

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric
Company for Approval of Energy Savings
Assistance and California Alternate Rates for
Energy Programs and Budgets for 2021-2026
Program Years.

(U 39 M)

And Related Matters.

Application No. 19-11-003
(Filed November 4, 2019)

Application No. 19-11-004
Application No. 19-11-005
Application No. 19-11-006
Application No. 19-11-007

**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)
ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR NOVEMBER 2025**

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Dated: December 19, 2025

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In accordance with Ordering Paragraph 17 of Decision (D.) 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance (ESA) Program, California Alternate Rates for Energy (CARE) Program, and Family Electric Rate Assistance (FERA) Program efforts, showing results through November 2025. Pursuant to D.21-06-015, the new ESA, CARE and FERA Program funding cycle began on July 1, 2021.

Respectfully Submitted,

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*Pacific Gas and
Electric Company*[®]

Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) Programs

Monthly Report for November 2025

PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance, California Alternate Rates for Energy, and Family Electric Rate Assistance Programs Monthly Report for November 2025

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PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for November 2025

The Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) programs are long-standing programs designed to assist income-qualified households in Pacific Gas and Electric (PG&E)'s service territory in reducing their energy usage and monthly utility expenses. Decision (D.) 21-06-015 authorized the ESA, CARE, and FERA program cycle beginning July 1, 2021, through December 31, 2026. On June 30, 2025, PG&E filed a Bridge Funding Application for the 2027 program year that generally proposes continuing the ESA, CARE, and FERA programs as authorized by D.21-06-015 for program year (PY) 2026 into PY 2027.¹

PG&E's November 2025 monthly report has a reporting period of November 1, 2025, through November 30, 2025.²

1. Energy Savings Assistance (ESA) Program Executive Summary

The ESA program provides no-cost home weatherization, energy-efficient appliances, and energy education services to income-qualified customers³ throughout PG&E's service territory. ESA is a resource program emphasizing long-term energy savings and serves all willing and eligible low-income customers by providing all feasible ESA program measures based on need states at no cost to the customer through a direct install approach. All housing types are eligible to participate, and the ESA program is available to both homeowners and renters.

D.21-06-015 approved the ESA program budget for Program Years (PYs) 2021-2026. PG&E's total 2025 authorized ESA program budget is \$243,410,845,⁴ which covers all programs in the ESA portfolio, including the primary ESA Main program for single-family (SF) housing and mobile homes (MH), the Northern Multifamily Whole Building (N. MFWB) program for the multifamily (MF) housing sector, and the Pilot Plus and Pilot Deep (PP/PD) program, as well as any ESA studies. From January 1, 2025, through November 30, 2025, PG&E spent \$139,340,509 in total ESA program costs, treated 46,534 homes, and continued striding towards meeting energy savings targets for the year. Further details of ESA expenses are provided in the ESA Summary Table and ESA Table 1 in the Appendix.

¹ A.25-06-024, PG&E Income Qualified Programs Bridge Funding Application (June 30, 2025).

² The IOUs worked with Energy Division (ED) staff to revise reporting tables and formats in compliance with the mandates of D.21-06-015. PG&E is using the most recent monthly reporting template that was approved by ED in December 2024 to provide its 2025 monthly updates of the ESA, CARE, and FERA programs.

³ To qualify for the ESA Program, a residential customer's household income must be at or below 250% of Federal Poverty Level (FPL) Guidelines, as set in Senate Bill 756, and that became effective on July 1, 2022. Formerly, the ESA program eligibility was set at 200% of FPL, per D.05-10-044.

⁴ Reflects carry forward N. MFWB, Pilot Plus and Pilot Deep, CSD Leveraging, studies, and SASH/MASH budgets from 2024 to 2025.

1.1 Energy Savings Assistance Program Overview

1.1.1 Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 21-06-015.

PG&E currently administers three programs under its ESA portfolio: the ESA Main (SF, MH), Northern Multifamily Whole Building (N. MFWB), and the Pilot Plus and Pilot Deep (PP/PD) programs.

ESA Tables 1.1.1.1, 1.1.1.3, and 1.1.1.4 below summarize the overall budget, treatment status, and the resulting energy savings and GHG reductions through the reporting month for ESA Main, N. MFWB, and PP/PD respectively. Additionally, ESA Table 1.1.1.2 summarizes the administrative and program costs for PG&E's ESA portfolio through the reporting month.

ESA Table 1.1.1.1 ESA Main (SF, MH) Program Summary of Expenses and Savings for 2025			
	2025 Authorized/Planning Assumptions ^[a]	Actual YTD ^[b]	% YTD ^[d]
Budget^[c]	\$117,373,642	\$105,011,130	89%
Homes Treated	52,954	46,534	88%
kWh Saved^[d]	33,818,185	27,264,688	81%
kW Demand Reduced^[d]	2,854	10,681	374%
Therms Saved^[d]	1,370,794	1,177,713	86%
GHG Emissions Reduced (Tons)^[e]	N/A	27,060	

^[a] Authorized ESA budget, energy savings goals and household treatment target per D.21-06-015.
^[b] As shown in ESA Monthly Report Table 1 and Table 2.
^[c] ESA Main program budget includes measures and program administrative budget categories as shown on ESA Monthly Report Table 1.
^[d] Per Table 5 of Attachment 1, D.21-06-015, the 2025 goals for kWh, kW, and Therms include ESA Main and MFWB and are reflected in the 2025 Planning Assumptions; however, the above table reports results only from ESA Main, and does not include results from MFWB.
^[e] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).

ESA Table 1.1.1.2 ESA Program Administrative Expenses for 2025		
	November 2025	YTD
Administrative Expenses	\$743,947	\$9,087,526
Total Program Costs	\$13,288,872	\$139,340,509
% of Administrative Spend	6%	7%

ESA Table 1.1.1.3
Northern (N.) MFWB (In-Unit, CAM/WB) [a] Summary of Expenses and Savings for 2025

	2025 Authorized/Planning Assumptions	Actual YTD	% YTD
Budget [a]	\$96,303,780	\$26,387,119	27%
Properties Treated	167	69	41%
MF In-Units Treated	19,843	14,033	71%
kWh Saved	7,587,240	4,817,345	63%
kW Demand Reduced	N/A	1,185	N/A
Therms Saved	223,298	189,656	85%
GHG Emissions Reduced (Tons) [b]	N/A	4,674	N/A

[a] MFWB program budget includes In-Unit, CAM and WB, SPOC, CSD Leveraging and Implementer administrative budget categories as shown on ESA Summary Table in the Appendix.

[b] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).

ESA Table 1.1.1.4
Pilot Plus and Pilot Deep Summary of Expenses and Savings for 2025

	2025 Authorized/Planning Assumptions ^[a]	Actual YTD ^[b]	% YTD
Budget^[c]	\$20,241,975 ^[d]	\$7,942,260	39%
Homes Treated	-	344	-
kWh Saved	-	201,622	-
kW Demand Reduced	-	266	-
Therms Saved	-	34,966	-
GHG Emissions Reduced (Tons)	-	353	-

[a] Home treatment, energy savings and GHG emissions reduction targets were not included in D.21-06-015. PG&E will report on actual achievements upon completion of home treatment.

[b] Actual homes treated, savings and GHG emissions reduction values are reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot Implementer to PG&E. Energy savings are estimates provided by energy modeling software. PG&E intends to report these estimates as interim savings until meter-based savings estimates are reportable.

[c] Pilot Plus and Pilot Deep budget and expenditures as shown on ESA Monthly Report: ESA Summary Table and ESA Table 2B.

[d] 2025 authorized budget per D. 21-06-015 is \$8,782,607. Funds carried forward from prior years are \$11,459,367. As such, the 2025 authorized budget is shown as \$20,241,975.

ESA Table 1.1.1.5 Single Family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Unspent Funds (Electric IOUs Only)^[a] for 2025			
	2025 Authorized/Planning Assumptions^[a]	Actual YTD	% YTD
Budget	\$9,566,416	\$0	0%

^[a] PG&E AL 7028-E was disposed and effective on October 20, 2023, as described in text below ESA Table 1.1.1.5.

Incremental to the authorized ESA budget, the closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) programs resulted in a transfer of funds into the ESA program⁵ to support the ESA Main program implementation across the current program cycle.⁶

1.1.2 Program Measure Changes

There were no measure changes to the ESA program in November 2025.

1.2 ESA Customer Outreach and Enrollment Update

1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

ESA Main Program Contractor Outreach: PG&E's ESA monthly acquisition campaigns and contractor efforts are complementary in generating qualified leads. In addition to strategic marketing campaigns, contractors rely on a variety of activities to conduct outreach, primarily utilizing outbound calling from assigned lead lists provided to them monthly after the launch of each acquisition campaign. Contractors also canvas areas that have high-propensity for eligible customers, make outbound calls from contractor-generated lists of CARE or Zip-7 customers, and respond to referrals generated by PG&E marketing.

ESA Main Customer Satisfaction Score: To ensure that customers are highly satisfied and have a positive experience with the ESA program, PG&E surveys participants. In November 2025, the ESA surveys yielded an 89% customer satisfaction rating; meaning that approximately 89% of respondents described their experience as "excellent" (404 of 469 respondents) or "very good" (23 of 469 respondents). PG&E conducts a detailed analysis of the survey results to identify areas of success, and pinpoint opportunities for improvement, and then shares the results with the ESA contractors to optimize ESA offerings from the customer perspective. These results are also used to identify trends in contractor performance and create opportunities for contractor soft skills training.

⁵ The transferred SASH and MASH funds will be used to primarily support the ESA Main program implementation across the current program cycle. However, PG&E and SCE seek flexibility to utilize the SASH and MASH funds across ESA categories, and for other ESA programs and pilots (e.g., MFWB and Pilot Plus and Pilot Deep). This preserves the flexibility to use the funds as program needs change.

⁶ PG&E Advice Letter [7028-E](#) Closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Programs (submitted Sept. 20, 2023. Accepted Oct. 20, 2023).

ESA N. MFWB Program: From the program launch in July 2023 through November 2025, the program has enrolled 463 whole building projects and audited 403 of these enrolled projects. In November 2025, the N. MFWB program reserved 4 more whole building projects for measure installation. For the in-unit projects, the program has completed 35,131 since program launch, averaging 1,211 in-unit projects per month.

Table 1.2.1.1 ESA N. MFWB Pipeline Results	
MFWB Whole Building	2025 YTD
Leads	260
Enrollment	172
Assessments	158
Treated/Invoiced	69
MFWB In-Units	2025 YTD
Leads	15,491
Enrolled	13,237
Treated/Invoiced	14,033

In November 2025, the N. MFWB program released its Q4 Contractor Outreach Newsletter featuring the first Contractor Tip video. The Contractor Tip video was created to reduce errors in whole-building project enrollment verification package photo submissions, which are a common cause of delays during the project verification phase. By improving photo quality and compliance, the video is intended to help accelerate the verification process and ultimately support timely payment.

ESA Pilot Plus and Pilot Deep (PP/PD): The ESA Pilot Plus and Pilot Deep program⁷ did not deploy any new outreach or enrollment strategies for November 2025. However, for the month, PP/PD successfully initiated 22 projects.

⁷ The ESA Pilot Plus and Pilot Deep offerings is referred to as "Energy Savings Assistance Program: Whole Home" (or "ESA Whole Home" for short) in all customer engagement settings, including marketing and outreach materials.

Direct Mail (English/Spanish versions produced)

There's still time to get your free home upgrades! Popular energy-saving program extended

First Name Last Name

Billing Address1

Billing Address2

City, State, Zip

Apply now and enjoy year round comfort and savings

- The exclusive PG&E Energy Savings Assistance Whole Home Program provides income-qualified customers with FREE energy-saving home improvements.
- Renters and homeowners are eligible to apply.
- All upgrades are performance-tested to make sure they're working correctly.
- Depending on the kind of upgrade you qualify for, it may require several visits.

Apply now. It's fast and easy!

Visit pge.com/ESAwholehome or fill out and return the reply form below

Get these valuable home upgrades at no cost

\$5,000

New energy-efficient air conditioner

\$3,000

Insulated ductwork

\$2,500

New heat pump water heater

\$1,650

New energy-efficient induction range

\$150

Smart thermostat

Dollar values above are averages and may vary.

Energy Savings
HOME UPDATES
WHOLE HOME

CLEARResult™

Customer may receive other program rebates or upgrades. All necessary permits will be obtained. Home assessment tool is not required for application. All upgrades will remain customer's property. All energy efficiency projects are subject to Pacific Gas and Electric Company's rules and regulations. PG&E is a registered trademark of Pacific Gas and Electric Company. All rights reserved. This program is funded by California utility customers and administered by PG&E under the auspices of the California Public Utilities Commission. © 2013 Pacific Gas and Electric Company. All rights reserved.

Save and get comfortable with FREE home upgrades!

[TELL HERE](#)

First Name Last Name

NAME

999999999-9

PG&E ACCOUNT NUMBER

PHONE NUMBER

EMAIL ADDRESS (OPTIONAL)

Premise Address Line 1

City, State, Zip

HOME ADDRESS

Please return using the postage-paid envelope provided.

By entering your email address, you are authorizing PG&E to email you information from time to time regarding your PG&E utility service and PG&E programs and services that may be available to you.

For internal use only: DEEP03

Language Line: PG&E continues to work with Language Line Solutions to provide language translation services for all its customers. During the month of November 2025, two ESA customers required assistance through PG&E's designated language line.

Tribal Outreach: PG&E continues to offer Tribal Outreach Grants to encourage tribal participation in the ESA program. The 2025-2026 Tribal Outreach Grant program awarded six new grantees. In November, PG&E held virtual meetings with two Tribes to provide training and information on the ESA program. PG&E also provided an in-person presentation on ESA at a tribal Temporary Assistance for Needy Families (TANF) meeting.

In addition to the ESA program, information about PG&E's upcoming implementation of the Base Services Charge⁸ was electronically distributed to all Tribes within PG&E's territory during the month.

⁸ Pursuant to California Pub. Util. Code, Section 739.9(d) and D.24-05-02, PG&E will begin separating some of the cost of services (Base Services Charge) from the price per kilowatt hour (kWh) of electric usage for its residential customers starting in March 2026.

Beyond the ESA program tribal outreach efforts, PG&E's centralized tribal team, which coordinates PG&E's tribal communication, continued its standard outreach efforts to support Tribes on various topics related to energy use, resiliency, safety, and community initiatives.

1.2.2 Customer Assistance Marketing, Education, and Outreach for the ESA Program

Direct Mail: In November 2025, PG&E continued to receive applications from ESA campaigns already in market. These campaigns generated over 3,200 applications from direct mail, email, and online activity. The campaigns continue to use creative developed in 2022 and revised in Q2 2024 to state eligibility requirements for certain measures. The communication is available in both English and Spanish. PG&E continues to prioritize customers residing in disadvantaged communities (DACs) for outreach.

Email/Digital (English/Spanish versions produced): Of the more than 3,200 applications received, 2,689 ESA program applications came from email and digital media activities combined.

Direct Mail and Email Creative

The image displays two versions of an email from PG&E regarding the Energy Savings Assistance Program. Both versions feature a yellow header bar with the text 'Now more people than ever qualify for the Energy Savings Assistance Program'. Below this, there are three photographs: a couple looking at a smartphone, a woman holding a child, and two women talking. The English version has a blue footer bar with the text 'See if you qualify for free energy-saving home upgrades' and a 'Find out more »' button. The Spanish version has a similar layout but with Spanish text. Both versions include a list of eligibility requirements and a 'Apply today »' button at the bottom. The footer of both emails includes social media icons for Facebook, X (Twitter), LinkedIn, Instagram, and YouTube, along with links to pge.com, Privacy, Disclosure, Subscribe, and Unsubscribe. There is also a small note about privacy and a copyright notice for 2024.

PG&E promotes ESA to customers who were newly enrolled in the CARE or FERA program through welcome materials delivered either via direct mail or email. Customers may continue to access the ESA application online by scanning a QR code or accessing [### 1.2.3 Managing Energy Use](http://www.pge.com/esa>Welcome.</p></div><div data-bbox=)

As part of its energy education, PG&E provides customers with online resources to assist in managing their energy use. From MyAccount, customers can access and perform a Home Energy Checkup. In addition, participants in the ESA program receive collateral “leave behinds” (printed materials), along with an online link to PG&E ESA landing page, from ESA contractors with tips for managing energy, rate plan choices, and other programs and resources that they may be qualified for, both administered by PG&E and by third parties.

1.2.4 Services to Reduce Energy Bills

PG&E’s ESA contractors provide collateral “leave behinds” that present solutions for saving money and managing energy costs for all ESA participants. PG&E’s Universal Brochure provides comprehensive information to ESA customers about bill discount and assistance programs, rate plan choices, energy management and payment support programs in an easy-to-read format. ESA contractors are trained to discuss comprehensive opportunities for bill savings and assist in program enrollment, such as the Arrearage Management Plan (AMP) and referrals to the Low Income Home Energy Assistance Program (LIHEAP) program administrators for qualified and interested households. The ESA Program also has cross-referral and direct enrollment processes to auto-enroll eligible income-qualified customers into the CARE or FERA program.

1.2.5 Additional Activities

CARE Discounts Removed: The ESA program systematically removes CARE customers who apply for ESA but are proven to be over income. In November 2025, no such customer was removed from the CARE program.

New Contractors and Community-Based Organizations (CBOs): In November 2025, PG&E had no new Contractors or CBOs join the ESA program.

1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)

1.3.1 Please provide a status on referrals, of the leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA, CARE and FERA. What new steps or programs have been implemented? What was the result in terms of new enrollments?

CSD Low Income Weatherization Program (LIWP) (MF) Leveraging Projects: In November, the N. MFWB program began collaborating with CSD LIWP on a layering

initiative for upgrades at the Housing Authority of Santa Cruz properties.

Low Income Home Energy Assistance Program (LIHEAP) Energy Star® Refrigerator Installations: There were no refrigerators installed through LIHEAP leveraging in November 2025.

CSD Data Sharing: PG&E continues to share data with CSD on an annual basis and as requested by CSD.

1.3.2 Please provide a status on coordination with TECH Clean California.

PG&E is coordinating with TECH Clean California (TECH)⁹ on the following two programs:

ESA Main Full & Partial Home Electrification Leveraging (Strategic Early Retirement [SER] Program): In November, PG&E's ESA program concluded its collaboration with TECH's SER program. The SER program is a collaboration between PG&E's ESA program and TECH to offer electrification measures to qualifying customers. Leveraging existing ESA outreach, the program is designed to provide heat pump HVAC systems, water heaters, induction cooking appliances, and electric dryers through TECH funding after ESA weatherization and energy efficiency upgrades were completed. The intent is to expand ESA customer benefits, explore paths to reduce the installation of new gas appliances in California homes, and gain insights into electrifying low-income households. Through this collaboration, PG&E and TECH co-funded one induction cooktop project.

Multi-family Whole Building Electrification Leveraging: In addition to the SER program, PG&E's N. MFWB program has been coordinating with TECH to identify leveraging opportunities for electrification measures. The first successfully leveraged project was completed in September 2025, as reported in PG&E's September IQP Monthly Report. Although no new projects were completed in November, the program continues to evaluate future projects for leveraging eligibility.

1.4 ESA Workforce Education & Training

1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

The PG&E Energy Efficiency Workforce Education and Training Program (WE&T) supports ESA contractor training by utilizing the Train-the-Trainer Model which provides a combination of on-demand and live (in-person) training for Energy Specialists (ES), Weatherization Specialists (WS), and Advanced Weatherization Specialists (AWS) with instructor-led presentations and virtual engagement activities with trainees. Due to the need for hands-on training for Natural Gas Appliance Testing (NGAT), Energy Training Centers

⁹ This program is funded by California ratepayers and taxpayers and administered and implemented by Energy Solutions through a contract with Southern California Edison Company on behalf of various California utilities and under the auspices of the California Public Utilities Commission (CPUC). [TECH Clean California Home Page](#) (last accessed Dec. 17, 2025).

(ETC) continued the blended model, which consists of on-demand remote training (self-paced) coupled with three days of in-person practical (hands-on) training. In addition, on-demand training support is available to help students with soft-skill training for preparedness prior to the start of on-demand courses. This support consists of assistance with navigating the webinar platforms, technology setup, and expectations of on-demand and in-person class engagement activities. Additional on-demand courses are offered to students to improve student soft-skills during employment through WE&T's Workplace and Academic skill catalog.

ESA contractors are encouraged to hire local workers to implement the ESA Program in their areas. All contractors and subcontractors responsible for implementing the ESA Program are trained by the ETC in Stockton. Many of these ESA program ES and installation contractors are from the local communities in which they work. ESA Table 1.4.1.1 below shows a summary of ESA contractor training provided for November 2025 including ESA onboarding, ES, WS, AWS, and NGAT training.

ESA Table 1.4.1.1 ESA Contractor Training Summary Through November 2025		
	November 2025	YTD
Students	61	829
Student Days	101	1006
Training On-Demand Sessions	37	605
Training Live Sessions (In-person classroom)	5	32

^[a] ESA Program Onboarding is an On-Demand (online, self-paced) training. Completion times vary by person. Estimated completion time is two to four hours.

1.5 ESA Studies and Pilots

1.5.1 ESA Program Studies

ESA/CARE Study Working Group: The Commission authorized the formation of a statewide Study Working Group for the ESA and CARE programs.¹⁰ Working Group membership is composed of IOU representatives, ED staff, and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA and CARE programs and providing feedback on study deliverables. No ESA/CARE Study Working Group meetings took place during the month of November.

1.5.2 ESA Program Pilots

ESA Pilot Plus and Pilot Deep Program (PP/PD): D.21-06-015 approved PP/PD to begin implementation in 2022 with two treatment tiers: the “Pilot Plus” tier, which is intended to

¹⁰ D.21-06-015, OP 176.

achieve five to 15% energy savings per household, and the “Pilot Deep” tier, which is intended to achieve 15 to 50% energy savings per household.¹¹ The measure packages are composed of both basic measures found in the main ESA program, as well as more advanced measures unique to PP/PD.

PP/PD is designed to gather data on several new or modified approaches to implement the ESA program, including strategic measures delivery, electrification, greater measure expenditure per home, greater energy savings, and bill impacts per home.¹² PP/PD also offers an opportunity to better understand the long-term benefits of more extensive treatments (including non-energy benefits) and the cost-effectiveness of the interventions.¹³ PP/PD experienced significant growth since launch, having started in 2023 with one project in the installation phase, and by November 2025 having completed 872 projects, with approximately 207 more projects in various stages of implementation. PP/PD is currently planned to operate through 2026.

Throughout November 2025, the PP/PD Implementation Team continued to incorporate feedback from the evaluator’s early analyses into program operations. As previously reported, the evaluator has been performing various analyses on the PP/PD savings and realization rates since late 2024, with the most recent refresh in April.¹⁴ Additional interim analyses will be conducted 1-2 times annually while PP/PD is active.

The evaluator’s early impact analyses point to energy savings generally under-performing the modeled ex-ante estimates, with gas measures under-performing far more than electric. Gas water heaters appear to be under-performing in general, and as a result, the PP/PD Implementer and PG&E have agreed to increase performance specifications for water heater replacements. Solutions to address other under-performing gas measures, such as furnaces, are ongoing.

Throughout November 2025, 22 new PP/PD installation projects were initiated, and 25 projects initiated in prior months were fully completed by the end of the month.¹⁵ Of the completed projects to date, the PP/PD implementer’s energy modeling software estimated initial pre-installation energy savings exceeding the minimum energy savings thresholds designated for the PP/PD program, as shown in ESA Table 1.5.2.1.¹⁶ PG&E is exploring methods to update these savings estimates to reflect the lower preliminary realization rate data generated by the PP/PD program evaluator.

¹¹ D.21-06-015, Attachment 2, p. 5.

¹² Ibid, p. 1.

¹³ Ibid, p. 1.

¹⁴ A. 19-11-003, *PG&E’s Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for April 2025*, p. 15. (May 21, 2025).

¹⁵ Households treated and savings will be reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot implementer to PG&E.

¹⁶ D.21-06-015, Attachment 2, p. 5.

ESA Table 1.5.2.1 ESA Pilot Plus and Pilot Deep Estimated Energy Savings ¹⁷		
Project Tier	Pilot Plus (5-15%)	Pilot Deep (15-50%)
Projects Completed (Launch to-Date)	329	361
Average Savings (Launch to-Date)	11-13%	25-30%

^[a] Energy savings are reported based on the best available information at the time of reporting. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

1.6 Miscellaneous

1.6.1 Water-Energy Coordination Program

In November 2025, four water agency contracts were operating and serving qualified homes, including partnerships with California American Water (single-family and multi-family), the City of Sacramento (single-family), and Solano County Water Agency (single-family). In November 2025, 13 households were served through these partnership programs.

1.6.2 Notable Meetings

PG&E and its partner IOUs participated in two notable meetings in November 2025: the CPUC Energy Division's ESA Working Group Multi-Family Workshop on November 5, and the LIOB Technical Advisory Committee (TAC) Meeting on November 10.¹⁸ The November 5 workshop discussed the MFWB program model and provided an opportunity to reflect on current successes and challenges, identify opportunities for improvement in the current cycle, and explore best practices for future program design. IOUs, MFWB implementers, and ESA contractors shared their perspectives. The November 10 TAC meeting focused on the upcoming 2028-2033 full cycle applications for the CARE, FERA, and ESA programs. IOUs presented preliminary information on their applications, including guiding principles and programmatic strategy, and discussed recommendations with the LIOB TAC.

¹⁷ See ESA Table 2B, ESA Table 3D-3E, and ESA Table 5D. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

¹⁸ Low Income Oversight Board, Previous Subcommittee Meetings, Technical Advisory Committee (TAC) Meeting, Nov. 10, 2025. Documents available at: <https://liob.cpuc.ca.gov/previous-subcommittee-meetings/> (last accessed Dec. 17, 2025).

2. California Alternate Rates for Energy (CARE) Program Executive Summary

The CARE program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area.¹⁹ D.21-06-015 approved the CARE program budget for PYs 2021-2026.²⁰ PG&E's 2025 authorized CARE program administrative budget is \$14,444,200.²¹ Through November 2025, PG&E expended \$7,795,277 in CARE program administration costs, of which \$3,205,390 supported CARE outreach activities and \$1,511,055 was allocated to recertification and post-enrollment verification (PEV) processes. D.21-06-015 also authorized \$700,957,000 towards CARE rate discounts for PY 2025.²² In November 2025, the CARE program provided a total of \$68,780,928 in electric and gas bill discounts to 1,383,745 households throughout PG&E's service territory.

At the end of November 2025, the CARE program enrollment rate was 98% of the estimated eligible households.²³ Despite the nearly-full program enrollment, PG&E continues to invest in outreach and marketing targeting "hard-to-reach" customers and to increase program awareness in disadvantaged communities.

¹⁹ To qualify for the CARE discount, a residential customer's household income must be at or below 200% of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1), or someone in the customer's household is an active participant in other qualifying public assistance programs.

²⁰ D.21-06-015, Attachment 1, Table 2 CARE Approved Budgets.

²¹ Ibid.

²² Ibid.

²³ PG&E filed the Annual CARE Eligibility Report on April 14, 2025. CARE's enrollment percentage is based on the 2025 estimated eligible population. See A.19-11-003, *Compliance Filing of Pacific Gas and Electric Company (U 39-M), Southern California Gas Company (U 904-G), San Diego Gas & Electric Company (U 902-M), and Southern California Edison Company (U 338-E) regarding annual estimates of CARE eligible customers and related information*, April 14, 2025.

2.1 CARE Program Summary

2.1.1 Please provide CARE Program summary costs.

CARE Table 2.1.1.1 CARE Program Summary Costs for 2025			
CARE Budget Categories	2025 Authorized Budget ^[a]	Actual Expenses Year-to-Date	% of Budget Spent
Outreach	\$8,167,300	\$3,205,390	39%
Processing, Certification, Recertification	\$922,300	\$521,292	57%
Post Enrollment Verification	\$1,590,500	\$989,763	62%
IT Programming	\$1,191,700	\$1,164,253	98%
CHANGES Program ^[b]	\$525,000	\$551,113	105%
Studies and Pilots	\$25,000	\$38,200	153%
Measurement and Evaluation	\$200,000	\$46,401	23%
Regulatory Compliance	\$403,600	\$673,315	167%
General Administration	\$1,235,300	\$583,217	47%
CPUC ED Staff	\$183,500	\$22,334	12%
Total Expenses	\$14,444,200	\$7,795,277	54%
Subsidies and Benefits	\$700,957,000	\$1,085,689,944	155%
Total Program Costs and Discounts	\$715,401,200	\$1,093,485,221	153%

[a] D.21-06-015 approved the CARE program budget for PYs 2021-2026.
 [b] The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues. Negative expenses may be due to accrual reversal as part of standard accounting process.

2.1.2 Please provide the CARE Program enrollment rate to date.

CARE Table 2.1.2.1 CARE Enrollment		
Participants Enrolled	Eligible Participants ^[a]	YTD Enrollment Rate
1,383,745	1,413,103	98%

[a] On April 14, 2025, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of PG&E's CARE Eligible Participants for 2025.

2.2 CARE Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

Direct Mail: Not applicable for this reporting period.

Email: PG&E continued the monthly CARE acquisition email campaign, sending targeted emails promoting CARE enrollment to approximately 36,500 customers in November 2025. The monthly campaign deploys on the second Saturday of the month targeting customers in the primary audience segment of Deciles 1-3 of the CARE propensity model and Eligibility Score 1-3, plus the secondary Hard-to-Reach target in Deciles 4-10 and Eligibility Score 1-3 who have not previously received CARE/FERA direct marketing. Approximately 41% of the emails sent targeted the Hard-to-Reach segment.

Additionally, monthly auto-recertification email notices were deployed to approximately 2,800 customers in the top 20% of enrolled customers due for recertification based on their CARE Eligibility Score to confirm their automatic re-enrollment in CARE.

Tribal Outreach: Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

Digital Media: PG&E continued a digital media campaign for CARE in November, using paid search, display and native ads, and Google TrueView video. The campaign runs until December 31, 2025.

Media Coverage: PG&E's Integrated Multicultural Communications (IMC) team continues to participate in media interviews and garner coverage to promote CARE, FERA, and other assistance programs.

Local Outreach: PG&E's Customer Service Outreach (CSO) team supports vulnerable customers during in-person community events. PG&E customer service representatives provide real-time support to residential customers, which may include answering questions about a PG&E bill or helping the customer enroll in energy management and financial assistance programs such as CARE and FERA.

In November 2025, PG&E's CSO team attended 12 local community events intended to support vulnerable and disadvantaged customers. During these events, CSO engaged customers and shared information about CARE/FERA programs.

PG&E's Integrated Multicultural Communications (IMC) team supports engagement with multicultural communities to ensure enhanced customer experiences. In November, the IMC team hosted a Multicultural Mida Roundtable on Scam Awareness in Oakland, which focused on rate and resource education and scam awareness. The event drew about 35 attendees, and featured PG&E representatives sharing information about the company's rate structure, billing trends, and customer financial assistance programs, including CARE and FERA.

PG&E also hosted a Bill Assistance outreach event in collaboration with East Bay Municipal Utility District (EBMUD) and East Oakland Collective to provide support for low-income customers. During the event, more than 70 residential customers received assistance with

their bills and information about PG&E's programs, services, and energy management solutions, including CARE and FERA.

Outbound Financial Assistance: PG&E continued its case management efforts for past-due customer accounts through its outbound calling campaign in November 2025. The campaign provides information on payment plan options for customers facing arrearages. It offers information on other income-qualified assistance programs, including CARE, FERA, Medical Baseline, LIHEAP, PG&E's Relief for Energy Assistance through Community Help (REACH), and the AMP.

During the reporting month, customer service representatives (CSRs) contacted 16,898 customers directly through this campaign. For customers who could not be reached by phone but had access to voicemail, PG&E left voicemail messages with information regarding PG&E's financial assistance programs. The November 2025 campaign successfully enrolled 573 customers into either CARE or FERA, depending on their qualification. Customers with a past-due balance were directed to LIHEAP, and customers who successfully applied received LIHEAP pledges totaling \$33,599.

CBO Outreach and Engagement: In November 2025, PG&E continued utilizing its CARE Capitation (COC) Program, which currently has 33 participating organizations, including both non-profit and for-profit organizations. In November 2025, there were 79 new CARE enrollments through the COC program.

In November 2025, PG&E continued implementation of its Senior Advocate Outreach Pilot, which was launched in December 2024 with 11 CBOs to target seniors and disadvantaged communities.²⁴ The goal of the outreach Pilot is to conduct outreach to seniors and increase awareness of assistance programs including CARE/FERA, ESA, Medical Baseline and others in vulnerable and underserved communities. This outreach effort is scheduled to end in November 2025. CBOs participating in the Senior Advocate Outreach Pilot are asked to distribute a monthly email or newsletter highlighting financial assistance programs promoted in the outreach. In addition, to email communication, CBOs are required to hold at least six workshops during the duration of the pilot, with at least one workshop to be held at a community or cultural center, and at least one workshop to be held at a faith-based organization. CBOs participating in this outreach effort are also required to submit monthly surveys to document outreach efforts. The CBOs participating in the Senior Advocate Outreach Pilot reported hosting 129 in-person workshops and reaching over 15,200 people since the start of the Pilot.

PG&E also continued implementing the Community-Based Organization Arrears Case Management Pilot Program (CBO Pilot) per D. 24-02-046,²⁵ which approved the CBO Pilot as a tool to reduce residential energy service disconnections.²⁶ Community Action Partnership of Kern County (CAPK) was selected to participate in this CBO Pilot through a competitive bid process. CAPK enrolled 2,460 participants in July, which was the end of the enrollment period, exceeding the enrollment goal of 2,400.²⁷ CAPK provides case

²⁴ The funding for this outreach pilot was derived from PG&E's 2023 General Rate Case, Settlement agreement with the National Diversity Coalition, and not the CARE program administrative budget.

²⁵ The CBO Pilot was launched in Q4 2024.

²⁶ The CBO Pilot is ratepayer funded via the COVID-19 Pandemic Protection Memorandum Account (CPPMA).

²⁷ Per D.24-02-046, the enrollment period ended in July, and no new customers will be enrolled in the Pilot after this point.

management to enrolled customers and supports customers with enrollment in CARE, FERA, Medical Baseline, and other financial assistance programs.

Community Outreach Marketing & Engagement Support: PG&E's Solutions Marketing team works closely with community organizations and advocates to amplify messages and increase enrollment in customer assistance and bill-savings programs. PG&E has an informational pge.com webpage dedicated to providing solutions and resources to help local community advocates better serve their communities.

2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low-income programs to reach eligible customers.

PG&E automatically enrolls customers into CARE who participate in ESA or DAC-SASH, or receive LIHEAP or REACH payments.²⁸ CARE Table 2.2.2.1 shows CARE automatic enrollments for November 2025 and year-to-date.

CARE Table 2.2.2.1 CARE Automatic Enrollment for 2025		
Source	November 2025	YTD
ESA	807	10,122
LIHEAP	119	2,117
REACH	277	2,727
DAC-SASH	0	12

2.3 CARE Recertification Complaints

2.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

PG&E includes a description of any PEV process, recertification, and general CARE complaints in which the customer contacted the CPUC for transparency and stakeholder awareness. In November 2025, there were no CARE Recertification, PEV, or general complaints received.

²⁸ Per ESA's expanded eligibility to 250% of FPL on July 1, 2022, aligning for some households with FERA eligibility, PG&E began auto enrolling customers into FERA (as well as CARE), please see FERA Section 3.2.1 for FERA Automatic Enrollment.

2.4 CARE Pilots and Studies

2.4.1 CARE Program Studies

2025 Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) Program Evaluation

(CHANGES) Program Evaluation: D.21-06-015 requires the CHANGES program to be evaluated by an independent third-party and a second evaluation of the program cycle to be completed by December 31, 2025.²⁹ The evaluation scope addresses two research objectives, which include program benchmarking and a market profile analysis. In November 2025, the draft evaluation report was posted publicly to collect stakeholder feedback.³⁰ The project is expected to be completed by December 2025.

2.4.2 CARE Program Pilots

Currently there are no active CARE program Pilots. PG&E has continued activities derived from the most recent CARE program Pilot, the CARE PEV Outbound Calling Pilot,³¹ in which PG&E contacts customers who initiated the PEV process but were not successful at completing it. Because the outbound calls have proven to be one of the most effective tools in terms of supporting qualified customers to successfully complete the PEV process, PG&E has integrated the outbound calling effort into both its CARE and FERA operations.

2.5 Miscellaneous

2.5.1 CARE Removal and Enrollment in FERA

The CARE program systematically removes CARE customers who are proven to be over-income via the PEV process, and enrolls them in the FERA program, if they are qualified for FERA. For the PEV response period ending in November 2025, of the 19,605 PEV requests mailed, PG&E automatically enrolled 194 (1%) of these customers in the FERA program. Another 14,473 (74%) customers were removed from CARE, and 4,938 (25%) customers successfully completed the CARE PEV process. Additional PEV results are reported in CARE Tables 3A and 3B in the Appendix of this report.

For the recertification response period ending in November 2025, of the 22,613 recertification requests mailed, PG&E recertified 13,413 (59%) customers and 9,200 (41%) customers were removed from CARE. Additional CARE Recertification results are included in CARE Table 5 in the Appendix of this report.

²⁹ D.21-06-015, OP 22.

³⁰ 2022-2024 CHANGES Evaluation - Draft Report, November 2025. Verdant Associates. Available at: <https://pda.energydataweb.com/#!/documents/4249/view> (last accessed Dec. 17, 2025).

³¹ As described in Advice Letter 4730-G/6901-E, Post-Enrollment Verification Outbound Call Pilot (Submitted March 31, 2023, Approved April 30, 2023). pge.com/tariffs/assets/pdf/adviceletter/GAS_4730-G.pdf (last accessed Dec. 17, 2025).

2.5.2 CARE Program PEV Freezes³²

In compliance with CPUC Res. M-4833 and D.19-07-015, PG&E added the customers impacted by 2024-2025 storms and wildfires to PG&E's Emergency Consumer Protection Plan, thereby making these customers eligible for the protection measures under this plan, including exemption from PEV. Table 2.5.2.1 details the CARE program PEV freezes currently in place as of November 2025.

CARE Table 2.5.2.1 CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	Disaster Name	Affected Areas or ZIP Codes	Date when Protection Ends
October 10, 2024	Boyles Fire	(Lake) 95422, 95457	November 1, 2025
March 3, 2025	Coastal Storm	(Santa Cruz) 95060	May 1, 2026
February 17, 2025	February Winter Storm	(Shasta, Sonoma) 96007, 95448	February 18, 2026
March 30, 2025	March Winter Storm	(Trinity County) (Confirmed no impacted service areas)	April 1, 2026
September 19, 2025	Lightning Complex Fire	(Calaveras, Tuolumne) 95327, 95309	September 19, 2026

2.5.3 CARE Fixed Income

PG&E certifies fixed income households for a period of four years.³³ CARE Table 2.5.3.1 shows the number of fixed income households newly enrolled in CARE for November 2025 and year-to-date.

CARE Table 2.5.3.1 CARE Fixed Income Household New Enrollments Through October 2025		
	November 2025	YTD
Fixed Income Households^[a]	1,920	37,256

^[a] CARE customers are considered fixed income households if they indicate via the CARE application that they only receive Social Security income (SSI), and/or are on Medicaid and 65 years and over, or self-certify that they are on a fixed income. Customers are also counted who submit an SSI award letter as proof of income.

³² CPUC Res. M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

³³ D.06-12-038, Conclusion of Law 39, p. 71.

3. Family Electric Rate Assistance (FERA) Program Executive Summary

The FERA program provides a monthly 18% discount on electric bills for qualifying households of any number of persons throughout PG&E's service area.³⁴ D.21-06-015 approved the FERA program budget for PYs 2021-2026.³⁵ PG&E's 2025 authorized FERA program administrative budget is \$2,997,900, and \$20,819,000 for electric rate subsidies.³⁶ Through November 2025, PG&E expended \$21,129,435 in total program costs. Of the total expenditure, \$1,910,435 (9%) was spent on outreach and administrative activities and \$19,219,000 (91%) in electricity rate discounts were provided to 47,771 households.

At the end of November 2025, the FERA program enrollment rate was 15% of the estimated FERA-eligible households³⁷ in PG&E's service territory. This enrollment rate reflects the impact of Senate Bill (SB) 1130 (Bradford, 2024),³⁸ which expanded the FERA program to include one- and two-person households starting in 2025. The expanded eligibility doubled PG&E's FERA-eligible households for the year (from 157,000 to 316,000) and halved PG&E's FERA enrollment rate (from 26% to 13%) in June 2025 when PG&E began its implementation of SB 1130. PG&E began marketing efforts to increase public awareness of the FERA program expansion. From June through November, PG&E has enrolled 6,724 one- and two-person households in FERA.

³⁴ To qualify for the FERA discount, a residential customer's household income must be at 200% plus \$1 to 250% of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.12, as amended by SB 1130.

³⁵ D.21-06-015, Attachment 1, Table 4 FERA Approved Budgets.

³⁶ Ibid.

³⁷ PG&E filed the Annual CARE Eligibility Report on April 14, 2025. FERA's enrollment percentage is based on the 2025's estimated FERA-eligible population and includes the 1-2 person households made eligible from SB 1130. See A.19-11-003, *Compliance Filing of Pacific Gas and Electric Company (U 39-M), Southern California Gas Company (U 904-G), San Diego Gas & Electric Company (U 902-M), and Southern California Edison Company (U 338-E) regarding annual estimates of CARE eligible customers and related information*, April 14, 2025.

³⁸ SB 1130: Electricity: Family Electric Rate Assistance program (Chapter 457, Statutes of 2024). Available at: https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=202320240SB1130 (last accessed Dec. 17, 2025).

3.1 FERA Program Summary

3.1.1 Please provide FERA Program summary costs.

FERA Table 3.1.1.1 FERA Program Summary Costs for 2025			
FERA Budget Categories	2025 Authorized Budget ^[a]	Actual Expenses Year-to-Date	% of Budget Spent
Outreach	\$2,758,300	\$1,844,986	67%
Processing, Certification, Recertification	\$60,600	\$17,304	29%
Post Enrollment Verification	\$89,100	\$5,603	6%
IT Programming	\$0	\$0	0%
Pilots	\$0	\$0	0%
Studies	\$0	\$0	0%
Regulatory Compliance	\$31,300	\$0	0%
General Administration	\$58,600	\$42,542	73%
CPUC Energy Division Staff	\$0	\$0	0%
Total Expenses	\$2,997,900	\$1,910,435	64%
Subsidies and Benefits	\$20,819,000	\$19,219,000	92%
Total Program Costs and Discounts	\$23,816,900	\$21,129,435	89%
[a] D.21-06-015 approved the FERA program budget for PYs 2021-2026.			

3.1.2 Please provide FERA Program enrollment rate to date.

FERA Table 3.1.2.1 FERA Enrollment		
Participants Enrolled	Eligible Participants ^[a] ^[b]	YTD Enrollment Rate ^[b]
47,771	315,626	15%
[a] PG&E filed the 2025 Annual Estimates of CARE Eligible Customers and Related Information on April 14, 2025.		
[b] The YTD enrollment rate is based on 2025's filing described above and now includes the 1-2 person households eligible under SB 1130.		

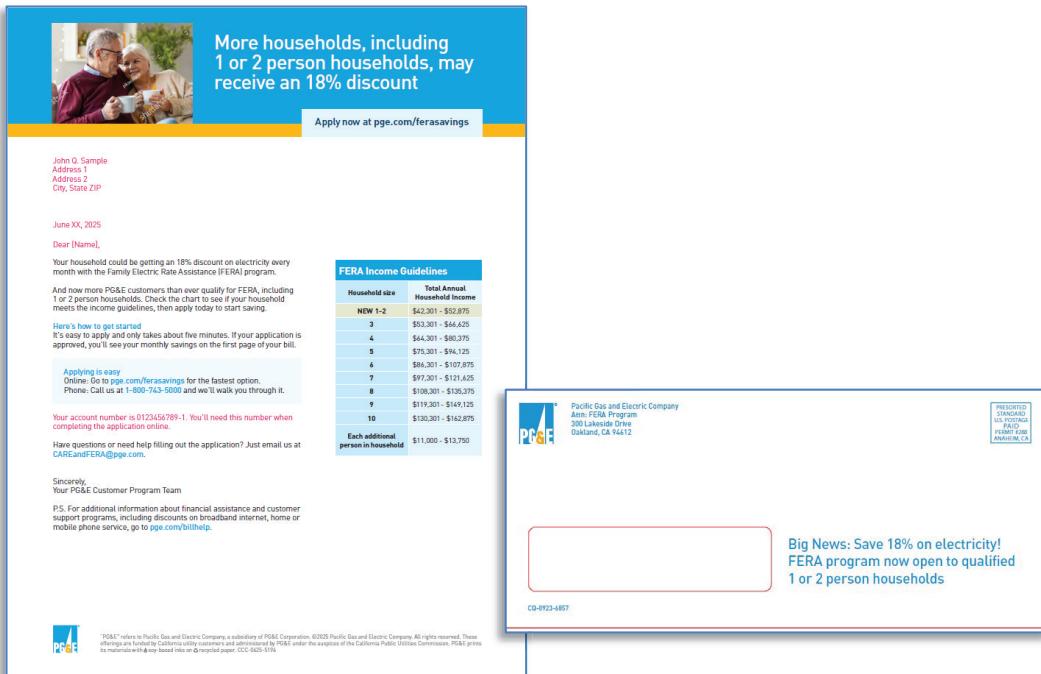
3.2 FERA Program Outreach

3.2.1 Please discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

Direct Mail: In November 2025, PG&E sent targeted FERA direct mail to about 45,000 customers. The campaign typically runs monthly on the third Friday, targeting customers with Acquisition Propensity Model Deciles 1-3 and Eligibility Scores 1-3. It also includes Hard-to-Reach customers in Deciles 4-10 with the same Eligibility Scores who have not received prior CARE/FERA mailings. The new Eligibility Score was used to select the audience, and a new segment for 1 and 2-person households was created using household size, regardless of Propensity Model Deciles. Approximately 19% of the customers targeted for direct mail in November were in the Hard-to-Reach segment.

PG&E continued A/B testing with new creative versions highlighting the changes to FERA requirements. The test splits the new segment evenly, with half receiving the Control creative messaging and the other half receiving new messaging versions (see sample below). Since these customers are part of a new segment, PG&E also continued testing direct mail packages with a paper application to the one- and two-person segment. Approximately 40% of the packages mailed were part of the one- and two-person segment testing.

Direct Mail Touch 1 – Sample of Messaging to One- and Two-person Segment (English/Spanish versions produced)



Email: PG&E sent emails to about 41,000 customers, segmented according to updated Eligibility Scores as outlined in the Direct Mail section. Approximately 17% of the total customers emailed were part of the Hard-to-Reach segment. Testing also continued for the 1- and 2-person household segment, targeting about 40% of the customers targeted with email.

Email Touch 1 – Sample of Messaging to One- and Two-person Segment (English/Spanish versions produced)



Additionally, monthly auto-recertification email notices were deployed to 221 customers in Deciles 1 and 2 of the FERA propensity model to confirm their automatic re-enrollment in FERA.

Digital Media: No digital media ran for FERA during the reporting period.

Social Media: No social media for this reporting period.

Local Outreach: Refer to Section 2.2.1 – CARE Local Outreach for a description of PG&E's activities sponsoring local outreach events and promoting FERA, CARE, and ESA, along with other programs.

Media Coverage: Refer to Section 2.2.1 – CARE Media Coverage for updates on media coverage including CARE, FERA, and ESA, along with other programs.

Tribal Outreach: Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update for updates on Tribal Outreach.

FERA Partners (Capitation Agencies): In November 2025, there were nine FERA enrollments via FERA Capitation Agencies (COCs).

CBO Outreach: Refer to the FERA Executive Summary and Section 3.4.2 – FERA Program Pilots – for updates on CBO Outreach.

Partnerships with other Program Administrators: PG&E and the DAC-SASH program administrator, GRID Alternatives, have developed a process that allows for GRID's referrals to PG&E to be directly enrolled into either CARE or FERA. GRID has verified the actual household income of the customers and received customer consent for CARE/FERA enrollment through their DAC-SASH application process, and GRID and PG&E's data sharing agreements allow PG&E to determine if they are CARE or FERA eligible and directly enroll them. Results from this effort for 2025 are shown in Table 3.2.1.1.

Automatic Enrollment from ESA or Match My Payment: PG&E automatically enrolls eligible customers in the FERA program if they participate in the ESA and/or Match My Payment program,³⁹ and meet the FERA income guidelines. Table 3.2.1.1 shows FERA automatic enrollments for November 2025 and year-to-date.

FERA Table 3.2.1.1 FERA Automatic Enrollment for 2025		
Source	November 2025	YTD
DAC-SASH	0	7
ESA	56	542
Match My Payment	156	446

3.3 FERA Recertification Complaints

3.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.

No FERA Recertification, PEV, or general complaints were received in November 2025.

3.4 FERA Studies and Pilots

3.4.1 FERA Program Studies

No FERA program studies were conducted during the month of November.

³⁹ PG&E launched the Match My Payment program in June 2025, which offers a dollar-for-dollar match, up to \$1,000, for qualifying customers up to 400% FPL to pay past-due bills to prevent service disconnections. Press Release here, <https://www.pge.com/en/newsroom/press-release-details.1b11066b-9c32-43c1-951b-6f82dfcd1180.html> (last accessed Dec. 17, 2025).

3.4.2 FERA Program Pilots

There are no active FERA Pilots, as PG&E ended its CBO FERA Pilot at the end of April 2023, due to low enrollments and limited success. As described in CARE Section 2.4.2, CARE Program Pilots, PG&E has expanded the activities from the now sunset CARE PEV Outbound Calling Pilot to include FERA customers in the PEV process and has operationalized outbound calling for both programs' PEV process.

4. Appendix: ESA, CARE, and FERA Tables

ESA Program Summary	ESA Program Summary Expenses
ESA Program – Table 1	ESA Main Program (SF, MH) Expenses
ESA Program – Table 2	ESA Main (SF, MH) Summary
ESA Program – Table 2A	ESA MFWB Summary
ESA Program – Table 2B	ESA Pilot Plus and Pilot Deep Program Expenses & Energy Savings by Measures Installed
ESA Program – Table 2C	ESA Building Electrification Retrofit Pilot (SCE only)
ESA Program – Table 2D	ESA Clean Energy Homes New Construction Pilot (SCE only)
ESA Program – Table 2E	CSD Leveraging
ESA Program – Tables 3A-3H	ESA Average Bill Savings per Treated Home/Common Area
ESA Program – Tables 4A-4E	ESA Homes/Buildings Treated
ESA Program – Tables 5A-5F	ESA Program Customer Summary
ESA Program – Table 6	ESA Expenditures for Pilots and Studies
ESA Program – Table 7	ESA Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
ESA Program – Table 8	Clean Energy Referral, Leveraging, and Coordination
ESA Program – Table 9	ESA Tribal Outreach
CARE Program – Table 1	CARE Program Expenses
CARE Program – Table 2	CARE Enrollment, Recertification, Attrition, and Enrollment Rate
CARE Program – Tables 3A-3B	CARE Post-Enrollment Verification Results (Model & High Usage)
CARE Program – Table 4	CARE Enrollment by County
CARE Program – Table 5	CARE Recertification Results
CARE Program – Table 6	CARE Capitation Contractors
CARE Program – Table 7	CARE Expenditures for Pilots and Studies
CARE Program – Table 8	CARE and Disadvantaged Communities Enrollment Rate
CARE Program – Table 8A	CARE Top 10 Lowest Enrollment Rates
FERA Program – Table 1	FERA Program Expenses
FERA Program – Table 2	FERA Enrollment, Recertification, Attrition, and Enrollment Rate
FERA Program – Tables 3A-3B	FERA Post-Enrollment Verification Results (Model & High Usage)
FERA Program – Table 4	FERA Enrollment by County
FERA Program – Table 5	FERA Recertification Results
FERA Program – Table 6	FERA Capitation Contractors

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table - Summary Expenses												
2	Pacific Gas and Electric Company												
3	Through November 30, 2025												
4													
5	ESA Program:	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
6		Electric	Gas	Total	Electric	Gas		Electric	Gas	Total	Electric	Gas	Total
7	ESA Main Program (SF and MH)	\$61,253,223	\$56,120,419	\$117,373,642	\$4,402,095	\$4,457,731	\$8,859,826	\$54,671,536	\$50,339,594	\$105,011,130	89%	90%	89%
8	ESA Multifamily Whole Building ^[1]	\$49,391,755	\$43,040,650	\$92,432,404	\$1,533,414	\$2,320,795	\$3,854,208	\$13,430,651	\$12,648,678	\$26,079,329	27%	29%	28%
9	ESA Pilot Plus and Pilot Deep ^[2]	\$10,728,247	\$9,513,728	\$20,241,975	\$294,096	\$260,802	\$554,898	\$4,209,398	\$3,732,862	\$7,942,260	39%	39%	39%
10	Building Electrification Retrofit Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
11	Clean Energy Homes New Construction Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
12	CSD Leverage ^[3]	\$1,818,756	\$1,612,768	\$3,431,524	\$0	\$0	\$0	\$257	\$228	\$484	0%	0%	0%
13	MCE Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	SPOC	\$193,388	\$171,495	\$349,851	\$10,568	\$9,372	\$19,940	\$162,872	\$144,434	\$307,306	84%	84%	70%
15	SASH/MASH Unspent Funds ^[4]	\$9,566,416	\$0	\$9,566,416	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	ESA Program TOTAL	\$132,951,785	\$110,459,060	\$243,410,845	\$6,240,173	\$7,048,699	\$13,288,872	\$72,474,713	\$66,865,796	\$139,340,509	55%	61%	57%
17													
18	^[1] Reflects carry forward MFWB budget from 2024 to 2025 E \$25,925,983 / G \$22,231,381 total \$48,157,364												
19	^[2] Reflects carry forward Pilot Plus and Pilot Deep budget from 2024 to 2025 E \$6,073,465 / G \$5,385,902 total \$11,459,367												
20	^[3] Reflects carry forward CSD Leverage budget from 2024 to 2025 E \$1,178,770 / G \$1,045,233 total \$2,224,003												
21	^[4] OP 12 of D 15-01-027 states "The Program Administrators shall ensure that program expenditures in each utility's service territory do not exceed the total authorized budget amounts over the duration of the programs. The program incentive budgets will be available until all funds are exhausted or until December 31, 2021, whichever occurs first. Any money unspent and unencumbered on January 1, 2022, shall be used for "cost-effective energy efficiency measures in low-income residential housing that benefit ratepayers," as set forth in Public Utilities Code Section 2852(c)(3)." On September 20, 2023, SCE and PG&E jointly submitted an AL 7028-E to recover IOUs administrative costs for SASH/MASH, transfer unspent funds from the SASH and/or MASH programs to the ESA program, and dispose of the remaining funds in the IOUs' California Solar Initiative Balancing Accounts. AL 7028-E was disposed and effective on October 20, 2023.												
22													
23	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses												
2	Pacific Gas and Electric Company												
3	Through November 30, 2025												
4	Appliances	Authorized Budget [1]			Current Month Expenses [3]			Year to Date Expenses [3]			% of Budget Spent YTD		
5	ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6													
7	Appliances	\$9,858,661	\$0	\$9,858,661	\$1,466,822	\$0	\$1,466,822	\$16,991,667	\$0	\$16,991,667	172%	0%	172%
8	Domestic Hot Water	\$1,196,292	\$5,959,509	\$7,155,691	\$50,778	\$647,403	\$698,181	\$401,049	\$5,725,911	\$6,126,960	34%	96%	86%
9	Enclosure	\$240,094	\$23,769,078	\$24,009,173	\$16,742	\$1,657,422	\$1,674,164	\$192,031	\$19,011,054	\$19,203,085	80%	80%	80%
10	HVAC	\$11,396,870	\$7,195,406	\$18,592,276	\$1,437,589	\$1,252,427	\$2,690,016	\$19,220,192	\$13,787,793	\$33,007,985	169%	192%	178%
11	Maintenance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
12	Lighting	\$5,266,329	\$0	\$5,266,329	\$254,232	\$0	\$254,232	\$2,868,983	\$0	\$2,868,983	54%	0%	54%
13	Miscellaneous	\$11,578,615	\$0	\$11,578,615	\$160,498	\$0	\$160,498	\$1,674,502	\$0	\$1,674,502	14%	0%	14%
14	Customer Enrollment	\$8,627,498	\$7,650,800	\$16,278,299	\$348,169	\$308,754	\$656,923	\$3,594,643	\$3,187,702	\$6,782,345	42%	42%	42%
15	In Home Education	\$2,583,926	\$2,291,406	\$4,875,332	\$181,965	\$161,366	\$343,331	\$1,842,625	\$1,634,026	\$3,476,651	71%	71%	71%
16	Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
17	Implementation	\$2,357,070	\$2,090,232	\$4,447,302	\$91,008	\$80,705	\$171,713	\$3,069,456	\$2,721,971	\$5,791,427	130%	130%	130%
18	Safety - Unexpected overhead costs	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
19	Energy Efficiency TOTAL	\$53,105,356	\$48,956,432	\$102,061,789	\$4,007,803	\$4,108,076	\$8,115,879	\$49,855,147	\$46,068,457	\$95,923,604	94%	94%	94%
20													
21	Training Center	\$226,150	\$200,548	\$426,698	\$26,649	\$23,632	\$50,282	\$232,802	\$206,447	\$439,249	103%	103%	103%
22	Workforce Education and Training	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
23	Inspections	\$2,043,979	\$1,812,595	\$3,856,593	\$61,674	\$54,692	\$116,396	\$750,272	\$665,336	\$1,415,608	37%	37%	37%
24	Marketing and Outreach	\$980,234	\$869,264	\$1,849,498	\$59,801	\$45,055	\$95,963	\$869,974	\$771,486	\$1,641,460	89%	89%	89%
25	Studies [2]	\$562,772	\$437,591	\$1,000,353	\$37,776	\$348	\$77,124	\$63,728	\$55,921	\$119,110	11%	13%	12%
26	Regulatory Compliance	\$430,534	\$381,795	\$712,329	\$52,522	\$49,619	\$104,311	\$487,679	\$432,470	\$920,149	113%	113%	113%
27	General Administration	\$3,868,361	\$3,430,433	\$7,298,794	\$195,608	\$173,464	\$369,071	\$2,407,461	\$2,134,918	\$4,542,379	62%	62%	62%
28	CPUC Energy Division	\$35,858	\$31,781	\$67,618	\$456	\$405	\$861	\$5,073	\$4,499	\$9,572	14%	14%	14%
29	Administrative TOTAL	\$8,147,867	\$7,163,966	\$15,311,853	\$394,292	\$349,655	\$743,947	\$4,816,389	\$4,271,137	\$9,067,526	59%	60%	59%
30													
31	TOTAL PROGRAM COSTS	\$61,263,223	\$56,120,419	\$117,373,642	\$4,402,095	\$4,457,731	\$8,859,826	\$54,671,536	\$50,339,594	\$105,011,130	89%	90%	89%
32													
33	Funded Outside of ESA Program Budget												
34	Indirect Costs												
35	NGAT Costs												
36													
37	ESA Program Administrative Expenses [4]												
38	Administrative Expenses												
39	Total Program Costs												
40	% of Administrative Spend												
41													
42	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 8.												
43	[2] Reflects carry forward Studies budget from 2024 to 2025 E \$500,497 / G \$382,356 total \$882,853												
44	[3] Negative expenses may be due to accrual reversal as part of normal accounting process.												
45	[4] D.21-06-015, OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.												
46													
47	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

1	A	B	C	D	E	F	G	H	I	J
2	Energy Savings Assistance Program Table 2 - Main (SF, MH) Summary									
3	Pacific Gas and Electric Company									
4	Through November 30, 2025									
5	ESA Main Program (Summary) Total									
6	Year-to-Date Completed & Expensed Installation									
7	Measures	Basic	Plus	Units	Quantity Installed	kWh [2] (Annual)	kW [2] (Annual)	Therms [2] (Annual)	Expenses (\$)	% of Expenditure
8	Appliances									
9	Clothes Dryer			Each	-	-	-	-	-	0.0%
10	Dishwasher			Each	-	-	-	-	-	0.0%
11	Freezers			Each	-	-	-	-	-	0.0%
12	High Efficiency Clothes Washer	x	Each	2,887	531,690	96	54,591	2,805,989	3.1%	
13	Induction Cooking Appliance-FS	x	Each	2	271	-	-	1,841	0.0%	
14	Microwave			Each	-	-	-	-	-	0.0%
15	Refrigerator	x	Each	11,373	6,493,904	909	-	13,800,023	15.4%	
16	Domestic Hot Water									
17	Combined Showerhead/TSV			Home	-	-	-	-	-	0.0%
18	Faucet Aerator			Each	-	-	-	-	-	0.0%
19	Heat Pump Water Heater - Electric			Each	-	-	-	-	-	0.0%
20	Heat Pump Water Heater - Gas			Each	-	-	-	-	-	0.0%
21	Heat Pump Water Heater - Propane			Each	-	-	-	-	-	0.0%
22	Heat Pump Water Heater [3]	x	Each	30	51,128	25	-	122,777	0.1%	
23	Low-Flow Showerhead			Home	-	-	-	-	-	0.0%
24	Other Domestic Hot Water	x	Home	27,158	135,486	19	131,401	2,189,701	2.4%	
25	Solar Water Heating			Home	-	-	-	-	-	0.0%
26	Tankless Water Heater			Home	-	-	-	-	-	0.0%
27	Thermostatic Shower Valve			Each	-	-	-	-	-	0.0%
28	Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	0.0%
29	Thermostatic Tub Spout/Divertor	x	Each	1,552	-	-	2,790	160,473	0.2%	
30	Water Heater Repair	x	Each	142	-	-	1,103	62,329	0.1%	
31	Water Heater Replacement	x	Each	1,485	-	-	11,535	3,664,677	4.1%	
32	Water Heater Tank and Pipe Insulation ⁸	x	Home	497	7,776	-	1,610	18,203	0.0%	
33	Enclosure									
34	Air Sealing	x	Home	30,065	1,259,572	115	116,616	17,254,468	19.2%	
35	Attic Insulation	x	Home	743	173,693	31	30,737	1,346,126	1.5%	
36	Attic Insulation CAC NonElect Heat ⁹			Home	-	-	-	-	-	0.0%
37	Caulking			Home	-	-	-	-	-	0.0%
38	Continuous Air Sealing			Home	-	-	-	-	-	0.0%
39	Floor Insulation			Home	-	-	-	-	-	0.0%
40	Minor Home Repairs			Home	-	-	-	-	-	0.0%
41	HVAC									
42	Central A/C replacement	x	Each	19	14,097	3	-	91,513	0.1%	
43	Central Heat Pump-FS (propane or gas space)			Home	-	-	-	-	-	0.0%
44	Duct Test and Seal	x	Home	227	17,856	9	5,509	75,949	0.1%	
45	Energy Efficient Fan Control	x	Home	12,557	2,284,917	3,200	216,169	2,708,939	3.0%	
46	Evaporative Cooler (Installation)			Each	-	-	-	-	-	0.0%
47	Evaporative Cooler (Replacement)			Each	-	-	-	-	-	0.0%
48	Furnace	x	Each	370	-	-	(6,034)	361,768	0.4%	
49	Furnace Replacement	x	Each	1,020	-	-	(24,905)	5,794,067	6.5%	
50	Heat Pump Replacement			Each	-	-	-	-	-	0.0%
51	Heat Pump Replacement - CAC Gas			Each	-	-	-	-	-	0.0%
52	Heat Pump Replacement - CAC Propane			Each	-	-	-	-	-	0.0%
53	High Efficiency Forced Air Unit (HE FAU)	x	Home	23	-	-	109	97,398	0.1%	
54	High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home	-	-	-	-	-	0.0%
55	High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home	-	-	-	-	-	0.0%
56	Portable A/C	x	Each	8	-	-	-	3,954	0.0%	
57	Prescriptive Duct Sealing	x	Home	22,474	3,170,375	2,293	245,406	12,148,038	13.5%	
58	Removed - A/C Time Delay [3]			Home	-	-	-	-	-	0.0%
59	Removed - FAU Standing Pilot Conversion			Each	-	-	-	-	-	0.0%
60	Recom A/C Replacement			Each	-	-	-	-	-	0.0%
61	Smart Thermostat	x	Home	16,085	3,205,106	577	401,445	4,029,407	4.5%	
62	Wholehouse Fan	x	Each	47	6,365	9	(20)	56,379	0.1%	
63	Maintenance									
64	Central A/C Tune up [3]			Home	-	-	-	-	-	0.0%
65	Condenser Coil Cleaning			Each	-	-	-	-	-	0.0%
66	Evaporative Cooler - Maint Functioning			Each	-	-	-	-	-	0.0%
67	Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	0.0%
68	Evaporative Cooler Maintenance			Home	-	-	-	-	-	0.0%
69	Evaporator Coil			Each	-	-	-	-	-	0.0%
70	Furnace Control Adjustment			Each	-	-	-	-	-	0.0%
71	Furnace Clean and Tune			Home	-	-	-	-	-	0.0%
72	HVAC Air Filter Service			Each	-	-	-	-	-	0.0%
73	Freecycle Refrigerant Management	x	Each	14,292	3,639,628	3,229	-	7,280,740	8.1%	
74	Range Hood			Each	-	-	-	-	-	0.0%
75	Refrigerant Charge Adjustment			Each	-	-	-	-	-	0.0%
76	Lighting									
77	Exterior Hard-wired LED fixtures			Each	-	-	-	-	-	0.0%
78	LED A-Lamps	x	Each	294,787	2,630,840	70	(6,692)	2,546,818	2.8%	
79	LED Reflector Bulbs	x	Each	27,596	313,518	7	(657)	232,831	0.3%	
80	Removed - Interior Hard-wired LED fixtures	x	Each	-	-	-	-	-	-	0.0%
81	Removed - LED Night Light			Each	-	-	-	-	-	0.0%
82	Recessed LED Torchiere	x	Each	-	-	-	-	-	-	0.0%
83	Removed - Occupancy Sensor			Each	-	-	-	-	-	0.0%
84	Miscellaneous									
85	Air Purifier	x	Home	379	-	-	-	78,876	0.1%	
86	CO and Smoke Alarm			Each	-	-	-	-	-	0.0%
87	Cold Storage	x	Each	3	-	-	-	932	0.0%	
88	Comprehensive Home Health and Safety Check-up			Home	-	-	-	-	-	0.0%
89	Pool Pump	x	Each	200	218,586	31	-	339,182	0.4%	
90	Power Strip			Each	-	-	-	-	-	0.0%
91	Power Strip Tier II	x	Each	16,167	2,909,880	59	-	1,258,067	1.4%	
92	Plots									
93										
94	Customer Enrollment									
95	ESA Outreach & Assessment			Home	46,534			\$ 7,367,735	8.2%	
96	ESA In-Home Energy Education			Home	46,534			\$ 3,786,396	4.2%	
97										
98	Total Savings/Expenditures				27,264,688	10,681	1,177,713	\$ 89,686,597		
99										
100	Total Households Weatherized [1]				35,819					
101										
102	Households Treated			Total						
103	- Single Family Households Treated			Home	40,858					
104	- Multi-family Households Treated (In-unit)			Home						
105	- Mobile Homes Treated			Home	5,676					
106	Total Number of Households Treated			Home	46,534					
107	# Eligible Households to be Treated for PY			Home	52,954					
108	% of Households Treated			%	88%					
109	- Master-Meter Households Treated			Home	2,155					
110										
111	ESA Program - Main					Year to Date Expenses[4]				
112						Electric	Gas	Total		
113	Administration [5]				\$4,816,389	\$4,271,137	\$9,087,526			
114	Direct Implementation (Non-Incentive) [6]				\$3,069,456	\$2,721,971	\$5,791,427			
115	Direct Implementation [7]				\$46,785,691	\$43,346,487	\$90,132,177			
116										
117	TOTAL ESA Main COSTS				\$54,671,536	\$50,339,594	\$105,011,130			
118										
119	[1] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, and minor home repairs.									
120	[2] All savings are calculated based on the following sources: DNV/GL Impact Evaluation Program Years 2015-2017 Impact II, or ESA workpapers.									
121	[3] All savings are calculated based on 2025 baseline savings.									
122	[4] Total ESA Main YTD expenses are reported in ESA Table 1.									
123	[5] Administrative includes expenses from Training Center, Inspections, Marketing and Outreach, Studies, Regulatory Compliance, General Administrative, and CPUC Energy Division categories.									
124	[6] Direct Implementation (Non-Incentive) includes expenses from Implementation category.									
125	[7] Direct Implementation includes expenses from Appliances, Domestic Hot Water, Enclosure, HVAC, Lighting, Miscellaneous, Customer Enrollment, In-Home Education, Safety Unexpected Overhead Costs, and VEC Pilot.									
126	[8] Measure was incorrectly identified as basic-line in prior Monthly Reports and has been corrected.									
127	[9] NOTE: Any measure noted as 'New' have been added during the course of this program year.									
128	[10] NOTE: Any measure noted as 'Removed' are no longer offered by the program but have been kept for tracking purposes.									
129	[11] NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

1	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q										
2	Energy Savings Assistance Program Table 2B - Pilot Plus and Pilot Deep																										
3	Pacific Gas and Electric Company																										
4	Through November 30, 2025																										
5																											
6																											
7	Measures ^[2]	Units	ESA Program - Pilot Plus						ESA Program - Pilot Deep																		
8			Year-To-Date Completed & Expensed Installation ^[3]						Year-To-Date Completed & Expensed Installation ^[3]																		
9	Appliance		Quantity Installed	kWh ^[3] (Annual)	kWh ^[3] (Annual)	Therms ^[3] (Annual)	Expenses (\$ ^[3])	% of Expenditure	Appliance	Quantity Installed	kWh ^[3] (Annual)	kWh ^[3] (Annual)	Therms ^[3] (Annual)	Expenses (\$ ^[3])	% of Expenditure												
10	Electric Dryer	Each	22	7,917	-	9	\$ 23,834	1.2%	Electric Dryer	Each	35	5,659	-	\$ 36,378	1.0%												
11	Heat Pump Dryer	Each	-	-	-	-	\$ -	0.0%	Heat Pump Dryer	Each	1	577	-	\$ 1,419	0.0%												
12	High Efficiency Clothes Washers	Each	18	(676)	0.5	(12)	\$ 19,326	1.0%	High Efficiency Clothes Washers	Each	23	(1,654)	0.7	\$ 24,828	0.7%												
13	Induction Cooktop/Range	Each	2	908	(0.0)	(1)	\$ 3,036	0.2%	Induction Cooktop/Range	Each	6	(391)	(0.2)	\$ 9,699	0.3%												
14	Pool Pump Retrocommissioning (RCx)	Each	3	2,504	0.3	-	\$ 7,640	0.4%	Pool Pump RCx	Each	6	7,438	0.1	\$ 19,196	0.5%												
15	Pool Pump Replacement	Each	3	3,280	0.3	-	\$ 8,000	0.4%																			
16	Refrigerator	Each	24	4,399	0.7	(70)	\$ 36,712	1.0%																			
17	Tier 2 Adv Power Strip w Bluetooth	Each	18	2,916	-	-	\$ 1,419	0.1%																			
18	Domestic Hot Water																										
19	Combined Showerhead/TSV	Each	-	-	-	-	\$ -	0.0%	Combined Showerhead/TSV	Each	-	-	-	\$ -	0.0%												
20	Heat Pump Water Heater	Each	2	(302)	0.0	155	\$ 11,256	0.0%	Heat Pump Water Heater	Each	2	(521)	0.1	\$ 207	\$ 11,009	0.0%											
21	Heat Pump Water Heater - Fuel Sub	Each	-	-	-	-	\$ -	0.0%	Heat Pump Water Heater - Fuel Sub	Each	11	(5,740)	(0.0)	\$ 1,529	\$ 59,215	1.6%											
22	Heat Pump Water Heater - Fuel Sub (120V)	Each	-	-	-	-	\$ -	0.0%	Heat Pump Water Heater - Fuel Sub (120V)	Each	36	(9,626)	1.7	\$ 4,153	\$ 254,280	6.7%											
23	Low Flow Faucet Aerator	Each	11	71	-	51	\$ 137	0.0%	Low Flow Faucet Aerator	Each	2	13	-	\$ 9	\$ 28	0.0%											
24	Low Flow Showerhead	Each	15	97	-	69	\$ 384	0.0%	Low Flow Showerhead	Each	14	91	-	\$ 64	\$ 315	0.0%											
25	Storage Water Heater	Each	76	498	-	2,103	\$ 207,185	10.8%	Storage Water Heater	Each	83	(35)	-	\$ 2,684	\$ 232,228	6.7%											
26	Thermostatic Shower Valve	Each	12	(8)	-	422	\$ 65,35	0.0%	Thermostatic Shower Valve	Each	20	148	-	\$ 1,263	\$ 106,730	2.8%											
27	Thermostatic-controlled Shower Valve	Each	-	-	-	-	\$ 303	0.0%	Thermostatic-controlled Shower Valve	Each	5	-	-	-	\$ 221	0.0%											
28	Tub Diverter/ Tub Spout	Each	-	-	-	-	\$ -	0.0%	Tub Diverter/ Tub Spout	Each	-	-	-	-	\$ -	0.0%											
29	Water Heater Blanket	Each	-	-	-	-	\$ -	0.0%	Water Heater Blanket	Each	-	-	-	-	\$ -	0.0%											
30	Water Heater Pipe Insulation	Len, Ft	-	-	-	-	\$ -	0.0%	Water Heater Pipe Insulation	Len, Ft	-	-	-	-	\$ -	0.0%											
31																											
32																											
33																											
34																											
35																											
36																											
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56																											
57																											
58																											
59																											
60																											
61																											
62																											
63	Total Savings/Expenditures		72,114	84	8,582	\$ 1,910,166	100.0%																				
64																											

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2C - Building Electrification Retrofit Pilot (SCE ONLY) Summary							
2	Pacific Gas and Electric Company							
3	Through November 30, 2025							
4								
5	ESA Program - Building Electrification Retrofit Pilot^[1]							
6	Year-To-Date Completed & Expensed Installation							
7	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	Appliances							
9	Electric Dryer	Each						
10	Heat Pump Dryer	Each						
11	Induction Cooktop	Each						
12	Induction Range	Each						
13	Domestic Hot Water							
14	Heat Pump Water Heater	Each						
15	Enclosure							
16	Attic Insulation	Home						
17	HVAC							
18	Heat Pump HVAC	Each						
19	Duct Seal	Each						
20	Smart Thermostat	Each						
21	Miscellaneous^[2]							
22	Minor Home Repair	Home						
23	Carbon Monoxide/Smoke Alarm	Each						
24	Electric Panel	Each						
25	Electric Sub-Panel	Each						
26	Electrical Circuit Run	Each						
27	Induction Cookware	Home						
28	Customer Enrollment							
29	Energy Assessment	Home						
30								
31	Total Savings/Expenditures							
32								
33	Households Treated		Total					
34	Single Family Households Treated	Home						
35	Estimated Avg. Annual Bill Savings Treated ^[3]	Home						
36								
37								
38	Year to Date Expenses							
39	ESA Program - Building Electrification	Electric	Gas	Total				
40	Administration							
41	Direct Implementation (Non-Incentive)							
42	Direct Implementation							
43								
44	TOTAL Building Electrification COSTS							
45								
46	[1] The costs for the following measures are included in the overall expenditures of the BE Pilot: additional line set for ductless mini-splits and building permits.							
47	[2] These measures do not have any savings associated and may be required to complete the installation to electrify the residential end-uses of participating households.							
48	[3] Estimated average annual bill savings will be calculated prior to participation and must not increase total energy costs.							
	<<Includes measures costs							

	A	B	C	D	E	F	G	H				
1	Energy Savings Assistance Program Table 2D - Clean Energy Homes New Construction Pilot (SCE ONLY⁽¹⁾)											
2	Pacific Gas and Electric Company											
3	Through November 30, 2025											
4												
5	ESA Program - Clean Energy Homes New Construction Pilot [1]											
6	Units		Monthly Total	Monthly Total Units (Living Units)	YTD Total	YTD Total Units (Living Units)	Estimated Incentive Expenses (\$)	% Incentive Budget				
7			Homes									
8			Homes									
9			Homes									
10			Homes									
11			Homes									
12			Homes									
13			Homes									
14			Homes									
15			Total Savings/Expenditures									
16												
17												
18	ESA CEH Outreach and Education	Units	Monthly Total	YTD Total								
19	Webinars	Number of webinars										
20	Active leads	Unique developer										
21												
22												
23	Design Assistance Completed Applications	Units	Quantity	Compliance Margin Designed kWh (Annual)*	Compliance Margin Designed BTU (Annual)*	Avoided CO2 Emissions	Estimated Incentive Expenses (\$)	% Incentive Budget				
24		Homes				\$ -	0.00%					
25		Homes				\$ -	0.00%					
26	Total Savings/Expenditures					\$ -	0.00%					
27												
28	Year to Date Expenses											
29	ESA Program - Clean Energy Homes	Electric	Gas	Total								
30	Administration	\$ -	\$ -	\$ -								
31	Direct Implementation (Non-Incentive)	\$ -	\$ -	\$ -								
32	Direct Implementation	\$ -	\$ -	\$ -								
33												
34	TOTAL Clean Energy Homes COSTS	\$ -	\$ -	\$ -								
	<<Includes measures costs											

	A	B	C	D	E	F	G	H	I	J	
1	Energy Savings Assistance Program Table 2E - CSD Leveraging										
2	Pacific Gas and Electric Company										
3	Through November 30, 2025 [*]										
4	ESA Program - CSD Leveraging										
5	Year-To-Date Completed & Expensed Installation										
6	Measures	Basic	Plus	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure	
7											
8	Appliances										
9	Clothes Dryer [1]			Each	-	-	-	-	-	-	
10	Dishwasher [1]			Each	-	-	-	-	-	-	
11	Freezers [1]			Each	-	-	-	-	-	-	
12	High Efficiency Clothes Washer			Each	-	-	-	-	-	-	
13	Microwave			Each	-	-	-	-	-	-	
14	Refrigerator			Each	-	-	-	-	-	-	
15	Domestic Hot Water										
16	Combined Showerhead/TSV			Home	-	-	-	-	-	-	
17	Faucet Aerator			Each	-	-	-	-	-	-	
18	Heat Pump Water Heater			Each	-	-	-	-	-	-	
19	Heat Pump Water Heater - Electric			Each	-	-	-	-	-	-	
20	Heat Pump Water Heater - Gas			Each	-	-	-	-	-	-	
21	Heat Pump Water Heater - Propane			Each	-	-	-	-	-	-	
22	Low-Flow Showerhead			Home	-	-	-	-	-	-	
23	Other Domestic Hot Water			Home	-	-	-	-	-	-	
24	Solar Water Heating [1]			Home	-	-	-	-	-	-	
25	Tankless Water Heater			Each	-	-	-	-	-	-	
26	Thermostatic Shower Valve			Each	-	-	-	-	-	-	
27	Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	-	
28	Thermostatic Tub Spout/Divter			Each	-	-	-	-	-	-	
29	Water Heater Repair			Each	-	-	-	-	-	-	
30	Water Heater Replacement			Each	-	-	-	-	-	-	
31	Water Heater Tank and Pipe Insulation			Each	-	-	-	-	-	-	
32	Enclosure										
33	Air Sealing			Home	-	-	-	-	-	-	
34	Attic Insulation			Home	-	-	-	-	-	-	
35	Attic Insulation CAC NonElect Heat			Home	-	-	-	-	-	-	
36	Caulking			Home	-	-	-	-	-	-	
37	Diagnostic Air Sealing [1]			Home	-	-	-	-	-	-	
38	Floor Insulation [1]			Home	-	-	-	-	-	-	
39	Minor Home Repairs			Home	-	-	-	-	-	-	
40	HVAC										
41	Central A/C replacement			Each	-	-	-	-	-	-	
42	Central Heat Pump-FS (propane or gas space) [1]			Each	-	-	-	-	-	-	
43	Duct Test and Seal[1]			Home	-	-	-	-	-	-	
44	Energy Efficient Fan Control [1]			Home	-	-	-	-	-	-	
45	Evaporative Cooler (Installation) [1]			Each	-	-	-	-	-	-	
46	Evaporative Cooler (Replacement) [1]			Each	-	-	-	-	-	-	
47	Furnace Repair			Each	-	-	-	-	-	-	
48	Furnace Replacement			Each	-	-	-	-	-	-	
49	Heat Pump A/C Replacement			Each	-	-	-	-	-	-	
50	Heat Pump Replacement - CAC Gas			Home	-	-	-	-	-	-	
51	Heat Pump Replacement - CAC Propane			Home	-	-	-	-	-	-	
52	High Efficiency Forced Air Unit (HE FAU) [1]			Home	-	-	-	-	-	-	
53	High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home	-	-	-	-	-	-	
54	High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home	-	-	-	-	-	-	
55	Portable A/C [1]			Each	-	-	-	-	-	-	
56	Prescriptive Duct Sealing			Home	-	-	-	-	-	-	
57	Removed - A/C Time Delay [1]			Home	-	-	-	-	-	-	
58	Removed - FAU Standing Pilot Conversion [1]			Each	-	-	-	-	-	-	
59	Room A/C Replacement [1]			Each	-	-	-	-	-	-	
60	Smart Thermostat			Home	-	-	-	-	-	-	
61	Wholehouse Fan [1]			Each	-	-	-	-	-	-	
62	Maintenance										
63	Central A/C Tune up [1]			Home	-	-	-	-	-	-	
64	Condesner Coil Cleansing			Each	-	-	-	-	-	-	
65	Evaporative Coil			Each	-	-	-	-	-	-	
66	Evaporative Cooler - Maint Functioning			Each	-	-	-	-	-	-	
67	Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	-	
68	Evaporative Cooler Maintenance [1]			Home	-	-	-	-	-	-	
69	Fan Control Adjust			Each	-	-	-	-	-	-	
70	Furnace Clean and Tune [1]			Home	-	-	-	-	-	-	
71	HVAC Air Filter Service			Each	-	-	-	-	-	-	
72	Rooftop Hood			Home	-	-	-	-	-	-	
73	Refrigerant Change Adjustment			Each	-	-	-	-	-	-	
74	Lighting										
75	Exterior Hard wired LED fixtures			Each	-	-	-	-	-	-	
76	LED A-lamps			Each	-	-	-	-	-	-	
77	LED Reflector Bulbs			Each	-	-	-	-	-	-	
78	Removed - Interior Hard wired LED fixtures [1]			Each	-	-	-	-	-	-	
79	Removed - LED Night Light [1]			Each	-	-	-	-	-	-	
80	Removed - LED Torchiere [1]			Each	-	-	-	-	-	-	
81	Removed - Occupancy Sensor [1]			Each	-	-	-	-	-	-	
82	Miscellaneous										
83	Air Purifier [1]			Home	-	-	-	-	-	-	
84	CO and Smoke Alarm [1]			Each	-	-	-	-	-	-	
85	Cold Storage [1]			Each	-	-	-	-	-	-	
86	Comprehensive Home Health and Safety Check-up [1]			Home	-	-	-	-	-	-	
87	Pool Pumps [1]			Each	-	-	-	-	-	-	
88	Power Strip [1]			Each	-	-	-	-	-	-	
89	Power Strip Tier II			Each	-	-	-	-	-	-	
90	Pilots										
91		-	-	-	-	-	-	-	-	-	
92	Customer Enrollment										
93	ESA Outreach & Assessment			Home	-	-	-	-	-	-	
94	ESA In-Home Energy Education			Home	-	-	-	-	-	-	
95		-	-	-	-	-	-	-	-	-	
96	Total Savings/Expenditures			-	-	-	-	-	-	-	
97		-	-	-	-	-	-	-	-	-	
98	Total Households Weatherized			-	-	-	-	-	-	-	
99		-	-	-	-	-	-	-	-	-	
100	CSD MF Tenant Units Treated				Total						
101	-	-	-	-	-	-	-	-	-	-	
102	-	-	-	-	-	-	-	-	-	-	
103		-	-	-	-	-	-	-	-	-	
104		-	-	-	-	-	-	-	-	-	
105	ESA Program - CSD Leveraging				Year to Date Expenses ^[3]						
106					Electric	Gas	Total				
107	Administration ^[3]				\$257	\$228	\$484				
108	Direct Implementation (Non-Incentive) ^[4]				\$0	\$0	\$0				
109	Direct Implementation ^[5]				\$0	\$0	\$0				
110											
111	TOTAL CSD Leveraging COSTS				\$257	\$228	\$484				
112		-	-	-	-	-	-	-	-	-	
113	PG&E does not have any project leveraging data with CSD to report for this reporting period.										
114	[1] Measures not available to CSD for leveraging.										
115	[2] Total CSD YTD expenses are reported in ESA Table Summary.										
116	[3] Administration includes administration labor expenses.										
117	[4] Direct Implementation (Non-Incentive) includes Implementer expenses.										
118	[5] Direct Implementation includes expenses for installation of measures.										
119	NOTE: Any measures noted as 'NEW' have been added during the course of this program year.										
120	NOTE: Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.										
121	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.										

	A	B
1	Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings per Treated	
2	Home/Common Area	
3	Pacific Gas and Electric Company	
4	Through November 30, 2025	
5	Table 3A, ESA Program (SF, MH)	
6	Annual kWh Savings	27,264,688
7	Annual Therm Savings	1,177,713
8	Lifecycle kWh Savings	314,392,408
9	Lifecycle Therm Savings	13,084,646
10	Current kWh Rate	\$0.20
11	Current Therm Rate	\$1.86
12	Average 1st Year Bill Savings / Treated households	\$167.00
13	Average Lifecycle Bill Savings / Treated Household	\$1,512.78
14		
15	Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) ^[1]	
16	Annual kWh Savings	4,021,121
17	Annual Therm Savings	154,647
18	Lifecycle kWh Savings	49,674,032
19	Lifecycle Therm Savings	1,575,994
20	Current kWh Rate	\$0.21
21	Current Therm Rate	\$1.88
22	Average 1st Year Bill Savings / Treated households	\$80.30
23	Average Lifecycle Bill Savings / Treated Household	\$740.82
24		
25	Table 3C, ESA Program - Multifamily Whole Building (MFWB)	
26	Annual kWh Savings	796,225
27	Annual Therm Savings	35,010
28	Lifecycle kWh Savings	8,380,766
29	Lifecycle Therm Savings	480,645
30	Current kWh Rate	\$0.33
31	Current Therm Rate	\$1.86
32	Average 1st Year Bill Savings / Treated Property	\$4,825.72
33	Average Lifecycle Bill Savings / Treated Property	\$34,204.58
34		
35	Table 3D, ESA Program - Pilot Plus ^[2]	
36	Annual kWh Savings	72,114
37	Annual Therm Savings	8,582
38	Lifecycle kWh Savings	1,267,492
39	Lifecycle Therm Savings	161,045
40	Current kWh Rate	\$0.23
41	Current Therm Rate	\$1.99
42	Average 1st Year Bill Savings / Treated Property	\$221.62
43	Average Lifecycle Bill Savings / Treated Property	\$2,854.43
44		
45	Table 3E, ESA Program - Pilot Deep ^[2]	
46	Annual kWh Savings	129,508
47	Annual Therm Savings	26,384
48	Lifecycle kWh Savings	2,580,128
49	Lifecycle Therm Savings	414,507
50	Current kWh Rate	\$0.24
51	Current Therm Rate	\$2.00
52	Average 1st Year Bill Savings / Treated Property	\$435.93
53	Average Lifecycle Bill Savings / Treated Property	\$5,421.90
54		
55	Table 3F, ESA Program - Building Electrification (SCE Only)	
56	Annual kWh Savings	-
57	Annual Therm Savings	-
58	Lifecycle kWh Savings	-
59	Lifecycle Therm Savings	-
60	Current kWh Rate	\$ -
61	Current Therm Rate	\$ -
62	Average 1st Year Bill Savings / Treated Households	\$ -
63	Average Lifecycle Bill Savings / Treated Households	\$ -
64		
65	Table 3G, ESA Program - CSD Leveraging	
66	Annual kWh Savings	-
67	Annual Therm Savings	-
68	Lifecycle kWh Savings	-
69	Lifecycle Therm Savings	-
70	Current kWh Rate	\$ -
71	Current Therm Rate	\$ -
72	Average 1st Year Bill Savings / Treated Households	\$ -
73	Average Lifecycle Bill Savings / Treated Households	\$ -
74		
75	Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Pilot Plus and Pilot Deep ^[3]	
76	Annual kWh Savings	31,487,430
77	Annual Therm Savings	1,367,325
78	Lifecycle kWh Savings	367,914,059
79	Lifecycle Therm Savings	15,236,192
80	Current kWh Rate	\$0.21
81	Current Therm Rate	\$1.87
82	Average 1st Year Bill Savings / Treated Households	\$148.16
83	Average Lifecycle Bill Savings / Treated Households	\$1,351.23
84	[1] Separating MFWB in-unit savings summary from the CAM and Whole Building measures	
85	savings because they are calculated using different residential rates.	
86	[2] ESA Pilot Plus and Pilot Deep uses the same formulas to calculate values as Main ESA, but the variables such as measure savings	
87	and expected useful life may differ. The pilot will initially estimate energy savings with energy modeling software.	
88	[3] Summary is the sum of ESA Main, MFWB In-Unit, Pilot Plus Pilot Deep, BE, CSD Leveraging. MFWB is excluded because the	
	program uses different residential rates and measures.	
	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD	
	adjustments.	

1	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q				
2	Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary Pacific Gas and Electric Company Through November 30, 2025																				
3	Table 5A, ESA Program (SF, MH)																				
4	Gas & Electric									Gas Only						Electric Only		Total			
5	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			
6		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
7	January	2,583	71,136	679,363	63	232	8,511	1,574	1	285	(541)	-	232	3,100	79,108	1,745,205	635				
8	February	2,544	71,277	769,210	476	279	8,434	1,459	1	375	(575)	1,231,680	255	3,448	87,103	2,022,349	731				
9	March	1,001	87,588	88,931	537	224	8,431	1,469	1	407	(587)	1,329,854	311	3,492	80,433	2,198,103	948				
10	April	3,282	99,048	1,011,375	604	239	10,617	2,100	1	557	(672)	1,450,276	397	4,078	108,993	2,463,752	1,002				
11	May	4,050	115,371	1,177,795	710	332	13,099	1,295	1	602	(804)	1,870,462	544	4,984	127,666	3,049,552	1,255				
12	June	3,299	95,604	973,929	600	269	9,814	2,714	1	539	(662)	1,515,321	464	4,090	104,756	2,491,963	1,066				
13	July	3,726	101,578	994,081	588	329	10,863	2,110	1	682	(673)	1,601,629	473	4,737	111,768	2,597,821	1,042				
14	August	3,911	110,138	1,096,101	640	309	12,395	1,701	1	635	(750)	1,814,944	492	4,855	121,753	2,912,747	1,132				
15	September	3,674	101,215	1,000,221	589	279	11,515	1,508	1	525	(670)	1,607,697	436	4,478	112,060	2,603,428	1,026				
16	October	4,047	115,435	1,152,308	648	318	13,202	1,701	0	471	(774)	1,824,876	486	4,844	127,863	2,957,682	1,135				
17	November	3,539	89,670	894,161	517	205	11,243	1,525	1	486	(680)	1,346,901	291	4,230	100,252	2,242,588	810				
18	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
19	YTD	37,899	1,064,964	10,625,623	6,312	3,005	120,118	17,856	9	5,630	(7,369)	16,621,208	4,360	46,534	1,177,713	27,264,688	10,681				
20	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.																				
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																				
22	Table 5B, ESA Program - MFWB In-Unit																				
23	Gas & Electric									Gas Only						Electric Only		Total			
24	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			
25		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
26	January	936	10,534	287,022	63	54	883	-	1	127	(9)	51,268	13	1,117	11,409	338,290	76				
27	February	14,527	283,198	80	43	516	-	-	271	(22)	55,987	18	1,250	15,020	339,185	99					
28	March	937	12,046	293,562	82	43	867	-	-	203	(16)	106,001	34	1,183	12,898	399,563	116				
29	April	997	12,630	276,523	60	10	266	-	-	59	(4)	26,097	11	1,066	12,891	302,619	71				
30	May	1,266	15,504	373,562	82	67	765	-	-	215	(17)	27,978	4	1,548	16,252	401,540	86				
31	June	1,182	11,806	315,767	84	183	3,145	-	-	166	(11)	52,124	14	1,531	14,939	367,891	98				
32	July	1,087	14,158	310,122	91	47	942	-	-	220	(13)	53,293	16	1,354	15,087	363,415	107				
33	August	1,145	17,222	365,058	132	52	1,041	-	-	207	(12)	81,724	23	1,404	18,251	446,782	155				
34	September	920	11,046	253,741	90	86	1,721	-	-	165	(8)	60,174	25	1,171	12,758	313,915	115				
35	October	1,131	13,130	341,791	75	41	839	-	-	191	(8)	71,441	29	1,363	13,961	413,232	104				
36	November	792	9,751	280,484	65	116	1,439	-	-	138	(8)	54,203	21	1,046	11,181	334,687	86				
37	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
38	YTD	11,329	142,352	3,380,831	905	742	12,422	-	-	1,962	(128)	640,290	207	14,033	154,647	4,021,121	1,112				
39	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2A.																				
40	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																				
41	Table 5C, ESA Program - Multifamily Whole Building (MFWB-CAM/WB)																				
42	Gas & Electric									Gas Only						Electric Only		Total			
43	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			
44		Month	Therm	kWh	kW	Month	Therm	kWh	kW	Month	Therm	kWh	kW	Month	Therm	kWh	kW		Therm	kWh	kW
45	January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
46	February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
47	March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
48	April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
49	May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
50	June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
51	July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
52	August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
53	September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
54	October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
55	November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
56	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
57	YTD	41	21,660	574,729	43	16	14,389	1,868	0	12	(1,041)	219,628	30	69	35,010	796,225	73				
58	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.																				
59	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																				
60	Table 5D, ESA Program - Pilot Plus and Pilot Deep [2][3]																				
61	Gas & Electric									Gas Only [1]						Electric Only [1]		Total			
62	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			
63		Month	Therm	kWh	kW	Month	Therm	kWh	kW	Month	Therm	kWh	kW	Month	Therm	kWh	kW		Therm	kWh	kW
64	January	46	4,059	33,978	43	-	-	-	-	-	-	-	-	-	-	-	-	46	4,059	33,978	43
65	February	56	4,694	39,297	45	-	-	-	-	-	-	-	-	-	-	-	-	58	4,644	39,297	45
66	March	31	2,987	44,401	28	-	-	-	-	-	-	-	-	-	-	-	-	31	2,987	44,401	28
67	April	26	3,095	11,005	19	-	-	-	-	-	-	-	-	-	-	-	-	26	3,095	11,005	19
68	May	42	3,805	28,586	31	-	-	-	-	-	-	-	-	-	-	-	-	42	3,805	28,586	31
69																					

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies Pacific Gas and Electric Company Through November 30, 2025																
2	Authorized 2021-26 Funding			Current Month Expenses [B]			Year to Date Expenses [B]			Cycle to Date Expenses [B]			% of Budget Expended				
3	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total		
4																	
5	Virtual Energy Coach [8]	\$680,000	\$611,000	\$1,300,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	(\$298)	(\$265)	0%	0%	0%
6	ESA Pilot Plus and Pilot Deep	\$23,273,909	\$20,639,127	\$43,913,036	\$294,096	\$260,802	\$554,898	\$4,209,398	\$3,732,862	\$7,942,260	\$12,109,278	\$10,730,436	\$22,830,714	52%	52%	52%	
7	Total Pilots	\$23,962,809	\$21,250,127	\$45,213,036	\$294,096	\$260,802	\$554,898	\$4,209,398	\$3,732,862	\$7,942,260	\$12,099,980	\$10,730,171	\$22,830,151	50%	50%	50%	
8																	
9																	
10																	
11																	
12	Studies [1]																
13	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [2]	\$52,125	\$22,875	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$42,169	\$32,720	\$74,890	81%	143%	100%	
14	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study [3]	\$39,750	\$35,250	\$75,000	\$3,776	\$3,348	\$7,124	\$20,246	\$17,954	\$38,200	\$39,319	\$34,868	\$74,187	99%	99%	99%	
15	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$35,250	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	0%	
16	Joint IOU - Statewide CARE-ESA Categorical Study [5]	\$11,925	\$10,575	\$22,500	\$0	\$0	\$0	\$0	\$0	\$0	\$11,922	\$10,572	\$22,494	100%	100%	100%	
17	Load Impact Evaluation Study [6]	\$238,500	\$221,500	\$450,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	0%	
18	Utility Sector Benefits Evaluation (NEB's) [7]	\$30,000	\$26,000	\$56,000	\$0	\$0	\$0	\$0	\$0	\$0	\$42,600	\$38,600	\$80,200	571%	63.3%	\$134,681	
19	Rapid Feedback Research and Analysis [8]	\$159,000	\$141,000	\$300,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
20	Joint IOU - Process Evaluation Studies (1-4 Studies) [16]	\$79,500	\$70,500	\$150,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
21																	
22	Total Studies	\$700,050	\$597,450	\$1,297,500	\$3,776	\$3,348	\$7,124	\$63,128	\$55,981	\$119,110	\$164,880	\$141,539	\$306,420	24%	24%	24%	
23																	
24	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																
25	[1] Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding for studies is not solely supported via the ESA program budget; some studies are jointly supported via the CARE budget. Funding amounts listed reflect PG&E's 30% allocation among the IOUs, except for PG&E-only studies including the "Rapid Feedback Research and Analysis". Final authorized budgets may be adjusted by the ESA/CARE Study Working Group per D.21-06-015.																
26	[2] PG&E's Advice Letter 4193-G-678-E approved the Joint Utilities' 2022 LINA Study for \$500,000. SCE held the statewide contract for this co-funded study, which was completed in December 2022. PG&E's 30% budget allocation is \$150,000, funded 50/50 via ESA and CARE budgets.																
27	[3] Authorized per D.21-06-015, the 2025 LINA is required to be completed by Dec 2025. SCE holds the statewide contract for this co-funded study. PG&E's 30% budget allocation is \$150,000, funded 50/50 via ESA and CARE budgets.																
28	[4] Authorized per D.21-06-015, the 2028 LINA is required to be completed by Dec 2028 and is funded 50/50 via ESA and CARE budgets.																
29	[5] Authorized per D.21-06-015, the Categorical Study is funded 50/50 via ESA and CARE budgets. SDG&E held the statewide contract for this co-funded study, which was completed in June 2023. PG&E's 30% budget allocation is \$45,000, of which \$22,500 is the ESA funded portion.																
30	[6] Authorized per D.21-06-015, to be conducted during PY 2023-26 and is funded by the ESA portfolio budget.																
31	[7] Authorized per D.21-06-015, the NEBs Study is required to be completed by June 2025 and is funded by the ESA portfolio budget. SCE holds the statewide contract for this co-funded study. PG&E's 30% budget allocation is \$150,000.																
32	[8] Authorized per D.21-06-015, to be used for IOU-specific studies as needed. Unused annual budget may be carried forward until the end of the program cycle.																
33	[9] VEC Pilot total authorized budget \$1.3M, (\$325K annually, 2021-2024. Cycle to date is \$-563; incurred \$76,562 in 2021, \$152,563 in 2022, and a refund credit of \$-229,688 in 2023 when the implementer contract was cancelled and the Pilot stopped. Any unspent funds after 2024 will be used to offset collection.																

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 8 - Clean Energy Referral, Leveraging, and Coordination						
2	Pacific Gas and Electric Company						
3	Through November 30, 2025						
4							
5	Partner	Brief Description of Effort	# of Referral [1]	# of Leveraging [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
6	LIHEAP	When a home does not qualify for R&R measures in ESA, contractors connect the customer to LIHEAP contractors.	2,088	73	231	13	155
7	CSD	Coordination and collaboration with SPOC to support multifamily customers to learn about program opportunities applicable to multifamily properties.	39	0	0	0	3
8	DAC-SASH	Coordination with the DAC Single-family Affordable Solar Homes Program Administrator, GRID Alternatives, on referrals and homes treated.	N/A	N/A	N/A	245	0*
9	ESA Water-Energy Coordination Program	Allows ESA contractors to offer water conservation measures while they treat ESA customers. Water Agencies select from a standardized menu of options that can include replacing toilets, leak detection, meter checks, etc. Water offerings are paid by each participating Water Agency.	N/A	N/A	453	N/A	N/A
10	SoCal Gas ESA	When a home is has PGE Electric Only and gas service is through SoCal Gas, contractors connect the customer to SoCal Gas ESA for additional assistance w/ ESA measures.	1,570	1,985	1,369	1,759	1,759
11	SMUD	ESA Subcontractor provides customer with contact information for SMUD for possible assistance.	0	0	0	0	0
12							
13							
14	[*] Enrollment effort in progress. Conversion status to be noted in Q4.						
15	[1] # of referrals includes leads provided to a Partner Program by ESA.						
16	[2] # of leveraging accounts for households that have received treatments by both ESA and the Partner Program where there were shared resources/cost, such as Direct Tech, CSD, Water Energy, Refrigerator, etc.						
17	[3] # of coordination efforts include joint marketing activities by ESA and its Partner Program. These joint marketing activities may include social media, leave behinds, customer outreach events and activities.						
18	[4] # of customer leads includes leads provided to ESA by partner programs.						
19	[5] # of enrollments includes customer leads that result in actual ESA enrollments/treatment. It does not include leads that are in the intake process or have been treated in prior years.						

	A	B	C
1	Energy Savings Assistance Program Table 9 - Tribal Outreach Pacific Gas and Electric Company Through November 30, 2025		
2			
3			
4			
5	OUTREACH STATUS	Quantity (Includes CARE, FERA, and ESA)	List of Participating Tribes
6	Tribes Completed and ESA Meet & Confer	4	Robinson Rancheria, Big Valley Rancheria, Dry Creek Rancheria, Enterprise Rancheria of Maidu
7	Tribes requested outreach materials or applications	4	Robinson Rancheria, Big Valley Rancheria, Dry Creek Rancheria, Habematolel Pomo
8	Federally Recognized Tribes who have not accepted an offer to Meet and Confer	1	Middletown Rancheria
9	Non-Federally Recognized Tribes who participated in Meet & Confer	0	
10	Tribes and Housing Authority sites involved in Focused Project/ESA	6	Enterprise Rancheria of Maidu, Habematolel Pomo, Ownes Valley, Big Valley Rancheria, Dry Creek Rancheria, Middletown Rancheria (Tribal Outreach Grant grantees)
11	Partnership offers on Tribal Lands	102	<p>(Federally-Recognized Tribes): Bear River Band of the Rohnerville Rancheria, Big Lagoon Rancheria, Big Sandy Rancheria, Big Valley Band Rancheria, Blue Lake Rancheria, Buena Vista Rancheria of Mi-Wuk Indians, Cachil De-He Band of Wintun Indians of the Colusa Indian Community, Cahto Tribe (Laytonville), California Valley Miwok Tribe, Chicken Ranch Rancheria, Cloverdale Rancheria of Pomo Indians of California, Cold Springs Rancheria, Cortina Rancheria, Coyote Valley Band of Pomo Indians, Dry Creek Rancheria of Pomo Indians, Elem Indian Colony, Enterprise Rancheria, Federated Indians of Graton Rancheria, Greenville Rancheria, Grindstone Indian Rancheria, Guindville Indian Rancheria, Habematolel Pomo of Upper Lake, Hoopa Valley Tribe, Hopland Band of Pomo Indians, Ione Band of Miwok Indians of California, Jackson band of Mi-Wuk Indians, Kashia Band of Pomo Indians of the Stewart's Point Rancheria, Karuk Tribe, Lower Lake (Koi Tribe), Lytton Rancheria of California, Manchester Band of Pomo Indians, Methoopa Indian Tribe, Middletown Rancheria of Pomo Indians, Mooretown Rancheria, North Fork Rancheria, Paskenta Band of Nomlaki Indians, Picayune Rancheria of Chukchansi Indians, Pinoleville Pomo Nation, Pit River Tribe, Potter Valley Tribe, Redding Rancheria, Redwood Valley, Little River Band of Rancheria of Pomo, Robinson Rancheria, Round Valley Reservation, Santa Ynez Band of Chumash Mission Indians, Scotts Valley Band of Pomo Indians, Sherwood Valley Rancheria, Shingle Springs Band of Miwok Indians, Susanville Indian Rancheria, Table Mountain Rancheria, Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA), Tejon Indian Tribe, Trinidad Rancheria, Tule River Indian Reservation, Tuolumne Band of Mi-Wuk Indians, Tyone Maidu Tribe-Berry Creek Reservation, United Auburn Indian Community, Wilton Rancheria, Wiyot Tribe, Washoe Tribe of CA and NV, Yocha Dehe Wintun Nation, Yurok Tribe.</p> <p>(Non-Federally Recognized Tribes): Amah Mutsun Tribal Band, American Indian Council of Mariposa County (Southern Sierra Miwuk Nation), Butte Tribal Council, Calaveras Band of Mi-Wuk Indians, California Choinummi Tribal Project, Chawhila Yokuts, Coastal Band of the Chumash Nation, Coastanoan Ohlone Rumsen-Mutsun Tribe, Dumna Wo-Wah Tribal Government, Dunlap Band of Mono Indians, Dunlap Band of Mono Indians Historical Preservation Society, Haslett Basin Traditional Committee, Honey Lake Maidu, Indian Canyon Mutsun Band of Costanoan, Kern Valley Indian Council, Kawaiisu Tribe, Kings River Choinummi Farm Tribe, Mishewal-Wappo Tribe of Alexander Valley, Muwekma Ohlone Indian Tribe, Nor-Rel-Muk Nation, North Fork Mono Tribe, Northern Band of Mono Yokuts, Noyo River Indian Community, Ohlone Indian Tribe, Salinan Tribe of Monterey San Luis Obispo and San Benito Counties, San Luis Obispo County Chumash Council, Sheslbelna Band of Mendocino Coast Pomo Indians, Sierra Mono Museum, Strawberry Valley Rancheria, The Mono Nation, Traditional Choinummi Tribe (East of Kings River), Trina Marine Ruano Family, Tsungwe Council, Tubatulabal Tribe, Waikiki Tribe, Wintemem Wintu Tribe, Wintu Tribe of Northern California, Wukchumni Tribal Council, Wukusachi Indian Tribe, Xolon Salinan Tribe.</p>
12	Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	38	<p>Housing Authority Offices: Bear River Band of Rohnerville Rancheria, Berry Creek Rancheria, Big Sandy Rancheria, Big Valley Rancheria, Cher-Ae Heights Indian Community of The Trinidad Rancheria, Cloverdale Rancheria, Dry Creek Rancheria, Elem Indian Colony, Enterprise Rancheria of Maidu Indians, Federated Indians of Graton Rancheria, Fort Independence Reservation, Greenville Rancheria, Hoopa Valley Tribe, Ione Band of Miwok Indians, Karuk Tribe, Laytonville Rancheria, North Fork Rancheria, Picayune Rancheria, Pinoleville Reservation, Pit River Tribes, Round Valley Reservation, Santa Rosa Rancheria Tachi-Yokut, Stewarts Point Rancheria (Kashaya Pomo), Susanville Indian Rancheria, Tejon Indian Tribe, Tule River Indian Tribe, Upper Lake Rancheria, Washoe Tribe, Wilton Rancheria, and Yurok Tribe.</p> <p>TANF Offices: California Department of Social Services CALWORKS and Family Resilience Branch, Federated Indians of Graton Rancheria, Hoopa Valley Tribe, Karuk Tribe, North Fork Rancheria, Susanville Indian Rancheria, Tuolumne Rancheria, and Owens Valley Career Development Center</p>
13	Housing Authority, TANF and Health Organizations offices who participated in Meet and Confer	1	Owens Valley Career Development Center.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Program Table 1 - Program Expenses Pacific Gas and Electric Company Through November 30, 2025												
2	Authorized Budget [1]				Current Month Expenses [5]			Year to Date Expenses [5]			% of Budget Spent YTD		
3	4	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	CARE Program:												
6	Outreach	\$6,533,840	\$1,633,460	\$8,167,300	\$196,332	\$49,083	\$245,415	\$2,564,312	\$641,078	\$3,205,390	39%	39%	39%
7	Processing / Certification Re-certification	\$737,840	\$184,460	\$922,300	\$24,299	\$6,075	\$30,374	\$417,033	\$104,258	\$521,292	57%	57%	57%
8	Post Enrollment Verification	\$1,272,400	\$318,100	\$1,590,500	\$51,466	\$12,867	\$64,333	\$791,810	\$197,953	\$989,763	62%	62%	62%
9	IT Programming	\$953,360	\$238,340	\$1,191,700	\$80,481	\$20,120	\$100,601	\$931,402	\$232,851	\$1,164,253	98%	98%	98%
10	CHANGES Program [2]	\$420,000	\$105,000	\$525,000	\$101,742	\$25,436	\$127,178	\$440,890	\$110,223	\$551,113	105%	105%	105%
11	Studies and Pilots [3]	\$20,000	\$5,000	\$25,000	\$5,707	\$1,427	\$7,134	\$30,560	\$7,640	\$38,200	153%	153%	153%
12	Measurement and Evaluation [4]	\$160,000	\$40,000	\$200,000	\$6,000	\$1,500	\$7,500	\$37,121	\$9,280	\$46,401	23%	23%	23%
13	Regulatory Compliance	\$322,880	\$80,720	\$403,600	\$62,749	\$15,687	\$78,437	\$538,652	\$134,663	\$673,315	167%	167%	167%
14	General Administration	\$988,240	\$247,060	\$1,235,300	\$34,660	\$8,665	\$43,325	\$466,573	\$116,643	\$583,217	47%	47%	47%
15	CPUC Energy Division	\$146,800	\$36,700	\$183,500	\$1,607	\$402	\$2,009	\$17,867	\$4,467	\$22,334	12%	12%	12%
16													
17	SUBTOTAL MANAGEMENT COSTS	\$11,555,360	\$2,888,840	\$14,444,200	\$565,045	\$141,261	\$706,306	\$6,236,222	\$1,559,055	\$7,795,277	54%	54%	54%
18													
19	CARE Rate Discount [6]	\$560,765,600	\$140,191,400	\$700,957,000	\$57,387,407	\$11,393,521	\$68,700,926	\$923,629,296	\$162,060,648	\$1,085,689,944	165%	116%	155%
20													
21	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$572,320,960	\$143,080,240	\$715,401,200	\$57,952,452	\$11,534,782	\$69,487,234	\$929,865,518	\$163,619,703	\$1,093,485,221	162%	114%	153%
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption												
25	- CARE Surcharge Exemption [7]												
26	- kWh Surcharge Exemption												
27	- Vehicle Grid Integration Exemption												
28	Total Other CARE Rate Benefits												
29													
30	Indirect Costs												
31													
32	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 2.												
33	[2] D.15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein. D.21-06-015 approved funding for the CHANGES program through CARE program for PYs 2021-2026.												
34	[3] Reflects the budget and expenses for LINA study.												
35	[4] Reflects the budget and expenses for Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities.												
36	[5] Negative expenses may be due to accrual reversal as part of normal accounting process.												
37	[6] Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
38	[7] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge. The CARE discount exceeded the authorized amount. Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
39													
40													
41	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I
1	CARE Program Table 3A - Post-Enrollment Verification Results (Model) Pacific Gas and Electric Company Through November 30, 2025								
4	Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
5	January	1,380,157	7,407	0.5%	4,998	226	5,224	70.5%	0.4%
6	February	1,384,498	7,196	0.5%	4,644	215	4,859	67.5%	0.4%
7	March	1,389,112	7,088	0.5%	4,793	248	5,041	71.1%	0.4%
8	April	1,383,746	0	0.0%	0	0	0	0.0%	0.0%
9	May	1,377,988	0	0.0%	0	0	0	0.0%	0.0%
10	June	1,381,483	0	0.0%	0	0	0	0.0%	0.0%
11	July	1,393,312	0	0.0%	0	0	0	0.0%	0.0%
12	August	1,403,429	18,441	1.3%	12,866	540	13,406	72.7%	1.0%
13	September	1,410,832	18,455	1.3%	13,258	477	13,735	74.4%	1.0%
14	October	1,398,554	18,414	1.3%	-	-	-	-	-
15	November	1,383,745	18,380	1.3%	-	-	-	-	-
16	December								
17	YTD Total	1,383,745	95,381	6.9%	40,559	1,706	42,265	72.1%	3.1%
18									
19	¹ Includes customers verified as over income or who requested to be de-enrolled.								
20	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21									
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
23									
24									
25	CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage) Pacific Gas and Electric Company Through November 30, 2025								
26									
27									
28	Month	Total CARE Households Enrolled	Households Requested to Verify ¹	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ²	Total Households De-enrolled ³	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
29	January	1,380,157	1,329	0.1%	977	24	1,001	75.3%	0.1%
30	February	1,384,498	1,066	0.1%	806	15	821	77.0%	0.1%
31	March	1,389,112	1,518	0.1%	1,149	29	1,178	77.6%	0.1%
32	April	1,383,746	3,091	0.2%	2,335	48	2,383	77.1%	0.2%
33	May	1,377,988	2,616	0.2%	2,219	47	2,266	86.6%	0.2%
34	June	1,381,483	0	0.0%	0	0	0	0.0%	0.0%
35	July	1,393,312	0	0.0%	0	0	0	0.0%	0.0%
36	August	1,403,429	5,160	0.4%	3,831	110	3,941	76.4%	0.3%
37	September	1,410,832	1,150	0.1%	915	17	932	81.0%	0.1%
38	October	1,398,554	5,636	0.4%	-	-	-	-	-
39	November	1,383,745	1,145	0.1%	-	-	-	-	-
40	December								
41	YTD Total	1,383,745	22,711	1.6%	12,232	290	12,522	78.6%	0.9%
42									
43	¹ Includes all participants who were selected for high usage verification process.								
44	² Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.								
45	³ Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
46	Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.								
47	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J
1	CARE Program Table 4 - Enrollment by County Pacific Gas and Electric Company Through November 30, 2025									
4	County	Estimated Eligible Households ¹			Total Households Enrolled ²			Enrollment Rate ³		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	ALAMEDA	121,216	7	121,222	117,858	0	117,858	97%	0%	97%
7	ALPINE	0	126	126	0	11	11	n/a	9%	9%
8	AMADOR	1	4,637	4,638	0	4,227	4,227	0%	91%	91%
9	BUTTE	21,208	10,978	32,187	19,905	11,301	31,206	94%	103%	97%
10	CALAVERAS	24	7,582	7,606	14	5,109	5,123	58%	67%	67%
11	COLUSA	15	3,173	3,188	4	3,340	3,344	26%	105%	105%
12	CONTRA COSTA	79,659	0	79,659	88,540	0	88,540	111%	0%	111%
13	EL DORADO	6,959	5,937	12,896	5,595	5,515	11,110	80%	93%	86%
14	FRESNO	125,600	171	125,770	153,603	85	153,688	122%	50%	122%
15	GLENN	1	3,915	3,916	0	4,597	4,597	0%	117%	117%
16	HUMBOLDT	0	22,492	22,492	0	17,865	17,865	n/a	79%	79%
17	KERN	37,817	57,012	94,829	49,178	67,008	116,186	130%	118%	123%
18	KINGS	184	7,780	7,964	128	9,482	9,610	70%	122%	121%
19	LAKE	0	13,230	13,230	0	12,579	12,579	n/a	95%	95%
20	LASSEN	0	302	302	0	164	164	n/a	54%	54%
21	MADERA	13,527	5,578	19,105	17,806	5,577	23,383	132%	100%	122%
22	MARIN	17,509	0	17,509	13,064	0	13,064	75%	n/a	75%
23	MARIPOSA	28	3,289	3,317	19	2,225	2,244	69%	68%	68%
24	MENDOCINO	12	13,898	13,910	2	10,164	10,166	16%	73%	73%
25	MERCED	17,272	18,948	36,220	19,696	21,515	41,211	114%	114%	114%
26	MONTEREY	33,238	4,639	37,877	34,541	5,765	40,306	104%	124%	106%
27	NAPA	11,861	1	11,862	10,183	0	10,183	86%	0%	86%
28	NEVADA	12	11,677	11,690	0	9,116	9,116	0%	78%	78%
29	PLACER	19,533	9,619	29,152	14,050	7,144	21,194	72%	74%	73%
30	PLUMAS	87	2,346	2,433	10	1,375	1,385	11%	59%	57%
31	SACRAMENTO	119,779	0	119,779	87,084	0	87,084	73%	n/a	73%
32	SAN BENITO	68	4,340	4,408	91	5,289	5,380	134%	122%	122%
33	SAN BERNARDINO	55	243	298	15	245	260	27%	101%	87%
34	SAN FRANCISCO	69,937	0	69,937	50,773	0	50,773	73%	n/a	73%
35	SAN JOAQUIN	66,135	7,616	73,751	79,162	9,069	88,231	120%	119%	120%
36	SAN LUIS OBISPO	12,152	17,296	29,449	5,284	12,680	17,964	43%	73%	61%
37	SAN MATEO	40,106	0	40,106	35,028	0	35,028	87%	n/a	87%
38	SANTA BARBARA	15,604	923	16,527	16,898	714	17,612	108%	77%	107%
39	SANTA CLARA	93,968	3,140	97,109	96,557	3,120	99,677	103%	99%	103%
40	SANTA CRUZ	22,096	9	22,105	17,533	1	17,534	79%	11%	79%
41	SHASTA	10,718	10,323	21,041	9,064	8,412	17,476	85%	81%	83%
42	SIERRA	1	109	110	1	120	121	78%	110%	110%
43	SISKIYOU	0	8	8	0	5	5	n/a	64%	64%
44	SOLANO	36,161	0	36,161	42,757	0	42,757	118%	n/a	118%
45	SONOMA	40,526	2,574	43,099	37,466	2,413	39,879	92%	94%	93%
46	STANISLAUS	28,122	23,504	51,626	22,031	21,288	43,319	78%	91%	84%
47	SUTTER	11,029	1	11,030	12,982	0	12,982	118%	0%	118%
48	TEHAMA	15	10,867	10,882	5	11,039	11,044	33%	102%	101%
49	TRINITY	0	631	631	0	257	257	n/a	41%	41%
50	TULARE	721	7,226	7,947	333	9,331	9,664	46%	129%	122%
51	TUOLUMNE	0	8,952	8,952	0	6,529	6,529	n/a	73%	73%
52	YOLO	24,573	1	24,574	20,215	1	20,216	82%	185%	82%
53	YUBA	10,361	114	10,475	11,493	100	11,593	111%	87%	111%
54	Total	1,107,891	305,212	1,413,103	1,088,968	294,777	1,383,745	98%	97%	98%
55										
56	¹ In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2025's estimate.									
57	² Total Households Enrolled includes submeter tenants.									
58	³ Penetration Rate and Enrollment Rate are the same value.									
59										
60	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Program Table 5 - Recertification Results Pacific Gas and Electric Company Through November 30, 2025							
4	Month	Total CARE Households	Households Requested to Recertify ³	% of Households Total (C/B)	Households Recertified ¹	Households De-enrolled ²	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	1,380,157	34,660	2.5%	20,664	13,996	59.6%	1.0%
6	February	1,384,498	16,975	1.2%	10,140	6,835	59.7%	0.5%
7	March	1,389,112	17,358	1.2%	10,449	6,909	60.2%	0.5%
8	April	1,383,746	14,580	1.1%	9,096	5,484	62.4%	0.4%
9	May	1,377,988	15,374	1.1%	9,743	5,631	63.4%	0.4%
10	June	1,381,483	17,959	1.3%	10,464	7,495	58.3%	0.5%
11	July	1,393,312	17,896	1.3%	10,815	7,081	60.4%	0.5%
12	August	1,403,429	22,613	1.6%	13,413	9,200	59.3%	0.7%
13	September	1,410,832	20,474	1.5%	-	-	-	-
14	October	1,398,554	21,820	1.6%	-	-	-	-
15	November	1,383,745	17,407	1.3%	-	-	-	-
16	December							
17	YTD	1,383,745	217,116	15.7%	94,784	62,631	60.2%	4.5%
18	¹ Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
19								
20	² Includes customers who did not respond or who requested to be de-enrolled.							
21	³ Excludes count of customers automatically recertified.							
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	CARE Program Table 6 - Capitation Contractors ¹ Pacific Gas and Electric Company Through November 30, 2025						
2	Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
3		Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
4	Amador-Tuolumne Community Action Agency		x		x	0	7
5	American GI Forum		x			0	0
6	Asian American Pacific Islander Coalition of the North Bay		x			0	0
7	Bay Area Community Health		x			0	0
8	Breathe California		x			0	0
9	CATHOLIC CHARITIES DIOCESE of Fresno		x			0	6
10	Catholic Charities of East Bay (Oakland)		x			0	0
11	Central Coast Energy Services		x		x	3	217
12	Cesar Moncada (Moncada Outreach)		x			34	273
13	Chacon Sytems Inc.		x			10	12
14	Child Abuse Prevention Council of San Joaquin County		x			0	2
15	Community Action Marin		x		x	0	2
16	Community Action Partnership of Madera County		x		x	0	16
17	Community Resource Project Inc		x		x	18	318
18	Dignity Health		x			0	0
19	Eden I & R		x			0	0
20	El Puente Comunitario		x			0	2
21	Fresno EOC		x		x	10	50
22	Independent Living Center of Kern County Inc		x			0	7
23	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
24	Merced County Community Action Agency		x		x	2	32
25	Monument Crisis Center		x			0	0
26	National Diversity Coalition (NDC)		x			0	0
27	North Coast Energy Services, Inc		x			2	70
28	Sacred Heart Community Service		x		x	0	186
29	Spectrum Community Services		x			0	7
30	Sacramento Municipal Utility District	x				0	0
31	UpValley Family Centers		x			0	0
32	Valley Clean Air		x			0	0
33	Welcome Tech	x				0	0
34	Total Enrollments				79	1,207	
35	¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
36	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						
37							
38							
39							
40							
41							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	
1	CARE Program Table 7 - Expenditures for Pilots and Studies [*]																
2	Pacific Gas and Electric Company																
3	Through November 30, 2025																
4	2025		Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expended		
5			Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																	
7	Studies																
8	8 Joint IOU - 2022 Low Income Needs Assessment (LINA) Study																
9	\$60,000 \$15,000 \$ 75,000 \$0 \$0 \$ - \$0 \$0 \$ - \$59,929 \$14,982 \$74,911 100% 100% 100%																
10	9 Joint IOU - 2025 Low Income Needs Assessment (LINA) Study																
11	\$60,000 \$15,000 \$ 75,000 \$0 \$0 \$ - \$0 \$0 \$ - \$0 \$0 \$ - \$14,837 \$ 74,187 99% 99% 99%																
12	10 Joint IOU - 2028 Low Income Needs Assessment (LINA) Study																
13	\$60,000 \$15,000 \$ 75,000 \$0 \$0 \$ - \$0 \$0 \$ - \$0 \$0 \$ - \$0 \$0 \$ - 0% 0% 0%																
14	11 Joint IOU - Statewide CARE-ESA Categorical Study																
15	\$18,000 \$4,500 \$ 22,500 \$0 \$0 \$ - \$0 \$0 \$ - \$17,995 \$4,499 \$ 22,494 100% 100% 100%																
16	12 Total Studies																
17	\$198,000 \$49,500 \$247,500 \$5,707 \$1,427 \$7,134 \$30,560 \$7,640 \$38,200 \$137,274 \$34,318 \$171,592 69% 69% 69%																
18																	
19	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																
20																	
21	*1 See ESA Table 6 for studies footnotes																

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	
CARE Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate Pacific Gas and Electric Company Through November 30, 2025																														
	Automatic Enrollment	New Enrollment										Recertification				Attrition (Drop Offs)				Enrollment			Total CARE Participants		Estimated CARE Eligible ¹	Enrollment Rate % (W/X)	Total Residential Accounts ²	Gas and Electric Only	Gas Only	
	Inter- Household ³	Inter- Household ⁴	Leveraging ⁵	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)	Total New Enrollment (E+J)	Scheduled	Non- Scheduled	Automatic	Total Recertification (L+M+N)	No Response ⁶	Failed PEV	Failed Recertification	Other ⁷	Total Gross (P+Q+R+S)	Net Admitted ⁸ (K+T)	Total CARE Participants	Estimated CARE Eligible ⁹	Enrollment Rate % (W/X)	Total Residential Accounts ²	Gas and Electric Only	Gas Only				
January	0	1,159	0	1,120	23,871	3,963	679	124	25,943	30,072	6,507	22,651	4,733	34,271	n/a	6,752	4,236	21,470	64,353	6,602	38,157	143,103	98%	5,779,507	869,813	346,214	567,126			
February	0	1,148	0	1,180	22,364	3,679	612	139	27,393	28,832	11,807	22,259	4,129	38,195	n/a	5,836	8,520	24,265	67,077	4,614	38,912	143,103	98%	5,779,507	874,142	344,498	570,274			
March	0	1,148	0	1,180	22,364	3,679	612	139	27,393	28,832	11,807	22,218	8,806	16,086	4,284	29,276	n/a	5,226	13,996	8,662	27,884	31,794	5,368	38,374	143,103	98%	5,779,507	876,079	337,092	570,577
April	0	1,146	0	1,146	16,720	3,706	623	117	21,172	21,172	11,807	21,172	5,186	21,172	n/a	5,226	13,996	8,662	27,884	31,794	5,368	38,374	143,103	98%	5,779,507	876,079	337,092	570,577		
May	0	1,146	0	1,146	16,720	3,706	623	117	21,172	21,172	11,807	21,172	5,186	21,172	n/a	5,226	13,996	8,662	27,884	31,794	5,368	38,374	143,103	98%	5,779,507	876,079	337,092	570,577		
June	0	1,393	0	1,393	17,870	3,957	758	133	22,719	24,111	6,870	30,486	5,182	42,512	n/a	2,315	6,909	11,392	20,616	66,624	3,495	13,981	143,103	98%	5,779,507	874,263	338,369	668,862		
July	0	1,393	0	1,393	17,870	3,957	758	133	22,719	24,111	6,870	30,486	5,182	42,512	n/a	2,315	6,909	11,392	20,616	66,624	3,495	13,981	143,103	98%	5,779,507	874,263	338,369	668,862		
August	0	1,432	0	1,432	21,532	3,568	796	67	25,904	27,336	9,329	26,421	5,249	38,915	n/a	138	5,631	11,450	17,219	66,335	10,117	140,426	143,103	99%	5,779,507	881,429	343,055	669,957		
September	0	1,506	0	1,506	20,000	3,140	622	87	23,849	25,356	11,943	19,636	5,748	37,227	n/a	348	7,495	10,109	17,952	62,592	10,403	141,832	143,103	100%	5,779,507	882,256	349,702	668,874		
October	0	1,203	0	1,203	13,280	1,668	821	79	15,357	16,560	7,790	17,549	3,791	29,130	n/a	9,200	7,869	31,369	45,605	14,809	13,837	143,103	98%	5,779,507	871,442	346,326	560,972			
November	0	1,203	0	1,203	13,280	1,668	821	79	15,357	16,560	7,790	17,549	3,791	29,130	n/a	14,500	9,200	7,869	31,369	45,605	14,809	13,837	143,103	98%	5,779,507	871,442	346,326	560,972		
December	0	14,978	0	14,978	211,668	38,688	7,754	1,207	299,778	273,766	197,624	245,623	53,984	402,111	n/a	66,428	78,673	215,565	261,566	4,78,067	12,198	1,383,745	143,103	98%	5,779,507	871,442	346,326	565,972		
YTD Total	0	14,978	0	14,978	211,668	38,688	7,754	1,207	299,778	273,766	197,624	245,623	53,984	402,111	n/a	66,428	78,673	215,565	261,566	4,78,067	12,198	1,383,745	143,103	98%	5,779,507	871,442	346,326	565,972		

¹ Enrollments via data sharing between the IOUs.

² Enrollments via data sharing between programs and/or programs within the utility.

³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

⁴ PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.

⁵ Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.

⁶ Data represents total residential households.

⁷ In accordance with Ordering Paragraph 189 of D-21-06-015, the estimated CARE eligible is based on 2025's estimate.

⁸ Note: Any required enrollment data for the month is based on the reported enrollment and may reflect YTD adjustments.

	A	B	C	D	E
1	CARE Program Table 8 - CARE and Disadvantaged Communities Enrollment Rate for Zip Codes				
2	Pacific Gas and Electric Company				
3	Through November 30, 2025				
4					
5	Total CARE Households Enrolled				
6		CARE Enrollment Rate for Zip Codes that have 10% or more disconnections [1]	CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]	CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)	CARE Enrollment Rate for DAC (Zip/Census Track) Codes in High Poverty (with 70% or Less CARE Enrollment Rate) [3]
7	January	n/a	99%	36%	54%
8	February	n/a	99%	36%	54%
9	March	n/a	98%	36%	53%
10	April	n/a	97%	36%	53%
11	May	n/a	97%	35%	54%
12	June	n/a	97%	34%	54%
13	July	n/a	98%	34%	55%
14	August	n/a	99%	35%	56%
15	September	n/a	100%	36%	57%
16	October	n/a	100%	38%	56%
17	November	n/a	100%	38%	57%
18	December				
19					
20	Note:				
21	[1] Disconnection Rates are based on the previous year. No zip codes with over 100 customers had 10% or more disconnections.				
22	[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.				
23	[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.				
24	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H							
1	CARE Program Table 8A - CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by Zip Code														
2	Pacific Gas and Electric Company														
3	Through November 30, 2025														
4															
5	ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections [1]													
6	n/a	n/a													
7															
8															
9															
10															
11															
12															
13															
14															
15															
16															
17															
18	Notes:														
19	Zip codes with fewer than 100 customers are excluded for privacy reasons.														
20	[1] Disconnection Rates are based on the previous year. No zip codes with over 100 customers had 10% or more disconnections.														
21	[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.														
22	[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.														
		ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]												
		93628	2%												
		93633	4%												
		95364	4%												
		95375	5%												
		95335	10%												
		95486	14%												
		93405	24%												
		95432	27%												
		95552	29%												
		94704	29%												
		ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]												
		93251	45%												
		93721	68%												
		95652	81%												
		93206	81%												
		95202	94%												
		93301	95%												
		95422	96%												
		93701	99%												
		93241	101%												
		93646	102%												

	A	B	C	D	E
1	FERA Program Table 1 - Program Expenses Pacific Gas and Electric Company Through November 30, 2025				
4		Authorized Budget [1]	Current Month Expenses	Year to Date Expenses	% of Budget Spent YTD
5	FERA Program:	Electric	Electric	Electric	Electric
6	Outreach	\$2,758,300	\$113,677	\$1,844,986	67%
7	Processing / Certification Re-certification	\$60,600	\$923	\$17,304	29%
8	Post Enrollment Verification	\$89,100	\$333	\$5,603	6%
9	IT Programming	\$0	\$0	\$0	0%
10	Pilot(s)	\$0	\$0	\$0	0%
11	Studies	\$0	\$0	\$0	0%
12	Regulatory Compliance	\$31,300	\$0	\$0	0%
13	General Administration	\$58,600	\$2,723	\$42,542	73%
14	CPUC Energy Division	\$0	\$0	\$0	0%
15	SUBTOTAL MANAGEMENT COSTS	\$2,997,900	\$117,656	\$1,910,435	64%
16	FERA Rate Discount	\$20,819,000	\$1,287,449	\$19,219,000	92%
17	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$23,816,900	\$1,405,104	\$21,129,435	89%
18	Indirect Costs				
19					
20	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 4.				
21					
22	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y												
1																																					
2																																					
3	FERA Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate Pacific Gas and Electric Company Through November 30, 2025																																				
4																																					
5																																					
6																																					
	New Enrollment			Recertification												Attrition (Drop Offs)						Enrollment															
	Automatic Enrollment			Self-Certification (Income or Categorical)				Total New Enrollment (E+J)		Scheduled		Non-Scheduled		Automatic		Total Recertification (L+M+N)		Response ⁴		Failed PEV		Failed Recertification		Other		Total Attrition (P+Q+R+S)		Gross (K+O)		Net Adjusted (K-T)		Total FERA Participants		Estimated FERA Eligible ⁵		Enrollment ⁶ Rate % (W/X)	
	Inter-Utility ⁷	Intra-Utility ⁸	Leveraging ⁹	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																												
7	January	0	38	0	38	798	245	43	1	1,087	1,125	167	162	448	777	n/a	64	382	196	642	1,902	483	39,745	315,626	13%	315,626	13%	315,626	13%								
8	February	0	36	0	36	679	259	34	1	973	1,009	166	165	389	720	n/a	229	392	273	894	1,729	115	39,860	315,626	13%	315,626	13%	315,626	13%								
9	March	0	50	0	50	624	251	51	5	988	1,024	165	164	339	714	n/a	143	250	260	704	1,612	238	40,056	315,626	13%	315,626	13%	315,626	13%								
10	April	0	40	0	40	438	178	38	1	655	695	152	84	417	653	n/a	62	446	231	739	1,348	44	40,051	315,626	13%	315,626	13%	315,626	13%								
11	May	0	39	0	39	348	106	31	4	489	528	119	79	532	730	n/a	302	515	42	755	1,258	227	39,824	315,626	13%	315,626	13%	315,626	13%								
12	June	0	45	0	45	2,431	522	72	1	2,052	2,070	1717	260	439	971	n/a	517	531	542	1,952	3,535	5,310	41,117	315,626	13%	315,626	13%	315,626	13%								
13	July	0	26	0	26	2,453	524	78	23	3,298	3,385	290	74	598	1,250	n/a	151	429	315	889	4,655	1,450	43,829	315,626	14%	315,626	14%	315,626	14%								
14	August	0	93	0	93	1,896	464	65	0	2,425	2,518	237	305	477	1,019	n/a	12	534	408	954	3,537	1,564	45,193	315,626	14%	315,626	14%	315,626	14%								
15	September	0	65	0	65	1,441	456	42	2	1,941	2,006	282	195	368	845	n/a	15	198	812	2,851	1,194	46,387	315,626	15%	315,626	15%	315,626	15%									
16	October	0	31	0	31	1,343	417	17	2	1,941	1,978	232	195	301	866	n/a	24	445	2,067	3,109	1,018	47,491	315,626	15%	315,626	15%	315,626	15%									
17	November	0	212	0	212	923	315	33	9	1,280	1,452	188	383	198	769	n/a	76	611	525	1,212	2,281	280	47,771	315,626	15%	315,626	15%	315,626	15%								
18	December																																				
19	YTD Total	0	995	0	995	13,062	3,821	545	81	17,579	18,574	2,208	2,620	4,482	9,310	n/a	1,801	5,219	3,345	10,065	27,884	8,869	47,771	315,626	15%	315,626	15%	315,626	15%								
20																																					
21																																					
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25																																					
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	A	B	C	D	E	F	G	H	I
1	FERA Program Table 3A - Post-Enrollment Verification Results (Model) Pacific Gas and Electric Company Through November 30, 2025								
4	Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
5	January	39,745	30	0.1%	28	1	29	96.7%	0.1%
6	February	39,860	29	0.1%	27	0	27	93.1%	0.1%
7	March	40,095	30	0.1%	26	2	28	93.3%	0.1%
8	April	40,051	30	0.1%	29	0	29	96.7%	0.1%
9	May	39,824	30	0.1%	29	0	29	96.7%	0.1%
10	June	41,139	0	0.0%	0	0	0	0.0%	0.0%
11	July	43,629	0	0.0%	0	0	0	0.0%	0.0%
12	August	45,193	30	0.1%	26	2	28	93.3%	0.1%
13	September	46,387	30	0.1%	29	1	30	100.0%	0.1%
14	October	47,491	30	0.1%	-	-	-	-	-
15	November	47,771	31	0.1%	-	-	-	-	-
16	December								
17	YTD Total	47,771	270	0.6%	194	6	200	95.7%	0.4%
18									
19	¹ Includes customers verified as over income or who requested to be de-enrolled.								
20	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
22									
23									
24	FERA Table 3B Post-Enrollment Verification Results (Electric only High Usage) Pacific Gas and Electric Company Through November 30, 2025								
25									
26									
27	Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
28	January	39,745	78	0.2%	67	3	70	89.7%	0.2%
29	February	39,860	34	0.1%	24	1	25	73.5%	0.1%
30	March	40,095	258	0.6%	215	11	226	87.6%	0.6%
31	April	40,051	147	0.4%	121	9	130	88.4%	0.3%
32	May	39,824	83	0.2%	73	1	74	89.2%	0.2%
33	June	41,139	0	0.0%	0	0	0	0.0%	0.0%
34	July	43,629	0	0.0%	0	0	0	0.0%	0.0%
35	August	45,193	286	0.6%	232	11	243	85.0%	0.5%
36	September	46,387	69	0.1%	51	4	55	79.7%	0.1%
37	October	47,491	174	0.4%	-	-	-	-	-
38	November	47,771	43	0.1%	-	-	-	-	-
39	December								
40	YTD Total	47,771	1,172	2.5%	783	40	823	86.2%	1.7%
41									
42	¹ Includes customers verified as over income or who requested to be de-enrolled.								
43	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
44	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J
1	FERA Program Table 4 - Enrollment by County Pacific Gas and Electric Company Through November 30, 2025									
4	County	Estimated Eligible Households ¹			Total Households Enrolled ²			Enrollment Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	ALAMEDA	27,942	1	27,944	3,921	0	3,921	14%	0%	14%
7	ALPINE	0	20	20	0	0	0	n/a	0%	0%
8	AMADOR	0	1,579	1,579	0	188	188	0%	12%	12%
9	BUTTE	4,661	2,167	6,828	733	312	1,045	16%	14%	15%
10	CALAVERAS	6	2,005	2,011	0	246	246	0%	12%	12%
11	COLUSA	3	734	737	0	117	117	0%	16%	16%
12	CONTRA COSTA	22,466	0	22,466	4,220	0	4,220	19%	0%	19%
13	EL DORADO	2,299	1,749	4,048	375	264	639	16%	15%	16%
14	FRESNO	28,919	41	28,959	5,320	5	5,325	18%	12%	18%
15	GLENN	0	1,309	1,310	0	151	151	0%	12%	12%
16	HUMBOLDT	0	5,646	5,646	0	464	464	n/a	8%	8%
17	KERN	7,765	12,738	20,503	1,971	1,513	3,484	25%	12%	17%
18	KINGS	56	2,446	2,502	5	367	372	9%	15%	15%
19	LAKE	0	2,962	2,962	0	354	354	n/a	12%	12%
20	LASSEN	0	73	73	0	5	5	n/a	7%	7%
21	MADERA	3,574	1,592	5,166	634	207	841	18%	13%	16%
22	MARIN	5,212	0	5,212	404	0	404	8%	n/a	8%
23	MARIPOSA	7	820	827	1	89	90	15%	11%	11%
24	MENDOCINO	3	2,886	2,889	0	271	271	0%	9%	9%
25	MERCED	3,583	3,791	7,374	571	789	1,360	16%	21%	18%
26	MONTEREY	10,648	1,488	12,137	1,250	183	1,433	12%	12%	12%
27	NAPA	3,539	0	3,539	438	0	438	12%	0%	12%
28	NEVADA	3	3,063	3,067	0	371	371	0%	12%	12%
29	PLACER	2,714	2,724	5,437	555	330	885	20%	12%	16%
30	PLUMAS	29	776	805	0	62	62	0%	8%	8%
31	SACRAMENTO	117	0	117	14	0	14	12%	n/a	12%
32	SAN BENITO	26	1,653	1,679	4	356	360	15%	22%	21%
33	SAN BERNARDINO	0	0	0	0	0	0	n/a	n/a	n/a
34	SAN FRANCISCO	14,037	0	14,037	1,178	0	1,178	8%	n/a	8%
35	SAN JOAQUIN	17,114	1,651	18,765	3,678	472	4,150	21%	29%	22%
36	SAN LUIS OBISPO	3,475	4,919	8,394	165	467	632	5%	9%	8%
37	SAN MATEO	13,001	0	13,001	1,534	0	1,534	12%	n/a	12%
38	SANTA BARBARA	5,288	313	5,601	448	32	480	8%	10%	9%
39	SANTA CLARA	25,809	914	26,722	4,193	195	4,388	16%	21%	16%
40	SANTA CRUZ	5,320	2	5,322	560	0	560	11%	0%	11%
41	SHASTA	1,365	1,544	2,909	221	237	458	16%	15%	16%
42	SIERRA	1	83	84	0	3	3	0%	4%	4%
43	SISKIYOU	0	5	5	0	0	0	n/a	0%	0%
44	SOLANO	11,307	0	11,307	2,346	0	2,346	21%	n/a	21%
45	SONOMA	12,802	843	13,645	1,441	106	1,547	11%	13%	11%
46	STANISLAUS	13	1,919	1,932	3	435	438	23%	23%	23%
47	SUTTER	3,352	0	3,352	636	0	636	19%	0%	19%
48	TEHAMA	4	3,030	3,034	0	383	383	0%	13%	13%
49	TRINITY	0	83	83	0	0	0	n/a	0%	0%
50	TULARE	134	1,339	1,473	15	192	207	11%	14%	14%
51	TUOLUMNE	0	2,487	2,487	0	283	283	n/a	11%	11%
52	YOLO	5,119	0	5,119	933	0	933	18%	0%	18%
53	YUBA	2,495	21	2,516	545	10	555	22%	48%	22%
54	Total	244,208	71,417	315,626	38,312	9,459	47,771	16%	13%	15%

55
56¹ In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2025's estimate.
57² Total Households Enrolled does not include submeter tenants.
58
59 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H
1	FERA Program Table 5 - Recertification Results Pacific Gas and Electric Company Through November 30, 2025							
2								
3								
4	Month	Total FERA Households	Households Requested to Recertify ²	% of Households Total (C/B)	Households Recertified ¹	Households De-enrolled	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	39,745	482	1.2%	36	446	7.5%	1.1%
6	February	39,860	552	1.4%	37	515	6.7%	1.3%
7	March	40,095	608	1.5%	37	571	6.1%	1.4%
8	April	40,051	453	1.1%	24	429	5.3%	1.1%
9	May	39,824	554	1.4%	20	534	3.6%	1.3%
10	June	41,139	642	1.6%	43	599	6.7%	1.5%
11	July	43,629	534	1.2%	32	502	6.0%	1.2%
12	August	45,193	645	1.4%	34	611	5.3%	1.4%
13	September	46,387	462	1.0%	-	-	-	-
14	October	47,491	451	0.9%	-	-	-	-
15	November	47,771	334	0.7%	-	-	-	-
16	December							
17	YTD	47,771	5,717	12.0%	263	4,207	5.9%	8.8%
18								
19								
20								
21								

¹ Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

² Excludes count of customers recertified through the probability model.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G
1	FERA Program Table 6 - Capitation Contractors ¹						
2	Pacific Gas and Electric Company						
3	Through November 30, 2025						
6	Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
		Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
7	AAPI		x			0	0
8	Amador-Tuolumne Community Action Agency		x		x	0	0
9	American GI Forum		x			0	0
10	Arriba Juntos		x			0	0
11	Bay Area Community Health		x			0	0
12	Breathe California		x			0	0
13	Catholic Charities of the East Bay		x			0	0
14	Catholic Daisies of Fresno		x			0	0
15	Central Coast Energy Services Inc		x		x	0	1
16	Cesar A Moncada DBA Moncada Outreach		x			7	42
17	Child Abuse Prevention Council of San Joaquin County		x			0	0
18	Community Action Marin		x		x	0	0
19	Community Action Partnership of Madera County		x		x	0	0
20	Community Resource Project Inc		x		x	0	0
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puente Comunitario		x			0	0
24	Fresno EOC		x		x	2	5
25	Independent Living Center of Kern County Inc		x			0	0
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	0	0
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			0	2
31	Resources for Independence Central Valley		x			0	0
32	Sacred Heart Community Service		x		x	0	1
33	UpValley Family Centers		x			0	0
34	Valley Clean Air		x			0	0
35	Welcome Tech	x				0	0
36	Total Enrollments					9	51
37	¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
38							
39							
40	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						