

# IOU TAC Presentation on Upcoming Low Income Application

October 25, 2024



# TAC Request for IOU Discussion

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**PRIORITIES WITHIN THE DECISION** – SPECIFICALLY CONFIRMING AFFORDABILITY AS A PRIMARY DELIVERABLE IN A CUSTOMER-CENTRIC ESA PROGRAM MODEL.

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**IMPLEMENTATION OF ALL FEASIBLE MEASURES** WITHIN THE ESA SERVICES MODEL.

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**INCORPORATION OF ENHANCED HEALTH, COMFORT, AND SAFETY MEASURES.**

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**FUEL SWITCHING, ELECTRIFICATION, AND ANY RELEVANT ESA PILOTS.**

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**INPUT ON DEVELOPING AN ESA LOGIC MODEL.**

# IOUs Guiding Principles for Next Program Cycle



Improve affordability for all  
ratepayers



Focus on customer need and  
“be more customer centric”



Support long term  
Decarbonization strategy

# Improve Affordability for All Ratepayers



- Establish clear, consistent, and reasonable ESA/CARE/FERA/MFWB Program goals, targets, metrics that aligns with program(s) focus
- Leverage other program funding (CEC's EBD, Electric Storage, SGIP's LI unspent, TECH)
- Update measure offerings to reduce energy burden, maximize household benefit, or otherwise customize measures to meet specific aims
- Allow budget flexibility; *such as*, having the ability to shift funds between program years and return funds at end of cycle
- Propose demonstrations or pilots, to address affordability considerations for clean energy transition

# Focus on Customer Needs and Benefits

## “Be Customer Centric”



- Strengthen program integrity by qualifying customers appropriately for CARE or FERA
- Standardize PEV and recertification processes across IOUs and implement best practices, prioritize data sharing and automation
- Increase FERA program participation
- Provide ESA customers with all qualifying measures (especially Health, Comfort, and Safety)

# Support Long-term Decarbonization



- Include panel upgrades and other home remediation/repairs to prioritize low-income customers in the energy transition
- Include methodology for savings calculations for fuel substitution
- Increase measure offerings, make-ready upgrades, and rate education with ability to use mid-cycle opportunities to support decarbonization policies and/or initiatives

# IOUs Logic Models

- Logic models are visual representations or diagrams that illustrate how a program or intervention is intended to work. They map out the relationships between program inputs, activities, outputs, and outcomes, and can be used to communicate program goals and objectives, as well as guide program design, implementation, and evaluation
- For the 2019 Program Application, some IOUs developed logic models due to the significant program changes being requested
- Currently, the IOUs have not developed new logic models
- Through stakeholder feedback, the IOUs can gather input to models the IOUs develop

# Stakeholder Input for Next Program Cycle



## **IOUs will gather stakeholder feedback through:**

- LIOB TAC Subcommittee meetings and proposed recommendations
- LIOB Public quarterly meetings and formal recommendations
- ESA Working Group Public quarterly meetings
- IOU specific contractor and CBO engagement meetings