# BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Pacific Gas and Electric Company for Approval of Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for 2021-2026 Program Years. Application No. 19-11-003 (Filed November 4, 2019)

(U 39 M)

And Related Matters.

Application No. 19-11-004 Application No. 19-11-005 Application No. 19-11-006 Application No. 19-11-007

# MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR JANUARY 2025

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Dated: February 21, 2025 PACIFIC GAS AND ELECTRIC COMPANY

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In accordance with Ordering Paragraph 17 of Decision (D.) 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings

Assistance (ESA) Program, California Alternate Rates for Energy (CARE) Program, and Family Electric Rate Assistance (FERA) Program efforts, showing results through January 2025. Pursuant to D.21-06-015, the new ESA, CARE and FERA Program funding cycle began on July 1, 2021.

Respectfully Submitted,

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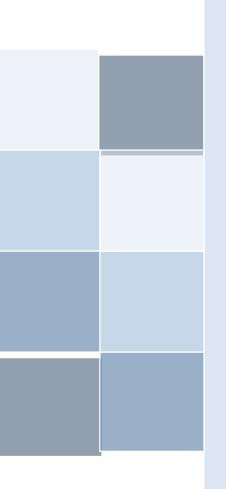
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Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Energy Rate Assistance (FERA) Programs

Monthly Report for January 2025

#### PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for January 2025

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#### PACIFIC GAS AND ELECTRIC COMPANY

# Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for January 2025

The Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) programs are long-standing programs designed to assist income-qualified households in Pacific Gas and Electric (PG&E)'s service territory in reducing their energy usage and monthly utility expenses. Decision (D.) 21-06-015 authorized the ESA, CARE, and FERA program cycle beginning July 1, 2021, through December 31, 2026.

PG&E's monthly report for January 2025 complies with the income-qualified programs reporting requirements established in D.21-06-015, and with all reporting and program evaluation requirements previously established for the CARE, FERA, and ESA Programs.<sup>1</sup>

#### 1. Energy Savings Assistance (ESA) Program Executive Summary

The ESA Program provides no-cost home weatherization, energy-efficient appliances, and energy education services to income-qualified customers<sup>2</sup> throughout PG&E's service territory. ESA is a resource program emphasizing long-term energy savings and serves all willing and eligible low-income customers by providing all feasible ESA program measures based on need states, at no cost to the customer through a direct install approach. All housing types are eligible to participate, and the ESA program is available to both homeowners and renters.

D.21-06-015 approved the ESA program budget for Program Years (PYs) 2021-2026. PG&E's total 2025 authorized ESA Program budget is \$243,553,433,3 which covers all programs in the ESA portfolio, including the primary ESA Main program for single-family (SF) housing, the Multifamily Whole Building (MFWB) program for the Multifamily (MF) housing sector, and the Pilot Plus and Pilot Deep programs, as well as any ESA studies. In January 2025, PG&E expended \$9,087,548 in total ESA program costs. Further details of ESA expenses are provided in the ESA Summary Table, and ESA Table 1, in the Appendix.

<sup>&</sup>lt;sup>1</sup> The IOUs worked with Energy Division (ED) staff to revise reporting tables and formats in compliance with the mandates of D.21-06-015. PG&E is using the most recent monthly reporting template that was approved by ED in December 2024 to provide its 2025 monthly updates of the ESA, CARE, and FERA programs.

<sup>&</sup>lt;sup>2</sup> To qualify for the ESA Program, a residential customer's household income must be at or below 250 percent of Federal Poverty Level (FPL) Guidelines, as set in Senate Bill 756, and that became effective on July 1, 2022. Formerly, the ESA program eligibility was set at 200 percent of FPL, per D.05-10-044.

<sup>&</sup>lt;sup>3</sup> Reflects carry forward MFWB, Pilot Plus and Pilot Deep, CSD Leveraging, studies, and SASH/MASH budgets from 2024 to 2025.

#### 1.1 Energy Savings Assistance Program Overview

# 1.1.1 Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 21-06-015.

ESA Table 1.1.1.1 ESA Main (SF, MH) Program Summary of Expenses and Savings for 2025					
	2025 Authorized/Planning Assumptions <sup>[a]</sup>	Actual YTD[b]	<b>% YTD</b> [d]		
Budget <sup>[c]</sup>	\$117,373,642	\$6,272,377	5%		
<b>Homes Treated</b>	52,954	3,100	6%		
kWh Saved <sup>[d]</sup>	33,818,185	1,748,505	5%		
kW Demand Reduced[d]	2,854	635	22%		
Therms Saved <sup>[d]</sup>	1,370,794	79,108	6%		
GHG Emissions Reduced (Tons) <sup>[e]</sup>	N/A	1,756			

 $<sup>{}^{[</sup>a]}$  Authorized ESA budget, energy savings goals and household treatment target per D.21-06-015.

Through January 2025, PG&E's ESA Main (SF, Mobile Home [MH]) program treated 3,100 homes, resulting in 1,748,5054 kWh saved, 635kW demand reduced, and 79,108 therms saved. In addition, about 1,756 tons of GHG emissions were reduced.

ESA Table 1.1.1.2 ESA Main Program Administrative Expenses for 2025				
January 2025 YTD				
Administrative Expenses	\$662,453	\$662,453		
Total Program Costs	\$9,087,548	\$9,087,548		
% of Administrative Spend	7%	7%		

As shown in Table 1.1.1.2 above, in January 2025, PG&E's ESA Main program administrative expenses totaled \$662,453. In addition, total program costs totaled \$9,087,548, of which 7% is the administrative spend.

<sup>[</sup>b] As shown in ESA Monthly Report Table 1, and Table 2.

<sup>[</sup>c] ESA Main program budget includes measures and program administrative budget categories as shown on ESA Monthly Report Table 1.

<sup>[</sup>d] Per Table 5 of Attachment 1, D.21-06-015, the 2025 goals for kWh, kW, and Therms include ESA Main, MF CAM and MFWB and are reflected in the 2025 Planning Assumptions; however, the above table reports results only from ESA Main, and does not include results from MFWB.

<sup>[</sup>e] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).

### ESA Table 1.1.1.3 Northern (N.) MFWB (In -Unit, CAM/WB) [a] Summary of Expenses and Savings for 2025

	2025 Authorized/Planning Assumptions	Actual YTD	% YTD
Budget	\$96,446,368	\$1,569,514	2%
<b>Properties Treated</b>	167	0	0%
MF In-Units Treated	19,843	1,105	5.6%
kWh Saved	7,587,240	340,616	4.6%
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	223,298	11,580	5.1%
GHG Emissions Reduced (Tons) <sup>[b]</sup>	N/A	4,216	N/A

[a] MFWB program budget includes In-Unit, CAM and WB, SPOC, CSD Leveraging and Implementer administrative budget categories as shown on ESA Summary Table in the Appendix.

[b] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).

In January 2025, PG&E's Northern Multifamily Whole Building (N. MFWB) program treated 1,105 in-unit projects and completed zero whole building projects, with 340,616 kWh, 77 kW, and 11,580 therms saved.

From the program launch in July 2023 through January 2025, the program has enrolled 301 whole building projects and audited 259 of these enrolled projects. In January 2025, the N. MFWB program reserved nine more whole building projects for measure installation. In the project pipeline, the N. MFWB program currently has 428 whole building projects in various stages of work. For the in-unit projects, the program has completed 22,337 to date, averaging 1,100 in-unit projects per month.

ESA Table 1.1.1.4 Pilot Plus and Pilot Deep Summary of Expenses and Savings for 2025				
2025 Actual % Authorized/Planning YTD <sup>[b]</sup> YTD Assumptions <sup>[a]</sup>				
Budget <sup>[c]</sup>	\$20,241,975 <sup>[d]</sup>	\$1,245,657	6%	
Homes Treated	-	46	-	
kWh Saved	-	34,044	-	
kW Demand Reduced	-	43	-	
Therms Saved	-	4,058	-	
GHG Emissions Reduced (Tons)	-	49	-	

[a] Home treatment, energy savings and GHG emissions reduction targets were not included in D.21-06-015. PG&E will report on actual achievements upon completion of home treatment.

[b] Actual homes treated, savings and GHG emissions reduction values are reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot Implementer to PG&E. Energy savings are estimates provided by energy modeling software. PG&E intends to report these estimates as interim savings until meter-based savings estimates are reportable.

[c] Pilot Plus and Pilot Deep budget and expenditures as shown on ESA Monthly Report: ESA Summary Table and ESA Table 2B.

[d] 2025 authorized budget per D. 21-06-015 is \$8,782,607. Carried forward funds from prior years is \$11,459,367. As such, the 2025 authorized budget is shown as \$20,241,975.

PG&E launched the ESA Pilot Plus and Pilot Deep Program (Pilot Plus/Deep) at the end of June 2022,<sup>4</sup> and began installations in December 2022. The first successful home treatment was completed in February 2023. As of January 2025, just under 600 installation projects have been initiated, of which nearly 400 have been fully completed. Additional information on Pilot Plus/Deep is included in Section 1.5.2, ESA Program Pilots.

<sup>&</sup>lt;sup>4</sup> D.21-06-015 Ordering Paragraph (OP) 42 states "The Pilot Plus and Pilot Deep program must be launched by the beginning of the third quarter of 2022" (p. 480). PG&E in its Pilot Implementation Plan Advice letter defined program launch as beginning with an executed contract. See PG&E Advice Letter 4530-G/6412-E (November 19, 2021), p.4, fn.11.

ESA Table 1.1.1.5 Single Family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Unspent Funds (Electric IOUs Only) <sup>[a]</sup> for 2025				
	2025 Authorized/Planning Assumptions <sup>[a]</sup>	Actual YTD	% YTD	
Budget	\$9,566,416	\$0	0%	

[a] PG&E AL 7028-E was disposed and effective on October 20, 2023, as described in text below ESA Table 1.1.1.5.

Incremental to the authorized ESA budget, the closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) programs resulted in a transfer of funds into the ESA program<sup>5</sup> to support the ESA Main program implementation across the current program cycle.<sup>6</sup>

#### 1.1.2 Program Measure Changes

PG&E did not implement any ESA program measure changes in January 2025.

#### 1.2 ESA Customer Outreach and Enrollment Update

# 1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

**ESA Main Program Contractor Outreach:** PG&E's ESA monthly acquisition campaigns and contractor efforts are complementary in generating qualified leads. In addition to strategic marketing campaigns, contractors rely on a variety of activities to conduct outreach, primarily utilizing outbound calling from assigned lead lists provided to them monthly after the launch of each acquisition campaign. Contractors also canvas areas with a high propensity for eligible customers, make outbound calls from contractor-generated lists of CARE or Zip-7 customers, and respond to referrals generated by PG&E marketing.

**ESA Main Customer Satisfaction Score:** To ensure that customers are highly satisfied and have a positive experience with the ESA program, PG&E conducts robust surveys of participants. In January 2025, the ESA surveys yielded an 89% customer satisfaction rating; meaning that 89% of respondents described their experience as "excellent" or "very good." PG&E conducts a detailed analysis of the survey results to identify areas of success, and pinpoint opportunities for improvement, and then shares the results with the ESA contractors

<sup>&</sup>lt;sup>5</sup> The transferred SASH and MASH funds will be used to primarily support the ESA Main program implementation across the current program cycle. However, PG&E and SCE seek flexibility to utilize the SASH and MASH funds across ESA categories, and for other ESA programs and pilots (e.g., MFWB and Pilot Plus/Deep). This preserves the flexibility to use the funds as program needs change.

<sup>&</sup>lt;sup>6</sup> PG&E Advice Letter <u>7028-E</u> Closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Programs, submitted on September 20, 2023.

to optimize ESA offerings from the customer perspective. These results are also used to identify trends in contractor performance and create opportunities for contractor soft skills training.

#### **ESA Program MFWB:**

The ESA MFWB program was featured in the Public Housing Authority Directors Association (PHADA) affiliate member spotlight, where a program overview was published.<sup>7</sup> This recognition helps expand awareness of the program among housing authorities and industry leaders. The N. MFWB also enrolled three new properties in San Francisco County, two of which also co-enrolled in CSD's Low Income Weatherization Program (LIWP). The respective program administration teams from PG&E and CSD plan to collaborate to maximize program leveraging and benefits for the customer.

**ESA Pilot Plus and Pilot Deep:** While there were no active marketing campaigns occurring in January 2025, preparations for the Q1 2025 campaign began. In January, the ESA Pilot Plus and Pilot Deep program<sup>8</sup> continued to process applications from its Q4 2024 marketing campaign.<sup>9</sup> An example of the outreach materials is shown below.

consistent in driving engagement and enrollment in the ESA Program).

<sup>&</sup>lt;sup>7</sup> https://www.phada.org/Member-Center/Affiliate-Member-Spotlight/Affiliate-Member-Spotlight, last accessed on 2/12/2025.

<sup>&</sup>lt;sup>8</sup> The ESA Pilot Plus and Pilot Deep offerings will be referred to as "Energy Savings Assistance Program: Whole Home" (or "ESA Whole Home" for short) in all customer engagement settings, including marketing and outreach materials.

<sup>9</sup> This marketing campaign is a continuation of the PG&E branding established in 2023 (which has been

#### Direct Mail/Email (English/Spanish):





## iEstá a tiempo de obtener sus mejoras gratuitas al hogar! Ampliamos este popular programa para ahorrar energía

First Name Last Name Billing Address1 Billing Address2 City, State, Zip

# Haga su solicitud ahora mismo y disfrute de comodidad y ahorros durante todo el año

- El exclusivo programa Energy Savings Assistance Whole Home (Asistencia para Ahorrar Energía en Todo el Hogar) de PG&E proporciona, a aquellos clientes que reúnan los requisitos, mejoras GRATUITAS al hogar para que ahorren energía.
- Tanto los inquilinos como los propietarios de vivienda pueden reunir los requisitos para solicitarlo.
- Todas las mejoras se someten a pruebas de desempeño para asegurarnos de su correcto funcionamiento.
- Dependiendo del tipo de mejora para la que usted reúna los requisitos, los trabajos podrían requerir de varias visitas.

#### Haga su solicitud ahora mismo. iEs rápido y sencillo!

Visite **pge.com/ESAwholehome** a llene y envíe el formulario de respuesta que se encuentra a continuación



Energy Savings
Assistance Program
WHOLE HOME

CLEAResult<sup>®</sup>

#### Obtenga estas valiosas mejoras al hogar sin costo



#### \$5,000

Nuevo aire acondicionado con consumo eficiente de energía



\$3,000 Ductos con aislante



\$2,500

Nuevo calentador de agua con bomba de calor



\$1,650 Nueva parrilla de inducción con consumo eficiente de



\$150 Termostato inteligente

energia

Los montos expresados en dólares muestran cantidades promedio y pueden variar.

iAhorre y disfrute cómodamente con mejoras GRATUITAS a su hogar!

DESPRENDER AQUÍ

First Name Last Name

NOMBRE

999999999-9

NÚMERO DE CUENTA DE PG&E

NÚMERO DE TELÉFONO

DIRECCIÓN DE EMAIL (OPCIONAL)

Premise Address Line 1

City, State, Zip

Por favor, envíelo de vuelta en el sobre prepagado que le hemos proporcionado.

Al ingresar su dirección de email, usted autoriza a PG&E a enviarle ocasionalmente información sobre su servicio público con PG&E, así como los programas y servicios de PG&E que podrían estar disponibles para usted.

Solo para uso interno: DEEP03

**Language Line:** PG&E continues to work with LanguageLine Solutions to provide language translation services for all its customers. During the month of January 2025, one ESA customer required assistance through PG&E's designated language line.

**Tribal Outreach:** In January 2025, PG&E sent a reminder of the February deadline to submit request for funding for the 2025 Tribal Outreach Grant program to all Federally Recognized Tribes, Non-Federal Recognized Tribes, Tribal Housing Authority Offices, Tribal Temporary Assistance for Needy Families (TANF), and health organizations.

Beyond the ESA program's tribal outreach efforts, PG&E's centralized tribal team, which coordinates PG&E's tribal communications, continued its standard outreach efforts to support tribes on a variety of topics related to energy use, resiliency, safety, and community initiatives.

# 1.2.2 Customer Assistance Marketing, Education and Outreach for the ESA Program

#### **Direct Marketing:**

In January 2025, PG&E continued to deploy a monthly Direct Mail and Email campaign targeting 20,000 income-qualified customers. In January 2025, the campaign generated 903 applications from direct mail. The campaign continues to use creative developed in 2022 and revised in Q2 2024 to more clearly state eligibility requirements for certain measures. The communication is available in both English and Spanish, as shown below. PG&E continues to prioritize customers residing in disadvantaged communities (DACs) for outreach, receiving 519 applications from this segment for a response rate of 8%.

**Direct Mail/Email (English/Spanish):** In January 2025, PG&E received three ESA program applications from email and digital media activities combined.





CCC/0524-1468

#### **Digital Creative**







PG&E promotes ESA to customers who were newly enrolled in the CARE or FERA program through welcome materials delivered either via direct mail or email. Customers may continue to access the ESA application online by scanning a QR code or accessing <a href="www.pge.com/esa-welcome">www.pge.com/esa-welcome</a>.

#### 1.2.3 Managing Energy Use

As part of its energy education, PG&E provides customers with online resources to assist in managing their energy use. From MyAccount, customers can access and perform a Home Energy Checkup. In addition, participants in the ESA program receive collateral "leave behinds" (printed materials), along with an online link to PG&E ESA landing page, from ESA contractors with tips for managing energy, rate plan choices, and other programs and resources that they may be qualified for, both administered by PG&E and by third parties.

#### 1.2.4 Services to Reduce Energy Bills

PG&E's ESA contractors provide collateral leave behinds that present solutions for saving money and managing energy costs for all ESA participants. PG&E's Universal Brochure provides comprehensive information to ESA customers about bill discount and assistance programs, rate plan choices, energy management and payment support programs in an easy-to-read format. ESA contractors are trained to discuss comprehensive opportunities for bill savings and assist in program enrollment, such as the Arrearage Management Plan (AMP) and referrals to the DAC-SASH and LIHEAP program administrators for qualified and interested households. The ESA Program also has cross-referral and direct enrollment processes to autoenroll eligible income-qualified customers into the CARE or FERA program.

#### 1.2.5 Additional Activities

**CARE Discounts Removed:** The ESA program systematically removes CARE customers who apply for ESA but are proven to be over income. In January 2025, one such customer was removed from the CARE program.

**New Contractors and Community-Based Organizations (CBOs)**: In January 2025, PG&E had no new Contractors or CBOs join the ESA program.

- 1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)
  - 1.3.1 Please provide a status on referrals, of the leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA, CARE and FERA. What new steps or programs have been implemented? What was the result in terms of new enrollments?
  - **CSD Low Income Weatherization Program (LIWP) (MF) Leveraging Projects:** In January, the N. MFWB program collaborated with CSD Low Income Weatherization Program (LIWP) to conduct joint site assessments at six properties in Santa Cruz County. This coordination streamlined the identification of opportunities between programs, enhancing efficiency and providing a more seamless experience for the customer.

**Low Income Home Energy Assistance Program (LIHEAP) Energy Star® Refrigerator Installations:** There were no refrigerators installed through LIHEAP leveraging in January 2025.

**CSD Data Sharing:** PG&E continues to share data with CSD on an annual basis and as requests are made.

#### 1.3.2 Please provide a status on coordination with TECH Clean California.

**Full & Partial Home Electrification Leveraging (Strategic Early Retirement [SER] Program)**: The PG&E ESA Program is working with TECH Clean California to offer full and partial electrification measures to select ESA customers. This program will efficiently leverage existing ESA customer outreach to provide heat pump heating, ventilation, and air conditioning (HVAC), heat pump water heaters, induction cooking appliances, and electric dryer appliances to interested ESA customers. Of the four potential measures and other infrastructure/remediation costs, PG&E ESA is authorized to install induction cooking appliances when it enables full home electrification. Among other outcomes, this partnership is expected to provide electrification benefits to ESA customers, decrease new gas appliances being installed in California homes, and provide learnings about electrifying low-income customers.

The TECH Clean California Strategic Early Replacement (SER) Pilot Program began outreach to select customers in Q3 2024. By January, a total of 11 prospective leveraging projects were identified, of which seven were in the installation phase.

#### 1.4 ESA Workforce Education & Training

1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

The PG&E Energy Efficiency Workforce Education and Training Program (WE&T) supports ESA contractor training by utilizing the Train-the-Trainer Model which provides a combination of on-demand and live (in-person) training for Energy Specialists (ES), Weatherization Specialists (WS), and Advanced Weatherization Specialists (AWS) with instructor-led presentations and virtual engagement activities with trainees. Due to the need for hands-on training for Natural Gas Appliance Testing (NGAT), Energy Training Centers (ETC) continued the blended model, which consists of on-demand remote training (self-paced) coupled with one day of in-person practical (hands-on) training. In addition, on-demand training support is available to help students with soft-skill training for preparedness prior to the start of on-demand courses. This support consists of assistance with navigating the webinar platforms, technology setup, and expectations of on-demand and in-person class engagement activities. Additional on-demand courses are offered to students to improve student soft-skills during employment through WE&T's Workplace and Academic skill catalog.

ESA contractors are encouraged to hire local workers to implement the ESA Program in their areas. All contractors and subcontractors responsible for implementing the ESA Program are trained by the ETC in Stockton. Many of these ESA program ES and installation contractors are from the local communities in which they work. ESA Table 1.4.1 below shows a summary of ESA

contractor training provided for January 2025 including ESA onboarding, ES, WS, AWS, and NGAT training.

ESA Table 1.4.1 ESA Contractor Training Summary Through January 2025				
January 2025 YTD				
Students	51	51		
Student Days	54	54		
Training On-Demand Sessions	34	34		
Training Live Sessions (In-person classroom)	2	2		

<sup>[</sup>a] ESA Program Onboarding is an On-Demand (online, self-paced) training. Completion times vary by person. Estimated completion time is two to four hours.

#### 1.5 ESA Studies and Pilots

#### 1.5.1 ESA Program Studies

**ESA/CARE Study Working Group:** D.21-06-015 authorized the formation of a statewide Study Working Group for the ESA and CARE programs. <sup>10</sup> Working Group membership is composed of IOU representatives, ED staff, and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA and CARE programs and providing feedback on study deliverables. No working group activities took place in January 2025.

**2025 Low Income Needs Assessment (LINA):** The LINA must be updated every three years per State code, and the most recent study was completed in December 2022. The primary objective of the 2025 LINA is to characterize ESA-eligible high and low energy-using households and provide recommendations on how the program can best serve these customers. A survey developed to understand high and low usage characteristics was deployed to target customers across the four IOU territories in January 2025. The study is expected to be completed by December 2025.

**Non-Energy Impacts (NEI) Study:**<sup>11</sup> D.21-06-015 authorized a NEI study with a budget of \$500,000 and directed the ESA WG to provide inputs on study scope. <sup>12</sup> A Tier 1 AL was subsequently submitted by the Joint IOUs, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration. <sup>13</sup> The primary objective of the NEI Study is to assess and quantify health, comfort, and safety impacts because of ESA program treatments. A study survey was sent to a sample of customers treated by the ESA program in 2023, as well as a subset of CARE and FERA customers who have not received ESA treatments since 2018, across the IOU territories in January 2025. The study is expected to be completed by June 2025.

<sup>&</sup>lt;sup>10</sup> D.21-06-015. OP 176.

<sup>&</sup>lt;sup>11</sup> Non-Energy Benefits (NEB) and Non-Energy Impacts (NEI) Study

<sup>&</sup>lt;sup>12</sup> D.21-06-015, OP 172.

<sup>&</sup>lt;sup>13</sup> SDG&E Advice Letter 4184-E, March 23, 2023.

#### 1.5.2 ESA Program Pilots

**ESA Pilot Plus/Deep Program:** D.21-06-015 approved Pilot Plus/Deep (the Pilot) to begin implementation in 2022 with two treatment tiers: the "Pilot Plus" tier, which is intended to achieve five to 15 percent energy savings per household, and the "Pilot Deep" tier, which is intended to achieve 15 to 50 percent energy savings per household. <sup>14</sup> The measure packages will be composed of both basic measures found in the main ESA Program, as well as more advanced measures unique to the Pilot.

The Pilot is designed to gather data on several new or modified approaches to implementing the ESA Program, including strategic measures delivery, electrification, greater measure expenditure per home, greater energy savings and bill impacts per home. The Pilot also offers an opportunity to better understand the long-term benefits of more extensive treatments (including non-energy benefits), and the cost-effectiveness of the interventions. The Pilot experienced significant growth since launch, having started in 2023 with one project in the installation phase, and by January 2025 having completed 397 projects, with approximately 200 more projects in various stages of implementation. The Pilot is currently planned to operate through 2026.

Throughout January, PG&E, the pilot implementer, and the pilot evaluator reviewed draft findings from early evaluation efforts undertaken in Q4 2024. The early evaluation relied on limited data, with less data available to analyze post-installation results (energy savings, realized bill savings, and upgrade performance), due to the limited number of projects completed early in the Pilot's lifecycle. More data was available regarding early stages of the customer journey, including recruitment, outreach methods and customer satisfaction, with findings summarized below:

- Overall satisfaction remains high at 85%, with 81% likely to recommend the Pilot to family or friends.
- Conversion rates and the time between steps have steadily improved over the course of the Pilot.
- A significant portion of Pilot leads (30%) are disqualified due to income level after customers respond to marketing, meaning there is actionable feedback to improve targeting based on income level.

Given the limited data available for post-installation, the evaluator plans to conduct another analysis of energy savings and project performance near the end of Q1 2025. In the interim, feedback about specific measure performance garnered from customer surveys<sup>17</sup> is helpful in re-evaluating the Pilot's quality control operations.

PG&E and the pilot implementer will continue to review the available analyses and incorporate actionable recommendations throughout 2025. Additional evaluation activity will continue throughout 2025 and 2026, with updates provided to the ESA/CARE/FERA Studies Working Group.

<sup>&</sup>lt;sup>14</sup> D.21-06-015, Attachment 2, p. 5.

<sup>&</sup>lt;sup>15</sup> Ibid, p.1.

<sup>&</sup>lt;sup>16</sup> Ibid, p.1.

<sup>&</sup>lt;sup>17</sup> For example, a customer's preferences for higher quality refrigerators or that a limited number of HVAC products are under-performing.

Throughout January, 46 new PP/PD installation projects were initiated, and 46 projects initiated in prior months were fully completed by the end of the month. <sup>18</sup> Of the completed projects to date, the Pilot implementer's energy modeling software estimated initial preinstallation energy savings exceeding the minimum energy savings thresholds designated for the Pilot, as shown in ESA Table 1.5.2. <sup>19</sup> Note that PG&E will proactively update the energy savings reporting methodology in 2025, once more accurate realization rates are available from past projects.

ESA Table 1.5.2 ESA Pilot Plus and Pilot Deep Estimated Energy Savings <sup>20</sup>				
Project Tier  Pilot Plus (5-15%)  Pilot Deep (15-50%)				
Projects Completed (Launch to-Date)	203	194		
Average Savings (Launch to-Date)	11-13%	23-29%		

 $^{[a]}$  Energy savings are reported based on the best available information at the time of reporting. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

#### 1.6 Miscellaneous

#### 1.6.1 Water-Energy Coordination Program

In January 2025, four water agency contracts were operating and serving qualified homes, including partnerships with California American Water (single-family and multi-family), the City of Sacramento (single-family), and Solano County Water Agency (single-family). In January 2025, 129 households were served through these partnership programs.

<sup>&</sup>lt;sup>18</sup> Households treated and savings will be reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot implementer to PG&E.

<sup>&</sup>lt;sup>19</sup> D.21-06-015, Attachment 2, p. 5.

<sup>&</sup>lt;sup>20</sup> See ESA Table 2B, ESA Table 3D-3E, and ESA Table 5D. The energy modeling software estimates savings within +/-10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

### 2. California Alternate Rates for Energy (CARE) Program Executive Summary

The CARE Program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area. D.21-06-015 approved the CARE Program budget for PYs 2021-2026. PG&E's 2025 authorized CARE Program administrative budget is \$14,444,200. In January, PG&E expended \$960,547 in CARE program administration costs, of which \$620,853 supported CARE outreach activities and \$134,860 was allocated to recertification and PEV processes. D.21-06-015 also authorized \$700,957,000 towards CARE rate discounts for PY 2025. In January 2025, the CARE program provided a total of \$107,710,502 in electric and gas bill discounts to 1,380,157 households throughout PG&E's service territory.

At the end of January 2025, the CARE program enrollment rate was 96% of the estimated eligible households. Throughout 2025, PG&E will be focusing on initiatives to ensure program integrity with the goal of identifying over-income customers who should be removed from the program, as well as implementing several customer-centric initiatives to support customers throughout the CARE post-enrollment verification (PEV) or recertification processes. Despite the estimated nearly fully enrolled program, PG&E continues to invest in outreach and marketing targeting "hard-to-reach" customers and to increase program awareness in disadvantaged communities.

<sup>&</sup>lt;sup>21</sup> To qualify for the CARE discount, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1), or someone in the customer's household is an active participant in other qualifying public assistance programs.

<sup>&</sup>lt;sup>22</sup> D.21-06-015, Attachment 1, Table 2 CARE Approved Budgets.

<sup>&</sup>lt;sup>23</sup> Ibid

<sup>&</sup>lt;sup>24</sup> Ibid

 $<sup>^{25}</sup>$  PG&E filed its Annual CARE Eligibility Report on April 15, 2024, the percentage of eligible enrolled population is based on 2024's estimates.

### 2.1 CARE Program Summary

### 2.1.1 Please provide CARE Program summary costs.

CARE Table 2.1.1 CARE Program Summary Costs for 2025				
CARE Budget Categories	2025 Authorized Budget [a]	Actual Expenses Year- to-Date	% of Budget Spent	
Outreach	\$8,167,300	\$620,853	8%	
Processing, Certification, Recertification	\$922,300	\$42,100	5%	
Post Enrollment Verification	\$1,590,500	\$92,761	6%	
IT Programming	\$1,191,700	\$96,084	8%	
CHANGES Program [b]	\$525,000	(\$13,393)	-3%	
Studies and Pilots	\$25,000	\$3,250	13%	
Measurement and Evaluation	\$200,000	\$10,000	5%	
Regulatory Compliance	\$403,600	\$25,644	6%	
General Administration	\$1,235,300	\$80,853	7%	
CPUC ED Staff	\$183,500	\$2,394	1%	
Total Expenses	\$14,444,200	\$960,547	7%	
Subsidies and Benefits	\$700,957,000	\$107,710,502	15%	
Total Program Costs and Discounts	\$715,401,200	\$108,671,048	15%	

<sup>[</sup>a] D.21-06-015 approved the CARE program budget for PYs 2021-2026.

### 2.1.2 Please provide the CARE Program enrollment rate to date.

CARE Table 2.1.2 CARE Enrollment		
Participants Enrolled	Eligible Participants <sup>[a]</sup>	YTD Enrollment Rate
1,380,157	1,436,346	96%

[a] In April 2025, PG&E, on behalf of the IOUs, will file the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of PG&E's CARE Eligible Participants for 2024.

<sup>&</sup>lt;sup>[b]</sup> The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues. Negative expenses may be due to accrual reversal as part of normal accounting process.

#### 2.2 CARE Outreach

# 2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

**Direct Mail**: Not applicable for this reporting period.

**Email:** PG&E continued the monthly CARE acquisition email campaign, sending targeted emails promoting CARE enrollment to approximately 39,000 customers in January 2025. The campaign emails are deployed monthly on the second Saturday of each month. Additionally, monthly auto-recertification email notices were deployed to approximately 3,900 customers in the top 20 percent of enrolled customers due for recertification based on their CARE Eligibility Score to confirm their automatic re-enrollment in CARE.

**Tribal Outreach:** Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

**Digital Media:** PG&E launched a CARE digital media campaign on January 22. The campaign will run for approximately 14 weeks. The digital media targeting strategy remains consistent with what was conducted in 2024, with a foundational layer of spending territory-wide, and a heavier spending layer in 225 ZIP-Codes that PG&E identified as Hard-to-Reach. Digital tactics include display and native advertising (including Fresh EBT native ads), as well as Google Search, Performance Max and Demand Gen advertising.

**Media Coverage:** On January 8, KNTV-SF (NBC) aired a two-minute segment featuring PG&E's financial assistance programs. The segment highlighted CARE, including information about the monthly discount and how to qualify and apply for the program. LIHEAP was also featured.

**Local Outreach:** PG&E's Customer Service Outreach (CSO) team supports vulnerable customers during in-person community events. PG&E customer service representatives provide real-time support to residential customers, which may include answering questions about a PG&E bill or helping the customer enroll in energy management and financial assistance programs such as CARE and FERA.

In January, PG&E's CSO team attended six local community events to support vulnerable and disadvantaged customers.

**Outbound Financial Assistance:** PG&E continued its case management efforts of past due customer accounts through its outbound calling campaign during January 2025. The outbound calling campaign provides information on payment options available to customers to restore their account status. It also offers information on other income-qualified assistance programs including CARE, FERA, Medical Baseline, LIHEAP, REACH, and the Arrearage Management Plan.

During the reporting month, customer service representatives (CSRs) contacted 25,728 customers directly through this campaign. For customers who could not be reached by phone but had access to voicemail, PG&E left voicemail messages with information regarding PG&E's financial assistance programs. The January 2025 campaign was successful in enrolling 1,009 customers in CARE or FERA. Customers with a past-due balance were directed to LIHEAP where those who successfully applied received pledges totaling \$46,844.

**CBO Outreach and Engagement**: In January 2025, PG&E continued utilizing its CARE Capitation (COC) Program, which currently has 30 participating organizations, including both non-profit and for-profit organizations. PG&E is continuing to expand its COC program in addition to other outreach efforts. In January 2025, there were 124 new CARE enrollments through the COC program.

In January 2025, PG&E continued implementation of a new Senior Advocate Outreach Pilot, launched in December 2024 with 11 CBOs to target seniors and disadvantaged communities. The goal of the outreach Pilot is to conduct outreach to seniors and increase awareness of assistance programs including CARE/FERA, ESA, Medical Baseline and others in vulnerable and underserved communities. This outreach effort is scheduled to end in November 2025. CBOs participating in the Senior Advocate Outreach Pilot are asked to distribute a monthly email or newsletter highlighting financial assistance programs promoted in the outreach. In addition, to email communication, CBOs are required to hold at least six workshops during the duration of the pilot, with at least one workshop to be held at a community or cultural center, and at least one workshop to be held at a faith-based organization. CBOs participating in this outreach effort are also required to submit monthly surveys to document outreach efforts.

**Community Outreach Marketing & Engagement Support:** PG&E's Solutions Marketing team works closely with community organizations and advocates to amplify messages and increase enrollment in customer assistance and bill-savings programs. PG&E has an informational pge.com webpage dedicated to providing solutions and resources to help local community advocates better serve their communities. In January, the webpage received 402 visits.

# 2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low-income programs to reach eligible customers.

PG&E automatically enrolls customers in CARE who participate in ESA or receive LIHEAP or REACH payments.<sup>26</sup> CARE Table 2.2.2 shows CARE automatic enrollments for January 2025 and year-to-date.

CARE Table 2.2.2 CARE Automatic Enrollment for 2025				
Source	January 2025	YTD		
ESA	918	918		
LIHEAP	211	211		
REACH	0	0		
DAC-SASH	0	0		

### 2.3 CARE Recertification Complaints

<sup>&</sup>lt;sup>26</sup> Per ESA's expanded eligibility to 250% on July 1, 2022, aligning for some households with FERA eligibility, PG&E began auto enrolling customers into FERA (as well as CARE), please see FERA Section 3.2.1 for FERA Automatic Enrollment.

# 2.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

PG&E includes a description of any Post-Enrollment Verification (PEV) process, recertification, and general CARE complaints in which the customer contacted the CPUC here for transparency and stakeholder awareness. In January 2025, four customer complaints were received:

- Two customers submitted outstanding information that was needed, were re-enrolled, and provided a retroactive bill credit.
- One customer inquired if they were required to enroll in the ESA program, and was advised that while they did not, they were encouraged to for additional bill savings.
- One customer attempted to complete the PEV process by submitted a CARE application, rather than the PEV form. PG&E provided details as to what was needed, but the customer did not provide the income verification and were removed from the program.

#### 2.4 CARE Pilots and Studies

#### 2.4.1 CARE Program Studies

Refer to Section 1.5.1 – ESA Program Studies – for updates on the 2025 Low Income Needs Assessment.

#### 2.4.2 CARE Program Pilots

PG&E continues to implement its CARE PEV Outbound Calling Pilot, as described in Advice Letter 4730-G/6901-E submitted on March 31, 2023, with an effective date of April 30, 2023. For this PEV Outbound Calling Pilot, PG&E is contacting customers who initiated the PEV process but were not successful at completing it. Because the outbound calls have proven to be one of the most effective tools in terms of supporting qualified customers to successfully complete the PEV process, PG&E has continued the outbound calling effort for both CARE and FERA PEV customers.

#### 2.5 Miscellaneous

#### 2.5.1 CARE Removal and Enrollment in FERA

The CARE program systematically removes CARE customers who are proven to be over-income via the PEV process, and enrolls them in the FERA program, if they are qualified for FERA. For the PEV response period ending in January 2025, of the 12,191 PEV requests mailed, PG&E automatically enrolled 100 (1%) of these customers in the FERA program. Another 8,968 (74%) customers were removed from CARE and 3,123 (26%) customers successfully completed the CARE PEV process. Additional PEV results are reported in CARE Tables 3A and 3B.

For the recertification response period ending in January 2025, of the 10,776 recertification requests mailed: PG&E recertified 6,540 (61%) customers and 4,236 (39%) customers were

<sup>&</sup>lt;sup>27</sup> pge.com/tariffs/assets/pdf/adviceletter/GAS 4730-G.pdf, last accessed on February 18, 2025.

removed from CARE. Additional CARE Recertification results are included in CARE Table 5 in the Appendix of this report.

#### 2.5.2 CARE Program PEV Freezes<sup>28</sup>

In compliance with CPUC Res. M-4833 and D.19-07-015, PG&E added the customers impacted by the 2024 Winter Storms and Wildfires to PG&E's Emergency Consumer Protection Plan, thereby making these customers eligible for the protection measures under this plan, including exemption from PEV. Table 2.5.2 details the CARE program PEV freezes currently in place as of January 2025.

<sup>&</sup>lt;sup>28</sup> CPUC Res. M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

CARE Table 2.5.2					
Date of Proclamation	Disaster Name	Program Post-Enrollment Verification Freezes  Affected Areas or ZIP Codes	Date when Protection Ends		
February 2024	Winter Storms	(Humboldt, San Mateo, San Luis Obispo, and Santa Barbara Counties): 95525, 94070, 93254, 93401, 93402, 93420, 93428, 93430, 93444, 93446, 93449, 93452, 93453, 93454, 93455, 93460, and 93465	March 1, 2025		
May 3, 2024	March Storms	(Alameda, Contra Costa, Marin, Mendocino, Monterey, Napa, Nevada, Plumas, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma, and Trinity Counties): 93920, 93921, 93923, 93924, 93928, 93940, 93950, 93953, 94020, 94022, 94024, 94025, 94035, 94040, 94041, 94043, 94515, 94086, 94087, 94089, 94103, 94105, 94124, 94132, 94304, 94305, 94306, 94503, 94508, 94510, 94515, 94533, 94534, 94558, 94559, 94562, 94567, 94571, 94573, 94574, 94585, 94588, 94589, 94590, 94591, 94599, 94901, 94903, 94904, 94920, 94922, 94923, 94924, 94925, 94929, 94930, 94931, 94933, 94937, 94938, 94939, 94940, 94941, 94945, 94946, 94947, 94949, 94950, 94952, 94954, 94956, 94960, 94963, 94965, 94970, 94971, 94972, 94973, 95003, 95005, 95006, 95007, 95008, 95010, 95013, 95014, 95017, 95018, 95020, 95030, 95032, 95033, 95035, 95037, 95041, 95044, 95046, 95060, 95065, 95066, 95070, 95073, 95076, 95110, 95111, 95112, 95116, 95117, 95118, 95119, 95120, 95121, 95122, 95123, 95124, 95125, 95126, 95127, 95128, 95129, 95130, 95132, 95133, 95136, 95138, 95148, 95151, 95401, 95403, 95404, 95407, 95409, 95410, 95415, 95415, 95419, 95420, 95421, 95426, 95430, 95436, 95437, 95445, 95446, 95461, 95465, 95466, 95468, 95469, 95470, 95472, 95476, 95482, 95485, 95490, 95492, 95542, 95595, 95616, 95648, 95469, 95470, 95472, 95476, 95482, 95485, 95490, 95492, 95542, 95595, 95616, 95618, 95620, 95625, 95676, 95687, 95688, 95690, 95694, 95724, 95728, 95926, 95928, 95942, 95948, 95954, 95958, 95966, 95971, 95974, 95981, 95993	July 1, 2025		
June 3, 2024	Thomps on Fire	(Butte): 95915, 95928, 95965, 95966, 95981	August 1, 2025		
July 26, 2024	Park Fire	(Butte, El Dorado, Sutter, and Tehama): 95720, 95926, 95927, 95928, 95942, 95948, 95954, 95973, 95978, 95993, 96055, 96059, 96061, 96063, 96075, 96080, and 96092	September 1, 2025		
October 10, 2024	Boyles Fire	(Lake): 95422 and 95457	November 1, 2025		

#### 2.5.3 CARE Fixed Income

CARE Table 2.5.3 CARE Fixed Income Household New Enrollments Through January 2025										
	January 2025 YTD									
Fixed Income Households [a]	4,135	4,135								

[a] CARE customers are considered fixed income households if they indicate via the CARE application that they only receive Social Security income (SSI), and/or are on Medicaid and 65 years and over, or self-certify that they are on a fixed income. Customers are also counted who submit an SSI award letter as proof of income.

### 3. Family Electric Rate Assistance (FERA) Program Executive Summary

The FERA Program provides a monthly 18 percent discount on electric bills for qualifying households of three or more individuals throughout PG&E's service area.<sup>29</sup>

D.21-06-015 approved the FERA Program budget for PYs 2021-2026.<sup>30</sup> PG&E's 2025 authorized FERA Program administrative budget is \$2,997,900, and \$20,819,000 for electric rate subsidies.<sup>31</sup> In January 2025, PG&E expended \$1,814,849 in total program costs. Of the total expenditure, \$118,048 (7%) was spent on outreach and administrative activities and \$1,696,802 (93%) in electricity rate discounts were provided to 39,262 households. The current enrollment of 39,745 households is a 25% enrollment of the estimated FERA-eligible households<sup>32</sup> in PG&E's service territory.

For 2025, the Commission set a 65% enrollment target by the end of the year. Similar to the missed target of 60% in PY 2024, PG&E will not meet 2025's 65% enrollment goal. Throughout the current program cycle, PG&E has made significant investments in marketing, education, and outreach, including substantive investments in new CBO contracts, but has only observed incremental improvements, and not results sufficient to meet the enrollment targets. In 2025, PG&E will implement several customercentric initiatives to support customers in the PEV process, including a new customer-facing how-to video. While PG&E is optimistic its PEV initiatives will increase retention for qualified customers, these initiatives are not realistically expected to drive a substantive increase in overall enrollment. PG&E will also be implementing Senate Bill 1130 (Bradford, 2024) in 2025, that expands eligibility to one and two person households.

Because PG&E's continued investment in marketing efforts and CBOs are not delivering the desired outcome, PG&E contracted a third-party consultant (Evergreen Economics) to conduct a FERA barriers enrollment study in its service territory. The study commenced in Q4 2023, with the primary activities planned for PY 2024 – Q1 2025, with preliminary findings expected to be available in early 2025. PG&E looks forward to participating in the study and is hopeful the consultant will be able to provide valuable input for stakeholders related to the structural challenges and enrollment barriers PG&E has observed in marketing FERA.

<sup>&</sup>lt;sup>29</sup> To qualify for the FERA discount, a residential customer's household income must be at 200 percent plus \$1 to 250 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.12. <sup>30</sup> D.21-06-015, Attachment 1, Table 4 FERA Approved Budgets.

<sup>31</sup> Ibid

<sup>&</sup>lt;sup>32</sup> PG&E filed the Annual CARE Eligibility Report on April 15, 2024. FERA's enrollment percentage is based on the 2024 estimated eligible population.

### 3.1 FERA Program Summary

### 3.1.1 Please provide FERA Program summary costs.

	Table 3.1.1 mmary Costs for 20	25		
FERA Budget Categories	2025 Authorized Budget <sup>[a]</sup>	Actual Expenses Year-to-Date	% of Budget Spent	
Outreach	\$2,758,300	\$113,271	4%	
Processing, Certification, Recertification	\$60,600	\$488	1%	
Post Enrollment Verification	\$89,100	\$0	0%	
IT Programming	\$0	\$0	0%	
Pilots	\$0	\$0	0%	
Studies	\$0	\$0	0%	
Regulatory Compliance	\$31,300	\$0	0%	
<b>General Administration</b>	\$58,600	\$4,288	7%	
CPUC Energy Division Staff	\$0	\$0	0%	
Total Expenses	\$2,997,900	\$118,048	4%	
Subsidies and Benefits	\$20,819,000	\$1,696,802	8%	
Total Program Costs and Discounts	\$23,816,900	\$1,814,849	8%	
[a] D.21-06-015 approved the FERA program budg	get for Pys 2021-2026.			

### 3.1.2 Please provide FERA Program enrollment rate to date.

	FERA Table 3.1.2 FERA Enrollment	
Participants Enrolled	Eligible Participants[a] [b]	YTD Enrollment Rate[b]
39,745	156,547	25%

<sup>[</sup>a] PG&E filed the 2024 Annual Estimates of CARE Eligible Customers and Related Information on April 15, 2024.

#### 3.2 FERA Program Outreach

3.2.1 Please discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

<sup>&</sup>lt;sup>[b]</sup> The eligible participants and YTD enrollment rate is based on 2024's filing described above **and** does not include the 1-2 person households eligible under SB 1130. PG&E plans to include the SB 1130 households in the 2025 Annual Estimates of CARE Eligible Customers filing and starting in the April 2025 Monthly Report.

**Direct Mail:** In January, PG&E continued the monthly FERA acquisition direct mail campaign, sending targeted direct mail to approximately 47,000 customers.

The monthly campaign sends direct mail on the third Friday of the month targeting customers in Deciles 1-3 of the FERA propensity model and Eligibility Score 1-3 who have not previously received CARE/FERA direct marketing. Customers in the campaign receive two direct mail touches approximately one month apart. The letters include English (front) and Spanish (back) copy with calls to action directing customers to apply online.

**Email:** In January 2025, PG&E deployed email to approximately 33,500 customers.

Additionally, monthly auto-recertification email notices were deployed to 477 customers in Deciles 1 and 2 of the FERA propensity model to confirm their automatic re-enrollment in FERA.

**Digital Media:** No FERA digital media for the reporting period.

**Local Outreach:** Refer to Section 2.2.1 – CARE Local Outreach, for a description of PG&E's activities sponsoring local outreach events and promoting FERA, CARE and ESA along with other programs.

**Media Coverage:** Refer to Section 2.2.1 – CARE Media Coverage.

**Tribal Outreach:** Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

**FERA Partners (Capitation Agencies):** In January 2025, there was one FERA enrollment via FERA Capitation Agencies (COCs).

**CBO Outreach**: Refer to the FERA Executive Summary and Section 3.4.2 – FERA Program Pilots – for updates on CBO Outreach.

**Partnerships with other Program Administrators:** PG&E and the DAC-SASH program administrator, GRID Alternatives, have developed a process that allows for GRID's referrals to PG&E to be directly enrolled into either CARE or FERA. GRID has verified the actual household income of the customers through their DAC-SASH application process, allowing PG&E to determine if they are CARE or FERA eligible and directly enroll them. Results from this effort for 2025 are shown in Table 3.2.1, below.

**Automatic Enrollment from ESA:** PG&E automatically enrolls customers in FERA who participate in ESA and meet the FERA household requirements. Table 3.2.1 below shows FERA automatic enrollments for January 2025 and year-to-date.

FERA Table 3.2.1 FERA Automatic Enrollment for 2025								
Source January 2025 YTD								
DAC-SASH	0	0						
ESA	38	38						

#### 3.3 FERA Recertification Complaints

3.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.

No FERA Recertification complaints were received in January 2025.

#### 3.4 FERA Studies and Pilots

#### 3.4.1 FERA Program Studies

**FERA Barriers Study:** In November 2023, PG&E commenced a FERA Barriers Study with Evergreen Economics to explore the different dimensions and corresponding solutions to FERA enrollment barriers, through qualitative and quantitative analyses and customer focused research. The study will also evaluate several hypotheses that may be linked to current enrollment challenges, and potentially, devise program and outreach recommendations to increase program enrollment. The study is expected to be completed by mid-2025.

#### 3.4.2 FERA Program Pilots

There are no active FERA Pilots, as PG&E ended its CBO FERA Pilot at the end of April 2023, due to low enrollments and limited success. As described in CARE Section 2.4.2, CARE Program Pilots, PG&E has expanded the CARE PEV Outbound Calling Pilot to also include FERA customers in the PEV process.

# 4. Appendix: ESA, CARE and FERA Tables

ESA Program Summary	ESA Program Summary Expenses
ESA Program – Table 1	ESA Main Program (SF, MH) Expenses
ESA Program – Table 2	ESA Main (SF, MH) Summary
ESA Program – Table 2A	ESA MFWB Summary
ESA Program – Table 2B	ESA Pilot Plus and Pilot Deep Program Expenses & Energy Savings by Measures Installed
ESA Program – Table 2C	ESA Building Electrification Retrofit Pilot (SCE only)
ESA Program – Table 2D	ESA Clean Energy Homes New Construction Pilot (SCE only)
ESA Program – Table 2E	CSD Leveraging
ESA Program – Tables 3A,	ESA Average Bill Savings per Treated Home/Common Area
3B, 3C, 3D,3F, 3G, 3H	
ESA Program – Tables 4A,	ESA Homes/Buildings Treated
4B, 4C, 4D, & 4E	
ESA Program – Tables 5A,	ESA Program Customer Summary
5B, 5C, 5D, 5E, & 5F	
ESA Program – Table 6	ESA Expenditures for Pilots and Studies
ESA Program – Table 7	ESA Customer Segments/Needs State by Demographic, Financial,
	Location, and Health Conditions
ESA Program – Table 8	Clean Energy Referral, Leveraging, and Coordination
ESA Program – Table 9	ESA Tribal Outreach
CARE Program – Table 1	CARE Program Expenses
CARE Program – Table 2	CARE Enrollment, Recertification, Attrition, and Enrollment Rate
CARE Program – Tables 3A & 3B	CARE Post-Enrollment Verification Results (Model & High Usage)
CARE Program – Table 4	CARE Enrollment by County
CARE Program – Table 5	CARE Recertification Results
CARE Program – Table 6	CARE Capitation Contractors
CARE Program – Table 7	CARE Expenditures for Pilots and Studies
CARE Program – Table 8	CARE and Disadvantaged Communities Enrollment Rate
CARE Program – Table 8A	CARE Top 10 Lowest Enrollment Rates
FERA Program – Table 1	FERA Program Expenses
FERA Program – Table 2	FERA Enrollment, Recertification, Attrition, and Enrollment Rate
FERA Program – Table 3A & 3B	FERA Post-Enrollment Verification Results (Model & High Usage)
FERA Program – Table 4	FERA Enrollment by County
FERA Program – Table 5	FERA Recertification Results
FERA Program – Table 6	FERA Capitation Contractors

	A	В	С	D	E	F	G	Н	I	J	K	L	М
1	Energy Savings Assistance Program Table - Summary Expenses												
2	Pacific Gas and Electric Company												
3	Through January 31, 2025												
4	Authorized Budget Current Month Expenses Year to Date Expenses % of Budget Spent YTD												
5	ESA Program:	Electric	Gas	Total	Electric	Gas		Electric	Gas	Total	Electric	Gas	Total
6													
7	ESA Main Program (SF and MH)	\$61,253,223	\$56,120,419	\$117,373,642	\$3,277,180	\$2,995,196	\$6,272,377	\$3,277,180	\$2,995,196	\$6,272,377	5%	5%	5%
8	ESA Multifamily Whole Building <sup>[1]</sup>	\$49,534,343	\$43,040,650	\$92,574,992	\$949,984	\$584,417	\$1,534,401	\$949,984	\$584,417	\$1,534,401	2%	1%	2%
9	ESA Pilot Plus and Pilot Deep <sup>[2]</sup>	\$10,728,247	\$9,513,728	\$20,241,975	\$660,199	\$585,459	\$1,245,658	\$660,199	\$585,459	\$1,245,658	6%	6%	6%
	Building Electrification Retrofit Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A
11	Clean Energy Homes New Construction Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
12	CSD Leveraging <sup>[3]</sup>	\$1,818,756	\$1,612,768	\$3,431,524	\$257	\$228	\$484	\$257	\$228	\$484	0%	0%	0%
	MCE Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	SPOC	\$193,388	\$171,495	\$439,851	\$18,353	\$16,275	\$34,629	\$18,353	\$16,275	\$34,629	9%	9%	8%
	SASH/MASH Unspent Funds <sup>[4]</sup>	\$9,566,416	\$0	\$9,566,416	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	ESA Program TOTAL	\$133,094,373	\$110,459,060	\$243,553,433	\$4,905,973	\$4,181,575	\$9,087,548	\$4,905,973	\$4,181,575	\$9,087,548	4%	4%	4%

18 [1] Reflects carry forward MFWB budget from 2024 to 2025 E \$26,068,571 / G \$22,231,381 total \$48,299,952

19 [2] Reflects carry forward Pilot Plus and Pilot Deep budget from 2024 to 2025 E \$6,073,465 / G \$5,385,902 total \$11,459,367

20 [3] Reflects carry forward CSD Leveraging budget from 2024 to 2025 E \$1,178,770 / G \$1,045,233 total \$2,224,003

<sup>[4]</sup> OP 12 of D.15-01-027 states "The Program Administrators shall ensure that program expenditures in each utility's service territory do not exceed the total authorized budget amounts over the duration of the programs. The program incentive budgets will be available until all funds are exhausted or until December 31, 2021, whichever occurs first. Any money unspent and unencumbered on January 1, 2022, shall be used for "cost-effective energy efficiency measures in low-income residential housing that benefit ratepayers," as set forth in Public Utilities Code Section 2852(c)(3)." On September 20, 2023, SCE and PG&E jointly submitted an AL 7028-E to recover IOUs administrative costs for SASH/MASH, transfer unspent funds from the SASH and/or MASH programs to the ISSA programs and dispose of the remaining funds in the IOUs! California Solar Initiative Relaxation Accounts. AL 7028- was disposed and effective on Cyches 20, 2023.

ESA program, and dispose of the remaining funds in the IOUs' California Solar Initiative Balancing Accounts. AL 7028-E was disposed and effective on October 20, 2023.

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23 NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	В	С	D	E I	F	G	Н	1 1	J	K	L	М
1			Energy	/ Savings Assis	stance Progran	n Table 1 - Mai	n (SF. MH) Exi	enses		×			
2					cific Gas and E								
3					Through Janu		,						
-	Appliances	A.ut	horized Budget [1	1		nt Month Expense	no [2]	Vaa	r to Date Expenses	roı	% of Bu	dget Spent	VTD
	ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	ESA Frogram:	Liectric	Gas	IOtai	Electric	Gas	Total	LIECTIC	Gas	Total	LIECTIC	Gas	Total
7	Appliances	\$9,858,661	\$0	\$9,858,661	\$1,111,764	\$0	\$1,111,764	\$1,111,764	\$0	\$1,111,764	11%	0%	11%
-	Domestic Hot Water	\$1,196,292	\$5,959,509	\$7,155,802	\$14,164	\$350,179	\$364,343	\$14,164	\$350,179	\$364,343	1%	6%	5%
	Enclosure	\$240,094	\$23,769,078	\$24,009,173	\$13,135	\$1,300,331	\$1,313,466	\$13,135	\$1,300,331	\$1,313,466	5%	5%	5%
	HVAC	\$11,396,870	\$7,195,406	\$18,592,276	\$1,202,057	\$815,259	\$2,017,316	\$1,202,057	\$815,259	\$2,017,316	11%	11%	11%
	Maintenance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
	Lighting	\$5,266,329	\$0	\$5,266,329	\$216,344	\$0	\$216,344	\$216,344	\$0	\$216,344	4%	0%	4%
13	Miscellaneous	\$11,578,615	\$0	\$11,578,615	\$122,702	\$0	\$122,702	\$122,702	\$0	\$122,702	1%	0%	1%
14	Customer Enrollment	\$8,627,498	\$7,650,800	\$16,278,299	(\$67,203)	(\$59,595)	(\$126,798)	(\$67,203)	(\$59,595)	(\$126,798)	-1%	-1%	-1%
15	In Home Education	\$2,583,926	\$2,291,406	\$4,875,332	(\$40,137)	(\$35,593)	(\$75,730)	(\$40,137)	(\$35,593)	(\$75,730)	-2%	-2%	-2%
	Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
	Implementation	\$2,357,070	\$2,090,232	\$4,447,302	\$353,254	\$313,263	\$666,518	\$353,254	\$313,263	\$666,518	15%	15%	15%
	Safety - Unexpected overhead costs	\$0	\$0	\$0			\$0			\$0	0%	0%	0%
_	Energy Efficiency TOTAL	\$53,105,356	\$48,956,432	\$102,061,789	\$2,926,080	\$2,683,844	\$5,609,924	\$2,926,080	\$2,683,844	\$5,609,924	6%	5%	5%
20													
21	Training Center	\$226,150	\$200,548	\$426,698	\$14,392	\$12,763	\$27,154	\$14,392	\$12,763	\$27,154	6%	6%	6%
22	Workforce Education and Training	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
	Inspections	\$2,043,979	\$1,812,585	\$3,856,563	\$59,482	\$52,748	\$112,230	\$59,482	\$52,748	\$112,230	3%	3%	3%
	Marketing and Outreach	\$980,234	\$869,264	\$1,849,498	\$48,364	\$42,889	\$91,253	\$48,364	\$42,889	\$91,253	5%	5%	5%
	Studies [2]	\$562,772	\$437,581	\$1,000,353	\$8,869	\$7,865	\$16,735	\$8,869	\$7,865	\$16,735	2%	2%	2%
26 27	Regulatory Compliance General Administration	\$430,534 \$3,868,361	\$381,795 \$3,430,433	\$812,329 \$7,298,794	\$18,069 \$201,380	\$16,023 \$178,582	\$34,092 \$379,962	\$18,069 \$201,380	\$16,023 \$178,582	\$34,092 \$379,962	4% 5%	4% 5%	4% 5%
28	CPUC Energy Division	\$35,838	\$3,430,433	\$67,618	\$544	\$482	\$1,026	\$544	\$482	\$1,026	2%	2%	2%
29	Administrative TOTAL	\$8,147,867	\$7,163,986	\$15,311,853	\$351,100	\$311,353	\$662,453	\$351,100	\$311,353	\$662,453	4%	4%	4%
30	Administrative TOTAL	\$6,147,007	\$1,103,900	\$13,311,033	\$331,100	φ311,333	\$002,433	\$331,100	φ311,333	φ002,433	4 /0	4 /0	4/0
31	TOTAL PROGRAM COSTS	\$61,253,223	\$56,120,419	\$117,373,642	\$3,277,180	\$2,995,196	\$6,272,377	\$3,277,180	\$2,995,196	\$6,272,377	5%	5%	5%
32		<b>401,200,220</b>	<del>+00,120,110</del>	ψ····,σ··σ,σ·· <u>-</u>	<b>\$0,2,.00</b>	<b>\$2,000,000</b>	<b>4</b> 0,2.2,0	\$0,2.1.,.00	<b>\$2,000,100</b>	<b>4</b> 0,2.2,0	970	<u> </u>	- 0,0
33				Fundo	d Outside of E	A Broarom B	udast						
	I. Frank Oracle			runde	d Outside of Ex	SA Program B	uugei						
	Indirect Costs					A00E 400			A00= 100	*			
	NGAT Costs					\$335,123	\$335,123		\$335,123	\$335,123			
36							F41						
37				ESA Pr	rogram Admini	strative Expen	ises [4]						
38	Administrative Expenses				\$351,100	\$311,353	\$662,453	\$351,100	\$311,353	\$662,453			
39	Total Program Costs				\$4,905,973	\$4,181,575	\$9,087,548	\$4,905,973	\$4,181,575	\$9,087,548			
40	% of Administrative Spend				7%	7%	7%	7%	7%	7%			
41													
	[1] Authorized Budget: Approved for PY 2025 in D												
	[2] Reflects carry forward Studies budget from 202			32,853									
44	[3] Negative expenses may be due to accrual reve	ersal as part of normal acc	ounting process.										
	[4] OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10												

percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

				E	SA Main Pro	gram (Sur	nmary)Total	etallation	
Measures	Basic	Plus	Units	Quantity Installed	kWh [2] (Annual)	kW [2] (Annual)	Therms [2] (Annual)	Expenses (\$)	% of Expendite
Appliances Clothes Dryer Dishwasher			Each Each		-	-			0.
Distribusion Freezers High Efficiency Clothes Washer		х	Each Each	221	39,960	- 7	4,109	211,037	0
Induction Cooking Appliance-FS Microwave		,	Each Each		- :	- :			0
Refrigerator Domestic Hot Water		х	Each	779	446,677	63	•	941,606	15
Combined Showerhead/TSV Faucet Aerator Heat Pump Water Heater - Electric			Home Each Each		- :		- :		0
Heat Pump Water Heater - Gas Heat Pump Water Heater - Propane			Each Each			- :	- :		0
Heat Pump Water Heater [3] Low-Flow Showerhead		х	Each Home	5	8,630	5		18,510	0
Other Domestic Hot Water Solar Water Heating	х		Home Home	2,068	9,845	. 1	10,018	162,687	2
Tankless Water Heater Thermostatic Shower Valve			Each	-	- :	- :		-	(
Thermostatic Shower Valve Combined Showerhead Thermostatic Tub Spout/Diverter Water Heater Repair	х	v	Each Each Each	- 101 10			196 76	10,724 4,384	(
Water Heater Replacement Water Heater Tank and Pipe Insulation <sup>8</sup>		x	Each Home	128 21	- 81	:	971 80	301,973 1,178	4
Enclosure Air Sealing		x	Home	2,114	87,906	8	8,244	1,197,297	19
Attic Insulation Attic Insulation CAC NonElect Heat <sup>[6]</sup>		Х	Home Home	33	7,785	. 1	1,475	41,822	(
Caulking Diagnostic Air Sealing			Home Home	-	- :	-	:	-	(
Floor Insulation Minor Home Repairs HVAC			Home Home	:	-:	- :	:	:	(
Central A/C replacement Central Heat Pump-FS (propane or gas space)		х	Each Home	:	-	- :	- :	:	
Duct Test and Seal Energy Efficient Fan Control		х	Home Home	24 858	1,574 141,056	1 200	593 15,010	7,487 178,399	(
Evaporative Cooler (Installation) Evaporative Cooler (Replacement)			Each Each	-	- :		- :	-	(
Furnace Repair Furnace Replacement		X	Each Each Each	37 113	- :		(861) (2,630)	27,743 573,236	9
Heat Pump Replacement Heat Pump Replacement - CAC Gas Heat Pump Replacement - CAC Propane			Each Each	:		- :			(
High Efficiency Forced Air Unit (HE FAU) High Efficiency Forced Air Unit (HE FAU) - Early Replacement		х	Home Home	2	-		68	13,836	(
High Efficiency Forced Air Unit (HE FAU) - On Burnout Portable A/C			Home Each	-				-	
Prescriptive Duct Sealing Removed - A/C Time Delay [3] Removed - FAU Standing Pilot Conversion		х	Home Home Each	1,552	209,504	152	16,402	805,784	1:
Removed - FAO Standing Filot Conversion  Room A/C Replacement  Smart Thermostat		x	Each Home	976	193,152	35	25.899	242.897	
Wholehouse Fan Maintenance		X	Each	6	1,091	1	(3)	8,582	
Central A/C Tune up [3] Condenser Coil Cleaning		Х	Home Each	:	:	•	:	- :	(
Evaporative Cooler - Maint Functioning Evaporative Cooler - Maint Non-Functioning			Each Each	-		- :	:	:	(
Evaporative Cooler Maintenance Evaporator Coil Fan Control Adjust			Home Each Each			- :	- :		(
Furnace Clean and Tune HVAC Air Filter Service			Home Each		-	-	-	-	(
Lifecycle Refrigerant Management Range Hood			Each Each	767	169,671	150	:	365,577	(
Refrigerant Charge Adjustment Lighting Exterior Hard wired LED fixtures		x	Each Each	-	•		•		(
LED A-Lamps LED Reflector Bulbs	x		Each Each	21,335 2,246	204,880 25,517	5	(484)	184,911 19,200	3
Removed - Interior Hard wired LED fixtures Removed - LED Night Light		х	Each Each	-		- :			(
Removed - LED Torchiere Removed - Occupancy Sensor		х	Each Each	-	- :	-	- :	-	(
Miscellaneous Air Purifier CO and Smoke Alarm		х	Home Each	29	- :		•	6,073	(
Cold Storage Comprehensive Home Health and Safety Check-up		х	Each Home	2		- :		630	(
Pool Pumps Power Strip		х	Each Each	9	9,836	. 1		13,549	
Power Strip Tier II Pilots	X		Each	1,063	191,340	4	•	97,487	
Customer Enrollment ESA Outreach & Assessment			Home	3,100				\$ 458,681	
ESA In-Home Energy Education			Home	3,100				\$ 231,664	3
Total Savings/Expenditures					1,748,505	635	79,108	\$ 6,126,951	
Total Households Weatherized [1]			Total	2,454					
- Single Family Households Treated - Multi-family Households Treated - Multi-family Households Treated (In-unit)			Total Home Home	2,566 237					
Mobile Homes Treated Total Number of Households Treated			Home Home	297 3,100					
# Eligible Households to be Treated for PY % of Households Treated			Home %	54,876 6%					
- Master-Meter Households Treated		<u> </u>	Home	123					
ESA Program - Main			Ye Electric	ear to Date Expenses Gas	[4] Total				
Administration [5]			\$351,100	\$311,353	\$662,453				
Direct Implementation (Non-Incentive) [6] Direct Implementation [7]			\$353,254 \$2,572,826	\$313,263 \$2,370,580	\$666,518 \$4,943,406	< <includes< td=""><td>measures costs</td><td></td><td></td></includes<>	measures costs		
				,					
TOTAL ESA Main COSTS			\$3,277,180	\$2,995,196	\$6,272,377	l			
[1] Weatherization may consist of attic insulation, attic access we [2] All savings are calculated based on the following sources: DN	V/GL Impai	, weathers ct Evaluation	tripping - door, con Program Year	aulking, and minor hon s 2015-2017 Impact II,	e repairs. or ESA workpap	oers.			
[3] Savings values updated in July 2022 based on workpaper upd [4] Total ESA Main YTD expenses are reported in ESA Table 1.				Paradetera O	nno Co	Iminint	and CRITO E-	nı Divinion	00
[5] Administrative includes expenses from Training Center, Inspe									

	A	В	C Energy Sa	D wings Assistance Pro	E gram Table 2A - M	F	G	Н	ı	J
2			Energy Sa		gram Table 2A - M and Electric Comp h January 31, 2025	any	uliding			
5			т	able 2A ESA Prog	ram - Multifamil	y Whole Buildin	g <sup>5</sup>			
6		Units (of	Measure Type (In-	Year-T	o-Date Completed &	& Expensed Installa	ation			
7	Measures <sup>[1]</sup>	Measure such as "each")	unit vs Common Area) <sup>[6]</sup>	Quantity Installed	for Cap-kBTUh and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
9 10	Appliances High Efficiency Clothes Washer Refrigerators	Each Each	In-Unit In-Unit	32 831		370 178,509	0 25	690	\$ 31,778.92 \$ 435,181.73	2.50% 34.27%
11 12 13	Refrigerators  Domestic Hot Water  New: Non-Condensing Domestic Hot Water Boiler	Each Cap-kBtuh	CAM/WB CAM/WB			-	-	-	s -	0.00%
14 15 16	New: Condensing Domestic Hot Water Boiler Storage Water Heater Tankless Water Heater	Cap-kBtuh Cap-kBtuh Cap-kBtuh	CAM/WB CAM/WB CAM/WB				-	-	s .	0.00% 0.00% 0.00%
17 18	Heat Pump Water Heater Demand Control DHW Recirculation Pump	kW Each	CAM/WB CAM/WB				-			0.00% 0.00%
19 20 21	Low flow Showerhead Faucet Aerator Other Hot Water	Each Each Household	CAM/WB CAM/WB In-Unit	740		1,907	- 0	4,922	\$ - \$ 42,333.40	0.00% 0.00% 3.33%
22 23 24		Each Household Household	In-Unit In-Unit In-Unit	152 22 13		81	:	172 150 16	\$ 14,822.28 \$ 235.12 \$ 5,976.59	1.17% 0.02% 0.47%
25 26 27	Heat Pump Water Heater Hot Water Pipe Insulation Boiler Controls	Each Each	In-Unit CAM/WB CAM/WB	-		-	-		\$ - \$ -	0.00% 0.00% 0.00%
28 29 30	Envelope Air Sealing Attic Insulation	Household Household	In-Unit	22,055 1,887		39,652 487	4 0	2,788 48	\$ 309,253.94 \$ 1,517.35	24.35% 0.12%
31 32 33	Wall Insulation Blow-in Whole Building Attic Insulation Window Film	Sq Ft Sq Ft Sq Ft	CAM/WB CAM/WB			-	-	-	\$ - \$ -	0.00% 0.00% 0.00%
34 35	Windows HVAC	Sq Ft	CAM/WB CAM/WB	-		-	-		\$ -	0.00%
36 37 38	Air Conditioners Split System Heat Pump Split System New: Packaged Air Conditioner	Cap-Tons Cap-Tons Cap-Tons	CAM/WB CAM/WB	-		-	-	-	\$ - \$ -	0.00% 0.00% 0.00%
39 40 41	Package Terminal A/C Package Terminal Heat Pump Furnace Replacement	Cap-Tons Cap-Tons Cap-kBtuh	CAM/WB CAM/WB			-	-	-	\$ - \$ -	0.00% 0.00% 0.00%
42 43 44	Space Heating Boiler Smart Thermostats Smart Thermostats	Cap-kBtuh Each Each	CAM/WB CAM/WB In-Unit	- - 75	-	13,731		- - 1,803	\$ - \$ - \$ 18,918.86	0.00% 0.00% 1.49%
45 46 47	Furnace Repair/Replacement Central A/C Replacement High Efficiency Forced Air Unit (HE FAU)	Each Each Each	In-Unit In-Unit In-Unit	116		-	-	(145)	\$ 24,462.54 \$ -	1.93% 0.00% 0.00%
48 49 50	Portable A/C Central A/C Tune up Smart Efficient Fan Control	Each Each Each	In-Unit In-Unit In-Unit	- - 227 31		29,213	- 25 6	167	\$ - \$ 107,152.89 \$ 5,737.37	0.00% 0.00% 8.44% 0.45%
51 52	Prescriptive Duct Sealing Blower Motor Retrofit	Each Each	In-Unit CAM/WB	121 -		5,305 12,186 -	9	1,070	\$ 5,737.37 \$ 55,865.68 \$ -	4.40% 0.00%
53 54 55	Efficient Fan Controller Lighting Interior LED Lighting	Each	CAM/WB CAM/WB	-		-	-	-	s -	0.00%
56 57 58	Interior TLED Type A Lamps Interior TLED Type C Lamps New: LED T8 Lamp - Interior	Each Each	CAM/WB CAM/WB	-			-		\$ - \$ -	0.00% 0.00% 0.00%
59 60	New: LED T8 Lamp - Exterior Interior LED Fixture Interior LED Screw-in	Each Each	CAM/WB CAM/WB CAM/WB			-	-		s -	0.00% 0.00% 0.00%
62 63	Exterior LED Screw-in Interior LED Exit Sign Exterior LED Lighting	Each Each	CAM/WB CAM/WB CAM/WB	-		-	-	-	\$ -	0.00% 0.00% 0.00%
65 66	New: LED Parking Garage Fixtures LED Exterior Wall or Pole Mounted Fixture LED Corn Lamp for Exterior Wall or Pole Mounted	Each Each Each	CAMWB CAMWB CAMWB			-			\$ -	0.00% 0.00%
67 68 69	Exterior LED Lighting - Pool Wall or Ceiling Mounted Occupancy Sensor	Each Each	CAM/WB CAM/WB	-			-		\$ - \$ -	0.00% 0.00% 0.00%
70 71 72	LED Diffuse A-Lamps LED Reflector Bulbs Miscellaneous	Each Each	In-Unit In-Unit	4,371 56		41,879 636	1 0	(99) (1)	\$ 35,532.35 \$ 487.18	2.80% 0.04%
73 74 75	Tier-2 Smart Power Strip Variable Speed Pool Pump Smart Power Strip Tier II	Each Each	In-Unit CAM/WB CAM/WB	209		16,460	- 4	-	\$ 15,295.76 \$ -	1.20% 0.00% 0.00%
76 77 78	Cold Storage Air Purifier CO and Smoke Alarm	Each Home Each	In-Unit In-Unit In-Unit	15		-	-	-	\$ - \$ 3,155.06 \$ -	0.00% 0.25% 0.00%
79 80 81	CO and Smoke Alarm Minor Repair Advanced Keyboard	Each Each Each	CAM/WB In-Unit In-Unit	- 55 3		- - 201	-	-	\$ - \$ 1,682.19 \$ 432.81	0.00% 0.13% 0.03%
82 83	Advanced Keyboard  Electrification  New - Central Heat Pump-FS (propane or gas space)	Each	In-Unit	-		-	-	-	· -	0.00%
85 86	Heat Pump Clothes Dryer - FS Induction Cooktop - FS	Each Each	In-Unit In-Unit						s .	0.00%
87 88 89	Ductless Mini-split Heat Pump - FS Heat Pump Water Heater - FS Heat Pump Pool Heater - FS	Each Each	In-Unit In-Unit CAM/WB						\$ - \$ -	0.00% 0.00% 0.00%
90 91 92	Ductless Mini Split - FS Heat Pump Water Heater - FS Customer Enrollment	Each Each	CAM/WB CAM/WB	- :			- :	-	· ·	0.00% 0.00%
93 94 95	ESA Outreach & Assessment ESA In-Home Energy Education Ancillary Services	Household Household	In-Unit In-Unit	2,275 1,687		-		-	\$ 117,572.76 \$ 42,500.23	9.26% 3.35%
96 97	Audit4									
	Total			34,973		340,616	76.90	11580	\$ 1,269,895.01	100.00%
100 101	Multifamily Properties Treated  Total Number of Multifamily Properties Treated <sup>2</sup> Subtotal of Master-metered Multifamily Properties	Number 0								
102	Treated Total Number of Multifamily Tenant Units w/in	0								
103	Properties Treated <sup>3</sup> Total Number of buildings w/in Properties Treated	0								
105	Multifamily Properties Treated (In-Unit)	Number								
П	Total Number of households individually treated (in- unit)	1,105								
109 110	ESA Program - MFWB	Electric	Year to Date Exper	Total						
112 113	Administration Direct Implementation (Non-Incentive) Direct Implementation	\$105,548 \$84,840 \$759,596	\$93,599 \$74,925 \$415,893		< <includes measur<="" th=""><th>res costs</th><th></th><th></th><th></th><th></th></includes>	res costs				
114 115	SPOC TOTAL MFWB COSTS	\$18,353 \$968,337	\$16,275 \$600,692	\$34,629 \$1,569,029						
117	[1] Measures are customized by each IOU, see "Table 2B pertains to their program. Table 2B-1 Column A should in in system output (KBtu) for DHW and Furance, and in sy Highlighted in each er the in-unit measure types that werk Add one new CAM/WB measure categodies "Exterior LEE	i-1, Eligible Measur natch Table 2B Col ft sizes for Windows e not included in the O Screw-in* that was	es List'. Measures lis umn A for eligible (no s. These totals have l a previous version of s not included in the	at may change based or it canceled) measures. been corrected in this in the table. preivous tables.	PG&E inadvertently in nonth's report.	n on both costs and misreported the num	benefits and may vanber of DHW, Furna	ary across climate zo ce, and Window insta	nes. Each IOU should fill out	Table 2B as it antities were reported
119	[2] Multifamily properties are sites with at least five (5) or [3] Multifamily tenant units are the number of dwelling un					ber of dwellings trop	ated as cantured in t	able 2A.		
120 121	[4] Commissioning costs, as allowable per the Decision,				uic saine iluiii	or anamingo dec	as suptured III t			
123	[5] Applicable to Deed-Restricted, government and non-p [6] Measure type column added to identify if a measure is	for in-unit or comm	non area/whole buildi	ng because they use d	ifferent workpaper sa	09, where 65% of te wings.	nants are income el	igible based (at or be	low 200% of the Federal Pov	erty Guidelines).
124 125 126	[7] Total quantity installed will not be reported starting Ju NOTE: Any required corrections/adjustments are reporte NOTE: Audit costs may be covered by other programs or	d herein and supers	sede results reported	in prior months and ma	ay reflect YTD adjust	ments.	ject.			
127	NOTE: "Quantity Installed" values highlighted in red were were for the number of individual measures installed white	entered incorrectly	in previous monthly	reports. The quantity s	hould reflect the nun	nber of households r	eceived the corrspo	nding measures, the	quantities reported in the pre	vious monthly reports

	A	В	С	D	E	F	G	Н		J J	K	L	М	N	0	Р	Q
2					Ene	ergy Savings		Program Tal Sas and Elect		Pilot Plus and Pilot Deep							
3								ugh January									
4																	
5					SA Program e Completed &		lation [1]					-	Vear-To-		Program - F	Pilot Deep pensed Instal	lation [1]
Ť			Quantity	kWh <sup>[3]</sup> (Annual)		Therms <sup>[3]</sup>	Expenses	% of						kW <sup>[3]</sup>	Therms <sup>[3]</sup>	Expenses	% of Expenditure
7	Measures <sup>[2]</sup>	Units	Installed	KWn <sup>-</sup> (Annual)	kW <sup>(3)</sup> (Annual)	(Annual)	(\$) <sup>[6]</sup>	Expenditure		Measures <sup>[2]</sup>	Units	Installed (An	nual) (A	Annual)	(Annual)	(\$) <sup>[6]</sup>	% of Expenditure
9	Appliances Efficient Electric Dryer	Each	1	401	-	(1)	\$ 909	0.4%		Appliances Efficient Electric Dryer	Each	5	22		59	\$ 6,075	1.4%
10	Heat Pump Dryer High Efficiency Clothes Washers	Each Each	. 1	(62)	0.0	(3)	\$ - \$ 1,054	0.0% 0.4%		Heat Pump Dryer High Efficiency Clothes Washers	Each Each		(143)	0.1	- (8)		0.0% 0.8%
12	Induction Cooktop/Range Pool Pump Retrocommissioning (RCx)	Each Each	-	-	-	-	\$ - \$ -	0.0%		Induction Cooktop/Range Pool Pump RCx	Each Each	- 1	76	(0.2)	(1)		0.4%
14 15	Pool Pump Replacement Refrigerator	Each Each	1 5	895 860	0.1	(16)	\$ 2,650 \$ 7,830	1.1%		Pool Pump Replacement Refrigerator	Each Each	- 8 1	.765	0.2	(16)	\$ - \$ 14.249	0.0%
16 17	Standard Electrc Range Tier 2 Adv Power Strip w Bluetooth	Each Each	- 2	324	-	-	\$ - \$ 153	0.0%		Standard Electrc Range Tier 2 Adv Power Strip w Bluetooth	Each Each	- 3	486			\$ - \$ 248	0.0% 0.1%
18 19	Domestic Hot Water Combined Showerhead/TSV	Each	_			_	s -	0.0%		Domestic Hot Water Combined Showerhead/TSV	Each	_	-			s -	0.0%
20 21	Heat Pump Water Heater Heat Pump Water Heater - Fuel Sub	Each Each	-	-			S -	0.0%		Heat Pump Water Heater Heat Pump Water Heater - Fuel Sub	Each Each	- 3	(625)	0.0	325		0.0% 4.2%
22	Heat Pump Water Heater - Fuel Sub (120V) Low Flow Faucet Aerator	Each Each	-	-	-	-	\$ -	0.0% 0.0%		Heat Pump Water Heater - Fuel Sub (120\) Low Flow Faucet Aerator	Each Each		(579)	0.0	128		1.3%
24	Low Flow Showerhead	Each	2	13	i i	9		0.0%		Low Flow Showerhead	Each	7	45	-	32		0.0%
25 26	Storage Water Heater Tankless On-Demand	Each Each	16	- 111	-	393	\$ 43,061 \$ -	17.3% 0.0%		Storage Water Heater Tankless On-Demand	Each Each	16	- 62	-	417	\$ -	9.9%
27 28	Tub Diverter/ Tub Spout	Each Each	- 2				\$ 85 \$ -	0.0%		Thermostat-controlled Shower Valve Tub Diverter/ Tub Spout	Each Each	- 2	-	-	-	\$ 88 \$ -	0.0% 0.0%
29 30	Water Heater Blanket Water Heater Pipe Insulation	Each Len. Ft	-	-	-	-	\$ - \$ -	0.0% 0.0%		Water Heater Blanket Water Heater Pipe Insulation	Each Len. Ft	-	-	-	-	\$ - \$ -	0.0% 0.0%
31	Enclosure Attic Insulation	Home	6	765	2.2	142	\$ 14,575	5.9%		Enclosure Attic Insulation	Home	9 2	,330	11.0	346	\$ 25,323	5.7%
33 34	Diagnostic Air Sealing Exterior Wall Insulation	Home Home	16	(137)	2.0	191	\$ 10,410 \$ -	4.2% 0.0%		Diagnostic Air Sealing Exterior Wall Insulation	Home Home	18	(6)	1.8	181	\$ 12,887 \$ -	2.9%
35 36	Floor Insulation HVAC	Home	-		-		š -	0.0%		Floor Insulation	Home	1	(152)	-	102	\$ 4,210	1.0%
37 38	Central Air Conditioner (A/C) Fan Controller for A/C	Each Each	10	7,531	5.7	-	\$ 66,809	26.9% 0.0%		Central A/C Fan Controller for A/C	Each Each	16 14 1	,944	3.3		\$ 117,854 \$ 266	26.7% 0.1%
39 40	New Portable A/C	Each	- 10		0.1			0.0%		New Portable A/C High Efficiency Furnace	Each	-	-	-	403	\$ -	0.0%
41	High Efficiency Furnace Diagnostic Duct Sealing	Each Each	20	1,532	2.5	169	\$ 4,879	22.2%		Diagnostic Duct Sealing	Each Each		319	2.3	403 206	\$ 7,933	18.4%
42	Duct Replacement Duct Sealing with Equipment Upgrade	Each Each	359	116	0.7	42	\$ 6,450 \$ -	2.6% 0.0%		Duct Replacement Duct Sealing with Equipment Upgrade	Each Each	- 51	178	(1.0)	-	\$ 1,055 \$ -	0.2% 0.0%
44	Ducted Heat Pump Ducted Heat Pump - Fuel Substitution	Each Each	-	-	-	-	\$ - \$ -	0.0%		Ducted Heat Pump Ducted Heat Pump - Fuel Substitution	Each Each		,433) (,938)	2.6 8.7	226 436		1.1% 5.1%
46 47	Ductless Heat Pump Ductless Heat Pump - Fuel Substitution	Each Each	-	-	-	-	\$ - \$ -	0.0%		Ductless Heat Pump Ductless Heat Pump - Fuel Substitution	Each Each	-	-		-	\$ - \$ -	0.0%
48 49	Smart Thermostat Whole House Fan	Each Each	9	-	0.7	-	\$ 2,215 \$ -	0.9% 0.0%		Smart Thermostat Whole House Fan	Each Each	- 11	305	0.1		\$ 3,317 \$ -	0.8% 0.0%
50 51	Packaged HVAC Maintenance	Each	3	749	-	44	\$ 25,035	10.1%		Packaged HVAC Maintenance	Each	5 3	,529		4	\$ 53,008	12.0%
52	Minor Home Repair Lighting	Home	7	-			\$ 6,204	2.5%		Minor Home Repair Lighting	Home	17	-	-	- 1	\$ 11,894	2.7%
54 55	A-Lamp LED	Each	60	518	0.0	(12)	\$ 1,055	0.4%		A-Lamp LED	Each	28	242	0.0	(6)	\$ 543	0.1%
56 57	Reflector Lamp LED Miscellaneous	Each	-				s .	0.0%		Reflector Lamp LED Miscellaneous	Each					3 -	0.0%
58	Cold Storage New Air Purifier	Each Each	-	-	-	-	\$ - \$ -	0.0%		Cold Storage New Air Purifier	Each Each	-	-	-	-	\$ -	0.0% 0.0%
59 60	Customer Enrollment [4] ESA Outreach & Assessment	Home	23				\$ 6,024	2.4%		Customer Enrollment [4] ESA Outreach & Assessment	Home	23				\$ 6,024	1.4%
61 62	ESA In-Home Energy Education	Home	23				S -	0.0%		ESA In-Home Energy Education	Home	23				\$ -	0.0%
63 64	Total Savings/Expenditures			13,617	14	1,223	248,768	100.0%		Total Savings/Expenditures		20	,427	29	2,835	441,188	100.0%
65 66	Households Treated		Total							Households Treated		Total					
67 68	Single Family Households Treated     Mobile Homes Treated	Home Home	23							Single Family Households Treated     Mobile Homes Treated	Home Home	23					
69 70	Total Number of Households Treated	Home	23							Total Number of Households Treated	Home	23					
71		. v.		(6)													
73	ESA Program - Pilot Plus and Pilot Deep	Electric	ar to Date Expe	Total													
74 75	Administration [7] Direct Implementation (Non-Incentive) [8]	\$55,866 \$31,295	\$49,541 \$27,752	\$105,406 \$59,046													
76 77	Direct Implementation (Non-Incentive) [8] Direct Implementation [9]	\$573,039	\$508,166	\$1,081,205	< <includes mea<="" th=""><th>asures costs</th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></includes>	asures costs											
78	TOTAL Pilot Plus and Pilot Deep COSTS	\$660,200	\$585,459	\$1,245,657	1												
79 80		Ye	ar to Date Expe	enses <sup>(6)</sup>	1												
81	ESA Program - Pilot Plus and Pilot Deep Inspections	Electric \$4,347	Gas \$3,854	Total \$8,201	1												
83 84	Marketing and Outreach General (PG&E) Administration	\$0 \$19,170	\$0 \$17,000	\$0 \$36,170	1												
85 86	Direct Implementer ADMIN EM&V Studies	\$19,170 \$31,295 \$32,349	\$27,752 \$28,687	\$59,046 \$61,035	1												
87 88	Direct Installation Materials	\$557,061	\$493,997	\$1,051,059	1												
89	Performance Incentive Home Audit; Test-In Test-Out	\$6,386	\$5,663	\$12,048	1												
90 91	Remediation & Mitigation WE&T	\$9,592 \$0	\$8,506 \$0	\$18,098 \$0	1												
92 93	[1] "Completed and Expensed Installation" proje	ect savings and	expenses will be	reported when pro	jects have been f	ully closed (i.e. ir	spected, issu	es resolved, per	mits close	ed as applicable) and reported by Pilot Implen	nenter to PG	&E. All measures	and sav	rings fron	n a project will	be reported as	either Pilot Plus or
94	Pilot Deep. Savings from a single project will no [2] The measure list for PG&E Pilot Plus and D	ot span both table	es.														
95 96	[3] Energy savings are reported based on best	available informa	ation at the time.			re derived from e	nergy modelin	g software. The	energy m	odeling software estimates savings within +/-	- 10% certain	ty. PG&E intends	s to repor	rt the low	er value in this	range as inter	im savings until meter-
97 98	based savings estimates are reportable (typical [4] In the PG&E Pilot Plus and Deep delivery m	lly 12 months po	st installation).														
99	ESA Outreach & Assessment.										y, Luc	and the second of	_ process	,	a tourier, and	2001 01 010	bo sudmod do
100	[5] Final, disaggregated costs for measure insta [6] Total ESA Pilot Plus and Pilot Deep YTD ex																
102	[7] Administration includes expenses from the f					Training, Inspec	tions, Marketin	ng and Outreach	n, and Eva	aluation.							
103	<ul><li>[8] Direct Implementation (Non-Incentive) includes</li><li>[9] Direct Implementation includes expenses for</li></ul>			dministration and M	larketing.												
105																	
100	NOTE: Assessment as a second s			la annu den como de como		J	Daniel										
107	NOTE: Any required corrections/adjustments a	re reported herei	n and supersed	e results reported in	prior months an	a may reflect YTI	adjustments										

	A	В	С	D	E	F	G	Н
1						it Pilot (SCE only) S		
H	Energy Savii	iyə Assisialice				it i not (SCE only) S	unina y	
2				and Electric C				
3			Throug	h January 31, 2	2025			
4								
5				ESA Proc	ram - Building E	lectrification Retrof	it Pilot <sup>[1][4]</sup>	
6				Ye	ar-To-Date Complet	ed & Expensed Installat	ion	
7	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	Appliances		Quantity instance	Kirii (Ailiaai)	KW (Alliaul)	memo (Amau)	Expenses (¢)	70 Of Experialture
	Electric Dryer	Each						
	Heat Pump Dryer	Each						
11		Each						
	Induction Range	Each						
	Domestic Hot Water							
	Heat Pump Water Heater	Each						
	Enclosure							
16	Attic Insulation	Home						
	HVAC							
18	Heat Pump HVAC	Each						
19	Duct Seal	Each						
	Smart Thermostat	Each						
21	Miscellaneous <sup>[2]</sup>							
22	Minor Home Repair	Home						
23	Carbon Monoxide/Smoke Alarm	Each						
24	Electric Panel	Each						
	Electric Sub-Panel	Each						
	Electrical Circuit Run	Each						
	Induction Cookware	Home						
	Customer Enrollment							
	Energy Assessment	Home						
30								
31	Total Savings/Expenditures							
32				_				
33	Households Treated		Total					
	Single Family Households Treated	Home						
35	Estimated Avg. Annual Bill SavingsTreated <sup>[3]</sup>	Home						
36								
37					_			
38			Year to Date Expenses					
39	ESA Program - Building Electrification	Electric	Gas	Total				
	Administration							
	Direct Implementation (Non-Incentive)							
42	Direct Implementation				< <includes measure<="" td=""><td>es costs</td><td></td><td></td></includes>	es costs		
43					Ī			
44	TOTAL Building Electrification COSTS				1			
45					•			
46	[1] The costs for the following measures are inclu	ded in the overall e	vnenditures of the RF Dil	ot: additional line e	et for ductless mini-c	nlits and huilding nermite		
47	The costs for the following measures are more						ouseholds	
48	[3] Estimated average annual bill savings will be	calculated prior to p	articination and must not	increase total ener	av costs	na acco or participating n	ouseriolus.	
49	[4] No installation data to report as of October 202	23	artionation and must flut	morease total ellel	av odala.			
49	140 motamation data to report as or October 20.	-0.						

	A	В	С	D	E	F	G	Н
1	E	nergy Savings	Assistance Progra	am Table 2D - Clea	n Energy Homes New Construction Pilo	t (SCE ONLY[1])		•
2		0, 0	J		Electric Company	,		
3					nuary 31, 2025			
H				i i i ougii ou				
4								
5					ESA Program - Clean Energy Homes New Cor	struction Pilot [1]		
Н					, , , , , , , , , , , , , , , , , , ,		Estimated	
ш			Monthly Total	Monthly Total Units	YTD Total	YTD Total Units (Living	Incentive	% Incentive Budget
6		Units		(Living Units)		Units)	Expenses (\$)	
7	Interest form submitted	Homes						
		Homes						
	Application for direct design assistance (in progress							
	Applications for design incentive (in progress)	Homes						
	Application for direct design assistance (completed	Homes						
	Applications for design incentive (completed)	Homes						
	Applications for tenant education incentive (in progr							
	Applications for tenant education incentive (complet	Homes						
	Total Savings/Expenditures							
16	-							
17		-			1			
18	ESA CEH Outreach and Education	Units	Monthly Total	YTD Total				
		Number of						
19	Webinars	webinars						
		Unique						
20	Active leads	developer						
21	Netive leads							
22								
I I				Compliance Margin			Estimated	
23	Design Assistance Completed Applications	Units	Quantity	Designed kWh	Compliance Margin Designed BTU (Annual)*	Avoided CO2 Emissions	Incentive	% Incentive Budget
		Harris		(Annual)*			Expenses (\$)	0.000
24		Homes					\$ -	0.00%
25		Homes					\$ -	0.00%
	Total Savings/Expenditures						\$ -	0.00%
27								
28			Year to Date Expens	ses				
	ESA Program - Clean Energy Homes	Electric	Gas	Total				
	Administration	\$ -	\$ -	\$ -				
	Direct Implementation (Non-Incentive)	\$ -		\$ -				
	Direct Implementation	\$ -		-	< <includes costs<="" measures="" td=""><td></td><td></td><td></td></includes>			
33								
34	TOTAL Clean Energy Homes COSTS	\$ -	\$ -	\$ -				

A Energy S	B Saving	C s As	D sistance Pro	E ogram Table 2	F E - CSD Leve	G raging	Н	ı	J
2		Pac	ific Gas and	Electric Com uary 31, 2025	pany				
5					ESA Progr	am - CSD	Leveragir	ıg	
7 Measures	Basic	Plus	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8 Appliances 9 Clothes Dryer [1]			Each	-	-	-	-	-	-
10 Dishwasher [1] 11 Freezers [1]			Each Each	-	-	-	-	-	
12 High Efficiency Clothes Washer 13 Microwave			Each Each	-	-		_	-	-
14 Refrigerator 15 Domestic Hot Water 16 Combined Showerhead/TSV			Each Home		-		÷		
17 Faucet Aerator 18 Heat Pump Water Heater			Each Each	-	-	-	-	-	-
Heat Pump Water Heater - Electric     Heat Pump Water Heater - Gas			Each Each	-	-	-	-	-	-
21 Heat Pump Water Heater - Propane 22 Low-Flow Showerhead			Each Home	-	-	-	-	-	
23 Other Domestic Hot Water 24 Solar Water Heating [1]			Home Home	-	-	-	-	-	
Tankless Water Heater     Thermostatic Shower Valve     Thermostatic Shower Valve Combined Showerhead			Each Each	-	-	-	- :	-	
27 Intermostatic Snower valve Combined Snowerhead 28 Thermostatic Tub Spout/Diverter 29 Water Heater Repair			Each Each Each					-	
30 Water Heater Replacement 31 Water Heater Tank and Pipe Insulation			Each Each	-	-	-		-	-
32 Enclosure 33 Air Sealing			Home	-	-			-	
34 Attic Insulation 35 Attic Insulation CAC NonElect Heat			Home Home	-	-		-	-	
36 Caulking 37 Diagnostic Air Sealing [1] 38 Flor Insulation [1]			Home Home	-			-	-	
38 Floor Insulation (1) 39 Minor Home Repairs 40 HVAC			Home Home					-	
40 HVAC 41 Central A/C replacement 42 Central Heat Pump-FS (propane or gas space) [1]	F		Each Each		- :	-	-		
43 Duct Test and Seal [1] 44 Energy Efficient Fan Control [1]			Home Home	-	-	-	-	-	-
45 Evaporative Cooler (Installation) [1] 46 Evaporative Cooler (Replacement) [1]			Each Each	-	-	-	-	- -	-
47 Fumace Repair 48 Fumace Replacement			Each Each	-	-	-	_	-	-
49 Heat Pump A/C Replacement 50 Heat Pump Replacement - CAC Gas			Home	-	-	-	-	-	-
51 Heat Pump Replacement - CAC Propane 52 High Efficiency Forced Air Unit (HE FAU) [1]			Home Home	-	-	-	-	-	-
High Efficiency Forced Air Unit (HE FAU) - Early Replacement     High Efficiency Forced Air Unit (HE FAU) - On Burnout     Portable A/C [1]			Home Home Each		-	-	-	-	
55 Portable A/C [1] 56 Prescriptive Duct Sealing 57 Removed - A/C Time Delay [1]			Home Home		-			-	
58 Removed - FAU Standing Pilot Conversion [1] 59 Room A/C Replacement [1]			Each Each	-	-	-	-	-	-
60 Smart Thermostat 61 Wholehouse Fan [1]			Home Each	-	-		-	-	-
62 Maintenance 63 Central A/C Tune up [1]			Home	-	-			-	
64 Condesner Coil Cleansing 65 Evaporative Coil			Each Each	-	-	-	-	-	
66 Evaporative Cooler - Maint Functioning 67 Evaporative Cooler - Maint Non-Functioning			Each Each	-	-	-	-	-	
68 Evaporative Cooler Maintenance [1] 69 Fan Control Adust 70 Furnace Clean and Tune [1]			Home Each Home		-	-	-	-	
71 HVAC Air Filter Service 72 Range Hood			Each Home	-	-	-	-	-	-
73 Refrigerant Change Adjustment 74 Lighting			Each		-				
75 Exterior Hard wired LED fixtures 76 LED A-Lamps			Each Each	-	-		-	-	-
77 LED Reflector Bulbs 78 Removed - Interior Hard wired LED fixtures [1]			Each Each	-	-		-	-	-
79 Removed - LED Night Light [1] 80 Removed - LED Torchiere [1] 41 Removed - Occupancy Concer [1]			Each Each		-		-	-	-
81 Removed - Occupancy Sensor [1] 82 Miscellaneous 83 Air Purifier [1]			Each Home		-			-	
33 Air Purmer [1] 84 [CO and Smoke Alarm [1] 85 [Cold Storage [1]]			Each Each			Ė			
86 Comprehensive Home Health and Safety Check-up [1] 87 Pool Pumps [1]			Home Each	-		-		-	
88 Power Strip [1] 89 Power Strip Tier II			Each Each	-	-	-		-	
90 <b>Pilots</b> 91 -				-	-			-	
92 Customer Enrollment 93 ESA Outreach & Assessment			Home	-				-	-
94 ESA In-Home Energy Education 95 96 Total Savings/Expenditures			Home	-				-	
96 Total Savings/Expenditures 97 98 Total Households Weatherized								-	
99 100 CSD MF Tenant Units Treated					Total			-	-
101 - 102 -				-	-				
103 104						•			
105 106 ESA Program - CSD Leveraging			Ye: Electric	ar to Date Expen	ses <sup>[2]</sup> Total	Ī			
107 Administration [3] 108 Direct Implementation (Non-Incentive) [4]			\$0	\$0	\$0				
109 Direct Implementation (Non-incentive) 197 1101			\$0 \$0		\$0 \$0				
111 TOTAL CSD Leveraging COSTS			\$0	\$0	\$0	t			
112 113 * PG&E does not have any leveraging data with CSD to report for 114 [11] Measures not available to CSD for leaveraging.	this repo	orting	period.						
115 [2] Total CSD YTD expenses are reported in ESA Table Summary 116 [3] Administration includes administration labor expenses.	·.								
117 [4] Direct Implementation (Non-Incentive) includes Implementer ex 118 [5] Direct Implementation includes expenses for installation of mea	penses. sures.								
119 NOTE: Any measures noted as 'NEW' have been added during th 120 NOTE: Any measures noted as 'REMOVED', are no longer offered	e course d by the	progr	am but have be	en kept for tracki	ng purposes.				
121 NOTE: Any required corrections/adjustments are reported herein a	and sup	ersed	e results reporte	ed in prior months	and may reflect	YTD adjustn	nents.		

2	A Energy Savings Assistance Program Tables 3A-H - Energy Savings and A	Average Bill Savings per Treated
3	Home/Common Area	g cag. p
3	Pacific Gas and Electric Company	
	Through January 31, 2025	
1	Thiough Sandary 51, 2025	
4	Table 24 FCA Drawaw (CF MII)	
5	Table 3A, ESA Program (SF, MH)	
6		1,748,505
7	Annual Therm Savings	79,108
9		20,812,199 865,536
10		\$0.24
11		\$2.39
12		\$196.44
13		\$1,771.81
14		
15	Table 3B, ESA Program - Multifamily Whole Building (I	ME In-Unit\ [1]
16		
17		338,133 11,382
	Lifecycle kWh Savings	4,099,945
	Lifecycle Therm Savings	107,481
20		\$ 0.20
21		\$ 2.20
22		\$ 82.74
23		\$ 739.04
24		
25	Table 3C, ESA Program - Multifamily Whole Buildin	g (MFWB)
26	Annual kWh Savings	340,449
27	Annual Therm Savings	7,909
28		4,073,361
	Lifecycle Therm Savings	92,393
30		\$ 0.57
31		\$ 1.79
32		\$ 7,532.80
33	0 , 0 1 ,	\$ 56,833.93
34		
35	Table 3D, ESA Program - Pilot Plus [2]	
36	Annual kWh Savings	13,617
37		1,223
38		237,362
39		23,404
40		\$0.21
41 42		\$2.27 \$246.50
43		\$3,117.46
44	Average Encoyole Bill Savings / Heated Freporty	ψο,117.40
	T 11 05 504 B BH (B [2]	
45	, , ,	
46	Ÿ	20,427
47 48		2,835 384,146
49		47,373
50		\$0.24
51		\$2.38
52		\$503.30
53		\$6,208.05
54		
55	Table 3F, ESA Program - Building Electrification (S	SCE Only)
56	Annual kWh Savings	-
57		-
58	Lifecycle kWh Savings	÷
59		-
60		-
61		-
62 63		-
	0 / 0	-
64	, , ,	
64 65	Annual kWh Savings	-
64 65 66		
64 65 66 67	Annual Therm Savings	-
64 65 66 67 68	Annual Therm Savings Lifecycle kWh Savings	-
64 65 66 67 68 69	Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings	-
64 65 66 67 68 69 70	Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current kWh Rate	
64 65 66 67 68 69 70 71	Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current kWh Rate Current Therm Rate	- - \$ - \$ -
64 65 66 67 68 69 70 71 72	Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households	
64 65 66 67 68 69 70 71 72 73	Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households	- - - - - - - -
64 65 66 67 68 69 70 71 72 73 74	Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households	- - \$ - \$ - \$ - \$ -
64 65 66 67 68 69 70 71 72 73 74	Annual Therm Savings Lifecycle KWh Savings Lifecycle Therm Savings Current KWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging,	\$ - \$ - \$ - \$ - \$ - \$ -
64 65 66 67 68 69 70 71 72 73 74 75	Annual Therm Savings Lifecycle KWh Savings Lifecycle Therm Savings Current KWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings	\$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ -
64 65 66 67 68 69 71 72 73 74 75 76	Annual Therm Savings Lifecycle KWh Savings Lifecycle Therm Savings Current KWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings Annual Therm Savings	
64 65 66 67 68 69 70 71 72 73 74 75 76 77	Annual Therm Savings Lifecycle kWh Savings Lifecycle Khr herm Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings	\$ - \$ - \$ \$ \$ - \$ \$ \$ -
64 65 66 67 68 69 70 71 72 73 74 75 76 77	Annual Therm Savings Lifecycle kWh Savings Lifecycle KWh Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle kWh Savings Lifecycle Therm Savings	\$ - \$ - \$ - \$ - \$ - \$ - \$, Pilot Plus and Pilot Deep [3] 2,461,131 102,457 29,607,014 1,138,187
64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 80	Annual Therm Savings Lifecycle KWh Savings Lifecycle Therm Savings Current KWh Rate Current KWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current kWh Rate	
64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 80 81	Annual Therm Savings Lifecycle kWh Savings Lifecycle Khr herm Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current KWh Rate Current Therm Rate	
64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82	Annual Therm Savings Lifecycle kWh Savings Lifecycle KWh Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle twh Savings Lifecycle Therm Savings Current Therm Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households	
64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 80 81 82 83	Annual Therm Savings Lifecycle kWh Savings Lifecycle KWh Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Lifecycle Therm Savings Current Therm Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households	- - \$ - \$ - \$ - \$ -
64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82	Annual Therm Savings Lifecycle kWh Savings Lifecycle KWh Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current KWh Rate Current KWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households	
64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 80 81 82 83 84	Annual Therm Savings Lifecycle kWh Savings Lifecycle KWh Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle tWh Savings Lifecycle Therm Savings Current Therm Rate Average 1st Year Bill Savings / Treated Households Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  [1] Separating MFWB in-unit savings summary from the CAM and Whole Building meausures	
64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 80 81 82 83 84	Annual Therm Savings Lifecycle kWh Savings Lifecycle KWh Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle kWh Savings Lifecycle Therm Savings Current KWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average 1st Year Bill Savings / Treated Households  [1] Separating MFWB in-unit savings summary from the CAM and Whole Building meausures savings because they are calculated using different residential rates.	
64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 80 81 82 83 84	Annual Therm Savings Lifecycle KWh Savings Lifecycle KWh Savings Current KWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings Annual KWh Savings Lifecycle KWh Savings Lifecycle Therm Savings Current KWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households  Average Lifecycle Bill Savings / Treated Households  Average Lifecycle Bill Savings / Treated Households  [1] Separating MFWB in-unit savings summary from the CAM and Whole Building meausures savings because they are calculated using different residential rates. [2] ESA Pilot Plus and Pilot Deep uses the same formulas to calculate values as Main ESA, but	
64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 80 81 82 83 84	Annual Therm Savings Lifecycle kWh Savings Lifecycle KWh Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households  Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle kWh Savings Lifecycle Therm Savings Current KWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average 1st Year Bill Savings / Treated Households  [1] Separating MFWB in-unit savings summary from the CAM and Whole Building meausures savings because they are calculated using different residential rates.	

### CASES   19-06   19	1 2	_						_
The color		A	Energy Savin	gs Assistance F Pacific Ga	Program Table 4 is and Electric Co	E - Homes/Building ompany	F gs Treated	G
	4			Table 4A.	gh January 31, 2 ESA Program (S	SF, MH)		
Table	6 7 8	County ALAMEDA AMADOR BUTTE	Rural [1]	Urban	Total 154.887		Urban	YTD Total 318
ACCOSTO. 1986   1986	9 10 11	AMADOR BUTTE CALAVERAS		25,652	6.004 39,901 8 914	8 18		36
Column	12 13	COLUSA CONTRA COSTA EL DORADO	2983 0	99,488	2,983 99,488	. 5		185
	15 16	FRESNO GLENN	4613	150.170 0	150,170 4,613	1 2		368
1.	17 18 19	HUMBOLDT INYO KERN	70676	0 0 47.310		227	114	341
1.	20 21	KINGS LAKE	9515 16084	0	9,515 16,084	1 4		- ;
Color	23 24	MADERA MARIN	5989		21,448	. 24	66 11	90
SECT	25 26 27	MARIPOSA MENDOCINO MERCED	16803	0 21 826	16.803	. 64		118
11030	28 29	MONTEREY NAPA NEVADA	6093	45.812	51.905 14.895	38	91	125 16
April	31 32		11039					18
April	32 33 34 35	SACRAMENTO SAN BENITO SAN BERNARDINO	5765 293	172,676 0	172.676 5.765 298	. 4	111	111
April	36 37 38	SAN FRANCISCO SAN JOAQUIN SAN LUIS OBISPO	10244	95.221	101.956 105.465	13	114 223	114 236
CRISE 190 27719 27219 1 19 19 19 19 19 19 19 19 19 19 19 19		SAN MATEO SANTA BARBARA	1412	53.554 19.866			4	28 84 4
Column	40 41 42 43	SANTA CLARA SANTA CRUZ SHASTA	13713	27.710	27.710 26,661		19	156 15 56
Tensor   T	44 45	SIERRA SISKIYOU	339 18	0 0	339 18		149	149
Tensor   T	45 46 47 48 49 50 51 52	SONOMA STANISLAUS SUTTER		53.267	56,531 71,666	4 58	117 39	148 121 97 63
### 1995   2-4-6   1-2	49 50 51	SUTTER TEHAMA TRINITY	0 10144 505	15,139 0	15,139 10,144 505	- 67	63	63
13   13   13   13   13   13   13   13	52 53	TULARE TUOLUMNE YOLO	8208 10030		10.030	73 3		73 3
Table 46. ESA Program. MoRitanib Whole Building Revision:  (1)   Restal   Usham   Test   Restal   Usham   Test	55 56	YUBA	0 367.782	12 242	12 242	: 661	29	29
### Company   Co	57 58 59	[1] Eligible househol	ds are based on 2	1024's Eligible Pa	rticipants. In April	2025, PG&E, on	behalf of the IOU	s, will file the Ann
	60 61	County[1]				Hou	seholds Treated	YTD
COSID.	63	Alameda	Kural	Urban	Total	0 3	171	171 3
Table 65, ESA Program - NAVARIAN WIND SAME OF THE CANADA TO AND	65 66 67	Butte Colusa Contra Costa El Dorado				0 0	3 0 5	4 0 5
	68 69 70	El Dorado Fresno				0 12	0 257	2 257
	64 65 66 67 68 69 70 71 72 73	Glenn Humbolt Kern				0 22	0 19	0 41
Table CE ESA Program: Note To Marine (NOTE SAMMS)  Table		Kings Lake Madera				8 4 3	0 0 2	8 4 5
	76 77	Marin Mariposa Mendocino Merced				0		11
	78 79 80 81 82	Merced Monterey				0 0 2	0 6 44	6 46
		Napa Nevada Placer				3 2	1 0	1 3 12
	83 84 85	Placer Sacramento San Benito				0	23 0	23 1
	86 87 88	San Francisco San Joaquín				0	44 42	42
	89 90	San Mateo Santa Barbara				0	6	6
	91 92 93	San Mateo Santa Barbara Santa Clara Santa Clara Santa Cruz Shasta				0	346 5 0	346 5 0
	94 95	Solano Sonoma				0	4	4
	96 97 98	Stanislaus Sutter Tehama				0	0	17 0
Med. Anadox   184   Med.   M	99 100	Tulare Tuolumne Yolo				6 0	0 0 16	6 0 16
Table CE: EAR Program: Next Annie Without Bushing (MPTRE CAMINE)    Reg (T)   Mark   Total   Annie   Original   Total	102 103	Yuba Total	0	0	0	0 71	0	0 1105
Exchange   Secondary   Secon	105 106 107	[1] Added "Amado			shFamily Whole F	Building (MFWR)	CAMWR)	
2	108	County	Rural (1)	Gible Properties Urban	(2) Total	Pro	perties Treated	Tota
	109	Alameda Amados Aloine	0	0	0	0	0	0
	112	Butto		0	0	0	0	-
	114 115 116	Calaveras Colusa Contra Costa El Dorado	0	0	0	0	0	
2	117 118 119	Fresno Glenn Humboldt	0	0	0	0	0	
20	120 121	Kern Kings	0	0	0	0	0	- 6
20	122 123 124	Lake Lassen Madera		0	0	0	0	9
2	125 126	Mariposa Marin	0	0	0	0	0	
Table 45, 154 Program - 154	127 128 129	Mendocino Merced Monterey	0	0	0	0	0	0
Table 45, 154 Program - 154	130 131	Napa Nevada	0	0	0	0	0	0
Table 45, 154 Program - 154	133 134 136 136 137	Plumas Sacramento	0	0	0	0	0	Č
Section   Sect	135 136	San Benito San Bernardino	0	0	0	0	0 0	
Section	1.00	San Francisco San Joaquin San Luis Obispo	0	0	0	0	0	- 8
2	40	San Mateo Santa Barbara	0	0	0	0	0	0
	43	Santa Clara Santa Cruz Shasta Siskkonii	0	0	0	0	0	
		Solano Sonoma	0	0	0	0 0	0	0
	46	Stanislaus Sutter	0	0	0	0	0	0
2	46 49	Takan			0	0	0	
Table 40. ESA Program - Table Pay and Find Dee:    Committee   Com	46 47 49 50 51	Tehama Trinity Tuolumne	0	0	. 0			- 8
Eligible	46 47 49 50 51 52	Tehama Trinity Tuolumne Tulare Yolo	0	0	0	0	0	0
	146 147 149 150 151 152 153 154 155	Tehama Trinity Tuolumne Tulare		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0	0 0 0	0	
GOISS	146 147 148 149 150 151 152 153 154 156 157 157	Tehama Trinity Tuolumne Tulane Yolo Yoba Total	Ta Eli	aible Household	is[4]	0 0 0 0 and Pilot Deep Hou	0 0 0 0	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )
	146 147 149 149 150 151 152 153 154 155 156 156 159 160 161	Tehama Trinity Tuolumne Tulare Yolo Yuba Total County [3] Alamada	Ta Eli	aible Household	is[4]	0 0 0 0 and Pilot Deep Hou	0 0 0 0	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )
	146 147 148 149 151 152 153 154 155 156 156 161 161 162 163	Tehama Trinity Truolumne Tulane Yolo Yuba Total  County [3]	Ta Eli	aible Household	is[4]	0 0 0 0 and Pilot Deep Hou	0 0 0 0	YTD
	146 147 148 150 151 152 153 154 155 156 157 159 160 161 163 164 165 166 166	Tehama Tinity Tuoluma Tuoluma Tuoluma Tuoluma Tuoluma Tuolum Total  County [3] Alameda Amador Butta Calaivena Colusa Contra Costa El Dorado	Ta Eli	aible Household	is[4]	0 0 0 0 and Pilot Deep Hou	0 0 0 0	YTD
	146 147 149 150 151 152 153 154 155 156 167 168 169 169 169 169 169 169 169 169 169 169	Tehama Tifeity Tuolume Tuolume Tuolume Tuolume Tuolume Tuolume Tuolume Tuolume Total Total County 133 Alarmeda Armador Butte Callaveras Colusa Contra Costa El Dorando Fresno Gilann	Ta Eli	aible Household	is[4]	0 0 0 0 and Pilot Deep Hou	0 0 0 0	YTD Total 2
	146 147 149 157 151 152 153 154 155 156 157 161 161 162 163 164 163 164 165 166 167 168 169 170 171	Tehama Tininy Tuoluma Tuoluma Tuoluma Tuolam Tuolam Total  Geounty [3] Atamada Arradda Arradda Arradda Collema Collema Collema El Dorado El Dorado Fresen Glann Madera Madera Madera	Ta Eli	aible Household	is[4]	0 0 0 0 and Pilot Deep Hou	0 0 0 0	YTD Total 2
	146 149 149 150 151 152 153 156 156 156 156 167 168 168 168 169 170 171 171 172	Tehama Tifeity Tuolume Tifeity Tuolume Tuolume Tuolume Tuolume Tuolume Total T	Ta Eli	aible Household	is[4]	Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	YTD Total 2
	146 149 149 150 151 152 153 154 155 156 157 169 160 161 162 163 164 163 164 163 170 171 172 173 174 175	Tahama Tiriniy Tuoluma Tiriniy Tuoluma Tiriniy Tuoluma Tuoluma Tuolama Tuolama Total	Ta Eli	aible Household	is[4]	Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	YTD Total 2
	146 142 149 149 151 152 153 154 155 157 158 158 168 168 168 168 171 171 172 174 178 179 179 179 179 179 179 179 179 179 179	Transmo Transm	Ta Eli	aible Household	is[4]	Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	YTD Total 2
	146 147 149 149 151 152 153 153 153 153 153 163 163 163 163 163 163 163 177 177 177 177 179 179 179 179 179 179	Transma Tuckern Tuckern Tuker	Ta Eli	aible Household	is[4]	Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	YTD Total 2
	146 147 148 148 148 148 148 148 148 148 148 148	Transon Transo	Ta Eli	aible Household	is[4]	Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	YTD
Table 4E, ESA Program - CSO Leveraging    Roard   Showsholds Trained YTO		Transmon Tra	Ta Eli	aible Household	is[4]	Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	YTO Total
Table 4E, ESA Program - CSO Leveraging    Roard   Showsholds Trained YTO	146 147 149 150 151 152 153 153 153 153 161 161 161 162 163 163 163 163 163 163 163 163 163 163	Transin Transi	Ta Eli	aible Household	is[4]	Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	YTD Total
Rounding Trained YTD	146 142 143 150 151 152 153 154 156 156 156 156 156 166 167 168 168 168 169 171 172 173 174 176 177 178 178 178 178 178 178 178 178 178	Transin Transi	Ta Eli	aible Household	is[4]	Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	YTD Total
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	146 149 149 150 151 152 153 153 153 153 153 153 153 153	Transin Transi	Ta Eli	Ship has a	Gada	and Plot Bean	G Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q	YTD Total
not currently have Eligible Properties for ESA CAM.		Tachanna Tac	Ta Eli	Uhit Hausshold H	Galantia Totali	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	G	YTD
not currently have Eligible Properties for ESA CAM.		Tabana Mandahara Manda	Ta Eli	Uhit Hausshold H	Galantia Totali	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	G	YTD
and usoficited outsomer contacts may originate across PO&E territory.  PO&E territory.  In Table 40 is comprised of customers territorial for PIDF Pilar-Pilarge outstacks, whether contacted or not.  Households* in Table 40 is not the same population as Table 7 if or Households* Eligible. PO&E did not perform sufficiency territorial policy pilarge.		Tachann Tachan	Total   Tota	Jobe Household Letter L	aditions of the control of the contr	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0	C   C   C   C   C   C   C   C   C   C
e Households' in Table 4D is not the same population as Table 7 "# of Households Eligible." PG&E did not perform InstDeen outreach in January 2025. This table will be undated once new outreach occurs in 2025.		Schools Service Servic	Table 11 Control 11 Co	unite Household Urban  Urban  O  Table 4E, ESA  Table 5E, ESA  Analysis for ESA;	Total Total	Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q	0	Color
any required corrections (affirstments are reported bornin and a powered		Schools Service Servic	Table 11 Control 11 Co	unite Household Urban  Urban  O  Table 4E, ESA  Table 5E, ESA  Analysis for ESA;	Total Total	Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q	0	Color

	А	В	С	D	E	F	G	Н	-	J	К	L	М	N	0	P	Q
1					vings A	ssistance P	rogram Ta	able 5 - E			sistance	Program Cu		Summary			_ ~
3										ctric Compa y 31, 2025	шту						
5			Tab	ole 5A, ESA P	rogram (	(SF, MH)											
6		# of	Gas & E	Electric		# of	Gas On	ly		# of	Electr	ric Only		# of	Tot	tal	
7		Household Treated by		(Annual)		Household Treated by		(Annual)		Household Treated by		(Annual)	ı	Household Treated by		(Annual)	
8	January	Month 2.583	Therm 71,138	kWh 679,363	<b>kW</b> 403	Month 232	Therm 8,511	kWh 1,574	kW	Month 285	Therm (541)	kWh 1,067,568	kW 232	Month 3.100	Therm 79,108	kWh 1,748,505	<b>kW</b> 635
10 11	February March	2,000					9,0	.,			(=1.7)	1,000,1000				1,,	
12 13	April May																
14 15	June July																
16 17	August September																
18 19 20	October [4] November December																
21	YTD	2,583	71,138	679,363	403	232	8,511	1,574	1	285	(541)	1,067,568	232	3,100	79,108	1,748,505	63:
23				es should equal \ nts are reported h							D adjustme	ints.					
25 26				5B, ESA Prog						1							
27		# of	Gas & E			# of	Gas On	ly		# of	Electr	ric Only		# of	Tot	tal	
29		Household Treated by		(Annual)		Household Treated by		(Annual)		Household Treated by		(Annual)		Household Treated by		(Annual)	
30 31	Month January	Month 3278	Therm 10,704	kWh 290,599	<b>kW</b> 64	Month 166	Therm 885	kWh (1,431)	<b>kW</b> (0)	Month 425	Therm (9)	<b>kWh</b> 51,449	<b>kW</b> 13	Month 3869	Therm 11,580	kWh 340,616	kW 7
32	February March																
34 35 36	April May																
36 37 38	June July August																
39 40	September October																
11 12	November December																
44	YTD	3,278	10,704	290,599	64	166	885	(1,431)	(0)		(9)	51,449	13	3,869	11,580	340,616	7
45				es should equal Y							D adjustes -	inte - This Da	mbor	thly ranget har	corrected c		
46 47	query error to	hat resultd in e	rronous treatm	nts are reported h nent and savings	values in t	he 2024 Jan-N	ov monthly r	eports.	uio and	ау гепеСС Ү І	⇒ aujustmė	o., mis Decei	per inont	y report nas t	живоней a		
48 49		Table 5C, E	SA Program Gas & E	n - Multifami	ly Whole	Building (N	IFWB-CAI	M/WB)			Electr	ric Only			Tot	tal	
50		# of Properties	Out u I	(Annual)		# of Properties		(Annual)		# of Properties		(Annual)		# of Properties		(Annual)	
51	Month	Treated by Month	Therm	kWh	kW	Treated by Month	Therm	kWh	kW	Treated by Month	Therm	kWh	kW	Treated by Month	Therm	kWh	kW
52 53	January February	-	- :	:	÷	:		:	:	-	:	-	-	-		-	- :
54 55	March April	-	- :	:	:	:	-	:		-	:	-	-	- :	-	:	- :
56 57	May June	-	-		:	-	- :	- :	:	-	:	-	-	-		-	- :
58 59 60	July August September	:	- :	:	:	:	-	- :	:	-	:	-	-	:	-	:	
61 62	October November	:	- :		:	-		-			- :	-				- :	- :
63 64	December YTD	-		- :	-	- :	-	-		-	-	-	-		-		-
65 66		,		,								•				•	
67 68			e 5D, ESA Gas & E	Program - Pil Electric	ot Plus a		ep [2][3] Gas Only	[1]			Electric	Only [1]			Tot	tal	
69 70		# of Household		(Annual)	1	# of Household		(Annual)		# of Household		(Annual)		# of Household		(Annual)	
71 72	Month January	Treated by Month	Therm 4,058	kWh 34,044	kW 43	Treated by Month	Therm	kWh	kW	Treated by Month	Therm	kWh	kW	Treated by Month	Therm 4,058	kWh 34,044	kW 43
73 74	February March	40	4,030	34,044	43	-				_		_		40	4,030	34,044	-
75 76	April May																
77 78	June July																
79 80	August September																
B1 B2 B3	October November December																
	YTD	46	4,058	34,044	43			-	-	-	-	-	-	46	4,058	34,044	4
86 87		Table	5E, ESA Pr Gas & E	ogram - Build	ding Elec	ctrification (	SCE Only Gas On				Electr	ic Only			Tot	tal	
88 89		# of Household	Jao & E	(Annual)		# of Household		(Annual)		# of Household	LIEGU	(Annual)		# of Household	701	(Annual)	
90 91	Month January	Treated by	Therm -	kWh -	kW -	Treated by	Therm -	kWh -	kW -		Therm -	kWh _	kW -	Treated by	Therm -	kWh	kW -
93	February March		= =	:		:	= =	-	:	:	:	-	-	- :	-	-	
94 95 96	April May	- :	-	-	-		-	:	-	:	:	-	-	- :	- :	-	- :
96 97 98	June July August		- :	-	-	:			-	-	-				-	-	-
99	September	-		:	-	-	-	-		-	-	-	-	-	-	-	-
	October			-	:	:		-	:	:	:	-	-	:	:	-	
00 01 02	November December	-			-	-	-		-	-	-	-	-	-		-	
00 01 02 03	November		:			) Leveragin	g	lv			Electr	ic Only			Tot	tal	
00 01 02 03 04 05	November December	-		F, ESA Progra	am - CSI		Gas On			# of		(Annual)		# of Household			
00 01 02 03 04 05 06 07	November December YTD	# of Household	Table 5I Gas & E	(Annual)		# of Household		(Annual)	1,000	Household	The		1,***		TI	(Annual)	
00 01 02 03 04 05 06 07 08	November December YTD Month January	# of Household Treated by	Table 5	Electric	kW -	# of		(Annual) kWh	kW -	Treated by	Therm -	kWh -	kW -	Treated by	Therm -	(Annual) kWh	kW -
00 01 02 03 04 05 06 07 08 09	Month January February March	# of Household	Table 5I Gas & E	(Annual)		# of Household		(Annual)			Therm -	kWh - -		Treated by	Therm -	kWh	kW - -
00 01 02 03 04 05 06 07 08 09 11 12	November December YTD  Month January February	# of Household Treated by	Table 5i Gas & E Therm	(Annual)	kW -	# of Household		(Annual) kWh -		Treated by	:		- 1		-	(Annual)  kWh	
00 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15	Month January February March April May June July	# of Household Treated by	Table 5I Gas & E Therm	(Annual)	kW - -	# of Household	Therm	(Annual) kWh -		Treated by	-		-		-	(Annual) kWh	
00 01 02 03 04 05 06 07 08 09 11 12 13 14 15 16 17 18	Month January February March April May June July August September October	# of Household Treated by	Table 51 Gas & E Therm	(Annual)		# of Household	Therm	Annual) kWh	-	Treated by	-		-		-		
00 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21	Month January February March April May June July August September October November Docember	# of Household Treated by	Table 5I Gas & E Therm	(Annual)	kW	# of Household	Therm	(Annual) kWh -		Treated by	-				-	(Annual)	
00 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21	Month January February March April May July July July August September October November December YTD	# of Household Treated by	Table 51 Gas & F Therm	(Annual)	kW	# of Household Treated by 	Therm	(Annual) kWh		Treated by	-				-		

	Δ	В	С	n	-	Е	G	u 1			V		М	N	0	В
1	^	ь	· ·	D	vinge Assistance	Program Tal		es for Pilots and	Studios [1]	,	K		IVI	IN .		
2				Lifergy ou			d Electric Compa		otudies [1]							
3					•		anuary 31, 2025	,								
4		Author	ized 2021-26 Fund	dina	Current	Month Exper		Year t	o Date Expenses	[8]	Cvcle	to Date Expenses	s [8]	% of l	Budaet Expe	nsed
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																
7		\$689,000	\$611,000	\$1,300,000	\$0	\$0	\$0	\$0	\$0	\$0	(\$298)	(\$265)	(\$563)	0%	0%	0%
	ESA Pilot Plus and Pilot Deep	\$23,273,909	\$20,639,127	\$43,913,036	\$660,199	\$585,459	\$1,245,658	\$660,199	\$585,459	\$1,245,658	\$8,551,079	\$7,583,033	\$16,134,112	37%	37%	37%
9	F . 180 .															
	Total Pilots	\$23,962,909	\$21,250,127	\$45,213,036	\$660,199	\$585,459	\$1,245,658	\$660,199	\$585,459	\$1,245,658	\$8,550,781	\$7,582,768	\$16,133,549	36%	36%	36%
11															$\overline{}$	
12	Studies [2]															
13	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [3]	\$52,125	\$22,875	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$42,169	\$32,720	\$74,890	81%	143%	100%
14	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$35,250	\$75,000	\$1,723	\$1,528	\$3,250	\$1,723	\$1,528	\$3,250	\$20,795	\$18,441	\$39,237	52%	52%	52%
15	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$35,250	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	Joint IOU - Statewide CARE-ESA Categorical Study [5]	\$11,925	\$10,575	\$22,500	\$0	\$0	\$0	\$0	\$0	\$0	\$11,922	\$10,572	\$22,494	100%	100%	100%
17	Load Impact Evaluation Study [6]	\$238,500	\$211,500	\$450,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
	Equity Criteria and Non Energy Benefits Evaluation (NEB's) [6] Rapid Feedback Research and Analysis [7]	\$79,500	\$70,500	\$150,000	\$7,147	\$6,338	\$13,485	\$7,147	\$6,338	\$13,485	\$35,735	\$31,689	\$67,424	45%	45%	45%
	Joint IOU - Process Evaluation Studies (1-4 Studies) [6]	\$159,000 \$79,500	\$141,000 \$70,500	\$300,000 \$150,000	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	0% 0%	0%	0% 0%
21	Joint 100 - Process Evaluation Studies (1-4 Studies) [6]	\$79,500	\$70,500	\$130,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
	Total Studies	\$700.050	\$597,450	\$1,297,500	\$8.869	\$7.865	\$16,735	\$8.869	\$7.865	\$16.735	\$110.622	\$93,423	\$204.045	16%	16%	16%
23	Total otalioo	ψ1 00,030 <sub>1</sub>	ψ031, <del>1</del> 001	Ψ1,231,000	ψ0,003	ψ1,000]	\$10,733	ψ0,003	ψ1,000]	\$10,755	\$110,0ZZ	930,420	\$204,043	1070	.070	,
24 25 26		·		•	,											
26	[2] Authorized per D.21-06-015. Funds for pilots and studies may be rol					hin the evel a	a allaw for flowibili	u in anhadulina ahu	anno mith than a	Hada Funding on	a accepta liated raffaat	DC 9 E's 2007 alles	nation among the l	Ollo avaant f	or DC 0 F only	. atualiaa
27	including the "Rapid Feedback Research and Analysis". Final authorized						o allow for flexibili	ly in scriedding ch	anges with these e	illoris. Funding an	nounts listed reliect	. PG&ES 30% allot	ation among the i	ous, except ii	JI PG&E-UIII	studies
28	[3] PG&E's Advice Letter 4193-G/5718-E approved Joint Utilities' 2022 committed, unspent 2021 LINA funding forward to 2022 and until the st	LINA Study for \$500,0 udy is completed.	000. SCE holds the	statewide contract	for this co-funded	study. PG&E's	s 30% allocation is	\$150,000, funded	50/50 via the ESA	and CARE budg	ets. The 2022 LINA	commenced in Ja	nuary 2021. The J	oint Utilities w	ould carry ov	er
	[4] Authorized per D.21-06-015, the 2025 and 2028 Low Income Needs		re required to be co	ompleted by Dec 20	25 and Dec 2028	, respectively.										
30	[5] Authorized per D.21-06-015, the Categorical Study is funded 50/50 v															
31	[6] Authorized per D.21-06-015, to be conducted during PY 2023-26.	i) Authorized per D.21-06-015, to be conducted during PY 2023-26.														
32	[7] Authorized per D.21-06-015, for each IOU to use for IOU-specific stu	idies as needed. Unu:	sed annual budget	may be carried forw	ard until the end	of the cycle.										
	[8] Negative cost was due to accrual reversal.		· ·													

	Energy :	lavings Jases	ance Program	Table 7 - Care	Paulte Casas Through	orde State by Ge of Electric Compo- lanuary 31, 2020	magaphic, Finan	and, Constant, and	Heath Constitu	· ·	
20 m w 20 m	**	***	Seniores	***	Acres (Septe )	Ang Sourcey Servings (1980)Per Treatest	Ang Strangy Easings (1990) For Treated	Ang Peak New and Savings	Jup Burgs Sarings (Darwa) For Souted	Avg Storgy Savings (Thorns) Par	See Cope for Treatment
Committee Commit	Eligible [1]	Prosted [2]	Aura (CA)	Parameter [2]	Rate of Spinite or (CR) (14)	(Storm) Laring and KCS Manuscreen (1974)	(Barry Enting Managers mig) (E(24)	poly for Treatme Necessity (24)	(Burg Long on Ki marri (GH)	(Storyy Easing Measurers and (1 [4][24]	Acceptable [24]
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	100 m	1111	Ē	Ē	100	10.0	98 V	40 40 40	- 1	214 215	1 10
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[205 slightly eximutes province sy n     The angle of the state of the angle     [2] POST has considered the state of the     [3] POST has considered the strong state	trans Sanaarsh, an marianta numeron munik, Y suranta ar iga anassiated arits maringa anassiated	opt as observed to the served at ESA reserved with the ESA rese	resent.	ntry, repertiess of	reservation of the service.	ma a regular or proi tils antir Turre, in	the value for \$10, \$100, total \$100, research \$1	mann men mer man, ander Transa, Many m this respects savings	namen afarasi e III nina lor kale kilik ara	il, provide Navo Brango Ba (Therms, some accoluted)	nation (including Health,
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de al California Inhariando, como a banto (II), of state median income. (I) comune augusty a balance or com- let Tria, reflecia, commentes a silvin PLA.	that some in the high	per Di at Palas per Di at Palas per di at de di at per di at de di at	on Bandaria (Star)	allocations, a	of CARE Comments in	And California Common or Annual or Manager or	commente contata	the halfs and water		in had a threefer to	control travers in the
1 2 Kief defens armenen ar voerlag 1 2 Kief defens voer oans ar enser- ) 4) Kief ollens Pariere Income Denry, the 2010 Nath Janeseymen he the Dan-	i boses Indiana master in account masters at Affirmitably Onto ( my Enrings Freshis	on Notices, Bullion and States, Bullion (ASAC) Tool devoke man and the California	periodic bits periodic bits periodic criss	and on CAMBRESS. of Energy Efficiences. on for Energy Prop	interes de la composition della composition dell	name is the orientee to be identify served the side that upon the serve to	Advisors and PEADs I as reserved in PEADs I do with high energy ha 25. of their entered into	L SECTORE Shows De	n Conservation Research for Institute 200 % Pladerall Institute 200 % Pladerall Institute State	mark Demonster 2023. Proverty Lancel (FTL) that a lane (p.42).	win POSSITA service territory
(4) Kidd offers the Love Income Design Des 2011 Mean Assertance for the Ene- sity The Environments Valvanskilly Inde- cations for EVA data provided by the CV- 10/2 Too Africability Fastis by the CV- 10/2 Too Africability Fastis (A) result on construction Income Lobey Des ASID and CVIC-2014 Annual Africability Report (VIC-2014 Annual Africability Report) (VI) Kidd offers the Valvance Industria- ty according 1, vid. 1-10/2 present	- (SSV) matrix sops Cris map in service emilian the persons etillatoric APSO date	marris the mission territory by SEV/o age of a represent to 2003 (using 2	animoranie a scores (il 1 to 10 mine boundhild's Officer year) pr	enting of names at 16 class of 6, 14 or income that a male materity the CPU	track, referred to as or 60). The seasite pay for an a C. POST when a remai			estandonal attacomo esperante sunt en los en 1700 attaco 170 h	inquistic beliefer, an sing and other asserti- cidentity areas within	d percentage of income of all offity service charges a its service territory as has	neri on housing PGEZ re-skelunted from the ring ligh affordatility natio
(7) KSS offers for Salman Indiana (7) KSS offers for Salman Indiana (7) KSS offers for Salman Indiana (7) KSS of Salman In	p 34, 66). e Califoriniferaen 6 b. reperingible date r than 130% as bon		he Gallismia Ollo ng shanges into is hasi maamani into	and Environmental annologist horse, may may have be	Pleath Florent Leasure	namij as a jesary is ida niha prior yawn	nily invalent with carp	inglessis of respirator	romáliona a litir in-	sandra tentery i. 033 p	eroetie M vill-Mi
(ii) This date registers tribal households.  (iv) May include both completed and in your control of the control	install or factority opens projects; and	management in the	a hasa basi landi alifarani humb	an identified in the	to the same of trains of the	in, and aborinstates to in Colores C	SA perioperis homo	en fantanily recognises	irina er Issandolik	that self identified as Nets	w American.
(ii) he blenk i iye soo mer.,	1	Zona i homan	marin lan, s		to the money re-	Aug floorgy	Ang Strangy		Asp. Durgs	- Comprision	
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not have funder to			Ħ				Ē	Ē			
Section Section 107								Ħ			
(1) Eightility entiresten provided by Fas, int (2) Households, treated data is, not addition to the number of household consume or	di Sanana nasiaran Sanan Yuranan ar	necia recesar		meries. Catala co	reini kassi se 155 m	more resident VTD		transis from arter cours.			
E) POSET has consistent only the energy S) This represents the number of husself T) Venture man? resolvents assistent. Solver Later (SEC-25531) E dated Expt	on type associated one with at least on troude "Free notice order (, 2021), For	with the ESS reason as represent the la- crease, when do not it the purposes of the fire fire fire fire fire fire fire fire	euros installed for at least 60 years formany among a reporting, PC&E	The entry that has did at the time of do to program below is defining hand to	e a positive natura for 's dia milandon' session or generally also no creased" as those reside	ith analos Transa, in operationals are sur- man contract and the	udas III.), reasures e eliziero propues, da sidad as, sei pedarring	in a respectation of the con-	and because they are promised place for the promised place for the promise and promised to the promise and promised to the promise and promised to the promise and promised to the promise and promised to the promised to the promised to the promised to the promised to the promised to the promised to the promised to the promised to the	Theres ware excluded gibb, or home on naming second from , hooling	ide installe perio,
El Cubernatio refere la Disadvantagna (i) es al California histoliumia, comus trans- 10% el siste median income.	dramatic Communities that server in the high	es (DIC) erlein so peur Dic of Police	eraini reminin el en Banter el Itol	ammanilan in the indivincionam, is	20% highest scoring or all decided models are no	man haris according	in the treat content on contains to consisting	sizes of the California C shifts health and souther		mai hash Senering Too wa hash e iti malan b	(Callestelleran), as and control terrors into the
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transferred towards the plant of the pro- towards toward Attendably Report y 27 PGEI utilizes the Schman Indicator proventing L villa 1-30 percentile.	offeren 1920 and p 34, 66). a Californiforum i	for 2013 (want) 2 10 (patients) 9	010 banar yawi ye ha Gallismia Offis	unitedity the CPU and Environmental	C. POST wants come		NO at above 15% or 3 mily breations with cary	an AND above DN to	condition with its	in service lentery as he service tentery is 0.33 p	ing tigh afterskildy rate arrantin M + 33-66
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	А	В	С	D	Е	F	G
1		Energy Savings Assistance Program Table 8 - Clean Energy	gy Referral, Le	veraging, and	Coordination		
2	1	Pacific Gas and Electric Compar	ny				
3		Through January 31, 2025	•				
4							
5	Partner	Brief Description of Effort	# of Referral [1]	# of Leveraging [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments
6	LIHEAP	When a home does not qualify for R&R measures in ESA, contractors connect the customer to LIHEAP contractors.	170	20	50	6	36
7	CSD	Coordination and collaboration with SPOC to support multifamily customers to learn about program opportunities applicable to multifamily properties.	1	0	0	0	0
8	DAC-SASH	Coordination with the DAC Single-family Affordable Solar Homes Program Administrator, GRID Alternatives, on referrals and homes treated.	N/A	N/A	N/A	32	N/A*
9	ESA Water-Energy Coordination Program	Allows ESA contractors to offer water conservation measures while they treat ESA customers. Water Agencies select from a standardized menu of options that can include replacing toilets, leak detection, meter checks, etc. Water offerings are paid by each participating Water Agency.	N/A	129	N/A	N/A	N/A
10	SMUD	ESA Subcontractor provides customer with contact information for SMUD for possible assistance.	0	0	0	0	0
_	[*] Enrollment data in r	review.					

14 [1] # of referral includes leads provided to a Partner Program by ESA. Corrected number of referral from 72 to 70.

[2] # of leveraging accounts for households that have received treatments by both ESA and the Partner Program where there were shared resources/cost, such as Direct Tech, CSD, Water Energy, Refrigerator, etc.

[3] # of coordination efforts include joint marketing activities by ESA and its Partner Program. These joint marketing activities may include social media, leave behinds, customer outreach events and activities.

17 [4] # of customer leads provided to ESA by Partner Program.

[5] This includes customer leads that result in actual ESA enrollments/treatment. It does not include leads that are in the intake process or have been treated in prior years.

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	A	В	С
1		<b>Energy Savir</b>	ngs Assistance Program Table 9 - Tribal Outreach
2			Pacific Gas and Electric Company
3			Through January 31, 2025
4			
		Quantity	
	OUTREACH STATUS	(Includes	List of Participating Tribes
5	OUTREADITORIAGE	CARE, FERA,	List of Fatherpathing Tribes
-3		and ESA)	
	Tribes Completed and ESA Meet & Confer		
6		0	
	Tribes requested outreach materials or applications		
7		0	
1	Federally Recognized Tribes who have not accepted an offer to Meet	1	
8	and Confer	0	
1 .	Non-Federally Recognized Tribes who participated in Meet & Confer	_	
9	,	0	
40	Tribes and Housing Authority sites involved in Focused Project/ESA	1	North Fork Rancheria
10		1	(Federally-Recognized Tribes) Bear River Band of the Rohnerville Rancheria, Big Lagoon Rancheria, Big Sandy Rancheria, Big
11	Partnership offers on Tribal Lands	102	Valley Band Rancheria, Blue Lake Rancheria, Buena Vista Rancheria of Mi-Wuk Indians, Cachil DeHe Band of Wintun Indians of the Colusa Indian Community, Cahto Tribe (Laytonville), California Valley Miwok Tribe, Chicken Ranch Rancheria, Cloverdale Rancheria of Pomo Indians of California, Cold Springs Rancheria, Cortina Rancheria, Coyote Valley Band of Pomo Indians, Dry Creek Rancheria of Pomo Indians, Elem Indian Colony, Enterprise Rancheria, Federated Indians of Graton Rancheria, Greenville Rancheria, Grindstone Indian Rancheria, Guidiville Indian Rancheria, Habematolel Pomo of Upper Lake, Hoopa Valley Tribe, Hopland Band of Pomo Indians, Ione Band of Miwok Indians of California, Jackson band of Mi-Wuk Indians, Kashia Band of Pomo Indians of the Stewart's Point Rancheria, Karuk Tribe, Lower Lake (Koi Tribe), Lytton Rancheria of California, Manchester Band of Pomo Indians, Mechoopda Indian Tribe, Middletown Rancheria of Pomo Indians, Mooretown Rancheria, North Fork Rancheria, Paskenta Band of Nomlaki Indians, Picayune Rancheria of Chukchansi Indians, Pinoleville Pomo Nation, Pit River Tribe, Potter Valley Tribe, Redding Rancheria, Redwood Valley, Little River Band of Rancheria of Pomo Indians, Sherwood Valley, Little River Band of Rancheria, Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA), Tejon Indian Tribe, Trinidad Rancheria, Table Mountain Rancheria, Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA), Tejon Indian Tribe, Trinidad Rancheria, Tule River Indian Reservation, Tuolumne Band of Me-Wuk Indians, Tyme Maidu Tribe-Berry Creek Reservation, United Auburn Indian Community, Wilton Rancheria, Wiyot Tribe, Washoe Tribe of CA and NV, Yocha Dehe Wintun Nation, Yurok Tribe. (Non-Federally Recognized Tribes): Amah Mutsun Tribal Band, American Indian Council of Mariposa County (Southern Sierra Miwuk Nation), Butte Tribal Council, Calaveras Band of Mi-Wuk Indians, California Choinumni Tribal Project, Chaushila Yokuts, Coastal Band of the Chumash Nation, Coastanoan Ohlone Rumsen-Mutsen Tribe, Kings River Ch
		102	Housing Authority Offices: Bear River Band of Rohnerville Rancheria, Berry Creek Rancheria, Big Sandy Rancheria, Big Valley
12	Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	38	Rancheria, Cher-Ae Heights Indian Community of The Trinidad Rancheria, Cloverdale Rancheria, Dry Creek Rancheria, Elem Indian Colony, Enterprise Rancheria of Maidu Indians, Federated Indians of Graton Rancheria, Fort Independence Reservation, Greenville Rancheria, Hoopa Valley Tribe, Ione Band of Miwok Indians, Karuk Tribe, Laytonville Rancheria, North Fork Rancheria, Picayune Rancheria, Pinoleville Reservation, Pit River Tribes, Round Valley Reservation, Santa Rosa Rancheria Tachi-Yokut, Stewarts Point Rancheria (Kashaya Pomo), Susanville Indian Rancheria, Tejon Indian Tribe, Tule River Indian Tribe, Upper Lake Rancheria, Washoe Tribe, Wilton Rancheria, and Yurok Tribe.  TANF Offices: California Department of Social Services CALWORKS and Family Resilience Branch, Federated Indians of Graton Rancheria, Hoopa Valley Tribe, Karuk Tribe, North Fork Rancheria, Susanville Indian Rancheria, Tuolumne Rancheria, and Owens Valley Career Development Center.
'- <u>-</u>	Housing Authority, TANF and Health Organizations offices who	30	
13	participated in Meet and Confer	0	

	А	В	С	D	F	F	G	н	1 1	J	К	$\neg \neg$	М
1				CARE	Program Table	1 - Program		•••					
2					acific Gas and								
3				•		nuary 31, 202							
4		Διι	thorized Budget	[1]		nt Month Expens		Yea	r to Date Expense	es [5]	% of Bu	dget Spen	t YTD
	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$6,533,840	\$1,633,460	\$8,167,300	\$496,683	\$124,171	\$620,853	\$496,683	\$124,171	\$620,853	8%	8%	8%
7	Processing / Certification Re-certification	\$737,840	\$184,460	\$922,300	\$33,680	\$8,420	\$42,100	\$33,680	\$8,420	\$42,100	5%	5%	5%
8	Post Enrollment Verification	\$1,272,400	\$318,100	\$1,590,500	\$74,208	\$18,552	\$92,761	\$74,208	\$18,552	\$92,761	6%	6%	6%
	IT Programming	\$953,360	\$238,340	\$1,191,700	\$76,867	\$19,217	\$96,084	\$76,867	\$19,217	\$96,084	8%	8%	8%
	CHANGES Program [2]	\$420,000	\$105,000	\$525,000	(\$10,714)	(\$2,679)	(\$13,393)	(\$10,714)	(\$2,679)	(\$13,393)	-3%	-3%	-3%
	Studies and Pilots [3]	\$20,000	\$5,000	\$25,000	\$2,600	\$650	\$3,250	\$2,600	\$650	\$3,250	13%	13%	13%
	Measurement and Evaluation [4]	\$160,000	\$40,000	\$200,000	\$8,000	\$2,000	\$10,000	\$8,000	\$2,000	\$10,000	5%	5%	5%
	Regulatory Compliance	\$322,880	\$80,720	\$403,600	\$20,515	\$5,129	\$25,644	\$20,515	\$5,129	\$25,644	6%	6%	6%
	General Administration	\$988,240	\$247,060	\$1,235,300	\$64,683	\$16,171	\$80,853	\$64,683	\$16,171	\$80,853	7%	7%	7%
	CPUC Energy Division	\$146,800	\$36,700	\$183,500	\$1,915	\$479	\$2,394	\$1,915	\$479	\$2,394	1%	1%	1%
16		****		******		****		4=== -==		****			
	SUBTOTAL MANAGEMENT COSTS	\$11,555,360	\$2,888,840	\$14,444,200	\$768,437	\$192,109	\$960,547	\$768,437	\$192,109	\$960,547	7%	7%	7%
18 19	CARE Rate Discount [6]	<b>\$500.705.000</b>	£440.404.400	<b>\$700.057.000</b>	<b>\$70,000,704</b>	<b>07.000.700</b>	£407.740.500	<b>↑</b> 70,000,704	<b>607.000.700</b>	£407.740.500	14%	20%	15%
20	CARE Rate Discount [6]	\$560,765,600	\$140,191,400	\$700,957,000	\$79,820,781	\$27,889,720	\$107,710,502	\$79,820,781	\$27,889,720	\$107,710,502	14%	20%	15%
20	TOTAL PROGRAM COSTS & CUSTOMER												
21	DISCOUNTS	\$572,320,960	\$143,080,240	\$715,401,200	\$80,589,219	\$28,081,830	\$108,671,048	\$80,589,219	\$28,081,830	\$108,671,048	14%	20%	15%
22	DISCOUNTS												
	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				\$2,109,225		\$2,109,225	\$2,109,225		\$2,109,225			
25	- CARE Surcharge Exemption [7]				\$9,561,937	\$3,600,253	\$13.162.191	\$9,561,937	\$3,600,253	\$13,162,191			
26	- kWh Surcharge Exemption				40,000,1000	40,000,000	<b>\$</b> 10,102,101	40,00.,00.	<del>,</del> <del>, , , , , , , , , , , , , , , , , ,</del>	<del></del>			
27	- Vehicle Grid Integration Exemption												
	Total Other CARE Rate Benefits				\$11,671,163	\$3,600,253	\$15,271,416	\$11,671,163	\$3,600,253	\$15,271,416			
29					Ţ::,3::i,:ee	+=,5 <b>00,200</b>	Ţ, <b></b> .,,,,,	Ţ::, <b>3::</b> ,,: <b>00</b>	<del>+</del> 2,3 <b>00,200</b>	+ ,= ,			
	Indirect Costs												
31													
	[1] Authorized Budget: Approved for PY 2025 in	D.21-06-015, Atta	chment 1, Table 2										
33	[2] D.15-12-047 transitioned from CHANGES pi	lot to CHANGES p			aptured herein. D.:	21-06-015 approv	ed funding for the	CHANGES progra	m through CARE	program for PYs 20	21-2026.		
2.4	[2] Deflects the hudget and expenses for LINIA	. A ali					-						

34 [3] Reflects the budget and expenses for LINA study.
 35 [4] Reflects the budget and expenses for Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities.

36 [5] Negative expenses may be due to accrual reversal as part of normal accounting process.

37 [6] Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.

[7] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge. The CARE discount exceeded the authorized amount. Per D.02-09-021, PG&E is authorized to 38 recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.

39

41 NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

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1												CAREP	rogram Tal					, and Enrollme	nt Rate										
3															fic Gas and El														
							_								Through Janu	ary 31, 202								1					
4							v Enroll						Recei	rtification	T			Attrition (Drop Off	s)		Enro	llment	Total	Estimated	Enrollment	Total			
5			Automa	atic Enroll	ment	Se	III-Certii	rication (In	come or C	ategoricai)	Total New		Non-		Total	No	Failed	Failed		Total	Gross	Net	CARE	CARE	Rate %	Residential	Gas and	Electric	Gas Only
11			Intra-	_everagin	_3 Combined	Online	Bone	Bhone	Capitatio	Combined	Enrollment	Scheduled	Scheduled	Automatic		Response <sup>4</sup>	PEV		Other <sup>5</sup>	Attrition	(K+O)	Adjusted	Participants	Eligible 7	(W/X)	Accounts <sup>6</sup>	Electric	Only	ous omy
6		Utility <sup>1</sup>	Utility <sup>2</sup>	everagin	g (B+C+D)	Online	вгаре	FIIOTIE	Capitatio	" (F+G+H+I)	(E+J)		Concadica		(L+M+N)	Response		recontinuation		(P+Q+R+S)	()	(K-T)		5	,				
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	lovember																												
18	ecember																												
19	YTD Total	0	1,211	0	1,211	23,87	7 3,88	1 979	124	28,861	30,072	6,907	22,631	4,733	34,271	0	6,722	4,236	10,512	21,470	64,343	8,602	1,380,157	1,436,346	96%	5,703,458	866,815	346,214	167,128
20																													
	Enrollments vi																												
	Enrollments vi																												
	Enrollments vi																												
	PG&E counts a																												
25	Includes custo	mers w	ho closed	their ac	counts, reque	sted to I	be rem	oved, or w	ere otherv	vise ineligible	for the progra	m.																	
26	Data represent	ts total	residentia	al househ	iolds.																								
27	In accordance	with O	rdering Pa	aragraph	189 of D.21-	06-015,	the est	imated C/	ARE eligib	e is based or	2024's estima	ate. In April 2	025, PG&E,	on behalf of	of the IOUs, will t	file the 2025	Annual E	Estimates of CAR	E Eligible	Customers	and Rela	ted Inforn	nation.						
28																													
29	lote: Any requi	irad aar	restions/	a di catan a		معالمه			roculto ro	nastad in nein	. mantha and	mai raflaat \	TD adjustme																
30	iote: Any requi	iieu cor	rections/a	aujustmei	its are report	eu nerei	iii and s	supersede	results re	ported in prid	monus and	nay reflect t	I D adjustme	HIIS.															

-	Α	В	С	D	E	F	G	Н	I
1		CA	RE Program	n Table 3A - F	Post-Enrollme	ent Verification	n Results (N	lodel)	
2				Pacific 6	as and Elect	ric Company			
3					ugh January				
						CARE			
		Total CARE	Households	% of CARE	CARE	Households	Total	% De-enrolled	% of Total
	Month	Total CARE Households		Enrolled	Households De-enrolled	De-enrolled	Households	through Post	CARE
	Wonth	Enrolled	Requested to Verify	Requested to	(Due to no	(Verified as	De-enrolled <sup>2</sup>	Enrollment	Households
١. ١		Enronea	Verily	Verify Total	response)	Ineligible) <sup>1</sup>	De-enrolled	Verification	De-enrolled
4		1 000 155	- 10-	0.50/	• •	illeligible)			
5	January	1,380,157	7,407	0.5%	-	-	-	-	-
7	February March								
8	April								
	May								
	June								
-	July								
12	August								
	September								
-	October								
	November								
$\vdash$	December	4.005.455	7.45-	0.507		_		0.001	0.627
17	YTD Total	1,380,157	7,407	0.5%	0	0	0	0.0%	0.0%
18	1								
19					ed to be de-enro		 		
		suits are tied t	o the month init	lated. Therefore	e, verification res	uits may be pend	ling due to the ti	me permitted for a	a participant to
21	respond.								
-	Note: Any real	uired correction	ns/adjustments	are renorted her	rein and sunerse	de results renorte	ed in prior month	s and may reflect	YTD
22	adjustments.	anca correction	io/aajaotiriorito	are reported fier	ciii ana saperso	ac results reporte	a in phor mont	is and may reneet	115
H	aajaooo.								
23									
24									
25		CARE	Table 3B Po	st-Enrollmer	nt Verification	Results (Ele	ctric only Hig	gh Usage)	
26				Pacific 6	as and Elect	ria Campany			
27						ric Company			
				Thro	ugh January				
				Thro	ugh January	31, 2025			
		Total CARE	Households	Thro	CARE	31, 2025 CARE	Total	% De-enrolled	% of Total
1	Month	Total CARE	Households	% of CARE Enrolled	CARE Households	31, 2025 CARE Households	Total Households	% De-enrolled through Post	% of Total CARE
	Month	Households	Requested to	% of CARE Enrolled Requested to	CARE Households De-enrolled	31, 2025  CARE Households De-enrolled	Households	through Post Enrollment	
20	Month			% of CARE Enrolled	CARE Households De-enrolled (Due to no	CARE Households De-enrolled (Verified as		through Post	CARE
28		Households Enrolled	Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled	31, 2025  CARE Households De-enrolled	Households De-enrolled <sup>3</sup>	through Post Enrollment	CARE Households
29	January	Households	Requested to	% of CARE Enrolled Requested to	CARE Households De-enrolled (Due to no	CARE Households De-enrolled (Verified as	Households	through Post Enrollment	CARE Households
29 30	January February	Households Enrolled	Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no	CARE Households De-enrolled (Verified as	Households De-enrolled <sup>3</sup>	through Post Enrollment	CARE Households
29 30 31	January February March	Households Enrolled	Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no	CARE Households De-enrolled (Verified as	Households De-enrolled <sup>3</sup>	through Post Enrollment	CARE Households
29 30 31 32	January February	Households Enrolled	Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no	CARE Households De-enrolled (Verified as	Households De-enrolled <sup>3</sup>	through Post Enrollment	CARE Households
29 30 31 32 33 34	January February March April May June	Households Enrolled	Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no	CARE Households De-enrolled (Verified as	Households De-enrolled <sup>3</sup>	through Post Enrollment	CARE Households
29 30 31 32 33 34 35	January February March April May June July	Households Enrolled	Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no	CARE Households De-enrolled (Verified as	Households De-enrolled <sup>3</sup>	through Post Enrollment	CARE Households
29 30 31 32 33 34 35 36	January February March April May June July August	Households Enrolled	Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no	CARE Households De-enrolled (Verified as	Households De-enrolled <sup>3</sup>	through Post Enrollment	CARE Households
29 30 31 32 33 34 35 36 37	January February March April May June July August September	Households Enrolled	Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no	CARE Households De-enrolled (Verified as	Households De-enrolled <sup>3</sup>	through Post Enrollment	CARE Households
29 30 31 32 33 34 35 36 37 38	January February March April May June July August September October	Households Enrolled	Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no	CARE Households De-enrolled (Verified as	Households De-enrolled <sup>3</sup>	through Post Enrollment	CARE Households
29 30 31 32 33 34 35 36 37 38	January February March April May June July August September October November	Households Enrolled	Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no	CARE Households De-enrolled (Verified as	Households De-enrolled <sup>3</sup>	through Post Enrollment	CARE Households
29 30 31 32 33 34 35 36 37 38 39 40	January February March April May June July August September October November December	Households Enrolled 1,380,157	Requested to Verify <sup>1</sup> 1,329	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) <sup>2</sup>	Households De-enrolled <sup>3</sup>	through Post Enrollment Verification	CARE Households De-enrolled
29 30 31 32 33 34 35 36 37 38 39 40	January February March April May June July August September October November	Households Enrolled	Requested to Verify <sup>1</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no	CARE Households De-enrolled (Verified as	Households De-enrolled <sup>3</sup>	through Post Enrollment	CARE Households
29 30 31 32 33 34 35 36 37 38 39 40 41 42	January February March April May June July August September October November December YTD Total	1,380,157	Requested to Verify <sup>1</sup> 1,329	% of CARE Enrolled Requested to Verify Total  0.1%	CARE Households De-enrolled (Due to no response)	31, 2025  CARE Households De-enrolled (Verified as Ineligible) <sup>2</sup>	Households De-enrolled <sup>3</sup>	through Post Enrollment Verification	CARE Households De-enrolled
29 30 31 32 33 34 35 36 37 38 39 40	January February March April May June July August September October November December YTD Total	1,380,157  1,380,157  articipants who	1,329  1,329  were selected	% of CARE Enrolled Requested to Verify Total  0.1%  0.1%  for high usage v	CARE Households De-enrolled (Due to no response) 0 rerification proces	CARE Households De-enrolled (Verified as Ineligible) <sup>2</sup>	Households De-enrolled <sup>3</sup> - 0	through Post Enrollment Verification  0.0%	CARE Households De-enrolled
29 30 31 32 33 34 35 36 37 38 39 40 41 42 43	January February March April May June July August September October November December YTD Total	1,380,157  1,380,157  1,380,157  articipants who omers verified	1,329  1,329  were selected as over income	% of CARE Enrolled Requested to Verify Total  0.1%  0.1%  for high usage very who requested	CARE Households De-enrolled (Due to no response) 0 rerification proces to be de-enrolle	CARE Households De-enrolled (Verified as Ineligible) <sup>2</sup> 0  as. d, did not reduce	Households De-enrolled <sup>3</sup> -  0  usage, or did n	through Post Enrollment Verification  -  0.0%  ot agree to be wea	CARE Households De-enrolled  - 0.0%
29 30 31 32 33 34 35 36 37 38 39 40 41 42 43	January February March April May June July August September October November December YTD Total  1 Includes all pa 2 Includes custe 3 Verification re	1,380,157  1,380,157  1,380,157  articipants who omers verified esults are tied t	1,329  1,329  were selected as over income o the month init	% of CARE Enrolled Requested to Verify Total  0.1%  0.1%  for high usage very who requested isted. Therefore	CARE Households De-enrolled (Due to no response) 0 rerification proces to be de-enrolle	CARE Households De-enrolled (Verified as Ineligible) <sup>2</sup> -  0  as. d, did not reduce ults may be pend	Households De-enrolled <sup>3</sup> -  0  usage, or did ning due to the tii	through Post Enrollment Verification  0.0%	CARE Households De-enrolled  - 0.0%
29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44	January February March April May June July August September October November December YTD Total  1 Includes all pa 2 Includes custe 3 Verification re	1,380,157  1,380,157  1,380,157  articipants who omers verified esults are tied t	1,329  1,329  were selected as over income o the month init	% of CARE Enrolled Requested to Verify Total  0.1%  0.1%  for high usage very who requested isted. Therefore	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) <sup>2</sup> -  0  as. d, did not reduce ults may be pend	Households De-enrolled <sup>3</sup> -  0  usage, or did ning due to the tii	through Post Enrollment Verification  -  0.0%  ot agree to be wea	CARE Households De-enrolled
29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45	January February March April May June July August September October November December YTD Total  1 Includes all pa 2 Includes custo 3 Verification re respond. Each	1,380,157  1,380,157  1,380,157  articipants who omers verified sults are tied tutility may have	1,329  1,329  were selected as over income o the month inite a different de	% of CARE Enrolled Requested to Verify Total  0.1%  0.1%  for high usage very who requested to the requested to the reference of the reference	CARE Households De-enrolled (Due to no response)  -  0 rerification process to be de-enrolled, verification results and the due to billing cy	CARE Households De-enrolled (Verified as Ineligible) <sup>2</sup> -  0  as. d, did not reduce alts may be pend cle or other contri	Households De-enrolled³  -  0  usage, or did ning due to the tii ibuting factors.	through Post Enrollment Verification  -  0.0%  ot agree to be wea	CARE Households De-enrolled
29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44	January February March April May June July August September October November December YTD Total  1 Includes all pa 2 Includes custed 3 Verification regrespond. Each	1,380,157  1,380,157  1,380,157  articipants who omers verified sults are tied tutility may have	1,329  1,329  were selected as over income o the month inite a different de	% of CARE Enrolled Requested to Verify Total  0.1%  0.1%  for high usage very who requested to the requested to the reference of the reference	CARE Households De-enrolled (Due to no response)  -  0 rerification process to be de-enrolled, verification results and the due to billing cy	CARE Households De-enrolled (Verified as Ineligible) <sup>2</sup> -  0  as. d, did not reduce alts may be pend cle or other contri	Households De-enrolled <sup>3</sup> -  0  usage, or did ning due to the tii ibuting factors.	through Post Enrollment Verification  -  0.0%  ot agree to be weather permitted for a	CARE Households De-enrolled

## CARE Program Table 4 - Enrollment by County Pacific Gas and Electric Company

Through January 31, 2025

4	County	Estimated	l Eligible Ho	useholds <sup>1</sup>	Total H	ouseholds E	nrolled <sup>2</sup>	Er	nrollment Ra	te <sup>3</sup>
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6		125,767	9	125,775	117,627	0	117,627	94%	0%	94%
7	ALPINE	0	111	111	0	13	13	n/a	12%	12%
8	AMADOR	0	5,091	5,091	0	4,193	4,193	0%	82%	82%
9	BUTTE	20,022	10,891	30,913	19,787	11,413	31,200	99%	105%	101%
10	CALAVERAS	17	7,552	7,569	11	4,971	4,982	64%	66%	66%
11	COLUSA	12	2,671	2,683	4	3,249	3,253	33%	122%	121%
12	CONTRA COSTA	85,115	1	85,116	88,598	0	88,598	104%	0%	104%
13	EL DORADO	5,945	4,474	10,420	5,665	5,428	11,093	95%	121%	106%
14	FRESNO	128,037	148	128,185	150,344	78	150,422	117%	53%	117%
15	GLENN	0	3,707	3,707	0	4,472	4,472	0%	121%	121%
16	HUMBOLDT	0	22,296	22,296	0	17,587	17,587	n/a	79%	79%
17	KERN	38,306	55,246	93,553	48,923	66,586	115,509	128%	121%	123%
18	KINGS	124	7,779	7,903	121	9,589	9,710	97%	123%	123%
19	LAKE	0	14,507	14,507	0	12,394	12,394	n/a	85%	85%
20	LASSEN	0	245	245	0	161	161	n/a	66%	66%
21	MADERA	12,974	5,305	18,279	17,333	5,399	22,732	134%	102%	124%
22	MARIN	16,420	0	16,420	13,221	0	13,221	81%	n/a	81%
23	MARIPOSA	25	3,721	3,746	18	2,181	2,199	72%	59%	59%
24	MENDOCINO	9	15,382	15,391	1	10,101	10,102	11%	66%	66%
25	MERCED	16,222	18,037	34,259	19,074	20,900	39,974	118%	116%	117%
26	MONTEREY	33,811	4,314	38,125	33,554	5,582	39,136	99%	129%	103%
	NAPA	12,618	1	12.618	9,889	0	9,889	78%	0%	78%
28	NEVADA	7	10,929	10,936	1	8,929	8,930	15%	82%	82%
29	PLACER	18,982	10,918	29,900	14,198	7,160	21,358	75%	66%	71%
30	PLUMAS	52	2,747	2,799	11	1,371	1,382	21%	50%	49%
31	SACRAMENTO	120,007	0	120,007	88,121	0	88,121	73%	n/a	73%
32	SAN BENITO	86	3,834	3,920	84	5,280	5,364	98%	138%	137%
33	SAN BERNARDINO	50	300	350	14	235	249	28%	78%	71%
34		67,749	0	67,749	50,608	0	50,608	75%	n/a	75%
35		65,273	8,711	73,984	78,011	9,034	87,045	120%	104%	118%
36		11,682	17,419	29,102	5,705	14,253	19,958	49%	82%	69%
37	SAN MATEO	41,211	0	41,211	35,424	0	35,424	86%	n/a	86%
38	SANTA BARBARA	17,109	1,177	18,286	19,408	809	20,217	113%	69%	111%
39		97,423	2,445	99,867	98,834	3,046	101,880	101%	125%	102%
40	SANTA CRUZ	24,783	8	24,790	16,981	1	16,982	69%	13%	69%
41		12,171	11,742	23,913	8,983	8,210	17,193	74%	70%	72%
42	SIERRA	5	327	333	1	123	124	19%	38%	37%
43	SISKIYOU	0	20	20	0	5	5	n/a	25%	25%
44	SOLANO	41,028	0	41,028	42,289	0	42,289	103%	n/a	103%
45	SONOMA	40,308	2,595	42,902	37,283	2,435	39,718	92%	94%	93%
46		29,225	24,947	54,172	22,305	21,266	43,571	76%	85%	80%
47	SUTTER	10,903	0	10,903	12,610	0	12,610	116%	0%	116%
48	TEHAMA	8	9,613	9,621	5	10,807	10,812	63%	112%	112%
49		0	503	503	0	274	274	n/a	54%	54%
50		656	7,065	7,721	351	9,496	9,847	53%	134%	128%
51	TUOLUMNE	0	8,813	8,813	0	6,490	6,490	n/a	74%	74%
52	YOLO	25,883	1	25,884	19,992	2	19,994	77%	169%	77%
53		10,593	124	10,717	11,152	93	11,245	105%	75%	105%
54	Total	1,130,619	305,727	1,436,346	1,086,541	293,616	1,380,157	96%	96%	96%

<sup>1</sup>In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2024's estimate. In April 2025, PG&E, 6 on behalf of the IOUs, will file the 2025 Annual Estimates of CARE Eligible Customers and Related Information.

<sup>57 &</sup>lt;sup>2</sup> Total Households Enrolled includes submeter tenants.

<sup>58 &</sup>lt;sup>3</sup> Penetration Rate and Enrollment Rate are the same value.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	Α	В	С	D	E	F	G	Н
4		ь			_	cation Result		''
				•			3	
2			Pa		d Electric Co			
3				Through J	anuary 31, 2	025		
4	Month	Total CARE Households	Households Requested to Recertify <sup>3</sup>	% of Households Total (C/B)	Households Recertified <sup>1</sup>	Households De-enrolled <sup>2</sup>	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	1,380,157	37,009	2.7%	-	-	-	-
6	February							
7	March							
8	April							
	May							
_	June							
	July							
	August							
	September							
	October							
	November							
	December	4 000 457	27.000	0.70/			0.00/	0.00/
17	YTD	1,380,157	37,009	2.7%	0	0	0.0%	0.0%
20	the recertific <sup>2</sup> Includes cu	ation request. I stomers who d	Results may be lid not respond o	pending due to r who requeste	the time permitt d to be de-enrol	ed for a participa led.	customers 90 days	s to respond to
21		equired correcti	ers automatically ons/adjustments		•	•	orted in prior mont	hs and may

	A	В	С	D	E	F	G
1	CARE Program Tab	le 6 - Cap	itation Co	ntractors	1		
2	Pacific Gas a	and Electi	ic Compa	iny			
3	Through	January	31, 2025				
4			Contrac	tor Type		Total For	allmanta

4 5	Contractor	(Chec		tor Type ore if applic	cable)	Total En	ollments
6	Contractor	Private	СВО	WMDVBE	LIHEAP	Current Month	Year-to- Date
7	Amador-Tuolumne Community Action Agency		Х		Х	0	0
	American GI Forum		X			0	0
9	Asian American Pacific Islander Coalition of the North Bay		X			0	0
10	Bay Area Community Health		Х			0	0
11	Breathe California		Х			0	0
12	CATHOLIC CHARITIES DIOCESE of Fresno		Х			0	0
13	Catholic Charities of East Bay (Oakland)		Х			0	0
14	Central Coast Energy Services		Х		Х	20	20
15	Cesar Moncada (Moncada Outreach)		Х			31	31
16	Chacon Sytems Inc.		Х			0	0
	Child Abuse Prevention Council of San Joaquin County		Х			1	1
18	Community Action Marin		Х		Х	1	1
19	Community Action Partnership of Madera County		х		Х	3	3
20	Community Resource Project Inc		Х		Х	39	39
21	Dignity Health		Х			0	0
22	Eden I & R		Х			0	0
23	El Puente Comunitario		Х			1	1
24	Fresno EOC		Х		Х	3	3
25	Independent Living Center of Kern County Inc		Х			1	1
26	Interfaith Food Bank & Thrift Store of Amador County		Х			0	0
27	Merced County Community Action Agency		Х		Х	5	5
	Monument Crisis Center		х			0	0
29	National Diversity Coalition (NDC)		Х			0	0
30	North Coast Energy Services, Inc		Х			16	16
	Sacred Heart Community Service		Х		Х	3	3
	Spectrum Community Services		Х			0	0
	UpValley Family Centers		Х			0	0
	Valley Clean Air		Х			0	0
	Welcome Tech	Х				0	0
36	Total Enrollments					124	124

All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Г	A	В	С	D	Е	F	G	Н	I	J	K	L	М	N	0	Р
1				CARE Pr	ogram Tabl	e 7 - Expend	ditures for P	ilots and S	tudies							
2					Pacific	Gas and Ele	ectric Comp	any								
3					Th	rough Janua	ary 31, 2025	-								
4	2024	Authoriz	ed 2021-2026	Budget	Curren	t Month Expe	nses [1]	Yea	r to Date Exper	ises [1]	Cycle	to Date Exper	nses [1]	% of B	udget Expe	ensed
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																
7	Studies															
8	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$59,929	\$14,982	\$74,911	100%	100%	100%
9	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$2,600	\$650	\$ 3,250	\$2,600	\$650	\$ 3,250	\$31,389	\$7,847	\$ 39,237	52%	52%	52%
10	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$0	\$0	\$	0%	0%	0%
11	Joint IOU - Statewide CARE-ESA Categorical Study	\$18,000	\$4,500	\$ 22,500	\$0	\$0		\$0	\$0	\$ -	\$17,995	\$4,499	\$ 22,494	100%	100%	100%
12	Total Studies	\$198,000	\$49,500	\$247,500	\$2,600	\$650	\$3,250	\$2,600	\$650	\$3,250	\$109,314	\$27,328	\$136,642	55%	55%	55%
13																
14	NOTE: Any required corrections/adjustments are reported herein and s	upersede results	reported in pr	or months and	may reflect Y	D adjustments										
15		•	-		-	•										
16	[1] Negative cost was due to accrual reversal.															

	Α	В	С	D	Е
1	CARE Pro	gram Table 8 - CARI	E and Disadvantage	d Communities Enrollm	ent Rate for Zip Codes
2		_	Pacific Gas and Ele	ectric Company	·
3			Through Janua	rv 31. 2025	
4			<b>-</b>	., .,	
5			Total CARE House	holds Enrolled	
		<b>CARE Enrollment Rate</b>	<b>CARE Enrollment Rate</b>	CARE Enrollment Rate for	CARE Enrollment Rate for DAC
		for Zip Codes that	for Zip Codes in High	Zip Codes in High Poverty	(Zip/Census Track) Codes in High
		have 10% or more	Poverty (Income Less	(with 70% or Less CARE	Poverty (with 70% or Less CARE
6		disconnections [1]	than 100% FPG) [2]	Penetration)	Enrollment Rate) [3]
7	January	105%	104%	40%	50%
8	February				
9	March				
	April				
	May				
12					
	July				
	August				
	September				
	October				
	November				
	December				
19	Note:				
		es are based on the previo	ue voar		
		with >25% of customers w	•	% FPG	
1					this table; however, the entire zip
23	code listed may not be		orresponding zip codes a	to provided for the purpose of	and table, nowever, the entire zip
123	oodo notod may not be	oonsidered a DAO.			
24	Any required correction	ns/adjustments are reporte	ed herein and supersede	results reported in prior month	ns and may reflect YTD adjustments.

	Α	В	С	D	Е	F	G	Н
		CARE Program Table	8A - CAR	E Top 10	Lowest Enrollment Rates in	n High Di	sconnect	ion, High Poverty,
1		_		and D	AC Communities by Zip Cod	de		
2				Pacif	ic Gas and Electric Compan	ıy		
3				Т	hrough January 31, 2025			
4			_			-		
		Top 10 Lowest CARE Enrollment Rate for Zip			Top 10 Lowest CARE Enrollment Rate for Zip Codes			Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]

5	ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections [1]
6	94535	1%
7	94517	58%
8	95703	58%
9	93442	63%
10	95934	69%
11	95945	95%
12	95252	96%
13	94602	96%
14	95665	105%
15	95966	109%
16		

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]
95364	6%
94720	8%
95375	10%
95335	15%
96125	19%
95113	26%
95064	28%
93405	28%
94704	30%
95488	35%

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]
95814	38%
93721	62%
93608	85%
95422	88%
93206	89%
93701	91%
93301	92%
93710	93%
95652	95%
93219	98%

17 18 Notes:

- 19 Zip codes with fewer than 100 customers are excluded for privacy reasons.
  20 [1] Disconnection Rates are based on the previous year.
  21 [2] Includes zip codes with >25% of customers with incomes less than 100% FPG.
  [3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be 22 considered a DAC.

	A	В	С	D	E
1	FER	A Program Table 1 - Pi	rogram Expenses		
2		<b>Pacific Gas and Elect</b>	ric Company		
3		Through January	31, 2025		
			Current Month		% of Budget
4		Authorized Budget [1]	Expenses	Year to Date Expenses	Spent YTD
5	FERA Program:	Electric	Electric	Electric	Electric
6	Outreach	\$2,758,300	\$113,271	\$113,271	4
7	Processing / Certification Re-certification	\$60,600	\$488	\$488	1
8	Post Enrollment Verification	\$89,100	\$0	\$0	(
9	IT Programming	\$0	\$0	\$0	(
10	Pilot(s)	\$0	\$0	\$0	(
11	Studies	\$0	\$0	\$0	(
12	Regulatory Compliance	\$31,300	\$0	\$0	(
13	General Administration	\$58,600	\$4,288	\$4,288	
14	CPUC Energy Division	\$0	\$0	\$0	(
15	SUBTOTAL MANAGEMENT COSTS	\$2,997,900	\$118,048	\$118,048	4
16	FERA Rate Discount	\$20,819,000	\$1,696,802	\$1,696,802	8
17	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$23,816,900	\$1,814,849	\$1,814,849	8
18	Indirect Costs				
19		'			
20	[1] Authorized Budget: Approved for PY 2025 in D.21-06-01	5, Attachment 1, Table 4.			
21					
22	NOTE: Any required corrections/adjustments are reported h	erein and supersede results	reported in prior months a	and may reflect YTD adjustm	nents.

	Α	В	С	D	Е	F	G	Н	1	J	K	L	M	N	0	Р	Q	R	S	Т	U	V	W	Х	Υ
1									•	FERA P	rogram Ta	ble 2 - Enr	ollment, Re	certification	on, Attrition, a	nd Enrolln	nent Ra	ate							
2											Ū		fic Gas and												
2													Through Ja												
4						New Er	nrollme	nt						tification			А	ttrition (Drop Offs	;)		Enro	Ilment			
5			Autom	natic Enrollme	ent				come or Ca	tegorical)								(2)	1				Total	Estimated	Enrollment <sup>6</sup>
J											Total New		Non-		Total	No	Failed	Failed		Total	Gross	Net	FERA	EED A	Rate %
		Inter-	Intra-	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitatio		Enrollment	Scheduled	Scheduled	Automatic	Recertification (L+M+N)	Response <sup>4</sup>	PEV	Recertification	Other	Attrition (P+Q+R+S)	(K+O)	Adjusted (K-T)	Participants	Eligible <sup>5</sup>	(W/X)
6		Utility <sup>1</sup>	Utility <sup>2</sup>		(B+C+D)				n	(F+G+H+I)	(E+J)				(L+W+N)	·				(P+Q+R+3)		(N-1)			
	January	0	38	0	38	798	245	43	1	1,087	1,125	615	162	0	777	n/a	64	382	346	792	1,902	333	39,745	156,547	25%
	February																								
	March																								
10	April																								
	May June																								
13	June																								
14	August																								
	September		1																						
	October																								
	November																								
18	December																								
19	YTD Total	0	38	0	38	798	245	43	1	1,087	1,125	615	162	0	777	n/a	64	382	346	792	1,902	333	39,745	156,547	25%
20																									
21	Enrollments via	data sh	aring bet	ween the IOU	s.																				
22 23	Enrollments via	data sh	aring bet	ween departm	ents and/or	program	s within	the utilit	y.																
23	Enrollments via	data sh	aring with	h programs ou	tside the IOU	J that se	rve low-	income	customers.																
24	PG&E counts att	rition d	ue to no r	response in th	e Failed PE\	/ and Fa	iled Red	ertificat	ion columns	respectively	٧.														
25	In accordance w	ith Orde	ering Para	agraph 189 of	D.21-06-015	, the est	imated I	FERA e	igible is bas	ed on 2024's	estimate. In	April 2025, P	G&E, on beha	If of the IOU	s, will file the 2025	5 Annual Esti	mates of	CARE Eligible Cu	stomers	and Related	Informat	tion.			
25 26			-						-			-						ŭ							
27	Note: Any require	d corre	ctions/ad	justments are	reported her	rein and	superse	de resul	ts reported i	n prior month	ns and may re	eflect YTD ac	justments.												

	_				_							
	Α	В	С	D	E	F	G	H				
1		FE	RA Program		Post-Enrollme		n Results (N	lodel)				
2				Pacific 6	Sas and Elect	ric Company						
3				Thro	ugh January	31, 2025						
					FERA	FERA						
		Total FERA	Households	% of FERA	Households	Households	Total	% De-enrolled	% of Total			
	Month	Households		Enrolled	De-enrolled	De-enrolled	Households	through Post	FERA			
		Enrolled	Verify	Requested to	(Due to no	(Verified as	De-enrolled <sup>2</sup>	Enrollment	Households			
4		2		Verify Total	response)	Ineligible) <sup>1</sup>	De emonea	Verification	De-enrolled			
5	January	39,745	30	0.1%	100µ01100)	mongibio,	-					
		39,743	30	0.176	-	-	-	-	-			
	March											
	April											
	May											
10	June											
11	July											
	August											
-	September											
	October											
_	November											
17	December YTD Total	39,745	20	0.40/	•	•	•	0.00/	0.00/			
	TIDIOIAI	39,745	30	0.1%	0	0	0	0.0%	0.0%			
18	1,											
19					ed to be de-enro							
00		sults are tied t	o the month init	iated. Therefore	e, verification res	ults may be pend	ling due to the t	ime permitted for a	a participant to			
20	respond.		/ P /						VTD			
24	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD											
22	adjustments.											
23		1										
-												
24		FFRΔ	Table 3B Po	st-Enrollmen	nt Verification	Results (Fle	ctric only Hig	nh Usage)				
24		FERA	Table 3B Po			-	ctric only Hig	gh Usage)				
25		FERA	Table 3B Po	Pacific 6	as and Elect	ric Company	ctric only Hig	gh Usage)				
-		FERA	Table 3B Po	Pacific 6		ric Company	ctric only Hig	gh Usage)				
25		FERA	Table 3B Po	Pacific G Thro	as and Elect	ric Company	ctric only Hig		% of Total			
25		FERA	Table 3B Po	Pacific C Thro % of FERA	Bas and Elect ough January	ric Company 31, 2025 FERA Households	Total	% De-enrolled	% of Total			
25	Month		Households	Pacific Control Thro % of FERA Enrolled	Sas and Elect ough January FERA	ric Company 31, 2025 FERA Households De-enrolled		% De-enrolled through Post	FERA			
25	Month	Total FERA	Households	Pacific 6 Thro % of FERA Enrolled Requested to	eas and Elect ough January FERA Households	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total	% De-enrolled through Post Enrollment	FERA Households			
25	Month	Total FERA Households	Households Requested to	Pacific Control Thro % of FERA Enrolled	FERA Households De-enrolled	ric Company 31, 2025 FERA Households De-enrolled	Total Households	% De-enrolled through Post	FERA			
25 26 27 28	January	Total FERA Households	Households Requested to	Pacific 6 Thro % of FERA Enrolled Requested to	Gas and Elect ough January FERA Households De-enrolled (Due to no	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total Households	% De-enrolled through Post Enrollment	FERA Households			
25 26 27 28 29	January February	Total FERA Households Enrolled	Households Requested to Verify	Pacific O Thro % of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30	January February March	Total FERA Households Enrolled	Households Requested to Verify	Pacific O Thro % of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31	January February March April	Total FERA Households Enrolled	Households Requested to Verify	Pacific O Thro % of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31 32	January February March April May	Total FERA Households Enrolled	Households Requested to Verify	Pacific O Thro % of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31 32 33	January February March April May June	Total FERA Households Enrolled	Households Requested to Verify	Pacific O Thro % of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31 32 33 34	January February March April May June July	Total FERA Households Enrolled	Households Requested to Verify	Pacific O Thro % of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31 32 33 34 35	January February March April May June July August	Total FERA Households Enrolled	Households Requested to Verify	Pacific O Thro % of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31 32 33 34 35 36	January February March April May June July	Total FERA Households Enrolled	Households Requested to Verify	Pacific O Thro % of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31 32 33 34 35 36 37	January February March April May June July August September	Total FERA Households Enrolled	Households Requested to Verify	Pacific O Thro % of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31 32 33 34 35 36 37 38	January February March April May June July August September October	Total FERA Households Enrolled	Households Requested to Verify	Pacific O Thro % of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31 32 33 34 35 36 37 38	January February March April May June July August September October November	Total FERA Households Enrolled	Households Requested to Verify	Pacific O Thro % of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41	January February March April May June July August September October November December	Total FERA Households Enrolled	Households Requested to Verify  78	Pacific O Thro % of FERA Enrolled Requested to Verify Total	Gas and Elect bugh January FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as Ineligible) <sup>1</sup>	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40	January February March April May June July August September October November December YTD Total	Total FERA Households Enrolled 39,745	Households Requested to Verify  78  78	Pacific Control of Thromas of FERA Enrolled Requested to Verify Total 0.2%	Gas and Elect bugh January FERA Households De-enrolled (Due to no response)	ric Company 31, 2025 FERA Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41	January February March April May June July August September October November December YTD Total	Total FERA Households Enrolled 39,745 39,745 angle of the series of the	Households Requested to Verify  78  78  78  as over income	Pacific Control of Thromas of FERA Enrolled Requested to Verify Total 0.2% 0.2% or who request	FERA Households De-enrolled (Due to no response) 0 ed to be de-enrol	ric Company 31, 2025 FERA Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled <sup>2</sup>	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			
25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42	January February March April May June July August September October November December YTD Total  1 Includes custe 2 Verification rerespond.	Total FERA Households Enrolled  39,745  39,745  omers verified esults are tied t	Households Requested to Verify  78  78  as over income of the month init	Pacific Content of the content of th	FERA Households De-enrolled (Due to no response) 0 ed to be de-enrole, verification res	ric Company 31, 2025 FERA Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled²  -  0  ding due to the ti	% De-enrolled through Post Enrollment Verification	FERA Households De-enrolled			

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD

adjustments.

## Н FERA Program Table 4 - Enrollment by County **Pacific Gas and Electric Company**

Through January 31, 2025

8 / 9   10 ( 11 ( 12 ( 13   14   15 ( 16	ALPINE AMADOR BUTTE	<b>Urban</b> 13,029 0	Rural	Tatal				Enrollment Rate			
7 8 9 10 11 12 13 14 15 16	AMADOR			Total	Urban	Rural	Total	Urban	Rural	Total	
8 / 9   10 ( 11 ( 12 ( 13   14   15 ( 16	AMADOR	0	1	13,030	3,264	0	3,264	25%	0%	25%	
9 10 11 12 13 14 15 16			11	11	0	1	1	n/a	9%	9%	
10 11 12 13 14 15 16	RUTTE	0	466	466	0	143	143	0%	31%	31%	
11 (13 (14 (15 (16 (16 (16 (16 (16 (16 (16 (16 (16 (16	DOTTE	2,145	1,050	3,194	515	269	784	24%	26%	25%	
12 13 14 15 16	CALAVERAS	2	677	678	0	187	187	0%	28%	28%	
13 14 15 16	COLUSA	1	465	467	0	89	89	0%	19%	19%	
14 15 16	CONTRA COSTA	10,134	0	10,134	3,659	0	3,659	36%	0%	36%	
15 16	EL DORADO	993	691	1,684	327	223	550	33%	32%	33%	
16	FRESNO	16,448	21	16,469	4,240	5	4,245	26%	24%	26%	
	GLENN	0	586	586	0	120	120	0%	20%	20%	
17	HUMBOLDT	0	1,697	1,697	0	352	352	n/a	21%	21%	
	KERN	5,422	8,486	13,908	1,572	1,182	2,754	29%	14%	20%	
	KINGS	23	1,415	1,438	4	279	283	18%	20%	20%	
_	LAKE	0	1,035	1,035	0	275	275	n/a	27%	27%	
_	LASSEN	0	7	7	0	2	2	n/a	30%	30%	
_	MADERA	2,342	951	3,293	531	154	685	23%	16%	21%	
_	MARIN	1,897	0	1,897	295	0	295	16%	n/a	16%	
_	MARIPOSA	2	323	326	0	60	60	0%	19%	18%	
24	MENDOCINO	1	1,012	1,013	0	231	231	0%	23%	23%	
_	MERCED	2,139	2,248	4,387	492	722	1,214	23%	32%	28%	
	MONTEREY	6,590	844	7,435	1,057	166	1,223	16%	20%	16%	
	NAPA	1,847	0	1,847	348	0	348	19%	0%	19%	
	NEVADA	1	1,095	1,096	0	314	314	0%	29%	29%	
_	PLACER	1,038	1,279	2,317	481	260	741	46%	20%	32%	
	PLUMAS	3	182	185	0	40	40	0%	22%	22%	
	SACRAMENTO	35	0	35	9	0	9	26%	n/a	26%	
_	SAN BENITO	21	1,075	1,096	6	320	326	28%	30%	30%	
	SAN BERNARDINO	0	0	0	0	0	0	n/a	n/a	n/a	
	SAN FRANCISCO	4,789	0	4,789	876	0	876	18%	n/a	18%	
	SAN JOAQUIN	9,479	1,101	10,580	3,269	406	3,675	34%	37%	35%	
	SAN LUIS OBISPO	1,054	1,563	2.617	125	342	467	12%	22%	18%	
	SAN MATEO	6,369	0	6,369	1,275	0	1,275	20%	n/a	20%	
	SANTA BARBARA	3,035	209	3,244	302	22	324	10%	11%	10%	
	SANTA CLARA	14,672	393	15,065	3,760	146	3,906	26%	37%	26%	
	SANTA CRUZ	1,825	1	1,826	450	0	450	25%	0%	25%	
	SHASTA	650	698	1,348	191	188	379	29%	27%	28%	
	SIERRA	0	14	15	0	2	2	0%	14%	14%	
_	SISKIYOU	0	0	0	0	0	0	n/a	0%	0%	
	SOLANO	5,371	0	5,371	1,987	0	1,987	37%	n/a	37%	
_	SONOMA	4,945	338	5,283	1,229	88	1,317	25%	26%	25%	
_	STANISLAUS	3	803	806	3	380	383	87%	47%	48%	
	SUTTER	1,945	0	1,945	558	0	558	29%	0%	29%	
_	TEHAMA	1	1,174	1,175	0	290	290	0%	25%	25%	
	TRINITY	0	30	30	0	1	1	n/a	3%	3%	
_	TULARE	99	1,066	1,165	14	148	162	14%	14%	14%	
_	TUOLUMNE	0	867	867	0	231	231	n/a	27%	27%	
_	YOLO	2,627	0	2,627	787	0	787	30%	0%	30%	
_	YUBA	1,684	14	1,699	472	9	481	28%	63%	28%	
	Total	122,661	33,886	156,547	32,098	7,647	39,745	26%	23%	25%	

<sup>&</sup>lt;sup>1</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2024's estimate. In April 2025, PG&E, on behalf of the IOUs, will file the 2025 Annual Estimates of CARE Eligible Customers and Related Information.

2

<sup>57 &</sup>lt;sup>2</sup> Total Households Enrolled does not include submeter tenants.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	Α	В	С	D	E	F	G	Н			
1			FERA	Program Table	5 - Recertifica	tion Results					
2				Pacific Gas and	l Electric Com	pany					
3	Through January 31, 2025										
4	Month	Month Total FERA Households Requested to Recertify 2 Recertified 1 Recertified 5 Recertified 5 Recertified 5 Recertified 6 Recertified 6 Recertified 6 Recertified 6 Recertified 6 Recertified 6 Recertified 7 Recertified 7 Recertification Rate 6 Recertification Rate 6 Recertified 6 Recertified 6 Recertified 6 Recertified 6 Recertified 6 Recertified 7 Recertified 8 Recertified 7 Recertified 7 Recertified 8 R									
5	January	39,745	528	1.3%	-	-	-	-			
6	February										
7	March										
	April										
	May										
10	June										
	July										
	August										
	September										
14	October										
15	November										
16	December										
17	YTD	39,745	528	1.3%	0	0	0.0%	0.0%			
18	<sup>1</sup> Recertification re	sults are tied to the m	nonth initiated and th	e recertification proce	ess allows custom	ers 90 days to respo	nd to the recertification i	request Results may			

	A	В	C	D	E	F	G
1	FERA Program Ta	ble 6 - Ca	pitation C	ontractor	'S <sup>1</sup>		
2	Pacific Gas	and Elec	tric Com	oany			
3	Through	ıh Januar	v 31. 2025	5			

5	Contractor	(Chec		tor Type ore if applic	cable)	Total E	nrollments
6	Contractor	Private	СВО	WMDVBE	LIHEAP	Current Month	Year-to-Date
7	AAPI		Х			0	0
8	Amador-Tuolumne Community Action Agency		X		X	0	0
	American GI Forum		X			0	0
10	Arriba Juntos		X			0	0
	Bay Area Community Health		Х			0	0
	Breathe California		X			0	0
13	Catholic Charities of the East Bay		X			0	0
	Catholic Daisies of Fresno		X			0	0
15	Central Coast Energy Services Inc		X		X	0	0
16	Cesar A Moncada DBA Moncada Outreach		X			1	1
17	Child Abuse Prevention Council of San Joaquin County		X			0	0
	Community Action Marin		X		X	0	0
19	Community Action Partnership of Madera County		X		X	0	0
20	Community Resource Project Inc		X		X	0	0
	Dignity Health		X			0	0
22	Eden I & R		X			0	0
23	El Puente Comunitario		X			0	0
24	Fresno EOC		X		X	0	0
25	Independent Living Center of Kern County Inc		X			0	0
26	Interfaith Food Bank & Thrift Store of Amador County		X			0	0
27	Merced County Community Action Agency		X		X	0	0
28	Monument Crisis Center		X			0	0
	National Diversity Coalition (NDC)		Х			0	0
	North Coast Energy Services, Inc		Х			0	0
	Resources for Independence Central Valley		Х			0	0
32	Sacred Heart Community Service		Х		Х	0	0
	UpValley Family Centers		Х			0	0
34	Valley Clean Air		Х			0	0
35	Welcome Tech	х				0	0
36	Total Enrollments					1	1

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All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.