BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Application of Pacific Gas and Electric Company for Approval of Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for 2021-2026 Program Years. (U 39 M)	Application No. 19-11-003 (Filed November 4, 2019)
And Related Matters.	Application No. 19-11-004 Application No. 19-11-005 Application No. 19-11-006 Application No. 19-11-007

MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR MAY 2025

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Dated: June 20, 2025

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In accordance with Ordering Paragraph 17 of Decision (D.) 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance (ESA) Program, California Alternate Rates for Energy (CARE) Program, and Family Electric Rate Assistance (FERA) Program efforts, showing results through May 2025. Pursuant to D.21-06-015, the new ESA, CARE and FERA Program funding cycle began on July 1, 2021.

Respectfully Submitted,

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Dated: June 20, 2025

Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Energy Rate Assistance (FERA) Programs

Monthly Report for May 2025

Pacific Gas and Electric Company
6/20/2025

PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program,
California Alternate Rates for Energy Program, and
Family Electric Rate Assistance Program
Monthly Report for April 2025

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Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program
Monthly Report for May 2025

The Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) programs are long-standing programs designed to assist income-qualified households in Pacific Gas and Electric (PG&E)'s service territory in reducing their energy usage and monthly utility expenses. Decision (D.) 21-06-015 authorized the ESA, CARE, and FERA program cycle beginning July 1, 2021, through December 31, 2026.

PG&E's monthly report for May 2025 complies with the income-qualified programs reporting requirements established in D.21-06-015, and with all reporting and program evaluation requirements previously established for the CARE, FERA, and ESA Programs.[1] The reporting period is May 1, 2025 through May 31, 2025.

1. Energy Savings Assistance (ESA) Program Executive Summary

The ESA Program provides no-cost home weatherization, energy-efficient appliances, and energy education services to income-qualified customers[2] throughout PG&E's service territory. ESA is a resource program emphasizing long-term energy savings and serves all willing and eligible low-income customers by providing all feasible ESA program measures based on need states, at no cost to the customer through a direct install approach. All housing types are eligible to participate, and the ESA program is available to both homeowners and renters.

D.21-06-015 approved the ESA program budget for Program Years (PYs) 2021-2026. PG&E's total 2025 authorized ESA Program budget is $243,410,845,[3] which covers all programs in the ESA portfolio, including the primary ESA Main program for single-family (SF) housing, the Multifamily Whole Building (MFWB) program for the Multifamily (MF) housing sector, and the Pilot Plus and Pilot Deep programs, as well as any ESA studies. From January 1, 2025 through May 31, 2025, PG&E expended $58,764,362 in total ESA program costs. Further details of ESA expenses are provided in the ESA Summary Table, and ESA Table 1, in the Appendix.

[1] The IOUs worked with Energy Division (ED) staff to revise reporting tables and formats in compliance with the mandates of D.21-06-015. PG&E is using the most recent monthly reporting template that was approved by ED in December 2024 to provide its 2025 monthly updates of the ESA, CARE, and FERA programs.
[2] To qualify for the ESA Program, a residential customer's household income must be at or below 250 percent of Federal Poverty Level (FPL) Guidelines, as set in Senate Bill 756, and that became effective on July 1, 2022. Formerly, the ESA program eligibility was set at 200 percent of FPL, per D.05-10-044.
[3] Reflects carry forward MFWB, Pilot Plus and Pilot Deep, CSD Leveraging, studies, and SASH/MASH budgets from 2024 to 2025.

1.1 Energy Savings Assistance Program Overview

1.1.1 Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 21-06-015.

ESA Table 1.1.1.1 ESA Main (SF, MH) Program Summary of Expenses and Savings for 2025			
	2025 Authorized/Planning Assumptions[a]	**Actual YTD[b]**	**% YTD[d]**
Budget[c]	$117,373,642	$45,293,015	39%
Homes Treated	52,954	16,848	32%
kWh Saved[d]	33,818,185	11,452,260	34%
kW Demand Reduced[d]	2,854	4,471	157%
Therms Saved[d]	1,370,794	499,259	36%
GHG Emissions Reduced (Tons)[e]	N/A	11,393	

[a] Authorized ESA budget, energy savings goals and household treatment target per D.21-06-015.
[b] As shown in ESA Monthly Report Table 1, and Table 2.
[c] ESA Main program budget includes measures and program administrative budget categories as shown on ESA Monthly Report Table 1.
[d] Per Table 5 of Attachment 1, D.21-06-015, the 2025 goals for kWh, kW, and Therms include ESA Main, MF CAM and MFWB and are reflected in the 2025 Planning Assumptions; however, the above table reports results only from ESA Main, and does not include results from MFWB.
[e] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).

Through May 2025, PG&E's 2025 ESA Main (SF, Mobile Home [MH]) program treated 16,848 homes, resulting in 11,452,260 kWh saved, 4,471 kW demand reduced, and 499,259 therms saved. In addition, about 11,393 tons of GHG emissions were reduced.

ESA Table 1.1.1.2 ESA Program Administrative Expenses for 2025		
	May 2025	**YTD**
Administrative Expenses	$892,601	$4,146,661
Total Program Costs	$14,809,668	$58,764,362
% of Administrative Spend	6%	7%

As shown in Table 1.1.1.2 above, from January 1, 2025 through May 31, 2025, PG&E's ESA's program administrative expenses totaled $4,146,661. In addition, total program costs totaled $58,764,362, of which 7% is the administrative spend.

ESA Table 1.1.1.3 Northern (N.) MFWB (In-Unit, CAM/WB) [a] Summary of Expenses and Savings for 2025			
	2025 Authorized/Planning Assumptions	**Actual YTD**	**% YTD**
Budget	$96,303,780	$9,858,869	10%
Properties Treated	167	24	14%
MF In-Units Treated	19,843	6,483	33%
kWh Saved	7,587,240	2,062,378	27%
kW Demand Reduced	N/A	455	N/A
Therms Saved	223,298	70,350	32%
GHG Emissions Reduced (Tons) [b]	N/A	1,153	N/A
[a] MFWB program budget includes In-Unit, CAM and WB, SPOC, CSD Leveraging and Implementer administrative budget categories as shown on ESA Summary Table in the Appendix. [b] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).			

Year to date for 2025, PG&E's Northern Multifamily Whole Building (N. MFWB) program has treated 6,483 in-unit projects and completed 24 whole building projects, with a total estimated savings of 2,062,378 kWh and 70,350 Therms.

From the program launch in July 2023 through May 2025, the program has enrolled 371 whole building projects and audited 301 of these enrolled projects. In May 2025, the N. MFWB program reserved two more whole building projects for measure installation. For the in-unit projects, the program has completed 6,483 since program launch, averaging 295 in-unit projects per month. Table 1.2.1, ESA N. MFWB Pipeline Results, below further delineates the project pipeline and project stages for YTD 2025.

ESA Table 1.1.1.4 Pilot Plus and Pilot Deep Summary of Expenses and Savings for 2025			
	2025 Authorized/Planning Assumptions[a]	**Actual YTD[b]**	**% YTD**
Budget[c]	$20,241,975[d]	$3,612,478	18%
Homes Treated	-	204	-
kWh Saved	-	124,431	-
kW Demand Reduced	-	169	-
Therms Saved	-	18,570	-
GHG Emissions Reduced (Tons)	-	182	-
[a] Home treatment, energy savings and GHG emissions reduction targets were not included in D.21-06-015. PG&E will report on actual achievements upon completion of home treatment.			

[b] Actual homes treated, savings and GHG emissions reduction values are reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot Implementer to PG&E. Energy savings are estimates provided by energy modeling software. PG&E intends to report these estimates as interim savings until meter-based savings estimates are reportable.
[c] Pilot Plus and Pilot Deep budget and expenditures as shown on ESA Monthly Report: ESA Summary Table and ESA Table 2B.
[d] 2025 authorized budget per D. 21-06-015 is $8,782,607. Carried forward funds from prior years is $11,459,367. As such, the 2025 authorized budget is shown as $20,241,975.

PG&E launched the ESA Pilot Plus and Pilot Deep Program (Pilot Plus/Deep) at the end of June 2022 and began installations in December 2022. The first successful home treatment was completed in February 2023. As of May 2025, over 600 installation projects have been initiated, of which over 550 have been fully completed. Additional information on Pilot Plus/Deep is included in Section 1.5.2, ESA Program Pilots.

ESA Table 1.1.1.5
Single Family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Unspent Funds (Electric IOUs Only)[a] for 2025

	2025 Authorized/Planning Assumptions[a]	Actual YTD	% YTD
Budget	$9,566,416	$0	0%

[a] PG&E AL 7028-E was disposed and effective on October 20, 2023, as described in text below ESA Table 1.1.1.5.

Incremental to the authorized ESA budget, the closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) programs resulted in a transfer of funds into the ESA program[4] to support the ESA Main program implementation across the current program cycle.[5]

1.1.2 Program Measure Changes

There were no measure changes to the program in May 2025.

1.2 ESA Customer Outreach and Enrollment Update

1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

[4] The transferred SASH and MASH funds will be used to primarily support the ESA Main program implementation across the current program cycle. However, PG&E and SCE seek flexibility to utilize the SASH and MASH funds across ESA categories, and for other ESA programs and pilots (e.g., MFWB and Pilot Plus/Deep). This preserves the flexibility to use the funds as program needs change.
[5] PG&E Advice Letter 7028-E Closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Programs, submitted on September 20, 2023.

ESA Main Program Contractor Outreach: PG&E's ESA monthly acquisition campaigns and contractor efforts are complementary in generating qualified leads. In addition to strategic marketing campaigns, contractors rely on a variety of activities to conduct outreach, primarily utilizing outbound calling from assigned lead lists provided to them monthly after the launch of each acquisition campaign. Contractors also canvas areas that have high-propensity for eligible customers, make outbound calls from contractor-generated lists of CARE or Zip-7 customers, and respond to referrals generated by PG&E marketing.

ESA Main Customer Satisfaction Score: To ensure that customers are highly satisfied and have a positive experience with the ESA program, PG&E conducts robust surveys of participants. In May 2025, the ESA surveys yielded an ~87% customer satisfaction rating; meaning that ~87% of respondents described their experience as "excellent" or "very good." PG&E conducts a detailed analysis of the survey results to identify areas of success, and pinpoint opportunities for improvement, and then shares the results with the ESA contractors to optimize ESA offerings from the customer perspective. These results are also used to identify trends in contractor performance and create opportunities for contractor soft skills training.

ESA Program MFWB: Monthly Highlights: In May 2025, the Northern MFWB Program launched a Q2 contractor newsletter to 3,205 contacts to create program awareness and engagement. An update to the program materials and website was completed to reflect the 2025-2026 CARE / FERA / ESA income guidelines. Details on the project pipeline and project stages are shown in Table 1.2.1, ESA N. MFWB Pipeline Results, below.

Table 1.2.1
ESA N. MFWB Pipeline Results

MFWB Whole Building	2025 YTD
Leads	106
Enrollment	80
Assessments	75
Treated/Invoiced	24
Total	**285**
MFWB In-Units	**2025 YTD**
Leads	6,282
Enrolled	5,250
Treated/Invoiced	6,483
Total	**18,015**

ESA Pilot Plus and Pilot Deep: In May, ESA Pilot Plus and Pilot Deep program[6] launched its Q2 2025 outreach campaign with a series of weekly batches of email and direct mail. The campaign will run through June. In addition, the Pilot Implementation Team began preparations for the

[6] The ESA Pilot Plus and Pilot Deep offerings will be referred to as "Energy Savings Assistance Program: Whole Home" (or "ESA Whole Home" for short) in all customer engagement settings, including marketing and outreach materials.

Q3 2025 campaign, including incremental adjustments to targeting parameters based on early evaluation observations about homes with the greatest savings potential.

The Q2 campaign utilizes PG&E's standard branding, incorporating the pilot implementer's name and logo.[7] An example of the Q2 outreach materials is shown below.

Direct Mail/Email (English/Spanish):

[7] This marketing campaign continues to utilize the PG&E branding established in 2023 (which has been consistent in driving engagement and enrollment in the ESA Program).

¡Está a tiempo de obtener sus mejoras gratuitas al hogar! Ampliamos este popular programa para ahorrar energía

First Name Last Name
Billing Address1
Billing Address2
City, State, Zip

Haga su solicitud ahora mismo y disfrute de comodidad y ahorros durante todo el año

- El exclusivo programa Energy Savings Assistance Whole Home (Asistencia para Ahorrar Energía en Todo el Hogar) de PG&E proporciona, a aquellos clientes que reúnan los requisitos, mejoras GRATUITAS al hogar para que ahorren energía.
- Tanto los inquilinos como los propietarios de vivienda pueden reunir los requisitos para solicitarlo.
- Todas las mejoras se someten a pruebas de desempeño para asegurarnos de su correcto funcionamiento.
- Dependiendo del tipo de mejora para la que usted reúna los requisitos, los trabajos podrían requerir de varias visitas.

Haga su solicitud ahora mismo.
¡Es rápido y sencillo!
Visite **pge.com/ESAwholehome** o llene y envíe el formulario de respuesta que se encuentra a continuación

Obtenga estas valiosas mejoras al hogar sin costo

$5,000 Nuevo aire acondicionado con consumo eficiente de energía

$3,000 Ductos con aislante

$2,500 Nuevo calentador de agua con bomba de calor

$1,650 Nueva parrilla de inducción con consumo eficiente de energía

$150 Termostato inteligente

Los montos expresados en dólares muestran cantidades promedio y pueden variar.

Authorized Implementer of PG&E Programs
Energy Savings Assistance Program WHOLE HOME
CLEAResult®

No incluya otros documentos con su solicitud. Toda la información necesaria será recopilada al momento de evaluar/visitar su hogar. Se protegerá la confidencialidad de toda la información recopilada por PG&E. Para obtener más información sobre la privacidad en PG&E, visite pge.com/privacy. "PG&E" se refiere a Pacific Gas and Electric Company, una subsidiaria de PG&E Corporation. ©2024 Pacific Gas and Electric Company. Todos los derechos reservados. Este programa recibe financiamiento de los clientes de servicios públicos de California y es administrado por PG&E bajo los auspicios de la Comisión de Servicios Públicos de California. PG&E imprime sus materiales con tintas a base de soya en papel reciclado. CCC-0624-4477

¡Ahorre y disfrute cómodamente con mejoras GRATUITAS a su hogar! DESPRENDER AQUÍ

First Name Last Name
NOMBRE
9999999999-9
NÚMERO DE CUENTA DE PG&E

NÚMERO DE TELÉFONO
DIRECCIÓN DE EMAIL (OPCIONAL)

Premise Address Line 1
City, State, Zip
DIRECCIÓN RESIDENCIAL

Por favor, envíelo de vuelta en el sobre prepagado que le hemos proporcionado.

Al ingresar su dirección de email, usted autoriza a PG&E a enviarle ocasionalmente información sobre su servicio público con PG&E, así como los programas y servicios de PG&E que podrían estar disponibles para usted.

Solo para uso interno: DEEP03

Language Line: PG&E continues to work with LanguageLine Solutions to provide language translation services for all its customers. During the month of May 2025, one ESA customer required assistance through PG&E's designated language line.

Tribal Outreach: In May, PG&E initiated grants with seven tribes - six tribes were new grantees under the 2025–2026 Tribal Grant Program and one tribe is a continuation from the prior year cycle (as these are 2-year grants). This reflects a 250% increase in participation and engagement (from two tribes in 2024), prompting PG&E to increase funds allocated to the

program this year. PG&E is actively working with those grantees to promote ESA program participation.

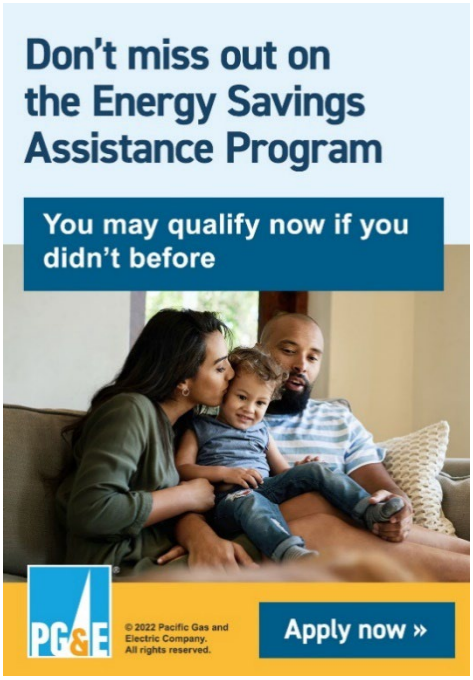
Beyond the ESA program's tribal outreach efforts, PG&E's centralized tribal team, which coordinates PG&E's tribal communications, continued its standard outreach efforts to support tribes on various topics related to energy use, resiliency, safety, and community initiatives.

1.2.2 Customer Assistance Marketing, Education and Outreach for the ESA Program

Direct Mail: In May 2025, PG&E continued to deploy a monthly Direct Mail and Email campaign targeting 20,000 income-qualified customers. In May 2025, the campaign generated 114 applications from direct mail for an overall response rate of 0.78%. The campaign continues to use creative developed in 2022 and revised in Q2 2024 to more clearly state eligibility requirements for certain measures. The communication is available in both English and Spanish, as shown below. PG&E continues to prioritize customers residing in disadvantaged communities (DACs) for outreach, receiving 76 applications from this segment for a response rate of about 0.95%.

Email/Digital (English/Spanish): In May 2025, PG&E received 2,250 ESA program applications from email and digital media activities combined.

Digital Creative



PG&E promotes ESA to customers who were newly enrolled in the CARE or FERA program through welcome materials delivered either via direct mail or email. Customers may continue to access the ESA application online by scanning a QR code or accessing www.pge.com/esa-welcome.

1.2.3 Managing Energy Use

As part of its energy education, PG&E provides customers with online resources to assist in managing their energy use. From MyAccount, customers can access and perform a Home Energy Checkup. In addition, participants in the ESA program receive collateral "leave behinds" (printed materials), along with an online link to PG&E ESA landing page, from ESA contractors with tips for managing energy, rate plan choices, and other programs and resources that they may be qualified for, both administered by PG&E and by third parties.

1.2.4 Services to Reduce Energy Bills

PG&E's ESA contractors provide collateral "leave behinds" (printed materials) that present solutions for saving money and managing energy costs for all ESA participants. PG&E's Universal Brochure provides comprehensive information to ESA customers about bill discount and assistance programs, rate plan choices, energy management and payment support programs in an easy-to-read format. ESA contractors are trained to discuss comprehensive opportunities for bill savings and assist in program enrollment, such as the Arrearage Management Plan (AMP) and referrals to the LIHEAP program administrators for qualified and interested households. The ESA Program also has cross-referral and direct enrollment processes to auto-enroll eligible income-qualified customers into the CARE or FERA program.

1.2.5 Additional Activities

CARE Discounts Removed: The ESA program systematically removes CARE customers who apply for ESA but are proven to be over income. In May 2025, one such customer was removed from the CARE program.

New Contractors and Community-Based Organizations (CBOs): In May 2025, PG&E had no new Contractors or CBOs join the ESA program.

1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)

1.3.1 Please provide a status on referrals, of the leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA, CARE and FERA. What new steps or programs have been implemented? What was the result in terms of new enrollments?

CSD Low Income Weatherization Program (LIWP) (MF) Leveraging Projects: Twelve properties enrolled in the N.MFWB program from the Mutual and Eden Housing portfolios expressed interest in up-front layering with the CSD Low Income Weatherization Program (LIWP). PG&E is providing guidance on program coordination.

Low Income Home Energy Assistance Program (LIHEAP) Energy Star® Refrigerator Installations: There were no refrigerators installed through LIHEAP leveraging in May 2025.

CSD Data Sharing: PG&E continues to share data with CSD on an annual basis and as requests are made.

1.3.2 Please provide a status on coordination with TECH Clean California.

Full & Partial Home Electrification Leveraging (Strategic Early Retirement [SER] Program): The Strategic Early Retirement (SER) Program is a collaboration between PG&E's ESA Program and TECH Clean California[8] to offer electrification measures to select customers. Leveraging existing ESA outreach, the program was designed to provide heat pump HVAC systems, water heaters, induction cooking appliances, and electric dryers through TECH funding after ESA weatherization and energy efficiency upgrades were completed. The intent is to expand ESA customer benefits, explore paths to reduce the installation of new gas appliances in California homes, and gain insights into electrifying low-income households.

[8] TECH Clean California is funded by CA ratepayers and taxpayers under the auspices of the CPUC. TECH Public Reporting TECH Home Page, last accessed 5/20/2025.

Throughout 2025, PG&E and the SER Program lead met several times to re-evaluate alignment between programs, following a hold placed on TECH funding in January.[9] TECH funding was resumed in April. In addition, an agreement was reached for the SER Program to transition its coordination with PG&E from the ESA Program to the PG&E equity-driven electrification pilot, Electrify My Block, for new projects in April and moving forward. ESA will continue to track and prioritize payment for projects that were initiated in coordination with the ESA Program prior to the transition. PG&E's co-funding commitment is determined based on the measures the customer agrees to receive. As of May, there are 13 projects set to include induction cooktop measures (pending customer acceptance), which PG&E plans to co-fund with TECH.

1.4 ESA Workforce Education & Training

1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

The PG&E Energy Efficiency Workforce Education and Training Program (WE&T) supports ESA contractor training by utilizing the Train-the-Trainer Model which provides a combination of on-demand and live (in-person) training for Energy Specialists (ES), Weatherization Specialists (WS), and Advanced Weatherization Specialists (AWS) with instructor-led presentations and virtual engagement activities with trainees. Due to the need for hands-on training for Natural Gas Appliance Testing (NGAT), Energy Training Centers (ETC) continued the blended model, which consists of on-demand remote training (self-paced) coupled with three days of in-person practical (hands-on) training. In addition, on-demand training support is available to help students with soft-skill training for preparedness prior to the start of on-demand courses. This support consists of assistance with navigating the webinar platforms, technology setup, and expectations of on-demand and in-person class engagement activities. Additional on-demand courses are offered to students to improve student soft-skills during employment through WE&T's Workplace and Academic skill catalog.

ESA contractors are encouraged to hire local workers to implement the ESA Program in their areas. All contractors and subcontractors responsible for implementing the ESA Program are trained by the ETC in Stockton. Many of these ESA program ES and installation contractors are from the local communities in which they work. ESA Table 1.4.1 below shows a summary of ESA contractor training provided for April 2025 including ESA onboarding, ES, WS, AWS, and NGAT training.

ESA Table 1.4.1
ESA Contractor Training Summary Through May 2025

	May 2025	YTD
Students	31	330
Student Days	57	417
Training On-Demand Sessions	17	238

[9] A. 19-11-003, *PG&E's Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for February 2025*, at pg. 14. (March 21, 2025).

Training Live Sessions (In-person classroom)	1	11
[a] ESA Program Onboarding is an On-Demand (online, self-paced) training. Completion times vary by person. Estimated completion time is two to four hours.		

1.5 ESA Studies and Pilots

1.5.1 ESA Program Studies

ESA/CARE Study Working Group: D.21-06-015 authorized the formation of a statewide Study Working Group for the ESA and CARE programs.[10] Working Group membership is composed of IOU representatives, ED staff, and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA and CARE programs and providing feedback on study deliverables. The study working group convened in May to discuss preliminary findings of the Non-Energy Impacts Study and solicit feedback from working group members for incorporation into the final report.

2025 Low Income Needs Assessment (LINA): The LINA must be updated every three years per State code,[11] and the most recent study was completed in December 2022. The primary objective of the 2025 LINA is to characterize ESA-eligible high and low energy-using households and provide recommendations on how the program can best serve these customers. In May 2025, focus group planning was underway to supplement research findings from the energy usage characterization and customer surveys[12]. A total of seven customer focus groups is expected to be conducted across the IOU territories in four different languages – English, Spanish, Vietnamese, and Chinese during Q3 2025. The study is expected to be completed by December 2025.

Non-Energy Impacts (NEI) Study:[13] D.21-06-015 authorized a NEI study with a budget of $500,000 and directed the ESA WG to provide inputs on study scope.[14] A Tier 1 AL was subsequently submitted by the Joint IOUs, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration. [15] The primary objective of the NEI Study is to assess and quantify health, comfort, and safety impacts because of ESA program treatments. A public workshop was hosted on May 28 to present the study's findings[16] and solicit feedback from stakeholders for incorporation into the final report, expected to be published in June 2025.

[10] D.21-06-015, OP 176.
[11] California Public Utilities Code Section 382(d).
[12] A. 19-11-003, *PG&E's Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for February 2025*, at pp. 36-37. (March 21, 2025).
[13] Non-Energy Benefits (NEB) and Non-Energy Impacts (NEI) Study.
[14] D.21-06-015, OP 172.
[15] SDG&E Advice Letter 4184-E, March 23, 2023.
[16] ESA Non-Energy Impacts Study - Draft Report, May 2025. Evergreen Economics. https://pda.energydataweb.com/#!/documents/4150/view (last accessed June 12, 2025).

1.5.2 ESA Program Pilots

ESA Pilot Plus/Deep Program: D.21-06-015 approved Pilot Plus/Deep (the Pilot) to begin implementation in 2022 with two treatment tiers: the "Pilot Plus" tier, which is intended to achieve five to 15 percent energy savings per household, and the "Pilot Deep" tier, which is intended to achieve 15 to 50 percent energy savings per household. [17] The measure packages will be composed of both basic measures found in the main ESA Program, as well as more advanced measures unique to the Pilot.

The Pilot is designed to gather data on several new or modified approaches to implement the ESA Program, including strategic measures delivery, electrification, greater measure expenditure per home, greater energy savings and bill impacts per home.[18] The Pilot also offers an opportunity to better understand the long-term benefits of more extensive treatments (including non-energy benefits), and the cost-effectiveness of the interventions.[19] The Pilot experienced significant growth since launch, having started in 2023 with one project in the installation phase, and by May 2025 having completed 553 projects, with approximately 90 more projects in various stages of implementation. The Pilot is currently planned to operate through 2026.

Throughout May, the pilot made progress on partnership efforts. PG&E and the pilot implementer, CLEAResult, initiated a collaboration with GRID Alternatives in 2024 which seeks to scope up to three demonstration projects combining deep energy savings, electrification, self-generation and storage into each project. The overarching objectives are to maximize bill savings, especially in cases where fuel substitution might otherwise cause increases in electric heating costs. GRID Alternatives offers solar incentives through the Disadvantaged Communities – Single-family Solar Homes (DAC-SASH) program and storage incentives through the Self-Generation Incentive Program (SGIP). These will be combined with the ESA Whole Home energy saving and electrification offerings. As of May 2025, all parties agreed on a shortlist of candidate sites, and GRID has successfully contacted and pre-screened two households. The two sites will be handed off to CLEAResult for further assessment.

In addition, CLEAResult had initiated a collaboration with the City/County of San Francisco in late 2024 which seeks to offer electrification and deep energy saving measures to retire gas appliances. The program is focused on bundling various clean energy solutions for households with health disparities, such as asthma. In May, pilot materials and an overview of the offerings were provided to local outreach representatives, with a more in-depth presentation scheduled for June. Updates about each partnership will be provided in future reports as progress is made.

Throughout May, 29 new Pilot installation projects were initiated, and 42 projects initiated in prior months were fully completed by the end of the month.[20] Of the completed projects to date, the Pilot implementer's energy modeling software estimated initial pre-installation energy savings exceeding the minimum energy savings thresholds designated for the Pilot,

[17] D.21-06-015, Attachment 2, p. 5.
[18] Ibid, p.1.
[19] Ibid, p.1.
[20] Households treated and savings will be reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot implementer to PG&E.

as shown in ESA Table 1.5.2.[21] Note that PG&E will proactively update the energy savings reporting methodology in 2025, once more accurate realization rates are available from past projects.

ESA Table 1.5.2 ESA Pilot Plus and Pilot Deep Estimated Energy Savings[22]		
Project Tier	**Pilot Plus (5-15%)**	**Pilot Deep (15-50%)**
Projects Completed (Launch to-Date)	286	267
Average Savings (Launch to-Date)	11-13%	24-29%
[a] Energy savings are reported based on the best available information at the time of reporting. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.		

1.6 Miscellaneous

1.6.1 Water-Energy Coordination Program

In May 2025, four water agency contracts were operating and serving qualified homes, including partnerships with California American Water (single-family and multi-family), the City of Sacramento (single-family), and Solano County Water Agency (single-family). In May 2025, 20 households were served through these partnership programs.

[21] D.21-06-015, Attachment 2, p. 5.
[22] See ESA Table 2B, ESA Table 3D-3E, and ESA Table 5D. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

2. California Alternate Rates for Energy (CARE) Program Executive Summary

The CARE Program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area.[23] D.21-06-015 approved the CARE Program budget for PYs 2021-2026.[24] PG&E's 2025 authorized CARE Program administrative budget is $14,444,200.[25] Through May, PG&E expended $3,491,322 in CARE program administration costs, of which $1,579,002 supported CARE outreach activities and $706,189 was allocated to recertification and PEV processes. D.21-06-015 also authorized $700,957,000 towards CARE rate discounts for PY 2025.[26] In May 2025, the CARE program provided a total of $77,011,070 in electric and gas bill discounts to 1,377,988 households throughout PG&E's service territory.

At the end of May 2025, the CARE program enrollment rate was 98% of the estimated eligible households.[27] Throughout 2025, PG&E will be focusing on initiatives to ensure program integrity with the goal of identifying over-income customers who should be removed from the program, as well as implementing several customer-centric initiatives to support customers throughout the CARE post-enrollment verification (PEV) or recertification processes. Despite the estimated nearly fully enrolled program, PG&E continues to invest in outreach and marketing targeting "hard-to-reach" customers and to increase program awareness in disadvantaged communities.

[23] To qualify for the CARE discount, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1), or someone in the customer's household is an active participant in other qualifying public assistance programs.
[24] D.21-06-015, Attachment 1, Table 2 CARE Approved Budgets.
[25] Ibid
[26] Ibid
[27] PG&E filed the Annual CARE Eligibility Report on April 14, 2025. CARE's enrollment percentage is based on the 2025 estimated eligible population. See, A.19-11-003*, COMPLIANCE FILING OF PACIFIC GAS AND ELECTRIC COMPANY (U 39-M), SOUTHERN CALIFORNIA GAS COMPANY (U 904-G), SAN DIEGO GAS & ELECTRIC COMPANY (U 902-M), AND SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E) REGARDING ANNUAL ESTIMATES OF CARE ELIGIBLE CUSTOMERS AND RELATED INFORMATION,* April 14, 2025.

2.1 CARE Program Summary

2.1.1 Please provide CARE Program summary costs.

CARE Table 2.1.1 CARE Program Summary Costs for 2025			
CARE Budget Categories	**2025 Authorized Budget [a]**	**Actual Expenses Year-to-Date**	**% of Budget Spent**
Outreach	$8,167,300	$1,579,002	19%
Processing, Certification, Recertification	$922,300	$241,004	26%
Post Enrollment Verification	$1,590,500	$465,185	29%
IT Programming	$1,191,700	$524,855	44%
CHANGES Program [b]	$525,000	$120,230	23%
Studies and Pilots	$25,000	$16,250	65%
Measurement and Evaluation	$200,000	$37,555	19%
Regulatory Compliance	$403,600	$205,314	51%
General Administration	$1,235,300	$292,119	24%
CPUC ED Staff	$183,500	$9,809	5%
Total Expenses	**$14,444,200**	**$3,491,322**	**24%**
Subsidies and Benefits	$700,957,000	$463,240,188	66%
Total Program Costs and Discounts	**$715,401,200**	**$466,731,511**	**65%**

[a] D.21-06-015 approved the CARE program budget for PYs 2021-2026.
[b] The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues. Negative expenses may be due to accrual reversal as part of normal accounting process.

2.1.2 Please provide the CARE Program enrollment rate to date.

CARE Table 2.1.2 CARE Enrollment		
Participants Enrolled	**Eligible Participants[a]**	**YTD Enrollment Rate**
1,377,988	1,413,103	**98%**

[a] On April **14**, **2025**, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of PG&E's CARE Eligible Participants for 2025.

2.2 CARE Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

Direct Mail: Not applicable for this reporting period.

Email: PG&E continued the monthly CARE acquisition email campaign, sending targeted emails promoting CARE enrollment to approximately 41,000 customers in May 2025. The monthly campaign deploys on the second Saturday of the month targeting customers in the primary audience segment of Deciles 1-3 of the CARE propensity model and Eligibility Score 1-3, plus the secondary Hard-to-Reach target in Deciles 4-10 and Eligibility Score 1-3 who have not previously received CARE/FERA direct marketing.

Additionally, monthly auto-recertification email notices were deployed to approximately 4,100 customers in the top 20 percent of enrolled customers due for recertification based on their CARE Eligibility Score to confirm their automatic re-enrollment in CARE.

Tribal Outreach: Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

Digital Media: The CARE digital media campaign ended in May. Final campaign reporting will be available in June.

Media Coverage: PG&E's Integrated Multicultural Communications (IMC) team secured press coverage for the California Climate Credit in April and highlighted assistance programs such as CARE, FERA and ESA.

Local Outreach: PG&E's Customer Service Outreach (CSO) team supports vulnerable customers during in-person community events. PG&E customer service representatives provide real-time support to residential customers, which may include answering questions about a PG&E bill or helping the customer enroll in energy management and financial assistance programs such as CARE and FERA.

In May, PG&E's CSO team attended 24 local community events to support vulnerable and disadvantaged customers. During these events, CSO engaged customers and shared information about CARE/FERA programs.

PG&E's Integrated Multicultural Communications (IMC) team engages customers through local community outreach events, providing in-language support related to PG&E's financial assistance programs and services, billing, rate plans and energy management. On May 10, PG&E facilitated a Go-Live Event at KTSF-TV in Brisbane to honor Asian American & Pacific Islander Heritage Month. The event featured a special interview with PG&E's Annabelle Louie, addressing issues pertinent to Asian communities in the Bay Area, including affordability programs (CARE, FERA, LIHEAP, REACH), rate setting, waste elimination, and our commitment to diverse communities. The Q&A session saw active participation, with inquiries about high bills, EV programs, energy-efficient appliances, and rebates.

PG&E also participated in the 24th Annual Yarmarka Multicultural Festival on May 10 in Sacramento, attended by thousands from the Greater Sacramento area. PG&E representatives

offered on-site support, particularly encouraging eligible gas customers to sign up for CARE. Notably, the region has an estimated population of 30,000 Russian-speaking residents. In response, PG&E plans to host a Russian CWSP webinar this summer.

Finally, on May 23, PG&E hosted a Coffee Connect event at a local bakery in Bakersfield. Around 40 diverse customers attended between 9 a.m. and 11 a.m., engaging in discussions about bills and low-income programs. The event was promoted via a Facebook post targeted by zip code, achieving 7,672 unique views and 42 link clicks.

Outbound Financial Assistance: PG&E continued its case management efforts for past-due customer accounts through its outbound calling campaign in May 2025. The campaign provides information on payment options to restore customers' status. It offers information on other income-qualified assistance programs, including CARE, FERA, Medical Baseline, LIHEAP, REACH, and the Arrearage Management Plan.

During the reporting month, customer service representatives (CSRs) contacted 2,349 customers directly through this campaign. For customers who could not be reached by phone but had access to voicemail, PG&E left voicemail messages with information regarding PG&E's financial assistance programs. The May 2025 campaign successfully enrolled 291 customers in CARE or FERA. Customers with a past-due balance were directed to the LIHEAP program. The cumulative amount of those who successfully applied and received pledges was about $5,613.[28]

CBO Outreach and Engagement: In May 2025, PG&E continued utilizing its CARE Capitation (COC) Program, which currently has 32 participating organizations, including both non-profit and for-profit organizations. PG&E is continuing to expand its COC program in addition to other outreach efforts. In May 2025, there were 120 new CARE enrollments through the COC program.

In May 2025, PG&E continued implementation of a new Senior Advocate Outreach Pilot, launched in December 2024 with 11 CBOs to target seniors and disadvantaged communities.[29] The goal of the outreach Pilot is to conduct outreach to seniors and increase awareness of assistance programs including CARE/FERA, ESA, Medical Baseline and others in vulnerable and underserved communities. This outreach effort is scheduled to end in November 2025. CBOs participating in the Senior Advocate Outreach Pilot are asked to distribute a monthly email or newsletter highlighting financial assistance programs promoted in the outreach. In addition, to email communication, CBOs are required to hold at least six workshops during the duration of the pilot, with at least one workshop to be held at a community or cultural center, and at least one workshop to be held at a faith-based organization. CBOs participating in this outreach effort are also required to submit monthly surveys to document outreach efforts.

The CBOs participating in the Senior Advocate Outreach Pilot reported holding 52 in-person workshops and reaching over 3700 people since the start of the Pilot. Some feedback PG&E received from the CBOs is that seniors are not always aware of the existence of some programs and are happy to learn that there are ways to save on their energy bill. Some share this information with friends who are unable to attend.

[28] PG&E notes that the typical outbound calls were lower for May than previous months because CSRs were focused on the launch of PG&E's new website, pge.com.
[29] The funding for this outreach pilot was derived from PG&E's 2023 General Rate Case, Settlement agreement with the National Diversity Coalition, and not the CARE program administrative budget.

In Q4 2024, PG&E launched a Community-Based Organization Arrears Case Management Pilot Program (CBO Pilot) per D. 24-02-046. This decision approved the CBO Pilot to reduce residential energy service disconnections. Community Action Partnership of Kern County (CAPK) was selected to participate in this CBO Pilot through a competitive bid process. As of April 2025, CAPK enrolled a total of 1, 700 customers into the program. Of those, 384 were enrolled in May. CAPK provides case management to enrolled customers and supports customers with enrollment in CARE, FERA, Medical Baseline, and other financial assistance programs.

Community Outreach Marketing & Engagement Support: PG&E's Solutions Marketing team works closely with community organizations and advocates to amplify messages and increase enrollment in customer assistance and bill-savings programs. PG&E has an informational pge.com webpage dedicated to providing solutions and resources to help local community advocates better serve their communities.

2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low-income programs to reach eligible customers.

PG&E automatically enrolls customers in CARE who participate in ESA or receive LIHEAP or REACH payments.[30] CARE Table 2.2.2 shows CARE automatic enrollments for May 2025 and year-to-date.

CARE Table 2.2.2
CARE Automatic Enrollment for 2025

Source	May 2025	YTD
ESA	885	4,621
LIHEAP	220	1,067
REACH	287	795
DAC-SASH	9	11

2.3 CARE Recertification Complaints

2.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

PG&E includes a description of any post-enrollment verification (PEV) process, recertification, and general CARE complaints in which the customer contacted the CPUC for transparency and stakeholder awareness. In May 2025, three customer complaints were received:

- Two were PEV escalations related to documentation sufficiency.

[30] Per ESA's expanded eligibility to 250% on July 1, 2022, aligning for some households with FERA eligibility, PG&E began auto enrolling customers into FERA (as well as CARE), please see FERA Section 3.2.1 for FERA Automatic Enrollment.

- One complaint was from a customer who failed to recertify. Upon submitting the application, the customer was approved and received a retroactive credit.

All three complaints received in May were resolved successfully, with approvals granted in each case.

2.4 CARE Pilots and Studies

2.4.1 CARE Program Studies

Refer to Section 1.5.1 – ESA Program Studies – for updates on the 2025 Low Income Needs Assessment.

2025 Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) Program Evaluation: D.21-06-015 requires the CHANGES program to be evaluated by an independent third-party and a second evaluation of the program cycle to be completed by December 31, 2025.[31] The evaluation scope addresses two research objectives, which include program benchmarking and a market profile analysis. A public workshop was held on May 12 to present the draft project plan[32] for the evaluation, where stakeholder feedback was solicited to inform the final research plan. The evaluation is expected to be completed by December 2025.

2.4.2 CARE Program Pilots

PG&E continues to implement its CARE PEV Outbound Calling Pilot, as described in Advice Letter 4730-G/6901-E.[33] For this PEV Outbound Calling Pilot, PG&E is contacting customers who initiated the PEV process but were not successful at completing it. Because the outbound calls have proven to be one of the most effective tools in terms of supporting qualified customers to successfully complete the PEV process, PG&E has continued the outbound calling effort for both CARE and FERA PEV customers.

2.5 Miscellaneous

2.5.1 CARE Removal and Enrollment in FERA

The CARE program systematically removes CARE customers who are proven to be over-income via the PEV process, and enrolls them in the FERA program, if they are qualified for FERA. For the PEV response period ending in May 2025, of the 8,606 PEV requests mailed, PG&E automatically enrolled 50 (1%) of these customers in the FERA program. Another 6,169 (72%) customers were removed from CARE and 2,38 (28%) customers successfully completed the CARE PEV process. Additional PEV results are reported in CARE Tables 3A and 3B.

[31] D.21-06-015, OP 22.

[32] 2025 CHANGES Evaluation - Draft Project Plan, May 2025. Verdant Associates. https://pda.energydataweb.com/#!/documents/4141/view (last accessed June 11, 2025).

[33] Advice 4730-B/6901-E, Post-Enrollment Verification Outbound Call Pilot (Submitted March 31, 2023, Approved April 30, 2023) <pge.com/tariffs/assets/pdf/adviceletter/GAS_4730-G.pdf, last accessed on February 18, 2025>.

For the recertification response period ending in May 2025, of the 16,975 recertification requests mailed: PG&E recertified 10,140 (60%) customers and 6,835 (40%) customers were removed from CARE. Additional CARE Recertification results are included in CARE Table 5 in the Appendix of this report.

2.5.2 CARE Program PEV Freezes[34]

In compliance with CPUC Res. M-4833 and D.19-07-015, PG&E added the customers impacted by the 2024 Winter Storms and Wildfires to PG&E's Emergency Consumer Protection Plan, thereby making these customers eligible for the protection measures under this plan, including exemption from PEV. Table 2.5.2 details the CARE program PEV freezes currently in place as of May 2025

CARE Table 2.5.2
CARE Program Post-Enrollment Verification Freezes

Date of Proclamation	Disaster Name	Affected Areas or ZIP Codes	Date when Protection Ends
May 3, 2024	March Storms	(Alameda, Contra Costa, Marin, Mendocino, Monterey, Napa, Nevada, Plumas, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma, and Trinity Counties): 93920, 93921, 93923, 93924, 93928, 93940, 93950, 93953, 94020, 94022, 94024, 94025, 94035, 94040, 94041, 94043, 94515, 94086, 94087, 94089, 94103, 94105, 94124, 94132, 94304, 94305, 94306, 94503, 94508, 94510, 94515, 94533, 94534, 94558, 94559, 94562, 94567, 94571, 94573, 94574, 94585, 94588, 94589, 94590, 94591, 94599, 94901, 94903, 94904, 94920, 94922, 94923, 94924, 94925, 94929, 94930, 94931, 94933, 94937, 94938, 94939, 94940, 94941, 94945, 94946, 94947, 94949, 94950, 94952, 94954, 94956, 94960, 94963, 94965, 94970, 94971, 94972, 94973, 95003, 95005, 95006, 95007, 95008, 95010, 95013, 95014, 95017, 95018, 95020, 95030, 95032, 95033, 95035, 95037, 95041, 95044, 95046, 95060, 95065, 95066, 95070, 95073, 95076, 95110, 95111, 95112, 95116, 95117, 95118, 95119, 95120, 95121, 95122, 95123, 95124, 95125, 95126, 95127, 95128, 95129, 95130, 95132,	July 1, 2025

[34] CPUC Res. M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

		95133, 95136, 95138, 95148, 95151, 95401, 95403, 95404, 95407, 95409, 95410, 95415, 95415, 95419, 95420, 95421, 95426, 95430, 95436, 95437, 95445, 95446, 95448, 95450, 95451, 95453, 95456, 95457, 95460, 95461, 95465, 95466, 95468, 95469, 95470, 95472, 95476, 95482, 95485, 95490, 95492, 95542, 95595,95616, 95618, 95620, 95625, 95676, 95687, 95688, 95690, 95694, 95724, 95728, 95926, 95928,95942, 95948, 95954, 95958, 95966, 95971, 95974, 95981, 95993	
June 3, 2024	Thompson Fire	(Butte): 95915, 95928, 95965, 95966, 95981	August 1, 2025
July 26, 2024	Park Fire	(Butte, El Dorado, Sutter, and Tehama): 95720, 95926, 95927, 95928, 95942, 95948, 95954, 95973, 95978, 95993, 96055, 96059, 96061, 96063, 96075, 96080, and 96092	September 1, 2025
October 10, 2024	Boyles Fire	(Lake): 95422 and 95457	November 1, 2025
March 3, 2025	Coastal Storm	(Santa Cruz) 95060	May 1, 2026

2.5.3 CARE Fixed Income

CARE Table 2.5.3
CARE Fixed Income Household New Enrollments Through May 2025

	May 2025	YTD
Fixed Income Households [a]	2,083	16,841

[a] CARE customers are considered fixed income households if they indicate via the CARE application that they only receive Social Security income (SSI), and/or are on Medicaid and 65 years and over, or self-certify that they are on a fixed income. Customers are also counted who submit an SSI award letter as proof of income.

3. Family Electric Rate Assistance (FERA) Program Executive Summary

The FERA Program provides a monthly 18 percent discount on electric bills for qualifying households of three or more individuals throughout PG&E's service area.[35]

D.21-06-015 approved the FERA Program budget for PYs 2021-2026.[36] PG&E's 2025 authorized FERA Program administrative budget is $2,997,900, and $20,819,000 for electric rate subsidies.[37] Through May 2025, PG&E expended $8,208,069 in total program costs. Of the total expenditure, $973,526 (12%) was spent on outreach and administrative activities and $7,234,542 (88%) in electricity rate discounts were provided to 39,824 households. The current enrollment of 39,824 households is 13% enrollment of the estimated FERA-eligible households[38] in PG&E's service territory.

For 2025, the Commission set a 65% enrollment target by the end of the year. PG&E will continue to execute its data-driven marketing and outreach campaigns to try to meet its FERA enrollment target for 2025. However, similar to the missed target of 60% in PY 2024, PG&E already anticipates it will not meet the 65% enrollment goal 2025.

Throughout the current program cycle, PG&E has made significant investments in marketing, education, and outreach, including substantive investments in new CBO contracts, but has only observed incremental improvements, and not results sufficient to meet the enrollment targets. In 2025, PG&E will implement several customer-centric initiatives to support customers in the PEV process, including a new customer-facing how-to video. While PG&E is optimistic its PEV initiatives will increase retention for qualified customers, these initiatives are not realistically expected to drive a substantive increase in overall enrollment. PG&E will also be implementing Senate Bill 1130 (Bradford, 2024) in 2025, that expands eligibility to one and two person households.

Because PG&E's continued investment in marketing efforts and CBOs are not delivering the desired outcome, PG&E contracted a third-party consultant (Evergreen Economics) to conduct a FERA barriers enrollment study in its service territory. The study commenced in Q4 2023, with the primary activities completed between PY 2024 – Q1 2025, with the draft report expected to be posted for public comment by June, and the final report published in early Q3 2025. PG&E has appreciated participating in the study and is hopeful the consultant will be able to provide valuable input for stakeholders related to the structural challenges and enrollment barriers PG&E has observed in marketing FERA.

3.1 FERA Program Summary

3.1.1 Please provide FERA Program summary costs.

[35] To qualify for the FERA discount, a residential customer's household income must be at 200 percent plus $1 to 250 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.12.
[36] D.21-06-015, Attachment 1, Table 4 FERA Approved Budgets.
[37] Ibid.
[38] PG&E filed the Annual CARE Eligibility Report on April 14, 2025. FERA's enrollment percentage is based on the 2025's estimated FERA-eligible population and includes the 1-2 person households made eligible from SB 1130. See, A.19-11-003, *COMPLIANCE FILING OF PACIFIC GAS AND ELECTRIC COMPANY (U 39-M), SOUTHERN CALIFORNIA GAS COMPANY (U 904-G), SAN DIEGO GAS & ELECTRIC COMPANY (U 902-M), AND SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E) REGARDING ANNUAL ESTIMATES OF CARE ELIGIBLE CUSTOMERS AND RELATED INFORMATION,* April 14, 2025.

FERA Table 3.1.1 FERA Program Summary Costs for 2025			
FERA Budget Categories	**2025 Authorized Budget[a]**	**Actual Expenses Year-to-Date**	**% of Budget Spent**
Outreach	$2,758,300	$946,550	34%
Processing, Certification, Recertification	$60,600	$6,387	11%
Post Enrollment Verification	$89,100	$2,299	3%
IT Programming	$0	$0	0%
Pilots	$0	$0	0%
Studies	$0	$0	0%
Regulatory Compliance	$31,300	$0	0%
General Administration	$58,600	$18,290	31%
CPUC Energy Division Staff	$0	$0	0%
Total Expenses	**$2,997,900**	**$973,526**	**32%**
Subsidies and Benefits	$20,819,000	$7,234,542	35%
Total Program Costs and Discounts	**$23,816,900**	**$8,208,069**	**34%**
[a] D.21-06-015 approved the FERA program budget for PYs 2021-2026.			

3.1.2 Please provide FERA Program enrollment rate to date.

FERA Table 3.1.2 FERA Enrollment		
Participants Enrolled	**Eligible Participants[a] [b]**	**YTD Enrollment Rate[b]**
39,824	315,626	13%
[a] PG&E filed the 2025 Annual Estimates of CARE Eligible Customers and Related Information on April **14**, 2025. [b] The YTD enrollment rate is based on 2025's filing described above and now includes the 1-2 person households eligible under SB 1130.		

3.2 FERA Program Outreach

3.2.1 Please discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

Direct Mail: In May, PG&E continued the monthly FERA acquisition direct mail campaign, sending targeted direct mail to approximately 38,000 customers.

The monthly campaign sends direct mail on the third Friday of the month to customers in the primary target audience segment of Deciles 1-3 of the FERA propensity model and Eligibility Score 1-3, plus the secondary Hard-to-Reach target in Deciles 4-10 with Eligibility Score 1-3 who have not previously received CARE/FERA direct marketing. Customers in the campaign

receive two direct mail touches approximately one month apart. The letters include English (front) and Spanish (back) copy with calls to action directing customers to apply online.

Email: PG&E deployed email to approximately 20,000 customers.

Additionally, monthly auto-recertification email notices were deployed to 580 customers in Deciles 1 and 2 of the FERA propensity model to confirm their automatic re-enrollment in FERA.

Digital Media: No FERA digital media for the reporting period.

Local Outreach: Refer to Section 2.2.1 – CARE Local Outreach, for a description of PG&E's activities sponsoring local outreach events and promoting FERA, CARE and ESA along with other programs.

Media Coverage: Refer to Section 2.2.1 – CARE Media Coverage.

Tribal Outreach: Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

FERA Partners (Capitation Agencies): In May 2025, there were four FERA enrollments via FERA Capitation Agencies (COCs).

CBO Outreach: Refer to the FERA Executive Summary and Section 3.4.2 – FERA Program Pilots – for updates on CBO Outreach.

Partnerships with other Program Administrators: PG&E and the DAC-SASH program administrator, GRID Alternatives, have developed a process that allows for GRID's referrals to PG&E to be directly enrolled into either CARE or FERA. GRID has verified the actual household income of the customers through their DAC-SASH application process, allowing PG&E to determine if they are CARE or FERA eligible and directly enroll them. Results from this effort for 2025 are shown in Table 3.2.1, below.

Automatic Enrollment from ESA: PG&E automatically enrolls customers in FERA who participate in ESA and meet the FERA household requirements. Table 3.2.1 below shows FERA automatic enrollments for May 2025 and year-to-date.

FERA Table 3.2.1
FERA Automatic Enrollment for 2025

Source	May 2025	YTD
DAC-SASH	1	6
ESA	38	197

3.3 FERA Recertification Complaints

3.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.

No FERA Recertification, PEV, or general complaints were received in May 2025.

3.4 FERA Studies and Pilots

3.4.1 FERA Program Studies

FERA Barriers Study: In November 2023, PG&E commenced a FERA Barriers Study with Evergreen Economics to explore the different dimensions and corresponding solutions to FERA enrollment barriers, through qualitative and quantitative analyses and customer focused research. During the second half of 2024, a survey was conducted to better understand customer eligibility, interest in enrolling in the FERA program, and awareness of the rate discount, which contributed to the development of an enrollment target framework to inform program goal setting. In May 2025, draft study findings and recommendations are under review by PG&E before they will be posted publicly as a draft report for public comment by June.

3.4.2 FERA Program Pilots

There are no active FERA Pilots, as PG&E ended its CBO FERA Pilot at the end of April 2023, due to low enrollments and limited success. As described in CARE Section 2.4.2, CARE Program Pilots, PG&E has expanded the CARE PEV Outbound Calling Pilot to also include FERA customers in the PEV process.

4. Appendix: ESA, CARE and FERA Tables

ESA Program Summary	ESA Program Summary Expenses
ESA Program – Table 1	ESA Main Program (SF, MH) Expenses
ESA Program – Table 2	ESA Main (SF, MH) Summary
ESA Program – Table 2A	ESA MFWB Summary
ESA Program – Table 2B	ESA Pilot Plus and Pilot Deep Program Expenses & Energy Savings by Measures Installed
ESA Program – Table 2C	ESA Building Electrification Retrofit Pilot (SCE only)
ESA Program – Table 2D	ESA Clean Energy Homes New Construction Pilot (SCE only)
ESA Program – Table 2E	CSD Leveraging
ESA Program – Tables 3A, 3B, 3C, 3D,3F, 3G, 3H	ESA Average Bill Savings per Treated Home/Common Area
ESA Program – Tables 4A, 4B, 4C, 4D, & 4E	ESA Homes/Buildings Treated
ESA Program – Tables 5A, 5B, 5C, 5D, 5E, & 5F	ESA Program Customer Summary
ESA Program – Table 6	ESA Expenditures for Pilots and Studies
ESA Program – Table 7	ESA Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
ESA Program – Table 8	Clean Energy Referral, Leveraging, and Coordination
ESA Program – Table 9	ESA Tribal Outreach
CARE Program – Table 1	CARE Program Expenses
CARE Program – Table 2	CARE Enrollment, Recertification, Attrition, and Enrollment Rate
CARE Program – Tables 3A & 3B	CARE Post-Enrollment Verification Results (Model & High Usage)
CARE Program – Table 4	CARE Enrollment by County
CARE Program – Table 5	CARE Recertification Results
CARE Program – Table 6	CARE Capitation Contractors
CARE Program – Table 7	CARE Expenditures for Pilots and Studies
CARE Program – Table 8	CARE and Disadvantaged Communities Enrollment Rate
CARE Program – Table 8A	CARE Top 10 Lowest Enrollment Rates
FERA Program – Table 1	FERA Program Expenses
FERA Program – Table 2	FERA Enrollment, Recertification, Attrition, and Enrollment Rate
FERA Program – Table 3A & 3B	FERA Post-Enrollment Verification Results (Model & High Usage)
FERA Program – Table 4	FERA Enrollment by County
FERA Program – Table 5	FERA Recertification Results
FERA Program – Table 6	FERA Capitation Contractors

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**Energy Savings Assistance Program Table - Summary Expenses**												
2	**Pacific Gas and Electric Company**												
3	**Through May 31, 2025**												
4		**Authorized Budget**			**Current Month Expenses**			**Year to Date Expenses**			**% of Budget Spent YTD**		
5	**ESA Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**		**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6													
7	ESA Main Program (SF and MH)	$61,253,223	$56,120,419	$117,373,642	$6,520,764	$5,416,097	$11,936,862	$23,967,800	$21,325,215	$45,293,015	39%	38%	39%
8	ESA Multifamily Whole Building[1]	$49,391,755	$43,040,650	$92,432,404	$1,053,685	$988,484	$2,042,169	$5,376,642	$4,303,401	$9,680,043	11%	10%	10%
9	ESA Pilot Plus and Pilot Deep[2]	$10,728,247	$9,513,728	$20,241,975	$419,431	$371,948	$791,379	$1,914,613	$1,697,864	$3,612,478	18%	18%	18%
10	Building Electrification Retrofit Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
11	Clean Energy Homes New Construction Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
12	CSD Leveraging[3]	$1,818,756	$1,612,768	$3,431,524	$0	$0	$0	$257	$228	$484	0%	0%	0%
13	MCE Pilot	$0	$0	$0	$0	$0	$0	$0	$0	$0	0%	0%	0%
14	SPOC	$193,388	$171,495	$439,851	$20,807	$18,451	$39,259	$94,521	$83,821	$178,342	49%	49%	41%
15	SASH/MASH Unspent Funds[4]	$9,566,416	$0	$9,566,416	$0	$0	$0	$0	$0	$0	0%	0%	0%
16	**ESA Program TOTAL**	**$132,951,785**	**$110,459,060**	**$243,410,845**	**$8,014,688**	**$6,794,981**	**$14,809,668**	**$31,353,833**	**$27,410,529**	**$58,764,362**	**24%**	**25%**	**24%**
17													
18	[1] Reflects carry forward MFWB budget from 2024 to 2025 E $25,925,983 / G $22,231,381 total $48,157,364												
19	[2] Reflects carry forward Pilot Plus and Pilot Deep budget from 2024 to 2025 E $6,073,465 / G $5,385,902 total $11,459,367												
20	[3] Reflects carry forward CSD Leveraging budget from 2024 to 2025 E $1,178,770 / G $1,045,233 total $2,224,003												
21	[4] OP 12 of D.15-01-027 states "The Program Administrators shall ensure that program expenditures in each utility's service territory do not exceed the total authorized budget amounts over the duration of the programs. The program incentive budgets will be available until all funds are exhausted or until December 31, 2021, whichever occurs first. Any money unspent and unencumbered on January 1, 2022, shall be used for "cost-effective energy efficiency measures in low-income residential housing that benefit ratepayers," as set forth in Public Utilities Code Section 2852(c)(3)." On September 20, 2023, SCE and PG&E jointly submitted an AL 7028-E to recover IOUs administrative costs for SASH/MASH, transfer unspent funds from the SASH and/or MASH programs to the ESA program, and dispose of the remaining funds in the IOUs' California Solar Initiative Balancing Accounts. AL 7028-E was disposed and effective on October 20, 2023.												
22													
23	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses**												
2	**Pacific Gas and Electric Company**												
3	**Through May 31, 2025**												
4	**Appliances**	**Authorized Budget [1]**			**Current Month Expenses [3]**			**Year to Date Expenses [3]**			**% of Budget Spent YTD**		
5	**ESA Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6													
7	Appliances	$9,858,661	$0	$9,858,661	$2,023,333	$0	$2,023,333	$7,267,415	$0	$7,267,415	74%	0%	74%
8	Domestic Hot Water	$1,196,292	$5,959,509	$7,155,802	$36,551	$562,512	$599,063	$126,464	$2,215,147	$2,341,611	11%	37%	33%
9	Enclosure	$240,094	$23,769,078	$24,009,173	$20,592	$2,038,606	$2,059,198	$80,094	$7,929,282	$8,009,376	33%	33%	33%
10	HVAC	$11,396,870	$7,195,406	$18,592,276	$2,424,271	$1,458,370	$3,882,640	$8,273,772	$5,572,868	$13,846,641	73%	77%	74%
11	Maintenance	$0	$0	$0	$0	$0	$0	$0	$0	$0	0%	0%	0%
12	Lighting	$5,266,329	$0	$5,266,329	$314,262	$0	$314,262	$1,240,069	$0	$1,240,069	24%	0%	24%
13	Miscellaneous	$11,578,615	$0	$11,578,615	$171,961	$0	$171,961	$656,164	$0	$656,164	6%	0%	6%
14	Customer Enrollment	$8,627,498	$7,650,800	$16,278,299	$428,852	$380,303	$809,154	$1,300,084	$1,152,905	$2,452,990	15%	15%	15%
15	In Home Education	$2,583,926	$2,291,406	$4,875,332	$217,826	$193,166	$410,992	$654,248	$580,182	$1,234,429	25%	25%	25%
16	Pilot	$0	$0	$0	$0	$0	$0	$0	$0	$0	0%	0%	0%
17	Implementation	$2,357,070	$2,090,232	$4,447,302	$410,038	$363,619	$773,657	$2,171,759	$1,925,900	$4,097,659	92%	92%	92%
18	Safety - Unexpected overhead costs	$0	$0	$0			$0			$0	0%	0%	0%
19	**Energy Efficiency TOTAL**	**$53,105,356**	**$48,956,432**	**$102,061,789**	**$6,047,686**	**$4,996,575**	**$11,044,261**	**$21,770,069**	**$19,376,284**	**$41,146,353**	**41%**	**40%**	**40%**
20													
21	Training Center	$226,150	$200,548	$426,698	$21,802	$19,334	$41,136	$90,246	$80,029	$170,275	40%	40%	40%
22	Workforce Education and Training	$0	$0	$0	$0	$0	$0	$0	$0	$0	0%	0%	0%
23	Inspections	$2,043,979	$1,812,585	$3,856,563	$66,132	$58,645	$124,777	$343,685	$304,777	$648,462	17%	17%	17%
24	Marketing and Outreach	$980,234	$869,264	$1,849,498	$122,021	$108,208	$230,229	$442,826	$392,695	$835,521	45%	45%	45%
25	Studies [2]	$562,772	$437,581	$1,000,353	$8,869	$7,865	$16,735	$44,347	$39,327	$83,674	8%	9%	8%
26	Regulatory Compliance	$430,534	$381,795	$812,329	$39,678	$35,186	$74,864	$163,710	$145,177	$308,887	38%	38%	38%
27	General Administration	$3,868,361	$3,430,433	$7,298,794	$214,129	$189,888	$404,017	$1,110,688	$984,950	$2,095,638	29%	29%	29%
28	CPUC Energy Division	$35,838	$31,781	$67,618	$447	$396	$843	$2,228	$1,976	$4,204	6%	6%	6%
29	**Administrative TOTAL**	**$8,147,867**	**$7,163,986**	**$15,311,853**	**$473,078**	**$419,522**	**$892,601**	**$2,197,730**	**$1,948,931**	**$4,146,661**	**27%**	**27%**	**27%**
30													
31	**TOTAL PROGRAM COSTS**	**$61,253,223**	**$56,120,419**	**$117,373,642**	**$6,520,764**	**$5,416,097**	**$11,936,862**	**$23,967,800**	**$21,325,215**	**$45,293,015**	**39%**	**38%**	**39%**
32													
33	**Funded Outside of ESA Program Budget**												
34	Indirect Costs												
35	NGAT Costs					$524,502	$524,502		$2,082,134	$2,082,134			
36													
37	**ESA Program Administrative Expenses [4]**												
38	Administrative Expenses				$473,078	$419,522	$892,601	$2,197,730	$1,948,931	$4,146,661			
39	Total Program Costs				$8,014,688	$6,794,981	$14,809,668	$31,353,833	$27,410,529	$58,764,362			
40	% of Administrative Spend				6%	6%	6%	7%	7%	7%			
41													
42	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 8.												
43	[2] Reflects carry forward Studies budget from 2024 to 2025 E $500,497 / G $382,356 total $882,853												
44	[3] Negative expenses may be due to accrual reversal as part of normal accounting process.												
45	[4] D.21-06-015, OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.												
46													
47	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

Energy Savings Assistance Program Table 2 - Main (SF, MH) Summary
Pacific Gas and Electric Company
Through May 31, 2025

Measures	Basic	Plus	Units	ESA Main Program (Summary)Total Year-To-Date Completed & Expensed Installation Quantity Installed	kWh [2] (Annual)	kW [2] (Annual)	Therms [2] (Annual)	Expenses ($)	% of Expenditure
Appliances									
Clothes Dryer			Each	-	-	-	-	-	0.0%
Dishwasher			Each	-	-	-	-	-	0.0%
Freezers			Each	-	-	-	-	-	0.0%
High Efficiency Clothes Washer		x	Each	1,226	225,700	41	23,101	1,192,352	3.2%
Induction Cooking Appliance-FS			Each	2	271	-	-	1,841	0.0%
Microwave			Each	-	-	-	-	-	0.0%
Refrigerator		x	Each	4,831	2,759,216	386	-	5,769,530	15.6%
Domestic Hot Water									
Combined Showerhead/TSV			Home	-	-	-	-	-	0.0%
Faucet Aerator			Each	-	-	-	-	-	0.0%
Heat Pump Water Heater - Electric			Each	-	-	-	-	-	0.0%
Heat Pump Water Heater - Gas			Each	-	-	-	-	-	0.0%
Heat Pump Water Heater - Propane			Each	-	-	-	-	-	0.0%
Heat Pump Water Heater [3]		x	Each	16	26,899	11	-	62,549	0.2%
Low-Flow Showerhead			Home	-	-	-	-	-	0.0%
Other Domestic Hot Water	x		Home	11,668	58,052	8	56,473	909,851	2.5%
Solar Water Heating			Home	-	-	-	-	-	0.0%
Tankless Water Heater				-	-	-	-	-	0.0%
Thermostatic Shower Valve			Each	-	-	-	-	-	0.0%
Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	0.0%
Thermostatic Tub Spout/Diverter	x		Each	591	-	-	1,100	61,067	0.2%
Water Heater Repair		x	Each	65	-	-	502	28,565	0.1%
Water Heater Replacement		x	Each	550	-	-	4,250	1,359,060	3.7%
Water Heater Tank and Pipe Insulation[8]		x	Home	227	4,050	-	711	8,326	0.0%
Enclosure									
Air Sealing		x	Home	12,765	534,060	49	49,592	7,250,776	19.6%
Attic Insulation		x	Home	275	63,493	11	11,229	448,890	1.2%
Attic Insulation CAC NonElect Heat[6]			Home	-	-	-	-	-	0.0%
Caulking			Home	-	-	-	-	-	0.0%
Diagnostic Air Sealing			Home	-	-	-	-	-	0.0%
Floor Insulation			Home	-	-	-	-	-	0.0%
Minor Home Repairs			Home	-	-	-	-	-	0.0%
HVAC									
Central A/C replacement		x	Each	14	11,739	2	-	68,809	0.2%
Central Heat Pump-FS (propane or gas space)			Home	-	-	-	-	-	0.0%
Duct Test and Seal		x	Home	92	7,597	4	2,248	31,643	0.1%
Energy Efficient Fan Control			Home	5,525	1,015,722	1,419	95,285	1,182,902	3.2%
Evaporative Cooler (Installation)			Each	-	-	-	-	-	0.0%
Evaporative Cooler (Replacement)			Each	-	-	-	-	-	0.0%
Furnace Repair		x	Each	187	-	-	(4,563)	181,786	0.5%
Furnace Replacement		x	Each	398	-	-	(9,713)	2,140,768	5.8%
Heat Pump Replacement			Each	-	-	-	-	-	0.0%
Heat Pump Replacement - CAC Gas			Each	-	-	-	-	-	0.0%
Heat Pump Replacement - CAC Propane			Each	-	-	-	-	-	0.0%
High Efficiency Forced Air Unit (HE FAU)		x	Home	3	-	-	109	49,918	0.1%
High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home	-	-	-	-	-	0.0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home	-	-	-	-	-	0.0%
Portable A/C			Each	3	-	-	-	1,482	0.0%
Prescriptive Duct Sealing		x	Home	9,457	1,333,736	965	103,318	5,110,101	13.8%
Removed - A/C Time Delay [3]			Home	-	-	-	-	-	0.0%
Removed - FAU Standing Pilot Conversion			Each	-	-	-	-	-	0.0%
Room A/C Replacement			Each	-	-	-	-	-	0.0%
Smart Thermostat		x	Home	6,793	1,361,843	245	168,798	1,691,131	4.6%
Wholehouse Fan		x	Each	41	5,274	7	(17)	47,766	0.1%
Maintenance									
Central A/C Tune up [3]		x	Home	-	-	-	-	-	0.0%
Condenser Coil Cleaning			Each	-	-	-	-	-	0.0%
Evaporative Cooler - Maint Functioning			Each	-	-	-	-	-	0.0%
Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	0.0%
Evaporative Cooler Maintenance			Home	-	-	-	-	-	0.0%
Evaporator Coil			Each	-	-	-	-	-	0.0%
Fan Control Adjust			Each	-	-	-	-	-	0.0%
Furnace Clean and Tune			Home	-	-	-	-	-	0.0%
HVAC Air Filter Service			Each	-	-	-	-	-	0.0%
Lifecycle Refrigerant Management			Each	5,816	1,419,039	1,257	-	2,906,683	7.9%
Range Hood			Each	-	-	-	-	-	0.0%
Refrigerant Charge Adjustment			Each	-	-	-	-	-	0.0%
Lighting									
Exterior Hard wired LED fixtures		x	Each	-	-	-	-	-	0.0%
LED A-Lamps	x		Each	126,657	1,216,287	30	(2,875)	1,095,374	3.0%
LED Reflector Bulbs	x		Each	12,076	137,195	3	(287)	102,595	0.3%
Removed - Interior Hard wired LED fixtures		x	Each	-	-	-	-	-	0.0%
Removed - LED Night Light			Each	-	-	-	-	-	0.0%
Removed - LED Torchiere		x	Each	-	-	-	-	-	0.0%
Removed - Occupancy Sensor			Each	-	-	-	-	-	0.0%
Miscellaneous									
Air Purifier		x	Home	174	-	-	-	35,363	0.1%
CO and Smoke Alarm			Each	-	-	-	-	-	0.0%
Cold Storage		x	Each	3	-	-	-	932	0.0%
Comprehensive Home Health and Safety Check-up			Home	-	-	-	-	-	0.0%
Pool Pumps		x	Each	58	63,390	9	-	90,573	0.2%
Power Strip			Each	-	-	-	-	-	0.0%
Power Strip Tier II	x		Each	6,716	1,208,700	24	-	522,773	1.4%
Pilots									
Customer Enrollment									
ESA Outreach & Assessment			Home	19,302				$ 3,019,514	8.2%
ESA In-Home Energy Education			Home	19,302				$ 1,533,109	4.2%
Total Savings/Expenditures					11,452,260	4,471	499,259	$ 36,906,027	
Total Households Weatherized [1]				14,850					
Households Treated			Total						
- Single Family Households Treated			Home	16,848					
- Multi-family Households Treated (In-unit)			Home	-					
- Mobile Homes Treated			Home	2,454					
Total Number of Households Treated			Home	19,302					
# Eligible Households to be Treated for PY			Home	54,876					
% of Households Treated			%	35%					
- Master-Meter Households Treated			Home	880					

ESA Program - Main			Year to Date Expenses[4] Electric	Gas	Total	
Administration [5]			$2,197,730	$1,948,931	$4,146,661	
Direct Implementation (Non-Incentive) [6]			$2,171,759	$1,925,900	$4,097,659	
Direct Implementation [7]			$19,598,310	$17,450,385	$37,048,694	*<<Includes measures costs*
TOTAL ESA Main COSTS			$23,967,800	$21,325,215	$45,293,015	

[1] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, and minor home repairs.
[2] All savings are calculated based on the following sources: DNV/GL Impact Evaluation Program Years 2015-2017 Impact II, or ESA workpapers.
[3] Savings values updated in July 2022 based on workpaper updates
[4] Total ESA Main YTD expenses are reported in ESA Table 1.
[5] Administrative includes expenses from Training Center, Inspections, Marketing and Outreach, Studies, Regulatory Compliance, General Administrative, and CPUC Energy Division categories.
[6] Direct Implementation (Non-Incentive) includes expenses from Implementation category.
[7] Direct Implementation includes expenses from Appliances, Domestic Hot Water, Enclosure, HVAC, Lighting, Miscellaneous, Customer Enrollment, In-Home Education, Safety Unexpected Overhead Costs, and VEC Pilot.
[8] Measure was incorrectly identified as basic-tier in prior Monthly Reports and has been corrected.
NOTE: Any measures noted as 'New' have been added during the course of this program year.
NOTE: Any measures noted as 'Removed', are no longer offered by the program but have been kept for tracking purposes.
NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2A - Multifamily Whole Building
Pacific Gas and Electric Company
Through May 31, 2025

Table 2A ESA Program - Multifamily Whole Building[5]

Year-To-Date Completed & Expensed Installation

Measures	Units (of Measure such as "each")	Measure Type (In-unit vs Common Area)[6]	Quantity Installed	Number of Units for Cap-kBTUh and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses ($)	% of Expenditure
Appliances									
High Efficiency Clothes Washer	Each	In-Unit	124	-	740	0	2,714	$ 121,223	1.75%
Refrigerators	Each	In-Unit	3,507	0	753,559	105	-	$ 1,834,940	26.43%
Refrigerators	Each	CAM/WB	6	-	300	0	(8)	$ 5,048	0.07%
Domestic Hot Water									
New: Non-Condensing Domestic Hot Water Boiler	Cap-kBtuh	CAM/WB	-	-	-	-	-	$ -	0.00%
New: Condensing Domestic Hot Water Boiler	Cap-kBtuh	CAM/WB	-	-	-	-	-	$ -	0.00%
Storage Water Heater	Cap-kBtuh	CAM/WB	-	728	-	-	1,844	$ 126,267	1.82%
Tankless Water Heater	Cap-kBtuh	CAM/WB	600	-	(9)	-	139	$ 29,849	0.43%
Heat Pump Water Heater	kW	CAM/WB	-	-	-	-	-	$ -	0.00%
Demand Control DHW Recirculation Pump	Each	CAM/WB	-	-	-	-	-	$ -	0.00%
Low flow Showerhead	Each	CAM/WB	-	-	-	-	-	$ -	0.00%
Faucet Aerator	Each	CAM/WB	-	-	-	0	-	$ -	0.00%
Other Hot Water	Household	In-Unit	4,140	-	16,942	2	26,558	$ 200,698	2.89%
Thermostatic Tub Spout/Diverter	Each	In-Unit	455	-	-	0	494	$ 44,846	0.65%
Water Heater Tank and Pipe Insulation	Household	In-Unit	65	-	891	0	410	$ 1,170	0.02%
Water Heater Repair/Replacement	Household	In-Unit	219	-	-	0	305	$ 82,015	1.18%
Heat Pump Water Heater	Each	In-Unit	-	-	-	-	-	$ -	0.00%
Hot Water Pipe Insulation - Fitting	Each	CAM/WB	10	-	-	-	57	$ 273	0.00%
Hot Water Pipe Insulation - Pipe	Each	CAM/WB	30	-	-	-	478	$ 466	0.01%
Boiler Controls	Each	CAM/WB	-	-	-	-	-	$ -	0.00%
Envelope									
Whole Building Attic Insulation	Sq Ft	CAM/WB	8,364	-	-	-	403	$ 12,384	0.18%
Wall Insulation Blow-in	Sq Ft	CAM/WB	-	-	-	-	-	$ -	0.00%
Windows	Sq Ft	CAM/WB	-	-	-	-	-	$ -	0.00%
Window Film	Sq Ft	CAM/WB	-	-	-	-	-	$ -	0.00%
Air Sealing	Household	In-Unit	4,960	-	218,178	20	14,772	$ 1,504,434	21.67%
Attic Insulation	Household	In-Unit	56	-	11,677	2	571	$ 10,394	0.15%
HVAC									
Air Conditioners Split System	Cap-Tons	CAM/WB	-	-	-	-	-	$ -	0.00%
Heat Pump Split System	Cap-Tons	CAM/WB	-	-	-	-	-	$ -	0.00%
New: Packaged Air Conditioner	Cap-Tons	CAM/WB	-	-	-	-	-	$ -	0.00%
Package Terminal A/C	Cap-Tons	CAM/WB	-	-	-	-	-	$ -	0.00%
Package Terminal Heat Pump	Cap-Tons	CAM/WB	-	-	-	-	-	$ -	0.00%
Furnace Replacement	Cap-kBtuh	CAM/WB	-	300	69	0	141	$ 31,440	0.45%
Space Heating Boiler	Cap-kBtuh	CAM/WB	-	-	-	-	-	$ -	0.00%
Smart Thermostats	Each	CAM/WB	35	-	3,412	-	295	$ 9,974	0.14%
Smart Thermostats	Each	In-Unit	548	-	105,402	19	13,665	$ 138,222	1.99%
Furnace Repair/Replacement	Each	In-Unit	872	-	-	0	(1,682)	$ 200,799	2.89%
Central A/C Replacement	Each	In-Unit	-	-	-	0	-	$ -	0.00%
High Efficiency Forced Air Unit (HE FAU)	Each	In-Unit	-	-	-	0	-	$ -	0.00%
Portable A/C	Each	In-Unit	2	-	-	0	-	$ 1,077	0.02%
Central A/C Tune up	Each	In-Unit	948	-	133,853	112	-	$ 460,514	6.63%
Smart Efficient Fan Control	Each	In-Unit	399	-	75,026	91	1,971	$ 74,996	1.08%
Prescriptive Duct Sealing	Each	In-Unit	1,115	-	114,517	83	9,728	$ 554,189	7.98%
Duct Testing and Sealing	Each	In-Unit	1	0	-	0	-	$ 121	0.00%
Blower Motor Retrofit	Each	CAM/WB	0	0	0	0	0	0	0.00%
Efficient Fan Controller	Each	CAM/WB	0	0	0	0	0	0	0.00%
Lighting									
Interior LED Lighting	Each	CAM/WB	-	-	-	-	-	$ -	0.00%
Interior TLED Type A Lamps	Each	CAM/WB	0	0	0	0	0	0	0.00%
Interior TLED Type C Lamps	Each	CAM/WB	0	0	0	0	0	0	0.00%
New: LED T8 Lamp - Interior	Each	CAM/WB	419	-	51,966	1	(899)	$ 25,624	0.37%
New: LED T8 Lamp - Exterior	Each	CAM/WB	16	-	550	-	-	$ 355	0.01%
Interior LED Fixture	Each	CAM/WB	185	-	54,525	1	(943)	$ 23,612	0.34%
Interior LED Screw-in	Each	CAM/WB	9	-	1,412	0	(24)	$ 74	0.00%
Exterior LED Screw-in	Each	CAM/WB	14	-	907	-	-	$ 178	0.00%
Interior LED Exit Sign	Each	CAM/WB	10	-	2,059	0	(36)	$ 1,171	0.02%
Exterior LED Lighting	Each	CAM/WB	40	-	5,413	-	-	$ 4,537	0.07%
New: LED Parking Garage Fixtures	Each	CAM/WB	27	-	2,442	1	-	$ 5,164	0.07%
LED Exterior Wall or Pole Mounted Fixture	Each	CAM/WB	225	-	121,340	-	-	$ 67,983	0.98%
LED Corn Lamp for Exterior Wall or Pole Mounted	Each	CAM/WB	-	-	-	-	-	$ -	0.00%
Exterior LED Lighting - Pool	Each	CAM/WB	-	-	-	-	-	$ -	0.00%
Wall or Ceiling Mounted Occupancy Sensor	Each	CAM/WB	66	-	6,114	0	(106)	$ 5,973	0.09%
LED Diffuse A-Lamps	Each	In-Unit	21,664	-	207,876	5	(491)	$ 177,031	2.55%
LED Reflector Bulbs	Each	In-Unit	306	-	3,476	0	(7)	$ 2,564	0.04%
Miscellaneous									
Tier-2 Smart Power Strip	Each	In-Unit	1,103	-	150,168	10	-	$ 83,189	1.20%
Variable Speed Pool Pump	Each	CAM/WB	3	-	15,776	2	-	$ 10,943	0.16%
Smart Power Strip Tier II	Each	CAM/WB	16	-	2,592	0	(0)	$ 1,335	0.02%
Cold Storage	Each	In-Unit	-	-	-	0	-	$ -	0.00%
Air Purifier	Home	In-Unit	42	-	-	0	-	$ 8,567	0.12%
CO and Smoke Alarm	Each	In-Unit	-	-	-	0	-	$ -	0.00%
CO and Smoke Alarm	Each	CAM/WB	-	-	-	0	-	$ -	0.00%
Minor Repair	Each	In-Unit	141	-	-	0	-	$ 6,309	0.09%
Advanced Keyboard	Each	In-Unit	18	0	1,206	0	-	$ 2,592	0.04%
Advanced Keyboard	Each	CAM/WB	0	0	0	0	0	0	0.00%
Electrification									
New - Central Heat Pump-FS (propane or gas space)	Each	In-Unit	-	0	-	0	-	$ -	0.00%
Heat Pump Clothes Dryer - FS	Each	In-Unit	-	-	-	0	-	$ -	0.00%
Induction Cooktop - FS	Each	In-Unit	-	-	-	0	-	$ -	0.00%
Ductless Mini-split Heat Pump - FS	Each	In-Unit	-	-	-	0	-	$ -	0.00%
Heat Pump Water Heater - FS	Each	In-Unit	-	-	-	0	-	$ -	0.00%
Heat Pump Pool Heater - FS	Each	CAM/WB	-	-	-	-	-	$ -	0.00%
Ductless Mini Split - FS	Each	CAM/WB	-	-	-	-	-	$ -	0.00%
Heat Pump Water Heater - FS	Each	CAM/WB	-	-	-	0	-	$ -	0.00%
Customer Enrollment - In Unit									
ESA Outreach & Assessment	Household	In-Unit	6,483					$ 787,004	11.34%
ESA In-Home Energy Education	Household	In-Unit	6,483					$ 282,494	4.07%
Ancillary Services									
Audit[4]									0.00%
Total	-		63,726	1028	2,062,378	455	70,350	$ 6,942,037	100.00%

Multifamily Properties Treated	**Number**
Total Number of Multifamily Properties Treated[2]	24
Subtotal of Master-metered Multifamily Properties	3
Total Number of Multifamily Tenant Units w/in	1790
Total Number of buildings w/in Properties Treated	209

Multifamily Properties Treated	**Number**
Total Number of households individually treated	6,483

	Year to Date Expenses		
ESA Program - MFWB	**Electric**	**Gas**	**Total**
Administration	$486,515	$431,438	$917,953
Direct Implementation (Non-Incentive)	$1,160,732	$1,117,529	$2,278,261
Direct Implementation	$3,729,395	$2,754,434	$6,483,830
SPOC	$94,521	$83,821	$178,342
TOTAL MFWB COSTS	$5,471,163	$4,387,222	$9,858,385

<<Includes measures costs

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
NOTE: Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.

[2] Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.

[3] Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.

[4] Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.

[5] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022, modified by D.17-12-009, where 65% of tenants are income eligible based (at or below 200% of the Federal Poverty Guidelines).
[6] Measure type column added to identify if a measure is for in-unit or common area/whole building because they use different workpaper savings.

Energy Savings Assistance Program Table 2B - Pilot Plus and Pilot Deep
Pacific Gas and Electric Company
Through May 31, 2025

	ESA Program - Pilot Plus								ESA Program - Pilot Deep							
			Year-To-Date Completed & Expensed Installation [1]								Year-To-Date Completed & Expensed Installation [1]							
	Measures[2]	Units	Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses ($)[4]	% of Expenditure	Measures[2]	Units	Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses ($)[4]	% of Expenditure
	Appliances								**Appliances**							
	Efficient Electric Dryer	Each	13	4,304	-	17	$ 13,884	1.0%	Efficient Electric Dryer	Each	15	2,145	-	158	$ 15,554	0.9%
	Heat Pump Dryer	Each	-	-	-	-	$ -	0.0%	Heat Pump Dryer	Each	1	-	-	-	$ 1,419	0.1%
	High Efficiency Clothes Washers	Each	9	(410)	0.2	(1)	$ 9,437	0.7%	High Efficiency Clothes Washers	Each	9	(583)	0.5	46	$ 9,898	0.6%
	Induction Cooktop/Range	Each	-	-	-	-	$ -	0.0%	Induction Cooktop/Range	Each	2	(19)	(0.2)	15	$ 3,262	0.2%
	Pool Pump Retrocommissioning (RCx)	Each	4	3,660	0.4	-	$ 10,290	0.8%	Pool Pump RCx	Each	2	2,240	0.0	-	$ 5,905	0.3%
	Pool Pump Replacement	Each	1	895	0.1	-	$ 2,650	0.2%	Pool Pump Replacement	Each	-	-	-	-	$ -	0.0%
	Refrigerator	Each	16	2,868	0.5	(45)	$ 24,352	1.8%	Refrigerator	Each	23	5,639	0.9	(69)	$ 35,905	2.1%
	Standard Electrc Range	Each	-	-	-	-	$ -	0.0%	Standard Electrc Range	Each	3	(531)	0.0	146	$ 3,102	0.2%
	Tier 2 Adv Power Strip w Bluetooth	Each	17	2,754	-	-	$ 1,343	0.1%	Tier 2 Adv Power Strip w Bluetooth	Each	16	2,592	-	-	$ 1,174	0.1%
	Domestic Hot Water								**Domestic Hot Water**							
	Combined Showerhead/TSV	Each	-	-	-	-	$ -	0.0%	Combined Showerhead/TSV	Each	-	-	-	-	$ -	0.0%
	Heat Pump Water Heater	Each	1	(136)	0.0	81	$ 5,500	0.4%	Heat Pump Water Heater	Each	-	-	-	-	$ -	0.0%
	Heat Pump Water Heater - Fuel Sub	Each	-	-	-	-	$ -	0.0%	Heat Pump Water Heater - Fuel Sub	Each	13	(3,409)	0.6	1,459	$ 87,888	5.1%
	Heat Pump Water Heater - Fuel Sub (120V)	Each	1	-	(0.2)	-	$ 4,658	0.3%	Heat Pump Water Heater - Fuel Sub (120V	Each	5	(2,204)	(0.2)	650	$ 26,205	1.5%
	Low Flow Faucet Aerator	Each	9	58	-	41	$ 114	0.0%	Low Flow Faucet Aerator	Each	-	-	-	-	$ -	0.0%
	Low Flow Showerhead	Each	5	32	-	23	$ 142	0.0%	Low Flow Showerhead	Each	12	78	-	55	$ 274	0.0%
	Storage Water Heater	Each	60	385	-	1,680	$ 164,615	12.1%	Storage Water Heater	Each	56	(123)	-	1,722	$ 155,762	9.0%
	Tankless On-Demand	Each	1	-	-	4	$ 5,500	0.4%	Tankless On-Demand	Each	-	-	-	-	$ -	0.0%
	Thermostat-controlled Shower Valve	Each	2	-	-	-	$ 85	0.0%	Thermostat-controlled Shower Valve	Each	5	-	-	-	$ 221	0.0%
	Tub Diverter/ Tub Spout	Each	-	-	-	-	$ -	0.0%	Tub Diverter/ Tub Spout	Each	-	-	-	-	$ -	0.0%
	Water Heater Blanket	Each	-	-	-	-	$ -	0.0%	Water Heater Blanket	Each	-	-	-	-	$ -	0.0%
	Water Heater Pipe Insulation	Len. Ft	-	-	-	-	$ -	0.0%	Water Heater Pipe Insulation	Len. Ft	-	-	-	-	$ -	0.0%
	Enclosure								**Enclosure**							
	Attic Insulation	Home	28	3,853	14.8	566	$ 66,026	4.9%	Attic Insulation	Home	37	5,524	39.6	1,127	$ 83,501	4.8%
	Diagnostic Air Sealing	Home	73	(452)	11.0	782	$ 43,970	3.2%	Diagnostic Air Sealing	Home	63	(102)	7.6	695	$ 39,538	2.3%
	Exterior Wall Insulation	Home	-	-	-	-	$ -	0.0%	Exterior Wall Insulation	Home	-	-	-	-	$ -	0.0%
	Floor Insulation	Home	1	(84)	-	29	$ 1,573	0.1%	Floor Insulation	Home	4	(393)	-	341	$ 17,673	1.0%
	HVAC								**HVAC**							
	Central Air Conditioner (A/C)	Each	56	27,395	21.8	-	$ 388,517	28.6%	Central A/C	Each	68	53,700	13.7	0	$ 508,767	29.3%
	Fan Controller for A/C	Each	3	-	0.0	-	$ 798	0.1%	Fan Controller for A/C	Each	5	-	0.3	-	$ 1,330	0.1%
	New Portable A/C	Each	-	-	-	-	$ -	0.0%	New Portable A/C	Each	-	-	-	-	$ -	0.0%
	High Efficiency Furnace	Each	53	3	0.6	1,657	$ 324,758	23.9%	High Efficiency Furnace	Each	55	(6)	0.4	1,954	$ 358,104	20.6%
	Diagnostic Duct Sealing	Each	139	9,960	17.6	1,023	$ 32,704	2.4%	Diagnostic Duct Sealing	Each	147	9,766	11.6	925	$ 34,783	2.0%
	Duct Replacement	Each	1,052	871	4.5	97	$ 20,240	1.5%	Duct Replacement	Each	307	507	(1.7)	44	$ 13,299	0.8%
	Duct Sealing with Equipment Upgrade	Each	-	-	-	-	$ -	0.0%	Duct Sealing with Equipment Upgrade	Each	3	1,132	0.1	69	$ 4,173	0.2%
	Ducted Heat Pump	Each	-	-	-	-	$ -	0.0%	Ducted Heat Pump	Each	4	(5,093)	4.0	813	$ 25,230	1.5%
	Ducted Heat Pump - Fuel Substitution	Each	-	-	-	-	$ -	0.0%	Ducted Heat Pump - Fuel Substitution	Each	8	(8,763)	17.9	1,461	$ 65,438	3.8%
	Ductless Heat Pump	Each	-	-	-	-	$ -	0.0%	Ductless Heat Pump	Each	-	-	-	-	$ -	0.0%
	Ductless Heat Pump - Fuel Substitution	Each	-	-	-	-	$ -	0.0%	Ductless Heat Pump - Fuel Substitution	Each	-	-	-	-	$ -	0.0%
	Smart Thermostat	Each	37	(1,591)	1.5	118	$ 11,087	0.8%	Smart Thermostat	Each	57	2,205	1.0	504	$ 18,021	1.0%
	Whole House Fan	Each	-	-	-	-	$ -	0.0%	Whole House Fan	Each	-	-	-	-	$ -	0.0%
	Packaged HVAC	Each	14	(305)	-	358	$ 165,799	12.2%	Packaged HVAC	Each	13	3,760	-	76	$ 137,623	7.9%
	Maintenance								**Maintenance**							
	Minor Home Repair	Home	47	-	-	-	$ 30,391	2.2%	Minor Home Repair	Home	80	-	-	-	$ 54,185	3.1%
	Lighting								**Lighting**							
	A-Lamp LED	Each	129	1,115	0.0	(26)	$ 2,118	0.2%	A-Lamp LED	Each	120	1,037	0.0	(24)	$ 1,848	0.1%
	Reflector Lamp LED	Each	6	61	0.0	(1)	$ 83	0.0%	Reflector Lamp LED	Each	9	92	0.0	(2)	$ 90	0.0%
	Miscellaneous								**Miscellaneous**							
	Cold Storage	Each	-	-	-	-	$ -	0.0%	Cold Storage	Each	-	-	-	-	$ -	0.0%
	New Air Purifier	Each	-	-	-	-	$ -	0.0%	New Air Purifier	Each	-	-	-	-	$ -	0.0%
	Customer Enrollment [4]								**Customer Enrollment [4]**							
	ESA Outreach & Assessment	Home	110				$ 28,811	2.1%	ESA Outreach & Assessment	Home	94				$ 24,620	1.4%
	ESA In-Home Energy Education	Home	110					0.0%	ESA In-Home Energy Education	Home	94					0.0%
	Total Savings/Expenditures			55,239	73	6,405	1,359,442	100.0%	**Total Savings/Expenditures**			69,192	96	12,165	1,734,792	100.0%
	Households Treated		**Total**						**Households Treated**		**Total**					
	- Single Family Households Treated	Home	110						- Single Family Households Treated	Home	94					
	- Mobile Homes Treated	Home	-						- Mobile Homes Treated	Home	-					
	Total Number of Households Treated	Home	**110**						**Total Number of Households Treated**	Home	**94**					

	Year to Date Expenses[6]		
ESA Program - Pilot Plus and Pilot Deep	**Electric**	**Gas**	**Total**
Administration [7]	$245,675	$217,863	$463,538
Direct Implementation (Non-Incentive) [8]	$97,541	$86,498	$184,039
Direct Implementation [9]	$1,571,398	$1,393,503	$2,964,901
TOTAL Pilot Plus and Pilot Deep COSTS	$1,914,614	$1,697,864	$3,612,478

<<Includes measures costs

	Year to Date Expenses[6]		
ESA Program - Pilot Plus and Pilot Deep	**Electric**	**Gas**	**Total**
Inspections	$12,335	$10,939	$23,274
Marketing and Outreach	$40,525	$35,937	$76,463
General (SCE) Administration	$74,110	$65,720	$139,830
Direct Implementer -- ADMIN	$97,541	$86,498	$184,039
EM&V Studies	$118,705	$105,267	$223,971
Direct Installation -- Materials	$1,268,180	$1,124,612	$2,392,792
Performance Incentive	$230,073	$204,027	$434,100
Home Audit; Test-In Test-Out	$28,319	$25,113	$53,432
Remediation & Mitigation	$44,826	$39,751	$84,577
WE&T	$0	$0	$0

[1] "Completed and Expensed Installation" project savings and expenses will be reported when projects have been fully closed (i.e. inspected, issues resolved, permits closed as applicable) and reported by Pilot Implementer to PG&E. All measures and savings from a project will be reported as either Pilot Plus or Pilot Deep. Savings from a single project will not span both tables.

[2] The measure list for PG&E Pilot Plus and Deep is unique to the pilot and differs from Main ESA.

[3] Energy savings are reported based on best available information at the time. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable (typically 12 months post installation).

[4] In the PG&E Pilot Plus and Deep delivery model, the home assessment, enrollment, and customer energy education occur at the same visit. Cost tracking between "ESA Outreach & Assessment" and "ESA In-Home Energy Education" cannot be precisely tracked. Rather, the full cost of the visit will be tracked as ESA Outreach & Assessment.

[5] Final, disaggregated costs for measure installations will be reported in Table 2C once projects are fully completed and billed to PG&E by the Pilot Implementer.

[6] Total ESA Pilot Plus and Pilot Deep YTD expenses may contain a combination of expenses and accrued expenses as reported in ESA Table Summary.

[7] Administration includes expenses from the following categories: General Administration, Regulatory Compliance, Training, Inspections, Marketing and Outreach, and Evaluation.

[8] Direct Implementation (Non-Incentive) includes expenses for Implementer Administration and Marketing.

[9] Direct Implementation includes expenses for measures delivery.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2C - Building Electrification Retrofit Pilot (SCE only) Summary
Pacific Gas and Electric Company
Through May 31, 2025

Measures	Units	ESA Program - Building Electrification Retrofit Pilot[1][4] Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses ($)	% of Expenditure
Appliances							
Electric Dryer	Each						
Heat Pump Dryer	Each						
Induction Cooktop	Each						
Induction Range	Each						
Domestic Hot Water							
Heat Pump Water Heater	Each						
Enclosure							
Attic Insulation	Home						
HVAC							
Heat Pump HVAC	Each						
Duct Seal	Each						
Smart Thermostat	Each						
Miscellaneous[2]							
Minor Home Repair	Home						
Carbon Monoxide/Smoke Alarm	Each						
Electric Panel	Each						
Electric Sub-Panel	Each						
Electrical Circuit Run	Each						
Induction Cookware	Home						
Customer Enrollment							
Energy Assessment	Home						
Total Savings/Expenditures							

Households Treated		**Total**
Single Family Households Treated	Home	
Estimated Avg. Annual Bill SavingsTreated[3]	Home	

ESA Program - Building Electrification	**Year to Date Expenses**			
	Electric	**Gas**	**Total**	
Administration				
Direct Implementation (Non-Incentive)				
Direct Implementation				*<<Includes measures costs*
TOTAL Building Electrification COSTS				

[1] The costs for the following measures are included in the overall expenditures of the BE Pilot: additional line set for ductless mini-splits and building permits.
[2] These measures do not have any savings associated and may be required to complete the installation to electrify the residential end-uses of participating households.
[3] Estimated average annual bill savings will be calculated prior to participation and must not increase total energy costs.
[4] No installation data to report as of October 2023.

Energy Savings Assistance Program Table 2D - Clean Energy Homes New Construction Pilot (SCE ONLY[1])
Pacific Gas and Electric Company
Through May 31, 2025

			ESA Program - Clean Energy Homes New Construction Pilot [1]					
		Units	Monthly Total	Monthly Total Units (Living Units)	YTD Total	YTD Total Units (Living Units)	Estimated Incentive Expenses ($)	% Incentive Budget
7	Interest form submitted	Homes						
8	Interest form denied	Homes						
9	Application for direct design assistance **(in progress**	Homes						
10	Applications for design incentive **(in progress)**	Homes						
11	Application for direct design assistance **(completed**	Homes						
12	Applications for design incentive **(completed)**	Homes						
13	Applications for tenant education incentive **(in progr**	Homes						
14	Applications for tenant education incentive **(complet**	Homes						
15	**Total Savings/Expenditures**							
16	-							

	ESA CEH Outreach and Education	Units	Monthly Total	YTD Total
19	Webinars	Number of webinars		
20	Active leads	Unique developer		

	Design Assistance Completed Applications	Units	Quantity	Compliance Margin Designed kWh (Annual)*	Compliance Margin Designed BTU (Annual)*	Avoided CO2 Emissions	Estimated Incentive Expenses ($)	% Incentive Budget
24		Homes					$ -	0.00%
25		Homes					$ -	0.00%
26	**Total Savings/Expenditures**						$ -	0.00%

		Year to Date Expenses		
29	**ESA Program - Clean Energy Homes**	**Electric**	**Gas**	**Total**
30	**Administration**	$ -	$ -	$ -
31	**Direct Implementation (Non-Incentive)**	$ -		$ -
32	**Direct Implementation**	$ -		$ -
33				
34	**TOTAL Clean Energy Homes COSTS**	$ -	$ -	$ -

<<Includes measures costs

	A	B	C	D	E	F	G	H	I	J
1	**Energy Savings Assistance Program Table 2E - CSD Leveraging**									
2	**Pacific Gas and Electric Company**									
3	**Through May 31, 2025 [*]**									
4										
5				**ESA Program - CSD Leveraging**						
6					**Year-To-Date Completed & Expensed Installation**					
7	**Measures**	**Basic**	**Plus**	**Units**	**Quantity Installed**	**kWh (Annual)**	**kW (Annual)**	**Therms (Annual)**	**Expenses ($)**	**% of Expenditure**
8	**Appliances**									
9	Clothes Dryer [1]			Each	-	-	-	-	-	-
10	Dishwasher [1]			Each	-	-	-	-	-	-
11	Freezers [1]			Each	-	-	-	-	-	-
12	High Efficiency Clothes Washer			Each	-	-	-	-	-	-
13	Microwave			Each						
14	Refrigerator			Each	-	-	-	-	-	-
15	**Domestic Hot Water**									
16	Combined Showerhead/TSV			Home	-	-	-	-	-	-
17	Faucet Aerator			Each	-	-	-	-	-	-
18	Heat Pump Water Heater			Each	-	-	-	-	-	-
19	Heat Pump Water Heater - Electric			Each	-	-	-	-	-	-
20	Heat Pump Water Heater - Gas			Each	-	-	-	-	-	-
21	Heat Pump Water Heater - Propane			Each	-	-	-	-	-	-
22	Low-Flow Showerhead			Home	-	-	-	-	-	-
23	Other Domestic Hot Water			Home	-	-	-	-	-	-
24	Solar Water Heating [1]			Home	-	-	-	-	-	-
25	Tankless Water Heater			Each	-	-	-	-	-	-
26	Thermostatic Shower Valve			Each	-	-	-	-	-	-
27	Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	-
28	Thermostatic Tub Spout/Diverter			Each	-	-	-	-	-	-
29	Water Heater Repair			Each	-	-	-	-	-	-
30	Water Heater Replacement			Each	-	-	-	-	-	-
31	Water Heater Tank and Pipe Insulation			Each	-	-	-	-	-	-
32	**Enclosure**									
33	Air Sealing			Home	-	-	-	-	-	-
34	Attic Insulation			Home	-	-	-	-	-	-
35	Attic Insulation CAC NonElect Heat			Home						
36	Caulking			Home	-	-	-	-	-	-
37	Diagnostic Air Sealing [1]			Home	-	-	-	-	-	-
38	Floor Insulation [1]			Home	-	-	-	-	-	-
39	Minor Home Repairs			Home						
40	**HVAC**									
41	Central A/C replacement			Each	-	-	-	-	-	-
42	Central Heat Pump-FS (propane or gas space) [1]			Each	-	-	-	-	-	-
43	Duct Test and Seal [1]			Home	-	-	-	-	-	-
44	Energy Efficient Fan Control [1]			Home	-	-	-	-	-	-
45	Evaporative Cooler (Installation) [1]			Each	-	-	-	-	-	-
46	Evaporative Cooler (Replacement) [1]			Each	-	-	-	-	-	-
47	Furnace Repair			Each						
48	Furnace Replacement			Each	-	-	-	-	-	-
49	Heat Pump A/C Replacement			Each	-	-	-	-	-	-
50	Heat Pump Replacement - CAC Gas			Home	-	-	-	-	-	-
51	Heat Pump Replacement - CAC Propane			Home	-	-	-	-	-	-
52	High Efficiency Forced Air Unit (HE FAU) [1]			Home	-	-	-	-	-	-
53	High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home	-	-	-	-	-	-
54	High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home	-	-	-	-	-	-
55	Portable A/C [1]			Each	-	-	-	-	-	-
56	Prescriptive Duct Sealing			Home	-	-	-	-	-	-
57	Removed - A/C Time Delay [1]			Home	-	-	-	-	-	-
58	Removed - FAU Standing Pilot Conversion [1]			Each	-	-	-	-	-	-
59	Room A/C Replacement [1]			Each	-	-	-	-	-	-
60	Smart Thermostat			Home	-	-	-	-	-	-
61	Wholehouse Fan [1]			Each	-	-	-	-	-	-
62	**Maintenance**									
63	Central A/C Tune up [1]			Home	-	-	-	-	-	-
64	Condesner Coil Cleansing			Each	-	-	-	-	-	-
65	Evaporative Coil			Each	-	-	-	-	-	-
66	Evaporative Cooler - Maint Functioning			Each	-		-	-	-	-
67	Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	-
68	Evaporative Cooler Maintenance [1]			Home	-	-	-	-	-	-
69	Fan Control Adust			Each	-	-	-	-	-	-
70	Furnace Clean and Tune [1]			Home	-	-	-	-	-	-
71	HVAC Air Filter Service			Each	-	-	-	-	-	-
72	Range Hood			Home						
73	Refrigerant Change Adjustment			Each	-	-	-	-	-	-
74	**Lighting**									
75	Exterior Hard wired LED fixtures			Each	-	-	-	-	-	-
76	LED A-Lamps			Each	-	-	-	-	-	-
77	LED Reflector Bulbs			Each	-	-	-	-	-	-
78	Removed - Interior Hard wired LED fixtures [1]			Each	-	-	-	-	-	-
79	Removed - LED Night Light [1]			Each	-	-	-	-	-	-
80	Removed - LED Torchiere [1]			Each	-	-	-	-	-	-
81	Removed - Occupancy Sensor [1]			Each	-	-	-	-	-	-
82	**Miscellaneous**									
83	Air Purifier [1]			Home	-	-	-	-	-	-
84	CO and Smoke Alarm [1]			Each	-	-	-	-	-	-
85	Cold Storage [1]			Each	-	-	-	-	-	-
86	Comprehensive Home Health and Safety Check-up [1]			Home	-	-	-	-	-	-
87	Pool Pumps [1]			Each	-	-	-	-	-	-
88	Power Strip [1]			Each	-	-	-	-	-	-
89	Power Strip Tier II			Each	-	-	-	-	-	-
90	**Pilots**									
91	-			-	-	-	-	-	-	-
92	**Customer Enrollment**									
93	ESA Outreach & Assessment			Home	-				-	-
94	ESA In-Home Energy Education			Home	-				-	-
95										
96	**Total Savings/Expenditures**			-	-	-	-	-	-	
97							-	-	-	-
98	Total Households Weatherized			-	-	-	-	-	-	-
99										

100	**CSD MF Tenant Units Treated**					**Total**
101	-			-	-	-
102	-			-	-	-
103						
104						

105				**Year to Date Expenses[2]**		
106	**ESA Program - CSD Leveraging**			**Electric**	**Gas**	**Total**
107	**Administration [3]**			$257	$228	$484
108	**Direct Implementation (Non-Incentive) [4]**			$0	$0	$0
109	**Direct Implementation [5]**			$0	$0	$0
110						
111	**TOTAL CSD Leveraging COSTS**			$257	$228	$484

112

113 * PG&E does not have any project leveraging data with CSD to report for this reporting period.
114 [1] Measures not available to CSD for leaveraging.
115 [2] Total CSD YTD expenses are reported in ESA Table Summary.
116 [3] Administration includes administration labor expenses.
117 [4] Direct Implementation (Non-Incentive) includes Implementer expenses.
118 [5] Direct Implementation includes expenses for installation of measures.
119 NOTE: Any measures noted as 'NEW' have been added during the course of this program year.
120 NOTE: Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.
121 NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B
1	**Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings per Treated Home/Common Area**	
2	**Pacific Gas and Electric Company**	
3	**Through May 31, 2025**	
4		
5	**Table 3A, ESA Program (SF, MH)**	
6	Annual kWh Savings	11,452,260
7	Annual Therm Savings	499,259
8	Lifecycle kWh Savings	132,983,487
9	Lifecycle Therm Savings	5,524,337
10	Current kWh Rate	$0.21
11	Current Therm Rate	$1.82
12	Average 1st Year Bill Savings / Treated households	$170.49
13	Average Lifecycle Bill Savings / Treated Household	$1,550.49
14		
15	**Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) [1]**	
16	Annual kWh Savings	2,062,378
17	Annual Therm Savings	70,350
18	Lifecycle kWh Savings	22,701,501
19	Lifecycle Therm Savings	539,134
20	Current kWh Rate	$ 0.19
21	Current Therm Rate	$ 1.74
22	Average 1st Year Bill Savings / Treated households	$ 91.73
23	Average Lifecycle Bill Savings / Treated Household	$ 753.05
24		
25	**Table 3C, ESA Program - Multifamily Whole Building (MFWB)**	
26	Annual kWh Savings	609,315
27	Annual Therm Savings	9,251
28	Lifecycle kWh Savings	5,141,291
29	Lifecycle Therm Savings	124,788
30	Current kWh Rate	$0.38
31	Current Therm Rate	$1.86
32	Average 1st Year Bill Savings / Treated Property	$6,952.72
33	Average Lifecycle Bill Savings / Treated Property	$48,676.41
34		
35	**Table 3D, ESA Program - Pilot Plus [2]**	
36	Annual kWh Savings	55,239
37	Annual Therm Savings	6,405
38	Lifecycle kWh Savings	956,854
39	Lifecycle Therm Savings	121,082
40	Current kWh Rate	$0.22
41	Current Therm Rate	$1.90
42	Average 1st Year Bill Savings / Treated Property	$223.23
43	Average Lifecycle Bill Savings / Treated Property	$2,780.63
44		
45	**Table 3E, ESA Program - Pilot Deep [2]**	
46	Annual kWh Savings	69,192
47	Annual Therm Savings	12,165
48	Lifecycle kWh Savings	1,290,347
49	Lifecycle Therm Savings	200,031
50	Current kWh Rate	$0.24
51	Current Therm Rate	$1.97
52	Average 1st Year Bill Savings / Treated Property	$432.55
53	Average Lifecycle Bill Savings / Treated Property	$5,260.75
54		
55	**Table 3F, ESA Program - Building Electrification (SCE Only)**	
56	Annual kWh Savings	-
57	Annual Therm Savings	-
58	Lifecycle kWh Savings	-
59	Lifecycle Therm Savings	-
60	Current kWh Rate	$ -
61	Current Therm Rate	$ -
62	Average 1st Year Bill Savings / Treated Households	$ -
63	Average Lifecycle Bill Savings / Treated Households	$ -
64		
65	**Table 3G, ESA Program - CSD Leveraging**	
66	Annual kWh Savings	-
67	Annual Therm Savings	-
68	Lifecycle kWh Savings	-
69	Lifecycle Therm Savings	-
70	Current kWh Rate	$ -
71	Current Therm Rate	$ -
72	Average 1st Year Bill Savings / Treated Households	$ -
73	Average Lifecycle Bill Savings / Treated Households	$ -
74		
75	**Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Pilot Plus and Pilot Deep [3]**	
76	Annual kWh Savings	14,248,384
77	Annual Therm Savings	597,430
78	Lifecycle kWh Savings	163,073,481
79	Lifecycle Therm Savings	6,509,373
80	Current kWh Rate	$0.20
81	Current Therm Rate	$1.80
82	Average 1st Year Bill Savings / Treated Households	$153.10
83	Average Lifecycle Bill Savings / Treated Households	$1,381.47
84		
85	[1] Separating MFWB in-unit savings summary from the CAM and Whole Building meausures savings because they are calculated using different residential rates.	
86	[2] ESA Pilot Plus and Pilot Deep uses the same formulas to calculate values as Main ESA, but the variables such as measure savings and expected useful life may differ. The pilot will initially estimate energy savings with energy modeling software.	
87	[3] Summary is the sum of ESA Main, MFWB In-Unit, Pilot Plus Pilot Deep, BE, CSD Leveraging. MFWB is excluded because the program uses different residential rates and measures.	

Energy Savings Assistance Program Table 4 - Homes/Buildings Treated
Pacific Gas and Electric Company
Through May 31, 2025

Table 4A, ESA Program (SF, MH)

	Eligible Households(s)			Households Treated YTD		
County	Rural [1]	Urban	Total	Rural	Urban	Total
ALAMEDA	0	154,887	**154,887**	-	1,108	**1,108**
AMADOR	6904	0	**6,904**	11	-	**11**
BUTTE	14249	25,652	**39,901**	71	81	**152**
CALAVERAS	8911	0	**8,911**	8	-	**8**
COLUSA	2983	0	**2,983**	32	-	**32**
CONTRA COSTA	0	99,488	**99,488**	-	1,285	**1,285**
EL DORADO	7312	8,876	**16,188**	2	13	**15**
FRESNO	0	150,170	**150,170**	5	2,922	**2,927**
GLENN	4613	0	**4,613**	50	-	**50**
HUMBOLDT	23768	0	**23,768**	-	-	**0**
INYO	0	0	**2**	-	-	**0**
KERN	70679	47,310	**117,989**	1,874	1,092	**2,966**
KINGS	9515	0	**9,515**	178	2	**180**
LAKE	16984	0	**16,984**	17	-	**17**
LASSEN	1298	0	**1,298**	-	-	**0**
MADERA	5989	15,459	**21,448**	74	331	**405**
MARIN	0	21,371	**21,371**	-	69	**69**
MARIPOSA	3837	0	**3,837**	1	-	**1**
MENDOCINO	16803	0	**16,803**	9	1	**10**
MERCED	22869	21,826	**45,695**	539	332	**871**
MONTEREY	6093	45,812	**51,905**	141	473	**614**
NAPA	0	14,895	**14,895**	-	65	**65**
NEVADA	11828	0	**11,828**	5	-	**5**
PLACER	11039	23,104	**34,144**	65	220	**285**
PLUMAS	2171	0	**2,171**	-	-	**0**
SACRAMENTO	0	172,676	**172,676**	-	631	**631**
SAN BENITO	5765	0	**5,765**	51	-	**51**
SAN BERNARDINO	293	5	**298**	-	-	**0**
SAN FRANCISCO	0	101,958	**101,958**	-	691	**691**
SAN JOAQUIN	10244	95,221	**105,465**	88	1,074	**1,162**
SAN LUIS OBISPO	19511	12,989	**32,500**	85	33	**118**
SAN MATEO	0	53,554	**53,554**	1	394	**395**
SANTA BARBARA	1412	19,866	**21,278**	-	31	**31**
SANTA CLARA	4609	133,864	**138,519**	68	1,563	**1,631**
SANTA CRUZ	0	27,710	**27,710**	-	214	**214**
SHASTA	13713	12,948	**26,661**	159	256	**415**
SIERRA	339	0	**339**	-	-	**0**
SISKIYOU	18	0	**18**	-	-	**0**
SOLANO	0	48,495	**48,495**	-	744	**744**
SONOMA	3264	53,267	**56,531**	18	628	**646**
STANISLAUS	33706	37,960	**71,666**	240	181	**421**
SUTTER	0	15,139	**15,139**	1	198	**199**
TEHAMA	10144	0	**10,144**	374	-	**374**
TRINITY	505	0	**505**	-	9	**9**
TULARE	8208	245	**8,453**	272	9	**281**
TUOLUMNE	10030	0	**10,030**	14	-	**14**
YOLO	0	27,552	**27,560**	-	177	**177**
YUBA	2	12,240	**12,242**	-	91	**91**
Total	**367,782**	**1,454,539**	**1,822,321**	**4,453**	**14,849**	**19,302**

[1] Eligible households are based on 2024's Eligible Participants. In April 2025, PG&E on behalf of the IOUs, will file the Annual Estimates of CARE Eligible Customers and Related Information.

Table 4B, ESA Program - Multifamily Whole Building (In-Unit)

				Households Treated YTD		
County[1]	Rural	Urban	Total	Rural	Urban	Total
Alameda				0	783	**783**
Amador				3	0	**3**
Butte				1	73	**74**
Colusa				0	0	**0**
Contra Costa				0	98	**98**
El Dorado				2	0	**2**
Fresno				0	772	**772**
Glenn				12	0	**12**
Humbolt				0	0	**0**
Kern				176	200	**376**
Kings				83	0	**83**
Lake				32	0	**32**
Madera				33	6	**39**
Marin				0	95	**95**
Mariposa				4	0	**4**
Mendocino				0	0	**0**
Merced				5	89	**94**
Monterey				45	303	**348**
Napa				0	17	**17**
Nevada				3	0	**3**
Placer				3	84	**87**
Sacramento				0	122	**122**
San Benito				1	0	**1**
San Francisco				0	1085	**1085**
San Joaquin				1	204	**205**
San Luis Obispo				1	1	**2**
San Mateo				0	138	**138**
Santa Barbara				0	0	**0**
Santa Clara				7	1385	**1392**
Santa Cruz				0	200	**200**
Shasta				0	1	**1**
Solano				0	11	**11**
Sonoma				1	35	**36**
Stanislaus				1	16	**17**
Sutter				0	115	**115**
Tehama				4	0	**4**
Tulare				37	0	**37**
Tuolumne				0	0	**0**
Yolo				0	89	**89**
Yuba				0	106	**106**
Total				455	6028	**6483**

[1] Added "Amador" and "Mariposa" counties.

Table 4C, ESA Program - Multifamily Whole Building (MFWB-CAM/WB)

	Eligible Properties [2]			Properties Treated YTD		
County	Rural [1]	Urban	Total	Rural	Urban	Total
Alameda				0	2	**2**
Amados				0	0	**0**
Alpine				0	0	**0**
Butte				0	1	**1**
Calaveras				0	0	**0**
Colusa				0	0	**0**
Contra Costa				0	2	**2**
El Dorado				0	0	**0**
Fresno				0	0	**0**
Glenn				1	0	**1**
Humboldt				0	0	**0**
Kern				0	2	**2**
Kings				0	1	**1**
Lake				0	1	**1**
Lassen				0	0	**0**
Madera				0	1	**1**
Mariposa				0	0	**0**
Marin				0	0	**0**
Mendocino				0	0	**0**
Merced				0	0	**0**
Monterey				0	5	**5**
Napa				0	0	**0**
Nevada				0	0	**0**
Placer				0	0	**0**
Plumas				0	0	**0**
Sacramento				0	5	**5**
San Benito				0	0	**0**
San Bernardino				0	0	**0**
San Francisco				0	0	**0**
San Joaquin				0	0	**0**
San Luis Obisco				0	0	**0**
San Mateo				0	0	**0**
Santa Barbara				0	0	**0**
Santa Clara				0	0	**0**
Santa Cruz				0	0	**0**
Shasta				0	0	**0**
Siskiyou				0	0	**0**
Solano				0	1	**1**
Sonoma				0	1	**1**
Stanislaus				0	2	**2**
Sutter				0	1	**1**
Tehama				0	0	**0**
Trinity				0	0	**0**
Tuolumne				0	0	**0**
Tulare				0	0	**0**
Yolo				0	0	**0**
Yuba				0	0	**0**
Total				**1**	**23**	**24**

Table 4D, ESA Program - Pilot Plus and Pilot Deep

	Eligible Households[4]			Households Treated YTD [5]		
County [3]	Rural [1]	Urban	Total	Rural	Urban	Total
Alameda	-	1,193	**1,193**	-	4	**4**
Amador	94	-	**94**	-	-	**-**
Butte	-	-	**-**	1	-	**1**
Calaveras	12	-	**12**	-	-	**-**
Colusa	-	-	**-**	1	-	**1**
Contra Costa	-	6,791	**6,791**	39	-	**39**
El Dorado	-	517	**517**	-	1	**1**
Fresno	-	12,535	**12,535**	-	12	**12**
Glenn	-	-	**-**	-	-	**-**
Humboldt	-	-	**-**	-	-	**-**
Madera	-	270	**270**	-	-	**-**
Mariposa	-	-	**-**	-	-	**-**
Mendocino	-	-	**-**	-	-	**-**
Merced	1,086	1,310	**2,396**	11	11	**22**
Monterey	-	-	**-**	-	-	**-**
Napa	-	-	**-**	-	-	**-**
Nevada	-	-	**-**	2	-	**2**
Placer	13	1	**14**	3	6	**9**
Sacramento	4	-	**4**	-	-	**-**
San Benito	-	-	**-**	-	-	**-**
San Francisco	-	-	**-**	-	-	**-**
San Joaquin	1,077	7,089	**8,166**	5	48	**53**
San Mateo	-	-	**-**	-	-	**-**
Santa Clara	-	-	**-**	-	-	**-**
Shasta	-	-	**-**	-	-	**-**
Solano	-	-	**-**	-	23	**23**
Sonoma	-	-	**-**	-	-	**-**
Stanislaus	1,012	-	**1,012**	8	-	**8**
Sutter	-	-	**-**	-	21	**21**
Tehama	-	-	**-**	-	-	**-**
Tuolumne	-	-	**-**	-	-	**-**
Yolo	-	1,273	**1,273**	-	3	**3**
Yuba	-	-	**-**	-	5	**5**
Other	3	19	**22**	-	-	**-**
Total	**3,301**	**30,998**	**34,299**	**31**	**173**	**204**

Table 4E, ESA Program - CSD Leveraging

				Households Treated YTD		
County				Rural	Urban	Total
				0	0	**0**
				0	0	**0**
Total				**0**	**0**	**0**

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.
[2] Do not currently have Eligible Properties for ESA CAM.
[3] ESA Pilot Plus/Deep currently targets participants from climate zones 11, 12 and 13. Incidental outreach may occur outside these areas, and unsolicited customer contacts may originate across PG&E territory.
[4] "Eligible Households" is comprised of customers targeted for Pilot Plus/Deep outreach, whether contacted or not. "Eligible Households" in Table 4D is not the same population as Table 7 "# of Households Eligible."

[5] Households treated may exceed eligible where customers were engaged the prior year, and the project was completed in 2025.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Pacific Gas and Electric Company
Through May 31, 2025

Table 5A, ESA Program (SF, MH)

	Gas & Electric					Gas Only				Electric Only				Total			
Month	# of Household Treated by Month	(Annual) Therm	kWh	kW	# of Household Treated by Month	(Annual) Therm	kWh	kW	# of Household Treated by Month	(Annual) Therm	kWh	kW	# of Household Treated by Month	(Annual) Therm	kWh	kW
January	2,583	71,138	679,363	403	232	8,511	1,574	1	285	(541)	1,067,568	232	3,100	79,108	1,748,505	635
February	2,794	78,177	769,210	476	279	9,457	1,459	1	375	(575)	1,231,680	255	3,448	87,060	2,002,349	731
March	3,001	87,588	897,080	537	224	9,431	1,169	1	467	(587)	1,289,854	311	3,692	96,432	2,188,103	848
April	3,282	99,048	1,011,375	604	239	10,617	2,100	1	557	(672)	1,450,276	397	4,078	108,993	2,463,752	1,002
May	4,050	115,371	1,177,795	710	332	13,099	1,295	1	602	(804)	1,870,462	544	4,984	127,666	3,049,552	1,255
June																
July																
August																
September																
October [4]																
November																
December																
YTD	**15,710**	**451,323**	**4,534,823**	**2,729**	**1,306**	**51,116**	**7,597**	**4**	**2,286**	**(3,179)**	**6,909,840**	**1,738**	**19,302**	**499,259**	**11,452,260**	**4,471**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - MFWB In-Unit [1]

	Gas & Electric					Gas Only				Electric Only				Total			
Month	# of Household Treated by Month	(Annual) Therm	kWh	kW	# of Household Treated by Month	(Annual) Therm	kWh	kW	# of Household Treated by Month	(Annual) Therm	kWh	kW	# of Household Treated by Month	(Annual) Therm	kWh	kW
January	925	10,704	290,599	64	125	885	(1,431)	(0)	54	(9)	51,449	13	1,104	11,580	340,616	77
February	921	14,526	284,443	81	256	516			43	(22)	56,855	18	1,220	15,020	341,299	99.02
March	916	12,134	286,272	80.8	200	867	-	-	43	(16)	117,635	35.8	1,159	12,986	403,907	116.59
April	990	12,848	277,110	60.5	10	266	-	-	58	(4)	27,834	10.8	1,058	13,110	304,944	71.38
May	1264	15,559	373,961	82.3	67	765	-	-	216	(17)	28,824	3.8	1547	16,307	402,784	86.10
June																
July																
August																
September																
October																
November																
December																
YTD	**5,016**	**65,772**	**1,512,384**	**369**	**658**	**3,298**	**(1,431)**	**(0)**	**414**	**(69)**	**282,597**	**82**	**6,088**	**69,001**	**1,793,550**	**450**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2A.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.;
[1] PG&E is addressing a reporting issue and the data in this table is slightly different than Table 2A, PG&E expects to correct the data in Q3 2025.

Table 5C, ESA Program - Multifamily Whole Building (MFWB-CAM/WB) [1]

	Gas & Electric					Gas Only				Electric Only				Total			
Month	# of Properties Treated by Month	(Annual) Therm	kWh	kW	# of Properties Treated by Month	(Annual) Therm	kWh	kW	# of Properties Treated by Month	(Annual) Therm	kWh	kW	# of Properties Treated by Month	(Annual) Therm	kWh	kW
January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
February	-	-	-	-	1	621	-	-	-	-	-	-	1	621	-	-
March	1	(168)	14,748	0	1	89	-	-	1	(4)	481	0	3	(83)	15,229	0
April	5	754	139,980	2	2	703	174	-	-	-	-	-	7	1,457	140,154	2
May	7	(1,275)	96,752	2	5	803	783	-	1	(181)	15,948	1	13	(653)	113,483	3
June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
October	-	-	-	-	-				-	-	-	-	-	-	-	-
November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
YTD	**13**	**(689)**	**251,480**	**4**	**9**	**2,216**	**957**	**-**	**2**	**(185)**	**16,429**	**1**	**24**	**1,342**	**268,866**	**5**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2A.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.;
[1] PG&E is addressing a reporting issue and the data in this table is slightly different than Table 2A, PG&E expects to correct the data in Q3 2025.

Table 5D, ESA Program - Pilot Plus and Pilot Deep [2][3]

	Gas & Electric				Gas Only [1]				Electric Only [1]				Total			
Month	# of Household Treated by Month	(Annual) Therm	kWh	kW	# of Household Treated by Month	(Annual) Therm	kWh	kW	# of Household Treated by Month	(Annual) Therm	kWh	kW	# of Household Treated by Month	(Annual) Therm	kWh	kW
January	46	4,058	34,044	43	-	-	-	-	-	-	-	-	46	4,058	34,044	43
February	58	4,644	39,299	45	-	-	-	-	-	-	-	-	58	4,644	39,299	45
March	31	2,987	11,107	28	-	-	-	-	-	-	-	-	31	2,987	11,107	28
April	26	3,008	10,676	19	-	-	-	-	-	-	-	-	26	3,008	10,676	19
May	43	3,872	29,305	33	-	-	-	-	-	-	-	-	43	3,872	29,305	33
June																
July																
August																
September																
October																
November																
December																
YTD	**204**	**18,570**	**124,431**	**169**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**204**	**18,570**	**124,431**	**169**

Table 5E, ESA Program - Building Electrification (SCE Only)

	Gas & Electric				Gas Only				Electric Only				Total			
Month	# of Household Treated by	(Annual) Therm	kWh	kW	# of Household Treated by	(Annual) Therm	kWh	kW	# of Household Treated by	(Annual) Therm	kWh	kW	# of Household Treated by	(Annual) Therm	kWh	kW
January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
YTD	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**0**

Table 5F, ESA Program - CSD Leveraging

	Gas & Electric				Gas Only				Electric Only				Total			
Month	# of Household Treated by	(Annual) Therm	kWh	kW	# of Household Treated by	(Annual) Therm	kWh	kW	# of Household Treated by	(Annual) Therm	kWh	kW	# of Household Treated by	(Annual) Therm	kWh	kW
January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
YTD	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**0**

[1] PG&E is primarily treating dual-fuel (gas and electric) customers through ESA Pilot Plus and Deep. Limited home treatment is anticipated at electric-only and gas-only properties.
[2] Pilot Plus/Deep energy savings are reported based on best available information at the time. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable (typically 12 months post installation).
[3] Pilot Plus/Deep project savings will be reported when projects have been fully closed (i.e. inspected, issues resolved, permits closed as applicable) and reported by Pilot Implementer to PG&E.

Note: YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies
Pacific Gas and Electric Company
Through May 31, 2025

	Authorized 2021-26 Funding			Current Month Expenses [8]			Year to Date Expenses [8]			Cycle to Date Expenses [8]			% of Budget Expensed		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Virtual Energy Coach [9]	$689,000	$611,000	$1,300,000	$0	$0	$0	$0	$0	$0	($298)	($265)	($563)	0%	0%	0%
ESA Pilot Plus and Pilot Deep	$23,273,909	$20,639,127	$43,913,036	$419,431	$371,948	$791,379	$1,914,613	$1,697,864	$3,612,478	$9,805,494	$8,695,438	$18,500,932	42%	42%	42%
Total Pilots	**$23,962,909**	**$21,250,127**	**$45,213,036**	**$419,431**	**$371,948**	**$791,379**	**$1,914,613**	**$1,697,864**	**$3,612,478**	**$9,805,195**	**$8,695,173**	**$18,500,369**	**41%**	**41%**	**41%**
Studies [1]															
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [2]	$52,125	$22,875	$75,000	$0	$0	$0	$0	$0	$0	$42,169	$32,720	$74,890	81%	143%	100%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study [3]	$39,750	$35,250	$75,000	$1,723	$1,528	$3,250	$8,613	$7,638	$16,250	$27,685	$24,551	$52,237	70%	70%	70%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study [4]	$39,750	$35,250	$75,000	$0	$0	$0	$0	$0	$0	$0	$0	$0	0%	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study [5]	$11,925	$10,575	$22,500	$0	$0	$0	$0	$0	$0	$11,922	$10,572	$22,494	100%	100%	100%
Load Impact Evaluation Study [6]	$238,500	$211,500	$450,000	$0	$0	$0	$0	$0	$0	$0	$0	$0	0%	0%	0%
Equity Criteria and Non Energy Benefits Evaluation (NEB's) [7]	$79,500	$70,500	$150,000	$7,147	$6,338	$13,485	$35,735	$31,689	$67,424	$64,323	$57,041	$121,364	81%	81%	81%
Rapid Feedback Research and Analysis [8]	$159,000	$141,000	$300,000	$0	$0	$0	$0	$0	$0	$0	$0	$0	0%	0%	0%
Joint IOU - Process Evaluation Studies (1-4 Studies) [6]	$79,500	$70,500	$150,000	$0	$0	$0	$0	$0	$0	$0	$0	$0	0%	0%	0%
Total Studies	**$700,050**	**$597,450**	**$1,297,500**	**$8,869**	**$7,865**	**$16,735**	**$44,347**	**$39,327**	**$83,674**	**$146,100**	**$124,885**	**$270,984**	**21%**	**21%**	**21%**

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

[1] Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding for studies is not solely supported via the ESA program budget; some studies are jointly supported via the CARE budget. Funding amounts listed reflect PG&E's 30% allocation among the IOUs, except for PG&E-only studies including the "Rapid Feedback Research and Analysis". Final authorized budgets may be adjusted by the ESA/CARE Study Working Group per D.21-06-015.

[2] PG&E's Advice Letter 4193-G/5718-E approved the Joint Utilities' 2022 LINA Study for $500,000. SCE held the statewide contract for this co-funded study, which was completed in December 2022. PG&E's 30% budget allocation is $150,000, funded 50/50 via ESA and CARE budgets.

[3] Authorized per D.21-06-015, the 2025 LINA is required to be completed by Dec 2025. SCG holds the statewide contract for this co-funded study. PG&E's 30% budget allocation is $150,000, funded 50/50 via ESA and CARE budgets.

[4] Authorized per D.21-06-015, the 2028 LINA is required to be completed by Dec 2028 and is funded 50/50 via ESA and CARE budgets.

[5] Authorized per D.21-06-015, the Categorical Study is funded 50/50 via ESA and CARE budgets. SDG&E held the statewide contract for this co-funded study, which was completed in June 2023. PG&E's 30% budget allocation is $45,000, of which $22,500 is the ESA funded portion.

[6] Authorized per D.21-06-015, to be conducted during PY 2023-26 and is funded by the ESA portfolio budget.

[7] Authorized per D.21-06-015, the NEBs Study is required to be completed by June 2025 and is funded by the ESA portfolio budget. SCE holds the statewide contract for this co-funded study. PG&E's 30% budget allocation is $150,000.

[8] Authorized per D.21-06-015, to be used for IOU-specific studies as needed. Unused annual budget may be carried forward until the end of the program cycle.

[9] VEC Pilot total authorized budget $1.3M, ($325K annually, 2021-2024. Cycle to date is $-563; incurred $76,562 in 2021, $152,563 in 2022, and a refund credit of $-229,688 in 2023 when the implementer contract was cancelled and the Pilot stopped. Any unspent funds after 2024 will be used to off-set collection.

Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions *
Pacific Gas and Electric Company
Through May 31, 2025

ESA Main (SF, MH)

Customer Segments	# of Households Eligible [1]	# of Households Treated [2]	Enrollment Rate = (C/B)	# of Households Contacted [3]	Rate of Uptake = (C/E) [19]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures) [4][21]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only) [5][21]	Avg. Peak Demand Savings (kW) Per Treated Household [21]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures) [4][21]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only) [5][21]	Avg. Cost Per Treated Households [21]
Housing Type											
SF	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
MH	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
MF In Unit	[illegible]			[illegible]							
Rent vs. Own											
Own	[illegible]	[illegible]	[illegible]	31,977	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Rent	[illegible]	[illegible]	[illegible]	25,997	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Previous vs. New Participant											
New	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Previous	[illegible]	[illegible]	[illegible]	13,496	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Seniors [6]	[illegible]	[illegible]	[illegible]	9,286	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Veterans [18]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Hard-to-Reach [7]	[illegible]	[illegible]	[illegible]	14,794	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Vulnerable [8]	[illegible]	[illegible]	[illegible]	10,168	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Location											
DAC	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Rural	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Tribal [20]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
PSPS Zone	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Wildfire Zone [9]	22,641	83	0%	87	95%	325.11	325.11	0.07	5.01	5.01	[illegible]
Climate Zone 1 (PG&E)	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 2 (PG&E)	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 3 (PG&E)	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 4 (PG&E)	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 5 (PG&E)	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 11 (PG&E)	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 12 (PG&E)	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 13 (PG&E)	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 14 (PG&E)	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 16 (PG&E)	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
CARB Communities [10]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Financial											
CARE	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
FERA	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Disconnected [11]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Arrearages [12]	[illegible]	[illegible]	[illegible]	[illegible]	87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	$ 1,378
High Usage [13]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
High Energy Burden [14]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
SEVI [15]											
H	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
M	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
L	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Affordability Ratio [16]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Health Condition											
Medical Baseline	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Respiratory (Asthma) [17]											
H	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
M	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
L	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Disabled	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

[1] Eligibility estimates based on Athens research except where otherwise noted. PG&E filed the 2025 Athens estimates on April 14, 2025; however, detailed estimates by customer segment will be updated in the May 2025 report.
[2] Households treated data is not additive because customers may be represented in multiple categories. Data is compiled based on ESA measures received YTD. and may include enrollments from prior years
[3] The number of household contacted includes YTD leads and enrollments.
[4] PG&E has considered the energy savings associated with all ESA measures installed for this entry, regardless of whether the savings have a negative or positive value for kW, kWh, and/or Therms. Many measures offered in ESA provide Non-Energy Benefits (including Health,
[5] PG&E has considered only the energy savings associated with the ESA measures installed for this entry that have a positive value for kWh and/or Therms. Installed ESA measures with a negative savings value for both kWh and Therms were excluded.
[6] This represents the number of households with at least one member who is at least 60 years old at the time of data collection.
[7] "Hard-to-reach" residential customers include "those customers who do not have easy access to program information or generally do not participate in energy efficiency programs due to a language, income, housing type, geographic, or home ownership (split incentives) barrier" (Advice Letter 4482-G/6314-E dated September 1, 2021). For the purpose of this reporting, PG&E is defining 'hard-to-reach" as those residential customer self-identified as not preferring or speaking English as the primary language because income, housing type, geographic, and homeownership information is reported elsewhere on this table.
[8] Vulnerable refers to Disadvantaged Vulnerable Communities (DVC) which consist consists of communities in the 25% highest scoring census tracts according to the most current versions of the California Communities Environmental Health Screening Tool (CalEnviroScreen), as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.
[9] Estimated eligibility is based on CARE/FERA households in Zone 3 (Tier 3) of the CPUC Fire-Threat Map
[10] This reflects communities within PG&E's service territory that are identified by the California Air Resources Board (CARB) Community Air Protection Program as communities continue to experience environmental and health inequities from air pollution.
[11] Rates are based on the previous year. Estimated eligibility is based on CARE/FERA households with disconnections in the prior year as reported in PG&E's R.18-07-015 Monthly Disconnection Report through December 2024.
[12] PG&E defines arrearages as overdue balance greater than 30 days. Estimated eligibility is based on CARE/FERA households with arrearages in the prior year as reported in PG&E's R.18-07-015 Monthly Disconnection Report through December 2024.
[13] PG&E defines high usage as at least 400% of baseline at least three times in 12-month period.
[14] PG&E utilizes the Low-Income Energy Affordability Data (LEAD) Tool developed DOE's Office of Energy Efficiency & Renewable Energy to identify census tracts with high energy burden for households at below 200 % Federal Poverty Level (FPL) that are in PG&E's service territory. The 2016 Needs Assessment for the Energy Savings Assistance and the California Alternate Rates for Energy Programs describes households that spent more 6.3% of their annual income on energy bills as having high energy burden (p.47).
[15] The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing. PG&E utilizes the SEVI data provided by the CPUC to map its service territory by SEVI scores (L: 0 to 33; M: >33 to 66; H: >66).
[16] The Affordability Ratio (AR) metric quantifies the percentage of a representative household's income that would be used to pay for an essential utility service after non-discretionary expenses such as housing and other essential utility service charges are deducted from the household's income. Using Gas AR20 and Electric AR20 data for 2023 (using 2022 base year) provided by the CPUC, PG&E selects census tracts with Electric AR20 at above 15% or Gas AR20 above 10% to identify areas within its service territory as having high affordability ratio (CPUC 2022 Annual Affordability Report, pp 34, 44).
[17] PG&E utilizes the 'Asthma' indicator in CalEnviroScreen 4.0 (published by the California Office of Environmental Health Hazard Assessment) as a proxy to identify locations with varying levels of respiratory conditions within its service territory. L: 0-33 percentile; M: >33-66 percentile; L: >66-100 percentile.
[18] February 2023 was PG&E's first month reporting this data, after incorporating changes into its enrollment forms.
[19] Rate of Uptake may be slighter greater than 100% as homes that have received treatment this year may have been enrolled/contacted in the prior year.
[20] This data captures tribal households located on federally-recognized tribes whose trust lands are identified in the Bureau of Indian Affairs, and also includes ESA participants from non federally-recognized tribes or households that self-identified as Native American.

[21] May include both completed and in-progress projects; and averages may be different from the average for only the completed projects in Column C.

Multifamily Whole Building (MFWB)

Customer Segments	# of Properties Eligible [1]	# of PropertiesTreated [2]	Enrollment Rate = (C/B)	# of Properties Contacted [3]	Rate of Uptake = (C/E) [19]	Avg. Energy Savings (kWh) Per Treated Properties (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (kWh) Per Treated Properties (Energy Saving Measures only) [5]	Avg. Peak Demand Savings (kW) Per Treated Property	Avg. Energy Savings (Therms) Per Treated Properties (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (Therms) Per Treated Properties (Energy Saving Measures only) [5]	Avg. Cost Per Treated Properties
Location											
DAC	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
Rural	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
Tribal	0	[illegible]	N/A	N/A	N/A	0	0	0	0	0	$
PSPS Zone	0	[illegible]	N/A	N/A	N/A	0	0	0	[illegible]	[illegible]	[illegible]
Wildfire Zone [9]	0	0	N/A	N/A	N/A	0	0	0	0	0	$
Climate Zone 1 (PG&E)	0	0	N/A	N/A	N/A	0	0	0	0	0	$
Climate Zone 2 (PG&E)	0	0	N/A	N/A	N/A	0	0	0	0	0	$
Climate Zone 3 (PG&E)	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
Climate Zone 4 (PG&E)	0	0	N/A	N/A	N/A	0	0	0	0	0	$
Climate Zone 5 (PG&E)	0	0	N/A	N/A	N/A	0	0	0	0	0	$
Climate Zone 11 (PG&E)	0	0	N/A	N/A	N/A	0	0	0	0	0	$
Climate Zone 12 (PG&E)	0	0	N/A	N/A	N/A	0	0	0	0	0	$
Climate Zone 13 (PG&E)	0	0	N/A	N/A	N/A	0	0	0	0	0	$
Climate Zone 14 (PG&E)	0	0	N/A	N/A	N/A	0	0	0	0	0	$
Climate Zone 16 (PG&E)	0	0	N/A	N/A	N/A	0	0	0	0	0	$
CARB Communities [10]	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
Other											
Vulnerable [8]	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
High Usage [13]	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
High Energy Burden [14]	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
SEVI [15]	0	0	N/A	N/A	N/A	0	0	0	0	0	$
H	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
M	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
L	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
Affordability Ratio [16]	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
Respiratory (Asthma) [17]	0	0	N/A	N/A	N/A	0	0	0	0	0	$
H	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
M	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]
L	0	[illegible]	N/A	N/A	N/A	[illegible]	[illegible]	0	[illegible]	[illegible]	[illegible]

[1] Eligibility estimates are not currently available for this housing segment.
[2] Households treated data is not additive because customers may be represented in multiple categories. Data is compiled based on ESA measures received YTD. and may include enrollments from prior years.
[3] The number of household contacted includes YTD leads and enrollments.
[4] PG&E has considered the energy savings associated with all ESA measures installed for this entry, regardless of whether the savings have a negative or positive value for kW, kWh, and/or Therms. Many measures offered in ESA provide Non-Energy Benefits (including Health,
[5] PG&E has considered only the energy savings associated with the ESA measures installed for this entry that have a positive value for kWh and/or Therms. Installed ESA measures with a negative savings value for both kWh and Therms were excluded.
[6] This represents the number of households with at least one member who is at least 60 years old at the time of data collection.
[7] "Hard-to-reach" residential customers include "those customers who do not have easy access to program information or generally do not participate in energy efficiency programs due to a language, income, housing type, geographic, or home ownership (split incentives) barrier" (Advice Letter 4482-G/6314-E dated September 1, 2021). For the purpose of this reporting, PG&E is defining 'hard-to-reach" as those residential customer self-identified as not preferring or speaking English as the primary language because income, housing type, geographic, and homeownership information is reported elsewhere on this table.
[8] Vulnerable refers to Disadvantaged Vulnerable Communities (DVC) which consist consists of communities in the 25% highest scoring census tracts according to the most current versions of the California Communities Environmental Health Screening Tool (CalEnviroScreen), as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.
[9] Includes Zone 3 (Tier 3) of the CPUC Fire-Threat Map
[10] This reflects communities within PG&E's service territory that are identified by the California Air Resources Board (CARB) Community Air Protection Program as communities continue to experience environmental and health inequities from air pollution.
[11] Rates are based on the previous year. PG&E began issuing disconnection notices in Q3 2022, and will use the static data set of PY 2022 disconnections processed for this customer segment reporting in 2023.
[12] PG&E defines arrearages as overdue balance greater than 30 days. Estimated eligibility is based on CARE/FERA households with arrearages in the prior year as reported in PG&E's R.18-07-015 Monthly Disconnection Report through December 2022.
[13] PG&E defines high usage as at least 400% of baseline at least three times in 12-month period.
[14] PG&E utilizes the Low-Income Energy Affordability Data (LEAD) Tool developed DOE's Office of Energy Efficiency & Renewable Energy to identify census tracts with high energy burden for households at below 200 % Federal Poverty Level (FPL) that are in PG&E's service territory. The 2016 Needs Assessment for the Energy Savings Assistance and the California Alternate Rates for Energy Programs describes households that spent more 6.3% of their annual income on energy bills as having high energy burden (p.47).
[15] The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing. PG&E utilizes the SEVI data provided by the CPUC to map its service territory by SEVI scores (L: 0 to 33; M: >33 to 66; H: >66).
[16] The Affordability Ratio (AR) metric quantifies the percentage of a representative household's income that would be used to pay for an essential utility service after non-discretionary expenses such as housing and other essential utility service charges are deducted from the household's income. Using Gas AR20 and Electric AR20 data for 2023 (using 2019 base year) provided by the CPUC, PG&E selects census tracts with Electric AR20 at above 15% or Gas AR20 above 10% to identify areas within its service territory as having high affordability ratio (CPUC 2019 Annual Affordability Report, pp 34, 44).
[17] PG&E utilizes the 'Asthma' indicator in CalEnviroScreen 4.0 (published by the California Office of Environmental Health Hazard Assessment) as a proxy to identify locations with varying levels of respiratory conditions within its service territory. L: 0-33 percentile; M: >33-66 percentile; L: >66-100 percentile.

MFWB (individual in-unit treatment)

Customer Segments	# of Units Eligible [1]	# of UnitsTreated [2]	Enrollment Rate = (C/B)	# of Units Contacted [3]	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving Measures only) [5]	Avg. Peak Demand Savings (kW) Per Treated Unit	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving Measures only) [5]	Avg. Cost Per Treated Unit
Rent vs. Own											
Own		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Rent		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Previous vs. New Participant											
New		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Previous											$
Seniors [6]		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Veterans [18]		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Hard-to-Reach [7]		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Vulnerable [8]		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Location											
DAC		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Rural		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Tribal											
PSPS Zone		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Wildfire Zone [9]		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 1 (PG&E)		[illegible]				[illegible]	[illegible]	[illegible]			[illegible]
Climate Zone 2 (PG&E)		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 3 (PG&E)		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 4 (PG&E)		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 5 (PG&E)		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]		[illegible]
Climate Zone 11 (PG&E)		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 12 (PG&E)		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 13 (PG&E)		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 14 (PG&E)											
Climate Zone 16 (PG&E)		[illegible]									
CARB Communities [10]		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Financial											
CARE		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
FERA		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Disconnected [11]		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Arrearages [12]		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
High Usage [13]		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
High Energy Burden [14]		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
SEVI [15]						*	*	*	*	*	*
H		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
M		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
L		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Affordability Ratio [16]		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Health Condition											
Medical Baseline		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Respiratory (Asthma) [17]						*	*	*	*	*	*
H		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
M		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
L		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Disabled		[illegible]				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

[*] PG&E is currently in the process of identifying method and updating its system/process to report on this customer segment.
[1] Eligibility estimates based on Athens research except where otherwise noted. PG&E filed the 2025 Athens estimates on April 14, 2025; however, detailed estimates by customer segment will be updated in the May 2025 report.
[2] Households treated data is not additive because customers may be represented in multiple categories. Data is compiled based on ESA measures received YTD. and may include enrollments from prior years.
[3] The number of household contacted includes YTD leads and enrollments.
[4] PG&E has considered the energy savings associated with all ESA measures installed for this entry, regardless of whether the savings have a negative or positive value for kW, kWh, and/or Therms. Many measures offered in ESA provide Non-Energy Benefits (including Health,
[5] PG&E has considered only the energy savings associated with the ESA measures installed for this entry that have a positive value for kWh and/or Therms. Installed ESA measures with a negative savings value for both kWh and Therms were excluded.
[6] This represents the number of households with at least one member who is at least 60 years old at the time of data collection.
[7] "Hard-to-reach" residential customers include "those customers who do not have easy access to program information or generally do not participate in energy efficiency programs due to a language, income, housing type, geographic, or home ownership (split incentives) barrier" (Advice Letter 4482-G/6314-E dated September 1, 2021). For the purpose of this reporting, PG&E is defining 'hard-to-reach" as those residential customer self-identified as not preferring or speaking English as the primary language because income, housing type, geographic, and homeownership information is reported elsewhere on this table.
[8] Vulnerable refers to Disadvantaged Vulnerable Communities (DVC) which consist consists of communities in the 25% highest scoring census tracts according to the most current versions of the California Communities Environmental Health Screening Tool (CalEnviroScreen), as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.
[9] Includes Zone 3 (Tier 3) of the CPUC Fire-Threat Map
[10] This reflects communities within PG&E's service territory that are identified by the California Air Resources Board (CARB) Community Air Protection Program as communities continue to experience environmental and health inequities from air pollution.
[11] Rates are based on the previous year. PG&E began issuing disconnection notices in Q3 2022, and will use the static data set of PY 2022 disconnections processed for this customer segment reporting in 2023.
[12] PG&E defines arrearages as overdue balance greater than 30 days. Estimated eligibility is based on CARE/FERA households with arrearages in the prior year as reported in PG&E's R.18-07-015 Monthly Disconnection Report through December 2022.
[13] PG&E defines high usage as at least 400% of baseline at least three times in 12-month period.
[14] PG&E utilizes the Low-Income Energy Affordability Data (LEAD) Tool developed DOE's Office of Energy Efficiency & Renewable Energy to identify census tracts with high energy burden for households at below 200 % Federal Poverty Level (FPL) that are in PG&E's service territory. The 2016 Needs Assessment for the Energy Savings Assistance and the California Alternate Rates for Energy Programs describes households that spent more 6.3% of their annual income on energy bills as having high energy burden (p.47).
[15] The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing. PG&E utilizes the SEVI data provided by the CPUC to map its service territory by SEVI scores (L: 0 to 33; M: >33 to 66; H: >66).
[16] The Affordability Ratio (AR) metric quantifies the percentage of a representative household's income that would be used to pay for an essential utility service after non-discretionary expenses such as housing and other essential utility service charges are deducted from the household's income. Using Gas AR20 and Electric AR20 data for 2023 (using 2019 base year) provided by the CPUC, PG&E selects census tracts with Electric AR20 at above 15% or Gas AR20 above 10% to identify areas within its service territory as having high affordability ratio (CPUC 2019 Annual Affordability Report, pp 34, 44).
[17] PG&E utilizes the 'Asthma' indicator in CalEnviroScreen 4.0 (published by the California Office of Environmental Health Hazard Assessment) as a proxy to identify locations with varying levels of respiratory conditions within its service territory. L: 0-33 percentile; M: >33-66 percentile; L: >66-100 percentile.

Pilot Plus and Pilot Deep

Customer Segments	# of Households Eligible [1]	# of Households Treated [2]	Enrollment Rate = (C/B)	# of Households Contacted [3]	Rate of Uptake = (C/E) [19]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only) [5]	Avg. Peak Demand Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only) [5]	Avg. Cost Per Treated Households
Demographic											
Housing Type [23]											
SF	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
MH	[illegible]	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
MF In Unit	[illegible]	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Rent vs. Own [22]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Own	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Rent	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Previous vs. New Participant	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
New	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Previous	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Seniors[6]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Veterans [18]*	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Hard-to-Reach [7]*	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Vulnerable [8]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Location											
DAC	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Rural	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Tribal [20]	[illegible]										$
PSPS Zone	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Wildfire Zone [9]	2,942	1	0%	285	0%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 11 (PG&E) [21]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 12 (PG&E) [21]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Climate Zone 13 (PG&E) [21]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
CARB Communities [10]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Financial											
CARE	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
FERA	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Disconnected [11]	[illegible]			[illegible]	[illegible]						
Arrearages [12]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
High Usage [13]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
High Energy Burden [14]	[illegible]			[illegible]	[illegible]						
SEVI [15]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
H	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
M	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
L	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Affordability Ratio [16]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Health Condition											
Medical Baseline	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Respiratory (Asthma) [17]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
H	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
M	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
L	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Disabled	595,976	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

[*] Data is collected directly from customers during enrollment screening. These data do not include customers who were contacted but did not respond, or customers who did not provide the information.
[1] The estimates for eligible households will be provided based on the 250% Federal Poverty Guidelines where applicable; data was refreshed in the May 2025 report.
[2] Households treated data is not additive because customers may be represented in multiple categories. Data is compiled based on projects closed YTD, and may include projects initiated in the previous year.
[3] The number of households contacted includes YTD leads and enrollments. Note: PG&E did not perform Pilot Plus/Deep outreach in January 2025. This table will be updated once new outreach occurs in 2025.
[4] PG&E has considered the energy savings associated with all ESA measures installed for this entry, regardless of whether the savings have a negative or positive value for kW, kWh, and/or Therms. Many measures offered in ESA provide Non-Energy Benefits (including Health, Comfort, and Safety (HCS)) in addition to energy savings, and some of these measures may be associated with a negative savings value.
[5] Energy savings are derived from energy modeling software. The energy modeling software computes savings with interactive effects. Negative savings, if present, relate to interactive effects between measures. Health, comfort and safety measures, or measures with negative savings, cannot be easily removed from the model.
[6] This represents the number of households with at least one member who is at least 60 years old at the time of data collection. Data is sourced from US Census, and retreived from PG&E databases, unless and until provided by Pilot participants in enrollment documents.
[7] "Hard-to-reach" residential customers include "those customers who do not have easy access to program information or generally do not participate in energy efficiency programs due to a language, income, housing type, geographic, or home ownership (split incentives) barrier" (Advice Letter 4482-G/6314-E dated September 1, 2021). For the purpose of this reporting, PG&E is defining "hard-to-reach" as those residential customer self-identified as not preferring or speaking English as the primary language; income, housing type, geographic, and homeownership information is reported elsewhere on this table. "Contacted" and "Treated" information is retrieved from PG&E databases, based either on prior ESA engagement or through other interactions with PG&E, unless and until provided by Pilot participants in enrollment documents.
[8] This data is obtained from PG&E databases, and captures "vulnerable" designation from any PG&E program that tracks vulnerability. The definition may vary by program. Vulnerable status is unknown if data was not collected or the customer does not volunteer the information.
[9] Includes Zone 3 (Tier 3) of the CPUC Fire-Threat Map
[10] This reflects communities within PG&E's service territory that are identified by the California Air Resources Board (CARB) Community Air Protection Program as communities continue to experience environmental and health inequities from air pollution.
[11] Data refreshed for ESA Pilot Plus quarterly, containing disconnections for the 12 months prior to commencing quarterly outreach.
[12] Estimated eligibility is based on CARE/FERA households with arrearages (defined as overdue balance greater than 30 days) in the prior year as reported in PG&E's R.18-07-015 Monthly Disconnection Report through December 2021. For "Contacted" and "Treated" data, Arrearages is defined as any customer who qualifies for the Arrearages Management Plan (AMP). Eligibility criteria are described here:
https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page
[13] PG&E defines high usage as at least 400% of baseline at least three times in 12-month period.
[14] PG&E utilizes the Low-Income Energy Affordability Data (LEAD) Tool developed DOE's Office of Energy Efficiency & Renewable Energy to identify census tracts with high energy burden for households at below 200 % Federal Poverty Level (FPL) that are in PG&E's service territory. The 2016 Needs Assessment for the Energy Savings Assistance and the California Alternate Rates for Energy Programs describes households that spent more 6.3% of their annual income on energy bills as having high energy burden (p.47).
[15] The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing. PG&E utilizes the SEVI data provided by the CPUC to map its service territory by SEVI scores (L: 0 to 33; M: >33 to 66; H: >66).
[16] The Affordability Ratio (AR) metric quantifies the percentage of a representative household's income that would be used to pay for an essential utility service after non-discretionary expenses such as housing and other essential utility service charges are deducted from the household's income. Using Gas AR20 and Electric AR20 data for 2022 (using 2019 base year) provided by the CPUC, PG&E selects census tracts with Electric AR20 at above 15% or Gas AR20 above 10% to identify areas within its service territory as having high affordability ratio (CPUC 2019 Annual Affordability Report, pp 34, 44).
[17] PG&E utilizes the 'Asthma' indicator in CalEnviroScreen 4.0 (published by the California Office of Environmental Health Hazard Assessment) as a proxy to identify locations with varying levels of respiratory conditions within its service territory. L: 0-33 percentile; M: >33-66 percentile; L: >66-100 percentile.
[18] PG&E is currently updating its form/system to begin data collection for this segment.
[19] Rate of Uptake may be slighter greater than 100% as homes that have received treatment this year may have been enrolled/contacted in the prior year.
[20] Currently, this data only captures tribal households located on federally-recognized tribes whose trust lands are identified in the Bureau of Indian Affairs. This data currently does not include ESA participants from non federally-recognized tribes or households that self-identified as Native American. PG&E plans to incorporate self-reported information in this reporting in the future.
[21] Currently, Pilot Plus and Pilot Deep is enrolling customers from Climate Zones 11 and 12. Incidental outreach may occur outside these areas, and unsolicited customer contacts may originate across PG&E territory. Climate Zone 13 was added to Table 7 in May 2023 to reflect a customer in Fresno who received treatment after a word-of-mouth referral.
[22] Data is sourced from US Census, and retreived from PG&E databases, unless and until provided by Pilot participants in enrollment documents.
[23] PG&E is initially targeting customers with single family detached homes for participation in Pilot Plus and Pilot Deep. Other housing type are marked "N/A".

Building Electrification (SCE Only)

Customer Segments	# of Households Eligible	# of Households Treated	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households	Avg. Energy Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households	Avg. Cost Per Treated Households
Demographic									
Housing Type									
SF	-	-	-	-	-	-	-	-	-
MH	-	-	-	-	-	-	-	-	-
MF In Unit	-	-	-	-	-	-	-	-	-
Rent vs. Own									
Own	-	-	-	-	-	-	-	-	-
Rent	-	-	-	-	-	-	-	-	-
Previous vs. New Participant									
Previous	-	-	-	-	-	-	-	-	-
New Participant	-	-	-	-	-	-	-	-	-
Seniors	-	-	-	-	-	-	-	-	-
Veterans	-	-	-	-	-	-	-	-	-
Hard-to-Reach	-	-	-	-	-	-	-	-	-
Vulnerable	-	-	-	-	-	-	-	-	-
Location									
DAC	-	-	-	-	-	-	-	-	-
Rural	-	-	-	-	-	-	-	-	-
Tribal	-	-	-	-	-	-	-	-	-
PSPS Zone	-	-	-	-	-	-	-	-	-
Wildfire Zone	-	-	-	-	-	-	-	-	-
Climate Zone	-	-	-	-	-	-	-	-	-
Climate Zone	-	-	-	-	-	-	-	-	-
Climate Zone	-	-	-	-	-	-	-	-	-
Climate Zone	-	-	-	-	-	-	-	-	-
Climate Zone	-	-	-	-	-	-	-	-	-
Climate Zone	-	-	-	-	-	-	-	-	-
CARB Communities	-	-	-	-	-	-	-	-	-
Financial									
CARE	-	-	-	-	-	-	-	-	-
FERA	-	-	-	-	-	-	-	-	-
Disconnected	-	-	-	-	-	-	-	-	-
Arrearages	-	-	-	-	-	-	-	-	-
High Usage	-	-	-	-	-	-	-	-	-
High Energy Burden	-	-	-	-	-	-	-	-	-
SEVI									
Low	-	-	-	-	-	-	-	-	-
Medium	-	-	-	-	-	-	-	-	-
High	-	-	-	-	-	-	-	-	-
Affordability Ratio	-	-	-	-	-	-	-	-	-
Health Condition									
Medical Baseline	-	-	-	-	-	-	-	-	-
Respiratory									
Low	-	-	-	-	-	-	-	-	-
Medium	-	-	-	-	-	-	-	-	-
High	-	-	-	-	-	-	-	-	-
Disabled	-	-	-	-	-	-	-	-	-

	A	B	C	D	E	F	G
1	**Energy Savings Assistance Program Table 8 - Clean Energy Referral, Leveraging, and Coordination**						
2	**Pacific Gas and Electric Company**						
3	**Through May 31, 2025**						
4							
5	**Partner**	**Brief Description of Effort**	**# of Referral [1]**	**# of Leveraging [2]**	**# of Coordination Efforts [3]**	**# of Leads [4]**	**# of Enrollments [5]**
6	LIHEAP	When a home does not qualify for R&R measures in ESA, contractors connect the customer to LIHEAP contractors.	1,092	65	134	8	85
7	CSD	Coordination and collaboration with SPOC to support multifamily customers to learn about program opportunities applicable to multifamily properties.	18	0	0	0	2
8	DAC-SASH	Coordination with the DAC Single-family Affordable Solar Homes Program Administrator, GRID Alternatives, on referrals and homes treated.	N/A	N/A	N/A	166	N/A*
9	ESA Water-Energy Coordination Program	Allows ESA contractors to offer water conservation measures while they treat ESA customers. Water Agencies select from a standardized menu of options that can include replacing toilets, leak detection, meter checks, etc. Water offerings are paid by each participating Water Agency.	N/A	N/A	266	N/A	N/A
10	SoCal Gas ESA	When a home is has PGE Electric Only and gas service is through SoCal Gas, contractors connect the customer to SoCal Gas ESA for additional assistance w/ ESA measures.	454	606	352	352	352
11	SMUD	ESA Subcontractor provides customer with contact information for SMUD for possible assistance.	0	0	0	0	0
12							
13							
14	[*] Enrollment data in progress.						
15	[1] # of referrals includes leads provided to a Partner Program by ESA.						
16	[2] # of leveraging accounts for households that have received treatments by both ESA and the Partner Program where there were shared resources/cost, such as Direct Tech, CSD, Water Energy, Refrigerator, etc.						
17	[3] # of coordination efforts include joint marketing activities by ESA and its Partner Program. These joint marketing activities may include social media, leave behinds, customer outreach events and activities.						
18	[4] # of customer leads includes leads provided to ESA by partner programs.						
19	[5] # of enrollments includes customer leads that result in actual ESA enrollments/treatment. It does not include leads that are in the intake process or have been treated in prior years.						

	A	B	C
1	**Energy Savings Assistance Program Table 9 - Tribal Outreach**		
2	**Pacific Gas and Electric Company**		
3	**Through May 31, 2025**		
4			
5	**OUTREACH STATUS**	**Quantity (Includes CARE, FERA, and ESA)**	**List of Participating Tribes**
6	Tribes Completed and ESA Meet & Confer	1	Robinson Rancheria
7	Tribes requested outreach materials or applications	1	Robinson Rancheria
8	Federally Recognized Tribes who have not accepted an offer to Meet and Confer	0	
9	Non-Federally Recognized Tribes who participated in Meet & Confer	0	
10	Tribes and Housing Authority sites involved in Focused Project/ESA	1	North Fork Rancheria
11	Partnership offers on Tribal Lands	102	**(Federally-Recognized Tribes)** Bear River Band of the Rohnerville Rancheria, Big Lagoon Rancheria, Big Sandy Rancheria, Big Valley Band Rancheria, Blue Lake Rancheria, Buena Vista Rancheria of Mi-Wuk Indians, Cachil DeHe Band of Wintun Indians of the Colusa Indian Community, Cahto Tribe (Laytonville), California Valley Miwok Tribe, Chicken Ranch Rancheria, Cloverdale Rancheria of Pomo Indians of California, Cold Springs Rancheria, Cortina Rancheria, Coyote Valley Band of Pomo Indians, Dry Creek Rancheria of Pomo Indians, Elem Indian Colony, Enterprise Rancheria, Federated Indians of Graton Rancheria, Greenville Rancheria, Grindstone Indian Rancheria, Guidiville Indian Rancheria, Habematolel Pomo of Upper Lake, Hoopa Valley Tribe, Hopland Band of Pomo Indians, Ione Band of Miwok Indians of California, Jackson band of Mi-Wuk Indians, Kashia Band of Pomo Indians of the Stewart's Point Rancheria, Karuk Tribe, Lower Lake (Koi Tribe), Lytton Rancheria of California, Manchester Band of Pomo Indians, Mechoopda Indian Tribe, Middletown Rancheria of Pomo Indians, Mooretown Rancheria, North Fork Rancheria, Paskenta Band of Nomlaki Indians, Picayune Rancheria of Chukchansi Indians, Pinoleville Pomo Nation, Pit River Tribe, Potter Valley Tribe, Redding Rancheria, Redwood Valley, Little River Band of Rancheria of Pomo, Robinson Rancheria, Round Valley Reservation, Santa Ynez Band of Chumash Mission Indians, Scotts Valley Band of Pomo Indians, Sherwood Valley Rancheria, Shingle Springs Band of Miwok Indians, Susanville Indian Rancheria, Table Mountain Rancheria, Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA), Tejon Indian Tribe, Trinidad Rancheria, Tule River Indian Reservation, Tuolumne Band of Me-Wuk Indians, Tyme Maidu Tribe-Berry Creek Reservation, United Auburn Indian Community, Wilton Rancheria, Wiyot Tribe, Washoe Tribe of CA and NV, Yocha Dehe Wintun Nation, Yurok Tribe. **(Non-Federally Recognized Tribes):** Amah Mutsun Tribal Band, American Indian Council of Mariposa County (Southern Sierra Miwuk Nation), Butte Tribal Council, Calaveras Band of Mi-Wuk Indians, California Choinumni Tribal Project, Chaushila Yokuts, Coastal Band of the Chumash Nation, Coastanoan Ohlone Rumsen-Mutsen Tribe, Dumna Wo-Wah Tribal Government, Dunlap Band of Mono Indians, Dunlap Band of Mono Indians Historical Preservation Society, Haslett Basin Traditional Committee, Honey Lake Maidu, Indian Canyon Mutsun Band of Costanoan, Kern Valley Indian Council, Kawaiisu Tribe. Kings River Choinumni Farm Tribe, Mishewal-Wappo Tribe of Alexander Valley, Muwekma Ohlone Indian Tribe, Nor-Rel-Muk Nation, North Fork Mono Tribe, Northern Band of Mono Yokuts, Noyo River Indian Community, Ohlone Indian Tribe, Salinan Tribe of Monterey San Luis Obispo and San Benito Counties, San Luis Obispo County Chumash Council, Shelbelna Band of Mendocino Coast Pomo Indians, Sierra Mono Museum, Strawberry Valley Rancheria, The Mono Nation, Traditional Choinumni Tribe (East of Kings River), Trina Marine Ruano Family, Tsungwe Council, Tubatulabal Tribe, Wailaki Tribe, Winnemem Wintu Tribe, Wintu Tribe of Northern California, Wukchumni Tribal Council, Wuksachi Indian Tribe, Xolon Salinan Tribe.
12	Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	38	**Housing Authority Offices:** Bear River Band of Rohnerville Rancheria, Berry Creek Rancheria, Big Sandy Rancheria, Big Valley Rancheria, Cher-Ae Heights Indian Community of The Trinidad Rancheria, Cloverdale Rancheria, Dry Creek Rancheria, Elem Indian Colony, Enterprise Rancheria of Maidu Indians, Federated Indians of Graton Rancheria, Fort Independence Reservation, Greenville Rancheria, Hoopa Valley Tribe, Ione Band of Miwok Indians, Karuk Tribe, Laytonville Rancheria, North Fork Rancheria, Picayune Rancheria, Pinoleville Reservation, Pit River Tribes, Round Valley Reservation, Santa Rosa Rancheria Tachi-Yokut, Stewarts Point Rancheria (Kashaya Pomo), Susanville Indian Rancheria, Tejon Indian Tribe, Tule River Indian Tribe, Upper Lake Rancheria, Washoe Tribe, Wilton Rancheria, and Yurok Tribe. **TANF Offices:** California Department of Social Services CALWORKS and Family Resilience Branch, Federated Indians of Graton Rancheria, Hoopa Valley Tribe, Karuk Tribe, North Fork Rancheria, Susanville Indian Rancheria, Tuolumne Rancheria, and Owens Valley Career Development Center.
13	Housing Authority, TANF and Health Organizations offices who participated in Meet and Confer	0	

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**CARE Program Table 1 - Program Expenses**												
2	**Pacific Gas and Electric Company**												
3	**Through May 31, 2025**												
4		**Authorized Budget [1]**			**Current Month Expenses [5]**			**Year to Date Expenses [5]**			**% of Budget Spent YTD**		
5	**CARE Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	Outreach	$6,533,840	$1,633,460	$8,167,300	$215,913	$53,978	$269,892	$1,263,201	$315,800	$1,579,002	19%	19%	19%
7	Processing / Certification Re-certification	$737,840	$184,460	$922,300	$41,876	$10,469	$52,345	$192,803	$48,201	$241,004	26%	26%	26%
8	Post Enrollment Verification	$1,272,400	$318,100	$1,590,500	$79,171	$19,793	$98,964	$372,148	$93,037	$465,185	29%	29%	29%
9	IT Programming	$953,360	$238,340	$1,191,700	$85,190	$21,298	$106,488	$419,884	$104,971	$524,855	44%	44%	44%
10	CHANGES Program [2]	$420,000	$105,000	$525,000	$37,044	$9,261	$46,305	$96,184	$24,046	$120,230	23%	23%	23%
11	Studies and Pilots [3]	$20,000	$5,000	$25,000	$2,600	$650	$3,250	$13,000	$3,250	$16,250	65%	65%	65%
12	Measurement and Evaluation [4]	$160,000	$40,000	$200,000	$8,000	$2,000	$10,000	$30,044	$7,511	$37,555	19%	19%	19%
13	Regulatory Compliance	$322,880	$80,720	$403,600	$39,023	$9,756	$48,779	$164,251	$41,063	$205,314	51%	51%	51%
14	General Administration	$988,240	$247,060	$1,235,300	$34,880	$8,720	$43,601	$233,695	$58,424	$292,119	24%	24%	24%
15	CPUC Energy Division	$146,800	$36,700	$183,500	$1,574	$393	$1,967	$7,847	$1,962	$9,809	5%	5%	5%
16													
17	**SUBTOTAL MANAGEMENT COSTS**	**$11,555,360**	**$2,888,840**	**$14,444,200**	**$545,271**	**$136,318**	**$681,589**	**$2,793,058**	**$698,264**	**$3,491,322**	**24%**	**24%**	**24%**
18													
19	CARE Rate Discount [6]	$560,765,600	$140,191,400	$700,957,000	$65,613,948	$11,397,122	$77,011,070	$357,503,510	$105,736,679	$463,240,188	64%	75%	66%
20													
21	**TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS**	**$572,320,960**	**$143,080,240**	**$715,401,200**	**$66,159,219**	**$11,533,440**	**$77,692,659**	**$360,296,567**	**$106,434,943**	**$466,731,511**	**63%**	**74%**	**65%**
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				$1,651,037		$1,651,037	$9,056,701		$9,056,701			
25	- CARE Surcharge Exemption [7]				$6,573,713	$1,271,279	$7,844,992	$37,312,949	$10,936,103	$48,249,052			
26	- kWh Surcharge Exemption												
27	- Vehicle Grid Integration Exemption												
28	Total Other CARE Rate Benefits				**$8,224,750**	**$1,271,279**	**$9,496,029**	**$46,369,650**	**$10,936,103**	**$57,305,753**			
29													
30	Indirect Costs												
31													
32	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 2.												
33	[2] D.15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein. D.21-06-015 approved funding for the CHANGES program through CARE program for PYs 2021-2026.												
34	[3] Reflects the budget and expenses for LINA study.												
35	[4] Reflects the budget and expenses for Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities.												
36	[5] Negative expenses may be due to accrual reversal as part of normal accounting process.												
37	[6] Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
38	[7] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge. The CARE discount exceeded the authorized amount. Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
39													
40													
41	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

CARE Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate
Pacific Gas and Electric Company
Through May 31, 2025

	New Enrollment										Recertification				Attrition (Drop Offs)					Enrollment								
	Automatic Enrollment				Self-Certification (Income or Categorical)																							
	Inter-Utility[1]	Intra-Utility[2]	Leveraging[3]	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)	Total New Enrollment (E+J)	Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response[4]	Failed PEV	Failed Recertification	Other[5]	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible[7]	Enrollment Rate % (W/X)	Total Residential Accounts[6]	Gas and Electric	Electric Only	Gas Only
January	0	1,129	0	1,129	23,877	3,963	979	124	28,943	30,072	6,907	22,631	4,733	34,271	n/a	6,722	4,236	10,512	21,470	64,343	8,602	1,380,157	1,413,103	98%	5,737,907	866,815	346,214	167,128
February	0	1,130	0	1,130	21,749	3,935	887	95	26,666	27,796	15,248	19,912	4,677	39,837	n/a	6,378	4,186	12,891	23,455	67,633	4,341	1,384,498	1,413,103	98%	5,737,907	869,190	346,948	168,360
March	0	1,488	0	1,488	22,364	3,979	912	139	27,394	28,882	11,807	22,259	4,129	38,195	n/a	5,836	8,520	9,912	24,268	67,077	4,614	1,389,112	1,413,103	98%	5,737,907	874,340	344,498	170,274
April	0	1,346	0	1,346	16,726	3,706	623	117	21,172	22,518	8,806	16,086	4,384	29,276	n/a	5,226	13,996	8,662	27,884	51,794	-5,366	1,383,746	1,413,103	98%	5,737,907	876,079	337,090	170,577
May	0	1,401	0	1,401	12,280	2,420	437	120	15,257	16,658	7,169	14,325	5,119	26,613	n/a	5,882	6,835	9,699	22,416	43,271	-5,758	1,377,988	1,413,103	98%	5,737,907	872,166	336,814	169,008
June																												
July																												
August																												
September																												
October																												
November																												
December																												
YTD Total	**0**	**6,494**	**0**	**6,494**	**96,996**	**18,003**	**3,838**	**595**	**119,432**	**125,926**	**49,937**	**95,213**	**23,042**	**168,192**	**0**	**30,044**	**37,773**	**51,676**	**119,493**	**294,118**	**6,433**	**1,377,988**	**1,413,103**	**98%**	**5,737,907**	**872,166**	**336,814**	**169,008**

[1] Enrollments via data sharing between the IOUs.
[2] Enrollments via data sharing between departments and/or programs within the utility.
[3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.
[4] PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.
[5] Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.
[6] Data represents total residential households.
[7] In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2025's estimate.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 3A - Post-Enrollment Verification Results (Model)
Pacific Gas and Electric Company
Through May 31, 2025

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)[1]	Total Households De-enrolled[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,380,157	7,407	0.5%	4,998	226	5,224	70.5%	0.4%
February	1,384,498	7,196	0.5%	4,644	215	4,859	67.5%	0.4%
March	1,389,112	7,088	0.5%	4,793	248	5,041	71.1%	0.4%
April	1,383,746	0	0.0%	-	-	-	-	-
May	1,377,988	0	0.0%	-	-	-	-	-
June								
July								
August								
September								
October								
November								
December								
YTD Total	**1,377,988**	**21,691**	**1.6%**	**14,435**	**689**	**15,124**	**69.7%**	**1.1%**

[1] Includes customers verified as over income or who requested to be de-enrolled.

[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)
Pacific Gas and Electric Company
Through May 31, 2025

Month	Total CARE Households Enrolled	Households Requested to Verify[1]	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)[2]	Total Households De-enrolled[3]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,380,157	1,329	0.1%	977	24	1,001	75.3%	0.1%
February	1,384,498	1,066	0.1%	806	15	821	77.0%	0.1%
March	1,389,112	1,518	0.1%	1,149	29	1,178	77.6%	0.1%
April	1,383,746	3,091	0.2%	-	-	-	-	-
May	1,377,988	2,616	0.2%	-	-	-	-	-
June								
July								
August								
September								
October								
November								
December								
YTD Total	**1,377,988**	**9,620**	**0.7%**	**2,932**	**68**	**3,000**	**76.7%**	**0.2%**

[1] Includes all participants who were selected for high usage verification process.

[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

[3] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J
1	**CARE Program Table 4 - Enrollment by County**									
2	**Pacific Gas and Electric Company**									
3	**Through May 31, 2025**									
4	**County**	**Estimated Eligible Households[1]**			**Total Households Enrolled[2]**			**Enrollment Rate[3]**		
5		**Urban**	**Rural**	**Total**	**Urban**	**Rural**	**Total**	**Urban**	**Rural**	**Total**
6	Alameda	121,216	7	121,222	118,917	0	118,917	98%	0%	98%
7	ALPINE	0	126	126	0	13	13	n/a	10%	10%
8	AMADOR	1	4,637	4,638	0	4,217	4,217	0%	91%	91%
9	BUTTE	21,208	10,978	32,187	20,120	11,630	31,750	95%	106%	99%
10	CALAVERAS	24	7,582	7,606	14	5,037	5,051	58%	66%	66%
11	COLUSA	15	3,173	3,188	4	3,274	3,278	26%	103%	103%
12	CONTRA COSTA	79,659	0	79,659	89,512	0	89,512	112%	0%	112%
13	EL DORADO	6,959	5,937	12,896	5,635	5,405	11,040	81%	91%	86%
14	FRESNO	125,600	171	125,770	149,170	77	149,247	119%	45%	119%
15	GLENN	1	3,915	3,916	0	4,501	4,501	0%	115%	115%
16	HUMBOLDT	0	22,492	22,492	0	17,733	17,733	n/a	79%	79%
17	KERN	37,817	57,012	94,829	47,243	64,194	111,437	125%	113%	118%
18	KINGS	184	7,780	7,964	129	8,902	9,031	70%	114%	113%
19	LAKE	0	13,230	13,230	0	12,491	12,491	n/a	94%	94%
20	LASSEN	0	302	302	0	162	162	n/a	54%	54%
21	MADERA	13,527	5,578	19,105	17,390	5,446	22,836	129%	98%	120%
22	MARIN	17,509	0	17,509	13,431	0	13,431	77%	n/a	77%
23	MARIPOSA	28	3,289	3,317	18	2,174	2,192	65%	66%	66%
24	MENDOCINO	12	13,898	13,910	2	10,271	10,273	16%	74%	74%
25	MERCED	17,272	18,948	36,220	19,166	21,072	40,238	111%	111%	111%
26	MONTEREY	33,238	4,639	37,877	34,400	5,698	40,098	103%	123%	106%
27	NAPA	11,861	1	11,862	10,236	0	10,236	86%	0%	86%
28	NEVADA	12	11,677	11,690	1	9,029	9,030	8%	77%	77%
29	PLACER	19,533	9,619	29,152	14,186	7,159	21,345	73%	74%	73%
30	PLUMAS	87	2,346	2,433	10	1,372	1,382	11%	58%	57%
31	SACRAMENTO	119,779	0	119,779	89,169	0	89,169	74%	n/a	74%
32	SAN BENITO	68	4,340	4,408	85	5,341	5,426	125%	123%	123%
33	SAN BERNARDINO	55	243	298	15	236	251	27%	97%	84%
34	SAN FRANCISCO	69,937	0	69,937	51,164	0	51,164	73%	n/a	73%
35	SAN JOAQUIN	66,135	7,616	73,751	78,335	9,085	87,420	118%	119%	119%
36	SAN LUIS OBISPO	12,152	17,296	29,449	5,199	12,449	17,648	43%	72%	60%
37	SAN MATEO	40,106	0	40,106	35,730	0	35,730	89%	n/a	89%
38	SANTA BARBARA	15,604	923	16,527	16,291	687	16,978	104%	74%	103%
39	SANTA CLARA	93,968	3,140	97,109	98,454	3,120	101,574	105%	99%	105%
40	SANTA CRUZ	22,096	9	22,105	17,487	1	17,488	79%	11%	79%
41	SHASTA	10,718	10,323	21,041	8,998	8,303	17,301	84%	80%	82%
42	SIERRA	1	109	110	1	114	115	78%	105%	104%
43	SISKIYOU	0	8	8	0	5	5	n/a	64%	64%
44	SOLANO	36,161	0	36,161	42,820	0	42,820	118%	n/a	118%
45	SONOMA	40,526	2,574	43,099	37,905	2,442	40,347	94%	95%	94%
46	STANISLAUS	28,122	23,504	51,626	22,468	21,520	43,988	80%	92%	85%
47	SUTTER	11,029	1	11,030	12,728	0	12,728	115%	0%	115%
48	TEHAMA	15	10,867	10,882	5	10,900	10,905	33%	100%	100%
49	TRINITY	0	631	631	0	266	266	n/a	42%	42%
50	TULARE	721	7,226	7,947	338	8,899	9,237	47%	123%	116%
51	TUOLUMNE	0	8,952	8,952	0	6,473	6,473	n/a	72%	72%
52	YOLO	24,573	1	24,574	20,173	2	20,175	82%	369%	82%
53	YUBA	10,361	114	10,475	11,251	88	11,339	109%	77%	108%
54	**Total**	**1,107,891**	**305,212**	**1,413,103**	**1,088,200**	**289,788**	**1,377,988**	**98%**	**95%**	**98%**
55										
56	[1]In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2025's estimate.									
57	[2] Total Households Enrolled includes submeter tenants.									
58	[3] Penetration Rate and Enrollment Rate are the same value.									
59										
60	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	**CARE Program Table 5 - Recertification Results**							
2	**Pacific Gas and Electric Company**							
3	**Through May 31, 2025**							
4	**Month**	**Total CARE Households**	**Households Requested to Recertify [3]**	**% of Households Total (C/B)**	**Households Recertified[1]**	**Households De-enrolled[2]**	**Recertification Rate % (E/C)**	**% of Total Households De-enrolled (F/B)**
5	January	1,380,157	34,660	2.5%	20,664	13,996	59.6%	1.0%
6	February	1,384,498	16,975	1.2%	10,140	6,835	59.7%	0.5%
7	March	1,389,112	18,542	1.3%	-	-	-	-
8	April	1,383,746	15,632	1.1%	-	-	-	-
9	May	1,377,988	16,528	1.2%	-	-	-	-
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	**YTD**	**1,377,988**	**102,337**	**7.4%**	**30,804**	**20,831**	**59.7%**	**1.5%**
18								
19	[1] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
20	[2] Includes customers who did not respond or who requested to be de-enrolled.							
21	[3] Excludes count of customers automatically recertified through the probability model.							
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	**CARE Program Table 6 - Capitation Contractors[1]**						
2	**Pacific Gas and Electric Company**						
3	**Through May 31, 2025**						
4	**Contractor**	**Contractor Type (Check one or more if applicable)**				**Total Enrollments**	
5							
6		**Private**	**CBO**	**WMDVBE**	**LIHEAP**	**Current Month**	**Year-to-Date**
7	Amador-Tuolumne Community Action Agency		x		x	3	6
8	American GI Forum		x			0	0
9	Asian American Pacific Islander Coalition of the North Bay		x			0	0
10	Bay Area Community Health		x			0	0
11	Breathe California		x			0	0
12	CATHOLIC CHARITIES DIOCESE of Fresno		x			0	2
13	Catholic Charities of East Bay (Oakland)		x			0	0
14	Central Coast Energy Services		x		x	14	159
15	Cesar Moncada (Moncada Outreach)		x			40	105
16	Chacon Sytems Inc.		x			0	0
17	Child Abuse Prevention Council of San Joaquin County		x			0	1
18	Community Action Marin		x		x	0	1
19	Community Action Partnership of Madera County		x		x	0	11
20	Community Resource Project Inc		x		x	22	185
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puente Comunitario		x			0	2
24	Fresno EOC		x		x	0	9
25	Independent Living Center of Kern County Inc		x			1	3
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	3	20
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			11	43
31	Sacred Heart Community Service		x		x	25	45
32	Spectrum Community Services		x			1	3
33	UpValley Family Centers		x			0	0
34	Valley Clean Air		x			0	0
35	Welcome Tech	x				0	0
36	**Total Enrollments**					**120**	**595**
37							
38	[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
39							
40	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	**CARE Program Table 7 - Expenditures for Pilots and Studies**															
2	**Pacific Gas and Electric Company**															
3	**Through May 31, 2025**															
4	**2025**	**Authorized 2021-2026 Budget**			**Current Month Expenses [1]**			**Year to Date Expenses [1]**			**Cycle to Date Expenses [1]**			**% of Budget Expensed**		
5		**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6																
7	**Studies**															
8	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	$60,000	$15,000	$ 75,000	$0	$0	$ -	$0	$0	$ -	$59,929	$14,982	$74,911	100%	100%	100%
9	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	$60,000	$15,000	$ 75,000	$2,600	$650	$ 3,250	$13,000	$3,250	$ 16,250	$41,789	$10,447	$ 52,237	70%	70%	70%
10	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	$60,000	$15,000	$ 75,000	$0	$0	$ -	$0	$0	$ -	$0	$0	$ -	0%	0%	0%
11	Joint IOU - Statewide CARE-ESA Categorical Study	$18,000	$4,500	$ 22,500	$0	$0	$ -	$0	$0	$ -	$17,995	$4,499	$ 22,494	100%	100%	100%
12	**Total Studies**	**$198,000**	**$49,500**	**$247,500**	**$2,600**	**$650**	**$3,250**	**$13,000**	**$3,250**	**$16,250**	**$119,714**	**$29,928**	**$149,642**	**60%**	**60%**	**60%**
13																
14	**NOTE**: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.															
15																
16	[1] Negative cost was due to accrual reversal.															
17	[2] See ESA Table 6 for studies footnotes.															

	A	B	C	D	E
1	**CARE Program Table 8 - CARE and Disadvantaged Communities Enrollment Rate for Zip Codes**				
2	**Pacific Gas and Electric Company**				
3	**Through May 31, 2025**				
4					
5	**Total CARE Households Enrolled**				
6		**CARE Enrollment Rate for Zip Codes that have 10% or more disconnections [1]**	**CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]**	**CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)**	**CARE Enrollment Rate for DAC (Zip/Census Track) Codes in High Poverty (with 70% or Less CARE Enrollment Rate) [3]**
7	January	n/a	99%	36%	54%
8	February	n/a	99%	36%	54%
9	March	n/a	98%	36%	53%
10	April	n/a	97%	36%	53%
11	May	n/a	97%	35%	54%
12	June				
13	July				
14	August				
15	September				
16	October				
17	November				
18	December				
19					
20	**Note:**				
21	[1] Disconnection Rates are based on the previous year. No zip codes with over 100 customers had 10% or more disconnections.				
22	[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.				
23	[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.				
24	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

CARE Program Table 8A - CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by Zip Code
Pacific Gas and Electric Company
Through May 31, 2025

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections [1]
n/a	n/a

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]
93628	1%
93633	3%
95364	4%
95375	6%
95335	11%
95486	15%
93405	23%
94704	25%
95432	28%
95526	33%

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]
93251	45%
93721	63%
93206	77%
95652	79%
93301	92%
95422	94%
95202	94%
93241	94%
93701	97%
93625	97%

Notes:
Zip codes with fewer than 100 customers are excluded for privacy reasons.
[1] Disconnection Rates are based on the previous year. No zip codes with over 100 customers had 10% or more disconnections.
[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.
[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

	A	B	C	D	E
1	**FERA Program Table 1 - Program Expenses**				
2	**Pacific Gas and Electric Company**				
3	**Through May 31, 2025**				
4		**Authorized Budget [1]**	**Current Month Expenses**	**Year to Date Expenses**	**% of Budget Spent YTD**
5	**FERA Program:**	**Electric**	**Electric**	**Electric**	**Electric**
6	Outreach	$2,758,300	$218,791	$946,550	34%
7	Processing / Certification Re-certification	$60,600	$2,007	$6,387	11%
8	Post Enrollment Verification	$89,100	$956	$2,299	3%
9	IT Programming	$0	$0	$0	0%
10	Pilot(s)	$0	$0	$0	0%
11	Studies	$0	$0	$0	0%
12	Regulatory Compliance	$31,300	$0	$0	0%
13	General Administration	$58,600	$6,234	$18,290	31%
14	CPUC Energy Division	$0	$0	$0	0%
15	**SUBTOTAL MANAGEMENT COSTS**	**$2,997,900**	**$227,987**	**$973,526**	**32%**
16	FERA Rate Discount	$20,819,000	$1,336,340	$7,234,542	35%
17	**TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS**	**$23,816,900**	**$1,564,327**	**$8,208,069**	**34%**
18	Indirect Costs				
19					
20	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 4.				
21					
22	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

FERA Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate
Pacific Gas and Electric Company
Through May 31, 2025

	New Enrollment										Recertification				Attrition (Drop Offs)					Enrollment				
	Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response[4]	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total FERA Participants	Estimated FERA Eligible[5]	Enrollment[6] Rate % (W/X)
	Inter-Utility[1]	Intra-Utility[2]	Leveraging[3]	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)															
January	0	38	0	38	798	245	43	1	1,087	1,125	615	162	0	777	n/a	64	382	346	792	1,902	333	39,745	315,626	13%
February	0	36	0	36	679	259	34	1	973	1,009	555	165	0	720	n/a	229	392	273	894	1,729	115	39,860	315,626	13%
March	0	50	0	50	624	208	51	5	888	938	526	148	0	674	n/a	145	295	263	703	1,612	235	40,095	315,626	13%
April	0	40	0	40	438	178	38	1	655	695	569	84	0	653	n/a	62	446	231	739	1,348	-44	40,051	315,626	13%
May	0	39	0	39	348	106	31	4	489	528	651	79	0	730	n/a	302	515	-62	755	1,258	-227	39,824	315,626	13%
June																								
July																								
August																								
September																								
October																								
November																								
December																								
YTD Total	**0**	**203**	**0**	**203**	**2,887**	**996**	**197**	**12**	**4,092**	**4,295**	**2,916**	**638**	**0**	**3,554**	**n/a**	**802**	**2,030**	**1,051**	**3,883**	**7,849**	**412**	**39,824**	**315,626**	**13%**

[1] Enrollments via data sharing between the IOUs.
[2] Enrollments via data sharing between departments and/or programs within the utility.
[3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.
[4] PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.
[5] In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2025's estimate.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

FERA Program Table 3A - Post-Enrollment Verification Results (Model)
Pacific Gas and Electric Company
Through May 31, 2025

Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible)[1]	Total Households De-enrolled[2]	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
January	39,745	30	0.1%	28	1	29	96.7%	0.1%
February	39,860	29	0.1%	27	0	27	93.1%	0.1%
March	40,095	30	0.1%	26	2	28	93.3%	0.1%
April	40,051	30	0.1%	-	-	-	-	-
May	39,824	30	0.1%	-	-	-	-	-
June								
July								
August								
September								
October								
November								
December								
YTD Total	**39,824**	**149**	**0.4%**	**81**	**3**	**84**	**94.4%**	**0.2%**

[1] Includes customers verified as over income or who requested to be de-enrolled.

[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

FERA Table 3B Post-Enrollment Verification Results (Electric only High Usage)
Pacific Gas and Electric Company
Through May 31, 2025

Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible)[1]	Total Households De-enrolled[2]	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
January	39,745	78	0.2%	67	3	70	89.7%	0.2%
February	39,860	34	0.1%	24	1	25	73.5%	0.1%
March	40,095	258	0.6%	215	11	226	87.6%	0.6%
April	40,051	147	0.4%	-	-	-	-	-
May	39,824	83	0.2%	-	-	-	-	-
June								
July								
August								
September								
October								
November								
December								
YTD Total	**39,824**	**600**	**1.5%**	**306**	**15**	**321**	**86.8%**	**0.8%**

[1] Includes customers verified as over income or who requested to be de-enrolled.

[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J
1	**FERA Program Table 4 - Enrollment by County**									
2	**Pacific Gas and Electric Company**									
3	**Through May 31, 2025**									
4	**County**	**Estimated Eligible Households[1]**			**Total Households Enrolled[2]**			**Enrollment Rate**		
5		**Urban**	**Rural**	**Total**	**Urban**	**Rural**	**Total**	**Urban**	**Rural**	**Total**
6	ALAMEDA	27,942	1	27,944	3,258	0	3,258	12%	0%	12%
7	ALPINE	0	20	20	0	1	1	n/a	5%	5%
8	AMADOR	0	1,579	1,579	0	135	135	0%	9%	9%
9	BUTTE	4,661	2,167	6,828	524	273	797	11%	13%	12%
10	CALAVERAS	6	2,005	2,011	0	188	188	0%	9%	9%
11	COLUSA	3	734	737	0	95	95	0%	13%	13%
12	CONTRA COSTA	22,466	0	22,466	3,612	0	3,612	16%	0%	16%
13	EL DORADO	2,299	1,749	4,048	315	219	534	14%	13%	13%
14	FRESNO	28,919	41	28,959	4,227	4	4,231	15%	10%	15%
15	GLENN	0	1,309	1,310	0	122	122	0%	9%	9%
16	HUMBOLDT	0	5,646	5,646	0	355	355	n/a	6%	6%
17	KERN	7,765	12,738	20,503	1,571	1,206	2,777	20%	9%	14%
18	KINGS	56	2,446	2,502	4	299	303	7%	12%	12%
19	LAKE	0	2,962	2,962	0	265	265	n/a	9%	9%
20	LASSEN	0	73	73	0	2	2	n/a	3%	3%
21	MADERA	3,574	1,592	5,166	540	149	689	15%	9%	13%
22	MARIN	5,212	0	5,212	303	0	303	6%	n/a	6%
23	MARIPOSA	7	820	827	0	59	59	0%	7%	7%
24	MENDOCINO	3	2,886	2,889	0	229	229	0%	8%	8%
25	MERCED	3,583	3,791	7,374	496	720	1,216	14%	19%	16%
26	MONTEREY	10,648	1,488	12,137	1,086	174	1,260	10%	12%	10%
27	NAPA	3,539	0	3,539	368	0	368	10%	0%	10%
28	NEVADA	3	3,063	3,067	0	312	312	0%	10%	10%
29	PLACER	2,714	2,724	5,437	469	265	734	17%	10%	13%
30	PLUMAS	29	776	805	0	40	40	0%	5%	5%
31	SACRAMENTO	117	0	117	9	0	9	8%	n/a	8%
32	SAN BENITO	26	1,653	1,679	6	322	328	23%	19%	20%
33	SAN BERNARDINO	0	0	0	0	0	0	n/a	n/a	n/a
34	SAN FRANCISCO	14,037	0	14,037	890	0	890	6%	n/a	6%
35	SAN JOAQUIN	17,114	1,651	18,765	3,228	404	3,632	19%	24%	19%
36	SAN LUIS OBISPO	3,475	4,919	8,394	126	366	492	4%	7%	6%
37	SAN MATEO	13,001	0	13,001	1,284	0	1,284	10%	n/a	10%
38	SANTA BARBARA	5,288	313	5,601	332	27	359	6%	9%	6%
39	SANTA CLARA	25,809	914	26,722	3,792	154	3,946	15%	17%	15%
40	SANTA CRUZ	5,320	2	5,322	451	0	451	8%	0%	8%
41	SHASTA	1,365	1,544	2,909	184	177	361	13%	11%	12%
42	SIERRA	1	83	84	0	2	2	0%	2%	2%
43	SISKIYOU	0	5	5	0	0	0	n/a	0%	0%
44	SOLANO	11,307	0	11,307	2,012	0	2,012	18%	n/a	18%
45	SONOMA	12,802	843	13,645	1,196	92	1,288	9%	11%	9%
46	STANISLAUS	13	1,919	1,932	3	363	366	23%	19%	19%
47	SUTTER	3,352	0	3,352	565	0	565	17%	0%	17%
48	TEHAMA	4	3,030	3,034	0	290	290	0%	10%	10%
49	TRINITY	0	83	83	0	1	1	n/a	1%	1%
50	TULARE	134	1,339	1,473	13	150	163	10%	11%	11%
51	TUOLUMNE	0	2,487	2,487	0	231	231	n/a	9%	9%
52	YOLO	5,119	0	5,119	791	0	791	15%	0%	15%
53	YUBA	2,495	21	2,516	469	9	478	19%	43%	19%
54	**Total**	**244,208**	**71,417**	**315,626**	**32,124**	**7,700**	**39,824**	**13%**	**11%**	**13%**
55										
56	[1] In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2025's estimate.									
57	[2] Total Households Enrolled does not include submeter tenants.									
58										
59	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	**FERA Program Table 5 - Recertification Results**							
2	**Pacific Gas and Electric Company**							
3	**Through May 31, 2025**							
4	**Month**	**Total FERA Households**	**Households Requested to Recertify [2]**	**% of Households Total (C/B)**	**Households Recertified[1]**	**Households De-enrolled**	**Recertification Rate % (E/C)**	**% of Total Households De-enrolled (F/B)**
5	January	39,745	528	1.3%	36	492	6.8%	1.2%
6	February	39,860	601	1.5%	37	564	6.2%	1.4%
7	March	40,095	675	1.7%	-	-	-	-
8	April	40,051	499	1.2%	-	-	-	-
9	May	39,824	595	1.5%	-	-	-	-
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	**YTD**	**39,824**	**2,898**	**7.3%**	**73**	**1,056**	**6.5%**	**2.7%**
18								
19	[1] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
20	[2] Excludes count of customers recertified through the probability model.							
21	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	**FERA Program Table 6 - Capitation Contractors[1]**						
2	**Pacific Gas and Electric Company**						
3	**Through May 31, 2025**						
4	**Contractor**	**Contractor Type (Check one or more if applicable)**				**Total Enrollments**	
5							
6		**Private**	**CBO**	**WMDVBE**	**LIHEAP**	**Current Month**	**Year-to-Date**
7	AAPI		x			0	0
8	Amador-Tuolumne Community Action Agency		x		x	0	0
9	American GI Forum		x			0	0
10	Arriba Juntos		x			0	0
11	Bay Area Community Health		x			0	0
12	Breathe California		x			0	0
13	Catholic Charities of the East Bay		x			0	0
14	Catholic Daisies of Fresno		x			0	0
15	Central Coast Energy Services Inc		x		x	0	1
16	Cesar A Moncada DBA Moncada Outreach		x			4	11
17	Child Abuse Prevention Council of San Joaquin County		x			0	0
18	Community Action Marin		x		x	0	0
19	Community Action Partnership of Madera County		x		x	0	0
20	Community Resource Project Inc		x		x	0	0
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puente Comunitario		x			0	0
24	Fresno EOC		x		x	0	0
25	Independent Living Center of Kern County Inc		x			0	0
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	0	0
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			0	0
31	Resources for Independence Central Valley		x			0	0
32	Sacred Heart Community Service		x		x	0	0
33	UpValley Family Centers		x			0	0
34	Valley Clean Air		x			0	0
35	Welcome Tech	x				0	0
36	**Total Enrollments**					**4**	**12**
37							
38	[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
39							
40	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						