

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company
for Approval of its Energy Savings Assistance and
California Alternate Rates for Energy Programs
and Budgets for 2021-2026 Program Years.
(U39M)

And Related Matters.

Application 19-11-003
(Filed November 4, 2019)

Application 19-11-004
Application 19-11-005
Application 19-11-006
Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR OCTOBER 2025**

ISMAEL BAUTISTA, JR.

Attorney for:
SOUTHERN CALIFORNIA GAS COMPANY
555 West 5th Street, GT14G1
Los Angeles CA 90013
Telephone: (213) 231-5978
Facsimile: (213) 629-9620
E-Mail: ibautista@socalgas.com

Date: November 21, 2025

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company
for Approval of its Energy Savings Assistance and
California Alternate Rates for Energy Programs
and Budgets for 2021-2026 Program Years.
(U39M)

Application 19-11-003
(Filed November 4, 2019)

And Related Matters.

Application 19-11-004
Application 19-11-005
Application 19-11-006
Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR OCTOBER 2025**

This is the ninth monthly report for program year (PY) 2025. The purpose of this report is to consolidate activity for the California Alternate Rates for Energy (CARE) Program and Energy Savings Assistance (ESA) Program and provide the California Public Utilities Commission's Energy Division with information to assist in analyzing the low-income programs.

This report presents year-to-date CARE and ESA Program results and expenditures through October 31, 2025, for Southern California Gas Company (SoCalGas).

Respectfully Submitted
on behalf of Southern California Gas Company,

By: /s/ Ismael Bautista, Jr.
ISMAEL BAUTISTA, JR.

Attorney for:
SOUTHERN CALIFORNIA GAS COMPANY
555 West 5th Street, GT14G1
Los Angeles CA 90013
Telephone: (213) 231-5987
Facsimile: (213) 629-9620
E-Mail: ibautista@socalgas.com

Date: November 21, 2025

Southern California Gas Company
Energy Savings Assistance (ESA) Program
And
California Alternate Rates for Energy (CARE)
Program Monthly Report

LOW-INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

TABLE OF CONTENTS

Title	Page
1. ESA PROGRAM EXECUTIVE SUMMARY	2
1.1. <i>ESA Program Overview</i>	2
1.2. <i>ESA Program Customer Outreach and Enrollment Update</i>	13
1.3. <i>Leveraging Success Evaluation, Including California Department of Community Services & Development (CSD)</i>	37
1.4. <i>Workforce Education and Training</i>	40
1.5. <i>Studies and Pilots</i>	42
1.6. <i>Miscellaneous</i>	47
2. CARE PROGRAM EXECUTIVE SUMMARY	47
2.1. <i>CARE Program Overview</i>	47
2.2. <i>Marketing & Outreach</i>	51
2.3. <i>CARE Recertification Complaints</i>	55
2.4. <i>CARE Studies and Pilots</i>	55
2.5. <i>Miscellaneous</i>	57
3. APPENDIX A – CUSTOMER ASSISTANCE PROGRAM OUTREACH EVENTS	58
4. APPENDIX B – ESA PROGRAM AND CARE TABLES	62

ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

1. ESA PROGRAM EXECUTIVE SUMMARY

1.1. ESA Program Overview

1.1.1. Provide a summary of the ESA Program elements as approved in Decision (D.)21-06-015.

On June 3, 2021, D.21-06-015 was issued approving the applications of the four major investor-owned utilities (IOUs) and setting forth the parameters for the administration of the CARE, Family Electric Rate Assistance (FERA) and ESA Programs for the 2021-2026 Program Cycle.¹ This report reflects the approved budget and homes treated updates per D.21-06-015.

Main ESA Program

Program Summary for 2025 Main ESA Program (SF, MH)			
	2025 Authorized / Planning Assumption	Actual to Date	%
Budget	\$95,388,391	\$60,240,891	63%
Homes Treated	69,837	34,365	49%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	1,435,220*	831,906	58%
GHG Emissions Reduced (Tons)**	7,345	4,402	60%

* Per D.21-06-015, approved annual therms saved goal of 1,435,220 for PYs 2022-2026 are for the *entire* ESA Program portfolio, including Main ESA Program (SF), Multi-Family (MF) in-unit and Multi-Family Whole Building (MFWB), with the singular exception of the Staff Proposal pilot. However, the actual-to-date therm count in this table includes ESA Main only.

** GHG Emissions Reduced calculated using EPA Greenhouse Gas Equivalencies Calculator.

ESA Program Administrative Expenses for 2025		
	October 2025	YTD
Administrative Expenses	\$1,049,007	\$7,267,597
Total Program Costs	\$6,658,572	\$60,240,891

¹ D.21-06-015, Ordering Paragraph (OP) 3 and Attachment 1.

Health, Comfort and Safety Measures

Health, Comfort and Safety (HCS) measures are an important part of the ESA Program. These measures provide fundamental quality-of-life benefits to low-income customers despite often rendering low, no, or negative energy savings. With the shift in the ESA Program focus to deeper energy savings, SoCalGas contractors found it increasingly prohibitive to install these essential measures. To incentivize contractors to install HCS measures at a higher rate, SoCalGas introduced a proposal at the May 30, 2024, ESA Working Group (WG) meeting to allow an exemption from reporting negative therm savings for certain HCS measures. To help contractors meet their energy savings goals while also encouraging them to install all feasible measures, SoCalGas implemented the following change to its monthly reporting beginning in July 2024:

ESA Program Table 2 has suspended future reporting on negative therm savings measures. No other changes will be made to reporting tables. ESA Program Tables 3 and 5 will continue to report therm savings from all measures.

SoCalGas will also continue to monitor installation of all HCS measures to evaluate the success of this initiative. Actual year-to-date installations and therm savings are shown in a separate section of ESA Program Table 2.

Multifamily Whole Building (MFWB)

Program Summary for 2025 ESA Program Southern MFWB (MF In-unit, CAM)			
	2025 Authorized / Planning Assumptions	Actual to Date	%
Budget	\$44,895,221	TBA	TBA
Properties Treated*	260	TBA	TBA
Homes Treated*	46,783	TBA	TBA
kWh Saved	11,834,944	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	723,721	TBA	TBA
GHG Emissions Reduced (Tons)	11,780	TBA	TBA

* Per D.21-006-015, to be tracked and reported as targets, and not set as goals.

Program Summary for 2025 ESA Program MFWB (MF In-unit, CAM) SoCalGas			
	2025 Authorized / Planning Assumptions	Actual to Date	%
Budget**	\$20,950,948	\$9,379,709	45%
Properties Treated*	126	TBA	TBA
Homes Treated*	21,269	TBA	TBA
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	650,523	TBA	TBA
GHG Emissions Reduced (Tons)	3,244	TBA	TBA

* Per D.21-006-015, to be tracked and reported as targets, and not set as goals.

** Includes expenses recorded in SoCalGas SAP only.

Note: TBA – To Be Announced - the MFWB data is not available and will be updated as it becomes available.

On July 1, 2023, the ESA Program Southern MFWB program² opened for customer enrollment with San Diego Gas & Electric (SDG&E) as the Administrator and Richard Heath & Associates (RHA) as the Implementer.

² ESA Program Southern MFWB Program includes SDG&E (lead), SCE and SoCalGas.

There is no treatment data for October as the program Administrator discovered accounting/invoicing issues with the January through October 2025 reporting data. Expenses reflect totals included in SoCalGas SAP only.

Pilot Plus/Deep

Program Summary for 2025			
Pilot Plus/Deep			
	2025 Authorized / Planning Assumptions*	Actual to Date	%
Budget**	\$6,510,545	1,361,270	21%
Homes Treated	N/A	100	25%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	N/A	7,142	N/A
GHG Emissions Reduced (Tons)	N/A	37.8	N/A

* Homes treated, energy savings and GHG emissions reduction targets were not included in D.21-06-015. Actual to Date values will be reported upon completion of home treatments.

** Includes expenses recorded in SoCalGas SAP only.

In D.21-06-015, the Commission granted approval for a pilot-based redesign concept of the ESA program based on recommendations provided by the ED. The newly designed pilot program, known as ESA Pilot Plus/Deep (PP/D) or ESA Whole Home (ESA WH), is a joint pilot between SCE and SoCalGas. The pilot targets high-usage CARE customers who reside in specific counties within SCE and SoCalGas's common service areas. In late 2022, Maroma Energy Services (Maroma) was selected as the implementer, and Illume was selected to be the evaluator for ESA WH.

ESA WH began in 2023 with enrollment and assessment appointments starting in the fourth week of May. With a few adjustments to marketing collateral and

additional email outreach efforts, ESA WH has increased its customer interest throughout 2024. However, SCE and SoCalGas are still struggling to increase customer installations. Both utilities have looked at strategies to improve the installation numbers throughout 2024 and have implemented several changes. Modifications have been made to the customer segmentation approach and the frequency with which customer target lists are published to the implementer, Maroma. Additionally, SCE has established an agreement with Maroma to facilitate bulk equipment purchases. SCE has also agreed to and implemented revised payment terms to Net 10. With these changes, SCE anticipates contractors will be able to install and complete pipeline projects more efficiently than before. As of October 31, 2025, there are 1,087 customers who have expressed interest in the program and enrolled. The average cost per treated home is \$13,402.75.

For a detailed breakdown of ESA Whole Home metrics, see the following tables:

- ESA Table 2B – Installations & Expenses
- ESA Table 3D – Energy & Bill Savings (Pilot Plus)
- ESA Table 3E – Energy & Bill Savings (Pilot Deep)
- ESA Table 4D – Homes / Buildings Treated
- ESA Table 5D – Customer Summary

Outreach

SCE and SoCalGas have modified the approach to customer segmentation. All eligible customers are provided to Maroma, the program implementer, on a

quarterly basis to solicit customers to participate in the pilot. Both utilities are optimistic that this change will be yet another component in the upward trend of customer interest and participation in the pilot. Maroma employs a targeted marketing strategy by utilizing email campaigns for customers with registered email addresses, while reaching out to other customers through direct mail campaigns. The co-branded marketing materials between Maroma, SCE, and SoCalGas have improved customer response rates, more than doubling since deployment in February 2024.

Direct mail campaigns are set on a 15-day cadence. Door-to-door marketing has been increasingly successful when paired with the co-branded direct mail marketing materials. Feedback from customers who have experienced this marketing strategy indicates the approach reflects legitimacy and increases willingness to learn more about the pilot resulting in pilot enrollment. Recently, 15,590 customers in Los Angeles, Riverside, and San Bernardino counties were sent postcards promoting ESA Whole Home in two groups on October 13 and 20.

Sample Letter

Energy Savings
Assistance Program:
WHOLE HOME



Hello [Customer Name],

As a residential customer of both Southern California Edison (SCE) and Southern California Gas Company (SoCalGas), you may be eligible for the Energy Saving Assistance (ESA) Whole Home Program. Whether you rent or own your home, this program offers energy-efficient home upgrades and appliances at no cost. Upgrades made through this program may lower your energy bills and make your home more energy efficient and comfortable.

If you are eligible, upgrades may include:

- New energy-efficient appliances including refrigerator, freezer, dishwasher, and clothes washer
- Heating and A/C system upgrades
- New double pane windows
- LED lighting
- And more!

Let us know you're interested by calling 833-367-5497 or submitting an online interest form at maromaaesa.com. Use the access code **03020000**.



SCE has contracted with MAROMA Energy Services to implement and manage the ESA Whole Home program on behalf of SCE and SoCalGas.

How it works

Once you have confirmed your interest, a MAROMA Energy Services team member will be in touch to review the program and schedule a home visit to begin the process.

During the home visit, a team member will review your eligibility and, if eligible, assess your home to identify potential upgrades that could help you save energy. From there, we will work with you to set up a project plan and schedule work to be performed on your home. The program covers all equipment and installation costs for recommended and installed upgrades.

This program is only available to select income-eligible households in select areas. Funding for the program is limited and available on a first-come, first-served basis.

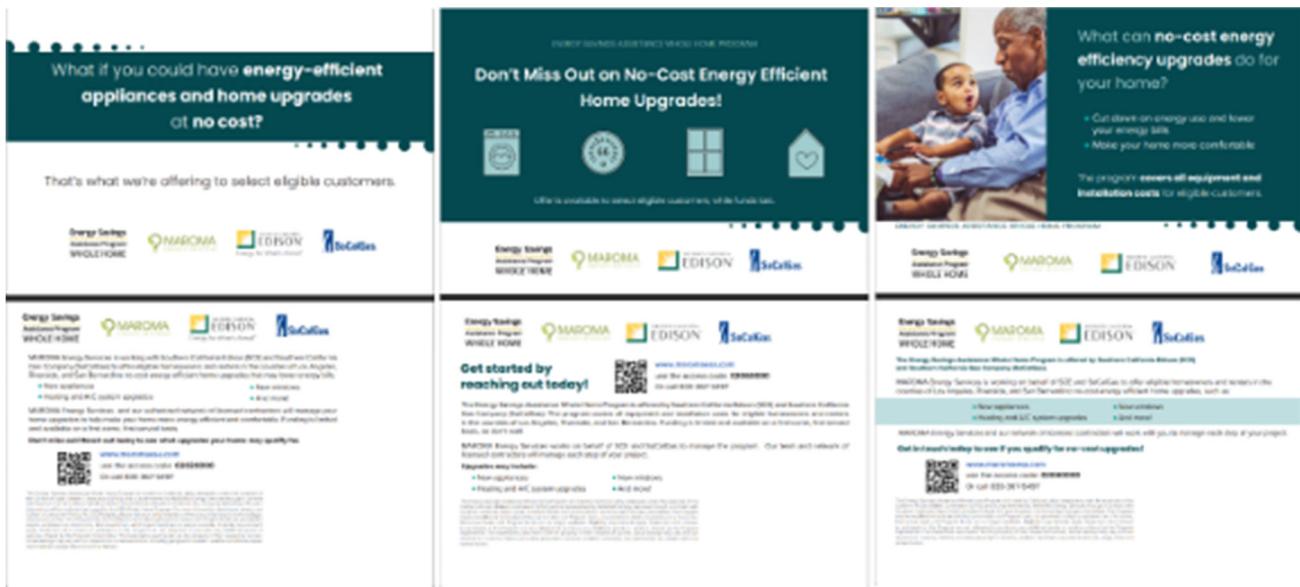
Best regards,

MAROMA Energy Services

Upland, CA
833-367-5497
maromaaesa.com

The Energy Savings Assistance Whole Home Program is funded by California utility ratepayers under the auspices of the California Public Utilities Commission (CPUC) and is implemented by MAROMA Energy Services through a contract with Southern California Edison (SCE) on behalf of both SCE and SoCalGas. This Program may be modified or terminated without prior notice and Program funds are provided to eligible customers on a first-come, first-served basis until Program funds are no longer available. Eligibility requirements apply. Customers who choose to participate in this Program are not obligated to purchase any additional goods or services offered by the Program Implementer. The trademarks used herein are the property of their respective owners. Actual savings may vary and will depend on numerous factors, including geographic location, weather conditions, equipment installed, usage rates and similar factors.

Sample Postcards 1-3



The email campaign, launched in April of 2024, continues to provide promising response rates. Through this engagement, customers are providing their best contact information, enabling contractors to assess and schedule “hot” leads. The campaign has helped identify the most viable customers for enrollment. In addition, the July campaigns targeted groups geographically, to minimize the drive time between appointments for both auditors and installation crews. The email campaigns for October targeted 7,410 customers in two groups, one on October 13 and the other on 20.

Samples of Email Campaigns:

Enjoy Whole Home Energy Efficiency Upgrades

What if you could have energy efficient home upgrades at no cost?

[Find out more](#)

Home upgrades may include:

- New appliances
- Heating and A/C system upgrades
- New windows
- And more!

The Energy Savings Assistance Whole Home Program fully covers expenses associated with approved energy efficient home upgrades for eligible homeowners and renters in the counties of Los Angeles, Riverside, and San Bernardino, including equipment and materials. This program may reduce your energy bills and increase the comfort of your home.

Southern California Gas Company helps the energy needs of its customers in Southern California and Northern California (SoCalGas). Our skilled team and network of licensed contractors will handle every aspect of your project.

[Learn how to get started](#)

Energy Savings Assistance Program: WHOLE HOME



Please note that personal information will be collected and used for the Energy Savings Assistance Whole Home Program.

For more information on privacy policies and California Consumer Privacy Act (CCPA) compliance, please visit [www.socalgas.com/privacy](#).

Southern California Gas Company values your privacy. For more information, visit our [Privacy Center](#) or [GDPR](#).

The Energy Savings Assistance Whole Home Program is a service by MAROMA Energy Services under the auspices of California Public Utilities Commission (CPUC) and completed by its licensed energy services through a contract with MAROMA Energy Services. MAROMA Energy Services is an authorized contractor working on behalf of SoCalGas to provide energy efficient home upgrades to eligible customers on a first come, first served basis. MAROMA Energy Services' skilled team and network of licensed contractors will handle every aspect of your project.

Upgrading is limited and available on a first come, first served basis, so don't wait.

MAROMA Energy Services manages the program on behalf of SoCalGas. Our skilled team and network of licensed contractors will handle every aspect of your project.

[Explore the program](#)

Energy Savings Assistance Program: WHOLE HOME



Please note that personal information will be collected and used for the Energy Savings Assistance Whole Home Program.

For more information on privacy policies and California Consumer Privacy Act (CCPA) compliance, please visit [www.edison.com/privacy](#).

Southern California Gas Company values your privacy. For more information, visit our [Privacy Center](#).

The Energy Savings Assistance Whole Home Program is a service by MAROMA Energy Services under the auspices of California Public Utilities Commission (CPUC) and completed by MAROMA Energy Services through a contract with MAROMA Energy Services. MAROMA Energy Services is an authorized contractor working on behalf of SoCalGas to provide energy efficient home upgrades to eligible customers on a first come, first served basis. MAROMA Energy Services' skilled team and network of licensed contractors will handle every aspect of your project.

If you do not wish to receive future communications, you have the option to unsubscribe.

[SOUTHERN CALIFORNIA GAS COMPANY, LOS ANGELES, CA 90501
\(800\) 520-5050](#)

Enjoy Whole Home Energy Efficiency Upgrades

What can no-cost energy efficiency upgrades do for your home?

[Get Started](#)

- Reduce energy use and help lower your energy bills
- Make your home more comfortable

The Energy Savings Assistance Whole Home Program **covers all equipment and installation costs** for eligible customers and approved upgrades.

[Get Started](#)

Home upgrades may include:

- New appliances
- Heating and A/C system upgrades
- New windows
- And more!

MAROMA Energy Services is an authorized contractor working on behalf of Southern California Edison (SCE) and Southern California Gas Company (SoCalGas) to offer eligible **homeowners and renters** in the counties of Los Angeles, Riverside, and San Bernardino no-cost energy efficient home upgrades.

Upgrading is limited and available on a first come, first served basis, so don't wait.

MAROMA Energy Services' skilled team and network of licensed contractors will handle every aspect of your project.

[Explore the program](#)

Energy Savings Assistance Program: WHOLE HOME



Please note that personal information will be collected and used for the Energy Savings Assistance Whole Home Program.

For more information on privacy policies and California Consumer Privacy Act (CCPA) compliance, please visit [www.edison.com/privacy](#).

Southern California Gas Company values your privacy. For more information, visit our [Privacy Center](#).

The Energy Savings Assistance Whole Home Program is a service by MAROMA Energy Services under the auspices of California Public Utilities Commission (CPUC) and completed by MAROMA Energy Services through a contract with MAROMA Energy Services. MAROMA Energy Services is an authorized contractor working on behalf of SoCalGas to provide energy efficient home upgrades to eligible customers on a first come, first served basis. MAROMA Energy Services' skilled team and network of licensed contractors will handle every aspect of your project.

If you do not wish to receive future communications, you have the option to unsubscribe.

[SOUTHERN CALIFORNIA GAS COMPANY, LOS ANGELES, CA 90501
\(800\) 520-5050](#)

Enjoy Whole Home Energy Efficiency Upgrades

Don't miss out on **no-cost energy efficient home upgrades!**

[Apply Now!](#)

The Energy Savings Assistance Whole Home Program is offered by Southern California Edison (SCE) and Southern California Gas Company (SoCalGas).

The program fully pays for approved energy efficient home upgrades for eligible homeowners and renters in the counties of Los Angeles, Riverside, and San Bernardino, including equipment and installation costs.

Upgrades may include:

- New appliances
- Heating and A/C system upgrades
- New windows
- And more!

Upgrading is limited and available on a first come, first served basis, so don't wait.

MAROMA Energy Services manages the program on behalf of SCE and SoCalGas. Our skilled team and network of licensed contractors will handle every aspect of your project.

[Explore the program](#)

Energy Savings Assistance Program: WHOLE HOME



Please note that personal information will be collected and used for the Energy Savings Assistance Whole Home Program.

For more information on privacy policies and California Consumer Privacy Act (CCPA) compliance, please visit [www.edison.com/privacy](#).

Southern California Gas Company values your privacy. For more information, visit our [Privacy Center](#).

The Energy Savings Assistance Whole Home Program is a service by MAROMA Energy Services under the auspices of California Public Utilities Commission (CPUC) and completed by MAROMA Energy Services through a contract with MAROMA Energy Services. MAROMA Energy Services is an authorized contractor working on behalf of SoCalGas to provide energy efficient home upgrades to eligible customers on a first come, first served basis. MAROMA Energy Services' skilled team and network of licensed contractors will handle every aspect of your project.

If you do not wish to receive future communications, you have the option to unsubscribe.

[SOUTHERN CALIFORNIA GAS COMPANY, LOS ANGELES, CA 90501
\(800\) 520-5050](#)

Enrollment

Nine contractors are actively managing customer leads. To support their workload and streamline operations, an Energy Auditor has been integrated into the enrollment process. This adjustment shifts responsibility for conducting energy audits from contractors to a third party, enabling contractors to focus on installation and post-installation activities (this model was implemented in late June of 2024).

Enrollment for ESA Whole Home is ongoing, with 1,087 homes currently in the pipeline

ESA Whole Home Progress through October 31, 2025

Project Status	Number of Homes
In Progress (<i>Lead was contacted and wants to participate, but Enrollment intake has not started</i>)	57
Enrolled (<i>Audit in Progress, Desktop Review, Installation Approved, Post Installation Review</i>)	750
Installed (<i>Project Completed and pending invoice to SCE</i>)	152
Completed (Invoiced to SCE)	128
De-Enrolled (<i>Minimum savings not met, Refused to participate, Exceeds mitigation cap</i>)	66*

*not included in current pipeline

Evaluation of the ESA Whole Home Pilot

The ESA Whole Home (formerly referred to as “Pilot Plus/Deep”) Joint Pilot Evaluation began in October of 2022. Illume is the evaluation firm contracted to conduct the evaluation and is contracting with Verdant for the impact evaluation.

This research includes both a process evaluation (in general, investigating the drivers of program performance impacts) and an impact evaluation (which measures program savings). The bulk of research activities in May 2025 centered on the impact evaluation – particularly a realignment of the impact evaluation scope based on the lower-than-expected enrollment:

- While the ESA Program Plus and Deep pilot program has provided energy efficiency upgrades to over 30 customers as of Q1 2025 across Riverside, L.A.,

and San Bernardino Counties, the original impact evaluation proposal assumed there would be substantially more projects completed at this stage.

- The impact evaluation was forecast for completion by Q3 2025, but lower-than-anticipated installations and data challenges have pushed back the target completion date. While data requests have been processed to support the evaluation, the target forecast is now in Q4 2025 or Q1 2026.
- The research will still characterize installations, develop a matched control group, and use a difference-in-difference regression model to estimate impacts for the 30 customer installations.
- The revised plan is a scaled-back version of the original approach, but it will still provide SCE and SoCalGas with an initial assessment of the energy and bill impacts from the extensive retrofits offered by the pilot. The assessment will also create an analysis framework that will be used for the Q3 2026 impact evaluation, facilitating a more efficient analysis that will require less time to implement.

The highlight of October activity is the calculation of pilot savings – the impact evaluation. A key requirement is both gas and electricity usage for participants and non-participants. This step is essential for developing a matching control group, which is the approach the pilot is taking to measuring savings. Unfortunately, the control group matching process is more difficult because of low participation. The team is actively working on this problem in early November as well. One interesting find is a higher-than-expected prevalence of PV installations.

Finally, there remains some interest by the research and program team to understand which measures are seeing greater savings and to the larger question of how we might apply learnings to future main ESA Program offerings.

1.1.2. Program Measure Changes

If applicable, discuss any measure changes that may have taken place in the ESA Main Program (SF, MH), MFWB and Pilot Plus/Deep during this reporting month.

There were no measure changes in October.

1.2. ESA Program Customer Outreach and Enrollment Update

1.2.1. Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.

As SoCalGas continues to focus on therm savings, ongoing customer communication aims to cultivate essential awareness, recognition, and trust. SoCalGas's goal is to encourage customers' active engagement with and participation in the program. Presently, SoCalGas is strategically directing efforts across its service territory, prioritizing households with sustained high natural gas usage throughout the year, especially those in Disadvantaged Communities (DACs), with income ranging from 200% - 250% of federal poverty levels. SoCalGas, using CARE as a proxy, targets ZIP codes likely to have both a high eligibility percentage and a low enrollment rate. SoCalGas remains committed to marketing and communication initiatives that enhance program awareness and break down barriers hindering customer participation. SoCalGas anticipates that customers currently enrolled in CARE may be inclined to explore and participate in the ESA Program.

1.2.2. Customer Assistance Marketing, Education and Outreach for the CARE and ESA Programs.

Ethnic and Mass Media Campaign

Following the success of its January–March campaign promoting Customer Assistance Programs (CAP), SoCalGas relaunched the initiative in July, with plans to continue through December. This ongoing effort aims to drive program enrollment growth by increasing awareness among eligible customers through a targeted, multilingual media mix. The campaign's tagline, "Everybody Needs a Little Help Sometimes," highlights the support as available through ESA, CARE, and the Medical Baseline Allowance. Campaign performance will be evaluated in Q1 2026, with results shared accordingly.

E- Newsletter

SoCalGas did not participate in any E-Newsletter campaigns related to low-income programs during the month of October.

Energy Savings Assistance Program – Emails

SoCalGas sent 20,660 emails as part of the ESA Program marketing outreach in October. These emails provided a high-level overview of the program, highlighted a range of available measures for which customers may be eligible, and encouraged customers to explore further details on the program webpage or call the dedicated program hotline for additional information.

Energy Saving Assistance Program - Direct Mailings

In October, SoCalGas sent approximately 24,497 direct mail letters in English and Spanish. This letter provided a concise overview of the program, listed potential qualifying measures, and encouraged customers to explore further details on the program webpage or contact the dedicated hotline.

Energy Savings Assistance Program – Text Messaging

In October, SoCalGas delivered approximately 22,631 text messages. These messages highlighted opportunities for customers to qualify for no-cost home improvements by professional contractors. Customers were encouraged to explore further details through the program's dedicated vanity URL at socalgas.com/Improvements.

Energy Savings Assistance Program - Bill Inserts

SoCalGas did not send any bill inserts during the month of October.

Energy Savings Assistance Program - Web Activities

In October, SoCalGas generated 931 leads for the ESA Program through various online channels carried out in previous months. These leads are being pursued by SoCalGas ESA Program contractors.

Energy Savings Assistance Program – Social Media Activity

In October, SoCalGas's ESA Program social media strategy addressed customer

concerns linked to ongoing immigration enforcement activity, which has impacted door-to-door outreach and led to canceled contractor appointments. To build trust and encourage participation, SoCalGas's social media messaging emphasized that only certified contractors, authorized by SoCalGas, conduct scheduled visits to install energy-saving improvements. This reassurance has remained a consistent tactic to support program enrollment and ease customer apprehension.

Community Outreach and Engagement – ESA Program and CARE

SoCalGas provides customer program information regarding its interactions with the community that facilitates participation in its low-income programs. SoCalGas Regional Public Affairs meets with various community groups – representing the general population and low-income customers on-going throughout the year. CARE and ESA Program information is distributed at the events that SoCalGas or its representatives attend. A summary of outreach activity that occurred during the month of October can be found in Appendix A.

Community Based Organizations (CBOs) and Faith-Based Organizations (FBOs) also constitute a key component of the grassroots tactics. These organizations serve as trusted sources of information on the CARE and ESA Programs and provide the community with information on enrollment. A partial list of the organizations, their primary focus, and the counties and communities they serve follows.

LA County is a multilingual referral phone number for Los Angeles County. As a result of SoCalGas's close working relationship with 211, callers learn about the ESA Program and CARE when they are put on hold, and representatives are trained to follow up with callers on these programs, even if utility assistance was not the original purpose of the call. The organization provides monthly reporting on the categories of service calls and ZIP codes of the callers. In addition to operating a crisis-information helpline, 211 also attends community events, and through their relationship with SoCalGas, they discuss low-income programs as part of their outreach.

In October 2022, SoCalGas Customer Assistance Programs started a collaboration with Chinatown Service Center (CSC). CSC serves Los Angeles County, and has offices in Los Angeles, Alhambra, San Gabriel, and Monterey Park. Chinatown Service Center focuses on serving the Chinese immigrant community but also serves other community members that need assistance. They provide various kinds of help such as medical, dental, optometry, behavioral health, social services, youth services, and financial help. Chinatown Service Center is assisting the Customer Assistance Programs (CAP) outreach team by distributing CAP collateral to their clients and community members. The mission of Catholic Charities of Orange County is to provide service to people in need, to promote their voice in society, and to call on the Church and all people to do the same. Catholic Charities of Orange County works with charitable services such as CalFresh (Food Stamps) Outreach/Applications Program, Camp Re-Creation For

Adults and Children with Special Needs, Cantlay Food Distribution Center, Catholic Campaign for Human Development, Catholic Charities Auxiliary, Catholic Charities of Orange County, Inc., Immigration and Citizenship Center, L'arche Wavecrest, Natural Family Planning, New Hope Crisis Counseling Hotline, Snap-Ed (Nutrition Education and Obesity-Prevention Program), Society of St. Vincent De Paul and The Orange Catholic Foundation. Catholic Charities of Orange County promotes SoCalGas's Customer Assistance Programs through all these avenues.

Another collaboration in Orange County has been developed with Families Forward. Families Forward is an organization helping families in need achieve and maintain self-sufficiency through housing, food, counseling, education, and other support services. Families Forward holds strong to its commitment to the values of dignity, empowerment, accountability, community spirit, and hope since 1984. A key factor for success is Families Forward's commitment to collaborate with many organizations to end family homelessness in Orange County, including Orange County United Way, the Commission to End Homelessness, First 5 Orange County and many other partner agencies and foundations.

A collaboration was established in 2020 with the Center Auxiliary for Recruitment, Education and Service which is the auxiliary for the Los Angeles County + USC Medical Center. This program is also known as Center Auxiliary for Recruitment, Education, and Services (CARES). Los Angeles County + USC

Medical Center is one of the largest public hospitals in the country, ensuring that treatment is available to every member of the community. CARES is a California nonprofit corporation, providing financial support and volunteer services. Its primary mission is to benefit patients by adding comfort to their hospital stay and providing services which help the patients, and their families access quality healthcare. Through this collaboration, CARES provides SoCalGas CAP information in their senior food distributions, CARES Child and Family Program, Obstetrics department and information stands placed throughout the medical center. In addition, SoCalGas will be invited to speak to staff at the medical centers who provide information to patients about the program.

To assist with grassroots outreach, SoCalGas also works with counselors from Worksite Wellness, a Community Based Organization (CBO) in Los Angeles County that provides outreach to low-income, working families. Counselors visit workplaces in south Los Angeles and neighboring communities to deliver wellness seminars and discuss no-cost/low-cost health care services. While informing workers of Medi-Cal eligibility, the counselors also inform the workers of the CARE Program. Worksite Wellness staff offers virtual Health Education presentations in addition to distributing sanitation care packages, vouchers for food boxes, and supplies to low-income families. These presentations have also been made available in-person at local parks. Staff also provided enrollment assistance to families that qualify for Customer Assistance Programs based on Medi-Cal, MyHealthLA, or Covered California participation. Enrollments are still

being conducted over the phone, while others are being done in-person as the Worksite Wellness office remains open at 100% capacity.

In Los Angeles County, Via Care Community Health Center's mission is to support and uphold the community's right to health by providing quality, equitable and comprehensive care. Via Care provides quality medical care to children and adults in East Los Angeles. Services include medical care, pediatrics, women's health, behavioral health, dental, and men's health. Via Care provides Customer Assistance Program information in their community events.

In the Southeast region of Los Angeles County, SoCalGas collaborates with Human Services Association (HSA), a private nonprofit agency whose principal mission is to provide families with compassionate and comprehensive care to promote wellness and build strong communities. HSA was founded in Bell Gardens as an outreach effort of the Presbyterian Church USA. Today, HSA serves over 20,000 clients annually on a non-sectarian basis with a range of services that address the unique and shared needs of clients of all ages.

In February 2023, SoCal Gas began a collaboration with NewStart Housing Corporation, an LA County-established Community Housing Development Organization (CHDO). NewStart Housing is driven by a long-term vision to provide quality affordable housing to low-income families and seniors who may otherwise not have many options for adequate shelter. NewStart Housing

Corporation's work is unique in that the tenants who reside in their properties have access to numerous social service programs provided by partnered organizations. These programs include nutrition services, health resources, childcare, advocacy, and transportation services. They currently serve an average of 2,500 customers in Los Angeles and San Bernadino Counties, including the cities of South Gate, Huntington Park, Cudahy, Bell, Bell Gardens, Maywood, Walnut Park, Chino, and Fontana.

A collaboration with St. Barnabas Foundation (SBSS) in Los Angeles County was formed in 2018 to assist with the growing number of older adults in SoCalGas's service territory who lack basic developmental tools. The impacts of COVID-19 have affected most events with the organization. SBSS works with a vulnerable population and provides one-on-one case-management phone calls where they can introduce SoCalGas's Customer Assistance Programs to clients directly as well as provide translations and answer common questions about their gas bill.

In Santa Barbara County, SoCalGas continues to work with Unity Shoppe, a CBO that serves low-income families, children, seniors, and people with disabilities. The store-front facility in downtown Santa Barbara serves approximately 17,000 families per year. Each family meets with a counselor providing an opportunity for one-on-one discussion on SoCalGas's low-income programs. Unity Shoppe provides Customer Assistance Programs to their partner agencies that work in

referrals of low-income clients or agencies representing schools, infant & children's programs, medical assistance programs, and veteran outreach services.

In Bakersfield, SoCalGas Customer Assistance Programs collaborates with Chavez Radio Group. Chavez Radio Group was founded by César Chávez in 1983 to entertain and create a sense of community for Latinos and working families. The ongoing mission of the network is to advance César's legacy by urging people to take action, motivating them to use available resources, and inspiring them to be active in their own communities. Through the Chavez Radio Group, Radio Campesina has more than a million listeners in English and Spanish in rural and urban areas. Radio Campesina shares customer assistance information through their radio stations, community events and social media platforms. Chavez Radio Group shares Customer Assistance Programs information on their social media platforms.

Also in Ventura County, SoCalGas works with Food Share Ventura County, an organization that provides food for over 75,000 people monthly. Food Share is a member of Feeding America, the nation's largest hunger-relief network of food banks, and the California Association of Food Banks.

In Oxnard, SoCalGas has collaborated with El Concilio, a CBO that is a service center for the rural low-income, limited, or non-English speaking community. El Concilio transitions low-income families by providing services that integrate them

into the community to assist them in becoming self-sufficient, engaged, and greater contributors to the community.

In San Luis Obispo County, a collaboration has been established with Center for Family Strengthening – Promotores Collaborative (CFS - Promotores Collaborative). This organization aims to develop a sustainable, diverse, and comprehensive culture that promotes equal access to community resources and services among all members of the Hispanic community in San Luis Obispo County. The Promotores are provided with the tools needed to work as advocates, change agents, and partners with local agencies for positive change. Through this collaboration, 20 Promotores located in Paso Robles, San Miguel, Shandon, Atascadero, San Luis Obispo, Los Osos, Five Cities and Nipomo have been trained on the SoCalGas CARE program. The Promotores are actively participating in community events and use that platform to inform customers on SoCalGas Customer Assistance Programs.

A collaboration began with The Link Family Resource Center (The Link) in San Luis Obispo County. The Link provides support in accessing food, housing, clothing, health care, and parent education. The Link also assists with navigating the social services system for mental health services, disability benefits, drug and alcohol recovery, adoption and guardianship support and family reunification. The Link is disseminating CAP information to the community members in San Luis Obispo.

In our Southern Desert region, SoCalGas works with Food in Need of Distribution (FIND) Food Bank. FIND Food Bank is the Desert's regional food bank and is the only regional food bank serving eastern Riverside and southern San Bernardino counties. FIND distributes over 12 million pounds of food assistance annually to an average of 90,000 individuals each month across the service area. FIND operates 22 FIND Mobile Market Distributions and a network of over 66 community-based partners whose programs include food pantries, soup kitchens, after-school and summer care, senior centers, Faith-Based Organizations, and homeless shelters. Through its affiliations with Feeding America and the California Association of Food Banks, FIND represents the Desert Community at regional, state, and national levels to advocate for the most vulnerable populations suffering from food insecurity.

In the Eastern San Fernando Valley, SoCalGas has developed a collaborative effort with El Nido Family Source Centers. El Nido is regarded as a nonprofit leader in Los Angeles – an integral part of the fabric of the communities it serves – providing critical social services in the most disadvantaged and under-resourced neighborhoods of LA County. With more than 90 years of experience and with programs that serve ethnically diverse clients of all ages – from newborns to toddlers to teens and into adulthood – El Nido transforms the lives of tens of thousands of vulnerable individuals across Los Angeles each year. The community they serve receives assistance from El Nido for the citywide Emergency Rental Assistance Subsidy Program and Temporary Rent Subsidy for

tenants in the City of Los Angeles who are unable to pay rent due to circumstances related to the COVID-19 pandemic.

Since 1980, Inner City Law Center (ICLC), a non-profit law firm, has provided free legal services to the vulnerable residents of Los Angeles. ICLC promotes access to decent, safe, and fully habitable housing for the enormous number of homeless and working-poor families and individuals residing in Los Angeles' inner city neighborhoods. It is the only full-time provider of legal services headquartered on Skid Row, fighting for justice for low-income tenants, working poor families, immigrants, people who are living with HIV/AIDS or are disabled, and veterans. Through their collaboration with SoCalGas, information regarding SoCalGas's Customer Assistance Programs is distributed to tenants in the new Rent Escrow Account Program (REAP) units and habitability-potential buildings.

SoCalGas collaborates with ONEgeneration, a non-profit focused on providing intergenerational care and services. Operating throughout the western San Fernando Valley, ONEgeneration serves a variety of constituents and communities. These range from low-income, homebound, and medically frail senior citizens to developmentally disabled or at-risk youth to infants and children up to six (6) years old. They also service diverse, multiethnic communities, with program participants speaking several languages.

In 2021, SoCalGas also began collaborating with Veterans Legal Institute. Based

in Orange County, Veterans Legal Institute facilitates pro bono legal assistance to homeless, at-risk, disabled, and low-income current and former service members. Through their core values of outreach, compassion, leadership, empowerment, and quality advocacy, their organization aims to overcome barriers for veteran self-sufficiency.

In collaboration with SoCalGas, The Vietnamese Community of the Southern Californians (Viet SoCal) works to promote assistance programs to Vietnamese communities in Orange County and across Southern California. Viet SoCal publishes local Vietnamese news online, advocates for Vietnamese residents, and offers community-based programs. Viet SoCal shares customer assistance programs information at weekly English as a Second Language (ESL) and Citizenship and Social Benefits Workshops and at different community events in the Orange County region. Viet SoCal also publishes information about Customer Assistance Programs daily in their newspapers, Nguoi Viet and VietMy.

SoCalGas Customer Assistance Programs continues collaborating with Goodwill Industries of Orange County. Goodwill works to enhance people's dignity and quality of life by strengthening their communities, eliminating their barriers to opportunity, and helping them reach their full potential through learning and the power of work. Local Goodwill organizations are innovative and sustainable social enterprises that create job training programs, employment placement and other community-based programs by selling donated clothing and household

items in more than 3,300 Goodwill stores. Goodwill of Orange County is helping SoCalGas Customer Assistance Programs by displaying CAP information in their stores and resource centers and educating their employees on these programs.

SoCalGas has an ongoing collaboration with Foodbank of Santa Barbara County. Their mission is to end hunger and transform the health of Santa Barbara through good nutrition. The organization works to build food literacy and serves as the primary food resource during an emergency in Santa Barbara County. Through their collaboration with SoCalGas, CAP information is shared at various community events.

SoCalGas began a collaboration with PARS Equality Center in May 2022. Originally founded in 2010 in the San Francisco Bay Area, PARS Equality Center opened a second location in Sherman Oaks to help communities in the San Fernando Valley and surrounding areas. The organization primarily serves the Iranian and Persian-speaking population. PARS' multilingual staff include case managers and attorneys who provide a full range of professional social services and legal representation. Social services provided include English as a Second Language classes, citizenship education classes, job search training programs, and financial assistance programs. PARS Equality Center provides SoCalGas Customer Assistance Programs information at their workshops and clinics held at their Sherman Oaks office.

SoCalGas began a collaboration with South County Outreach in July 2022. South County Outreach is in Irvine, CA, and has been helping the Orange County community since 1989. South County Outreach operates with three major tenets in mind: housing, food, and education. The organization provides homeless prevention and rapid re-housing services by offering rental and utility assistance as well as affordable housing to households who are homeless or at risk of being homeless. Their food program distributes over 700,000 pounds of emergency, non-perishable, and fresh food to over 6,000 residents annually. Additionally, the organization's educational programs help clients develop financial literacy and build professional skills to prevent homelessness and increase job opportunities.

Starting in April 2024, SoCalGas began collaborating with Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO). PPSSLO provides emotional support, practical assistance, and connections to community resources from pregnancy through early childhood. PPSSLO's free services include classes and support groups and necessary items for pregnancy and early childcare. They are actively involved in community public health initiative supporting education on healthy pregnancies.

Beginning in August 2024, SoCalGas began a new collaboration with Goodwill Central Coast. The non-profit organization has provided workforce services on the Central Coast for almost 90 years. Goodwill Central Coast's Opportunity Platform empowers individuals to reach their full potential and overcome barriers

to success by providing them with the tools, resources, and guidance needed to achieve self-sufficiency. They follow a structured and empathetic approach that focuses on financial aspirations, job stability, income enhancement, and ultimately becoming debt-free.

Tribal Outreach Activity

In late 2022, SoCalGas began working with Perez Pacheco Consulting, a Tribal consultant, to assist with meeting Decision directives for Tribal outreach by coordinating meetings with tribal leadership. Since establishing the collaboration, SoCalGas has begun coordinating and meeting with Federally and Non-Federally Recognized Tribes and Tribal community leaders. There are 19 Federally Recognized Tribes within SoCalGas's service territory, of which only 10 have residential gas service meters. SoCalGas's outreach efforts focus on working with tribal organizations and members to help build awareness of SoCalGas's Customer Assistance Programs (ESA Program, CARE, Medical Baseline, etc.) and build trust amongst the community despite the majority not having access to natural gas services.

SoCalGas engages in ongoing collaborative outreach efforts with Southern California Indian Center (SCIC). SCIC is a non-profit organization focused on serving and promoting self-sufficiency in American Indian, Alaskan Native and Native Hawaiian communities across Los Angeles, Orange, and Riverside Counties. Their constituency consists of the largest concentration of American

Indian/Native Alaskans in the United States, covering over 350 tribal groups.

They are particularly dedicated to supporting community efforts in workforce development, youth education, family support, and multimedia training.

Ventura County has a large population of indigenous speakers (residents who speak neither English nor Spanish, but speak various indigenous languages, such as Zapoteco or Mixteco). The Mixteco Indigena Community Organizing Project (MICOP) reports that 20,000 indigenous speakers reside in Ventura County. To reach out to these residents and customers – primarily farmworkers and persons with limited English proficiency – SoCalGas collaborates with MICOP to extend awareness of the CARE Program. MICOP provides ongoing awareness, and SoCalGas schedules periodic sponsored events to provide direct outreach. Since the COVID-19 pandemic, MICOP has leveraged its radio resources and has provided information on customer assistance programs through their radio stations.

In January 2023, SoCalGas began collaborating with Indigenous Women Rising Orange County. The organization was founded in 2017 and serves the Native American population in Orange County. The organization aims to provide a safe space and resources from trusted grassroots community organizations. Indigenous Women Rising Orange County not only provides resources to address different service needs that indigenous women may need but incorporates Native American cultural perspectives and puts together events that promote Native American

identity and wellness. The organization shares information on SoCalGas Customer Assistance Programs at community events which include Powwows, Native family-oriented events, Native American Heritage month celebrations and community education workshops.

In February 2023, SoCalGas Customer Assistance Programs began a collaboration with Fernandeño Tataviam Band of Mission Indians (FTBMI) in San Fernando. The distinct community of the present-day FTBMI originated in the lineages, villages and culture of the pre-Mission period. The FTBMI is an independent nation, exercising its inherent sovereign authority over its tribal citizens and territory. FTBMI is assisting SoCalGas Customer Assistance Programs by providing information in their community events.

Beginning in April 2024, the SoCalGas Customer Assistance Programs initiated a collaboration with the Torres Martinez Desert Cahuilla Indians, located in Imperial and Riverside counties. The Cahuilla people have resided in Martinez Canyon since the early 19th century, following the unification of the Torres and Martinez reservations. The vision of the Torres Martinez Desert Cahuilla Indians is to foster educational and economic opportunities, enhance social services and improve overall life quality for its members and staff, thereby contributing to a cohesive community. The tribe aims to extend its outreach to tribal members within its lands and to off-reservation descendants in Los Angeles, Orange, Riverside and San Bernardino counties. In pursuit of this vision, the tribe plans to

collaborate with local indigenous leaders and engage with both the Torres Martinez Desert Cahuilla Indians and the broader indigenous community during events across these regions. Additionally, they will act as a conduit, offering support to SoCalGas Customer Assistance Programs by sharing their program information within the community.

Disability Community Outreach

SoCalGas continues to work with organizations in the disability community such as Fiesta Educativa, an organization that focuses on helping Latino families that have family members with special needs. This organization performs disability outreach and community events in Los Angeles, Riverside, San Bernardino, and Orange Counties. The areas covered are Los Angeles, Arcadia, Whittier, Monterey Park, and San Gabriel.

SoCalGas also has an ongoing collaboration with Blindness Support Services Inc. (BSS), an organization that has a specialized history of providing direct program services to individuals who are blind or visually impaired on a one-on-one basis. The organization provides assistance in Riverside and San Bernardino counties and works with individuals who have visual impairments to become more independent and adapt to the challenges they face. The counselors have been trained on the CARE and ESA Programs and have a plan in place to provide outreach and enrollment in SoCalGas's programs. Due to the COVID-19 emergency, BSS has changed its programming to provide one-on-one assistance

through mail and phone calls.

In addition, SoCalGas works with California Resource Services for Independent Living (CRS-IL), a cross-disability, non-residential, disability rights organization. CRS-IL empowers people with any disability to live full and independent lives by committing to building an inclusive community that recognizes the dignity, humanity and worth of all people. Through comprehensive Independent Living and Employment Services provided by well-trained staff, the unified center supports people with disabilities in transforming their lives through their own choices of how they live, work, and participate in their community. CRS-IL serves community members in Downey, Pasadena, Arcadia, Pomona, and San Bernardino. CRS-IL is committed to the founding principles of independent living, self-advocacy, and personal empowerment.

Frank D. Lanterman Regional Center (Lanterman) is one of 21 regional centers in California that serve individuals with, or at risk for developmental disabilities and their families. Lanterman is a private, non-profit, that operates under contract with the State of California through the Department of Developmental Services. Lanterman offers lifelong services and support for approximately 11,500 individuals with developmental disabilities. Lanterman Regional Center works together with clients, families, services providers, and communities to provide quality services and support that address an individual's unique strengths and needs. Lanterman's service area includes Hollywood-Wilshire, Central Los

Angeles, Glendale, Burbank, La Cañada-Flintridge, La Crescenta and Pasadena. Lanterman holds training events for the following cultural groups throughout its service area: Korean, Filipino, Armenian and Hispanic. Most of the clients are at or below the national poverty level. Through the SoCalGas collaboration, CAP information is provided to all individuals seeking assistance through the Lanterman Regional Center.

Based in the City of Los Angeles, Disability Community Resource Center (DCRC) collaborates with SoCalGas to further their mission of supporting peer-led programs and services for people with disabilities. The organization is a Center for Independent Living, imparting to its constituent's self-determination, accessible styles of living, and the fullest possible participation in community life. Among its initiatives, DCRC recruits people with disabilities as staff members, assists with coordinating events and activities for local disability communities, and advocates public policy eliminating discrimination or other barriers for people with disabilities.

In May 2023, SoCalGas customer assistance programs started a collaboration with South Central Los Angeles Regional Center (SCLARC). SCLARC is a private, non-profit organization that is a comprehensive resource for evaluation, diagnosis, treatment, advocacy, and support for people diagnosed with developmental disabilities. SCLARC serves the communities of South Los Angeles, Watts, Leimert Park, Florence/Firestone, West Adams, and the cities of

Bell, Bell Gardens, Compton, Cudahy, Downey, Huntington Park, Lynwood, Maywood, Vernon, South Gate, North Carson, Gardena, and Paramount.

SCLARC works to ensure that eligible individuals receive support to enjoy the highest quality life possible in their community. SCLARC provides customer assistance programs information to their community members through various methods.

In February 2023, SoCalGas Customer Assistance Programs also began a collaboration with Greater Los Angeles on Deafness (GLAD). GLAD's goal is to protect the civil rights and ensure equal access to all of life's opportunities for the deaf, hard of hearing, deafblind, and deaf disabled communities in particular areas of California, including the counties of Los Angeles, Orange, Kern, Ventura, Santa Barbara, San Bernardino, Riverside, and San Luis Obispo. GLAD is assisting SoCalGas Customer Assistance Programs by providing information in American Sign Language in their appointments, website, and YouTube channel. They will also post information in their social media outlets.

SoCalGas Customer Assistance Programs collaborates with OC Autism Foundation (OCAF). OCAF directly impacts the lives of children and adults who are affected by autism spectrum disorder. OCAF's goal is to educate, empower & employ individuals affected by Autism and other related disabilities along with their families. Services include testing for early identification and intervention, direct speech therapy services, education and training for parents, caregivers, and

providers, vocational and independent living skills for adults, and advocacy for early intervention, school, medical and community programs and services. The organization promotes awareness of SoCalGas's Customer Assistance Programs through various community events.

A summary of disability outreach activity that took place during the month of July can be found in Appendix A.

Outreach by Field Employees

Field service employees continue to distribute CAP brochures to customers when entering customer premises. Throughout the year, the CAP Outreach Team has distributed supplemental deliveries to individual bases as requested. SoCalGas launched an automated system that allows operating bases to request CAP brochures directly from the CAP Outreach Team, which continued through July. This option is in addition to the regular system-wide semi-annual deployment of CAP brochures to operating bases.

1.2.3. Managing Energy Use

Throughout the ESA Program enrollment and assessment process, program representatives discuss energy use with customers to tailor delivery of energy education to each individual customer. For example, educating the customers on recommended thermostat settings for their specific home allows their homes to remain comfortable, decreases their energy usage and reduces furnace maintenance. Customers are also provided with guidance on various energy

industry labels such as EnergyGuide and ENERGY STAR which may assist customers in determining the appropriate appliances for their home. These and many other details and tips are offered through verbal discussions and either a physical or an online version of the Energy Education Guide.

1.2.4. Services to Reduce Energy Bill

Prior to ESA Program enrollment, customers are informed of the potential energy and bill savings that they would benefit from by having their home serviced by an ESA Program contractor. As mentioned above, throughout enrollment, assessment, and energy education, customers are informed of ways to reduce their energy use and energy bills. In addition to discussing the benefits of the ESA Program, customers are also informed of other customer assistance programs including CARE, which provides a 20% discount on their energy bill. Finally, the principal benefit of installing ESA Program measures is to reduce energy consumption and provide bill savings.

1.2.5. Additional Activities

No additional activities to report.

1.3. Leveraging Success Evaluation, Including California Department of Community Services & Development (CSD)

In 2025, leveraging opportunities with municipalities and water agencies remains a high priority in providing comprehensive energy savings to joint customers, especially for those customers not in a joint IOU service territory. SoCalGas provides administrative

and co-funding opportunities to electric and water providers who might otherwise not offer these energy savings measures.

Water leveraging agreements provide the ability for water agencies to capture water savings through co-funding opportunities. Year-to-date, \$257,769 has been co-funded to support the installation of High-Efficiency (HE) clothes washers and other related water measures. Some water agencies also co-fund low-flow shower heads, faucet aerators, thermostatic shower valves and tub spouts. The participating water agencies include:

- Eastern Municipal Water District
- Fontana Water Company³
- Liberty Utilities, formerly Park Water Company⁴
- Los Angeles Department of Water & Power (LADWP)
- Metropolitan Water District (MWD)
- San Gabriel Valley Water Company⁵
- California American Water
- Anaheim Public Utilities
- Moulton Niguel Water District
- Rancho California Water District

To help mitigate the impact of drought in the state, SoCalGas entered into an agreement with Metropolitan Water District of Southern California (MWD) to provide installations of cold-water measures such as premium efficiency toilets (0.8 or 1.0 gallons per flush to replace existing toilets with 1.6 gallons per flush or higher), weather-based smart

³ Fontana Water Company serves the following communities: Fontana, Rialto, Rancho Cucamonga, Ontario, and unincorporated areas of San Bernardino County.

⁴ Liberty Utilities, formerly Park Water Company, serves the Compton/Willowbrook, Lynwood, and Bellflower/Norwalk water systems.

⁵ San Gabriel Valley Water Company serves the following communities: Arcadia, Baldwin Park, El Monte, Industry, Irwindale, La Puente, Montebello, Monterey Park, Pico Rivera, Rosemead, San Gabriel, Santa Fe Springs, South El Monte, West Covina, Whittier and unincorporated portions of Los Angeles County, in the communities of Bassett, Hacienda Heights, Los Nietos and South San Gabriel.

irrigation controllers and smart hose bib controllers through SoCalGas's ESA Program.

These measures are entirely funded by MWD and will be provided to SoCalGas customers in MWD's territories until December 31, 2029, or budget exhaustion.

Water Agency	Number of Units Served
Metropolitan Water District	485

SoCalGas also has a collaboration with Los Angeles Department of Water & Power (LADWP) to install water measures such as premium high efficiency toilets (0.8 gallons per flush to replace existing toilets with 1.6 gallons per flush or higher), HE clothes washers, faucet aerators, low flow shower heads, thermostatic shower valves, and tub spouts.

Water Agency	Number of Units Served
Los Angeles Water and Power	137

In addition to the water leveraging opportunities, SoCalGas is working with municipal electric providers through the ESA Program. SoCalGas administers programs for the following municipal electric providers:

- Anaheim Public Utilities
- Riverside Public Utilities

Providers have reported 2025 activity noted below. Some of the electric measures installed include LEDs, Smart Power Strips, Torchiere Lamps, A/C Tune-ups, Refrigerator Assessment, Duct Testing & Sealing and Room A/C Replacement.

Qualifying measures vary per electric provider and availability of funding.

Municipal Electric Provider	Participating Customers
Anaheim Public Utilities	1106
Riverside Public Utilities	259
Total	1365

1.3.1. Please provide a status of referrals, leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA Program and CARE. What new steps or programs have been implemented? What were the results in terms of new enrollments? For example, include efforts for DAC-SASH, Affordable Broadband and Lifeline. Also requested to provide info on coordination with the TECH program.

SoCalGas continues to explore opportunities to collaborate with various organizations and key stakeholders, including the California Department of Community Services & Development (CSD), to leverage program enrollment. In the month of October there were no new leveraging activities with CSD.

1.4. Workforce Education and Training

1.4.1. Please summarize efforts to improve and expand ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

SoCalGas provides two (2) areas of training: Enrollment and Assessment (E&A) and ESA Program Field Operations. In response to COVID-19 restrictions, SoCalGas completed development of an online E&A curriculum in May 2020. Implementation of the curriculum as well as online testing began in June 2020. SoCalGas began presenting field operations training online in September 2020 and continues to address certain challenges due to the technical nature of the subject matter when they arise.

The year-to-date training results are as follows.

SoCalGas Enrollment & Assessment Training					
	Q1	Q2	Q3	October	Total
Attended Class	56	50	41	9	156
Tested	56	50	41	9	156
Passed	43	37	28	8	116
Pass Rate	77%	74%	68%	89%	74%

SoCalGas Field Operations Training										
Class	Q1		Q2		Q3		October		YTD	
	No. of Classes	No. of Students								
Wx / NGAT Initial	2	3	4	14	2	6	1	11	9	34
HVAC Initial	1	3	2	9	2	5	0	0	5	17
Wx / NGAT Refresher	1	2	4	35	0	0	1	26	6	63
HVAC Refresher	0	0	4	19	2	13	0	0	6	32
Grand Total	4	8	14	77	6	24	2	37	26	146

In addition, SoCalGas is also working directly with Strategic Energy Innovation (SEI) Career Workforce Readiness (CWR) program to find ways to leverage the Workforce Education & Training (WE&T) program by creating training programs as well as seek out and hire those within the Disadvantaged Communities. The CWR program's primary objective is to prepare and place disadvantaged workers for the energy efficiency workforce. CWR will target workers in disadvantaged areas with specific training, as well as partner with organizations that provide job-related training.

The YTD metrics are as follows:

Contractor	# of CWR Participants Employed for 12 Months After Receiving Training Q3	% of Total WE&T Training Program Participants That Meet the Definition of Disadvantaged Worker Q3
American Eco	None	None
EASE	None	None
FCI	None	None
JHC	None	None
Maravilla	None	None
MGM	None	None
Proteus	None	None
QCS	None	None
RHA	None	None
Staples	None	None
Synergy (EAGL)	None	None
TELACU	None	None
Winegard	None	None

1.5. Studies and Pilots

1.5.1. ESA Program Studies

2025 Low Income Needs Assessment (LINA) Study

The Low-Income Needs Assessment (LINA) is a mandated study required to be completed every three (3) years per AB 327 and PUC §382(d). SoCalGas is the Statewide lead for the 2025 study. The 2025 LINA is focused on understanding customer behavior for both low and heavy users. The statewide team and Energy Division (ED) representative reached out to the Low-Income Oversight Board (LIOB) and presented the initial research questions for the study and had follow up discussions. In June 2023, the ED approved the scope of work for the study, and the statewide team finalized solicitation materials for the Request for Proposal (RFP). Proposals received by August 8, 2023, were scored and discussed

by the statewide study team and representatives from ED and LIOB. On August 31st, ED determined the winning bidder. Contract negotiations were completed with the selected bidder, Evergreen Economics. The 2025 LINA Study Kick-off meeting was held on January 9, 2024. The focus was on lessons learned from past LINA studies and expected research challenges. SoCalGas delivered the first anonymized data request to Evergreen to conduct their characterization study, however only about 25% of the number of customers was expected in the dataset. Evergreen shared the draft findings on secondary market characterization for review and how these insights will influence future research tasks, such as developing customer survey questions, sampling, and conducting focus groups. It's important to note that many of the characteristics are likely correlated (e.g., home type and home size, or renter status and home type).

As part of our ongoing commitment to understanding and addressing community needs, Evergreen successfully completed all seven scheduled focus groups, marking the conclusion of the data collection phase for the LINA project. These sessions were guided by a draft Focus Group guide developed by Evergreen to build upon insights gathered from earlier survey data, and reviewed by the LINA Study Team. The focus groups, held across California from late May through early June, included two conducted in Vietnamese and Cantonese (or Mandarin) to ensure linguistic and cultural inclusivity. Evergreen partnered with community-based organizations (CBOs) and other stakeholders to recruit participants, particularly for the final Vietnamese-language group.

With approval from the LINA Study Team, Evergreen allocated a portion of the study's reserved funds to support additional analytical work. This included a regression analysis to identify opportunities for program improvement.

Preliminary findings revealed that immutable factors—such as home size and household composition—were associated with high energy usage, while modifiable factors like outdated equipment and energy conservation attitudes also played a role. A complementary cluster analysis grouped customers based on shared behaviors and characteristics, enabling the development of targeted strategies for different segments of high and low energy users.

The presentation to the Low-Income Oversight Board (LIOB) for the LINA 2025 study took place on September 25, 2025. The draft report is available online via the PDA Website for public review and comment. Comments will be accepted through October 2, 2025. The final report, along with a response to comments document, will be published on October 30, 2025.

Non-Energy Impacts (NEI) Study

D.21-06-015 authorized a NEI study with a budget of \$500,000 and directed the ESA Program Working Group (ESA WG) to provide inputs on study scope. A Tier 1 Advice Letter (AL) was subsequently submitted jointly by PG&E, SCE, SDG&E and SoCalGas, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration. The primary objective of the NEI Study is to assess

and quantify health, comfort and safety impacts as a result of ESA Program treatments. Competitive solicitation for the study concluded in December 2023 and Evergreen Economics was selected to conduct the study.

In March 2025, a field survey was completed followed by data analysis and a draft report submitted by the consultant in April. The study's findings were presented during a public workshop held on May 28, 2025, with a public comment period concluding on June 4. The study identified measurable non-energy impacts for ESA Program participants who received specific ESA Program treatments. Using a conjoint analysis methodology, the study team estimated average first-year non-energy impact values for IOUs: \$9 for comfort, \$1 for noise, and \$1 for indoor air quality. The final report was published on June 17, 2025, and made available on the CPUC's Public Documents Area and Calmac.

Building on these findings, the IOUs completed the non-energy impact study in June 2025 and incorporated the quantified comfort and noise benefits into the existing NEBs Tool (Version 3.1), resulting in the release of Version 4.0 in July 2025. This updated tool will be used for the PY 2028–2033 ESA program application and future filings, and Version 3.1 will be retired. The Energy Division has reviewed and agreed with the use of Version 4.0 for the upcoming application. The IOUs are currently developing utility-specific values for comfort, noise, and indoor air quality, with plans to update ESACET inputs for comfort

and noise in the coming weeks. Additionally, the IOUs plan to propose a new NEBs study in the next program cycle to update health and safety benefits and other relevant inputs.

To promote transparency and keep stakeholders informed, the IOUs will prepare a memo comparing NEBs Tool Versions 3.1 and 4.0 using the PY 2023 dataset, which reflects the measure mix used in the recent study. A draft of this memo will be provided to the Energy Division for optional review in August prior to distribution to the service list.

ESA Program/CARE Study Working Group

D.12-06-015 authorized the formation of a statewide Study Working Group for the ESA Program and CARE.⁶ Working Group membership is composed of IOU representatives, ED staff and no more than two (2) representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA Program and CARE and providing feedback on study deliverables.

⁶ D.21-06-015, OP 176.

1.5.2. ESA Program Pilots

ESA Program Pilot Plus/Deep

Please refer to Section 1.1.1 above for detailed information regarding ESA Program Pilot Plus/Deep.

1.6. Miscellaneous

No additional items to report.

2. CARE PROGRAM EXECUTIVE SUMMARY

2.1. CARE Program Overview

2.1.1. Please provide CARE Program summary costs.

CARE Budget Categories	2025 Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$4,604,267	\$2,632,709	57%
Processing, Certification and Verification	\$2,616,123	\$996,184	42%
Information Tech./Programming	\$1,144,150	\$753,170	66%
Pilots	--	\$0	N/A
CHANGES	\$437,502	\$221,468	51%
Studies	\$62,500	\$45,385	73%
Regulatory Compliance	\$624,391	\$273,236	44%
General Administration	\$1,200,786	\$830,141	69%
CPUC Energy Division Staff	\$84,413	\$8,405	10%
Total CARE Administrative Expenses	\$10,774,132	\$5,881,736	55%
Subsidies and Benefits	\$143,264,981	\$144,069,107	101%
Total Program Costs and Discounts	\$154,039,114	\$149,951,107	97%

2.1.2. Provide the CARE Program enrollment rate to date.

CARE Enrollment		
Participants Enrolled	Eligible Participants	Enrollment Rate
1,747,505	1,586,607	110%

CARE My Account Activity & Enrollments

CARE Program enrollment has been integrated within My Account and applications are processed in real-time.⁷ Once logged into My Account, customers receive message center notifications to apply for the CARE Program if eligible, or due for recertification or post-enrollment verification (PEV), depending on the CARE status. SoCalGas has a dedicated CARE web portal leveraging My Account where customers can complete enrollment, recertification and PEV. All web flows are available in English, Spanish, Chinese, Korean, and Vietnamese. CARE customers may also opt-out of the program if they wish to or no longer qualify.

This implementation has increased CARE enrollments, reduced manual processing of applications, and improved customer service by providing real-time status updates and application confirmation. Since its inception, there have been 535,598 successful enrollments, 291,753 recertifications, 36,241 post-enrollment verifications and 44,238 opt-outs. Activity for October is as follows:

⁷ D.17-12-009 at 45-46 and OP 2.

CARE My Account Activity			
	Transactions	Approved	% Approved
Self-certification	6,152	5,615	91%
Re-certification	8,198	8,028	98%
PEV	3,553	2,722	76%
Customer opt-out	289	N/A	N/A

CARE CSR Enrollment Initiative

Since 2018, CARE phone enrollments can be completed through Customer Service Representatives (CSRs) when customers call the Customer Contact Center (CCC) to turn-on or back-on service, or to make payment arrangements due to D.16-11-022. On September 23, 2023, system enhancements were implemented to allow live CSR CARE enrollments over the phone outside of turn on services, back on services, and payment arrangements to further improve the customer experience.

During the month of October 2025, live CSRs successfully enrolled 9,930 customers in CARE. An additional 2,045 customers preferred to receive a CARE application in the mail. Through this effort, CARE enrollment from inception via the CCC is at 979,099 with an additional 296,956 mailed applications.

There have been no issues reported; however, SoCalGas's CARE department will continue to obtain feedback from the CCC regarding this process. Any issues or concerns reported by the CSRs will be reviewed, and where needed, process changes will be implemented to support an even greater customer experience.

CARE Recertifications

To encourage recertification onto the CARE Program, SoCalGas notifies customers by mail, email, and transactional SMS text messages. If the customer does not renew their certification, SoCalGas mails a second request. Customers are given 90 days to respond and complete the request. During the month of October, SoCalGas processed a total of 9,641 on-line renewals.

CARE Probability Model Updates

SoCalGas has been continuously monitoring, evaluating and improving its probability model performance. As the product of Machine Learning Model Operations, the CARE probability model enables continuous learning of historical CARE customer verification outcomes. A variety of automation methods were applied to implement the model for operations. SoCalGas last refreshed its probability model in May 2025 with updated thresholds for PEV and auto-recertification. With the May 2025 refresh, the accuracy and coefficients of the model have remained consistent with the previous version.

The thresholds have been updated as follows:

PEV: 0.525 -> ~0.5618 (+0.0368)

Auto: ~0.7167 -> ~0.7997 (-0.083)

2.2. Marketing & Outreach

2.2.1. Discuss utility marketing activities and those undertaken by third parties on the utility's behalf.

CARE Emails & Enrollments

Although SoCalGas temporarily paused email outreach due to achieving program overpenetration in targeted areas, customer engagement remained strong across multiple channels. Notably, 771 new enrollments came from customers not previously on CARE, located in specific ZIP codes. Additionally, 3,914 existing SoCalGas customers who were not enrolled in CARE signed up during this period. Furthermore, 912 customers reapplied online using the webpage link provided in earlier email campaigns distributed throughout the year.

CARE Text Messages & Enrollments

SoCalGas has temporarily paused text message outreach efforts due to achieving program overpenetration in the targeted areas. This strategic pause allows for a reassessment of outreach priorities to maintain alignment with program goals and resource optimization. A total of 1,100 new enrollments were recorded, which may have been influenced by text messages sent throughout the year.

CARE Direct Mail Activity & Enrollments

SoCalGas has temporarily paused Direct Mail outreach efforts due to achieving program overpenetration in the targeted areas. This strategic pause allows for a reassessment of outreach priorities to promote continued alignment with program goals and resource optimization. A total of 721 enrollments were recorded,

primarily driven by customers who proactively searched for and visited the CARE homepage. These organic visits may have been influenced by Direct Mailers distributed throughout the year, which helped raise awareness and guide customers to the program.

CARE Bill Inserts

SoCalGas did not send a Bill Insert in October. There were 137 enrollments in October from Bill Inserts sent in previous months this year.

CARE Social & Mass Media Campaign

Following the success of its January–March campaign promoting CAP, SoCalGas relaunched the initiative in July, with plans to continue through December. This renewed effort aims to drive program enrollment growth by increasing awareness among eligible customers through a targeted, multilingual media mix. The campaign's tagline, "Everybody Needs a Little Help Sometimes," underscores the support SoCalGas provides through programs such as ESA, CARE, and the Medical Baseline Allowance. Campaign performance will be evaluated in Q1 2026, and results will be reported accordingly.

Project Homekey/AB 2672 Activity

Project Homekey initiative provides housing for individuals experiencing or at risk of homelessness, focusing on affordable housing and supportive services. Assembly Bill 2672 went into effect September 27, 2024, and the CPUC's energy

division directed all IOUs to add additional eligibility information to the Expanded CARE Program brochures and applications when updating the effective income guideline changes. Specific to government-owned facilities, Homekey-funded facilities can additionally qualify for the CARE discount. All eligible Homekey-awardee customers can enroll for the CARE Expanded Program. All Expanded CARE communications were updated to include the additional eligibility guidelines.

2.2.2. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

CARE Third-Party Enrollments & Outreach

In October, SoCalGas continued its grassroots outreach efforts for the CARE Program through third-party bilingual (English and Spanish) canvassers and trusted CBOs and FBOs. These partners play a vital role in educating customers about CARE enrollment and recertification. While canvassers generated 816 approved enrollments in September, there were no reported enrollments in October. Outreach activities remain ongoing, and these organizations continue to serve as key messengers within the communities they support. For a partial list of participating organizations, their focus areas, and the regions they serve, please refer to Section 1.2.2.

CARE Data Sharing

To maximize new CARE enrollments and to retain customers already participating in CARE, SoCalGas shares customer enrollment information with

other utilities such as SCE, SDG&E and PG&E. During the month of October, 4,373 customers were enrolled in SoCalGas's CARE Program as a result of inter-utility data sharing activities. Additionally, CARE shares data with internal programs such as SoCalGas's ESA Program and the Gas Assistance Fund (GAF). Intra-utility efforts in October generated 1,379 CARE enrollments. Coordinating the CARE Program with other related low-income programs not only results in supporting program participation rates, but it also helps increase Post Enrollment Verification (PEV) activities when customer information is shared with programs such as the Low-Income Home Energy Assistance Program (LIHEAP). Since LIHEAP requires upfront proof of income and is a qualifying Categorically Eligible program, once CARE receives LIHEAP customer data, those customers are considered automatically eligible and their "pre-enrollment verification" is used by SoCalGas to meet CARE's PEV requirements. There were 45 customers enrolled through leveraging during the month of October.

California Lifeline

On April 14, 2020, SoCalGas received a request from ED to incorporate co-marketing of the California Lifeline program as part of increased CARE outreach marketing initiatives responding to COVID-19. As directed by the ED, new CARE marketing and outreach materials, wherever feasible and appropriate, promoted discounted phone services and referred SoCalGas customers to California Lifeline at <https://www.californialifeline.com/en>.

In October, SoCalGas continued to display the California Lifeline web link provided by the ED on its CARE webpage. The placement aligns with SoCalGas's CARE outreach and marketing strategy, directing traffic from all media, including social media and print campaigns, to the CARE webpage. This placement optimally positions the California Lifeline information, allowing for broader awareness.

Additionally, in October, SoCalGas sent emails to new customers, existing customers not on CARE, and customers needing to re-apply for CARE, including information about California LifeLine.

2.3. CARE Recertification Complaints

2.3.1. Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

There were no recertification complaints in the month of October.

2.4. CARE Studies and Pilots

2.4.1. CARE Program Studies

2025 Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) Evaluation

The CHANGES program, as mandated by CPUC D.21-06-015, is undergoing its second independent evaluation, due by December 31, 2025. A pre-scoping workshop in February 2025 gathered stakeholder input to shape the evaluation

scope, which was finalized through a competitive process from September 2024 to February 2025.

The evaluation focuses on two key objectives:

1. Benchmarking CHANGES against similar programs.
2. Assessing whether the current program design still meets the evolving needs of its target customers.

Evaluation activities began in March 2025 and are expected to conclude by December 2025. A public workshop in May 2025 addressed concerns about potential bias in the evaluation methodology. In response, IOUs and the Energy Division initiated collaborative discussions to enhance transparency.

The CPUC confirmed compliance with D.21-06-015, especially regarding IOU involvement. To enhance future impartiality, CPUC staff will solely engage with evaluators moving forward. These actions reflect the Commission's commitment to transparency, stakeholder trust, and continuous improvement in program evaluation. The Benchmarking Phase of the CHANGES Evaluation has been successfully completed, marking a key milestone in the overall project timeline. Verdant is now focused on advancing the Market Profile Analysis and preparing the Final Report, which will offer comprehensive insights into program performance and strategic opportunities.

2025 Low Income Needs Assessment (LINA) Study

See Section 1.5.1 above.

Categorical Eligibility Study

See Section 1.5.1 above.

2.4.2. CARE Program Pilots

There are currently no CARE pilots.

2.5. Miscellaneous

2.5.1. CARE Program PEV Freezes

SoCalGas discontinues generating recertification and verification requests to customers directly affected by emergency events as defined in Emergency Proclamation(s). CARE customers directly affected are not subject to eligibility recertification and verification and are not subject to removal from CARE until one year following the issuance of an Emergency Proclamation, unless extended by SoCalGas or the Commission.

CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	Disaster Name	Affected County/ZIP Codes	Proclamation End Date
July 30, 2024	Boren Fire in SoCalGas's service territory	Kern County	July 30, 2025
September 3, 2024	Accelerated land movement impacts to utility service in the City of Rancho Palos Verdes	Los Angeles County	September 3, 2025
September 7, 2024	Line Fire	San Bernardino County	Due to the multiple states of emergency declared for the related wildfire events, SoCalGas is extending emergency customer

			protections for customers directly impacted by the Line Fire to September 11, 2025
September 11, 2024	Bridge Fire	Los Angeles, San Bernardino Counties	September 11, 2025
September 11, 2024	Airport Fire	Orange, Riverside Counties	September 11, 2025
November 7, 2024	Mountain Fire	Ventura County	November 7, 2025
January 7, 2025	Los Angeles County Fires and Windstorm Conditions (includes Palisades Fire and windstorm conditions, Eaton, Hurst, Lidia, Sunset, Woodley and Hughes Fires)	Los Angeles, Ventura Counties	January 7, 2026
June 18, 2025	Franklin Fire	Los Angeles County	June 18, 2026

2.6 CARE Fixed Income

CARE Fixed Income Households New Enrollments		
	October 2025	YTD
Verified 1-2 Persons Fixed Income Households	146	30,647

3. APPENDIX A – CUSTOMER ASSISTANCE PROGRAM OUTREACH EVENTS

CBO Outreach Events

Community Organization	Number of Social Media Posts	Number of Events in Month	Total Number of Event Attendees
211 Orange County	12 posts-532 reached 7 phone calls	16	2,495
Catholic Charities of Orange County (CCOC)	11 posts-17,913 reached 1 newsletter-2,699 reached	5	4,000

Community Organization	Number of Social Media Posts	Number of Events in Month	Total Number of Event Attendees
Center for Family Strengthening-Promotores Collaborative (CFS-Promotores Collaborative)	16 posts- 2,399 reached	3	99
Chavez Radio Group	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Chinatown Service Center (CSC)	0 posts-0 reached	17	1,310
El Concilio	1 post-1,100 reached	8	738
El Nido Family Centers	1 post-124 reached	5	56
Families Forward	2 posts-681 reached	18	1,156
Food in Need of Distribution (FIND) Food Bank	2 posts- 35 reached 200 emails	20	8,321
Food Share Ventura County	2 posts-1,282 reached	45	3,340
Goodwill Central Coast	3 posts	5	60
Goodwill Industries of Orange County	2 emails	8	Activity not available at time of report
Human Services Association (HSA)	20 posts-964 reached	4	37
Inner City Law Center	7 posts-268 reached	7	277
Los Angeles County/USC Medical Center Auxiliary (CARES)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Newstart Housing	6 posts-2,000 reached	5	741
ONEgeneration	2 posts-9 reached 1 email 1 newsletter 31 phone calls	12	831
PARS Equality Center	2 posts-500 reached	12	1,500
Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO)	8 posts-116 reached 1 phone call	153	153

Community Organization	Number of Social Media Posts	Number of Events in Month	Total Number of Event Attendees
South County Outreach	14 posts-4,884 reached 1 email	38	3,330
St. Barnabas Senior Services	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
The Link Family Resource Center (The Link)	24 posts-242 reached 25 emails 40 phone calls 125 texts	13	1,048
The Vietnamese Community of the Southern Californians (VietSoCal)	11 posts-3,158 reached 5 radio announcements 31 newspaper announcements 60 phone calls	70	1,984
Unity Shoppe	7 posts-137 reached	98	2,783 reached
Veterans Legal Institute	225 online applications	24	63
Walking Shield	20 posts-2,630 reached 25 emails 15 phone calls	4	313
Worksite Wellness LA	3 posts- 5,101 reached	4	313
SoCalGas Outreach Events	0	13	352,200
TOTAL FOR MONTH	174 posts-44,075 reached	633	386,865

Tribal Outreach Events

Community Organization	Social Media Posts	Number of Events in Month	Total Number of Event Attendees
Fernandeño Tataviam Band of Mission Indians (FTBMI)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Indigenous Women Rising	60 posts-2,500 reached	15	549

Community Organization	Social Media Posts	Number of Events in Month	Total Number of Event Attendees
The Mixteco Indigena Community Organizing Project (MICOP)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Torres Martinez Desert Cahuilla Indians (TMDCI)	1 email-277 reached	8	1,021
TOTAL FOR MONTH	60 posts-2,500 reached	15	1,570

Disability Events

Community Organization	Social Media Posts	Number of Events in Month	Total Number of Event Attendees
GLAD	2 posts-4,422 reached	13	3,065
Blindness Support Services	0 posts-0 reached	0	0
Disability Community Resource Center (DCRC)	3 posts-199 reached	10	144
Fiesta Educativa	4 posts- 267 reached	8	640
Frank D. Lanterman Regional Center	3 posts-294 reached	5	215
OC Autism Foundation	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
South Central Los Angeles Regional Center (SCLARC)	8 posts-1,752 reached	11	393
California Resource Services for Independent Living (CRS-IL)	4 posts-785 reached	10	1,750
TOTAL FOR MONTH	24 posts-7,719 reached	57	6,207

4. APPENDIX B – ESA PROGRAM AND CARE TABLES

ESA Program Summary Expenses

ESA Program - Table 1 - Program Expenses ESA Main (SF, MH)

ESA Program - Table 2 - Program Expenses & Energy Savings by Measures Installed
ESA Main (SF, MH)

ESA Program – Table 2A - Program Expenses & Energy Savings by Measures Installed
(Multifamily Whole Building)

ESA Program – Table 2B - Program Expenses & Energy Savings by Measures Installed
(Pilot Plus/Deep)

ESA Program – Table 2C-D - Program Expenses & Energy Savings by Measures
Installed (Electrification and Clean Energy Pilots)

ESA Program - Table 2E - Program Expenses & Energy Savings by Measures Installed
(CSD Leveraging)

ESA Program - Table 3A-H – Energy Savings and Average Bill Savings per Treated
Home/Common Area

ESA Program - Table 4A-E – Homes/Buildings Treated by County

ESA Program - Table 5A-F - Program Customer Summary by Month

ESA Program - Table 6 - Expenditures for Pilots and Studies

ESA Program – Table 7 – Customer Segments/Need State by Demographic, Financial,
Location and Health Condition

ESA Program – Table 8 – Clean Energy Referral, Leveraging and Coordination

ESA Program – Table 9 – Tribal Outreach

CARE Program - Table 1 - CARE Overall Program Expenses

CARE Program - Table 2 - CARE Enrollment, Recertification, Attrition, and Penetration

CARE Program - Table 3A - CARE Post-Enrollment Verification Results (Model)

CARE Program - Table 3B - CARE Post-Enrollment Verification Results (High Usage)

CARE Program - Table 4 - Enrollment by County

CARE Program - Table 5 - Recertification Results

CARE Program - Table 6 - Capitation Contractors

CARE Program - Table 7 - Expenditures for the Pilot/Studies

CARE Program - Table 8 – CARE and Disadvantaged Communities Enrollment Rate for ZIP Codes

CARE Program - Table 8A – Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP

Energy Savings Assistance Program Table - Expenses Summary
Southern California Gas Company
October 2025

ESA Program:	Authorized Budget ^[1]			Current Month Expenses			Year to Date Expenses ^[2]			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Main Program (SF, MH) ^[3]	N/A	\$ 95,388,391	\$ 95,388,391	N/A	\$ 6,658,572	\$ 6,658,572	N/A	\$ 60,240,891	\$ 60,240,891	N/A	63%	63%
ESA Multifamily Whole Building ^[2]	N/A	\$ 20,950,948	\$ 20,950,948	N/A	\$ 1,083,227	\$ 1,083,227	N/A	\$ 9,379,709	\$ 9,379,709	N/A	45%	45%
ESA Pilot Plus and Pilot Deep ^[3]	N/A	\$ 6,510,545	\$ 6,510,545	N/A	\$ 399,153	\$ 399,153	N/A	\$ 1,361,270	\$ 1,361,270	N/A	21%	21%
CSD Leveraging	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Building Electrification Retrofit Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Clean Energy Homes New Construction Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ESA Program TOTAL	N/A	\$ 122,849,884	\$ 122,849,884	N/A	\$ 8,140,953	\$ 8,140,953	N/A	\$ 70,981,871	\$ 70,981,871	N/A	58%	58%

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021.

^[2] SoCalGas has remitted MFWB implementation funding to SDG&E through April 2025, \$5,538,197. Costs illustrate expenses only.

^[3] Includes expenses recorded in SoCalGas SAP only.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses
Southern California Gas Company
October 2025

Appliances	Authorized Budget ^[1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Energy Efficiency												
Appliances	N/A	\$ -	\$ -	N/A	\$ 39,263	\$ 39,263	N/A	\$ 1,834,205	\$ 1,834,205	N/A	0%	0%
Domestic Hot Water	N/A	\$ -	\$ -	N/A	\$ 817,725	\$ 817,725	N/A	\$ 11,797,798	\$ 11,797,798	N/A	0%	0%
Enclosure	N/A	\$ -	\$ -	N/A	\$ 1,122,394	\$ 1,122,394	N/A	\$ 10,287,050	\$ 10,287,050	N/A	0%	0%
HVAC	N/A	\$ -	\$ -	N/A	\$ 1,682,669	\$ 1,682,669	N/A	\$ 12,662,512	\$ 12,662,512	N/A	0%	0%
Maintenance	N/A	\$ -	\$ -	N/A	\$ 1,007,869	\$ 1,007,869	N/A	\$ 7,577,540	\$ 7,577,540	N/A	0%	0%
Lighting	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Miscellaneous	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 213,462	\$ 213,462	N/A	0%	0%
Customer Enrollment	N/A	\$ -	\$ -	N/A	\$ 729,462	\$ 729,462	N/A	\$ 6,319,791	\$ 6,319,791	N/A	0%	0%
In Home Education	N/A	\$ -	\$ -	N/A	\$ 136,056	\$ 136,056	N/A	\$ 934,615	\$ 934,615	N/A	0%	0%
Pilot	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Energy Efficiency TOTAL	N/A	\$ 82,850,295	\$ 82,850,295	N/A	\$ 5,535,436	\$ 5,535,436	N/A	\$ 51,626,971	\$ 51,626,971	N/A	62%	62%
Training Center												
Training Center	N/A	\$ 810,413	\$ 810,413	N/A	\$ 47,908	\$ 47,908	N/A	\$ 477,005	\$ 477,005	N/A	59%	59%
Workforce Education and Training	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Inspections	N/A	\$ 1,561,997	\$ 1,561,997	N/A	\$ 130,852	\$ 130,852	N/A	\$ 905,326	\$ 905,326	N/A	58%	58%
Marketing and Outreach	N/A	\$ 1,437,876	\$ 1,437,876	N/A	\$ 33,021	\$ 33,021	N/A	\$ 834,791	\$ 834,791	N/A	58%	58%
Statewide Marketing and Outreach	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Studies ^[2]	N/A	\$ 231,250	\$ 231,250	N/A	\$ (6,800)	\$ (6,800)	N/A	\$ 34,527	\$ 34,527	N/A	15%	15%
Regulatory Compliance	N/A	\$ 536,772	\$ 536,772	N/A	\$ 41,841	\$ 41,841	N/A	\$ 414,434	\$ 414,434	N/A	77%	77%
General Administration	N/A	\$ 7,855,757	\$ 7,855,757	N/A	\$ 873,437	\$ 873,437	N/A	\$ 5,932,355	\$ 5,932,355	N/A	76%	76%
CPUC Energy Division	N/A	\$ 104,031	\$ 104,031	N/A	\$ 2,876	\$ 2,876	N/A	\$ 15,483	\$ 15,483	N/A	15%	15%
Administration TOTAL	N/A	\$ 12,538,096	\$ 12,538,096	N/A	\$ 1,123,136	\$ 1,123,136	N/A	\$ 8,613,920	\$ 8,613,920	N/A	69%	69%
TOTAL PROGRAM COSTS	N/A	\$ 95,388,391	\$ 95,388,391	N/A	\$ 6,658,572	\$ 6,658,572	N/A	\$ 60,240,891	\$ 60,240,891	N/A	63%	63%
Funded Outside of ESA Program Budget												
Indirect Costs				N/A	\$ 308,711	\$ 308,711	N/A	\$ 2,815,569	\$ 2,815,569			
NGAT Costs					\$ 51,997	\$ 51,997		\$ 1,358,914	\$ 1,358,914			
ESA Program Administrative Expenses ^[3]												
Administrative Costs				N/A	\$ 1,049,007	\$ 1,049,007	N/A	\$ 7,267,597	\$ 7,267,597			
Total Program Costs				N/A	\$ 6,658,572	\$ 6,658,572	N/A	\$ 60,240,891	\$ 60,240,891			
% of Administrative Spend												

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021, but does not include authorized budget for Pilot Plus and Deep Pilot program in the amount of \$6,510,545 shown on ESA Summary tab.

^[2] Authorized budget for MF CAM PV and LINA study is not included here on Table 1, but funded out of MF CAM unspent funds from previous cycle per AL 5744 and AL 5558. However, actual costs along with all other applicable M&E funded studies costs are included here in Table 1 and also listed on Table 6.

^[3] OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Main Table 2 (SF, MH)							
Southern California Gas Company							
October 2025							
		ESA Program Main (Summary)Total Year-To-Date Completed & Expensed Installation					
Measures							
Measures	Plus	Units	Quantity Installed	kWh [1] (Annual)	kW [1] (Annual)	Therms [1] (Annual)	Expenses (\$)
Appliances							% of Expenditure
High Efficiency Clothes Washer	X	Home	1,864			36,663	\$ 1,962,865
Refrigerators	N/A	Each					0.0%
Freezers	N/A	Each					0.0%
Clothes Dryer	N/A	Each					0.0%
Dishwasher	N/A	Each					0.0%
Domestic Hot Water							
Other Domestic Hot Water [3]		Home	29,668			93,751	\$ 1,736,478
Water Heater Tank and Pipe Insulation [4]	X	Home	7,645			48,546	\$ 265,763
Thermostatic Shower Valve		Each	23,412			38,162	\$ 1,235,684
Tub Diverter/ Tub Spout		Each	4,012			22,547	\$ 590,516
Water Heater Repair/Replacement	X	Home	1,525			3,645	\$ 4,308,842
Tankless Water Heater	X	Home	1,159			103,299	\$ 4,446,750
Combined Showerhead/TSV		Each					0.0%
Heat Pump Water Heater	N/A	Each					0.0%
Solar Water Heating		Home					0.0%
Enclosure							
Air Sealing/Envelope [5]	X	Home	20,946			10,724	\$ 3,575,099
Attic Insulation	X	Home	2,312			66,585	\$ 5,446,085
Minor Home Repairs		Home	20,420			-	\$ 2,018,967
Diagnostic Air Sealing	N/A	Home					0.0%
Floor Insulation	N/A	Home					0.0%
HVAC							
Duct Testing and Sealing	N/A	Home	381			4,233	\$ 264,108
Furnace Repair/Replacement [8]	X	Home	1,088			(8,998)	\$ 3,950,919
Prescriptive Duct Sealing	X	Home	12,609			140,086	\$ 1,806,041
Smart Thermostat	X	Home	7,405			38,766	\$ 1,966,775
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	X	Home					0.0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout	X	Home	718			11,318	\$ 2,967,175
Smart Fan Controller	X	Home	8,108			222,579	\$ 1,324,960
Room A/C Replacement	N/A	Home					0.0%
Central A/C Replacement	N/A	Home					0.0%
Heat Pump Replacement	N/A	Home					0.0%
Evaporative Cooler	N/A	Home					0.0%
Energy Efficient Fan Control	N/A	Home					0.0%
Portable A/C	N/A	Each					0.0%
Central Heat Pump-FS (propane or gas space)	N/A	Home					0.0%
Wholehouse Fan	N/A	Home					0.0%
Maintenance							
Furnace Clean and Tune [8]	X	Home					0.0%
Central A/C Tune up	N/A	Home					0.0%
Evaporative Cooling Maintenance	N/A	Home					0.0%
Range Hood	X	Home					0.0%
Lighting							
Exterior Hard wired LED fixtures	N/A	Each					0.0%
LED Reflector Bulbs	N/A	Each					0.0%
LED A-Lamps	N/A	Each					0.0%
Miscellaneous							
CO and Smoke Alarm	X	Home	23,885			-	\$ 5,866,448
Comprehensive Home Health and Safety Check-up	X	Home	22,983			-	\$ 1,373,640
Pool Pumps	N/A	Home					0.0%
Smart Strip Tier I	N/A	Home					0.0%
Smart Strip Tier II	N/A	Each					0.0%
Air Purifier	N/A	Home					0.0%
Cold Storage	N/A	Each					0.0%
Pilots							0.0%
Customer Enrollment							
Outreach & Assessment		Home	42,942				\$ 6,468,696
In-Home Energy Education		Home	42,200				\$ 925,611
Total Savings/Expenditures [6] [9]						831,906	\$ 52,501,422
Total Households Weatherized [7]							
Households Treated	Total						
- Single Family Households Treated		Home	28,759				
- Mobile Homes Treated		Home	5,606				
Total Number of Households Treated		Home	34,365				
# Eligible Households to be Treated for PY		Home	69,837				
% of Households Treated	%		49%				
- Master-Meter Households Treated		Home	2,540				
Year to Date Expenses							
ESA Program - Main	Electric	Gas	Total				
Administration			\$ 7,267,597	\$ 7,267,597			
Direct Implementation (Non-Incentive)			\$ 1,346,323	\$ 1,346,323			
Direct Implementation			\$ 51,626,971	\$ 51,626,971	<<Includes measures costs		
TOTAL ESA Main COSTS	\$ -	\$ 60,240,891	\$ 60,240,891				
Health Comfort & Safety (HCS) Measures							
	YTD (actual)						
	Plus	Units	Quantity Installed	Therm Savings			
Furnace Repair/Replacement	X	Home	1,088	(8,998)			
Furnace Clean and Tune	X	Home	5,097	(6,269)			
[1] As of September 2019, all savings are calculated based on the following source: DNV-GL - "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.							
[2] Microwave savings are from ECONorthWest Studies received in December of 2011.							
[3] Includes Faucet Aerators and Low Flow Showerheads.							
[4] Includes Water Heater Blankets and Water Heater Pipe Insulation.							
[5] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.							
[6] Total Savings/Expenditures amount does not include credits, expenses, or required adjustments that are reflected in ESA Program Table 1.							
[7] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.							
[8] As approved at the 5/30/24 ESA WG meeting, future reporting for Furnace Repair/Replacement and Furnace Clean and Tune measures is suspended on this table beginning July 2024. Please see HCS Measures table below for month- and year-to-date actuals.							
[9] Total therm savings excludes negative savings for Furnace Repair/Replacement and Furnace Clean and Tune measures beginning July 2024.							
Notes:							
Any measures noted as 'NEW' have been added during the course of this program year.							
Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes							
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments							

Energy Savings Assistance Program Table 2B - ESA Whole Home (Pilot Plus and Pilot Deep)
Southern California Gas Company
October 2025

Measures	Units	ESA Program - Pilot Plus ^[1]						Measures	Units	ESA Program - Pilot Deep ^[1]							
		Year-To-Date Completed & Expensed Installation								Year-To-Date Completed & Expensed Installation							
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure			Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure		
Appliances	Total							Appliances	Total								
Energy Star Chest Freezer: 14-18 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Energy Star Chest Freezer: 14-18 cf	Each	2.00	697.77	0.000	-3.12	\$ 2,390.00	0.19%		
Energy Star Chest Freezer: 20-22 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Energy Star Chest Freezer: 20-22 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Energy Star Chest Freezer: 5-9 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Energy Star Chest Freezer: 5-9 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Energy Star Qualified Clothes Washer	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Energy Star Qualified Clothes Washer	Each	2.00	0.00	0.000	20.63	\$ 2,290.00	0.19%		
HP Washer/Dryer Combo Unit	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	HP Washer/Dryer Combo Unit	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Energy Star Qualified Dishwashers	Each	2.00	44.60	0.011	1.24	\$ 2,060.00	1.98%	Energy Star Qualified Dishwashers	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Energy Star Qualified Refrigerators - Large 20+ cf	Each	3.00	142.20	0.000	-1.98	\$ 4,305.00	4.13%	Energy Star Qualified Refrigerators - Large 20+ cf	Each	16.00	6527.60	0.000	-47.29	\$ 22,960.00	1.86%		
Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Energy Star Qualified Refrigerators - Small 14-16 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Energy Star Qualified Refrigerators - Small 14-16 cf	Each	1.00	547.78	0.000	-1.38	\$ 1,000.00	0.08%		
Energy Star Upright Freezer: 13.5-15 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Energy Star Upright Freezer: 13.5-15 cf	Each	1.00	0.00	0.000	0.00	\$ 925.00	0.07%		
Energy Star Upright Freezer: 16-18 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Energy Star Upright Freezer: 16-18 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Energy Star Upright Freezer: 20-22 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Energy Star Upright Freezer: 20-22 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Cooling Measures	Total							Cooling Measures	Total								
Energy Star Qualified Ceiling Fans	Each	1.00	60.26	0.008	-1.22	\$ 300.00	0.29%	Energy Star Qualified Ceiling Fans	Each	3.00	-47.30	0.000	0.53	\$ 900.00	0.07%		
Whole House Fan	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Whole House Fan	Each	40.00	10105.00	4.988	-24.40	\$ 125,756.46	10.17%		
Evaporative cooler installation 3,000 CFM	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Evaporative cooler installation 3,000 CFM	Each	1.00	17943.24	0.000	0.00	\$ 1,415.00	0.11%		
Evaporative cooler installation 4,000 CFM	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Evaporative cooler installation 4,000 CFM	Each	2.00	722.36	0.000	0.00	\$ 3,025.00	0.24%		
Evaporative cooler installation 5,000 CFM	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Evaporative cooler installation 5,000 CFM	Each	2.00	912.70	0.000	0.00	\$ 3,680.00	0.30%		
Replace Room AC with Energy Start Qualified RAC - 10k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Replace Room AC with Energy Start Qualified RAC - 10k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Replace Room AC with Energy Start Qualified RAC - 12k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Replace Room AC with Energy Start Qualified RAC - 12k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Replace Room AC with Energy Start Qualified RAC - 15k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Replace Room AC with Energy Start Qualified RAC - 15k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Replace Room AC with Energy Start Qualified RAC - 6-8k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Replace Room AC with Energy Start Qualified RAC - 6-8k BTU	Each	2.00	483.72	0.000	0.00	\$ 1,700.00	0.14%		
Domestic Hot Water	Total							Domestic Hot Water	Total								
Faucet Aerator	Each	37.00	278.32	0.156	154.58	\$ 347.30	0.33%	Faucet Aerator	Each	127.00	688.98	0.052	392.19	\$ 1,336.50	0.11%		
Low-Flow Showerhead - Handheld	Each	32.00	1530.80	0.443	211.95	\$ 1,355.60	1.30%	Low-Flow Showerhead - Handheld	Each	118.00	2978.80	0.384	664.33	\$ 5,248.00	0.42%		
Low-Flow Showerhead - Regular	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Low-Flow Showerhead - Regular	Each	6.00	47.30	0.000	38.15	\$ 240.00	0.02%		
Energy Star HE Gas Storage Water Heater - 40G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Energy Star HE Gas Storage Water Heater - 40G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Energy Star HE Gas Storage Water Heater - 50G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Energy Star HE Gas Storage Water Heater - 50G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Replace existing electric W/H with HP Water Heater - 40G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Replace existing electric W/H with HP Water Heater - 40G	Each	1.00	0.00	0.000	30.93	\$ 2,540.00	0.21%		
Replace existing electric W/H with HP Water Heater - 50G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Replace existing electric W/H with HP Water Heater - 50G	Each	1.00	0.00	0.000	34.17	\$ 3,163.78	0.26%		
Replace existing electric W/H with HP Water Heater - 80G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Replace existing electric W/H with HP Water Heater - 80G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Replace with Solar Water Heating w/storage back up	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Replace with Solar Water Heating w/storage back up	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Replace with Solar Water Heating w/tankless back up	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Replace with Solar Water Heating w/tankless back up	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Replace with Tankless Water Heater	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Replace with Tankless Water Heater	Each	13.00	0.00	0.000	1042.23	\$ 61,860.00	5.00%		
Thermostatic Shower Valve	Each	32.00	863.00	0.476	254.25	\$ 1,815.00	1.74%	Thermostatic Shower Valve	Each	113.00	1936.00	0.186	672.98	\$ 6,339.00	0.51%		
Thermostatic Tub Spout/Divert	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Thermostatic Tub Spout/Divert	Each	2.00	28.00	0.000	2.60	\$ 110.00	0.01%		
Water Heater - Repair water leak - NTE \$300	T&M	0.00	0.00	0.000	0.00	\$ -	0.00%	Water Heater - Repair water leak - NTE \$300	T&M	0.00	0.00	0.000	0.00	\$ -	0.00%		
Water Heater Blanket	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Water Heater Blanket	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Water Heater Pipe Insulation	Each	12.00	0.00	0.000	25.16	\$ 340.00	0.33%	Water Heater Pipe Insulation	Each	27.00	0.00	0.000	-4.42	\$ 767.00	0.06%		
Enclosure	Total							Enclosure	Total								
Attic Cover Replacement	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Attic Cover Replacement	Each	0.00	0.00	0.000	0.00	\$ -	0.00%		
Attic Insulation, Add R-11	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	Attic Insulation, Add R-11	Per Square Foot	9800.00	1408.16	0.000	52.03	\$ 20,090.00	1.63%		
Attic Insulation, Add R-19	Each	5307.50	53.08	0.000	116.23	\$ 12,342.75	11.84%	Attic Insulation, Add R-19	Per Square Foot	23931.00	3						

High Efficiency Windows	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
High-Performance Cool Roofs	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Insulated Exterior Doors	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Kitchen Exhaust Dampers	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Minor Home / Envelop Repairs - NTE \$600	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Prescriptive Duct Sealing (No HVAC Replacement)	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Radiant Barriers	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Room AC/Evaporative Cooler Cover	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Wall Insulation, Add R-13	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Weather-stripping	Each	576.00	0.00	0.000	0.10	\$ 3,312.25	3.18%
Window Film (Tint)	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
HVAC	Total						
Duct Insulation (R-6)	Per Linear Foot	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Repair	Each	1.00	0.00	0.000	0.00	\$ 31.50	0.03%
Duct Replacement	Per Linear Foot	30.00	0.00	0.000	0.00	\$ 315.00	0.30%
Duct Test - Title 24 or to perform duct sealing	Per System	14.00	0.00	0.000	0.00	\$ 2,100.00	2.02%
ECM Blower Motor	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Efficient Fan Controller	Each	14.00	2017.92	2.647	0.00	\$ 3,850.00	3.69%
HE Wall Furnace 82% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
HVAC System - Filter Replacement (No HVAC Replacement)	Each	16.00	130.72	0.061	0.00	\$ 1,040.00	1.00%
HVAC Tune-up	Each	14.00	749.32	0.301	-0.06	\$ 6,100.00	5.85%
Mobile Home Split System, 2 TON 16 SEER/60 KBTU 95%	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Mobile Home Split System, 2 TON 16 SEER/75 KBTU 95%	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Mobile Home Split System, 3 TON 16 SEER/60 KBTU 95%	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Mobile Home Split System, 3 TON 16 SEER/75 KBTU 95%	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Mobile Home Split System, 4 TON 16 SEER/72 KBTU 95%	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 4 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 4 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 4 Ton	Each	2.00	920.00	0.832	-4.08	\$ 12,400.00	11.90%
Replace Split AC Only with 16+ SEER - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 4 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 4 Ton	Each	3.00	1892.00	1.568	19.48	\$ 24,805.00	23.80%
Replace Split System with 16+ SEER/95%+ AFUE - 5 Ton	Each	1.00	895.00	0.720	13.45	\$ 9,850.00	9.45%
Smart Thermostat	Each	3.00	515.16	0.000	27.00	\$ 705.00	0.68%
Maintenance	Total						

High Efficiency Windows	Per Square Foot	3783.34	22075.00	0.000	195.65	\$ 213,183.72	17.25%
High-Performance Cool Roofs	Per Square Foot	0.00	0.00	0.000	0.00	\$ -	0.00%
Insulated Exterior Doors	Per Door	1.00	3.91	0.000	7.59	\$ 650.00	0.05%
Kitchen Exhaust Dampers	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Minor Home / Envelop Repairs - NTE \$600	T&M	14.00	51.77	0.000	0.75	\$ 2,680.75	0.22%
Prescriptive Duct Sealing (No HVAC Replacement)	Per System	0.00	0.00	0.000	0.00	\$ -	0.00%
Radiant Barriers	Per Square Foot	0.00	0.00	0.000	0.00	\$ -	0.00%
Room AC/Evaporative Cooler Cover	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Wall Insulation, Add R-13	Per Square Foot	0.00	0.00	0.000	0.00	\$ -	0.00%
Weather-stripping	Per Linear Foot	2148.00	1686.67	0.000	674.34	\$ 12,464.90	1.01%
Window Film (Tint)	Per Square Foot	0.00	0.00	0.000	0.00	\$ -	0.00%
HVAC	Total						
Duct Insulation (R-6)	Per Linear Foot	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Repair	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Replacement	Per Linear Foot	65.00	0.00	0.000	0.00	\$ 592.50	0.05%
Duct Test - Title 24 or to perform duct sealing	Per System	83.00	0.00	0.000	0.00	\$ 13,160.00	1.06%
ECM Blower Motor	Each	1.00	0.18	0.000	0.00	\$ 630.00	0.05%
Efficient Fan Controller	Each	26.00	341.77	0.381	0.00	\$ 7,090.00	0.57%
HE Wall Furnace 82% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
HVAC System - Filter Replacement (No HVAC Replacement)	Each	41.00	351.41	0.142	26.61	\$ 2,848.00	0.23%
HVAC Tune-up	Each	14.00	731.44	0.877	0.00	\$ 5,535.00	0.45%
Mobile Home Split System, 2 TON 16 SEER/60 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Mobile Home Split System, 2 TON 16 SEER/75 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Mobile Home Split System, 3 TON 16 SEER/60 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Mobile Home Split System, 3 TON 16 SEER/							

CO/Smoke Alarm Combo	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
Comprehensive Home Health and Safety Check-up	Per Home	18.00	0.00	0.000	0.00	\$ 1,422.00	1.36%			
Furnace Clean and Tune	Each	18.00	0.00	0.000	0.00	\$ 1,323.00	1.27%			
Range Hood	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
Smoke Alarm	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
Lighting	Total									
Exterior LED Security Light (photocell and motion sensor)	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
LED Fixtures - Exterior	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
LED Fixtures - Interior	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
LED Lamps - 40w Equivalent	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
LED Lamps - 60w Equivalent	Each	103.00	2057.00	0.213	-41.71	\$ 1,260.00	1.21%			
Miscellaneous	Total									
Energy Star Qualified Variable Speed Pool pumps	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
Home Energy Monitor	Each	1.00	0.00	0.000	0.00	\$ 75.00	0.07%			
Tier 2 Smart Power Strips	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
Vacancy Sensors	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
Permitting Fees	Total									
Permits	Each	5.00	0.00	0.000	0.00	\$ 1,222.79	1.17%			
Customer Enrollment										
ESA WH Outreach & Assessment	Home	20				\$ 4,000.00	3.84%			
ESA WH In-Home Energy Education (1)	Home	0				\$ -	0.00%			
Total Savings/Expenditures						14095.12	8.586	840.22	\$ 104,215.96	100.00%

CO/Smoke Alarm Combo	Each	3.00	0.00	0.000	0.00	\$ 241.00	0.02%			
Comprehensive Home Health and Safety Check-up	Per Home	72.00	0.00	0.000	0.00	\$ 5,898.00	0.48%			
Furnace Clean and Tune	Each	42.00	0.00	0.000	0.00	\$ 3,293.00	0.27%			
Range Hood	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
Smoke Alarm	Each	5.00	0.00	0.000	0.00	\$ 257.50	0.02%			
Lighting	Total									
Exterior LED Security Light (photocell and motion sensor)	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
LED Fixtures - Exterior	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
LED Fixtures - Interior	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
LED Lamps - 40w Equivalent	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
LED Lamps - 60w Equivalent	Each	445.00	15809.21	0.000	-59.86	\$ 5,340.00	0.43%			
Miscellaneous	Total									
Energy Star Qualified Variable Speed Pool pumps	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
Home Energy Monitor	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
Tier 2 Smart Power Strips	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
Vacancy Sensors	Each	0.00	0.00	0.000	0.00	\$ -	0.00%			
Permitting Fees	Total									
Permits	Each	67.00	0.00	0.000	0.00	\$ 19,604.39	1.59%			
Customer Enrollment										
ESA WH Outreach & Assessment	Home	80.00				\$ 15,640.00	1.27%			
ESA WH In-Home Energy Education (1)	Home	0				\$ -	0.00%			
Total Savings/Expenditures						270478.25	7.010	6301.45	\$ 1,236,059.07	100.00%

Households Treated	Total
- Single Family Households Treated	Home
	16
- Mobile Homes Treated	Home
	4
Total Number of Households Treated	Home
	20

Households Treated	Total
- Single Family Households Treated	Home
	72
- Mobile Homes Treated	Home
	8
Total Number of Households Treated	Home
	80

(1)- Education charge included in Outreach and Assessment.

	Year to Date Expenses		
ESA Program - Pilot Plus and Pilot Deep	Electric	Gas	Total
Administration ^[1]	\$109,249	\$66,057	\$175,306
Direct Implementation (Non-Incentive) ^[2]	\$87,410	\$87,410	\$174,819
Direct Implementation ^[3]	\$36,070	\$29,240	\$65,310
TOTAL Pilot Plus and Pilot Deep COSTS	\$232,729	\$182,706	\$415,435

<<Includes measures costs

	Year to Date Expenses		
ESA Program - Pilot Plus and Pilot Deep	Electric	Gas	Total
Inspections	0	0	0
Marketing and Outreach	\$17,390	\$17,390	\$34,779
General (SCE) Administration	\$49,479	\$6,286	\$55,765
Direct Implementer -- ADMIN	\$87,410	\$87,410	\$174,819
EM&V Studies	\$37,541	\$37,541	\$75,082
Direct Installation -- Materials	\$17,497	\$12,632	\$30,128
Performance Incentive	\$10,261	\$7,590	\$17,850
Home Audit; Test-In Test-Out	\$7,439	\$8,015	\$15,454
Remediation & Mitigation	\$874	\$1,004	\$1,877
WE&T	\$4,840	\$4,840	\$9,680
\$232,729	\$182,706	\$415,435	

^[1] Administration includes expenses from the following categories: General Administration, Regulatory Compliance, Training, Inspections, Marketing and Outreach, and Evaluation.

^[2] Direct Implementation (Non-Incentive) includes expenses for Implementer Administration and Marketing.

^[3] Direct Implementation includes expenses for measures delivery.

Energy Savings Assistance Program PilotsTable 2C-D
Southern California Gas Company
October 2025

NOT APPLICABLE TO SOCALGAS

Measures	Units	Building Electrification Retrofit Pilot (SCE)						Measures	Units	Clean Energy Homes New Construction Pilot (SCE)							
		Year-To-Date Completed & Expensed Installation								Year-To-Date Completed & Expensed Installation							
		Quantity	kWh[3]	kW[3]	Therms[3]	Expenses (\$)	% of Expenditure			Quantity	kWh[3]	kW[3]	Therms[3]	Expenses (\$)	% of Expenditure		
Appliances								Appliances									
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Domestic Hot Water								Domestic Hot Water									
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%			
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Enclosure[1]								Enclosure[1]									
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%			
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%			
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%			
HVAC								HVAC									
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%			
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%			
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%			
Maintenance								Maintenance									
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%			
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%			
Lighting								Lighting									
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Miscellaneous								Miscellaneous									
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%			
Customer Enrollment								Customer Enrollment									
ESA Outreach & Assessment	Home	-				\$ -	0.0%	ESA Outreach & Assessment	Home	-			\$ -	0.0%			
ESA In-Home Energy Education	Home	-				\$ -	0.0%	ESA In-Home Energy Education	Home	-			\$ -	0.0%			
						0.0%											
Total Savings/Expenditures			-	-	-	\$ -		Total Savings/Expenditures			-	-	\$ -	0.0%			
Households Treated		Total						Households Treated		Total							
- Single Family Households Treated	Home							- Single Family Households Treated	Home								
- Mobile Homes Treated	Home							- Mobile Homes Treated	Home								
Total Number of Households Treated	Home							Total Number of Households Treated	Home								

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program CSD Leveraging Table 2E
Southern California Gas Company
October 2025

Measures	Plus	Units	ESA Program - CSD Leveraging					
			Year-To-Date Completed & Expensed Installation					
			Quantity Installed	kWh[1] (Annual)	kW[1] (Annual)	Therms[1] (Annual)	Expenses (\$)	% of Expenditure
Appliances								
High Efficiency Clothes Washer	X	Home	-	-	-	-	\$ -	0.0%
Refrigerators	N/A	Each	-	-	-	-	\$ -	0.0%
Freezers	N/A	Each	-	-	-	-	\$ -	0.0%
Clothes Dryer	N/A	Each	-	-	-	-	\$ -	0.0%
Dishwasher	N/A	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water								
Other Domestic Hot Water [3]		Home	-	-	-	-	\$ -	0.0%
Water Heater Tank and Pipe Insulation [4]	X	Home	-	-	-	-	\$ -	0.0%
Water Heater Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Tankless Water Heater	X	Home	-	-	-	-	\$ -	0.0%
Thermostatic Shower Valve		Each	-	-	-	-	\$ -	0.0%
Combined Showerhead/TSV		Each	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater	N/A	Each	-	-	-	-	\$ -	0.0%
Tub Diverter/ Tub Spout		Each	-	-	-	-	\$ -	0.0%
Solar Water Heating	X	Home						
Enclosure								
Air Sealing/Envelope [5]	X	Home	-	-	-	-	\$ -	0.0%
Diagnostic Air Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Attic Insulation	X	Home	-	-	-	-	\$ -	0.0%
Floor Insulation	N/A	Home	-	-	-	-	\$ -	0.0%
Minor Home Repairs		Home	-	-	-	-	\$ -	0.0%
HVAC								
Furnace Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Room A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Central A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Heat Pump Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooler	N/A	Home	-	-	-	-	\$ -	0.0%
Duct Testing and Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Energy Efficient Fan Control	N/A	Home	-	-	-	-	\$ -	0.0%
Prescriptive Duct Sealing	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout	X	Home	-	-	-	-	\$ -	0.0%
Smart Thermostat	X	Home	-	-	-	-	\$ -	0.0%
Portable A/C	N/A	Each	-	-	-	-	\$ -	0.0%
Central Heat Pump-FS (propane or gas space)	N/A	Home	-	-	-	-	\$ -	0.0%
Wholehouse Fan	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Fan Controller	X	Home						
Maintenance								
Furnace Clean and Tune	X	Home	-	-	-	-	\$ -	0.0%
Central A/C Tune up	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooling Maintenance	N/A	Home	-	-	-	-	\$ -	0.0%
Range Hood	X	Home	-	-	-	-	\$ -	0.0%
Lighting								
Exterior Hard wired LED fixtures	N/A	Each	-	-	-	-	\$ -	0.0%
LED Reflector Bulbs	N/A	Each	-	-	-	-	\$ -	0.0%
LED A-Lamps	N/A	Each	-	-	-	-	\$ -	0.0%
Miscellaneous								
Pool Pumps	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier I	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier II	N/A	Each	-	-	-	-	\$ -	0.0%
Air Purifier	N/A	Home	-	-	-	-	\$ -	0.0%
Cold Storage	N/A	Each	-	-	-	-	\$ -	0.0%
Comprehensive Home Health and Safety Check-up	X	Home	-	-	-	-	\$ -	0.0%
CO and Smoke Alarm	X	Each	-	-	-	-	\$ -	0.0%
Pilots								
Customer Enrollment								
Outreach & Assessment		Home	-				\$ -	0.0%
In-Home Education		Home	-				\$ -	0.0%
Total Savings/Expenditures								
Total Households Weatherized [6]				-	-	-	\$ -	0.0%
CSD MF Tenant Units Treated								
						Total		

ESA Program - CSD Leveraging	Year to Date Expenses ⁶		
	Electric	Gas	Total
Administration			\$ -
Direct Implementation (Non-Incentive)			\$ -
Direct Implementation			\$ -
TOTAL CSD Leveraging COSTS	\$ -	\$ -	\$ -

[1] All savings are calculated based on the following sources:

DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.

[2] Microwave savings are from ECONorthWest Studies received in December of 2011.

[3] Includes Faucet Aerators and Low Flow Showerheads.

[4] Includes Water Heater Blankets and Water Heater Pipe Insulation.

[5] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[6] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

Notes:

Any measures noted as 'NEW' have been added during the course of this program year.

Any measure noted as "REMOVED" are no longer offered by the program but have been kept for tracking purposes.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill
Savings per Treated Home/Common Area
Southern California Gas Company
October 2025**

Table 3A, ESA Program Main (SF, MF) [2]		
Annual kWh Savings		N/A
Annual Therm Savings		825,637
Lifecycle kWh Savings		N/A
Lifecycle Therm Savings		8,134,696
Current kWh Rate		N/A
Current Therm Rate	\$	1.66
Average 1st Year Bill Savings / Treated households	\$	39.88
Average Lifecycle Bill Savings / Treated Household	\$	392.93

Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) [1]		
Annual kWh Savings		N/A
Annual Therm Savings		-
Lifecycle kWh Savings		N/A
Lifecycle Therm Savings		-
Current kWh Rate		N/A
Current Therm Rate		-
Average 1st Year Bill Savings / Treated Property		-
Average Lifecycle Bill Savings / Treated Property		-

No data available for February

Table 3C, ESA Program - Multifamily Whole Building [1]		
Annual kWh Savings		N/A
Annual Therm Savings		-
Lifecycle kWh Savings		N/A
Lifecycle Therm Savings		-
Current kWh Rate		N/A
Current Therm Rate	\$	-
Average 1st Year Bill Savings / Treated Property	\$	-
Average Lifecycle Bill Savings / Treated Property	\$	-

No data available for February

Table 3D, ESA Program - Pilot Plus		
Annual kWh Savings		14,095
Annual Therm Savings		840
Lifecycle kWh Savings		140,951
Lifecycle Therm Savings		8,402
Current kWh Rate	\$	0.21
Current Therm Rate	\$	1.38
Average 1st Year Bill Savings / Treated Property	\$	204
Average Lifecycle Bill Savings / Treated Property	\$	2,035

Table 3E, ESA Program - Pilot Deep		
Annual kWh Savings		270,478
Annual Therm Savings		6,301
Lifecycle kWh Savings		2,704,783
Lifecycle Therm Savings		63,015
Current kWh Rate	\$	0.21
Current Therm Rate	\$	1.38
Average 1st Year Bill Savings / Treated Property	\$	807
Average Lifecycle Bill Savings / Treated Property	\$	8,071

Table 3F, ESA Program - Building Electrification - N/A for SoCalGas		
Annual kWh Savings		N/A
Annual Therm Savings		-
Lifecycle kWh Savings		N/A
Lifecycle Therm Savings		-
Current kWh Rate		N/A
Current Therm Rate	\$	-
Average 1st Year Bill Savings / Treated Property	\$	-
Average Lifecycle Bill Savings / Treated Property	\$	-

Table 3G, ESA Program - CSD Leveraging		
Annual kWh Savings		N/A
Annual Therm Savings		-
Lifecycle kWh Savings		N/A
Lifecycle Therm Savings		-
Current kWh Rate		N/A
Current Therm Rate	\$	-
Average 1st Year Bill Savings / Treated Property	\$	-
Average Lifecycle Bill Savings / Treated Property	\$	-

Table 3H, Summary - ESA Program (SF, MH), MFWB, PP, PD, BE, CSD		
Annual kWh Savings		284,573
Annual Therm Savings		832,779
Lifecycle kWh Savings		2,845,734
Lifecycle Therm Savings		8,206,113
Current kWh Rate	\$	0.21
Current Therm Rate	\$	1.59
Average 1st Year Bill Savings / Treated Households	\$	1,050
Average Lifecycle Bill Savings / Treated Households	\$	10,499

[1] NMEC calculations require 12 months prior and post implementation data.

[2] Includes them savings for all measures.

Note: Summary is the sum of ESA Main Program + MFWB + Pilot Plus + Pilot Deep + BE + CSD.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 4 - Homes/Buildings Treated
Southern California Gas Company
October 2025

Table 4A, ESA Program (SF, MH)				Households Treated YTD		
County	Eligible Households [3]			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Fresno	27	12,750	12,777	35	759	794
Imperial	20,813	13	20,826	185	5	190
Kern	26,841	25,703	52,544	1,635	417	2,052
Kings	17,724	13	17,737	487	0	487
Los Angeles	7,784	1,051,262	1,059,046	326	13,941	14,267
Orange	25	258,609	258,634	0	1,473	1,473
Riverside	152,353	126,472	278,825	824	5,794	6,618
San Bernardino	778	190,048	190,826	80	3,874	3,954
San Luis Obispo	20,417	10,205	30,622	143	0	143
Santa Barbara	1,787	45,087	46,874	444	242	686
Tulare	51,242	12,728	63,970	2,280	557	2,837
Ventura	3,908	70,985	74,893	133	731	864
Total	303,699	1,803,875	2,107,574	6,572	27,793	34,365

Table 4B, ESA Program - Multifamily Whole Building (MF In-Unit)				Households Treated YTD		
County				Rural	Urban	Total
	Rural	Urban	Total	Rural	Urban	Total
Fresno						0
Imperial						0
Kern						0
Kings						0
Los Angeles						0
Orange						0
Riverside						0
San Bernardino						0
San Luis Obispo						0
Santa Barbara						0
Tulare						0
Ventura						0
Total				0	0	0

Table 4C, ESA Program - Multifamily Whole Building (MFWB/CAM)				Properties Treated YTD		
	Eligible Properties [2]			Properties Treated YTD		
	Rural	Urban	Total	Rural	Urban	Total
-						
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
Total				0	0	0

Table 4D, ESA Program - Pilot Plus and Pilot Deep				Households Treated YTD		
	Eligible Households			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Los Angeles	236	24,422	24,658	0	0	0
Riverside	6,332	5,358	11,690	47	50	97
San Bernardino	1,548	10,114	11,662	0	3	3
Total	8,116	39,894	48,010	47	53	100

No CSD activity

Table 4E, ESA Program - CSD Leveraging				Households Treated YTD		
County				Households Treated YTD		
	Rural	Urban	Total	Rural	Urban	Total
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
Total				0	0	0

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.

[2] Do not currently have Eligible Properties for ESA CAM.

[3] Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% FPL) to now establishing the ESA Program's income limits to at or below 250% of FPL.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Southern California Gas Company
October 2025

Table 5A, ESA Program (SF,MH)												
Month	Gas & Electric			Gas Only [1]			Electric Only			Total		
	# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)	
		Therm	kWh		Therm	kWh		Therm	kWh		Therm	kWh
January					-	N/A	N/A			-	-	N/A
February				3,967	77,127	N/A	N/A			3,967	77,127	N/A
March				3,949	86,730	N/A	N/A			3,949	86,730	N/A
April				3,697	89,313	N/A	N/A			3,697	89,313	N/A
May				3,687	95,689	N/A	N/A			3,687	95,689	N/A
June				3,551	93,138	N/A	N/A			3,551	93,138	N/A
July				4,334	104,666	N/A	N/A			4,334	104,666	N/A
August				3,631	94,035	N/A	N/A			3,631	94,035	N/A
September				3,144	51,289	N/A	N/A			3,144	51,289	N/A
October				4,406	133,650	N/A	N/A			4,406	133,650	N/A
November					N/A	N/A				-	-	N/A
December					N/A	N/A				-	-	N/A
YTD				34,366	825,637	N/A	N/A			34,366	825,637	N/A

[1] As of September 2019, all savings are calculated based on the following source: DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.

[2] Includes therm savings for all measures.

Notes:

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - Multifamily Whole Building (MF In-Unit)												
Month	Gas & Electric			Gas Only [1]			Electric Only			Total		
	# of Household Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)	
		Therm	kWh		kW			Therm	kWh		Therm	kWh
January						N/A	N/A			-	-	N/A
February						N/A	N/A			-	-	N/A
March						N/A	N/A			-	-	N/A
April						N/A	N/A			-	-	N/A
May						N/A	N/A			-	-	N/A
June						N/A	N/A			-	-	N/A
July						N/A	N/A			-	-	N/A
August						N/A	N/A			-	-	N/A
September						N/A	N/A			-	-	N/A
October						N/A	N/A			-	-	N/A
November						N/A	N/A			-	-	N/A
December						N/A	N/A			-	-	N/A
YTD	-	-	-	-	-	N/A	N/A	-	-	-	-	N/A

* Contractor invoices processed and paid in January are related to work performed in 2024 and will be reported in SoCalGas' 2024 Annual Report.

Notes:

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5C, ESA Program - Multifamily Whole Building												
Month	Gas & Electric			Gas Only [1]			Electric Only			Total		
	# of Properties Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)	
		Therm	kWh		kW			Therm	kWh		Therm	kWh
January					-	N/A	N/A			-	-	-
February					-	N/A	N/A			-	-	-
March					-	N/A	N/A			-	-	-
April					-	N/A	N/A			-	-	-
May					-	N/A	N/A			-	-	-
June					-	N/A	N/A			-	-	-
July					-	N/A	N/A			-	-	-
August					-	N/A	N/A			-	-	-
September					-	N/A	N/A			-	-	-
October					-	N/A	N/A			-	-	-
November					-	N/A	N/A			-	-	-
December					-	N/A	N/A			-	-	-
YTD	-	-	-	-	-	N/A	N/A	-	-	-	-	-

* Contractor invoices processed and paid in January are related to work performed in 2024 and will be reported in SoCalGas' 2024 Annual Report.

Notes:

MFWB Program to commence July 2023. No installation data to report as of January 2024.

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5D, ESA Program - Pilot Plus and Pilot Deep												
Month	Gas & Electric			Gas Only [1]			Electric Only			Total		
	# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)	
		Therm	kWh		kW			Therm	kWh		Therm	kWh
January	3	413	8,447	0	-	N/A	N/A			3	4	

Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies
Southern California Gas Company
October 2025

	Authorized 2021-26 Funding			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expensed		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
ESA Pilot Plus/Deep Program	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 399,153	\$ 399,153	N/A	\$ 1,361,270	\$ 1,361,270	N/A	\$ 2,297,233	\$ 2,297,233	N/A	4%	4%
Total Pilots	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 399,153	\$ 399,153	N/A	\$ 1,361,270	\$ 1,361,270	N/A	\$ 2,297,233	\$ 2,297,233	N/A	0%	0%
Studies															
Needs Assessment (LINA) ^[1]	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 124,834	\$ 124,834	N/A	200%	200%
Joint IOU - Multifamily CAM Process Evaluation ^[2]	N/A	\$ 75,000	\$ 75,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 67,020	\$ 67,020	N/A	0%	0%
2020 Non Energy Benefits Evaluation (NEB's) ^[3]	N/A	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 1,338	\$ 1,338	N/A	0%	0%	
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ (14,258)	\$ (14,258)	N/A	\$ 12,495	\$ 12,495	N/A	\$ 57,388	\$ 57,388	N/A	0%	0%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 18,845	\$ 18,845	N/A	0%	0%
Load Impact Evaluation Study	N/A	\$ 375,000	\$ 375,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Equity Criteria and Non Energy Benefits Evaluation (NEB's)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Rapid Feedback Research and Analysis	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Process Evaluation Studies (1-4 Studies)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Potential Ad Hoc Tasks	N/A	\$ 300,000	\$ 300,000	N/A	\$ 7,458	\$ 7,458	N/A	\$ 27,455	\$ 27,455	N/A	\$ 27,455	\$ 27,455	N/A	0%	0%
Total Studies ^[4]	N/A	\$ 1,068,750	\$ 1,068,750	N/A	\$ (6,800)	\$ (6,800)	N/A	\$ 39,950	\$ 39,950	N/A	\$ 103,688	\$ 103,688	N/A	10%	10%

^[1] LINA study funded out of prior cycle unspent funds per AL 5558.

^[2] MF CAM study funded out of MF CAM prior cycle unspent funds per AL 5744.

^[3] Cycle-to-date amount related to 2020 activity posted in 2021.

^[4] Total studies amount includes 2021-2026 authorized budget in D.21-06-015 only as well as associated spending.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
Southern California Gas Company
October 2025

ESA Main (SF, MH)

Customer Segments	# of Households Eligible* [1]	# of Households Treated [17]	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	1,039,808	28,759	3%	353,546	8.1%				24.8	25.0	1,219.9
MH	115,957	5,606	5%	550	1019.3%				20.1	20.6	1,026.3
Rent vs. Own											
Own	788,781	8,387	1%						87.0	88.3	4,427.6
Rent	1,319,476	25,979	2%						3.7	3.7	142.5
Vacant											
Previous vs. New Participant											
New participant		10,499		223,185	4.7%				23.6	23.9	1,173.5
Previous Participant		23,867		179,180	13.3%				24.2	24.5	1,194.8
Seniors [3]	869,111	11,598	1%						25.3	25.6	1,295.8
Veterans [4]	135,375	252	0%						25.9	26.1	1,179.9
Hard-to-Reach [5]	781,935	13,017	2%	111,627	11.7%				20.9	21.1	1,032.5
Vulnerable [6]	1,347,171	29,445	2%	363,871	8.1%				23.6	23.8	1,151.2
Location											
DAC [7]	1,306,904	27,688	2%	350,893	7.9%				23.7	23.9	1,156.3
Rural	284,010	6,573	2%	63,147	10.4%				30.2	30.7	1,343.4
Tribal [8]	4,445	28	1%	143	19.6%				13.4	15.3	1,096.1
PSPS Zone	N/A	N/A	N/A	N/A	N/A						
Wildfire Zone [9]	915,416	16,623	2%	190,820	8.7%				26.0	26.4	1,264.8
Climate Zone											
4	11,195	59	1%	494	11.9%				18.0	18.8	918.5
5	40,075	755	2%	8,259	9.1%				18.9	21.6	1,597.6
6	190,295	1,212	1%	5,896	20.6%				11.6	12.3	697.8
8	432,412	8,141	2%	97,265	8.4%				14.9	15.3	954.6
9	582,065	5,246	1%	70,026	7.5%				22.5	21.1	1,186.9
10	329,439	8,591	3%	114,867	7.5%				28.0	28.6	1,329.9
13	130,527	6,053	5%	54,405	11.1%				33.8	34.1	1,283.1
14	59,734	1,949	3%	19,619	9.9%				29.6	30.4	1,271.1
15	93,038	1,637	2%	17,777	9.2%				22.2	23.0	1,317.3
16	29,157	723	2%	13,757	5.3%				25.0	26.2	1,254.3
CARB Communities [10]	245,566	6,945	3%	89,956	7.7%				14.1	14.3	885.3
Financial											
CARE	1,458,614	24,954	2%	239,067	10.4%				24.6	24.9	1,211.6
Disconnected [2]		6		53	11.3%				31.3	30.9	2,124.1
Arrearages [11]	691,384	15,907	2%	183,802	8.7%				22.7	22.9	1,117.7
High Usage [12]	628,004	9,905	2%	127,832	7.7%				23.9	24.2	1,230.9
High Energy Burden [13]		2,841							22.7	23.3	1,168.7
SEVI [14]											
<25%	519		0%								
25%-50%											
50%-75%	1,073,624	15,089	1%	188,752	8.0%				27.0	27.3	1,351.0
>75%	423,225	11,652	3%	131,504	8.9%				18.5	18.6	942.8
Affordability Ratio [15]											
<25%	1,397,707	25,111	2%	304,630	8.2%				24.2	24.4	1,208.6
25%-50%	15,030	277	2%	1,980	14.0%				11.1	11.1	598.5
50%-75%	1,268	27	2%	455	5.9%				13.7	11.2	830.6
>75%	83,361	1,327	2%	13,194	10.1%				9.6	9.9	628.8
Health Condition											
Medical Baseline	8,712	1,079	12%	2,677	40.3%				26.9	27.5	1,368.1
Respiratory [16]											
<25%	247,721	1,070	0%	6,900	15.5%				26.2	26.5	1,346.7
25%-50%	393,693	4,814	1%	48,751	9.9%				23.9	24.4	1,254.7
50%-75%	459,431	9,537	2%	126,852	7.5%				22.9	23.1	1,177.5
>75%	396,521	11,321	3%	137,756	8.2%				23.1	23.3	1,118.4
Disabled [4]	622,269	4,674	1%						24.6	24.9	1,311.7

Note: The MF In-unit will be tracked with ESA main program until MFWB program launches. Upon MFWB program launch, the data for MF In-Unit and MF CAM will be captured in the MFWB section in the following two tables below.

Multifamily Whole Building (MFWB)

Customer Segments	# of Properties Eligible* [1]	# of Properties Treated [17]	Enrollment Rate = (C/B)	# of Properties Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Property	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving Measures Only)	Avg. Cost Per Treated Property
Demographic											
Housing Type											
SF			#DIV/0!		0.0%						
MH			#DIV/0!		0.0%						
MF In-Unit			#DIV/0!		0.0%						
Rent vs. Own											
Own			#DIV/0!		0.0%						
Rent			#DIV/0!		0.0%						
Vacant					0.0%						
Previous vs. New Participant											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]			#DIV/0!		0.0%						
Veterans [4]			#DIV/0!		0.0%						
Hard-to-Reach [5]			#DIV/0!		0.0%						
Vulnerable [6]			#DIV/0!		0.0						

Multifamily Whole Building (Individual in-unit treatments)

Customer Segments	# of Units Eligible* [1]	# of Units Treated [17]	Enrollment Rate = (C/B)	# of Units Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Unit	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving Measures Only)	Avg. Cost Per Treated Unit
Demographic											
Housing Type						#DIV/0!	0.0%				
SF						#DIV/0!	0.0%				
MH						#DIV/0!	0.0%				
MF In-Unit						#DIV/0!	0.0%				
Rent vs. Own						#DIV/0!	0.0%				
Own						#DIV/0!	0.0%				
Rent						#DIV/0!	0.0%				
Vacant						#DIV/0!	0.0%				
Previous vs. New Participant											
New participant							0.0%				
Previous Participant							0.0%				
Seniors [3]						#DIV/0!	0.0%				
Veterans [4]						#DIV/0!	0.0%				
Hard-to-Reach [5]						#DIV/0!	0.0%				
Vulnerable [6]						#DIV/0!	0.0%				
Location											
DAC [7]						#DIV/0!	0.0%				
Rural						#DIV/0!	0.0%				
Tribal [8]						#DIV/0!	0.0%				
PSPS Zone						N/A	N/A				
Wildfire Zone [9]						#DIV/0!	0.0%				
Climate Zone											
4						#DIV/0!	0.0%				
5						#DIV/0!	0.0%				
6						#DIV/0!	0.0%				
8						#DIV/0!	0.0%				
9						#DIV/0!	0.0%				
10						#DIV/0!	0.0%				
13						#DIV/0!	0.0%				
14						#DIV/0!	0.0%				
15						#DIV/0!	0.0%				
16						#DIV/0!	0.0%				
CARB Communities [10]						#DIV/0!	0.0%				
Financial											
CARE						#DIV/0!	0.0%				
Disconnected [2]							0.0%				
Arrearages [11]						#DIV/0!	0.0%				
High Usage [12]						#DIV/0!	0.0%				
High Energy Burden [13]							0.0%				
SEVI [14]											
<25%						#DIV/0!	0.0%				
25%-50%							0.0%				
50%-75%						#DIV/0!	0.0%				
>75%						#DIV/0!	0.0%				
Affordability Ratio [15]											
<25%						#DIV/0!	0.0%				
25%-50%						#DIV/0!	0.0%				
50%-75%						#DIV/0!	0.0%				
>75%						#DIV/0!	0.0%				
Health Condition											
Medical Baseline						#DIV/0!	0.0%				
Respiratory [16]											
<25%						#DIV/0!	0.0%				
25%-50%						#DIV/0!	0.0%				
50%-75%						#DIV/0!	0.0%				
>75%						#DIV/0!	0.0%				
Disabled [4]						#DIV/0!	0.0%				

No data available for June.

Pilot Plus and Pilot Deep

Customer Segments	of Households Eligible [1]	of Households Treated	Enrollment Rate = (C/B)	of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type	68689	0	0.00%	52,822	0.00%	2,845	-	0.16	71	-	\$ 13,408.16
MH	N/A	N/A	0%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
MF In-Unit	N/A	N/A	0%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Rent vs. Own [2]											
Own	35855	71	0.20%	28,472	0.25%	2,938	-	0.16	71	-	\$ 13,505.80
Rent	6611	29	0.02%	5,110	0.57%	2,618	-	0.14	73	-	\$ 13,169.12
N/A	7428	-	0.02%	-	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Previous vs. New Participant [4]											
Previous	14083	26	0.18%	6,602	0.25%	2,605	-	0.16	57	-	\$ 13,813.43
New Participant	33927	74	0.22%	28,141	0.26%	2,929	-	0.16	76	-	\$ 13,265.77
Seniors	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Veterans	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hard-to-Reach	68689	0	0.00%	52,822	0.00%	2,845	-	0.16	71	-	\$ 13,408.16
Vulnerable	44172	3	0.01%	33,339	0.01%	7,142	-	0.20	81	-	\$ 13,643.08
Location											
DAC	27499	32	0.12%	18,240	0.18%	2,148	-	0.17	75	-	\$ 12,586.35
Rural	8116	47	0.58%	3,614	1.30%	2,406	-	0.15	81	-	\$ 13,639.24
Tribal	233	1	0.43%	219	0.46%	18,766	-	0.00	32	-	\$ 8,638.72
PSPS Zone	10806	98	0.91%	8,458	1.16%	2,874	-	0.16	71	-	\$ 13,359.69
Climate Zone 06	1672	0	0.00%	1,264	0.00%	-	-	-	-	-	-
Climate Zone 08	10797	0	0.00%	9,696	0.00%	-	-	-	-	-	-
Climate Zone 09	15445	0	0.00%	12,441	0.00%	-	-	-	-	-	-
Climate Zone 10	27672	99	0.36%	25,262	0.39%	2,684	-	0.16	72	-	\$ 13,456.34
Climate Zone 13	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Climate Zone 14	9953	0	0.00%	1,808	0.00%	-	-	-	-	-	-
Climate Zone 15	1706	1	0.06%	1,455	0.07%	18,766</td					

Energy Savings Assistance Program Table - 8 Clean Energy Referral, Leveraging, and Coordination
Southern California Gas Company
October 2025

Partner	Brief Description of Effort	# of Referrals [1]	# of Leveraging Relationships [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
CARE	CARE customers who are PEV approved are shared with ESA Program				56,126	2,239
Water Agencies [6]	SoCalGas provides the ability for water agencies to capture water savings through leveraging and co-funding opportunities		9 Agencies			6,247
Municipal Electric Providers [7]	SoCalGas provides leveraging and co-funding opportunities to electric and water providers who might otherwise not offer energy savings measures		3 Providers			1,637
Project Homekey (Properties)	SoCalGas' ESA Program provides energy efficiency services at no cost to Project Homekey sites.					
Whole Home to Core [8]	Number of Homes Enrolled in ESA Core as a result of being referred by ESA Whole Home due to home not being able to meet minumum 5% for ESA Whole Home participation.	N/A	N/A	N/A	134	N/A

[1] Outbound referrals being given to the Partner Program by ESA Program.

[2] Activities that involve the sharing resources to jointly support program delivery or administration. (Example: Sharing of Lead Lists, Cost Splitting, etc.)

[3] Activities related to program communication (marketing), collaboration of events, and alignment of activities (outreach events, tradeshows, etc.) to support program awareness and delivery.

[4] Inbound customer leads or referrals to ESA Program from the Partner Program.

[5] Enrollments that results from the Leads or Referrals supplied by the Partner.

[6] Water Agencies include: Anaheim Public Utilities, Eastern Municipal Water District, Fontana Water Company, Liberty Utilities, Metropolitan Water District, San Gabriel Valley Water Company, California American Water, Moulton Niguel Water District and Rancho California Water District.

[7] Municipal Electric Providers include: Anaheim Public Utilities, Los Angeles Department of Water and Power, and Riverside Public Utilities.

[8] ESA Whole Home (also known a Pilot Plus/Deep) is a joint pilot with SoCalGas and SCE.

Energy Savings Assistance Program Table - 9 Tribal Outreach
Southern California Gas Company
October 2025

Outreach Status	Quantity (Includes CARE, FERA, and ESA Program)	List of Participating Tribes
Tribes completed ESA Program Meet & Confer	18	Agua Caliente Band of Cahuilla Indians, Barbareño/Ventureño Band of Mission Indians, Cahuilla Band of Indians, Chemehuevi Indian Tribe, Fort Mojave Indian Tribe, Juañeno Band of Mission Indians, Kern Valley Indian Community - Nuwa (Kawaiisu), Los Coyotes Band of Cahuilla and Cupeño Indians, Morongo Band of Mission Indians, Owens Valley Career Development Center - Tule River, Pechanga Band of Indians, Santa Ynez Band of Chumash Indians, Soboba Band of Luiseño Indians, Southern California Tribal Chairmen's Association, Torres Martinez Desert Cahuilla Indians, Tachi Yokut, Tule River, Yuhaaviatam of San Manuel Nation
Tribes requested outreach materials or applications	18	Agua Caliente Band of Cahuilla Indians, Barbareño/Ventureño Band of Mission Indians, Cahuilla Band of Indians, Chemehuevi Indian Tribe, Fort Mojave Indian Tribe, Juañeno Band of Mission Indians, Kern Valley Indian Community - Nuwa (Kawaiisu), Los Coyotes Band of Cahuilla and Cupeño Indians, Morongo Band of Mission Indians, Owens Valley Career Development Center - Tule River, Pechanga Band of Indians, Santa Ynez Band of Chumash Indians, Soboba Band of Luiseño Indians, Southern California Tribal Chairmen's Association, Torres Martinez Desert Cahuilla Indians, Tachi Yokut, Tule River, Yuhaaviatam of San Manuel Nation
Tribes who have not accepted offer to Meet and Confer	0	
Non-Federally Recognized Tribes who participated in Meet & Confer	4	Barbareño/Ventureño Band of Mission Indians, Juañeno Band of Mission Indians, Kern Valley Indian Community - Nuwa (Kawaiisu), The Salinan Tribe of Monterey and San Luis Obispo Counties
Tribes and Housing Authority sites involved in Focused Project/ESA Program Partnership offer on Tribal Lands	0	
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	4	Owens Valley Career Development Center - Tule River, Soboba Band of Luiseño Indians, Torres Martinez Desert Cahuilla Indians, Yuhaaviatam of San Manuel Nation
Housing Authority and TANF offices who participated in Meet and Confer	4	Owens Valley Career Development Center - Tule River, Soboba Band of Luiseño Indians, Torres Martinez Desert Cahuilla Indians, Yuhaaviatam of San Manuel Nation

CARE Program Table 1 - Program Expenses
Southern California Gas Company
October 2025

CARE Program:	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Outreach	N/A	\$ 4,604,267	\$ 4,604,267	N/A	\$ 262,744	\$ 262,744	N/A	\$ 2,895,453	\$ 2,895,453	N/A	63%	63%
Processing / Certification Re-certification	N/A	\$ 2,354,471	\$ 2,354,471	N/A	\$ 155,137	\$ 155,137	N/A	\$ 1,151,321	\$ 1,151,321	N/A	49%	49%
Post Enrollment Verification	N/A	\$ 261,652	\$ 261,652	N/A	\$ 17,840	\$ 17,840	N/A	\$ 150,441	\$ 150,441	N/A	57%	57%
IT Programming	N/A	\$ 1,144,150	\$ 1,144,150	N/A	\$ 19,290	\$ 19,290	N/A	\$ 772,460	\$ 772,460	N/A	68%	68%
Pilots	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ (5,782)	\$ -	N/A	N/A	N/A
CHANGES Program	N/A	\$ 437,502	\$ 437,502	N/A	\$ 75,407	\$ 75,407	N/A	\$ 296,875	\$ 296,875	N/A	68%	68%
Studies	N/A	\$ 62,500	\$ 62,500	N/A	\$ (14,258)	\$ (14,258)	N/A	\$ 31,127	\$ 31,127	N/A	50%	50%
Regulatory Compliance	N/A	\$ 624,391	\$ 624,391	N/A	\$ 33,496	\$ 33,496	N/A	\$ 306,732	\$ 306,732	N/A	49%	49%
General Administration	N/A	\$ 1,200,786	\$ 1,200,786	N/A	\$ 101,078	\$ 101,078	N/A	\$ 931,219	\$ 931,219	N/A	78%	78%
CPUC Energy Division [2]	N/A	\$ 84,413	\$ 84,413	N/A	\$ 1,917	\$ 1,917	N/A	\$ 10,322	\$ 10,322	N/A	12%	12%
SUBTOTAL MANAGEMENT COSTS	N/A	\$ 10,774,132	\$ 10,774,132	N/A	\$ 652,652	\$ 652,652	N/A	\$ 6,540,169	\$ 6,540,169	N/A	61%	61%
CARE Rate Discount	N/A	\$ 143,264,981	\$ 143,264,981	N/A	\$ 12,030,421	\$ 12,030,421	N/A	\$ 156,099,792	\$ 156,099,792	N/A	109%	109%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	N/A	\$ 154,039,113	\$ 154,039,113	N/A	\$ 12,683,073	\$ 12,683,073	N/A	\$ 162,639,961	\$ 162,639,961	N/A	106%	106%
Other CARE Rate Benefits												
- DWR Bond Charge Exemption												
- CARE Surcharge Exemption				N/A	\$ 1,854,560	\$ 1,854,560	N/A	\$ 27,830,412	\$ 27,830,412			
- kWh Surcharge Exemption												
- Vehicle Grid Integration Exemption												
Total Other CARE Rate Benefits				N/A	\$ 1,854,560	\$ 1,854,560	N/A	\$ 27,830,412	\$ 27,830,412			
Indirect Costs				N/A	\$ 137,921	\$ 137,921	N/A	\$ 1,296,017	\$ 1,296,017			

[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021

[2] Includes expenses recorded in error which will be corrected in next month's report

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 2 - Enrollment, Recertification, Attrition, & Penetration
Southern California Gas Company
October 2025

2025	New Enrollment										Recertification				Attrition (Drop Offs)					Enrollment		Total CARE Participants	Estimated CARE Eligible	Enrollment Rate % (W/X)	Total Residential Accounts	Gas Only	Electric Only		
	Automatic Enrollment				Self-Certification (Income or Categorical)						Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)							
	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																				
January	4,029	1,337	66	5,432	9,626	1,764	10,670	0	22,060	27,492	4,860	37,477	10,830	53,167	14,646	283	465	10,006	25,400	80,659	2,092	1,758,224	1,589,476	107.05%	5,783,253	1,758,224	N/A		
February	2,515	1,205	49	3,769	9,615	2,329	10,782	0	22,726	26,495	3,757	23,830	7,827	35,414	13,449	430	399	10,509	24,787	61,909	1,708	1,759,932	1,589,476	107.16%	5,776,141	1,759,932	N/A		
March	2,460	1,662	59	4,181	9,976	2,439	11,632	0	24,047	28,228	4,330	27,929	18,186	50,445	10,925	407	364	10,752	22,448	78,673	5,780	1,765,712	1,589,476	111.09%	5,776,192	1,765,712	N/A		
April	3,211	1,371	54	4,636	9,251	1,952	11,638	0	22,841	27,477	4,171	21,339	12,231	37,741	9,728	347	340	10,613	21,028	65,218	6,449	1,772,161	1,587,935	111.60%	5,778,319	1,772,161	N/A		
May	2,361	1,477	40	3,878	6,281	2,283	9,661	1	18,226	22,104	9,405	33,256	10,071	52,732	11,411	331	421	10,705	22,868	74,836	(764)	1,771,397	1,587,935	111.55%	5,779,715	1,771,397	N/A		
June	2,520	1,329	37	3,886	6,001	1,719	8,625	0	16,345	20,231	5,167	36,143	10,610	51,920	13,098	363	438	11,388	25,287	72,151	(5,056)	1,766,341	1,587,935	111.24%	5,778,753	1,766,341	N/A		
July	2,819	1,551	61	4,431	6,038	1,943	9,158	1	17,140	21,571	5,511	30,910	9,939	46,360	15,192	339	391	12,479	28,401	67,931	(6,830)	1,759,511	1,587,269	110.85%	5,776,035	1,759,511	N/A		
August	2,344	1,615	59	4,018	6,224	2,639	9,860	0	18,723	22,741	5,971	38,049	11,464	55,484	14,847	447	374	12,680	28,348	78,225	(5,607)	1,753,904	1,587,269	110.50%	5,774,947	1,753,904	N/A		
September	5,375	1,526	29	6,930	5,952	2,506	9,876	0	18,334	25,264	6,166	54,515	17,155	77,836	14,591	5,588	447	7,329	27,955	103,100	(2,691)	1,751,213	1,587,269	110.33%	5,756,421	1,751,213	N/A		
October	4,373	1,379	45	5,797	5,750	1,159	8,673	0	15,582	21,379	9,009	29,508	17,704	56,221	12,902	516	492	11,177	25,087	77,600	(3,708)	1,747,505	1,586,607	110.14%	5,773,987	1,747,505	N/A		
November																										N/A			
December																										N/A			
YTD Total	32,007	14,452	499	46,958	74,714	20,733	100,575	2	196,024	242,982	58,347	332,956	126,017	517,320	130,789	9,051	4,131	107,638	251,609	760,302	(8,627)	1,747,505	1,583,607	110%	5,773,987	1,747,505	N/A		

¹ Enrollments via data sharing between the IOUs.

² Enrollments via data sharing between departments and/or programs within the utility.

³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 3A - Post-Enrollment Verification Results (Model)
Southern California Gas Company
October 2025

Month	Total CARE Households Enrolled	Households Requested to Verify [1]	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled [2]	% De-enrolled through Post Enrollment Verification [3]	% of Total CARE Households De-enrolled
January	1,758,224	8,568	0.5%	5,332	755	6,087	71.0%	0.3%
February	1,759,932	6,869	0.4%	4,620	504	5,124	74.6%	0.3%
March	1,765,712	7,677	0.4%	5,193	541	5,734	74.7%	0.3%
April	1,772,161	6,202	0.3%	4,121	370	4,491	72.4%	0.3%
May	1,771,397	7,671	0.4%	5,104	525	5,629	73.4%	0.3%
June	1,766,341	9,267	0.5%	5,874	657	6,531	70.5%	0.4%
July	1,759,511	10,154	0.6%	5,050	749	5,799	57.1%	0.3%
August	1,753,904	8,826	0.5%	3	524	527	6.0%	0.0%
September	1,751,213	14,836	0.8%	1	536	537	3.6%	0.0%
October	1,747,505	16,894	1.0%	0	379	379	2.2%	0.0%
November								
December								
YTD Total	1,747,505	96,964	5.5%	35,298	5,540	40,838	42.1%	2.3%

[1] Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.

[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

[3] Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
*Monthly data has been updated to include customers who had been extended one year due to customer protections as stated in the COVID Transition Plan AL 5794.

CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)
Southern California Gas Company
Not Applicable to SoCalGas

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January							0.0%	
February							0.0%	
March							0.0%	
April							0.0%	
May							0.0%	
June							0.0%	
July							0.0%	
August							0.0%	
September							0.0%	
October							0.0%	
November							0.0%	
December							0.0%	
YTD Total	#N/A	0	#N/A	0	0	0	0.0%	#N/A

CARE Table 4 - Enrollment by County
Southern California Gas Company
October 2025

County	Estimated Eligible Households			Total Households Enrolled ¹			Enrollment Rate ²		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	10,314	11	10,325	12,322	20	12,342	119%	176%	120%
Imperial	0	17,382	17,382	2	15,739	15,741	n/a	91%	91%
Kern	14,540	27,782	42,322	17,613	32,366	49,979	121%	116%	118%
Kings	11	14,050	14,061	8	16,802	16,810	72%	120%	120%
Los Angeles	801,897	2,649	804,546	863,904	2,124	866,028	108%	80%	108%
Orange	185,479	0	185,479	180,485	29	180,514	97%	#DIV/0!	97%
Riverside	95,692	114,044	209,736	106,957	135,827	242,784	112%	119%	116%
San Bernardino	141,347	869	142,216	189,928	685	190,613	134%	79%	134%
San Luis Obispo	8,268	14,508	22,776	4,010	11,570	15,580	48%	80%	68%
Santa Barbara	32,760	797	33,557	30,932	691	31,623	94%	87%	94%
Tulare	10,261	40,666	50,926	13,458	56,599	70,057	131%	139%	138%
Ventura	51,004	2,276	53,281	53,467	1,967	55,434	105%	86%	104%
Total	1,351,573	235,035	1,586,607	1,473,086	274,419	1,747,505	109%	117%	110%

¹ Total Households Enrolled includes submeter tenants.

² Penetration Rate and Enrollment Rate are the same value.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 5 - Recertification Results
Southern California Gas Company
October 2025

Month	Total CARE Households	Households Requested to Recertify [1]	% of Households Total (C/B)	Households Recertified [2]	Households De-enrolled [3]	Recertification Rate % [4] (E/C)	% of Total Households De-enrolled (F/B)
January	1,758,224	23,729	1.35%	14,929	8,504	63%	0.48%
February	1,759,932	14,628	0.83%	8,832	6,133	60%	0.35%
March	1,765,712	29,722	1.68%	17,523	13,565	59%	0.77%
April	1,772,161	35,083	2.0%	26,661	13,002	76%	0.73%
May	1,771,397	23,380	1.3%	15,826	9,213	68%	0.52%
June	1,766,341	22,268	1.3%	13,622	9,396	61%	0.53%
July	1,759,511	21,830	1.2%	13,974	5,821	64%	0.33%
August	1,753,904	30,083	1.7%	19,096	697	63%	0.04%
September	1,751,213	35,465	2.0%	19,271	655	54%	0.04%
October	1,747,505	35,492	2.0%	9,467	288	27%	0.02%
November							
December							
YTD	1,751,213	271,680	15.5%	159,201	67,274	58.6%	3.84%

[1] Excludes count of customers recertified through the probability model.

[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the

[3] Includes customers who did not respond or who requested to be de-enrolled.

[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 6 - Capitation Contractors¹
Southern California Gas Company
October 2025

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
Community Action Partnership of Orange County		X	X	X		
Sigma Beta Xi Youth and Community Services		X				
PACE – Pacific Asian Consortium in Employment	X		X	X		
Community Pantry of Hemet	X					
Community Action Partnership of San Bernardino	X			X		
LA Works	X					
Children's Hospital of Orange County	X					
LACDA	X					
YMCA Montebello-Commerce	X					
Sr. Citizens Emergency Fund I.V., Inc.	X					
Coachella Valley Housing Coalition	X					
Southeast Community Development Corp.	X					
Latino Resource Organization	X					
Community Action Partnership - Kern County	X					
Ventura Cty Comm Human	X					
Blessed Sacrament Church	X					
Hermandad Mexicana	X					
CSET	X					
Crest Forest Family and Community Service	X					
CUI – Campesinos Unidos, Inc.	X	X	X			
Veterans in Community Service	X	X	X			
MEND	X					
Catholic Charities of LA – Brownson House	X					
OCCC, Inc. (Orange County Community Center)	X					
APAC Service Center	X				-	2
Visalia Emergency Aid Council	X					
Total Enrollments					-	2

¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 7 - Expenditures for Pilots and Studies
Southern California Gas Company
October 2025

2025	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expensed		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
CARE Outbound Calling Pilot	N/A	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778	N/A	27%	27%
Total Pilots	0	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778	N/A	27%	27%
Studies															
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ (14,258)	\$ (14,258)	N/A	\$ 7,092	\$ 7,092	N/A	\$ 80,741	\$ 80,741	N/A	129%	129%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A			N/A	\$ 18,950	\$ 18,950	N/A	101%	101%
Total Studies	N/A	\$ 143,750	\$ 143,750	N/A	\$ (14,258)	\$ (14,258)	N/A	\$ 7,092	\$ 7,092	N/A	\$ 99,691	\$ 99,691	N/A	69%	69%

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 8 - CARE and Disadvantage Communities Enrollment Rate for Zip Codes
Southern California Gas Company
October 2025

Total CARE Households Enrolled				
Month	CARE Enrollment Rate for Zip Codes that have 10% or more disconnections	CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG)	CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)	CARE Enrollment Rate for DAC (Zip/Census Track) Codes in High Poverty (with 70% or Less CARE Enrollment Rate)
January	N/A	101.8%	52.2%	46.8%
February	N/A	101.8%	52.9%	47.0%
March	N/A	102.0%	53.1%	46.7%
April	N/A	102.7%	49.8%	46.4%
May	N/A	102.7%	50.1%	46.4%
June	N/A	102.1%	54.0%	45.9%
July	N/A	101.9%	53.5%	45.5%
August	N/A	99.5%	49.8%	45.2%
September	N/A	99.2%	48.9%	45.1%
October	N/A	98.8%	49.4%	46.3%
November	N/A			
December	N/A			
	N/A	101.2%	51.4%	46.1%

Notes:

Penetration Rate and Enrollment Rate are the same value.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 8A

CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP Code
Southern California Gas Company
October 2025

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes that have 10% or more Disconnections
ZIP00001	N/A
ZIP00002	N/A
ZIP00003	N/A
ZIP00004	N/A
ZIP00005	N/A
ZIP00006	N/A
ZIP00007	N/A
ZIP00008	N/A
ZIP00009	N/A
ZIP00010	N/A

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in High Poverty (Income Less than 100% FPG)
90021	39.0%
93265	52.3%
92257	52.6%
90007	53.6%
92273	70.7%
90017	71.3%
90058	71.7%
90015	78.2%
90006	81.3%
90057	83.4%

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in DAC
90021	39.0%
92518	46.4%
90007	53.6%
90401	53.9%
90038	63.7%
90012	64.8%
92233	67.6%
90026	68.6%
91502	70.5%
91766	75.0%

Notes:

Zip codes with fewer than 100 customers are excluded for privacy reasons.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

No ZIP code has exceeded the 10% disconnection rate.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.