



## **Low Income Oversight Board (LIOB)**

Low Income Energy Assistance Programs (LIEAP)

Subcommittee Meeting

March 16, 2023

2:30 – 5:00 PM

Webex Webinar:

<https://cpuc.webex.com/cpuc/j.php?MTID=m0181f8a93e2a872e99fbbc497ca0890b>

Webinar number: 2480 534 4811

Webinar password: 2023 (2023 from phones)

Join by phone: 1-855-282-6330 United States Toll Free

Access code: 248 053 44811

All meeting materials will be available on the LIOB website at

<https://liob.cpuc.ca.gov/>

Low Income Energy Assistance Programs (LIEAP) Subcommittee:

Robert Castaneda (Chair), Pat Watts, Lourdes Medina, Paul Irwin, Lisa Castilone, Maria Stamas, Jason Wimbley,  
Hollie Bierman

### **AGENDA**

- i. Welcome & Introductions (10 min)*
- ii. Public Comment (10 min)*
- iii. Energy Savings Assistance (ESA) Program & Budget Status Update (120 min)*
  - Investor Owned Utility (IOU) Status Updates

*IOUs are asked to respond to a list of questions (attached to this agenda) in advance of the meeting and be prepared to answer questions.*

  - Subcommittee Q&A
- iv. Next Steps & Closing Remarks (10 min)*

This is a public meeting. If you need disability-related accommodation or modification in order to participate in the meeting, contact Gillian Weaver at 213-999-8310 or [Gillian.weaver@cpuc.ca.gov](mailto:Gillian.weaver@cpuc.ca.gov). General questions or comments regarding the meeting should also be directed to Gillian Weaver.

All times indicated, and the order of business is approximate and subject to change. Members of the Low Income Oversight Board who are not members of this committee may attend the meeting only as observers.

This meeting notice is being sent to all parties on the service lists of Applications A.14-11-007, A.15-02-001, and A.19-11-003; And solely for the purposes of Commission's Ex Parte Communication Requirements, this notice will be deemed a functional equivalent of the notice pursuant to Commission's Rules of Practice and Procedure, Rule 8.2 (c)(1) for the proceedings A.14-11-007, A.15-02-001, and A.19-11-003.

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Subcommittee

Thursday March 16, 2023, 2:30 – 5:00 PM

Agenda Attachment - **Questions from Subcommittee**

Questions for each IOU:

1. What are the challenges that the IOUs are facing with implementing ESA as per the Decision? (i.e., supply chain issues, new management systems implementation and integration, invoicing, qualified and segmented lead generation, etc.)
2. Regarding the targeting of ESA leads, what is the success/fulfillment rate (%) of leads from the IOU, to the contractor, to the customer resulting in households successfully served? The overarching goal is to be more efficient with our outreach and enrollment processes saving both contractor time and uncovered costs.
3. Table #7 in the [IOU monthly reports](#) has good data, however, what would you advise to provide a deeper dive on ESA customer modeling (profiling) with regard to enhanced energy efficiency outcomes and targeted lead generation?
4. How specifically do you plan to spend FY 2022 “committed” dollars?
5. Are you designating unspent funds to offset future collections?

Question for SCG?

6. Is FY 2022 ESA work to be completed in FY 2023, to be paid for out of the 2023 budget?
7. SCG reports that there is \$25M unspent in 2022, of which \$15M will “can” be used for use by 2023 customers, and \$10M of which will be used to offset future collections. Will the \$15M spend in 2023 for ESA services be paid out of the 2022 unspent budget, or will SCG use 2023 budget dollars for that same \$15M? Please explain.
8. Please explain why there was \$25M unspent in 2022?
9. Are there changes planned in your administrative model to avoid ESA FY budgeted dollars that are unspent and eligible customers that are not served with that FY budget?

Question for SDG&E:

10. Can you provide a status on your ESA systems management?