



Low Income Oversight Board

1st Quarterly Meeting

March 26, 2026

9:00 AM – 3:00 PM

Hybrid Meeting

In-person:

Agua Caliente Cultural Museum

140 N Indian Canyon Dr

Palm Springs, CA 92262

Virtual Via Webex:

<https://cpuc.webex.com/cpuc/j.php?MTID=me45fcc44c6587fe96a9eab2a1d7361f0>

Webinar password: liob (5462 when dialing from a phone or video system)

Webinar Number/ Access code: 2480 229 5323

Join by phone: 1-855-282-6330 United States Toll Free +1-415-655-0002 United States Toll

This meeting will be recorded.

Muting: We greatly appreciate your cooperation in reducing background noise on the audio connection by muting your line when you are not speaking.

All meeting materials will be available on the LIOB website in March at <https://liob.cpuc.ca.gov/>

Low Income Oversight Board Members

Chair Benito Delgado-Olson Gov. Appointee	Vice Chair Jason Wimbley CSD Representative	CPUC Commissioner Matthew Baker	Robert Castaneda Public Member	Pat Watts Weatherization Contractor	Lourdes Medina Public Member
Marlene Murphy-Roach Energy Utility	John Tang Water Utility	Paul Irwin Public Member	Lisa Castilone Public Member	Ann Kloose Public Member	

AGENDA

Oral comments: The Low Income Oversight Board (LIOB) will accept oral comments on each agenda item during the meeting, as well as general comments at the start of the meeting. Speakers must refrain from discussing matters pending before the Commission in any “ratesetting” or “adjudicatory” proceedings other than those in which this meeting has been formally noticed: A.19-11-003 (CARE/ESA), A.20-03-014 (CARE/ESA), and R.15-03-010 (San Joaquin Valley).

9:00 – 9:20 a.m.	<p>1. Welcome and Introductions - Benito Delgado-Olson, LIOB Chairperson (20 min)</p> <ul style="list-style-type: none"> • Commissioner Houck remarks
9:20 – 9:25 a.m.	<p>2. Approval of December 11, 2025, LIOB Meeting Minutes - <u>Action Item</u> (5 min)</p>
9:25 – 9:45 a.m.	<p>3. Public Comment (20 min)</p> <p><i>*Public comment is intended to provide an opportunity for members of the public who wish to address the board on any topic. Members of the board are not allowed to take any formal action on an item not on the agenda. If possible, it is requested that public comment be limited to 2 minutes per speaker. Public comment will be facilitated via in-person attendance and Webex.</i></p>
9:45 – 10:15 a.m.	<p>4. CPUC Standing Reports (30 min)</p> <ul style="list-style-type: none"> • OGA – Erin Rodriguez • Energy Division– Kapil Kulkarni • Water Division Update – Việt “Kevin” Trương
10:15 – 11:05 a.m.	<p>5. Energy Disconnections and Reconnections (Disconnections) Rulemaking (R.18-07-005) (50 min)</p> <ul style="list-style-type: none"> • Paul Phillips with CPUC will present and seek feedback on the Disconnections rulemaking, including whether and how to adjust disconnection caps and recommendations related to pilot programs on Arrearage Management Plans (AMPs), Percentage of Income Payment Plans (PIPPs), and Community-Based Organizations (CBOs) currently scheduled to sunset in 2026. Staff will also seek input on recommendations to minimize impacts to vulnerable customers given high statewide arrearages if pilots were allowed to sunset as scheduled and disconnection caps were modified, such as coordination between Investor-Owned Utilities (IOUs) and other entities to support customers at risk of disconnection.
11:05 – 11:15 a.m.	BREAK

<p>11:15 – 11:45 a.m.</p>	<p>6. Community and Tribal Engagement Presentation (30 min)</p> <ul style="list-style-type: none"> • Speaker: TeMashio Anderson (Pomo/Dine Nations), California Tribal Program Director Organization: GRID Alternatives - Tribal Energy Alternatives (TEA) Program
<p>11:45 a.m. – 12:45 p.m.</p>	<p>LUNCH</p>
<p>12:45 – 1:45 p.m.</p>	<p>7. Technical Advisory Committee (TAC) – <u>Action Item</u> (60 min)</p> <p>TAC Members: <u>Castaneda</u>, Wimbley, Delgado-Olson, Castilone, Murphy-Roach, Garcia (non LIOB Member), Irwin, Medina, Kloose, Tang</p>
<p>1:45 – 2:45 p.m.</p>	<p>8. Joint Investor-Owned Utilities Status Reports (60 min)</p> <ul style="list-style-type: none"> • Report on the CARE/FERA/ESA Programs <ul style="list-style-type: none"> ▪ Ongoing Status Report • Arrearages <ul style="list-style-type: none"> ▪ Updates on arrearage trends, payment plans, and disconnections • CARE/FERA Income Eligibility Study (2028 Contract) <p><i>Instead of presenting the entirety of these topics during the meeting, the IOUs are asked to share their slides with the board in advance of the meeting and be prepared to answer questions.</i></p>
<p>2:45 – 2:55 p.m.</p>	<p>9. Subcommittee Reports – <u>Action Item</u> (10 min)</p> <ul style="list-style-type: none"> • Low Income Energy Assistance Programs (LIEAP): <u>Castaneda</u>, Watts, Medina, Irwin, Wimbley, Castilone, Murphy-Roach • Low Income Needs Assessment (LINA): Castaneda, Medina, Castilone, Tang • Legislative: <u>Watts</u>, Castaneda, Delgado-Olson • Water & Climate Change: <u>Tang</u>, Castaneda, Irwin, Delgado-Olson <p><u>Review subcommittee membership and allow Board Members to join or remove themselves from particular subcommittees.</u></p>
<p>2:55 – 3:00 p.m.</p>	<p>10. Wrap Up & Closing Remarks (5 min)</p> <ul style="list-style-type: none"> • Upcoming Meetings: <ul style="list-style-type: none"> ▪ Q2 Meeting June 2026 in Sacramento

All times indicated and the order of business is approximate and subject to change.**Public Meeting**

This is a public meeting. The meeting is accessible to the physically disabled. A person who needs a disability-related accommodation or modification in order to participate in the meeting, may make a request by contacting Jen Gordon at Jennifer.gordon@cpuc.ca.gov. Providing your request at least five (5) business days before the meeting will help ensure availability of the requested accommodation.

Remote Attendance

The LIOB will facilitate remote participation using WebEx. Via Webex, presentations will appear on your computer/laptop/mobile device screen, and audio may be heard via the device or telephone. Please be aware that the WebEx meeting may be recorded.

Notice

The notice and agenda for this meeting have been sent to the official service lists for following CPUC proceedings: A.19-11-003 (ESA CARE FERA - IOU), A.20-03-014 (ESA CARE - SMJU), R.15-03-010 (San Joaquin Valley Disadvantaged Communities), R.13-11-005 (Energy Efficiency Market Rate), R.18-07-005 (Disconnections), R.18-07-006 (Affordability), R.17-06-024 (Low Income Water), R.20-02-008 (Lifeline), R.20-05-012 (SGIP), R.22-07-005 (Demand Flexibility), A.25-04-014 (San Diego Gas & Electric Company), A.25-06-024 (Pacific Gas and Electric Company), A.25-06-025 (Southern California Edison Company Whatley Public Utilities Law), A.25-06-022 (San Diego Gas & Electric Company), A.25-06-023 (Southern California Gas Company), A.26-01-003 (Pacific Gas and Electric Company).