

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric
Company for Approval of its Energy Savings
Assistance and California Alternate Rates for
Energy Programs and Budgets for 2021-2026
Program Years. (U39M)

And Related Matters.

Application 19-11-003
(Filed November 4, 2019)

Application 19-11-004
Application 19-11-005
Application 19-11-006
Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR AUGUST 2024**

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Date: September 20, 2024

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This is the eighth monthly report for program year (PY) 2024. The purpose of this report is to consolidate activity for the California Alternate Rates for Energy (CARE) Program and Energy Savings Assistance (ESA) Program and provide the California Public Utilities Commission’s Energy Division with information to assist in analyzing the low-income programs.

This report presents year-to-date CARE and ESA Program results and expenditures through August 31, 2024, for Southern California Gas Company (SoCalGas).

Respectfully Submitted
on behalf of Southern California Gas Company,

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Southern California Gas Company

Energy Savings Assistance (ESA) Program

And

California Alternate Rates for Energy (CARE)

Program Monthly Report

LOW-INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

1. ESA PROGRAM EXECUTIVE SUMMARY

1.1. ESA Program Overview

1.1.1. Provide a summary of the ESA Program elements as approved in Decision (D.)21-06-015.

On June 3, 2021, D.21-06-015 was issued approving the applications of the four major investor-owned utilities (IOUs) and setting forth the parameters for the administration of the CARE, Family Electric Rate Assistance (FERA) and ESA Programs for the 2021-2026 Program Cycle.¹ This report reflects the approved budget and homes treated updates per D.21-06-015.

ESA Program Main

Program Summary for 2024 ESA Program Main (SF, MH)			
	2024 Authorized / Planning Assumption	Actual to Date	%
Budget	\$95,080,003	\$47,340,043	50%
Homes Treated	69,837	29,533	42%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	1,435,220*	839,886	59%
GHG Emissions Reduced	7,345	4,444	61%

* Per D.21-06-015, approved annual therms saved goal of 1,435,220 for PYs 2022-2026 are for the *entire* ESA Program portfolio, including Main ESA Program (SF), Multi-Family (MF) in-unit, MF Common Area Measures (CAM) and Multi-Family Whole Building (MFWB), with the singular exception of the Staff Proposal pilot. However, the actual-to-date therm count in this table includes ESA Main only.

** GHG Emissions Reduced calculated using EPA Greenhouse Gas Equivalencies Calculator.

¹ D.21-06-015, Ordering Paragraph (OP) 3 and Attachment 1.

ESA Program Administrative Expenses for 2024		
	August 2024	YTD
Administrative Expenses	\$850,095	\$5,877,381
Total Program Costs	\$8,166,079	\$47,340,043
% of Administrative Spend	10%	12%

In August 2024, SoCalGas processed and paid contractor invoices from prior months' activities for 3,751 home and weatherization treatments.

Health, Comfort and Safety Measures

Health, Comfort and Safety (HCS) measures are an important part of the ESA Program. These measures provide fundamental quality-of-life benefits to low income customers despite often rendering low, no, or negative energy savings. With the shift in the ESA Program focus to deeper energy savings, SoCalGas contractors found it increasingly prohibitive to install these essential measures. In order to incentivize contractors to install HCS measures at a higher rate, SoCalGas introduced a proposal at the May 30, 2024, ESA WG meeting to allow an exemption from reporting negative therm savings for certain HCS measures. To help contractors meet their energy savings goals while also encouraging them to install all feasible measures, SoCalGas implemented the following changes to its monthly reporting beginning in July:

ESA Program Table 2 has suspended future reporting on two negative therm savings measures:

1. Furnace Repair/Replacement
2. Furnace Clean and Tune

No other changes will be made to reporting tables. ESA Program Tables 3 and 5 will continue to report the therm savings from all measures.

SoCalGas will also continue to monitor installation of the two (2) HCS measures listed above to evaluate the success of this initiative in monthly report narrative.

Month- and year-to-date installations and actual therm savings are as follows:

Health, Comfort and Safety Measures				
	August 2024		YTD	
	Quantity Installed	Therm Savings (actual)	Quantity Installed	Therm Savings (actual)
Furnace Repair/Replacement	96	(120)	429	(480)
Furnace Clean and Tune	433	(563)	1,724	(2,121)

Multifamily Whole Building (MFWB)

Program Summary for 2024 ESA Program MFWB (MF In-unit, MF CAM)			
	2024 Authorized / Planning Assumptions	Actual to Date	%
Budget	\$21,224,295	\$1,559,437**	7.3%
Properties Treated*	126	4	3.2%
Homes Treated	21,269	899	4.2%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	650,523	21,257	3.3%
GHG Emissions Reduced (Tons)	3,244	112	3.4%

* Per D.21-006-015, to be tracked and reported as targets, and not set as goals.

** Includes expenses recorded in SoCalGas SAP only.

On July 1, 2023, the ESA Program Southern Multifamily Whole Building

(MFWB) program² opened for customer enrollment with San Diego Gas & Electric (SDG&E) as the Administrator and Richard Heath & Associates (RHA) as the implementer. As of August 2024, 899 in-unit treatments were completed for a total therm savings of 21,257 therms. This program continues to struggle with installations after year one. The Energy Division (ED) has begun monthly check-in calls to monitor the struggles and challenges of the program. There remains much uncertainty as to whether the implementer can achieve the desired program results within the year and program cycle, respectively. SoCalGas has asked ED to stand with and support the IOUs as underspending begins to mount due to a lack of performance from the implementer. Underspending is a concern with third parties, and ED recognizes the struggles and challenges that have been presented.

Pilot Plus/Deep

Program Summary for 2024 Pilot Plus/Deep			
	2024 Authorized / Planning Assumptions*	Actual to Date	%
Budget	\$6,510,545	\$126,511**	1.9%
Homes Treated	N/A	18	N/A
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	N/A	1,235	N/A
GHG Emissions Reduced (Tons)	N/A	6.5	N/A

* Homes treated, energy savings and GHG emissions reduction targets were not included in D.21-06-015. Actual to Date values will be reported upon completion of home treatments.

** Includes expenses recorded in SoCalGas SAP only

² ESA Program Southern MFWB Program includes SDG&E (lead), SCE and SoCalGas.

In D.21.06.15, the Commission granted approval for a pilot-based redesign concept of the ESA Program based on recommendations provided by the CPUC's ED. The newly designed pilot program known as ESA Pilot Plus/Deep (PP/D) or ESA Whole Home (ESA WH), is a joint pilot with SCE and SoCalGas. The pilot targets CARE high-usage customers who reside in specific counties within SCE and SoCalGas's common service territories. In late 2022, Maroma Energy Services (Maroma) was selected as the implementer and Illume was selected to be the evaluator for ESA WH.

ESA WH began in 2023 with enrollment and assessment appointments starting in the fourth week of May. With a few adjustments to marketing collateral and adding email to outreach efforts, ESA WH has since doubled its customer interest. However, SCE and SoCalGas are still challenged to increase customer installations. Both IOUs are looking at ways to improve the installation numbers in 2024 and have begun to implement changes to customer segmentation and the frequency with which customer lists are published to the implementer.

As of August 31, 2024, there are 532 customers who have expressed interest in the program and enrolled. Since inception to date, the average cost per treated home is \$14,048.

Outreach and Enrollment Activities

SCE and SoCalGas have modified the approach to customer segmentation. All

eligible customers have been and will continue to be provided to Maroma to solicit customers to participate in the pilot. Both utilities are hopeful this will increase customer interest and participation throughout 2024. Maroma is continuing its outreach efforts for their contact threshold of three (3) attempts to customers identified in Year 1 and 2.

The co-branded marketing materials between Maroma, SCE, and SoCalGas have improved customer response rates, more than doubling since deployment in February 2024. The co-branded marketing materials are set on a 15-day cadence.

The email campaign launched in April 2024 has yielded very promising response rates. Through this engagement, customers are providing the best contact information, enabling contractors to assess and schedule “hot” leads. The campaign has helped identify the most viable customers for enrollment. However, in July, the marketing team decided to temporarily pause the email campaign due to concerns that continuing to send emails to the same list, given the high bounce and low engagement rates, might result in the domain being flagged as spam by multiple providers. The program will resume email marketing with the updated list once customers are assigned to contractors.

There are seven (7) contractors that are actively working leads. To assist contractors with workload, an Energy Auditor model has been designed and implemented to remove responsibility for the energy audit portion of the

enrollment process from the contractors and place it with a third party, allowing contractors to focus on installation and post installation activities. This model was implemented late June 2024.

Enrollment for ESA WH is ongoing, with 532 homes enrolled since pilot launch. The current fall-out rate after a customer expresses interest in the program is 19 percent, a two (2) percent decrease from last month.

SCE and SoCalGas continue to look for ways to improve program enrollment. In the past month, both utilities and their third-party evaluator, Illume, met with the ED to propose the following changes to improve lead generation efforts:

- Quarterly refresh of customer target list
- Implementer to be given entire eligible targeted population ranked by order of priority (CARE >300% above baseline for electric, >200% above baseline for gas, and within San Bernardino or Riverside or Los Angeles Counties)
- Allow any targeted customer enrollment into the program regardless of year it was targeted, and
- Lower the “high usage” percentage to 200% above baseline for electricity and 100% above baseline for gas.

SCE and SoCalGas are now working to provide an updated quarterly refreshed list of eligible customers and provide updated information on previously identified eligible customers to Maroma.

ESA Whole Home Progress through August

Project Status	Number of Homes
In Progress (Enrollment Phase)	359
Pending Approval (Enrolled, Pending Review and Approval)	0
Enrolled (Audit, Savings Verified, Treated, Testing, and Permits)	51
Completed (invoiced) since inception	20
De-enrolled (Minimum savings not met, Refused to participate, Exceeds mitigation cap)	102

Evaluation Activities

The ESA Whole Home Joint Pilot Evaluation began in October 2022. Illume is the evaluation firm contracted to conduct the evaluation. Given challenges with program implementation, the evaluation team sought to learn more about relevant barriers via discussions with non-participants in early 2024. The team has also worked with the implementer to establish and improve data collection and tracking to enhance the viability of the pilot evaluation. The implementation continues to be slower than expected and based on status thus far, the pilot may not generate the energy savings anticipated by the CPUC when the IOUs were initially directed to design and execute the pilots.

Two (2) milestones were reached in August:

1. SCE responded to SoCalGas cyber security requests and completed SoCalGas cyber security questionnaire; and
2. The latest iterations of the implementation data export were reviewed for completeness and accuracy and sent to Maroma.

SCE continues to discuss data needs and possible data collection improvements with the implementer and has finished the first round of early participant

interviews, which enabled the research team to provide a summary memo on those findings in August. In addition, the study team continues to develop a sample frame for the non-participant survey that launched in late August.

1.1.2. Program Measure Changes

There were no measure changes in August.

1.2. ESA Program Customer Outreach and Enrollment Update

1.2.1. Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.

As SoCalGas continues to focus on therm savings, ongoing customer communication aims to cultivate essential awareness, recognition, and trust. SoCalGas's goal is to encourage customer's active engagement with and participation in the program. Presently, SoCalGas is strategically directing efforts across its service territory, prioritizing households with sustained high natural gas usage throughout the year, especially those in Disadvantaged Communities (DACs), with income ranging from 200% - 250% of federal poverty levels. SoCalGas, using CARE as a proxy, targets ZIP codes likely to have both a high eligibility percentage and a low penetration rate. SoCalGas remains committed to marketing and communication initiatives that enhance program awareness and break down barriers hindering customer participation. SoCalGas anticipates that customers currently enrolled in CARE may be inclined to explore and participate in the ESA Program.

1.2.2. Customer Assistance Marketing, Education and Outreach for the CARE and ESA Programs.

Ethnic and Mass Media Campaign

SoCalGas did not launch a paid media effort during the month of August.

E- Newsletter

SoCalGas did not participate in any E-Newsletter campaigns related to low-income programs during the month of August.

Energy Savings Assistance Program - Emails

In August, SoCalGas sent approximately 6,225 emails as part of the ESA Program marketing outreach. These emails provided a high-level overview of the program, highlighted a range of available measures for which customers may be eligible, and encouraged customers to explore further details on the program webpage or call the dedicated program hotline for additional information.

Energy Saving Assistance Program - Direct Mailings

In August, SoCalGas sent approximately 7,866 direct mail letters in English and Spanish. This letter provided a concise overview of the program, listed potential qualifying measures, and encouraged customers to explore further details on the program webpage or contact the dedicated hotline.

Energy Savings Assistance Program – Text Messaging

In August, SoCalGas delivered approximately 7,180 text messages. These

messages highlighted opportunities for customers to qualify for no-cost home improvements by professional contractors. Customers were encouraged to explore further details through the program's dedicated vanity URL at socialgas.com/Improvements.

Energy Savings Assistance Program - Bill Inserts

SoCalGas did not send any bill inserts during the month of August.

Energy Savings Assistance Program - Web Activities

In August, SoCalGas generated 915 leads for the ESA Program through various online channels carried out in previous months. These leads are being pursued by SoCalGas ESA Program contractors.

Energy Savings Assistance Program – Social Media Activity

SoCalGas has recently modified its social media strategy. Instead of scheduling posts around specific dates, its advertising agency now runs ads consistently throughout the month to maintain a continuous presence on social media platforms. This adjustment allows for ongoing engagement with our audience and keeps the messaging visible and impactful. SoCalGas remains committed to optimizing its social media outreach efforts to effectively communicate with the community.

SoCalGas posted ESA Program social media posts to Meta sites (Facebook and

Instagram) in August. The posts reached approximately 4.1 million total impressions and generated 3,664 link clicks for both the general and Hispanic/Latino markets year-to-date. ESA Program posts were optimized for impressions over clicks, as the goal is to raise program awareness.

Community Outreach and Engagement – ESA Program and CARE

SoCalGas provides customer program information regarding its interactions with the community that facilitates participation in its low-income programs. SoCalGas Regional Public Affairs meets with various community groups – representing the general population and low-income customers on-going throughout the year. CARE and ESA Program information is distributed at the events that SoCalGas or its representatives attend. A complete listing of outreach events that SoCalGas participated in during the month of August can be found in Appendix A.

Community Based Organizations (CBOs) and Faith-Based Organizations (FBOs) also constitute a key component of the grassroots tactics. These organizations serve as trusted sources of information on the CARE and ESA Programs and provide the community with information on enrollment. A partial list of the organizations, their primary focus, and the counties and communities they serve follows.

211 LA County is a multilingual referral phone number for Los Angeles County. As a result of SoCalGas's close working relationship with 211, callers learn about

the ESA Program and CARE when they are put on hold, and representatives are trained to follow up with callers on these programs, even if utility assistance was not the original purpose of the call. The organization provides monthly reporting on the categories of service calls and ZIP codes of the callers. In addition to operating a crisis-information helpline, 211 also attends community events, and through their relationship with SoCalGas, they discuss low-income programs as part of their outreach. During August, the agency informed 148 callers about the CARE program and spoke with one (1) caller interested in the ESA Program. In addition, 211 LA sent out one (1) newsletter via email including SoCalGas Customer Assistance Programs rendering 23,651 impressions this month.

In October 2022, SoCalGas Customer Assistance Programs started a collaboration with Chinatown Service Center (CSC). CSC serves Los Angeles County, and has offices in Los Angeles, Alhambra, San Gabriel, and Monterey Park. Chinatown Service Center focuses on serving the Chinese immigrant community but also serves other community members that need assistance. They provide various help such as medical, dental, optometry, behavioral health, social services, youth services, and financial help. Chinatown Service Center is assisting the Customer Assistance Programs (CAP) outreach team by distributing CAP collateral to their clients and community members. For August, CSC provided direct assistance with GAF applications to six (6) households, CARE renewal applications to four (4) households and continues to promote CAP information on the monitor in their reception area.

SoCalGas Customer Assistance Programs continues its collaboration with Walking Shield. Walking Shield's mission is to improve the quality of life for families in Orange and Los Angeles Counties by coordinating programs that provide shelter, healthcare, community development support, educational assistance, employment development, and humanitarian aid. Also, through this collaboration, Walking Shield provides SoCalGas Customer Assistance Program information to the community by utilizing social media platforms and newsletters, and via phone and virtual meetings with clients. In August, Walking Shield held 28 one-on-one virtual/phone meetings where they discussed SoCalGas's Customer Assistance Programs, provided brochures, and explained program details. Nine (9) program applications were submitted during these meetings. Walking Shield also emailed participants from their education program with information on SoCalGas's Customer Assistance Programs and a link to apply.

The mission of Catholic Charities of Orange County is to provide service to people in need, to promote their voice in society, and to call on the Church and all people to do the same. Catholic Charities of Orange County works with charitable services such as CalFresh (Food Stamps) Outreach/Applications Program, Camp Re-Creation For Adults and Children with Special Needs, Cantlay Food Distribution Center, Catholic Campaign for Human Development, Catholic Charities Auxiliary, Catholic Charities of Orange County, Inc., Immigration and Citizenship Center, L'arche Wavecrest, Natural Family Planning, New Hope Crisis Counseling Hotline, Snap-Ed (Nutrition Education and Obesity-Prevention

Program), Society of St. Vincent De Paul and The Orange Catholic Foundation. Catholic Charities of Orange County promotes SoCalGas's Customer Assistance Programs through all these avenues.

Another collaboration in Orange County has been developed with Families Forward. Families Forward is an organization helping families in need achieve and maintain self-sufficiency through housing, food, counseling, education, and other support services. Families Forward holds strong to its commitment to the values of dignity, empowerment, accountability, community spirit, and hope since 1984. A key factor for success is Families Forward's commitment to collaborate with many organizations to end family homelessness in Orange County, including Orange County United Way, the Commission to End Homelessness, First 5 Orange County and many other partner agencies and foundations. In August, 848 families received CARE program information during their food distribution. In addition, CAP information was posted on the Families Forward community resource page under their Rental and Assistance section. This page garnered 268 views in August.

A collaboration was established in 2020 with the Center Auxiliary for Recruitment, Education and Service which is the auxiliary for the Los Angeles County + USC Medical Center. This program is also known as Center Auxiliary for Recruitment, Education, and Services (CARES). Los Angeles County + USC Medical Center is one of the largest public hospitals in the country, ensuring that

treatment is available to every member of the community. CARES is a California nonprofit corporation, providing financial support and volunteer services. Its primary mission is to benefit patients by adding comfort to their hospital stay and providing services which help the patients and their families access quality healthcare. Through this collaboration, CARES provides SoCalGas CAP information in their senior food distributions, CARES Child and Family Program, Obstetrics department and information stands placed throughout the medical center. In addition, SoCalGas will be invited to speak to staff at the medical centers who provide information to patients about the program. In August, the Los Angeles County + USC Medical Center Chaplin Department held two (2) food distribution events reaching 676 households and sent out 25 emails to their contacts sharing CAP information.

To assist with grassroots outreach, SoCalGas also works with counselors from Worksite Wellness, a Community Based Organization (CBO) in Los Angeles County that provides outreach to low-income working families. Counselors visit workplaces in south Los Angeles and neighboring communities to deliver wellness seminars and discuss no-cost/low-cost health care services. While informing workers of Medi-Cal eligibility, the counselors also inform the workers of the CARE Program. In August, Worksite Wellness staff offered virtual Health Education presentations in addition to distributing sanitation care packages, vouchers for food boxes, and supplies to low-income families. These presentations have also been made available in-person at local parks. Staff also

provided enrollment assistance to 402 families that qualified for Customer Assistance Programs based on Medi-Cal, MyHealthLA, or Covered California participation. Enrollments are still being conducted over the phone, while others are being done in-person as the Worksite Wellness office remains open at 100% capacity. In August, Worksite Wellness also distributed Customer Assistance Program materials to about 600 people through their food box delivery services and made two (2) social media postings a week, reaching an estimated 1,325 people.

SoCalGas also collaborates with LIFT-Los Angeles. LIFT partners with community and early childcare organizations who refer parents and caregivers to SoCalGas's services (parents can also contact LIFT directly). While these community institutions are focused on helping children develop and thrive, LIFT concentrates on engaging and supporting their parents. LIFT works to build a strong, trusted relationship with each parent and/or caregiver centering around family goals that include increasing savings and reducing debt, finding high-quality educational opportunities, and securing jobs that can provide more economic stability. Members and coaches meet at least once a month to make progress towards their goals. LIFT also provides families with funds to meet emergency needs and support long-term goals and connects parents to a broader community of local resources and partnerships such as SoCalGas's Customer Assistance Programs. Due to the COVID-19 emergency, as of March 16, 2020, LIFT switched its programming to virtual coaching so their services to parents

could continue uninterrupted. LIFT's ability to be nimble and pivot to virtual has meant they can see more members virtually than in in-person meetings. Since transitioning to virtual coaching, LIFT-LA has seen an increase in one-on-one virtual coaching sessions along with urgent wraparound support. This month, information on Customer Assistance Programs was disseminated to 321 active virtual members, while the monthly newsletter, which highlights CAP, reached 600 registered members.

In Los Angeles County, Via Care Community Health Center's mission is to support and uphold the community's right to health by providing quality, equitable and comprehensive care. Via Care provides quality medical care to children and adults in East Los Angeles. Services include medical care, pediatrics, women's health, behavioral health, dental, and men's health. Via Care provides Customer Assistance Program information in their community events.-Via Care's monthly activity was not available at the time of this report.

In the Southeast region of Los Angeles County, SoCalGas collaborates with Human Services Association (HSA), a private nonprofit agency whose principal mission is to provide families with compassionate and comprehensive care to promote wellness and build strong communities. HSA was founded in Bell Gardens as an outreach effort of the Presbyterian Church USA. Today, HSA serves over 20,000 clients annually on a non-sectarian basis with a range of services that address the unique and shared needs of clients of all ages. During

August, 77 people were given information about SoCalGas Customer Assistance Programs through HSA's Case Management and Senior Congregate Site Programs around Los Angeles County.

In February 2023, SoCal Gas began a collaboration with NewStart Housing Corporation, an LA County-established Community Housing Development Organization (CHDO). NewStart Housing is driven by a long-term vision to provide quality affordable housing to low-income families and seniors who may otherwise not have many options for adequate shelter. NewStart Housing Corporation's work is unique in that the tenants who reside in their properties have access to numerous social service programs provided by partnered organizations. These programs include nutrition services, health resources, childcare, advocacy, and transportation services. They currently serve an average of 2,500 customers in Los Angeles and San Bernadino Counties, including the cities of South Gate, Huntington Park, Cudahy, Bell, Bell Gardens, Maywood, Walnut Park, Chino, and Fontana. For August, Newstart Housing shared information on Customer Assistance Programs through eight (8) events reaching 1,455 people.

A collaboration with St. Barnabas Foundation (SBSS) in Los Angeles County was formed in 2018 to assist with the growing number of older adults in SoCalGas's service territory who lack basic developmental tools. The impacts of COVID-19 have affected most events with the organization. SBSS works with a vulnerable

population and provides one-on-one case management phone calls where they can introduce SoCalGas's Customer Assistance Programs to clients directly as well as provide translations and answer common questions about their gas bill. In August, SBSS reached 168 people by sharing information about Customer Assistance Programs on Instagram, X, and Facebook. They continue to email the SBSS monthly newsletter, which included a page on "SoCalGas Low-Income Assistance Programs." They held six (6) community outreach events and distributed Customer Assistance Programs during client office visits to 29 individuals.

In Santa Barbara County, SoCalGas continues to work with Unity Shoppe, a CBO that serves low-income families, children, seniors, and persons with disabilities. The store-front facility in downtown Santa Barbara serves approximately 17,000 families per year. Each family meets with a counselor providing an opportunity for one-on-one discussion on SoCalGas's low-income programs. Unity Shoppe provides Customer Assistance Programs to their partner agencies that work in referrals of low-income clients or agencies representing schools, infant & children's programs, medical assistance programs, and veteran outreach services. For August, Unity Shoppe provided information on SoCalGas's Customer Assistance Programs to 1,854 households.

In Bakersfield, SoCalGas Customer Assistance Programs collaborates with Chavez Radio Group. Chavez Radio Group was founded by César Chávez in

1983 to entertain and create a sense of community for Latinos and working families. The ongoing mission of the network is to advance César's legacy by urging people to take action, motivating them to use available resources, and inspiring them to be active in their own communities. Through the Chavez Radio Group, Radio Campesina has more than a million listeners in English and Spanish in rural and urban areas. Radio Campesina, shares customer assistance information through their radio stations, community events and social media platforms. In August, Chavez Radio Group shared Customer Assistance Programs information on their social media platforms. The social media posts reached a total of 2,895 views via Facebook, Instagram, and X.

Also in Ventura County, SoCalGas works with Food Share Ventura County, an organization that provides food for over 75,000 people monthly. Food Share is a member of Feeding America, the nation's largest hunger-relief network of food banks, and the California Association of Food Banks. In the month of August, Food Share Ventura County distributed 5,547 "Emergency Box Distributions" "Senior Kit Distributions" and "Farmworker Boxes" with SoCalGas's Customer Assistance Programs materials at various locations throughout Ventura County, as listed individually in Appendix A.

In Oxnard, SoCalGas has collaborated with El Concilio, a CBO that is a service center for the rural low-income, limited, or non-English speaking community. El Concilio, transitions low-income families by providing services that integrate

them into the community to assist them in becoming self-sufficient, engaged, and greater contributors to the community. In August, El Concilio provided information to 846 people in their offices.

In San Luis Obispo County, a collaboration has been established with Center for Family Strengthening – Promotores Collaborative (CFS - Promotores Collaborative). This organization aims to develop a sustainable, diverse, and comprehensive culture that promotes equal access to community resources and services among all members of the Hispanic community in San Luis Obispo County. The Promotores are provided with the tools needed to work as advocates, change agents, and partners with local agencies for positive change. Through this collaboration, 20 Promotores located in Paso Robles, San Miguel, Shandon, Atascadero, San Luis Obispo, Los Osos, Five Cities and Nipomo have been trained on the SoCalGas CARE program. The Promotores are actively participating in community events and use that platform to inform customers on SoCalGas Customer Assistance Programs.

A collaboration began with The Link Family Resource Center (The Link) in San Luis Obispo County. The Link provides support in accessing food, housing, clothing, health care, and parent education. The Link also assists with navigating the social services system for mental health services, disability benefits, drug and alcohol recovery, adoption and guardianship support and family reunification. The Link is disseminating CAP information to the community members in San

Luis Obispo. In August, The Link distributed SoCalGas Customer Assistance information at 12 community events.

In our Southern Desert region, SoCalGas works with Food In Need of Distribution (FIND) Food Bank. FIND Food Bank is the Desert's regional food bank and is the only regional food bank serving eastern Riverside and southern San Bernardino counties. FIND distributes over 12 million pounds of food assistance annually to an average 90,000 individuals each month across the service area. FIND operates 22 FIND Mobile Market Distributions and a network of over 66 community-based partners whose programs include food pantries, soup kitchens, after-school and summer care, senior centers, Faith-Based Organizations, and homeless shelters. Through its affiliations with Feeding America and the California Association of Food Banks, FIND represents the Desert Community at regional, state, and national levels to advocate for the most vulnerable populations suffering from food insecurity. For the month of August, FIND Foodbank's collaboration with SoCalGas led to 2,530 one-on-one outreach opportunities to present SoCalGas's Customer Assistance Program information in 13 of the coverage areas they serve. This month the following coverage areas were visited: Cathedral City, Coachella, Desert Hot Springs, Indio, La Quinta, Mecca, North Palm Springs, Oasis, Palm Desert, Palm Springs, Rancho Mirage, Thermal, and Thousand Palms.

In the Eastern San Fernando Valley, SoCalGas has developed a collaborative

effort with El Nido Family Source Centers. El Nido is regarded as a nonprofit leader in Los Angeles – an integral part of the fabric of the communities it serves – providing critical social services in the most disadvantaged and under-resourced neighborhoods of LA County. With more than 90 years of experience and with programs that serve ethnically diverse clients of all ages – from newborns to toddlers to teens and into adulthood – El Nido transforms the lives of tens of thousands of vulnerable individuals across Los Angeles each year. The community they serve receives assistance from El Nido for the citywide Emergency Rental Assistance Subsidy Program and Temporary Rent Subsidy for tenants in the City of Los Angeles who are unable to pay rent due to circumstances related to the COVID-19 pandemic. In August, staff distributed information regarding SoCalGas’s Customer Assistance Programs to 95 households who received one-on-one meetings. During those meetings, staff shared SoCalGas Customer Assistance Program information and the various other services available for low-income families.

In the Southeast region of Los Angeles County, SoCalGas collaborates with Southeast Community Development Corporation (SCDC), a non-profit organization addressing the serious social and economic issues existing in the Southeast’s eight member cities of Bell, Bell Gardens, Commerce, Cudahy, Huntington Park, Maywood, South Gate, and Vernon. SCDC was created based on the belief that community problems must be solved by the community itself and is committed to utilizing resources within the community. With local funding

sources, SCDC has continued to be a strong investment in the communities it serves. SCDC has a history of managing community projects and producing positive results. It has organized bus shuttles for the cities of Montebello and Huntington Park, administered a federally funded home renovation project for the city of Huntington Park, administered a 2020 Census Questionnaire Assistance Center, distributed loans through the Small Business Micro Loan Program, administered a business assistance center, formed a Southeast Health Coalition, and co-sponsored a college scholarship program and college conference fair for students in the Southeast area. The organization has since expanded to the rest of the county and works as a resource in many different areas including education and enrollment of customers into SoCalGas's Customer Assistance Programs. For August, SCDC shared information on Customer Assistance Programs with 100 individuals through case management.

Since 1980, Inner City Law Center (ICLC), a non-profit law firm, has provided free legal services to the vulnerable residents of Los Angeles. ICLC promotes access to decent, safe, and fully habitable housing for the enormous number of homeless and working-poor families and individuals residing in Los Angeles' inner city neighborhoods. It is the only full-time provider of legal services headquartered on Skid Row, fighting for justice for low-income tenants, working poor families, immigrants, people who are living with HIV/AIDS or are disabled, and veterans. In August, through their collaboration with SoCalGas, information regarding SoCalGas's Customer Assistance Programs was distributed to 201

tenants in the new Rent Escrow Account Program (REAP) units and habitability-potential buildings.

SoCalGas has a collaboration with ONEgeneration, a non-profit focused on providing intergenerational care and services. Operating throughout the western San Fernando Valley, ONEgeneration serves a variety of constituents and communities. These range from low-income, homebound, and medically frail senior citizens to developmentally disabled or at-risk youth to infants and children up to six (6) years old. They also service diverse, multiethnic communities, with program participants speaking several languages. In August, ONEgeneration hosted or attended seven (7) community events where staff provided collateral materials and information about Customer Assistance Programs to attendees and assisted eight (8) clients with program enrollment. Their monthly newsletter was distributed electronically to approximately 9,500 households.

In 2021, SoCalGas also began working with Veterans Legal Institute. Based in Orange County, Veterans Legal Institute facilitates pro bono legal assistance to homeless, at-risk, disabled, and low-income current and former service members. Through their core values of outreach, compassion, leadership, empowerment, and quality advocacy, their organization aims to overcome barriers for veteran self-sufficiency. In August, a detailed message and link to SoCalGas's Customer Assistance Program's online applications were emailed to 201 Veterans Legal Institute clients.

In collaboration with SoCalGas, The Vietnamese Community of the Southern Californians (Viet SoCal) works to promote assistance programs to Vietnamese communities in Orange County and across Southern California. Viet SoCal publishes local Vietnamese news online, advocates for Vietnamese residents, and offers community-based programs. Viet SoCal shares customer assistance programs information at weekly English as a Second Language (ESL) and Citizenship and Social Benefits Workshops and at different community events in the Orange County region. In August, Viet SoCal also published information about Customer Assistance Programs daily in their newspapers, Nguoi Viet and VietMy.

SoCalGas Customer Assistance Programs began collaboration with MEND poverty (MEND). MEND established operations in Pacoima, where it continues to provide food, clothing, one-on-one case management and support services to low-income individuals and families. For 50 years, MEND has continuously served the most vulnerable in the community, including those who are homeless, unemployed/under-employed, very low income, and older adults. They also regularly provide CAP outreach through their Rental Assistance Appointments. In August, MEND hosted two (2) events reaching 343 people.

SoCalGas Customer Assistance Programs continues its collaboration with Goodwill Industries of Orange County. Goodwill works to enhance people's dignity and quality of life by strengthening their communities, eliminating their

barriers to opportunity, and helping them reach their full potential through learning and the power of work. Local Goodwill organizations are innovative and sustainable social enterprises that create job training programs, employment placement and other community-based programs by selling donated clothing and household items in more than 3,300 Goodwill stores. Goodwill of Orange County is helping SoCalGas Customer Assistance Programs by displaying CAP information in their stores and resource centers and educating their employees on these programs. In August, Goodwill of OC distributed customer assistance information to 81,867 customers.

SoCalGas has an ongoing collaboration with Foodbank of Santa Barbara County. Their mission is to end hunger and transform the health of Santa Barbara through good nutrition. The organization works to build food literacy and serves as the primary food resource during an emergency in Santa Barbara County. Through their collaboration with SoCalGas, CAP information is shared at various community events.

SoCalGas began a collaboration with PARS Equality Center in May 2022. Originally founded in 2010 in the San Francisco Bay Area, PARS Equality Center opened a second location in Sherman Oaks to help communities in the San Fernando Valley and surrounding areas. The organization primarily serves the Iranian and Persian-speaking population. PARS' multilingual staff include case managers and attorneys who provide a full range of professional social services

and legal representation. Social services provided include English as a Second Language classes, citizenship education classes, job search training programs, and financial assistance programs. PARS Equality Center provides SoCalGas Customer Assistance Programs information at their workshops and clinics held at their Sherman Oaks office.

SoCalGas began a collaboration with South County Outreach in July 2022. South County Outreach is in Irvine, CA, and has been helping the Orange County community since 1989. South County Outreach operates with three major tenets in mind: housing, food, and education. The organization provides homeless prevention and rapid re-housing services by offering rental and utility assistance as well as affordable housing to households who are homeless or at risk of being homeless. Their food program distributes over 700,000 pounds of emergency, non-perishable, and fresh food to over 6,000 residents annually. Additionally, the organization's educational programs help clients develop financial literacy and build professional skills to prevent homelessness and increase job opportunities. In August, South County Outreach held three (3) one-on-one case management meetings where they discussed SoCalGas's Customer Assistance Programs, provided brochures, and explained details of the programs. Additionally, 1,301 food pantry visitors received CAP information.

Starting in April 2024, SoCalGas began a collaboration with Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO). PPSSLO provides

emotional support, practical assistance, and connections to community resources from pregnancy through early childhood. PPSSLO's free services include classes and support groups and necessary items for pregnancy and early childcare. They are actively involved in community public health initiative supporting education on healthy pregnancies. In the month of August, PPSSLO provided customer assistance information to 145 clients during their client "Shopping" Appointments where clothing and diapers are distributed. PPSSLO also shared CAP information during 16 one-on-one meetings. This month, CAP information was also included within layette baby bags for families with new babies.

Beginning August 2024, SoCalGas began a new collaboration with Goodwill Central Coast. The non-profit organization has provided workforce services on the Central Coast for almost 90 years. Goodwill Central Coast's Opportunity Platform empowers individuals to reach their full potential and overcome barriers to success by providing them with the tools, resources, and guidance needed to achieve self-sufficiency. They follow a structured and empathetic approach that focuses on financial aspirations, job stability, income enhancement, and ultimately becoming debt-free. In August, Goodwill Central Coast shared CAP information at one (1) Food Distribution event.

Tribal Outreach Activity

In late 2022, SoCalGas began working with Perez Pacheco Consulting, a Tribal consultant, to assist with meeting Decision directives for Tribal outreach by

coordinating meetings with tribal leadership. Since establishing the collaboration, SoCalGas has begun coordinating and meeting with Federally and Non-Federally Recognized Tribes and Tribal community leaders. There are 19 Federally Recognized Tribes within SoCalGas's service territory, of which only 10 have residential gas service meters. SoCalGas's outreach efforts focus on working with tribal organizations and members to help build awareness on SoCalGas's Customer Assistance Programs (ESA Program, CARE, Medical Baseline, etc.) and build trust amongst the community despite the majority not having access to natural gas service.

SoCalGas engages in ongoing collaborative outreach efforts with Southern California Indian Center (SCIC). SCIC is a non-profit organization focused on serving and promoting self-sufficiency in American Indian, Alaskan Native and Native Hawaiian communities across Los Angeles, Orange, and Riverside Counties. Their constituency consists of the largest concentration of American Indian/Native Alaskans in the United States, covering over 350 tribal groups. They are particularly dedicated to supporting community efforts in workforce development, youth education, family support, and multimedia training. Details about specific events that occurred during August can be found in Appendix A.

Ventura County has a very large population of indigenous speakers (residents who speak neither English nor Spanish, but speak various indigenous languages, such as Zapoteco or Mixteco). The Mixteco Indigena Community Organizing

Project (MICOP) reports that 20,000 indigenous speakers reside in Ventura County. To reach out to these residents and customers – primarily farmworkers and persons with limited English proficiency – SoCalGas collaborates with MICOP to extend awareness of the CARE Program. MICOP provides ongoing awareness, and SoCalGas schedules periodic sponsored events to provide direct outreach. Due to the COVID-19 pandemic, MICOP has leveraged its radio resource and has provided information on customer assistance programs through their radio stations. In August, MICOP informed 87 community members on Customer Assistance Programs via phone calls and assisted eight (8) individuals in completing Customer Assistance Program applications in person at their offices.

In January 2023, SoCalGas began a collaboration with Indigenous Women Rising Orange County. The organization was founded in 2017 and serves the Native American population in Orange County. The organization aims to provide a safe space and resources from trusted grassroots community organizations. Indigenous Women Rising Orange County not only provides resources to address different service needs that indigenous women may need but incorporates Native American cultural perspectives and puts together events that promote Native American identity and wellness. The organization shares information on SoCalGas Customer Assistance Programs at community events which include Pow-Wows, Native family-oriented events, Native American Heritage month celebrations and community education workshops.

In February 2023, SoCalGas Customer Assistance Programs began a collaboration with Fernandeano Tataviam Band of Mission Indians (FTBMI) in San Fernando. The distinct community of the present-day FTBMI originated in the lineages, villages and culture of the pre-Mission period. The FTBMI is an independent nation, exercising its inherent sovereign authority over its tribal citizens and territory. FTBMI is assisting SoCalGas Customer Assistance Programs by providing information in their community events.

Beginning in April 2024, the SoCalGas Customer Assistance Programs initiated a collaboration with the Torres Martinez Desert Cahuilla Indians, located in Imperial and Riverside counties. The Cahuilla people have resided in Martinez Canyon since the early 19th century, following the unification of the Torres and Martinez reservations. The vision of the Torres Martinez Desert Cahuilla Indians is to foster educational and economic opportunities, enhance social services and improve overall life quality for its members and staff, thereby contributing to a cohesive community. The tribe aims to extend its outreach to tribal members within its lands and to off-reservation descendants in Los Angeles, Orange, Riverside and San Bernardino counties. In pursuit of this vision, the tribe plans to collaborate with local indigenous leaders and engage with both the Torres Martinez Desert Cahuilla Indians and the broader indigenous community during events across these regions. Additionally, they will act as a conduit, offering support to SoCalGas Customer Assistance Programs by sharing their program information within the community. In August, Torres Martinez sent email and

mail notifications about Customer Assistance Programs to 915 individuals and made one (1) social media post sharing CAP information with 1,400 individuals.

Disability Community Outreach

SoCalGas continues to work with organizations in the disability community such as Fiesta Educativa, an organization that focuses on helping Latino families that have family members with special needs. This organization performs disability outreach and community events in Los Angeles, Riverside, San Bernardino, and Orange Counties. The areas covered are Los Angeles, Arcadia, Whittier, Monterey Park, and San Gabriel. For the month of August, Fiesta Educativa held 10 events reaching 311 individuals with information about SoCalGas Customer Assistance Programs.

SoCalGas also has an ongoing collaboration with Blindness Support Services Inc. (BSS), an organization that has a specialized history of providing direct program services to individuals who are blind or visually impaired on a one-on-one basis. The organization provides assistance in Riverside and San Bernardino counties and works with individuals who have visual impairments to become more independent and adapt to the challenges they face. The counselors have been trained on the CARE and ESA Programs and have a plan in place to provide outreach and enrollment in SoCalGas's programs. Due to the COVID-19 emergency, Blind Support Services has changed its programming to provide one-

on-one assistance through mail and phone calls. BSS shared customer assistance program information with 54 senior and disability households for August.

In addition, SoCalGas works with Southern California Resource Services for Independent Living (SCRS-IL). A cross-disability, non-residential, disability rights organization, SCRS-IL empowers people with any disability to live full and independent lives by committing to building an inclusive community that recognizes the dignity, humanity and worth of all people. Through comprehensive Independent Living and Employment Services provided by well-trained staff, the unified center supports people with disabilities in transforming their lives through their own choices of how they live, work, and participate in their community. SCRS-IL serves community members in Downey, Pasadena, Arcadia, Pomona and San Bernadino. SCRS-IL is committed to the founding principles of independent living, self-advocacy and personal empowerment. During the month of August SCRS-IL disseminated CAP information at 10 events reaching a total of 1,473 individuals.

Frank D. Lanterman Regional Center (Lanterman) is one (1) of 21 regional centers in California that serve individuals with, or at risk for developmental disabilities and their families. Lanterman is a private, non-profit, that operates under contract with the State of California through the Departmental of Developmental Services. Lanterman offers lifelong services and support for approximately 11,500 individuals with developmental disabilities. Lanterman

Regional Center works together with clients, families, services providers, and communities to provide quality services and support that address an individual's unique strengths and needs. Lanterman's service area includes Hollywood-Wilshire, Central Los Angeles, Glendale, Burbank, La Cañada-Flintridge, La Crescenta and Pasadena. Lanterman holds training events for the following cultural groups throughout its service area: Korean, Filipino, Armenian and Hispanic. Most of the clients are at or below the national poverty level. Through the SoCalGas collaboration, CAP information is provided to all individuals seeking assistance through the Lanterman Regional Center. For the month of August, Lanterman held two (2) virtual events, sharing Customer Assistance Program information with 104 viewers. In addition, Lanterman attended four (4) in person-events, sharing Customer Assistance Program with 226 individuals.

Based in the City of Los Angeles, Disability Community Resource Center (DCRC) collaborates with SoCalGas to further their mission of supporting peer-led programs and services for people with disabilities. The organization is a Center for Independent Living, imparting to its constituents self-determination, accessible styles of living, and the fullest possible participation in community life. Among its initiatives, DCRC recruits persons with disabilities as staff members, assists with coordinating events and activities for local disability communities, and advocates public policy eliminating discrimination or other barriers for persons with disabilities. In August, DCRC staff distributed Customer Assistance Program information at five (5) weekly food distribution events to 131 individuals

with their fresh produce. The organization also discussed and provided information on income qualified programs through case management, educating 62 members.

In May 2023, SoCalGas customer assistance programs started a collaboration with South Central Los Angeles Regional Center (SCLARC). SCLARC is a private, non-profit organization that is a comprehensive resource for evaluation, diagnosis, treatment, advocacy, and support for people diagnosed with developmental disabilities. SCLARC serves the communities of South Los Angeles, Watts, Leimert Park, Florence/Firestone, West Adams, and the cities of Bell, Bell Gardens, Compton, Cudahy, Downey, Huntington Park, Lynwood, Maywood, Vernon, South Gate, North Carson, Gardena, and Paramount. SCLARC works to ensure that eligible individuals receive support to enjoy the highest quality life possible in their community. SCLARC provides customer assistance programs information to their community members through various methods. For August, SCLARC made two (2) social media posts and sent out CAP information via text messages reaching 1,223 families. They also shared CAP information with 60 families through one-on-one case management.

In February 2023, SoCalGas Customer Assistance Programs began a collaboration with Deaf Latinos y Familias in Los Angeles. Deaf Latinos y Familias mission is to promote awareness of the Latinx cultures to children who are deaf or hard of hearing, deaf adults, non-verbal, and community members by

providing families resources and American Sign Language classes in Spanish to bridge the communication gap. Deaf Latinos y Familias is assisting SoCalGas Customer Assistance Programs by distributing information in American Sign Language at community events and providing information through their social media platforms. In August, eight (8) social media posts were made with customer assistance programs information reaching 473 people.

In February 2023, SoCalGas Customer Assistance Programs also began a collaboration with Greater Los Angeles on Deafness (GLAD). GLAD's goal is to protect the civil rights and ensure equal access to all of life's opportunities for the deaf, hard of hearing, deafblind, and deaf disabled communities in particular areas of California, including the counties of Los Angeles, Orange, Kern, Ventura, Santa Barbara, San Bernardino, Riverside, and San Luis Obispo. GLAD is assisting SoCalGas Customer Assistance Programs by providing information in American Sign Language in their appointments, website, and YouTube channel. They will also post information in their social media outlets. For August, GLAD shared information on Customer Assistance Programs through social media channels making three (3) posts and reaching 1,024 individuals.

SoCalGas Customer Assistance Programs collaborates with OC Autism Foundation (OCAF). OCAF directly impacts the lives of children and adults who are affected by autism spectrum disorder. OCAF's goal is to educate, empower & employ individuals affected by Autism and other related disabilities along with

their families. Services include testing for early identification and intervention, direct speech therapy services, education and training for parents, caregivers, and providers, vocational and independent living skills for adults, and advocacy for early intervention, school, medical and community programs and services. The organization promotes awareness of SoCalGas's Customer Assistance Programs through various community events. In August, OCAF distributed CAP information to over 350 contacts through their crisis call line.

Details regarding specific disability events that took place during the month of August can be found in Appendix A.

Outreach by Field Employees

Field service employees continue to distribute CAP brochures to customers when entering customer premises. Throughout the year, the CAP Outreach Team has distributed supplemental deliveries to individual bases as requested. SoCalGas launched an automated system that allows operating bases to request CAP brochures directly from the CAP Outreach Team, which continued through August. This option is in addition to the regular system-wide semi-annual deployment of CAP brochures to operating bases.

1.2.3. Managing Energy Use

Throughout the ESA Program enrollment and assessment process, program representatives discuss energy use with customers to tailor delivery of energy education to each individual customer. For example, educating the customers on

recommended thermostat settings allows their homes to remain comfortable, decreases their energy usage and reduces furnace maintenance. Customers are also provided guidance on various energy industry labels such as EnergyGuide and ENERGY STAR which may assist customers in determining the appropriate appliances for their home. These and many other details and tips are offered through verbal discussions and either a physical Energy Education Guide or an online version of the Energy Education Guide.

1.2.4. Services to Reduce Energy Bill

Prior to ESA Program enrollment, customers are informed of the potential energy and bill savings that they would benefit from by having their home serviced by an ESA Program contractor. As mentioned above, throughout enrollment, assessment, and energy education, customers are informed of ways to reduce their energy use and energy bills. In addition to discussing the benefits of the ESA Program, customers are also informed of other customer assistance programs including CARE, which provides a 20% discount on their energy bill. Finally, the principal benefit of installing ESA Program measures is to reduce energy consumption and provide bill savings.

1.2.5. Additional Activities

No additional activities to report.

1.3. Leveraging Success Evaluation, Including California Department of Community Services & Development (CSD)

In 2024, leveraging opportunities with municipalities and water agencies remains a high priority in providing comprehensive energy savings to joint customers, especially for those customers not in a joint IOU service territory. SoCalGas provides administrative and co-funding opportunities to electric and water providers who might otherwise not offer these energy savings measures.

Water leveraging agreements provide the ability for water agencies to capture water savings through co-funding opportunities. Year-to-date, \$87,195 has been co-funded to support the installation of High-Efficiency (HE) clothes washers and other related water measures. Some water agencies also co-fund low-flow shower heads, faucet aerators, thermostatic shower valves and tub spouts. The participating water agencies include:

- Eastern Municipal Water District
- Fontana Water Company³
- Liberty Utilities, formerly Park Water Company⁴
- Metropolitan Water District (MWD)
- San Gabriel Valley Water Company⁵
- California American Water
- Anaheim Public Utilities
- Moulton Niguel Water District
- Rancho California Water District

³ Fontana Water Company serves the following communities: Fontana, Rialto, Rancho Cucamonga, Ontario, and unincorporated areas of San Bernardino County.

⁴ Liberty Utilities, formerly Park Water Company, serves the Compton/Willowbrook, Lynwood, and Bellflower/Norwalk water systems.

⁵ San Gabriel Valley Water Company serves the following communities: Arcadia, Baldwin Park, El Monte, Industry, Irwindale, La Puente, Montebello, Monterey Park, Pico Rivera, Rosemead, San Gabriel, Santa Fe Springs, South El Monte, West Covina, Whittier and unincorporated portions of Los Angeles County, in the communities of Bassett, Hacienda Heights, Los Nietos and South San Gabriel.

For the purpose of helping mitigate the impact of drought in the state, SoCalGas entered into an agreement with Metropolitan Water District (MWD) to provide installations of cold-water measures such as premium efficiency toilets and smart irrigation controllers through SoCalGas’s ESA Program. These measures will be provided to SoCalGas customers in MWD’s territories until December 31, 2024, or budget exhaustion.

SoCalGas also has a collaboration with Los Angeles Department of Water & Power (LADWP) to install water measures such as premium high efficiency toilets (0.8 gallons per flush to replace existing toilets with 1.6 gallons per flush or higher), HE clothes washers, faucet aerators, low flow shower heads, thermostatic shower vales, and tub spouts.

Water Agency	Number of Units Served
Los Angeles Water and Power	317

In addition to the water leveraging opportunities, SoCalGas is working with municipal electric providers through the ESA Program. SoCalGas administers programs for the following municipal electric providers:

- Anaheim Public Utilities
- Pasadena Water and Power
- Riverside Public Utilities

Providers have reported 2024 activity noted below. Some of the electric measures installed include LEDs, Smart Power Strips, Torchiere Lamps, A/C Tune-ups, Refrigerator Assessment, Duct Testing & Sealing and Room A/C Replacement. Qualifying measures vary per electric provider and availability of funding.

Municipal Electric Provider	Participating Customers
Anaheim Public Utilities	488
Pasadena Water and Power	4
Riverside Public Utilities	277
Total	769

1.3.1. Please provide a status of referrals, leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA Program and CARE. What new steps or programs have been implemented? What were the results in terms of new enrollments? For example, include efforts for DAC-SASH, Affordable Broadband and Lifeline. Also requested to provide info on coordination with the TECH program.

SoCalGas continues to explore opportunities to collaborate with various organizations and key stakeholders, including the California Department of Community Services & Development (CSD), to leverage program enrollment. On April 2, 2019, SoCalGas and CSD executed a Low-Income Weatherization Program (LIWP) cost reimbursement agreement for installation of qualifying ESA Program measures to eligible customers.

1.4. Workforce Education and Training

1.4.1. Please summarize efforts to improve and expand ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

SoCalGas provides two (2) areas of training: Enrollment and Assessment (E&A) and ESA Program Field Operations. In response to COVID-19 restrictions, SoCalGas completed development of an online E&A curriculum in May 2020. Implementation of the curriculum as well as online testing began in June 2020. SoCalGas began presenting field operations training online in September 2020

and is continuing to address certain challenges due to the technical nature of the subject matter.

The year-to-date training results are as follows.

SoCalGas Enrollment and Assessment Training					
	Q1	Q2	July	August	Total
Attended Class	88	63	16	36	203
Tested	88	63	16	36	203
Passed	66	39	9	24	138
Pass Rate	75%	62%	56%	67%	68%

SoCalGas Field Operations Training										
Class Type	Q1		Q2		July		August		YTD Total	
	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students
Wx / NGAT Initial	3	26	1	2	0	0	2	7	6	35
HVAC Initial	2	16	3	12	0	0	2	9	7	37
Wx / NGAT Refresher	3	31	1	10	0	0	2	34	6	75
HVAC Refresher	2	6	2	25	0	0	2	38	6	69
Grand Total	10	79	7	49	0	0	8	88	25	216

In addition, SoCalGas is also working directly with Strategic Energy Innovation (SEI) Career Workforce Readiness (CWR) program to find ways to leverage the Workforce Education & Training (WE&T) program by creating training programs as well as seek out and hire those within the Disadvantaged Communities. The CWR program’s primary objective is to prepare and place disadvantaged workers for the energy efficiency workforce. CWR will target workers in disadvantaged areas with specific training, as well as partner with organizations that provide job-related training.

1.5. Studies and Pilots

1.5.1. ESA Program Studies

2025 Low Income Needs Assessment (LINA) Study

The Low-Income Needs Assessment (LINA) is a mandated study required to be completed every three (3) years per AB 327 and PUC Sec. 382(d). SoCalGas is the Statewide lead for the 2025 study. The 2025 LINA is focused on understanding customer behavior for both low and heavy users. The statewide team and Energy Division (ED) representative reached out to the Low Income Oversight Board (LIOB) and presented the initial research questions for the study and had follow up discussions with the LIOB and ED. In June 2023, the ED approved the scope of work for the study, and the statewide team finalized solicitation materials for the Request for Proposal (RFP). Proposals received by August 8 were scored and discussed by the statewide study team and representatives from ED and LIOB. On August 31, ED determined the winning bidder. Contract negotiations were completed with the selected bidder, Evergreen Economics. The 2025 LINA Study Kick-off meeting was held on January 9, 2024. The focus was on lessons learned from past LINA studies and expected research challenges. SoCalGas delivered the first anonymized data request to Evergreen to conduct their characterization study, however only about 25% of the number of customers was expected in the dataset. Evergreen shared the draft findings on secondary market characterization for review and how these insights will influence our future research tasks, such as developing customer survey questions, sampling, and conducting focus groups. It's important to note that

many of the characteristics are likely correlated (e.g., home type and home size, or renter status and home type).

Categorical Eligibility Study

The IOUs operate three (3) energy assistance programs for income qualified households that allow for categorical enrollment. The three (3) programs include two (2) reduced rate programs, the CARE and FERA programs, as well as the direct install ESA Program.

Categorical programs are means-tested low-income assistance programs⁶ in which the customer's income is verified by the appropriate state and federal agencies. All low-income programs allow categorical program participations to be eligibly enrolled.

The purpose of the Categorical Eligibility study is to evaluate relevant categorical programs and analyze how the eligibility requirements and process of the categorical programs align with the income guidelines of the ESA Program, CARE and FERA.

The statewide Study Working Group finalized the Scope of Work for the study and the Request for Proposal (RFP) was published in February 2022. The IOUs and ED scored all proposals and selected Evergreen as the consultant for this

⁶ See Public Assistance Programs via: [California Alternate Rates for Energy CARE | SoCalGas.](#)

project through a competitive bidding process. SDG&E is the lead utility of this study. The study was kicked off in July 2022. Evergreen proposed the work plan to the IOUs on August 31, 2022. The comments on the Categorical Study webinar were addressed in the month of September. Evergreen delivered a first draft to the IOUs in early December.

In January 2023, Evergreen prepared a memorandum that presented the Categorical Eligibility Study preliminary analysis results. This memo provided tentative results and recommendations from an on-going study of categorical eligibility options for the CARE the ESA Program. Eligibility requirements and verification processes for 17 third-party programs that serve low-income households in California have been examined and compared to CARE and ESA Program. Evergreen presented the draft report via public webinar on May 23, 2023, and also presented on the report at the June 15, 2023, LIOB meeting. The final report was posted on June 30, 2023. The deadline to submit the joint-IOU Advice Letter (AL) was extended to October and was submitted on October 13, 2023. On October 20, the AL was suspended by the ED for 120 days. On March 4, 2024, the AL was suspended by the ED for an additional 180 days to allow more time to review.

Non-Energy Impacts (NEI) Study

D.21-06-015 authorized a NEI study with a budget of \$500,000 and directed the ESA Program Working Group (ESA WG) to provide inputs on study scope. A

Tier 1 AL was subsequently submitted jointly by PG&E, SCE, SDG&E and SoCalGas, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration. The primary objective of the NEI Study is to assess and quantify health, comfort and safety impacts as a result of ESA Program treatments.

Competitive solicitation for the study concluded in December 2023 and Evergreen Economics was selected to conduct the study. A public workshop took place on July 8, 2024, to officially launch the project. The study is anticipated to conclude by June 2025. At present, Evergreen is incorporating comments received from the study group and is planning the next steps for testing multiple survey question types for the pretest survey.

ESA Program/CARE Study Working Group

D.12-06-015 authorized the formation of a statewide Study Working Group for the ESA Program and CARE.⁷ Working Group membership is composed of IOU representatives, ED staff and no more than two (2) representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA Program and CARE and providing feedback on study deliverables.

⁷ D.21-06-015, OP 176.

1.5.2. ESA Program Pilots

ESA Program Pilot Plus/Deep

Please refer to Section 1.1.1 above regarding ESA Program Pilot Plus/Deep.

1.6. Miscellaneous

No additional items to report.

2. CARE PROGRAM EXECUTIVE SUMMARY

2.1. CARE Program Overview

2.1.1. Please provide CARE Program summary costs.

CARE Budget Categories	2024 Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$4,500,599	\$2,202,680	49%
Processing, Certification and Verification	\$2,548,629	\$1,419,995	56%
Information Tech./Programming	\$1,117,055	\$651,322	58%
Pilots	--	\$(2,015)	N/A
CHANGES	\$437,502	\$356,646	82%
Studies	--	\$25,541	N/A
Regulatory Compliance	\$608,606	\$175,259	29%
General Administration	\$1,170,723	\$720,905	62%
CPUC Energy Division Staff*	\$81,955	\$11,751	14%
Total Expenses	\$10,465,069	\$5,562,085	53%
Subsidies and Benefits	\$142,032,348	\$122,671,695	86%
Total Program Costs and Discounts	\$152,497,417	\$128,233,780	84%

* Includes expenses recorded in error which will be corrected in next month's report.

2.1.2. Provide the CARE Program enrollment rate to date.

CARE Enrollment		
Participants Enrolled	Eligible Participants	Enrollment Rate
1,757,867	1,639,673	107%

CARE My Account Activity & Enrollments

CARE Program enrollment is integrated within My Account and applications are processed in real-time.⁸ Once logged into My Account, customers receive message center alerts notifying them that they can apply to the CARE Program if they are eligible, or that they are due for recertification or post-enrollment verification (PEV), depending on their CARE status. Customers may then visit a dedicated CARE Program page within My Account where application processes including enrollment, recertification and PEV are available in English and Spanish. CARE customers may also opt-out of the program if they no longer qualify.

This implementation has increased CARE enrollments, reduced manual processing of applications, and improved customer service by providing real-time status updates and application confirmation. Since its inception, there have been 441,048 successful enrollments, 219,455 recertifications, 12,421 post-enrollment verifications and 40,893 opt-outs. Activity for August is as follows:

CARE My Account Activity			
	Transactions	Approved	% Approved
Self-certification	6,824	5,804	85%
Re-certification	4,055	3,868	95%
PEV	480	480	100%
Customer opt-out	208	N/A	N/A

⁸ D.17-12-009 at 45-46 and OP 2.

CARE CSR Enrollment Initiative

In its PY2015-2017 Application, SoCalGas requested CARE enrollment through Customer Service Representatives (CSRs) when customers call the Customer Contact Center (CCC) to turn-on or back-on service, or to make payment arrangements. D.16-11-022 was issued in November 2016 and in January 2017, SoCalGas's CARE and IT departments began the planning, design, and creation of a CARE template adjacent to both the turn-on and payment extension templates and used specifically by the CCC. Thorough testing, and training of the CSRs took place during the fourth quarter of 2017. CSRs began taking CARE applications over the phone at midnight on February 23, 2018. On September 23, 2023, system enhancements were implemented to allow live CSR CARE enrollments over the phone outside of turn on services, back on services, and payment arrangements to further improve the customer experience.

During the month of August 2024, CSRs successfully enrolled 11,957 customers in CARE. An additional 2,319 customers preferred to receive a CARE application in the mail. Through this effort, CARE enrollment from inception via the CCC is at 830,808 with an additional 268,601 mailed applications.

There have been no issues reported; however, SoCalGas's CARE department will continue to obtain feedback from the CCC regarding this

process. Any issues or concerns reported by the CSRs will be reviewed, and where needed, process changes will be implemented to support an even greater customer experience.

CARE Recertifications

To encourage recertification onto the CARE Program, SoCalGas notifies customers by mail, email, and SMS, if available, as their recertification date approaches. If the customer does not renew their certification, SoCalGas mails a second request. Customers are given 90 days to respond and complete the request. During the month of August, SoCalGas processed a total of 4,195 on-line renewals.

CARE Probability Model Updates

SoCalGas has been continuously monitoring, evaluating and improving its probability model performance. As the product of Machine Learning Model Operations, the CARE probability model enables continuous learning of historical CARE customer verification outcomes. A variety of automation methods were applied to implement the model for operations.

Compared to the last model implemented in February 2023, since March 2024, the CARE model features include: 1) term usage replaced bill amount due the high winter bill season in 2023 heavily impacting the sp-score; 2) model retrained using the latest complete historical data with 2.1 million historical CARE accounts; 3) a boost in model accuracy from 0.68

to 0.76 (model performance is considered solid when accuracy is above 0.7); 4) Model auto refresh performs a grid search to find the best hyperparameters automatically.

In March 2024, SoCalGas continued its diligent efforts in improving its probability model performance for the CARE program. The focus remains on precision and accuracy to enable eligible customers to receive the benefits they deserve while minimizing errors. In this latest update, the normalized score thresholds for triggering a recertification or verification were modified to be more accurate. After this change, an annual verification rate of 4% of CARE customers are flagged for verification, improving accuracy, and supporting program requirements.

In June 2024, the CARE probability model was migrated from a Hub model to an AWS cloud environment. This migration allows SoCalGas to leverage modern processes and store a history of runs and results in the cloud for easy analysis. All of the historical data and model results can now be easily stored, and automatic notifications will be sent to the data team whenever metric thresholds have been crossed.

2.2. Marketing & Outreach

2.2.1. Discuss utility marketing activities and those undertaken by third parties on the utility's behalf.

CARE Emails & Enrollments

Given the growing number of customers with registered email addresses on file, SoCalGas emphasizes email communication for its cost-effectiveness, efficiency, and timeliness. In August, the focus was on reaching non-CARE customers with a high probability of qualifying for the program. Approximately 15,529 emails were sent to new customers in specific ZIP codes, resulting in 927 enrollments. Additionally, approximately 20,436 emails were sent to existing SoCalGas customers who may qualify for the CARE program, with 3,474 customers enrolling through the provided link.

To maintain program participation, SoCalGas conducts monthly re-application outreach to recapture customers who have fallen off the CARE program. Approximately 18,664 emails were sent in August, encouraging customers to re-apply. Of these, 1,087 customers successfully re-applied online using the provided webpage link.

CARE Text Messages & Enrollments

SoCalGas sends the CARE link via text message to customers with valid mobile phone numbers encouraging them to apply online. In August, SoCalGas sent approximately 69,305 text messages to new customers, existing customers not on

CARE, and customers needing to recertify to remain on the program. A total of 936 enrollments were generated from text messages sent.

CARE Direct Mail Activity & Enrollments

During August, SoCalGas sent approximately 16,122 direct mail letters to new customers likely to be eligible for the CARE program, encouraging them to enroll online. SoCalGas also mailed approximately 25,000 letters to customers not currently enrolled on CARE but with a high probability of qualification, encouraging them to enroll online. Additionally, to reach customers who previously participated in the CARE program but failed to recertify, SoCalGas sent direct mail letters encouraging them to re-apply online and renew their monthly bill discount. In August, approximately 21,872 letters were mailed to customers who did not renew their CARE eligibility.

Since April 2019, SoCalGas no longer includes paper applications with direct mail marketing campaigns. Instead, the letters direct customers to apply online, resulting in 2,885 online enrollments processed in August. These enrollments were generated when customers organically searched for and visited the CARE homepage.

CARE Bill Inserts

SoCalGas did not send a Bill Insert in August. However, there have been 981 enrollments from previous Bill Inserts sent this year.

CARE Social & Mass Media Campaign

SoCalGas has recently modified its social media strategy. Instead of scheduling posts around specific dates, its advertising agency now runs ads consistently throughout the month to maintain a continuous presence on social media platforms. This adjustment allows for ongoing engagement with our audience and keeps our messaging visible and impactful. SoCalGas remains committed to optimizing our social media outreach efforts to effectively communicate with the community.

SoCalGas posted CARE program social media posts to Meta sites (Facebook and Instagram) in August. The posts reached approximately 2.26 million unique viewers and generated 41,830 link clicks for both the general and Hispanic/Latino market year-to-date. CARE program posts were optimized for clicks, as the goal is conversions.

2.2.2. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

CARE Third-Party Enrollments & Outreach

SoCalGas employs third-party bilingual (English and Spanish) contractors to canvass targeted neighborhoods to enroll customers in CARE. These canvassers generated 1,287 approved enrollments in August.

In addition to canvassers, CBOs and FBOs constitute a key component of the grassroots tactics. These organizations serve as trusted sources of information on

the CARE Program and provide the community with information on enrollment. If a customer is already on CARE, these organizations remind customers to recertify when notified. During the pandemic, these community partners became even more important to help reach customers to obtain information on SoCalGas's assistance programs, and many CBOs have modified their outreach procedures to comply with COVID-19 related recommendations and mandates to continue to serve those in need. For a partial list of the organizations, their primary focus, and the counties and communities they serve, please refer to Section 1.2.2 above.

CARE Data Sharing

To maximize new CARE enrollments and to retain customers already participating in CARE, SoCalGas shares customer enrollment information with other utilities such as SCE, SDG&E and PG&E. During the month of August, 2,614 customers were enrolled in SoCalGas's CARE Program as a result of inter-utility data sharing activities. Additionally, CARE shares data with internal programs such as SoCalGas's ESA Program and the Gas Assistance Fund (GAF). Intra-utility efforts in August generated 1,479 CARE enrollments. Coordinating the CARE Program with other related low-income programs not only results in supporting program participation rates, but it also helps increase Post Enrollment Verification (PEV) activities when customer information is shared with programs such as the Low-Income Home Energy Assistance Program (LIHEAP). Since LIHEAP requires upfront proof of income and is a qualifying Categorically

Eligible program, once CARE receives LIHEAP customer data, those customers are considered automatically eligible and their “pre-enrollment verification” is used by SoCalGas to meet CARE’s PEV requirements. There were 109 customers enrolled through leveraging during the month of August.

California Lifeline

On April 14, 2020, SoCalGas received a request from the Energy Division (ED) to incorporate co-marketing of the California Lifeline program as part of increased CARE outreach marketing initiatives responding to COVID-19. As directed by the ED, new CARE marketing and outreach materials, wherever feasible and appropriate, promoted discounted phone services and referred SoCalGas customers to California Lifeline at <https://www.californialifeline.com/en>.

In August, SoCalGas continued to display the California Lifeline web link provided by the ED on its CARE webpage. The placement aligns with SoCalGas’s CARE outreach and marketing strategy, directing traffic from all media, including social media and print campaigns, to the CARE webpage. This placement optimally positions the California Lifeline information, allowing for broader awareness.

Additionally, in August, SoCalGas sent emails to new customers, existing customers not on CARE, and customers needing to re-apply for CARE, including

information about California LifeLine.

2.3. CARE Recertification Complaints

2.3.1. Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

There were no recertification complaints in the month of August.

2.4. CARE Studies and Pilots

2.4.1. CARE Program Studies

2025 Low Income Needs Assessment (LINA) Study

See Section 1.5.1 above.

Categorical Eligibility Study

See Section 1.5.1 above.

2.4.2. CARE Program Pilots

There are currently no CARE pilots.

2.5. Miscellaneous

2.5.1. CARE Program PEV Freezes

SoCalGas discontinues generating recertification and verification requests to customers directly affected by emergency events as defined in Emergency Proclamation(s). CARE customers directly affected are not subject to eligibility

recertification and verification and are not subject to removal from CARE until one year following the issuance of an Emergency Proclamation, unless extended by SoCalGas or the Commission.

CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	Disaster Name	Affected Areas or ZIP Codes	Proclamation End Date
August 19, 2023	Hurricane Hilary	Fresno, Imperial, Kern, Los Angeles, Orange, Riverside, San Bernardino, San Diego, Tulare and Ventura counties.	August 19, 2024
February 4, 2024	Early February 2024 Storms	Los Angeles, Orange, Riverside, San Bernardino, San Luis Obispo, Santa Barbara and Ventura counties	February 4, 2025

2.5.1. CARE Fixed Income

CARE Fixed Income Households New Enrollments		
	August 2024	YTD
Fixed Income Households	41	30,395

3. APPENDIX A – CUSTOMER ASSISTANCE PROGRAM OUTREACH EVENTS

CBO Outreach Events

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 1 (Chinatown Service Center)	National Night Out	Mary Van Dyke Park- South El Monte	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 1 (South County Outreach)	Email Outreach	Newsletter Sent to Clients	CBO staff provided information regarding SoCalGas' Customer Assistance Programs via email newsletter. CAP information was distributed to approximately 4,182 recipients.
August 1 (Chavez Radio Group)	Cuadrilla De La Semana	KMYX La Campesina 92.5 Bakersfield	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees.
August 1 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees.
August 1 (FoodShare of Ventura County)	Senior Kit Distribution	St Thomas Aquinas-Ojai	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 64 attendees
August 1 (FoodShare of Ventura County)	Senior Kit Distribution	Grace Bible- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 84 attendees
August 1 (Inner City Law Center)	Legal Clinic	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 6 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 1 (LIFT-LA)	LIFT Program - Introduction to Credit Financial Workshop – English	Virtual on Zoom	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 17 attendees
August 1 (NewStart Housing)	YMCA-Back to School Event	Maywood	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 325 attendees
August 1 (ONEgeneration)	ONEgeneration Monthly Newsletter	ONEgeneration (virtual)	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 9500 attendees
August 1 (The Link)	Community Resource Fair	Buenaventura Ranch- Nipomo	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees
August 2 (FoodShare of Ventura County)	Senior Kit Distribution	Rodney Fernandez- Santa Paula	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 78 attendees
August 2 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 19 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 2 (Chavez Radio Group)	Cuadrilla De La Semana	KUFW La Campesina 106.3 Fresno	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees.
August 2 (SCG CAP Team)	National Night Out at Schabarum Park	Hacienda Heights	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 400 attendees.
August 2 (FoodShare of Ventura County)	Senior Kit Distribution	St Francis Assisi-Fillmore	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 49 attendees
August 2 (LIFT-LA)	LIFT-LA Back-to-School Event	In-Person at Magnolia Office-Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 80 attendees
August 2 (ONEgeneration)	L.A. Care Family Event	Panorama City	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 8 attendees
August 2 (Worksite Wellness)	WWLA Project Access Presentations Mental Health	Catholic Charities-Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 3 (SCG CAP Team)	OC Children's Expo	Cedar Glen Park-Cypress	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 350 attendees.
August 3 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 31 attendees.
August 3 (SCG CAP Team)	St. Francis Back to School Event	Los Angeles	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 1,000 attendees.
August 3 (Chinatown Service Center)	29th Annual Pride of the Valley	City of Baldwin Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 80 attendees
August 3 (Chinatown Service Center)	CAMS Chinese American Military Support	Police Academy-Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees
August 3 (MEND)	Door to Door Canvassing	Sylmar	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 6 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 3 (NewStart Housing)	Date Street Community Yard Sale	Fontana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees
August 3 (ONEgeneration)	Parks Chapel AME Backpack Giveaway Event	San Fernando	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees
August 4-10 (VietSoCal)	Gas Assistance Fund Applications	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 4 attendees.
August 5 (Catholic Charities of Orange County)	St. Boniface Church Food Distribution	Anaheim	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 700 attendees.
August 5 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 23 attendees.
August 5 (CFS Promotores)	Outreach	Salvation Army- San Luis Obispo Foodbank	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 12 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 5 (SCG CAP Team)	Free Food Market- Venice Family Health Center	Inglewood	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 250 attendees.
August 5 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.
August 5 (FoodShare of Ventura County)	Senior Kit Distribution	Salvation Army- Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 43 attendees
August 5 (FoodShare of Ventura County)	Senior Kit Distribution	Centro Cristiano- Santa Paula	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 34 attendees
August 5 (SBSS)	Congregate Meal	255 S Hill St, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees
August 5 (SBSS)	Congregate Meal	1709 W 8th St Unit, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 5 (SBSS)	Congregate Meal	1711 W 3rd St, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees
August 5 (SBSS)	Congregate Meal	1021 N Alvarado St, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees
August 6 (Pars Equality Center)	Outreach during Workshop on Public Benefits	Pars Equality Center, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 28 attendees.
August 6 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees.
August 6 (CFS Promotores)	Outreach	St. Joseph's Church-Nipomo	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 174 attendees.
August 6 (SCG Northwest Regional Public Affairs)	Wilmington National Night Out	Wilmington	SCG staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 6 (SCG CAP Team)	Salvation Army LA Red Shield Back to School Event	LA Red Shield Community Center- Los Angeles	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 150 attendees.
August 6 (SCG CAP Team)	Garden Together Day-Venice Family Health Center	Santa Monica, CA	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 40 attendees.
August 6 (Chinatown Service Center)	National Night Out	Monterey Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees
August 6 (FoodShare of Ventura County)	Senior Kit Distribution	Fillmore Active Adult Center- Fillmore	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 154 attendees
August 6 (FoodShare of Ventura County)	Senior Kit Distribution	Clinicas (Gonzales)- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees
August 6 (Inner City Law Center)	TDP Legal Clinic	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 4 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 6 (NewStart Housing)	Bell National Night Out	Bell	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 500 attendees
August 6 (ONEgeneration)	National Night Out Event (Sun Valley Recreation Center)	Sun Valley	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 67 attendees
August 6 (SCDC)	Bell Tech Center	Bell	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees
August 6 (Worksite Wellness)	WWLA Health Presentation: Employee Wellbeing Program	Piece By Piece- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 17 attendees
August 6 (Worksite Wellness)	WWLA Project Access Presentations re: Mental Health/Anxiety	Catholic Charities- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees
August 7 (Catholic Charities of Orange County)	Mexican Consulate Resource Table Event	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 7 (CFS Promotores)	Outreach	Walmart- Arroyo Grande	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 120 attendees.
August 7 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 16 attendees.
August 7 (SCG CAP Team)	Homeless Connect Day-Venice Family Health Center	Chuck Lore Rose Health and Wellness Center- Venice	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 400 attendees.
August 7 (FoodShare of Ventura County)	Senior Kit Distribution	Pleasant Valley Apartments- Camarillo	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 186 attendees
August 7 (FoodShare of Ventura County)	Senior Kit Distribution	Faith Lutheran- Moorpark	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 37 attendees
August 7 (SBSS)	Food Bank	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 131 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 8 (Catholic Charities of Orange County)	St. Barbara Parish Presentation	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 56 attendees.
August 8 (Chavez Radio Group)	Cuadrilla De La Semana	KMYX La Campesina 92.5 Bakersfield	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees.
August 8 (CFS Promotores)	Outreach	Oceano Community Center School	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 450 attendees.
August 8 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 19 attendees.
August 8 (SCG CAP Team)	Free Food Market- Culver City- Venice Family Health Center	Culver City	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 150 attendees.
August 8 (FoodShare of Ventura County)	Senior Kit Distribution	BGC Simi- Simi Valley	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 158 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 8 (FoodShare of Ventura County)	Senior Kit Distribution	Willett Ranch-Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 26 attendees
August 8 (LIFT-LA)	LIFT Program - Introduction to Credit Financial Workshop – Spanish	Virtual on Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 26 attendees
August 8 (LIFT-LA)	LIFT Entrepreneurs – Informational Workshop	In-Person at Magnolia Office-Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees
August 8 (MEND)	Door to Door Canvassing	San Fernando	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 118 attendees
August 8 (NewStart Housing)	Huntington Park Non-profit Roundtable Meeting	Huntington Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 15 attendees
August 8 (The Link)	Open House	Paulding Middle School- Arroyo Grande	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 15 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 8 (The Link)	FIT School Supply Giveaway	Oceano Community Center- Arroyo Grande	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees
August 8 (Worksite Wellness)	WWLA Third Annual Para Tu Salud Conference, Providing Health Education Programs for Promotoras	The California Endowment- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 207 attendees
August 9 (Chinatown Service Center)	Community Movie Night	Alpine Recreation Center- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 55 attendees
August 9 (Chavez Radio Group)	Cuadrilla De La Semana	KUFW La Campesina 106.3 Fresno, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees.
August 9 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees.
August 9 (SCG Northwest Regional Public Affairs)	Wilmington YMCA Back to School Extravaganza	Wilmington	SCG staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 2,000 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 9 (SCG CAP Team)	Children's Health Day-Venice Family Health Center	Hawthorne	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 400 attendees.
August 9 (LIFT-LA)	Food Distribution	In-Person at Magnolia Office- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees
August 9 (MEND)	Door to Door Canvassing	Panorama City	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 89 attendees
August 10 (Chinatown Service Center)	City of Arcadia Health Fair	Arcadia Community Center- Arcadia	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees
August 10 (Pars Equality Center)	Outreach during Computer Workshop	Pars Equality Center- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees.
August 10 (Catholic Charities of Orange County)	Christ Cathedral Event	Garden Grove	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 202 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 10 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 27 attendees.
August 10 (Southeast Regional Public Affairs)	2 nd Back to School Bash hosted by Anaheim Councilmember Carlos Leon	Anaheim	SCG staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 500 attendees.
August 10 (SCG CAP Team)	Dodger Days- Hawthorne	Hawthorne	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 340 attendees.
August 10 (SCG CAP Team)	ASM Irwin Health Fair	Moorpark	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 75 attendees.
August 10 (SCG CAP Team)	Wellness Fair for Workers and their Families	Los Angeles	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 300 attendees.
August 10 (FoodShare of Ventura County)	Senior Kit Distribution	LUCHA Southwinds- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 39 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 10 (NewStart Housing)	Bell Gardens Back to School Event	Bell Gardens	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees
August 11-17 (VietSoCal)	Gas Assistance Fund Applications	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 4 attendees.
August 12 (Catholic Charities of Orange County)	Presentation at Mexican Consulate	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 15 attendees.
August 12 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 17 attendees.
August 12 (Foodbank of Santa Barbara County)	Healthy Farmworkers- Trinity Nazarene Church	Lompoc	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 230 attendees.
August 12 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 12 (FoodShare of Ventura County)	Senior Kit Distribution	Seven High Apartments- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees
August 12 (FoodShare of Ventura County)	Senior Kit Distribution	Palm Vista- Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 54 attendees
August 12 (The Link)	Back to School Night	Shandon Middle School	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees
August 13 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees.
August 13 (FoodShare of Ventura County)	Senior Kit Distribution	Home Delivery- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 28 attendees
August 13 (FoodShare of Ventura County)	Senior Kit Distribution	Sycamore Senior Village- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 48 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 13 (FoodShare of Ventura County)	Senior Kit Distribution	Camino Del Sol-Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 92 attendees
August 13 (FoodShare of Ventura County)	Farmworker Boxes	Friends of Fieldworkers-Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees
August 13 (LIFT-LA)	LIFT-Entrepreneurs – Informational Workshop	In-Person at Magnolia Office-Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees
August 13 (ONEgeneration)	ONEgeneration's Food Pantry	Van Nuys	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 96 attendees
August 13 (The Link)	Meet the Teacher Night	Monterey Elementary School-Atascadero	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
August 13 (The Link)	SLO Co. Food Bank Distribution	Nipomo Elementary School	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 14 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 19 attendees.
August 14 (FoodShare of Ventura County)	Senior Kit Distribution	Journey Church- Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 72 attendees
August 14 (FoodShare of Ventura County)	Senior Kit Distribution	Salvation Army- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 79 attendees
August 14 (FoodShare of Ventura County)	Emergency Disaster Boxes	College Park- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 120 attendees
August 14 (The Link)	SLO Co. Food Bank Distribution	Lillian Larsen- San Miguel	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees
August 15 (Chavez Radio Group)	Cuadrilla De La Semana	KMYX La Campesina 92.5 Bakersfield	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 15 (Chinatown Service Center)	Celebrating Families (3rd Annual Breastfeeding Month)	Whittier Narrows-South El Monte	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees
August 15 (FoodShare of Ventura County)	Senior Kit Distribution	Our Lady Guadalupe- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 248 attendees
August 15 (FoodShare of Ventura County)	Senior Kit Distribution	Mira Vista-Camarillo	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 70 attendees
August 15 (LIFT-LA)	LIFT Program - Introduction to Credit Financial Workshop – Spanish	Virtual on Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 23 attendees
August 15 (The Link)	SLO Co. Food Bank Distribution	Cambria Grammar School	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 45 attendees
August 15 (Worksite Wellness)	Food Box and Cleaning Supplies Distribution	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 16 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees.
August 16 (SCG CAP Team)	Annual Senior Fair hosted by Representative Linda Sanchez	Cerritos College-Norwalk	SCG staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 500 attendees.
August 16 (Chavez Radio Group)	Cuadrilla De La Semana	KUFW La Campesina 106.3 Fresno, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees.
August 16 (CFS Promotores)	Outreach	Family Resource Center Food Bank-Oceano	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 36 attendees.
August 16 (Pars Equality Center)	Outreach during Legal Clinic	Pars Equality Center- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 45 attendees.
August 16 (Chinatown Service Center)	Job and Career Fairs	Almansor Court-Alhambra	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 16 (FoodShare of Ventura County)	Senior Kit Distribution	South Ox- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 235 attendees
August 16 (FoodShare of Ventura County)	Senior Kit Distribution	RC Charities- Moorpark	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 11 attendees
August 16 (FoodShare of Ventura County)	Senior Kit Distribution	Church of Nazarene- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees
August 16 (HSA)	Luau	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 14 attendees
August 16 (LAC & USC Medical Auxiliary)	Food Distribution at LA General Medical Center	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 398 attendees
August 16 (Worksite Wellness)	WWLA Health Presentation: Employee Wellbeing Program	CDCLA- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 12 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 16 (Worksite Wellness)	WWLA Project Access Presentations of Toxics	Catholic Charities Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees
August 17 (FoodShare of Ventura County)	Farmworker Boxes	Celebration Nation	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 360 attendees
August 17 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 29 attendees.
August 17 (SCG CAP Team)	Hope in the Community	Los Angeles	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 150 attendees.
August 17 (ONEgeneration)	Children's Entrepreneur Market	ONEgeneration-Van Nuys	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 8 attendees
August 17 (Worksite Wellness)	WWLA from Chronic Stress to Consistent Self-Care Health Presentation	Online, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 28 attendees

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August 18-24 (VietSoCal)	Gas Assistance Fund Applications	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 4 attendees.
August 18 (Catholic Charities of Orange County)	Diaper Distribution at St. Anne Parish	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees.
August 18 (The Link)	Resource Fair	Highlands Church-Paso Robles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
August 19 (Chinatown Service Center)	Chinese Health & Wellness Workshop	CSC- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
August 19 (Catholic Charities of Orange County)	Resource Table Event at Cantlay Food Distribution Center	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees.
August 19 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees.

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August 19 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.
August 19 (FoodShare of Ventura County)	Senior Kit Distribution	South Ox- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 146 attendees
August 19 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 8 attendees
August 20 (Pars Equality Center)	Outreach during Mental Health Workshop	Pars Equality Center- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees.
August 20 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees.
August 20 (South County Outreach)	Social Media Outreach	Facebook Instagram	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English: Instagram followers: 2,227 Facebook followers: 2,279

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 20 (Chinatown Service Center)	Consumer Rights Workshop	CSC- Los Angeles, Monterey Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees
August 20 (FoodShare of Ventura County)	Senior Kit Distribution	Evangelistic Church-Port Hueneme	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 45 attendees
August 20 (FoodShare of Ventura County)	Senior Kit Distribution	Casa Pacifica Apartments- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 58 attendees
August 20 (FoodShare of Ventura County)	Senior Kit Distribution	CEDC Santa Paulan-Santa Paula	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 64 attendees
August 20 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees
August 20 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees

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August 21 (Catholic Charities of Orange County)	Presentation at CCOC Immigration Department	Anaheim	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 45 attendees.
August 21 (Catholic Charities of Orange County)	Mexican Consulate Resource Table Event	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 45 attendees.
August 21 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees.
August 21 (FoodShare of Ventura County)	Senior Kit Distribution	Westpark- Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 72 attendees
August 21 (FoodShare of Ventura County)	Emergency Disaster Boxes	College Park- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 1,260 attendees
August 21 (HSA)	Luau	Bell	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 63 attendees

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August 21 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees
August 21 (Worksite Wellness)	Parks at Sunset, Community Health and Resource Fair	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees
August 22 (Catholic Charities of Orange County)	Presentation at Coach Royal Mobile Home Park	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees.
August 22 (Chavez Radio Group)	Cuadrilla De La Semana	KMYX La Campesina 92.5 Bakersfield	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees.
August 22 (Catholic Charities of Orange County)	Presentation at Country Club Mobile Home Park	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 220 attendees.
August 22 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 23 attendees.

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August 22 (Chinatown Service Center)	Consumer Rights Workshop	CSC- Los Angeles, Monterey Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees
August 22 (Chinatown Service Center)	Back to School Supplies Giveaway	Wing D El Monte	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees
August 22 (FoodShare of Ventura County)	Senior Kit Distribution	New Life Church-Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 107 attendees
August 22 (FoodShare of Ventura County)	Senior Kit Distribution	Limoneira- Santa Paula	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 26 attendees
August 22 (FoodShare of Ventura County)	Farmworker Boxes	Limoneira- Santa Paula	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees
August 22 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 31 attendees

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August 22 (Worksite Wellness)	WWLA and UCLA/EPA Advisory Board Meeting Impact of Toxics	The California Endowment- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 40 attendees
August 22 (Worksite Wellness)	Food Box Distribution	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees
August 23 (FoodShare of Ventura County)	Senior Kit Distribution	Oxnard PAL- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 281 attendees
August 23 (FoodShare of Ventura County)	Senior Kit Distribution	Buenaventura- Ventura	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 47 attendees
August 23 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees
August 23 (LAC & USC Medical Auxiliary)	Food Distribution at LA General Medical Center	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 278 attendees

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August 23 (Chavez Radio Group)	Cuadrilla De La Semana	KUFW La Campesina 106.3 Fresno, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees.
August 23 (Catholic Charities of Orange County)	Presentation at Fairview Village	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 170 attendees.
August 23 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees.
August 23 (Pars Equality Center)	Food Bank	Pars Equality Center, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 36 attendees.
August 23 (CFS Promotores)	Outreach	Housing Authority Oak Park Financial Community Course-Paso Robles	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 8 attendees.
August 23 (Families Forward)	Back to School Resource Fair	Irvine	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 230 attendees.

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August 23 (Families Forward)	Social Media Post	Facebook Instagram Linkedin	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English: Facebook followers: 3,900 Instagram followers:2,846 LinkedIn followers: 2,275
August 23 (LIFT-LA)	Food Distribution	In-Person at Magnolia Office- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees
August 23 (LIFT-LA)	LIFT Entrepreneurs – LA Global Street Festival	Off-site from Magnolia Office- Pico Union Project	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees
August 23 (MEND)	Door to Door Canvassing	Mission Hills	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 130 attendees
August 23 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 45 attendees
August 23 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 59 attendees

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August 23 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 38 attendees
August 23 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	SCFHC Clinic- Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 88 attendees
August 24 (ONEgeneration)	Arleta Community Health Fair	Arleta	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 32 attendees
August 24 (Worksite Wellness)	Outreach Event	Paramount	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees
August 24 (Catholic Charities of Orange County)	Resource Event at OCEAA	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 58 attendees.
August 24 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 24 (CFS Promotores)	Outreach- St. Peter's Episcopal Church Santa Barbara and San Luis Obispo Non-Profit Organization's Event	Santa Maria	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 69 attendees.
August 24 (SCG CAP Team)	Dodger Days- Huntington Park	Huntington Park	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 650 attendees.
August 24 (Veteran's Legal Institute)	Veteran Resource Fair	Tierney Center for Veteran Services- Tustin	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees
August 25 (Worksite Wellness)	Food Basket and Household Products Distribution	Crossroads Church- Long Beach	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees
August 25 (Veteran's Legal Institute)	Taste of Huntington Beach	Huntington Beach Sports Complex- Huntington Beach	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 500 attendees
August 26 (FoodShare of Ventura County)	Senior Kit Distribution	Nyeland Acres- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 55 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 26 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees.
August 26 (Catholic Charities of Orange County)	Food Distribution at Cantlay Food Distribution Center	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees.
August 26 (VietSoCal)	Radio Bolsa	Radio Bolsa Partnership- Weekly on Mondays	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via radio reaching thousands of listeners.
August 26 (FoodShare of Ventura County)	Senior Kit Distribution	Mary Star of the Sea- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 197 attendees
August 26 (FoodShare of Ventura County)	Farmworker Boxes	Friends of Fieldworkers- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees
August 27 (Catholic Charities of Orange County)	Food Distribution at Doris Cantlay	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 800 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 27 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees.
August 27 (Chinatown Service Center)	Back to School Night	Temple City High School- Temple City	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees
August 27 (FoodShare of Ventura County)	Senior Kit Distribution	Heritage Apartments- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 58 attendees
August 27 (FoodShare of Ventura County)	Senior Kit Distribution	SDA Thousand Oaks	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 51 attendees
August 27 (Worksite Wellness)	WWLA Project Access Presentations of Self Esteem	LA Care Family Resource Center- Lynwood	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 18 attendees
August 27 (Worksite Wellness)	WWLA Project Access Presentations of Impact of Toxics	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 28 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 24 attendees.
August 28 (Catholic Charities of Orange County)	Food Distribution at Doris Cantlay	Anaheim	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 800 attendees.
August 28 (Catholic Charities of Orange County)	Presentation at Legacy Square	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 80 attendees.
August 28 (CFS Promotores)	Outreach- Door to Door	Nipomo	CBO staff provided information regarding SoCalGas Customer Assistance Program. CAP information was distributed to approximately 79 attendees.
August 28 (Walking Shield)	2024 California Tribal Leaders Clean Energy Summit	Pechanga Resort and Casino	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 140 attendees.
August 28 (Goodwill Central Coast)	Food Distribution	SLO 880- Atascadero, Grover Beach, San Luis Obispo, and Paso Robles Stores	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 40 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 28 (FoodShare of Ventura County)	Senior Kit Distribution	Our Lady of Guadalupe- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 82 attendees
August 28 (FoodShare of Ventura County)	Senior Kit Distribution	Church of Living Christ	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 65 attendees
August 28 (FoodShare of Ventura County)	Emergency Disaster Boxes	College Park- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 157 attendees
August 28 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 70 attendees
August 28 (NewStart Housing)	Back to School Night at Elizabeth Learning Center	Cudahy	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees
August 28 (Worksite Wellness)	Parks at Sunset, Community Resource Fair	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 29 (Chavez Radio Group)	Cuadrilla De La Semana	KMYX La Campesina 92.5 Bakersfield, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees.
August 29 (Catholic Charities of Orange County)	Food Distribution at Doris Cantlay	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 835 attendees.
August 29 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 25 attendees.
August 29 (FoodShare of Ventura County)	Senior Kit Distribution	Pacific Point Apartments- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 64 attendees
August 29 (FoodShare of Ventura County)	Senior Kit Distribution	Home Delivery- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 4 attendees
August 29 (FoodShare of Ventura County)	Senior Kit Distribution	Food Share Warehouse- Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 111 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 29 (Inner City Law Center)	REAP / Outreach SoCalGas	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 38 attendees
August 29 (NewStart Housing)	Back to School Night at Elizabeth Learning Center for Middle and High School	Cudahy	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 80 attendees
August 29 (FoodShare of Ventura County)	Senior Kit Distribution	Clinicas (Maravilla)-Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 40 attendees
August 30 (ONEgeneration)	Wilkinson Dance	Northridge	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 138 attendees
August 30 (Chavez Radio Group)	Cuadrilla De La Semana	KUFW La Campesina 106.3 Fresno, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees.
August 30 (VietSoCal)	Mock Citizenship Interview	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees.

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 30 (Walking Shield)	Social Media Outreach	Facebook Instagram LinkedIn X	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP information was distributed via social media in English: X followers: 1,402 Facebook followers: 759 Walking Shield Scholars: 101 followers Instagram followers: 445 LinkedIn followers: 45
August 31 (VietSoCal)	ESL and Citizenship and Social Benefit Workshop	Garden Grove central office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 31 attendees.
August 31 (NewStart Housing)	Let's Rise Event	Dominguez Hills	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 225 attendees

Tribal Outreach Events

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 1 (Southern California Indian Center)	SCIC Health & Wellness	Pasadena, Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 29 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 2 (MICOP)	Monthly Meeting Backpack Distribution	Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees
August 3 (Indigenous Women Rising)	Back to School	Buena Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees
August 6 (FTBMI)	Canvassing Door-to-Door	San Fernando	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 10 attendees
August 7 (Indigenous Women Rising)	National Night Out	Boisserance Park- Buena Park	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 75 attendees
August 8 (Southern California Indian Center)	SCIC Health & Wellness	Pasadena, Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 31 attendees
August 9 (FTBMI)	Canvassing Door-to-Door	Arleta	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees
August 10 (MICOP)	Gold Coast Health Fair	Oxnard	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 85 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 11 (Indigenous Women Rising)	Chicano Heritage Festival	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 300 attendees
August 14 (FTBMI)	Canvassing Door-to-Door	North Hills	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees
August 14 (Indigenous Women Rising)	Girls Night In 15 th Anniversary Women's Club	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 80 attendees
August 15 (FTBMI)	Canvassing Door-to-Door	Sylmar	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 8 attendees
August 15 (Southern California Indian Center)	Southern California Indian Center Health & Wellness	Pasadena, Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 34 attendees
August 17 (Indigenous Women Rising)	Chicanos Unidos Fundraiser	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees
August 21 (FTBMI)	Canvassing Door-to-Door	San Fernando	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 5 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 22 (SCG South Inland Regional Public Affairs)	Hemet-San Jacinto Chamber's Business Expo	Soboba Resort	SCG staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees.
August 22 (FTBMI)	Canvassing Door-to-Door	San Fernando	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 9 attendees
August 22 (Southern California Indian Center)	SCIC Health & Wellness	Pasadena, Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 26 attendees
August 24 (Indigenous Women Rising)	Santa Ana Alona Club Unity Day	Santa Ana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 250 attendees
August 25 (Southern California Indian Center)	SCIC Events	San Bernardino	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 157 attendees
August 28 (SCG South Inland Regional Public Affairs)	Tribal Energy Summit	Pechanga Resort	CAP staff provided information regarding SoCalGas Customer Assistance Program. CAP materials were distributed to approximately 120 attendees.

Disability Events

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 1 (DCRC)	El Segundo Farmer's Market	El Segundo	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees
August 2 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 18 attendees
August 2 (Frank D. Lanterman)	Ready for Kinda Backpack Giveaway – Outreach Event	Karsh Center, 3750 West 6 th St, Los Angeles, CA 90020	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 107 attendees
August 3 (SCLARC)	DCDC - Back2School Resource Fair	Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees
August 3 (SCLARC)	Family Health Day	Compton	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 30 attendees
August 6 (Frank D. Lanterman)	National Night Out – Outreach Event	Pacific Park, Glendale, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 23 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 6 (SCRS-IL)	City of Lynwood Nat’1 Out 2024	Lynwood, CA	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 150 attendees
August 7 (Fiesta Educativa)	Mental Health	Fiesta Educativa Office	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 15 attendees
August 7 (SCRS-IL)	Whittier AT Services Presentation	Whittier, CA	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 28 attendees
August 7 (SCRS-IL)	Food Distribution Manos Que Sobreviven	Los Angeles, CA	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 110 attendees
August 8 (SCLARC)	PCSLA's Back to School: Health & Wellness Event	Los Angeles	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 60 attendees
August 9 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 29 attendees
August 10 (SCRS-IL)	Wellness Resource Fair	East Los Angeles, CA	CBO staff provided information regarding SoCalGas’ Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 10 (SCRS-IL)	Back to School Fair	Harbor Community Center, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 500 attendees
August 10 (SCRS-IL)	Angeles Sin Limites Support Group	Downey, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 50 attendees
August 13 (Fiesta Educativa)	Mental Health	Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees
August 13 (Frank D. Lanterman)	Padres Unidos Support Group Meeting, Presentation on Housing Options	Virtual via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 34 attendees
August 14 (SCRS-IL)	End of Summer Luau	Irwindale, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 100 attendees
August 15 (GLAD)	Visitor Tour	GLAD, Los Angeles	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 4 attendees
August 16 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 16 (Frank D. Lanterman)	Monthly Outreach Event	Ventanilla De Salud Program at the Consulate of Mexico in Los Angeles, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 34 attendees
August 18 (Deaf Latinos y Familias)	Back to School Community Day	Star of Hope Unity Church – 9100 San Pedro St, Los Angeles, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 45 attendees
August 19 (Blindness Support Services)	Fontana Senior Center	Fontana	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
August 19 (Fiesta Educativa)	Resource Outreach Event	Fiesta Educativa Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 18 attendees
August 19 (Frank D. Lanterman)	Public Awareness Presentation for CHLA Community Behavioral Health Program Staff	Virtual via Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 70 attendees
August 20 (Fiesta Educativa)	Program Meeting with ELARC	Fiesta Educativa Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 23 attendees
August 20 (Frank D. Lanterman)	Monthly Outreach Event	Consulate General of El Salvador in Los Angeles, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 62 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 21 (Fiesta Educativa)	Alternativas de la Tutela (Disability Rights)	Hybrid	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 44 attendees
August 22 (Fiesta Educativa)	Kid Power Bully Prevention	Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
August 22 (OC Autism)	Community Event	OC Autism Headquarter in Garden Grove, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 200 attendees
August 22 (SCRS-IL)	Spinal Cord Injury Support Group	Downey, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees
August 23 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 21 attendees
August 28 (Fiesta Educativa)	El Proceso de Evaluaciones	Fiesta Educativa	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 22 attendees
August 28 (Fiesta Educativa)	Outreach Walk	East LA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 35 attendees

<u>Event Date & Organization</u>	<u>Event Name</u>	<u>Event Location</u>	<u>Event Information</u>
August 28 (Fiesta Educativa)	Popcorn Outreach	Fiesta Educativa Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 65 attendees
August 29 (OC Autism)	Friendship Club (Peers)	Stanton, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 20 attendees
August 29 (SCRS-IL)	SGPRC ILS Resource Fair	Pomona, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 175 attendees
August 30 (DCRC)	Community Food & Fresh Produce Distribution	Los Angeles, DCRC Mar Vista Office	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 28 attendees
August 30 (SCRS-IL)	San Bernardino Valley College Resource Fair	San Bernardino, CA	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 125 attendees
August 31 (Fiesta Educativa)	Multicultural Event	Zoom	CBO staff provided information regarding SoCalGas' Customer Assistance Programs. CAP materials were distributed to approximately 47 attendees

4. **APPENDIX B – ESA PROGRAM AND CARE TABLES**

ESA Program Summary Expenses

ESA Program - Table 1 - Program Expenses ESA Main (SF, MH, MF In-Unit)

ESA Program - Table 2 - Program Expenses & Energy Savings by Measures Installed
ESA Main (SF, MH, MF In-Unit)

ESA Program – Table 2A - Program Expenses & Energy Savings by Measures Installed
(Multifamily Common Area Measures)

ESA Program - Table 2B - Program Expenses & Energy Savings by Measures Installed
(Multifamily Whole Building)

ESA Program – Table 2C - Program Expenses & Energy Savings by Measures Installed
(Pilot Plus/Deep)

ESA Program – Table 2D-E - Program Expenses & Energy Savings by Measures
Installed (Electrification and Clean Energy Pilots)

ESA Program - Table 2F - Program Expenses & Energy Savings by Measures Installed
(CSD Leveraging)

ESA Program - Table 3A-H – Energy Savings and Average Bill Savings per Treated
Home/Common Area

ESA Program - Table 4A-E – Homes/Buildings Treated by County

ESA Program - Table 5A-F - Program Customer Summary by Month

ESA Program - Table 6 - Expenditures for Pilots and Studies

ESA Program – Table 7 – Customer Segments/Need State by Demographic, Financial,
Location and Health Condition

ESA Program – Table 8 – Clean Energy Referral, Leveraging and Coordination

ESA Program – Table 9 – Tribal Outreach

CARE Program - Table 1 - CARE Overall Program Expenses

CARE Program - Table 2 - CARE Enrollment, Recertification, Attrition, and Penetration

CARE Program - Table 3A - CARE Post-Enrollment Verification Results (Model)

CARE Program - Table 3B - CARE Post-Enrollment Verification Results (High Usage)

CARE Program - Table 4 - Enrollment by County

CARE Program - Table 5 - Recertification Results

CARE Program - Table 6 - Capitation Contractors

CARE Program - Table 7 - Expenditures for the Pilot/Studies

CARE Program - Table 8 – CARE and Disadvantaged Communities Enrollment Rate for ZIP Codes

CARE Program - Table 8A – Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP

Energy Savings Assistance Program Table - Expenses Summary
Southern California Gas Company
August 2024

ESA Program:	Authorized Budget ^[1]			Current Month Expenses			Year to Date Expenses ^[2]			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Main Program (SF, MH) ^[3]	N/A	\$ 95,080,003	\$ 95,080,003	N/A	\$ 8,166,079	\$ 8,166,079	N/A	\$ 47,340,043	\$ 47,340,043	N/A	50%	50%
ESA Multifamily Common Area Measures	N/A			N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	N/A	N/A
ESA Multifamily Whole Building ^[2]	N/A	\$ 21,224,295	\$ 21,224,295	N/A	\$ 338,780	\$ 338,780	N/A	\$ 1,559,437	\$ 1,559,437	N/A	7%	7%
ESA Pilot Plus and Pilot Deep ^[3]	N/A	\$ 6,510,545	\$ 6,510,545	N/A	\$ 779	\$ 779	N/A	\$ 126,511	\$ 126,511	N/A	2%	2%
CSD Leveraging	N/A	\$ -	\$ -	N/A			N/A	\$ -	\$ -	N/A	0%	0%
Building Electrification Retrofit Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Clean Energy Homes New Construction Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ESA Program TOTAL	N/A	\$ 122,814,843	\$ 122,814,843	N/A	\$ 8,505,639	\$ 8,505,639	N/A	\$ 49,025,992	\$ 49,025,992	N/A	40%	40%

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021

^[2] SoCalGas has remitted MFWB implementation funding to SDG&E through August 2024, \$13,348,359. Costs illustrate expenses only.

^[3] Includes expenses recorded in SoCalGas SAP only.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses
Southern California Gas Company
August 2024**

Appliances	Authorized Budget ^[1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Program:												
Energy Efficiency												
Appliances	N/A	\$ -	\$ -	N/A	\$ 280,283	\$ 280,283	N/A	\$ 1,645,371	\$ 1,645,371	N/A	0%	0%
Domestic Hot Water	N/A	\$ -	\$ -	N/A	\$ 1,564,262	\$ 1,564,262	N/A	\$ 10,172,322	\$ 10,172,322	N/A	0%	0%
Enclosure	N/A	\$ -	\$ -	N/A	\$ 1,095,913	\$ 1,095,913	N/A	\$ 7,896,595	\$ 7,896,595	N/A	0%	0%
HVAC	N/A	\$ -	\$ -	N/A	\$ 1,432,663	\$ 1,432,663	N/A	\$ 9,107,075	\$ 9,107,075	N/A	0%	0%
Maintenance	N/A	\$ -	\$ -	N/A	\$ 777,672	\$ 777,672	N/A	\$ 6,117,653	\$ 6,117,653	N/A	0%	0%
Lighting	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Miscellaneous	N/A	\$ -	\$ -	N/A	\$ 1,584,570	\$ 1,584,570	N/A	\$ 1,584,570	\$ 1,584,570	N/A	0%	0%
Customer Enrollment	N/A	\$ -	\$ -	N/A	\$ 520,499	\$ 520,499	N/A	\$ 4,415,783	\$ 4,415,783	N/A	0%	0%
In Home Education	N/A	\$ -	\$ -	N/A	\$ 60,123	\$ 60,123	N/A	\$ 523,294	\$ 523,294	N/A	0%	0%
Pilot	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Energy Efficiency TOTAL	N/A	\$ 82,880,025	\$ 82,880,025	N/A	\$ 7,315,984	\$ 7,315,984	N/A	\$ 41,462,662	\$ 41,462,662	N/A	50%	50%
Administration												
Training Center	N/A	\$ 794,031	\$ 794,031	N/A	\$ 56,952	\$ 56,952	N/A	\$ 451,905	\$ 451,905	N/A	57%	57%
Workforce Education and Training	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Inspections	N/A	\$ 1,536,622	\$ 1,536,622	N/A	\$ 86,929	\$ 86,929	N/A	\$ 849,173	\$ 849,173	N/A	55%	55%
Marketing and Outreach	N/A	\$ 1,413,383	\$ 1,413,383	N/A	\$ 87,984	\$ 87,984	N/A	\$ 567,996	\$ 567,996	N/A	40%	40%
Statewide Marketing and Outreach	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Studies ^[2]	N/A	\$ 168,750	\$ 168,750	N/A	\$ 43,260	\$ 43,260	N/A	\$ 58,954	\$ 58,954	N/A	35%	35%
Regulatory Compliance	N/A	\$ 523,227	\$ 523,227	N/A	\$ 46,652	\$ 46,652	N/A	\$ 257,179	\$ 257,179	N/A	49%	49%
General Administration	N/A	\$ 7,662,964	\$ 7,662,964	N/A	\$ 526,898	\$ 526,898	N/A	\$ 3,690,121	\$ 3,690,121	N/A	48%	48%
CPUC Energy Division	N/A	\$ 101,001	\$ 101,001	N/A	\$ 1,420	\$ 1,420	N/A	\$ 2,054	\$ 2,054	N/A	2%	2%
Administration TOTAL	N/A	\$ 12,199,978	\$ 12,199,978	N/A	\$ 850,095	\$ 850,095	N/A	\$ 5,877,381	\$ 5,877,381	N/A	48%	48%
TOTAL PROGRAM COSTS	N/A	\$ 95,080,003	\$ 95,080,003	N/A	\$ 8,166,079	\$ 8,166,079	N/A	\$ 47,340,043	\$ 47,340,043	N/A	50%	50%
Funded Outside of ESA Program Budget												
Indirect Costs				N/A	\$ 343,673	\$ 343,673	N/A	\$ 2,529,940	\$ 2,529,940			
NGAT Costs					\$ 87,119	\$ 87,119		\$ 814,054	\$ 814,054			
ESA Program Administrative Expenses ^[3]												
10% Administrative Cap				N/A	\$ 850,095	\$ 850,095	N/A	\$ 5,877,381	\$ 5,877,381			
Total Program Costs				N/A	\$ 8,166,079	\$ 8,166,079	N/A	\$ 47,340,043	\$ 47,340,043			
% of Administrative Spend					10%	10%		12%	12%			

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021, but does not include authorized budget for Pilot Plus and Deep Pilot program in the amount of \$6,510,545 shown on ESA Summary tab.

^[2] Authorized budget for MF CAM PV and LINA study is not included here on Table 1, but funded out of MF CAM unspent funds from previous cycle per AL 5744 and AL 5558. However, actual costs along with all other applicable M&E funded studies costs are included here in Table 1 and also listed on Table 6.

^[3] OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Main Table 2 (SF, MH)

Southern California Gas Company

August 2024

ESA Program Main (Summary) Total								
Year-To-Date Completed & Expensed Installation								
Measures	Plus	Units	Quantity Installed	kWh [1] (Annual)	kW [1] (Annual)	Therms [1] (Annual)	Expenses (\$)	% of Expenditure
Appliances								
High Efficiency Clothes Washer	X	Home	1,447	-	-	28,566	\$ 1,524,605	4.3%
Refrigerators	N/A	Each	-	-	-	-	\$ -	0.0%
Freezers	N/A	Each	-	-	-	-	\$ -	0.0%
Clothes Dryer	N/A	Each	-	-	-	-	\$ -	0.0%
Dishwasher	N/A	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water								
Other Domestic Hot Water [3]		Home	25,957	-	-	82,024	\$ 1,541,407	4.3%
Water Heater Tank and Pipe Insulation [4]	X	Home	9,372	-	-	59,512	\$ 330,468	0.9%
Water Heater Repair/Replacement	X	Home	10,629	-	-	25,403	\$ 1,786,460	5.0%
Tankless Water Heater	X	Home	840	-	-	76,007	\$ 3,234,000	9.1%
Thermostatic Shower Valve		Each	26,323	-	-	42,906	\$ 1,352,213	3.8%
Combined Showerhead/TSV		Each	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater	N/A	Each	-	-	-	-	\$ -	0.0%
Tub Diverter/ Tub Spout		Each	5,007	-	-	28,139	\$ 656,515	1.8%
Solar Water Heating	X	Home	-	-	-	-	\$ -	0.0%
Enclosure								
Air Sealing/Envelope [5]	X	Home	19,301	-	-	9,068	\$ 3,002,334	8.4%
Diagnostic Air Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Attic Insulation	X	Home	2,098	-	-	59,982	\$ 4,715,211	13.2%
Floor Insulation	N/A	Home	-	-	-	-	\$ -	0.0%
Minor Home Repairs		Home	-	-	-	-	\$ -	0.0%
HVAC								
Furnace Repair/Replacement [8]	X	Home	220	-	-	(34)	\$ 608,392	1.7%
Room A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Central A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Heat Pump Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooler	N/A	Home	-	-	-	-	\$ -	0.0%
Duct Testing and Sealing	N/A	Home	257	-	-	2,855	\$ 179,714	0.5%
Energy Efficient Fan Control	N/A	Home	-	-	-	-	\$ -	0.0%
Prescriptive Duct Sealing	X	Home	13,784	-	-	153,140	\$ 1,719,368	4.8%
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout	X	Home	361	-	-	7,209	\$ 1,371,221	3.8%
Smart Thermostat	X	Home	7,464	-	-	42,740	\$ 1,979,531	5.5%
Portable A/C	N/A	Each	-	-	-	-	\$ -	0.0%
Central Heat Pump-FS (propane or gas space)	N/A	Home	-	-	-	-	\$ -	0.0%
Wholehouse Fan	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Fan Controller	X	Home	8,166	-	-	224,936	\$ 1,346,400	3.8%
Maintenance								
Furnace Clean and Tune [8]	X	Home	1,015	-	-	(1,248)	\$ 110,347	0.3%
Central A/C Tune up	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooling Maintenance	N/A	Home	-	-	-	-	\$ -	0.0%
Range Hood	X	Home	-	-	-	-	\$ -	0.0%
Lighting								
Exterior Hard wired LED fixtures	N/A	Each	-	-	-	-	\$ -	0.0%
LED Reflector Bulbs	N/A	Each	-	-	-	-	\$ -	0.0%
LED A-Lamps	N/A	Each	-	-	-	-	\$ -	0.0%
Miscellaneous								
Pool Pumps	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier I	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier II	N/A	Each	-	-	-	-	\$ -	0.0%
Air Purifier	N/A	Home	-	-	-	-	\$ -	0.0%
Cold Storage	N/A	Each	-	-	-	-	\$ -	0.0%
Comprehensive Home Health and Safety Check-up	X	Home	21,899	-	-	-	\$ 1,391,340	3.9%
CO and Smoke Alarm	X	Home	21,178	-	-	-	\$ 4,553,326	12.8%
Pilots								
Customer Enrollment								
Outreach & Assessment		Home	40,937				\$ 3,762,756	10.5%
In-Home Energy Education		Home	32,740				\$ 523,391	1.5%
Total Savings/Expenditures [6] [9]						841,208	\$ 35,688,995	
Total Households Weatherized [7]			29,533					
Households Treated								
- Single Family Households Treated		Home	26,153					
- Mobile Homes Treated		Home	3,380					
Total Number of Households Treated			Home	29,533				
# Eligible Households to be Treated for PY			Home	69,837				
% of Households Treated			%	42%				
- Master-Meter Households Treated			Home	1,887				
Year to Date Expenses								
ESA Program - Main			Electric	Gas	Total			
Administration			\$ 5,877,381	\$ 5,877,381				
Direct Implementation (Non-Incentive)			\$ -	\$ -				
Direct Implementation			\$ 41,462,662	\$ 41,462,662				<<Includes measures costs
TOTAL ESA Main COSTS			\$ -	\$ 47,340,043	\$ 47,340,043			

[1] As of September 2019, all savings are calculated based on the following source:

DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.

[2] Microwave savings are from ECONorthWest Studies received in December of 2011

[3] Includes Faucet Aerators and Low Flow Showerheads

[4] Includes Water Heater Blankets and Water Heater Pipe Insulation

[5] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[6] Total Savings/Expenditures amount does not include credits, expenses, or required adjustments that are reflected in ESA Program Table 1.

[7] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs

[8] As approved at the 5/30/24 ESA WG meeting, future reporting for Furnace Repair/Replacement and Furnace Clean and Tune measures will be suspended on this table beginning July 2024.

[9] Total therm savings excludes negative savings for Furnace Repair/Replacement and Furnace Clean and Tune measures beginning July 2024.

Notes:

Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Any measures noted as 'NEW' have been added during the course of this program year.

Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.

Energy Savings Assistance Program Multifamily Whole Building (MFCAM, MF In-Unit) Table 2A
Southern California Gas Company
August 2024

Table 2B ESA Program - Multifamily Whole Building [1]								
Year-To-Date Completed & Expensed Installation								
	Units (of Measure such as "each")	Quantity Installed	Number of Units for Cap-kBTUh and Cap-Tons	kWh [4] (Annual)	kW [4] (Annual)	Therms [4][12] (Annual)	Expenses [13] (\$)	% of Expenditure
ESA MFWB Measures [2][3]								
Appliances								
High Efficiency Clothers Washer	Home	-	-	-	-	-	\$ -	0.0%
Domestic Hot Water								
Low Flow Showerhead	Home	1,191	-	-	-	6,094	12,235	3.4%
Faucet Aerator	Home	2,352	-	-	-	10,830	8,055	2.3%
Thermostatic Tub Spout/Diverter	Home	467	-	-	-	2,810	16,943	4.7%
Thermostatic Shower Valve	Home	479	-	-	-	1,280	8,495	2.4%
Water Heater Tank and Pipe Insulation	Lin. Ft.	26	-	-	-	192	1,962	0.5%
Water Heater Tank and Pipe Insulation - CAM	Lin. Ft.	160	-	-	-	-	4,480	1.3%
TSV and Low Flow Showerhead	Home	10	-	-	-	52	127	0.0%
Other Hot Water								
Tank and Pipe Insulation	Home	-	-	-	-	-	-	0.0%
Demand Control DHW Recirculation Pump - CAM	Each	2	-	-	-	-	10,088	2.8%
Water Heater Replace**	Cap-kBTUh	-	-	-	-	-	-	0.0%
Central Boiler Replace**	Cap-kBTUh	1,599.2	-	-	-	-	140,170	39.2%
Envelope								
Air Sealing/Envelope [6]	Home	-	-	-	-	-	\$ -	0.0%
Attic Insulation	Home	-	-	-	-	-	\$ -	0.0%
HVAC								
A/C Tune-up**	Cap-Tons	-	-	-	-	-	\$ -	0.0%
Furnace Replacement**	Cap-kBTUh	-	-	-	-	-	\$ -	0.0%
Heat Pump Split System**	Cap-Tons	-	-	-	-	-	\$ -	0.0%
Programmable Thermostat	Each	112	-	-	-	-	\$ 15,304	4.3%
Efficient Fan Controller	Each	39	-	-	-	0.16	\$ 2	0.0%
Lighting								
Exterior LED Lighting	Fixture	-	-	-	-	-	\$ -	0.0%
Exterior LED Lighting - Pool	Lamp	-	-	-	-	-	\$ -	0.0%
Interior LED Exit Sign	Fixture	-	-	-	-	-	\$ -	0.0%
Interior LED Fixture	Fixture	-	-	-	-	-	\$ -	0.0%
Interior LED Lighting	KiloLumen	-	-	-	-	-	\$ -	0.0%
Interior LED Screw-in	Lamp	-	-	-	-	-	\$ -	0.0%
Interior TLED Type A Lamps	Lamp	-	-	-	-	-	\$ -	0.0%
Interior TLED Type C Lamps	Lamp	-	-	-	-	-	\$ -	0.0%
Miscellaneous								
Tier-2 Smart Power Strip	Each	-	-	-	-	-	\$ -	0.0%
Variable Speed Pool Pump	Each	-	-	-	-	-	\$ -	0.0%
Customer Enrollment - In Unit								
ESA Outreach & Assessment	Home	899	-	-	-	-	\$ 120,175	33.6%
ESA In-Home Energy Education	Home	899	-	-	-	-	\$ 19,238	5.4%
Ancillary Services								
Commissioning [7]	Home	-	-	-	-	-	\$ -	0.0%
Audit [8]	Home	-	-	-	-	-	\$ -	0.0%
Administration [9]	Home	-	-	-	-	-	\$ -	0.0%
Total	-	6,437	-	-	-	21,257	\$ 357,273	

Multifamily Properties Treated (Common Area Measures and Whole Building)		Number
Total Number of Multifamily Properties Treated [10]		4
Subtotal of Master-metered Multifamily Properties Treated		4
Total Number of Multifamily Tenant Units w/in Properties Treated [11]		899
Total Number of buildings w/in Properties Treated		4
Multifamily Properties Treated (In-Unit)		Number
Total number of households individually treated (in-unit)		0

ESA Program - MFWB	Year to Date Expenses		
	Electric	Gas	Total (14)
Administration		\$ 325,565	\$ 325,565
Direct Implementation (Non-Incentive)		\$ 916,970	\$ 916,970
Direct Implementation		\$ 316,903	\$ 316,903
TOTAL MFWB COSTS [14]	\$ -	\$ 1,559,437	\$ 1,559,437

<<Includes measures costs

- [1] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.
- [2] Measures are customized by each IOU, see 'Table 2B-1, Eligible Measures List'. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.
- [3] Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted. Savings estimates are sourced from the PY2015 to 2017 ESA Impact Evaluation; Energy Division instructed the IOUs to use these results for 2019 and 2020 savings estimates.
- [4] All savings are calculated based on the following sources:
 DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.
- [5] Microwave savings are from ECONorthWest Studies received in December of 2011.
- [6] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
- [7] Refers to optimizing the installation of the measure installed such as retrofitting pipes, etc.
- [8] Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.
- [9] Per D.17-12-009 at p.213, the CPUC imposes a cap of 10% of ESA Program funds for administrative activities and a ceiling of 20% for direct implementation non-incentive costs.
- [10] Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.
- [11] Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table
- [12] NMEC calculations require 12 months prior and 12 months post implementation data.
- [13] Includes expenditures for projects from 2022; partial payment for projects completed in 2022 may have been included in 2021. Includes expenses recorded in SoCalGas SAP only.
- [14] SoCalGas has remitted MFWB implementation funding to SDG&E through July 2024, \$11,758,563. Costs illustrate expenses only
- ** Represents the unit of measure such as Cap Tons and Cap kBTUh. It is not a count of each measure installed or each home the measure was installed in.

Notes:
 Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines. Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 2B - ESA Whole Home (Pilot Plus and Pilot Deep)
Southern California Gas Company
August 2024**

ESA Program - Pilot Plus and Pilot Deep	Year to Date Expenses ^[4]		
	Electric	Gas	Total
Administration ^[1]	\$148,133	\$98,865	\$246,998
Direct Implementation (Non-Incentive) ^[2]	\$174,819	\$174,819	\$349,638
Direct Implementation ^[3]	\$54,241	\$52,072	\$106,313
TOTAL Pilot Plus and Pilot Deep COSTS	\$377,193	\$325,756	\$702,948

<<Includes measures costs

ESA Program - Pilot Plus and Pilot Deep	Year to Date Expenses ^[4]		
	Electric	Gas	Total
Inspections	\$742	\$742	\$1,484
Marketing and Outreach	\$39,444	\$39,444	\$78,888
General (SCE) Administration	\$57,685	\$8,417	\$66,102
Direct Implementer -- ADMIN	\$174,819	\$174,819	\$349,638
EM&V Studies	\$44,768	\$44,768	\$89,535
Direct Installation -- Materials	\$21,934	\$19,958	\$41,892
Performance Incentive	\$17,196	\$15,880	\$33,076
Home Audit; Test-In Test-Out	\$13,317	\$14,181	\$27,497
Remediation & Mitigation	\$1,794	\$2,054	\$3,847
WE&T	\$5,494	\$5,494	\$10,988
	\$377,193	\$325,756	\$702,948

^[1] Administration includes expenses from the following categories: General Administration, Regulatory Compliance, Training, Inspections, Marketing and Outreach, and Evaluation

^[2] Direct Implementation (Non-Incentive) includes expenses for Implementer Administration and Marketing

^[3] Direct Implementation includes expenses for measures delivery.

^[4] Includes expenses not recorded in SoCalGas SAP.

^[5] Education charges included in Outreach & Assessment.

^[6] During a quality control review, it was discovered that deemed savings were mistakenly used for certain Pilot Deep measures instead of SnuggPro modeled savings. The pilot implementer, Maroma is working to correct the calculated savings by next month's report as it will take some time to ensure accurate comparisons between deep and plus savings.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Pilots Table 2C-D
Southern California Gas Company
August 2024

NOT APPLICABLE TO SOCALGAS

Measures	Units	Building Electrification Retrofit Pilot (SCE)					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure
Appliances							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water							
	Home	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Enclosure[1]							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
HVAC							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
Maintenance							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
Lighting							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Miscellaneous							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Customer Enrollment							
ESA Outreach & Assessment	Home	-				\$ -	0.0%
ESA In-Home Energy Education	Home	-				\$ -	0.0%
Total Savings/Expenditures			-	-	-	\$ -	0.0%
Households Treated		Total					
- Single Family Households Treated	Home						
- Mobile Homes Treated	Home						
Total Number of Households Treated	Home						

Measures	Units	Clean Energy Homes New Construction Pilot (SCE)					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure
Appliances							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water							
	Home	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Enclosure[1]							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
HVAC							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
Maintenance							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
Lighting							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Miscellaneous							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
Customer Enrollment							
ESA Outreach & Assessment	Home	-				\$ -	0.0%
ESA In-Home Energy Education	Home	-				\$ -	0.0%
Total Savings/Expenditures			-	-	-	\$ -	0.0%
Households Treated		Total					
- Single Family Households Treated	Home						
- Mobile Homes Treated	Home						
Total Number of Households Treated	Home						

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program CSD Leveraging Table 2E
Southern California Gas Company
August 2024

Measures	Plus	Units	ESA Program - CSD Leveraging					
			Year-To-Date Completed & Expensed Installation					
			Quantity Installed	kWh[1] (Annual)	kW[1] (Annual)	Therms[1] (Annual)	Expenses (\$)	% of Expenditure
Appliances								
High Efficiency Clothes Washer	X	Home	-	-	-	-	\$ -	0.0%
Refrigerators	N/A	Each	-	-	-	-	\$ -	0.0%
Freezers	N/A	Each	-	-	-	-	\$ -	0.0%
Clothes Dryer	N/A	Each	-	-	-	-	\$ -	0.0%
Dishwasher	N/A	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water								
Other Domestic Hot Water [3]		Home	-	-	-	-	\$ -	0.0%
Water Heater Tank and Pipe Insulation [4]	X	Home	-	-	-	-	\$ -	0.0%
Water Heater Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Tankless Water Heater	X	Home	-	-	-	-	\$ -	0.0%
Thermostatic Shower Valve		Each	-	-	-	-	\$ -	0.0%
Combined Showerhead/TSV		Each	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater	N/A	Each	-	-	-	-	\$ -	0.0%
Tub Diverter/ Tub Spout		Each	-	-	-	-	\$ -	0.0%
Solar Water Heating	X	Home	-	-	-	-	\$ -	0.0%
Enclosure								
Air Sealing/Envelope [5]	X	Home	-	-	-	-	\$ -	0.0%
Diagnostic Air Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Attic Insulation	X	Home	-	-	-	-	\$ -	0.0%
Floor Insulation	N/A	Home	-	-	-	-	\$ -	0.0%
Minor Home Repairs		Home	-	-	-	-	\$ -	0.0%
HVAC								
Furnace Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Room A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Central A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Heat Pump Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooler	N/A	Home	-	-	-	-	\$ -	0.0%
Duct Testing and Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Energy Efficient Fan Control	N/A	Home	-	-	-	-	\$ -	0.0%
Prescriptive Duct Sealing	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout	X	Home	-	-	-	-	\$ -	0.0%
Smart Thermostat	X	Home	-	-	-	-	\$ -	0.0%
Portable A/C	N/A	Each	-	-	-	-	\$ -	0.0%
Central Heat Pump-FS (propane or gas space)	N/A	Home	-	-	-	-	\$ -	0.0%
Wholehouse Fan	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Fan Controller	X	Home	-	-	-	-	\$ -	0.0%
Maintenance								
Furnace Clean and Tune	X	Home	-	-	-	-	\$ -	0.0%
Central A/C Tune up	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooling Maintenance	N/A	Home	-	-	-	-	\$ -	0.0%
Range Hood	X	Home	-	-	-	-	\$ -	0.0%
Lighting								
Exterior Hard wired LED fixtures	N/A	Each	-	-	-	-	\$ -	0.0%
LED Reflector Bulbs	N/A	Each	-	-	-	-	\$ -	0.0%
LED A-Lamps	N/A	Each	-	-	-	-	\$ -	0.0%
Miscellaneous								
Pool Pumps	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier I	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier II	N/A	Each	-	-	-	-	\$ -	0.0%
Air Purifier	N/A	Home	-	-	-	-	\$ -	0.0%
Cold Storage	N/A	Each	-	-	-	-	\$ -	0.0%
Comprehensive Home Health and Safety Check-up	X	Home	-	-	-	-	\$ -	0.0%
CO and Smoke Alarm	X	Each	-	-	-	-	\$ -	0.0%
Pilots								
Customer Enrollment								
Outreach & Assessment		Home	-	-	-	-	\$ -	0.0%
In-Home Education		Home	-	-	-	-	\$ -	0.0%
Total Savings/Expenditures								
			-	-	-	-	\$ -	0.0%
Total Households Weatherized [6]								
CSD MF Tenant Units Treated								
			Total					
			-					

ESA Program - CSD Leveraging	Year to Date Expenses ⁶		
	Electric	Gas	Total
Administration			\$ -
Direct Implementation (Non-Incentive)			\$ -
Direct Implementation			\$ -
TOTAL CSD Leveraging COSTS	\$ -	\$ -	\$ -

[1] All savings are calculated based on the following sources:
 DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.
 [2] Microwave savings are from ECONorthWest Studies received in December of 2011.
 [3] Includes Faucet Aerators and Low Flow Showerheads
 [4] Includes Water Heater Blankets and Water Heater Pipe Insulation
 [5] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
 [6] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

Notes:
 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
 Any measures noted as 'NEW' have been added during the course of this program year.
 Any measure noted as "REMOVED" are no longer offered by the program but have been kept for tracking purposes.

**Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings
per Treated Home/Common Area
Southern California Gas Company
August 2024**

Table 3A, ESA Program Main (SF, MF) [2]	
Annual kWh Savings	N/A
Annual Therm Savings	839,886
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	7,931,361
Current kWh Rate	N/A
Current Therm Rate	\$ 1.59
Average 1st Year Bill Savings / Treated households	\$ 45.19
Average Lifecycle Bill Savings / Treated Household	\$ 426.72

Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) [1]	
Annual kWh Savings	N/A
Annual Therm Savings	21,257
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	175,293
Current kWh Rate	N/A
Current Therm Rate	\$ 1.59
Average 1st Year Bill Savings / Treated Property	\$ 37.60
Average Lifecycle Bill Savings / Treated Property	\$ 310.03

Table 3C, ESA Program - Multifamily Whole Building [1]	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3D, ESA Program - Pilot Plus	
Annual kWh Savings	6,204
Annual Therm Savings	668
Lifecycle kWh Savings	62,040
Lifecycle Therm Savings	6,680
Current kWh Rate	\$ 0.22
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 286
Average Lifecycle Bill Savings / Treated Property	\$ 2,858

Table 3E, ESA Program - Pilot Deep	
Annual kWh Savings	8,767
Annual Therm Savings	567
Lifecycle kWh Savings	87,670
Lifecycle Therm Savings	5,670
Current kWh Rate	\$ 0.22
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 271
Average Lifecycle Bill Savings / Treated Property	\$ 2,712

Table 3F, ESA Program - Building Electrification - N/A for SoCalGas	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3G, ESA Program - CSD Leveraging	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3H, Summary - ESA Program (SF, MH, MF In-Unit), MFCAM, MFWB, PP, PD, BE, CSD	
Annual kWh Savings	N/A
Annual Therm Savings	862,378
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	8,119,004
Current kWh Rate	N/A
Current Therm Rate	\$ 1.59
Average 1st Year Bill Savings / Treated Households	\$ 640
Average Lifecycle Bill Savings / Treated Households	\$ 6,307

[1] NMEC calculations require 12 months prior and post implementation data.
[2] Includes them savings for all measures.

Note: Summary is the sum of ESA Main Program + MF CAM + MFWB + Pilot Plus + Pilot Deep + BE + CSD

**Energy Savings Assistance Program Table 4 - Homes/Buildings Treated
Southern California Gas Company
August 2024**

Table 4A, ESA Program (SF, MH)						
County	Eligible Households [3]			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Fresno	27	12,750	12,777	3	357	360
Imperial	20,813	13	20,826	2	0	2
Kern	26,841	25,703	52,544	2,526	266	2,792
Kings	17,724	13	17,737	570	0	570
Los Angeles	7,784	1,051,262	1,059,046	473	8,558	9,031
Orange	25	258,609	258,634	0	1,254	1,254
Riverside	152,353	126,472	278,825	720	5,451	6,171
San Bernardino	778	190,048	190,826	58	5,527	5,585
San Luis Obispo	20,417	10,205	30,622	193	0	193
Santa Barbara	1,787	45,087	46,874	391	270	661
Tulare	51,242	12,728	63,970	2,251	573	2,824
Ventura	3,908	70,985	74,893	9	81	90
Total	303,699	1,803,875	2,107,574	7,196	22,337	29,533

Table 4B, ESA Program - Multifamily Whole Building (MF In-Unit)						
County				Households Treated YTD		
				Rural	Urban	Total
Fresno				0	0	0
Imperial				0	0	0
Kern				124	0	124
Kings				3	0	3
Los Angeles				0	213	213
Orange				0	337	337
Riverside				70	1	71
San Bernardino				0	147	147
San Luis Obispo				0	0	0
Santa Barbara				0	0	0
Tulare				4	0	4
Ventura				0	0	0
Total				201	698	899

Table 4C, ESA Program - Multifamily Whole Building (MFWB/CAM)						
County	Eligible Properties [2]			Properties Treated YTD		
				Rural	Urban	Total
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
Total				0	0	0

Table 4D, ESA Program - Pilot Plus and Pilot Deep						
County	Eligible Households			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Los Angeles	132	4,915	5,047	2	7	9
Riverside	1,575	1,321	2,896	7	1	8
San Bernardino	42	2,033	2,075	1	0	1
Total	1,749	8,269	10,018	10	8	18

Table 4E, ESA Program - CSD Leveraging						
County				Households Treated YTD		
				Rural	Urban	Total
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
Total				0	0	0

No CSD activity.

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.

[2] Do not currently have Eligible Properties for ESA CAM.

[3] Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% FPL) to now establishing the ESA Program's income limits to at or below 250% of FPL.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and

Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies
Southern California Gas Company
August 2024

	Authorized 2021-26 Funding			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expended		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
ESA Pilot Plus/Deep Program	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 779	\$ 779	N/A	\$ 126,511	\$ 126,511	N/A	\$ 589,367	\$ 589,367	N/A	0%	0%
Total Pilots	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 779	\$ 779	N/A	\$ 126,511	\$ 126,511	N/A	\$ 589,367	\$ 589,367	N/A	0%	0%
Studies															
Needs Assessment (LINA) ^[1]	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 124,834	\$ 124,834	N/A	200%	200%
Joint IOU - Multifamily CAM Process Evaluation ^[2]	N/A	\$ 75,000	\$ 75,000	N/A	\$ 43,260	\$ 43,260	N/A	\$ 43,260	\$ 43,260	N/A	\$ 67,020	\$ 67,020	N/A	0%	0%
2020 Non Energy Benefits Evaluation (NEB's) ^[3]	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 1,338	\$ 1,338	N/A	0%	0%
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ 15,694	\$ 15,694	N/A	\$ 15,694	\$ 15,694	N/A	0%	0%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 18,845	\$ 18,845	N/A	0%	0%
Load Impact Evaluation Study	N/A	\$ 375,000	\$ 375,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Equity Criteria and Non Energy Benefits Evaluation (NEB's)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Rapid Feedback Research and Analysis	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Process Evaluation Studies (1-4 Studies)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Potential Ad Hoc Tasks	N/A	\$ 300,000	\$ 300,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Total Studies ^[4]	N/A	\$ 1,068,750	\$ 1,068,750	N/A	\$ -	\$ -	N/A	\$ 15,694	\$ 15,694	N/A	\$ 34,538	\$ 34,538	N/A	3%	3%

^[1] LINA study funded out of prior cycle unspent funds per AL 5558.

^[2] MF CAM study funded out of MF CAM prior cycle unspent funds per AL 5744.

^[3] Cycle-to-date amount related to 2020 activity posted in 2021.

^[4] Total studies amount includes 2021-2026 authorized budget in D.21-06-015 only as well as associated spending.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions

**Southern California Gas Company
August 2024**

ESA Main (SF, MH)

Customer Segments	# of Households Eligible* [1]	# of Households Treated [17]	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	1,039,808	26,153	31%	389,458	5.9%				29.3	29.1	\$ 1,034
MH	115,957	3,380	49%	479	510.0%				21.9	22.1	\$ 806
Rent vs. Own											
Own	788,781	25,767	38%		0.0%				29.8	29.7	\$ 1,076
Rent	1,319,476	3,765	6%		0.0%				19.3	19.0	\$ 542
Vacant		1	13%		0.0%				69.2	69.2	\$ 938
Previous vs. New Participant											
New participant		6,298	12%	242,267	2.2%				29.9	29.8	\$ 1,053
Previous Participant		23,235	29%	184,807	10.8%				28.1	27.9	\$ 995
Seniors [3]	869,111	9,372	30%		0.0%				28.8	28.5	\$ 1,058
Veterans [4]	135,375	206	78%		0.0%				34.4	34.4	\$ 1,389
Hard-to-Reach [5]	781,935	11,178	15%	114,297	8.4%				26.4	26.3	\$ 937
Vulnerable [6]	1,347,171	26,041	21%	395,785	5.8%				27.9	27.7	\$ 1,000
Location											
DAC [7]	1,306,904	24,735	21%	385,550	5.6%				28.0	27.8	\$ 1,005
Rural	284,010	7,196	51%	54,711	10.5%				29.6	29.7	\$ 884
Tribal [8]	4,445	25	57%	145	15.9%				16.6	16.6	\$ 568
PSPS Zone	N/A	N/A	N/A	N/A	N/A						
Wildfire Zone [9]	915,416	15,622	29%	212,253	6.6%				29.1	29.1	\$ 1,017
Climate Zone											
4	11,195	38	12%	373	6.4%				18.0	20.1	\$ 774
5	40,075	813	39%	5,900	12.3%				33.0	34.0	\$ 1,154
6	190,295	329	5%	3,705	6.4%				23.3	23.5	\$ 964
8	432,412	4,403	10%	96,165	3.7%				22.6	22.7	\$ 994
9	582,065	3,876	13%	81,087	4.9%				27.0	25.0	\$ 1,010
10	329,439	9,351	28%	140,180	5.6%				29.9	30.2	\$ 1,113
13	130,527	6,442	68%	41,268	12.5%				29.3	29.3	\$ 843
14	59,734	1,838	61%	26,586	6.1%				42.3	42.5	\$ 1,165
15	93,038	1,691	40%	17,553	8.1%				20.8	20.9	\$ 850
16	29,157	752	28%	14,257	5.6%				25.0	25.5	\$ 1,014
CARB Communities [10]	245,566	5,030	15%	84,501	4.9%				20.9	20.7	\$ 902
Financial											
CARE	1,458,614	22,416	25%	240,314	8.0%				29.2	29.0	\$ 1,029
Disconnected [2]		-		1	0.0%						
Arrearages [11]	691,384	14,824	21%	206,757	6.2%				28.1	28.0	\$ 978
High Usage [12]	628,004	9,952	23%	146,288	5.9%				28.6	28.5	\$ 1,034
High Energy Burden [13]		2,330	186%		0.0%				26.4	26.6	\$ 920
SEVI [14]											
<25%	519	-	0%	1	0.0%				-	-	\$ -
25%-50%		-	0%	0	0.0%				-	-	\$ -
50%-75%	1,073,624	13,138	25%	210,026	8.6%				30.3	30.2	\$ 1,103
>75%	423,225	8,885	15%	129,228	0.0%				24.2	24.0	\$ 904
Affordability Ratio [15]											
<25%	1,397,707	21,220	21%	323,036	5.6%				28.3	28.2	\$ 1,033
25%-50%	15,030	176	6%	3,423	6.0%				15.4	15.0	\$ 678
50%-75%	1,268	62	74%	678	7.1%				15.1	12.2	\$ 908
>75%	83,361	565	8%	12,118	4.2%				16.1	15.7	\$ 748
Health Condition											
Medical Baseline	8,712	870	46%	2,989	22.8%				30.6	30.6	\$ 950
Respiratory [16]											
<25%	247,721	740	21%	7,641	8.0%				29.5	29.1	\$ 1,037
25%-50%	393,693	4,181	21%	56,338	5.9%				27.7	27.6	\$ 983
50%-75%	459,431	8,395	19%	131,101	5.4%				27.5	27.3	\$ 1,019
>75%	396,521	8,707	20%	144,175	5.5%				28.2	28.0	\$ 1,043
Disabled [4]	622,269	3,291	30%		0.0%				27.7	27.5	\$ 1,020

Note: The MF In-unit will be tracked with ESA main program until MFWB program launches. Upon MFWB program launch, the data for MF In-Unit and MF CAM will be captured in the MFWB section in the following two tables below.

Multifamily Whole Bulding (MFWB)

Customer Segments	# of Properties Eligible* [1]	# of Properties Treated [17]	Enrollment Rate = (C/B)	# of Properties Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Property	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving Measures Only)	Avg. Cost Per Treated Property
Demographic											
Housing Type											
SF			#DIV/0!		0.0%						
MH			#DIV/0!		0.0%						
MF In-Unit		901	#DIV/0!		0.0%				23.6	23.6	\$ 397
Rent vs. Own											
Own		11	#DIV/0!		0.0%				1,937.3	1,937.3	\$ 18,297
Rent		890	#DIV/0!		0.0%				0.2	0.2	\$ 175
Vacant					0.0%						
Previous vs. New Participant											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]		646	#DIV/0!		0.0%				20.3	20.3	\$ 200
Veterans [4]		18	#DIV/0!		0.0%				20.4	20.4	\$ 208
Hard-to-Reach [5]		416	#DIV/0!		0.0%				26.2	26.2	\$ 632
Vulnerable [6]		751	#DIV/0!		0.0%				23.3	23.3	\$ 330
Location											
DAC [7]		737	#DIV/0!		0.0%				23.4	23.4	\$ 334
Rural			#DIV/0!		0.0%						
Tribal [8]		-	#DIV/0!		0.0%						
PSPS Zone			N/A		N/A						
Wildfire Zone [9]		222	#DIV/0!		0.0%				22.6	22.6	\$ 558
Climate Zone											
4			#DIV/0!		0.0%						
5			#DIV/0!		0.0%						
6			#DIV/0!		0.0%						
8			#DIV/0!		0.0%						
9			#DIV/0!		0.0%						
10			#DIV/0!		0.0%						
13			#DIV/0!		0.0%						
14			#DIV/0!		0.0%						
15			#DIV/0!		0.0%						
16			#DIV/0!		0.0%						
CARB Communities [10]		94	#DIV/0!		0.0%				44.0	44.0	\$ 434
Financial											
CARE		77	#DIV/0!		0.0%				18.3	18.3	\$ 152
Disconnected [2]		-			0.0%				-	-	
Arrearages [11]		50	#DIV/0!		0.0%				23.7	23.7	\$ 3,314
High Usage [12]		1	#DIV/0!		0.0%				13.5	13.5	\$ 126
High Energy Burden [13]		481			0.0%				51.8	51.8	\$ 22,518
SEVI [14]											
<25%			#DIV/0!		0.0%						
25%-50%					0.0%						
50%-75%		73	#DIV/0!		0.0%				21.7	21.7	\$ 120
>75%		680	#DIV/0!		0.0%				23.5	23.5	\$ 352
Affordability Ratio [15]											
<25%		753	#DIV/0!		0.0%				23.3	23.3	\$ 330
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Health Condition											
Medical Baseline			#DIV/0!		0.0%						
Respiratory [16]											
<25%		70	#DIV/0!		0.0%				21.1	21.1	\$ 120
25%-50%		136	#DIV/0!		0.0%				36.9	36.9	\$ 336
50%-75%		333	#DIV/0!		0.0%				25.1	25.1	\$ 495
>75%		214	#DIV/0!		0.0%				12.7	12.7	\$ 136
Disabled [4]		362	#DIV/0!		0.0%				21.2	21.2	\$ 243

MFWB Program to commence July 2023. No installations to report as of January 2024.

Multifamily Whole Bulding (Individual in-unit treatments)

Customer Segments	# of Units Eligible* [1]	# of Units Treated [17]	Enrollment Rate = (C/B)	# of Units Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Unit	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving Measures Only)	Avg. Cost Per Treated Unit
Demographic											
Housing Type											
SF			#DIV/0!		0.0%						
MH			#DIV/0!		0.0%						
MF In-Unit			#DIV/0!		0.0%						
Rent vs. Own											
Own			#DIV/0!		0.0%						
Rent			#DIV/0!		0.0%						
Vacant					0.0%						
Previous vs. New Participant											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]			#DIV/0!		0.0%						
Veterans [4]			#DIV/0!		0.0%						
Hard-to-Reach [5]			#DIV/0!		0.0%						
Vulnerable [6]			#DIV/0!		0.0%						
Location											
DAC [7]			#DIV/0!		0.0%						
Rural			#DIV/0!		0.0%						
Tribal [8]			#DIV/0!		0.0%						
PSPS Zone			N/A		N/A						
Wildfire Zone [9]			#DIV/0!		0.0%						
Climate Zone											
4			#DIV/0!		0.0%						
5			#DIV/0!		0.0%						
6			#DIV/0!		0.0%						
8			#DIV/0!		0.0%						
9			#DIV/0!		0.0%						
10			#DIV/0!		0.0%						
13			#DIV/0!		0.0%						
14			#DIV/0!		0.0%						
15			#DIV/0!		0.0%						
16			#DIV/0!		0.0%						
CARB Communities [10]			#DIV/0!		0.0%						
Financial											
CARE			#DIV/0!		0.0%						
Disconnected [2]					0.0%						
Arrearages [11]			#DIV/0!		0.0%						
High Usage [12]			#DIV/0!		0.0%						
High Energy Burden [13]					0.0%						
SEVI [14]											
<25%			#DIV/0!		0.0%						
25%-50%					0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Affordability Ratio [15]											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Health Condition											
Medical Baseline			#DIV/0!		0.0%						
Respiratory [16]											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Disabled [4]			#DIV/0!		0.0%						

MFWB Program to commence July 2023. No installations to report as of January 2024.

Pilot Plus and Pilot Deep

Customer Segments	of Households Eligible [1]	of Households Treated	Enrollment Rate = (C/B)	of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	17,726	18	0.10%	1,364	1.32%	831.7	-	113.02	69	-	\$ 13,142
MH	-	0	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
MF In-Unit	-	0	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
Rent vs. Own											
Own	3,829	16	0.42%	312	5.13%	835	-	113.11	71	-	\$ 13,220
Rent	677	2	0.30%	63	3.17%	786	-	112.38	49	-	\$ 12,518
Previous vs. New Participant											
Previous	2,458	8	0.33%	187	4.28%	612	-	68.43	41	-	\$ 13,665
New Participant	14,872	10	0.07%	1,147	0.87%	1003.6	-	148.71	90	-	\$ 12,724
Seniors	N/A	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
Veterans	N/A	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
Hard-to-Reach	12,327	14	0.11%	1,025	1.37%	811.4	-	100.01	63	-	\$ 13,702
Vulnerable	10,683	8	0.07%	797	1.00%	992	-	161.86	79	-	\$ 14,703
Location											
DAC	611	1	0.16%	23	4.35%	913	-	0.79	26	-	\$ 11,386
Rural	1,749	10	0.57%	68	14.71%	750	-	106.06	75	-	\$ 8,910
Tribal	1,345	1	0.07%	15	6.67%	569	-	224.65	47	-	\$ 13,461
PSPS Zone	10,807	1	0.01%	1,075	0.09%	871.3	-	163.95	97	-	\$ 11,701
Climate Zone 06	341	0	0.00%	16	0.00%	-	-	-	-	-	\$ -
Climate Zone 08	2,396	0	0.00%	174	0.00%	-	-	-	-	-	\$ -
Climate Zone 09	4,639	6	0.13%	215	2.79%	123	-	88.57	40	-	\$ 14,792
Climate Zone 10	8,410	10	0.12%	854	1.17%	739	-	86.00	52	-	\$ 10,637
Climate Zone 13	N/A	0	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
Climate Zone 14	1,637	2	0.12%	29	6.90%	1741	-	217.93	91	-	\$ 20,721
Climate Zone 15	184	0	0.00%	28	0.00%	-	-	-	-	-	\$ -
Climate Zone 16	119	0	0.00%	48	0.00%	-	-	-	-	-	\$ -
CARB Communities	1,451	1	0.07%	278	0.36%	313	-	0.02	56	-	\$ 17,986
Financial											
CARE	17,726	6	0.03%	22	27.27%	627	-	0.25	29	-	\$ 11,196
FERA	17,689	12	0.00%	1,342	0.89%	930.5	-	169.41	88	-	\$ 14,116
Disconnected	88	0	0.00%	4	0.00%	-	-	-	-	-	\$ -
Arrearages	10,474	8	0.08%	854	0.94%	874.1	-	145.24	79	-	\$ 13,184
High Usage	17,726	18	0.10%	1,364	1.32%	831.7	-	113.02	69	-	\$ 13,142
High Energy Burden (>5)	17,210	0	0.00%	1,355	0.00%	-	-	-	-	-	\$ -
SEVI											
Low (0-33%)	1,819	1	0.05%	27	3.70%	295	-	0.06	86	-	\$ 8,972
Medium (33.1 to 66.9%)	4,981	10	0.20%	336	2.98%	399	-	0.22	24	-	\$ 10,878
High (> 67%)	10,926	7	0.06%	1,001	0.70%	970.8	-	189.37	22	-	\$ 11,393
Affordability Ratio (< 15%)	17,572	18	0.10%	1,360	1.32%	831.7	-	113.02	69	-	\$ 13,142
Health Condition											
Medical Baseline	347	0	0.00%	24	0.00%	-	-	-	-	-	\$ -
Respiratory											
Low	N/A	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
Medium	N/A	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
High	N/A	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A
Disabled	N/A	N/A	0%	N/A	0%	N/A	N/A	N/A	N/A	N/A	N/A

Pilot Plus/Deep is a joint pilot with SoCalGas and SCE.

* Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% of FPL) to now establishing the ESA Program's income limits to at or below 250% of FPL.

[1] Eligible household counts by segment provided by Athens. Segments with no data may be calculated internally at a later date.

[2] Due to the COVID customer protections, no customers have been disconnected since March 4, 2020.

[3] Senior defined as age 65 and older as self reported during enrollment.

[4] Self identified on application form.

[5] SoCalGas defines Hard to Reach as a customer who either has a language preference other than English or lives in a mobile home or multifamily dwelling unit.

[6] Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.

[7] As defined by CalEnviroScreen 4.0.

[8] SoCalGas uses geographic boundary information to identify federally recognized tribal areas in conjunction with an augment to the ESA application to allow for customer to self-identify as a member of a tribal community.

[9] Includes Zones 2 and 3 (Tiers 2 and 3) of the CPUC Fire-Threat Map.

[10] Neighborhoods identified by CARB Air Protection Program that overlap with DAC ZIP codes per CalEnviroScreen.

[11] SoCalGas defines arrearages as overdue balance greater than 30 days past due.

[12] SoCalGas defines high usage as at least 200% of baseline for any month within the previous calendar year.

[13] SoCalGas defines High Energy Burden as customers that have to spend 2% or more of household income on their gas bill.

[14] The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing. SoCalGas utilizes the SEVI data provided by the CPUC to map its service territory by SEVI scores.

[15] Threshold based on CPUC 2019 Annual Affordability Report, utilizing AR20 data.

[16] SoCalGas utilizes the 'Asthmas' indicator in CalEnviroScreen 4.0 (published by the California Office of Environmental Health Hazard Assessment) as a proxy to identify locations with varying levels of respiratory conditions within its service territory.

[17] Households Treated data is not additive because customers may be represented in multiple categories.

**Energy Savings Assistance Program Table - 8 Clean Energy Referral, Leveraging, and Coordination
Southern California Gas Company
August 2024**

Partner	Brief Description of Effort	Outbound	Collaboration	Inbound		
		# of Referrals [1]	# of Leveraging Relationships [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
CARE	CARE customers who are PEV approved are shared with ESA Program				14,705	2,215
Water Agencies [6]	SoCalGas provides the ability for water agencies to capture water savings through leveraging and co-funding opportunities		9 Agencies			3,115
Municipal Electric Providers [7]	SoCalGas provides leveraging and co-funding opportunities to electric and water providers who might otherwise not offer energy savings measures		4 Providers			1,086
Project Homekey (Properties)	SoCalGas' ESA Program provides energy efficiency services at no cost to Project Homekey sites.					
Whole Home to Core [8]	Number of Homes Enrolled in ESA Core as a result of being referred by ESA Whole Home due to home not being able to meet minimum 5% for ESA Whole Home participation.	N/A	N/A	N/A	509	398

[1] Outbound referrals being given to the Partner Program by ESA Program

[2] Activities that involve the sharing resources to jointly support program delivery or administration. (Example: Sharing of Lead Lists, Cost Splitting, etc.)

[3] Activities related to program communication (marketing), collaboration of events, and alignment of activities (outreach events, tradeshow, etc.) to support program awareness and delivery.

[4] Inbound customer leads or referrals to ESA Program from the Partner Program.

[5] Enrollments that results from the Leads or Referrals supplied by the Partner

[6] Water Agencies include: Anaheim Public Utilities, Eastern Municipal Water District, Fontana Water Company, Liberty Utilities, Metropolitan Water District, San Gabriel Valley Water Company, California American Water, Moulton Niguel Water District and Rancho California Water District.

[7] Municipal Electric Providers include: Anaheim Public Utilities, Los Angeles Department of Water and Power, Pasadena Water and Power and Riverside Public Utilities.

[8] ESA Whole Home (also known a Pilot Plus/Deep) is a joint pilot with SoCalGas and SCE.

Energy Savings Assistance Program Table - 9 Tribal Outreach
Southern California Gas Company
August 2024

Outreach Status	Quantity (Includes CARE, FERA, and ESA Program)	List of Participating Tribes
Tribes completed ESA Program Meet & Confer	4	Tejon Indian Tribe, Ramona Band of Cahuilla Indians, Torres-Martinez Desert Cahuilla Indian, Juaneno Band of Mission Indians
Tribes requested outreach materials or applications	5	Ramona Band of Cahuilla Indians, Tejon Indian Tribe, Torres-Martinez Desert Cahuilla Indian, Fernandeno Tataviam Band of Mission Indians, Juaneno Band of Mission Indians
Tribes who have not accepted offer to Meet and Confer	0	
Non-Federally Recognized Tribes who participated in Meet & Confer	2	Fernandeno Tataviam Band of Mission Indians, Juaneno Band of Mission Indians
Tribes and Housing Authority sites involved in Focused Project/ESA Program Partnership offer on Tribal Lands	0	
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	2	Torres-Martinez Desert Cahuilla Indians, Soboba Band of Luiseno Indians
Housing Authority and TANF offices who participated in Meet and Confer	0	

CARE Program Table 1 - Program Expenses
Southern California Gas Company
August 2024

CARE Program:	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Outreach	N/A	\$ 4,500,599	\$ 4,500,599	N/A	\$ 296,818	\$ 296,818	N/A	\$ 2,202,680	\$ 2,202,680	N/A	49%	49%
Processing / Certification Re-certification	N/A	\$ 2,294,243	\$ 2,294,243	N/A	\$ 197,846	\$ 197,846	N/A	\$ 1,199,410	\$ 1,199,410	N/A	52%	52%
Post Enrollment Verification	N/A	\$ 254,386	\$ 254,386	N/A	\$ 33,642	\$ 33,642	N/A	\$ 220,585	\$ 220,585	N/A	87%	87%
IT Programming	N/A	\$ 1,117,055	\$ 1,117,055	N/A	\$ 98,417	\$ 98,417	N/A	\$ 651,322	\$ 651,322	N/A	58%	58%
Pilots	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ (2,015)	\$ (2,015)	N/A	N/A	N/A
CHANGES Program	N/A	\$ 437,502	\$ 437,502	N/A	\$ 35,336	\$ 35,336	N/A	\$ 356,646	\$ 356,646	N/A	82%	82%
Studies	N/A	\$ -	\$ -	N/A	\$ 5,456	\$ 5,456	N/A	\$ 25,541	\$ 25,541	N/A	N/A	N/A
Regulatory Compliance	N/A	\$ 608,606	\$ 608,606	N/A	\$ 32,273	\$ 32,273	N/A	\$ 175,259	\$ 175,259	N/A	29%	29%
General Administration	N/A	\$ 1,170,723	\$ 1,170,723	N/A	\$ 106,077	\$ 106,077	N/A	\$ 720,905	\$ 720,905	N/A	62%	62%
CPUC Energy Division [2]	N/A	\$ 81,955	\$ 81,955	N/A	\$ 947	\$ 947	N/A	\$ 11,751	\$ 11,751	N/A	14%	14%
SUBTOTAL MANAGEMENT COSTS	N/A	\$ 10,465,069	\$ 10,465,069	N/A	\$ 806,811	\$ 806,811	N/A	\$ 5,562,085	\$ 5,562,085	N/A	53%	53%
CARE Rate Discount	N/A	\$ 142,032,348	\$ 142,032,348	N/A	\$8,494,794	\$ 8,494,794	N/A	\$122,671,695	\$ 122,671,695	N/A	86%	86%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	N/A	\$ 152,497,417	\$ 152,497,417	N/A	\$ 9,301,605	\$ 9,301,605	N/A	\$ 128,233,780	\$ 128,233,780	N/A	84%	84%
Other CARE Rate Benefits												
- DWR Bond Charge Exemption												
- CARE Surcharge Exemption				N/A	\$1,641,414	\$ 1,641,414	N/A	\$25,196,209	\$ 25,196,209			
- kWh Surcharge Exemption												
- Vehicle Grid Integration Exemption												
Total Other CARE Rate Benefits				N/A	\$ 1,641,414	\$ 1,641,414	N/A	\$ 25,196,209	\$ 25,196,209			
Indirect Costs				N/A	\$183,533	\$ 183,533	N/A	\$1,261,679	\$ 1,261,679			

[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021

[2] Includes expenses recorded in error which will be corrected in next month's report.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 2 - Enrollment, Recertification, Attrition, & Penetration
Southern California Gas Company
August 2024**

2024	New Enrollment										Recertification				Attrition (Drop Offs)				Enrollment		Total CARE Participants	Estimated CARE Eligible	Enrollment Rate % (W/X)	Total Residential Accounts	Gas Only	Electric Only		
	Automatic Enrollment				Self-Certification (Income or Categorical)						Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)							Gross (K+O)	Net Adjusted (K-T)
	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																			
January	3,887	1,112	73	5,072	7,850	8,460	6,794	2	23,106	28,178	16,018	33,355	8,197	57,570	38,997	72	1,152	10,701	50,922	85,748	(22,744)	1,813,838	1,646,799	110%	5,763,707	1,813,838	N/A	
February	2,581	944	93	3,618	10,006	10,075	6,467	2	26,550	30,168	14,961	30,094	7,369	52,424	28,511	99	1,280	10,419	40,309	82,592	(10,141)	1,803,697	1,646,799	110%	5,767,853	1,803,697	N/A	
March	3,171	1,372	96	4,639	9,627	10,025	6,887	2	26,541	31,180	19,454	33,518	14,923	67,895	21,455	164	1,274	9,927	32,820	99,075	(1,640)	1,802,057	1,646,799	109%	5,770,999	1,802,057	N/A	
April	4,460	1,582	90	6,132	9,200	9,765	6,697	1	25,663	31,795	16,156	26,172	19,494	61,822	18,613	140	1,155	11,326	31,234	93,617	561	1,802,618	1,639,259	110%	5,772,015	1,802,618	N/A	
May	2,805	1,374	95	4,274	6,356	7,603	6,669	1	20,629	24,903	14,196	26,349	17,680	58,225	23,814	111	1,142	10,250	35,317	83,128	(10,414)	1,792,204	1,639,259	109%	5,773,479	1,792,204	N/A	
June	2,662	1,494	101	4,257	6,272	6,496	6,493	0	19,261	23,518	10,604	28,084	18,708	57,396	26,543	74	1,110	11,130	38,857	80,914	(15,339)	1,774,865	1,639,259	108%	5,774,113	1,776,865	N/A	
July	4,702	1,371	66	6,139	6,770	6,234	6,753	1	19,758	25,897	9,618	39,627	22,627	71,872	24,337	70	852	11,614	36,873	97,769	(10,976)	1,765,889	1,639,673	108%	5,773,515	1,765,889	N/A	
August	2,614	1,479	109	4,202	7,179	7,878	7,167	0	22,224	26,426	8,506	39,834	16,188	64,528	21,739	78	802	15,144	37,763	90,954	(11,337)	1,757,867	1,639,673	107%	5,774,452	1,757,867	N/A	
September				0					0	0				0					0	0	0							N/A
October				0					0	0				0					0	0	0							N/A
November				0					0	0				0					0	0	0							N/A
December				0					0	0				0					0	0	0							N/A
YTD Total	26,882	10,728	723	38,333	63,260	66,536	53,927	9	183,732	222,065	109,513	257,033	125,186	491,732	204,009	808	8,767	90,511	304,095	713,797	(82,030)	1,757,867	1,639,673	107%	5,774,452	1,757,867	N/A	

¹ Enrollments via data sharing between the IOUs.

² Enrollments via data sharing between departments and/or programs within the utility.

³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 3A - Post-Enrollment Verification Results (Model)
Southern California Gas Company
August 2024

Month	Total CARE Households Enrolled	Households Requested to Verify [1]	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled [2]	% De-enrolled through Post Enrollment Verification [3]	% of Total CARE Households De-enrolled
January	1,813,838	5,853	0.3%	3,512	321	3,833	65.5%	0.2%
February	1,803,697	6,232	0.3%	3,847	325	4,172	66.9%	0.2%
March	1,802,057	2,627	0.1%	1,527	127	1,654	63.0%	0.1%
April	1,802,618	2,431	0.1%	1,457	125	1,582	65.1%	0.1%
May	1,792,204	2,041	0.1%	960	124	1,084	53.1%	0.1%
June	1,776,865	1,678	0.1%	3	112	115	6.9%	0.0%
July	1,765,889	2,574	0.1%	2	121	123	4.8%	0.0%
August	1,757,867	3,892	0.2%	1	59	60	1.5%	0.0%
September								
October								
November								
December								
YTD Total	1,757,867	27,328	1.6%	11,309	1,314	12,623	46.2%	0.7%

[1] Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.

[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

[3] Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

*Monthly data has been updated to include customers who had been extended one year due to customer protections as stated in the COVID Transition Plan AL 5794

CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)								
Southern California Gas Company								
Not Applicable to SoCalGas								
Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January							0.0%	
February							0.0%	
March							0.0%	
April							0.0%	
May							0.0%	
June							0.0%	
July							0.0%	
August							0.0%	
September							0.0%	
October							0.0%	
November							0.0%	
December							0.0%	
YTD Total	#N/A	0	#N/A	0	0	0	0.0%	#N/A

**CARE Table 4 - Enrollment by County
Southern California Gas Company
August 2024**

County	Estimated Eligible Households			Total Households Enrolled ¹			Enrollment Rate ²		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	10,496	13	10,509	13,254	19	13,273	126%	152%	126%
Imperial	0	16,902	16,902	2	15,743	15,745	N/A	93%	93%
Kern	14,660	27,286	41,946	18,420	34,263	52,683	126%	126%	126%
Kings	10	13,230	13,240	8	17,139	17,147	83%	130%	130%
Los Angeles	836,545	2,193	838,738	866,140	1,993	868,133	104%	91%	104%
Orange	192,421	0	192,421	184,850	27	184,877	96%	#DIV/0!	96%
Riverside	97,230	114,937	212,167	107,139	135,734	242,873	110%	118%	114%
San Bernardino	143,858	757	144,615	187,507	701	188,208	130%	93%	130%
San Luis Obispo	8,138	14,538	22,676	4,113	12,586	16,699	51%	87%	74%
Santa Barbara	35,436	992	36,429	32,219	713	32,932	91%	72%	90%
Tulare	11,434	41,956	53,390	13,304	56,194	69,498	116%	134%	130%
Ventura	54,701	1,943	56,644	53,810	1,989	55,799	98%	102%	99%
Total	1,404,928	234,746	1,639,673	1,480,766	277,101	1,757,867	105%	118%	107%

¹ Total Households Enrolled includes submeter tenants.

² Penetration Rate and Enrollment Rate are the same value.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 5 - Recertification Results
Southern California Gas Company
August 2024**

Month	Total CARE Households	Households Requested to Recertify [1]	% of Households Total (C/B)	Households Recertified [2]	Households De-enrolled [3]	Recertification Rate % [4] (E/C)	% of Total Households De-enrolled (F/B)
January	1,813,838	63,595	3.5%	40,369	25,153	63.5%	1.39%
February	1,803,697	58,382	3.2%	35,953	24,030	61.6%	1.33%
March	1,802,057	53,871	3.0%	31,075	23,924	57.7%	1.33%
April	1,802,618	51,368	2.8%	28,677	23,521	55.8%	1.30%
May	1,792,204	41,270	2.3%	22,447	15,095	54.4%	0.84%
June	1,776,865	34,139	1.9%	17,410	985	51.0%	0.06%
July	1,765,889	32,252	1.8%	14,228	802	44.1%	0.05%
August	1,757,867	33,018	1.9%	8,090	471	24.5%	0.03%
September			#DIV/0!			#DIV/0!	#DIV/0!
October			#DIV/0!			#DIV/0!	#DIV/0!
November			#DIV/0!			#DIV/0!	#DIV/0!
December			#DIV/0!			#DIV/0!	#DIV/0!
YTD	1,757,867	367,895	20.9%	198,249	113,981	53.9%	6.48%

[1] Excludes count of customers recertified through the probability model.

[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

[3] Includes customers who did not respond or who requested to be de-enrolled.

[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 6 - Capitation Contractors¹
Southern California Gas Company
August 2024

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
Community Action Partnership of Orange County		X	X	X		
Sigma Beta Xi Youth and Community Services		X				
PACE – Pacific Asian Consortium in Employment		X	X	X		
Community Pantry of Hemet		X				
Community Action Partnership of San Bernardino		X		X		
LA Works		X				
Children’s Hospital of Orange County		X				
LACDA		X				
YMCA Montebello-Commerce		X				
Sr. Citizens Emergency Fund I.V., Inc.		X				
Coachella Valley Housing Coalition		X				
Southeast Community Development Corp.		X				
Latino Resource Organization		X				
Community Action Partnership - Kern County		X				
Ventura Cty Comm Human		X				
Blessed Sacrament Church		X				
Hermandad Mexicana		X				
CSET		X				
Crest Forest Family and Community Service		X				
CUI – Campesinos Unidos, Inc.		X	X	X		
Veterans in Community Service		X	X	X		
MEND		X				
Catholic Charities of LA – Brownson House		X				
OCCC, Inc. (Orange County Community Center)		X				
APAC Service Center		X			-	9
Visalia Emergency Aid Council		X				
Total Enrollments					-	9

¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD

**CARE Program Table 7 - Expenditures for Pilots and Studies
Southern California Gas Company
August 2024**

2021	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots												
CARE Outbound Calling Pilot	N/A	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778
Total Pilots	0	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778
Studies												
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ 25,541	\$ 25,541	N/A	\$ 25,541	\$ 25,541
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A		\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A		\$ -	N/A	\$ 18,950	\$ 18,950
Total Studies	N/A	\$ 143,750	\$ 143,750	N/A	\$ -	\$ -	N/A	\$ 25,541	\$ 25,541	N/A	\$ 44,491	\$ 44,491

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 8 - CARE and Disadvantage Communities Enrollment Rate for Zip Codes
Southern California Gas Company
August 2024**

Total CARE Households Enrolled				
Month	CARE Enrollment Rate for Zip Codes that have 10% or more disconnections	CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG)	CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)	CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate)
January	N/A	92.8%	48.7%	56.2%
February	N/A	92.6%	48.7%	56.1%
March	N/A	92.7%	48.6%	56.0%
April	N/A	92.5%	48.6%	55.8%
May	N/A	91.5%	49.4%	58.1%
June	N/A	101.8%	53.2%	47.7%
July	N/A	101.1%	52.3%	46.5%
August	N/A	101.2%	52.2%	46.1%
September	N/A			
October	N/A			
November	N/A			
December	N/A			
	N/A	95.8%	50.2%	52.8%

Notes:

Penetration Rate and Enrollment Rate are the same value.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC. Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 8A
CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP Code
Southern California Gas Company
August 2024

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes that have 10% or more Disconnections
ZIP00001	N/A
ZIP00002	N/A
ZIP00003	N/A
ZIP00004	N/A
ZIP00005	N/A
ZIP00006	N/A
ZIP00007	N/A
ZIP00008	N/A
ZIP00009	N/A
ZIP00010	N/A

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in High Poverty (Income Less than 100% FPG)
90021	37.0%
93265	50.7%
92257	50.8%
90007	55.2%
90017	67.2%
92273	72.3%
90058	72.7%
90015	75.8%
92249	79.4%
90057	83.8%

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in DAC
90021	37.0%
92518	48.0%
90401	49.3%
90007	55.2%
90012	66.5%
90038	66.7%
92233	67.2%
91766	70.2%
90026	70.9%
91502	74.0%

Notes:

Zip codes with fewer than 100 customers are excluded for privacy reasons.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.