



# Joint IOUs Program Highlights

Low Income Oversight Board Meeting  
March 26, 2026

Palm Springs, CA  
Hybrid Meeting

# PY 2025 Program Summary (Preliminary)



CARE	FERA	ESA		
Enrollments: 1,390,392	Enrollments: 49,207	<b>ESA Main</b>	<b>N.MFWB</b>	<b>Pilot Plus/Pilot Deep</b>
New Enrollments: 296,170	New Enrollments: 20,537	kW Saved: 11,344	kW Saved: 1,330	Homes Treated: 360
Enrollment Rate: 98%	Enrollment Rate: 16%	KWh Saved: 29,278,110	KWh Saved: 5,393,793	Plus (5-15% Savings): 10-13%*
Discounts: \$1,202,562,567 (172% of forecast in D.21-06-015)	Discounts: \$21,181,433 (102% of forecast in D.21-06-015)	Therms Saved: 1,264,717	Therms Saved: 218,262	Deep (15-50% Savings): 28-34%*
% Adm. Expenditure: 60%	% Adm. Expenditure: 69%	Homes Treated: 50,625	In-Units Treated: 16,041	*Based on modeled, not actual energy savings.
		Expenditure: ~\$114.9M	Whole Building: 81	Expenditure: <\$9.0M
			Expenditure: ~\$27.9M	

## Additional Highlights

### Rate Discount Programs

- **CARE:** PG&E provided over \$1.2 billion in electric and gas discounts to nearly 1.4 million customers (98%). Total discounts exceeded the forecast in D.21-06-015 by 72% and were 8.8% higher than in 2024, underscoring ongoing affordability pressures.
- **FERA:** The program’s enrollment rate increased from 13% to 16% during the year. ME&O efforts targeted newly eligible customers and were reinforced by general awareness initiatives, resulting in strong enrollment from this segment, which accounted for 39% of new enrollments.

### ESA Portfolio (Main/MFWB) and PP/PD

- Surpassed all **portfolio-level** energy savings goals: 463% kW goal (12,674 kW), 108% therms goal (1,482,946 therms), and 104% kWh goal (34,671,213 kWh) at a total cost of ~\$142.8 million.
- **PP/PD** completed 360 homes at a total cost of <\$9.0 million. Of those projects, 150 homes were electrified and provided learnings to inform future program design.

### Fund Shifts in 2025

- ESA program carried forward \$90 million in unspent funds from 2025 to 2026 of which \$0.9 million for Studies, \$68.3 million for MFWB, \$12.3 million for PP/PD, and \$9.6 million in SASH/MASH unspent funds according to D.21-06-015 fund shifting rules.
- PG&E also requested to use \$4.8 million in ESA electric unspent fund and \$4.8 million in ESA gas unspent fund to off-set 2026 collection.

# SCE Program Summary – Through December 2025

## CARE

Enrollments: 1,364,107  
 New Enrollments: 279,427  
 Enrollment Rate: 106%  
 Discounts: \$867,781,311 (206% of forecast amt)  
 % Adm. Expenditure: 84%

## FERA

Enrollments: 45,641  
 New Enrollments: 19,703  
 Enrollment Rate: 13%  
 Discounts: \$14,937,883 (29% of forecast amt)  
 % Adm. Expenditure: 63%

## ESA

### ESA MAIN

kW Saved: 3,299 (25% Goal)  
 KWh Saved: 20,697,740 (62% Goal)  
 Therms Saved: 78,195 (21% Goal)  
 Homes Treated: 55,198 (93% Target)  
 Expenditure: \$71.8 (112% authorized budget)

### MFWB Program

kW Saved: 270  
 kWh Saved: 2,462,778  
 Therms saved: 8,825  
 In-Units Treated: 7,204  
 WB Treated: 26  
 Expenditure: \$7.88M (54% authorized budget)

## Additional Highlights

### ESA Portfolio:

- **Main:** Continues to enroll customers using the new “deeper energy savings model” that prioritizes both customers with higher energy usage and certain hard-to-reach customer segments treating **55,198 homes** and saving **20,697,740 kWh**.
- **PPPD:** To date, **170 homes have been treated, 8% of goal**. There are currently **603 projects in various stages of the pipeline**. The current fallout rate is at 10% of the enrolled participants. SCE had forecasted to complete 400 projects in 2025, however only 142 projects have been completed. SCE expects a steady increase in monthly project completions through 2026.
- **BE Pilot:** As of **December 2025**, the BE pilot treated **350 homes in 2025** (a total of 470 homes since inception), delivering approximately **2.9 million claimable kWh** in energy savings during the year. The pilot maintains strong momentum with a robust pipeline of **691 projects** in various stages of development. In addition, the CPUC approved SCE's request to expand BE offerings to include **mobile homes** and allow **fuel switching** (e.g., propane to electric). SCE is actively preparing to implement these expanded offerings in **2026**.

### Tribal and AMP

- SCE conducted ongoing tribal safety meetings and engagement activities throughout 2025, totaling 36 tribal-focused events year-to-date.
- AMP/Disconnections: As December 2025, AMP had 305,076 customers enrolled in the program, with a total of \$255M forgiven since program launch.

### 2025 Fund shifts

- For CARE, SCE shifted a total of \$1,426,029 from the Outreach category to the following categories: PEV, M&E, Regulatory Compliance, General Administration and CPUC ED. For FERA, SCE shifted \$20,454 from Processing, Certification, and Recertification to General Administration. For ESA, fundshifting activities are still being finalized and will be reported in the 2025 Annual Report.

# SDG&E Program Summary – Through December 2025

CARE	FERA	ESA	
Enrollments: 286,327 New Enrollments: 60,403 Enrollment Rate: 100% Discounts: \$ 211,516,812 (169% of forecast amt) % Adm. Expenditure: 78%	Enrollments: 18,936 New Enrollments: 11,940 Enrollment Rate: 23% Discounts: \$ 5,209,249 (106% of forecast amt) % Adm. Expenditure: 97%	<b>ESA Main</b> kW Saved: 140 (33% Goal) kWh Saved: 1,056,138 (65% Goal) Therms Saved: 108,335 (100% Goal) Homes Treated: 5,406 (67% Target) Expenditure: 78% authorized budget	<b>MFWB Program (SDG&amp;E only)</b> kW Saved: 100 (96% Target) kWh Saved: 714,691 (58% Goal) Therms Saved: 65,588 (90% Goal) In-Units Treated: 1,735 (17% Goal) WB Treated: 9 (17% Goal) Expenditure: ~\$8.5M (86% of budget)

## Additional Highlights

**ESA Main**

- Customer satisfaction remained steady at 84%. The ESA Main program continued to strive for meeting their 2025 annual goals/targets. Proud to announce that SDG&E reached the Therm savings goal by 100%; Participation declined due to heightened immigration and customs enforcement activity. SDG&E focused on building trust among the San Diegans through collaborative efforts with the implementer and SDG&E marketing and outreach teams.

**Southern MFWB (All IOUs):**

- Results All IOUs YTD: Treated 8,732 in-unit measures (19% Goal), completed 59 whole-building projects (23% of goal), and spent approximately \$24.1M, representing 52% of the annual budget. These activities have delivered an estimated 2.2M kWh in energy savings (18% of goal) and 340,008 Therms saved (47% of goal).

**Pilot Plus/Deep**

- Completed and invoiced 10 projects by December's monthly report. 15 additional projects pending invoicing for the annual reporting.

# SoCalGas Program Summary – through December 31, 2025



## CARE

- Enrollments: 1,729,600
- New Enrollments: 280,281
- Enrollment Rate: 109%
- Discounts: \$196,411,109
- (137% of forecast amt)
- % Adm. Expenditure: 76%

## ESA

### ESA Main

Therms Saved: 1,310,023 (91% Goal)\*  
Homes Treated: 41,908 (60% Target)  
Expenditure: 81% authorized budget

### MFWB Program

kW Saved: N/A  
KWh Saved: N/A  
Therms Saved: 276,597  
In-Units Treated: 6,433  
WB Treated : 44  
Expenditure: 60% authorized budget

\*Per D.21-06-015, approved annual therms saved goal of 1,435,220 for PYs 2022-2026 are for the *entire* ESA Program portfolio, including Main ESA Program (SF), Multi-Family (MF) in-unit, MF Common Area Measures (CAM) and Multi-Family Whole Building (MFWB).

## Additional Highlights

### Main ESA Program

- The committed funding process has been implemented again to support the spend-down of PY2025 budget.
- All current contractors are returning and have amended contracts and budgets for PY2026.
- Contractor budgets were reviewed against historical performance per contractor and were adjusted to better support contractor production.

### AMP

- Missed payment reminders for AMP customers continue to be sent. Customers enrolled in the Arrearage Management Program receive notifications by text, email, and/or letter whenever a payment is missed.

### Tribal Community Engagement

- SoCalGas actively collaborates with both Federally and Non-Federally recognized tribes through ongoing engagement and outreach. These efforts include outreach to Tribal TANF programs, Indian Health organizations, and partnerships with community-based groups serving Tribal populations on and off tribal lands. SoCalGas continues its commitment to strengthen relationships with Tribal Communities by enhancing engagement and increasing awareness of Customer Assistance Programs (CARE, ESA, MBL, AMP, LIHEAP, and payment plans).
- **As of December 31**, SoCalGas has:
  - Engaged with **18 tribes**
  - Participated in **345 Tribal Community events**



# FERA Annual Report 2025 Highlights



# PG&E FERA Annual Report Highlights

## Program Outcomes

**Enrollment Rate:** 16% (vs 65% goal)

**# of Customers Enrolled:**

- 49,207 total
- 20,537 new enrollments

**Average Monthly Bill Discount:**

- Electric \$40.58

## Program Costs

**Total Expenditure: \$23,242,367**

- Admin: \$2,060,934 (69% of authorized budget)
- Discount: \$21,181,433

## Noteworthy Activities/Enrollment Outcomes

**Program Change:** SB 1130 expanded the FERA program eligibility to include 1- and 2-person households, nearly doubled the number of eligible households in PG&E's service areas (from ~157k to ~315K).

**Notable Activities:**

- ❖ **Extensive outreach to drive awareness** including direct marketing, paid digital media, and influencer campaigns.
  - Updated Eligibility Score to inform targeting
  - New direct marketing segment prioritizing 1–2 person households
  - Continued community engagement via CBO partnerships and PG&E CSRs in disadvantaged communities
- ❖ **New on-demand PEV resources.** PG&E released 2 PEV How-To videos and a step-by-step PDF guide to help customers navigate the PEV process.

**Enrollment Outcome:** PG&E increased enrollment rate from 13% to 16%, with 39% of new enrollments from newly eligible households.

### Program Performance

#### Number of Customers Enrolled

- 45,641 customers (13% Penetration)
- 19,703 new enrollments

#### Average Monthly Discount

- Electric - \$35

### Program Cost

#### Budget

- 2025 Authorized: \$1,548,601
- 2025 Actual: \$979,853 (63%)

#### Subsidies

- 2025 Forecasted: \$51,506,652
- 2025 Actual: \$14,937,883 (29%)

### Noteworthy Activities

#### Successful Implementation of Senate Bill (SB) 1130 – Effective June 1, 2025

- Updated eligibility criteria, customer facing materials, and internal systems
- Aligned business processes, training, outreach, and partner communications to ensure consistent implementation

#### Successful Implementation of Base Services Charge (BSC)

- Updated residential electric bills in November 2025 to include the Base Services Charge
- Income-qualified FERA customers receive a 3.8¢/kWh energy credit and an approximately \$12 discounted monthly BSC

#### Effective Multi-channel Marketing:

- **Email:** Delivered ~3.7 million automated bilingual emails to high-propensity CARE and FERA customers, achieving a 63.8% average open rate
- **Direct Mail:** Distributed 180,000+ targeted bilingual mailers with QR codes and URLs to support enrollment
- **Paid Digital Media:** Generated 28,738 FERA site actions at an \$8.31 average cost per action, with 17.1 million impressions and 117,000+ clicks across English and Spanish campaigns

#### Expanded Community Outreach:

- Strengthened partnerships with CBOs, Capitation Agencies, Tribal governments, Faith Based Organizations, food banks, and school districts
- Conducted 196+ FERA outreach activities, engaging over 29,000 customers, with more than half focused on disadvantaged and underserved communities

# SDG&E FERA Program - 2025 Annual Report Highlights

## Program Stats

- Customers Enrolled: 18,936
- Enrollment Rate: 23% (post-SB 1130 compliance, all household sizes, > 200%-250% FPG income)
- Average Monthly Electric Bill Discount: \$25.26
- Total FERA Admin. Expenses \$612K (97% of authorized) Rate Discount: \$5.21M (106% of forecast)

## Highlights

- Used data-driven targeting, including a FERA propensity model and prioritized outbound calling, to improve enrollment efficiency
- Multichannel Marketing, Education & Outreach (ME&O) – digital ads, search, social, and email – led to 9.26M+ impressions, 36K+ clicks, and 3,037 FERA conversions in 2025
- Outbound courtesy calls improved Post Enrollment Verification (PEV) retention
- Maintained positive customer experience with 80% customer satisfaction

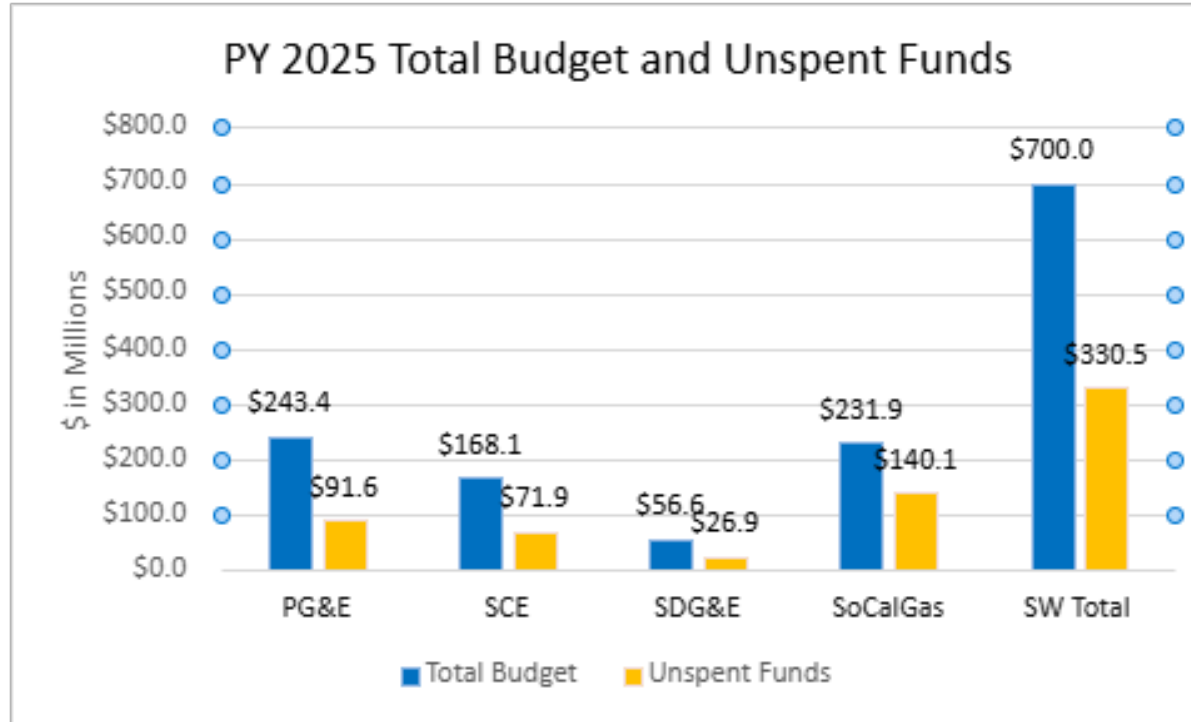
## Challenges

- Reaching FERA enrollment rate goal of 65% following SB 1130's expanded FERA eligibility
- Incremental FERA funding request for SB 1130 compliance denied for 2025, but approved for 2026
- On-going disparity in electric discount level: 38% CARE vs. 18% FERA – impacts FERA attrition



# Joint IOUs ESA Program Unspent

# ESA Program Budget and Unspent Funds Summary (Preliminary)



Data as of December 31, 2025. Total budget includes carry-over funds from prior years for ESA pilots and Multifamily Whole Building programs, as directed by the CPUC in D.21-06-015. Please refer to Appendix A for individual IOU performance.





# Joint IOUs Report of the CARE, FERA and ESA Programs

# CARE Program Budgets and Enrollment

PU Code Section 739.1(a) requires the CPUC to establish a program of assistance to low-income electric and gas customers with annual household incomes that are no greater than 200 percent of the federal poverty guideline levels.

## December 2025 CARE Program Updates\*

Utility	2025 Admin Budget	Expenditures	%	Discounts
PG&E	\$14,444,200	\$8,620,143	60%	\$1,202,562,567
SCE	\$9,301,691	\$7,849,358	84%	\$867,781,311
SDG&E	\$7,399,570	\$5,748,585	78%	\$211,516,812
SoCalGas	\$10,774,132	\$8,150,127	76%	\$196,411,109
<b>Total</b>	<b>\$41,919,593</b>	<b>\$30,368,213</b>		<b>\$2,478,271,799</b>

## 2025 YTD CARE Enrollment

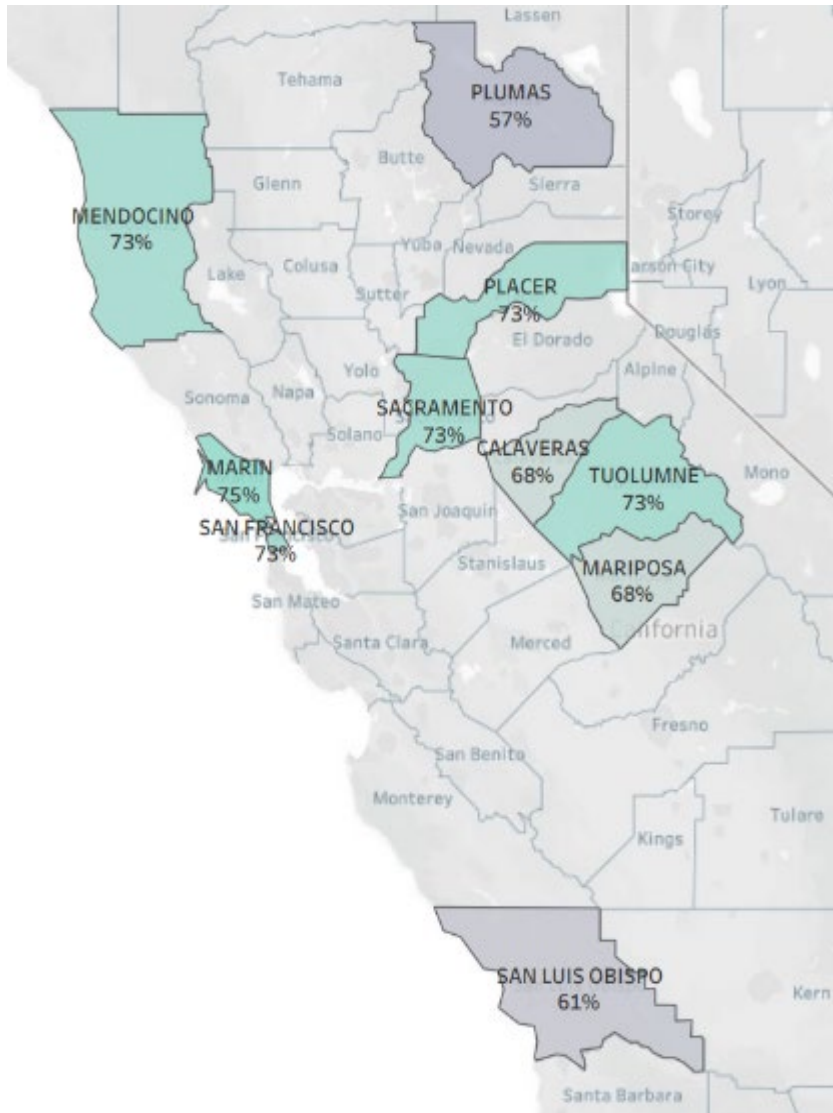
Utility	Total Residential Customers	Estimated Eligible Customers	Eligible Rate	Customers Enrolled	Enrollment Rate	Newly Enrolled Customers
PG&E	5,737,907	1,413,103	25%	1,390,392	98%	296,170
SCE	4,655,540	1,284,448	28%	1,364,107	106%	279,427
SDG&E	1,456,932	287,738	20%	286,327	100%	61,538
SoCalGas	5,774,501	1,586,607	27%	1,729,600	109%	280,281
<b>Total</b>	<b>17,635,214**</b>	<b>4,571,896</b>		<b>4,770,426</b>		<b>917,416</b>

\* Authorized budgets pursuant to Decision (D.)21-06-015. SCE's PY 2025 CARE budget was modified per AL 4536-E. January – December 2025 activity as reported in the IOU ESA-CARE-FERA Monthly Reports filed on January 21, 2026 \*\* Total households enrolled includes sub-metered households.

\*\* Customers are shared where the IOU territories overlap.



# CARE Program PG&E Enrollment Map



PG&E Counties With Lowest Enrollment Rates	
County	Enrollment Rate*
PLUMAS	57%
SAN LUIS OBISPO	61%
MARIPOSA	68%
CALAVERAS	68%
TUOLUMNE	73%
SAN FRANCISCO	73%
PLACER	73%
SACRAMENTO	73%
MENDOCINO	73%
MARIN	75%

\*Represents PG&E counties with the lowest enrollment rates, as of December 31, 2025.

\*Excludes counties with less than 1,000 estimated eligible households

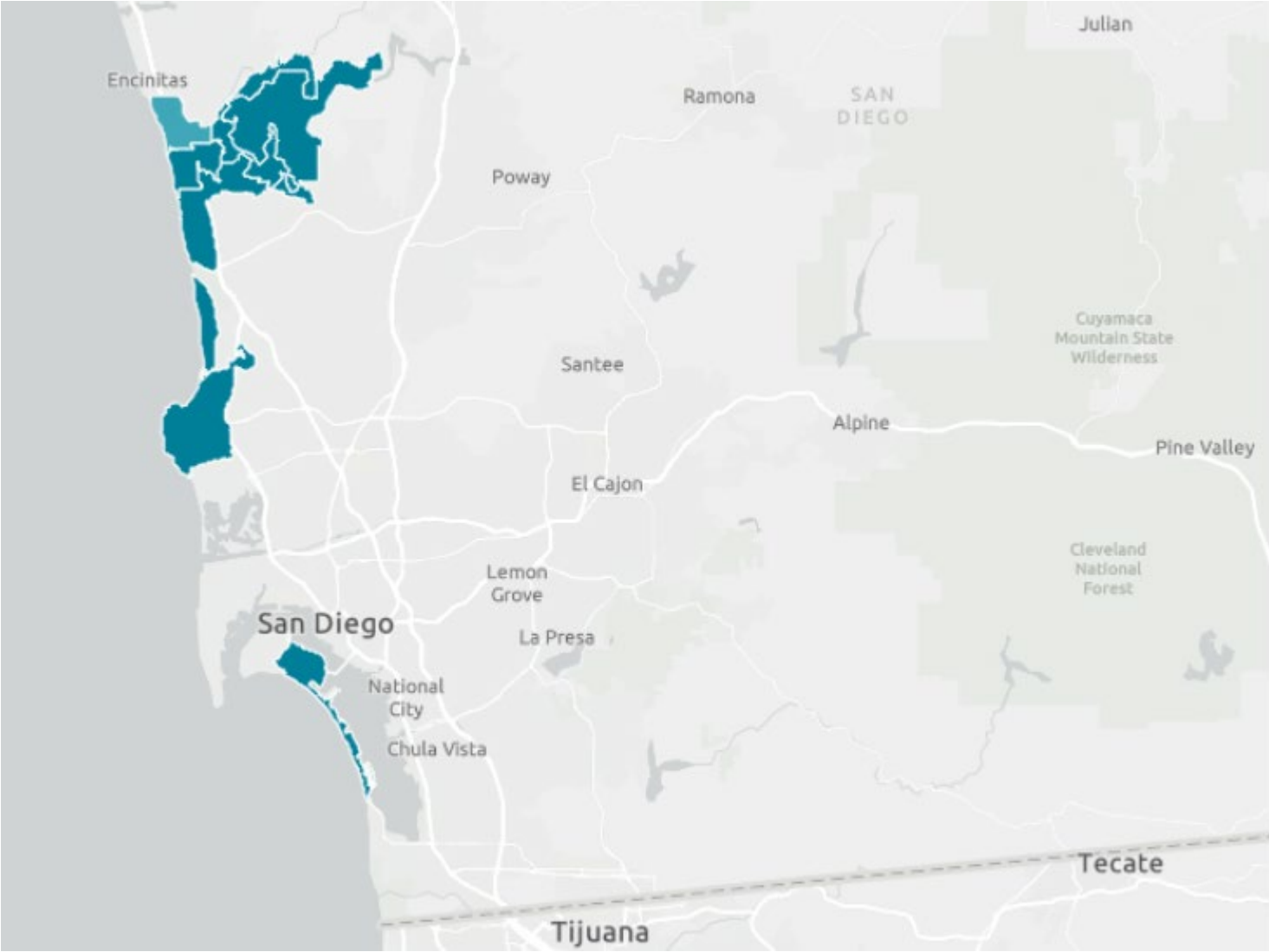
# CARE Program *SCE Enrollment map*



County	Enrollment Rate*
Tulare	118%
San Bernardino	114%
Kings	112%
Riverside	112%
Los Angeles	110%
Ventura	95%
Orange	92%
Kern	84%
Inyo	60%
Santa Barbara	53%
Mono	33%

\*Represents the enrollment rates for all SCE counties effective December 31, 2025, and excludes counties with less than 1,000 estimated eligible households

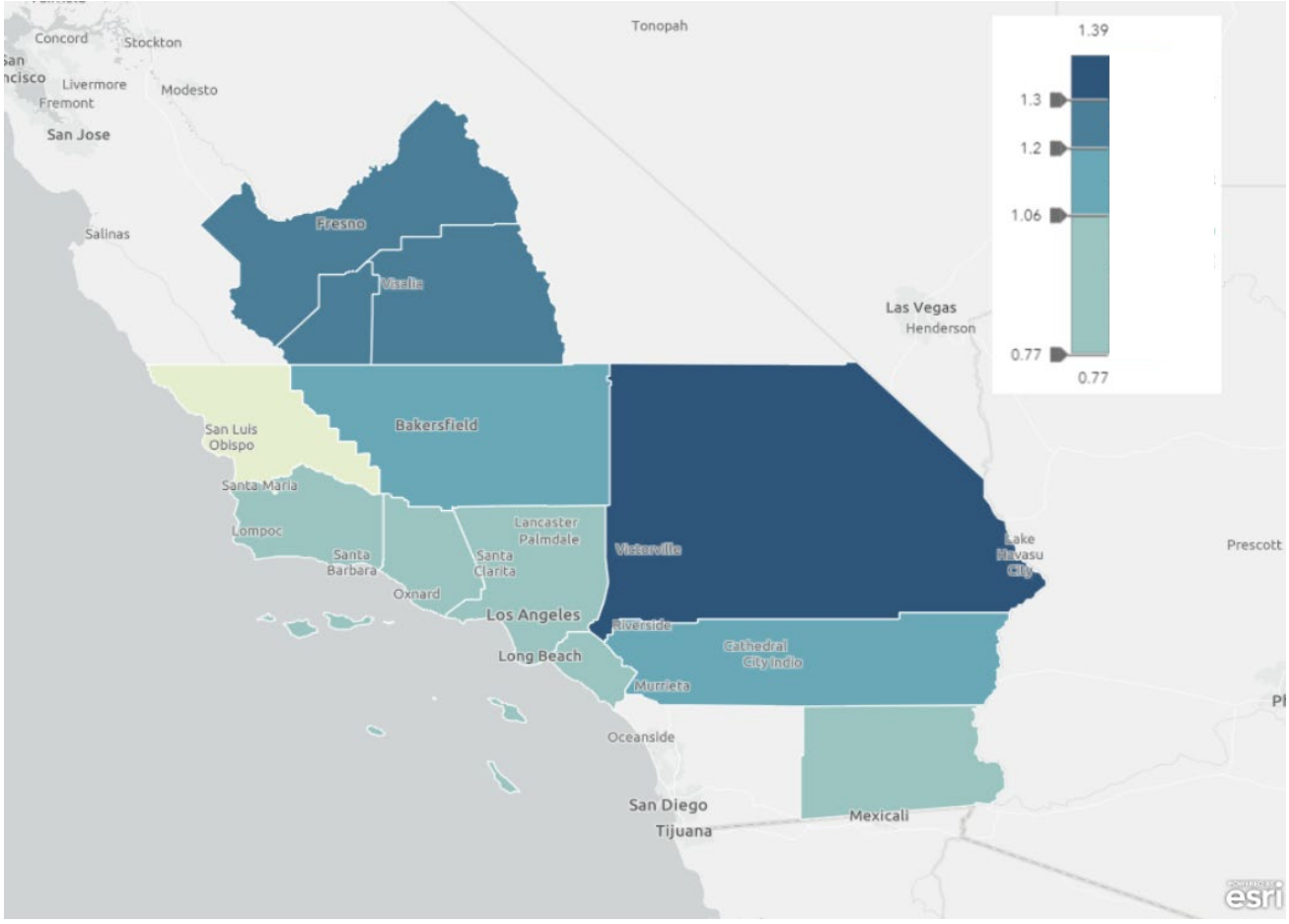
# CARE Program *SDG&E Enrollment Map*



Zip codes with lowest enrollment rates	
City	Enrollment Rate*
Rancho Santa Fe	17%
La Jolla	33%
Coronado	34%
Del Mar	44%
Solana Beach	45%
Cardiff	58%

\*Represents SDG&E zip codes with the lowest enrollment rates according to the eligible 2025 population, as reported in the SDG&E’s Monthly Report (Filed January 21, 2026).

# CARE Program *SoCalGas Enrollment map*



County	Enrollment Rate *
Tulare	136%
San Bernardino	133%
Kings	119%
Fresno	119%
Kern	118%
Riverside	114%
Los Angeles	107%
Ventura	103%
Orange	96%
Santa Barbara	94%
Imperial	89%
San Luis Obispo	68%

\*Represents the enrollment rates for all SoCalGas counties Jan-Dec 2025, as reported in the IOU ESA-CARE Monthly Report (Filed January 21, 2026).

# FERA Program Budgets and Enrollment

## December 2025 FERA Program Updates\*

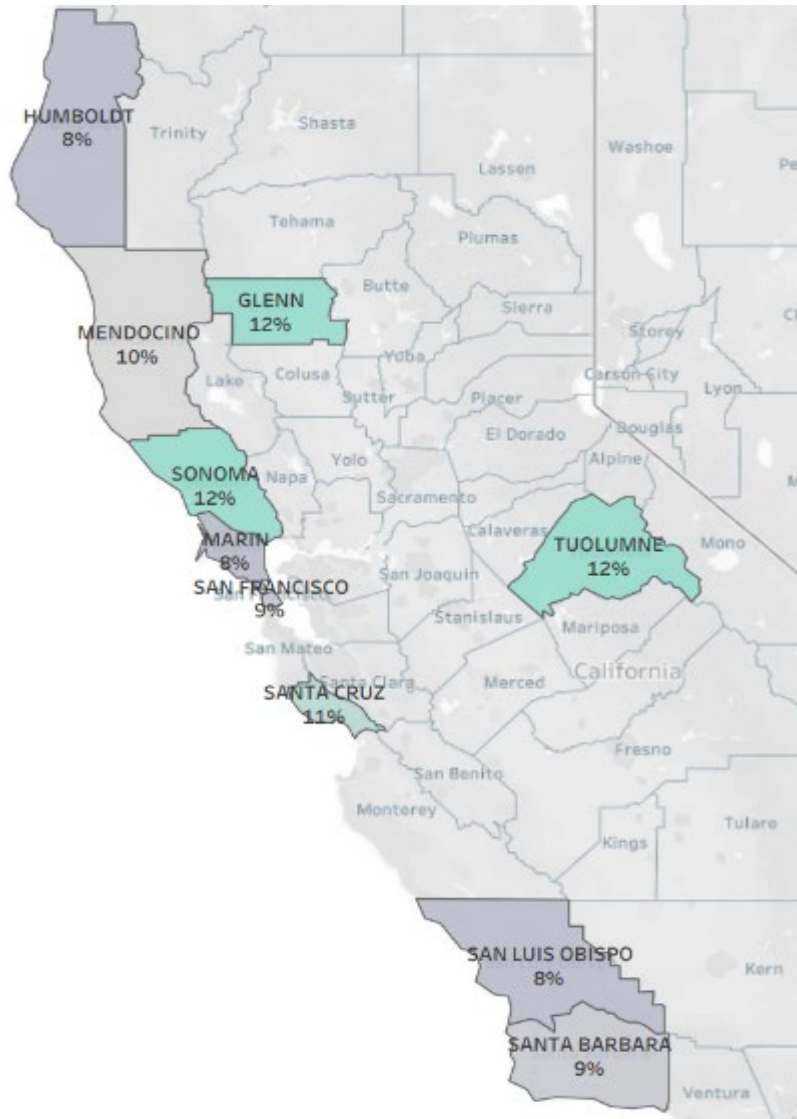
Utility	2025 Budget	Expenditures	%	Discounts
PG&E	\$2,997,900	\$2,060,934	69%	\$21,181,433
SCE	\$1,548,601	\$979,853	63%	\$14,937,883
SDG&E	\$630,578	\$611,965	97%	\$5,209,249
<b>Total</b>	<b>\$5,177,079</b>	<b>\$3,652,752</b>		<b>\$41,328,565</b>

2025 YTD FERA Enrollment						
Utility	Total Residential Customers	Estimated Eligible Customers	Eligible Rate	Customers Enrolled	Enrollment Rate	Newly Enrolled Customers**
PG&E	4,878,781	315,626	6%	49,207	16%	20,537
SCE	4,655,540	357,233	8%	45,641	13%	19,703
SDG&E	1,456,932	81,019	6%	18,936	23%	11,940
<b>Total</b>	<b>11,001,587</b>	<b>753,878</b>		<b>113,784</b>		<b>52,180</b>

\*Authorized budgets pursuant to D.21-06-015. SCE's PY 2025 FERA budget was modified per AL 4536-E. PY 2025 data, as reported in the IOUs FERA Annual Report filed March 1, 2026.

\*\* Newly Enrolled Customers for January – December 2025 activity as reported in the IOUs ESA-CARE-FERA Monthly Reports filed on January 21, 2026

# FERA Program *PG&E Enrollment Map*



PG&E Counties With Lowest Enrollment Rates	
County	Enrollment Rate*
SAN LUIS OBISPO	8%
MARIN	8%
HUMBOLDT	8%
SAN FRANCISCO	9%
SANTA BARBARA	9%
MENDOCINO	10%
SANTA CRUZ	11%
TUOLUMNE	12%
GLENN	12%
SONOMA	12%

\*Represents PG&E counties with the lowest enrollment rates, as of December 31, 2025.

\*Excludes counties with less than 1,000 estimated eligible households

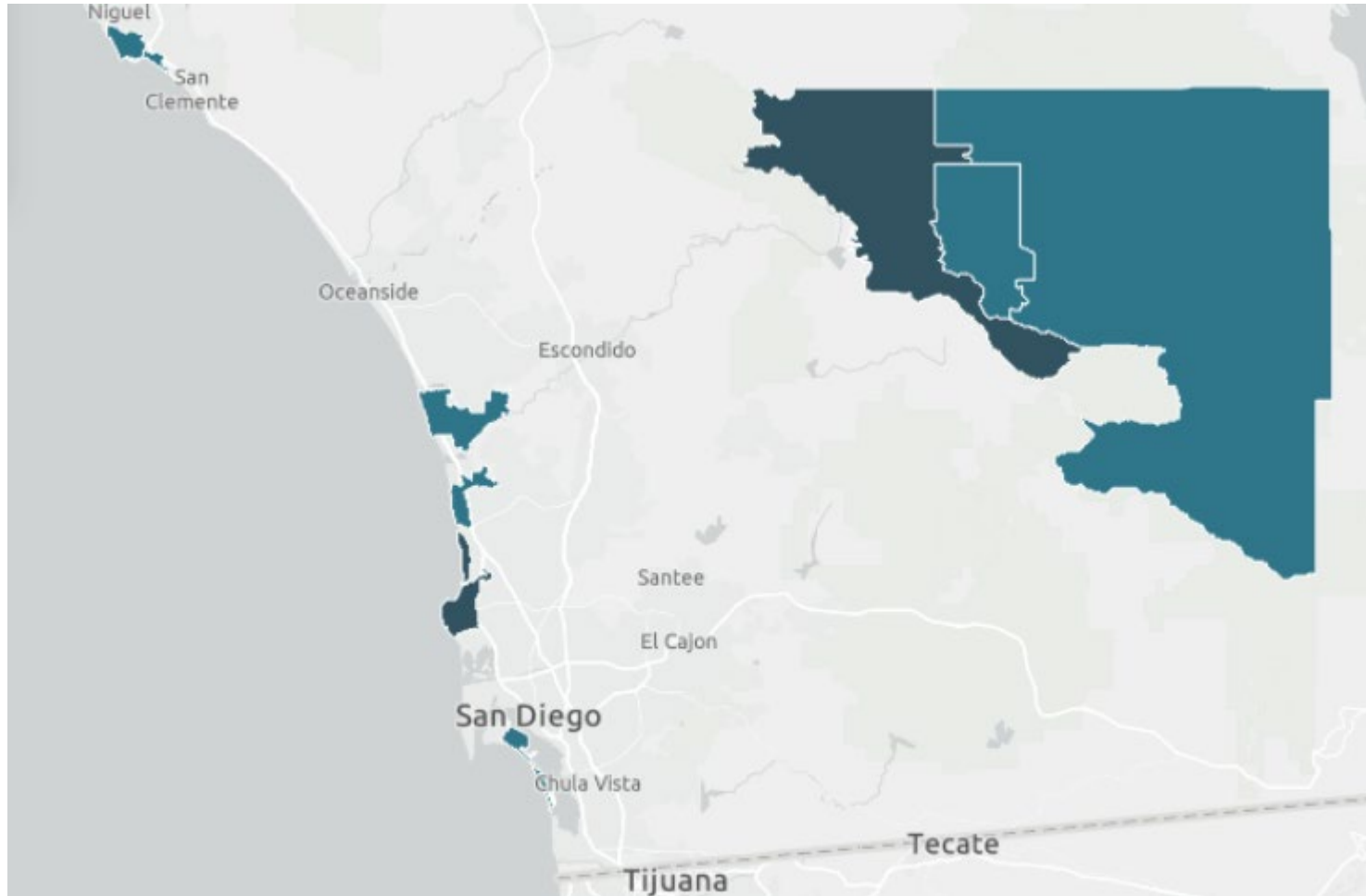
# FERA Program *SCE Enrollment map*



County	Enrollment Rate*
Riverside	15%
San Bernardino	12%
Orange	13%
Kings	12%
Los Angeles	13%
Tulare	11%
Ventura	11%
Kern	10%
Santa Barbara	6%

\*Represents the enrollment rates for all SCE counties effective December 31, 2025, and excludes counties with less than 1,000 estimated eligible households

# FERA Program *SDG&E Enrollment Map*



Zip codes with lowest enrollment	
City	Enrollment Rate*
La Jolla	7%
Coronado	7%
Dana Point	9%
Warner Springs	10%
Del Mar	10%
Encinitas	11%
Borrego Springs	12%

\*Represents SDG&E zip codes with the lowest enrollment rates according to the eligible population in 2025, as reported in the SDG&E's Monthly Report (Filed January 21, 2026).

# Energy Savings Assistance Program Budget Update

PU Code Section 2790 requires the CPUC to provide energy efficiency services to qualifying low-income households. This program provides energy efficiency services such as weather stripping, insulation, and appliance upgrades to help these Californians better manage their energy bills.

## ESA Program Budget Updates (PY 2025 – Preliminary)

Utility	Authorized Budget	YTD Expenditure	%
PG&E	\$171,120,842	\$151,494,340	89%
SCE	\$96,372,294	\$97,297,144	101%
SDG&E	\$32,463,916	\$25,596,059	79%
SoCalGas	\$122,849,884	\$91,746,973	75%
<b>Total</b>	<b>\$422,806,936</b>	<b>\$366,134,516</b>	<b>87%</b>

\* Activity through December 2025, as reported in the IOU ESA-CARE-FERA Monthly Reports filed January 21, 2026.

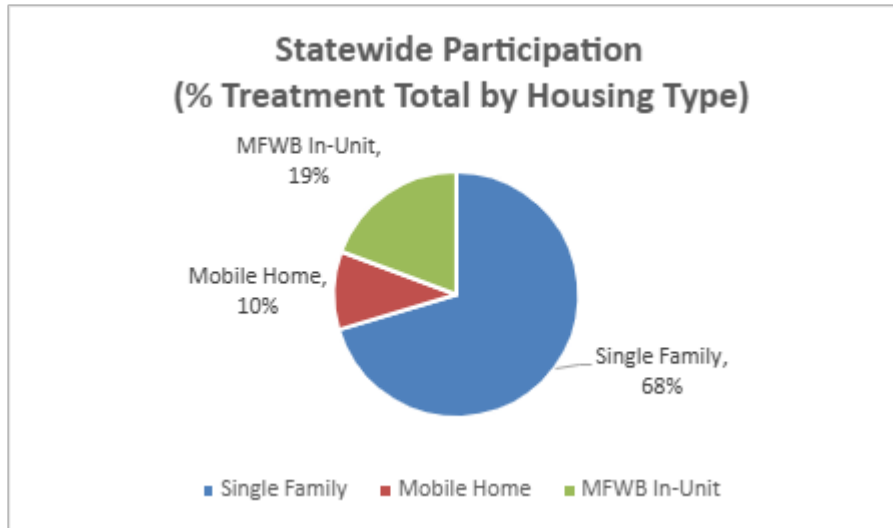
<sup>1</sup> Authorized budgets are the sum as shown in each IOU’s ESA-CARE-FERA Monthly Report, ESA Summary Table, excluding additional MASH/SASH funding.

<sup>2</sup> Expenditures are the sum of amounts shown in each IOU’s ESA-CARE-FERA Monthly Report, ESA Table 1, Table 2A and/or Table 2B, Table 2C, and Table 2D.



# Energy Savings Assistance Program – Program Participation Update (ESA Main + MFWB In-Unit)

## 2025 Households Treated EOY 2025 <sup>1</sup>



Utility	Est. HH Treated Target	YTD HH Treated	Total as % of 2025 Treated
PG&E	52,954	66,666	126%
SCE	59,512	62,402	105%
SDG&E	14,780	7,696	52%
SoCalGas	69,837	41,908	60%
<b>Total</b>	<b>197,083</b>	<b>178,672</b>	

<sup>1</sup> Activity through December 2025, as reported in the IOU ESA-CARE-FERA Monthly Reports filed January 21, 2026.



# Energy Savings Assistance Program Energy Savings Update

## Energy Savings Goals (ESA Main + MFWB) EOY 2025<sup>1</sup>

Utility	2025 Savings Targets		2025 YTD		% Goal YTD	
	kWh	therms	kWh	therms	kWh	therms
PG&E	33,818,185	1,370,794	34,671,903	1,482,980	103%	108%
SCE	33,507,277	363,961	23,160,518	87,020	69%	24%
SDG&E	2,906,619	181,236	1,770,829	173,923	61%	96%
SoCalGas	N/A	1,435,220	N/A	1,033,426	NA	72%
<b>Total</b>	<b>70,232,081</b>	<b>3,351,211</b>	<b>59,603,250</b>	<b>2,777,349</b>	<b>85%</b>	<b>83%</b>

<sup>1</sup> Activity through December 2025, as reported in the IOU ESA-CARE-FERA Monthly Reports filed January 21, 2026.



# Energy Savings Assistance Program Multifamily Update

## EOY 2025 MULTIFAMILY UPDATES

**SPOC: All IOUs have SPOC facilitation at this time. SPOC continues to leverage with other utility program offerings.**

- **PG&E:** In 2025, PG&E's SPOC tracked over 113 MF-serving programs in PG&E service territory and referred 326 customers to 60 different programs.
- **SCE:** By year-end 2025, SCE's SPOC delivered 41 property-level leads, which included referrals from the SOMAH program, and provided 1,980 residential leads to the MFWB program implementer. Additionally, SPOC has shared 675 multifamily leads with the SOMAH program. SCE's SPOC has also continued its efforts in referring multifamily property owners to different programs, offering comprehensive information on multiple initiatives such as Charge Ready, SoCalRen, LIWP, SGIP, and CA Energy-Smart Homes.
- **SDG&E:** In 2025, SPOC has facilitated 50 referrals to MFWB and 506 referrals to SOMAH. SPOC continued to partner with local and nonprofit community organizations and exhibit at conferences and events to engage with hard-to-reach communities and the affordable housing community. SPOC has layered multiple programs and initiatives, bringing the total of referrals in 2025 to 602.
- **SoCalGas:** In PY2025, the Multifamily Single Point of Contact (SPOC) model coordinated in-unit and common area measures with Residential EE offerings in partnership with Resource Innovations and SDG&E, providing a single, streamlined pathway for affordable-housing owners. We simplified enrollment by reducing paperwork and doing the “heavy lifting” for busy property teams, while connecting portfolios to complementary offerings such as CARE, financing, EENH (new construction), Solar Thermal, and relevant electric/water efficiency programs to help lower operating costs and support long-term affordability for residents. Since launch of MFES, the SPOC team has supported **15,000+ units** and are actively managing **45+ projects** toward completion. SoCalGas SPOC lead development totals **617 properties / 59,234 units—about 91% of total unit leads (64,744)**. Near-term efforts prioritize closing in-flight projects and processing completions before re-accelerating new intake, maintaining focus on affordability, customer protections, and high-quality delivery.

# ESA MFWB Pipeline Results – Northern MFWB (PG&E)

ESA N. MFWB Pipeline (as of December 31, 2025)	
MFWB Whole Building	# of Projects by Status
Leads	275
Enrollment	181
Assessments	177
Treated/Invoiced	81
MFWB In-Units	# of Projects by Status
Leads	16,801
Enrolled	12,823
Treated/Invoiced	16,041

# ESA MFWB Pipeline Results - SDG&E, SCE & SoCalGas

(June 2023 - December 2025)

ESA Southern MFWB Program Pipeline						
MFWB CAM	2023 / 2024	Q1 2025	Q2 2025	Q3 2025	Q4 2025	2023-2025 Total
Leads	2,049	101	95	155	55	2,455
Enrollment	364	107	89	110	107	777
Assessments	299	86	120	84	89	678
Project Completed	10	13	7	29	27	86
Treated Invoiced	7	8	14	11	38	78
MFWB In-Units	2023 / 2024	Q1 2025	Q2 2025	Q3 2025	Q4 2025	2023 -2025 Total
Enrolled	34,159	5,891	4,955	8,665	9,798	63,484
Treated Invoiced	7,411	2,963	4,775	2,069	1,657	18,875

# Tribal Community Outreach Update – PG&E



Compliance/Outreach Activities in 2025	Successes/Challenges
<p>PG&amp;E's Tribal Grant Program saw a jump in interest and participation in 2025. PG&amp;E quadrupled the funding allocated to its PY2025-2026 Tribal Grant Program and awarded six new grants.</p> <p>PG&amp;E is actively working with the six new tribal grantees to promote ESA program participation.</p> <p>Beyond the ESA program's tribal outreach efforts, PG&amp;E's centralized tribal team, which coordinates all PG&amp;E's tribal communications, continued its ongoing outreach efforts to tribes across the service territory on various topics related to energy use, resiliency, safety, and community initiatives.</p> <p>In October 2025, the tribal outreach team issued a newsletter to share program eligibility information and provide updates for tribal communities. Additionally, the team contacted all six tribes to offer training and hands-on support with the application process.</p>	<p><b>Challenges:</b></p> <ul style="list-style-type: none"><li>• Tribal members do not have tax documents or mortgages to show for proof of ownership of homes. The hassle of trying to explain tribal assignments and get documentation deters many tribal members from participating in the program.</li><li>• Difficulty obtaining income documentation</li><li>• Delay between outreach events and contractors' attempts at contact.</li><li>• Tribal members do not respond to phone calls because they feel it might be a scam.</li><li>• Safety, confidence in who is entering home</li><li>• Although many tribes attend trainings and informational sessions, there are some that do not participate and therefore miss opportunities to access information and programs being offered.</li></ul> <p><b>Successes:</b></p> <p>As reported in previous presentations, PG&amp;E considered all the feedback received and incorporated measures to mitigate reported challenges in the 2025 Tribal Grant program. Additionally, these challenges were also discussed with the new tribal grantees to elevate awareness such that changes/mitigation efforts could be incorporated into tribal grantees' methods of outreach.</p>



# Federally Recognized Tribes by County

62 Tribes Total Across PG&E's Service Area

\*Denotes in multiple counties

Alpine	Humboldt	Mendocino	Shasta
1. Washoe Tribe of CA and NV	1. Bear River Band of the Rohnerville Rancheria 2. Big Lagoon Rancheria 3. Blue Lake Rancheria 4. Trinidad Rancheria 5. Hoopa Valley Tribe 6. Karuk Tribe 7. Yurok Tribe 8. Wiyot Tribe	1. Cahto Tribe (Laytonville) 2. Coyote Valley Band of Pomo Indians 3. Guidiville Indian Rancheria 4. Hopland Band of Pomo Indians 5. Manchester Band of Pomo Indians 6. Pinoleville Pomo Nation 7. Potter Valley Tribe 8. Redwood Valley Little River Band of Rancheria of Pomo 9. Round Valley Reservation 10. Sherwood Valley Rancheria	1. *Pit River Tribe 2. Redding Rancheria
Amador			Sonoma
1. Buena Vista Rancheria of Mi-Wuk Indians 2. Ione Band of Miwok Indians of California 3. Jackson band of Mi-Wuk Indians			1. Cloverdale Rancheria of Pomo Indians of California 2. Dry Creek Rancheria of Pomo Indians 3. Federated Indians of Graton Rancheria 4. Kashia Band of Pomo Indians of the Stewart's Point Rancheria 5. *Lytton Rancheria of California
Butte	Kern		
1. Tyme Maidu Tribe-Berry Creek Reservation 2. *Enterprise Rancheria 3. Mechoopda Indian Tribe 4. Mooretown Rancheria	1. Tejon Indian Tribe		
	Kings		
	1. Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA)		
Contra Costa	Lake	Modoc	Tehama
1. *Lytton Rancheria of California		1. *Pit River	1. Paskenta Band of Nomlaki Indians
Colusa	1. Big Valley Band Rancheria 2. Elem Indian Colony 3. Habematolel Pomo of Upper Lake 4. Lower Lake (Koi Tribe) 5. Middletown Rancheria of Pomo Indians 6. Robinson Rancheria 7. Scotts Valley Band of Pomo Indians	Placer	Tulare
1. Cachil DeHe Band of Wintun Indians of the Colusa Indian Community 2. Cortina Rancheria		1. United Auburn Indian Community	1. Tule River Indian Reservation
El Dorado		Plumas	Tuolumne
1. Shingle Springs Band of Miwok Indians		1. Greenville Rancheria	1. Chicken Ranch Rancheria 2. Tuolumne Band of Me-Wuk Indians
Fresno	Lasen	Sacramento	
1. Big Sandy Rancheria 2. Cold Springs Rancheria 3. Table Mountain Rancheria	1. Susanville Indian Rancheria	1. Wilton Rancheria	
	Madera	San Joaquin	Yolo
	1. North Fork Rancheria 2. Picayune Rancheria of Chukchansi Indians	1. California Valley Miwok Tribe	1. Yocha Dehe Wintun Nation
Glen		Santa Barbara	Yuba
1. Grindstone Indian Rancheria		1. Santa Ynez Band of Chumash Mission Indians	1. *Enterprise Rancheria



# Non-Federally Recognized Tribes by County

51 Tribes Total Across PG&E's Service Area

## Alameda

1. Calaveras Band of Mi-Wuk Indians
2. Nashville Enterprise Miwok-Maidu-Nishinam Tribe

## Amador

1. Calaveras Band of Mi-Wuk Indians
2. Colfax-Todds Valley Consolidated Tribe
3. Nashville Enterprise Miwok-Maidu-Nishinam Tribe

## Calaveras

1. Calaveras Band of Mi-Wuk Indians
2. Nashville Enterprise Miwok-Maidu-Nishinam Tribe
3. Northern Valley Yokut/Ohlone Tribe
4. Wuksachi Indian Tribe/Eshom Valley Band

## Fresno

1. Dumna Wo-Wah Tribal Government
2. Dunlap Band of Mono Indians
3. Nashville Enterprise Miwok-Maidu-Nishinam Tribe
4. Nor-Rel-Muk Wintu Nation
5. North Fork Mono Tribe
6. Northern Valley Yokut/Ohlone Tribe
7. Salinan Tribe of Monterey, San Luis Obispo Counties
8. Traditional Choinumni Tribe
9. Wuksachi Indian Tribe/Eshom Valley Band
10. Xolon-Salinan Tribe

## El Dorado

1. Colfax-Todds Valley Consolidated Tribe
2. Nashville Enterprise Miwok-Maidu-Nishinam Tribe
3. Tsi Akim Maidu

## Humboldt

1. Tsnungwe Council
2. Shasta Indian Nation

## Kern

1. Chumash Council of Bakersfield
2. Coastal Band of the Chumash Nation
3. Kern Valley Indian Community
4. Kitanemuk & Yowlumne Tejon Indians
5. Northern Chumash Tribal Council
6. Salinan Tribe of Monterey, San Luis Obispo Counties
7. San Fernando Band of Mission Indians
8. Tubatulabals of Kern Valley
9. Xolon-Salinan Tribe
10. yak tityu tityu yak tihini – Northern Chumash Tribe

## Kings

1. Salinan Tribe of Monterey, San Luis Obispo Counties
2. Wuksachi Indian Tribe/Eshom Valley Band
3. Xolon-Salinan Tribe

## Lassen

1. Honey Lake Maidu
2. Tsi Akim Maidu

## Madera

1. Dumna Wo-Wah Tribal Government
2. Nashville Enterprise Miwok-Maidu-Nishinam Tribe
3. North Fork Mono Tribe
4. Northern Valley Yokut/Ohlone Tribe
5. Southern Sierra Miwuk Nation
6. Wuksachi Indian Tribe/Eshom Valley Band

## Marin

1. Muwekma Ohlone Indian Tribe of the SF Bay Area
2. Wuksachi Indian Tribe/Eshom Valley Band

## Mariposa

1. Nashville Enterprise Miwok-Maidu-Nishinam Tribe
2. North Fork Mono Tribe
3. Northern Valley Yokut/Ohlone Tribe
4. Southern Sierra Miwuk Nation
5. Wuksachi Indian Tribe/Eshom Valley Band

## Mendocino

1. Noyo River Indian Community
2. Yokayo Tribe

## Merced

1. Amah Mutsun Tribal Band
2. Dumna Wo-Wah Tribal Government
3. Muwekma Ohlone Indian Tribe of the SF Bay Area
4. Nashville Enterprise Miwok-Maidu-Nishinam Tribe
5. Northern Valley Yokut/Ohlone Tribe
6. Southern Sierra Miwuk Nation
7. Wuksachi Indian Tribe/Eshom Valley Band

## Monterey

1. Amah Mutsun Tribal Band
2. Amah Mutsun Tribal Band of Mission San Juan Bautista
3. Costanoan Rumsen Carmel Tribe
4. Esselen Tribe of Monterey County
5. Indian Canyon Mutsun Band of Costanoan
6. KaKoon Ta Ruk Band of Ohlone-Costanoan Indians of the Big Sur Rancheria
7. Noyo River Indian Community
8. Ohlone/Costanoan-Esselen Nation
9. Rumsen Am:a Tur:ataj Ohlone
10. Salinan Tribe of Monterey, San Luis Obispo Counties
11. Wuksachi Indian Tribe/Eshom Valley Band
12. Xolon-Salinan Tribe

## Napa

1. Mishewal-Wappo Tribe of Alexander Valley
2. Muwekma Ohlone Indian Tribe of the SF Bay Area

## Nevada

1. Colfax-Todds Valley Consolidated Tribe
2. Nevada City Rancheria Nisenan Tribe
3. Tsi Akim Maidu

## Placer

1. Nevada City Rancheria Nisenan Tribe
2. Tsi Akim Maidu

## Plumas

1. Tsi Akim Maidu

## Sacramento

1. Colfax-Todds Valley Consolidated Tribe
2. Confederated Villages of Lisjan Nation
3. Northern Valley Yokut/Ohlone Tribe
4. Tsi Akim Maidu

## Santa Barbara

1. Barbareno Band of Chumash Indians
2. Barbareño/Ventureño Band of Mission Indians
3. Gabrieleno Band of Mission Indians - Kizh Nation
4. Gabrielino Tongva Indians of California Tribal Council
5. Northern Chumash Tribal Council
6. Xolon-Salinan Tribe
7. yak tityu tityu yak tihini – Northern Chumash Tribe

# PG&E Tribal Segment Reporting



**Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions \***  
**Pacific Gas and Electric Company**  
**Through December 31, 2025**

ESA Main (SF, MH)	(B)	(C)	(D)	(E)							
Customer Segments	# of Households Eligible [1]	# of Households Treated [2]	Enrollment Rate = (C/B)	# of Households Contacted [3]	Rate of Uptake = (C/E) [18]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures) [4][20]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only) [5][20]	Avg. Peak Demand Savings (kW) Per Treated Household [20]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures) [4][20]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only) [5][20]	Avg. Cost Per Treated Households [20]
Tribal [19]	1,911	162	8%	189	86%	544.60	544.60	0	21.91	22.21	\$ 1,423

[1] Eligibility estimates based on Athens Research except where otherwise noted. PG&E filed the 2025 Athens estimates on April 14, 2025.

[2] Data is compiled based on ESA measures received YTD, and may include enrollments from prior years

[3] The number of household contacted includes YTD leads and enrollments.

[4] PG&E has considered the energy savings associated with all ESA measures installed for this entry, regardless of whether the savings have a negative or positive value for kW, kWh, and/or Therms. Many measures offered in ESA provide Non-Energy Benefits (including Health, Comfort, and Safety (HCS)) in addition to energy savings, and some of these measures may be associated with a negative savings value.

[5] PG&E has considered only the energy savings associated with the ESA measures installed for this entry that have a positive value for kWh and/or Therms. Installed ESA measures with a negative savings value for both kWh and Therms were excluded.

[18] Rate of Uptake may be slighter greater than 100% as homes that have received treatment this year may have been enrolled/contacted in the prior year.

[19] This data captures tribal households located on federally-recognized tribes whose trust lands are identified in the Bureau of Indian Affairs and includes ESA participants from non federally-recognized tribes or households that self-identified as Native American.

[20] May include both completed and in-progress projects; and averages may be different from the average for only the completed projects in Column C.

# SCE Tribal Community Outreach Update

(Through December 2025)



## Outreach Activities

- **Ongoing Outreach:**
  - Southern California Edison (SCE) has focused on strengthening partnerships with Tribal communities in 2025 through a structured outreach program aimed at educating Tribal leaders on income-qualified energy programs and promoting community engagement. This includes the Mini Grant Outreach Program, community events, safety meetings, and workforce initiatives.
- **2025 Highlights:**
  - Engaged Tribal communities through four Tribal Earth Day events at Soboba, Morongo, Bishop Paiute, and Pechanga.
  - Delivered direct assistance through the ESA Program at Bridgeport Indian Colony, supporting 23 residents with energy-efficient appliances.
  - Coordinated the Tribal Leaders Energy Summit, convening 160+ Tribal leaders and partners to advance energy resilience and emerging technologies.
  - In 2025, SCE participated in 36 tribal-focused safety and engagement activities.

## Successes and Challenges

- **Successes:**
  - The Chemehuevi, Tule River, Bridgeport, and Soboba tribes participated in the Mini Grant Program
  - Strengthened relationships with Tribal communities through ongoing participation in monthly safety meetings and Citizen Powertalk workshops.
- **Challenges:**
  - Identifying and building relationships with non-federally recognized tribes
  - Restricted mini-grant agreement

# SCE Tribal Community Landscape

Southern California Edison has 13 federally-recognized Tribes in its service territory.

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Agua Caliente Band of Cahuilla Indians	Pechanga Band of Indians
Benton Utu Utu Gwaitu Paiute Tribe	Yuhaaviatam of San Manuel Nation
Bishop Paiute Tribe	Soboba Band of Luiseño Indians
Bridgeport Indian Colony	Timbisha Shoshone Tribe
Chemehuevi Indian Tribe	Tule River Indian Tribe
Colorado River Indian Tribes	Twenty-Nine Palms Band of Mission Indians
Morongo Band of Mission Indians	

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# SCE Tribal Segment Reporting (Through EOY 2025)

Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions											
Southern California Edison											
Through December 2025											
ESA Main (SF, MH)											
Customer Segments	# of Households Eligible <sup>[1]</sup>	# of Households Treated <sup>[2]</sup>	Enrollment Rate = (C/B)	# of Households Contacted <sup>[3]</sup>	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
<b>Demographic</b>											
<b>Location</b>											
Tribal	8,832	87	0.99%	26	335%	394	394	0.060	3.22	3.22	\$ 1,446

\*Activity through December 31, 2025, as reported in the IOU ESA-CARE-FERA Monthly Reports filed January 21, 2026.

[1] Athens eligibility estimates at 250 FPL applied to customer segment population.

[2] The number of Tribal HH treated for the PY2025.

[3] Includes *only* households that SCE contacted by direct mail or email campaigns. Customers could also have been contacted multiple times within a year by other means, such as by contractors or another utility, tribal events which is not reflected in this value. SCE only tracks its direct mail and email campaign efforts.

Please note: Also, Average kWh, Therms, kW Peak Demand, and cost are based on # of household treated.

# SDG&E Tribal Community Outreach Update

OUTREACH ACTIVITIES (in accordance with D.21-06-015)	SUCCESSSES & CHALLENGES
<ul style="list-style-type: none"> <li>• Tribal Liaison continues outreach to all the Tribes SDG&amp;E serves to exchange information.               <ul style="list-style-type: none"> <li>• In 2025, SDG&amp;E has met with 17 of 17 Federally recognized Tribes and 1 of 3 non-federally recognized Tribe.</li> </ul> </li> <li>• Eight Tribes are eligible for mini grants. In 2025, to date, SDG&amp;E has processed six mini grants.</li> <li>• As of December 2025, participated in over 50 presentations and Tribal community resource fairs to promote low-income programs, discussed topics such as Bill Assistance, Medical Baseline, Wildfire Safety, PSPS, AFN, provided direct enrollment support, and provided 1x1 customer assistance.</li> <li>• Continued partnerships with two Tribal CBOs:               <ul style="list-style-type: none"> <li>• <b>Southern California Tribal Chairmen’s Association (SCTCA)</b> <ul style="list-style-type: none"> <li>• Total Outreach Activities YTD: 10</li> <li>• Total Reach: 12,000</li> </ul> </li> <li>• <b>Southern California American Indian Resource Center (SCAIR)</b> <ul style="list-style-type: none"> <li>• Total Outreach Activities YTD: 49</li> <li>• Total Reach: 44,000</li> </ul> </li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <b>Success:</b> SDG&amp;E continues to be proactive in promoting low-income programs by strengthening partnerships with Tribal Nations through advisement and direction from Tribal elected leaders and their staff as well as working with trusted organizations serving reservations such as health and emergency services.</li> <li>• <b>Success:</b> Through ongoing CBO partnerships, SDG&amp;E staff has been invited to participate in SCAIR and SCTCA outreach events to promote CARE, FERA, and ESA.</li> <li>• <b>Success:</b> Partnership with Southern Indian Health Council and Indian Health Council has increased SDG&amp;E presence at smaller family events such as SDG&amp;E's participation in the Healthy Families series hosted by various remote Tribal Nations.</li> <li>• <b>Success:</b> Coordinated Tribal led workshops and enhanced program impact by integrating expertise from community partners such as GRID Alternatives.</li> <li>• <b>Challenge:</b> Engaging non-federally recognized Tribes.</li> <li>• <b>Challenge:</b> Tribes are overwhelmed with requests and have limited resources, so it's important to meet them where they are at.</li> <li>• <b>Challenge:</b> Mini-grants require Tribes to complete tax paperwork before payment can be issued. SDG&amp;E has established a streamlined process.</li> </ul>

# SDG&E Tribal Community Landscape

- SDG&E has 17 Federally recognized and 3 non-Federally recognized Tribes in its service territory.
  - Of the 17 Federally recognized Tribes, **16 receive service\*** provided by SDG&E.

Federally Recognized Tribes in SDG&E's Service Territory	
<b>Barona Band of Mission Indians</b>	<b>Mesa Grande Band of Mission Indians</b>
<b>Campo Kumeyaay Nation</b>	<b>Pala Band of Mission Indians</b>
<b>Ewiiapaayp Band of Kumeyaay Indians (Cuyapaipe Reservation)</b>	<b>Pauma Band of Luiseno Indians</b>
Inaja & Cosmit Band of Indians	<b>Rincon Band of Luiseno Indians</b>
<b>Jamul Indian Village</b>	<b>San Pasqual Band of Mission Indians</b>
<b>La Jolla Band of Mission Indians</b>	<b>lipay Nation of Santa Ysabel (Santa Ysabel Reservation)</b>
<b>La Posta Band of Mission Indians</b>	<b>Sycuan Band of Kumeyaay Nation</b>
<b>Los Coyotes Band of Mission Indians</b>	<b>Viejas Band of Kumeyaay Indians</b>
<b>Manzanita Band of Kumeyaay Nation</b>	(row intentionally left blank)

Non-Federally Recognized Tribes in SDG&E's Service Territory	
Juaneno Band of Mission Indians	San Luis Rey Band of Mission Indian
Kwaaymii	(row intentionally left blank)

\* Tribal communities in bold are those that receive service from SDG&E.

# SDG&E Tribal Segment Reporting \*



**Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions [\*]  
San Diego Gas & Electric Company  
December 2025**

ESA Main (SF, MH)											
Customer Segments	# of Households Eligible [1]	# of Households Treated [2]	Enrollment Rate = (C/B)	# of Households Contacted [3]	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only) [5]	Avg. Peak Demand Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only) [5]	Avg. Cost Per Treated Households
<b>Demographic</b>											
Tribal [18]	21,716	1	0%	170	1%	140.00	140.00	0	-	-	\$ 430

\*As reported in SDG&E's Monthly Report filed on January 21, 2026.

## Outreach Activities

### Activities are in accordance with D.21-06-015

- SoCalGas strengthens communication and collaboration with Tribes across its service area
  - SoCalGas actively engages with federally and non-federally recognized Tribes through biannual in-person meetings, ongoing email and phone communication, and participation in community events.
  - SoCalGas continues to successfully build and maintain meaningful relationships, ensuring each Tribe has an established and reliable point of contact.
- SoCalGas enhances its outreach strategy to deepen Tribal engagement
  - As of December 31, SoCalGas successfully completed meetings with 18 Tribes across its service area.
  - SoCalGas remains committed to ongoing engagement by scheduling additional meetings and establishing dedicated contacts for Tribal participation in Low Income decision programs.

## Successes & Challenges

- **Success:** Through December 31, SoCalGas participated in 345 events in Tribal Communities, impacting 72,541 people.
- **Working with Success:** Continuing to work with Tribes, as well as Community Based Organizations specific to Tribal communities.
- **Challenge:** Identifying non-federally recognized Tribes.

# SoCalGas Tribal Community Landscape through December 31, 2025



- SoCalGas has 19 federally-recognized Tribes in its service territory.
  - Of the 19 Tribes, **10 have natural gas service\*** provided by SoCalGas.
    - These 10 tribes have a total of 16,689 natural gas meters of which 93% are on leased land – with no certainty that the land occupant is a Tribal member.

<b>Agua Caliente Band of Cahuilla Indians</b>	<b>San Manuel Band of Serrano Mission Indians of the San Manuel Reservation</b>
<b>Augustine Band of Cahuilla Indians</b>	<b>Santa Rosa Band of Cahuilla Indians</b>
<b>Cabazon Band of Mission Indians</b>	<b>Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation</b>
Cahuilla Band of Mission Indians of the Cahuilla Reservation	<b>Soboba Band of Luiseño Indians</b>
Chemehuevi Indian Tribe of the Chemehuevi Reservation	Tachi Yokut Tribe of Indians
Fort Mojave Indian Tribe	Tejon Indian Tribe
Los Coyotes Band of Cahuilla and Cupeno Indians	Torres-Martinez Desert Cahuilla Indians
<b>Morongo Band of Cahuilla Mission Indians</b>	Tule River Indian Tribe of the Tule River Reservation
<b>Pechanga Band of Luiseño Mission Indians of the Pechanga Reservation</b>	<b>Twenty-Nine Palms Band of Mission Indians of California</b>
Ramona Band of Cahuilla Indians	

- SoCalGas has established a point of contact with 3 non-federally-recognized Tribes in its service territory.

<b>Fernandeno Tataviam Band of Mission Indians</b>	<b>Gabrieleno (Tongva) Band of Mission Indians</b>
<b>Juaneno Band of Mission Indians</b>	<b>Barbareño/Ventureño Band of Mission Indians</b>
<b>Kern Valley Indian Community - Nuwa (Kawaiisu)</b>	

\*Tribes in bold are the 10 that have natural gas service.

# SoCalGas Tribal Segment Reporting through December 31, 2025



ESA Main (SF, MH)											
Customer Segments	# of Households Eligible* [1]	# of Households Treated [17]	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Location											
Tribal [8]	4,445	34	1%	155	21.9%				14.3	15.9	1,013.2

SoCalGas uses geographic boundary information to identify federally recognized tribal areas in conjunction with an augment to the ESA application to allow for customer to self-identify as a member of a tribal community.

# PSPS Ongoing Activities





# 2025 Public Safety Power Shutoff (PSPS) Overview and Preparedness

This year, we have activated our Emergency Operations Center (EOC) due to weather conditions that could have potentially caused a wildfire.

**4** PSPS events      **17,972** Customers impacted

Average restoration time: **5 hours**  
.....  
Food vouchers distributed: **200**  
.....  
Hotel stays provided: **86**  
.....  
**23 Community Resource Centers**  
opened serving over **15,310** visitors

Data is as of 11/13/2025

## To prepare for wildfire season, we have:

- ➔ Distributed **2,024 portable batteries** to provide resiliency support during outages.\*
- ➔ Conducted outreach via letters and emails to **1.3+ million customers** regarding outage preparedness.
- ➔ Coordinated with **250+ Community Based Organizations**.
- ➔ Held **22 Wildfire Safety Webinars and Regional Town Halls** focused on preparedness for customers.
- ➔ Shared survey encouraging customers with access and functional needs to self-certify and enroll in our Self-Identified Vulnerable (SIV) Program.

\*Portable battery distributions 1/1/25-10/29/25.

# Support for Customers with AFN During PSPS



## Food Assistance

Access food options during and after a PSPS through our partnerships with local organizations.

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## Hotel Accommodations and Discounts

Qualify for discounts or free hotel accommodations if eligible.

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## Transportation

Receive rides to and from Community Resource Centers with our county partners.

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## Community Resource Centers

Access necessities such as charging stations, ADA accessible bathrooms, water, snacks and more in a safe location.

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## The California 211 Providers Network and Disability Disaster Access and Resources (DDAR):

Contact 211 or DDAR to receive information and help accessing transportation, food or hotel support.

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## Backup Power Programs

Explore the different backup power options we offer to help reduce the impact of power outages.

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## In-Language Media

Receive awareness of program offerings and PSPS information through radio broadcasting and direct to customer outreach.

# 2025 SCE PSPS OVERVIEW



	Type	Activations	Customer Interruptions <sup>2</sup>	Circuit Interruptions <sup>3</sup>	Customer Minutes of Interruption	Pct of Total System CMI
2025	PSPS	13	539,751	927	1.4B	42%
	High Threat Events <sup>1</sup>	1	0	0	0	0

<sup>1</sup> High Threat events are where SCE did not de-energize any customers.

<sup>2</sup> Represents combined total of unique count of customers per activation impacted by PSPS outage

<sup>3</sup> Represents combined total of unique count of PSPS outages incidents per activation

# MITIGATING IMPACTS OF PSPS -SCE

## Customer Care Programs Update as of December 2025

### 2025 COMMUNITY CARE RESOURCES

#### 112 COMMUNITY RESOURCE CENTERS (CRC)

Contracted and available based on potential shutoff locations. Location and hours listed online before shutoffs.



#### 8 COMMUNITY CREW VEHICLES (CCV)

Can be deployed rapidly for remote locations. Location and hours listed online before shutoffs

#### 8 RESILIENCY ZONE SITES

Enables backup power generation at certain essential sites in remote communities

#### 9 RESILIENT CRCs

CRCs that have or are in the process of installing a transfer switch and/or have a backup generator

The CCBB program offers eligible MBL customers in High Fire Risk Areas (HFRA) impacted by PSPS with a free portable battery and solar panel to power medical devices during PSPS events and other types of emergencies. Since its launch in July 2020, over 24k batteries have been delivered to customers. Customers in HFTDs can receive a \$150 rebate for portable batteries, a \$200 rebate for portable generators, or a \$600 rebate for portable generators if enrolled in CARE/FERA or Medical Baseline Allowance. The Statewide Self-Generation Incentive Program (SGIP) is also available.

- As part of the California Public Utilities Commission’s (CPUC) Final Decision on SCE’s 2025 General Rate Case (GRC), the Commission determined that the services provided through DDAR where duplicative with other existing SCE programs supporting customers with Access and Functional Needs (AFN). As a result, the CPUC disallowed continued funding for DDAR, and SCE’s participation in the program formally ended on October 31, 2025.
- Continued partnership with over 70 Community Based Organizations (CBO's) to support customers with AFN.
- Distributed 500 emergency go bags via CBO partnership
- In 2025, CCBB program successfully deployed 7,663 batteries to eligible customers, bringing the total to 24,674 free portable backup batteries distributed since program inception.
- The In-Event Battery Loan Pilot provides supports eligible AFN customers impacted by PSPS events by providing a battery loan. In 2025, 132 customers received battery loans.
- In 2025, granted 5,858 Portable Power Station Rebates and 1,430 Portable Generator Rebates, bringing the total to over 19,600 rebates issued since the program began in June 2020.

# EOY 2025 SDG&E PSPS Overview

SDGE executed **2** Public Safety Power Shutoffs (PSPS) from January 7 – 24, 2025 impacting **158,277** customers across **4 (San Diego, Riverside, Imperial, and Orange)** counties, of which **51,488** were de-energized.

- During powerline patrols, **15** instance of damage to system identified
- Community Resource Centers opened **22** times receiving **4,583** customer visits
- **3,088** Medical Baseline customers de-energized
- **321** customers with AFN supported through 211
  - **11** customer supported through accessible transportation
  - **91** hotel stays provided

## In preparation of wildfire season:



Held **290 Community Based Organizations events** with a reach of **32,212** people



Hosted **131 Community Wildfire Safety Events (including Tribal)** with a reach of **16,987** people



Collaborated with 211 SD to conduct a call campaign to reach MBL customers in the HFTD and support them in implementing a Preparedness Plan for potential PSPS or other emergencies.

# PSPS SDG&E CUSTOMER SUPPORT AND RESOURCES



## Community Resource Centers

- 11 facilities in the HFTD
- Provides a local center for impacted customers to receive support and resiliency items, with a focus on AFN



## Transportation

- Partnership with FACT paratransit
- Provides accessible transportation to customers' location of choice including CRCs



## Tribal Partnerships

- Partnerships with Southern Indian Health Council (SIHC) and Indian Health Council (IHC)
- Provides resiliency items and resources



## Hotel Stays

- Partnership with Salvation Army
- Provides no-cost hotel stays if staying in place is not an option (SDG&E may provide an emergency battery)



## Centralized Resource Hub

- Partnerships with 211 San Diego/OC United Way
- Connects customers to resources and direct support from 1,000+ orgs, 24/7/365, over 200 languages



## Wellness Checks

- Partnerships with local CERTS and YANA
- Provide wellness checks to individuals with AFN who may need additional support



## Pantry & Warm Food

- Partnership with SD Food Bank & Feeding SD to provide mobile food pantries at rural, tribal and PSPS sites
- Warm Food vendors to provide additional options, as needed



## Community Engagement

- ~50 CBOs within SDG&E's Energy Solutions Partner Network
- Amplified PSPS notifications to expand reach in HFTD



# State of Disconnections and Arrearage Management Plans (AMP)

## Arrearage Management Plan (AMP) <sup>[1]</sup>

- Number of customers enrolled since launch : 642k
  - Gross percentage of eligible households enrolled: 93%
  - Number successfully completed 12-month enrollment since program launched in Feb. 2021: 107k
    - Percentage of total enrollments since launch that have successfully completed AMP: 19%<sup>[2]</sup>
- In 2025 the average length of participation for customers who do not finish the 12 months is five months.
- Total amount forgiven since program launch : \$503M

## AMP Case Management

### AMP Notifications

- PG&E updated the AMP enrollment, unenrollment and milestone letters to include dynamic data. The letters now include total amount eligible for forgiveness, overage amount if applicable, monthly forgiveness amount, amount forgiven at each milestone and the remaining amount eligible for forgiveness at each milestone.

<sup>[1]</sup> Data as of 2/28/2026

<sup>[2]</sup> Number updated to remove customers who received CAPP funding that covered the remaining AMP balance

<sup>[3]</sup> R.18-07-005 Pacific Gas and Electric Company’s Monthly Disconnect Data Report, submitted on January 20, 2026.

## PG&E’s Bill Assistance Programs

### Relief for Energy Assistance through Community Help (REACH)

- PG&E continues its commitment to support its income-qualified customers (200% FPL) to avoid service interruption through its contribution to the REACH program.
- In 2025, PG&E contributed \$50M to REACH, which helped over 32,000 customers totaling ~\$9.6M in grant amount through December.

### Match My Payment

- PG&E launched a new “Match My Payment” program on June 9th to support households earning up to 400% of the Federal Poverty Level (FPL). Through this initiative, PG&E matches customer payments toward past-due balances, effectively doubling the impact of each contribution. In 2025 the program matched over 66,000 grants and helped pay down over \$13.3M in arrearages.

## Disconnections / Reconnections <sup>[3]</sup>

Residential disconnections in December:	12,003
Residential customers reconnected in December:	9,682

# SCE Disconnections Status and AMP – Through December 2025

## Arrearage Management Plan (AMP)

- Number of customers enrolled: 305,076
  - Percentage of eligible households enrolled: 20%
  - Number successfully completed 12-month program launched since Feb. 2021: 64,189
    - 21% of customers enrolled in AMP completed the 12-month enrollment
    - For those that do not complete the 12-months, the average length of enrollment is 6 months
- Total arrearages: \$608M
- Total amount forgiven: \$255M

## Disconnections/Reconnections

Residential disconnections 2025 <sup>1</sup> :	186,508
Residential Customers reconnected:	150,996

<sup>1</sup>January to December 2025

## AMP Case Management

To manage customer satisfaction in AMP, SCE has implemented an outbound calling initiative to customers who have gone on the NEM tariff and no longer eligible to participate in AMP to provide those customers with other options to assist with their arrearage balances.

SCE has also begun another initiative to reach out to customers who are experiencing delayed billing and provide accommodations where needed.

### AMP NEM outreach (outbound calls)

- 2025 (YTD)\* – 783 calls completed



### AMP Delayed Billing outreach

- 2025 (YTD)\* – 1,525 letters mailed



# SDG&E Disconnections Status and AMP – Through December 2025

## Arrearage Management Plan (AMP)

- Number of customers actively enrolled: 16,794
- Total arrearages currently enrolled: \$36.4M
- Total arrearages forgiven since February 2021: \$98.3M
- Number and percentage of customers that successfully completed 12- month program since February 2021: 29,128 or 29%
- Average length of participation for customers who did not complete the 12- month program since February 2021: 3 months
- Percentage of eligible households enrolled since February 2021: 85%

## AMP Marketing

### Targeted Communications and General Outreach

- Targeted outbound calls and emails to eligible customers
- Included AMP messaging in CARE-eligible monthly bill comparison email
- Organic social media posts (Facebook, Instagram, Nextdoor)
- AMP messaging on sdge.com/assistance
- Bill inserts & bill package
- Continued program education through SDG&E's Energy Solutions Partner Network, comprised of 200+ CBOs.

## Disconnections

Number of disconnections Jan-Dec 2025:  
39,687, of which 14,593 (37%) were CARE or FERA.  
32,248 customers (81%) were re-connected.

Resumption of residential disconnections for non-payment started in Q3 2023.

## Neighbor-to-Neighbor\*

Number of customers receiving N2N funds:**2,512**

Total Amount Spent: **\$963,749**

\*SDG&E shareholder funded utility assistance program

## Arrearage Management Plan (AMP)\*

- Number of customers enrolled (1/1/2025- 12/31/25): 69,643
- Total arrearages (1/1/2025 – 12/31/25): \$61.7M
- Total amount forgiven (1/1/2025 – 12/31/25): \$26.7M
- Average length of participation for customers who did not complete the 12-month program
  - For those enrolled between 1/1/2025 – 12/31/2025 the average length of enrollment in the program was 6 months
- Number of customers who have successfully completed 12- month program since February 2021 launch until December 31, 2025: 136,412
- Percentage of eligible households enrolled since Feb 2021 (launch) until December 31, 2025: 73%

\*Data through 12/31/2025, updated on 3/11/2026

### Disconnections

Number of disconnections, Jan 1, 2025– Dec 31, 2025: 27,902 residential disconnections have occurred during this time frame.

### AMP Case Management

Missed payment reminders for AMP customers continue to be sent. Customers enrolled in the Arrearage Management Program receive notifications by text, email, and/or letter when a payment is missed.



# ESA and Demand Response

# ESA - Demand Response 5-Year Recap

The table below conveys ESA customers who opted into a Demand Response (DR) program.

	2021	2022	2023	2024	2025
<b>SCE</b> For additional DR program information, please visit: <a href="https://www.sce.com/demand-response-programs-for-homes">Demand Response Programs for Homes (sce.com)</a>	294	285	215	147	191
<b>SDG&amp;E</b> <sup>[1]</sup> For additional DR program information, please visit: <a href="https://www.sdge.com/demand-response-for-your-home">Demand Response for Your Home (sdge.com)</a>	30	8	29	3	5
<b>PG&amp;E</b> <sup>[2]</sup> For additional DR program information, please visit: <a href="https://www.pge.com/energy-incentive-programs">Energy incentive programs (pge.com)</a>	514	1,168	943	1,592	583

<sup>[1]</sup> Based on current data. Actual opt-in may have occurred in subsequent year.

<sup>[2]</sup> Data for years 2020-2023 reflect the number of ESA customers who opted into PG&E's SmartAC Smart Thermostat program, which was close to enrollment in 2024. It was replaced with Power Saver Rewards (PSR) in mid-2024.