

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric
Company for Approval of its Energy Savings
Assistance and California Alternate Rates for
Energy Programs and Budgets for 2021-2026
Program Years. (U39M)

And Related Matters.

Application 19-11-003
(Filed November 4, 2019)

Application 19-11-004
Application 19-11-005
Application 19-11-006
Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR MAY 2025**

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Date: June 20, 2025

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This is the fifth monthly report for program year (PY) 2025. The purpose of this report is to consolidate activity for the California Alternate Rates for Energy (CARE) Program and Energy Savings Assistance (ESA) Program and provide the California Public Utilities Commission's Energy Division with information to assist in analyzing the low-income programs.

This report presents year-to-date CARE and ESA Program results and expenditures through May 31, 2025, for Southern California Gas Company (SoCalGas).

Respectfully Submitted
on behalf of Southern California Gas Company,

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Southern California Gas Company

Energy Savings Assistance (ESA) Program

And

California Alternate Rates for Energy (CARE)

Program Monthly Report

LOW-INCOME ASSISTANCE PROGRAMS MONTHLY REPORT
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ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

1. ESA PROGRAM EXECUTIVE SUMMARY

1.1. ESA Program Overview

1.1.1. Provide a summary of the ESA Program elements as approved in Decision (D.)21-06-015.

On June 3, 2021, D.21-06-015 was issued approving the applications of the four major investor-owned utilities (IOUs) and setting forth the parameters for the administration of the CARE, Family Electric Rate Assistance (FERA) and ESA Programs for the 2021-2026 Program Cycle.¹ This report reflects the approved budget and homes treated updates per D.21-06-015.

Main ESA Program

Program Summary for 2025 Main ESA Program (SF, MH)			
	2025 Authorized / Planning Assumption	Actual to Date	%
Budget	\$95,388,391	\$23,124,574	24%
Homes Treated	69,837	15,300	22%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	1,435,220*	348,858	24%
GHG Emissions Reduced (Tons)**	7,345	1,846	25%

* Per D.21-06-015, approved annual therms saved goal of 1,435,220 for PYs 2022-2026 are for the *entire* ESA Program portfolio, including Main ESA Program (SF), Multi-Family (MF) in-unit and Multi-Family Whole Building (MFWB), with the singular exception of the Staff Proposal pilot. However, the actual-to-date therm count in this table includes ESA Main only.

** GHG Emissions Reduced calculated using EPA Greenhouse Gas Equivalencies Calculator.

ESA Program Administrative Expenses for 2025		
	May 2025	YTD
Administrative Expenses	\$741,144	\$3,571,184
Total Program Costs	\$6,917,970	\$23,124,574

¹ D.21-06-015, Ordering Paragraph (OP) 3 and Attachment 1.

Health, Comfort and Safety Measures

Health, Comfort and Safety (HCS) measures are an important part of the ESA Program. These measures provide fundamental quality-of-life benefits to low-income customers despite often rendering low, no, or negative energy savings. With the shift in the ESA Program focus to deeper energy savings, SoCalGas contractors found it increasingly prohibitive to install these essential measures. To incentivize contractors to install HCS measures at a higher rate, SoCalGas introduced a proposal at the May 30, 2024, ESA Working Group (WG) meeting to allow an exemption from reporting negative therm savings for certain HCS measures. To help contractors meet their energy savings goals while also encouraging them to install all feasible measures, SoCalGas implemented the following changes to its monthly reporting beginning in July 2024: ESA Program Table 2 has suspended future reporting on two negative therm savings measures:

1. Furnace Repair/Replacement
2. Furnace Clean and Tune

No other changes will be made to reporting tables. ESA Program Tables 3 and 5 will continue to report therm savings from all measures.

SoCalGas will also continue to monitor installation of the two (2) HCS measures listed above to evaluate the success of this initiative. Actual year-to-date installations and therm savings are shown in a separate section of ESA Program Table 2.

Multifamily Whole Building (MFWB)

Program Summary for 2025 ESA Program Southern MFWB (MF In-unit, CAM)			
	2025 Authorized / Planning Assumptions	Actual to Date	%
Budget	\$44,895,221	TBA	TBA
Properties Treated*	260	TBA	TBA
Homes Treated*	46,783	TBA	TBA
kWh Saved	11,834,944	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	723,721	TBA	TBA
GHG Emissions Reduced (Tons)	11,780	TBA	TBA

* Per D.21-006-015, to be tracked and reported as targets, and not set as goals.

Program Summary for 2025 ESA Program MFWB (MF In-unit, CAM) SoCalGas			
	2025 Authorized / Planning Assumptions	Actual to Date	%
Budget**	\$20,950,948	\$4,423,761	21%
Properties Treated*	126	TBA	TBA
Homes Treated*	21,269	TBA	TBA
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	650,523	TBA	TBA
GHG Emissions Reduced (Tons)	3,244	TBA	TBA

* Per D.21-006-015, to be tracked and reported as targets, and not set as goals.

** Includes expenses recorded in SoCalGas SAP only.

Note: TBA – To Be Announced - the MFWB data is not available and will be updated as it becomes available.

On July 1, 2023, the ESA Program Southern MFWB program² opened for customer enrollment with San Diego Gas & Electric (SDG&E) as the Administrator and Richard Heath & Associates (RHA) as the Implementer.

² ESA Program Southern MFWB Program includes SDG&E (lead), SCE and SoCalGas.

There is no treatment data for May as the program Administrator discovered accounting/invoicing issues with the May reporting data. Expenses reflect totals included in SoCalGas SAP only.

Pilot Plus/Deep

Program Summary for 2025 Pilot Plus/Deep			
	2025 Authorized / Planning Assumptions*	Actual to Date	%
Budget**	\$6,510,545	\$144,227	2%
Homes Treated	N/A	30	N/A
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	N/A	2,502	N/A
GHG Emissions Reduced (Tons)	N/A	13.2	N/A

* Homes treated, energy savings and GHG emissions reduction targets were not included in D.21-06-015. Actual to Date values will be reported upon completion of home treatments.

** Includes expenses recorded in SoCalGas SAP only

In D.21-06-015, the Commission granted approval for a pilot-based redesign concept of the ESA program based on recommendations provided by the ED. The newly designed pilot program, known as ESA Pilot Plus/Deep (PP/D) or ESA Whole Home (ESA WH), is a joint pilot between SCE and SoCalGas. The pilot targets CARE high-usage customers who reside in specific counties within SCE and SoCalGas's common service areas. In late 2022, Maroma Energy Services (Maroma) was selected as the implementer and Illume was selected to be the evaluator for ESA WH.

ESA WH began in 2023 with enrollment and assessment appointments starting in the fourth week of May. With a few adjustments to marketing collateral and

additional email outreach efforts, ESA WH has increased its customer interest throughout 2024. However, SCE and SoCalGas are still struggling to increase customer installations. Both utilities have looked at strategies to improve the installation numbers throughout 2024 and have implemented several changes. Modifications have been made to the customer segmentation approach and the frequency with which customer target lists are published to the implementer.

As of May 31, 2025, there are 1,090 customers who have expressed interest in the program and enrolled. The average cycle to date cost per treated home is \$13,649.

For a detailed breakdown of ESA Whole Home metrics, see the following tables in the attachments:

ESA Table 2B – Installations & Expenses
ESA Table 3D – Energy & Bill Savings (Pilot Plus)
ESA Table 3E – Energy & Bill Savings (Pilot Deep)
ESA Table 4D – Homes/Buildings Treated
ESA Table 5D – Customer Summary

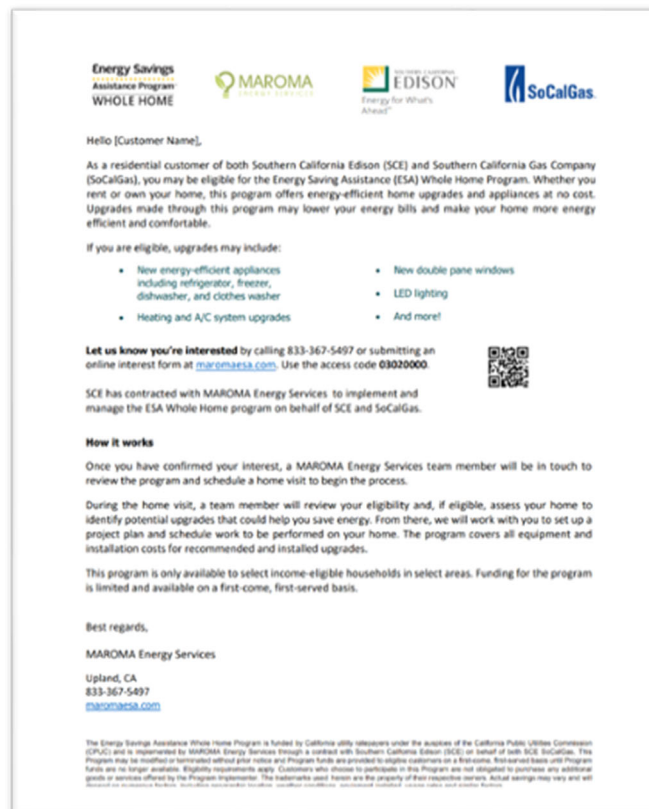
Outreach and Enrollment Activities

SCE and SoCalGas have modified the approach to customer segmentation. All eligible customers have been and will continue to be provided to Maroma on a quarterly basis to solicit customers to participate in the pilot. Both utilities are optimistic that this change will be yet another component in the upward trend of customer interest and participation in the pilot. Maroma employs a targeted marketing strategy by utilizing email campaigns for customers with registered

email addresses, while reaching out to other customers through direct mail campaigns.

The co-branded marketing materials between Maroma, SCE, and SoCalGas have improved customer response rates, more than doubling since deployment in February 2024. The co-branded marketing materials are set on a 15-day cadence. Door-to-door marketing has become increasingly successful when paired with the co-branded marketing materials. Feedback from customers with this marketing approach shows it provides legitimacy and increased willingness to learn more about the pilot resulting in a pilot enrollment. In May, 19,151 customers in Los Angeles, Riverside and San Bernardino counties were sent direct mailers.

Sample Letter



The email campaign, launched in April 2024, continues to provide promising response rates. Through this engagement, customers are providing the best contact information, enabling contractors to assess and schedule “hot” leads. The campaign has helped identify the most viable customers for enrollment. The email campaign for May targeted 7,263 customers.

Email Campaign Samples

Enjoy Whole Home Energy Efficiency Upgrades

What if you could have energy efficient home upgrades at no cost?

[Find Out Now](#)

Home upgrades may include:

- New appliances
- Heating and A/C system upgrades
- New windows
- And more!

The Energy Savings Assistance Whole Home Program fully covers expenses associated with approved energy efficient home upgrades for eligible homeowners and renters in the counties of Los Angeles, Riverside, and San Bernardino, including equipment and installation costs. The upgrades may reduce your energy bills and increase the comfort of your home.

MAROMA Energy Services manages the program on behalf of Southern California Edison (SCE) and Southern California Gas Company (SoCalGas). Our skilled team and network of licensed contractors will oversee every aspect of your project.

[Here's how to get started](#)

Please note that personal information will be collected and used for the Energy Savings Assistance Whole Home Program.

For more information on privacy policies and California Consumer Privacy Act (CCPA) compliance, please visit [www.socalgas.com/privacy](#) or [www.sce.com/privacy](#).

Southern California Gas Company values your privacy. For more information, view our [Privacy Policy](#) and [Data Policy](#).

The Energy Savings Assistance Whole Home Program is funded by California utility regulators under the auspices of the California Public Utilities Commission (CPUC) and is implemented by MAROMA Energy Services through a contract with Southern California Edison (SCE) and Southern California Gas Company (SoCalGas). This Program may be modified or terminated without prior notice and Program funds are provided to eligible customers on a first-come, first-served basis until Program funds are no longer available. Eligibility requirements apply. Customers who choose to participate in this Program are not obligated to purchase any additional goods or services offered by the Program implementer. The implementer and its contractors are not responsible for any damage to property or injury to persons or animals resulting from the Program. Actual savings may vary and will depend on numerous factors, including geographic location, weather conditions, equipment installed, usage rates and other factors.

If you do not wish to receive future communications, you have the option to [unsubscribe](#).

MAROMA Energy Services, Laguna, CA 91764
(951) 290-4000
[Data Policy](#) [Privacy Policy](#)

Enjoy Whole Home Energy Efficiency Upgrades

What can no-cost energy efficiency upgrades do for your home?

- May reduce energy use and help lower your energy bills
- Make your home more comfortable

The Energy Savings Assistance Whole Home Program covers all equipment and installation costs for eligible customers and approved upgrades.

[Get Started](#)

MAROMA Energy Services is an authorized contractor working on behalf of Southern California Edison (SCE) and Southern California Gas Company (SoCalGas) to offer eligible homeowners and renters in the counties of Los Angeles, Riverside, and San Bernardino no-cost energy efficient home upgrades.

Home upgrades may include:

- New appliances
- Heating and A/C system upgrades
- New windows
- And more!

MAROMA Energy Services' skilled team and network of licensed contractors will oversee every aspect of your project.

Funding is available on a first-come, first-served basis, while funds last.

[See if You Qualify](#)

Please note that personal information will be collected and used for the Energy Savings Assistance Whole Home Program.

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Enjoy Whole Home Energy Efficiency Upgrades

Don't miss out on no-cost energy efficient home upgrades!

[Apply Now](#)

The Energy Savings Assistance Whole Home Program is offered by Southern California Edison (SCE) and Southern California Gas Company (SoCalGas).

The program fully pays for approved energy-efficient home upgrades for eligible homeowners and renters in the counties of Los Angeles, Riverside, and San Bernardino, including equipment and installation costs.

Upgrades may include:

- New appliances
- Heating and A/C system upgrades
- New windows
- And more!

Funding is limited and available on a first-come, first-served basis, so don't wait!

MAROMA Energy Services manages the program on behalf of SCE and SoCalGas. Our skilled team and network of licensed contractors will handle every phase of your project.

[Explore the program](#)

Please note that personal information will be collected and used for the Energy Savings Assistance Whole Home Program.

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There are now nine contractors actively working leads. To assist contractors with workload, an Energy Auditor model has been designed and implemented to

remove responsibility for the energy audit portion of the enrollment process from the contractors and place it with a third party, allowing contractors to focus on installation and post installation activities. This model was implemented late June 2024. Enrollment for ESA Whole Home is ongoing, with 985 homes currently in the pipeline.

ESA Whole Home Progress through May

Project Status	Number of Homes
In Progress (Lead was contacted and wants to participate, but enrollment intake has not started)	532
Enrolled (Audit in progress, Desktop Review, Installation Approved, Post Installment Review)	371
Installed (Project Completed and pending invoice to SCE)	38
Completed (Invoiced to SCE)	44
De-enrolled (Minimum savings not met, Refused to participate, Exceeds mitigation cap)	105*

*Not included in current pipeline

Evaluation Activities

The ESA Whole Home Joint Pilot evaluation began in October 2022. Illume is the evaluation firm contracted to conduct the evaluation and is contracting with Verdant for the impact evaluation. This research program includes both process evaluation (in general, investigating the drivers of program performance impacts) and impact evaluations (which measure program savings). The bulk of research activities in March and April centered on the impact evaluation – particularly realigning the impact evaluation scope based on the lower than expected enrollment:

- While the Pilot program has provided energy efficiency upgrades to over 30 customers as of Q1 2025 across Riverside, Los Angeles, and San

Bernardino Counties, the original impact evaluation proposal assumed there would be substantially more projects completed at this stage.

- Given these lower than anticipated installations, our forecast is for an impact evaluation to be performed in Q3 of 2025 to assess program impacts.
- The research will characterize installations, develop a matched control group, and use a difference-in-difference regression model to estimate impacts for the 30 customer installations as of January 2025.
- This revised approach, while similar to what was outlined in the original research plan, is substantially scaled back to reflect the smaller participant population.

While this approach is a lite version of the original approach, it will provide SCE and SoCalGas with an initial assessment of the energy and bill impacts from the extensive retrofits offered by the ESA Whole Home Pilot. The assessment will also create an analysis framework that will be used for the Q3 2026 impacts evaluation, facilitating a more efficient analysis that will require less time to implement.

Process Evaluation May Updates:

- The research team began making follow up calls for the Post Installation survey
- Additional contractor interviews were completed with a goal of completion in June.
- Participant interviews are planned for June with email outreach in advance

1.1.2. Program Measure Changes

If applicable, discuss any measure changes that may have taken place in the ESA Main Program (SF, MH), MFWB and Pilot Plus/Deep during this reporting month.

There were no measure changes in May.

1.2. ESA Program Customer Outreach and Enrollment Update

1.2.1. Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.

As SoCalGas continues to focus on therm savings, ongoing customer communication aims to cultivate essential awareness, recognition, and trust.

SoCalGas's goal is to encourage customers' active engagement with and participation in the program. Presently, SoCalGas is strategically directing efforts across its service territory, prioritizing households with sustained high natural gas usage throughout the year, especially those in Disadvantaged Communities (DACs), with income ranging from 200% - 250% of federal poverty levels.

SoCalGas, using CARE as a proxy, targets ZIP codes likely to have both a high eligibility percentage and a low enrollment rate. SoCalGas remains committed to marketing and communication initiatives that enhance program awareness and break down barriers hindering customer participation. SoCalGas anticipates that customers currently enrolled in CARE may be inclined to explore and participate in the ESA Program.

1.2.2. Customer Assistance Marketing, Education and Outreach for the CARE and ESA Programs.

Ethnic and Mass Media Campaign

In January, SoCalGas launched a paid media campaign promoting all Customer Assistance Programs (CAP). This initiative, which ran until the end of March 2025, leveraged social media, digital and out-of-home channels to boost visits to the CAP page and raise awareness among eligible customers.

The campaign deployed an integrated media mix including digital and social display & video, audio, out-of-home (OOH), and digital out-of-home, allowing us to target within each channel to hit a mix of audiences. SoCalGas used OOH bus shelters and interior bus assets explicitly placed to reach our low-income audiences. Spanish language magazine rack assets were utilized to maximize reaching the LatinX/Hispanic audience where they shop, work, and spend time. The tagline, "Everybody Needs a Little Help Sometimes" encapsulated the support SoCalGas offers through its programs like ESA, CARE, and the Medical Baseline Allowance.

The campaign ran for 14 weeks, concluding in March. Overall, the campaign resulted in:

- Over 123 million total impressions across all channels
 - o 113,281,365 impressions across the general market
 - o 10,275,253 impressions across the Hispanic/Latino market
- 36,120 Customer Assistance Programs webpage visits for the general market with an exceedingly strong session duration of over 2 minutes, demonstrating strong message and targeting effectiveness
- 10,789 Customer Assistance Programs webpage visits for the Hispanic/Latino market with a strong session duration of over 1 minute, demonstrating strong message and targeting effectiveness
- 10,310,337 social media impressions
 - o 3,152,371 Spanish social media impressions
 - o 7,157,966 English social media impressions

E- Newsletter

SoCalGas did not participate in any E-Newsletter campaigns related to low-income programs during the month of May.

Energy Savings Assistance Program – Emails

SoCalGas sent 20,300 emails as part of the ESA Program marketing outreach in May. These emails provided a high-level overview of the program, highlighted a range of available measures for which customers may be eligible, and encouraged customers to explore further details on the program webpage or call the dedicated program hotline for additional information.

Energy Saving Assistance Program - Direct Mailings

In May, SoCalGas sent approximately 24,543 direct mail letters in English and Spanish. This letter provided a concise overview of the program, listed potential qualifying measures, and encouraged customers to explore further details on the program webpage or contact the dedicated hotline.

Energy Savings Assistance Program – Text Messaging

In May, SoCalGas delivered approximately 22,624 text messages. These messages highlighted opportunities for customers to qualify for no-cost home improvements by professional contractors. Customers were encouraged to explore further details through the program's dedicated vanity URL at socalgas.com/Improvements.

Energy Savings Assistance Program - Bill Inserts

SoCalGas did not send any bill inserts during the month of May.

Energy Savings Assistance Program - Web Activities

In May, SoCalGas generated 960 leads for the ESA Program through various online channels carried out in previous months. These leads are being pursued by SoCalGas ESA Program contractors.

Energy Savings Assistance Program – Social Media Activity

SoCalGas's social media strategy for May focused on promoting all CAP programs collectively, rather than highlighting each program individually. SoCalGas remains committed to optimizing its social media outreach efforts to effectively communicate with the community.

Community Outreach and Engagement – ESA Program and CARE

SoCalGas provides customer program information regarding its interactions with the community that facilitates participation in its low-income programs. SoCalGas Regional Public Affairs meets with various community groups – representing the general population and low-income customers on-going throughout the year. CARE and ESA Program information is distributed at the events that SoCalGas or its representatives attend. A summary of outreach activity that occurred during the month of May can be found in Appendix A.

Community Based Organizations (CBOs) and Faith-Based Organizations (FBOs) also constitute a key component of the grassroots tactics. These organizations serve as trusted sources of information on the CARE and ESA Programs and provide the community with information on enrollment. A partial list of the organizations, their primary focus, and the counties and communities they serve follows.

211 LA County is a multilingual referral phone number for Los Angeles County. As a result of SoCalGas's close working relationship with 211, callers learn about the ESA Program and CARE when they are put on hold, and representatives are trained to follow up with callers on these programs, even if utility assistance was not the original purpose of the call. The organization provides monthly reporting on the categories of service calls and ZIP codes of the callers. In addition to operating a crisis-information helpline, 211 also attends community events, and through their relationship with SoCalGas, they discuss low-income programs as part of their outreach.

In October 2022, SoCalGas Customer Assistance Programs started a collaboration with Chinatown Service Center (CSC). CSC serves Los Angeles County, and has offices in Los Angeles, Alhambra, San Gabriel, and Monterey Park. Chinatown Service Center focuses on serving the Chinese immigrant community but also serves other community members that need assistance. They provide various kinds of help such as medical, dental, optometry, behavioral health, social

services, youth services, and financial help. Chinatown Service Center is assisting the Customer Assistance Programs (CAP) outreach team by distributing CAP collateral to their clients and community members. The mission of Catholic Charities of Orange County is to provide service to people in need, to promote their voice in society, and to call on the Church and all people to do the same. Catholic Charities of Orange County works with charitable services such as CalFresh (Food Stamps) Outreach/Applications Program, Camp Re-Creation For Adults and Children with Special Needs, Cantlay Food Distribution Center, Catholic Campaign for Human Development, Catholic Charities Auxiliary, Catholic Charities of Orange County, Inc., Immigration and Citizenship Center, L'arche Wavecrest, Natural Family Planning, New Hope Crisis Counseling Hotline, Snap-Ed (Nutrition Education and Obesity-Prevention Program), Society of St. Vincent De Paul and The Orange Catholic Foundation. Catholic Charities of Orange County promotes SoCalGas's Customer Assistance Programs through all these avenues.

Another collaboration in Orange County has been developed with Families Forward. Families Forward is an organization helping families in need achieve and maintain self-sufficiency through housing, food, counseling, education, and other support services. Families Forward holds strong to its commitment to the values of dignity, empowerment, accountability, community spirit, and hope since 1984. A key factor for success is Families Forward's commitment to collaborate with many organizations to end family homelessness in Orange County, including

Orange County United Way, the Commission to End Homelessness, First 5 Orange County and many other partner agencies and foundations.

A collaboration was established in 2020 with the Center Auxiliary for Recruitment, Education and Service which is the auxiliary for the Los Angeles County + USC Medical Center. This program is also known as Center Auxiliary for Recruitment, Education, and Services (CARES). Los Angeles County + USC Medical Center is one of the largest public hospitals in the country, ensuring that treatment is available to every member of the community. CARES is a California nonprofit corporation, providing financial support and volunteer services. Its primary mission is to benefit patients by adding comfort to their hospital stay and providing services which help the patients, and their families access quality healthcare. Through this collaboration, CARES provides SoCalGas CAP information in their senior food distributions, CARES Child and Family Program, Obstetrics department and information stands placed throughout the medical center. In addition, SoCalGas will be invited to speak to staff at the medical centers who provide information to patients about the program.

To assist with grassroots outreach, SoCalGas also works with counselors from Worksite Wellness, a Community Based Organization (CBO) in Los Angeles County that provides outreach to low-income, working families. Counselors visit workplaces in south Los Angeles and neighboring communities to deliver wellness seminars and discuss no-cost/low-cost health care services. While

informing workers of Medi-Cal eligibility, the counselors also inform the workers of the CARE Program. Worksite Wellness staff offers virtual Health Education presentations in addition to distributing sanitation care packages, vouchers for food boxes, and supplies to low-income families. These presentations have also been made available in-person at local parks. Staff also provided enrollment assistance to families that qualify for Customer Assistance Programs based on Medi-Cal, MyHealthLA, or Covered California participation. Enrollments are still being conducted over the phone, while others are being done in-person as the Worksite Wellness office remains open at 100% capacity.

In Los Angeles County, Via Care Community Health Center's mission is to support and uphold the community's right to health by providing quality, equitable and comprehensive care. Via Care provides quality medical care to children and adults in East Los Angeles. Services include medical care, pediatrics, women's health, behavioral health, dental, and men's health. Via Care provides Customer Assistance Program information in their community events.

In the Southeast region of Los Angeles County, SoCalGas collaborates with Human Services Association (HSA), a private nonprofit agency whose principal mission is to provide families with compassionate and comprehensive care to promote wellness and build strong communities. HSA was founded in Bell Gardens as an outreach effort of the Presbyterian Church USA. Today, HSA

serves over 20,000 clients annually on a non-sectarian basis with a range of services that address the unique and shared needs of clients of all ages.

In February 2023, SoCal Gas began a collaboration with NewStart Housing Corporation, an LA County-established Community Housing Development Organization (CHDO). NewStart Housing is driven by a long-term vision to provide quality affordable housing to low-income families and seniors who may otherwise not have many options for adequate shelter. NewStart Housing Corporation's work is unique in that the tenants who reside in their properties have access to numerous social service programs provided by partnered organizations. These programs include nutrition services, health resources, childcare, advocacy, and transportation services. They currently serve an average of 2,500 customers in Los Angeles and San Bernadino Counties, including the cities of South Gate, Huntington Park, Cudahy, Bell, Bell Gardens, Maywood, Walnut Park, Chino, and Fontana.

A collaboration with St. Barnabas Foundation (SBSS) in Los Angeles County was formed in 2018 to assist with the growing number of older adults in SoCalGas's service territory who lack basic developmental tools. The impacts of COVID-19 have affected most events with the organization. SBSS works with a vulnerable population and provides one-on-one case management phone calls where they can introduce SoCalGas's Customer Assistance Programs to clients directly as well as provide translations and answer common questions about their gas bill.

In Santa Barbara County, SoCalGas continues to work with Unity Shoppe, a CBO that serves low-income families, children, seniors, and persons with disabilities. The store-front facility in downtown Santa Barbara serves approximately 17,000 families per year. Each family meets with a counselor providing an opportunity for one-on-one discussion on SoCalGas's low-income programs. Unity Shoppe provides Customer Assistance Programs to their partner agencies that work in referrals of low-income clients or agencies representing schools, infant & children's programs, medical assistance programs, and veteran outreach services.

In Bakersfield, SoCalGas Customer Assistance Programs collaborates with Chavez Radio Group. Chavez Radio Group was founded by César Chávez in 1983 to entertain and create a sense of community for Latinos and working families. The ongoing mission of the network is to advance César's legacy by urging people to take action, motivating them to use available resources, and inspiring them to be active in their own communities. Through the Chavez Radio Group, Radio Campesina has more than a million listeners in English and Spanish in rural and urban areas. Radio Campesina shares customer assistance information through their radio stations, community events and social media platforms. Chavez Radio Group shares Customer Assistance Programs information on their social media platforms.

Also in Ventura County, SoCalGas works with Food Share Ventura County, an organization that provides food for over 75,000 people monthly. Food Share is a

member of Feeding America, the nation's largest hunger-relief network of food banks, and the California Association of Food Banks.

In Oxnard, SoCalGas has collaborated with El Concilio, a CBO that is a service center for the rural low-income, limited, or non-English speaking community. El Concilio transitions low-income families by providing services that integrate them into the community to assist them in becoming self-sufficient, engaged, and greater contributors to the community.

In San Luis Obispo County, a collaboration has been established with Center for Family Strengthening – Promotores Collaborative (CFS - Promotores Collaborative). This organization aims to develop a sustainable, diverse, and comprehensive culture that promotes equal access to community resources and services among all members of the Hispanic community in San Luis Obispo County. The Promotores are provided with the tools needed to work as advocates, change agents, and partners with local agencies for positive change. Through this collaboration, 20 Promotores located in Paso Robles, San Miguel, Shandon, Atascadero, San Luis Obispo, Los Osos, Five Cities and Nipomo have been trained on the SoCalGas CARE program. The Promotores are actively participating in community events and use that platform to inform customers on SoCalGas Customer Assistance Programs.

A collaboration began with The Link Family Resource Center (The Link) in San

Luis Obispo County. The Link provides support in accessing food, housing, clothing, health care, and parent education. The Link also assists with navigating the social services system for mental health services, disability benefits, drug and alcohol recovery, adoption and guardianship support and family reunification. The Link is disseminating CAP information to the community members in San Luis Obispo.

In our Southern Desert region, SoCalGas works with Food in Need of Distribution (FIND) Food Bank. FIND Food Bank is the Desert's regional food bank and is the only regional food bank serving eastern Riverside and southern San Bernardino counties. FIND distributes over 12 million pounds of food assistance annually to an average of 90,000 individuals each month across the service area. FIND operates 22 FIND Mobile Market Distributions and a network of over 66 community-based partners whose programs include food pantries, soup kitchens, after-school and summer care, senior centers, Faith-Based Organizations, and homeless shelters. Through its affiliations with Feeding America and the California Association of Food Banks, FIND represents the Desert Community at regional, state, and national levels to advocate for the most vulnerable populations suffering from food insecurity.

In the Eastern San Fernando Valley, SoCalGas has developed a collaborative effort with El Nido Family Source Centers. El Nido is regarded as a nonprofit leader in Los Angeles – an integral part of the fabric of the communities it serves

– providing critical social services in the most disadvantaged and under-resourced neighborhoods of LA County. With more than 90 years of experience and with programs that serve ethnically diverse clients of all ages – from newborns to toddlers to teens and into adulthood – El Nido transforms the lives of tens of thousands of vulnerable individuals across Los Angeles each year. The community they serve receives assistance from El Nido for the citywide Emergency Rental Assistance Subsidy Program and Temporary Rent Subsidy for tenants in the City of Los Angeles who are unable to pay rent due to circumstances related to the COVID-19 pandemic.

Since 1980, Inner City Law Center (ICLC), a non-profit law firm, has provided free legal services to the vulnerable residents of Los Angeles. ICLC promotes access to decent, safe, and fully habitable housing for the enormous number of homeless and working-poor families and individuals residing in Los Angeles' inner city neighborhoods. It is the only full-time provider of legal services headquartered on Skid Row, fighting for justice for low-income tenants, working poor families, immigrants, people who are living with HIV/AIDS or are disabled, and veterans.

SoCalGas collaborates with ONEgeneration, a non-profit focused on providing intergenerational care and services. Operating throughout the western San Fernando Valley, ONEgeneration serves a variety of constituents and communities. These range from low-income, homebound, and medically frail

senior citizens to developmentally disabled or at-risk youth to infants and children up to six (6) years old. They also service diverse, multiethnic communities, with program participants speaking several languages.

In 2021, SoCalGas also began collaborating with Veterans Legal Institute. Based in Orange County, Veterans Legal Institute facilitates pro bono legal assistance to homeless, at-risk, disabled, and low-income current and former service members. Through their core values of outreach, compassion, leadership, empowerment, and quality advocacy, their organization aims to overcome barriers for veteran self-sufficiency.

In collaboration with SoCalGas, The Vietnamese Community of the Southern Californians (Viet SoCal) works to promote assistance programs to Vietnamese communities in Orange County and across Southern California. Viet SoCal publishes local Vietnamese news online, advocates for Vietnamese residents, and offers community-based programs. Viet SoCal shares customer assistance programs information at weekly English as a Second Language (ESL) and Citizenship and Social Benefits Workshops and at different community events in the Orange County region. Viet SoCal also publishes information about Customer Assistance Programs daily in their newspapers, Nguoi Viet and VietMy.

SoCalGas Customer Assistance Programs continues collaborating with Goodwill Industries of Orange County. Goodwill works to enhance people's dignity and

quality of life by strengthening their communities, eliminating their barriers to opportunity, and helping them reach their full potential through learning and the power of work. Local Goodwill organizations are innovative and sustainable social enterprises that create job training programs, employment placement and other community-based programs by selling donated clothing and household items in more than 3,300 Goodwill stores. Goodwill of Orange County is helping SoCalGas Customer Assistance Programs by displaying CAP information in their stores and resource centers and educating their employees on these programs.

SoCalGas has an ongoing collaboration with Foodbank of Santa Barbara County. Their mission is to end hunger and transform the health of Santa Barbara through good nutrition. The organization works to build food literacy and serves as the primary food resource during an emergency in Santa Barbara County. Through their collaboration with SoCalGas, CAP information is shared at various community events.

SoCalGas began a collaboration with PARS Equality Center in May 2022. Originally founded in 2010 in the San Francisco Bay Area, PARS Equality Center opened a second location in Sherman Oaks to help communities in the San Fernando Valley and surrounding areas. The organization primarily serves the Iranian and Persian-speaking population. PARS' multilingual staff include case managers and attorneys who provide a full range of professional social services and legal representation. Social services provided include English as a Second

Language classes, citizenship education classes, job search training programs, and financial assistance programs. PARS Equality Center provides SoCalGas Customer Assistance Programs information at their workshops and clinics held at their Sherman Oaks office.

SoCalGas began a collaboration with South County Outreach in July 2022. South County Outreach is in Irvine, CA, and has been helping the Orange County community since 1989. South County Outreach operates with three major tenets in mind: housing, food, and education. The organization provides homeless prevention and rapid re-housing services by offering rental and utility assistance as well as affordable housing to households who are homeless or at risk of being homeless. Their food program distributes over 700,000 pounds of emergency, non-perishable, and fresh food to over 6,000 residents annually. Additionally, the organization's educational programs help clients develop financial literacy and build professional skills to prevent homelessness and increase job opportunities.

Starting in April 2024, SoCalGas began collaborating with Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO). PPSSLO provides emotional support, practical assistance, and connections to community resources from pregnancy through early childhood. PPSSLO's free services include classes and support groups and necessary items for pregnancy and early childcare. They are actively involved in community public health initiative supporting education on healthy pregnancies.

Beginning in August 2024, SoCalGas began a new collaboration with Goodwill Central Coast. The non-profit organization has provided workforce services on the Central Coast for almost 90 years. Goodwill Central Coast's Opportunity Platform empowers individuals to reach their full potential and overcome barriers to success by providing them with the tools, resources, and guidance needed to achieve self-sufficiency. They follow a structured and empathetic approach that focuses on financial aspirations, job stability, income enhancement, and ultimately becoming debt-free.

Tribal Outreach Activity

In late 2022, SoCalGas began working with Perez Pacheco Consulting, a Tribal consultant, to assist with meeting Decision directives for Tribal outreach by coordinating meetings with tribal leadership. Since establishing the collaboration, SoCalGas has begun coordinating and meeting with Federally and Non-Federally Recognized Tribes and Tribal community leaders. There are 19 Federally Recognized Tribes within SoCalGas's service territory, of which only 10 have residential gas service meters. SoCalGas's outreach efforts focus on working with tribal organizations and members to help build awareness on SoCalGas's Customer Assistance Programs (ESA Program, CARE, Medical Baseline, etc.) and build trust amongst the community despite the majority not having access to natural gas service.

SoCalGas engages in ongoing collaborative outreach efforts with Southern

California Indian Center (SCIC). SCIC is a non-profit organization focused on serving and promoting self-sufficiency in American Indian, Alaskan Native and Native Hawaiian communities across Los Angeles, Orange, and Riverside Counties. Their constituency consists of the largest concentration of American Indian/Native Alaskans in the United States, covering over 350 tribal groups. They are particularly dedicated to supporting community efforts in workforce development, youth education, family support, and multimedia training.

Ventura County has a large population of indigenous speakers (residents who speak neither English nor Spanish, but speak various indigenous languages, such as Zapoteco or Mixteco). The Mixteco Indigena Community Organizing Project (MICOP) reports that 20,000 indigenous speakers reside in Ventura County. To reach out to these residents and customers – primarily farmworkers and persons with limited English proficiency – SoCalGas collaborates with MICOP to extend awareness of the CARE Program. MICOP provides ongoing awareness, and SoCalGas schedules periodic sponsored events to provide direct outreach. Since the COVID-19 pandemic, MICOP has leveraged its radio resource and has provided information on customer assistance programs through their radio stations.

In January 2023, SoCalGas began collaborating with Indigenous Women Rising Orange County. The organization was founded in 2017 and serves the Native American population in Orange County. The organization aims to provide a safe

space and resources from trusted grassroots community organizations. Indigenous Women Rising Orange County not only provides resources to address different service needs that indigenous women may need but incorporates Native American cultural perspectives and puts together events that promote Native American identity and wellness. The organization shares information on SoCalGas Customer Assistance Programs at community events which include Powwows, Native family-oriented events, Native American Heritage month celebrations and community education workshops.

In February 2023, SoCalGas Customer Assistance Programs began a collaboration with Fernandeño Tataviam Band of Mission Indians (FTBMI) in San Fernando. The distinct community of the present-day FTBMI originated in the lineages, villages and culture of the pre-Mission period. The FTBMI is an independent nation, exercising its inherent sovereign authority over its tribal citizens and territory. FTBMI is assisting SoCalGas Customer Assistance Programs by providing information in their community events.

Beginning in April 2024, the SoCalGas Customer Assistance Programs initiated a collaboration with the Torres Martinez Desert Cahuilla Indians, located in Imperial and Riverside counties. The Cahuilla people have resided in Martinez Canyon since the early 19th century, following the unification of the Torres and Martinez reservations. The vision of the Torres Martinez Desert Cahuilla Indians is to foster educational and economic opportunities, enhance social services and

improve overall life quality for its members and staff, thereby contributing to a cohesive community. The tribe aims to extend its outreach to tribal members within its lands and to off-reservation descendants in Los Angeles, Orange, Riverside and San Bernardino counties. In pursuit of this vision, the tribe plans to collaborate with local indigenous leaders and engage with both the Torres Martinez Desert Cahuilla Indians and the broader indigenous community during events across these regions. Additionally, they will act as a conduit, offering support to SoCalGas Customer Assistance Programs by sharing their program information within the community.

Disability Community Outreach

SoCalGas continues to work with organizations in the disability community such as Fiesta Educativa, an organization that focuses on helping Latino families that have family members with special needs. This organization performs disability outreach and community events in Los Angeles, Riverside, San Bernardino, and Orange Counties. The areas covered are Los Angeles, Arcadia, Whittier, Monterey Park, and San Gabriel.

SoCalGas also has an ongoing collaboration with Blindness Support Services Inc. (BSS), an organization that has a specialized history of providing direct program services to individuals who are blind or visually impaired on a one-on-one basis. The organization provides assistance in Riverside and San Bernardino counties and works with individuals who have visual impairments to become more

independent and adapt to the challenges they face. The counselors have been trained on the CARE and ESA Programs and have a plan in place to provide outreach and enrollment in SoCalGas's programs. Due to the COVID-19 emergency, BSS has changed its programming to provide one-on-one assistance through mail and phone calls.

In addition, SoCalGas works with California Resource Services for Independent Living (CRS-IL), a cross-disability, non-residential, disability rights organization. CRS-IL empowers people with any disability to live full and independent lives by committing to building an inclusive community that recognizes the dignity, humanity and worth of all people. Through comprehensive Independent Living and Employment Services provided by well-trained staff, the unified center supports people with disabilities in transforming their lives through their own choices of how they live, work, and participate in their community. CRS-IL serves community members in Downey, Pasadena, Arcadia, Pomona, and San Bernadino. CRS-IL is committed to the founding principles of independent living, self-advocacy, and personal empowerment.

Frank D. Lanterman Regional Center (Lanterman) is one of 21 regional centers in California that serve individuals with, or at risk for developmental disabilities and their families. Lanterman is a private, non-profit, that operates under contract with the State of California through the Departmental of Developmental Services. Lanterman offers lifelong services and support for approximately 11,500

individuals with developmental disabilities. Lanterman Regional Center works together with clients, families, services providers, and communities to provide quality services and support that address an individual's unique strengths and needs. Lanterman's service area includes Hollywood-Wilshire, Central Los Angeles, Glendale, Burbank, La Cañada-Flintridge, La Crescenta and Pasadena. Lanterman holds training events for the following cultural groups throughout its service area: Korean, Filipino, Armenian and Hispanic. Most of the clients are at or below the national poverty level. Through the SoCalGas collaboration, CAP information is provided to all individuals seeking assistance through the Lanterman Regional Center.

Based in the City of Los Angeles, Disability Community Resource Center (DCRC) collaborates with SoCalGas to further their mission of supporting peer-led programs and services for people with disabilities. The organization is a Center for Independent Living, imparting to its constituents self-determination, accessible styles of living, and the fullest possible participation in community life. Among its initiatives, DCRC recruits persons with disabilities as staff members, assists with coordinating events and activities for local disability communities, and advocates public policy eliminating discrimination or other barriers for persons with disabilities.

In May 2023, SoCalGas customer assistance programs started a collaboration with South Central Los Angeles Regional Center (SCLARC). SCLARC is a

private, non-profit organization that is a comprehensive resource for evaluation, diagnosis, treatment, advocacy, and support for people diagnosed with developmental disabilities. SCLARC serves the communities of South Los Angeles, Watts, Leimert Park, Florence/Firestone, West Adams, and the cities of Bell, Bell Gardens, Compton, Cudahy, Downey, Huntington Park, Lynwood, Maywood, Vernon, South Gate, North Carson, Gardena, and Paramount. SCLARC works to ensure that eligible individuals receive support to enjoy the highest quality life possible in their community. SCLARC provides customer assistance programs information to their community members through various methods.

In February 2023, SoCalGas Customer Assistance Programs also began a collaboration with Greater Los Angeles on Deafness (GLAD). GLAD's goal is to protect the civil rights and ensure equal access to all of life's opportunities for the deaf, hard of hearing, deafblind, and deaf disabled communities in particular areas of California, including the counties of Los Angeles, Orange, Kern, Ventura, Santa Barbara, San Bernardino, Riverside, and San Luis Obispo. GLAD is assisting SoCalGas Customer Assistance Programs by providing information in American Sign Language in their appointments, website, and YouTube channel. They will also post information in their social media outlets.

SoCalGas Customer Assistance Programs collaborates with OC Autism Foundation (OCAF). OCAF directly impacts the lives of children and adults who

are affected by autism spectrum disorder. OCAF's goal is to educate, empower & employ individuals affected by Autism and other related disabilities along with their families. Services include testing for early identification and intervention, direct speech therapy services, education and training for parents, caregivers, and providers, vocational and independent living skills for adults, and advocacy for early intervention, school, medical and community programs and services. The organization promotes awareness of SoCalGas's Customer Assistance Programs through various community events.

A summary of disability outreach activity that took place during the month of May can be found in Appendix A.

Outreach by Field Employees

Field service employees continue to distribute CAP brochures to customers when entering customer premises. Throughout the year, the CAP Outreach Team has distributed supplemental deliveries to individual bases as requested. SoCalGas launched an automated system that allows operating bases to request CAP brochures directly from the CAP Outreach Team, which continued through May. This option is in addition to the regular system-wide semi-annual deployment of CAP brochures to operating bases.

1.2.3. Managing Energy Use

Throughout the ESA Program enrollment and assessment process, program representatives discuss energy use with customers to tailor delivery of energy

education to each individual customer. For example, educating the customers on recommended thermostat settings for their specific home allows their homes to remain comfortable, decreases their energy usage and reduces furnace maintenance. Customers are also provided guidance on various energy industry labels such as EnergyGuide and ENERGY STAR which may assist customers in determining the appropriate appliances for their home. These and many other details and tips are offered through verbal discussions and either a physical or an online version of the Energy Education Guide.

1.2.4. Services to Reduce Energy Bill

Prior to ESA Program enrollment, customers are informed of the potential energy and bill savings that they would benefit from by having their home serviced by an ESA Program contractor. As mentioned above, throughout enrollment, assessment, and energy education, customers are informed of ways to reduce their energy use and energy bills. In addition to discussing the benefits of the ESA Program, customers are also informed of other customer assistance programs including CARE, which provides a 20% discount on their energy bill. Finally, the principal benefit of installing ESA Program measures is to reduce energy consumption and provide bill savings.

1.2.5. Additional Activities

No additional activities to report.

1.3. Leveraging Success Evaluation, Including California Department of Community Services & Development (CSD)

In 2025, leveraging opportunities with municipalities and water agencies remains a high priority in providing comprehensive energy savings to joint customers, especially for those customers not in a joint IOU service territory. SoCalGas provides administrative and co-funding opportunities to electric and water providers who might otherwise not offer these energy savings measures.

Water leveraging agreements provide the ability for water agencies to capture water savings through co-funding opportunities. Year-to-date, \$105,368 has been co-funded to support the installation of High-Efficiency (HE) clothes washers and other related water measures. Some water agencies also co-fund low-flow shower heads, faucet aerators, thermostatic shower valves and tub spouts. The participating water agencies include:

- Eastern Municipal Water District
- Fontana Water Company³
- Liberty Utilities, formerly Park Water Company⁴
- Los Angeles Department of Water & Power (LADWP)
- Metropolitan Water District (MWD)
- San Gabriel Valley Water Company⁵
- California American Water
- Anaheim Public Utilities
- Moulton Niguel Water District
- Rancho California Water District

³ Fontana Water Company serves the following communities: Fontana, Rialto, Rancho Cucamonga, Ontario, and unincorporated areas of San Bernardino County.

⁴ Liberty Utilities, formerly Park Water Company, serves the Compton/Willowbrook, Lynwood, and Bellflower/Norwalk water systems.

⁵ San Gabriel Valley Water Company serves the following communities: Arcadia, Baldwin Park, El Monte, Industry, Irwindale, La Puente, Montebello, Monterey Park, Pico Rivera, Rosemead, San Gabriel, Santa Fe Springs, South El Monte, West Covina, Whittier and unincorporated portions of Los Angeles County, in the communities of Bassett, Hacienda Heights, Los Nietos and South San Gabriel.

To help mitigate the impact of drought in the state, SoCalGas entered into an agreement with Metropolitan Water District of Southern California (MWD) to provide installations of cold-water measures such as premium efficiency toilets (0.8 or 1.0 gallons per flush to replace existing toilets with 1.6 gallons per flush or higher), weather-based smart irrigation controllers and smart hose bib controllers through SoCalGas's ESA Program. These measures are entirely funded by MWD and will be provided to SoCalGas customers in MWD's territories until December 31, 2029, or budget exhaustion.

Water Agency	Number of Units Served
Metropolitan Water District	159

SoCalGas also has a collaboration with Los Angeles Department of Water & Power (LADWP) to install water measures such as premium high efficiency toilets (0.8 gallons per flush to replace existing toilets with 1.6 gallons per flush or higher), HE clothes washers, faucet aerators, low flow shower heads, thermostatic shower valves, and tub spouts.

Water Agency	Number of Units Served
Los Angeles Water and Power	Not available

In addition to the water leveraging opportunities, SoCalGas is working with municipal electric providers through the ESA Program. SoCalGas administers programs for the following municipal electric providers:

- Anaheim Public Utilities
- Pasadena Water and Power
- Riverside Public Utilities

Providers have reported 2025 activity noted below. Some of the electric measures installed include LEDs, Smart Power Strips, Torchiere Lamps, A/C Tune-ups,

Refrigerator Assessment, Duct Testing & Sealing and Room A/C Replacement.

Qualifying measures vary per electric provider and availability of funding.

Municipal Electric Provider	Participating Customers
Anaheim Public Utilities	388
Riverside Public Utilities	147
Total	535

1.3.1. Please provide a status of referrals, leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA Program and CARE. What new steps or programs have been implemented? What were the results in terms of new enrollments? For example, include efforts for DAC-SASH, Affordable Broadband and Lifeline. Also requested to provide info on coordination with the TECH program.

SoCalGas continues to explore opportunities to collaborate with various organizations and key stakeholders, including the California Department of Community Services & Development (CSD), to leverage program enrollment. On April 2, 2019, SoCalGas and CSD executed a Low-Income Weatherization Program (LIWP) cost reimbursement agreement for installation of qualifying ESA Program measures to eligible customers.

1.4. Workforce Education and Training

1.4.1. Please summarize efforts to improve and expand ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

SoCalGas provides two (2) areas of training: Enrollment and Assessment (E&A) and ESA Program Field Operations. In response to COVID-19 restrictions, SoCalGas completed development of an online E&A curriculum in May 2020.

Implementation of the curriculum as well as online testing began in June 2020.

SoCalGas began presenting field operations training online in September 2020 and continues to address certain challenges due to the technical nature of the subject matter when they arise.

The year-to-date training results are as follows.

SoCalGas Enrollment & Assessment Training				
	Q1	Apr	May	Total
Attended Class	56	17	24	97
Tested	56	17	24	97
Passed	43	16	13	72
Pass Rate	77%	94%	54%	74%

SoCalGas Field Operations Training								
Class	Q1		Apr		May		YTD	
	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students
Wx / NGAT Initial	2	3	0	0	3	12	5	15
HVAC Initial	1	3	0	0	2	9	3	12
Wx / NGAT Refresher	1	2	1	2	2	11	4	15
HVAC Refresher	0	0	1	1	3	18	4	19
Grand Total	4	8	2	3	10	50	16	61

In addition, SoCalGas is also working directly with Strategic Energy Innovation (SEI) Career Workforce Readiness (CWR) program to find ways to leverage the Workforce Education & Training (WE&T) program by creating training programs as well as seek out and hire those within the Disadvantaged Communities. The CWR program's primary objective is to prepare and place disadvantaged workers for the energy efficiency workforce. CWR will target workers in disadvantaged areas with specific training, as well as partner with organizations that provide job-related training.

The YTD metrics are as follows:

Contractor	# of CWR Participants Employed for 12 Months After Receiving Training Q1	% of Total WE&T Training Program Participants That Meet the Definition of Disadvantaged Worker Q1
American Eco	None	None
EASE	None	None
FCI	None	None
JHC	None	None
Lotus (PACE)	None	None
Maravilla	13	87%
MGM	25	35%
Proteus	None	None
QCS	None	None
RHA	None	None
Staples	None	None
Synergy (EAGL)	None	None
TELACU	None	None
Winegard	19	57%

1.5. Studies and Pilots

1.5.1. ESA Program Studies

2025 Low Income Needs Assessment (LINA) Study

The Low-Income Needs Assessment (LINA) is a mandated study required to be completed every three (3) years per AB 327 and PUC §382(d). SoCalGas is the Statewide lead for the 2025 study. The 2025 LINA is focused on understanding customer behavior for both low and heavy users. The statewide team and Energy Division (ED) representative reached out to the Low Income Oversight Board (LIOB) and presented the initial research questions for the study and had follow up discussions. In June 2023, the ED approved the scope of work for the study, and the statewide team finalized solicitation materials for the Request for Proposal (RFP). Proposals received by August 8, 2023, were scored and discussed by the statewide study team and representatives from ED and LIOB. On August

31st, ED determined the winning bidder. Contract negotiations were completed with the selected bidder, Evergreen Economics. The 2025 LINA Study Kick-off meeting was held on January 9, 2024. The focus was on lessons learned from past LINA studies and expected research challenges. SoCalGas delivered the first anonymized data request to Evergreen to conduct their characterization study, however only about 25% of the number of customers was expected in the dataset. Evergreen shared the draft findings on secondary market characterization for review and how these insights will influence future research tasks, such as developing customer survey questions, sampling, and conducting focus groups. It's important to note that many of the characteristics are likely correlated (e.g., home type and home size, or renter status and home type).

Evergreen has developed the draft Focus Group guide to expand on the data collected from the surveys which are currently being reviewed by the LINA Study Team. There will be seven Focus Groups around the state scheduled to begin in late May and continue into early June. Two of the Focus Groups will be with Vietnamese and Cantonese (or Mandarin, TBD) speakers to fulfill the Decision's requirement for data collection from low-income customers that do not speak English or Spanish as their primary language. There have been no recent adjustments to the schedule.

Non-Energy Impacts (NEI) Study

D.21-06-015 authorized a NEI study with a budget of \$500,000 and directed the

ESA Program Working Group (ESA WG) to provide inputs on study scope. A Tier 1 Advice Letter (AL) was subsequently submitted jointly by PG&E, SCE, SDG&E and SoCalGas, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration. The primary objective of the NEI Study is to assess and quantify health, comfort and safety impacts as a result of ESA Program treatments. Competitive solicitation for the study concluded in December 2023 and Evergreen Economics was selected to conduct the study. A public workshop took place on July 8, 2024, to officially launch the project. Evergreen will refine the fire exclusion zone to cover zip codes within approximately 25 miles of fire perimeters, a reduction from the previous 50 miles. Respondents in these areas will be flagged for potential separate analysis. An updated project timeline for finalization, extending the final report due date to June 30, 2025. Evergreen and Ewald & Wasserman will collaborate on strategies to boost response rates for measure groups/IOUs with lower participation, particularly focusing on homes in the Heating measure group with furnace replacements. On May 28, 2025, the study team and Verdant Associates hosted a Public Workshop. We are currently awaiting any comments or questions that may be submitted through the PDA site.

ESA Program/CARE Study Working Group

D.12-06-015 authorized the formation of a statewide Study Working Group for the ESA Program and CARE.⁶ Working Group membership is composed of IOU

⁶ D.21-06-015, OP 176.

representatives, ED staff and no more than two (2) representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA Program and CARE and providing feedback on study deliverables.

1.5.2. ESA Program Pilots

ESA Program Pilot Plus/Deep

Please refer to Section 1.1.1 above regarding ESA Program Pilot Plus/Deep.

1.6. Miscellaneous

No additional items to report.

2. CARE PROGRAM EXECUTIVE SUMMARY

2.1. CARE Program Overview

2.1.1. Please provide CARE Program summary costs.

CARE Budget Categories	2025 Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$4,604,267	\$1,392,837	30%
Processing, Certification and Verification	\$2,616,123	\$707,209	27%
Information Tech./Programming	\$1,144,150	\$396,641	35%
Pilots	--	\$0	N/A
CHANGES	\$437,502	\$139,979	32%
Studies	\$62,500	(\$7,069)	0%
Regulatory Compliance	\$624,391	\$125,400	20%
General Administration	\$1,200,786	\$499,031	42%
CPUC Energy Division Staff	\$84,413	\$5,314	6%
Total Expenses	\$10,774,132	\$3,259,342	30%
Subsidies and Benefits	\$143,264,981	\$98,682,155	69%
Total Program Costs and Discounts	\$154,039,114	\$101,941,497	66%

2.1.2. Provide the CARE Program enrollment rate to date.

CARE Enrollment		
Participants Enrolled	Eligible Participants	Enrollment Rate
1,771,397	1,587,935	112%

CARE My Account Activity & Enrollments

CARE Program enrollment is integrated within My Account and applications are processed in real-time.⁷ Once logged into My Account, customers receive message center alerts notifying them that they can apply to the CARE Program if they are eligible, or that they are due for recertification or post-enrollment verification (PEV), depending on their CARE status. Customers may then visit a dedicated CARE Program page within My Account where application processes including enrollment, recertification and PEV are available in English and Spanish. CARE customers may also opt-out of the program if they no longer qualify.

This implementation has increased CARE enrollments, reduced manual processing of applications, and improved customer service by providing real-time status updates and application confirmation. Since its inception, there have been 506,635 successful enrollments, 260,325 recertifications, 24,869 post-enrollment verifications and 42,972 opt-outs. Activity for May is as follows:

⁷ D.17-12-009 at 45-46 and OP 2.

CARE My Account Activity			
	Transactions	Approved	% Approved
Self-certification	6,403	5,656	88%
Re-certification	6,969	6,828	97%
PEV	2,206	1,576	71%
Customer opt-out	222	N/A	N/A

CARE CSR Enrollment Initiative

In its PY2015-2017 Application, SoCalGas requested CARE enrollment through Customer Service Representatives (CSRs) when customers call the Customer Contact Center (CCC) to turn-on or back-on service, or to make payment arrangements. D.16-11-022 was issued in November 2016 and in January 2017, SoCalGas's CARE and IT departments began the planning, design, and creation of a CARE template adjacent to both the turn-on and payment extension templates and used specifically by the CCC. Thorough testing, and training of the CSRs took place during the fourth quarter of 2017. CSRs began taking CARE applications over the phone at midnight on February 23, 2018. On September 23, 2023, system enhancements were implemented to allow live CSR CARE enrollments over the phone outside of turn on services, back on services, and payment arrangements to further improve the customer experience.

During the month of May 2025, live CSRs successfully enrolled 9,346 customers in CARE. An additional 1,876 customers preferred to receive a CARE application in the mail. Through this effort, CARE enrollment from inception via the CCC is at 928,261 with an additional 286,686 mailed applications.

There have been no issues reported; however, SoCalGas's CARE department will continue to obtain feedback from the CCC regarding this process. Any issues or concerns reported by the CSRs will be reviewed, and where needed, process changes will be implemented to support an even greater customer experience.

CARE Recertifications

To encourage recertification onto the CARE Program, SoCalGas notifies customers by mail, email, and transactional SMS text messages. If the customer does not renew their certification, SoCalGas mails a second request. Customers are given 90 days to respond and complete the request. During the month of May, SoCalGas processed a total of 1,784 on-line renewals.

CARE Probability Model Updates

SoCalGas has been continuously monitoring, evaluating and improving its probability model performance. As the product of Machine Learning Model Operations, the CARE probability model enables continuous learning of historical CARE customer verification outcomes. A variety of automation methods were applied to implement the model for operations. SoCalGas last refreshed its probability model in May 2025 with updated thresholds for PEV and auto-recertification. With the May 2025 refresh, the accuracy and coefficients of the model have remained consistent with the previous version.

The thresholds have been updated as follows:

PEV: 0.525 -> ~0.5618 (+0.0368)

Auto: ~0.7167 -> ~0.7997 (-0.083)

2.2. Marketing & Outreach

2.2.1. Discuss utility marketing activities and those undertaken by third parties on the utility's behalf.

CARE Emails & Enrollments

Given the growing number of customers with registered email addresses on file, SoCalGas emphasizes email communication for its cost-effectiveness, efficiency, and timeliness. In May, the focus was on reaching non-CARE customers with a high probability of qualifying for the program. Approximately 12,416 emails were sent to new customers in specific ZIP codes, resulting in 515 enrollments. Additionally, approximately 22,427 emails were sent to existing SoCalGas customers who may qualify for the CARE program, with 2,254 customers enrolling through the provided link.

To maintain program participation, SoCalGas conducts monthly re-application outreach to recapture customers who have fallen off the CARE program. Approximately 4,262 emails were sent in May, encouraging customers to re-apply. Of these, 578 customers successfully re-applied online using the provided webpage link.

CARE Text Messages & Enrollments

SoCalGas sends the CARE link via text message to customers with valid mobile phone numbers encouraging them to apply online. In May, SoCalGas sent approximately 51,639 text messages to new customers, existing customers not on

CARE, and customers needing to recertify to remain on the program. A total of 596 enrollments were generated from text messages sent.

CARE Direct Mail Activity & Enrollments

During May, SoCalGas sent approximately 12,708 direct mail letters to new customers likely to be eligible for the CARE program, encouraging them to enroll online. SoCalGas also mailed approximately 25,000 letters to customers not currently enrolled on CARE but with a high probability of qualification, encouraging them to enroll online. Additionally, to reach customers who previously participated in the CARE program but failed to recertify, SoCalGas sent direct mail letters encouraging them to re-apply online and renew their monthly bill discount. In May, approximately 4,886 letters were mailed to customers who did not renew their CARE eligibility.

Since April 2019, SoCalGas no longer includes paper applications with direct mail marketing campaigns. Instead, the letters direct customers to apply online, resulting in 1,128 online enrollments processed in May. These enrollments were generated when customers organically searched for and visited the CARE homepage.

CARE Bill Inserts

SoCalGas did not send a Bill Insert in May. There were 4 enrollments in May from Bill Inserts sent in previous months this year.

CARE Social & Mass Media Campaign

In January, SoCalGas launched on a dynamic paid media campaign promoting all its Customer Assistance Programs (CAP). This initiative, which ran until the end of March 2025, leveraged social media, digital and out-of-home channels to boost visits to the CAP page and raise awareness among eligible customers.

The campaign deployed an integrated media mix including digital and social display & video, audio, out-of-home (OOH), and digital out-of-home, allowing us to target within each channel to hit a mix of audiences. SoCalGas used OOH bus shelters and interior bus assets explicitly placed to reach our low-income audiences. Spanish language magazine rack assets were utilized to maximize reaching the LatinX/Hispanic audience where they shop, work, and spend time. The tagline, "Everybody Needs a Little Help Sometimes" encapsulated the support SoCalGas offers through its programs like ESA, CARE, and the Medical Baseline Allowance.

The campaign ran for 14 weeks, concluding in March. Overall, the campaign resulted in:

- Over 123 million total impressions across all channels
 - o 113,281,365 impressions across the general market
 - o 10,275,253 impressions across the Hispanic/Latino market
- 36,120 Customer Assistance Programs webpage visits for the general market with an exceedingly strong session duration of over 2 minutes, demonstrating strong message and targeting effectiveness
- 10,789 Customer Assistance Programs webpage visits for the Hispanic/Latino market with a strong session duration of over

1 minute, demonstrating strong message and targeting effectiveness

- 10,310,337 social media impressions
 - o 3,152,371 Spanish social media impressions
 - o 7,157,966 English social media impressions

Project Homekey/AB 2672 Activity

The Project Homekey initiative provides housing for individuals experiencing or at risk of homelessness, focusing on affordable housing and supportive services.

Assembly Bill 2672 went into effect September 27, 2024, and the CPUC's energy division directed all IOUs to add additional eligibility information to the Expanded CARE Program brochures and applications when updating the effective income guideline changes. Specific to government-owned facilities, Homekey-funded facilities can qualify for the CARE discount. As of June 1, 2025, eligible customers can enroll for the CARE Expanded Program via the newly revised eligibility guidelines.

2.2.2. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

CARE Third-Party Enrollments & Outreach

SoCalGas employs third-party bilingual (English and Spanish) contractors to canvass targeted neighborhoods to enroll customers in CARE. These canvassers generated 1,446 approved enrollments in May.

In addition to canvassers, CBOs and FBOs constitute a key component of

grassroots tactics. These organizations serve as trusted sources of information on the CARE Program and provide the community with information on enrollment. If a customer is already on CARE, these organizations remind customers to recertify when notified. During the pandemic, these community partners became even more important to help reach customers to obtain information on SoCalGas's assistance programs, and many CBOs have modified their outreach procedures to comply with COVID-19 related recommendations and mandates to continue to serve those in need. For a partial list of the organizations, their primary focus, and the counties and communities they serve, please refer to Section 1.2.2 above.

CARE Data Sharing

To maximize new CARE enrollments and to retain customers already participating in CARE, SoCalGas shares customer enrollment information with other utilities such as SCE, SDG&E and PG&E. During the month of May, 2,361 customers were enrolled in SoCalGas's CARE Program as a result of inter-utility data sharing activities. Additionally, CARE shares data with internal programs such as SoCalGas's ESA Program and the Gas Assistance Fund (GAF). Intra-utility efforts in May generated 1,477 CARE enrollments. Coordinating the CARE Program with other related low-income programs not only results in supporting program participation rates, but it also helps increase Post Enrollment Verification (PEV) activities when customer information is shared with programs such as the Low-Income Home Energy Assistance Program (LIHEAP). Since

LIHEAP requires upfront proof of income and is a qualifying Categorically Eligible program, once CARE receives LIHEAP customer data, those customers are considered automatically eligible and their “pre-enrollment verification” is used by SoCalGas to meet CARE’s PEV requirements. There were 40 customers enrolled through leveraging during the month of May.

California Lifeline

On April 14, 2020, SoCalGas received a request from ED to incorporate co-marketing of the California Lifeline program as part of increased CARE outreach marketing initiatives responding to COVID-19. As directed by the ED, new CARE marketing and outreach materials, wherever feasible and appropriate, promoted discounted phone services and referred SoCalGas customers to California Lifeline at <https://www.californialifeline.com/en>.

In May, SoCalGas continued to display the California Lifeline web link provided by the ED on its CARE webpage. The placement aligns with SoCalGas’s CARE outreach and marketing strategy, directing traffic from all media, including social media and print campaigns, to the CARE webpage. This placement optimally positions the California Lifeline information, allowing for broader awareness.

Additionally, in May, SoCalGas sent emails to new customers, existing customers not on CARE, and customers needing to re-apply for CARE, including information about California LifeLine.

2.3. CARE Recertification Complaints

2.3.1. Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

There were no recertification complaints in the month of May.

2.4. CARE Studies and Pilots

2.4.1. CARE Program Studies

2025 Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) Evaluation

D.21-06-015 requires the CHANGES program to be evaluated by an independent third-party and a second evaluation of the program cycle to be completed by December 31, 2025. A pre-scoping public workshop was hosted in February 2025 to solicit stakeholder inputs and feedback to better understand program evaluation needs and to inform the evaluation scope. Any feedback solicited was incorporated into the final evaluation scope developed for the competitive solicitation, which began in September 2024 and concluded in February 2025.

The evaluation will address two primary research objectives: 1) Conduct a benchmarking analysis on the CHANGES program and compare services and offerings to similar programs administered by other jurisdictions and/or existing within the IOUs; 2) Given the possibility that market needs for the target customer segment might have evolved since program inception, assess if the current program design and implementation approach is sufficient to meet customer needs. Evaluation activities began in March 2025 and the project is

expected to be completed by December 2025. The Public Workshop held on May 12, 2025, received feedback expressing concerns about any potential biases in the evaluation process. In response, the IOUs and the Energy Division are actively discussing options to address and mitigate these concerns.

2025 Low Income Needs Assessment (LINA) Study

See Section 1.5.1 above.

Categorical Eligibility Study

See Section 1.5.1 above.

2.4.2. CARE Program Pilots

There are currently no CARE pilots.

2.5. Miscellaneous

2.5.1. CARE Program PEV Freezes

SoCalGas discontinues generating recertification and verification requests to customers directly affected by emergency events as defined in Emergency Proclamation(s). CARE customers directly affected are not subject to eligibility recertification and verification, and are not subject to removal from CARE until one year following the issuance of an Emergency Proclamation, unless extended by SoCalGas or the Commission.

CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	Disaster Name	Affected Areas or ZIP Codes	Proclamation End Date
July 30, 2024	Boren Fire in SoCalGas's service territory	Kern county	July 30, 2025
September 3, 2024	Accelerated land movement impacts to utility service in the City of Rancho Palos Verdes	Los Angeles county	September 3, 2025
September 7, 2024	Line Fire	San Bernardino county	Due to the multiple states of emergency declared for the related wildfire events, SoCalGas is extending emergency customer protections for customers directly impacted by the Line Fire to September 11, 2025
September 11, 2024	Bridge Fire	Los Angeles, San Bernardino counties	September 11, 2025
September 11, 2024	Airport Fire	Orange, Riverside counties	September 11, 2025
November 7, 2024	Mountain Fire	Ventura county	November 7, 2025
January 7, 2025	Los Angeles County Fires and Windstorm Conditions (includes Palisades Fire and windstorm conditions, Eaton, Hurst, Lidia, Sunset, Woodley and Hughes Fires)	Los Angeles, Ventura counties	January 7, 2026

2.6 CARE Fixed Income

CARE Fixed Income Households New Enrollments		
	May 2025	YTD
Verified 1-2 Persons Fixed Income Households	80	30,602

3. APPENDIX A – CUSTOMER ASSISTANCE PROGRAM OUTREACH EVENTS

CBO Outreach Events

Community Organization	Number of Social Media Posts	Number of Events in Month	Total Number of Event Attendees
211 LA	0	4	1,262
Catholic Charities of Orange County (CCOC)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Center for Family Strengthening-Promotores Collaborative (CFS-Promotores Collaborative)	9 posts 186 reached	20	472
Chavez Radio Group	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Chinatown Service Center (CSC)	0	20	1148
El Concilio	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
El Nido Family Centers	0	18	247
Families Forward	2 posts 4.1 K followers	21	920
Food in Need of Distribution (FIND) Food Bank	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Food Share Ventura County	0	56	7,136
Foodbank of Santa Barbara County	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Goodwill Central Coast	0	1	30
Goodwill Industries of Orange County	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Human Services Association (HSA)	0	24	201
Inner City Law Center	4 posts 203 reached	2	40

Community Organization	Number of Social Media Posts	Number of Events in Month	Total Number of Event Attendees
Los Angeles County/USC Medical Center Auxiliary (CARES)	1 email blast 25 reached	2	756
LIFT – Los Angeles	0	11	536
MEND poverty (MEND)	2 posts 269 reached	5	117
Newstart Housing	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
ONEgeneration	1 newsletter sent to 15,133 recipients	15	441
PARS Equality Center	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO)	0	4	247
South County Outreach	8 posts 4770 followers	24	1,385
St. Barnabas Senior Services	1 post 100 reached	18	2,161
The Link Family Resource Center (The Link)	0	15	1,677
The Vietnamese Community of the Southern Californians (VietSoCal)	1 post 400 reached	62	1353
Unity Shoppe	0	21	2,038
Veterans Legal Institute	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Via Care	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Worksite Wellness LA	0	27	531

Community Organization	Number of Social Media Posts	Number of Events in Month	Total Number of Event Attendees
SoCalGas Outreach Events	0	18	6,812
TOTAL FOR MONTH	27 posts 914 reached	372	28,857

Tribal Outreach Events

Community Organization	Social Media Posts	Number of Events in Month	Total Number of Event Attendees
Fernandeño Tataviam Band of Mission Indians (FTBMI)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Indigenous Women Rising	0	6	850
Southern California Indian Center (SCIC)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
The Mixteco Indigena Community Organizing Project (MICOP)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Torres Martinez Desert Cahuilla Indians (TMDCI)	0	22	546
TOTAL FOR MONTH	0	28	1,396

Disability Events

Community Organization	Social Media Posts	Number of Events in Month	Total Number of Event Attendees
GLAD	1 post 1,753 followers	2	106
Blindness Support Services	0	2	32
Disability Community Resource Center (DCRC)	0	20	164

Community Organization	Social Media Posts	Number of Events in Month	Total Number of Event Attendees
Fiesta Educativa	0	4	58
Frank D. Lanterman Regional Center	0	6	408
OC Autism Foundation	1 post 2400 reached	23	410
South Central Los Angeles Regional Center (SCLARC)	2 posts 398 reached	2	72
California Resource Services for Independent Living (CRS-IL)	0	10	1,093
TOTAL FOR MONTH	4 posts 4,551 reached	69	2,343

4. **APPENDIX B – ESA PROGRAM AND CARE TABLES**

ESA Program Summary Expenses

ESA Program - Table 1 - Program Expenses ESA Main (SF, MH)

ESA Program - Table 2 - Program Expenses & Energy Savings by Measures Installed
ESA Main (SF, MH)

ESA Program – Table 2A - Program Expenses & Energy Savings by Measures Installed
(Multifamily Whole Building)

ESA Program – Table 2B - Program Expenses & Energy Savings by Measures Installed
(Pilot Plus/Deep)

ESA Program – Table 2C-D - Program Expenses & Energy Savings by Measures
Installed (Electrification and Clean Energy Pilots)

ESA Program - Table 2E - Program Expenses & Energy Savings by Measures Installed
(CSD Leveraging)

ESA Program - Table 3A-H – Energy Savings and Average Bill Savings per Treated
Home/Common Area

ESA Program - Table 4A-E – Homes/Buildings Treated by County

ESA Program - Table 5A-F - Program Customer Summary by Month

ESA Program - Table 6 - Expenditures for Pilots and Studies

ESA Program – Table 7 – Customer Segments/Need State by Demographic, Financial, Location and Health Condition

ESA Program – Table 8 – Clean Energy Referral, Leveraging and Coordination

ESA Program – Table 9 – Tribal Outreach

CARE Program - Table 1 - CARE Overall Program Expenses

CARE Program - Table 2 - CARE Enrollment, Recertification, Attrition, and Penetration

CARE Program - Table 3A - CARE Post-Enrollment Verification Results (Model)

CARE Program - Table 3B - CARE Post-Enrollment Verification Results (High Usage)

CARE Program - Table 4 - Enrollment by County

CARE Program - Table 5 - Recertification Results

CARE Program - Table 6 - Capitation Contractors

CARE Program - Table 7 - Expenditures for the Pilot/Studies

CARE Program - Table 8 – CARE and Disadvantaged Communities Enrollment Rate for ZIP Codes

CARE Program - Table 8A – Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP

Energy Savings Assistance Program Table - Expenses Summary
Southern California Gas Company
May 2025

	Authorized Budget ^[1]			Current Month Expenses			Year to Date Expenses ^[2]			% of Budget Spent YTD		
ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Main Program (SF, MH) ^[3]	N/A	\$ 95,388,391	\$ 95,388,391	N/A	\$ 6,917,970	\$ 6,917,970	N/A	\$ 23,124,574	\$ 23,124,574	N/A	24%	24%
ESA Multifamily Whole Building ^[2]	N/A	\$ 20,950,948	\$ 20,950,948	N/A	\$ 109,299	\$ 109,299	N/A	\$ 4,423,761	\$ 4,423,761	N/A	21%	21%
ESA Pilot Plus and Pilot Deep ^[3]	N/A	\$ 6,510,545	\$ 6,510,545	N/A	\$ 11,229	\$ 11,229	N/A	\$ 144,227	\$ 144,227	N/A	2%	2%
CSD Leveraging	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Building Electrification Retrofit Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Clean Energy Homes New Construction Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ESA Program TOTAL	N/A	\$ 122,849,884	\$ 122,849,884	N/A	\$ 7,038,497	\$ 7,038,497	N/A	\$ 27,692,562	\$ 27,692,562	N/A	23%	23%

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021
^[2] SoCalGas has remitted MFWB implementation funding to SDG&E through April 2025, \$5,538,197. Costs illustrate expenses only.
^[3] Includes expenses recorded in SoCalGas SAP only.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses
Southern California Gas Company
May 2025

Appliances	Authorized Budget ^[1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Energy Efficiency												
Appliances	N/A	\$ -	\$ -	N/A	\$ 300,317	\$ 300,317	N/A	\$ 988,237	\$ 988,237	N/A	0%	0%
Domestic Hot Water	N/A	\$ -	\$ -	N/A	\$ 1,569,622	\$ 1,569,622	N/A	\$ 3,451,038	\$ 3,451,038	N/A	0%	0%
Enclosure	N/A	\$ -	\$ -	N/A	\$ 1,178,582	\$ 1,178,582	N/A	\$ 3,683,649	\$ 3,683,649	N/A	0%	0%
HVAC	N/A	\$ -	\$ -	N/A	\$ 1,411,605	\$ 1,411,605	N/A	\$ 4,135,244	\$ 4,135,244	N/A	0%	0%
Maintenance	N/A	\$ -	\$ -	N/A	\$ 799,099	\$ 799,099	N/A	\$ 3,206,473	\$ 3,206,473	N/A	0%	0%
Lighting	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Miscellaneous	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 213,462	\$ 213,462	N/A	0%	0%
Customer Enrollment	N/A	\$ -	\$ -	N/A	\$ 666,234	\$ 666,234	N/A	\$ 2,692,546	\$ 2,692,546	N/A	0%	0%
In Home Education	N/A	\$ -	\$ -	N/A	\$ 90,646	\$ 90,646	N/A	\$ 382,117	\$ 382,117	N/A	0%	0%
Pilot	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
					\$ -	\$ -		\$ -	\$ -			
Energy Efficiency TOTAL	N/A	\$ 82,850,295	\$ 82,850,295	N/A	\$ 6,016,105	\$ 6,016,105	N/A	\$ 18,752,765	\$ 18,752,765	N/A	23%	23%
Training Center	N/A	\$ 810,413	\$ 810,413	N/A	\$ 58,922	\$ 58,922	N/A	\$ 273,683	\$ 273,683	N/A	34%	34%
Workforce Education and Training	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Inspections	N/A	\$ 1,561,997	\$ 1,561,997	N/A	\$ 82,562	\$ 82,562	N/A	\$ 414,605	\$ 414,605	N/A	27%	27%
Marketing and Outreach	N/A	\$ 1,437,876	\$ 1,437,876	N/A	\$ 90,886	\$ 90,886	N/A	\$ 534,011	\$ 534,011	N/A	37%	37%
Statewide Marketing and Outreach	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Studies ^[2]	N/A	\$ 231,250	\$ 231,250	N/A	\$ 10,913	\$ 10,913	N/A	\$ (7,069)	\$ (7,069)	N/A	-3%	-3%
Regulatory Compliance	N/A	\$ 536,772	\$ 536,772	N/A	\$ 50,080	\$ 50,080	N/A	\$ 200,496	\$ 200,496	N/A	37%	37%
General Administration	N/A	\$ 7,855,757	\$ 7,855,757	N/A	\$ 604,360	\$ 604,360	N/A	\$ 2,948,112	\$ 2,948,112	N/A	38%	38%
CPUC Energy Division	N/A	\$ 104,031	\$ 104,031	N/A	\$ 4,143	\$ 4,143	N/A	\$ 7,971	\$ 7,971	N/A	8%	8%
Administration TOTAL	N/A	\$ 12,538,096	\$ 12,538,096	N/A	\$ 901,865	\$ 901,865	N/A	\$ 4,371,809	\$ 4,371,809	N/A	35%	35%
TOTAL PROGRAM COSTS	N/A	\$ 95,388,391	\$ 95,388,391	N/A	\$ 6,917,970	\$ 6,917,970	N/A	\$ 23,124,574	\$ 23,124,574	N/A	24%	24%
Funded Outside of ESA Program Budget												
Indirect Costs				N/A	\$ 308,177	\$ 308,177	N/A	\$ 1,499,554	\$ 1,499,554			
NGAT Costs					\$ 76,045	\$ 76,045		\$ 713,141	\$ 713,141			
ESA Program Administrative Expenses ^[3]												
Administrative Costs				N/A	\$ 741,144	\$ 741,144	N/A	\$ 3,571,184	\$ 3,571,184			
Total Program Costs				N/A	\$ 6,917,970	\$ 6,917,970	N/A	\$ 23,124,574	\$ 23,124,574			
% of Administrative Spend												

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021, but does not include authorized budget for Pilot Plus and Deep Pilot program in the amount of \$6,510,545 shown on ESA Summary tab.

^[2] Authorized budget for MF CAM PV and LINA study is not included here on Table 1, but funded out of MF CAM unspent funds from previous cycle per AL 5744 and AL 5558. However, actual costs along with all other applicable M&E funded studies costs are included here in Table 1 and also listed on Table 6.

^[3] OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Multifamily Whole Building (MFCAM, MF In-Unit) Table 2A
Southern California Gas Company
May 2025

	Table 2A-1 ESA Program - Southern Multifamily Whole Building [1]							
	Year-To-Date Completed & Expensed Installation							
	Units (of Measure such as "each")	Quantity Installed	Number of Units for Cap-kBTUh and Cap-Tons	kWh [4] (Annual)	kW [4] (Annual)	Therms [4][12] (Annual)	Expenses [13] (\$)	% of Expenditure
ESA MFWB Measures [2][3]								
Appliances								
High Efficiency Clothers Washer	Home							#DIV/0!
Domestic Hot Water								
Low Flow Showerhead	Home							#DIV/0!
Faucet Aerator	Home							#DIV/0!
Thermostatic Tub Spout/Diverter	Home							#DIV/0!
Thermostatic Shower Valve	Home							#DIV/0!
TSV and Low Flow Showerhead	Home							#DIV/0!
Water Heater Tank and Pipe Insulation	Lin. Ft.							#DIV/0!
Water Heater Tank and Pipe Insulation - CAM	Lin. Ft.							#DIV/0!
Water Heater Repair/Replacement - HC&S	Home							#DIV/0!
Demand Control DHW Recirculation Pump - CAM	Each							#DIV/0!
Water Heater Repair	Home							#DIV/0!
Water Heater Replace**	Cap-kBTUh							#DIV/0!
Central Boiler Replace**	Cap-kBTUh							#DIV/0!
Envelope								
Air Sealing/Envelope [6]	Home							0.0%
Attic Insulation	Home							0.0%
HVAC								
A/C Tune-up**	Cap-Tons							0.0%
Furnace Replacement**	Cap-kBTUh							0.0%
Heat Pump Split System**	Cap-Tons							0.0%
Programmable Thermostat	Each							#DIV/0!
Furnace Repair/Replacement	Each							#DIV/0!
Efficient Fan Controller	Each							#DIV/0!
Lighting								
Exterior LED Lighting	Fixture							0.0%
Exterior LED Lighting - Pool	Lamp							0.0%
Interior LED Exit Sign	Fixture							0.0%
Interior LED Fixture	Fixture							0.0%
Interior LED Lighting	KiloLumen							0.0%
Interior LED Screw-in Lamp	Lamp							0.0%
Interior TLED Type A Lamps	Lamp							0.0%
Interior TLED Type C Lamps	Lamp							0.0%
Miscellaneous								
Tier-2 Smart Power Strip	Each							0.0%
Variable Speed Pool Pump	Each							0.0%
Customer Enrollment - In Unit								
ESA Outreach & Assessment	Home							#DIV/0!
ESA In-Home Energy Education	Home							#DIV/0!
Assessment CAM	Home							#DIV/0!
Enrollment Whole Building	Home							#DIV/0!
Other								
Audit	Home							#DIV/0!
Project Completion Fee	Property							#DIV/0!
Taxes	Home							#DIV/0!
Project Completion Fee - CAM	Property							#DIV/0!
Ancillary Services								
Audit	Home							0.0%
Project Completion, Common Area - CAM	Home							#DIV/0!
Project Completion, In Unit	Home							#DIV/0!
Project Completion, Whole Building	Home							#DIV/0!
Taxes	Home							#DIV/0!
QA/Inspection, In Unit	Home							#DIV/0!
Permit Fee	Home							#DIV/0!
Total			-	-	-	-	\$ -	#DIV/0!

Multifamily Properties Treated (Common Area Measures and Whole Building)	Number
Total Number of Multifamily Properties Treated [10]	
Subtotal of Master-metered Multifamily Properties Treated	
Total Number of Multifamily Tenant Units w/in Properties Treated [11]	
Total Number of buildings w/in Properties Treated	

Multifamily Properties Treated (In-Unit)	Number
Total number of households individually treated (In-unit)	

ESA Program - MFWB	Year to Date Expenses		
	Electric	Gas	Total (14)
Administration		\$ -	-
Direct Implementation (Non-Incentive)		\$ -	-
Direct Implementation		\$ -	-
<<Includes measures costs			
TOTAL MFWB COSTS [14]	\$ -	\$ -	\$ -

- [1] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.
- [2] Measures are customized by each IOU, see "Table 2B-1, Eligible Measures List". Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.
- [3] Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted. Savings estimates are sourced from the PY2015 to 2017 ESA Impact Evaluation; Energy Division instructed the IOUs to use these results for 2019 and 2020 savings estimates.
- [4] All savings are calculated based on the following sources:
DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.
- [5] Microwave savings are from ECONorthWest Studies received in December of 2011.
- [6] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
- [7] Refers to optimizing the installation of the measure installed such as retrofitting pipes, etc.
- [8] Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.
- [9] Per D.17-12-009 at p.213, the CPUC imposes a cap of 10% of ESA Program funds for administrative activities and a ceiling of 20% for direct implementation non-incentive costs.
- [10] Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.
- [11] Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.
- [12] NMEC calculations require 12 months prior and 12 months post implementation data.
- [13] Includes expenditures for projects from 2022; partial payment for projects completed in 2022 may have been included in 2021. Includes expenses recorded in SoCalGas SAP only.
- [14] SoCalGas has remitted MFWB implementation funding to SDG&E through July 2024, \$11,758,563. Costs illustrate expenses only
- ** Represents the unit of measure such as Cap Tons and Cap kBTUh. It is not a count of each measure installed or each home the measure was installed in.

Notes:
No data available for February
Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	Table 2A-2 ESA Program - SoCalGas Multifamily Whole Building [1]							
	Year-To-Date Completed & Expensed Installation							
	Units (of Measure such as "each")	Quantity Installed	Number of Units for Cap-kBTUh and Cap-Tons	kWh [4] (Annual)	kW [4] (Annual)	Therms [4][12] (Annual)	Expenses [13] (\$)	% of Expenditure
ESA MFWB Measures [2][3]								
Appliances								
High Efficiency Clothers Washer	Home							#DIV/0!
Domestic Hot Water								
Low Flow Showerhead	Home							#DIV/0!
Faucet Aerator	Home							#DIV/0!
Thermostatic Tub Spout/Diverter	Home							#DIV/0!
Thermostatic Shower Valve	Home							#DIV/0!
TSV and Low Flow Showerhead	Home							#DIV/0!
Water Heater Tank and Pipe Insulation	Lin. Ft.							#DIV/0!
Water Heater Tank and Pipe Insulation - CAM	Lin. Ft.							#DIV/0!
Water Heater Repair/Replacement - HC&S	Home							#DIV/0!
Demand Control DHW Recirculation Pump - CAM	Each							#DIV/0!
Water Heater Repair	Home							#DIV/0!
Water Heater Replace**	Cap-kBTUh							#DIV/0!
Central Boiler Replace**	Cap-kBTUh							#DIV/0!
Envelope								
Air Sealing/Envelope [6]	Home							0.0%
Attic Insulation	Home							0.0%
HVAC								
A/C Tune-up**	Cap-Tons							0.0%
Furnace Replacement**	Cap-kBTUh							0.0%
Heat Pump Split System**	Cap-Tons							0.0%
Programmable Thermostat	Each							#DIV/0!
Furnace Repair/Replacement	Each							#DIV/0!
Efficient Fan Controller	Each							#DIV/0!
Lighting								
Exterior LED Lighting	Fixture							0.0%
Exterior LED Lighting - Pool	Lamp							0.0%
Interior LED Exit Sign	Fixture							0.0%
Interior LED Fixture	Fixture							0.0%
Interior LED Lighting	KiloLumen							0.0%
Interior LED Screw-in Lamp	Lamp							0.0%
Interior TLED Type A Lamps	Lamp							0.0%
Interior TLED Type C Lamps	Lamp							0.0%
Miscellaneous								
Tier-2 Smart Power Strip	Each							0.0%
Variable Speed Pool Pump	Each							0.0%
Customer Enrollment - In Unit								
ESA Outreach & Assessment	Home							#DIV/0!
ESA In-Home Energy Education	Home							#DIV/0!
Assessment CAM	Home							#DIV/0!
Enrollment Whole Building	Home							#DIV/0!
Other								
Audit	Home							#DIV/0!
Project Completion Fee	Property							#DIV/0!
Taxes	Home							#DIV/0!
Project Completion Fee - CAM	Property							#DIV/0!
Ancillary Services								
Audit	Home							0.0%
Project Completion, Common Area - CAM	Home							#DIV/0!
Project Completion, In Unit	Home							#DIV/0!
Project Completion, Whole Building	Home							#DIV/0!
Taxes	Home							#DIV/0!
QA/Inspection, In Unit	Home							#DIV/0!
Permit Fee	Home							#DIV/0!
Total			-	-	-	-	\$ -	#DIV/0!

Multifamily Properties Treated (Common Area Measures and Whole Building)	Number
Total Number of Multifamily Properties Treated [10]	
Subtotal of Master-metered Multifamily Properties Treated	
Total Number of Multifamily Tenant Units w/in Properties Treated [11]	
Total Number of buildings w/in Properties Treated	

Multifamily Properties Treated (In-Unit)	Number
Total number of households individually treated (In-unit)	

ESA Program - MFWB	Year to Date Expenses		
	Electric	Gas	Total (14)
Administration		\$ 653,425	\$ 653,425
Direct Implementation (Non-Incentive)		\$ 2,171,775	\$ 2,171,775
Direct Implementation		\$ 1,598,561	\$ 1,598,561
<<Includes measures costs			
TOTAL MFWB COSTS [14]	\$ -	\$ 4,423,761	\$ 4,423,761

Energy Savings Assistance Program Table 2B - ESA Whole Home (Pilot Plus and Pilot Deep)
Southern California Gas Company
May 2025

Measures	Units	ESA Program - Pilot Plus							Measures	Units	ESA Program - Pilot Deep					
		Year-To-Date Completed & Expensed Installation									Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure				Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
Appliances	Total								Appliances	Total						
Energy Star Chest Freezer: 14-18 cf	Each								Energy Star Chest Freezer: 14-18 cf	Each	1	302.11		-0.24	\$1,090.00	0.30%
Energy Star Chest Freezer: 20-22 cf	Each						0.00%		Energy Star Chest Freezer: 20-22 cf	Each						0.00%
Energy Star Chest Freezer: 5-9 cf	Each						0.00%		Energy Star Chest Freezer: 5-9 cf	Each						0.00%
Energy Star Qualified Clothes Washer	Each						0.00%		Energy Star Qualified Clothes Washer	Each						0.00%
HP Washer/Dryer Combo Unit	Each						0.00%		HP Washer/Dryer Combo Unit	Each						0.00%
Energy Star Qualified Dishwashers	Each						0.00%		Energy Star Qualified Dishwashers	Each						0.00%
Energy Star Qualified Refrigerators - Large 20+ cf	Each	2	94.8	0	-1.32	\$2,870.00	9.90%		Energy Star Qualified Refrigerators - Large 20+ cf	Each	2				\$2,870.00	0.79%
Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each						0.00%		Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each						0.00%
Energy Star Qualified Refrigerators - Small 14-16 cf	Each						0.00%		Energy Star Qualified Refrigerators - Small 14-16 cf	Each						0.00%
Energy Star Upright Freezer: 13.5-15 cf	Each						0.00%		Energy Star Upright Freezer: 13.5-15 cf	Each						0.00%
Energy Star Upright Freezer: 16-18 cf	Each						0.00%		Energy Star Upright Freezer: 16-18 cf	Each						0.00%
Energy Star Upright Freezer: 20-22 cf	Each						0.00%		Energy Star Upright Freezer: 20-22 cf	Each						0.00%
Cooling Measures	Total								Cooling Measures	Total						
Energy Star Qualified Ceiling Fans	Each						0.00%		Energy Star Qualified Ceiling Fans	Each	3				\$900.00	0.25%
Whole House Fan	Each						0.00%		Whole House Fan	Each	11	2585	1.276	-6.1	\$31,426.46	8.69%
Evaporative cooler installation 3,000 CFM	Each						0.00%		Evaporative cooler installation 3,000 CFM	Each	1	17943.24			\$1,415.00	0.39%
Evaporative cooler installation 4,000 CFM	Each						0.00%		Evaporative cooler installation 4,000 CFM	Each	1				\$1,475.00	0.41%
Evaporative cooler installation 5,000 CFM	Each						0.00%		Evaporative cooler installation 5,000 CFM	Each						0.00%
Replace Room AC with Energy Start Qualified RAC - 10k BTU	Each						0.00%		Replace Room AC with Energy Start Qualified RAC - 10k BTU	Each						0.00%
Replace Room AC with Energy Start Qualified RAC - 12k BTU	Each						0.00%		Replace Room AC with Energy Start Qualified RAC - 12k BTU	Each						0.00%
Replace Room AC with Energy Start Qualified RAC - 15k BTU	Each						0.00%		Replace Room AC with Energy Start Qualified RAC - 15k BTU	Each						0.00%
Replace Room AC with Energy Start Qualified RAC - 6-8k BTU	Each						0.00%		Replace Room AC with Energy Start Qualified RAC - 6-8k BTU	Each	2	483.72			\$1,700.00	0.47%
Domestic Hot Water	Total								Domestic Hot Water	Total						
Faucet Aerator	Each	17	68.52	0.052	88.33	\$147.80	0.43%		Faucet Aerator	Each	22	85.72		69.02	\$206.00	0.06%
Low-Flow Showerhead - Handheld	Each	18	919.8	0.231	161.1	\$710.60	2.23%		Low-Flow Showerhead - Handheld	Each	23	1038.2	11.445	107.43	\$977.00	0.27%
Low-Flow Showerhead - Regular	Each						0.00%		Low-Flow Showerhead - Regular	Each						0.00%
Energy Star HE Gas Storage Water Heater - 40G	Each						0.00%		Energy Star HE Gas Storage Water Heater - 40G	Each						0.00%
Energy Star HE Gas Storage Water Heater - 50G	Each						0.00%		Energy Star HE Gas Storage Water Heater - 50G	Each						0.00%
Replace existing electric W/H with HP Water Heater - 40G	Each						0.00%		Replace existing electric W/H with HP Water Heater - 40G	Each	1			30.93	\$2,540.00	0.70%
Replace existing electric W/H with HP Water Heater - 50G	Each						0.00%		Replace existing electric W/H with HP Water Heater - 50G	Each	1			34.17	\$3,163.78	0.88%
Replace existing electric W/H with HP Water Heater - 80G	Each						0.00%		Replace existing electric W/H with HP Water Heater - 80G	Each						0.00%
Replace with Solar Water Heating w/storage back up	Each						0.00%		Replace with Solar Water Heating w/storage back up	Each						0.00%
Replace with Solar Water Heating w/tankless back up	Each						0.00%		Replace with Solar Water Heating w/tankless back up	Each						0.00%
Replace with Tankless Water Heater	Each						0.00%		Replace with Tankless Water Heater	Each	2				\$10,310.00	2.85%
Thermostatic Shower Valve	Each	18	252	0.264	203.4	\$990.00	3.41%		Thermostatic Shower Valve	Each	21	565	11.353	113.03	\$1,139.00	0.32%
Thermostatic Tub Spout/Diverter	Each						0.00%		Thermostatic Tub Spout/Diverter	Each						0.00%
Water Heater - Repair water leak - NTE \$300	T&M						0.00%		Water Heater - Repair water leak - NTE \$300	T&M						0.00%
Water Heater Blanket	Each						0.00%		Water Heater Blanket	Each						0.00%
Water Heater Pipe Insulation	Each	4			12.58	\$116.00	0.20%		Water Heater Pipe Insulation	Each	8				\$220.00	0.06%
Enclosure	Total								Enclosure	Total						
Attic Cover Replacement	Each						0.00%		Attic Cover Replacement	Each						0.00%
Attic Insulation, Add R-11	Each						0.00%		Attic Insulation, Add R-11	Per						0.00%
Attic Insulation, Add R-19	Each	2738	27.38		59.95	\$5,748.75	39.64%		Attic Insulation, Add R-19	Per	4006	928.38		72.72	\$8,233.20	2.28%
Attic Insulation, Add R-30	Each	679	67.85	0.142	17.98	\$1,458.77	0.00%		Attic Insulation, Add R-30	Per	3816	574.03		99.92	\$8,204.40	2.27%
Attic Insulation, Add R-38	Each						0.00%		Attic Insulation, Add R-38	Per	9497	6181.9		555.93	\$20,309.60	5.62%
Attic Insulation, Add R-49	Each						0.00%		Attic Insulation, Add R-49	Per						0.00%
Caulking	Each						0.00%		Caulking	Per Linear						0.00%
Cover Plate Gaskets	Each						0.00%		Cover Plate Gaskets	Per Home						0.00%

Duct Sealing - 120 Minutes	Each	7	85.88		0.8	\$2,660.00	5.24%
Duct Sealing - 60 Minutes	Each						0.00%
Duct Sealing - 90 Minutes	Each						0.00%
Floor Insulation, Add R-19	Each						0.00%
Glass Replacement	Each						0.00%
High Efficiency Windows	Each						0.00%
High-Performance Cool Roofs	Each						0.00%
Insulated Exterior Doors	Each						0.00%
Kitchen Exhaust Dampers	Each						0.00%
Minor Home / Envelop Repairs - NTE \$600	Each						0.00%
Prescriptive Duct Sealing (No HVAC Replacement)	Each						0.00%
Radiant Barriers	Each						0.00%
Room AC/Evaporative Cooler Cover	Each						0.00%
Wall Insulation, Add R-13	Each						0.00%
Weather-stripping	Each	272				\$1,564.25	4.72%
Window Film (Tint)	Each						0.00%
HVAC		Total					
Duct Insulation (R-6)	Per Linear						0.00%
Duct Repair	Each						0.00%
Duct Replacement	Per Linear						0.00%
Duct Test - Title 24 or to perform duct sealing	Per System	5				\$750.00	5.17%
ECM Blower Motor	Each						0.00%
Efficient Fan Controller	Each	7	1344.72	1.512		\$1,925.00	5.69%
HE Wall Furnace 82% AFUE	Each						0.00%
HVAC System - Filter Replacement (No HVAC Replacement)	Each	8	65.36	0.03		\$520.00	1.79%
HVAC Tune-up	Each	7	374.66	0.126	-0.06	\$3,230.00	10.96%
Mobile Home Split System, 2 TON 16 SEER/60 KBTU 95% AFUE	Each						0.00%
Mobile Home Split System, 2 TON 16 SEER/75 KBTU 95% AFUE	Each						0.00%
Mobile Home Split System, 3 TON 16 SEER/60 KBTU 95% AFUE	Each						0.00%
Mobile Home Split System, 3 TON 16 SEER/75 KBTU 95% AFUE	Each						0.00%
Mobile Home Split System, 4 TON 16 SEER/72 KBTU 95% AFUE	Each						0.00%
Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each						0.00%
Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each						0.00%
Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each						0.00%
Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each						0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 1/2 Ton	Each						0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 Ton	Each						0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 1/2 Ton	Each						0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 Ton	Each						0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 4 Ton	Each						0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 5 Ton	Each						0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2 Ton	Each						0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 Ton	Each						0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2 Ton	Each						0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 Ton	Each						0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 4 Ton	Each						0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 5 Ton	Each						0.00%
Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each						0.00%
Replace Split AC Only with 16+ SEER - 2 Ton	Each						0.00%
Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each						0.00%
Replace Split AC Only with 16+ SEER - 3 Ton	Each						0.00%
Replace Split AC Only with 16+ SEER - 4 Ton	Each						0.00%
Replace Split AC Only with 16+ SEER - 5 Ton	Each						0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 1/2 Ton	Each						0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 Ton	Each						0.00%

Duct Sealing - 120 Minutes	Per	11	2145.77		80.42	\$4,150.00	1.15%
Duct Sealing - 60 Minutes	Per						0.00%
Duct Sealing - 90 Minutes	Per						0.00%
Floor Insulation, Add R-19	Per						0.00%
Glass Replacement	Per						0.00%
High Efficiency Windows	Per	1807	10531.71		150.79	\$101,543.67	28.08%
High-Performance Cool Roofs	Per						0.00%
Insulated Exterior Doors	Per Door						0.00%
Kitchen Exhaust Dampers	Each						0.00%
Minor Home / Envelop Repairs - NTE \$600	T&M	3	51.77		0.75	\$1,488.00	0.41%
Prescriptive Duct Sealing (No HVAC Replacement)	Per						0.00%
Radiant Barriers	Per						0.00%
Room AC/Evaporative Cooler Cover	Each						0.00%
Wall Insulation, Add R-13	Per						0.00%
Weather-stripping	Per Linear	635	468.39		384.83	\$3,627.65	1.00%
Window Film (Tint)	Per						0.00%
HVAC		Total					
Duct Insulation (R-6)	Per Linear						0.00%
Duct Repair	Each						0.00%
Duct Replacement	Per Linear	65				\$592.50	0.16%
Duct Test - Title 24 or to perform duct sealing	Per	21				\$3,140.00	0.87%
ECM Blower Motor	Each						0.00%
Efficient Fan Controller	Each	8	1.93	0.001		\$2,170.00	0.60%
HE Wall Furnace 82% AFUE	Each						0.00%
HVAC System - Filter Replacement (No HVAC Replacement)	Each	11	81.7	0.039		\$709.00	0.20%
HVAC Tune-up	Each	3	160.56	0.031		\$1,230.00	0.34%
Mobile Home Split System, 2 TON 16 SEER/60 KBTU 95% AFUE	Each						0.00%
Mobile Home Split System, 2 TON 16 SEER/75 KBTU 95% AFUE	Each						0.00%
Mobile Home Split System, 3 TON 16 SEER/60 KBTU 95% AFUE	Each						0.00%
Mobile Home Split System, 3 TON 16 SEER/75 KBTU 95% AFUE	Each						0.00%
Mobile Home Split System, 4 TON 16 SEER/72 KBTU 95% AFUE	Each						0.00%
Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each	1				\$5,925.00	1.64%
Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each						0.00%
Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each	2			104.45	\$10,400.00	2.88%
Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each						0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 1/2 Ton	Each	1	2256.4		1.06	\$9,555.00	2.64%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 Ton	Each						0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 1/2 Ton	Each						0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 Ton	Each						0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 4 Ton	Each						0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 5 Ton	Each						0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2 Ton	Each						0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 Ton	Each						0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2 Ton	Each						0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 Ton	Each						0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 4 Ton	Each						0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 5 Ton	Each						0.00%
Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each						0.00%
Replace Split AC Only with 16+ SEER - 2 Ton	Each						0.00%
Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each	1				\$5,965.00	1.65%
Replace Split AC Only with 16+ SEER - 3 Ton	Each	3	2509.44			\$17,550.00	4.85%
Replace Split AC Only with 16+ SEER - 4 Ton	Each	3	4657.58			\$18,305.00	5.06%
Replace Split AC Only with 16+ SEER - 5 Ton	Each	3				\$20,070.00	5.55%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 1/2 Ton	Each						0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 Ton	Each						0.00%

Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 1/2 Ton	Each						0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 Ton	Each						0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 4 Ton	Each						0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 5 Ton	Each						0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 1/2 Ton	Each						0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 Ton	Each						0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 3 1/2 Ton	Each						0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 3 Ton	Each						0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 4 Ton	Each						0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 5 Ton	Each						0.00%
Smart Thermostat	Each	1	171.72		9	\$235.00	1.62%
Maintenance	Total						
CO/Smoke Alarm Combo	Each						0.00%
Comprehensive Home Health and Safety Check-up	Per Home	8				\$632.00	1.63%
Furnace Clean and Tune	Each	9				\$661.50	2.53%
Range Hood	Each						0.00%
Smoke Alarm	Each						0.00%
Lighting	Total						
Exterior LED Security Light (photocell and motion sensor)	Each						0.00%
LED Fixtures - Exterior	Each						0.00%
LED Fixtures - Interior	Each						0.00%
LED Lamps - 40w Equivalent	Each						0.00%
LED Lamps - 60w Equivalent	Each	33	650.88	0.017	-13.2	\$396.00	0.17%
Miscellaneous	Total						
Energy Star Qualified Variable Speed Pool pumps	Each						0.00%
Home Energy Monitor	Each	1				\$75.00	0.52%
Tier 2 Smart Power Strips	Each						0.00%
Vacancy Sensors	Each						0.00%
Permitting Fees	Total						
Permits	Each	8					0.00%
Customer Enrollment							
ESA WH Outreach & Assessment	Home	8				\$1,600.00	4.14%
ESA WH In-Home Energy Education (1)	Home						0.00%
Total Savings/Expenditures			4123.57	2.37	538.56	\$26,290.67	100.00%

Households Treated		Total
- Single Family Households Treated	Home	8
- Mobile Homes Treated	Home	0
Total Number of Households Treated	Home	8

Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 1/2 Ton	Each						0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 Ton	Each						0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 4 Ton	Each						0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 5 Ton	Each						0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 1/2 Ton	Each						0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 Ton	Each						0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 3 1/2 Ton	Each	1	1403.31		14.02	\$8,036.00	2.22%
Replace Split System with 16+ SEER/95%+ AFUE - 3 Ton	Each	3	3195.1		14.02	\$25,338.00	7.01%
Replace Split System with 16+ SEER/95%+ AFUE - 4 Ton	Each	1	2584.38		101.6	\$9,650.00	2.67%
Replace Split System with 16+ SEER/95%+ AFUE - 5 Ton	Each						0.00%
Smart Thermostat	Each	5	858.6		45	\$1,160.00	0.32%
Maintenance	Total						
CO/Smoke Alarm Combo	Each	2				\$158.00	0.04%
Comprehensive Home Health and Safety Check-up	Per Home	18				\$1,403.00	0.39%
Furnace Clean and Tune	Each	10				\$728.00	0.20%
Range Hood	Each						0.00%
Smoke Alarm	Each						0.00%
Lighting	Total						
Exterior LED Security Light (photocell and motion sensor)	Each						0.00%
LED Fixtures - Exterior	Each						0.00%
LED Fixtures - Interior	Each						0.00%
LED Lamps - 40w Equivalent	Each						0.00%
LED Lamps - 60w Equivalent	Each	40	2173.96		-10.27	\$480.00	0.13%
Miscellaneous	Total						
Energy Star Qualified Variable Speed Pool pumps	Each						0.00%
Home Energy Monitor	Each						0.00%
Tier 2 Smart Power Strips	Each						0.00%
Vacancy Sensors	Each						0.00%
Permitting Fees	Total						
Permits	Each	16				\$7,854.65	2.17%
Customer Enrollment							
ESA WH Outreach & Assessment	Home	22				\$4,160.00	1.15%
ESA WH In-Home Energy Education (1)	Home						
Total Savings/Expenditures			63767.9	24.145	1963.46	\$361,567.91	100.00%

Households Treated		Total
- Single Family Households Treated	Home	22
- Mobile Homes Treated	Home	0
Total Number of Households Treated	Home	22

(1)- Education charge included in Outreach and Assesement.

	Year to Date Expenses ^[a]		
ESA Program - Pilot Plus and Pilot Deep	Electric	Gas	Total
Administration ^[1]	\$132,378	\$84,455	\$216,833
Direct Implementation (Non-Incentive) ^[2]	\$116,546	\$116,546	\$233,092
Direct Implementation ^[3]	\$348,063	\$274,482	\$622,545
TOTAL Pilot Plus and Pilot Deep COSTS	\$596,987	#####	#####

<<Includes measures costs

	Year to Date Expenses ^[4]		
ESA Program - Pilot Plus and Pilot Deep	Electric	Gas	Total
Inspections	\$5,313	\$5,313	\$10,626
Marketing and Outreach	\$34,075	\$34,075	\$68,150
General (SCE) Administration	\$53,192	\$5,269	\$58,461
Direct Implementer -- ADMIN	\$116,546	\$116,546	\$233,092
EM&V Studies	\$36,319	\$36,319	\$72,639
Direct Installation -- Materials	\$189,026	\$133,050	\$322,076
Performance Incentive	\$90,293	\$66,544	\$156,837
Home Audit; Test-In Test-Out	\$68,589	\$71,245	\$139,833
Remediation & Mitigation	\$156	\$3,643	\$3,799
WE&T	\$3,479	\$3,479	\$6,958
	\$596,988	\$475,483	\$1,072,471

^[1] Administration includes expenses from the following categories: General Administration, Regulatory Compliance, Training, Inspections, Marketing and Outreach, and Evaluation.

^[2] Direct Implementation (Non-Incentive) includes expenses for Implementer Administration and Marketing.

^[3] Direct Implementation includes expenses for measures delivery.

^[4] Includes expenses not recorded in SoCalGas SAP.

^[5] Education charges included in Outreach & Assessment.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program PilotsTable 2C-D
Southern California Gas Company
May 2025

NOT APPLICABLE TO SOCALGAS

Measures	Units	Building Electrification Retrofit Pilot (SCE)							Measures	Units	Clean Energy Homes New Construction Pilot				
		Year-To-Date Completed & Expensed Installation									Year-To-Date Completed & Expensed Installation				
		Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure				Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)
Appliances									Appliances						
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
Domestic Hot Water									Domestic Hot Water						
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	-
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
Enclosure[1]									Enclosure[1]						
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	-
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	-
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	-
HVAC									HVAC						
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	-
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	-
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	-
Maintenance									Maintenance						
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	-
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	-
Lighting									Lighting						
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
Miscellaneous									Miscellaneous						
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	-
Customer Enrollment									Customer Enrollment						
ESA Outreach & Assessment	Home	-				\$ -	0.0%		ESA Outreach & Assessment	Home	-			\$ -	-
ESA In-Home Energy Education	Home	-				\$ -	0.0%		ESA In-Home Energy Education	Home	-			\$ -	-
						0.0%									
Total Savings/Expenditures			-	-	-	\$ -			Total Savings/Expenditures			-	-	-	\$ -
Households Treated		Total							Households Treated		Total				
- Single Family Households Treated	Home								- Single Family Households Treated	Home					
- Mobile Homes Treated	Home								- Mobile Homes Treated	Home					
Total Number of Households Treated	Home								Total Number of Households Treated	Home					

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

ilot (SCE)
ulation
% of Expenditure
0.0%
0.0%
0.0%
0.0%
0.0%
0.0%
0.0%
0.0%
0.0%
0.0%
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0.0%

Energy Savings Assistance Program CSD Leveraging Table 2E
Southern California Gas Company
May 2025

Measures	Plus	Units	ESA Program - CSD Leveraging					
			Year-To-Date Completed & Expensed Installation					
			Quantity Installed	kWh[1] (Annual)	kW[1] (Annual)	Therms[1] (Annual)	Expenses (\$)	% of Expenditure
Appliances								
High Efficiency Clothes Washer	X	Home	-	-	-	-	\$ -	0.0%
Refrigerators	N/A	Each	-	-	-	-	\$ -	0.0%
Freezers	N/A	Each	-	-	-	-	\$ -	0.0%
Clother Dryer	N/A	Each	-	-	-	-	\$ -	0.0%
Dishwasher	N/A	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water								
Other Domestic Hot Water [3]		Home	-	-	-	-	\$ -	0.0%
Water Heater Tank and Pipe Insulation [4]	X	Home	-	-	-	-	\$ -	0.0%
Water Heater Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Tankless Water Heater	X	Home	-	-	-	-	\$ -	0.0%
Thermostatic Shower Valve		Each	-	-	-	-	\$ -	0.0%
Combined Showerhead/TSV		Each	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater	N/A	Each	-	-	-	-	\$ -	0.0%
Tub Diverter/ Tub Spout		Each	-	-	-	-	\$ -	0.0%
Solar Water Heating	X	Home						
Enclosure								
Air Sealing/Envelope [5]	X	Home	-	-	-	-	\$ -	0.0%
Diagnostic Air Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Attic Insulation	X	Home	-	-	-	-	\$ -	0.0%
Floor Insulation	N/A	Home	-	-	-	-	\$ -	0.0%
Minor Home Repairs		Home	-	-	-	-	\$ -	0.0%
HVAC								
Furnace Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Room A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Central A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Heat Pump Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooler	N/A	Home	-	-	-	-	\$ -	0.0%
Duct Testing and Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Energy Efficient Fan Control	N/A	Home	-	-	-	-	\$ -	0.0%
Prescriptive Duct Sealing	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout	X	Home	-	-	-	-	\$ -	0.0%
Smart Thermostat	X	Home	-	-	-	-	\$ -	0.0%
Portable A/C	N/A	Each	-	-	-	-	\$ -	0.0%
Central Heat Pump-FS (propane or gas space)	N/A	Home	-	-	-	-	\$ -	0.0%
Wholehouse Fan	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Fan Controller	X	Home						
Maintenance								
Furnace Clean and Tune	X	Home	-	-	-	-	\$ -	0.0%
Central A/C Tune up	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooling Maintenance	N/A	Home	-	-	-	-	\$ -	0.0%
Range Hood	X	Home	-	-	-	-	\$ -	0.0%
Lighting								
Exterior Hard wired LED fixtures	N/A	Each	-	-	-	-	\$ -	0.0%
LED Reflector Bulbs	N/A	Each	-	-	-	-	\$ -	0.0%
LED A-Lamps	N/A	Each	-	-	-	-	\$ -	0.0%
Miscellaneous								
Pool Pumps	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier I	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier II	N/A	Each	-	-	-	-	\$ -	0.0%
Air Purifier	N/A	Home	-	-	-	-	\$ -	0.0%
Cold Storage	N/A	Each	-	-	-	-	\$ -	0.0%
Comprehensive Home Health and Safety Check-up	X	Home		-	-	-	\$ -	0.0%
CO and Smoke Alarm	X	Each	-	-	-	-	\$ -	0.0%
Pilots								
Customer Enrollment								
Outreach & Assessment		Home	-				\$ -	0.0%
In-Home Education		Home	-				\$ -	0.0%
Total Savings/Expenditures				-	-	-	\$ -	0.0%
Total Households Weatherized [6]								
CSD MF Tenant Units Treated				Total				
				-				

ESA Program - CSD Leveraging	Year to Date Expenses ⁶		
	Electric	Gas	Total
Administration			\$ -
Direct Implementation (Non-Incentive)			\$ -
Direct Implementation			\$ -
TOTAL CSD Leveraging COSTS	\$ -	\$ -	\$ -

[1] All savings are calculated based on the following sources:
DNV-GL “Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017.” April 26, 2019.
[2] Microwave savings are from ECONorthWest Studies received in December of 2011.
[3] Includes Faucet Aerators and Low Flow Showerheads
[4] Includes Water Heater Blankets and Water Heater Pipe Insulation
[5] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
[6] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

Notes:
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
Any measures noted as 'NEW' have been added during the course of this program year.
Any measure noted as "REMOVED" are no longer offered by the program but have been kept for tracking purposes.

Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings per Treated Home/Common Area
Southern California Gas Company
May 2025

Table 3A, ESA Program Main (SF, MF) [2]	
Annual kWh Savings	N/A
Annual Therm Savings	348,859
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	3,290,846
Current kWh Rate	N/A
Current Therm Rate	\$ 1.66
Average 1st Year Bill Savings / Treated households	\$ 37.85
Average Lifecycle Bill Savings / Treated Household	\$ 357.05

Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) [1]	
Annual kWh Savings	N/A
Annual Therm Savings	
Lifecycle kWh Savings	
Lifecycle Therm Savings	
Current kWh Rate	
Current Therm Rate	N/A
Average 1st Year Bill Savings / Treated Property	
Average Lifecycle Bill Savings / Treated Property	
No data available for February	

Table 3C, ESA Program - Multifamily Whole Building [1]	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -
No data available for February	

Table 3D, ESA Program - Pilot Plus	
Annual kWh Savings	4,124
Annual Therm Savings	539
Lifecycle kWh Savings	41,236
Lifecycle Therm Savings	5,386
Current kWh Rate	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 200
Average Lifecycle Bill Savings / Treated Property	\$ 1,996

Table 3E, ESA Program - Pilot Deep	
Annual kWh Savings	63,768
Annual Therm Savings	1,963
Lifecycle kWh Savings	637,679
Lifecycle Therm Savings	19,635
Current kWh Rate	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 723
Average Lifecycle Bill Savings / Treated Property	\$ 7,231

Table 3F, ESA Program - Building Electrification - N/A for SoCalGas	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3G, ESA Program - CSD Leveraging	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3H, Summary - ESA Program (SF, MH), MFWB, PP, PD, BE, CSD	
Annual kWh Savings	67,892
Annual Therm Savings	351,361
Lifecycle kWh Savings	678,915
Lifecycle Therm Savings	3,315,867
Current kWh Rate	\$ 0.21
Current Therm Rate	\$ 1.59
Average 1st Year Bill Savings / Treated Households	\$ 961
Average Lifecycle Bill Savings / Treated Households	\$ 9,584

[1] NMEC calculations require 12 months prior and post implementation data.
[2] Includes them savings for all measures.

Note: Summary is the sum of ESA Main Program + MFWB + Pilot Plus + Pilot Deep + BE + CSD

Energy Savings Assistance Program Table 4 - Homes/Buildings Treated
Southern California Gas Company
May 2025

Table 4A, ESA Program (SF, MH)						
	Eligible Households [3]			Households Treated YTD		
County	Rural [1]	Urban	Total	Rural	Urban	Total
Fresno	27	12,750	12,777	19	357	376
Imperial	20,813	13	20,826	31	0	31
Kern	26,841	25,703	52,544	696	155	851
Kings	17,724	13	17,737	222	0	222
Los Angeles	7,784	1,051,262	1,059,046	144	6,612	6,756
Orange	25	258,609	258,634	0	638	638
Riverside	152,353	126,472	278,825	349	2,221	2,570
San Bernardino	778	190,048	190,826	44	1,824	1,868
San Luis Obispo	20,417	10,205	30,622	79	0	79
Santa Barbara	1,787	45,087	46,874	167	112	279
Tulare	51,242	12,728	63,970	898	278	1,176
Ventura	3,908	70,985	74,893	80	374	454
Total	303,699	1,803,875	2,107,574	2,729	12,571	15,300

Table 4B, ESA Program - Multifamily Whole Building (MF In-Unit)						
				Households Treated YTD		
County				Rural	Urban	Total
Fresno						0
Imperial						0
Kern						0
Kings						0
Los Angeles						0
Orange						0
Riverside						0
San Bernardino						0
San Luis Obispo						0
Santa Barbara						0
Tulare						0
Ventura						0
						0
Total				0	0	0

Table 4C, ESA Program - Multifamily Whole Building (MFWB/CAM)						
	Eligible Properties [2]			Properties Treated YTD		
-				Rural	Urban	Total
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
Total				0	0	0

Table 4D, ESA Program - Pilot Plus and Pilot Deep						
	Eligible Households			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Los Angeles	236	24,422	24,658	0	0	0
Riverside	6,332	5,358	11,690	16	13	29
San Bernardino	1,548	10,114	11,662	0	1	1
Total	8,116	39,894	48,010	16	14	30

No CSD activity

Table 4E, ESA Program - CSD Leveraging						
				Households Treated YTD		
County				Rural	Urban	Total
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
Total				0	0	0

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.
[2] Do not currently have Eligible Properties for ESA CAM.
[3] Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% FPL) to now establishing the ESA Program’s income limits to at or below 250% of FPL.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Southern California Gas Company
May 2025

Table 5A, ESA Program (SF,MH)																
Month	Gas & Electric				Gas Only [1]			Electric Only				Total				
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm [2]	kWh	kW		Therm	kWh	kW		Therm [2]	kWh	kW
January					-	-	N/A	N/A					-	-	N/A	N/A
February					3,967	77,127	N/A	N/A					3,967	77,127	N/A	N/A
March					3,949	86,730	N/A	N/A					3,949	86,730	N/A	N/A
April					3,697	89,313	N/A	N/A					3,697	89,313	N/A	N/A
May					3,687	95,689	N/A	N/A					3,687	95,689	N/A	N/A
June							N/A	N/A					-	-	N/A	N/A
July							N/A	N/A					-	-	N/A	N/A
August							N/A	N/A					-	-	N/A	N/A
September							N/A	N/A					-	-	N/A	N/A
October							N/A	N/A					-	-	N/A	N/A
November							N/A	N/A					-	-	N/A	N/A
December							N/A	N/A					-	-	N/A	N/A
YTD					15,300	348,859	N/A	N/A					15,300	348,859	N/A	N/A

[1] As of September 2019, all savings are calculated based on the following source: DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.
[2] Includes therm savings for all measures.

Notes:
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - Multifamily Whole Building (MF In-Unit)																
Month	Gas & Electric				Gas Only [1]			Electric Only			Total					
	# of Household Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)				
		Therm	kWh	kW		Therm	kWh		kW	Therm		kWh	kW	Therm	kWh	kW
January						N/A	N/A					-	-	N/A	N/A	
February						N/A	N/A					-	-	N/A	N/A	
March						N/A	N/A					-	-	N/A	N/A	
April						N/A	N/A					-	-	N/A	N/A	
May						N/A	N/A					-	-	N/A	N/A	
June						N/A	N/A					-	-	N/A	N/A	
July						N/A	N/A					-	-	N/A	N/A	
August						N/A	N/A					-	-	N/A	N/A	
September						N/A	N/A					-	-	N/A	N/A	
October						N/A	N/A					-	-	N/A	N/A	
November						N/A	N/A					-	-	N/A	N/A	
December						N/A	N/A					-	-	N/A	N/A	
YTD	-	-	-	-	-	-	N/A	N/A	-	-	-	-	-	-	N/A	N/A

* Contractor invoices processed and paid in January are related to work performed in 2024 and will be reported in SoCalGas' 2024 Annual Report
Notes:
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5C, ESA Program - Multifamily Whole Building																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January					-	-	N/A	N/A					-	-	-	-
February					-	-	N/A	N/A					-	-	-	-
March				-	-	-	N/A	N/A					-	-	-	-
April					-	-	N/A	N/A					-	-	-	-
May					-	-	N/A	N/A					-	-	-	-
June					-	-	N/A	N/A					-	-	-	-
July					-	-	N/A	N/A					-	-	-	-
August					-	-	N/A	N/A					-	-	-	-
September					-	-	N/A	N/A					-	-	-	-
October					-	-	N/A	N/A					-	-	-	-
November							N/A	N/A					-	-	-	-
December							N/A	N/A					-	-	-	-
YTD	-	-	-	-	-	-	N/A	N/A	-	-	-	-	-	-	-	-

* Contractor invoices processed and paid in January are related to work performed in 2024 and will be reported in SoCalGas' 2024 Annual Report
Notes:
MFWB Program to commence July 2023. No installation data to report as of January 2024.
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5D, ESA Program - Pilot Plus and Pilot Deep																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	3	413	8,447	0.26	-	-	N/A	N/A					3	413	8,447	0.26
February	3	231	5,565	0.23	-	-	N/A	N/A					3	231	5,565	0.23
March	5	723	24,132	1.88	-	-	N/A	N/A					5	723	24,132	1.88
April	5	457	5,470	0.57	-	-	N/A	N/A					5	457	5,470	0.57
May	14	677	24,277	23.58	-	-	N/A	N/A					14	677	24,277	23.58
June					-	-	N/A	N/A					-	-	-	-
July					-	-	N/A	N/A					-	-	-	-
August					-	-	N/A	N/A					-	-	-	-
September					-	-	N/A	N/A					-	-	-	-
October					-	-	N/A	N/A					-	-	-	-
November							N/A	N/A					-	-	-	-
December							N/A	N/A					-	-	-	-
YTD	30	2,502	67,891	26.52	-	-	N/A	N/A	-	-	-	-	30	2,502	67,891	26.52

Notes:
Savings for August were recalculated and revised after report submission.
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2C.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

N/A for SoCalGas

Table 5E, ESA Program - Building Electrification																
Month	# of Household Treated by Month	Gas & Electric			# of Household Treated by Month	Gas Only [1]			Electric Only				Total			
		(Annual)				(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January																
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Notes:
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2D.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5F, ESA Program - CSD Leveraging																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January					-	-	N/A	N/A					-	-	N/A	N/A
February					-	-	N/A	N/A					-	-	N/A	N/A
March					-	-	N/A	N/A					-	-	N/A	N/A
April					-	-	N/A	N/A					-	-	N/A	N/A
May					-	-	N/A	N/A					-	-	N/A	N/A
June					-	-	N/A	N/A					-	-	N/A	N/A
July					-	-	N/A	N/A					-	-	N/A	N/A
August					-	-	N/A	N/A					-	-	N/A	N/A
September					-	-	N/A	N/A					-	-	N/A	N/A
October					-	-	N/A	N/A					-	-	N/A	N/A
November							N/A	N/A					-	-	N/A	N/A
December							N/A	N/A					-	-	N/A	N/A
YTD	-	-	-	-	-	-	N/A	N/A	-	-	-	-	-	-	N/A	N/A

Notes:
No CSD activity.
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2F.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies
Southern California Gas Company
May 2025

	Authorized 2021-26 Funding			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expensed		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
ESA Pilot Plus/Deep Program	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 11,229	\$ 11,229	N/A	\$ 144,227	\$ 144,227	N/A	\$ 1,080,189	\$ 1,080,189	N/A	0%	0%
Total Pilots	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 11,229	\$ 11,229	N/A	\$ 144,227	\$ 144,227	N/A	\$ 1,080,189	\$ 1,080,189	N/A	0%	0%
Studies															
Needs Assessment (LINA) ^[1]	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 124,834	\$ 124,834	N/A	200%	200%
Joint IOU - Multifamily CAM Process Evaluation ^[2]	N/A	\$ 75,000	\$ 75,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 67,020	\$ 67,020	N/A	0%	0%
2020 Non Energy Benefits Evaluation (NEB's) ^[3]	N/A		\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 1,338	\$ 1,338	N/A	0%	0%
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ (7,069)	\$ (7,069)	N/A	\$ 37,824	\$ 37,824	N/A	0%	0%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A		\$ -	N/A	\$ 18,845	\$ 18,845	N/A	0%	0%
Load Impact Evaluation Study	N/A	\$ 375,000	\$ 375,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Equity Criteria and Non Energy Benefits Evaluation (NEB's)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Rapid Feedback Research and Analysis	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Process Evaluation Studies (1-4 Studies)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Potential Ad Hoc Tasks	N/A	\$ 300,000	\$ 300,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Total Studies ^[4]	N/A	\$ 1,068,750	\$ 1,068,750	N/A	\$ -	\$ -	N/A	\$ (7,069)	\$ (7,069)	N/A	\$ 56,669	\$ 56,669	N/A	5%	5%

^[1] LINA study funded out of prior cycle unspent funds per AL 5558.

^[2] MF CAM study funded out of MF CAM prior cycle unspent funds per AL 5744.

^[3] Cycle-to-date amount related to 2020 activity posted in 2021.

^[4] Total studies amount includes 2021-2026 authorized budget in D.21-06-015 only as well as associated spending.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
Southern California Gas Company
May 2025

ESA Main (SF, MH)

Customer Segments	# of Households Eligible* [1]	# of Households Treated [17]	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	1,039,808	12,969	1%	474,560	2.7%				23.6	23.7	976.6
MH	115,957	2,330	2%	535	435.5%				18.4	18.9	698.0
Rent vs. Own											
Own	788,781	11,404	1%						26.7	27.0	1,122.2
Rent	1,319,476	3,896	0%						11.4	11.2	383.6
Vacant											
Previous vs. New Participant											
New participant		4,556		291,053	1.6%				22.1	22.3	915.4
Previous Participant		10,744		235,901	4.6%				23.1	23.2	942.0
Seniors [3]	869,111	4,903	1%						24.2	24.4	1,024.0
Veterans [4]	135,375	80	0%						26.0	26.1	1,087.9
Hard-to-Reach [5]	781,935	5,990	1%	140,461	4.3%				19.4	19.5	769.4
Vulnerable [6]	1,347,171	13,054	1%	482,892	2.7%				22.4	22.5	910.9
Location											
DAC [7]	1,306,904	12,364	1%	471,369	2.6%				22.5	22.5	914.1
Rural	284,010	2,729	1%	65,338	4.2%				29.5	30.0	1,079.7
Tribal [8]	4,445	12	0%	173	6.9%				9.4	9.5	425.1
PSPS Zone	N/A	N/A	N/A	N/A	N/A				N/A		N/A
Wildfire Zone [9]	915,416	7,290	1%	253,718	2.9%				25.2	25.4	1,015.4
Climate Zone											
4	11,195	32	0%	507	6.3%				16.5	16.5	594.0
5	40,075	316	1%	7,368	4.3%				20.1	22.2	1,039.3
6	190,295	528	0%	5,728	9.2%				12.3	12.9	624.9
8	432,412	3,858	1%	125,763	3.1%				13.9	14.2	704.9
9	582,065	2,511	0%	102,030	2.5%				21.3	19.7	930.0
10	329,439	3,527	1%	168,105	2.1%				26.6	27.1	1,069.2
13	130,527	2,586	2%	50,296	5.1%				32.4	32.7	1,083.6
14	59,734	918	2%	30,572	3.0%				33.1	34.0	1,151.7
15	93,038	711	1%	20,166	3.5%				19.5	20.2	917.2
16	29,157	313	1%	16,419	1.9%				21.4	22.7	884.8
CARB Communities [10]	245,566	3,243	1%	100,415	3.2%				13.6	13.8	670.6
Financial											
CARE	1,458,614	11,410	1%	297,386	3.8%				23.5	23.7	971.4
Disconnected [2]		3		106	2.8%				28.2	26.9	2,734.7
Arrearages [11]	691,384	7,327	1%	240,629	3.0%				21.3	21.5	870.8
High Usage [12]	628,004	4,551	1%	177,344	2.6%				23.4	23.6	982.5
High Energy Burden [13]		1,158							21.5	22.1	845.2
SEVI [14]											
<25%	519		0%		#DIV/0!						
25%-50%											
50%-75%	1,073,624	6,598	1%	262,052	2.5%				26.1	26.2	1,076.4
>75%	423,225	5,442	1%	156,869	3.5%				16.9	17.0	717.1
Affordability Ratio [15]											
<25%	1,397,707	11,256	1%	399,872	2.8%				22.8	22.9	944.0
25%-50%	15,030	200	1%	4,175	4.8%				9.6	9.6	411.2
50%-75%	1,268	3	0%	818	0.4%				23.6	19.9	1,462.8
>75%	83,361	581	1%	14,058	4.1%				9.7	9.9	503.8
Health Condition											
Medical Baseline	8,712	418	5%	3,574	11.7%				26.3	26.6	917.0
Respiratory [16]											
<25%	247,721	514	0%	10,542	4.9%				26.1	26.2	1,070.0
25%-50%	393,693	2,335	1%	70,976	3.3%				22.0	22.2	928.5
50%-75%	459,431	4,335	1%	169,989	2.6%				20.9	21.0	882.2
>75%	396,521	4,856	1%	167,416	2.9%				22.4	22.4	918.9
Disabled [4]	622,269	1,996	0%						23.5	23.7	1,047.9

Note: The MF In-unit will be tracked with ESA main program until MFWB program launches. Upon MFWB program launch, the data for MF In-Unit and MF CAM will be captured in the MFWB section in the following two tables below.

Multifamily Whole Bulding (MFWB)

Customer Segments	# of Properties Eligible* [1]	# of Properties Treated [17]	Enrollment Rate = (C/B)	# of Properties Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Property	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving Measures Only)	Avg. Cost Per Treated Property
Demographic											
Housing Type											
SF			#DIV/0!		0.0%						
MH			#DIV/0!		0.0%						
MF In-Unit			#DIV/0!		0.0%						
Rent vs. Own											
Own			#DIV/0!		0.0%						
Rent			#DIV/0!		0.0%						
Vacant					0.0%						
Previous vs. New Participant											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]			#DIV/0!		0.0%						
Veterans [4]			#DIV/0!		0.0%						
Hard-to-Reach [5]			#DIV/0!		0.0%						
Vulnerable [6]			#DIV/0!		0.0%						
Location											
DAC [7]			#DIV/0!		0.0%						
Rural			#DIV/0!		0.0%						
Tribal [8]			#DIV/0!		0.0%						
PSPS Zone			N/A		N/A						
Wildfire Zone [9]			#DIV/0!		0.0%						
Climate Zone											
4			#DIV/0!		0.0%						
5			#DIV/0!		0.0%						
6			#DIV/0!		0.0%						
8			#DIV/0!		0.0%						
9			#DIV/0!		0.0%						
10			#DIV/0!		0.0%						
13			#DIV/0!		0.0%						
14			#DIV/0!		0.0%						
15			#DIV/0!		0.0%						
16			#DIV/0!		0.0%						
CARB Communities [10]			#DIV/0!		0.0%						
Financial											
CARE			#DIV/0!		0.0%						
Disconnected [2]					0.0%						
Arrearages [11]			#DIV/0!		0.0%						
High Usage [12]			#DIV/0!		0.0%						
High Energy Burden [13]					0.0%						
SEVI [14]											
<25%			#DIV/0!		0.0%						
25%-50%					0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Affordability Ratio [15]											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Health Condition											
Medical Baseline			#DIV/0!		0.0%						
Respiratory [16]											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Disabled [4]			#DIV/0!		0.0%						

Multifamily Whole Bulding (Individual in-unit treatments)

Customer Segments	# of Units Eligible* [1]	# of Units Treated [17]	Enrollment Rate = (C/B)	# of Units Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Unit	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving Measures Only)	Avg. Cost Per Treated Unit
Demographic											
Housing Type											
SF			#DIV/0!		0.0%						
MH			#DIV/0!		0.0%						
MF In-Unit			#DIV/0!		0.0%						
Rent vs. Own											
Own			#DIV/0!		0.0%						
Rent			#DIV/0!		0.0%						
Vacant					0.0%						
Previous vs. New Participant											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]			#DIV/0!		0.0%						
Veterans [4]			#DIV/0!		0.0%						
Hard-to-Reach [5]			#DIV/0!		0.0%						
Vulnerable [6]			#DIV/0!		0.0%						
Location											
DAC [7]			#DIV/0!		0.0%						
Rural			#DIV/0!		0.0%						
Tribal [8]			#DIV/0!		0.0%						
PSPS Zone			N/A		N/A						
Wildfire Zone [9]			#DIV/0!		0.0%						
Climate Zone											
4			#DIV/0!		0.0%						
5			#DIV/0!		0.0%						
6			#DIV/0!		0.0%						
8			#DIV/0!		0.0%						
9			#DIV/0!		0.0%						
10			#DIV/0!		0.0%						
13			#DIV/0!		0.0%						
14			#DIV/0!		0.0%						
15			#DIV/0!		0.0%						
16			#DIV/0!		0.0%						
CARB Communities [10]			#DIV/0!		0.0%						
Financial											
CARE			#DIV/0!		0.0%						
Disconnected [2]					0.0%						
Arrearages [11]			#DIV/0!		0.0%						
High Usage [12]			#DIV/0!		0.0%						
High Energy Burden [13]					0.0%						
SEVI [14]											
<25%			#DIV/0!		0.0%						
25%-50%					0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Affordability Ratio [15]											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Health Condition											
Medical Baseline			#DIV/0!		0.0%						
Respiratory [16]											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Disabled [4]			#DIV/0!		0.0%						

No data available for February

Pilot Plus and Pilot Deep

Customer Segments	of Households Eligible [1]	of Households Treated	Enrollment Rate = (C/B)	of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	48010	30	0.06%	16,376	0.18%	2,634	-	0.23	67	-	\$13,069.63
MH	N/A	N/A	0%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
MF In-Unit	N/A	N/A	0%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Rent vs. Own [2]											
Own	34396	17	0.05%	6,428	0.26%	1,579	-	0.2	60	-	\$12,863.90
Rent	6186	13	0.02%	1,363	0.95%	3,241	-	0.29	77	-	\$13,338.65
N/A	7428	-	0.02%	4,308	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Previous vs. New Participant											
Previous	14083	8	0.06%	4,175	0.25%	2,691	-	0.02	41	-	\$14,828.89
New Participant	33927	22	0.06%	12,201	0.18%	2,157	-	0.29	77	-	\$12,429.90
Seniors	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Veterans	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hard-to-Reach	37984	30	0.08%	14,729	0.20%	2,634	-	0.23	67	-	\$13,069.63
Vulnerable	34249	2	0.01%	7,821	0.03%	12,140	-	0	36	-	\$14,413.87
Location											
DAC	20204	8	0.04%	3,512	0.23%	1,025	-	0.1	43	-	\$8,476.95
Rural	8116	16	0.20%	3,291	0.49%	3,072	-	0.31	53	-	\$13,045.74
Tribal	141	1	0.71%	28	3.57%	18,766	-	0	32	-	\$8,638.72
PSPS Zone	6129	28	0.46%	3,764	0.74%	2,224	-	0.23	71	-	\$12,916.30
Climate Zone 06	1240	0	0.00%	188	0.00%	-	-	-	-	-	\$-
Climate Zone 08	7947	0	0.00%	1,500	0.00%	-	-	-	-	-	\$-
Climate Zone 09	11059	0	0.00%	3,295	0.00%	-	-	-	-	-	\$-
Climate Zone 10	18654	29	0.16%	9,721	0.30%	1,659	-	0.23	68	-	\$13,221.50
Climate Zone 13	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Climate Zone 14	7088	0	0.00%	948	0.00%	-	-	-	-	-	\$-
Climate Zone 15	1452	1	0.07%	226	0.44%	18,766	-	0	32	-	\$8,638.72
Climate Zone 16	570	0	0.00%	451	0.00%	-	-	-	-	-	\$-
CARB Communities	6065	0	0.00%	1,748	0.00%	-	-	-	0	-	\$-
Financial											
CARE	48010	30	0.06%	16,376	0.18%	2,634	-	0.23	67	-	\$13,069.63
FERA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Disconnected	442	0	0.00%	123	0.00%	-	-	-	-	-	\$-
Arrearages	34176	21	0.06%	7,959	0.26%	2,606	-	0.26	83	-	\$14,751.52
High Usage	5035	30	0.60%	16,376	0.18%	2,634	-	0.23	67	-	\$13,069.63
High Energy Burden (>5)	19922	0	0.00%	12,191	0.00%	-	-	-	-	-	\$-
SEVI											
Low (0-33%)	6626	2	0.03%	1,952	0.10%	2,915	-	-	70	-	\$18,135.18
Medium (33.1 to 66.9%)	23320	12	0.05%	6,178	0.19%	2,159	-	0.1	42	-	\$8,368.71
High (> 67%)	18031	16	0.09%	8,246	0.19%	2,179	-	0.25	86	-	\$15,962.13
N/A	33	N/A	0.00%	3	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Affordability Ratio (< 15%)	48010	7	0.01%	10,244	0.07%	4,084	-	-	46	-	\$9,099.85
Health Condition											
Medical Baseline	887	0	0.00%	242	0.00%	-	-	-	-	-	\$-
Respiratory											
Low	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Medium	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
High	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Disabled	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A

Pilot Plus/Deep is a joint pilot with SoCalGas and SCE.

* Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% of FPL) to now establishing the ESA Program's income limits to at or below 250% of FPL.

[1] Eligible household counts by segment provided by Athens. Segments with no data may be calculated internally at a later date.

[2] Due to the COVID customer protections, no customers have been disconnected since March 4, 2020.

[3] Senior defined as age 65 and older as self reported during enrollment.

[4] Self identified on application form.

[5] SoCalGas defines Hard to Reach as a customer who either has a language preference other than English or lives in a mobile home or multifamily dwelling unit.

[6] Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.

[7] As defined by CalEnviroScreen 4.0.

[8] SoCalGas uses geographic boundary information to identify federally recognized tribal areas in conjunction with an augment to the ESA application to allow for customer to self-identify as a member of a tribal community.

[9] Includes Zones 2 and 3 (Tiers 2 and 3) of the CPUC Fire-Threat Map.

[10] Neighborhoods identified by CARB Air Protection Program that overlap with DAC ZIP codes per CalEnviroScreen.

[11] SoCalGas defines arrearages as overdue balance greater than 30 days past due.

[12] SoCalGas defines high usage as at least 200% of baseline for any month within the previous calendar year.

[13] SoCalGas defines High Energy Burden as customers that have to spend 2% or more of household income on their gas bill.

[14] The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing. SoCalGas utilizes the SEVI data provided by the CPUC to map its service territory by SEVI scores.

[15] Threshold based on CPUC 2019 Annual Affordability Report, utilizing AR20 data.

[16] SoCalGas utilizes the 'Asthmas' indicator in CalEnviroScreen 4.0 (published by the California Office of Environmental Health Hazard Assessment) as a proxy to identify locations with varying levels of respiratory conditions within its service territory.

[17] Households Treated data is not additive because customers may be represented in multiple categories.

Energy Savings Assistance Program Table - 8 Clean Energy Referral, Leveraging, and Coordination
Southern California Gas Company
May 2025

		Outbound	Collaboration		Inbound	
Partner	Brief Description of Effort	# of Referrals [1]	# of Leveraging Relationships [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
CARE	CARE customers who are PEV approved are shared with ESA Program				26,656	974
Water Agencies [6]	SoCalGas provides the ability for water agencies to capture water savings through leveraging and co-funding opportunities		9 Agencies			5,840
Municipal Electric Providers [7]	SoCalGas provides leveraging and co-funding opportunities to electric and water providers who might otherwise not offer energy savings measures		3 Providers			686
Project Homekey (Properties)	SoCalGas' ESA Program provides energy efficiency services at no cost to Project Homekey sites.					
Whole Home to Core [8]	Number of Homes Enrolled in ESA Core as a result of being referred by ESA Whole Home due to home not being able to meet minumum 5% for ESA Whole Home participation.	N/A	N/A	N/A	78	N/A

[1] Outbound referrals being given to the Partner Program by ESA Program

[2] Activities that involve the sharing resources to jointly support program delivery or administration. (Example: Sharing of Lead Lists, Cost Splitting, etc.)

[3] Activities related to program communication (marketing), collaboration of events, and alignment of activities (outreach events, tradeshow, etc.) to support program awareness and delivery.

[4] Inbound customer leads or referrals to ESA Program from the Partner Program.

[5] Enrollments that results from the Leads or Referrals supplied by the Partner

[6] Water Agencies include: Anaheim Public Utilities, Eastern Municipal Water District, Fontana Water Company, Liberty Utilities, Metropolitan Water District, San Gabriel Valley Water Company, California American Water, Moulton Niguel Water District and Rancho California Water District.

[7] Municipal Electric Providers include: Anaheim Public Utilities, Los Angeles Department of Water and Power, and Riverside Public Utilities.

[8] ESA Whole Home (also known a Pilot Plus/Deep) is a joint pilot with SoCalGas and SCE.

Energy Savings Assistance Program Table - 9 Tribal Outreach
Southern California Gas Company
May 2025

Outreach Status	Quantity (Includes CARE, FERA, and ESA Program)	List of Participating Tribes
Tribes completed ESA Program Meet & Confer	11	Barbareño/Ventureño Band of Mission Indians, Cahuilla Band of Indians, Fort Mojave Indian Tribe, Juañeno Band of Mission Indians, Kern Valley Indian Community - Nuwa (Kawaiisu), Los Coyotes Band of Cahuilla and Cupeño Indians, Pechanga Band of Indians, Soboba Band of Luiseño Indians, Torres Martinez Desert Cahuilla Indians, Tule River, Morongo Band of Mission Indians
Tribes requested outreach materials or applications	11	Barbareño/Ventureño Band of Mission Indians, Cahuilla Band of Indians, Fort Mojave Indian Tribe, Juañeno Band of Mission Indians, Kern Valley Indian Community - Nuwa (Kawaiisu), Los Coyotes Band of Cahuilla and Cupeño Indians, Pechanga Band of Indians, Soboba Band of Luiseño Indians, Torres Martinez Desert Cahuilla Indians, Tule River, Morongo Band of Mission Indians
Tribes who have not accepted offer to Meet and Confer	0	
Non-Federally Recognized Tribes who participated in Meet & Confer	3	Barbareño/Ventureño Band of Mission Indians, Juañeno Band of Mission Indians, Kern Valley Indian Community - Nuwa (Kawaiisu)
Tribes and Housing Authority sites involved in Focused Project/ESA Program Partnership offer on Tribal Lands	0	
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	0	
Housing Authority and TANF offices who participated in Meet and Confer	0	

CARE Program Table 1 - Program Expenses
Southern California Gas Company
May 2025

	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Outreach	N/A	\$ 4,604,267	\$ 4,604,267	N/A	\$ 403,881	\$ 403,881	N/A	\$ 1,392,837	\$ 1,392,837	N/A	30%	30%
Processing / Certification Re-certification	N/A	\$ 2,354,471	\$ 2,354,471	N/A	\$ 116,346	\$ 116,346	N/A	\$ 637,681	\$ 637,681	N/A	27%	27%
Post Enrollment Verification	N/A	\$ 261,652	\$ 261,652	N/A	\$ 15,373	\$ 15,373	N/A	\$ 69,528	\$ 69,528	N/A	27%	27%
IT Programming	N/A	\$ 1,144,150	\$ 1,144,150	N/A	\$ 92,911	\$ 92,911	N/A	\$ 396,641	\$ 396,641	N/A	35%	35%
Pilots	N/A	\$ -	\$ -	N/A		\$ -	N/A	\$-	\$ -	N/A	N/A	N/A
CHANGES Program	N/A	\$ 437,502	\$ 437,502	N/A	\$ 32,392	\$ 32,392	N/A	\$ 139,979	\$ 139,979	N/A	32%	32%
Studies	N/A	\$ 62,500	\$ 62,500	N/A	\$ 10,913	\$ 10,913	N/A	\$ (7,069)	\$ (7,069)	N/A	-11%	-11%
Regulatory Compliance	N/A	\$ 624,391	\$ 624,391	N/A	\$ 26,831	\$ 26,831	N/A	\$ 125,400	\$ 125,400	N/A	20%	20%
General Administration	N/A	\$ 1,200,786	\$ 1,200,786	N/A	\$ 98,909	\$ 98,909	N/A	\$ 499,031	\$ 499,031	N/A	42%	42%
CPUC Energy Division [2]	N/A	\$ 84,413	\$ 84,413	N/A	\$ 2,762	\$ 2,762	N/A	\$ 5,314	\$ 5,314	N/A	6%	6%
SUBTOTAL MANAGEMENT COSTS	N/A	\$ 10,774,132	\$ 10,774,132	N/A	\$ 800,318	\$ 800,318	N/A	\$ 3,259,342	\$ 3,259,342	N/A	30%	30%
CARE Rate Discount	N/A	\$ 143,264,981	\$ 143,264,981	N/A	\$12,755,061	\$ 12,755,061	N/A	\$ 98,682,155	\$ 98,682,155	N/A	69%	69%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	N/A	\$ 154,039,113	\$ 154,039,113	N/A	\$ 13,555,379	\$ 13,555,379	N/A	\$ 101,941,497	\$ 101,941,497	N/A	66%	66%
Other CARE Rate Benefits												
- DWR Bond Charge Exemption												
- CARE Surcharge Exemption				N/A	\$ 2,545,821	\$ 2,545,821	N/A	\$ 18,630,015	\$ 18,630,015			
- kWh Surcharge Exemption												
- Vehicle Grid Integration Exemption												
Total Other CARE Rate Benefits				N/A	\$ 2,545,821	\$ 2,545,821	N/A	\$ 18,630,015	\$ 18,630,015			
Indirect Costs				N/A	\$ 151,993	\$ 151,993	N/A	\$ 703,843	\$ 703,843			

[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021

[2] Includes expenses recorded in error which will be corrected in next month's report.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Southern California Gas Company
May 2025

2025	New Enrollment										Recertification				Attrition (Drop Offs)					Enrollment		Total CARE Participants	Estimated CARE Eligible	Enrollment Rate % (W/X)	Total Residential Accounts	Gas Only	Electric Only
	Automatic Enrollment				Self-Certification (Income or Categorical)				Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)							
	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation													Combined (F+G+H+I)						
January	4,029	1,337	66	5,432	9,626	1,764	10,670	0	22,060	27,492	4,860	37,477	10,830	53,167	14,646	283	465	10,006	25,400	80,659	2,092	1,758,224	1,589,476	107.05%	5,783,253	1,758,224	N/A
February	2,515	1,205	49	3,769	9,615	2,329	10,782	0	22,726	26,495	3,757	23,830	7,827	35,414	13,449	430	399	10,509	24,787	61,909	1,708	1,759,932	1,589,476	107.16%	5,776,141	1,759,932	N/A
March	2,460	1,662	59	4,181	9,976	2,439	11,632	0	24,047	28,228	4,330	27,929	18,186	50,445	10,925	407	364	10,752	22,448	78,673	5,780	1,765,712	1,589,476	111.09%	5,776,192	1,765,712	N/A
April	3,211	1,371	54	4,636	9,251	1,952	11,638	0	22,841	27,477	4,171	21,339	12,231	37,741	9,728	347	340	10,613	21,028	65,218	6,449	1,772,161	1,587,935	111.60%	5,778,319	1,772,161	N/A
May	2,361	1,477	40	3,878	6,281	2,283	9,661	1	18,226	22,104	9,405	33,256	10,071	52,732	11,411	331	421	10,705	22,868	74,836	(764)	1,771,397	1,587,935	111.55%	5,779,715	1,771,397	N/A
June																											N/A
July																											N/A
August																											N/A
September																											N/A
October																											N/A
November																											N/A
December																											N/A
YTD Total	14,576	7,052	268	21,896	44,749	10,767	54,383	1	109,900	131,796	26,523	143,831	59,145	229,499	60,159	1,798	1,989	52,585	116,531	#####	15,265	1,771,397	1,587,935	112%	5,779,715	1,771,397	N/A

¹ Enrollments via data sharing between the IOUs.

² Enrollments via data sharing between departments and/or programs within the utility.

³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 3A - Post-Enrollment Verification Results (Model)
Southern California Gas Company
May 2025

Month	Total CARE Households Enrolled	Households Requested to Verify [1]	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled [2]	% De-enrolled through Post Enrollment Verification [3]	% of Total CARE Households De-enrolled
January	1,758,224	8,568	0.5%	5,325	755	6,080	71.0%	0.3%
February	1,759,932	6,869	0.4%	2,786	499	3,285	47.8%	0.2%
March	1,765,712	7,677	0.4%	2	500	502	6.5%	0.0%
April	1,772,161	6,202	0.3%	6	252	258	4.2%	0.0%
May	1,771,397	7,671	0.4%	0	206	206	2.7%	0.0%
June								
July								
August								
September								
October								
November								
December								
YTD Total	1,771,397	36,987	2.1%	8,119	2,212	10,331	27.9%	0.6%

[1] Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.

[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

[3] Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
*Monthly data has been updated to include customers who had been extended one year due to customer protections as stated in the COVID Transition Plan AL 5794

CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage) Southern California Gas Company Not Applicable to SoCalGas								
Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January							0.0%	
February							0.0%	
March							0.0%	
April							0.0%	
May							0.0%	
June							0.0%	
July							0.0%	
August							0.0%	
September							0.0%	
October							0.0%	
November							0.0%	
December							0.0%	
YTD Total	#N/A	0	#N/A	0	0	0	0.0%	#N/A

CARE Table 4 - Enrollment by County
Southern California Gas Company
May 2025

County	Estimated Eligible Households			Total Households Enrolled ¹			Enrollment Rate ²		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	10,315	11	10,327	13,574	20	13,594	132%	176%	132%
Imperial	0	17,395	17,395	2	16,055	16,057	n/a	92%	92%
Kern	14,553	27,874	42,427	18,986	34,777	53,763	130%	125%	127%
Kings	11	14,006	14,017	9	17,614	17,623	81%	126%	126%
Los Angeles	802,990	2,623	805,613	872,258	2,084	874,342	109%	79%	109%
Orange	185,494	0	185,494	182,860	30	182,890	99%	#DIV/0!	99%
Riverside	95,753	113,835	209,589	107,463	136,966	244,429	112%	120%	117%
San Bernardino	141,542	875	142,417	191,232	703	191,935	135%	80%	135%
San Luis Obispo	8,293	14,486	22,779	4,298	12,639	16,937	52%	87%	74%
Santa Barbara	32,804	798	33,601	32,503	719	33,222	99%	90%	99%
Tulare	10,253	40,706	50,959	13,539	57,246	70,785	132%	141%	139%
Ventura	51,041	2,276	53,317	53,821	1,999	55,820	105%	88%	105%
Total	1,353,049	234,886	1,587,935	1,490,545	280,852	1,771,397	110%	120%	112%

¹ Total Households Enrolled includes submeter tenants.

² Penetration Rate and Enrollment Rate are the same value.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 5 - Recertification Results
Southern California Gas Company
May 2025

Month	Total CARE Households	Households Requested to Recertify [1]	% of Households Total (C/B)	Households Recertified [2]	Households De-enrolled [3]	Recertification Rate % [4] (E/C)	% of Total Households De-enrolled (F/B)
January	1,758,224	23,729	1.35%	14,833	8,504	63%	0.48%
February	1,759,932	14,628	0.83%	8,691	4,010	59%	0.23%
March	1,765,712	29,722	1.68%	15,607	751	53%	0.04%
April	1,772,161	35,083	2.0%	16,580	553	47%	0.03%
May	1,771,397	23,380	1.3%	7,055	273	30%	0.02%
June							
July							
August							
September							
October							
November							
December							
YTD	1,771,397	126,542	7.1%	62,766	14,091	49.6%	0.80%

[1] Excludes count of customers recertified through the probability model.

[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

[3] Includes customers who did not respond or who requested to be de-enrolled.

[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 6 - Capitation Contractors¹
Southern California Gas Company
May 2025

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
Community Action Partnership of Orange County		X	X	X		
Sigma Beta Xi Youth and Community Services		X				
PACE – Pacific Asian Consortium in Employment		X	X	X		
Community Pantry of Hemet		X				
Community Action Partnership of San Bernardino		X		X		
LA Works		X				
Children's Hospital of Orange County		X				
LACDA		X				
YMCA Montebello-Commerce		X				
Sr. Citizens Emergency Fund I.V., Inc.		X				
Coachella Valley Housing Coalition		X				
Southeast Community Development Corp.		X				
Latino Resource Organization		X				
Community Action Partnership - Kern County		X				
Ventura Cty Comm Human		X				
Blessed Sacrament Church		X				
Hermanadad Mexicana		X				
CSET		X				
Crest Forest Family and Community Service		X				
CUI – Campesinos Unidos, Inc.		X	X	X		
Veterans in Community Service		X	X	X		
MEND		X				
Catholic Charities of LA – Brownson House		X				
OCCC, Inc. (Orange County Community Center)		X				
APAC Service Center		X			1	1
Visalia Emergency Aid Council		X				
Total Enrollments					1	1

¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 7 - Expenditures for Pilots and Studies
Southern California Gas Company
May 2025

2025	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expensed		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
CARE Outbound Calling Pilot	N/A	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778	N/A	27%	27%
Total Pilots	0	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778	N/A	27%	27%
Studies															
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ 10,913	\$ 10,913	N/A	\$ (7,069)	\$ (7,069)	N/A	\$ 42,215	\$ 42,215	N/A	68%	68%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A		\$ -	N/A	\$ 18,950	\$ 18,950	N/A	101%	101%
Total Studies	N/A	\$ 143,750	\$ 143,750	N/A	\$ 10,913	\$ 10,913	N/A	\$ (7,069)	\$ (7,069)	N/A	\$ 61,165	\$ 61,165	N/A	43%	43%

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 8 - CARE and Disadvantage Communities Enrollment Rate for Zip Codes
Southern California Gas Company
May 2025**

Total CARE Households Enrolled				
Month	CARE Enrollment Rate for Zip Codes that have 10% or more disconnections	CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG)	CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)	CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate)
January	N/A	101.8%	52.2%	46.8%
February	N/A	101.8%	52.9%	47.0%
March	N/A	102.0%	53.1%	46.7%
April	N/A	102.7%	49.8%	46.4%
May	N/A	102.7%	50.1%	46.4%
June	N/A			
July	N/A			
August	N/A			
September	N/A			
October	N/A			
November	N/A			
December	N/A			
	N/A	102.2%	51.6%	46.7%

Notes:

Penetration Rate and Enrollment Rate are the same value.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 8A
CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP Code
Southern California Gas Company
May 2025

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes that have 10% or more Disconnections
ZIP00001	N/A
ZIP00002	N/A
ZIP00003	N/A
ZIP00004	N/A
ZIP00005	N/A
ZIP00006	N/A
ZIP00007	N/A
ZIP00008	N/A
ZIP00009	N/A
ZIP00010	N/A

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in High Poverty (Income Less than 100% FPG)
90021	38.3%
92257	53.4%
93265	54.2%
90007	54.5%
90058	70.5%
92273	71.9%
90017	74.9%
90015	80.3%
90006	85.0%
92249	85.6%

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in DAC
90021	38.3%
92518	45.0%
90401	52.9%
90007	54.5%
90038	64.5%
90012	66.7%
92233	69.6%
90026	70.4%
91502	71.3%
91766	75.0%

Notes:

Zip codes with fewer than 100 customers are excluded for privacy reasons.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.