

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric  
Company for Approval of Energy Savings  
Assistance and California Alternate Rates for  
Energy Programs and Budgets for 2021-2026  
Program Years.

(U 39 M)

Application No. 19-11-003  
(Filed November 4, 2019)

And Related Matters.

Application No. 19-11-004  
Application No. 19-11-005  
Application No. 19-11-006  
Application No. 19-11-007

**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)  
ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR JANUARY 2025**

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Dated: February 21, 2025

Attorney for:  
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**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company for Approval of Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for 2021-2026 Program Years.  (U 39 M)	Application No. 19-11-003 (Filed November 4, 2019)
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**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)  
ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR JANUARY 2025**

In accordance with Ordering Paragraph 17 of Decision (D.) 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance (ESA) Program, California Alternate Rates for Energy (CARE) Program, and Family Electric Rate Assistance (FERA) Program efforts, showing results through January 2025. Pursuant to D.21-06-015, the new ESA, CARE and FERA Program funding cycle began on July 1, 2021.

Respectfully Submitted,

JENNIFER C. REYES LAGUNERO

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Dated: February 21, 2025

Attorney for:  
PACIFIC GAS AND ELECTRIC COMPANY



# Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Energy Rate Assistance (FERA) Programs

Monthly Report for January 2025



# PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program,  
California Alternate Rates for Energy Program, and  
Family Electric Rate Assistance Program  
Monthly Report for January 2025

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## **PACIFIC GAS AND ELECTRIC COMPANY**

### **Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for January 2025**

The Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) programs are long-standing programs designed to assist income-qualified households in Pacific Gas and Electric (PG&E)'s service territory in reducing their energy usage and monthly utility expenses. Decision (D.) 21-06-015 authorized the ESA, CARE, and FERA program cycle beginning July 1, 2021, through December 31, 2026.

PG&E's monthly report for January 2025 complies with the income-qualified programs reporting requirements established in D.21-06-015, and with all reporting and program evaluation requirements previously established for the CARE, FERA, and ESA Programs.<sup>1</sup>

#### **1. Energy Savings Assistance (ESA) Program Executive Summary**

The ESA Program provides no-cost home weatherization, energy-efficient appliances, and energy education services to income-qualified customers<sup>2</sup> throughout PG&E's service territory. ESA is a resource program emphasizing long-term energy savings and serves all willing and eligible low-income customers by providing all feasible ESA program measures based on need states, at no cost to the customer through a direct install approach. All housing types are eligible to participate, and the ESA program is available to both homeowners and renters.

D.21-06-015 approved the ESA program budget for Program Years (PYs) 2021-2026. PG&E's total 2025 authorized ESA Program budget is \$243,553,433,<sup>3</sup> which covers all programs in the ESA portfolio, including the primary ESA Main program for single-family (SF) housing, the Multifamily Whole Building (MFWB) program for the Multifamily (MF) housing sector, and the Pilot Plus and Pilot Deep programs, as well as any ESA studies. In January 2025, PG&E expended \$9,087,548 in total ESA program costs. Further details of ESA expenses are provided in the ESA Summary Table, and ESA Table 1, in the Appendix.

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<sup>1</sup> The IOUs worked with Energy Division (ED) staff to revise reporting tables and formats in compliance with the mandates of D.21-06-015. PG&E is using the most recent monthly reporting template that was approved by ED in December 2024 to provide its 2025 monthly updates of the ESA, CARE, and FERA programs.

<sup>2</sup> To qualify for the ESA Program, a residential customer's household income must be at or below 250 percent of Federal Poverty Level (FPL) Guidelines, as set in Senate Bill 756, and that became effective on July 1, 2022. Formerly, the ESA program eligibility was set at 200 percent of FPL, per D.05-10-044.

<sup>3</sup> Reflects carry forward MFWB, Pilot Plus and Pilot Deep, CSD Leveraging, studies, and SASH/MASH budgets from 2024 to 2025.

## 1.1 Energy Savings Assistance Program Overview

### 1.1.1 Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 21-06-015.

ESA Table 1.1.1.1 ESA Main (SF, MH) Program Summary of Expenses and Savings for 2025			
	2025 Authorized/Planning Assumptions <sup>[a]</sup>	Actual YTD <sup>[b]</sup>	% YTD <sup>[d]</sup>
<b>Budget<sup>[c]</sup></b>	\$117,373,642	\$6,272,377	5%
<b>Homes Treated</b>	52,954	3,100	6%
<b>kWh Saved<sup>[d]</sup></b>	33,818,185	1,748,505	5%
<b>kW Demand Reduced<sup>[d]</sup></b>	2,854	635	22%
<b>Therms Saved<sup>[d]</sup></b>	1,370,794	79,108	6%
<b>GHG Emissions Reduced (Tons)<sup>[e]</sup></b>	N/A	1,756	
<sup>[a]</sup> Authorized ESA budget, energy savings goals and household treatment target per D.21-06-015. <sup>[b]</sup> As shown in ESA Monthly Report Table 1, and Table 2. <sup>[c]</sup> ESA Main program budget includes measures and program administrative budget categories as shown on ESA Monthly Report Table 1. <sup>[d]</sup> Per Table 5 of Attachment 1, D.21-06-015, the 2025 goals for kWh, kW, and Therms include ESA Main, MF CAM and MFWB and are reflected in the 2025 Planning Assumptions; however, the above table reports results only from ESA Main, and does not include results from MFWB. <sup>[e]</sup> Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator ( <a href="http://www.epa.gov/energy/greenhouse-gas-equivalencies-calculator">www.epa.gov/energy/greenhouse-gas-equivalencies-calculator</a> ).			

Through January 2025, PG&E's ESA Main (SF, Mobile Home [MH]) program treated 3,100 homes, resulting in 1,748,505 kWh saved, 635kW demand reduced, and 79,108 therms saved. In addition, about 1,756 tons of GHG emissions were reduced.

ESA Table 1.1.1.2 ESA Main Program Administrative Expenses for 2025		
	January 2025	YTD
<b>Administrative Expenses</b>	\$662,453	\$662,453
<b>Total Program Costs</b>	\$9,087,548	\$9,087,548
<b>% of Administrative Spend</b>	7%	7%

As shown in Table 1.1.1.2 above, in January 2025, PG&E's ESA Main program administrative expenses totaled \$662,453. In addition, total program costs totaled \$9,087,548, of which 7% is the administrative spend.

<b>ESA Table 1.1.1.3 Northern (N.) MFWB (In -Unit, CAM/WB) <sup>[a]</sup> Summary of Expenses and Savings for 2025</b>			
	<b>2025 Authorized/Planning Assumptions</b>	<b>Actual YTD</b>	<b>% YTD</b>
<b>Budget</b>	\$96,446,368	\$1,569,514	2%
<b>Properties Treated</b>	167	0	0%
<b>MF In-Units Treated</b>	19,843	1,105	5.6%
<b>kWh Saved</b>	7,587,240	340,616	4.6%
<b>kW Demand Reduced</b>	N/A	N/A	N/A
<b>Therms Saved</b>	223,298	11,580	5.1%
<b>GHG Emissions Reduced (Tons) <sup>[b]</sup></b>	N/A	4,216	N/A
<a href="#">[a]</a> MFWB program budget includes In-Unit, CAM and WB, SPOC, CSD Leveraging and Implementer administrative budget categories as shown on ESA Summary Table in the Appendix.			
<a href="#">[b]</a> Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator ( <a href="http://www.epa.gov/energy/greenhouse-gas-equivalencies-calculator">www.epa.gov/energy/greenhouse-gas-equivalencies-calculator</a> ).			

In January 2025, PG&E’s Northern Multifamily Whole Building (N. MFWB) program treated 1,105 in-unit projects and completed zero whole building projects, with 340,616 kWh, 77 kW, and 11,580 therms saved.

From the program launch in July 2023 through January 2025, the program has enrolled 301 whole building projects and audited 259 of these enrolled projects. In January 2025, the N. MFWB program reserved nine more whole building projects for measure installation. In the project pipeline, the N. MFWB program currently has 428 whole building projects in various stages of work. For the in-unit projects, the program has completed 22,337 to date, averaging 1,100 in-unit projects per month.

ESA Table 1.1.1.4 Pilot Plus and Pilot Deep Summary of Expenses and Savings for 2025			
	2025 Authorized/Planning Assumptions <sup>[a]</sup>	Actual YTD <sup>[b]</sup>	% YTD
<b>Budget<sup>[c]</sup></b>	\$20,241,975 <sup>[d]</sup>	\$1,245,657	6%
<b>Homes Treated</b>	-	46	-
<b>kWh Saved</b>	-	34,044	-
<b>kW Demand Reduced</b>	-	43	-
<b>Therms Saved</b>	-	4,058	-
<b>GHG Emissions Reduced (Tons)</b>	-	49	-
<p><b>[a]</b> Home treatment, energy savings and GHG emissions reduction targets were not included in D.21-06-015. PG&amp;E will report on actual achievements upon completion of home treatment.</p> <p><b>[b]</b> Actual homes treated, savings and GHG emissions reduction values are reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot Implementer to PG&amp;E. Energy savings are estimates provided by energy modeling software. PG&amp;E intends to report these estimates as interim savings until meter-based savings estimates are reportable.</p> <p><b>[c]</b> Pilot Plus and Pilot Deep budget and expenditures as shown on ESA Monthly Report: ESA Summary Table and ESA Table 2B.</p> <p><b>[d]</b> 2025 authorized budget per D. 21-06-015 is \$8,782,607. Carried forward funds from prior years is \$11,459,367. As such, the 2025 authorized budget is shown as \$20,241,975.</p>			

PG&E launched the ESA Pilot Plus and Pilot Deep Program (Pilot Plus/Deep) at the end of June 2022,<sup>4</sup> and began installations in December 2022. The first successful home treatment was completed in February 2023. As of January 2025, just under 600 installation projects have been initiated, of which nearly 400 have been fully completed. Additional information on Pilot Plus/Deep is included in Section 1.5.2, ESA Program Pilots.

<sup>4</sup> D.21-06-015 Ordering Paragraph (OP) 42 states “The Pilot Plus and Pilot Deep program must be launched by the beginning of the third quarter of 2022” (p. 480). PG&E in its Pilot Implementation Plan Advice letter defined program launch as beginning with an executed contract. See PG&E Advice Letter 4530-G/6412-E (November 19, 2021), p.4, fn.11.



<b>ESA Table 1.1.1.5</b> <b>Single Family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Unspent Funds (Electric IOUs Only)<sup>[a]</sup> for 2025</b>			
	<b>2025 Authorized/Planning Assumptions<sup>[a]</sup></b>	<b>Actual YTD</b>	<b>% YTD</b>
<b>Budget</b>	\$9,566,416	\$0	0%
<sup>[a]</sup> PG&E AL 7028-E was disposed and effective on October 20, 2023, as described in text below ESA Table 1.1.1.5.			

Incremental to the authorized ESA budget, the closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) programs resulted in a transfer of funds into the ESA program<sup>5</sup> to support the ESA Main program implementation across the current program cycle.<sup>6</sup>

## 1.1.2 Program Measure Changes

PG&E did not implement any ESA program measure changes in January 2025.

## 1.2 ESA Customer Outreach and Enrollment Update

### 1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

**ESA Main Program Contractor Outreach:** PG&E’s ESA monthly acquisition campaigns and contractor efforts are complementary in generating qualified leads. In addition to strategic marketing campaigns, contractors rely on a variety of activities to conduct outreach, primarily utilizing outbound calling from assigned lead lists provided to them monthly after the launch of each acquisition campaign. Contractors also canvas areas with a high propensity for eligible customers, make outbound calls from contractor-generated lists of CARE or Zip-7 customers, and respond to referrals generated by PG&E marketing.

**ESA Main Customer Satisfaction Score:** To ensure that customers are highly satisfied and have a positive experience with the ESA program, PG&E conducts robust surveys of participants. In January 2025, the ESA surveys yielded an 89% customer satisfaction rating; meaning that 89% of respondents described their experience as “excellent” or “very good.” PG&E conducts a detailed analysis of the survey results to identify areas of success, and pinpoint opportunities for improvement, and then shares the results with the ESA contractors

<sup>5</sup> The transferred SASH and MASH funds will be used to primarily support the ESA Main program implementation across the current program cycle. However, PG&E and SCE seek flexibility to utilize the SASH and MASH funds across ESA categories, and for other ESA programs and pilots (e.g., MFWB and Pilot Plus/Deep). This preserves the flexibility to use the funds as program needs change.

<sup>6</sup> PG&E Advice Letter [7028-E](#) Closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Programs, submitted on September 20, 2023.

to optimize ESA offerings from the customer perspective. These results are also used to identify trends in contractor performance and create opportunities for contractor soft skills training.

### **ESA Program MFWB:**

The ESA MFWB program was featured in the Public Housing Authority Directors Association (PHADA) affiliate member spotlight, where a program overview was published.<sup>7</sup> This recognition helps expand awareness of the program among housing authorities and industry leaders. The N. MFWB also enrolled three new properties in San Francisco County, two of which also co-enrolled in CSD's Low Income Weatherization Program (LIWP). The respective program administration teams from PG&E and CSD plan to collaborate to maximize program leveraging and benefits for the customer.

**ESA Pilot Plus and Pilot Deep:** While there were no active marketing campaigns occurring in January 2025, preparations for the Q1 2025 campaign began. In January, the ESA Pilot Plus and Pilot Deep program<sup>8</sup> continued to process applications from its Q4 2024 marketing campaign.<sup>9</sup> An example of the outreach materials is shown below.

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<sup>7</sup> <https://www.phada.org/Member-Center/Affiliate-Member-Spotlight/Affiliate-Member-Spotlight>, last accessed on 2/12/2025.

<sup>8</sup> The ESA Pilot Plus and Pilot Deep offerings will be referred to as "Energy Savings Assistance Program: Whole Home" (or "ESA Whole Home" for short) in all customer engagement settings, including marketing and outreach materials.

<sup>9</sup> This marketing campaign is a continuation of the PG&E branding established in 2023 (which has been consistent in driving engagement and enrollment in the ESA Program).

## Direct Mail/Email (English/Spanish):



### There's still time to get your free home upgrades! Popular energy-saving program extended

First Name Last Name  
Billing Address1  
Billing Address2  
City, State, Zip

#### Apply now and enjoy year round comfort and savings

- The exclusive PG&E Energy Savings Assistance Whole Home Program provides income-qualified customers with FREE energy-saving home improvements.
- Renters and homeowners are eligible to apply.
- All upgrades are performance-tested to make sure they're working correctly.
- Depending on the kind of upgrade you qualify for, it may require several visits.

#### Apply now. It's fast and easy!

Visit [pge.com/ESAwholehome](http://pge.com/ESAwholehome) or fill out and return the reply form below

#### Get these valuable home upgrades at no cost

**\$5,000**  
New energy-efficient air conditioner

**\$3,000**  
Insulated ductwork

**\$2,500**  
New heat pump water heater

**\$1,650**  
New energy-efficient induction range

**\$150**  
Smart thermostat

Dollar values above are averages and may vary.

**Authorized  
Implementer of  
PG&E Programs**

**Energy Savings  
Assistance Program  
WHOLE HOME**

**CLEAResult®**

Does not include other discounts/wellness incentives. All necessary information will be collected as part of home assessment visit. All information collected by PG&E will remain confidential. To learn more, visit [pge.com/ESAwholehome](http://pge.com/ESAwholehome) or call 1-800-452-7777. This program is funded by California utility customers and administered by PG&E under the auspices of the California Public Utilities Commission. PG&E prints its materials with soy-based ink on recycled paper. CCO-0024-4077

### Save and get comfortable with FREE home upgrades!

TEAR HERE

First Name Last Name

NAME

999999999-9

PG&E ACCOUNT NUMBER

Premise Address Line 1

City, State, Zip

HOME ADDRESS

PHONE NUMBER

EMAIL ADDRESS (OPTIONAL)

Please return using the postage-paid envelope provided.

By entering your email address, you are authorizing PG&E to email you information from time to time regarding your PG&E utility service and PG&E programs and services that may be available to you.

For internal use only: DEEP03



## ¡Está a tiempo de obtener sus mejoras gratuitas al hogar! Ampliamos este popular programa para ahorrar energía

First Name Last Name  
Billing Address1  
Billing Address2  
City, State, Zip

### Haga su solicitud ahora mismo y disfrute de comodidad y ahorros durante todo el año

- El exclusivo programa Energy Savings Assistance Whole Home (Asistencia para Ahorrar Energía en Todo el Hogar) de PG&E proporciona, a aquellos clientes que reúnan los requisitos, mejoras GRATUITAS al hogar para que ahorren energía.
- Tanto los inquilinos como los propietarios de vivienda pueden reunir los requisitos para solicitarlo.
- Todas las mejoras se someten a pruebas de desempeño para asegurarnos de su correcto funcionamiento.
- Dependiendo del tipo de mejora para la que usted reúna los requisitos, los trabajos podrían requerir de varias visitas.

### Haga su solicitud ahora mismo. ¡Es rápido y sencillo!

Visite [pge.com/ESAwwholehome](http://pge.com/ESAwwholehome) o llene y envíe el formulario de respuesta que se encuentra a continuación

### Obtenga estas valiosas mejoras al hogar sin costo



**\$5,000**

Nuevo aire acondicionado con consumo eficiente de energía



**\$3,000**

Ductos con aislante



**\$2,500**

Nuevo calentador de agua con bomba de calor



**\$1,650**

Nueva parrilla de inducción con consumo eficiente de energía



**\$150**

Termostato inteligente



Authorized  
Implementer of  
PG&E Programs

Energy Savings  
Assistance Program  
WHOLE HOME

CLEAResult®

Los montos expresados en dólares muestran cantidades promedio y pueden variar.

No incluya otros documentos con su solicitud. Toda la información necesaria será recopilada al momento de evaluar/visitar su hogar. Se protegerá la confidencialidad de toda la información recopilada por PG&E. Para obtener más información sobre la privacidad en PG&E, visite [pge.com/privacy](http://pge.com/privacy). "PG&E" se refiere a Pacific Gas and Electric Company, una subsidiaria de PG&E Corporation, 62014 Pacific Gas and Electric Company. Todos los derechos reservados. Este programa recibe financiamiento de los clientes de servicios públicos de California y es administrado por PG&E bajo los auspicios de la Comisión de Servicios Públicos de California. PG&E imprime sus materiales con tintas a base de soja en papel reciclado. CUC-0524-4477

## ¡Ahorre y disfrute cómodamente con mejoras GRATUITAS a su hogar!

DESPRENDER AQUÍ →

First Name Last Name

NOMBRE

999999999-9

NÚMERO DE CUENTA DE PG&E

Premise Address Line 1

City, State, Zip

DIRECCIÓN RESIDENCIAL

NÚMERO DE TELÉFONO

DIRECCIÓN DE EMAIL (OPCIONAL)

Por favor, envíelo de vuelta en el sobre prepagado que le hemos proporcionado.

Al ingresar su dirección de email, usted autoriza a PG&E a enviarle ocasionalmente información sobre su servicio público con PG&E, así como los programas y servicios de PG&E que podrían estar disponibles para usted.

Solo para uso interno: DEEP03

**Language Line:** PG&E continues to work with LanguageLine Solutions to provide language translation services for all its customers. During the month of January 2025, one ESA customer required assistance through PG&E's designated language line.

**Tribal Outreach:** In January 2025, PG&E sent a reminder of the February deadline to submit request for funding for the 2025 Tribal Outreach Grant program to all Federally Recognized Tribes, Non-Federal Recognized Tribes, Tribal Housing Authority Offices, Tribal Temporary Assistance for Needy Families (TANF), and health organizations.

Beyond the ESA program's tribal outreach efforts, PG&E's centralized tribal team, which coordinates PG&E's tribal communications, continued its standard outreach efforts to support tribes on a variety of topics related to energy use, resiliency, safety, and community initiatives.

## **1.2.2 Customer Assistance Marketing, Education and Outreach for the ESA Program**

### **Direct Marketing:**

In January 2025, PG&E continued to deploy a monthly Direct Mail and Email campaign targeting 20,000 income-qualified customers. In January 2025, the campaign generated 903 applications from direct mail. The campaign continues to use creative developed in 2022 and revised in Q2 2024 to more clearly state eligibility requirements for certain measures. The communication is available in both English and Spanish, as shown below. PG&E continues to prioritize customers residing in disadvantaged communities (DACs) for outreach, receiving 519 applications from this segment for a response rate of 8%.

**Direct Mail/Email (English/Spanish):** In January 2025, PG&E received three ESA program applications from email and digital media activities combined.





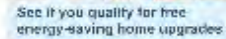
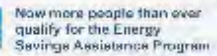
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Find cut max  $x$ 

- Apply Inquiry 6



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CU00024-7405

## Digital Creative

**Are you enrolled in assistance programs like SNAP or Medicaid?**

**You may qualify for the Energy Savings Assistance Program**



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**Now more people qualify for FREE energy-efficient upgrades**


**Welcome to the Energy Savings Assistance Program**




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**Don't miss out on the Energy Savings Assistance Program**

**You may qualify now if you didn't before**



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PG&E promotes ESA to customers who were newly enrolled in the CARE or FERA program through welcome materials delivered either via direct mail or email. Customers may continue to access the ESA application online by scanning a QR code or accessing [www.pge.com/esa-welcome](http://www.pge.com/esa-welcome).

### 1.2.3 Managing Energy Use

As part of its energy education, PG&E provides customers with online resources to assist in managing their energy use. From MyAccount, customers can access and perform a Home Energy Checkup. In addition, participants in the ESA program receive collateral “leave behinds” (printed materials), along with an online link to PG&E ESA landing page, from ESA contractors with tips for managing energy, rate plan choices, and other programs and resources that they may be qualified for, both administered by PG&E and by third parties.

### 1.2.4 Services to Reduce Energy Bills

PG&E’s ESA contractors provide collateral leave behinds that present solutions for saving money and managing energy costs for all ESA participants. PG&E’s Universal Brochure provides comprehensive information to ESA customers about bill discount and assistance programs, rate plan choices, energy management and payment support programs in an easy-to-read format. ESA contractors are trained to discuss comprehensive opportunities for bill savings and assist in program enrollment, such as the Arrearage Management Plan (AMP) and referrals to the DAC-SASH and LIHEAP program administrators for qualified and interested households. The ESA Program also has cross-referral and direct enrollment processes to auto-enroll eligible income-qualified customers into the CARE or FERA program.

### 1.2.5 Additional Activities

**CARE Discounts Removed:** The ESA program systematically removes CARE customers who apply for ESA but are proven to be over income. In January 2025, one such customer was removed from the CARE program.

**New Contractors and Community-Based Organizations (CBOs):** In January 2025, PG&E had no new Contractors or CBOs join the ESA program.

## 1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)

### 1.3.1 Please provide a status on referrals, of the leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA, CARE and FERA. What new steps or programs have been implemented? What was the result in terms of new enrollments?

#### **CSD Low Income Weatherization Program (LIWP) (MF) Leveraging Projects:**

In January, the N. MFWB program collaborated with CSD Low Income Weatherization Program (LIWP) to conduct joint site assessments at six properties in Santa Cruz County. This coordination streamlined the identification of opportunities between programs, enhancing efficiency and providing a more seamless experience for the customer.

**Low Income Home Energy Assistance Program (LIHEAP) Energy Star® Refrigerator Installations:** There were no refrigerators installed through LIHEAP leveraging in January 2025.



**CSD Data Sharing:** PG&E continues to share data with CSD on an annual basis and as requests are made.

### **1.3.2 Please provide a status on coordination with TECH Clean California.**

**Full & Partial Home Electrification Leveraging (Strategic Early Retirement [SER] Program):** The PG&E ESA Program is working with TECH Clean California to offer full and partial electrification measures to select ESA customers. This program will efficiently leverage existing ESA customer outreach to provide heat pump heating, ventilation, and air conditioning (HVAC), heat pump water heaters, induction cooking appliances, and electric dryer appliances to interested ESA customers. Of the four potential measures and other infrastructure/remediation costs, PG&E ESA is authorized to install induction cooking appliances when it enables full home electrification. Among other outcomes, this partnership is expected to provide electrification benefits to ESA customers, decrease new gas appliances being installed in California homes, and provide learnings about electrifying low-income customers.

The TECH Clean California Strategic Early Replacement (SER) Pilot Program began outreach to select customers in Q3 2024. By January, a total of 11 prospective leveraging projects were identified, of which seven were in the installation phase.

## **1.4 ESA Workforce Education & Training**

### **1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.**

The PG&E Energy Efficiency Workforce Education and Training Program (WE&T) supports ESA contractor training by utilizing the Train-the-Trainer Model which provides a combination of on-demand and live (in-person) training for Energy Specialists (ES), Weatherization Specialists (WS), and Advanced Weatherization Specialists (AWS) with instructor-led presentations and virtual engagement activities with trainees. Due to the need for hands-on training for Natural Gas Appliance Testing (NGAT), Energy Training Centers (ETC) continued the blended model, which consists of on-demand remote training (self-paced) coupled with one day of in-person practical (hands-on) training. In addition, on-demand training support is available to help students with soft-skill training for preparedness prior to the start of on-demand courses. This support consists of assistance with navigating the webinar platforms, technology setup, and expectations of on-demand and in-person class engagement activities. Additional on-demand courses are offered to students to improve student soft-skills during employment through WE&T's Workplace and Academic skill catalog.

ESA contractors are encouraged to hire local workers to implement the ESA Program in their areas. All contractors and subcontractors responsible for implementing the ESA Program are trained by the ETC in Stockton. Many of these ESA program ES and installation contractors are from the local communities in which they work. ESA Table 1.4.1 below shows a summary of ESA

contractor training provided for January 2025 including ESA onboarding, ES, WS, AWS, and NGAT training.

ESA Table 1.4.1 ESA Contractor Training Summary Through January 2025		
	January 2025	YTD
<b>Students</b>	51	51
<b>Student Days</b>	54	54
<b>Training On-Demand Sessions</b>	34	34
<b>Training Live Sessions (In-person classroom)</b>	2	2
<sup>[a]</sup> ESA Program Onboarding is an On-Demand (online, self-paced) training. Completion times vary by person. Estimated completion time is two to four hours.		

## 1.5 ESA Studies and Pilots

### 1.5.1 ESA Program Studies

**ESA/CARE Study Working Group:** D.21-06-015 authorized the formation of a statewide Study Working Group for the ESA and CARE programs.<sup>10</sup> Working Group membership is composed of IOU representatives, ED staff, and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA and CARE programs and providing feedback on study deliverables. No working group activities took place in January 2025.

**2025 Low Income Needs Assessment (LINA):** The LINA must be updated every three years per State code, and the most recent study was completed in December 2022. The primary objective of the 2025 LINA is to characterize ESA-eligible high and low energy-using households and provide recommendations on how the program can best serve these customers. A survey developed to understand high and low usage characteristics was deployed to target customers across the four IOU territories in January 2025. The study is expected to be completed by December 2025.

**Non-Energy Impacts (NEI) Study:**<sup>11</sup> D.21-06-015 authorized a NEI study with a budget of \$500,000 and directed the ESA WG to provide inputs on study scope.<sup>12</sup> A Tier 1 AL was subsequently submitted by the Joint IOUs, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration.<sup>13</sup> The primary objective of the NEI Study is to assess and quantify health, comfort, and safety impacts because of ESA program treatments. A study survey was sent to a sample of customers treated by the ESA program in 2023, as well as a subset of CARE and FERA customers who have not received ESA treatments since 2018, across the IOU territories in January 2025. The study is expected to be completed by June 2025.

<sup>10</sup> D.21-06-015, OP 176.

<sup>11</sup> Non-Energy Benefits (NEB) and Non-Energy Impacts (NEI) Study

<sup>12</sup> D.21-06-015, OP 172.

<sup>13</sup> SDG&E Advice Letter 4184-E, March 23, 2023.

### 1.5.2 ESA Program Pilots

**ESA Pilot Plus/Deep Program:** D.21-06-015 approved Pilot Plus/Deep (the Pilot) to begin implementation in 2022 with two treatment tiers: the “Pilot Plus” tier, which is intended to achieve five to 15 percent energy savings per household, and the “Pilot Deep” tier, which is intended to achieve 15 to 50 percent energy savings per household.<sup>14</sup> The measure packages will be composed of both basic measures found in the main ESA Program, as well as more advanced measures unique to the Pilot.

The Pilot is designed to gather data on several new or modified approaches to implementing the ESA Program, including strategic measures delivery, electrification, greater measure expenditure per home, greater energy savings and bill impacts per home.<sup>15</sup> The Pilot also offers an opportunity to better understand the long-term benefits of more extensive treatments (including non-energy benefits), and the cost-effectiveness of the interventions.<sup>16</sup> The Pilot experienced significant growth since launch, having started in 2023 with one project in the installation phase, and by January 2025 having completed 397 projects, with approximately 200 more projects in various stages of implementation. The Pilot is currently planned to operate through 2026.

Throughout January, PG&E, the pilot implementer, and the pilot evaluator reviewed draft findings from early evaluation efforts undertaken in Q4 2024. The early evaluation relied on limited data, with less data available to analyze post-installation results (energy savings, realized bill savings, and upgrade performance), due to the limited number of projects completed early in the Pilot’s lifecycle. More data was available regarding early stages of the customer journey, including recruitment, outreach methods and customer satisfaction, with findings summarized below:

- Overall satisfaction remains high at 85%, with 81% likely to recommend the Pilot to family or friends.
- Conversion rates and the time between steps have steadily improved over the course of the Pilot.
- A significant portion of Pilot leads (30%) are disqualified due to income level after customers respond to marketing, meaning there is actionable feedback to improve targeting based on income level.

Given the limited data available for post-installation, the evaluator plans to conduct another analysis of energy savings and project performance near the end of Q1 2025. In the interim, feedback about specific measure performance garnered from customer surveys<sup>17</sup> is helpful in re-evaluating the Pilot’s quality control operations.

PG&E and the pilot implementer will continue to review the available analyses and incorporate actionable recommendations throughout 2025. Additional evaluation activity will continue throughout 2025 and 2026, with updates provided to the ESA/CARE/FERA Studies Working Group.

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<sup>14</sup> D.21-06-015, Attachment 2, p. 5.

<sup>15</sup> Ibid, p.1.

<sup>16</sup> Ibid, p.1.

<sup>17</sup> For example, a customer’s preferences for higher quality refrigerators or that a limited number of HVAC products are under-performing.

Throughout January, 46 new PP/PD installation projects were initiated, and 46 projects initiated in prior months were fully completed by the end of the month.<sup>18</sup> Of the completed projects to date, the Pilot implementer's energy modeling software estimated initial pre-installation energy savings exceeding the minimum energy savings thresholds designated for the Pilot, as shown in ESA Table 1.5.2.<sup>19</sup> Note that PG&E will proactively update the energy savings reporting methodology in 2025, once more accurate realization rates are available from past projects.

ESA Table 1.5.2 ESA Pilot Plus and Pilot Deep Estimated Energy Savings <sup>20</sup>		
Project Tier	Pilot Plus (5-15%)	Pilot Deep (15-50%)
Projects Completed (Launch to-Date)	203	194
Average Savings (Launch to-Date)	11-13%	23-29%
<sup>[a]</sup> Energy savings are reported based on the best available information at the time of reporting. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.		

## 1.6 Miscellaneous

### 1.6.1 Water-Energy Coordination Program

In January 2025, four water agency contracts were operating and serving qualified homes, including partnerships with California American Water (single-family and multi-family), the City of Sacramento (single-family), and Solano County Water Agency (single-family). In January 2025, 129 households were served through these partnership programs.

<sup>18</sup> Households treated and savings will be reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot implementer to PG&E.

<sup>19</sup> D.21-06-015, Attachment 2, p. 5.

<sup>20</sup> See ESA Table 2B, ESA Table 3D-3E, and ESA Table 5D. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

## 2. California Alternate Rates for Energy (CARE) Program Executive Summary

The CARE Program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area.<sup>21</sup> D.21-06-015 approved the CARE Program budget for PYs 2021-2026.<sup>22</sup> PG&E's 2025 authorized CARE Program administrative budget is \$14,444,200.<sup>23</sup> In January, PG&E expended \$960,547 in CARE program administration costs, of which \$620,853 supported CARE outreach activities and \$134,860 was allocated to recertification and PEV processes. D.21-06-015 also authorized \$700,957,000 towards CARE rate discounts for PY 2025.<sup>24</sup> In January 2025, the CARE program provided a total of \$107,710,502 in electric and gas bill discounts to 1,380,157 households throughout PG&E's service territory.

At the end of January 2025, the CARE program enrollment rate was 96% of the estimated eligible households.<sup>25</sup> Throughout 2025, PG&E will be focusing on initiatives to ensure program integrity with the goal of identifying over-income customers who should be removed from the program, as well as implementing several customer-centric initiatives to support customers throughout the CARE post-enrollment verification (PEV) or recertification processes. Despite the estimated nearly fully enrolled program, PG&E continues to invest in outreach and marketing targeting "hard-to-reach" customers and to increase program awareness in disadvantaged communities.

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<sup>21</sup> To qualify for the CARE discount, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1), or someone in the customer's household is an active participant in other qualifying public assistance programs.

<sup>22</sup> D.21-06-015, Attachment 1, Table 2 CARE Approved Budgets.

<sup>23</sup> Ibid

<sup>24</sup> Ibid

<sup>25</sup> PG&E filed its Annual CARE Eligibility Report on April 15, 2024, the percentage of eligible enrolled population is based on 2024's estimates.

## 2.1 CARE Program Summary

### 2.1.1 Please provide CARE Program summary costs.

CARE Table 2.1.1 CARE Program Summary Costs for 2025			
CARE Budget Categories	2025 Authorized Budget <sup>[a]</sup>	Actual Expenses Year- to-Date	% of Budget Spent
Outreach	\$8,167,300	\$620,853	8%
Processing, Certification, Recertification	\$922,300	\$42,100	5%
Post Enrollment Verification	\$1,590,500	\$92,761	6%
IT Programming	\$1,191,700	\$96,084	8%
CHANGES Program <sup>[b]</sup>	\$525,000	(\$13,393)	-3%
Studies and Pilots	\$25,000	\$3,250	13%
Measurement and Evaluation	\$200,000	\$10,000	5%
Regulatory Compliance	\$403,600	\$25,644	6%
General Administration	\$1,235,300	\$80,853	7%
CPUC ED Staff	\$183,500	\$2,394	1%
Total Expenses	<b>\$14,444,200</b>	<b>\$960,547</b>	<b>7%</b>
Subsidies and Benefits	\$700,957,000	\$107,710,502	15%
Total Program Costs and Discounts	<b>\$715,401,200</b>	<b>\$108,671,048</b>	<b>15%</b>
<sup>[a]</sup> D.21-06-015 approved the CARE program budget for PYs 2021-2026.			
<sup>[b]</sup> The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues. Negative expenses may be due to accrual reversal as part of normal accounting process.			

### 2.1.2 Please provide the CARE Program enrollment rate to date.

CARE Table 2.1.2 CARE Enrollment		
Participants Enrolled	Eligible Participants <sup>[a]</sup>	YTD Enrollment Rate
<b>1,380,157</b>	1,436,346	<b>96%</b>
<sup>[a]</sup> In April 2025, PG&E, on behalf of the IOUs, will file the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of PG&E's CARE Eligible Participants for 2024.		

## 2.2 CARE Outreach

### 2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

**Direct Mail:** Not applicable for this reporting period.

**Email:** PG&E continued the monthly CARE acquisition email campaign, sending targeted emails promoting CARE enrollment to approximately 39,000 customers in January 2025. The campaign emails are deployed monthly on the second Saturday of each month. Additionally, monthly auto-recertification email notices were deployed to approximately 3,900 customers in the top 20 percent of enrolled customers due for recertification based on their CARE Eligibility Score to confirm their automatic re-enrollment in CARE.

**Tribal Outreach:** Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

**Digital Media:** PG&E launched a CARE digital media campaign on January 22. The campaign will run for approximately 14 weeks. The digital media targeting strategy remains consistent with what was conducted in 2024, with a foundational layer of spending territory-wide, and a heavier spending layer in 225 ZIP-Codes that PG&E identified as Hard-to-Reach. Digital tactics include display and native advertising (including Fresh EBT native ads), as well as Google Search, Performance Max and Demand Gen advertising.

**Media Coverage:** On January 8, KNTV-SF (NBC) aired a two-minute segment featuring PG&E's financial assistance programs. The segment highlighted CARE, including information about the monthly discount and how to qualify and apply for the program. LIHEAP was also featured.

**Local Outreach:** PG&E's Customer Service Outreach (CSO) team supports vulnerable customers during in-person community events. PG&E customer service representatives provide real-time support to residential customers, which may include answering questions about a PG&E bill or helping the customer enroll in energy management and financial assistance programs such as CARE and FERA.

In January, PG&E's CSO team attended six local community events to support vulnerable and disadvantaged customers.

**Outbound Financial Assistance:** PG&E continued its case management efforts of past due customer accounts through its outbound calling campaign during January 2025. The outbound calling campaign provides information on payment options available to customers to restore their account status. It also offers information on other income-qualified assistance programs including CARE, FERA, Medical Baseline, LIHEAP, REACH, and the Arrearage Management Plan.

During the reporting month, customer service representatives (CSRs) contacted 25,728 customers directly through this campaign. For customers who could not be reached by phone but had access to voicemail, PG&E left voicemail messages with information regarding PG&E's financial assistance programs. The January 2025 campaign was successful in enrolling 1,009 customers in CARE or FERA. Customers with a past-due balance were directed to LIHEAP where those who successfully applied received pledges totaling \$46,844.



**CBO Outreach and Engagement:** In January 2025, PG&E continued utilizing its CARE Capitation (COC) Program, which currently has 30 participating organizations, including both non-profit and for-profit organizations. PG&E is continuing to expand its COC program in addition to other outreach efforts. In January 2025, there were 124 new CARE enrollments through the COC program.

In January 2025, PG&E continued implementation of a new Senior Advocate Outreach Pilot, launched in December 2024 with 11 CBOs to target seniors and disadvantaged communities. The goal of the outreach Pilot is to conduct outreach to seniors and increase awareness of assistance programs including CARE/FERA, ESA, Medical Baseline and others in vulnerable and underserved communities. This outreach effort is scheduled to end in November 2025. CBOs participating in the Senior Advocate Outreach Pilot are asked to distribute a monthly email or newsletter highlighting financial assistance programs promoted in the outreach. In addition, to email communication, CBOs are required to hold at least six workshops during the duration of the pilot, with at least one workshop to be held at a community or cultural center, and at least one workshop to be held at a faith-based organization. CBOs participating in this outreach effort are also required to submit monthly surveys to document outreach efforts.

**Community Outreach Marketing & Engagement Support:** PG&E's Solutions Marketing team works closely with community organizations and advocates to amplify messages and increase enrollment in customer assistance and bill-savings programs. PG&E has an informational pge.com webpage dedicated to providing solutions and resources to help local community advocates better serve their communities. In January, the webpage received 402 visits.

### 2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low-income programs to reach eligible customers.

PG&E automatically enrolls customers in CARE who participate in ESA or receive LIHEAP or REACH payments.<sup>26</sup> CARE Table 2.2.2 shows CARE automatic enrollments for January 2025 and year-to-date.

CARE Table 2.2.2 CARE Automatic Enrollment for 2025		
Source	January 2025	YTD
ESA	918	918
LIHEAP	211	211
REACH	0	0
DAC-SASH	0	0

## 2.3 CARE Recertification Complaints

<sup>26</sup> Per ESA's expanded eligibility to 250% on July 1, 2022, aligning for some households with FERA eligibility, PG&E began auto enrolling customers into FERA (as well as CARE), please see FERA Section 3.2.1 for FERA Automatic Enrollment.



### **2.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.**

PG&E includes a description of any Post-Enrollment Verification (PEV) process, recertification, and general CARE complaints in which the customer contacted the CPUC here for transparency and stakeholder awareness. In January 2025, four customer complaints were received:

- Two customers submitted outstanding information that was needed, were re-enrolled, and provided a retroactive bill credit.
- One customer inquired if they were required to enroll in the ESA program, and was advised that while they did not, they were encouraged to for additional bill savings.
- One customer attempted to complete the PEV process by submitted a CARE application, rather than the PEV form. PG&E provided details as to what was needed, but the customer did not provide the income verification and were removed from the program.

## **2.4 CARE Pilots and Studies**

### **2.4.1 CARE Program Studies**

Refer to Section 1.5.1 – ESA Program Studies – for updates on the 2025 Low Income Needs Assessment.

### **2.4.2 CARE Program Pilots**

PG&E continues to implement its CARE PEV Outbound Calling Pilot, as described in Advice Letter 4730-G/6901-E submitted on March 31, 2023, with an effective date of April 30, 2023.<sup>27</sup> For this PEV Outbound Calling Pilot, PG&E is contacting customers who initiated the PEV process but were not successful at completing it. Because the outbound calls have proven to be one of the most effective tools in terms of supporting qualified customers to successfully complete the PEV process, PG&E has continued the outbound calling effort for both CARE and FERA PEV customers.

## **2.5 Miscellaneous**

### **2.5.1 CARE Removal and Enrollment in FERA**

The CARE program systematically removes CARE customers who are proven to be over-income via the PEV process, and enrolls them in the FERA program, if they are qualified for FERA. For the PEV response period ending in January 2025, of the 12,191 PEV requests mailed, PG&E automatically enrolled 100 (1%) of these customers in the FERA program. Another 8,968 (74%) customers were removed from CARE and 3,123 (26%) customers successfully completed the CARE PEV process. Additional PEV results are reported in CARE Tables 3A and 3B.

For the recertification response period ending in January 2025, of the 10,776 recertification requests mailed: PG&E recertified 6,540 (61%) customers and 4,236 (39%) customers were

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<sup>27</sup> [pge.com/tariffs/assets/pdf/adviceletter/GAS\\_4730-G.pdf](https://pge.com/tariffs/assets/pdf/adviceletter/GAS_4730-G.pdf), last accessed on February 18, 2025.

removed from CARE. Additional CARE Recertification results are included in CARE Table 5 in the Appendix of this report.

### 2.5.2 CARE Program PEV Freezes<sup>28</sup>

In compliance with CPUC Res. M-4833 and D.19-07-015, PG&E added the customers impacted by the 2024 Winter Storms and Wildfires to PG&E's Emergency Consumer Protection Plan, thereby making these customers eligible for the protection measures under this plan, including exemption from PEV. Table 2.5.2 details the CARE program PEV freezes currently in place as of January 2025.

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<sup>28</sup> CPUC Res. M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

**CARE Table 2.5.2**  
**CARE Program Post-Enrollment Verification Freezes**

<b>Date of Proclamation</b>	<b>Disaster Name</b>	<b>Affected Areas or ZIP Codes</b>	<b>Date when Protection Ends</b>
February 2024	Winter Storms	(Humboldt, San Mateo, San Luis Obispo, and Santa Barbara Counties): 95525, 94070, 93254, 93401, 93402, 93420, 93428, 93430, 93444, 93446, 93449, 93452, 93453, 93454, 93455, 93460, and 93465	March 1, 2025
May 3, 2024	March Storms	(Alameda, Contra Costa, Marin, Mendocino, Monterey, Napa, Nevada, Plumas, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma, and Trinity Counties): 93920, 93921, 93923, 93924, 93928, 93940, 93950, 93953, 94020, 94022, 94024, 94025, 94035, 94040, 94041, 94043, 94515, 94086, 94087, 94089, 94103, 94105, 94124, 94132, 94304, 94305, 94306, 94503, 94508, 94510, 94515, 94533, 94534, 94558, 94559, 94562, 94567, 94571, 94573, 94574, 94585, 94588, 94589, 94590, 94591, 94599, 94901, 94903, 94904, 94920, 94922, 94923, 94924, 94925, 94929, 94930, 94931, 94933, 94937, 94938, 94939, 94940, 94941, 94945, 94946, 94947, 94949, 94950, 94952, 94954, 94956, 94960, 94963, 94965, 94970, 94971, 94972, 94973, 95003, 95005, 95006, 95007, 95008, 95010, 95013, 95014, 95017, 95018, 95020, 95030, 95032, 95033, 95035, 95037, 95041, 95044, 95046, 95060, 95065, 95066, 95070, 95073, 95076, 95110, 95111, 95112, 95116, 95117, 95118, 95119, 95120, 95121, 95122, 95123, 95124, 95125, 95126, 95127, 95128, 95129, 95130, 95132, 95133, 95136, 95138, 95148, 95151, 95401, 95403, 95404, 95407, 95409, 95410, 95415, 95415, 95419, 95420, 95421, 95426, 95430, 95436, 95437, 95445, 95446, 95448, 95450, 95451, 95453, 95456, 95457, 95460, 95461, 95465, 95466, 95468, 95469, 95470, 95472, 95476, 95482, 95485, 95490, 95492, 95542, 95595, 95616, 95618, 95620, 95625, 95676, 95687, 95688, 95690, 95694, 95724, 95728, 95926, 95928, 95942, 95948, 95954, 95958, 95966, 95971, 95974, 95981, 95993	July 1, 2025
June 3, 2024	Thomps on Fire	(Butte): 95915, 95928, 95965, 95966, 95981	August 1, 2025
July 26, 2024	Park Fire	(Butte, El Dorado, Sutter, and Tehama): 95720, 95926, 95927, 95928, 95942, 95948, 95954, 95973, 95978, 95993, 96055, 96059, 96061, 96063, 96075, 96080, and 96092	September 1, 2025
October 10, 2024	Boyles Fire	(Lake): 95422 and 95457	November 1, 2025

### 2.5.3 CARE Fixed Income

CARE Table 2.5.3 CARE Fixed Income Household New Enrollments Through January 2025		
	January 2025	YTD
<b>Fixed Income Households</b> [a]	4,135	4,135
[a] CARE customers are considered fixed income households if they indicate via the CARE application that they only receive Social Security income (SSI), and/or are on Medicaid and 65 years and over, or self-certify that they are on a fixed income. Customers are also counted who submit an SSI award letter as proof of income.		

### 3. Family Electric Rate Assistance (FERA) Program Executive Summary

The FERA Program provides a monthly 18 percent discount on electric bills for qualifying households of three or more individuals throughout PG&E's service area.<sup>29</sup>

D.21-06-015 approved the FERA Program budget for PYs 2021-2026.<sup>30</sup> PG&E's 2025 authorized FERA Program administrative budget is \$2,997,900, and \$20,819,000 for electric rate subsidies.<sup>31</sup> In January 2025, PG&E expended \$1,814,849 in total program costs. Of the total expenditure, \$118,048 (7%) was spent on outreach and administrative activities and \$1,696,802 (93%) in electricity rate discounts were provided to 39,262 households. The current enrollment of 39,745 households is a 25% enrollment of the estimated FERA-eligible households<sup>32</sup> in PG&E's service territory.

For 2025, the Commission set a 65% enrollment target by the end of the year. Similar to the missed target of 60% in PY 2024, PG&E will not meet 2025's 65% enrollment goal. Throughout the current program cycle, PG&E has made significant investments in marketing, education, and outreach, including substantive investments in new CBO contracts, but has only observed incremental improvements, and not results sufficient to meet the enrollment targets. In 2025, PG&E will implement several customer-centric initiatives to support customers in the PEV process, including a new customer-facing how-to video. While PG&E is optimistic its PEV initiatives will increase retention for qualified customers, these initiatives are not realistically expected to drive a substantive increase in overall enrollment. PG&E will also be implementing Senate Bill 1130 (Bradford, 2024) in 2025, that expands eligibility to one and two person households.

Because PG&E's continued investment in marketing efforts and CBOs are not delivering the desired outcome, PG&E contracted a third-party consultant (Evergreen Economics) to conduct a FERA barriers enrollment study in its service territory. The study commenced in Q4 2023, with the primary activities planned for PY 2024 – Q1 2025, with preliminary findings expected to be available in early 2025. PG&E looks forward to participating in the study and is hopeful the consultant will be able to provide valuable input for stakeholders related to the structural challenges and enrollment barriers PG&E has observed in marketing FERA.

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<sup>29</sup> To qualify for the FERA discount, a residential customer's household income must be at 200 percent plus \$1 to 250 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.12.

<sup>30</sup> D.21-06-015, Attachment 1, Table 4 FERA Approved Budgets.

<sup>31</sup> Ibid.

<sup>32</sup> PG&E filed the Annual CARE Eligibility Report on April 15, 2024. FERA's enrollment percentage is based on the 2024 estimated eligible population.

### 3.1 FERA Program Summary

#### 3.1.1 Please provide FERA Program summary costs.

FERA Table 3.1.1 FERA Program Summary Costs for 2025			
FERA Budget Categories	2025 Authorized Budget <sup>[a]</sup>	Actual Expenses Year-to-Date	% of Budget Spent
Outreach	\$2,758,300	\$113,271	4%
Processing, Certification, Recertification	\$60,600	\$488	1%
Post Enrollment Verification	\$89,100	\$0	0%
IT Programming	\$0	\$0	0%
Pilots	\$0	\$0	0%
Studies	\$0	\$0	0%
Regulatory Compliance	\$31,300	\$0	0%
General Administration	\$58,600	\$4,288	7%
CPUC Energy Division Staff	\$0	\$0	0%
Total Expenses	\$2,997,900	\$118,048	4%
Subsidies and Benefits	\$20,819,000	\$1,696,802	8%
Total Program Costs and Discounts	\$23,816,900	\$1,814,849	8%
<sup>[a]</sup> D.21-06-015 approved the FERA program budget for Pys 2021-2026.			

#### 3.1.2 Please provide FERA Program enrollment rate to date.

FERA Table 3.1.2 FERA Enrollment		
Participants Enrolled	Eligible Participants <sup>[a]</sup> <sup>[b]</sup>	YTD Enrollment Rate <sup>[b]</sup>
39,745	156,547	25%
<sup>[a]</sup> PG&E filed the 2024 Annual Estimates of CARE Eligible Customers and Related Information on April 15, 2024.		
<sup>[b]</sup> The eligible participants and YTD enrollment rate is based on 2024's filing described above and does not include the 1-2 person households eligible under SB 1130. PG&E plans to include the SB 1130 households in the 2025 Annual Estimates of CARE Eligible Customers filing and starting in the April 2025 Monthly Report.		

### 3.2 FERA Program Outreach

#### 3.2.1 Please discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

**Direct Mail:** In January, PG&E continued the monthly FERA acquisition direct mail campaign, sending targeted direct mail to approximately 47,000 customers.

The monthly campaign sends direct mail on the third Friday of the month targeting customers in Deciles 1-3 of the FERA propensity model and Eligibility Score 1-3 who have not previously received CARE/FERA direct marketing. Customers in the campaign receive two direct mail touches approximately one month apart. The letters include English (front) and Spanish (back) copy with calls to action directing customers to apply online.

**Email:** In January 2025, PG&E deployed email to approximately 33,500 customers.

Additionally, monthly auto-recertification email notices were deployed to 477 customers in Deciles 1 and 2 of the FERA propensity model to confirm their automatic re-enrollment in FERA.

**Digital Media:** No FERA digital media for the reporting period.

**Local Outreach:** Refer to Section 2.2.1 – CARE Local Outreach, for a description of PG&E’s activities sponsoring local outreach events and promoting FERA, CARE and ESA along with other programs.

**Media Coverage:** Refer to Section 2.2.1 – CARE Media Coverage.

**Tribal Outreach:** Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

**FERA Partners (Capitation Agencies):** In January 2025, there was one FERA enrollment via FERA Capitation Agencies (COCs).

**CBO Outreach:** Refer to the FERA Executive Summary and Section 3.4.2 – FERA Program Pilots – for updates on CBO Outreach.

**Partnerships with other Program Administrators:** PG&E and the DAC-SASH program administrator, GRID Alternatives, have developed a process that allows for GRID’s referrals to PG&E to be directly enrolled into either CARE or FERA. GRID has verified the actual household income of the customers through their DAC-SASH application process, allowing PG&E to determine if they are CARE or FERA eligible and directly enroll them. Results from this effort for 2025 are shown in Table 3.2.1, below.

**Automatic Enrollment from ESA:** PG&E automatically enrolls customers in FERA who participate in ESA and meet the FERA household requirements. Table 3.2.1 below shows FERA automatic enrollments for January 2025 and year-to-date.

FERA Table 3.2.1 FERA Automatic Enrollment for 2025		
Source	January 2025	YTD
DAC-SASH	0	0
ESA	38	38

### 3.3 FERA Recertification Complaints

#### 3.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.

No FERA Recertification complaints were received in January 2025.

### 3.4 FERA Studies and Pilots

#### 3.4.1 FERA Program Studies

**FERA Barriers Study:** In November 2023, PG&E commenced a FERA Barriers Study with Evergreen Economics to explore the different dimensions and corresponding solutions to FERA enrollment barriers, through qualitative and quantitative analyses and customer focused research. The study will also evaluate several hypotheses that may be linked to current enrollment challenges, and potentially, devise program and outreach recommendations to increase program enrollment. The study is expected to be completed by mid-2025.

#### 3.4.2 FERA Program Pilots

There are no active FERA Pilots, as PG&E ended its CBO FERA Pilot at the end of April 2023, due to low enrollments and limited success. As described in CARE Section 2.4.2, CARE Program Pilots, PG&E has expanded the CARE PEV Outbound Calling Pilot to also include FERA customers in the PEV process.



## 4. Appendix: ESA, CARE and FERA Tables

ESA Program Summary	ESA Program Summary Expenses
ESA Program – Table 1	ESA Main Program (SF, MH) Expenses
ESA Program – Table 2	ESA Main (SF, MH) Summary
ESA Program – Table 2A	ESA MFWB Summary
ESA Program – Table 2B	ESA Pilot Plus and Pilot Deep Program Expenses & Energy Savings by Measures Installed
ESA Program – Table 2C	ESA Building Electrification Retrofit Pilot (SCE only)
ESA Program – Table 2D	ESA Clean Energy Homes New Construction Pilot (SCE only)
ESA Program – Table 2E	CSD Leveraging
ESA Program – Tables 3A, 3B, 3C, 3D, 3F, 3G, 3H	ESA Average Bill Savings per Treated Home/Common Area
ESA Program – Tables 4A, 4B, 4C, 4D, & 4E	ESA Homes/Buildings Treated
ESA Program – Tables 5A, 5B, 5C, 5D, 5E, & 5F	ESA Program Customer Summary
ESA Program – Table 6	ESA Expenditures for Pilots and Studies
ESA Program – Table 7	ESA Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
ESA Program – Table 8	Clean Energy Referral, Leveraging, and Coordination
ESA Program – Table 9	ESA Tribal Outreach
CARE Program – Table 1	CARE Program Expenses
CARE Program – Table 2	CARE Enrollment, Recertification, Attrition, and Enrollment Rate
CARE Program – Tables 3A & 3B	CARE Post-Enrollment Verification Results (Model & High Usage)
CARE Program – Table 4	CARE Enrollment by County
CARE Program – Table 5	CARE Recertification Results
CARE Program – Table 6	CARE Capitation Contractors
CARE Program – Table 7	CARE Expenditures for Pilots and Studies
CARE Program – Table 8	CARE and Disadvantaged Communities Enrollment Rate
CARE Program – Table 8A	CARE Top 10 Lowest Enrollment Rates
FERA Program – Table 1	FERA Program Expenses
FERA Program – Table 2	FERA Enrollment, Recertification, Attrition, and Enrollment Rate
FERA Program – Table 3A & 3B	FERA Post-Enrollment Verification Results (Model & High Usage)
FERA Program – Table 4	FERA Enrollment by County
FERA Program – Table 5	FERA Recertification Results
FERA Program – Table 6	FERA Capitation Contractors

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table - Summary Expenses Pacific Gas and Electric Company Through January 31, 2025												
2													
3													
4		Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	ESA Program:	Electric	Gas	Total	Electric	Gas		Electric	Gas	Total	Electric	Gas	Total
6													
7	ESA Main Program (SF and MH)	\$61,253,223	\$56,120,419	\$117,373,642	\$3,277,180	\$2,995,196	\$6,272,377	\$3,277,180	\$2,995,196	\$6,272,377	5%	5%	5%
8	ESA Multifamily Whole Building <sup>[1]</sup>	\$49,534,343	\$43,040,650	\$92,574,992	\$949,984	\$584,417	\$1,534,401	\$949,984	\$584,417	\$1,534,401	2%	1%	2%
9	ESA Pilot Plus and Pilot Deep <sup>[2]</sup>	\$10,728,247	\$9,513,728	\$20,241,975	\$660,199	\$585,459	\$1,245,658	\$660,199	\$585,459	\$1,245,658	6%	6%	6%
10	Building Electrification Retrofit Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
11	Clean Energy Homes New Construction Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
12	CSD Leveraging <sup>[3]</sup>	\$1,818,756	\$1,612,768	\$3,431,524	\$257	\$228	\$484	\$257	\$228	\$484	0%	0%	0%
13	MCE Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	SPOC	\$193,388	\$171,495	\$439,851	\$18,353	\$16,275	\$34,629	\$18,353	\$16,275	\$34,629	9%	9%	8%
15	SASH/MASH Unspent Funds <sup>[4]</sup>	\$9,566,416	\$0	\$9,566,416	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	ESA Program TOTAL	\$133,094,373	\$110,459,060	\$243,553,433	\$4,905,973	\$4,181,575	\$9,087,548	\$4,905,973	\$4,181,575	\$9,087,548	4%	4%	4%
17													
18	<sup>[1]</sup> Reflects carry forward MFWB budget from 2024 to 2025 E \$26,068,571 / G \$22,231,381 total \$48,299,952												
19	<sup>[2]</sup> Reflects carry forward Pilot Plus and Pilot Deep budget from 2024 to 2025 E \$6,073,465 / G \$5,385,902 total \$11,459,367												
20	<sup>[3]</sup> Reflects carry forward CSD Leveraging budget from 2024 to 2025 E \$1,178,770 / G \$1,045,233 total \$2,224,003												
21	<sup>[4]</sup> OP 12 of D.15-01-027 states "The Program Administrators shall ensure that program expenditures in each utility's service territory do not exceed the total authorized budget amounts over the duration of the programs. The program incentive budgets will be available until all funds are exhausted or until December 31, 2021, whichever occurs first. Any money unspent and unencumbered on January 1, 2022, shall be used for "cost-effective energy efficiency measures in low-income residential housing that benefit ratepayers," as set forth in Public Utilities Code Section 2852(c)(3)." On September 20, 2023, SCE and PG&E jointly submitted an AL 7028-E to recover IOUs administrative costs for SASH/MASH, transfer unspent funds from the SASH and/or MASH programs to the ESA program, and dispose of the remaining funds in the IOUs' California Solar Initiative Balancing Accounts. AL 7028-E was disposed and effective on October 20, 2023.												
22													
23	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses</b>												
2	<b>Pacific Gas and Electric Company</b>												
3	<b>Through January 31, 2025</b>												
4	<b>Appliances</b>	<b>Authorized Budget [1]</b>			<b>Current Month Expenses [3]</b>			<b>Year to Date Expenses [3]</b>			<b>% of Budget Spent YTD</b>		
5	<b>ESA Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6													
7	Appliances	\$9,858,661	\$0	\$9,858,661	\$1,111,764	\$0	\$1,111,764	\$1,111,764	\$0	\$1,111,764	11%	0%	11%
8	Domestic Hot Water	\$1,196,292	\$5,959,509	\$7,155,802	\$14,164	\$350,179	\$364,343	\$14,164	\$350,179	\$364,343	1%	6%	5%
9	Enclosure	\$240,094	\$23,769,078	\$24,009,173	\$13,135	\$1,300,331	\$1,313,466	\$13,135	\$1,300,331	\$1,313,466	5%	5%	5%
10	HVAC	\$11,396,870	\$7,195,406	\$18,592,276	\$1,202,057	\$815,259	\$2,017,316	\$1,202,057	\$815,259	\$2,017,316	11%	11%	11%
11	Maintenance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
12	Lighting	\$5,266,329	\$0	\$5,266,329	\$216,344	\$0	\$216,344	\$216,344	\$0	\$216,344	4%	0%	4%
13	Miscellaneous	\$11,578,615	\$0	\$11,578,615	\$122,702	\$0	\$122,702	\$122,702	\$0	\$122,702	1%	0%	1%
14	Customer Enrollment	\$8,627,498	\$7,660,800	\$16,278,299	(\$67,203)	(\$59,595)	(\$126,798)	(\$67,203)	(\$59,595)	(\$126,798)	-1%	-1%	-1%
15	In Home Education	\$2,583,926	\$2,291,406	\$4,875,332	(\$40,137)	(\$35,593)	(\$75,730)	(\$40,137)	(\$35,593)	(\$75,730)	-2%	-2%	-2%
16	Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
17	Implementation	\$2,357,070	\$2,090,232	\$4,447,302	\$353,254	\$313,263	\$666,518	\$353,254	\$313,263	\$666,518	15%	15%	15%
18	Safety - Unexpected overhead costs	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
19	<b>Energy Efficiency TOTAL</b>	<b>\$53,105,356</b>	<b>\$48,956,432</b>	<b>\$102,061,789</b>	<b>\$2,926,080</b>	<b>\$2,683,844</b>	<b>\$5,609,924</b>	<b>\$2,926,080</b>	<b>\$2,683,844</b>	<b>\$5,609,924</b>	<b>6%</b>	<b>5%</b>	<b>5%</b>
20													
21	Training Center	\$226,150	\$200,548	\$426,698	\$14,392	\$12,763	\$27,154	\$14,392	\$12,763	\$27,154	6%	6%	6%
22	Workforce Education and Training	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
23	Inspections	\$2,043,979	\$1,812,585	\$3,856,563	\$59,482	\$52,748	\$112,230	\$59,482	\$52,748	\$112,230	3%	3%	3%
24	Marketing and Outreach	\$980,234	\$869,264	\$1,849,498	\$48,364	\$42,889	\$91,253	\$48,364	\$42,889	\$91,253	5%	5%	5%
25	Studies [2]	\$562,772	\$437,581	\$1,000,353	\$8,869	\$7,865	\$16,735	\$8,869	\$7,865	\$16,735	2%	2%	2%
26	Regulatory Compliance	\$430,534	\$381,795	\$812,329	\$18,069	\$16,023	\$34,092	\$18,069	\$16,023	\$34,092	4%	4%	4%
27	General Administration	\$3,868,361	\$3,430,433	\$7,298,794	\$201,380	\$178,582	\$379,962	\$201,380	\$178,582	\$379,962	5%	5%	5%
28	CPUC Energy Division	\$35,838	\$31,781	\$67,618	\$544	\$482	\$1,026	\$544	\$482	\$1,026	2%	2%	2%
29	<b>Administrative TOTAL</b>	<b>\$8,147,867</b>	<b>\$7,163,986</b>	<b>\$15,311,853</b>	<b>\$351,100</b>	<b>\$311,353</b>	<b>\$662,453</b>	<b>\$351,100</b>	<b>\$311,353</b>	<b>\$662,453</b>	<b>4%</b>	<b>4%</b>	<b>4%</b>
30													
31	<b>TOTAL PROGRAM COSTS</b>	<b>\$61,253,223</b>	<b>\$56,120,419</b>	<b>\$117,373,642</b>	<b>\$3,277,180</b>	<b>\$2,995,196</b>	<b>\$6,272,377</b>	<b>\$3,277,180</b>	<b>\$2,995,196</b>	<b>\$6,272,377</b>	<b>5%</b>	<b>5%</b>	<b>5%</b>
32													
33	<b>Funded Outside of ESA Program Budget</b>												
34	Indirect Costs												
35	NGAT Costs					\$335,123	\$335,123		\$335,123	\$335,123			
36													
37	<b>ESA Program Administrative Expenses [4]</b>												
38	Administrative Expenses				\$351,100	\$311,353	\$662,453	\$351,100	\$311,353	\$662,453			
39	Total Program Costs				\$4,905,973	\$4,181,575	\$9,087,548	\$4,905,973	\$4,181,575	\$9,087,548			
40	% of Administrative Spend				7%	7%	7%	7%	7%	7%			
41													
42	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 8.												
43	[2] Reflects carry forward Studies budget from 2024 to 2025 E \$500,497 / G \$382,356 total \$882,853												
44	[3] Negative expenses may be due to accrual reversal as part of normal accounting process.												
45	[4] OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.												
46													
47	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J
1	Energy Savings Assistance Program Table 2 - Main (SF, MH) Summary									
2	Pacific Gas and Electric Company									
3	Through January 31, 2025									
4										
5										
6	ESA Main Program (Summary)Total									
7	Year-To-Date Completed & Expensed Installation									
8	Measures	Basic	Plus	Units	Quantity Installed	kWh [2] (Annual)	kW [2] (Annual)	Therms [2] (Annual)	Expenses (\$)	% of Expenditure
9	<b>Appliances</b>									
10	Clothes Dryer			Each	-	-	-	-	-	0.0%
11	Dishwasher			Each	-	-	-	-	-	0.0%
12	Freezers			Each	-	-	-	-	-	0.0%
13	High Efficiency Clothes Washer		x	Each	221	39,960	7	4,109	211,037	3.4%
14	Induction Cooking Appliance-FS			Each	-	-	-	-	-	0.0%
15	Microwave			Each	-	-	-	-	-	0.0%
16	Refrigerator		x	Each	779	446,677	63	-	941,606	15.4%
17	<b>Domestic Hot Water</b>									
18	Combined Showerhead/TSV			Home	-	-	-	-	-	0.0%
19	Faucet Aerator			Each	-	-	-	-	-	0.0%
20	Heat Pump Water Heater - Electric			Each	-	-	-	-	-	0.0%
21	Heat Pump Water Heater - Gas			Each	-	-	-	-	-	0.0%
22	Heat Pump Water Heater - Propane			Each	-	-	-	-	-	0.0%
23	Heat Pump Water Heater [3]		x	Each	5	8,630	5	-	18,510	0.3%
24	Low-Flow Showerhead			Home	-	-	-	-	-	0.0%
25	Other Domestic Hot Water		x	Home	2,068	9,845	1	10,018	162,687	2.7%
26	Solar Water Heating			Home	-	-	-	-	-	0.0%
27	Tankless Water Heater			Each	-	-	-	-	-	0.0%
28	Thermostatic Shower Valve			Each	-	-	-	-	-	0.0%
29	Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	0.0%
30	Thermostatic Tub Spout/Diverter		x	Each	101	-	-	196	10,724	0.2%
31	Water Heater Repair		x	Each	10	-	-	76	4,384	0.1%
32	Water Heater Replacement		x	Each	128	-	-	971	301,973	4.9%
33	Water Heater Tank and Pipe Insulation <sup>8</sup>		x	Home	21	81	-	80	1,178	0.0%
34	<b>Enclosure</b>									
35	Air Sealing		x	Home	2,114	87,906	8	8,244	1,197,297	19.5%
36	Attic Insulation		x	Home	33	7,785	1	1,475	41,822	0.7%
37	Attic Insulation CAC Non-Elect Heat <sup>9</sup>			Home	-	-	-	-	-	0.0%
38	Caulking			Home	-	-	-	-	-	0.0%
39	Diagnostic Air Sealing			Home	-	-	-	-	-	0.0%
40	Floor Insulation			Home	-	-	-	-	-	0.0%
41	Minor Home Repairs			Home	-	-	-	-	-	0.0%
42	<b>HVAC</b>									
43	Central A/C replacement		x	Each	-	-	-	-	-	0.0%
44	Central Heat Pump-FS (propane or gas space)			Home	-	-	-	-	-	0.0%
45	Duct Test and Seal		x	Home	24	1,574	1	593	7,487	0.1%
46	Energy Efficient Fan Control			Home	858	141,056	200	15,010	178,399	2.9%
47	Evaporative Cooler (Installation)			Each	-	-	-	-	-	0.0%
48	Evaporative Cooler (Replacement)			Each	-	-	-	-	-	0.0%
49	Furnace Repair		x	Each	37	-	-	(861)	27,743	0.5%
50	Furnace Replacement		x	Each	113	-	-	(2,630)	573,236	9.4%
51	Heat Pump Replacement			Each	-	-	-	-	-	0.0%
52	Heat Pump Replacement - CAC Gas			Each	-	-	-	-	-	0.0%
53	Heat Pump Replacement - CAC Propane			Each	-	-	-	-	-	0.0%
54	High Efficiency Forced Air Unit (HE FAU)		x	Home	2	-	-	68	13,836	0.2%
55	High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home	-	-	-	-	-	0.0%
56	High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home	-	-	-	-	-	0.0%
57	Portable A/C			Each	-	-	-	-	-	0.0%
58	Prescriptive Duct Sealing		x	Home	1,552	209,504	152	16,402	805,784	13.2%
59	Removed - A/C Time Delay [3]			Home	-	-	-	-	-	0.0%
60	Removed - FAU Standing Pilot Conversion			Each	-	-	-	-	-	0.0%
61	Room A/C Replacement			Each	-	-	-	-	-	0.0%
62	Smart Thermostat		x	Home	976	193,152	35	25,899	242,897	4.0%
63	Wholehouse Fan		x	Each	6	1,091	1	(3)	8,582	0.1%
64	<b>Maintenance</b>									
65	Central A/C Tune up [3]		x	Home	-	-	-	-	-	0.0%
66	Condenser Coil Cleaning			Each	-	-	-	-	-	0.0%
67	Evaporative Cooler - Maint Functioning			Each	-	-	-	-	-	0.0%
68	Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	0.0%
69	Evaporative Cooler Maintenance			Home	-	-	-	-	-	0.0%
70	Evaporator Coil			Each	-	-	-	-	-	0.0%
71	Fan Control Adjust			Each	-	-	-	-	-	0.0%
72	Furnace Clean and Tune			Home	-	-	-	-	-	0.0%
73	HVAC Air Filter Service			Each	-	-	-	-	-	0.0%
74	Lifecycle Refrigerant Management			Each	767	169,671	150	-	365,577	6.0%
75	Range Hood			Each	-	-	-	-	-	0.0%
76	Refrigerant Charge Adjustment			Each	-	-	-	-	-	0.0%
77	<b>Lighting</b>									
78	Exterior Hard wired LED fixtures		x	Each	-	-	-	-	-	0.0%
79	LED A-Lamps		x	Each	21,335	204,880	5	(484)	184,911	3.0%
80	LED Reflector Bulbs		x	Each	2,246	25,517	1	(53)	19,200	0.3%
81	Removed - Interior Hard wired LED fixtures		x	Each	-	-	-	-	-	0.0%
82	Removed - LED Night Light			Each	-	-	-	-	-	0.0%
83	Removed - LED Torchlight		x	Each	-	-	-	-	-	0.0%
84	Removed - Occupancy Sensor			Each	-	-	-	-	-	0.0%
85	<b>Miscellaneous</b>									
86	Air Purifier		x	Home	29	-	-	-	6,073	0.1%
87	CO and Smoke Alarm			Each	-	-	-	-	-	0.0%
88	Cold Storage		x	Each	2	-	-	-	630	0.0%
89	Comprehensive Home Health and Safety Check-up			Home	-	-	-	-	-	0.0%
90	Pool Pumps		x	Each	9	9,836	1	-	13,549	0.2%
91	Power Strip			Each	-	-	-	-	-	0.0%
92	Power Strip Tier II		x	Each	1,063	191,340	4	-	97,487	1.6%
93	<b>Pilots</b>									
94	<b>Customer Enrollment</b>									
95	ESA Outreach & Assessment			Home	3,100	-	-	-	\$ 458,681	7.5%
96	ESA In-Home Energy Education			Home	3,100	-	-	-	\$ 231,664	3.8%
97										
98	<b>Total Savings/Expenditures</b>					1,748,505	635	79,108	\$ 6,126,951	
99										
100	Total Households Weatherized [1]				2,454					
101										
102	<b>Households Treated</b>									
103	- Single Family Households Treated			Home	2,566					
104	- Multi-Family Households Treated (In-unit)			Home	237					
105	- Mobile Homes Treated			Home	297					
106	<b>Total Number of Households Treated</b>			Home	3,100					
107	<b># Eligible Households to be Treated for PY</b>			Home	54,876					
108	<b>% of Households Treated</b>			%	6%					
109	- Master-Meter Households Treated			Home	123					
110										
111										
112	<b>ESA Program - Main</b>									
113	<b>Administration [5]</b>					\$351,100	\$311,353		\$662,453	
114	<b>Direct Implementation (Non-Incentive) [6]</b>					\$353,254	\$313,263		\$666,518	
115	<b>Direct Implementation [7]</b>					\$2,572,826	\$2,370,580		\$4,943,406	<<Includes measures costs
116										
117	<b>TOTAL ESA Main COSTS</b>					\$3,277,180	\$2,995,196		\$6,272,377	
118										
119	[1] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, and minor home repairs.									
120	[2] All savings are calculated based on the following sources: DNV/IGL Impact Evaluation Program Years 2015-2017 Impact II, or ESA workpapers.									
121	[3] Savings values updated in July 2022 based on workpaper updates									
122	[4] Total ESA Main YTD expenses are reported in ESA Table 1.									
123	[5] Administrative includes expenses from Training Center, Inspections, Marketing and Outreach, Studies, Regulatory Compliance, General Administrative, and CPUC Energy Division categories.									
124	[6] Direct Implementation (Non-Incentive) includes expenses from implementation category.									
125	[7] Direct Implementation includes expenses from Appliances, Domestic Hot Water, Enclosure, HVAC, Lighting, Miscellaneous, Customer Enrollment, In-Home Education, Safety Unexpected Overhead Costs, and VEC Pilot.									
126	[8] Measure was incorrectly identified as basic-tier in prior Monthly Reports and has been corrected.									
127	NOTE: Any measures noted as 'New' have been added during the course of this program year.									
128	NOTE: Any measures noted as 'Removed', are no longer offered by the program but have been kept for tracking purposes.									
129	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H	I	J
1	Energy Savings Assistance Program Table 2A - Multifamily Whole Building									
2	Pacific Gas and Electric Company									
3	Through January 31, 2025									
4										
5	Table 2A ESA Program - Multifamily Whole Building <sup>5</sup>									
6	Year-To-Date Completed & Expensed Installation									
7	Measures <sup>(1)</sup>	Units (of Measure such as "each")	Measure Type (In-unit vs Common Area) <sup>(4)</sup>	Quantity Installed	Number of Units for Cap&T/In and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	<b>Appliances</b>									
9	High Efficiency Clothes Washer	Each	In-Unit	32		370	0	690	\$ 31,778.92	2.50%
10	Refrigerators	Each	In-Unit	831		178,508	25	-	\$ 435,181.73	34.27%
11	Refrigerators	Each	CAM/WB	-		-	-	-	\$ -	0.00%
12	<b>Domestic Hot Water</b>									
13	New, Non-Condensing Domestic Hot Water Boiler	Cap-kBtu/h	CAM/WB	-		-	-	-	\$ -	0.00%
14	New, Condensing Domestic Hot Water Boiler	Cap-kBtu/h	CAM/WB	-		-	-	-	\$ -	0.00%
15	Storage Water Heater	Cap-kBtu/h	CAM/WB	-		-	-	-	\$ -	0.00%
16	Tankless Water Heater	Cap-kBtu/h	CAM/WB	-		-	-	-	\$ -	0.00%
17	Heat Pump Water Heater	kW	CAM/WB	-		-	-	-	\$ -	0.00%
18	Demand Control DHW Recirculation Pump	Each	CAM/WB	-		-	-	-	\$ -	0.00%
19	Low flow Showerhead	Each	CAM/WB	-		-	-	-	\$ -	0.00%
20	Faucet Aerator	Each	CAM/WB	-		-	-	-	\$ -	0.00%
21	Other Hot Water	Household	In-Unit	740		1,907	0	4,922	\$ 42,333.40	3.33%
22	Thermostatic Tub Spout/Diverter	Each	In-Unit	152		-	-	172	\$ 14,822.28	1.17%
23	Water Heater Tank and Pipe Insulation	Household	In-Unit	22		81	-	150	\$ 235.12	0.02%
24	Water Heater Repair/Replacement	Household	In-Unit	13		-	-	16	\$ 5,976.59	0.47%
25	Heat Pump Water Heater	Each	In-Unit	-		-	-	-	\$ -	0.00%
26	Hot Water Pipe Insulation	Each	CAM/WB	-		-	-	-	\$ -	0.00%
27	Boiler Controls	Each	CAM/WB	-		-	-	-	\$ -	0.00%
28	<b>Envelope</b>									
29	Air Sealing	Household	In-Unit	22,055		39,652	4	2,788	\$ 309,253.94	24.35%
30	Attic Insulation	Household	In-Unit	1,887		487	0	48	\$ 1,517.35	0.12%
31	Wall Insulation Blow-in	Sq Ft	CAM/WB	-		-	-	-	\$ -	0.00%
32	Whole Building Attic Insulation	Sq Ft	CAM/WB	-		-	-	-	\$ -	0.00%
33	Window Film	Sq Ft	CAM/WB	-		-	-	-	\$ -	0.00%
34	Windows	Sq Ft	CAM/WB	-		-	-	-	\$ -	0.00%
35	<b>HVAC</b>									
36	Air Conditioners Split System	Cap-Tons	CAM/WB	-		-	-	-	\$ -	0.00%
37	Heat Pump Split System	Cap-Tons	CAM/WB	-		-	-	-	\$ -	0.00%
38	New, Packaged Air Conditioner	Cap-Tons	CAM/WB	-		-	-	-	\$ -	0.00%
39	Package Terminal A/C	Cap-Tons	CAM/WB	-		-	-	-	\$ -	0.00%
40	Package Terminal Heat Pump	Cap-Tons	CAM/WB	-		-	-	-	\$ -	0.00%
41	Furnace Replacement	Cap-kBtu/h	CAM/WB	-		-	-	-	\$ -	0.00%
42	Space Heating Boiler	Cap-kBtu/h	CAM/WB	-		-	-	-	\$ -	0.00%
43	Smart Thermostats	Each	CAM/WB	-		-	-	-	\$ -	0.00%
44	Smart Thermostats	Each	In-Unit	75		13,731	2	1,803	\$ 18,918.86	1.49%
45	Furnace Repair/Replacement	Each	In-Unit	116		-	-	(145)	\$ 24,462.54	1.93%
46	Central A/C Replacement	Each	In-Unit	-		-	-	-	\$ -	0.00%
47	High Efficiency Forced Air Unit (HE FAU)	Each	In-Unit	-		-	-	-	\$ -	0.00%
48	Portable A/C	Each	In-Unit	-		-	-	-	\$ -	0.00%
49	Central A/C Tune up	Each	In-Unit	227		29,213	25	-	\$ 107,152.89	8.44%
50	Smart Efficient Fan Control	Each	In-Unit	31		5,305	6	167	\$ 5,737.37	0.46%
51	Prescriptive Duct Sealing	Each	In-Unit	121		12,186	9	1,070	\$ 55,865.68	4.40%
52	Blower Motor Retrofit	Each	CAM/WB	-		-	-	-	\$ -	0.00%
53	Efficient Fan Controller	Each	CAM/WB	-		-	-	-	\$ -	0.00%
54	<b>Lighting</b>									
55	Interior LED Lighting	Each	CAM/WB	-		-	-	-	\$ -	0.00%
56	Interior TLED Type A Lamps	Each	CAM/WB	-		-	-	-	\$ -	0.00%
57	Interior TLED Type C Lamps	Each	CAM/WB	-		-	-	-	\$ -	0.00%
58	New, LED T8 Lamp - Interior	Each	CAM/WB	-		-	-	-	\$ -	0.00%
59	New, LED T8 Lamp - Exterior	Each	CAM/WB	-		-	-	-	\$ -	0.00%
60	Interior LED Fixture	Each	CAM/WB	-		-	-	-	\$ -	0.00%
61	Interior LED Screw-in	Each	CAM/WB	-		-	-	-	\$ -	0.00%
62	Exterior LED Screw-in	Each	CAM/WB	-		-	-	-	\$ -	0.00%
63	Interior LED Exit Sign	Each	CAM/WB	-		-	-	-	\$ -	0.00%
64	Exterior LED Lighting	Each	CAM/WB	-		-	-	-	\$ -	0.00%
65	New, LED Parking Garage Fixtures	Each	CAM/WB	-		-	-	-	\$ -	0.00%
66	LED Exterior Wall or Pole Mounted Fixture	Each	CAM/WB	-		-	-	-	\$ -	0.00%
67	LED Corn Lamp for Exterior Wall or Pole Mounted	Each	CAM/WB	-		-	-	-	\$ -	0.00%
68	Exterior LED Lighting - Pool	Each	CAM/WB	-		-	-	-	\$ -	0.00%
69	Wall or Ceiling Mounted Occupancy Sensor	Each	CAM/WB	-		-	-	-	\$ -	0.00%
70	LED Diffuse A-Lamps	Each	In-Unit	4,371		41,879	1	(99)	\$ 35,532.35	2.80%
71	LED Reflector Bulbs	Each	In-Unit	56		636	0	(1)	\$ 487.18	0.04%
72	<b>Miscellaneous</b>									
73	Tier-2 Smart Power Strip	Each	In-Unit	209		16,460	4	-	\$ 15,295.76	1.20%
74	Variable Speed Pool Pump	Each	CAM/WB	-		-	-	-	\$ -	0.00%
75	Smart Power Strip Tier II	Each	CAM/WB	-		-	-	-	\$ -	0.00%
76	Cold Storage	Each	In-Unit	-		-	-	-	\$ -	0.00%
77	Air Purifier	Each	In-Unit	15		-	-	-	\$ 3,155.06	0.25%
78	CO and Smoke Alarm	Each	In-Unit	-		-	-	-	\$ -	0.00%
79	CO and Smoke Alarm	Each	CAM/WB	-		-	-	-	\$ -	0.00%
80	Minor Repair	Each	In-Unit	55		-	-	-	\$ 1,682.19	0.13%
81	Advanced Keyboard	Each	In-Unit	3		201	-	-	\$ 432.81	0.03%
82	Advanced Keyboard	Each	CAM/WB	-		-	-	-	\$ -	0.00%
83	<b>Electrification</b>									
84	New - Central Heat Pump-FS (propane or gas space)	Each	In-Unit	-		-	-	-	\$ -	0.00%
85	Heat Pump Clothes Dryer - FS	Each	In-Unit	-		-	-	-	\$ -	0.00%
86	Induction Cooktop - FS	Each	In-Unit	-		-	-	-	\$ -	0.00%
87	Ductless Mini-split Heat Pump - FS	Each	In-Unit	-		-	-	-	\$ -	0.00%
88	Heat Pump Water Heater - FS	Each	In-Unit	-		-	-	-	\$ -	0.00%
89	Heat Pump Pool Heater - FS	Each	CAM/WB	-		-	-	-	\$ -	0.00%
90	Ductless Mini Split - FS	Each	CAM/WB	-		-	-	-	\$ -	0.00%
91	Heat Pump Water Heater - FS	Each	CAM/WB	-		-	-	-	\$ -	0.00%
92	<b>Customer Enrollment</b>									
93	ESA Outreach & Assessment	Household	In-Unit	2,275		-	-	-	\$ 117,572.76	9.25%
94	ESA In-Home Energy Education	Household	In-Unit	1,687		-	-	-	\$ 42,600.23	3.35%
95	<b>Ancillary Services</b>									
96	Audit4									
97										
98	<b>Total</b>			34,973		340,616	76.90	11580	\$ 1,269,895.01	100.00%
99										
100	<b>Multifamily Properties Treated</b>	<b>Number</b>								
101	Total Number of Multifamily Properties Treated <sup>6</sup>	0								
102	Subtotal of Master-metered Multifamily Properties Treated	0								
103	Total Number of Multifamily Tenant Units w/in Properties Treated <sup>7</sup>	0								
104	Total Number of buildings w/in Properties Treated	0								
105	<b>Multifamily Properties Treated (In-Unit)</b>	<b>Number</b>								
106	Total Number of households individually treated (in-unit)	1,105								
107										
108										
109										
110	<b>ESA Program - MFWB</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>						
111	Administration	\$105,548	\$93,599	\$199,148						
112	Direct Implementation (Non-Incentive)	\$84,840	\$74,925	\$159,765						
113	Direct Implementation	\$759,598	\$415,893	\$1,175,489						
114	SPOC	\$18,353	\$16,275	\$34,629						
115	<b>TOTAL MFWB COSTS</b>	\$968,337	\$600,692	\$1,569,029						
116										
117										
118	[1] Measures are customized by each IOU, see 'Table 2B-1, Eligible Measures List'. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B - Column A should match Table 2B Column A for eligible (not canceled) measures. PG&E inadvertently misreported the number of DHW, Furnace, and Window installations in August that the quantities were reported in system output (kBtu) for DHW and Furnace, and in sqft sizes for Windows. These totals have been corrected in this month's report.									
119	Highlighted in red are the in-unit measure types that were not included in the previous version of the table.									
120	Add one new CAM/WB measure categories 'Exterior LED Screw-in' that was not included in the previous tables.									
121	[2] Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.									
122	[3] Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.									
123	[4] Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.									
124	[5] Applicable to Dwell-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022, modified by D.17-12-009, where 65% of tenants are income eligible based (at or below 200% of the Federal Poverty Guidelines).									
125	[6] Measure type column added to identify if a measure is for in-unit or common area/whole building because they use different workpaper savings.									
126	[7] Total quantity installed will not be reported starting June 2024 as the units of measures are not the same for all MFWB measures.									
127	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									
128	NOTE: Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.									
129	NOTE: "Quantity Installed" values highlighted in red were entered incorrectly in previous monthly reports. The quantity should reflect the number of households received the corresponding measures, the quantities reported in the previous monthly reports were for the number of individual measures installed which are incorrect.									

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 2B - Pilot Plus and Pilot Deep																
2	Pacific Gas and Electric Company																
3	Through January 31, 2025																
4																	
5																	
6																	
7	Measures <sup>[2]</sup>	Units	Quantity Installed	kWh <sup>[3]</sup> (Annual)	kW <sup>[3]</sup> (Annual)	Therms <sup>[3]</sup> (Annual)	Expenses (\$) <sup>[3]</sup>	% of Expenditure									
8	ESA Program - Pilot Plus									ESA Program - Pilot Deep							
9	Year-To-Date Completed & Expensed Installation <sup>[1]</sup>									Year-To-Date Completed & Expensed Installation <sup>[1]</sup>							
10																	
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ESA Program - Pilot Plus and Pilot Deep

Electric Gas Total

Administration <sup>[1]</sup>

Direct Implementation (Non-Incentive) <sup>[4]</sup>

Direct Implementation <sup>[5]</sup>

TOTAL Pilot Plus and Pilot Deep COSTS

\$660,200 \$585,459 \$1,245,657

<<Includes measures costs

ESA Program - Pilot Plus and Pilot Deep

Electric Gas Total

Inspections

Marketing and Outreach

General (PG&E) Administration

Direct Implementer - ADMIN

EM&V Studies

Direct Installation - Materials

Performance Incentive

Home Audit, Test-In Test-Out

Remediation & Mitigation

WE&T

Households Treated

- Single Family Households Treated

- Mobile Homes Treated

TOTAL Number of Households Treated

Home 23

Home -

Home -

Home 23

Households Treated

- Single Family Households Treated

- Mobile Homes Treated

TOTAL Number of Households Treated

Home 23

Home -

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Home 23

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	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2C - Building Electrification Retrofit Pilot (SCE only) Summary							
2	Pacific Gas and Electric Company							
3	Through January 31, 2025							
4								
5	ESA Program - Building Electrification Retrofit Pilot <sup>[1]</sup> [4]							
6	Year-To-Date Completed & Expensed Installation							
7	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	<b>Appliances</b>							
9	Electric Dryer	Each						
10	Heat Pump Dryer	Each						
11	Induction Cooktop	Each						
12	Induction Range	Each						
13	<b>Domestic Hot Water</b>							
14	Heat Pump Water Heater	Each						
15	<b>Enclosure</b>							
16	Attic Insulation	Home						
17	<b>HVAC</b>							
18	Heat Pump HVAC	Each						
19	Duct Seal	Each						
20	Smart Thermostat	Each						
21	<b>Miscellaneous<sup>[2]</sup></b>							
22	Minor Home Repair	Home						
23	Carbon Monoxide/Smoke Alarm	Each						
24	Electric Panel	Each						
25	Electric Sub-Panel	Each						
26	Electrical Circuit Run	Each						
27	Induction Cookware	Home						
28	<b>Customer Enrollment</b>							
29	Energy Assessment	Home						
30								
31	<b>Total Savings/Expenditures</b>							
32								
33	<b>Households Treated</b>		<b>Total</b>					
34	Single Family Households Treated	Home						
35	Estimated Avg. Annual Bill Savings Treated <sup>[3]</sup>	Home						
36								
37								
38	Year to Date Expenses							
39	ESA Program - Building Electrification	Electric	Gas	Total				
40	Administration							
41	Direct Implementation (Non-Incentive)							
42	Direct Implementation				<<Includes measures costs			
43								
44	<b>TOTAL Building Electrification COSTS</b>							
45								
46	<sup>[1]</sup> The costs for the following measures are included in the overall expenditures of the BE Pilot: additional line set for ductless mini-splits and building permits.							
47	<sup>[2]</sup> These measures do not have any savings associated and may be required to complete the installation to electrify the residential end-uses of participating households.							
48	<sup>[3]</sup> Estimated average annual bill savings will be calculated prior to participation and must not increase total energy costs.							
49	<sup>[4]</sup> No installation data to report as of October 2023.							

	A	B	C	D	E	F	G	H	
1	Energy Savings Assistance Program Table 2D - Clean Energy Homes New Construction Pilot (SCE ONLY <sup>(1)</sup> )								
2	Pacific Gas and Electric Company								
3	Through January 31, 2025								
4									
5		Units	ESA Program - Clean Energy Homes New Construction Pilot [1]						
6			Monthly Total	Monthly Total Units (Living Units)	YTD Total	YTD Total Units (Living Units)	Estimated Incentive Expenses (\$)	% Incentive Budget	
7			Interest form submitted	Homes					
8			Interest form denied	Homes					
9			Application for direct design assistance (in progress)	Homes					
10			Applications for design incentive (in progress)	Homes					
11			Application for direct design assistance (completed)	Homes					
12			Applications for design incentive (completed)	Homes					
13			Applications for tenant education incentive (in progress)	Homes					
14			Applications for tenant education incentive (completed)	Homes					
15			Total Savings/Expenditures						
16			-						
17									
18			ESA CEH Outreach and Education	Units	Monthly Total	YTD Total			
19			Webinars	Number of webinars					
20	Active leads	Unique developer							
21									
22									
23	Design Assistance Completed Applications	Units	Quantity	Compliance Margin Designed kWh (Annual)*	Compliance Margin Designed BTU (Annual)*	Avoided CO2 Emissions	Estimated Incentive Expenses (\$)	% Incentive Budget	
24		Homes					\$ -	0.00%	
25		Homes					\$ -	0.00%	
26	Total Savings/Expenditures						\$ -	0.00%	
27									
28		Year to Date Expenses							
29	ESA Program - Clean Energy Homes	Electric	Gas	Total					
30	Administration	\$ -	\$ -	\$ -					
31	Direct Implementation (Non-Incentive)	\$ -	\$ -	\$ -					
32	Direct Implementation	\$ -	\$ -	\$ -	<<Includes measures costs				
33									
34	TOTAL Clean Energy Homes COSTS	\$ -	\$ -	\$ -					

<<Includes measures costs



	A	B	C	D	E	F	G	H	I	J
1	Energy Savings Assistance Program Table 2E - CSD Leveraging									
2	Pacific Gas and Electric Company									
3	Through January 31, 2025 [*]									
4										
5	ESA Program - CSD Leveraging									
6	Year-To-Date Completed & Expensed Installation									
7	Measures	Basic	Plus	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	Appliances									
9	Clothes Dryer [1]			Each	-	-	-	-	-	-
10	Dishwasher [1]			Each	-	-	-	-	-	-
11	Freezers [1]			Each	-	-	-	-	-	-
12	High Efficiency Clothes Washer			Each	-	-	-	-	-	-
13	Microwave			Each	-	-	-	-	-	-
14	Refrigerator			Each	-	-	-	-	-	-
15	Domestic Hot Water									
16	Combined Showerhead/TSV			Home	-	-	-	-	-	-
17	Faucet Aerator			Each	-	-	-	-	-	-
18	Heat Pump Water Heater			Each	-	-	-	-	-	-
19	Heat Pump Water Heater - Electric			Each	-	-	-	-	-	-
20	Heat Pump Water Heater - Gas			Each	-	-	-	-	-	-
21	Heat Pump Water Heater - Propane			Each	-	-	-	-	-	-
22	Low-Flow Showerhead			Home	-	-	-	-	-	-
23	Other Domestic Hot Water			Home	-	-	-	-	-	-
24	Solar Water Heating [1]			Home	-	-	-	-	-	-
25	Tankless Water Heater			Each	-	-	-	-	-	-
26	Thermostatic Shower Valve			Each	-	-	-	-	-	-
27	Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	-
28	Thermostatic Tub Spout/Diverter			Each	-	-	-	-	-	-
29	Water Heater Repair			Each	-	-	-	-	-	-
30	Water Heater Replacement			Each	-	-	-	-	-	-
31	Water Heater Tank and Pipe Insulation			Each	-	-	-	-	-	-
32	Enclosure									
33	Air Sealing			Home	-	-	-	-	-	-
34	Attic Insulation			Home	-	-	-	-	-	-
35	Attic Insulation CAC NonElect Heat			Home	-	-	-	-	-	-
36	Caulking			Home	-	-	-	-	-	-
37	Diagnostic Air Sealing [1]			Home	-	-	-	-	-	-
38	Floor Insulation [1]			Home	-	-	-	-	-	-
39	Minor Home Repairs			Home	-	-	-	-	-	-
40	HVAC									
41	Central A/C replacement			Each	-	-	-	-	-	-
42	Central Heat Pump-FS (propane or gas space) [1]			Each	-	-	-	-	-	-
43	Duct Test and Seal [1]			Home	-	-	-	-	-	-
44	Energy Efficient Fan Control [1]			Home	-	-	-	-	-	-
45	Evaporative Cooler (Installation) [1]			Each	-	-	-	-	-	-
46	Evaporative Cooler (Replacement) [1]			Each	-	-	-	-	-	-
47	Furnace Repair			Each	-	-	-	-	-	-
48	Furnace Replacement			Each	-	-	-	-	-	-
49	Heat Pump A/C Replacement			Each	-	-	-	-	-	-
50	Heat Pump Replacement - CAC Gas			Home	-	-	-	-	-	-
51	Heat Pump Replacement - CAC Propane			Home	-	-	-	-	-	-
52	High Efficiency Forced Air Unit (HE FAU) [1]			Home	-	-	-	-	-	-
53	High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home	-	-	-	-	-	-
54	High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home	-	-	-	-	-	-
55	Portable A/C [1]			Each	-	-	-	-	-	-
56	Prescriptive Duct Sealing			Home	-	-	-	-	-	-
57	Removed - A/C Time Delay [1]			Home	-	-	-	-	-	-
58	Removed - FAU Standing Pilot Conversion [1]			Each	-	-	-	-	-	-
59	Room A/C Replacement [1]			Each	-	-	-	-	-	-
60	Smart Thermostat			Home	-	-	-	-	-	-
61	Wholehouse Fan [1]			Each	-	-	-	-	-	-
62	Maintenance									
63	Central A/C Tune up [1]			Home	-	-	-	-	-	-
64	Condenser Coil Cleansing			Each	-	-	-	-	-	-
65	Evaporative Coil			Each	-	-	-	-	-	-
66	Evaporative Cooler - Maint Functioning			Each	-	-	-	-	-	-
67	Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	-
68	Evaporative Cooler Maintenance [1]			Home	-	-	-	-	-	-
69	Fan Control Adjust			Each	-	-	-	-	-	-
70	Furnace Clean and Tune [1]			Home	-	-	-	-	-	-
71	HVAC Air Filter Service			Each	-	-	-	-	-	-
72	Range Hood			Home	-	-	-	-	-	-
73	Refrigerant Charge Adjustment			Each	-	-	-	-	-	-
74	Lighting									
75	Exterior Hard wired LED fixtures			Each	-	-	-	-	-	-
76	LED A-Lamps			Each	-	-	-	-	-	-
77	LED Reflector Bulbs			Each	-	-	-	-	-	-
78	Removed - Interior Hard wired LED fixtures [1]			Each	-	-	-	-	-	-
79	Removed - LED Night Light [1]			Each	-	-	-	-	-	-
80	Removed - LED Torchiere [1]			Each	-	-	-	-	-	-
81	Removed - Occupancy Sensor [1]			Each	-	-	-	-	-	-
82	Miscellaneous									
83	Air Purifier [1]			Home	-	-	-	-	-	-
84	CO and Smoke Alarm [1]			Each	-	-	-	-	-	-
85	Cold Storage [1]			Each	-	-	-	-	-	-
86	Comprehensive Home Health and Safety Check-up [1]			Home	-	-	-	-	-	-
87	Pool Pumps [1]			Each	-	-	-	-	-	-
88	Power Strip [1]			Each	-	-	-	-	-	-
89	Power Strip Tier II			Each	-	-	-	-	-	-
90	Pilots									
91										
92	Customer Enrollment									
93	ESA Outreach & Assessment			Home	-	-	-	-	-	-
94	ESA In-Home Energy Education			Home	-	-	-	-	-	-
95										
96	Total Savings/Expenditures			-	-	-	-	-	-	-
97										
98	Total Households Weatherized			-	-	-	-	-	-	-
99										
100	CSD MF Tenant Units Treated									
101										
102										
103										
104										
105										
106	ESA Program - CSD Leveraging									
107	Administration [3]									
108	Direct Implementation (Non-Incentive) [4]				\$0	\$0			\$0	
109	Direct Implementation [5]				\$0	\$0			\$0	
110										
111	TOTAL CSD Leveraging COSTS				\$0	\$0			\$0	
112										
113	* PG&E does not have any leveraging data with CSD to report for this reporting period.									
114	[1] Measures not available to CSD for leveraging.									
115	[2] Total CSD YTD expenses are reported in ESA Table Summary.									
116	[3] Administration includes administration labor expenses.									
117	[4] Direct Implementation (Non-Incentive) includes Implementer expenses.									
118	[5] Direct Implementation includes expenses for installation of measures.									
119	NOTE: Any measures noted as 'NEW' have been added during the course of this program year.									
120	NOTE: Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.									
121	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B
1	<b>Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings per Treated Home/Common Area</b>	
2	<b>Pacific Gas and Electric Company</b>	
3	<b>Through January 31, 2025</b>	
4		
5	<b>Table 3A, ESA Program (SF, MH)</b>	
6	Annual kWh Savings	1,748,505
7	Annual Therm Savings	79,108
8	Lifecycle kWh Savings	20,812,199
9	Lifecycle Therm Savings	865,536
10	Current kWh Rate	\$0.24
11	Current Therm Rate	\$2.39
12	Average 1st Year Bill Savings / Treated households	\$196.44
13	Average Lifecycle Bill Savings / Treated Household	\$1,771.81
14		
15	<b>Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) <sup>[1]</sup></b>	
16	Annual kWh Savings	338,133
17	Annual Therm Savings	11,382
18	Lifecycle kWh Savings	4,099,945
19	Lifecycle Therm Savings	107,481
20	Current kWh Rate	\$ 0.20
21	Current Therm Rate	\$ 2.20
22	Average 1st Year Bill Savings / Treated households	\$ 82.74
23	Average Lifecycle Bill Savings / Treated Household	\$ 739.04
24		
25	<b>Table 3C, ESA Program - Multifamily Whole Building (MFWB)</b>	
26	Annual kWh Savings	340,449
27	Annual Therm Savings	7,909
28	Lifecycle kWh Savings	4,073,361
29	Lifecycle Therm Savings	92,393
30	Current kWh Rate	\$ 0.57
31	Current Therm Rate	\$ 1.79
32	Average 1st Year Bill Savings / Treated Property	\$ 7,532.80
33	Average Lifecycle Bill Savings / Treated Property	\$ 56,833.93
34		
35	<b>Table 3D, ESA Program - Pilot Plus <sup>[2]</sup></b>	
36	Annual kWh Savings	13,617
37	Annual Therm Savings	1,223
38	Lifecycle kWh Savings	237,362
39	Lifecycle Therm Savings	23,404
40	Current kWh Rate	\$0.21
41	Current Therm Rate	\$2.27
42	Average 1st Year Bill Savings / Treated Property	\$246.50
43	Average Lifecycle Bill Savings / Treated Property	\$3,117.46
44		
45	<b>Table 3E, ESA Program - Pilot Deep <sup>[2]</sup></b>	
46	Annual kWh Savings	20,427
47	Annual Therm Savings	2,835
48	Lifecycle kWh Savings	384,146
49	Lifecycle Therm Savings	47,373
50	Current kWh Rate	\$0.24
51	Current Therm Rate	\$2.38
52	Average 1st Year Bill Savings / Treated Property	\$503.30
53	Average Lifecycle Bill Savings / Treated Property	\$6,208.05
54		
55	<b>Table 3F, ESA Program - Building Electrification (SCE Only)</b>	
56	Annual kWh Savings	-
57	Annual Therm Savings	-
58	Lifecycle kWh Savings	-
59	Lifecycle Therm Savings	-
60	Current kWh Rate	\$ -
61	Current Therm Rate	\$ -
62	Average 1st Year Bill Savings / Treated Households	\$ -
63	Average Lifecycle Bill Savings / Treated Households	\$ -
64		
65	<b>Table 3G, ESA Program - CSD Leveraging</b>	
66	Annual kWh Savings	-
67	Annual Therm Savings	-
68	Lifecycle kWh Savings	-
69	Lifecycle Therm Savings	-
70	Current kWh Rate	\$ -
71	Current Therm Rate	\$ -
72	Average 1st Year Bill Savings / Treated Households	\$ -
73	Average Lifecycle Bill Savings / Treated Households	\$ -
74		
75	<b>Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Pilot Plus and Pilot Deep <sup>[3]</sup></b>	
76	Annual kWh Savings	2,461,131
77	Annual Therm Savings	102,457
78	Lifecycle kWh Savings	29,607,014
79	Lifecycle Therm Savings	1,136,187
80	Current kWh Rate	\$0.26
81	Current Therm Rate	\$1.82
82	Average 1st Year Bill Savings / Treated Households	\$172.52
83	Average Lifecycle Bill Savings / Treated Households	\$1,581.72
84		
85	[1] Separating MFWB in-unit savings summary from the CAM and Whole Building measures savings because they are calculated using different residential rates.	
86	[2] ESA Pilot Plus and Pilot Deep uses the same formulas to calculate values as Main ESA, but the variables such as measure savings and expected useful life may differ. The pilot will initially estimate energy savings with energy modeling software.	
87	[3] Summary is the sum of ESA Main, MFWB In-Unit, Pilot Plus Pilot Deep, BE, CSD Leveraging. MFWB is excluded because the program uses different residential rates and measures.	



	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary																
2	Pacific Gas and Electric Company																
3	Through January 31, 2025																
4																	
5	Table 5A, ESA Program (SF, MH)																
6	Gas & Electric																
7		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
8		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
9	January	2,583	71,138	679,363	403	232	8,511	1,574	1	285	(541)	1,067,568	232	3,100	79,108	1,748,505	635
10	February																
11	March																
12	April																
13	May																
14	June																
15	July																
16	August																
17	September																
18	October (4)																
19	November																
20	December																
21	YTD	2,583	71,138	679,363	403	232	8,511	1,574	1	285	(541)	1,067,568	232	3,100	79,108	1,748,505	635
22	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.																
23	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																
24																	
25	Table 5B, ESA Program - MFWB In-Unit																
26	Gas & Electric																
27		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
28		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
29	Month																
30	January	3278	10,704	290,599	64	166	885	(1,431)	(0)	425	(9)	51,449	13	3,869	11,580	340,616	77
31	February																
32	March																
33	April																
34	May																
35	June																
36	July																
37	August																
38	September																
39	October																
40	November																
41	December																
42	YTD	3,278	10,704	290,599	64	166	885	(1,431)	(0)	425	(9)	51,449	13	3,869	11,580	340,616	77
43	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2A.																
44	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.; This December monthly report has corrected a query error that resulted in erroneous treatment and savings values in the 2024 Jan-Nov monthly reports.																
45																	
46	Table 5C, ESA Program - Multifamily Whole Building (MFWB-CAM/WB)																
47	Gas & Electric																
48		# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
49		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
50	Month																
51	January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
52	February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
53	March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
54	April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
55	May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
56	June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
57	July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
58	August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
59	September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
60	October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
61	November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
62	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
63	YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
64																	
65	Table 5D, ESA Program - Pilot Plus and Pilot Deep [2][3]																
66	Gas & Electric																
67		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
68		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
69	Month																
70	January	46	4,058	34,044	43	-	-	-	-	-	-	-	-	46	4,058	34,044	43
71	February																
72	March																
73	April																
74	May																
75	June																
76	July																
77	August																
78	September																
79	October																
80	November																
81	December																
82	YTD	46	4,058	34,044	43	-	-	-	-	-	-	-	-	46	4,058	34,044	43
83																	
84	Table 5E, ESA Program - Building Electrification (SCE Only)																
85	Gas & Electric																
86		# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)		
87		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
88	Month																
89	January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
90	February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
91	March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
92	April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
93	May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
94	June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
95	July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
96	August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
97	September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
98	October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
99	November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
100	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
101	YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
102																	
103	Table 5F, ESA Program - CSD Leveraging																
104	Gas & Electric																
105		# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)		
106		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW	
107	Month																
108	January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
109	February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
110	March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
111	April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
112	May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
113	June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
114	July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
115	August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
116	September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
117	October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
118	November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
119	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
120	YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
121																	
122	[1] PG&E is primarily treating dual-fuel (gas and electric) customers through ESA Pilot Plus and Deep. Limited home treatment is anticipated at electric-only and gas-only properties.																
123	[2] Pilot Plus/Deep energy savings are reported based on best available information at the time. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable (typically 12 months post installation).																
124	[3] Pilot Plus/Deep project savings will be reported when projects have been fully closed (i.e. inspected, issues resolved, permits closed as applicable) and reported by Pilot Implementer to PG&E.																
125																	
126	Note: YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.																
127	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies [1]															
2	Pacific Gas and Electric Company															
3	Through January 31, 2025															
4		Authorized 2021-26 Funding			Current Month Expenses [8]			Year to Date Expenses [8]			Cycle to Date Expenses [8]			% of Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																
7	Virtual Energy Coach	\$689,000	\$611,000	\$1,300,000	\$0	\$0	\$0	\$0	\$0	\$0	(\$298)	(\$265)	(\$563)	0%	0%	0%
8	ESA Pilot Plus and Pilot Deep	\$23,273,909	\$20,639,127	\$43,913,036	\$660,199	\$585,459	\$1,245,658	\$660,199	\$585,459	\$1,245,658	\$8,551,079	\$7,583,033	\$16,134,112	37%	37%	37%
9																
10	<b>Total Pilots</b>	<b>\$23,962,909</b>	<b>\$21,250,127</b>	<b>\$45,213,036</b>	<b>\$660,199</b>	<b>\$585,459</b>	<b>\$1,245,658</b>	<b>\$660,199</b>	<b>\$585,459</b>	<b>\$1,245,658</b>	<b>\$8,550,781</b>	<b>\$7,582,768</b>	<b>\$16,133,549</b>	<b>36%</b>	<b>36%</b>	<b>36%</b>
11																
12	<b>Studies [2]</b>															
13	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [3]	\$52,125	\$22,875	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$42,169	\$32,720	\$74,890	81%	143%	100%
14	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$35,250	\$75,000	\$1,723	\$1,528	\$3,250	\$1,723	\$1,528	\$3,250	\$20,795	\$18,441	\$39,237	52%	52%	52%
15	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$35,250	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	Joint IOU - Statewide CARE-ESA Categorical Study [5]	\$11,925	\$10,575	\$22,500	\$0	\$0	\$0	\$0	\$0	\$0	\$11,922	\$10,572	\$22,494	100%	100%	100%
17	Load Impact Evaluation Study [6]	\$238,500	\$211,500	\$450,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
18	Equity Criteria and Non Energy Benefits Evaluation (NEB's) [6]	\$79,500	\$70,500	\$150,000	\$7,147	\$6,338	\$13,485	\$7,147	\$6,338	\$13,485	\$35,735	\$31,689	\$67,424	45%	45%	45%
19	Rapid Feedback Research and Analysis [7]	\$159,000	\$141,000	\$300,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
20	Joint IOU - Process Evaluation Studies (1-4 Studies) [6]	\$79,500	\$70,500	\$150,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
21																
22	<b>Total Studies</b>	<b>\$700,050</b>	<b>\$597,450</b>	<b>\$1,297,500</b>	<b>\$8,869</b>	<b>\$7,865</b>	<b>\$16,735</b>	<b>\$8,869</b>	<b>\$7,865</b>	<b>\$16,735</b>	<b>\$110,622</b>	<b>\$93,423</b>	<b>\$204,045</b>	<b>16%</b>	<b>16%</b>	<b>16%</b>
23																
24	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.															
25																
26	[1] Funding for studies is not solely supported via the ESA program budget; some studies are jointly supported via the CARE budget.															
27	[2] Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding amounts listed reflect PG&E's 30% allocation among the IOUs, except for PG&E-only studies including the "Rapid Feedback Research and Analysis". Final authorized budgets may be adjusted by the ESA/CARE Studies Working Group per D.21-06-015.															
28	[3] PG&E's Advice Letter 4193-G/5718-E approved Joint Utilities' 2022 LINA Study for \$500,000. SCE holds the statewide contract for this co-funded study. PG&E's 30% allocation is \$150,000, funded 50/50 via the ESA and CARE budgets. The 2022 LINA commenced in January 2021. The Joint Utilities would carry over committed, unspent 2021 LINA funding forward to 2022 and until the study is completed.															
29	[4] Authorized per D.21-06-015, the 2025 and 2028 Low Income Needs Assessment (LINA) are required to be completed by Dec 2025 and Dec 2028, respectively.															
30	[5] Authorized per D.21-06-015, the Categorical Study is funded 50/50 via the ESA and CARE budgets.															
31	[6] Authorized per D.21-06-015, to be conducted during PY 2023-26.															
32	[7] Authorized per D.21-06-015, for each IOU to use for IOU-specific studies as needed. Unused annual budget may be carried forward until the end of the cycle.															
33	[8] Negative cost was due to accrual reversal.															



	A	B	C	D	E	F	G
1	<b>Energy Savings Assistance Program Table 8 - Clean Energy Referral, Leveraging, and Coordination</b> <b>Pacific Gas and Electric Company</b> <b>Through January 31, 2025</b>						
2							
3							
4							
5	Partner	Brief Description of Effort	# of Referral [1]	# of Leveraging [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
6	LIHEAP	When a home does not qualify for R&R measures in ESA, contractors connect the customer to LIHEAP contractors.	170	20	50	6	36
7	CSD	Coordination and collaboration with SPOC to support multifamily customers to learn about program opportunities applicable to multifamily properties.	1	0	0	0	0
8	DAC-SASH	Coordination with the DAC Single-family Affordable Solar Homes Program Administrator, GRID Alternatives, on referrals and homes treated.	N/A	N/A	N/A	32	N/A*
9	ESA Water-Energy Coordination Program	Allows ESA contractors to offer water conservation measures while they treat ESA customers. Water Agencies select from a standardized menu of options that can include replacing toilets, leak detection, meter checks, etc. Water offerings are paid by each participating Water Agency.	N/A	129	N/A	N/A	N/A
10	SMUD	ESA Subcontractor provides customer with contact information for SMUD for possible assistance.	0	0	0	0	0
11	[*] Enrollment data in review. [1] # of referral includes leads provided to a Partner Program by ESA. Corrected number of referral from 72 to 70. [2] # of leveraging accounts for households that have received treatments by both ESA and the Partner Program where there were shared resources/cost, such as Direct Tech, CSD, Water Energy, Refrigerator, etc. [3] # of coordination efforts include joint marketing activities by ESA and its Partner Program. These joint marketing activities may include social media, leave behinds, customer outreach events and activities. [4] # of customer leads provided to ESA by Partner Program. [5] This includes customer leads that result in actual ESA enrollments/treatment. It does not include leads that are in the intake process or have been treated in prior years.						
12							
13							
14							
15							
16							
17							
18							

	A	B	C
1	<b>Energy Savings Assistance Program Table 9 - Tribal Outreach</b> <b>Pacific Gas and Electric Company</b> <b>Through January 31, 2025</b>		
2			
3			
4			
5	<b>OUTREACH STATUS</b>	<b>Quantity (Includes CARE, FERA, and ESA)</b>	<b>List of Participating Tribes</b>
6	Tribes Completed and ESA Meet & Confer	0	
7	Tribes requested outreach materials or applications	0	
8	Federally Recognized Tribes who have not accepted an offer to Meet and Confer	0	
9	Non-Federally Recognized Tribes who participated in Meet & Confer	0	
10	Tribes and Housing Authority sites involved in Focused Project/ESA	1	North Fork Rancheria
11	Partnership offers on Tribal Lands	102	<b>(Federally-Recognized Tribes)</b> Bear River Band of the Rohnerville Rancheria, Big Lagoon Rancheria, Big Sandy Rancheria, Big Valley Band Rancheria, Blue Lake Rancheria, Buena Vista Rancheria of Mi-Wuk Indians, Cachil DeHe Band of Wintun Indians of the Colusa Indian Community, Cahto Tribe (Laytonville), California Valley Miwok Tribe, Chicken Ranch Rancheria, Cloverdale Rancheria of Pomo Indians of California, Cold Springs Rancheria, Cortina Rancheria, Coyote Valley Band of Pomo Indians, Dry Creek Rancheria of Pomo Indians, Elem Indian Colony, Enterprise Rancheria, Federated Indians of Graton Rancheria, Greenville Rancheria, Grindstone Indian Rancheria, Guidiville Indian Rancheria, Habematolet Pomo of Upper Lake, Hoopa Valley Tribe, Hopland Band of Pomo Indians, Ione Band of Miwok Indians of California, Jackson band of Mi-Wuk Indians, Kashia Band of Pomo Indians of the Stewart's Point Rancheria, Karuk Tribe, Lower Lake (Koi Tribe), Lytton Rancheria of California, Manchester Band of Pomo Indians, Mechoopda Indian Tribe, Middletown Rancheria of Pomo Indians, Mooretown Rancheria, North Fork Rancheria, Paskenta Band of Nomlaki Indians, Picayune Rancheria of Chukchansi Indians, Pinoleville Pomo Nation, Pit River Tribe, Potter Valley Tribe, Redding Rancheria, Redwood Valley, Little River Band of Rancheria of Pomo, Robinson Rancheria, Round Valley Reservation, Santa Ynez Band of Chumash Mission Indians, Scotts Valley Band of Pomo Indians, Sherwood Valley Rancheria, Shingle Springs Band of Miwok Indians, Susanville Indian Rancheria, Table Mountain Rancheria, Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA), Tejon Indian Tribe, Trinidad Rancheria, Tule River Indian Reservation, Tuolumne Band of Me-Wuk Indians, Tyme Maidu Tribe-Berry Creek Reservation, United Auburn Indian Community, Wilton Rancheria, Wiyot Tribe, Washoe Tribe of CA and NV, Yocha Dehe Wintun Nation, Yurok Tribe. <b>(Non-Federally Recognized Tribes):</b> Amah Mutsun Tribal Band, American Indian Council of Mariposa County (Southern Sierra Miwok Nation), Butte Tribal Council, Calaveras Band of Mi-Wuk Indians, California Choinumni Tribal Project, Chaushila Yokuts, Coastal Band of the Chumash Nation, Coastanoan Ohlone Rumsen-Mutsen Tribe, Dumna Wo-Wah Tribal Government, Dunlap Band of Mono Indians, Dunlap Band of Mono Indians Historical Preservation Society, Haslett Basin Traditional Committee, Honey Lake Maidu, Indian Canyon Mutsun Band of Costanoan, Kern Valley Indian Council, Kawaiisu Tribe, Kings River Choinumni Farm Tribe, Mishewal-Wappo Tribe of Alexander Valley, Muwekma Ohlone Indian Tribe, Nor-Rel-Muk Nation, North Fork Mono Tribe, Northern Band of Mono Yokuts, Noyo River Indian Community, Ohlone Indian Tribe, Salinan Tribe of Monterey San Luis Obispo and San Benito Counties, San Luis Obispo County Chumash Council, Shelbelna Band of Mendocino Coast Pomo Indians, Sierra Mono Museum, Strawberry Valley Rancheria, The Mono Nation, Traditional Choinumni Tribe (East of Kings River), Trina Marine Ruano Family, Tsungwe Council, Tubatulabal Tribe, Wailaki Tribe, Winnemem Wintu Tribe, Wintu Tribe of Northern California, Wukchumni Tribal Council, Wuksachi Indian Tribe, Xolon Salinan Tribe.
12	Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	38	<b>Housing Authority Offices:</b> Bear River Band of Rohnerville Rancheria, Berry Creek Rancheria, Big Sandy Rancheria, Big Valley Rancheria, Cher-Ae Heights Indian Community of The Trinidad Rancheria, Cloverdale Rancheria, Dry Creek Rancheria, Elem Indian Colony, Enterprise Rancheria of Maidu Indians, Federated Indians of Graton Rancheria, Fort Independence Reservation, Greenville Rancheria, Hoopa Valley Tribe, Ione Band of Miwok Indians, Karuk Tribe, Laytonville Rancheria, North Fork Rancheria, Picayune Rancheria, Pinoleville Reservation, Pit River Tribes, Round Valley Reservation, Santa Rosa Rancheria Tachi-Yokut, Stewarts Point Rancheria (Kashaya Pomo), Susanville Indian Rancheria, Tejon Indian Tribe, Tule River Indian Tribe, Upper Lake Rancheria, Washoe Tribe, Wilton Rancheria, and Yurok Tribe. <b>TANF Offices:</b> California Department of Social Services CALWORKS and Family Resilience Branch, Federated Indians of Graton Rancheria, Hoopa Valley Tribe, Karuk Tribe, North Fork Rancheria, Susanville Indian Rancheria, Tuolumne Rancheria, and Owens Valley Career Development Center.
13	Housing Authority, TANF and Health Organizations offices who participated in Meet and Confer	0	



	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Program Table 1 - Program Expenses</b>												
2	<b>Pacific Gas and Electric Company</b>												
3	<b>Through January 31, 2025</b>												
4		<b>Authorized Budget [1]</b>			<b>Current Month Expenses [5]</b>			<b>Year to Date Expenses [5]</b>			<b>% of Budget Spent YTD</b>		
5	<b>CARE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	Outreach	\$6,533,840	\$1,633,460	\$8,167,300	\$496,683	\$124,171	\$620,853	\$496,683	\$124,171	\$620,853	8%	8%	8%
7	Processing / Certification Re-certification	\$737,840	\$184,460	\$922,300	\$33,680	\$8,420	\$42,100	\$33,680	\$8,420	\$42,100	5%	5%	5%
8	Post Enrollment Verification	\$1,272,400	\$318,100	\$1,590,500	\$74,208	\$18,552	\$92,761	\$74,208	\$18,552	\$92,761	6%	6%	6%
9	IT Programming	\$953,360	\$238,340	\$1,191,700	\$76,867	\$19,217	\$96,084	\$76,867	\$19,217	\$96,084	8%	8%	8%
10	CHANGES Program [2]	\$420,000	\$105,000	\$525,000	(\$10,714)	(\$2,679)	(\$13,393)	(\$10,714)	(\$2,679)	(\$13,393)	-3%	-3%	-3%
11	Studies and Pilots [3]	\$20,000	\$5,000	\$25,000	\$2,600	\$650	\$3,250	\$2,600	\$650	\$3,250	13%	13%	13%
12	Measurement and Evaluation [4]	\$160,000	\$40,000	\$200,000	\$8,000	\$2,000	\$10,000	\$8,000	\$2,000	\$10,000	5%	5%	5%
13	Regulatory Compliance	\$322,880	\$80,720	\$403,600	\$20,515	\$5,129	\$25,644	\$20,515	\$5,129	\$25,644	6%	6%	6%
14	General Administration	\$988,240	\$247,060	\$1,235,300	\$64,683	\$16,171	\$80,853	\$64,683	\$16,171	\$80,853	7%	7%	7%
15	CPUC Energy Division	\$146,800	\$36,700	\$183,500	\$1,915	\$479	\$2,394	\$1,915	\$479	\$2,394	1%	1%	1%
16													
17	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$11,555,360</b>	<b>\$2,888,840</b>	<b>\$14,444,200</b>	<b>\$768,437</b>	<b>\$192,109</b>	<b>\$960,547</b>	<b>\$768,437</b>	<b>\$192,109</b>	<b>\$960,547</b>	<b>7%</b>	<b>7%</b>	<b>7%</b>
18													
19	CARE Rate Discount [6]	\$560,765,600	\$140,191,400	\$700,957,000	\$79,820,781	\$27,889,720	\$107,710,502	\$79,820,781	\$27,889,720	\$107,710,502	14%	20%	15%
20													
21	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$572,320,960</b>	<b>\$143,080,240</b>	<b>\$715,401,200</b>	<b>\$80,589,219</b>	<b>\$28,081,830</b>	<b>\$108,671,048</b>	<b>\$80,589,219</b>	<b>\$28,081,830</b>	<b>\$108,671,048</b>	<b>14%</b>	<b>20%</b>	<b>15%</b>
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				\$2,109,225		\$2,109,225	\$2,109,225		\$2,109,225			
25	- CARE Surcharge Exemption [7]				\$9,561,937	\$3,600,253	\$13,162,191	\$9,561,937	\$3,600,253	\$13,162,191			
26	- kWh Surcharge Exemption												
27	- Vehicle Grid Integration Exemption												
28	Total Other CARE Rate Benefits				<b>\$11,671,163</b>	<b>\$3,600,253</b>	<b>\$15,271,416</b>	<b>\$11,671,163</b>	<b>\$3,600,253</b>	<b>\$15,271,416</b>			
29													
30	Indirect Costs												
31													
32	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 2.												
33	[2] D.15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein. D.21-06-015 approved funding for the CHANGES program through CARE program for PY's 2021-2026.												
34	[3] Reflects the budget and expenses for LINA study.												
35	[4] Reflects the budget and expenses for Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities.												
36	[5] Negative expenses may be due to accrual reversal as part of normal accounting process.												
37	[6] Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
38	[7] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge. The CARE discount exceeded the authorized amount. Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
39													
40													
41	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	
1	CARE Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate																													
2	Pacific Gas and Electric Company																													
3	Through January 31, 2025																													
4		New Enrollment									Recertification				Attrition (Drop Offs)				Enrollment		Total CARE Participants	Estimated CARE Eligible <sup>7</sup>	Enrollment Rate % (W/X)	Total Residential Accounts <sup>6</sup>	Gas and Electric	Electric Only	Gas Only			
5		Automatic Enrollment			Self-Certification (Income or Categorical)			Total New Enrollment (E+J)	Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response <sup>4</sup>	Failed PEV	Failed Recertification	Other <sup>5</sup>	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)											
6		Inter-Utility <sup>1</sup>	Intra-Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper													Phone								Capitation	Combined (F+G+H+I)	
7	January	0	1,211	0	1,211	23,877	3,881	979	124	28,861	30,072	6,907	22,631	4,733	34,271	n/a	6,722	4,236	10,512	21,470	64,343	8,602	1,380,157	1,436,346	96%	5,703,458	866,815	346,214	167,128	
8	February																													
9	March																													
10	April																													
11	May																													
12	June																													
13	July																													
14	August																													
15	September																													
16	October																													
17	November																													
18	December																													
19	YTD Total	0	1,211	0	1,211	23,877	3,881	979	124	28,861	30,072	6,907	22,631	4,733	34,271	0	6,722	4,236	10,512	21,470	64,343	8,602	1,380,157	1,436,346	96%	5,703,458	866,815	346,214	167,128	
20																														
21	<sup>1</sup> Enrollments via data sharing between the IOUs.																													
22	<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.																													
23	<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.																													
24	<sup>4</sup> PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.																													
25	<sup>5</sup> Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.																													
26	<sup>6</sup> Data represents total residential households.																													
27	<sup>7</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2024's estimate. In April 2025, PG&E, on behalf of the IOUs, will file the 2025 Annual Estimates of CARE Eligible Customers and Related Information.																													
28																														
29																														
30	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																													

	A	B	C	D	E	F	G	H	I
1	<b>CARE Program Table 3A - Post-Enrollment Verification Results (Model)</b>								
2	<b>Pacific Gas and Electric Company</b>								
3	<b>Through January 31, 2025</b>								
4	<b>Month</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible)<sup>1</sup></b>	<b>Total Households De-enrolled<sup>2</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
5	January	1,380,157	7,407	0.5%	-	-	-	-	-
6	February								
7	March								
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	<b>YTD Total</b>	<b>1,380,157</b>	<b>7,407</b>	<b>0.5%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>0.0%</b>
18									
19	<sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled.								
20	<sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21									
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
23									
24									
25	<b>CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)</b>								
26	<b>Pacific Gas and Electric Company</b>								
27	<b>Through January 31, 2025</b>								
28	<b>Month</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify<sup>1</sup></b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible)<sup>2</sup></b>	<b>Total Households De-enrolled<sup>3</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
29	January	1,380,157	1,329	0.1%	-	-	-	-	-
30	February								
31	March								
32	April								
33	May								
34	June								
35	July								
36	August								
37	September								
38	October								
39	November								
40	December								
41	<b>YTD Total</b>	<b>1,380,157</b>	<b>1,329</b>	<b>0.1%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>0.0%</b>
42									
43	<sup>1</sup> Includes all participants who were selected for high usage verification process.								
44	<sup>2</sup> Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.								
45	<sup>3</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.								
46									
47	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Program Table 4 - Enrollment by County</b> <b>Pacific Gas and Electric Company</b> <b>Through January 31, 2025</b>									
2										
3										
4	County	Estimated Eligible Households <sup>1</sup>			Total Households Enrolled <sup>2</sup>			Enrollment Rate <sup>3</sup>		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6		125,767	9	125,775	117,627	0	117,627	94%	0%	94%
7	ALPINE	0	111	111	0	13	13	n/a	12%	12%
8	AMADOR	0	5,091	5,091	0	4,193	4,193	0%	82%	82%
9	BUTTE	20,022	10,891	30,913	19,787	11,413	31,200	99%	105%	101%
10	CALAVERAS	17	7,552	7,569	11	4,971	4,982	64%	66%	66%
11	COLUSA	12	2,671	2,683	4	3,249	3,253	33%	122%	121%
12	CONTRA COSTA	85,115	1	85,116	88,598	0	88,598	104%	0%	104%
13	EL DORADO	5,945	4,474	10,420	5,665	5,428	11,093	95%	121%	106%
14	FRESNO	128,037	148	128,185	150,344	78	150,422	117%	53%	117%
15	GLENN	0	3,707	3,707	0	4,472	4,472	0%	121%	121%
16	HUMBOLDT	0	22,296	22,296	0	17,587	17,587	n/a	79%	79%
17	KERN	38,306	55,246	93,553	48,923	66,586	115,509	128%	121%	123%
18	KINGS	124	7,779	7,903	121	9,589	9,710	97%	123%	123%
19	LAKE	0	14,507	14,507	0	12,394	12,394	n/a	85%	85%
20	LASSEN	0	245	245	0	161	161	n/a	66%	66%
21	MADERA	12,974	5,305	18,279	17,333	5,399	22,732	134%	102%	124%
22	MARIN	16,420	0	16,420	13,221	0	13,221	81%	n/a	81%
23	MARIPOSA	25	3,721	3,746	18	2,181	2,199	72%	59%	59%
24	MENDOCINO	9	15,382	15,391	1	10,101	10,102	11%	66%	66%
25	MERCED	16,222	18,037	34,259	19,074	20,900	39,974	118%	116%	117%
26	MONTEREY	33,811	4,314	38,125	33,554	5,582	39,136	99%	129%	103%
27	NAPA	12,618	1	12,618	9,889	0	9,889	78%	0%	78%
28	NEVADA	7	10,929	10,936	1	8,929	8,930	15%	82%	82%
29	PLACER	18,982	10,918	29,900	14,198	7,160	21,358	75%	66%	71%
30	PLUMAS	52	2,747	2,799	11	1,371	1,382	21%	50%	49%
31	SACRAMENTO	120,007	0	120,007	88,121	0	88,121	73%	n/a	73%
32	SAN BENITO	86	3,834	3,920	84	5,280	5,364	98%	138%	137%
33	SAN BERNARDINO	50	300	350	14	235	249	28%	78%	71%
34	SAN FRANCISCO	67,749	0	67,749	50,608	0	50,608	75%	n/a	75%
35	SAN JOAQUIN	65,273	8,711	73,984	78,011	9,034	87,045	120%	104%	118%
36	SAN LUIS OBISPO	11,682	17,419	29,102	5,705	14,253	19,958	49%	82%	69%
37	SAN MATEO	41,211	0	41,211	35,424	0	35,424	86%	n/a	86%
38	SANTA BARBARA	17,109	1,177	18,286	19,408	809	20,217	113%	69%	111%
39	SANTA CLARA	97,423	2,445	99,867	98,834	3,046	101,880	101%	125%	102%
40	SANTA CRUZ	24,783	8	24,790	16,981	1	16,982	69%	13%	69%
41	SHASTA	12,171	11,742	23,913	8,983	8,210	17,193	74%	70%	72%
42	SIERRA	5	327	333	1	123	124	19%	38%	37%
43	SISKIYOU	0	20	20	0	5	5	n/a	25%	25%
44	SOLANO	41,028	0	41,028	42,289	0	42,289	103%	n/a	103%
45	SONOMA	40,308	2,595	42,902	37,283	2,435	39,718	92%	94%	93%
46	STANISLAUS	29,225	24,947	54,172	22,305	21,266	43,571	76%	85%	80%
47	SUTTER	10,903	0	10,903	12,610	0	12,610	116%	0%	116%
48	TEHAMA	8	9,613	9,621	5	10,807	10,812	63%	112%	112%
49	TRINITY	0	503	503	0	274	274	n/a	54%	54%
50	TULARE	656	7,065	7,721	351	9,496	9,847	53%	134%	128%
51	TUOLUMNE	0	8,813	8,813	0	6,490	6,490	n/a	74%	74%
52	YOLO	25,883	1	25,884	19,992	2	19,994	77%	169%	77%
53	YUBA	10,593	124	10,717	11,152	93	11,245	105%	75%	105%
54	<b>Total</b>	<b>1,130,619</b>	<b>305,727</b>	<b>1,436,346</b>	<b>1,086,541</b>	<b>293,616</b>	<b>1,380,157</b>	<b>96%</b>	<b>96%</b>	<b>96%</b>
55										
56	<sup>1</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2024's estimate. In April 2025, PG&E, on behalf of the IOUs, will file the 2025 Annual Estimates of CARE Eligible Customers and Related Information.									
57	<sup>2</sup> Total Households Enrolled includes submeter tenants.									
58	<sup>3</sup> Penetration Rate and Enrollment Rate are the same value.									
59										
60	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	<b>CARE Program Table 5 - Recertification Results</b> <b>Pacific Gas and Electric Company</b> <b>Through January 31, 2025</b>							
2								
3								
4	<b>Month</b>	<b>Total CARE Households</b>	<b>Households Requested to Recertify <sup>3</sup></b>	<b>% of Households Total (C/B)</b>	<b>Households Recertified<sup>1</sup></b>	<b>Households De-enrolled<sup>2</sup></b>	<b>Recertification Rate % (E/C)</b>	<b>% of Total Households De-enrolled (F/B)</b>
5	January	1,380,157	37,009	2.7%	-	-	-	-
6	February							
7	March							
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	<b>YTD</b>	<b>1,380,157</b>	<b>37,009</b>	<b>2.7%</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>0.0%</b>
18	<sup>1</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond. <sup>2</sup> Includes customers who did not respond or who requested to be de-enrolled. <sup>3</sup> Excludes count of customers automatically recertified through the probability model. Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							
19								
20								
21								
22								

	A	B	C	D	E	F	G
1	<b>CARE Program Table 6 - Capitation Contractors<sup>1</sup></b> <b>Pacific Gas and Electric Company</b> <b>Through January 31, 2025</b>						
2							
3							
4	Contractor	Contractor Type				Total Enrollments	
5		(Check one or more if applicable)				Current Month	Year-to-Date
6		Private	CBO	WMDVBE	LIHEAP		
7	Amador-Tuolumne Community Action Agency		x		x	0	0
8	American GI Forum		x			0	0
9	Asian American Pacific Islander Coalition of the North Bay		x			0	0
10	Bay Area Community Health		x			0	0
11	Breathe California		x			0	0
12	CATHOLIC CHARITIES DIOCESE of Fresno		x			0	0
13	Catholic Charities of East Bay (Oakland)		x			0	0
14	Central Coast Energy Services		x		x	20	20
15	Cesar Moncada (Moncada Outreach)		x			31	31
16	Chacon Sytems Inc.		x			0	0
17	Child Abuse Prevention Council of San Joaquin County		x			1	1
18	Community Action Marin		x		x	1	1
19	Community Action Partnership of Madera County		x		x	3	3
20	Community Resource Project Inc		x		x	39	39
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puente Comunitario		x			1	1
24	Fresno EOC		x		x	3	3
25	Independent Living Center of Kern County Inc		x			1	1
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	5	5
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			16	16
31	Sacred Heart Community Service		x		x	3	3
32	Spectrum Community Services		x			0	0
33	UpValley Family Centers		x			0	0
34	Valley Clean Air		x			0	0
35	Welcome Tech	x				0	0
36	<b>Total Enrollments</b>					<b>124</b>	<b>124</b>
37	<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.  Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						
38							
39							
40							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Program Table 7 - Expenditures for Pilots and Studies Pacific Gas and Electric Company Through January 31, 2025															
2																
3																
4	2024	Authorized 2021-2026 Budget			Current Month Expenses [1]			Year to Date Expenses [1]			Cycle to Date Expenses [1]			% of Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																
7	Studies															
8	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$59,929	\$14,982	\$74,911	100%	100%	100%
9	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$2,600	\$650	\$ 3,250	\$2,600	\$650	\$ 3,250	\$31,389	\$7,847	\$ 39,237	52%	52%	52%
10	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$0	\$0	\$ -	0%	0%	0%
11	Joint IOU - Statewide CARE-ESA Categorical Study	\$18,000	\$4,500	\$ 22,500	\$0	\$0	\$ -	\$0	\$0	\$ -	\$17,995	\$4,499	\$ 22,494	100%	100%	100%
12	Total Studies	\$198,000	\$49,500	\$247,500	\$2,600	\$650	\$3,250	\$2,600	\$650	\$3,250	\$109,314	\$27,328	\$136,642	55%	55%	55%
13																
14	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.															
15																
16	[1] Negative cost was due to accrual reversal.															

	A	B	C	D	E
1	<b>CARE Program Table 8 - CARE and Disadvantaged Communities Enrollment Rate for Zip Codes Pacific Gas and Electric Company Through January 31, 2025</b>				
2					
3					
4					
5	<b>Total CARE Households Enrolled</b>				
6		<b>CARE Enrollment Rate for Zip Codes that have 10% or more disconnections [1]</b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]</b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)</b>	<b>CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate) [3]</b>
7	January	105%	104%	40%	50%
8	February				
9	March				
10	April				
11	May				
12	June				
13	July				
14	August				
15	September				
16	October				
17	November				
18	December				
19	<b>Note:</b> [1] Disconnection Rates are based on the previous year. [2] Includes zip codes with >25% of customers with incomes less than 100% FPG. [3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.  Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				
20					
21					
22					
23					
24					



	A	B	C	D	E	F	G	H
1	<b>CARE Program Table 8A - CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by Zip Code</b> <b>Pacific Gas and Electric Company</b> <b>Through January 31, 2025</b>							
2								
3								
4								
5	<b>ZIP</b>	<b>Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections [1]</b>		<b>ZIP</b>	<b>Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]</b>		<b>ZIP</b>	<b>Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]</b>
6	94535	1%		95364	6%		95814	38%
7	94517	58%		94720	8%		93721	62%
8	95703	58%		95375	10%		93608	85%
9	93442	63%		95335	15%		95422	88%
10	95934	69%		96125	19%		93206	89%
11	95945	95%		95113	26%		93701	91%
12	95252	96%		95064	28%		93301	92%
13	94602	96%		93405	28%		93710	93%
14	95665	105%		94704	30%		95652	95%
15	95966	109%		95488	35%		93219	98%
16	<b>Notes:</b> [1] Zip codes with fewer than 100 customers are excluded for privacy reasons. [2] Disconnection Rates are based on the previous year. [3] Includes zip codes with >25% of customers with incomes less than 100% FPG. [3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.							
17								
18								
19								
20								
21								
22								

	A	B	C	D	E
1	<b>FERA Program Table 1 - Program Expenses</b> <b>Pacific Gas and Electric Company</b> <b>Through January 31, 2025</b>				
2					
3					
4		<b>Authorized Budget [1]</b>	<b>Current Month Expenses</b>	<b>Year to Date Expenses</b>	<b>% of Budget Spent YTD</b>
5	<b>FERA Program:</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>
6	Outreach	\$2,758,300	\$113,271	\$113,271	4%
7	Processing / Certification Re-certification	\$60,600	\$488	\$488	1%
8	Post Enrollment Verification	\$89,100	\$0	\$0	0%
9	IT Programming	\$0	\$0	\$0	0%
10	Pilot(s)	\$0	\$0	\$0	0%
11	Studies	\$0	\$0	\$0	0%
12	Regulatory Compliance	\$31,300	\$0	\$0	0%
13	General Administration	\$58,600	\$4,288	\$4,288	7%
14	CPUC Energy Division	\$0	\$0	\$0	0%
15	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$2,997,900</b>	<b>\$118,048</b>	<b>\$118,048</b>	<b>4%</b>
16	FERA Rate Discount	\$20,819,000	\$1,696,802	\$1,696,802	8%
17	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$23,816,900</b>	<b>\$1,814,849</b>	<b>\$1,814,849</b>	<b>8%</b>
18	Indirect Costs				
19					
20	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 4.				
21					
22	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
1	FERA Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate																								
2	Pacific Gas and Electric Company																								
3	Through January 31, 2025																								
4		New Enrollment								Recertification				Attrition (Drop Offs)				Enrollment		Total FERA Participants	Estimated FERA Eligible <sup>5</sup>	Enrollment <sup>6</sup> Rate % (W/X)			
5		Automatic Enrollment				Self-Certification (Income or Categorical)				Total New Enrollment (E+J)	Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response <sup>4</sup>	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)				Gross (K+O)	Net Adjusted (K-T)	
6		Inter-Utility <sup>1</sup>	Intra-Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation																Combined (F+G+H+I)
7	January	0	38	0	38	798	245	43	1	1,087	1,125	615	162	0	777	n/a	64	382	346	792	1,902	333	39,745	156,547	25%
8	February																								
9	March																								
10	April																								
11	May																								
12	June																								
13	July																								
14	August																								
15	September																								
16	October																								
17	November																								
18	December																								
19	YTD Total	0	38	0	38	798	245	43	1	1,087	1,125	615	162	0	777	n/a	64	382	346	792	1,902	333	39,745	156,547	25%
20																									
21	<sup>1</sup> Enrollments via data sharing between the IOUs.																								
22	<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.																								
23	<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.																								
24	<sup>4</sup> PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.																								
25	<sup>5</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2024's estimate. In April 2025, PG&E, on behalf of the IOUs, will file the 2025 Annual Estimates of CARE Eligible Customers and Related Information.																								
26																									
27	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																								

	A	B	C	D	E	F	G	H	I
1	<b>FERA Program Table 3A - Post-Enrollment Verification Results (Model)</b> <b>Pacific Gas and Electric Company</b> <b>Through January 31, 2025</b>								
2									
3									
4	<b>Month</b>	<b>Total FERA Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of FERA Enrolled Requested to Verify Total</b>	<b>FERA Households De-enrolled (Due to no response)</b>	<b>FERA Households De-enrolled (Verified as Ineligible)<sup>1</sup></b>	<b>Total Households De-enrolled<sup>2</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total FERA Households De-enrolled</b>
5	January	39,745	30	0.1%	-	-	-	-	-
6	February								
7	March								
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	<b>YTD Total</b>	<b>39,745</b>	<b>30</b>	<b>0.1%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>0.0%</b>
18	<sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled. <sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. <b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
19									
20									
21									
22									
23									
24	<b>FERA Table 3B Post-Enrollment Verification Results (Electric only High Usage)</b> <b>Pacific Gas and Electric Company</b> <b>Through January 31, 2025</b>								
25									
26									
27	<b>Month</b>	<b>Total FERA Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of FERA Enrolled Requested to Verify Total</b>	<b>FERA Households De-enrolled (Due to no response)</b>	<b>FERA Households De-enrolled (Verified as Ineligible)<sup>1</sup></b>	<b>Total Households De-enrolled<sup>2</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total FERA Households De-enrolled</b>
28	January	39,745	78	0.2%	-	-	-	-	-
29	February								
30	March								
31	April								
32	May								
33	June								
34	July								
35	August								
36	September								
37	October								
38	November								
39	December								
40	<b>YTD Total</b>	<b>39,745</b>	<b>78</b>	<b>0.2%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>0.0%</b>
41	<sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled. <sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. <b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
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43									
44									

	A	B	C	D	E	F	G	H	I	J
1	<b>FERA Program Table 4 - Enrollment by County</b> <b>Pacific Gas and Electric Company</b> <b>Through January 31, 2025</b>									
2										
3										
4	County	Estimated Eligible Households <sup>1</sup>			Total Households Enrolled <sup>2</sup>			Enrollment Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6		13,029	1	13,030	3,264	0	3,264	25%	0%	25%
7	ALPINE	0	11	11	0	1	1	n/a	9%	9%
8	AMADOR	0	466	466	0	143	143	0%	31%	31%
9	BUTTE	2,145	1,050	3,194	515	269	784	24%	26%	25%
10	CALAVERAS	2	677	678	0	187	187	0%	28%	28%
11	COLUSA	1	465	467	0	89	89	0%	19%	19%
12	CONTRA COSTA	10,134	0	10,134	3,659	0	3,659	36%	0%	36%
13	EL DORADO	993	691	1,684	327	223	550	33%	32%	33%
14	FRESNO	16,448	21	16,469	4,240	5	4,245	26%	24%	26%
15	GLENN	0	586	586	0	120	120	0%	20%	20%
16	HUMBOLDT	0	1,697	1,697	0	352	352	n/a	21%	21%
17	KERN	5,422	8,486	13,908	1,572	1,182	2,754	29%	14%	20%
18	KINGS	23	1,415	1,438	4	279	283	18%	20%	20%
19	LAKE	0	1,035	1,035	0	275	275	n/a	27%	27%
20	LASSEN	0	7	7	0	2	2	n/a	30%	30%
21	MADERA	2,342	951	3,293	531	154	685	23%	16%	21%
22	MARIN	1,897	0	1,897	295	0	295	16%	n/a	16%
23	MARIPOSA	2	323	326	0	60	60	0%	19%	18%
24	MENDOCINO	1	1,012	1,013	0	231	231	0%	23%	23%
25	MERCED	2,139	2,248	4,387	492	722	1,214	23%	32%	28%
26	MONTEREY	6,590	844	7,435	1,057	166	1,223	16%	20%	16%
27	NAPA	1,847	0	1,847	348	0	348	19%	0%	19%
28	NEVADA	1	1,095	1,096	0	314	314	0%	29%	29%
29	PLACER	1,038	1,279	2,317	481	260	741	46%	20%	32%
30	PLUMAS	3	182	185	0	40	40	0%	22%	22%
31	SACRAMENTO	35	0	35	9	0	9	26%	n/a	26%
32	SAN BENITO	21	1,075	1,096	6	320	326	28%	30%	30%
33	SAN BERNARDINO	0	0	0	0	0	0	n/a	n/a	n/a
34	SAN FRANCISCO	4,789	0	4,789	876	0	876	18%	n/a	18%
35	SAN JOAQUIN	9,479	1,101	10,580	3,269	406	3,675	34%	37%	35%
36	SAN LUIS OBISPO	1,054	1,563	2,617	125	342	467	12%	22%	18%
37	SAN MATEO	6,369	0	6,369	1,275	0	1,275	20%	n/a	20%
38	SANTA BARBARA	3,035	209	3,244	302	22	324	10%	11%	10%
39	SANTA CLARA	14,672	393	15,065	3,760	146	3,906	26%	37%	26%
40	SANTA CRUZ	1,825	1	1,826	450	0	450	25%	0%	25%
41	SHASTA	650	698	1,348	191	188	379	29%	27%	28%
42	SIERRA	0	14	15	0	2	2	0%	14%	14%
43	SISKIYOU	0	0	0	0	0	0	n/a	0%	0%
44	SOLANO	5,371	0	5,371	1,987	0	1,987	37%	n/a	37%
45	SONOMA	4,945	338	5,283	1,229	88	1,317	25%	26%	25%
46	STANISLAUS	3	803	806	3	380	383	87%	47%	48%
47	SUTTER	1,945	0	1,945	558	0	558	29%	0%	29%
48	TEHAMA	1	1,174	1,175	0	290	290	0%	25%	25%
49	TRINITY	0	30	30	0	1	1	n/a	3%	3%
50	TULARE	99	1,066	1,165	14	148	162	14%	14%	14%
51	TUOLUMNE	0	867	867	0	231	231	n/a	27%	27%
52	YOLO	2,627	0	2,627	787	0	787	30%	0%	30%
53	YUBA	1,684	14	1,699	472	9	481	28%	63%	28%
54	<b>Total</b>	<b>122,661</b>	<b>33,886</b>	<b>156,547</b>	<b>32,098</b>	<b>7,647</b>	<b>39,745</b>	<b>26%</b>	<b>23%</b>	<b>25%</b>
55	<sup>1</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2024's estimate. In April 2025, PG&E, on behalf of the IOUs, will file the 2025 Annual Estimates of CARE Eligible Customers and Related Information. <sup>2</sup> Total Households Enrolled does not include submeter tenants.  Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									
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59										

	A	B	C	D	E	F	G	H
1	<b>FERA Program Table 5 - Recertification Results</b> <b>Pacific Gas and Electric Company</b> <b>Through January 31, 2025</b>							
2								
3								
4	<b>Month</b>	<b>Total FERA Households</b>	<b>Households Requested to Recertify <sup>2</sup></b>	<b>% of Households Total (C/B)</b>	<b>Households Recertified<sup>1</sup></b>	<b>Households De-enrolled</b>	<b>Recertification Rate % (E/C)</b>	<b>% of Total Households De-enrolled (F/B)</b>
5	January	39,745	528	1.3%	-	-	-	-
6	February							
7	March							
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	<b>YTD</b>	<b>39,745</b>	<b>528</b>	<b>1.3%</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>0.0%</b>
18								
19	<sup>1</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
20	<sup>2</sup> Excludes count of customers recertified through the probability model.							
21	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	<b>FERA Program Table 6 - Capitation Contractors<sup>1</sup></b>						
2	<b>Pacific Gas and Electric Company</b>						
3	<b>Through January 31, 2025</b>						
4	Contractor	Contractor Type				Total Enrollments	
5		(Check one or more if applicable)				Current Month	Year-to-Date
6		Private	CBO	WMDVBE	LIHEAP		
7	AAPI		x			0	0
8	Amador-Tuolumne Community Action Agency		x		x	0	0
9	American GI Forum		x			0	0
10	Arriba Juntos		x			0	0
11	Bay Area Community Health		x			0	0
12	Breathe California		x			0	0
13	Catholic Charities of the East Bay		x			0	0
14	Catholic Daisies of Fresno		x			0	0
15	Central Coast Energy Services Inc		x		x	0	0
16	Cesar A Moncada DBA Moncada Outreach		x			1	1
17	Child Abuse Prevention Council of San Joaquin County		x			0	0
18	Community Action Marin		x		x	0	0
19	Community Action Partnership of Madera County		x		x	0	0
20	Community Resource Project Inc		x		x	0	0
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puente Comunitario		x			0	0
24	Fresno EOC		x		x	0	0
25	Independent Living Center of Kern County Inc		x			0	0
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	0	0
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			0	0
31	Resources for Independence Central Valley		x			0	0
32	Sacred Heart Community Service		x		x	0	0
33	UpValley Family Centers		x			0	0
34	Valley Clean Air		x			0	0
35	Welcome Tech	x				0	0
36	<b>Total Enrollments</b>					<b>1</b>	<b>1</b>
37	<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.  Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						
38							
39							
40							