

**California Public Utilities Commission**  
**Low-Income Oversight Board**  
**Motion to Request CPUC/ED to work with SCE and SCG on Energy Savings**  
**Assistance (ESA) Program Issues**

**Background:**

At the March 14, 2024, 1<sup>st</sup> Quarterly Meeting of the Low Income Oversight Board (LIOB, a verbal motion was brought forth by Board Member Castaneda during the utility standing updates of income qualified programs. The motion addressed issues in the Energy Savings Assistance (ESA) program raised by stakeholders. Since a Board voting action for this topic was not included on the agenda in advance of the meeting, the Board agreed to request Energy Division's assistance verbally during the meeting and formally ratify the motion at the next quarterly meeting. The Energy Division noted the Board's request and intent.

This document summarizes the motion presented on 3/14/2024.

**Motion: Request CPUC/ED to work with SCE and SCG to provide a response to the following issues within 10 business days:**

1. Address Contractor advance payments in a more expedited fashion
2. Comprehensive look at insuring IOUs can make adjustments to compensation (for example, advance payments and contractor compensation increases) while balancing energy savings goals and be held harmless by the CPUC
3. IOUs to ensure that the program design and their systems do not have barriers to provide timely reimbursement to their contractors