

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company for Approval of Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for 2021-2026 Program Years.

(U 39 M)

Application No. 19-11-003
(Filed November 4, 2019)

And Related Matters.

Application No. 19-11-004
Application No. 19-11-005
Application No. 19-11-006
Application No. 19-11-007

**MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)
ON INCOME QUALIFIED ASSISTANCE PROGRAMS FOR SEPTEMBER 2024**

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Dated: October 21, 2024

Attorney for:
PACIFIC GAS AND ELECTRIC COMPANY

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In accordance with Ordering Paragraph 17 of Decision (D.) 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance (ESA) Program, California Alternate Rates for Energy (CARE) Program, and Family Electric Rate Assistance (FERA) Program efforts, showing results through September 2024. Pursuant to D.21-06-015, the new ESA, CARE and FERA Program funding cycle began on July 1, 2021.

Respectfully Submitted,

JENNIFER C. REYES LAGUNERO

By: /s/ Jennifer C. Reyes Lagunero
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Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Energy Rate Assistance (FERA) Programs

Monthly Report for September 2024



PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program,
California Alternate Rates for Energy Program, and
Family Electric Rate Assistance Program
Monthly Report for September 2024

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PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program

Monthly Report for September 2024

The Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) programs are long-standing programs designed to assist income-qualified households in Pacific Gas and Electric (PG&E)'s service territory in reducing their energy usage and monthly utility expenses. Decision (D.) 21-06-015 authorized the ESA, CARE, and FERA program funding cycle beginning July 1, 2021, through December 31, 2026.

PG&E's monthly report for September 2024 complies with the income-qualified programs reporting requirements established in D.21-06-015, and with all reporting and program evaluation requirements previously established for the CARE, FERA, and ESA Programs.¹

Regulatory Update

Categorical Eligibility for Enrollment into the ESA, CARE, and FERA Programs: Pursuant to D.21-06-015, PG&E, San Diego Gas and Electric Company (SDG&E), Southern California Edison Company (SCE) and Southern California Gas Company (SoCalGas) (collectively the IOUs) jointly submitted Tier 2 Advice Letter (AL) 4304-E/3240-G3 on October 13, 2023, proposing an updated list of categorical programs for enrollment in the ESA, CARE and FERA programs. On October 20, 2023, an AL suspension notification was issued by the Energy Division (ED) informing stakeholders that the AL was suspended for up to 120 days, beginning on November 13. On March 4, 2024, the Joint AL was further suspended for an additional 180 days beyond the initial suspension period. On September 6, 2024, the ED notified the IOUs that the Joint AL was rejected as of September 5, 2024. Given the rejection of the Joint AL, PG&E plans to continue its existing categorical eligibility requirements without any modifications.

PG&E's Implementation Plan for the Community-Based Organization (CBO) Arrearage Management Pilot: Pursuant to Ordering Paragraph (OP) 1 of D.24-02-046, PG&E submitted Tier 2 AL 7377-E on September 24, 2024. The AL included an implementation plan for the CBO Pilot, including how the CBO Pilot and the existing Community Help and Awareness of Natural Gas and Electric Services (CHANGES) program will interact, and a description of how PG&E will leverage its existing marketing, education, and outreach (ME&O) budgets to implement the CBO Pilot. This AL is currently pending disposition.

Demand Flexibility OIR: On September 10, 2024, pursuant to Section 7.4.3 of General Order (GO) 96-B, PG&E replied to Protests to AL 7351-E - Implementation of Income-Graduated Fixed Charges pursuant to OP 3(c) of D.24-05-028. On September 13, 2024, pursuant to D.24-05-028,² PG&E submitted a supplemental AL to update Tier 3 AL 7351-E which provided PG&E's Phase 1 Track A Fixed Charge implementation plans, and presented PG&E's request to record costs related to the Facilitation Contractor in the Income Graduated Fixed Charge Memorandum Account (IGFCMA). The supplemental AL also corrected errors within the budget tables and the related attachment. This AL is currently pending disposition.

¹ The IOUs worked with Energy Division (ED) staff to revise reporting tables and formats in compliance with the mandates of D.21-06-015. PG&E is using the most recent monthly reporting template that was approved by ED in December 2023 to provide its monthly updates of the ESA, CARE, and FERA programs.

² D.24-05-028, Ordering Paragraph (OP) 3.

1. Energy Savings Assistance (ESA) Program Executive Summary

The ESA Program provides no-cost home weatherization, energy-efficient appliances, and energy education services to income-qualified customers³ throughout PG&E’s service territory. ESA is a resource program emphasizing long-term energy savings and serves all willing and eligible low-income customers by providing all feasible ESA program measures based on need states, at no cost to the customer through a direct install approach. All housing types are eligible to participate, and the ESA program is available to both homeowners and renters.

D.21-06-015 approved the ESA program budget for Program Years (PYs) 2021-2026. PG&E’s total 2024 authorized ESA Program budget is \$223,985,307,⁴ which covers all programs in the ESA portfolio, including the primary ESA Main program for single-family (SF) housing, the Multifamily Whole Building (MFWB) program for the Multifamily (MF) housing sector, and the Pilot Plus and Pilot Deep programs, as well as any ESA studies. From January through September 2024, PG&E expended \$109,273,577 in total ESA program costs. Further details of ESA expenses are provided in the ESA Summary Table, and ESA Table 1, in the Appendix.

1.1 Energy Savings Assistance Program Overview

1.1.1 Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 21-06-015.

ESA Table 1.1.1.1 ESA Main (SF, MH) Program Summary of Expenses and Savings for 2024			
	2024 Authorized/Planning Assumptions ^[a]	Actual YTD ^[b]	% YTD ^[d]
Budget^[c]	\$120,139,102	\$87,401,863	73%
Homes Treated	54,876	39,404	72%
kWh Saved^[d]	34,253,799	22,313,953	65%
kW Demand Reduced^[d]	2,941	8,255	281%
Therms Saved^[d]	1,393,298	1,010,032	72%
GHG Emissions Reduced (Tons)^[e]	N/A	23,074	

^[a] Authorized ESA budget, energy savings goals and household treatment target per D.21-06-015.
^[b] As shown in ESA Monthly Report Table 1, and Table 2.
^[c] ESA Main program budget includes measures and program administrative budget categories as shown on ESA Monthly Report Table 1.
^[d] Per Table 5 of Attachment 1, D.21-06-015, the 2024 goals for kWh, kW, and therms include ESA Main, MF CAM and MFWB and are reflected in the 2024 Planning Assumptions; however, the above table reports results only from ESA Main, and does not include results from MF CAM or MFWB.
^[e] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).

³ To qualify for the ESA Program, a residential customer’s household income must be at or below 250 percent of Federal Poverty Level (FPL) Guidelines, as set in Senate Bill 756, and that became effective on July 1, 2022. Formerly, the ESA program eligibility was set at 200 percent of FPL, per D.05-10-044.

⁴ Reflects carry forward MFWB, Pilot Plus and Pilot Deep, CSD Leveraging, SPOC, pilots, studies, and SASH/MASH budgets from 2023 to 2024.

Through September 2024, PG&E’s ESA Main (SF, Mobile Home [MH]) program treated 39,404 homes, resulting in 22,313,953 kWh saved, 8,255 kW demand reduced, and 1,010,032 therms saved. In addition, approximately 23,074 tons of GHG emissions were reduced.

ESA Table 1.1.1.2 ESA Main Program Administrative Expenses for 2024		
	August 2024	YTD
Administrative Expenses	\$808,049	\$6,886,234
Total Program Costs	\$12,352,458	\$109,273,577
% of Administrative Spend	7%	6%

As shown in Table 1.1.1.2 above, through August 2024, PG&E’s ESA Main program administrative expenses totaled \$6,886,234. In addition, total program costs totaled \$109,273,577, of which 6% is the administrative spend.

ESA Table 1.1.1.3 Northern (N.) MFWB (In-Unit, WB) ^[a] Summary of Expenses and Savings for 2024			
	2024 Authorized/Planning Assumptions	Actual YTD	% YTD
Budget	\$72,998,933	\$15,264,884	21%
Properties Treated	50	0	0%
MF In-Units Treated	14,572	12,855	88%
kWh Saved	7,587,240	2,835,553	37%
kW Demand Reduced	N/A	662	N/A
Therms Saved	223,298	133,633	60%
GHG Emissions Reduced (Tons) ^[b]	N/A	2,653	N/A

[a] MFWB program budget includes In-Unit, CAM and WB, SPOC, CSD Leveraging and Implementer administrative budget categories as shown on ESA Summary Table in the Appendix.
 [b] Derived by utilizing the US Environmental Protection Agency Greenhouse Gas Equivalencies Calculator (www.epa.gov/energy/greenhouse-gas-equivalencies-calculator).

In September 2024, PG&E’s Northern Multifamily Whole Building (N. MFWB) program treated 956 in-unit projects with 327,201 kWh, 117 kW, and 10,484 therms saved. Since program launch in July 2023 through September 2024, the program has enrolled 259 whole building projects and audited 230 of these enrolled projects. In September 2024, the N. MFWB program reserved 19 more whole building projects for measure installation – bringing the YTD total of whole building project reservations to 65. It is important to consider that whole building projects typically have a relatively long project timeline, ranging from six to 12 months, depending on scope and other factors. To illustrate, two whole building projects reserved earlier this year, that were both on the low end of complexity, completed construction in September and are expected to be approved for payment in Q4. Many other projects reserved this year and in 2023 are expected to take much longer for construction to be completed.

In the total project pipeline, the N. MFWB program currently has 561 whole building projects with 42,669 in-units. PG&E completed audits for two whole building projects that are committed to common area electrification measures in September, and both property owners/operators will explore installing heat pump water heaters for their common area space.

ESA Table 1.1.1.4 Pilot Plus and Pilot Deep Summary of Expenses and Savings for 2024			
	2024 Authorized/Planning Assumptions^[a]	Actual YTD^[b]	% YTD
Budget^[c]	\$21,280,857	\$6,606,830	31%
Homes Treated	-	192	-
kWh Saved	-	140,118	-
kW Demand Reduced	-	188	-
Therms Saved	-	18,166	-
GHG Emissions Reduced (Tons)	-	214	-

[a] Home treatment, energy savings and GHG emissions reduction targets were not included in D.21-06-015. PG&E will report on actual achievements upon completion of home treatment.

[b] Actual homes treated, savings and GHG emissions reduction values are reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot Implementer to PG&E. Energy savings are estimates provided by energy modeling software. PG&E intends to report these estimates as interim savings until meter-based savings estimates are reportable.

[c] Pilot Plus and Pilot Deep budget and expenditures as shown on ESA Monthly Report: ESA Summary Table and ESA Table 2B.

PG&E launched the ESA Pilot Plus and Pilot Deep Program (Pilot Plus/Deep) at the end of June 2022,⁵ and began installations in December 2022. The first successful home treatment was completed in February 2023. As of September 2024, 423 installation projects have been initiated, of which 248 have been fully completed. Additional information on Pilot Plus/Deep is included in Section 1.5.2, ESA Program Pilots.

ESA Table 1.1.1.5 Single Family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Unspent Funds (Electric IOUs Only) ^[a] for 2024			
	2024 Authorized/Planning Assumptions^[a]	Actual YTD	% YTD
Budget	\$9,566,416	\$0	0%

[a] PG&E AL 7028-E was disposed and effective on October 20, 2023 as described in text below ESA Table 1.1.1.5.

⁵ D.21-06-015 Ordering Paragraph (OP) 42 states “The Pilot Plus and Pilot Deep program must be launched by the beginning of the third quarter of 2022” (p. 480). PG&E in its Pilot Implementation Plan Advice letter defined program launch as beginning with an executed contract. See PG&E Advice Letter 4530-G/6412-E (November 19, 2021), p.4, fn.11.

Incremental to the authorized ESA budget, the closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) programs resulted in a transfer of funds into the ESA program⁶ to support ESA Main program implementation across the current program cycle.⁷

1.1.2 Program Measure Changes

There were no program measure changes during this reporting period.

1.2 ESA Customer Outreach and Enrollment Update

1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

ESA Main Program Contractor Outreach: PG&E's ESA monthly acquisition campaigns and contractor efforts are complementary in generating qualified leads. In addition to strategic marketing campaigns, contractors rely on a variety of activities to conduct outreach, primarily utilizing outbound calling from assigned lead lists provided to them monthly after the launch of each acquisition campaign. Contractors also canvas areas with a high propensity for eligible customers, make outbound calls from contractor-generated lists of CARE or Zip-7 customers, and respond to referrals generated by PG&E marketing.

ESA Main Customer Satisfaction Score: To ensure that customers are highly satisfied and have a positive experience with the ESA program, PG&E conducts robust surveys of participants. Through the month of September 2024, the ESA surveys have yielded an 85% customer satisfaction rating; meaning that 85% of respondents described their experience as "excellent" or "very good." PG&E conducts a detailed analysis of the survey results to identify areas of success, and pinpoint opportunities for improvement, and then shares the results with the ESA contractors to optimize ESA offerings from the customer perspective. These results are also used to identify trends in contractor performance and create opportunities for contractor soft skills training.

ESA Program MFWB: In September, the N. MFWB program hosted an online contractor webinar to educate trade allies about the program offerings and participation process. PG&E believes this may generate more whole building projects leads from contractors, thereby helping address the challenge of a limited project pipeline. In addition, the program identified a need to provide contractors with their own page on the program's website (esamultifamily.com) to ensure information that is important to them is easily accessible and supports a successful program participation experience. As a result, the program team created a new contractor webpage and launched it during the contractor brownbag series.

⁶ The transferred SASH and MASH funds will be used to primarily support the ESA Main program implementation across the current program cycle. However, PG&E and SCE seek flexibility to utilize the SASH and MASH funds across ESA categories, and for other ESA programs and pilots (e.g., MFWB and Pilot Plus/Deep). This preserves the flexibility to use the funds as program needs change.

⁷ PG&E Advice Letter [7028-E](#) Closure of the Single-family Affordable Solar Homes (SASH) and Multifamily Affordable Solar Housing (MASH) Programs, submitted on September 20, 2023.

ESA Pilot Plus and Pilot Deep: In September 2024, the ESA Pilot Plus and Pilot Deep program⁸ continued processing applications from its Q3 2024 marketing campaign, which took place throughout July and August, as previously reported.

The Q3 2024 campaign introduced updated outreach materials. The design utilized PG&E branding, which has been consistent in driving engagement and enrollment in the ESA Program. The content of the outreach materials was updated to reflect feedback collected from customers over the first two years of implementation. An example of the outreach materials is shown below.

⁸ The ESA Pilot Plus and Pilot Deep offerings will be referred to as “Energy Savings Assistance Program: Whole Home” (or “ESA Whole Home” for short) in all customer engagement settings, including marketing and outreach materials.

Direct Mail/Email (English/Spanish):



**There's still time to get your free home upgrades!
Popular energy-saving program extended**

First Name Last Name
Billing Address1
Billing Address2
City, State, Zip

Apply now and enjoy year round comfort and savings

- The exclusive PG&E Energy Savings Assistance Whole Home Program provides income-qualified customers with FREE energy-saving home improvements.
- Renters and homeowners are eligible to apply.
- All upgrades are performance-tested to make sure they're working correctly.
- Depending on the kind of upgrade you qualify for, it may require several visits.

Apply now. It's fast and easy!

Visit pge.com/ESAwholehome or fill out and return the reply form below

Get these valuable home upgrades at no cost



\$5,000
New energy-efficient air conditioner



\$3,000
Insulated ductwork



\$2,500
New heat pump water heater



\$1,650
New energy-efficient induction range



\$150
Smart thermostat

Dollar values above are averages and may vary.



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Do not include other documents with this application. All necessary information will be collected at time of home assessment/visit. All information collected by PG&E will remain confidential. To learn more about privacy at PG&E, visit pge.com/privacy. "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. ©2021 Pacific Gas and Electric Company. All rights reserved. This program is funded by California utility customers and administered by PG&E under the auspices of the California Public Utilities Commission. PG&E prints its materials with soy-based inks ♻️ on recycled paper ♻️ CCC-0626-4427

Save and get comfortable with FREE home upgrades! TEAR HERE →

First Name Last Name

NAME

999999999-9

PG&E ACCOUNT NUMBER

Premise Address Line 1

City, State, Zip

HOME ADDRESS

PHONE NUMBER

EMAIL ADDRESS (OPTIONAL)

Please return using the postage-paid envelope provided.

By entering your email address, you are authorizing PG&E to email you information from time to time regarding your PG&E utility service and PG&E programs and services that may be available to you.

For internal use only: DEEP03



¡Está a tiempo de obtener sus mejoras gratuitas al hogar! Ampliamos este popular programa para ahorrar energía

First Name Last Name
Billing Address1
Billing Address2
City, State, Zip

Haga su solicitud ahora mismo y disfrute de comodidad y ahorros durante todo el año

- El exclusivo programa Energy Savings Assistance Whole Home (Asistencia para Ahorrar Energía en Todo el Hogar) de PG&E proporciona, a aquellos clientes que reúnan los requisitos, mejoras GRATUITAS al hogar para que ahorren energía.
- Tanto los inquilinos como los propietarios de vivienda pueden reunir los requisitos para solicitarlo.
- Todas las mejoras se someten a pruebas de desempeño para asegurarnos de su correcto funcionamiento.
- Dependiendo del tipo de mejora para la que usted reúna los requisitos, los trabajos podrían requerir de varias visitas.

Haga su solicitud ahora mismo. ¡Es rápido y sencillo!

Visite pge.com/ESAwholehome o llene y envíe el formulario de respuesta que se encuentra a continuación

Obtenga estas valiosas mejoras al hogar sin costo



\$5,000

Nuevo aire acondicionado con consumo eficiente de energía



\$3,000

Ductos con aislante



\$2,500

Nuevo calentador de agua con bomba de calor



\$1,650

Nueva parrilla de inducción con consumo eficiente de energía



\$150

Termostato inteligente

Los montos expresados en dólares muestran cantidades promedio y pueden variar.



CLEAResult®

No incluye otros documentos con su solicitud. Toda la información necesaria será recopilada al momento de evaluar su hogar. Se protegerá la confidencialidad de toda la información recopilada por PG&E. Para obtener más información sobre la privacidad en PG&E, visite pge.com/privacy. "ES&A" se refiere a Pacific Gas and Electric Company, una subsidiaria de PG&E Corporation. ©2021 Pacific Gas and Electric Company. Todos los derechos reservados. Este programa recibe financiamiento de los clientes de servicios públicos de California y es administrado por PG&E bajo los auspicios de la Comisión de Servicios Públicos de California. PG&E imprime sus materiales con tintas a base de agua en papel reciclado. CCC-0424-447

¡Ahorre y disfrute cómodamente con mejoras GRATUITAS a su hogar!

DESPRENDER AQUÍ

First Name Last Name

NOMBRE

9999999999-9

NÚMERO DE CUENTA DE PG&E

Premise Address Line 1

City, State, Zip

DIRECCIÓN RESIDENCIAL

NÚMERO DE TELÉFONO

DIRECCIÓN DE EMAIL (OPCIONAL)

Por favor, envíelo de vuelta en el sobre prepagado que le hemos proporcionado.

Al ingresar su dirección de email, usted autoriza a PG&E a enviarte ocasionalmente información sobre su servicio público con PG&E, así como los programas y servicios de PG&E que podrían estar disponibles para usted.

Solo para uso interno: DEEP03

Language Line: PG&E continues to work with LanguageLine Solutions to provide language translation services for all its customers. During the month of September 2024, three ESA customers required assistance through PG&E's designated language line.

Tribal Outreach: In September 2024, PG&E continued its efforts to support tribes in its service territory, such as by providing information requested by several tribes in its service territory.

Beyond the ESA program's tribal outreach efforts, PG&E's centralized tribal team, which coordinates PG&E's tribal communications, continued their ongoing outreach efforts to support tribes around a variety of topics related to energy use, resiliency, safety, and community initiatives.

1.2.2 Customer Assistance Marketing, Education and Outreach for the ESA Program

In September 2024, PG&E continued to deploy a monthly direct mail and email campaigns targeting 20,000 income-qualified customers. Through September 2024, the campaign generated 625 qualified leads from direct mail. The campaign continued to use creative developed in 2022 and revised in Q2 2024 to more clearly state eligibility requirements for certain measures. The communication is available in English and Spanish, as shown below. PG&E continues to prioritize customers residing in disadvantaged communities (DACs) for outreach, resulting in 361 applications from this segment equaling a response rate of 7%.

See if you qualify for the Energy Savings Assistance Program

Now more people than ever qualify for the Energy Savings Assistance Program

See if you qualify for free energy-saving home upgrades

- The Energy Savings Assistance Program provides qualified customers with energy-saving home upgrades at no charge, including LED lights and weatherstripping.
- Renters and homeowners can qualify.
- You may already qualify if you are enrolled in assistance programs like SNAP, Medicaid, WIC, LIHEAP, or others.
- Your gas furnace and water heater may be eligible for replacement if expensive to operate.
- Your refrigerator may be replaced if at least fifteen years old.
- Depending on the kind of upgrade you qualify for, it may require several visits.
- New energy-saving products could save you energy and make your home more comfortable.

Apply today »

Now more people than ever qualify for the Energy Savings Assistance Program

See if you qualify for free energy-saving home upgrades

Find out more »

- The Energy Savings Assistance Program provides qualified customers with energy-saving home upgrades at no charge, including LED lights and weatherstripping.
- Renters and homeowners can qualify.
- You may already qualify if you are enrolled in assistance programs like SNAP, Medicaid, WIC, LIHEAP, or others.
- Your gas furnace and water heater may be eligible for replacement if expensive to operate.
- Your refrigerator may be replaced if at least fifteen years old.
- Depending on the kind of upgrade you qualify for, it may require several visits.
- New energy-saving products could save you energy and make your home more comfortable.

Apply today »

PG&E

PG&E.com
Energy
Financial
Subscribe
Discontinue

PG&E


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Direct Mail/Email (English/Spanish): In September 2024, PG&E received 3,121 ESA program applications from email and digital media activities combined.

Digital Creative

Are you enrolled in assistance programs like SNAP or Medicaid?

You may qualify for the Energy Savings Assistance Program



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Now more people qualify for FREE energy-efficient upgrades

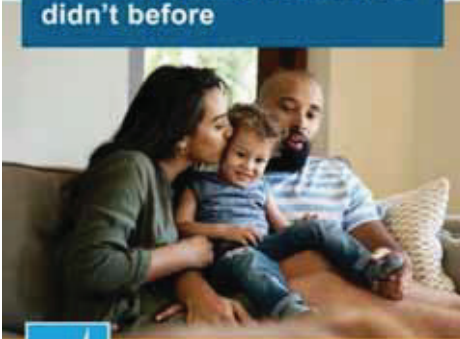
Welcome to the Energy Savings Assistance Program



PG&E © 2022 Pacific Gas and Electric Company. All rights reserved. **Apply now »**

Don't miss out on the Energy Savings Assistance Program

You may qualify now if you didn't before



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PG&E promotes ESA to customers who were newly enrolled in the CARE or FERA program through welcome materials delivered either via direct mail or email. Customers may continue to access the ESA application online by scanning a QR code or accessing www.pge.com/esa-welcome.

1.2.3 Managing Energy Use

As part of its energy education, PG&E provides customers with online resources to assist in managing their energy use. From MyAccount, customers can access and perform a Home Energy Checkup. In addition, participants in the ESA program receive collateral “leave behinds” (printed materials), along with an online link to PG&E ESA landing page, from ESA contractors with tips for managing energy, rate plan choices, and other programs and resources that they may be qualified for, both administered by PG&E and by third parties.

1.2.4 Services to Reduce Energy Bills

PG&E’s ESA contractors provide collateral leave behinds that present solutions for saving money and managing energy costs for all ESA participants. PG&E’s Universal Brochure provides comprehensive information to ESA customers about bill discount and assistance programs, rate plan choices, energy management and payment support programs in an easy-to-read format. ESA contractors are trained to discuss comprehensive opportunities for bill savings and assist in program enrollment, such as the Arrearage Management Plan (AMP) and referrals to the DAC-SASH and LIHEAP program administrators for qualified and interested households. The ESA Program also has cross-referral and direct enrollment processes to auto-enroll eligible income-qualified customers into the CARE or FERA program.

1.2.5 Additional Activities

CARE Discounts Removed: The ESA program systematically removes CARE customers who apply for ESA but are proven to be over income. In September 2024, one customer was removed from the CARE program.

New Contractors and Community-Based Organizations (CBOs): In September 2024, PG&E had no new Contractors or CBOs join the ESA program.

1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)

1.3.1 Please provide a status on referrals, of the leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA, CARE and FERA. What new steps or programs have been implemented? What was the result in terms of new enrollments?

CSD Low Income Weatherization Program (LIWP) (MF) Leveraging Projects: In September 2024, PG&E’s N. MFWB program continued working with the CSD LIWP team on finalizing the scope development for the Vista Verde apartment projects that are currently co-enrolled in both programs. Aside from this project, there are no other leveraging projects in the project pipeline for ESA MFWB.

Low Income Home Energy Assistance Program (LIHEAP) Energy Star® Refrigerator Installations: There were no refrigerators installed through LIHEAP leveraging in September 2024.

CSD Data Sharing: PG&E continues to share data with CSD on an annual basis and as requests are made.

1.3.2 Please provide a status on coordination with TECH Clean California.

Full & Partial Home Electrification Leveraging (Strategic Early Retirement [SER] Program): The PG&E ESA Program is working with TECH Clean California to offer full and partial electrification measures to select ESA customers. This program will efficiently leverage existing ESA customer outreach to provide heat pump HVAC, heat pump water heaters, induction cooking appliances, and electric dryer appliances to interested ESA customers. Of the four potential measures and other infrastructure/remediation costs, PG&E ESA is authorized to install induction cooking appliances when it enables full home electrification. Among other outcomes, this partnership is expected to provide electrification benefits to ESA customers, decrease new gas appliances being installed in California homes, and provide learnings about electrifying low-income customers.

The TECH Clean California Strategic Early Replacement (SER) Pilot Program began outreach to select customers in Q3 2024.

ESA Heat Pump Measure Support Funding: PG&E ESA has connected with TECH Clean California to provide additional funding for heat pump water heater (HPWH) measure costs that exceed eligible ESA program costs. Since August 2023, PG&E ESA contractors have utilized this funding to install 29 HPWH measures and will continue to use this funding to install heat pump measure upgrades for more eligible customers.

1.4 ESA Workforce Education & Training

1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

The PG&E Energy Efficiency Workforce Education and Training Program (WE&T) supports ESA contractor training by adopting the Train-the-Trainer Model which provides a combination of on-demand and live (in-person) training for Energy Specialists (ES), Weatherization Specialists (WS), and Advanced Weatherization Specialists (AWS) with instructor-led presentations and virtual engagement activities with trainees. Due to the need for hands-on training for Natural Gas Appliance Testing (NGAT), Energy Training Centers (ETC) continued the blended model, which consists of on-demand remote training (self-paced) coupled with one day of in-person practical training. In addition, on-demand training support is available to help students with soft-skill training for preparedness prior to the start

of web-based courses. The support consists of assistance with navigating the webinar platforms, technology setup, and expectations of in-person class engagement activities. Additional on-demand courses are offered to students to improve student soft-skills during employment through WE&T’s Workplace and Academic skill catalog.

ESA contractors are encouraged to hire local workers to implement the ESA Program in their areas. All contractors and subcontractors responsible for implementing the ESA Program are trained by the ETC in Stockton. Many of these ESA program ES and installation contractors are from the local communities in which they work. ESA Table 7 shows a summary of ESA contractor training provided for September 2024 including ESA onboarding, ES, WS, AWS, and NGAT training.

ESA Table 1.4.1 ESA Contractor Training Summary Through September 2024		
	September 2024	YTD
Students	55	627
Student Days	63	733
Training On-Demand Sessions	46	423
Training Live Sessions (In-person classroom)	3	28
[a] ESA Program Onboarding is an On-Demand (online, self-paced) training. Completion times vary by person. Estimated completion time is two to four hours.		

1.5 ESA Studies and Pilots

1.5.1 ESA Program Studies

ESA/CARE Study Working Group: D.21-06-015 authorized the formation of a statewide Study Working Group for the ESA and CARE programs.⁹ Working Group membership is composed of IOU representatives, ED staff, and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA and CARE programs and providing feedback on study deliverables. No study group meeting took place in September 2024.

2025 Low Income Needs Assessment (LINA): The LINA must be updated every three years per State code, and the most recent study was completed in December 2022. The primary objective of the next LINA is to characterize ESA-eligible high and low energy-using households and provide recommendations on how the program can best serve these customers. A survey instrument is currently being developed to understand high and low usage characteristics and will be fielded across the four IOU territories beginning in November 2024. The study is expected to be completed by December 2025.

⁹ D.21-06-015, OP 176.

Non-Energy Impacts (NEI) Study:¹⁰ D.21-06-015 authorized a NEI study with a budget of \$500,000 and directed the ESA WG to provide inputs on study scope.¹¹ A Tier 1 AL¹² was subsequently submitted by the Joint IOUs, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration. The primary objective of the NEI Study is to assess and quantify health, comfort, and safety impacts as a result of ESA program treatments. A pretest survey is currently being fielded to test survey design and finetune wording, in order to more accurately quantify non-energy benefits perceived by customers in both the treatment and control groups. The study is expected to be completed by June 2025.

1.5.2 ESA Program Pilots

ESA Pilot Plus/Deep Program: D.21-06-015 approved Pilot Plus/Deep (the Pilot) to begin implementation in 2022 with two treatment tiers: the “Pilot Plus” tier, which is intended to achieve five to 15 percent energy savings per household, and the “Pilot Deep” tier, which is intended to achieve 15 to 50 percent energy savings per household.¹³ The measure packages will be composed of both basic measures found in the main ESA Program, as well as more advanced measures unique to the Pilot.

The Pilot is designed to gather data on several new or modified approaches to implementing the ESA Program, including strategic measures delivery, electrification, greater measure expenditure per home, greater energy savings and bill impacts per home.¹⁴ The Pilot also offers an opportunity to better understand the long-term benefits of more extensive treatments (including non-energy benefits), and the cost-effectiveness of the interventions.¹⁵ The Pilot has experienced significant growth in the past year, having started in 2023 with one project in the installation phase, and by end of Q3-2024 having completed nearly 250 projects, with approximately 175 more projects in various stages of implementation. The Pilot is planned to operate through 2026.

In September 2024, PG&E selected Demand Side Analytics (DSA) to serve as the Pilot’s third-party evaluator, responsible for fulfilling the Pilot’s evaluation plan. The evaluator will lead efforts to assess the Pilot’s impact through process and impact evaluations, resulting in recommendations to improve Pilot and ESA Program design, particularly related to energy savings attainment. A full evaluation plan will be presented to the ESA/CARE/FERA Studies Working Group at a later date.

Also in September, PG&E began evaluating a request by the third-party Pilot Implementer, CLEAResult, to add a new measure to the Pilot’s offerings: cool roofs. In residential settings, cool roofs can reduce cooling demands on HVAC equipment in hot summer climates by reducing the effect of solar heat on the

¹⁰ Non-Energy Benefits (NEB) and Non-Energy Impacts (NEI) Study

¹¹ D.21-06-015, OP 172.

¹² SDG&E Advice Letter 4184-E, March 23, 2023.

¹³ D.21-06-015, Attachment 2, p. 5.

¹⁴ Ibid, p.1.

¹⁵ Ibid, p.1.

home.¹⁶ At the same time, they can also increase heating demand in the winter, because solar radiation can marginally improve the temperature of homes, even on cold days. When paired with attic insulation, cool roofs can have diminishing returns. The measure is being evaluated to determine in what cases it would be beneficial. In addition, while California building codes now require cool roofs in certain cases, to the extent these codes allow flexibility to meet or exceed minimum standards, the Pilot is in a strong position to experiment with various techniques.¹⁷ For instance, the Pilot may consider the most effective cool roof application in the context of enabling future or concurrent solar array installation, or in cases where attic insulation is not feasible.

Throughout September 2024, 43 new PP/PD installation projects were initiated, and 13 projects initiated in prior months were fully completed by the end of the month.¹⁸ Of the completed projects to date, the Pilot implementer’s energy modeling software estimated initial pre-installation energy savings exceeding the minimum energy savings thresholds designated for the Pilot, as shown in ESA Table 1.5.2.¹⁹

ESA Table 1.5.2 ESA Pilot Plus and Pilot Deep Estimated Energy Savings²⁰		
Project Tier	Pilot Plus (5-15%)	Pilot Deep (15-50%)
Projects Completed (Launch to-Date)	131	117
Average Savings (Launch to-Date)	11-13%	22-27%
^[a] Energy savings are reported based on the best available information at the time of reporting. Pre- and post-installation savings are derived from energy modeling software. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.		

1.6 Miscellaneous

1.6.1 Water-Energy Coordination Program

In September 2024, three water agency contracts were operating and serving qualified homes. Programs in operation include partnerships with California American Water, City of Sacramento and Solano County Water Agency. In September 2024, 19 homes were served through the partnership programs. ESA implementers are continuing to meet with water agencies across the PG&E territory to expand partnerships.

¹⁶ Read more about cool roofs at <https://www.energy.gov/energysaver/cool-roofs>

¹⁷ New codes effective January 2023. Standards such as solar reflectance, thermal emittance, and solar reflectance index must be met for new or substantially replaced roofs, but specific techniques such as roof material or color are not prescribed. More information available at <https://coolcalifornia.arb.ca.gov/cool-roofs-codes-and-standards>

¹⁸ Households treated and savings will be reported when projects have been fully closed (i.e., inspected, issues resolved, permits closed, as applicable) and reported by Pilot implementer to PG&E.

¹⁹ D.21-06-015, Attachment 2, p. 5.

²⁰ See ESA Table 2B, ESA Table 3D-3E, and ESA Table 5D. The energy modeling software estimates savings within +/- 10% certainty. PG&E intends to report the lower value in this range as interim savings until meter-based savings estimates are reportable.

2. California Alternate Rates for Energy (CARE) Program Executive Summary

The CARE Program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area.²¹ D.21-06-015 approved the CARE Program budget for PYs 2021-2026.²² PG&E's 2024 authorized CARE Program administrative budget is \$14,070,600.²³ From January through September 2024, PG&E expended \$6,201,045 in CARE program administration costs, of which \$2,644,638 supported CARE outreach activities and \$1,308,366 was allocated to recertification and PEV processes. D.21-06-015 also authorized \$696,394,000 towards CARE rate discounts for PY 2024.²⁴ In September 2024, the CARE program provided a total of \$92,954,956 in electric and gas bill discounts to 1,380,345 households throughout PG&E's service territory.

At the end of September 2024, the CARE program enrollment rate was 96% of the estimated eligible households.²⁵ In 2024, PG&E is focusing on initiatives to ensure program integrity with the goal of identifying over-income customers who should be removed from the program, as well as launching several customer-centric initiatives to support customers throughout the CARE post-enrollment verification (PEV) or recertification processes. Despite the estimated nearly fully enrolled program, PG&E continues to invest in outreach and marketing targeting "hard-to-reach" customers and to increase program awareness in disadvantaged communities.

²¹ To qualify for the CARE discount, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1), or someone in the customer's household is an active participant in other qualifying public assistance programs.

²² D.21-06-015, Attachment 1, Table 2 CARE Approved Budgets.

²³ Ibid

²⁴ Ibid

²⁵ PG&E filed its Annual CARE Eligibility Report on April 15, 2024, the percentage of eligible enrolled population is based on 2024's estimates.

2.1 CARE Program Summary

2.1.1 Please provide CARE Program summary costs.

CARE Table 2.1.1 CARE Program Summary Costs for 2024			
CARE Budget Categories	2024 Authorized Budget ^[a]	Actual Expenses Year-to-Date	% of Budget Spent
Outreach	\$7,947,200	\$2,644,638	33%
Processing, Certification, Recertification	\$895,500	\$396,836	44%
Post Enrollment Verification	\$1,551,100	\$911,530	59%
IT Programming	\$1,157,000	\$1,090,213	94%
CHANGES Program ^[b]	\$525,000	\$361,995	69%
Studies and Pilots	\$25,000	\$20,247	81%
Measurement and Evaluation	\$200,000	\$47,524	24%
Regulatory Compliance	\$391,900	\$244,393	62%
General Administration	\$1,199,800	\$477,067	40%
CPUC ED Staff	\$178,100	\$6,603	4%
Total Expenses	\$14,070,600	\$6,201,045	44%
Subsidies and Benefits ^[c]	\$696,394,000	\$851,646,033	122%
Total Program Costs and Discounts	\$710,464,600	\$857,847,078	121%

^[a] D.21-06-015 approved the CARE program budget for PYs 2021-2026.

^[b] The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues.

^[c] The CARE discount exceeded the authorized amount. Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.

2.1.2 Please provide the CARE Program enrollment rate to date.

CARE Table 2.1.2 CARE Enrollment		
Participants Enrolled	Eligible Participants ^[a]	YTD Enrollment Rate
1,380,345	1,436,346	96%

^[a] On April 15, 2024, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of PG&E's CARE Eligible Participants for 2024.

2.2 CARE Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

Direct Mail: Not applicable for this reporting period.

Email: PG&E continued the monthly CARE acquisition email campaign, sending targeted emails to 67,045 customers in September 2024.

The campaign emails deploy monthly on the second Saturday of each month. Targeting was refined primary targeting, while expanding to include a secondary "Hard-to-Reach" segment starting in September. The decision to make the adjustment was based on the results of the Q2 Hard-to-Reach email test detailed in the July monthly report.²⁶

The acquisition campaign audience selection was updated to include customers with CARE Propensity Model Decile score of 1-3 and an Eligibility Score of 1-3 who have not previously received CARE/FERA direct marketing. Additionally, the Hard-to-Reach segment was added, targeting customers with an Eligibility Score of 1-3 and Propensity model score 4-10 who have not received CARE/FERA direct marketing in the prior 24 months.

PG&E also deployed email to 26,658 customers previously enrolled in CARE who failed to recertify their eligibility. Messaging encourages customers to review current eligibility guidelines and re-enroll if qualified.

Additionally, monthly auto-recertification email notices were deployed to 2,474 customers in Deciles 1 and 2 of the CARE propensity model to confirm their automatic re-enrollment in CARE.

Tribal Outreach: Refer to Section 1.2.1 – ESA Program Customer Outreach and Enrollment Update – for updates on Tribal Outreach.

Digital Media: Because the CARE digital media campaign ended on April 28, 2024, there was no additional digital media during the reporting period.

Local Outreach: PG&E's Customer Service Outreach (CSO) team engages in-person with our most vulnerable customers during local community events. PG&E customer service representatives provide real-time support to residential customers, which may include assistance with utility billing inquiries and/or enrollment for energy management, financial assistance, and various other customer support programs.

In September 2024, PG&E's CSO team attended 16 local community events to support vulnerable and disadvantaged customers. During these events, CSO engaged customers in approximately 52 conversations related to CARE/FERA and supported the submission of five CARE/FERA applications.

²⁶ A.19-11-003, et al, *Pacific Gas and Electric Company Energy Savings Assistance Program, California Alternate Rates for Energy Program, and Family Electric Rate Assistance Program Monthly Report for July 2024*, p.20 (August 21, 2024).

Outbound Financial Assistance: PG&E continued its case management efforts of past due customer accounts through its outbound calling campaign during September 2024. The outbound calling campaign provides information on payment options available to customers to restore their account status. It also offers information on other income-qualified assistance programs including CARE, FERA, Medical Baseline, LIHEAP, REACH, and the Arrearage Management Plan.

During the reporting month, customer service representatives (CSRs) contacted 21,742 customers directly through this campaign. The customers who could not be reached by phone but had access to voicemail received information regarding PG&E's financial assistance programs. The September 2024 campaign was successful in enrolling 644 customers in CARE and/or FERA. Customers with a past-due balance were directed to LIHEAP where they received pledges totaling \$30,288.

CBO Outreach and Engagement: In September 2024, PG&E continued utilizing its CARE Capitation (COC) Program, which currently has 29 participating organizations, including both non-profit and for-profit organizations. PG&E is continuing to expand its COC program in addition to other outreach efforts. In September 2024, there were 93 new CARE enrollments through the COC program.

Community Outreach Marketing & Engagement Support: PG&E's Solutions Marketing team continues to work closely with community organizations and advocates to amplify messages and increase enrollment in customer assistance and bill-savings programs.

PG&E Solutions Marketing team publishes a quarterly community advocate newsletter that is sent to more than 1,000 contacts to help enhance their local outreach & engagement efforts. The newsletter is an effective marketing channel used to disseminate timely, relevant messaging and priority information to community advocates. Community organizations and advocates also have access to self-serve digital resources including marketing materials, outreach guides, and program specific customer applications in multiple languages.

PG&E has an informational pge.com webpage dedicated to providing solutions and resources to help local community advocates better serve their communities. In September, the webpage received 518 visits/clicks.

2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low-income programs to reach eligible customers.

PG&E automatically enrolls customers in CARE who participate in ESA or receive LIHEAP or REACH payments.²⁷ CARE Table 2.2.2 shows CARE automatic enrollments for September 2024 and year-to-date.

CARE Table 2.2.2 CARE Automatic Enrollment for 2024		
Source	September 2024	YTD
ESA	849	6,979
LIHEAP	208	4,037
REACH	1,663	6,062
DAC-SASH	7	56

2.3 CARE Recertification Complaints

2.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

PG&E includes a description of any Post-Enrollment Verification (PEV) process, recertification, and general CARE complaints in which the customer contacted the CPUC here for transparency and stakeholder awareness. In September 2024, two customers were removed from the CARE program for not responding to recertification requests. Both customers applied online and were re-enrolled into the program.

2.4 CARE Pilots and Studies

2.4.1 CARE Program Studies

Refer to Section 1.5.1 - ESA Program Studies - for updates on the 2025 Low Income Needs Assessment.

²⁷ Per ESA's expanded eligibility to 250% on July 1, 2022, aligning for some households with FERA eligibility, PG&E began auto enrolling customers into FERA (as well as CARE), please see FERA Section 3.2.1 for FERA Automatic Enrollment.

2.4.2 CARE Program Pilots

PG&E continues to implement its CARE PEV Outbound Calling Pilot, as described in Advice Letter 4730-G/6901-E filed on March 31, 2023, and that became effective on April 30, 2023. Via this Outbound Calling Pilot, PG&E is contacting customers who initiated the PEV process but were not successful at completing it. Because the outbound calls have proven to be one of the most effective tools in terms of supporting qualified customers to successfully complete the PEV process, PG&E currently plans to continue the outbound calling effort in 2024 for both CARE and FERA PEV customers, provided there are sufficient administrative funds.

2.5 Miscellaneous

2.5.1 CARE Removal and Enrollment in FERA

The CARE program systematically removes CARE customers who are proven to be over-income via the PEV process, and enrolls them in the FERA program, if they are qualified for FERA. For the PEV response period ending in September 2024, of the 8,565 PEV requests mailed, PG&E automatically enrolled 67 (1%) of these customers in the FERA program. Another 5,899 (69%) customers were removed from CARE and 2,599 (30%) customers successfully completed the CARE PEV process. Additional PEV results are reported in CARE Tables 3A and 3B.

For the recertification response period ending in September 2024, of the 21,991 recertification requests mailed: PG&E recertified 14,083 (64%) customers and 7,908 (36%) customers were removed from CARE. Additional CARE Recertification results are included in CARE Table 5 in the Appendix of this report.

2.5.2 CARE Program PEV Freezes²⁸

In compliance with CPUC Res. M-4833 and D.19-07-015, PG&E added the customers impacted by the 2023 Winter Storms Wildfires to PG&E's Emergency Consumer Protection Plan, thereby making these customers eligible for the protection measures under this plan, including exemption from PEV. Table 2.5.2 details the CARE program PEV freezes currently in place as of September 2024.

²⁸ CPUC Res. M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

**CARE Table 2.5.2
CARE Program Post-Enrollment Verification Freezes**

Date of Proclamation	Disaster Name	Affected Areas or ZIP Codes	Date when Protection Ends
February 2024	Winter Storms	(Humboldt, San Mateo, San Luis Obispo and Santa Barbara Counties): 95525, 94070, 93254, 93401, 93402, 93420, 93428, 93430, 93444, 93446, 93449, 93452, 93453, 93454, 93455, 93460, and 93465	March 1, 2025
May 3, 2024	March Storms	(Alameda, Contra Costa, Marin, Mendocino, Monterey, Napa, Nevada, Plumas, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma, and Trinity Counties): 93920, 93921, 93923, 93924, 93928, 93940, 93950, 93953, 94020, 94022, 94024, 94025, 94035, 94040, 94041, 94043, 94515, 94086, 94087, 94089, 94103, 94105, 94124, 94132, 94304, 94305, 94306, 94503, 94508, 94510, 94515, 94533, 94534, 94558, 94559, 94562, 94567, 94571, 94573, 94574, 94585, 94588, 94589, 94590, 94591, 94599, 94901, 94903, 94904, 94920, 94922, 94923, 94924, 94925, 94929, 94930, 94931, 94933, 94937, 94938, 94939, 94940, 94941, 94945, 94946, 94947, 94949, 94950, 94952, 94954, 94956, 94960, 94963, 94965, 94970, 94971, 94972, 94973, 95003, 95005, 95006, 95007, 95008, 95010, 95013, 95014, 95017, 95018, 95020, 95030, 95032, 95033, 95035, 95037, 95041, 95044, 95046, 95060, 95065, 95066, 95070, 95073, 95076, 95110, 95111, 95112, 95116, 95117, 95118, 95119, 95120, 95121, 95122, 95123, 95124, 95125, 95126, 95127, 95128, 95129, 95130, 95132, 95133, 95136, 95138, 95148, 95151, 95401, 95403, 95404, 95407, 95409, 95410, 95415, 95415, 95419, 95420, 95421, 95426, 95430, 95436, 95437, 95445, 95446, 95448, 95450, 95451, 95453, 95456, 95457, 95460, 95461, 95465, 95466, 95468, 95469, 95470, 95472, 95476, 95482, 95485, 95490, 95492, 95542, 95595, 95616, 95618, 95620, 95625, 95676, 95687, 95688, 95690, 95694, 95724, 95728, 95926, 95928, 95942, 95948, 95954, 95958, 95966, 95971, 95974, 95981, 95993	July 1, 2025
June 3, 2024	Thomps on Fire	(Butte): 95915, 95928, 95965, 95966, 95981	August 1, 2025
July 26, 2024	Park Fire	(Butte, El Dorado, Sutter, and Tehama): 95720, 95926, 95927, 95928, 95942, 95948, 95954, 95973, 95978, 95993, 96055, 96059, 96061, 96063, 96075, 96080, and 96092	September 1, 2025

2.5.3 CARE Fixed Income

CARE Table 2.5.3		
CARE Fixed Income Household New Enrollments Through September 2024		
	September 2024	YTD
Fixed Income Households ^[a]	3,177	35,977

^[a] CARE customers are considered fixed income households if they indicate via the CARE application that they only receive Social Security income (SSI), and/or are on Medicaid and 65 years and over, or self-certify that they are on a fixed income. Customers are also counted who submit a SSI award letter as proof of income.

3. Family Electric Rate Assistance (FERA) Program Executive Summary

The FERA Program provides a monthly 18 percent discount on electric bills for qualifying households of three or more individuals throughout PG&E's service area.²⁹

D.21-06-015 approved the FERA Program budget for PYs 2021-2026.³⁰ PG&E's 2024 authorized FERA Program administrative budget is \$2,929,000, and \$18,273,000 for electric rate subsidies.³¹ From January through September 2024, PG&E expended \$18,226,162 in total program costs. Of the total expenditure, \$1,686,955 (9%) was spent on outreach and administrative activities and \$16,539,207 (91%) in electricity rate discounts were provided to 39,170 households. The current enrollment of 39,170 households is a 25% enrollment of the estimated FERA-eligible households³² in PG&E's service territory.

For 2024, the Commission set a 60% enrollment target by the end of the year. Similar to the missed target of 50% in PY 2023, PG&E anticipates not meeting 2024's 60% enrollment goal based on historical outcomes for new enrollment and retention rates. Throughout the current program cycle, PG&E has made significant investments in marketing, education, and outreach, including substantive investments in new CBO contracts, but has only observed incremental improvements, and not results sufficient to meet the enrollment targets. In 2024, PG&E will continue organizing FERA meetings with ED and the other electric IOUs to elevate shortcomings in meeting the FERA enrollment goal, as well as discuss ideas for modifications and new initiatives in the aim of increasing program enrollment and/or retention. In addition, PG&E is implementing several customer-centric initiatives to support customers in the PEV process, including revising forms/instructions, and creating customer-facing tools such as how-to videos. While PG&E is optimistic its PEV initiatives will increase retention for qualified customers, these initiatives are not realistically expected to drive a substantive increase in overall enrollment. PG&E has set two incremental internal targets for PY 2024: (1) an enrollment target of 25% and (2) an improvement in PEV accuracy, whereby no more than 7% of customers who initiate the PEV process will provide inaccurate or incomplete documentation.

Because PG&E's continued investment in marketing efforts and CBOs are not delivering the desired outcome, PG&E contracted a third-party consultant (Evergreen Economics) to conduct a FERA barriers enrollment study in its service territory. The study commenced in Q4 2023, with the primary activities planned for PY 2024 - Q1 2025, with preliminary findings expected to be available in early 2025. PG&E looks forward to participating in the study and is hopeful the consultant will be able to provide valuable input for stakeholders related to the structural challenges and enrollment barriers PG&E has observed in marketing FERA.

²⁹ To qualify for the FERA discount, a residential customer's household income must be at 200 percent plus \$1 to 250 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.12.

³⁰ D.21-06-015, Attachment 1, Table 4 FERA Approved Budgets.

³¹ Ibid

³² PG&E filed the Annual CARE Eligibility Report on April 15, 2024. FERA's enrollment percentage is based on the 2024 estimated eligible population.

3.1 FERA Program Summary

3.1.1 Please provide FERA Program summary costs.

FERA Table 3.1.1 FERA Program Summary Costs for 2024			
FERA Budget Categories	2024 Authorized Budget^[a]	Actual Expenses Year-to-Date	% of Budget Spent
Outreach	\$2,696,400	\$1,651,768	61%
Processing, Certification, Recertification	\$58,800	\$6,520	11%
Post Enrollment Verification	\$86,500	\$0	0%
IT Programming	\$0	\$0	0%
Pilots	\$0	\$0	0%
Studies	\$0	\$0	0%
Regulatory Compliance	\$30,400	\$0	0%
General Administration	\$56,900	\$28,666	50%
CPUC Energy Division Staff	\$0	\$0	0%
Total Expenses	\$2,929,000	\$1,686,955	58%
Subsidies and Benefits	\$18,273,000	\$16,539,207	91%
Total Program Costs and Discounts	\$21,202,000	\$18,226,162	86%

^[a] D.21-06-015 approved the FERA program budget for PYs 2021-2026.

3.1.2 Please provide FERA Program enrollment rate to date.

FERA Table 3.1.2 FERA Enrollment		
Participants Enrolled	Eligible Participants^[a]	YTD Enrollment Rate
39,170	156,547	25%

^[a] PG&E filed the 2024 Annual Estimates of CARE Eligible Customers and Related Information on April 15, 2024.

3.2 FERA Program Outreach

3.2.1 Please discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

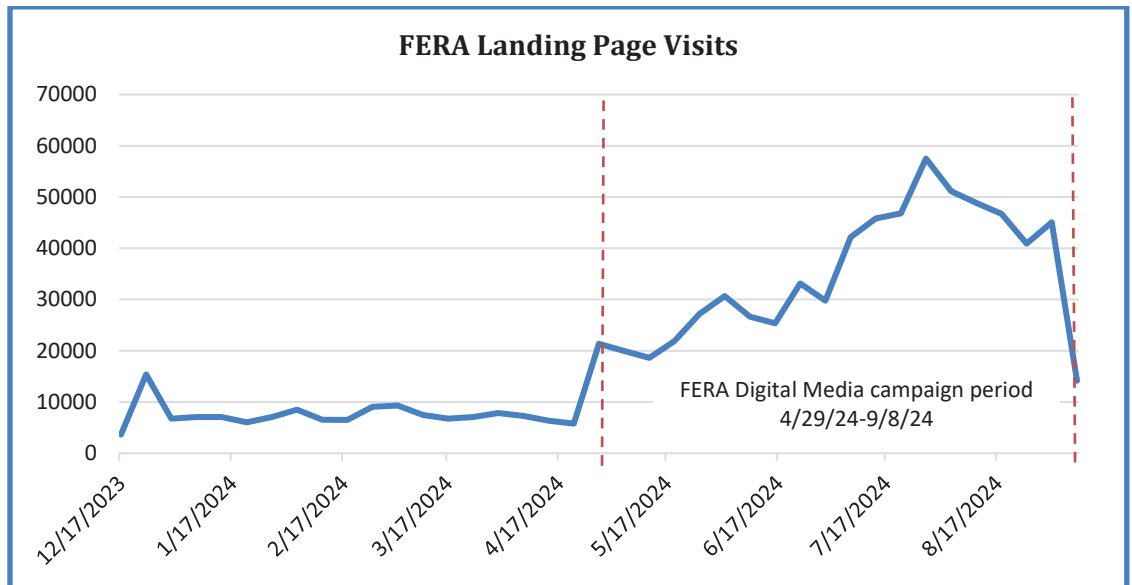
Direct Mail: PG&E continued the monthly acquisition direct mail campaign, sending targeted direct mail packages to approximately 53,000 customers in September 2024.

Email: In September 2024, PG&E deployed email to approximately 14,000 customers.

PG&E also deployed email to 3,002 customers previously enrolled in FERA who failed to recertify their eligibility. Messaging encourages customers to review current eligibility guidelines and re-enroll if qualified.

Additionally, monthly auto-recertification email notices were deployed to 314 customers in Deciles 1 and 2 of the FERA propensity model to confirm their automatic re-enrollment in FERA.

Digital Media: The FERA digital media campaign concluded September 8. The campaign has a significant impact on traffic to the FERA landing page. The beginning and end of the campaign were clearly delineated by changes in the traffic pattern shown in the image below. PG&E will review final campaign performance reporting in October.



Local Outreach: Refer to Section 2.2.2 – CARE Local Outreach, for a description of PG&E’s activities sponsoring local outreach events and promoting FERA, CARE and ESA along with other programs.

Media Coverage: PG&E continues to participate in media interviews and press releases to promote CARE, FERA and other assistance programs. On September 18, PG&E’s Integrated Multicultural Communications (IMC) team participated in a live radio interview with KVTO Sing Tao Radio in San Francisco. During the 30-minute live broadcast the PG&E representative covered various topics including the California Climate Credit and Go Green Home Program, as well as handling incoming customer inquiries on ESA, CARE, and other PG&E programs.

Tribal Outreach: Refer to Section 1.2.1 - ESA Program Customer Outreach and Enrollment Update - for updates on Tribal Outreach.

FERA Partners (Capitation Agencies): In September 2024, there was one FERA enrollment via FERA Capitation Agencies (COCs). There have been seven enrollments YTD from this channel.

CBO Outreach: Refer to the FERA Executive Summary and Section 3.4.2 – FERA Program Pilots – for updates on CBO Outreach.

Partnerships with other Program Administrators: PG&E and the DAC-SASH program administrator, GRID Alternatives, have developed a process that allows for GRID’s referrals to PG&E to be directly enrolled into either CARE or FERA. GRID has verified the actual household income of the customers through their DAC-SASH application process, allowing PG&E to determine if they are CARE or FERA eligible and directly enroll them. Results from this effort for 2024 are shown in Table 3.2.1, below.

Automatic Enrollment from ESA: PG&E automatically enrolls customers in FERA who participate in ESA and meet the FERA household requirements. Table 3.2.1 below shows FERA automatic enrollments for September 2024 and year-to-date.

FERA Table 3.2.1 FERA Automatic Enrollment for 2024		
Source	September 2024	YTD
DAC-SASH	5	26
ESA	29	301

3.3 FERA Recertification Complaints

3.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.

No FERA Recertification complaints were received in September 2024.

3.4 FERA Studies and Pilots

3.4.1 FERA Program Studies

FERA Barriers Study: In November 2023, PG&E commenced a FERA Barriers Study with Evergreen Economics to explore the different dimensions and corresponding solutions to FERA enrollment barriers, through qualitative and quantitative analyses and customer focused research, as appropriate. The study will also evaluate several hypotheses that may be linked to current enrollment challenges, and potentially, devise program and outreach recommendations to increase program enrollment. In September 2024, the survey instrument drafted to inform program and policy recommendations is being revised based on insights gathered from the first survey wave. The study is expected to be completed by mid-2025.

3.4.2 FERA Program Pilots

There are no active FERA Pilots, as PG&E ended its CBO FERA Pilot at the end of April 2023, due to low enrollments and limited success. As described in CARE Section 2.4.2, CARE Program Pilots, PG&E has expanded the CARE PEV Outbound Calling Pilot to also include FERA customers in the PEV process.

4. Appendix: ESA, CARE and FERA Tables

ESA Program Summary	ESA Program Summary Expenses
ESA Program – Table 1	ESA Main Program (SF, MH) Expenses
ESA Program – Table 2	ESA Main (SF, MH) Summary
ESA Program – Table 2A	ESA MFWB Summary
ESA Program – Table 2B	ESA Pilot Plus and Pilot Deep Program Expenses & Energy Savings by Measures Installed
ESA Program – Table 2C	ESA Building Electrification Retrofit Pilot (SCE only)
ESA Program – Table 2D	ESA Clean Energy Homes New Construction Pilot (SCE only)
ESA Program – Table 2E	CSD Leveraging
ESA Program – Tables 3A, 3B, 3C, 3D,3F, 3G, 3H	ESA Average Bill Savings per Treated Home/Common Area
ESA Program – Tables 4A, 4B, 4C, 4D, & 4E	ESA Homes/Buildings Treated
ESA Program – Tables 5A, 5B, 5C, 5D, 5E, & 5F	ESA Program Customer Summary
ESA Program – Table 6	ESA Expenditures for Pilots and Studies
ESA Program – Table 7	ESA Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
ESA Program – Table 8	Clean Energy Referral, Leveraging, and Coordination
ESA Program – Table 9	ESA Tribal Outreach
CARE Program – Table 1	CARE Program Expenses
CARE Program – Table 2	CARE Enrollment, Recertification, Attrition, and Enrollment Rate
CARE Program – Tables 3A & 3B	CARE Post-Enrollment Verification Results (Model & High Usage)
CARE Program – Table 4	CARE Enrollment by County
CARE Program – Table 5	CARE Recertification Results
CARE Program – Table 6	CARE Capitation Contractors
CARE Program – Table 7	CARE Expenditures for Pilots and Studies
CARE Program – Table 8	CARE and Disadvantaged Communities Enrollment Rate
CARE Program – Table 8A	CARE Top 10 Lowest Enrollment Rates
FERA Program – Table 1	FERA Program Expenses
FERA Program – Table 2	FERA Enrollment, Recertification, Attrition, and Enrollment Rate
FERA Program – Table 3A & 3B	FERA Post-Enrollment Verification Results (Model & High Usage)
FERA Program – Table 4	FERA Enrollment by County
FERA Program – Table 5	FERA Recertification Results
FERA Program – Table 6	FERA Capitation Contractors

	A	B	C	D	E	F	G		H	I	J	K	L	M
							Authorized Budget	Total						
Energy Savings Assistance Program Table - Summary Expenses Pacific Gas and Electric Company Through September 30, 2024														
4	ESA Program:	Electric	Authorized Budget		Current Month Expenses		Year to Date Expenses		Year to Date Expenses		Year to Date Expenses		% of Budget Spent YTD	
			Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
5	ESA Main Program (SF and MH)	\$62,850,941	\$57,288,160	\$120,139,102	\$5,153,784	\$4,414,578	\$9,568,362	\$44,644,099	\$42,757,763	\$87,401,863	\$71%	75%	73%	
6	ESA Multifamily Whole Building ⁽¹⁾	\$37,724,366	\$32,608,480	\$70,332,846	\$1,173,959	\$726,509	\$1,900,467	\$7,633,750	\$7,302,037	\$14,935,787	20%	22%	21%	
7	ESA Pilot Plus and Pilot Deep ⁽²⁾	\$11,278,854	\$10,002,002	\$21,280,857	\$437,874	\$388,303	\$826,177	\$3,501,620	\$3,105,210	\$6,606,830	31%	31%	31%	
8	Building Electrification Retrofit Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
9	Clean Energy Homes New Construction Pilot	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
10	CSD Leveraging ⁽³⁾	\$1,179,953	\$1,046,283	\$2,226,236	\$0	\$0	\$0	\$1,183	\$1,050	\$2,233	0%	0%	0%	
11	ICE Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
12	SPOC ⁽⁴⁾	\$233,121	\$206,730	\$439,851	\$30,450	\$27,003	\$57,452	\$173,237	\$153,626	\$326,863	74%	74%	74%	
13	SASH/MASH Unspent Funds ⁽⁵⁾	\$9,566,416	\$0	\$9,566,416	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
14	ESA Program TOTAL	\$122,833,651	\$101,151,656	\$223,985,307	\$6,796,066	\$5,656,392	\$12,352,458	\$55,953,891	\$53,319,686	\$109,273,577	46%	53%	49%	

18. ⁽¹⁾ Reflects carry forward MFWB budget from 2023 to 2024 E \$14,942,061 / G \$12,405,304 total \$27,347,365

19. ⁽²⁾ Reflects carry forward Pilot Plus and Pilot Deep budget from 2023 to 2024 E \$6,624,072 / G \$5,874,177 total \$12,498,249

20. ⁽³⁾ Reflects carry forward CSD Leveraging budget from 2023 to 2024 E \$558,610 / G \$495,280 total \$1,053,890

21. ⁽⁴⁾ Reflects carry forward SPOC budget from 2023 to 2024 E \$45,366 / G \$40,230 total \$85,596

22. ⁽⁵⁾ OP 12 of D.15-01-027 states "The Program Administrators shall ensure that program expenditures in each utility's service territory do not exceed the total authorized budget amounts over the duration of the programs. The program incentive budgets will be available until all funds are exhausted or until December 31, 2021, whichever occurs first. Any money unspent and unencumbered on January 1, 2022, shall be used for "cost-effective energy efficiency measures in low-income residential housing that benefit ratepayers," as set forth in Public Utilities Code Section 2852(c)(3)." On September 20, 2023, SCE and PG&E jointly submitted an AL 7028-E to recover IOUs administrative costs for SASH/MASH, transfer unspent funds from the SASH and/or MASH programs to the ESA program, and dispose of the remaining funds in the IOUs' California Solar Initiative Balancing Accounts. AL 7028-E was disposed and effective on October 20, 2023.

24. NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J	K	L	M
Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses Pacific Gas and Electric Company Through September 30, 2024													
4	Authorized Budget [1]			Current Month Expenses [4]			Year to Date Expenses [4]			% of Budget Spent YTD			
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
5	ESA Program:												
6	Energy Efficiency												
7	\$10,141,084	\$0	\$10,141,084	\$1,602,896	\$0	\$1,602,896	\$15,847,784	\$0	\$15,847,784	156%	0%	156%	
8	\$1,222,706	\$6,071,833	\$7,294,539	\$19,051	\$560,730	\$579,781	\$169,649	\$4,894,691	\$5,064,339	14%	81%	69%	
9	\$243,691	\$24,125,160	\$24,368,851	\$17,875	\$1,769,633	\$1,787,508	\$157,061	\$15,526,342	\$15,683,403	64%	64%	64%	
10	\$11,661,706	\$7,340,431	\$19,002,136	\$2,043,905	\$1,217,171	\$3,261,076	\$14,174,742	\$13,112,616	\$27,287,357	122%	179%	144%	
11	Maintenance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
12	Lighting	\$5,348,189	\$5,348,189	\$315,051	\$0	\$315,051	\$2,481,107	\$0	\$2,481,107	46%	0%	46%	
13	Miscellaneous	\$11,892,131	\$0	\$11,892,131	\$177,275	\$177,275	\$1,412,095	\$0	\$1,412,095	12%	0%	12%	
14	Customer Enrollment	\$8,704,353	\$7,718,955	\$16,423,308	\$335,871	\$297,848	\$633,718	\$2,678,755	\$5,054,254	31%	31%	31%	
15	In Home Education	\$2,608,604	\$2,313,290	\$4,921,894	\$178,410	\$159,213	\$338,623	\$1,354,166	\$1,200,864	52%	52%	52%	
16	Plot [2]	\$689,298	\$611,265	\$1,300,563					\$0	0%	0%	0%	
17	Implementation	\$2,445,498	\$2,168,649	\$4,614,147	\$35,184	\$31,201	\$66,384	\$2,719,037	\$5,130,259	111%	111%	111%	
18	Safety - Unexpected overhead costs	\$0	\$0	\$0					\$0	0%	0%	0%	
19	Energy Efficiency TOTAL	\$54,957,259	\$50,349,583	\$105,306,841	\$4,725,518	\$4,034,795	\$8,760,313	\$40,994,395	\$39,521,234	75%	78%	76%	
20													
21	Training Center	\$226,150	\$200,548	\$426,698	\$16,814	\$14,910	\$31,724	\$166,664	\$147,796	74%	74%	74%	
22	Workforce Education and Training	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
23	Inspections	\$2,037,330	\$1,806,689	\$3,844,018	\$62,104	\$55,073	\$117,177	\$508,085	\$530,377	29%	29%	29%	
24	Marketing and Outreach	\$920,244	\$816,065	\$1,736,309	\$70,476	\$62,497	\$132,973	\$683,372	\$606,009	74%	74%	74%	
25	Studies [3]	\$571,085	\$444,954	\$1,016,039	\$7,203	\$6,387	\$13,590	\$48,980	\$43,435	9%	9%	9%	
26	Regulatory Compliance	\$325,651	\$288,785	\$614,436	\$35,266	\$31,274	\$66,540	\$186,823	\$165,673	57%	57%	57%	
27	General Administration	\$3,778,429	\$3,350,683	\$7,129,112	\$235,976	\$209,261	\$445,237	\$1,964,279	\$1,741,908	52%	52%	52%	
28	CPUC Energy Division	\$34,794	\$30,855	\$65,649	\$428	\$379	\$807	\$1,500	\$1,330	4%	4%	4%	
29													
30													
31	TOTAL PROGRAM COSTS	\$62,850,941	\$57,288,160	\$120,139,102	\$5,153,784	\$4,414,578	\$9,568,362	\$44,644,099	\$42,757,763	71%	76%	73%	
32													
33	Funded Outside of ESA Program Budget												
34	Indirect Costs												
35	NGAT Costs					\$427,062	\$427,062		\$4,168,350				
36													
37	ESA Program Administrative Expenses [5]												
38	Administrative Expenses		\$428,266	\$428,266	\$379,783	\$608,049	\$3,649,704	\$3,236,530	\$6,886,234				
39	Total Program Costs		\$6,796,086	\$6,796,086	\$5,556,392	\$12,352,458	\$55,953,891	\$53,319,686	\$109,273,577				
40	% of Administrative Spend				6%	7%	7%	7%	6%				
41													
42	[1] Authorized Budget: Approved for PY 2024 in D.21-06-015, Attachment 1, Table 8.												
43	[2] Reflects carry forward VEC Pilot budget from 2023 to 2024 E \$57,048 / G \$488,515 total \$975,563												
44	[3] Reflects carry forward Studies budget from 2023 to 2024 E \$404,135 / G \$296,904 total \$701,039												
45	[4] Negative expenses may be due to accrual reversal as part of normal accounting process.												
46	[5] OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.												
47													
48	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J
1	Energy Savings Assistance Program Table 2 - Main (SF, MH) Summary									
2	Pacific Gas and Electric Company									
3	Through September 30, 2024									
4										
5	ESA Main Program (Summary) Total									
6	Year-To-Date Completed & Expensed Installation									
7	Measures	Basic	Plus	Units	Quantity Installed	KWH [2] (Annual)	KW [2] (Annual)	Therms [2] (Annual)	Expenses (\$)	% of Expenditure
8	Appliances									
9	High Efficiency Clothes Washer		x	Each	3,276	577,200	104	59,780	3,042,838	4.0%
10	Refrigerator		x	Each	10,830	6,048,168	847	-	12,503,248	16.5%
11	New - Clothes Dryer			Each	-	-	-	-	-	0.0%
12	New - Dishwasher			Each	-	-	-	-	-	0.0%
13	New - Induction Cooking Appliance-FS			Each	-	-	-	-	-	0.0%
14	Freezers			Each	-	-	-	-	-	0.0%
15	Domestic Hot Water									
16	Faucet Aerator			Each	-	-	-	-	-	0.0%
17	Other Domestic Hot Water		x	Home	24,162	126,636	18	115,698	2,147,915	2.8%
18	Water Heater Tank and Pipe Insulation		x	Home	1,665	7,290	-	5,984	115,891	0.2%
19	Water Heater Repair/Replacement		x	Home	1,354	-	-	10,504	2,806,906	3.7%
20	Low-Flow Showerhead			Home	-	-	-	-	-	0.0%
21	Combined Showerhead/TSV			Home	-	-	-	-	-	0.0%
22	Heat Pump Water Heater - Electric			Each	-	-	-	-	-	0.0%
23	Heat Pump Water Heater - Gas			Each	-	-	-	-	-	0.0%
24	Heat Pump Water Heater - Propane			Each	-	-	-	-	-	0.0%
25	Heat Pump Water Heater [3]		x	Each	87	143,104	59	-	320,683	0.4%
26	Thermostatic Tub Spout/Diverter		x	Each	781	-	-	1,172	77,574	0.1%
27	Thermostatic Shower Valve			Each	-	-	-	-	-	0.0%
28	Thermostatic Shower Valve Combined Showerhead			Each	-	-	-	-	-	0.0%
29	New - Solar Water Heating			Home	-	-	-	-	-	0.0%
30	Enclosure									
31	Air Sealing		x	Home	26,444	1,099,292	100	102,535	14,209,831	18.8%
32	Caulking			Home	-	-	-	-	-	0.0%
33	New - Diagnostic Air Sealing			Home	-	-	-	-	-	0.0%
34	Attic Insulation		x	Home	654	133,067	24	27,549	962,139	1.3%
35	New - Attic Insulation CAC NonElect Heat ^[5]			Home	-	-	-	-	-	0.0%
36	New - Floor Insulation			Home	1,270	154,470	28	30,213	3,855	0.0%
37	HVAC									
38	Removed - FAU Standing Pilot Conversion			Each	-	-	-	-	-	0.0%
39	Furnace Repair/Replacement		x	Each	1,620	-	-	(39,165)	6,951,366	9.2%
40	Room A/C Replacement			Each	-	-	-	-	-	0.0%
41	Central A/C replacement		x	Each	36	12,460	2	-	139,591	0.2%
42	Heat Pump Replacement			Each	-	-	-	-	-	0.0%
43	New - Heat Pump Replacement - CAC Gas			Each	-	-	-	-	-	0.0%
44	New - Heat Pump Replacement - CAC Propane			Each	-	-	-	-	-	0.0%
45	Evaporative Cooler (Replacement)			Each	-	-	-	-	-	0.0%
46	Evaporative Cooler (Installation)			Each	-	-	-	-	-	0.0%
47	Duct Test and Seal		x	Home	194	12,364	6	4,271	67,877	0.1%
48	Energy Efficient Fan Control			Home	10,463	1,924,950	2,713	180,432	2,145,596	2.8%
49	New - Prescriptive Duct Sealing		x	Home	20,747	2,656,847	1,922	205,412	10,250,278	13.5%
50	High Efficiency Forced Air Unit (HE FAU)		x	Home	34	-	-	1,058	274,995	0.4%
51	Removed - A/C Time Delay [3]			Home	-	-	-	-	-	0.0%
52	Smart Thermostat		x	Home	12,066	2,329,894	419	310,989	2,915,323	3.9%
53	New - Portable A/C			Each	10	-	-	-	4,567	0.0%
54	New - Central Heat Pump-FS (propane or gas space)			Home	-	-	-	-	-	0.0%
55	New - Wholehouse Fan		x	Each	-	-	-	-	-	0.0%
56	Maintenance									
57	Furnace Clean and Tune			Home	-	-	-	-	-	0.0%
58	Central A/C Tune up [3]		x	Home	179	23,135	26	(28)	61,768	0.1%
59	New - Lifecycle Refrigerant Management			Each	10,002	2,119,683	1,847	-	4,053,734	5.4%
60	New - Condenser Coil Cleaning			Each	-	-	-	-	-	0.0%
61	New - Fan Control Adjust			Each	-	-	-	-	-	0.0%
62	New - Refrigerant Charge Adjustment			Each	-	-	-	-	-	0.0%
63	New - Evaporator Coil			Each	-	-	-	-	-	0.0%
64	HVAC Air Filter Service			Each	-	-	-	-	-	0.0%
65	New - Evaporative Cooler - Maint Functioning			Each	-	-	-	-	-	0.0%
66	New - Evaporative Cooler - Maint Non-Functioning			Each	-	-	-	-	-	0.0%
67	New - Evaporative Cooler Maintenance			Home	-	-	-	-	-	0.0%
68	Lighting									
69	Removed - Interior Hard wired LED fixtures		x	Each	-	-	-	-	-	0.0%
70	Exterior Hard wired LED fixtures		x	Each	-	-	-	-	-	0.0%
71	Removed - LED Torchiers		x	Each	-	-	-	-	-	0.0%
72	Removed - Occupancy Sensor			Each	-	-	-	-	-	0.0%
73	Removed - LED Night Light			Each	-	-	-	-	-	0.0%
74	LED Reflector Bulbs		x	Each	28,600	323,754	8	(678)	239,477	0.3%
75	LED A-Lamps		x	Each	250,445	2,404,203	59	(5,694)	2,138,304	2.8%
76	Miscellaneous									
77	Pool Pumps		x	Each	218	238,259	33	-	399,604	0.5%
78	Power Strip			Each	-	-	-	-	-	0.0%
79	Power Strip Tier II		x	Each	11,017	1,979,176	40	-	925,290	1.2%
80	New - Air Purifier		x	Home	376	-	-	-	86,598	0.1%
81	Cold Storage		x	Each	17	-	-	-	5,442	0.0%
82	New - Comprehensive Home Health and Safety Check-up			Home	-	-	-	-	-	0.0%
83	New - CO and Smoke Alarm			Each	-	-	-	-	-	0.0%
84	Pilots									
85										
86	Customer Enrollment									
87	ESA Outreach & Assessment			Home	39,404	-	-	-	5,880,808	7.8%
88	ESA In-Home Energy Education			Home	39,404	-	-	-	2,976,442	3.9%
89										
90	Total Savings/Expenditures					22,313,953	8,255	1,010,032	\$ 75,707,941	
91										
92	Total Households Weatherized [1]				28,790					
93										
94	Households Treated									
95	- Single Family Households Treated			Home	35,386					
96	- Multi-Family Households Treated (In-unit)			Home	14					
97	- Mobile Homes Treated			Home	4,094					
98	Total Number of Households Treated			Home	39,404					
99	# Eligible Households to be Treated for PY			Home	64,876					
100	% of Households Treated			%	72%					
101	- Master-Meter Households Treated			Home	1,385					
102										
103	Year to Date Expenses[4]									
104	ESA Program - Main				Electric	Gas	Total			
105	Administration [5]				\$3,649,704	\$3,236,530	\$6,886,234			
106	Direct Implementation (Non-Incentive) [6]				\$2,719,037	\$2,411,222	\$5,130,259			
107	Direct Implementation [7]				\$38,275,358	\$37,110,012	\$75,385,370			<-Includes measures costs
108										
109	TOTAL ESA Main COSTS				\$44,644,099	\$42,757,763	\$87,401,863			
110										
111	[1] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, and minor home repairs.									
112	[2] All savings are calculated based on the following sources: DNV/GL Impact Evaluation Program Years 2015-2017 Impact II, or ESA workpapers.									
113	[3] Savings values updated in July 2022 based on workpaper updates									
114	[4] Total ESA Main YTD expenses are reported in ESA Table 1.									
115	[5] Administrative includes expenses from Training Center, Inspections, Marketing and Outreach, Studies, Regulatory Compliance, General Administrative, and CPUC Energy Division categories.									
116	[6] Direct Implementation (Non-Incentive) includes expenses from Implementation category.									
117	[7] Direct Implementation includes expenses from Appliances, Domestic Hot Water, Enclosure, HVAC, Lighting, Miscellaneous, Customer Enrollment, In-Home Education, Safety Unexpected Overhead Costs, and VEC Pilot.									
118										
119										
120	NOTE: Any measures noted as 'New' have been added during the course of this program year.									
121	NOTE: Any measures noted as 'Removed', are no longer offered by the program but have been kept for tracking purposes.									
122	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

Energy Savings Assistance Program Table 2A - Multifamily Whole Building (MF CAM, MF In-Unit, WFVB) Summary
 Pacific Gas and Electric Company
 Through September 30, 2024

Table 2A ESA Program - Multifamily Whole Building ⁶									
Year-To-Date Completed & Expensed Installation									
Measures ⁽¹⁾	Units (of Measure such as "each")	Measure Type (In-unit vs Common Area) ⁽²⁾	Quantity Installed	Number of Units for Cap-kBTU/h and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
Appliances									
9 High Efficiency Clothes Washer	Each	In-Unit	120		740	0.13	2,507.00	\$ 110,589	1.14%
10 Refrigerator	Each	In-Unit	3,460		740,964	103.74		\$ 1,768,871	18.23%
Domestic Hot Water									
11 New, Non-Condensing Domestic Hot Water Boiler	Cap-kBTU/h	CAMWB	-		-	-	-	\$ -	0.00%
13 New, Condensing Domestic Hot Water Boiler	Cap-kBTU/h	CAMWB	-		-	-	-	\$ -	0.00%
14 Storage Water Heater	Cap-kBTU/h	CAMWB	-		-	-	-	\$ -	0.00%
15 Tankless Water Heater	Cap-kBTU/h	CAMWB	-		-	-	-	\$ -	0.00%
16 Heat Pump Water Heater	kW	CAMWB	-		-	-	-	\$ -	0.00%
17 Demand Control DHW Recirculation Pump	Each	CAMWB	-		-	-	-	\$ -	0.00%
18 Low flow Showerhead	Each	CAMWB	-		-	-	-	\$ -	0.00%
19 Faucet Aerator	Each	CAMWB	-		-	-	-	\$ -	0.00%
20 Other Domestic Hot Water	Household	In-Unit	8,959		38,409	5	56,870	\$ 499,609	5.15%
21 Thermostatic Tub Spout/Overter	Each	In-Unit	327		-	-	274	\$ 30,079	0.31%
22 Water Heater Tank and Pipe Insulation	Household	In-Unit	383		5,103	-	2,305	\$ 24,343	0.25%
23 Water Heater Repair/Replacement	Household	In-Unit	365		-	-	422	\$ 116,825	1.20%
24 Heat Pump Water Heater	Each	In-Unit	-		-	-	-	\$ -	0.00%
25 Hot Water Pipe Insulation	Each	CAMWB	-		-	-	-	\$ -	0.00%
26 Boiler Controls	Each	CAMWB	-		-	-	-	\$ -	0.00%
Envelope									
28 Attic Insulation	Sq Ft	CAMWB	-		-	-	-	\$ -	0.00%
29 Wall Insulation Blow-in	Sq Ft	CAMWB	-		-	-	-	\$ -	0.00%
30 Windows	Sq Ft	CAMWB	-		-	-	-	\$ -	0.00%
31 Window Film	Sq Ft	CAMWB	-		-	-	-	\$ -	0.00%
32 Air Sealing	Household	In-Unit	10,372		453,054	41	30,676	\$ 2,769,437	28.54%
33 Attic Insulation	Household	In-Unit	140		32,598	5.87	2,664.54	\$ 45,418	0.47%
HVAC									
35 Air Conditioners Split System	Cap-Tons	CAMWB	-		-	-	-	\$ -	0.00%
36 Heat Pump Split System	Cap-Tons	CAMWB	-		-	-	-	\$ -	0.00%
37 New, Packaged Air Conditioner	Cap-Tons	CAMWB	-		-	-	-	\$ -	0.00%
38 Package Terminal A/C	Cap-Tons	CAMWB	-		-	-	-	\$ -	0.00%
39 Package Terminal Heat Pump	Cap-Tons	CAMWB	-		-	-	-	\$ -	0.00%
40 Furnace Replacement	Cap-kBTU/h	CAMWB	-		-	-	-	\$ -	0.00%
41 Space Heating Boiler	Cap-kBTU/h	CAMWB	-		-	-	-	\$ -	0.00%
42 Smart Thermostats	Each	In-Unit	1,277		226,756	41	25,121	\$ 308,143	3.18%
43 Furnace Repair/Replacement	Each	In-Unit	1,498		-	-	(1,392.00)	\$ 188,421	1.94%
44 Central A/C Replacement	Each	In-Unit	-		-	-	-	\$ -	0.00%
45 High Efficiency Forced Air Unit (HE FAU)	Each	In-Unit	-		-	-	-	\$ -	0.00%
46 Portable A/C	Each	In-Unit	-		-	-	-	\$ -	0.00%
47 Central A/C Tune up	Each	In-Unit	1,021		174,137	133.51	(0.63)	\$ 495,719	5.11%
48 Smart Efficient Fan Control	Each	In-Unit	759		140,011	169.97	3,483.06	\$ 134,089	1.38%
49 Prescriptive Duct Sealing	Each	In-Unit	1,457		169,978	122.94	11,868.28	\$ 756,739	7.80%
50 Blower Motor Retrofit	Each	CAMWB	-		-	-	-	\$ -	0.00%
51 Efficient Fan Controller	Each	CAMWB	-		-	-	-	\$ -	0.00%
Lighting									
52 Interior LED Lighting	Each	CAMWB	-		-	-	-	\$ -	0.00%
54 Interior TLED Type A Lamps	Each	CAMWB	-		-	-	-	\$ -	0.00%
55 Interior TLED Type C Lamps	Each	CAMWB	-		-	-	-	\$ -	0.00%
56 New, LED T8 Lamp - Interior	Each	CAMWB	-		-	-	-	\$ -	0.00%
57 New, LED T8 Lamp - Exterior	Each	CAMWB	-		-	-	-	\$ -	0.00%
58 Interior LED Fixture	Each	CAMWB	-		-	-	-	\$ -	0.00%
59 Interior LED Screw-in	Each	CAMWB	-		-	-	-	\$ -	0.00%
60 Interior LED Exit Sign	Each	CAMWB	-		-	-	-	\$ -	0.00%
61 Exterior LED Lighting	Each	CAMWB	-		-	-	-	\$ -	0.00%
62 New, LED Parking Garage Fixtures	Each	CAMWB	-		-	-	-	\$ -	0.00%
63 LED Exterior Wall or Pole Mounted Fixture	Each	CAMWB	-		-	-	-	\$ -	0.00%
64 LED Corn Lamp for Exterior Wall or Pole Mounted	Each	CAMWB	-		-	-	-	\$ -	0.00%
65 Exterior LED Lighting - Pool	Each	CAMWB	-		-	-	-	\$ -	0.00%
66 Wall or Ceiling Mounted Occupancy Sensor	Each	CAMWB	-		-	-	-	\$ -	0.00%
67 LED Diffuse A-Lamps	Each	In-Unit	49,756		475,416	12	(1,124)	\$ 396,879	4.09%
68 LED Reflector Bulbs	Each	In-Unit	934		10,532	0	(22)	\$ 7,938	0.08%
Miscellaneous									
70 Tier-2 Smart Power Strip	Each	In-Unit	2,757		367,856	28	-	\$ 205,250	2.12%
71 Variable Speed Pool Pump	Each	CAMWB	-		-	-	-	\$ -	0.00%
72 Smart Power Strip Tier II	Each	CAMWB	-		-	-	-	\$ -	0.00%
73 Cold Storage	Each	In-Unit	-		-	-	-	\$ -	0.00%
74 Air Purifier	Home	In-Unit	61		-	-	-	\$ 15,414	0.16%
75 CO and Smoke Alarm	Each	In-Unit	-		-	-	-	\$ -	0.00%
76 CO and Smoke Alarm	Each	CAMWB	-		-	-	-	\$ -	0.00%
77 Minor Repair	Each	In-Unit	379		-	-	-	\$ 13,504	0.14%
Electrification									
79 New - Central Heat Pump-FS (propane or gas space)	Each	In-Unit	-		-	-	-	\$ -	0.00%
80 Heat Pump Clothes Dryer - FS	Each	In-Unit	-		-	-	-	\$ -	0.00%
81 Induction Cooktop - FS	Each	In-Unit	-		-	-	-	\$ -	0.00%
82 Ductless Mini-split Heat Pump - FS	Each	In-Unit	-		-	-	-	\$ -	0.00%
83 Heat Pump Water Heater - FS	Each	In-Unit	-		-	-	-	\$ -	0.00%
84 Heat Pump Pool Heater - FS	Each	CAMWB	-		-	-	-	\$ -	0.00%
85 Ductless Mini Split - FS	Each	CAMWB	-		-	-	-	\$ -	0.00%
86 Heat Pump Water Heater - FS	Each	CAMWB	-		-	-	-	\$ -	0.00%
Customer Enrollment - in Unit									
88 ESA Outreach & Assessment	Household	In-Unit	26,443		-	-	-	\$ 1,344,618	13.86%
89 ESA In-Home Energy Education	Household	In-Unit	20,448		-	-	-	\$ 491,660	5.07%
Ancillary Services⁽⁴⁾									
91 Audit	-	-	-		-	-	-	\$ -	-
92	-	-	-		-	-	-	\$ -	-
93 Total⁽⁷⁾	-	-	130,904	0	2,835,553	662	133,633	\$ 9,703,151	100.00%

Measures	Number
95 Multifamily Properties Treated	0
96 Total Number of Multifamily Properties Treated ^d	0
Subtotal of Master-metered Multifamily Properties	
97 Treated	0
Total Number of Multifamily Tenant Units w/in Properties Treated^d	
98 Properties Treated ^d	0
99 Total Number of buildings w/in Properties Treated	0
100	
Multifamily Properties Treated (in-Unit)	
101	
Total Number of households individually treated (in-unit)	12,855
102	
103	
Year to Date Expenses	
104	
105	
ESA Program - MFVB	
106 Administration	\$1,074,494
107 Direct Implementation (Non-Incentive)	\$52,853
108 Direct Implementation	\$1,621,411
109 SPOC	\$3,449,840
110	\$4,730,828
111	\$4,772,772
112	\$9,458,600
113	\$173,237
114	\$153,626
115	\$326,863
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	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2C - Building Electrification Retrofit Pilot (SCE only) Summary							
2	Pacific Gas and Electric Company							
3	Through September 30, 2024							
4								
5	ESA Program - Building Electrification Retrofit Pilot⁽¹⁾⁽⁴⁾							
6	Year-To-Date Completed & Expensed Installation							
7	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
8	Appliances							
9	Electric Dryer	Each						
10	Heat Pump Dryer	Each						
11	Induction Cooktop	Each						
12	Induction Range	Each						
13	Domestic Hot Water							
14	Heat Pump Water Heater	Each						
15	Enclosure							
16	Attic Insulation	Home						
17	HVAC							
18	Heat Pump HVAC	Each						
19	Duct Seal	Each						
20	Smart Thermostat	Each						
21	Miscellaneous⁽²⁾							
22	Minor Home Repair	Home						
23	Carbon Monoxide/Smoke Alarm	Each						
24	Electric Panel	Each						
25	Electric Sub-Panel	Each						
26	Electrical Circuit Run	Each						
27	Induction Cookware	Home						
28	Customer Enrollment							
29	Energy Assessment	Home						
30								
31	Total Savings/Expenditures							
32								
33	Households Treated		Total					
34	Single Family Households Treated	Home						
35	Estimated Avg. Annual Bill Savings Treated ⁽³⁾	Home						
36								
37								
38		Year to Date Expenses						
39	ESA Program - Building Electrification	Electric	Gas	Total				
40	Administration							
41	Direct Implementation (Non-Incentive)							
42	Direct Implementation							<<Includes measures costs
43								
44	TOTAL Building Electrification COSTS							
45								
46	⁽¹⁾ The costs for the following measures are included in the overall expenditures of the BE Pilot: additional line set for ductless mini-splits and building permits.							
47	⁽²⁾ These measures do not have any savings associated and may be required to complete the installation to electrify the residential end-uses of participating households.							
48	⁽³⁾ Estimated average annual bill savings will be calculated prior to participation and must not increase total energy costs.							
49	⁽⁴⁾ No installation data to report as of October 2023.							

Energy Savings Assistance Program Table 2D - Clean Energy Homes New Construction Pilot (SCE ONLY⁽¹⁾)
Pacific Gas and Electric Company
Through September 30, 2024

A	B	C	D	E	F	G	H
1	ESA Program - Clean Energy Homes New Construction Pilot [1]						
2							
3							
4							
5							
6	ESA CEH Program Offerings	Units	Monthly Total	Monthly Total Units (Living Units)	YTD Total	YTD Total Units (Living Units)	% Incentive Budget
7	Interest form submitted	Homes					
8	Interest form denied	Homes					
9	Application for direct design assistance (in progress)	Homes					
10	Applications for design incentive (in progress)	Homes					
11	Application for direct design assistance (completed)	Homes					
12	Applications for design incentive (completed)	Homes					
13	Applications for tenant education incentive (in progress)	Homes					
14	Applications for tenant education incentive (completed)	Homes					
15	Total Savings/Expenditures						
16							
17							
18	ESA CEH Outreach and Education	Units	Monthly Total	YTD Total			
19	Webinars	Number of webinars					
20	Active leads	Unique developer					
21							
22							
23	Design Assistance Completed Applications	Units	Quantity	Compliance Margin Designed kWh (Annual)*	Compliance Margin Designed BTU (Annual)*	Avoided CO2 Emissions	% Incentive Budget
24		Homes					0.00%
25		Homes					0.00%
26	Total Savings/Expenditures						0.00%
27							
28		Year to Date Expenses					
29	ESA Program - Clean Energy Homes	Electric	Gas	Total			
30	Administration	\$ -	\$ -	\$ -			
31	Direct Implementation (Non-Incentive)	\$ -	\$ -	\$ -			
32	Direct Implementation	\$ -	\$ -	\$ -			
33							
34	TOTAL Clean Energy Homes COSTS	\$ -	\$ -	\$ -			

<</includes measures costs

	A	B	C	D	E	F	G	H	I	J	
1	Energy Savings Assistance Program Table 2E - CSD Leveraging										
2	Pacific Gas and Electric Company										
3	Through September 30, 2024										
4											
5	ESA Program - CSD Leveraging										
6	Year-To-Date Completed & Expensed Installation										
7	Measures	Basic	Plus	Units	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure	
8	Appliances										
9	High Efficiency Clothes Washer			Each	-	-	-	-	-	-	
10	Refrigerator			Each	-	-	-	-	-	-	
11	New - Clothes Dryer [1]			Each	-	-	-	-	-	-	
12	New - Dishwasher [1]			Each	-	-	-	-	-	-	
13	Freezers [1]			Each	-	-	-	-	-	-	
14	Domestic Hot Water										
15	Faucet Aerator			Home	-	-	-	-	-	-	
16	Water Heater Tank and Pipe Insulation			Home	-	-	-	-	-	-	
17	Water Heater Repair/Replacement			Each	-	-	-	-	-	-	
18	Low-Flow Showerhead / Combined Showerhead/TSV			Home	-	-	-	-	-	-	
19	Heat Pump Water Heater			Each	-	-	-	-	-	-	
20	Thermostatic Tub Spout/Diverter			Home	-	-	-	-	-	-	
21	Thermostatic Shower Valve			Home	-	-	-	-	-	-	
22	New - Solar Water Heating [1]				-	-	-	-	-	-	
23	Enclosure										
24	Air Sealing			Home	-	-	-	-	-	-	
25	Caulking			Home	-	-	-	-	-	-	
26	New - Diagnostic Air Sealing [1]			Home	-	-	-	-	-	-	
27	Attic Insulation			Home	-	-	-	-	-	-	
28	New - Floor Insulation [1]			Home	-	-	-	-	-	-	
29	HVAC										
30	Removed - FAU Standing Pilot Conversion [1]			Each	-	-	-	-	-	-	
31	Furnace Repair/Replacement			Each	-	-	-	-	-	-	
32	Room A/C Replacement [1]			Each	-	-	-	-	-	-	
33	Central A/C replacement			Each	-	-	-	-	-	-	
34	Heat Pump A/C Replacement			Each	-	-	-	-	-	-	
35	Evaporative Cooler (Replacement) [1]			Each	-	-	-	-	-	-	
36	Evaporative Cooler (Installation) [1]			Each	-	-	-	-	-	-	
37	Duct Test and Seal [1]			Home	-	-	-	-	-	-	
38	Energy Efficient Fan Control [1]			Home	-	-	-	-	-	-	
39	New - Prescriptive Duct Sealing			Home	-	-	-	-	-	-	
40	High Efficiency Forced Air Unit (HE FAU) [1]			Home	-	-	-	-	-	-	
41	Removed - A/C Time Delay [1]			Home	-	-	-	-	-	-	
42	Smart Thermostat			Home	-	-	-	-	-	-	
43	New - Portable A/C [1]			Each	-	-	-	-	-	-	
44	New - Central Heat Pump-FS (propane or gas space) [1]			Each	-	-	-	-	-	-	
45	New - Wholehouse Fan [1]			Each	-	-	-	-	-	-	
46	Maintenance										
47	Furnace Clean and Tune [1]			Home	-	-	-	-	-	-	
48	Central A/C Tune up [1]			Home	-	-	-	-	-	-	
49	New - Evaporative Cooler Maintenance [1]			Home	-	-	-	-	-	-	
50	Lighting										
51	Removed - Interior Hard wired LED fixtures [1]			Each	-	-	-	-	-	-	
52	Exterior Hard wired LED fixtures			Each	-	-	-	-	-	-	
53	Removed - LED Torchiere [1]			Each	-	-	-	-	-	-	
54	Removed - Occupancy Sensor [1]			Each	-	-	-	-	-	-	
55	Removed - LED Night Light [1]			Each	-	-	-	-	-	-	
56	LED Reflector Bulbs			Each	-	-	-	-	-	-	
57	LED A-Lamps			Each	-	-	-	-	-	-	
58	Miscellaneous										
59	Pool Pumps [1]			Each	-	-	-	-	-	-	
60	Power Strip [1]			Each	-	-	-	-	-	-	
61	Power Strip Tier II			Each	-	-	-	-	-	-	
62	NEW - Air Purifier [1]			Home	-	-	-	-	-	-	
63	Cold Storage [1]			Each	-	-	-	-	-	-	
64	New - Comprehensive Home Health and Safety Check-up [1]			Home	-	-	-	-	-	-	
65	New - CO and Smoke Alarm [1]			Each	-	-	-	-	-	-	
66	Pilots										
67											
68	Customer Enrollment										
69	ESA Outreach & Assessment			Home	-	-	-	-	-	-	
70	ESA In-Home Energy Education			Home	-	-	-	-	-	-	
71											
72	Total Savings/Expenditures										
73											
74	Total Households Weatherized										
75											
76	CSD MF Tenant Units Treated										
77											
78											
79											
80											
81					Year to Date Expenses^[2]						
82	ESA Program - CSD Leveraging				Electric	Gas	Total				
83	Administration^[3]				\$1,183	\$1,050	\$2,233				
84	Direct Implementation (Non-Incentive)^[4]				\$0	\$0	\$0				
85	Direct Implementation^[5]				\$0	\$0	\$0				
86											
87	TOTAL CSD Leveraging COSTS				\$1,183	\$1,050	\$2,233				
88											
89											
90	[1] Measures not available to CSD for leveraging.										
91	[2] Total CSD YTD expenses are reported in ESA Table Summary.										
92	[3] Administration includes administration labor expenses.										
93	[4] Direct Implementation (Non-Incentive) includes Implementer expenses.										
94	[5] Direct Implementation includes expenses for installation of measures.										
95	NOTE: Any measures noted as 'NEW' have been added during the course of this program year.										
96	NOTE: Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.										
97	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.										

	A	B
1	Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings per Treated Home/Common Area	
2	Pacific Gas and Electric Company	
3	Through September 30, 2024	
4		
5	Table 3A, ESA Program (SF, MH)	
6	Annual kWh Savings	22,313,953
7	Annual Therm Savings	1,010,032
8	Lifecycle kWh Savings	264,215,228
9	Lifecycle Therm Savings	11,472,495
10	Current kWh Rate	\$0.24
11	Current Therm Rate	\$1.52
12	Average 1st Year Bill Savings / Treated households	\$174.69
13	Average Lifecycle Bill Savings / Treated Household	\$1,590.62
14		
15	Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) ^[1]	
16	Annual kWh Savings	2,835,553
17	Annual Therm Savings	133,633
18	Lifecycle kWh Savings	31,444,584
19	Lifecycle Therm Savings	1,216,371
20	Current kWh Rate	\$0.22
21	Current Therm Rate	\$1.43
22	Average 1st Year Bill Savings / Treated households	\$63.56
23	Average Lifecycle Bill Savings / Treated Household	\$541.40
24		
25	Table 3C, ESA Program - Multifamily Whole Building (MFWB)	
26	Annual kWh Savings	-
27	Annual Therm Savings	-
28	Lifecycle kWh Savings	-
29	Lifecycle Therm Savings	-
30	Current kWh Rate	\$ -
31	Current Therm Rate	\$ -
32	Average 1st Year Bill Savings / Treated Property	\$ -
33	Average Lifecycle Bill Savings / Treated Property	\$ -
34		
35	Table 3D, ESA Program - Pilot Plus ^[2]	
36	Annual kWh Savings	55,430
37	Annual Therm Savings	6,497
38	Lifecycle kWh Savings	972,088
39	Lifecycle Therm Savings	125,335
40	Current kWh Rate	\$0.28
41	Current Therm Rate	\$1.73
42	Average 1st Year Bill Savings / Treated Property	\$267.66
43	Average Lifecycle Bill Savings / Treated Property	\$3,382.40
44		
45	Table 3E, ESA Program - Pilot Deep ^[2]	
46	Annual kWh Savings	84,688
47	Annual Therm Savings	11,668
48	Lifecycle kWh Savings	1,472,874
49	Lifecycle Therm Savings	214,813
50	Current kWh Rate	\$0.29
51	Current Therm Rate	\$1.76
52	Average 1st Year Bill Savings / Treated Property	\$496.39
53	Average Lifecycle Bill Savings / Treated Property	\$5,706.98
54		
55	Table 3F, ESA Program - Building Electrification (SCE Only)	
56	Annual kWh Savings	-
57	Annual Therm Savings	-
58	Lifecycle kWh Savings	-
59	Lifecycle Therm Savings	-
60	Current kWh Rate	\$ -
61	Current Therm Rate	\$ -
62	Average 1st Year Bill Savings / Treated Households	\$ -
63	Average Lifecycle Bill Savings / Treated Households	\$ -
64		
65	Table 3G, ESA Program - CSD Leveraging	
66	Annual kWh Savings	-
67	Annual Therm Savings	-
68	Lifecycle kWh Savings	-
69	Lifecycle Therm Savings	-
70	Current kWh Rate	\$ -
71	Current Therm Rate	\$ -
72	Average 1st Year Bill Savings / Treated Households	\$ -
73	Average Lifecycle Bill Savings / Treated Households	\$ -
74		
75	Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Pilot Plus and Pilot Deep ^[3]	
76	Annual kWh Savings	25,289,624
77	Annual Therm Savings	1,161,830
78	Lifecycle kWh Savings	298,104,774
79	Lifecycle Therm Savings	13,029,014
80	Current kWh Rate	\$0.24
81	Current Therm Rate	\$1.51
82	Average 1st Year Bill Savings / Treated Households	\$136.92
83	Average Lifecycle Bill Savings / Treated Households	\$1,246.77
84		
85	[1] Separating MFWB in-unit savings summary from the CAM and Whole Building measures savings because they are calculated using different residential rates.	
86	[2] ESA Pilot Plus and Pilot Deep uses the same formulas to calculate values as Main ESA, but the variables such as measure savings and expected useful life may differ. The pilot will initially estimate energy savings with energy modeling software.	
87	[3] Summary is the sum of ESA Main, MF CAM, MFWB, Pilot Plus Pilot Deep, BE, CSD Leveraging.	

Energy Savings Assistance Program Table 4 - Homes/Buildings Treated Pacific Gas and Electric Company Through September 30, 2024						
Table 4A, ESA Program (SF, MH)						
County	Rural (1)	Urban	Total	Rural	Urban	Total
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	A	B	C	D	E	F	G
	Energy Savings Assistance Program Table 8 - Clean Energy Referral, Leveraging, and Coordination Pacific Gas and Electric Company Through September 30, 2024						
1							
2							
3							
4							
5	Partner	Brief Description of Effort	# of Referral [1]	# of Leveraging [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
6	LIHEAP	When a home does not qualify for R&R measures in ESA, contractors connect the customer to LIHEAP contractors.	1,746	130	365	49	334
7	CSD	Coordination and collaboration with SPOC to support multifamily customers to learn about program opportunities applicable to multifamily properties.	72	0	N/A	6	0
8	DAC-SASH	Coordination with the DAC Single-family Affordable Solar Homes Program Administrator, GRID Alternatives, on referrals and homes treated.	N/A	N/A	N/A	608	N/A*
9	ESA Water-Energy Coordination Program	Allows ESA contractors to offer water conservation measures while they treat ESA customers. Water Agencies select from a standardized menu of options that can include replacing toilets, leak detection, meter checks, etc. Water offerings are paid by each participating Water Agency.	N/A	157	N/A	N/A	N/A
10	SMUD	ESA Subcontractor provides customer with contact information for SMUD for possible assistance.	0	0	0	0	0
11							
12							
13		[*] Enrollment data in review.					
14		[1] # of referral includes leads provided to a Partner Program by ESA.					
15		[2] # of leveraging accounts for households that have received treatments by both ESA and the Partner Program where there were shared resources/cost, such as Direct Tech, CSD, Water Energy, Refrigerator, etc.					
16		[3] # of coordination efforts include joint marketing activities by ESA and its Partner Program. These joint marketing activities may include social media, leave behinds, customer outreach events and activities.					
17		[4] # of customer leads provided to ESA by Partner Program.					
18		[5] This includes customer leads that result in actual ESA enrollments/treatment. It does not include leads that are in the intake process or have been treated in prior years.					

A	B	C
<p align="center">Energy Savings Assistance Program Table 9 - Tribal Outreach Pacific Gas and Electric Company Through September 30, 2024</p>		
1		
2		
3		
4		
5		<p align="center">List of Participating Tribes</p>
6	17	<p>North Fork Rancheria, Mariposa MACT Health Org., Amador MACT Health Org., Tuolumne MACT Health Org., Scotts Valley Rancheria, Paskenta Rancheria, Kasha-Stewarts Point Rancheria, Washoe Tribe, Tuolumne Rancheria, Yurok Tribe, Berry Creek Rancheria, United Auburn Indian Community, Graton Rancheria, Yocha Dehe Wintun Nation, Cloverdale Rancheria, and Karuk Rancheria.</p>
7	3	<p>Cold Springs Rancheria, North Fork Rancheria Emergency Management and Public Safety, and Stewarts Point Rancheria.</p>
8	0	<p>N/A</p>
9	0	<p>N/A</p>
10	2	<p>North Fork Rancheria and Trinidad Rancheria (Federally-Recognized Tribes) Bear River Band of the Rohnerville Rancheria, Big Lagoon Rancheria, Big Sandy Rancheria, Big Valley Band Rancheria, Blue Lake Rancheria, Buena Vista Rancheria of Mi-Wuk Indians, Cachil DeHe Band of Wintun Indians of the Colusa Indian Community, Cahto Tribe (Laytonville), California Valley Miwok Tribe, Chicken Ranch Rancheria, Cloverdale Rancheria of Pomo Indians of California, Cold Springs Rancheria, Cortina Rancheria, Coyote Valley Band of Pomo Indians, Dry Creek Rancheria of Pomo Indians, Elem Indian Colony, Enterprise Rancheria, Federated Indians of Graton Rancheria, Greenville Rancheria, Grindstone Indian Rancheria, Guidville Indian Rancheria, Habematolel Pomo of Upper Lake, Hoopa Valley Tribe, Hopland Band of Pomo Indians, Ione Band of Miwok Indians of California, Jackson band of Mi-Wuk Indians, Kasha Band of Pomo Indians of the Stewart's Point Rancheria, Karuk Tribe, Lower Lake (Koi Tribe), Lytton Rancheria of California, Manchester Band of Pomo Indians, Mechoopda Indian Tribe, Middletown Rancheria of Pomo Indians, Mooretown Rancheria, North Fork Rancheria, Paskenta Band of Nomiaki Indians, Picayune Rancheria of Chukchansi Indians, Pinoleville Pomo Nation, Pitt River Tribe, Potter Valley Tribe, Redding Rancheria, Redwood Valley, Little River Band of Rancheria of Pomo, Robinson Rancheria, Round Valley Reservation, Santa Ynez Band of Chumash Mission Indians, Scotts Valley Band of Pomo Indians, Sheswood Valley Rancheria, Shingie Springs Band of Miwok Indians, Susanville Indian Rancheria, Table Mountain Rancheria, Tachi-Yokut Tribe (Santa Rosa Rancheria, Leemore, CA), Tejon Indian Tribe, Trinidad Rancheria, Tule River Indian Reservation, Tuolumne Band of Me-Wuk Indians, Tyne Maidu Tribe-Berry Creek Reservation, United Auburn Indian Community, Wilton Rancheria, Wiyot Tribe, Washoe Tribe of CA and NV, Yocha Dehe Wintun Nation, Yurok Tribe. (Non-Federally Recognized Tribes): Amah Mutsun Tribal Band, American Indian Council of Mariposa County (Southern Sierra Miwuk Nation), Butte Tribal Council, Calaveras Band of Mi-Wuk Indians, California Choinumni Tribal Project, Chaushila Yokuts, Coastal Band of the Chumash Nation, Coastanoan Ohlone Rumsen-Mutsen Tribe, Dumna Wo-Wah Tribal Government, Dunlap Band of Mono Indians, Dunlap Band of Mono Indians Historical Preservation Society, Haslett Basin Traditional Committee, Honey Lake Maidu, Indian Canyon Mutsun Band of Costanoan, Kern Valley Indian Council, Kawaisu Tribe, Kings River Choinumni Farm Tribe, Mishewai-Wappo Tribe of Alexander Valley, Muwekma Ohlone Indian Tribe, Nor-Red-Muk Nation, North Fork Mono Tribe, Northern Band of Mono Yokuts, Noyo River Indian Community, Ohlone Indian Tribe, Sallinan Tribe of Monterey San Luis Obispo and San Benito Counties, San Luis Obispo County Chumash Council, Shelbina Band of Mendocino Coast Pomo Indians, Sierra Mono Museum, Strawberry Valley Rancheria, The Mono Nation, Traditional Choinumni Tribe (East of Kings River), Tina Mainie Ruano Family, Tsungwe Council, Tubatulabal Tribe, Wailaki Tribe, Winnemem Wintu Tribe, Wintu Tribe of Northern California, Wukchumni Tribal Council, Wuksachi Indian Tribe, Xolon Sallinan Tribe.</p>
11	102	<p>Housing Authority Offices: Bear River Band of Rohnerville Rancheria, Berry Creek Rancheria, Big Sandy Rancheria, Big Valley Rancheria, Cher-Ae Heights Indian Community of The Trinidad Rancheria, Cloverdale Rancheria, Dry Creek Rancheria, Elem Indian Colony, Enterprise Rancheria of Maidu Indians, Federated Indians of Graton Rancheria, Fort Independence Reservation, Greenville Rancheria, Hoopa Valley Tribe, Ione Band of Miwok Indians, Karuk Tribe, Laytonville Rancheria, North Fork Rancheria, Picayune Rancheria, Pinoleville Reservation, Pitt River Tribes, Round Valley Reservation, Santa Rosa Rancheria Tachi-Yokut, Stewarts Point Rancheria (Kashaya Pomo), Susanville Indian Rancheria, Tejon Indian Tribe, Tule River Indian Tribe, Upper Lake Rancheria, Washoe Tribe, Wilton Rancheria, and Yurok Tribe. TANF Offices: California Department of Social Services CALWORKS and Family Resilience Branch, Federated Indians of Graton Rancheria, Hoopa Valley Tribe, Karuk Tribe, North Fork Rancheria, Susanville Indian Rancheria, Tuolumne Rancheria, and Owens Valley Career Development Center.</p>
12	38	
13	1	<p>Housing Authority and TANF offices who participated in Meet and Confer</p>

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC																		
	CARE Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate Pacific Gas and Electric Company Through September 30, 2024																																														
1	New Enrollment												Recertification										Attrition (Drop Offs)										Enrollment														
	Automatic Enrollment			Self-Certification (Income or Categorical)			Total New Enrollment (E+J)						Scheduled		Non-Scheduled		Automatic		Total Recertification (C+N+O)		No Response ⁶		Failed PEV		Failed Recertification		Other ⁷		Total Attrition (P+Q+R+S)		Gross (K+O)		Net Adjusted (K+I)		Total CARE Participants		Estimated CARE Eligible ⁷		Enrollment Rate % (W/A)		Total Residential Accounts ⁸		Gas and Electric		Electric Only		Gas Only
2	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (I+O+H+J)	Combined (K+L+M+N)	Scheduled	Non-Scheduled	Automatic	Total Recertification (C+N+O)	No Response ⁶	Failed PEV	Failed Recertification	Other ⁷	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K+I)	Total CARE Participants	Estimated CARE Eligible ⁷	Enrollment Rate % (W/A)	Total Residential Accounts ⁸	Gas and Electric	Electric Only	Gas Only																			
7	0	956	0	956	16,708	3,833	1,990	62	24,413	25,569	21,034	12,604	9,296	42,894	n/a	1,909	4,543	9,624	16,076	68,563	9,493	1,412,435	1,436,346	98%	5,703,458	682,660	347,909	181,606																			
8	0	2,271	0	2,271	19,198	3,273	1,047	97	23,615	25,886	22,905	24,275	11,290	57,870	n/a	1,763	6,641	9,148	17,652	65,796	8,334	1,420,769	1,436,346	101%	5,703,458	887,628	350,186	182,675																			
9	0	2,090	0	2,090	19,220	3,791	881	100	23,339	25,029	27,985	29,382	7,422	64,189	n/a	5,850	25,889	11,316	44,053	93,218	-18,028	1,402,743	1,436,346	98%	5,703,458	874,608	347,702	180,433																			
10	0	1,742	0	1,742	14,965	3,141	623	68	18,697	19,761	17,862	22,817	6,433	39,146	n/a	8,036	7,492	10,933	33,348	62,044	-13,504	1,391,468	1,436,346	96%	5,703,458	862,632	345,528	172,928																			
11	0	1,742	0	1,742	14,965	3,141	623	68	18,697	19,761	17,862	22,817	6,433	39,146	n/a	8,036	7,492	10,933	33,348	62,044	-13,504	1,391,468	1,436,346	96%	5,703,458	862,632	345,528	172,928																			
12	0	1,742	0	1,742	14,965	3,141	623	68	18,697	19,761	17,862	22,817	6,433	39,146	n/a	8,036	7,492	10,933	33,348	62,044	-13,504	1,391,468	1,436,346	96%	5,703,458	862,632	345,528	172,928																			
13	0	1,774	0	1,774	17,507	3,407	716	28	21,658	23,760	13,936	21,979	4,535	40,020	n/a	5,570	15,966	11,226	33,762	63,730	-10,002	1,365,149	1,436,346	96%	5,703,458	858,273	345,765	170,111																			
14	0	2,019	0	2,019	23,676	4,261	1,074	184	29,195	31,214	8,300	26,400	2,803	37,603	n/a	6,311	8,260	15,352	29,923	68,717	1,291	1,374,810	1,436,346	96%	5,703,458	863,058	343,640	167,912																			
15	0	2,727	0	2,727	20,623	3,390	746	93	24,852	27,579	6,521	26,662	2,841	36,024	n/a	5,223	7,908	10,204	23,335	53,603	4,244	1,380,345	1,436,346	96%	5,703,458	868,701	346,431	165,219																			
16	0	17,134	0	17,134	174,087	13,473	8,834	984	217,584	234,518	157,467	215,940	54,503	427,910	0	44,528	115,671	96,916	257,115	662,428	-22,897	1,380,345	1,436,346	96%	5,703,458	868,701	346,431	165,219																			
17	0	17,134	0	17,134	174,087	13,473	8,834	984	217,584	234,518	157,467	215,940	54,503	427,910	0	44,528	115,671	96,916	257,115	662,428	-22,897	1,380,345	1,436,346	96%	5,703,458	868,701	346,431	165,219																			
18	0	17,134	0	17,134	174,087	13,473	8,834	984	217,584	234,518	157,467	215,940	54,503	427,910	0	44,528	115,671	96,916	257,115	662,428	-22,897	1,380,345	1,436,346	96%	5,703,458	868,701	346,431	165,219																			
19	0	17,134	0	17,134	174,087	13,473	8,834	984	217,584	234,518	157,467	215,940	54,503	427,910	0	44,528	115,671	96,916	257,115	662,428	-22,897	1,380,345	1,436,346	96%	5,703,458	868,701	346,431	165,219																			
20	0	17,134	0	17,134	174,087	13,473	8,834	984	217,584	234,518	157,467	215,940	54,503	427,910	0	44,528	115,671	96,916	257,115	662,428	-22,897	1,380,345	1,436,346	96%	5,703,458	868,701	346,431	165,219																			

¹ Enrollments via data sharing between the IOUs.
² Enrollments via data sharing between departments and/or programs within the utility.
³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.
⁴ PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.
⁵ Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.
⁶ Data represents total residential households.
⁷ In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2024's estimate.
⁸ Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I
1	CARE Program Table 3A - Post-Enrollment Verification Results (Model)								
2	Pacific Gas and Electric Company								
3	Through September 30, 2024								
4	Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
5	January	1,412,435	8,140	0.6%	5,172	412	5,584	68.6%	0.4%
6	February	1,420,769	8,088	0.6%	4,736	533	5,269	65.1%	0.4%
7	March	1,402,743	7,937	0.6%	5,049	390	5,439	68.5%	0.4%
8	April	1,391,856	7,890	0.6%	4,705	456	5,161	65.4%	0.4%
9	May	1,379,151	7,910	0.6%	5,120	334	5,454	69.0%	0.4%
10	June	1,369,149	7,817	0.6%	5,593	250	5,843	74.7%	0.4%
11	July	1,374,810	7,754	0.6%	4,953	372	5,325	68.7%	0.4%
12	August	1,376,101	7,438	0.5%	-	-	-	-	-
13	September	1,380,345	7,482	0.5%	-	-	-	-	-
14	October								
15	November								
16	December								
17	YTD Total	1,380,345	70,456	5.1%	35,328	2,747	38,075	68.6%	2.8%
18									
19	¹ Includes customers verified as over income or who requested to be de-enrolled.								
20	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21									
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
23									
24									
25	CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)								
26	Pacific Gas and Electric Company								
27	Through September 30, 2024								
28	Month	Total CARE Households Enrolled	Households Requested to Verify ¹	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ²	Total Households De-enrolled ³	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
29	January	1,412,435	781	0.1%	568	35	603	77.2%	0.0%
30	February	1,420,769	725	0.1%	550	24	574	79.2%	0.0%
31	March	1,402,743	1,331	0.1%	990	45	1,035	77.8%	0.1%
32	April	1,391,856	1,880	0.1%	1,401	55	1,456	77.4%	0.1%
33	May	1,379,151	2,096	0.2%	1,601	61	1,662	79.3%	0.1%
34	June	1,369,149	902	0.1%	713	18	731	81.0%	0.1%
35	July	1,374,810	811	0.1%	619	22	641	79.0%	0.0%
36	August	1,376,101	897	0.1%	-	-	-	-	-
37	September	1,380,345	3,771	0.3%	-	-	-	-	-
38	October								
39	November								
40	December								
41	YTD Total	1,380,345	13,194	1.0%	6,442	260	6,702	78.6%	0.5%
42									
43	¹ Includes all participants who were selected for high usage verification process.								
44	² Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.								
45	³ Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.								
46									
47	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J
1	CARE Program Table 4 - Enrollment by County									
2	Pacific Gas and Electric Company									
3	Through September 30, 2024									
4	County	Estimated Eligible Households ¹			Total Households Enrolled ²			Enrollment Rate ³		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	ALAMEDA	125,767	9	125,775	117,296	0	117,296	93%	0%	93%
7	ALPINE	0	111	111	0	15	15	n/a	14%	14%
8	AMADOR	0	5,091	5,091	0	4,184	4,184	0%	82%	82%
9	BUTTE	20,022	10,891	30,913	19,438	11,256	30,694	97%	103%	99%
10	CALAVERAS	17	7,552	7,569	12	5,045	5,057	70%	67%	67%
11	COLUSA	12	2,671	2,683	4	3,294	3,298	33%	123%	123%
12	CONTRA COSTA	85,115	1	85,116	88,766	0	88,766	104%	0%	104%
13	EL DORADO	5,945	4,474	10,420	5,736	5,444	11,180	96%	122%	107%
14	FRESNO	128,037	148	128,185	151,111	80	151,191	118%	54%	118%
15	GLENN	0	3,707	3,707	0	4,540	4,540	0%	122%	122%
16	HUMBOLDT	0	22,296	22,296	0	17,435	17,435	n/a	78%	78%
17	KERN	38,306	55,246	93,553	49,420	67,048	116,468	129%	121%	124%
18	KINGS	124	7,779	7,903	121	9,662	9,783	97%	124%	124%
19	LAKE	0	14,507	14,507	0	12,338	12,338	n/a	85%	85%
20	LASSEN	0	245	245	0	164	164	n/a	67%	67%
21	MADERA	12,974	5,305	18,279	17,351	5,406	22,757	134%	102%	124%
22	MARIN	16,420	0	16,420	13,024	0	13,024	79%	n/a	79%
23	MARIPOSA	25	3,721	3,746	18	2,170	2,188	72%	58%	58%
24	MENDOCINO	9	15,382	15,391	1	10,113	10,114	11%	66%	66%
25	MERCED	16,222	18,037	34,259	19,117	20,919	40,036	118%	116%	117%
26	MONTEREY	33,811	4,314	38,125	32,807	5,425	38,232	97%	126%	100%
27	NAPA	12,618	1	12,618	9,941	0	9,941	79%	0%	79%
28	NEVADA	7	10,929	10,936	1	8,904	8,905	15%	81%	81%
29	PLACER	18,982	10,918	29,900	14,180	7,270	21,450	75%	67%	72%
30	PLUMAS	52	2,747	2,799	11	1,401	1,412	21%	51%	50%
31	SACRAMENTO	120,007	0	120,007	87,319	0	87,319	73%	n/a	73%
32	SAN BENITO	86	3,834	3,920	82	5,236	5,318	95%	137%	136%
33	SAN BERNARDINO	50	300	350	17	226	243	34%	75%	69%
34	SAN FRANCISCO	67,749	0	67,749	50,794	0	50,794	75%	n/a	75%
35	SAN JOAQUIN	65,273	8,711	73,984	77,920	9,165	87,085	119%	105%	118%
36	SAN LUIS OBISPO	11,682	17,419	29,102	5,714	14,606	20,320	49%	84%	70%
37	SAN MATEO	41,211	0	41,211	35,373	0	35,373	86%	n/a	86%
38	SANTA BARBARA	17,109	1,177	18,286	19,627	823	20,450	115%	70%	112%
39	SANTA CLARA	97,423	2,445	99,867	99,559	2,995	102,554	102%	123%	103%
40	SANTA CRUZ	24,783	8	24,790	16,678	1	16,679	67%	13%	67%
41	SHASTA	12,171	11,742	23,913	9,047	8,238	17,285	74%	70%	72%
42	SIERRA	5	327	333	1	119	120	19%	36%	36%
43	SISKIYOU	0	20	20	0	5	5	n/a	25%	25%
44	SOLANO	41,028	0	41,028	42,163	0	42,163	103%	n/a	103%
45	SONOMA	40,308	2,595	42,902	37,025	2,459	39,484	92%	95%	92%
46	STANISLAUS	29,225	24,947	54,172	22,097	21,266	43,363	76%	85%	80%
47	SUTTER	10,903	0	10,903	12,651	0	12,651	116%	0%	116%
48	TEHAMA	8	9,613	9,621	5	10,757	10,762	63%	112%	112%
49	TRINITY	0	503	503	0	263	263	n/a	52%	52%
50	TULARE	656	7,065	7,721	339	9,550	9,889	52%	135%	128%
51	TUOLUMNE	0	8,813	8,813	0	6,510	6,510	n/a	74%	74%
52	YOLO	25,883	1	25,884	20,019	1	20,020	77%	85%	77%
53	YUBA	10,593	124	10,717	11,130	97	11,227	105%	78%	105%
54	Total	1,130,619	305,727	1,436,346	1,085,915	294,430	1,380,345	96%	96%	96%
55										
56	¹ In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated CARE eligible is based on 2024's estimate									
57	² Total Households Enrolled includes submeter tenants.									
58	³ Penetration Rate and Enrollment Rate are the same value.									
59										
60	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Program Table 5 - Recertification Results							
2	Pacific Gas and Electric Company							
3	Through September 30, 2024							
4	Month	Total CARE Households	Households Requested to Recertify ³	% of Households Total (C/B)	Households Recertified ¹	Households De-enrolled ²	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	1,412,435	49,162	3.5%	31,307	17,855	63.7%	1.3%
6	February	1,420,769	44,382	3.1%	28,190	16,192	63.5%	1.1%
7	March	1,402,743	40,254	2.9%	23,288	16,966	57.9%	1.2%
8	April	1,391,856	26,742	1.9%	16,325	10,417	61.0%	0.7%
9	May	1,379,151	22,180	1.6%	13,920	8,260	62.8%	0.6%
10	June	1,369,149	21,991	1.6%	14,083	7,908	64.0%	0.6%
11	July	1,374,810	18,321	1.3%	-	-	-	-
12	August	1,376,101	16,276	1.2%	-	-	-	-
13	September	1,380,345	11,288	0.8%	-	-	-	-
14	October							
15	November							
16	December							
17	YTD	1,380,345	250,596	18.2%	127,113	77,598	62.1%	5.6%
18								
19	¹ Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
20	² Includes customers who did not respond or who requested to be de-enrolled.							
21	³ Excludes count of customers automatically recertified through the probability model.							
22	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	CARE Program Table 6 - Capitation Contractors¹						
2	Pacific Gas and Electric Company						
3	Through September 30, 2024						
4	Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
5		Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
6							
7	AAPI		x			0	0
8	Amador-Tuolumne Community Action Agency		x		x	1	4
9	American GI Forum		x			0	4
10	Arriba Juntos		x			0	0
11	Bay Area Community Health		x			0	0
12	Breathe California		x			0	1
13	Catholic Charities of the East Bay		x			0	3
14	Catholic Daisies of Fresno		x			0	2
15	Central Coast Energy Services Inc		x		x	5	187
16	Cesar A Moncada DBA Moncada Outreach		x			24	152
17	Child Abuse Prevention Council of San Joaquin County		x			0	1
18	Community Action Marin		x		x	0	0
19	Community Action Partnership of Madera County		x		x	1	28
20	Community Resource Project Inc		x		x	16	163
21	Dignity Health		x			0	3
22	Eden I & R		x			0	4
23	El Puente Comunitario		x			2	2
24	Fresno EOC		x		x	2	2
25	Independent Living Center of Kern County Inc		x			3	4
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	11	47
28	Monument Crisis Center		x			0	1
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			9	74
31	Resources for Independence Central Valley		x			0	0
32	Sacred Heart Community Service		x		x	18	284
33	UpValley Family Centers		x			0	0
34	Valley Clean Air		x			1	3
35	Welcome Tech	x				0	15
36	Total Enrollments					93	984
37	¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year. Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						
38							
39							
40							

		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
		CARE Program Table 7 - Expenditures for Pilots and Studies Pacific Gas and Electric Company Through September 30, 2024															
2024		Authorized 2021-2026 Budget			Current Month Expenses [1]			Year to Date Expenses [1]			Cycle to Date Expenses [1]			% of Budget Expensed			
		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
7	Studies																
8	Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$59,929	\$14,962	\$74,911	100%	100%	100%
9	Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$75,000	\$4,198	\$1,049	\$5,247	\$16,198	\$4,049	\$20,247	\$16,198	\$16,198	\$4,049	\$20,247	27%	27%	27%
10	Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$60,000	\$15,000	\$75,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
11	Joint IOU - Statewide CARE-ESA Categorical Study	\$18,000	\$4,500	\$22,500	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$17,995	\$4,499	\$22,494	100%	100%	100%
12	Total Studies	\$198,000	\$49,500	\$247,500	\$4,198	\$1,049	\$5,247	\$16,198	\$4,049	\$20,247	\$17,995	\$94,122	\$23,530	\$117,652	48%	48%	48%
13																	
14	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																
15																	
16	[1] Negative cost was due to accrual reversal.																

	A	B	C	D	E
1	CARE Program Table 8 - CARE and Disadvantaged Communities Enrollment Rate for Zip Codes Pacific Gas and Electric Company Through September 30, 2024				
2					
3					
4					
5	Total CARE Households Enrolled				
6	Month	CARE Enrollment Rate for Zip Codes that have 10% or more disconnections [1]	CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]	CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)	CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate) [3]
7	January	98%	100%	48%	62%
8	February	98%	100%	51%	64%
9	March	105%	103%	41%	49%
10	April	105%	103%	40%	48%
11	May	104%	102%	39%	48%
12	June	103%	102%	38%	48%
13	July	104%	103%	38%	48%
14	August	105%	104%	38%	49%
15	September	105%	104%	39%	49%
16	October				
17	November				
18	December				
19					
20	Note:				
21	[1] Disconnection Rates are based on the previous year.				
22	[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.				
23	[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.				
24	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H
1	CARE Program Table 8A - CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by Zip Code							
2	Pacific Gas and Electric Company							
3	Through September 30, 2024							
4								
5	ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections [1]		ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]		ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]
6	94535	1%		95364	6%		95814	39%
7	94517	59%		95375	9%		93721	58%
8	95703	60%		94720	10%		93608	84%
9	93442	64%		95335	13%		93206	86%
10	95934	65%		96125	18%		95422	89%
11	95945	95%		95113	25%		93701	92%
12	94602	97%		93405	26%		95652	92%
13	95252	99%		94704	27%		93301	93%
14	95665	102%		95064	27%		93710	93%
15	95966	107%		95488	32%		93219	98%
16								
17								
18	Notes:							
19	Zip codes with fewer than 100 customers are excluded for privacy reasons.							
20	[1] Disconnection Rates are based on the previous year.							
21	[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.							
22	[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.							

	A	B	C	D	E
1	FERA Program Table 1 - Program Expenses				
2	Pacific Gas and Electric Company				
3	Through September 30, 2024				
4		Authorized Budget [1]	Current Month Expenses	Year to Date Expenses	% of Budget Spent YTD
5	FERA Program:	Electric	Electric	Electric	Electric
6	Outreach	\$2,696,400	\$154,823	\$1,651,768	61%
7	Processing / Certification Re-certification	\$58,800	\$1,271	\$6,520	11%
8	Post Enrollment Verification	\$86,500	\$0	\$0	0%
9	IT Programming	\$0	\$0	\$0	0%
10	Pilot(s)	\$0	\$0	\$0	0%
11	Studies	\$0	\$0	\$0	0%
12	Regulatory Compliance	\$30,400	\$0	\$0	0%
13	General Administration	\$56,900	\$3,429	\$28,666	50%
14	CPUC Energy Division	\$0	\$0	\$0	0%
15	SUBTOTAL MANAGEMENT COSTS	\$2,929,000	\$159,522	\$1,686,955	58%
16	FERA Rate Discount	\$18,273,000	\$1,978,781	\$16,539,207	91%
17	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$21,202,000	\$2,138,303	\$18,226,162	86%
18	Indirect Costs				
19					
20	[1] Authorized Budget: Approved for PY 2024 in D.21-06-015, Attachment 1, Table 4.				
21					
22	NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y						
FERA Program Table 2 - Enrollment, Recertification, Attrition, and Enrollment Rate																															
Pacific Gas and Electric Company																															
Through September 30, 2024																															
4	New Enrollment												Recertification					Attrition (Drop Offs)				Enrollment		Total FERA Participants	Estimated FERA Eligible ⁶	Enrollment ⁴ Rate % (W/X)					
	Automatic Enrollment			Self-Certification (Income or Categorical)									Total New Enrollment (E+J)		Scheduled		Non-Scheduled		Automatic Recertification (L+M+N)		No Response ⁴		Failed PEV Recertification				Other		Total Attrition (P+Q+R+S)		Gross (K+O)
5	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)			Total New Enrollment (E+J)		Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)		No Response ⁴		Failed PEV Recertification	Other	Total Attrition (P+Q+R+S)		Gross (K+O)		Net Adjusted (K-T)		Total FERA Participants	Estimated FERA Eligible ⁶	Enrollment ⁴ Rate % (W/X)
7	0	38	0	38	593	263	56	0	912	950	1,136	181	0	1,317	n/a	179	444	191	814	2,267	136	38,431	166,547	25%							
8	0	35	0	35	650	168	31	2	851	886	926	168	0	1,094	n/a	100	692	174	966	1,960	-80	33,351	166,547	24%							
9	0	39	0	39	621	257	35	1	913	952	732	172	0	904	n/a	83	1,010	197	1,290	1,656	-338	33,013	166,547	24%							
10	0	37	0	37	734	537	31	1	1,303	1,340	792	162	0	954	n/a	126	932	-276	782	2,294	558	38,571	166,547	25%							
11	0	24	0	24	617	228	16	0	861	885	817	215	0	1,032	n/a	113	860	76	1,049	1,917	-164	38,407	166,547	25%							
12	0	33	0	33	713	160	19	0	892	925	249	121	0	370	n/a	125	760	269	1,184	1,295	-259	38,148	166,547	24%							
13	0	33	0	33	1,281	44	257	0	1,562	1,615	574	215	0	789	n/a	83	566	344	983	2,404	622	38,170	166,547	25%							
14	0	54	0	54	1,117	325	44	3	1,469	1,543	1,440	179	0	1,619	N/A	217	487	422	1,126	3,162	417	39,187	166,547	25%							
15	0	34	0	34	747	224	49	1	1,021	1,055	455	156	0	611	n/a	144	605	323	1,072	1,666	-17	39,170	166,547	25%							
16																															
17																															
18																															
19	YTD Total	0	327	0	327	7,073	2,206	538	7	9,824	10,151	7,121	1,569	8,690	n/a	1,170	6,356	1,750	9,276	18,841	875	39,170	166,547	25%							

20

21 ¹ Enrollments via data sharing between the IOUs.

22 ² Enrollments via data sharing with programs outside the IOU that serve low-income customers.

23 ³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

24 ⁴ PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.

25 ⁵ In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2024's estimate.

26 ⁶ Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

27

	A	B	C	D	E	F	G	H	I
1	FERA Program Table 3A - Post-Enrollment Verification Results (Model)								
2	Pacific Gas and Electric Company								
3	Through September 30, 2024								
4	Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
5	January	38,431	30	0.1%	25	2	27	90.0%	0.1%
6	February	38,351	30	0.1%	21	3	24	80.0%	0.1%
7	March	38,013	30	0.1%	23	3	26	86.7%	0.1%
8	April	38,571	30	0.1%	24	2	26	86.7%	0.1%
9	May	38,407	30	0.1%	19	4	23	76.7%	0.1%
10	June	38,148	30	0.1%	25	2	26	86.7%	0.1%
11	July	38,770	30	0.1%	25	2	27	90.0%	0.1%
12	August	39,187	30	0.1%	-	-	-	-	-
13	September	39,170	30	0.1%	-	-	-	-	-
14	October								
15	November								
16	December								
17	YTD Total	39,170	270	0.7%	162	18	179	85.2%	0.5%
18									
19	¹ Includes customers verified as over income or who requested to be de-enrolled.								
20	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
22									
23									
24	FERA Table 3B Post-Enrollment Verification Results (Electric only High Usage)								
25	Pacific Gas and Electric Company								
26	Through September 30, 2024								
27	Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
28	January	38,431	74	0.2%	51	5	56	75.7%	0.1%
29	February	38,351	124	0.3%	98	8	106	85.5%	0.3%
30	March	38,013	98	0.3%	81	6	87	88.8%	0.2%
31	April	38,571	121	0.3%	95	4	99	81.8%	0.3%
32	May	38,407	71	0.2%	60	4	64	90.1%	0.2%
33	June	38,148	61	0.2%	46	1	42	68.9%	0.1%
34	July	38,770	73	0.2%	56	3	59	80.8%	0.2%
35	August	39,187	140	0.4%	-	-	-	-	-
36	September	39,170	181	0.5%	-	-	-	-	-
37	October								
38	November								
39	December								
40	YTD Total	39,170	943	2.4%	487	31	513	82.5%	1.3%
41									
42	¹ Includes customers verified as over income or who requested to be de-enrolled.								
43	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
44	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J
1	FERA Program Table 4 - Enrollment by County									
2	Pacific Gas and Electric Company									
3	Through September 30, 2024									
4	County	Estimated Eligible Households ¹			Total Households Enrolled ²			Enrollment Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	ALAMEDA	13,029	1	13,030	3,241	0	3,241	25%	0%	25%
7	ALPINE	0	11	11	0	1	1	n/a	9%	9%
8	AMADOR	0	466	466	0	141	141	0%	30%	30%
9	BUTTE	2,145	1,050	3,194	503	265	768	23%	25%	24%
10	CALAVERAS	2	677	678	1	186	187	64%	27%	28%
11	COLUSA	1	465	467	0	90	90	0%	19%	19%
12	CONTRA COSTA	10,134	0	10,134	3,610	0	3,610	36%	0%	36%
13	EL DORADO	993	691	1,684	318	226	544	32%	33%	32%
14	FRESNO	16,448	21	16,469	4,225	5	4,230	26%	24%	26%
15	GLENN	0	586	586	0	117	117	0%	20%	20%
16	HUMBOLDT	0	1,697	1,697	0	322	322	n/a	19%	19%
17	KERN	5,422	8,486	13,908	1,535	1,119	2,654	28%	13%	19%
18	KINGS	23	1,415	1,438	4	264	268	18%	19%	19%
19	LAKE	0	1,035	1,035	0	270	270	n/a	26%	26%
20	LASSEN	0	7	7	0	2	2	n/a	30%	30%
21	MADERA	2,342	951	3,293	510	150	660	22%	16%	20%
22	MARIN	1,897	0	1,897	281	0	281	15%	n/a	15%
23	MARIPOSA	2	323	326	1	60	61	46%	19%	19%
24	MENDOCINO	1	1,012	1,013	0	225	225	0%	22%	22%
25	MERCED	2,139	2,248	4,387	491	694	1,185	23%	31%	27%
26	MONTEREY	6,590	844	7,435	1,013	151	1,164	15%	18%	16%
27	NAPA	1,847	0	1,847	345	0	345	19%	0%	19%
28	NEVADA	1	1,095	1,096	0	304	304	0%	28%	28%
29	PLACER	1,038	1,279	2,317	494	269	763	48%	21%	33%
30	PLUMAS	3	182	185	0	36	36	0%	20%	19%
31	SACRAMENTO	35	0	35	9	0	9	26%	n/a	26%
32	SAN BENITO	21	1,075	1,096	6	313	319	28%	29%	29%
33	SAN BERNARDINO	0	0	0	0	0	0	n/a	n/a	n/a
34	SAN FRANCISCO	4,789	0	4,789	875	0	875	18%	n/a	18%
35	SAN JOAQUIN	9,479	1,101	10,580	3,225	428	3,653	34%	39%	35%
36	SAN LUIS OBISPO	1,054	1,563	2,617	124	323	447	12%	21%	17%
37	SAN MATEO	6,369	0	6,369	1,240	0	1,240	19%	n/a	19%
38	SANTA BARBARA	3,035	209	3,244	291	18	309	10%	9%	10%
39	SANTA CLARA	14,672	393	15,065	3,767	140	3,907	26%	36%	26%
40	SANTA CRUZ	1,825	1	1,826	457	0	457	25%	0%	25%
41	SHASTA	650	698	1,348	193	184	377	30%	26%	28%
42	SIERRA	0	14	15	0	1	1	0%	7%	7%
43	SISKIYOU	0	0	0	0	0	0	n/a	0%	0%
44	SOLANO	5,371	0	5,371	1,982	0	1,982	37%	n/a	37%
45	SONOMA	4,945	338	5,283	1,187	87	1,274	24%	26%	24%
46	STANISLAUS	3	803	806	4	380	384	116%	47%	48%
47	SUTTER	1,945	0	1,945	544	0	544	28%	0%	28%
48	TEHAMA	1	1,174	1,175	0	284	284	0%	24%	24%
49	TRINITY	0	30	30	0	1	1	n/a	3%	3%
50	TULARE	99	1,066	1,165	11	135	146	11%	13%	13%
51	TUOLUMNE	0	867	867	0	241	241	n/a	28%	28%
52	YOLO	2,627	0	2,627	787	0	787	30%	0%	30%
53	YUBA	1,684	14	1,699	454	10	464	27%	71%	27%
54	Total	122,661	33,886	156,547	31,728	7,442	39,170	26%	22%	25%
55										
56	¹ In accordance with Ordering Paragraph 189 of D.21-06-015, the estimated FERA eligible is based on 2024's estimate									
57	² Total Households Enrolled does not include submeter tenants.									
58										
59	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	FERA Program Table 5 - Recertification Results							
2	Pacific Gas and Electric Company							
3	Through September 30, 2024							
4	Month	Total FERA Households	Households Requested to Recertify ²	% of Households Total (C/B)	Households Recertified ¹	Households De-enrolled	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	38,431	1,023	2.7%	89	934	8.7%	2.4%
6	February	38,351	961	2.5%	101	860	10.5%	2.2%
7	March	38,013	882	2.3%	122	760	13.8%	2.0%
8	April	38,571	731	1.9%	165	566	22.6%	1.5%
9	May	38,407	598	1.6%	111	487	18.6%	1.3%
10	June	38,148	726	1.9%	121	605	16.7%	1.6%
11	July	38,770	781	2.0%	-	-	-	-
12	August	39,187	599	1.5%	-	-	-	-
13	September	39,170	726	1.9%	-	-	-	-
14	October							
15	November							
16	December							
17	YTD	39,170	7,027	17.9%	709	4,212	14.4%	10.8%
18								
19	¹ Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.							
20	² Excludes count of customers recertified through the probability model.							
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	FERA Program Table 6 - Capitation Contractors¹						
2	Pacific Gas and Electric Company						
3	Through September 30, 2024						
4	Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
5		Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
6							
7	AAPI		x			0	0
8	Amador-Tuolumne Community Action Agency		x		x	0	0
9	American GI Forum		x			0	0
10	Arriba Juntos		x			0	0
11	Bay Area Community Health		x			0	0
12	Breathe California		x			0	0
13	Catholic Charities of the East Bay		x			0	0
14	Catholic Daisies of Fresno		x			0	0
15	Central Coast Energy Services Inc		x		x	0	3
16	Cesar A Moncada DBA Moncada Outreach		x			0	0
17	Child Abuse Prevention Council of San Joaquin County		x			0	0
18	Community Action Marin		x		x	0	0
19	Community Action Partnership of Madera County		x		x	0	0
20	Community Resource Project Inc		x		x	0	0
21	Dignity Health		x			0	0
22	Eden I & R		x			0	0
23	El Puente Comunitario		x			1	1
24	Fresno EOC		x		x	0	0
25	Independent Living Center of Kern County Inc		x			0	0
26	Interfaith Food Bank & Thrift Store of Amador County		x			0	0
27	Merced County Community Action Agency		x		x	0	0
28	Monument Crisis Center		x			0	0
29	National Diversity Coalition (NDC)		x			0	0
30	North Coast Energy Services, Inc		x			0	3
31	Resources for Independence Central Valley		x			0	0
32	Sacred Heart Community Service		x		x	0	0
33	UpValley Family Centers		x			0	0
34	Valley Clean Air		x			0	0
35	Welcome Tech	x				0	0
36	Total Enrollments					1	7
37							
38	¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
39							
40	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						