

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric  
Company for Approval of Energy Savings  
Assistance and California Alternate Rates for  
Energy Programs and Budgets for 2021-2026  
Program Years.

(U 39 M)

Application No. 19-11-003  
(Filed November 4, 2019)

And Related Matters.

Application No. 19-11-004  
Application No. 19-11-005  
Application No. 19-11-006  
Application No. 19-11-007

**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)  
ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR FEBRUARY 2025**

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Dated: March 21, 2025

Attorney for:  
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**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)  
ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR FEBRUARY 2025**

In accordance with Ordering Paragraph 17 of Decision (D.) 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance (ESA) Program, California Alternate Rates for Energy (CARE) Program, and Family Electric Rate Assistance (FERA) Program efforts, showing results through February 2025. Pursuant to D.21-06-015, the new ESA, CARE and FERA Program funding cycle began on July 1, 2021.

Respectfully Submitted,

JENNIFER C. REYES LAGUNERO

By: /s/ Jennifer C. Reyes Lagunero  
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# Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Energy Rate Assistance (FERA) Programs

Monthly Report for February 2025



# PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program,  
California Alternate Rates for Energy Program, and  
Family Electric Rate Assistance Program  
Monthly Report for February 2025

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## **PACIFIC GAS AND ELECTRIC COMPANY**

### **Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for February 2025**

The Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) programs are long-standing programs designed to assist income-qualified households in Pacific Gas and Electric (PG&E)'s service territory in reducing their energy usage and monthly utility expenses. Decision (D.) 21-06-015 authorized the ESA, CARE, and FERA program cycle beginning July 1, 2021, through December 31, 2026.

PG&E's monthly report for February 2025 complies with the income-qualified programs reporting requirements established in D.21-06-015, and with all reporting and program evaluation requirements previously established for the CARE, FERA, and ESA Programs.<sup>1</sup> The reporting period is February 1, 2025 through February 28, 2025.

#### **1. Energy Savings Assistance (ESA) Program Executive Summary**

The ESA Program provides no-cost home weatherization, energy-efficient appliances, and energy education services to income-qualified customers<sup>2</sup> throughout PG&E's service territory. ESA is a resource program emphasizing long-term energy savings and serves all willing and eligible low-income customers by providing all feasible ESA program measures based on need states, at no cost to the customer through a direct install approach. All housing types are eligible to participate, and the ESA program is available to both homeowners and renters.

D.21-06-015 approved the ESA program budget for Program Years (PYs) 2021-2026. PG&E's total 2025 authorized ESA Program budget is \$243,410,845,<sup>3</sup> which covers all programs in the ESA portfolio, including the primary ESA Main program for single-family (SF) housing, the Multifamily Whole Building (MFWB) program for the Multifamily (MF) housing sector, and the Pilot Plus and Pilot Deep programs, as well as any ESA studies. From January 1, 2025 through February 28, 2025, PG&E expended \$20,481,734 in total ESA program costs. Further details of ESA expenses are provided in the ESA Summary Table, and ESA Table 1, in the Appendix.

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<sup>1</sup> The IOUs worked with Energy Division (ED) staff to revise reporting tables and formats in compliance with the mandates of D.21-06-015. PG&E is using the most recent monthly reporting template that was approved by ED in December 2024 to provide its 2025 monthly updates of the ESA, CARE, and FERA programs.

<sup>2</sup> To qualify for the ESA Program, a residential customer's household income must be at or below 250 percent of Federal Poverty Level (FPL) Guidelines, as set in Senate Bill 756, and that became effective on July 1, 2022. Formerly, the ESA program eligibility was set at 200 percent of FPL, per D.05-10-044.

<sup>3</sup> Reflects carry forward MFWB, Pilot Plus and Pilot Deep, CSD Leveraging, studies, and SASH/MASH budgets from 2024 to 2025.

## 1.1 Energy Savings Assistance Program Overview

### 1.1.1 Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 21-06-015.

ESA Table 1.1.1.1 ESA Main (SF, MH) Program Summary of Expenses and Savings for 2025			
	2025 Authorized/Planning Assumptions <sup>[a]</sup>	Actual YTD <sup>[b]</sup>	% YTD <sup>[d]</sup>
<b>Budget<sup>[c]</sup></b>	\$117,373,642	\$14,815,345	13%
<b>Homes Treated</b>	52,954	6,548	6%
<b>kWh Saved<sup>[d]</sup></b>	33,818,185	3,750,854	5%
<b>kW Demand Reduced<sup>[d]</sup></b>	2,854	1,366	22%
<b>Therms Saved<sup>[d]</sup></b>	1,370,794	166,168	6%
<b>GHG Emissions Reduced (Tons)<sup>[e]</sup></b>	N/A	3,747	
<sup>[a]</sup> Authorized ESA budget, energy savings goals and household treatment target per D.21-06-015. <sup>[b]</sup> As shown in ESA Monthly Report Table 1, and Table 2. <sup>[c]</sup> ESA Main program budget includes measures and program administrative budget categories as shown on ESA Monthly Report Table 1. <sup>[d]</sup> Per Table 5 of Attachment 1, D.21-06-015, the 2025 goals for kWh, kW, and Therms include ESA Main, MF CAM and MFWB and are reflected in the 2025 Planning Assumptions; however, the above table reports results only from ESA Main, and does not include results from MFWB. <sup>[e]</sup> Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator ( <a href="http://www.epa.gov/energy/greenhouse-gas-equivalencies-calculator">www.epa.gov/energy/greenhouse-gas-equivalencies-calculator</a> ).			

Through February 2025, PG&E's 2025 ESA Main (SF, Mobile Home [MH]) program treated 6,548 homes, resulting in 3,750,854 kWh saved, 1,366 kW demand reduced, and 166,168 therms saved. In addition, about 3,747 tons of GHG emissions were reduced.

ESA Table 1.1.1.2 ESA Main Program Administrative Expenses for 2025		
	February 2025	YTD
<b>Administrative Expenses</b>	\$705,642	\$1,368,095
<b>Total Program Costs</b>	\$11,394,186	\$20,481,734
<b>% of Administrative Spend</b>	6%	7%

As shown in Table 1.1.1.2 above, from January 1, 2025 through February 28, 2025, PG&E's ESA Main program administrative expenses totaled \$1,368,095. In addition, total program costs totaled \$20,481,734, of which 7% is the administrative spend.

<b>ESA Table 1.1.1.3 Northern (N.) MFWB (In-Unit, CAM/WB) <sup>[a]</sup> Summary of Expenses and Savings for 2025</b>			
	<b>2025 Authorized/Planning Assumptions</b>	<b>Actual YTD</b>	<b>% YTD</b>
<b>Budget</b>	\$96,303,780	\$3,849,587	4%
<b>Properties Treated</b>	167	1	1%
<b>MF In-Units Treated</b>	19,843	2,299	12%
<b>kWh Saved</b>	7,587,240	680,357	9%
<b>kW Demand Reduced</b>	N/A	N/A	N/A
<b>Therms Saved</b>	223,298	27,117	12%
<b>GHG Emissions Reduced (Tons) <sup>[b]</sup></b>	N/A	4,216	N/A
<a href="#">[a]</a> MFWB program budget includes In-Unit, CAM and WB, SPOC, CSD Leveraging and Implementer administrative budget categories as shown on ESA Summary Table in the Appendix.			
<a href="#">[b]</a> Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator ( <a href="http://www.epa.gov/energy/greenhouse-gas-equivalencies-calculator">www.epa.gov/energy/greenhouse-gas-equivalencies-calculator</a> ).			

Through February 2025, PG&E’s Northern Multifamily Whole Building (N. MFWB) program treated 2,299 in-unit projects and completed one whole building project, with 680,357 kWh and 27,117 therms saved.

From the program launch in July 2023 through February 2025, the program has enrolled 313 whole building projects and audited 269 of these enrolled projects. In February 2025, the N. MFWB program reserved four more whole building projects for measure installation. In the project pipeline, the N. MFWB program currently has 428 whole building projects in various stages of work. For the in-unit projects, the program has completed 23,531 since program launch, averaging 1,177 in-unit projects per month.

ESA Table 1.1.1.4 Pilot Plus and Pilot Deep Summary of Expenses and Savings for 2025			
	2025 Authorized/Planning Assumptions <sup>[a]</sup>	Actual YTD <sup>[b]</sup>	% YTD
<b>Budget<sup>[c]</sup></b>	\$20,241,975 <sup>[d]</sup>	\$1,816,803	9%
<b>Homes Treated</b>	-	104	-
<b>kWh Saved</b>	-	73,343	-
<b>kW Demand Reduced</b>	-	88	-
<b>Therms Saved</b>	-	8,702	-
<b>GHG Emissions Reduced (Tons)</b>	-	105	-
<p><b>[a]</b> Home treatment, energy savings and GHG emissions reduction targets were not included in D.21-06-015. PG&amp;E will report on actual achievements upon completion of home treatment.</p> <p><b>[b]</b> Actual homes treated, savings and GHG emissions reduction values are reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot Implementer to PG&amp;E. Energy savings are estimates provided by energy modeling software. PG&amp;E intends to report these estimates as interim savings until meter-based savings estimates are reportable.</p> <p><b>[c]</b> Pilot Plus and Pilot Deep budget and expenditures as shown on ESA Monthly Report: ESA Summary Table and ESA Table 2B.</p> <p><b>[d]</b> 2025 authorized budget per D. 21-06-015 is \$8,782,607. Carried forward funds from prior years is \$11,459,367. As such, the 2025 authorized budget is shown as \$20,241,975.</p>			

PG&E launched the ESA Pilot Plus and Pilot Deep Program (Pilot Plus/Deep) at the end of June 2022,<sup>4</sup> and began installations in December 2022. The first successful home treatment was completed in February 2023. As of February 2025, nearly 600 installation projects have been initiated, of which over 400 have been fully completed. Additional information on Pilot Plus/Deep is included in Section 1.5.2, ESA Program Pilots.

ESA Table 1.1.1.5 Single Family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Unspent Funds (Electric IOUs Only) <sup>[a]</sup> for 2025			
	2025 Authorized/Planning Assumptions <sup>[a]</sup>	Actual YTD	% YTD
<b>Budget</b>	\$9,566,416	\$0	0%
<p><b>[a]</b> PG&amp;E AL 7028-E was disposed and effective on October 20, 2023, as described in text below ESA Table 1.1.1.5.</p>			

<sup>4</sup> D.21-06-015 Ordering Paragraph (OP) 42 states “The Pilot Plus and Pilot Deep program must be launched by the beginning of the third quarter of 2022” (p. 480). PG&E in its Pilot Implementation Plan Advice letter defined program launch as beginning with an executed contract. See PG&E Advice Letter 4530-G/6412-E (November 19, 2021), p.4, fn.11.



Incremental to the authorized ESA budget, the closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) programs resulted in a transfer of funds into the ESA program<sup>5</sup> to support the ESA Main program implementation across the current program cycle.<sup>6</sup>

### 1.1.2 Program Measure Changes

PG&E did not implement any ESA program measure changes in February 2025.

## 1.2 ESA Customer Outreach and Enrollment Update

### 1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

**ESA Main Program Contractor Outreach:** PG&E's ESA monthly acquisition campaigns and contractor efforts are complementary in generating qualified leads. In addition to strategic marketing campaigns, contractors rely on a variety of activities to conduct outreach, primarily utilizing outbound calling from assigned lead lists provided to them monthly after the launch of each acquisition campaign. Contractors also canvas areas with a high propensity for eligible customers, make outbound calls from contractor-generated lists of CARE or Zip-7 customers, and respond to referrals generated by PG&E marketing.

**ESA Main Customer Satisfaction Score:** To ensure that customers are highly satisfied and have a positive experience with the ESA program, PG&E conducts robust surveys of participants. In February 2025, the ESA surveys yielded an 88% customer satisfaction rating; meaning that 88% of respondents described their experience as "excellent" or "very good." PG&E conducts a detailed analysis of the survey results to identify areas of success, and pinpoint opportunities for improvement, and then shares the results with the ESA contractors to optimize ESA offerings from the customer perspective. These results are also used to identify trends in contractor performance and create opportunities for contractor soft skills training.

**ESA Program MFWB:** In preparation for an upcoming March 2025 media campaign, the ESA MFWB program worked in February on a newsletter and blog post to engage customers and answer questions about the benefits of the Multifamily Whole Building Program.

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<sup>5</sup> The transferred SASH and MASH funds will be used to primarily support the ESA Main program implementation across the current program cycle. However, PG&E and SCE seek flexibility to utilize the SASH and MASH funds across ESA categories, and for other ESA programs and pilots (e.g., MFWB and Pilot Plus/Deep). This preserves the flexibility to use the funds as program needs change.

<sup>6</sup> PG&E Advice Letter [7028-E](#) Closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Programs, submitted on September 20, 2023.

Table 1.2.1 ESA N. MFWB Pipeline Results	
MFWB Whole Building	2025 YTD
Leads	63
Enrollment	22
Assessments	17
Project Completed	1
Treated/Invoiced	1
<b>Total</b>	<b>104</b>
MFWB In-Units	2025 YTD
Leads	<b>2,761</b>
Enrolled	1,932
Treated/Invoiced	2,299
<b>Total</b>	<b>6,992</b>

**ESA Pilot Plus and Pilot Deep:** In February, the Q1 2025 marketing campaign launched for the ESA Pilot Plus and Pilot Deep program.<sup>7</sup> As with prior campaigns, the pilot implementation team incorporated lessons learned from previous efforts. These improvements are described in Section 1.5.2.

The Q1 campaign will run February through April, with email and direct mail utilizing PG&E's standard branding, incorporating the pilot implementer's name and logo.<sup>8</sup> An example of the outreach materials is shown below.

<sup>7</sup> The ESA Pilot Plus and Pilot Deep offerings will be referred to as "Energy Savings Assistance Program: Whole Home" (or "ESA Whole Home" for short) in all customer engagement settings, including marketing and outreach materials.

<sup>8</sup> This marketing campaign continues to utilize the PG&E branding established in 2023 (which has been consistent in driving engagement and enrollment in the ESA Program).

## Direct Mail/Email (English/Spanish):



### There's still time to get your free home upgrades! Popular energy-saving program extended

First Name Last Name  
Billing Address1  
Billing Address2  
City, State, Zip

#### Apply now and enjoy year round comfort and savings

- The exclusive PG&E Energy Savings Assistance Whole Home Program provides income-qualified customers with FREE energy-saving home improvements.
- Renters and homeowners are eligible to apply.
- All upgrades are performance-tested to make sure they're working correctly.
- Depending on the kind of upgrade you qualify for, it may require several visits.

#### Apply now. It's fast and easy!

Visit [pge.com/ESAwholehome](http://pge.com/ESAwholehome) or fill out and return the reply form below

#### Get these valuable home upgrades at no cost

**\$5,000**  
New energy-efficient air conditioner

**\$3,000**  
Insulated ductwork

**\$2,500**  
New heat pump water heater

**\$1,650**  
New energy-efficient induction range

**\$150**  
Smart thermostat

Dollar values above are averages and may vary.

**Authorized  
Implementer of  
PG&E Programs**

**Energy Savings  
Assistance Program  
WHOLE HOME**

**CLEAResult®**

Does not include other discounts/wellness incentives. All necessary information will be collected as part of home assessment visit. All information collected by PG&E will remain confidential. To learn more, visit [pge.com/ESAwholehome](http://pge.com/ESAwholehome) or call 1-800-451-7777. PG&E is a subsidiary of Pacific Gas and Electric Company, a subsidiary of PG&E. PG&E is a California Public Utility Company. All rights reserved. This program is funded by California utility customers and administered by PG&E under the auspices of the California Public Utilities Commission. PG&E prints its materials with soy-based ink on recycled paper. CEC-0024-4077

### Save and get comfortable with FREE home upgrades!

TEAR HERE

First Name Last Name

NAME

999999999-9

PG&E ACCOUNT NUMBER

Premise Address Line 1

City, State, Zip

HOME ADDRESS

PHONE NUMBER

EMAIL ADDRESS (OPTIONAL)

Please return using the postage-paid envelope provided.

By entering your email address, you are authorizing PG&E to email you information from time to time regarding your PG&E utility service and PG&E programs and services that may be available to you.

For internal use only: DEEP03



## ¡Está a tiempo de obtener sus mejoras gratuitas al hogar! Ampliamos este popular programa para ahorrar energía

First Name Last Name  
Billing Address1  
Billing Address2  
City, State, Zip

### Haga su solicitud ahora mismo y disfrute de comodidad y ahorros durante todo el año

- El exclusivo programa Energy Savings Assistance Whole Home (Asistencia para Ahorrar Energía en Todo el Hogar) de PG&E proporciona, a aquellos clientes que reúnan los requisitos, mejoras GRATUITAS al hogar para que ahorren energía.
- Tanto los inquilinos como los propietarios de vivienda pueden reunir los requisitos para solicitarlo.
- Todas las mejoras se someten a pruebas de desempeño para asegurarnos de su correcto funcionamiento.
- Dependiendo del tipo de mejora para la que usted reúna los requisitos, los trabajos podrían requerir de varias visitas.

### Haga su solicitud ahora mismo. ¡Es rápido y sencillo!

Visite [pge.com/ESAwwholehome](http://pge.com/ESAwwholehome) o llene y envíe el formulario de respuesta que se encuentra a continuación

### Obtenga estas valiosas mejoras al hogar sin costo



**\$5,000**

Nuevo aire acondicionado con consumo eficiente de energía



**\$3,000**

Ductos con aislante



**\$2,500**

Nuevo calentador de agua con bomba de calor



**\$1,650**

Nueva parrilla de inducción con consumo eficiente de energía



**\$150**

Termostato inteligente



CLEAResult®

Los montos expresados en dólares muestran cantidades promedio y pueden variar.

No incluya otros documentos con su solicitud. Toda la información necesaria será recopilada al momento de evaluar/visitar su hogar. Se protegerá la confidencialidad de toda la información recopilada por PG&E. Para obtener más información sobre la privacidad en PG&E, visite [pge.com/privacy](http://pge.com/privacy). "PG&E" se refiere a Pacific Gas and Electric Company, una subsidiaria de PG&E Corporation, 62014 Pacific Gas and Electric Company. Todos los derechos reservados. Este programa recibe financiamiento de los clientes de servicios públicos de California y es administrado por PG&E bajo los auspicios de la Comisión de Servicios Públicos de California. PG&E imprime sus materiales con tintas a base de soja en papel reciclado. CUC-0524-4477

## ¡Ahorre y disfrute cómodamente con mejoras GRATUITAS a su hogar!

DESPRENDER AQUÍ →

First Name Last Name

NOMBRE

999999999-9

NÚMERO DE CUENTA DE PG&E

Premise Address Line 1

City, State, Zip

DIRECCIÓN RESIDENCIAL

NÚMERO DE TELÉFONO

DIRECCIÓN DE EMAIL (OPCIONAL)

Por favor, envíelo de vuelta en el sobre prepagado que le hemos proporcionado.

Al ingresar su dirección de email, usted autoriza a PG&E a enviarle ocasionalmente información sobre su servicio público con PG&E, así como los programas y servicios de PG&E que podrían estar disponibles para usted.

Solo para uso interno: DEEP03

**Language Line:** PG&E continues to work with LanguageLine Solutions to provide language translation services for all its customers. During the month of February 2025, six ESA customer required assistance through PG&E's designated language line.

**Tribal Outreach:** In February 2025, PG&E received nine applications for the 2025 Tribal Outreach Grant program. PG&E has begun reviewing applications and plans to notify tribes in March of any decisions and next steps.

Beyond the ESA program's tribal outreach efforts, PG&E's centralized tribal team, which coordinates PG&E's tribal communications, continued its standard outreach efforts to support tribes on a variety of topics related to energy use, resiliency, safety, and community initiatives.

### **1.2.2 Customer Assistance Marketing, Education and Outreach for the ESA Program**

**Direct Mail:** In February 2025, PG&E continued to deploy a monthly Direct Mail and Email campaign targeting 20,000 income-qualified customers. In February 2025, the campaign generated 621 applications from direct mail. The campaign continues to use creative developed in 2022 and revised in Q2 2024 to more clearly state eligibility requirements for certain measures. The communication is available in both English and Spanish, as shown below. PG&E continues to prioritize customers residing in disadvantaged communities (DACs) for outreach, receiving 227 applications from this segment for a response rate of 4.5%.

**Email/Digital (English/Spanish):** In February 2025, PG&E received 3,561 ESA program applications from email and digital media activities combined.



See if you qualify for the Energy Savings Assistance Program [View this flyer as a PDF page »](#)

 [View as Español »](#)

## Now more people than ever qualify for the Energy Savings Assistance Program



**See if you qualify for free energy-saving home upgrades** [Find out more »](#)

- The Energy Savings Assistance Program provides qualified customers with energy-saving home upgrades at no charge, including LED lights and weatherstripping.
- Renters and homeowners can qualify.
- You may already qualify if you are enrolled in assistance programs like SNAP, Medicaid, WIC, LIHEAP, or others.
- Your gas furnace and water heater may be eligible for replacement if expensive or unsafe.
- Your refrigerator may be replaced if at least three years old.
- Depending on the kind of upgrade you qualify for, it may require several visits.
- New energy-saving products could save you money and make your home more comfortable.


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- The Energy Savings Assistance Program provides qualified customers with energy-saving home upgrades at no charge, including LED lights and weatherstripping.
- Renters and homeowners can qualify.
- You may already qualify if you are enrolled in assistance programs like SNAP, Medicaid, WIC, LIHEAP, or others.
- Your gas furnace and water heater may be eligible for replacement if expensive or unsafe.
- Your refrigerator may be replaced if at least three years old.
- Depending on the kind of upgrade you qualify for, it may require several visits.
- New energy-saving products could save you money and make your home more comfortable.

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**Are you enrolled in assistance programs like SNAP or Medicaid?**

**You may qualify for the Energy Savings Assistance Program**



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**Now more people qualify for FREE energy-efficient upgrades**


**Welcome to the Energy Savings Assistance Program**




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**Don't miss out on the Energy Savings Assistance Program**

**You may qualify now if you didn't before**



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PG&E promotes ESA to customers who were newly enrolled in the CARE or FERA program through welcome materials delivered either via direct mail or email. Customers may continue to access the ESA application online by scanning a QR code or accessing [www.pge.com/esa-welcome](http://www.pge.com/esa-welcome).

### 1.2.3 Managing Energy Use

As part of its energy education, PG&E provides customers with online resources to assist in managing their energy use. From MyAccount, customers can access and perform a Home Energy Checkup. In addition, participants in the ESA program receive collateral “leave behinds” (printed materials), along with an online link to PG&E ESA landing page, from ESA contractors with tips for managing energy, rate plan choices, and other programs and resources that they may be qualified for, both administered by PG&E and by third parties.

### 1.2.4 Services to Reduce Energy Bills

PG&E’s ESA contractors provide collateral leave behinds that present solutions for saving money and managing energy costs for all ESA participants. PG&E’s Universal Brochure provides comprehensive information to ESA customers about bill discount and assistance programs, rate plan choices, energy management and payment support programs in an easy-to-read format. ESA contractors are trained to discuss comprehensive opportunities for bill savings and assist in program enrollment, such as the Arrearage Management Plan (AMP) and referrals to the DAC-SASH and LIHEAP program administrators for qualified and interested households. The ESA Program also has cross-referral and direct enrollment processes to auto-enroll eligible income-qualified customers into the CARE or FERA program.

### 1.2.5 Additional Activities

**CARE Discounts Removed:** The ESA program systematically removes CARE customers who apply for ESA but are proven to be over income. In February 2025, one such customer was removed from the CARE program.

**New Contractors and Community-Based Organizations (CBOs):** In February 2025, PG&E had no new Contractors or CBOs join the ESA program.

## 1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)

### 1.3.1 Please provide a status on referrals, of the leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA, CARE and FERA. What new steps or programs have been implemented? What was the result in terms of new enrollments?

#### **CSD Low Income Weatherization Program (LIWP) (MF) Leveraging Projects:**

In February 2025, the six properties in Santa Cruz County that received joint site assessments in January 2025, from the N. MFWB program’s collaboration with CSD Low Income Weatherization Program (LIWP), continued to move forward in the pipeline.

**Low Income Home Energy Assistance Program (LIHEAP) Energy Star® Refrigerator Installations:** There were no refrigerators installed through LIHEAP leveraging in February 2025.



**CSD Data Sharing:** PG&E continues to share data with CSD on an annual basis and as requests are made.

### 1.3.2 Please provide a status on coordination with TECH Clean California.

**Full & Partial Home Electrification Leveraging (Strategic Early Retirement [SER] Program):** The Strategic Early Retirement (SER) Program is a collaboration between PG&E's ESA Program and TECH Clean California to offer electrification measures to select customers. Leveraging existing ESA outreach, the program was designed to provide heat pump HVAC systems, water heaters, induction cooking appliances, and electric dryers through TECH funding after ESA weatherization and energy efficiency upgrades were completed. The intent was to expand ESA customer benefits, explore paths to reduce the installation of new gas appliances in California homes, and gain insights into electrifying low-income households. In February, the SER Program lead informed PG&E that TECH funding was placed on hold as of January. No new installations were initiated in February as PG&E awaits further guidance on the status of the SER Program.

## 1.4 ESA Workforce Education & Training

### 1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

The PG&E Energy Efficiency Workforce Education and Training Program (WE&T) supports ESA contractor training by utilizing the Train-the-Trainer Model which provides a combination of on-demand and live (in-person) training for Energy Specialists (ES), Weatherization Specialists (WS), and Advanced Weatherization Specialists (AWS) with instructor-led presentations and virtual engagement activities with trainees. Due to the need for hands-on training for Natural Gas Appliance Testing (NGAT), Energy Training Centers (ETC) continued the blended model, which consists of on-demand remote training (self-paced) coupled with two days of in-person practical (hands-on) training. In addition, on-demand training support is available to help students with soft-skill training for preparedness prior to the start of on-demand courses. This support consists of assistance with navigating the webinar platforms, technology setup, and expectations of on-demand and in-person class engagement activities. Additional on-demand courses are offered to students to improve student soft-skills during employment through WE&T's Workplace and Academic skill catalog.

ESA contractors are encouraged to hire local workers to implement the ESA Program in their areas. All contractors and subcontractors responsible for implementing the ESA Program are trained by the ETC in Stockton. Many of these ESA program ES and installation contractors are from the local communities in which they work. ESA Table 1.4.1 below shows a summary of ESA contractor training provided for February 2025 including ESA onboarding, ES, WS, AWS, and NGAT training.

ESA Table 1.4.1 ESA Contractor Training Summary Through February 2025		
	February 2025	YTD
<b>Students</b>	100	151
<b>Student Days</b>	110	164
<b>Training On-Demand Sessions</b>	84	118
<b>Training Live Sessions (In-person classroom)</b>	3	5
[a] ESA Program Onboarding is an On-Demand (online, self-paced) training. Completion times vary by person. Estimated completion time is two to four hours.		

## 1.5 ESA Studies and Pilots

### 1.5.1 ESA Program Studies

**ESA/CARE Study Working Group:** D.21-06-015 authorized the formation of a statewide Study Working Group for the ESA and CARE programs.<sup>9</sup> Working Group membership is composed of IOU representatives, ED staff, and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA and CARE programs and providing feedback on study deliverables. No working group activities took place in February 2025.

**2025 Low Income Needs Assessment (LINA):** The LINA must be updated every three years per State code, and the most recent study was completed in December 2022. The primary objective of the 2025 LINA is to characterize ESA-eligible high and low energy-using households and provide recommendations on how the program can best serve these customers. A survey developed to understand high and low usage characteristics was deployed to target customers across the four IOU territories in February 2025. The study is expected to be completed by December 2025.

**Non-Energy Impacts (NEI) Study:**<sup>10</sup> D.21-06-015 authorized a NEI study with a budget of \$500,000 and directed the ESA WG to provide inputs on study scope.<sup>11</sup> A Tier 1 AL was subsequently submitted by the Joint IOUs, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration.<sup>12</sup> The primary objective of the NEI Study is to assess and quantify health, comfort, and safety impacts because of ESA program treatments. A study survey was sent to a sample of customers treated by the ESA program in 2023, as well as a subset of CARE and FERA customers who have not received ESA treatments since 2018, across the IOU territories in February 2025. The study is expected to be completed by June 2025.

<sup>9</sup> D.21-06-015, OP 176.

<sup>10</sup> Non-Energy Benefits (NEB) and Non-Energy Impacts (NEI) Study.

<sup>11</sup> D.21-06-015, OP 172.

<sup>12</sup> SDG&E Advice Letter 4184-E, March 23, 2023.

## 1.5.2 ESA Program Pilots

**ESA Pilot Plus/Deep Program:** D.21-06-015 approved Pilot Plus/Deep (the Pilot) to begin implementation in 2022 with two treatment tiers: the “Pilot Plus” tier, which is intended to achieve five to 15 percent energy savings per household, and the “Pilot Deep” tier, which is intended to achieve 15 to 50 percent energy savings per household.<sup>13</sup> The measure packages will be composed of both basic measures found in the main ESA Program, as well as more advanced measures unique to the Pilot.

The Pilot is designed to gather data on several new or modified approaches to implementing the ESA Program, including strategic measures delivery, electrification, greater measure expenditure per home, greater energy savings and bill impacts per home.<sup>14</sup> The Pilot also offers an opportunity to better understand the long-term benefits of more extensive treatments (including non-energy benefits), and the cost-effectiveness of the interventions.<sup>15</sup> The Pilot experienced significant growth since launch, having started in 2023 with one project in the installation phase, and by February 2025 having completed 455 projects, with approximately 100 more projects in various stages of implementation. The Pilot is currently planned to operate through 2026.

Throughout February, PG&E and the pilot implementer reviewed insights from the third-party evaluator’s analyses,<sup>16</sup> and identified several opportunities to adjust the marketing and outreach approach for starting with the Q1 2025 marketing campaign. These include:

- Efforts to reduce contacting ineligible customers:<sup>17</sup>
  - PG&E’s pilot website ([www.pge.com/esa-whole-home](http://www.pge.com/esa-whole-home)) was updated to feature eligibility criteria more prominently.
  - The pilot’s data-driven customer targeting strategy was adjusted to provide more weight to CARE and FERA enrollees.
- Segmentation for Measure Offerings: The targeting strategy also incorporated indicators of electrification potential, including customer interest and bill impact potential, to help the pilot better predict which customers to approach with various measure offerings.

Also in February, PG&E and the pilot implementer adopted higher efficiency standards for water heater measures offered through the pilot. Early indications show gas water heating measures have yielded less energy savings than projected, so pivoting to a higher minimum standard is intended to produce incrementally higher savings. The pilot implementer met with contractors to ensure that pivoting to higher efficiency measures would be feasible (i.e. regarding procurement, pricing and installer capabilities), and anticipates implementation by March 2025.

Throughout February, 28 new PP/PD installation projects were initiated, and 58 projects initiated in prior months were fully completed by the end of the month.<sup>18</sup> Of the completed projects to date, the Pilot implementer’s energy modeling software estimated initial pre-

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<sup>13</sup> D.21-06-015, Attachment 2, p. 5.

<sup>14</sup> Ibid, p.1.

<sup>15</sup> Ibid, p.1.

<sup>16</sup> These efforts were reported in the December 2024 ESA Monthly Report.

<sup>17</sup> The evaluator found in December 2024, approximately 30% of customers who express interest in the pilot ultimately do not meet income and/or categorical eligibility thresholds.

<sup>18</sup> Households treated and savings will be reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot implementer to PG&E.

installation energy savings exceeding the minimum energy savings thresholds designated for the Pilot, as shown in ESA Table 1.5.2.<sup>19</sup> Note that PG&E will proactively update the energy savings reporting methodology in 2025, once more accurate realization rates are available from past projects.

ESA Table 1.5.2 ESA Pilot Plus and Pilot Deep Estimated Energy Savings <sup>20</sup>		
Project Tier	Pilot Plus (5-15%)	Pilot Deep (15-50%)
<b>Projects Completed (Launch to-Date)</b>	237	218
<b>Average Savings (Launch to-Date)</b>	11-13%	24-29%
[a] Energy savings are reported based on the best available information at the time of reporting. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.		

## 1.6 Miscellaneous

### 1.6.1 Water-Energy Coordination Program

In February 2025, four water agency contracts were operating and serving qualified homes, including partnerships with California American Water (single-family and multi-family), the City of Sacramento (single-family), and Solano County Water Agency (single-family). In February 2025, 67 households were served through these partnership programs.

<sup>19</sup> D.21-06-015, Attachment 2, p. 5.

<sup>20</sup> See ESA Table 2B, ESA Table 3D-3E, and ESA Table 5D. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

## 2. California Alternate Rates for Energy (CARE) Program Executive Summary

The CARE Program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area.<sup>21</sup> D.21-06-015 approved the CARE Program budget for PYs 2021-2026.<sup>22</sup> PG&E's 2025 authorized CARE Program administrative budget is \$14,444,200.<sup>23</sup> Through February, PG&E expended \$1,575,712 in CARE program administration costs, of which \$882,240 supported CARE outreach activities and \$273,347 was allocated to recertification and PEV processes. D.21-06-015 also authorized \$700,957,000 towards CARE rate discounts for PY 2025.<sup>24</sup> In February 2025, the CARE program provided a total of \$97,591,395 in electric and gas bill discounts to 1,384,498 households throughout PG&E's service territory.

At the end of February 2025, the CARE program enrollment rate was 96% of the estimated eligible households.<sup>25</sup> Throughout 2025, PG&E will be focusing on initiatives to ensure program integrity with the goal of identifying over-income customers who should be removed from the program, as well as implementing several customer-centric initiatives to support customers throughout the CARE post-enrollment verification (PEV) or recertification processes. Despite the estimated nearly fully enrolled program, PG&E continues to invest in outreach and marketing targeting "hard-to-reach" customers and to increase program awareness in disadvantaged communities.

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<sup>21</sup> To qualify for the CARE discount, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1), or someone in the customer's household is an active participant in other qualifying public assistance programs.

<sup>22</sup> D.21-06-015, Attachment 1, Table 2 CARE Approved Budgets.

<sup>23</sup> Ibid

<sup>24</sup> Ibid

<sup>25</sup> PG&E filed its Annual CARE Eligibility Report on April 15, 2024, the percentage of eligible enrolled population is based on 2024's estimates.

## 2.1 CARE Program Summary

### 2.1.1 Please provide CARE Program summary costs.

CARE Table 2.1.1 CARE Program Summary Costs for 2025			
CARE Budget Categories	2025 Authorized Budget <sup>[a]</sup>	Actual Expenses Year- to-Date	% of Budget Spent
<b>Outreach</b>	\$8,167,300	\$882,240	11%
<b>Processing, Certification, Recertification</b>	\$922,300	\$92,657	10%
<b>Post Enrollment Verification</b>	\$1,590,500	\$180,690	11%
<b>IT Programming</b>	\$1,191,700	\$216,950	18%
<b>CHANGES Program <sup>[b]</sup></b>	\$525,000	(\$0)	0%
<b>Studies and Pilots</b>	\$25,000	\$6,500	26%
<b>Measurement and Evaluation</b>	\$200,000	\$10,000	5%
<b>Regulatory Compliance</b>	\$403,600	\$56,012	14%
<b>General Administration</b>	\$1,235,300	\$126,654	10%
<b>CPUC ED Staff</b>	\$183,500	\$4,009	2%
<b>Total Expenses</b>	<b>\$14,444,200</b>	<b>\$1,575,712</b>	<b>11%</b>
<b>Subsidies and Benefits</b>	\$700,957,000	\$205,301,897	29%
<b>Total Program Costs and Discounts</b>	<b>\$715,401,200</b>	<b>\$206,877,608</b>	<b>26%</b>
<sup>[a]</sup> D.21-06-015 approved the CARE program budget for PYs 2021-2026.			
<sup>[b]</sup> The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues. Negative expenses may be due to accrual reversal as part of normal accounting process.			

### 2.1.2 Please provide the CARE Program enrollment rate to date.

CARE Table 2.1.2 CARE Enrollment		
Participants Enrolled	Eligible Participants <sup>[a]</sup>	YTD Enrollment Rate
<b>1,384,498</b>	1,436,346	<b>96%</b>
<sup>[a]</sup> In April 2025, PG&E, on behalf of the IOUs, will file the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of PG&E's CARE Eligible Participants for 2024.		

## 2.2 CARE Outreach

### 2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

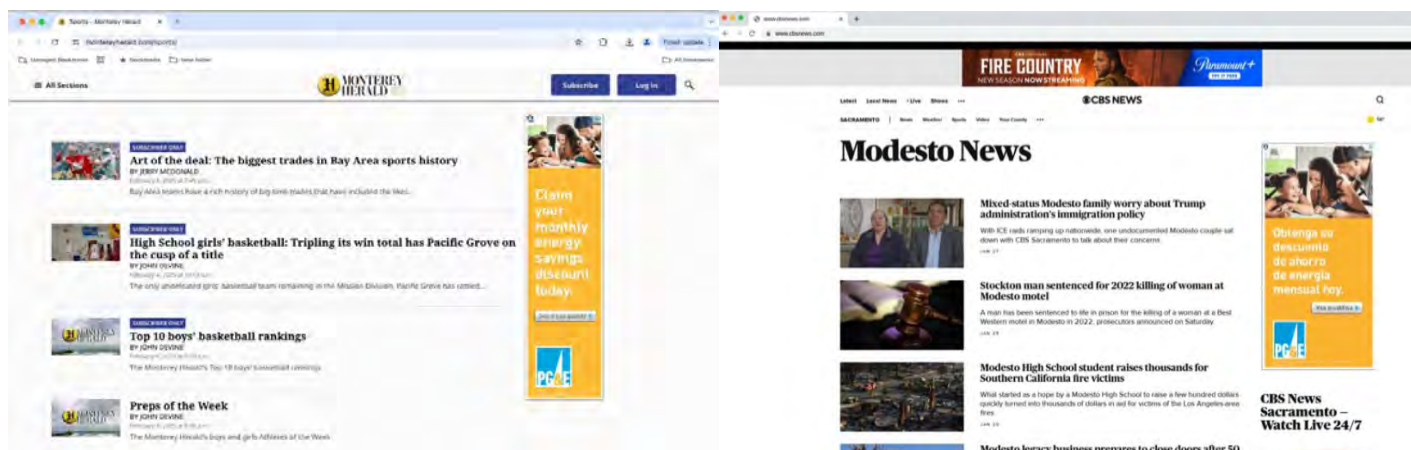
**Direct Mail:** Not applicable for this reporting period.

**Email:** PG&E continued the monthly CARE acquisition email campaign, sending targeted emails promoting CARE enrollment to approximately 37,000 customers in February 2025. The campaign emails are deployed monthly on the second Saturday of each month. Additionally, monthly auto-recertification email notices were deployed to approximately 3,600 customers in the top 20 percent of enrolled customers due for recertification based on their CARE Eligibility Score to confirm their automatic re-enrollment in CARE.

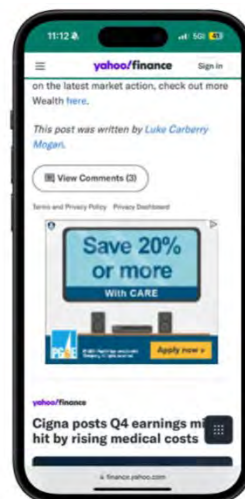
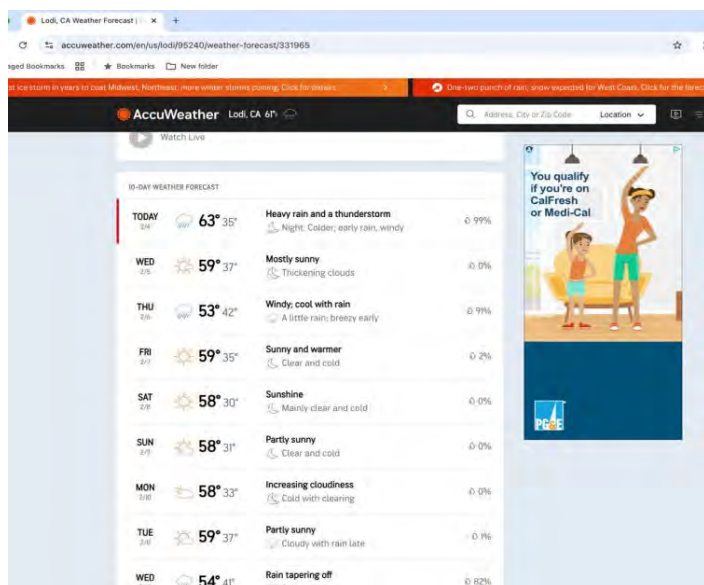
**Tribal Outreach:** Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

**Digital Media:** The CARE digital media campaign continued in February, including display and native advertising, along with Google Search, Performance Max, and Demand Gen advertising. PG&E started a twelve-week test flight concentrated within the Central Valley Designated Market Areas (DMAs). The test strategies include Google True View video and programmatic pre-roll video. Additionally, 15-second videos will be displayed on 78 health kiosks in Walmart Superstores located in Fresno, Sacramento, and Bakersfield. Finally, the test campaign will target audiences through geo-fencing, a location-based strategy that employs virtual boundaries to deliver relevant ads to CARE prospects.

#### Digital Ad Examples (English/Spanish)







## Walmart Health Kiosk Example (English/Spanish)



**Media Coverage:** No media coverage for the reporting period.

**Local Outreach:** PG&E's Customer Service Outreach (CSO) team supports vulnerable customers during in-person community events. PG&E customer service representatives provide real-time support to residential customers, which may include answering questions about a PG&E bill or helping the customer enroll in energy management and financial assistance programs such as CARE and FERA.



In February, PG&E's CSO team attended 19 local community events to support vulnerable and disadvantaged customers.

**Outbound Financial Assistance:** PG&E continued its case management efforts of past due customer accounts through its outbound calling campaign during February 2025. The outbound calling campaign provides information on payment options available to customers to restore their account status. It also offers information on other income-qualified assistance programs including CARE, FERA, Medical Baseline, LIHEAP, REACH, and the Arrearage Management Plan.

During the reporting month, customer service representatives (CSRs) contacted 23,495 customers directly through this campaign. For customers who could not be reached by phone but had access to voicemail, PG&E left voicemail messages with information regarding PG&E's financial assistance programs. The February 2025 campaign was successful in enrolling 838 customers in CARE or FERA. Customers with a past-due balance were directed to LIHEAP where those who successfully applied received pledges totaling \$85,769.

**CBO Outreach and Engagement:** In February 2025, PG&E continued utilizing its CARE Capitation (COC) Program, which currently has 32 participating organizations, including both non-profit and for-profit organizations. PG&E is continuing to expand its COC program in addition to other outreach efforts. In February 2025, there were 94 new CARE enrollments through the COC program.

In February 2025, PG&E continued implementation of a new Senior Advocate Outreach Pilot, launched in December 2024 with 11 CBOs to target seniors and disadvantaged communities.<sup>26</sup> The goal of the outreach Pilot is to conduct outreach to seniors and increase awareness of assistance programs including CARE/FERA, ESA, Medical Baseline and others in vulnerable and underserved communities. This outreach effort is scheduled to end in November 2025. CBOs participating in the Senior Advocate Outreach Pilot are asked to distribute a monthly email or newsletter highlighting financial assistance programs promoted in the outreach. In addition, to email communication, CBOs are required to hold at least six workshops during the duration of the pilot, with at least one workshop to be held at a community or cultural center, and at least one workshop to be held at a faith-based organization. CBOs participating in this outreach effort are also required to submit monthly surveys to document outreach efforts.

The CBOs participating in the Senior Advocate Outreach Pilot reported holding 24 in-person workshops and reaching 2,076 people since the start of the Pilot. Some of the feedback the CBOs have shared with PG&E is that seniors are happy to know there are programs that can help them save money on their energy bill and appreciate the materials PG&E created being available in multiple languages.

**Community Outreach Marketing & Engagement Support:** PG&E's Solutions Marketing team works closely with community organizations and advocates to amplify messages and increase enrollment in customer assistance and bill-savings programs. PG&E has an informational pge.com webpage dedicated to providing solutions and resources to help local community advocates better serve their communities.

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<sup>26</sup> The funding for this outreach pilot is via PG&E's General Rate Case, and not the CARE administrative budget.

## 2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low-income programs to reach eligible customers.

PG&E automatically enrolls customers in CARE who participate in ESA or receive LIHEAP or REACH payments.<sup>27</sup> CARE Table 2.2.2 shows CARE automatic enrollments for February 2025 and year-to-date.

CARE Table 2.2.2 CARE Automatic Enrollment for 2025		
Source	February 2025	YTD
ESA	830	1,748
LIHEAP	239	450
REACH	59	59
DAC-SASH	2	2

## 2.3 CARE Recertification Complaints

### 2.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

PG&E includes a description of any post-enrollment verification (PEV) process, recertification, and general CARE complaints in which the customer contacted the CPUC for transparency and stakeholder awareness. In February 2025, three customer complaints were received:

- Two customers submitted outstanding information that was needed, were re-enrolled, and were provided a retroactive bill credit.
- One customer did not submit complete PEV documents and was removed from the program. The customer inquired about their removal and was encouraged to submit the necessary documents.

## 2.4 CARE Pilots and Studies

### 2.4.1 CARE Program Studies

Refer to Section 1.5.1 – ESA Program Studies – for updates on the 2025 Low Income Needs Assessment.

### 2.4.2 CARE Program Pilots

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<sup>27</sup> Per ESA's expanded eligibility to 250% on July 1, 2022, aligning for some households with FERA eligibility, PG&E began auto enrolling customers into FERA (as well as CARE), please see FERA Section 3.2.1 for FERA Automatic Enrollment.

PG&E continues to implement its CARE PEV Outbound Calling Pilot, as described in Advice Letter 4730-G/6901-E submitted on March 31, 2023, with an effective date of April 30, 2023.<sup>28</sup> For this PEV Outbound Calling Pilot, PG&E is contacting customers who initiated the PEV process but were not successful at completing it. Because the outbound calls have proven to be one of the most effective tools in terms of supporting qualified customers to successfully complete the PEV process, PG&E has continued the outbound calling effort for both CARE and FERA PEV customers.

## 2.5 Miscellaneous

### 2.5.1 CARE Removal and Enrollment in FERA

The CARE program systematically removes CARE customers who are proven to be over-income via the PEV process, and enrolls them in the FERA program, if they are qualified for FERA. For the PEV response period ending in February 2025, of the 9,426 PEV requests mailed, PG&E automatically enrolled 53 (1%) of these customers in the FERA program. Another 6,700 (71%) customers were removed from CARE and 2,673 (28%) customers successfully completed the CARE PEV process. Additional PEV results are reported in CARE Tables 3A and 3B.

For the recertification response period ending in February 2025, of the 10,217 recertification requests mailed: PG&E recertified 6,031 (59%) customers and 4,186 (41%) customers were removed from CARE. Additional CARE Recertification results are included in CARE Table 5 in the Appendix of this report.

### 2.5.2 CARE Program PEV Freezes<sup>29</sup>

In compliance with CPUC Res. M-4833 and D.19-07-015, PG&E added the customers impacted by the 2024 Winter Storms and Wildfires to PG&E's Emergency Consumer Protection Plan, thereby making these customers eligible for the protection measures under this plan, including exemption from PEV. Table 2.5.2 details the CARE program PEV freezes currently in place as of February 2025.

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<sup>28</sup> [pge.com/tariffs/assets/pdf/adviceletter/GAS\\_4730-G.pdf](https://pge.com/tariffs/assets/pdf/adviceletter/GAS_4730-G.pdf), last accessed on February 18, 2025.

<sup>29</sup> CPUC Res. M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

**CARE Table 2.5.2**  
**CARE Program Post-Enrollment Verification Freezes**

<b>Date of Proclamation</b>	<b>Disaster Name</b>	<b>Affected Areas or ZIP Codes</b>	<b>Date when Protection Ends</b>
February 2024	Winter Storms	(Humboldt, San Mateo, San Luis Obispo, and Santa Barbara Counties): 95525, 94070, 93254, 93401, 93402, 93420, 93428, 93430, 93444, 93446, 93449, 93452, 93453, 93454, 93455, 93460, and 93465	March 1, 2025
May 3, 2024	March Storms	(Alameda, Contra Costa, Marin, Mendocino, Monterey, Napa, Nevada, Plumas, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma, and Trinity Counties): 93920, 93921, 93923, 93924, 93928, 93940, 93950, 93953, 94020, 94022, 94024, 94025, 94035, 94040, 94041, 94043, 94515, 94086, 94087, 94089, 94103, 94105, 94124, 94132, 94304, 94305, 94306, 94503, 94508, 94510, 94515, 94533, 94534, 94558, 94559, 94562, 94567, 94571, 94573, 94574, 94585, 94588, 94589, 94590, 94591, 94599, 94901, 94903, 94904, 94920, 94922, 94923, 94924, 94925, 94929, 94930, 94931, 94933, 94937, 94938, 94939, 94940, 94941, 94945, 94946, 94947, 94949, 94950, 94952, 94954, 94956, 94960, 94963, 94965, 94970, 94971, 94972, 94973, 95003, 95005, 95006, 95007, 95008, 95010, 95013, 95014, 95017, 95018, 95020, 95030, 95032, 95033, 95035, 95037, 95041, 95044, 95046, 95060, 95065, 95066, 95070, 95073, 95076, 95110, 95111, 95112, 95116, 95117, 95118, 95119, 95120, 95121, 95122, 95123, 95124, 95125, 95126, 95127, 95128, 95129, 95130, 95132, 95133, 95136, 95138, 95148, 95151, 95401, 95403, 95404, 95407, 95409, 95410, 95415, 95415, 95419, 95420, 95421, 95426, 95430, 95436, 95437, 95445, 95446, 95448, 95450, 95451, 95453, 95456, 95457, 95460, 95461, 95465, 95466, 95468, 95469, 95470, 95472, 95476, 95482, 95485, 95490, 95492, 95542, 95595, 95616, 95618, 95620, 95625, 95676, 95687, 95688, 95690, 95694, 95724, 95728, 95926, 95928, 95942, 95948, 95954, 95958, 95966, 95971, 95974, 95981, 95993	July 1, 2025
June 3, 2024	Thomps on Fire	(Butte): 95915, 95928, 95965, 95966, 95981	August 1, 2025
July 26, 2024	Park Fire	(Butte, El Dorado, Sutter, and Tehama): 95720, 95926, 95927, 95928, 95942, 95948, 95954, 95973, 95978, 95993, 96055, 96059, 96061, 96063, 96075, 96080, and 96092	September 1, 2025
October 10, 2024	Boyles Fire	(Lake): 95422 and 95457	November 1, 2025

### 2.5.3 CARE Fixed Income

CARE Table 2.5.3 CARE Fixed Income Household New Enrollments Through February 2025		
	February 2025	YTD
<b>Fixed Income Households</b> <sup>[a]</sup>	3,824	7,965
<sup>[a]</sup> CARE customers are considered fixed income households if they indicate via the CARE application that they only receive Social Security income (SSI), and/or are on Medicaid and 65 years and over, or self-certify that they are on a fixed income. Customers are also counted who submit an SSI award letter as proof of income.		

### 3. Family Electric Rate Assistance (FERA) Program Executive Summary

The FERA Program provides a monthly 18 percent discount on electric bills for qualifying households of three or more individuals throughout PG&E's service area.<sup>30</sup>

D.21-06-015 approved the FERA Program budget for PYs 2021-2026.<sup>31</sup> PG&E's 2025 authorized FERA Program administrative budget is \$2,997,900, and \$20,819,000 for electric rate subsidies.<sup>32</sup> Through February 2025, PG&E expended \$3,314,255 in total program costs. Of the total expenditure, \$226,232 (7%) was spent on outreach and administrative activities and \$3,088,022 (93%) in electricity rate discounts were provided to 39,262 households. The current enrollment of 39,745 households is a 25% enrollment of the estimated FERA-eligible households<sup>33</sup> in PG&E's service territory.

For 2025, the Commission set a 65% enrollment target by the end of the year. Similar to the missed target of 60% in PY 2024, PG&E will not meet 2025's 65% enrollment goal. Throughout the current program cycle, PG&E has made significant investments in marketing, education, and outreach, including substantive investments in new CBO contracts, but has only observed incremental improvements, and not results sufficient to meet the enrollment targets. In 2025, PG&E will implement several customer-centric initiatives to support customers in the PEV process, including a new customer-facing how-to video. While PG&E is optimistic its PEV initiatives will increase retention for qualified customers, these initiatives are not realistically expected to drive a substantive increase in overall enrollment. PG&E will also be implementing Senate Bill 1130 (Bradford, 2024) in 2025, that expands eligibility to one and two person households.

Because PG&E's continued investment in marketing efforts and CBOs are not delivering the desired outcome, PG&E contracted a third-party consultant (Evergreen Economics) to conduct a FERA barriers enrollment study in its service territory. The study commenced in Q4 2023, with the primary activities planned for PY 2024 – Q1 2025, with preliminary findings expected to be available in early 2025. PG&E looks forward to participating in the study and is hopeful the consultant will be able to provide valuable input for stakeholders related to the structural challenges and enrollment barriers PG&E has observed in marketing FERA.

#### 3.1 FERA Program Summary

##### 3.1.1 Please provide FERA Program summary costs.

---

<sup>30</sup> To qualify for the FERA discount, a residential customer's household income must be at 200 percent plus \$1 to 250 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.12.

<sup>31</sup> D.21-06-015, Attachment 1, Table 4 FERA Approved Budgets.

<sup>32</sup> Ibid.

<sup>33</sup> PG&E filed the Annual CARE Eligibility Report on April 15, 2024. FERA's enrollment percentage is based on the 2024 estimated eligible population.

FERA Table 3.1.1 FERA Program Summary Costs for 2025			
FERA Budget Categories	2025 Authorized Budget <sup>[a]</sup>	Actual Expenses Year-to-Date	% of Budget Spent
<b>Outreach</b>	\$2,758,300	\$219,050	8%
<b>Processing, Certification, Recertification</b>	\$60,600	\$1,221	2%
<b>Post Enrollment Verification</b>	\$89,100	\$0	0%
<b>IT Programming</b>	\$0	\$0	0%
<b>Pilots</b>	\$0	\$0	0%
<b>Studies</b>	\$0	\$0	0%
<b>Regulatory Compliance</b>	\$31,300	\$0	0%
<b>General Administration</b>	\$58,600	\$5,962	10%
<b>CPUC Energy Division Staff</b>	\$0	\$0	0%
<b>Total Expenses</b>	<b>\$2,997,900</b>	<b>\$226,232</b>	<b>8%</b>
<b>Subsidies and Benefits</b>	\$20,819,000	\$3,088,022	15%
<b>Total Program Costs and Discounts</b>	<b>\$23,816,900</b>	<b>\$3,314,255</b>	<b>14%</b>
<sup>[a]</sup> D.21-06-015 approved the FERA program budget for PYs 2021-2026.			

### 3.1.2 Please provide FERA Program enrollment rate to date.

FERA Table 3.1.2 FERA Enrollment		
Participants Enrolled	Eligible Participants <sup>[a]</sup> <sup>[b]</sup>	YTD Enrollment Rate <sup>[b]</sup>
<b>39,860</b>	156,547	25%
<sup>[a]</sup> PG&E filed the 2024 Annual Estimates of CARE Eligible Customers and Related Information on April 15, 2024.		
<sup>[b]</sup> The eligible participants and YTD enrollment rate is based on 2024's filing described above <b>and</b> does not include the 1-2 person households eligible under SB 1130. PG&E plans to include the SB 1130 households in the 2025 Annual Estimates of CARE Eligible Customers filing and starting in the April 2025 Monthly Report.		

## 3.2 FERA Program Outreach

### 3.2.1 Please discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

**Direct Mail:** In February, PG&E continued the monthly FERA acquisition direct mail campaign, sending targeted direct mail to approximately 22,000 customers.

The monthly campaign sends direct mail on the third Friday of the month targeting customers in Deciles 1-3 of the FERA propensity model and Eligibility Score 1-3 who have not previously received CARE/FERA direct marketing. Customers in the campaign receive two direct mail

touches approximately one month apart. The letters include English (front) and Spanish (back) copy with calls to action directing customers to apply online.

**Email:** PG&E deployed email to approximately 31,300 customers.

Additionally, monthly auto-recertification email notices were deployed to 393 customers in Deciles 1 and 2 of the FERA propensity model to confirm their automatic re-enrollment in FERA.

**Digital Media:** No FERA digital media for the reporting period.

**Local Outreach:** Refer to Section 2.2.1 – CARE Local Outreach, for a description of PG&E’s activities sponsoring local outreach events and promoting FERA, CARE and ESA along with other programs.

**Media Coverage:** Refer to Section 2.2.1 – CARE Media Coverage.

**Tribal Outreach:** Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

**FERA Partners (Capitation Agencies):** In February 2025, there was one FERA enrollment via FERA Capitation Agencies (COCs).

**CBO Outreach:** Refer to the FERA Executive Summary and Section 3.4.2 – FERA Program Pilots – for updates on CBO Outreach.

**Partnerships with other Program Administrators:** PG&E and the DAC-SASH program administrator, GRID Alternatives, have developed a process that allows for GRID’s referrals to PG&E to be directly enrolled into either CARE or FERA. GRID has verified the actual household income of the customers through their DAC-SASH application process, allowing PG&E to determine if they are CARE or FERA eligible and directly enroll them. Results from this effort for 2025 are shown in Table 3.2.1, below.

**Automatic Enrollment from ESA:** PG&E automatically enrolls customers in FERA who participate in ESA and meet the FERA household requirements. Table 3.2.1 below shows FERA automatic enrollments for February 2025 and year-to-date.

FERA Table 3.2.1 FERA Automatic Enrollment for 2025		
Source	February 2025	YTD
DAC-SASH	5	5
ESA	31	69

### 3.3 FERA Recertification Complaints

**3.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.**



No FERA Recertification complaints were received in February 2025.

## 3.4 FERA Studies and Pilots

### 3.4.1 FERA Program Studies

**FERA Barriers Study:** In November 2023, PG&E commenced a FERA Barriers Study with Evergreen Economics to explore the different dimensions and corresponding solutions to FERA enrollment barriers, through qualitative and quantitative analyses and customer focused research. During the second half of 2024, a survey was conducted to better understand customer eligibility, interest in enrolling in the FERA program, and awareness of the rate discount, which contributed to the development of an enrollment target framework to inform program goal setting. In February 2025, study findings and recommendations are being summarized into a draft report. The study is expected to be completed by mid-2025.

### 3.4.2 FERA Program Pilots

There are no active FERA Pilots, as PG&E ended its CBO FERA Pilot at the end of April 2023, due to low enrollments and limited success. As described in CARE Section 2.4.2, CARE Program Pilots, PG&E has expanded the CARE PEV Outbound Calling Pilot to also include FERA customers in the PEV process.

## 4. Appendix: ESA, CARE and FERA Tables

ESA Program Summary	ESA Program Summary Expenses
ESA Program – Table 1	ESA Main Program (SF, MH) Expenses
ESA Program – Table 2	ESA Main (SF, MH) Summary
ESA Program – Table 2A	ESA MFWB Summary
ESA Program – Table 2B	ESA Pilot Plus and Pilot Deep Program Expenses & Energy Savings by Measures Installed
ESA Program – Table 2C	ESA Building Electrification Retrofit Pilot (SCE only)
ESA Program – Table 2D	ESA Clean Energy Homes New Construction Pilot (SCE only)
ESA Program – Table 2E	CSD Leveraging
ESA Program – Tables 3A, 3B, 3C, 3D, 3F, 3G, 3H	ESA Average Bill Savings per Treated Home/Common Area
ESA Program – Tables 4A, 4B, 4C, 4D, & 4E	ESA Homes/Buildings Treated
ESA Program – Tables 5A, 5B, 5C, 5D, 5E, & 5F	ESA Program Customer Summary
ESA Program – Table 6	ESA Expenditures for Pilots and Studies
ESA Program – Table 7	ESA Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
ESA Program – Table 8	Clean Energy Referral, Leveraging, and Coordination
ESA Program – Table 9	ESA Tribal Outreach
CARE Program – Table 1	CARE Program Expenses
CARE Program – Table 2	CARE Enrollment, Recertification, Attrition, and Enrollment Rate
CARE Program – Tables 3A & 3B	CARE Post-Enrollment Verification Results (Model & High Usage)
CARE Program – Table 4	CARE Enrollment by County
CARE Program – Table 5	CARE Recertification Results
CARE Program – Table 6	CARE Capitation Contractors
CARE Program – Table 7	CARE Expenditures for Pilots and Studies
CARE Program – Table 8	CARE and Disadvantaged Communities Enrollment Rate
CARE Program – Table 8A	CARE Top 10 Lowest Enrollment Rates
FERA Program – Table 1	FERA Program Expenses
FERA Program – Table 2	FERA Enrollment, Recertification, Attrition, and Enrollment Rate
FERA Program – Table 3A & 3B	FERA Post-Enrollment Verification Results (Model & High Usage)
FERA Program – Table 4	FERA Enrollment by County
FERA Program – Table 5	FERA Recertification Results
FERA Program – Table 6	FERA Capitation Contractors

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table - Summary Expenses Pacific Gas and Electric Company Through February 28, 2025												
2													
3													
4													
5	ESA Program:	Electric	Gas	Total	Electric	Gas		Electric	Gas	Total	Electric	Gas	Total
6													
7	ESA Main Program (SF and MH)	\$61,253,223	\$56,120,419	\$117,373,642	\$4,424,223	\$4,118,745	\$8,542,968	\$7,701,403	\$7,113,941	\$14,815,345	13%	13%	13%
8	ESA Multifamily Whole Building <sup>[1]</sup>	\$49,391,755	\$43,040,650	\$92,432,404	\$1,149,649	\$1,086,862	\$2,236,511	\$2,099,633	\$1,671,279	\$3,770,912	4%	4%	4%
9	ESA Pilot Plus and Pilot Deep <sup>[2]</sup>	\$10,728,247	\$9,513,728	\$20,241,975	\$302,707	\$268,438	\$571,145	\$962,905	\$853,897	\$1,816,803	9%	9%	9%
10	Building Electrification Retrofit Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
11	Clean Energy Homes New Construction Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
12	CSD Leveraging <sup>[3]</sup>	\$1,818,756	\$1,612,768	\$3,431,524	\$0	\$0	\$0	\$257	\$228	\$484	0%	0%	0%
13	MCE Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	SPOC	\$193,388	\$171,495	\$439,851	\$23,088	\$20,474	\$43,562	\$41,441	\$36,749	\$78,190	21%	21%	18%
15	SASH/MASH Unspent Funds <sup>[4]</sup>	\$9,566,416	\$0	\$9,566,416	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	ESA Program TOTAL	\$132,951,785	\$110,459,060	\$243,410,845	\$5,899,667	\$5,494,519	\$11,394,186	\$10,805,639	\$9,676,095	\$20,481,734	8%	9%	8%
17													
18	<sup>[1]</sup> Reflects carry forward MFWB budget from 2024 to 2025 E \$25,925,983 / G \$22,231,381 total \$48,157,364												
19	<sup>[2]</sup> Reflects carry forward Pilot Plus and Pilot Deep budget from 2024 to 2025 E \$6,073,465 / G \$5,385,902 total \$11,459,367												
20	<sup>[3]</sup> Reflects carry forward CSD Leveraging budget from 2024 to 2025 E \$1,178,770 / G \$1,045,233 total \$2,224,003												
21	<sup>[4]</sup> OP 12 of D.15-01-027 states "The Program Administrators shall ensure that program expenditures in each utility's service territory do not exceed the total authorized budget amounts over the duration of the programs. The program incentive budgets will be available until all funds are exhausted or until December 31, 2021, whichever occurs first. Any money unspent and unencumbered on January 1, 2022, shall be used for "cost-effective energy efficiency measures in low-income residential housing that benefit ratepayers," as set forth in Public Utilities Code Section 2852(c)(3)." On September 20, 2023, SCE and PG&E jointly submitted an AL 7028-E to recover IOUs administrative costs for SASH/MASH, transfer unspent funds from the SASH and/or MASH programs to the ESA program, and dispose of the remaining funds in the IOUs' California Solar Initiative Balancing Accounts. AL 7028-E was disposed and effective on October 20, 2023.												
22													
23	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses</b>												
2	<b>Pacific Gas and Electric Company</b>												
3	<b>Through February 28, 2025</b>												
4	<b>Appliances</b>	<b>Authorized Budget [1]</b>			<b>Current Month Expenses [3]</b>			<b>Year to Date Expenses [3]</b>			<b>% of Budget Spent YTD</b>		
5	<b>ESA Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
6													
7	Appliances	\$9,858,661	\$0	\$9,858,661	\$1,318,259	\$0	\$1,318,259	\$2,430,023	\$0	\$2,430,023	25%	0%	25%
8	Domestic Hot Water	\$1,196,292	\$5,959,509	\$7,155,802	\$25,246	\$388,780	\$414,026	\$39,410	\$738,959	\$778,369	3%	12%	11%
9	Enclosure	\$240,094	\$23,769,078	\$24,009,173	\$14,847	\$1,469,828	\$1,484,675	\$27,981	\$2,770,160	\$2,798,141	12%	12%	12%
10	HVAC	\$11,396,870	\$7,195,406	\$18,592,276	\$1,425,836	\$1,125,058	\$2,550,894	\$2,627,893	\$1,940,317	\$4,568,209	23%	27%	25%
11	Maintenance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
12	Lighting	\$5,266,329	\$0	\$5,266,329	\$231,096	\$0	\$231,096	\$447,440	\$0	\$447,440	8%	0%	8%
13	Miscellaneous	\$11,578,615	\$0	\$11,578,615	\$128,957	\$0	\$128,957	\$251,659	\$0	\$251,659	2%	0%	2%
14	Customer Enrollment	\$8,627,498	\$7,650,800	\$16,278,299	\$276,358	\$245,072	\$521,431	\$209,155	\$185,477	\$394,633	2%	2%	2%
15	In Home Education	\$2,583,926	\$2,291,406	\$4,875,332	\$138,517	\$122,836	\$261,353	\$98,380	\$87,243	\$185,623	4%	4%	4%
16	Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
17	Implementation	\$2,357,070	\$2,090,232	\$4,447,302	\$491,116	\$435,518	\$926,634	\$844,371	\$748,782	\$1,593,152	36%	36%	36%
18	Safety - Unexpected overhead costs	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
19	<b>Energy Efficiency TOTAL</b>	<b>\$53,105,356</b>	<b>\$48,956,432</b>	<b>\$102,061,789</b>	<b>\$4,050,233</b>	<b>\$3,787,093</b>	<b>\$7,837,326</b>	<b>\$6,976,313</b>	<b>\$6,470,937</b>	<b>\$13,447,250</b>	<b>13%</b>	<b>13%</b>	<b>13%</b>
20													
21	Training Center	\$226,150	\$200,548	\$426,698	\$11,622	\$10,306	\$21,928	\$26,014	\$23,069	\$49,082	12%	12%	12%
22	Workforce Education and Training	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
23	Inspections	\$2,043,979	\$1,812,585	\$3,856,563	\$62,911	\$55,789	\$118,699	\$122,393	\$108,537	\$230,930	6%	6%	6%
24	Marketing and Outreach	\$980,234	\$869,264	\$1,849,498	\$38,235	\$33,907	\$72,142	\$86,599	\$76,795	\$163,395	9%	9%	9%
25	Studies [2]	\$562,772	\$437,581	\$1,000,353	\$8,869	\$7,865	\$16,735	\$17,739	\$15,731	\$33,470	3%	4%	3%
26	Regulatory Compliance	\$430,534	\$381,795	\$812,329	\$26,780	\$23,749	\$50,529	\$44,849	\$39,772	\$84,621	10%	10%	10%
27	General Administration	\$3,868,361	\$3,430,433	\$7,298,794	\$225,206	\$199,711	\$424,917	\$426,586	\$378,293	\$804,879	11%	11%	11%
28	CPUC Energy Division	\$35,838	\$31,781	\$67,618	\$367	\$325	\$692	\$911	\$808	\$1,718	3%	3%	3%
29	<b>Administrative TOTAL</b>	<b>\$8,147,867</b>	<b>\$7,163,986</b>	<b>\$15,311,853</b>	<b>\$373,990</b>	<b>\$331,652</b>	<b>\$705,642</b>	<b>\$725,090</b>	<b>\$643,005</b>	<b>\$1,368,095</b>	<b>9%</b>	<b>9%</b>	<b>9%</b>
30													
31	<b>TOTAL PROGRAM COSTS</b>	<b>\$61,253,223</b>	<b>\$56,120,419</b>	<b>\$117,373,642</b>	<b>\$4,424,223</b>	<b>\$4,118,745</b>	<b>\$8,542,968</b>	<b>\$7,701,403</b>	<b>\$7,113,941</b>	<b>\$14,815,345</b>	<b>13%</b>	<b>13%</b>	<b>13%</b>
32													
33	<b>Funded Outside of ESA Program Budget</b>												
34	Indirect Costs												
35	NGAT Costs					\$405,598	\$405,598		\$740,720	\$740,720			
36													
37	<b>ESA Program Administrative Expenses [4]</b>												
38	Administrative Expenses				\$373,990	\$331,652	\$705,642	\$725,090	\$643,005	\$1,368,095			
39	Total Program Costs				\$5,899,667	\$5,494,519	\$11,394,186	\$10,805,639	\$9,676,095	\$20,481,734			
40	% of Administrative Spend				6%	6%	6%	7%	7%	7%			
41													
42	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 8.												
43	[2] Reflects carry forward Studies budget from 2024 to 2025 E \$500,497 / G \$382,356 total \$882,853												
44	[3] Negative expenses may be due to accrual reversal as part of normal accounting process.												
45	[4] D.21-06-015, OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.												
46													
47	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J
1	Energy Savings Assistance Program Table 2 - Main (SF, MH) Summary									
2	Pacific Gas and Electric Company									
3	Through February 28, 2025									
4										
5	ESA Main Program (Summary) Total									
6	Year-To-Date Completed & Expensed Installation									
7	Measures	Basic	Plus	Units	Quantity Installed	kWh [2] (Annual)	kW [2] (Annual)	Therms [2] (Annual)	Expenses (\$)	% of Expenditure
8	<b>Appliances</b>									
9	Clothes Dryer			Each	-	-	-	-	-	0.0%
10	Dishwasher			Each	-	-	-	-	-	0.0%
11	Freezers			Each	-	-	-	-	-	0.0%
12	High Efficiency Clothes Washer	x		Each	382	69,560	13	7,085	369,708	2.9%
13	Induction Cooking Appliance-FS			Each	-	-	-	-	-	0.0%
14	Microwave			Each	-	-	-	-	-	0.0%
15	Refrigerator		x	Each	1,723	988,801	138	-	2,049,985	16.3%
16	<b>Domestic Hot Water</b>									
17	Combined Showerhead/TSV			Home	-	-	-	-	-	0.0%
18	Faucet Aerator			Each	-	-	-	-	-	0.0%
19	Heat Pump Water Heater - Electric			Each	-	-	-	-	-	0.0%
20	Heat Pump Water Heater - Gas			Each	-	-	-	-	-	0.0%
21	Heat Pump Water Heater - Propane			Each	-	-	-	-	-	0.0%
22	Heat Pump Water Heater [3]		x	Each	12	20,255	9	-	44,446	0.4%
23	Low-Flow Showerhead			Home	-	-	-	-	-	0.0%
24	Other Domestic Hot Water	x		Home	4,216	19,631	3	20,460	330,860	2.6%
25	Solar Water Heating			Home	-	-	-	-	-	0.0%
26	Tankless Water Heater			Each	-	-	-	-	-	0.0%
27	Thermostatic Shower Valve			Each	-	-	-	-	-	0.0%
28	Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	0.0%
29	Thermostatic Tub Spout/Diverter	x		Each	210	-	-	392	21,892	0.2%
30	Water Heater Repair		x	Each	22	-	-	170	9,654	0.1%
31	Water Heater Replacement		x	Each	297	-	-	1,604	506,324	4.0%
32	Water Heater Tank and Pipe Insulation <sup>8</sup>		x	Home	79	1,377	-	249	3,113	0.0%
33	<b>Enclosure</b>									
34	Air Sealing		x	Home	4,402	181,838	17	17,172	2,529,317	20.1%
35	Attic Insulation		x	Home	73	16,785	3	3,093	100,898	0.8%
36	Attic Insulation CAC NonElect Heat <sup>9</sup>			Home	-	-	-	-	-	0.0%
37	Caulking			Home	-	-	-	-	-	0.0%
38	Diagnostic Air Sealing			Home	-	-	-	-	-	0.0%
39	Floor Insulation			Home	-	-	-	-	-	0.0%
40	Minor Home Repairs			Home	-	-	-	-	-	0.0%
41	<b>HVAC</b>									
42	Central A/C replacement		x	Each	10	7,806	1	-	49,337	0.4%
43	Central Heat Pump-FS (propane or gas space)			Home	-	-	-	-	-	0.0%
44	Duct Test and Seal		x	Home	41	3,033	1	964	14,601	0.1%
45	Energy Efficient Fan Control			Home	1,810	320,251	452	32,065	387,960	3.1%
46	Evaporative Cooler (Installation)			Each	-	-	-	-	-	0.0%
47	Evaporative Cooler (Replacement)			Each	-	-	-	-	-	0.0%
48	Furnace Repair		x	Each	71	-	-	(1,740)	59,269	0.5%
49	Furnace Replacement		x	Each	173	-	-	(4,239)	948,291	7.5%
50	Heat Pump Replacement			Each	-	-	-	-	-	0.0%
51	Heat Pump Replacement - CAC Gas			Each	-	-	-	-	-	0.0%
52	Heat Pump Replacement - CAC Propane			Each	-	-	-	-	-	0.0%
53	High Efficiency Forced Air Unit (HE FAU)		x	Home	3	-	-	109	27,127	0.2%
54	High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home	-	-	-	-	-	0.0%
55	High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home	-	-	-	-	-	0.0%
56	Portable A/C			Each	-	-	-	-	-	0.0%
57	Prescriptive Duct Sealing		x	Home	3,282	440,569	319	34,711	1,705,646	13.8%
58	Removed - A/C Time Delay [3]			Home	-	-	-	-	-	0.0%
59	Removed - FAU Standing Pilot Conversion			Each	-	-	-	-	-	0.0%
60	Room A/C Replacement			Each	-	-	-	-	-	0.0%
61	Smart Thermostat		x	Home	2,133	419,570	76	55,190	527,735	4.2%
62	Wholehouse Fan		x	Each	11	2,000	3	(6)	15,734	0.1%
63	<b>Maintenance</b>									
64	Central A/C Tune up [3]		x	Home	-	-	-	-	-	0.0%
65	Condenser Coil Cleaning			Each	-	-	-	-	-	0.0%
66	Evaporative Cooler - Maint Functioning			Each	-	-	-	-	-	0.0%
67	Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	0.0%
68	Evaporative Cooler Maintenance			Home	-	-	-	-	-	0.0%
69	Evaporator Coil			Each	-	-	-	-	-	0.0%
70	Fan Control Adjust			Each	-	-	-	-	-	0.0%
71	Furnace Clean and Tune			Home	-	-	-	-	-	0.0%
72	HVAC Air Filter Service			Each	-	-	-	-	-	0.0%
73	Lifecycle Refrigerant Management			Each	1,538	345,680	310	-	749,082	6.0%
74	Range Hood			Each	-	-	-	-	-	0.0%
75	Refrigerant Charge Adjustment			Each	-	-	-	-	-	0.0%
76	<b>Lighting</b>									
77	Exterior Hard wired LED fixtures		x	Each	-	-	-	-	-	0.0%
78	LED A-Lamps		x	Each	44,136	423,838	10	(1,002)	382,862	3.0%
79	LED Reflector Bulbs		x	Each	4,519	51,340	1	(108)	38,480	0.3%
80	Removed - Interior Hard wired LED fixtures		x	Each	-	-	-	-	-	0.0%
81	Removed - LED Night Light			Each	-	-	-	-	-	0.0%
82	Removed - LED Torchier		x	Each	-	-	-	-	-	0.0%
83	Removed - Occupancy Sensor			Each	-	-	-	-	-	0.0%
84	<b>Miscellaneous</b>									
85	Air Purifier		x	Home	58	-	-	-	11,930	0.1%
86	CO and Smoke Alarm			Each	-	-	-	-	-	0.0%
87	Cold Storage		x	Each	2	-	-	-	630	0.0%
88	Comprehensive Home Health and Safety Check-up			Home	-	-	-	-	-	0.0%
89	Pool Pumps		x	Each	17	18,580	3	-	25,915	0.2%
90	Power Strip			Each	-	-	-	-	-	0.0%
91	Power Strip Tier II		x	Each	2,333	419,940	8	-	206,861	1.6%
92	<b>Pilots</b>									
93										
94	<b>Customer Enrollment</b>									
95	ESA Outreach & Assessment			Home	6,548	-	-	-	\$ 961,904	7.7%
96	ESA In-Home Energy Education			Home	6,548	-	-	-	\$ 487,536	3.9%
97						3,750,854	1,366	166,168	\$ 12,567,099	
98	<b>Total Savings/Expenditures</b>									
99					5,127					
100	Total Households Weatherized [1]									
101										
102	<b>Households Treated</b>			Total						
103	- Single Family Households Treated			Home	5,857					
104	- Multi-family Households Treated (In-unit)			Home						
105	- Mobile Homes Treated			Home	691					
106	<b>Total Number of Households Treated</b>			Home	6,548					
107	<b># Eligible Households to be Treated for PY</b>			Home	54,876					
108	<b>% of Households Treated</b>			%	12%					
109	- Master-Meter Households Treated			Home	231					
110										
111										
112	<b>ESA Program - Main</b>									
113	<b>Administration [5]</b>									
114	<b>Direct Implementation (Non-Incentive) [6]</b>									
115	<b>Direct Implementation [7]</b>									
116										
117	<b>TOTAL ESA Main COSTS</b>				\$7,701,403	\$7,113,941			\$14,815,345	
118										
119	[1] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, and minor home repairs.									
120	[2] All savings are calculated based on the following sources: DNV/GL Impact Evaluation Program Years 2015-2017 Impact II, or ESA workpapers.									
121	[3] Savings values updated in July 2022 based on workpaper updates									
122	[4] Total ESA Main YTD expenses are reported in ESA Table 1.									
123	[5] Administrative includes expenses from Training Center, Inspections, Marketing and Outreach, Studies, Regulatory Compliance, General Administrative, and CPUC Energy Division categories.									
124	[6] Direct Implementation (Non-Incentive) includes expenses from Implementation category.									
125	[7] Direct Implementation includes expenses from Appliances, Domestic Hot Water, Enclosure, HVAC, Lighting, Miscellaneous, Customer Enrollment, In-Home Education, Safety Unexpected Overhead Costs, and VEC Pilot.									
126	[8] Measure was incorrectly identified as basic-tier in prior Monthly Reports and has been corrected.									
127	NOTE: Any measures noted as 'New' have been added during the course of this program year.									
128	NOTE: Any measures noted as 'Removed', are no longer offered by the program but have been kept for tracking purposes.									
129	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									



[illegible]

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2C - Building Electrification Retrofit Pilot (SCE only) Summary							
2	Pacific Gas and Electric Company							
3	Through February 28, 2025							
4								
5	ESA Program - Building Electrification Retrofit Pilot <sup>[1][4]</sup>							
6	Year-To-Date Completed & Expensed Installation							
7	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	Appliances							
9	Electric Dryer	Each						
10	Heat Pump Dryer	Each						
11	Induction Cooktop	Each						
12	Induction Range	Each						
13	Domestic Hot Water							
14	Heat Pump Water Heater	Each						
15	Enclosure							
16	Attic Insulation	Home						
17	HVAC							
18	Heat Pump HVAC	Each						
19	Duct Seal	Each						
20	Smart Thermostat	Each						
21	Miscellaneous <sup>[2]</sup>							
22	Minor Home Repair	Home						
23	Carbon Monoxide/Smoke Alarm	Each						
24	Electric Panel	Each						
25	Electric Sub-Panel	Each						
26	Electrical Circuit Run	Each						
27	Induction Cookware	Home						
28	Customer Enrollment							
29	Energy Assessment	Home						
30								
31	Total Savings/Expenditures							
32								
33	Households Treated		Total					
34	Single Family Households Treated	Home						
35	Estimated Avg. Annual Bill Savings Treated <sup>[3]</sup>	Home						
36								
37								
38			Year to Date Expenses					
39	ESA Program - Building Electrification		Electric	Gas	Total			
40	Administration							
41	Direct Implementation (Non-Incentive)							
42	Direct Implementation							<<Includes measures costs
43								
44	TOTAL Building Electrification COSTS							
45								
46	<sup>[1]</sup> The costs for the following measures are included in the overall expenditures of the BE Pilot: additional line set for ductless mini-splits and building permits.							
47	<sup>[2]</sup> These measures do not have any savings associated and may be required to complete the installation to electrify the residential end-uses of participating households.							
48	<sup>[3]</sup> Estimated average annual bill savings will be calculated prior to participation and must not increase total energy costs.							
49	<sup>[4]</sup> No installation data to report as of October 2023.							



	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2D - Clean Energy Homes New Construction Pilot (SCE ONLY <sup>(1)</sup> )							
2	Pacific Gas and Electric Company							
3	Through February 28, 2025							
4								
5	ESA Program - Clean Energy Homes New Construction Pilot [1]							
6		Units	Monthly Total	Monthly Total Units (Living Units)	YTD Total	YTD Total Units (Living Units)	Estimated Incentive Expenses (\$)	% Incentive Budget
7	Interest form submitted	Homes						
8	Interest form denied	Homes						
9	Application for direct design assistance (in progress)	Homes						
10	Applications for design incentive (in progress)	Homes						
11	Application for direct design assistance (completed)	Homes						
12	Applications for design incentive (completed)	Homes						
13	Applications for tenant education incentive (in progress)	Homes						
14	Applications for tenant education incentive (completed)	Homes						
15	Total Savings/Expenditures							
16	-							
17								
18	ESA CEH Outreach and Education	Units	Monthly Total	YTD Total				
19	Webinars	Number of webinars						
20	Active leads	Unique developer						
21								
22								
23	Design Assistance Completed Applications	Units	Quantity	Compliance Margin Designed kWh (Annual)*	Compliance Margin Designed BTU (Annual)*	Avoided CO2 Emissions	Estimated Incentive Expenses (\$)	% Incentive Budget
24		Homes					\$ -	0.00%
25		Homes					\$ -	0.00%
26	Total Savings/Expenditures						\$ -	0.00%
27								
28	Year to Date Expenses							
29	ESA Program - Clean Energy Homes	Electric	Gas	Total				
30	Administration	\$ -	\$ -	\$ -				
31	Direct Implementation (Non-Incentive)	\$ -	\$ -	\$ -				
32	Direct Implementation	\$ -	\$ -	\$ -	<<Includes measures costs			
33								
34	TOTAL Clean Energy Homes COSTS	\$ -	\$ -	\$ -				

	A	B	C	D	E	F	G	H	I	J
1	Energy Savings Assistance Program Table 2E - CSD Leveraging									
2	Pacific Gas and Electric Company									
3	Through February 28, 2025 [1]									
4										
5	ESA Program - CSD Leveraging									
6	Year-To-Date Completed & Expensed Installation									
7	Measures	Basic	Plus	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	<b>Appliances</b>									
9	Clothes Dryer [1]			Each	-	-	-	-	-	-
10	Dishwasher [1]			Each	-	-	-	-	-	-
11	Freezers [1]			Each	-	-	-	-	-	-
12	High Efficiency Clothes Washer			Each	-	-	-	-	-	-
13	Microwave			Each	-	-	-	-	-	-
14	Refrigerator			Each	-	-	-	-	-	-
15	<b>Domestic Hot Water</b>									
16	Combined Showerhead/TSV			Home	-	-	-	-	-	-
17	Faucet Aerator			Each	-	-	-	-	-	-
18	Heat Pump Water Heater			Each	-	-	-	-	-	-
19	Heat Pump Water Heater - Electric			Each	-	-	-	-	-	-
20	Heat Pump Water Heater - Gas			Each	-	-	-	-	-	-
21	Heat Pump Water Heater - Propane			Each	-	-	-	-	-	-
22	Low-Flow Showerhead			Home	-	-	-	-	-	-
23	Other Domestic Hot Water			Home	-	-	-	-	-	-
24	Solar Water Heating [1]			Home	-	-	-	-	-	-
25	Tankless Water Heater			Each	-	-	-	-	-	-
26	Thermostatic Shower Valve			Each	-	-	-	-	-	-
27	Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	-
28	Thermostatic Tub Spout/Diverter			Each	-	-	-	-	-	-
29	Water Heater Repair			Each	-	-	-	-	-	-
30	Water Heater Replacement			Each	-	-	-	-	-	-
31	Water Heater Tank and Pipe Insulation			Each	-	-	-	-	-	-
32	<b>Enclosure</b>									
33	Air Sealing			Home	-	-	-	-	-	-
34	Attic Insulation			Home	-	-	-	-	-	-
35	Attic Insulation CAC NonElect Heat			Home	-	-	-	-	-	-
36	Caulking			Home	-	-	-	-	-	-
37	Diagnostic Air Sealing [1]			Home	-	-	-	-	-	-
38	Floor Insulation [1]			Home	-	-	-	-	-	-
39	Minor Home Repairs			Home	-	-	-	-	-	-
40	<b>HVAC</b>									
41	Central A/C replacement			Each	-	-	-	-	-	-
42	Central Heat Pump-FS (propane or gas space) [1]			Each	-	-	-	-	-	-
43	Duct Test and Seal [1]			Home	-	-	-	-	-	-
44	Energy Efficient Fan Control [1]			Home	-	-	-	-	-	-
45	Evaporative Cooler (Installation) [1]			Each	-	-	-	-	-	-
46	Evaporative Cooler (Replacement) [1]			Each	-	-	-	-	-	-
47	Furnace Repair			Each	-	-	-	-	-	-
48	Furnace Replacement			Each	-	-	-	-	-	-
49	Heat Pump A/C Replacement			Each	-	-	-	-	-	-
50	Heat Pump Replacement - CAC Gas			Home	-	-	-	-	-	-
51	Heat Pump Replacement - CAC Propane			Home	-	-	-	-	-	-
52	High Efficiency Forced Air Unit (HE FAU) [1]			Home	-	-	-	-	-	-
53	High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home	-	-	-	-	-	-
54	High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home	-	-	-	-	-	-
55	Portable A/C [1]			Each	-	-	-	-	-	-
56	Prescriptive Duct Sealing			Home	-	-	-	-	-	-
57	Removed - A/C Time Delay [1]			Home	-	-	-	-	-	-
58	Removed - FAU Standing Pilot Conversion [1]			Each	-	-	-	-	-	-
59	Room A/C Replacement [1]			Each	-	-	-	-	-	-
60	Smart Thermostat			Home	-	-	-	-	-	-
61	Wholehouse Fan [1]			Each	-	-	-	-	-	-
62	<b>Maintenance</b>									
63	Central A/C Tune up [1]			Home	-	-	-	-	-	-
64	Condenser Coil Cleansing			Each	-	-	-	-	-	-
65	Evaporative Coil			Each	-	-	-	-	-	-
66	Evaporative Cooler - Maint Functioning			Each	-	-	-	-	-	-
67	Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	-
68	Evaporative Cooler Maintenance [1]			Home	-	-	-	-	-	-
69	Fan Control Adjust			Each	-	-	-	-	-	-
70	Furnace Clean and Tune [1]			Home	-	-	-	-	-	-
71	HVAC Air Filter Service			Each	-	-	-	-	-	-
72	Range Hood			Home	-	-	-	-	-	-
73	Refrigerant Change Adjustment			Each	-	-	-	-	-	-
74	<b>Lighting</b>									
75	Exterior Hard wired LED fixtures			Each	-	-	-	-	-	-
76	LED A-Lamps			Each	-	-	-	-	-	-
77	LED Reflector Bulbs			Each	-	-	-	-	-	-
78	Removed - Interior Hard wired LED fixtures [1]			Each	-	-	-	-	-	-
79	Removed - LED Night Light [1]			Each	-	-	-	-	-	-
80	Removed - LED Torchiers [1]			Each	-	-	-	-	-	-
81	Removed - Occupancy Sensor [1]			Each	-	-	-	-	-	-
82	<b>Miscellaneous</b>									
83	Air Purifier [1]			Home	-	-	-	-	-	-
84	CO and Smoke Alarm [1]			Each	-	-	-	-	-	-
85	Cold Storage [1]			Each	-	-	-	-	-	-
86	Comprehensive Home Health and Safety Check-up [1]			Home	-	-	-	-	-	-
87	Pool Pumps [1]			Each	-	-	-	-	-	-
88	Power Strip [1]			Each	-	-	-	-	-	-
89	Power Strip Tier II			Each	-	-	-	-	-	-
90	<b>Pilots</b>									
91										
92	<b>Customer Enrollment</b>									
93	ESA Outreach & Assessment			Home	-	-	-	-	-	-
94	ESA In-Home Energy Education			Home	-	-	-	-	-	-
95										
96	<b>Total Savings/Expenditures</b>									
97										
98	Total Households Weatherized									
99										
100	<b>CSD MF Tenant Units Treated</b>									
101										
102										
103										
104										
105										
106	<b>ESA Program - CSD Leveraging</b>									
107	<b>Administration</b> [3]									
108	<b>Direct Implementation (Non-Incentive)</b> [4]									
109	<b>Direct Implementation</b> [5]									
110										
111	<b>TOTAL CSD Leveraging COSTS</b>									
112										
113	PG&E does not have any leveraging data with CSD to report for this reporting period.									
114	[1] Measures not available to CSD for leveraging.									
115	[2] Total CSD YTD expenses are reported in ESA Table Summary.									
116	[3] Administration includes administration labor expenses.									
117	[4] Direct Implementation (Non-Incentive) includes Implementer expenses.									
118	[5] Direct Implementation includes expenses for installation of measures.									
119	NOTE: Any measures noted as 'NEW' have been added during the course of this program year.									
120	NOTE: Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.									
121	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C
1	<b>Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings per Treated Home/Common Area</b>		
2	<b>Pacific Gas and Electric Company</b>		
3	<b>Through February 28, 2025</b>		
4			
5	<b>Table 3A, ESA Program (SF, MH)</b>		
6	Annual kWh Savings		3,750,854
7	Annual Therm Savings		166,168
8	Lifecycle kWh Savings		44,677,351
9	Lifecycle Therm Savings		1,825,474
10	Current kWh Rate		\$0.24
11	Current Therm Rate		\$2.31
12	Average 1st Year Bill Savings / Treated households		\$194.48
13	Average Lifecycle Bill Savings / Treated Household		\$1,757.63
14			
15	<b>Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) <sup>[1]</sup></b>		
16	Annual kWh Savings		680,357
17	Annual Therm Savings		26,496
18	Lifecycle kWh Savings		7,992,901
19	Lifecycle Therm Savings		254,371
20	Current kWh Rate	\$	0.21
21	Current Therm Rate	\$	2.13
22	Average 1st Year Bill Savings / Treated households	\$	100.13
23	Average Lifecycle Bill Savings / Treated Household	\$	877.65
24			
25	<b>Table 3C, ESA Program - Multifamily Whole Building (MFWB)</b>		
26	Annual kWh Savings		340,449
27	Annual Therm Savings		8,530
28	Lifecycle kWh Savings		4,099,361
29	Lifecycle Therm Savings		98,749
30	Current kWh Rate	\$	0.56
31	Current Therm Rate	\$	1.78
32	Average 1st Year Bill Savings / Treated Property	\$	7,279.58
33	Average Lifecycle Bill Savings / Treated Property	\$	54,534.42
34			
35	<b>Table 3D, ESA Program - Pilot Plus <sup>[2]</sup></b>		
36	Annual kWh Savings		30,785
37	Annual Therm Savings		2,802
38	Lifecycle kWh Savings		519,313
39	Lifecycle Therm Savings		53,719
40	Current kWh Rate		\$0.25
41	Current Therm Rate		\$2.37
42	Average 1st Year Bill Savings / Treated Property		\$268.08
43	Average Lifecycle Bill Savings / Treated Property		\$3,327.88
44			
45	<b>Table 3E, ESA Program - Pilot Deep <sup>[2]</sup></b>		
46	Annual kWh Savings		42,558
47	Annual Therm Savings		5,900
48	Lifecycle kWh Savings		755,913
49	Lifecycle Therm Savings		98,255
50	Current kWh Rate		\$0.26
51	Current Therm Rate		\$2.45
52	Average 1st Year Bill Savings / Treated Property		\$500.22
53	Average Lifecycle Bill Savings / Treated Property		\$6,018.38
54			
55	<b>Table 3F, ESA Program - Building Electrification (SCE Only)</b>		
56	Annual kWh Savings		-
57	Annual Therm Savings		-
58	Lifecycle kWh Savings		-
59	Lifecycle Therm Savings		-
60	Current kWh Rate	\$	-
61	Current Therm Rate	\$	-
62	Average 1st Year Bill Savings / Treated Households	\$	-
63	Average Lifecycle Bill Savings / Treated Households	\$	-
64			
65	<b>Table 3G, ESA Program - CSD Leveraging</b>		
66	Annual kWh Savings		-
67	Annual Therm Savings		-
68	Lifecycle kWh Savings		-
69	Lifecycle Therm Savings		-
70	Current kWh Rate	\$	-
71	Current Therm Rate	\$	-
72	Average 1st Year Bill Savings / Treated Households	\$	-
73	Average Lifecycle Bill Savings / Treated Households	\$	-
74			
75	<b>Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Pilot Plus and Pilot Deep <sup>[3]</sup></b>		
76	Annual kWh Savings		4,845,003
77	Annual Therm Savings		209,897
78	Lifecycle kWh Savings		58,044,838
79	Lifecycle Therm Savings		2,330,569
80	Current kWh Rate		\$0.23
81	Current Therm Rate		\$2.27
82	Average 1st Year Bill Savings / Treated Households		\$173.41
83	Average Lifecycle Bill Savings / Treated Households		\$1,578.28
84			
85	[1] Separating MFWB in-unit savings summary from the CAM and Whole Building measures savings because they are calculated using different residential rates.		
86	[2] ESA Pilot Plus and Pilot Deep uses the same formulas to calculate values as Main ESA, but the variables such as measure savings and expected useful life may differ. The pilot will initially estimate energy savings with energy modeling software.		
87	[3] Summary is the sum of ESA Main, MFWB In-Unit, Pilot Plus Pilot Deep, BE, CSD Leveraging. MFWB is excluded because the program uses different residential rates and measures.		

Energy Savings Assistance Program Table 4 - Homes/Buildings Treated									
Pacific Gas and Electric Company									
Through February 28, 2025									
Table 43. EISA Program (EP, MS)									
County	Rural (1)	Urban	Total	Rural	Urban	Total			
Eligible Households (1)									
ALBERTA	154,861	154,861	309,722	1,173	1,173	2,346			
BLAND	6,604	0	6,604	10	0	10			
CLATSOP	1,429	29,353	30,782	17	23	40			
CLATSOP	861	0	8,611	4	0	4			
CLATSOP	299	0	2,988	13	0	13			
CLATSOP	0	95,498	95,498	13	350	363			
CLATSOP	724	0	7,238	15	0	15			
CLATSOP	48	150,172	150,172	2	543	545			
CLATSOP	0	0	4,618	15	0	15			
CLATSOP	23,538	0	23,538	15	0	15			
CLATSOP	0	0	0	0	0	0			
CLATSOP	200,709	47,310	117,596	167	333	500			
CLATSOP	95,514	0	9,515	11	0	11			
CLATSOP	1,658	0	16,584	1	0	1			
CLATSOP	1,255	0	1,255	0	0	0			
CLATSOP	1,686	16,460	17,446	41	135	176			
CLATSOP	0	27,321	31,373	1	25	26			
CLATSOP	3,811	0	3,811	0	0	0			
CLATSOP	1,983	0	19,831	139	18	157			
CLATSOP	2,288	24,486	44,489	0	0	0			
CLATSOP	5,091	45,473	51,565	66	171	237			
CLATSOP	0	12,455	12,455	0	0	0			
CLATSOP	11,841	0	11,841	0	0	0			
CLATSOP	11,595	23,155	34,750	4	26	30			
CLATSOP	21,711	0	2,171	0	0	0			
CLATSOP	0	179,453	179,453	221	231	452			
CLATSOP	6,765	0	6,765	0	0	0			
CLATSOP	752	0	752	0	0	0			
CLATSOP	0	161,669	161,669	0	285	285			
CLATSOP	10,244	62,321	108,455	25	410	435			
CLATSOP	1,951	12,459	32,500	33	11	44			
CLATSOP	0	63,254	63,254	1	172	173			
CLATSOP	14,472	18,669	21,278	1	9	10			
CLATSOP	4,952	133,864	138,816	14	273	287			
CLATSOP	0	27,218	27,218	0	27	27			
CLATSOP	137,171	12,445	36,491	155	13	168			
CLATSOP	3,468	0	3,468	0	0	0			
CLATSOP	19	0	19	0	0	0			
CLATSOP	0	46,495	46,495	0	209	209			
CLATSOP	0	52,361	55,371	13	232	245			
CLATSOP	35,338	28,489	116,866	114	38	152			
CLATSOP	0	15,159	15,159	0	0	0			
CLATSOP	10,414	0	10,414	155	0	155			
CLATSOP	0	0	0	0	0	0			
CLATSOP	6,536	245	6,451	120	1	121			
CLATSOP	1,046	0	1,046	0	0	0			
CLATSOP	0	27,354	27,354	0	34	34			
CLATSOP	0	0	0	0	0	0			
CLATSOP	10,723	1,042,829	1,032,107	1,434	5,174	6,608			
Total									
Eligible households are based on 2014 Elgible Properties. In April 2025, PG&E, on behalf of the IOUs, will file the Annual Estimates of C&IE Elgible Customers and Related Information.									
Table 4b. EISA Program - Multifamily (Non-Building (Non-Building))									
County	Rural (1)	Urban	Total	Rural	Urban	Total			
Eligible Households (1)									
ALBERTA	0	0	0	0	285	285			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	4	4			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	7	7			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	416	416			
ALBERTA	0	0	0	0	13	13			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	23	23			
ALBERTA	0	0	0	0	13	13			
ALBERTA	0	0	0	0	2	2			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	1	1			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	124	124			
ALBERTA	0	0	0	0	143	143			
ALBERTA	0	0	0	0	17	17			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	28	28			
ALBERTA	0	0	0	0	30	30			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	1	1			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0	0	0			
ALBERTA	0	0	0	0					

1	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
2	Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary																
3	Pacific Gas and Electric Company																
4	Through February 28, 2025																
5	Table 5A, ESA Program (SF, MH)																
6		Gas & Electric				Gas Only				Electric Only				Total			
7		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
8			Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
9	January	2,583	71,138	679,363	403	232	8,511	1,574	1	285	(541)	1,067,568	232	3,100	79,108	1,748,505	635
10	February	2,794	78,177	769,210	476	279	9,457	1,459	1	375	(575)	1,231,680	295	3,448	87,060	2,002,349	731
11	March																
12	April																
13	May																
14	June																
15	July																
16	August																
17	September																
18	October (4)																
19	November																
20	December																
21	YTD	5,377	149,315	1,448,573	878	511	17,969	3,033	1	660	(1,116)	2,299,249	486	6,548	166,168	3,750,854	1,366
22	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2.																
23	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																
24																	
25	Table 5B, ESA Program - MFWB In-Unit																
26		Gas & Electric				Gas Only				Electric Only				Total			
27		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
28			Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
29	Month																
30	January	3278	10,704	290,599	64	166	885	(1,431)	(0)	425	(9)	51,449	13	3869	11,580	340,616	77
31	February	3,265	14,526	284,443	81	146	516			754	(22)	56,855	18	4,165	15,020	341,299	99.02
32	March																
33	April																
34	May																
35	June																
36	July																
37	August																
38	September																
39	October																
40	November																
41	December																
42	YTD	6,543	25,230	575,042	145	312	1,400	(1,431)	(0)	1,179	(32)	108,304	31	8,034	26,599	681,915	176
43	YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2A.																
44	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.; This December monthly report has corrected a query error that result in erroneous treatment and savings values in the 2024 Jan-Nov monthly reports.																
45																	
46	Table 5C, ESA Program - Multifamily Whole Building (MFWB-CAM/WB)																
47		Gas & Electric				Gas Only				Electric Only				Total			
48		# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
49			Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
50	Month																
51	January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
52	February	-	-	-	-	1	621	-	-	-	-	-	-	-	-	-	-
53	March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
54	April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
55	May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
56	June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
57	July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
58	August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
59	September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
60	October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
61	November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
62	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
63	YTD	-	-	-	-	1	621	-	-	-	-	-	-	-	-	-	0
64																	
65	Table 5D, ESA Program - Pilot Plus and Pilot Deep [2][3]																
66		Gas & Electric				Gas Only [1]				Electric Only [1]				Total			
67		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
68			Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
69	Month																
70	January	46	4,058	34,044	43	-	-	-	-	-	-	-	46	4,058	34,044	43	
71	February	58	4,644	39,299	45	-	-	-	-	-	-	-	58	4,644	39,299	45	
72	March																
73	April																
74	May																
75	June																
76	July																
77	August																
78	September																
79	October																
80	November																
81	December																
82	YTD	104	8,702	73,343	88	-	-	-	-	-	-	-	104	8,702	73,343	88	
83																	
84	Table 5E, ESA Program - Building Electrification (SCE Only)																
85		Gas & Electric				Gas Only				Electric Only				Total			
86		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
87			Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
88	Month																
89	January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
90	February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
91	March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
92	April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
93	May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
94	June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
95	July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
96	August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
97	September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
98	October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
99	November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
100	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
101	YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
102																	
103	Table 5F, ESA Program - CSD Leveraging																
104		Gas & Electric				Gas Only				Electric Only				Total			
105		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
106			Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
107	Month																
108	January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
109	February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
110	March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
111	April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
112	May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
113	June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
114	July	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
115	August	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
116	September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
117	October	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
118	November	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
119	December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
120	YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0
121																	
122	[1] PG&E is primarily treating dual-fuel (gas and electric) customers through ESA Pilot Plus and Deep. Limited home treatment is anticipated at electric-only and gas-only properties.																
123	[2] Pilot Plus/Deep energy savings are reported based on best available information at the time. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable (typically 12 months post installation).																
124	[3] Pilot Plus/Deep project savings will be reported when projects have been fully closed (i.e. inspected, issues resolved, permits closed as applicable) and reported by Pilot Implementer to PG&E.																
125																	
126	Note: YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month in Table 2B.																
127	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies [1]															
2	Pacific Gas and Electric Company															
3	Through February 28, 2025															
4		Authorized 2021-26 Funding			Current Month Expenses [8]			Year to Date Expenses [8]			Cycle to Date Expenses [8]			% of Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																
7	Virtual Energy Coach	\$689,000	\$611,000	\$1,300,000	\$0	\$0	\$0	\$0	\$0	\$0	(\$298)	(\$265)	(\$563)	0%	0%	0%
8	ESA Pilot Plus and Pilot Deep	\$23,273,909	\$20,639,127	\$43,913,036	\$302,707	\$268,438	\$571,145	\$962,905	\$853,897	\$1,816,803	\$8,853,786	\$7,851,471	\$16,705,257	38%	38%	38%
9																
10	<b>Total Pilots</b>	<b>\$23,962,909</b>	<b>\$21,250,127</b>	<b>\$45,213,036</b>	<b>\$302,707</b>	<b>\$268,438</b>	<b>\$571,145</b>	<b>\$962,905</b>	<b>\$853,897</b>	<b>\$1,816,803</b>	<b>\$8,853,488</b>	<b>\$7,851,206</b>	<b>\$16,704,694</b>	<b>37%</b>	<b>37%</b>	<b>37%</b>
11																
12	<b>Studies [2]</b>															
13	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [3]	\$52,125	\$22,875	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$42,169	\$32,720	\$74,890	81%	143%	100%
14	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$35,250	\$75,000	\$1,723	\$1,528	\$3,250	\$3,445	\$3,055	\$6,500	\$22,518	\$19,969	\$42,487	57%	57%	57%
15	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study [4]	\$39,750	\$35,250	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
16	Joint IOU - Statewide CARE-ESA Categorical Study [5]	\$11,925	\$10,575	\$22,500	\$0	\$0	\$0	\$0	\$0	\$0	\$11,922	\$10,572	\$22,494	100%	100%	100%
17	Load Impact Evaluation Study [6]	\$238,500	\$211,500	\$450,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
18	Equity Criteria and Non Energy Benefits Evaluation (NEB's) [6]	\$79,500	\$70,500	\$150,000	\$7,147	\$6,338	\$13,485	\$14,294	\$12,676	\$26,970	\$42,882	\$38,027	\$80,909	54%	54%	54%
19	Rapid Feedback Research and Analysis [7]	\$159,000	\$141,000	\$300,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
20	Joint IOU - Process Evaluation Studies (1-4 Studies) [6]	\$79,500	\$70,500	\$150,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
21																
22	<b>Total Studies</b>	<b>\$700,050</b>	<b>\$597,450</b>	<b>\$1,297,500</b>	<b>\$8,869</b>	<b>\$7,865</b>	<b>\$16,735</b>	<b>\$17,739</b>	<b>\$15,731</b>	<b>\$33,470</b>	<b>\$119,491</b>	<b>\$101,289</b>	<b>\$220,780</b>	<b>17%</b>	<b>17%</b>	<b>17%</b>
23	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.															
24																
25																
26	[1] Funding for studies is not solely supported via the ESA program budget; some studies are jointly supported via the CARE budget.															
27	[2] Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding amounts listed reflect PG&E's 30% allocation among the IOUs, except for PG&E-only studies including the "Rapid Feedback Research and Analysis". Final authorized budgets may be adjusted by the ESA/CARE Studies Working Group per D.21-06-015.															
28	[3] PG&E's Advice Letter 4193-G/5718-E approved Joint Utilities' 2022 LINA Study for \$500,000. SCE held the statewide contract for this co-funded study, which was completed in December 2022. PG&E's 30% allocation is \$150,000, funded 50/50 via the ESA and CARE budgets.															
29	[4] Authorized per D.21-06-015, the 2025 and 2028 Low Income Needs Assessment (LINA) are required to be completed by Dec 2025 and Dec 2028, respectively.															
30	[5] Authorized per D.21-06-015, the Categorical Study is funded 50/50 via the ESA and CARE budgets.															
31	[6] Authorized per D.21-06-015, to be conducted during PY 2023-26.															
32	[7] Authorized per D.21-06-015, for each IOU to use for IOU-specific studies as needed. Unused annual budget may be carried forward until the end of the cycle.															

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	A	B	C	D	E	F	G
1	<b>Energy Savings Assistance Program Table 8 - Clean Energy Referral, Leveraging, and Coordination</b> <b>Pacific Gas and Electric Company</b> <b>Through February 28, 2025</b>						
2							
3							
4							
5	Partner	Brief Description of Effort	# of Referral [1]	# of Leveraging [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
6	LIHEAP	When a home does not qualify for R&R measures in ESA, contractors connect the customer to LIHEAP contractors.	371	31	83	6	56
7	CSD	Coordination and collaboration with SPOC to support multifamily customers to learn about program opportunities applicable to multifamily properties.	3	0	0	0	2
8	DAC-SASH	Coordination with the DAC Single-family Affordable Solar Homes Program Administrator, GRID Alternatives, on referrals and homes treated.	N/A	N/A	N/A	32	N/A*
9	ESA Water-Energy Coordination Program	Allows ESA contractors to offer water conservation measures while they treat ESA customers. Water Agencies select from a standardized menu of options that can include replacing toilets, leak detection, meter checks, etc. Water offerings are paid by each participating Water Agency.	N/A	175	N/A	N/A	N/A
10	SMUD	ESA Subcontractor provides customer with contact information for SMUD for possible assistance.	0	0	0	0	0
11	[*] Enrollment data in review. [1] # of referrals includes leads provided to a Partner Program by ESA. [2] # of leveraging accounts for households that have received treatments by both ESA and the Partner Program where there were shared resources/cost, such as Direct Tech, CSD, Water Energy, Refrigerator, etc. [3] # of coordination efforts include joint marketing activities by ESA and its Partner Program. These joint marketing activities may include social media, leave behinds, customer outreach events and activities. [4] # of customer leads includes leads provided to ESA by partner programs. [5] # of enrollments includes customer leads that result in actual ESA enrollments/treatment. It does not include leads that are in the intake process or have been treated in prior years.						
12							
13							
14							
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	A	B	C
1	<b>Energy Savings Assistance Program Table 9 - Tribal Outreach</b> <b>Pacific Gas and Electric Company</b> <b>Through February 28, 2025</b>		
2			
3			
4			
5	<b>OUTREACH STATUS</b>	<b>Quantity (Includes CARE, FERA, and ESA)</b>	<b>List of Participating Tribes</b>
6	Tribes Completed and ESA Meet & Confer	0	
7	Tribes requested outreach materials or applications	0	
8	Federally Recognized Tribes who have not accepted an offer to Meet and Confer	0	
9	Non-Federally Recognized Tribes who participated in Meet & Confer	0	
10	Tribes and Housing Authority sites involved in Focused Project/ESA	1	North Fork Rancheria
11	Partnership offers on Tribal Lands	102	<b>(Federally-Recognized Tribes)</b> Bear River Band of the Rohnerville Rancheria, Big Lagoon Rancheria, Big Sandy Rancheria, Big Valley Band Rancheria, Blue Lake Rancheria, Buena Vista Rancheria of Mi-Wuk Indians, Cachil DeHe Band of Wintun Indians of the Colusa Indian Community, Cahto Tribe (Laytonville), California Valley Miwok Tribe, Chicken Ranch Rancheria, Cloverdale Rancheria of Pomo Indians of California, Cold Springs Rancheria, Cortina Rancheria, Coyote Valley Band of Pomo Indians, Dry Creek Rancheria of Pomo Indians, Elem Indian Colony, Enterprise Rancheria, Federated Indians of Graton Rancheria, Greenville Rancheria, Grindstone Indian Rancheria, Guidiville Indian Rancheria, Habematolel Pomo of Upper Lake, Hoopa Valley Tribe, Hopland Band of Pomo Indians, Ione Band of Miwok Indians of California, Jackson band of Mi-Wuk Indians, Kashia Band of Pomo Indians of the Stewart's Point Rancheria, Karuk Tribe, Lower Lake (Koi Tribe), Lytton Rancheria of California, Manchester Band of Pomo Indians, Mechoopda Indian Tribe, Middletown Rancheria of Pomo Indians, Mooretown Rancheria, North Fork Rancheria, Paskenta Band of Nomlaki Indians, Picayune Rancheria of Chukchansi Indians, Pinoleville Pomo Nation, Pit River Tribe, Potter Valley Tribe, Redding Rancheria, Redwood Valley, Little River Band of Rancheria of Pomo, Robinson Rancheria, Round Valley Reservation, Santa Ynez Band of Chumash Mission Indians, Scotts Valley Band of Pomo Indians, Sherwood Valley Rancheria, Shingle Springs Band of Miwok Indians, Susanville Indian Rancheria, Table Mountain Rancheria, Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA), Tejon Indian Tribe, Trinidad Rancheria, Tule River Indian Reservation, Tuolumne Band of Me-Wuk Indians, Tyme Maidu Tribe-Berry Creek Reservation, United Auburn Indian Community, Wilton Rancheria, Wiyot Tribe, Washoe Tribe of CA and NV, Yocha Dehe Wintun Nation, Yurok Tribe. <b>(Non-Federally Recognized Tribes):</b> Amah Mutsun Tribal Band, American Indian Council of Mariposa County (Southern Sierra Miwok Nation), Butte Tribal Council, Calaveras Band of Mi-Wuk Indians, California Choinumni Tribal Project, Chaushila Yokuts, Coastal Band of the Chumash Nation, Coastanoan Ohlone Rumsen-Mutsen Tribe, Dumna Wo-Wah Tribal Government, Dunlap Band of Mono Indians, Dunlap Band of Mono Indians Historical Preservation Society, Haslett Basin Traditional Committee, Honey Lake Maidu, Indian Canyon Mutsun Band of Costanoan, Kern Valley Indian Council, Kawaiisu Tribe, Kings River Choinumni Farm Tribe, Mishewal-Wappo Tribe of Alexander Valley, Muwekma Ohlone Indian Tribe, Nor-Rel-Muk Nation, North Fork Mono Tribe, Northern Band of Mono Yokuts, Noyo River Indian Community, Ohlone Indian Tribe, Salinan Tribe of Monterey San Luis Obispo and San Benito Counties, San Luis Obispo County Chumash Council, Shesheona Band of Mendocino Coast Pomo Indians, Sierra Mono Museum, Strawberry Valley Rancheria, The Mono Nation, Traditional Choinumni Tribe (East of Kings River), Trina Marine Ruano Family, Tsungwe Council, Tubatulabal Tribe, Wailaki Tribe, Winnemem Wintu Tribe, Wintu Tribe of Northern California, Wukchumni Tribal Council, Wuksachi Indian Tribe, Xolon Salinan Tribe.
12	Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	38	<b>Housing Authority Offices:</b> Bear River Band of Rohnerville Rancheria, Berry Creek Rancheria, Big Sandy Rancheria, Big Valley Rancheria, Cher-Ae Heights Indian Community of The Trinidad Rancheria, Cloverdale Rancheria, Dry Creek Rancheria, Elem Indian Colony, Enterprise Rancheria of Maidu Indians, Federated Indians of Graton Rancheria, Fort Independence Reservation, Greenville Rancheria, Hoopa Valley Tribe, Ione Band of Miwok Indians, Karuk Tribe, Laytonville Rancheria, North Fork Rancheria, Picayune Rancheria, Pinoleville Reservation, Pit River Tribes, Round Valley Reservation, Santa Rosa Rancheria Tachi-Yokut, Stewarts Point Rancheria (Kashaya Pomo), Susanville Indian Rancheria, Tejon Indian Tribe, Tule River Indian Tribe, Upper Lake Rancheria, Washoe Tribe, Wilton Rancheria, and Yurok Tribe. <b>TANF Offices:</b> California Department of Social Services CALWORKS and Family Resilience Branch, Federated Indians of Graton Rancheria, Hoopa Valley Tribe, Karuk Tribe, North Fork Rancheria, Susanville Indian Rancheria, Tuolumne Rancheria, and Owens Valley Career Development Center.
13	Housing Authority, TANF and Health Organizations offices who participated in Meet and Confer	0	

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Program Table 1 - Program Expenses</b> <b>Pacific Gas and Electric Company</b> <b>Through February 28, 2025</b>												
2													
3													
4		Authorized Budget [1]			Current Month Expenses [5]			Year to Date Expenses [5]			% of Budget Spent YTD		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$6,533,840	\$1,633,460	\$8,167,300	\$209,109	\$52,277	\$261,387	\$705,792	\$176,448	\$882,240	11%	11%	11%
7	Processing / Certification Re-certification	\$737,840	\$184,460	\$922,300	\$40,445	\$10,111	\$50,557	\$74,125	\$18,531	\$92,657	10%	10%	10%
8	Post Enrollment Verification	\$1,272,400	\$318,100	\$1,590,500	\$70,344	\$17,586	\$87,930	\$144,552	\$36,138	\$180,690	11%	11%	11%
9	IT Programming	\$953,360	\$238,340	\$1,191,700	\$96,693	\$24,173	\$120,866	\$173,560	\$43,390	\$216,950	18%	18%	18%
10	CHANGES Program [2]	\$420,000	\$105,000	\$525,000	\$10,714	\$2,679	\$13,393	(\$0)	(\$0)	(\$0)	0%	0%	0%
11	Studies and Pilots [3]	\$20,000	\$5,000	\$25,000	\$2,600	\$650	\$3,250	\$5,200	\$1,300	\$6,500	26%	26%	26%
12	Measurement and Evaluation [4]	\$160,000	\$40,000	\$200,000	\$0	\$0	\$0	\$8,000	\$2,000	\$10,000	5%	5%	5%
13	Regulatory Compliance	\$322,880	\$80,720	\$403,600	\$24,294	\$6,074	\$30,368	\$44,810	\$11,202	\$56,012	14%	14%	14%
14	General Administration	\$988,240	\$247,060	\$1,235,300	\$36,640	\$9,160	\$45,800	\$101,323	\$25,331	\$126,654	10%	10%	10%
15	CPUC Energy Division	\$146,800	\$36,700	\$183,500	\$1,292	\$323	\$1,615	\$3,207	\$802	\$4,009	2%	2%	2%
16													
17	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$11,555,360</b>	<b>\$2,888,840</b>	<b>\$14,444,200</b>	<b>\$492,132</b>	<b>\$123,033</b>	<b>\$615,165</b>	<b>\$1,260,569</b>	<b>\$315,142</b>	<b>\$1,575,712</b>	<b>11%</b>	<b>11%</b>	<b>11%</b>
18													
19	CARE Rate Discount [6]	\$560,765,600	\$140,191,400	\$700,957,000	\$71,312,740	\$26,278,655	\$97,591,395	\$151,133,521	\$54,168,376	\$205,301,897	27%	39%	29%
20													
21	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$572,320,960</b>	<b>\$143,080,240</b>	<b>\$715,401,200</b>	<b>\$71,804,871</b>	<b>\$26,401,688</b>	<b>\$98,206,560</b>	<b>\$152,394,090</b>	<b>\$54,483,518</b>	<b>\$206,877,608</b>	<b>27%</b>	<b>38%</b>	<b>29%</b>
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				\$1,777,081		\$1,777,081	\$3,886,307		\$3,886,307			
25	- CARE Surcharge Exemption [7]				\$7,054,508	\$2,962,171	\$10,016,679	\$16,616,445	\$6,069,376	\$22,685,821			
26	- kWh Surcharge Exemption												
27	- Vehicle Grid Integration Exemption												
28	Total Other CARE Rate Benefits				<b>\$8,831,589</b>	<b>\$2,962,171</b>	<b>\$11,793,760</b>	<b>\$20,502,752</b>	<b>\$6,069,376</b>	<b>\$26,572,127</b>			
29													
30	Indirect Costs												
31													
32	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 2.												
33	[2] D.15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein. D.21-06-015 approved funding for the CHANGES program through CARE program for PYs 2021-2026.												
34	[3] Reflects the budget and expenses for LINA study.												
35	[4] Reflects the budget and expenses for Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities.												
36	[5] Negative expenses may be due to accrual reversal as part of normal accounting process.												
37	[6] Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
38	[7] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge. The CARE discount exceeded the authorized amount. Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
39													
40													
41	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	
1	CARE Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate																													
2	Pacific Gas and Electric Company																													
3	Through February 28, 2025																													
4	5	New Enrollment									Recertification					Attrition (Drop Offs)					Enrollment		Total CARE Participants	Estimated CARE Eligible <sup>7</sup>	Enrollment Rate % (WX)	Total Residential Accounts <sup>6</sup>	Gas and Electric	Electric Only	Gas Only	
5		Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response <sup>4</sup>	Failed PEV	Failed Recertification	Other <sup>5</sup>	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)								
6		Inter-Utility <sup>1</sup>	Intra-Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																				
7	January	0	1,129	0	1,129	23,877	3,963	979	124	28,943	30,072	6,907	22,631	4,733	34,271		n/a	6,722	4,236	10,512	21,470	64,343	8,602	1,380,157	1,436,346	96%	5,703,458	866,815	346,214	167,128
8	February	0	1,130	0	1,130	21,749	3,936	887	94	26,666	27,796	15,248	19,912	4,677	39,837		n/a	6,378	4,186	12,891	23,455	67,633	4,341	1,384,498	1,436,346	96%	5,703,458	869,190	346,948	168,360
9	March																													
10	April																													
11	May																													
12	June																													
13	July																													
14	August																													
15	September																													
16	October																													
17	November																													
18	December																													
19	YTD Total	0	2,259	0	2,259	45,626	7,899	1,866	218	55,609	57,868	22,155	42,543	9,410	74,108		0	13,100	8,422	23,403	44,925	131,976	12,943	1,384,498	1,436,346	96%	5,703,458	869,190	346,948	168,360
20																														
21	<sup>1</sup> Enrollments via data sharing between the IOUs.																													
22	<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.																													
23	<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.																													
24	<sup>4</sup> PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.																													
25	<sup>5</sup> Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.																													
26	<sup>6</sup> Data represents total residential households.																													
27	<sup>7</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2024's estimate. In April 2025, PG&E, on behalf of the IOUs, expects to file the 2025 Annual Estimates of CARE Eligible Customers and Related Information.																													
28																														
29																														
30	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																													

	A	B	C	D	E	F	G	H	I
1	<b>CARE Program Table 3A - Post-Enrollment Verification Results (Model)</b>								
2	<b>Pacific Gas and Electric Company</b>								
3	<b>Through February 28, 2025</b>								
4	<b>Month</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible)<sup>1</sup></b>	<b>Total Households De-enrolled<sup>2</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
5	January	1,380,157	7,407	0.5%	-	-	-	-	-
6	February	1,384,498	7,194	0.5%	-	-	-	-	-
7	March								
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	<b>YTD Total</b>	<b>1,384,498</b>	<b>14,601</b>	<b>1.1%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>0.0%</b>
18									
19	<sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled.								
20	<sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21									
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
23									
24									
25	<b>CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)</b>								
26	<b>Pacific Gas and Electric Company</b>								
27	<b>Through February 28, 2025</b>								
28	<b>Month</b>	<b>Total CARE Households Enrolled</b>	<b>Households Requested to Verify<sup>1</sup></b>	<b>% of CARE Enrolled Requested to Verify Total</b>	<b>CARE Households De-enrolled (Due to no response)</b>	<b>CARE Households De-enrolled (Verified as Ineligible)<sup>2</sup></b>	<b>Total Households De-enrolled<sup>3</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total CARE Households De-enrolled</b>
29	January	1,380,157	1,329	0.1%	-	-	-	-	-
30	February	1,384,498	1,066	0.1%	-	-	-	-	-
31	March								
32	April								
33	May								
34	June								
35	July								
36	August								
37	September								
38	October								
39	November								
40	December								
41	<b>YTD Total</b>	<b>1,384,498</b>	<b>2,395</b>	<b>0.2%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>0.0%</b>
42									
43	<sup>1</sup> Includes all participants who were selected for high usage verification process.								
44	<sup>2</sup> Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.								
45	<sup>3</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.								
46									
47	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Program Table 4 - Enrollment by County</b> <b>Pacific Gas and Electric Company</b> <b>Through February 28, 2025</b>									
2										
3										
4	County	Estimated Eligible Households <sup>1</sup>			Total Households Enrolled <sup>2</sup>			Enrollment Rate <sup>3</sup>		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	Alameda	125,767	9	125,775	118,342	0	118,342	94%	0%	94%
7	ALPINE	0	111	111	0	13	13	n/a	12%	12%
8	AMADOR	0	5,091	5,091	0	4,193	4,193	0%	82%	82%
9	BUTTE	20,022	10,891	30,913	19,976	11,437	31,413	100%	105%	102%
10	CALAVERAS	17	7,552	7,569	11	4,977	4,988	64%	66%	66%
11	COLUSA	12	2,671	2,683	4	3,265	3,269	33%	122%	122%
12	CONTRA COSTA	85,115	1	85,116	88,875	0	88,875	104%	0%	104%
13	EL DORADO	5,945	4,474	10,420	5,635	5,384	11,019	95%	120%	106%
14	FRESNO	128,037	148	128,185	150,142	76	150,218	117%	51%	117%
15	GLENN	0	3,707	3,707	0	4,474	4,474	0%	121%	121%
16	HUMBOLDT	0	22,296	22,296	0	17,726	17,726	n/a	80%	80%
17	KERN	38,306	55,246	93,553	48,753	66,553	115,306	127%	120%	123%
18	KINGS	124	7,779	7,903	122	9,581	9,703	98%	123%	123%
19	LAKE	0	14,507	14,507	0	12,451	12,451	n/a	86%	86%
20	LASSEN	0	245	245	0	162	162	n/a	66%	66%
21	MADERA	12,974	5,305	18,279	17,360	5,412	22,772	134%	102%	125%
22	MARIN	16,420	0	16,420	13,314	0	13,314	81%	n/a	81%
23	MARIPOSA	25	3,721	3,746	18	2,178	2,196	72%	59%	59%
24	MENDOCINO	9	15,382	15,391	1	10,149	10,150	11%	66%	66%
25	MERCED	16,222	18,037	34,259	19,090	20,961	40,051	118%	116%	117%
26	MONTEREY	33,811	4,314	38,125	33,920	5,621	39,541	100%	130%	104%
27	NAPA	12,618	1	12,618	10,040	0	10,040	80%	0%	80%
28	NEVADA	7	10,929	10,936	1	8,959	8,960	15%	82%	82%
29	PLACER	18,982	10,918	29,900	14,226	7,164	21,390	75%	66%	72%
30	PLUMAS	52	2,747	2,799	10	1,373	1,383	19%	50%	49%
31	SACRAMENTO	120,007	0	120,007	88,729	0	88,729	74%	n/a	74%
32	SAN BENITO	86	3,834	3,920	83	5,292	5,375	96%	138%	137%
33	SAN BERNARDINO	50	300	350	15	238	253	30%	79%	72%
34	SAN FRANCISCO	67,749	0	67,749	50,832	0	50,832	75%	n/a	75%
35	SAN JOAQUIN	65,273	8,711	73,984	78,174	9,068	87,242	120%	104%	118%
36	SAN LUIS OBISPO	11,682	17,419	29,102	5,719	14,366	20,085	49%	82%	69%
37	SAN MATEO	41,211	0	41,211	35,642	0	35,642	86%	n/a	86%
38	SANTA BARBARA	17,109	1,177	18,286	19,417	797	20,214	113%	68%	111%
39	SANTA CLARA	97,423	2,445	99,867	98,950	3,056	102,006	102%	125%	102%
40	SANTA CRUZ	24,783	8	24,790	17,168	1	17,169	69%	13%	69%
41	SHASTA	12,171	11,742	23,913	8,976	8,245	17,221	74%	70%	72%
42	SIERRA	5	327	333	1	121	122	19%	37%	37%
43	SISKIYOU	0	20	20	0	5	5	n/a	25%	25%
44	SOLANO	41,028	0	41,028	42,366	0	42,366	103%	n/a	103%
45	SONOMA	40,308	2,595	42,902	37,511	2,428	39,939	93%	94%	93%
46	STANISLAUS	29,225	24,947	54,172	22,491	21,413	43,904	77%	86%	81%
47	SUTTER	10,903	0	10,903	12,632	0	12,632	116%	0%	116%
48	TEHAMA	8	9,613	9,621	5	10,841	10,846	63%	113%	113%
49	TRINITY	0	503	503	0	267	267	n/a	53%	53%
50	TULARE	656	7,065	7,721	348	9,500	9,848	53%	134%	128%
51	TUOLUMNE	0	8,813	8,813	0	6,484	6,484	n/a	74%	74%
52	YOLO	25,883	1	25,884	20,063	2	20,065	78%	169%	78%
53	YUBA	10,593	124	10,717	11,211	92	11,303	106%	74%	105%
54	<b>Total</b>	<b>1,130,619</b>	<b>305,727</b>	<b>1,436,346</b>	<b>1,090,173</b>	<b>294,325</b>	<b>1,384,498</b>	<b>96%</b>	<b>96%</b>	<b>96%</b>
55										
56	<sup>1</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2024's estimate. In April 2025, PG&E, on behalf of the IOUs, will file the 2025 Annual Estimates of CARE Eligible Customers and Related Information.									
57	<sup>2</sup> Total Households Enrolled includes submeter tenants.									
58	<sup>3</sup> Penetration Rate and Enrollment Rate are the same value.									
59										
60	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	<b>CARE Program Table 5 - Recertification Results</b> <b>Pacific Gas and Electric Company</b> <b>Through February 28, 2025</b>							
2								
3								
4	<b>Month</b>	<b>Total CARE Households</b>	<b>Households Requested to Recertify <sup>3</sup></b>	<b>% of Households Total (C/B)</b>	<b>Households Recertified<sup>1</sup></b>	<b>Households De-enrolled<sup>2</sup></b>	<b>Recertification Rate % (E/C)</b>	<b>% of Total Households De-enrolled (F/B)</b>
5	January	1,380,157	37,009	2.7%	-	-	-	-
6	February	1,384,498	18,267	1.3%	-	-	-	-
7	March							
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	<b>YTD</b>	<b>1,384,498</b>	<b>55,276</b>	<b>4.0%</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>0.0%</b>
18	<sup>1</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond. <sup>2</sup> Includes customers who did not respond or who requested to be de-enrolled. <sup>3</sup> Excludes count of customers automatically recertified through the probability model. Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							
19								
20								
21								
22								



	A	B	C	D	E	F	G
1	<b>CARE Program Table 6 - Capitation Contractors<sup>1</sup></b>						
2	<b>Pacific Gas and Electric Company</b>						
3	<b>Through February 28, 2025</b>						
4	Contractor	Contractor Type				Total Enrollments	
5		(Check one or more if applicable)				Current Month	Year-to-Date
6		Private	CBO	WMDVBE	LIHEAP		
7	Amador-Tuolumne Community Action Agency		x		x	1	1
8	American GI Forum		x			0	0
9	Asian American Pacific Islander Coalition of the North Bay		x			0	0
10	Bay Area Community Health		x			0	0
11	Breathe California		x			0	0
12	CATHOLIC CHARITIES DIOCESE of Fresno		x			2	2
13	Catholic Charities of East Bay (Oakland)		x			0	0
14	Central Coast Energy Services		x		x	36	56
15	Cesar Moncada (Moncada Outreach)		x			5	36
16	Chacon Sytems Inc.		x			0	0
17	Child Abuse Prevention Council of San Joaquin County		x			0	1
18	Community Action Marin		x		x	0	1
19	Community Action Partnership of Madera County		x		x	4	7
20	Community Resource Project Inc		x		x	37	76
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puente Comunitario		x			1	2
24	Fresno EOC		x		x	1	4
25	Independent Living Center of Kern County Inc		x			0	1
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	4	9
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			1	17
31	Sacred Heart Community Service		x		x	1	4
32	Spectrum Community Services		x			1	1
33	UpValley Family Centers		x			0	0
34	Valley Clean Air		x			0	0
35	Welcome Tech	x				0	0
36	<b>Total Enrollments</b>					<b>94</b>	<b>218</b>
37	<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.  Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						
38							
39							
40							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Program Table 7 - Expenditures for Pilots and Studies Pacific Gas and Electric Company Through February 28, 2025															
2																
3																
4	2024	Authorized 2021-2026 Budget			Current Month Expenses [1]			Year to Date Expenses [1]			Cycle to Date Expenses [1]			% of Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6																
7	Studies															
8	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$59,929	\$14,982	\$74,911	100%	100%	100%
9	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$2,600	\$650	\$ 3,250	\$5,200	\$1,300	\$ 6,500	\$33,989	\$8,497	\$ 42,487	57%	57%	57%
10	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$ 75,000	\$0	\$0	\$ -	\$0	\$0	\$ -	\$0	\$0	\$ -	0%	0%	0%
11	Joint IOU - Statewide CARE-ESA Categorical Study	\$18,000	\$4,500	\$ 22,500	\$0	\$0	\$ -	\$0	\$0	\$ -	\$17,995	\$4,499	\$ 22,494	100%	100%	100%
12	Total Studies	\$198,000	\$49,500	\$247,500	\$2,600	\$650	\$3,250	\$5,200	\$1,300	\$6,500	\$111,914	\$27,978	\$139,892	57%	57%	57%
13																
14	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.															
15																
16	[1] Negative cost was due to accrual reversal.															

	A	B	C	D	E
1	<b>CARE Program Table 8 - CARE and Disadvantaged Communities Enrollment Rate for Zip Codes Pacific Gas and Electric Company Through February 28, 2025</b>				
2					
3					
4					
5	<b>Total CARE Households Enrolled</b>				
6		<b>CARE Enrollment Rate for Zip Codes that have 10% or more disconnections [1]</b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]</b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)</b>	<b>CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate) [3]</b>
7	January	105%	104%	40%	50%
8	February	105%	104%	40%	50%
9	March				
10	April				
11	May				
12	June				
13	July				
14	August				
15	September				
16	October				
17	November				
18	December				
19	<b>Note:</b> [1] Disconnection Rates are based on the previous year. [2] Includes zip codes with >25% of customers with incomes less than 100% FPG. [3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC. Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				
20					
21					
22					
23					
24					

	A	B	C	D	E	F	G	H
1	CARE Program Table 8A - CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by Zip Code							
2	Pacific Gas and Electric Company							
3	Through February 28, 2025							
4								
5	ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections [1]		ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]		ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]
6	94535	1%		95364	6%		95814	38%
7	94517	56%		94720	8%		93721	61%
8	95703	57%		95375	10%		93608	84%
9	93442	62%		95335	16%		93206	88%
10	95934	73%		96125	18%		95422	89%
11	95945	96%		95113	25%		93701	91%
12	94602	96%		95064	28%		93710	92%
13	95252	97%		93405	29%		93301	92%
14	95665	104%		94704	30%		95652	95%
15	95346	110%		95488	33%		95333	99%
16								
17								
18	Notes:							
19	Zip codes with fewer than 100 customers are excluded for privacy reasons.							
20	[1] Disconnection Rates are based on the previous year.							
21	[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.							
22	[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.							

	A	B	C	D	E
1	<b>FERA Program Table 1 - Program Expenses</b> <b>Pacific Gas and Electric Company</b> <b>Through February 28, 2025</b>				
2					
3					
4		<b>Authorized Budget [1]</b>	<b>Current Month Expenses</b>	<b>Year to Date Expenses</b>	<b>% of Budget Spent YTD</b>
5	<b>FERA Program:</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>
6	Outreach	\$2,758,300	\$105,778	\$219,050	8%
7	Processing / Certification Re-certification	\$60,600	\$733	\$1,221	2%
8	Post Enrollment Verification	\$89,100	\$0	\$0	0%
9	IT Programming	\$0	\$0	\$0	0%
10	Pilot(s)	\$0	\$0	\$0	0%
11	Studies	\$0	\$0	\$0	0%
12	Regulatory Compliance	\$31,300	\$0	\$0	0%
13	General Administration	\$58,600	\$1,674	\$5,962	10%
14	CPUC Energy Division	\$0	\$0	\$0	0%
15	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$2,997,900</b>	<b>\$108,185</b>	<b>\$226,232</b>	<b>8%</b>
16	FERA Rate Discount	\$20,819,000	\$1,391,221	\$3,088,022	15%
17	<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$23,816,900</b>	<b>\$1,499,405</b>	<b>\$3,314,255</b>	<b>14%</b>
18	Indirect Costs				
19					
20	[1] Authorized Budget: Approved for PY 2025 in D.21-06-015, Attachment 1, Table 4.				
21					
22	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
1	FERA Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate																								
2	Pacific Gas and Electric Company																								
3	Through February 28, 2025																								
4		New Enrollment									Recertification				Attrition (Drop Offs)					Enrollment		Total FERA Participants	Estimated FERA Eligible <sup>5</sup>	Enrollment <sup>6</sup> Rate % (W/X)	
5		Automatic Enrollment				Self-Certification (Income or Categorical)				Total New Enrollment (E+J)	Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response <sup>4</sup>	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)				
6		Inter-Utility <sup>1</sup>	Intra-Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitatio n	Combined (F+G+H+I)															
7	January	0	38	0	38	798	245	43	1	1,087	1,125	615	162	0	777	n/a	64	382	346	792	1,902	333	39,745	156,547	25%
8	February	0	36	0	36	679	259	34	1	973	1,009	555	165	0	720	n/a	229	392	273	894	1,729	115	39,860	156,547	25%
9	March																								
10	April																								
11	May																								
12	June																								
13	July																								
14	August																								
15	September																								
16	October																								
17	November																								
18	December																								
19	YTD Total	0	74	0	74	1,477	504	77	2	2,060	2,134	1,170	327	0	1,497	n/a	293	774	619	1,686	3,631	448	39,860	156,547	25%
20																									
21	<sup>1</sup> Enrollments via data sharing between the IOUs.																								
22	<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.																								
23	<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.																								
24	<sup>4</sup> PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.																								
25	<sup>5</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2024's estimate. In April 2025, PG&E, on behalf of the IOUs, expects to file the 2025 Annual Estimates of CARE Eligible Customers and Related Information.																								
26																									
27	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																								

	A	B	C	D	E	F	G	H	I
1	<b>FERA Program Table 3A - Post-Enrollment Verification Results (Model)</b>								
2	<b>Pacific Gas and Electric Company</b>								
3	<b>Through February 28, 2025</b>								
4	<b>Month</b>	<b>Total FERA Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of FERA Enrolled Requested to Verify Total</b>	<b>FERA Households De-enrolled (Due to no response)</b>	<b>FERA Households De-enrolled (Verified as Ineligible)<sup>1</sup></b>	<b>Total Households De-enrolled<sup>2</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total FERA Households De-enrolled</b>
5	January	39,745	30	0.1%	-	-	-	-	-
6	February	39,860	29	0.1%	-	-	-	-	-
7	March								
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	<b>YTD Total</b>	<b>39,860</b>	<b>59</b>	<b>0.1%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>0.0%</b>
18									
19	<sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled.								
20	<sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
22									
23									
24	<b>FERA Table 3B Post-Enrollment Verification Results (Electric only High Usage)</b>								
25	<b>Pacific Gas and Electric Company</b>								
26	<b>Through February 28, 2025</b>								
27	<b>Month</b>	<b>Total FERA Households Enrolled</b>	<b>Households Requested to Verify</b>	<b>% of FERA Enrolled Requested to Verify Total</b>	<b>FERA Households De-enrolled (Due to no response)</b>	<b>FERA Households De-enrolled (Verified as Ineligible)<sup>1</sup></b>	<b>Total Households De-enrolled<sup>2</sup></b>	<b>% De-enrolled through Post Enrollment Verification</b>	<b>% of Total FERA Households De-enrolled</b>
28	January	39,745	78	0.2%	-	-	-	-	-
29	February	39,860	34	0.1%	-	-	-	-	-
30	March								
31	April								
32	May								
33	June								
34	July								
35	August								
36	September								
37	October								
38	November								
39	December								
40	<b>YTD Total</b>	<b>39,860</b>	<b>112</b>	<b>0.3%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>0.0%</b>
41									
42	<sup>1</sup> Includes customers verified as over income or who requested to be de-enrolled.								
43	<sup>2</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
44	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								



	A	B	C	D	E	F	G	H	I	J
1	<b>FERA Program Table 4 - Enrollment by County</b> <b>Pacific Gas and Electric Company</b> <b>Through February 28, 2025</b>									
2										
3										
4	County	Estimated Eligible Households <sup>1</sup>			Total Households Enrolled <sup>2</sup>			Enrollment Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6		13,029	1	13,030	3,266	0	3,266	25%	0%	25%
7	ALPINE	0	11	11	0	1	1	n/a	9%	9%
8	AMADOR	0	466	466	0	139	139	0%	30%	30%
9	BUTTE	2,145	1,050	3,194	516	269	785	24%	26%	25%
10	CALAVERAS	2	677	678	0	191	191	0%	28%	28%
11	COLUSA	1	465	467	0	91	91	0%	20%	19%
12	CONTRA COSTA	10,134	0	10,134	3,664	0	3,664	36%	0%	36%
13	EL DORADO	993	691	1,684	324	214	538	33%	31%	32%
14	FRESNO	16,448	21	16,469	4,237	4	4,241	26%	19%	26%
15	GLENN	0	586	586	0	118	118	0%	20%	20%
16	HUMBOLDT	0	1,697	1,697	0	357	357	n/a	21%	21%
17	KERN	5,422	8,486	13,908	1,566	1,189	2,755	29%	14%	20%
18	KINGS	23	1,415	1,438	4	280	284	18%	20%	20%
19	LAKE	0	1,035	1,035	0	274	274	n/a	26%	26%
20	LASSEN	0	7	7	0	2	2	n/a	30%	30%
21	MADERA	2,342	951	3,293	534	148	682	23%	16%	21%
22	MARIN	1,897	0	1,897	304	0	304	16%	n/a	16%
23	MARIPOSA	2	323	326	0	60	60	0%	19%	18%
24	MENDOCINO	1	1,012	1,013	0	225	225	0%	22%	22%
25	MERCED	2,139	2,248	4,387	494	720	1,214	23%	32%	28%
26	MONTEREY	6,590	844	7,435	1,074	168	1,242	16%	20%	17%
27	NAPA	1,847	0	1,847	353	0	353	19%	0%	19%
28	NEVADA	1	1,095	1,096	0	316	316	0%	29%	29%
29	PLACER	1,038	1,279	2,317	476	266	742	46%	21%	32%
30	PLUMAS	3	182	185	0	41	41	0%	23%	22%
31	SACRAMENTO	35	0	35	9	0	9	26%	n/a	26%
32	SAN BENITO	21	1,075	1,096	6	323	329	28%	30%	30%
33	SAN BERNARDINO	0	0	0	0	0	0	n/a	n/a	n/a
34	SAN FRANCISCO	4,789	0	4,789	884	0	884	18%	n/a	18%
35	SAN JOAQUIN	9,479	1,101	10,580	3,261	402	3,663	34%	37%	35%
36	SAN LUIS OBISPO	1,054	1,563	2,617	128	362	490	12%	23%	19%
37	SAN MATEO	6,369	0	6,369	1,285	0	1,285	20%	n/a	20%
38	SANTA BARBARA	3,035	209	3,244	312	23	335	10%	11%	10%
39	SANTA CLARA	14,672	393	15,065	3,782	148	3,930	26%	38%	26%
40	SANTA CRUZ	1,825	1	1,826	452	0	452	25%	0%	25%
41	SHASTA	650	698	1,348	182	189	371	28%	27%	28%
42	SIERRA	0	14	15	0	2	2	0%	14%	14%
43	SISKIYOU	0	0	0	0	0	0	n/a	0%	0%
44	SOLANO	5,371	0	5,371	1,998	0	1,998	37%	n/a	37%
45	SONOMA	4,945	338	5,283	1,226	94	1,320	25%	28%	25%
46	STANISLAUS	3	803	806	3	378	381	87%	47%	47%
47	SUTTER	1,945	0	1,945	564	0	564	29%	0%	29%
48	TEHAMA	1	1,174	1,175	0	291	291	0%	25%	25%
49	TRINITY	0	30	30	0	1	1	n/a	3%	3%
50	TULARE	99	1,066	1,165	13	147	160	13%	14%	14%
51	TUOLUMNE	0	867	867	0	233	233	n/a	27%	27%
52	YOLO	2,627	0	2,627	789	0	789	30%	0%	30%
53	YUBA	1,684	14	1,699	478	10	488	28%	71%	29%
54	<b>Total</b>	<b>122,661</b>	<b>33,886</b>	<b>156,547</b>	<b>32,184</b>	<b>7,676</b>	<b>39,860</b>	<b>26%</b>	<b>23%</b>	<b>25%</b>
55	<sup>1</sup> In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2024's estimate. In April 2025, PG&E, on behalf of the IOUs, will file the 2025 Annual Estimates of CARE Eligible Customers and Related Information. <sup>2</sup> Total Households Enrolled does not include submeter tenants.  Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									
56										
57										
58										
59										

	A	B	C	D	E	F	G	H
1	<b>FERA Program Table 5 - Recertification Results</b> <b>Pacific Gas and Electric Company</b> <b>Through February 28, 2025</b>							
2								
3								
4	<b>Month</b>	<b>Total FERA Households</b>	<b>Households Requested to Recertify <sup>2</sup></b>	<b>% of Households Total (C/B)</b>	<b>Households Recertified<sup>1</sup></b>	<b>Households De-enrolled</b>	<b>Recertification Rate % (E/C)</b>	<b>% of Total Households De-enrolled (F/B)</b>
5	January	39,745	528	1.3%	-	-	-	-
6	February	39,860	601	1.5%	-	-	-	-
7	March							
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	<b>YTD</b>	<b>39,860</b>	<b>1,129</b>	<b>2.8%</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>0.0%</b>
18								
19	<sup>1</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
20	<sup>2</sup> Excludes count of customers recertified through the probability model.							
21	<b>Note:</b> Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	<b>FERA Program Table 6 - Capitation Contractors<sup>1</sup></b>						
2	<b>Pacific Gas and Electric Company</b>						
3	<b>Through February 28, 2025</b>						
4	<b>Contractor</b>	<b>Contractor Type</b>				<b>Total Enrollments</b>	
5		<b>(Check one or more if applicable)</b>				<b>Current Month</b>	<b>Year-to-Date</b>
6		<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>		
7	AAPI		x			0	0
8	Amador-Tuolumne Community Action Agency		x		x	0	0
9	American GI Forum		x			0	0
10	Arriba Juntos		x			0	0
11	Bay Area Community Health		x			0	0
12	Breathe California		x			0	0
13	Catholic Charities of the East Bay		x			0	0
14	Catholic Daisies of Fresno		x			0	0
15	Central Coast Energy Services Inc		x		x	0	0
16	Cesar A Moncada DBA Moncada Outreach		x			2	2
17	Child Abuse Prevention Council of San Joaquin County		x			0	0
18	Community Action Marin		x		x	0	0
19	Community Action Partnership of Madera County		x		x	0	0
20	Community Resource Project Inc		x		x	0	0
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puente Comunitario		x			0	0
24	Fresno EOC		x		x	0	0
25	Independent Living Center of Kern County Inc		x			0	0
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	0	0
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			0	0
31	Resources for Independence Central Valley		x			0	0
32	Sacred Heart Community Service		x		x	0	0
33	UpValley Family Centers		x			0	0
34	Valley Clean Air		x			0	0
35	Welcome Tech	x				0	0
36	<b>Total Enrollments</b>					<b>2</b>	<b>2</b>
37							
38	<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
39							
40	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						