

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric  
Company for Approval of Energy Savings  
Assistance and California Alternate Rates for  
Energy Programs and Budgets for 2021-2026  
Program Years.

(U 39 M)

Application No. 19-11-003  
(Filed November 4, 2019)

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And Related Matters.

Application No. 19-11-004  
Application No. 19-11-005  
Application No. 19-11-006  
Application No. 19-11-007

**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)  
ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR OCTOBER 2024**

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Dated: November 20, 2024

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Application No. 19-11-007

**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)  
ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR OCTOBER 2024**

In accordance with Ordering Paragraph 17 of Decision (D.) 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance (ESA) Program, California Alternate Rates for Energy (CARE) Program, and Family Electric Rate Assistance (FERA) Program efforts, showing results through October 2024. Pursuant to D.21-06-015, the new ESA, CARE and FERA Program funding cycle began on July 1, 2021.

Respectfully Submitted,

DARREN ROACH

By: /s/ Darren Roach

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PACIFIC GAS AND ELECTRIC COMPANY

Dated: November 20, 2024



# Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Energy Rate Assistance (FERA) Programs

Monthly Report for October 2024



# PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program,  
California Alternate Rates for Energy Program, and  
Family Electric Rate Assistance Program  
Monthly Report for October 2024

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**PACIFIC GAS AND ELECTRIC COMPANY**  
**Energy Savings Assistance Program, California Alternate Rates for Energy Program,**  
**and Family Electric Rate Assistance Program**  
**Monthly Report for October 2024**

The Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) programs are long-standing programs designed to assist income-qualified households in Pacific Gas and Electric (PG&E)'s service territory in reducing their energy usage and monthly utility expenses. Decision (D.) 21-06-015 authorized the ESA, CARE, and FERA program funding cycle beginning July 1, 2021, through December 31, 2026.

PG&E's monthly report for October 2024 complies with the income-qualified programs reporting requirements established in D.21-06-015, and with all reporting and program evaluation requirements previously established for the CARE, FERA, and ESA Programs.<sup>1</sup>

## **1. Energy Savings Assistance (ESA) Program Executive Summary**

The ESA Program provides no-cost home weatherization, energy-efficient appliances, and energy education services to income-qualified customers<sup>2</sup> throughout PG&E's service territory. ESA is a resource program emphasizing long-term energy savings and serves all willing and eligible low-income customers by providing all feasible ESA program measures based on need states, at no cost to the customer through a direct install approach. All housing types are eligible to participate, and the ESA program is available to both homeowners and renters.

D.21-06-015 approved the ESA program budget for Program Years (PYs) 2021-2026. PG&E's total 2024 authorized ESA Program budget is \$223,985,307,<sup>3</sup> which covers all programs in the ESA portfolio, including the primary ESA Main program for single-family (SF) housing, the Multifamily Whole Building (MFWB) program for the Multifamily (MF) housing sector, and the Pilot Plus and Pilot Deep programs, as well as any ESA studies. From January through October 2024, PG&E expended \$120,477,573 in total ESA program costs. Further details of ESA expenses are provided in the ESA Summary Table, and ESA Table 1, in the Appendix.

### **1.1 Energy Savings Assistance Program Overview**

#### **1.1.1 Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 21-06-015.**

---

<sup>1</sup> The IOUs worked with Energy Division (ED) staff to revise reporting tables and formats in compliance with the mandates of D.21-06-015. PG&E is using the most recent monthly reporting template that was approved by ED in December 2023 to provide its monthly updates of the ESA, CARE, and FERA programs.

<sup>2</sup> To qualify for the ESA Program, a residential customer's household income must be at or below 250 percent of Federal Poverty Level (FPL) Guidelines, as set in Senate Bill 756, and that became effective on July 1, 2022. Formerly, the ESA program eligibility was set at 200 percent of FPL, per D.05-10-044.

<sup>3</sup> Reflects carry forward MFWB, Pilot Plus and Pilot Deep, CSD Leveraging, SPOC, pilots, studies, and SASH/MASH budgets from 2023 to 2024.

ESA Table 1.1.1.1 ESA Main (SF, MH) Program Summary of Expenses and Savings for 2024			
	2024 Authorized/Planning Assumptions <sup>[a]</sup>	Actual YTD <sup>[b]</sup>	% YTD <sup>[d]</sup>
<b>Budget<sup>[c]</sup></b>	\$120,139,102	\$95,908,222	80%
<b>Homes Treated</b>	54,876	43,651	80%
<b>kWh Saved<sup>[d]</sup></b>	34,253,799	24,877,580	73%
<b>kW Demand Reduced<sup>[d]</sup></b>	2,941	9,423	320%
<b>Therms Saved<sup>[d]</sup></b>	1,393,298	1,125,097	81%
<b>GHG Emissions Reduced (Tons)<sup>[e]</sup></b>	N/A	25,719	
<sup>[a]</sup> Authorized ESA budget, energy savings goals and household treatment target per D.21-06-015. <sup>[b]</sup> As shown in ESA Monthly Report Table 1, and Table 2. <sup>[c]</sup> ESA Main program budget includes measures and program administrative budget categories as shown on ESA Monthly Report Table 1. <sup>[d]</sup> Per Table 5 of Attachment 1, D.21-06-015, the 2024 goals for kWh, kW, and Therms include ESA Main, MF CAM and MFWB and are reflected in the 2024 Planning Assumptions; however, the above table reports results only from ESA Main, and does not include results from MF CAM or MFWB. <sup>[e]</sup> Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator ( <a href="http://www.epa.gov/energy/greenhouse-gas-equivalencies-calculator">www.epa.gov/energy/greenhouse-gas-equivalencies-calculator</a> ).			

Through October 2024, PG&E's ESA Main (SF, Mobile Home [MH]) program treated 43,651 homes, resulting in 24,877,580 kWh saved, 9,423kW demand reduced, and 1,125,097 Therms saved. In addition, ~ 25,719 tons of GHG emissions were reduced.

ESA Table 1.1.1.2 ESA Main Program Administrative Expenses for 2024		
	October 2024	YTD
<b>Administrative Expenses</b>	\$795,915	\$7,682,149
<b>Total Program Costs</b>	\$11,203,997	\$120,477,573
<b>% of Administrative Spend</b>	7%	6%

As shown in Table 1.1.1.2 above, through August 2024, PG&E's ESA Main program administrative expenses totaled \$6,886,234. In addition, total program costs totaled \$109,273,577, of which 6% is the administrative spend.

ESA Table 1.1.1.3 Northern (N.) MFWB (In-Unit, WB) <sup>[a]</sup> Summary of Expenses and Savings for 2024			
	2024 Authorized/Planning Assumptions	Actual YTD	% YTD
<b>Budget</b>	\$72,998,933	\$17,025,821	23%
<b>Properties Treated</b>	50	3	6%
<b>MF In-Units Treated</b>	14,572	14,158	97%
<b>kWh Saved</b>	7,587,240	3,252,567	43%

<b>kW Demand Reduced</b>	N/A	823	N/A
<b>Therms Saved</b>	223,298	152,354	68%
<b>GHG Emissions Reduced (Tons) <sup>[b]</sup></b>	N/A	4794.37	N/A
[a] MFWB program budget includes In-Unit, CAM and WB, SPOC, CSD Leveraging and Implementer administrative budget categories as shown on ESA Summary Table in the Appendix.			
[b] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator ( <a href="http://www.epa.gov/energy/greenhouse-gas-equivalencies-calculator">www.epa.gov/energy/greenhouse-gas-equivalencies-calculator</a> ).			

In October 2024, PG&E's Northern Multifamily Whole Building (N. MFWB) program treated 1,303 in-unit projects and completed three whole building projects with 417,014kWh, 161 kW, and 18,723 Therms saved. These three whole building projects are the first whole building projects completed in the program.

Since program launch in July 2023 through October 2024, the program has enrolled 267 whole building projects and audited 234 of these enrolled projects. In October 2024, the N. MFWB program reserved 10 more whole building projects for measure installation – bringing the YTD total of whole building project reservations to 75. In the total project pipeline, the N. MFWB program currently has 587 whole building projects with 44,607 in-units.

<b>ESA Table 1.1.1.4 Pilot Plus and Pilot Deep Summary of Expenses and Savings for 2024</b>			
	<b>2024 Authorized/Planning Assumptions<sup>[a]</sup></b>	<b>Actual YTD<sup>[b]</sup></b>	<b>% YTD</b>
<b>Budget<sup>[c]</sup></b>	\$21,280,857	\$7,543,530	35%
<b>Homes Treated</b>	-	234	-
<b>kWh Saved</b>	-	169,797	-
<b>kW Demand Reduced</b>	-	226	-
<b>Therms Saved</b>	-	21,720	-
<b>GHG Emissions Reduced (Tons)</b>	-	258	-
[a] Home treatment, energy savings and GHG emissions reduction targets were not included in D.21-06-015. PG&E will report on actual achievements upon completion of home treatment.			
[b] Actual homes treated, savings and GHG emissions reduction values are reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot Implementer to PG&E. Energy savings are estimates provided by energy modeling software. PG&E intends to report these estimates as interim savings until meter-based savings estimates are reportable.			
[c] Pilot Plus and Pilot Deep budget and expenditures as shown on ESA Monthly Report: ESA Summary Table and ESA Table 2B.			

PG&E launched the ESA Pilot Plus and Pilot Deep Program (Pilot Plus/Deep) at the end of June 2022,<sup>4</sup> and began installations in December 2022. The first successful home treatment was completed in February 2023. As of October 2024, 460 installation projects have been initiated, of which 290 have been fully completed. Additional information on Pilot Plus/Deep is included in Section 1.5.2, ESA Program Pilots.

<b>ESA Table 1.1.1.5 Single Family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Unspent Funds (Electric IOUs Only) <sup>[a]</sup> for 2024</b>			
	<b>2024 Authorized/Planning Assumptions<sup>[a]</sup></b>	<b>Actual YTD</b>	<b>% YTD</b>
<b>Budget</b>	\$9,566,416	\$0	0%
<sup>[a]</sup> PG&E AL 7028-E was disposed and effective on October 20, 2023, as described in text below ESA Table 1.1.1.5.			

Incremental to the authorized ESA budget, the closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) programs resulted in a transfer of funds into the ESA program<sup>5</sup> to support ESA Main program implementation across the current program cycle.<sup>6</sup>

## 1.1.2 Program Measure Changes

PG&E proposed a new measure Advanced Keyboard for MFWB in-unit and common area in October, the measure proposal was approved by the ESA Working Group at the October 24, 2024 meeting. The MFWB program plans to launch the measure in November.

Additionally, PG&E started collaborating with the manufacturers Gradient and CalMTA to create the measure proposal for the room heat pump measure, PG&E anticipates submitting the draft proposal for the Policy/Procedures /Installation Standards Sub-Working Group review in December.

## 1.2 ESA Customer Outreach and Enrollment Update

### 1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

<sup>4</sup> D.21-06-015 Ordering Paragraph (OP) 42 states “The Pilot Plus and Pilot Deep program must be launched by the beginning of the third quarter of 2022” (p. 480). PG&E in its Pilot Implementation Plan Advice letter defined program launch as beginning with an executed contract. See PG&E Advice Letter 4530-G/6412-E (November 19, 2021), p.4, fn.11.

<sup>5</sup> The transferred SASH and MASH funds will be used to primarily support the ESA Main program implementation across the current program cycle. However, PG&E and SCE seek flexibility to utilize the SASH and MASH funds across ESA categories, and for other ESA programs and pilots (e.g., MFWB and Pilot Plus/Deep). This preserves the flexibility to use the funds as program needs change.

<sup>6</sup> PG&E Advice Letter [7028-E](#) Closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Programs, submitted on September 20, 2023.



**ESA Main Program Contractor Outreach:** PG&E's ESA monthly acquisition campaigns and contractor efforts are complementary in generating qualified leads. In addition to strategic marketing campaigns, contractors rely on a variety of activities to conduct outreach, primarily utilizing outbound calling from assigned lead lists provided to them monthly after the launch of each acquisition campaign. Contractors also canvas areas with a high propensity for eligible customers, make outbound calls from contractor-generated lists of CARE or Zip-7 customers, and respond to referrals generated by PG&E marketing.

**ESA Main Customer Satisfaction Score:** To ensure that customers are highly satisfied and have a positive experience with the ESA program, PG&E conducts robust surveys of participants. Through the month of October 2024, the ESA surveys have yielded an 85% customer satisfaction rating; meaning that 85% of respondents described their experience as "excellent" or "very good." PG&E conducts a detailed analysis of the survey results to identify areas of success, and pinpoint opportunities for improvement, and then shares the results with the ESA contractors to optimize ESA offerings from the customer perspective. These results are also used to identify trends in contractor performance and create opportunities for contractor soft skills training.

**ESA Program MFWB:** In October, the N. MFWB program announced and launched a streamlined property level enrollment process for deed-restricted properties. The program enrolled eight new properties and audited four of the whole building projects in October and is currently working on enrollment for 102 additional property leads.

**ESA Pilot Plus and Pilot Deep:** In October 2024, the ESA Pilot Plus and Pilot Deep program<sup>7</sup> launched its Q4 2024 marketing campaign. The Q4 2024 campaign utilized the same outreach materials as the Q3 2024 campaign. The Q4 2024 continued to leverage PG&E branding (which has been consistent in driving engagement and enrollment in the ESA Program), and also introduced updates to the verbiage to reflect feedback collected from customers over the first two years of implementation. An example of the outreach materials is shown below.

**Direct Mail/Email (English/Spanish):**

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<sup>7</sup> The ESA Pilot Plus and Pilot Deep offerings will be referred to as "Energy Savings Assistance Program: Whole Home" (or "ESA Whole Home" for short) in all customer engagement settings, including marketing and outreach materials.



## There's still time to get your free home upgrades! Popular energy-saving program extended

First Name Last Name  
Billing Address1  
Billing Address2  
City, State, Zip

### Apply now and enjoy year round comfort and savings

- The exclusive PG&E Energy Savings Assistance Whole Home Program provides income-qualified customers with FREE energy-saving home improvements.
- Renters and homeowners are eligible to apply.
- All upgrades are performance-tested to make sure they're working correctly.
- Depending on the kind of upgrade you qualify for, it may require several visits.

### Apply now. It's fast and easy!

Visit [pge.com/ESAwholehome](https://pge.com/ESAwholehome) or fill out  
and return the reply form below

### Get these valuable home upgrades at no cost



**\$5,000**  
New energy-  
efficient air  
conditioner



**\$3,000**  
Insulated  
ductwork



**\$2,500**  
New heat  
pump water  
heater



**\$1,650**  
New energy-  
efficient  
induction range



**\$150**  
Smart  
thermostat

Dollar values above are averages  
and may vary.



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Do not include other documents with the application. All necessary information will be collected at time of home assessment/visit. All information collected by PG&E will remain confidential. To learn more about privacy at PG&E, visit [pge.com/privacy](https://pge.com/privacy). "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. ©2024 Pacific Gas and Electric Company. All rights reserved. This program is funded by California utility customers and administered by PG&E under the auspices of the California Public Utilities Commission. PG&E prints its materials with soy-based inks ♻️ on recycled paper ♻️ CCC-0624-4477

Save and get comfortable with FREE home upgrades!

TEAR HERE →

First Name Last Name

NAME

999999999-9

PG&E ACCOUNT NUMBER

Premise Address Line 1

City, State, Zip

HOME ADDRESS

PHONE NUMBER

EMAIL ADDRESS (OPTIONAL)

Please return using the postage-paid envelope provided.

By entering your email address, you are authorizing PG&E to email you information from time to time regarding your PG&E utility service and PG&E programs and services that may be available to you.

For internal use only: DEEP03



## ¡Está a tiempo de obtener sus mejoras gratuitas al hogar! Ampliamos este popular programa para ahorrar energía

First Name Last Name  
Billing Address1  
Billing Address2  
City, State, Zip

### Haga su solicitud ahora mismo y disfrute de comodidad y ahorros durante todo el año

- El exclusivo programa Energy Savings Assistance Whole Home (Asistencia para Ahorrar Energía en Todo el Hogar) de PG&E proporciona, a aquellos clientes que reúnan los requisitos, mejoras GRATUITAS al hogar para que ahorren energía.
- Tanto los inquilinos como los propietarios de vivienda pueden reunir los requisitos para solicitarlo.
- Todas las mejoras se someten a pruebas de desempeño para asegurarnos de su correcto funcionamiento.
- Dependiendo del tipo de mejora para la que usted reúna los requisitos, los trabajos podrían requerir de varias visitas.

### Haga su solicitud ahora mismo. ¡Es rápido y sencillo!

Visite [pge.com/ESAwholehome](http://pge.com/ESAwholehome) o llene y envíe el formulario de respuesta que se encuentra a continuación

### Obtenga estas valiosas mejoras al hogar sin costo



**\$5,000**

Nuevo aire acondicionado con consumo eficiente de energía



**\$3,000**

Ductos con aislante



**\$2,500**

Nuevo calentador de agua con bomba de calor



**\$1,650**

Nueva parrilla de inducción con consumo eficiente de energía



**\$150**

Termostato inteligente



Authorized  
Implementer of  
PG&E Programs

Energy Savings  
Assistance Program  
WHOLE HOME

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No incluya otros documentos con su solicitud. Toda la información necesaria será recopilada al momento de evaluar/visitar su hogar. Se protegerá la confidencialidad de toda la información recopilada por PG&E. Para obtener más información sobre la privacidad en PG&E, visite [pge.com/privacy](http://pge.com/privacy). "PG&E" se refiere a Pacific Gas and Electric Company, una subsidiaria de PG&E Corporation. ©2024 Pacific Gas and Electric Company. Todos los derechos reservados. Este programa recibe financiamiento de los clientes de servicios públicos de California y es administrado por PG&E bajo los auspicios de la Comisión de Servicios Públicos de California. PG&E imprime sus materiales con tintas a base de soja ♻️ en papel reciclado ☎️ CCC-0624-4477

Los montos expresados en dólares muestran cantidades promedio y pueden variar.

**¡Ahorre y disfrute cómodamente con mejoras GRATUITAS a su hogar!**

DESPRENDER AQUÍ →

First Name Last Name

NOMBRE

999999999-9

NÚMERO DE CUENTA DE PG&E

NÚMERO DE TELÉFONO

DIRECCIÓN DE EMAIL (OPCIONAL)

Premise Address Line 1

City, State, Zip

DIRECCIÓN RESIDENCIAL

**Por favor, envíelo de vuelta en el sobre prepagado que le hemos proporcionado.**

Al ingresar su dirección de email, usted autoriza a PG&E a enviarte ocasionalmente información sobre su servicio público con PG&E, así como los programas y servicios de PG&E que podrían estar disponibles para usted.

Solo para uso interno: DEEP03

**Language Line:** PG&E continues to work with LanguageLine Solutions to provide language translation services for all its customers. During the month of October 2024, one ESA customer required assistance through PG&E's designated language line.

**Tribal Outreach:** In October 2024, PG&E continued its efforts to support tribes in its service territory, such as by providing information requested by several tribes. The 2024-2025 grantee program information was sent to the two tribes working with PG&E. One of the tribes decided not to continue in the second year of the grant program because of staffing challenges. PG&E will be working with one tribe for this grant period and is planning to open the 2025 grant program to other tribes with an announcement planned for November.


Beyond the ESA program's tribal outreach efforts, PG&E's centralized tribal team, which coordinates PG&E's tribal communications, continued their ongoing outreach efforts to support tribes around a variety of topics related to energy use, resiliency, safety, and community initiatives.

### **1.2.2 Customer Assistance Marketing, Education and Outreach for the ESA Program**

In October 2024, PG&E deployed a monthly direct mail and email campaign targeting 10,000 income-qualified customers. Quantity reduced to allow contractors to serve customers already in the pipeline. Through October 2024, the campaign generated 331 qualified leads from direct mail. The campaign continued to use creative developed in 2022 and revised in Q2 2024 to more clearly state eligibility requirements for certain measures. The communication is available in English and Spanish, as shown below. PG&E continues to prioritize customers residing in disadvantaged communities (DACs) for outreach, resulting in 184 applications from this segment equaling a response rate of 5.69%.

See if you qualify for the Energy Savings Assistance Program [View an example of a PG&E page](#)

**Now more people than ever qualify for the Energy Savings Assistance Program**



**See if you qualify for free energy-saving home upgrades** [Find out more >](#)

- The Energy Savings Assistance Program provides qualified customers with energy-saving home upgrades at no charge, including LED lights and weatherstripping.
- Renters and homeowners can qualify.
- You may already qualify if you are enrolled in assistance programs like SNAP, Medicaid, WIC, LIHEAP, or others.
- Your gas furnace and water heater may be eligible for replacement if inoperative or unsafe.
- Your refrigerator may be replaced if at least fifteen years old.
- Depending on the kind of upgrade you qualify for, it may require several visits.
- New energy-saving products could save you energy and make your home more comfortable.

[Apply today >](#)

[f](#) [X](#) [in](#) [ig](#) [yt](#)


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**Now more people than ever qualify for the Energy Savings Assistance Program**



**See if you qualify for free energy-saving home upgrades**

[Find out more >](#)

- The Energy Savings Assistance Program provides qualified customers with energy-saving home upgrades at no charge, including LED lights and weatherstripping.
- Renters and homeowners can qualify.
- You may already qualify if you are enrolled in assistance programs like SNAP, Medicaid, WIC, LIHEAP, or others.
- Your gas furnace and water heater may be eligible for replacement if inoperative or unsafe.
- Your refrigerator may be replaced if at least fifteen years old.
- Depending on the kind of upgrade you qualify for, it may require several visits.
- New energy-saving products could save you energy and make your home more comfortable.

[Apply today >](#)

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**Direct Mail/Email (English/Spanish):** In October 2024, PG&E received 2,119 ESA program applications from email and digital media activities combined.



## Digital Creative

**Are you enrolled in  
assistance programs  
like SNAP or Medicaid?**

**You may qualify for the Energy  
Savings Assistance Program**



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Electric Company.  
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**Apply now »**

**Now more people qualify  
for FREE energy-efficient  
upgrades**

**Welcome to the Energy  
Savings Assistance Program**



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Electric Company.  
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**Apply now »**

**Don't miss out on  
the Energy Savings  
Assistance Program**

**You may qualify now if you  
didn't before**



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Electric Company.  
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**Apply now »**

PG&E promotes ESA to customers who were newly enrolled in the CARE or FERA program through welcome materials delivered either via direct mail or email. Customers may continue to access the ESA application online by scanning a QR code or accessing [www.pge.com/esa-welcome](http://www.pge.com/esa-welcome).

### 1.2.3 Managing Energy Use

As part of its energy education, PG&E provides customers with online resources to assist in managing their energy use. From MyAccount, customers can access and perform a Home Energy Checkup. In addition, participants in the ESA program receive collateral “leave behinds” (printed materials), along with an online link to PG&E ESA landing page, from ESA contractors with tips for managing energy, rate plan choices, and other programs and resources that they may be qualified for, both administered by PG&E and by third parties.

### 1.2.4 Services to Reduce Energy Bills

PG&E’s ESA contractors provide collateral leave behinds that present solutions for saving money and managing energy costs for all ESA participants. PG&E’s Universal Brochure provides comprehensive information to ESA customers about bill discount and assistance programs, rate plan choices, energy management and payment support programs in an easy-to-read format. ESA contractors are trained to discuss comprehensive opportunities for bill savings and assist in program enrollment, such as the Arrearage Management Plan (AMP) and referrals to the DAC-SASH and LIHEAP program administrators for qualified and interested households. The ESA Program also has cross-referral and direct enrollment processes to auto-enroll eligible income-qualified customers into the CARE or FERA program.

### 1.2.5 Additional Activities

**CARE Discounts Removed:** The ESA program systematically removes CARE customers who apply for ESA but are proven to be over income. In October 2024, one customer was removed from the CARE program.

**New Contractors and Community-Based Organizations (CBOs):** In October 2024, PG&E had no new Contractors or CBOs join the ESA program.

## 1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)

### 1.3.1 Please provide a status on referrals, of the leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA, CARE and FERA. What new steps or programs have been implemented? What was the result in terms of new enrollments?

**CSD Low Income Weatherization Program (LIWP) (MF) Leveraging Projects:** In October 2024, PG&E’s N. MFWB program had no new leveraging projects with CSD LIWP.

**Low Income Home Energy Assistance Program (LIHEAP) Energy Star® Refrigerator Installations:** There were no refrigerators installed through LIHEAP leveraging in October 2024.

**CSD Data Sharing:** PG&E continues to share data with CSD on an annual basis and as requests are made.

### 1.3.2 Please provide a status on coordination with TECH Clean California.

**Full & Partial Home Electrification Leveraging (Strategic Early Retirement [SER] Program):** The PG&E ESA Program is working with TECH Clean California to offer full and partial electrification measures to select ESA customers. This program will efficiently leverage existing ESA customer outreach to provide heat pump HVAC, heat pump water heaters, induction cooking appliances, and electric dryer appliances to interested ESA customers. Of the four potential measures and other infrastructure/remediation costs, PG&E ESA is authorized to install induction cooking appliances when it enables full home electrification. Among other outcomes, this partnership is expected to provide electrification benefits to ESA customers, decrease new gas appliances being installed in California homes, and provide learnings about electrifying low-income customers.

The TECH Clean California Strategic Early Replacement (SER) Pilot Program began outreach to select customers in Q3 2024.

**ESA Heat Pump Measure Support Funding:** PG&E ESA has connected with TECH Clean California to provide additional funding for heat pump water heater (HPWH) measure costs that exceed eligible ESA program costs. Since August 2023, PG&E ESA contractors have utilized this funding to install 29 HPWH measures and will continue to use this funding to install heat pump measure upgrades for more eligible customers.

## 1.4 ESA Workforce Education & Training

### 1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

The PG&E Energy Efficiency Workforce Education and Training Program (WE&T) supports ESA contractor training by adopting the Train-the-Trainer Model which provides a combination of on-demand and live (in-person) training for Energy Specialists (ES), Weatherization Specialists (WS), and Advanced Weatherization Specialists (AWS) with instructor-led presentations and virtual engagement activities with trainees. Due to the need for hands-on training for Natural Gas Appliance Testing (NGAT), Energy Training Centers (ETC) continued the blended model, which consists of on-demand remote training (self-paced) coupled with one day of in-person practical training. In addition, on-demand training support is available to help students with soft-skill training for preparedness prior to the start of web-based courses. The support consists of assistance with navigating the webinar platforms, technology setup, and expectations of in-person class engagement activities. Additional on-demand courses are offered to students to



improve student soft-skills during employment through WE&T’s Workplace and Academic skill catalog.

ESA contractors are encouraged to hire local workers to implement the ESA Program in their areas. All contractors and subcontractors responsible for implementing the ESA Program are trained by the ETC in Stockton. Many of these ESA program ES and installation contractors are from the local communities in which they work. ESA Table 7 shows a summary of ESA contractor training provided for October 2024 including ESA onboarding, ES, WS, AWS, and NGAT training.

ESA Table 1.4.1 ESA Contractor Training Summary Through October 2024		
	October 2024	YTD
Students	64	691
Student Days	66	799
Training On-Demand Sessions	40	463
Training Live Sessions (In-person classroom)	2	30
[a] ESA Program Onboarding is an On-Demand (online, self-paced) training. Completion times vary by person. Estimated completion time is two to four hours.		

1.5    **ESA Studies and Pilots**

1.5.1   **ESA Program Studies**

**ESA/CARE Study Working Group:** D.21-06-015 authorized the formation of a statewide Study Working Group for the ESA and CARE programs.<sup>8</sup> Working Group membership is composed of IOU representatives, ED staff, and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA and CARE programs and providing feedback on study deliverables. No study group meeting took place in October 2024.

**2025 Low Income Needs Assessment (LINA):** The LINA must be updated every three years per State code, and the most recent study was completed in December 2022. The primary objective of the next LINA is to characterize ESA-eligible high and low energy-using households and provide recommendations on how the program can best serve these customers. A survey instrument is currently being developed to understand high and low usage characteristics and will be fielded across the four IOU territories beginning in November 2024. The study is expected to be completed by December 2025.

<sup>8</sup> D.21-06-015, OP 176.

**Non-Energy Impacts (NEI) Study:**<sup>9</sup> D.21-06-015 authorized a NEI study with a budget of \$500,000 and directed the ESA WG to provide inputs on study scope.<sup>10</sup> A Tier 1 AL<sup>11</sup> was subsequently submitted by the Joint IOUs, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration. The primary objective of the NEI Study is to assess and quantify health, comfort, and safety impacts as a result of ESA program treatments. A pretest survey is currently being fielded to test survey design and messaging, to more accurately quantify non-energy benefits perceived by customers in both the treatment and control groups. The study is expected to be completed by June 2025.

### 1.5.2 ESA Program Pilots

**ESA Pilot Plus/Deep Program:** D.21-06-015 approved Pilot Plus/Deep (the Pilot) to begin implementation in 2022 with two treatment tiers: the “Pilot Plus” tier, which is intended to achieve five to 15 percent energy savings per household, and the “Pilot Deep” tier, which is intended to achieve 15 to 50 percent energy savings per household.<sup>12</sup> The measure packages will be composed of both basic measures found in the main ESA Program, as well as more advanced measures unique to the Pilot.

The Pilot is designed to gather data on several new or modified approaches to implementing the ESA Program, including strategic measures delivery, electrification, greater measure expenditure per home, greater energy savings and bill impacts per home.<sup>13</sup> The Pilot also offers an opportunity to better understand the long-term benefits of more extensive treatments (including non-energy benefits), and the cost-effectiveness of the interventions.<sup>14</sup> The Pilot has experienced significant growth in the past year, having started in 2023 with one project in the installation phase, and by October 2024 having completed 290 projects, with approximately 170 more projects in various stages of implementation. The Pilot is planned to operate through 2026.

In October 2024, the recently selected third-party evaluator conducted kick-off meetings with PG&E staff and pilot implementation team members, including the third-party implementer, CLEAResult. The evaluator will lead efforts to assess the Pilot’s impact through process and impact evaluations, resulting in recommendations to improve Pilot and ESA Program design, particularly related to energy savings attainment. A full evaluation plan will be presented to the ESA/CARE/FERA Studies Working Group at a later date.

As reported in the September 2024 monthly report, PG&E began evaluating a request by the third-party Pilot Implementer, CLEAResult, to add a new measure to the Pilot’s offerings: cool roofs.<sup>15</sup> PG&E approved the measure addition in

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<sup>9</sup> Non-Energy Benefits (NEB) and Non-Energy Impacts (NEI) Study

<sup>10</sup> D.21-06-015, OP 172.

<sup>11</sup> SDG&E Advice Letter 4184-E, March 23, 2023.

<sup>12</sup> D.21-06-015, Attachment 2, p. 5.

<sup>13</sup> Ibid, p.1.

<sup>14</sup> Ibid, p.1.

<sup>15</sup>

October. The Pilot will likely consider cool roofs in the context of enabling future or concurrent solar array installation, or in cases where attic insulation is not feasible.

Throughout October 2024, 40 new PP/PD installation projects were initiated, and 42 projects initiated in prior months were fully completed by the end of the month.<sup>16</sup> Of the completed projects to date, the Pilot implementer's energy modeling software estimated initial pre-installation energy savings exceeding the minimum energy savings thresholds designated for the Pilot, as shown in ESA Table 1.5.2.<sup>17</sup>

ESA Table 1.5.2 ESA Pilot Plus and Pilot Deep Estimated Energy Savings <sup>18</sup>		
Project Tier	Pilot Plus (5-15%)	Pilot Deep (15-50%)
Projects Completed (Launch to-Date)	152	138
Average Savings (Launch to-Date)	11-13%	22-27%
<sup>[a]</sup> Energy savings are reported based on the best available information at the time of reporting. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.		

## 1.6 Miscellaneous

### 1.6.1 Water-Energy Coordination Program

In October 2024, three water agency contracts were operating and serving qualified homes. Programs in operation include partnerships with California American Water, City of Sacramento and Solano County Water Agency. In October 2024, 65 homes were served through the partnership programs. ESA implementers are continuing to meet with water agencies across the PG&E territory to expand partnerships.

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PG&E's Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Energy Rate Assistance (FERA) Programs Monthly Report for October 2024, filed to service list A.19-11-003 on October 21, 2024.

<sup>16</sup> Households treated and savings will be reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot implementer to PG&E.

<sup>17</sup> D.21-06-015, Attachment 2, p. 5.

<sup>18</sup> See ESA Table 2B, ESA Table 3D-3E, and ESA Table 5D. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

## 2. California Alternate Rates for Energy (CARE) Program Executive Summary

The CARE Program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area.<sup>19</sup> D.21-06-015 approved the CARE Program budget for PYs 2021-2026.<sup>20</sup> PG&E's 2024 authorized CARE Program administrative budget is \$14,070,600.<sup>21</sup> From January through October 2024, PG&E expended \$6,857,156 in CARE program administration costs, of which \$2,972,796 supported CARE outreach activities and \$1,473,043 was allocated to recertification and PEV processes. D.21-06-015 also authorized \$696,394,000 towards CARE rate discounts for PY 2024.<sup>22</sup> In October 2024, the CARE program provided a total of \$91,115,312 in electric and gas bill discounts to 1,381,149 households throughout PG&E's service territory.

At the end of October 2024, the CARE program enrollment rate was 96% of the estimated eligible households.<sup>23</sup> In 2024, PG&E is focusing on initiatives to ensure program integrity with the goal of identifying over-income customers who should be removed from the program, as well as launching several customer-centric initiatives to support customers throughout the CARE post-enrollment verification (PEV) or recertification processes. Despite the estimated nearly fully enrolled program, PG&E continues to invest in outreach and marketing targeting "hard-to-reach" customers and to increase program awareness in disadvantaged communities.

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<sup>19</sup> To qualify for the CARE discount, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1), or someone in the customer's household is an active participant in other qualifying public assistance programs.

<sup>20</sup> D.21-06-015, Attachment 1, Table 2 CARE Approved Budgets.

<sup>21</sup> Ibid

<sup>22</sup> Ibid

<sup>23</sup> PG&E filed its Annual CARE Eligibility Report on April 15, 2024, the percentage of eligible enrolled population is based on 2024's estimates.

## 2.1 CARE Program Summary

### 2.1.1 Please provide CARE Program summary costs.

CARE Table 2.1.1 CARE Program Summary Costs for 2024			
CARE Budget Categories	2024 Authorized Budget <sup>[a]</sup>	Actual Expenses Year- to-Date <sup>[c]</sup>	% of Budget Spent <sup>[c]</sup>
<b>Outreach</b>	\$7,947,200	\$2,972,796	37%
<b>Processing, Certification, Recertification</b>	\$895,500	\$444,759	50%
<b>Post Enrollment Verification</b>	\$1,551,100	\$1,028,284	66%
<b>IT Programming</b>	\$1,157,000	\$1,243,818	108%
<b>CHANGES Program <sup>[b]</sup></b>	\$525,000	\$269,505	51%
<b>Studies and Pilots</b>	\$25,000	\$25,493	102%
<b>Measurement and Evaluation</b>	\$200,000	\$57,524	29%
<b>Regulatory Compliance</b>	\$391,900	\$265,070	68%
<b>General Administration</b>	\$1,199,800	\$541,506	45%
<b>CPUC ED Staff</b>	\$178,100	\$8,402	5%
<b>Total Expenses</b>	<b>\$14,070,600</b>	<b>\$6,857,156</b>	<b>49%</b>
<b>Subsidies and Benefits <sup>[d]</sup></b>	<b>\$696,394,000</b>	<b>\$942,761,345</b>	<b>135%</b>
<b>Total Program Costs and Discounts</b>	<b>\$710,464,600</b>	<b>\$949,618,500</b>	<b>134%</b>
<sup>[a]</sup> D.21-06-015 approved the CARE program budget for PYs 2021-2026. <sup>[b]</sup> The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues. <sup>[c]</sup> Total program administrative expenses did not exceed the overall authorized budget. For budget category over 100% of budget spent, PG&E will shift funds between the CARE program categories in accordance with the fund shifting rules set forth in D.08-11-031 as modified by D.10-10-008, D.16-11-022, D.17-12-009 and D.21-06-015 <sup>[d]</sup> The CARE discount exceeded the authorized amount. Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.			

### 2.1.2 Please provide the CARE Program enrollment rate to date.

CARE Table 2.1.2 CARE Enrollment		
Participants Enrolled	Eligible Participants <sup>[a]</sup>	YTD Enrollment Rate
<b>1,381,149</b>	<b>1,436,346</b>	<b>96%</b>
<sup>[a]</sup> On April 15, 2024, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of PG&E's CARE Eligible Participants for 2024.		

## 2.2 CARE Outreach

### 2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

**Direct Mail:** Not applicable for this reporting period.

**Email:** PG&E continued the monthly CARE acquisition email campaign, sending targeted emails promoting CARE enrollment to approximately 55,500 customers in October 2024. The campaign emails deploy monthly on the second Saturday of each month. Additionally, monthly auto-recertification email notices were deployed to 2,270 customers in the top 20 percent of enrolled customers due for recertification based on their CARE Eligibility Score to confirm their automatic re-enrollment in CARE.<sup>24</sup>

**Tribal Outreach:** Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

**Digital Media:** Because the 2024 CARE digital media campaign ended on April 28, 2024, there was no additional digital media during the reporting period.

**Local Outreach:** PG&E's Customer Service Outreach (CSO) team supports vulnerable customers during local in-person community events. PG&E customer service representatives provide real-time support to residential customers, which includes answering questions about a PG&E bill or helping the customer enroll in energy management, financial assistance, and various other customer support programs.

In October, PG&E's CSO team attended 18 local community events to support vulnerable and disadvantaged customers. During these events, CSO engaged customers in approximately 107 conversations related to CARE/FERA and supported the submission of 5 CARE/FERA applications.

PG&E's Integrated Multicultural Communications (IMC) team also engages multicultural customers through local community outreach events, by providing an enhanced customer experience and in-language support related to PG&E's programs and services, billing, and energy management. In October, the IMC team hosted an outreach event in West Sacramento – an event focused on social engagement, bill assistance, energy savings, and service-related needs.

**Outbound Financial Assistance:** PG&E continued its case management efforts of past due customer accounts through its outbound calling campaign during October 2024. The outbound calling campaign provides information on payment options available to customers to restore their account status. It also offers information on other income-qualified assistance programs including CARE, FERA, Medical Baseline, LIHEAP, REACH, and the Arrearage Management Plan.

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<sup>24</sup> Criteria for CARE auto-recertification was incorrectly stated in the April through September 2024 Monthly Report. Those monthly reports noted the auto-recertification criteria to be customers with CARE Propensity Model Decile score of 1 and 2. It is corrected in the October 2024 monthly report to be the top 20% of customers based on their CARE Eligibility Score.

During the reporting month, customer service representatives (CSRs) contacted 22,072 customers directly through this campaign. The customers who could not be reached by phone but had access to voicemail received information regarding PG&E's financial assistance programs. The October 2024 campaign was successful in enrolling 708 customers in CARE and/or FERA. Customers with a past-due balance were directed to LIHEAP where they received pledges totaling \$63,953.

**CBO Outreach and Engagement:** In October 2024, PG&E continued utilizing its CARE Capitation (COC) Program, which currently has 29 participating organizations, including both non-profit and for-profit organizations. PG&E is continuing to expand its COC program in addition to other outreach efforts. In October 2024, there were 69 new CARE enrollments through the COC program. There were also two new FERA enrollments.

**Community Outreach Marketing & Engagement Support:** PG&E's Solutions Marketing team continues to work closely with community organizations and advocates to amplify messages and increase enrollment in customer assistance and bill-savings programs.

PG&E Solutions Marketing team publishes a quarterly community advocate newsletter that is sent to more than 1,000 contacts to help enhance their local outreach & engagement efforts. The newsletter is an effective marketing channel used to disseminate timely, relevant messaging and priority information to community advocates. Community organizations and advocates also have access to self-serve digital resources including marketing materials, outreach guides, and program specific customer applications in multiple languages.

PG&E has an informational pge.com webpage dedicated to providing solutions and resources to help local community advocates better serve their communities. In October, the webpage received 558 visits/clicks.

### 2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low-income programs to reach eligible customers.

PG&E automatically enrolls customers in CARE who participate in ESA or receive LIHEAP or REACH payments.<sup>25</sup> CARE Table 2.2.2 shows CARE automatic enrollments for October 2024 and year-to-date.

CARE Table 2.2.2 CARE Automatic Enrollment for 2024		
Source	October 2024	YTD
ESA	1,049	8,028
LIHEAP	350	4,387
REACH	2,796	8,858
DAC-SASH	7	63

<sup>25</sup> Per ESA's expanded eligibility to 250% on July 1, 2022, aligning for some households with FERA eligibility, PG&E began auto enrolling customers into FERA (as well as CARE), please see FERA Section 3.2.1 for FERA Automatic Enrollment.



## **2.3 CARE Recertification Complaints**

### **2.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.**

PG&E includes a description of any Post-Enrollment Verification (PEV) process, recertification, and general CARE complaints in which the customer contacted the CPUC here for transparency and stakeholder awareness. In October 2024, three customers complaints were received:

- One customer was having a challenging time uploading CARE PEV documents online, the customer was supported by PG&E in emailing the documents, which were processed and the CARE re-enrollment approved.
- One customer was selected for PEV over 18 months ago but never sent in complete income documentation. PG&E informed the customer as to what paperwork was outstanding.
- One customer needed to complete the PEV process by sending the PEV form. The customer successfully sent in the form and the customer was reinstated.

## **2.4 CARE Pilots and Studies**

### **2.4.1 CARE Program Studies**

Refer to Section 1.5.1 - ESA Program Studies - for updates on the 2025 Low Income Needs Assessment.

### **2.4.2 CARE Program Pilots**

PG&E continues to implement its CARE PEV Outbound Calling Pilot, as described in Advice Letter 4730-G/6901-E filed on March 31, 2023, and that became effective on April 30, 2023. Via this Outbound Calling Pilot, PG&E is contacting customers who initiated the PEV process but were not successful at completing it. Because the outbound calls have proven to be one of the most effective tools in terms of supporting qualified customers to successfully complete the PEV process, PG&E currently plans to continue the outbound calling effort in 2024 for both CARE and FERA PEV customers, provided there are sufficient administrative funds.

## **2.5 Miscellaneous**

### **2.5.1 CARE Removal and Enrollment in FERA**

The CARE program systematically removes CARE customers who are proven to be over-income via the PEV process, and enrolls them in the FERA program, if they are qualified for FERA. For the PEV response period ending in October 2024, of the 8,335 PEV requests mailed, PG&E automatically enrolled 62 (1%) of these customers in the FERA program. Another 5,736 (69%) customers were removed



from CARE and 2,5 (30%) customers successfully completed the CARE PEV process. Additional PEV results are reported in CARE Tables 3A and 3B.

For the recertification response period ending in October 2024, of the 16,918 recertification requests mailed: PG&E recertified 9,861 (58%) customers and 7,057 (42%) customers were removed from CARE. Additional CARE Recertification results are included in CARE Table 5 in the Appendix of this report.

## 2.5.2 CARE Program PEV Freezes<sup>26</sup>

In compliance with CPUC Res. M-4833 and D.19-07-015, PG&E added the customers impacted by the 2024 Winter Storms and Wildfires to PG&E's Emergency Consumer Protection Plan, thereby making these customers eligible for the protection measures under this plan, including exemption from PEV. Table 2.5.2 details the CARE program PEV freezes currently in place as of October 2024.

CARE Table 2.5.2 CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	Disaster Name	Affected Areas or ZIP Codes	Date when Protection Ends
February 2024	Winter Storms	(Humboldt, San Mateo, San Luis Obispo and Santa Barbara Counties): 95525, 94070, 93254, 93401, 93402, 93420, 93428, 93430, 93444, 93446, 93449, 93452, 93453, 93454, 93455, 93460, and 93465	March 1, 2025
May 3, 2024	March Storms	(Alameda, Contra Costa, Marin, Mendocino, Monterey, Napa, Nevada, Plumas, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma, and Trinity Counties): 93920, 93921, 93923, 93924, 93928, 93940, 93950, 93953, 94020, 94022, 94024, 94025, 94035, 94040, 94041, 94043, 94515, 94086, 94087, 94089, 94103, 94105, 94124, 94132, 94304, 94305, 94306, 94503, 94508, 94510, 94515, 94533, 94534, 94558, 94559, 94562, 94567, 94571, 94573, 94574, 94585, 94588, 94589, 94590, 94591, 94599, 94901, 94903, 94904, 94920, 94922, 94923, 94924, 94925, 94929, 94930, 94931, 94933, 94937, 94938, 94939, 94940, 94941, 94945, 94946, 94947, 94949, 94950, 94952, 94954, 94956, 94960, 94963, 94965, 94970, 94971, 94972, 94973, 95003, 95005, 95006, 95007, 95008, 95010, 95013, 95014, 95017, 95018, 95020, 95030, 95032, 95033, 95035, 95037,	July 1, 2025

<sup>26</sup> CPUC Res. M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

		95041, 95044, 95046, 95060, 95065, 95066, 95070, 95073, 95076, 95110, 95111, 95112, 95116, 95117, 95118, 95119, 95120, 95121, 95122, 95123, 95124, 95125, 95126, 95127, 95128, 95129, 95130, 95132, 95133, 95136, 95138, 95148, 95151, 95401, 95403, 95404, 95407, 95409, 95410, 95415, 95415, 95419, 95420, 95421, 95426, 95430, 95436, 95437, 95445, 95446, 95448, 95450, 95451, 95453, 95456, 95457, 95460, 95461, 95465, 95466, 95468, 95469, 95470, 95472, 95476, 95482, 95485, 95490, 95492, 95542, 95595, 95616, 95618, 95620, 95625, 95676, 95687, 95688, 95690, 95694, 95724, 95728, 95926, 95928, 95942, 95948, 95954, 95958, 95966, 95971, 95974, 95981, 95993	
June 3, 2024	Thomps on Fire	(Butte): 95915, 95928, 95965, 95966, 95981	August 1, 2025
July 26, 2024	Park Fire	(Butte, El Dorado, Sutter, and Tehama): 95720, 95926, 95927, 95928, 95942, 95948, 95954, 95973, 95978, 95993, 96055, 96059, 96061, 96063, 96075, 96080, and 96092	September 1, 2025
October 10, 2024	Boyles Fire	(Lake): 95422 and 95457	November 1, 2025

### 2.5.3 CARE Fixed Income

CARE Table 2.5.3 CARE Fixed Income Household New Enrollments Through October 2024		
	October 2024	YTD
<b>Fixed Income Households</b> <sup>[a]</sup>	2,461	38,878
<sup>[a]</sup> CARE customers are considered fixed income households if they indicate via the CARE application that they only receive Social Security income (SSI), and/or are on Medicaid and 65 years and over, or self-certify that they are on a fixed income. Customers are also counted who submit a SSI award letter as proof of income.		

### 3. Family Electric Rate Assistance (FERA) Program Executive Summary

The FERA Program provides a monthly 18 percent discount on electric bills for qualifying households of three or more individuals throughout PG&E's service area.<sup>27</sup>

D.21-06-015 approved the FERA Program budget for PYs 2021-2026.<sup>28</sup> PG&E's 2024 authorized FERA Program administrative budget is \$2,929,000, and \$18,273,000 for electric rate subsidies.<sup>29</sup> From January through October 2024, PG&E expended \$20,256,792 in total program costs. Of the total expenditure, \$1,799,448 (9%) was spent on outreach and administrative activities and \$18,457,345 (91%) in electricity rate discounts were provided to 38,647 households. The current enrollment of 38,647 households is a 25% enrollment of the estimated FERA-eligible households<sup>30</sup> in PG&E's service territory.

For 2024, the Commission set a 60% enrollment target by the end of the year. Similar to the missed target of 50% in PY 2023, PG&E will not meet 2024's 60% enrollment goal based on historical outcomes for new enrollment and retention rates. Throughout the current program cycle, PG&E has made significant investments in marketing, education, and outreach, including substantive investments in new CBO contracts, but has only observed incremental improvements, and not results sufficient to meet the enrollment targets. In 2024, PG&E will continue organizing FERA meetings with ED and the other electric IOUs to elevate shortcomings in meeting the FERA enrollment goal, as well as discuss ideas for modifications and new initiatives in the aim of increasing program enrollment and/or retention. In addition, PG&E is implementing several customer-centric initiatives to support customers in the PEV process, including revising forms/instructions, and creating customer-facing tools such as how-to videos. While PG&E is optimistic its PEV initiatives will increase retention for qualified customers, these initiatives are not realistically expected to drive a substantive increase in overall enrollment. PG&E has set two incremental internal targets for PY 2024: (1) an enrollment target of 25% and (2) an improvement in PEV accuracy, whereby no more than 7% of customers who initiate the PEV process will provide inaccurate or incomplete documentation.

Because PG&E's continued investment in marketing efforts and CBOs are not delivering the desired outcome, PG&E contracted a third-party consultant (Evergreen Economics) to conduct a FERA barriers enrollment study in its service territory. The study commenced in Q4 2023, with the primary activities planned for PY 2024 - Q1 2025, with preliminary findings expected to be available in early 2025. PG&E looks forward to participating in the study and is hopeful the consultant will be able to provide valuable input for stakeholders related to the structural challenges and enrollment barriers PG&E has observed in marketing FERA.

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<sup>27</sup> To qualify for the FERA discount, a residential customer's household income must be at 200 percent plus \$1 to 250 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.12.

<sup>28</sup> D.21-06-015, Attachment 1, Table 4 FERA Approved Budgets.

<sup>29</sup> Ibid.

<sup>30</sup> PG&E filed the Annual CARE Eligibility Report on April 15, 2024. FERA's enrollment percentage is based on the 2024 estimated eligible population.

### 3.1 FERA Program Summary

#### 3.1.1 Please provide FERA Program summary costs.

FERA Table 3.1.1 FERA Program Summary Costs for 2024			
FERA Budget Categories	2024 Authorized Budget <sup>[a]</sup>	Actual Expenses Year-to-Date	% of Budget Spent
Outreach	\$2,696,400	\$1,759,645	65%
Processing, Certification, Recertification	\$58,800	\$7,386	13%
Post Enrollment Verification	\$86,500	\$0	0%
IT Programming	\$0	\$0	0%
Pilots	\$0	\$0	0%
Studies	\$0	\$0	0%
Regulatory Compliance	\$30,400	\$0	0%
General Administration	\$56,900	\$32,417	57%
CPUC Energy Division Staff	\$0	\$0	0%
<b>Total Expenses</b>	<b>\$2,929,000</b>	<b>\$1,799,448</b>	<b>61%</b>
<b>Subsidies and Benefits <sup>[b]</sup></b>	<b>\$18,273,000</b>	<b>\$18,457,345</b>	<b>101%</b>
<b>Total Program Costs and Discounts</b>	<b>\$21,202,000</b>	<b>\$20,256,792</b>	<b>96%</b>
<sup>[a]</sup> D.21-06-015 approved the FERA program budget for PYs 2021-2026.			
<sup>[b]</sup> The FERA discount exceeded the authorized amount. Per D.21-06-015, PG&E is authorized to recover the full value of the discount through the FERA two-way balancing account on an automatic pass-through basis.			

#### 3.1.2 Please provide FERA Program enrollment rate to date.

FERA Table 3.1.2 FERA Enrollment		
Participants Enrolled	Eligible Participants <sup>[a]</sup>	YTD Enrollment Rate
<b>38,647</b>	156,547	25%
<sup>[a]</sup> PG&E filed the 2024 Annual Estimates of CARE Eligible Customers and Related Information on April 15, 2024.		

## 3.2 FERA Program Outreach

### 3.2.1 Please discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

**Direct Mail:** PG&E continued the monthly acquisition direct mail campaign, sending targeted direct mail packages to approximately 29,600 customers in October 2024.

Additionally, direct mail was sent to approximately 4,000 customers previously enrolled in FERA who failed to recertify during the past year. The call-to-action encouraged the customer to review the current eligibility guidelines to see if they qualify to re-enroll.

**Email:** In October 2024, PG&E deployed email to approximately 12,000 customers.

Additionally, monthly auto-recertification email notices were deployed to 259 customers in Deciles 1 and 2 of the FERA propensity model to confirm their automatic re-enrollment in FERA.

**Digital Media:** The FERA digital media campaign concluded in September. Final campaign reporting in October showed the campaign delivered approximately 70 million impressions, achieving 15% above initial projections. The campaign's click-through rate (CTR) of 1.08% was slightly lower than last year, and the cost per landing page visit (CPLPV) was higher at \$0.71, but overall media delivery costs were in line with previous years. This was a positive outcome considering higher pricing and demand in 2024 with Olympic coverage and run up of media costs due to election advertising.

New media tracking capability in 2024 allowed measurement of landing page application button clicks. Strong FERA application button clicks indicated the campaign delivered a qualified, engaged audience. FERA application button clicks over-delivered goal by 56%, and a cost-per action (CPA) that was 36% lower than projected (\$6.64).

Additionally, increased media spend in priority Zip-codes outperformed the results for the broad territory targeting across most metrics. These Zip-codes had a higher CTR and more efficient CPLPV and CPA. Despite only having 30% of the Display ad budget, priority Zips delivered more than 50% of overall landing page visits.

**Local Outreach:** Refer to Section 2.2.2 – CARE Local Outreach, for a description of PG&E's activities sponsoring local outreach events and promoting FERA, CARE and ESA along with other programs.

**Media Coverage:** PG&E continues to participate in media interviews and press releases to promote CARE, FERA and other assistance programs. In October, PG&E's Integrated Multicultural Communications (IMC) team participated in live radio interviews with Latinos en Silicon Valley and Radio Bilingue (Central Valley). During the interviews the PG&E representative covered various topics including the California Climate Credit and information about assistance programs, including CARE and FERA.

**Tribal Outreach:** Refer to Section 1.2.1 - ESA Program Customer Outreach and Enrollment Update - for updates on Tribal Outreach.

**FERA Partners (Capitation Agencies):** In October 2024, there were two FERA enrollments via FERA Capitation Agencies (COCs). There have been 9 enrollments YTD from this channel.

**CBO Outreach:** Refer to the FERA Executive Summary and Section 3.4.2 – FERA Program Pilots – for updates on CBO Outreach.

**Partnerships with other Program Administrators:** PG&E and the DAC-SASH program administrator, GRID Alternatives, have developed a process that allows for GRID’s referrals to PG&E to be directly enrolled into either CARE or FERA. GRID has verified the actual household income of the customers through their DAC-SASH application process, allowing PG&E to determine if they are CARE or FERA eligible and directly enroll them. Results from this effort for 2024 are shown in Table 3.2.1, below.

**Automatic Enrollment from ESA:** PG&E automatically enrolls customers in FERA who participate in ESA and meet the FERA household requirements. Table 3.2.1 below shows FERA automatic enrollments for October 2024 and year-to-date.

FERA Table 3.2.1 FERA Automatic Enrollment for 2024		
Source	October 2024	YTD
DAC-SASH	2	28
ESA	37	338

### 3.3 FERA Recertification Complaints

#### 3.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.

No FERA Recertification complaints were received in October 2024.

### 3.4 FERA Studies and Pilots

#### 3.4.1 FERA Program Studies

**FERA Barriers Study:** In November 2023, PG&E commenced a FERA Barriers Study with Evergreen Economics to explore the different dimensions and corresponding solutions to FERA enrollment barriers, through qualitative and quantitative analyses and customer focused research. The study will also evaluate several hypotheses that may be linked to current enrollment challenges, and potentially, devise program and outreach recommendations to increase program enrollment.

Based on information gathered from the Phase I survey fielded in July and August 2024, the study's survey instrument was revised to better gauge customer awareness and interest in bill discount programs, along with eligibility persistence. In October 2024, a Phase 2 survey was sent to 20,000 customers, and responses will inform future data collection efforts and program and policy recommendations. The study is expected to be completed by mid-2025.

### **3.4.2 FERA Program Pilots**

There are no active FERA Pilots, as PG&E ended its CBO FERA Pilot at the end of April 2023, due to low enrollments and limited success. As described in CARE Section 2.4.2, CARE Program Pilots, PG&E has expanded the CARE PEV Outbound Calling Pilot to also include FERA customers in the PEV process.

## 4. Appendix: ESA, CARE and FERA Tables

ESA Program Summary	ESA Program Summary Expenses
ESA Program – Table 1	ESA Main Program (SF, MH) Expenses
ESA Program – Table 2	ESA Main (SF, MH) Summary
ESA Program – Table 2A	ESA MFWB Summary
ESA Program – Table 2B	ESA Pilot Plus and Pilot Deep Program Expenses & Energy Savings by Measures Installed
ESA Program – Table 2C	ESA Building Electrification Retrofit Pilot (SCE only)
ESA Program – Table 2D	ESA Clean Energy Homes New Construction Pilot (SCE only)
ESA Program – Table 2E	CSD Leveraging
ESA Program – Tables 3A, 3B, 3C, 3D, 3F, 3G, 3H	ESA Average Bill Savings per Treated Home/Common Area
ESA Program – Tables 4A, 4B, 4C, 4D, & 4E	ESA Homes/Buildings Treated
ESA Program – Tables 5A, 5B, 5C, 5D, 5E, & 5F	ESA Program Customer Summary
ESA Program – Table 6	ESA Expenditures for Pilots and Studies
ESA Program – Table 7	ESA Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
ESA Program – Table 8	Clean Energy Referral, Leveraging, and Coordination
ESA Program – Table 9	ESA Tribal Outreach
CARE Program – Table 1	CARE Program Expenses
CARE Program – Table 2	CARE Enrollment, Recertification, Attrition, and Enrollment Rate
CARE Program – Tables 3A & 3B	CARE Post-Enrollment Verification Results (Model & High Usage)
CARE Program – Table 4	CARE Enrollment by County
CARE Program – Table 5	CARE Recertification Results
CARE Program – Table 6	CARE Capitation Contractors
CARE Program – Table 7	CARE Expenditures for Pilots and Studies
CARE Program – Table 8	CARE and Disadvantaged Communities Enrollment Rate
CARE Program – Table 8A	CARE Top 10 Lowest Enrollment Rates
FERA Program – Table 1	FERA Program Expenses
FERA Program – Table 2	FERA Enrollment, Recertification, Attrition, and Enrollment Rate
FERA Program – Table 3A & 3B	FERA Post-Enrollment Verification Results (Model & High Usage)
FERA Program – Table 4	FERA Enrollment by County
FERA Program – Table 5	FERA Recertification Results
FERA Program – Table 6	FERA Capitation Contractors



	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table - Summary Expenses Pacific Gas and Electric Company Through October 31, 2024												
2													
3													
4		Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	ESA Program:	Electric	Gas	Total	Electric	Gas		Electric	Gas	Total	Electric	Gas	Total
6													
7	ESA Main Program (SF and MH)	\$62,850,941	\$57,288,160	\$120,139,102	\$4,678,211	\$3,828,148	\$8,506,359	\$49,322,311	\$46,585,911	\$95,908,222	78%	81%	80%
8	ESA Multifamily Whole Building <sup>[1]</sup>	\$37,724,366	\$32,608,480	\$70,332,846	\$990,283	\$716,068	\$1,706,351	\$8,624,034	\$8,018,105	\$16,642,138	23%	25%	24%
9	ESA Pilot Plus and Pilot Deep <sup>[2]</sup>	\$11,278,854	\$10,002,002	\$21,280,857	\$496,451	\$440,249	\$936,699	\$3,998,071	\$3,545,459	\$7,543,530	35%	35%	35%
10	Building Electrification Retrofit Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
11	Clean Energy Homes New Construction Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
12	CSD Leveraging <sup>[3]</sup>	\$1,179,953	\$1,046,283	\$2,226,236	\$0	\$0	\$0	\$1,183	\$1,050	\$2,233	0%	0%	0%
13	MCE Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	SPOC <sup>[4]</sup>	\$233,121	\$206,730	\$439,851	\$28,931	\$25,656	\$54,587	\$202,169	\$179,282	\$381,450	87%	87%	87%
15	SASH/MASH Unspent Funds <sup>[5]</sup>	\$9,566,416	\$0	\$9,566,416	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	<b>ESA Program TOTAL</b>	<b>\$122,833,651</b>	<b>\$101,151,656</b>	<b>\$223,985,307</b>	<b>\$6,193,877</b>	<b>\$5,010,120</b>	<b>\$11,203,997</b>	<b>\$62,147,767</b>	<b>\$58,329,806</b>	<b>\$120,477,573</b>	<b>51%</b>	<b>58%</b>	<b>54%</b>
17													
18	<sup>[1]</sup> Reflects carry forward MFWB budget from 2023 to 2024 E \$14,942,061 / G \$12,405,304 total \$27,347,365												
19	<sup>[2]</sup> Reflects carry forward Pilot Plus and Pilot Deep budget from 2023 to 2024 E \$6,624,072 / G \$5,874,177 total \$12,498,249												
20	<sup>[3]</sup> Reflects carry forward CSD Leveraging budget from 2023 to 2024 E \$558,610 / G \$495,280 total \$1,053,890												
21	<sup>[4]</sup> Reflects carry forward SPOC budget from 2023 to 2024 E \$45,366 / G \$40,230 total \$85,595												
22	<sup>[5]</sup> OP 12 of D.15-01-027 states "The Program Administrators shall ensure that program expenditures in each utility's service territory do not exceed the total authorized budget amounts over the duration of the programs. The program incentive budgets will be available until all funds are exhausted or until December 31, 2021, whichever occurs first. Any money unspent and unencumbered on January 1, 2022, shall be used for "cost-effective energy efficiency measures in low-income residential housing that benefit ratepayers," as set forth in Public Utilities Code Section 2852(c)(3)." On September 20, 2023, SCE and PG&E jointly submitted an AL 7028-E to recover IOUs administrative costs for SASH/MASH, transfer unspent funds from the SASH and/or MASH programs to the ESA program, and dispose of the remaining funds in the IOUs' California Solar Initiative Balancing Accounts. AL 7028-E was disposed and effective on October 20, 2023.												
23													
24	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses</b>												
2	<b>Pacific Gas and Electric Company</b>												
3	<b>Through October 31, 2024</b>												
4	<b>Appliances</b>	<b>Authorized Budget [1]</b>			<b>Current Month Expenses [4]</b>			<b>Year to Date Expenses [4]</b>			<b>% of Budget Spent YTD</b>		
5	<b>ESA Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	<b>Energy Efficiency</b>												
7	Appliances	\$10,141,084	\$0	\$10,141,084	\$1,341,614	\$0	\$1,341,614	\$17,189,397	\$0	\$17,189,397	170%	0%	170%
8	Domestic Hot Water	\$1,222,706	\$6,071,833	\$7,294,539	\$23,863	\$542,310	\$566,173	\$193,512	\$5,437,001	\$5,630,512	16%	90%	77%
9	Enclosure	\$243,691	\$24,125,160	\$24,368,851	\$13,828	\$1,369,014	\$1,382,842	\$170,889	\$16,895,356	\$17,066,245	70%	70%	70%
10	HVAC	\$11,661,706	\$7,340,431	\$19,002,136	\$2,012,868	\$1,111,264	\$3,124,132	\$16,187,610	\$14,223,879	\$30,411,489	139%	194%	160%
11	Maintenance	\$0	\$0	\$0			\$0			\$0	0%	0%	0%
12	Lighting	\$5,348,189	\$0	\$5,348,189	\$224,835	\$0	\$224,835	\$2,705,942	\$0	\$2,705,942	51%	0%	51%
13	Miscellaneous	\$11,892,131	\$0	\$11,892,131	\$152,805		\$152,805	\$1,564,900	\$0	\$1,564,900	13%	0%	13%
14	Customer Enrollment	\$8,704,353	\$7,718,955	\$16,423,308	\$295,628	\$262,161	\$557,789	\$2,974,383	\$2,637,660	\$5,612,043	34%	34%	34%
15	In Home Education	\$2,608,604	\$2,313,290	\$4,921,894	\$154,906	\$137,370	\$292,276	\$1,509,072	\$1,338,234	\$2,847,306	58%	58%	58%
16	Pilot [2]	\$689,298	\$611,265	\$1,300,563			\$0			\$0	0%	0%	0%
17	Implementation	\$2,445,498	\$2,168,649	\$4,614,147	\$36,029	\$31,950	\$67,979	\$2,755,066	\$2,443,172	\$5,198,238	113%	113%	113%
18	Safety - Unexpected overhead costs	\$0	\$0	\$0			\$0			\$0	0%	0%	0%
19	<b>Energy Efficiency TOTAL</b>	<b>\$54,957,259</b>	<b>\$50,349,583</b>	<b>\$105,306,841</b>	<b>\$4,256,376</b>	<b>\$3,454,068</b>	<b>\$7,710,444</b>	<b>\$45,250,772</b>	<b>\$42,975,301</b>	<b>\$88,226,073</b>	<b>82%</b>	<b>85%</b>	<b>84%</b>
20													
21	Training Center	\$226,150	\$200,548	\$426,698	\$23,816	\$21,120	\$44,936	\$190,480	\$168,916	\$359,396	84%	84%	84%
22	Workforce Education and Training	\$0	\$0	\$0			\$0			\$0	0%	0%	0%
23	Inspections	\$2,037,330	\$1,806,689	\$3,844,018	\$72,838	\$64,592	\$137,430	\$670,923	\$594,970	\$1,265,893	33%	33%	33%
24	Marketing and Outreach	\$920,244	\$816,065	\$1,736,309	\$66,796	\$59,234	\$126,029	\$750,168	\$665,243	\$1,415,411	82%	82%	82%
25	Studies [3]	\$571,085	\$444,954	\$1,016,039	\$7,203	\$6,387	\$13,590	\$56,183	\$49,823	\$106,006	10%	11%	10%
26	Regulatory Compliance	\$325,651	\$288,785	\$614,436	\$18,839	\$16,706	\$35,545	\$205,662	\$182,379	\$388,041	63%	63%	63%
27	General Administration	\$3,778,429	\$3,350,683	\$7,129,112	\$231,935	\$205,678	\$437,613	\$2,196,214	\$1,947,586	\$4,143,801	58%	58%	58%
28	CPUC Energy Division	\$34,794	\$30,855	\$65,649	\$408	\$362	\$771	\$1,908	\$1,692	\$3,601	5%	5%	5%
29													
30													
31	<b>TOTAL PROGRAM COSTS</b>	<b>\$62,850,941</b>	<b>\$57,288,160</b>	<b>\$120,139,102</b>	<b>\$4,678,211</b>	<b>\$3,828,148</b>	<b>\$8,506,359</b>	<b>\$49,322,311</b>	<b>\$46,585,911</b>	<b>\$95,908,222</b>	<b>78%</b>	<b>81%</b>	<b>80%</b>
32													
33	<b>Funded Outside of ESA Program Budget</b>												
34	Indirect Costs												
35	NGAT Costs					\$404,355	\$404,355		\$4,572,705	\$4,572,705			
36													
37	<b>ESA Program Administrative Expenses<sup>[5]</sup></b>												
38	Administrative Expenses				\$421,835	\$374,080	\$795,915	\$4,071,539	\$3,610,610	\$7,682,149			
39	Total Program Costs				\$6,193,877	\$5,010,120	\$11,203,997	\$62,147,767	\$58,329,806	\$120,477,573			
40	% of Administrative Spend				7%	7%	7%	7%	6%	6%			
41													
42	[1] Authorized Budget: Approved for PY 2024 in D.21-06-015, Attachment 1, Table 8.												
43	[2] Reflects carry forward VEC Pilot budget from 2023 to 2024 E \$517,048 / G \$458,515 total \$975,563												
44	[3] Reflects carry forward Studies budget from 2023 to 2024 E \$404,135 / G \$296,904 total \$701,039												
45	[4] Negative expenses may be due to accrual reversal as part of normal accounting process.												
46	[5] OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.												
47													
48	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J
1	Energy Savings Assistance Program Table 2 - Main (SF, MH) Summary									
2	Pacific Gas and Electric Company									
3	Through October 31, 2024									
4										
5	ESA Main Program (Summary) Total									
6	Year-To-Date Completed & Expensed Installation									
7	Measures	Basic	Plus	Units	Quantity Installed	kWh [2] (Annual)	kW [2] (Annual)	Therms [2] (Annual)	Expenses (\$)	% of Expenditure
8	<b>Appliances</b>									
9	High Efficiency Clothes Washer	x		Each	3,561	626,595	113	64,793	3,301,932	4.0%
10	Refrigerator	x		Each	11,745	6,554,344	918	-	13,568,881	16.3%
11	New - Clothes Dryer			Each	-	-	-	-	-	0.0%
12	New - Dishwasher			Each	-	-	-	-	-	0.0%
13	New - Induction Cooking Appliance-FS			Each	-	-	-	-	-	0.0%
14	Freezers			Each	-	-	-	-	-	0.0%
15	<b>Domestic Hot Water</b>									
16	Faucet Aerator			Each	-	-	-	-	-	0.0%
17	Other Domestic Hot Water	x		Home	26,762	140,399	20	128,213	2,366,603	2.8%
18	Water Heater Tank and Pipe Insulation	x		Home	1,731	8,262	-	6,181	118,705	0.1%
19	Water Heater Repair/Replacement		x	Home	1,499	-	-	11,637	3,117,766	3.7%
20	Low-Flow Showerhead			Home	-	-	-	-	-	0.0%
21	Combined Showerhead/TSV			Home	-	-	-	-	-	0.0%
22	Heat Pump Water Heater - Electric			Each	-	-	-	-	-	0.0%
23	Heat Pump Water Heater - Gas			Each	-	-	-	-	-	0.0%
24	Heat Pump Water Heater - Propane			Each	-	-	-	-	-	0.0%
25	Heat Pump Water Heater [3]		x	Each	99	161,338	65	-	355,466	0.4%
26	Thermostatic Tub Spout/Diverter	x		Each	899	-	-	1,398	89,582	0.1%
27	Thermostatic Shower Valve			Each	-	-	-	-	-	0.0%
28	Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	0.0%
29	New - Solar Water Heating			Home	-	-	-	-	-	0.0%
30	<b>Enclosure</b>									
31	Air Sealing	x		Home	29,047	1,207,530	110	112,643	15,611,538	18.7%
32	Caulking			Home	-	-	-	-	-	0.0%
33	New - Diagnostic Air Sealing			Home	-	-	-	-	-	0.0%
34	Attic Insulation		x	Home	727	147,906	27	30,499	1,055,165	1.3%
35	New - Attic Insulation CAC NonElect Heat <sup>(1)</sup>			Home	-	-	-	-	-	0.0%
36	New - Floor Insulation			Home	1,271	154,592	28	30,237	3,855	0.0%
37	<b>HVAC</b>									
38	Removed - FAU Standing Pilot Conversion			Each	-	-	-	-	-	0.0%
39	Furnace Repair/Replacement	x		Each	1,724	-	-	(41,704)	7,397,294	8.9%
40	Room A/C Replacement			Each	-	-	-	-	-	0.0%
41	Central A/C replacement	x		Each	39	13,318	2	-	151,345	0.2%
42	Heat Pump Replacement			Each	-	-	-	-	-	0.0%
43	New - Heat Pump Replacement - CAC Gas			Each	-	-	-	-	-	0.0%
44	New - Heat Pump Replacement - CAC Propane			Each	-	-	-	-	-	0.0%
45	Evaporative Cooler (Replacement)			Each	-	-	-	-	-	0.0%
46	Evaporative Cooler (Installation)			Each	-	-	-	-	-	0.0%
47	Duct Test and Seal	x		Home	203	13,341	7	4,468	70,810	0.1%
48	Energy Efficient Fan Control			Home	12,084	2,232,826	3,145	207,789	2,479,668	3.0%
49	New - Prescriptive Duct Sealing	x		Home	22,773	2,931,968	2,121	226,777	11,294,028	13.5%
50	High Efficiency Forced Air Unit (HE FAU)			Home	35	-	-	1,058	287,711	0.3%
51	Removed - A/C Time Delay [3]			Home	-	-	-	-	-	0.0%
52	Smart Thermostat	x		Home	13,606	2,637,458	475	348,203	3,289,678	3.9%
53	New - Portable A/C			Each	10	-	-	-	4,567	0.0%
54	New - Central Heat Pump-FS (propane or gas space)			Home	-	-	-	-	-	0.0%
55	New - Wholehouse Fan	x		Each	8	1,273	2	(4)	1,155	0.0%
56	<b>Maintenance</b>									
57	Furnace Clean and Tune			Home	-	-	-	-	-	0.0%
58	Central A/C Tune up [3]	x		Home	180	23,135	26	(28)	61,768	0.1%
59	New - Lifecycle Refrigerant Management			Each	11,063	2,514,193	2,210	-	4,874,292	5.8%
60	New - Condenser Coil Cleaning			Each	-	-	-	-	-	0.0%
61	New - Fan Control Adjust			Each	-	-	-	-	-	0.0%
62	New - Refrigerant Charge Adjustment			Each	-	-	-	-	-	0.0%
63	New - Evaporator Coil			Each	-	-	-	-	-	0.0%
64	HVAC Air Filter Service			Each	-	-	-	-	-	0.0%
65	New - Evaporative Cooler - Maint Functioning			Each	-	-	-	-	-	0.0%
66	New - Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	0.0%
67	New - Evaporative Cooler Maintenance			Home	-	-	-	-	-	0.0%
68	<b>Lighting</b>									
69	Removed - Interior Hard wired LED fixtures	x		Each	-	-	-	-	-	0.0%
70	Exterior Hard wired LED fixtures	x		Each	-	-	-	-	-	0.0%
71	Removed - LED Torchiere	x		Each	-	-	-	-	-	0.0%
72	Removed - Occupancy Sensor			Each	-	-	-	-	-	0.0%
73	Removed - LED Night Light			Each	-	-	-	-	-	0.0%
74	LED Reflector Bulbs	x		Each	30,933	350,226	8	(734)	258,798	0.3%
75	LED A-Lamps	x		Each	278,480	2,673,346	66	(6,330)	2,377,352	2.8%
76	<b>Miscellaneous</b>									
77	Pool Pumps		x	Each	238	260,117	36	-	436,856	0.5%
78	Power Strip			Each	-	-	-	-	-	0.0%
79	Power Strip Tier II	x		Each	12,380	2,225,416	45	-	1,045,491	1.3%
80	New - Air Purifier		x	Home	413	-	-	-	94,293	0.1%
81	Cold Storage		x	Each	19	-	-	-	6,069	0.0%
82	New - Comprehensive Home Health and Safety Check-up			Home	-	-	-	-	-	0.0%
83	New - CO and Smoke Alarm			Each	-	-	-	-	-	0.0%
84	<b>Pilots</b>									
85										
86	<b>Customer Enrollment</b>									
87	ESA Outreach & Assessment			Home	43,651	-	-	-	\$ 6,479,294	7.8%
88	ESA In-Home Energy Education			Home	43,651	-	-	-	\$ 3,287,948	3.9%
89										
90	Total Savings/Expenditures					24,877,580	9,423	1,125,097	\$ 83,487,911	
91										
92	Total Households Weatherized [1]				33,011					
93										
94	<b>Households Treated</b>									
95	- Single Family Households Treated			Home	39,157					
96	- Multi-family Households Treated (In-unit)			Home	15					
97	- Mobile Homes Treated			Home	4,479					
98	Total Number of Households Treated			Home	43,651					
99	# Eligible Households to be Treated for PY			Home	54,876					
100	% of Households Treated			%	80%					
101	- Master-Meter Households Treated			Home	1,610					
102										
103	Year to Date Expenses[4]									
104	ESA Program - Main			Electric		Gas		Total		
105	Administration [5]				\$4,071,539	\$3,610,610		\$7,682,149		
106	Direct Implementation (Non-Incentive) [6]				\$2,755,066	\$2,443,172		\$5,198,238		
107	Direct Implementation [7]				\$42,495,706	\$40,532,130		\$83,027,835		<<Includes measures costs
108										
109	TOTAL ESA Main COSTS				\$49,322,311	\$46,585,911		\$95,908,222		
110										
111	[1] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, and minor home repairs.									
112	[2] All savings are calculated based on the following sources: DNV/GL Impact Evaluation Program Years 2015-2017 Impact II, or ESA workpapers.									
113	[3] Savings values updated in July 2022 based on workpaper updates									
114	[4] Total ESA Main YTD expenses are reported in ESA Table 1.									
115	[5] Administrative includes expenses from Training Center, Inspections, Marketing and Outreach, Studies, Regulatory Compliance, General Administrative, and CPUC Energy Division categories.									
116	[6] Direct Implementation (Non-Incentive) includes expenses from Implementation category.									
117	[7] Direct Implementation includes expenses from Appliances, Domestic Hot Water, Enclosure, HVAC, Lighting, Miscellaneous, Customer Enrollment, In-Home Education, Safety Unexpected Overhead Costs, and VEC Pilot.									
118										
119										
120	NOTE: Any measures noted as 'New' have been added during the course of this program year.									
121	NOTE: Any measures noted as 'Removed' are no longer offered by the program but have been kept for tracking purposes.									
122	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H	I	J
1	Energy Savings Assistance Program Table 2A - Multifamily Whole Building (MF CAM, MF In-Unit, WFWB) Summary									
2	Pacific Gas and Electric Company									
3	Through October 24, 2024									
4	Table 2A ESA Program - Multifamily Whole Building <sup>5</sup>									
5	Year-To-Date Completed & Expensed Installation									
6	Units (of Measure such as "each")	Measure Type (In-unit vs Common Area) <sup>[6]</sup>	Quantity Installed	Number of Units for Cap-kBTU/h and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure	
7	Measures <sup>[1]</sup>									
8	Appliances									
9	High Efficiency Clothes Washer	Each	In-Unit	151	-	740	0.13	3,220.00	\$ 141,221	1.27%
10	Refrigerators	Each	In-Unit	4,012	-	856,495	119.91	-	\$ 2,051,795	18.50%
11	Refrigerators	Each	CAMWB	1	-	56	0.01	(1.54)	\$ 1,019	0.01%
12	Domestic Hot Water									
13	New, Non-Condensing Domestic Hot Water Boiler	Cap-kBtu/h	CAMWB	-	-	-	-	-	\$ -	0.00%
14	New, Condensing Domestic Hot Water Boiler	Cap-kBtu/h	CAMWB	-	-	-	-	-	\$ -	0.00%
15	Storage Water Heater	Cap-kBtu/h	CAMWB	-	-	-	-	-	\$ -	0.00%
16	Tankless Water Heater	Cap-kBtu/h	CAMWB	-	-	-	-	-	\$ -	0.00%
17	Heat Pump Water Heater	kW	CAMWB	-	-	-	-	-	\$ -	0.00%
18	Demand Control DHW Recirculation Pump	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
19	Low flow Showerhead	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
20	Faucet Aerator	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
21	Other Hot Water	Household	In-Unit	9,989	-	43,607	6	63,333	\$ 548,785	4.95%
22	Thermostatic Tub Spout/Diverter	Each	In-Unit	386	-	-	-	323	\$ 35,924	0.32%
23	Water Heater Tank and Pipe Insulation	Household	In-Unit	394	-	5,265	-	2,376	\$ 24,604	0.22%
24	Water Heater Repair/Replacement	Household	In-Unit	399	-	-	-	445	\$ 126,639	1.14%
25	Heat Pump Water Heater	Each	In-Unit	-	-	-	-	-	\$ -	0.00%
26	Hot Water Pipe Insulation	Each	CAMWB	18	-	-	-	396.90	\$ 347	0.00%
27	Boiler Controls	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
28	Envelope									
29	Whole Building Attic Insulation	Sq Ft	CAMWB	-	-	-	-	-	\$ -	0.00%
30	Wall Insulation Blow-in	Sq Ft	CAMWB	-	-	-	-	-	\$ -	0.00%
31	Windows	Sq Ft	CAMWB	-	-	-	-	-	\$ -	0.00%
32	Window Film	Sq Ft	CAMWB	-	-	-	-	-	\$ -	0.00%
33	Air Sealing	Household	In-Unit	11,351	-	495,650	45	33,592	\$ 3,036,254	27.37%
34	Attic Insulation	Household	In-Unit	148	-	34,544	6.22	2,997.60	\$ 52,220	0.47%
35	HVAC									
36	Air Conditioners Split System	Cap-Tons	CAMWB	-	-	-	-	-	\$ -	0.00%
37	Heat Pump Split System	Cap-Tons	CAMWB	-	-	-	-	-	\$ -	0.00%
38	New, Packaged Air Conditioner	Cap-Tons	CAMWB	-	-	-	-	-	\$ -	0.00%
39	Package Terminal A/C	Cap-Tons	CAMWB	-	-	-	-	-	\$ -	0.00%
40	Package Terminal Heat Pump	Cap-Tons	CAMWB	-	-	-	-	-	\$ -	0.00%
41	Furnace Replacement	Cap-kBtu/h	CAMWB	-	-	-	-	-	\$ -	0.00%
42	Space Heating Boiler	Cap-kBtu/h	CAMWB	-	-	-	-	-	\$ -	0.00%
43	Smart Thermostats	Each	CAMWB	4	-	166	-	32.32	\$ 1,144	0.01%
44	Smart Thermostats	Each	In-Unit	1,479	-	265,127	48	29,693	\$ 357,483	3.22%
45	Furnace Repair/Replacement	Each	In-Unit	1,607	-	-	-	(1,595.00)	\$ 194,011	1.75%
46	Central A/C Replacement	Each	In-Unit	-	-	-	-	-	\$ -	0.00%
47	High Efficiency Forced Air Unit (HE FAU)	Each	In-Unit	-	-	-	-	-	\$ -	0.00%
48	Portable A/C	Each	In-Unit	-	-	-	-	-	\$ -	0.00%
49	Central A/C Tune up	Each	In-Unit	1,535	-	274,383	211.60	(0.63)	\$ 756,471	6.82%
50	Smart Efficient Fan Control	Each	In-Unit	920	-	168,809	204.93	4,469.36	\$ 163,213	1.47%
51	Prescriptive Duct Sealing	Each	In-Unit	1,711	-	190,757	137.97	14,339.00	\$ 887,141	8.00%
52	Blower Motor Retrofit	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
53	Efficient Fan Controller	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
54	Lighting									
55	Interior LED Lighting	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
56	Interior TLED Type A Lamps	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
57	Interior TLED Type C Lamps	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
58	New, LED T8 Lamp - Interior	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
59	New, LED T8 Lamp - Exterior	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
60	Interior LED Fixture	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
61	Interior LED Screw-in	Each	CAMWB	5	-	669	0.01	(9.07)	\$ 72	0.00%
62	Interior LED Exit Sign	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
63	Exterior LED Lighting	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
64	New, LED Parking Garage Fixtures	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
65	LED Exterior Wall or Pole Mounted Fixture	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
66	LED Corn Lamp for Exterior Wall or Pole Mounted	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
67	Exterior LED Lighting - Pool	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
68	Wall or Ceiling Mounted Occupancy Sensor	Each	CAMWB	2	-	61	-	(1.06)	\$ 179	0.00%
69	LED Diffuse A-Lamps	Each	In-Unit	54,533	-	521,289	13	(1,232)	\$ 434,907	3.92%
70	LED Reflector Bulbs	Each	In-Unit	1,001	-	11,293	0	(24)	\$ 8,513	0.08%
71	Miscellaneous									
72	Tier-2 Smart Power Strip	Each	In-Unit	2,957	-	383,056	30	-	\$ 220,034	1.98%
73	Variable Speed Pool Pump	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
74	Smart Power Strip Tier II	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
75	Cool Storage	Each	In-Unit	-	-	-	-	-	\$ -	0.00%
76	Air Purifier	Home	In-Unit	66	-	-	-	-	\$ 16,494	0.15%
77	CO and Smoke Alarm	Each	In-Unit	-	-	-	-	-	\$ -	0.00%
78	CO and Smoke Alarm	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
79	Minor Repair	Each	In-Unit	395	-	-	-	-	\$ 14,492	0.13%
80	Advanced Keyboard	Each	In-Unit	-	-	-	-	-	\$ -	0.00%
81	Advanced Keyboard	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
82	Electrification									
83	New - Central Heat Pump-FS (propane or gas space)	Each	In-Unit	-	-	-	-	-	\$ -	0.00%
84	Heat Pump Clothes Dryer - FS	Each	In-Unit	-	-	-	-	-	\$ -	0.00%
85	Induction Cooktop - FS	Each	In-Unit	-	-	-	-	-	\$ -	0.00%
86	Ductless Mini-split Heat Pump - FS	Each	In-Unit	-	-	-	-	-	\$ -	0.00%
87	Heat Pump Water Heater - FS	Each	In-Unit	-	-	-	-	-	\$ -	0.00%
88	Heat Pump Pool Heater - FS	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
89	Ductless Mini Split - FS	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
90	Heat Pump Water Heater - FS	Each	CAMWB	-	-	-	-	-	\$ -	0.00%
91	Customer Enrollment - In Unit									
92	ESA Outreach & Assessment	Household	In-Unit	29,073	-	-	-	-	\$ 1,478,455	13.33%
93	ESA In-Home Energy Education	Household	In-Unit	22,474	-	-	-	-	\$ 540,685	4.87%
94	Ancillary Services									
95	AuditM									
96	Total			144,611	0	3,252,567	823	152,354	\$ 11,092,103	100.00%
97										
98										
99	Multifamily Properties Treated									
100	Total Number of Multifamily Properties Treated <sup>2</sup>	Number		3						
101	Subtotal of Master-metered Multifamily Properties Treated	Number		0						
102	Total Number of Multifamily Tenant Units w/in Properties Treated <sup>3</sup>	Number		183						
103	Total Number of buildings w/in Properties Treated	Number		30						
104										
105	Multifamily Properties Treated (In-Unit)									
106	Total Number of households individually treated (in-unit)	Number		14,158						
107										
108	Year to Date Expenses									
109	ESA Program - MFWB	Electric	Gas	Total						
110	Administration	\$1,203,159	\$1,066,952	\$2,270,111						
111	Direct Implementation (Non-Incentive)	\$2,015,336	\$1,785,366	\$3,800,702						
112	Direct Implementation	\$5,405,538	\$5,165,786	\$10,571,325						
113	SPOC	\$202,169	\$179,282	\$381,450						
114	TOTAL MFWB COSTS	\$8,826,202	\$8,197,386	\$17,023,588						
115										
116										
117	[1] Measures are customized by each IOU, see Table 2B-1, Eligible Measures List. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures. PG&E inadvertently misreported the number of DHW, Furnace, and Window installations in August that the quantities were reported in system output (x80) for DHW and Furnace, and in sq ft sizes for Windows. These totals have been corrected in this month's report.									
118	Highlighted in red are the in-unit measure types that were not included in the previous version of the table.									
119	Add two new CAMWB measure categories "Refrigerator," "Smart Thermostat" that were not included in the previous tables. Added in-unit and CAMWB new measure "Advanced Keyboard" that were approved in October.									
120										
121	[2] Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.									
122										
123	[3] Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.									
124										
125	[4] Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.									
126										
127	[5] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D 16-11-022, modified by D 17-12-009, where 65% of tenants are income eligible based (at or below 200% of the Federal Poverty Guidelines).									
128	[6] Measure type column added to identify if a measure is for in-unit or common area/whole building because they use different workpaper savings.									
129	[7] Total quantity installed will not be reported starting June 2024 as the units of measures are not the same for all MFWB measures.									
130	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									
131	NOTE: Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.									
132	NOTE: "Quantity Installed" values highlighted in red were entered incorrectly in previous monthly reports. The quantity should reflect the number of households received the corresponding measures, the quantities reported in the previous monthly reports were for the number of individual measures installed which are incorrect.									

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 2B - Pilot Plus and Pilot Deep																
2	Pacific Gas and Electric Company																
3	Through October 31, 2024																
4																	
5																	
6																	
7	Measures <sup>(2)</sup>	Units	Year-To-Date Completed & Expensed Installation <sup>(1)</sup>						Year-To-Date Completed & Expensed Installation <sup>(1)</sup>								
8	Appliances		Quantity Installed	kWh <sup>(3)</sup> (Annual)	kW <sup>(3)</sup> (Annual)	Therms <sup>(3)</sup> (Annual)	Expenses (\$) <sup>(4)</sup>	% of Expenditure	Measures <sup>(2)</sup>	Units	Quantity Installed	kWh <sup>(3)</sup> (Annual)	kW <sup>(3)</sup> (Annual)	Therms <sup>(3)</sup> (Annual)	Expenses (\$) <sup>(4)</sup>	% of Expenditure	
9	Efficient Electric Dryer	Each	6	2,086	-	(5)	\$ 7,500	0.5%	Efficient Electric Dryer	Each	14	5,104	-	(16)	\$ 16,689	0.8%	
10	Heat Pump Dryer	Each	1	191	-	(0)	\$ 1,200	0.1%	Heat Pump Dryer	Each	2	284	-	25	\$ 4,575	0.2%	
11	High Efficiency Clothes Washers	Each	7	(74)	0.4	(9)	\$ 8,500	0.5%	High Efficiency Clothes Washers	Each	13	(338)	0.1	96	\$ 14,888	0.7%	
12	Induction Cooktop/Range	Each	4	294	0.0	(1)	\$ 5,988	0.4%	Induction Cooktop/Range	Each	2	(100)	-	56	\$ 3,500	0.2%	
13	Pool Pump Retrocommissioning (RCx)	Each	1	986	0.0	-	\$ 2,200	0.1%	Pool Pump RCx	Each	5	2,753	0.7	-	\$ 12,310	0.6%	
14	Pool Pump Replacement	Each	2	1,276	0.8	-	\$ 4,213	0.3%	Pool Pump Replacement	Each	8	5,509	2.6	-	\$ 20,957	1.1%	
15	Refrigerator	Each	23	4,756	1.8	(73)	\$ 37,349	2.3%	Refrigerator	Each	27	7,728	1.2	(134)	\$ 41,501	2.1%	
16	Standard Electric Range	Each	1	75	(0.1)	(0)	\$ 1,200	0.1%	Standard Electric Range	Each	-	-	-	-	\$ -	0.0%	
17	Tier 2 Adv Power Strip w Bluetooth	Each	7	1,134	-	-	\$ 98	0.0%	Tier 2 Adv Power Strip w Bluetooth	Each	13	2,106	-	-	\$ 737	0.0%	
18	Domestic Hot Water								Domestic Hot Water								
19	Combined Showerhead/TSV	Each	-	-	-	-	\$ -	0.0%	Combined Showerhead/TSV	Each	-	-	-	-	\$ -	0.0%	
20	Heat Pump Water Heater	Each	1	221	0.0	-	\$ 5,000	0.3%	Heat Pump Water Heater <sup>(1)(1)</sup>	Each	1	-	-	-	\$ -	0.0%	
21	Heat Pump Water Heater - Fuel Sub	Each	-	-	-	-	\$ -	0.0%	Heat Pump Water Heater - Fuel Sub	Each	1	(348)	-	116	\$ 4,522	0.2%	
22	Heat Pump Water Heater - Fuel Sub (120V)	Each	-	-	-	-	\$ -	0.0%	Heat Pump Water Heater - Fuel Sub (120V)	Each	3	(2,052)	-	591	\$ 16,884	0.8%	
23	Low Flow Faucet Aerator	Each	24	156	-	110	\$ 368	0.0%	Low Flow Faucet Aerator	Each	11	71	-	51	\$ 144	0.0%	
24	Low Flow Showerhead	Each	14	91	-	64	\$ 352	0.0%	Low Flow Showerhead	Each	23	149	-	106	\$ 837	0.0%	
25	Storage Water Heater	Each	58	38	-	1,867	\$ 150,614	9.4%	Storage Water Heater	Each	81	12	-	2,766	\$ 215,543	10.8%	
26	Tankless On-Demand	Each	-	-	-	-	\$ -	0.0%	Tankless On-Demand	Each	-	-	-	-	\$ -	0.0%	
27	Thermostat-controlled Shower Valve	Each	6	-	-	-	\$ 254	0.0%	Thermostat-controlled Shower Valve	Each	15	-	-	-	\$ 431	0.0%	
28	Tub Diverter/ Tub Spout	Each	-	-	-	-	\$ -	0.0%	Tub Diverter/ Tub Spout	Each	-	-	-	-	\$ -	0.0%	
29	Water Heater Blanket	Each	2	-	-	(3)	\$ 263	0.0%	Water Heater Blanket	Each	-	-	-	-	\$ -	0.0%	
30	Water Heater Pipe Insulation	Lin. Ft	-	-	-	-	\$ -	0.0%	Water Heater Pipe Insulation	Lin. Ft	-	-	-	-	\$ -	0.0%	
31	Enclosure <sup>(6)</sup>								Enclosure <sup>(6)</sup>								
32	Attic Insulation	Home	42	4,418	33.3	981	\$ 85,684	5.3%	Attic Insulation	Home	58	9,862	68.4	2,266	\$ 135,847	6.8%	
33	Diagnostic Air Sealing	Home	37	(359)	3.4	362	\$ 26,898	1.7%	Diagnostic Air Sealing	Home	40	(264)	3.2	443	\$ 29,223	1.5%	
34	Exterior Wall Insulation	Home	-	-	-	-	\$ -	0.0%	Exterior Wall Insulation	Home	6	560	4.7	797	\$ 23,743	1.2%	
35	Floor Insulation	Home	2	(14)	-	64	\$ 7,840	0.5%	Floor Insulation	Home	11	(378)	-	786	\$ 35,311	1.8%	
36	HVAC								HVAC								
37	Central A/C	Each	74	32,288	31.6	-	\$ 502,600	31.3%	Central A/C	Each	86	53,990	20.4	-	\$ 592,074	29.7%	
38	Fan Controller for A/C	Each	1	-	-	-	\$ 266	0.0%	Fan Controller for A/C	Each	-	-	-	-	\$ -	0.0%	
39	New Portable A/C	Each	-	-	-	-	\$ -	0.0%	New Portable A/C	Each	-	-	-	-	\$ -	0.0%	
40	High Efficiency Furnace	Each	77	1,518	0.9	2,873	\$ 426,779	26.6%	High Efficiency Furnace	Each	84	268	0.6	3,543	\$ 454,879	22.8%	
41	Diagnostic Duct Sealing	Each	175	6,470	22.1	876	\$ 28,964	1.8%	Diagnostic Duct Sealing	Each	249	11,918	23.3	1,354	\$ 41,539	2.1%	
42	Duct Replacement	Each	196	2,056	4.0	257	\$ 30,713	1.9%	Duct Replacement	Each	86	2,192	2.6	314	\$ 37,472	1.9%	
43	Duct Sealing with Equipment Upgrade	Each	5	168	0.2	27	\$ 1,092	0.1%	Duct Sealing with Equipment Upgrade	Each	8	547	0.4	6	\$ 1,812	0.1%	
44	Ducted Heat Pump	Each	-	-	-	-	\$ -	0.0%	Ducted Heat Pump	Each	3	(2,924)	5.6	451	\$ 21,600	1.1%	
45	Ducted Heat Pump - Fuel Substitution	Each	-	-	-	-	\$ -	0.0%	Ducted Heat Pump - Fuel Substitution	Each	1	-	1.0	5	\$ 7,571	0.4%	
46	Ductless Heat Pump	Each	-	-	-	-	\$ -	0.0%	Ductless Heat Pump	Each	-	-	-	-	\$ -	0.0%	
47	Ductless Heat Pump - Fuel Substitution	Each	-	-	-	-	\$ -	0.0%	Ductless Heat Pump - Fuel Substitution	Each	-	-	-	-	\$ -	0.0%	
48	Smart Thermostat	Each	42	0	1.2	-	\$ 13,123	0.8%	Smart Thermostat	Each	52	(595)	1.0	632	\$ 15,473	0.8%	
49	Whole House Fan	Each	-	-	-	-	\$ -	0.0%	Whole House Fan	Each	-	-	-	-	\$ -	0.0%	
50	Packaged HVAC	Each	18	6,830	-	72	\$ 190,464	11.9%	Packaged HVAC	Each	16	5,944	-	87	\$ 163,346	8.2%	
51	Maintenance								Maintenance								
52	Minor Home Repair	Home	56	-	-	-	\$ 31,487	2.0%	Minor Home Repair	Home	89	-	-	-	\$ 45,315.85	2.3%	
53	Lighting								Lighting								
54	A-Lamp LED	Each	165	1,426	0.0	(33)	\$ 1,552	0.1%	A-Lamp LED	Each	244	2,108	-	(48)	\$ 3,156	0.2%	
55	Reflector Lamp LED	Each	3	31	0.0	(1)	\$ 24	0.0%	Reflector Lamp LED	Each	2	20	-	(1)	\$ 20	0.0%	
56	Miscellaneous								Miscellaneous								
57	Cool Storage	Each	-	-	-	-	\$ -	0.0%	Cool Storage	Each	-	-	-	-	\$ -	0.0%	
58	New Air Purifier	Each	-	-	-	-	\$ -	0.0%	New Air Purifier	Each	-	-	-	-	\$ -	0.0%	
59	Customer Enrollment <sup>(4)</sup>								Customer Enrollment <sup>(4)</sup>								
60	ESA Outreach & Assessment	Home	120				\$ 31,430	2.0%	ESA Outreach & Assessment	Home	114				\$ 29,858.88	1.5%	
61	ESA In-Home Energy Education	Home	120				\$ -	0.0%	ESA In-Home Energy Education	Home	114				\$ -	0.0%	
62	Total Savings/Expenditures			65,671	99.6	7,428	\$ 1,604,016	100.0%	Total Savings/Expenditures			104,126	125.8	14,292	\$ 1,991,756	100.0%	
63	Households Treated	Total							Households Treated	Total							
64	- Single Family Households Treated	Home	120						- Single Family Households Treated	Home	114						
65	- Mobile Homes Treated	Home	-						- Mobile Homes Treated	Home	-						
66	Total Number of Households Treated	Home	120						Total Number of Households Treated	Home	114						
67																	
68																	
69																	
70																	
71																	
72																	
73	ESA Program - Pilot Plus and Pilot Deep	Electric	Gas	Total					ESA Program - Pilot Plus and Pilot Deep	Electric	Gas	Total					
74	Administration <sup>(1)</sup>	\$236,277	\$209,528	\$445,805					Administration <sup>(1)</sup>	\$236,277	\$209,528	\$445,805					
75	Direct Implementation (Non-Incentive) <sup>(2)</sup>	\$825,570	\$732,109	\$1,557,679					Direct Implementation (Non-Incentive) <sup>(2)</sup>	\$825,570	\$732,109	\$1,557,679					
76	Direct Implementation <sup>(3)</sup>	\$2,936,224	\$2,603,822	\$5,540,046	<<Includes measures costs				Direct Implementation <sup>(3)</sup>	\$2,936,224	\$2,603,822	\$5,540,046					
77	TOTAL Pilot Plus and Pilot Deep COSTS	\$3,998,071	\$3,545,459	\$7,543,530					TOTAL Pilot Plus and Pilot Deep COSTS	\$3,998,071	\$3,545,459	\$7,543,530					
78																	
79																	
80																	
81	ESA Program - Pilot Plus and Pilot Deep	Electric	Gas	Total					ESA Program - Pilot Plus and Pilot Deep	Electric	Gas	Total					
82	Inspections	\$18,691	\$16,575	\$35,266					Inspections	\$18,691	\$16,575	\$35,266					
83	Marketing and Outreach	\$44,736	\$39,672	\$84,408					Marketing and Outreach	\$44,736	\$39,672	\$84,408					
84	General (PG&E) Administration	\$130,498	\$115,725	\$246,224					General (PG&E) Administration	\$130,498	\$115,725	\$246,224					
85	Direct Implementer - ADMIN	\$825,570	\$732,109	\$1,557,679					Direct Implementer - ADMIN	\$825,570	\$732,109	\$1,557,679					
86	EM&V Studies	\$42,351	\$37,557	\$79,908					EM&V Studies	\$42,351	\$37,557	\$79,908					
87	Direct Installation - Materials	\$2,863,035	\$2,538,918	\$5,401,954					Direct Installation - Materials	\$2,863,035	\$2,538,918	\$5,401,954					
88	Performance Incentive	\$0	\$0	\$0					Performance Incentive	\$0	\$0	\$0					
89	Home Audit, Test-In-Test-Out	\$32,483	\$28,806	\$61,289					Home Audit, Test-In-Test-Out	\$32,483	\$28,806	\$61,289					
90	Remediation & Mitigation	\$40,706	\$36,098	\$76,803					Remediation & Mitigation	\$40,706	\$36,098	\$76,803					
91	WEAT	\$0	\$0	\$0					WEAT	\$0	\$0	\$0					
92																	
93	[1] "Completed and Expensed Installation" project savings and expenses will be reported when projects have been fully closed (i.e. inspected, issues resolved, permits closed as applicable) and reported by Pilot Implementer to PG&E. All measures and savings from a project will be reported as either Pilot Plus or Pilot Deep. Savings from a single project will not span both tables.																
94	[2] The measure list for PG&E Pilot Plus and Deep is unique to the pilot and differs from Main ESA. Some measures were recategorized in May 2023 to better align with Main ESA categorization.																
95	[3] Energy savings are reported based on best available information at the time. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until savings estimates are reportable (typically 12 months post installation).																
96	[4] In the PG&E Pilot Plus and Deep delivery model, the home assessment, enrollment, and customer energy education occur at the same visit. Cost tracking between "ESA Outreach & Assessment" and "ESA In-Home Energy Education" cannot be precisely tracked. Rather, the full cost of the visit will be tracked as ESA Outreach & Assessment.																
97	[5] Final, disaggregated costs for measure installations will be reported in Table 2C once projects are fully completed and billed to PG&E by the Pilot Implementer.																
98	[6] Total ESA Pilot Plus and Pilot Deep YTD expenses may contain a combination of expenses and accrued expenses as reported in ESA Table Summary.																
99	[7] Administration includes expenses from the following categories: General Administration, Regulatory Compliance, Training, Inspections, Marketing and Outreach, and Evaluation.																
100	[8] Direct Implementation (Non-Incentive) includes expenses for Implementer Administration and Marketing.																
101	[9] Direct Implementation includes expenses for measures delivery.																
102	[10] Enclosure: Attic Insulation, Floor Insulation and Wall Insulation units change from square feet to per home, to align with Main ESA (December 2023).																
103	[11] One heat pump water heater was installed fully utilizing TECH Clean California program funds. Therefore, savings values and measure cost are omitted from this report.																
104	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2C - Building Electrification Retrofit Pilot (SCE only) Summary							
2	Pacific Gas and Electric Company							
3	Through October 31, 2024							
4								
5	ESA Program - Building Electrification Retrofit Pilot <sup>[1][4]</sup>							
6	Year-To-Date Completed & Expensed Installation							
7	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	Appliances							
9	Electric Dryer	Each						
10	Heat Pump Dryer	Each						
11	Induction Cooktop	Each						
12	Induction Range	Each						
13	Domestic Hot Water							
14	Heat Pump Water Heater	Each						
15	Enclosure							
16	Attic Insulation	Home						
17	HVAC							
18	Heat Pump HVAC	Each						
19	Duct Seal	Each						
20	Smart Thermostat	Each						
21	Miscellaneous <sup>[2]</sup>							
22	Minor Home Repair	Home						
23	Carbon Monoxide/Smoke Alarm	Each						
24	Electric Panel	Each						
25	Electric Sub-Panel	Each						
26	Electrical Circuit Run	Each						
27	Induction Cookware	Home						
28	Customer Enrollment							
29	Energy Assessment	Home						
30								
31	Total Savings/Expenditures							
32								
33	Households Treated		Total					
34	Single Family Households Treated	Home						
35	Estimated Avg. Annual Bill Savings Treated <sup>[3]</sup>	Home						
36								
37								
38		Year to Date Expenses						
39	ESA Program - Building Electrification	Electric	Gas	Total				
40	Administration							
41	Direct Implementation (Non-Incentive)							
42	Direct Implementation							<<Includes measures costs
43								
44	TOTAL Building Electrification COSTS							
45								
46	<sup>[1]</sup> The costs for the following measures are included in the overall expenditures of the BE Pilot: additional line set for ductless mini-splits and building permits.							
47	<sup>[2]</sup> These measures do not have any savings associated and may be required to complete the installation to electrify the residential end-uses of participating households.							
48	<sup>[3]</sup> Estimated average annual bill savings will be calculated prior to participation and must not increase total energy costs.							
49	<sup>[4]</sup> No installation data to report as of October 2023.							

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2D - Clean Energy Homes New Construction Pilot (SCE ONLY <sup>(1)</sup> )							
2	Pacific Gas and Electric Company							
3	Through October 31, 2024							
4								
5	ESA Program - Clean Energy Homes New Construction Pilot [1]							
6	ESA CEH Program Offerings	Units	Monthly Total	Monthly Total Units (Living Units)	YTD Total	YTD Total Units (Living Units)	Estimated Incentive Expenses (\$)	% Incentive Budget
7	Interest form submitted	Homes						
8	Interest form denied	Homes						
9	Application for direct design assistance (in progress)	Homes						
10	Applications for design incentive (in progress)	Homes						
11	Application for direct design assistance (completed)	Homes						
12	Applications for design incentive (completed)	Homes						
13	Applications for tenant education incentive (in progress)	Homes						
14	Applications for tenant education incentive (completed)	Homes						
15	Total Savings/Expenditures							
16	-							
17								
18	ESA CEH Outreach and Education	Units	Monthly Total	YTD Total				
19	Webinars	Number of webinars						
20	Active leads	Unique developer						
21								
22								
23	Design Assistance Completed Applications	Units	Quantity	Compliance Margin Designed kWh (Annual)*	Compliance Margin Designed BTU (Annual)*	Avoided CO2 Emissions	Estimated Incentive Expenses (\$)	% Incentive Budget
24		Homes					\$ -	0.00%
25		Homes					\$ -	0.00%
26	Total Savings/Expenditures						\$ -	0.00%
27								
28	Year to Date Expenses							
29	ESA Program - Clean Energy Homes	Electric	Gas	Total				
30	Administration	\$ -	\$ -	\$ -				
31	Direct Implementation (Non-Incentive)	\$ -	\$ -	\$ -				
32	Direct Implementation	\$ -	\$ -	\$ -	<<Includes measures costs			
33								
34	TOTAL Clean Energy Homes COSTS	\$ -	\$ -	\$ -				

	A	B	C	D	E	F	G	H	I	J
1	<b>Energy Savings Assistance Program Table 2E - CSD Leveraging</b>									
2	<b>Pacific Gas and Electric Company</b>									
3	<b>Through October 31, 2024</b>									
4										
5	<b>ESA Program - CSD Leveraging</b>									
6	<b>Year-To-Date Completed &amp; Expensed Installation</b>									
7	<b>Measures</b>	<b>Basic</b>	<b>Plus</b>	<b>Units</b>	<b>Quantity Installed</b>	<b>kWh (Annual)</b>	<b>kW (Annual)</b>	<b>Therms (Annual)</b>	<b>Expenses (\$)</b>	<b>% of Expenditure</b>
8	<b>Appliances</b>									
9	High Efficiency Clothes Washer			Each	-	-	-	-	-	-
10	Refrigerator			Each	-	-	-	-	-	-
11	New - Clothes Dryer [1]			Each	-	-	-	-	-	-
12	New - Dishwasher [1]			Each	-	-	-	-	-	-
13	Freezers [1]			Each	-	-	-	-	-	-
14	<b>Domestic Hot Water</b>									
15	Faucet Aerator			Home	-	-	-	-	-	-
16	Water Heater Tank and Pipe Insulation			Home	-	-	-	-	-	-
17	Water Heater Repair/Replacement			Each	-	-	-	-	-	-
18	Low-Flow Showerhead / Combined Showerhead/TSV			Home	-	-	-	-	-	-
19	Heat Pump Water Heater			Each	-	-	-	-	-	-
20	Thermostatic Tub Spout/Diverter			Home	-	-	-	-	-	-
21	Thermostatic Shower Valve			Home	-	-	-	-	-	-
22	New - Solar Water Heating [1]				-	-	-	-	-	-
23	<b>Enclosure</b>									
24	Air Sealing			Home	-	-	-	-	-	-
25	Caulking			Home	-	-	-	-	-	-
26	New - Diagnostic Air Sealing [1]			Home	-	-	-	-	-	-
27	Attic Insulation			Home	-	-	-	-	-	-
28	New - Floor Insulation [1]			Home	-	-	-	-	-	-
29	<b>HVAC</b>									
30	Removed - FAU Standing Pilot Conversion [1]			Each	-	-	-	-	-	-
31	Furnace Repair/Replacement			Each	-	-	-	-	-	-
32	Room A/C Replacement [1]			Each	-	-	-	-	-	-
33	Central A/C replacement			Each	-	-	-	-	-	-
34	Heat Pump A/C Replacement			Each	-	-	-	-	-	-
35	Evaporative Cooler (Replacement) [1]			Each	-	-	-	-	-	-
36	Evaporative Cooler (Installation) [1]			Each	-	-	-	-	-	-
37	Duct Test and Seal [1]			Home	-	-	-	-	-	-
38	Energy Efficient Fan Control [1]			Home	-	-	-	-	-	-
39	New - Prescriptive Duct Sealing			Home	-	-	-	-	-	-
40	High Efficiency Forced Air Unit (HE FAU) [1]			Home	-	-	-	-	-	-
41	Removed - A/C Time Delay [1]			Home	-	-	-	-	-	-
42	Smart Thermostat			Home	-	-	-	-	-	-
43	New - Portable A/C [1]			Each	-	-	-	-	-	-
44	New - Central Heat Pump-FS (propane or gas space) [1]			Each	-	-	-	-	-	-
45	New - Wholehouse Fan [1]			Each	-	-	-	-	-	-
46	<b>Maintenance</b>									
47	Furnace Clean and Tune [1]			Home	-	-	-	-	-	-
48	Central A/C Tune up [1]			Home	-	-	-	-	-	-
49	New - Evaporative Cooler Maintenance [1]			Home	-	-	-	-	-	-
50	<b>Lighting</b>									
51	Removed - Interior Hard wired LED fixtures [1]			Each	-	-	-	-	-	-
52	Exterior Hard wired LED fixtures			Each	-	-	-	-	-	-
53	Removed - LED Torchier [1]			Each	-	-	-	-	-	-
54	Removed - Occupancy Sensor [1]			Each	-	-	-	-	-	-
55	Removed - LED Night Light [1]			Each	-	-	-	-	-	-
56	LED Reflector Bulbs			Each	-	-	-	-	-	-
57	LED A-Lamps			Each	-	-	-	-	-	-
58	<b>Miscellaneous</b>									
59	Pool Pumps [1]			Each	-	-	-	-	-	-
60	Power Strip [1]			Each	-	-	-	-	-	-
61	Power Strip Tier II			Each	-	-	-	-	-	-
62	NEW - Air Purifier [1]			Home	-	-	-	-	-	-
63	Cold Storage [1]			Each	-	-	-	-	-	-
64	New - Comprehensive Home Health and Safety Check-up [1]			Home	-	-	-	-	-	-
65	New - CO and Smoke Alarm [1]			Each	-	-	-	-	-	-
66	<b>Pilots</b>									
67		-		-	-	-	-	-	-	-
68	<b>Customer Enrollment</b>									
69	ESA Outreach & Assessment			Home	-	-	-	-	-	-
70	ESA In-Home Energy Education			Home	-	-	-	-	-	-
71										
72	<b>Total Savings/Expenditures</b>			-	-	-	-	-	-	-
73										
74	Total Households Weatherized			-	-	-	-	-	-	-
75										
76	<b>CSD MF Tenant Units Treated</b>					<b>Total</b>				
77	-			-	-	-				
78	-			-	-	-				
79										
80										
81					<b>Year to Date Expenses<sup>[2]</sup></b>					
82	<b>ESA Program - CSD Leveraging</b>				<b>Electric</b>	<b>Gas</b>	<b>Total</b>			
83	Administration <sup>[3]</sup>				\$1,183	\$1,050	\$2,233			
84	Direct Implementation (Non-Incentive) <sup>[4]</sup>				\$0	\$0	\$0			
85	Direct Implementation <sup>[5]</sup>				\$0	\$0	\$0			
86										
87	<b>TOTAL CSD Leveraging COSTS</b>				<b>\$1,183</b>	<b>\$1,050</b>	<b>\$2,233</b>			
88										
89										
90	[1] Measures not available to CSD for leveraging.									
91	[2] Total CSD YTD expenses are reported in ESA Table Summary.									
92	[3] Administration includes administration labor expenses.									
93	[4] Direct Implementation (Non-Incentive) includes Implementer expenses.									
94	[5] Direct Implementation includes expenses for installation of measures.									
95	NOTE: Any measures noted as 'NEW' have been added during the course of this program year.									
96	NOTE: Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.									
97	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									



	A	B
1	<b>Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings per Treated Home/Common Area</b>	
2	<b>Pacific Gas and Electric Company</b>	
3	<b>Through October 31, 2024</b>	
4		
5	<b>Table 3A, ESA Program (SF, MH)</b>	
6	Annual kWh Savings	24,877,580
7	Annual Therm Savings	1,125,097
8	Lifecycle kWh Savings	292,411,677
9	Lifecycle Therm Savings	12,735,553
10	Current kWh Rate	\$0.23
11	Current Therm Rate	\$1.55
12	Average 1st Year Bill Savings / Treated households	\$169.92
13	Average Lifecycle Bill Savings / Treated Household	\$1,538.69
14		
15	<b>Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) <sup>[1]</sup></b>	
16	Annual kWh Savings	3,251,615
17	Annual Therm Savings	151,937
18	Lifecycle kWh Savings	36,313,847
19	Lifecycle Therm Savings	1,453,936
20	Current kWh Rate	\$0.22
21	Current Therm Rate	\$1.49
22	Average 1st Year Bill Savings / Treated households	\$65.68
23	Average Lifecycle Bill Savings / Treated Household	\$558.50
24		
25	<b>Table 3C, ESA Program - Multifamily Whole Building (MFWB)</b>	
26	Annual kWh Savings	952
27	Annual Therm Savings	418
28	Lifecycle kWh Savings	4,294
29	Lifecycle Therm Savings	4,617
30	Current kWh Rate	\$ 0.29
31	Current Therm Rate	\$ 1.96
32	Average 1st Year Bill Savings / Treated Property	\$ 1,283.22
33	Average Lifecycle Bill Savings / Treated Property	\$ 6,570.35
34		
35	<b>Table 3D, ESA Program - Pilot Plus <sup>[2]</sup></b>	
36	Annual kWh Savings	65,671
37	Annual Therm Savings	7,428
38	Lifecycle kWh Savings	1,157,042
39	Lifecycle Therm Savings	143,178
40	Current kWh Rate	\$0.27
41	Current Therm Rate	\$1.74
42	Average 1st Year Bill Savings / Treated Property	\$255.04
43	Average Lifecycle Bill Savings / Treated Property	\$3,230.48
44		
45	<b>Table 3E, ESA Program - Pilot Deep <sup>[2]</sup></b>	
46	Annual kWh Savings	104,126
47	Annual Therm Savings	14,292
48	Lifecycle kWh Savings	1,831,252
49	Lifecycle Therm Savings	262,736
50	Current kWh Rate	\$0.27
51	Current Therm Rate	\$1.76
52	Average 1st Year Bill Savings / Treated Property	\$471.96
53	Average Lifecycle Bill Savings / Treated Property	\$5,882.13
54		
55	<b>Table 3F, ESA Program - Building Electrification (SCE Only)</b>	
56	Annual kWh Savings	-
57	Annual Therm Savings	-
58	Lifecycle kWh Savings	-
59	Lifecycle Therm Savings	-
60	Current kWh Rate	\$ -
61	Current Therm Rate	\$ -
62	Average 1st Year Bill Savings / Treated Households	\$ -
63	Average Lifecycle Bill Savings / Treated Households	\$ -
64		
65	<b>Table 3G, ESA Program - CSD Leveraging</b>	
66	Annual kWh Savings	-
67	Annual Therm Savings	-
68	Lifecycle kWh Savings	-
69	Lifecycle Therm Savings	-
70	Current kWh Rate	\$ -
71	Current Therm Rate	\$ -
72	Average 1st Year Bill Savings / Treated Households	\$ -
73	Average Lifecycle Bill Savings / Treated Households	\$ -
74		
75	<b>Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Pilot Plus and Pilot Deep <sup>[3]</sup></b>	
76	Annual kWh Savings	28,299,944
77	Annual Therm Savings	1,299,171
78	Lifecycle kWh Savings	331,718,112
79	Lifecycle Therm Savings	14,600,020
80	Current kWh Rate	\$0.23
81	Current Therm Rate	\$1.53
82	Average 1st Year Bill Savings / Treated Households	\$144.26
83	Average Lifecycle Bill Savings / Treated Households	\$1,301.41
84		
85	[1] Separating MFWB in-unit savings summary from the CAM and Whole Building measures savings because they are calculated using different residential rates.	
86	[2] ESA Pilot Plus and Pilot Deep uses the same formulas to calculate values as Main ESA, but the variables such as measure savings and expected useful life may differ. The pilot will initially estimate energy savings with energy modeling software.	
87	[3] Summary is the sum of ESA Main, MF CAM, MFWB, Pilot Plus Pilot Deep, BE, CSD Leveraging.	

	A	B	C	D	E	F	G
	Energy Savings Assistance Program Table 4 - Homes/Buildings Treated Pacific Gas and Electric Company Through October 31, 2024						
	Table 4A: ESA Program (EP, MHI)						
	Eligible Households		Households Treated YTD				
	County	Rural (1)	Urban	Total	Rural	Urban	Total
1	Alameda	4	154,887	154,891	-	3,679	3,679
2	Alameda	6004	-	6,004	91	-	91
3	Butte	14249	25,652	39,901	242	356	598
4	Calaveras	2811	-	2,811	101	-	101
5	Colusa	2983	0	2,983	68	-	68
6	Contra Costa	-	99,488	99,488	-	3,765	3,765
7	El Dorado	7312	1,875	9,187	44	26	70
8	Fresno	4	150,170	150,174	2	5,441	5,443
9	G. Kern	4613	-	4,613	210	-	210
10	Humboldt	23768	0	23,768	111	-	111
11	Kern	70676	47,310	117,986	3,363	1,531	4,894
12	Kings	9515	0	9,515	221	1	222
13	Lake	16584	0	16,584	29	-	29
14	Lassen	1424	-	1,424	-	-	0
15	Madera	15,458	-	15,448	284	331	1,516
16	Marin	0	21,371	21,371	2	120	122
17	Mariposa	8571	0	8,561	17	-	17
18	Mendocino	18803	0	18,803	207	-	207
19	Merced	22869	21,820	44,689	930	920	1,850
20	Monterey	6093	49,817	55,910	422	1,229	1,651
21	Napa	4	14,886	14,890	-	303	303
22	Nevada	11939	-	11,898	153	-	153
23	Placer	11038	23,100	34,144	88	90	178
24	Plumas	2171	-	2,171	-	-	0
25	Sacramento	4	172,676	172,676	-	1,217	1,417
26	San Benito	5703	0	5,703	99	-	99
27	San Bernardino	293	0	293	-	-	0
28	San Francisco	4	101,956	101,960	-	1,136	1,138
29	San Joaquin	10344	95,261	105,605	294	3,671	3,965
30	San Luis Obispo	19511	1,085	20,596	102	71	173
31	San Mateo	0	53,554	53,554	-	938	938
32	Santa Barbara	1414	19,860	21,274	1	293	294
33	Santa Clara	4664	139,864	144,528	59	3,851	3,910
34	Santa Cruz	4	22,710	22,714	1	437	438
35	Shasta	13713	12,948	26,661	246	215	461
36	Sierra	329	0	329	-	-	0
37	Siskiyou	16	0	16	-	-	0
38	Solano	4	48,490	48,495	-	1,525	1,525
39	Sonoma	3296	93,297	96,593	94	1,229	1,323
40	Stanislaus	33706	37,960	71,666	645	561	1,206
41	Sutter	4	14,138	14,141	-	398	398
42	Tehama	10144	0	10,144	377	-	377
43	Trinity	502	0	502	-	-	0
44	Tulare	8208	245	8,453	137	1	138
45	Tuolumne	10036	-	10,036	35	-	35
46	Yolo	0	27,950	27,950	-	533	533
47	Yuba	4	14,242	14,242	-	287	291
48	Total	387,782	1,454,839	1,842,621	6,714	14,597	43,651
49	Table 4B: ESA Program - Multifamily Whole Building (B-Units)						
50	Eligible Properties (2)		Properties Treated YTD				
51	County(1)	Rural	Urban	Total	Rural	Urban	Total
52	Alameda	-	-	-	0	1247	1247
53	Butte	-	-	-	87	84	181
54	Colusa	-	-	-	0	0	0
55	Contra Costa	-	-	-	212	729	941
56	El Dorado	-	-	-	0	1263	1263
57	Fresno	-	-	-	17	0	17
58	G. Kern	-	-	-	156	0	156
59	Humboldt	-	-	-	748	207	955
60	Kern	-	-	-	151	0	151
61	Lake	-	-	-	33	33	66
62	Madera	-	-	-	28	104	132
63	Marin	-	-	-	0	381	381
64	Mendocino	-	-	-	36	0	36
65	Merced	-	-	-	144	169	313
66	Monterey	-	-	-	63	666	729
67	Napa	-	-	-	0	24	24
68	Nevada	-	-	-	200	0	200
69	Placer	-	-	-	83	304	387
70	Sacramento	-	-	-	16	363	379
71	San Benito	-	-	-	16	0	16
72	San Francisco	-	-	-	0	2487	2487
73	San Joaquin	-	-	-	22	316	338
74	San Luis Obispo	-	-	-	6	5	11
75	San Mateo	-	-	-	0	31	31
76	Santa Barbara	-	-	-	0	0	0
77	Santa Clara	-	-	-	1	1707	1708
78	Santa Cruz	-	-	-	0	182	182
79	Shasta	-	-	-	34	413	447
80	Solano	-	-	-	0	290	290
81	Sonoma	-	-	-	13	411	424
82	Stanislaus	-	-	-	63	41	104
83	Sutter	-	-	-	0	23	23
84	Tehama	-	-	-	139	0	139
85	Tulare	-	-	-	125	0	125
86	Tuolumne	-	-	-	28	0	28
87	Yolo	-	-	-	0	119	119
88	Yuba	-	-	-	0	103	103
89	Total	-	-	-	2,465	17,703	14,168
90	Table 4C: ESA Program - Multifamily Whole Building (MFWEs)						
91	Eligible Properties (2)		Properties Treated YTD				
92	County	Rural (1)	Urban	Total	Rural	Urban	Total
93	Alameda	-	-	-	0	1	1
94	Butte	-	-	-	0	0	0
95	Colusa	-	-	-	0	0	0
96	Contra Costa	-	-	-	0	0	0
97	El Dorado	-	-	-	0	0	0
98	Fresno	-	-	-	0	0	0
99	Humboldt	-	-	-	0	0	0
100	Kern	-	-	-	0	0	0
101	Kings	-	-	-	0	0	0
102	Lake	-	-	-	0	0	0
103	Madera	-	-	-	0	0	0
104	Marin	-	-	-	0	0	0
105	Mendocino	-	-	-	0	0	0
106	Merced	-	-	-	0	0	0
107	Monterey	-	-	-	0	0	0
108	Napa	-	-	-	0	0	0
109	Nevada	-	-	-	0	0	0
110	Placer	-	-	-	0	0	0
111	Sacramento	-	-	-	0	0	0
112	San Benito	-	-	-	0	0	0
113	San Francisco	-	-	-	0	0	0
114	San Joaquin	-	-	-	0	0	0
115	San Luis Obispo	-	-	-	0	0	0
116	San Mateo	-	-	-	0	0	0
117	Santa Barbara	-	-	-	0	0	0
118	Santa Clara	-	-	-	0	0	0
119	Santa Cruz	-	-	-	0	0	0
120	Shasta	-	-	-	0	0	0
121	Solano	-	-	-	0	0	0
122	Sonoma	-	-	-	0	2	2
123	Stanislaus	-	-	-	0	0	0
124	Sutter	-	-	-	0	0	0
125	Tehama	-	-	-	0	0	0
126	Tuolumne	-	-	-	0	0	0
127	Yolo	-	-	-	0	0	0
128	Yuba	-	-	-	0	0	0
129	Total	-	-	-	0	3	3
130	Table 4D: ESA Program - Pilot Plus and Pilot Deep						
131	Eligible Households(3)		Households Treated YTD				
132	County(1)	Rural (1)	Urban	Total	Rural	Urban	Total
133	Alameda	-	950	950	-	5	5
134	Amador	-	118	118	-	-	-
135	Butte	107	103	210	1	-	1
136	Calaveras	36	-	36	-	-	-
137	Colusa	375	-	375	-	-	-
138	Contra Costa	-	8,682	8,682	-	52	52
139	El Dorado	-	221	221	-	4	4
140	Fresno	1	2,745	2,746	-	6	6
141	Humboldt	35	-	35	1	-	1
142	Madera	-	1	1	-	1	1
143	Mendocino	-	-	-	-	-	-
144	Merced	2,943	3,413	6,356	15	24	39
145	Monterey	-	-	-	-	-	-
146	Napa	687	-	687	5	-	5
147	Nevada	661	1,705	2,366	-	3	3
148	Placer	2	1	3	-	-	-
149	Sacramento	-	-	-	-	-	-
150	San Benito	-	-	-	-	-	-
151	San Francisco	1,609	14,753	16,362	6	48	54
152	San Joaquin	-	-	-	-	-	-
153	San Luis Obispo	-	-	-	-	-	-
154	Santa Clara	-	-	-	-	-	-
155	Shasta	-	6,868	6,868	-	22	22
156	Sonoma	-	-	-	-	-	-
157	Sonoma	-	-	-	-	-	-
158	Sutter	2,096	-	2,096	4	-	4
159	Tehama	54	-	54	-	20	20
160	Tuolumne	-	-	-	-	-	-
161	Yolo	-	2,992	2,992	-	10	10
162	Yuba	-	2,072	2,072	-	7	7
163	Other	7	16	23	-	-	-
164	Total	8,891	47,147	56,038	32	282	314
165	Table 4E: ESA Program - CBO Leveraging						
166	Eligible Properties		Properties Treated YTD				
167	County	Rural	Urban	Total	Rural	Urban	Total
168	Alameda	-	-	-	0	0	0
169	Butte	-	-	-	0	0	0
170	Colusa	-	-	-	0	0	0
171	Contra Costa	-	-	-	0	0	0
172	El Dorado	-	-	-	0	0	0
173	Fresno	-	-	-	0	0	0
174	Humboldt	-	-	-	0	0	0
175	Kern	-	-	-	0	0	0
176	Kings	-	-	-	0	0	0
177	Lake	-	-	-	0	0	0
178	Madera	-	-	-	0	0	0
179	Marin	-	-	-	0	0	0
180	Mendocino	-	-	-	0	0	0
181	Merced	-	-	-	0	0	0
182	Monterey	-	-	-	0	0	0
183	Napa	-	-	-	0	0	0
184	Nevada	-	-	-	0	0	0
185	Placer	-	-	-	0	0	0
186	Sacramento	-	-	-	0	0	0
187	San Benito	-	-	-	0	0	0
188	San Francisco	-	-	-	0	0	0
189	San Joaquin	-	-	-	0	0	0
190	San Luis Obispo	-	-	-	0	0	0
191	San Mateo	-	-	-	0	0	0
192	Santa Barbara	-	-	-	0	0	0
193	Santa Clara	-	-	-	0	0	0
194	Santa Cruz	-	-	-	0	0	0
195	Shasta	-	-	-	0	0	0
196	Solano	-	-	-	0	0	0



	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies [1]															
2	Pacific Gas and Electric Company															
3	Through October 31, 2024															
4		Authorized 2021-26 Funding			Current Month Expenses [8]			Year to Date Expenses [8]			Cycle to Date Expenses [8]			% of Budget Expensed		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots															
7	Virtual Energy Coach	\$689,000	\$611,000	\$1,300,000	\$0	\$0	\$0	\$0	\$0	\$0	(\$298)	(\$265)	(\$563)	0%	0%	0%
8	ESA Pilot Plus and Pilot Deep	\$23,273,909	\$20,639,127	\$43,913,036	\$496,451	\$440,249	\$936,699	\$3,998,071	\$3,545,459	\$7,543,530	\$6,683,562	\$5,926,933	\$12,610,495	29%	29%	29%
9																
10	Total Pilots	\$23,962,909	\$21,250,127	\$45,213,036	\$496,451	\$440,249	\$936,699	\$3,998,071	\$3,545,459	\$7,543,530	\$6,683,264	\$5,926,668	\$12,609,932	28%	28%	28%
11																
12	Studies [2]															
13	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [3]	\$52,125	\$22,875	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$42,169	\$32,720	\$74,890	81%	143%	100%
14	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$35,250	\$75,000	\$2,781	\$2,466	\$5,246	\$13,511	\$11,982	\$25,493	\$13,511	\$11,982	\$25,493	34%	34%	34%
15	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$35,250	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	Joint IOU - Statewide CARE-ESA Categorical Study [5]	\$11,925	\$10,575	\$22,500	\$0	\$0	\$0	\$0	\$0	\$0	\$11,922	\$10,572	\$22,494	100%	100%	100%
17	Load Impact Evaluation Study [6]	\$238,500	\$211,500	\$450,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
18	Equity Criteria and Non Energy Benefits Evaluation (NEB's) [6]	\$79,500	\$70,500	\$150,000	\$4,422	\$3,922	\$8,344	\$19,744	\$17,509	\$37,253	\$19,744	\$17,509	\$37,253	25%	25%	25%
19	Rapid Feedback Research and Analysis [7]	\$159,000	\$141,000	\$300,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
20	Joint IOU - Process Evaluation Studies (1-4 Studies) [6]	\$79,500	\$70,500	\$150,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
21																
22	Total Studies	\$700,050	\$597,450	\$1,297,500	\$7,203	\$6,387	\$13,590	\$33,256	\$29,491	\$62,746	\$87,347	\$72,783	\$160,130	12%	12%	12%
23																
24	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.															
25																
26	[1] Funding for studies is not solely supported via the ESA program budget; some studies are jointly supported via the CARE budget.															
27	[2] Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding amounts listed reflect PG&E's 30% allocation among the IOUs, except for PG&E-only studies including the "Rapid Feedback Research and Analysis". Final authorized budgets may be adjusted by the ESA/CARE Studies Working Group per D.21-06-015.															
28	[3] PG&E's Advice Letter 4193-G/5718-E approved Joint Utilities' 2022 LINA Study for \$500,000. SCE holds the statewide contract for this co-funded study. PG&E's 30% allocation is \$150,000, funded 50/50 via the ESA and CARE budgets. The 2022 LINA commenced in January 2021. The Joint Utilities would carry over committed, unspent 2021 LINA funding forward to 2022 and until the study is completed.															
29	[4] Authorized per D.21-06-015, the 2025 and 2028 Low Income Needs Assessment (LINA) are required to be completed by Dec 2025 and Dec 2028, respectively.															
30	[5] Authorized per D.21-06-015, the Categorical Study is funded 50/50 via the ESA and CARE budgets.															
31	[6] Authorized per D.21-06-015, to be conducted during PY 2023-26.															
32	[7] Authorized per D.21-06-015, for each IOU to use for IOU-specific studies as needed. Unused annual budget may be carried forward until the end of the cycle.															
33	[8] Negative cost was due to accrual reversal.															

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	A	B	C	D	E	F	G
1	<b>Energy Savings Assistance Program Table 8 - Clean Energy Referral, Leveraging, and Coordination</b> <b>Pacific Gas and Electric Company</b> <b>Through October 31, 2024</b>						
2							
3							
4							
5	Partner	Brief Description of Effort	# of Referral [1]	# of Leveraging [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
6	LIHEAP	When a home does not qualify for R&R measures in ESA, contractors connect the customer to LIHEAP contractors.	1,838	142	392	55	355
7	CSD	Coordination and collaboration with SPOC to support multifamily customers to learn about program opportunities applicable to multifamily properties.	72	0	N/A	6	0
8	DAC-SASH	Coordination with the DAC Single-family Affordable Solar Homes Program Administrator, GRID Alternatives, on referrals and homes treated.	N/A	N/A	N/A	636	N/A*
9	ESA Water-Energy Coordination Program	Allows ESA contractors to offer water conservation measures while they treat ESA customers. Water Agencies select from a standardized menu of options that can include replacing toilets, leak detection, meter checks, etc. Water offerings are paid by each participating Water Agency.	N/A	217	N/A	N/A	N/A
10	SMUD	ESA Subcontractor provides customer with contact information for SMUD for possible assistance.	0	0	0	0	0
11	[*] Enrollment data in review. [1] # of referral includes leads provided to a Partner Program by ESA. [2] # of leveraging accounts for households that have received treatments by both ESA and the Partner Program where there were shared resources/cost, such as Direct Tech, CSD, Water Energy, Refrigerator, etc. [3] # of coordination efforts include joint marketing activities by ESA and its Partner Program. These joint marketing activities may include social media, leave behinds, customer outreach events and activities. [4] # of customer leads provided to ESA by Partner Program. [5] This includes customer leads that result in actual ESA enrollments/treatment. It does not include leads that are in the intake process or have been treated in prior years.						
12							
13							
14							
15							
16							
17							
18							

	A	B	C
1	<b>Energy Savings Assistance Program Table 9 - Tribal Outreach</b> <b>Pacific Gas and Electric Company</b> <b>Through October 31, 2024</b>		
2			
3			
4			
5	<b>OUTREACH STATUS</b>	<b>Quantity (Includes CARE, FERA, and ESA)</b>	<b>List of Participating Tribes</b>
6	Tribes completed the ESA Meet & Confer	17	North Fork Rancheria, Mariposa MACT Health Org., Amador MACT Health Org., Calaveras MACT Health Org., Tuolumne MACT Health Org., Scotts Valley Rancheria, Paskenta Rancheria, Kashia-Stewarts Point Rancheria, Washoe Tribe, Tuolumne Rancheria, Yurok Tribe, Berry Creek Rancheria, United Auburn Indian Community, Graton Rancheria, Yocha Dehe Wintun Nation, Cloverdale Rancheria, and Karuk Rancheria.
7	Tribes requested outreach materials or applications	3	Cold Springs Rancheria, North Fork Rancheria Emergency Management and Public Safety, and Stewarts Point Rancheria.
8	Federally Recognized Tribes who have not accepted an offer to Meet and Confer	0	N/A
9	Non-Federally Recognized Tribes who participated in Meet & Confer	0	N/A
10	Tribes and Housing Authority sites involved in Focused Project/ESA	2	North Fork Rancheria and Trinidad Rancheria
11	Partnership offers on Tribal Lands	102	<p><b>(Federally-Recognized Tribes)</b> Bear River Band of the Rohnerville Rancheria, Big Lagoon Rancheria, Big Sandy Rancheria, Big Valley Band Rancheria, Blue Lake Rancheria, Buena Vista Rancheria of Mi-Wuk Indians, Cachil DeHe Band of Wintun Indians of the Colusa Indian Community, Cahto Tribe (Laytonville), California Valley Miwok Tribe, Chicken Ranch Rancheria, Cloverdale Rancheria of Pomo Indians of California, Cold Springs Rancheria, Cortina Rancheria, Coyote Valley Band of Pomo Indians, Dry Creek Rancheria of Pomo Indians, Elem Indian Colony, Enterprise Rancheria, Federated Indians of Graton Rancheria, Greenville Rancheria, Grindstone Indian Rancheria, Guidiville Indian Rancheria, Habematolel Pomo of Upper Lake, Hoopa Valley Tribe, Hopland Band of Pomo Indians, Ione Band of Miwok Indians of California, Jackson band of Mi-Wuk Indians, Kashia Band of Pomo Indians of the Stewart's Point Rancheria, Karuk Tribe, Lower Lake (Koi Tribe), Lytton Rancheria of California, Manchester Band of Pomo Indians, Mechoopda Indian Tribe, Middletown Rancheria of Pomo Indians, Mooretown Rancheria, North Fork Rancheria, Paskenta Band of Nomlaki Indians, Picayune Rancheria of Chukchansi Indians, Pinoleville Pomo Nation, Pit River Tribe, Potter Valley Tribe, Redding Rancheria, Redwood Valley, Little River Band of Rancheria of Pomo, Robinson Rancheria, Round Valley Reservation, Santa Ynez Band of Chumash Mission Indians, Scotts Valley Band of Pomo Indians, Sherwood Valley Rancheria, Shingle Springs Band of Miwok Indians, Susanville Indian Rancheria, Table Mountain Rancheria, Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA), Tejon Indian Tribe, Trinidad Rancheria, Tule River Indian Reservation, Tuolumne Band of Me-Wuk Indians, Tyme Maidu Tribe-Berry Creek Reservation, United Auburn Indian Community, Wilton Rancheria, Wiyot Tribe, Washoe Tribe of CA and NV, Yocha Dehe Wintun Nation, Yurok Tribe.</p> <p><b>(Non-Federally Recognized Tribes):</b> Amah Mutsun Tribal Band, American Indian Council of Mariposa County (Southern Sierra Miwuk Nation), Butte Tribal Council, Calaveras Band of Mi-Wuk Indians, California Choinumni Tribal Project, Chaushila Yokuts, Coastal Band of the Chumash Nation, Coastanoan Ohlone Rumsen-Mutsen Tribe, Dumna Wo-Wah Tribal Government, Dunlap Band of Mono Indians, Dunlap Band of Mono Indians Historical Preservation Society, Haslett Basin Traditional Committee, Honey Lake Maidu, Indian Canyon Mutsun Band of Costanoan, Kern Valley Indian Council, Kawaiisu Tribe, Kings River Choinumni Farm Tribe, Mishewal-Wappo Tribe of Alexander Valley, Muwekma Ohlone Indian Tribe, Nor-Rel-Muk Nation, North Fork Mono Tribe, Northern Band of Mono Yokuts, Noyo River Indian Community, Ohlone Indian Tribe, Salinan Tribe of Monterey San Luis Obispo and San Benito Counties, San Luis Obispo County Chumash Council, Shesheona Band of Mendocino Coast Pomo Indians, Sierra Mono Museum, Strawberry Valley Rancheria, The Mono Nation, Traditional Choinumni Tribe (East of Kings River), Trina Marine Ruano Family, Tsungwe Council, Tubatulabal Tribe, Wailaki Tribe, Winnemem Wintu Tribe, Wintu Tribe of Northern California, Wukchumni Tribal Council, Wuksachi Indian Tribe, Xolon Salinan Tribe.</p>
12	Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	38	<p><b>Housing Authority Offices:</b> Bear River Band of Rohnerville Rancheria, Berry Creek Rancheria, Big Sandy Rancheria, Big Valley Rancheria, Cher-Ae Heights Indian Community of The Trinidad Rancheria, Cloverdale Rancheria, Dry Creek Rancheria, Elem Indian Colony, Enterprise Rancheria of Maidu Indians, Federated Indians of Graton Rancheria, Fort Independence Reservation, Greenville Rancheria, Hoopa Valley Tribe, Ione Band of Miwok Indians, Karuk Tribe, Laytonville Rancheria, North Fork Rancheria, Picayune Rancheria, Pinoleville Reservation, Pit River Tribes, Round Valley Reservation, Santa Rosa Rancheria Tachi-Yokut, Stewarts Point Rancheria (Kashaya Pomo), Susanville Indian Rancheria, Tejon Indian Tribe, Tule River Indian Tribe, Upper Lake Rancheria, Washoe Tribe, Wilton Rancheria, and Yurok Tribe.</p> <p><b>TANF Offices:</b> California Department of Social Services CALWORKS and Family Resilience Branch, Federated Indians of Graton Rancheria, Hoopa Valley Tribe, Karuk Tribe, North Fork Rancheria, Susanville Indian Rancheria, Tuolumne Rancheria, and Owens Valley Career Development Center.</p>
13	Housing Authority and TANF offices who participated in Meet and Confer	1	Hoopa TANF

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Program Table 1 - Program Expenses</b> <b>Pacific Gas and Electric Company</b> <b>Through October 31, 2024</b>												
2													
3													
4													
5	<b>CARE Program:</b>	<b>Authorized Budget [1]</b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
6		<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6	Outreach	\$6,357,760	\$1,589,440	\$7,947,200	\$262,526	\$65,632	\$328,158	\$2,378,237	\$594,559	\$2,972,796	37%	37%	37%
7	Processing / Certification Re-certification	\$716,400	\$179,100	\$895,500	\$38,338	\$9,585	\$47,923	\$355,807	\$88,952	\$444,759	50%	50%	50%
8	Post Enrollment Verification	\$1,240,880	\$310,220	\$1,551,100	\$93,404	\$23,351	\$116,755	\$822,628	\$205,657	\$1,028,284	66%	66%	66%
9	IT Programming	\$925,600	\$231,400	\$1,157,000	\$122,883	\$30,721	\$153,604	\$995,054	\$248,764	\$1,243,818	108%	108%	108%
10	CHANGES Program [2]	\$420,000	\$105,000	\$525,000	(\$73,992)	(\$18,498)	(\$92,489)	\$215,604	\$53,901	\$269,505	51%	51%	51%
11	Studies and Pilots [3]	\$20,000	\$5,000	\$25,000	\$4,197	\$1,049	\$5,246	\$20,395	\$5,099	\$25,493	102%	102%	102%
12	Measurement and Evaluation [4]	\$160,000	\$40,000	\$200,000	\$8,000	\$2,000	\$10,000	\$46,019	\$11,505	\$57,524	29%	29%	29%
13	Regulatory Compliance	\$313,520	\$78,380	\$391,900	\$16,542	\$4,135	\$20,677	\$212,056	\$53,014	\$265,070	68%	68%	68%
14	General Administration	\$959,840	\$239,960	\$1,199,800	\$51,551	\$12,888	\$64,439	\$433,205	\$108,301	\$541,506	45%	45%	45%
15	CPUC Energy Division	\$142,480	\$35,620	\$178,100	\$1,439	\$360	\$1,798	\$6,721	\$1,680	\$8,402	5%	5%	5%
16													
17	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$11,256,480</b>	<b>\$2,814,120</b>	<b>\$14,070,600</b>	<b>\$524,888</b>	<b>\$131,222</b>	<b>\$656,110</b>	<b>\$5,485,724</b>	<b>\$1,371,431</b>	<b>\$6,857,156</b>	<b>49%</b>	<b>49%</b>	<b>49%</b>
18													
19	CARE Rate Discount [6]	\$557,115,200	\$139,278,800	\$696,394,000	\$82,786,935	\$8,328,377	\$91,115,312	\$812,612,445	\$130,148,900	\$942,761,345	146%	93%	135%
20													
21	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$568,371,680</b>	<b>\$142,092,920</b>	<b>\$710,464,600</b>	<b>\$83,311,823</b>	<b>\$8,459,599</b>	<b>\$91,771,422</b>	<b>\$818,098,169</b>	<b>\$131,520,331</b>	<b>\$949,618,500</b>	<b>144%</b>	<b>93%</b>	<b>134%</b>
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				\$2,539,289		\$2,539,289	\$23,020,725		\$23,020,725			
25	- CARE Surcharge Exemption [7]				\$11,608,139	\$1,018,184	\$12,626,323	\$109,688,875	\$13,488,889	\$123,177,764			
26	- kWh Surcharge Exemption												
27	- Vehicle Grid Integration Exemption												
28	Total Other CARE Rate Benefits				<b>\$14,147,428</b>	<b>\$1,018,184</b>	<b>\$15,165,612</b>	<b>\$132,709,600</b>	<b>\$13,488,889</b>	<b>\$146,198,489</b>			
29													
30	Indirect Costs												
31													
32	[1] Authorized Budget: Approved for PY 2024 in D.21-06-015, Attachment 1, Table 2.												
33	[2] D.15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein. D.21-06-015 approved funding for the CHANGES program through CARE program for PYs 2021-2026.												
34	[3] Reflects the budget and expenses for LINA study.												
35	[4] Reflects the budget and expenses for Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities.												
36	[5] Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
37	[6] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge. The CARE discount exceeded the authorized amount. Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
38													
39													
40	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												



	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	
1	CARE Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate																													
2	Pacific Gas and Electric Company																													
3	Through October 31, 2024																													
4		New Enrollment										Recertification					Attrition (Drop Offs)					Enrollment		Total CARE Participants	Estimated CARE Eligible <sup>7</sup>	Enrollment Rate % (W/X)	Total Residential Accounts <sup>6</sup>	Gas and Electric	Electric Only	Gas Only
5		Automatic Enrollment				Self-Certification (Income or Categorical)				Total New Enrollment (E+J)	Scheduled	Non- Scheduled	Automatic	Total Recertification (L+M+N)	No Response <sup>4</sup>	Failed PEV	Failed Recertification	Other <sup>5</sup>	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)									
6	Inter- Utility <sup>2</sup>	Intra- Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																					
7	January	0	956	0	956	18,708	3,833	1,990	82	24,613	25,569	21,094	12,604	9,296	42,994	n/a	1,909	4,543	9,624	16,076	68,563	9,493	1,412,435	1,436,346	98%	5,703,458	882,660	347,969	181,806	
8	February	0	2,271	0	2,271	19,198	3,273	1,047	97	23,615	25,886	22,305	24,275	11,290	57,870	n/a	1,763	6,641	9,148	17,552	83,756	8,334	1,420,769	1,436,346	101%	5,703,458	887,928	350,166	182,675	
9	March	0	2,090	0	2,090	19,220	3,738	881	100	23,939	26,029	27,385	29,382	7,422	64,189	n/a	5,850	26,889	11,316	44,055	90,218	-18,026	1,402,743	1,436,346	98%	5,703,458	874,608	347,702	180,433	
10	April	0	1,412	0	1,412	16,985	3,771	673	66	21,495	22,907	27,037	25,897	6,203	59,137	n/a	5,306	17,855	10,633	33,794	82,044	-10,887	1,391,856	1,436,346	97%	5,703,458	873,636	345,271	172,949	
11	May	0	1,783	0	1,783	14,380	2,913	626	49	17,968	19,751	12,762	22,617	6,143	41,522	n/a	6,054	16,192	10,210	32,456	61,273	-12,705	1,379,151	1,436,346	96%	5,703,458	864,639	342,536	171,976	
12	June	0	2,102	0	2,102	17,507	3,407	716	28	21,658	23,760	13,506	21,979	4,535	40,020	n/a	5,570	16,966	11,226	33,762	63,780	-10,002	1,369,149	1,436,346	95%	5,703,458	858,273	340,765	170,111	
13	July	0	1,774	0	1,774	23,790	4,893	1,081	285	30,049	31,823	18,557	26,124	3,970	48,651	n/a	6,542	10,417	9,203	26,162	80,474	5,661	1,374,810	1,436,346	96%	5,703,458	863,058	343,840	167,912	
14	August	0	2,019	0	2,019	23,676	4,261	1,074	184	29,195	31,214	8,300	26,400	2,803	37,503	n/a	6,311	8,260	15,352	29,923	68,717	1,291	1,376,101	1,436,346	96%	5,703,458	865,567	343,776	166,758	
15	September	0	2,727	0	2,727	20,623	3,389	746	94	24,852	27,579	6,521	26,662	2,841	36,024	n/a	5,223	7,908	10,204	23,335	63,603	4,244	1,380,345	1,436,346	96%	5,703,458	868,701	346,431	165,213	
16	October	0	4,202	0	4,202	16,490	3,542	680	67	20,779	24,981	5,245	45,429	2,588	53,262	n/a	5,365	7,057	11,755	24,177	78,243	804	1,381,149	1,436,346	96%	5,703,458	869,185	346,741	165,223	
17	November																													
18	December																													
19	YTD Total	0	21,336	0	21,336	190,577	37,020	9,514	1,052	238,163	259,499	162,712	261,369	57,091	481,172	0	49,893	122,728	108,671	281,292	740,671	-21,793	1,381,149	1,436,346	96%	5,703,458	869,185	346,741	165,223	
20																														
21	<sup>1</sup> Enrollments via data sharing between the IOUs.																													
22	<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.																													
23	<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.																													
24	<sup>4</sup> PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.																													
25	<sup>5</sup> Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.																													
26	<sup>6</sup> Data represents total residential households.																													
27	<sup>7</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2024's estimate.																													
28																														
29																														
30	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																													

	A	B	C	D	E	F	G	H	I
1	<b>CARE Program Table 3A - Post-Enrollment Verification Results (Model)</b>								
2	<b>Pacific Gas and Electric Company</b>								
3	<b>Through October 31, 2024</b>								
4	<b>Month</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible)<sup>1</sup></b>	<b>Total Households De-enrolled<sup>2</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
5	January	1,412,435	8,140	0.6%	5,172	412	5,584	68.6%	0.4%
6	February	1,420,769	8,088	0.6%	4,736	533	5,269	65.1%	0.4%
7	March	1,402,743	7,937	0.6%	5,049	390	5,439	68.5%	0.4%
8	April	1,391,856	7,890	0.6%	4,705	456	5,161	65.4%	0.4%
9	May	1,379,151	7,910	0.6%	5,120	334	5,454	69.0%	0.4%
10	June	1,369,149	7,817	0.6%	5,593	250	5,843	74.7%	0.4%
11	July	1,374,810	7,754	0.6%	4,953	372	5,325	68.7%	0.4%
12	August	1,376,101	7,438	0.5%	4,814	303	5,117	68.8%	0.4%
13	September	1,380,345	7,482	0.5%	-	-	-	-	-
14	October	1,381,149	7,771	0.6%	-	-	-	-	-
15	November								
16	December								
17	<b>YTD Total</b>	<b>1,381,149</b>	<b>78,227</b>	<b>5.7%</b>	<b>40,142</b>	<b>3,050</b>	<b>43,192</b>	<b>68.6%</b>	<b>3.1%</b>
18									
19	<sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled.								
20	<sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21									
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
23									
24									
25	<b>CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)</b>								
26	<b>Pacific Gas and Electric Company</b>								
27	<b>Through October 31, 2024</b>								
28	<b>Month</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify<sup>1</sup></b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible)<sup>2</sup></b>	<b>Total Households De-enrolled<sup>3</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
29	January	1,412,435	781	0.1%	568	35	603	77.2%	0.0%
30	February	1,420,769	725	0.1%	550	24	574	79.2%	0.0%
31	March	1,402,743	1,331	0.1%	990	45	1,035	77.8%	0.1%
32	April	1,391,856	1,880	0.1%	1,401	55	1,456	77.4%	0.1%
33	May	1,379,151	2,096	0.2%	1,601	61	1,662	79.3%	0.1%
34	June	1,369,149	902	0.1%	713	18	731	81.0%	0.1%
35	July	1,374,810	811	0.1%	619	22	641	79.0%	0.0%
36	August	1,376,101	897	0.1%	653	28	681	75.9%	0.0%
37	September	1,380,345	3,771	0.3%	-	-	-	-	-
38	October	1,381,149	2,840	0.2%	-	-	-	-	-
39	November								
40	December								
41	<b>YTD Total</b>	<b>1,381,149</b>	<b>16,034</b>	<b>1.2%</b>	<b>7,095</b>	<b>288</b>	<b>7,383</b>	<b>78.4%</b>	<b>0.5%</b>
42									
43	<sup>1</sup> Includes all participants who were selected for high usage verification process.								
44	<sup>2</sup> Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.								
45	<sup>3</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.								
46									
47	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Program Table 4 - Enrollment by County</b> <b>Pacific Gas and Electric Company</b> <b>Through October 31, 2024</b>									
2										
3										
4	County	Estimated Eligible Households <sup>1</sup>			Total Households Enrolled <sup>2</sup>			Enrollment Rate <sup>3</sup>		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	ALAMEDA	125,767	9	125,775	117,266	0	117,266	93%	0%	93%
7	ALPINE	0	111	111	0	14	14	n/a	13%	13%
8	AMADOR	0	5,091	5,091	0	4,191	4,191	0%	82%	82%
9	BUTTE	20,022	10,891	30,913	19,624	11,321	30,945	98%	104%	100%
10	CALAVERAS	17	7,552	7,569	13	5,044	5,057	76%	67%	67%
11	COLUSA	12	2,671	2,683	4	3,296	3,300	33%	123%	123%
12	CONTRA COSTA	85,115	1	85,116	88,950	0	88,950	105%	0%	105%
13	EL DORADO	5,945	4,474	10,420	5,683	5,468	11,151	96%	122%	107%
14	FRESNO	128,037	148	128,185	151,636	79	151,715	118%	53%	118%
15	GLENN	0	3,707	3,707	0	4,532	4,532	0%	122%	122%
16	HUMBOLDT	0	22,296	22,296	0	17,445	17,445	n/a	78%	78%
17	KERN	38,306	55,246	93,553	49,456	67,100	116,556	129%	121%	125%
18	KINGS	124	7,779	7,903	120	9,695	9,815	97%	125%	124%
19	LAKE	0	14,507	14,507	0	12,327	12,327	n/a	85%	85%
20	LASSEN	0	245	245	0	164	164	n/a	67%	67%
21	MADERA	12,974	5,305	18,279	17,402	5,414	22,816	134%	102%	125%
22	MARIN	16,420	0	16,420	13,025	0	13,025	79%	n/a	79%
23	MARIPOSA	25	3,721	3,746	17	2,168	2,185	68%	58%	58%
24	MENDOCINO	9	15,382	15,391	1	10,099	10,100	11%	66%	66%
25	MERCED	16,222	18,037	34,259	19,167	20,951	40,118	118%	116%	117%
26	MONTEREY	33,811	4,314	38,125	32,938	5,436	38,374	97%	126%	101%
27	NAPA	12,618	1	12,618	9,938	0	9,938	79%	0%	79%
28	NEVADA	7	10,929	10,936	1	8,884	8,885	15%	81%	81%
29	PLACER	18,982	10,918	29,900	14,182	7,260	21,442	75%	66%	72%
30	PLUMAS	52	2,747	2,799	11	1,395	1,406	21%	51%	50%
31	SACRAMENTO	120,007	0	120,007	86,880	0	86,880	72%	n/a	72%
32	SAN BENITO	86	3,834	3,920	83	5,249	5,332	96%	137%	136%
33	SAN BERNARDINO	50	300	350	17	226	243	34%	75%	69%
34	SAN FRANCISCO	67,749	0	67,749	50,622	0	50,622	75%	n/a	75%
35	SAN JOAQUIN	65,273	8,711	73,984	78,189	9,136	87,325	120%	105%	118%
36	SAN LUIS OBISPO	11,682	17,419	29,102	5,726	14,637	20,363	49%	84%	70%
37	SAN MATEO	41,211	0	41,211	35,109	0	35,109	85%	n/a	85%
38	SANTA BARBARA	17,109	1,177	18,286	19,556	824	20,380	114%	70%	111%
39	SANTA CLARA	97,423	2,445	99,867	99,631	3,001	102,632	102%	123%	103%
40	SANTA CRUZ	24,783	8	24,790	16,725	1	16,726	67%	13%	67%
41	SHASTA	12,171	11,742	23,913	8,980	8,226	17,206	74%	70%	72%
42	SIERRA	5	327	333	1	119	120	19%	36%	36%
43	SISKIYOU	0	20	20	0	5	5	n/a	25%	25%
44	SOLANO	41,028	0	41,028	42,223	0	42,223	103%	n/a	103%
45	SONOMA	40,308	2,595	42,902	37,059	2,447	39,506	92%	94%	92%
46	STANISLAUS	29,225	24,947	54,172	22,059	21,242	43,301	75%	85%	80%
47	SUTTER	10,903	0	10,903	12,667	0	12,667	116%	0%	116%
48	TEHAMA	8	9,613	9,621	5	10,766	10,771	63%	112%	112%
49	TRINITY	0	503	503	0	266	266	n/a	53%	53%
50	TULARE	656	7,065	7,721	343	9,535	9,878	52%	135%	128%
51	TUOLUMNE	0	8,813	8,813	0	6,530	6,530	n/a	74%	74%
52	YOLO	25,883	1	25,884	20,083	2	20,085	78%	169%	78%
53	YUBA	10,593	124	10,717	11,162	100	11,262	105%	80%	105%
54	<b>Total</b>	<b>1,130,619</b>	<b>305,727</b>	<b>1,436,346</b>	<b>1,086,554</b>	<b>294,595</b>	<b>1,381,149</b>	<b>96%</b>	<b>96%</b>	<b>96%</b>
55										
56	<sup>1</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2024's estimate									
57	<sup>2</sup> Total Households Enrolled includes submeter tenants.									
58	<sup>3</sup> Penetration Rate and Enrollment Rate are the same value.									
59										
60	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	<b>CARE Program Table 5 - Recertification Results</b> <b>Pacific Gas and Electric Company</b> <b>Through October 31, 2024</b>							
2								
3								
4	Month	Total CARE Households	Households Requested to Recertify <sup>3</sup>	% of Households Total (C/B)	Households Recertified <sup>1</sup>	Households De-enrolled <sup>2</sup>	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	1,412,435	49,162	3.5%	31,307	17,855	63.7%	1.3%
6	February	1,420,769	44,382	3.1%	28,190	16,192	63.5%	1.1%
7	March	1,402,743	40,254	2.9%	23,288	16,966	57.9%	1.2%
8	April	1,391,856	26,742	1.9%	16,325	10,417	61.0%	0.7%
9	May	1,379,151	22,180	1.6%	13,920	8,260	62.8%	0.6%
10	June	1,369,149	21,991	1.6%	14,083	7,908	64.0%	0.6%
11	July	1,374,810	16,918	1.2%	9,861	7,057	58.3%	0.5%
12	August	1,376,101	16,276	1.2%	-	-	-	-
13	September	1,380,345	11,288	0.8%	-	-	-	-
14	October	1,381,149	11,633	0.8%	-	-	-	-
15	November							
16	December							
17	<b>YTD</b>	<b>1,381,149</b>	<b>260,826</b>	<b>18.9%</b>	<b>136,974</b>	<b>84,655</b>	<b>61.8%</b>	<b>6.1%</b>
18	<sup>1</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond. <sup>2</sup> Includes customers who did not respond or who requested to be de-enrolled. <sup>3</sup> Excludes count of customers automatically recertified through the probability model. Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							
19								
20								
21								
22								

	A	B	C	D	E	F	G
1	<b>CARE Program Table 6 - Capitation Contractors<sup>1</sup></b>						
2	<b>Pacific Gas and Electric Company</b>						
3	<b>Through October 31, 2024</b>						
4	<b>Contractor</b>	<b>Contractor Type</b>				<b>Total Enrollments</b>	
5		<b>(Check one or more if applicable)</b>				<b>Current Month</b>	<b>Year-to-Date</b>
6		<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
7	AAPI		x			0	0
8	Amador-Tuolumne Community Action Agency		x		x	0	4
9	American GI Forum		x			1	5
10	Arriba Juntos		x			0	0
11	Bay Area Community Health		x			0	0
12	Breathe California		x			0	1
13	Catholic Charities of the East Bay		x			0	3
14	Catholic Daisies of Fresno		x			0	2
15	Central Coast Energy Services Inc		x		x	7	194
16	Cesar A Moncada DBA Moncada Outreach		x			9	161
17	Chacon Sytems Inc.		x			3	3
18	Child Abuse Prevention Council of San Joaquin County		x			0	1
19	Community Action Marin		x		x	0	0
20	Community Action Partnership of Madera County		x		x	0	28
21	Community Resource Project Inc		x		x	13	176
22	Dignity Health		x			0	3
23	Eden I & R		x			1	5
24	El Puente Comunitario		x			1	3
25	Fresno EOC		x		x	8	10
26	Independent Living Center of Kern County Inc		x			0	4
27	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
28	Merced County Community Action Agency		x		x	3	50
29	Monument Crisis Center		x			2	3
30	National Diversity Coalition (NDC)		x			0	0
31	North Coast Energy Services, Inc		x			14	88
32	Resources for Independence Central Valley		x			0	0
33	Sacred Heart Community Service		x		x	4	288
34	Spectrum Community Services		x			0	1
35	UpValley Family Centers		x			1	1
36	Valley Clean Air		x			0	3
37	Welcome Tech	x				0	15
38	<b>Total Enrollments</b>					<b>67</b>	<b>1,052</b>
39							
40	<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
41							
42	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Program Table 7 - Expenditures for Pilots and Studies Pacific Gas and Electric Company Through October 31, 2024															
2																
3																
4	2024	Authorized 2021-2026 Budget			Current Month Expenses [1]			Year to Date Expenses [1]			Cycle to Date Expenses [1]			% of Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																
7	Studies															
8	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$59,929	\$14,982	\$74,911	100%	100%	100%
9	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$4,197	\$1,049	\$ 5,246	\$20,395	\$5,099	\$ 25,493	\$20,395	\$5,099	\$ 25,493	34%	34%	34%
10	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$0	\$0	\$ -	0%	0%	0%
11	Joint IOU - Statewide CARE-ESA Categorical Study	\$18,000	\$4,500	\$ 22,500	\$0	\$0	\$ -	\$0	\$0	\$ -	\$17,995	\$4,499	\$ 22,494	100%	100%	100%
12	Total Studies	\$198,000	\$49,500	\$247,500	\$4,197	\$1,049	\$5,246	\$20,395	\$5,099	\$25,493	\$98,319	\$24,580	\$122,899	50%	50%	50%
13																
14	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.															
15																
16	[1] Negative cost was due to accrual reversal.															

	A	B	C	D	E
1	<b>CARE Program Table 8 - CARE and Disadvantaged Communities Enrollment Rate for Zip Codes Pacific Gas and Electric Company Through October 31, 2024</b>				
2					
3					
4					
5	<b>Total CARE Households Enrolled</b>				
6	<b>Month</b>	<b>CARE Enrollment Rate for Zip Codes that have 10% or more disconnections [1]</b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]</b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)</b>	<b>CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate) [3]</b>
7	January	98%	100%	48%	62%
8	February	98%	100%	51%	64%
9	March	105%	103%	41%	49%
10	April	105%	103%	40%	48%
11	May	104%	102%	39%	48%
12	June	103%	102%	38%	48%
13	July	104%	103%	38%	48%
14	August	105%	104%	38%	49%
15	September	105%	104%	39%	49%
16	October	105%	105%	39%	50%
17	November				
18	December				
19	<b>Note:</b> [1] Disconnection Rates are based on the previous year. [2] Includes zip codes with >25% of customers with incomes less than 100% FPG. [3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC. Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				
20					
21					
22					
23					
24					

	A	B	C	D	E	F	G	H
1	CARE Program Table 8A - CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty,							
2	and DAC Communities by Zip Code							
3	Pacific Gas and Electric Company							
4	Through October 31, 2024							
5	ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections [1]	ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]	ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]		
6	94535	1%	95364	6%	95814	38%		
7	94517	58%	95375	9%	93721	62%		
8	95703	60%	94720	10%	93608	85%		
9	93442	63%	95335	13%	93206	87%		
10	95934	69%	96125	18%	95422	88%		
11	95945	94%	95113	25%	95652	91%		
12	94602	96%	95064	26%	93701	92%		
13	95252	100%	93405	28%	93301	93%		
14	95665	102%	94704	29%	93710	95%		
15	95966	108%	95488	31%	93219	98%		
16								
17								
18	Notes:							
19	Zip codes with fewer than 100 customers are excluded for privacy reasons.							
20	[1] Disconnection Rates are based on the previous year.							
21	[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.							
22	[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.							



	A	B	C	D	E
1	<b>FERA Program Table 1 - Program Expenses</b> <b>Pacific Gas and Electric Company</b> <b>Through October 31, 2024</b>				
2					
3					
4		<b>Authorized Budget [1]</b>	<b>Current Month Expenses</b>	<b>Year to Date Expenses</b>	<b>% of Budget Spent YTD</b>
5	<b>FERA Program:</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>
6	Outreach	\$2,696,400	\$107,876	\$1,759,645	65%
7	Processing / Certification Re-certification	\$58,800	\$866	\$7,386	13%
8	Post Enrollment Verification	\$86,500	\$0	\$0	0%
9	IT Programming	\$0	\$0	\$0	0%
10	Pilot(s)	\$0	\$0	\$0	0%
11	Studies	\$0	\$0	\$0	0%
12	Regulatory Compliance	\$30,400	\$0	\$0	0%
13	General Administration	\$56,900	\$3,750	\$32,417	57%
14	CPUC Energy Division	\$0	\$0	\$0	0%
15	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$2,929,000</b>	<b>\$112,493</b>	<b>\$1,799,448</b>	<b>61%</b>
16	FERA Rate Discount	\$18,273,000	\$1,918,138	\$18,457,345	101%
17	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$21,202,000</b>	<b>\$2,030,631</b>	<b>\$20,256,792</b>	<b>96%</b>
18	Indirect Costs				
19					
20	[1] Authorized Budget: Approved for PY 2024 in D.21-06-015, Attachment 1, Table 4.				
21					
22	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
1	FERA Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate																								
2	Pacific Gas and Electric Company																								
3	Through October 31, 2024																								
4		New Enrollment									Recertification				Attrition (Drop Offs)					Enrollment		Total FERA Participants	Estimated FERA Eligible <sup>5</sup>	Enrollment <sup>6</sup> Rate % (W/X)	
5		Automatic Enrollment				Self-Certification (Income or Categorical)				Total New Enrollment (E+J)	Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response <sup>4</sup>	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)				
6		Inter-Utility <sup>1</sup>	Intra-Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)															
7	January	0	38	0	38	593	263	56	0	912	950	1,136	181	0	1,317	n/a	179	444	191	814	2,267	136	38,431	156,547	25%
8	February	0	35	0	35	650	168	31	2	851	886	926	168	0	1,094	n/a	100	692	174	966	1,980	-80	38,351	156,547	24%
9	March	0	39	0	39	621	257	35	0	913	952	732	172	0	904	n/a	83	1,010	197	1,290	1,856	-338	38,013	156,547	24%
10	April	0	37	0	37	734	537	31	1	1,303	1,340	792	162	0	954	n/a	126	932	-276	782	2,294	558	38,571	156,547	25%
11	May	0	24	0	24	617	228	16	0	861	885	817	215	0	1,032	n/a	113	860	76	1,049	1,917	-164	38,407	156,547	25%
12	June	0	33	0	33	713	160	19	0	892	925	249	121	0	370	n/a	125	760	299	1,184	1,295	-259	38,148	156,547	24%
13	July	0	33	0	33	1,281	44	257	0	1,582	1,615	574	215	0	789	n/a	83	566	344	993	2,404	622	38,770	156,547	25%
14	August	0	54	0	54	1,117	325	44	3	1,489	1,543	1,440	179	0	1,619	N/A	217	487	422	1,126	3,162	417	39,187	156,547	25%
15	September	0	34	0	34	747	224	49	1	1,021	1,055	455	156	0	611	n/a	144	605	323	1,072	1,666	-17	39,170	156,547	25%
16	October	0	39	0	39	569	234	40	2	845	884	365	106	0	471	n/a	295	628	484	1,407	1,355	-523	38,647	156,547	25%
17	November																								
18	December																								
19	YTD Total	0	366	0	366	7,642	2,440	578	9	10,669	11,035	7,486	1,675	0	9,161	n/a	1,465	6,984	2,234	10,683	20,196	352	38,647	156,547	25%
20																									
21	<sup>1</sup> Enrollments via data sharing between the IOUs.																								
22	<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.																								
23	<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.																								
24	<sup>4</sup> PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.																								
25	<sup>5</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2024's estimate																								
26																									
27	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																								

	A	B	C	D	E	F	G	H	I
1	<b>FERA Program Table 3A - Post-Enrollment Verification Results (Model)</b>								
2	<b>Pacific Gas and Electric Company</b>								
3	<b>Through October 31, 2024</b>								
4	<b>Month</b>	<b>Total FERA Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of FERA Enrolled Requested to Verify Total</b>	<b>FERA Households De-enrolled (Due to no response)</b>	<b>FERA Households De-enrolled (Verified as Ineligible)<sup>1</sup></b>	<b>Total Households De-enrolled<sup>2</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total FERA Households De-enrolled</b>
5	January	38,431	30	0.1%	25	2	27	90.0%	0.1%
6	February	38,351	30	0.1%	21	3	24	80.0%	0.1%
7	March	38,013	30	0.1%	23	3	26	86.7%	0.1%
8	April	38,571	30	0.1%	24	2	26	86.7%	0.1%
9	May	38,407	30	0.1%	19	4	23	76.7%	0.1%
10	June	38,148	30	0.1%	25	2	26	86.7%	0.1%
11	July	38,770	30	0.1%	25	2	27	90.0%	0.1%
12	August	39,187	30	0.1%	25	0	25	83.3%	83.3%
13	September	39,170	30	0.1%	-	-	-	-	-
14	October	38,647	30	0.1%	-	-	-	-	-
15	November								
16	December								
17	<b>YTD Total</b>	<b>38,647</b>	<b>300</b>	<b>0.8%</b>	<b>187</b>	<b>18</b>	<b>204</b>	<b>85.0%</b>	<b>0.5%</b>
18									
19	<sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled.								
20	<sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
22									
23									
24	<b>FERA Table 3B Post-Enrollment Verification Results (Electric only High Usage)</b>								
25	<b>Pacific Gas and Electric Company</b>								
26	<b>Through October 31, 2024</b>								
27	<b>Month</b>	<b>Total FERA Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of FERA Enrolled Requested to Verify Total</b>	<b>FERA Households De-enrolled (Due to no response)</b>	<b>FERA Households De-enrolled (Verified as Ineligible)<sup>1</sup></b>	<b>Total Households De-enrolled<sup>2</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total FERA Households De-enrolled</b>
28	January	38,431	74	0.2%	51	5	56	75.7%	0.1%
29	February	38,351	124	0.3%	98	8	106	85.5%	0.3%
30	March	38,013	98	0.3%	81	6	87	88.8%	0.2%
31	April	38,571	121	0.3%	95	4	99	81.8%	0.3%
32	May	38,407	71	0.2%	60	4	64	90.1%	0.2%
33	June	38,148	61	0.2%	46	1	42	68.9%	0.1%
34	July	38,770	73	0.2%	56	3	59	80.8%	0.2%
35	August	39,187	140	0.4%	115	8	116	82.9%	0.3%
36	September	39,170	181	0.5%	-	-	-	-	-
37	October	38,647	167	0.4%	-	-	-	-	-
38	November								
39	December								
40	<b>YTD Total</b>	<b>38,647</b>	<b>1,110</b>	<b>2.9%</b>	<b>602</b>	<b>39</b>	<b>629</b>	<b>82.5%</b>	<b>1.6%</b>
41									
42	<sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled.								
43	<sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
44	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J
1	<b>FERA Program Table 4 - Enrollment by County</b> <b>Pacific Gas and Electric Company</b> <b>Through October 31, 2024</b>									
2										
3										
4	County	Estimated Eligible Households <sup>1</sup>			Total Households Enrolled <sup>2</sup>			Enrollment Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	ALAMEDA	13,029	1	13,030	3,203	0	3,203	25%	0%	25%
7	ALPINE	0	11	11	0	1	1	n/a	9%	9%
8	AMADOR	0	466	466	0	140	140	0%	30%	30%
9	BUTTE	2,145	1,050	3,194	505	261	766	24%	25%	24%
10	CALAVERAS	2	677	678	1	182	183	64%	27%	27%
11	COLUSA	1	465	467	0	85	85	0%	18%	18%
12	CONTRA COSTA	10,134	0	10,134	3,549	0	3,549	35%	0%	35%
13	EL DORADO	993	691	1,684	315	223	538	32%	32%	32%
14	FRESNO	16,448	21	16,469	4,116	5	4,121	25%	24%	25%
15	GLENN	0	586	586	0	117	117	0%	20%	20%
16	HUMBOLDT	0	1,697	1,697	0	323	323	n/a	19%	19%
17	KERN	5,422	8,486	13,908	1,521	1,108	2,629	28%	13%	19%
18	KINGS	23	1,415	1,438	4	259	263	18%	18%	18%
19	LAKE	0	1,035	1,035	0	268	268	n/a	26%	26%
20	LASSEN	0	7	7	0	2	2	n/a	30%	30%
21	MADERA	2,342	951	3,293	510	155	665	22%	16%	20%
22	MARIN	1,897	0	1,897	282	0	282	15%	n/a	15%
23	MARIPOSA	2	323	326	1	62	63	46%	19%	19%
24	MENDOCINO	1	1,012	1,013	0	218	218	0%	22%	22%
25	MERCED	2,139	2,248	4,387	482	698	1,180	23%	31%	27%
26	MONTEREY	6,590	844	7,435	1,005	153	1,158	15%	18%	16%
27	NAPA	1,847	0	1,847	343	0	343	19%	0%	19%
28	NEVADA	1	1,095	1,096	0	300	300	0%	27%	27%
29	PLACER	1,038	1,279	2,317	475	257	732	46%	20%	32%
30	PLUMAS	3	182	185	0	36	36	0%	20%	19%
31	SACRAMENTO	35	0	35	9	0	9	26%	n/a	26%
32	SAN BENITO	21	1,075	1,096	5	308	313	24%	29%	29%
33	SAN BERNARDINO	0	0	0	0	0	0	n/a	n/a	n/a
34	SAN FRANCISCO	4,789	0	4,789	864	0	864	18%	n/a	18%
35	SAN JOAQUIN	9,479	1,101	10,580	3,196	406	3,602	34%	37%	34%
36	SAN LUIS OBISPO	1,054	1,563	2,617	117	319	436	11%	20%	17%
37	SAN MATEO	6,369	0	6,369	1,241	0	1,241	19%	n/a	19%
38	SANTA BARBARA	3,035	209	3,244	289	20	309	10%	10%	10%
39	SANTA CLARA	14,672	393	15,065	3,728	137	3,865	25%	35%	26%
40	SANTA CRUZ	1,825	1	1,826	446	0	446	24%	0%	24%
41	SHASTA	650	698	1,348	190	182	372	29%	26%	28%
42	SIERRA	0	14	15	0	1	1	0%	7%	7%
43	SISKIYOU	0	0	0	0	0	0	n/a	0%	0%
44	SOLANO	5,371	0	5,371	1,956	0	1,956	36%	n/a	36%
45	SONOMA	4,945	338	5,283	1,174	89	1,263	24%	26%	24%
46	STANISLAUS	3	803	806	4	372	376	116%	46%	47%
47	SUTTER	1,945	0	1,945	544	0	544	28%	0%	28%
48	TEHAMA	1	1,174	1,175	0	282	282	0%	24%	24%
49	TRINITY	0	30	30	0	1	1	n/a	3%	3%
50	TULARE	99	1,066	1,165	11	132	143	11%	12%	12%
51	TUOLUMNE	0	867	867	0	236	236	n/a	27%	27%
52	YOLO	2,627	0	2,627	768	0	768	29%	0%	29%
53	YUBA	1,684	14	1,699	444	11	455	26%	78%	27%
54	<b>Total</b>	<b>122,661</b>	<b>33,886</b>	<b>156,547</b>	<b>31,298</b>	<b>7,349</b>	<b>38,647</b>	<b>26%</b>	<b>22%</b>	<b>25%</b>
55										
56	<sup>1</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2024's estimate									
57	<sup>2</sup> Total Households Enrolled does not include submeter tenants.									
58										
59	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	<b>FERA Program Table 5 - Recertification Results</b> <b>Pacific Gas and Electric Company</b> <b>Through October 31, 2024</b>							
2								
3								
4	Month	Total FERA Households	Households Requested to Recertify <sup>2</sup>	% of Households Total (C/B)	Households Recertified <sup>1</sup>	Households De-enrolled	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	38,431	1,023	2.7%	89	934	8.7%	2.4%
6	February	38,351	961	2.5%	101	860	10.5%	2.2%
7	March	38,013	882	2.3%	122	760	13.8%	2.0%
8	April	38,571	731	1.9%	165	566	22.6%	1.5%
9	May	38,407	598	1.6%	111	487	18.6%	1.3%
10	June	38,148	726	1.9%	121	605	16.7%	1.6%
11	July	38,770	696	1.8%	68	628	9.8%	1.6%
12	August	39,187	599	1.5%	-	-	-	-
13	September	39,170	488	1.2%	-	-	-	-
14	October	38,647	464	1.2%	-	-	-	-
15	November							
16	December							
17	<b>YTD</b>	<b>38,647</b>	<b>7,168</b>	<b>18.5%</b>	<b>777</b>	<b>4,840</b>	<b>13.8%</b>	<b>12.5%</b>
18								
19	<sup>1</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
20	<sup>2</sup> Excludes count of customers recertified through the probability model.							
21	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	<b>FERA Program Table 6 - Capitation Contractors<sup>1</sup></b>						
2	<b>Pacific Gas and Electric Company</b>						
3	<b>Through October 31, 2024</b>						
4	Contractor	Contractor Type				Total Enrollments	
5		(Check one or more if applicable)				Current Month	Year-to-Date
6		Private	CBO	WMDVBE	LIHEAP		
7	AAPI		x			0	0
8	Amador-Tuolumne Community Action Agency		x		x	0	0
9	American GI Forum		x			0	0
10	Arriba Juntos		x			0	0
11	Bay Area Community Health		x			0	0
12	Breathe California		x			0	0
13	Catholic Charities of the East Bay		x			0	0
14	Catholic Daisies of Fresno		x			0	0
15	Central Coast Energy Services Inc		x		x	1	4
16	Cesar A Moncada DBA Moncada Outreach		x			0	0
17	Child Abuse Prevention Council of San Joaquin County		x			0	0
18	Community Action Marin		x		x	0	0
19	Community Action Partnership of Madera County		x		x	0	0
20	Community Resource Project Inc		x		x	0	0
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puente Comunitario		x			0	1
24	Fresno EOC		x		x	0	0
25	Independent Living Center of Kern County Inc		x			0	0
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	1	1
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			0	3
31	Resources for Independence Central Valley		x			0	0
32	Sacred Heart Community Service		x		x	0	0
33	UpValley Family Centers		x			0	0
34	Valley Clean Air		x			0	0
35	Welcome Tech	x				0	0
36	<b>Total Enrollments</b>					<b>2</b>	<b>9</b>
37							
38	<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
39							
40	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						