

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company for Approval of Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for 2021-2026 Program Years.

(U 39 M)

Application No. 19-11-003  
(Filed November 4, 2019)

And Related Matters.

Application No. 19-11-004  
Application No. 19-11-005  
Application No. 19-11-006  
Application No. 19-11-007

**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)  
ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR OCTOBER 2025**

CLIFF GLEICHER  
JENNIFER C. REYES LAGUNERO

Pacific Gas and Electric Company  
Law Department, 19<sup>th</sup> Floor  
300 Lakeside Drive, Suite 210  
Oakland, CA 94612  
Telephone: (925) 786-5113  
Facsimile: (510) 898-9696  
E-mail: [Jennifer.ReyesLagunero@pge.com](mailto:Jennifer.ReyesLagunero@pge.com)

Dated: November 20, 2025

Attorney for:  
PACIFIC GAS AND ELECTRIC COMPANY

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In accordance with Ordering Paragraph 17 of Decision (D.) 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance (ESA) Program, California Alternate Rates for Energy (CARE) Program, and Family Electric Rate Assistance (FERA) Program efforts, showing results through October 2025. Pursuant to D.21-06-015, the new ESA, CARE and FERA Program funding cycle began on July 1, 2021.

Respectfully Submitted,

JENNIFER C. REYES LAGUNERO

By: /s/ Jennifer C. Reyes Lagunero  
JENNIFER C. REYES LAGUNERO

Pacific Gas and Electric Company  
Law Department, 19<sup>th</sup> Floor  
300 Lakeside Drive, Suite 210  
Oakland, CA 94612  
Telephone: (925) 786-5113  
Facsimile: (510) 898-9696  
E-mail: [Jennifer.ReyesLagunero@pge.com](mailto:Jennifer.ReyesLagunero@pge.com)

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Attorney for:  
PACIFIC GAS AND ELECTRIC COMPANY



***Pacific Gas and  
Electric Company®***

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# Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) Programs

*Monthly Report for October 2025*

## PACIFIC GAS AND ELECTRIC COMPANY

### Energy Savings Assistance, California Alternate Rates for Energy, and Family Electric Rate Assistance Programs Monthly Report for October 2025

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# PACIFIC GAS AND ELECTRIC COMPANY

## Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for October 2025

The Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) programs are long-standing programs designed to assist income-qualified households in Pacific Gas and Electric (PG&E)'s service territory in reducing their energy usage and monthly utility expenses. Decision (D.) 21-06-015 authorized the ESA, CARE, and FERA program cycle beginning July 1, 2021, through December 31, 2026. On June 30, 2025, PG&E filed a Bridge Funding Application for the 2027 program year that generally proposes continuing the ESA, CARE, and FERA programs as authorized by D.21-06-015 for program year (PY) 2026 into PY 2027.<sup>1</sup>

PG&E's October 2025 monthly report has a reporting period of October 1, 2025, through October 31, 2025.<sup>2</sup>

### 1. Energy Savings Assistance (ESA) Program Executive Summary

The ESA program provides no-cost home weatherization, energy-efficient appliances, and energy education services to income-qualified customers<sup>3</sup> throughout PG&E's service territory. ESA is a resource program emphasizing long-term energy savings and serves all willing and eligible low-income customers by providing all feasible ESA program measures based on need states at no cost to the customer through a direct install approach. All housing types are eligible to participate, and the ESA program is available to both homeowners and renters.

D.21-06-015 approved the ESA program budget for Program Years (PYs) 2021-2026. PG&E's total 2025 authorized ESA program budget is \$243,410,845,<sup>4</sup> which covers all programs in the ESA portfolio, including the primary ESA Main program for single-family (SF) housing and mobile homes (MH), the Northern Multifamily Whole Building (N. MFWB) program for the multifamily (MF) housing sector, and the Pilot Plus and Pilot Deep (PP/PD) program, as well as any ESA studies. From January 1, 2025, through October 31, 2025, PG&E spent \$126,051,637 in total ESA program costs, treated 42,304 homes, and continued striding towards the energy savings targets for the year. Further details of ESA expenses are provided in the ESA Summary Table and ESA Table 1 in the Appendix.

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<sup>1</sup> A.25-06-024, PG&E Income Qualified Programs Bridge Funding Application (June 30, 2025).

<sup>2</sup> The IOUs worked with Energy Division (ED) staff to revise reporting tables and formats in compliance with the mandates of D.21-06-015. PG&E is using the most recent monthly reporting template that was approved by ED in December 2024 to provide its 2025 monthly updates of the ESA, CARE, and FERA programs.

<sup>3</sup> To qualify for the ESA Program, a residential customer's household income must be at or below 250% of Federal Poverty Level (FPL) Guidelines, as set in Senate Bill 756, and that became effective on July 1, 2022. Formerly, the ESA program eligibility was set at 200% of FPL, per D.05-10-044.

<sup>4</sup> Reflects carry forward N. MFWB, Pilot Plus and Pilot Deep, CSD Leveraging, studies, and SASH/MASH budgets from 2024 to 2025.

## 1.1 Energy Savings Assistance Program Overview

### 1.1.1 Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 21-06-015.

ESA Table 1.1.1.1 ESA Main (SF, MH) Program Summary of Expenses and Savings for 2025			
	2025 Authorized/Planning Assumptions <sup>[a]</sup>	Actual YTD <sup>[b]</sup>	% YTD <sup>[d]</sup>
<b>Budget<sup>[c]</sup></b>	\$117,373,642	\$96,151,304	82%
<b>Homes Treated</b>	52,954	42,304	80%
<b>kWh Saved<sup>[d]</sup></b>	33,818,185	25,022,100	74%
<b>kW Demand Reduced<sup>[d]</sup></b>	2,854	9,871	346%
<b>Therms Saved<sup>[d]</sup></b>	1,370,794	1,077,461	79%
<b>GHG Emissions Reduced (Tons)<sup>[e]</sup></b>	N/A	24,815	

<sup>[a]</sup> Authorized ESA budget, energy savings goals and household treatment target per D.21-06-015.  
<sup>[b]</sup> As shown in ESA Monthly Report Table 1 and Table 2.  
<sup>[c]</sup> ESA Main program budget includes measures and program administrative budget categories as shown on ESA Monthly Report Table 1.  
<sup>[d]</sup> Per Table 5 of Attachment 1, D.21-06-015, the 2025 goals for kWh, kW, and Therms include ESA Main and MFWB and are reflected in the 2025 Planning Assumptions; however, the above table reports results only from ESA Main, and does not include results from MFWB.  
<sup>[e]</sup> Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator ([www.epa.gov/energy/greenhouse-gas-equivalencies-calculator](http://www.epa.gov/energy/greenhouse-gas-equivalencies-calculator)).

Through October 2025, PG&E's ESA Main (SF, MH) program treated 42,304 homes, resulting in 25,022,100 kWh saved, 9,871 kW demand reduced, and 1,077,461 therms saved. In addition, about 24,815 tons of GHG emissions were reduced.

ESA Table 1.1.1.2 ESA Program Administrative Expenses for 2025		
	October 2025	YTD
<b>Administrative Expenses</b>	\$837,882	\$8,343,579
<b>Total Program Costs</b>	\$15,082,706	\$126,051,637
<b>% of Administrative Spend</b>	6%	7%

As shown in Table 1.1.1.2 above, from January 1, 2025, through October 31, 2025, PG&E's ESA's program administrative expenses totaled \$8,343,579. In addition, total program costs totaled \$126,051,637, of which 7% is the administrative spend.

<b>ESA Table 1.1.1.3 Northern (N.) MFWB (In-Unit, CAM/WB) [a] Summary of Expenses and Savings for 2025</b>			
	<b>2025 Authorized/Planning Assumptions</b>	<b>Actual YTD</b>	<b>% YTD</b>
<b>Budget [a]</b>	\$96,303,780	\$22,512,971	23%
<b>Properties Treated</b>	167	60	36%
<b>MF In-Units Treated</b>	19,843	12,987	65%
<b>kWh Saved</b>	7,587,240	4,349,866	57%
<b>kW Demand Reduced</b>	N/A	1,043	N/A
<b>Therms Saved</b>	223,298	173,796	78%
<b>GHG Emissions Reduced (Tons) [b]</b>	N/A	4,235	N/A
<a href="#">[a] MFWB program budget includes In-Unit, CAM and WB, SPOC, CSD Leveraging and Implementer administrative budget categories as shown on ESA Summary Table in the Appendix.</a> <a href="#">[b] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).</a>			

From January through October 2025, PG&E’s N. MFWB program has treated 12,987 in-unit projects and completed 60 whole building projects, with a total estimated savings of 4,349,866 kWh and 173,796 therms. For the month of October and moving forward, PG&E will report year-to-date information for kWh saved and therms saved both in ESA Table 1.1.1.3 above and in Tables 3B and 3C in the Appendix. During prior months in 2025, these metrics were reported on a 12-month rolling timeframe in Tables 3B and 3C. PG&E is making this change to align with other year-to-date timeframes within its own reporting and the reporting of other IOUs.

From the program launch in July 2023 through October 2025, the program has enrolled 451 whole building projects and audited 395 of these enrolled projects. In October 2025, the N. MFWB program reserved 12 more whole building projects for measure installation. For the in-unit projects, the program has completed 12,987 since program launch, averaging 464 in-unit projects per month. Table 1.2.1.1, ESA N. MFWB Pipeline Results, in Section 1.2 ESA Customer Outreach and Enrollment Update, further delineates the project pipeline and project stages for 2025.

<b>ESA Table 1.1.1.4</b> <b>Pilot Plus and Pilot Deep Summary of Expenses and Savings for 2025</b>			
	<b>2025</b> <b>Authorized/Planning</b> <b>Assumptions<sup>[a]</sup></b>	<b>Actual YTD<sup>[b]</sup></b>	<b>% YTD</b>
<b>Budget<sup>[c]</sup></b>	\$20,241,975 <sup>[d]</sup>	\$7,387,362	36%
<b>Homes Treated</b>	-	320	-
<b>kWh Saved</b>	-	199,042	-
<b>kW Demand Reduced</b>	-	250	-
<b>Therms Saved</b>	-	31,067	-
<b>GHG Emissions Reduced (Tons)</b>	-	328	-
<p>[a] Home treatment, energy savings and GHG emissions reduction targets were not included in D.21-06-015. PG&amp;E will report on actual achievements upon completion of home treatment.</p> <p>[b] Actual homes treated, savings and GHG emissions reduction values are reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot Implementer to PG&amp;E. Energy savings are estimates provided by energy modeling software. PG&amp;E intends to report these estimates as interim savings until meter-based savings estimates are reportable.</p> <p>[c] Pilot Plus and Pilot Deep budget and expenditures as shown on ESA Monthly Report: ESA Summary Table and ESA Table 2B.</p> <p>[d] 2025 authorized budget per D. 21-06-015 is \$8,782,607. Funds carried forward from prior years are \$11,459,367. As such, the 2025 authorized budget is shown as \$20,241,975.</p>			

PG&E launched the ESA Pilot Plus and Pilot Deep (PP/PD) program at the end of June 2022 and began installations in December 2022. The first successful home treatment was completed in February 2023. As of October 2025, over 800 installation projects have been initiated, of which more than 650 have been fully completed. Additional information on PP/PD is included in Section 1.5.2, ESA Program Pilots.

<b>ESA Table 1.1.1.5</b> <b>Single Family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Unspent Funds (Electric IOUs Only)<sup>[a]</sup> for 2025</b>			
	<b>2025</b> <b>Authorized/Planning</b> <b>Assumptions<sup>[a]</sup></b>	<b>Actual YTD</b>	<b>% YTD</b>
<b>Budget</b>	\$9,566,416	\$0	0%
<p>[a] PG&amp;E AL 7028-E was disposed and effective on October 20, 2023, as described in text below ESA Table 1.1.1.5.</p>			

Incremental to the authorized ESA budget, the closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) programs resulted in a

transfer of funds into the ESA program<sup>5</sup> to support the ESA Main program implementation across the current program cycle.<sup>6</sup>

### 1.1.2 Program Measure Changes

There were no measure changes to the ESA program in October 2025.

## 1.2 ESA Customer Outreach and Enrollment Update

### 1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

**ESA Main Program Contractor Outreach:** PG&E’s ESA monthly acquisition campaigns and contractor efforts are complementary in generating qualified leads. In addition to strategic marketing campaigns, contractors rely on a variety of activities to conduct outreach, primarily utilizing outbound calling from assigned lead lists provided to them monthly after the launch of each acquisition campaign. Contractors also canvas areas that have high-propensity for eligible customers, make outbound calls from contractor-generated lists of CARE or Zip-7 customers, and respond to referrals generated by PG&E marketing.

**ESA Main Customer Satisfaction Score:** To ensure that customers are highly satisfied and have a positive experience with the ESA program, PG&E surveys participants. In October 2025, the ESA surveys yielded an 88% customer satisfaction rating; meaning that approximately 88% of respondents described their experience as “excellent” (378 of 458 respondents) or “very good” (28 of 458 respondents). PG&E conducts a detailed analysis of the survey results to identify areas of success, and pinpoint opportunities for improvement, and then shares the results with the ESA contractors to optimize ESA offerings from the customer perspective. These results are also used to identify trends in contractor performance and create opportunities for contractor soft skills training.

**ESA N. MFWB Program:** In October 2025, the N. MFWB program launched multiple efforts to improve communication and coordination between property owners, trade allies/subcontractors, and residents and help generate more customer leads. A Property Manager Toolkit and a customer journey video were created to better explain program benefits and timelines of work. The N. MFWB program also launched a Customer Stories page on the ESA Multifamily website, featuring several properties that participated in the program. These Customer Stories highlight the upgrades that property owners received through the N. MFWB program, as well as the resulting improvements in energy efficiency, health, and comfort for building tenants. For more information, please visit the ESA Multifamily website at <https://esamultifamily.com/customer-stories/>.

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<sup>5</sup> The transferred SASH and MASH funds will be used to primarily support the ESA Main program implementation across the current program cycle. However, PG&E and SCE seek flexibility to utilize the SASH and MASH funds across ESA categories, and for other ESA programs and pilots (e.g., MFWB and Pilot Plus and Pilot Deep). This preserves the flexibility to use the funds as program needs change.

<sup>6</sup> PG&E Advice Letter [7028-E](#) Closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Programs (submitted Sept. 20, 2023. Accepted Oct. 20, 2023).

Table 1.2.1.1 ESA N. MFWB Pipeline Results	
MFWB Whole Building	2025 YTD
Leads	242
Enrollment	160
Assessments	149
Treated/Invoiced	60
Total	611
MFWB In-Units	2025 YTD
Leads	13,815
Enrolled	12,058
Treated/Invoiced	12,987
Total	38,860

**ESA Pilot Plus and Pilot Deep (PP/PD):** The ESA Pilot Plus and Pilot Deep program<sup>7</sup> has no updates for October 2025.

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<sup>7</sup> The ESA Pilot Plus and Pilot Deep offerings is referred to as “Energy Savings Assistance Program: Whole Home” (or “ESA Whole Home” for short) in all customer engagement settings, including marketing and outreach materials.

## Direct Mail (English/Spanish versions produced)



**There's still time to get your free home upgrades!**  
Popular energy-saving program extended

First Name Last Name  
Billing Address1  
Billing Address2  
City, State, Zip

**Apply now and enjoy year round comfort and savings**

- The exclusive PG&E Energy Savings Assistance Whole Home Program provides income-qualified customers with FREE energy-saving home improvements.
- Renters and homeowners are eligible to apply.
- All upgrades are performance-tested to make sure they're working correctly.
- Depending on the kind of upgrade you qualify for, it may require several visits.

**Apply now. It's fast and easy!**  
Visit [pge.com/ESAwholehome](http://pge.com/ESAwholehome) or fill out and return the reply form below

**Get these valuable home upgrades at no cost**

-  **\$5,000**  
New energy-efficient air conditioner
-  **\$3,000**  
Insulated ductwork
-  **\$2,500**  
New heat pump water heater
-  **\$1,650**  
New energy-efficient induction range
-  **\$150**  
Smart thermostat

Dollar values above are averages and may vary.

 **Authorized Implementer of PG&E Programs**  **Energy Savings Assistance Program WHOLE HOME**  **CLEAResult®**

Consent to have other documents sent - the upgrade(s). All necessary information will be collected via a Home Assessment Visit. All program services are provided by PG&E, with certain exceptions. To learn more about program or PG&E, visit [pge.com/ESA](http://pge.com/ESA). ©2025 PG&E. All rights reserved. This program is funded by California's Rate of Return and administered by PG&E under the auspices of the California Public Utilities Commission. PG&E, the PG&E logo and the CLEAResult logo are registered trademarks of PG&E. PG&E is a registered trademark of PG&E.

**Save and get comfortable with FREE home upgrades!**

First Name Last Name  
NAME  
999999999-9  
PG&E ACCOUNT NUMBER

PHONE NUMBER  
EMAIL ADDRESS (OPTIONAL)

Premise Address Line 1  
City, State, Zip  
HOME ADDRESS

**Please return using the postage-paid envelope provided.**

By entering your email address, you are authorizing PG&E to email you information from time to time regarding your PG&E utility service and PG&E programs and services that may be available to you.

For internal use only: DEEP03

**Language Line:** PG&E continues to work with Language Line Solutions to provide language translation services for all its customers. During the month of October 2025, no ESA customers required assistance through PG&E's designated language line.

**Tribal Outreach:** PG&E continues to offer Tribal Outreach Grants to encourage tribal participation in the ESA program. The 2025-2026 Tribal Outreach Grant program has six new grantees. In October, PG&E met with three of the new grantees and one carried over from the previous cycle to provide training and information on the ESA program. Also during the month, a newsletter containing updated information on PG&E's suite of customer assistance programs, such as REACH, Match My Payment, Medical Baseline, and Self-Identified Vulnerable program (SIV), was emailed to all Tribes within PG&E's territory.

Beyond the ESA program tribal outreach efforts, PG&E's centralized tribal team, which coordinates PG&E's tribal communication, continued its standard outreach efforts to support Tribes on various topics related to energy use, resiliency, safety, and community initiatives.

## 1.2.2 Customer Assistance Marketing, Education, and Outreach for the ESA Program

**Direct Mail:** In October 2025, PG&E continued to deploy a monthly Direct Mail and Email campaign targeting 20,000 income-qualified customers. The campaign generated 803 applications from direct mail for an overall response rate of 7.7%. The campaign continues to use creative developed in 2022 and revised in Q2 2024 to state eligibility requirements for certain measures. The communication is available in both English and Spanish. PG&E continues to prioritize customers residing in disadvantaged communities (DACs) for outreach, receiving 450 applications from this segment for a response rate of about 10%.

**Email/Digital (English/Spanish versions produced):** PG&E received 3,196 ESA program applications from email and digital media activities combined.

### Direct Mail and Email Creative



The image displays two versions of the Energy Savings Assistance (ESA) Program promotional material. On the left is a desktop-sized email or direct mail layout, and on the right is a mobile-sized version.

**Desktop Version (Left):**

- Header: "See if you qualify for the Energy Savings Assistance Program" with a "View this email as a web page" link and a "Ver en español" link.
- Main Headline: "Now more people than ever qualify for the Energy Savings Assistance Program" in a yellow banner.
- Image: A collage of four photos showing diverse groups of people (seniors, families, young adults) interacting with energy-saving devices.
- Text: "See if you qualify for free energy-saving home upgrades" with a "Find out more »" button.
- Bulleted List:
  - The Energy Savings Assistance Program provides qualified customers with energy-saving home upgrades at no charge, including LED lights and weatherstripping.
  - Renters and homeowners can qualify.
  - You may already qualify if you are enrolled in assistance programs like SNAP, Medicaid, WIC, LIHEAP, or others.
  - Your gas furnace and water heater may be eligible for replacement if inoperable or unsafe.
  - Your refrigerator may be replaced if at least fifteen years old.
  - Depending on the kind of upgrade you qualify for, it may require several visits.
  - New energy-saving products could save you energy and make your home more comfortable.
- Footer: "Apply today »" button, social media icons (Facebook, X, LinkedIn, Instagram, YouTube), PG&E logo, and a detailed privacy policy link.

**Mobile Version (Right):**

- Header: "Now more people than ever qualify for the Energy Savings Assistance Program" with a "View this email as a web page" link.
- Image: A collage of four photos showing diverse groups of people.
- Text: "See if you qualify for free energy-saving home upgrades" with a "Find out more »" button.
- Bulleted List (Same as Desktop):
  - The Energy Savings Assistance Program provides qualified customers with energy-saving home upgrades at no charge, including LED lights and weatherstripping.
  - Renters and homeowners can qualify.
  - You may already qualify if you are enrolled in assistance programs like SNAP, Medicaid, WIC, LIHEAP, or others.
  - Your gas furnace and water heater may be eligible for replacement if inoperable or unsafe.
  - Your refrigerator may be replaced if at least fifteen years old.
  - Depending on the kind of upgrade you qualify for, it may require several visits.
  - New energy-saving products could save you energy and make your home more comfortable.
- Footer: "Apply today »" button, social media icons, PG&E logo, and a detailed privacy policy link.

PG&E promotes ESA to customers who were newly enrolled in the CARE or FERA program through welcome materials delivered either via direct mail or email. Customers may continue to access the ESA application online by scanning a QR code or accessing [www.pge.com/esa-welcome](http://www.pge.com/esa-welcome).

### 1.2.3 Managing Energy Use

As part of its energy education, PG&E provides customers with online resources to assist in managing their energy use. From MyAccount, customers can access and perform a Home Energy Checkup. In addition, participants in the ESA program receive collateral “leave behinds” (printed materials), along with an online link to PG&E ESA landing page, from ESA contractors with tips for managing energy, rate plan choices, and other programs and resources that they may be qualified for, both administered by PG&E and by third parties.

### 1.2.4 Services to Reduce Energy Bills

PG&E’s ESA contractors provide collateral “leave behinds” (printed materials) that present solutions for saving money and managing energy costs for all ESA participants. PG&E’s Universal Brochure provides comprehensive information to ESA customers about bill discount and assistance programs, rate plan choices, energy management and payment support programs in an easy-to-read format. ESA contractors are trained to discuss comprehensive opportunities for bill savings and assist in program enrollment, such as the Arrearage Management Plan (AMP) and referrals to the Low Income Home Energy Assistance Program (LIHEAP) program administrators for qualified and interested households. The ESA Program also has cross-referral and direct enrollment processes to auto-enroll eligible income-qualified customers into the CARE or FERA program.

### 1.2.5 Additional Activities

**CARE Discounts Removed:** The ESA program systematically removes CARE customers who apply for ESA but are proven to be over income. In October 2025, no such customer was removed from the CARE program.

**New Contractors and Community-Based Organizations (CBOs):** In October 2025, PG&E had no new Contractors or CBOs join the ESA program.

## 1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)

**1.3.1 Please provide a status on referrals, of the leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA, CARE and FERA. What new steps or programs have been implemented? What was the result in terms of new enrollments?**

**CSD Low Income Weatherization Program (LIWP) (MF) Leveraging Projects:** There were no MF leveraging projects with CSD LIWP in October 2025.

**Low Income Home Energy Assistance Program (LIHEAP) Energy Star® Refrigerator Installations:** There were no refrigerators installed through LIHEAP leveraging in October 2025.

**CSD Data Sharing:** PG&E continues to share data with CSD on an annual basis and as requested by CSD.

### 1.3.2 Please provide a status on coordination with TECH Clean California.

PG&E is coordinating with TECH Clean California (TECH) on the following two programs:

**ESA Main Full & Partial Home Electrification Leveraging (Strategic Early Retirement [SER] Program):** The SER program is a collaboration between PG&E's ESA program and TECH<sup>8</sup> to offer electrification measures to qualifying customers. Leveraging existing ESA outreach, the program is designed to provide heat pump HVAC systems, water heaters, induction cooking appliances, and electric dryers through TECH funding after ESA weatherization and energy efficiency upgrades were completed. The intent is to expand ESA customer benefits, explore paths to reduce the installation of new gas appliances in California homes, and gain insights into electrifying low-income households.

Throughout 2025, PG&E and the SER program implementation team met several times to re-evaluate alignment between programs, following a hold placed on TECH funding in January.<sup>9</sup> TECH funding was resumed in April and will end in November. In addition, an agreement was reached for the SER Program to transition its coordination with PG&E from the ESA program to the PG&E equity-driven electrification pilot, Electrify My Block, for new projects in April and moving forward. ESA will continue to track and prioritize payment for projects that were initiated in coordination with the ESA program prior to the transition. PG&E's co-funding commitment is determined based on the measures the customer agrees to receive. As of October 2025, one co-funded project has been completed, with three more projects in the pipeline tentatively planned to include induction cooktop measures. PG&E plans to cover the standard ESA measure and induction cooktop costs for these projects, while TECH will cover the remaining electrification project costs.

**Multi-family Whole Building Electrification Leveraging:** In addition to the SER program, PG&E's N. MFWB program has been coordinating with TECH to identify leveraging opportunities for electrification measures. The first successfully leveraged project was completed in September 2025, as reported in PG&E's September IQP Monthly Report. Although no new projects were completed in October, the program continues to evaluate future projects for leveraging eligibility.

## 1.4 ESA Workforce Education & Training

### 1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

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<sup>8</sup> TECH Clean California is funded by CA ratepayers and taxpayers under the auspices of the CPUC. [TECH Public Reporting TECH Home Page](#) (last accessed Nov. 19, 2025).

<sup>9</sup> A. 19-11-003, *PG&E's Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for February 2025*, p. 14. (March 21, 2025).

The PG&E Energy Efficiency Workforce Education and Training Program (WE&T) supports ESA contractor training by utilizing the Train-the-Trainer Model which provides a combination of on-demand and live (in-person) training for Energy Specialists (ES), Weatherization Specialists (WS), and Advanced Weatherization Specialists (AWS) with instructor-led presentations and virtual engagement activities with trainees. Due to the need for hands-on training for Natural Gas Appliance Testing (NGAT), Energy Training Centers (ETC) continued the blended model, which consists of on-demand remote training (self-paced) coupled with three days of in-person practical (hands-on) training. In addition, on-demand training support is available to help students with soft-skill training for preparedness prior to the start of on-demand courses. This support consists of assistance with navigating the webinar platforms, technology setup, and expectations of on-demand and in-person class engagement activities. Additional on-demand courses are offered to students to improve student soft-skills during employment through WE&T's Workplace and Academic skill catalog.

ESA contractors are encouraged to hire local workers to implement the ESA Program in their areas. All contractors and subcontractors responsible for implementing the ESA Program are trained by the ETC in Stockton. Many of these ESA program ES and installation contractors are from the local communities in which they work. ESA Table 1.4.1.1 below shows a summary of ESA contractor training provided for October 2025 including ESA onboarding, ES, WS, AWS, and NGAT training.

ESA Table 1.4.1.1 ESA Contractor Training Summary Through October 2025		
	October 2025	YTD
<b>Students</b>	77	768
<b>Student Days</b>	78	905
<b>Training On-Demand Sessions</b>	77	568
<b>Training Live Sessions (In-person classroom)</b>	3	27
[a] ESA Program Onboarding is an On-Demand (online, self-paced) training. Completion times vary by person. Estimated completion time is two to four hours.		

## 1.5 ESA Studies and Pilots

### 1.5.1 ESA Program Studies

**ESA/CARE Study Working Group:** The Commission authorized the formation of a statewide Study Working Group for the ESA and CARE programs.<sup>10</sup> Working Group membership is composed of IOU representatives, ED staff, and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA and CARE programs and providing feedback on study deliverables. No ESA/CARE Study Working Group meetings took place during the month of October.

<sup>10</sup> D.21-06-015, OP 176.

**2025 Low Income Needs Assessment (LINA):** The LINA must be updated every three years per State code,<sup>11</sup> and the most recent study was completed in December 2022. The primary objective of the 2025 LINA is to characterize ESA-eligible high and low energy-using households and provide recommendations on how the program can best serve these customers. After presenting study findings and collecting stakeholder feedback at the Low Income Oversight Board (LIOB) LINA Subcommittee meeting in September, the study's final report was published in October 2025.<sup>12</sup>

### 1.5.2 ESA Program Pilots

**ESA Pilot Plus and Pilot Deep Program (PP/PD):** D.21-06-015 approved PP/PD to begin implementation in 2022 with two treatment tiers: the "Pilot Plus" tier, which is intended to achieve five to 15% energy savings per household, and the "Pilot Deep" tier, which is intended to achieve 15 to 50% energy savings per household.<sup>13</sup> The measure packages are composed of both basic measures found in the main ESA program, as well as more advanced measures unique to PP/PD.

PP/PD is designed to gather data on several new or modified approaches to implement the ESA program, including strategic measures delivery, electrification, greater measure expenditure per home, greater energy savings, and bill impacts per home.<sup>14</sup> PP/PD also offers an opportunity to better understand the long-term benefits of more extensive treatments (including non-energy benefits) and the cost-effectiveness of the interventions.<sup>15</sup> PP/PD experienced significant growth since launch, having started in 2023 with one project in the installation phase, and by October 2025 having completed 790 projects, with approximately 125 more projects in various stages of implementation. PP/PD is currently planned to operate through 2026.

Throughout October 2025, the PP/PD Implementation Team continued to incorporate feedback from the evaluator's early analyses into program operations. As previously reported, the evaluator has been performing various analyses on the PP/PD savings and realization rates since late 2024, with the most recent refresh in April.<sup>16</sup> Additional interim analyses will be conducted 1-2 times annually while PP/PD is active.

The evaluator's early impact analyses point to energy savings generally under-performing the modeled ex-ante estimates, with gas measures under-performing far more than electric. Gas water heaters appear to be under-performing in general, and as a result, the PP/PD Implementer and PG&E have agreed to increase performance specifications for water heater replacements. Solutions to address other under-performing gas measures, such as furnaces, are ongoing.

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<sup>11</sup> California Public Utilities Code Section 382(d).

<sup>12</sup> 2025 Low Income Needs Assessment - Final Report, October 2025. Evergreen Economics. Available at: <https://pda.energydataweb.com/#!/documents/4241/view> (last accessed Nov. 19, 2025).

<sup>13</sup> D.21-06-015, Attachment 2, p. 5.

<sup>14</sup> Ibid, p. 1.

<sup>15</sup> Ibid, p. 1.

<sup>16</sup> A. 19-11-003, *PG&E's Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for April 2025*, p. 15. (May 21, 2025).

Throughout October 2025, 32 new PP/PD installation projects were initiated, and 33 projects initiated in prior months were fully completed by the end of the month.<sup>17</sup> Of the completed projects to date, the PP/PD implementer's energy modeling software estimated initial pre-installation energy savings exceeding the minimum energy savings thresholds designated for the PP/PD program, as shown in ESA Table 1.5.2.1.<sup>18</sup> PG&E is exploring methods to update these savings estimates to reflect the lower preliminary realization rate data generated by the PP/PD program evaluator.

ESA Table 1.5.2.1 ESA Pilot Plus and Pilot Deep Estimated Energy Savings <sup>19</sup>		
Project Tier	Pilot Plus (5-15%)	Pilot Deep (15-50%)
Projects Completed (Launch to-Date)	325	340
Average Savings (Launch to-Date)	11-13%	25-30%
[a] Energy savings are reported based on the best available information at the time of reporting. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.		

## 1.6 Miscellaneous

### 1.6.1 Water-Energy Coordination Program

In October 2025, four water agency contracts were operating and serving qualified homes, including partnerships with California American Water (single-family and multi-family), the City of Sacramento (single-family), and Solano County Water Agency (single-family). In October 2025, 11 households were served through these partnership programs.

<sup>17</sup> Households treated and savings will be reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot implementer to PG&E.

<sup>18</sup> D.21-06-015, Attachment 2, p. 5.

<sup>19</sup> See ESA Table 2B, ESA Table 3D-3E, and ESA Table 5D. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

## 2. California Alternate Rates for Energy (CARE) Program Executive Summary

The CARE program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area.<sup>20</sup> D.21-06-015 approved the CARE program budget for PYs 2021-2026.<sup>21</sup> PG&E's 2025 authorized CARE program administrative budget is \$14,444,200.<sup>22</sup> Through October 2025, PG&E expended \$7,088,971 in CARE program administration costs, of which \$2,959,975 supported CARE outreach activities and \$1,416,348 was allocated to recertification and post-enrollment verification (PEV) processes. D.21-06-015 also authorized \$700,957,000 towards CARE rate discounts for PY 2025.<sup>23</sup> In October 2025, the CARE program provided a total of \$96,051,515 in electric and gas bill discounts to 1,398,554 households throughout PG&E's service territory.

At the end of October 2025, the CARE program enrollment rate was 99% of the estimated eligible households.<sup>24</sup> Despite the nearly-full program enrollment, PG&E continues to invest in outreach and marketing targeting "hard-to-reach" customers and to increase program awareness in disadvantaged communities.

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<sup>20</sup> To qualify for the CARE discount, a residential customer's household income must be at or below 200% of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1), or someone in the customer's household is an active participant in other qualifying public assistance programs.

<sup>21</sup> D.21-06-015, Attachment 1, Table 2 CARE Approved Budgets.

<sup>22</sup> Ibid.

<sup>23</sup> Ibid.

<sup>24</sup> PG&E filed the Annual CARE Eligibility Report on April 14, 2025. CARE's enrollment percentage is based on the 2025 estimated eligible population. See, A.19-11-003, *Compliance Filing of Pacific Gas and Electric Company (U 39-M)*, *Southern California Gas Company (U 904-G)*, *San Diego Gas & Electric Company (U 902-M)*, and *Southern California Edison Company (U 338-E)* regarding annual estimates of CARE eligible customers and related information, April 14, 2025.

## 2.1 CARE Program Summary

### 2.1.1 Please provide CARE Program summary costs.

CARE Table 2.1.1.1 CARE Program Summary Costs for 2025			
CARE Budget Categories	2025 Authorized Budget <sup>[a]</sup>	Actual Expenses Year- to-Date	% of Budget Spent
Outreach	\$8,167,300	\$2,959,975	36%
Processing, Certification, Recertification	\$922,300	\$490,918	53%
Post Enrollment Verification	\$1,590,500	\$925,430	58%
IT Programming	\$1,191,700	\$1,063,651	89%
CHANGES Program <sup>[b]</sup>	\$525,000	\$423,935	81%
Studies and Pilots	\$25,000	\$31,066	124%
Measurement and Evaluation	\$200,000	\$38,901	19%
Regulatory Compliance	\$403,600	\$594,878	147%
General Administration	\$1,235,300	\$539,892	44%
CPUC ED Staff	\$183,500	\$20,325	11%
Total Expenses	<b>\$14,444,200</b>	<b>\$7,088,971</b>	<b>49%</b>
Subsidies and Benefits	\$700,957,000	\$1,016,909,016	145%
Total Program Costs and Discounts	<b>\$715,401,200</b>	<b>\$1,023,997,987</b>	<b>143%</b>
<sup>[a]</sup> D.21-06-015 approved the CARE program budget for PYs 2021-2026.			
<sup>[b]</sup> The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues. Negative expenses may be due to accrual reversal as part of standard accounting process.			

### 2.1.2 Please provide the CARE Program enrollment rate to date.

CARE Table 2.1.2.1 CARE Enrollment		
Participants Enrolled	Eligible Participants <sup>[a]</sup>	YTD Enrollment Rate
1,398,554	1,413,103	99%
<sup>[a]</sup> On April 14, 2025, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of PG&E's CARE Eligible Participants for 2025.		

## 2.2 CARE Outreach

### 2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

**Direct Mail:** Not applicable for this reporting period.

**Email:** PG&E continued the monthly CARE acquisition email campaign, sending targeted emails promoting CARE enrollment to approximately 7,500 customers in October 2025. The monthly campaign deploys on the second Saturday of the month targeting customers in the primary audience segment of Deciles 1-3 of the CARE propensity model and Eligibility Score 1-3, plus the secondary Hard-to-Reach target in Deciles 4-10 and Eligibility Score 1-3 who have not previously received CARE/FERA direct marketing. Approximately 49% of the emails sent targeted the Hard-to-Reach segment.

Additionally, monthly auto-recertification email notices were deployed to approximately 3,400 customers in the top 20% of enrolled customers due for recertification based on their CARE Eligibility Score to confirm their automatic re-enrollment in CARE.

**Tribal Outreach:** Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

**Digital Media:** PG&E began a digital media campaign for CARE in mid-October, using paid search, display and native ads, and Google TrueView video. The campaign runs until December 31, 2025.

In October, PG&E released two videos and a PDF on [pge.com](https://pge.com) to help customers navigate the PEV process and submit documents. These resources will be promoted through PEV notifications, status emails, and mentioned in the November 2025 Community Advocate Newsletter for CBOs.<sup>25</sup>

**Media Coverage:** PG&E's Integrated Multicultural Communications (IMC) team continues to participate in media interviews and garner coverage to promote CARE, FERA, and other assistance programs. In October 2025, PG&E recorded a 15-minute radio segment with KIWI radio in Bakersfield. During the segment, the PG&E representative talked about the October Climate Credit, financial assistance programs, and shared energy savings tips.

**Local Outreach:** PG&E's Customer Service Outreach (CSO) team supports vulnerable customers during in-person community events. PG&E customer service representatives provide real-time support to residential customers, which may include answering questions about a PG&E bill or helping the customer enroll in energy management and financial assistance programs such as CARE and FERA.

In October 2025, PG&E's CSO team attended 25 local community events intended to support vulnerable and disadvantaged customers. During these events, CSO engaged customers and shared information about CARE/FERA programs.

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<sup>25</sup> The videos and pdf are available for viewing at [pge.com/pev-video](https://pge.com/pev-video) (last accessed Nov. 19, 2025).

PG&E's Integrated Multicultural Communications (IMC) team also supports engagement with multicultural communities through local outreach events by providing enhanced customer experience and in-language support. In October, the IMC team participated in two outreach events focused on in-language social engagement, bill assistance, energy savings, and service-related needs.

One event was the KFTV Univision's annual Education Fair at Fresno State University, which drew about 5,000 middle school, high school, and college students, along with their families. During the event, PG&E representatives shared information about PG&E's scholarship and financial assistance programs, including CARE and FERA.

PG&E also co-hosted a Bill Assistance outreach event with Community Bridges and the City of Watsonville, targeting support to Spanish-speaking customers. During the event, 60 residential customers attended to get help with their bills and learn about PG&E's programs, services, and energy management solutions.

**Outbound Financial Assistance:** PG&E continued its case management efforts for past-due customer accounts through its outbound calling campaign in October 2025. The campaign provides information on payment plan options for customers facing arrearages. It offers information on other income-qualified assistance programs, including CARE, FERA, Medical Baseline, LIHEAP, PG&E's Relief for Energy Assistance through Community Help (REACH), and the AMP.

During the reporting month, customer service representatives (CSRs) contacted 22,974 customers directly through this campaign. For customers who could not be reached by phone but had access to voicemail, PG&E left voicemail messages with information regarding PG&E's financial assistance programs. The October 2025 campaign successfully enrolled 784 customers into either CARE or FERA, depending on their qualification. Customers with a past-due balance were directed to LIHEAP, and customers who successfully applied received LIHEAP pledges totaling \$73,500.

**CBO Outreach and Engagement:** In October 2025, PG&E continued utilizing its CARE Capitation (COC) Program, which currently has 33 participating organizations, including both non-profit and for-profit organizations. In October 2025, there were 59 new CARE enrollments through the COC program.

In October 2025, PG&E continued implementation of its Senior Advocate Outreach Pilot, which was launched in December 2024 with 11 CBOs to target seniors and disadvantaged communities.<sup>26</sup> The goal of the outreach Pilot is to conduct outreach to seniors and increase awareness of assistance programs including CARE/FERA, ESA, Medical Baseline and others in vulnerable and underserved communities. This outreach effort is scheduled to end in November 2025. CBOs participating in the Senior Advocate Outreach Pilot are asked to distribute a monthly email or newsletter highlighting financial assistance programs promoted in the outreach. In addition, to email communication, CBOs are required to hold at least six workshops during the duration of the pilot, with at least one workshop to be held at a community or cultural center, and at least one workshop to be held at a faith-based organization. CBOs participating in this outreach effort are also required to submit monthly surveys to document outreach efforts. The CBOs participating in the Senior Advocate Outreach

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<sup>26</sup> The funding for this outreach pilot was derived from PG&E's 2023 General Rate Case, Settlement agreement with the National Diversity Coalition, and not the CARE program administrative budget.

Pilot reported hosting 105 in-person workshops and reaching over 12,600 people since the start of the Pilot.

PG&E also continued implementing the Community-Based Organization Arrears Case Management Pilot Program (CBO Pilot) per D. 24-02-046,<sup>27</sup> which approved the CBO Pilot as a tool to reduce residential energy service disconnections.<sup>28</sup> Community Action Partnership of Kern County (CAPK) was selected to participate in this CBO Pilot through a competitive bid process. CAPK enrolled 2,460 participants in July, which was the end of the enrollment period, exceeding the enrollment goal of 2,400.<sup>29</sup> CAPK provides case management to enrolled customers and supports customers with enrollment in CARE, FERA, Medical Baseline, and other financial assistance programs.

**Community Outreach Marketing & Engagement Support:** PG&E's Solutions Marketing team works closely with community organizations and advocates to amplify messages and increase enrollment in customer assistance and bill-savings programs. PG&E has an informational pge.com webpage dedicated to providing solutions and resources to help local community advocates better serve their communities.

### 2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low-income programs to reach eligible customers.

PG&E automatically enrolls customers into CARE who participate in ESA or DAC-SASH, or receive LIHEAP or REACH payments.<sup>30</sup> CARE Table 2.2.2.1 shows CARE automatic enrollments for October 2025 and year-to-date.

CARE Table 2.2.2.1 CARE Automatic Enrollment for 2025		
Source	October 2025	YTD
ESA	1,065	9,315
LIHEAP	118	1,998
REACH	433	2,450
DAC-SASH	0	12

<sup>27</sup> The CBO Pilot was launched in Q4 2024.

<sup>28</sup> The CBO Pilot is ratepayer funded via the COVID-19 Pandemic Protection Memorandum Account (CPPMA).

<sup>29</sup> Per D.24-02-046, the enrollment period ended in July, and no new customers will be enrolled in the Pilot after this point.

<sup>30</sup> Per ESA's expanded eligibility to 250% of FPL on July 1, 2022, aligning for some households with FERA eligibility, PG&E began auto enrolling customers into FERA (as well as CARE), please see FERA Section 3.2.1 for FERA Automatic Enrollment.

## 2.3 CARE Recertification Complaints

### 2.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

PG&E includes a description of any PEV process, recertification, and general CARE complaints in which the customer contacted the CPUC for transparency and stakeholder awareness. In October 2025, there was one CARE Recertification, PEV, or general complaint received. The customer expressed concern that their PEV documents had not been received. PG&E confirmed that the documents were successfully received, and the customer has been approved for CARE.

## 2.4 CARE Pilots and Studies

### 2.4.1 CARE Program Studies

Refer to Section 1.5.1 – ESA Program Studies – for updates on the 2025 Low Income Needs Assessment.

**2025 Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) Program Evaluation:** D.21-06-015 requires the CHANGES program to be evaluated by an independent third-party and a second evaluation of the program cycle to be completed by December 31, 2025.<sup>31</sup> The evaluation scope addresses two research objectives, which include program benchmarking and a market profile analysis. In October 2025, data collection and analysis continued to inform both project tasks. The project is expected to be completed by December 2025.

### 2.4.2 CARE Program Pilots

Currently there are no active CARE program Pilots. PG&E has continued activities derived from the most recent CARE program Pilot, the CARE PEV Outbound Calling Pilot,<sup>32</sup> in which PG&E contacts customers who initiated the PEV process but were not successful at completing it. Because the outbound calls have proven to be one of the most effective tools in terms of supporting qualified customers to successfully complete the PEV process, PG&E has integrated the outbound calling effort into both its CARE and FERA operations.

## 2.5 Miscellaneous

### 2.5.1 CARE Removal and Enrollment in FERA

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<sup>31</sup> D.21-06-015, OP 22.

<sup>32</sup> As described in Advice Letter 4730-G/6901-E, Post-Enrollment Verification Outbound Call Pilot (Submitted March 31, 2023, Approved April 30, 2023). [pge.com/tariffs/assets/pdf/adviceletter/GAS\\_4730-G.pdf](https://pge.com/tariffs/assets/pdf/adviceletter/GAS_4730-G.pdf) (last accessed Nov. 19, 2025).

The CARE program systematically removes CARE customers who are proven to be over-income via the PEV process, and enrolls them in the FERA program, if they are qualified for FERA. For the PEV response period ending in October 2025, of the 23,601 PEV requests mailed, PG&E automatically enrolled 245 (1%) of these customers in the FERA program. Another 17,102 (72%) customers were removed from CARE, and 6,254 (27%) customers successfully completed the CARE PEV process. Additional PEV results are reported in CARE Tables 3A and 3B in the Appendix of this report.

For the recertification response period ending in October 2025, of the 17,896 recertification requests mailed, PG&E recertified 10,815 (60%) customers and 7,081 (40%) customers were removed from CARE. Additional CARE Recertification results are included in CARE Table 5 in the Appendix of this report.

## 2.5.2 CARE Program PEV Freezes<sup>33</sup>

In compliance with CPUC Res. M-4833 and D.19-07-015, PG&E added the customers impacted by 2024-2025 storms and wildfires to PG&E's Emergency Consumer Protection Plan, thereby making these customers eligible for the protection measures under this plan, including exemption from PEV. Table 2.5.2.1 details the CARE program PEV freezes currently in place as of October 2025.

CARE Table 2.5.2.1 CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	Disaster Name	Affected Areas or ZIP Codes	Date when Protection Ends
October 10, 2024	Boyles Fire	(Lake) 95422, 95457	November 1, 2025
March 3, 2025	Coastal Storm	(Santa Cruz) 95060	May 1, 2026
February 17, 2025	February Winter Storm	(Shasta, Sonoma) 96007, 95448	February 18, 2026
March 30, 2025	March Winter Storm	(Trinity County) (Confirmed no impacted service areas)	April 1, 2026
September 19, 2025	Lightning Complex Fire	(Calaveras, Tuolumne) 95327, 95309	September 19, 2026

<sup>33</sup> CPUC Res. M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

### 2.5.3 CARE Fixed Income

PG&E certifies fixed income households for a period of four years.<sup>34</sup> CARE Table 2.5.3.1 shows the number of fixed income households newly enrolled in CARE for October 2025 and year-to-date.

CARE Table 2.5.3.1 CARE Fixed Income Household New Enrollments Through October 2025		
	October 2025	YTD
<b>Fixed Income Households</b> <sup>[a]</sup>	2,654	35,078
<sup>[a]</sup> CARE customers are considered fixed income households if they indicate via the CARE application that they only receive Social Security income (SSI), and/or are on Medicaid and 65 years and over, or self-certify that they are on a fixed income. Customers are also counted who submit an SSI award letter as proof of income.		

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<sup>34</sup> D.06-12-038, Conclusion of Law 39, p. 71.

### 3. Family Electric Rate Assistance (FERA) Program Executive Summary

The FERA program provides a monthly 18% discount on electric bills for qualifying households of any number of persons throughout PG&E's service area.<sup>35</sup> D.21-06-015 approved the FERA program budget for PYs 2021-2026.<sup>36</sup> PG&E's 2025 authorized FERA program administrative budget is \$2,997,900, and \$20,819,000 for electric rate subsidies.<sup>37</sup> Through October 2025, PG&E expended \$19,724,330 in total program costs. Of the total expenditure, \$1,792,779 (9%) was spent on outreach and administrative activities and \$17,931,551 (91%) in electricity rate discounts were provided to 47,491 households.

At the end of October 2025, the FERA program enrollment rate was 15% of the estimated FERA-eligible households<sup>38</sup> in PG&E's service territory. This enrollment rate reflects the impact of Senate Bill (SB) 1130 (Bradford, 2024)<sup>39</sup>, which expanded the FERA program to include one- and two-person households starting in 2025. The expanded eligibility doubled PG&E's FERA-eligible households for the year (from 157,000 to 316,000) and halved PG&E's FERA enrollment rate (from 26% to 13%) in June 2025 when PG&E began its implementation of SB 1130. PG&E began marketing efforts to increase public awareness of the FERA program expansion. From June through October, PG&E has enrolled 6,169 one- and two-person households in FERA.

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<sup>35</sup> To qualify for the FERA discount, a residential customer's household income must be at 200% plus \$1 to 250% of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.12, as amended by SB 1130.

<sup>36</sup> D.21-06-015, Attachment 1, Table 4 FERA Approved Budgets.

<sup>37</sup> Ibid.

<sup>38</sup> PG&E filed the Annual CARE Eligibility Report on April 14, 2025. FERA's enrollment percentage is based on the 2025's estimated FERA-eligible population and includes the 1-2 person households made eligible from SB 1130. See, A.19-11-003, *Compliance Filing of Pacific Gas and Electric Company (U 39-M)*, *Southern California Gas Company (U 904-G)*, *San Diego Gas & Electric Company (U 902-M)*, and *Southern California Edison Company (U 338-E)* regarding annual estimates of CARE eligible customers and related information, April 14, 2025.

<sup>39</sup> SB 1130: Electricity: Family Electric Rate Assistance program (Chapter 457, Statutes of 2024). Available at: [https://leginfo.ca.gov/faces/billNavClient.xhtml?bill\\_id=202320240SB1130](https://leginfo.ca.gov/faces/billNavClient.xhtml?bill_id=202320240SB1130) (last accessed Nov. 19, 2025).

### 3.1 FERA Program Summary

#### 3.1.1 Please provide FERA Program summary costs.

FERA Table 3.1.1.1 FERA Program Summary Costs for 2025			
FERA Budget Categories	2025 Authorized Budget <sup>[a]</sup>	Actual Expenses Year-to-Date	% of Budget Spent
Outreach	\$2,758,300	\$1,731,309	63%
Processing, Certification, Recertification	\$60,600	\$16,381	27%
Post Enrollment Verification	\$89,100	\$5,270	6%
IT Programming	\$0	\$0	0%
Pilots	\$0	\$0	0%
Studies	\$0	\$0	0%
Regulatory Compliance	\$31,300	\$0	0%
General Administration	\$58,600	\$39,819	68%
CPUC Energy Division Staff	\$0	\$0	0%
Total Expenses	\$2,997,900	\$1,792,779	60%
Subsidies and Benefits	\$20,819,000	\$17,931,551	86%
Total Program Costs and Discounts	\$23,816,900	\$19,724,330	83%
<sup>[a]</sup> D.21-06-015 approved the FERA program budget for PYs 2021-2026.			

#### 3.1.2 Please provide FERA Program enrollment rate to date.

FERA Table 3.1.2.1 FERA Enrollment		
Participants Enrolled	Eligible Participants <sup>[a]</sup> <sup>[b]</sup>	YTD Enrollment Rate <sup>[b]</sup>
47,491	315,626	15%
<sup>[a]</sup> PG&E filed the 2025 Annual Estimates of CARE Eligible Customers and Related Information on April 14, 2025.		
<sup>[b]</sup> The YTD enrollment rate is based on 2025's filing described above and now includes the 1-2 person households eligible under SB 1130.		

## 3.2 FERA Program Outreach

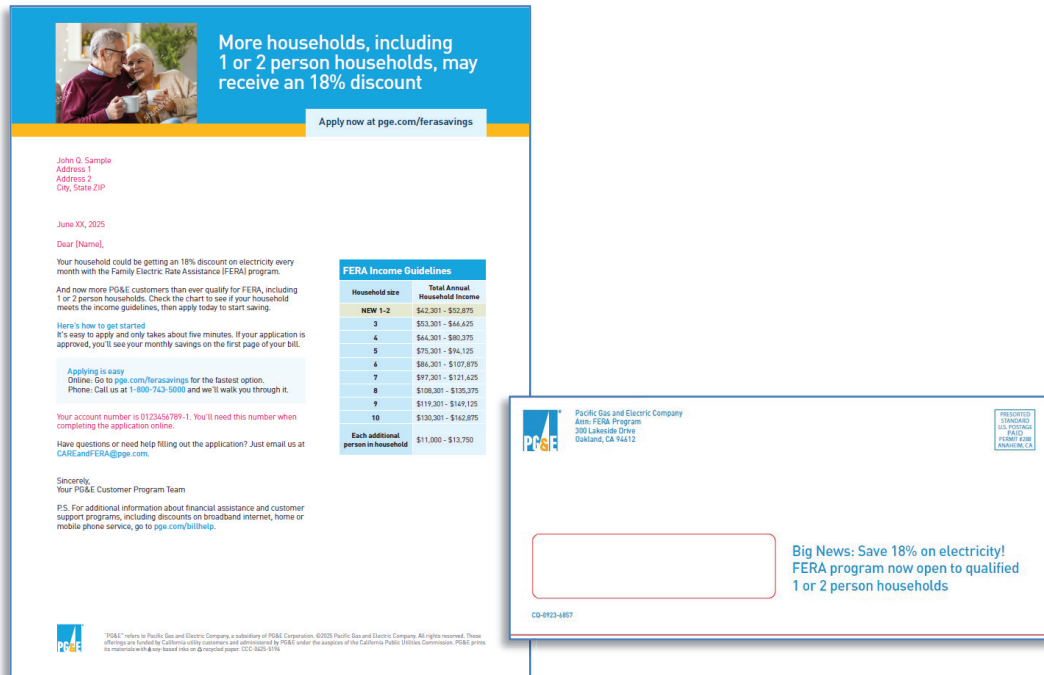
### 3.2.1 Please discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

**Direct Mail:** In October 2025, PG&E sent targeted FERA direct mail to about 9,000 customers. The campaign typically runs monthly on the third Friday, targeting customers with Acquisition Propensity Model Deciles 1-3 and Eligibility Scores 1-3. It also includes Hard-to-Reach customers in Deciles 4-10 with the same Eligibility Scores who have not received prior CARE/FERA mailings. The new Eligibility Score was used to select the audience, and a new segment for 1 and 2-person households was created using household size, regardless of Propensity Model Deciles. Approximately 19% of the customers targeted for direct mail in October were in the Hard-to-Reach segment.

PG&E continued A/B testing with new creative versions highlighting the changes to FERA requirements. The test splits the new segment evenly, with half receiving the Control creative messaging and the other half receiving new messaging versions (see sample below). Since these customers are part of a new segment, PG&E also continued testing direct mail packages with a paper application to the one- and two-person segment. Approximately 56% of the packages mailed were part of the one-and two-person segment testing.

PG&E analyzed preliminary results from the outreach test for direct mail and email deployed between June and September 2025. The data indicates that recipients in the newly targeted 1- and 2-person household segment enrolled in FERA at much higher rates than those who did not receive mail (0.30% No Mail Control and 1.30% Overall Campaign Recipient Enrollment Rate), demonstrating a strong initial effect from the campaign. However, because the control group was small and there may have been an early surge in interest, continued monitoring is recommended. There were no statistically significant differences in enrollment rates between the various creative messaging versions or whether paper applications were included in the mailings. The main recommendations are to keep tracking results and to maintain the current direct mail and email testing approach through the end of 2025, with plans to reassess in 2026.

## Direct Mail Touch 1 – Sample of Messaging to One- and Two-person Segment (English/Spanish versions produced)



**Email:** PG&E sent emails to about 10,500 customers, segmented according to updated Eligibility Scores as outlined in the Direct Mail section. Approximately 19% of the total customers emailed were part of the Hard-to-Reach segment. Testing also continued for the 1- and 2-person household segment, targeting about 57% of the customers targeted with email. See Direct Mail section above for information about the test results reviewed in October.

## Email Touch 1 – Sample of Messaging to One- and Two-person Segment (English/Spanish versions produced)

Eligibility expanded: now 1 or 2 person households can save 18% on electricity. [View this email as a web page »](#)

 [Ver en español »](#)

**Save 18% on your electricity bill** [Apply now »](#)



**Big changes mean that 1 or 2 person households are now eligible for electricity discounts**

It's so easy to save 18% on electricity by enrolling in the Family Electric Rate Assistance (FERA) program. And now 1 or 2 person households are eligible. Just check the simple chart below, and see if your household qualifies. It takes about 5 minutes to apply online.

[Learn more »](#)

[Check to see if your household income qualifies](#)

FERA Income Guidelines	
Household size	Total Annual Household Income
<b>NEW 1-2</b>	\$42,301 - \$52,875
3	\$53,301 - \$66,625
4	\$64,301 - \$80,375
5	\$75,301 - \$94,125
6	\$86,301 - \$107,875
7	\$97,301 - \$121,625
8	\$108,301 - \$135,375
9	\$119,301 - \$149,125
10	\$130,301 - \$162,875
Each additional person in household	\$11,000 - \$13,750

[Get started today »](#)

To make applying online fast and easy, get your Account Number from your bill.

Additionally, monthly auto-recertification email notices were deployed to 322 customers in Deciles 1 and 2 of the FERA propensity model to confirm their automatic re-enrollment in FERA.

**Digital Media:** No digital media ran for FERA during the reporting period.

## Display Ad Sample (English/Spanish versions produced)

300x250 - Frame 1



 **Don't miss out on an 18% electricity discount.**


300x250 - Frame 2



 **Now 1 or 2 person households can qualify.**

300x250 - Frame 3

**See if you can save 18%.**

 ©2021 Pacific Gas and Electric Company. All rights reserved.

[Enroll today »](#)

**Social Media:** No social media for this reporting period.

**Local Outreach:** Refer to Section 2.2.1 – CARE Local Outreach for a description of PG&E’s activities sponsoring local outreach events and promoting FERA, CARE, and ESA, along with other programs.

**Media Coverage:** Refer to Section 2.2.1 – CARE Media Coverage for updates on media coverage including CARE, FERA, and ESA, along with other programs.

**Tribal Outreach:** Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update for updates on Tribal Outreach.

**FERA Partners (Capitation Agencies):** In October 2025, there were two FERA enrollments via FERA Capitation Agencies (COCs).

**CBO Outreach:** Refer to the FERA Executive Summary and Section 3.4.2 – FERA Program Pilots – for updates on CBO Outreach.

**Partnerships with other Program Administrators:** PG&E and the DAC-SASH program administrator, GRID Alternatives, have developed a process that allows for GRID’s referrals to PG&E to be directly enrolled into either CARE or FERA. GRID has verified the actual household income of the customers and received customer consent for CARE/FERA enrollment through their DAC-SASH application process, and GRID and PG&E’s data sharing agreements allow PG&E to determine if they are CARE or FERA eligible and directly enroll them. Results from this effort for 2025 are shown in Table 3.2.1.1.

**Automatic Enrollment from ESA or Match My Payment:** PG&E automatically enrolls eligible customers in the FERA program if they participate in the ESA and/or Match My Payment program,<sup>40</sup> and meet the FERA income guidelines. Table 3.2.1.1 shows FERA automatic enrollments for October 2025 and year-to-date.

FERA Table 3.2.1.1 FERA Automatic Enrollment for 2025		
Source	October 2025	YTD
DAC-SASH	0	7
ESA	80	486
Match My Payment	211	290

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<sup>40</sup> PG&E launched the Match My Payment program in June 2025, which offers a dollar-for-dollar match, up to \$1,000, for qualifying customers up to 400% FPL to pay past-due bills to prevent service disconnections. Press Release here, <https://www.pge.com/en/newsroom/press-release-details.1b11066b-9c32-43c1-951b-6f82dfcd1180.html> (last accessed Nov. 19, 2025).

### 3.3 FERA Recertification Complaints

#### 3.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.

No FERA Recertification, PEV, or general complaints were received in October 2025.

### 3.4 FERA Studies and Pilots

#### 3.4.1 FERA Program Studies

**FERA Barriers Study:** In November 2023, PG&E commenced a FERA Barriers Study with Evergreen Economics to explore the different dimensions and corresponding solutions to FERA enrollment barriers through qualitative and quantitative analyses and customer focused research. A survey was conducted to better understand customer eligibility, interest in enrolling in the FERA program, and awareness of the rate discount, which contributed to the development of an enrollment target framework to inform program goal setting. The final report of the study was published in August 2025.<sup>41</sup>

#### 3.4.2 FERA Program Pilots

There are no active FERA Pilots, as PG&E ended its CBO FERA Pilot at the end of April 2023, due to low enrollments and limited success. As described in CARE Section 2.4.2, CARE Program Pilots, PG&E has expanded the activities from the now sunset CARE PEV Outbound Calling Pilot to include FERA customers in the PEV process and has operationalized outbound calling for both programs' PEV process.

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<sup>41</sup> PG&E FERA Study – An Assessment of Achievable Enrollment and Program Efforts, Final Report. Evergreen Economics and Resource Innovations, August 2025. Available at: <https://pda.energydataweb.com/#!/documents/4156/view> (last accessed Nov. 19, 2025).

## 4. Appendix: ESA, CARE, and FERA Tables

ESA Program Summary	ESA Program Summary Expenses
ESA Program – Table 1	ESA Main Program (SF, MH) Expenses
ESA Program – Table 2	ESA Main (SF, MH) Summary
ESA Program – Table 2A	ESA MFWB Summary
ESA Program – Table 2B	ESA Pilot Plus and Pilot Deep Program Expenses & Energy Savings by Measures Installed
ESA Program – Table 2C	ESA Building Electrification Retrofit Pilot (SCE only)
ESA Program – Table 2D	ESA Clean Energy Homes New Construction Pilot (SCE only)
ESA Program – Table 2E	CSD Leveraging
ESA Program – Tables 3A, 3B, 3C, 3D, 3F, 3G, 3H	ESA Average Bill Savings per Treated Home/Common Area
ESA Program – Tables 4A, 4B, 4C, 4D, & 4E	ESA Homes/Buildings Treated
ESA Program – Tables 5A, 5B, 5C, 5D, 5E, & 5F	ESA Program Customer Summary
ESA Program – Table 6	ESA Expenditures for Pilots and Studies
ESA Program – Table 7	ESA Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
ESA Program – Table 8	Clean Energy Referral, Leveraging, and Coordination
ESA Program – Table 9	ESA Tribal Outreach
CARE Program – Table 1	CARE Program Expenses
CARE Program – Table 2	CARE Enrollment, Recertification, Attrition, and Enrollment Rate
CARE Program – Tables 3A & 3B	CARE Post-Enrollment Verification Results (Model & High Usage)
CARE Program – Table 4	CARE Enrollment by County
CARE Program – Table 5	CARE Recertification Results
CARE Program – Table 6	CARE Capitation Contractors
CARE Program – Table 7	CARE Expenditures for Pilots and Studies
CARE Program – Table 8	CARE and Disadvantaged Communities Enrollment Rate
CARE Program – Table 8A	CARE Top 10 Lowest Enrollment Rates
FERA Program – Table 1	FERA Program Expenses
FERA Program – Table 2	FERA Enrollment, Recertification, Attrition, and Enrollment Rate
FERA Program – Table 3A & 3B	FERA Post-Enrollment Verification Results (Model & High Usage)
FERA Program – Table 4	FERA Enrollment by County
FERA Program – Table 5	FERA Recertification Results
FERA Program – Table 6	FERA Capitation Contractors

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table - Summary Expenses												
2	Pacific Gas and Electric Company												
3	Through October 31, 2025												
4													
5	ESA Program:	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
6		Electric	Gas	Total	Electric	Gas		Electric	Gas	Total	Electric	Gas	Total
7	ESA Main Program (SF and MH)	\$61,253,223	\$56,120,419	\$117,373,642	\$5,692,883	\$5,095,048	\$10,787,932	\$50,269,441	\$45,881,864	\$96,151,304	82%	82%	82%
8	ESA Multifamily Whole Building <sup>[1]</sup>	\$49,391,755	\$43,040,650	\$92,432,404	\$1,666,451	\$1,432,200	\$3,098,651	\$11,897,238	\$10,327,883	\$22,225,121	24%	24%	24%
9	ESA Pilot Plus and Pilot Deep <sup>[2]</sup>	\$10,728,247	\$9,513,728	\$20,241,975	\$620,772	\$550,496	\$1,171,268	\$3,915,302	\$3,472,060	\$7,387,362	36%	36%	36%
10	Building Electrification Retrofit Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
11	Clean Energy Homes New Construction Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
12	CSD Leveraging <sup>[3]</sup>	\$1,818,756	\$1,612,766	\$3,431,524	\$0	\$0	\$0	\$257	\$226	\$484	0%	0%	0%
13	MCE Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	SPOC	\$193,388	\$171,495	\$439,851	\$13,173	\$11,682	\$24,855	\$152,304	\$135,062	\$287,366	79%	79%	65%
15	SASH/MASH Unspent Funds <sup>[4]</sup>	\$9,566,416	\$0	\$9,566,416	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	ESA Program TOTAL	\$132,951,785	\$110,459,060	\$243,410,845	\$7,993,280	\$7,089,426	\$15,082,706	\$66,234,541	\$59,817,096	\$126,051,637	50%	54%	52%
17													
18	<sup>[1]</sup> Reflects carry forward MFWB budget from 2024 to 2025 E \$25,925,983 / G \$22,231,381 total \$48,157,364												
19	<sup>[2]</sup> Reflects carry forward Pilot Plus and Pilot Deep budget from 2024 to 2025 E \$6,073,465 / G \$5,385,902 total \$11,459,367												
20	<sup>[3]</sup> Reflects carry forward CSD Leveraging budget from 2024 to 2025 E \$1,178,770 / G \$1,045,233 total \$2,224,003												
21	<sup>[4]</sup> OP 12 of D.15-01-027 states "The Program Administrators shall ensure that program expenditures in each utility's service territory do not exceed the total authorized budget amounts over the duration of the programs. The program incentive budgets will be available until all funds are exhausted or until December 31, 2021, whichever occurs first. Any money unspent and unencumbered on January 1, 2022, shall be used for "cost-effective energy efficiency measures in low-income residential housing that benefit ratepayers," as set forth in Public Utilities Code Section 2852(c)(3)." On September 20, 2023, SCE and PG&E jointly submitted an AL 7028-E to recover IOUs administrative costs for SASH/MASH, transfer unspent funds from the SASH and/or MASH programs to the ESA program, and dispose of the remaining funds in the IOUs' California Solar Initiative Balancing Accounts. AL 7028-E was disposed and effective on October 20, 2023.												
22													
23	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses</b>												
2	<b>Pacific Gas and Electric Company</b>												
3	<b>Through October 31, 2025</b>												
4	<b>Appliances</b>	<b>Authorized Budget [1]</b>			<b>Current Month Expenses [3]</b>			<b>Year to Date Expenses [3]</b>			<b>% of Budget Spent YTD</b>		
5	<b>ESA Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6													
7	Appliances	\$9,858,661	\$0	\$9,858,661	\$1,850,340	\$0	\$1,850,340	\$15,524,845	\$0	\$15,524,845	157%	0%	157%
8	Domestic Hot Water	\$1,196,292	\$5,959,509	\$7,155,802	\$50,252	\$594,697	\$644,948	\$350,270	\$5,078,508	\$5,428,779	29%	85%	76%
9	Enclosure	\$240,094	\$23,769,078	\$24,009,173	\$20,984	\$2,077,455	\$2,098,439	\$175,289	\$17,353,632	\$17,528,921	73%	73%	73%
10	HVAC	\$11,396,870	\$7,195,406	\$18,592,276	\$2,062,970	\$1,360,471	\$3,423,441	\$17,782,602	\$12,535,366	\$30,317,969	156%	174%	163%
11	Maintenance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
12	Lighting	\$5,266,329	\$0	\$5,266,329	\$306,478	\$0	\$306,478	\$2,614,750	\$0	\$2,614,750	50%	0%	50%
13	Miscellaneous	\$11,578,615	\$0	\$11,578,615	\$203,805	\$0	\$203,805	\$1,514,004	\$0	\$1,514,004	13%	0%	13%
14	Customer Enrollment	\$8,627,498	\$7,650,800	\$16,278,299	\$441,841	\$391,821	\$833,662	\$3,246,474	\$2,878,949	\$6,125,422	38%	38%	38%
15	In Home Education	\$2,583,926	\$2,291,406	\$4,875,332	\$229,385	\$203,417	\$432,803	\$1,660,659	\$1,472,660	\$3,133,320	64%	64%	64%
16	Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
17	Implementation	\$2,357,070	\$2,090,232	\$4,447,302	\$82,751	\$73,383	\$156,133	\$2,978,449	\$2,641,266	\$5,619,715	126%	126%	126%
18	Safety - Unexpected overhead costs	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
19	<b>Energy Efficiency TOTAL</b>	<b>\$53,105,356</b>	<b>\$48,956,432</b>	<b>\$102,061,789</b>	<b>\$5,248,806</b>	<b>\$4,701,243</b>	<b>\$9,950,049</b>	<b>\$45,847,344</b>	<b>\$41,960,382</b>	<b>\$87,807,726</b>	<b>86%</b>	<b>86%</b>	<b>86%</b>
20													
21	Training Center	\$226,150	\$200,548	\$426,698	\$21,231	\$18,827	\$40,058	\$206,153	\$182,815	\$388,968	91%	91%	91%
22	Workforce Education and Training	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
23	Inspections	\$2,043,979	\$1,812,585	\$3,856,563	\$69,482	\$61,616	\$131,099	\$688,598	\$610,644	\$1,299,242	34%	34%	34%
24	Marketing and Outreach	\$980,234	\$869,264	\$1,849,498	\$62,104	\$55,074	\$117,178	\$819,167	\$726,431	\$1,545,598	84%	84%	84%
25	Studies [2]	\$562,772	\$437,581	\$1,000,353	\$0	\$0	\$0	\$59,352	\$52,633	\$111,986	11%	12%	11%
26	Regulatory Compliance	\$430,534	\$381,795	\$812,329	\$63,429	\$56,249	\$119,678	\$432,357	\$383,411	\$815,768	100%	100%	100%
27	General Administration	\$3,868,361	\$3,430,433	\$7,298,794	\$227,396	\$201,653	\$429,048	\$2,211,853	\$1,961,454	\$4,173,307	57%	57%	57%
28	CPUC Energy Division	\$35,838	\$31,781	\$67,618	\$436	\$386	\$822	\$4,617	\$4,094	\$8,711	13%	13%	13%
29	<b>Administrative TOTAL</b>	<b>\$8,147,667</b>	<b>\$7,163,986</b>	<b>\$15,311,653</b>	<b>\$444,078</b>	<b>\$393,805</b>	<b>\$837,882</b>	<b>\$4,422,097</b>	<b>\$3,921,482</b>	<b>\$8,343,579</b>	<b>54%</b>	<b>55%</b>	<b>54%</b>
30													
31	<b>TOTAL PROGRAM COSTS</b>	<b>\$61,253,223</b>	<b>\$56,120,419</b>	<b>\$117,373,642</b>	<b>\$5,692,883</b>	<b>\$5,095,048</b>	<b>\$10,787,932</b>	<b>\$50,269,441</b>	<b>\$45,881,864</b>	<b>\$96,151,304</b>	<b>82%</b>	<b>82%</b>	<b>82%</b>
32													
33	<b>Funded Outside of ESA Program Budget</b>												
34	Indirect Costs												
35	NGAT Costs					\$544,010	\$544,010		\$4,383,160	\$4,383,160			
36													
37	<b>ESA Program Administrative Expenses [4]</b>												
38	Administrative Expenses				\$444,078	\$393,805	\$837,882	\$4,422,097	\$3,921,482	\$8,343,579			
39	Total Program Costs				\$7,993,280	\$7,089,426	\$15,082,706	\$66,234,541	\$59,817,096	\$126,051,637			
40	% of Administrative Spend				6%	6%	6%	7%	7%	7%			
41													
42	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table B.												
43	[2] Reflects carry forward Studies budget from 2024 to 2025 E \$500,497 / G \$382,366 total \$882,853												
44	[3] Negative expenses may be due to accrual reversal as part of normal accounting process.												
45	[4] D.21-06-015, OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.												
46													
47	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

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	A	B	C	D	E	F	G	H	I	J
1	Energy Savings Assistance Program Table 2A - Multifamily Whole Building									
2	Pacific Gas and Electric Company									
3	Through October 31, 2025									
4										
5	Table 2A ESA Program - Multifamily Whole Building <sup>5</sup>									
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	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q													
1	Energy Savings Assistance Program Table 2B - Pilot Plus and Pilot Deep																													
2	Pacific Gas and Electric Company																													
3	Through October 31, 2025																													
4		ESA Program - Pilot Plus										ESA Program - Pilot Deep																		
5		Year-To-Date Completed & Expensed Installation <sup>(1)</sup>										Year-To-Date Completed & Expensed Installation <sup>(1)</sup>																		
6		Quantity	kWh <sup>(2)</sup> (Annual)	kW <sup>(2)</sup> (Annual)	Therms <sup>(2)</sup> (Annual)	Expenses (\$) <sup>(2)</sup>	% of Expenditure											Quantity	kWh <sup>(2)</sup> (Annual)	kW <sup>(2)</sup> (Annual)	Therms <sup>(2)</sup> (Annual)	Expenses (\$) <sup>(2)</sup>	% of Expenditure							
7	Measures <sup>(3)</sup>	Units	Installed																Measures <sup>(3)</sup>	Units	Installed									
8	Appliances																													
9	Efficient Electric Dryer	Each	20	6,910	-	10	\$ 21,427	1.2%											Efficient Electric Dryer	Each	27	5,092	-	169	\$ 28,221	0.8%				
10	Heat Pump Dryer	Each	-	-	-	-	-	0.0%											Heat Pump Dryer	Each	1	577	-	-	\$ 1,419	0.0%				
11	High Efficiency Clothes Washers	Each	17	(617)	0.4	2	\$ 18,030	1.0%											High Efficiency Clothes Washers	Each	18	(1,223)	0.7	16	\$ 19,558	0.6%				
12	Induction Cooktop/Range	Each	1	-	(0.0)	-	\$ 1,236	0.1%											Induction Cooktop/Range	Each	5	(626)	(0.2)	188	\$ 7,899	0.2%				
13	Pool Pump Retrocommissioning (RCx)	Each	3	2,504	0.3	-	\$ 7,640	0.4%											Pool Pump RCx	Each	5	6,543	0.1	-	\$ 15,941	0.5%				
14	Pool Pump Replacement	Each	3	3,280	0.3	-	\$ 8,000	0.4%											Pool Pump Replacement	Each	47	11,043	1.8	(116)	\$ 72,710	2.2%				
15	Refrigerator	Each	24	4,399	0.7	(70)	\$ 36,712	2.0%											Refrigerator	Each	4	372	(0.1)	144	\$ 4,136	0.1%				
16	Standard Electric Range	Each	17	2,754	-	-	\$ 1,343	0.1%											Standard Electric Range	Each	19	3,078	-	-	\$ 1,385	0.0%				
17	Tier 2 Adv Power Strip w Bluetooth	Each	-	-	-	-	-	-											Tier 2 Adv Power Strip w Bluetooth	Each	19	3,078	-	-	\$ 1,385	0.0%				
18	Domestic Hot Water																													
19	Combined Showerhead/TSV	Each	-	-	-	-	\$ -	0.0%											Combined Showerhead/TSV	Each	-	-	-	-	\$ -	0.0%				
20	Heat Pump Water Heater	Each	2	(302)	0.0	155	\$ 11,256	0.6%											Heat Pump Water Heater	Each	2	(521)	0.1	207	\$ 11,000	0.3%				
21	Heat Pump Water Heater - Fuel Sub	Each	-	-	-	-	\$ -	0.0%											Heat Pump Water Heater - Fuel Sub	Each	30	(6,923)	1.4	3,351	\$ 208,880	6.3%				
22	Heat Pump Water Heater - Fuel Sub (120V)	Each	-	-	-	-	\$ -	0.0%											Heat Pump Water Heater - Fuel Sub (120V)	Each	10	(4,942)	(2.0)	1,353	\$ 53,207	1.6%				
23	Low Flow Faucet Aerator	Each	9	58	-	41	\$ 114	0.0%											Low Flow Faucet Aerator	Each	2	13	-	9	\$ 28	0.0%				
24	Low Flow Showerhead	Each	14	91	-	64	\$ 348	0.0%											Low Flow Showerhead	Each	14	91	-	64	\$ 315	0.0%				
25	Storage Water Heater	Each	75	498	-	2,072	\$ 204,641	11.2%											Storage Water Heater	Each	63	(35)	-	2,684	\$ 232,228	7.0%				
26	Tankless On-Demand	Each	10	(8)	-	351	\$ 56,900	3.1%											Tankless On-Demand	Each	10	-	-	481	\$ 56,200	1.7%				
27	Thermostat-controlled Shower Valve	Each	-	-	-	-	\$ 303	0.0%											Thermostat-controlled Shower Valve	Each	5	-	-	-	\$ 221	0.0%				
28	Tub Diverter/ Tub Spout	Each	-	-	-	-	\$ -	0.0%											Tub Diverter/ Tub Spout	Each	-	-	-	-	\$ -	0.0%				
29	Water Heater Blanket	Each	-	-	-	-	\$ -	0.0%											Water Heater Blanket	Each	-	-	-	-	\$ -	0.0%				
30	Water Heater Pipe Insulation	Lin. Ft	-	-	-	-	\$ -	0.0%											Water Heater Pipe Insulation	Lin. Ft	-	-	-	-	\$ -	0.0%				
31	Enclosure																													
32	Attic Insulation	Home	37	6,015	17.1	904	\$ 89,189	4.9%											Attic Insulation	Home	62	13,062	61.4	1,706	\$ 145,223	4.4%				
33	Diagnostic Air Sealing	Home	106	(222)	14.4	1,078	\$ 69,080	3.7%											Diagnostic Air Sealing	Home	125	700	18.3	1,228	\$ 85,666	2.6%				
34	Exterior Wall Insulation	Home	-	-	-	-	\$ -	0.0%											Exterior Wall Insulation	Home	1	348	0.7	61	\$ 3,929	0.1%				
35	Floor Insulation	Home	1	(84)	-	29	\$ 1,573	0.1%											Floor Insulation	Home	4	(393)	-	341	\$ 17,673	0.5%				
36	HVAC																													
37	Central Air Conditioner (A/C)	Each	65	36,719	20.8	-	\$ 441,647	24.1%											Central A/C	Each	128	112,818	28.0	-	\$ 858,611	25.7%				
38	Fan Controller for A/C	Each	5	-	0.3	-	\$ 1,330	0.1%											Fan Controller for A/C	Each	7	-	0.3	-	\$ 1,862	0.1%				
39	New Portable A/C	Each	-	-	-	-	\$ -	0.0%											New Portable A/C	Each	-	-	-	-	\$ -	0.0%				
40	High Efficiency Furnace	Each	60	8	0.5	1,825	\$ 373,168	20.4%											High Efficiency Furnace	Each	95	3	0.8	3,204	\$ 622,947	18.7%				
41	Diagnostic Duct Sealing	Each	182	12,848	22.0	1,223	\$ 46,052	2.5%											Diagnostic Duct Sealing	Each	221	19,128	18.0	1,520	\$ 63,691	1.9%				
42	Duct Replacement	Each	1,072	1,277	4.6	123	\$ 33,148	1.8%											Duct Replacement	Each	807	1,032	(1.4)	81	\$ 19,299	0.6%				
43	Duct Sealing with Equipment Upgrade	Each	-	-	-	-	\$ -	0.0%											Duct Sealing with Equipment Upgrade	Each	4	1,746	0.1	19	\$ 6,773	0.2%				
44	Ducted Heat Pump	Each	1	(6,509)	0.1	281	\$ 12,131	0.7%											Ducted Heat Pump	Each	5	(5,440)	5.7	885	\$ 35,830	1.1%				
45	Ducted Heat Pump - Fuel Substitution	Each	1	(859)	0.3	102	\$ 11,800	0.6%											Ducted Heat Pump - Fuel Substitution	Each	23	(33,001)	30.5	4,047	\$ 243,629	7.3%				
46	Ductless Heat Pump	Each	-	-	-	-	\$ -	0.0%											Ductless Heat Pump	Each	-	-	-	-	\$ -	0.0%				
47	Ductless Heat Pump - Fuel Substitution	Each	-	-	-	-	\$ -	0.0%											Ductless Heat Pump - Fuel Substitution	Each	-	-	-	-	\$ -	0.0%				
48	Smart Thermostat	Each	51	(404)	1.8	(221)	\$ 15,105	0.8%											Smart Thermostat	Each	106	1,215	2.4	886	\$ 32,993	1.0%				
49	Whole House Fan	Each	23	(368)	-	407	\$ 284,531	15.5%											Whole House Fan	Each	26	2,499	-	215	\$ 349,362	10.5%				
50	Package HVAC	Each	-	-	-	-	\$ -	0.0%											Package HVAC	Each	-	-	-	-	\$ -	0.0%				
51	Maintenance																													
52	Minor Home Repair	Home	65	-	-	-	\$ 43,132	2.4%											Minor Home Repair	Home	131	-	-	-	\$ 84,488	2.5%				
53	Lighting																													
54	A-Lamp LED	Each	207	1,788	0.0	(41)	\$ 3,043	0.2%											A-Lamp LED	Each	329	2,843	0.1	(65)	\$ 5,491	0.2%				
55	Reflector Lamp LED	Each	6	61	0.0	(1)	\$ 83	0.0%											Reflector Lamp LED	Each	20	204	0.0	(5)	\$ 172	0.0%				
56	Miscellaneous																													
57	Cold Storage	Each	-	-	-	-	\$ -	0.0%											Cold Storage	Each	-	-	-	-	\$ -	0.0%				
58	New Air Purifier	Each	-	-	-	-	\$ -	0.0%											New Air Purifier	Each	-	-	-	-	\$ -	0.0%				
59	Customer Enrollment <sup>(4)</sup>																													
60	ESA Outreach & Assessment	Home	149	-	-	-	\$ 39,026	2.1%											ESA Outreach & Assessment	Home	171	-	-	-	\$ 44,788	1.3%				
61	ESA In-Home Energy Education	Home	149	-	-	-	-	0.0%											ESA In-Home Energy Education	Home	171	-	-	-	-	0.0%				
62	Total Savings/Expenditures			69,840	84	8,333	\$ 1,830,887	100.0%											Total Savings/Expenditures			129,202	167	22,734	\$ 3,335,974	100.0%				
63																														
64																														
65	Households Treated	Total																	Households Treated	Total										
66	- Single Family Households Treated	Home	149																- Single Family Households Treated	Home	171									
67	- Mobile Homes Treated	Home	-																- Mobile Homes Treated	Home	-									
68	Total Number of Households Treated	Home	149																Total Number of Households Treated	Home	171									
69																														
70																														
71																														
72	Year to Date Expenses <sup>(5)</sup>																													
73	ESA Program - Pilot Plus and Pilot Deep	Electric	Gas	Total																										
74	Administration <sup>(7)</sup>	\$363,846	\$322,656	\$686,503																										
75	Direct Implementation (Non-Incentive) <sup>(8)</sup>	\$166,436	\$147,594	\$314,030																										
76	Direct Implementation <sup>(9)</sup>	\$3,385,019	\$3,001,810	\$6,386,829	<<includes measures costs																									
77																														
78	TOTAL Pilot Plus and Pilot Deep COSTS	\$3,915,302	\$3,472,060	\$7,387,362																										
79																														
80																														
81	Year to Date Expenses <sup>(5)</sup>																													
82	ESA Program - Pilot Plus and Pilot Deep	Electric	Gas	Total																										
83	Inspections	\$19,002	\$16,851	\$35,853																										
84	Marketing and Outreach	\$58,134	\$51,553	\$109,687																										
85	General (SCE) Administration	\$142,486	\$126,355	\$268,841																										
86	Direct Implementer -- ADMIN	\$166,436	\$147,594	\$314,030																										
87	EMAV Studies	\$141,765	\$125,716	\$267,482																										
88	Direct Installation -- Materials	\$2,612,413	\$2,316,668	\$4,929,082																										
89	Performance Incentive	\$680,546	\$585,767	\$1,266,313																										
90	Home Audit, Test-In Test-Out	\$44,422	\$39,393	\$83,814																										
91	Remediation & Mitigation	\$87,639	\$59,961	\$147,600																										
92	WE&T	\$2,459	\$2,181	\$4,640																										
93																														
94	[1] "Completed and Expensed Installation" project savings and expenses will be reported when projects have been fully closed (i.e. inspected, issues resolved, permits closed as applicable) and reported by Pilot Implementer to PG&E. All measures and savings from a project will be reported as either Pilot Plus or Pilot Deep. Savings from a single project will not span tables.																													
95	[2] The measure list for PG&E Pilot Plus and Deep is unique to the pilot and differs from main ESA.																													
96	[3] Energy savings are reported based on best available information at the time. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable (typically 12 months post installation).																													
97	[4] In the PG&E Pilot Plus and Deep delivery model, the home assessment, enrollment, and customer energy education occur at the same visit. Cost tracking between "ESA Outreach & Assessment" and "ESA In-Home Energy Education" cannot be precisely tracked. Rather, the full cost of the visit will be tracked as ESA Outreach & Assessment.																													
98	[5] Final, disaggregated costs for measure installations will be reported in Table 2C once projects are fully completed and billed to PG&E by the Pilot Implementer.																													
99	[6] Total ESA Pilot Plus and Pilot Deep YTD expenses may contain a combination of expenses and accrued expenses as reported in ESA Table Summary.																													
100	[7] Administration includes expenses from the following categories: General Administration, Regulatory Compliance, Training, Inspections, Marketing and Outreach, and Evaluation.																													
101	[8] Direct Implementation (Non-Incentive) includes expenses for Implementer Administration and Marketing.																													
102	[9] Direct Implementation includes expenses for measures delivery.																													
103																														
104																														
105																														
106																														
107	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																													

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2C - Building Electrification Retrofit Pilot (SCE ONLY) Summary							
2	Pacific Gas and Electric Company							
3	Through October 31, 2025							
4								
5			ESA Program - Building Electrification Retrofit Pilot <sup>[1]</sup>					
6			Year-To-Date Completed & Expensed Installation					
7	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	<b>Appliances</b>							
9	Electric Dryer	Each						
10	Heat Pump Dryer	Each						
11	Induction Cooktop	Each						
12	Induction Range	Each						
13	<b>Domestic Hot Water</b>							
14	Heat Pump Water Heater	Each						
15	<b>Enclosure</b>							
16	Attic Insulation	Home						
17	<b>HVAC</b>							
18	Heat Pump HVAC	Each						
19	Duct Seal	Each						
20	Smart Thermostat	Each						
21	<b>Miscellaneous<sup>[2]</sup></b>							
22	Minor Home Repair	Home						
23	Carbon Monoxide/Smoke Alarm	Each						
24	Electric Panel	Each						
25	Electric Sub-Panel	Each						
26	Electrical Circuit Run	Each						
27	Induction Cookware	Home						
28	<b>Customer Enrollment</b>							
29	Energy Assessment	Home						
30								
31	<b>Total Savings/Expenditures</b>							
32								
33	<b>Households Treated</b>		<b>Total</b>					
34	Single Family Households Treated	Home						
35	Estimated Avg. Annual Bill Savings Treated <sup>[3]</sup>	Home						
36								
37								
38			<b>Year to Date Expenses</b>					
39	<b>ESA Program - Building Electrification</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>				
40	<b>Administration</b>							
41	<b>Direct Implementation (Non-Incentive)</b>							
42	<b>Direct Implementation</b>				<<Includes measures costs			
43								
44	<b>TOTAL Building Electrification COSTS</b>							
45								
46	<sup>[1]</sup> The costs for the following measures are included in the overall expenditures of the BE Pilot: additional line set for ductless mini-splits and building permits.							
47	<sup>[2]</sup> These measures do not have any savings associated and may be required to complete the installation to electrify the residential end-uses of participating households.							
48	<sup>[3]</sup> Estimated average annual bill savings will be calculated prior to participation and must not increase total energy costs.							

	A	B	C	D	E	F	G	H	
1	Energy Savings Assistance Program Table 2D - Clean Energy Homes New Construction Pilot (SCE ONLY <sup>(1)</sup> )								
2	Pacific Gas and Electric Company								
3	Through October 31, 2025								
4									
5		Units	ESA Program - Clean Energy Homes New Construction Pilot [1]						
6			Monthly Total	Monthly Total Units (Living Units)	YTD Total	YTD Total Units (Living Units)	Estimated Incentive Expenses (\$)	% Incentive Budget	
7			Interest form submitted	Homes					
8			Interest form denied	Homes					
9			Application for direct design assistance (in progress)	Homes					
10			Applications for design incentive (in progress)	Homes					
11			Application for direct design assistance (completed)	Homes					
12			Applications for design incentive (completed)	Homes					
13			Applications for tenant education incentive (in progress)	Homes					
14			Applications for tenant education incentive (completed)	Homes					
15			Total Savings/Expenditures						
16			-						
17									
18			ESA CEH Outreach and Education	Units	Monthly Total	YTD Total			
19			Webinars	Number of webinars					
20			Active leads	Unique developer					
21									
22									
23	Design Assistance Completed Applications	Units	Quantity	Compliance Margin Designed kWh (Annual)*	Compliance Margin Designed BTU (Annual)*	Avoided CO2 Emissions	Estimated Incentive Expenses (\$)	% Incentive Budget	
24		Homes					\$ -	0.00%	
25		Homes					\$ -	0.00%	
26	Total Savings/Expenditures						\$ -	0.00%	
27									
28		Year to Date Expenses							
29	ESA Program - Clean Energy Homes	Electric	Gas	Total					
30	Administration	\$ -	\$ -	\$ -					
31	Direct Implementation (Non-Incentive)	\$ -	\$ -	\$ -					
32	Direct Implementation	\$ -	\$ -	\$ -	<<Includes measures costs				
33									
34	TOTAL Clean Energy Homes COSTS	\$ -	\$ -	\$ -					

	A	B	C	D	E	F	G	H	I	J
1	Energy Savings Assistance Program Table 2E - CSD Leveraging									
2	Pacific Gas and Electric Company									
3	Through October 31, 2025 [1]									
4										
5										
6	ESA Program - CSD Leveraging									
7	Measures	Basic	Plus	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	Appliances									
9	Clothes Dryer [1]			Each	-	-	-	-	-	-
10	Dishwasher [1]			Each	-	-	-	-	-	-
11	Freezers [1]			Each	-	-	-	-	-	-
12	High Efficiency Clothes Washer			Each	-	-	-	-	-	-
13	Microwave			Each	-	-	-	-	-	-
14	Refrigerator			Each	-	-	-	-	-	-
15	Domestic Hot Water									
16	Combined Showerhead/TSV			Home	-	-	-	-	-	-
17	Faucet Aerator			Each	-	-	-	-	-	-
18	Heat Pump Water Heater			Each	-	-	-	-	-	-
19	Heat Pump Water Heater - Electric			Each	-	-	-	-	-	-
20	Heat Pump Water Heater - Gas			Each	-	-	-	-	-	-
21	Heat Pump Water Heater - Propane			Each	-	-	-	-	-	-
22	Low-Flow Showerhead			Home	-	-	-	-	-	-
23	Other Domestic Hot Water			Home	-	-	-	-	-	-
24	Solar Water Heating [1]			Home	-	-	-	-	-	-
25	Tankless Water Heater			Each	-	-	-	-	-	-
26	Thermostatic Shower Valve			Each	-	-	-	-	-	-
27	Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	-
28	Thermostatic Tub Spout/Diverter			Each	-	-	-	-	-	-
29	Water Heater Repair			Each	-	-	-	-	-	-
30	Water Heater Replacement			Each	-	-	-	-	-	-
31	Water Heater Tank and Pipe Insulation			Each	-	-	-	-	-	-
32	Enclosure									
33	Air Sealing			Home	-	-	-	-	-	-
34	Attic Insulation			Home	-	-	-	-	-	-
35	Attic Insulation CAC NonElect Heat			Home	-	-	-	-	-	-
36	Caulking			Home	-	-	-	-	-	-
37	Diagnostic Air Sealing [1]			Home	-	-	-	-	-	-
38	Floor Insulation [1]			Home	-	-	-	-	-	-
39	Minor Home Repairs			Home	-	-	-	-	-	-
40	HVAC									
41	Central A/C replacement			Each	-	-	-	-	-	-
42	Central Heat Pump-FS (propane or gas space) [1]			Each	-	-	-	-	-	-
43	Duct Test and Seal [1]			Home	-	-	-	-	-	-
44	Energy Efficient Fan Control [1]			Home	-	-	-	-	-	-
45	Evaporative Cooler (Installation) [1]			Each	-	-	-	-	-	-
46	Evaporative Cooler (Replacement) [1]			Each	-	-	-	-	-	-
47	Furnace Repair			Each	-	-	-	-	-	-
48	Furnace Replacement			Each	-	-	-	-	-	-
49	Heat Pump A/C Replacement			Each	-	-	-	-	-	-
50	Heat Pump Replacement - CAC Gas			Home	-	-	-	-	-	-
51	Heat Pump Replacement - CAC Propane			Home	-	-	-	-	-	-
52	High Efficiency Forced Air Unit (HE FAU) [1]			Home	-	-	-	-	-	-
53	High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home	-	-	-	-	-	-
54	High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home	-	-	-	-	-	-
55	Portable A/C [1]			Each	-	-	-	-	-	-
56	Prescriptive Duct Sealing			Home	-	-	-	-	-	-
57	Removed - A/C Time Delay [1]			Home	-	-	-	-	-	-
58	Removed - FAU Standing Pilot Conversion [1]			Each	-	-	-	-	-	-
59	Room A/C Replacement [1]			Each	-	-	-	-	-	-
60	Smart Thermostat			Home	-	-	-	-	-	-
61	Wholehouse Fan [1]			Each	-	-	-	-	-	-
62	Maintenance									
63	Central A/C Tune up [1]			Home	-	-	-	-	-	-
64	Condenser Coil Cleansing			Each	-	-	-	-	-	-
65	Evaporative Coil			Each	-	-	-	-	-	-
66	Evaporative Cooler - Maint Functioning			Each	-	-	-	-	-	-
67	Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	-
68	Evaporative Cooler Maintenance [1]			Home	-	-	-	-	-	-
69	Fan Control Adjust			Each	-	-	-	-	-	-
70	Furnace Clean and Tune [1]			Home	-	-	-	-	-	-
71	HVAC Air Filter Service			Each	-	-	-	-	-	-
72	Range Hood			Home	-	-	-	-	-	-
73	Refrigerant Charge Adjustment			Each	-	-	-	-	-	-
74	Lighting									
75	Exterior Hard wired LED fixtures			Each	-	-	-	-	-	-
76	LED A-Lamps			Each	-	-	-	-	-	-
77	LED Reflector Bulbs			Each	-	-	-	-	-	-
78	Removed - Interior Hard wired LED fixtures [1]			Each	-	-	-	-	-	-
79	Removed - LED Night Light [1]			Each	-	-	-	-	-	-
80	Removed - LED Torchier [1]			Each	-	-	-	-	-	-
81	Removed - Occupancy Sensor [1]			Each	-	-	-	-	-	-
82	Miscellaneous									
83	Air Purifier [1]			Home	-	-	-	-	-	-
84	CO and Smoke Alarm [1]			Each	-	-	-	-	-	-
85	Cold Storage [1]			Each	-	-	-	-	-	-
86	Comprehensive Home Health and Safety Check-up [1]			Home	-	-	-	-	-	-
87	Pool Pumps [1]			Each	-	-	-	-	-	-
88	Power Strip [1]			Each	-	-	-	-	-	-
89	Power Strip Tier II			Each	-	-	-	-	-	-
90	Pilots									
91										
92	Customer Enrollment									
93	ESA Outreach & Assessment			Home	-	-	-	-	-	-
94	ESA In-Home Energy Education			Home	-	-	-	-	-	-
95										
96	Total Savings/Expenditures			-	-	-	-	-	-	-
97										
98	Total Households Weatherized			-	-	-	-	-	-	-
99										
100	CSD MF Tenant Units Treated									
101										
102										
103										
104										
105										
106	ESA Program - CSD Leveraging				Electric	Gas	Total			
107	Administration [3]				\$257	\$228	\$484			
108	Direct Implementation (Non-Incentive) [4]				\$0	\$0	\$0			
109	Direct Implementation [5]				\$0	\$0	\$0			
110										
111	TOTAL CSD Leveraging COSTS				\$257	\$228	\$484			
112										
113	* PG&E does not have any project leveraging data with CSD to report for this reporting period.									
114	[1] Measures not available to CSD for leveraging.									
115	[2] Total CSD YTD expenses are reported in ESA Table Summary.									
116	[3] Administration includes administration labor expenses.									
117	[4] Direct Implementation (Non-Incentive) includes Implementer expenses.									
118	[5] Direct Implementation includes expenses for installation of measures.									
119	NOTE: Any measures noted as "NEW" have been added during the course of this program year.									
120	NOTE: Any measures noted as "REMOVED", are no longer offered by the program but have been kept for tracking purposes.									
121	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B
1	<b>Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings per Treated Home/Common Area</b>	
2	<b>Pacific Gas and Electric Company</b>	
3	<b>Through October 31, 2025</b>	
4		
5	<b>Table 3A, ESA Program (SF, MH)</b>	
6	Annual kWh Savings	25,022,100
7	Annual Therm Savings	1,077,461
8	Lifecycle kWh Savings	287,856,305
9	Lifecycle Therm Savings	11,974,407
10	Current kWh Rate	\$0.21
11	Current Therm Rate	\$1.84
12	Average 1st Year Bill Savings / Treated households	\$172.71
13	Average Lifecycle Bill Savings / Treated Household	\$1,562.65
14		
15	<b>Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) <sup>[1]</sup></b>	
16	Annual kWh Savings	3,686,229
17	Annual Therm Savings	143,476
18	Lifecycle kWh Savings	40,254,547
19	Lifecycle Therm Savings	1,087,758
20	Current kWh Rate	\$0.22
21	Current Therm Rate	\$1.85
22	Average 1st Year Bill Savings / Treated households	\$91.49
23	Average Lifecycle Bill Savings / Treated Household	\$741.87
24		
25	<b>Table 3C, ESA Program - Multifamily Whole Building (MFWB)</b>	
26	Annual kWh Savings	663,637
27	Annual Therm Savings	30,319
28	Lifecycle kWh Savings	9,688,804
29	Lifecycle Therm Savings	481,715
30	Current kWh Rate	\$0.33
31	Current Therm Rate	\$1.84
32	Average 1st Year Bill Savings / Treated Property	\$4,523.93
33	Average Lifecycle Bill Savings / Treated Property	\$31,171.12
34		
35	<b>Table 3D, ESA Program - Pilot Plus <sup>[2]</sup></b>	
36	Annual kWh Savings	69,840
37	Annual Therm Savings	8,333
38	Lifecycle kWh Savings	1,237,372
39	Lifecycle Therm Savings	156,988
40	Current kWh Rate	\$0.26
41	Current Therm Rate	\$1.97
42	Average 1st Year Bill Savings / Treated Property	\$232.52
43	Average Lifecycle Bill Savings / Treated Property	\$2,919.65
44		
45	<b>Table 3E, ESA Program - Pilot Deep <sup>[2]</sup></b>	
46	Annual kWh Savings	129,202
47	Annual Therm Savings	22,734
48	Lifecycle kWh Savings	2,480,273
49	Lifecycle Therm Savings	362,012
50	Current kWh Rate	\$0.27
51	Current Therm Rate	\$1.99
52	Average 1st Year Bill Savings / Treated Property	\$468.19
53	Average Lifecycle Bill Savings / Treated Property	\$5,690.28
54		
55	<b>Table 3F, ESA Program - Building Electrification (SCE Only)</b>	
56	Annual kWh Savings	-
57	Annual Therm Savings	-
58	Lifecycle kWh Savings	-
59	Lifecycle Therm Savings	-
60	Current kWh Rate	\$ -
61	Current Therm Rate	\$ -
62	Average 1st Year Bill Savings / Treated Households	\$ -
63	Average Lifecycle Bill Savings / Treated Households	\$ -
64		
65	<b>Table 3G, ESA Program - CSD Leveraging</b>	
66	Annual kWh Savings	-
67	Annual Therm Savings	-
68	Lifecycle kWh Savings	-
69	Lifecycle Therm Savings	-
70	Current kWh Rate	\$ -
71	Current Therm Rate	\$ -
72	Average 1st Year Bill Savings / Treated Households	\$ -
73	Average Lifecycle Bill Savings / Treated Households	\$ -
74		
75	<b>Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Pilot Plus and Pilot Deep <sup>[3]</sup></b>	
76	Annual kWh Savings	28,907,371
77	Annual Therm Savings	1,252,004
78	Lifecycle kWh Savings	331,828,498
79	Lifecycle Therm Savings	13,581,166
80	Current kWh Rate	\$0.21
81	Current Therm Rate	\$1.84
82	Average 1st Year Bill Savings / Treated Households	\$156.51
83	Average Lifecycle Bill Savings / Treated Households	\$1,404.23
84		
85	[1] Separating MFWB in-unit savings summary from the CAM and Whole Building measures savings because they are calculated using different residential rates.	
86	[2] ESA Pilot Plus and Pilot Deep uses the same formulas to calculate values as Main ESA, but the variables such as measure savings and expected useful life may differ. The pilot will initially estimate energy savings with energy modeling software.	
87	[3] Summary is the sum of ESA Main, MFWB In-Unit, Pilot Plus Pilot Deep, BE, CSD Leveraging. MFWB is excluded because the program uses different residential rates and measures.	
88	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

39

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary																
2	Pacific Gas and Electric Company																
3	Through October 31, 2025																
4																	
5	Table 5A, ESA Program (SF, MH)																
6	Gas & Electric Gas Only Electric Only Total																
7	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			
8		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
9	January	2,583	71,138	679,363	403	232	8,511	1,574	1	285	(541)	1,067,568	232	3,100	79,108	1,748,505	635
10	February	2,794	78,177	769,210	476	279	9,457	1,459	1	375	(575)	1,231,680	255	3,448	87,060	2,002,349	731
11	March	3,001	87,588	897,080	537	224	9,431	1,169	1	467	(587)	1,289,854	311	3,692	96,432	2,188,103	848
12	April	3,282	99,948	1,011,375	604	239	10,617	2,100	1	557	(672)	1,450,276	397	4,078	108,993	2,463,752	1,002
13	May	4,050	115,371	1,177,795	710	332	13,099	1,295	1	602	(804)	1,870,462	544	4,984	127,666	3,049,552	1,255
14	June	3,292	95,604	973,929	600	259	9,814	2,714	1	539	(662)	1,515,321	464	4,090	104,756	2,491,963	1,066
15	July	3,726	101,578	994,081	588	329	10,863	2,110	1	682	(673)	1,601,629	453	4,737	111,768	2,597,821	1,042
16	August	3,911	110,138	1,095,101	640	309	12,365	1,701	1	635	(759)	1,814,944	492	4,855	121,753	2,912,747	1,132
17	September	3,674	101,215	1,000,221	589	279	11,515	1,508	1	525	(670)	1,607,697	436	4,478	112,060	2,609,426	1,026
18	October (4)	4,047	115,435	1,132,306	648	318	13,202	701	0	477	(774)	1,824,876	486	4,842	127,863	2,957,882	1,135
19	November																
20	December																
21	YTD	34,360	975,294	9,731,462	5,794	2,800	108,875	16,331	8	5,144	(6,708)	15,274,307	4,069	42,304	1,077,461	25,022,100	9,871
22	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.																
23	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																
24																	
25	Table 5B, ESA Program - MFWB In-Unit																
26	Gas & Electric Gas Only Electric Only Total																
27	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			
28		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
29	Month																
30	January	936	10,534	287,022	63	54	883	-	-	127	(9)	51,268	13	1,117	11,409	338,290	76
31	February	936	14,527	283,198	80	43	516	-	-	271	(22)	55,987	18	1,250	15,020	339,185	99
32	March	937	12,046	293,562	82	43	867	-	-	203	(16)	106,001	34	1,183	12,898	399,563	116
33	April	997	12,630	276,523	60	10	266	-	-	59	(4)	26,097	11	1,066	12,891	302,619	71
34	May	1,266	15,504	373,562	82	67	765	-	-	215	(17)	27,978	4	1,548	16,252	401,540	86
35	June	1,182	11,806	315,767	84	183	3,145	-	-	166	(11)	52,124	14	1,531	14,939	387,891	98
36	July	1,087	14,169	309,581	91	47	942	-	-	220	(13)	53,293	16	1,354	15,098	362,874	107
37	August	1,144	17,222	365,385	132	52	1,041	-	-	208	(12)	81,734	23	1,404	18,251	447,118	155
38	September	920	11,046	253,741	90	86	1,721	-	-	165	(8)	60,174	25	1,171	12,758	313,915	115
39	October	1,131	13,130	341,791	75	41	839	-	-	191	(8)	71,441	29	1,363	13,961	413,232	104
40	November																
41	December																
42	YTD	10,536	132,613	3,100,133	840	626	10,983	-	-	1,825	(120)	586,096	186	12,987	143,476	3,686,229	1,027
43	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2A.																
44	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																
45																	
46	Table 5C, ESA Program - Multifamily Whole Building (MFWB-CAMWB)																
47	Gas & Electric Gas Only Electric Only Total																
48	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			
49		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
50	Month																
51	January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
52	February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
53	March	1	(168)	14,748	0	1	89	-	-	1	(4)	481	0	3	(83)	15,229	0
54	April	5	754	139,980	2	2	703	174	-	-	-	-	-	7	1,457	140,154	2
55	May	7	(1,275)	96,752	2	5	803	783	-	1	(181)	15,948	1	13	(653)	113,483	3
56	June	4	(165)	30,669	1	1	971	55	-	1	(143)	14,828	-	6	664	45,552	1
57	July	8	13,199	58,568	0	3	10,826	701	0	1	(23)	3,597	0	12	24,000	62,866	1
58	August	4	2,361	23,171	6	-	-	-	-	2	(1,052)	90,143	1	6	1,309	113,315	8
59	September	3	375	51,674	-	-	-	-	-	2	(203)	29,603	-	5	173	81,277	0
60	October	4	2,479	90,174	2	2	292	160	-	1	60	1,427	-	7	2,831	91,761	2
61	November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
62	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
63	YTD	36	17,559	505,737	14	15	14,305	1,873	0	9	(1,546)	156,027	2	60	30,320	663,637	16
64	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2A.																
65	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																
66																	
67	Table 5D, ESA Program - Pilot Plus and Pilot Deep [2][3]																
68	Gas & Electric Gas Only [1] Electric Only [1] Total																
69	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			
70		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
71	Month																
72	January	46	4,059	33,978	43	-	-	-	-	-	-	-	-	46	4,059	33,978	43
73	February	58	4,644	39,297	45	-	-	-	-	-	-	-	-	58	4,644	39,297	45
74	March	31	2,987	11,107	28	-	-	-	-	-	-	-	-	31	2,987	11,107	28
75	April	26	3,095	11,005	19	-	-	-	-	-	-	-	-	26	3,095	11,005	19
76	May	42	3,805	28,586	31	-	-	-	-	-	-	-	-	42	3,805	28,586	31
77	June	11	1,269	11,759	9	-	-	-	-	-	-	-	-	11	1,269	11,759	9
78	July	23	1,613	9,164	11	-	-	-	-	-	-	-	-	23	1,613	9,164	11
79	August	27	2,782	20,304	20	-	-	-	-	-	-	-	-	27	2,782	20,304	20
80	September	33	2,480	20,459	19	-	-	-	-	-	-	-	-	33	2,480	20,459	19
81	October	33	4,332	13,383	25	-	-	-	-	-	-	-	-	33	4,332	13,383	25
82	November																
83	December																
84	YTD	320	31,067	199,042	250	-	-	-	-	-	-	-	-	320	31,067	199,042	250
85	[1] PG&E is primarily treating dual-fuel (gas and electric) customers through ESA Pilot Plus and Deep. Limited home treatment is anticipated at electric-only and gas-only properties.																
86	[2] Pilot Plus/Deep energy savings are reported based on best available information at the time. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable (typically 12 months post installation).																
87	[3] Pilot Plus/Deep project savings will be reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed as applicable) and reported by Pilot Implementer to PG&E.																
88																	
89	Note: YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.																
90	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																
91																	
92	Table 5E, ESA Program - Building Electrification (Gas Only)																
93	Gas & Electric Gas Only Electric Only Total																
94	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			
95		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
96	Month																
97	January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
98	February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
99	March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
100	April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
101	May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
102	June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
103	July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
104	August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
105	September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
106	October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
107	November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
108	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
109	YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
110																	
111	Table 5F, ESA Program - CSD Leveraging																
112	Gas & Electric Gas Only Electric Only Total																
113	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			
114		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
115	Month																
116	January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
117	February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
118	March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
119	April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
120	May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
121	June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
122	July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
123	August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
124	September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
125	October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
126	November	-	-	-	-	-	-	-	-	-	-	-	-	-			

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies															
2	Pacific Gas and Electric Company															
3	Through October 31, 2025															
4		Authorized 2021-26 Funding			Current Month Expenses [6]			Year to Date Expenses [8]			Cycle to Date Expenses [8]			% of Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																
7	Virtual Energy Coach [9]	\$689,000	\$811,000	\$1,300,000	\$0	\$0	\$0	\$0	\$0	\$0	(\$298)	(\$265)	(\$563)	0%	0%	0%
8	ESA Pilot Plus and Pilot Deep	\$23,273,909	\$20,639,127	\$43,913,036	\$620,772	\$550,496	\$1,171,268	\$3,915,302	\$3,472,060	\$7,387,362	\$11,806,162	\$10,469,634	\$22,275,816	51%	51%	51%
9																
10	<b>Total Pilots</b>	<b>\$23,962,909</b>	<b>\$21,250,127</b>	<b>\$45,213,036</b>	<b>\$620,772</b>	<b>\$550,496</b>	<b>\$1,171,268</b>	<b>\$3,915,302</b>	<b>\$3,472,060</b>	<b>\$7,387,362</b>	<b>\$11,806,162</b>	<b>\$10,469,634</b>	<b>\$22,275,253</b>	<b>49%</b>	<b>49%</b>	<b>49%</b>
11																
12	<b>Studies [1]</b>															
13	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [2]	\$52,125	\$22,875	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$42,169	\$32,720	\$74,890	81%	143%	100%
14	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study [3]	\$39,750	\$35,250	\$75,000	\$0	\$0	\$0	\$16,470	\$14,606	\$31,076	\$35,543	\$31,520	\$67,063	89%	89%	89%
15	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$35,250	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	Joint IOU - Statewide CARE-ESA Categorical Study [5]	\$11,925	\$10,575	\$22,500	\$0	\$0	\$0	\$0	\$0	\$0	\$11,922	\$10,572	\$22,494	100%	100%	100%
17	Load Impact Evaluation Study [6]	\$238,500	\$211,500	\$450,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
18	Equity Criteria and Non-Energy Benefits Evaluation (NEB's) [7]	\$79,500	\$70,500	\$150,000	\$0	\$0	\$0	\$42,882	\$38,027	\$80,909	\$71,470	\$63,379	\$134,849	90%	90%	90%
19	Rapid Feedback Research and Analysis [8]	\$159,000	\$141,000	\$300,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
20	Joint IOU - Process Evaluation Studies (1-4 Studies) [6]	\$79,500	\$70,500	\$150,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
21																
22	<b>Total Studies</b>	<b>\$700,950</b>	<b>\$597,450</b>	<b>\$1,297,500</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$59,352</b>	<b>\$52,633</b>	<b>\$111,986</b>	<b>\$161,105</b>	<b>\$138,191</b>	<b>\$299,296</b>	<b>23%</b>	<b>23%</b>	<b>23%</b>
23																
24	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.															
25																
26	[1] Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding for studies is not solely supported via the ESA program budget; some studies are jointly supported via the CARE budget. Funding amounts listed reflect PG&E's 30% allocation among the IOUs, except for PG&E-only studies including the "Rapid Feedback Research and Analysis". Final authorized budgets may be adjusted by the ESA/CARE Study Working Group per D.21-06-015.															
27	[2] PG&E's Advice Letter 4193-G/5718-E approved the Joint Utilities' 2022 LINA Study for \$500,000. SCE held the statewide contract for this co-funded study, which was completed in December 2022. PG&E's 30% budget allocation is \$150,000, funded 50/50 via ESA and CARE budgets.															
28	[3] Authorized per D.21-06-015, the 2025 LINA is required to be completed by Dec 2025. SGG holds the statewide contract for this co-funded study. PG&E's 30% budget allocation is \$150,000, funded 50/50 via ESA and CARE budgets.															
29	[4] Authorized per D.21-06-015, the 2028 LINA is required to be completed by Dec 2028 and is funded 50/50 via ESA and CARE budgets.															
30	[5] Authorized per D.21-06-015, the Categorical Study is funded 50/50 via ESA and CARE budgets. SDG&E held the statewide contract for this co-funded study, which was completed in June 2023. PG&E's 30% budget allocation is \$45,000, of which \$22,500 is the ESA funded portion.															
31	[6] Authorized per D.21-06-015, to be conducted during PY 2023-26 and is funded by the ESA portfolio budget.															
32	[7] Authorized per D.21-06-015, the NEB's Study is required to be completed by June 2025 and is funded by the ESA portfolio budget. SCE holds the statewide contract for this co-funded study. PG&E's 30% budget allocation is \$150,000.															
33	[8] Authorized per D.21-06-015, to be used for IOU-specific studies as needed. Unused annual budget may be carried forward until the end of the program cycle.															
34	[9] VEC Pilot total authorized budget \$1.3M, (\$325K annually, 2021-2024. Cycle to date is \$-563; incurred \$76,562 in 2021, \$152,563 in 2022, and a refund credit of \$-229,688 in 2023 when the implementer contract was cancelled and the Pilot stopped. Any unspent funds after 2024 will be used to off-set collection.															

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	A	B	C	D	E	F	G
1	<b>Energy Savings Assistance Program Table 8 - Clean Energy Referral, Leveraging, and Coordination</b>						
2	<b>Pacific Gas and Electric Company</b>						
3	<b>Through October 31, 2025</b>						
4							
5	<b>Partner</b>	<b>Brief Description of Effort</b>	<b># of Referral [1]</b>	<b># of Leveraging [2]</b>	<b># of Coordination Efforts [3]</b>	<b># of Leads [4]</b>	<b># of Enrollments [5]</b>
6	LIHEAP	When a home does not qualify for R&R measures in ESA, contractors connect the customer to LIHEAP contractors.	2,018	70	220	13	145
7	CSD	Coordination and collaboration with SPOC to support multifamily customers to learn about program opportunities applicable to multifamily properties.	40	0	0	0	3
8	DAC-SASH	Coordination with the DAC Single-family Affordable Solar Homes Program Administrator, GRID Alternatives, on referrals and homes treated.	N/A	N/A	N/A	245	0*
9	ESA Water-Energy Coordination Program	Allows ESA contractors to offer water conservation measures while they treat ESA customers. Water Agencies select from a standardized menu of options that can include replacing toilets, leak detection, meter checks, etc. Water offerings are paid by each participating Water Agency.	N/A	N/A	441	N/A	N/A
10	SoCal Gas ESA	When a home is has PGE Electric Only and gas service is through SoCal Gas, contractors connect the customer to SoCal Gas ESA for additional assistance w/ ESA measures.	1,526	1,926	1,329	1,719	1,719
11	SMUD	ESA Subcontractor provides customer with contact information for SMUD for possible assistance.	0	0	0	0	0
12							
13							
14	[*] Enrollment effort in progress. Conversion status to be noted in Q4.						
15	[1] # of referrals includes leads provided to a Partner Program by ESA.						
16	[2] # of leveraging accounts for households that have received treatments by both ESA and the Partner Program where there were shared resources/cost, such as Direct Tech, CSD, Water Energy, Refrigerator, etc.						
17	[3] # of coordination efforts include joint marketing activities by ESA and its Partner Program. These joint marketing activities may include social media, leave behinds, customer outreach events and activities.						
18	[4] # of customer leads includes leads provided to ESA by partner programs.						
19	[5] # of enrollments includes customer leads that result in actual ESA enrollments/treatment. It does not include leads that are in the intake process or have been treated in prior years.						

	A	B	C
1	<b>Energy Savings Assistance Program Table 9 - Tribal Outreach</b>		
2	<b>Pacific Gas and Electric Company</b>		
3	<b>Through October 31, 2025</b>		
4			
5	<b>OUTREACH STATUS</b>	<b>Quantity (Includes CARE, FERA, and ESA)</b>	<b>List of Participating Tribes</b>
6	Tribes Completed and ESA Meet & Confer	3	Robinson Rancheria, Big Valley Rancheria, Dry Creek Rancheria
7	Tribes requested outreach materials or applications	4	Robinson Rancheria, Big Valley Rancheria, Dry Creek Rancheria, Habematolel Pomo
8	Federally Recognized Tribes who have not accepted an offer to Meet and Confer	1	Middletown Rancheria
9	Non-Federally Recognized Tribes who participated in Meet & Confer	0	
10	Tribes and Housing Authority sites involved in Focused Project/ESA	6	Enterprise Rancheria of Maidu, Habematolel Pomo, Ownes Valley, Big Valley Rancheria, Dry Creek Rancheria, Middletown Rancheria (Tribal Outreach Grant grantees)
11	Partnership offers on Tribal Lands	102	<p><b>(Federally-Recognized Tribes):</b> Bear River Band of the Rohnerville Rancheria, Big Lagoon Rancheria, Big Sandy Rancheria, Big Valley Rancheria, Blue Lake Rancheria, Buena Vista Rancheria of Mi-Wuk Indians, Cachii DeHe Band of Wintun Indians of the Colusa Indian Community, Cahto Tribe (Laytonville), California Valley Miwok Tribe, Chicken Ranch Rancheria, Cloverdale Rancheria of Pomo Indians of California, Cold Springs Rancheria, Cortina Rancheria, Coyote Valley Band of Pomo Indians, Dry Creek Rancheria of Pomo Indians, Elem Indian Colony, Enterprise Rancheria, Federated Indians of Graton Rancheria, Greenville Rancheria, Grindstone Indian Rancheria, Guidville Indian Rancheria, Habematolel Pomo of Upper Lake, Hoopa Valley Tribe, Hopland Band of Pomo Indians, Ione Band of Miwok Indians of California, Jackson band of Mi-Wuk Indians, Kashia Band of Pomo Indians of the Stewart's Point Rancheria, Karuk Tribe, Lower Lake (Kol Tribe), Lytton Rancheria of California, Manchester Band of Pomo Indians, Mechoopda Indian Tribe, Middletown Rancheria of Pomo Indians, Mooretown Rancheria, North Fork Rancheria, Paskenta Band of Nomlaki Indians, Picayune Rancheria of Chukchansi Indians, Pinoleville Pomo Nation, Pit River Tribe, Potter Valley Tribe, Redding Rancheria, Redwood Valley, Little River Band of Rancheria of Pomo, Robinson Rancheria, Round Valley Reservation, Santa Ynez Band of Chumash Mission Indians, Scotts Valley Band of Pomo Indians, Sherwood Valley Rancheria, Shingle Springs Band of Miwok Indians, Susanville Indian Rancheria, Table Mountain Rancheria, Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA), Tejon Indian Tribe, Trinidad Rancheria, Tule River Indian Reservation, Tuolumne Band of Me-Wuk Indians, Tyme Maidu Tribe-Berry Creek Reservation, United Auburn Indian Community, Wilton Rancheria, Wiyot Tribe, Washoe Tribe of CA and NV, Yocha Dehe Wintun Nation, Yurok Tribe.</p> <p><b>(Non-Federally Recognized Tribes):</b> Amah Mutsun Tribal Band, American Indian Council of Mariposa County (Southern Sierra Miwuk Nation), Butte Tribal Council, Calaveras Band of Mi-Wuk Indians, California Choinumni Tribal Project, Chaushila Yokuts, Coastal Band of the Chumash Nation, Coastanoan Ohlone Rumsen-Mutsen Tribe, Dumna Wo-Wah Tribal Government, Dunlap Band of Mono Indians, Dunlap Band of Mono Indians Historical Preservation Society, Haslett Basin Traditional Committee, Honey Lake Maidu, Indian Canyon Mutsun Band of Costanoan, Kern Valley Indian Council, Kawaiisu Tribe, Kings River Choinumni Farm Tribe, Mishewal-Wappo Tribe of Alexander Valley, Muwekma Ohlone Indian Tribe, Nor-Rel-Muk Nation, North Fork Mono Tribe, Northern Band of Mono Yokuts, Noyo River Indian Community, Ohlone Indian Tribe, Salinan Tribe of Monterey San Luis Obispo and San Benito Counties, San Luis Obispo County Chumash Council, Shesheona Band of Mendocino Coast Pomo Indians, Sierra Mono Museum, Strawberry Valley Rancheria, The Mono Nation, Traditional Choinumni Tribe (East of Kings River), Trina Marine Ruano Family, Tsungwe Council, Tubatulabal Tribe, Wailaki Tribe, Winnemem Wintu Tribe, Wintu Tribe of Northern California, Wukchumni Tribal Council, Wuksachi Indian Tribe, Xolon Salinan Tribe.</p>
12	Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	38	<p><b>Housing Authority Offices:</b> Bear River Band of Rohnerville Rancheria, Berry Creek Rancheria, Big Sandy Rancheria, Big Valley Rancheria, Cher-Ae Heights Indian Community of The Trinidad Rancheria, Cloverdale Rancheria, Dry Creek Rancheria, Elem Indian Colony, Enterprise Rancheria of Maidu Indians, Federated Indians of Graton Rancheria, Fort Independence Reservation, Greenville Rancheria, Hoopa Valley Tribe, Ione Band of Miwok Indians, Karuk Tribe, Laytonville Rancheria, North Fork Rancheria, Picayune Rancheria, Pinoleville Reservation, Pit River Tribes, Round Valley Reservation, Santa Rosa Rancheria Tachi-Yokut, Stewarts Point Rancheria (Kashaya Pomo), Susanville Indian Rancheria, Tejon Indian Tribe, Tule River Indian Tribe, Upper Lake Rancheria, Washoe Tribe, Wilton Rancheria, and Yurok Tribe.</p> <p><b>TANF Offices:</b> California Department of Social Services CALWORKS and Family Resilience Branch, Federated Indians of Graton Rancheria, Hoopa Valley Tribe, Karuk Tribe, North Fork Rancheria, Susanville Indian Rancheria, Tuolumne Rancheria, and Owens Valley Career Development Center.</p>
13	Housing Authority, TANF and Health Organizations offices who participated in Meet and Confer	1	Ownes Valley Career Development Center.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Program Table 1 - Program Expenses</b>												
2	<b>Pacific Gas and Electric Company</b>												
3	<b>Through October 31, 2025</b>												
4	<b>CARE Program:</b>	<b>Authorized Budget [1]</b>			<b>Current Month Expenses [5]</b>			<b>Year to Date Expenses [5]</b>			<b>% of Budget Spent YTD</b>		
5		<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	Outreach	\$6,533,840	\$1,633,460	\$8,167,300	\$167,402	\$41,850	\$209,252	\$2,367,980	\$591,995	\$2,959,975	36%	36%	36%
7	Processing / Certification Re-certification	\$737,840	\$184,460	\$922,300	\$38,350	\$9,587	\$47,937	\$392,734	\$98,184	\$490,918	53%	53%	53%
8	Post Enrollment Verification	\$1,272,400	\$318,100	\$1,590,500	\$85,474	\$21,369	\$106,843	\$740,344	\$185,086	\$925,430	58%	58%	58%
9	IT Programming	\$953,360	\$238,340	\$1,191,700	\$85,436	\$21,359	\$106,795	\$850,921	\$212,730	\$1,063,651	89%	89%	89%
10	CHANGES Program [2]	\$420,000	\$105,000	\$525,000	(\$42,058)	(\$10,514)	(\$52,572)	\$339,148	\$84,787	\$423,935	81%	81%	81%
11	Studies and Pilots [3]	\$20,000	\$5,000	\$25,000	\$0	\$0	\$0	\$24,853	\$6,213	\$31,066	124%	124%	124%
12	Measurement and Evaluation [4]	\$160,000	\$40,000	\$200,000	\$0	\$0	\$0	\$31,121	\$7,780	\$38,901	19%	19%	19%
13	Regulatory Compliance	\$322,880	\$80,720	\$403,600	\$73,537	\$18,384	\$91,921	\$475,903	\$118,976	\$594,878	147%	147%	147%
14	General Administration	\$988,240	\$247,060	\$1,235,300	\$50,456	\$12,614	\$63,070	\$431,914	\$107,978	\$539,892	44%	44%	44%
15	CPUC Energy Division	\$146,800	\$36,700	\$183,500	\$1,534	\$384	\$1,918	\$16,260	\$4,065	\$20,325	11%	11%	11%
16													
17	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$11,555,360</b>	<b>\$2,888,840</b>	<b>\$14,444,200</b>	<b>\$460,131</b>	<b>\$115,033</b>	<b>\$575,164</b>	<b>\$5,671,177</b>	<b>\$1,417,794</b>	<b>\$7,088,971</b>	<b>49%</b>	<b>49%</b>	<b>49%</b>
18													
19	CARE Rate Discount [6]	\$560,765,600	\$140,191,400	\$700,957,000	\$86,224,156	\$9,827,358	\$96,051,515	\$866,241,889	\$150,667,127	\$1,016,909,016	154%	107%	145%
20													
21	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$572,320,960</b>	<b>\$143,080,240</b>	<b>\$715,401,200</b>	<b>\$86,684,288</b>	<b>\$9,942,391</b>	<b>\$96,626,679</b>	<b>\$871,913,066</b>	<b>\$152,084,921</b>	<b>\$1,023,997,987</b>	<b>152%</b>	<b>106%</b>	<b>143%</b>
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				\$2,234,829		\$2,234,829	\$22,530,951		\$22,530,951			
25	- CARE Surcharge Exemption [7]				\$8,199,023	\$966,642	\$9,165,665	\$83,812,236	\$15,546,558	\$99,358,794			
26	- kWh Surcharge Exemption												
27	- Vehicle Grid Integration Exemption												
28	Total Other CARE Rate Benefits				<b>\$10,433,852</b>	<b>\$966,642</b>	<b>\$11,400,494</b>	<b>\$106,343,187</b>	<b>\$15,546,558</b>	<b>\$121,889,745</b>			
29													
30	Indirect Costs												
31													
32	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 2.												
33	[2] D.15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein. D.21-06-015 approved funding for the CHANGES program through CARE program for PYs 2021-2026.												
34	[3] Reflects the budget and expenses for LINA study.												
35	[4] Reflects the budget and expenses for Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities.												
36	[5] Negative expenses may be due to accrual reversal as part of normal accounting process.												
37	[6] Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
38	[7] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge. The CARE discount exceeded the authorized amount. Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
39													
40													
41	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	
	CARE Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate Pacific Gas and Electric Company Through October 31, 2025																													
	Automatic Enrollment			New Enrollment							Recertification				Attrition (Drop Offs)				Enrollment		Total CARE Participants	Estimated CARE Eligible <sup>1</sup>	Enrollment Rate % (WIX)	Total Residential Accounts <sup>2</sup>	Gas and Electric	Electric Only	Gas Only			
	Inter- Link <sup>3</sup>	Inter- Link <sup>4</sup>	Levanning <sup>5</sup>	Online	Paper	Phone	Capitation	Combined (B+C+D)	Total New Enrollment (E+L)	Scheduled	Non- Scheduled	Automatic	Total Recertification (L+M+N)	No Response <sup>6</sup>	Failed PEV	Failed Recertification	Other <sup>6</sup>	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K+T)										
January	0	1,129	0	1,129	23,877	9,583	879	96	26,565	22,718	15,528	23,912	4,677	39,199	N/A	6,722	4,238	10,912	21,470	64,343	8,662	1,388,167	1,413,103	98%	8,737,607	866,835	340,214	187,120		
February	0	1,129	0	1,129	23,877	9,583	879	124	28,543	10,772	11,807	22,595	4,129	38,195	N/A	5,836	8,520	9,812	24,269	67,077	4,614	1,389,112	1,413,103	98%	8,737,607	866,835	340,214	187,120		
March	0	1,348	0	1,348	16,728	3,706	923	117	21,172	22,518	8,666	16,088	4,388	28,279	N/A	5,226	13,568	8,662	27,884	53,766	3,368	1,389,748	1,413,103	98%	8,737,607	876,079	337,090	170,577		
April	0	1,401	0	1,401	17,280	4,400	931	117	19,501	16,688	7,109	14,305	6,119	28,279	N/A	5,303	8,909	9,662	25,410	43,271	3,368	1,389,748	1,413,103	98%	8,737,607	876,079	337,090	170,577		
May	0	1,380	0	1,380	17,870	3,997	768	133	22,718	24,111	6,870	30,480	5,182	42,612	N/A	2,315	6,909	11,392	20,616	66,623	3,465	1,387,483	1,413,103	98%	8,737,607	874,340	344,486	169,608		
June	0	1,380	0	1,380	17,870	3,997	768	133	22,718	24,111	6,870	30,480	5,182	42,612	N/A	2,315	6,909	11,392	20,616	66,623	3,465	1,387,483	1,413,103	98%	8,737,607	874,340	344,486	169,608		
July	0	1,334	0	1,334	23,300	5,223	866	187	28,666	31,900	9,361	28,339	6,290	42,910	N/A	2,332	4,484	11,303	18,174	63,010	11,829	1,389,372	1,413,103	98%	8,737,607	881,390	345,090	168,912		
August	0	1,432	0	1,432	21,333	3,528	798	83	25,924	27,336	7,320	28,421	5,249	39,999	N/A	138	9,631	11,450	17,219	68,335	10,117	1,403,425	1,413,103	99%	8,737,607	882,486	346,667	169,308		
September	0	1,508	0	1,508	20,000	3,140	822	83	23,849	25,355	11,843	18,636	5,748	37,227	N/A	248	7,466	10,109	17,852	69,582	7,469	1,410,835	1,413,103	99%	8,737,607	882,239	349,702	168,818		
October	0	1,610	0	1,610	18,620	2,550	583	59	21,852	23,468	9,474	20,189	4,582	34,241	N/A	10,951	7,281	11,714	35,746	67,709	12,678	1,388,664	1,413,103	99%	8,737,607	882,680	348,978	167,418		
November																														
December																														
YTD Total	0	13,725	0	13,725	198,079	38,421	7,499	1,108	246,021	497,008	34,804	298,424	50,893	373,181	0	54,128	79,372	107,686	230,167	836,371	25,989	1,388,664	1,413,103	99%	8,737,607	882,680	348,978	167,418		
Enrollments via data sharing between the IOUs. Enrollments via data sharing between departments and/or programs within the utility. Enrollments via data sharing with programs outside the IOU that serve low-income customers. PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively. Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program. Data represents total residential households. In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2025's estimate. Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																														

	A	B	C	D	E	F	G	H	I
1	<b>CARE Program Table 3A - Post-Enrollment Verification Results (Model)</b>								
2	<b>Pacific Gas and Electric Company</b>								
3	<b>Through October 31, 2025</b>								
4	<b>Month</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible)<sup>1</sup></b>	<b>Total Households De-enrolled<sup>2</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
5	January	1,380,157	7,407	0.5%	4,998	226	5,224	70.5%	0.4%
6	February	1,384,498	7,196	0.5%	4,644	215	4,859	67.5%	0.4%
7	March	1,389,112	7,088	0.5%	4,793	248	5,041	71.1%	0.4%
8	April	1,383,746	0	0.0%	0	0	0	0.0%	0.0%
9	May	1,377,988	0	0.0%	0	0	0	0.0%	0.0%
10	June	1,381,483	0	0.0%	0	0	0	0.0%	0.0%
11	July	1,393,312	0	0.0%	0	0	0	0.0%	0.0%
12	August	1,403,429	18,441	1.3%	12,866	540	13,406	72.7%	1.0%
13	September	1,410,832	18,455	1.3%	-	-	-	-	-
14	October	1,398,554	18,414	1.3%	-	-	-	-	-
15	November								
16	December								
17	<b>YTD Total</b>	<b>1,398,554</b>	<b>77,001</b>	<b>5.5%</b>	<b>27,301</b>	<b>1,229</b>	<b>28,530</b>	<b>71.1%</b>	<b>2.0%</b>
18									
19	<sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled.								
20	<sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21									
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
23									
24									
25	<b>CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)</b>								
26	<b>Pacific Gas and Electric Company</b>								
27	<b>Through October 31, 2025</b>								
28	<b>Month</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify<sup>1</sup></b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible)<sup>2</sup></b>	<b>Total Households De-enrolled<sup>3</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
29	January	1,380,157	1,329	0.1%	977	24	1,001	75.3%	0.1%
30	February	1,384,498	1,066	0.1%	806	15	821	77.0%	0.1%
31	March	1,389,112	1,518	0.1%	1,149	29	1,178	77.6%	0.1%
32	April	1,383,746	3,091	0.2%	2,335	48	2,383	77.1%	0.2%
33	May	1,377,988	2,616	0.2%	2,219	47	2,266	86.6%	0.2%
34	June	1,381,483	0	0.0%	0	0	0	0.0%	0.0%
35	July	1,393,312	0	0.0%	0	0	0	0.0%	0.0%
36	August	1,403,429	5,160	0.4%	3,831	110	3,941	76.4%	0.3%
37	September	1,410,832	1,150	0.1%	-	-	-	-	-
38	October	1,398,554	5,636	0.4%	-	-	-	-	-
39	November								
40	December								
41	<b>YTD Total</b>	<b>1,398,554</b>	<b>21,566</b>	<b>1.5%</b>	<b>11,317</b>	<b>273</b>	<b>11,590</b>	<b>78.4%</b>	<b>0.8%</b>
42									
43	<sup>1</sup> Includes all participants who were selected for high usage verification process.								
44	<sup>2</sup> Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.								
45	<sup>3</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
46	Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.								
47	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Program Table 4 - Enrollment by County</b> <b>Pacific Gas and Electric Company</b> <b>Through October 31, 2025</b>									
2										
3										
4	County	Estimated Eligible Households <sup>1</sup>			Total Households Enrolled <sup>2</sup>			Enrollment Rate <sup>3</sup>		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	ALAMEDA	121,216	7	121,222	119,472	0	119,472	99%	0%	99%
7	ALPINE	0	126	126	0	12	12	n/a	10%	10%
8	AMADOR	1	4,637	4,638	0	4,262	4,262	0%	92%	92%
9	BUTTE	21,208	10,978	32,187	20,828	11,907	32,735	98%	108%	102%
10	CALAVERAS	24	7,582	7,606	14	5,147	5,161	58%	68%	68%
11	COLUSA	15	3,173	3,188	4	3,355	3,359	26%	106%	105%
12	CONTRA COSTA	79,659	0	79,659	89,888	0	89,888	113%	0%	113%
13	EL DORADO	6,959	5,937	12,896	5,694	5,536	11,230	82%	93%	87%
14	FRESNO	125,600	171	125,770	154,395	85	154,480	123%	50%	123%
15	GLENN	1	3,915	3,916	0	4,606	4,606	0%	118%	118%
16	HUMBOLDT	0	22,492	22,492	0	17,848	17,848	n/a	79%	79%
17	KERN	37,817	57,012	94,829	49,549	67,152	116,701	131%	118%	123%
18	KINGS	184	7,780	7,964	127	9,506	9,633	69%	122%	121%
19	LAKE	0	13,230	13,230	0	12,627	12,627	n/a	95%	95%
20	LASSEN	0	302	302	0	165	165	n/a	55%	55%
21	MADERA	13,527	5,578	19,105	17,899	5,595	23,494	132%	100%	123%
22	MARIN	17,509	0	17,509	13,505	0	13,505	77%	n/a	77%
23	MARIPOSA	28	3,289	3,317	19	2,241	2,260	69%	68%	68%
24	MENDOCINO	12	13,898	13,910	2	10,181	10,183	16%	73%	73%
25	MERCED	17,272	18,948	36,220	19,724	21,548	41,272	114%	114%	114%
26	MONTEREY	33,238	4,639	37,877	34,686	5,781	40,467	104%	125%	107%
27	NAPA	11,861	1	11,862	10,350	0	10,350	87%	0%	87%
28	NEVADA	12	11,677	11,690	0	9,137	9,137	0%	78%	78%
29	PLACER	19,533	9,619	29,152	14,308	7,236	21,544	73%	75%	74%
30	PLUMAS	87	2,346	2,433	9	1,376	1,385	10%	59%	57%
31	SACRAMENTO	119,779	0	119,779	87,932	0	87,932	73%	n/a	73%
32	SAN BENITO	68	4,340	4,408	92	5,344	5,436	136%	123%	123%
33	SAN BERNARDINO	55	243	298	15	243	258	27%	100%	87%
34	SAN FRANCISCO	69,937	0	69,937	51,629	0	51,629	74%	n/a	74%
35	SAN JOAQUIN	66,135	7,616	73,751	79,757	9,172	88,929	121%	120%	121%
36	SAN LUIS OBISPO	12,152	17,296	29,449	5,319	12,806	18,125	44%	74%	62%
37	SAN MATEO	40,106	0	40,106	35,725	0	35,725	89%	n/a	89%
38	SANTA BARBARA	15,604	923	16,527	16,939	722	17,661	109%	78%	107%
39	SANTA CLARA	93,968	3,140	97,109	98,510	3,195	101,705	105%	102%	105%
40	SANTA CRUZ	22,096	9	22,105	17,689	1	17,690	80%	11%	80%
41	SHASTA	10,718	10,323	21,041	9,091	8,441	17,532	85%	82%	83%
42	SIERRA	1	109	110	1	117	118	78%	107%	107%
43	SISKIYOU	0	8	8	0	5	5	n/a	64%	64%
44	SOLANO	36,161	0	36,161	43,432	0	43,432	120%	n/a	120%
45	SONOMA	40,526	2,574	43,099	37,829	2,441	40,270	93%	95%	93%
46	STANISLAUS	28,122	23,504	51,626	22,134	21,434	43,568	79%	91%	84%
47	SUTTER	11,029	1	11,030	13,085	0	13,085	119%	0%	119%
48	TEHAMA	15	10,867	10,882	5	11,111	11,116	33%	102%	102%
49	TRINITY	0	631	631	0	261	261	n/a	41%	41%
50	TULARE	721	7,226	7,947	337	9,339	9,676	47%	129%	122%
51	TUOLUMNE	0	8,952	8,952	0	6,565	6,565	n/a	73%	73%
52	YOLO	24,573	1	24,574	20,388	2	20,390	83%	369%	83%
53	YUBA	10,361	114	10,475	11,569	101	11,670	112%	88%	111%
54	<b>Total</b>	<b>1,107,891</b>	<b>305,212</b>	<b>1,413,103</b>	<b>1,101,951</b>	<b>296,603</b>	<b>1,398,554</b>	<b>99%</b>	<b>97%</b>	<b>99%</b>
55										
56	<sup>1</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2025's estimate.									
57	<sup>2</sup> Total Households Enrolled includes submeter tenants.									
58	<sup>3</sup> Penetration Rate and Enrollment Rate are the same value.									
59										
60	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	<b>CARE Program Table 5 - Recertification Results</b> <b>Pacific Gas and Electric Company</b> <b>Through October 31, 2025</b>							
2								
3								
4	Month	Total CARE Households	Households Requested to Recertify <sup>3</sup>	% of Households Total (C/B)	Households Recertified <sup>1</sup>	Households De-enrolled <sup>2</sup>	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	1,380,157	34,660	2.5%	20,664	13,996	59.6%	1.0%
6	February	1,384,498	16,975	1.2%	10,140	6,835	59.7%	0.5%
7	March	1,389,112	17,358	1.2%	10,449	6,909	60.2%	0.5%
8	April	1,383,746	14,580	1.1%	9,096	5,484	62.4%	0.4%
9	May	1,377,988	15,374	1.1%	9,743	5,631	63.4%	0.4%
10	June	1,381,483	17,959	1.3%	10,464	7,495	58.3%	0.5%
11	July	1,393,312	17,896	1.3%	10,815	7,081	60.4%	0.5%
12	August	1,403,429	24,498	1.7%	-	-	-	-
13	September	1,410,832	20,474	1.5%	-	-	-	-
14	October	1,398,554	21,820	1.6%	-	-	-	-
15	November							
16	December							
17	<b>YTD</b>	<b>1,398,554</b>	<b>201,594</b>	<b>14.4%</b>	<b>81,371</b>	<b>53,431</b>	<b>60.4%</b>	<b>3.8%</b>
18	<sup>1</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond. <sup>2</sup> Includes customers who did not respond or who requested to be de-enrolled. <sup>3</sup> Excludes count of customers automatically recertified. Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							
19								
20								
21								
22								

	A	B	C	D	E	F	G
1	<b>CARE Program Table 6 - Capitation Contractors<sup>1</sup></b>						
2	<b>Pacific Gas and Electric Company</b>						
3	<b>Through October 31, 2025</b>						
4	Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
5		Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
6							
7	Amador-Tuolumne Community Action Agency		x		x	0	7
8	American GI Forum		x			0	0
9	Asian American Pacific Islander Coalition of the North Bay		x			0	0
10	Bay Area Community Health		x			0	0
11	Breathe California		x			0	0
12	CATHOLIC CHARITIES DIOCESE of Fresno		x			0	6
13	Catholic Charities of East Bay (Oakland)		x			0	0
14	Central Coast Energy Services		x		x	5	214
15	Cesar Moncada (Moncada Outreach)		x			13	239
16	Chacon Sytems Inc.		x			0	2
17	Child Abuse Prevention Council of San Joaquin County		x			0	2
18	Community Action Marin		x		x	1	2
19	Community Action Partnership of Madera County		x		x	0	16
20	Community Resource Project Inc		x		x	15	300
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puente Comunitario		x			0	2
24	Fresno EOC		x		x	12	40
25	Independent Living Center of Kern County Inc		x			1	7
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	0	30
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			2	68
31	Sacred Heart Community Service		x		x	7	186
32	Spectrum Community Services		x			3	7
33	Sacramento Municipal Utility District	x				0	0
34	UpValley Family Centers		x			0	0
35	Valley Clean Air		x			0	0
36	Welcome Tech	x				0	0
37	<b>Total Enrollments</b>					<b>59</b>	<b>1,128</b>
38							
39	<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
40							
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Program Table 7 - Expenditures for Pilots and Studies [*]															
2	Pacific Gas and Electric Company															
3	Through October 31, 2025															
4	2025	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																
7	Studies															
8	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$59,929	\$14,982	\$74,911	100%	100%	100%
9	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$24,853	\$6,213	\$ 31,066	\$53,642	\$13,411	\$ 67,053	89%	89%	89%
10	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$0	\$0	\$ -	0%	0%	0%
11	Joint IOU - Statewide CARE-ESA Categorical Study	\$18,000	\$4,500	\$ 22,500	\$0	\$0	\$ -	\$0	\$0	\$ -	\$17,995	\$4,499	\$ 22,494	100%	100%	100%
12	Total Studies	\$198,000	\$49,500	\$247,500	\$0	\$0	\$0	\$24,853	\$6,213	\$31,066	\$131,567	\$32,892	\$164,458	66%	66%	66%
13																
14	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.															
15	[*] See ESA Table 6 for studies footnotes.															

	A	B	C	D	E
1	<b>CARE Program Table 8 - CARE and Disadvantaged Communities Enrollment Rate for Zip Codes Pacific Gas and Electric Company Through October 31, 2025</b>				
2					
3					
4					
5	<b>Total CARE Households Enrolled</b>				
6		<b>CARE Enrollment Rate for Zip Codes that have 10% or more disconnections [1]</b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]</b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)</b>	<b>CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate) [3]</b>
7	January	n/a	99%	36%	54%
8	February	n/a	99%	36%	54%
9	March	n/a	98%	36%	53%
10	April	n/a	97%	36%	53%
11	May	n/a	97%	35%	54%
12	June	n/a	97%	34%	54%
13	July	n/a	98%	34%	55%
14	August	n/a	99%	35%	56%
15	September	n/a	100%	36%	57%
16	October	n/a	100%	38%	56%
17	November				
18	December				
19	<b>Note:</b> [1] Disconnection Rates are based on the previous year. No zip codes with over 100 customers had 10% or more disconnections. [2] Includes zip codes with >25% of customers with incomes less than 100% FPG. [3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.  Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				
20					
21					
22					
23					
24					

	A	B	C	D	E	F	G	H
1	<b>CARE Program Table 8A - CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty,</b>							
2	<b>and DAC Communities by Zip Code</b>							
3	<b>Pacific Gas and Electric Company</b>							
4	<b>Through October 31, 2025</b>							
5	<b>ZIP</b>	<b>Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections [1]</b>		<b>ZIP</b>	<b>Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]</b>		<b>ZIP</b>	<b>Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]</b>
6	n/a	n/a		93628	2%		93251	45%
7				93633	4%		93721	67%
8				95364	4%		93206	78%
9				95375	5%		95652	83%
10				95335	11%		93301	95%
11				95486	13%		95202	95%
12				93405	24%		95422	96%
13				95432	27%		93701	99%
14				94704	29%		93241	101%
15				95552	31%		93646	102%
16								
17								
18	Notes:							
19	Zip codes with fewer than 100 customers are excluded for privacy reasons.							
20	[1] Disconnection Rates are based on the previous year. No zip codes with over 100 customers had 10% or more disconnections.							
21	[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.							
22	[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.							

	A	B	C	D	E
1	<b>FERA Program Table 1 - Program Expenses</b>				
2	<b>Pacific Gas and Electric Company</b>				
3	<b>Through October 31, 2025</b>				
4		<b>Authorized Budget [1]</b>	<b>Current Month Expenses</b>	<b>Year to Date Expenses</b>	<b>% of Budget Spent YTD</b>
5	<b>FERA Program:</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>
6	Outreach	\$2,758,300	\$85,895	\$1,731,309	63%
7	Processing / Certification Re-certification	\$60,600	\$2,770	\$16,381	27%
8	Post Enrollment Verification	\$89,100	\$489	\$5,270	6%
9	IT Programming	\$0	\$0	\$0	0%
10	Pilot(s)	\$0	\$0	\$0	0%
11	Studies	\$0	\$0	\$0	0%
12	Regulatory Compliance	\$31,300	\$0	\$0	0%
13	General Administration	\$58,600	\$3,872	\$39,819	68%
14	CPUC Energy Division	\$0	\$0	\$0	0%
15	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$2,997,900</b>	<b>\$93,025</b>	<b>\$1,792,779</b>	<b>60%</b>
16	FERA Rate Discount	\$20,819,000	\$1,908,665	\$17,931,551	86%
17	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$23,816,900</b>	<b>\$2,001,690</b>	<b>\$19,724,330</b>	<b>83%</b>
18	Indirect Costs				
19					
20	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 4.				
21					
22	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
	FERA Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate																								
	Pacific Gas and Electric Company																								
	Through October 31, 2025																								
	New Enrollment										Recertification				Attrition (Drop Offs)				Enrollment		Total FERA Participants	Estimated FERA Eligible <sup>3</sup>	Enrollment <sup>4</sup> Rate % (WX)		
	Automatic Enrollment			Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled		Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response <sup>1</sup>	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)				Net Adjusted (K-T)	
	Inter-Utility <sup>2</sup>	Intra-Utility <sup>2</sup>	Leveraging <sup>2</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation		Combined (F+G+H+I)															
January	0	38	0	38	798	245	43	1	1,087	1,125	167	162	448	777	n/a	64	382	196	642	1,602	483	39,745	315,626	13%	
February	0	36	0	36	679	202	34	1	973	1,039	155	155	389	720	n/a	223	352	273	694	1,729	115	39,860	315,626	13%	
March	0	50	0	50	624	208	51	5	888	938	186	148	333	674	n/a	145	298	263	703	1,612	235	40,095	315,626	13%	
April	0	40	0	40	438	178	38	1	655	695	152	84	417	653	n/a	62	446	231	739	1,348	44	40,051	315,626	13%	
May	0	39	0	39	348	136	31	4	489	526	119	79	532	736	n/a	302	515	42	755	1,258	227	39,824	315,626	13%	
June	0	45	0	45	2,063	524	72	3	2,662	2,707	179	260	436	875	n/a	187	571	634	1,392	3,582	1,315	41,139	315,626	13%	
July	0	86	0	86	2,493	694	89	23	3,299	3,385	290	374	266	1,250	n/a	151	429	315	895	4,635	2,490	43,629	315,626	14%	
August	0	93	0	93	1,696	484	65	0	2,425	2,518	237	305	477	1,019	n/a	12	534	498	854	3,537	1,054	45,193	315,626	14%	
September	0	65	0	65	1,443	456	42	2	1,941	2,006	282	195	368	845	n/a	15	599	198	812	2,851	1,194	45,387	315,626	16%	
October	0	291	0	291	1,359	472	47	2	1,880	2,171	252	455	301	988	n/a	258	445	384	1,087	3,169	1,104	47,491	315,626	16%	
November																									
December																									
YTD Total	0	783	0	783	12,139	3,606	512	42	16,299	17,082	2,826	2,237	4,284	8,541	n/a	1,425	4,688	2,820	8,853	26,623	8,229	47,491	315,626	16%	
	Enrollments via data sharing between the IOUs.																								
	Enrollments via data sharing between departments and/or programs within the utility.																								
	Enrollments via data sharing with programs outside the IOU that serve low-income customers.																								
	PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.																								
	In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2025's estimate.																								
	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																								

	A	B	C	D	E	F	G	H	I
1	<b>FERA Program Table 3A - Post-Enrollment Verification Results (Model)</b>								
2	<b>Pacific Gas and Electric Company</b>								
3	<b>Through October 31, 2025</b>								
4	<b>Month</b>	<b>Total FERA Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of FERA Enrolled Requested to Verify Total</b>	<b>FERA Households De-enrolled (Due to no response)</b>	<b>FERA Households De-enrolled (Verified as Ineligible)<sup>1</sup></b>	<b>Total Households De-enrolled<sup>2</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total FERA Households De-enrolled</b>
5	January	39,745	30	0.1%	28	1	29	96.7%	0.1%
6	February	39,860	29	0.1%	27	0	27	93.1%	0.1%
7	March	40,095	30	0.1%	26	2	28	93.3%	0.1%
8	April	40,051	30	0.1%	29	0	29	96.7%	0.1%
9	May	39,824	30	0.1%	29	0	29	96.7%	0.1%
10	June	41,139	0	0.0%	0	0	0	0.0%	0.0%
11	July	43,629	0	0.0%	0	0	0	0.0%	0.0%
12	August	45,193	30	0.1%	26	2	28	93.3%	0.1%
13	September	46,387	30	0.1%	-	-	-	-	-
14	October	47,491	30	0.1%	-	-	-	-	-
15	November								
16	December								
17	<b>YTD Total</b>	<b>47,491</b>	<b>239</b>	<b>0.5%</b>	<b>165</b>	<b>5</b>	<b>170</b>	<b>95.0%</b>	<b>0.4%</b>
18									
19	<sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled.								
20	<sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
22									
23									
24	<b>FERA Table 3B Post-Enrollment Verification Results (Electric only High Usage)</b>								
25	<b>Pacific Gas and Electric Company</b>								
26	<b>Through October 31, 2025</b>								
27	<b>Month</b>	<b>Total FERA Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of FERA Enrolled Requested to Verify Total</b>	<b>FERA Households De-enrolled (Due to no response)</b>	<b>FERA Households De-enrolled (Verified as Ineligible)<sup>1</sup></b>	<b>Total Households De-enrolled<sup>2</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total FERA Households De-enrolled</b>
28	January	39,745	78	0.2%	67	3	70	89.7%	0.2%
29	February	39,860	34	0.1%	24	1	25	73.5%	0.1%
30	March	40,095	258	0.6%	215	11	226	87.6%	0.6%
31	April	40,051	147	0.4%	121	9	130	88.4%	0.3%
32	May	39,824	83	0.2%	73	1	74	89.2%	0.2%
33	June	41,139	0	0.0%	0	0	0	0.0%	0.0%
34	July	43,629	0	0.0%	0	0	0	0.0%	0.0%
35	August	45,193	286	0.6%	232	11	243	85.0%	0.5%
36	September	46,387	69	0.1%	-	-	-	-	-
37	October	47,491	174	0.4%	-	-	-	-	-
38	November								
39	December								
40	<b>YTD Total</b>	<b>47,491</b>	<b>1,129</b>	<b>2.4%</b>	<b>732</b>	<b>36</b>	<b>768</b>	<b>86.7%</b>	<b>1.6%</b>
41									
42	<sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled.								
43	<sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
44	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J
1	<b>FERA Program Table 4 - Enrollment by County</b> <b>Pacific Gas and Electric Company</b> <b>Through October 31, 2025</b>									
2										
3										
4	County	Estimated Eligible Households <sup>1</sup>			Total Households Enrolled <sup>2</sup>			Enrollment Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	ALAMEDA	27,942	1	27,944	3,877	0	3,877	14%	0%	14%
7	ALPINE	0	20	20	0	0	0	n/a	0%	0%
8	AMADOR	0	1,579	1,579	0	191	191	0%	12%	12%
9	BUTTE	4,661	2,167	6,828	793	348	1,141	17%	16%	17%
10	CALAVERAS	6	2,005	2,011	0	241	241	0%	12%	12%
11	COLUSA	3	734	737	0	118	118	0%	16%	16%
12	CONTRA COSTA	22,466	0	22,466	4,204	0	4,204	19%	0%	19%
13	EL DORADO	2,299	1,749	4,048	379	263	642	16%	15%	16%
14	FRESNO	28,919	41	28,959	5,282	5	5,287	18%	12%	18%
15	GLENN	0	1,309	1,310	0	150	150	0%	11%	11%
16	HUMBOLDT	0	5,646	5,646	0	457	457	n/a	8%	8%
17	KERN	7,765	12,738	20,503	1,952	1,499	3,451	25%	12%	17%
18	KINGS	56	2,446	2,502	4	360	364	7%	15%	15%
19	LAKE	0	2,962	2,962	0	352	352	n/a	12%	12%
20	LASSEN	0	73	73	0	4	4	n/a	5%	5%
21	MADERA	3,574	1,592	5,166	627	205	832	18%	13%	16%
22	MARIN	5,212	0	5,212	392	0	392	8%	n/a	8%
23	MARIPOSA	7	820	827	1	87	88	15%	11%	11%
24	MENDOCINO	3	2,886	2,889	0	269	269	0%	9%	9%
25	MERCED	3,583	3,791	7,374	579	781	1,360	16%	21%	18%
26	MONTEREY	10,648	1,488	12,137	1,223	183	1,406	11%	12%	12%
27	NAPA	3,539	0	3,539	442	0	442	12%	0%	12%
28	NEVADA	3	3,063	3,067	0	372	372	0%	12%	12%
29	PLACER	2,714	2,724	5,437	545	328	873	20%	12%	16%
30	PLUMAS	29	776	805	0	61	61	0%	8%	8%
31	SACRAMENTO	117	0	117	14	0	14	12%	n/a	12%
32	SAN BENITO	26	1,653	1,679	5	357	362	19%	22%	22%
33	SAN BERNARDINO	0	0	0	0	0	0	n/a	n/a	n/a
34	SAN FRANCISCO	14,037	0	14,037	1,162	0	1,162	8%	n/a	8%
35	SAN JOAQUIN	17,114	1,651	18,765	3,639	466	4,105	21%	28%	22%
36	SAN LUIS OBISPO	3,475	4,919	8,394	162	468	630	5%	10%	8%
37	SAN MATEO	13,001	0	13,001	1,512	0	1,512	12%	n/a	12%
38	SANTA BARBARA	5,288	313	5,601	439	32	471	8%	10%	8%
39	SANTA CLARA	25,809	914	26,722	4,186	201	4,387	16%	22%	16%
40	SANTA CRUZ	5,320	2	5,322	550	0	550	10%	0%	10%
41	SHASTA	1,365	1,544	2,909	224	232	456	16%	15%	16%
42	SIERRA	1	83	84	0	3	3	0%	4%	4%
43	SISKIYOU	0	5	5	0	0	0	n/a	0%	0%
44	SOLANO	11,307	0	11,307	2,334	0	2,334	21%	n/a	21%
45	SONOMA	12,802	843	13,645	1,420	104	1,524	11%	12%	11%
46	STANISLAUS	13	1,919	1,932	3	431	434	23%	22%	22%
47	SUTTER	3,352	0	3,352	628	0	628	19%	0%	19%
48	TEHAMA	4	3,030	3,034	0	378	378	0%	12%	12%
49	TRINITY	0	83	83	0	0	0	n/a	0%	0%
50	TULARE	134	1,339	1,473	14	195	209	10%	15%	14%
51	TUOLUMNE	0	2,487	2,487	0	284	284	n/a	11%	11%
52	YOLO	5,119	0	5,119	923	0	923	18%	0%	18%
53	YUBA	2,495	21	2,516	542	9	551	22%	43%	22%
54	<b>Total</b>	<b>244,208</b>	<b>71,417</b>	<b>315,626</b>	<b>38,057</b>	<b>9,434</b>	<b>47,491</b>	<b>16%</b>	<b>13%</b>	<b>15%</b>
55										
56	<sup>1</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2025's estimate.									
57	<sup>2</sup> Total Households Enrolled does not include submeter tenants.									
58										
59	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	<b>FERA Program Table 5 - Recertification Results</b> <b>Pacific Gas and Electric Company</b> <b>Through October 31, 2025</b>							
2								
3								
4	<b>Month</b>	<b>Total FERA Households</b>	<b>Households Requested to Recertify <sup>2</sup></b>	<b>% of Households Total (C/B)</b>	<b>Households Recertified<sup>1</sup></b>	<b>Households De-enrolled</b>	<b>Recertification Rate % (E/C)</b>	<b>% of Total Households De-enrolled (F/B)</b>
5	January	39,745	482	1.2%	36	446	7.5%	1.1%
6	February	39,860	552	1.4%	37	515	6.7%	1.3%
7	March	40,095	608	1.5%	37	571	6.1%	1.4%
8	April	40,051	453	1.1%	24	429	5.3%	1.1%
9	May	39,824	554	1.4%	20	534	3.6%	1.3%
10	June	41,139	642	1.6%	43	599	6.7%	1.5%
11	July	43,629	534	1.2%	32	502	6.0%	1.2%
12	August	45,193	760	1.7%	-	-	-	-
13	September	46,387	462	1.0%	-	-	-	-
14	October	47,491	451	0.9%	-	-	-	-
15	November							
16	December							
17	<b>YTD</b>	<b>47,491</b>	<b>5,498</b>	<b>11.6%</b>	<b>229</b>	<b>3,596</b>	<b>6.0%</b>	<b>7.6%</b>
18								
19	<sup>1</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
20	<sup>2</sup> Excludes count of customers recertified through the probability model.							
21	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	<b>FERA Program Table 6 - Capitation Contractors<sup>1</sup></b>						
2	<b>Pacific Gas and Electric Company</b>						
3	<b>Through October 31, 2025</b>						
4	<b>Contractor</b>	<b>Contractor Type</b>				<b>Total Enrollments</b>	
5		<b>(Check one or more if applicable)</b>				<b>Current Month</b>	<b>Year-to-Date</b>
6		<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
7	AAPI		x			0	0
8	Amador-Tuolumne Community Action Agency		x		x	0	0
9	American GI Forum		x			0	0
10	Arriba Juntos		x			0	0
11	Bay Area Community Health		x			0	0
12	Breathe California		x			0	0
13	Catholic Charities of the East Bay		x			0	0
14	Catholic Daisies of Fresno		x			0	0
15	Central Coast Energy Services Inc		x		x	0	1
16	Cesar A Moncada DBA Moncada Outreach		x			1	35
17	Child Abuse Prevention Council of San Joaquin County		x			0	0
18	Community Action Marin		x		x	0	0
19	Community Action Partnership of Madera County		x		x	0	0
20	Community Resource Project Inc		x		x	0	0
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puente Comunitario		x			0	0
24	Fresno EOC		x		x	1	3
25	Independent Living Center of Kern County Inc		x			0	0
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	0	0
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			0	2
31	Resources for Independence Central Valley		x			0	0
32	Sacred Heart Community Service		x		x	0	1
33	UpValley Family Centers		x			0	0
34	Valley Clean Air		x			0	0
35	Welcome Tech	x				0	0
36	<b>Total Enrollments</b>					<b>2</b>	<b>42</b>
37	<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.  Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						
38							
39							
40							