

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company for Approval of Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for 2021-2026 Program Years.

(U 39 M)

Application No. 19-11-003
(Filed November 4, 2019)

And Related Matters.

Application No. 19-11-004
Application No. 19-11-005
Application No. 19-11-006
Application No. 19-11-007

**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)
ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR JANUARY 2026**

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Dated: February 20, 2026

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In accordance with Ordering Paragraph 17 of Decision (D.) 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance (ESA) Program, California Alternate Rates for Energy (CARE) Program, and Family Electric Rate Assistance (FERA) Program efforts, showing results through January 2026. Pursuant to D.21-06-015, the new ESA, CARE and FERA Program funding cycle began on July 1, 2021.

Respectfully Submitted,

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*Pacific Gas and
Electric Company*[®]

Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) Programs

Monthly Report for January 2026

PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance, California Alternate Rates for Energy, and Family Electric
Rate Assistance Programs
Monthly Report for January 2026

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PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for January 2026

The Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) programs are long-standing programs designed to assist income-qualified households in the Pacific Gas and Electric (PG&E) service territory in reducing their energy usage and monthly utility expenses. Decision (D.) 21-06-015 authorized the ESA, CARE, and FERA program cycle beginning July 1, 2021, through December 31, 2026. On June 30, 2025, PG&E filed a Bridge Funding Application for the 2027 program year (PY) that generally proposes continuing the ESA, CARE, and FERA programs as authorized by D.21-06-015 for PY 2026 into PY 2027.¹ Additionally, on January 9, 2026, PG&E filed a Full Program Cycle Application for PYs 2028-2033.²

PG&E's January 2026 monthly report has a reporting period of January 1, 2026, through January 31, 2026.³

1. Energy Savings Assistance (ESA) Program Executive Summary

The ESA program provides no-cost home weatherization, energy-efficient appliances, and energy education services to income-qualified customers⁴ throughout PG&E's service territory. ESA is a resource program emphasizing long-term energy savings and serves all willing and eligible low-income customers by providing all feasible ESA program measures based on need states at no cost to the customer through a direct install approach. All housing types are eligible to participate, and the ESA program is available to both homeowners and renters.

D.21-06-015 approved the ESA program budget for Program Years (PYs) 2021-2026. PG&E's total 2026 authorized ESA program budget is \$260,948,330,⁵ which covers all programs in the ESA portfolio, including the primary ESA Main program for single-family (SF) housing and mobile homes (MH), the Northern Multifamily Whole Building (N. MFWB) program for the multifamily (MF) housing sector, and the Pilot Plus and Pilot Deep (PP/PD) program, as well as any ESA studies. In January 2026, PG&E spent \$9,484,736 in total ESA program costs, treated 3,481 homes, and continued striding towards meeting energy savings targets for the year. Further details of ESA expenses are provided in the ESA Summary Table and ESA Table 1 in the Appendix.

¹ A.25-06-024, PG&E Income-Qualified Programs Bridge Funding Application (June 30, 2025).

² A.26-01-003, PG&E Income-Qualified Programs Full Program Cycle Application (January 9, 2026).

³ The IOUs worked with Energy Division (ED) staff to revise reporting tables and formats in compliance with the mandates of D.21-06-015. PG&E is using the most recent monthly reporting template that was approved by ED in December 2024 to provide its 2026 monthly updates of the ESA, CARE, and FERA programs.

⁴ To qualify for the ESA Program, a residential customer's household income must be at or below 250% of Federal Poverty Level (FPL) Guidelines, as set in Senate Bill 756, and that became effective on July 1, 2022. Formerly, the ESA program eligibility was set at 200% of FPL, per D.05-10-044.

⁵ Reflects 2026 authorized budget of \$170,915,152 and carry forward funds of \$90,033,178 for N. MFWB, Pilot Plus and Pilot Deep, CSD Leveraging, studies, and SASH/MASH budgets from 2025 to 2026.

1.1 Energy Savings Assistance Program Overview

1.1.1 Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 21-06-015.

PG&E currently administers three programs under its ESA portfolio: the ESA Main (SF, MH), Northern Multifamily Whole Building (N. MFWB), and the Pilot Plus and Pilot Deep (PP/PD) programs.

ESA Tables 1.1.1.1, 1.1.1.3, and 1.1.1.4 below summarize the overall budget, treatment status, and the resulting energy savings and GHG reductions through the reporting month for ESA Main, N. MFWB, and PP/PD respectively. Additionally, ESA Table 1.1.1.2 summarizes the administrative and program costs for PG&E's ESA portfolio through the reporting month.

ESA Table 1.1.1.1 ESA Main (SF, MH) Program Summary of Expenses and Savings for 2026			
	2026 Authorized/Planning Assumptions ^[a]	Actual YTD ^[b]	% YTD ^[d]
Budget^[c]	\$115,790,119	\$6,658,583	6%
Homes Treated	51,099	3,481	7%
kWh Saved^[d]	33,214,979	1,865,429	6%
kW Demand Reduced^[d]	2,737	590	22%
Therms Saved^[d]	1,348,961	78,076	6%
GHG Emissions Reduced (Tons)^[e]	N/A	1,837	

^[a] Authorized ESA budget, energy savings goals and household treatment target per D.21-06-015.
^[b] As shown in ESA Monthly Report Table 1 and Table 2.
^[c] ESA Main program budget includes measures and program administrative budget categories as shown on ESA Monthly Report Table 1.
^[d] Per Table 5 of Attachment 1, D.21-06-015, the 2026 goals for kWh, kW, and Therms include ESA Main and MFWB and are reflected in the 2026 Planning Assumptions; however, the above table reports results only from ESA Main, and does not include results from MFWB.
^[e] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).

ESA Table 1.1.1.2 ESA Program Administrative Expenses for 2026		
	January 2026	YTD
Administrative Expenses	\$713,546	\$713,546
Total Program Costs	\$9,484,736	\$9,484,736
% of Administrative Spend	8%	8%

**ESA Table 1.1.1.3
Northern (N.) MFWB (In-Unit, CAM/WB)^[a] Summary of Expenses and Savings for
2026**

	2026 Authorized/Planning Assumptions	Actual YTD	% YTD
Budget^[a]	\$115,525,571	\$1,593,684	1%
Properties Treated	100	2	2%
MF In-Units Treated	17,000	1,194	7%
kWh Saved	5,120,111	366,597	7%
kW Demand Reduced	N/A	91	N/A
Therms Saved	128,920	13,783	11%
GHG Emissions Reduced (Tons)^[b]	N/A	2,409	N/A

^[a] MFWB program budget includes In-Unit, CAM and WB, SPOC, CSD Leveraging, and Implementer administrative budget categories as shown on ESA Summary Table in the Appendix. 2026 authorized budget per D. 21-06-015 is \$47,222,869. Funds carried forward from prior years are \$68,302,701. As such, the 2026 authorized budget is shown as \$115,525,571.

^[b] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).

**ESA Table 1.1.1.4
Pilot Plus and Pilot Deep Summary of Expenses and Savings for 2026**

	2026 Authorized/Planning Assumptions^[a]	Actual YTD^[b]	% YTD
Budget^[c]	\$20,066,224 ^[d]	\$1,232,469	6%
Homes Treated	-	14	-
kWh Saved	-	7,319	-
kW Demand Reduced	-	11	-
Therms Saved	-	1,722	-
GHG Emissions Reduced (Tons)	-	15	-

^[a] Home treatment, energy savings and GHG emissions reduction targets were not included in D.21-06-015. PG&E will report on actual achievements upon completion of home treatment.

^[b] Actual homes treated, savings and GHG emissions reduction values are reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot Implementer to PG&E. Energy savings are estimates provided by energy modeling software. PG&E intends to report these estimates as interim savings until meter-based savings estimates are reportable.

^[c] Pilot Plus and Pilot Deep budget and expenditures as shown on ESA Monthly Report: ESA Summary Table and ESA Table 2B.

^[d] **2026 authorized budget** per D. 21-06-015 is \$8,782,607. Funds carried forward from prior years are \$11,283,617. As such, the 2026 authorized budget is shown as \$20,066,224.

ESA Table 1.1.1.5 Single Family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Unspent Funds (Electric IOUs Only) ^[a] for 2026			
	2026 Authorized/Planning Assumptions ^[a]	Actual YTD	% YTD
Budget	\$9,566,416	\$0	0%

^[a] PG&E AL 7028-E was disposed and effective on October 20, 2023, as described in text below ESA Table 1.1.1.5.

Incremental to the authorized ESA budget, the closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) programs resulted in a transfer of funds into the ESA program⁶ to support the ESA Main program implementation across the current program cycle.⁷

1.1.2 Program Measure Changes

In January 2026, the ESA MFWB program added the Room Heat Pump measure as a pilot to test its effectiveness for in-unit customers. The measure is being offered as a Health, Comfort, and Safety (HCS) measure to provide heating and/or cooling for the customer. This pilot aims to assess whether room heat pumps can deliver improved year-round comfort and energy efficiency for participants, while also supporting the broader goals of decarbonization and home resilience.

The ESA program, both Main and MFWB, also introduced a universal gasket measure to streamline installation and reduce costs previously associated with carrying separate outlet and light switch gaskets. With the new universal gasket, installers can simply punch out the required type—either outlet or switch—from the foam and complete the installation efficiently. This change is expected to simplify inventory management, reduce waste, and enhance the overall installation process for contractors and customers alike.

1.2 ESA Customer Outreach and Enrollment Update

1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

ESA Main Program Contractor Outreach: PG&E’s ESA monthly acquisition campaigns and contractor efforts are complementary in generating qualified leads. In addition to strategic marketing campaigns, contractors rely on a variety of activities to conduct outreach, primarily utilizing outbound calling from assigned lead lists provided to them monthly after the launch of each acquisition campaign. Contractors also canvas areas that

⁶ The transferred SASH and MASH funds will be used to primarily support the ESA Main program implementation across the current program cycle. However, PG&E and SCE seek flexibility to utilize the SASH and MASH funds across ESA categories, and for other ESA programs and pilots (e.g., MFWB and Pilot Plus and Pilot Deep). This preserves the flexibility to use the funds as program needs change.

⁷ PG&E Advice Letter [7028-E](#) Closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Programs (submitted Sept. 20, 2023. Accepted Oct. 20, 2023).

have high-propensity for eligible customers, make outbound calls from contractor-generated lists of CARE or Zip-7 customers, and respond to referrals generated by PG&E marketing.

ESA Main Customer Satisfaction Score: To ensure that customers are highly satisfied and have a positive experience with the ESA program, PG&E surveys participants. In January 2026, the ESA surveys yielded an 88% customer satisfaction rating; meaning that approximately 88% of respondents described their experience as “excellent” (302 of 355 respondents) or “very good” (25 of 355 respondents). PG&E conducts a detailed analysis of the survey results to identify areas of success, and pinpoint opportunities for improvement, and then shares the results with the ESA contractors to optimize ESA offerings from the customer perspective. These results are also used to identify trends in contractor performance and create opportunities for contractor soft skills training.

ESA N. MFWB Program: From the program launch in July 2023 through January 2026, the program has enrolled 479 whole building projects and audited 428 of these enrolled projects. In January 2026, the N. MFWB program reserved 4 more whole building projects for measure installation. For the in-unit projects, the program has completed 38,474 since program launch, averaging 1,241 in-unit projects per month.

Table 1.2.1.1 ESA N. MFWB Pipeline Results	
MFWB Whole Building	2026 YTD
Leads	13
Enrollment	7
Assessments	8
Treated/Invoiced	2
MFWB In-Units	2026 YTD
Leads	1,319
Enrolled	798
Treated/Invoiced	1,194

ESA Pilot Plus and Pilot Deep (PP/PD): In January 2026, the ESA Pilot Plus and Pilot Deep program⁸ deployed its Q1 outreach campaign and frontloaded projects in the weekly batches of email and direct mail outreach. This strategy put electrification projects early in the queue to help balance the longer lead times associated with these types of projects.

⁸ The ESA Pilot Plus and Pilot Deep offerings is referred to as “Energy Savings Assistance Program: Whole Home” (or “ESA Whole Home” for short) in all customer engagement settings, including marketing and outreach materials.

presentations were held in person in Tribal communities, and one presentation was held virtually with a Tribal community.

In addition to the ESA program, information about PG&E's implementation of the Base Services Charge (BSC)⁹ was presented virtually in a webinar and offered to all Tribes within PG&E's territory during the month.

Beyond the ESA program tribal outreach efforts, PG&E's centralized Tribal team, which coordinates PG&E's Tribal communication, continued its standard outreach efforts to support Tribes on various topics related to energy use, resiliency, safety, and community initiatives.

1.2.2 Customer Assistance Marketing, Education, and Outreach for the ESA Program


Direct Mail: In January 2026, PG&E continued to deploy a monthly Direct Mail and Email campaign targeting 20,000 income-qualified customers. This campaign generated 698 applications from direct mail for a response rate of 6.75%. The campaigns, email, direct mail, and digital media continue to use creative developed in 2022 and revised in Q2 2024 to more clearly state eligibility requirements for certain measures. PG&E continues to prioritize customers residing in disadvantaged communities (DACs) for outreach, receiving 391 applications for a response rate of 7.1%. The outreach communication, email, direct mail, and digital are available in both English and Spanish.

Email/Digital: Of the more than 5,000 applications received, 4,399 ESA program applications came from email and digital media activities combined.


⁹ Pursuant to California Pub. Util. Code, Section 739.9(d) and D.24-05-02, PG&E will begin separating some of the cost of services (Base Services Charge) from the price per kilowatt hour (kWh) of electric usage for its residential customers starting in March 2026.

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- The Energy Savings Assistance Program provides qualified customers with energy-saving home **upgrades at no charge**, including LED lights and weatherstripping.
- **Renters and homeowners** can qualify.
- You may already qualify if you are enrolled in assistance programs like SNAP, Medicaid, WIC, LIHEAP, or others.
- Your gas **furnace** and **water heater** may be eligible for replacement if inoperable or unsafe.
- Your **refrigerator** may be replaced if at least fifteen years old.
- Depending on the kind of upgrade you qualify for, it may require **several visits**.
- New energy-saving products could save you energy and make your home more comfortable.

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See if you qualify for free energy-saving home upgrades

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- The Energy Savings Assistance Program provides qualified customers with energy-saving home **upgrades at no charge**, including LED lights and weatherstripping.
- **Renters and homeowners** can qualify.
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- Your gas **furnace** and **water heater** may be eligible for replacement if inoperable or unsafe.
- Your **refrigerator** may be replaced if at least fifteen years old.
- Depending on the kind of upgrade you qualify for, it may require **several visits**.
- New energy-saving products could save you energy and make your home more comfortable.

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PG&E continued to promote ESA to customers who are newly enrolled or re-enroll in the CARE or FERA program through welcome materials delivered via email and direct mail. Customers with a data flag for ESA-eligibility receive an ESA message in the email or direct mail. Customers without a valid email address receive direct mail. Customers who receive the direct mail version accessed the ESA application online by scanning a QR code or via www.pge.com/esa-welcome.

1.2.3 Managing Energy Use

As part of its energy education, PG&E provides customers with online resources to assist in managing their energy use. From MyAccount, customers can access and perform a Home Energy Checkup. In addition, participants in the ESA program receive collateral "leave behinds" (printed materials), along with an online link to PG&E's ESA landing page, from ESA contractors with tips for managing energy, rate plan choices, and other programs and resources that they may be qualified for, both administered by PG&E and by third parties.

1.2.4 Services to Reduce Energy Bills

PG&E's ESA contractors provide collateral "leave behinds" that present solutions for saving money and managing energy costs for all ESA participants. PG&E's Universal Brochure provides comprehensive information to ESA customers about bill discount and assistance programs, rate plan choices, energy management and payment support programs in an easy-to-read format. ESA contractors are trained to discuss comprehensive opportunities for bill savings and assist in program enrollment, such as the Arrearage Management Plan (AMP) and referrals to the Low Income Home Energy Assistance Program (LIHEAP) program administrators for qualified and interested households. The ESA Program also has cross-referral and direct enrollment processes to auto-enroll eligible income-qualified customers into the CARE or FERA program.

1.2.5 Additional Activities

CARE Discounts Removed: The ESA program systematically removes CARE customers who apply for ESA but are proven to be over income. In January 2026, one such customer was removed from the CARE program.

New Contractors and Community-Based Organizations (CBOs): In January 2026, PG&E had no new Contractors or CBOs join the ESA program.

1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)

1.3.1 Please provide a status on referrals, of the leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA, CARE and FERA. What new steps or programs have been implemented? What was the result in terms of new enrollments?

CSD Low Income Weatherization Program (LIWP) (MF) Leveraging Projects: In January 2026, there were no additional leveraging initiatives aside from the ongoing collaboration with CSD LIWP on a layering initiative for upgrades at the Housing Authority of Santa Cruz properties.

Low Income Home Energy Assistance Program (LIHEAP) Energy Star® Refrigerator Installations: There were no refrigerators installed through LIHEAP leveraging in January 2026.

CSD Data Sharing: PG&E continues to share data with CSD on an annual basis and as requested by CSD.

1.3.2 Please provide a status on coordination with TECH Clean California.

In January 2026, there have been no coordination efforts between PG&E and TECH Clean California (TECH).¹⁰

1.4 ESA Workforce Education & Training

1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

The PG&E Energy Efficiency Workforce Education and Training Program (WE&T) supports ESA contractor training by utilizing the Train-the-Trainer Model which provides a combination of on-demand and live (in-person) training for Energy Specialists (ES), Weatherization Specialists (WS), and Advanced Weatherization Specialists (AWS) with instructor-led presentations and virtual engagement activities with trainees. Due to the need for hands-on training for Natural Gas Appliance Testing (NGAT), Energy Training Centers (ETC) continued the blended model, which consists of on-demand remote training (self-paced) coupled with three days of in-person practical (hands-on) training. In addition, on-demand training support is available to help students with soft-skill training for preparedness prior to the start of on-demand courses. This support consists of assistance with navigating the webinar platforms, technology setup, and expectations of on-demand and in-person class engagement activities. Additional on-demand courses are offered to students to improve student soft-skills during employment through WE&T's Workplace and Academic skill catalog.

ESA contractors are encouraged to hire local workers to implement the ESA Program in their areas. All contractors and subcontractors responsible for implementing the ESA Program are trained by the ETC in Stockton. Many of these ESA program ES and installation contractors are from the local communities in which they work. ESA Table 1.4.1.1 below shows a summary of ESA contractor training provided for January 2026 including ESA onboarding, ES, WS, AWS, and NGAT training.

ESA Table 1.4.1.1 ESA Contractor Training Summary Through January 2026		
	January 2026	YTD
Students	46	46
Student Days	50	50
Training On-Demand Sessions	36	36
Training Live Sessions (In-person classroom)	3	3

^[a] ESA Program Onboarding is an On-Demand (online, self-paced) training. Completion times vary by person. Estimated completion time is two to four hours.

¹⁰ This program is funded by California ratepayers and taxpayers and administered and implemented by Energy Solutions through a contract with Southern California Edison Company on behalf of various California utilities and under the auspices of the California Public Utilities Commission (CPUC). [TECH Clean California Home Page](#) (last accessed Feb. 19, 2026).

1.5 ESA Studies and Pilots

1.5.1 ESA Program Studies

ESA/CARE Study Working Group: The Commission authorized the formation of a statewide Study Working Group for the ESA and CARE programs.¹¹ Working Group membership is composed of IOU representatives, ED staff, and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA and CARE programs and providing feedback on study deliverables. No ESA/CARE Study Working Group meetings took place during the month of January.

1.5.2 ESA Program Pilots

ESA Pilot Plus and Pilot Deep Program (PP/PD): D.21-06-015 approved PP/PD to begin implementation in 2022 with two treatment tiers: the “Pilot Plus” tier, which is intended to achieve five to 15% energy savings per household, and the “Pilot Deep” tier, which is intended to achieve 15 to 50% energy savings per household.¹² The measure packages are composed of both basic measures found in the main ESA program, as well as more advanced measures unique to PP/PD.

PP/PD is designed to gather data on several new or modified approaches to implement the ESA program, including strategic measures delivery, electrification, greater measure expenditure per home, greater energy savings, and bill impacts per home.¹³ PP/PD also offers an opportunity to better understand the long-term benefits of more extensive treatments (including non-energy benefits) and the cost-effectiveness of the interventions.¹⁴ PP/PD experienced significant growth since launch, having started in 2023 with one project in the installation phase, and by January 2026 having completed over 900, with 200 more projects in various stages of implementation. PP/PD is currently planned to operate through 2026.

Throughout January 2026, 34 new PP/PD installation projects were initiated, and 14 projects initiated in prior months were fully completed by the end of the month.¹⁵ Of the completed projects to date, the PP/PD implementer’s energy modeling software estimated initial pre-installation energy savings exceeding the minimum energy savings thresholds designated for the PP/PD program, as shown in ESA Table 1.5.2.1.¹⁶ PG&E is exploring methods to update these savings estimates to reflect the lower preliminary realization rate data generated by the PP/PD program evaluator.

¹¹ D.21-06-015, OP 176.

¹² D.21-06-015, Attachment 2, p. 5.

¹³ Ibid, p. 1.

¹⁴ Ibid, p. 1.

¹⁵ Households treated and savings will be reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot implementer to PG&E.

¹⁶ D.21-06-015, Attachment 2, p. 5.

ESA Table 1.5.2.1 ESA Pilot Plus and Pilot Deep Estimated Energy Savings¹⁷		
Project Tier	Pilot Plus (5-15%)	Pilot Deep (15-50%)
Projects Completed (Launch to-Date)	332	388
Average Savings (Launch to-Date)	11-13%	27-33%

^[a] Energy savings are reported based on the best available information at the time of reporting. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

1.6 Miscellaneous

1.6.1 Water-Energy Coordination Program

In January 2026, four water agency contracts were operating and serving qualified homes, including partnerships with California American Water (single-family and multi-family), the City of Sacramento (single-family), and Solano County Water Agency (single-family), and Valley Water. In January 2026, one household was served through these partnership programs as production ramps up. On January 29, PG&E’s annual Water-Energy Coordination forum was held and well attended.

1.6.2 Notable Meetings

In January 2026, PG&E and its partner IOUs participated in the ESA WG Public Workshop and LIOB Technical Advisory Committee (TAC) Meeting. On January 22, the workshop focused on the ESA program’s 2025 reflections and 2026 priorities, and preliminary program results were presented for 2025. On January 28, the TAC meeting focused on IOU 2028-2033 full cycle applications for the ESA, CARE, and FERA programs with open discussion and Q&A.¹⁸

¹⁷ See ESA Table 2B, ESA Table 3D-3E, and ESA Table 5D. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

¹⁸ Low Income Oversight Board, Previous Subcommittee Meetings, Jan. 28, 2026. Documents available at: <https://liob.cpuc.ca.gov/previous-subcommittee-meetings/> (last accessed Feb. 19, 2026).

2. California Alternate Rates for Energy (CARE) Program Executive Summary

The CARE program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area.¹⁹ D.21-06-015 approved the CARE program budget for PYs 2021-2026.²⁰ PG&E's 2026 authorized CARE program administrative budget is \$14,787,700.²¹ Through January 2026, PG&E expended \$865,566 in CARE program administration costs, of which \$556,136 supported CARE outreach activities and \$149,743 was allocated to recertification and post-enrollment verification (PEV) processes. D.21-06-015 also authorized \$705,667,000 towards CARE rate discounts for PY 2026.²² In January 2026, the CARE program provided a total of \$106,481,194 in electric and gas bill discounts to 1,368,455 households throughout PG&E's service territory.

At the end of January 2026, the CARE program enrollment rate was 97% of the estimated eligible households.²³ Despite the nearly-full program enrollment, PG&E continues to invest in outreach and marketing targeting "hard-to-reach" customers and to increase program awareness in disadvantaged communities.

¹⁹ To qualify for the CARE discount, a residential customer's household income must be at or below 200% of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1), or someone in the customer's household is an active participant in other qualifying public assistance programs.

²⁰ D.21-06-015, Attachment 1, Table 2 CARE Approved Budgets.

²¹ Ibid.

²² Ibid.

²³ PG&E filed the Annual CARE Eligibility Report on April 14, 2025. CARE's enrollment percentage is based on the 2025 estimated eligible population. See A.19-11-003, *Compliance Filing of Pacific Gas and Electric Company (U 39-M), Southern California Gas Company (U 904-G), San Diego Gas & Electric Company (U 902-M), and Southern California Edison Company (U 338-E) regarding annual estimates of CARE eligible customers and related information*, April 14, 2025. In April 2026, PG&E, on behalf of the IOUs, will file the 2026 Annual Estimates of CARE Eligible Customers and Related Information.

2.1 CARE Program Summary

2.1.1 Please provide CARE Program summary costs.

CARE Table 2.1.1.1 CARE Program Summary Costs for 2025 ^[d]			
CARE Budget Categories	2026 Authorized Budget ^[a]	Actual Expenses Year-to-Date ^[b]	% of Budget Spent
Outreach	\$8,302,600	\$556,136	7%
Processing, Certification, Recertification	\$950,000	\$49,731	5%
Post Enrollment Verification	\$1,631,000	\$100,012	6%
IT Programming	\$1,227,500	\$99,759	8%
CHANGES Program ^[c]	\$525,000	(\$66,024)	-13%
Studies and Pilots	\$75,000	(\$21)	0%
Measurement and Evaluation	\$200,000	\$16,440	8%
Regulatory Compliance	\$415,700	\$43,432	10%
General Administration	\$1,271,900	\$64,355	5%
CPUC ED Staff	\$189,000	\$1,746	1%
Total Expenses	\$14,787,700	\$865,566	6%
Subsidies and Benefits	\$705,667,000	\$106,481,194	15%
Total Program Costs and Discounts	\$720,454,700	\$107,346,760	15%

^[a] D.21-06-015 approved the CARE program budget for PYs 2021-2026.
^[b] Negative expenses may be due to accrual reversal as part of normal accounting process.
^[c] The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues.
^[d] Note: Amounts may not sum to the total indicated in the table due to rounding.

2.1.2 Please provide the CARE Program enrollment rate to date.

CARE Table 2.1.2.1 CARE Enrollment		
Participants Enrolled	Eligible Participants^[a]	YTD Enrollment Rate
1,368,455	1,413,103	97%

^[a] On April 14, 2025, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of PG&E's CARE Eligible Participants for 2025. In April 2026, PG&E, on behalf of the IOUs, will file the 2026 Annual Estimates of CARE Eligible Customers and Related Information.

2.2 CARE Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

Direct Mail: Not applicable for this reporting period.

Email: PG&E continued the monthly CARE acquisition email campaign, sending targeted emails promoting CARE enrollment to approximately 41,000 customers in January 2026. The monthly campaign deploys on the second Saturday of the month targeting customers in the primary audience segment of Deciles 1-3 of the CARE propensity model and Eligibility Score 1-3, plus the secondary Hard-to-Reach target in Deciles 4-10 and Eligibility Score 1-3 who have not previously received CARE/FERA direct marketing. Approximately 37% of the emails sent targeted the Hard-to-Reach segment.

Additionally, monthly auto-recertification email notices were deployed to approximately 4,700 customers in the top 20% of enrolled customers due for recertification based on their CARE Eligibility Score to confirm their automatic re-enrollment in CARE.

Tribal Outreach: Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

Digital Media: PG&E launched a CARE digital media campaign on January 19, which will run for approximately 14 weeks. The campaign is focused on maintaining broad program awareness and reaching income-qualified and hard-to-reach customers, targeting households under \$50,000 in income, English and Spanish speakers, and newly added Bicultural Asian audiences, with a continued heavy media spending in identified hard-to-reach zip codes. Three new zip codes have been added to the 2026 list after cross-referencing CARE Table 8A for low enrollment zip codes, bringing the list to a total of 228 zip codes for additional media spend.

The campaign uses proven digital tactics—including Display, Native, Google Performance Max, and Search—to efficiently generate awareness and drive traffic to the CARE landing page. Traffic to the CARE landing page doubled during the campaign's first two weeks compared to the preceding two weeks. The role of digital video expands in 2026 to strengthen comprehension and engagement, building on strong 2025 results. Q1 timing leverages a softer digital marketplace and aligns with periods when customers reassess financial needs.

Media Coverage: In January 2026, PG&E issued a news release highlighting additional bill relief available via an increased bill credit through the REACH program.²⁴ The release highlighted other income-eligible assistance programs including CARE and FERA. PG&E's Integrated Multicultural Communications (IMC) team also continues to participate in media interviews and garner coverage to promote CARE, FERA, and other assistance programs.

Local Outreach: PG&E's Customer Service Outreach (CSO) team supports vulnerable customers during in-person community events. PG&E customer service representatives provide real-time support to residential customers, which may include answering questions

²⁴ News release: <https://www.pge.com/en/newsroom/press-release-details.977084da-7dcd-427b-bd1c-9c45530bd0cf.html> (last accessed Feb. 19, 2026).

about a PG&E bill or helping the customer enroll in energy management and financial assistance programs such as CARE and FERA.

In January 2026, PG&E's CSO team attended 11 local community events intended to support vulnerable and disadvantaged customers. During these events, CSO engaged customers and shared information about CARE/FERA programs.

PG&E's IMC team supports engagement with multicultural communities to ensure enhanced customer experiences and in-language support related to PG&E's programs and services. On January 16, the IMC team partnered with Community Youth Center in San Francisco's Richmond District for a full-day Community Coffee Connect event. Approximately 120 customers attended, most who were Chinese-speaking residential customers. PG&E representatives engaged in conversations on several topics, including providing information about PG&E's claims process and in-language claim forms, as well as assisting customers with signing up for CARE and medical baseline, and selecting their language preferences.

Outbound Financial Assistance: PG&E continued its case management efforts for past-due customer accounts through its outbound calling campaign in January 2026. The campaign provides information on payment plan options for customers facing arrearages. It offers information on other income-qualified assistance programs, including CARE, FERA, Medical Baseline, LIHEAP, PG&E's Relief for Energy Assistance through Community Help (REACH), and the AMP.

During the reporting month, customer service representatives (CSRs) contacted 10,121 customers directly through this campaign. For customers who could not be reached by phone but had access to voicemail, PG&E left voicemail messages with information regarding PG&E's financial assistance programs. The January 2026 campaign successfully enrolled 595 customers into either CARE or FERA, depending on their qualification. Customers with a past-due balance were directed to LIHEAP, and customers who successfully applied received LIHEAP pledges totaling \$14,436.28.

CBO Outreach and Engagement: In January 2026, PG&E continued utilizing its CARE Capitation (COC) Program, which currently has 29 participating organizations, including both non-profit and for-profit organizations. In January 2026, there were 44 new CARE enrollments through the COC program.

In January 2026, PG&E launched the Affordable Housing Outreach Program with 10 CBOs, targeting customers who live in affordable housing communities and hard-to-reach areas where bills are high and resources are limited. The outreach program focuses on the most impacted communities throughout the service area. The outreach is focused on in-person workshops and education on the CARE and FERA programs in addition to other supporting programs such as ESA, Medical Baseline, REACH, and Match My Payment.

PG&E also continued implementing the Community-Based Organization Arrears Case Management Pilot Program (CBO Pilot) per D.24-02-046,²⁵ which approved the CBO Pilot as a tool to reduce residential energy service disconnections.²⁶ Community Action Partnership of Kern County (CAPK) was selected to participate in this CBO Pilot through a competitive bid process. CAPK enrolled 2,460 participants in July 2025, which was the end

²⁵ The CBO Pilot was launched in Q4 2024.

²⁶ The CBO Pilot Program costs are tracked and recovered through the COVID-19 Pandemic Protection Memorandum Account (CPPMA).

of the enrollment period, exceeding the enrollment goal of 2,400.²⁷ CAPK provides case management to enrolled customers and supports customers with enrollment in CARE, FERA, Medical Baseline, and other financial assistance programs. CBO Pilot services will end in March 2026.

Community Outreach Marketing & Engagement Support: PG&E’s Solutions Marketing team works closely with community organizations and advocates to amplify messages and increase enrollment in customer assistance and bill-savings programs. PG&E has an informational pge.com webpage dedicated to providing solutions and resources to help local community advocates better serve their communities.

2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low-income programs to reach eligible customers.

PG&E automatically enrolls customers into CARE who participate in ESA or DAC-SASH, or receive LIHEAP or REACH payments.²⁸ CARE Table 2.2.2.1 shows CARE automatic enrollments for January 2026 and year-to-date.

CARE Table 2.2.2.1 CARE Automatic Enrollment for 2026		
Source	January 2026	YTD
ESA	931	931
LIHEAP	203	203
REACH	1,815	1,815
DAC-SASH	6	6

2.3 CARE Recertification Complaints

2.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

PG&E includes a description of any PEV process, recertification, and general CARE complaints in which the customer contacted the CPUC for transparency and stakeholder awareness. In January 2026, five customer complaints were received:

²⁷ Per D.24-02-046, the enrollment period ended in July 2025, and no new customers will be enrolled in the Pilot after this point.

²⁸ Per ESA's expanded eligibility to 250% of FPL on July 1, 2022, aligning for some households with FERA eligibility, PG&E began auto enrolling customers into FERA (as well as CARE), please see FERA Section 3.2.1 for FERA Automatic Enrollment.

- One customer complaint involved a denial from the program. After the customer submitted the correct documentation, they were approved and reinstated in the CARE program.
- Two complaints came from customers requesting status updates on their PEV. We confirmed that the required documents were received and approved, and both customers were reinstated in the CARE program.
- Two customers inquired about their removal from the CARE program. The customers were informed that they were removed due to not completing PEV. After completing the PEV, both customers were reinstated in the CARE program.

2.4 CARE Pilots and Studies

2.4.1 CARE Program Studies

No CARE program studies were conducted during the month of January 2026.

2.4.2 CARE Program Pilots

Currently there are no active CARE program Pilots. PG&E has continued activities derived from the most recent CARE program Pilot, the CARE PEV Outbound Calling Pilot,²⁹ in which PG&E contacts customers who initiated the PEV process but were not successful at completing it. Because the outbound calls have proven to be one of the most effective tools in terms of supporting qualified customers to successfully complete the PEV process, PG&E has integrated the outbound calling effort into both its CARE and FERA operations.

2.5 Miscellaneous

2.5.1 CARE Removal and Enrollment in FERA

The CARE program systematically removes CARE customers who are proven to be over-income via the PEV process, and enrolls them in the FERA program, if they are qualified for FERA. For the PEV response period ending in January 2026, of the 19,525 PEV requests mailed, PG&E automatically enrolled 136 (1%) of these customers in the FERA program. Another 15,133 (78%) customers were removed from CARE, and 4,256 (22%) customers successfully completed the CARE PEV process. Additional PEV results are reported in CARE Tables 3A and 3B in the Appendix of this report.

For the recertification response period ending in January 2026, of the 20,573 recertification requests mailed, PG&E recertified 12,156 (59%) customers and 8,417 (41%) customers were removed from CARE. Additional CARE Recertification results are included in CARE Table 5 in the Appendix of this report.

²⁹ As described in Advice Letter 4730-G/6901-E, Post-Enrollment Verification Outbound Call Pilot (Submitted March 31, 2023, Approved April 30, 2023). pge.com/tariffs/assets/pdf/adviceletter/GAS_4730-G.pdf (last accessed Feb. 19, 2026).

2.5.2 CARE Program PEV Freezes³⁰

In compliance with CPUC Res. M-4833 and D.19-07-015, PG&E added the customers impacted by 2024-2025 storms and wildfires to PG&E’s Emergency Consumer Protection Plan, thereby making these customers eligible for the protection measures under this plan, including exemption from PEV. Table 2.5.2.1 details the CARE program PEV freezes currently in place as of January 2026.

CARE Table 2.5.2.1 CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	Disaster Name	Affected Areas or ZIP Codes	Date when Protection Ends
March 3, 2025	Coastal Storm	(Santa Cruz) 95060	May 1, 2026
February 17, 2025	February Winter Storm	(Shasta, Sonoma) 96007, 95448	February 18, 2026
March 30, 2025	March Winter Storm	(Trinity County) (Confirmed no impacted service areas)	April 1, 2026
August 1, 2025 ³¹	Gifford Fire	(San Luis Obispo, Santa Barbara) 93453, 93454, 93446, 93254, 93420, 93637, 93422, 93455	August 1, 2026
September 19, 2025	Lightning Complex Fire	(Calaveras, Tuolumne) 95327, 95309	September 19, 2026
December 24, 2025	December Storms	Shasta County	December 24, 2026

³⁰ CPUC Res. M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E’s inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E’s Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor’s Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

³¹ Governor Gavin Newsom issued a Proclamation of a State of Emergency for the Gifford Fire on December 23, 2025. Available at: https://www.gov.ca.gov/wp-content/uploads/2025/12/2-SOE-Gifford-Fire-SLO-and-Santa-Barbara-Counties_FINAL.pdf (last accessed Feb. 19, 2026).

2.5.3 CARE Fixed Income

PG&E certifies fixed income households for a period of four years.³² CARE Table 2.5.3.1 shows the number of fixed income households newly enrolled in CARE for January 2026 and year-to-date.

CARE Table 2.5.3.1		
CARE Fixed Income Household New Enrollments Through January 2026		
	January 2026	YTD
Fixed Income Households ^[a]	3,972	3,972

^[a] CARE customers are considered fixed income households if they indicate via the CARE application that they only receive Social Security income (SSI), and/or are on Medicaid and 65 years and over, or self-certify that they are on a fixed income. Customers are also counted who submit an SSI award letter as proof of income.

³² D.06-12-038, Conclusion of Law 39, p. 71.

3. Family Electric Rate Assistance (FERA) Program Executive Summary

The FERA program provides a monthly 18% discount on electric bills for qualifying households of any number of persons throughout PG&E's service area.³³ D.21-06-015 approved the FERA program budget for PYs 2021-2026.³⁴ PG&E's 2026 authorized FERA program administrative budget is \$3,055,800, and \$23,364,000 for electric rate subsidies.³⁵ Through January 2026, PG&E expended \$1,950,195 in total program costs. Of the total expenditure, \$153,908 (8%) was spent on outreach and administrative activities and \$1,796,287 (92%) in electricity rate discounts were provided to 50,102 households.

At the end of January 2026, the FERA program enrollment rate was 16% of the estimated FERA-eligible households³⁶ in PG&E's service territory. This enrollment rate reflects the impact of Senate Bill (SB) 1130 (Bradford, 2024),³⁷ which expanded the FERA program to include one- and two-person households starting in 2025. The expanded eligibility doubled PG&E's FERA-eligible households for the year (from 157,000 to 316,000) and halved PG&E's FERA enrollment rate (from 26% to 13%) in June 2025 when PG&E began its implementation of SB 1130. PG&E began marketing efforts to increase public awareness of the FERA program expansion. Through January 2026, PG&E has enrolled 8,411 one- and two-person households in FERA.

³³ To qualify for the FERA discount, a residential customer's household income must be at 200% plus \$1 to 250% of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.12, as amended by SB 1130.

³⁴ D.21-06-015, Attachment 1, Table 4 FERA Approved Budgets.

³⁵ Ibid.

³⁶ PG&E filed the Annual CARE Eligibility Report on April 14, 2025. FERA's enrollment percentage is based on the 2025's estimated FERA-eligible population and includes the 1-2 person households made eligible from SB 1130. See A.19-11-003, *Compliance Filing of Pacific Gas and Electric Company (U 39-M), Southern California Gas Company (U 904-G), San Diego Gas & Electric Company (U 902-M), and Southern California Edison Company (U 338-E) regarding annual estimates of CARE eligible customers and related information*, April 14, 2025. In April 2026, PG&E, on behalf of the IOUs, will file the 2026 Annual Estimates of CARE Eligible Customers and Related Information.

³⁷ SB 1130: Electricity: Family Electric Rate Assistance program (Chapter 457, Statutes of 2024). Available at: https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=202320240SB1130 (last accessed Feb. 19, 2026).

3.1 FERA Program Summary

3.1.1 Please provide FERA Program summary costs.

FERA Table 3.1.1.1 FERA Program Summary Costs for 2026 ^[b]			
FERA Budget Categories	2026 Authorized Budget ^[a]	Actual Expenses Year-to-Date	% of Budget Spent
Outreach	\$2,809,000	\$143,336	5%
Processing, Certification, Recertification	\$62,400	\$2,886	5%
Post Enrollment Verification	\$91,800	\$776	1%
IT Programming	\$0	\$0	0%
Pilots	\$0	\$0	0%
Studies	\$0	\$0	0%
Regulatory Compliance	\$32,200	\$0	0%
General Administration	\$60,400	\$6,909	11%
CPUC Energy Division Staff	\$0	\$0	0%
Total Expenses	\$3,055,800	\$153,908	5%
Subsidies and Benefits	\$23,364,000	\$1,796,287	8%
Total Program Costs and Discounts	\$26,419,800	\$1,950,195	7%

^[a] D.21-06-015 approved the FERA program budget for PYs 2021-2026.
^[b] Note: Amounts may not sum to the total indicated in the table due to rounding.

3.1.2 Please provide FERA Program enrollment rate to date.

FERA Table 3.1.2.1 FERA Enrollment		
Participants Enrolled	Eligible Participants ^{[a] [b]}	YTD Enrollment Rate ^[b]
50,102	315,626	16%

^[a] PG&E filed the **2025 Annual Estimates** of CARE Eligible Customers and Related Information on April 14, 2025. In April 2026, PG&E, on behalf of the IOUs, will file the 2026 Annual Estimates of CARE Eligible Customers and Related Information.
^[b] The YTD enrollment rate is based on 2025's filing described above and now includes the 1-2 person households eligible under SB 1130.

3.2 FERA Program Outreach

3.2.1 Please discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

Direct Mail: In January 2026, PG&E sent targeted FERA direct mail to about 16,650 customers. The campaign typically runs monthly on the third Friday, targeting customers with Acquisition Propensity Model Deciles 1-3 and Eligibility Scores 1-3. It also segments Hard-to-Reach customers in Deciles 4-10 with the same Eligibility Scores who have not received prior CARE/FERA mailings. The Eligibility Score was used to select the audience and segment for one- and two-person households, regardless of Propensity Model Deciles. Approximately 27% of the customers targeted for direct mail in December were in the Hard-to-Reach segment.

PG&E continued A/B testing with new creative versions highlighting the FERA eligibility expansion. The test splits the new segment evenly, with half receiving the Control creative messaging and the other half receiving new messaging versions (see sample below). Since these customers are part of the one- and two-person household segment, PG&E also continued testing direct mail packages with a paper application to the one- and two-person segment. Approximately 39% of the packages mailed were part of the one- and two-person segment testing. PG&E plans to review full test results and recommendations in March to determine which messages to continue in the second half of 2026.

Direct Mail Touch 1 – Sample of Messaging to One- and Two-person Segment (English/Spanish versions produced)

More households, including 1 or 2 person households, may receive an 18% discount

Apply now at pge.com/ferasavings

John O. Sample
Address 1
Address 2
City, State ZIP

June XX, 2025

Dear [Name],

Your household could be getting an 18% discount on electricity every month with the Family Electric Rate Assistance (FERA) program.

And now more PG&E customers than ever qualify for FERA, including 1 or 2 person households. Check the chart to see if your household meets the income guidelines, then apply today to start saving.

Here's how to get started
It's easy to apply and only takes about five minutes. If your application is approved, you'll see your monthly savings on the first page of your bill.

Applying is easy
Online: Go to pge.com/ferasavings for the fastest option.
Phone: Call us at 1-800-743-5000 and we'll walk you through it.

Your account number is 0123456789-1. You'll need this number when completing the application online.

Have questions or need help filling out the application? Just email us at CAREandFERA@pge.com.

Sincerely,
Your PG&E Customer Program Team

P.S. For additional information about financial assistance and customer support programs, including discounts on broadband internet, home or mobile phone service, go to pge.com/billhelp.

Household size	Total Annual Household Income
NEW 1-2	\$42,301 - \$52,875
3	\$53,301 - \$64,875
4	\$64,301 - \$80,375
5	\$75,301 - \$94,125
6	\$86,301 - \$107,875
7	\$97,301 - \$121,625
8	\$108,301 - \$135,375
9	\$119,301 - \$149,125
10	\$130,301 - \$162,875
Each additional person in household	\$11,000 - \$13,750

Pacific Gas and Electric Company
Area FERA Program
300 Lakeside Drive
Oakland, CA 94612

PG&E
PACIFIC GAS AND ELECTRIC COMPANY
P.O. BOX 1000
SAN FRANCISCO, CA 94108

Big News: Save 18% on electricity!
FERA program now open to qualified 1 or 2 person households

CG-RR23-4887

*FERA refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. ©2025 Pacific Gas and Electric Company. All rights reserved. These terms and conditions, California public utilities code administered by PUC under the auspices of the California Public Utilities Commission. PG&E price its products with a pay based on an approved paper. CCC-625-0176

Email: PG&E sent emails to about 43,000 customers, segmented according to updated Eligibility Scores as outlined in the Direct Mail section. Approximately 20% of the total customers emailed were part of the Hard-to-Reach segment. Testing also continued for the

one- and two-person household segment, targeting about 37% of the customers targeted with email.

Email Touch 1 – Sample of Messaging to One- and Two-person Segment (English/Spanish versions produced)

Eligibility expanded: now 1 or 2 person households can save 18% on electricity. [View this email as a web page >](#)

 [Ver en español >](#)

Save 18% on your electricity bill [Apply now >](#)



Big changes mean that 1 or 2 person households are now eligible for electricity discounts

It's so easy to save 18% on electricity by enrolling in the Family Electric Rate Assistance (FERA) program. And now 1 or 2 person households are eligible. Just check the simple chart below, and see if your household qualifies. It takes about 5 minutes to apply online.

[Learn more >](#)

[Check to see if your household income qualifies](#)

FERA Income Guidelines	
Household size	Total Annual Household Income
NEW 1-2	\$42,301 - \$52,875
3	\$53,301 - \$66,625
4	\$64,301 - \$80,375
5	\$75,301 - \$94,125
6	\$86,301 - \$107,875
7	\$97,301 - \$121,625
8	\$108,301 - \$135,375
9	\$119,301 - \$149,125
10	\$130,301 - \$162,875
Each additional person in household	\$11,000 - \$13,750

[Get started today >](#)

To make applying online fast and easy, get your Account Number from your bill.

Additionally, monthly auto-recertification email notices were deployed to 591 customers in Deciles 1 and 2 of the FERA propensity model to confirm their automatic re-enrollment in FERA.

Digital Media: No digital media ran for FERA during the reporting period.

Social Media: No social media for this reporting period.

Local Outreach: Refer to Section 2.2.1 – CARE Local Outreach for a description of PG&E’s activities sponsoring local outreach events and promoting FERA, CARE, and ESA, along with other programs.

Media Coverage: Refer to Section 2.2.1 – CARE Media Coverage for updates on media coverage including CARE, FERA, and ESA, along with other programs.

Tribal Outreach: Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update for updates on Tribal Outreach.

FERA Partners (Capitation Agencies): In January 2026, there were zero FERA enrollments via FERA Capitation Agencies (COCs).

CBO Outreach: Refer to the FERA Executive Summary and Section 3.4.2 – FERA Program Pilots – for updates on CBO Outreach.

Partnerships with other Program Administrators: PG&E and the DAC-SASH program administrator, GRID Alternatives, have developed a process that allows for GRID’s referrals to PG&E to be directly enrolled into either CARE or FERA. GRID has verified the actual household income of the customers and received customer consent for CARE/FERA enrollment through their DAC-SASH application process, and GRID and PG&E’s data sharing agreements allow PG&E to determine if they are CARE or FERA eligible and directly enroll them. Results from this effort for 2026 are shown in Table 3.2.1.1.

Automatic Enrollment from ESA or Match My Payment: PG&E automatically enrolls eligible customers in the FERA program if they participate in the ESA and/or Match My Payment program,³⁸ and meet the FERA income guidelines. Table 3.2.1.1 shows FERA automatic enrollments for January 2026 and year-to-date.

FERA Table 3.2.1.1 FERA Automatic Enrollment for 2026		
Source	January 2026	YTD
DAC-SASH	5	5
ESA	51	51
Match My Payment	17	17

3.3 FERA Recertification Complaints

3.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.

No FERA Recertification, PEV, or general complaints were received in January 2026.

³⁸ PG&E launched the Match My Payment program in June 2025, which offers a dollar-for-dollar match, up to \$1,000, for qualifying customers up to 400% FPL to pay past-due bills to prevent service disconnections. Press Release here: <https://www.pge.com/en/newsroom/press-release-details.1b11066b-9c32-43c1-951b-6f82dfcd1180.html> (last accessed Feb. 19, 2026).

3.4 FERA Studies and Pilots

3.4.1 FERA Program Studies

No FERA program studies were conducted during the month of January.

3.4.2 FERA Program Pilots

There are no active FERA Pilots, as PG&E ended its CBO FERA Pilot at the end of April 2023, due to low enrollments and limited success. As described in CARE Section 2.4.2, CARE Program Pilots, PG&E has expanded the activities from the now sunset CARE PEV Outbound Calling Pilot to include FERA customers in the PEV process and has operationalized outbound calling for both programs' PEV process.

4. Appendix: ESA, CARE, and FERA Tables

ESA Program Summary	ESA Program Summary Expenses
ESA Program – Table 1	ESA Main Program (SF, MH) Expenses
ESA Program – Table 2	ESA Main (SF, MH) Summary
ESA Program – Table 2A	ESA MFWB Summary
ESA Program – Table 2B	ESA Pilot Plus and Pilot Deep Program Expenses & Energy Savings by Measures Installed
ESA Program – Table 2C	ESA Building Electrification Retrofit Pilot (SCE only)
ESA Program – Table 2D	ESA Clean Energy Homes New Construction Pilot (SCE only)
ESA Program – Table 2E	CSD Leveraging
ESA Program – Tables 3A-3H	ESA Average Bill Savings per Treated Home/Common Area
ESA Program – Tables 4A-4E	ESA Homes/Buildings Treated
ESA Program – Tables 5A-5F	ESA Program Customer Summary
ESA Program – Table 6	ESA Expenditures for Pilots and Studies
ESA Program – Table 7	ESA Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
ESA Program – Table 8	Clean Energy Referral, Leveraging, and Coordination
ESA Program – Table 9	ESA Tribal Outreach
CARE Program – Table 1	CARE Program Expenses
CARE Program – Table 2	CARE Enrollment, Recertification, Attrition, and Enrollment Rate
CARE Program – Tables 3A-3B	CARE Post-Enrollment Verification Results (Model & High Usage)
CARE Program – Table 4	CARE Enrollment by County
CARE Program – Table 5	CARE Recertification Results
CARE Program – Table 6	CARE Capitation Contractors
CARE Program – Table 7	CARE Expenditures for Pilots and Studies
CARE Program – Table 8	CARE and Disadvantaged Communities Enrollment Rate
CARE Program – Table 8A	CARE Top 10 Lowest Enrollment Rates
FERA Program – Table 1	FERA Program Expenses
FERA Program – Table 2	FERA Enrollment, Recertification, Attrition, and Enrollment Rate
FERA Program – Tables 3A-3B	FERA Post-Enrollment Verification Results (Model & High Usage)
FERA Program – Table 4	FERA Enrollment by County
FERA Program – Table 5	FERA Recertification Results
FERA Program – Table 6	FERA Capitation Contractors

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table - Summary Expenses												
2	Pacific Gas and Electric Company												
3	Through January 31, 2026												
4		Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	ESA Program:	Electric	Gas	Total	Electric	Gas		Electric	Gas	Total	Electric	Gas	Total
6													
7	ESA Main Program (SF and MH)	\$60,280,367	\$55,509,752	\$115,790,119	\$3,651,440	\$3,007,143	\$6,658,583	\$3,651,440	\$3,007,143	\$6,658,583	6%	5%	6%
8	ESA Multifamily Whole Building ⁽¹⁾	\$59,535,884	\$50,894,413	\$110,430,277	\$893,455	\$687,927	\$1,581,382	\$893,455	\$687,927	\$1,581,382	2%	1%	1%
9	ESA Pilot Plus and Pilot Deep ⁽²⁾	\$10,635,099	\$9,431,125	\$20,066,224	\$653,209	\$579,260	\$1,232,469	\$653,209	\$579,260	\$1,232,469	6%	6%	6%
10	Building Electrification Retrofit Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
11	Clean Energy Homes New Construction Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
12	CSD Leveraging ⁽³⁾	\$2,477,685	\$2,197,102	\$4,674,787	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
13	MCE Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	SPOC ⁽⁴⁾	\$222,868	\$197,638	\$420,506	\$6,520	\$5,782	\$12,302	\$6,520	\$5,782	\$12,302	3%	3%	3%
15	SASH/MASH Unspent Funds ⁽⁵⁾	\$9,566,416	\$0	\$9,566,416	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	ESA Program TOTAL	\$142,718,300	\$118,230,030	\$260,948,330	\$5,204,623	\$4,280,113	\$9,484,736	\$5,204,623	\$4,280,113	\$9,484,736	4%	4%	4%
17													
18	⁽¹⁾ Reflects 2026 MFWB authorized budget of \$45,603,293 (E \$24,169,745 / G \$21,433,548) and carry forward budget of \$64,826,984 (E \$35,366,119 / G \$29,460,866) from 2025 to 2026.												
19	⁽²⁾ Reflects 2026 Pilot Plus and Pilot Deep authorized budget \$8,782,607 (E \$4,654,782 / G \$4,127,825) and carry forward budget of \$11,283,617 (E \$5,980,317 / G \$5,303,300) from 2025 to 2026.												
20	⁽³⁾ Reflects 2026 CSD Leveraging authorized budget of \$1,243,747 (E \$659,186 / G \$584,561) and carry forward budget of \$3,431,040 (E \$1,818,499 / G \$1,612,541) from 2025 to 2026.												
21	⁽⁴⁾ Reflects 2026 SPOC authorized budget of \$375,829 (E \$199,189 / G \$176,640) and carry forward budget of \$44,677 (E \$23,679 / G \$20,998) from 2025 to 2026.												
22	⁽⁵⁾ OP 12 of D.15-01-027 states "The Program Administrators shall ensure that program expenditures in each utility's service territory do not exceed the total authorized budget amounts over the duration of the programs. The program incentive budgets will be available until all funds are exhausted or until December 31, 2021, whichever occurs first. Any money unspent and unencumbered on January 1, 2022, shall be used for "cost-effective energy efficiency measures in low-income residential housing that benefit ratepayers," as set forth in Public Utilities Code Section 2852(c)(3)." On September 20, 2023, SCE and PG&E jointly submitted an AL 7028-E to recover IOUs administrative costs for SASH/MASH, transfer unspent funds from the SASH and/or MASH programs to the ESA program, and dispose of the remaining funds in the IOUs' California Solar Initiative Balancing Accounts. AL 7028-E was disposed and effective on October 20, 2023.												
23													
24	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses												
2	Pacific Gas and Electric Company												
3	Through January 31, 2026												
4	Appliances	Authorized Budget [1]			Current Month Expenses [3]			Year to Date Expenses [3]			% of Budget Spent YTD		
5	ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6													
7	Appliances	\$9,593,554	\$0	\$9,593,554	\$1,456,051	\$0	\$1,456,051	\$1,456,051	\$0	\$1,456,051	15%	0%	15%
8	Domestic Hot Water	\$1,170,746	\$5,856,672	\$7,027,418	\$11,729	\$293,564	\$305,293	\$11,729	\$293,564	\$305,293	1%	5%	4%
9	Enclosure	\$236,939	\$23,456,155	\$23,693,094	\$11,987	\$1,186,718	\$1,198,705	\$11,987	\$1,186,718	\$1,198,705	5%	5%	5%
10	HVAC	\$11,142,331	\$7,057,332	\$18,199,663	\$983,634	\$777,654	\$1,761,288	\$983,634	\$777,654	\$1,761,288	9%	11%	10%
11	Maintenance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
12	Lighting	\$5,193,724	\$0	\$5,193,724	\$219,296	\$0	\$219,296	\$219,296	\$0	\$219,296	4%	0%	4%
13	Miscellaneous	\$11,290,800	\$0	\$11,290,800	\$122,367	\$0	\$122,367	\$122,367	\$0	\$122,367	1%	0%	1%
14	Customer Enrollment	\$9,561,570	\$7,592,335	\$16,153,905	\$57,620	\$51,097	\$108,718	\$57,620	\$51,097	\$108,718	1%	1%	1%
15	In Home Education	\$2,576,885	\$2,285,162	\$4,862,048	\$29,336	\$24,660	\$53,996	\$29,336	\$24,660	\$53,996	1%	1%	1%
16	Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
17	Implementation	\$2,274,499	\$2,017,008	\$4,291,507	\$381,241	\$338,082	\$719,323	\$381,241	\$338,082	\$719,323	17%	17%	17%
18	Safety - Unexpected overhead costs	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
19	Energy Efficiency TOTAL	\$52,041,047	\$48,264,666	\$100,305,712	\$3,273,260	\$2,671,776	\$5,945,037	\$3,273,260	\$2,671,776	\$5,945,037	6%	6%	6%
20													
21	Training Center	\$226,150	\$200,548	\$426,698	\$12,602	\$11,175	\$23,777	\$12,602	\$11,175	\$23,777	6%	6%	6%
22	Workforce Education and Training	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
23	Inspections	\$2,051,152	\$1,818,946	\$3,870,097	\$66,912	\$59,337	\$126,249	\$66,912	\$59,337	\$126,249	3%	3%	3%
24	Marketing and Outreach	\$949,528	\$842,034	\$1,791,562	\$78,167	\$69,318	\$147,485	\$78,167	\$69,318	\$147,485	8%	8%	8%
25	Studies [2]	\$565,470	\$439,974	\$1,005,443	(\$11)	(\$10)	(\$21)	(\$11)	(\$10)	(\$21)	0%	0%	0%
26	Regulatory Compliance	\$443,449	\$393,248	\$836,697	\$29,828	\$26,452	\$56,280	\$29,828	\$26,452	\$56,280	7%	7%	7%
27	General Administration	\$3,966,659	\$3,517,603	\$7,484,262	\$190,285	\$168,744	\$359,029	\$190,285	\$168,744	\$359,029	5%	5%	5%
28	CPUC Energy Division	\$36,913	\$32,734	\$69,647	\$396	\$352	\$748	\$396	\$352	\$748	1%	1%	1%
29	Administrative TOTAL	\$8,239,320	\$7,245,087	\$15,484,407	\$378,180	\$335,367	\$713,546	\$378,180	\$335,367	\$713,546	5%	5%	5%
30													
31	TOTAL PROGRAM COSTS	\$60,280,367	\$55,509,752	\$115,790,119	\$3,651,440	\$3,007,143	\$6,658,583	\$3,651,440	\$3,007,143	\$6,658,583	6%	5%	6%
32													
33	Funded Outside of ESA Program Budget												
34	Indirect Costs												
35	NGAT Costs					\$316,536	\$316,536		\$316,536	\$316,536			
36													
37	ESA Program Administrative Expenses [4]												
38	Administrative Expenses				\$378,180	\$335,367	\$713,546	\$378,180	\$335,367	\$713,546			
39	Total Program Costs				\$5,204,623	\$4,280,113	\$9,484,736	\$5,204,623	\$4,280,113	\$9,484,736			
40	% of Administrative Spend				7%	8%	8%	7%	8%	8%			
41													
42	[1] Authorized Budget. Approved for PY 2026 in D.21-06-015, Attachment 1, Table B.												
43	[2] Reflects 2026 Studies authorized budget of \$125,000 (E \$65,250 / G \$59,750) and carry forward budget of \$80,443 (E \$499,220 / G \$381,224) from 2025 to 2026.												
44	[3] Negative expenses may be due to accrual reversal as part of normal accounting process.												
45	[4] D.21-06-015, OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.												
46													
47	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	
1	Energy Savings Assistance Program Table 2 - Main (SF, MH) Summary										
2	Pacific Gas and Electric Company										
3	Through January 31, 2026										
4	ESA Main Program (Summary) Total										
5	Year-To-Date Completed & Expensed Installation										
6		Basic	Plus	Units	Quantity Installed	kWh [2] (Annual)	kWh [2] (Annual)	Therms [2] (Annual)	Expenses (\$)	% of Expenditure	
7	Measures										
8	Appliances										
9	Clothes Dryer			Each	-	-	-	-	-	0.0%	
10	Dishwasher			Each	-	-	-	-	-	0.0%	
11	Freezers			Each	-	-	-	-	-	0.0%	
12	High Efficiency Clothes Washer	x		Each	259	47,730	9	4,834	253,239	4.0%	
13	Induction Cooking Appliance-FS	x		Each	-	-	-	-	-	0.0%	
14	Microwave			Each	-	-	-	-	-	0.0%	
15	Refrigerator	x		Each	935	531,363	74	-	1,152,264	18.1%	
16	Domestic Hot Water										
17	Combined Showerhead/TSV			Home	-	-	-	-	-	0.0%	
18	Faucet Aerator			Each	-	-	-	-	-	0.0%	
19	Heat Pump Water Heater - Electric			Each	-	-	-	-	-	0.0%	
20	Heat Pump Water Heater - Gas			Each	-	-	-	-	-	0.0%	
21	Heat Pump Water Heater - Propane			Each	-	-	-	-	-	0.0%	
22	Heat Pump Water Heater [3]	x		Each	2	3,648	3	-	7,880	0.1%	
23	Low-Flow Showerhead			Home	-	-	-	-	-	0.0%	
24	Other Domestic Hot Water	x		Home	1,941	12,033	2	9,326	154,897	2.4%	
25	Solar Water Heating			Home	-	-	-	-	-	0.0%	
26	Tankless Water Heater	x		Each	-	-	-	-	-	0.0%	
27	Thermostatic Shower Valve			Each	-	-	-	-	-	0.0%	
28	Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	0.0%	
29	Thermostatic Tub Spout/Diverter	x		Each	138	-	-	242	13,857	0.2%	
30	Water Heater Repair	x		Each	7	-	-	55	3,435	0.1%	
31	Water Heater Replacement	x		Home	74	-	-	578	185,729	2.9%	
32	Water Heater Tank and Pipe Insulation ¹	x		Home	23	486	-	68	803	0.0%	
33	Enclosure										
34	Air Sealing	x		Home	2,087	88,458	8	8,080	1,262,639	19.8%	
35	Attic Insulation	x		Home	31	7,541	1	1,047	54,419	0.9%	
36	Attic Insulation CAC Non-Elect Heat ²			Home	-	-	-	-	-	0.0%	
37	Caulking			Home	-	-	-	-	-	0.0%	
38	Diagnostic Air Sealing			Home	-	-	-	-	-	0.0%	
39	Floor Insulation			Home	-	-	-	-	-	0.0%	
40	Minor Home Repairs			Home	-	-	-	-	-	0.0%	
41	HVAC										
42	Central A/C replacement	x		Each	1	286	0	-	3,055	0.0%	
43	Central Heat Pump-FS (propane or gas space)			Home	-	-	-	-	-	0.0%	
44	Duct Test and Seal	x		Home	21	1,751	1	475	6,412	0.1%	
45	Energy Efficient Fan Control	x		Home	688	117,459	165	12,142	154,002	2.4%	
46	Evaporative Cooler (Installation)			Each	-	-	-	-	-	0.0%	
47	Evaporative Cooler (Replacement)			Each	-	-	-	-	-	0.0%	
48	Furnace Repair [9]	x		Each	28	-	-	(683)	28,018	0.4%	
49	Furnace Replacement [9]	x		Each	69	-	-	(1,682)	392,370	6.2%	
50	Heat Pump Replacement			Each	-	-	-	-	-	0.0%	
51	Heat Pump Replacement - CAC Gas			Each	-	-	-	-	-	0.0%	
52	Heat Pump Replacement - CAC Propane			Each	-	-	-	-	-	0.0%	
53	High Efficiency Forced Air Unit (HE FAU)	x		Home	6	-	-	-	26,827	0.4%	
54	High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home	-	-	-	-	-	0.0%	
55	High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home	-	-	-	-	-	0.0%	
56	Portable A/C [9]	x		Each	-	-	-	-	-	0.0%	
57	Prescriptive Duct Sealing	x		Home	1,599	227,158	164	17,527	868,113	13.6%	
58	Removed - A/C Time Delay [3]			Home	-	-	-	-	-	0.0%	
59	Removed - FAU Standing Pilot Conversion			Each	-	-	-	-	-	0.0%	
60	Room A/C Replacement			Each	-	-	-	-	-	0.0%	
61	Smart Thermostat	x		Home	1,087	216,741	39	26,628	277,675	4.4%	
62	Wholehouse Fan	x		Each	-	-	-	-	-	0.0%	
63	Maintenance										
64	Central A/C Tune up [3]	x		Home	-	-	-	-	-	0.0%	
65	Condenser Coil Cleaning			Each	-	-	-	-	-	0.0%	
66	Evaporative Cooler - Maint Functioning			Each	-	-	-	-	-	0.0%	
67	Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	0.0%	
68	Evaporative Cooler Maintenance			Home	-	-	-	-	-	0.0%	
69	Evaporator Coil			Each	-	-	-	-	-	0.0%	
70	Fan Control Adjust			Each	-	-	-	-	-	0.0%	
71	Furnace Clean and Tune			Home	-	-	-	-	-	0.0%	
72	HVAC Air Filter Service			Each	-	-	-	-	-	0.0%	
73	Facility Refrigerant Management	x		Each	507	116,197	110	-	273,069	4.3%	
74	Range Hood			Each	-	-	-	-	-	0.0%	
75	Refrigerant Charge Adjustment			Each	-	-	-	-	-	0.0%	
76	Lighting										
77	Exterior Hard wired LED fixtures		x	Each	-	-	-	-	-	0.0%	
78	LED A-Lamps	x		Each	22,597	216,999	5	(513)	199,593	3.1%	
79	LED Reflector Bulbs	x		Each	2,059	23,392	1	(49)	17,794	0.3%	
80	Removed - Interior Hard wired LED fixtures		x	Each	-	-	-	-	-	0.0%	
81	Removed - LED Night Light		x	Each	-	-	-	-	-	0.0%	
82	Removed - LED Torchiere		x	Each	-	-	-	-	-	0.0%	
83	Removed - Occupancy Sensor		x	Each	-	-	-	-	-	0.0%	
84	Miscellaneous										
85	Air Purifier [9]	x		Home	38	-	-	-	7,770	0.1%	
86	CO and Smoke Alarm			Each	-	-	-	-	-	0.0%	
87	Cold Storage [9]	x		Home	-	-	-	-	341	0.0%	
88	Comprehensive Home Health and Safety Check-up			Home	-	-	-	-	-	0.0%	
89	Pool Pumps	x		Each	16	17,487	2	-	30,706	0.5%	
90	Power Strip			Each	-	-	-	-	-	0.0%	
91	Power Strip Tier II	x		Each	1,315	236,700	5	-	104,599	1.6%	
92	Pilot										
93											
94	Customer Enrollment										
95	ESA Outreach & Assessment			Home	3,481	-	-	-	569,940	9.0%	
96	ESA In-Home Energy Education			Home	3,481	-	-	-	315,493	5.0%	
97											
98	Total Savings/Expenditures					1,865,429	590	78,076	\$ 6,364,937		
99											
100	Total Households Weatherized [1]				2,506						
101											
102	Households Treated			Total							
103	- Single Family Households Treated			Home	3,184						
104	- Multi-family Households Treated (In-unit)			Home	-						
105	- Mobile Homes Treated			Home	297						
106	Total Number of Households Treated			Home	3,481						
107	# Eligible Households to be Treated for PY			Home	51,099						
108	% of Households Treated			%	7%						
109	- Master-Meter Households Treated			Home	107						
110											
111											
112	ESA Program - Main										
113	Administration [5]										
114	Direct Implementation (Non-Incentive) [6]										
115	Direct Implementation [7]										
116											
117	TOTAL ESA Main COSTS				\$3,651,440	\$3,007,143	\$6,658,583				
118											
119											
120											
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124											
125											
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A	B	C	D	E	F	G	H	I	J		
Energy Savings Assistance Program Table 2A - Multifamily Whole Building											
Pacific Gas and Electric Company											
Through January 31, 2026											
Table 2A ESA Program - Multifamily Whole Building⁵											
Year-To-Date Completed & Expensed Installation											
7	Measures	Units (of Measure such as "each")	Measure Type (In-unit vs Common Area) ⁶	Quantity Installed	Number of Units for Cap-kBtuH and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure	
Appliances											
9	High Efficiency Clothes Washer	Each	In-Unit	18	-	370	0.1	368.00	17,972	1.33%	
10	Refrigerators	Each	In-Unit	240	-	104,239	15	-	257,593	19.10%	
11	Refrigerators	Each	CAM/WB	1	-	73	0.0	(1.99)	1,707	0.13%	
Domestic Hot Water											
13	New, Non-Condensing Domestic Hot Water Boiler	Cap-kBtuH	CAM/WB	-	-	-	-	-	-	-	
14	New, Condensing Domestic Hot Water Boiler	Cap-kBtuH	CAM/WB	-	-	-	-	-	-	-	
15	Storage Water Heater	Cap-kBtuH	CAM/WB	-	-	-	-	-	-	0.00%	
16	Tankless Water Heater	Cap-kBtuH	CAM/WB	120	-	(2)	-	28.32	8,601	0.64%	
17	Heat Pump Water Heater	kW	CAM/WB	-	-	-	-	-	-	0.00%	
18	Demand Control DHW Recirculation Pump	Each	CAM/WB	-	-	-	-	-	-	0.00%	
19	Low flow Showerhead	Each	CAM/WB	-	-	-	-	-	-	-	
20	Faucet Aerator	Each	CAM/WB	-	-	-	-	-	-	-	
21	Faucet Aerator	Each	In-Unit	-	-	-	-	-	-	0.00%	
22	Other Hot Water	Household	In-Unit	974	-	4,750	-	1	6,186.05	56,230	4.03%
23	Thermostatic Tub Spout/Diverter	Each	In-Unit	79	-	-	-	-	79.80	7,658	0.58%
24	Water Heater Tank and Pipe Insulation	Household	In-Unit	3	-	162	-	-	7.89	63	0.00%
25	Water Heater Repair/Replacement	Household	In-Unit	2	-	-	-	-	142	0.01%	
26	Heat Pump Water Heater	Each	In-Unit	-	-	-	-	-	-	0.00%	
27	Hot Water Pipe Insulation - Filling	Each	CAM/WB	-	-	-	-	-	-	0.00%	
28	Hot Water Pipe Insulation - Pipe	Each	CAM/WB	3	-	-	-	-	43.16	32	0.00%
29	Boiler Controls	Each	CAM/WB	-	-	-	-	-	-	-	
Envelope											
31	Whole Building Attic Insulation	Sq Ft	CAM/WB	-	-	-	-	-	-	0.00%	
32	Wall Insulation Blow-in	Sq Ft	CAM/WB	-	-	-	-	-	-	0.00%	
33	Windows	Sq Ft	CAM/WB	-	-	-	-	-	-	0.00%	
34	Window Film	Sq Ft	CAM/WB	-	-	-	-	-	-	-	
35	Air Sealing	Household	In-Unit	967	-	38,134	3	2,240.00	293,915	21.79%	
36	Attic Insulation	Household	In-Unit	11	-	2,676	-	-	380.65	12,599	0.93%
HVAC											
38	Air Conditioners Split System	Cap-Tons	CAM/WB	-	4	929	0.7	(6.63)	13,681	1.01%	
39	Heat Pump Split System	Cap-Tons	CAM/WB	-	-	-	-	-	-	-	
40	New, Packaged Air Conditioner	Cap-Tons	CAM/WB	-	-	-	-	-	-	-	
41	Package Terminal A/C	Cap-Tons	CAM/WB	-	-	-	-	-	-	-	
42	Package Terminal Heat Pump	Cap-Tons	CAM/WB	-	-	-	-	-	-	-	
43	Furnace Replacement	Cap-kBtuH	CAM/WB	-	100	-	-	-	45.50	10,817	0.80%
44	Space Heating Boiler	Cap-kBtuH	CAM/WB	-	-	-	-	-	-	-	
45	Smart Thermostats	Each	CAM/WB	2	-	114	-	-	22.60	620	0.05%
46	Smart Thermostats	Each	In-Unit	86	-	17,365	3	1,981.20	23,075	1.71%	
47	Furnace Repair/Replacement [7]	Each	In-Unit	89	-	-	-	-	(68.00)	10,240	0.78%
48	Central A/C Replacement	Each	In-Unit	-	-	-	-	-	-	0.00%	
49	High Efficiency Forced Air Unit (HE FAU)	Each	In-Unit	-	-	-	-	-	-	0.00%	
50	Portable A/C [7]	Each	In-Unit	-	-	-	-	-	-	0.00%	
51	Central A/C Tune up	Each	In-Unit	186	-	22,865	20	-	93,135	6.91%	
52	Smart Efficient Fan Control	Each	In-Unit	58	-	10,989	13	381.70	11,201	0.83%	
53	Prescriptive Duct Sealing	Each	In-Unit	347	-	43,588	32	2,360.42	189,846	14.08%	
54	Duct Testing and Sealing	Each	In-Unit	1	-	-	-	-	-	0.01%	
55	Blower Motor Retrofit	Each	CAM/WB	-	-	-	-	-	-	0.00%	
56	Efficient Fan Controller	Each	CAM/WB	-	-	-	-	-	-	0.00%	
Lighting											
58	Interior LED Lighting	Each	CAM/WB	-	-	-	-	-	-	0.00%	
59	Interior TLED Type A Lamps	Each	CAM/WB	-	-	-	-	-	-	0.00%	
60	Interior TLED Type C Lamps	Each	CAM/WB	-	-	-	-	-	-	0.00%	
61	New, LED T8 Lamp - Interior	Each	CAM/WB	25	-	1,784	0.0	(30.88)	563	0.04%	
62	New, LED T8 Lamp - Exterior	Each	CAM/WB	-	-	-	-	-	-	0.00%	
63	Interior LED Fixture	Each	CAM/WB	53	-	6,616	0.1	(114.45)	6,068	0.45%	
64	Interior LED Screw-in	Each	CAM/WB	5	-	874	0.0	(15.12)	72	0.01%	
65	Exterior LED Screw-in	Each	CAM/WB	-	-	-	-	-	-	0.00%	
66	Interior LED Exit Sign	Each	CAM/WB	-	-	-	-	-	-	0.00%	
67	Exterior LED Lighting	Each	CAM/WB	-	-	-	-	-	-	0.00%	
68	New, LED Parking Garage Fixtures	Each	CAM/WB	-	-	-	-	-	-	0.00%	
69	LED Exterior Wall or Pole Mounted Fixture	Each	CAM/WB	17	-	9,157	-	-	6,377	0.47%	
70	LED Com Lamp for Exterior Wall or Pole Mounted	Each	CAM/WB	-	-	-	-	-	-	0.00%	
71	Exterior LED Lighting - Pool	Each	CAM/WB	1	-	632	-	-	1,200	0.09%	
72	Wall or Ceiling Mounted Occupancy Sensor	Each	CAM/WB	10	-	795	0.1	(13.75)	942	0.07%	
73	LED Diffuse A-Lamps	Each	In-Unit	4,359	-	41,850	1	(98.95)	36,640	2.72%	
74	LED Reflector Bulbs	Each	In-Unit	53	-	602	-	-	(1.26)	476	0.04%
Miscellaneous											
76	Tier-2 Smart Power Strip	Each	In-Unit	322	-	57,960	1.2	-	26,339	1.95%	
77	Variable Speed Pool Pump	Each	CAM/WB	-	-	-	-	-	-	0.00%	
78	Smart Power Strip Tier II	Each	CAM/WB	-	-	-	-	-	-	0.00%	
79	Cold Storage [7]	Each	In-Unit	-	-	-	-	-	-	0.00%	
80	Air Purifier [7]	Home	In-Unit	4	-	-	-	-	682	0.05%	
81	CO and Smoke Alarm	Each	In-Unit	-	-	-	-	-	-	0.00%	
82	CO and Smoke Alarm	Each	CAM/WB	-	-	-	-	-	-	0.00%	
83	Minor Repair	Each	In-Unit	739	-	-	-	-	1,281	0.09%	
84	Minor Repair	Each	CAM/WB	-	-	-	-	-	-	0.00%	
85	Advanced Keyboard	Each	In-Unit	1	-	67	-	-	145	0.01%	
86	Advanced Keyboard	Each	CAM/WB	-	-	-	-	-	-	0.00%	
Electrification											
88	New - Central Heat Pump-FS (propane or gas space)	Each	In-Unit	-	-	-	-	-	-	0.00%	
89	Heat Pump Clothes Dryer - FS	Each	In-Unit	-	-	-	-	-	-	0.00%	
90	Induction Cooktop - FS	Each	In-Unit	-	-	-	-	-	-	0.00%	
91	Ductless Mini-split Heat Pump - FS	Each	In-Unit	-	-	-	-	-	-	0.00%	
92	Heat Pump Water Heater - FS	Each	In-Unit	-	-	-	-	-	-	0.00%	
93	Heat Pump Pool Heater - FS	Each	CAM/WB	-	-	-	-	-	-	0.00%	
94	Ductless Mini Split - FS	Each	CAM/WB	-	-	-	-	-	-	0.00%	
95	Heat Pump Water Heater - FS	Each	CAM/WB	-	-	-	-	-	-	0.00%	
Customer Enrollment - In Unit											
97	ESA Outreach & Assessment	Household	In-Unit	1,194	-	-	-	-	189,794	14.07%	
98	ESA In-Home Energy Education	Household	In-Unit	1,194	-	-	-	-	69,762	5.17%	
Auxiliary Services											
100	Audit ⁴									0.00%	
101											
102	Total			11,164	104	366,597.25	91	13,783	\$ 1,348,746	100.00%	
Multifamily Properties Treated											
104	Total Number of Multifamily Properties Treated²	Number		2							
105	Subtotal of Master-metered Multifamily Properties			-							
106	Total Number of Multifamily Tenant Units w/in			145							
107	Total Number of buildings w/in Properties Treated			43							
Multifamily Properties Treated											
110	Total Number of households individually treated	Number		1,194							
Year to Date Expenses											
114	ESA Program - MFWB	Electric	Gas	Total							
115	Administration	\$51,516	\$45,684	\$97,199							
116	Direct Implementation (Non-Incentive)	\$220,790	\$187,569	\$408,359							
117	Direct Implementation	\$621,149	\$454,674	\$1,075,823						<<includes measures costs	
118	SFOC	\$6,520	\$5,782	\$12,302							
119											
120	TOTAL MFWB COSTS	\$899,975	\$893,709	\$1,593,684							
121											
122	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.										
123	NOTE: Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.										
124	[2] Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.										
125	[3] Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.										
126	[4] Commissioning costs, as allowable per the decision, are included in measures total cost unless otherwise noted.										
127	[5] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022, modified by D.17-12-009, where 65% of tenants are income eligible based (at or below 200% of the Federal Poverty Guidelines).										
128	[6] Measure type column added to identify if a measure is for in-unit or common area/whole building because they use different paperwork savings.										
129	[7] These measures meet the current definition of Health, Comfort, and Safety (HCS) measures, which are characterized by estimated energy savings of less than 1 therm or 1 kWh. Although currently designated as HCS measures, the majority of ESA measures also provide non-energy benefits (NEBs)—including HCS-related benefits—in addition to delivering energy savings.										

Energy Savings Assistance Program Table 2B - Pilot Plus and Pilot Deep
Pacific Gas and Electric Company
Through January 31, 2026

		ESA Program - Pilot Plus						ESA Program - Pilot Deep							
Measure ^[1]	Units	Year-To-Date Completed & Expensed Installation ^[1]						Measures ^[2]	Units	Year-To-Date Completed & Expensed Installation ^[1]					
		Quantity Installed	kWh ^[3] (Annual)	kWh ^[3] (Annual)	Therms ^[3] (Annual)	Expenses (\$) ^[4]	% of Expenditure			Quantity Installed	kWh ^[3] (Annual)	kWh ^[3] (Annual)	Therms ^[3] (Annual)	Expenses (\$) ^[4]	% of Expenditure
Appliances															
Efficient Electric Dryer	Each	-	-	-	-	\$ -	0.0%	Efficient Electric Dryer	Each	3	116	-	70	\$ 2,986	1.3%
Heat Pump Dryer	Each	-	-	-	-	\$ -	0.0%	Heat Pump Dryer	Each	-	-	-	-	\$ -	0.0%
High Efficiency Clothes Washers	Each	-	-	-	-	\$ -	0.0%	High Efficiency Clothes Washers	Each	3	(143)	(0.0)	2	\$ 3,478	1.5%
Induction Cooktop/Range	Each	-	-	-	-	\$ -	0.0%	Induction Cooktop/Range	Each	-	-	-	-	\$ -	0.0%
Pool Pump Retrocommissioning (RCx)	Each	-	-	-	-	\$ -	0.0%	Pool Pump RCx	Each	1	357	0.1	-	\$ 3,750	1.6%
Pool Pump Replacement	Each	-	-	-	-	\$ -	0.0%	Pool Pump Replacement	Each	-	-	-	-	\$ -	0.0%
Refrigerator	Each	-	-	-	-	\$ -	0.0%	Refrigerator	Each	5	1,080	(0.0)	(8)	\$ 7,645	3.2%
Standard Electric Range	Each	-	-	-	-	\$ -	0.0%	Standard Electric Range	Each	-	-	-	-	\$ -	0.0%
Tier 2 Adv Power Strip w Bluetooth	Each	-	-	-	-	\$ -	0.0%	Tier 2 Adv Power Strip w Bluetooth	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water															
Combined Showerhead/TSV	Each	-	-	-	-	\$ -	0.0%	Combined Showerhead/TSV	Each	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater	Each	-	-	-	-	\$ -	0.0%	Heat Pump Water Heater	Each	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater - Fuel Sub	Each	1	(217)	0.0	65	\$ 7,100	0.0%	Heat Pump Water Heater - Fuel Sub	Each	2	(363)	0.0	196	\$ 15,200	0.3%
Heat Pump Water Heater - Fuel Sub (120V)	Each	-	-	-	-	\$ -	0.0%	Heat Pump Water Heater - Fuel Sub (120V)	Each	1	(208)	0.0	99	\$ 4,777	2.0%
Low Flow Faucet Aerator	Each	-	-	-	-	\$ -	0.0%	Low Flow Faucet Aerator	Each	-	-	-	-	\$ -	0.0%
Low Flow Showerhead	Each	-	-	-	-	\$ -	0.0%	Low Flow Showerhead	Each	-	-	-	-	\$ -	0.0%
Storage Water Heater	Each	-	-	-	-	\$ -	0.0%	Storage Water Heater	Each	1	-	-	25	\$ 2,700	1.1%
Tankless On-Demand	Each	-	-	-	-	\$ -	0.0%	Tankless On-Demand	Each	6	0	-	313	\$ 33,094	13.9%
Thermostat-controlled Shower Valve	Each	-	-	-	-	\$ -	0.0%	Thermostat-controlled Shower Valve	Each	-	-	-	-	\$ -	0.0%
Tub Diverter/ Tub Spout	Each	-	-	-	-	\$ -	0.0%	Tub Diverter/ Tub Spout	Each	-	-	-	-	\$ -	0.0%
Water Heater Blanket	Each	-	-	-	-	\$ -	0.0%	Water Heater Blanket	Each	-	-	-	-	\$ -	0.0%
Water Heater Pipe Insulation	Len. Ft	-	-	-	-	\$ -	0.0%	Water Heater Pipe Insulation	Len. Ft	-	-	-	-	\$ -	0.0%
Enclosure															
Attic Insulation	Home	1	19	0.5	3	\$ 1,748	6.4%	Attic Insulation	Home	5	784	3.5	98	\$ 11,184	4.7%
Diagnostic Air Sealing	Home	1	(10)	0.0	5	\$ 556	2.0%	Diagnostic Air Sealing	Home	12	299	0.2	71	\$ 9,632	4.1%
Exterior Wall Insulation	Home	-	-	-	-	\$ -	0.0%	Exterior Wall Insulation	Home	-	-	-	-	\$ -	0.0%
Floor Insulation	Home	-	-	-	-	\$ -	0.0%	Floor Insulation	Home	1	248	-	-	\$ 4,312	1.8%
HVAC															
Central Air Conditioner (A/C)	Each	1	102	0.0	-	\$ 8,250	30.3%	Central A/C	Each	7	5,655	0.0	-	\$ 8,850	3.7%
Fan Controller for A/C	Each	-	-	-	-	\$ -	0.0%	Fan Controller for A/C	Each	-	-	-	-	\$ -	0.0%
New Portable A/C	Each	-	-	-	-	\$ -	0.0%	New Portable A/C	Each	-	-	-	-	\$ -	0.0%
High Efficiency Furnace	Each	1	(3)	0.0	15	\$ 7,450	27.4%	High Efficiency Furnace	Each	2	(0)	0.0	20	\$ 15,720	6.6%
Diagnostic Duct Sealing	Each	1	52	0.0	5	\$ 516	1.9%	Diagnostic Duct Sealing	Each	12	1,810	0.1	33	\$ 4,833	2.0%
Duct Replacement	Each	-	-	-	-	\$ -	0.0%	Duct Replacement	Each	-	-	-	-	\$ -	0.0%
Duct Sealing with Equipment Upgrade	Each	-	-	-	-	\$ -	0.0%	Duct Sealing with Equipment Upgrade	Each	1	287	0.0	-	\$ 1,116	0.5%
Ductless Heat Pump	Each	-	-	-	-	\$ -	0.0%	Ductless Heat Pump	Each	-	-	-	-	\$ -	0.0%
Ductless Heat Pump - Fuel Substitution	Each	-	-	-	-	\$ -	0.0%	Ductless Heat Pump - Fuel Substitution	Each	6	(5,176)	6.5	698	\$ 81,400	34.3%
Ductless Heat Pump	Each	-	-	-	-	\$ -	0.0%	Ductless Heat Pump	Each	-	-	-	-	\$ -	0.0%
Ductless Heat Pump - Fuel Substitution	Each	-	-	-	-	\$ -	0.0%	Ductless Heat Pump - Fuel Substitution	Each	-	-	-	-	\$ -	0.0%
Smart Thermostat	Each	1	29	0.0	(22)	\$ 375	1.4%	Smart Thermostat	Each	6	1,393	(0.0)	46	\$ 1,876	0.8%
Whole House Fan	Each	-	-	-	-	\$ -	0.0%	Whole House Fan	Each	-	-	-	-	\$ -	0.0%
Packaged HVAC	Each	-	-	-	-	\$ -	0.0%	Packaged HVAC	Each	2	1,060	-	1	\$ 10,789	4.5%
Maintenance															
Minor Home Repair	Home	-	-	-	-	\$ -	0.0%	Minor Home Repair	Home	2	-	-	-	\$ 758	0.3%
Lighting															
A-Lamp LED	Each	-	-	-	-	\$ -	0.0%	A-Lamp LED	Each	17	147	0.0	(3)	\$ 327	0.1%
Reflector Lamp LED	Each	-	-	-	-	\$ -	0.0%	Reflector Lamp LED	Each	-	-	-	-	\$ -	0.0%
Miscellaneous															
Cold Storage (10)	Each	-	-	-	-	\$ -	0.0%	Cold Storage	Each	-	-	-	-	\$ -	0.0%
New Air Purifier (10)	Each	-	-	-	-	\$ -	0.0%	New Air Purifier	Each	-	-	-	-	\$ -	0.0%
Customer Enrollment^[5]															
ESA Outreach & Assessment	Home	-	-	-	-	\$ -	0.0%	ESA Outreach & Assessment	Home	-	-	-	-	\$ -	0.0%
ESA In-Home Energy Education	Home	1	-	-	-	\$ -	0.0%	ESA In-Home Energy Education	Home	13	-	-	-	\$ -	0.0%
Total Savings/Expenditures			(28)	0	62	\$ 25,995	100.0%	Total Savings/Expenditures			7,347	10	1,661	\$ 224,425	100.0%

Households Treated	Total	Households Treated	Total
- Single Family Households Treated	1	- Single Family Households Treated	13
- Mobile Homes Treated	-	- Mobile Homes Treated	-
Total Number of Households Treated	1	Total Number of Households Treated	13

ESA Program - Pilot Plus and Pilot Deep	Year to Date Expenses ^[6]		
	Electric	Gas	Total
Administration ^[7]	\$15,614	\$13,848	\$29,461
Direct Implementation (Non-Incentive) ^[8]	\$91,203	\$80,879	\$172,082
Direct Implementation ^[9]	\$546,391	\$484,535	\$1,030,926
TOTAL Pilot Plus and Pilot Deep COSTS	\$653,208	\$579,262	\$1,232,469

<<includes measures costs

[1] "Completed and Expensed Installation" project savings and expenses will be reported when projects have been fully closed (i.e. inspected, issues resolved, permits closed as applicable) and reported by Pilot Implementer to PG&E. All measures and savings from a project will be reported as either Pilot Plus or Pilot Deep. Savings from a single project will not span both tables.
 [2] The measure list for PG&E Pilot Plus and Deep is unique to the pilot and differs from Main ESA.
 [3] Energy savings are reported based on best available information at the time. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable (typically 12 months post installation).
 [4] In the PG&E Pilot Plus and Deep delivery model, the home assessment, enrollment, and customer energy education occur at the same visit. Cost tracking between "ESA Outreach & Assessment" and "ESA In-Home Energy Education" cannot be precisely tracked. Rather, the full cost of the visit will be tracked as ESA Outreach & Assessment.
 [5] Final, disaggregated costs for measure installations will be reported in Table 2C once projects are fully completed and billed to PG&E by the Pilot Implementer.
 [6] Total ESA Pilot Plus and Pilot Deep YTD expenses may contain a combination of expenses and accrued expenses as reported in ESA Table Summary.
 [7] Administration includes expenses from the following categories: General Administration, Regulatory Compliance, Training, Inspections, Marketing and Outreach, and Evaluation.
 [8] Direct Implementation (Non-Incentive) includes expenses for Implementer Administration and Marketing.
 [9] Direct Implementation includes expenses for measures delivery.
 [10] These measures meet the current definition of Health, Comfort, and Safety (HCS) measures, which are characterized by estimated energy savings of less than 1 therm or 1 kWh. Although currently designated as HCS measures, the majority of ESA measures also provide non-energy benefits (NEBs)—including HCS-related benefits—in addition to delivering energy savings.
 NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2C - Building Electrification Retrofit Pilot (SCE ONLY) Summary							
2	Pacific Gas and Electric Company							
3	Through January 31, 2026							
4								
5	ESA Program - Building Electrification Retrofit Pilot^[1]							
6	Year-To-Date Completed & Expensed Installation							
7	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	Appliances							
9	Electric Dryer	Each						
10	Heat Pump Dryer	Each						
11	Induction Cooktop	Each						
12	Induction Range	Each						
13	Domestic Hot Water							
14	Heat Pump Water Heater	Each						
15	Enclosure							
16	Attic Insulation	Home						
17	HVAC							
18	Heat Pump HVAC	Each						
19	Duct Seal	Each						
20	Smart Thermostat	Each						
21	Miscellaneous^[2]							
22	Minor Home Repair	Home						
23	Carbon Monoxide/Smoke Alarm	Each						
24	Electric Panel	Each						
25	Electric Sub-Panel	Each						
26	Electrical Circuit Run	Each						
27	Induction Cookware	Home						
28	Customer Enrollment							
29	Energy Assessment	Home						
30								
31	Total Savings/Expenditures							
32								
33	Households Treated		Total					
34	Single Family Households Treated	Home						
35	Estimated Avg. Annual Bill Savings Treated ^[3]	Home						
36								
37								
38		Year to Date Expenses						
39	ESA Program - Building Electrification	Electric	Gas	Total				
40	Administration							
41	Direct Implementation (Non-Incentive)							
42	Direct Implementation							<<Includes measures costs
43								
44	TOTAL Building Electrification COSTS							
45								
46	^[1] The costs for the following measures are included in the overall expenditures of the BE Pilot: additional line set for ductless mini-splits and building permits.							
47	^[2] These measures do not have any savings associated and may be required to complete the installation to electrify the residential end-uses of participating households.							
48	^[3] Estimated average annual bill savings will be calculated prior to participation and must not increase total energy costs.							

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2D - Clean Energy Homes New Construction Pilot (SCE ONLY¹¹)							
2	Pacific Gas and Electric Company							
3	Through January 31, 2026							
4								
5	ESA Program - Clean Energy Homes New Construction Pilot [1]							
6		Units	Monthly Total	Monthly Total Units (Living Units)	YTD Total	YTD Total Units (Living Units)	Estimated Incentive Expenses (\$)	% Incentive Budget
7	Interest form submitted	Homes						
8	Interest form denied	Homes						
9	Application for direct design assistance (in progress)	Homes						
10	Applications for design incentive (in progress)	Homes						
11	Application for direct design assistance (completed)	Homes						
12	Applications for design incentive (completed)	Homes						
13	Applications for tenant education incentive (in progress)	Homes						
14	Applications for tenant education incentive (completed)	Homes						
15	Total Savings/Expenditures							
16								
17								
18	ESA CEH Outreach and Education	Units	Monthly Total	YTD Total				
19	Webinars	Number of webinars						
20	Active leads	Unique developer						
21								
22								
23	Design Assistance Completed Applications	Units	Quantity	Compliance Margin Designed kWh (Annual)*	Compliance Margin Designed BTU (Annual)*	Avoided CO2 Emissions	Estimated Incentive Expenses (\$)	% Incentive Budget
24		Homes					\$ -	0.00%
25		Homes					\$ -	0.00%
26	Total Savings/Expenditures						\$ -	0.00%
27								
28		Year to Date Expenses						
29	ESA Program - Clean Energy Homes	Electric	Gas	Total				
30	Administration	\$ -	\$ -	\$ -				
31	Direct Implementation (Non-Incentive)	\$ -	\$ -	\$ -				
32	Direct Implementation	\$ -	\$ -	\$ -				
33								
34	TOTAL Clean Energy Homes COSTS	\$ -	\$ -	\$ -				

<<includes measures costs

	A	B	C	D	E	F	G	H	I	J
1	Energy Savings Assistance Program Table 2E - CSD Leveraging									
2	Pacific Gas and Electric Company									
3	Through January 31, 2026 [1]									
4										
5	ESA Program - CSD Leveraging									
6	Year-to-Date Completed & Expensed Installation									
7	Measures	Basic	Plus	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	Appliances									
9	Clothes Dryer [1]			Each	-	-	-	-	-	-
10	Dishwasher [1]			Each	-	-	-	-	-	-
11	Freezers [1]			Each	-	-	-	-	-	-
12	High Efficiency Clothes Washer			Each	-	-	-	-	-	-
13	Microwave			Each	-	-	-	-	-	-
14	Refrigerator			Each	-	-	-	-	-	-
15	Domestic Hot Water									
16	Combined Showerhead/TSV			Home	-	-	-	-	-	-
17	Faucet Aerator			Each	-	-	-	-	-	-
18	Heat Pump Water Heater			Each	-	-	-	-	-	-
19	Heat Pump Water Heater - Electric			Each	-	-	-	-	-	-
20	Heat Pump Water Heater - Gas			Each	-	-	-	-	-	-
21	Heat Pump Water Heater - Propane			Each	-	-	-	-	-	-
22	Low-Flow Showerhead			Home	-	-	-	-	-	-
23	Other Domestic Hot Water			Home	-	-	-	-	-	-
24	Solar Water Heating [1]			Home	-	-	-	-	-	-
25	Tankless Water Heater			Each	-	-	-	-	-	-
26	Thermostatic Shower Valve			Each	-	-	-	-	-	-
27	Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	-
28	Thermostatic Tub Spout/Diverter			Each	-	-	-	-	-	-
29	Water Heater Repair			Each	-	-	-	-	-	-
30	Water Heater Replacement			Each	-	-	-	-	-	-
31	Water Heater Tank and Pipe Insulation			Each	-	-	-	-	-	-
32	Enclosure									
33	Air Sealing			Home	-	-	-	-	-	-
34	Attic Insulation			Home	-	-	-	-	-	-
35	Attic Insulation CAC Non-Elect Heat			Home	-	-	-	-	-	-
36	Caulking			Home	-	-	-	-	-	-
37	Diagnostic Air Sealing [1]			Home	-	-	-	-	-	-
38	Floor Insulation [1]			Home	-	-	-	-	-	-
39	Minor Home Repairs			Home	-	-	-	-	-	-
40	HVAC									
41	Central A/C replacement			Each	-	-	-	-	-	-
42	Central Heat Pump-FS (propane or gas space) [1]			Each	-	-	-	-	-	-
43	Duct Test and Seal [1]			Home	-	-	-	-	-	-
44	Energy Efficient Fan Control [1]			Home	-	-	-	-	-	-
45	Evaporative Cooler (Installation) [1]			Each	-	-	-	-	-	-
46	Evaporative Cooler (Replacement) [1]			Each	-	-	-	-	-	-
47	Furnace Repair			Each	-	-	-	-	-	-
48	Furnace Replacement			Each	-	-	-	-	-	-
49	Heat Pump A/C Replacement			Each	-	-	-	-	-	-
50	Heat Pump Replacement - CAC Gas			Home	-	-	-	-	-	-
51	Heat Pump Replacement - CAC Propane			Home	-	-	-	-	-	-
52	High Efficiency Forced Air Unit (HE FAU) [1]			Home	-	-	-	-	-	-
53	High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home	-	-	-	-	-	-
54	High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home	-	-	-	-	-	-
55	Portable A/C [1]			Each	-	-	-	-	-	-
56	Prescriptive Duct Sealing			Home	-	-	-	-	-	-
57	Removed - A/C Time Delay [1]			Home	-	-	-	-	-	-
58	Removed - FAU Standing Pilot Conversion [1]			Each	-	-	-	-	-	-
59	Room A/C Replacement [1]			Each	-	-	-	-	-	-
60	Smart Thermostat			Home	-	-	-	-	-	-
61	Wholehouse Fan [1]			Each	-	-	-	-	-	-
62	Maintenance									
63	Central A/C Tune up [1]			Home	-	-	-	-	-	-
64	Condenser Coil Cleansing			Each	-	-	-	-	-	-
65	Evaporative Coil			Each	-	-	-	-	-	-
66	Evaporative Cooler - Maint Functioning			Each	-	-	-	-	-	-
67	Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	-
68	Evaporative Cooler Maintenance [1]			Home	-	-	-	-	-	-
69	Fan Control Adjust			Each	-	-	-	-	-	-
70	Furnace Clean and Tune [1]			Home	-	-	-	-	-	-
71	HVAC Air Filter Service			Each	-	-	-	-	-	-
72	Range Hood			Home	-	-	-	-	-	-
73	Refrigerant Change Adjustment			Each	-	-	-	-	-	-
74	Lighting									
75	Exterior Hard wired LED fixtures			Each	-	-	-	-	-	-
76	LED A-Lamps			Each	-	-	-	-	-	-
77	LED Reflector Bulbs			Each	-	-	-	-	-	-
78	Removed - Interior Hard wired LED fixtures [1]			Each	-	-	-	-	-	-
79	Removed - LED Night Light [1]			Each	-	-	-	-	-	-
80	Removed - LED Torchiere [1]			Each	-	-	-	-	-	-
81	Removed - Occupancy Sensor [1]			Each	-	-	-	-	-	-
82	Miscellaneous									
83	Air Purifier [1]			Home	-	-	-	-	-	-
84	CO and Smoke Alarm [1]			Each	-	-	-	-	-	-
85	Cold Storage [1]			Each	-	-	-	-	-	-
86	Comprehensive Home Health and Safety Check-up [1]			Home	-	-	-	-	-	-
87	Pool Pumps [1]			Each	-	-	-	-	-	-
88	Power Strip [1]			Each	-	-	-	-	-	-
89	Power Strip Tier II			Each	-	-	-	-	-	-
90	Pilots									
91										
92	Customer Enrollment									
93	ESA Outreach & Assessment			Home	-	-	-	-	-	-
94	ESA In-Home Energy Education			Home	-	-	-	-	-	-
95										
96	Total Savings/Expenditures									
97										
98	Total Households Weatherized									
99										
100	CSD MF Tenant Units Treated									
101										
102										
103										
104										
105										
106	ESA Program - CSD Leveraging									
107	Administration [3]				\$0	\$0	\$0	\$0	\$0	\$0
108	Direct Implementation (Non-Incentive) [4]				\$0	\$0	\$0	\$0	\$0	\$0
109	Direct Implementation [5]				\$0	\$0	\$0	\$0	\$0	\$0
110										
111	TOTAL CSD Leveraging COSTS				\$0	\$0	\$0	\$0	\$0	\$0
112										
113	[1] PG&E does not have any project leveraging data with CSD to report for this reporting period.									
114	[2] Measures not available to CSD for leveraging.									
115	[3] Total CSD YTD expenses are reported in ESA Table Summary.									
116	[4] Administration includes administration labor expenses.									
117	[5] Direct Implementation (Non-Incentive) includes Implementer expenses.									
118	[6] Direct Implementation includes expenses for installation of measures.									
119	NOTE: Any measures noted as 'NEW' have been added during the course of this program year.									
120	NOTE: Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.									
121	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B
1	Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings per Treated Home/Common Area	
2	Pacific Gas and Electric Company	
3	Through January 31, 2026	
4		
5	Table 3A, ESA Program (SF, MH)	
6	Annual kWh Savings	1,865,429
7	Annual Therm Savings	78,076
8	Lifecycle kWh Savings	25,392,395
9	Lifecycle Therm Savings	1,119,132
10	Current kWh Rate	\$0.25
11	Current Therm Rate	\$2.55
12	Average 1st Year Bill Savings / Treated households	\$189.56
13	Average Lifecycle Bill Savings / Treated Household	\$1,955.79
14		
15	Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) ^[1]	
16	Annual kWh Savings	345,626
17	Annual Therm Savings	13,826
18	Lifecycle kWh Savings	4,250,935
19	Lifecycle Therm Savings	147,450
20	Current kWh Rate	\$0.23
21	Current Therm Rate	\$2.44
22	Average 1st Year Bill Savings / Treated households	\$95.03
23	Average Lifecycle Bill Savings / Treated Household	\$874.74
24		
25	Table 3C, ESA Program - Multifamily Whole Building (MFWB)	
26	Annual kWh Savings	20,971
27	Annual Therm Savings	(43)
28	Lifecycle kWh Savings	211,828
29	Lifecycle Therm Savings	954
30	Current kWh Rate	\$0.36
31	Current Therm Rate	\$1.84
32	Average 1st Year Bill Savings / Treated Property	\$3,735.06
33	Average Lifecycle Bill Savings / Treated Property	\$25,115.12
34		
35	Table 3D, ESA Program - Pilot Plus ^[2]	
36	Annual kWh Savings	(28)
37	Annual Therm Savings	62
38	Lifecycle kWh Savings	1,412
39	Lifecycle Therm Savings	897
40	Current kWh Rate	\$0.19
41	Current Therm Rate	\$2.15
42	Average 1st Year Bill Savings / Treated Property	\$127.32
43	Average Lifecycle Bill Savings / Treated Property	\$1,563.61
44		
45	Table 3E, ESA Program - Pilot Deep ^[2]	
46	Annual kWh Savings	7,347
47	Annual Therm Savings	1,661
48	Lifecycle kWh Savings	145,599
49	Lifecycle Therm Savings	24,505
50	Current kWh Rate	\$0.20
51	Current Therm Rate	\$2.25
52	Average 1st Year Bill Savings / Treated Property	\$402.87
53	Average Lifecycle Bill Savings / Treated Property	\$4,803.21
54		
55	Table 3F, ESA Program - Building Electrification (SCE Only)	
56	Annual kWh Savings	-
57	Annual Therm Savings	-
58	Lifecycle kWh Savings	-
59	Lifecycle Therm Savings	-
60	Current kWh Rate	\$ -
61	Current Therm Rate	\$ -
62	Average 1st Year Bill Savings / Treated Households	\$ -
63	Average Lifecycle Bill Savings / Treated Households	\$ -
64		
65	Table 3G, ESA Program - CSD Leveraging	
66	Annual kWh Savings	-
67	Annual Therm Savings	-
68	Lifecycle kWh Savings	-
69	Lifecycle Therm Savings	-
70	Current kWh Rate	\$ -
71	Current Therm Rate	\$ -
72	Average 1st Year Bill Savings / Treated Households	\$ -
73	Average Lifecycle Bill Savings / Treated Households	\$ -
74		
75	Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Pilot Plus and Pilot Deep ^[3]	
76	Annual kWh Savings	2,218,374
77	Annual Therm Savings	93,624
78	Lifecycle kWh Savings	29,790,340
79	Lifecycle Therm Savings	1,291,983
80	Current kWh Rate	\$0.24
81	Current Therm Rate	\$2.52
82	Average 1st Year Bill Savings / Treated Households	\$165.17
83	Average Lifecycle Bill Savings / Treated Households	\$1,678.23
84		
85	[1] Separating MFWB in-unit savings summary from the CAM and Whole Building measures savings because they are calculated using different residential rates.	
86	[2] ESA Pilot Plus and Pilot Deep uses the same formulas to calculate values as Main ESA, but the variables such as measure savings and expected useful life may differ. The pilot will initially estimate energy savings with energy modeling software.	
87	[3] Summary is the sum of ESA Main, MFWB In-Unit, Pilot Plus Pilot Deep, BE, CSD Leveraging. MFWB is excluded because the program uses different residential rates and measures.	
88	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary																	
Pacific Gas and Electric Company																	
Through January 31, 2026																	
Table 5A, ESA Program (SF, MH)																	
Gas & Electric				Gas Only				Electric Only				Total					
# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)				
	Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		
8	2,746	70,258	705,088	386	193	8,380	1,751	1	542	(562)	1,158,600	203	3,481	78,076	1,865,439	590	
9	January																
10	February																
11	March																
12	April																
13	May																
14	June																
15	July																
16	August																
17	September																
18	October [4]																
19	November																
20	December																
21	YTD	2,746	70,258	705,088	386	193	8,380	1,751	1	542	(562)	1,158,600	203	3,481	78,076	1,865,439	590
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.																	
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																	
Table 5B, ESA Program - MFWB In-Unit																	
Gas & Electric				Gas Only				Electric Only				Total					
# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)				
	Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		
31	834	12,168	275,548	75	146	1,677	-	-	214	(19)	70,078	15	1,194	13,826	345,626	90	
32	January																
33	February																
34	March																
35	April																
36	May																
37	June																
38	July																
39	August																
40	September																
41	October																
42	November																
43	December																
44	YTD	834	12,168	275,548	75	146	1,677	-	-	214	(19)	70,078	15	1,194	13,826	345,626	90
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2A.																	
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																	
Table 5C, ESA Program - Multifamily Whole Building (MFWB-CAM/WB)																	
Gas & Electric				Gas Only				Electric Only				Total					
# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)				
	Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		
53	2	(43)	20,971	1								2	(43)	20,971	1		
54	January																
55	February																
56	March																
57	April																
58	May																
59	June																
60	July																
61	August																
62	September																
63	October																
64	November																
65	December																
66	YTD	2	(43)	20,971	1								2	(43)	20,971	1	
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2A.																	
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																	
Table 5D, ESA Program - Pilot Plus and Pilot Deep [2][3]																	
Gas & Electric				Gas Only [1]				Electric Only [1]				Total					
# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)				
	Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		
76	14	1,722	7,319	11								14	1,722	7,319	11		
77	January																
78	February																
79	March																
80	April																
81	May																
82	June																
83	July																
84	August																
85	September																
86	October																
87	November																
88	December																
89	YTD	14	1,722	7,319	11								14	1,722	7,319	11	
[1] PG&E is primarily treating dual-fuel (gas and electric) customers through ESA Pilot Plus and Deep. Limited home treatment is anticipated at electric-only and gas-only properties.																	
[2] Pilot Plus/Deep energy savings are reported based on best available information at the time. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower values in this range as interim savings until meter-based savings estimates are reportable (typically 12 months post installation).																	
[3] Pilot Plus/Deep project savings will be reported when projects have been fully closed (i.e. inspected, issues resolved, permits closed as applicable) and reported by Pilot Implementer to PG&E.																	
Note: YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.																	
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																	
Table 5E, ESA Program - Building Electrification (SCE Only)																	
Gas & Electric				Gas Only				Electric Only				Total					
# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)				
	Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		
104	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
105	January																
106	February																
107	March																
108	April																
109	May																
110	June																
111	July																
112	August																
113	September																
114	October																
115	November																
116	December																
117	YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	
Table 5F, ESA Program - CSD Leveraging																	
Gas & Electric				Gas Only				Electric Only				Total					
# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)				
	Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		
124	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
125	January																
126	February																
127	March																
128	April																
129	May																
130	June																
131	July																
132	August																
133	September																
134	October																
135	November																
136	December																
137	YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies															
2	Pacific Gas and Electric Company															
3	Through January 31, 2026															
4		Authorized 2021-26 Funding			Current Month Expenses [6]			Year to Date Expenses [6]			Cycle to Date Expenses [6]			% of Budget Expensed		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																
7	Virtual Energy Coach [9]	\$689,000	\$611,000	\$1,300,000	\$0	\$0	\$0	\$0	\$0	\$0	(\$298)	(\$265)	(\$563)	0%	0%	0%
8	ESA Pilot Plus and Pilot Deep	\$23,273,909	\$20,639,127	\$43,913,036	\$653,209	\$579,260	\$1,232,469	\$653,209	\$579,260	\$1,232,469	\$13,292,019	\$11,787,262	\$25,079,281	57%	57%	57%
9																
10	Total Pilots	\$23,962,909	\$21,250,127	\$45,213,036	\$653,209	\$579,260	\$1,232,469	\$653,209	\$579,260	\$1,232,469	\$13,291,720	\$11,786,997	\$25,078,718	55%	55%	55%
11																
12	Studies [1]															
13	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [2]	\$52,125	\$22,675	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$42,169	\$32,720	\$74,890	81%	143%	100%
14	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study [3]	\$39,750	\$39,250	\$75,000	(\$11)	(\$10)	(\$21)	(\$11)	(\$10)	(\$21)	\$39,733	\$39,234	\$74,965	100%	100%	100%
15	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$39,250	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	Joint IOU - Statewide CARE-ESA Categorical Study [5]	\$11,925	\$10,575	\$22,500	\$0	\$0	\$0	\$0	\$0	\$0	\$11,922	\$10,572	\$22,494	100%	100%	100%
17	Load Impact Evaluation Study [6]	\$236,500	\$211,500	\$450,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
18	Equity Criteria and Non-Energy Benefits Evaluation (NEB's) [7]	\$75,500	\$70,500	\$150,000	\$0	\$0	\$0	\$0	\$0	\$0	\$71,470	\$63,379	\$134,849	90%	90%	90%
19	Rapid Feedback Research and Analysis [8]	\$159,000	\$141,000	\$300,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
20	Joint IOU - Process Evaluation Studies (1-4 Studies) [6]	\$79,500	\$70,500	\$150,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
21																
22	Total Studies	\$700,050	\$597,450	\$1,297,500	(\$11)	(\$10)	(\$21)	(\$11)	(\$10)	(\$21)	\$165,293	\$141,905	\$307,198	24%	24%	24%
23																
24	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.															
25																
26	[1] Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding for studies is not solely supported via the ESA program budget; some studies are jointly supported via the CARE budget. Funding amounts listed reflect PG&E's 30% allocation among the IOUs, except for PG&E-only studies including the "Rapid Feedback Research and Analysis". Final authorized budgets may be adjusted by the ESA/CARE Study Working Group per D.21-06-015.															
27	[2] PG&E's Advice Letter 4193-G/5718-E approved the Joint Utilities' 2022 LINA Study with an authorized budget of \$500,000. SCE held the statewide contract for this co-funded study, which was completed in December 2022. PG&E's 30% budget allocation is \$150,000, funded 50/50 via ESA and CARE budgets.															
28	[3] D.21-06-015 authorized a budget of \$500,000 for the 2025 LINA, to be funded 50/50 via ESA and CARE budgets. PG&E's 30% budget allocation is \$150,000. SCG held the statewide contract for this co-funded study, which was completed in October 2025.															
29	[4] Authorized per D.21-06-015, the 2028 LINA is required to be completed by Dec 2028 and is funded 50/50 via ESA and CARE budgets.															
30	[5] Authorized per D.21-06-015, the Categorical Study is funded 50/50 via ESA and CARE budgets. SDG&E held the statewide contract for this co-funded study, which was completed in June 2023. PG&E's 30% budget allocation is \$45,000, of which \$22,500 is the ESA funded portion.															
31	[6] Authorized per D.21-06-015, to be conducted during PY 2023-26 and is funded by the ESA portfolio budget.															
32	[7] D.21-06-015 authorized a budget of \$500,000 for the NEB's Study, to be funded by the ESA portfolio budget. PG&E's 30% budget allocation is \$150,000. SCE held the statewide contract for this co-funded study, which was completed in June 2025.															
33	[8] Authorized per D.21-06-015, to be used for IOU-specific studies as needed. Unused annual budget may be carried forward until the end of the program cycle.															
34	[9] VEC Pilot total authorized budget \$1.3M, (\$325K annually, 2021-2024). Cycle to date is \$-563; incurred \$76,562 in 2021, \$152,563 in 2022, and a refund credit of \$-229,688 in 2023 when the implementer contract was cancelled and the Pilot stopped. Any unspent funds after 2024 will be used to off-set collection.															

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 8 - Clean Energy Referral, Leveraging, and Coordination						
2	Pacific Gas and Electric Company						
3	Through January 31, 2026						
4							
5	Partner	Brief Description of Effort	# of Referral [1]	# of Leveraging [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
6	LIHEAP	When a home does not qualify for R&R measures in ESA, contractors connect the customer to LIHEAP contractors.	170	18	30	13	165
7	CSD	Coordination and collaboration with SPOC to support multifamily customers to learn about program opportunities applicable to multifamily properties.	1	0	0	0	0
8	DAC-SASH	Coordination with the DAC Single-family Affordable Solar Homes Program Administrator, GRID Alternatives, on referrals and homes treated.	N/A	N/A	N/A	15	0*
9	ESA Water-Energy Coordination Program	Allows ESA contractors to offer water conservation measures while they treat ESA customers. Water Agencies select from a standardized menu of options that can include replacing toilets, leak detection, meter checks, etc. Water offerings are paid by each participating Water Agency.	1	N/A	1	N/A	N/A
10	SoCal Gas ESA	When a home is has PGE Electric Only and gas service is through SoCal Gas, contractors connect the customer to SoCal Gas ESA for additional assistance w/ ESA measures.	152	195	144	144	144
11	SMUD	ESA Subcontractor provides customer with contact information for SMUD for possible assistance.	0	0	0	0	0
12							
13							
14	[*] Enrollment effort in progress. Conversion status to be noted in Q4.						
15	[1] # of referrals includes leads provided to a Partner Program by ESA.						
16	[2] # of leveraging accounts for households that have received treatments by both ESA and the Partner Program where there were shared resources/cost, such as Direct Tech, CSD, Water Energy, Refrigerator, etc.						
17	[3] # of coordination efforts include joint marketing activities by ESA and its Partner Program. These joint marketing activities may include social media, leave behinds, customer outreach events and activities.						
18	[4] # of customer leads includes leads provided to ESA by partner programs.						
19	[5] # of enrollments includes customer leads that result in actual ESA enrollments/treatment. It does not include leads that are in the intake process or have been treated in prior years.						

A	B	C
1	Energy Savings Assistance Program Table 9 - Tribal Outreach	
2	Pacific Gas and Electric Company	
3	Through January 31, 2026	
4		
5	OUTREACH STATUS	Quantity (Includes CARE, FERA, and ESA)
6		List of Participating Tribes
7	Tribes Completed and ESA Meet & Confer	4
8	Tribes requested outreach materials or applications	1
9	Federally Recognized Tribes who have not accepted an offer to Meet and Confer	1
10	Non-Federally Recognized Tribes who participated in Meet & Confer	0
11	Tribes and Housing Authority sites involved in Focused Project/ESA	6
12	Partnership offers on Tribal Lands	<p>(Federally-Recognized Tribes) Bear River Band of the Rohnerville Rancheria, Big Lagoon Rancheria, Big Sandy Rancheria, Big Valley Band Rancheria, Blue Lake Rancheria, Buena Vista Rancheria of Mi-Wuk Indians, Cachil DeHe Band of Wintun Indians of the Colusa Indian Community, Cahto Tribe (Laytonville), California Valley Miwok Tribe, Chicken Ranch Rancheria, Cloverdale Rancheria of Pomo Indians of California, Cold Springs Rancheria, Cortina Rancheria, Coyote Valley Band of Pomo Indians, Dry Creek Rancheria of Pomo Indians, Elem Indian Colony, Enterprise Rancheria, Federated Indians of Graton Rancheria, Greenville Rancheria, Grindstone Indian Rancheria, Guidiville Indian Rancheria, Habematolel Pomo of Upper Lake, Hoopa Valley Tribe, Hopland Band of Pomo Indians, Ione Band of Miwok Indians of California, Jackson band of Mi-Wuk Indians, Kashia Band of Pomo Indians of the Stewart's Point Rancheria, Karuk Tribe, Lower Lake (Kol Tribe), Lytton Rancheria of California, Manchester Band of Pomo Indians, Mechopooda Indian Tribe, Middletown Rancheria of Pomo Indians, Moretown Rancheria, North Fork Rancheria, Paskenta Band of Nomlaki Indians, Pica-yune Rancheria of Chukchansi Indians, Pinoleville Pomo Nation, Pit River Tribe, Potter Valley Tribe, Redding Rancheria, Redwood Valley, Little River Band of Rancheria of Pomo, Robinson Rancheria, Round Valley Reservation, Santa Ynez Band of Chumash Mission Indians, Scotts Valley Band of Pomo Indians, Sherwood Valley Rancheria, Shingle Springs Band of Miwok Indians, Susanville Indian Rancheria, Table Mountain Rancheria, Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA), Tejon Indian Tribe, Trinidad Rancheria, Tule River Indian Reservation, Tuolumne Band of Me-Wuk Indians, Tyme Maidu Tribe-Berry Creek Reservation, United Auburn Indian Community, Wilton Rancheria, Wiyot Tribe, Washoe Tribe of CA and NV, Yocha Dehe Wintun Nation, Yurok Tribe.</p> <p>(Non-Federally Recognized Tribes): Amah Mutsun Tribal Band, American Indian Council of Mariposa County (Southern Sierra Miwok Nation), Butte Tribal Council, Calaveras Band of Mi-Wuk Indians, California Choinumni Tribal Project, Chaushila Yokuts, Coastal Band of the Chumash Nation, Coastanoan Ohlone Rumsen-Mutsen Tribe, Dumna Wo-Wah Tribal Government, Dunlap Band of Mono Indians, Dunlap Band of Mono Indians Historical Preservation Society, Haslett Basin Traditional Committee, Honey Lake Maidu, Indian Canyon Mutsun Band of Costanoan, Kern Valley Indian Council, Kawaisu Tribe, Kings River Choinumni Farm Tribe, Mishewal-Wappo Tribe of Alexander Valley, Muwekma Ohlone Indian Tribe, Nor-Rel-Muk Nation, North Fork Mono Tribe, Northern Band of Mono Yokuts, Noyo River Indian Community, Ohlone Indian Tribe, Salinan Tribe of Monterey San Luis Obispo and San Benito Counties, San Luis Obispo County Chumash Council, Shelbelna Band of Mendocino Coast Pomo Indians, Sierra Mono Museum, Strawberry Valley Rancheria, The Mono Nation, Traditional Choinumni Tribe (East of Kings River), Trina Marine Ruano Family, Tsungwe Council, Tubatulabal Tribe, Wailaki Tribe, Winnemem Wintu Tribe, Wintu Tribe of Northern California, Wukchumni Tribal Council, Wuksachi Indian Tribe, Xolon Salinan Tribe.</p>
13	Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	38
14	Housing Authority, TANF and Health Organizations offices who participated in Meet and Confer	1

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Program Table 1 - Program Expenses												
2	Pacific Gas and Electric Company												
3	Through January 31, 2026												
4		Authorized Budget [1]			Current Month Expenses [5]			Year to Date Expenses [5]			% of Budget Spent YTD		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$6,642,080	\$1,660,520	\$8,302,600	\$444,909	\$111,227	\$556,136	\$444,909	\$111,227	\$556,136	7%	7%	7%
7	Processing / Certification Re-certification	\$760,000	\$190,000	\$950,000	\$39,785	\$9,946	\$49,731	\$39,785	\$9,946	\$49,731	5%	5%	5%
8	Post Enrollment Verification	\$1,304,800	\$326,200	\$1,631,000	\$80,009	\$20,002	\$100,012	\$80,009	\$20,002	\$100,012	6%	6%	6%
9	IT Programming	\$982,000	\$245,500	\$1,227,500	\$79,807	\$19,952	\$99,759	\$79,807	\$19,952	\$99,759	8%	8%	8%
10	CHANGES Program [2]	\$420,000	\$105,000	\$525,000	(\$52,819)	(\$13,205)	(\$66,024)	(\$52,819)	(\$13,205)	(\$66,024)	-13%	-13%	-13%
11	Studies and Pilots [3]	\$60,000	\$15,000	\$75,000	(\$17)	(\$4)	(\$21)	(\$17)	(\$4)	(\$21)	0%	0%	0%
12	Measurement and Evaluation [4]	\$160,000	\$40,000	\$200,000	\$13,152	\$3,288	\$16,440	\$13,152	\$3,288	\$16,440	8%	8%	8%
13	Regulatory Compliance	\$332,560	\$83,140	\$415,700	\$34,745	\$8,686	\$43,432	\$34,745	\$8,686	\$43,432	10%	10%	10%
14	General Administration	\$1,017,520	\$254,380	\$1,271,900	\$51,484	\$12,871	\$64,355	\$51,484	\$12,871	\$64,355	5%	5%	5%
15	CPUC Energy Division	\$151,200	\$37,800	\$189,000	\$1,396	\$349	\$1,746	\$1,396	\$349	\$1,746	1%	1%	1%
16													
17	SUBTOTAL MANAGEMENT COSTS	\$11,830,160	\$2,957,540	\$14,787,700	\$692,453	\$173,113	\$865,566	\$692,453	\$173,113	\$865,566	6%	6%	6%
18													
19	CARE Rate Discount [6]	\$564,533,600	\$141,133,400	\$705,667,000	\$78,106,714	\$28,374,481	\$106,481,194	\$78,106,714	\$28,374,481	\$106,481,194	14%	20%	15%
20													
21	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$576,363,760	\$144,090,940	\$720,454,700	\$78,799,166	\$28,547,594	\$107,346,760	\$78,799,166	\$28,547,594	\$107,346,760	14%	20%	15%
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				\$1,888,862		\$1,888,862	\$1,888,862		\$1,888,862			
25	- CARE Surcharge Exemption [7]				\$8,272,729	\$1,930,458	\$10,203,187	\$8,272,729	\$1,930,458	\$10,203,187			
26	- kWh Surcharge Exemption												
27	- Vehicle Grid Integration Exemption												
28	Total Other CARE Rate Benefits				\$10,161,590	\$1,930,458	\$12,092,048	\$10,161,590	\$1,930,458	\$12,092,048			
29													
30	Indirect Costs												
31													
32	[1] Authorized Budget: Approved for PY 2026 in D.21-06-015, Attachment 1, Table 2.												
33	[2] D.15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein. D.21-06-015 approved funding for the CHANGES program through CARE program for PYs 2021-2026.												
34	[3] Reflects the budget and expenses for LINA study.												
35	[4] Reflects the budget and expenses for Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities.												
36	[5] Negative expenses may be due to accrual reversal as part of normal accounting process.												
37	[6] Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
38	[7] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge. The CARE discount exceeded the authorized amount. Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
39													
40													
41	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

CARE Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate Pacific Gas and Electric Company Through January 31, 2026																																		
Month	Automatic Enrollment				New Enrollment (Income or Category)							Recertification				Attrition (Drop Offs)				Enrollment		Total CARE Participants	Estimated CARE Eligible ¹	Enrollment Rate % (WIX)	Total Residential Accounts ²	Gas and Electric	Electric Only	Gas Only						
	Inter-Utility ³	Intra-Utility ⁴	Leverage ⁵	Combined (B+C+E)	Online	Paper	Phone	Capitation	Combined (F+G+H)	Total New Enrollment (E+I)	Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response ⁶	Failed FEV	Failed Recertification	Other ⁷	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)													
January	0	2,955	0	2,955	22,084	3,165	684	44	25,977	25,932	8,374	32,743	7,621	48,738	0	32,443	8,417	10,009	50,859	27,675	-21,937	1,358,459	1,413,103	9%	5,727,907	359,903	343,681	164,877						
February																																		
March																																		
April																																		
May																																		
June																																		
July																																		
August																																		
September																																		
October																																		
November																																		
December																																		
YTD Total	0	2,955	0	2,955	22,084	3,165	684	44	25,977	25,932	8,374	32,743	7,621	48,738	0	32,443	8,417	10,009	50,859	27,675	-21,937	0	1,413,103	9%	5,727,907	374,636	348,231	167,335						

¹ Enrollments via data sharing between the IOUs.
² Enrollments via data sharing between departments and/or programs within the utility.
³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.
⁴ PG&E counts attrition due to no response in the Failed FEV and Failed Recertification columns, respectively.
⁵ Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.
⁶ Data represents total residential households.
⁷ In accordance with Ordinance Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2025's estimate. In April 2026, PG&E, on behalf of the IOUs, will file the 2026 Annual Estimates of CARE Eligible Customers and Related Information.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I
1	CARE Program Table 3A - Post-Enrollment Verification Results (Model)								
2	Pacific Gas and Electric Company								
3	Through January 31, 2026								
4	Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
5	January	1,368,455	10,307	0.8%	-	-	-	-	-
6	February								
7	March								
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	YTD Total	1,368,455	10,307	0.8%	0	0	0	0.0%	0.0%
18									
19	¹ Includes customers verified as over income or who requested to be de-enrolled.								
20	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21									
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
23									
24									
25	CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)								
26	Pacific Gas and Electric Company								
27	Through January 31, 2026								
28	Month	Total CARE Households Enrolled	Households Requested to Verify ¹	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ²	Total Households De-enrolled ³	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
29	January	1,368,455	1,479	0.1%	-	-	-	-	-
30	February								
31	March								
32	April								
33	May								
34	June								
35	July								
36	August								
37	September								
38	October								
39	November								
40	December								
41	YTD Total	1,368,455	1,479	0.1%	0	0	0	0.0%	0.0%
42									
43	¹ Includes all participants who were selected for high usage verification process.								
44	² Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.								
45	³ Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
46	Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.								
47	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J
1	CARE Program Table 4 - Enrollment by County									
2	Pacific Gas and Electric Company									
3	Through January 31, 2026									
4	County	Estimated Eligible Households ¹			Total Households Enrolled ²			Enrollment Rate ³		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	ALAMEDA	121,216	7	121,222	116,848	0	116,848	96%	0%	96%
7	ALPINE	0	126	126	0	11	11	n/a	9%	9%
8	AMADOR	1	4,637	4,638	0	4,222	4,222	0%	91%	91%
9	BUTTE	21,208	10,978	32,187	19,724	11,272	30,996	93%	103%	96%
10	CALAVERAS	24	7,582	7,606	13	5,086	5,099	54%	67%	67%
11	COLUSA	15	3,173	3,188	4	3,324	3,328	26%	105%	104%
12	CONTRA COSTA	79,659	0	79,659	87,085	0	87,085	109%	0%	109%
13	EL DORADO	6,959	5,937	12,896	5,465	5,402	10,867	79%	91%	84%
14	FRESNO	125,600	171	125,770	151,946	84	152,030	121%	49%	121%
15	GLENN	1	3,915	3,916	0	4,578	4,578	0%	117%	117%
16	HUMBOLDT	0	22,492	22,492	0	17,859	17,859	n/a	79%	79%
17	KERN	37,817	57,012	94,829	48,548	66,496	115,044	128%	117%	121%
18	KINGS	184	7,780	7,964	125	9,422	9,547	68%	121%	120%
19	LAKE	0	13,230	13,230	0	12,501	12,501	n/a	94%	94%
20	LASSEN	0	302	302	0	161	161	n/a	53%	53%
21	MADERA	13,527	5,578	19,105	17,731	5,506	23,237	131%	99%	122%
22	MARIN	17,509	0	17,509	12,927	0	12,927	74%	n/a	74%
23	MARIPOSA	28	3,289	3,317	18	2,216	2,234	65%	67%	67%
24	MENDOCINO	12	13,898	13,910	2	10,042	10,044	16%	72%	72%
25	MERCED	17,272	18,948	36,220	19,535	21,337	40,872	113%	113%	113%
26	MONTEREY	33,238	4,639	37,877	34,171	5,721	39,892	103%	123%	105%
27	NAPA	11,861	1	11,862	10,013	0	10,013	84%	0%	84%
28	NEVADA	12	11,677	11,690	0	9,019	9,019	0%	77%	77%
29	PLACER	19,533	9,619	29,152	13,771	6,945	20,716	71%	72%	71%
30	PLUMAS	87	2,346	2,433	10	1,370	1,380	11%	58%	57%
31	SACRAMENTO	119,779	0	119,779	86,558	0	86,558	72%	n/a	72%
32	SAN BENITO	68	4,340	4,408	85	5,224	5,309	125%	120%	120%
33	SAN BERNARDINO	55	243	298	14	252	266	25%	104%	89%
34	SAN FRANCISCO	69,937	0	69,937	49,892	0	49,892	71%	n/a	71%
35	SAN JOAQUIN	66,135	7,616	73,751	78,111	8,933	87,044	118%	117%	118%
36	SAN LUIS OBISPO	12,152	17,296	29,449	5,267	12,341	17,608	43%	71%	60%
37	SAN MATEO	40,106	0	40,106	34,368	0	34,368	86%	n/a	86%
38	SANTA BARBARA	15,604	923	16,527	16,627	707	17,334	107%	77%	105%
39	SANTA CLARA	93,968	3,140	97,109	94,725	3,106	97,831	101%	99%	101%
40	SANTA CRUZ	22,096	9	22,105	17,403	1	17,404	79%	11%	79%
41	SHASTA	10,718	10,323	21,041	8,965	8,367	17,332	84%	81%	82%
42	SIERRA	1	109	110	1	116	117	78%	106%	106%
43	SISKIYOU	0	8	8	0	6	6	n/a	77%	77%
44	SOLANO	36,161	0	36,161	42,380	0	42,380	117%	n/a	117%
45	SONOMA	40,526	2,574	43,099	37,271	2,385	39,656	92%	93%	92%
46	STANISLAUS	28,122	23,504	51,626	22,021	21,136	43,157	78%	90%	84%
47	SUTTER	11,029	1	11,030	12,801	0	12,801	116%	0%	116%
48	TEHAMA	15	10,867	10,882	5	10,966	10,971	33%	101%	101%
49	TRINITY	0	631	631	0	259	259	n/a	41%	41%
50	TULARE	721	7,226	7,947	316	9,330	9,646	44%	129%	121%
51	TUOLUMNE	0	8,952	8,952	0	6,448	6,448	n/a	72%	72%
52	YOLO	24,573	1	24,574	19,932	2	19,934	81%	369%	81%
53	YUBA	10,361	114	10,475	11,527	97	11,624	111%	85%	111%
54	Total	1,107,891	305,212	1,413,103	1,076,205	292,250	1,368,455	97%	96%	97%
55										
56	¹ In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2025's estimate. In April 2026, PG&E,									
57	² Total Households Enrolled includes submeter tenants.									
58	³ Penetration Rate and Enrollment Rate are the same value.									
59										
60	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Program Table 5 - Recertification Results							
2	Pacific Gas and Electric Company							
3	Through January 31, 2026							
4	Month	Total CARE Households	Households Requested to Recertify ³	% of Households Total (C/B)	Households Recertified ¹	Households De-enrolled ²	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	1,368,455	17,045	1.2%	-	-	-	-
6	February							
7	March							
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	YTD	1,368,455	17,045	1.2%	0	0	0.0%	0.0%
18								
19	¹ Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
20	² Includes customers who did not respond or who requested to be de-enrolled.							
21	³ Excludes count of customers automatically recertified.							
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	CARE Program Table 6 - Capitation Contractors¹						
2	Pacific Gas and Electric Company						
3	Through January 31, 2026						
4	Contractor	Contractor Type				Total Enrollments	
5		(Check one or more if applicable)				Current	Year-to-
6		Private	CBO	WMDVBE	LIHEAP	Month	Date
7	Amador-Tuolumne Community Action Agency		x		x	0	0
8	American GI Forum		x			0	0
9	Asian American Pacific Islander Coalition of the North Bay		x			0	0
10	Bay Area Community Health		x			0	0
11	Breathe California		x			0	0
12	CATHOLIC CHARITIES DIOCESE of Fresno		x			0	0
13	Catholic Charities of East Bay (Oakland)		x			0	0
14	Central Coast Energy Services		x		x	7	0
15	Cesar Moncada (Moncada Outreach)		x			0	0
16	Chacon Sytems Inc.		x			0	0
17	Child Abuse Prevention Council of San Joaquin County		x			0	0
18	Community Action Marin		x		x	4	0
19	Community Action Partnership of Madera County		x		x	0	0
20	Community Resource Project Inc		x		x	15	0
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puente Comunitario		x			0	0
24	Fresno EOC		x		x	2	0
25	Independent Living Center of Kern County Inc		x			0	0
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	1	0
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			13	0
31	Sacred Heart Community Service		x		x	2	0
32	Spectrum Community Services		x			0	0
33	Sacramento Municipal Utility District	x				0	0
34	UpValley Family Centers		x			0	0
35	Valley Clean Air		x			0	0
36	Welcome Tech	x				0	0
37	Total Enrollments					44	0
38	¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
39							
40							
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Program Table 7 - Expenditures for Pilots and Studies [*]															
2	Pacific Gas and Electric Company															
3	Through January 31, 2026															
4	2026	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																
7	Studies															
8	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$59,929	\$14,982	\$74,911	100%	100%	100%
9	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	(\$17)	(\$4)	(\$21)	(\$17)	(\$4)	(\$21)	\$59,972	\$14,993	\$ 74,965	100%	100%	100%
10	Joint IOU - 2026 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$0	\$0	\$ -	0%	0%	0%
11	Joint IOU - Statewide CARE-ESA Categorical Study	\$18,000	\$4,500	\$ 22,500	\$0	\$0	\$ -	\$0	\$0	\$ -	\$17,995	\$4,499	\$ 22,494	100%	100%	100%
12	Total Studies	\$198,000	\$49,500	\$247,500	(\$17)	(\$4)	(\$21)	(\$17)	(\$4)	(\$21)	\$137,897	\$34,474	\$172,371	70%	70%	70%
13	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.															
14																
15																
16	[*] See ESA Table 6 for studies footnotes															

	A	B	C	D	E
1	CARE Program Table 8 - CARE and Disadvantaged Communities Enrollment Rate for Zip Codes				
2	Pacific Gas and Electric Company				
3	Through January 31, 2026				
4					
5	Total CARE Households Enrolled				
6		CARE Enrollment Rate for Zip Codes that have 10% or more disconnections [1]	CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]	CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)	CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate) [3]
7	January	n/a	100%	37%	56%
8	February	n/a			
9	March	n/a			
10	April	n/a			
11	May	n/a			
12	June	n/a			
13	July	n/a			
14	August	n/a			
15	September	n/a			
16	October	n/a			
17	November	n/a			
18	December	n/a			
19					
20	Note:				
21	[1] Disconnection Rates are based on the previous year. No zip codes with over 100 customers had 10% or more disconnections.				
22	[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.				
23	[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.				
24	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H
1	CARE Program Table 8A - CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by Zip Code							
2	Pacific Gas and Electric Company							
3	Through January 31, 2026							
4								
5	ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections [1]		ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]		ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]
6	n/a		n/a	93628		2%	93251	45%
7				93633		4%	93721	67%
8				95375		4%	93206	80%
9				95364		4%	95652	83%
10				95335		10%	93301	94%
11				95486		13%	95202	95%
12				93405		25%	95422	95%
13				95432		29%	93701	99%
14				94704		30%	93241	100%
15				95552		31%	93646	102%
16								
17								
18	Notes:							
19	Zip codes with fewer than 100 customers are excluded for privacy reasons.							
20	[1] Disconnection Rates are based on the previous year. No zip codes with over 100 customers had 10% or more disconnections.							
21	[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.							
22	[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.							

	A	B	C	D	E
1	FERA Program Table 1 - Program Expenses				
2	Pacific Gas and Electric Company				
3	Through January 31, 2026				
4		Authorized Budget [1]	Current Month Expenses	Year to Date Expenses	% of Budget Spent YTD
5	FERA Program:	Electric	Electric	Electric	Electric
6	Outreach	\$2,809,000	\$143,336	\$143,336	5%
7	Processing / Certification Re-certification	\$62,400	\$2,886	\$2,886	5%
8	Post Enrollment Verification	\$91,800	\$776	\$776	1%
9	IT Programming	\$0	\$0	\$0	0%
10	Pilot(s)	\$0	\$0	\$0	0%
11	Studies	\$0	\$0	\$0	0%
12	Regulatory Compliance	\$32,200	\$0	\$0	0%
13	General Administration	\$60,400	\$6,909	\$6,909	11%
14	CPUC Energy Division	\$0	\$0	\$0	0%
15	SUBTOTAL MANAGEMENT COSTS	\$3,055,800	\$153,908	\$153,908	5%
16	FERA Rate Discount	\$23,364,000	\$1,796,287	\$1,796,287	8%
17	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$26,419,800	\$1,950,195	\$1,950,195	7%
18	Indirect Costs				
19					
20	[1] Authorized Budget: Approved for PY 2026 in D.21-06-015, Attachment 1, Table 4.				
21					
22	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
1	FERA Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate																								
2	Pacific Gas and Electric Company																								
3	Through January 31, 2026																								
4		New Enrollment								Recertification				Attrition (Drop Outs)				Enrollment							
5		Automatic Enrollment			Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response ⁴	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total FERA Participants	Estimated FERA Eligible ⁵	Enrollment ⁶ Rate % (WX)	
6		Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)															
7	January	0	73	0	73	1,599	441	67	0	2,107	2,180	247	349	522	1,118	n/a	171	367	747	1,285	3,298	895	50,102	315,626	16%
8	February																								
9	March																								
10	April																								
11	May																								
12	June																								
13	July																								
14	August																								
15	September																								
16	October																								
17	November																								
18	December																								
19	YTD Total	0	73	0	73	1,899	441	67	0	2,107	2,180	247	349	522	1,118	n/a	171	367	747	1,285	3,298	895	50,102	315,626	16%
20	Enrollments via data sharing between the IOUs.																								
21	Enrollments via data sharing between departments and/or programs within the utility.																								
22	Enrollments via data sharing with programs outside the IOU that serve low-income customers.																								
23	PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.																								
24	In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2025's estimate. In April 2026, PG&E, on behalf of the IOUs, will file the 2026 Annual Estimates of CARE Eligible Customers and Related Information.																								
25	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																								

	A	B	C	D	E	F	G	H	I
1	FERA Program Table 3A - Post-Enrollment Verification Results (Model)								
2	Pacific Gas and Electric Company								
3	Through January 31, 2026								
4	Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
5	January	50,102	50	0.1%	-	-	-	-	-
6	February								
7	March								
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	YTD Total	50,102	50	0.1%	0	0	0	0.0%	0.0%
18									
19	¹ Includes customers verified as over income or who requested to be de-enrolled.								
20	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
22									
23									
24	FERA Table 3B Post-Enrollment Verification Results (Electric only High Usage)								
25	Pacific Gas and Electric Company								
26	Through January 31, 2026								
27	Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
28	January	50,102	140	0.3%	-	-	-	-	-
29	February								
30	March								
31	April								
32	May								
33	June								
34	July								
35	August								
36	September								
37	October								
38	November								
39	December								
40	YTD Total	50,102	140	0.3%	0	0	0	0.0%	0.0%
41									
42	¹ Includes customers verified as over income or who requested to be de-enrolled.								
43	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
44	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J
1	FERA Program Table 4 - Enrollment by County									
2	Pacific Gas and Electric Company									
3	Through January 31, 2026									
4	County	Estimated Eligible Households ¹			Total Households Enrolled ²			Enrollment Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	ALAMEDA	27,942	1	27,944	4,257	0	4,257	15%	0%	15%
7	ALPINE	0	20	20	0	0	0	n/a	0%	0%
8	AMADOR	0	1,579	1,579	0	203	203	0%	13%	13%
9	BUTTE	4,661	2,167	6,828	818	322	1,140	18%	15%	17%
10	CALAVERAS	6	2,005	2,011	1	244	245	16%	12%	12%
11	COLUSA	3	734	737	0	119	119	0%	16%	16%
12	CONTRA COSTA	22,466	0	22,466	4,476	0	4,476	20%	0%	20%
13	EL DORADO	2,299	1,749	4,048	396	270	666	17%	15%	16%
14	FRESNO	28,919	41	28,959	5,451	5	5,456	19%	12%	19%
15	GLENN	0	1,309	1,310	0	150	150	0%	11%	11%
16	HUMBOLDT	0	5,646	5,646	0	506	506	n/a	9%	9%
17	KERN	7,765	12,738	20,503	2,011	1,541	3,552	26%	12%	17%
18	KINGS	56	2,446	2,502	4	379	383	7%	15%	15%
19	LAKE	0	2,962	2,962	0	369	369	n/a	12%	12%
20	LASSEN	0	73	73	0	4	4	n/a	5%	5%
21	MADERA	3,574	1,592	5,166	646	221	867	18%	14%	17%
22	MARIN	5,212	0	5,212	464	0	464	9%	n/a	9%
23	MARIPOSA	7	820	827	0	92	92	0%	11%	11%
24	MENDOCINO	3	2,886	2,889	0	284	284	0%	10%	10%
25	MERCED	3,583	3,791	7,374	589	816	1,405	16%	22%	19%
26	MONTEREY	10,648	1,488	12,137	1,294	184	1,478	12%	12%	12%
27	NAPA	3,539	0	3,539	477	0	477	13%	0%	13%
28	NEVADA	3	3,063	3,067	0	397	397	0%	13%	13%
29	PLACER	2,714	2,724	5,437	581	355	936	21%	13%	17%
30	PLUMAS	29	776	805	0	65	65	0%	8%	8%
31	SACRAMENTO	117	0	117	11	0	11	9%	n/a	9%
32	SAN BENITO	26	1,653	1,679	5	364	369	19%	22%	22%
33	SAN BERNARDINO	0	0	0	0	0	0	n/a	n/a	n/a
34	SAN FRANCISCO	14,037	0	14,037	1,259	0	1,259	9%	n/a	9%
35	SAN JOAQUIN	17,114	1,651	18,765	3,793	476	4,269	22%	29%	23%
36	SAN LUIS OBISPO	3,475	4,919	8,394	182	477	659	5%	10%	8%
37	SAN MATEO	13,001	0	13,001	1,618	0	1,618	12%	n/a	12%
38	SANTA BARBARA	5,288	313	5,601	489	38	527	9%	12%	9%
39	SANTA CLARA	25,809	914	26,722	4,382	211	4,593	17%	23%	17%
40	SANTA CRUZ	5,320	2	5,322	596	0	596	11%	0%	11%
41	SHASTA	1,365	1,544	2,909	226	255	481	17%	17%	17%
42	SIERRA	1	83	84	0	2	2	0%	2%	2%
43	SISKIYOU	0	5	5	0	0	0	n/a	0%	0%
44	SOLANO	11,307	0	11,307	2,472	0	2,472	22%	n/a	22%
45	SONOMA	12,802	843	13,645	1,557	121	1,678	12%	14%	12%
46	STANISLAUS	13	1,919	1,932	2	438	440	15%	23%	23%
47	SUTTER	3,352	0	3,352	670	0	670	20%	0%	20%
48	TEHAMA	4	3,030	3,034	0	410	410	0%	14%	14%
49	TRINITY	0	83	83	0	1	1	n/a	1%	1%
50	TULARE	134	1,339	1,473	16	192	208	12%	14%	14%
51	TUOLUMNE	0	2,487	2,487	0	294	294	n/a	12%	12%
52	YOLO	5,119	0	5,119	966	0	966	19%	0%	19%
53	YUBA	2,495	21	2,516	578	10	588	23%	48%	23%
54	Total	244,208	71,417	315,626	40,287	9,815	50,102	16%	14%	16%
55	¹ In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2025's estimate. In April 2026, PG&E,									
56	on behalf of the IOUs, will file the 2026 Annual Estimates of CARE Eligible Customers and Related Information.									
57	² Total Households Enrolled does not include submeter tenants.									
58	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD									
59	adjustments.									

	A	B	C	D	E	F	G	H
1	FERA Program Table 5 - Recertification Results							
2	Pacific Gas and Electric Company							
3	Through January 31, 2026							
4	Month	Total FERA Households	Households Requested to Recertify ²	% of Households Total (C/B)	Households Recertified ¹	Households De-enrolled	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	50,102	554	1.1%	-	-	-	-
6	February							
7	March							
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	YTD	50,102	554	1.1%	0	0	0.0%	0.0%
18								
19	¹ Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
20	² Excludes count of customers recertified through the probability model.							
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	FERA Program Table 6 - Capitation Contractors¹						
2	Pacific Gas and Electric Company						
3	Through January 31, 2026						
4	Contractor	Contractor Type				Total Enrollments	
5		(Check one or more if applicable)				Current	Year-to-Date
6		Private	CBO	WMDVBE	LIHEAP	Month	
7	AAPI		x			0	0
8	Amador-Tuolumne Community Action Agency		x		x	0	0
9	American GI Forum		x			0	0
10	Arriba Juntos		x			0	0
11	Bay Area Community Health		x			0	0
12	Breathe California		x			0	0
13	Catholic Charities of the East Bay		x			0	0
14	Catholic Daisies of Fresno		x			0	0
15	Central Coast Energy Services Inc		x		x	0	0
16	Cesar A Moncada DBA Moncada Outreach		x			0	0
17	Child Abuse Prevention Council of San Joaquin County		x			0	0
18	Community Action Marin		x		x	0	0
19	Community Action Partnership of Madera County		x		x	0	0
20	Community Resource Project Inc		x		x	0	0
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puento Comunitario		x			0	0
24	Fresno EOC		x		x	0	0
25	Independent Living Center of Kern County Inc		x			0	0
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	0	0
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			0	0
31	Resources for Independence Central Valley		x			0	0
32	Sacred Heart Community Service		x		x	0	0
33	UpValley Family Centers		x			0	0
34	Valley Clean Air		x			0	0
35	Welcome Tech	x				0	0
36	Total Enrollments					0	0
37	¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
38							
39							
40	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						