

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company
for Approval of its Energy Savings Assistance and
California Alternate Rates for Energy Programs
and Budgets for 2021-2026 Program Years.
(U39M)

And Related Matters.

Application 19-11-003
(Filed November 4, 2019)

Application 19-11-004
Application 19-11-005
Application 19-11-006
Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR JULY 2024**

ISMAEL BAUTISTA, JR.

Attorney for:

SOUTHERN CALIFORNIA GAS COMPANY

555 West 5th Street, GT14G1

Los Angeles CA 90013

Telephone: (213) 231-5978

Facsimile: (213) 629-9620

E-Mail: ibautista@socalgas.com

Date: August 21, 2024

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This is the seventh monthly report for program year (PY) 2024. The purpose of this report is to consolidate activity for the California Alternate Rates for Energy (CARE) Program and Energy Savings Assistance (ESA) Program and provide the California Public Utilities Commission's Energy Division with information to assist in analyzing the low-income programs.

This report presents year-to-date CARE and ESA Program results and expenditures through July 31, 2024, for Southern California Gas Company (SoCalGas).

Respectfully Submitted
on behalf of Southern California Gas Company,

By: /s/ Ismael Bautista, Jr.
ISMAEL BAUTISTA, JR.

Attorney for:
SOUTHERN CALIFORNIA GAS COMPANY
555 West 5th Street, GT14G1
Los Angeles CA 90013
Telephone: (213) 231-5987
Facsimile: (213) 629-9620
E-Mail: ibautista@socalgas.com

Date: August 21, 2024

Southern California Gas Company
Energy Savings Assistance (ESA) Program
And
California Alternate Rates for Energy (CARE)
Program Monthly Report

LOW-INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

1. ESA PROGRAM EXECUTIVE SUMMARY

1.1. ESA Program Overview

1.1.1. Provide a summary of the ESA Program elements as approved in Decision (D.)21-06-015.

On June 3, 2021, D.21-06-015 was issued approving the applications of the four major investor-owned utilities (IOUs) and setting forth the parameters for the administration of the CARE, Family Electric Rate Assistance (FERA) and ESA Programs for the 2021-2026 Program Cycle.¹ This report reflects the approved budget and homes treated updates per D.21-06-015.

ESA Program Main

Program Summary for 2024 ESA Program Main (SF, MH)			
	2024 Authorized / Planning Assumption	Actual to Date	%
Budget	\$95,080,003	\$39,173,964	41%
Homes Treated	69,837	25,782	37%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	1,435,220*	730,328	51%
GHG Emissions Reduced (Tons)** * * *	7,345	3,864	43%

* Per D.21-06-015, approved annual therms saved goal of 1,435,220 for PYs 2022-2026 are for the *entire* ESA Program portfolio, including Main ESA Program (SF), Multi-Family (MF) in-unit, MF Common Area Measures (CAM) and Multi-Family Whole Building (MFWB), with the singular exception of the Staff Proposal pilot. However, the actual-to-date therm count in this table includes ESA Main only.

** GHG Emissions Reduced calculated using EPA Greenhouse Gas Equivalencies Calculator.

¹ D.21-06-015, Ordering Paragraph (OP) 3 and Attachment 1.

ESA Program Administrative Expenses for 2024		
	July 2024	YTD
Administrative Expenses	\$792,156	\$5,027,286
Total Program Costs	\$6,169,311	\$39,173,964
% of Administrative Spend	13%	13%

In July 2024, SoCalGas processed and paid contractor invoices from prior months' activities for 4,945 home and weatherization treatments.

Health, Comfort and Safety Measures

Health, Comfort and Safety (HCS) measures are an important part of the ESA Program. These measures provide fundamental quality-of-life benefits to low-income customers despite often rendering low, no, or negative energy savings.

With the shift in the ESA Program focus to deeper energy savings, SoCalGas contractors found it increasingly prohibitive to install these essential measures. In order to incentivize contractors to install HCS measures at a higher rate,

SoCalGas introduced a proposal at the May 30, 2024, ESA WG meeting to allow an exemption from reporting negative therm savings for certain HCS measures.

To help contractors meet their energy savings goals while also encouraging them to install all feasible measures, SoCalGas will be implementing the following changes to its monthly reporting beginning in July:

ESA Program Table 2 will suspend future reporting on two negative therm savings measures:

1. Furnace Repair/Replacement
2. Furnace Clean and Tune

No other changes will be made to reporting tables. ESA Program Tables 3 and 5 will continue to report the therm savings from all measures.

SoCalGas will continue to monitor installation of the two (2) HCS measures listed above to evaluate the success of this initiative. Month- and year-to-date installations and actual therm savings are as follows:

Health, Comfort and Safety Measures				
	July 2024		YTD	
	Quantity Installed	Therm Savings (actual)	Quantity Installed	Therm Savings (actual)
Furnace Repair/Replacement	113	(326)	333	(360)
Furnace Clean and Tune	276	(340)	1,291	(1,558)

Multifamily Whole Building (MFWB)

Program Summary for 2024 ESA Program MFWB (MF In-unit, MF CAM)			
	2024 Authorized / Planning Assumptions	Actual to Date	%
Budget	\$21,224,295	\$1,190,554**	5.6%
Properties Treated*	126	4	3.2%
Homes Treated	21,269	537	2.5%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	650,523	7,111	1.1%
GHG Emissions Reduced (Tons)	3,244	37.6	1.2%

* Per D.21-006-015, to be tracked and reported as targets, and not set as goals.

** Includes expenses recorded in SoCalGas SAP only.

On July 1, 2023, the ESA Program Southern Multifamily Whole Building (MFWB) program² opened for customer enrollment with San Diego Gas & Electric (SDG&E) as the Administrator and Richard Heath & Associates (RHA) as the implementer. As of July 2024, 537 in-unit treatments were completed for a total therm savings of 7,111 therms. This program continues to struggle with installations after one year. The Energy Division (ED) has begun monthly check-in calls to determine the struggles and challenges of the program. There remains much uncertainty as to whether the implementer can achieve the desired program results within the year and program cycle, respectively. SoCalGas has asked ED to stand with and support the IOUs as underspending begins to mount due to lack of performance from the implementer. Underspending is a concern with third parties, and ED recognizes the struggles and challenges that have being presented.

Pilot Plus/Deep

Program Summary for 2024 Pilot Plus/Deep			
	2024 Authorized / Planning Assumptions*	Actual to Date	%
Budget	\$6,510,545	\$125,732**	1.9%
Homes Treated	N/A	7	N/A
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	N/A	169	N/A
GHG Emissions Reduced	N/A	0.894	N/A

* Homes treated, energy savings and GHG emissions reduction targets were not included in D.21-06-015. Actual to Date values will be reported upon completion of home treatments.

** Includes expenses recorded in SoCalGas SAP only

² ESA Program Southern MFWB Program includes SDG&E (lead), SCE and SoCalGas.

In D.21.06.15, the Commission granted approval for a pilot-based redesign concept of the ESA Program based on recommendations provided by the CPUC's ED. The newly designed pilot program known as ESA Pilot Plus/Deep (PP/D) or ESA Whole Home (ESA WH), is a joint pilot with SCE and SoCalGas. The pilot targets CARE high-usage customers who reside in specific counties within SCE and SoCalGas's common service territories. In late 2022, Maroma Energy Services (Maroma) was selected as the implementer and Illume was selected to be the evaluator for ESA WH.

ESA WH began in 2023 with enrollment and assessment appointments starting in the fourth week of May. With a few adjustments to marketing collateral and adding email to outreach efforts, ESA WH has since doubled its customer interest. However, SCE and SoCalGas are still challenged to increase customer installations. Both IOUs are looking at ways to improve the installation numbers in 2024 and have begun to implement changes to customer segmentation and the frequency with which customer lists are published to the implementor.

As of July 31, 2024, there are 469 customers who have expressed interest in the program and enrolled. Since inception to date, the average cost per treated home is \$13,393.

Outreach and Enrollment Activities

SCE and SoCalGas have modified the approach to customer segmentation. All

eligible customers have been and will continue to be provided to Maroma to solicit customers to participate in the pilot. Both utilities are hopeful this will increase customer interest and participation throughout 2024. Maroma is continuing its outreach efforts to customers identified in Year 1 and 2 until their contact threshold is reached (three attempts).

The co-branded marketing materials between Maroma, SCE, and SoCalGas have improved customer response rates, more than doubling since deployment in February 2024. The co-branded marketing materials are set on a 15-day cadence. In July, 1,354 factsheets and 3,382 postcards were sent out.

The email campaign launched in April 2024 has yielded very promising response rates. Through this engagement, customers are providing the best contact information, enabling contractors to assess and schedule “hot” leads. The campaign has helped identify the most viable customers for enrollment. However, in July, the marketing team decided to temporarily pause the email campaign due to concerns that continuing to send emails to the same list, given the high bounce and low engagement rates, might result in the domain being flagged as spam by multiple providers. The program will resume email marketing with the updated list once customers are assigned to contractors.

Enrollment for ESA WH is ongoing, with 469 homes enrolled since pilot launch. The current fall-out rate after a customer expresses interest in the program is 21

percent, a two (2) percent decrease from last month.

SCE and SoCalGas continue to look for ways to improve program enrollment. In the past month, both utilities and their third-party evaluator, Illume, met with the ED to propose the following changes to improve lead generation efforts:

- Quarterly refresh of customer target list
- Implementer to be given entire eligible targeted population ranked by order of priority (CARE >300% above baseline for electric, >200% above baseline for gas, and within San Bernardino or Riverside or Los Angeles Counties)
- Allow any targeted customer enrollment into the program regardless of year it was targeted, and
- Lower the “high usage” percentage to 200% above baseline for electricity and 100% above baseline for gas.

SCE and SoCalGas are now working to provide an updated quarterly refreshed list of eligible customers and providing updated information on previously identified eligible customers to Maroma.

ESA Whole Home Progress through July

Project Status	Number of Homes
In Progress (Enrollment Phase)	330
Pending Approval (Enrolled, Pending Review and Approval)	0
Enrolled (Audit, Savings Verified, Treated, Testing, and Permits)	31
Completed (invoiced) since inception	9
De-enrolled (Minimum savings not met, Refused to participate, Exceeds mitigation cap)	99

Evaluation Activities

The ESA Whole Home Joint Pilot Evaluation began in October 2022. Illume is the evaluation firm contracted to conduct the evaluation. Given challenges with program implementation, the evaluation team sought to learn more about relevant barriers via discussions with non-participants in early 2024. The team has also worked with the implementer to establish and improve data collection and tracking to ensure the viability of the pilot evaluation. The implementation continues to be slower than expected and based on status thus far, the pilot may not generate the energy savings anticipated by the CPUC when the IOUs were initially directed to design and execute the pilots.

During July, the research team continued to work with SoCalGas to meet cyber security requirements prior to sending customer data. In addition, the evaluation contractor continued to discuss data needs and possible data collection improvements with the implementer. Illume conducted early participant interviews and will provide a summary memo on those findings during August. In addition, the study team worked on developing a sample frame for the non-participant survey expected to launch in August. Illume continues to work with SCE and SoCalGas on developing a joint customer list for Year 2 sampling.

1.1.2. Program Measure Changes

There were no measure changes in July.

1.2. ESA Program Customer Outreach and Enrollment Update

1.2.1. Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.

As SoCalGas continues to focus on therms savings, ongoing customer communication aims to cultivate essential awareness, recognition, and trust.

SoCalGas's goal is to encourage customer's active engagement with and participation in the program. Presently, SoCalGas is strategically directing efforts across its service territory, prioritizing households with sustained high natural gas usage throughout the year, especially those in Disadvantaged Communities (DACs), with income ranging from 200% - 250% of federal poverty levels.

SoCalGas, using CARE as a proxy, targets ZIP codes likely to have both a high eligibility percentage and a low penetration rate. SoCalGas remains committed to marketing and communication initiatives that enhance program awareness and break down barriers hindering customer participation. SoCalGas anticipates that customers currently enrolled in CARE may be inclined to explore and participate in the ESA Program.

1.2.2. Customer Assistance Marketing, Education and Outreach for the CARE and ESA Programs.

Ethnic and Mass Media Campaign

SoCalGas did not launch a paid media effort during the month of July.

E- Newsletter

SoCalGas did not participate in any E-Newsletter campaigns related to low-income programs during the month of July.

Energy Savings Assistance Program - Emails

In July, SoCalGas sent approximately 32,448 emails as part of the ESA Program marketing outreach. These emails provided a high-level overview of the program, highlighted a range of available measures for which customers may be eligible, and encouraged customers to explore further details on the program webpage or call the dedicated program hotline for additional information.

Energy Saving Assistance Program - Direct Mailings

In July, SoCalGas sent approximately 34,474 direct mail letters in English and Spanish. This letter provided a concise overview of the program, listed potential qualifying measures, and encouraged customers to explore further details on the program webpage or contact the dedicated hotline.

Energy Savings Assistance Program – Text Messaging

In July, SoCalGas delivered approximately 29,873 text messages. These messages highlighted opportunities for customers to qualify for no-cost home improvements by professional contractors. Customers were encouraged to explore further details through the program's dedicated vanity URL at socialgas.com/Improvements.

Energy Savings Assistance Program - Bill Inserts

SoCalGas did not send any bill inserts during the month of July.

Energy Savings Assistance Program - Web Activities

In July, SoCalGas generated 861 leads for the ESA Program through various online channels carried out in previous months. These leads are being pursued by SoCalGas ESA Program contractors.

Energy Savings Assistance Program – Social Media Activity

SoCalGas has recently modified its social media strategy. Instead of scheduling posts around specific dates, its advertising agency now runs ads consistently throughout the month to maintain a continuous presence on social media platforms. This adjustment allows for ongoing engagement with our audience and keeps the messaging visible and impactful. SoCalGas remains committed to optimizing its social media outreach efforts to effectively communicate with the community.

SoCalGas posted ESA Program social media posts to Meta sites (Facebook and Instagram) in July. The posts reached approximately 4.1 million total impressions and generated 2,843 link clicks for both the general and Hispanic/Latino markets year-to-date. ESA Program posts were optimized for impressions over clicks, as the goal is to raise program awareness.

Community Outreach and Engagement – ESA Program and CARE

SoCalGas provides customer program information regarding its interactions with the community that facilitates participation in its low-income programs. SoCalGas

Regional Public Affairs meets with various community groups – representing the general population and low-income customers on-going throughout the year.

CARE and ESA Program information is distributed at the events that SoCalGas or its representatives attend. A complete listing of outreach events that SoCalGas participated in during the month of July can be found in Appendix A.

Community Based Organizations (CBOs) and Faith-Based Organizations (FBOs) also constitute a key component of the grassroots tactics. These organizations serve as trusted sources of information on the CARE and ESA Programs and provide the community with information on enrollment. A partial list of the organizations, their primary focus, and the counties and communities they serve follows.

211 LA County is a multilingual referral phone number for Los Angeles County. As a result of SoCalGas's close working relationship with 211, callers learn about the ESA Program and CARE when they are put on hold, and representatives are trained to follow up with callers on these programs, even if utility assistance was not the original purpose of the call. The organization provides monthly reporting on the categories of service calls and ZIP codes of the callers. In addition to operating a crisis-information helpline, 211 also attends community events, and through their relationship with SoCalGas, they discuss low-income programs as part of their outreach. During July, the agency informed 162 callers about the CARE program and spoke with one (1) caller interested in the ESA Program. In

addition, 211 LA sent out one (1) newsletter via email including SoCalGas Customer Assistance Programs rendering 21,582 impressions this month.

In October 2022, SoCalGas Customer Assistance Programs started a collaboration with Chinatown Service Center (CSC). CSC serves Los Angeles County, and has offices in Los Angeles, Alhambra, San Gabriel, and Monterey Park. Chinatown Service Center focuses on serving the Chinese immigrant community but also serves other community members that need assistance. They provide various help such as medical, dental, optometry, behavioral health, social services, youth services, and financial help. Chinatown Service Center is assisting the Customer Assistance Programs (CAP) outreach team by distributing CAP collateral to their clients and community members. For July, CSC provided direct assistance with GAF applications to three (3) households, CARE renewal applications to four (4) households and continues to promote CAP information on the monitor in their reception area.

SoCalGas Customer Assistance Programs continues its collaboration with Walking Shield. Walking Shield's mission is to improve the quality of life for families in Orange and Los Angeles Counties by coordinating programs that provide shelter, healthcare, community development support, educational assistance, employment development, and humanitarian aid. Also, through this collaboration, Walking Shield provides SoCalGas Customer Assistance Program information to the community by utilizing social media platforms and newsletters,

and via phone and virtual meetings with clients. In July, Walking Shield held 26 one-on-one virtual/phone meetings where they discussed SoCalGas's Customer Assistance Programs, provided brochures, and explained program details. Six (6) program applications were submitted during these meetings. Walking Shield also emailed 30 participants from their education program with information on SoCalGas's Customer Assistance Programs and a link to apply.

The mission of Catholic Charities of Orange County is to provide service to people in need, to promote their voice in society, and to call on the Church and all people to do the same. Catholic Charities of Orange County works with charitable services such as CalFresh (Food Stamps) Outreach/Applications Program, Camp Re-Creation For Adults and Children with Special Needs, Cantlay Food Distribution Center, Catholic Campaign for Human Development, Catholic Charities Auxiliary, Catholic Charities of Orange County, Inc., Immigration and Citizenship Center, L'arche Wavecrest, Natural Family Planning, New Hope Crisis Counseling Hotline, Snap-Ed (Nutrition Education and Obesity-Prevention Program), Society of St. Vincent De Paul and The Orange Catholic Foundation. Catholic Charities of Orange County promotes SoCalGas's Customer Assistance Programs through all these avenues.

Another collaboration in Orange County has been developed with Families Forward. Families Forward is an organization helping families in need achieve and maintain self-sufficiency through housing, food, counseling, education, and

other support services. Families Forward holds strong to its commitment to the values of dignity, empowerment, accountability, community spirit, and hope since 1984. A key factor for success is Families Forward's commitment to collaborate with many organizations to end family homelessness in Orange County, including Orange County United Way, the Commission to End Homelessness, First 5 Orange County and many other partner agencies and foundations. In July, 754 families received CARE program information during their food distribution. In addition, CAP information was posted on the Families Forward community resource page under their Rental and Assistance section. This page garnered 237 views in July.

A collaboration was established in 2020 with the Center Auxiliary for Recruitment, Education and Service which is the auxiliary for the Los Angeles County + USC Medical Center. This program is also known as Center Auxiliary for Recruitment, Education, and Services (CARES). Los Angeles County + USC Medical Center is one of the largest public hospitals in the country, ensuring that treatment is available to every member of the community. CARES is a California nonprofit corporation, providing financial support and volunteer services. Its primary mission is to benefit patients by adding comfort to their hospital stay and providing services which help the patients and their families access quality healthcare. Through this collaboration, CARES provides SoCalGas CAP information in their senior food distributions, CARES Child and Family Program, Obstetrics department and information stands placed throughout the medical

center. In addition, SoCalGas will be invited to speak to staff at the medical centers who provide information to patients about the program. In July, the Los Angeles County + USC Medical Center Chaplin Department held two (2) food distribution events reaching 551 households and sent out 25 emails to their contacts sharing CAP information.

To assist with grassroots outreach, SoCalGas also works with counselors from Worksite Wellness, a Community Based Organization (CBO) in Los Angeles County that provides outreach to low-income working families. Counselors visit workplaces in south Los Angeles and neighboring communities to deliver wellness seminars and discuss no-cost/low-cost health care services. While informing workers of Medi-Cal eligibility, the counselors also inform the workers of the CARE Program. In July, Worksite Wellness staff offered virtual Health Education presentations in addition to distributing sanitation care packages, vouchers for food boxes, and supplies to low-income families. These presentations have also been made available in-person at local parks. Staff also provided enrollment assistance to 317 families that qualified for Customer Assistance Programs based on Medi-Cal, MyHealthLA, or Covered California participation. Enrollments are still being conducted over the phone, while others are being done in-person as the Worksite Wellness office remains open at 100% capacity. In July, Worksite Wellness also distributed Customer Assistance Program materials to about 600 people through their food box delivery services

and made two (2) social media postings a week, reaching an estimated 1,325 people.

SoCalGas also collaborates with LIFT-Los Angeles. LIFT partners with community and early childcare organizations who refer parents and caregivers to SoCalGas's services (parents can also contact LIFT directly). While these community institutions are focused on helping children develop and thrive, LIFT concentrates on engaging and supporting their parents. LIFT works to build a strong, trusted relationship with each parent and/or caregiver centering around family goals that include increasing savings and reducing debt, finding high-quality educational opportunities, and securing jobs that can provide more economic stability. Members and coaches meet at least once a month to make progress towards their goals. LIFT also provides families with funds to meet emergency needs and support long-term goals and connects parents to a broader community of local resources and partnerships such as SoCalGas's Customer Assistance Programs. Due to the COVID-19 emergency, as of March 16, 2020, LIFT switched its programming to virtual coaching so their services to parents could continue uninterrupted. LIFT's ability to be nimble and pivot to virtual has meant they can see more members virtually than the in-person meetings. Since transitioning to virtual coaching, LIFT-LA has seen an increase in one-on-one virtual coaching sessions along with urgent wraparound support. This month, information on Customer Assistance Programs was disseminated to 321 active

virtual members, while the monthly newsletter, which highlights CAP, reached 600 registered members.

In Los Angeles County, Via Care Community Health Center's mission is to support and uphold the community's right to health by providing quality, equitable and comprehensive care. Via Care provides quality medical care to children and adults in East Los Angeles. Services include medical care, pediatrics, women's health, behavioral health, dental, and men's health. Via Care provides Customer Assistance Program information in their community events. For the month of July, Via Care held seven (7) Vaccine Clinics where they distributed CAP information to 18 individuals.

In the Southeast region of Los Angeles County, SoCalGas collaborates with Human Services Association (HSA), a private nonprofit agency whose principal mission is to provide families with compassionate and comprehensive care to promote wellness and build strong communities. HSA was founded in Bell Gardens as an outreach effort of the Presbyterian Church USA. Today, HSA serves over 20,000 clients annually on a non-sectarian basis with a range of services that address the unique and shared needs of clients of all ages. During July, 52 people were given information about SoCalGas Customer Assistance Programs through HSA's Case Management and Senior Congregate Site Programs around Los Angeles County.

In February 2023, SoCal Gas began a collaboration with NewStart Housing Corporation, an LA County-established Community Housing Development Organization (CHDO). NewStart Housing is driven by a long-term vision to provide quality affordable housing to low-income families and seniors who may otherwise not have many options for adequate shelter. NewStart Housing Corporation's work is unique in that the tenants who reside in their properties have access to numerous social service programs provided by partnered organizations. These programs include nutrition services, health resources, childcare, advocacy, and transportation services. They currently serve an average of 2,500 customers in Los Angeles and San Bernadino Counties, including the cities of South Gate, Huntington Park, Cudahy, Bell, Bell Gardens, Maywood, Walnut Park, Chino, and Fontana. For July, Newstart Housing shared information on Customer Assistance Programs through two (2) events reaching 75 people.

A collaboration with St. Barnabas Foundation (SBSS) in Los Angeles County was formed in 2018 to assist with the growing number of older adults in SoCalGas's service territory who lack basic developmental tools. The impacts of COVID-19 have affected most events with the organization. SBSS works with a vulnerable population and provides one-on-one case management phone calls where they can introduce SoCalGas's Customer Assistance Programs to clients directly as well as provide translations and answer common questions about their gas bill. In July, SBSS reached 1,504 people by sharing information about Customer Assistance Programs on Instagram, X, and Facebook. They continue to email the SBSS

monthly newsletter, which included a page on “SoCalGas Low-Income Assistance Programs.” They held four (4) community outreach events and distributed Customer Assistance Programs during client office visits to 51 individuals.

In Santa Barbara County, SoCalGas continues to work with Unity Shoppe, a CBO that serves low-income families, children, seniors, and persons with disabilities. The store-front facility in downtown Santa Barbara serves approximately 17,000 families per year. Each family meets with a counselor providing an opportunity for one-on-one discussion on SoCalGas’s low-income programs. Unity Shoppe provides Customer Assistance Programs to their partner agencies that work in referrals of low-income clients or agencies representing schools, infant & children’s programs, medical assistance programs, and veteran outreach services. For July, Unity Shoppe provided information on SoCalGas’s Customer Assistance Programs to 1,888 households.

In Bakersfield, SoCalGas Customer Assistance Programs collaborates with Chavez Radio Group. Chavez Radio Group was founded by César Chávez in 1983 to entertain and create a sense of community for Latinos and working families. The ongoing mission of the network is to advance César's legacy by urging people to take action, motivating them to use available resources, and inspiring them to be active in their own communities. Through the Chavez Radio Group, Radio Campesina has more than a million listeners in English and Spanish

in rural and urban areas. Radio Campesina, shares customer assistance information through their radio stations, community events and social media platforms. In July, Chavez Radio Group shared Customer Assistance Programs information on their social media platforms. The social media posts reached a total of 3,886 views via Facebook, Instagram, and X.

Also in Ventura County, SoCalGas works with Food Share Ventura County, an organization that provides food for over 75,000 people monthly. Food Share is a member of Feeding America, the nation’s largest hunger-relief network of food banks, and the California Association of Food Banks. In the month of July, Food Share Ventura County distributed 3,372 “Emergency Box Distributions” “Senior Kit Distributions” and “Farmworker Boxes” with SoCalGas’s Customer Assistance Programs materials at various locations throughout Ventura County, as listed individually in Appendix A.

In Oxnard, SoCalGas has worked with El Concilio, a CBO that is a service center for the rural low-income, limited, or non-English speaking community. El Concilio, transitions low-income families by providing services that integrate them into the community to assist them in becoming self-sufficient, engaged, and greater contributors to the community. In July, El Concilio provided information to 751 people in their offices.

In San Luis Obispo County, a collaboration has been established with Center for

Family Strengthening – Promotores Collaborative (CFS - Promotores Collaborative). This organization aims to develop a sustainable, diverse, and comprehensive culture that promotes equal access to community resources and services among all members of the Hispanic community in San Luis Obispo County. The Promotores are provided with the tools needed to work as advocates, change agents, and partners with local agencies for positive change. Through this collaboration, 20 Promotores located in Paso Robles, San Miguel, Shandon, Atascadero, San Luis Obispo, Los Osos, Five Cities and Nipomo have been trained on the SoCalGas CARE program. The Promotores are actively participating in community events and use that platform to inform customers on SoCalGas Customer Assistance Programs.

A collaboration began with The Link Family Resource Center (The Link) in San Luis Obispo County. The Link provides support in accessing food, housing, clothing, health care, and parent education. The Link also assists with navigating the social services system for mental health services, disability benefits, drug and alcohol recovery, adoption and guardianship support and family reunification. The Link is disseminating CAP information to the community members in San Luis Obispo. In July, The Link distributed SoCalGas Customer Assistance information at seven (7) community events.

In our Southern Desert region, SoCalGas works with Food In Need of Distribution (FIND) Food Bank. FIND Food Bank is the Desert's regional food

bank and is the only regional food bank serving eastern Riverside and southern San Bernardino counties. FIND distributes over 12 million pounds of food assistance annually to an average 90,000 individuals each month across the service area. FIND operates 22 FIND Mobile Market Distributions and a network of over 66 community-based partners whose programs include food pantries, soup kitchens, after-school and summer care, senior centers, Faith-Based Organizations, and homeless shelters. Through its affiliations with Feeding America and the California Association of Food Banks, FIND represents the Desert Community at regional, state, and national levels to advocate for the most vulnerable populations suffering from food insecurity. For the month of July, FIND Foodbank's collaboration with SoCalGas led to 1,800 one-on-one outreach opportunities to present SoCalGas's Customer Assistance Program information in 12 of the coverage areas they serve. This month the following coverage areas were visited: Bermuda Dunes, Cathedral City, Coachella, Desert Hot Springs, Indian Wells, Indio, La Quinta, Mecca, North Palm Springs, Oasis, Palm Springs, and Thermal.

In the Eastern San Fernando Valley, SoCalGas has developed a collaborative effort with El Nido Family Source Centers. El Nido is regarded as a nonprofit leader in Los Angeles – an integral part of the fabric of the communities it serves – providing critical social services in the most disadvantaged and under-resourced neighborhoods of LA County. With more than 90 years of experience and with programs that serve ethnically diverse clients of all ages – from newborns to

toddlers to teens and into adulthood – El Nido transforms the lives of tens of thousands of vulnerable individuals across Los Angeles each year. The community they serve receives assistance from El Nido for the citywide Emergency Rental Assistance Subsidy Program and Temporary Rent Subsidy for tenants in the City of Los Angeles who are unable to pay rent due to circumstances related to the COVID-19 pandemic. In July, staff distributed information regarding SoCalGas’s Customer Assistance Programs to 25 households who received one-on-one meetings. During those meetings, staff shared SoCalGas Customer Assistance Program information and the various other services available for low-income families.

In the Southeast region of Los Angeles County, SoCalGas collaborates with Southeast Community Development Corporation (SCDC), a non-profit organization addressing the serious social and economic issues existing in the Southeast’s eight member cities of Bell, Bell Gardens, Commerce, Cudahy, Huntington Park, Maywood, South Gate, and Vernon. SCDC was created based on the belief that community problems must be solved by the community itself and is committed to utilizing resources within the community. With local funding sources, SCDC has continued to be a strong investment in the communities it serves. SCDC has a history of managing community projects and producing positive results. It has organized bus shuttles for the cities of Montebello and Huntington Park, administered a federally funded home renovation project for the city of Huntington Park, administered a 2020 Census Questionnaire Assistance

Center, distributed loans through the Small Business Micro Loan Program, administered a business assistance center, formed a Southeast Health Coalition, and co-sponsored a college scholarship program and college conference fair for students in the Southeast area. The organization has since expanded to the rest of the county and works as a resource in many different areas including education and enrollment of customers into SoCalGas's Customer Assistance Programs. For July, SCDC shared information on Customer Assistance Programs with 100 individuals through case management.

Since 1980, Inner City Law Center (ICLC), a non-profit law firm, has provided free legal services to the vulnerable residents of Los Angeles. ICLC promotes access to decent, safe, and fully habitable housing for the enormous number of homeless and working-poor families and individuals residing in Los Angeles' inner city neighborhoods. It is the only full-time provider of legal services headquartered on Skid Row, fighting for justice for low-income tenants, working poor families, immigrants, people who are living with HIV/AIDS or are disabled, and veterans. In July, through their collaboration with SoCalGas, information regarding SoCalGas's Customer Assistance Programs was distributed to 80 tenants in the new Rent Escrow Account Program (REAP) units and habitability-potential buildings.

SoCalGas has a collaboration with ONEgeneration, a non-profit focused on providing intergenerational care and services. Operating throughout the western

San Fernando Valley, ONEgeneration serves a variety of constituents and communities. These range from low-income, homebound, and medically frail senior citizens to developmentally disabled or at-risk youth to infants and children up to six (6) years old. They also service diverse, multiethnic communities, with program participants speaking several languages. In July, ONEgeneration hosted or attended six (6) community events where staff provided collateral materials and information about Customer Assistance Programs to attendees and assisted 15 clients with program enrollment. Their bi-monthly newsletter was distributed electronically to approximately 9,500 households.

In 2021, SoCalGas also began working with Veterans Legal Institute. Based in Orange County, Veterans Legal Institute facilitates pro bono legal assistance to homeless, at-risk, disabled, and low-income current and former service members. Through their core values of outreach, compassion, leadership, empowerment, and quality advocacy, their organization aims to overcome barriers for veteran self-sufficiency. In July, a detailed message and link to SoCalGas's Customer Assistance Program's online applications were emailed to 154 Veterans Legal Institute clients.

In collaboration with SoCalGas, The Vietnamese Community of the Southern Californians (Viet SoCal) works to promote assistance programs to Vietnamese communities in Orange County and across Southern California. Viet SoCal publishes local Vietnamese news online, advocates for Vietnamese residents, and

offers community-based programs. Viet SoCal shares customer assistance programs information at weekly English as a Second Language (ESL) and Citizenship and Social Benefits Workshops and at different community events in the Orange County region. In July, Viet SoCal also published information about Customer Assistance Programs daily in their newspapers, Nguoi Viet and VietMy.

SoCalGas Customer Assistance Programs began collaboration with MEND poverty (MEND). MEND established operations in Pacoima, where it continues to provide food, clothing, one-on-one case management and support services to low-income individuals and families. For 50 years, MEND has continuously served the most vulnerable in the community, including those who are homeless, unemployed/under-employed, very low income, and older adults. They also regularly provide CAP outreach through their Rental Assistance Appointments. In July, MEND hosted 10 events reaching 986 people.

SoCalGas Customer Assistance Programs continues its collaboration with Goodwill Industries of Orange County. Goodwill works to enhance people's dignity and quality of life by strengthening their communities, eliminating their barriers to opportunity, and helping them reach their full potential through learning and the power of work. Local Goodwill organizations are innovative and sustainable social enterprises that create job training programs, employment placement and other community-based programs by selling donated clothing and

household items in more than 3,300 Goodwill stores. Goodwill of Orange County is helping SoCalGas Customer Assistance Programs by displaying CAP information in their stores and resource centers and educating their employees on these programs. In July, Goodwill of OC distributed customer assistance information to 79,303 customers.

SoCalGas has an ongoing collaboration with Foodbank of Santa Barbara County. Their mission is to end hunger and transform the health of Santa Barbara through good nutrition. The organization works to build food literacy and serves as the primary food resource during an emergency in Santa Barbara County. Through their collaboration with SoCalGas, CAP information is shared at various community events.

SoCalGas began a collaboration with PARS Equality Center in May 2022. Originally founded in 2010 in the San Francisco Bay Area, PARS Equality Center opened a second location in Sherman Oaks to help communities in the San Fernando Valley and surrounding areas. The organization primarily serves the Iranian and Persian-speaking population. PARS' multilingual staff include case managers and attorneys who provide a full range of professional social services and legal representation. Social services provided include English as a Second Language classes, citizenship education classes, job search training programs, and financial assistance programs. PARS Equality Center provides SoCalGas

Customer Assistance Programs information at their workshops and clinics held at their Sherman Oaks office.

SoCalGas began a collaboration with South County Outreach in July 2022. South County Outreach is in Irvine, CA, and has been helping the Orange County community since 1989. South County Outreach operates with three major tenets in mind: housing, food, and education. The organization provides homeless prevention and rapid re-housing services by offering rental and utility assistance as well as affordable housing to households who are homeless or at risk of being homeless. Their food program distributes over 700,000 pounds of emergency, non-perishable, and fresh food to over 6,000 residents annually. Additionally, the organization's educational programs help clients develop financial literacy and build professional skills to prevent homelessness and increase job opportunities. In July, South County Outreach held two (2) one-on-one case management meetings where they discussed SoCalGas's Customer Assistance Programs, provided brochures, and explained details of the programs. Additionally, 1,192 food pantry visitors received CAP information.

Starting in April 2024, SoCalGas began a collaboration with Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO). PPSSLO provides emotional support, practical assistance, and connections to community resources from pregnancy through early childhood. PPSSLO's free services include classes and support groups and necessary items for pregnancy and early childcare. They

are actively involved in community public health initiative supporting education on healthy pregnancies. In the month of July, PPSSLO provided customer assistance information to 104 clients during their client “Shopping” Appointments where clothing and diapers are distributed. PPSSLO also shared CAP information during 12 one-on-one meetings.

Tribal Outreach Activity

In late 2022, SoCalGas began working with Perez Pacheco Consulting, a Tribal consultant, to assist with meeting Decision directives for Tribal outreach by coordinating meetings with tribal leadership. Since establishing the collaboration, SoCalGas has begun coordinating and meeting with Federally and Non-Federally Recognized Tribes and Tribal community leaders. There are 19 Federally Recognized Tribes within SoCalGas’s service territory, of which only 10 have residential gas service meters. SoCalGas’s outreach efforts focus on working with tribal organizations and members to help build awareness on SoCalGas’s Customer Assistance Programs (ESA Program, CARE, Medical Baseline, etc.) and build trust amongst the community despite the majority not having access to natural gas service.

SoCalGas engages in ongoing collaborative outreach efforts with Southern California Indian Center (SCIC). SCIC is a non-profit organization focused on serving and promoting self-sufficiency in American Indian, Alaskan Native and Native Hawaiian communities across Los Angeles, Orange, and Riverside

Counties. Their constituency consists of the largest concentration of American Indian/Native Alaskans in the United States, covering over 350 tribal groups. They are particularly dedicated to supporting community efforts in workforce development, youth education, family support, and multimedia training. Details about specific events that occurred during July can be found in Appendix A.

Ventura County has a very large population of indigenous speakers (residents who speak neither English nor Spanish, but speak various indigenous languages, such as Zapoteco or Mixteco). The Mixteco Indigena Community Organizing Project (MICOP) reports that 20,000 indigenous speakers reside in Ventura County. To reach out to these residents and customers – primarily farmworkers and persons with limited English proficiency – SoCalGas collaborates with MICOP to extend awareness of the CARE Program. MICOP provides ongoing awareness, and SoCalGas schedules periodic sponsored events to provide direct outreach. Due to the COVID-19 pandemic, MICOP has leveraged its radio resource and has provided information on customer assistance programs through their radio stations. In July, MICOP informed 44 community members on Customer Assistance Programs via phone calls and assisted two (2) individuals in completing Customer Assistance Program applications in person at their offices.

In January 2023, SoCalGas began a collaboration with Indigenous Women Rising Orange County. The organization was founded in 2017 and serves the Native American population in Orange County. The organization aims to provide a safe

space and resources from trusted grassroots community organizations. Indigenous Women Rising Orange County not only provides resources to address different service needs that indigenous women may need but incorporates Native American cultural perspectives and puts together events that promote Native American identity and wellness. The organization shares information on SoCalGas Customer Assistance Programs at community events which include Pow-Wows, Native family-oriented events, Native American Heritage month celebrations and community education workshops.

In February 2023, SoCalGas Customer Assistance Programs began a collaboration with Fernandeano Tataviam Band of Mission Indians (FTBMI) in San Fernando. The distinct community of the present-day FTBMI originated in the lineages, villages and culture of the pre-Mission period. The FTBMI is an independent nation, exercising its inherent sovereign authority over its tribal citizens and territory. FTBMI is assisting SoCalGas Customer Assistance Programs by providing information in their community events.

Beginning in April 2024, the SoCalGas Customer Assistance Programs initiated a collaboration with the Torres Martinez Desert Cahuilla Indians, located in Imperial and Riverside counties. The Cahuilla people have resided in Martinez Canyon since the early 19th century, following the unification of the Torres and Martinez reservations. The vision of the Torres Martinez Desert Cahuilla Indians is to foster educational and economic opportunities, enhance social services and

improve overall life quality for its members and staff, thereby contributing to a cohesive community. The tribe aims to extend its outreach to tribal members within its lands and to off-reservation descendants in Los Angeles, Orange, Riverside and San Bernardino counties. In pursuit of this vision, the tribe plans to collaborate with local indigenous leaders and engage with both the Torres Martinez Desert Cahuilla Indians and the broader indigenous community during events across these regions. Additionally, they will act as a conduit, offering support to SoCalGas Customer Assistance Programs by sharing their program information within the community. Due to staff training, Torres Martinez did not have any activity for July.

Disability Community Outreach

SoCalGas continues to work with organizations in the disability community such as Fiesta Educativa, an organization that focuses on helping Latino families that have family members with special needs. This organization performs disability outreach and community events in Los Angeles, Riverside, San Bernardino, and Orange Counties. The areas covered are Los Angeles, Arcadia, Whittier, Monterey Park, and San Gabriel. For the month of July, Fiesta Educativa held six (6) events reaching 303 individuals with information about SoCalGas Customer Assistance Programs.

SoCalGas also has an ongoing collaboration with Blindness Support Services Inc. (BSS), an organization that has a specialized history of providing direct program

services to individuals who are blind or visually impaired on a one-on-one basis. The organization provides assistance in Riverside and San Bernardino counties and works with individuals who have visual impairments to become more independent and adapt to the challenges they face. The counselors have been trained on the CARE and ESA Programs and have a plan in place to provide outreach and enrollment in SoCalGas's programs. Due to the COVID-19 emergency, Blind Support Services has changed its programming to provide one-on-one assistance through mail and phone calls. BSS shared customer assistance program information with 45 senior and disability households for July.

In addition, SoCalGas works with Southern California Resource Services for Independent Living (SCRS-IL). A cross-disability, non-residential, disability rights organization, SCRS-IL empowers people with any disability to live full and independent lives by committing to building an inclusive community that recognizes the dignity, humanity and worth of all people. Through comprehensive Independent Living and Employment Services provided by well-trained staff, the unified center supports people with disabilities in transforming their lives through their own choices of how they live, work, and participate in their community. SCRS-IL serves community members in Downey, Pasadena, Arcadia, Pomona and San Bernadino. SCRS-IL is committed to the founding principles of independent living, self-advocacy and personal empowerment. During the month of July, SCRS-IL disseminated CAP information at 10 events reaching a total of 910 individuals.

Frank D. Lanterman Regional Center (Lanterman) is one (1) of 21 regional centers in California that serve individuals with, or at risk for developmental disabilities and their families. Lanterman is a private, non-profit, that operates under contract with the State of California through the Departmental of Developmental Services. Lanterman offers lifelong services and support for approximately 11,500 individuals with developmental disabilities. Lanterman Regional Center works together with clients, families, services providers, and communities to provide quality services and support that address an individual's unique strengths and needs. Lanterman's service area includes Hollywood-Wilshire, Central Los Angeles, Glendale, Burbank, La Cañada-Flintridge, La Crescenta and Pasadena. Lanterman holds training events for the following cultural groups throughout its service area: Korean, Filipino, Armenian and Hispanic. Most of the clients are at or below the national poverty level. Through the SoCalGas collaboration, CAP information is provided to all individuals seeking assistance through the Lanterman Regional Center. For the month of July, Lanterman held one (1) virtual event, sharing Customer Assistance Program information with 21 viewers. In addition, Lanterman attended seven (7) in person events, sharing Customer Assistance Program with 312 individuals.

Based in the City of Los Angeles, Disability Community Resource Center (DCRC) collaborates with SoCalGas to further their mission of supporting peer-led programs and services for people with disabilities. The organization is a Center for Independent Living, imparting to its constituents self-determination,

accessible styles of living, and the fullest possible participation in community life. Among its initiatives, DCRC recruits persons with disabilities as staff members, assists with coordinating events and activities for local disability communities, and advocates public policy eliminating discrimination or other barriers for persons with disabilities. In July, DCRC staff distributed Customer Assistance Program information at eight (8) weekly food distribution events to 83 individuals with their fresh produce. The organization also discussed and provided information on income qualified programs through case management, educating 27 members.

In May 2023, SoCalGas customer assistance programs started a collaboration with South Central Los Angeles Regional Center (SCLARC). SCLARC is a private, non-profit organization that is a comprehensive resource for evaluation, diagnosis, treatment, advocacy, and support for people diagnosed with developmental disabilities. SCLARC serves the communities of South Los Angeles, Watts, Leimert Park, Florence/Firestone, West Adams, and the cities of Bell, Bell Gardens, Compton, Cudahy, Downey, Huntington Park, Lynwood, Maywood, Vernon, South Gate, North Carson, Gardena, and Paramount. SCLARC works to ensure that eligible individuals receive support to enjoy the highest quality life possible in their community. SCLARC provides customer assistance programs information to their community members through various methods. For July, SCLARC made two (2) social medial posts and sent out CAP

information via text messages reaching 1,398 families. They also shared CAP information with 80 families through one-on-one case management.

In February 2023, SoCalGas Customer Assistance Programs began a collaboration with Deaf Latinos y Familias in Los Angeles. Deaf Latinos y Familias mission is to promote awareness of the Latinx cultures to children who are deaf or hard of hearing, deaf adults, non-verbal, and community members by providing families resources and American Sign Language classes in Spanish to bridge the communication gap. Deaf Latinos y Familias is assisting SoCalGas Customer Assistance Programs by distributing information in American Sign Language at community events and providing information through their social media platforms. In July, eight (8) social media posts were made with customer assistance programs information reaching 533 people.

In February 2023, SoCalGas Customer Assistance Programs also began a collaboration with Greater Los Angeles on Deafness (GLAD). GLAD's goal is to protect the civil rights and ensure equal access to all of life's opportunities for the deaf, hard of hearing, deafblind, and deaf disabled communities in particular areas of California, including the counties of Los Angeles, Orange, Kern, Ventura, Santa Barbara, San Bernardino, Riverside, and San Luis Obispo. GLAD is assisting SoCalGas Customer Assistance Programs by providing information in American Sign Language in their appointments, website, and YouTube channel. They will also post information in their social media outlets. For July, GLAD

shared information on Customer Assistance Programs through social media channels making three (3) posts and reaching 1,283 individuals.

SoCalGas Customer Assistance Programs collaborates with OC Autism Foundation (OCAF). OCAF directly impacts the lives of children and adults who are affected by autism spectrum disorder. OCAF's goal is to educate, empower & employ individuals affected by Autism and other related disabilities along with their families. Services include testing for early identification and intervention, direct speech therapy services, education and training for parents, caregivers, and providers, vocational and independent living skills for adults, and advocacy for early intervention, school, medical and community programs and services. The organization promotes awareness of SoCalGas's Customer Assistance Programs through various community events. In July, OCAF distributed CAP information to over 325 contacts through their crisis call line.

Details regarding specific disability events that took place during the month of July can be found in Appendix A.

Outreach by Field Employees

Field service employees continue to distribute CAP brochures to customers when entering customer premises. Throughout the year, the CAP Outreach Team has distributed supplemental deliveries to individual bases as requested. SoCalGas launched an automated system that allows operating bases to request CAP

brochures directly from the CAP Outreach Team, which continued through July. This option is in addition to the regular system-wide semi-annual deployment of CAP brochures to operating bases.

1.2.3. Managing Energy Use

Throughout the ESA Program enrollment and assessment process, program representatives discuss energy use with customers to tailor delivery of energy education to each individual customer. For example, educating the customers on recommended thermostat settings allows their homes to remain comfortable, decreases their energy usage and reduces furnace maintenance. Customers are also provided guidance on various energy industry labels such as EnergyGuide and ENERGY STAR which may assist customers in determining the appropriate appliances for their home. These and many other details and tips are offered through verbal discussions and either a physical Energy Education Guide or an online version of the Energy Education Guide.

1.2.4. Services to Reduce Energy Bill

Prior to ESA Program enrollment, customers are informed of the potential energy and bill savings that they would benefit from by having their home serviced by an ESA Program contractor. As mentioned above, throughout enrollment, assessment, and energy education, customers are informed of ways to reduce their energy use and energy bills. In addition to discussing the benefits of the ESA Program, customers are also informed of other customer assistance programs including CARE, which provides a 20% discount on their energy bill. Finally, the

principal benefit of installing ESA Program measures is to reduce energy consumption and provide bill savings.

1.2.5. Additional Activities

No additional activities to report.

1.3. Leveraging Success Evaluation, Including California Department of Community Services & Development (CSD)

In 2024, leveraging opportunities with municipalities and water agencies remains a high priority in providing comprehensive energy savings to joint customers, especially for those customers not in a joint IOU service territory. SoCalGas provides administrative and co-funding opportunities to electric and water providers who might otherwise not offer these energy savings measures.

Water leveraging agreements provide the ability for water agencies to capture water savings through co-funding opportunities. Year-to-date, \$21,782 has been co-funded to support the installation of High-Efficiency (HE) clothes washers and other related water measures. Some water agencies also co-fund low-flow shower heads, faucet aerators, thermostatic shower valves and tub spouts. The participating water agencies include:

- Eastern Municipal Water District
- Fontana Water Company³
- Liberty Utilities, formerly Park Water Company⁴
- Metropolitan Water District (MWD)

³ Fontana Water Company serves the following communities: Fontana, Rialto, Rancho Cucamonga, Ontario, and unincorporated areas of San Bernardino County.

⁴ Liberty Utilities, formerly Park Water Company, serves the Compton/Willowbrook, Lynwood, and Bellflower/Norwalk water systems.

- San Gabriel Valley Water Company⁵
- California American Water
- Anaheim Public Utilities
- Moulton Niguel Water District
- Rancho California Water District

For the purpose of helping mitigate the impact of drought in the state, SoCalGas entered into an agreement with Metropolitan Water District (MWD) to provide installations of cold-water measures such as premium efficiency toilets and smart irrigation controllers through SoCalGas’s ESA Program. These measures will be provided to SoCalGas customers in MWD’s territories until December 31, 2024, or budget exhaustion.

SoCalGas also has a collaboration with Los Angeles Department of Water & Power (LADWP) to install water measures such as premium high efficiency toilets (0.8 gallons per flush to replace existing toilets with 1.6 gallons per flush or higher), HE clothes washers, faucet aerators, low flow shower heads, thermostatic shower vales, and tub spouts.

Water Agency	Number of Units Served
Los Angeles Water and Power	317

In addition to the water leveraging opportunities, SoCalGas is working with municipal electric providers through the ESA Program. SoCalGas administers programs for the following municipal electric providers:

- Anaheim Public Utilities
- Pasadena Water and Power

⁵ San Gabriel Valley Water Company serves the following communities: Arcadia, Baldwin Park, El Monte, Industry, Irwindale, La Puente, Montebello, Monterey Park, Pico Rivera, Rosemead, San Gabriel, Santa Fe Springs, South El Monte, West Covina, Whittier and unincorporated portions of Los Angeles County, in the communities of Bassett, Hacienda Heights, Los Nietos and South San Gabriel.

- Riverside Public Utilities

Providers have reported 2024 activity noted below. Some of the electric measures installed include LEDs, Smart Power Strips, Torchiere Lamps, A/C Tune-ups, Refrigerator Assessment, Duct Testing & Sealing and Room A/C Replacement. Qualifying measures vary per electric provider and availability of funding.

Municipal Electric Provider	Participating Customers
Anaheim Public Utilities	413
Pasadena Water and Power	4
Riverside Public Utilities	239
Total	656

1.3.1. Please provide a status of referrals, leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA Program and CARE. What new steps or programs have been implemented? What were the results in terms of new enrollments? For example, include efforts for DAC-SASH, Affordable Broadband and Lifeline. Also requested to provide info on coordination with the TECH program.

SoCalGas continues to explore opportunities to collaborate with various organizations and key stakeholders, including the California Department of Community Services & Development (CSD), to leverage program enrollment. On April 2, 2019, SoCalGas and CSD executed a Low-Income Weatherization Program (LIWP) cost reimbursement agreement for installation of qualifying ESA Program measures to eligible customers.

1.4. Workforce Education and Training

1.4.1. Please summarize efforts to improve and expand ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

SoCalGas provides two (2) areas of training: Enrollment and Assessment (E&A) and ESA Program Field Operations. In response to COVID-19 restrictions, SoCalGas completed development of an online E&A curriculum in May 2020. Implementation of the curriculum as well as online testing began in June 2020. SoCalGas began presenting field operations training online in September 2020 and is continuing to address certain challenges due to the technical nature of the subject matter.

The year-to-date training results are as follows.

SoCalGas Enrollment and Assessment Training				
	Q1	Q2	July	Total
Attended Class	88	63	16	167
Tested	88	63	16	167
Passed	66	39	9	114
Pass Rate	75%	62%	56%	68%

SoCalGas Field Operations Training								
Class Type	Q1		Q2		July		YTD Total	
	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students
Wx / NGAT Initial	3	26	1	2	0	0	4	28
HVAC Initial	2	16	3	12	0	0	5	28
Wx / NGAT Refresher	3	31	1	10	0	0	4	41
HVAC Refresher	2	6	2	25	0	0	4	31
Grand Total	10	79	7	49	0	0	17	128

In addition, SoCalGas is also working directly with Strategic Energy Innovation (SEI) Career Workforce Readiness (CWR) program to find ways to leverage the Workforce Education & Training (WE&T) program by creating training programs as well as seek out and hire those within the Disadvantaged Communities. The CWR program's primary objective is to prepare and place disadvantaged workers for the energy efficiency workforce. CWR will target workers in disadvantaged areas with specific training, as well as collaborate with organizations that provide job-related training.

1.5. Studies and Pilots

1.5.1. ESA Program Studies

2025 Low Income Needs Assessment (LINA) Study

The Low-Income Needs Assessment (LINA) is a mandated study required to be completed every three (3) years per AB 327 and PUC Sec. 382(d). SoCalGas is the Statewide lead for the 2025 study. The 2025 LINA is focused on understanding customer behavior for both low and heavy users. The statewide team and Energy Division (ED) representative reached out to the Low-Income Oversight Board (LIOB) and presented the initial research questions for the study and had follow up discussions with the LIOB and ED. In June 2023, the ED approved the scope of work for the study, and the statewide team finalized solicitation materials for the Request for Proposal (RFP). Proposals received by August 8 were scored and discussed by the statewide study team and representatives from ED and LIOB. On August 31, ED determined the winning bidder. Contract negotiations were completed with the selected bidder, Evergreen

Economics. The 2025 LINA Study Kick-off meeting was held on January 9, 2024. The focus was on lessons learned from past LINA studies and expected research challenges. SoCalGas delivered the first anonymized data request to Evergreen to conduct their characterization study, however only about 25% of the number of customers was expected in the dataset. Evergreen is expected to share their secondary market characterization findings by August 2024.

Categorical Eligibility Study

The IOUs operate three (3) energy assistance programs for income qualified households that allow for categorical enrollment. The three (3) programs include two (2) reduced rate programs, the CARE and FERA programs, as well as the direct install ESA Program.

Categorical programs are means-tested low-income assistance programs⁶ in which the customer's income is verified by the appropriate state and federal agencies. All low-income programs allow categorical program participations to be eligibly enrolled.

The purpose of the Categorical Eligibility study is to evaluate relevant categorical programs and analyze how the eligibility requirements and process of the categorical programs align with the income guidelines of the ESA Program, CARE and FERA.

⁶ See Public Assistance Programs via: [California Alternate Rates for Energy CARE | SoCalGas](#).

The statewide Study Working Group finalized the Scope of Work for the study and the Request for Proposal (RFP) was published in February 2022. The IOUs and ED scored all proposals and selected Evergreen as the consultant for this project through a competitive bidding process. SDG&E is the lead utility of this study. The study was kicked off in July 2022. Evergreen proposed the work plan to the IOUs on August 31, 2022. The comments on the Categorical Study webinar were addressed in the month of September. Evergreen delivered a first draft to the IOUs in early December.

In January 2023, Evergreen prepared a memorandum that presented the Categorical Eligibility Study preliminary analysis results. This memo provided tentative results and recommendations from an on-going study of categorical eligibility options for the CARE the ESA Program. Eligibility requirements and verification processes for 17 third-party programs that serve low-income households in California have been examined and compared to CARE and ESA Program. Evergreen presented the draft report via public webinar on May 23, 2023, and also presented on the report at the June 15, 2023 LIOB meeting. The final report was posted on June 30, 2023. The deadline to submit the joint-IOU Advice Letter (AL) was extended to October and was submitted on October 13, 2023. On October 20, the AL was suspended by the ED for 120 days. On March 4, 2024, the AL was suspended by the ED for an additional 180 days to allow more time to review.

Non-Energy Impacts (NEI) Study

D.21-06-015 authorized a NEI study with a budget of \$500,000 and directed the ESA Program Working Group (ESA WG) to provide inputs on study scope. A Tier 1 AL was subsequently submitted jointly by PG&E, SCE, SDG&E and SoCalGas, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration. The primary objective of the NEI Study is to assess and quantify health, comfort and safety impacts as a result of ESA Program treatments.

Competitive solicitation for the study concluded in December 2023 and Evergreen Economics was selected to conduct the study. A Public Workshop was held on July 8, 2024, to officially kick off the project. The study is expected to be completed by June 2025. Currently, the ESA Working Group is finalizing the Work Plan and addressing comments received during the public webinar.

ESA Program/CARE Study Working Group

D.12-06-015 authorized the formation of a statewide Study Working Group for the ESA Program and CARE.⁷ Working Group membership is composed of IOU representatives, ED staff and no more than two (2) representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies

⁷ D.21-06-015, OP 176.

and related research for the ESA Program and CARE and providing feedback on study deliverables. A study working group meeting was held on July 1, 2024, to share updates and the draft research plan for the Non-Energy Impacts Study³

1.5.2. ESA Program Pilots

ESA Program Pilot Plus/Deep

Please refer to Section 1.1.1 above regarding ESA Program Pilot Plus/Deep.

1.6. Miscellaneous

No additional items to report.

2. CARE PROGRAM EXECUTIVE SUMMARY

2.1. CARE Program Overview

2.1.1. Please provide CARE Program summary costs.

CARE Budget Categories	2024 Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$4,500,599	\$1,905,862	42%
Processing, Certification and Verification	\$2,548,629	\$1,188,508	47%
Information Tech./Programming	\$1,117,055	\$552,905	49%
Pilots	--	\$(2,015)	N/A
CHANGES	\$437,502	\$321,310	73%
Studies	--	\$20,085	N/A
Regulatory Compliance	\$608,606	\$142,986	23%
General Administration	\$1,170,723	\$614,829	53%
CPUC Energy Division Staff*	\$81,955	\$10,805	13%
Total Expenses	\$10,465,069	\$4,755,274	45%
Subsidies and Benefits	\$142,032,348	\$114,176	80%
Total Program Costs and Discounts	\$152,497,417	\$118,932,175	78%

* Includes expenses recorded in error which will be corrected in next month's report.

2.1.2. Provide the CARE Program enrollment rate to date.

CARE Enrollment		
Participants Enrolled	Eligible Participants	Enrollment Rate
1,765,889	1,639,673	108%

CARE My Account Activity & Enrollments

CARE Program enrollment is integrated within My Account and applications are processed in real-time.⁸ Once logged into My Account, customers receive message center alerts notifying them that they can apply to the CARE Program if they are eligible, or that they are due for recertification or post-enrollment verification (PEV), depending on their CARE status. Customers may then visit a dedicated CARE Program page within My Account where application processes including enrollment, recertification and PEV are available in English and Spanish. CARE customers may also opt-out of the program if they no longer qualify.

This implementation has increased CARE enrollments, reduced manual processing of applications, and improved customer service by providing real-time status updates and application confirmation. Since its inception, there have been 435,244 successful enrollments, 215,587 recertifications, 11,941 post-enrollment verifications and 40,685 opt-outs. Activity for July is as follows:

⁸ D.17-12-009 at 45-46 and OP 2.

CARE My Account Activity			
	Transactions	Approved	% Approved
Self-certification	6,598	5,600	85%
Re-certification	3,847	3,686	96%
PEV	453	451	99%
Customer opt-out	180	N/A	N/A

CARE CSR Enrollment Initiative

In its PY2015-2017 Application, SoCalGas requested CARE enrollment through Customer Service Representatives (CSRs) when customers call the Customer Contact Center (CCC) to turn-on or back-on service, or to make payment arrangements. D.16-11-022 was issued in November 2016 and in January 2017, SoCalGas’s CARE and IT departments began the planning, design, and creation of a CARE template adjacent to both the turn-on and payment extension templates and used specifically by the CCC. Thorough testing, and training of the CSRs took place during the fourth quarter of 2017. CSRs began taking CARE applications over the phone at midnight on February 23, 2018. On September 23, 2023, system enhancements were implemented to allow live CSR CARE enrollments over the phone outside of turn on services, back on services, and payment arrangements to further improve the customer experience.

During the month of July 2024, CSRs successfully enrolled 12,208 customers in CARE. An additional 2,756 customers preferred to receive a CARE application in the mail. Through this effort, CARE enrollment from

inception via the CCC is at 818,851 with an additional 266,282 mailed applications.

There have been no issues reported; however, SoCalGas's CARE department will continue to obtain feedback from the CCC regarding this process. Any issues or concerns reported by the CSRs will be reviewed, and where needed, process changes will be implemented to support an even greater customer experience.

CARE Recertifications

To encourage recertification onto the CARE Program, SoCalGas notifies customers by mail, email, and SMS, if available, as their recertification date approaches. If the customer does not renew their certification, SoCalGas mails a second request. Customers are given 90 days to respond and complete the request. During the month of July, SoCalGas processed a total of 4,314 on-line renewals.

CARE Probability Model Updates

SoCalGas has been continuously monitoring, evaluating and improving its probability model performance. As the product of Machine Learning Model Operations, the CARE probability model enables continuous learning of historical CARE customer verification outcomes. A variety of automation methods were applied to implement the model for operations.

Compared to the last model implemented in February 2023, since March 2024, the CARE model features include: 1) therm usage replaced bill amount due the high winter bill season in 2023 heavily impacting the sp-score; 2) model retrained using the latest complete historical data with 2.1 million historical CARE accounts; 3) a boost in model accuracy from 0.68 to 0.76 (model performance is considered solid when accuracy is above 0.7); 4) Model auto refresh performs a grid search to find the best hyperparameters automatically.

In March 2024, SoCalGas continued its diligent efforts in improving its probability model performance for the CARE program. The focus remains on precision and accuracy to enable eligible customers to receive the benefits they deserve while minimizing errors. In this latest update, the normalized score thresholds for triggering a recertification or verification were modified to be more accurate. After this change, an annual verification rate of 4% of CARE customers are flagged for verification, improving accuracy, and supporting program requirements.

In June 2024, the CARE probability model was migrated from a Hub model to an AWS cloud environment. This migration allows SoCalGas to leverage modern processes and store a history of runs and results in the cloud for easy analysis. All of the historical data and model results can

now be easily stored, and automatic notifications will be sent to the data team whenever metric thresholds have been crossed.

2.2. Marketing & Outreach

2.2.1. Discuss utility marketing activities and those undertaken by third parties on the utility's behalf.

CARE Emails & Enrollments

Given the growing number of customers with registered email addresses on file, SoCalGas emphasizes email communication for its cost-effectiveness, efficiency, and timeliness. In July, the focus was on reaching non-CARE customers with a high probability of qualifying for the program. Approximately 12,390 emails were sent to new customers in specific ZIP codes, resulting in 1,071 enrollments. Additionally, approximately 21,510 emails were sent to existing SoCalGas customers who may qualify for the CARE program, with 4,270 customers enrolling through the provided link.

To maintain program participation, SoCalGas conducts monthly re-application outreach to recapture customers who have fallen off the CARE program. Approximately 17,074 emails were sent in July, encouraging customers to re-apply. Of these, 1,367 customers successfully re-applied online using the provided webpage link.

CARE Text Messages & Enrollments

SoCalGas sends the CARE link via text message to customers with valid mobile

phone numbers encouraging them to apply online. In July, SoCalGas sent approximately 65,926 text messages to new customers, existing customers not on CARE, and customers needing to recertify to remain on the program. A total of 1,110 enrollments were generated from text messages sent.

CARE Direct Mail Activity & Enrollments

During July, SoCalGas sent approximately 12,777 direct mail letters to new customers likely to be eligible for the CARE program, encouraging them to enroll online. SoCalGas also mailed approximately 25,000 letters to customers not currently enrolled on CARE but with a high probability of qualification, encouraging them to enroll online. Additionally, to reach customers who previously participated in the CARE program but failed to recertify, SoCalGas sent direct mail letters encouraging them to re-apply online and renew their monthly bill discount. In July, approximately 20,579 letters were mailed to customers who did not to renew their CARE eligibility.

Since April 2019, SoCalGas no longer includes paper applications with direct mail marketing campaigns. Instead, the letters direct customers to apply online, resulting in 2,203 online enrollments processed in July. These enrollments were generated when customers organically searched for and visited the CARE homepage.

CARE Bill Inserts

SoCalGas did not send a Bill Insert in July.

CARE Social & Mass Media Campaign

SoCalGas has recently modified its social media strategy. Instead of scheduling posts around specific dates, its advertising agency now runs ads consistently throughout the month to maintain a continuous presence on social media platforms. This adjustment allows for ongoing engagement with our audience and keeps our messaging visible and impactful. SoCalGas remains committed to optimizing our social media outreach efforts to effectively communicate with the community.

SoCalGas posted CARE program social media posts to Meta sites (Facebook and Instagram) in July. The posts reached approximately 1.98 million unique viewers and generated 37,071 link clicks for both the general and Hispanic/Latino market year-to-date. CARE program posts were optimized for clicks, as the goal is conversions.

2.2.2. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

CARE Third-Party Enrollments & Outreach

SoCalGas employs third-party bilingual (English and Spanish) contractors to canvass targeted neighborhoods to enroll customers in CARE. These canvassers generated 1,511 approved enrollments in July.

In addition to canvassers, CBOs and FBOs constitute a key component of the grassroots tactics. These organizations serve as trusted sources of information on the CARE Program and provide the community with information on enrollment. If a customer is already on CARE, these organizations remind customers to recertify when notified. During the pandemic, these community partners became even more important to help reach customers to obtain information on SoCalGas's assistance programs, and many CBOs have modified their outreach procedures to comply with COVID-19 related recommendations and mandates to continue to serve those in need. For a partial list of the organizations, their primary focus, and the counties and communities they serve, please refer to Section 1.2.2 above.

CARE Data Sharing

To maximize new CARE enrollments and to retain customers already participating in CARE, SoCalGas shares customer enrollment information with other utilities such as SCE, SDG&E and PG&E. During the month of July, 4,702 customers were enrolled in SoCalGas's CARE Program as a result of inter-utility data sharing activities. Additionally, CARE shares data with internal programs such as SoCalGas's ESA Program and the Gas Assistance Fund (GAF). Intra-utility efforts in July generated 1,371 CARE enrollments. Coordinating the CARE Program with other related low-income programs not only results in supporting program participation rates, but it also helps increase Post Enrollment Verification (PEV) activities when customer information is shared with programs such as the

Low-Income Home Energy Assistance Program (LIHEAP). Since LIHEAP requires upfront proof of income and is a qualifying Categorically Eligible program, once CARE receives LIHEAP customer data, those customers are considered automatically eligible and their “pre-enrollment verification” is used by SoCalGas to meet CARE’s PEV requirements. There were 66 customers enrolled through leveraging during the month of July.

California Lifeline

On April 14, 2020, SoCalGas received a request from the Energy Division (ED) to incorporate co-marketing of the California Lifeline program as part of increased CARE outreach marketing initiatives responding to COVID-19. As directed by the ED, new CARE marketing and outreach materials, wherever feasible and appropriate, promoted discounted phone services and referred SoCalGas customers to California Lifeline at

<https://www.californialifeline.com/en>.

In July, SoCalGas continued to display the California Lifeline web link provided by the ED on its CARE webpage. The placement aligns with SoCalGas’s CARE outreach and marketing strategy, directing traffic from all media, including social media and print campaigns, to the CARE webpage. This placement optimally positions the California Lifeline information, allowing for broader awareness.

Additionally, in July, SoCalGas sent emails to new customers, existing customers not on CARE, and customers needing to re-apply for CARE, including information about California LifeLine.

2.3. CARE Recertification Complaints

2.3.1. Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

There were no recertification complaints in the month of July.

2.4. CARE Studies and Pilots

2.4.1. CARE Program Studies

2025 Low Income Needs Assessment (LINA) Study

See Section 1.5.1 above.

Categorical Eligibility Study

See Section 1.5.1 above.

2.4.2. CARE Program Pilots

There are currently no CARE pilots.

2.5. Miscellaneous

2.5.1. CARE Program PEV Freezes

SoCalGas discontinues generating recertification and verification requests to customers directly affected by emergency events as defined in Emergency Proclamation(s). CARE customers directly affected are not subject to eligibility

recertification and verification and are not subject to removal from CARE until one year following the issuance of an Emergency Proclamation, unless extended by SoCalGas or the Commission.

CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	Disaster Name	Affected Areas or ZIP Codes	Proclamation End Date
August 19, 2023	Hurricane Hilary	Fresno, Imperial, Kern, Los Angeles, Orange, Riverside, San Bernardino, San Diego, Tulare and Ventura counties.	August 19, 2024
February 4, 2024	Early February 2024 Storms	Los Angeles, Orange, Riverside, San Bernardino, San Luis Obispo, Santa Barbara and Ventura counties	February 4, 2025

2.5.1. CARE Fixed Income

CARE Fixed Income Households New Enrollments		
	July 2024	YTD
Fixed Income Households	42	30,522

3. APPENDIX A – CUSTOMER ASSISTANCE PROGRAM OUTREACH EVENTS

CBO Outreach Events

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 1 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 1 (FoodShare of Ventura County)	Senior Kit Distribution	Salvation Army-Ventura	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 45 attendees.
July 1 (FoodShare of Ventura County)	Senior Kit Distribution	Centro Cristiano-Santa Paula	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 36 attendees.
July 1 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.
July 1 (Chinatown Service Center)	Utility Bill Diagnosis Workshop	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 15 attendees.
July 1 (Inner City Law Center)	REAP SoCalGas Outreach	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 4 attendees.
July 1 (ONEgeneration)	ONEgeneration Monthly Newsletter	Virtual	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 9,500 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 1 (SBSS)	Monthly Family Caregiver Support Program	SBSS online	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 68 attendees.
July 2 (Chinatown Service Center)	Summer Health Fair	Alhambra	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 80 attendees.
July 2 (Via Care)	4755 Vaccine Clinic	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 4 attendees.
July 2 (Worksite Wellness)	WWLA Project Access Presentations of Domestic Violence	Catholic Charities- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees.
July 2 (Worksite Wellness)	WWLA Health Presentation: Employee Wellbeing Program	Piece By Piece- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 17 attendees.
July 2 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 18 attendees.
July 2 (FoodShare of Ventura County)	Senior Kit Distribution	Fillmore Active Adult Center- Fillmore	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 134 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 2 (FoodShare of Ventura County)	Senior Kit Distribution	Clinica (Gonzales)- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 27 attendees.
July 3 (Chinatown Service Center)	Independence Day Celebration (Live Drone Show)	Gabrielino High School- San Gabriel	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees.
July 3 (Inner City Law Center)	REAP SoCalGas Outreach	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 41 attendees.
July 3 (HSA)	Community 4th of July Celebration	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 52 attendees.
July 3 (SBSS)	Food Bank	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 105 attendees.
July 3 (Foodbank of Santa Barbara County)	Healthy Farmworkers- Bunny	Santa Maria	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.
July 3 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 14 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 3 (FoodShare of Ventura County)	Senior Kit Distribution	Pleasant Valley Apartments-Camarillo	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 194 attendees.
July 4 (VietSoCal)	Special Independence Day Celebration	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 56 attendees.
July 4-20 (VietSoCal)	Gas Assistance Fund Application Assistance	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 2 attendees.
July 5 (FoodShare of Ventura County)	Senior Kit Distribution	Rodney Fernandez-Santa Paula	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 68 attendees.
July 5 (FoodShare of Ventura County)	Senior Kit Distribution	St Francis Assisi-Fillmore	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 34 attendees.
July 5 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees.
July 5 (SCG CAP Team)	City of Orange Cove Independence Day Celebration	Orange Cove Community Center	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 200 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 5 (Chavez Radio Group)	Cuadrilla De La Semana	Bakersfield	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 280 attendees.
July 5 (Chavez Radio Group)	Cuadrilla De La Semana	Fresno	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 220 attendees.
July 6 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 28 attendees.
July 6 (Inner City Law Center)	REAP SoCalGas Outreach	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 1 attendee.
July 6 (MEND)	Hope and Care	Pacoima	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees.
July 7-13 (VietSoCal)	Gas Assistance Fund Application Assistance	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 3 attendees.
July 8 (Catholic Charities of Orange County)	St. Boniface Church Food Pantry	Anaheim	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 500 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 8 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.
July 8 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 15 attendees.
July 8 (FoodShare of Ventura County)	Senior Kit Distribution	Seven High Apartments	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 23 attendees.
July 8 (Inner City Law Center)	REAP SoCalGas Outreach	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 8 attendees.
July 8 (LIFT-LA)	LIFT-LA General Program – Member Newsletter	Email	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 600 attendees.
July 8 (FoodShare of Ventura County)	Senior Kit Distribution	Palm Vista- Ventura	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 44 attendees.
July 9 (Chinatown Service Center)	Montebello YW Mini Market	Potrero Heights Senior Center- Montebello	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 9 (ONEgeneration)	ONEgeneration 2nd Tuesday of the Month Food Pantry	Van Nuys	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 180 attendees.
July 9 (SBSS)	Hollywood Meal Service	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees.
July 9 (SBSS)	Griffith Park Meal Service	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 45 attendees.
July 9 (SBSS)	Atwater Meal Service	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees.
July 9 (SBSS)	Las Palmas Meal Service	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees.
July 9 (Via Care)	4755 Vaccine Clinic	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 2 attendees.
July 9 (Worksite Wellness)	WWLA Project Access Presentations re: Mental Health /Anxiety	Catholic Charities- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 12 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 9 (FoodShare of Ventura County)	Senior Kit Distribution	Home Delivery- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 17 attendees.
July 9 (FoodShare of Ventura County)	Senior Kit Distribution	Sycamore Senior Apartment- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 41 attendees.
July 9 (FoodShare of Ventura County)	Senior Kit Distribution	Camino Del Sol- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 81 attendees.
July 9 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees.
July 9 (The Link)	SLO Co. Food Bank Distribution	Nipomo Elementary School	CBO staff provided information regarding SoCalGas Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees.
July 9 (The Link)	SLO Co. Food Bank Distribution	Baywood Elementary School- Los Osos	CBO staff provided information regarding SoCalGas Customer Assistance Programs. CAP materials were distributed to approximately 26 attendees
July 10 (The Link)	SLO Co. Food Bank Distribution	Lillian Larsen- San Miguel	CBO staff provided information regarding SoCalGas Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 10 (LIFT-LA)	LIFT-Entrepreneurs – Branding and Digital Marketing Virtual Workshop	Virtual on Zoom	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees.
July 10 (FoodShare of Ventura County)	Senior Kit Distribution	Home Delivery-Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 2 attendees.
July 10 (FoodShare of Ventura County)	Senior Kit Distribution	Journey Church-Ventura	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 27 attendees.
July 10 (FoodShare of Ventura County)	Senior Kit Distribution	Salvation Army-Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 75 attendees.
July 10 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 19 attendees.
July 10 (Catholic Charities of Orange County)	Immigration Info Session	Santa Ana	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 120 attendees.
July 11 (Chinatown Service Center)	Summer Movie in the Park	Barnes Park-Monterey Park	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 11 (Inner City Law Center)	Newsletter Emai	Virtual	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 240 attendees.
July 11 (Inner City Law Center)	REAP SoCalGas Outreach	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 4 attendees.
July 11 (Via Care)	4755 Vaccine Clinic	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 3 attendees.
July 11 (Worksite Wellness)	Food Box and Cleaning Supplies Distribution	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees.
July 11 (Pars Equality Center)	Outreach during the Workshop on Public Benefits	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 18 attendees.
July 11 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 23 attendees.
July 11 (FoodShare of Ventura County)	Senior Kit Distribution	BGC Simi- Simi Valley	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 139 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 11 (FoodShare of Ventura County)	Senior Kit Distribution	Limoneira- Santa Paula	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 19 attendees.
July 11 (Chavez Radio Group)	Cuadrilla De La Semana	Bakersfield	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 280 attendees.
July 11 (FoodShare of Ventura County)	Senior Kit Distribution	Willett Ranch- Ventura	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 30 attendees.
July 12 (Inner City Law Center)	REAP SoCalGas Outreach	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 3 attendees.
July 12 (LIFT-LA)	LIFT-LA Beach Info Session Event	In-Person at Magnolia Office- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 6 attendees.
July 12 (MEND)	Door to Door Canvassing	Pacoima	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 130 attendees.
July 12 (Worksite Wellness)	WWLA Health Presentation: Mindful Emotional Regulation	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 12 (Worksite Wellness)	WWLA Health Presentation: Employee Wellbeing Program	CDCLA- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 12 attendees.
July 12 (Worksite Wellness)	WWLA from Chronic Stress to Consistent Self-Care Health Presentation	Online, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 17 attendees.
July 12 (Foodbank of Santa Barbara County)	Healthy Farmworkers- Russell	Santa Maria	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.
July 12 (FoodShare of Ventura County)	Senior Kit Distribution	St Thomas Aquinas- Ojai	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 55 attendees.
July 12 (FoodShare of Ventura County)	Senior Kit Distribution	Grace Bible- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 78 attendees.
July 12 (CFS Promotores)	Outreach	Delicias de mi Tierra- Nipomo	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 12 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 12 (CFS Promotores)	Outreach	La Azteca Market- Atascadero	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 24 attendees.
July 12 (Chavez Radio Group)	Cuadrilla De La Semana	Fresno	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 220 attendees.
July 12 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 16 attendees.
July 12 (Catholic Charities of Orange County)	MOMS Grab and Go Event	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 215 attendees.
July 13 (Chinatown Service Center)	Liver Cancer & Hepatitis Workshop	Alhambra Library- Alhambra	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees.
July 13 (ONEgeneration)	Back to School Health & Safety Fair	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 326 attendees.
July 13 (Worksite Wellness)	Clinic Para Latinos Clinic, Enrollment Event	Long Beach	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 45 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 13 (SCG CAP Team)	Golden Future 50+ Expo Series- Inland Empire	Ontario	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 200 attendees.
July 13 (SCG CAP Team)	Dodger Days- Inglewood	Inglewood	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 300 attendees.
July 13 (FoodShare of Ventura County)	Senior Kit Distribution	LUCHA (Southwinds)- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 45 attendees.
July 13 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 28 attendees.
July 13 (Catholic Charities of Orange County)	Free Citizenship Day	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 185 attendees.
July 13 (Catholic Charities of Orange County)	Marian Day at Christ Cathedral	Garden Grove	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 520 attendees.
July 15 (Chinatown Service Center)	Utility Bill Diagnosis Workshop	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 15 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 15 (ONEgeneration)	Mid- Month ONEgeneration Newsletter	Virtual	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 9,500 attendees.
July 15 (Via Care)	4755 Vaccine Clinic	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 3 attendees.
July 15 (CFS Promotores)	Outreach	San Miguel Bakery- Paso Robles	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 30 attendees.
July 15 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.
July 15 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 17 attendees.
July 15 (FoodShare of Ventura County)	Senior Kit Distribution	South Ox- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 189 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 15 (FoodShare of Ventura County)	Senior Kit Distribution	Faith Lutheran-Moorpark	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 43 attendees.
July 16 (Inner City Law Center)	REAP SoCalGas Outreach	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 8 attendees.
July 16 (LIFT-LA)	LIFT Entrepreneurs – Informational Workshop	In-Person at Magnolia Office-Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 15 attendees.
July 16 (MEND)	Living Wise and Well	Pacoima	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 26 attendees.
July 16 (MEND)	MEND Food Distribution	Pacoima	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 9 attendees.
July 16 (Worksite Wellness)	WWLA Project Access Presentations of Diabetes	Catholic Charities-Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees.
July 16 (Worksite Wellness)	WWLA Health Presentation: Employee Wellbeing Program	Piece By Piece- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 17 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 16 (Pars Equality Center)	Outreach during Adult Computer Workshop	Pars Equality Center- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 28 attendees.
July 16 (FoodShare of Ventura County)	Senior Kit Distribution	Evangelistic Church-Port Hueneme	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 46 attendees.
July 16 (FoodShare of Ventura County)	Senior Kit Distribution	Casa Pacific Senior Apartments- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 53 attendees.
July 16 (FoodShare of Ventura County)	Senior Kit Distribution	CEDC The Santa Paulan- Santa Paula	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 47 attendees.
July 16 (CFS Promotores)	Outreach	La Maya Bakery Orchard Rd. Sebastian Ln. Neptuno Dr. Division Dr.	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 181 attendees.
July 16 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 16 (CFS Promotores)	Outreach	La Reyna Market-Paso Robles	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 30 attendees.
July 17 (Inner City Law Center)	REAP SoCalGas Outreach	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 6 attendees.
July 17 (Inner City Law Center)	South Gate Health Fair	South Gate Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 55 attendees.
July 17 (MEND)	Door to Door Canvassing	Sylmar	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 120 attendees.
July 17 (Via Care)	4755 Vaccine Event	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 2 attendees.
July 17 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 23 attendees.
July 17 (FoodShare of Ventura County)	Senior Kit Distribution	San Salvador- Piru	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 59 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 17 (FoodShare of Ventura County)	Senior Kit Distribution	Fillmore Active Adult Center-Fillmore	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 78 attendees.
July 17 (FoodShare of Ventura County)	Senior Kit Distribution	Westpark- Ventura	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 53 attendees.
July 18 (Inner City Law Center)	Organizing	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 33 attendees.
July 18 (FoodShare of Ventura County)	Senior Kit Distribution	Our Lady Guadalupe- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 246 attendees.
July 18 (FoodShare of Ventura County)	Senior Kit Distribution	Mira Vista-Camarillo	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 86 attendees.
July 18 (Chavez Radio Group)	Cuadrilla De La Semana	Bakersfield	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 280 attendees.
July 18 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 18 (SCG CAP Team)	5 th Law, Empowerment & Resource Day	Downey	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 50 attendees.
July 19 (LIFT-LA)	Field Trip to Cabrillo Beach	Off Site - San Pedro	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 31 attendees.
July 19 (LAC & USC Medical Auxiliary)	Food Distribution at LA General Medical Center	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 384 attendees.
July 19 (MEND)	Door to Door Canvassing	San Fernando	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees.
July 19 (Worksite Wellness)	WWLA Project Access Presentations: Self Esteem	Catholic Charities- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 12 attendees.
July 19 (Worksite Wellness)	Parks at Sunset	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees.
July 19 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 19 (Foodbank of Santa Barbara County)	Healthy Farmworkers-Newlove	Santa Maria	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.
July 19 (FoodShare of Ventura County)	Senior Kit Distribution	South Ox- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 172 attendees.
July 19 (FoodShare of Ventura County)	Senior Kit Distribution	RC Charities-Moorpark	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 11 attendees.
July 19 (FoodShare of Ventura County)	Senior Kit Distribution	Church of Nazarene-Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 22 attendees.
July 19 (Chavez Radio Group)	Cuadrilla De La Semana	Fresno	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 220 attendees.
July 20 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees.
July 20 (Chinatown Service Center)	Free Health Clinic	Pasadena City College	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 20 (MEND)	Hope and Care	Pacoima	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 299 attendees.
July 20 (ONEgeneration)	San Fernando Valley Music & Arts Festival	Reseda Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 16 attendees.
July 20 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 65 attendees.
July 20 (Worksite Wellness)	Food Basket and household products distribution	Crossroads Church-Long Beach	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees.
July 21 (Pars Equality Center)	Outreach during Legal Clinic	Pars Equality Center, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees.
July 21 (Worksite Wellness)	Outreach Event	Paramount	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees.
July 21 (Catholic Charities of Orange County)	St. Anne Church Special Event	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 350 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 21 (Catholic Charities of Orange County)	St. Norbert Social Services Event	Orange	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 110 attendees.
July 21-27 (VietSoCal)	Gas Assistance Fund Application Assistance	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 3 attendees.
July 22 (Inner City Law Center)	REAP SoCalGas Outreach	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees.
July 22 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 98 attendees.
July 22 (Worksite Wellness)	WWLA and UCLA/EPA Advisory Board Meeting Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 40 attendees.
July 22 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.
July 22 (CFS Promotores)	Outreach	La Tapatia Market & Deli- Arroyo Grande	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 8 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 22 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees.
July 22 (FoodShare of Ventura County)	Senior Kit Distribution	Nyeland Promise-Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 49 attendees.
July 22 (FoodShare of Ventura County)	Senior Kit Distribution	Mary Star of the Sea- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 167 attendees.
July 22 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees.
July 23 (SCG South Inland Region Public Affairs)	Monthly Coffee with the City of Murrieta	Murrieta	SCG staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 40 attendees.
July 23 (LIFT-LA)	LIFT Entrepreneurs – Informational Workshop	In-Person at Magnolia Office-Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees.
July 23 (Worksite Wellness)	Parks at Sunset	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 23 (CFS Promotores)	Outreach	La Tapatia Market Efren's Restaurant Deportes Rulas/Miramar- Oceano	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 6 attendees.
July 23 (CFS Promotores)	Outreach	Backpacking 4 Education- Templeton Park	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 90 attendees.
July 23 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees.
July 23 (The Link)	Tribal TANF Backpack Giveaway	Templeton Park	CBO staff provided information regarding SoCalGas Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees.
July 23 (FoodShare of Ventura County)	Senior Kit Distribution	Heritage Apartments- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 58 attendees.
July 23 (FoodShare of Ventura County)	Senior Kit Distribution	SDA Thousand Oaks	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 58 attendees.
July 24 (ONEgeneration)	Las Palmas	San Fernando	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 24 (Via Care)	4755 Vaccine Event	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 1 attendee.
July 24 (The Link)	Individual Distribution	Mesa and Judkins Middle Schools- Arroyo Grande	CBO staff provided information regarding SoCalGas Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees.
July 24 (Pars Equality Center)	Outreach During Mental Health Workshop	Pars Equality Center, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 29 attendees.
July 24 (SCG CAP Team)	Customer Assistance Programs 101 with Regional Public Affairs	Microsoft Teams, Virtual	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 1 attendee.
July 24 (FoodShare of Ventura County)	Senior Kit Distribution	Our Lady Guadalupe- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 63 attendees.
July 24 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees.
July 24 (FoodShare of Ventura County)	Senior Kit Distribution	Church of Living Christ- Simi Valley	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 48 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 24 (FoodShare of Ventura County)	Senior Kit Distribution	Pacific Point Apartments- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 60 attendees.
July 25 (Chinatown Service Center)	Summer Movie in the Park	Barnes Park- Monterey Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees.
July 25 (NewStart Housing)	El Aviso Magazine Connecta	Bell California	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees.
July 25 (Worksite Wellness)	Food Box Distribution	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees.
July 25 (South County Outreach)	Social Media Outreach	Facebook Instagram	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English: Instagram followers: 2,205 Facebook followers: 2,273
July 25 (FoodShare of Ventura County)	Senior Kit Distribution	New Life Church- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 99 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 25 (FoodShare of Ventura County)	Senior Kit Distribution	Food Share Warehouse- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 130 attendees.
July 25 (Chavez Radio Group)	Cuadrilla De La Semana	Bakersfield	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 280 attendees.
July 25 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees.
July 26 (LIFT-LA)	Community Walk around Magnolia Place	In-Person at Magnolia Office- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees.
July 26 (LIFT-LA)	Food Distribution	In-Person at Magnolia Office- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees.
July 26 (LAC + USC Medical Auxiliary)	Food Distribution at LA General Medical Center	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 167 attendees.
July 26 (Worksite Wellness)	WWLA Health Presentation: Mindful Emotional Regulation	Online, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 14 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 26 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 59 attendees.
July 26 (Worksite Wellness)	WWLA Health Presentation: Employee Wellbeing Program	CDCLA- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 12 attendees.
July 26 (Veteran's Legal Institute)	VA Long Beach Legal Clinic	Tibor Rubin VA Medical Center-Long Beach	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 55 attendees
July 26 (Foodbank of Santa Barbara County)	Healthy Farmworkers-Morrison	Santa Maria	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.
July 26 (FoodShare of Ventura County)	Senior Kit Distribution	Oxnard PAL-Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 259 attendees.
July 26 (The Link)	Individual Distribution	Atascadero High School	CBO staff provided information regarding SoCalGas Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees.
July 26 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 23 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 26 (Chavez Radio Group)	Cuadrilla De La Semana	Fresno	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 220 attendees.
July 27 (MEND)	Joyful Living Resource Fair and Back to School Event	Pacoima	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees.
July 27 (NewStart Housing)	SELA River Clean Up	Huntington Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees.
July 27 (ONEgeneration)	Joyful Living Resource Fair & Back to School Event	Boys & Girls Club of San Fernando Valley-Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 230 attendees.
July 27 (South County Outreach)	Email Outreach	Newsletter Sent to Clients	CBO staff provided information regarding SoCalGas' Customer Assistance Programs via email newsletter. CAP information was distributed to approximately 4,209 recipients.
July 27 (The Link)	Individual Distribution	Paso Robles Link Family Resource Center- Paso Robles	CBO staff provided information regarding SoCalGas Customer Assistance Programs. CAP materials were distributed to approximately 52 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 27 (SCG CAP Team)	Playerfest at Dodger's Stadium	Dodger Stadium- Los Angeles	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 7000 attendees.
July 27 (SCG CAP Team)	Santa Ana Back to School Resource Fair	Santa Ana	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 650 attendees.
July 27 (VietSoCal)	ESL and Citizenship Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 32 attendees.
July 29 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 23 attendees.
July 29 (Pars Equality Center)	Food Bank	Pars Equality Center, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 27 attendees.
July 29 (Chinatown Service Center)	Utility Bill Diagnosis Workshop	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 15 attendees.
July 29 (Via Care)	4755 Vaccine Event	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 3 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 29 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	SCFHC Clinic- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 98 attendees.
July 29 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.
July 29 (Pregnancy and Parenting Support of San Luis Obispo County)	Social Media Outreach	Facebook Instagram	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English: Instagram followers: 347 Facebook followers: 785
July 30 (MEND)	Door to Door Canvassing	Pacoima	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 120 attendees.
July 30 (Worksite Wellness)	WWLA Project Access Presentations of Self Esteem	LA Care Family Resource Center- Lynwood	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 8 attendees.
July 30 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 39 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 30 (FoodShare of Ventura County)	Senior Kit Distribution	Clinicas (Maravilla)-Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 25 attendees.
July 30 (VietSoCal)	ESL and Citizenship Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 19 attendees.
July 31 (FoodShare of Ventura County)	Senior Kit Distribution	Mary Star of the Sea- Oxnard	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 37 attendees.
July 31 (Walking Shield)	Social Media Outreach	Facebook Instagram LinkedIn X	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English: X followers: 1,398 Facebook followers:760 Walking Shield Scholars: 101 Instagram followers: 444 LinkedIn followers: 41
July 31 (VietSoCal)	ESL and Citizenship Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees.
July 31 (Inner City Law Center)	TDP Clinic	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 14 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 31 (SCG South Inland Region Public Affairs)	Moreno Valley Wellness Expo	Moreno Valley	SCG staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 1,500 attendees.
July 31 (MEND)	Door to Door Canvassing	Mission Hills	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 73 attendees.
July 31 (ONEgeneration)	ONEgeneration	Van Nuys	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 13 attendees.

Tribal Outreach Events

<u>Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 3 (Indigenous Women Rising)	Costa Mesa 4th of July Family Celebration	OC Fairgrounds-Costa Mesa	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees.
July 4 (Indigenous Women Rising)	Centennial Park 4th of July Picnic Family Fun Day	Centennial Park-Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees.
July 7 (Southern California Indian Center)	Southern California Indian Center Events	Fontana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 136 attendees.

<u>Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 9 (FTBMI)	Canvassing Door-to-Door	Granada Hills	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees.
July 11 (FTBMI)	Canvassing Door-to-Door	Lancaster	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees.
July 11 (Southern California Indian Center)	Southern California Indian Center Health & Wellness	Pasadena, Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 42 attendees.
July 12 (Indigenous Women Rising)	Friday Night Munchies	Zip Code: 92707	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.
July 13 (MICOP)	LGBTQ + Latino Wellness	Ventura College-Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 120 attendees.
July 16 (FTBMI)	Canvassing Door-to-Door	North Hills	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees.
July 17 (FTBMI)	Canvassing Door-to-Door	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees.

<u>Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 18 (Southern California Indian Center)	Southern California Indian Center Health & Wellness	Pasadena, Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 44 attendees.
July 23 (FTBMI)	Canvassing Door-to-Door	Sylmar	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees.
July 24 (FTBMI)	Canvassing Door-to-Door	Santa Clarita	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees.
July 25 (Southern California Indian Center)	Southern California Indian Events	Pasadena, Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 17 attendees.
July 28 (MICOP)	Oxnard College / Justica Tianguera	Oxnard College- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees.

Disability Events

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 1 (Frank D. Lanterman)	Public Awareness Presentation	Community Health Workers' Program Staff, Children's Hospital of Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 16 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 1 (OC Autism Foundation)	Newsletter	Electronic mailing and postal mailing of monthly newsletter with SoCalGas Customer Assistance Programs information	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via newsletter in English: Newsletter Reach – over 5,350 members.
July 1 (OC Autism Foundation)	Subscription	Mailing of Monthly Kids Club activities with SoCalGas CARE program and links	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via newsletter in English: Subscription Reach – over 350 members.
July 2 (SCRS-IL)	Project Hope Community Pull-Up	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 120 attendees.
July 3 (Fiesta Educativa)	Fiesta Familiar Community Resources Presentation	Fiesta Educativa-East Los Angeles Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees.
July 3 (SCRS-IL)	Whittier Home Mod Workshop	Whittier	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees.
July 3 (SCRS-IL)	ADRC Resource Presentation	Norwalk & Bellflower Senior Center	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 8 (SCRS-IL)	ADRC Resource Presentation	El Monte Senior Citizens Center	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 75 attendees.
July 9 (Frank D. Lanterman)	Training at a Support Group (Padres Unidos)	Virtual Via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees.
July 10 (Fiesta Educativa)	Fiesta Familiar Community Resources Presentation (Spanish)	Fiesta Educativa, East Los Angeles Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees.
July 10 (SCRS-IL)	Summer Bash Resource Fair	Claremont	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees.
July 11 (Fiesta Educativa)	Parent Resource Fair	East LA Regional Center, Alhambra	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 120 attendees.
July 11 (SCRS-IL)	Spinal Cord Injury Support Group	Downey	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees.
July 12 (Fiesta Educativa)	Parent Advisory Committee Meeting Resource Presentation	Lanterman Regional Center, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 48 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 12 (SCLARC)	SCLARC Back to School Event	South Gate	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees.
July 13 (Fiesta Educativa)	William Mead Public Housing Summer Blast Resource Fair	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 41 attendees.
July 13 (Frank D. Lanterman)	Lotus Festival, Outreach Event	Echo Park, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 41 attendees.
July 13 (GLAD)	ASL Immersive Camp	GLAD, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees.
July 14 (Frank D. Lanterman)	Monthly Outreach Event	Consulate General of El Salvador, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 43 attendees.
July 16 (Fiesta Educativa)	Bullying Prevention (Spanish)	Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 19 attendees.
July 16 (SCRS-IL)	Downey Fair Housing Workshop	Downey	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 40 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 16 (SCRS-IL)	Eviction Prevention and Community Resources Presentation	SCRS Downey	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees.
July 16 (OC Autism Foundation)	Community Event; Peer Luncheon	OC Autism Headquarters, Garden Grove	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to 100 attendees.
July 1 (OC Autism Foundation)	Autism Award Ceremony	Andy's Café, Torrance	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to 100 attendees.
July 19 (Frank D. Lanterman)	Monthly Outreach Event	Ventanilla De Salud Program at the Consulate General of Mexico, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 56 attendees.
July 19 (SCLARC)	LA Care Back to School Event	Lynwood	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 90 attendees.
July 20 (Frank D. Lanterman)	Glendale Cruise Night Outreach Event	Glendale	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 81 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 22 (OC Autism Foundation)	Social Media	Facebook Post- SoCalGas Energy Assistance Program and CARE program	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English: FB Reach – 2,400 followers Instagram Reach-807 followers.
July 24 (SCRS-IL)	PCC Community Resource Fair	Pasadena City College	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees.
July 25 (OC Autism Foundation)	Friendship Support Group; July Summer Blast	Stanton	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to 25 attendees.
July 26 (Deaf Latinos y Familia)	South Bay Popups – Back to School Fundraiser	Mr. Rosewood – Norwalk	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees.
July 26 (Frank D. Lanterman)	FDLRC Back to School Event	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 48 attendees.
July 27 (Frank D. Lanterman)	Pathways Back to School Event	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
July 31 (SCRS-IL)	Compton Community Resource Fair	Compton College	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.

4. APPENDIX B – ESA PROGRAM AND CARE TABLES

ESA Program Summary Expenses

ESA Program - Table 1 - Program Expenses ESA Main (SF, MH, MF In-Unit)

ESA Program - Table 2 - Program Expenses & Energy Savings by Measures Installed
ESA Main (SF, MH, MF In-Unit)

ESA Program – Table 2A - Program Expenses & Energy Savings by Measures Installed
(Multifamily Common Area Measures)

ESA Program - Table 2B - Program Expenses & Energy Savings by Measures Installed
(Multifamily Whole Building)

ESA Program – Table 2C - Program Expenses & Energy Savings by Measures Installed
(Pilot Plus/Deep)

ESA Program – Table 2D-E - Program Expenses & Energy Savings by Measures
Installed (Electrification and Clean Energy Pilots)

ESA Program - Table 2F - Program Expenses & Energy Savings by Measures Installed
(CSD Leveraging)

ESA Program - Table 3A-H – Energy Savings and Average Bill Savings per Treated
Home/Common Area

ESA Program - Table 4A-E – Homes/Buildings Treated by County

ESA Program - Table 5A-F - Program Customer Summary by Month

ESA Program - Table 6 - Expenditures for Pilots and Studies

ESA Program – Table 7 – Customer Segments/Need State by Demographic, Financial,
Location and Health Condition

ESA Program – Table 8 – Clean Energy Referral, Leveraging and Coordination

ESA Program – Table 9 – Tribal Outreach

CARE Program - Table 1 - CARE Overall Program Expenses

CARE Program - Table 2 - CARE Enrollment, Recertification, Attrition, and Penetration

CARE Program - Table 3A - CARE Post-Enrollment Verification Results (Model)

CARE Program - Table 3B - CARE Post-Enrollment Verification Results (High Usage)

CARE Program - Table 4 - Enrollment by County

CARE Program - Table 5 - Recertification Results

CARE Program - Table 6 - Capitation Contractors

CARE Program - Table 7 - Expenditures for the Pilot/Studies

CARE Program - Table 8 – CARE and Disadvantaged Communities Enrollment Rate for ZIP Codes

CARE Program - Table 8A – Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP

Energy Savings Assistance Program Table - Expenses Summary
Southern California Gas Company
July 2024

ESA Program:	Authorized Budget ^[1]			Current Month Expenses			Year to Date Expenses ^[2]			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Main Program (SF, MH, MF In-Unit)	N/A	\$ 95,080,003	\$ 95,080,003	N/A	\$ 6,169,311	\$ 6,169,311	N/A	\$ 39,173,964	\$ 39,173,964	N/A	41%	41%
ESA Multifamily Common Area Measures	N/A			N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	N/A	N/A
ESA Multifamily Whole Building ^[2]	N/A	\$ 21,224,295	\$ 21,224,295	N/A	\$ 20,500	\$ 20,500	N/A	\$ 1,190,554	\$ 1,190,554	N/A	6%	6%
ESA Pilot Plus and Pilot Deep ^[3]	N/A	\$ 6,510,545	\$ 6,510,545	N/A	\$ 5,300	\$ 5,300	N/A	\$ 125,732	\$ 125,732	N/A	2%	2%
CSD Leveraging	N/A	\$ -	\$ -	N/A			N/A	\$ -	\$ -	N/A	0%	0%
Building Electrification Retrofit Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Clean Energy Homes New Construction Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ESA Program TOTAL	N/A	\$ 122,814,843	\$ 122,814,843	N/A	\$ 6,195,111	\$ 6,195,111	N/A	\$ 40,490,250	\$ 40,490,250	N/A	33%	33%

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021

^[2] SoCalGas has remitted MFWB implementation funding to SDG&E through July 2024, \$11,758,563. Costs illustrate expenses only

^[3] Includes expenses recorded in SoCalGas SAP only.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses
Southern California Gas Company
July 2024**

Appliances ESA Program:	Authorized Budget ^[1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Energy Efficiency												
Appliances	N/A	\$ -	\$ -	N/A	\$ 145,732	\$ 145,732	N/A	\$ 1,365,088	\$ 1,365,088	N/A	0%	0%
Domestic Hot Water	N/A	\$ -	\$ -	N/A	\$ 863,195	\$ 863,195	N/A	\$ 8,608,059	\$ 8,608,059	N/A	0%	0%
Enclosure	N/A	\$ -	\$ -	N/A	\$ 1,039,699	\$ 1,039,699	N/A	\$ 6,800,682	\$ 6,800,682	N/A	0%	0%
HVAC	N/A	\$ -	\$ -	N/A	\$ 1,583,119	\$ 1,583,119	N/A	\$ 7,674,412	\$ 7,674,412	N/A	0%	0%
Maintenance	N/A	\$ -	\$ -	N/A	\$ 1,001,164	\$ 1,001,164	N/A	\$ 5,339,981	\$ 5,339,981	N/A	0%	0%
Lighting	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Miscellaneous	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Customer Enrollment	N/A	\$ -	\$ -	N/A	\$ 660,147	\$ 660,147	N/A	\$ 3,895,285	\$ 3,895,285	N/A	0%	0%
In Home Education	N/A	\$ -	\$ -	N/A	\$ 84,100	\$ 84,100	N/A	\$ 463,171	\$ 463,171	N/A	0%	0%
Pilot	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
					\$ -	\$ -		\$ -	\$ -			
					\$ -	\$ -		\$ -	\$ -			
Energy Efficiency TOTAL	N/A	\$ 82,880,025	\$ 82,880,025	N/A	\$ 5,377,155	\$ 5,377,155	N/A	\$ 34,146,678	\$ 34,146,678	N/A	41%	41%
Training Center	N/A	\$ 794,031	\$ 794,031	N/A	\$ 56,937	\$ 56,937	N/A	\$ 394,953	\$ 394,953	N/A	50%	50%
Workforce Education and Training	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Inspections	N/A	\$ 1,536,622	\$ 1,536,622	N/A	\$ 135,084	\$ 135,084	N/A	\$ 762,243	\$ 762,243	N/A	50%	50%
Marketing and Outreach	N/A	\$ 1,413,383	\$ 1,413,383	N/A	\$ 66,534	\$ 66,534	N/A	\$ 480,012	\$ 480,012	N/A	34%	34%
Statewide Marketing and Outreach	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Studies ^[2]	N/A	\$ 168,750	\$ 168,750	N/A	\$ -	\$ -	N/A	\$ 15,694	\$ 15,694	N/A	9%	9%
Regulatory Compliance	N/A	\$ 523,227	\$ 523,227	N/A	\$ 23,085	\$ 23,085	N/A	\$ 210,528	\$ 210,528	N/A	40%	40%
General Administration	N/A	\$ 7,662,964	\$ 7,662,964	N/A	\$ 510,516	\$ 510,516	N/A	\$ 3,163,223	\$ 3,163,223	N/A	41%	41%
CPUC Energy Division	N/A	\$ 101,001	\$ 101,001	N/A	\$ -	\$ -	N/A	\$ 634	\$ 634	N/A	1%	1%
Administration TOTAL	N/A	\$ 12,199,978	\$ 12,199,978	N/A	\$ 792,156	\$ 792,156	N/A	\$ 5,027,286	\$ 5,027,286	N/A	41%	41%
TOTAL PROGRAM COSTS	N/A	\$ 95,080,003	\$ 95,080,003	N/A	\$ 6,169,311	\$ 6,169,311	N/A	\$ 39,173,964	\$ 39,173,964	N/A	41%	41%
Funded Outside of ESA Program Budget												
Indirect Costs				N/A	\$ 303,906	\$ 303,906	N/A	\$ 2,186,267	\$ 2,186,267			
NGAT Costs					\$ 77,939	\$ 77,939		\$ 726,935	\$ 726,935			
ESA Program Administrative Expenses ^[3]												
10% Administrative Cap				N/A	\$ 792,156	\$ 792,156	N/A	\$ 5,027,286	\$ 5,027,286			
Total Program Costs				N/A	\$ 6,169,311	\$ 6,169,311	N/A	\$ 39,173,964	\$ 39,173,964			
% of Administrative Spend					13%	13%		13%	13%			

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021, but does not include authorized budget for Pilot Plus and Deep Pilot program in the amount of \$6,510,545 shown on ESA Summary tab.

^[2] Authorized budget for MF CAM PV and LINA study is not included here on Table 1, but funded out of MF CAM unspent funds from previous cycle per AL 5744 and AL 5558. However, actual costs along with all other applicable M&E funded studies costs are included here in Table 1 and also listed on Table 6.

^[3] OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Main Table 2 (SF, MH)									
Southern California Gas Company									
July 2024									
ESA Program Main (Summary) Total									
Measures	Plus	Units	Year-To-Date Completed & Expensed Installation						
			Quantity Installed	kWh [1] (Annual)	kW [1] (Annual)	Therms [1] (Annual)	Expenses (\$)	% of Expenditure	
Appliances									
High Efficiency Clothes Washer	X	Home	1,185	-	-	23,401	\$ 1,247,496	4.0%	
Refrigerators	N/A	Each	-	-	-	-	\$ -	0.0%	
Freezers	N/A	Each	-	-	-	-	\$ -	0.0%	
Clothes Dryer	N/A	Each	-	-	-	-	\$ -	0.0%	
Dishwasher	N/A	Each	-	-	-	-	\$ -	0.0%	
Domestic Hot Water									
Other Domestic Hot Water [3]		Home	22,701	-	-	71,735	\$ 1,346,298	4.4%	
Water Heater Tank and Pipe Insulation [4]	X	Home	8,342	-	-	52,972	\$ 293,469	1.0%	
Water Heater Repair/Replacement	X	Home	9,263	-	-	22,139	\$ 1,404,050	4.5%	
Tankless Water Heater	X	Home	670	-	-	60,700	\$ 2,583,350	8.4%	
Thermostatic Shower Valve		Each	23,141	-	-	37,720	\$ 1,188,753	3.8%	
Combined Showerhead/TSV		Each	-	-	-	-	\$ -	0.0%	
Heat Pump Water Heater	N/A	Each	-	-	-	-	\$ -	0.0%	
Tub Diverter/ Tub Spout		Each	4,441	-	-	24,958	\$ 578,204	1.9%	
Solar Water Heating	X	Home	-	-	-	-	\$ -	0.0%	
Enclosure									
Air Sealing/Envelope [5]	X	Home	16,851	-	-	7,861	\$ 2,558,975	8.3%	
Diagnostic Air Sealing	N/A	Home	-	-	-	-	\$ -	0.0%	
Attic Insulation	X	Home	1,816	-	-	51,989	\$ 4,058,820	13.1%	
Floor Insulation	N/A	Home	-	-	-	-	\$ -	0.0%	
Minor Home Repairs		Home	-	-	-	-	\$ -	0.0%	
HVAC									
Furnace Repair/Replacement [8]	X	Home	220	-	-	(34)	\$ 608,392	2.0%	
Room A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%	
Central A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%	
Heat Pump Replacement	N/A	Home	-	-	-	-	\$ -	0.0%	
Evaporative Cooler	N/A	Home	-	-	-	-	\$ -	0.0%	
Duct Testing and Sealing	N/A	Home	202	-	-	2,244	\$ 141,760	0.5%	
Energy Efficient Fan Control	N/A	Home	-	-	-	-	\$ -	0.0%	
Prescriptive Duct Sealing	X	Home	12,113	-	-	134,575	\$ 1,492,925	4.8%	
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	X	Home	-	-	-	-	\$ -	0.0%	
High Efficiency Forced Air Unit (HE FAU) - On Burnout	X	Home	273	-	-	5,599	\$ 1,024,621	3.3%	
Smart Thermostat	X	Home	6,634	-	-	37,953	\$ 1,759,285	5.7%	
Portable A/C	N/A	Each	-	-	-	-	\$ -	0.0%	
Central Heat Pump-FS (propane or gas space)	N/A	Home	-	-	-	-	\$ -	0.0%	
Wholehouse Fan	N/A	Home	-	-	-	-	\$ -	0.0%	
Smart Fan Controller	X	Home	7,197	-	-	198,430	\$ 1,190,080	3.9%	
Maintenance									
Furnace Clean and Tune [8]	X	Home	1,015	-	-	(1,248)	\$ 110,347	0.4%	
Central A/C Tune up	N/A	Home	-	-	-	-	\$ -	0.0%	
Evaporative Cooling Maintenance	N/A	Home	-	-	-	-	\$ -	0.0%	
Range Hood	X	Home	-	-	-	-	\$ -	0.0%	
Lighting									
Exterior Hard wired LED fixtures	N/A	Each	-	-	-	-	\$ -	0.0%	
LED Reflector Bulbs	N/A	Each	-	-	-	-	\$ -	0.0%	
LED A-Lamps	N/A	Each	-	-	-	-	\$ -	0.0%	
Miscellaneous									
Pool Pumps	N/A	Home	-	-	-	-	\$ -	0.0%	
Smart Strip Tier I	N/A	Home	-	-	-	-	\$ -	0.0%	
Smart Strip Tier II	N/A	Each	-	-	-	-	\$ -	0.0%	
Air Purifier	N/A	Home	-	-	-	-	\$ -	0.0%	
Cold Storage	N/A	Each	-	-	-	-	\$ -	0.0%	
Comprehensive Home Health and Safety Check-up	X	Home	19,051	-	-	-	\$ 1,216,502	3.9%	
CO and Smoke Alarm	X	Home	18,436	-	-	-	\$ 3,975,544	12.9%	
Pilots									
								0.0%	
Customer Enrollment									
Outreach & Assessment		Home	36,316				\$ 3,637,514	11.8%	
In-Home Energy Education		Home	28,966				\$ 463,267	1.5%	
Total Savings/Expenditures [6] [9]									
						730,994	\$ 30,879,650		
Total Households Weatherized [7]									
			25,782						
Households Treated									
- Single Family Households Treated		Home	22,973						
- Mobile Homes Treated		Home	2,809						
Total Number of Households Treated		Home	25,782						
# Eligible Households to be Treated for PY		Home	69,837						
% of Households Treated		%	37%						
- Master-Meter Households Treated		Home	1,493						
Year to Date Expenses									
ESA Program - Main			Electric	Gas	Total				
Administration			\$ 5,027,286	\$ 5,027,286					
Direct Implementation (Non-Incentive)			\$ -	\$ -					
Direct Implementation			\$ 34,146,678	\$ 34,146,678			<<Includes measures costs		
TOTAL ESA Main COSTS			\$ -	\$ 39,173,964	\$ 39,173,964				

[1] As of September 2019, all savings are calculated based on the following source:
DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.

[2] Microwave savings are from ECONorthWest Studies received in December of 2011

[3] Includes Faucet Aerators and Low Flow Showerheads

[4] Includes Water Heater Blankets and Water Heater Pipe Insulation

[5] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[6] Total Savings/Expenditures amount does not include credits, expenses, or required adjustments that are reflected in ESA Program Table 1.

[7] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs

[8] As approved at the 5/30/24 ESA WG meeting, future reporting for Furnace Repair/Replacement and Furnace Clean and Tune measures will be suspended on this table beginning July 2024.

[9] Total therm savings excludes negative savings for Furnace Repair/Replacement and Furnace Clean and Tune measures beginning July 2024.

Notes:
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
Any measures noted as 'NEW' have been added during the course of this program year.
Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.

Energy Savings Assistance Program Multifamily Whole Building (MFCAM, MF In-Unit) Table 2A
Southern California Gas Company
July 2024

Table 2B ESA Program - Multifamily Whole Building [1]								
Year-To-Date Completed & Expensed Installation								
	Units (of Measure such as "each")	Quantity Installed	Number of Units for Cap-kBTU/h and Cap-Tons	kWh [4] (Annual)	kW [4] (Annual)	Therms [4][12] (Annual)	Expenses [13] (\$)	% of Expenditure
ESA MFWB Measures [2][3]								
Appliances								
High Efficiency Clothers Washer	Home	-	-	-	-	-	\$ -	0.0%
Domestic Hot Water								
Low Flow Showerhead	Home	344	-	-	-	1,755.30	\$ 6,244.50	5.0%
Faucet Aerator	Home	758	-	-	-	3,497.94	\$ 4,842.57	3.9%
Thermostatic Tub Spout/Diverter	Home	223	-	-	-	1,344.79	\$ 15,686.46	12.6%
Thermostatic Shower Valve	Home	169	-	-	-	452.35	\$ 5,554.78	4.5%
Water Heater Tank and Pipe Insulation	Home	5	-	-	-	40.00	\$ 604.45	0.5%
TSV and Low Flow Showerhead	Home	4	-	-	-	20.73	\$ 82.84	0.1%
Other Hot Water	Home	-	-	-	-	-	\$ -	0.0%
Tank and Pipe Insulation	Home	-	-	-	-	-	\$ -	0.0%
Water Heater Replace**	Cap-kBTU/h	-	-	-	-	-	\$ -	0.0%
Central Boiler Replace**	Cap-kBTU/h	-	-	-	-	-	\$ -	0.0%
Envelope								
Air Sealing/Envelope [6]	Home	-	-	-	-	-	\$ -	0.0%
Attic Insulation	Home	-	-	-	-	-	\$ -	0.0%
HVAC								
A/C Tune-up**	Cap-Tons	-	-	-	-	-	\$ -	0.0%
Furnace Replacement**	Cap-kBTU/h	-	-	-	-	-	\$ -	0.0%
Heat Pump Split System**	Cap-Tons	-	-	-	-	-	\$ -	0.0%
Programmable Thermostat	Each	38	-	-	-	-	\$ 7,215	5.8%
Lighting								
Exterior LED Lighting	Fixture	-	-	-	-	-	\$ -	0.0%
Exterior LED Lighting - Pool	Lamp	-	-	-	-	-	\$ -	0.0%
Interior LED Exit Sign	Fixture	-	-	-	-	-	\$ -	0.0%
Interior LED Fixture	Fixture	-	-	-	-	-	\$ -	0.0%
Interior LED Lighting	KiloLumen	-	-	-	-	-	\$ -	0.0%
Interior LED Screw-in	Lamp	-	-	-	-	-	\$ -	0.0%
Interior TLED Type A Lamps	Lamp	-	-	-	-	-	\$ -	0.0%
Interior TLED Type C Lamps	Lamp	-	-	-	-	-	\$ -	0.0%
Miscellaneous								
Tier-2 Smart Power Strip	Each	-	-	-	-	-	\$ -	0.0%
Variable Speed Pool Pump	Each	-	-	-	-	-	\$ -	0.0%
Customer Enrollment - In Unit								
ESA Outreach & Assessment	Home	537	-	-	-	-	\$ 72,730	58.4%
ESA In-Home Energy Education	Home	537	-	-	-	-	\$ 11,586	9.3%
Ancillary Services								
Commissioning [7]	Home	-	-	-	-	-	\$ -	0.0%
Audit [8]	Home	-	-	-	-	-	\$ -	0.0%
Administration [9]	Home	-	-	-	-	-	\$ -	0.0%
Total	-	1,541	-	-	-	7,111	\$ 124,547	

Multifamily Properties Treated (Common Area Measures and Whole Building)	Number
Total Number of Multifamily Properties Treated [10]	4
Subtotal of Master-metered Multifamily Properties Treated	4
Total Number of Multifamily Tenant Units w/in Properties Treated [11]	537
Total Number of buildings w/in Properties Treated	4

Multifamily Properties Treated (In-Unit)	Number
Total number of households individually treated (in-unit)	0

ESA Program - MFWB	Year to Date Expenses		
	Electric	Gas	Total (14)
Administration		\$ 248,604	\$ 248,604
Direct Implementation (Non-Incentive)		\$ 836,722	\$ 836,722
Direct Implementation		\$ 105,228	\$ 105,228
TOTAL MFWB COSTS [14]	\$ -	\$ 1,190,554	\$ 1,190,554

<<Includes measures costs

[1] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.
[2] Measures are customized by each IOU, see 'Table 2B-1, Eligible Measures List'. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible
[3] Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted. Savings estimates are sourced from the PY2015 to 2017 ESA Impact Evaluation; Energy Division instructed the IOUs to use these results for 2019 and 2020 savings estimates.
[4] All savings are calculated based on the following sources:
DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.
[5] Microwave savings are from ECONorthWest Studies received in December of 2011.
[6] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
[7] Refers to optimizing the installation of the measure installed such as retrofitting pipes, etc.
[8] Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.
[9] Per D.17-12-009 at p.213, the CPUC imposes a cap of 10% of ESA Program funds for administrative activities and a ceiling of 20% for direct implementation non-
[10] Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.
[11] Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.
[12] NMEC calculations require 12 months prior and 12 months post implementation data.
[13] Includes expenditures for projects from 2022; partial payment for projects completed in 2022 may have been included in 2021.
Includes expenses recorded in SoCalGas SAP only.
(14) SoCalGas has remitted MFWB implementation funding to SDG&E through July 2024, \$11,758,563. Costs illustrate expenses only represents the unit of measure such as Cap Tons and Cap kBTU/h. It is not a count of each measure installed or each home the measure was installed in.

Notes:
Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.
Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2B - ESA Whole Home (Pilot Plus and Pilot Deep)
Southern California Gas Company
July 2024

Measures	Units	ESA Program - Pilot Plus						Measures	Units	ESA Program - Pilot Deep					
		Year-To-Date Completed & Expensed Installation								Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure			Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
Appliances								Appliances							
Energy Star Chest Freezer: 14-18 cf	Each						0%	Energy Star Chest Freezer: 14-18 cf	Each						0%
Energy Star Chest Freezer: 20-22 cf	Each						0%	Energy Star Chest Freezer: 20-22 cf	Each						0%
Energy Star Chest Freezer: 5-9 cf	Each						0%	Energy Star Chest Freezer: 5-9 cf	Each						0%
Energy Star Qualified Clothes Washer	Each	1	42	0.01	10.40	\$ 1,090	2%	Energy Star Qualified Clothes Washer	Each						0%
HP Washer/Dryer Combo Unit	Each						0%	HP Washer/Dryer Combo Unit	Each						0%
Energy Star Qualified Dishwashers	Each						0%	Energy Star Qualified Dishwashers	Each						0%
Energy Star Qualified Refrigerators - Large 20+ cf	Each	2	95	0.00	-1.47	\$ 2,730	6%	Energy Star Qualified Refrigerators - Large 20+ cf	Each						0%
Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each						0%	Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each						0%
Energy Star Qualified Refrigerators - Small 14-16 cf	Each						0%	Energy Star Qualified Refrigerators - Small 14-16 cf	Each						0%
Energy Star Upright Freezer: 13.5-15 cf	Each						0%	Energy Star Upright Freezer: 13.5-15 cf	Each						0%
Energy Star Upright Freezer: 16-18 cf	Each						0%	Energy Star Upright Freezer: 16-18 cf	Each						0%
Energy Star Upright Freezer: 20-22 cf	Each						0%	Energy Star Upright Freezer: 20-22 cf	Each						0%
Cooling Measures								Cooling Measures							
Energy Star Qualified Ceiling Fans	Each						0%	Energy Star Qualified Ceiling Fans	Each						0%
Whole House Fan	Each						0%	Whole House Fan	Each						0%
Evaporative cooler installation 3,000 CFM	Each						0%	Evaporative cooler installation 3,000 CFM	Each						0%
Evaporative cooler installation 4,000 CFM	Each						0%	Evaporative cooler installation 4,000 CFM	Each						0%
Evaporative cooler installation 5,000 CFM	Each						0%	Evaporative cooler installation 5,000 CFM	Each						0%
Replace Room AC with Energy Star Qualified RAC - 10k BTU	Each						0%	Replace Room AC with Energy Star Qualified RAC - 10k BTU	Each						0%
Replace Room AC with Energy Star Qualified RAC - 12k BTU	Each						0%	Replace Room AC with Energy Star Qualified RAC - 12k BTU	Each						0%
Replace Room AC with Energy Star Qualified RAC - 15k BTU	Each						0%	Replace Room AC with Energy Star Qualified RAC - 15k BTU	Each						0%
Replace Room AC with Energy Star Qualified RAC - 6-8k BTU	Each						0%	Replace Room AC with Energy Star Qualified RAC - 6-8k BTU	Each						0%
Domestic Hot Water								Domestic Hot Water							
Faucet Aerator	Each						0%	Faucet Aerator	Each						0%
Low-Flow Showerhead - Handheld	Each						0%	Low-Flow Showerhead - Handheld	Each						0%
Low-Flow Showerhead - Regular	Each	1	12	0.00	9.96	\$ 24	0%	Low-Flow Showerhead - Regular	Each	1	3	0.00	2.79	\$ 24	0%
Energy Star HE Gas Storage Water Heater - 40G	Each						0%	Energy Star HE Gas Storage Water Heater - 40G	Each	1	0	0.00	27.80	\$ 2,540	8%
Energy Star HE Gas Storage Water Heater - 50G	Each						0%	Energy Star HE Gas Storage Water Heater - 50G	Each						0%
Replace existing electric W/H with HP Water Heater - 40G	Each						0%	Replace existing electric W/H with HP Water Heater - 40G	Each						0%
Replace existing electric W/H with HP Water Heater - 50G	Each						0%	Replace existing electric W/H with HP Water Heater - 50G	Each						0%
Replace existing electric W/H with HP Water Heater - 80G	Each						0%	Replace existing electric W/H with HP Water Heater - 80G	Each						0%
Replace with Solar Water Heating w/storage back up	Each						0%	Replace with Solar Water Heating w/storage back up	Each						0%
Replace with Solar Water Heating w/tankless back up	Each						0%	Replace with Solar Water Heating w/tankless back up	Each						0%
Replace with Tankless Water Heater	Each						0%	Replace with Tankless Water Heater	Each						0%
Thermostatic Shower Valve	Each						0%	Thermostatic Shower Valve	Each	2	28	0.00	22.70	\$ 102	0%
Thermostatic Tub Spout/Diverter	Each						0%	Thermostatic Tub Spout/Diverter	Each						0%
Water Heater - Repair water leak - NTE \$300	T&M						0%	Water Heater - Repair water leak - NTE \$300	T&M						0%
Water Heater Blanket	Each						0%	Water Heater Blanket	Each						0%
Water Heater Pipe Insulation	Each	1	0	0.00	6.29	\$ 25	0%	Water Heater Pipe Insulation	Each						0%
Enclosure								Enclosure							
Attic Cover Replacement	Each						0%	Attic Cover Replacement	Each						0%
Attic Insulation, Add R-11	Per Square Foot	528	32	0.07	9.40	\$ 977	2%	Attic Insulation, Add R-11	Per Square Foot						0%
Attic Insulation, Add R-19	Per Square Foot						0%	Attic Insulation, Add R-19	Per Square Foot						0%
Attic Insulation, Add R-30	Per Square Foot						0%	Attic Insulation, Add R-30	Per Square Foot						0%
Attic Insulation, Add R-38	Per Square Foot						0%	Attic Insulation, Add R-38	Per Square Foot						0%
Attic Insulation, Add R-49	Per Square Foot						0%	Attic Insulation, Add R-49	Per Square Foot	1,132	11	0.00	35.88	\$ 2,377	7%
Caulking	Per Linear Foot	6	0	0.00	0.00	\$ 7	0%	Caulking	Per Linear Foot	10	0	0.00	0.00	\$ 14	0%
Cover Plate Gaskets	Per Home	6	0	0.00	0.00	\$ 105	0%	Cover Plate Gaskets	Per Home	2	0	0.00	0.00	\$ 28	0%
Duct Sealing - 120 Minutes	Per System	1	0	0.00	0.05	\$ 730	2%	Duct Sealing - 120 Minutes	Per System	1	0	0.00	0.00	\$ 365	1%
Duct Sealing - 60 Minutes	Per System	1	0	0.00	0.00	\$ 260	1%	Duct Sealing - 60 Minutes	Per System						0%
Duct Sealing - 90 Minutes	Per System						0%	Duct Sealing - 90 Minutes	Per System						0%
Floor Insulation, Add R-19	Per Square Foot						0%	Floor Insulation, Add R-19	Per Square Foot	1,132	0	0.00	0.00	\$ 3,283	10%
Glass Replacement	Per Square Foot						0%	Glass Replacement	Per Square Foot						0%
High Efficiency Windows	Per Square Foot						0%	High Efficiency Windows	Per Square Foot	181	0	0.00	0.00	\$ 9,800	31%
High-Performance Cool Roofs	Per Square Foot						0%	High-Performance Cool Roofs	Per Square Foot						0%
Insulated Exterior Doors	Per Door						0%	Insulated Exterior Doors	Per Door						0%
Kitchen Exhaust Dampers	Each						0%	Kitchen Exhaust Dampers	Each	2	0	0.00	0.00	\$ 370	1%
Minor Home / Envelop Repairs - NTE \$600	T&M	2	0	0.00	0.00	\$ 985	2%	Minor Home / Envelop Repairs - NTE \$600	T&M						0%
Prescriptive Duct Sealing (No HVAC Replacement)	Per System						0%	Prescriptive Duct Sealing (No HVAC Replacement)	Per System						0%
Radiant Barriers	Per Square Foot						0%	Radiant Barriers	Per Square Foot						0%
Room AC/Evaporative Cooler Cover	Each						0%	Room AC/Evaporative Cooler Cover	Each						0%
Wall Insulation, Add R-13	Per Square Foot						0%	Wall Insulation, Add R-13	Per Square Foot	858	0	0.00	0.00	\$ 3,450	11%
Weather-stripping	Per Linear Foot	38	0	0.00	0.00	\$ 205	0%	Weather-stripping	Per Linear Foot	59	0	0.00	0.00	\$ 319	1%
Window Film (Tint)	Per Square Foot						0%	Window Film (Tint)	Per Square Foot						0%
HVAC								HVAC							
Duct Insulation (R-6)	Per Linear Foot						0%	Duct Insulation (R-6)	Per Linear Foot						0%
Duct Repair	Each						0%	Duct Repair	Each						0%
Duct Replacement	Per Linear Foot						0%	Duct Replacement	Per Linear Foot						0%
Duct Test - Title 24 or to perform duct sealing	Per System	2	0	0.00	0.00	\$ 280	1%	Duct Test - Title 24 or to perform duct sealing	Per System						0%
ECM Blower Motor	Each						0%	ECM Blower Motor	Each						0%
Efficient Fan Controller	Each	1	0	0.00	0.00	\$ 260	1%	Efficient Fan Controller	Each						0%
HE Wall Furnace 82% AFUE	Each						0%	HE Wall Furnace 82% AFUE	Each	1	0	0.00	8.89	\$ 4,640	15%

**Energy Savings Assistance Program Table 2B - ESA Whole Home (Pilot Plus and Pilot Deep)
Southern California Gas Company**

July 2024

HVAC System - Filter Replacement (No HVAC Replacement)	Each						0%	HVAC System - Filter Replacement (No HVAC Replacement)	Each	3	25	0.01	0.00	\$ 186	1%
HVAC Tune-up	Each						0%	HVAC Tune-up	Each	4	107	0.05	0.00	\$ 840	3%
Mobile Home Split System, 2 TON 16 SEER/60 KBTU 95% AFUE	Each						0%	Mobile Home Split System, 2 TON 16 SEER/60 KBTU 95%	Each						0%
Mobile Home Split System, 2 TON 16 SEER/75 KBTU 95% AFUE	Each						0%	Mobile Home Split System, 2 TON 16 SEER/75 KBTU 95%	Each						0%
Mobile Home Split System, 3 TON 16 SEER/60 KBTU 95% AFUE	Each						0%	Mobile Home Split System, 3 TON 16 SEER/60 KBTU 95%	Each						0%
Mobile Home Split System, 3 TON 16 SEER/75 KBTU 95% AFUE	Each						0%	Mobile Home Split System, 3 TON 16 SEER/75 KBTU 95%	Each						0%
Mobile Home Split System, 4 TON 16 SEER/72 KBTU 95% AFUE	Each						0%	Mobile Home Split System, 4 TON 16 SEER/72 KBTU 95%	Each						0%
Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each						0%	Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each						0%
Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each						0%	Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each						0%
Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each						0%	Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each						0%
Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each						0%	Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each						0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 1/2 Ton	Each						0%	Replace Package G/E with 16+ SEER/80%+ AFUE - 2 1/2 Ton	Each						0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 Ton	Each						0%	Replace Package G/E with 16+ SEER/80%+ AFUE - 2 Ton	Each						0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 1/2 Ton	Each						0%	Replace Package G/E with 16+ SEER/80%+ AFUE - 3 1/2 Ton	Each						0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 Ton	Each						0%	Replace Package G/E with 16+ SEER/80%+ AFUE - 3 Ton	Each						0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 4 Ton	Each						0%	Replace Package G/E with 16+ SEER/80%+ AFUE - 4 Ton	Each						0%
Replace Package G/E with 16+ SEER/80%+ AFUE - 5 Ton	Each						0%	Replace Package G/E with 16+ SEER/80%+ AFUE - 5 Ton	Each						0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2 Ton	Each						0%	Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2 Ton	Each						0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 Ton	Each						0%	Replace Package HP with 16+ SEER/8.5+ HSPF - 2 Ton	Each						0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2 Ton	Each						0%	Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2 Ton	Each						0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 Ton	Each						0%	Replace Package HP with 16+ SEER/8.5+ HSPF - 3 Ton	Each						0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 4 Ton	Each						0%	Replace Package HP with 16+ SEER/8.5+ HSPF - 4 Ton	Each						0%
Replace Package HP with 16+ SEER/8.5+ HSPF - 5 Ton	Each						0%	Replace Package HP with 16+ SEER/8.5+ HSPF - 5 Ton	Each						0%
Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each						0%	Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each						0%
Replace Split AC Only with 16+ SEER - 2 Ton	Each						0%	Replace Split AC Only with 16+ SEER - 2 Ton	Each						0%
Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each						0%	Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each						0%
Replace Split AC Only with 16+ SEER - 3 Ton	Each						0%	Replace Split AC Only with 16+ SEER - 3 Ton	Each						0%
Replace Split AC Only with 16+ SEER - 4 Ton	Each	1	460	0.00	-2.04	\$ 5,905	13%	Replace Split AC Only with 16+ SEER - 4 Ton	Each						0%
Replace Split AC Only with 16+ SEER - 5 Ton	Each						0%	Replace Split AC Only with 16+ SEER - 5 Ton	Each						0%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 1/2 Ton	Each						0%	Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 1/2 Ton	Each						0%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 Ton	Each						0%	Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 Ton	Each						0%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 1/2 Ton	Each						0%	Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 1/2 Ton	Each						0%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 Ton	Each						0%	Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 Ton	Each						0%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 4 Ton	Each						0%	Replace Split HP System with 16+ SEER/8.8+ HSPF - 4 Ton	Each						0%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 5 Ton	Each						0%	Replace Split HP System with 16+ SEER/8.8+ HSPF - 5 Ton	Each						0%
Replace Split System with 16+ SEER/95%+ AFUE - 2 1/2 Ton	Each						0%	Replace Split System with 16+ SEER/95%+ AFUE - 2 1/2 Ton	Each						0%
Replace Split System with 16+ SEER/95%+ AFUE - 2 Ton	Each						0%	Replace Split System with 16+ SEER/95%+ AFUE - 2 Ton	Each						0%
Replace Split System with 16+ SEER/95%+ AFUE - 3 1/2 Ton	Each	1	403	0.36	11.20	\$ 8,895	20%	Replace Split System with 16+ SEER/95%+ AFUE - 3 1/2 Ton	Each						0%
Replace Split System with 16+ SEER/95%+ AFUE - 3 Ton	Each	1	345	0.31	9.60	\$ 8,280	19%	Replace Split System with 16+ SEER/95%+ AFUE - 3 Ton	Each						0%
Replace Split System with 16+ SEER/95%+ AFUE - 4 Ton	Each	1	500	0.53	12.48	\$ 9,190	21%	Replace Split System with 16+ SEER/95%+ AFUE - 4 Ton	Each						0%
Replace Split System with 16+ SEER/95%+ AFUE - 5 Ton	Each						0%	Replace Split System with 16+ SEER/95%+ AFUE - 5 Ton	Each						0%
Smart Thermostat	Each	1	172	0.00	9.00	\$ 220	0%	Smart Thermostat	Each	1	172	0.00	9.00	\$ 220	1%
Maintenance								Maintenance							
CO/Smoke Alarm Combo	Each	5	0	0.00	0.00	\$ 395	1%	CO/Smoke Alarm Combo	Each	3	0	0.00	0.00	\$ 395	1%
Comprehensive Home Health and Safety Check-up	Per Home	1	0	0.00	0.00	\$ 75	0%	Comprehensive Home Health and Safety Check-up	Per Home	2	0	0.00	0.00	\$ 150	0%
Furnace Clean and Tune	Each						0%	Furnace Clean and Tune	Each	2	0	0.00	0.00	\$ 140	0%
Range Hood	Each						0%	Range Hood	Each	1	0	0.00	0.00	\$ 380	1%
Smoke Alarm	Each	11	0	0.00	0.00	\$ 539	1%	Smoke Alarm	Each	12	0	0.00	0.00	\$ 588	2%
Lighting								Lighting							
Exterior LED Security Light (photocell and motion sensor)	Each						0%	Exterior LED Security Light (photocell and motion sensor)	Each	3	104	0.00	0.00	\$ 174	1%
LED Fixtures - Exterior	Each	4	57	0.00	0.00	\$ 424	1%	LED Fixtures - Exterior	Each						0%
LED Fixtures - Interior	Each	2	121	0.00	-2.44	\$ 212	0%	LED Fixtures - Interior	Each						0%
LED Lamps - 40w Equivalent	Each	21	428	0.00	-2.73	\$ 252	1%	LED Lamps - 40w Equivalent	Each	35	703	0.09	-13.65	\$ 396	1%
LED Lamps - 60w Equivalent	Each						0%	LED Lamps - 60w Equivalent	Each						0%
Miscellaneous								Miscellaneous							
Energy Star Qualified Variable Speed Pool pumps	Each						0%	Energy Star Qualified Variable Speed Pool pumps	Each						0%
Home Energy Monitor	Each						0%	Home Energy Monitor	Each						0%
Tier 2 Smart Power Strips	Each	2	280	0.07	6.00	\$ 190	0%	Tier 2 Smart Power Strips	Each						0%
Vacancy Sensors	Each						0%	Vacancy Sensors	Each						0%
Permitting Fees								Permitting Fees							
Permits	Each	4				\$ 1,572	4%	Permits	Each	2	0	0.00	0.00	\$ 559	2%
Customer Enrollment								Customer Enrollment							
ESA WH Outreach & Assessment	Home	4				\$ 560	1%	ESA WH Outreach & Assessment	Home	3				\$ 420	1%
ESA WH In-Home Energy Education	Home						0%	ESA WH In-Home Energy Education	Home						0%
Total Savings/Expenditures			2,947	1.35	75.70	\$ 44,388	100%	Total Savings/Expenditures			1,153	0.15	93.41	\$ 31,758	100%

Households Treated		Total
- Single Family Households Treated	Home	4
- Mobile Homes Treated	Home	-
Total Number of Households Treated	Home	4

Households Treated		Total
- Single Family Households Treated	Home	3
- Mobile Homes Treated	Home	-
Total Number of Households Treated	Home	3

Energy Savings Assistance Program Table 2B - ESA Whole Home (Pilot Plus and Pilot Deep)
Southern California Gas Company
July 2024

ESA Program - Pilot Plus and Pilot Deep	Year to Date Expenses ^[4]		
	Electric	Gas	Total
Administration ^[1]	\$ 145,269	\$ 98,086	\$ 243,355
Direct Implementation (Non-Incentive) ^[2]	\$ 116,546	\$ 116,546	\$ 233,092
Direct Implementation ^[3]	\$ 54,241	\$ 52,072	\$ 106,313
TOTAL Pilot Plus and Pilot Deep COSTS	\$ 316,056	\$ 266,704	\$ 582,760

<<Includes measures costs

ESA Program - Pilot Plus and Pilot Deep	Year to Date Expenses ^[4]		
	Electric	Gas	Total
Inspections	\$ 742	\$ 742	\$ 1,484
Marketing and Outreach	\$ 39,444	\$ 39,444	\$ 78,888
General Administration	\$ 54,822	\$ 7,638	\$ 62,460
Direct Implementer -- ADMIN	\$ 116,546	\$ 116,546	\$ 233,092
EM&V Studies	\$ 44,768	\$ 44,768	\$ 89,535
Direct Installation -- Materials	\$ 21,934	\$ 19,958	\$ 41,892
Performance Incentive	\$ 17,196	\$ 15,880	\$ 33,076
Home Audit; Test-In Test-Out	\$ 13,317	\$ 14,181	\$ 27,497
Remediation & Mitigation	\$ 1,794	\$ 2,054	\$ 3,847
WE&T	\$ 5,494	\$ 5,494	\$ 10,988
Total	\$ 316,056	\$ 266,704	\$ 582,760

^[1] Administration includes expenses from the following categories: General Administration, Regulatory Compliance, Training, Inspections, Marketing and Outreach, and Evaluation

^[2] Direct Implementation (Non-Incentive) includes expenses for Implementer Administration and Marketing

^[3] Direct Implementation includes expenses for measures delivery.

^[4] Includes expenses not recorded in SoCalGas SAP.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Pilots Table 2C-D
Southern California Gas Company
July 2024

NOT APPLICABLE TO SOCALGAS

Measures	Units	Building Electrification Retrofit Pilot (SCE)					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure
Appliances							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water							
	Home	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Enclosure[1]							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
HVAC							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
Maintenance							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
Lighting							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Miscellaneous							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Customer Enrollment							
ESA Outreach & Assessment	Home	-	-	-	-	\$ -	0.0%
ESA In-Home Energy Education	Home	-	-	-	-	\$ -	0.0%
Total Savings/Expenditures							
			-	-	-	\$ -	0.0%
Households Treated							
- Single Family Households Treated	Home						
- Mobile Homes Treated	Home						
Total Number of Households Treated	Home						

Measures	Units	Clean Energy Homes New Construction Pilot (SCE)					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure
Appliances							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water							
	Home	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Enclosure[1]							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
HVAC							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
Maintenance							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
Lighting							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Miscellaneous							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Customer Enrollment							
ESA Outreach & Assessment	Home	-	-	-	-	\$ -	0.0%
ESA In-Home Energy Education	Home	-	-	-	-	\$ -	0.0%
Total Savings/Expenditures							
			-	-	-	\$ -	0.0%
Households Treated							
- Single Family Households Treated	Home						
- Mobile Homes Treated	Home						
Total Number of Households Treated	Home						

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program CSD Leveraging Table 2E
Southern California Gas Company
July 2024

Measures	Plus	Units	ESA Program - CSD Leveraging					
			Year-To-Date Completed & Expensed Installation					
			Quantity Installed	kWh[1] (Annual)	kW[1] (Annual)	Therms[1] (Annual)	Expenses (\$)	% of Expenditure
Appliances								
High Efficiency Clothes Washer	X	Home	-	-	-	-	\$ -	0.0%
Refrigerators	N/A	Each	-	-	-	-	\$ -	0.0%
Freezers	N/A	Each	-	-	-	-	\$ -	0.0%
Clother Dryer	N/A	Each	-	-	-	-	\$ -	0.0%
Dishwasher	N/A	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water								
Other Domestic Hot Water [3]		Home	-	-	-	-	\$ -	0.0%
Water Heater Tank and Pipe Insulation [4]	X	Home	-	-	-	-	\$ -	0.0%
Water Heater Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Tankless Water Heater	X	Home	-	-	-	-	\$ -	0.0%
Thermostatic Shower Valve		Each	-	-	-	-	\$ -	0.0%
Combined Showerhead/TSV		Each	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater	N/A	Each	-	-	-	-	\$ -	0.0%
Tub Diverter/ Tub Spout		Each	-	-	-	-	\$ -	0.0%
Solar Water Heating	X	Home	-	-	-	-	\$ -	0.0%
Enclosure								
Air Sealing/Envelope [5]	X	Home	-	-	-	-	\$ -	0.0%
Diagnostic Air Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Attic Insulation	X	Home	-	-	-	-	\$ -	0.0%
Floor Insulation	N/A	Home	-	-	-	-	\$ -	0.0%
Minor Home Repairs		Home	-	-	-	-	\$ -	0.0%
HVAC								
Furnace Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Room A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Central A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Heat Pump Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooler	N/A	Home	-	-	-	-	\$ -	0.0%
Duct Testing and Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Energy Efficient Fan Control	N/A	Home	-	-	-	-	\$ -	0.0%
Prescriptive Duct Sealing	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout	X	Home	-	-	-	-	\$ -	0.0%
Smart Thermostat	X	Home	-	-	-	-	\$ -	0.0%
Portable A/C	N/A	Each	-	-	-	-	\$ -	0.0%
Central Heat Pump-FS (propane or gas space)	N/A	Home	-	-	-	-	\$ -	0.0%
Wholehouse Fan	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Fan Controller	X	Home	-	-	-	-	\$ -	0.0%
Maintenance								
Furnace Clean and Tune	X	Home	-	-	-	-	\$ -	0.0%
Central A/C Tune up	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooling Maintenance	N/A	Home	-	-	-	-	\$ -	0.0%
Range Hood	X	Home	-	-	-	-	\$ -	0.0%
Lighting								
Exterior Hard wired LED fixtures	N/A	Each	-	-	-	-	\$ -	0.0%
LED Reflector Bulbs	N/A	Each	-	-	-	-	\$ -	0.0%
LED A-Lamps	N/A	Each	-	-	-	-	\$ -	0.0%
Miscellaneous								
Pool Pumps	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier I	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier II	N/A	Each	-	-	-	-	\$ -	0.0%
Air Purifier	N/A	Home	-	-	-	-	\$ -	0.0%
Cold Storage	N/A	Each	-	-	-	-	\$ -	0.0%
Comprehensive Home Health and Safety Check-up	X	Home	-	-	-	-	\$ -	0.0%
CO and Smoke Alarm	X	Each	-	-	-	-	\$ -	0.0%
Pilots								
Customer Enrollment								
Outreach & Assessment		Home	-	-	-	-	\$ -	0.0%
In-Home Education		Home	-	-	-	-	\$ -	0.0%
Total Savings/Expenditures								
Total Households Weatherized [6]							\$ -	0.0%
CSD MF Tenant Units Treated								
				Total				

ESA Program - CSD Leveraging	Year to Date Expenses ⁶		
	Electric	Gas	Total
Administration			\$ -
Direct Implementation (Non-Incentive)			\$ -
Direct Implementation			\$ -
TOTAL CSD Leveraging COSTS	\$ -	\$ -	\$ -

[1] All savings are calculated based on the following sources:
 DNV-GL “Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017.” April 26, 2019.
 [2] Microwave savings are from ECONorthWest Studies received in December of 2011.
 [3] Includes Faucet Aerators and Low Flow Showerheads
 [4] Includes Water Heater Blankets and Water Heater Pipe Insulation
 [5] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
 [6] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

Notes:
 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
 Any measures noted as 'NEW' have been added during the course of this program year.
 Any measure noted as "REMOVED" are no longer offered by the program but have been kept for tracking purposes.

**Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings
per Treated Home/Common Area
Southern California Gas Company
July 2024**

Table 3A, ESA Program Main (SF, MF) [2]	
Annual kWh Savings	N/A
Annual Therm Savings	730,328
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	6,816,604
Current kWh Rate	N/A
Current Therm Rate	\$1.59
Average 1st Year Bill Savings / Treated households	\$45.04
Average Lifecycle Bill Savings / Treated Household	\$420.39

Table 3B, ESA Program - MultifamilyWhole Building (MF In-Unit) [1]	
Annual kWh Savings	N/A
Annual Therm Savings	7,111
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	59,210
Current kWh Rate	N/A
Current Therm Rate	\$ 1.59
Average 1st Year Bill Savings / Treated Property	\$ 21.06
Average Lifecycle Bill Savings / Treated Property	\$ 175.31

Table 3C, ESA Program - Multifamily Whole Building [1]	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3D, ESA Program - Pilot Plus	
Annual kWh Savings	2,946
Annual Therm Savings	76
Lifecycle kWh Savings	29,463
Lifecycle Therm Savings	757
Current kWh Rate	\$ 0.22
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 188
Average Lifecycle Bill Savings / Treated Property	\$ 1,882

Table 3E, ESA Program - Pilot Deep	
Annual kWh Savings	1,153
Annual Therm Savings	93
Lifecycle kWh Savings	11,527
Lifecycle Therm Savings	934
Current kWh Rate	\$ 0.22
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 138
Average Lifecycle Bill Savings / Treated Property	\$ 1,275

Table 3F, ESA Program - Building Electrification - N/A for SoCalGas	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3G, ESA Program - CSD Leveraging	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3H, Summary - ESA Program (SF, MH, MF In-Unit), MFCAM, MFWB, PP, PD, BE, CSD	
Annual kWh Savings	N/A
Annual Therm Savings	737,608
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	6,877,505
Current kWh Rate	N/A
Current Therm Rate	\$ 1.59
Average 1st Year Bill Savings / Treated Households	\$ 392
Average Lifecycle Bill Savings / Treated Households	\$ 3,753

[1] NMEC calculations require 12 months prior and post implementation data.

[2] Includes them savings for all measures.

Note: Summary is the sum of ESA Main Program + MF CAM + MFWB + Pilot Plus + Pilot Deep + BE + CSD

Energy Savings Assistance Program Table 4 - Homes/Buildings Treated
Southern California Gas Company
July 2024

Table 4A, ESA Program (SF, MH)						
County	Eligible Households [3]			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Fresno	27	12,750	12,777	3	321	324
Imperial	20,813	13	20,826	2	0	2
Kern	26,841	25,703	52,544	2,179	237	2,416
Kings	17,724	13	17,737	498	0	498
Los Angeles	7,784	1,051,262	1,059,046	421	7,392	7,813
Orange	25	258,609	258,634	0	1,093	1,093
Riverside	152,353	126,472	278,825	597	4,867	5,464
San Bernardino	778	190,048	190,826	50	4,744	4,794
San Luis Obispo	20,417	10,205	30,622	177	0	177
Santa Barbara	1,787	45,087	46,874	361	240	601
Tulare	51,242	12,728	63,970	2,030	514	2,544
Ventura	3,908	70,985	74,893	8	48	56
Total	303,699	1,803,875	2,107,574	6,326	19,456	25,782

Table 4B, ESA Program - Multifamily Whole Building (MF In-Unit)						
County				Households Treated YTD		
				Rural	Urban	Total
Fresno				0	0	0
Imperial				0	0	0
Kern				84	0	84
Kings				1	0	1
Los Angeles				0	71	71
Orange				0	300	300
Riverside				0	1	1
San Bernardino				0	80	80
San Luis Obispo				0	0	0
Santa Barbara				0	0	0
Tulare				0	0	0
Ventura				0	0	0
Total				85	452	537

Table 4C, ESA Program - Multifamily Whole Building (MFWB/CAM)						
County	Eligible Properties [2]			Properties Treated YTD		
				Rural	Urban	Total
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
Total				0	0	0

Table 4D, ESA Program - Pilot Plus and Pilot Deep						
County	Eligible Households			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Los Angeles	132	4,915	5,047	0	2	2
Riverside	1,575	1,321	2,896	4	1	5
San Bernardino	42	2,033	2,075	0	0	0
Total	1,749	8,269	10,018	4	3	7

Table 4E, ESA Program - CSD Leveraging						
County				Households Treated YTD		
				Rural	Urban	Total
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
Total				0	0	0

No CSD activity.

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.

[2] Do not currently have Eligible Properties for ESA CAM.

[3] Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% FPL) to now establishing the ESA Program's income limits to at or below 250% of FPL.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Southern California Gas Company
July 2024

Month	Gas & Electric			Gas Only [1]			Electric Only			Total				
	# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)			
		Therm	kWh		kW	Therm [2]		kWh	kW		Therm [2]	kWh	kW	
January														
February				1,775	54,836	N/A	N/A				1,775	54,836	N/A	N/A
March				3,687	97,298	N/A	N/A				3,687	97,298	N/A	N/A
April				6,239	162,690	N/A	N/A				6,239	162,690	N/A	N/A
May				4,126	118,522	N/A	N/A				4,126	118,522	N/A	N/A
June				5,010	142,630	N/A	N/A				5,010	142,630	N/A	N/A
July				4,945	154,352	N/A	N/A				4,945	154,352	N/A	N/A
August						N/A	N/A						N/A	N/A
September						N/A	N/A						N/A	N/A
October						N/A	N/A						N/A	N/A
November						N/A	N/A						N/A	N/A
December						N/A	N/A						N/A	N/A
YTD				25,782	730,328	N/A	N/A				25,782	730,328	N/A	N/A

[1] As of September 2019, all savings are calculated based on the following source: DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.
 [2] Includes therm savings for all measures.

Notes:
 YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.
 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Month	Gas & Electric			Gas Only [1]			Electric Only			Total				
	# of Household Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)			
		Therm	kWh		kW	Therm		kWh	kW		Therm	kWh	kW	
January														
February						N/A	N/A						N/A	N/A
March				169	2,009	N/A	N/A				169	2,009	N/A	N/A
April				181	2,094	N/A	N/A				181	2,094	N/A	N/A
May				43	723	N/A	N/A				43	723	N/A	N/A
June				100	1,423	N/A	N/A				100	1,423	N/A	N/A
July				44	862	N/A	N/A				44	862	N/A	N/A
August						N/A	N/A						N/A	N/A
September						N/A	N/A						N/A	N/A
October						N/A	N/A						N/A	N/A
November						N/A	N/A						N/A	N/A
December						N/A	N/A						N/A	N/A
YTD				537	7,111	N/A	N/A				537	7,111	N/A	N/A

Notes:
 YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.
 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Month	Gas & Electric			Gas Only [1]			Electric Only			Total				
	# of Properties Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)			
		Therm	kWh		kW	Therm		kWh	kW		Therm	kWh	kW	
January						N/A	N/A							
February						N/A	N/A							
March	1	29	991			N/A	N/A				1	29	991	
April						N/A	N/A							
May						N/A	N/A							
June						N/A	N/A							
July						N/A	N/A							
August						N/A	N/A							
September						N/A	N/A							
October						N/A	N/A							
November						N/A	N/A							
December						N/A	N/A							
YTD	1	29	991			N/A	N/A				1	29	991	

Notes:
 MFWB Program to commence July 2023. No installation data to report as of January 2024.
 YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.
 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Month	Gas & Electric			Gas Only [1]			Electric Only			Total				
	# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)			
		Therm	kWh		kW	Therm		kWh	kW		Therm	kWh	kW	
January						N/A	N/A							
February						N/A	N/A							
March	1	28	1039	0.13		N/A	N/A				1	28	1039	0.13
April	3	48	1907	1.22		N/A	N/A				3	48	1907	1.22
May	1	42	545	0.07		N/A	N/A				1	42	545	0.07
June	2	51	608	0.08		N/A	N/A				2	51	608	0.08
July						N/A	N/A							
August						N/A	N/A							
September						N/A	N/A							
October						N/A	N/A							
November						N/A	N/A							
December						N/A	N/A							
YTD	7	169	4,099	1		N/A	N/A				7	169	4,099	1

Notes:
 YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2C.
 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Month	Gas & Electric			Gas Only [1]			Electric Only			Total			
	# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		
		Therm	kWh		kW	Therm		kWh	kW		Therm	kWh	kW
January													
February													
March													
April													
May													
June													
July													
August													
September													
October													
November													
December													
YTD													

Notes:
 YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2D.
 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Month	Gas & Electric			Gas Only [1]			Electric Only			Total			
	# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		# of Household Treated by Month	(Annual)		
		Therm	kWh		kW	Therm		kWh	kW		Therm	kWh	kW
January						N/A	N/A						
February						N/A	N/A						
March						N/A	N/A						
April						N/A	N/A						
May						N/A	N/A						
June						N/A	N/A						
July						N/A	N/A						
August						N/A	N/A						
September						N/A	N/A						
October						N/A	N/A						
November						N/A	N/A						
December						N/A	N/A						
YTD						N/A	N/A						

Notes:
 No CSD activity.
 YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2F.
 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies
Southern California Gas Company
July 2024**

	Authorized 2021-26 Funding			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expended		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
ESA Pilot Plus/Deep Program	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 5,300	\$ 5,300	N/A	\$ 125,732	\$ 125,732	N/A	\$ 588,588	\$ 588,588	N/A	0%	0%
Total Pilots	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 5,300	\$ 5,300	N/A	\$ 125,732	\$ 125,732	N/A	\$ 588,588	\$ 588,588	N/A	0%	0%
Studies															
Needs Assessment (LINA) ^[1]	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 124,834	\$ 124,834	N/A	200%	200%
Joint IOU - Multifamily CAM Process Evaluation ^[2]	N/A	\$ 75,000	\$ 75,000	N/A	\$ -	\$ -	N/A			N/A	\$ 23,761	\$ 23,761	N/A	0%	0%
2020 Non Energy Benefits Evaluation (NEB's) ^[3]	N/A		\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 1,338	\$ 1,338	N/A	0%	0%
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ 15,694	\$ 15,694	N/A	\$ 15,694	\$ 15,694	N/A	0%	0%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A		\$ -	N/A	\$ 18,845	\$ 18,845	N/A	0%	0%
Load Impact Evaluation Study	N/A	\$ 375,000	\$ 375,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Equity Criteria and Non Energy Benefits Evaluation (NEB's)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Rapid Feedback Research and Analysis	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Process Evaluation Studies (1-4 Studies)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Potential Ad Hoc Tasks	N/A	\$ 300,000	\$ 300,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Total Studies ^[4]	N/A	\$ 1,068,750	\$ 1,068,750	N/A	\$ -	\$ -	N/A	\$ 15,694	\$ 15,694	N/A	\$ 34,538	\$ 34,538	N/A	3%	3%

^[1] LINA study funded out of prior cycle unspent funds per AL 5558.

^[2] MF CAM study funded out of MF CAM prior cycle unspent funds per AL 5744.

^[3] Cycle-to-date amount related to 2020 activity posted in 2021.

^[4] Total studies amount includes 2021-2026 authorized budget in D.21-06-015 only as well as associated spending.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
Southern California Gas Company
July 2024

ESA Main (SF, MH)

Customer Segments	# of Households Eligible* [1]	# of Households Treated [17]	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	1,039,808	22,973	31%	360,426	5.9%				29.1	29.0	995.2
MH	115,957	2,809	49%	463	510.0%				21.7	21.8	735.1
Rent vs. Own											
Own	788,781	22,526	38%		0.0%				29.6	29.5	1,029.1
Rent	1,319,476	3,255	6%		0.0%				19.6	19.3	536.2
Vacant		1	13%		0.0%				69.2	69.2	937.8
Previous vs. New Participant											
New participant		5,433	12%	220,827	2.2%				29.8	29.7	1,016.1
Previous Participant		20,349	29%	173,989	10.8%				27.9	27.8	953.7
Seniors [3]	869,111	8,194	30%		0.0%				28.7	28.4	1,015.7
Veterans [4]	135,375	182	78%		0.0%				34.4	34.4	1,251.3
Hard-to-Reach [5]	781,935	9,672	15%	106,811	8.4%				26.4	26.2	894.8
Vulnerable [6]	1,347,171	22,735	21%	365,679	5.8%				27.8	27.6	958.6
Location											
DAC [7]	1,306,904	21,581	21%	356,295	5.6%				27.9	27.7	962.8
Rural	284,010	6,326	51%	51,681	10.5%				29.7	29.8	865.5
Tribal [8]	4,445	24	57%	145	15.9%				16.6	16.6	560.5
PSPS Zone	N/A	N/A	N/A		N/A						
Wildfire Zone [9]	915,416	13,623	29%	195,534	6.6%				29.0	29.0	972.6
Climate Zone											
4	11,195	35	12%	357	6.4%				17.3	19.6	785.1
5	40,075	740	39%	5,452	12.3%				32.8	33.7	1,110.1
6	190,295	263	5%	3,513	6.4%				24.2	24.3	965.7
8	432,412	3,732	10%	90,715	3.7%				22.5	22.5	963.0
9	582,065	3,382	13%	73,963	4.9%				26.6	24.6	964.3
10	329,439	8,087	28%	128,830	5.6%				29.7	29.9	1,055.4
13	130,527	5,692	68%	39,308	12.5%				29.4	29.5	824.3
14	59,734	1,642	61%	24,485	6.1%				42.2	42.3	1,124.8
15	93,038	1,553	40%	16,159	8.1%				20.7	20.7	804.2
16	29,157	656	28%	12,034	5.6%				24.9	25.2	986.1
CARB Communities [10]	245,566	4,349	15%	80,428	4.9%				20.7	20.5	870.4
Financial											
CARE	1,458,614	4,349	25%	224,223	8.0%				131.0	130.3	4,454.9
Disconnected [2]		-		1	0.0%						
Arrearages [11]	691,384	12,940	21%	191,987	6.2%				28.0	27.9	941.7
High Usage [12]	628,004	8,733	23%	135,875	5.9%				28.6	28.4	994.3
High Energy Burden [13]		1,934	186%		0.0%				26.6	26.7	856.5
SEVI [14]											
<25%	519		0%	1	0.0%				-	-	-
25%-50%			0%		0.0%				-	-	-
50%-75%	1,073,624	11,459	25%	191,913	8.6%				30.0	29.9	1,048.0
>75%	423,225	7,715	15%	121,781	0.0%				24.2	24.0	877.0
Affordability Ratio [15]											
<25%	1,397,707	18,458	21%	298,669	5.6%				28.1	28.0	988.9
25%-50%	15,030	151	6%	2,877	6.0%				15.2	14.8	680.5
50%-75%	1,268	54	74%	673	7.1%				14.4	11.5	816.7
>75%	83,361	511	8%	11,476	4.2%				16.0	15.6	733.8
Health Condition											
Medical Baseline	8,712	704	46%	2,764	22.8%				30.9	31.0	910.3
Respiratory [16]											
<25%	247,721	661	21%	7,006	8.0%				29.2	28.8	1,004.9
25%-50%	393,693	3,561	21%	51,939	5.9%				27.8	27.7	955.1
50%-75%	459,431	7,309	19%	119,818	5.4%				27.2	27.0	966.6
>75%	396,521	7,643	20%	134,932	5.5%				28.0	27.8	1,000.1
Disabled [4]	622,269	2,817	30%		0.0%				27.3	27.1	999.2

Note: The MF In-unit will be tracked with ESA main program until MFWB program launches. Upon MFWB program launch, the data for MF In-Unit and MF CAM will be captured in the MFWB section in the following two tables below.

Multifamily Whole Bulding (MFWB)

Customer Segments	# of Properties Eligible* [1]	# of Properties Treated [17]	Enrollment Rate = (C/B)	# of Properties Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Property	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving Measures Only)	Avg. Cost Per Treated Property
Demographic											
Housing Type											
SF			#DIV/0!		0.0%						
MH			#DIV/0!		0.0%						
MF In-Unit		537	#DIV/0!		0.0%				13.2	13.2	\$ 232
Rent vs. Own											
Own		3	#DIV/0!		0.0%				9.0	9.0	\$ 103
Rent		534	#DIV/0!		0.0%				13.3	13.3	\$ 233
Vacant					0.0%						
Previous vs. New Participant											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]		391	#DIV/0!		0.0%				12.1	12.1	\$ 210
Veterans [4]		12	#DIV/0!		0.0%				10.8	10.8	\$ 197
Hard-to-Reach [5]		305	#DIV/0!		0.0%				13.7	13.7	\$ 268
Vulnerable [6]		405	#DIV/0!		0.0%				13.4	13.4	\$ 240
Location											
DAC [7]			#DIV/0!		0.0%						
Rural			#DIV/0!		0.0%						
Tribal [8]		-	#DIV/0!		0.0%						
PSPS Zone			N/A		N/A						
Wildfire Zone [9]		17	#DIV/0!		0.0%				2.7	2.7	\$ 58
Climate Zone											
4			#DIV/0!		0.0%						
5			#DIV/0!		0.0%						
6			#DIV/0!		0.0%						
8			#DIV/0!		0.0%						
9			#DIV/0!		0.0%						
10			#DIV/0!		0.0%						
13			#DIV/0!		0.0%						
14			#DIV/0!		0.0%						
15			#DIV/0!		0.0%						
16			#DIV/0!		0.0%						
CARB Communities [10]		56	#DIV/0!		0.0%				20.7	20.7	\$ 400
Financial											
CARE			#DIV/0!		0.0%						
Disconnected [2]		-	#DIV/0!		0.0%						
Arrearages [11]		14	#DIV/0!		0.0%				10.6	10.6	\$ 170
High Usage [12]		-	#DIV/0!		0.0%						
High Energy Burden [13]		-	#DIV/0!		0.0%						
SEVI [14]											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%		70	#DIV/0!		0.0%				10.6	10.6	\$ 111
>75%		336	#DIV/0!		0.0%				14.0	14.0	\$ 267
Affordability Ratio [15]											
<25%		406	#DIV/0!		0.0%				13.4	13.4	\$ 240
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Health Condition											
Medical Baseline			#DIV/0!		0.0%						
Respiratory [16]											
<25%		68	#DIV/0!		0.0%				10.1	10.1	\$ 106
25%-50%		84	#DIV/0!		0.0%				17.7	17.7	\$ 306
50%-75%		252	#DIV/0!		0.0%				12.9	12.9	\$ 255
>75%		2	#DIV/0!		0.0%				21.2	21.2	\$ 172
Disabled [4]		223	#DIV/0!		0.0%				12.7	12.7	\$ 276

MFWB Program to commence July 2023. No installations to report as of January 2024.

Multifamily Whole Bulding (Individual in-unit treatments)

Customer Segments	# of Units Eligible* [1]	# of Units Treated [17]	Enrollment Rate = (C/B)	# of Units Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Unit	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving Measures Only)	Avg. Cost Per Treated Unit
Demographic											
Housing Type											
SF			#DIV/0!		0.0%						
MH			#DIV/0!		0.0%						
MF In-Unit			#DIV/0!		0.0%						
Rent vs. Own											
Own			#DIV/0!		0.0%						
Rent			#DIV/0!		0.0%						
Vacant					0.0%						
Previous vs. New Participant											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]			#DIV/0!		0.0%						
Veterans [4]			#DIV/0!		0.0%						
Hard-to-Reach [5]			#DIV/0!		0.0%						
Vulnerable [6]			#DIV/0!		0.0%						
Location											
DAC [7]			#DIV/0!		0.0%						
Rural			#DIV/0!		0.0%						
Tribal [8]			#DIV/0!		0.0%						
PSPS Zone			N/A		N/A						
Wildfire Zone [9]			#DIV/0!		0.0%						
Climate Zone											
4			#DIV/0!		0.0%						
5			#DIV/0!		0.0%						
6			#DIV/0!		0.0%						
8			#DIV/0!		0.0%						
9			#DIV/0!		0.0%						
10			#DIV/0!		0.0%						
13			#DIV/0!		0.0%						
14			#DIV/0!		0.0%						
15			#DIV/0!		0.0%						
16			#DIV/0!		0.0%						
CARB Communities [10]			#DIV/0!		0.0%						
Financial											
CARE			#DIV/0!		0.0%						
Disconnected [2]					0.0%						
Arrearages [11]			#DIV/0!		0.0%						
High Usage [12]			#DIV/0!		0.0%						
High Energy Burden [13]					0.0%						
SEVI [14]											
<25%			#DIV/0!		0.0%						
25%-50%					0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Affordability Ratio [15]											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Health Condition											
Medical Baseline			#DIV/0!		0.0%						
Respiratory [16]											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Disabled [4]			#DIV/0!		0.0%						

MFWB Program to commence July 2023. No installations to report as of January 2024.

Pilot Plus and Pilot Deep

Customer Segments	# of Households Eligible ^[1]	# of Households Treated	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	10,018	7	0.07%	1,323	0.53%	580	-	0.220	24	-	\$ 10,878
MH	0	0	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
MF In-Unit	0	0	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Rent vs. Own											
Own	3,284	6	0.18%	797	0.75%	503	-	0.240	24	-	\$ 10,932
Rent	609	1	0.16%	406	0.25%	1,039	-	0.130	29	-	\$ 10,556
Previous vs. New Participant											
Previous	1,474	5	0.34%	270	1.85%	545	-	0.270	29	-	\$ 11,323
New Participant	8,320	2	0.02%	1,009	0.20%	667	-	0.100	12	-	\$ 9,764
Seniors	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Veterans	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Hard-to-Reach											
Vulnerable	10,018	7	0.07%	1,323	0.53%	580	-	0.220	24	-	\$ 10,878
Vulnerable	2,933	1	0.03%	499	0.20%	313	-	0.020	56	-	\$ 17,986
Location											
DAC	847	2	0.24%	288	0.69%	304	-	0.040	26	-	\$ 13,479
Rural	1,767	4	0.23%	67	5.97%	548	-	0.220	16	-	\$ 8,910
Tribal	9	0	0.00%	1	0.00%	-	-	-	-	-	\$ -
PSPS Zone	5,083	1	0.02%	203	0.49%	295	-	0.060	-	-	\$ 8,972
Climate Zone											
Climate Zone 06	201	0	0.00%	7	0.00%	-	-	-	-	-	\$ -
Climate Zone 08	1,361	0	0.00%	125	0.00%	-	-	-	-	-	\$ -
Climate Zone 09	2,625	2	0.08%	656	0.30%	457	-	0.210	40	-	\$ 11,583
Climate Zone 10	4,751	5	0.11%	487	1.03%	580	-	0.220	25	-	\$ 10,878
Climate Zone 13	N/A	0	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Climate Zone 14	907	0	0.00%	26	0.00%	-	-	-	-	-	\$ -
Climate Zone 15	95	0	0.00%	6	0.00%	-	-	-	-	-	\$ -
Climate Zone 16	78	0	0.00%	16	0.00%	-	-	-	-	-	\$ -
CARB Communities	1,900	1	0.05%	115	0.87%	313	-	0.020	56	-	\$ 17,986
Financial											
CARE	10,018	7	0.07%	759	0.92%	580	-	0.220	24	-	\$ 10,878
FERA	8,262	1	0.00%	564	0.18%	295	-	0.060	-	-	\$ 8,972.00
Disconnected	41	0	0.00%	2	0.00%	-	-	-	-	-	\$ -
Arrearages	5,661	0	0.00%	613	0.00%	-	-	-	-	-	\$ -
High Usage	10,018	7	0.07%	1,323	0.53%	580	-	0.220	24	-	\$ 10,878
High Energy Burden	231	0	0.00%	7	0.00%	-	-	-	-	-	\$ -
SEVI											
Low	1,202	1	0.08%	81	1.23%	295	-	0.060	-	-	\$ 8,972
Medium	3,306	4	0.12%	287	1.39%	580	-	0.220	24	-	\$ 10,878
High	5,510	2	0.04%	539	0.37%	429	-	0.050	49	-	\$ 11,393
Affordability Ratio	9,743	7	0.07%	1,250	0.56%	580	-	0.220	24	-	\$ 10,878
Health Condition											
Medical Baseline	204	0	0.00%	18	0.00%	-	-	-	-	-	\$ -
Respiratory											
Low	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Medium	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
High	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Disabled	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A

Pilot Plus/Deep is a joint pilot with SoCalGas and SCE.

* Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% of FPL) to now establishing the ESA Program's income limits to at or below 250% of FPL.

[1] Eligible household counts by segment provided by Athens. Segments with no data may be calculated internally at a later date.

[2] Due to the COVID customer protections, no customers have been disconnected since March 4, 2020.

[3] Senior defined as age 65 and older as self reported during enrollment.

[4] Self identified on application form.

[5] SoCalGas defines Hard to Reach as a customer who either has a language preference other than English or lives in a mobile home or multifamily dwelling unit.

[6] Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.

[7] As defined by CalEnviroScreen 4.0.

[8] SoCalGas uses geographic boundary information to identify federally recognized tribal areas in conjunction with an augment to the ESA application to allow for customer to self-identify as a member of a tribal community.

[9] Includes Zones 2 and 3 (Tiers 2 and 3) of the CPUC Fire-Threat Map.

[10] Neighborhoods identified by CARB Air Protection Program that overlap with DAC ZIP codes per CalEnviroScreen.

[11] SoCalGas defines arrearages as overdue balance greater than 30 days past due.

[12] SoCalGas defines high usage as at least 200% of baseline for any month within the previous calendar year.

[13] SoCalGas defines High Energy Burden as customers that have to spend 2% or more of household income on their gas bill.

[14] The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing. SoCalGas utilizes the SEVI data provided by the CPUC to map its service territory by SEVI scores.

[15] Threshold based on CPUC 2019 Annual Affordability Report, utilizing AR20 data.

[16] SoCalGas utilizes the 'Asthmas' indicator in CalEnviroScreen 4.0 (published by the California Office of Environmental Health Hazard Assessment) as a proxy to identify locations with varying levels of respiratory conditions within its service territory.

[17] Households Treated data is not additive because customers may be represented in multiple categories.

**Energy Savings Assistance Program Table - 8 Clean Energy Referral, Leveraging, and Coordination
Southern California Gas Company
July 2024**

Partner	Brief Description of Effort	Outbound	Collaboration	Inbound		
		# of Referrals [1]	# of Leveraging Relationships [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
CARE	CARE customers who are PEV approved are shared with ESA Program				12,405	1,927
Water Agencies [6]	SoCalGas provides the ability for water agencies to capture water savings through leveraging and co-funding opportunities		9 Agencies			296
Municipal Electric Providers [7]	SoCalGas provides leveraging and co-funding opportunities to electric and water providers who might otherwise not offer energy savings measures		4 Providers			973
Project Homekey (Properties)	SoCalGas' ESA Program provides energy efficiency services at no cost to Project Homekey sites.					
Whole Home to Core [8]	Number of Homes Enrolled in ESA Core as a result of being referred by ESA Whole Home due to home not being able to meet minimum 5% for ESA Whole Home participation.				509	398

[1] Outbound referrals being given to the Partner Program by ESA Program

[2] Activities that involve the sharing resources to jointly support program delivery or administration. (Example: Sharing of Lead Lists, Cost Splitting, etc.)

[3] Activities related to program communication (marketing), collaboration of events, and alignment of activities (outreach events, tradeshow, etc.) to support program awareness and delivery.

[4] Inbound customer leads or referrals to ESA Program from the Partner Program.

[5] Enrollments that results from the Leads or Referrals supplied by the Partner

[6] Water Agencies include: Anaheim Public Utilities, Eastern Municipal Water District, Fontana Water Company, Liberty Utilities, Metropolitan Water District, San Gabriel Valley Water Company,

[7] Municipal Electric Providers include: Anaheim Public Utilities, Los Angeles Department of Water and Power, Pasadena Water and Power and Riverside Public Utilities.

[8] ESA Whole Home (also known a Pilot Plus/Deep) is a joint pilot with SoCalGas and SCE.

Energy Savings Assistance Program Table - 9 Tribal Outreach
Southern California Gas Company
July 2024

Outreach Status	Quantity (Includes CARE, FERA, and ESA Program)	List of Participating Tribes
Tribes completed ESA Program Meet & Confer	4	Tejon Indian Tribe, Ramona Band of Cahuilla Indians, Torres-Martinez Desert Cahuilla Indian, Juaneno Band of Mission Indians
Tribes requested outreach materials or applications	5	Ramona Band of Cahuilla Indians, Tejon Indian Tribe, Torres-Martinez Desert Cahuilla Indian, Fernandeno Tataviam Band of Mission Indians, Juaneno Band of Mission Indians
Tribes who have not accepted offer to Meet and Confer	0	
Non-Federally Recognized Tribes who participated in Meet & Confer	2	Fernandeno Tataviam Band of Mission Indians, Juaneno Band of Mission Indians
Tribes and Housing Authority sites involved in Focused Project/ESA Program Partnership offer on Tribal Lands	0	
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	2	Torres-Martinez Desert Cahuilla Indians, Soboba Band of Luiseno Indians
Housing Authority and TANF offices who participated in Meet and Confer	0	

CARE Program Table 1 - Program Expenses
Southern California Gas Company
July 2024

CARE Program:	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Outreach	N/A	\$ 4,500,599	\$ 4,500,599	N/A	\$ 220,470	\$ 220,470	N/A	\$ 1,905,862	\$ 1,905,862	N/A	42%	42%
Processing / Certification Re-certification	N/A	\$ 2,294,243	\$ 2,294,243	N/A	\$ 131,098	\$ 131,098	N/A	\$ 1,001,564	\$ 1,001,564	N/A	44%	44%
Post Enrollment Verification	N/A	\$ 254,386	\$ 254,386	N/A	\$ 24,063	\$ 24,063	N/A	\$ 186,943	\$ 186,943	N/A	73%	73%
IT Programming	N/A	\$ 1,117,055	\$ 1,117,055	N/A	\$ 63,355	\$ 63,355	N/A	\$ 552,905	\$ 552,905	N/A	49%	49%
Pilots	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ (2,015)	\$ (2,015)	N/A	N/A	N/A
CHANGES Program	N/A	\$ 437,502	\$ 437,502	N/A	\$ 50,871	\$ 50,871	N/A	\$ 321,310	\$ 321,310	N/A	73%	73%
Studies	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 20,085	\$ 20,085	N/A	N/A	N/A
Regulatory Compliance	N/A	\$ 608,606	\$ 608,606	N/A	\$ 12,633	\$ 12,633	N/A	\$ 142,986	\$ 142,986	N/A	23%	23%
General Administration	N/A	\$ 1,170,723	\$ 1,170,723	N/A	\$ 114,000	\$ 114,000	N/A	\$ 614,829	\$ 614,829	N/A	53%	53%
CPUC Energy Division [2]	N/A	\$ 81,955	\$ 81,955	N/A	\$ (94,131)	\$ (94,131)	N/A	\$ 10,805	\$ 10,805	N/A	13%	13%
SUBTOTAL MANAGEMENT COSTS	N/A	\$ 10,465,069	\$ 10,465,069	N/A	\$ 522,357	\$ 522,357	N/A	\$ 4,755,274	\$ 4,755,274	N/A	45%	45%
CARE Rate Discount	N/A	\$ 142,032,348	\$ 142,032,348	N/A	\$ 8,356,469	\$ 8,356,469	N/A	\$ 114,176,901	\$ 114,176,901	N/A	80%	80%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	N/A	\$ 152,497,417	\$ 152,497,417	N/A	\$ 8,878,826	\$ 8,878,826	N/A	\$ 118,932,175	\$ 118,932,175	N/A	78%	78%
Other CARE Rate Benefits												
- DWR Bond Charge Exemption												
- CARE Surcharge Exemption				N/A	\$ 1,788,135	\$ 1,788,135	N/A	\$ 23,554,795	\$ 23,554,795			
- kWh Surcharge Exemption												
- Vehicle Grid Integration Exemption												
Total Other CARE Rate Benefits				N/A	\$ 1,788,135	\$ 1,788,135	N/A	\$ 23,554,795	\$ 23,554,795			
Indirect Costs				N/A	\$ 148,984	\$ 148,984	N/A	\$ 1,078,146	\$ 1,078,146			

[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021

[2] Includes expenses recorded in error which will be corrected in next month's report.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 2 - Enrollment, Recertification, Attrition, & Penetration
Southern California Gas Company
July 2024**

2024	New Enrollment									Recertification				Attrition (Drop Offs)				Enrollment		Total CARE Participants	Estimated CARE Eligible	Enrollment Rate % (W/X)	Total Residential Accounts	Gas Only	Electric Only			
	Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)							Gross (K+O)	Net Adjusted (K-T)	
	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																			
January	3,887	1,112	73	5,072	7,850	8,460	6,794	2	23,106	28,178	16,018	8,355	8,197	57,570	38,997	72	1,152	10,701	50,922	85,748	(22,744)	1,813,838	1,646,799	110%	5,763,707	1,813,838	N/A	
February	2,581	944	93	3,618	10,006	10,075	6,467	2	26,550	30,168	14,961	30,094	7,369	52,424	28,511	99	1,280	10,419	40,309	82,592	(10,141)	1,803,697	1,646,799	110%	5,767,853	1,803,697	N/A	
March	3,171	1,372	96	4,639	9,627	10,025	6,887	2	26,541	31,180	19,454	33,518	14,923	67,895	21,455	164	1,274	9,927	32,820	99,075	(1,640)	1,802,057	1,646,799	109%	5,770,999	1,802,057	N/A	
April	4,460	1,582	90	6,132	9,200	9,765	6,697	1	25,663	31,795	16,156	26,172	19,494	61,822	18,613	140	1,155	11,326	31,234	93,617	561	1,802,618	1,639,259	110%	5,772,015	1,802,618	N/A	
May	2,805	1,374	95	4,274	6,356	7,603	6,669	1	20,629	24,903	14,196	26,349	17,680	58,225	23,814	111	1,142	10,250	35,317	83,128	(10,414)	1,792,204	1,639,259	109%	5,773,479	1,792,204	N/A	
June	2,662	1,494	101	4,257	6,272	6,496	6,493	0	19,261	23,518	10,604	28,084	18,708	57,396	26,543	74	1,110	11,130	38,857	80,914	(15,339)	1,776,865	1,639,259	108%	5,774,113	1,776,865	N/A	
July	4,702	1,371	66	6,139	6,770	6,234	6,753	1	19,758	25,897	9,618	39,627	22,627	71,872	24,337	70	852	11,614	36,873	97,769	(10,976)	1,765,889	1,639,673	108%	5,773,515	1,765,889	N/A	
August				0					0	0				0					0	0	0							N/A
September				0					0	0				0					0	0	0							N/A
October				0					0	0				0					0	0	0							N/A
November				0					0	0				0					0	0	0							N/A
December				0					0	0				0					0	0	0							N/A
YTD Total	24,268	9,249	614	34,131	56,081	58,658	46,760	9	161,508	195,639	101,007	217,199	108,998	427,204	182,270	730	7,965	75,367	266,332	622,843	(70,693)	1,765,889	1,639,673	108%	5,773,515	1,765,889	N/A	

¹ Enrollments via data sharing between the IOUs.

² Enrollments via data sharing between departments and/or programs within the utility.

³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 3A - Post-Enrollment Verification Results (Model)
Southern California Gas Company
July 2024

Month	Total CARE Households Enrolled	Households Requested to Verify [1]	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled [2]	% De-enrolled through Post Enrollment Verification [3]	% of Total CARE Households De-enrolled
January	1,813,838	5,853	0.3%	3,512	319	3,831	65.5%	0.2%
February	1,803,697	6,232	0.3%	3,846	323	4,169	66.9%	0.2%
March	1,802,057	2,627	0.1%	1,525	126	1,651	62.8%	0.1%
April	1,802,618	2,431	0.1%	1,030	125	1,155	47.5%	0.1%
May	1,792,204	2,041	0.1%	0	114	114	5.6%	0.0%
June	1,776,865	1,678	0.1%	2	77	79	4.7%	0.0%
July	1,765,889	2,574	0.1%	0	32	32	1.2%	0.0%
August								
September								
October								
November								
December								
YTD Total	1,765,889	23,436	1.3%	9,915	1,116	11,031	47.1%	0.6%

[1] Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.

[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

[3] Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

*Monthly data has been updated to include customers who had been extended one year due to customer protections as stated in the COVID Transition Plan AL 5794

CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)
Southern California Gas Company
Not Applicable to SoCalGas

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January							0.0%	
February							0.0%	
March							0.0%	
April							0.0%	
May							0.0%	
June							0.0%	
July							0.0%	
August							0.0%	
September							0.0%	
October							0.0%	
November							0.0%	
December							0.0%	
YTD Total	#N/A	0	#N/A	0	0	0	0.0%	#N/A

CARE Table 4 - Enrollment by County
Southern California Gas Company
July 2024

County	Estimated Eligible Households			Total Households Enrolled ¹			Enrollment Rate ²		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	10,496	13	10,509	13,259	19	13,278	126%	152%	126%
Imperial	0	16,902	16,902	2	15,848	15,850	n/a	94%	94%
Kern	14,660	27,286	41,946	18,414	34,288	52,702	126%	126%	126%
Kings	10	13,230	13,240	8	17,148	17,156	83%	130%	130%
Los Angeles	836,545	2,193	838,738	870,828	2,031	872,859	104%	93%	104%
Orange	192,421	0	192,421	185,878	27	185,905	97%	#DIV/0!	97%
Riverside	97,230	114,937	212,167	107,749	136,134	243,883	111%	118%	115%
San Bernardino	143,858	757	144,615	188,022	703	188,725	131%	93%	131%
San Luis Obispo	8,138	14,538	22,676	4,137	12,612	16,749	51%	87%	74%
Santa Barbara	35,436	992	36,429	32,338	711	33,049	91%	72%	91%
Tulare	11,434	41,956	53,390	13,272	56,324	69,596	116%	134%	130%
Ventura	54,701	1,943	56,644	54,121	2,016	56,137	99%	104%	99%
Total	1,404,928	234,746	1,639,673	1,488,028	277,861	1,765,889	106%	118%	108%

¹ Total Households Enrolled includes submeter tenants.

² Penetration Rate and Enrollment Rate are the same value.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 5 - Recertification Results
Southern California Gas Company
July 2024**

Month	Total CARE Households	Households Requested to Recertify [1]	% of Households Total (C/B)	Households Recertified [2]	Households De-enrolled [3]	Recertification Rate % [4] (E/C)	% of Total Households De-enrolled (F/B)
January	1,813,838	63,595	3.5%	40,079	25,149	63.0%	1.39%
February	1,803,697	58,382	3.2%	35,637	24,022	61.0%	1.33%
March	1,802,057	53,871	3.0%	30,806	23,916	57.2%	1.33%
April	1,802,618	51,368	2.8%	28,412	19,112	55.3%	1.06%
May	1,792,204	41,270	2.3%	21,101	1,214	51.1%	0.07%
June	1,776,865	34,139	1.9%	13,687	769	40.1%	0.04%
July	1,765,889	32,252	1.8%	7,719	435	23.9%	0.02%
August			#DIV/0!			#DIV/0!	#DIV/0!
September			#DIV/0!			#DIV/0!	#DIV/0!
October			#DIV/0!			#DIV/0!	#DIV/0!
November			#DIV/0!			#DIV/0!	#DIV/0!
December			#DIV/0!			#DIV/0!	#DIV/0!
YTD	1,765,889	334,877	19.0%	177,441	94,617	53.0%	5.36%

[1] Excludes count of customers recertified through the probability model.

[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the

[3] Includes customers who did not respond or who requested to be de-enrolled.

[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 6 - Capitation Contractors¹
Southern California Gas Company
July 2024

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
Community Action Partnership of Orange County		X	X	X		
Sigma Beta Xi Youth and Community Services		X				
PACE – Pacific Asian Consortium in Employment		X	X	X		
Community Pantry of Hemet		X				
Community Action Partnership of San Bernardino		X		X		
LA Works		X				
Children’s Hospital of Orange County		X				
LACDA		X				
YMCA Montebello-Commerce		X				
Sr. Citizens Emergency Fund I.V., Inc.		X				
Coachella Valley Housing Coalition		X				
Southeast Community Development Corp.		X				
Latino Resource Organization		X				
Community Action Partnership - Kern County		X				
Ventura Cty Comm Human		X				
Blessed Sacrament Church		X				
Hermandad Mexicana		X				
CSET		X				
Crest Forest Family and Community Service		X				
CUI – Campesinos Unidos, Inc.		X	X	X		
Veterans in Community Service		X	X	X		
MEND		X				
Catholic Charities of LA – Brownson House		X				
OCCC, Inc. (Orange County Community Center)		X				
APAC Service Center		X			1	9
Visalia Emergency Aid Council		X				
Total Enrollments					1	9

¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 7 - Expenditures for Pilots and Studies
Southern California Gas Company
July 2024**

2021	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots												
CARE Outbound Calling Pilot	N/A	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778
Total Pilots	0	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778
Studies												
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ 20,085	\$ 20,085	N/A	\$ 20,085	\$ 20,085
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 18,950	\$ 18,950
Total Studies	N/A	\$ 143,750	\$ 143,750	N/A	\$ -	\$ -	N/A	\$ 20,085	\$ 20,085	N/A	\$ 39,035	\$ 39,035

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 8 - CARE and Disadvantage Communities Enrollment Rate for Zip Codes
Southern California Gas Company
July 2024**

Total CARE Households Enrolled				
Month	CARE Enrollment Rate for Zip Codes that have 10% or more disconnections	CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG)	CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)	CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate)
January	N/A	92.8%	48.7%	56.2%
February	N/A	92.6%	48.7%	56.1%
March	N/A	92.7%	48.6%	56.0%
April	N/A	92.5%	48.6%	55.8%
May	N/A	91.5%	49.4%	58.1%
June	N/A	101.8%	53.2%	47.7%
July	N/A	101.1%	52.3%	46.5%
August	N/A			
September	N/A			
October	N/A			
November	N/A			
December	N/A			
	N/A	95.0%	49.9%	53.8%

Notes:
 Penetration Rate and Enrollment Rate are the same value.
 DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.
 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 8A
CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP Code
Southern California Gas Company
July 2024

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes that have 10% or more Disconnections
ZIP00001	N/A
ZIP00002	N/A
ZIP00003	N/A
ZIP00004	N/A
ZIP00005	N/A
ZIP00006	N/A
ZIP00007	N/A
ZIP00008	N/A
ZIP00009	N/A
ZIP00010	N/A

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in High Poverty (Income Less than 100% FPG)
90021	36.6%
92257	50.1%
93265	51.0%
90007	56.4%
90017	67.6%
90058	73.7%
92273	73.9%
90015	76.1%
92249	79.5%
90006	84.2%

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in DAC
90021	36.6%
90401	48.5%
92518	48.7%
90007	56.4%
90012	66.9%
90038	67.5%
92233	68.2%
90026	71.1%
91502	73.8%
90004	75.6%

Notes:

Zip codes with fewer than 100 customers are excluded for privacy reasons.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.