



Joint IOUs Program Highlights

Low Income Oversight Board Meeting
April 12, 2023

Sacramento, CA
WebEx

Public

2022 Program Summary – as of 12/31/2022*

ESA

Homes treated: 67,551

- Exceeded goal by 114%

Annual Energy Savings:

- 24,497,768 kWh
 - Exceeded goal by 162%
- 1,166,226 therms
 - Exceeded goal by 185%

CARE

Enrollment: 1,469,724

Enrollment Rate: 105%

Discounts: \$985,381,958

Newly Enrolled Customers: 223,206

FERA

Enrollment: 36,652

Enrollment Rate: 21%

Discounts: \$17,196,193

Newly Enrolled Customers: 12,843

Additional Highlights

- In 2022, PG&E treated 45 MF CAM properties with 1,756,170 kWh and 115,328 therms savings, which exceeded the program's annual treatment target of 33 properties (136%).
- PG&E launched its 2023 Tribal Grant Outreach Program in December 2022, modified to have increased grant amounts and longer grant timelines, in response to feedback received from tribes in 2022.
- At year-end, AMP had 215,079 customers enrolled in the program, with a total of \$106M forgiven since program launch. The total number of residential disconnections in PY 2022 was 18,279.
- The PG&E REACH program historically has provided a payment of up to \$300 per household to provide bill assistance pledges to families with past-due balances, to reduce their risk of disconnection. As a result of the high bill pressures faced by CARE customers, PG&E will be increasing the 2023 REACH pledge amount from \$300 to \$500 on April 1.

* Final 2022 results will be reported in the IOUs' Low Income Annual Report filed May 1, 2023.

2022 Program Summary – as of 12/31/2022*

CARE

- Customers Enrolled: 1,165,186
- Enrollment Rate: 91%
- Newly Enrolled Customers: 354,146

FERA

- Customers Enrolled: 26,112
- Enrollment Rate: 12%
- Newly Enrolled Customers: 10,688

ESA

- Homes Treated: 35,646
- Energy Savings: 19,468,044 kWh
- Unspent Funds Remaining: \$25.48M

MF CAM

- Properties Treated: 44
- Current Projects: 10

SCE plans to continue running MF CAM until the Southern Multifamily Whole Building (MFWB) Program is open to participation in July 2023.

Additional Highlights

Tribal

- SCE tribal liaisons continue to engage tribal leaders to offer mini grants. The following (3) tribes have signed Mini-grant agreements in 2022: Bridgeport Indian Colony, Timbisha Shoshone, Tule River Indian Tribe.

Disconnections/AMP

- 131 Reconnected out of the 135 Disconnections. Residential credit collection efforts resumed in October 2022
- At year-end, AMP had 78,010 customers enrolled in the program, with a total of \$24M forgiven since program launch.

* Final 2022 results will be reported in the IOUS' Low Income Annual Report filed May 1, 2023.

2022 Program Summary – as of 12/31/2022*

CARE

- Customers Enrolled: 350,246
- Enrollment Rate: 121%
- Newly Enrolled Customers: 75,960

ESA

- Homes Treated: 11,402
- kWh Saved: 1,009,980
- Therms Saved: 14,962

MF CAM

- # of Properties: 28
- kWh Saved: 298,550
- Therms Saved: 1,130

FERA

- Customers Enrolled: 12,035
- Enrollment Rate: 28%
- Newly Enrolled Customers: 2,419

Additional Highlights

Tribal: Tribes completed ESA Meet & Confer - 12

Disconnections/AMP:

- Residential Disconnections - Zero
- AMP - Number of customers enrolled: 11,658
- AMP - Total amount forgiven: \$14.1M

* Final 2022 results will be reported in the IOUs' Low Income Annual Report filed May 1, 2023.

2022 Program Summary – as of 12/31/22*

CARE

- Customers Enrolled: 1,781,805
- Enrollment Rate: 111%
- Newly Enrolled Customers: 317,175

ESA Program

- Homes Treated: 93,579 (99%)
- Therms Saved: 542,639
- Unspent Funds Remaining: \$14.82M

MF CAM

- Central Boiler Projects: 30
- Impact: 44 bldgs., 2,767 units, 4,800+ tenants
- Therms Saved: 121,339

Additional Highlights

Tribal

- Enhancing outreach strategy to help navigate and increase engagement within tribal communities, including non-federally recognized.

Disconnections/AMP

- 116,804 customers enrolled in AMP (as of 12/31/22). Residential credit collections efforts to resume in Q3 2023.

ESA Program

- Completed negotiations with 15 contractors as part of the Main ESA Program contractor network solicitation for contracts effective January 1, 2023.
 - Restructured agreements and compensation for 2023 to align with the new ESA Program focus on achieving therm savings.
- Finalizing Software Technology Platform solicitation to support the “uberization” of the ESA Program.

* Final 2022 results will be reported in SoCalGas’ Low Income Annual Report filed May 1, 2023.



Joint IOUs Energy Savings Assistance Program Contractor Funding & Solicitations

ESA Programs Joint IOUs Solicitations Schedule

- A Joint IOU Energy Savings Assistance (ESA) Program Solicitation Schedule has been developed and posted to the California Energy Efficiency Coordinating Committee (CAEECC) website and the ESA Program Solicitation landing pages of each IOU.

CAEECC-ESA Program: www.caeccc.org/energy-savings-assist-programs

SCE: <https://www.sce.com/partners/ESA-solicitations>

SoCalGas: <https://www.socalgas.com/regulatory/energy-savings-assistance-program>

PG&E: Solicitations for PG&E Energy Savings Assistance Programs

SDG&E: <https://www.sdge.com/energy-savings-assistance-programs-solicitations>

- The schedule includes key milestones across all IOUs ESA Program solicitations.
- Please use the links to check for monthly updates to help facilitate transparency and assist with bidder workload management.
- The Joint IOUs Solicitations Schedule is updated/posted on or by the 1st of every month. Any date changes are noted at the bottom of the schedule.

Last revised April 1, 2023

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Energy Savings Assistance Program

Update on ESA Contractor Funding (As of 12/31/22)

Utility	Funding Issue	Impact
PG&E	PG&E did not experience funding issues in 2022 and does not expect material change to its PY 2023 budget for ESA Main.	2022 was a transition year; PG&E's budget allocation was consistent with supporting this transition equitably between the existing and new contractors.
SCE	2022 budget was fully committed. This can be attributed to installations from outstanding enrollments.	SCE committed funding that allowed contractors to continue working on installations.
SDG&E	Did not experience any funding issues related to 2022 and does not anticipate any issues during the first quarter of 2023.	None
SoCalGas	No contractor funding issues	None





Joint IOUs Report of the CARE, FERA and ESA Programs

CARE Program

PU Code Section 739.1(a) requires the CPUC to establish a program of assistance to low-income electric and gas customers with annual household incomes that are no greater than 200 percent of the federal poverty guideline levels.

CARE Program Updates - as of 12/31/22*

Authorized 2022 Program Budgets and Expenditures				
Utility	2022 Budget	Expenditures	%	Rate Discounts
PG&E	\$13,760,000	\$11,096,396	81%	\$985,381,958
SCE	\$8,822,256	\$7,289,721	83%	\$666,223,958
SDG&E	\$6,741,045	\$5,613,619	83%	\$228,617,353
SoCalGas	\$10,085,592	\$8,557,557	85%	\$210,498,561
Total	\$39,408,893	\$32,557,293		\$2,090,721,830

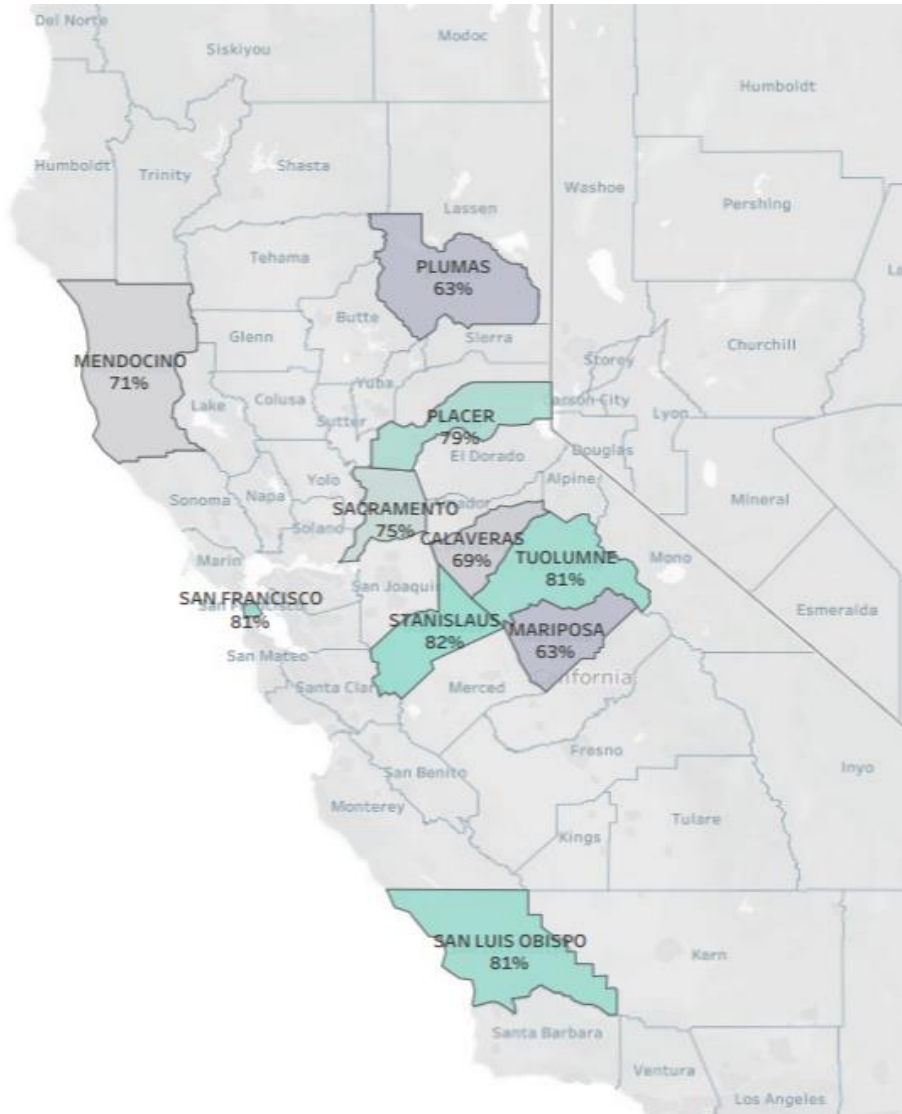
Jan-Dec 2022 Enrollment						
Utility	Total Residential Customers	Estimated Eligible Customers	Eligible Rate	Customers Enrolled**	Enrollment Rate	Newly Enrolled Customers
PG&E	5,641,365	1,401,702	25%	1,469,724	105%	223,206
SCE	4,622,512	1,276,922	28%	1,165,186	91%	354,146
SDG&E	1,333,210	289,316	22%	350,246	121%	75,960
SoCalGas	5,730,165	1,609,992	28%	1,781,805	111%	317,175
Total	17,327,252	4,577,932		4,766,961		970,487

* Authorized budgets pursuant to Decision (D.)21-06-015. December 2022 activity as reported in the IOU ESA-CARE-FERA Monthly Reports filed January 21, 2023.

** Total households enrolled includes sub-metered households.

CARE Program *CARE Enrollment Map*

PG&E



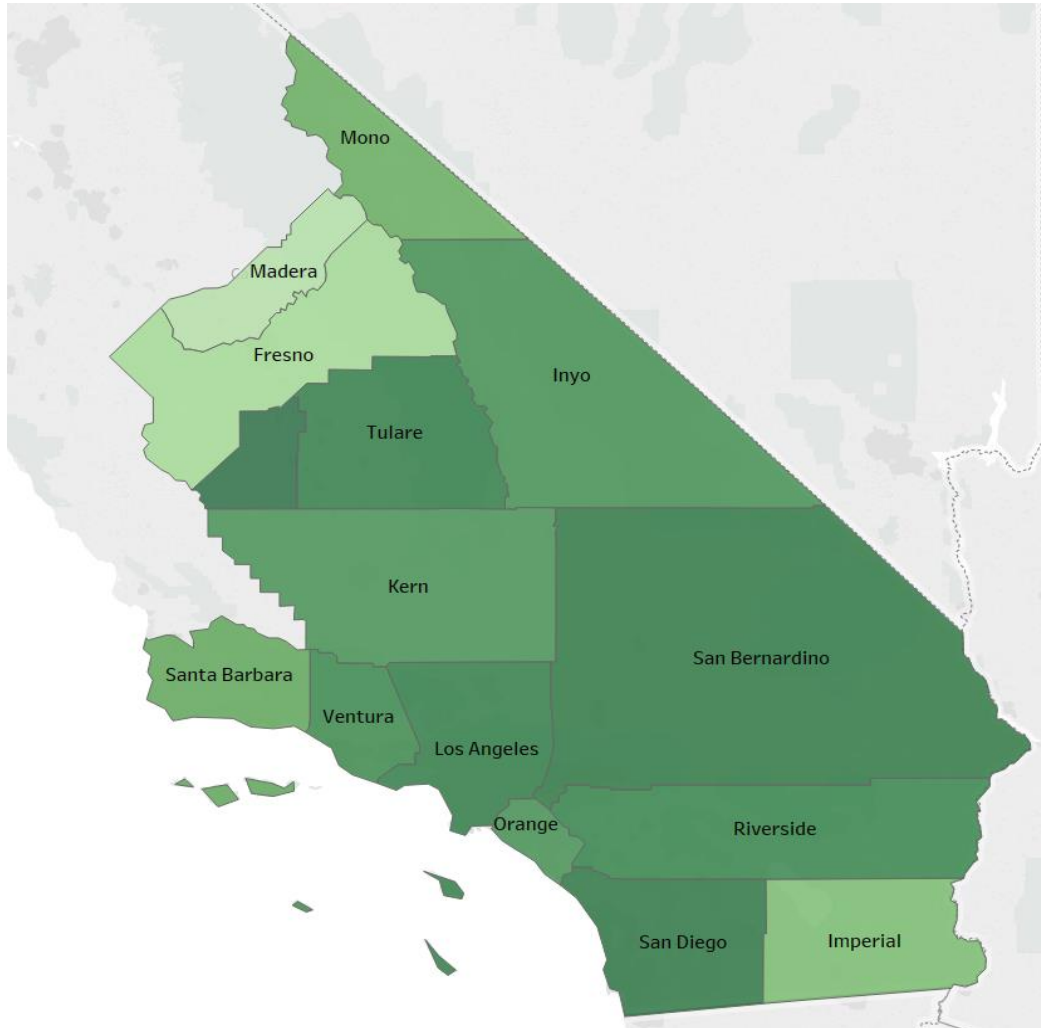
PG&E Counties With Lowest Enrollment Rates	
County	Enrollment Rate*
PLUMAS	63%
MARIPOSA	63%
CALAVERAS	69%
MENDOCINO	71%
SACRAMENTO	75%
PLACER	79%
SAN FRANCISCO	81%
TUOLUMNE	81%
SAN LUIS OBISPO	81%
STANISLAUS	82%

*Represents PG&E counties with the lowest enrollment rates, as of December 31, 2022.

*Excludes counties with less than 1,000 estimated eligible households

CARE Program *CARE Enrollment map*

SCE



County	Enrollment Rate*
Kings	109%
Riverside	108%
Tulare	103%
Los Angeles	94%
San Bernadino	89%
Ventura	80%
Orange	78%
Kern	71%
Inyo	69%
Santa Barbara	62%
Mono	34%

*Represents the enrollment rates for all SCE counties effective Dec 31, 2022 and excludes counties with less than 1,000 estimated eligible households

CARE Program *CARE Enrollment map*



SDG&E



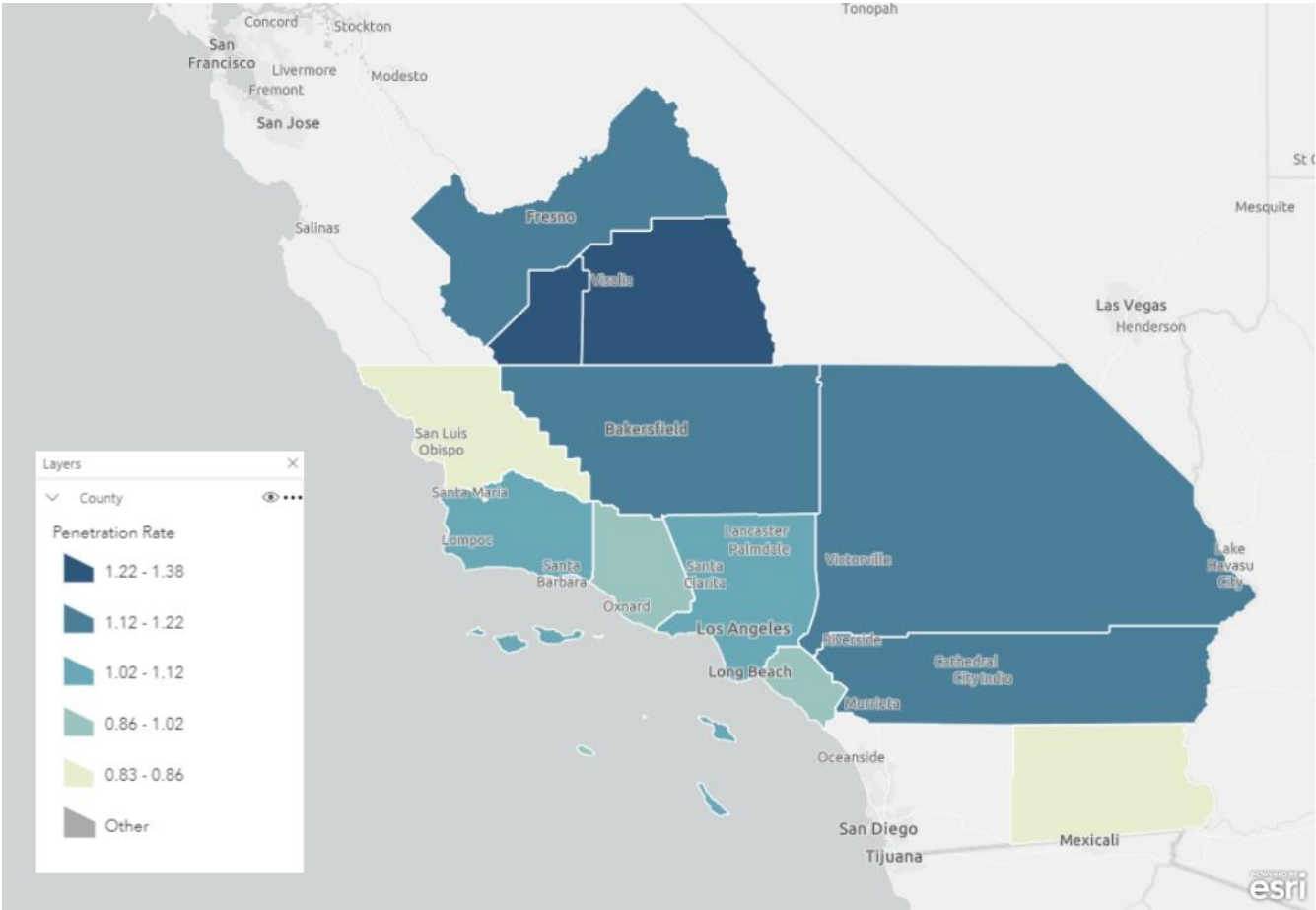
Zip codes with lowest enrollment (overall)	
City	Enrollment Rate
Miramar	9%
Rancho Santa Fe	12%
Mount Laguna	21%
Coronado	34%
Laguna Beach	38%
La Jolla	49%

*Represents SDG&E zip codes with the lowest enrollment rates, December 31, 2022.

CARE Program *CARE Enrollment map*



SoCalGas



County	Enrollment Rate *
Kings	138%
Tulare	139%
San Bernardino	123%
Fresno	117%
Kern	119%
Riverside	119%
Santa Barbara	111%
Los Angeles	109%
Ventura	102%
Orange	97%
Imperial	84%
San Luis Obispo	81%

*Represents the enrollment rates for all SoCalGas counties effective December 31, 2022, as reported in the IOU ESA-CARE Monthly Report (Filed January 21, 2023).

FERA Program

FERA Program Updates – as of 12/31/22*

Authorized 2022 Program Budgets Expenditures				
Utility	2022 Budget	Expenditures	%	Rate Discounts
PG&E	\$2,794,400	\$2,850,749	102%	\$17,196,193
SCE	\$1,286,280	\$876,827	68%	\$11,482,677
SDG&E	\$703,150	\$310,046	44%	\$4,692,214
Total	\$4,783,830	\$4,037,622		\$33,371,084

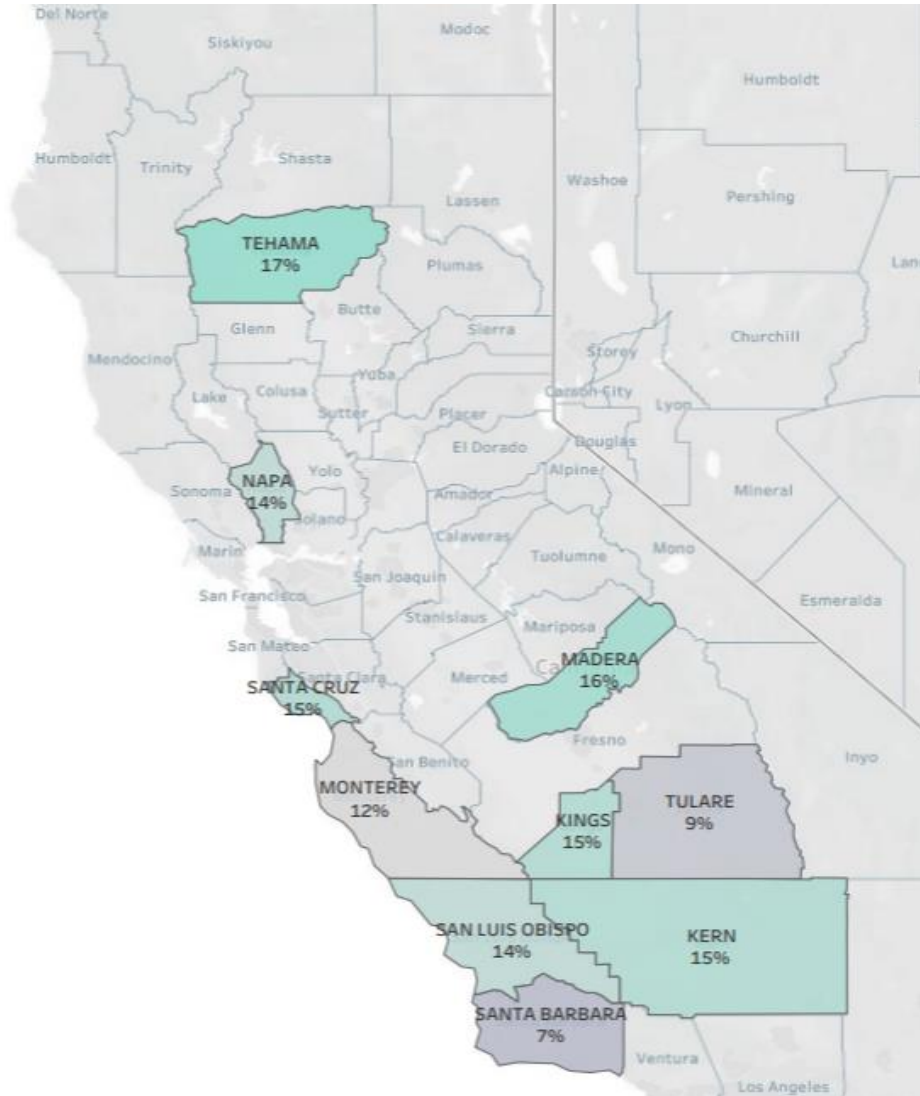
Jan - Dec 2022 Enrollment						
Utility	Total Residential Electric Customers	Estimated Eligible Customers	Eligible Rate	Customers Enrolled	Enrollment Rate	Newly Enrolled Customers
PG&E**	4,802,843	174,219	4%	36,652	21%	12,843
SCE	4,622,512	221,674	5%	26,112	12%	10,688
SDG&E	1,333,210	43,709	3%	12,035	28%	2,419
Total	10,758,565	439,602		74,799		25,950

* Authorized budgets pursuant to D.21-06-015. December 2022 activity as reported in the IOU ESA-CARE-FERA Monthly Reports filed January 21, 2023.

** Despite expending 102% of its PY 2022 marketing and outreach budget, PG&E enrollment rate of 21% fell short of the 40% PY 2022 goal.

FERA Program *FERA Enrollment Map*

PG&E



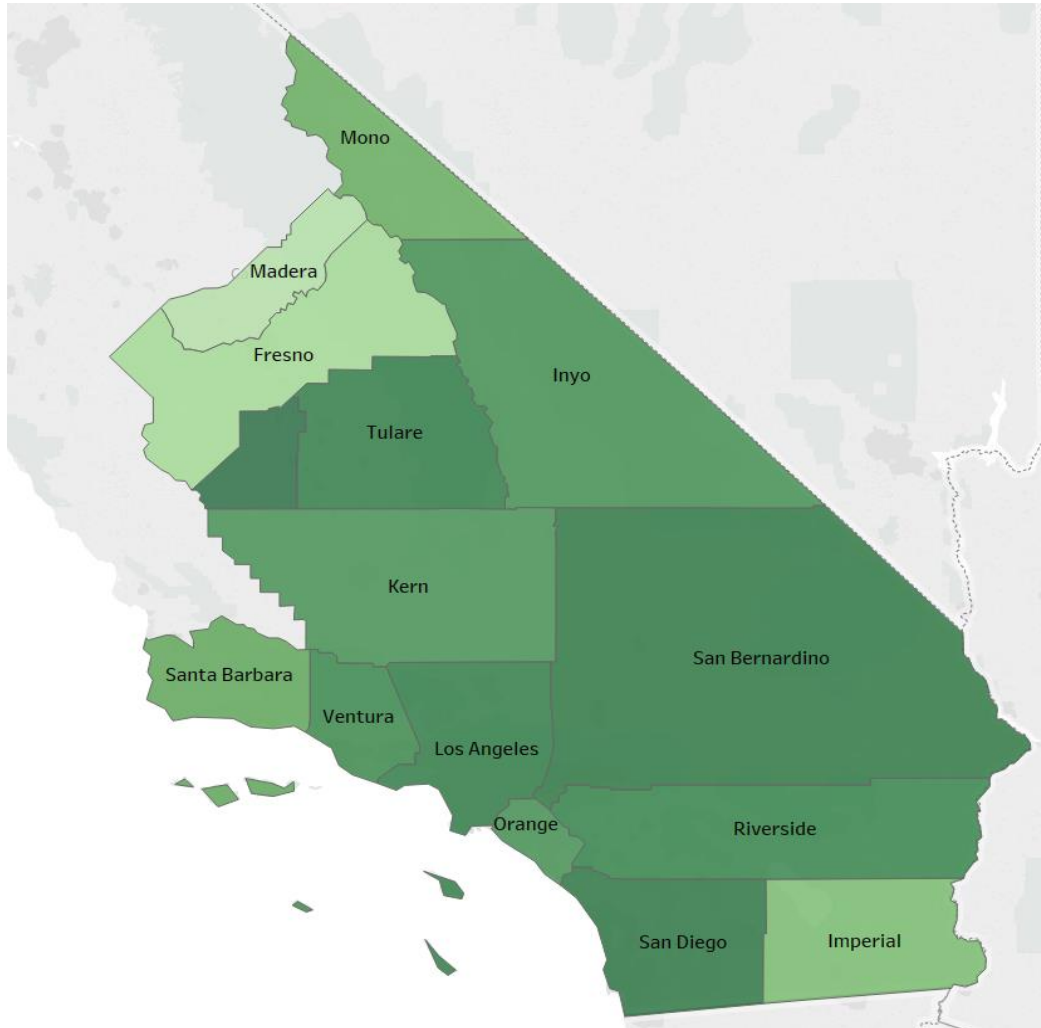
PG&E Counties With Lowest Enrollment Rates	
County	Enrollment Rate*
SANTA BARBARA	7%
TULARE	9%
MONTEREY	12%
SAN LUIS OBISPO	14%
NAPA	14%
KINGS	15%
SANTA CRUZ	15%
KERN	15%
MADERA	16%
TEHAMA	17%

*Represents PG&E counties with the lowest enrollment rates, as of December 31, 2022.

*Excludes counties with less than 1,000 estimated eligible households

FERA Program *FERA Enrollment map*

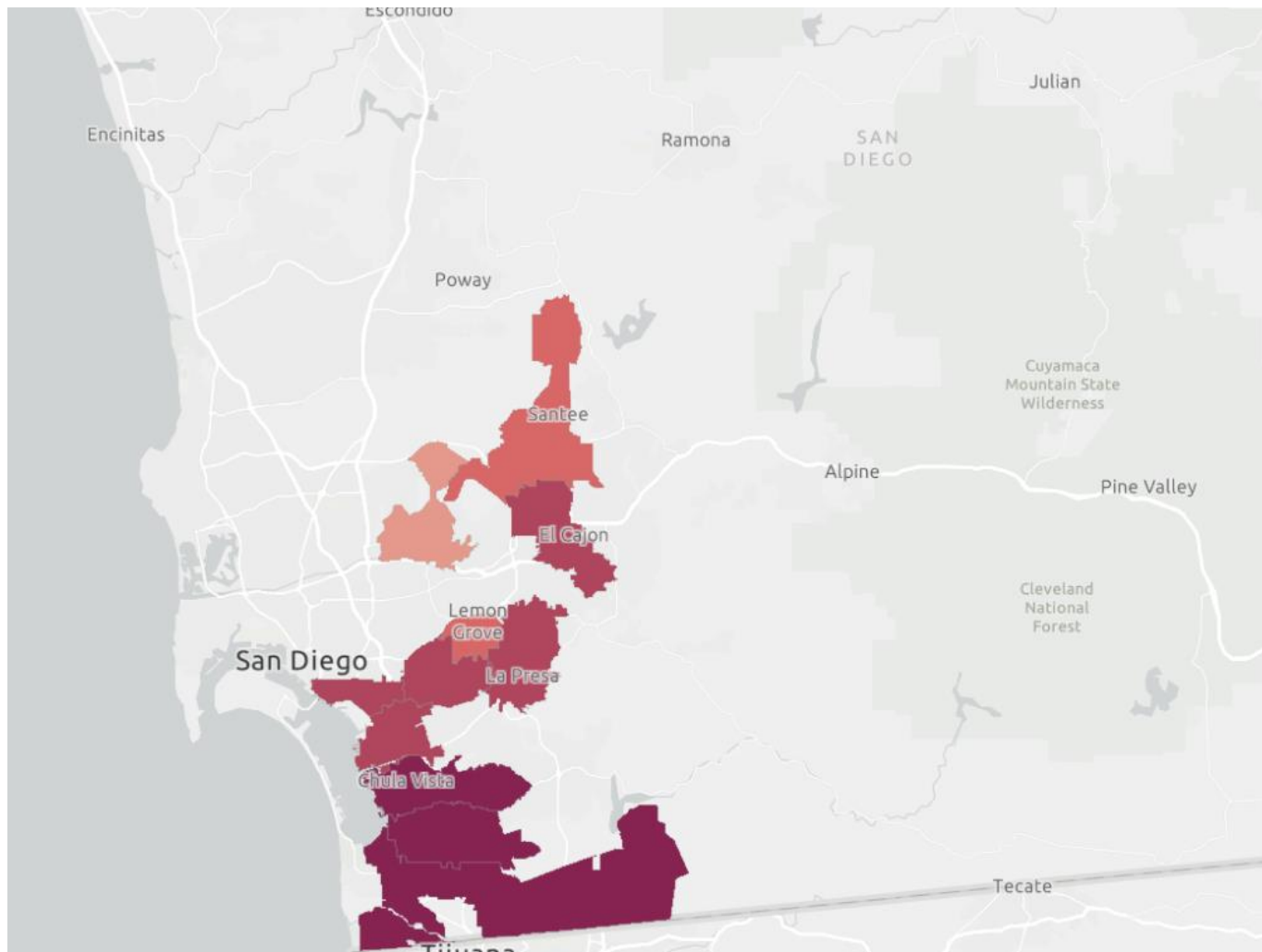
SCE



County	Enrollment Rate*
Riverside	14%
Orange	13%
San Bernardino	12%
Los Angeles	11%
Ventura	11%
Kings	10%
Tulare	10%
Kern	10%
Santa Barbara	8%

*Represents the enrollment rates for all SCE counties effective Dec 31, 2022 and excludes counties with less than 1,000 estimated eligible households

FERA Program *FERA Enrollment map*



Zip codes with lowest enrollment (overall)	
City	Enrollment Rate
Santee	44%
Chula Vista (east)	44%
El Cajon	36%
San Diego (southeast)	35%
Chula Vista (north)	35%
Spring Valley	34%
San Diego (south bay)	34%
San Ysidro	31%
National City	30%

*Represents SDG&E zip codes with the lowest enrollment rates, December 31, 2022.

Energy Savings Assistance Program

PU Code Section 2790 requires the CPUC to provide energy efficiency services to qualifying low-income households. This program provides energy efficiency services such as weather stripping, insulation, and appliance upgrades to help these Californians better manage their energy bills.

2022 ESA Program Budget Updates (as of 12/31/22) *

Utility	Authorized Budget ¹	YTD Expenditures ^{2,5}	%
PG&E ³	\$180,979,812	\$133,229,337	74%
SCE ⁴	\$75,300,964	\$58,329,850	77%
SDG&E	\$27,432,330	\$15,891,674	58%
SoCalGas	\$116,291,772	\$100,919,518	87%
Total	\$400,004,878	\$308,370,379	77%

* December 2022 activity as reported in the IOU ESA-CARE-FERA Monthly Reports filed January 21, 2023.

¹ Authorized budgets pursuant to D.21-06-015. Jan-Dec 2022 as reported in the IOU ESA-CARE-FERA Monthly Report filed January 21, 2023.

² Expenditures are the sum of amounts shown in each IOU's ESA-CARE-FERA Monthly Report, ESA Table 1, Table 1A and/or Table 2B.

³ ESA Pilot Plus/Deep: PG&E plans to shift approximately \$7.8M in unspent 2022 pilot funds into program years 2023, 2024 and 2025.

⁴ Includes shift of \$14.7 in unspent uncommitted funds to supplement 2022 ESA program budget approved in AL 4702-E-A.

⁵ Final 2022 results will be reported in the IOUs' Low Income Annual Report filed May 1, 2023.



Energy Savings Assistance Program

2022 Energy Savings Targets (as of 12/31/22) ^{1,2}

2022 Annual Savings for YTD Treatment			Estimated Annual HH Usage for HH Treated YTD ³		Savings as % of Average HH Usage		Annual Program Savings Goal ⁴	
Utility	kWh	therms	kWh	therms	kWh	therms	kWh	therms
PG&E	24,497,768	1,166,226	430,434,972	22,616,075	5.7%	5.2%	15,093,167	629,105
SCE	19,468,044	N/A	226,177,736	N/A	9%	N/A	18,788,420	N/A
SDG&E	1,308,530	16,092	50,077,584	2,763,845	3.0%	0.6%	2,955,161	127,171
SoCalGas	N/A	663,978	N/A	30,454,350	N/A	2.2%	N/A	1,435,220
TOTAL	45,274,342	1,846,296	706,690,292	55,834,269			36,836,748	2,191,496

¹ Jan-Dec 2022 activity as reported in the IOU ESA-CARE-FERA Monthly Reports filed January 21, 2023.

² Final 2022 results will be reported in the IOUs' Low Income Annual Report filed May 1, 2023.

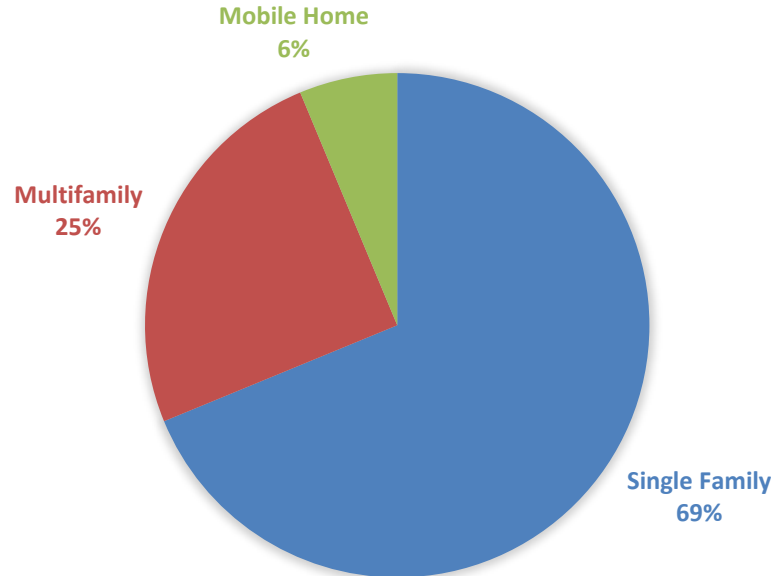
³ Derived from average CARE Customers Usage for PY 2021 (Annual Report CARE Table 9) multiplied by January 1- December 31, 2022 homes treated and annualized.

⁴ Per Attachment 1 of D.21-06-015. Includes ESA Program (SF, MH, MF In unit) and MF CAM.



Energy Savings Assistance Program

STATEWIDE PARTICIPATION
(% TOTAL BY HOUSING TYPE)



2022 Households Treated
(as of 12/31/22)

2022 Households Treated ^{1,2}				
Utility	Est. HH Treated Target	Total	Total as % of 2022 Treated	Total as % of Eligible ESA HH ³
PG&E	59,340	67,551	114%	3.71%
SCE	27,051	35,646	132%	2.15%
SDG&E	13,760	11,402	83%	3.05%
SoCalGas	94,600	93,579	99%	4.0%
Total	194,751	208,178		

¹ December 2022 activity as reported in the IOU ESA-CARE-FERA Monthly Reports filed January 21, 2023.

² Final 2022 results will be reported in the IOUs' Low Income Annual Report filed May 1, 2023.

³ As of July 1, 2022, Athens estimate of IOU residential customers estimated eligible for ESA at 250% of FPL; updated annually in February.



Energy Savings Assistance Program

2022 MULTIFAMILY UPDATES

SPOC: All IOUs have SPOC facilitation at this time. SPOC continues to leverage with other utility program offerings.

- **PG&E:** In 2022, PG&E's SPOC has expanded the program offerings from 39 to 47 programs and started coordination with other IOUs SPOC programs, and local water and air district program. PG&E's SPOC team referred 424 multifamily customers to 37 programs in 2022, and 66 referrals have been converted to program applications.
- **SCE:** SCE's CAM SPOC worked with ESA main and SOMAH to leverage programs.
- **SDG&E:** SDG&E's SPOC has continued to work with ESA, ESA CAM and SOMAH implementers on leveraging leads across programs. For 2022 the SPOC referred 120 MF leads to SOMAH.
- **SoCalGas:** Through December 31, 2022, SoCalGas achieve 100% of the 2022 goal by completing 30 projects. SoCalGas continues to enroll and install qualifying CAM projects as CAM has been extended until June 30, 2023. SoCalGas is working closely with the Southern IOUs to transition CAM to the Multifamily Whole Building (MFWB) program effective July 1, 2023.

Common Areas: All IOUs continue implementing their Common Area Measures Initiative Implementation Plans in 2022.

- **PG&E:** In 2022, PG&E treated 45 properties with 1,756,170 kWh and 115,328 Therms savings which exceeds the program's annual treatment target of 33 properties. The program reached its enrollment goal for program year 2022 and has officially closed enrollment and is preparing for transition to the Northern MFWB program. As of December 2022, all of PG&E's ESA CAM program's active projects have completed treatment.
- **SCE:** SCE MF CAM completed 44 projects in 2022, providing benefits to 3979 tenant units and reported savings of 1,385,607 kWh. SCE exhausted 100% of our \$1.8 million budget for MF CAM. By the end of 2022, SCE had multiple projects lined up for Q1 of 2023.
- **SDG&E:** As of Dec 2022, SDG&E's ESA Program MF CAM implementer continued targeted marketing to potential ESA MF CAM properties, including re-syndication projects in SDG&E's service territory. SDG&E successfully treated 28 properties, resulting in savings of 298,550 kWh and 1,130 Therms.
- **SoCalGas:** As of December 31, 2022, SoCalGas has completed 30 central boiler projects. These projects have impacted 2,767 units, 44 buildings, and improved the health, safety, and comfort of over 4,800 tenants. These projects have annual therm savings of 109,391. In addition, there are currently 15 active CAM projects in various stages to be completed in the 1st half of 2023.

ENERGY EDUCATION

The IOUs will collectively work on developing utility neutral online education. The existing Energy Education Resource Guide will be used until revised materials are approved and implemented in 2023.

PG&E Tribal Community Outreach Update



Compliance/Outreach Activities as of December 2022	Successes/Challenges
<ul style="list-style-type: none">• 2022 Outreach Grants: PG&E conducted on site trainings and outreach events with the Tejon Tribe (the 2022 Outreach Grant awardee)• 2023 Outreach Grants: PG&E finalized modifications to its 2023 Outreach Grant program, based on tribal input received in 202, and sent an announcement of the 2023 Grant Cycle program to all Federally Recognized, Non-Federal Recognized, TANF, and Tribal Housing Authority offices.<ul style="list-style-type: none">• The primary changes to the 2023 Outreach Grant from 2022's Outreach Grant included an increase in the funding available for each tribe, (from \$5k to \$30k annually) and an increase in the grant term (from 1-year grants to 2-year grants with an option to renew for a 3rd year).• The Q4 Newsletter was sent out with information on safety during the holidays, energy-saving tips, current PG&E ESA tribal partnerships, and the announcement on the revised Outreach Grant program for 2023.	<ul style="list-style-type: none">• PG&E continues its efforts to better understand the varying needs of the tribal communities so that PG&E can improve its program delivery to tribal communities.• Successes include:<ul style="list-style-type: none">• Presenting information on CARE, FERA, Medical Baseline and ESA programs to more than 400 Tejon Tribe members in their General Council meeting. SWAG bags were given to residents for holiday celebrations and included PG&E assistance program information.• Four Tejon Tribe members signed up for the ESA program. The ESA measurements will be performed in early January 2023.

PG&E Tribal Community Outreach Update

Outreach Activities	Number of Participating Tribes*
Tribes completed ESA Meet & Confer	9
Tribes requested outreach materials or applications	1
Tribes who have not accepted offer to Meet and Confer	0
Non-Federally Recognized Tribes who participated in Meet & Confer	0
Tribes and Housing Authority sites involved in Focused Project/ESA	1
Partnership offer on Tribal Lands	102
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	38
Housing Authority and TANF offices who participated in Meet and Confer	4

* A list of tribes and tribal organizations are identified in ESA Table 9 of PG&E's monthly program report. The information is aggregated for this presentation for readability.

PG&E Tribal Community Outreach Update



Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions **

Pacific Gas and Electric Company
Through December 31, 2022

ESA Main (SF, MH, MF in-unit)											
Customer Segments	# of Households Eligible [1]	# of Households Treated [2]	Enrollment Rate = (C/B)	# of Households Contacted [3]	Rate of Uptake = (C/E) [19]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only) [5]	Avg. Peak Demand Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures) [4]	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only) [5]	Avg. Cost Per Treated Households
Tribal	1,967	2	0%	3	67%	545.13	545.13	0.07	3.82	3.82	\$ 2,176

Note: This data currently only captures tribal households located on federally-recognized tribes whose trust lands are identified in the Bureau of Indian Affairs and information provided to PG&E by the Tribe; however, premise information from some of these tribes is not captured in this section. The data does not include ESA customers who are members of non-federally-recognized tribes or households that self-identified as Native American. PG&E plans to incorporate self-reported information into this spreadsheet starting in 2023.

SCE Tribal Community Outreach Update

Outreach Activities	SUCSESSES & CHALLENGES
<ul style="list-style-type: none">• The activities are in accordance with D.21-06-015.• SCE's tribal liaisons meet with all 13 tribes twice annually, discussing available programs & services• Maintained at least two tribal contacts per tribe• Ongoing efforts to identify tribes seeking federal recognition• Updates made to dedicated page on sce.com for tribal outreach, including wildfire safety, EE programs, etc.• Mini-grant Offerings: SCE tribal liaisons continue to engage tribal leaders to offer mini grants. Integrated AFN funding to increase grant offering. The following (3) tribes have signed Mini-grant agreements in 2022: Bridgeport Indian Colony, Timbisha Shoshone, Tule River Indian Tribe.• Attended Pechanga Open House Event – 10/13/22	<ul style="list-style-type: none">• Success: Ongoing communication with some tribal contacts• Success: Receptive to accepting and distributing program information• Challenge: Identifying non-federally recognized tribes• Challenge: Low response rates• Challenge: Mini grant acceptance

SCE Tribal Community Landscape

- Southern California Edison has 13 federally-recognized Tribes in its service territory.

Agua Caliente Band of Cahuilla Indians	Pechanga Band of Luiseño Mission Indians of the Pechanga Reservation
Benton Paiute	San Manuel Band of Serrano Mission Indians of the San Manuel Reservation
Bishop Paiute	Soboba Band of Luiseño Indians
Bridgeport Indian Colony	Timbisha Shoshone
Chemehuevi Indian Tribe of the Chemehuevi Reservation	Tule River Indian Tribe of the Tule River Reservation
Colorado River Indian Tribes	Twenty-Nine Palms Band of Mission Indians of California
Morongo Band of Cahuilla Mission Indians	

Tribal Segment Reporting

Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
Southern California Edison
Through December 2022

ESA Main (SF, MH, MF in-unit)

Customer Segments	# of Households Eligible [1]	# of Households Treated [2]	Enrollment Rate = (C/B)	# of Households Contacted [3]	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measure) [4]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
Tribal	8,832	528	5.98%	205	258%		473.2	0.066			\$ 1,351

For 2022: Used census tracts identified as Tribal areas per the Low-Income Energy Affordability Data (LEAD) Tool Map.

Q1 2023: To capture tribal segments and enrollments, SCE will update its enrollment form to include an option for tribal members to self-identify, provide the name of their tribe and to indicate whether they are living inside or outside of a Tribal community.

SDG&E Tribal Community Outreach Update

OUTREACH ACTIVITIES (in accordance with D.21-06-015)	SUCCESSIONS & CHALLENGES
<ul style="list-style-type: none"> • Tribal Relations Manager has contacted all Tribes SDG&E serves to conduct listening sessions. <ul style="list-style-type: none"> • In 2022, has held twelve (12) meet & greets. • SDG&E sent an online survey to all tribal contacts and followed up with focus groups mid-year. • Mini-grant process has been initiated and offered to the seven (7) tribes with members that potentially qualify for Low-Income programs. <ul style="list-style-type: none"> • In 2022, three (3) tribes responded. Of the three (3), one (1) submitted incomplete financial documents and has not resubmitted. • Continued partnerships with two Tribal CBOs: <ul style="list-style-type: none"> • Southern California Tribal Chairmen’s Association (SCTCA) <ul style="list-style-type: none"> • Total Outreach Activities YTD: 14 • Total Reach: 102,654 • Southern California American Indian Resource Center (SCAIR) <ul style="list-style-type: none"> • Total Outreach Activities YTD: 43 • Total Reach: 33,619 	<ul style="list-style-type: none"> • Success: SDG&E continues to be proactive in promoting low-income programs to Tribes willing to meet and confer. • Success: Through ongoing CBO partnerships, SDG&E staff has been invited to participate in SCAIR and SCTCA outreach events to promote CARE, FERA, ESA. • Success: Tribes that SDG&E has met with have had positive feedback regarding SDG&E’s outreach and engagement efforts. • Challenge: Engaging non-federally recognized tribes. • Challenge: Tribes are overwhelmed with requests and have limited resources, so they don’t always respond. • Challenge: Mini-grants require Tribes to complete tax paperwork before payment can be issued.



SDG&E Tribal Community Landscape

- SDG&E has 17 Federally recognized and 3 non-Federally recognized Tribes in its service territory.
 - Of the 17 Federally recognized Tribes, **16 receive service*** provided by SDG&E.
 - These 16 tribes have approximately 2,900 meters** that receive electric service from SDG&E.

Federally Recognized Tribes in SDG&E's Service Territory	
Barona Band of Mission Indians	Mesa Grande Band of Mission Indians
Campo Kumeyaay Nation	Pala Band of Mission Indians
Ewiiapaayp Band of Kumeyaay Indians (Cuyapaipe Reservation)	Pauma Band of Luiseno Indians
Inaja & Cosmit Band of Indians	Rincon Band of Luiseno Indians
Jamul Indian Village	San Pasqual Band of Mission Indians
La Jolla Band of Mission Indians	Ipai Nation of Santa Ysabel (Santa Ysabel Reservation)
La Posta Band of Mission Indians	Sycuan Band of Kumeyaay Nation
Los Coyotes Band of Mission Indians	Viejas Band of Kumeyaay Indians
Manzanita Band of Kumeyaay Nation	(row intentionally left blank)
Non-Federally Recognized Tribes in SDG&E's Service Territory	
Juaneno Band of Mission Indians	San Luis Rey Band of Mission Indian
Kwaaymii	(row intentionally left blank)

* Tribal communities in bold are those that receive service from SDG&E.

** SDG&E does not maintain tribal nation boundary data and is reliant on geographic boundary data provided by the San Diego Association of Governments (SANDAG.) Data is based on location of SDG&E transformers and does not reflect actual meters within the geographic boundaries of tribal land. Actual customers may fall inside or outside of those boundaries.

SDG&E Tribal Segment Reporting

Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions

San Diego Gas & Electric
December 2022

ESA Main (SF, MH, MF in-unit)											
Customer Segments	# of Households Eligible [1]	# of Households Treated [2]	Enrollment Rate = (C/B)	# of Households Contacted [3]	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
Demographic											
Tribal	21,716	84	0%	1,438	6%	170.81	170.81	0.023	-0.450	0.113	\$ 681



SoCalGas Tribal Community Outreach Update



Outreach Activities	SUCSESSES & CHALLENGES
<p>The activities are in accordance to D.21-06-015.</p> <ul style="list-style-type: none">• SoCalGas maintains communication with Tribes serviced by SoCalGas.<ul style="list-style-type: none">• SoCalGas reaches out to federally-recognized and non-federally recognized Tribes in its service territory via email, phone and in person at community events• SoCalGas strives to maintain at least two Tribal contacts for each Tribe in its service territory• SoCalGas is enhancing its outreach strategy to help navigate and increase engagement within tribal communities.<ul style="list-style-type: none">• In Q4, SoCalGas finalized contract with Tribal Consultant to assist with decision requirements	<ul style="list-style-type: none">• Success: Working with Community Based Organizations specific to Tribal communities to assist in providing information on programs to the community and at Tribal events such as Pow Wows• Success: In 2022, SoCalGas established a point of contact for Low Income decision with two federally recognized, and four non-federally recognized tribes, as well as three Community Organizations working with tribal communities. Memos of Understandings are in works for 2023.• Challenge: SoCalGas provides service to 10 of the 21 tribes in service territory and only 16,689 residential meters of which 93% are on leased land – providing limited opportunities for program participation• Challenge: Identifying non-federally recognized tribes

SoCalGas Tribal Community Landscape



- SoCalGas has 21 federally-recognized Tribes in its service territory.
 - Of the 21 Tribes, **10 have natural gas service*** provided by SoCalGas.
 - These 10 tribes have a total of 16,689 natural gas meters of which 93% are on leased land – with no certainty that the land occupant is a Tribal member.

Agua Caliente Band of Cahuilla Indians	San Manuel Band of Serrano Mission Indians of the San Manuel Reservation
Augustine Band of Cahuilla Indians	Santa Rosa Band of Cahuilla Indians
Cabazon Band of Mission Indians	Santa Ynez Band of Chumash Mission Indians of the Santa Ynez Reservation
Cahuilla Band of Mission Indians of the Cahuilla Reservation	Serrano Nation of Mission Indians
Chemehuevi Indian Tribe of the Chemehuevi Reservation	Soboba Band of Luiseño Indians
Chumash Tribe of Indians	Tachi Yokut Tribe of Indians
Fort Mojave Indian Tribe	The Juaneño Band of Mission Indians
Los Coyotes Band of Cahuilla and Cupeno Indians	Torres-Martinez Desert Cahuilla Indians
Morongo Band of Cahuilla Mission Indians	Tule River Indian Tribe of the Tule River Reservation
Pechanga Band of Luiseño Mission Indians of the Pechanga Reservation	Twenty-Nine Palms Band of Mission Indians of California
Ramona Band of Cahuilla Indians	(Intentionally left blank.)

*Tribe communities written in bold are the 10 that have natural gas service.

SoCalGas Tribal Segment Reporting

Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions

Southern California Gas Company

December 2022

ESA Main (SF, MH, MF in-unit)											
Customer Segments	# of Households Eligible* [1]	# of Households Treated [17]	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Tribal [8]	4,892	35	1%	505	6.9%				5.9	8.8	\$ 891

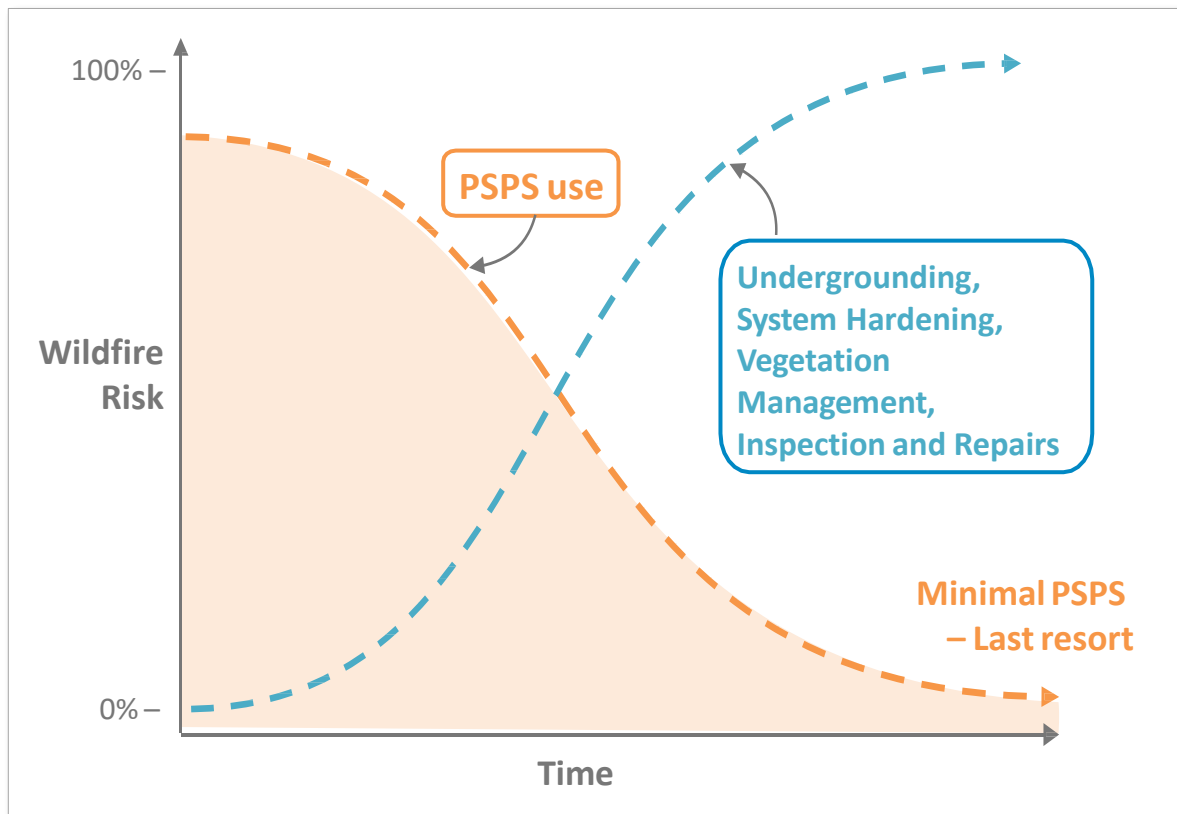
SoCalGas uses geographic boundary information to identify federally recognized tribal areas in conjunction with an augment to the ESA application to allow for customer to self-identify as a member of a tribal community.

PSPS Ongoing Activities



Improving Public Safety Power Shutoffs

As we work to build the electric system of the future, with efforts like undergrounding and system hardening, utilizing Public Safety Power Shutoffs (PSPS) as a measure of last resort will continue to decline.



	2019	2020	2021	2022
PSPS Events	7	6	5	0*
Customers Impacted	2,014,000	653,000	80,400	-
Damage/Hazards	722	257	442	-
Average Outage Duration (Hrs)	43	35	31	-
Average Restoration Time (Hrs)	17	10	12	-

Data is approximate

*Due to several factors including weather conditions and ongoing wildfire mitigation work

PSPS 2022 Notifications Improvements

In 2022, we made improvements to the way we notify customers before, during and after a Public Safety Power Shutoff.

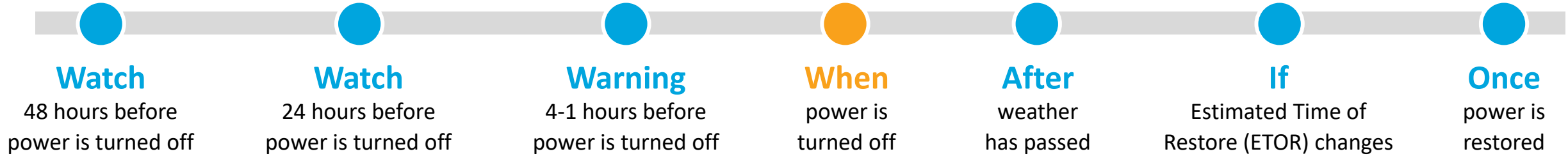
2022 PSPS improvements include:

- ✓ Informing customers when a PSPS is delayed, and de-energization may still occur
- ✓ Informing customers when power is “off” at time of de-energization
- ✓ PSPS notifications no longer allow for opt-outs



How Are Customers Notified for a PSPS?




When We'll Notify



How We'll Notify

Automated calls, texts and emails (available in sixteen languages).

We will also use pge.com, social media and will inform local news and radio.

 @pacificgasandelectric
  @PGE4Me
 @pacificgasandelectric

How To Receive Notifications For Any Address

Anyone can sign up for **address alerts** to receive PSPS notifications for any location, such as their work or child's school.



Enroll at: pge.com/addressalerts

Annual registration is required.

2022 SCE PSPS OVERVIEW



**January –
December
2022**

Statistics	Activations	Customer Interruptions	Circuit Interruptions	Customer Minutes of Interruption
2022 Fire Season	4	209	2	~208k

SCE MITIGATING IMPACTS OF PSPS

Customer Care Programs

2022 COMMUNITY CARE RESOURCES

66 COMMUNITY RESOURCE CENTERS (CRC)

Contracted and available based on potential shutoff locations. Location and hours listed online before shutoffs.

8 COMMUNITY CREW VEHICLES (CCV)

Can be deployed rapidly for remote locations. Location and hours listed online before shutoffs

8 RESILIENCY ZONE SITES

Enables backup power generation at certain essential sites in remote communities



Thanksgiving Day, 2021

9 RESILIENT CRCs

CRCs that have or are in the process of installing a transfer switch and/or have a backup generator

BACKUP POWER SUPPORT

- Critical Care Battery Back-up (CCBB) program provides a free portable back-up battery and solar panel for charging to eligible customers. Expanded the program in September 2022 to include additional customers. Since program inception, over 11k batteries have been delivered through the program.
- **\$150 rebate** for portable batteries for customers in HFTDs to power devices and appliances.
- **\$200 rebate** for portable generators for customers in HFTDs
- **\$600 rebate** for portable generators for customers in HFTDs and enrolled in CARE/FERA or Medical Baseline Allowance.
- Statewide Self-Generation Incentive Program (SGIP)

2022 ACHIEVEMENTS

- *New CRC Enhancements, including "leave behind" device charging, privacy screens for medical device use or nursing, and backup manual wheelchair.
- *New Tribal Mini-Grant Program
- *Launch of **Access & Functional Needs (AFN) Self-Identification Pilot**
- *New partnerships with local food banks
- Dedicated **AFN Liaison** on the PSPS Incident Management Team
- Deployed **11,732** free portable backup batteries since program inception (CCBB)
- Provided **2,138** Portable Power Station Rebates
- Provided **991** Portable Generator Rebates

SDG&E AFN Expanded Support 2022



Data + Automation

Data-driven, leveraging digital factory bots & automation to identify & target customers.



PPSP Support

Identifying insulin/medicine cooler bags for distribution through community partners in HFTD.



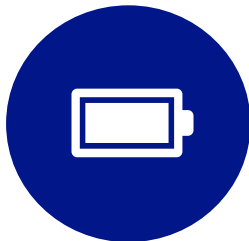
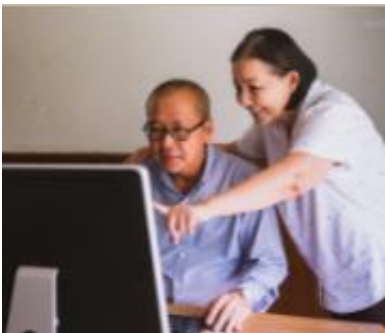
Accessibility

Launched portal with DeafLink to semi automate process for accessible custom notifications.



Community Partners

~16 Joint IOU and local resiliency, PPS support services & wildfire preparedness trainings. New partnerships with Rural Health & Safety Collaborative Groups.



Generators

No cost Portable Power Station for qualifying individuals of MBL & AFN. Rebates \$300 & \$100 available.



Marketing + Research

PPSP preparedness & support services direct mail campaign to Multifamily Dwellings and Modular Home Parks in HFTD

SDG&E PSPS Support Services

Support for customers with access and functional needs or households dependent on uninterrupted power during PSPS events

- 11 facilities in the HFTD
- Provide a local center for impacted customers to receive support and resiliency items, with a specific focus on customers with AFN

Community
Resource Centers



- Partnering with Southern Indian Health Council (SIHC) & Indian Health Council (IHC)
- Provide resiliency items, and other needs to tribal communities

Tribal
Communities



- Partnerships with 211 San Diego/211 Orange County
- Connect customers to resources and direct support from 1,000+ orgs, 24/7/365, over 200 languages

Centralized
Resource Hub



- Partner with SD Food Bank & Feeding SD to provide mobile food pantries at rural, tribal and PSPS sites
- Adding Terra Bistro for warm food support at CRCs as needed

Pantry & Warm
Food



- Partnership with FACT paratransit
- Provides accessible transportation to customers' location of choice including CRCs

Transportation



- Partnership with Salvation Army
- Provides no-cost hotel stays if staying in place is not an option. (SDG&E may provide an emergency battery)

Hotel Stays



- Partnerships with local CERTS and YANA
- Provide wellness checks to individuals with AFN who may need additional support

Wellness Checks



- ~50 CBOs within SDG&E's Energy Solutions Partner Network
- Amplified PSPS notifications (including ASL) to reach AFN customers in HFTD

CBO Engagement



SoCalGas Post-Moratorium Extension

Continued Customer Support



- socalgas.com/Coronavirus continues to be updated, providing customers with a reference hub as new programs and payment plan assistance may become available.
- Residential credit collections processes anticipated to resume in Q3 2023.
- Additional updates will be made as needed.



Joint IOUs Unspent Funds for Energy Savings Assistance Program

PG&E's Unspent ESA Program Funds



Total Remaining ESA Unspent Funds (\$M)	
Unspent Funds through 12/31/2021 [1]	\$71.03
Unspent Funds through 12/31/2022 [2]	\$32.51

1. This is the remaining Unspent Funds amount from 2009-2021 program cycles. Per D.21-06-015, the remaining uncommitted and unspent funds at the end of 2021 must be used to offset 2022 collection, hence PG&E included this information in Advice Letter 6408-E-A for 2022 Annual Electric True-Up - Consolidated Electric Rate Changes Effective January 1, 2022.
2. Committed unspent fund to carry forward to 2023 according to fund shifting rules for MF CAM, SPOC, Pilots, Studies, and Pilot Plus and Pilot Deep activities.

SCE's Unspent Funds for ESA Program

Total Remaining Unspent Funds (\$M)	
Unspent Funds through 12/31/21 [1][2]	\$ 24.75
2022 Revenue Collected (Jan – Dec)	\$ 58.77
2022 Expenses from (Jan – Dec)	\$ (58.46)
2022 Accrued Interest (Jan-Dec)	\$ 0.41
Total Unspent Funds through 12/31/2022	\$ 25.48

1. This is the remaining Unspent Funds amount from 2009-2021 program cycles through December 31, 2021.
2. Requested and received approval (AL 4702-E-A) to shift \$14.7 in unspent and uncommitted funds to the ESA program to supplement the 2022 budget.

Note: Unspent funds may only be used for ESA program activities.

SDG&E's Forecasted Unspent Funds for ESA Program

Total Remaining Unspent Funds (\$ in millions) [1]		
Remaining unspent funds as of December 31, 2021 [2]		\$25.68
Unspent & uncommitted funds used to offset 2022 budget revenue requirement [3]		- \$13.60
Revenues collected through YTD Dec 2022		+ \$10.05
Expenses incurred through YTD Dec 2022 [4]		- <u>\$15.49</u>
Total remaining unspent funds as of Dec 31, 2022 [5]		= \$6.64
Total remaining ESA CAM committed funds as of Dec 31, 2022 [2]		- <u>\$2.77</u>
Total remaining unspent & uncommitted funds as of Dec 31, 2022 [5]		= \$3.87
1. Unspent funds are only available for ESA activities.		
2. As reported in the 2021 Annual Report, the remaining unspent funds as of December 31, 2021 of \$25.68M includes \$4.33M for ESA CAM (Table 1A). D.19-06-022 directs the IOUs to use unspent and uncommitted ESA CAM for program year 2021. D.21-06-015 directs the IOUs to carry-forward all unspent and uncommitted ESA common area measures funding as of June 30, 2021 into the remainder of program year 2021 and 2022.		
3. D.21-06-015, OP 114, SDG&E is instructed to use unspent and uncommitted funds before requesting new funds. SDG&E estimated to have \$13.60M in unspent and uncommitted LIEEBA and PGLIEEBA funds to offset the 2022 authorized funding in the 2022 Public Purpose Program rates.		
4. Reflects expenses from ESA Tables 1 + 1A, net of manual adjustments.		
5. Does not include YTD interest income recorded in the ESA balancing accounts.		

SoCalGas Energy Savings Assistance Program

Unspent/Uncommitted ESA Program Funds



SoCalGas Remaining Unspent Funds

Total Remaining Unspent Funds (\$M)	
Remaining 2009-2016 Unspent Funds [1]	\$125.15
2017-2020 Revenues Collected	\$491.69
2017-2020 Total Expenses [2]	\$394.62
2017-2020 Unspent Funds [1]	\$97.07
Total Remaining Unspent Funds through PY 2020 [1]	\$222.22
2021 Revenues Collected	\$9.12
2021 Total Expenses [2]	\$112.91
Total Remaining Unspent Funds through PY 2021 [1]	\$118.43
2022 Revenues Collected	\$0.00
2022 Total Expenses [3]	\$103.61
Total Remaining Unspent Funds as of 12/31/2022 [1]	\$14.82
<u>Footnotes</u>	

[1] Unspent Funds related to Revenues Collected

[2] Total Expenses from Annual and Monthly Reports - Tables 1 and 1A

[3] Total Expenses from Dec 2022's Monthly Report - Summary Table

Notes:

1. Unspent funds can only be used for ESA Program activities or returned to ratepayers.
2. Final 2022 results will be reported in the IOUs' Low Income Annual Report filed May 1, 2023.
3. Inspection category went over budget in PY 2022. Fund shifting will occur from line category, Gen. Admin., to fund this amount.



State of Disconnections and Arrearage Management Plans (AMP)

PG&E Disconnections Status and AMPs

Arrearage Management Plan (AMP) 2022 Recap

- Number of customers enrolled: 215,079
 - Percentage of eligible households enrolled: 68%
 - Number successfully completed 12-month enrollment since program launched in Feb. 2021: 21,744
 - Number of customers unenrolled due to receipt of CAPP funding in 2022: 22,920
- Total amount forgiven since program launch : \$106M

Disconnections

Number of Residential disconnections, CY 2021 – December 31st 2022: 18,279

Residential credit collection efforts resumed in July 2022

AMP Case Management

AMP Missed Payment Notifications

- In support of continued customer success in AMP, PG&E continues to conduct outbound calls to customers upon their first missed payment of current billing charges.
- In additions to callouts, customers with valid email addresses receive missed payment notification emails.

AMP eligible customer outreach (email and direct mail)

- Q4 2022 – 40k customers sent eligible outreach postcards via direct mail and 80k customers were sent eligible outreach emails.

SCE Disconnections Status and AMPs

Arrearage Management Plan (AMP)*

- Number of customers enrolled: 78,010
 - Percentage of eligible households enrolled: 9%
 - Number successfully completed 12-month program launched in Feb. 2021: 3,423
- Total arrearages: \$58M
- Total amount forgiven: \$24M

Disconnections

Number of residential disconnections 2022: 135

Resumption of residential credit collection efforts started in Q3 2022. 131 Residential Customers reconnected.

AMP Case Management

To manage customer satisfaction in AMP, SCE has implemented an outbound calling initiative to customers who have gone on the NEM tariff and no longer eligible to participate in AMP in order to provide those customers with other options to assist with their arrearage balances.

SCE has also begun another initiative to reach out to customers who are experiencing delayed billing and provide accommodations where needed.

AMP NEM outreach (outbound calls)

- 2022 (YTD)* – 409 calls completed



AMP Delayed Billing outreach

- 2022 (YTD)* - 3,388 letters mailed



SDG&E Disconnections Status and AMPs

Arrearage Management Plan (AMP)*

- Number of customers enrolled: 11,658
 - Percentage of eligible households enrolled: 28%
 - Number of customers successfully completed 12-month program: 3,710
- Total arrearages actively enrolled in AMP: \$13.9M
- Total amount forgiven: \$14.1M

*As of 12/31/2022

Disconnections

Number of disconnections, CY 2021 – YTD 2022*: Zero

Residential disconnection efforts expected to begin ~Q3 2023.

*As of 12/31/2022

AMP Marketing

Targeted Communications

- Included AMP messaging in
 - CARE-eligible monthly bill comparison email

General Outreach

- Organic social media posts (Facebook, Instagram, Nextdoor)
- Added AMP messaging on sdge.com/assistance
- Bill inserts & bill package
- Continued program education through SDG&E's Energy Solutions Partner Network, comprised of 200+ CBOs.



SoCalGas Disconnections Status and AMPs



Arrearage Management Plan (AMP)*

- Number of customers enrolled: 116,804
 - Percentage of eligible households enrolled: 25.7%
 - Number successfully completed 12-month program launched in Feb. 2021: 27,499
- Total arrearages: \$69.7M
- Total amount forgiven: \$23.6M

*Data as of 12/31/2022

Disconnections

Number of disconnections, CY 2021 – Dec 31, 2022*: Zero

Resumption of residential credit collection efforts expected to begin ~Q3 2023.

*Updated 3/30/2023

AMP Case Management

SoCalGas has not resumed Residential Collections

We continue to explore options that will lead to customer success in AMP:

- Implementing a text and email campaign for customers with missed payments
- Checking feasibility in cross promotion of programs that can assist customers, such as AMP and PIPP
- Launching additional targeted enrollment campaigns to promote programs that address the affordability of monthly bill amounts, potentially increasing AMP on time payment success

*Updated 3/30/2023



Medical Baseline (MBL) Program Updates

Medical Baseline Program Update

IOU Proposal to Modify MBL Renewal Process

- **Modification Proposal:** On August 2, 2022, the IOUs filed a joint Petition for Modification* to modify the Medical Baseline (MBL) renewal process.

	D.02-04-026 Requirement	Joint IOU Proposal
Permanent Condition	Self-certification every two years	Self-certification every four years
Non-Permanent Condition	Self-certify annually Qualified medical practitioner certification every two years	Eliminate self-certification Retain qualified medical practitioner certification every two years

*Joint petition of Pacific Gas and Electric Company (U 39-M), San Diego Gas and Electric Company (U 902-E), Southern California Edison Company (U 338-E), and Southern California Gas Company (U 904-G) for Modification of Decision 02-04-026

- **Proposal Approved:** On November 17, 2022, the Commission issued D.22-11-033 granting the IOUs' unopposed Petition, modifying D. 02-04-026. The Decision further ordered the IOUs each to submit a Tier 2 Advice Letter containing implementation plans, timelines, needed tariff revisions, and estimated incremental costs associated with implementing the modifications adopted within 90 days after the issuance of the decision.
- **Advice Letters Filed:** Pursuant to D.22-11-033, the IOUs each filed their Advice Letters on February 21, 2023, and received no protests. The IOUs anticipate ALJ approval during Q2 2023.

Medical Baseline Program Update

Department of Developmental Services Follow-Up

After the December LIOB meeting, the joint IOUs had two follow up meetings with the Department of Developmental Services and Regional Center representatives to provide information on the Medical Baseline (MBL) program and address their concerns.

In those meetings:

- December 9, 2022 – The IOUs presented MBL Program Information and answered Regional Centers' questions
- January 25, 2023 – The IOUs presented other program and services information for Access And Functional Needs (AFN) customers who do not qualify for MBL program

Next steps:

- Early Q2 - Joint IOUs to schedule a check-in meeting with DDS and Regional Centers' representatives to provide updates on MBL Renewal Process modifications implementation plans and receive feedback and discuss further collaboration opportunities