





Net Billing Tariff ME&O Plans

Low Income Oversight Board Meeting June 15, 2023

WebEx

Public

Net Billing Overview

The Solar Billing Plan (SBP) is a new program for customers who applied for interconnection of an eligible renewable generating system such as solar or wind after April 14, 2023.

- SBP succeeds the New Energy Metering (NEM) 2.0 Program.
- It's designed to help promote grid reliability and incentivize solar and battery storage and help control cost.
- Each month, billing will include charges for energy used from the electric grid, as well as credits for energy exported to the grid.
- Customers who applied for solar interconnection after April 15th, 2023 but before SBP goes live will be served by NEM 2.0 and then transitioned to the SBP.
- Current NEM 1.0 / 2.0 customers will continue to bill under the current NEM program until the completion of the 20-year eligibility or until the account loses eligibility to remain on the NEM program and then the account will automatically move to the SBP or successor rate plan.







Public

Net Billing Overview cont'd

The are two new export credits that will be applied on the bill – one particularly for low-income customers:

Energy Export Credit (EEC)

- EEC will be applied to the amount of electricity a customer exports to the grid and will reflect the electricity's value to the electric grid during each hour of the day
- Credits will be calculated by taking the kilowatt-hours generated by the customer's generating system that are exported hourly to the grid multiplied by the EEC prices. EEC prices will vary hourly throughout the day.
- Customers enrolled in SBP in the next five years will have fixed EEC prices for the first nine years of operation. This nine-year period is referred to as the lock-in period.

Energy Export Bonus Credit

 Residential customers who enroll in the first five years are also eligible to receive an additional credit. Three groups of customers are considered low-income: Residential customers who are enrolled in the CARE and FERA programs, Residential owners of single-family homes in Disadvantaged Communities, and Residential customers living in Tribal Communities. (Available only to PG&E and SCE customers.)







Public



PG&E Income Qualified CBO Materials

•Toolkit developed to educate about Solar Billing Plan including:

- •Messages setting expectations of potential solar bill savings
- •Summary of how Solar Billing Plan works
- •Providing templatized messaging options to fit a variety outreach method

Solar Billing Plan Marketing Toolkit



	ENT Account No. 0000000000 Designant Data: 09/99/2023 Des:Date: 10/21/0223
Sendos For: 2012/00/025	SAMPLE SOLAR BILLING PLAN DETAIL
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and the formation of	= \$106.00 MONTHLY ENERGY CHARGES
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Benerich Manzana 2002 - Parpan Parray pail, is service d na weiten einer van der einer ander 2002 - Der einer Sterne ander der einer machten auf van der kommen einer der	= \$100.00 TOTAL MONTHLY BILL*

Note: Fixed charges are tied to the underlying Time-of-Use electric rate schedule.

Below is the table of values for the Energy Export Bonus Credit based on customer type:

	Residential \$/kWh	Low Income \$/kWh
2023	\$0.022	\$0.090
2024	\$0.018	\$0.072
2025	\$0.013	\$0.054
2026	\$0.009	\$0.036
2027	\$0.004	\$0.018

On average, solar customers on the new Solar Billing Plan will be able to save over 40% on a monthly bill when compared to a customer without solar.

Internal



PG&E Income Qualified Outreach

- Identified 3 CBO partners that represent 60% of the top 25% DAC communities in our service area:
 - Grid Alternatives (Admin of DAC-SASH program)
 - Central Coast Energy Services
 - San Joaquin Valley Clean Energy
- Broader Outreach to over 200 CBO partners taking place via website, key meetings and quarterly newsletters.
- PG&E Tribal Community liaison sharing toolkit to 62 tribes with land bases under their jurisdiction
- Outreach method is at the discretion of each CBO with toolkit options including:
 - In person event
 - Newsletter
 - social media
 - email
 - direct mail

SCE Income-Qualified Materials

Objective: Educate about the new Solar Billing Plan and highlight the consumer protections and bonus credit available to the low-income segment.

Digital Toolkit: A collection of resources that are turnkey for CBOs to share with their constituents including:

- fact sheet
- social media posts that may be cobranded
- digital ads
- newsletter content
- graphics and other web assets
- links to related resources.





EDISON Energy for What's Abeed" Solar Billing Plan



The Solar Billing Plan (SBP) is a new program for customers who apply for interconnection of an eligible renewable generating system, such as solar or wind, after April 14, 2023. The Solar Billing Plan succeeds the Net Energy Matering (NEM) 2.0 program.¹

Important Updates

As we continue to receive a record volume of NEM applications, processing timelines have increased, and the current review time may take up to 30 business days. Applications submitted by the April 14 deadline will continue through the review process. We will review applications on a first-come, first-served basis, and we will determine whether the minimum documentation requirements were met. All applications deemed valid will be eligible to proceed under the NEM 2.0 program. If your application is determined to be ineligible for NEM 2.0, you will have the option to continue your application under the SEM 200 program. First, and these programs are subject to change.



SCE Outreach & Engagement

- Dedicated Solar Billing Plan webpage on SCE.com with amplified messaging about consumer protections and bonus credit.
- Quarterly webinars with CBOs.
- Integrated messaging in day-to-day engagement with more than 1,600 CBOs in SCE territory and those that serve DAC communities in particular.
- Outreach / webinars with Tribal Leaders.
- Message integration in presentation to SCE's Community Advisory Panel of local leaders.
- Integration in monthly newsletter deployed to local gov't and community stakeholders.





SDG&E Solar Billing Plan Marketing

Objectives

- Explain the transition and timing from NEM 2.0 to Solar Billing Plan
- Provide easy access to the California Solar Consumer Protection Guide
 - Describes the solar installation process
 - Provides tips to select a qualified solar provider
 - Outlines consumers' rights
- Guide customers to available incentives and programs, including the Grid Alternatives Disadvantaged Communities – Single-Family Solar Homes (<u>DAC-SASH</u>) program.

Tactics

- Dedicated <u>Solar Billing Plan webpage</u> on sdge.com.
- Solar Billing Plan fact sheet to for use by SDG&E Outreach teams
- Planned update to tribal relations webpage will direct customers to information about solar and available programs.
- Internal training materials and sessions to educate SDG&E call center employees and customer-facing teams







SDG&E Solar Billing Plan Outreach & Engagement

- Solar Billing Plan informational fact sheet was shared with ~ 200 Energy Solutions Partners and Tribal Housing Contacts to reach targeted demographics including Low Income, Tribal (including SCTCA and SCAIR), and DACs.
- SDG&E has initiated outreach efforts to bring awareness of the Solar Billing Plan through the following tactics:
 - Social Media Messaging (messaging to be shared with targeted CBOs during month of June)
 - ~ 20 Community Events, including Tribal Events
 - Trainings / Workshops / Presentations
- SDG&E will continue to strategically leverage CBOs within its energy Solutions Partner Network to assist with community outreach and engagement related to the Solar Billing Plan.



