

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company
for Approval of its Energy Savings Assistance and
California Alternate Rates for Energy Programs
and Budgets for 2021-2026 Program Years.
(U39M)

Application 19-11-003
(Filed November 4, 2019)

And Related Matters.

Application 19-11-004
Application 19-11-005
Application 19-11-006
Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2024**

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Southern California Gas Company

Energy Savings Assistance (ESA) Program

And

California Alternate Rates for Energy (CARE)

Program Monthly Report

LOW-INCOME ASSISTANCE PROGRAMS MONTHLY REPORT
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ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

1. ESA PROGRAM EXECUTIVE SUMMARY

1.1. ESA Program Overview

1.1.1. Provide a summary of the ESA Program elements as approved in Decision (D.)21-06-015.

On June 3, 2021, D.21-06-015 was issued approving the applications of the four major investor-owned utilities (IOUs) and setting forth the parameters for the administration of the CARE, Family Electric Rate Assistance (FERA) and ESA Programs for the 2021-2026 Program Cycle.¹ This report reflects the approved budget and homes treated updates per D.21-06-015.

ESA Program Main			
Program Summary for 2024			
ESA Program Main (SF, MH)			
	2024 Authorized / Planning Assumption	Actual to Date	%
Budget	\$95,080,003	\$55,687,359	59%
Homes Treated	69,837	34,190	49%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	1,435,220*	978,583	68%
GHG Emissions Reduced	7,345	5,178	70%

* Per D.21-06-015, approved annual therms saved goal of 1,435,220 for PYs 2022-2026 are for the *entire* ESA Program portfolio, including Main ESA Program (SF), Multi-Family (MF) in-unit, MF Common Area Measures (CAM) and Multi-Family Whole Building (MFWB), with the singular exception of the Staff Proposal pilot. However, the actual-to-date therm count in this table includes ESA Main only.

** GHG Emissions Reduced calculated using EPA Greenhouse Gas Equivalencies Calculator.

¹ D.21-06-015, Ordering Paragraph (OP) 3 and Attachment 1.

ESA Program Administrative Expenses for 2024		
	September 2024	YTD
Administrative Expenses	\$590,128	\$5,388,655
Total Program Costs	\$8,347,316	\$55,687,359
% of Administrative Spend	7%	10%

In September 2024, SoCalGas processed and paid contractor invoices from prior months' activities for 4,637 home and weatherization treatments.

Health, Comfort and Safety Measures

Health, Comfort and Safety (HCS) measures are an important part of the ESA Program. These measures provide fundamental quality-of-life benefits to low-income customers despite often rendering low, no, or negative energy savings. With the shift in the ESA Program focus to deeper energy savings, SoCalGas contractors found it increasingly prohibitive to install these essential measures. In order to incentivize contractors to install HCS measures at a higher rate, SoCalGas introduced a proposal at the May 30, 2024, ESA WG meeting to allow an exemption from reporting negative therm savings for certain HCS measures. To help contractors meet their energy savings goals while also encouraging them to install all feasible measures, SoCalGas implemented the following changes to its monthly reporting beginning in July:

ESA Program Table 2 has suspended future reporting on two negative therm savings measures:

1. Furnace Repair/Replacement
2. Furnace Clean and Tune

No other changes will be made to reporting tables. ESA Program Tables 3 and 5 will continue to report the therm savings from all measures.

SoCalGas will also continue to monitor installation of the two (2) HCS measures listed above to evaluate the success of this initiative in monthly report narrative.

Actual year-to-date installations and therm savings are shown in a separate section of ESA Table 2.

Multifamily Whole Building (MFWB)

Program Summary for 2024 ESA Program MFWB (MF In-unit, MF CAM)			
	2024 Authorized / Planning Assumptions	Actual to Date	%
Budget	\$21,224,295	\$1,966,818**	9.3%
Properties Treated*	126	2	1.6%
Homes Treated	21,269	1,438	6.8%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	650,523	14,357	2.2%
GHG Emissions Reduced (Tons)	3,244	76	2.3%

* Per D.21-006-015, to be tracked and reported as targets, and not set as goals.

** Includes expenses recorded in SoCalGas SAP only.

On July 1, 2023, the ESA Program Southern Multifamily Whole Building (MFWB) program² opened for customer enrollment with San Diego Gas & Electric (SDG&E) as the Administrator and Richard Heath & Associates (RHA) as the implementer. As of September 2024, 1,438 in-unit treatments were completed for a total savings of 14,357 therms – a decrease from last month due

² ESA Program Southern MFWB Program includes SDG&E (lead), SCE and SoCalGas.

to an error that has since been corrected. This program continues to struggle with installations after year one. The Energy Division (ED) has begun monthly check-in calls to monitor the struggles and challenges of the program. There remains much uncertainty as to whether the implementer can achieve the desired program results within the year and program cycle, respectively. SoCalGas has asked ED to stand with and support the IOUs as underspending begins to mount due to a lack of performance from the implementer. Underspending is a concern with third parties, and ED recognizes the struggles and challenges that have been presented.

Pilot Plus/Deep

Program Summary for 2024 Pilot Plus/Deep			
	2024 Authorized / Planning Assumptions*	Actual to Date	%
Budget	\$6,510,545	\$232,165**	3.6%
Homes Treated	N/A	21	N/A
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	N/A	2,025	N/A
GHG Emissions Reduced (Tons)	N/A	10.7	N/A

* Homes treated, energy savings and GHG emissions reduction targets were not included in D.21-06-015. Actual to Date values will be reported upon completion of home treatments.

** Includes expenses recorded in SoCalGas SAP only

In D.21.06.15, the Commission granted approval for a pilot-based redesign concept of the ESA Program based on recommendations provided by the CPUC’s ED. The newly designed pilot program known as ESA Pilot Plus/Deep (PP/D) or ESA Whole Home (ESA WH), is a joint pilot with SCE and SoCalGas. The pilot targets CARE high-usage customers who reside in specific counties within SCE and SoCalGas’s common service territories. In late 2022, Maroma Energy

Services (Maroma) was selected as the implementer and Illume was selected to be the evaluator for ESA WH.

ESA WH began in 2023 with enrollment and assessment appointments starting in the fourth week of May. With a few adjustments to marketing collateral and adding email to outreach efforts, ESA WH has since doubled its customer interest. However, SCE and SoCalGas are still challenged to increase customer installations. Both IOUs are looking at ways to improve the installation numbers in 2024 and have begun to implement changes to customer segmentation and the frequency with which customer lists are published to the implementer.

As of September 30, 2024, there are 526 customers who have expressed interest in the program and enrolled. Since inception to date, the average cost per treated home is \$14,621.

Maroma is currently undergoing system changes and data clean-up efforts are ongoing. They are currently building reporting processes that will promote accurate and clean data in the future. There will be an interim period where numbers will be denoted with exception cases as seen last month, when SCE discovered that for certain Pilot Deep measures, deemed savings were used instead of modeled savings. The pilot implementer, Maroma, revised the calculated savings for this month's report, which will enhance better comparisons between savings for Pilot Deep and Pilot Plus.

Outreach and Enrollment Activities

SCE and SoCalGas have modified the approach to customer segmentation. All eligible customers have been and will continue to be provided to Maroma to solicit customers to participate in the pilot. Both utilities are hopeful this will increase customer interest and participation throughout 2024. Maroma is continuing its outreach efforts for their contact threshold of three (3) attempts to customers identified in Year 1 and 2.

The co-branded marketing materials between Maroma, SCE, and SoCalGas have improved customer response rates, more than doubling since deployment in February 2024. The co-branded marketing materials are set on a 15-day cadence. At this time, direct mailers have been paused until a new customer list is made available to Maroma. Door-to-Door marketing has been increasingly successful when paired with the co-branded marketing materials. Feedback from customers with this marketing approach provides legitimacy and increased willingness to learn more about the pilot resulting in an enrollment to the pilot.

The email campaign launched in April 2024 has yielded very promising response rates. Through this engagement, customers are providing the best contact information, enabling contractors to assess and schedule “hot” leads. The campaign has helped identify the most viable customers for enrollment. However, in July, the marketing team decided to temporarily pause the email campaign due to concerns that continuing to send emails to the same list, given the high bounce

and low engagement rates, might result in the domain being flagged as spam by multiple providers. The program will resume email marketing with the updated list once customers are assigned to contractors.

There are seven (7) contractors that are actively working leads, with an eighth contractor currently being on-boarded. To assist contractors with workload, an Energy Auditor model has been designed and implemented to remove responsibility for the energy audit portion of the enrollment process from the contractors and place it with a third party, allowing contractors to focus on installation and post installation activities. This model was implemented late June 2024.

Enrollment for ESA WH is ongoing, with 562 homes enrolled since pilot launch. The current fall-out rate after a customer expresses interest in the program is 20 percent, a one (1) percent decrease from last month.

SCE and SoCalGas continue to look for ways to improve program enrollment. In the past month, both utilities and their third-party evaluator, Illume, met with the ED to propose the following changes to improve lead generation efforts:

- Quarterly refresh of customer target list
- Implementer to be given entire eligible targeted population ranked by order of priority (CARE >300% above baseline for electric, >200% above baseline for gas, and within San Bernardino or Riverside or Los Angeles Counties)
- Allow any targeted customer enrollment into the program regardless of year it was targeted, and

- Lower the “high usage” percentage to 200% above baseline for electricity and 100% above baseline for gas.

SCE and SoCalGas are now working to provide an updated quarterly refreshed list of eligible customers and provide updated information on previously identified eligible customers to Maroma.

ESA Whole Home Progress through September

Project Status	Number of Homes
In Progress (Enrollment Phase)	398
Pending Approval (Enrolled, Pending Review and Approval)	0
Enrolled (Audit, Savings Verified, Treated, Testing, and Permits)	41
Completed (invoiced) since inception	18
De-enrolled (Minimum savings not met, Refused to participate, Exceeds mitigation cap)	105

Evaluation Activities

The ESA Whole Home Joint Pilot Evaluation began in October 2022. Illume is the evaluation firm contracted to conduct the evaluation. Given challenges with program implementation, the evaluation team sought to learn more about relevant barriers via discussions with non-participants in early 2024. The team has also worked with the implementer to establish and improve data collection and tracking to enhance the viability of the pilot evaluation. The implementation continues to be slower than expected and based on status thus far, the pilot may not generate the energy savings anticipated by the CPUC when the IOUs were initially directed to design and execute the pilots. The Nonparticipant Survey, which was launched on August 19 and closed on September 3 with 105 completed surveys, will have early findings shared soon. Illume will deliver the final memo

by October 30. For the Impact Evaluation, utilities aim to understand the characteristics of both participants and eligible non-participants. The data request submitted by Illume will assist the team in comparing the characteristics of participants with those of eligible non-participants.

The research team is pleased to report the following September process and impact research milestones:

1. Completed fielding nonparticipant survey.
2. Sent incentives to survey respondents.
3. Began survey data analysis and reporting.
4. Developed early findings from the nonparticipant survey to share with utilities and Maroma.
5. Responded to SCE questions regarding inclusion of a PSPS zone flag in the eligible customer list.
6. Developed impact evaluation data request and brief description of the participation analysis. Requested data files by 10/18/2024.
7. Drafted case study based on the experiences of one of the interviewed participants.
8. Drafted slide deck of early findings from the nonparticipant survey analysis.

SCE continues to discuss data needs and possible data collection improvements with the implementer and has finished the first round of early participant interviews, which enabled the research team to provide a summary memo on those findings in August. In addition, the study team continues to develop a sample frame for the non-participant survey that launched in late August.

1.1.2. Program Measure Changes

There were no measure changes in September.

1.2. ESA Program Customer Outreach and Enrollment Update

1.2.1. Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.

As SoCalGas continues to focus on therm savings, ongoing customer communication aims to cultivate essential awareness, recognition, and trust. SoCalGas's goal is to encourage customer's active engagement with and participation in the program. Presently, SoCalGas is strategically directing efforts across its service territory, prioritizing households with sustained high natural gas usage throughout the year, especially those in Disadvantaged Communities (DACs), with income ranging from 200% - 250% of federal poverty levels. SoCalGas, using CARE as a proxy, targets ZIP codes likely to have both a high eligibility percentage and a low penetration rate. SoCalGas remains committed to marketing and communication initiatives that enhance program awareness and break down barriers hindering customer participation. SoCalGas anticipates that customers currently enrolled in CARE may be inclined to explore and participate in the ESA Program.

1.2.2. Customer Assistance Marketing, Education and Outreach for the CARE and ESA Programs.

Ethnic and Mass Media Campaign

SoCalGas did not launch a paid media effort during the month of September.

E- Newsletter

SoCalGas did not participate in any E-Newsletter campaigns related to low-income programs during the month of September.

Energy Savings Assistance Program - Emails

In September, SoCalGas sent approximately 20,807 emails as part of the ESA Program marketing outreach. These emails provided a high-level overview of the program, highlighted a range of available measures for which customers may be eligible, and encouraged customers to explore further details on the program webpage or call the dedicated program hotline for additional information.

Energy Saving Assistance Program - Direct Mailings

In September, SoCalGas sent approximately 26,587 direct mail letters in English and Spanish. This letter provided a concise overview of the program, listed potential qualifying measures, and encouraged customers to explore further details on the program webpage or contact the dedicated hotline.

Energy Savings Assistance Program – Text Messaging

In September, SoCalGas delivered approximately 24,340 text messages. These messages highlighted opportunities for customers to qualify for no-cost home improvements by professional contractors. Customers were encouraged to explore further details through the program's dedicated vanity URL at socialgas.com/Improvements.

Energy Savings Assistance Program - Bill Inserts

SoCalGas did not send any bill inserts during the month of September.

Energy Savings Assistance Program - Web Activities

In September, SoCalGas generated 563 leads for the ESA Program through various online channels carried out in previous months. These leads are being pursued by SoCalGas ESA Program contractors.

Energy Savings Assistance Program – Social Media Activity

SoCalGas has recently modified its social media strategy. Instead of scheduling posts around specific dates, its advertising agency now runs ads consistently throughout the month to maintain a continuous presence on social media platforms. This adjustment allows for ongoing engagement with our audience and keeps the messaging visible and impactful. SoCalGas remains committed to optimizing its social media outreach efforts to effectively communicate with the community.

SoCalGas posted ESA Program social media posts to Meta sites (Facebook and Instagram) in September. The posts reached approximately 4.13 million total impressions and generated 4,121 link clicks for both the general and Hispanic/Latino markets year-to-date. ESA Program posts were optimized for impressions over clicks, as the goal is to raise program awareness.

Community Outreach and Engagement – ESA Program and CARE

SoCalGas provides customer program information regarding its interactions with the community that facilitates participation in its low-income programs. SoCalGas Regional Public Affairs meets with various community groups – representing the general population and low-income customers on-going throughout the year.

CARE and ESA Program information is distributed at the events that SoCalGas or its representatives attend. A complete listing of outreach events that SoCalGas participated in during the month of September can be found in Appendix A.

Community Based Organizations (CBOs) and Faith-Based Organizations (FBOs) also constitute a key component of the grassroots tactics. These organizations serve as trusted sources of information on the CARE and ESA Programs and provide the community with information on enrollment. A partial list of the organizations, their primary focus, and the counties and communities they serve follows.

211 LA County is a multilingual referral phone number for Los Angeles County. As a result of SoCalGas's close working relationship with 211, callers learn about the ESA Program and CARE when they are put on hold, and representatives are trained to follow up with callers on these programs, even if utility assistance was not the original purpose of the call. The organization provides monthly reporting on the categories of service calls and ZIP codes of the callers. In addition to operating a crisis-information helpline, 211 also attends community events, and

through their relationship with SoCalGas, they discuss low-income programs as part of their outreach. During September, the agency informed 171 callers about the CARE program and spoke with four (4) callers interested in the ESA Program. In addition, 211 LA sent out one (1) newsletter via email including SoCalGas Customer Assistance Programs rendering 15,886 impressions this month.

In October 2022, SoCalGas Customer Assistance Programs started a collaboration with Chinatown Service Center (CSC). CSC serves Los Angeles County, and has offices in Los Angeles, Alhambra, San Gabriel, and Monterey Park. Chinatown Service Center focuses on serving the Chinese immigrant community but also serves other community members that need assistance. They provide various help such as medical, dental, optometry, behavioral health, social services, youth services, and financial help. Chinatown Service Center is assisting the Customer Assistance Programs (CAP) outreach team by distributing CAP collateral to their clients and community members. For September, CSC provided direct assistance with GAF applications to five (5) households, CARE renewal applications to eight (8) households and continues to promote CAP information on the monitor in their reception area.

SoCalGas Customer Assistance Programs continues its collaboration with Walking Shield. Walking Shield's mission is to improve the quality of life for families in Orange and Los Angeles Counties by coordinating programs that

provide shelter, healthcare, community development support, educational assistance, employment development, and humanitarian aid. Also, through this collaboration, Walking Shield provides SoCalGas Customer Assistance Program information to the community by utilizing social media platforms and newsletters, and via phone and virtual meetings with clients. In September, Walking Shield held 25 one-on-one virtual/phone meetings where they discussed SoCalGas's Customer Assistance Programs, provided brochures, and explained program details. Six (6) program applications were submitted during these meetings. Walking Shield also emailed participants from their education program with information on SoCalGas's Customer Assistance Programs and a link to apply.

The mission of Catholic Charities of Orange County is to provide service to people in need, to promote their voice in society, and to call on the Church and all people to do the same. Catholic Charities of Orange County works with charitable services such as CalFresh (Food Stamps) Outreach/Applications Program, Camp Re-Creation For Adults and Children with Special Needs, Cantlay Food Distribution Center, Catholic Campaign for Human Development, Catholic Charities Auxiliary, Catholic Charities of Orange County, Inc., Immigration and Citizenship Center, L'arche Wavecrest, Natural Family Planning, New Hope Crisis Counseling Hotline, Snap-Ed (Nutrition Education and Obesity-Prevention Program), Society of St. Vincent De Paul and The Orange Catholic Foundation. Catholic Charities of Orange County promotes SoCalGas's Customer Assistance Programs through all these avenues.

Another collaboration in Orange County has been developed with Families Forward. Families Forward is an organization helping families in need achieve and maintain self-sufficiency through housing, food, counseling, education, and other support services. Families Forward holds strong to its commitment to the values of dignity, empowerment, accountability, community spirit, and hope since 1984. A key factor for success is Families Forward's commitment to collaborate with many organizations to end family homelessness in Orange County, including Orange County United Way, the Commission to End Homelessness, First 5 Orange County and many other partner agencies and foundations. In September, 726 families received CARE program information during their food distribution. In addition, CAP information was posted on the Families Forward community resource page under their Rental and Assistance section. This page garnered 249 views in September.

A collaboration was established in 2020 with the Center Auxiliary for Recruitment, Education and Service which is the auxiliary for the Los Angeles County + USC Medical Center. This program is also known as Center Auxiliary for Recruitment, Education, and Services (CARES). Los Angeles County + USC Medical Center is one of the largest public hospitals in the country, ensuring that treatment is available to every member of the community. CARES is a California nonprofit corporation, providing financial support and volunteer services. Its primary mission is to benefit patients by adding comfort to their hospital stay and providing services which help the patients and their families access quality

healthcare. Through this collaboration, CARES provides SoCalGas CAP information in their senior food distributions, CARES Child and Family Program, Obstetrics department and information stands placed throughout the medical center. In addition, SoCalGas will be invited to speak to staff at the medical centers who provide information to patients about the program. In September, the Los Angeles County + USC Medical Center Chaplin Department held two (2) food distribution events reaching 660 households and sent out 25 emails to their contacts sharing CAP information.

To assist with grassroots outreach, SoCalGas also works with counselors from Worksite Wellness, a Community Based Organization (CBO) in Los Angeles County that provides outreach to low-income working families. Counselors visit workplaces in south Los Angeles and neighboring communities to deliver wellness seminars and discuss no-cost/low-cost health care services. While informing workers of Medi-Cal eligibility, the counselors also inform the workers of the CARE Program. In September, Worksite Wellness staff offered virtual Health Education presentations in addition to distributing sanitation care packages, vouchers for food boxes, and supplies to low-income families. These presentations have also been made available in-person at local parks. Staff also provided enrollment assistance to 402 families that qualified for Customer Assistance Programs based on Medi-Cal, MyHealthLA, or Covered California participation. Enrollments are still being conducted over the phone, while others are being done in-person as the Worksite Wellness office remains open at 100%

capacity. In September, Worksite Wellness also distributed Customer Assistance Program materials to about 600 people through their food box delivery services and 207 people through their daily screening and retention/recertification assistance program. Finally, Worksite Wellness made one (1) social media post a week, reaching an estimated 1,325 people.

SoCalGas also collaborates with LIFT-Los Angeles. LIFT partners with community and early childcare organizations who refer parents and caregivers to SoCalGas's services (parents can also contact LIFT directly). While these community institutions are focused on helping children develop and thrive, LIFT concentrates on engaging and supporting their parents. LIFT works to build a strong, trusted relationship with each parent and/or caregiver centering around family goals that include increasing savings and reducing debt, finding high-quality educational opportunities, and securing jobs that can provide more economic stability. Members and coaches meet at least once a month to make progress towards their goals. LIFT also provides families with funds to meet emergency needs and support long-term goals and connects parents to a broader community of local resources and partnerships such as SoCalGas's Customer Assistance Programs. Due to the COVID-19 emergency, as of March 16, 2020, LIFT switched its programming to virtual coaching so their services to parents could continue uninterrupted. LIFT's ability to be nimble and pivot to virtual has meant they can see more members virtually than in in-person meetings. Since transitioning to virtual coaching, LIFT-LA has seen an increase in one-on-one

virtual coaching sessions along with urgent wraparound support. This month, information on Customer Assistance Programs was disseminated to 321 active virtual members, while the monthly newsletter, which highlights CAP, reached 600 registered members.

In Los Angeles County, Via Care Community Health Center's mission is to support and uphold the community's right to health by providing quality, equitable and comprehensive care. Via Care provides quality medical care to children and adults in East Los Angeles. Services include medical care, pediatrics, women's health, behavioral health, dental, and men's health. Via Care provides Customer Assistance Program information in their community events. For the month of September, Via Care held four (4) in-person events where they distributed CAP information to 21 individuals.

In the Southeast region of Los Angeles County, SoCalGas collaborates with Human Services Association (HSA), a private nonprofit agency whose principal mission is to provide families with compassionate and comprehensive care to promote wellness and build strong communities. HSA was founded in Bell Gardens as an outreach effort of the Presbyterian Church USA. Today, HSA serves over 20,000 clients annually on a non-sectarian basis with a range of services that address the unique and shared needs of clients of all ages. During September, 218 people were given information about SoCalGas Customer

Assistance Programs through HSA's Case Management and Senior Congregate Site Programs around Los Angeles County.

In February 2023, SoCal Gas began a collaboration with NewStart Housing Corporation, an LA County-established Community Housing Development Organization (CHDO). NewStart Housing is driven by a long-term vision to provide quality affordable housing to low-income families and seniors who may otherwise not have many options for adequate shelter. NewStart Housing Corporation's work is unique in that the tenants who reside in their properties have access to numerous social service programs provided by partnered organizations. These programs include nutrition services, health resources, childcare, advocacy, and transportation services. They currently serve an average of 2,500 customers in Los Angeles and San Bernadino Counties, including the cities of South Gate, Huntington Park, Cudahy, Bell, Bell Gardens, Maywood, Walnut Park, Chino, and Fontana. For September, Newstart Housing shared information on Customer Assistance Programs through four (4) events reaching 346 people.

A collaboration with St. Barnabas Foundation (SBSS) in Los Angeles County was formed in 2018 to assist with the growing number of older adults in SoCalGas's service territory who lack basic developmental tools. The impacts of COVID-19 have affected most events with the organization. SBSS works with a vulnerable population and provides one-on-one case management phone calls where they can

introduce SoCalGas’s Customer Assistance Programs to clients directly as well as provide translations and answer common questions about their gas bill. In September, SBSS reached 269 people by sharing information about Customer Assistance Programs on Instagram, X, Facebook, and their website. They continue to email the SBSS monthly newsletter, which included a page on “SoCalGas Low-Income Assistance Programs.” They held one (1) community outreach event and distributed Customer Assistance Programs during client office visits to 46 individuals.

In Santa Barbara County, SoCalGas continues to work with Unity Shoppe, a CBO that serves low-income families, children, seniors, and persons with disabilities. The store-front facility in downtown Santa Barbara serves approximately 17,000 families per year. Each family meets with a counselor providing an opportunity for one-on-one discussion on SoCalGas’s low-income programs. Unity Shoppe provides Customer Assistance Programs to their partner agencies that work in referrals of low-income clients or agencies representing schools, infant & children’s programs, medical assistance programs, and veteran outreach services. For September, Unity Shoppe provided information on SoCalGas’s Customer Assistance Programs to 1,808 households.

In Bakersfield, SoCalGas Customer Assistance Programs collaborates with Chavez Radio Group. Chavez Radio Group was founded by César Chávez in 1983 to entertain and create a sense of community for Latinos and working

families. The ongoing mission of the network is to advance César's legacy by urging people to take action, motivating them to use available resources, and inspiring them to be active in their own communities. Through the Chavez Radio Group, Radio Campesina has more than a million listeners in English and Spanish in rural and urban areas. Radio Campesina, shares customer assistance information through their radio stations, community events and social media platforms. In September, Chavez Radio Group shared Customer Assistance Programs information on their social media platforms. The social media posts reached a total of 3,943 views via Facebook, Instagram, and X.

Also in Ventura County, SoCalGas works with Food Share Ventura County, an organization that provides food for over 75,000 people monthly. Food Share is a member of Feeding America, the nation's largest hunger-relief network of food banks, and the California Association of Food Banks. In the month of September, Food Share Ventura County distributed 4,512 "Emergency Box Distributions" "Senior Kit Distributions" and "Farmworker Boxes" with SoCalGas's Customer Assistance Programs materials at various locations throughout Ventura County, as listed individually in Appendix A.

In Oxnard, SoCalGas has collaborated with El Concilio, a CBO that is a service center for the rural low-income, limited, or non-English speaking community. El Concilio, transitions low-income families by providing services that integrate them into the community to assist them in becoming self-sufficient, engaged, and

greater contributors to the community. In September, El Concilio provided information to 827 people in their offices.

In San Luis Obispo County, a collaboration has been established with Center for Family Strengthening – Promotores Collaborative (CFS - Promotores Collaborative). This organization aims to develop a sustainable, diverse, and comprehensive culture that promotes equal access to community resources and services among all members of the Hispanic community in San Luis Obispo County. The Promotores are provided with the tools needed to work as advocates, change agents, and partners with local agencies for positive change. Through this collaboration, 20 Promotores located in Paso Robles, San Miguel, Shandon, Atascadero, San Luis Obispo, Los Osos, Five Cities and Nipomo have been trained on the SoCalGas CARE program. The Promotores are actively participating in community events and use that platform to inform customers on SoCalGas Customer Assistance Programs.

A collaboration began with The Link Family Resource Center (The Link) in San Luis Obispo County. The Link provides support in accessing food, housing, clothing, health care, and parent education. The Link also assists with navigating the social services system for mental health services, disability benefits, drug and alcohol recovery, adoption and guardianship support and family reunification. The Link is disseminating CAP information to the community members in San Luis Obispo. In September, The Link distributed SoCalGas Customer Assistance

information at eight (8) community events and three (3) individual distribution events reaching a total of 651 individuals.

In our Southern Desert region, SoCalGas works with Food In Need of Distribution (FIND) Food Bank. FIND Food Bank is the Desert's regional food bank and is the only regional food bank serving eastern Riverside and southern San Bernardino counties. FIND distributes over 12 million pounds of food assistance annually to an average 90,000 individuals each month across the service area. FIND operates 22 FIND Mobile Market Distributions and a network of over 66 community-based partners whose programs include food pantries, soup kitchens, after-school and summer care, senior centers, Faith-Based Organizations, and homeless shelters. Through its affiliations with Feeding America and the California Association of Food Banks, FIND represents the Desert Community at regional, state, and national levels to advocate for the most vulnerable populations suffering from food insecurity. For the month of September, FIND Foodbank's collaboration with SoCalGas led to 1,850 one-on-one outreach opportunities to present SoCalGas's Customer Assistance Program information in 14 of the coverage areas they serve. This month the following coverage areas were visited: Bermuda Dunes, Cathedral City, Coachella, Desert Hot Springs, Indian Wells, Indio, La Quinta, Mecca, North Palm Springs, Oasis, Palm Desert, Palm Springs, Rancho Mirage, and Thermal.

In the Eastern San Fernando Valley, SoCalGas has developed a collaborative effort with El Nido Family Source Centers. El Nido is regarded as a nonprofit leader in Los Angeles – an integral part of the fabric of the communities it serves – providing critical social services in the most disadvantaged and under-resourced neighborhoods of LA County. With more than 90 years of experience and with programs that serve ethnically diverse clients of all ages – from newborns to toddlers to teens and into adulthood – El Nido transforms the lives of tens of thousands of vulnerable individuals across Los Angeles each year. The community they serve receives assistance from El Nido for the citywide Emergency Rental Assistance Subsidy Program and Temporary Rent Subsidy for tenants in the City of Los Angeles who are unable to pay rent due to circumstances related to the COVID-19 pandemic. In September, staff distributed information regarding SoCalGas’s Customer Assistance Programs to 70 households who received one-on-one meetings. During those meetings, staff shared SoCalGas Customer Assistance Program information and the various other services available for low-income families.

In the Southeast region of Los Angeles County, SoCalGas collaborates with Southeast Community Development Corporation (SCDC), a non-profit organization addressing the serious social and economic issues existing in the Southeast’s eight member cities of Bell, Bell Gardens, Commerce, Cudahy, Huntington Park, Maywood, South Gate, and Vernon. SCDC was created based on the belief that community problems must be solved by the community itself

and is committed to utilizing resources within the community. With local funding sources, SCDC has continued to be a strong investment in the communities it serves. SCDC has a history of managing community projects and producing positive results. It has organized bus shuttles for the cities of Montebello and Huntington Park, administered a federally funded home renovation project for the city of Huntington Park, administered a 2020 Census Questionnaire Assistance Center, distributed loans through the Small Business Micro Loan Program, administered a business assistance center, formed a Southeast Health Coalition, and co-sponsored a college scholarship program and college conference fair for students in the Southeast area. The organization has since expanded to the rest of the county and works as a resource in many different areas including education and enrollment of customers into SoCalGas's Customer Assistance Programs. For September, SCDC shared information on Customer Assistance Programs with 150 individuals through case management.

Since 1980, Inner City Law Center (ICLC), a non-profit law firm, has provided free legal services to the vulnerable residents of Los Angeles. ICLC promotes access to decent, safe, and fully habitable housing for the enormous number of homeless and working-poor families and individuals residing in Los Angeles' inner city neighborhoods. It is the only full-time provider of legal services headquartered on Skid Row, fighting for justice for low-income tenants, working poor families, immigrants, people who are living with HIV/AIDS or are disabled, and veterans. In September, through their collaboration with SoCalGas,

information regarding SoCalGas's Customer Assistance Programs was distributed to 152 tenants in the new Rent Escrow Account Program (REAP) units and habitability-potential buildings.

SoCalGas has a collaboration with ONEgeneration, a non-profit focused on providing intergenerational care and services. Operating throughout the western San Fernando Valley, ONEgeneration serves a variety of constituents and communities. These range from low-income, homebound, and medically frail senior citizens to developmentally disabled or at-risk youth to infants and children up to six (6) years old. They also service diverse, multiethnic communities, with program participants speaking several languages. In September, ONEgeneration hosted or attended four (4) community events where staff provided collateral materials and information about Customer Assistance Programs to attendees and assisted nine (9) clients with program enrollment. Their monthly newsletter was distributed electronically to approximately 9,500 households.

In 2021, SoCalGas also began collaborating with Veterans Legal Institute. Based in Orange County, Veterans Legal Institute facilitates pro bono legal assistance to homeless, at-risk, disabled, and low-income current and former service members. Through their core values of outreach, compassion, leadership, empowerment, and quality advocacy, their organization aims to overcome barriers for veteran self-sufficiency. In September, a detailed message and link to SoCalGas's

Customer Assistance Program's online applications were emailed to 220 Veterans Legal Institute clients.

In collaboration with SoCalGas, The Vietnamese Community of the Southern Californians (Viet SoCal) works to promote assistance programs to Vietnamese communities in Orange County and across Southern California. Viet SoCal publishes local Vietnamese news online, advocates for Vietnamese residents, and offers community-based programs. Viet SoCal shares customer assistance programs information at weekly English as a Second Language (ESL) and Citizenship and Social Benefits Workshops and at different community events in the Orange County region. In September, Viet SoCal also published information about Customer Assistance Programs daily in their newspapers, Nguoi Viet and VietMy.

SoCalGas Customer Assistance Programs began collaboration with MEND poverty (MEND). MEND established operations in Pacoima, where it continues to provide food, clothing, one-on-one case management and support services to low-income individuals and families. For 50 years, MEND has continuously served the most vulnerable in the community, including those who are homeless, unemployed/under-employed, very low income, and older adults. They also regularly provide CAP outreach through their Rental Assistance Appointments. In September, MEND hosted six (6) events reaching 716 people.

SoCalGas Customer Assistance Programs continues its collaboration with Goodwill Industries of Orange County. Goodwill works to enhance people's dignity and quality of life by strengthening their communities, eliminating their barriers to opportunity, and helping them reach their full potential through learning and the power of work. Local Goodwill organizations are innovative and sustainable social enterprises that create job training programs, employment placement and other community-based programs by selling donated clothing and household items in more than 3,300 Goodwill stores. Goodwill of Orange County is helping SoCalGas Customer Assistance Programs by displaying CAP information in their stores and resource centers and educating their employees on these programs. In September, Goodwill of OC distributed customer assistance information to 77,102 customers.

SoCalGas has an ongoing collaboration with Foodbank of Santa Barbara County. Their mission is to end hunger and transform the health of Santa Barbara through good nutrition. The organization works to build food literacy and serves as the primary food resource during an emergency in Santa Barbara County. Through their collaboration with SoCalGas, CAP information is shared at various community events.

SoCalGas began a collaboration with PARS Equality Center in May 2022. Originally founded in 2010 in the San Francisco Bay Area, PARS Equality Center opened a second location in Sherman Oaks to help communities in the San

Fernando Valley and surrounding areas. The organization primarily serves the Iranian and Persian-speaking population. PARS' multilingual staff include case managers and attorneys who provide a full range of professional social services and legal representation. Social services provided include English as a Second Language classes, citizenship education classes, job search training programs, and financial assistance programs. PARS Equality Center provides SoCalGas Customer Assistance Programs information at their workshops and clinics held at their Sherman Oaks office.

SoCalGas began a collaboration with South County Outreach in July 2022. South County Outreach is in Irvine, CA, and has been helping the Orange County community since 1989. South County Outreach operates with three major tenets in mind: housing, food, and education. The organization provides homeless prevention and rapid re-housing services by offering rental and utility assistance as well as affordable housing to households who are homeless or at risk of being homeless. Their food program distributes over 700,000 pounds of emergency, non-perishable, and fresh food to over 6,000 residents annually. Additionally, the organization's educational programs help clients develop financial literacy and build professional skills to prevent homelessness and increase job opportunities. In September, South County Outreach held five (5) one-on-one case management meetings where they discussed SoCalGas's Customer Assistance Programs, provided brochures, and explained details of the programs. Additionally, 1,288 food pantry visitors received CAP information.

Starting in April 2024, SoCalGas began a collaboration with Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO). PPSSLO provides emotional support, practical assistance, and connections to community resources from pregnancy through early childhood. PPSSLO's free services include classes and support groups and necessary items for pregnancy and early childcare. They are actively involved in community public health initiative supporting education on healthy pregnancies. In the month of September, PPSSLO provided customer assistance information to 144 clients during their client "Shopping" Appointments where clothing and diapers are distributed. PPSSLO also shared CAP information during 16 one-on-one meetings. This month, CAP information was also included within six (6) layette baby bags for families with new babies.

Beginning August 2024, SoCalGas began a new collaboration with Goodwill Central Coast. The non-profit organization has provided workforce services on the Central Coast for almost 90 years. Goodwill Central Coast's Opportunity Platform empowers individuals to reach their full potential and overcome barriers to success by providing them with the tools, resources, and guidance needed to achieve self-sufficiency. They follow a structured and empathetic approach that focuses on financial aspirations, job stability, income enhancement, and ultimately becoming debt-free. In September, Goodwill Central Coast shared CAP information at one (1) Food Distribution event.

Tribal Outreach Activity

In late 2022, SoCalGas began working with Perez Pacheco Consulting, a Tribal consultant, to assist with meeting Decision directives for Tribal outreach by coordinating meetings with tribal leadership. Since establishing the collaboration, SoCalGas has begun coordinating and meeting with Federally and Non-Federally Recognized Tribes and Tribal community leaders. There are 19 Federally Recognized Tribes within SoCalGas's service territory, of which only 10 have residential gas service meters. SoCalGas's outreach efforts focus on working with tribal organizations and members to help build awareness on SoCalGas's Customer Assistance Programs (ESA Program, CARE, Medical Baseline, etc.) and build trust amongst the community despite the majority not having access to natural gas service.

SoCalGas engages in ongoing collaborative outreach efforts with Southern California Indian Center (SCIC). SCIC is a non-profit organization focused on serving and promoting self-sufficiency in American Indian, Alaskan Native and Native Hawaiian communities across Los Angeles, Orange, and Riverside Counties. Their constituency consists of the largest concentration of American Indian/Native Alaskans in the United States, covering over 350 tribal groups. They are particularly dedicated to supporting community efforts in workforce development, youth education, family support, and multimedia training. Details about specific events that occurred during September can be found in Appendix A.

Ventura County has a very large population of indigenous speakers (residents who speak neither English nor Spanish, but speak various indigenous languages, such as Zapoteco or Mixteco). The Mixteco Indigena Community Organizing Project (MICOP) reports that 20,000 indigenous speakers reside in Ventura County. To reach out to these residents and customers – primarily farmworkers and persons with limited English proficiency – SoCalGas collaborates with MICOP to extend awareness of the CARE Program. MICOP provides ongoing awareness, and SoCalGas schedules periodic sponsored events to provide direct outreach. Due to the COVID-19 pandemic, MICOP has leveraged its radio resource and has provided information on customer assistance programs through their radio stations. In September, MICOP informed 66 community members on Customer Assistance Programs via phone calls and assisted six (6) individuals in completing Customer Assistance Program applications in person at their offices.

In January 2023, SoCalGas began a collaboration with Indigenous Women Rising Orange County. The organization was founded in 2017 and serves the Native American population in Orange County. The organization aims to provide a safe space and resources from trusted grassroots community organizations. Indigenous Women Rising Orange County not only provides resources to address different service needs that indigenous women may need but incorporates Native American cultural perspectives and puts together events that promote Native American identity and wellness. The organization shares information on SoCalGas Customer Assistance Programs at community events which include Pow-Wows,

Native family-oriented events, Native American Heritage month celebrations and community education workshops.

In February 2023, SoCalGas Customer Assistance Programs began a collaboration with Fernandeano Tataviam Band of Mission Indians (FTBMI) in San Fernando. The distinct community of the present-day FTBMI originated in the lineages, villages and culture of the pre-Mission period. The FTBMI is an independent nation, exercising its inherent sovereign authority over its tribal citizens and territory. FTBMI is assisting SoCalGas Customer Assistance Programs by providing information in their community events.

Beginning in April 2024, the SoCalGas Customer Assistance Programs initiated a collaboration with the Torres Martinez Desert Cahuilla Indians, located in Imperial and Riverside counties. The Cahuilla people have resided in Martinez Canyon since the early 19th century, following the unification of the Torres and Martinez reservations. The vision of the Torres Martinez Desert Cahuilla Indians is to foster educational and economic opportunities, enhance social services and improve overall life quality for its members and staff, thereby contributing to a cohesive community. The tribe aims to extend its outreach to tribal members within its lands and to off-reservation descendants in Los Angeles, Orange, Riverside and San Bernardino counties. In pursuit of this vision, the tribe plans to collaborate with local indigenous leaders and engage with both the Torres Martinez Desert Cahuilla Indians and the broader indigenous community during

events across these regions. Additionally, they will act as a conduit, offering support to SoCalGas Customer Assistance Programs by sharing their program information within the community. In September, Torres Martinez sent email and mail notifications about Customer Assistance Programs to 127 individuals.

Disability Community Outreach

SoCalGas continues to work with organizations in the disability community such as Fiesta Educativa, an organization that focuses on helping Latino families that have family members with special needs. This organization performs disability outreach and community events in Los Angeles, Riverside, San Bernardino, and Orange Counties. The areas covered are Los Angeles, Arcadia, Whittier, Monterey Park, and San Gabriel. For the month of September, Fiesta Educativa held 12 events reaching 526 individuals with information about SoCalGas Customer Assistance Programs.

SoCalGas also has an ongoing collaboration with Blindness Support Services Inc. (BSS), an organization that has a specialized history of providing direct program services to individuals who are blind or visually impaired on a one-on-one basis. The organization provides assistance in Riverside and San Bernardino counties and works with individuals who have visual impairments to become more independent and adapt to the challenges they face. The counselors have been trained on the CARE and ESA Programs and have a plan in place to provide outreach and enrollment in SoCalGas's programs. Due to the COVID-19

emergency, Blind Support Services has changed its programming to provide one-on-one assistance through mail and phone calls. BSS shared customer assistance program information with 27 senior and disability households for September.

In addition, SoCalGas works with Southern California Resource Services for Independent Living (SCRS-IL). A cross-disability, non-residential, disability rights organization, SCRS-IL empowers people with any disability to live full and independent lives by committing to building an inclusive community that recognizes the dignity, humanity and worth of all people. Through comprehensive Independent Living and Employment Services provided by well-trained staff, the unified center supports people with disabilities in transforming their lives through their own choices of how they live, work, and participate in their community. SCRS-IL serves community members in Downey, Pasadena, Arcadia, Pomona and San Bernadino. SCRS-IL is committed to the founding principles of independent living, self-advocacy and personal empowerment. During the month of September SCRS-IL disseminated CAP information at 10 events reaching a total of 1,173 individuals.

Frank D. Lanterman Regional Center (Lanterman) is one (1) of 21 regional centers in California that serve individuals with, or at risk for developmental disabilities and their families. Lanterman is a private, non-profit, that operates under contract with the State of California through the Departmental of Developmental Services. Lanterman offers lifelong services and support for

approximately 11,500 individuals with developmental disabilities. Lanterman Regional Center works together with clients, families, services providers, and communities to provide quality services and support that address an individual's unique strengths and needs. Lanterman's service area includes Hollywood-Wilshire, Central Los Angeles, Glendale, Burbank, La Cañada-Flintridge, La Crescenta and Pasadena. Lanterman holds training events for the following cultural groups throughout its service area: Korean, Filipino, Armenian and Hispanic. Most of the clients are at or below the national poverty level. Through the SoCalGas collaboration, CAP information is provided to all individuals seeking assistance through the Lanterman Regional Center. For the month of September, Lanterman held three (3) virtual events, sharing Customer Assistance Program information with 148 viewers. In addition, Lanterman attended five (5) in person-events, sharing Customer Assistance Program with 275 individuals.

Based in the City of Los Angeles, Disability Community Resource Center (DCRC) collaborates with SoCalGas to further their mission of supporting peer-led programs and services for people with disabilities. The organization is a Center for Independent Living, imparting to its constituents self-determination, accessible styles of living, and the fullest possible participation in community life. Among its initiatives, DCRC recruits persons with disabilities as staff members, assists with coordinating events and activities for local disability communities, and advocates public policy eliminating discrimination or other barriers for persons with disabilities. In September, DCRC staff distributed Customer

Assistance Program information at nine (9) weekly food distribution events to 112 individuals with their fresh produce. The organization also discussed and provided information on income qualified programs through case management, educating 36 members. DCRC also reached 12 individuals through outreach and 1 contact via phone call.

In May 2023, SoCalGas customer assistance programs started a collaboration with South Central Los Angeles Regional Center (SCLARC). SCLARC is a private, non-profit organization that is a comprehensive resource for evaluation, diagnosis, treatment, advocacy, and support for people diagnosed with developmental disabilities. SCLARC serves the communities of South Los Angeles, Watts, Leimert Park, Florence/Firestone, West Adams, and the cities of Bell, Bell Gardens, Compton, Cudahy, Downey, Huntington Park, Lynwood, Maywood, Vernon, South Gate, North Carson, Gardena, and Paramount. SCLARC works to ensure that eligible individuals receive support to enjoy the highest quality life possible in their community. SCLARC provides customer assistance programs information to their community members through various methods. For September, SCLARC made two (2) social media posts and sent out CAP information via text messages reaching 831 families. They also shared CAP information with 65 families through one-on-one case management.

In February 2023, SoCalGas Customer Assistance Programs began a collaboration with Deaf Latinos y Familias in Los Angeles. Deaf Latinos y

Familias mission is to promote awareness of the Latinx cultures to children who are deaf or hard of hearing, deaf adults, non-verbal, and community members by providing families resources and American Sign Language classes in Spanish to bridge the communication gap. Deaf Latinos y Familias is assisting SoCalGas Customer Assistance Programs by distributing information in American Sign Language at community events and providing information through their social media platforms. In September, eight (8) social media posts were made with customer assistance programs information reaching 750 people.

In February 2023, SoCalGas Customer Assistance Programs also began a collaboration with Greater Los Angeles on Deafness (GLAD). GLAD's goal is to protect the civil rights and ensure equal access to all of life's opportunities for the deaf, hard of hearing, deafblind, and deaf disabled communities in particular areas of California, including the counties of Los Angeles, Orange, Kern, Ventura, Santa Barbara, San Bernardino, Riverside, and San Luis Obispo. GLAD is assisting SoCalGas Customer Assistance Programs by providing information in American Sign Language in their appointments, website, and YouTube channel. They will also post information in their social media outlets. For September, GLAD shared information on Customer Assistance Programs through social media channels making three (3) posts and reaching 1,641 individuals.

SoCalGas Customer Assistance Programs collaborates with OC Autism Foundation (OCAF). OCAF directly impacts the lives of children and adults who

are affected by autism spectrum disorder. OCAF's goal is to educate, empower & employ individuals affected by Autism and other related disabilities along with their families. Services include testing for early identification and intervention, direct speech therapy services, education and training for parents, caregivers, and providers, vocational and independent living skills for adults, and advocacy for early intervention, school, medical and community programs and services. The organization promotes awareness of SoCalGas's Customer Assistance Programs through various community events. In September, OCAF distributed CAP information to over 350 contacts through their crisis call line.

Details regarding specific disability events that took place during the month of September can be found in Appendix A.

Outreach by Field Employees

Field service employees continue to distribute CAP brochures to customers when entering customer premises. Throughout the year, the CAP Outreach Team has distributed supplemental deliveries to individual bases as requested. SoCalGas launched an automated system that allows operating bases to request CAP brochures directly from the CAP Outreach Team, which continued through September. This option is in addition to the regular system-wide semi-annual deployment of CAP brochures to operating bases.

1.2.3. Managing Energy Use

Throughout the ESA Program enrollment and assessment process, program representatives discuss energy use with customers to tailor delivery of energy education to each individual customer. For example, educating the customers on recommended thermostat settings allows their homes to remain comfortable, decreases their energy usage and reduces furnace maintenance. Customers are also provided guidance on various energy industry labels such as EnergyGuide and ENERGY STAR which may assist customers in determining the appropriate appliances for their home. These and many other details and tips are offered through verbal discussions and either a physical Energy Education Guide or an online version of the Energy Education Guide.

1.2.4. Services to Reduce Energy Bill

Prior to ESA Program enrollment, customers are informed of the potential energy and bill savings that they would benefit from by having their home serviced by an ESA Program contractor. As mentioned above, throughout enrollment, assessment, and energy education, customers are informed of ways to reduce their energy use and energy bills. In addition to discussing the benefits of the ESA Program, customers are also informed of other customer assistance programs including CARE, which provides a 20% discount on their energy bill. Finally, the principal benefit of installing ESA Program measures is to reduce energy consumption and provide bill savings.

1.2.5. Additional Activities

No additional activities to report.

1.3. Leveraging Success Evaluation, Including California Department of Community Services & Development (CSD)

In 2024, leveraging opportunities with municipalities and water agencies remains a high priority in providing comprehensive energy savings to joint customers, especially for those customers not in a joint IOU service territory. SoCalGas provides administrative and co-funding opportunities to electric and water providers who might otherwise not offer these energy savings measures.

Water leveraging agreements provide the ability for water agencies to capture water savings through co-funding opportunities. Year-to-date, \$87,195 has been co-funded to support the installation of High-Efficiency (HE) clothes washers and other related water measures. Some water agencies also co-fund low-flow shower heads, faucet aerators, thermostatic shower valves and tub spouts. The participating water agencies include:

- Eastern Municipal Water District
- Fontana Water Company³
- Liberty Utilities, formerly Park Water Company⁴
- Metropolitan Water District (MWD)
- San Gabriel Valley Water Company⁵
- California American Water

³ Fontana Water Company serves the following communities: Fontana, Rialto, Rancho Cucamonga, Ontario, and unincorporated areas of San Bernardino County.

⁴ Liberty Utilities, formerly Park Water Company, serves the Compton/Willowbrook, Lynwood, and Bellflower/Norwalk water systems.

⁵ San Gabriel Valley Water Company serves the following communities: Arcadia, Baldwin Park, El Monte, Industry, Irwindale, La Puente, Montebello, Monterey Park, Pico Rivera, Rosemead, San Gabriel, Santa Fe Springs, South El Monte, West Covina, Whittier and unincorporated portions of Los Angeles County, in the communities of Bassett, Hacienda Heights, Los Nietos and South San Gabriel.

- Anaheim Public Utilities
- Moulton Niguel Water District
- Rancho California Water District

For the purpose of helping mitigate the impact of drought in the state, SoCalGas entered into an agreement with Metropolitan Water District (MWD) to provide installations of cold-water measures such as premium efficiency toilets (0.8 or 1.0 gallons per flush to replace existing toilets with 1.6 gallons per flush or higher), weather-based smart irrigation controllers and smart hose bib controllers through SoCalGas’s ESA Program. These measures are entirely funded by MWD and will be provided to SoCalGas customers in MWD’s territories until December 31, 2024, or budget exhaustion.

Water Agency	Number of Units Served
Metropolitan Water District	2

SoCalGas also has a collaboration with Los Angeles Department of Water & Power (LADWP) to install water measures such as premium high efficiency toilets (0.8 gallons per flush to replace existing toilets with 1.6 gallons per flush or higher), HE clothes washers, faucet aerators, low flow shower heads, thermostatic shower vales, and tub spouts.

Water Agency	Number of Units Served
Los Angeles Water and Power	317

In addition to the water leveraging opportunities, SoCalGas is working with municipal electric providers through the ESA Program. SoCalGas administers programs for the following municipal electric providers:

- Anaheim Public Utilities
- Pasadena Water and Power
- Riverside Public Utilities

Providers have reported 2024 activity noted below. Some of the electric measures installed include LEDs, Smart Power Strips, Torchiere Lamps, A/C Tune-ups, Refrigerator Assessment, Duct Testing & Sealing and Room A/C Replacement. Qualifying measures vary per electric provider and availability of funding.

Municipal Electric Provider	Participating Customers
Anaheim Public Utilities	605
Pasadena Water and Power	4
Riverside Public Utilities	313
Total	922

1.3.1. Please provide a status of referrals, leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA Program and CARE. What new steps or programs have been implemented? What were the results in terms of new enrollments? For example, include efforts for DAC-SASH, Affordable Broadband and Lifeline. Also requested to provide info on coordination with the TECH program.

SoCalGas continues to explore opportunities to collaborate with various organizations and key stakeholders, including the California Department of Community Services & Development (CSD), to leverage program enrollment. On April 2, 2019, SoCalGas and CSD executed a Low-Income Weatherization Program (LIWP) cost reimbursement agreement for installation of qualifying ESA Program measures to eligible customers.

1.4. Workforce Education and Training

1.4.1. Please summarize efforts to improve and expand ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

SoCalGas provides two (2) areas of training: Enrollment and Assessment (E&A)

and ESA Program Field Operations. In response to COVID-19 restrictions, SoCalGas completed development of an online E&A curriculum in May 2020. Implementation of the curriculum as well as online testing began in June 2020. SoCalGas began presenting field operations training online in September 2020 and is continuing to address certain challenges due to the technical nature of the subject matter.

The year-to-date training results are as follows.

SoCalGas Enrollment and Assessment Training						
	Q1	Q2	Jul	Aug	Sept	Total
Attended Class	88	63	16	36	20	223
Tested	88	63	16	36	20	223
Passed	66	39	9	24	17	155
Pass Rate	75%	62%	56%	67%	85%	70%

SoCalGas Field Operations Training												
Class Type	Q1		Q2		July		August		September		YTD Total	
	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students
Wx / NGAT Initial	3	26	1	2	0	0	2	7	2	8	8	43
HVAC Initial	2	16	3	12	0	0	2	9	0	0	7	37
Wx / NGAT Refresher	3	31	1	10	0	0	2	34	1	9	7	84
HVAC Refresher	2	6	2	25	0	0	2	38	1	6	7	75
Grand Total	10	79	7	49	0	0	8	88	4	23	29	239

In addition, SoCalGas is also working directly with Strategic Energy Innovation (SEI) Career Workforce Readiness (CWR) program to find ways to leverage the Workforce Education & Training (WE&T) program by creating training programs as well as seek out and hire those within the Disadvantaged Communities. The CWR program's primary objective is to prepare and place disadvantaged workers

for the energy efficiency workforce. CWR will target workers in disadvantaged areas with specific training, as well as partner with organizations that provide job-related training.

1.5. Studies and Pilots

1.5.1. ESA Program Studies

2025 Low Income Needs Assessment (LINA) Study

The Low-Income Needs Assessment (LINA) is a mandated study required to be completed every three (3) years per AB 327 and PUC Sec. 382(d). SoCalGas is the Statewide lead for the 2025 study. The 2025 LINA is focused on understanding customer behavior for both low and heavy users. The statewide team and Energy Division (ED) representative reached out to the Low Income Oversight Board (LIOB) and presented the initial research questions for the study and had follow up discussions with the LIOB and ED. In June 2023, the ED approved the scope of work for the study, and the statewide team finalized solicitation materials for the Request for Proposal (RFP). Proposals received by August 8 were scored and discussed by the statewide study team and representatives from ED and LIOB. On August 31, ED determined the winning bidder. Contract negotiations were completed with the selected bidder, Evergreen Economics. The 2025 LINA Study Kick-off meeting was held on January 9, 2024. The focus was on lessons learned from past LINA studies and expected research challenges. SoCalGas delivered the first anonymized data request to Evergreen to conduct their characterization study, however only about 25% of the number of customers was expected in the dataset. Evergreen shared the draft

findings on secondary market characterization for review and how these insights will influence future research tasks, such as developing customer survey questions, sampling, and conducting focus groups. It's important to note that many of the characteristics are likely correlated (e.g., home type and home size, or renter status and home type). The Study Team, consisting of IOUs and ED, has been reviewing the draft survey over and expects to finalize it in early October. The next steps include launching a data request for customer contact information for the upcoming survey and initiating a privacy review. Once these steps are completed, a Survey Alert will be issued before the survey is conducted.

Categorical Eligibility Study

The IOUs operate three (3) energy assistance programs for income qualified households that allow for categorical enrollment. The three (3) programs include two (2) reduced rate programs, the CARE and FERA programs, as well as the direct install ESA Program.

Categorical programs are means-tested low-income assistance programs⁶ in which the customer's income is verified by the appropriate state and federal agencies.

All low-income programs allow categorical program participations to be eligibly enrolled.

The purpose of the Categorical Eligibility study is to evaluate relevant categorical programs and analyze how the eligibility requirements and process of the

⁶ See Public Assistance Programs via: [California Alternate Rates for Energy CARE | SoCalGas](#).

categorical programs align with the income guidelines of the ESA Program, CARE and FERA.

The statewide Study Working Group finalized the Scope of Work for the study and the Request for Proposal (RFP) was published in February 2022. The IOUs and ED scored all proposals and selected Evergreen as the consultant for this project through a competitive bidding process. SDG&E is the lead utility of this study. The study was kicked off in July 2022. Evergreen proposed the work plan to the IOUs on August 31, 2022. The comments on the Categorical Study webinar were addressed in the month of September. Evergreen delivered a first draft to the IOUs in early December.

In January 2023, Evergreen prepared a memorandum that presented the Categorical Eligibility Study preliminary analysis results. This memo provided tentative results and recommendations from an on-going study of categorical eligibility options for the CARE the ESA Program. Eligibility requirements and verification processes for 17 third-party programs that serve low-income households in California have been examined and compared to CARE and ESA Program. Evergreen presented the draft report via public webinar on May 23, 2023 and also presented on the report at the June 15, 2023 LIOB meeting. The final report was posted on June 30, 2023. The deadline to submit the joint-IOU Advice Letter (AL) was extended to October and was submitted on October 13, 2023. On October 20, the AL was suspended by the ED for 120 days. On March

4, 2024, the AL was suspended by the ED for an additional 180 days to allow more time to review. As of September 5, 2024, The Joint SDG&E Advice Letter 4304-E/3240-G, which aimed to update the list of public benefits programs that make customers eligible for the California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA), was rejected. The rejection was due to the Advice Letter's failure to comply with Decision (D.) 21-06-015.

Non-Energy Impacts (NEI) Study

D.21-06-015 authorized a NEI study with a budget of \$500,000 and directed the ESA Program Working Group (ESA WG) to provide inputs on study scope. A Tier 1 AL was subsequently submitted jointly by PG&E, SCE, SDG&E and SoCalGas, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration. The primary objective of the NEI Study is to assess and quantify health, comfort and safety impacts as a result of ESA Program treatments.

Competitive solicitation for the study concluded in December 2023 and Evergreen Economics was selected to conduct the study. A public workshop took place on July 8, 2024, to officially launch the project. The study is anticipated to conclude by June 2025. At present, Evergreen is incorporating comments received from the study group and is planning the next steps for testing multiple survey question types for the pretest survey.

ESA Program/CARE Study Working Group

D.12-06-015 authorized the formation of a statewide Study Working Group for the ESA Program and CARE.⁷ Working Group membership is composed of IOU representatives, ED staff and no more than two (2) representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA Program and CARE and providing feedback on study deliverables.

1.5.2. ESA Program Pilots

ESA Program Pilot Plus/Deep

Please refer to Section 1.1.1 above regarding ESA Program Pilot Plus/Deep.

1.6. Miscellaneous

No additional items to report.

⁷ D.21-06-015, OP 176.

2. CARE PROGRAM EXECUTIVE SUMMARY

2.1. CARE Program Overview

2.1.1. Please provide CARE Program summary costs.

CARE Budget Categories	2024 Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$4,500,599	\$2,410,830	54%
Processing, Certification and Verification	\$2,548,629	\$1,534,137	60%
Information Tech./Programming	\$1,117,055	\$780,510	70%
Pilots	--	\$(2,015)	N/A
CHANGES	\$437,502	\$413,691	95%
Studies	--	\$25,541	N/A
Regulatory Compliance	\$608,606	\$198,915	33%
General Administration	\$1,170,723	\$873,571	75%
CPUC Energy Division Staff*	\$81,955	\$13,527	17%
Total Expenses	\$10,465,069	\$6,248,707	60%
Subsidies and Benefits	\$142,032,348	\$132,174,637	93%
Total Program Costs and Discounts	\$152,497,417	\$138,423,344	91%

* Includes expenses recorded in error which will be corrected in next month's report.

2.1.2. Provide the CARE Program enrollment rate to date.

CARE Enrollment		
Participants Enrolled	Eligible Participants	Enrollment Rate
1,757,619	1,639,673	107%

CARE My Account Activity & Enrollments

CARE Program enrollment is integrated within My Account and applications are processed in real-time.⁸ Once logged into My Account, customers receive message center alerts notifying them that they can apply to the CARE Program if they are eligible, or that they are due for

⁸ D.17-12-009 at 45-46 and OP 2.

recertification or post-enrollment verification (PEV), depending on their CARE status. Customers may then visit a dedicated CARE Program page within My Account where application processes including enrollment, recertification and PEV are available in English and Spanish. CARE customers may also opt-out of the program if they no longer qualify.

This implementation has increased CARE enrollments, reduced manual processing of applications, and improved customer service by providing real-time status updates and application confirmation. Since its inception, there have been 446,592 successful enrollments, 222,743 recertifications, 12,917 post-enrollment verifications and 41,059 opt-outs. Activity for September is as follows:

CARE My Account Activity			
	Transactions	Approved	% Approved
Self-certification	6,594	5,544	84%
Re-certification	3,481	3,288	94%
PEV	496	496	100%
Customer opt-out	166	N/A	N/A

CARE CSR Enrollment Initiative

In its PY2015-2017 Application, SoCalGas requested CARE enrollment through Customer Service Representatives (CSRs) when customers call the Customer Contact Center (CCC) to turn-on or back-on service, or to make payment arrangements. D.16-11-022 was issued in November 2016 and in January 2017, SoCalGas’s CARE and IT departments began the planning, design, and creation of a CARE template adjacent to both the

turn-on and payment extension templates and used specifically by the CCC. Thorough testing, and training of the CSRs took place during the fourth quarter of 2017. CSRs began taking CARE applications over the phone at midnight on February 23, 2018. On September 23, 2023, system enhancements were implemented to allow live CSR CARE enrollments over the phone outside of turn on services, back on services, and payment arrangements to further improve the customer experience.

During the month of September 2024, CSRs successfully enrolled 8,149 customers in CARE. An additional 2,002 customers preferred to receive a CARE application in the mail. Through this effort, CARE enrollment from inception via the CCC is at 838,957 with an additional 270,603 mailed applications.

There have been no issues reported; however, SoCalGas's CARE department will continue to obtain feedback from the CCC regarding this process. Any issues or concerns reported by the CSRs will be reviewed, and where needed, process changes will be implemented to support an even greater customer experience.

CARE Recertifications

To encourage recertification onto the CARE Program, SoCalGas notifies customers by mail, email, and SMS, if available, as their recertification date approaches. If the customer does not renew their certification,

SoCalGas mails a second request. Customers are given 90 days to respond and complete the request. During the month of September, SoCalGas processed a total of 3,109 on-line renewals.

CARE Probability Model Updates

SoCalGas has been continuously monitoring, evaluating and improving its probability model performance. As the product of Machine Learning Model Operations, the CARE probability model enables continuous learning of historical CARE customer verification outcomes. A variety of automation methods were applied to implement the model for operations.

Compared to the last model implemented in February 2023, since March 2024, the CARE model features include: 1) therm usage replaced bill amount due the high winter bill season in 2023 heavily impacting the sp-score; 2) model retrained using the latest complete historical data with 2.1 million historical CARE accounts; 3) a boost in model accuracy from 0.68 to 0.76 (model performance is considered solid when accuracy is above 0.7); 4) Model auto refresh performs a grid search to find the best hyperparameters automatically.

In March 2024, SoCalGas continued its diligent efforts in improving its probability model performance for the CARE program. The focus remains on precision and accuracy to enable eligible customers to receive the

benefits they deserve while minimizing errors. In this latest update, the normalized score thresholds for triggering a recertification or verification were modified to be more accurate. After this change, an annual verification rate of 4% of CARE customers are flagged for verification, improving accuracy, and supporting program requirements.

In June 2024, the CARE probability model was migrated from a Hub model to an AWS cloud environment. This migration allows SoCalGas to leverage modern processes and store a history of runs and results in the cloud for easy analysis. All of the historical data and model results can now be easily stored, and automatic notifications will be sent to the data team whenever metric thresholds have been crossed.

2.2. Marketing & Outreach

2.2.1. Discuss utility marketing activities and those undertaken by third parties on the utility's behalf.

CARE Emails & Enrollments

Given the growing number of customers with registered email addresses on file, SoCalGas emphasizes email communication for its cost-effectiveness, efficiency, and timeliness. In September, the focus was on reaching non-CARE customers with a high probability of qualifying for the program. Approximately 16,197 emails were sent to new customers in specific ZIP codes, resulting in 849 enrollments. Additionally, approximately 21,025 emails were sent to existing

SoCalGas customers who may qualify for the CARE program, with 3,228 customers enrolling through the provided link.

To maintain program participation, SoCalGas conducts monthly re-application outreach to recapture customers who have fallen off the CARE program.

Approximately 13,790 emails were sent in September, encouraging customers to re-apply. Of these, 1,035 customers successfully re-applied online using the provided webpage link.

CARE Text Messages & Enrollments

SoCalGas sends the CARE link via text message to customers with valid mobile phone numbers encouraging them to apply online. In September, SoCalGas sent approximately 61,783 text messages to new customers, existing customers not on CARE, and customers needing to recertify to remain on the program. A total of 980 enrollments were generated from text messages sent.

CARE Direct Mail Activity & Enrollments

During September, SoCalGas sent approximately 16,478 direct mail letters to new customers likely to be eligible for the CARE program, encouraging them to enroll online. SoCalGas also mailed approximately 25,000 letters to customers not currently enrolled on CARE but with a high probability of qualification, encouraging them to enroll online. Additionally, to reach customers who previously participated in the CARE program but failed to recertify, SoCalGas

sent direct mail letters encouraging them to re-apply online and renew their monthly bill discount. In September, approximately 16,061 letters were mailed to customers who did not renew their CARE eligibility.

Since April 2019, SoCalGas no longer includes paper applications with direct mail marketing campaigns. Instead, the letters direct customers to apply online, resulting in 1,896 online enrollments processed in September. These enrollments were generated when customers organically searched for and visited the CARE homepage.

CARE Bill Inserts

SoCalGas did not send a Bill Insert in September. There were 169 enrollments from Bill Inserts sent in previous months this year.

CARE Social & Mass Media Campaign

SoCalGas has recently modified its social media strategy. Instead of scheduling posts around specific dates, its advertising agency now runs ads consistently throughout the month to maintain a continuous presence on social media platforms. This adjustment allows for ongoing engagement with our audience and keeps our messaging visible and impactful. SoCalGas remains committed to optimizing our social media outreach efforts to effectively communicate with the community.

SoCalGas posted CARE program social media posts to Meta sites (Facebook and Instagram) in September. The posts reached approximately 2.5 million unique viewers and generated 46,140 link clicks for both the general and Hispanic/Latino market year-to-date. CARE program posts were optimized for clicks, as the goal is conversions.

2.2.2. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

CARE Third-Party Enrollments & Outreach

SoCalGas employs third-party bilingual (English and Spanish) contractors to canvass targeted neighborhoods to enroll customers in CARE. These canvassers generated 1,287 approved enrollments in September.

In addition to canvassers, CBOs and FBOs constitute a key component of the grassroots tactics. These organizations serve as trusted sources of information on the CARE Program and provide the community with information on enrollment. If a customer is already on CARE, these organizations remind customers to recertify when notified. During the pandemic, these community partners became even more important to help reach customers to obtain information on SoCalGas's assistance programs, and many CBOs have modified their outreach procedures to comply with COVID-19 related recommendations and mandates to continue to serve those in need. For a partial list of the organizations, their primary focus, and the counties and communities they serve, please refer to Section 1.2.2 above.

CARE Data Sharing

To maximize new CARE enrollments and to retain customers already participating in CARE, SoCalGas shares customer enrollment information with other utilities such as SCE, SDG&E and PG&E. During the month of September, 6,398 customers were enrolled in SoCalGas's CARE Program as a result of inter-utility data sharing activities. Additionally, CARE shares data with internal programs such as SoCalGas's ESA Program and the Gas Assistance Fund (GAF). Intra-utility efforts in September generated 1,623 CARE enrollments.

Coordinating the CARE Program with other related low-income programs not only results in supporting program participation rates, but it also helps increase Post Enrollment Verification (PEV) activities when customer information is shared with programs such as the Low-Income Home Energy Assistance Program (LIHEAP). Since LIHEAP requires upfront proof of income and is a qualifying Categorically Eligible program, once CARE receives LIHEAP customer data, those customers are considered automatically eligible and their "pre-enrollment verification" is used by SoCalGas to meet CARE's PEV requirements. There were 103 customers enrolled through leveraging during the month of September.

California Lifeline

On April 14, 2020, SoCalGas received a request from the Energy Division (ED) to incorporate co-marketing of the California Lifeline program as part of increased CARE outreach marketing initiatives responding to COVID-19. As directed by the ED, new CARE marketing and outreach materials, wherever

feasible and appropriate, promoted discounted phone services and referred SoCalGas customers to California Lifeline at

<https://www.californialifeline.com/en>.

In September, SoCalGas continued to display the California Lifeline web link provided by the ED on its CARE webpage. The placement aligns with SoCalGas's CARE outreach and marketing strategy, directing traffic from all media, including social media and print campaigns, to the CARE webpage. This placement optimally positions the California Lifeline information, allowing for broader awareness.

Additionally, in September, SoCalGas sent emails to new customers, existing customers not on CARE, and customers needing to re-apply for CARE, including information about California LifeLine.

2.3. CARE Recertification Complaints

2.3.1. Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

There were no recertification complaints in the month of September.

2.4. CARE Studies and Pilots

2.4.1. CARE Program Studies

2025 Low Income Needs Assessment (LINA) Study

See Section 1.5.1 above.

Categorical Eligibility Study

See Section 1.5.1 above.

2.4.2. CARE Program Pilots

There are currently no CARE pilots.

2.5. Miscellaneous

2.5.1. CARE Program PEV Freezes

SoCalGas discontinues generating recertification and verification requests to customers directly affected by emergency events as defined in Emergency Proclamation(s). CARE customers directly affected are not subject to eligibility recertification and verification and are not subject to removal from CARE until one year following the issuance of an Emergency Proclamation, unless extended by SoCalGas or the Commission.

CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	Disaster Name	Affected Areas or ZIP Codes	Proclamation End Date
January 23, 2024	Severe Winter Storms in SoCalGas' service territory	Ventura county	January 23, 2025
February 4, 2024	Flooding, debris, heavy snow and damaging winds in SoCalGas' service territory	Los Angeles, Orange, Riverside, San Bernardino, San Luis Obispo, Santa Barbara and Ventura counties	February 4, 2025
July 30, 2024	Boren Fire in SoCalGas' service territory	Kern county	July 30, 2025
September 3, 2024	Accelerated land movement impacts to utility service in the City of Rancho Palos Verdes	Los Angeles county	September 3, 2025
September 7, 2024	Line Fire	San Bernardino county	Due to the multiple states of emergency declared for the related wildfire events, SoCalGas is extending emergency customer protections for customers directly impacted by the Line Fire to September 11, 2025
September 11, 2024	Bridge Fire	Los Angeles, San Bernardino	September 11, 2025
September 11, 2024	Airport Fire	Orange, Riverside counties	September 11, 2025

2.5.1. CARE Fixed Income

CARE Fixed Income Households New Enrollments		
	September 2024	YTD
Fixed Income Households	61	30,038

3. APPENDIX A – CUSTOMER ASSISTANCE PROGRAM OUTREACH EVENTS

CBO Outreach Events

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 1 (MEND)	MEND Food Distribution	Pacoima	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 98 attendees
September 1 (ONEgeneration)	ONEgeneration Monthly Newsletter	Virtual	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 9,500 attendees
September 2 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.
September 2 (VietSoCal)	Mock Citizenship Interview	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 19 attendees
September 2-8 (VietSoCal)	Electric and Gas Assistance Fund Application	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 3 attendees
September 3 (South County Outreach)	Email Outreach	Newsletter Sent to Clients	CBO staff provided information regarding SoCalGas' Customer Assistance Programs via email newsletter. CAP information was distributed to approximately 4,138 recipients.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 3 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees
September 3 (FoodShare of Ventura County)	Senior Kit Distribution	Fillmore Active Adult Center- Fillmore	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 129 attendees
September 3 (FoodShare of Ventura County)	Senior Kit Distribution	Clinicas (Gonzales)- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees
September 3 (211 LA)	Parent Meeting	Morningside High School- Inglewood	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 8 attendees
September 4 (The Link)	Back to School Night	Lewis Flamson Junior High School- Paso Robles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 45 attendees
September 4 (The Link)	Back to School Night	Mesa Middle School- Arroyo Grande	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees
September 4 (FoodShare of Ventura County)	Senior Kit Distribution	Pleasant Valley Apartments- Camarillo	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 159 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 4 (FoodShare of Ventura County)	Senior Kit Distribution	Faith Lutheran-Moorpark	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 36 attendees
September 4 (Catholic Charities of Orange County)	Food Pantry at La Purisima Church	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees.
September 4 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 23 attendees
September 4 (Catholic Charities of Orange County)	Legacy Square Apartments Brochure Distribution	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees.
September 4 (Catholic Charities of Orange County)	Food Pantry at Immaculate Heart of Mary	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.
September 5 (The Link)	SLO Co. Food Bank Distribution	Shandon Middle School Shandon	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 120 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 5 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees
September 5 (FoodShare of Ventura County)	Senior Kit Distribution	St Thomas Aquinas- Ojai	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees
September 5 (FoodShare of Ventura County)	Senior Kit Distribution	Grace Bible Church- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 94 attendees
September 5 (Inner City Law Center)	Legal Clinic	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 12 attendees
September 5 (Inner City Law Center)	TDP Legal Clinic	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees
September 5 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 11 attendees
September 5 (Worksite Wellness)	Food Box and Cleaning Supplies Distribution	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 5 (Worksite Wellness)	WWLA Health Presentation: Employee Wellbeing Program	CDCLA- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 12 attendees
September 6 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 31 attendees
September 6 (FoodShare of Ventura County)	Senior Kit Distribution	Rodney Fernandez-Santa Paula	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 73 attendees
September 6 (FoodShare of Ventura County)	Senior Kit Distribution	St Francis Assisi-Fillmore	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 54 attendees
September 6 (Foodbank of Santa Barbara County)	Healthy Farmworker-Bunny	Santa Maria	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees
September 6 (Chavez Radio Group)	Cuadrilla De La Semana	KUFW La Campesina 106.5 Fresno	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 260 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 6 (Catholic Charities of Orange County)	Parent Resource Fair	Edgar Erwood C. Elementary School-Garden Grove	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees.
September 6 (LIFT-LA)	LIFT-LA Back to School Email	Virtual-Email	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 1,700 contacts
September 6 (LIFT-LA)	Food Distribution (in-person)	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees
September 7 (ONEgeneration)	ONEgeneration Touch a Truck Event	Van Nuys	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 13 attendees
September 7 (NewStart Housing)	Fiesta Latina-Fe y Esperanza	South Gate	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 80 attendees
September 7 (MEND)	Hope Wellness Care	Pacoima	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 9 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.
September 9 (FoodShare of Ventura County)	Senior Kit Distribution	Seven High Apartments- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 17 attendees
September 9 (FoodShare of Ventura County)	Senior Kit Distribution	Palm Vista- Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 46 attendees
September 9 (Worksite Wellness)	WWLA From Chronic Stress to Consistent Self- Care Health Presentation	Online- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 245 attendees
September 9 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 6 attendees
September 9 (SCG South Inland Regional Public Affairs)	Breakfast with the City-Lake Elsinore Chamber	Lake Elsinore	SCG staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 9 (VietSoCal)	Mock Citizenship Interview	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
September 9-15 (VietSoCal)	Electric and Gas Assistance Fund Application	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 4 attendees
September 10 (CFS Promotores)	Outreach	Nipomo Elementary School- Nipomo Foodbank	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 664 attendees
September 10 (The Link)	SLO Co. Food Bank Distribution	Nipomo Elementary School- Nipomo	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees
September 10 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees
September 10 (FoodShare of Ventura County)	Senior Kit Distribution	Home Delivery- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 34 attendees
September 10 (ONEgeneration)	ONEgeneration Monthly Food Pantry	Van Nuys	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 169 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 10 (FoodShare of Ventura County)	Senior Kit Distribution	Sycamore Senior Village- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 40 attendees
September 10 (FoodShare of Ventura County)	Senior Kit Distribution	Camino Del Sol- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 83 attendees
September 10 (FoodShare of Ventura County)	Farmworker Boxes	Friends of Fieldworkers- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 129 attendees
September 10 (PARS Equality Center)	Workshop on Public Benefits	Pars Equality Center	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees
September 10 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 42 attendees
September 11 (The Link)	SLO Co. Food Bank Distribution	Lillian Larsen- San Miguel	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 67 attendees
September 11 (The Link)	SLO Co. Food Bank Distribution	Cambria Grammar School- Cambria	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 48 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 11 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees
September 11 (FoodShare of Ventura County)	Senior Kit Distribution	Journey Church- Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees
September 11 (FoodShare of Ventura County)	Senior Kit Distribution	Salvation Army- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 72 attendees
September 11 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 2 attendees
September 11 (SCG South Inland Regional Public Affairs)	Moreno Valley El Grito Event	Moreno Valley	SCG staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 3,000 attendees.
September 12 (CFS Promotores)	Outreach	Oceano Senior Center	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 240 attendees
September 12 (LIFT-LA)	LIFT Program- Employment Rights Workshop	Virtual on Microsoft Teams	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 12 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees
September 12 (Catholic Charities of Orange County)	Stoneridge Mobile Home Park Flyer Distribution	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees.
September 12 (FoodShare of Ventura County)	Senior Kit Distribution	BGC Simi- Simi Valley	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 152 attendees
September 12 (FoodShare of Ventura County)	Senior Kit Distribution	Willet Ranch- Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 31 attendees
September 12 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 6 attendees
September 12 (Worksite Wellness)	Parks at Sunset Community Resource Fair	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees
September 12 (Goodwill Central Coast)	Workshop (New Hire Orientation)	SLO 880	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 6 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 13 (VietSoCal)	Mock Citizenship Interview	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees
September 13 (FoodShare of Ventura County)	Farmworker Boxes	MICOP-Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees
September 13 (FoodShare of Ventura County)	Senior Kit Distribution	Home Delivery-Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 2 attendees
September 13 (FoodShare of Ventura County)	Senior Kit Distribution	Centro Cristiano-Santa Paula	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 40 attendees
September 13 (Foodbank of Santa Barbara County)	Healthy Farmworker-Russell	Santa Maria	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees
September 13 (HSA)	Mexican Independence Celebration	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees
September 13 (Chavez Radio Group)	Cuadrilla De La Semana	KUFW La Campesina 106.5 Fresno	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 260 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 13 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 33 attendees
September 13 (Veteran's Legal Institute)	Veterans Stand Down Resource Event	Tierney Center for Veterans Services- Tustin	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees.
September 14 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 32 attendees
September 14 (Worksite Wellness)	Clinica Para Latinos Clinic, Enrollment Event	Long Beach	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees
September 14 (FoodShare of Ventura County)	Senior Kit Distribution	LUCHA Southwinds- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 58 attendees
September 14 (SCG CAP Team)	Golden Future West La	Culver City	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 300 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 14 (SCG CAP Team)	Pushrim in the Park Fundraiser	Downey	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 150 attendees.
September 14 (LIFT-LA)	LIFT Entrepreneurs- Using Canva to Create Business Cards- Spanish	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 27 attendees
September 14 (SCG CAP Team)	Triumph Foundation Superheroes 5K Event	Irvine	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 150 attendees.
September 14 (Chinatown Service Center)	2024 Free Flu Shot Event	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees
September 15 (SCG CAP Team)	Run, Walk, and Roll	4730 Crystal Spring Pkwy	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 600 attendees.
September 16 (The Link)	Parent Teacher Conferences	Lillian Larsen- San Miguel	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 15 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 16 (The Link)	ELAC Meeting	Laguna Middle School- San Luis Obispo	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
September 16 (Catholic Charities of Orange County)	Food Pantry at St. Norbert Church	Orange	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees.
September 16 (FoodShare of Ventura County)	Senior Kit Distribution	South Ox- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 183 attendees
September 16 (FoodShare of Ventura County)	Senior Kit Distribution	Salvation Army- Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 32 attendees
September 16 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.
September 16 (VietSoCal)	Mock Citizenship Interview	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 16 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 16 (Chinatown Service Center)	Double Tenth National Day & Community Resource Fair	El Monte	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees
September 16-22 (VietSoCal)	Electric and Gas Assistance Fund Application	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 6 attendees
September 17 (FoodShare of Ventura County)	Senior Kit Distribution	Evangelistic Church- Port Hueneme	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 41 attendees
September 17 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 23 attendees
September 17 (FoodShare of Ventura County)	Senior Kit Distribution	Casa Pacifica Apartments- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 70 attendees
September 17 (FoodShare of Ventura County)	Senior Kit Distribution	CEDC Santa Paulan- Santa Paula	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 65 attendees
September 17 (PARS Equality Center)	Workshop on Computer Training	Pars Equality Center	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 42 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 17 (Catholic Charities of Orange County)	Food Pantry at Doris Cantlay Food Distribution	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 1,075 attendees.
September 17 (Catholic Charities of Orange County)	Doris Cantlay Diaper Distribution	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.
September 17 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 41 attendees
September 17 (MEND)	Door to Door Canvassing	San Fernando	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 91 attendees
September 17 (SCG CAP Team)	Community Based Organization Site Visit- CARES	Los Angeles	SCG staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 3 attendees.
September 18 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 18 (FoodShare of Ventura County)	Senior Kit Distribution	San Salvador- Piru	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 62 attendees
September 18 (FoodShare of Ventura County)	Senior Kit Distribution	Fillmore Active Adult Center- Fillmore	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 49 attendees
September 18 (FoodShare of Ventura County)	Senior Kit Distribution	Westpark-Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 67 attendees
September 18 (Catholic Charities of Orange County)	Equus Workforce Solutions Community Resource Fair	Anaheim	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees.
September 18 (Catholic Charities of Orange County)	Mexican Consulate Ventanilla de Salud Event	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 45 attendees.
September 18 (Catholic Charities of Orange County)	Food Pantry at Doris Cantlay Food Distribution	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 1,100 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 18 (Catholic Charities of Orange County)	Doris Cantlay Diaper Distribution	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.
September 18 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 19 attendees
September 18 (Worksite Wellness)	WWLA Project Access Presentations of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 57 attendees
September 19 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees
September 19 (CFS Promotores)	Outreach	Chiquita Market- Nipomo	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 15 attendees
September 19 (FoodShare of Ventura County)	Farmworker Boxes	Reiter- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees
September 19 (FoodShare of Ventura County)	Senior Kit Distribution	Our Lady Guadalupe- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 234 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 19 (FoodShare of Ventura County)	Senior Kit Distribution	Mira Vista-Camarillo	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 75 attendees
September 19 (FoodShare of Ventura County)	Senior Kit Distribution	Limoneira-Santa Paula	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 28 attendees
September 19 (Catholic Charities of Orange County)	KidWorks Food Pantry	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees.
September 19 (Catholic Charities of Orange County)	Food Pantry at Doris Cantlay Food Distribution	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 1,250 attendees.
September 19 (Catholic Charities of Orange County)	Doris Cantlay Diaper Distribution	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.
September 19 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 57 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 19 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 65 attendees
September 20 (CFS Promotores)	Outreach	Oceano Community Center FoodBank- Oceano	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 90 attendees
September 20 (VietSoCal)	Mock Citizenship Interview	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
September 20 (FoodShare of Ventura County)	Senior Kit Distribution	South Ox- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 194 attendees
September 20 (FoodShare of Ventura County)	Senior Kit Distribution	RC Charities- Moorpark	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 11 attendees
September 20 (FoodShare of Ventura County)	Senior Kit Distribution	Church Of Nazarene- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees
September 20 (Foodbank of Santa Barbara County)	Healthy Farmworker- Newlove	Santa Maria	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 20 (Chavez Radio Group)	Cuadrilla De La Semana	KUFW La Campesina 106.5 Fresno	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 260 attendees.
September 20 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 38 attendees
September 20 (ONEgeneration)	Wilkinson Senior Dance	Northridge	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 130 attendees
September 20 (MEND)	Door to Door Canvassing	Sylmar	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 199 attendees
September 21 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 33 attendees
September 21 (FoodShare of Ventura County)	Farmworker Boxes	Celebration Nation-Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees
September 21 (Chinatown Service Center)	College & Career	East LA College-Monterey Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 21 (SCG Los Angeles Regional Public Affairs)	Earthquake Preparedness Event- Highland Park Neighborhood Council	Highland Park	SCG staff provided information regarding SoCalGas Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.
September 21 (MEND)	Hope Wellness Care	Pacoima	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 125 attendees
September 21 (MEND)	Hope Wellness Care	Pacoima	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees
September 21 (SCG CAP Team)	Pushrim in the Park Fundraiser	Downey	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 150 attendees.
September 21 (Via Care)	Grand Opening: The Greater Whittier LGBTQ+ Community Center	Whittier	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 3 attendees.
September 21 (SCG CAP Team)	29 th Annual Central Jazz Festival	Los Angeles	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 3,500 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 21 (SCG CAP Team)	Westchester Arts & Music Block Party	Westchester	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 8,000 attendees.
September 21 (LIFT-LA)	LIFT Entrepreneurs-AI for your Business-Spanish	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees
September 21 (LIFT-LA)	LIFT Entrepreneurs-Pico Union Vendors Council	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 17 attendees
September 22 (PARS Equality Center)	Legal Clinic	Pars Equality Center	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 53 attendees
September 23 (VietSoCal)	Mock Citizenship Interview	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 19 attendees
September 23 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 23 (FoodShare of Ventura County)	Senior Kit Distribution	Nyeland Acres-Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 46 attendees
September 23 (FoodShare of Ventura County)	Senior Kit Distribution	Mary Star of the Sea -Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 181 attendees
September 23 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 77 attendees
September 23-29 (VietSoCal)	Electric and Gas Assistance Fund Application	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees
September 24 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 23 attendees
September 24 (Worksite Wellness)	WWLA Project Access Presentations of Obesity	LA Care Family Resource Center, Lynwood	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 12 attendees
September 24 (FoodShare of Ventura County)	Senior Kit Distribution	Heritage Apartments- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 58 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 24 (South County Outreach)	Social Media Outreach	Facebook Instagram	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English: Instagram followers: 2,251 Facebook followers: 2,284
September 24 (FoodShare of Ventura County)	Senior Kit Distribution	SDA Thousand Oaks	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 41 attendees
September 24 (Chinatown Service Center)	Health & Resource Fair	Armando Cisneros Community Services- La Verne	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees
September 24 (Chinatown Service Center)	Health & Safety Fair	Pasadena City College Pasadena	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees
September 24 (SCG CAP Team)	SoCalGas H2 Innovation Experience	Downey	SCG staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 50 attendees.
September 25 (FoodShare of Ventura County)	Senior Kit Distribution	Our Lady Guadalupe- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 74 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 25 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 26 attendees
September 25 (FoodShare of Ventura County)	Senior Kit Distribution	Church of Living Christ- Simi Valley	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 90 attendees
September 25 (FoodShare of Ventura County)	Senior Kit Distribution	Pacific Point Apartments- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 59 attendees
September 25 (Goodwill Central Coast)	Registration Bags (Food Distribution)	SLO 880, Atascadero, Grover Beach, San Luis Obispo and Paso Robles Stores	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees.
September 25 (SBSS)	Home Delivery Meals C2	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 214 attendees
September 25 (PARS Equality Center)	Mental Health Workshop	Pars Equality Center	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees
September 25 (Worksite Wellness)	WWLA Project Access Presentations of Stress Management	LA Care Family Resource Center- Lynwood	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 28 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 25 (Chinatown Service Center)	Flu Shot Event for Monterey Park Employee	Monterey Service Club- Monterey Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
September 25 (MEND)	Social Media Outreach	Facebook Instagram	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English: Instagram reach: 154 Facebook reach: 109
September 25 (Inner City Law Center)	Social Media Outreach	Facebook	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English: Facebook reach: 98 Impressions/2 likes Instagram reach: 201 Impressions/3 likes Twitter reach: 56 Impressions/ 1 like LinkedIn reach: 108 Impressions/ 1 link click
September 25 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 17 attendees
September 25 (Via Care)	Senior Breakfast Enrollment (English-speaking)	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 25 (FoodShare of Ventura County)	Emergency Disaster Boxes	College Park- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 51 attendees
September 26 (CFS Promotores)	Outreach	Delicias de mi Tierra- Nipomo	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees
September 26 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees
September 26 (FoodShare of Ventura County)	Farmworker Boxes	Limoneira- Santa Paula	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees
September 26 (Via Care)	Senior Breakfast Enrollment (Spanish-speaking)	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 6 attendees.
September 26 (FoodShare of Ventura County)	Senior Kit Distribution	New Life- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 114 attendees
September 26 (FoodShare of Ventura County)	Senior Kit Distribution	Food Share Warehouse- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 26 (Worksite Wellness)	Parks at Sunset Community Health and Resource Fair	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees
September 26 (Catholic Charities of Orange County)	Cristo Rey High School Resource Fair	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 80 attendees.
September 26 (NewStart Housing)	Best Start Region 1 Zoom meeting	Zoom Meeting	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 66 attendees
September 27 (PARS Equality Center)	Food Bank	Pars Equality Center	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 29 attendees
September 27 (VietSoCal)	Mock Citizenship Interview	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
September 27 (FoodShare of Ventura County)	Senior Kit Distribution	Oxnard PAL- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 256 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 27 (Via Care)	CHICAS Women's Empowerment Group	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 2 attendees.
September 27 (Chavez Radio Group)	Cuadrilla De La Semana	KUFW La Campesina 106.5 Fresno	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 260 attendees.
September 27 (Veteran's Legal Institute)	VA Long Beach General Legal Clinic	Tibor Rubin VA Medical Center-Long Beach	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees.
September 27 (Veteran's Legal Institute)	VA Long Beach Veterans Benefits Legal Clinic	Tibor Rubin VA Medical Center Long Beach	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees.
September 27 (NewStart Housing)	El Quiosquito Presentation	Bell Gardens	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees
September 27 (SCG CAP Team)	Paramount Health and Information Fair	15500 Downey Ave.	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 250 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 28 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 32 attendees
September 28 (Catholic Charities of Orange County)	Food Pantry at St. Joseph's	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees.
September 28 (LIFT-LA)	LIFT Program- Family Hiking Event	Beverly Hills	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 7 attendees
September 28 (NewStart Housing)	Senior Wellness Fair Event	Maywood	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees
September 28 (SCG CAP Team)	Free Senior Resource Fair	Los Angeles	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 200 attendees.
September 29 (Chinatown Service Center)	Alhambra Safety Fair	Alhambra Farmer Market	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 30 (Walking Shield)	Social Media Outreach	Facebook Instagram LinkedIn X	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English: X followers: 1,394 Facebook followers:760 Walking Shield Scholars: 101 followers Instagram followers: 453 LinkedIn followers: 46
September 30 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.
September 30 (FoodShare of Ventura County)	Senior Kit Distribution	Home Delivery- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 6 attendees
September 30 (FoodShare of Ventura County)	Senior Kit Distribution	Buenaventura- Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 51 attendees
September 30 (ONEgeneration)	Lanark Park Resource Fair Produce Giveaway	Canoga Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 147 attendees
September 30 (FoodShare of Ventura County)	Farmworker Boxes	Friends of Fieldworkers- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 30 (VietSoCal)	Mock Citizenship Interview	Garden Grove Central Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees

Tribal Outreach Events

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 5 (MICOP)	Back to school night Charles F. Blackstock JHS	Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 65 attendees
September 5 (Southern California Indian Center)	SCIC Family Health & Wellness Workshop 1: Investing in Nutrition	Pasadena, Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 16 attendees
September 6 (MICOP)	Mexican Consulate	Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 106 attendees
September 7 (MICOP)	Health Fair, Ventura College	Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees
September 10 (SCLARC)	Gage Middle School	Huntington Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 11 (FTBMI)	Canvassing Door-to-Door	Sylmar	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 9 attendees
September 12 (Southern California Indian Center)	SCIC Family Health & Wellness Workshop 2: Understanding the Need for Proper Nutrition	Pasadena, Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 13 attendees
September 12 (MICOP)	Mexican Independence Day Celebration	Santa Paula	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees
September 13 (MICOP)	MICOP Monthly Community Meeting	Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees
September 15 (Indigenous Women Rising)	Fiestas Patrias	Downtown Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 400 attendees
September 17 (MICOP)	Back to School Night, Ramona School	Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 95 attendees
September 17 (Indigenous Women Rising)	SAUSD Indian Education Mtg.	Santa Ana Unified School District	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 19 (FTBMI)	Canvassing Door-to-Door	San Fernando	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 8 attendees
September 21 (Indigenous Women Rising)	Vietrise	Rosita Park- Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 80 attendees
September 21 (MICOP)	Ventura County Public Defender x Anti-Recidivism Coalition Fresh Start/SB731 Clinic	Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 53 attendees
September 21 (Southern California Indian Center)	Family Fun Night: Movie in the Park	Pasadena, Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 41 attendees
September 24 (FTBMI)	Canvassing Door-to-Door	Arleta	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
September 25 (Indigenous Women Rising)	Friday Night Munchies	Bristol and Edinger 92704	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees
September 26 (Southern California Indian Center)	SCIC Family Health & Wellness Workshop 3: ME Time	Pasadena, Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 9 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 26 (MICOP)	Haycox School Open House	Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 95 attendees
September 27 (FTBMI)	Canvassing Door-to-Door	Arleta	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
September 29 (MICOP)	Oxnard College/ Swap Meet Justice	Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees

Disability Events

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 1 (OC Autism Foundation)	Newsletter	Electronic mailing and postal mailing of monthly newsletter with SoCalGas Customer Assistance Programs information	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via newsletter in English: Newsletter Reach – over 5,350 members.
September 1 (OC Autism Foundation)	Subscription	Mailing of Monthly Kids Club activities with SoCalGas CARE program and links	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via newsletter in English: Subscription Reach – over 350 members.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 3 (SCRS-IL)	Selma Blooms Picnic at Lugo Park	Cudahy	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees
September 4 (Frank D. Lanterman)	Parent Support Group, De mi Familia a Su Familia	Virtual via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 27 attendees
September 5 (Fiesta Educativa)	How to Navigate the Community with Behaviors	Virtual via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 39 attendees
September 5 (BSS)	Fontana Senior Center (Booth/Table)	Fontana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees
September 5 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 12 attendees
September 6 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 14 attendees
September 9 (Fiesta Educativa)	IPP Process	Virtual via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 11 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 7 attendees
September 11 (SCRS-IL)	ADRC No Wrong Door Community Resource Event	SCRS Downey	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 58 attendees
September 12 (SCRS-IL)	Assistive Technology Resource Fair	Rancho Los Amigos-Downey	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 135 attendees
September 12 (Deaf Latinos y Familias)	Marlton's Back to School Night	Marlton School- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees
September 12 (Fiesta Educativa)	Assessment Process	Virtual via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 33 attendees
September 12 (OC Autism Foundation)	Social Media Outreach	Facebook	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English Facebook followers: 2,400
September 12 (Fiesta Educativa)	How to Navigate Puberty "Spanish"	Virtual via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 13 (SCLARC)	SCLARC Tech Classes	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees
September 13 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 17 attendees
September 15 (OC Autism Foundation)	OC Moon Fest Celebration	Stanton	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 2,000 attendees
September 15 (SCRS-IL)	Mexican Independence Day Festival	AltaMed-, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 350 attendees
September 16 (SCRS-IL)	Voter Registration Resource Fair	SCRS- Arcadia	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 40 attendees
September 17 (Frank D. Lanterman)	CHLA Resource Fair	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 40 attendees
September 17 (Frank D. Lanterman)	Workshop on Understanding Sensory Disorders	Virtual via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 71 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 17 (SCLARC)	Hudson Health Center Community Health Fair	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 32 attendees
September 17 (Fiesta Educativa)	APEP Spanish Virtual Training	Virtual via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 38 attendees
September 18 (SCRS-IL)	Medicare Savings Program Training	SCRS-San Bernardino	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees
September 18 (SCRS-IL)	La Mirada Community Health Fair	La Mirada	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees
September 18 (Fiesta Educativa)	Outreach	In-person	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees
September 18 (Fiesta Educativa)	APEP Spanish Virtual Training	Virtual via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 46 attendees
September 18 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 19 (Frank D. Lanterman)	Workshop on Estate Planning	Virtual via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees
September 19 (SCLARC)	SCLARC Tech Classes	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 12 attendees
September 20 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 16 attendees
September 20 (GLAD)	Social Media Outreach	Facebook Instagram	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English: Instagram reach: 869 Facebook reach: 701 X reach: 71
September 21 (OC Autism Foundation)	OC Autism Dinner & Book Signing with Dr. Temple Grandin	Garden Grove	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees
September 21 (Fiesta Educativa)	Parent Summit Redlands	In-person	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 21 (Deaf Latinos y Familias)	DLyF-4 th Annual Deaf Latinos Expo	Plaza de la Raza- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 703 attendees
September 21 (GLAD)	Deaf Latinos Expo	Plaza De La Raza- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 27 attendees
September 21 (Frank D. Lanterman)	Deaf Latino Expo	Plaza De La Raza- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 64 attendees
September 22 (OC Autism Foundation)	OC Autism AAPI Conference	Fullerton	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees
September 23 (Fiesta Educativa)	What is Self Determination	In-person	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees
September 24 (Frank D. Lanterman)	Monthly Outreach Event	Consulate General of El Salvador in Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 53 attendees
September 24 (SCRS-IL)	Norwalk Senior Center Resource Fair	Norwalk	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 55 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 25 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 9 attendees
September 26 (Fiesta Educativa)	How to Navigate Puberty	Virtual via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 56 attendees
September 26 (SCRS-IL)	Scams, Fraud, & Abuse Training	SCRS- Downey	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees
September 26 (Fiesta Educativa)	Transitioning from High School	In-person	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 16 attendees
September 26 (OC Autism Foundation)	Friendship Club	Garden Grove	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 40 attendees
September 27 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 16 attendees
September 27 (Frank D. Lanterman)	Monthly Outreach Event	Ventanilla De Salud Program at the Consulate General of Mexico in Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 77 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 27 (SCLARC)	Jefferson H.S Presentation	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 4 attendees
September 28 (SCRS-IL)	Spinal Cord Injury Games	Rancho Los Amigos- Downey	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees
September 28 (Fiesta Educativa)	Deaf Awareness Resource Fair	In-person	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees
September 28 (SCLARC)	Freemont H.S Resource Fair	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees
September 28 (GLAD)	Deaf Community Day	East LA Regional Center- Alhambra	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 14 attendees
September 29 (Frank D. Lanterman)	Self- Determination Resource Fair	Friendship Auditorium- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 41 attendees
September 30 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
September 30 (SCLARC)	KIPP Presentation Spanish Power Point	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 9 attendees

4. APPENDIX B – ESA PROGRAM AND CARE TABLES

ESA Program Summary Expenses

ESA Program - Table 1 - Program Expenses ESA Main (SF, MH, MF In-Unit)

ESA Program - Table 2 - Program Expenses & Energy Savings by Measures Installed
ESA Main (SF, MH, MF In-Unit)

ESA Program – Table 2A - Program Expenses & Energy Savings by Measures Installed
(Multifamily Common Area Measures)

ESA Program - Table 2B - Program Expenses & Energy Savings by Measures Installed
(Multifamily Whole Building)

ESA Program – Table 2C - Program Expenses & Energy Savings by Measures Installed
(Pilot Plus/Deep)

ESA Program – Table 2D-E - Program Expenses & Energy Savings by Measures
Installed (Electrification and Clean Energy Pilots)

ESA Program - Table 2F - Program Expenses & Energy Savings by Measures Installed
(CSD Leveraging)

ESA Program - Table 3A-H – Energy Savings and Average Bill Savings per Treated
Home/Common Area

ESA Program - Table 4A-E – Homes/Buildings Treated by County

ESA Program - Table 5A-F - Program Customer Summary by Month

ESA Program - Table 6 - Expenditures for Pilots and Studies

ESA Program – Table 7 – Customer Segments/Need State by Demographic, Financial,
Location and Health Condition

ESA Program – Table 8 – Clean Energy Referral, Leveraging and Coordination

ESA Program – Table 9 – Tribal Outreach

CARE Program - Table 1 - CARE Overall Program Expenses

CARE Program - Table 2 - CARE Enrollment, Recertification, Attrition, and Penetration

CARE Program - Table 3A - CARE Post-Enrollment Verification Results (Model)

CARE Program - Table 3B - CARE Post-Enrollment Verification Results (High Usage)

CARE Program - Table 4 - Enrollment by County

CARE Program - Table 5 - Recertification Results

CARE Program - Table 6 - Capitation Contractors

CARE Program - Table 7 - Expenditures for the Pilot/Studies

CARE Program - Table 8 – CARE and Disadvantaged Communities Enrollment Rate for ZIP Codes

CARE Program - Table 8A – Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP

**Energy Savings Assistance Program Table - Expenses Summary
Southern California Gas Company
September 2024**

ESA Program:	Authorized Budget ^[1]			Current Month Expenses			Year to Date Expenses ^[2]			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Main Program (SF, MH) ^[3]	N/A	\$ 95,080,003	\$ 95,080,003	N/A	\$ 8,347,316	\$ 8,347,316	N/A	\$ 55,687,359	\$ 55,687,359	N/A	59%	59%
ESA Multifamily Common Area Measures	N/A			N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	N/A	N/A
ESA Multifamily Whole Building ^[2]	N/A	\$ 21,224,295	\$ 21,224,295	N/A	\$ 107,952	\$ 107,952	N/A	\$ 1,966,818	\$ 1,966,818	N/A	9%	9%
ESA Pilot Plus and Pilot Deep ^[3]	N/A	\$ 6,510,545	\$ 6,510,545	N/A	\$ 105,653	\$ 105,653	N/A	\$ 232,165	\$ 232,165	N/A	4%	4%
CSD Leveraging	N/A	\$ -	\$ -	N/A			N/A	\$ -	\$ -	N/A	0%	0%
Building Electrification Retrofit Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Clean Energy Homes New Construction Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ESA Program TOTAL	N/A	\$ 122,814,843	\$ 122,814,843	N/A	\$ 8,560,921	\$ 8,560,921	N/A	\$ 57,886,342	\$ 57,886,342	N/A	47%	47%

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021

^[2] SoCalGas has remitted MFWB implementation funding to SDG&E through September 2024, \$15,118,153. Costs illustrate expenses only.

^[3] Includes expenses recorded in SoCalGas SAP only.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses
Southern California Gas Company
September 2024**

Appliances	Authorized Budget ^[1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Program:												
Energy Efficiency												
Appliances	N/A	\$ -	\$ -	N/A	\$ 528,830	\$ 528,830	N/A	\$ 2,174,201	\$ 2,174,201	N/A	0%	0%
Domestic Hot Water	N/A	\$ -	\$ -	N/A	\$ 2,830,346	\$ 2,830,346	N/A	\$ 13,002,668	\$ 13,002,668	N/A	0%	0%
Enclosure	N/A	\$ -	\$ -	N/A	\$ 1,584,718	\$ 1,584,718	N/A	\$ 9,481,312	\$ 9,481,312	N/A	0%	0%
HVAC	N/A	\$ -	\$ -	N/A	\$ 1,379,240	\$ 1,379,240	N/A	\$ 10,486,315	\$ 10,486,315	N/A	0%	0%
Maintenance	N/A	\$ -	\$ -	N/A	\$ 799,225	\$ 799,225	N/A	\$ 6,916,878	\$ 6,916,878	N/A	0%	0%
Lighting	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Miscellaneous	N/A	\$ -	\$ -	N/A	\$ (205,062)	\$ (205,062)	N/A	\$ 1,379,508	\$ 1,379,508	N/A	0%	0%
Customer Enrollment	N/A	\$ -	\$ -	N/A	\$ 624,214	\$ 624,214	N/A	\$ 5,039,997	\$ 5,039,997	N/A	0%	0%
In Home Education	N/A	\$ -	\$ -	N/A	\$ 82,173	\$ 82,173	N/A	\$ 605,467	\$ 605,467	N/A	0%	0%
Pilot	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
					\$ -	\$ -		\$ -	\$ -			
Energy Efficiency TOTAL	N/A	\$ 82,880,025	\$ 82,880,025	N/A	\$ 7,623,685	\$ 7,623,685	N/A	\$ 49,086,347	\$ 49,086,347	N/A	59%	59%
Training Center	N/A	\$ 794,031	\$ 794,031	N/A	\$ 50,612	\$ 50,612	N/A	\$ 502,517	\$ 502,517	N/A	63%	63%
Workforce Education and Training	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Inspections	N/A	\$ 1,536,622	\$ 1,536,622	N/A	\$ 92,696	\$ 92,696	N/A	\$ 941,869	\$ 941,869	N/A	61%	61%
Marketing and Outreach	N/A	\$ 1,413,383	\$ 1,413,383	N/A	\$ 82,891	\$ 82,891	N/A	\$ 650,887	\$ 650,887	N/A	46%	46%
Statewide Marketing and Outreach	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Studies ^[2]	N/A	\$ 168,750	\$ 168,750	N/A	\$ -	\$ -	N/A	\$ 58,954	\$ 58,954	N/A	35%	35%
Regulatory Compliance	N/A	\$ 523,227	\$ 523,227	N/A	\$ 35,212	\$ 35,212	N/A	\$ 292,391	\$ 292,391	N/A	56%	56%
General Administration	N/A	\$ 7,662,964	\$ 7,662,964	N/A	\$ 459,557	\$ 459,557	N/A	\$ 4,149,678	\$ 4,149,678	N/A	54%	54%
CPUC Energy Division	N/A	\$ 101,001	\$ 101,001	N/A	\$ 2,663	\$ 2,663	N/A	\$ 4,717	\$ 4,717	N/A	5%	5%
Administration TOTAL	N/A	\$ 12,199,978	\$ 12,199,978	N/A	\$ 723,631	\$ 723,631	N/A	\$ 6,601,012	\$ 6,601,012	N/A	54%	54%
TOTAL PROGRAM COSTS	N/A	\$ 95,080,003	\$ 95,080,003	N/A	\$ 8,347,316	\$ 8,347,316	N/A	\$ 55,687,359	\$ 55,687,359	N/A	59%	59%
Funded Outside of ESA Program Budget												
Indirect Costs				N/A	\$ 293,070	\$ 293,070	N/A	\$ 2,823,010	\$ 2,823,010			
NGAT Costs					\$ 119,155	\$ 119,155		\$ 933,209	\$ 933,209			
ESA Program Administrative Expenses ^[3]												
Administrative Costs				N/A	\$ 590,128	\$ 590,128	N/A	\$ 5,388,655	\$ 5,388,655			
Total Program Costs				N/A	\$ 8,347,316	\$ 8,347,316	N/A	\$ 55,687,359	\$ 55,687,359			
% of Administrative Spend					7%	7%		10%	10%			

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021, but does not include authorized budget for Pilot Plus and Deep Pilot program in the amount of \$6,510,545 shown on ESA Summary tab.

^[2] Authorized budget for MF CAM PV and LINA study is not included here on Table 1, but funded out of MF CAM unspent funds from previous cycle per AL 5744 and AL 5558. However, actual costs along with all other applicable

M&E funded studies costs are included here in Table 1 and also listed on Table 6.

^[3] OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Main Table 2 (SF, MH)								
Southern California Gas Company								
September 2024								
ESA Program Main (Summary) Total								
Year-To-Date Completed & Expensed Installation								
Measures	Plus	Units	Quantity Installed	kWh [1] (Annual)	kW [1] (Annual)	Therms [1] (Annual)	Expenses (\$)	% of Expenditure
Appliances								
High Efficiency Clothes Washer	X	Home	1,879	-	-	37,047	\$ 1,980,506	4.6%
Refrigerators	N/A	Each	-	-	-	-	\$ -	0.0%
Freezers	N/A	Each	-	-	-	-	\$ -	0.0%
Clothes Dryer	N/A	Each	-	-	-	-	\$ -	0.0%
Dishwasher	N/A	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water								
Other Domestic Hot Water [3]		Home	29,476	-	-	93,144	\$ 1,757,805	4.1%
Water Heater Tank and Pipe Insulation [4]	X	Home	10,580	-	-	67,183	\$ 372,007	0.9%
Water Heater Repair/Replacement	X	Home	12,259	-	-	29,299	\$ 2,570,860	6.0%
Tankless Water Heater	X	Home	1,195	-	-	107,790	\$ 4,604,600	10.8%
Thermostatic Shower Valve		Each	29,763	-	-	48,514	\$ 1,528,925	3.6%
Combined Showerhead/TSV		Each	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater	N/A	Each	-	-	-	-	\$ -	0.0%
Tub Diverter/ Tub Spout		Each	5,522	-	-	31,034	\$ 729,171	1.7%
Solar Water Heating	X	Home	-	-	-	-	\$ -	0.0%
Enclosure								
Air Sealing/Envelope [5]	X	Home	21,880	-	-	10,197	\$ 3,465,569	8.1%
Diagnostic Air Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Attic Insulation	X	Home	2,422	-	-	69,758	\$ 5,514,102	12.9%
Floor Insulation	N/A	Home	-	-	-	-	\$ -	0.0%
Minor Home Repairs		Home	-	-	-	-	\$ -	0.0%
HVAC								
Furnace Repair/Replacement [8]	X	Home	220	-	-	(34)	\$ 608,392	1.4%
Room A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Central A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Heat Pump Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooler	N/A	Home	-	-	-	-	\$ -	0.0%
Duct Testing and Sealing	N/A	Home	342	-	-	3,800	\$ 242,116	0.6%
Energy Efficient Fan Control	N/A	Home	-	-	-	-	\$ -	0.0%
Prescriptive Duct Sealing	X	Home	15,521	-	-	172,438	\$ 1,964,431	4.6%
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout	X	Home	501	-	-	9,767	\$ 1,935,821	4.5%
Smart Thermostat	X	Home	8,397	-	-	47,947	\$ 2,228,305	5.2%
Portable A/C	N/A	Each	-	-	-	-	\$ -	0.0%
Central Heat Pump-FS (propane or gas space)	N/A	Home	-	-	-	-	\$ -	0.0%
Wholehouse Fan	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Fan Controller	X	Home	9,228	-	-	253,754	\$ 1,519,680	3.6%
Maintenance								
Furnace Clean and Tune [8]	X	Home	1,015	-	-	(1,248)	\$ 110,347	0.3%
Central A/C Tune up	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooling Maintenance	N/A	Home	-	-	-	-	\$ -	0.0%
Range Hood	X	Home	-	-	-	-	\$ -	0.0%
Lighting								
Exterior Hard wired LED fixtures	N/A	Each	-	-	-	-	\$ -	0.0%
LED Reflector Bulbs	N/A	Each	-	-	-	-	\$ -	0.0%
LED A-Lamps	N/A	Each	-	-	-	-	\$ -	0.0%
Miscellaneous								
Pool Pumps	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier I	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier II	N/A	Each	-	-	-	-	\$ -	0.0%
Air Purifier	N/A	Home	-	-	-	-	\$ -	0.0%
Cold Storage	N/A	Each	-	-	-	-	\$ -	0.0%
Comprehensive Home Health and Safety Check-up	X	Home	25,048	-	-	-	\$ 1,581,536	3.7%
CO and Smoke Alarm	X	Home	24,169	-	-	-	\$ 5,203,850	12.2%
Pilots								
								0.0%
Customer Enrollment								
Outreach & Assessment		Home	45,317				\$ 4,191,131	9.8%
In-Home Energy Education		Home	36,303				\$ 580,529	1.4%
Total Savings/Expenditures [6] [9]						980,389	\$ 42,689,683	
Total Households Weatherized [7]			34,190					
Households Treated		Total						
- Single Family Households Treated		Home	30,044					
- Mobile Homes Treated		Home	4,146					
Total Number of Households Treated		Home	34,190					
# Eligible Households to be Treated for PY		Home	69,837					
% of Households Treated		%	49%					
- Master-Meter Households Treated		Home	2,297					
Year to Date Expenses								
ESA Program - Main		Electric	Gas	Total				
Administration			\$ 5,388,655	\$ 5,388,655				
Direct Implementation (Non-Incentive)			\$ 1,212,358	\$ 1,212,358				
Direct Implementation			\$ 49,086,347	\$ 49,086,347				<<Includes measures costs
TOTAL ESA Main COSTS		\$ -	\$ 55,687,359	\$ 55,687,359				
Health Comfort & Safety (HCS) Measures								
			YTD (actual)					
		Plus	Units	Quantity Installed	Therm Savings			
Furnace Repair/Replacement		X	Home	599	(470)			
Furnace Clean and Tune		X	Home	2,129	(2,619)			
[1] As of September 2019, all savings are calculated based on the following source: DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.								
[2] Microwave savings are from ECONorthWest Studies received in December of 2011								
[3] Includes Faucet Aerators and Low Flow Showerheads								
[4] Includes Water Heater Blankets and Water Heater Pipe Insulation								
[5] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.								
[6] Total Savings/Expenditures amount does not include credits, expenses, or required adjustments that are reflected in ESA Program Table 1.								
[7] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs								
[8] As approved at the 5/30/24 ESA WG meeting, future reporting for Furnace Repair/Replacement and Furnace Clean and Tune measures is suspended on this table beginning July 2024. Please see HCS Measures table below for month- and year-to-date actuals.								
[9] Total therm savings excludes negative savings for Furnace Repair/Replacement and Furnace Clean and Tune measures beginning July 2024.								
Notes: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. Any measures noted as 'NEW' have been added during the course of this program year. Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.								

Energy Savings Assistance Program Multifamily Whole Building (MFCAM, MF In-Unit) Table 2A
Southern California Gas Company
September 2024

Table 2B ESA Program - Multifamily Whole Building [1]								
	Year-To-Date Completed & Expensed Installation							
	Units (of Measure such as "each")	Quantity Installed	Number of Units for Cap-kBTU and Cap-Tons	kWh [4] (Annual)	kW [4] (Annual)	Therms [4][12] (Annual)	Expenses [13] (\$)	% of Expenditure
ESA MFWB Measures [2][3]								
Appliances								
High Efficiency Cloths Washer	Home	-	-	-	-	-	\$ -	0.0%
Domestic Hot Water								
Low Flow Showerhead	Home	462	-	-	-	2369.08	\$ 20,057	1.8%
Faucet Aerator	Home	2,121	-	-	-	9829.08	\$ 12,420	1.1%
Thermostatic Tub Spout/Diverter	Home	206	-	-	-	1175.90	\$ 18,244	1.7%
Thermostatic Shower Valve	Home	270	-	-	-	721.03	\$ 9,711	0.9%
Water Heater Tank and Pipe Insulation	Lin. Ft.	50	-	-	-	192.00	\$ 2,713	0.2%
Water Heater Tank and Pipe Insulation - CAM	Lin. Ft.	160	-	-	-	-	\$ 4,480	0.4%
TSV and Low Flow Showerhead	Home	2	-	-	-	10.10	\$ 127	0.0%
Other Hot Water	Home	-	-	-	-	-	\$ -	0.0%
Tank and Pipe Insulation	Home	-	-	-	-	-	\$ -	0.0%
Demand Control DHW Recirculation Pump - CAM	Each	2	-	-	-	-	\$ 10,088	0.9%
Water Heater Replace**	Cap-kBTU	-	-	-	-	-	\$ -	0.0%
Central Boiler Replace**	Cap-kBTU	1,599.2	-	-	-	-	\$ 140,170	12.9%
Envelope								
Air Sealing/Envelope [6]	Home	-	-	-	-	-	\$ -	0.0%
Attic Insulation	Home	-	-	-	-	-	\$ -	0.0%
HVAC								
A/C Tune-up**	Cap-Tons	-	-	-	-	-	\$ -	0.0%
Furnace Replacement**	Cap-kBTU	-	-	-	-	-	\$ -	0.0%
Heat Pump Split System**	Cap-Tons	-	-	-	-	-	\$ -	0.0%
Programmable Thermostat	Each	138	-	-	-	59.85	\$ 17,625	1.6%
Efficient Fan Controller	Each	72	-	-	-	0.29	\$ 8	0.0%
Lighting								
Exterior LED Lighting	Fixture	-	-	-	-	-	\$ -	0.0%
Exterior LED Lighting - Pool	Lamp	-	-	-	-	-	\$ -	0.0%
Interior LED Exit Sign	Fixture	-	-	-	-	-	\$ -	0.0%
Interior LED Fixture	Fixture	-	-	-	-	-	\$ -	0.0%
Interior LED Lighting	KiloLumen	-	-	-	-	-	\$ -	0.0%
Interior LED Screw-in	Lamp	-	-	-	-	-	\$ -	0.0%
Interior TLED Type A Lamps	Lamp	-	-	-	-	-	\$ -	0.0%
Interior TLED Type C Lamps	Lamp	-	-	-	-	-	\$ -	0.0%
Miscellaneous								
Tier-2 Smart Power Strip	Each	-	-	-	-	-	\$ -	0.0%
Variable Speed Pool Pump	Each	-	-	-	-	-	\$ -	0.0%
Customer Enrollment - In Unit								
ESA Outreach & Assessment	Home	1,439	-	-	-	-	\$ 176,331	16.2%
ESA In-Home Energy Education	Home	1,438	-	-	-	-	\$ 28,680	2.6%
Other								
Audit	Home	210	-	-	-	-	\$ 614,604	56.6%
Project Completion Fee	Property	2	-	-	-	-	\$ 15,562	1.4%
Taxes	Home	174	-	-	-	-	\$ 4,654	0.4%
Project Completion Fee - CAM	Property	2	-	-	-	-	\$ 11,116	1.0%
Ancillary Services								
Commissioning [7]	Home	-	-	-	-	-	\$ -	0.0%
Audit [8]	Home	-	-	-	-	-	\$ -	0.0%
Administration [9]	Home	-	-	-	-	-	\$ -	0.0%
Total		5,082	-	-	-	14,357.33	\$ 1,086,589	

Multifamily Properties Treated (Common Area Measures and Whole Building)	Number
Total Number of Multifamily Properties Treated [10]	2
Subtotal of Master-metered Multifamily Properties Treated	2
Total Number of Multifamily Tenant Units w/in Properties Treated [11]	1,438
Total Number of buildings w/in Properties Treated	2

Multifamily Properties Treated (In-Unit)	Number
Total number of households individually treated (in-unit)	0

ESA Program - MFWB	Year to Date Expenses		
	Electric	Gas	Total (14)
Administration	\$ 360,129	\$ -	\$ 360,129
Direct Implementation (Non-Incentive)	\$ 1,213,600	\$ -	\$ 1,213,600
Direct Implementation	\$ 393,089	\$ -	\$ 393,089
TOTAL MFWB COSTS [14]	\$ -	\$ 1,966,818	\$ 1,966,818

<<Includes measures costs

[1] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.
[2] Measures are customized by each IOU, see "Table 2B-1, Eligible Measures List". Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.
[3] Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted. Savings estimates are sourced from the PY2015 to 2017 ESA Impact Evaluation; Energy Division instructed the IOUs to use these results for 2019 and 2020 savings estimates.
[4] All savings are calculated based on the following sources:
DENV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.
[5] Microwave savings are from ECONorthWest Studies received in December of 2011.
[6] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
[7] Refers to optimizing the installation of the measure installed such as retrofitting pipes, etc.
[8] Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.
[9] Per D.17-12-009 at p.213, the CPUC imposes a cap of 10% of ESA Program funds for administrative activities and a ceiling of 20% for direct implementation non-
[10] Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.
[11] Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.
[12] NMEC calculations require 12 months prior and 12 months post implementation data.
[13] Includes expenditures for projects from 2022; partial payment for projects completed in 2022 may have been included in 2021. Includes expenses recorded in SoCalGas SAP only.
(14) SoCalGas has remitted MFWB implementation funding to SDG&E through July 2024, \$11,758,563. Costs illustrate expenses only
** Represents the unit of measure such as Cap Tons and Cap kBTU. It is not a count of each measure installed or each home the measure was installed in.

Notes:
Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines. Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2B - ESA Whole Home (Pilot Plus and Pilot Deep)
Southern California Gas Company
September 2024

Measures	Units	ESA Program - Pilot Plus					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
Appliances	Total	5	154	0	44	6,000	
Energy Star Chest Freezer: 14-18 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Chest Freezer: 20-22 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Chest Freezer: 5-9 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Qualified Clothes Washer	Each	3	58	0.02	45.76	\$ 3,270	3.2%
HP Washer/Dryer Combo Unit	Each	-	-	-	-	\$ -	0.0%
Energy Star Qualified Dishwashers	Each	-	-	-	-	\$ -	0.0%
Energy Star Qualified Refrigerators - Large 20+ cf	Each	2	96	0.00	(1.40)	\$ 2,730	2.7%
Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Qualified Refrigerators - Small 14-16 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Upright Freezer: 13.5-15 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Upright Freezer: 16-18 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Upright Freezer: 20-22 cf	Each	-	-	-	-	\$ -	0.0%
Cooling Measures	Total	1	235	0.12	(1)	2,800	
Energy Star Qualified Ceiling Fans	Each	-	-	-	-	\$ -	0.0%
Whole House Fan	Each	1	235	0.12	(0.61)	\$ 2,800	2.8%
Evaporative cooler installation 3,000 CFM	Each	-	-	-	-	\$ -	0.0%
Evaporative cooler installation 4,000 CFM	Each	-	-	-	-	\$ -	0.0%
Evaporative cooler installation 5,000 CFM	Each	-	-	-	-	\$ -	0.0%
Replace Room AC with Energy Start Qualified RAC -	Each	-	-	-	-	\$ -	0.0%
Replace Room AC with Energy Start Qualified RAC -	Each	-	-	-	-	\$ -	0.0%
Replace Room AC with Energy Start Qualified RAC -	Each	-	-	-	-	\$ -	0.0%
Replace Room AC with Energy Start Qualified RAC - 6-	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water	Total	17	1,379	0	181	5,478	
Faucet Aerator	Each	-	-	-	-	\$ -	0.0%
Low-Flow Showerhead - Handheld	Each	5	517	0.09	29.76	\$ 164	0.2%
Low-Flow Showerhead - Regular	Each	1	12	-	9.96	\$ 24	0.0%
Energy Star HE Gas Storage Water Heater - 40G	Each	-	-	-	-	\$ -	0.0%
Energy Star HE Gas Storage Water Heater - 50G	Each	-	-	-	-	\$ -	0.0%
Replace existing electric W/H with HP Water Heater -	Each	-	-	-	-	\$ -	0.0%
Replace existing electric W/H with HP Water Heater -	Each	-	-	-	-	\$ -	0.0%
Replace existing electric W/H with HP Water Heater -	Each	-	-	-	-	\$ -	0.0%
Replace with Solar Water Heating w/storage back up	Each	-	-	-	-	\$ -	0.0%
Replace with Solar Water Heating w/tankless back up	Each	-	-	-	-	\$ -	0.0%
Replace with Tankless Water Heater	Each	1	-	-	87.31	\$ 4,910	4.8%
Thermostatic Shower Valve	Each	5	850	0.16	22.60	\$ 255	0.3%
Thermostatic Tub Spout/Diverter	Each	-	-	-	-	\$ -	0.0%
Water Heater - Repair water leak - NTE \$300	T&M	-	-	-	-	\$ -	0.0%
Water Heater Blanket	Each	-	-	-	-	\$ -	0.0%
Water Heater Pipe Insulation	Each	5	-	-	31.45	\$ 125	0.1%
Enclosure	Total	4,743	493	1	110	12,453	
Attic Cover Replacement	Each	-	-	-	-	\$ -	0.0%
Attic Insulation, Add R-11	Each	528	32	0.07	9.40	\$ 977	1.0%
Attic Insulation, Add R-19	Each	1,760	141	0.30	39.78	\$ 3,344	3.3%
Attic Insulation, Add R-30	Each	2,244	338	0.26	56.83	\$ 4,376	4.3%
Attic Insulation, Add R-38	Each	-	-	-	-	\$ -	0.0%
Attic Insulation, Add R-49	Each	-	-	-	-	\$ -	0.0%
Caulking	Each	10	-	-	-	\$ 13	0.0%
Cover Plate Gaskets	Each	10	-	-	-	\$ 175	0.2%
Duct Sealing - 120 Minutes	Each	1	-	-	-	\$ 365	0.4%
Duct Sealing - 60 Minutes	Each	1	-	-	-	\$ 260	0.3%
Duct Sealing - 90 Minutes	Each	-	-	-	-	\$ -	0.0%
Floor Insulation, Add R-19	Each	-	-	-	-	\$ -	0.0%

Measures	Units	ESA Program - Pilot Deep					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
Appliances	Total	5	(57)	0	11	5,615	
Energy Star Chest Freezer: 14-18 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Chest Freezer: 20-22 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Chest Freezer: 5-9 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Qualified Clothes Washer	Each	2	(44)	0.00	5.74	\$ 2,180	1.1%
HP Washer/Dryer Combo Unit	Each	-	-	-	-	\$ -	0.0%
Energy Star Qualified Dishwashers	Each	2	(13)	0.01	5.21	\$ 2,070	1.1%
Energy Star Qualified Refrigerators - Large 20+ cf	Each	1	-	-	-	\$ 1,365	0.7%
Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Qualified Refrigerators - Small 14-16 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Upright Freezer: 13.5-15 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Upright Freezer: 16-18 cf	Each	-	-	-	-	\$ -	0.0%
Energy Star Upright Freezer: 20-22 cf	Each	-	-	-	-	\$ -	0.0%
Cooling Measures	Total	5	340	0	(1)	9,118	
Energy Star Qualified Ceiling Fans	Each	2	(18)	0.01	0.03	\$ 568	0.3%
Whole House Fan	Each	3	358	0.12	(0.89)	\$ 8,550	4.4%
Evaporative cooler installation 3,000 CFM	Each	-	-	-	-	\$ -	0.0%
Evaporative cooler installation 4,000 CFM	Each	-	-	-	-	\$ -	0.0%
Evaporative cooler installation 5,000 CFM	Each	-	-	-	-	\$ -	0.0%
Replace Room AC with Energy Start Qualified RAC - 10k	Each	-	-	-	-	\$ -	0.0%
Replace Room AC with Energy Start Qualified RAC - 12k	Each	-	-	-	-	\$ -	0.0%
Replace Room AC with Energy Start Qualified RAC - 15k	Each	-	-	-	-	\$ -	0.0%
Replace Room AC with Energy Start Qualified RAC - 6-8k	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water	Total	24	644	0	252	13,701	
Faucet Aerator	Each	6	26	-	20.93	\$ 54	0.0%
Low-Flow Showerhead - Handheld	Each	4	28	-	23.01	\$ 149	0.1%
Low-Flow Showerhead - Regular	Each	1	7	-	5.70	\$ 24	0.0%
Energy Star HE Gas Storage Water Heater - 40G	Each	2	-	-	17.97	\$ 5,080	2.6%
Energy Star HE Gas Storage Water Heater - 50G	Each	1	-	-	80.68	\$ 3,095	1.6%
Replace existing electric W/H with HP Water Heater - 40G	Each	-	-	-	-	\$ -	0.0%
Replace existing electric W/H with HP Water Heater - 50G	Each	-	-	-	-	\$ -	0.0%
Replace existing electric W/H with HP Water Heater - 80G	Each	-	-	-	-	\$ -	0.0%
Replace with Solar Water Heating w/storage back up	Each	-	-	-	-	\$ -	0.0%
Replace with Solar Water Heating w/tankless back up	Each	-	-	-	-	\$ -	0.0%
Replace with Tankless Water Heater	Each	1	-	-	75.32	\$ 4,910	2.5%
Thermostatic Shower Valve	Each	7	583	0.11	28.80	\$ 340	0.2%
Thermostatic Tub Spout/Diverter	Each	-	-	-	-	\$ -	0.0%
Water Heater - Repair water leak - NTE \$300	T&M	-	-	-	-	\$ -	0.0%
Water Heater Blanket	Each	-	-	-	-	\$ -	0.0%
Water Heater Pipe Insulation	Each	2	-	-	-	\$ 50	0.0%
Enclosure	Total	15,712	6,798	1	1,049	58,308	
Attic Cover Replacement	Each	2	-	-	-	\$ 175	0.1%
Attic Insulation, Add R-11	Per Square Foot	-	-	-	-	\$ -	0.0%
Attic Insulation, Add R-19	Per Square Foot	-	-	-	-	\$ -	0.0%
Attic Insulation, Add R-30	Per Square Foot	3,601	400	0.60	91.69	\$ 7,022	3.6%
Attic Insulation, Add R-38	Per Square Foot	2,611	1,574	0.41	66.19	\$ 5,222	2.7%
Attic Insulation, Add R-49	Per Square Foot	2,785	1,762	0.22	254.14	\$ 5,848	3.0%
Caulking	Per Linear Foot	49	(24)	-	13.47	\$ 174	0.1%
Cover Plate Gaskets	Per Home	17	(39)	-	4.26	\$ 405	0.2%
Duct Sealing - 120 Minutes	Per System	4	1,277	-	76.81	\$ 1,490	0.8%
Duct Sealing - 60 Minutes	Per System	-	-	-	-	\$ -	0.0%
Duct Sealing - 90 Minutes	Per System	-	-	-	-	\$ -	0.0%
Floor Insulation, Add R-19	Per Square Foot	4,094	127	-	114.39	\$ 11,873	6.2%

Glass Replacement	Each	-	-	-	-	\$ -	0.0%
High Efficiency Windows	Each	-	-	-	-	\$ -	0.0%
High-Performance Cool Roofs	Each	-	-	-	-	\$ -	0.0%
Insulated Exterior Doors	Each	1	(18)	-	4.10	\$ 610	0.6%
Kitchen Exhaust Dampers	Each	-	-	-	-	\$ -	0.0%
Minor Home / Envelop Repairs - NTE \$600	Each	3	-	-	-	\$ 1,335	1.3%
Prescriptive Duct Sealing (No HVAC Replacement)	Each	-	-	-	-	\$ -	0.0%
Radiant Barriers	Each	-	-	-	-	\$ -	0.0%
Room AC/Evaporative Cooler Cover	Each	-	-	-	-	\$ -	0.0%
Wall Insulation, Add R-13	Each	-	-	-	-	\$ -	0.0%
Weather-stripping	Each	185	-	-	-	\$ 999	1.0%
Window Film (Tint)	Each	-	-	-	-	\$ -	0.0%
HVAC	Total	21	5,415	4	79	68,162	
Duct Insulation (R-6)	Per Linear Foot	-	-	-	-	\$ -	0.0%
Duct Repair	Each	-	-	-	-	\$ -	0.0%
Duct Replacement	Per Linear Foot	-	-	-	-	\$ -	0.0%
Duct Test - Title 24 or to perform duct sealing	Per System	7	-	-	-	\$ 980	1.0%
ECM Blower Motor	Each	-	-	-	-	\$ -	0.0%
Efficient Fan Controller	Each	1	336	0.38	-	\$ 260	0.3%
HE Wall Furnace 82% AFUE	Each	-	-	-	-	\$ -	0.0%
HVAC System - Filter Replacement (No HVAC	Each	1	8	0.00	-	\$ 62	0.1%
HVAC Tune-up	Each	2	54	0.02	(0.04)	\$ 415	0.4%
Mobile Home Split System, 2 TON 16 SEER/60 KBTU	Each	-	-	-	-	\$ -	0.0%
Mobile Home Split System, 2 TON 16 SEER/75 KBTU	Each	-	-	-	-	\$ -	0.0%
Mobile Home Split System, 3 TON 16 SEER/60 KBTU	Each	-	-	-	-	\$ -	0.0%
Mobile Home Split System, 3 TON 16 SEER/75 KBTU	Each	-	-	-	-	\$ -	0.0%
Mobile Home Split System, 4 TON 16 SEER/72 KBTU	Each	-	-	-	-	\$ -	0.0%
Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each	-	-	-	-	\$ -	0.0%
Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each	-	-	-	-	\$ -	0.0%
Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each	-	-	-	-	\$ -	0.0%
Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each	-	-	-	-	\$ -	0.0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2	Each	-	-	-	-	\$ -	0.0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2	Each	-	-	-	-	\$ -	0.0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3	Each	-	-	-	-	\$ -	0.0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3	Each	-	-	-	-	\$ -	0.0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 4	Each	-	-	-	-	\$ -	0.0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 5	Each	-	-	-	-	\$ -	0.0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2	Each	-	-	-	-	\$ -	0.0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2	Each	-	-	-	-	\$ -	0.0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2	Each	-	-	-	-	\$ -	0.0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3	Each	-	-	-	-	\$ -	0.0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 4	Each	-	-	-	-	\$ -	0.0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 5	Each	-	-	-	-	\$ -	0.0%
Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split AC Only with 16+ SEER - 2 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split AC Only with 16+ SEER - 3 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split AC Only with 16+ SEER - 4 Ton	Each	1	460	0.42	(2.04)	\$ 5,905	5.8%
Replace Split AC Only with 16+ SEER - 5 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split HP System with 16+ SEER/8.8+ HSPF -	Each	-	-	-	-	\$ -	0.0%
Replace Split HP System with 16+ SEER/8.8+ HSPF -	Each	-	-	-	-	\$ -	0.0%
Replace Split HP System with 16+ SEER/8.8+ HSPF -	Each	-	-	-	-	\$ -	0.0%
Replace Split HP System with 16+ SEER/8.8+ HSPF -	Each	-	-	-	-	\$ -	0.0%
Replace Split HP System with 16+ SEER/8.8+ HSPF -	Each	-	-	-	-	\$ -	0.0%
Replace Split HP System with 16+ SEER/8.8+ HSPF -	Each	-	-	-	-	\$ -	0.0%
Replace Split System with 16+ SEER/95%+ AFUE - 2	Each	-	-	-	-	\$ -	0.0%
Replace Split System with 16+ SEER/95%+ AFUE - 2	Each	-	-	-	-	\$ -	0.0%
Replace Split System with 16+ SEER/95%+ AFUE - 3	Each	2	1,253	1.01	18.83	\$ 17,790	17.5%
Replace Split System with 16+ SEER/95%+ AFUE - 3	Each	4	2,202	1.84	32.02	\$ 33,120	32.7%
Replace Split System with 16+ SEER/95%+ AFUE - 4	Each	1	788	0.72	10.42	\$ 9,190	9.1%
Replace Split System with 16+ SEER/95%+ AFUE - 5	Each	-	-	-	-	\$ -	0.0%

Glass Replacement	Per Square Foot	-	-	-	-	\$ -	0.0%
High Efficiency Windows	Per Square Foot	272	1,571	-	94.40	\$ 14,248	7.4%
High-Performance Cool Roofs	Per Square Foot	-	-	-	-	\$ -	0.0%
Insulated Exterior Doors	Per Door	-	-	-	-	\$ -	0.0%
Kitchen Exhaust Dampers	Each	4	0	-	0.07	\$ 925	0.5%
Minor Home / Envelop Repairs - NTE \$600	T&M	2	(2)	-	0.41	\$ 935	0.5%
Prescriptive Duct Sealing (No HVAC Replacement)	Per System	1	-	-	-	\$ 335	0.2%
Radiant Barriers	Per Square Foot	-	-	-	-	\$ -	0.0%
Room AC/Evaporative Cooler Cover	Each	-	-	-	-	\$ -	0.0%
Wall Insulation, Add R-13	Per Square Foot	1,893	84	-	225.03	\$ 7,610	3.9%
Weather-stripping	Per Linear Foot	377	69	-	107.88	\$ 2,047	1.1%
Window Film (Tint)	Per Square Foot	-	-	-	-	\$ -	0.0%
HVAC	Total	71	15,575	3	328	97,136	
Duct Insulation (R-6)	Per Linear Foot	-	-	-	-	\$ -	0.0%
Duct Repair	Each	35	-	-	-	\$ 1,050	0.5%
Duct Replacement	Per Linear Foot	-	-	-	-	\$ -	0.0%
Duct Test - Title 24 or to perform duct sealing	Per System	11	-	-	-	\$ 1,560	0.8%
ECM Blower Motor	Each	-	-	-	-	\$ -	0.0%
Efficient Fan Controller	Each	-	-	-	-	\$ -	0.0%
HE Wall Furnace 82% AFUE	Each	1	-	-	28.99	\$ 4,640	2.4%
HVAC System - Filter Replacement (No HVAC	Each	3	25	-	0.01	\$ 186	0.1%
HVAC Tune-up	Each	4	107	0.03	(0.03)	\$ 840	0.4%
Mobile Home Split System, 2 TON 16 SEER/60 KBTU 95%	Each	-	-	-	-	\$ -	0.0%
Mobile Home Split System, 2 TON 16 SEER/75 KBTU 95%	Each	-	-	-	-	\$ -	0.0%
Mobile Home Split System, 3 TON 16 SEER/60 KBTU 95%	Each	-	-	-	-	\$ -	0.0%
Mobile Home Split System, 3 TON 16 SEER/75 KBTU 95%	Each	-	-	-	-	\$ -	0.0%
Mobile Home Split System, 4 TON 16 SEER/72 KBTU 95%	Each	-	-	-	-	\$ -	0.0%
Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each	-	-	-	-	\$ -	0.0%
Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each	-	-	-	-	\$ -	0.0%
Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each	-	-	-	-	\$ -	0.0%
Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each	-	-	-	-	\$ -	0.0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 1/2	Each	-	-	-	-	\$ -	0.0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 1/2	Each	-	-	-	-	\$ -	0.0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 4 Ton	Each	1	242	-	2.28	\$ 10,280	5.3%
Replace Package G/E with 16+ SEER/80%+ AFUE - 5 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 4 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 5 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split AC Only with 16+ SEER - 2 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split AC Only with 16+ SEER - 3 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split AC Only with 16+ SEER - 4 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split AC Only with 16+ SEER - 5 Ton	Each	1	7,426	0.52	-	\$ 6,370	3.3%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 1/2	Each	-	-	-	-	\$ -	0.0%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 1/2	Each	1	20	-	57.20	\$ 8,700	4.5%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 Ton	Each	1	20	-	57.20	\$ 9,350	4.8%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 4 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 5 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split System with 16+ SEER/95%+ AFUE - 2 1/2	Each	1	387	-	3.88	\$ 7,660	4.0%
Replace Split System with 16+ SEER/95%+ AFUE - 2 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split System with 16+ SEER/95%+ AFUE - 3 1/2	Each	4	5,411	1.65	36.27	\$ 35,580	18.4%
Replace Split System with 16+ SEER/95%+ AFUE - 3 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split System with 16+ SEER/95%+ AFUE - 4 Ton	Each	-	-	-	-	\$ -	0.0%
Replace Split System with 16+ SEER/95%+ AFUE - 5 Ton	Each	1	543	0.72	11.91	\$ 9,380	4.9%

Smart Thermostat	Each	2	314	-	20.00	\$ 440	0.4%
Maintenance	Total	30	-	-	-	1,836	
CO/Smoke Alarm Combo	Each	7	-	-	-	\$ 553	0.5%
Comprehensive Home Health and Safety Check-up	Per Home	6	-	-	-	\$ 450	0.4%
Furnace Clean and Tune	Each	-	-	-	-	\$ -	0.0%
Range Hood	Each	-	-	-	-	\$ -	0.0%
Smoke Alarm	Each	17	-	-	-	\$ 833	0.8%
Lighting	Total	38	822	0	(15)	1,020	
Exterior LED Security Light (photocell and motion	Each	-	-	-	-	\$ -	0.0%
LED Fixtures - Exterior	Each	4	58.42	0.00	(0.29)	\$ 424	0.4%
LED Fixtures - Interior	Each	2	120.53	0.02	(2.44)	\$ 212	0.2%
LED Lamps - 40w Equivalent	Each	32	642.80	0.08	(12.30)	\$ 384	0.4%
LED Lamps - 60w Equivalent	Each	-	-	-	-	\$ -	0.0%
Miscellaneous	Total	2	281	0	(6)	190	
Energy Star Qualified Variable Speed Pool pumps	Each	-	-	-	-	\$ -	0.0%
Home Energy Monitor	Each	-	-	-	-	\$ -	0.0%
Tier 2 Smart Power Strips	Each	2	280.80	0.07	(5.69)	\$ 190	0.2%
Vacancy Sensors	Each	-	-	-	-	\$ -	0.0%
Permitting Fees	Total	7	-	-	-	2,194	
Permits	Each	7	-	-	-	\$ 2,194	2.2%
Customer Enrollment		9				1,260	
ESA WH Outreach & Assessment	Home	9				\$ 1,260	1.2%
ESA WH In-Home Energy Education ^[5]	Home	-				\$ -	0.0%
Total Savings/Expenditures			8,778	5.57	393.41	101,393	100%

32,593 10 2,025 294,402

Households Treated	Total
- Single Family Households Treated	9
- Mobile Homes Treated	0
Total Number of Households Treated	9

Smart Thermostat	Each	7	1,395	-	130.78	\$ 1,540	0.8%
Maintenance	Total	42	-	-	-	3,625	
CO/Smoke Alarm Combo	Each	11	-	-	-	\$ 869	0.5%
Comprehensive Home Health and Safety Check-up	Per Home	6	-	-	-	\$ 454	0.2%
Furnace Clean and Tune	Each	4	-	-	-	\$ 280	0.1%
Range Hood	Each	3	-	-	-	\$ 1,140	0.6%
Smoke Alarm	Each	18	-	-	-	\$ 882	0.5%
Lighting	Total	85	515	0	(8)	1,058	
Exterior LED Security Light (photocell and motion sensor)	Each	5	122	-	(1.80)	\$ 290	0.2%
LED Fixtures - Exterior	Each	-	-	-	-	\$ -	0.0%
LED Fixtures - Interior	Each	-	-	-	-	\$ -	0.0%
LED Lamps - 40w Equivalent	Each	35	386	0.02	(5.92)	\$ 228	0.1%
LED Lamps - 60w Equivalent	Each	45	8	0.05	(0.49)	\$ 540	0.3%
Miscellaneous	Total	-	-	-	-	-	
Energy Star Qualified Variable Speed Pool pumps	Each	-	-	-	-	\$ -	0.0%
Home Energy Monitor	Each	-	-	-	-	\$ -	0.0%
Tier 2 Smart Power Strips	Each	-	-	-	-	\$ -	0.0%
Vacancy Sensors	Each	-	-	-	-	\$ -	0.0%
Permitting Fees	Total	13	-	-	-	2,707	
Permits	Each	13	-	-	-	\$ 2,707	1.4%
Customer Enrollment		13				1,740	
ESA WH Outreach & Assessment	Home	13				\$ 1,740	0.9%
ESA WH In-Home Energy Education ^[5]	Home	-				\$ -	0.0%
Total Savings/Expenditures			23,814	4.46	1,631.52	193,009	100%

Households Treated	Total
- Single Family Households Treated	12
- Mobile Homes Treated	0
Total Number of Households Treated	12

ESA Program - Pilot Plus and Pilot Deep	Year to Date Expenses ^[4]		
	Electric	Gas	Total
Administration ^[1]	\$ 166,826	\$ 113,546	\$ 280,372
Direct Implementation (Non-Incentive) ^[2]	\$ 203,956	\$ 203,956	\$ 407,911
Direct Implementation ^[3]	\$ 136,818	\$ 125,639	\$ 262,457
TOTAL Pilot Plus and Pilot Deep COSTS	\$507,599	\$443,141	\$950,740

<<Includes measures costs

ESA Program - Pilot Plus and Pilot Deep	Year to Date Expenses		
	Electric	Gas	Total
Inspections	\$ 742	\$ 742	\$ 1,484
Marketing and Outreach	\$ 46,676	\$ 46,676	\$ 93,352
General (SCE) Administration	\$ 62,917	\$ 9,637	\$ 72,554
Direct Implementer -- ADMIN	\$ 203,956	\$ 203,956	\$ 407,911
EM&V Studies	\$ 50,997	\$ 50,997	\$ 101,994
Direct Installation -- Materials	\$ 58,233	\$ 50,974	\$ 109,207
Performance Incentive	\$ 50,565	\$ 44,467	\$ 95,032
Home Audit; Test-In Test-Out	\$ 22,818	\$ 24,002	\$ 46,820
Remediation & Mitigation	\$ 5,202	\$ 6,197	\$ 11,398
WE&T	\$ 5,494	\$ 5,494	\$ 10,988
	\$507,599	\$443,141	\$950,740

^[1] Administration includes expenses from the following categories: General Administration, Regulatory Compliance, Training, Inspections, Marketing and Outreach, and Evaluation.

^[2] Direct Implementation (Non-Incentive) includes expenses for Implementer Administration and Marketing.

^[3] Direct Implementation includes expenses for measures delivery.

^[4] Includes expenses not recorded in SoCalGas SAP.

^[5] Education charges included in Outreach & Assessment.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Pilots Table 2C-D
Southern California Gas Company
September 2024

NOT APPLICABLE TO SOCALGAS

Measures	Units	Building Electrification Retrofit Pilot (SCE)					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure
Appliances							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water							
	Home	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Enclosure[1]							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
HVAC							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
Maintenance							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
Lighting							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Miscellaneous							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Customer Enrollment							
ESA Outreach & Assessment	Home	-				\$ -	0.0%
ESA In-Home Energy Education	Home	-				\$ -	0.0%
Total Savings/Expenditures			-	-	-	\$ -	0.0%
Households Treated		Total					
- Single Family Households Treated	Home						
- Mobile Homes Treated	Home						
Total Number of Households Treated	Home						

Measures	Units	Clean Energy Homes New Construction Pilot (SCE)					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure
Appliances							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water							
	Home	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Enclosure[1]							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
HVAC							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
Maintenance							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
Lighting							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Miscellaneous							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Customer Enrollment							
ESA Outreach & Assessment	Home	-				\$ -	0.0%
ESA In-Home Energy Education	Home	-				\$ -	0.0%
Total Savings/Expenditures			-	-	-	\$ -	0.0%
Households Treated		Total					
- Single Family Households Treated	Home						
- Mobile Homes Treated	Home						
Total Number of Households Treated	Home						

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings
per Treated Home/Common Area
Southern California Gas Company
September 2024**

Table 3A, ESA Program Main (SF, MF) [2]	
Annual kWh Savings	N/A
Annual Therm Savings	978,583
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	9,518,456
Current kWh Rate	N/A
Current Therm Rate	\$ 1.59
Average 1st Year Bill Savings / Treated households	\$ 45.51
Average Lifecycle Bill Savings / Treated Household	\$ 442.65

Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) [1]	
Annual kWh Savings	N/A
Annual Therm Savings	14,357
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	109,575
Current kWh Rate	N/A
Current Therm Rate	\$ 1.59
Average 1st Year Bill Savings / Treated Property	\$ 15.87
Average Lifecycle Bill Savings / Treated Property	\$ 121.16

Table 3C, ESA Program - Multifamily Whole Building [1]	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3D, ESA Program - Pilot Plus	
Annual kWh Savings	8,778
Annual Therm Savings	393
Lifecycle kWh Savings	87,783
Lifecycle Therm Savings	3,934
Current kWh Rate	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 262
Average Lifecycle Bill Savings / Treated Property	\$ 2,622

Table 3E, ESA Program - Pilot Deep	
Annual kWh Savings	23,814
Annual Therm Savings	1,632
Lifecycle kWh Savings	238,144
Lifecycle Therm Savings	16,315
Current kWh Rate	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 598
Average Lifecycle Bill Savings / Treated Property	\$ 5,984

Table 3F, ESA Program - Building Electrification - N/A for SoCalGas	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3G, ESA Program - CSD Leveraging	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3H, Summary - ESA Program (SF, MH, MF In-Unit), MFCAM, MFWB, PP, PD, BE, CSD	
Annual kWh Savings	32,593
Annual Therm Savings	994,965
Lifecycle kWh Savings	325,926
Lifecycle Therm Savings	9,648,280
Current kWh Rate	\$ 0.21
Current Therm Rate	\$ 1.59
Average 1st Year Bill Savings / Treated Households	\$ 921
Average Lifecycle Bill Savings / Treated Households	\$ 9,170

[1] NMEC calculations require 12 months prior and post implementation data.

[2] Includes them savings for all measures.

Note: Summary is the sum of ESA Main Program + MF CAM + MFWB + Pilot Plus + Pilot Deep + BE + CSD

Energy Savings Assistance Program Table 4 - Homes/Buildings Treated
Southern California Gas Company
September 2024

Table 4A, ESA Program (SF, MH)						
County	Eligible Households [3]			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Fresno	27	12,750	12,777	4	388	392
Imperial	20,813	13	20,826	2	0	2
Kern	26,841	25,703	52,544	2,842	295	3,137
Kings	17,724	13	17,737	707	0	707
Los Angeles	7,784	1,051,262	1,059,046	514	9,972	10,486
Orange	25	258,609	258,634	0	1,415	1,415
Riverside	152,353	126,472	278,825	910	6,182	7,092
San Bernardino	778	190,048	190,826	69	6,426	6,495
San Luis Obispo	20,417	10,205	30,622	216	0	216
Santa Barbara	1,787	45,087	46,874	420	303	723
Tulare	51,242	12,728	63,970	2,651	728	3,379
Ventura	3,908	70,985	74,893	13	133	146
Total	303,699	1,803,875	2,107,574	8,348	25,842	34,190

Table 4B, ESA Program - Multifamily Whole Building (MF In-Unit)						
County				Households Treated YTD		
				Rural	Urban	Total
Fresno				0	13	13
Imperial				0	0	0
Kern				125	3	128
Kings				3	0	3
Los Angeles				0	347	347
Orange				0	562	562
Riverside				143	1	144
San Bernardino				0	208	208
San Luis Obispo				0	0	0
Santa Barbara				0	0	0
Tulare				27	6	33
Ventura				0	0	0
Total				298	1,140	1,438

Table 4C, ESA Program - Multifamily Whole Building (MFWB/CAM)						
County	Eligible Properties [2]			Properties Treated YTD		
				Rural	Urban	Total
-						
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
Total				0	0	0

Table 4D, ESA Program - Pilot Plus and Pilot Deep						
County	Eligible Households			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Los Angeles	131	8,847	8,978	0	6	6
Riverside	1,576	3,564	5,140	12	2	14
San Bernardino	42	3,566	3,608	0	1	1
Total	1,749	15,977	17,726	12	9	21

Table 4E, ESA Program - CSD Leveraging						
County				Households Treated YTD		
				Rural	Urban	Total
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
Total				0	0	0

No CSD activity.

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is

[2] Do not currently have Eligible Properties for ESA CAM.

[3] Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% FPL) to now establishing the ESA Program's income limits to at or

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Southern California Gas Company
September 2024

Table 5A, ESA Program (SF,MH)																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm [2]	kWh	kW		Therm	kWh	kW		Therm [2]	kWh	kW
January					-	-	N/A	N/A					-	-	N/A	N/A
February					1,775	54,836	N/A	N/A					1,775	54,836	N/A	N/A
March					3,687	97,298	N/A	N/A					3,687	97,298	N/A	N/A
April					6,239	162,690	N/A	N/A					6,239	162,690	N/A	N/A
May					4,126	118,522	N/A	N/A					4,126	118,522	N/A	N/A
June					5,010	142,630	N/A	N/A					5,010	142,630	N/A	N/A
July					4,945	154,352	N/A	N/A					4,945	154,352	N/A	N/A
August					3,771	109,558	N/A	N/A					3,771	109,558	N/A	N/A
September					4,637	138,697	N/A	N/A					4,637	138,697	N/A	N/A
October							N/A	N/A							N/A	N/A
November							N/A	N/A							N/A	N/A
December							N/A	N/A							N/A	N/A
YTD					34,190	978,583	N/A	N/A					34,190	978,583	N/A	N/A

[1] As of September 2019, all savings are calculated based on the following source: DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.
[2] Includes therm savings for all measures.

Notes:
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - Multifamily Whole Building (MF in-Unit)																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January							N/A	N/A					-	-	N/A	N/A
February							N/A	N/A					-	-	N/A	N/A
March					169	2,009	N/A	N/A					169	2,009	N/A	N/A
April					181	998	N/A	N/A					181	998	N/A	N/A
May					43	723	N/A	N/A					43	723	N/A	N/A
June					100	1,471	N/A	N/A					100	1,471	N/A	N/A
July					44	857	N/A	N/A					44	857	N/A	N/A
August					362	3,709	N/A	N/A					362	3,709	N/A	N/A
September					539	4,591	N/A	N/A					539	4,591	N/A	N/A
October							N/A	N/A							N/A	N/A
November							N/A	N/A							N/A	N/A
December							N/A	N/A							N/A	N/A
YTD					1,438	14,357	N/A	N/A					1,438	14,357	N/A	N/A

Notes:
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5C, ESA Program - Multifamily Whole Building																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January					-	-	N/A	N/A					-	-	-	-
February					-	-	N/A	N/A					-	-	-	-
March	1	29	991	-	-	-	N/A	N/A					1	29	991	-
April					-	-	N/A	N/A					-	-	-	-
May					-	-	N/A	N/A					-	-	-	-
June					-	-	N/A	N/A					-	-	-	-
July					-	-	N/A	N/A					-	-	-	-
August					-	-	N/A	N/A					-	-	-	-
September					-	-	N/A	N/A					-	-	-	-
October					-	-	N/A	N/A					-	-	-	-
November					-	-	N/A	N/A					-	-	-	-
December					-	-	N/A	N/A					-	-	-	-
YTD	1	29	991	-	-	-	N/A	N/A	-	-	-	-	1	29	991	-

Notes:
MFWB Program to commence July 2023. No installation data to report as of January 2024.
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5D, ESA Program - Pilot Plus and Pilot Deep																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January					-	-	N/A	N/A					-	-	-	-
February					-	-	N/A	N/A					-	-	-	-
March	1	29	991	0.13	-	-	N/A	N/A					1	29	991	0.13
April	3	47	1,956	1.21	-	-	N/A	N/A					3	47	1,956	1.21
May	1	42	545	0.07	-	-	N/A	N/A					1	42	545	0.07
June	2	51	608	0.08	-	-	N/A	N/A					2	51	608	0.08
July					-	-	N/A	N/A					-	-	-	0.00
August	11	1,474	26,899	8.32	-	-	N/A	N/A					11	1,474	26,899	8.32
September	3	382	1,594	0.21	-	-	N/A	N/A					3	382	1,594	0.21
October					-	-	N/A	N/A					-	-	-	-
November					-	-	N/A	N/A					-	-	-	-
December					-	-	N/A	N/A					-	-	-	-
YTD	21	2,025	32,592	10.02	-	-	N/A	N/A	-	-	-	-	21	2,025	32,592	10

Notes:
Savings for August were recalculated and revised after report submission.
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2C.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

N/A for SoCalGas

Table 5E, ESA Program - Building Electrification																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January																
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD																

Notes:
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2D.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5F, ESA Program - CSD Leveraging																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January					-	-	N/A	N/A					-	-	N/A	N/A
February					-	-	N/A	N/A					-	-	N/A	N/A
March					-	-	N/A	N/A					-	-	N/A	N/A
April					-	-	N/A	N/A					-	-	N/A	N/A
May					-	-	N/A	N/A					-	-	N/A	N/A
June					-	-	N/A	N/A					-	-	N/A	N/A
July					-	-	N/A	N/A					-	-	N/A	N/A
August					-	-	N/A	N/A					-	-	N/A	N/A
September					-	-	N/A	N/A					-	-	N/A	N/A
October					-	-	N/A	N/A					-	-	N/A	N/A
November					-	-	N/A	N/A					-	-	N/A	N/A
December					-	-	N/A	N/A					-	-	N/A	N/A
YTD					-	-	N/A	N/A	-	-	-	-	-	-	N/A	N/A

Notes:
No CSD activity.
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2F.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies
Southern California Gas Company
September 2024**

	Authorized 2021-26 Funding			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expended		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
ESA Pilot Plus/Deep Program	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 105,653	\$ 105,653	N/A	\$ 232,165	\$ 232,165	N/A	\$ 695,020	\$ 695,020	N/A	1%	1%
Total Pilots	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 105,653	\$ 105,653	N/A	\$ 232,165	\$ 232,165	N/A	\$ 695,020	\$ 695,020	N/A	0%	0%
Studies															
Needs Assessment (LINA) ^[1]	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 124,834	\$ 124,834	N/A	200%	200%
Joint IOU - Multifamily CAM Process Evaluation ^[2]	N/A	\$ 75,000	\$ 75,000	N/A	\$ -	\$ -	N/A	\$ 43,260	\$ 43,260	N/A	\$ 67,020	\$ 67,020	N/A	0%	0%
2020 Non Energy Benefits Evaluation (NEB's) ^[3]	N/A		\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 1,338	\$ 1,338	N/A	0%	0%
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ 15,694	\$ 15,694	N/A	\$ 15,694	\$ 15,694	N/A	0%	0%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 18,845	\$ 18,845	N/A	0%	0%
Load Impact Evaluation Study	N/A	\$ 375,000	\$ 375,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Equity Criteria and Non Energy Benefits Evaluation (NEB's)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Rapid Feedback Research and Analysis	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Process Evaluation Studies (1-4 Studies)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Potential Ad Hoc Tasks	N/A	\$ 300,000	\$ 300,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Total Studies ^[4]	N/A	\$ 1,068,750	\$ 1,068,750	N/A	\$ -	\$ -	N/A	\$ 15,694	\$ 15,694	N/A	\$ 34,538	\$ 34,538	N/A	3%	3%

^[1] LINA study funded out of prior cycle unspent funds per AL 5558.

^[2] MF CAM study funded out of MF CAM prior cycle unspent funds per AL 5744.

^[3] Cycle-to-date amount related to 2020 activity posted in 2021.

^[4] Total studies amount includes 2021-2026 authorized budget in D.21-06-015 only as well as associated spending.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions

**Southern California Gas Company
September 2024**

ESA Main (SF, MH)

Customer Segments	# of Households Eligible* [1]	# of Households Treated [17]	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	1,039,808	30,044	31%	419,137	5.9%				29.4	29.3	\$1,098.36
MH	115,957	4,146	49%	492	510.0%				23.1	23.3	\$923.60
Rent vs. Own											
Own	788,781	29,854	38%		0.0%				30.0	30.0	\$1,153.95
Rent	1,319,476	4,335	6%		0.0%				18.9	18.7	\$548.38
Vacant		1	13%		0.0%				69.2	69.2	\$937.80
Previous vs. New Participant											
New participant		7,421	12%	265,049	2.2%				29.9	29.9	\$1,120.80
Previous Participant		26,769	29%	196,703	10.8%				28.3	28.2	\$1,065.07
Seniors [3]	869,111	10,909	30%		0.0%				29.0	28.8	\$1,130.27
Veterans [4]	135,375	237	78%		0.0%				35.2	35.3	\$1,458.53
Hard-to-Reach [5]	781,935	12,989	15%	123,830	8.4%				26.4	26.3	\$1,002.91
Vulnerable [6]	1,347,171	30,079	21%	425,024	5.8%				28.0	27.8	\$1,061.40
Location											
DAC [7]	1,306,904	28,553	21%	414,006	5.6%				28.1	27.9	\$1,065.63
Rural	284,010	8,348	51%	58,432	10.5%				29.9	30.0	\$958.90
Tribal [8]	4,445	28	57%	156	15.9%				16.6	16.6	\$573.44
PSPS Zone	N/A	N/A	N/A	N/A	N/A						
Wildfire Zone [9]	915,416	17,941	29%	226,486	6.6%				29.3	29.3	\$1,090.12
Climate Zone											
4	11,195	45	12%	435	6.4%				18.5	20.3	\$804.11
5	40,075	889	39%	6,523	12.3%				33.2	34.5	\$1,290.76
6	190,295	406	5%	4,122	6.4%				23.8	24.0	\$1,081.35
8	432,412	5,147	10%	106,127	3.7%				22.7	22.8	\$1,035.07
9	582,065	4,454	13%	89,365	4.9%				27.1	25.2	\$1,066.98
10	329,439	10,834	28%	148,967	5.6%				30.4	30.6	\$1,201.14
13	130,527	7,474	68%	44,613	12.5%				29.6	29.6	\$914.57
14	59,734	2,118	61%	28,000	6.1%				41.5	41.7	\$1,213.92
15	93,038	1,934	40%	18,493	8.1%				21.2	21.3	\$924.49
16	29,157	889	28%	15,107	5.6%				24.8	25.2	\$1,032.60
CARB Communities [10]	245,566	5,786	15%	90,379	4.9%				20.8	20.7	\$935.62
Financial											
CARE	1,458,614	26,022	25%	261,150	8.0%				29.3	29.2	\$1,099.56
Disconnected [2]		-			0.0%				-	-	\$0.00
Arrearages [11]	691,384	17,141	21%	222,781	6.2%				28.2	28.2	\$1,051.28
High Usage [12]	628,004	11,507	23%	157,692	5.9%				28.6	28.5	\$1,092.79
High Energy Burden [13]		2,783	186%		0.0%				27.1	27.2	\$1,049.57
SEVI [14]											
<25%	519		0%	1	0.0%				-	-	\$0.00
25%-50%			0%	-	0.0%						
50%-75%	1,073,624	15,233	25%	228,037	8.6%				30.6	30.4	\$1,178.57
>75%	423,225	10,243	15%	139,068	0.0%				24.4	24.3	\$962.14
Affordability Ratio [15]											
<25%	1,397,707	24,576	21%	349,664	5.6%				28.5	28.4	\$1,103.69
25%-50%	15,030	199	6%	3,683	6.0%				15.4	15.1	\$688.28
50%-75%	1,268	72	74%	809	7.1%				15.0	12.1	\$881.63
>75%	83,361	629	8%	12,950	4.2%				16.4	16.1	\$768.74
Health Condition											
Medical Baseline	8,712	1,105	46%	3,183	22.8%				31.4	31.4	\$1,102.82
Respiratory [16]											
<25%	247,721	862	21%	8,362	8.0%				30.1	29.8	\$1,150.26
25%-50%	393,693	4,891	21%	61,961	5.9%				28.0	28.0	\$1,066.30
50%-75%	459,431	9,788	19%	144,589	5.4%				27.5	27.3	\$1,073.50
>75%	396,521	9,935	20%	152,194	5.5%				28.5	28.4	\$1,116.67
Disabled [4]	622,269	3,860	30%		0.0%				27.9	27.8	\$1,090.90

Note: The MF In-unit will be tracked with ESA main program until MFWB program launches. Upon MFWB program launch, the data for MF In-Unit and MF CAM will be captured in the MFWB section in the following two tables below.

Multifamily Whole Bulding (MFWB)

Customer Segments	# of Properties Eligible* [1]	# of Properties Treated [17]	Enrollment Rate = (C/B)	# of Properties Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Property	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving Measures Only)	Avg. Cost Per Treated Property
Demographic											
Housing Type											
SF			#DIV/0!		0.0%						
MH			#DIV/0!		0.0%						
MF In-Unit		1,579	#DIV/0!		0.0%				9.1	9.1	688.1
Rent vs. Own											
Own		160	#DIV/0!		0.0%				0.8	0.8	4,997.1
Rent		1,419	#DIV/0!		0.0%				10.0	10.0	202.3
Vacant					0.0%						
Previous vs. New Participant											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]		1,086	#DIV/0!		0.0%				8.9	8.9	180.7
Veterans [4]		25	#DIV/0!		0.0%				10.3	10.3	211.5
Hard-to-Reach [5]		889	#DIV/0!		0.0%				9.8	9.8	867.8
Vulnerable [6]		1,314	#DIV/0!		0.0%				9.4	9.4	482.0
Location											
DAC [7]		1,296	#DIV/0!		0.0%				9.5	9.5	476.0
Rural		-	#DIV/0!		0.0%						
Tribal [8]		-	#DIV/0!		0.0%						
PSPS Zone		x	N/A		N/A						
Wildfire Zone [9]		410	#DIV/0!		0.0%				9.7	9.7	699.3
Climate Zone											
4			#DIV/0!		0.0%						
5			#DIV/0!		0.0%						
6			#DIV/0!		0.0%						
8			#DIV/0!		0.0%						
9			#DIV/0!		0.0%						
10			#DIV/0!		0.0%						
13			#DIV/0!		0.0%						
14			#DIV/0!		0.0%						
15			#DIV/0!		0.0%						
16			#DIV/0!		0.0%						
CARB Communities [10]		169	#DIV/0!		0.0%				15.6	15.6	742.9
Financial											
CARE		213	#DIV/0!		0.0%				9.3	9.3	413.7
Disconnected [2]		-			0.0%						
Arrearages [11]		132	#DIV/0!		0.0%				7.1	7.1	2,748.8
High Usage [12]		40	#DIV/0!		0.0%				7.4	7.4	2,146.6
High Energy Burden [13]		5			0.0%				-	-	6,225.0
SEVI [14]											
<25%			#DIV/0!		0.0%						
25%-50%					0.0%						
50%-75%		107	#DIV/0!		0.0%				4.7	4.7	1,119.6
>75%		1,188	#DIV/0!		0.0%				9.9	9.9	409.2
Affordability Ratio [15]											
<25%		1,288	#DIV/0!		0.0%				9.5	9.5	437.6
25%-50%		1	#DIV/0!		0.0%				-	-	5,558.0
50%-75%			#DIV/0!		0.0%						
>75%		6	#DIV/0!		0.0%				-	-	6,113.8
Health Condition											
Medical Baseline			#DIV/0!		0.0%						
Respiratory [16]											
<25%		73	#DIV/0!		0.0%				5.8	5.8	227.6
25%-50%		157	#DIV/0!		0.0%				15.7	15.7	759.4
50%-75%		733	#DIV/0!		0.0%				10.1	10.1	486.8
>75%		332	#DIV/0!		0.0%				5.9	5.9	341.0
Disabled [4]		528	#DIV/0!		0.0%				9.7	9.7	213.0

MFWB Program to commence July 2023. No installations to report as of January 2024.

Multifamily Whole Building (Individual in-unit treatments)

Customer Segments	# of Units Eligible* [1]	# of Units Treated [17]	Enrollment Rate = (C/B)	# of Units Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Unit	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving Measures Only)	Avg. Cost Per Treated Unit
Demographic											
Housing Type											
SF			#DIV/0!		0.0%						
MH			#DIV/0!		0.0%						
MF In-Unit			#DIV/0!		0.0%						
Rent vs. Own											
Own			#DIV/0!		0.0%						
Rent			#DIV/0!		0.0%						
Vacant					0.0%						
Previous vs. New Participant											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]			#DIV/0!		0.0%						
Veterans [4]			#DIV/0!		0.0%						
Hard-to-Reach [5]			#DIV/0!		0.0%						
Vulnerable [6]			#DIV/0!		0.0%						
Location											
DAC [7]			#DIV/0!		0.0%						
Rural			#DIV/0!		0.0%						
Tribal [8]			#DIV/0!		0.0%						
PSPS Zone			N/A		N/A						
Wildfire Zone [9]			#DIV/0!		0.0%						
Climate Zone											
4			#DIV/0!		0.0%						
5			#DIV/0!		0.0%						
6			#DIV/0!		0.0%						
8			#DIV/0!		0.0%						
9			#DIV/0!		0.0%						
10			#DIV/0!		0.0%						
13			#DIV/0!		0.0%						
14			#DIV/0!		0.0%						
15			#DIV/0!		0.0%						
16			#DIV/0!		0.0%						
CARB Communities [10]			#DIV/0!		0.0%						
Financial											
CARE			#DIV/0!		0.0%						
Disconnected [2]					0.0%						
Arrearages [11]			#DIV/0!		0.0%						
High Usage [12]			#DIV/0!		0.0%						
High Energy Burden [13]					0.0%						
SEVI [14]											
<25%			#DIV/0!		0.0%						
25%-50%					0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Affordability Ratio [15]											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Health Condition											
Medical Baseline											
Respiratory [16]			#DIV/0!		0.0%						
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Disabled [4]			#DIV/0!		0.0%						

MFWB Program to commence July 2023. No installations to report as of January 2024.

Pilot Plus and Pilot Deep

Customer Segments	of Households Eligible [1]	of Households Treated	Enrollment Rate = (C/B)	of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	17,726	21	0.12%	8,331	0.25%	1,644	-	5.99	95	-	#REF!
MH	-	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
MF In-Unit	-	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
Rent vs. Own											
Own	3,829	20	0.52%	1,843	1.09%	1,648	-	6.25	99	- \$	14,163
Rent	677	1	0.15%	315	0.32%	1,561	-	0.93	16	- \$	10,191
Previous vs. New Participant											
Previous	2,458	14	0.12%	286	0.25%	1,439	-	0.40	107	- \$	14,006
New Participant	14,872	7	0.05%	6,781	0.10%	2,055	-	0.63	71	- \$	13,909
Seniors	N/A	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
Veterans	N/A	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
Hard-to-Reach	12,327	21	0.12%	8,331	0.25%	1,644	-	5.99	95	- \$	13,653
Vulnerable	10,683	3	0.03%	2,632	0.11%	991	-	0.36	281	- \$	17,824
Location											
DAC	611	3	0.49%	99	3.03%	926	-	0.05	255	- \$	19,741
Rural	1,749	12	0.69%	1,819	0.74%	1,911	-	10.10	52	- \$	12,054
Tribal	1,345	0	0.00%	15	0.00%	-	-	0.00	0	- \$	-
PSPS Zone	10,807	1	0.01%	5,283	0.02%	1,886	-	13.34	64	- \$	12,219
Climate Zone 06	341	0	0.00%	88	0.00%	-	-	-	-	- \$	-
Climate Zone 08	2,396	2	0.08%	832	0.24%	961	-	0.19	271	- \$	20,302
Climate Zone 09	4,639	3	0.06%	2,454	0.12%	1,143	-	0.43	120	- \$	13,071
Climate Zone 10	8,410	15	0.18%	4,545	0.33%	1,705	-	8.21	64	- \$	12,974
Climate Zone 13	N/A	N/A	0%	-	0%	N/A	N/A	N/A	N/A	N/A	N/A
Climate Zone 14	1,637	1	0.06%	276	0.36%	3,606	-	1.08	130	- \$	19,017
Climate Zone 15	184	0	0.00%	74	0.00%	-	-	-	-	- \$	-
Climate Zone 16	119	0	0.00%	89	0.00%	-	-	-	-	- \$	-
CARB Communities	1,451	1	0.07%	685	0.15%	1,663	-	0.00	297	- \$	17,986
Financial											
CARE	17,726	21	0.12%	8,331	0.25%	1,644	5.99	5.99	95	\$	13,653
FERA	17,689	0	0.00%	-	0.00%	-	-	0.00	0	- \$	-
Disconnected	88	0	0.00%	37	0.00%	-	-	0.00	-	- \$	-
Arrearages	10,474	8	0.08%	4,953	0.16%	1,084	-	14.93	96	- \$	13,729
High Usage	17,726	21	0.12%	8,331	0.25%	1,644	-	5.99	95	- \$	13,653
High Energy Burden (>5)	17,210	0	0.00%	4,674	0.00%	-	-	-	-	- \$	-
SEVI											
Low (0-33%)	1,819	1	0.05%	800	0.13%	2,155	-	0.05	93	- \$	9,572
Medium (33.1 to 66.9%)	4,981	9	0.18%	2,145	0.42%	1,254	-	0.52	97	- \$	15,088
High (> 67%)	10,926	11	0.10%	5,384	0.20%	1,917	-	0.47	94	- \$	13,462
Affordability Ratio (< 15%)	17,572	20	0.11%	3,166	0.63%	1,546	-	6.24	94	- \$	13,721
Health Condition											
Medical Baseline											
Respiratory	347	0	0.00%	161	0.00%	-	-	-	-	- \$	-
Low											
Medium	N/A	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
High	N/A	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
Disabled	N/A	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A

Pilot Plus/Deep is a joint pilot with SoCalGas and SCE.

* Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% of FPL) to now establishing the ESA Program's income limits to at or below 250% of FPL.

[1] Eligible household counts by segment provided by Athens. Segments with no data may be calculated internally at a later date.

[2] Due to the COVID customer protections, no customers have been disconnected since March 4, 2020.

[3] Senior defined as age 65 and older as self reported during enrollment.

[4] Self identified on application form.

[5] SoCalGas defines Hard to Reach as a customer who either has a language preference other than English or lives in a mobile home or multifamily dwelling unit.

[6] Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.

[7] As defined by CalEnviroScreen 4.0.

[8] SoCalGas uses geographic boundary information to identify federally recognized tribal areas in conjunction with an augment to the ESA application to allow for customer to self-identify as a member of a tribal community.

[9] Includes Zones 2 and 3 (Tiers 2 and 3) of the CPUC Fire-Threat Map.

[10] Neighborhoods identified by CARB Air Protection Program that overlap with DAC ZIP codes per CalEnviroScreen.

[11] SoCalGas defines arrearages as overdue balance greater than 30 days past due.

[12] SoCalGas defines high usage as at least 200% of baseline for any month within the previous calendar year.

[13] SoCalGas defines High Energy Burden as customers that have to spend 2% or more of household income on their gas bill.

[14] The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing. SoCalGas utilizes the SEVI data provided by the CPUC to map its service territory by SEVI scores.

[15] Threshold based on CPUC 2019 Annual Affordability Report, utilizing AR20 data.

[16] SoCalGas utilizes the 'Asthmas' indicator in CalEnviroScreen 4.0 (published by the California Office of Environmental Health Hazard Assessment) as a proxy to identify locations with varying levels of respiratory conditions within its service territory.

[17] Households Treated data is not additive because customers may be represented in multiple categories.

**Energy Savings Assistance Program Table - 8 Clean Energy Referral, Leveraging, and Coordination
Southern California Gas Company
September 2024**

Partner	Brief Description of Effort	Outbound	Collaboration	Inbound		
		# of Referrals [1]	# of Leveraging Relationships [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
CARE	CARE customers who are PEV approved are shared with ESA Program				16,782	2,607
Water Agencies [6]	SoCalGas provides the ability for water agencies to capture water savings through leveraging and co-funding opportunities		9 Agencies			3,117
Municipal Electric Providers [7]	SoCalGas provides leveraging and co-funding opportunities to electric and water providers who might otherwise not offer energy savings measures		4 Providers			1,239
Project Homekey (Properties)	SoCalGas' ESA Program provides energy efficiency services at no cost to Project Homekey sites.					
Whole Home to Core [8]	Number of Homes Enrolled in ESA Core as a result of being referred by ESA Whole Home due to home not being able to meet minimum 5% for ESA Whole Home participation.	N/A	N/A	N/A	52	TBD

[1] Outbound referrals being given to the Partner Program by ESA Program

[2] Activities that involve the sharing resources to jointly support program delivery or administration. (Example: Sharing of Lead Lists, Cost Splitting, etc.)

[3] Activities related to program communication (marketing), collaboration of events, and alignment of activities (outreach events, tradeshow, etc.) to support program awareness and delivery.

[4] Inbound customer leads or referrals to ESA Program from the Partner Program.

[5] Enrollments that results from the Leads or Referrals supplied by the Partner

[6] Water Agencies include: Anaheim Public Utilities, Eastern Municipal Water District, Fontana Water Company, Liberty Utilities, Metropolitan Water District, San Gabriel Valley Water Company, California American Water, Moulton Niguel Water District and Rancho California Water District.

[7] Municipal Electric Providers include: Anaheim Public Utilities, Los Angeles Department of Water and Power, Pasadena Water and Power and Riverside Public Utilities.

[8] ESA Whole Home (also known a Pilot Plus/Deep) is a joint pilot with SoCalGas and SCE.

Energy Savings Assistance Program Table - 9 Tribal Outreach
Southern California Gas Company
September 2024

Outreach Status	Quantity (Includes CARE, FERA, and ESA Program)	List of Participating Tribes
Tribes completed ESA Program Meet & Confer	4	Tejon Indian Tribe, Ramona Band of Cahuilla Indians, Torres-Martinez Desert Cahuilla Indian, Juaneno Band of Mission Indians
Tribes requested outreach materials or applications	5	Ramona Band of Cahuilla Indians, Tejon Indian Tribe, Torres-Martinez Desert Cahuilla Indian, Fernandeno Tataviam Band of Mission Indians, Juaneno Band of Mission Indians
Tribes who have not accepted offer to Meet and Confer	0	
Non-Federally Recognized Tribes who participated in Meet & Confer	2	Fernandeno Tataviam Band of Mission Indians, Juaneno Band of Mission Indians
Tribes and Housing Authority sites involved in Focused Project/ESA Program Partnership offer on Tribal Lands	0	
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	2	Torres-Martinez Desert Cahuilla Indians, Soboba Band of Luiseno Indians
Housing Authority and TANF offices who participated in Meet and Confer	0	

CARE Program Table 1 - Program Expenses
Southern California Gas Company
September 2024

CARE Program:	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Outreach	N/A	\$ 4,500,599	\$ 4,500,599	N/A	\$ 208,150	\$ 208,150	N/A	\$ 2,410,830	\$ 2,410,830	N/A	54%	54%
Processing / Certification Re-certification	N/A	\$ 2,294,243	\$ 2,294,243	N/A	\$ 101,967	\$ 101,967	N/A	\$ 1,301,377	\$ 1,301,377	N/A	57%	57%
Post Enrollment Verification	N/A	\$ 254,386	\$ 254,386	N/A	\$ 12,175	\$ 12,175	N/A	\$ 232,760	\$ 232,760	N/A	91%	91%
IT Programming	N/A	\$ 1,117,055	\$ 1,117,055	N/A	\$ 129,188	\$ 129,188	N/A	\$ 780,510	\$ 780,510	N/A	70%	70%
Pilots	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ (2,015)	\$ (2,015)	N/A	N/A	N/A
CHANGES Program	N/A	\$ 437,502	\$ 437,502	N/A	\$ 57,045	\$ 57,045	N/A	\$ 413,691	\$ 413,691	N/A	95%	95%
Studies	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 25,541	\$ 25,541	N/A	N/A	N/A
Regulatory Compliance	N/A	\$ 608,606	\$ 608,606	N/A	\$ 23,656	\$ 23,656	N/A	\$ 198,915	\$ 198,915	N/A	33%	33%
General Administration	N/A	\$ 1,170,723	\$ 1,170,723	N/A	\$ 152,665	\$ 152,665	N/A	\$ 873,571	\$ 873,571	N/A	75%	75%
CPUC Energy Division [2]	N/A	\$ 81,955	\$ 81,955	N/A	\$ 1,775	\$ 1,775	N/A	\$ 13,527	\$ 13,527	N/A	17%	17%
SUBTOTAL MANAGEMENT COSTS	N/A	\$ 10,465,069	\$ 10,465,069	N/A	\$ 686,621	\$ 686,621	N/A	\$ 6,248,707	\$ 6,248,707	N/A	60%	60%
CARE Rate Discount	N/A	\$ 142,032,348	\$ 142,032,348	N/A	\$ 9,502,942	\$ 9,502,942	N/A	\$ 132,174,637	\$ 132,174,637	N/A	93%	93%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	N/A	\$ 152,497,417	\$ 152,497,417	N/A	\$ 10,189,563	\$ 10,189,563	N/A	\$ 138,423,344	\$ 138,423,344	N/A	91%	91%
Other CARE Rate Benefits												
- DWR Bond Charge Exemption												
- CARE Surcharge Exemption				N/A	\$ 1,734,185	\$ 1,734,185	N/A	\$ 26,930,394	\$ 26,930,394			
- kWh Surcharge Exemption												
- Vehicle Grid Integration Exemption												
Total Other CARE Rate Benefits				N/A	\$ 1,734,185	\$ 1,734,185	N/A	\$ 26,930,394	\$ 26,930,394			
Indirect Costs				N/A	\$ 128,861	\$ 128,861	N/A	\$ 1,390,540	\$ 1,390,540			

[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021

[2] Includes expenses recorded in error which will be corrected in next month's report.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 2 - Enrollment, Recertification, Attrition, & Penetration
Southern California Gas Company
September 2024**

2024	New Enrollment										Recertification				Attrition (Drop Offs)					Enrollment		Total CARE Participants	Estimated CARE Eligible	Enrollment Rate % (W/X)	Total Residential Accounts	Gas Only	Electric Only	
	Automatic Enrollment				Self-Certification (Income or Categorical)						Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)							Net Adjusted (K-T)
	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																			
January	3,887	1,112	73	5,072	7,850	8,460	6,794	2	23,106	28,178	16,018	33,355	6,197	57,570	38,997	72	1,152	10,701	50,922	85,748	(22,744)	1,813,838	1,646,799	110%	5,763,707	1,813,838	N/A	
February	2,581	944	93	3,618	10,006	10,075	6,467	2	26,550	30,168	14,961	30,094	7,369	52,424	28,511	99	1,280	10,419	40,309	82,592	(10,141)	1,803,697	1,646,799	110%	5,767,853	1,803,697	N/A	
March	3,171	1,372	96	4,639	9,627	10,025	6,887	2	26,541	31,180	19,454	33,518	14,923	67,895	21,455	164	1,274	9,927	32,820	99,075	(1,640)	1,802,057	1,646,799	109%	5,770,999	1,802,057	N/A	
April	4,460	1,582	90	6,132	9,200	9,765	6,697	1	25,663	31,795	16,156	26,172	19,494	61,822	18,613	140	1,155	11,326	31,234	93,617	561	1,802,618	1,639,259	110%	5,772,015	1,802,618	N/A	
May	2,805	1,374	95	4,274	6,356	7,603	6,669	1	20,629	24,903	14,196	26,349	17,680	58,225	23,814	111	1,142	10,250	35,317	83,128	(10,414)	1,792,204	1,639,259	109%	5,773,479	1,792,204	N/A	
June	2,662	1,494	101	4,257	6,272	6,496	6,493	0	19,261	23,518	10,604	28,084	18,708	57,396	26,543	74	1,110	11,130	38,857	80,914	(15,339)	1,774,865	1,639,259	108%	5,774,113	1,776,865	N/A	
July	4,702	1,371	66	6,139	6,770	6,234	6,753	1	19,758	25,997	9,618	39,627	22,627	71,872	24,337	70	852	11,614	36,873	97,769	(10,976)	1,765,889	1,639,673	108%	5,773,515	1,765,889	N/A	
August	2,614	1,479	109	4,202	7,179	7,878	7,167	0	22,224	26,426	8,506	39,834	16,188	64,526	21,739	78	802	11,829	34,448	90,954	(8,022)	1,757,867	1,639,673	107%	5,774,452	1,757,867	N/A	
September	6,398	1,623	103	8,124	7,395	6,913	7,866	4	22,178	30,302	6,151	50,286	16,073	72,510	18,085	1,367	791	10,307	30,550	102,812	(248)	1,757,619	1,639,673	107%	5,777,418	1,757,619	N/A	
October				0					0	0				0					0	0	0							N/A
November				0					0	0				0					0	0	0							N/A
December				0					0	0				0					0	0	0							N/A
YTD Total	33,280	12,351	826	46,457	70,655	73,449	61,793	13	205,910	252,367	115,664	307,319	141,259	564,242	222,094	2,175	9,558	97,503	331,330	816,609	(78,963)	1,757,619	1,639,673	107%	5,777,418	1,757,619	N/A	

¹ Enrollments via data sharing between the IOUs.

² Enrollments via data sharing between departments and/or programs within the utility.

³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 3A - Post-Enrollment Verification Results (Model)
Southern California Gas Company
September 2024

Month	Total CARE Households Enrolled	Households Requested to Verify [1]	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled [2]	% De-enrolled through Post Enrollment Verification [3]	% of Total CARE Households De-enrolled
January	1,813,838	5,853	0.3%	3,512	331	3,843	65.7%	0.2%
February	1,803,697	6,232	0.3%	3,847	325	4,172	66.9%	0.2%
March	1,802,057	2,627	0.1%	1,529	127	1,656	63.0%	0.1%
April	1,802,618	2,431	0.1%	1,460	143	1,603	65.9%	0.1%
May	1,792,204	2,041	0.1%	1,323	125	1,448	70.9%	0.1%
June	1,776,865	1,678	0.1%	855	116	971	57.9%	0.1%
July	1,765,889	2,574	0.1%	2	158	160	6.2%	0.0%
August	1,757,867	3,892	0.2%	2	159	161	4.1%	0.0%
September	1,757,619	3,531	0.2%	1	62	63	1.8%	0.0%
October								
November								
December								
YTD Total	1,757,619	30,859	1.8%	12,531	1,546	14,077	45.6%	0.8%

[1] Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.

[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

[3] Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

*Monthly data has been updated to include customers who had been extended one year due to customer protections as stated in the COVID Transition Plan AL 5794

CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)
Southern California Gas Company
Not Applicable to SoCalGas

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January							0.0%	
February							0.0%	
March							0.0%	
April							0.0%	
May							0.0%	
June							0.0%	
July							0.0%	
August							0.0%	
September							0.0%	
October							0.0%	
November							0.0%	
December							0.0%	
YTD Total	#N/A	0	#N/A	0	0	0	0.0%	#N/A

**CARE Table 4 - Enrollment by County
Southern California Gas Company
September 2024**

County	Estimated Eligible Households			Total Households Enrolled ¹			Enrollment Rate ²		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	10,496	13	10,509	13,295	18	13,313	127%	144%	127%
Imperial	0	16,902	16,902	1	15,682	15,683	n/a	93%	93%
Kern	14,660	27,286	41,946	18,556	34,302	52,858	127%	126%	126%
Kings	10	13,230	13,240	9	17,228	17,237	94%	130%	130%
Los Angeles	836,545	2,193	838,738	865,651	2,001	867,652	103%	91%	103%
Orange	192,421	0	192,421	184,112	27	184,139	96%	#DIV/0!	96%
Riverside	97,230	114,937	212,167	106,899	135,456	242,355	110%	118%	114%
San Bernardino	143,858	757	144,615	188,294	708	189,002	131%	94%	131%
San Luis Obispo	8,138	14,538	22,676	4,150	12,625	16,775	51%	87%	74%
Santa Barbara	35,436	992	36,429	32,327	717	33,044	91%	72%	91%
Tulare	11,434	41,956	53,390	13,328	56,519	69,847	117%	135%	131%
Ventura	54,701	1,943	56,644	53,719	1,995	55,714	98%	103%	98%
Total	1,404,928	234,746	1,639,673	1,480,341	277,278	1,757,619	105%	118%	107%

¹ Total Households Enrolled includes submeter tenants.

² Penetration Rate and Enrollment Rate are the same value.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 5 - Recertification Results
Southern California Gas Company
September 2024**

Month	Total CARE Households	Households Requested to Recertify [1]	% of Households Total (C/B)	Households Recertified [2]	Households De-enrolled [3]	Recertification Rate % [4] (E/C)	% of Total Households De-enrolled (F/B)
January	1,813,838	63,595	3.5%	41,128	25,158	64.7%	1.39%
February	1,803,697	58,382	3.2%	36,305	24,036	62.2%	1.33%
March	1,802,057	53,871	3.0%	31,371	23,932	58.2%	1.33%
April	1,802,618	51,368	2.8%	28,904	23,524	56.3%	1.30%
May	1,792,204	41,270	2.3%	22,676	19,381	54.9%	1.08%
June	1,776,865	34,139	1.9%	18,355	12,737	53.8%	0.72%
July	1,765,889	32,252	1.8%	16,950	964	52.6%	0.05%
August	1,757,867	33,018	1.9%	14,686	805	44.5%	0.05%
September	1,757,619	29,809	1.7%	5,056	380	17.0%	0.02%
October			#DIV/0!			#DIV/0!	#DIV/0!
November			#DIV/0!			#DIV/0!	#DIV/0!
December			#DIV/0!			#DIV/0!	#DIV/0!
YTD	1,757,619	397,704	22.6%	215,431	130,917	54.2%	7.45%

[1] Excludes count of customers recertified through the probability model.

[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

[3] Includes customers who did not respond or who requested to be de-enrolled.

[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 6 - Capitation Contractors¹
Southern California Gas Company
September 2024

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
Community Action Partnership of Orange County		X	X	X		
Sigma Beta Xi Youth and Community Services		X				
PACE – Pacific Asian Consortium in Employment		X	X	X		
Community Pantry of Hemet		X				
Community Action Partnership of San Bernardino		X		X		
LA Works		X				
Children’s Hospital of Orange County		X				
LACDA		X				
YMCA Montebello-Commerce		X				
Sr. Citizens Emergency Fund I.V., Inc.		X				
Coachella Valley Housing Coalition		X				
Southeast Community Development Corp.		X				
Latino Resource Organization		X				
Community Action Partnership - Kern County		X				
Ventura Cty Comm Human		X				
Blessed Sacrament Church		X				
Hermandad Mexicana		X				
CSET		X				
Crest Forest Family and Community Service		X				
CUI – Campesinos Unidos, Inc.		X	X	X		
Veterans in Community Service		X	X	X		
MEND		X				
Catholic Charities of LA – Brownson House		X				
OCCC, Inc. (Orange County Community Center)		X				
APAC Service Center		X			4	13
Visalia Emergency Aid Council		X				
Total Enrollments					4	13

¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 7 - Expenditures for Pilots and Studies
Southern California Gas Company
September 2024

2021	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots												
CARE Outbound Calling Pilot	N/A	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778
Total Pilots	0	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778
Studies												
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ 25,541	\$ 25,541	N/A	\$ 25,541	\$ 25,541
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A		\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A		\$ -	N/A	\$ 18,950	\$ 18,950
Total Studies	N/A	\$ 143,750	\$ 143,750	N/A	\$ -	\$ -	N/A	\$ 25,541	\$ 25,541	N/A	\$ 44,491	\$ 44,491

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 8 - CARE and Disadvantage Communities Enrollment Rate for Zip Codes
Southern California Gas Company
September 2024**

Total CARE Households Enrolled				
Month	CARE Enrollment Rate for Zip Codes that have 10% or more disconnections	CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG)	CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)	CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate)
January	N/A	92.8%	48.7%	56.2%
February	N/A	92.6%	48.7%	56.1%
March	N/A	92.7%	48.6%	56.0%
April	N/A	92.5%	48.6%	55.8%
May	N/A	91.5%	49.4%	58.1%
June	N/A	101.8%	53.2%	47.7%
July	N/A	101.1%	52.3%	46.5%
August	N/A	101.2%	52.2%	46.1%
September	N/A	101.1%	52.6%	47.2%
October	N/A			
November	N/A			
December	N/A			
	N/A	96.4%	50.5%	52.2%

Notes:

Penetration Rate and Enrollment Rate are the same value.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 8A
CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP Code
Southern California Gas Company
September 2024

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes that have 10% or more Disconnections
ZIP00001	N/A
ZIP00002	N/A
ZIP00003	N/A
ZIP00004	N/A
ZIP00005	N/A
ZIP00006	N/A
ZIP00007	N/A
ZIP00008	N/A
ZIP00009	N/A
ZIP00010	N/A

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in High Poverty (Income Less than 100% FPG)
90021	39.3%
92257	50.6%
93265	51.2%
90007	55.1%
90017	66.9%
92273	71.1%
90058	71.4%
90015	75.1%
92249	78.4%
90006	82.6%

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in DAC
90021	39.3%
90401	49.3%
92518	50.2%
90007	55.1%
90012	65.9%
90038	66.7%
92233	67.1%
90026	70.3%
91502	73.2%
90015	75.1%

Notes:

Zip codes with fewer than 100 customers are excluded for privacy reasons.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.