BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Pacific Gas and Electric Company for Approval of Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for 2021-2026 Program Years. Application No. 19-11-003 (Filed November 4, 2019)

(U 39 M)

And Related Matters.

Application No. 19-11-004 Application No. 19-11-005 Application No. 19-11-006 Application No. 19-11-007

MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR FEBRUARY 2025

CLIFF GLEICHER JENNIFER C. REYES LAGUNERO AARON J. LEWIS

Pacific Gas and Electric Company Law Department, 19th Floor 300 Lakeside Drive, Suite 210 Oakland, CA 94612

Telephone: (925) 786-5113 Facsimile: (510) 898-9696

E-mail: Jennifer.ReyesLagunero@pge.com

Attorney for:

Dated: March 21, 2025 PACIFIC GAS AND ELECTRIC COMPANY

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In accordance with Ordering Paragraph 17 of Decision (D.) 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance (ESA) Program, California Alternate Rates for Energy (CARE) Program, and Family Electric Rate Assistance (FERA) Program efforts, showing results through February 2025. Pursuant to D.21-06-015, the new ESA, CARE and FERA Program funding cycle began on July 1, 2021.

Respectfully Submitted,

JENNIFER C. REYES LAGUNERO

By: /s/ Jennifer C. Reyes Lagunero JENNIFER C. REYES LAGUNERO

Pacific Gas and Electric Company Law Department, 19th Floor 300 Lakeside Drive, Suite 210

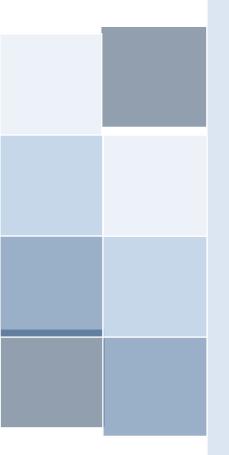
Oakland, CA 94612

Telephone: (925) 786-5113 Facsimile: (510) 898-9696

E-mail: Jennifer.ReyesLagunero@pge.com

Attorney for:

PACIFIC GAS AND ELECTRIC CPANY





Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Energy Rate Assistance (FERA) Programs

Monthly Report for February 2025

PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for February 2025

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PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for February 2025

The Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) programs are long-standing programs designed to assist income-qualified households in Pacific Gas and Electric (PG&E)'s service territory in reducing their energy usage and monthly utility expenses. Decision (D.) 21-06-015 authorized the ESA, CARE, and FERA program cycle beginning July 1, 2021, through December 31, 2026.

PG&E's monthly report for February 2025 complies with the income-qualified programs reporting requirements established in D.21-06-015, and with all reporting and program evaluation requirements previously established for the CARE, FERA, and ESA Programs.¹ The reporting period is February 1, 2025 through February 28, 2025.

1. Energy Savings Assistance (ESA) Program Executive Summary

The ESA Program provides no-cost home weatherization, energy-efficient appliances, and energy education services to income-qualified customers² throughout PG&E's service territory. ESA is a resource program emphasizing long-term energy savings and serves all willing and eligible low-income customers by providing all feasible ESA program measures based on need states, at no cost to the customer through a direct install approach. All housing types are eligible to participate, and the ESA program is available to both homeowners and renters.

D.21-06-015 approved the ESA program budget for Program Years (PYs) 2021-2026. PG&E's total 2025 authorized ESA Program budget is \$243,410,845,³ which covers all programs in the ESA portfolio, including the primary ESA Main program for single-family (SF) housing, the Multifamily Whole Building (MFWB) program for the Multifamily (MF) housing sector, and the Pilot Plus and Pilot Deep programs, as well as any ESA studies. From January 1, 2025 through February 28, 2025, PG&E expended \$20,481,734 in total ESA program costs. Further details of ESA expenses are provided in the ESA Summary Table, and ESA Table 1, in the Appendix.

¹ The IOUs worked with Energy Division (ED) staff to revise reporting tables and formats in compliance with the mandates of D.21-06-015. PG&E is using the most recent monthly reporting template that was approved by ED in December 2024 to provide its 2025 monthly updates of the ESA, CARE, and FERA programs.

² To qualify for the ESA Program, a residential customer's household income must be at or below 250 percent of Federal Poverty Level (FPL) Guidelines, as set in Senate Bill 756, and that became effective on July 1, 2022. Formerly, the ESA program eligibility was set at 200 percent of FPL, per D.05-10-044.

³ Reflects carry forward MFWB, Pilot Plus and Pilot Deep, CSD Leveraging, studies, and SASH/MASH budgets from 2024 to 2025.

1.1 Energy Savings Assistance Program Overview

1.1.1 Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 21-06-015.

ESA Table 1.1.1.1 ESA Main (SF, MH) Program Summary of Expenses and Savings for 2025					
	2025 Authorized/Planning Assumptions ^[a]	Actual YTD[b]	% YTD [d]		
Budget ^[c]	\$117,373,642	\$14,815,345	13%		
Homes Treated	52,954	6,548	6%		
kWh Saved ^[d]	33,818,185	3,750,854	5%		
kW Demand Reduced[d]	2,854	1,366	22%		
Therms Saved ^[d]	1,370,794	166,168	6%		
GHG Emissions Reduced (Tons) ^[e]	N/A	3,747			

 $^{{}^{\}rm [a]}$ Authorized ESA budget, energy savings goals and household treatment target per D.21-06-015.

Through February 2025, PG&E's 2025 ESA Main (SF, Mobile Home [MH]) program treated 6,548 homes, resulting in 3,750,854 kWh saved, 1,366 kW demand reduced, and 166,168 therms saved. In addition, about 3,747 tons of GHG emissions were reduced.

ESA Table 1.1.1.2 ESA Main Program Administrative Expenses for 2025			
February 2025 YTD			
Administrative Expenses	\$705,642	\$1,368,095	
Total Program Costs	\$11,394,186	\$20,481,734	
% of Administrative Spend	6%	7%	

As shown in Table 1.1.1.2 above, from January 1, 2025 through February 28, 2025, PG&E's ESA Main program administrative expenses totaled \$1,368,095. In addition, total program costs totaled \$20,481,734, of which 7% is the administrative spend.

[[]b] As shown in ESA Monthly Report Table 1, and Table 2.

^[c] ESA Main program budget includes measures and program administrative budget categories as shown on ESA Monthly Report Table 1.

[[]d] Per Table 5 of Attachment 1, D.21-06-015, the 2025 goals for kWh, kW, and Therms include ESA Main, MF CAM and MFWB and are reflected in the 2025 Planning Assumptions; however, the above table reports results only from ESA Main, and does not include results from MFWB.

[[]e] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).

ESA Table 1.1.1.3 Northern (N.) MFWB (In-Unit, CAM/WB) $^{\rm [a]}$ Summary of Expenses and Savings for 2025

	2025 Authorized/Planning Assumptions	Actual YTD	% YTD
Budget	\$96,303,780	\$3,849,587	4%
Properties Treated	167	1	1%
MF In-Units Treated	19,843	2,299	12%
kWh Saved	7,587,240	680,357	9%
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	223,298	27,117	12%
GHG Emissions Reduced (Tons) ^[b]	N/A	4,216	N/A

[a] MFWB program budget includes In-Unit, CAM and WB, SPOC, CSD Leveraging and Implementer administrative budget categories as shown on ESA Summary Table in the Appendix.

[b] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).

Through February 2025, PG&E's Northern Multifamily Whole Building (N. MFWB) program treated 2,299 in-unit projects and completed one whole building project, with 680,357 kWh and 27,117 therms saved.

From the program launch in July 2023 through February 2025, the program has enrolled 313 whole building projects and audited 269 of these enrolled projects. In February 2025, the N. MFWB program reserved four more whole building projects for measure installation. In the project pipeline, the N. MFWB program currently has 428 whole building projects in various stages of work. For the in-unit projects, the program has completed 23,531 since program launch, averaging 1,177 in-unit projects per month.

ESA Table 1.1.1.4 Pilot Plus and Pilot Deep Summary of Expenses and Savings for 2025			
2025 Actual 9 Authorized/Planning YTD[b] YT Assumptions[a]			
Budget ^[c]	\$20,241,975 ^[d]	\$1,816,803	9%
Homes Treated	-	104	-
kWh Saved	-	73,343	-
kW Demand Reduced	-	88	-
Therms Saved	-	8,702	-
GHG Emissions Reduced (Tons)	-	105	-

[a] Home treatment, energy savings and GHG emissions reduction targets were not included in D.21-06-015. PG&E will report on actual achievements upon completion of home treatment.

[b] Actual homes treated, savings and GHG emissions reduction values are reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot Implementer to PG&E. Energy savings are estimates provided by energy modeling software. PG&E intends to report these estimates as interim savings until meter-based savings estimates are reportable.

[c] Pilot Plus and Pilot Deep budget and expenditures as shown on ESA Monthly Report: ESA Summary Table and ESA Table 2B.

[d] 2025 authorized budget per D. 21-06-015 is \$8,782,607. Carried forward funds from prior years is \$11,459,367. As such, the 2025 authorized budget is shown as \$20,241,975.

PG&E launched the ESA Pilot Plus and Pilot Deep Program (Pilot Plus/Deep) at the end of June 2022,⁴ and began installations in December 2022. The first successful home treatment was completed in February 2023. As of February 2025, nearly 600 installation projects have been initiated, of which over 400 have been fully completed. Additional information on Pilot Plus/Deep is included in Section 1.5.2, ESA Program Pilots.

ESA Table 1.1.1.5 Single Family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Unspent Funds (Electric IOUs Only)[a] for 2025			
2025 Actual YTD % Authorized/Planning Assumptions[a]			
Budget	\$9,566,416	\$0	0%
[a] PG&E AL 7028-E was disposed and effective on October 20, 2023, as described in text below ESA Table 1.1.1.5.			

⁴ D.21-06-015 Ordering Paragraph (OP) 42 states "The Pilot Plus and Pilot Deep program must be launched by the beginning of the third quarter of 2022" (p. 480). PG&E in its Pilot Implementation Plan Advice letter defined program launch as beginning with an executed contract. See PG&E Advice Letter 4530-G/6412-E (November 19, 2021), p.4, fn.11.

Incremental to the authorized ESA budget, the closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) programs resulted in a transfer of funds into the ESA program⁵ to support the ESA Main program implementation across the current program cycle.⁶

1.1.2 Program Measure Changes

PG&E did not implement any ESA program measure changes in February 2025.

1.2 ESA Customer Outreach and Enrollment Update

1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

ESA Main Program Contractor Outreach: PG&E's ESA monthly acquisition campaigns and contractor efforts are complementary in generating qualified leads. In addition to strategic marketing campaigns, contractors rely on a variety of activities to conduct outreach, primarily utilizing outbound calling from assigned lead lists provided to them monthly after the launch of each acquisition campaign. Contractors also canvas areas with a high propensity for eligible customers, make outbound calls from contractor-generated lists of CARE or Zip-7 customers, and respond to referrals generated by PG&E marketing.

ESA Main Customer Satisfaction Score: To ensure that customers are highly satisfied and have a positive experience with the ESA program, PG&E conducts robust surveys of participants. In February 2025, the ESA surveys yielded an 88% customer satisfaction rating; meaning that 88% of respondents described their experience as "excellent" or "very good." PG&E conducts a detailed analysis of the survey results to identify areas of success, and pinpoint opportunities for improvement, and then shares the results with the ESA contractors to optimize ESA offerings from the customer perspective. These results are also used to identify trends in contractor performance and create opportunities for contractor soft skills training.

ESA Program MFWB: In preparation for an upcoming March 2025 media campaign, the ESA MFWB program worked in February on a newsletter and blog post to engage customers and answer questions about the benefits of the Multifamily Whole Building Program.

⁵ The transferred SASH and MASH funds will be used to primarily support the ESA Main program implementation across the current program cycle. However, PG&E and SCE seek flexibility to utilize the SASH and MASH funds across ESA categories, and for other ESA programs and pilots (e.g., MFWB and Pilot Plus/Deep). This preserves the flexibility to use the funds as program needs change.

⁶ PG&E Advice Letter <u>7028-E</u> Closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Programs, submitted on September 20, 2023.

Table 1.2.1 ESA N. MFWB Pipeline Results			
MFWB Whole Building	2025 YTD		
Leads	63		
Enrollment	22		
Assessments	17		
Project Completed	1		
Treated/Invoiced	1		
Total	104		
MFWB In-Units	2025 YTD		
Leads	2,761		
Enrolled	1,932		
Treated/Invoiced	2,299		
Total	6,992		

ESA Pilot Plus and Pilot Deep: In February, the Q1 2025 marketing campaign launched for the ESA Pilot Plus and Pilot Deep program.⁷ As with prior campaigns, the pilot implementation team incorporated lessons learned from previous efforts. These improvements are described in Section 1.5.2.

The Q1 campaign will run February through April, with email and direct mail utilizing PG&E's standard branding, incorporating the pilot implementer's name and logo.⁸ An example of the outreach materials is shown below.

⁷ The ESA Pilot Plus and Pilot Deep offerings will be referred to as "Energy Savings Assistance Program: Whole Home" (or "ESA Whole Home" for short) in all customer engagement settings, including marketing and outreach materials.

⁸ This marketing campaign continues to utilize the PG&E branding established in 2023 (which has been consistent in driving engagement and enrollment in the ESA Program).

Direct Mail/Email (English/Spanish):





iEstá a tiempo de obtener sus mejoras gratuitas al hogar! Ampliamos este popular programa para ahorrar energía

First Name Last Name Billing Address1 Billing Address2 City, State, Zip

Haga su solicitud ahora mismo y disfrute de comodidad y ahorros durante todo el año

- El exclusivo programa Energy Savings Assistance Whole Home (Asistencia para Ahorrar Energía en Todo el Hogar) de PG&E proporciona, a aquellos clientes que reúnan los requisitos, mejoras GRATUITAS al hogar para que ahorren energía.
- Tanto los inquilinos como los propietarios de vivienda pueden reunir los requisitos para solicitarlo.
- Todas las mejoras se someten a pruebas de desempeño para asegurarnos de su correcto funcionamiento.
- Dependiendo del tipo de mejora para la que usted reúna los requisitos, los trabajos podrían requerir de varias visitas.

Haga su solicitud ahora mismo. iEs rápido y sencillo!

Visite **pge.com/ESAwholehome** a llene y envíe el formulario de respuesta que se encuentra a continuación



Energy Savings
Assistance Program
WHOLE HOME

CLEAResult[®]

Obtenga estas valiosas mejoras al hogar sin costo



\$5,000

Nuevo aire acondicionado con consumo eficiente de energía



\$3,000 Ductos con aislante



\$2,500

Nuevo calentador de agua con bomba de calor



\$1,650 Nueva parrilla de inducción con consumo eficiente de



\$150 Termostato inteligente

energia

Los montos expresados en dólares muestran cantidades promedio y pueden variar.

iAhorre y disfrute cómodamente con mejoras GRATUITAS a su hogar!

DESPRENDER AQUÍ

First Name Last Name

NOMBRE

999999999-9

NÚMERO DE CUENTA DE PG&E

NÚMERO DE TELÉFONO

DIRECCIÓN DE EMAIL (OPCIONAL)

Premise Address Line 1

City, State, Zip

Por favor, envíelo de vuelta en el sobre prepagado que le hemos proporcionado.

Al ingresar su dirección de email, usted autoriza a PG&E a enviarle ocasionalmente información sobre su servicio público con PG&E, así como los programas y servicios de PG&E que podrían estar disponibles para usted.

Solo para uso interno: DEEP03

Language Line: PG&E continues to work with LanguageLine Solutions to provide language translation services for all its customers. During the month of February 2025, six ESA customer required assistance through PG&E's designated language line.

Tribal Outreach: In February 2025, PG&E received nine applications for the 2025 Tribal Outreach Grant program. PG&E has begun reviewing applications and plans to notify tribes in March of any decisions and next steps.

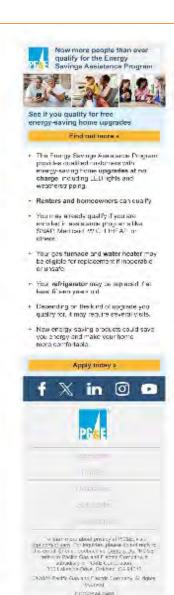
Beyond the ESA program's tribal outreach efforts, PG&E's centralized tribal team, which coordinates PG&E's tribal communications, continued its standard outreach efforts to support tribes on a variety of topics related to energy use, resiliency, safety, and community initiatives.

1.2.2 Customer Assistance Marketing, Education and Outreach for the ESA Program

Direct Mail: In February 2025, PG&E continued to deploy a monthly Direct Mail and Email campaign targeting 20,000 income-qualified customers. In February 2025, the campaign generated 621 applications from direct mail. The campaign continues to use creative developed in 2022 and revised in Q2 2024 to more clearly state eligibility requirements for certain measures. The communication is available in both English and Spanish, as shown below. PG&E continues to prioritize customers residing in disadvantaged communities (DACs) for outreach, receiving 227 applications from this segment for a response rate of 4.5%.

Email/Digital (English/Spanish): In February 2025, PG&E received 3,561 ESA program applications from email and digital media activities combined.





CCC/0524-1468

Digital Creative





PG&E promotes ESA to customers who were newly enrolled in the CARE or FERA program through welcome materials delivered either via direct mail or email. Customers may continue to access the ESA application online by scanning a QR code or accessing www.pge.com/esawelcome.

Apply now »

1.2.3 Managing Energy Use

As part of its energy education, PG&E provides customers with online resources to assist in managing their energy use. From MyAccount, customers can access and perform a Home Energy Checkup. In addition, participants in the ESA program receive collateral "leave behinds" (printed materials), along with an online link to PG&E ESA landing page, from ESA contractors with tips for managing energy, rate plan choices, and other programs and resources that they may be qualified for, both administered by PG&E and by third parties.

1.2.4 Services to Reduce Energy Bills

PG&E's ESA contractors provide collateral leave behinds that present solutions for saving money and managing energy costs for all ESA participants. PG&E's Universal Brochure provides comprehensive information to ESA customers about bill discount and assistance programs, rate plan choices, energy management and payment support programs in an easy-to-read format. ESA contractors are trained to discuss comprehensive opportunities for bill savings and assist in program enrollment, such as the Arrearage Management Plan (AMP) and referrals to the DAC-SASH and LIHEAP program administrators for qualified and interested households. The ESA Program also has cross-referral and direct enrollment processes to autoenroll eligible income-qualified customers into the CARE or FERA program.

1.2.5 Additional Activities

CARE Discounts Removed: The ESA program systematically removes CARE customers who apply for ESA but are proven to be over income. In February 2025, one such customer was removed from the CARE program.

New Contractors and Community-Based Organizations (CBOs): In February 2025, PG&E had no new Contractors or CBOs join the ESA program.

- 1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)
 - 1.3.1 Please provide a status on referrals, of the leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA, CARE and FERA. What new steps or programs have been implemented? What was the result in terms of new enrollments?
 - **CSD Low Income Weatherization Program (LIWP) (MF) Leveraging Projects:** In February 2025, the six properties in Santa Cruz County that received joint site assessments in January 2025, from the N. MFWB program's collaboration with CSD Low Income Weatherization Program (LIWP), continued to move forward in the pipeline.

Low Income Home Energy Assistance Program (LIHEAP) Energy Star® Refrigerator Installations: There were no refrigerators installed through LIHEAP leveraging in February 2025.

CSD Data Sharing: PG&E continues to share data with CSD on an annual basis and as requests are made.

1.3.2 Please provide a status on coordination with TECH Clean California.

Full & Partial Home Electrification Leveraging (Strategic Early Retirement [SER] Program): The Strategic Early Retirement (SER) Program is a collaboration between PG&E's ESA Program and TECH Clean California to offer electrification measures to select customers. Leveraging existing ESA outreach, the program was designed to provide heat pump HVAC systems, water heaters, induction cooking appliances, and electric dryers through TECH funding after ESA weatherization and energy efficiency upgrades were completed. The intent was to expand ESA customer benefits, explore paths to reduce the installation of new gas appliances in California homes, and gain insights into electrifying low-income households.

In February, the SER Program lead informed PG&E that TECH funding was placed on hold as of January. No new installations were initiated in February as PG&E awaits further guidance on the status of the SER Program.

1.4 ESA Workforce Education & Training

1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

The PG&E Energy Efficiency Workforce Education and Training Program (WE&T) supports ESA contractor training by utilizing the Train-the-Trainer Model which provides a combination of on-demand and live (in-person) training for Energy Specialists (ES), Weatherization Specialists (WS), and Advanced Weatherization Specialists (AWS) with instructor-led presentations and virtual engagement activities with trainees. Due to the need for hands-on training for Natural Gas Appliance Testing (NGAT), Energy Training Centers (ETC) continued the blended model, which consists of on-demand remote training (self-paced) coupled with two days of in-person practical (hands-on) training. In addition, on-demand training support is available to help students with soft-skill training for preparedness prior to the start of on-demand courses. This support consists of assistance with navigating the webinar platforms, technology setup, and expectations of on-demand and in-person class engagement activities. Additional on-demand courses are offered to students to improve student soft-skills during employment through WE&T's Workplace and Academic skill catalog.

ESA contractors are encouraged to hire local workers to implement the ESA Program in their areas. All contractors and subcontractors responsible for implementing the ESA Program are trained by the ETC in Stockton. Many of these ESA program ES and installation contractors are from the local communities in which they work. ESA Table 1.4.1 below shows a summary of ESA contractor training provided for February 2025 including ESA onboarding, ES, WS, AWS, and NGAT training.

ESA Table 1.4.1 ESA Contractor Training Summary Through February 2025			
February 2025 YTD			
Students	100	151	
Student Days	110	164	
Training On-Demand Sessions	84	118	
Training Live Sessions (In-person classroom)	3	5	

[a] ESA Program Onboarding is an On-Demand (online, self-paced) training. Completion times vary by person. Estimated completion time is two to four hours.

1.5 ESA Studies and Pilots

1.5.1 ESA Program Studies

ESA/CARE Study Working Group: D.21-06-015 authorized the formation of a statewide Study Working Group for the ESA and CARE programs. Working Group membership is composed of IOU representatives, ED staff, and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA and CARE programs and providing feedback on study deliverables. No working group activities took place in February 2025.

2025 Low Income Needs Assessment (LINA): The LINA must be updated every three years per State code, and the most recent study was completed in December 2022. The primary objective of the 2025 LINA is to characterize ESA-eligible high and low energy-using households and provide recommendations on how the program can best serve these customers. A survey developed to understand high and low usage characteristics was deployed to target customers across the four IOU territories in February 2025. The study is expected to be completed by December 2025.

Non-Energy Impacts (NEI) Study: ¹⁰ D.21-06-015 authorized a NEI study with a budget of \$500,000 and directed the ESA WG to provide inputs on study scope. ¹¹ A Tier 1 AL was subsequently submitted by the Joint IOUs, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration. ¹² The primary objective of the NEI Study is to assess and quantify health, comfort, and safety impacts because of ESA program treatments. A study survey was sent to a sample of customers treated by the ESA program in 2023, as well as a subset of CARE and FERA customers who have not received ESA treatments since 2018, across the IOU territories in February 2025. The study is expected to be completed by June 2025.

⁹ D.21-06-015, OP 176,

¹⁰ Non-Energy Benefits (NEB) and Non-Energy Impacts (NEI) Study.

¹¹ D.21-06-015, OP 172.

¹² SDG&E Advice Letter 4184-E, March 23, 2023.

1.5.2 ESA Program Pilots

ESA Pilot Plus/Deep Program: D.21-06-015 approved Pilot Plus/Deep (the Pilot) to begin implementation in 2022 with two treatment tiers: the "Pilot Plus" tier, which is intended to achieve five to 15 percent energy savings per household, and the "Pilot Deep" tier, which is intended to achieve 15 to 50 percent energy savings per household. ¹³ The measure packages will be composed of both basic measures found in the main ESA Program, as well as more advanced measures unique to the Pilot.

The Pilot is designed to gather data on several new or modified approaches to implementing the ESA Program, including strategic measures delivery, electrification, greater measure expenditure per home, greater energy savings and bill impacts per home. ¹⁴ The Pilot also offers an opportunity to better understand the long-term benefits of more extensive treatments (including non-energy benefits), and the cost-effectiveness of the interventions. ¹⁵ The Pilot experienced significant growth since launch, having started in 2023 with one project in the installation phase, and by February 2025 having completed 455 projects, with approximately 100 more projects in various stages of implementation. The Pilot is currently planned to operate through 2026.

Throughout February, PG&E and the pilot implementer reviewed insights from the third-party evaluator's analyses, ¹⁶ and identified several opportunities to adjust the marketing and outreach approach for starting with the Q1 2025 marketing campaign. These include:

- Efforts to reduce contacting ineligible customers:¹⁷
 - o PG&E's pilot website (<u>www.pge.com/esa-whole-home</u>) was updated to feature eligibility criteria more prominently.
 - The pilot's data-driven customer targeting strategy was adjusted to provide more weight to CARE and FERA enrollees.
- Segmentation for Measure Offerings: The targeting strategy also incorporated indicators of electrification potential, including customer interest and bill impact potential, to help the pilot better predict which customers to approach with various measure offerings.

Also in February, PG&E and the pilot implementer adopted higher efficiency standards for water heater measures offered through the pilot. Early indications show gas water heating measures have yielded less energy savings than projected, so pivoting to a higher minimum standard is intended to produce incrementally higher savings. The pilot implementer met with contractors to ensure that pivoting to higher efficiency measures would be feasible (i.e. regarding procurement, pricing and installer capabilities), and anticipates implementation by March 2025.

Throughout February, 28 new PP/PD installation projects were initiated, and 58 projects initiated in prior months were fully completed by the end of the month. 18 Of the completed projects to date, the Pilot implementer's energy modeling software estimated initial pre-

¹³ D.21-06-015, Attachment 2, p. 5.

¹⁴ Ibid, p.1.

¹⁵ Ibid, p.1.

¹⁶ These efforts were reported in the December 2024 ESA Monthly Report.

¹⁷ The evaluator found in December 2024, approximately 30% of customers who express interest in the pilot ultimately do not meet income and/or categorical eligibility thresholds.

¹⁸ Households treated and savings will be reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot implementer to PG&E.

installation energy savings exceeding the minimum energy savings thresholds designated for the Pilot, as shown in ESA Table 1.5.2.¹⁹ Note that PG&E will proactively update the energy savings reporting methodology in 2025, once more accurate realization rates are available from past projects.

ESA Table 1.5.2 ESA Pilot Plus and Pilot Deep Estimated Energy Savings ²⁰			
Project Tier Pilot Plus (5-15%) Pilot Deep (15-50%)			
Projects Completed (Launch to-Date)	237	218	
Average Savings (Launch to-Date)	11-13%	24-29%	

 $^{[a]}$ Energy savings are reported based on the best available information at the time of reporting. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

1.6 Miscellaneous

1.6.1 Water-Energy Coordination Program

In February 2025, four water agency contracts were operating and serving qualified homes, including partnerships with California American Water (single-family and multi-family), the City of Sacramento (single-family), and Solano County Water Agency (single-family). In February 2025, 67 households were served through these partnership programs.

¹⁹ D.21-06-015, Attachment 2, p. 5.

²⁰ See ESA Table 2B, ESA Table 3D-3E, and ESA Table 5D. The energy modeling software estimates savings within +/-10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

2. California Alternate Rates for Energy (CARE) Program Executive Summary

The CARE Program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area. D.21-06-015 approved the CARE Program budget for PYs 2021-2026. PG&E's 2025 authorized CARE Program administrative budget is \$14,444,200. Through February, PG&E expended \$1,575,712 in CARE program administration costs, of which \$882,240 supported CARE outreach activities and \$273,347 was allocated to recertification and PEV processes. D.21-06-015 also authorized \$700,957,000 towards CARE rate discounts for PY 2025. In February 2025, the CARE program provided a total of \$97,591,395 in electric and gas bill discounts to 1,384,498 households throughout PG&E's service territory.

At the end of February 2025, the CARE program enrollment rate was 96% of the estimated eligible households. Throughout 2025, PG&E will be focusing on initiatives to ensure program integrity with the goal of identifying over-income customers who should be removed from the program, as well as implementing several customer-centric initiatives to support customers throughout the CARE post-enrollment verification (PEV) or recertification processes. Despite the estimated nearly fully enrolled program, PG&E continues to invest in outreach and marketing targeting "hard-to-reach" customers and to increase program awareness in disadvantaged communities.

²¹ To qualify for the CARE discount, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1), or someone in the customer's household is an active participant in other qualifying public assistance programs.

²² D.21-06-015, Attachment 1, Table 2 CARE Approved Budgets.

²³ Ibid

²⁴ Ibid

 $^{^{25}}$ PG&E filed its Annual CARE Eligibility Report on April 15, 2024, the percentage of eligible enrolled population is based on 2024's estimates.

2.1 CARE Program Summary

2.1.1 Please provide CARE Program summary costs.

CARE Table 2.1.1 CARE Program Summary Costs for 2025				
CARE Budget Categories	2025 Authorized Budget [a]	Actual Expenses Year- to-Date	% of Budget Spent	
Outreach	\$8,167,300	\$882,240	11%	
Processing, Certification, Recertification	\$922,300	\$92,657	10%	
Post Enrollment Verification	\$1,590,500	\$180,690	11%	
IT Programming	\$1,191,700	\$216,950	18%	
CHANGES Program [b]	\$525,000	(\$0)	0%	
Studies and Pilots	\$25,000	\$6,500	26%	
Measurement and Evaluation	\$200,000	\$10,000	5%	
Regulatory Compliance	\$403,600	\$56,012	14%	
General Administration	\$1,235,300	\$126,654	10%	
CPUC ED Staff	\$183,500	\$4,009	2%	
Total Expenses	\$14,444,200	\$1,575,712	11%	
Subsidies and Benefits	\$700,957,000	\$205,301,897	29%	
Total Program Costs and Discounts	\$715,401,200	\$206,877,608	26%	

[a] D.21-06-015 approved the CARE program budget for PYs 2021-2026.

2.1.2 Please provide the CARE Program enrollment rate to date.

CARE Table 2.1.2 CARE Enrollment		
Participants Enrolled	Eligible Participants[a]	YTD Enrollment Rate
1,384,498	1,436,346	96%

[a] In April 2025, PG&E, on behalf of the IOUs, will file the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of PG&E's CARE Eligible Participants for 2024.

[[]b] The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues. Negative expenses may be due to accrual reversal as part of normal accounting process.

2.2 CARE Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

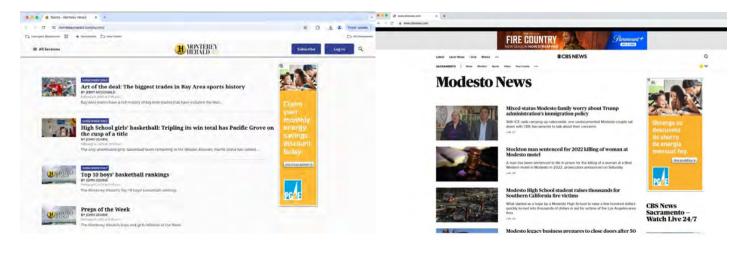
Direct Mail: Not applicable for this reporting period.

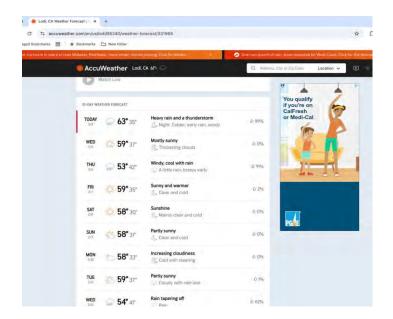
Email: PG&E continued the monthly CARE acquisition email campaign, sending targeted emails promoting CARE enrollment to approximately 37,000 customers in February 2025. The campaign emails are deployed monthly on the second Saturday of each month. Additionally, monthly auto-recertification email notices were deployed to approximately 3,600 customers in the top 20 percent of enrolled customers due for recertification based on their CARE Eligibility Score to confirm their automatic re-enrollment in CARE.

Tribal Outreach: Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

Digital Media: The CARE digital media campaign continued in February, including display and native advertising, along with Google Search, Performance Max, and Demand Gen advertising. PG&E started a twelve-week test flight concentrated within the Central Valley Designated Market Areas (DMAs). The test strategies include Google True View video and programmatic pre-roll video. Additionally, 15-second videos will be displayed on 78 health kiosks in Walmart Superstores located in Fresno, Sacramento, and Bakersfield. Finally, the test campaign will target audiences through geo-fencing, a location-based strategy that employs virtual boundaries to deliver relevant ads to CARE prospects.

Digital Ad Examples (English/Spanish)







Walmart Health Kiosk Example (English/Spanish)



Media Coverage: No media coverage for the reporting period.

Local Outreach: PG&E's Customer Service Outreach (CSO) team supports vulnerable customers during in-person community events. PG&E customer service representatives provide real-time support to residential customers, which may include answering questions about a PG&E bill or helping the customer enroll in energy management and financial assistance programs such as CARE and FERA.

In February, PG&E's CSO team attended 19 local community events to support vulnerable and disadvantaged customers.

Outbound Financial Assistance: PG&E continued its case management efforts of past due customer accounts through its outbound calling campaign during February 2025. The outbound calling campaign provides information on payment options available to customers to restore their account status. It also offers information on other income-qualified assistance programs including CARE, FERA, Medical Baseline, LIHEAP, REACH, and the Arrearage Management Plan.

During the reporting month, customer service representatives (CSRs) contacted 23,495 customers directly through this campaign. For customers who could not be reached by phone but had access to voicemail, PG&E left voicemail messages with information regarding PG&E's financial assistance programs. The February 2025 campaign was successful in enrolling 838 customers in CARE or FERA. Customers with a past-due balance were directed to LIHEAP where those who successfully applied received pledges totaling \$85,769.

CBO Outreach and Engagement: In February 2025, PG&E continued utilizing its CARE Capitation (COC) Program, which currently has 32 participating organizations, including both non-profit and for-profit organizations. PG&E is continuing to expand its COC program in addition to other outreach efforts. In February 2025, there were 94 new CARE enrollments through the COC program.

In February 2025, PG&E continued implementation of a new Senior Advocate Outreach Pilot, launched in December 2024 with 11 CBOs to target seniors and disadvantaged communities. The goal of the outreach Pilot is to conduct outreach to seniors and increase awareness of assistance programs including CARE/FERA, ESA, Medical Baseline and others in vulnerable and underserved communities. This outreach effort is scheduled to end in November 2025. CBOs participating in the Senior Advocate Outreach Pilot are asked to distribute a monthly email or newsletter highlighting financial assistance programs promoted in the outreach. In addition, to email communication, CBOs are required to hold at least six workshops during the duration of the pilot, with at least one workshop to be held at a community or cultural center, and at least one workshop to be held at a faith-based organization. CBOs participating in this outreach effort are also required to submit monthly surveys to document outreach efforts.

The CBOs participating in the Senior Advocate Outreach Pilot reported holding 24 in-person workshops and reaching 2,076 people since the start of the Pilot. Some of the feedback the CBOs have shared with PG&E is that seniors are happy to know there are programs that can help them save money on their energy bill and appreciate the materials PG&E created being available in multiple languages.

Community Outreach Marketing & Engagement Support: PG&E's Solutions Marketing team works closely with community organizations and advocates to amplify messages and increase enrollment in customer assistance and bill-savings programs. PG&E has an informational pge.com webpage dedicated to providing solutions and resources to help local community advocates better serve their communities.

²⁶ The funding for this outreach pilot is via PG&E's General Rate Case, and not the CARE administrative budget.

2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low-income programs to reach eligible customers.

PG&E automatically enrolls customers in CARE who participate in ESA or receive LIHEAP or REACH payments.²⁷ CARE Table 2.2.2 shows CARE automatic enrollments for February 2025 and year-to-date.

CARE Table 2.2.2 CARE Automatic Enrollment for 2025			
Source February 2025 YTD			
ESA	830	1,748	
LIHEAP	239	450	
REACH	59	59	
DAC-SASH	2	2	

2.3 CARE Recertification Complaints

2.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

PG&E includes a description of any post-enrollment verification (PEV) process, recertification, and general CARE complaints in which the customer contacted the CPUC for transparency and stakeholder awareness. In February 2025, three customer complaints were received:

- Two customers submitted outstanding information that was needed, were re-enrolled, and were provided a retroactive bill credit.
- One customer did not submit complete PEV documents and was removed from the program. The customer inquired about their removal and was encouraged to submit the necessary documents.

2.4 CARE Pilots and Studies

2.4.1 CARE Program Studies

Refer to Section 1.5.1 – ESA Program Studies – for updates on the 2025 Low Income Needs Assessment.

2.4.2 CARE Program Pilots

²⁷ Per ESA's expanded eligibility to 250% on July 1, 2022, aligning for some households with FERA eligibility, PG&E began auto enrolling customers into FERA (as well as CARE), please see FERA Section 3.2.1 for FERA Automatic Enrollment.

PG&E continues to implement its CARE PEV Outbound Calling Pilot, as described in Advice Letter 4730-G/6901-E submitted on March 31, 2023, with an effective date of April 30, 2023. For this PEV Outbound Calling Pilot, PG&E is contacting customers who initiated the PEV process but were not successful at completing it. Because the outbound calls have proven to be one of the most effective tools in terms of supporting qualified customers to successfully complete the PEV process, PG&E has continued the outbound calling effort for both CARE and FERA PEV customers.

2.5 Miscellaneous

2.5.1 CARE Removal and Enrollment in FERA

The CARE program systematically removes CARE customers who are proven to be over-income via the PEV process, and enrolls them in the FERA program, if they are qualified for FERA. For the PEV response period ending in February 2025, of the 9,426 PEV requests mailed, PG&E automatically enrolled 53 (1%) of these customers in the FERA program. Another 6,700 (71%) customers were removed from CARE and 2,673 (28%) customers successfully completed the CARE PEV process. Additional PEV results are reported in CARE Tables 3A and 3B.

For the recertification response period ending in February 2025, of the 10,217 recertification requests mailed: PG&E recertified 6,031 (59%) customers and 4,186 (41%) customers were removed from CARE. Additional CARE Recertification results are included in CARE Table 5 in the Appendix of this report.

2.5.2 CARE Program PEV Freezes²⁹

In compliance with CPUC Res. M-4833 and D.19-07-015, PG&E added the customers impacted by the 2024 Winter Storms and Wildfires to PG&E's Emergency Consumer Protection Plan, thereby making these customers eligible for the protection measures under this plan, including exemption from PEV. Table 2.5.2 details the CARE program PEV freezes currently in place as of February 2025.

²⁸ pge.com/tariffs/assets/pdf/adviceletter/GAS 4730-G.pdf, last accessed on February 18, 2025.

²⁹ CPUC Res. M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

CARE Table 2.5.2 CARE Program Post-Enrollment Verification Freezes									
Date of Proclamation	Disaster Name	Affected Areas or ZIP Codes	Date when Protection Ends						
February 2024	Winter Storms	(Humboldt, San Mateo, San Luis Obispo, and Santa Barbara Counties): 95525, 94070, 93254, 93401, 93402, 93420, 93428, 93430, 93444, 93446, 93449, 93452, 93453, 93454, 93455, 93460, and 93465	March 1, 2025						
May 3, 2024	March Storms	(Alameda, Contra Costa, Marin, Mendocino, Monterey, Napa, Nevada, Plumas, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma, and Trinity Counties): 93920, 93921, 93923, 93924, 93928, 93940, 93950, 93953, 94020, 94022, 94024, 94025, 94035, 94040, 94041, 94043, 94515, 94086, 94087, 94089, 94103, 94105, 94124, 94132, 94304, 94305, 94306, 94503, 94508, 94510, 94515, 94533, 94534, 94558, 94559, 94562, 94567, 94571, 94573, 94574, 94585, 94588, 94589, 94590, 94591, 94599, 94901, 94903, 94904, 94920, 94922, 94923, 94924, 94925, 94929, 94930, 94931, 94933, 94937, 94938, 94939, 94940, 94941, 94945, 94946, 94947, 94949, 94950, 94952, 94954, 94956, 94960, 94963, 94965, 94970, 94971, 94972, 94973, 95003, 95005, 95006, 95007, 95008, 95010, 95013, 95014, 95017, 95018, 95020, 95030, 95032, 95033, 95035, 95037, 95041, 95044, 95046, 95060, 95065, 95066, 95070, 95073, 95076, 95110, 95111, 95112, 95116, 95117, 95118, 95119, 95120, 95121, 95122, 95130, 95132, 95133, 95136, 95138, 95148, 95151, 95401, 95403, 95404, 95407, 95409, 95410, 95415, 95415, 95419, 95420, 95421, 95426, 95430, 95436, 95437, 95445, 95446, 95461, 95465, 95466, 95468, 95469, 95470, 95472, 95476, 95482, 95485, 95490, 95492, 95542, 95595, 95616, 95618, 95620, 95625, 95676, 95687, 95688, 95690, 95694, 95724, 95728, 95966, 95971, 95974, 95981, 95993	July 1, 2025						
June 3, 2024	Thomps on Fire	(Butte): 95915, 95928, 95965, 95966, 95981	August 1, 2025						
July 26, 2024	Park Fire	(Butte, El Dorado, Sutter, and Tehama): 95720, 95926, 95927, 95928, 95942, 95948, 95954, 95973, 95978, 95993, 96055, 96059, 96061, 96063, 96075, 96080, and 96092	September 1, 2025						
October 10, 2024	Boyles Fire	(Lake): 95422 and 95457	November 1, 2025						

2.5.3 CARE Fixed Income

CARE Table 2.5.3 CARE Fixed Income Household New Enrollments Through February 2025									
	February 2025 YTD								
Fixed Income Households [a]	3,824	7,965							

[a] CARE customers are considered fixed income households if they indicate via the CARE application that they only receive Social Security income (SSI), and/or are on Medicaid and 65 years and over, or self-certify that they are on a fixed income. Customers are also counted who submit an SSI award letter as proof of income.

3. Family Electric Rate Assistance (FERA) Program Executive Summary

The FERA Program provides a monthly 18 percent discount on electric bills for qualifying households of three or more individuals throughout PG&E's service area.³⁰

D.21-06-015 approved the FERA Program budget for PYs 2021-2026.³¹ PG&E's 2025 authorized FERA Program administrative budget is \$2,997,900, and \$20,819,000 for electric rate subsidies.³² Through February 2025, PG&E expended \$3,314,255 in total program costs. Of the total expenditure, \$226,232 (7%) was spent on outreach and administrative activities and \$3,088,022 (93%) in electricity rate discounts were provided to 39,262 households. The current enrollment of 39,745 households is a 25% enrollment of the estimated FERA-eligible households³³ in PG&E's service territory.

For 2025, the Commission set a 65% enrollment target by the end of the year. Similar to the missed target of 60% in PY 2024, PG&E will not meet 2025's 65% enrollment goal. Throughout the current program cycle, PG&E has made significant investments in marketing, education, and outreach, including substantive investments in new CBO contracts, but has only observed incremental improvements, and not results sufficient to meet the enrollment targets. In 2025, PG&E will implement several customercentric initiatives to support customers in the PEV process, including a new customer-facing how-to video. While PG&E is optimistic its PEV initiatives will increase retention for qualified customers, these initiatives are not realistically expected to drive a substantive increase in overall enrollment. PG&E will also be implementing Senate Bill 1130 (Bradford, 2024) in 2025, that expands eligibility to one and two person households.

Because PG&E's continued investment in marketing efforts and CBOs are not delivering the desired outcome, PG&E contracted a third-party consultant (Evergreen Economics) to conduct a FERA barriers enrollment study in its service territory. The study commenced in Q4 2023, with the primary activities planned for PY 2024 – Q1 2025, with preliminary findings expected to be available in early 2025. PG&E looks forward to participating in the study and is hopeful the consultant will be able to provide valuable input for stakeholders related to the structural challenges and enrollment barriers PG&E has observed in marketing FERA.

3.1 FERA Program Summary

3.1.1 Please provide FERA Program summary costs.

³⁰ To qualify for the FERA discount, a residential customer's household income must be at 200 percent plus \$1 to 250 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.12.

³¹ D.21-06-015, Attachment 1, Table 4 FERA Approved Budgets.

³² Ibid

³³ PG&E filed the Annual CARE Eligibility Report on April 15, 2024. FERA's enrollment percentage is based on the 2024 estimated eligible population.

FERA Table 3.1.1 FERA Program Summary Costs for 2025										
FERA Budget Categories	2025 Authorized Budget ^[a]	Actual Expenses Year-to-Date	% of Budget Spent							
Outreach	\$2,758,300	\$219,050	8%							
Processing, Certification, Recertification	\$60,600	\$1,221	2%							
Post Enrollment Verification	\$89,100	\$0	0%							
IT Programming	\$0	\$0	0%							
Pilots	\$0	\$0	0%							
Studies	\$0	\$0	0%							
Regulatory Compliance	\$31,300	\$0	0%							
General Administration	\$58,600	\$5,962	10%							
CPUC Energy Division Staff	\$0	\$0	0%							
Total Expenses	\$2,997,900	\$226,232	8%							
Subsidies and Benefits	\$20,819,000	\$3,088,022	15%							
Total Program Costs and Discounts	\$23,816,900	\$3,314,255	14%							
[a] D.21-06-015 approved the FERA program budget for PYs 2021-2026.										

3.1.2 Please provide FERA Program enrollment rate to date.

FERA Table 3.1.2 FERA Enrollment									
Participants Enrolled	Eligible Participants[a] [b]	YTD Enrollment Rate[b]							
39,860	156,547	25%							

[[]a] PG&E filed the 2024 Annual Estimates of CARE Eligible Customers and Related Information on April 15, 2024.

3.2 FERA Program Outreach

3.2.1 Please discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

Direct Mail: In February, PG&E continued the monthly FERA acquisition direct mail campaign, sending targeted direct mail to approximately 22,000 customers.

The monthly campaign sends direct mail on the third Friday of the month targeting customers in Deciles 1-3 of the FERA propensity model and Eligibility Score 1-3 who have not previously received CARE/FERA direct marketing. Customers in the campaign receive two direct mail

^[b] The eligible participants and YTD enrollment rate is based on 2024's filing described above **and** does not include the 1-2 person households eligible under SB 1130. PG&E plans to include the SB 1130 households in the 2025 Annual Estimates of CARE Eligible Customers filing and starting in the April 2025 Monthly Report.

touches approximately one month apart. The letters include English (front) and Spanish (back) copy with calls to action directing customers to apply online.

Email: PG&E deployed email to approximately 31,300 customers.

Additionally, monthly auto-recertification email notices were deployed to 393 customers in Deciles 1 and 2 of the FERA propensity model to confirm their automatic re-enrollment in FERA.

Digital Media: No FERA digital media for the reporting period.

Local Outreach: Refer to Section 2.2.1 – CARE Local Outreach, for a description of PG&E's activities sponsoring local outreach events and promoting FERA, CARE and ESA along with other programs.

Media Coverage: Refer to Section 2.2.1 – CARE Media Coverage.

Tribal Outreach: Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

FERA Partners (Capitation Agencies): In February 2025, there was one FERA enrollment via FERA Capitation Agencies (COCs).

CBO Outreach: Refer to the FERA Executive Summary and Section 3.4.2 – FERA Program Pilots – for updates on CBO Outreach.

Partnerships with other Program Administrators: PG&E and the DAC-SASH program administrator, GRID Alternatives, have developed a process that allows for GRID's referrals to PG&E to be directly enrolled into either CARE or FERA. GRID has verified the actual household income of the customers through their DAC-SASH application process, allowing PG&E to determine if they are CARE or FERA eligible and directly enroll them. Results from this effort for 2025 are shown in Table 3.2.1, below.

Automatic Enrollment from ESA: PG&E automatically enrolls customers in FERA who participate in ESA and meet the FERA household requirements. Table 3.2.1 below shows FERA automatic enrollments for February 2025 and year-to-date.

FERA Table 3.2.1 FERA Automatic Enrollment for 2025								
Source February 2025 YTD								
DAC-SASH	5	5						
ESA	31	69						

3.3 FERA Recertification Complaints

3.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.

No FERA Recertification complaints were received in February 2025.

3.4 FERA Studies and Pilots

3.4.1 FERA Program Studies

FERA Barriers Study: In November 2023, PG&E commenced a FERA Barriers Study with Evergreen Economics to explore the different dimensions and corresponding solutions to FERA enrollment barriers, through qualitative and quantitative analyses and customer focused research. During the second half of 2024, a survey was conducted to better understand customer eligibility, interest in enrolling in the FERA program, and awareness of the rate discount, which contributed to the development of an enrollment target framework to inform program goal setting. In February 2025, study findings and recommendations are being summarized into a draft report. The study is expected to be completed by mid-2025.

3.4.2 FERA Program Pilots

There are no active FERA Pilots, as PG&E ended its CBO FERA Pilot at the end of April 2023, due to low enrollments and limited success. As described in CARE Section 2.4.2, CARE Program Pilots, PG&E has expanded the CARE PEV Outbound Calling Pilot to also include FERA customers in the PEV process.

4. Appendix: ESA, CARE and FERA Tables

ESA Program Summary ESA Program Summary Expenses ESA Program - Table 1 ESA Main Program (SF, MH) Expenses ESA Program - Table 2 ESA Main (SF, MH) Summary ESA Program - Table 2A **ESA MFWB Summary** ESA Program - Table 2B ESA Pilot Plus and Pilot Deep Program Expenses & Energy Savings by Measures Installed ESA Program – Table 2C ESA Building Electrification Retrofit Pilot (SCE only) ESA Clean Energy Homes New Construction Pilot (SCE only) ESA Program – Table 2D ESA Program – Table 2E **CSD** Leveraging ESA Program – Tables 3A, ESA Average Bill Savings per Treated Home/Common Area 3B, 3C, 3D, 3F, 3G, 3H ESA Program - Tables 4A, ESA Homes/Buildings Treated 4B, 4C, 4D, & 4E ESA Program - Tables 5A, **ESA Program Customer Summary** 5B, 5C, 5D, 5E, & 5F ESA Expenditures for Pilots and Studies ESA Program - Table 6 ESA Program - Table 7 ESA Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions ESA Program - Table 8 Clean Energy Referral, Leveraging, and Coordination ESA Program - Table 9 **ESA Tribal Outreach** CARE Program - Table 1 **CARE Program Expenses** CARE Program - Table 2 CARE Enrollment, Recertification, Attrition, and Enrollment Rate CARE Program - Tables 3A & 3B CARE Post-Enrollment Verification Results (Model & High Usage) CARE Program - Table 4 **CARE Enrollment by County** CARE Program – Table 5 **CARE Recertification Results** CARE Program - Table 6 **CARE Capitation Contractors** CARE Program – Table 7 **CARE Expenditures for Pilots and Studies** CARE Program - Table 8 CARE and Disadvantaged Communities Enrollment Rate CARE Program - Table 8A CARE Top 10 Lowest Enrollment Rates FERA Program - Table 1 **FERA Program Expenses** FERA Program - Table 2 FERA Enrollment, Recertification, Attrition, and Enrollment Rate FERA Program - Table 3A & 3B FERA Post-Enrollment Verification Results (Model & High Usage) FERA Program - Table 4 FERA Enrollment by County FERA Program - Table 5 **FERA Recertification Results** FERA Program - Table 6 **FERA Capitation Contractors**

	A	В	С	D	E	F	G	Н	I	J	K	L	М
1	Energy Savings Assistance Program Table - Summary Expenses												
2	Pacific Gas and Electric Company												
3	Through February 28, 2025												
4			Authorized Budget		Cui	rrent Month Expens	es	Ye	ear to Date Expense	es	% of Bu	ıdget Sper	nt YTD
5	ESA Program:	Electric	Gas	Total	Electric	Gas		Electric	Gas	Total	Electric	Gas	Total
6													
7	ESA Main Program (SF and MH)	\$61,253,223	\$56,120,419	\$117,373,642	\$4,424,223	\$4,118,745	\$8,542,968	\$7,701,403	\$7,113,941	\$14,815,345	13%	13%	13%
8	ESA Multifamily Whole Building ^[1]	\$49,391,755	\$43,040,650	\$92,432,404	\$1,149,649	\$1,086,862	\$2,236,511	\$2,099,633	\$1,671,279	\$3,770,912	4%	4%	4%
9	ESA Pilot Plus and Pilot Deep ^[2]	\$10,728,247	\$9,513,728	\$20,241,975	\$302,707	\$268,438	\$571,145	\$962,905	\$853,897	\$1,816,803	9%	9%	9%
	Building Electrification Retrofit Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
11	Clean Energy Homes New Construction Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
12	CSD Leveraging ^[3]	\$1,818,756	\$1,612,768	\$3,431,524	\$0	\$0	\$0	\$257	\$228	\$484	0%	0%	0%
	MCE Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	SPOC	\$193,388	\$171,495	\$439,851	\$23,088	\$20,474	\$43,562	\$41,441	\$36,749	\$78,190	21%	21%	18%
	SASH/MASH Unspent Funds ^[4]	\$9,566,416	\$0	\$9,566,416	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	ESA Program TOTAL	\$132,951,785	\$110,459,060	\$243,410,845	\$5,899,667	\$5,494,519	\$11,394,186	\$10,805,639	\$9,676,095	\$20,481,734	8%	9%	8%

18 [1] Reflects carry forward MFWB budget from 2024 to 2025 E \$25,925,983 / G \$22,231,381 total \$48,157,364

19 |2| Reflects carry forward Pilot Plus and Pilot Deep budget from 2024 to 2025 E \$6,073,465 / G \$5,385,902 total \$11,459,367

[3] Reflects carry forward CSD Leveraging budget from 2024 to 2025 E \$1,178,770 / G \$1,045,233 total \$2,224,003

[4] OP 12 of D.15-01-027 states "The Program Administrators shall ensure that program expenditures in each utility's service territory do not exceed the total authorized budget amounts over the duration of the programs. The program incentive budgets will be available until all funds are exhausted or until December 31, 2021, whichever occurs first. Any money unspent and unencumbered on January 1, 2022, shall be used for "cost-effective energy efficiency measures in low-income residential housing that benefit ratepayers," as set forth in Public Utilities Code Section 2852(c)(3)." On September 20, 2023, SCE and PG&E jointly submitted an AL 7028-E to recover IOUs administrative costs for SASH/MASH, transfer unspent funds from the SASH and/or MASH programs to 21 the ESA program, and dispose of the remaining funds in the IOUs' California Solar Initiative Balancing Accounts. AL 7028-E was disposed and effective on October 20, 2023.

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23 NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	В	С	D	Е	F	G	н	1 1	J	K	L	М	
1	·		Energy	v Savings Assi	stance Progran	n Table 1 - Ma		enses		•				
2	Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses Pacific Gas and Electric Company													
_														
3	Through February 28, 2025													
4	Appliances		horized Budget [1			nt Month Expens			to Date Expenses		% of Budget Spent YTD			
5	ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
6														
7	Appliances	\$9,858,661	\$0	\$9,858,661	\$1,318,259	\$0	\$1,318,259	\$2,430,023	\$0	\$2,430,023	25%	0%	25%	
8	Domestic Hot Water	\$1,196,292	\$5,959,509	\$7,155,802	\$25,246	\$388,780	\$414,026	\$39,410	\$738,959	\$778,369	3%	12%	11%	
9	Enclosure	\$240,094	\$23,769,078	\$24,009,173	\$14,847	\$1,469,828	\$1,484,675	\$27,981	\$2,770,160	\$2,798,141	12%	12%	12%	
10	HVAC	\$11,396,870	\$7,195,406	\$18,592,276	\$1,425,836	\$1,125,058	\$2,550,894	\$2,627,893	\$1,940,317	\$4,568,209	23%	27%	25%	
11	Maintenance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
12	Lighting	\$5,266,329	\$0	\$5,266,329	\$231,096	\$0	\$231,096	\$447,440	\$0	\$447,440	8%	0%	8%	
13	Miscellaneous	\$11,578,615	\$0	\$11,578,615	\$128,957	\$0	\$128,957	\$251,659	\$0	\$251,659	2%	0%	2%	
14	Customer Enrollment	\$8,627,498	\$7,650,800	\$16,278,299	\$276,358	\$245,072	\$521,431	\$209,155	\$185,477	\$394,633	2%	2%	2%	
15	In Home Education	\$2,583,926	\$2,291,406	\$4,875,332	\$138,517	\$122,836	\$261,353	\$98,380	\$87,243	\$185,623	4%	4%	4%	
16	Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
17	Implementation	\$2,357,070	\$2,090,232	\$4,447,302	\$491,116	\$435,518	\$926,634	\$844,371	\$748,782	\$1,593,152	36%	36%	36%	
18	Safety - Unexpected overhead costs	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
19	Energy Efficiency TOTAL	\$53,105,356	\$48,956,432	\$102,061,789	\$4,050,233	\$3,787,093	\$7,837,326	\$6,976,313	\$6,470,937	\$13,447,250	13%	13%	13%	
20														
21	Training Center	\$226,150	\$200,548	\$426,698	\$11,622	\$10,306	\$21,928	\$26,014	\$23,069	\$49,082	12%	12%	12%	
22	Workforce Education and Training	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
23	Inspections	\$2,043,979	\$1,812,585	\$3,856,563	\$62,911	\$55,789	\$118,699	\$122,393	\$108,537	\$230,930	6%	6%	6%	
24	Marketing and Outreach	\$980,234	\$869,264	\$1,849,498	\$38,235	\$33,907	\$72,142	\$86,599	\$76,795	\$163,395	9%	9%	9%	
25	Studies [2]	\$562,772	\$437,581	\$1,000,353	\$8,869	\$7,865	\$16,735	\$17,739	\$15,731	\$33,470	3%	4%	3%	
26	Regulatory Compliance	\$430,534	\$381,795	\$812,329	\$26,780	\$23,749	\$50,529	\$44,849	\$39,772	\$84,621	10%	10%	10%	
27	General Administration	\$3,868,361	\$3,430,433	\$7,298,794	\$225,206	\$199,711	\$424,917	\$426,586	\$378,293	\$804,879	11%	11%	11%	
28	CPUC Energy Division	\$35,838	\$31,781	\$67,618	\$367	\$325	\$692	\$911	\$808	\$1,718	3%	3%	3%	
29	Administrative TOTAL	\$8,147,867	\$7,163,986	\$15,311,853	\$373,990	\$331,652	\$705,642	\$725,090	\$643,005	\$1,368,095	9%	9%	9%	
30														
31	TOTAL PROGRAM COSTS	\$61,253,223	\$56,120,419	\$117,373,642	\$4,424,223	\$4,118,745	\$8,542,968	\$7,701,403	\$7,113,941	\$14,815,345	13%	13%	13%	
32														
33				Funde	d Outside of E	SA Program E	Budaet							
34	Indirect Costs					- J								
35	NGAT Costs					\$405.598	\$405,598		\$740,720	\$740,720				
36						ψ-100,000	ψ+00,030		ψι το,ι 20	ψ1 τυ,120				
37				ECA D	rogram Admini	otrotivo Evno	naga [4]							
				ESAP		•								
38	Administrative Expenses				\$373,990	\$331,652	\$705,642	\$725,090	\$643,005	\$1,368,095				
39	Total Program Costs				\$5,899,667	\$5,494,519	\$11,394,186	\$10,805,639	\$9,676,095	\$20,481,734				
40	% of Administrative Spend				6%	6%	6%	7%	7%	7%				
41														
42														
	[2] Reflects carry forward Studies budget from 2024 to			32,853										
44	[3] Negative expenses may be due to accrual reversa													
	[4] D.21-06-015, OP 112 - Pacific Gas and Electric Co													
	either 10 percent of total program costs, or the Utility's													
	Utilities must propose to spend no more than 10 perc	ent of total program co	sts on administrativ	e costs starting in	program year 2024	. The definition a	nd categorization of	administrative cost for	or the ESA program	will be consistent v	vith that of the	main ener	gy	
	efficiency program.													
46														
47	NOTE: Any required corrections/adjustments are repo	orted herein and super	sede results report	ed in prior months	and may reflect YTI	D adjustments.								
	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·		·	·					·				

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	Α	В	С	D	E	F	G	Н	I	J
2	Energ	y Saving	Pacif	fic Gas and E	n Table 2 - Main (Electric Company		nmary			
3			T	hrough Febr	uary 28, 2025					
5 6					E		e Complete	d & Expensed In:	stallation	
7	Measures Appliances	Basic	Plus	Units	Quantity Installed	kWh [2] (Annual)	kW [2] (Annual)	Therms [2] (Annual)	Expenses (\$)	% of Expenditure
9	Appliances Clothes Dryer Dishwasher			Each Each		- :	- :	-	- :	0.0%
11	Freezers High Efficiency Clothes Washer		x	Each Each	382	69,560	- 13	7,085	369,708	0.0%
13 14	Induction Cooking Appliance-FS Microwave			Each Each	:	:	- :		:	0.0%
15 16	Refrigerator Domestic Hot Water Combined Showerhead/TSV		X	Each Home	1,723	988,801	138		2,049,985	16.3%
18 19	Faucet Aerator Heat Pump Water Heater - Electric			Each Each	:	:	- :		-	0.0%
20 21	Heat Pump Water Heater - Gas Heat Pump Water Heater - Propane			Each Each	:	- :	-			0.0%
22	Heat Pump Water Heater [3] Low-Flow Showerhead Other Domestic Hot Water		х	Each Home Home	12 - 4,216	20,255	9	20.460	44,446	0.4% 0.0% 2.6%
24 25 26	Solar Water Heating Tankless Water Heater	X		Home	4,216	19,631	-	20,460	330,860	0.0%
27 28	Thermostatic Shower Valve Thermostatic Shower Valve Combined Showerhead			Each Each	:	:	- :		-	0.0%
29 30	Thermostatic Tub Spout/Diverter Water Heater Repair	Х	X	Each Each	210 22	- :	- :	392 170	21,892 9,654	0.2%
32	Water Heater Replacement Water Heater Tank and Pipe Insulation ⁸ Enclosure		x	Each Home	207 79	1,377	- :	1,604 249	506,324 3,113	4.0% 0.0%
34 35	Air Sealing Attic Insulation		X X	Home Home	4,402 73	181,838 16,785	17	17,172 3,093	2,529,317 100,898	20.1%
36 37	Attic Insulation CAC NonElect Heat ^[6] Caulking			Home Home		:			:	0.0% 0.0%
38 39 40	Diagnostic Air Sealing Floor Insulation Minor Home Penaire			Home Home			-	-	-	0.0%
40 41 42	Minor Home Repairs HVAC Central A/C replacement		×	Home	- 10	7,806	1		49,337	0.0%
43 44	Central Heat Pump-FS (propane or gas space) Duct Test and Seal		х	Home Home	- 41	3,033	1	964	14,601	0.0% 0.1%
45 46 47	Energy Efficient Fan Control Evaporative Cooler (Installation) Evaporative Cooler (Replacement)			Home Each Each	1,810	320,251	452	32,065	387,960	3.1% 0.0% 0.0%
48 49	Furnace Repair Furnace Replacement		x	Each Each	71 173			(1,740) (4,239)	59,269 948,291	0.5% 7.5%
50 51	Heat Pump Replacement Heat Pump Replacement - CAC Gas			Each Each			- :	-		0.0%
52 53	Heat Pump Replacement - CAC Propane High Efficiency Forced Air Unit (HE FAU) High Efficiency Forced Air Unit (HE FAU) - Early Replacement		х	Each Home Home	3			109	27,127	0.0% 0.2% 0.0%
55 56	High Efficiency Forced Air Unit (HE FAU) - On Burnout Portable A/C			Home Each						0.0%
57 58	Prescriptive Duct Sealing Removed - A/C Time Delay [3] Removed - FAU Standing Pilot Conversion		X	Home Home Each	3,282	440,569	319	34,711	1,705,646	13.6% 0.0% 0.0%
60 61	Room A/C Replacement Smart Thermostat		x	Each Home	2,133	419,570	76	55,190	527,735	0.0% 4.2%
62 63	Wholehouse Fan Maintenance		X	Each	11	2,000	3	(6)	15,734	0.1%
64 65	Central A/C Tune up [3] Condenser Coil Cleaning Evaporative Cooler - Maint Functioning		Х	Home Each Each	- :	- :	- :	- :	- :	0.0% 0.0% 0.0%
67 68	Evaporative Cooler - Maint Non-Functioning Evaporative Cooler Maintenance			Each Home		-	- :			0.0%
69 70 71	Evaporator Coil Fan Control Adjust Furnace Clean and Tune			Each Each Home		-		-		0.0% 0.0% 0.0%
72 73	HVAC Air Filter Service Lifecycle Refrigerant Management			Each Each	1,538	345,680	310		749,082	0.0%
74 75	Range Hood Refrigerant Charge Adjustment			Each Each	:	:	- :	- :	:	0.0% 0.0%
76 77 78	Lighting Exterior Hard wired LED fixtures LED A-Lamps	x	х	Each Each	44,136	423,838	- 10	(1,002)	382,862	0.0%
79 80	LED Reflector Bulbs Removed - Interior Hard wired LED fixtures	Х	х	Each Each	4,519	51,340	1	(108)	38,480	0.3%
81 82 83	Removed - LED Night Light Removed - LED Torchiere Removed - Occupancy Sensor		x	Each Each Each		- :	- :			0.0% 0.0% 0.0%
84 85	Miscellaneous Air Purifier		x	Home	58				11,930	0.1%
86 87	CO and Smoke Alarm Cold Storage		х	Each Each	- 2	- :	- :		630	0.0%
89 90	Comprehensive Home Health and Safety Check-up Pool Pumps Power Strip		x	Home Each Each	17	18,580	3	- :	25,915	0.0% 0.2% 0.0%
91 92	Power Strip Tier II Pilots	Х		Each	2,333	419,940	8		206,861	1.6%
93 94 95	Customer Enrollment ESA Outreach & Assessment			Home	6,548				\$ 961,904	7.7%
96 97	ESA In-Home Energy Education			Home	6,548				\$ 487,536	3.9%
98 99	Total Savings/Expenditures					3,750,854	1,366	166,168	\$ 12,567,099	
100 101 102	Total Households Weatherized [1] Households Treated			Total	5,127					
103	Single Family Households Treated Multi-family Households Treated (In-unit)			Home Home	5,857					
105	Mobile Homes Treated Total Number of Households Treated	-		Home Home	691 6,548					
107 108 109	# Eligible Households to be Treated for PY % of Households Treated - Master-Meter Households Treated			Home % Home	54,876 12% 231					
110					ear to Date Expenses	[4]	1			
111 112	ESA Program - Main			Electric	Gas	[4] Total				
113	Administration [5] Direct Implementation (Non-Incentive) [6]			\$725,090 \$844,371	\$643,005 \$748,782	\$1,368,095 \$1,593,152				
115	Direct Implementation [7]			\$6,131,943	\$5,722,155	\$11,854,098	< <includes< td=""><td>measures costs</td><td></td><td></td></includes<>	measures costs		
116	TOTAL ESA Main COSTS			\$7,701,403	\$7,113,941	\$14,815,345				
118	[1] Weatherization may consist of attic insulation, attic access we	atherization	, weathers	tripping - door, ca	aulking, and minor hon	ne repairs.				
120 121 122	All savings are calculated based on the following sources: DN Savings values updated in July 2022 based on workpaper upo All Total ESA Main YTD expenses are reported in ESA Table 1.		t Evaluatio	on Program Years	s 2015-2017 Impact II,	or ESA workpap	oers.			
123 124	[4] Total ESA Main YTD expenses are reported in ESA Table 1. [5] Administrative includes expenses from Training Center, Inspec [6] Direct Implementation (Non-Incentive) includes expenses from	n Implemen	ation categ	gory.						
125 126	[7] Direct Implementation includes expenses from Appliances, De Costs, and VEC Pilot.	omestic Hot	Water, En	closure, HVAC,	Lighting, Miscellaneou	s, Customer Enr	ollment, In-H	Iome Education, S	afety Unexpected	Overhead
127 128 129	[8] Measure was incorrectly identified as basic-tier in prior Month NOTE: Any measures noted as 'New' have been added during th NOTE: Any measures noted as 'Removed', are no longer offered	e course of	this progra	ım year.	tracking nurnoses					
130	NOTE: Any required corrections/adjustments are reported herein	and supers	ede result	s reported in prio	r months and may refle	ect YTD adjustm	ents.			

1 2	A	В	C Energy Sa	D vings Assistance Pro Pacific Gas	E gram Table 2A - M and Electric Comp		G rilding	Н	I	J
3			_		h February 28, 2025		5		ĺ	
5 6			1	able 2A ESA Prog Year-T	ram - Multifamil o-Date Completed &					
7 8	Measures ^{t1} Appliances	Units (of Measure such as "each")	Measure Type (In- unit vs Common Area) ^[6]	Quantity Installed	Number of Units for Cap-kBTUh and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
9 10 11	High Efficiency Clothes Washer	Each Each Each	In-Unit In-Unit CAM/WB	41 687		370 289,697	41	897.00	40,723 711,203	1.59% 27.68% 0.00%
12 13	Domestic Hot Water New: Non-Condensing Domestic Hot Water Boiler	Cap-kBtuh	CAMWB	-			-	-		0.00%
14 15	Storage Water Heater	Cap-kBtuh Cap-kBtuh Cap-kBtuh	CAM/WB CAM/WB CAM/WB	1	120	-	-	485.4	1,195 \$17,291.00	0.05% 0.67% 0.00%
17 18	Heat Pump Water Heater Demand Control DHW Recirculation Pump	kW Each	CAM/WB CAM/WB	-		-				0.00% 0.00%
19 20 21	Low flow Showerhead Faucet Aerator Other Hot Water	Each Each Household	CAM/WB CAM/WB In-Unit	1,596		- 6,881	1	10,157.50	86,095	0.00% 0.00% 3.35%
22	Thermostatic Tub Spout/Diverter Water Heater Tank and Pipe Insulation	Each Household Household	In-Unit In-Unit In-Unit	286 29 68		162	-	313.60 197.34 117.23	28,147 349	1.10% 0.01% 0.98%
25 26	Water Heater Repair/Replacement Heat Pump Water Heater Hot Water Pipe Insulation - Fitting	Each Each	In-Unit CAM/WB	- 6		-	-	23.06	25,093 - \$130.00	0.00% 0.01%
27 28 29	Hot Water Pipe Insulation - Pipe Boiler Controls Envelope	Each Each	CAM/WB CAM/WB	-		-	-	86.33	\$110.00	0.00%
30 31	Whole Building Attic Insulation Wall Insulation Blow-in	Sq Ft Sq Ft	CAM/WB CAM/WB	-			-			0.00% 0.00%
32 33	Windows Window Film Air Sealing	Sq Ft Sq Ft Household	CAM/WB CAM/WB In-Unit	1,944		85.284	7.79	5.832.00	643,020.94	0.00% 0.00% 25.03%
35 36	HVAC	Household	In-Unit	12		1,460	0.26	285.49	5,406.63	0.21%
37 38 39	Heat Pump Split System	Cap-Tons Cap-Tons Cap-Tons	CAM/WB CAM/WB CAM/WB	<u> </u>		-		-	-	0.00% 0.00% 0.00%
40 41 42	Package Terminal A/C Package Terminal Heat Pump	Cap-Tons Cap-Tons	CAMWB CAMWB			-	-	1	-	0.00%
43 44		Cap-kBtuh Cap-kBtuh Each	CAM/WB CAM/WB	2		-		25.8	\$558.00	0.00% 0.00% 0.02%
45 46 47	Smart Thermostats Furnace Repair/Replacement	Each Each	In-Unit In-Unit	225 321		43,413	7.81	5,537.20 (348.00)	57,023.37 61,265.10	2.22% 2.38%
48 49	Portable A/C	Each Each	In-Unit In-Unit In-Unit	:		-	-	-	538.69	0.00% 0.00% 0.02%
50 51 52	Central A/C Tune up Smart Efficient Fan Control Prescriptive Duct Sealing	Each Each Each	In-Unit In-Unit In-Unit	498 166 296		61,376 30,882 24,841	53.89 37.49 17.97	978.54 2,757.50	237,624.06 30,936.28 144,563.16	9.25% 1.20% 5.63%
53 54	Blower Motor Retrofit Efficient Fan Controller	Each Each	CAM/WB CAM/WB	-		-	-	-	-	0.00% 0.00%
55 56 57	Lighting Interior LED Lighting Interior TLED Type A Lamps	Each Each	CAMWB CAMWB			-	-	-		0.00%
58 59	Interior TLED Type C Lamps New: LED T8 Lamp - Interior	Each Each	CAM/WB CAM/WB	-		-				0.00%
60 61	New: LED T8 Lamp - Exterior Interior LED Fixture Interior LED Screw-in	Each Each	CAMWB CAMWB CAMWB	-	-	-	-	-	- \$0.00	0.00% 0.00% 0.00%
63 64	Exterior LED Screw-in Interior LED Exit Sign	Each Each	CAM/WB CAM/WB	-		-			\$0.00	0.00% 0.00%
65 66 67 68	Exterior LED Lighting New: LED Parking Garage Fixtures LED Exterior Wall or Pole Mounted Fixture LED Corn Lamp for Exterior Wall or Pole Mounted Exterior LED Lighting - Pole Exterior LED Lighting - Pole	Each Each Each Each Each	CAMWB CAMWB CAMWB CAMWB CAMWB	-		-	-	-	- - -	0.00% 0.00% 0.00% 0.00% 0.00%
70 71	Wall or Ceiling Mounted Occupancy Sensor LED Diffuse A-Lamps	Each Each	CAMWB In-Unit	9,886	-	94,839	2.33	(224.19)	\$0.00 80,684.81	0.00% 3.14%
72 73 74	LED Reflector Bulbs Miscellaneous Tier-2 Smart Power Strip	Each	In-Unit In-Unit	208		2,363 38,120	6.53	(4.95)	1,818.72 30,656.59	0.07%
75 76	Variable Speed Pool Pump Smart Power Strip Tier II	Each Each	CAMWB CAMWB	-			-		-	0.00%
77 78 79	Cold Storage Air Purifier CO and Smoke Alarm	Each Home Each	In-Unit In-Unit In-Unit	23		-	-	-	4,732.79	0.00% 0.18% 0.00%
80 81 82	CO and Smoke Alarm Minor Repair Advanced Keyboard	Each Each	CAM/WB In-Unit In-Unit	- 82 10		- 670			3,792.14 1,438.80	0.00% 0.15% 0.06%
83 84	Advanced Keyboard Electrification	Each	CAMWB	10		570			1,466.60	0.00%
85 86 87	New - Central Heat Pump-FS (propane or gas space) Heat Pump Clothes Dryer - FS Induction Cooktop - FS	Each Each Each	In-Unit In-Unit In-Unit	-		-				0.00% 0.00% 0.00%
88 89	Ductless Mini-split Heat Pump - FS Heat Pump Water Heater - FS	Each Each	In-Unit In-Unit			-				0.00%
90 91 92	Heat Pump Pool Heater - FS Ductless Mini Split - FS Heat Pump Water Heater - FS	Each Each Each	CAM/WB CAM/WB	-		-	-	-		0.00% 0.00% 0.00%
93 94	Customer Enrollment - In Unit ESA Outreach & Assessment	Household	In-Unit	4,801					260,709.73	10.15%
95 96	ESA In-Home Energy Education Ancillary Services	Household	In-Unit	3,514					93,836.25	3.65%
97 98	Audit ⁴									0.00%
99 100	Total	+		25,125	\$ 120	\$ 680,357	\$ 176	\$ 27,117	\$ 2,568,943	100.00%
101 102 103	Multifamily Properties Treated Total Number of Multifamily Properties Treated ²	Number 1								
103	Subtotal of Master-metered Multifamily Properties Treated	0								
105	Total Number of Multifamily Tenant Units w/in Properties Treated Total Number of buildings w/in Properties Treated	158								
106	Total Number of buildings w/in Properties Treated Multifamily Properties Treated	4								
108 109 110	(In-Unit) Total Number of households individually treated (in- unit)	Number 2,299								
111 112	ESA Program - MFWB	Electric	Year to Date Exper Gas	ises Total]					
113 114	Administration Direct Implementation (Non-Incentive)	\$202,430 \$478,739	\$179,514 \$439,984 \$1,051,782	\$381,944 \$918,723 \$2,470,246	a a look of the	on costs				
115 116	Direct Implementation SPOC	\$1,418,464 \$41,441	\$1,051,782 \$36,749	\$2,470,246 \$78,190	< <includes measur<="" th=""><th>es CUSIS</th><th></th><th></th><th></th><th></th></includes>	es CUSIS				
118	TOTAL MFWB COSTS [1] Measures are customized by each IOU, see 'Table 25 pertains to their program. Table 28-1 Column A should ir reported in system output (88b) to FeW and Funance, Highlighted in red are the in-unit measure byes that were Add one new CAMWB measure categoties 'Exterior LEI	natch Table 2B Col and in sqft sizes for e not included in the D Screw-in" that wa	es List'. Measures lis umn A for eligible (n Windows. These to p previous version of s not included in the	st may change based of ot canceled) measures lals have been correcte the table. preivous tables.	. PG&E inadvertently d in this month's rep	misreported the nur	d benefits and may v nber of DHW, Furns	ary across climate z ace, and Window ins	ones. Each IOU should fill ou tallations in August that the c	t Table 2B as it juantities were
121	[2] Multifamily properties are sites with at least five (5) or									
122 123	[3] Multifamily tenant units are the number of dwelling un [4] Commissioning costs, as allowable per the Decision,				resent the same nur	mber of dwellings tre	ated as captured in	table 2A.		
124	[5] Applicable to Deed-Restricted, government and non-p	orofit owned multi-fa	mily buildings descr	ibed in D.16-11-022, m			nants are income eli	gible based (at or be	alow 200% of the Federal Pov	verty Guidelines).
125 126 127	[6] Measure type column added to identify if a measure is [7] Total quantity installed will not be reported starting Ju NOTE: Any required corrections/adjustments are reported.	ne 2024 as the unit	s of measures are n	ot the same for all MFV	/B measures.	-				
127	NOTE: Audit costs may be covered by other programs or NOTE: "Quantity Installed" values highlighted in red were	r projects may utiliz e entered incorrectly	e previous audits. No in previous monthly	nt all participants will ha	eve an audit cost ass	ociated with their pro	oject. received the corrspo	nding measures, the	quantities reported in the pro-	evious monthly
129	recorts were for the number of individual measures insta	lled which are inco	rect.							

П	А	В	С	D	E Ene	F ray Savinas	G Assistance	H Program Tal	e 2B - Pilot Plus and Pilot Deep	K	L	М	N	0	Р	Q
2					Life	. a, cavings	Pacific G	Bas and Elect	ic Company							
4							0	. J Suruan	-, - -							
5					SA Program Completed & I		Illation [1]					Year-			Pilot Deep	llation [1]
7	Measures ^[2]	Units	Quantity	kWh ^[3] (Annual)	kW ^[3] (Annual)	Therms ^[3] (Annual)	Expenses (\$) ^[6]	% of Expenditure	Measures ^[2]	Units	Quantity	kWh ^[3]	kW ^[3] (Annual)	Therms ^[3] (Annual)	Expenses (\$) ^[6]	% of Expenditure
8	Appliances Efficient Electric Dryer	Each	5	1,747		(5)	\$ 4,652	0.8%	Appliances Efficient Electric Dryer	Each	9	806	(ramuu)	161	\$ 10,400	1.2%
10 11	Heat Pump Dryer High Efficiency Clothes Washers	Each Each	- 3	-	0.1	- 19	\$ -	0.0% 0.5%	Heat Pump Dryer High Efficiency Clothes Washers	Each Each	- 6	(420)	0.3	- 47	\$ - \$ 6,722	0.0%
12	Induction Cooktop/Range Pool Pump Retrocommissioning (RCx)	Each Each	- 2	-	0.3	-	\$ - \$ 4,385	0.0%	Induction Cooktop/Range Pool Pump RCx	Each Each	1 2	76	(0.2)	(1)	\$ 1,800 \$ 5,905	0.2% 0.7%
14 15	Pool Pump Replacement Refrigerator	Each Each	1 8		0.1 0.1	(30)	\$ 2,650 \$ 12,248	0.5% 2.1%	Pool Pump Replacement Refrigerator	Each Each	- 13	2,916	0.5	(31)	\$ - \$ 22,262	0.0% 2.6%
16 17	Standard Electrc Range Tier 2 Adv Power Strip w Bluetooth	Each Each	7	1,134	-	-	\$ - \$ 535	0.0% 0.1%	Standard Electrc Range Tier 2 Adv Power Strip w Bluetooth	Each Each	1 11		0.0	105	\$ 1,034 \$ 895	0.1% 0.1%
18 19	Domestic Hot Water Combined Showerhead/TSV	Each				-	\$ -	0.0%	Domestic Hot Water Combined Showerhead/TSV	Each		-	-		\$ -	0.0%
20 21	Heat Pump Water Heater Heat Pump Water Heater - Fuel Sub	Each Each	-		- :	-	\$ - \$ -	0.0%	Heat Pump Water Heater Heat Pump Water Heater - Fuel Sub	Each Each	- 5	(1,141)	0.1	541		0.0% 3.7%
22	Heat Pump Water Heater - Fuel Sub (120V) Low Flow Faucet Aerator	Each Each	5	32	- :	23 18	\$ - \$ 54 \$ 124	0.0%	Heat Pump Water Heater - Fuel Sub (120) Low Flow Faucet Aerator	Each Each	- 2	(1,201)	(0.1)	301 - 37		1.2%
24 25 26	Low Flow Showerhead Storage Water Heater	Each Each	4 30		-	18 820	\$ 124 \$ 81,343	0.0% 14.0% 0.0%	Low Flow Showerhead Storage Water Heater	Each Each	8 31	52 96	-	37 888		0.0% 10.0%
25 27 28	Tankless On-Demand Thermostat-controlled Shower Valve	Each Each Each	2	-		-	\$ 85	0.0%	Tankless On-Demand Thermostat-controlled Shower Valve	Each Each Each	3		- :	-	\$ 132 \$ -	0.0% 0.0% 0.0%
29 30	Tub Diverter/ Tub Spout Water Heater Blanket Water Heater Pipe Insulation	Each Len. Ft		-		-	\$ -	0.0% 0.0% 0.0%	Tub Diverter/ Tub Spout Water Heater Blanket Water Heater Pipe Insulation	Each Len. Ft		-	-	-	\$ -	0.0%
31 32	Enclosure Attic Insulation	Home	15	1,762	8.0	318	\$ 34,305	5.9%	Enclosure Attic Insulation	Home	19	2.977	21.3	557	S 47.144	5.4%
33 34	Attic Insulation Diagnostic Air Sealing Exterior Wall Insulation	Home Home	36		4.1	401	\$ 34,305 \$ 19,772 \$ -	3.4% 0.0%	Diagnostic Air Sealing Exterior Wall Insulation	Home Home	35		3.9	338	\$ 47,144 \$ 23,275 \$ -	2.7% 0.0%
35 36	Floor Insulation HVAC	Home	1	(84)		29	\$ 1,573	0.3%	Floor Insulation HVAC	Home	1	(152)	Ė	102	\$ 4,210	0.5%
37 38	Central Air Conditioner (A/C) Fan Controller for A/C	Each Each	29	15,623	10.3	0	\$ 194,327 \$ -	33.5% 0.0%	Central A/C Fan Controller for A/C	Each Each	34 5	29,190	6.9	0	\$ 249,466 \$ 1,330	28.7% 0.2%
39 40	New Portable A/C High Efficiency Furnace	Each Each	- 24	- (0)	0.2	699	\$ -	0.0% 23.6%	New Portable A/C High Efficiency Furnace	Each Each	- 32	. 3	0.2	1.113	\$ -	0.0%
41 42	Diagnostic Duct Sealing Duct Replacement	Each Each	66 829		9.2 1.2	411 67	\$ 13,114 \$ 12,090	2.3% 2.1%	Diagnostic Duct Sealing Duct Replacement	Each Each	96 65	5,243 263	8.0 (1.0)	540 11	\$ 18,984	2.2% 0.5%
43 44	Duct Sealing with Equipment Upgrade Ducted Heat Pump	Each Each	-	-		-	\$ - \$ -	0.0% 0.0%	Duct Sealing with Equipment Upgrade Ducted Heat Pump	Each Each	1	343 (1,433)	0.0 2.6	31 226	\$ 993	0.1% 0.6%
45 46	Ducted Heat Pump - Fuel Substitution Ductless Heat Pump	Each Each	-	-	-	-	\$ - \$ -	0.0%	Ducted Heat Pump - Fuel Substitution Ductless Heat Pump	Each Each	4	(3,848)	10.1	586	\$ 29,988	3.4% 0.0%
47 48	Ductless Heat Pump - Fuel Substitution Smart Thermostat	Each Each	- 15	-	1.0	- (0)	\$ -	0.0% 0.7%	Ductless Heat Pump - Fuel Substitution Smart Thermostat	Each Each	- 31	1,053	0.6	356	\$ - \$ 9,266	0.0%
49 50	Whole House Fan Packaged HVAC	Each Each	- 5	-	-	- 47	\$ -	0.0% 7.0%	Whole House Fan Packaged HVAC	Each Each	- 6	3,529	-	- 6	S -	0.0% 7.6%
51 52	Maintenance Minor Home Repair	Home	17			-	\$ 13,139	2.3%	Maintenance Minor Home Repair	Home	43		-		\$ 27,281	3.1%
53 54	Lighting A-Lamp LED	Each	79		0.0	(16)	\$ 1,359	0.2%	Lighting A-Lamp LED	Each	61	527	0.0	(12)	\$ 984	0.1%
55 56	Reflector Lamp LED Miscellaneous	Each	6	61	0.0	(1)	\$ 83	0.0%	Reflector Lamp LED Miscellaneous	Each	9	92	0.0	(2)	\$ 90	0.0%
57 58	Cold Storage New Air Purifier	Each Each	-	-	-	-	\$ - \$ -	0.0%	Cold Storage New Air Purifier	Each Each	-	-	-		\$ - \$ -	0.0%
59 60	Customer Enrollment [4] ESA Outreach & Assessment	Home	53				\$ 13,882	2.4%	Customer Enrollment [4] ESA Outreach & Assessment	Home	51				\$ 13,358	1.5%
61 62	ESA In-Home Energy Education	Home	53				\$ -	0.0%	ESA In-Home Energy Education	Home	51				\$ -	0.0%
63 64	Total Savings/Expenditures			30,785	34	2,802	579,671	100.0%	Total Savings/Expenditures			42,558	54	5,900	869,571	100.0%
	Households Treated		Total						Households Treated		Total					
67 68	- Single Family Households Treated - Mobile Homes Treated	Home Home	53						Single Family Households Treated Mobile Homes Treated	Home Home	51 -	ł				
69 70	Total Number of Households Treated	Home	53						Total Number of Households Treated	Home	51					
71 72		Ye	ar to Date Exp	enses ⁽⁶⁾												
73 74	ESA Program - Pilot Plus and Pilot Deep Administration [7]	Electric \$116.830	Gas \$103.604	Total \$220.433												
75 76	Direct Implementation (Non-Incentive) [8] Direct Implementation [9]	\$144,381 \$701.695	\$128,036 \$622,257	\$272,417 \$1,323,952	to the to a second											
77					< <includes mea<="" th=""><th>oures costs</th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></includes>	oures costs										
79	TOTAL Pilot Plus and Pilot Deep COSTS	\$962,906														
80 81	ESA Program - Pilot Plus and Pilot Deep	Ye Electric	ar to Date Exp	enses ⁽⁶⁾ Total												
	Inspections Marketing and Outreach	\$7,217 \$18,834	\$6,400 \$16,701	\$13,618 \$35,535												
84 85	General (PG&E) Administration Direct Implementer ADMIN	\$32,489 \$61,436	\$28,812 \$54,481	\$61,300 \$115,917												
86 87	EM&V Studies Direct Installation Materials	\$58,290 \$665,835	\$51,691 \$590,457	\$109,980												
	Performance Incentive Home Audit: Test-In Test-Out	\$82,945 \$14,437	\$73,555 \$12,803	\$156,500 \$27,240												
90	Remediation & Mitigation WE&T	\$21,422 \$0	\$18,997	\$40,420												
92 93	[1] "Completed and Expensed Installation" proid	act savings and	expenses will be	renorted when pro-	ects have heen fo	ully closed (i.e. i	nspected iscur	es resolved nor	ts closed as applicable) and reported by Pilot Imple	menter to PCs	&F All men	sures and	avings from	a project will	l he renorted ~	either Pilot Plus or
94	Pilot Deep. Savings from a single project will no	t span both tabl	es.		AND HOVE DEEN I	uny uruseu (I.e. I	nopeoidu, issue	гезон че й, регг	ao applicable) and reputed by miot implei		AL. OI IIIES	Juleo MIIÚ S	‱viiiy⊠ IIO∏	. a project WII	. se repuried as	Coulei Filot Flus Ul
95 96	[2] The measure list for PG&E Pilot Plus and De [3] Energy savings are reported based on best	available informa	ation at the time.		lation savings ar	e derived from e	energy modelin	g software. The	nergy modeling software estimates savings within +/	- 10% certaint	ty. PG&E in	tends to re	port the low	er value in thi	s range as inte	rim savings until meter-
97 98	based savings estimates are reportable (typical [4] In the PG&E Pilot Plus and Deep delivery m			rollment, and custom	er energy educa	tion occur at the	same visit. Co	st tracking betwe	n "ESA Outreach & Assessment" and "ESA In-Hom	e Energy Edu	cation" can	not be pred	isely tracke	d. Rather, the	full cost of the	visit will be tracked as
98	ESA Outreach & Assessment. [5] Final, disaggregated costs for measure insta												,			
100	[6] Total ESA Pilot Plus and Pilot Deep YTD exp	penses may con	itain a combinati	ion of expenses and	accrued expense	es as reported in	ESA Table Su	immary.								
102	[7] Administration includes expenses from the for [8] Direct Implementation (Non-Incentive) includes					Training, Inspe	ctions, Marketir	ng and Outreach	and Evaluation.							
103 104 105	[8] Direct Implementation (Non-Incentive) Include [9] Direct Implementation includes expenses for			umminou auUH and Ma	amoung.											
105																

	A	В	С	D	Е	F	G	Н
1						it Pilot (SCE only) S		
H	Lifergy Savi	ngs Assistance				it i not (SCL only) S	ullillaly	
2				and Electric C				
3			Throug	h February 28, :	2025			
4								
5				ESA Proc	ram - Building F	lectrification Retrof	it Pilot ^{[1][4]}	
6					or To Data Complet	ed & Expensed Installat	ion	
7	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
	Appliances	G	Quantity installed	KWII (Alliuai)	KW (Annual)	Therms (Annual)	Expenses (\$)	% of Experioliture
	Electric Dryer	Each						
	Heat Pump Dryer	Each						
	Induction Cooktop	Each						
	Induction Cooklop	Each						
	Domestic Hot Water	Lacii						
	Heat Pump Water Heater	Each						
	Enclosure	Lacii						
	Attic Insulation	Home						
	HVAC	TIOTHE						
	Heat Pump HVAC	Each						
	Duct Seal	Each						
	Smart Thermostat	Each						
24	Miscellaneous ^[2]	Latii						
	Minor Home Repair	Homo						
22		Home						
23	Carbon Monoxide/Smoke Alarm Electric Panel	Each						
		Each Each						
25	Electric Sub-Panel Electrical Circuit Run	Each						
	Induction Cookware	Home						
	Customer Enrollment	TIOTHE						
	Energy Assessment	Home						
30	Energy Assessment	TIOTHE						
31	Total Savings/Expenditures							
32	10th outlings/Experiultures	1						
	Households Treated		Total	ī				
	Single Family Households Treated	Home	Total	ł				
_	· ,			ł				
35	Estimated Avg. Affilial bill Savings Freated.	Home		L				
36								
37		1	V		7			
38	504.5		Year to Date Expenses					
	ESA Program - Building Electrification	Electric	Gas	Total	ĺ			
	Administration				ı			
	Direct Implementation (Non-Incentive)				ı			
	Direct Implementation				< <includes measure<="" td=""><td>es costs</td><td></td><td></td></includes>	es costs		
43					ĺ			
44	TOTAL Building Electrification COSTS				1			
45	•				•			
	The costs for the following measures are inclu	ded in the overall e	vnenditures of the RF Dil	ot: additional line e	et for ductless mini-c	nlits and huilding nermite		
47	These measures do not have any savings ass	ociated and may be	required to complete the	a installation to elec	trify the residential a	nd-uses of narticinating b	nuseholds	
48	[3] Estimated average annual bill savings will be	calculated prior to p	articination and must not	increase total ener	av costs	na asos or participatifiti fi	oudoliolud.	
49	[4] No installation data to report as of October 20:		araonaanon ana masi mui	morease total ellel	uv odala.			
43	140 motanation data to report as or October 20.	۷.						

g Estimated Incentive Expenses (\$)	
g Incentive	Ī.,, ., .
g Incentive	
g Incentive	
g Incentive	, , , , , , , , , , , , , , , , , , ,
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	% Incentive Budget
Estimated	
	% Incentive Budget
	70 mocnitive Badget
\$ -	0.00%
\$ -	0.00%
\$ -	0.00%
Y	0.0070
	\$ -

	A Enorgy S	B	C	D Sistance Pr	E	F CSD Lava	G	Н	I	J
2	Energy S	aving	Pac	ific Gas and	Electric Com	pany	raging			
4			- "	rougn Febi	ruary 28, 2025					
5 6						ESA Progr Year-To-Da	ite Comple	ed & Expen	ng sed Installation	
7	Measures	Basic	Plus	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
9 10	Appliances Ciothes Dryer [1]			Each	·	-	-		·	
11				Each Each		-	-	- :	-	-
13 14	High Efficiency Clothes Washer Microwave Refrigerator			Each Each Each						
	Domestic Hot Water Combined Showerhead/TSV			Home		_				
17	Faucet Aerator			Each Each	-	-	-		-	-
19	Heat Pump Water Heater - Electric Heat Pump Water Heater - Gas			Each Each	-	-	-	-	-	-
21 22	Heat Pump Water Heater - Propane Low-Flow Showerhead			Each Home	-	-			-	-
23	Solar Water Heating [1]			Home Home	-	-	-	-	-	-
25 26	Tankless Water Heater Thermostatic Shower Valve			Each Each		-	-		-	-
27 28	Thermostatic Shower Valve Combined Showerhead Thermostatic Tub Spout/Diverter Water Heater Repair			Each Each Each	-	-			-	-
30 31	Water Heater Replacement			Each Each					-	-
	Enclosure			Home						
34 35	Attic Insulation Attic Insulation CAC NonElect Heat			Home Home	-	-	-		-	-
36 37	Caulking Diagnostic Air Sealing [1]			Home Home		-	-		-	-
38 39	Floor Insulation [1] Minor Home Repairs		Е	Home Home	-	-			-	-
40 41	Central A/C replacement			Each	-	-	-		-	-
42 43	Central Heat Pump-FS (propane or gas space) [1] Duct Test and Seal [1]	E		Each Home	-	-	-		-	-
44 45	Energy Efficient Fan Control [1] Evaporative Cooler (Installation) [1]			Home Each			-	-	-	-
46 47	Furnace Repair			Each Each		-		_	-	-
48	Furnace Replacement Heat Pump A/C Replacement			Each Each	-	-	- :		-	-
50 51				Home Home	-	-	-	-	-	-
52 53	High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home Home			-	-	-	-
54 55 56	High Efficiency Forced Air Unit (HE FAU) - On Burnout Portable A/C [1] Prescriptive Duct Sealing			Home Each Home		-	-	-	-	
57 58				Home Each					-	
59 60	Room A/C Replacement [1] Smart Thermostat			Each Home	-	-		-	-	-
61 62	Wholehouse Fan [1]			Each				-		
63 64	Central A/C Tune up [1] Condesner Coil Cleansing			Home Each	-	-	-	-	-	-
65 66	Evaporative Coil			Each Each	-	-	-	-	-	-
67 68	Evaporative Cooler - Maint Non-Functioning Evaporative Cooler Maintenance [1]			Each Home	-	-	-	-	-	-
69 70	Fan Control Adust Furnace Clean and Tune [1]			Each Home	-	-	-	-	-	-
71 72	Range Hood			Each Home	-	-	•		-	-
73 74	Lighting			Each		-	-	-		
75 76	Exterior Hard wired LED fixtures LED A-Lamps			Each Each	-	-	-	-	-	-
77 78 79	Removed - Interior Hard wired LED fixtures [1]			Each Each		-	-	-		- :
80 81	Removed - LED Night Light [1] Removed - LED Torchiere [1] Removed - Occupancy Sensor [1]			Each Each Each					-	-
82	Miscellaneous Air Purifier [1]			Home		_				-
84 85	CO and Smoke Alarm [1] Cold Storage [1]			Each Each			-	= :	-	-
86 87	Comprehensive Home Health and Safety Check-up [1]			Home Each	-	-	-	-	-	-
88 89				Each Each	-	-	-	-	-	-
90 91							-			
92	Customer Enrollment ESA Outreach & Assessment			Home					-	-
94 95				Home						
96 97	Total Savings/Expenditures									
98 99	Total Households Weatherized			-		-	-	-	-	-
100 101	CSD MF Tenant Units Treated					Total -			-	
102	-			-	-	-				
104				Ye	ar to Date Expen	ises ^[2]	I			
106	100			Electric \$257	Gas \$228	Total \$484				
108	Direct Implementation (Non-Incentive) [4]			\$0	\$0	\$0				
109 110				\$0		\$0				
111	, , , , , , , , , , , , , , , , , , ,			\$257	\$228	\$484				
113			orting	period.						
	[3] Administration includes administration labor expenses.									
117	[5] Direct Implementation includes expenses for installation of measurements	sures.		io program : -						
120	NOTE: Any measures noted as 'NEW' have been added during the NOTE: Any measures noted as 'REMOVED', are no longer offered NOTE: Any required corrections/adjustments are reported herein a	by the	progr	am but have be	en kept for tracki		VTD adiiai	nante		
121	and i.e. mily required corrections/adjustments are reported herein a	u sup	used	L results report	oo iii piidi iiidii(NS	una may renect	. I v aujustr	norma.		

1	A Energy Savings Assistance Program Tables 3A-H - Energy S	Bavings and Average Bill Savings per Treated
_	Home/Common Ar	
3	Pacific Gas and Electric (Through February 28,	• •
1	Till Ough February 20,	
5	Table 3A, ESA Program (, ,
6 7	Annual kWh Savings Annual Therm Savings	3,750,854
	Lifecycle kWh Savings	166,168 44,677,351
9	Lifecycle Therm Savings	1,825,474
10 11	Current kWh Rate Current Therm Rate	\$0.24 \$2.31
12	Average 1st Year Bill Savings / Treated households	\$2.31
13	Average Lifecycle Bill Savings / Treated Household	\$1,757.63
14 15	Table 3B, ESA Program - Multifamily Who	le Building (ME In-Unit) [1]
	Annual kWh Savings	680,357
17	Annual Therm Savings	26,496
18 19	Lifecycle kWh Savings Lifecycle Therm Savings	7,992,901 254,371
	Current kWh Rate	\$ 0.21
21	Current Therm Rate	\$ 2.13
22	Average 1st Year Bill Savings / Treated households Average Lifecycle Bill Savings / Treated Household	\$ 100.13 \$ 877.65
4		1
25	Table 3C, ESA Program - Multifamily W	
26 27	Annual kWh Savings Annual Therm Savings	340,449 8,530
28	Lifecycle kWh Savings	4,099,361
29	Lifecycle Therm Savings	98,749
30 31	Current kWh Rate Current Therm Rate	\$ 0.56 \$ 1.78
32	Average 1st Year Bill Savings / Treated Property	\$ 7,279.58
33	Average Lifecycle Bill Savings / Treated Property	\$ 54,534.42
5	Table 3D, ESA Program - P	ilot Plus [2]
-	Annual kWh Savings	30,785
	Annual Therm Savings	2,802
88	Lifecycle kWh Savings Lifecycle Therm Savings	519,313
	Current kWh Rate	53,719 \$0.25
11	Current Therm Rate	\$2.37
12	Average 1st Year Bill Savings / Treated Property Average Lifecycle Bill Savings / Treated Property	\$268.08 \$3,327.88
4	Wording Elicoyolo Bili Gavings / Treated 1 Topolty	ψ0,027.00
5	Table 3E, ESA Program - P	ilot Deep [2]
	Annual kWh Savings	42,558
	Annual Therm Savings Lifecycle kWh Savings	5,900 755,913
	Lifecycle Therm Savings	98,255
50	Current kWh Rate	\$0.26
51 52	Current Therm Rate Average 1st Year Bill Savings / Treated Property	\$2.45 \$500.22
53	Average Lifecycle Bill Savings / Treated Property	\$6,018.38
54 55	Table 3F, ESA Program - Building Elec	ctrification (SCE Only)
56	Annual kWh Savings	trincation (SCE Only)
	Annual Therm Savings	-
	Lifecycle kWh Savings	
59 60	Lifecycle Therm Savings Current kWh Rate	- \$
31	Current Therm Rate	-
62 63	Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households	\$ - \$ -
54	TVETAGE LITECYCLE DIII SAVITIGS / TTEATEU TUUSETTUIUS	
35	Table 3G, ESA Program - CSI	D Leveraging
	Annual kWh Savings	-
67 68	Annual Therm Savings Lifecycle kWh Savings	-
69	Lifecycle Therm Savings	-
70	Current kWh Rate	-
'1 '2	Current Therm Rate Average 1st Year Bill Savings / Treated Households	\$ - \$ -
73	Average Lifecycle Bill Savings / Treated Households	-
	T.I. 011 0	
4	I able 3H Summary - ESA Program (SE MH) MEWR CSC	D Leveraging, Pilot Plus and Pilot Deep [3] 4,845,003
'4 '5		4 845 003
74 75 76	Annual kWh Savings	
74 75 76 77	Annual kWh Savings Annual Therm Savings	209,897
74 75 76 77	Annual kWh Savings	
74 75 76 77 78 79 80	Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current kWh Rate	209,897 58,044,838 2,330,569 \$0.23
74 75 76 77 78 79 80 81	Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current kWh Rate Current Therm Rate	209,897 58,044,838 2,330,569 \$0,23 \$2,27
74 75 76 77 78 79 80	Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current kWh Rate	209,897 58,044,838 2,330,569 \$0.23
74 75 76 77 78 79 80 81 82	Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households	209,897 58,044,838 2,330,569 \$0,23 \$2,27 \$173,41 \$1,578,28
74 75 76 77 78 79 80 81 82 83 84	Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle Therm Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households	209,897 58,044,838 2,330,569 \$0,23 \$2,27 \$173,41 \$1,578,28
'4 '5 '6 '7 '8 '9 30 31 32 33	Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Current kWh Rate Current therm Rate Average 1st Year Bill Savings / Treated Households Average Lifecycle Bill Savings / Treated Households [1] Separating MFWB in-unit savings summary from the CAM and Whole Buildir savings because they are calculated using different residential rates. [2] ESA Pilot Plus and Pilot Deep uses the same formulas to calculate values as	209,897 58,044,838 2,330,569 \$0,23 \$2,27 \$173,41 \$1,578.28 In g meausures It is in the variables such as measure savings
5 6 7 8 9 0 1 2 3 4	Annual kWh Savings Annual Therm Savings Lifecycle kWh Savings Lifecycle therm Savings Current kWh Rate Current Therm Rate Average 1st Year Bill Savings / Treated Households Average 1st Year Bill Savings / Treated Households Average Bill Savings / Treated Households (1) Separating MFWB in-unit savings summary from the CAM and Whole Buildinsavings because they are calculated using different residential rates.	209,897 58,044,838 2,330,569 \$0,23 \$2,27 \$173,41 \$1,578.28 In g meausures It is in the variables such as measure savings in the theory modeling software.

_	. A	В	С	D	E	F	G
1 2 3	Ŷ	Energy Savi	C ngs Assistance P Pacific Gas Throug	rogram Table 4 and Electric Co h February 28, 2	Homes/Building empany 1025	gs Treated	
4 5		E	Table 4A, ligible Household:	ESA Program (S	F, MH) Hos	useholds Treated	YTD
7 8 9	County ALAMEDA AMADOR	Rural [1] 600-	Urban 154.887 0	Total 154,887 6.004	Rural 10	Urban 513	Total 513
10 11 12	BUTTE CALAVERAS COLUSA	14246 8911 2983	25.652 0	39.901 8,911	27 4 13	33	60 4 13
13 14 15	CONTRA COSTA EL DORADO FRESNO	7312	99.488 8.876 150.170	2.983 99.488 16,188 150,170 4.613 23,768	1 2	390 8 923	310
16 17 18	GLENN HUMBOLDT INYO	4613 23768	0		18	-	925 18 0
19 20 21	KERN KINGS LAKE	70676 9515 16084	47.310 0	117.986 9,515 16.084	567 11 4	333	900 11
23	LASSEN MADERA	1230 5980	15.459 21.371	1.230	41	135	0 176
25 (8)	MARIN MARIPOSA MENDOCINO MERCED	3837 16803	0 0 21.826	3.837 16,803	135		0 0 233
28 29 20	MONTEREY NAPA NEVADA	22865 6003	21.826 45.812 14,895	21,448 21,371 3,837 16,803 44,695 51,905 14,895 11,828	135 56 -	98 171 35	233 227 35
3 3 3	PLACER PLUMAS SACRAMENTO	11826 11038 2171	0	34.144 2,171 172,676	. 4	75	79 0 221
83.8	SAN BENITO SAN BERNARDINO	5768 293	5	5.765 298	6	221	6
37	SAN FRANCISCO SAN JOAQUIN SAN LUIS OBISPO SAN MATEO	10244 19511	101,956 95,221 12,989	101,956 105.465 32.500	25 33	285 431 11 172	285 456 44 173
39 40 41	SAN MATEO SANTA BARBARA SANTA CLARA SANTA CRUZ	1412 4655	53.554 19.866 133.864 27.710	101,956 105,465 32,500 53,554 21,278 138,519 27,710 28,661 339	14	172 9 373	297
43 44	SANTA CRUZ SHASTA SIERRA	13713	27.710 12,948	27,710 26,661	58	27 79	27 137 0
46 47	SISKIYOU SOLANO SONOMA	18 (3264		18 48.495 56,531	10	268 235	0 266 245
48 49	STANISLAUS SUTTER TEHAMA	33706	37,960	71,666 15,139 10,144	114	96 95	210 95 155
51 52	TRINTY TULARE TUOLUMNE	10144 506 8206	0 245				120
53 54 56	YOLO	10030	27.550 12.242	8.453 10,030 27,550 12,242 1,822,321		40 35	3 40 35
58 57 58	YUBA Yotal [1] Eligible household	367,782 Is are based on 2	12.242 1,454,539 024's Eligible Parti	1,822,321 cipants. In April 2	1,434 025, PG&E, on be	5,114 ehalf of the IOUs,	35 6,548 will file the Annua
59 60 61			4B, ESA Program		Hou	useholds Treated	YTD
62 63	Alameda	Rural	Urban	Total	Rural 0	Urban 355	Total 355
3888	Amador Butte Colusa				3 1 0	3 0	3 4 0
67 68 69	Contra Costa El Dorado Fresno				0 2 0	7 0 416	7 2 416
70 71 72	Glenn Humbolt Kern				12 0 57	0 0 23	12 0 80
73 74 75	Kings Lake Madera				13 16 7	0 0 2	13 16 9
78 77	Lake Madera Marin Marinosa Marinosa				0	36 0	36 1
79 80	Merced Morterey				0 1 8	0 12 141	13 149
81 82 83	Napa Navada Placer				0 3 2	17 0 28	17 3 30
84 85 88	Sacramento San Benito				1	30	30
87 88 9	San Francisco San Joaquin San Luis Obispo San Moten				1	50 77 0	50 78 0 31
89 90 91	San Mateo Santa Barbara Santa Clara				0	31 0 817	817
92 93 94	Santa Cruz Shasta Solano				0	30 0 7	30 0 7
56 38 57	Sonoma Stanislaus Surror				0	10 16 0	10 17 0
98	Tehama Tulare Tuolumne				1 10	0	10
101 102	Yuba Yuba				0	52 0	52 6
103 104 105	Total [1] Added "Amador"		counties.	0			2300
108 108	County	Table 4C, E Rural [1]	SA Program - Mul Sgible Properties Urban	tifamily Whole E [2] Total	Pro Rural	Urban	YTD Total
105	County Alameda Amados Albine	0	0	0	0	0 0 0	0
112	Albine Butte Celaveres	0	0	0	0	0	0
114 115	Colusa Contra Costa El Dorado	0	0	0	0	0	0
112	Fresno Glern Humboldt	0	0	0	0	0	0
120	Kern Kings	0	0	6	0	0	0
123 123 124	Lake Lassen Madera	0	0	0	0	0	0
126 126	Marioosa Marin Mendocino	0	0	0	0	0	0
125	Merced Morterey	0	0	0	0	0	0
130 131 133	Napa Nevada Placer	0 0	0	0	0	0	0
135 134	Plumas Sacramento San Benito	0	0	0	0	0 1	0
136 137 138	San Bernardino San Francisco San Joaquin	0	0	0	0	0	0
139 139	San Luis Obisco San Mateo	0 0	0	0	0	0	0
141 142 143	Santa Berbara Santa Clara Santa Cruz	0 0	0	0	0	0	0
144 145	Shasta Siskivou Solano	0	0	0	0	0	0
145	Sonoma Stanislaus	0	0		0	0	0
149 150 151	Sutter Tehama Trinity	0	0	0	0	0	0
153 153	Tulare	0	0	0	0	0	0
156 156	Yuba Total	0 0	ō	0 0	0	0	0
158 158		E		[4]	Hou	useholds Treated	YTD
160 161 162	County f38 Alameda Amador	Rural [1] - 42	Urban 182	Total 182 42	Rural	Urban 3	Total 3
164 164	Butte Calaveras Colusa	. 5		. 5	- 1		. 1
165	Contra Costa El Dorado		2.403 112	2.403 112 11,023	:	20 1	20
168 169	Fresno Glenn Humboldt		11,023	11,023			÷
171 172 173	Madera Mariposa Mendocino			:			Ė
174 175 176	Merced Morterey Napa	796	813	1,609	5	. 8	13
177	Nevada Placer Sansamore	13	- 1	14	1 1	. 3	1
180 181	San Benito San Francisco San Francisco						
183 183 184	San Joacuin San Mateo Santa Clara	609	4.503	5.112	- 3	. 27	30
185 186 187	Shasta Solano Sonoma			_ ;		11	11
188 189	Stanislaus Sutter Tehama	605		605		9	5 9
191 193	Tuolumne Yolo		685	685	- :	. 2	. 2
195 194 195	Yuba Other Total	2,074	6 19,728	8 21,802	17	87	104
196 197 198			Table 4E, ESA	Program - CSD	Hou	useholds Treated	YTD
195 201 201	County				Rural 0	Urban 0 0	Total 0
203	Total	mo entres d d -	norma EMG-1	autino or 1	in the Coldswith	Authoritan in annota	0
205	[2] Do not currently h [3] ESA Pilot Plus/De	ne-related and Er save Eligible Prop sep will initially tar	vergy Efficiency rep erties for ESA CAN get participants fro	iorting and analys I. m climate zones	is, the Goldsmith 11 and 12. Incide	definition is applie ntal outreach may	d. occur outside
205	[2] Do not currently h [3] ESA Pilot Plus/De these areas, and uns [4] "Eligible Househol Households" in Table	olicited customer lds' is comprised 4D is not the sar	contacts may origi of customers targe ne population as Ta	nate across PG& ted for Pilot Plus able 7 "W of House	E territory. 'Deep outreach, v sholds Eligible."	whether contacted	or not. "Eligible
200 210 211	Note: Any required o						
				_			_

0 Feb 2	anne inne inne inne inne inne inne inne	# of Household Treated by Month 3278 3.265	Therm 71,138 78,177 149,315 for all fuel type onos/adjustment 10,704 14,526 25,230 for all fuel type onos/adjustment	le 5A, ESA Pi lectric (Annual) kWh 679,363 769,210 1,448,573 ss should equal Y ts are reported he 280, ESA Prog lectric (Annual) kWh 280,599 284,443 575,042 ss should equal Y ts are reported he ts are reported he with a simple should be should be should equal Y ts are reported he ts are reported he than and savings n - Multifamil	kW 403 476 476 476 476 477 477 477 477 477 477	(SF, MH) # of Household Treated by Month 232 279 ## of ##	Pacinisms of the state of the s	Ity Annual kWh 1,574 1,459 3,033 3,033 KWh 1,574 1,459 4,459 4,459 4,449 4,441 4,431)	kW (0) in Table	# of Household Treated by Month 285 375 660 660 # of Household Treated by Month 4255 754	Electri	(Annual) kWh 1.067,568 1.231,680 2,299,249 2,299,249 olds. c Only (Annual) kWh 51,449 56,855	kW 232 255 255 486 486 486 486 486 486 486 486 486 486	# of Household Treated by Month 3,100 3,448 6,54	Therm 79.108 87.060 166,168 Tot Therm 11.580 15.020 26,599	(Annual) kWh 1.748.505 2.002.349 3,750.854	1,366 kW 1,366
4 4 5 6 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	behausy behaus	# of Household Treated by Month 2,583 2,794 # For Household Treated by Month 2,583 2,794 # For Household Treated by Month 3278 3,265 # For Household Treat	Therm 71,138 78,177 149,315 149,315 for all fuel type ons/adjustmen 10,704 14,526 25,230 tor all fuel type ons/adjustmen romous treatment SA Program Gas & E	(Annual) kWh 679.363 769.210 1,448,573 ss should equal Y ta rar reported h (Annual) kWh 280,599 284,443 575,042 ss should equal Y star ar reported h (Annual) kWh 280,599 284,443	878 403 476 476 476 476 476 476 476 476 476 476	# of Household Treated by Month 232 279 279 279 279 279 279 279 279 279 27	Therm 8.511 9.457 17,969 177,969 Therm 17,969 17,9	kWh 1,574 1,459 3,033 3,033 3,033 3,033 kWh (1,431) kW	kW 1 1 1 1 Table 2 2 (0)	# of Household Treated by Month 285 375 660 660 may reflect YTI 4 Household Treated by Month 754 754 754 754 754	Therm (541) (675) (675) (675) (75) (75) (75) (75) (75) (75) (75) ((Annual) kWh 1.067,568 1.231,680 2,299,249 2,299,249 olds. c Only (Annual) kWh 51,449 56,855	232 255 486 kW 13 18	# of Household Treated by Month 3:100 3:449 # of Household Treated by Month 3:100 3:449 # of Household Treated by Month 3:869 4:165 # of Household Treated	Therm 79,108 87,060 166,168 Tot Therm 11,580 15,020	(Annual) kWh 1.748,505 2.002,349 3,750,854 (Annual) kWh 340,616 341,299	1,366 kw 777 99.02
7 7 8 9 Jain 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	behausy behaus	# of Household Treated by Month 2,583 2,794 # For Household Treated by Month 2,583 2,794 # For Household Treated by Month 3278 3,265 # For Household Treat	Therm 71.138 78.177 149.315 149.315 for all fuel type ons/adjustmenent 10,704 14,526 25,230 for all fuel type ons/adjustmenent 10,704 14,526 SA Programment SA Programment Feature 10,800 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	(Annual) kWh 679.363 769.210 1,448,573 1,448,573 s should equal visits are reported in 68, ESA Proglectric (Annual) kWh 290.599 284,443 575,042 s should equal visits are reported in early and a single from the result of the control of	476 476 476 476 476 476 476 476 476 476	Household Treated by Month 232 279 511 511 511 511 511 511 511 511 511 51	Therm 8.511 9.457 17,969 17,969 17,969 Gas On Therm 1,400 1,	Annual) kWh 1,574 1,459 3,033 3,033 4,400 kWh (1,431) (1,431)	this and www. (0) (0) (0) (0) (1) Table 2	# doughold Treated by Month 2855 375 660 660 660 # of Household Treated by Month 425 754 1,179 2A.	Therm (541) (675) (675) (675) (75) (75) (75) (75) (75) (75) (75) ((Annual) kWh 1.067,568 1.231,680 2,299,249 2,299,249 olds. c Only (Annual) kWh 51,449 56,855	232 255 486 kW 13 18	# of Household Treated by Month 3:100 3:449 # of Household Treated by Month 3:100 3:449 # of Household Treated by Month 3:869 4:165 # of Household Treated	Therm 79,108 87,060 166,168 Tot Therm 11,580 15,020	(Annual) kWh 1.748,505 2.002,349 3,750,854 (Annual) kWh 340,616 341,299	1,366 kw 777 99.02
0 Feb 20	behausy behaus	# of Household Treated by Month 2,583 2,794 # For Household Treated by Month 2,583 2,794 # For Household Treated by Month 3278 3,265 # For Household Treat	71,138 78,177 149,315 for all fuel type ons/adjustment 10,704 11,526 25,230 for all fuel type cons/adjustment SA Programs Gas & E	kWh 679.363 769.210 1,448,573 s should equal Y tts are reported h 58, ESA Prog. [actric (Annual) kWh 290.599 284,443 575,042 s should equal Y tts are reported h in a should end in the should	476 476 476 476 476 476 476 476 476 476	Household Treated by Month 232 279 511 511 511 511 511 511 511 511 511 51	Therm 8.511 9.467 17,969 17,969 17,969 Therm 885 S16 14,400 1,400	kWh 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.574 1.459 1.	this and www. (0) (0) (0) (0) (1) Table 2	# doughold Treated by Month 2855 375 660 660 660 # of Household Treated by Month 425 754 1,179 2A.	(541) (675) (175)	kWh 1.067,568 1.231,680 2,299,249 2,299,249 hts. c Only (Annual) kWh 51,449 56,855	232 255 486 kW 13 18	# of Household Treated by Month 3:100 3:449 # of Household Treated by Month 3:100 3:449 # of Household Treated by Month 3:869 4:165 # of Household Treated	79,108 87,060 166,168 166,168 Tot Therm 11,580 15,020	kWh 1.748.005 2.002.349 3,750,854 (Annual) kWh 340.616 341,299	1,366 kw 777 99.02
0 Feb 20	behausy behaus	# of Household Treated by Month 3278 3.265	71,138 78,177 149,315 for all fuel type ons/adjustment 10,704 11,526 25,230 for all fuel type cons/adjustment SA Programs Gas & E	679.363 769.210 1,448,573 ss should equal Y tat are reported h (Annual) kWh 290,599 284,443 575,042 ss should equal Y tat are reported h (Annual) this are reported h (Annual)	476 476 476 476 476 476 476 476 476 476	Month 232 279 511 511 impacts that a supersede result # of Household Treated by Month 166 146	8.511 9.467 17,969 17,969 1885 Gas On Therm 885 516	1,574 1,459 3,033 3,033 3,033 3,033 4,033 kWh (1,431) (1,431)	this and www. (0) (0) (0) (0) (1) Table 2	# of Household Treated by Month 1,179 1,179 22A	(541) (675) (175)	1,067,568 1,231,680 2,299,249 2,299,249 hts. c Only (Annual) kWh 51,449 56,855	232 255 486 kW 13 18	# of Household Treated by Month 3809 4,165	79,108 87,060 166,168 166,168 Tot Therm 11,580 15,020	1,748,505 2,002,349 3,750,854 3,750,854 (Annual) kWh 340,616 341,299	1,366 kw 777 99.02
0 Feb 20	behausy behaus	5,377 sergy Impacts f quired correction for thousehold Treated by Month 3278 3.265 6,543 eegy Impacts f quired correction for the first form for first for first form for first f	78,177 149,315 for all fuel type ons/adjustment 10,704 14,526 Therm 10,704 14,526 25,230 for all fuel type ons/adjustment cons/adjustment SA Program Gas & E	769,210 1,448,573 s should equal Y ss should equal Y ss reported for the first of	kW 64 81 145 TD energy TD	511 finpacts that as supersede results for the superseder re	9,457 17,959 17,969 18 Gas On Therm 885 516 1,4900	3,033 3,033 3,033 severy month in prior mon kWh (1,431) (1,431)	ths and kw (0) (0) (0) in Table	# of Household Treated by Month 425 754 1,179 2A.	(575) (1,116) (1,116) Electri Therm (9) (22)	1,231,680 2,299,249 2,299,249 ats. c Only (Annual) kWh 51,449 56,855	486 kW 133 18	# of Household Treated by 4,165	87,060 166,168 Tot Therm 11,580 15,020	2,002,349 3,750,854 al (Annual) kWh 340,616 341,299	1,366 kw 77 99.02
3 Med	av a	# of Household Treated by Month 3:278 3.265 6.543 hergy Impacts I quired corrections at results of the treatment of the treat	or all fuel type one/adjustment of the type one/adjustment of the type of the type of the type of the type one/adjustment of type of the type one/adjustment of type of type of type of the type one/adjustment of type	s should equal Y tat are reported to the state of the sta	kW 64 81 145 TD energy erein and evalues in the values in the control of the co	impacts that a supersede resustance in the supersede resustance resus	Therm 885 516 1,400 are reported outs rep	kwh (1,431) (1,431) (1,431)	Table 2 2 ths and kW (0)	# of Household Treated by Month 425 754	D adjustmer Electri Therm (9) (22)	(Annual) (X) (S) (S) (Annual) (X) (S) (S) (S) (S) (S) (S) (S) (S) (S) (S	kW 13 18 18	# of Household Treated by Month 3869 4,165	Therm 11.580 15,020	(Annual) kWh 340,616 341,299	77 99.02
5	wy gugst gug	# of Household Treated by Month 3:278 3.265 6.543 hergy Impacts I quired corrections at results of the treatment of the treat	or all fuel type one/adjustment of the type one/adjustment of the type of the type of the type of the type one/adjustment of type of the type one/adjustment of type of type of type of the type one/adjustment of type	s should equal Y tat are reported to the state of the sta	kW 64 81 145 TD energy erein and evalues in the values in the control of the co	impacts that a supersede resustance in the supersede resustance resus	Therm 885 516 1,400 are reported outs rep	kwh (1,431) (1,431) (1,431)	Table 2 2 ths and kW (0)	# of Household Treated by Month 425 754	D adjustmer Electri Therm (9) (22)	(Annual) (X) (S) (S) (Annual) (X) (S) (S) (S) (S) (S) (S) (S) (S) (S) (S	kW 13 18 18	# of Household Treated by Month 3869 4,165	Therm 11.580 15,020	(Annual) kWh 340,616 341,299	kW 77 99.02
77 Se	solember (cobe (4) your better (cobe (4) you	# of Household Treated by Month 3:278 3.265 6.543 hergy Impacts I quired corrections at results of the treatment of the treat	or all fuel type one/adjustment of the type one/adjustment of the type of the type of the type of the type one/adjustment of type of the type one/adjustment of type of type of type of the type one/adjustment of type	s should equal Y tat are reported to the state of the sta	kW 64 81 145 TD energy erein and evalues in the values in the control of the co	impacts that a supersede resustance in the supersede resustance resus	Therm 885 516 1,400 are reported outs rep	kwh (1,431) (1,431) (1,431)	Table 2 2 ths and kW (0)	# of Household Treated by Month 425 754	D adjustmer Electri Therm (9) (22)	(Annual) (X) (S) (S) (Annual) (X) (S) (S) (S) (S) (S) (S) (S) (S) (S) (S	kW 13 18 18	# of Household Treated by Month 3869 4,165	Therm 11.580 15,020	(Annual) kWh 340,616 341,299	77 99.02
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27 28 29 30 31 Jaan 32 56 33 Me 34 App 35 Me 35 Me 36 Me 36	muary abruary arch oril ay une univ univ univ univ univ univ univ univ	Household Treated by Month 3278	Therm 10,704 14,526 14,526 25,230 tor all fuel typer ons/adjustmen romous treatment of the state	(Annual) kWh 290,599 284,443 575,042 s should equal Y tts are reported heent and savings n - Multifamil electric	kW 64 81 145 TD energy serein and a values in t	# of Household Treated by Month 166 146 312 impacts that a supersede results the 2024 Jan-Nu	Therm 885 516 1,400 1,400 are reported 6 alts reported ov monthly r	(1,431) kWh (1,431) (1,431)	(0)	Household Treated by Month 425 754 1,179	Therm (9) (22)	(Annual) kWh 51,449 56,855	13 18	Household Treated by Month 3869 4,165	Therm 11.580 15,020 26,599	(Annual) kWh 340,616 341,299	77 99.02
27 28 29 30 31 Jaan 32 56 33 Me 34 App 35 Me 35 Me 36 Me 36	muary abruary arch oril ay une univ univ univ univ univ univ univ univ	Household Treated by Month 3278	Therm 10,704 14,526 14,526 25,230 tor all fuel typer ons/adjustmen romous treatment of the state	(Annual) kWh 290,599 284,443 575,042 s should equal Y tts are reported heent and savings n - Multifamil electric	kW 64 81 145 TD energy serein and a values in t	# of Household Treated by Month 166 146 312 impacts that a supersede results the 2024 Jan-Nu	Therm 885 516 1,400 1,400 are reported 6 alts reported ov monthly r	(1,431) kWh (1,431) (1,431)	(0)	Household Treated by Month 425 754 1,179	Therm (9) (22)	(Annual) kWh 51,449 56,855	13 18	Household Treated by Month 3869 4,165	Therm 11.580 15,020 26,599	(Annual) kWh 340,616 341,299	77 99.02
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i1 i2 Jai	anuary ebruary	Properties Treated by	Therm	(Annual)			Gas On	ly			Electri	c Only			Tot	al	
2 Jai	anuary ebruary		Therm			# of Properties	- 1	(Annual)		# of Properties		(Annual)		# of Properties		(Annual)	
3 Fe	anuary ebruary			kWh	kW	Treated by Month	Therm	kWh	kW	Treated by Month	Therm	kWh	kW	Treated by Month	Therm	kWh	kW
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33 De 34 YT	ecember FD	-	-		-	- 1	621	-		-	-	-		-	-	-	- 0
35 36										T							
67 68			e 5D, ESA I Gas & E	Program - Pil lectric	ot Plus a		ep [2][3] Gas Only	[1]			Electric	Only [1]			Tot	al	
0		# of Household		(Annual)	r	# of Household		(Annual)		# of Household		(Annual)		# of Household		(Annual)	
1	Month	Month	Therm	kWh	kW	Treated by Month	Therm	kWh	kW	Treated by Month	Therm	kWh	kW	Treated by Month	Therm	kWh	kW
'3 Fe	anuary ebruary arch	46 58	4,058 4,644	34,044 39,299	43 45	-	-	-	÷	-	-	:	-	58	4,058 4,644	34,044 39,299	43 45
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34 YT		104	8,702	73,343	88	-		-		-	-	-		104	8,702	73,343	88
36 37		Table	5E, ESA Pro Gas & E	ogram - Build	ding Elec	ctrification (SCE Only Gas On				Electri	c Only			Tot	al	
38 39		# of Household	Jao & E	(Annual)		# of Household		(Annual)		# of Household	Lieuti	(Annual)		# of Household	100	(Annual)	
90 91 Jai	Month	Treated by	Therm -	kWh	kW	Treated by	Therm	kWh -	kW -	Treated by	Therm -	kWh .	kW	Treated by	Therm	kWh	kW
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03 YT 04	rD			-	-	-		-	-	-	-	•	-	-	-	-	0
05 06			Table 5F Gas & E	F, ESA Progra	am - CSI		g Gas On	ly			Electri	c Only			Tot	al	
07 08		# of Household		(Annual)		# of Household		(Annual)		# of Household		(Annual)		# of Household		(Annual)	
09 10 Jai	Month inuary	Treated by	Therm -	kWh -	kW	Treated by	Therm -	kWh -	kW	Treated by	Therm -	kWh .	kW -	Treated by	Therm -	kWh -	kW -
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20 No 21 De	ovember ecember		-		-	-			:						-		
22 YT 23	ΓD	-	-	-	-	-		-	-	-	-	-	-	-	-	-	0
25 [2]] Pilot Plus/	Deep energy s	savings are rep	as and electric) corted based on b	oest availat	ole information	at the time.	Pre- and po:	st-install	ation savings a	re derived fr	om energy mod	deling softv	ware. The energ	y modeling sof	tware estimates	savings
27 [3]				report the lower reported when p													
28 29 No	ote: YTD To	otal Energy Imp	pacts for all fu	el types should e ts are reported h	qual YTD e	energy impacts	that are rep	orted every	month T	able 2B.		4-					

	A	В	С	D	E	F	G	Н		J	K	L	M	N	0	Р
1				Energy Sa				res for Pilots and	Studies [1]							
2							d Electric Comp	any								
3							bruary 28, 2025									
4			orized 2021-26 Fun			t Month Expen			to Date Expenses			e to Date Expens			Budget Expe	
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
7	Virtual Energy Coach	\$689,000	\$611,000	\$1,300,000	0.2	60	\$0	\$0	\$0	\$0	(\$298)	(\$265)	(\$563)	0%	0%	0%
	FSA Pilot Plus and Pilot Deep	\$23,273,909	\$20,639,127	\$43.913.036	\$302.707	\$268.438	\$571.145	\$962.905	\$853.897	\$1,816,803	\$8.853.786	\$7.851.471	\$16,705,257	38%	38%	38%
9	20/17 not 1 not and 1 not 2005	Ψ20,210,303	Ψ20,033,121	ψ10,010,000	\$302,707	9200,400	ψον 1,1 10	Ψ302,303	9000,007	ψ1,010,000	40,000,700	ψ7,001,471	\$10,100,E01	0070	0070	0070
10	Total Pilots	\$23,962,909	\$21,250,127	\$45,213,036	\$302,707	\$268,438	\$571.145	\$962,905	\$853.897	\$1.816.803	\$8.853.488	\$7.851,206	\$16,704,694	37%	37%	37%
11		1 ,,,	1 - 1, - 1 - 1	***,=***,****	777-3.7.	,	******	****	¥222,222	7.,,	**,***,***	**,,*,	,,		***	
12	Studies [2]															
13	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [3]	\$52,125	\$22,875	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$42,169	\$32,720	\$74,890	81%	143%	100%
	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$35,250	\$75,000	\$1,723	\$1,528	\$3,250	\$3,445	\$3,055	\$6,500	\$22,518	\$19,969		57%	57%	57%
	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$35,250	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
	Joint IOU - Statewide CARE-ESA Categorical Study [5]	\$11,925	\$10,575	\$22,500	\$0	\$0	\$0	\$0	\$0	\$0	\$11,922	\$10,572		100%	100%	100%
	Load Impact Evaluation Study [6]	\$238,500	\$211,500	\$450,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
	Equity Criteria and Non Energy Benefits Evaluation (NEB's) [6]	\$79,500	\$70,500	\$150,000	\$7,147	\$6,338	\$13,485	\$14,294	\$12,676	\$26,970	\$42,882	\$38,027	\$80,909	54%	54%	54%
	Rapid Feedback Research and Analysis [7]	\$159,000 \$79,500	\$141,000 \$70.500	\$300,000 \$150,000	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0	\$0 \$0	\$0 \$0	\$0	\$0	0%	0%	0% 0%
20	Joint IOU - Process Evaluation Studies (1-4 Studies) [6]	\$79,500	\$70,500	\$150,000	20	\$0	\$0	\$0	\$0	20	\$0	30	\$0	0%	0%	0%
22	Total Studies	\$700.050	\$597.450	\$1,297,500	\$8.869	\$7.865	\$16,735	\$17,739	\$15,731	\$33,470	\$119.491	\$101.289	\$220.780	17%	17%	17%
22	Total Studies	\$700,050	\$597,450	\$1,297,500	\$0,009	\$1,000	\$10,735	\$17,739	\$15,731	\$33,470	\$119,491	\$101,209	\$220,760	17 /6	17 /0	17 /6
24	Note: Any required corrections/adjustments are reported herein and su	nersede results renor	ted in prior months:	and may reflect YTI) adjustments											
25	resto. Tity required corrections disjustments are reported notern and ou	porocac rocano ropor	tod iii prior montilo	and may ronout 111	o dajaotinonio.											
	[1] Funding for studies is not solely supported via the ESA program bu	dget; some studies a	re jointly supported	ia the CARE budge	et.											
	[2] Authorized per D.21-06-015. Funds for pilots and studies may be ro	lled over to the next	orogram year or bor	owed from a future	program year wi	thin the cycle, to	allow for flexibili	ty in scheduling ch	anges with these	efforts. Funding ar	nounts listed reflec	ct PG&E's 30% alle	ocation among the I	OUs, except f	or PG&E-only	studies
	including the "Rapid Feedback Research and Analysis". Final authorize							-	-	_			-			
28	[3] PG&E's Advice Letter 4193-G/5718-E approved Joint Utilities' 2022	LINA Study for \$500	,000. SCE held the	statewide contract for	or this co-funded	study, which wa	as completed in D	ecember 2022. PG	&E's 30% allocation	on is \$150,000, fu	nded 50/50 via the	ESA and CARE b	oudgets.			
29	[4] Authorized per D.21-06-015, the 2025 and 2028 Low Income Needs	Assessment (LINA)	are required to be o	ompleted by Dec 20	25 and Dec 2028	, respectively.										
30	[5] Authorized per D.21-06-015, the Categorical Study is funded 50/50	via the ESA and CAF	RE budgets.													
31	[6] Authorized per D.21-06-015, to be conducted during PY 2023-26.															
32	[7] Authorized per D.21-06-015, for each IOU to use for IOU-specific st	tudies as needed. Uni	used annual budget	may be carried forv	vard until the end	of the cycle.										

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I	CARE Communities (IG) Recognition Fig. 12 EMA Security (IG) Se	100	702		194 131	100 200 200	71.1 01.0	10.77 63.07	12	22 22 22	27 27 27	
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	A	В	С	D	E	F	G
1		Energy Savings Assistance Program Table 8 - Clean Ener	gy Referral, Le	veraging, and (Coordination		
2		Pacific Gas and Electric Compar	ny				
3		Through February 28, 2025					
4							
5	Partner	Brief Description of Effort	# of Referral [1]	# of Leveraging [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
6	I IHEAP	When a home does not qualify for R&R measures in ESA, contractors connect the customer to LIHEAP contractors.	371	31	83	6	56

5	Partner	Brief Description of Effort	# of Referral [1]	# of Leveraging [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
6	LIHEAP	When a home does not qualify for R&R measures in ESA, contractors connect the customer to LIHEAP contractors.	371	31	83	6	56
7	CSD	Coordination and collaboration with SPOC to support multifamily customers to learn about program opportunities applicable to multifamily properties.	3	0	0	0	2
8	DAC-SASH	Coordination with the DAC Single-family Affordable Solar Homes Program Administrator, GRID Alternatives, on referrals and homes treated.	N/A	N/A	N/A	32	N/A*
9	ESA Water-Energy Coordination Program	Allows ESA contractors to offer water conservation measures while they treat ESA customers. Water Agencies select from a standardized menu of options that can include replacing toilets, leak detection, meter checks, etc. Water offerings are paid by each participating Water Agency.	N/A	175	N/A	N/A	N/A
10	SMUD	ESA Subcontractor provides customer with contact information for SMUD for possible assistance.	0	0	0	0	0

11 12

^{13 [*]} Enrollment data in review.

^{14 [1] #} of referrals includes leads provided to a Partner Program by ESA.

^{[2] #} of leveraging accounts for households that have received treatments by both ESA and the Partner Program where there were shared resources/cost, such as Direct Tech, CSD, Water Energy, Refrigerator, etc.

^{[3] #} of coordination efforts include joint marketing activities by ESA and its Partner Program. These joint marketing activities may include social media, leave behinds, customer outreach events and activities.

^{17 [4] #} of customer leads includes leads provided to ESA by partner programs.

^{[5] #} of enrollments includes customer leads that result in actual ESA enrollments/treatment. It does not include leads that are in the intake process or have been treated in prior years.

	A	В	С
1	73		ngs Assistance Program Table 9 - Tribal Outreach
2		. 3,	Pacific Gas and Electric Company
3			Through February 28, 2025
4			
		Quantity	
	OUTREACH STATUS	(Includes	List of Participating Tribes
5	COMERCIATOR	CARE, FERA,	List of Participating 11,000
5		and ESA)	
	Tribes Completed and ESA Meet & Confer		
6		0	
	Tribes requested outreach materials or applications		
7		0	
	Federally Recognized Tribes who have not accepted an offer to Meet		
8	and Confer	0	
9	Non-Federally Recognized Tribes who participated in Meet & Confer	0	
	Tribes and Housing Authority sites involved in Focused Project/ESA		
10	The second of th	1	North Fork Rancheria (Federally-Recognized Tribes) Bear River Band of the Rohnerville Rancheria, Big Lagoon Rancheria, Big Sandy Rancheria, Big
11	Partnership offers on Tribal Lands	102	Valley Band Rancheria, Blue Lake Rancheria, Buena Vista Rancheria of Mi-Wuk Indians, Cachil DeHe Band of Wintun Indians of the Colusa Indian Community, Cahto Tribe (Laytonville), California Valley Miwok Tribe, Chicken Ranch Rancheria, Cloverdale Rancheria of Pomo Indians of California, Cold Springs Rancheria, Cortina Rancheria, Coyote Valley Band of Pomo Indians, Dry Creek Rancheria of Pomo Indians, Elem Indian Colony, Enterprise Rancheria, Federated Indians of Graton Rancheria, Greenville Rancheria, Grindstone Indian Rancheria, Guidiville Indian Rancheria, Habematolel Pomo of Upper Lake, Hoopa Valley Tribe, Hopland Band of Pomo Indians, Ione Band of Miwok Indians of California, Jackson band of Mi-Wuk Indians, Kashia Band of Pomo Indians of the Stewart's Point Rancheria, Karuk Tribe, Lower Lake (Koi Tribe), Lytton Rancheria of California, Manchester Band of Pomo Indians, Mechoopda Indian Tribe, Middletown Rancheria of Pomo Indians, Mooretown Rancheria, North Fork Rancheria, Paskenta Band of Nomlaki Indians, Picayune Rancheria of Chukchansi Indians, Pinoleville Pomo Nation, Pit River Tribe, Potter Valley Tribe, Redding Rancheria, Redwood Valley, Little River Band of Rancheria of Pomo, Robinson Rancheria, Round Valley Reservation, Santa Ynez Band of Chumash Mission Indians, Scotts Valley Band of Pomo Indians, Sherwood Valley Rancheria, Springs Band of Miwok Indians, Susanville Indian Rancheria, Table Mountain Rancheria, Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA), Tejon Indian Tribe, Trinidad Rancheria, Tule River Indian Reservation, Tuolumne Band of Me-Wuk Indians, Tyme Maidu Tribe-Berry Creek Reservation, United Auburn Indian Community, Wilton Rancheria, Wiyot Tribe, Washoe Tribe of CA and NV, Yocha Dehe Wintun Nation, Yurok Tribe. (Non-Federally Recognized Tribes): Amah Mutsun Tribal Band, American Indian Council of Mariposa County (Southern Sierra Miwuk Nation), Butte Tribal Council, Calaveras Band of Mi-Wuk Indians, California Choinumni Tribal Project, Chaushila Yokuts, Coastal Band of the Chumash
12	Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	38	Housing Authority Offices: Bear River Band of Rohnerville Rancheria, Berry Creek Rancheria, Big Sandy Rancheria, Big Valley Rancheria, Cher-Ae Heights Indian Community of The Trinidad Rancheria, Cloverdale Rancheria, Dry Creek Rancheria, Elem Indian Colony, Enterprise Rancheria of Maidu Indians, Federated Indians of Graton Rancheria, Fort Independence Reservation, Greenville Rancheria, Hoopa Valley Tribe, Ione Band of Miwok Indians, Karuk Tribe, Laytonville Rancheria, North Fork Rancheria, Picayune Rancheria, Pinoleville Reservation, Pit River Tribes, Round Valley Reservation, Santa Rosa Rancheria Tachi-Yokut, Stewarts Point Rancheria (Kashaya Pomo), Susanville Indian Rancheria, Tejon Indian Tribe, Tule River Indian Tribe, Upper Lake Rancheria, Washoe Tribe, Wilton Rancheria, and Yurok Tribe. TANF Offices: California Department of Social Services CALWORKS and Family Resilience Branch, Federated Indians of Graton Rancheria, Hoopa Valley Tribe, Karuk Tribe, North Fork Rancheria, Susanville Indian Rancheria, Tuolumne Rancheria, and Owens Valley Career Development Center.
1	Housing Authority, TANF and Health Organizations offices who		
13	participated in Meet and Confer	0	

	A	В	С	D	E	F	G	Н	I	J	K	L	M
1				CARE	Program Table	e 1 - Program I	Expenses						
2				P	acific Gas and	Electric Comp	oanv						
3						bruary 28, 202	•						
4		Au	thorized Budget	[1]		nt Month Expens		Year	to Date Expense	es [5]	% of Bu	dget Sper	t YTD
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$6,533,840	\$1,633,460	\$8,167,300	\$209,109	\$52,277	\$261,387	\$705,792	\$176,448	\$882,240	11%	11%	11%
7	Processing / Certification Re-certification	\$737,840	\$184,460	\$922,300	\$40,445	\$10,111	\$50,557	\$74,125	\$18,531	\$92,657	10%	10%	10%
8	Post Enrollment Verification	\$1,272,400	\$318,100	\$1,590,500	\$70,344	\$17,586	\$87,930	\$144,552	\$36,138	\$180,690	11%	11%	11%
	IT Programming	\$953,360	\$238,340	\$1,191,700	\$96,693	\$24,173	\$120,866	\$173,560	\$43,390	\$216,950	18%	18%	18%
	CHANGES Program [2]	\$420,000	\$105,000	\$525,000	\$10,714	\$2,679	\$13,393	(\$0)	(\$0)	(\$0)	0%	0%	0%
	Studies and Pilots [3]	\$20,000	\$5,000	\$25,000	\$2,600	\$650	\$3,250	\$5,200	\$1,300	\$6,500	26%	26%	26%
	Measurement and Evaluation [4]	\$160,000	\$40,000	\$200,000	\$0	\$0	\$0	\$8,000	\$2,000	\$10,000	5%	5%	5%
13	Regulatory Compliance	\$322,880	\$80,720	\$403,600	\$24,294	\$6,074	\$30,368	\$44,810	\$11,202	\$56,012	14%	14%	14%
	General Administration	\$988,240	\$247,060	\$1,235,300	\$36,640	\$9,160	\$45,800	\$101,323	\$25,331	\$126,654	10%	10%	10%
	CPUC Energy Division	\$146,800	\$36,700	\$183,500	\$1,292	\$323	\$1,615	\$3,207	\$802	\$4,009	2%	2%	2%
16	SUBTOTAL MANAGEMENT COSTS			********									
	SUBTOTAL MANAGEMENT COSTS	\$11,555,360	\$2,888,840	\$14,444,200	\$492,132	\$123,033	\$615,165	\$1,260,569	\$315,142	\$1,575,712	11%	11%	11%
18	CARE Data Biananat [0]	# 500 7 05 000	0110101100	# 700 057 000	074 040 740	000 070 055	007.504.005	0454 400 504	# 54.400.070	*	070/	000/	000/
20	CARE Rate Discount [6]	\$560,765,600	\$140,191,400	\$700,957,000	\$71,312,740	\$26,278,655	\$97,591,395	\$151,133,521	\$54,168,376	\$205,301,897	27%	39%	29%
20	TOTAL PROGRAM COSTS & CUSTOMER												
21	\$570,000,000 \$440,000,040 \$745,404,000 \$74,004,000 \$00,000,500 \$450,004,000 \$54,400,540 \$000,077,000 \$77,000 \$000 \$000 \$1400,0												
22	DISCOUNTS \$572,320,960 \$143,080,240 \$715,401,200 \$71,804,871 \$26,401,688 \$98,206,560 \$152,394,090 \$54,483,518 \$206,877,608 27% 38% 29%												
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				\$1,777,081		\$1,777,081	\$3,886,307		\$3,886,307			
25	- CARE Surcharge Exemption [7]				\$7,054,508	\$2,962,171	\$10,016,679	\$16,616,445	\$6,069,376	\$22,685,821			
26	- kWh Surcharge Exemption							. , ,		<u> </u>			
27	- Vehicle Grid Integration Exemption												
28	Total Other CARE Rate Benefits				\$8,831,589	\$2,962,171	\$11,793,760	\$20,502,752	\$6,069,376	\$26,572,127			
29	Total Guior Grave Ivate Belleme				, , , , , , , , , , , , , , , , , , , ,	, , , ,	, , , , , ,	, ,,,,,,	, , , , , ,	, ,,,,			
30	Indirect Costs												
31	manoor oods												
32	[1] Authorized Budget: Approved for PY 2025 in	D.21-06-015. Atta	chment 1. Table 2										
33	[2] D.15-12-047 transitioned from CHANGES pi				aptured herein. D.	21-06-015 approv	ed funding for the	CHANGES progra	m through CARE	orogram for PYs 20	21-2026.		
34	[3] Reflects the budget and expenses for LINA s	study.	-				-	· -	-	-			
	[4] Reflects the budget and expenses for Annua				pehalf of the utilitie	s.							
	[5] Negative expenses may be due to accrual re												
37	[6] Per D.02-09-021, PG&E is authorized to rec	over the full value o	of the discount thro	ough the CARE two	o-way balancing a	ccount on an autor	natic pass-through	basis.					
	7 PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge. The CARE discount exceeded the authorized amount. Per D.02-09-021, PG&E is authorized to												
38	recover the full value of the discount through the	CARE two-way ba	alancing account o	n an automatic pa	ss-through basis.		· ·						
39		•											
40													
41	NOTE: Any required corrections/adjustments at	re reported herein a	and supersede res	ults reported in pri	or months and ma	y reflect YTD adju	stments.						

	Α	В	C	D	E	F	G	Н		J	K	L	М	N	0	P	Q	R	S	T	U	V	W	Х	Y	Z	AA	AB	AC
1												CARE	rogram Ta					, and Enrollme	nt Rate										
2															ific Gas and E														
3															Through Febr	uary 28, 202													
4							Enrollm						Rece	rtification				Attrition (Drop Off	s)		Enro	llment	Total	Estimated	Enrollment	Total			
5				atic Enrollm		Self-	Certific	ation (Inc	ome or Cate		Total New		Non-		Total	No	Failed	Failed		Total	Gross	Net	CARE	CARE	Rate %	Residential	Gas and Electric	Electric Only	Gas Only
6		Inter- Utility ¹	Intra- Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation	(F+G+H+I)	Enrollment (E+J)	Scheduled	Scheduled	Automatic	Recertification (L+M+N)	Response ⁴	PEV	Recertification	Other ⁵	Attrition (P+Q+R+S)	(K+O)	Adjusted (K-T)	Participants	Eligible 7	(W/X)	Accounts ⁶	Electric	Only	
	January		1,129	0	1,129	23,877		979	124	28,943	30,072	6,907	22,631	4,733	34,271	n/a	6,722	4,236	10,512	21,470	64,343	8,602	1,380,157	1,436,346	96%	5,703,458	866,815		
	ebruary	0	1,130	0	1,130	21,749	3,936	887	94	26,666	27,796	15,248	19,912	4,677	39,837	n/a	6,378	4,186	12,891	23,455	67,633	4,341	1,384,498	1,436,346	96%	5,703,458	869,190	346,948	168,360
10	March	-				1															.								
11	Aprii Mav															1													-
11 12 13	June															1													
13	July																												
14	August																												
	September October	-				!															.								
	November															1													-
18	December																												
19	YTD Total	0	2,259	0	2,259	45,626	7,899	1,866	218	55,609	57,868	22,155	42,543	9,410	74,108	0	13,100	8,422	23,403	44,925	131,976	12,943	1,384,498	1,436,346	96%	5,703,458	869,190	346,948	168,360
20																													
21	Enrollments v																												
	Enrollments v																												
23	Enrollments v	ia data	sharing	with progran	ns outside th	he IOU th	at serv	e low-inc	ome custor	mers.																			
24	PG&E counts	attrition	due to r	no response	in the Faile	d PEV an	d Faile	d Recerti	fication col	umns, respe	ctively.																		
25	Includes custo	mers w	vho close	d their acco	unts, reques	sted to be	remov	ed, or we	re otherwis	se ineligible	for the progra	m.																	
26	Data represer	nts total	resident	ial househol	lds.					-																			
27	In accordance	with O	rderina F	aragraph 1	89 of D.21-0	06-015. th	ne estim	ated CA	RE eliaible	is based on	2024's estima	te. In April 2	025. PG&E.	on behalf of	f the IOUs, expe	ects to file the	2025 Ar	nnual Estimates of	of CARE E	Eliaible Cust	omers an	d Related I	nformation.						
28 29				J -p					. 5				,,							3									
30	Note: Any requ	iired co	rrections	adjustment:	s are reporte	ed herein	and su	persede i	esults repo	orted in prior	months and i	nay reflect Y	TD adjustme	ents.															

	Δ.	D	0	<u> </u>	-	-	0	11	
	А	В	C C	D D	Cost Envellme	ent Verificatio	G P Populto (M	H Lodal)	l
1		CA	KE Program				n Results (IV	iodei)	
2					as and Elect				
3				I hro	ugh February	28, 2025			
4	Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
-	January	1,380,157	7,407	0.5%	-	-	-	-	-
6	February	1,384,498	7,194	0.5%	-	-	-	-	-
7	March								
	April								
-	May								
	June								
	July								
	August September								
	October October								
-	November								
	December								
17	YTD Total	1,384,498	14,601	1.1%	0	0	0	0.0%	0.0%
18		1,554,756	1 - 1,001	1.170	v	<u> </u>	. •	0.070	J.U /U
20 21 22 23	² Verification re respond.	sults are tied t	o the month init	iated. Therefore		ults may be pend	Ü	me permitted for a	
24									
25		CARE	Table 3B Po			Results (Ele	ctric only Hig	gh Usage)	
26					as and Elect				
27				Thro	ugh February	28, 2025			
28	Month	Total CARE Households Enrolled	Households Requested to Verify ¹	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ²	Total Households De-enrolled ³	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
29	January	1,380,157	1,329	0.1%	-	-	-	-	-
-	February	1,384,498	1,066	0.1%	-	-		-	-
	March								
	April								
_	May								
-	June July								
	August								
	September								
	October								
	November								
	December								
41	YTD Total	1,384,498	2,395	0.2%	0	0	0	0.0%	0.0%
42			·						
44	² Includes cust	omers verified	as over income	, who requested		d, did not reduce		ot agree to be wea	atherized.
						cle or other contr		me permitted for a	participant to

C D E F G CARE Program Table 4 - Enrollment by County Pacific Gas and Electric Company Through February 28, 2025

Н

4	County	Estimated	l Eligible Ho	useholds ¹	Total Ho	ouseholds E	nrolled ²	Er	nrollment Rat	te ³
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	Alameda	125,767	9	125,775	118,342	0	118,342	94%	0%	94%
7	ALPINE	0	111	111	0	13	13	n/a	12%	12%
8	AMADOR	0	5,091	5,091	0	4,193	4,193	0%	82%	82%
9	BUTTE	20,022	10,891	30,913	19,976	11,437	31,413	100%	105%	102%
10	CALAVERAS	17	7,552	7,569	11	4,977	4,988	64%	66%	66%
11	COLUSA	12	2,671	2,683	4	3,265	3,269	33%	122%	122%
12	CONTRA COSTA	85,115	1	85,116	88,875	0	88,875	104%	0%	104%
13	EL DORADO	5,945	4,474	10,420	5,635	5,384	11,019	95%	120%	106%
14	FRESNO	128,037	148	128,185	150,142	76	150,218	117%	51%	117%
15	GLENN	Ô	3,707	3,707	Ó	4,474	4,474	0%	121%	121%
16	HUMBOLDT	0	22,296	22,296	0	17,726	17,726	n/a	80%	80%
17	KERN	38,306	55,246	93,553	48,753	66,553	115,306	127%	120%	123%
18	KINGS	124	7,779	7,903	122	9,581	9,703	98%	123%	123%
19	LAKE	0	14,507	14,507	0	12,451	12,451	n/a	86%	86%
20	LASSEN	0	245	245	0	162	162	n/a	66%	66%
21	MADERA	12,974	5,305	18,279	17,360	5,412	22,772	134%	102%	125%
22	MARIN	16,420	0	16,420	13,314	0	13,314	81%	n/a	81%
23	MARIPOSA	25	3,721	3,746	18	2,178	2,196	72%	59%	59%
24	MENDOCINO	9	15,382	15,391	1	10,149	10,150	11%	66%	66%
25	MERCED	16,222	18,037	34,259	19,090	20,961	40,051	118%	116%	117%
26	MONTEREY	33,811	4,314	38,125	33,920	5,621	39,541	100%	130%	104%
27	NAPA	12,618	1	12,618	10,040	0	10,040	80%	0%	80%
28	NEVADA	7	10,929	10,936	1	8,959	8,960	15%	82%	82%
29	PLACER	18,982	10,918	29,900	14,226	7,164	21,390	75%	66%	72%
30	PLUMAS	52	2,747	2,799	10	1,373	1,383	19%	50%	49%
31	SACRAMENTO	120,007	0	120,007	88,729	0	88,729	74%	n/a	74%
32	SAN BENITO	86	3,834	3,920	83	5,292	5,375	96%	138%	137%
33	SAN BERNARDINO	50	300	350	15	238	253	30%	79%	72%
34	SAN FRANCISCO	67,749	0	67,749	50,832	0	50,832	75%	n/a	75%
35	SAN JOAQUIN	65,273	8,711	73,984	78,174	9,068	87,242	120%	104%	118%
36	SAN LUIS OBISPO	11,682	17,419	29,102	5,719	14,366	20,085	49%	82%	69%
37	SAN MATEO	41,211	0	41,211	35,642	0	35,642	86%	n/a	86%
38	SANTA BARBARA	17,109	1,177	18,286	19,417	797	20,214	113%	68%	111%
39	SANTA CLARA	97,423	2,445	99,867	98,950	3,056	102,006	102%	125%	102%
40	SANTA CRUZ	24,783	8	24,790	17,168	1	17,169	69%	13%	69%
41	SHASTA	12,171	11,742	23,913	8,976	8,245	17,221	74%	70%	72%
42	SIERRA	5	327	333	1	121	122	19%	37%	37%
43	SISKIYOU	0	20	20	0	5	5	n/a	25%	25%
44	SOLANO	41,028	0	41,028	42,366	0	42,366	103%	n/a	103%
45	SONOMA	40,308	2,595	42,902	37,511	2,428	39,939	93%	94%	93%
46	STANISLAUS	29,225	24,947	54,172	22,491	21,413	43,904	77%	86%	81%
47	SUTTER	10,903	0	10,903	12,632	0	12,632	116%	0%	116%
48	TEHAMA	8	9,613	9,621	5	10,841	10,846	63%	113%	113%
49	TRINITY	0	503	503	0	267	267	n/a	53%	53%
50	TULARE	656	7,065	7,721	348	9,500	9,848	53%	134%	128%
51	TUOLUMNE	0	8,813	8,813	0	6,484	6,484	n/a	74%	74%
52	YOLO	25,883	1	25,884	20,063	2	20,065	78%	169%	78%
53	YUBA	10,593	124	10,717	11,211	92	11,303	106%	74%	105%
54	Total	1,130,619	305,727	1,436,346	1,090,173	294,325	1,384,498	96%	96%	96%
55	1 0 101	1,130,019	303,121	1,430,340	1,030,173	234,323	1,304,430	3 0 /0	3 0 /0	30

In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2024's estimate. In April 2025, PG&E, on behalf of the IOUs, will file the 2025 Annual Estimates of CARE Eligible Customers and Related Information.

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⁵⁷ Total Households Enrolled includes submeter tenants.

^{58 &}lt;sup>3</sup> Penetration Rate and Enrollment Rate are the same value.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	Α	В	С	D	E	F	G	Н
1			CARE Pro	ogram Table	5 - Recertific	cation Result	 S	
2				•	d Electric Co			
3			1 4		ebruary 28, 2	• •		
3				Tilloughire	bildary 20, 2	.023		0/ of Total
4	Month	Total CARE Households	Households Requested to Recertify ³	% of Households Total (C/B)	Households Recertified ¹	Households De-enrolled ²	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	1,380,157	37,009	2.7%	-	-	-	-
6	February	1,384,498	18,267	1.3%	-		-	-
7	March							
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	YTD	1,384,498	55,276	4.0%	0	0	0.0%	0.0%
18 19 20 21	the recertification in the recent includes cu	ation request. I stomers who d		pending due to r who requeste	the time permitt d to be de-enrol	ed for a participa lled.	customers 90 day int to respond.	s to respond to

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

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A	В	Ü	D	Ш
CARE Program Table	6 - Capita	ation Con	tractors1	
Pacific Gas and	d Electric	Compan	у	
Through Fe	bruary 2	8, 2025		

4 5 Contractor	(Chec		tor Type ore if applic	cable)	Total En	ollments	
6	Private	СВО	WMDVBE	LIHEAP	Current Month	Year-to- Date	
7 Amador-Tuolumne Community Action Agency		Х		Χ	1	1	
8 American GI Forum		X			0	0	
9 Asian American Pacific Islander Coalition of the Nor	th Bay	Х			0	0	
10 Bay Area Community Health		X			0	0	
11 Breathe California		Х			0	0	
12 CATHOLIC CHARITIES DIOCESE of Fresno		Х			2	2	
13 Catholic Charities of East Bay (Oakland)		Х			0	0	
14 Central Coast Energy Services		Х		Х	36	56	
15 Cesar Moncada (Moncada Outreach)		Х			5	36	
16 Chacon Sytems Inc.		Х			0	0	
17 Child Abuse Prevention Council of San Joaquin Cou	ınty	Х			0	1	
18 Community Action Marin		Х		х	0	1	
19 Community Action Partnership of Madera County		Х		Х	4	7	
20 Community Resource Project Inc		X		х	37	76	
21 Dignity Health		Х			0	0	
22 Eden I & R		Х			0	0	
23 El Puente Comunitario		X			1	2	
24 Fresno EOC		Х		Х	1	4	
25 Independent Living Center of Kern County Inc		X			0	1	
26 Interfaith Food Bank & Thrift Store of Amador Coun	ty	х			0	0	
27 Merced County Community Action Agency		Х		Х	4	9	
28 Monument Crisis Center		Х			0	0	
29 National Diversity Coalition (NDC)		X			0	0	
30 North Coast Energy Services, Inc		Х			1	17	
31 Sacred Heart Community Service		Х		Х	1	4	
32 Spectrum Community Services		Х			1	1	
33 UpValley Family Centers		Х			0	0	
34 Valley Clean Air		Х			0	0	
35 Welcome Tech	Х	X					
36 Total Enrollments					94	218	

¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

G

	A	В	С	D	Е	F	G	Н	ı	J	K	L	M	N	0	Р
1		CARE Program Table 7 - Expenditures for Pilots and Studies														
2					Pacific	Gas and El	ectric Comp	oany								
3					Thi	rough Febru	iary 28, 2025	5								
4	2024	Authoriz	ed 2021-2026	Budget	Currer	nt Month Expe	nses [1]	Yea	r to Date Expen	ses [1]	Cycle	to Date Exper	nses [1]	% of E	udget Expe	ensed
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																
7	Studies															
8	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$59,929	\$14,982	\$74,911	100%	100%	100%
	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$2,600	\$650	\$ 3,250	\$5,200	\$1,300	\$ 6,500	\$33,989	\$8,497	\$ 42,487	57%	57%	57%
	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$	\$0	\$0	\$ -	\$0	\$0	\$ -	0%	0%	0%
	Joint IOU - Statewide CARE-ESA Categorical Study	\$18,000	\$4,500	\$ 22,500	\$0	\$0	\$	\$0	\$0	\$ -	\$17,995	\$4,499	\$ 22,494	100%	100%	100%
12	Total Studies	\$198,000	\$49,500	\$247,500	\$2,600	\$650	\$3,250	\$5,200	\$1,300	\$6,500	\$111,914	\$27,978	\$139,892	57%	57%	57%
13			·			·		·			·	·				
14 15	NOTE: Any required corrections/adjustments are reported herein and so	upersede results	reported in pri	ior months and	I may reflect Y	TD adjustments	S.									
16	[1] Negative cost was due to accrual reversal.															

	Α	В	С	D	Е
1	CARE Pro	gram Table 8 - CARE	E and Disadvantage	d Communities Enrollm	ent Rate for Zip Codes
2			Pacific Gas and Ele	ectric Company	
3			Through Februa	ary 28, 2025	
4			· ·	•	
5			Total CARE House	holds Enrolled	
		CARE Enrollment Rate	CARE Enrollment Rate	CARE Enrollment Rate for	CARE Enrollment Rate for DAC
		for Zip Codes that	for Zip Codes in High	Zip Codes in High Poverty	(Zip/Census Track) Codes in High
		have 10% or more	Poverty (Income Less	(with 70% or Less CARE	Poverty (with 70% or Less CARE
6		disconnections [1]	than 100% FPG) [2]	Penetration)	Enrollment Rate) [3]
7	January	105%	104%	40%	50%
8	February	105%	104%	40%	50%
	March				
	April				
-	May				
	June				
	July				
	August				
	September				
_	October				
	November				
	December				
19	Nata.				
	Note:				
		s are based on the previo		00/ FDC	
22		with >25% of customers w			this table; however the entire === and
22			orresponding zip codes ai	re provided for the purpose of	this table; however, the entire zip code
23	listed may not be consi	idered a DAC.			
24	Any required correction	ne/adjustments are reports	ad harain and supersada	results reported in prior month	s and may reflect YTD adjustments.
24	Any required correction	is/aujustinents are reporte	eu nerein and supersede i	esuits reported in prior month	is and may renect TTD adjustments.

	А	В	C D	E I	F G	Н
1 2 3		CARE Program Table 8A	and D Paci	D Lowest Enrollment Rates in F DAC Communities by Zip Code fic Gas and Electric Company Through February 28, 2025	•	ction, High Poverty,
5	ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections [1]	ZIP	I op 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]	ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]
6	94535	1%	95364	6%	95814	38%
7	94517	56%	94720	8%	93721	61%
8	95703	57%	95375	10%	93608	84%
9	93442	62%	95335	16%	93206	88%
10	95934	73%	96125	18%	95422	89%
11	95945	96%	95113	25%	93701	91%
12	94602	96%	95064	28%	93710	92%
13	95252	97%	93405	29%	93301	92%
14	95665	104%	94704	30%	95652	95%
15	95346	110%	95488	33%	95333	99%
19 20 21	Notes: Zip codes wit [1] Disconned [2] Includes z		ous year. with incomes less t		his table; however,	the entire zip code listed may not be

	A	В	С	D	E
1	FER.	A Program Table 1 - P	rogram Expenses		
2		Pacific Gas and Elect	ric Company		
3		Through February	v 28, 2025		
			Current Month		% of Budget
4		Authorized Budget [1]	Expenses	Year to Date Expenses	Spent YTD
5	FERA Program:	Electric	Electric	Electric	Electric
6	Outreach	\$2,758,300	\$105,778	\$219,050	8%
7	Processing / Certification Re-certification	\$60,600	\$733	\$1,221	2%
8	Post Enrollment Verification	\$89,100	\$0	\$0	0%
9	IT Programming	\$0	\$0	\$0	0%
10	Pilot(s)	\$0	\$0	\$0	0%
11	Studies	\$0	\$0	\$0	0%
12	Regulatory Compliance	\$31,300	\$0	\$0	0%
	General Administration	\$58,600	\$1,674	\$5,962	10%
	CPUC Energy Division	\$0	\$0	\$0	0%
15	SUBTOTAL MANAGEMENT COSTS	\$2,997,900	\$108,185	\$226,232	8%
16	FERA Rate Discount	\$20,819,000	\$1,391,221	\$3,088,022	15%
17	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$23,816,900	\$1,499,405	\$3,314,255	14%
18	Indirect Costs				
19					
20	[1] Authorized Budget: Approved for PY 2025 in D.21-06-01	5. Attachment 1. Table 4.			
21	1,	,			
22	NOTE: Any required corrections/adjustments are reported h	erein and supersede results	s reported in prior months	and may reflect YTD adjustr	ments.

_		В	_	D	-	-	_				IZ.		M	NI NI	0	_ n	_	R		-	- 11		14/	V	V
Η.	А	В	С	U		F	G	Н	- 1	FED A D	^ T -	bla 2 Far	allmant Da	IN	- A44midian a	nd Faralla	Q		S		U	V	VV	^	
1										FERA P	rogram ra				on, Attrition, a	na Enrolli	nent Ra	ate							J
2													ific Gas and												J
3												1	Through Fe		2025										
4							nrollme						Recei	rtification			Α	ttrition (Drop Off	s)		Enro	llment	Total	Estimated	Enrollment ⁶
5			Autom	natic Enrollme	ent	Self-0	Certifica	tion (In	come or Ca		Total New		Non-		Total	No	Failed	Failed		Total	Gross	Net	EED A	FERA	Rate %
6		Inter- Utility ¹	Intra- Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitatio n	Combined (F+G+H+I)	Enrollment (E+J)	Scheduled	Scheduled	Automatic	Recertification (L+M+N)	Response ⁴	PEV	Recertification	Other	Attrition (P+Q+R+S)	(K+O)	Adjusted (K-T)	Participants	Eligible ⁵	(W/X)
	January	0	38	0	38	798	245	43	1	1,087	1,125	615	162	0	777	n/a	64	382	346	792	1,902	333	39,745	156,547	25%
	February	0	36	0	36	679	259	34	1	973	1,009	555	165	0	720	n/a	229	392	273	894	1,729	115	39,860	156,547	25%
	March																								
	April																								
	May																								
	June																								
13	July																								
	August																								
	September																								
	October																								
	November December																								
19	YTD Total	0	74	0	74	1,477	504	77	2	2,060	2,134	1,170	327	0	1,497	n/a	293	774	619	1,686	3,631	448	39,860	156,547	25%
25 26	³ Enrollments via ⁴ PG&E counts att	data sha data sha trition du ith Orde	aring beto aring with ue to no re ering Para	ween departm n programs ou response in the agraph 189 of	ents and/or itside the IOI e Failed PE\ D.21-06-015	U that se V and Fa 5, the est	erve low- ailed Rec timated l	income certificati FERA el	customers. on columns igible is bas	ed on 2024's	estimate. In			lf of the IOU:	s, expects to file th	ne 2025 Annı	ıal Estim	ates of CARE Elig	ible Cus	tomers and F	Related In	nformation.			

	Α	В	С	D	Е	F	G	Н	I
1		FE	RA Program	Table 3A - F	Post-Enrollme	nt Verificatio	n Results (N	lodel)	
2				Pacific G	as and Elect	ric Company	•	•	
3				Thro	ugh February	28. 2025			
4	Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
5	January	39,745	30	0.1%	-	-	-	-	-
6	February	39,860	29	0.1%	-	-	-	-	-
7	March								
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October			·					
15	November			·					
16	December								

¹ Includes customers verified as over income or who requested to be de-enrolled.

0.1%

59

² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to 20 respond.

0

0

0

0.0%

0.0%

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

22 23 24

25

26

17

18 19 YTD Total

39,860

FERA Table 3B Post-Enrollment Verification Results (Electric only High Usage) Pacific Gas and Electric Company Through February 28, 2025

27	Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
28	January	39,745	78	0.2%	-	-	-	-	-
29	February	39,860	34	0.1%	-	-	-	-	-
30	March								
31	April								
32	May								
33	June								
34	July								
35	August								
36	September								
37	October								
38	November				•				·
39	December								
40	YTD Total	39,860	112	0.3%	0	0	0	0.0%	0.0%
11									

42 1 Includes customers verified as over income or who requested to be de-enrolled.

² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

A B C D E F G H I J FERA Program Table 4 - Enrollment by County Pacific Gas and Electric Company Through February 28, 2025

4	County	Estimated	d Eligible Ho	useholds ¹	Total He	ouseholds E	nrolled ²	Eı	Enrollment Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total	
6		13,029	1	13,030	3,266	0	3,266	25%	0%	25%	
7	ALPINE	0	11	11	0	1	1	n/a	9%	9%	
8	AMADOR	0	466	466	0	139	139	0%	30%	30%	
9	BUTTE	2,145	1,050	3,194	516	269	785	24%	26%	25%	
10	CALAVERAS	2	677	678	0	191	191	0%	28%	28%	
11	COLUSA	1	465	467	0	91	91	0%	20%	19%	
12	CONTRA COSTA	10,134	0	10,134	3,664	0	3,664	36%	0%	36%	
13		993	691	1,684	324	214	538	33%	31%	32%	
14		16,448	21	16,469	4,237	4	4,241	26%	19%	26%	
15	_	0	586	586	0	118	118	0%	20%	20%	
16		0	1,697	1,697	0	357	357	n/a	21%	21%	
17		5,422	8,486	13,908	1,566	1,189	2,755	29%	14%	20%	
18	KINGS	23	1,415	1,438	4	280	284	18%	20%	20%	
19		0	1,035	1,035	0	274	274	n/a	26%	26%	
20		0	7	7	0	2	2	n/a	30%	30%	
21		2,342	951	3,293	534	148	682	23%	16%	21%	
	MARIN	1,897	0	1,897	304	0	304	16%	n/a	16%	
	MARIPOSA	2	323	326	0	60	60	0%	19%	18%	
24	MENDOCINO	1	1,012	1,013	0	225	225	0%	22%	22%	
25		2,139	2,248	4,387	494	720	1,214	23%	32%	28%	
26	MONTEREY	6,590	844	7,435	1,074	168	1,242	16%	20%	17%	
	NAPA	1,847	0	1,847	353	0	353	19%	0%	19%	
28		1	1,095	1,096	0	316	316	0%	29%	29%	
29	PLACER	1,038	1,279	2,317	476	266	742	46%	21%	32%	
30		3	182	185	0	41	41	0%	23%	22%	
31	SACRAMENTO	35	0	35	9	0	9	26%	n/a	26%	
32	SAN BENITO	21	1,075	1,096	6	323	329	28%	30%	30%	
33	SAN BERNARDINO	0	0	0	0	0	0	n/a	n/a	n/a	
34	SAN FRANCISCO	4,789	0	4,789	884	0	884	18%	n/a	18%	
35	SAN JOAQUIN	9,479	1,101	10,580	3,261	402	3,663	34%	37%	35%	
36	SAN LUIS OBISPO	1,054	1,563	2,617	128	362	490	12%	23%	19%	
37	SAN MATEO	6,369	0	6,369	1,285	0	1,285	20%	n/a	20%	
38	SANTA BARBARA	3,035	209	3,244	312	23	335	10%	11%	10%	
39	SANTA CLARA	14,672	393	15,065	3,782	148	3,930	26%	38%	26%	
40	SANTA CRUZ	1,825	1	1,826	452	0	452	25%	0%	25%	
41	SHASTA	650	698	1,348	182	189	371	28%	27%	28%	
42	SIERRA	0	14	15	0	2	2	0%	14%	14%	
43	SISKIYOU	0	0	0	0	0	0	n/a	0%	0%	
44	SOLANO	5,371	0	5,371	1,998	0	1,998	37%	n/a	37%	
45	SONOMA	4,945	338	5,283	1,226	94	1,320	25%	28%	25%	
46		3	803	806	3	378	381	87%	47%	47%	
47	SUTTER	1,945	0	1,945	564	0	564	29%	0%	29%	
48	TEHAMA	1	1,174	1,175	0	291	291	0%	25%	25%	
49	TRINITY	0	30	30	0	1	1	n/a	3%	3%	
50	TULARE	99	1,066	1,165	13	147	160	13%	14%	14%	
51	TUOLUMNE	0	867	867	0	233	233	n/a	27%	27%	
52	YOLO	2,627	0	2,627	789	0	789	30%	0%	30%	
53	YUBA	1,684	14	1,699	478	10	488	28%	71%	29%	
54	Total	122,661	33,886	156,547	32,184	7,676	39,860	26%	23%	25%	

¹ In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2024's estimate. In April 2025, PG&E, on behalf of the IOUs, will file the 2025 Annual Estimates of CARE Eligible Customers and Related Information.

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⁵⁷ Total Households Enrolled does not include submeter tenants.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	Α	В	С	D	E	F	G	Н				
1			FERA	Program Table	5 - Recertifica	tion Results						
2				Pacific Gas and								
3												
	Through February 28, 2025											
4	Month	Month Total FERA Households Requested to Recertify 2 Households Total (C/B) Recertified Households Recertified Households Recertified Rece										
	January	39,745	528	1.3%	-	-	-	-				
	February	39,860	601	1.5%	-	-	-	-				
	March											
	April											
9	May											
10	June											
11	July											
12	August											
13	September											
14	October											
15	November											
16	December											
17	YTD	39,860	1,129	2.8%	0	0	0.0%	0.0%				
20	7 YTD 39,860 1,129 2.8% 0 0 0.0% 0.0% 3 1 Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond. 2 Excludes count of customers recertified through the probability model.											

1 2 3 4 5	FERA Program Ta Pacific Gas Throug		pitation (ontractor	1						
3 4 5		s and Elec		Jonili actor	'S'						
3 4 5			tric Com	panv							
4 5	•	h Februar									
5		Through February 28, 2025 Contractor Type									
		(Chec		ore if applic	ahla)	Total E	nrollments				
6	Contractor				-	Current					
		Private	СВО	WMDVBE	LIHEAP	Month	Year-to-Date				
7	AAPI		Х			0	0				
8	Amador-Tuolumne Community Action Agency		Х		х	0	0				
	American GI Forum		Х			0	0				
10	Arriba Juntos		Х			0	0				
11	Bay Area Community Health		Х			0	0				
	Breathe California		Х			0	0				
13	Catholic Charities of the East Bay		Х			0	0				
	Catholic Daisies of Fresno		Х			0	0				
15	Central Coast Energy Services Inc		Х		х	0	0				
	Cesar A Moncada DBA Moncada Outreach		Х			2	2				
17	Child Abuse Prevention Council of San Joaquin County		Х			0	0				
18	Community Action Marin		Х		Х	0	0				
19	Community Action Partnership of Madera County		Х		Х	0	0				
20	Community Resource Project Inc		Х		Х	0	0				
21	Dignity Health		Х			0	0				
22	Eden I & R		Х			0	0				
	El Puente Comunitario		Χ			0	0				
	Fresno EOC		Χ		X	0	0				
	Independent Living Center of Kern County Inc		Χ			0	0				
	Interfaith Food Bank & Thrift Store of Amador County		Х			0	0				
	Merced County Community Action Agency		Х		Х	0	0				
_	Monument Crisis Center		Х			0	0				
	National Diversity Coalition (NDC)		Χ			0	0				
	North Coast Energy Services, Inc		Χ			0	0				
	Resources for Independence Central Valley		Χ			0	0				
	Sacred Heart Community Service		Χ		Χ	0	0				
	UpValley Family Centers		Χ			0	0				
	Valley Clean Air		Х			0	0				
	Welcome Tech	Х				0	0				
36	Total Enrollments					2	2				
ſ							<u> </u>				

1 All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

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Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.