each						
Room A/C Replacement			Home						
Smart Thermostat			Home						
Wholehouse Fan			Each						

<b>Maintenance</b>									
Central A/C Tune up			Home						
Furnace Clean and Tune			Home						
HVAC Air Filter Service			Each						
Condenser Coil Cleaning			Each						
Evaporative Cooler - Maint Functioning			Each						
Evaporative Cooler - Maint Non-Functioning			Each						
Evaporative Cooler Maintenance			Home						
Evaporator Coil			Each						
Fan Control Adjust			Each						
Range Hood			Home						
Refrigerant Charge Adjustment			Each						
<b>Lighting</b>									
Exterior Hard wired LED fixtures			Each						
LED A-Lamps			Each						
LED R/BR Lamps			Each						
Removed - Interior Hard wired LED fixtures			Each						
Removed - LED Night Light			Each						
Removed - LED Torchiere			Each						
Removed - Occupancy Sensor			Each						
<b>Miscellaneous</b>									
Air Purifier			Home						
CO and Smoke Alarm			Each						
Cold Storage			Home						
Comprehensive Home Health and Safety Check-up			Each						
Pool Pumps			Each						
Smart Strip			Each						
Smart Strip Tier II			Each						
<b>Pilots</b>									
<b>Customer Enrollment</b>									
Outreach & Assessment			Home						
In-Home Education			Home						
<b>Total Savings/Expenditures</b>									
Total Households Weatherized									

<b>CSD MF Tenant Units Treated</b>	<b>Total</b>
-	-
-	-

ESA Program - CSD Leveraging	Year to Date Expense		
	Electric	Gas	Total
Administration	\$ -		\$ -
Direct Implementation (Non-Incentive)	\$ -		\$ -
Direct Implementation	\$ -		\$ -
<b>TOTAL CSD Leveraging COSTS</b>	\$ -	\$ -	\$ -

**Energy Savings Assistance Program Tables 3A-3H - Energy Savings and  
Average Bill Savings per Treated Home/Common Area  
Southern California Edison  
Through April 2026**

<b>Table 3A, ESA Main Program (SF, MH)</b>	
Annual kWh Savings	9,051,108
Annual Therm Savings	(45,641)
Lifecycle kWh Savings	98,418,784
Lifecycle Therm Savings	(366,332)
Current kWh Rate <sup>[1]</sup>	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated households	\$ 91
Average Lifecycle Bill Savings / Treated Household	\$ 994

<b>Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit)</b>	
Annual kWh Savings	313,063
Annual Therm Savings	493
Lifecycle kWh Savings	2,027,847
Lifecycle Therm Savings	2,771
Current kWh Rate <sup>[1]</sup>	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 55
Average Lifecycle Bill Savings / Treated Property	\$ 358

<b>Table 3C, ESA Program - Multifamily Whole Building (MFWB)</b>	
Annual kWh Savings	5,255
Annual Therm Savings	(40)
Lifecycle kWh Savings	30,242
Lifecycle Therm Savings	(183)
Current kWh Rate	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 0.87
Average Lifecycle Bill Savings / Treated Property	\$ 5.08

<b>Table 3D, ESA Program - Pilot Plus (ESA Whole Home)</b>	
Annual kWh Savings	9,538
Annual Therm Savings	413
Lifecycle kWh Savings	95,375
Lifecycle Therm Savings	4,125
Current kWh Rate <sup>[1]</sup>	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 231
Average Lifecycle Bill Savings / Treated Property	\$ 2,309

**Energy Savings Assistance Program Tables 3A-3H - Energy Savings and  
Average Bill Savings per Treated Home/Common Area  
Southern California Edison  
Through April 2026**

<b>Table 3E, ESA Program - Pilot Deep (ESA Whole Home)</b>	
Annual kWh Savings	233,667
Annual Therm Savings	6,737
Lifecycle kWh Savings	2,336,673
Lifecycle Therm Savings	67,371
Current kWh Rate <sup>[1]</sup>	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 944
Average Lifecycle Bill Savings / Treated Property	\$ 9,437

<b>Table 3F, ESA Program - Building Electrification (SCE Only) <sup>[2]</sup></b>	
Annual kWh Savings	1,544,007
Annual Therm Savings	64,857
Lifecycle kWh Savings	33,209,900
Lifecycle Therm Savings	1,363,294
Current kWh Rate <sup>[1]</sup>	\$ 0.21
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Households	\$ 1,603
Average Lifecycle Bill Savings / Treated Households	\$ 34,471

<b>Table 3G, ESA Program - CSD Leveraging</b>	
Annual kWh Savings	-
Annual Therm Savings	-
Lifecycle kWh Savings	-
Lifecycle Therm Savings	-
Current kWh Rate	\$ -
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Households	\$ -
Average Lifecycle Bill Savings / Treated Households	\$ -

<b>Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Pilot Plus and Pilot</b>	
Annual kWh Savings	9,612,631
Annual Therm Savings	(38,038)
Lifecycle kWh Savings	102,908,921
Lifecycle Therm Savings	(292,247)
Current kWh Rate <sup>[1]</sup>	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Households	\$ 1,321
Average Lifecycle Bill Savings / Treated Households	\$ 13,103

<sup>[1]</sup> The current kWh rate for 2025 is the projected 2025 kWh rate listed in the 2024 Annual report, ESA Table 9, filed May 1, 2025.

<sup>[2]</sup> The kWh Savings are based on the Claimable Savings from ESA Table 2C.

<sup>[3]</sup> Summary is the sum of ESA Main, MF In Unit, MFWB, Pilot Plus Pilot Deep, CSD Leveraging.

**Energy Savings Assistance Program Table 4A-4E - Homes/Buildings Treated  
Southern California Edison  
Through April 2026**

<b>Table 4A, ESA Program (SF, MH)</b>						
<b>County</b>	<b>Eligible Households</b>			<b>Households Treated YTD</b>		
	<b>Rural <sup>[1]</sup></b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
Fresno	0	852	852	0	0	0
Imperial	227	0	227	0	0	0
Inyo	2,028	14	2,042	0	0	0
Kern	20,294	16,609	36,903	297	114	411
Kings	11,602	0	11,602	172	0	172
Los Angeles	4,358	688,527	692,885	10	10,386	10,396
Madera	0	2	2	0	0	0
Mariposa	1	0	1	0	0	0
Mono	2,861	0	2,861	0	0	0
Orange	1	274,536	274,537		2,298	2,298
Riverside	125,377	119,265	244,642	1,135	1,009	2,144
San Bernardino	49,390	234,170	283,560	612	2,389	3,001
San Diego	1	0	1	0	0	0
Santa Barbara	0	22,164	22,164	0	21	21
Tulare	52,184	15,961	68,145	856	233	1,089
Ventura	3,667	85,457	89,124	1	401	402
<b>Total</b>	<b>271,991</b>	<b>1,457,557</b>	<b>1,729,548</b>	<b>3,083</b>	<b>16,851</b>	<b>19,934</b>

<b>Table 4B, ESA Program - MFWB (MF In-Unit)</b>						
<b>County</b>	<b>Eligible Properties <sup>[2]</sup></b>			<b>Properties Treated YTD</b>		
				<b>Rural</b>	<b>Urban</b>	<b>Total</b>
Kern				0	0	0
Kings				0	0	0
Los Angeles				0	592	592
Orange				0	134	134
Riverside				129	5	134
San Bernardino				41	279	320
Santa Barbara				0	0	0
Tulare				0	0	0
Ventura				0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>170</b>	<b>1,010</b>	<b>1,180</b>

<b>Table 4C, ESA Program - Multifamily Whole Building (MF CAM, MF MFWB)</b>						
<b>County</b>	<b>Eligible Households</b>			<b>Households Treated YTD</b>		
				<b>Rural</b>	<b>Urban</b>	<b>Total</b>
Kern				0	0	0
Kings				0	0	0
Los Angeles				0	0	0
Orange				0	0	0
Riverside				1	0	1
San Bernardino				0	1	1
Tulare				0	0	0
Ventura				0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>2</b>

<b>Table 4D, ESA Program - Pilot Plus and Pilot Deep (ESA Whole Home)</b>						
<b>County</b>	<b>Eligible Households</b>			<b>Households Treated YTD</b>		
	<b>Rural</b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
Los Angeles	416	35,151	35,567	0	1	1
Riverside	9,680	7,929	17,609	37	31	68
San Bernardino	1,595	13,918	15,513	0	3	3
<b>Total</b>	<b>11,691</b>	<b>56,998</b>	<b>68,689</b>	<b>37</b>	<b>35</b>	<b>72</b>

<b>Table 4E, ESA Program - CSD Leveraging</b>						
<b>County</b>	<b>Eligible Households</b>			<b>Households Treated YTD</b>		
				<b>Rural</b>	<b>Urban</b>	<b>Total</b>
<b>Total</b>				<b>0</b>	<b>0</b>	<b>0</b>

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.  
[2] Do not currently have Eligible Properties for ESA CAM.

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 5A - 5E - Energy Savings Assistance Program Customer Summary  
Southern California Edison  
Through April 2026**

<b>Table 5A, ESA Main Program (SF, MH)</b>																
<b>Month</b>	<b>Gas &amp; Electric</b>				<b>Gas Only</b>				<b>Electric Only</b>				<b>Total</b>			
	<b># of Household</b>	<b>(Annual)</b>			<b># of Household</b>	<b>(Annual)</b>			<b># of Household</b>	<b>(Annual)</b>			<b># of Household</b>	<b>(Annual)</b>		
		<b>Therm</b>	<b>kWh</b>	<b>kW</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>
January									3,351	(3,676)	1,593,123	241	3,351	(3,676)	1,593,123	241
February									4,020	(9,469)	2,015,366	311	4,020	(9,469)	2,015,366	311
March									6,009	(16,492)	2,593,774	402	6,009	(16,492)	2,593,774	402
April									6,554	(16,005)	2,848,844	470	6,554	(16,005)	2,848,844	470
May													-	-	-	-
June													-	-	-	-
July													-	-	-	-
August													-	-	-	-
September													-	-	-	-
October													-	-	-	-
November													-	-	-	-
December													-	-	-	-
<b>YTD</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>19,934</b>	<b>(45,641)</b>	<b>9,051,108</b>	<b>1,423</b>	<b>19,934</b>	<b>(45,641)</b>	<b>9,051,108</b>	<b>1,423</b>

<b>Table 5B, ESA Program - MFWB In-Unit</b>																
<b>Month</b>	<b>Gas &amp; Electric</b>				<b>Gas Only</b>				<b>Electric Only</b>				<b>Total</b>			
	<b># of Household Treated by</b>	<b>(Annual)</b>			<b># of Household Treated by</b>	<b>(Annual)</b>			<b># of Household Treated by</b>	<b>(Annual)</b>			<b># of Household Treated by</b>	<b>(Annual)</b>		
		<b>Therm</b>	<b>kWh</b>	<b>kW</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>		<b>Therm</b>	<b>kWh</b>	<b>kW</b>
January									-	-	-	-	-	-	-	-
February									-	-	-	-	-	-	-	-
March									491	101	88,031	6	491	101	88,031	6
April									689	12	112,930	4	689	12	112,930	4
May													-	-	-	-
June													-	-	-	-
July													-	-	-	-
August													-	-	-	-
September													-	-	-	-
October													-	-	-	-
November													-	-	-	-
December													-	-	-	-
<b>YTD</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>1,180</b>	<b>113</b>	<b>200,961</b>	<b>9</b>	<b>1,180</b>	<b>113</b>	<b>200,961</b>	<b>9</b>

Table 5C, ESA Program - Multifamily Whole Building (MFCAM) <sup>[1]</sup>																
Month	Gas & Electric				Gas Only				Electric Only				Total			
	# of Properties	(Annual)			# of Properties	(Annual)			# of Properties	(Annual)			# of Properties	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									-	-	-	-	-	-	-	-
February									-	-	-	-	-	-	-	-
March									-	-	-	-	-	-	-	-
April									2	(40)	5,051	0	2	(40)	5,051	0
May													-	-	-	-
June													-	-	-	-
July													-	-	-	-
August													-	-	-	-
September													-	-	-	-
October													-	-	-	-
November													-	-	-	-
December													-	-	-	-
<b>YTD</b>	-	-	-	-	-	-	-	-	2	(40)	5,051	0	2	(39.70)	5,051	0.14

<sup>[1]</sup> Multifamily Whole Building/Common Area Measures; does not include in-unit measures, which are detailed in Table 5B.

Table 5D, ESA Program - Pilot Plus and Pilot Deep (ESA Whole Home)																
Month	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									15	1,361	41,568	5.58	15	1,361	41,568	6
February									18	2,173	67,362	7	18	2,173	67,362	7
March									20	1,398	80,922	4	20	1,398	80,922	4
April									19	2,218	53,353	5	19	2,218	53,353	5
May													-	-	-	-
June													-	-	-	-
July													-	-	-	-
August													-	-	-	-
September													-	-	-	-
October													-	-	-	-
November													-	-	-	-
December													-	-	-	-
<b>YTD</b>	-	-	-	-					<b>72</b>	<b>7,150</b>	<b>243,205</b>	<b>21.25</b>	<b>72</b>	<b>7,150</b>	<b>243,205</b>	<b>21.25</b>

Table 5E, ESA Program - Building Electrification (SCE Only)																
Month	Gas & Electric				Gas Only				Electric Only				Total			
	Household Treated by Month	Annual			Household Treated by Month	Annual			Household Treated by Month	Annual <sup>[1]</sup>			Household Treated by Month	Annual		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									83	27,343	(157,443)	7	83	27,343	(157,443)	7
February									30	9,552	(49,627)	3	30	9,552	(49,627)	3
March									25	8,183	(51,196)	1	25	8,183	(51,196)	1
April									61	19,779	(98,037)	10	61	19,779	(98,037)	10
May													-	-	-	-
June													-	-	-	-
July													-	-	-	-
August													-	-	-	-
September													-	-	-	-
October													-	-	-	-
November													-	-	-	-
December													-	-	-	-
<b>YTD</b>	-	-	-	-	-	-	-	-	<b>199</b>	<b>64,857</b>	<b>(356,303)</b>	<b>21</b>	<b>199</b>	<b>64,857</b>	<b>(356,303)</b>	<b>21</b>

[1] Sum of monthly Therm, kWh, and kW may have a variance when compared to the YTD because of rounding.

Table 5F, ESA Program - CSD Leveraging																
Month	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									-	-	-	-	-	-	-	-
February									-	-	-	-	-	-	-	-
March									-	-	-	-	-	-	-	-
April									-	-	-	-	-	-	-	-
May									-	-	-	-	-	-	-	-
June									-	-	-	-	-	-	-	-
July									-	-	-	-	-	-	-	-
August									-	-	-	-	-	-	-	-
September									-	-	-	-	-	-	-	-
October									-	-	-	-	-	-	-	-
November									-	-	-	-	-	-	-	-
December									-	-	-	-	-	-	-	-
<b>YTD</b>	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies**  
**Southern California Edison**  
**Through April 2026**

	Authorized 2021-26 Funding			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expended		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
<b>Pilots</b>															
ESA Pilot Plus/Deep Program Pilot (ESA Whole Home)	\$ 19,424,318	\$ -	\$ 19,424,318	\$ 568,048	\$ -	\$ 568,048	\$ 1,021,346	\$ -	\$ 1,021,346	\$ 5,264,432	\$ -	\$ 5,264,432	27%		27%
Building Electrification Retrofit Pilot	\$ 40,832,693	\$ -	\$ 40,832,693	\$ 2,339,634	\$ -	\$ 2,339,634	\$ 5,631,674	\$ -	\$ 5,631,674	\$ 22,872,506	\$ -	\$ 22,872,506	56%		56%
Clean Energy Homes New Construction Pilot	\$ 8,859,000	\$ -	\$ 8,859,000	\$ -	\$ -	\$ -	\$ 4,693	\$ -	\$ 4,693	\$ 1,270,412	\$ -	\$ 1,270,412	14%		14%
<b>Total Pilots</b>	<b>\$ 69,116,010</b>	<b>\$ -</b>	<b>\$ 69,116,010</b>	<b>\$ 2,907,682</b>	<b>\$ -</b>	<b>\$ 2,907,682</b>	<b>\$ 6,657,713</b>	<b>\$ -</b>	<b>\$ 6,657,713</b>	<b>\$ 29,407,351</b>	<b>\$ -</b>	<b>\$ 29,407,351</b>	<b>43%</b>		<b>43%</b>
<b>Pilot Evaluations (SCE) <sup>[6]</sup></b>															
ESA Pilot Plus/Deep Program Pilot Evaluation <sup>[7]</sup>	\$ 1,744,513	\$ -	\$ 1,744,513	\$ 9,885	\$ -	\$ 9,885	\$ 63,864	\$ -	\$ 63,864	\$ 430,036	\$ -	\$ 430,036	25%		25%
Building Electrification Retrofit Pilot Evaluation	\$ 594,930	\$ -	\$ 594,930	\$ -	\$ -	\$ -	\$ 65,293	\$ -	\$ 65,293	\$ 459,821	\$ -	\$ 459,821	77%		77%
Clean Energy Homes New Construction Pilot Evaluation	\$ 164,550	\$ -	\$ 164,550	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 47,667	\$ -	\$ 47,667	29%		29%
<b>Total Pilot Evaluations</b>	<b>\$ 2,503,993</b>	<b>\$ -</b>	<b>\$ 2,503,993</b>	<b>\$ 9,885</b>	<b>\$ -</b>	<b>\$ 9,885</b>	<b>\$ 129,156</b>	<b>\$ -</b>	<b>\$ 129,156</b>	<b>\$ 937,524</b>	<b>\$ -</b>	<b>\$ 937,524</b>	<b>37%</b>		<b>37%</b>
<b>Studies <sup>[1][2]</sup></b>															
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study <sup>[3]</sup>	\$ 75,000	\$ -	\$ 75,000	\$ -	\$ -	\$ -	\$ 779	\$ -	\$ 779	\$ 74,947	\$ -	\$ 74,947	100%		100%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$ 75,000	\$ -	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Joint IOU - Statewide CARE-ESA Categorical Study <sup>[4]</sup>	\$ 22,495	\$ -	\$ 22,495	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 22,494	\$ -	\$ 22,494	100%		100%
Load Impact Evaluation Study	\$ 450,000	\$ -	\$ 450,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
ESA Non-Energy Impacts (NEI) Study <sup>[5]</sup>	\$ 150,000	\$ -	\$ 150,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 51,465	\$ -	\$ 51,465	34%		34%
Rapid Feedback Research and Analysis	\$ 155,000	\$ -	\$ 155,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Joint IOU - Process Evaluation Studies (1-4 Studies)	\$ 150,000	\$ -	\$ 150,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
<b>Total Studies</b>	<b>\$1,077,495</b>	<b>\$ -</b>		<b>\$0</b>	<b>\$ -</b>	<b>\$0</b>	<b>\$779</b>	<b>\$ -</b>	<b>\$779</b>	<b>\$148,906</b>	<b>\$ -</b>	<b>\$148,906</b>	<b>14%</b>		<b>0%</b>

<sup>[1]</sup> Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding amounts listed reflect SCE's 30% allocation among the IOUs. Final authorized budgets may be adjusted by the ESA/CARE Studies Working Group per D.21-06-015.

<sup>[2]</sup> Some studies cover multiple cycles. Hence this column total reflects the total study spending (as opposed to cycle spending).

<sup>[3]</sup> Decision D.21-06-015 approved Joint Utilities' 2025 LINA Study for \$500,000. SoCalGas holds the statewide contract for this co-funded study. SCE has not been fully cross-billed so the actual amount incurred will be greater than what is reflected in this table until bills are reconciled. SCE's 30% allocation is \$150,000, funded 50/50 via the ESA and CARE budgets.

<sup>[4]</sup> Authorized per D.21-06-015, the Categorical Study will be funded 50/50 via the ESA and CARE budgets.

<sup>[5]</sup> Decision D.21-06-015 approved Joint Utilities' 2022 ESA NEI Study for \$500,000. SCE holds the statewide contract for this co-funded study and will cross-bill the other IOUs. The total budget and spend reflected includes SCE's allocated CFA portion only.

<sup>[6]</sup> Pilot Evaluation budget and expenditures are included in the overall budget and expenditures of the Pilot.

<sup>[7]</sup> This represents the full evaluation budget.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions**  
**Southern California Edison**  
**Through April 2026**

ESA Main (SF, MH)

Customer Segments	# of Households Eligible <sup>(1)</sup>	# of Households Treated <sup>(2)</sup>	Enrollment Rate = (C/B)	# of Households Contacted <sup>(3)</sup>	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
<b>Demographic</b>											
Housing Type											
SF	917,903	18,007	2%	6,245	288%	379	379	0.060	(3.32)	(3.32)	\$ 809
MH	119,511	1,927	2%	402	479%	364	364	0.060	(2.80)	(2.80)	\$ 611
MF In-Unit	602,047	0	0%	0	0%	0	0	-	-	-	\$ -
Rent vs. Own											
Own	719,330	10,333	1%	4,092	253%	392	392	0.060	(1.92)	(1.92)	\$ 1,054
Rent	920,132	9,601	1%	2,555	376%	361	361	0.060	(4.73)	(4.73)	\$ 506
Previous vs. New Participant											
Previous	-	-	0%	-	0%	0	0	-	-	-	\$ -
New Participant	27,051	19,934	74%	6,647	300%	377	377	0.060	(3.27)	(3.27)	\$ 790
Seniors	516,014	6,699	1%	2,567	261%	383	383	0.060	(3.63)	(3.63)	\$ 777
Veterans	76,317	343	0%	128	268%	411	411	0.060	(1.80)	(1.80)	\$ 1,175
Hard-to-Reach <sup>(4)</sup>	1,352,338	18,436	1%	6,127	301%	375	375	0.060	(3.30)	(3.30)	\$ 777
Vulnerable <sup>(5)</sup>	603,866	17,095	3%	5,758	297%	371	371	0.060	(3.69)	(3.69)	\$ 696
<b>Location</b>											
DAC	464,442	13,560	3%	4,550	298%	371	371	0.060	(4.39)	(4.39)	\$ 603
Rural	271,991	3,083	1%	1,032	299%	447	447	0.070	(1.19)	(1.19)	\$ 1,431
Tribal	8,832	14	0%	2	700%	221	221	0.030	(2.23)	(2.23)	\$ 771
PSPS Zone	118,256	104	0%	53	196%	276	276	0.040	(1.76)	(1.76)	\$ 789
Wildfire Zone	281,693	2,698	1%	950	284%	370	370	0.060	(0.84)	(0.84)	\$ 1,095
Climate Zone 06	255,968	826	0%	199	415%	251	251	0.040	(3.04)	(3.04)	\$ 470
Climate Zone 08	416,496	8,220	2%	2,875	286%	363	363	0.060	(4.82)	(4.82)	\$ 465
Climate Zone 09	322,218	3,317	1%	1,132	293%	372	372	0.060	(4.57)	(4.57)	\$ 522
Climate Zone 10	354,584	3,352	1%	1,093	307%	366	366	0.060	(1.31)	(1.31)	\$ 895
Climate Zone 13	85,320	1,465	2%	497	295%	438	438	0.070	(1.32)	(1.32)	\$ 1,666
Climate Zone 14	168,751	2,009	1%	614	327%	471	471	0.060	(0.38)	(0.38)	\$ 1,661
Climate Zone 15	63,163	438	1%	120	365%	382	382	0.070	0.15	0.15	\$ 1,804
Climate Zone 16	53,342	307	1%	117	262%	366	366	0.060	(3.04)	(3.04)	\$ 739
CARB Communities <sup>(6)</sup>	169,417	6,220	4%	2,086	298%	361	361	0.060	(5.07)	(5.07)	\$ 449
<b>Financial</b>											
CARE	1,293,449	14,086	1%	5,035	280%	375	375	0.060	(2.88)	(2.88)	\$ 841
FERA	357,896	254	0%	92	276%	444	444	0.070	(3.76)	(3.76)	\$ 995
Disconnected <sup>(7)</sup>	35,313	60	0%	33	182%	355	355	0.060	(1.14)	(1.14)	\$ 776
Arrearages	687,677	3,335	0%	1,619	206%	385	385	0.060	(3.94)	(3.94)	\$ 763
High Usage	69,406	459	1%	194	237%	381	381	0.060	(2.74)	(2.74)	\$ 920
High Energy Burden <sup>(8)</sup>	371,201	4,491	1%	1,452	309%	418	418	0.060	(1.05)	(1.05)	\$ 1,392
SEVI <sup>(9)</sup>											
Low <sup>(9)</sup>	203,389	809	0%	283	286%	419	419	0.060	(1.56)	(1.56)	\$ 1,158
Medium <sup>(9)</sup>	595,200	6,018	1%	1,981	304%	380	380	0.060	(1.48)	(1.48)	\$ 1,000
High <sup>(9)</sup>	523,601	13,107	3%	4,383	299%	373	373	0.060	(4.20)	(4.20)	\$ 670
Affordability Ratio <sup>(10)</sup>	88,451	19,875	22%	6,644	299%	377	377	0.060	(3.27)	(3.27)	\$ 790
<b>Health Condition</b>											
Medical Baseline	26,355	877	3%	332	264%	422	422	0.060	(0.86)	(0.86)	\$ 1,257
Respiratory <sup>(11)</sup>											
Low <sup>(11)</sup>	370,549	1,167	0%	370	315%	348	348	0.050	(0.81)	(0.81)	\$ 868
Medium <sup>(11)</sup>	506,698	9,144	2%	3,092	296%	365	365	0.060	(3.34)	(3.34)	\$ 721
High <sup>(11)</sup>	444,943	9,623	2%	3,185	302%	392	392	0.060	(3.50)	(3.50)	\$ 846
Disabled	365,322	2,805	1%	1,030	272%	417	417	0.060	(1.09)	(1.09)	\$ 1,205

Customer Segments:

**NOTES:**

- <sup>(1)</sup> Athens eligibility estimates at 250 FPL applied to customer segment population.
- <sup>(2)</sup> Households Treated data is not additive because customers may be represented in multiple categories.
- <sup>(3)</sup> Includes only households that SCE contacted by direct mail or email campaigns in CY2023. Customers could also have been contacted multiple times within a year. They could also be contacted by other means, such as by contractors or another utility, which is not reflected in this value. SCE only tracks its direct mail and email campaign efforts.
- <sup>(4)</sup> "Hard to Reach" is defined as a customer who meets at least one of the following characteristics: Prefers non-English language, is low income, lives in a mobile home or multifamily dwelling unit, is a renter/tenant, or is Rural.
- <sup>(5)</sup> Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.
- <sup>(6)</sup> Utilized AB617 Communities identified by CARB's Community Air Protection Program (CAPP).
- <sup>(7)</sup> Based on calendar year 2024.
- <sup>(8)</sup> Utilizing Low-Income Energy Affordability Data (LEAD) Tool to determine average energy burden as a % of income by census tract. High Energy Burden threshold of 6.3% and above is selected based on 2016 Low Income Needs Assessment (LINA).
- <sup>(9)</sup> The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing.
- <sup>(10)</sup> Utilizing AR20 data, census tracts with Electric AR20 above 15% is selected. Threshold based on CPUC 2019 Annual Affordability Report.
- <sup>(11)</sup> Based on Asthma score in CalEnviroScreen 4.0.

**Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions**  
**Southern California Edison**  
**Through April 2026**

**Multifamily Whole Building (MFWB)**

Customer Segments	# of Properties Eligible	# of Properties Treated <sup>[1]</sup>	Enrollment Rate = (C/B)	# of Properties Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
<b>Location</b>											
DAC		0				-	-	-	-	-	\$ -
Rural		0				-	-	-	-	-	\$ -
Tribal		0				-	-	-	-	-	\$ -
PSPS Zone		0				-	-	-	-	-	\$ -
Wildfire Zone		2				2,526	-	0	(20)	-	\$ 12,120
Climate Zone 06		0				-	-	-	-	-	\$ -
Climate Zone 08		0				-	-	-	-	-	\$ -
Climate Zone 09		0				-	-	-	-	-	\$ -
Climate Zone 10		2				2,526	-	0	(20)	-	\$ 12,120
Climate Zone 13		0				-	-	-	-	-	\$ -
Climate Zone 14		0				-	-	-	-	-	\$ -
CARB Communities <sup>[2]</sup>		0				-	-	-	-	-	\$ -
<b>Other</b>											
Vulnerable <sup>[3]</sup>		0				-	-	-	-	-	\$ -
High Energy Burden <sup>[4]</sup>		1				5,051	-	0	(40)	-	\$ 5,095
SEVI <sup>[5]</sup>		0				-	-	-	-	-	\$ -
Low		0				-	-	-	-	-	\$ -
Medium		1				-	-	-	-	-	\$ 19,145
High		1				5,051	-	0	(40)	-	\$ 5,095
Affordability Ratio <sup>[6]</sup>		2				2,526	-	0	(20)	-	\$ 12,120
Respiratory <sup>[7]</sup>		0				-	-	-	-	-	\$ -
Low		0				-	-	-	-	-	\$ -
Medium		2				2,526	-	0	(20)	-	\$ 12,120
High		0				-	-	-	-	-	\$ -

Households Treated  
 CARB Communities

<sup>[1]</sup> Households Treated data is not additive because customers may be represented in multiple categories.  
<sup>[2]</sup> Utilized AB617 Communities identified by CARB's Community Air Protection Program (CAPP).

Vulnerable

<sup>[3]</sup> Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.

High Energy Burden

<sup>[4]</sup> Utilizing Low-Income Energy Affordability Data (LEAD) Tool to determine average energy burden as a % of income by census tract. HEB threshold of 6.3% and above is selected based on 2016 Low Income Needs Assessment (LINA).

SEVI

<sup>[5]</sup> The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing.

Affordability Ratio

<sup>[6]</sup> Utilizing AR20 data, census tracts with Electric AR20 above 15% is selected. Threshold based on CPUC 2019 Annual Affordability Report.

Respiratory

<sup>[7]</sup> Based on Asthma score in CalEnviroScreen 4.0.

**Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions**  
**Southern California Edison**  
**Through April 2026**

**MFWB (individual in-unit treatment)**

Customer Segments	# of Units Eligible	# of Units Treated <sup>[1]</sup>	Enrollment Rate = (C/B)	# of Units Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Unit	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving Measures only)	Avg. Cost Per Treated Unit
<b>Rent vs. Own</b>											
Own		3				97	22	0.10	4.43	1.08	\$ 368
Rent		1,177				170	2	0.01	0.08	0.08	\$ 299
<b>Previous vs. New Participant</b>											
New		0				0	0	-	0.00	0.00	\$ -
Previous		0				0	0	-	0.00	0.00	\$ -
Seniors		765				103	0	-	-0.13	0.02	\$ 220
Veterans		58				409	0	0.01	-0.13	0.00	\$ 373
Hard-to-Reach <sup>[2]</sup>		500				138	2	0.01	0.10	0.10	\$ 273
Vulnerable <sup>[3]</sup>		685				172	2	0.01	0.14	0.11	\$ 309
<b>Location</b>											
DAC		319				181	2	0.01	0.12	0.11	\$ 317
Rural		105				99	0	-	-0.11	0.00	\$ 223
Tribal		0				0	0	-	0.00	0.00	\$ -
PSPS Zone		0				0	0	-	0.00	0.00	\$ -
Wildfire Zone		228				32	0	-	-0.08	0.00	\$ 211
Climate Zone 06		225				348	0	0.01	-0.30	0.00	\$ 455
Climate Zone 08		174				402	11	0.04	1.46	0.54	\$ 518
Climate Zone 09		327				34	1	-	-0.07	0.03	\$ 187
Climate Zone 10		410				99	0	-	-0.09	0.00	\$ 212
Climate Zone 13		0				0	0	-	0.00	0.00	\$ -
Climate Zone 14		41				17	0	-	-0.29	0.00	\$ 280
Climate Zone 15		3				0	0	-	0.00	0.00	\$ 210
Climate Zone 16		0				0	0	-	0.00	0.00	\$ -
CARB Communities <sup>[4]</sup>		92				261	1	0.01	0.00	0.07	\$ 362
<b>Financial</b>											
CARE		264				164	2	0.01	0.14	0.12	\$ 297
FERA		9				105	0	-	0.00	0.00	\$ 241
Disconnected		4				53	0	-	-0.07	0.00	\$ 246
Arrearages		137				181	3	0.01	0.34	0.14	\$ 314
High Usage		23				137	0	-	-0.08	0.00	\$ 278
High Energy Burden <sup>[5]</sup>		249				160	1	0.01	0.01	0.04	\$ 286
SEVI <sup>[6]</sup>											
Low		508				173	2	0.01	0.13	0.08	\$ 292
Medium		367				178	2	0.01	0.15	0.12	\$ 319
High		305				157	1	0.01	-0.03	0.05	\$ 288
Affordability Ratio <sup>[7]</sup>		827				173	2	0.01	0.09	0.09	\$ 307
<b>Health Condition</b>											
Medical Baseline		36				218	0	0.01	-0.24	0.00	\$ 347
Respiratory <sup>[8]</sup>		0				0	0	-	0.00	0.00	\$ -
Low		625				174	2	0.01	0.10	0.08	\$ 298
Medium		290				152	2	0.01	0.07	0.11	\$ 293
High		265				180	2	0.01	0.11	0.09	\$ 309
Disabled		171				247	0	-	-0.20	0.00	\$ 338

Customer Segments:

Households Treated

Hard to Reach

Vulnerable

CARB Communities

High Energy Burden

SEVI

Affordability Ratio

Respiratory

**NOTES:**

<sup>[1]</sup> Households Treated data is not additive because customers may be represented in multiple categories.

<sup>[2]</sup> "Hard to Reach" is defined as a customer who meets at least one of the following characteristics: Prefers non-English language, is low income, lives in a mobile home or multifamily dwelling unit, is a renter/tenant, or is Rural.

<sup>[3]</sup> Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.

<sup>[4]</sup> Utilized AB617 Communities identified by CARB's Community Air Protection Program (CAPP).

<sup>[5]</sup> Utilizing Low-Income Energy Affordability Data (LEAD) Tool to determine average energy burden as a % of income by census tract. HEB threshold of 6.3% and above is selected based on 2016 Low Income Needs Assessment (LINA).

<sup>[6]</sup> The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing.

<sup>[7]</sup> Utilizing AR20 data, census tracts with Electric AR20 above 15% is selected. Threshold based on CPUC 2019 Annual Affordability Report.

<sup>[8]</sup> Based on Asthma score in CalEnviroScreen 4.0.

**Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions**  
**Southern California Edison**  
**Through April 2026**

**Pilot Plus and Pilot Deep**

Customer Segments	# of Households Eligible <sup>[1]</sup>	# of Households Treated	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
<b>Demographic</b>											
Housing Type											
SF	205,677	72	0.21%	75,677	0.10%	3,639	-	0.32	94	-	\$ 14,033
MH	N/A	N/A	N/A	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
MF In-Unit	N/A	N/A	N/A	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Rent vs. Own [2]											
Own	135,526	65	0.25%	37,307	0.17%	3,525	-	0.31	99	-	\$ 14,456
Rent	34,654	7	0.02%	6,984	0.10%	2,014	-	0.14	89	-	\$ 12,783
N/A	35,497	0	0.02%	31,386	-	N/A	N/A	N/A	N/A	N/A	N/A
Previous vs. New Participant [3]											
Previous	18,142	17	0.23%	7,723	0.22%	3,151	-	0.21	128	-	\$ 15,789
New Participant	55,685	55	0.20%	67,954	0.08%	3,448	-	0.32	89	-	\$ 13,832
Seniors	N/A	N/A	N/A	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Veterans	N/A	N/A	N/A	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Hard-to-Reach	205,677	72	0.21%	75,677	0.10%	3,639	-	0.32	94	-	\$ 14,033
Vulnerable	47,314	28	0.01%	9,240	0.30%	2,266	-	0.34	126	-	\$ 14,310
<b>Location</b>											
DAC	28,344	35	0.11%	24,859	0.14%	2,528	-	0.27	118	-	\$ 15,241
Rural	11,691	37	0.64%	11,206	0.33%	3,592	-	0.34	79	-	\$ 13,329
Tribal	319	1	0.43%	248	0.40%	4,609	-	0.92	119	-	\$ 19,247
PSPS Zone	9,034	43	1.25%	9,240	0.47%	4,166	-	0.27	82	-	\$ 13,957
Climate Zone 06	4,540	0	0.00%	1,601	0.00%	0	-	-	0	-	\$ -
Climate Zone 08	38,925	1	0.00%	13,124	0.01%	628	-	0.34	12	-	\$ 11,588
Climate Zone 09	49,079	0	0.00%	15,936	0.00%	0	-	-	0	-	\$ -
Climate Zone 10	83,856	71	0.51%	31,726	0.22%	3,417	-	0.30	99	-	\$ 14,332
Climate Zone 13	N/A	N/A	N/A	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Climate Zone 14	83,856	0	0.00%	1,936	0.00%	0	-	-	0	-	\$ -
Climate Zone 15	4,507	0	0.06%	2,023	0.00%	0	-	-	0	-	\$ -
Climate Zone 16	1,526	0	0.00%	703	0.00%	0	-	-	0	-	\$ -
CARB Communities	7,828	0	0.04%	7,635	0.00%	0	-	-	0	-	\$ -
<b>Financial</b>											
CARE	205,677	72	0.21%	75,677	0.25%	3,639	-	0.32	94	-	\$ 14,033
FERA	N/A	N/A	N/A	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Disconnected	7,911	0	0.00%	1,609	0.00%	0	-	-	0	-	\$ -
Arrearages	146,318	45	0.21%	53,675	0.16%	3,188	-	0.26	100	-	\$ 14,629
High Usage	205,677	72	0.21%	75,677	0.25%	3,639	-	0.32	94	-	\$ 14,033
High Energy Burden	26,740	28	0.18%	30,165	0.00%	2,266	-	0.34	126	-	\$ 14,907
<b>SEVI</b>											
Low	10,624	12	0.18%	8,140	0.13%	3,301	-	0.32	77	-	\$ 12,022
Medium	34,063	34	0.24%	27,853	0.42%	3,339	-	0.28	99	-	\$ 15,171
High	26,357	26	0.18%	21,917	0.20%	3,464	-	0.31	107	-	\$ 14,196
N/A [4]	134,633	N/A	0	17,767	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Affordability Ratio	65,102	47	0.06%	50,955	0.63%	2,832	-	0.38	102	-	\$ 14,869
<b>Health Condition</b>											
Medical Baseline	2,937	3	0.31%	1,242	0.00%	2,845	-	0.222	93	-	\$ 18,382
<b>Respiratory</b>											
Low	N/A	N/A	N/A	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Medium	N/A	N/A	N/A	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
High	N/A	N/A	N/A	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Disabled	N/A	N/A	N/A	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A

<sup>[1]</sup> Based on entire Program Customer List

<sup>[2]</sup> Rent vs Own data provided is missing / added N/A

<sup>[3]</sup> Previous (ESA Enrolled / ESA Treated) vs New (Not ESA Enrolled)

<sup>[4]</sup> Customer list missing SEVI data

**Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions  
Southern California Edison  
Through April 2026**

**Building Electrification (SCE Only)**

Customer Segments	# of Households Eligible <sup>[1]</sup>	# of Households Treated	Enrollment Rate = (C/B)	# of Households Contacted <sup>[2]</sup>	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures) <sup>[3]</sup>	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only) <sup>[3]</sup>	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
<b>Demographic</b>											
Housing Type											
SF		199			0%	7,759	7,759	0.11	326	326	36,700
MH					0%						
MF In-Unit					0%						
Rent vs. Own											
Own		183			0%	7,753	7,753	0.11	326	326	36,469
Rent		16			0%	7,831	7,831	0.13	322	322	39,342
Previous vs. New Participant											
Previous					0%						
New Participant		199			0%	7,759	7,759	0.11	326	326	36,700
Seniors					0%						
Veterans					0%						
Hard-to-Reach					0%						
Vulnerable					0%						
<b>Location</b>											
DAC					0%						
Rural					0%						
Tribal					0%						
PSPS Zone					0%						
Wildfire Zone					0%						
Climate Zone 06		6			0%	5,605	5,605	0.07	249	249	39,806
Climate Zone 08		30			0%	7,108	7,108	0.10	288	288	41,577
Climate Zone 09		40			0%	7,470	7,470	0.15	296	296	39,762
Climate Zone 10		61			0%	7,176	7,176	0.03	320	320	34,171
Climate Zone 13		34			0%	9,780	9,780	0.26	396	396	37,328
Climate Zone 14		22			0%	8,743	8,743	0.06	384	384	31,466
Climate Zone 15		5			0%	5,652	5,652	-	216	216	30,197
Climate Zone 16		1			0%	7,560	7,560	-	370	370	29,783
CARB Communities					0%						
<b>Financial</b>											
CARE		172			0%	7,706	7,706	0.10	324	324	36,503
FERA		5			0%	8,519	8,519	0.20	343	343	43,868
Disconnected					0%						
Arrearages					0%						
High Usage					0%						
High Energy Burden					0%						
<b>SEVI</b>											
Low					0%						
Medium					0%						
High					0%						
Affordability Ratio					0%						
<b>Health Condition</b>											
Medical Baseline		27			0%	8,058	8,058	0.12	338	338	38,236
<b>Respiratory</b>											
Low					0%						
Medium					0%						
High					0%						
Disabled					0%						

<sup>[1]</sup> Eligible households not applicable to BE Pilot.

<sup>[2]</sup> Number of customers contacted will be updated in future reporting.

<sup>[3]</sup> The kWh Savings are based on the Claimable Savings from ESA Table 2C.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 8 - Clean Energy Referral, Leveraging, and Coordination  
Southern California Edison  
Through April 2026**

Partner	Brief Description of Effort	Outbound		Collaboration	Inbound	
		# of Referral <sup>[1]</sup>	# of Leveraging <sup>[2]</sup>	# of Coordination Efforts <sup>[3]</sup>	# of Leads <sup>[4]</sup>	# of Enrollments <sup>[5]</sup>
Single-Family Affordable Solar Homes (SASH) <sup>[9]</sup> <sup>[10]</sup>	Provides qualified low-income homeowners fixed, up front, capacity-based incentives to help offset the upfront cost of a solar electric system.	44	N/A	N/A	62	15
Multifamily Affordable Solar Housing (MASH)	Provides solar incentives on qualifying affordable housing multifamily dwellings. MASH is the low-income, multifamily component within the California Solar Initiative program.	N/A	1	N/A	16	0
Medical Baseline (MBL) <sup>[11]</sup>	Provides eligible enrolled customers with an additional 16.5 kilowatt-hours (kWh) of electricity per day. Provided at the lowest baseline rate, this program helps offset the cost of operating the necessary medical equipment.	N/A	N/A	52	2,388	1,025
CARE/FERA Income Verification	Number of ESA Main enrollments with their income having been verified by ESA program that had the rate CARE/FERA identified and show no indication of previous PEV.	N/A	N/A	1,563	N/A	N/A
CARE High Usage	Customers whose usage was identified as exceeding 400% to 600% (or more) above the baseline.	N/A	N/A	N/A	0	137
Cool Center Informational Exchange	SCE provides information to respective counties' cool centers within the SCE service territory about all of the low-income programs and services that are available.	N/A	N/A	0	N/A	N/A
Demand Response - Summer Discount Plan (SDP) <sup>[7]</sup>	Residential and non-residential customers participate by allowing SCE to shut down their A/C for up to 6 hours a day during "Energy Events" called during periods of high electricity demand, or emergencies. SCE will supply and install a load control device on your home or central-A/C unit to remotely shut it off during energy events.	18	N/A	4	N/A	N/A
Demand Response - Smart Energy Program (SEP) <sup>[7]</sup>	Eligible residential customers who own a qualifying Wi-Fi enabled smart thermostat may enroll. During an "energy event", SCE will notify the smart thermostat provider to temporarily adjust the temperature setting on the thermostat up to four degrees to limit A/C usage. Participating customers may qualify for a one-time \$75 incentive for enrolling and earn up to \$40 annually for participating between June 1 through September 30.	38	N/A	7	N/A	N/A
Tribal Activity	SCE collaborated with Tribal leaders, offering \$13K mini grants aimed at providing training on SCE's income-qualified programs. The objective was to empower Tribal leaders to act as intermediaries within their communities, disseminating information about these programs to increase Tribal enrollments and installations. In addition, the SCE Tribal team engages daily with 13 federally recognized tribes to promote SCE products and services.	N/A	N/A	16	0	N/A
Other Utilities <sup>[6]</sup>	Southwest Gas	389	N/A	N/A	1,029	18
Other Utilities <sup>[6]</sup>	SoCalGas	N/A	N/A	N/A	1,018	1,006
Other Utilities <sup>[6]</sup>	PG&E	N/A	N/A	N/A	N/A	N/A
MFWB <sup>[8]</sup>	Coordination with RHA (SDG&E's Implementer) for the Southern MFWB program	1,702	N/A	0	N/A	N/A
ESA Whole Home to ESA Main	Number of Homes Enrolled in ESA Core as a result of being referred by ESA Whole Home due to home not being able to meet minimum 5% for ESA Whole Home participation.	N/A	N/A	N/A	182	3

<sup>[1]</sup> Number of outbound referrals being given to the Partner.

<sup>[2]</sup> Number of activities that involve the sharing of resources to jointly support program delivery or administration. (Example: Sharing of Lead Lists, Cost Splitting, etc.).

<sup>[3]</sup> Number of unique activities related to program communication (marketing), collaboration of events, and alignment of activities (outreach events, tradeshows, etc.) to support program awareness and delivery. Unique marketing activities are different types of activities, not the total sum of the correspondences. Events are unique event counts, not the total sum of event days.

<sup>[4]</sup> Number of inbound Leads or Referrals from the Partner.

<sup>[5]</sup> Number of enrollments that results from the Leads or Referrals supplied by the Partner.

<sup>[6]</sup> Utility Territorial Overlap; Referrals being exchanged between the utilities.

<sup>[7]</sup> YTD number of customers that enrolled in the program within 120-days of their ESA in-home visitation in which they received Energy Education.

<sup>[8]</sup> Number of referrals being supplied to SDG&E by SCE and the number of Enrollments being completed on behalf of SCE by MFWB.

<sup>[9]</sup> D.16-11-022, OP 84: "Starting January 1, 2017, Pacific Gas and Electric Company, Southern California Edison Company, and San Diego Gas & Electric Company shall provide the Singlefamily Affordable Solar Homes Program Administrator, current GRID Alternatives, with a monthly list of owner occupied singlefamily households that have completed the Energy Savings Assistance (ESA) Program requirements of the California Alternate Rates for Energy (CARE) Program high usage process."

<sup>[10]</sup> Enrollments previously calculated as leads successfully imported to ESA systems. Updated to reflect current calculation based on number of imported and enrolled customers.

<sup>[11]</sup> Number of Leads may be less than previously reported depending on the customers account status at the time the data is provided

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table - 9 Tribal Outreach  
Southern California Edison  
Through April 2026**

OUTREACH STATUS	Quantity (Includes CARE, FERA, and ESA)	List of Participating Tribes
Tribes completed ESA Meet & Confer	0	
Tribes requested outreach materials or applications	5	Morongo, Chemehuevi, Soboba, Tule River, Bridgeport
Tribes who have not accepted offer to Meet and Confer	0	
Non-Federally Recognized Tribes who participated in Meet & Confer	0	
Tribes and Housing Authority sites involved in Focused Project/ESA	0	
Partnership offer on Tribal Lands	0	
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	1	Morongo
Housing Authority and TANF offices who participated in Meet and Confer	0	

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 10 - Contractor Advanced Funding and Repayment  
Southern California Edison  
Through April 2026**

		A	B	C	D	C + D = E	B - E = F
Month	Year	Total Advanced Amount	Expected Monthly Collection <sup>[1]</sup>	Total Contractor Invoices Applied for the Month <sup>[2]</sup>	Total Electronic Payments Applied for the Month <sup>[3]</sup>	Total Payments Received for the Month	Total Advances Outstanding for the Month <sup>[4]</sup>
May	2024	\$ 8,000,000					
June	2024	\$ 1,000,000					
July	2024						
August	2024						
September	2024		\$ 321,429	\$ -	\$ 322,143	\$ 322,143	\$ (714)
October	2024		\$ 321,429	\$ -	\$ 322,168	\$ 322,168	\$ (739)
November	2024		\$ 321,429	\$ -	\$ 347,143	\$ 347,143	\$ (25,714)
December	2024		\$ 321,429	\$ -	\$ 307,857	\$ 307,857	\$ 13,571
January	2025		\$ 321,429	\$ -	\$ 336,429	\$ 336,429	\$ (15,000)
February	2025		\$ 321,429	\$ -	\$ 322,143	\$ 322,143	\$ (714)
March	2025		\$ 321,429	\$ -	\$ 322,143	\$ 322,143	\$ (714)
April	2025		\$ 321,429	\$ -	\$ 297,143	\$ 297,143	\$ 24,286
May	2025		\$ 321,429	\$ -	\$ 286,429	\$ 286,429	\$ 35,000
June	2025		\$ 321,429	\$ -	\$ 357,857	\$ 357,857	\$ (36,428)
July	2025		\$ 321,429	\$ -	\$ 236,429	\$ 236,429	\$ 85,000
August	2025		\$ 321,429	\$ -	\$ 357,857	\$ 357,857	\$ (36,429)
September	2025		\$ 321,429	\$ -	\$ 297,143	\$ 297,143	\$ 24,286
October	2025		\$ 321,429	\$ -	\$ 282,857	\$ 282,857	\$ 38,571
November	2025		\$ 321,429	\$ -	\$ 211,429	\$ 211,429	\$ 110,000
December	2025		\$ 321,429	\$ -	\$ 325,714	\$ 325,714	\$ (4,285)
January	2026		\$ 321,429	\$ -	\$ 307,857	\$ 307,857	\$ 13,571
February	2026		\$ 321,429	\$ -	\$ 300,714	\$ 300,714	\$ 20,714
March	2026		\$ 321,429	\$ -	\$ 320,143	\$ 320,143	\$ 1,286
April	2026		\$ 321,429		\$ 286,429	\$ 286,429	\$ 35,000
May	2026					\$ -	\$ -
June	2026					\$ -	\$ -
July	2026					\$ -	\$ -
August	2026					\$ -	\$ -
September	2026					\$ -	\$ -
October	2026					\$ -	\$ -
November	2026					\$ -	\$ -
December	2026					\$ -	\$ -
<b>Total</b>		\$ 9,000,000	\$ 6,428,573	\$ -	\$ 6,148,025	\$ 6,148,025	\$ (2,851,975)

<sup>[1]</sup> The amount of repayments expected to be collected each month, calculated by dividing the total Advance Payment into 28 monthly installments. The first repayment is due on September 3, 2024, with subsequent repayments due on the first business day of each month. The Prime Contractor must repay the full Advance Payment by December 1, 2026.

<sup>[2]</sup> Prime Contractor may fulfill its Repayment Obligation by invoice reduction, allowing SCE to withhold payments due for an outstanding invoice. SCE will credit the Repayment Obligation amount to reduce the unpaid balance of the Advance Payment and pay the remaining invoice amount to Prime Contractor.

<sup>[3]</sup> Prime Contractor may fulfill its Repayment Obligation through electronic payments, such as via Automated Clearing House (ACH) or wire.

<sup>[4]</sup> SCE will track payments, outstanding balances, and the remaining balance of the Advanced Payment on a monthly basis. The April payments for three Prime Contractors are not reflected in this report. Although transaction confirmations have been received from one contractor's bank, the payments have not yet posted in our system. These payments are expected to be completed in May.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 1 - Program Expenses  
Southern California Edison  
Through April 2026**

CARE Program:	Authorized Budget <sup>[1]</sup>			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Outreach	\$ 3,708,741		\$ 3,708,741	\$ 272,870		\$ 272,870	\$ 626,991		\$ 626,991	17%		17%
Processing / Certification Re-certification	\$ 1,706,289		\$ 1,706,289	\$ 190,776		\$ 190,776	\$ 738,623		\$ 738,623	43%		43%
Post Enrollment Verification	\$ 538,828		\$ 538,828	\$ 17,697		\$ 17,697	\$ 59,117		\$ 59,117	11%		11%
IT Programming	\$ 570,000		\$ 570,000	\$ 99,336		\$ 99,336	\$ 188,412		\$ 188,412	33%		33%
CHANGES Program	\$ 525,000		\$ 525,000	\$ 36,243		\$ 36,243	\$ 118,198		\$ 118,198	23%		23%
Measurement and Evaluation	\$ 81,000		\$ 81,000	\$ -		\$ -	\$ 784		\$ 784	1%		1%
Regulatory Compliance	\$ 508,141		\$ 508,141	\$ 82,610		\$ 82,610	\$ 123,576		\$ 123,576	24%		24%
General Administration	\$ 1,501,996		\$ 1,501,996	\$ 249,405		\$ 249,405	\$ 1,009,109		\$ 1,009,109	67%		67%
CPUC Energy Division [2]	\$ 135,625		\$ 135,625	\$ (173,625)		\$ (173,625)	\$ (168,935)		\$ (168,935)	-125%		-125%
<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 9,275,620</b>	<b>\$ -</b>	<b>\$ 9,275,620</b>	<b>\$ 775,311</b>	<b>\$ -</b>	<b>\$ 775,311</b>	<b>\$ 2,695,874</b>	<b>\$ -</b>	<b>\$ 2,695,874</b>	<b>29%</b>	<b>0%</b>	<b>29%</b>
CARE Rate Discount	\$ 427,678,676		\$ 427,678,676	\$ 70,673,867		\$ 70,673,867	\$ 317,215,138		\$ 317,215,138	74%		74%
<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$ 436,954,296</b>		<b>\$ 436,954,296</b>	<b>\$ 71,449,178</b>		<b>\$ 71,449,178</b>	<b>\$ 319,911,012</b>		<b>\$ 319,911,012</b>	<b>73%</b>	<b>0%</b>	<b>73%</b>
Other CARE Rate Benefits							x					
- DWR Bond Charge Exemption				\$ 1,276,169		\$ 1,276,169	\$ 4,881,071		\$ 4,881,071			
- CARE Surcharge Exemption				\$ 3,026,772		\$ 3,026,772	\$ 12,003,401		\$ 12,003,401			
- kWh Surcharge Exemption							\$ -		\$ -			
- Vehicle Grid Integration Exemption												
Total Other CARE Rate Benefits				\$ 4,302,941	\$ -	\$ 4,302,941	\$ 16,884,472	\$ -	\$ 16,884,472			
Indirect Costs				\$ 166,205		\$ 166,205	\$ 632,061		\$ 632,061			

[1] See AL-4536 for 2026 Authorized.

[2] Decrease attributable to the reversal of an accrual that was erroneously recorded to the CPUC Energy Division. The accrual should have been properly recorded to General Administrative costs; a reclassification is in process, and the correction will be reflected in the May reporting period.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 2 - Enrollment, Recertification, & Attrition  
Southern California Edison  
Through April 2026**

	New Enrollment									Recertification				Attrition (Drop Offs)				Enrollment		Total CARE Participants	Estimated CARE Eligible <sup>[6]</sup>	Enrollment Rate % (W/X)	Total Residential Accounts	Gas Only	Electric Only			
	Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response <sup>[4]</sup>	Failed PEV	Failed Recertification	Other <sup>[5]</sup>	Total Attrition (P+Q+R+S)							Gross (K+O)	Net Adjusted (K-T)	
	Inter-Utility <sup>[1]</sup>	Intra-Utility <sup>[2]</sup>	Leveraging <sup>[3]</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																			
<b>January</b>	0	276	2	278	12,088	2,117	6,573	21	20,799	21,077	3,092	183	2,022	5,297	5,841	3	14	9,015	14,873	26,374	6,204	1,370,311	1,293,449	106%	4,671,569		4,671,569	
<b>February</b>	0	638	158	796	10,264	2,187	5,682	10	18,143	18,939	2,076	121	2,742	4,939	3,791	3	15	11,497	15,306	23,878	3,633	1,373,944	1,293,449	106%	4,674,650		4,674,650	
<b>March</b>	972	396	168	1,536	12,477	2,330	6,383	29	21,219	22,755	3,720	906	3,105	7,731	3,363	13	34	13,640	17,050	30,486	5,705	1,379,649	1,293,449	107%	4,672,219		4,672,219	
<b>April</b>	2,300	346	242	2,888	11,423	2,208	6,038	22	19,691	22,579	2,418	888	2,325	5,631	5,072	6	23	11,416	16,517	28,210	6,062	1,385,711	1,293,449	107%	4,672,935		4,672,935	
<b>May</b>																												
<b>June</b>																												
<b>July</b>																												
<b>August</b>																												
<b>September</b>																												
<b>October</b>																												
<b>November</b>																												
<b>December</b>																												
<b>YTD Total</b>	<b>3,272</b>	<b>1,656</b>	<b>570</b>	<b>5,498</b>	<b>46,252</b>	<b>8,842</b>	<b>24,676</b>	<b>82</b>	<b>79,852</b>	<b>85,350</b>	<b>11,306</b>	<b>2,098</b>	<b>10,194</b>	<b>23,598</b>	<b>18,067</b>	<b>25</b>	<b>86</b>	<b>45,568</b>	<b>63,746</b>	<b>108,948</b>	<b>21,604</b>	<b>1,385,711</b>	<b>1,293,449</b>	<b>107%</b>	<b>4,672,935</b>		<b>4,672,935</b>	

<sup>[1]</sup> Enrollments via data sharing between the IOUs.

<sup>[2]</sup> Enrollments via data sharing between departments and/or programs within the utility.

<sup>[3]</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.

<sup>[4]</sup> No response includes no response to both Recertification and Verification.

<sup>[5]</sup> Includes customers who requested to be removed, deceased, and customers who moved out.

<sup>[6]</sup> Based on the Annual Estimates of CARE and FERA Eligible Customers and Related Information filed on April 8, 2026.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 3A - Post-Enrollment Verification Results (Model)**

**Southern California Edison**

**Through April 2026**

Month	Total CARE Households Enrolled	Households Requested to Verify <sup>[3]</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) <sup>[1]</sup>	Total Households De-enrolled <sup>[2]</sup>	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,370,311	1	0.0%	0	0	0	0.0%	0.0%
February	1,373,944	3,354	0.2%	124	112	236	7.0%	0.0%
March	1,379,649	3,329	0.2%	71	84	155	4.7%	0.0%
April	1,385,711	3,316	0.2%	38	38	76	2.3%	0.0%
May								
June								
July								
August								
September								
October								
November								
December								
<b>YTD Total</b>	<b>1,385,711</b>	<b>10,000</b>	<b>0.7%</b>	<b>233</b>	<b>234</b>	<b>467</b>	<b>4.7%</b>	<b>0.0%</b>

<sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.

<sup>[2]</sup> Verification results are tied to the month initiated. The process allows customers 90 days to respond to the verification request. Results may be pending due to the time permitted for a participant to respond.

<sup>[3]</sup> D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by the California emergencies / events for a period of one year commencing from the date the Governor of California issued an emergency proclamation due to a disaster. Applicable to April 2023 reporting and beyond. Number of requests updated to exclude customers exempted due to emergency disaster protections.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 3B Post-Enrollment Verification Results (Electric only High Usage)**

**Southern California Edison**

**Through April 2026**

Month	Total CARE Households Enrolled	Households Requested to Verify <sup>[3]</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) <sup>[1]</sup>	Total Households De-enrolled <sup>[2]</sup>	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,370,311	1,281	0.1%	441	36	477	37.2%	0.0%
February	1,373,944	2,204	0.2%	2,004	56	2,060	93.5%	0.1%
March	1,379,649	570	0.0%	42	17	59	10.4%	0.0%
April	1,385,711	541	0.0%	16	7	23	4.3%	0.0%
May								
June								
July								
August								
September								
October								
November								
December								
<b>YTD Total</b>	<b>1,385,711</b>	<b>4,596</b>	<b>0.3%</b>	<b>2,503</b>	<b>116</b>	<b>2,619</b>	<b>57.0%</b>	<b>0.2%</b>

<sup>[1]</sup> Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

<sup>[2]</sup> Verification results are tied to the month initiated. The process allows customers 45 days to respond to the verification request. Results may be pending due to the time permitted for a participant to respond.

<sup>[3]</sup> D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by the California emergencies / events for a period of one year commencing from the date the Governor of California issued an emergency proclamation due to a disaster. Applicable to April 2023 reporting and beyond. Number of requests updated to exclude customers exempted due to emergency disaster protections.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 4 - Enrollment by County**  
**Southern California Edison**  
**Through April 2026**

County	Estimated Eligible Households <sup>[1]</sup>			Total Households Enrolled <sup>[2]</sup>			Enrollment Rate		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	737	0	737	46	0	46	6%	0%	6%
Imperial	1	224	224	0	36	36	0%	16%	16%
Inyo	8	1,602	1,610	27	995	1,022	338%	62%	63%
Kern	14,269	15,525	29,794	10,601	15,252	25,853	74%	98%	87%
Kings	0	9,172	9,172	99	10,260	10,359	0%	112%	113%
Los Angeles	509,210	6,529	515,740	570,443	2,771	573,214	112%	42%	111%
Madera	2	0	2	0	0	0	0%	0%	0%
Mariposa	0	1	1	0	0	0	0%	0%	0%
Mono	0	2,129	2,129	10	914	924	0%	43%	43%
Orange	195,627	1	195,628	179,437	0	179,437	92%	0%	92%
Riverside	90,307	91,031	181,338	97,729	108,402	206,131	108%	119%	114%
San Bernardino	189,771	31,021	220,793	211,582	43,061	254,643	111%	139%	115%
San Diego	0	1	1	0	1	1	0%	98%	98%
Santa Barbara	17,477	0	17,477	9,550	0	9,550	55%	0%	55%
Tulare	12,708	41,332	54,040	14,664	48,997	63,661	115%	119%	118%
Ventura	61,514	3,250	64,764	58,693	2,141	60,834	95%	66%	94%
<b>Total</b>	<b>1,091,631</b>	<b>201,817</b>	<b>1,293,449</b>	<b>1,152,881</b>	<b>232,830</b>	<b>1,385,711</b>	<b>106%</b>	<b>115%</b>	<b>107%</b>

<sup>[1]</sup> Based on the Annual Estimates of CARE and FERA Eligible Customers and Related Information filed on April 8, 2026.

<sup>[2]</sup> Total Households Enrolled includes submeter tenants.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 5 - Recertification Results  
Southern California Edison  
Through April 2026**

Month	Total CARE Households	Households Requested to Recertify <sup>[1][2][5]</sup>	% of Households Total (C/B)	Households Recertified	Households De-enrolled <sup>[3]</sup>	Recertification Rate % <sup>[4]</sup> (E/C)	% of Total Households De-enrolled (F/B)
January	1,370,311	9,339	0.7%	1,791	3,779	19.2%	0.3%
February	1,373,944	14,586	1.1%	2,008	1,018	13.8%	0.1%
March	1,379,649	19,290	1.4%	2,056	69	10.7%	0.0%
April	1,385,711	26,284	1.9%	642	41	2.4%	0.0%
May							
June							
July							
August							
September							
October							
November							
December							
<b>YTD</b>	<b>1,385,711</b>	<b>69,499</b>	<b>5.0%</b>	<b>6,497</b>	<b>4,907</b>	<b>9.3%</b>	<b>0.35%</b>

<sup>[1]</sup> Excludes count of customers recertified through the probability model.

<sup>[2]</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

<sup>[3]</sup> Includes customers who did not respond or who requested to be de-enrolled. Does not include customers who were de-enrolled due to other reasons such as moved out, no response/failed verification, deceased, and etc.

<sup>[4]</sup> Percentage of customers recertified compared to the total participants requested to recertify in that month.

<sup>[5]</sup> D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by the California emergencies / events for a period of one year

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 6 - Capitation Contractors<sup>1</sup>**  
**Southern California Edison**  
**Through April 2026**

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
2-1-1 ORANGE COUNTY		x			3	7
ALPHA ENTERPRISES		x			-	-
APAC SERVICE CENTER	x				4	8
ARMENIAN RELIEF SOCIETY	x				-	-
ASIAN AMERICAN DRUG ABUSE PROG	x				-	-
ASIAN AMERICAN RESOURCE CENTER	x		x		1	11
ASIAN YOUTH CENTER	x				-	-
BEST PARTNERS	x				1	8
BETHEL BAPTIST CHURCH	x				-	-
BISHOP PAIUTE TRIBE	x				-	-
C.O.R. COMM DEVELOPMENT CORP	x				-	-
CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
CHINESE CHRISTIAN HERALD CRUS.	x				-	-
CHINO NEIGHBORHOOD HOUSE		x			-	-
CITIHOUSING REAL ESTATE SERVIC		x			-	-
CITY IMPACT	x				-	-
CITY OF BEAUMONT SENIOR CENTER		x	x		-	-
COMMUNITY HEALTH INITIATIVE of OC		x			-	-
DELHI CENTER	x				-	-
DESERT COMMUNITY ENERGY		x			-	-
DESERT MANNA MINISTRIES INC	x				-	-
DESIGNATED EXCEPTIONAL SERVICES		x			-	-
DISABLED RESOURCES CTR, INC		x	x		1	15
EL CONCILIO DEL CONDADO DE	x		x		-	-
FAMILY SVC ASSOC OF REDLANDS	x				-	-
FOOD SHARE	x				-	-
GO THE CALENDAR		x			-	-
GRID ALTERNATIVES INLAND EMPIRE INC			x		-	-
HELP OF OJAI, INC.	x				-	-
HOUSING AUTHORITY OF KINGS CO	x		x		-	-
INLAND SOCAL 211+	x	x			9	22
KERNVILLE UNION SCHOOL DISTRIC	x				-	-
KINGS COMMUNITY ACTION ORG	x				-	-
KINGS CTY COMMISSION ON AGING	x				-	-
LA COUNTY HOUSING AUTHORITY		x			-	-
LEAGUE OF CALIF HOMEOWNERS	x				-	-
LIFT TO RISE	x				-	-
LTSC COMM. DEVEL. CORP	x				-	-
MENIFEE VALLEY CHAMBER OF COMMERCE		x			-	-
MEXICAN AMERICAN OPPORTUNITY		x	x		-	-
MTN COMM FAM RESOURCE CNTR	x				-	1
NEW GREATER CIR. MISSION, INC	x				-	-
NEW HOPE VILLAGE, INC	x				-	-
NEW HORIZONS CAREGIVERS GROUP		x			-	-
OCCC	x				-	-
OPERATION GRACE	x				-	-
OUR COMMUNITY WORKS	x				3	10
PACIFIC ISLANDER HLTH (PIHP)	x				-	-
PACIFIC PRIDE FOUNDATION	x				-	-
PRM CONSULTING, INC.	x	x	x		-	-
RIVERSIDE DEPT COMM ACTION		x	x	x	-	-
SALVATION ARMY SANTA FE SPGS	x				-	-
SALVATION ARMY VISALIA CORPS	x				-	-
SANTA ANITA FAMILY SERVICE	x				-	-
SENIOR ADVOCATES OF THE DESERT	x				-	-
SHARE OUR SELVES	x				-	-
SHIELDS FOR FAMILIES	x	x			-	-
SMILES FOR SENIORS FOUND.	x				-	-
SOUTHEAST CITIES SERVICE CTR.		x			-	-
SOUTHEAST COMMUNITY DEVELOPMEN	x				-	-
ST VINCENT DE PAUL		x			-	-
THE CAMBODIAN FAMILY	x				-	-
UNITED CAMBODIAN COMMUNITY INC		x			-	-
VICTOR VALLEY COMM SVC COUNCIL	x				-	-
VIETNAMESE COMMUNITY OF OC INC	x				-	-
VOLUTNEERS OF EAST LOS ANGELES	x		x		-	-
XFINITI SOLUTIONS, LLC		x			-	-
<b>Total Enrollments</b>					<b>22</b>	<b>82</b>

<sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 7 - Expenditures for Pilots and Studies**  
**Southern California Edison**  
**Through April 2026**

	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expended		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
<b>Pilots</b>															
<b>Total Pilots</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
<b>Studies</b> <sup>[1][2]</sup>															
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study <sup>[3]</sup>	\$ 75,000		\$ 75,000	\$ -	\$ -	\$ -	\$ 779	\$ -	\$ 779	\$ 74,947	\$ -	\$ 74,947	100%		100%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$ 75,000		\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Joint IOU - Statewide CARE-ESA Categorical Study <sup>[4]</sup>	\$ 22,495		\$ 22,495	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 22,494		\$ 22,494	100%		100%
Joint IOU - CHANGES Evaluation 1 <sup>[5]</sup>	\$ 73,503		\$ 73,503	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 73,503		\$ 73,503	100%		100%
Joint IOU - CHANGES Evaluation 2 <sup>[5]</sup>	\$ 52,676		\$ 52,676	\$ -	\$ -	\$ -	\$ 51,857	\$ -	\$ 51,857	\$ 51,857		\$ 51,857	98%		98%
<b>Total Studies</b>	\$ 298,674		\$ 298,674	\$ -	\$ -	\$ -	\$ 52,636	\$ -	\$ 52,636	\$ 222,801		\$ 222,801	75%		75%

<sup>[1]</sup> Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding amounts listed reflect SCE's 30% allocation among the IOUs. Final authorized budgets may be adjusted by the ESA/CARE Studies Working Group per D.21-06-015.

<sup>[2]</sup> Some studies cover multiple cycles. Hence this column total reflects the total study spending (as opposed to cycle spending).

<sup>[3]</sup> Decision D.21-06-015 approved Joint Utilities' 2025 LINA Study for \$500,000. SoCalGas holds the statewide contract for this co-funded study. SCE has not been fully cross-billed so the actual amount incurred will be greater than what is reflected in this table until bills are reconciled. SCE's 30% allocation is \$150,000, funded 50/50 via the ESA and CARE budgets.

<sup>[4]</sup> Authorized per D.21-06-015, the Categorical Study will be funded 50/50 via the ESA and CARE budgets.

<sup>[5]</sup> CHANGES Evaluation funding is not part of EM&V budget, but funded out of CARE budget as part of the CHANGES program. Two evaluations were conducted during this cycle. The total statewide budget for both studies is \$420,600. The first of the two was completed in 2023 and cost a total of \$245,011. The budget for the second evaluation is \$175,500. SCE paid 30% of the study costs.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 8 - CARE and Disadvantaged Communities Enrollment Rate for Zip  
Southern California Edison  
Through April 2026**

**Total CARE Households Enrolled**

<b>Month</b>	<b>CARE Enrollment Rate for Zip Codes that have 10% or more disconnections <sup>[1]</sup></b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) <sup>[2]</sup></b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)</b>	<b>CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate) <sup>[3]</sup></b>
January	38%	96%	45%	58%
February	38%	96%	46%	58%
March	38%	96%	46%	58%
April	37%	96%	46%	58%
May				
June				
July				
August				
September				
October				
November				
December				

<sup>[1]</sup> Disconnections are based on previous calendar year.

<sup>[2]</sup> Includes zip codes with >25% of customers with incomes less than 100% FPG.

<sup>[3]</sup> DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 9 - CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC by Zip Code  
Southern California Edison  
Through April 2026**

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections <sup>[1]</sup>
92552	1%
92661	12%
92581	19%
92317	24%
92660	29%
90291	31%
92657	34%
92220	37%
93518	40%
90292	47%

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) <sup>[2]</sup>
92266	13%
92341	13%
92617	18%
93208	18%
93554	21%
92403	24%
93260	26%
93207	33%
93519	37%
93528	43%

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC <sup>[3]</sup>
93554	21%
93260	26%
93207	33%
93519	37%
93528	43%
93285	52%
93265	56%
92347	60%
92225	62%
93283	67%

<sup>[1]</sup> Disconnections are based on previous calendar year.

<sup>[2]</sup> Includes zip codes with >25% of customers with incomes less than 100% FPG.

<sup>[3]</sup> DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

**NOTES:**

Some zip codes rolled up to the nearest zip code for privacy reasons due to the number of people residing in that zip code.  
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Program Table 1 - Program Expenses  
Southern California Edison  
Through April 2026**

	<b>Authorized Budget <sup>[1]</sup></b>	<b>Current Month Expenses</b>	<b>Year to Date Expenses</b>	<b>% of Budget Spent YTD</b>
<b>FERA Program:</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>
Outreach	\$ 963,040	\$ 11,261	\$ 17,473	2%
Processing / Certification Re-certification	\$ 426,572	\$ 10,106	\$ 38,428	9%
Post Enrollment Verification	\$ 134,707	\$ 2,338	\$ 6,049	4%
IT Programming	\$ 30,000	\$ -	\$ -	0%
Pilot(s)	\$ -	\$ -	\$ -	0%
Studies	\$ 54,000	\$ -	\$ -	0%
Regulatory Compliance	\$ 16,392	\$ -	\$ -	0%
General Administration	\$ 48,452	\$ 10,865	\$ 38,734	80%
CPUC Energy Division	\$ 4,375	\$ -	\$ -	0%
<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 1,677,538</b>	<b>\$ 34,570</b>	<b>\$ 100,684</b>	<b>6%</b>
FERA Rate Discount	\$ 57,127,419	\$ 1,343,081	\$ 5,175,831	9%
<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$ 58,804,957</b>	<b>\$ 1,377,651</b>	<b>\$ 5,276,515</b>	<b>9%</b>
Indirect Costs		\$ 9,330	\$ 33,300	

[1] See AL-4536 for 2026 Authorized.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Program Table 2 - Enrollment, Recertification, & Attrition**

**Southern California Edison**

**Through April 2026**

	New Enrollment										Recertification					Enrollment		Total FERA Participants	Estimated FERA Eligible <sup>[6]</sup>	Enrollment Rate % (W/X)				
	Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response <sup>[4]</sup>	Failed PEV	Failed Recertification				Other <sup>[5]</sup>	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)
	Inter-Utility <sup>[1]</sup>	Intra-Utility <sup>[2]</sup>	Leveraging <sup>[3]</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)															
<b>January</b>	0	52	0	52	1,014	106	297	0	1,417	1,469	57	20	63	140	204	0	2	110	316	1,609	1,153	46,794	357,896	13%
<b>February</b>	0	546	0	546	748	100	263	0	1,111	1,657	35	8	65	108	155	0	2	199	356	1,765	1,301	48,095	357,896	13%
<b>March</b>	0	343	0	343	984	79	287	0	1,350	1,693	86	38	87	211	116	0	4	276	396	10	1,297	49,392	357,896	14%
<b>April</b>	0	79	0	79	862	87	261	1	1,211	1,290	49	42	80	171	187	4	3	187	381	11	909	50,301	357,896	14%
<b>May</b>																								
<b>June</b>																								
<b>July</b>																								
<b>August</b>																								
<b>September</b>																								
<b>October</b>																								
<b>November</b>																								
<b>December</b>																								
<b>YTD Total</b>	<b>0</b>	<b>1,020</b>	<b>0</b>	<b>1,020</b>	<b>3,608</b>	<b>372</b>	<b>1,108</b>	<b>1</b>	<b>5,089</b>	<b>6,109</b>	<b>227</b>	<b>108</b>	<b>295</b>	<b>630</b>	<b>662</b>	<b>4</b>	<b>11</b>	<b>772</b>	<b>1,449</b>	<b>3,395</b>	<b>4,660</b>	<b>50,301</b>	<b>357,896</b>	<b>14%</b>

<sup>[1]</sup> Enrollments via data sharing between the IOUs.

<sup>[2]</sup> Enrollments via data sharing between departments and/or programs within the utility.

<sup>[3]</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.

<sup>[4]</sup> No response includes no response to both Recertification and Verification.

<sup>[5]</sup> Includes customers who requested to be removed, deceased, and customers who moved out.

<sup>[6]</sup> Based on the Annual Estimates of CARE and FERA Eligible Customers and Related Information filed on April 8, 2026.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Program Table 3A - Post-Enrollment Verification Results (Model)**  
**Southern California Edison**  
**Through April 2026**

Month	Total FERA Households Enrolled	Households Requested to Verify <sup>[3]</sup>	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible) <sup>[1]</sup>	Total Households De-enrolled <sup>[2]</sup>	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
January	46,794	65	0.1%	7	3	10	15.4%	0.0%
February	48,095	222	0.5%	2	12	14	6.3%	0.0%
March	49,392	221	0.4%	6	8	14	6.3%	0.0%
April	50,301	235	0.5%	2	1	3	1.3%	0.0%
May								
June								
July								
August								
September								
October								
November								
December								
<b>YTD Total</b>	<b>50,301</b>	<b>743</b>	<b>1.5%</b>	<b>17</b>	<b>24</b>	<b>41</b>	<b>5.5%</b>	<b>0.1%</b>

<sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.

<sup>[2]</sup> Verification results are tied to the month initiated. The process allows customers 90 days to respond to the verification request. Results may be pending due to the time permitted for a participant to respond.

<sup>[3]</sup> D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by the California emergencies / events for a period of one year commencing from the date the Governor of California issued an emergency proclamation due to a disaster. Applicable to April 2023 reporting and beyond. Number of requests updated to exclude customers exempted due

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Program Table 3B Post-Enrollment Verification Results (Electric only High Usage)**  
**Southern California Edison**  
**Through April 2026**

Month	Total FERA Households Enrolled	Households Requested to Verify <sup>[3]</sup>	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible) <sup>[1]</sup>	Total Households De-enrolled <sup>[2]</sup>	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
January	46,794	16	0.0%	10	0	10	62.5%	0.0%
February	48,095	0	0.0%	0	0	0	0.0%	0.0%
March	49,392	0	0.0%	0	0	0	0.0%	0.0%
April	50,301	0	0.0%	0	0	0	0.0%	0.0%
May								
June								
July								
August								
September								
October								
November								
December								
<b>YTD Total</b>	<b>50,301</b>	<b>16</b>	<b>0.0%</b>	<b>10</b>	<b>0</b>	<b>10</b>	<b>62.5%</b>	<b>0.0%</b>

<sup>[1]</sup> Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

<sup>[2]</sup> Verification results are tied to the month initiated. The process allows customers 45 days to respond to the verification request. Results may be pending due to the time permitted for a participant to respond.

<sup>[3]</sup> D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by the California emergencies / events for a period of one year commencing from the date the Governor of California issued an emergency proclamation due to a disaster. Applicable to April 2023 reporting and beyond. Number of requests updated to exclude customers exempted due to emergency disaster protections.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Program Table 4 - Enrollment by County**  
**Southern California Edison**  
**Through April 2026**

County	Estimated Eligible Households <sup>[1]</sup>			Total Households Enrolled <sup>[2]</sup>			Enrollment Rate		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	109	0	109	0	0	0	0%	0%	0%
Imperial	0	0	0	0	0	0	0%	0%	0%
Inyo	2	417	419	0	37	37	0%	9%	9%
Kern	3,250	3,536	6,786	394	385	779	12%	11%	11%
Kings	0	2,406	2,406	0	349	349	0%	15%	15%
Los Angeles	140,077	1,796	141,873	20,392	147	20,539	15%	8%	14%
Madera	0	0	0	0	0	0	0%	0%	0%
Mariposa	0	0	0	0	0	0	0%	0%	0%
Mono	0	695	695	0	49	49	0%	7%	7%
Orange	53,973	0	53,973	7,590	0	7,590	14%	0%	14%
Riverside	26,151	26,361	52,512	3,690	4,524	8,214	14%	17%	16%
San Bernardino	52,411	8,567	60,978	7,138	1,212	8,350	14%	14%	14%
San Diego	0	0	0	0	0	0	0%	0%	0%
Santa Barbara	4,172	0	4,172	363	0	363	9%	0%	9%
Tulare	3,278	10,664	13,942	410	1,252	1,662	13%	12%	12%
Ventura	19,026	1,005	20,031	2,274	95	2,369	12%	9%	12%
<b>Total</b>	<b>302,449</b>	<b>55,447</b>	<b>357,896</b>	<b>42,251</b>	<b>8,050</b>	<b>50,301</b>	<b>14%</b>	<b>15%</b>	<b>14%</b>

<sup>[1]</sup> Based on the Annual Estimates of CARE and FERA Eligible Customers and Related Information filed on April 8, 2026.

<sup>[2]</sup> Total Households Enrolled includes submeter tenants.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Program Table 5 - Recertification Results  
Southern California Edison  
Through April 2026**

Month	Total FERA Households	Households Requested to Recertify <sup>[1][2][5]</sup>	% of Households Total (C/B)	Households Recertified	Households De-enrolled <sup>[3]</sup>	Recertification Rate % <sup>[4]</sup> (E/C)	% of Total Households De-enrolled (F/B)
January	46,794	260	0.6%	28	138	10.8%	0.29%
February	48,095	423	0.9%	41	33	9.7%	0.07%
March	49,392	571	1.2%	43	8	7.5%	0.02%
April	50,301	834	1.7%	13	3	1.6%	0.01%
May							
June							
July							
August							
September							
October							
November							
December							
<b>YTD</b>	<b>50,301</b>	<b>2,088</b>	<b>4.2%</b>	<b>125</b>	<b>182</b>	<b>6.0%</b>	<b>0.36%</b>

<sup>[1]</sup> Excludes count of customers recertified through the probability model.

<sup>[2]</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

<sup>[3]</sup> Includes customers who did not respond or who requested to be de-enrolled. Does not include customers who were de-enrolled due to other reasons such as moved out, no response/failed verification, deceased, and etc.

<sup>[4]</sup> Percentage of customers recertified compared to the total participants requested to recertify in that month.

<sup>[5]</sup> D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Program Table 6 - Capitation Agencies<sup>[1]</sup>**  
**Southern California Edison**  
**Through April 2026**

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
2-1-1 ORANGE COUNTY		X			-	-
ALPHA ENTERPRISES		X			-	-
APAC SERVICE CENTER	X				-	-
ARMENIAN RELIEF SOCIETY	X				-	-
ASIAN AMERICAN DRUG ABUSE PROG	X				-	-
ASIAN AMERICAN RESOURCE CENTER	X		X		-	-
ASIAN YOUTH CENTER	X				-	-
BEST PARTNERS	X				-	-
BETHEL BAPTIST CHURCH	X				-	-
BISHOP PAIUTE TRIBE	X				-	-
C.O.R. COMM DEVELOPMENT CORP	X				-	-
CAREGIVERS VOLUNTEERS ELDERLY		X			-	-
CHINESE CHRISTIAN HERALD CRUS.	X				-	-
CHINO NEIGHBORHOOD HOUSE		X			-	-
CITIHOUSING REAL ESTATE SERVIC		X			-	-
CITY IMPACT	X				-	-
CITY OF BEAUMONT SENIOR CENTER		X	X		-	-
COMMUNITY HEALTH INITIATIVE of OC		X			-	-
DELHI CENTER	X				-	-
DESERT COMMUNITY ENERGY		X			-	-
DESERT MANNA MINISTRIES INC	X				-	-
DESIGNATED EXCEPTIONAL SERVICES		X			-	-
DISABLED RESOURCES CTR, INC		X	X		-	-
EL CONCILIO DEL CONDADO DE	X		X		-	-
FAMILY SVC ASSOC OF REDLANDS	X				-	-
FOOD SHARE	X				-	-
GO THE CALENDAR		X			-	-
GRID ALTERNATIVES INLAND EMPIRE INC			X		1	1
HELP OF OJAI, INC.	X				-	-
HOUSING AUTHORITY OF KINGS CO	X		X		-	-
INLAND SOCIAL 211+	X	X			-	-
KERNVILLE UNION SCHOOL DISTRIC	X				-	-
KINGS COMMUNITY ACTION ORG	X				-	-
KINGS CTY COMMISSION ON AGING	X				-	-
LA COUNTY HOUSING AUTHORITY		X			-	-
LEAGUE OF CALIF HOMEOWNERS	X				-	-
LIFT TO RISE	X				-	-
LTSC COMM. DEVEL. CORP	X				-	-
MENIFEE VALLEY CHAMBER OF COMMERCE		X			-	-
MEXICAN AMERICAN OPPORTUNITY		X	X		-	-
MTN COMM FAM RESOURCE CNTR	X				-	-
NEW GREATER CIR. MISSION, INC	X				-	-
NEW HOPE VILLAGE, INC	X				-	-
NEW HORIZONS CAREGIVERS GROUP		X			-	-
OCCC	X				-	-
OPERATION GRACE	X				-	-
OUR COMMUNITY WORKS	X				-	-
PACIFIC ISLANDER HLTH (PIHP)	X				-	-
PACIFIC PRIDE FOUNDATION	X				-	-
PRM CONSULTING, INC.	X	X	X		-	-
RIVERSIDE DEPT COMM ACTION		X	X	X	-	-
SALVATION ARMY SANTA FE SPGS	X				-	-
SALVATION ARMY VISALIA CORPS	X				-	-
SANTA ANITA FAMILY SERVICE	X				-	-
SENIOR ADVOCATES OF THE DESERT	X				-	-
SHARE OUR SELVES	X				-	-
SHIELDS FOR FAMILIES	X	X			-	-
SMILES FOR SENIORS FOUND.	X				-	-
SOUTHEAST CITIES SERVICE CTR.		X			-	-
SOUTHEAST COMMUNITY DEVELOPMEN	X				-	-
ST VINCENT DE PAUL		X			-	-
THE CAMBODIAN FAMILY	X				-	-
UNITED CAMBODIAN COMMUNITY INC		X			-	-
VICTOR VALLEY COMM SVC COUNCIL	X				-	-
VIETNAMESE COMMUNITY OF OC INC	X				-	-
VOLUTNEERS OF EAST LOS ANGELES	X		X		-	-
XFINITI SOLUTIONS, LLC		X			-	-
<b>Total Enrollments</b>					<b>1</b>	<b>1</b>

<sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.