

Proposals for the Next Income- Qualified Program Proceeding

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Pui-Wa Li, Analyst

James Ahlstedt, Analyst

Electric Pricing and Customer Programs Branch



Agenda

- Proposals
 - Count weatherization provided through Low-Income Home Energy Assistance Program (LIHEAP) towards energy savings for Energy Saving Assistance (ESA)
 - Refer LIHEAP applicants to ESA
 - Refer and coordinate between ESA and a California Energy Commission's (CEC) program
 - Prioritize ESA and EE programs
 - Track ESA backlog
- Next Steps

Proposals

Reduce hardship and
improve energy efficiency

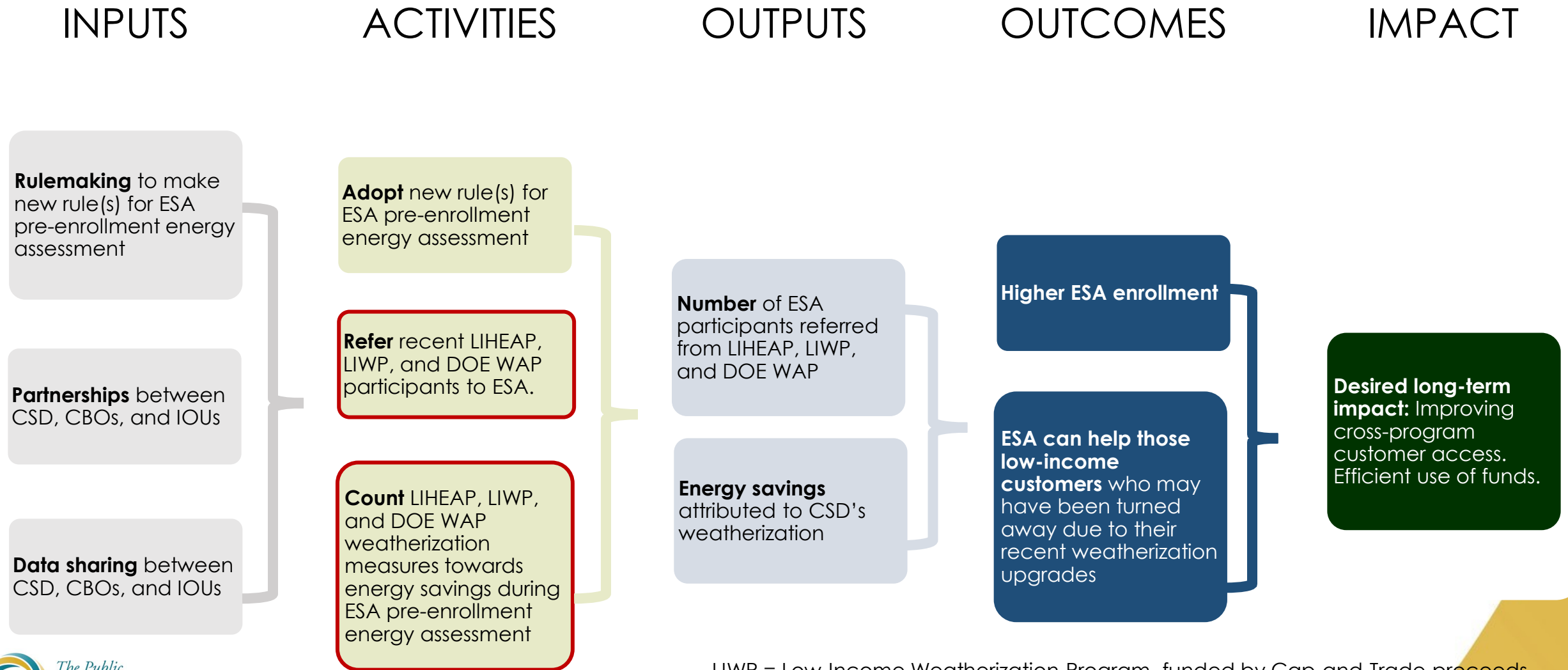
Objectives

- **Efficient use of ratepayer funds**
- **Lessen energy burden** for low-income households'
- **Better match customers** with programs providing the greatest benefits



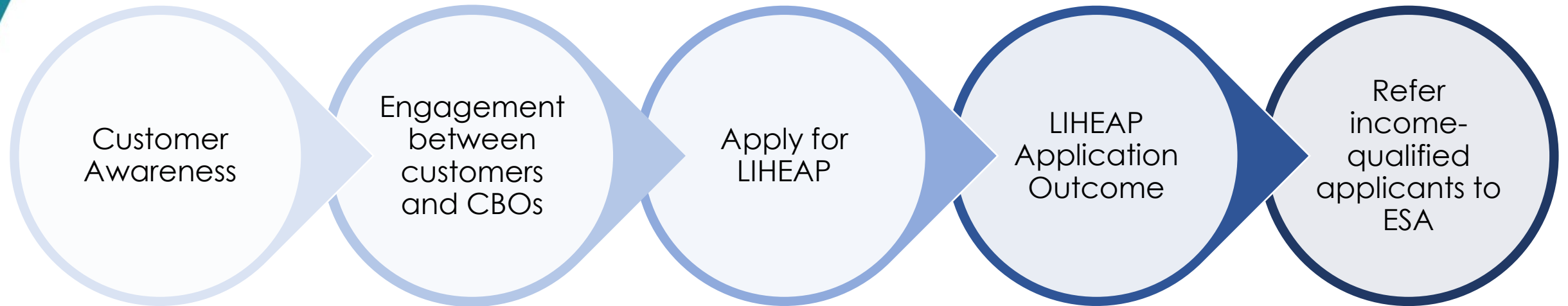
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Count recent CSD weatherization measures towards energy savings for ESA (from 2022 onwards)



LIWP = Low-Income Weatherization Program, funded by Cap-and-Trade proceeds
DOE WAP = Dept of Energy Weatherization Assistance Program

Refer income-qualified LIHEAP applicants to ESA to optimize funding use and alleviate hardship



- A customer with utility bill burden learns about LIHEAP

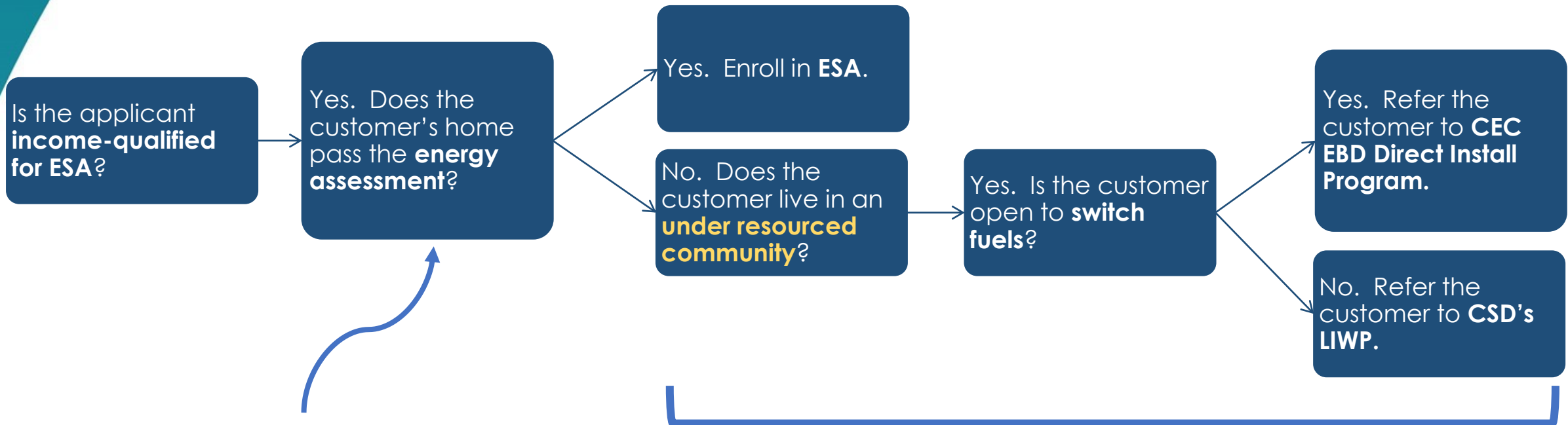
- The customer approaches the CBO administering LIHEAP or programs which meet ESA categorical eligibility

- The CBO processes the customer's LIHEAP application

- An applicant either receives or is denied LIHEAP benefits (e.g., bill assistance, weatherization)
- An income-qualified applicant can be denied due to LIHEAP oversubscription

- The CBOs refer income-qualified LIHEAP applicants to ESA

How ESA can coordinate with CEC's Equitable Building Decarbonization (EBD) Direct Install Program



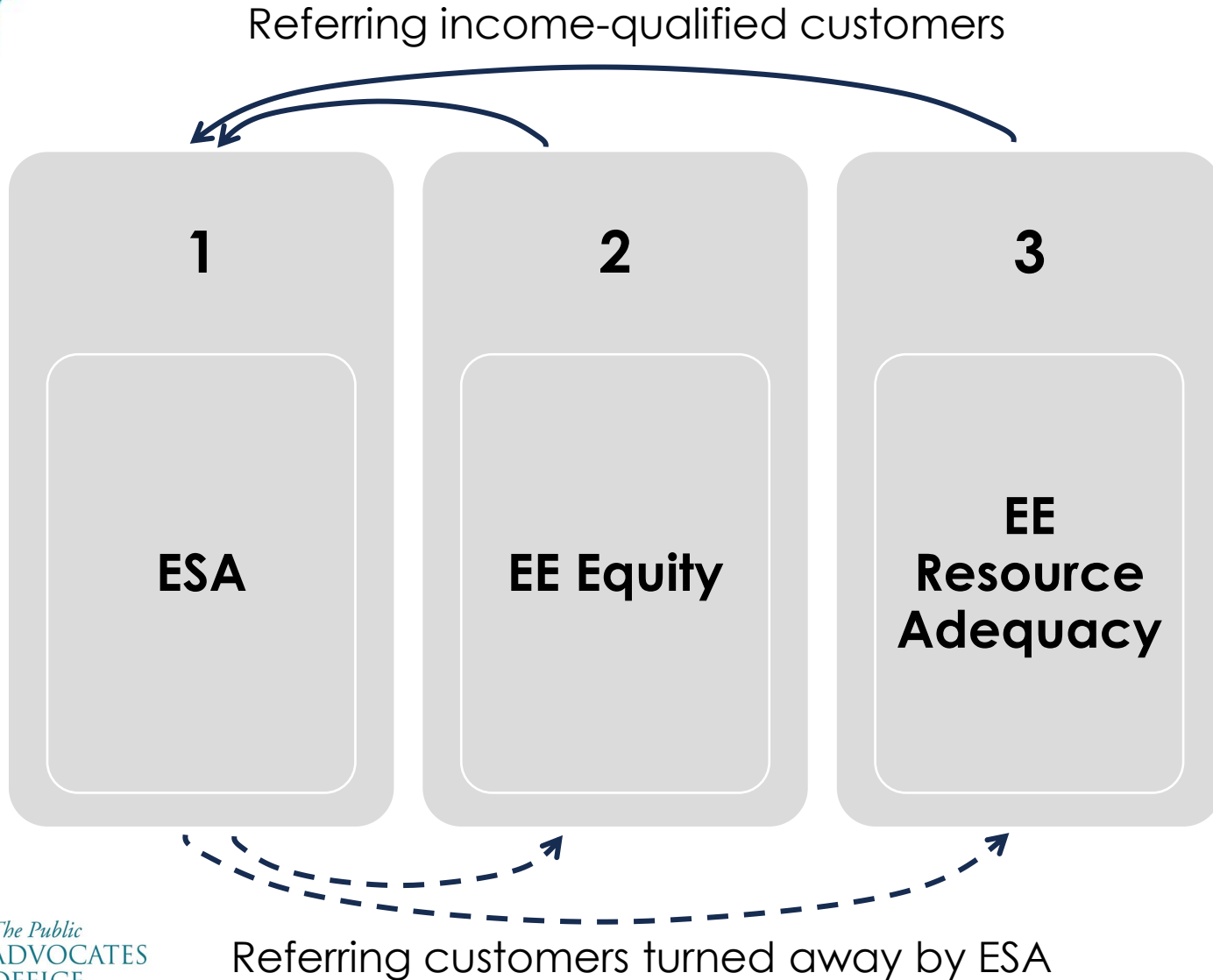
ESA can turn away customers if their home do not pass the energy assessment.

Refer income-qualified customers turned away by ESA to the CEC's EBD Direct Install Program

Defined eligibility criteria for under resourced communities

- DACs
- Low-income communities

Prioritize ESA over EE programs when enrolling customers



Recommendation

- Require EE implementers to refer income-qualified customers to ESA

Reasoning

- Reduce overlap between ESA and EE programs
- Some EE Multifamily programs require cost sharing while ESA does not

A reporting method to track the backlog of leads

ESA Main: Backlog of Customer Leads by Quarter

	(a)	(b)	(c) = (a) - (b)
For how long have the leads been opened?	# of Opened Leads	# of Homes Treated	Addition to Backlog
1 Quarter			
2 Quarters			
3 Quarters			
4 Quarters			
Over 4 Quarters			
Total			
Current Average Timeframe	XX months (as of August 2024)		

- Track the number of leads by:
 - How long have the leads been opened?
 - How many leads are added to the backlog?
- Advantages
 - Showing how timely the IOUs serve ESA customers

Next Steps



More information

We develop recommendations to ensure that energy, water, and communications services provided by investor-owned utilities are affordable, safe, and reliable.

Visit our website at www.publicadvocates.cpuc.gov

Contact Information:

Pui-Wa Li:

Pui-Wa.Li@cpuc.ca.gov

James Ahlstedt:

James.Ahlstedt@cpuc.ca.gov

(415) 703-3196