

# Low Income Oversight Board

## SB1208 Subcommittee Meeting

February 17, 2023

Webex Online Meeting

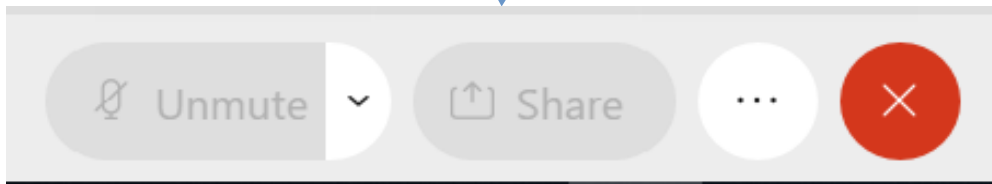


California Public  
Utilities Commission

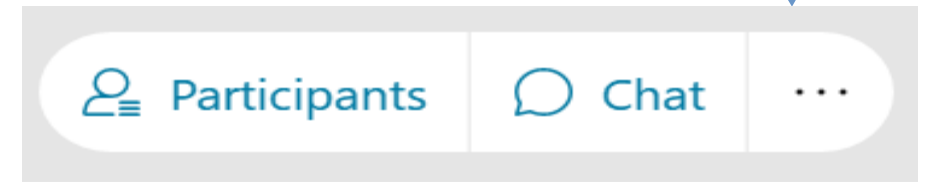
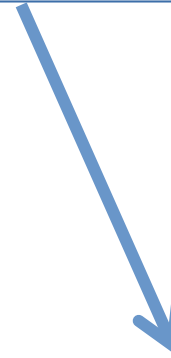


# Webex Participant Guide

All attendees will be automatically muted and have video disabled



Click to see the participants



Click to see the Q&A and enter questions



**This meeting is being recorded**

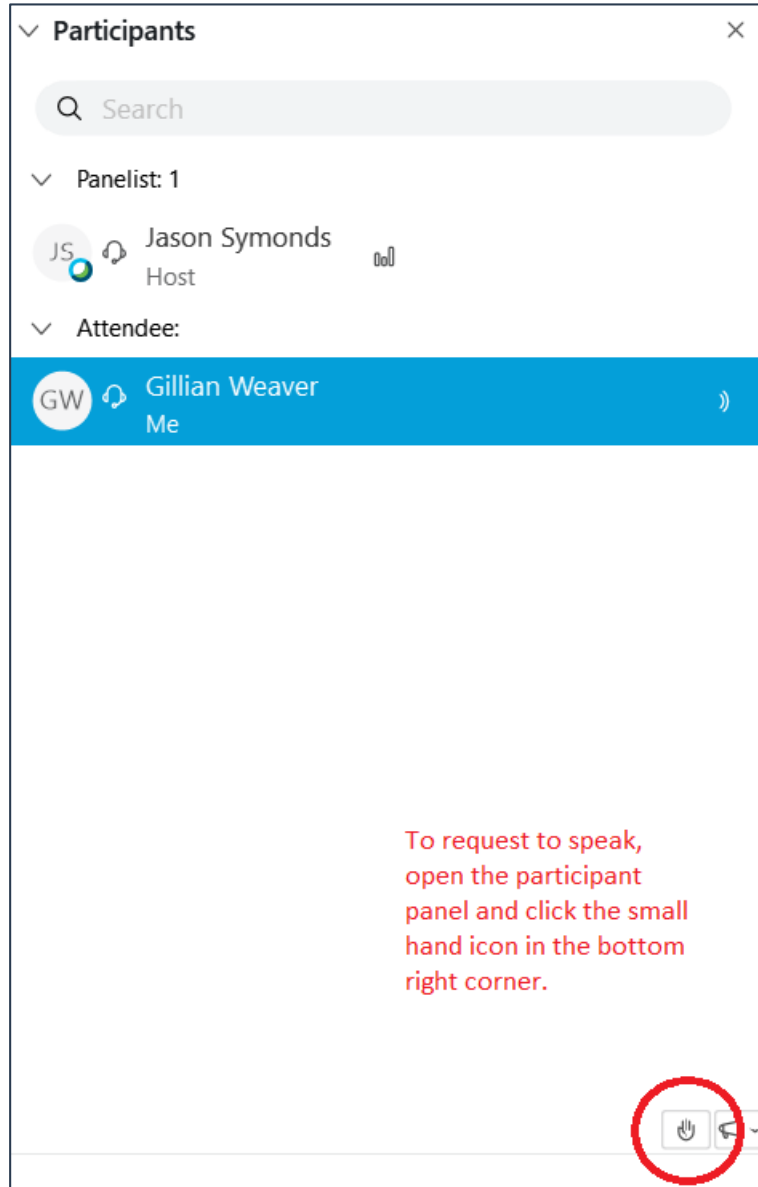
# Welcome & Introductions

# Low Income Oversight Board

## **SB1208 Subcommittee**

- Benito Delgado-Olson – Governor Representative  
*Subcommittee Chair*
- Jason Wimbley – CSD Representative  
*Subcommittee Vice Chair*
- Robert Castaneda – Public Member
- Lourdes Medina – Public Member
- John Tang – Water Utility Representative

# Public Comment



## Public Comment

- English - Please use the “Raise Hand” feature in Webex window to request to speak
- Public comment is intended to provide an opportunity for members of the public who wish to address the board on a topic that is not on the agenda. Members of the board are not allowed to take any formal action on an item not on the agenda. If possible, it is requested that public comment be limited to 2 minutes per speaker

# Water Customer Assistance Programs

# CUSTOMER ASSISTANCE PROGRAM

- CPUC directive since mid 1990 for electric and mid 2000 for water utilities
- Data sharing arrangement established in D.11-05-020 (bi-annual)
- Program offered by all Class A (>10,000 connection) water systems
- Majority of enrollment through quarterly data match w/energy utilities (auto enrollment)
- CARE income qualifications (200% Federal Poverty Level)
- Program/discount varies between utilities
- Funded by all other ratepayers
- Efforts underway for statewide funding program covering all water utilities



	San Jose Water	California American Water	California Water Service	Golden State Water	Great Oaks Water	Liberty Utilities	San Gabriel Valley Water	Suburban Water
<b>Initiated</b>	2005		2007	2002	2006	2006/2007	2005	2008
<b>Number Enrolled</b>	30,419		116,412	55,823	3,809		46,244	9,905
<b>Total Residential Customers</b>	200,000		421,241	216,000	19,993		86,241	70,548
<b>Discount</b>	15% on total bill	20% off service charge and Tier 1 and 2 charges	50% off 5/8x3/4-inch meter charge	Flat amount based on 20% of residential bill at 10 Ccf	50% off service charge	\$7.40 credit \$8.17 credit	\$9.82 credit	\$8.32 credit
<b>Funding</b>	\$1.45 per month on all other customers		2.459% of all other customers' basic water bill	Region 1: \$0.095/Ccf Region 2: \$0.121/Ccf Region 3: \$0.062 on all other customers	CAP Surcharge on Non-CAP Customers of \$0.1208/ccf		\$0.2158/Ccf surcharge (L.A.) \$0.2389/Ccf surcharge (Fontana)	\$0.056/Ccf
<b>Qualifications</b>	<=200% FPL	<=200% FPL	<=200% FPL	<=200% FPL	<=200% FPL	<=200% FPL	<=200% of FPL & 1-inch or smaller meter	<=200% FPL
<b>Data Match</b>	Quarterly w/PG&E	Quarterly	Quarterly w/PG&E	Quarterly w/PG&E, SCE, SoCal Gas, Southwest Gas	Quarterly w/PG&E	Quarterly	Quarterly w/SCE, Quarterly w/Sempra	Quarterly w/SCE, SoCal Gas

# DISCOUNT

Utility	Monthly Discount for 5/8" Metered
Liberty - Apple Valley	\$8.17 credit
California Water	50% off service charge
California-American	20% off service charge and Tier 1 & 2 quantity charges
Golden State	Varied credits (\$6.10 - \$29.10) amongst districts
Great Oaks	50% off service charge
Liberty - Park	\$7.40 credit
San Gabriel Valley	\$9.82 credit
San Jose	15% off total bill
Suburban	\$8.32 credit

# Other Program Criteria

# Lifeline Program Q/A

# Other Presentations

# Discussion & Closing Remarks