

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Pacific Gas and Electric  
Company for Approval of Energy Savings  
Assistance and California Alternate Rates  
for Energy Programs and Budgets for  
2021-2026 Program Years. (U39M).

And Related Matters.

Application 19-11-003

Application 19-11-004

Application 19-11-005

Application 19-11-006

Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR JULY 2022**

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**Dated: August 22, 2022**

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Pursuant to Decision (D.) 21-06-015, Southern California Edison Company (SCE) hereby submits the attached monthly status report on its Family Electric Rate Assistance (FERA) Program, Energy Savings Assistance (ESA) and California Alternate Rate for Energy (CARE) program efforts. This report represents year-to-date ESA and CARE program results and expenditures through July 2022, and includes SCE's report on intensified ESA activity in the Aliso Canyon impacted area pursuant to D.16-04-040.

Respectfully submitted,

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**Attachment**

**FERA, ESA and CARE Program Report**



**Southern California Edison Company**

**Energy Savings Assistance (ESA) Program,**

**California Alternate Rates for Energy (CARE)**

**Program,**

**and**

**Family Electric Rate Assistance (FERA) Program**

**August 22, 2022**

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## ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

This monthly report complies with the low-income reporting requirements established in Decisions (D.)16-11-022 and D.17-12-009, and with all reporting and program evaluation requirements established for the California Alternate Rates for Energy (CARE) and Energy Savings Assistance (ESA) Programs. For the 2022 program year, this report also complies with D.21-06-015 which authorized budgets and goals for program years 2021–2026 effective July 1, 2021.<sup>1</sup> Starting in 2022, the statewide electric investor-owned utilities (IOUs) are including monthly FERA updates regarding expenditures, penetration rates, and outreach in compliance with D.21-06-015.<sup>2</sup> It provides information on CARE and ESA Program accomplishments and expenditures in 2022 up to and including July 31, 2022.

### ESA PROGRAM EXECUTIVE SUMMARY

#### ESA Program Overview

The objective of Southern California Edison's (SCE) Energy Savings Assistance (ESA) Program is to help income-qualified customers reduce their energy consumption and costs while increasing their health, comfort, and safety at no cost to them. Through the ESA Program, SCE offers several energy-efficient appliances to income-qualified customers, including energy-efficient refrigerators and air conditioners, and home-efficiency solutions like weatherization that can help customers save energy and money. The ESA Program is available to income-qualified customers living in single-family, multifamily, and mobile homes. These customers may be homeowners or renters. To be eligible for the program, customers must meet the program's income guidelines, which are established by the California Public Utilities Commission (CPUC) and updated annually. Specific measures are authorized according to criteria observed in each home for existing appliances and feasibility of installation.

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<sup>1</sup> D. 21-06-015 at 472, Ordering Paragraph (OP) 3, and at 490-491, OP 82.

<sup>2</sup> *Ibid.*

**Provide a summary of the ESA Program elements as approved in Decision (D.) 21-06-015.**

<b>ESA (SF, MH, MF In-Unit) Program Summary Expenses for 2022</b>			
	<b>2022 Authorized / Planning Assumptions<sup>3</sup></b>	<b>Actual to Date</b>	<b>%</b>
Budget	\$63,737,617	\$38,602,255	61%
Homes Treated	27,051	33,127	122%
kWh Saved	18,788,420	14,726,804	78%
kW Demand Reduced	7,147	2,218	31%
Therms Saved	N/A	N/A	N/A
GHG Emissions Reduced (Tons)	N/A	N/A	N/A

**Provide narrative summary of ESA Program for SF, MH, and MF in-unit:**

In 2022, SCE’s ESA Program will continue to serve single-family, mobile home and multifamily in-unit residential customers. Beginning in 2023, SCE’s ESA Core Program will directly serve only single-family and mobile homes, as the in-unit treatment will transition under the Southern Multi-Family Whole Building (MFWB) Program. The following table tracks the actual-to-date expenses for the ESA MF Common Area Measures (CAM) program compared to the annual budget assumption and the actual-to-date kWh saved.

<b>ESA MF CAM Program Summary Expenses for 2022</b>			
	<b>2022 Authorized / Planning Assumptions</b>	<b>Actual to Date</b>	<b>%</b>
Budget	\$1,800,000	\$1,105,201	61%
Properties Treated	N/A	37	N/A
kWh Saved	N/A	1,945,747	N/A
kW Demand Reduced	N/A	15.93	N/A
Therms Saved	N/A	N/A	N/A

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<sup>3</sup> Footnotes 1 and 2 of Table 5 and 6 of Attachment 1 of (D.) 21-06-015 state: The approved “annual energy savings goals” for program years (PY) 2022 to 2026 are for the entire ESA Program portfolio, including ESA Core Program, Multifamily (MF) in-unit [2022]; Multifamily Common Area Measures (MF CAM) [2022], and Multifamily Whole Building (MFWB) [2023 to 2026], except for the ESA Pilot Plus / Pilot Deep. The “household treatment” targets for PY 2022 to 2026 are for the entire ESA Portfolio, including ESA Core Program, MF in-unit [2022], and MF CAM [2022], with the exceptions of the MFWB and ESA Pilot Plus / Pilot Deep.

**Provide narrative summary of ESA Program MF CAM:**

For 2022, SCE has been authorized to spend \$1,800,000 for MF CAM. SCE is currently working on 5 projects. The budget has been allocated for these projects, and SCE has moved to a reservation process for any new MF CAM projects. As projects are completed and if there is a budget remaining, SCE will approve new MF CAM projects to commence. SCE plans to continue running MF CAM until the MFWB Program is open to participation in 2023.

See the following table for more information on SCE's MF CAM activity:

Sign Date from 1/1/2017 to 7/31/2022						
Deed Restricted - In Progress						
Whole Building			Common Area Only	In-Unit Only		
# Projects In Progress	# of Authorized Units		# Projects In Progress	# Projects In Progress	# of Authorized Units	
5	2620		0	0		0
Deed Restricted - Completed						
Whole Building			Common Area Only	In-Unit Only		
# Projects Complete	# of Authorized Units	# of Units Served	# Projects Complete	# Projects Complete	# of Authorized Units	# of Units Served
36	3320	1060	24	25	1902	560
Market Rate - In Progress						
Whole Building			Common Area Only	In-Unit Only		
# Projects In Progress	# of Authorized Units		# Projects In Progress	# Projects In Progress	# of Authorized Units	
0	0		0	0		0
Market Rate - Completed						
Whole Building			Common Area Only	In-Unit Only		
# Projects Complete	# of Authorized Units	# of Units Served	# Projects Complete	# Projects Complete	# of Authorized Units	# of Units Served
0	0	0	0	34	1810	589



<b>ESA Pilot Plus and Pilot Deep Summary Expenses for (2022)</b>			
	<b>2022 Authorized / Planning Assumptions</b>	<b>Actual to Date</b>	<b>%</b>
Budget	\$3,884,864	0	0%
Homes Treated	0	0	0%
kWh Saved	0	0	0%
kW Demand Reduced	0	0	0%
Therms Saved	N/A	N/A	N/A
GHG Emissions Reduced (Tons)	0	0	0%

**Provide narrative summary of ESA Program Pilot Plus and Pilot Deep:**

ESA Program Pilot Plus (PP) and Pilot Deep (PD) is a joint pilot program with SCE and Southern California Gas Company (SoCalGas), where pre-selected customers may opt in to participate. Participants in Pilot Plus/Deep will receive measures that may help them save 5% to 50% of their energy usage. Pilot Plus/Deep is only for single-family homes. SCE and SoCalGas are currently conducting competitive solicitations to select a single third-party Program Implementer to deliver PP/PD gas and electric program services. SCE and SoCalGas released the RFP on February 1, 2022, held the bid conference on February 8, 2022, and proposals were due from bidders on March 9, 2022. In July 2022, a successful candidate was selected, and the contract signed. SCE/SoCalGas is working with the selected organization to begin the process of ramping-up for a successful launch of the pilot.

<b>ESA Building Electrification Pilots Summary Expenses for 2022</b>			
	<b>2022 Authorized / Planning Assumptions</b>	<b>Actual to Date</b>	<b>%</b>
Budget	\$4,068,483	\$13,747	0.3%
Homes Treated	0	0	0%
kWh Saved	0	0	0%
kW Demand Reduced	0	0	0%
Therms Saved	N/A	N/A	N/A
GHG Emissions Reduced (Tons)	0	0	0%

**Provide narrative summary of ESA Building Electrification Pilots (if applicable):**

The ESA Building Electrification (BE) Pilot is for ESA Program customers who may be eligible for electrification measures. BE retrofits primarily consist of space and water heating to reduce the overall energy operating costs and greenhouse gas (GHG) emissions of customers currently using natural gas or propane to support some of their energy needs. This BE Pilot is only for single-family homes located in disadvantaged communities (DACs). SCE is finalizing the contract for the 3<sup>rd</sup> party selected to implement the BE Pilot and is expected to be open for participation in Q4 2022. SCE is currently in negotiations with the research consultant who will evaluate the BE Pilot. The evaluation consultant is expected to be on board Q3 2022 prior to initial implementation to facilitate an embedded evaluation.

ESA Clean Energy Homes Pilot Summary Expenses for (2022)			
	2022 Authorized / Planning Assumptions	Actual to Date	%
Budget	\$1,810,000	0	0%
Homes Treated	0	0	0%
kWh Saved	0	0	0%
kW Demand Reduced	0	0	0%
Therms Saved	N/A	N/A	N/A
GHG Emissions Reduced (Tons)	0	0	0%

**Provide narrative summary of ESA Clean Energy Homes Pilot (if applicable):**

The ESA Clean Energy Homes (CEH) Pilot will provide incentives to low-income housing developers to incorporate innovative low-carbon technologies and building practices in the designs of residential new construction buildings that will reduce energy bills for tenants. The pilot supports the state's ambitious GHG reduction goals and strives to bring environmental equity to vulnerable customers. SCE is finalizing the contract for the 3<sup>rd</sup> party selected to implement CEH and is expected to be open to participation in Q4 2022. The evaluation consultant is expected to be on boarded Q3 2022 prior to initial implementation to facilitate an embedded evaluation.

### **1.1.2 Program Measure Changes**

Decision 21-06-015 allows the utilities, in consultation with the statewide ESA Program Working Group, to update the measure mix through the ESA Program monthly report.<sup>4</sup> There are no measure changes that have taken place this month.

#### **ESA Program Customer Outreach and Enrollment Update**

SCE's outreach efforts in conjunction with the ESA program contractors use numerous channels and innovative approaches to inform and enroll customers. The following section describes some of the methods SCE implements monthly to enroll customers and conduct outreach activities that inform customers about the ESA program.

##### **Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.**

SCE's ESA Service Providers continue to enroll customers through tablet PCs (also known as paperless enrollment) during the assessment process, which results in streamlined and expedited enrollments. Using tablet PCs eliminates the need for paper copies, ensures the protection of customer data, and helps protect the environment.

Continuing through the COVID-19 pandemic, in July there were 395 Program Representatives for 23 Service Providers. These representatives used the paperless enrollment process to enroll 6836 households.

#### **ESA Main (SF, MH, and MF In-Unit) Program Contractor Outreach**

SCE continued to partner with community-based organizations (CBOs), faith-based organizations (FBOs), and private-sector service providers to assess homes and deliver ESA Program services in local communities for the ESA Main program. The ESA program suspended contractor outreach (canvassing) to control leads and the program budget during this transition year. In July, the ESA program continued to suspend the direct targeting marketing campaigns such as direct mail and email. The suspension of these campaigns is an additional effort to control leads due to program ramp-down activities. ESA contractors are continuing to enroll customers in various ways, including SCE-generated leads.

SCE continues to offer a virtual ESA enrollment option for customers. Enrollment measures are delivered or dropped off through contactless delivery. ESA contractors also continue to adhere to state guidelines regarding COVID-19 safety protocols. In July, ESA contractors enrolled approximately 150 customers via the virtual enrollment option.

Specific ESA Programs marketing, education and outreach efforts are discussed in **Section 1.2.2**, below.

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<sup>4</sup>

D.21-06-015 at 486, OP 69.

### **ESA Program Multifamily Common Area Measure (MF CAM) Initiative**

Outreach activities have been suspended since SCE has moved to a reservation process for MF CAM.

### **ESA Pilot Plus and Pilot Deep**

Competitive solicitations For this pilot have been completed, a contact has been signed as of July 2022.

### **ESA Building Electrification Pilots (if applicable)**

Competitive solicitations are currently in progress. No activities to report until Pilot is open to participation, tentatively in Q4 2022.

### **Language Line**

SCE continues using Focus International to provide real-time language translations services. These services enable Enrollment and Outreach, Installation, and Inspections field personnel to overcome language barriers while completing their relative task(s). Various languages are available for translation, including American Sign Language (ASL). The following table denotes the number of calls made in the languages used in translation.

<b>Language</b>	<b>Number of Calls</b>
Vietnamese	10
Mandarin	1
Korean	2

### **Tribal Outreach**

No activities to report in July.

The following table shows a current list of the thirteen (13) tribes identified in SCE's service territory and the status of our efforts:

<b>Tribal Nations in SCE's Territory: Outreach Status</b>	<b>Treated</b>	<b>Refused/ Ineligible</b>	<b>No longer served by SCE</b>	<b>In progress</b>
Timbisha Shoshone	X			
Chemehuevi	X			
San Manuel Band of Mission Indians		X		
Agua Caliente Band of Cahuilla Indians		X		
Twenty-Nine Palms Band of Mission Indians		X		
Pechanga			X	
Benton Paiute				X
Bishop Paiute				X
Bridgeport Indian Colony				X
CRIT		X		
Morongo				X
Soboba				X
Tule River				X

### **Customer Assistance Marketing, Education and Outreach for the CARE/FERA and ESA Programs.**

Refer to *Section 2.2* for CARE/FERA Marketing, Education & Outreach.

#### **General Awareness Marketing**

##### **Online Advertising**

In the month of July, no online advertising was conducted by the ESA Program.

##### **Social Media**

In the month of July, no social media was available through the ESA Program.

##### **Direct Marketing**

Direct SCE marketing efforts for this reporting month included the following tactics:

- **Email** — The ESA Program did not conduct any email campaigns in the month of July.

- **Direct Mail** — The ESA Program did not conduct any direct mail campaigns in the month of July.
- **SCE.com Website** — The ESA Program webpage ([www.sce.com/esap](http://www.sce.com/esap)) provides information on program eligibility and services. This messaging continues to direct customers to this page and allows them to apply for the ESA program directly online. In the month of July, SCE received about 1,300 ESA-related internet leads.

An illustration of the ESA webpage is shown below:

<b>Quick Services</b> ▲	<b>Energy Savings Assistance Program.</b>	
<b>Your Home</b> —	<a href="#">Home</a> > <a href="#">Your Home</a> > <a href="#">Help Paying Your Bill</a> > <b>Energy Savings Assistance Program</b>	
<b>Demand Response</b>		
<b>Rebates, Incentives &amp; Saving Tips</b> ▲		
<b>Help Paying Your Bill</b> —		
<b>CARE/FERA Discounted Rates</b>		
<b>One-Time Bill Assistance</b>		
<b>Energy Savings Assistance Program</b>		
<b>Medical Baseline Allowance</b>		
<b>Arrearage Management Plan (AMP) Program</b>		
<b>Home Efficiency Guide</b> ▲		
<b>Electric Vehicles</b> ▲		
<b>Generating Your Own Power</b> ▲		
<b>Energy Education Centers</b> ▲		
<b>Residential Rate Plans</b> ▲		
<b>Your Business</b> ▲		


### Are You Eligible for Free Appliances?

The Energy Savings Assistance program is designed to help you conserve energy and save money. Income-qualified customers may be eligible to receive energy-efficient appliances at no charge or a minimal charge.

- In some instances, a copayment may be required.
- If you qualify, we'll cover the costs—including installation—of new energy-efficient appliances.

[Apply Now > ↗](#)

Already applied?  
[Check Your Enrollment Status > ↗](#)



### Does Your Household Qualify?

To be eligible for the program, you must meet the qualifications:

- Be a homeowner or renter who receives electric services through a residential meter
- Have an active SCE service account
- Meet the program eligibility requirements, including the installation requirements
- Meet either of the qualifications listed below

- **Outbound Calls** —SCE continued to leverage CARE's High Usage customers whose usage was identified as exceeding 400% to 600% (or more) above the baseline. In July, the ESA Program referred approximately 40 of these customers to SCE's contractors as leads to enroll these households into the ESA Program and provide energy-saving services.

ESA contractors can use these leads to build their pipeline for customer enrollments, whether the customers prefer to enroll through the virtual program or a face-to-face appointment.

- **Inbound Calls** — Customers who call SCE's customer service center are informed of and referred to the ESA Program. Customers are assigned to a

contractor in their service territory. The ESA contractor will then follow up on the lead and contact the customer to assess eligibility and enrollment in the ESA Program.

However, the ESA program will move to a waitlist for interested customers for the remaining months in 2022 due to program ramp-down activities and the limited budget. When customers call SCE's customer service center, they will be informed that participation in the ESA program is currently waitlisted due to limited funding. Interested customers may provide their information and they may be contacted for enrollment and assessment scheduling should funding become available. In the month of July, SCE received approximately 1,860 ESA related calls from interested customers that were placed on the waitlist. As funding allowed in the month of July, about 610 waitlist leads were assigned to a contractor to follow up on the lead and contact the customer to assess eligibility and enrollment in the ESA Program.

- **Live CARE Call Campaign** — SCE has been meeting with the other statewide IOUs to simultaneously conduct a coordinated six-month outbound call pilot for “attempted but failed” Post-Enrollment Verification (PEV) households. These meetings have allowed the IOUs to discuss operational workflows and reporting requirements. The Outbound PEV Pilot launched on June 1st.

### **Community Outreach & Engagement**

ESA Program contractors participate in a variety of community events to interact with customers and inform them about the ESA program and other low-income programs available to them. These events help increase ESA enrollments, and ESA contractors will also assist customers in completing the enrollment process during the events. The ESA Program and its contractors did not attend any in-person events in the month of July.

SCE's Income Qualified Programs (IQP) and Foodservice Technology Center (FTC)<sup>5</sup> groups are continuing to partner with the West San Gabriel Valley Boys and Girls Club to which SCE had provided over 1000 meals to prevent food waste and help families who are experiencing food scarcity. In addition to providing meals, IQP informational flyers were provided to potential income-qualified program participants.

### **CBO Activities**

Refer to CARE *Sections 2.2.1* and *2.2.2*.

### **Multicultural Outreach**

No activity this month.

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<sup>5</sup> FTC conducts energy-efficiency studies and demonstrations related to commercial foodservice equipment and technologies for restaurants and foodservice facilities.

### **Other Customer Engagement Efforts**

No activity this month.



## **Managing Energy Use**

SCE's contractors' Program Representatives continue to review the ESA Program Customer Energy Education and Resource Guide with each program enrollee at the time of in-home or virtual enrollment. This Energy Education focuses on no-cost actions that low-income customers can take to save energy and reduce their bills. Included in this education is instruction on how to sign up for My Account, which provides them with additional time- and money-saving tools and opportunities to participate in residential energy efficiency rebate programs. ESA Program Representatives also encourage customers to visit the Home Energy Advisor on [sce.com](http://sce.com), which is a free online survey that provides customers with customized savings recommendations.

### **Services to Reduce Energy Bill**

The ESA program training and energy education materials were updated to include information on new programs such as the Arrearage Management Plan (AMP) and other assistance programs. Updated assistance program brochures have been made available to ESA contractors to utilize in their enrollment activities. ESA contractors encourage customers to visit <https://www.sce.com/residential/assistance> to learn about all the programs that SCE has available to assist them with most financial obstacles they may be facing. ESA contractors act as a communication channel to customers, informing them of the benefits and resources available through SCE, state, and local programs.

**Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What were the results in terms of new enrollments?**

Currently, SCE does not have any projects to leverage with the California Department of Community Services & Development (CSD). Even with changes in measure eligibility and feasibility, no projects have been identified for reimbursement.

### **Workforce Education & Training (WE&T)**

**Please summarize efforts to improve and expand ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.**

SCE contracts with various local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA program services. Many of the organizations are located in low-income and disadvantaged communities.

In July 2022, approximately 838 individuals from these organizations are working in support of SCE's ESA Program.

As of July 31, 2022, SCE has approximately 158 active Program Representatives supporting virtual (not in-person) enrollment and assessment activities.

The CBT Learning System (CBT L/S) continues to remain available for ESA Program Service Providers and their respective staff to take free online training. There are 65 courses currently available in both English and Spanish.

In July 2022, there were approximately 313 users of the system. A total of 11 courses were completed, accounting for approximately 4.22 hours of learning.

Due to low usage, the CBT Learning system will be sunset at the expiration of the current contract on December 12, 2022.

## **Studies and Pilots**

### **ESA Program Studies**

#### **2022 Low Income Needs Assessment (LINA) Study**

The statewide Low Income Needs Assessment is a statewide study project-managed by SCE. The contractor hired to conduct the study is Evergreen Economics. The objective of the 2022 Needs Assessment is to better understand the needs of low-income renters. The research plan was vetted with stakeholders and finalized in March 2021. A market characterization was conducted based on current data collected by the Residential Appliance Saturation Survey (RASS) and census data. Interviews with CBOs and contractors were conducted, the data collection sampling plan was finalized, and data collection instruments have been developed. Study focus has been on completing surveys with 1200 income-qualified renters living in both single-family and multifamily housing. The data collection has been completed and the consultant is conducting additional analyses and drafting the report. A draft report is expected to be complete in September 2022. The public workshop on the draft findings and report is expected to be held in conjunction with the LIOB LINA subcommittee meeting in October 2022. The project is on track to be completed in December 2022.

#### **ESA/CARE Categorical Study**

The statewide Categorical Study will examine the relative alignment of the means-tested programs currently used as proxies for low income to enable enrollment in ESA, CARE and FERA. The study will also examine other programs and the potential of the programs to facilitate automatic enrollment in the income qualified programs. SDG&E is the contract manager for the study. During January and February of 2022, the scope of work was discussed and vetted with the study working group. The work scope has been finalized and the Request for Proposals (RFP) were released to potential bidders. The proposal review process completed in April 2022. Evergreen Economics has been selected as the research consultant. A public workshop on the draft research plan is expected to be held during Q3.

#### **ESA Multifamily CAM Process Evaluation**

The ESA MF CAM Process Evaluation is a statewide evaluation contract managed by PG&E. The study commenced in July 2021 and is being conducted by Resource Innovations, Inc. The objectives of the study include: (1) assess the

relative effectiveness of the IOU's MF CAM outreach and implementation strategies; (2) identify what data currently exists and may be needed to facilitate a reliable evaluation of program impacts; and (3) inform future program designs targeting the low-income MF customer segment. The research plan was finalized following input received after the public workshop conducted during September 2021. Program materials have been reviewed, and process flow diagrams, logic models, and an interim memo have been developed. In February 2022, a second public workshop was conducted to solicit stakeholder feedback on the interim memo. The consultant developed and mailed surveys for tenants and property managers / owners associated with the treated properties. The study is expected to be completed in September 2022.

### **ESA BE Program Pilots**

#### **ESA Pilot Plus and Pilot Deep**

Competitive Solicitations currently in progress. No activities to report until program is open to participation in Q4 2022.

#### **ESA Building Electrification (BE) Pilot**

Competitive Solicitations currently in progress. No activities to report until program is open to participation in Q4 2022.

#### **ESA Clean Energy Homes (CEH) Pilot**

Competitive Solicitations currently in progress. No activities to report until program is open to participation in Q4 2022.

## CARE EXECUTIVE SUMMARY

The CARE program is a low-income energy rate program that provides a monthly discount to qualifying households in SCE's service territory. To qualify for CARE, household income must be at or below the 200% Federal Poverty Guidelines. Through CARE, customers can save 30%-35% a month on their electric bill. Income-qualified customers include residential single-family households, customers in sub-metered residential facilities, nonprofit group living facilities, agricultural employee housing facilities, and migrant housing farm workers.

Regarding SCE's current Disproportionate Stratified Random Sampling (DSRS) modeling approach, the Income Qualified Program (IQP) will continue to use the DSRS framework to capture more of those customers who are more likely to fail the CARE and FERA eligibility verification. Due to this, IQP shall sample a greater share of customers residing in "high-income" areas as well as those who have been enrolled in either program for only a short period of time. More specifically, customers living in areas where the proportion of households with incomes that are 200% of the Federal Poverty Level (FPL) and below is lower than the overall median level of this measure for the entire low-income population will be oversampled 1.5 times relative to customers who reside in areas where the proportion of households with incomes of 200% FPL and below is at or above the median of the same poverty measure. Additionally, customers who have been enrolled in either CARE or FERA for two years or less will also be oversampled 1.5 times relative to customers who have been with either low-income program for more than two years.

### CARE Program Summary

**Please provide CARE Program summary costs.**

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of 2022 Budget Spent
Outreach	\$3,724,630	\$2,251,530	60%
Processing / Certification Re-certification	\$1,530,979	\$654,635	43%
Post Enrollment Verification	\$483,467	\$363,463	75%
IT Programming	\$570,000	\$18,818	3%
Pilots	\$-	\$-	0%
CHANGES Program	\$525,000	\$247,937	47%
Studies	\$36,000	\$56,789	158%
Regulatory Compliance	\$478,809	\$180,844	38%
General Administration	\$1,337,746	\$718,345	54%
CPUC Energy Division	\$135,625	\$92,616	68%
Total Expenses	<b>\$8,822,256</b>	<b>\$4,584,977</b>	52%
Subsidies and Benefits	<b>\$404,343,437</b>	<b>\$344,194,395</b>	85%
Total Program Costs & Discounts	<b>\$413,165,693</b>	<b>\$348,779,372</b>	84%

**Provide the CARE Program enrollment rate to date.**

<b>CARE Enrollment</b>		
<b>Participants Enrolled</b>	<b>Eligible Participants<sup>6</sup></b>	<b>Enrollment Rate</b>
1,193,117	1,276,922	93%

### **Outreach**

**Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.**

The CARE and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and underpenetrated areas continue to be a priority. SCE's CARE/FERA programs partner with internal departments such as Local Public Affairs (LPA), Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, and Business Solutions. SCE also conducts external outreach efforts with various chambers, foundations, faith-based and community-based organizations in different activities that target SCE's hard-to-reach customer base.

SCE continues to provide all customers who contact SCE's Customer Contact Center (CCC) to request payment arrangements the opportunity to sign up for CARE/FERA immediately.

SCE marketing approach was to distinguish CARE and FERA customers by having noticeable differences in the campaign, understanding the demographics and target audience for each program, and tailoring the marketing to the specific groups. Currently, SCE is engaging customers in multiple channels to match the customer's preferred way to communicate, either via social media, text message campaigns, direct mail, email, sce.com, webinars, community-based organizations, and banner ads in applications.

### **Direct Marketing**

#### **Email & Direct Mail**

SCE targets customers that may be eligible for and benefit from income-qualified programs. CARE customers can receive an average of 30% off their bills. In July, approximately 183,700 emails were sent out for CARE

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<sup>6</sup> On February 14, 2022, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of SCE's CARE Eligible Participants for 2022, as reflected in filing A. 19-11-003, et al., Annual CARE Eligibility Estimates.

and approximately 172,900 direct mail pieces were sent to potential CARE applicants. See an illustration of a sample marketing piece below.

YOU COULD SAVE AN  
AVERAGE OF \$33 ON YOUR  
MONTHLY ENERGY BILL

«Date»

«Customer Name»  
«Mailing Address »  
«City, State Zip+4»  
«BAR CODE»

### Help for Couples and Households of Two or More

At Southern California Edison (SCE), we understand household expenses can add up quickly. That's why, last year, we helped customers save an average of \$33 a month on their electricity bills when they enrolled in the **California Alternate Rates for Energy (CARE)** program.<sup>1</sup> That's money that can be used toward other important things in life, such as saving for the future or sharing experiences with loved ones.

**Lower your electric bill by up to 30%.**

With CARE, you'll receive up to a 30% discount on your electric bill each month. Qualifying for CARE depends on household income and household size (see chart at right). Or, you may qualify if anyone in your household participates in one of the public assistance programs shown on the enclosed application.

**Applying is fast and simple.**

It takes just two minutes to complete and return the enclosed application in the postage-paid envelope provided. Or, if you prefer, apply online at [sce.com/care](https://sce.com/care).

Maximum Household Income Effective June 1, 2021	
Persons in Household	Total Combined Annual Income <sup>1</sup>
1 – 2	Up to \$34,840
3	Up to \$43,920
4	Up to \$53,000
5	Up to \$62,080
6	Up to \$71,160
7	Up to \$80,240
8	Up to \$89,320
Each additional person	\$9,080

<sup>1</sup> Current gross (before taxes) household income from all sources. Households of three or more persons with higher incomes that do not qualify for CARE, may qualify for the Family Electric Rate Assistance program.

**Did you know?**

SCE and the State of California offer more ways to save or receive bill assistance. The following programs may be beneficial to you.

**FERA**

Don't qualify for CARE? Our **Family Electric Rate Assistance (FERA)** program can help eligible households of three or more receive an 18% discount on electric bills. Apply for FERA at [sce.com/fera](https://sce.com/fera).

**AMP**

Customers enrolled in our CARE/FERA programs with qualifying past-due bills may be able to participate in our **Arrearage Management Plan (AMP)**. AMP will forgive **up to \$8,000** in eligible late payments. Apply for AMP at [sce.com/amp](https://sce.com/amp).

**Our Commitment to Customers**

SCE offers many cost-saving programs and payment-plan options that are secure, accessible, and easy to understand. Applying for programs does not affect the immigration status of you or anyone in your household. Learn more at [sce.com/findsupport](https://sce.com/findsupport).

**California Lifeline** is a state program that provides discounted home phone and cell phone services to eligible households. To see if you qualify, visit [californialifeline.com](https://californialifeline.com).

**California Emerging Technology Fund (CETF)** provides eligible households with low-cost internet and computers. Find out how at [everyoneon.org/getconnected](https://everyoneon.org/getconnected) or call 1-866-519-8655.

<sup>1</sup> Southern California Edison Companies (U338-E) Low Income Annual Report for Program Year 2020

Income qualified programs are funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. Programs are subject to change without notice. Terms and conditions apply.

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### **Internal Outreach**

SCE's CCC continues using various methods to directly enroll customers in the CARE program during incoming calls to the center. CARE is offered on all new customer turn-on requests and/or when a customer expresses a need for help with their bill or has expressed financial hardship. CARE representatives will first offer to take the enrollment over the phone or if requested by the customer, be directly transferred to the Interactive Voice Response (IVR) system. The IVR allows customers who prefer a self-service phone option to enroll. Additionally, if requested, the Customer Service Representative may alternately send a paper Rate Discount Application to the customer. These enrollment options provide customers with choices and maximizes their opportunity to enroll in the CARE program.

### **SCE.com Website**

SCE provides information on programs and services for income-eligible customers and those experiencing financial hardship. Customers can utilize self-service and enroll into various programs on [sce.com](http://sce.com). Customers may also find additional resources and assistance beyond SCE/IOU programs. SCE continually updates [sce.com/billhelp](http://sce.com/billhelp) and [sce.com/findsupport](http://sce.com/findsupport) to include information for SCE and non-SCE assistance programs. Landing pages include program descriptions and direct links to external organizations' websites for more information and/or enrollment. Assistance programs include, but are not limited to, the Low-Income Home Energy Assistance Program (LIHEAP); the CA COVID-19 Rental Assistance Program / Emergency Renters Assistance Program; California LifeLine; County 2-1-1; as well as low-cost solar options through GRID Alternatives. As required by the Joint Stipulation approved through the Income Qualified Programs Final Decision A.19-11-003, a web link and contact information for the California Emerging Technology Fund's (CETF) affordable broadband and computers offer has been updated on [sce.com/billhelp](http://sce.com/billhelp). To date, SCE has tracked 858 clicks on CETF's link which directs customers to [everyoneon.org/getconnected](http://everyoneon.org/getconnected)

An illustration of the Billing Assistance Programs page on [sce.com](http://sce.com) appears below.



Quick Services ▲

Your Home —

Demand Response

Rebates, Incentives & Saving Tips ▲

Help Paying Your Bill —

CARE/FERA Discounted Rates

One-Time Bill Assistance

Energy Savings Assistance Program

Medicaid Baseline Allowance

Home Efficiency Guide ▲

Electric Vehicles ▲

Generating Your Own Power ▲

Rates ▲

Energy Education Centers ▲

Your Business ▲

Customer Support ▲

Partners & Vendors ▲

Outage Center ▲

Safety ▲

Wildfire Safety ▲

## Bill Assistance Programs

[Home](#) > [Your Home](#) > [Help Paying Your Bill](#)



### Need Time to Pay Your Bill?

If you are having trouble paying your bill, we encourage you to learn more about our [long-term assistance options](#).

If you have lost your job recently or your income has changed, you may also qualify for a reduced energy rate through our [CARE or FERA programs](#).

### 12-month Payment Arrangements Plan

Residential customers with a past due balance may qualify for a 12-month repayment plan. Call us at [1-800-655-4555](#) for more information.

### On-going Bill Support

You may be eligible for a discount on your monthly bill through the California Alternate Rates for Energy (CARE) or Family Electric Rate Assistance (FERA) programs.

[Learn More >](#)

### 1-Time Assistance

Need a little extra help this month? The Energy Assistance Fund provides up to \$300 to eligible customers once a year. You can participate by applying for assistance or make a donation.

[Learn More >](#)

### Free Upgrades

We can help you save over time through the Energy Savings Assistance Program. If you're eligible, we'll cover the cost of efficient new appliances and installation.

[Learn More >](#)

### Energy Management Center

Manage your energy use with Smart products, programs and tools by visiting the Energy Management Center.

[Learn More >](#)

### Low Income Home Energy Assistance Program (LIHEAP)

LIHEAP is a federally funded program aimed to assist low-income households that pay a high portion of their income to meet their energy needs. LIHEAP is funded by the U.S. Department of Health and Human Services, Administration for Children and Families, Office of Community Services.

[Learn More >](#)

### COVID-19 Rent Relief

COVID-19 Rent Relief will help income-eligible households pay rent and utilities.

[Learn More >](#)

### Low-Cost Internet and Computers

You may be eligible for low-cost internet and computers.

Learn more at [everyoneon.org/getconnected](#) or call [\(866\) 519-8655](#).

### Experiencing Financial Hardship?

If you're a renter who has experienced financial hardship as a result of COVID-19 and meets income guidelines, you may be eligible for rent and utility bill assistance. Depending on where you live, you may apply to the program administered in your community.



SCE continues to improve communications with customers to increase awareness of all assistance programs.

### **Leveraging Current Partnerships**

SCE continues to leverage its network of community-based organizations (CBOs) and faith-based organizations (FBOs) to promote the CARE/FERA Programs. SCE instructed its network of agencies to promote the increase of customer outreach by way of email and telephone. This outreach includes educating customers on the number of ways to enroll in the CARE/FERA program, including utilizing SCE's website and the CCC whereby customers can instantly enroll in the programs and receive CARE/FERA discounts within the current bill cycle. SCE is making efforts to reach different segments of potential income-qualified customers and customers in need by working more extensively with CBOs. These CBOs may focus on segments such as refugees, veterans, religions, homeless prevention, family outreach and assistance, and food banks.

### **Capitation Fee Program**

The CARE/FERA Capitation Fee Program team is continuing its efforts to engage existing Capitation Agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, to enroll the hardest-to-reach customers. Because of these efforts, the Capitation Fee Program continues to show enrollments from agencies that were previously inactive. In 2022, SCE has begun recruiting dedicated FERA Capitation Agencies in order to bolster FERA enrollments.

SCE currently has 66 CARE/FERA Capitation Agencies which help income-qualified customers gain assistance through the CARE and FERA programs. In July capitation contractors and outbound calling efforts successfully enrolled 264 new customers in the CARE/FERA Program. Current and ongoing campaign strategies and efforts include:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including community-based virtual outreach events and fairs.

**Describe the efforts taken to reach and coordinate the CARE program with other related low-income programs to reach eligible customers.**

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF) program, an income-qualified program that helps residential households pay their electric bills. In July, 420 customers who received EAF grants were enrolled in CARE. EAF is funded through voluntary donations from SCE employees, shareholders, and customers. EAF partners with the United Way of Greater Los Angeles and 80+ community-based organizations to process EAF assistance requests and applications.

SCE utilizes social media such as Facebook and Instagram to promote EAF as well as inform customers on how to apply for grants.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, SoCalGas and certain water utilities. ESA participants are automatically enrolled in CARE each month. As described in this report, the CARE Program continuously makes efforts to integrate messaging with the ESA Program at outreach events, through communications, and through marketing campaigns that inform attendees about the ESA and CARE program available to qualifying customers.

## **Community Outreach & Engagement**

SCE increased its collaboration with Community Based Organizations (CBO). SCE shared information with CBOs which in turn shared it with their constituents. The resources include rates, wildfire and emergency preparedness, critical care backup battery, IQP (CARE/FERA/ESA), medical baseline, and COVID-19 assistance to low-income, senior, access and functional needs, tribal, multicultural, hard-to-reach, and high fire risk communities.

### **CARE Recertification Complaints**

#### **2.3.1 Report the number of customer complaints received (formal or informal, however, and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.**

In response to the COVID-19 State of Emergency and associated protections, all CARE and FERA recertifications and verifications had been halted. The protections ended on September 30, 2021, so recertifications were allowed to resume in October 2021. During the month of July, SCE received nineteen recertification complaints of which thirteen were resolved and closed. At the end of July, there were a total of six recertification complaints pending to be resolved.

## 2.4 Miscellaneous

CPUC Resolution M-4835 and D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by the California emergencies / events for a period of one year commencing from the date the Governor of California issued an emergency proclamation due to a disaster.

Per Resolution M-3835 and D.19-07-015, the following table shows a list of affected counties currently under emergency protections.

Date of Proclamation	Disaster Name	Affected County
10/21/2021	Alisal Fire	Santa Barbara
10/22/2021	French, Windy, and KNP Complex Fires	Kern and Tulare

### Recertification Extensions

SCE identified that our new SAP-based customer service system cannot initiate more than 4,500 recertification requests per day or risk potential system failures which would result in recertification requests not being mailed. To ensure all customers receive their recertification requests, the system will issue the first 4,500 requests and extend the due dates for the additional recertifications to a day that has a lower volume of requests. See the follow table for an example:

#### **Sample of Recertification Extension Methodology**

Current Recert Date	Batch Date (RECERT Date 90 days) 2021	Current Count of Records	Extra/Less than optimum (#4500)	RECERT date Move-to	Move Ahead Days	Remarks	Expected New count
1/7/2022	9-Oct	6784	-2284	1/10/2022	3	Move to 10-Jan	4500
1/8/2022	10-Oct	6475	-1975	1/11/2022	3	Move to 11-Jan	4500
1/9/2022	11-Oct	6162	-1662	1/17/2022	8	Move to 17-Jan	4500
1/10/2022	12-Oct	1464	3036	N/A	N/A	N/A	3748
1/11/2022	13-Oct	518	3982	N/A	N/A	N/A	2493

### CARE/FERA and CCAs

Western Community Energy (WCE), a Community Choice Aggregator (CCA), recently filed for bankruptcy and approximately 113,500 customers were transitioned back to SCE generation service. During the transition, a billing system issue resulted in accounts being incorrectly enrolled in or de-enrolled from the CARE and FERA programs. SCE has corrected these accounts and is working to ensure customers receive an accurate, updated bill.

SCE held a virtual townhall meeting to update WCE customers and answer their questions. A special Call Center phone number was implemented specifically for WCE customers which bypasses normal wait times and is staffed by trained representatives familiar with the WCE transition. Additionally, letters were mailed to all impacted customers explaining the transition. These letters included the special WCE phone number should the customers have additional questions.

In our commitment to continuous improvement, SCE has leveraged the lessons learned from the WCE transition and has developed new processes to mitigate the issues outlined above. These processes include technical enhancements to our customer service system, updated technical analytics, and the use of robotics for timely, mass corrections. As a result, SCE has been able to transition customers better to and from CCAs.

## **2.5 Pilots and Studies**

### **2.5.1 CARE Program Studies**

#### **2022 Low Income Needs Assessment (LINA) Study**

The statewide Low Income Needs Assessment is a statewide study project-managed by SCE. The contractor hired to conduct the study is Evergreen Economics. The objective of the 2022 Needs Assessment is to better understand the needs of low-income renters. In terms of status, the research plan was finalized in March 2021. Since then, a market characterization has been conducted based on current census data, interviews with CBOs and contractors were conducted, the data collection sampling plan was finalized, and data collection instruments have been developed. The project is on track to be completed by December 2022.

#### **ESA/CARE Categorical Study**

The statewide Categorical Study will examine the relative alignment of the means-tested programs currently used as proxies for low income to enable enrollment in ESA, CARE and FERA. The study will also examine other programs and the potential of the programs to facilitate automatic enrollment in the income qualified programs. SDG&E is the contract manager for the study. During January and February of 2022, the scope of work was discussed and vetted with the study working group. The work scope has been finalized and the Request for Proposals (RFP) were released to potential bidders. The proposal review process completed in April 2022. Evergreen Economics has been selected as the research consultant. A public workshop on the draft research plan is expected to be held during Q3.

#### **CARE CHANGES Evaluation**

The CHANGES program will have 2 evaluations during the program cycle. The CPUC's Customer Affairs division is leading the evaluation with assistance from Energy Division staff. PG&E is managing the contract on behalf of the four IOUs and the CPUC. The first evaluation work scope was distributed in November and the evaluation consultant was selected in December 2021. Opinion dynamics was selected to evaluate the project. During the first quarter the study team and the evaluator discussed potential adjustments to the submitted word scope prior to finalizing the full research plan.

### **2.5.2 CARE Program Pilot (Outbound PEV Pilot)**

SCE has been meeting with the other statewide IOUs to simultaneously conduct a coordinated six-month outbound call pilot for “attempted but failed” Post-Enrollment Verification (PEV) households. These meetings have allowed the IOUs to discuss operational workflows and reporting requirements. The Outbound PEV Pilot launched on June 1<sup>st</sup>. An SCE representative is calling customers who have submitted multiple incomplete verification documentation sets to inform them of what they need to complete the request and answer any questions the customer may have.

## **FERA EXECUTIVE SUMMARY**

### **FERA Program Summary**

The FERA program is a low-income energy rate program that provides a monthly discount to qualifying households in SCE's service territory. To qualify for FERA, households of three or more must have income above 200% of the Federal Poverty Guidelines and be at or below 250% of the Federal Poverty Guidelines. Through FERA, customers can save about 18% a month on their electric bill. Income qualified customers include residential single-family households and customers in sub-metered residential facilities.

The Income Qualified Program (IQP) will continue to use the Disproportionate Stratified Random Sampling (DSRS) framework to capture more customers who are more likely to fail the FERA eligibility verification. IQP shall sample a greater share of customers residing in "high income" areas as well as those who have been enrolled in either program for only a short period of time. More specifically, customers living in areas where the proportion of households having incomes of 200% of the Federal Poverty Level (FPL) and below is lower than the overall median level of this measure for the entire low-income population will be oversampled 1.5 times relative to customers who reside in areas where the proportion of households with incomes of 200% FPL and below is at or above the median of the same poverty measure. Additionally, customers who have been enrolled in FERA for two years or less will also be oversampled 1.5 times relative to customers who have been with either low-income program for more than two years.

**Please provide FERA Program summary costs.**

The following table provides the FERA budget ad expenses by category.<sup>7</sup>

<b>FERA Budget Categories</b>	<b>Authorized Budget</b>	<b>Expenses Year-to-Date</b>	<b>% of 2022 Budget Spent</b>
Outreach	\$665,695	\$501,354	75%
Processing / Certification Re-certification	\$382,745	\$17,281	5%
Post Enrollment Verification	\$120,867	\$9,161	8%
IT Programming	\$30,000	\$4,021	13%
Pilot(s)	\$-	\$-	0%
Studies	\$24,000	\$-	0%
Regulatory Compliance	\$15,445	\$-	0%
General Administration	\$43,153	\$7,304	17%
CPUC Energy Division	\$4,375	\$-	0%
<b>Total Expenses</b>	<b>\$1,286,280</b>	<b>\$539,120</b>	<b>42%</b>
<b>Subsidies and Benefits</b>	<b>\$28,746,536</b>	<b>\$5,928,852</b>	<b>21%</b>
<b>Total Program Costs &amp; Discounts</b>	<b>\$30,032,816</b>	<b>\$6,467,973</b>	<b>22%</b>

**Provide the FERA Program enrollment rate to date.**

<b>FERA Enrollment</b>		
<b>Participants Enrolled</b>	<b>Eligible Participants</b>	<b>Enrollment Rate</b>
24,791	221,674	11%

### **3.2 Outreach**

#### **3.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.**

The CARE and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and underpenetrated areas continue to be a priority. SCE's CARE/FERA programs partner with internal departments such as Local Public Affairs (LPA), Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, and Business Solutions. SCE also conducts external outreach efforts with

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<sup>7</sup> FERA budget reflects what was authorized in D.21-06-015 at 472, OP 1.

various chambers, foundations, faith-based and community-based organizations in different activities that target SCE's hard-to-reach customer base.

SCE continues to provide all customers who contact SCE's Customer Contact Center (CCC) to request payment arrangements the opportunity to sign up for CARE/FERA immediately.

SCE marketing effort to distinguish CARE and FERA customers by having noticeable differences in the campaign, understanding the demographics and target audience for each program, and tailoring the marketing to the specific groups. SCE is ramping up outreach activities to FERA customers to meet the 50% penetration goal by 2023<sup>8</sup>. This campaign will help target FERA customers in a different way than previous years. SCE will engage customers in multiple channels to fit the customers' preferred way to communicate via social media, text message campaigns, direct mail, email, sce.com, webinars, community-based organizations, and banner ads in applications. SCE will increase its digital communication and email methodology for efficient and effective marketing to grow FERA participation.


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<sup>8</sup> D.21-06-015, OP 24.




## Direct Marketing

SCE targets customers who may be eligible for and benefit from income qualified programs. FERA customers can receive an average of 18% off their bill. In July, approximately 139,800 emails were sent out for FERA and approximately 147,700 direct mail pieces sent to potential FERA applicants. See illustrations of the marketing pieces below.



«Date»

«Customer Name»  
«Mailing Address »  
«City, State Zip+4»  
«BAR CODE»



**YOU COULD SAVE AN  
AVERAGE OF \$48 ON YOUR  
MONTHLY ENERGY BILL**

### Help for Families and Households of Three or More

At Southern California Edison (SCE), we understand household expenses can add up quickly. That's why, last year, we helped customers save an average of \$48 a month on their electricity bills when they enrolled in the **Family Electric Rate Assistance (FERA)** program.<sup>1</sup> That's money that can be saved for the future or used for other household or family needs.

### Lower your electric bill by 18% every month.


Once enrolled in FERA, you'll receive a discount of 18% on each monthly bill. Qualifying for FERA depends on household income and household size (see chart at right).

### Applying is fast and simple.

It takes just two minutes to complete and return the enclosed application in the postage-paid envelope provided. Or, if you prefer, apply online at [sce.com/fera](https://sce.com/fera).

Persons in Household	Total Combined Annual Income <sup>1</sup>
1 – 2	Not eligible
3	\$43,921 - \$54,900
4	\$53,001 - \$66,250
5	\$62,081 - \$77,600
6	\$71,161 - \$88,950
7	\$80,241 - \$100,300
8	\$89,321 - \$111,650
Each additional person	\$9,080 - \$11,350

<sup>1</sup> Current gross (before taxes) household income from all sources. Households with lower incomes that do not qualify for FERA may qualify for the California Alternate Rates for Energy (CARE) program.



### Did you know?

SCE and the State of California offer more ways to save or receive bill assistance. The following programs may be beneficial to you.

### CARE

Our **California Alternate Rates for Energy (CARE)** program recognizes that everyday expenses affect some households more than others. CARE can help reduce energy bills for eligible customers by up to 30%. Apply for CARE at [sce.com/care](https://sce.com/care).

### AMP

Customers enrolled in our CARE/FERA programs with qualifying past-due bills may be able to participate in our **Arrearage Management Plan (AMP)**. AMP will forgive **up to \$8,000** in eligible late payments. Apply for AMP at [sce.com/amp](https://sce.com/amp).

### Our Commitment to Customers

SCE offers many cost-saving programs and payment-plan options that are secure, accessible, and easy to understand. Applying for programs does not affect the immigration status of you or anyone in your household. Learn more at [sce.com/findsupport](https://sce.com/findsupport).

### California Lifeline

is a state program that provides discounted home phone and cell phone services to eligible households. To see if you qualify, visit [californialifeline.com](https://californialifeline.com).

### California Emerging Technology Fund (CETF)

provides eligible households with low-cost internet and computers. Find out how at [everyoneon.org/getconnected](https://everyoneon.org/getconnected) or call 1-866-519-8655.

<sup>1</sup> Southern California Edison Companies (US38-E) Low Income Annual Report for Program Year 2020

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## **Community Outreach & Engagement**

SCE increased its collaboration with Community Based Organizations (CBOs). SCE shared information with CBOs which in turn shared it with their constituents. The resources include information regarding rates, wildfire and emergency preparedness, critical care backup battery, IQP (CARE/FERA/ESA), medical baseline, and COVID-19 assistance to low-income, senior, access and functional needs, tribal, multicultural, hard-to-reach, and high fire risk communities.

### **FERA Partners (Capitation Agencies)**

<b>Capitation Agencies</b>	
ESA Leads	N/A
FERA Enrollments	1
FERA Recertifications	N/A

### **3.3 FERA Recertification Complaints**

**3.3.1 Report the number of customer complaints received (formal or informal, however and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.**

There were no FERA recertification complaints for the month of July.

### **3.4 Pilots and Studies**

#### **3.4.1 FERA Program Studies**

**Categorical Study**

#### **3.4.2 FERA Program Pilot**

FERA currently has no program pilot underway.

## **APPENDIX A – ESA, CARE, AND FERA PROGRAM TABLES**

### **4.1 ESA Program Summary Expenses**

**ESA Program** - Table 1 - Main Program (SF, MH, MF In-Unit) Expenses

**ESA Program** - Table 1A – MF In-Unit, MF CAM, MFWB, Pilot(s) and CSD  
Leveraging Program Expenses

**ESA Program** - Table 2 - Program Expenses & Energy Savings by Measures Installed  
(SF, MH, MF In-Unit)

**ESA Program** - Table 2A - Program Expenses & Energy Savings by Measures Installed  
(CSD Leveraging)

**ESA Program** - Table 2B - Program Expenses & Energy Savings by Measures Installed  
(Multifamily Common Area Measures)

**ESA Program** – Table 2B-1 – Eligible Common Area Measures List

**ESA Program** - Table 2C - Pilot Plus and Pilot Deep Program Expenses & Energy  
Savings by Measures Installed

**ESA Program** - Table 2D – Pilot Program Expenses & Energy Savings by Measures  
Installed

**ESA Program** - Table 3A, 3B, 3C, 3D, & 3F - Average Bill Savings per Treated Home

**ESA Program** - Table 4A, 4B, 4C, & 4D – Homes/Buildings Treated

**ESA Program** - Table 5A, 5B, 5C, & 5D - Program Customer Summary

**ESA Program** - Table 6 - Expenditures for Pilots and Studies

**ESA Program** – Table 7 – Customer Segment Participation/Enrollments

**ESA Program** – Table 8 – Clean Energy Referral, Leveraging, and Coordination

**ESA Program** – Table 9 – Tribal Outreach

### **4.2 CARE Program Tables**

**CARE Program** - Table 1 - CARE Overall Program Expenses

**CARE Program** - Table 2 - CARE Enrollment, Recertification, Attrition, and  
Penetration

**CARE Program** - Table 3a & 3b - CARE Post-Enrollment Verification Results (Model  
& High Usage)

**CARE Program - Table 4 - Enrollment by County**

**CARE Program - Table 5 - Recertification Results**

**CARE Program - Table 6 - Capitation Contractors**

**CARE Program - Table 7 - Expenditures for Pilots and Studies**

**CARE Program - Table 8 - Disadvantage Communities Enrollment Rate**

**CARE Program - Table 8a - Top 10 Lowest Enrollment Rates**

#### **4.3 FERA Program Tables**

**FERA Program - Table 1 - FERA Overall Program Expenses**

**FERA Program - Table 2 - FERA Enrollment, Recertification, Attrition, and Penetration**

**FERA Program - Table 3a & 3b - FERA Post-Enrollment Verification Results (Model & High Usage)**

**FERA Program - Table 4 - Enrollment by County**

**FERA Program - Table 5 - Recertification Results**

**FERA Program - Table 6 - Capitation Contractors**

**Table 1: Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040 <sup>1</sup>**

<b>Reporting Month/Year – July 2022 [1]</b>			
1. Total Homes Eligible:		<b>1,322,388</b>	
2. Total Homes Visited in Aliso Canyon Territory:		<b>451,505</b>	
2a. “Go-Back” Homes:		<b>284,422</b>	
2b. First Touch Homes:		<b>167,083</b>	
3. Percent of treated homes prioritized due to “High Usage”:		<b>1.18%</b>	
4. Percent of treated “Multi-Family” units prioritized:		<b>38.00%</b>	
5. Percent of homes jointly treated by SCE and SoCalGas:		<b>54.99%</b>	
6. Average Per Home Savings for Homes Treated as a result of suspended program rules:		<b>452.77 kWh / 0.066 kW</b>	
7. Number of homes in the pipeline:		<b>157</b>	
8. Installed Measures by SoCalGas		9. Installed Measures by SCE	
HE Clothes Washers:	<b>N/A</b>	CFLs [2]:	<b>431,811</b>
Water Heater Blankets:	<b>N/A</b>	Fluorescent Torchieri Lamps:	<b>11,969</b>
Low Flow Showerheads	<b>N/A</b>	LED A-Lamps:	<b>1,952,612</b>
Water Heater Pipe Insulation:	<b>N/A</b>	LED Torchieri and LED Reflector Lamps:	<b>131,705</b>
Faucet Aerator:		Exterior Fixture	<b>1,054</b>
Thermostatic Shower Valve:	<b>N/A</b>	Tier 1 and Tier 2 Smart Power Strips:	<b>357,719</b>
Air Sealing/Envelope:	<b>N/A</b>	Energy Education	<b>357,808</b>
Attic Insulation:	<b>N/A</b>	Refrigerator Replacement:	<b>57,769</b>
Duct Testing & Sealing:	<b>N/A</b>	Freezer Replacement	<b>248</b>
Furnace Clean & Tune:	<b>N/A</b>	Room A/C Replacement:	<b>1,715</b>
		Evaporative Cooler Installation:	<b>37,713</b>
		Pool Pump Replacement:	<b>8,048</b>
		Central A/C & Heat Pump Replacement:	<b>11,225</b>
		Duct Test and Sealing	<b>10,418</b>
		Smart Thermostats	<b>915</b>
		Efficient Fan Control	<b>207</b>
		High Efficiency Clothes Washer	<b>23</b>
		Envelope Air Sealing	<b>3,008</b>
		Attic Insulation	<b>9</b>
		Tank and Pipe Insulation	<b>214</b>
		Other Hot Water	<b>1,514</b>
		Thermostatic Shower Valves Combined	<b>1</b>
		Thermostatic Shower Valve	<b>30</b>

<sup>1</sup> Table 1: Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040

Therms Saved:	<b>N/A</b>	kWh Saved:	<b>204,430,074</b>
		kW Saved:	<b>29,912</b>
Total Expenses:	<b>N/A</b>	Total Expenses:	<b>\$241,739,999</b>

Footnotes:

1. Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect Program-To-Date adjustments.
2. Includes exterior hard wired CFL fixtures.

**10. SCE and SoCalGas are to prioritize near-term electric and natural gas savings respectively.**

**a. Which measures have been identified as providing the highest near-term savings, and how are they being prioritized?**

SCE has identified refrigerator replacements and pool pump replacements as “Go Back” targets due to their large near term, and enduring long term, energy savings. SCE analyzed data from assessed homes that did not previously qualify for replacement of these measures to identify homes most likely to qualify for replacement of these two high impact and cost-effective measures.

**11. SCE and SoCalGas should target a minimum average energy savings increase of 10 percent in the affected region as compared to pre-emergency savings for the duration of the emergency time period.**

**a. Please provide your methodology for establishing pre-emergency baselines and comparing average energy savings achieved in the affected regions indicate and whether any automated measurement and verification tools are being utilized or considered.**

A pre-emergency baseline was established from the 2015 program year. The 2015 total kWh and kW savings in the affected region was divided by 12 to obtain an average monthly savings number of 704,000 kWh and 97kW. From this baseline, the monthly savings goal in the Aliso Canyon area will be approximately 774,000 kWh and 107 kW. The estimated monthly targets are based on previous metered consumption analysis of an average treated home.

SCE may validate the achieved savings using a bill comparison methodology as is consistently used for the ESA program for all IOUs. The pre- and post-treatment comparison of AMI consumption data for treated homes is based on the standard metered data-based measurement and verification protocols for measuring savings for ESA treated homes. The validation of achieved savings may use a combination of automated metered consumption and/or planned impact evaluation depending on the timing of data needs. The needed lag in metered consumption data analysis necessitates use of existing estimates for the required monthly reporting of program accomplishments.

**b. Please also discuss your progress in achieving the 10 percent savings increase.**

Since April 28, 2016, 76,881,005 kWh and 10,310 kW have been saved in the Aliso Canyon area, for an average of 20,078,872 kWh and 273 kW per month, which continues to exceed the 10 percent savings.

**12. SCE's and SoCalGas' suspension of the "3MM" and "Go-Back" rules should help capture significant savings of at least 4 and 3 percent respectively on average.**

**a. Please provide your methodology for calculating average kWh saved for homes made eligible through the aforementioned rule-suspensions and indicate whether any automated measurement and verification tools are being utilized or considered.**

SCE has determined 501 kWh per month baseline kWh usage of homes in the impacted area by averaging a sample of homes on CARE in Los Angeles, Orange, Riverside, San Bernardino, and Ventura counties, an area which approximates the impacted area. SCE will strive to attain 4% savings over this baseline, while still providing *all* eligible and feasible measures to qualified homes in the identified impacted area.

See response to #11a above regarding automated measurement and verification tools.

**13. SCE and SoCalGas should provide the treatment of the most energy-intensive single- and multi-family properties and target high energy using households first.**

**a. Please explain your strategy and progress identifying and targeting multi-family and high-usage homes.**

SCE continues to leverage information determined via the CARE High Usage Verification process to identify and target energy intensive single-family, multi-family and mobile home households in the impacted area. Letters are sent to customers with the name and contact phone number for their local-area ESA program contractor, allowing interested customers to receive program information and a more direct ESA enrollment. Approximately 2% of the homes treated in Aliso Canyon area are CARE high usage customers.

**14. SCE and SoCalGas are to leverage program offerings outside of the ESA Program portfolio that could also achieve energy savings (such as demand response or deployment of solar thermal water heaters).**

**a. Please discuss your strategy for encouraging customer participation in other demand response programs.**

The CSI Thermal program had low participation rates and no longer has funding. SCE has ceased marketing the program.

In addition, SCE's contractor's Program Representatives continue to review the ESA Program Customer Energy Education and Resource Guide with each program enrollee at time of in-home enrollment. This Energy Education focuses on no-cost actions these low income customers can take to save energy and reduce their bills. Included in this education is instruction on how to sign up for My Account, which provides them with additional time and money savings tools and opportunities to participate in residential energy efficiency rebate programs.



**Energy Savings Assistance Program Table - Summary Expenses**  
**Southern California Edison**  
**Through July 2022**

ESA Program:	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Main Program (SF and MH)	\$ 63,737,617		\$ 63,737,617	\$ 4,460,340		\$ 4,460,340	\$ 38,602,255		\$ 38,602,255	61%		61%
ESA Multifamily In-Unit	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
ESA Multifamily Common Area Measures	\$ 1,800,000		\$ 1,800,000	\$ 138,542		\$ 138,542	\$ 1,105,201		\$ 1,105,201	61%		61%
ESA Multifamily Whole Building	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
ESA Pilot Plus and Pilot Deep	\$ 3,884,864		\$ 3,884,864	\$ -		\$ -	\$ -		\$ -	0%		0%
Building Electrification Retrofit Pilot	\$ 4,068,483		\$ 4,068,483	\$ 5,955		\$ 5,955	\$ 13,747		\$ 13,747	0%		0%
Clean Energy Homes New Construction Pilot	\$ 1,810,000		\$ 1,810,000	\$ -		\$ -	\$ -		\$ -	0%		0%
CSD Leveraging	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
<b>ESA Program TOTAL</b>	<b>\$ 75,300,964</b>		<b>\$ 75,300,964</b>	<b>\$ 4,604,837</b>		<b>\$ 4,604,837</b>	<b>\$ 39,721,203</b>		<b>\$ 39,721,203</b>	<b>53%</b>		<b>53%</b>

**Energy Savings Assistance Program Table 1 - Main (SF, MH, MF In-Unit) Expenses  
Southern California Edison  
Through July 2022**

Appliances	Authorized Budget [1]			Current Month Expenses [3]			Year to Date Expenses			% of Budget Spent YTD		
ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Energy Efficiency	\$ 38,170,201		\$ 38,170,201									
AL 4702-E Approved Budget [2]	\$ 14,727,388		\$ 14,727,388									
Appliances				\$ 1,152,307		\$ 1,152,307	\$ 9,853,498		\$ 9,853,498			
Customer Enrollment				\$ 74,868		\$ 74,868	\$ 2,771,646		\$ 2,771,646			
Domestic Hot Water				\$ -		\$ -	\$ 5,733		\$ 5,733			
Enclosure				\$ -		\$ -	\$ 15,816		\$ 15,816			
HVAC				\$ 2,525,971		\$ 2,525,971	\$ 18,605,658		\$ 18,605,658			
In Home Education				\$ 21,525		\$ 21,525	\$ 816,625		\$ 816,625			
Lighting				\$ 20,789		\$ 20,789	\$ 942,851		\$ 942,851			
Miscellaneous [5]				\$ 79,725		\$ 79,725	\$ 2,761,659		\$ 2,761,659			
Pilot				\$ -		\$ -	\$ -		\$ -			
<b>Energy Efficiency TOTAL</b>	<b>\$ 52,897,589</b>		<b>\$ 52,897,589</b>	<b>\$ 3,875,184</b>		<b>\$ 3,875,184</b>	<b>\$ 35,773,485</b>		<b>\$ 35,773,485</b>	<b>68%</b>		<b>68%</b>
Training Center	\$ 600,650		\$ 600,650	\$ -		\$ -	\$ 33,775		\$ 33,775	6%		6%
Workforce Education and Training	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Inspections	\$ 1,677,406		\$ 1,677,406	\$ 69,171		\$ 69,171	\$ 656,887		\$ 656,887	39%		39%
Marketing and Outreach [4]	\$ 1,374,878		\$ 1,374,878	\$ 8,752		\$ 8,752	\$ (146,668)		\$ (146,668)	-11%		-11%
Studies	\$ 225,000		\$ 225,000	\$ 1,282		\$ 1,282	\$ 60,029		\$ 60,029	27%		27%
Regulatory Compliance	\$ 691,730		\$ 691,730	\$ 157,667		\$ 157,667	\$ 449,857		\$ 449,857	65%		65%
General Administration	\$ 6,218,785		\$ 6,218,785	\$ 337,726		\$ 337,726	\$ 1,735,199		\$ 1,735,199	28%		28%
CPUC Energy Division	\$ 51,579		\$ 51,579	\$ 10,558		\$ 10,558	\$ 39,693		\$ 39,693	77%		77%
SPOC	\$ 171,929		\$ 171,929	\$ 2,827		\$ 2,827	\$ 21,060		\$ 21,060	12%		12%
<b>TOTAL PROGRAM COSTS</b>	<b>\$ 63,737,617</b>		<b>\$ 63,737,617</b>	<b>\$ 4,460,340</b>		<b>\$ 4,460,340</b>	<b>\$ 38,602,255</b>		<b>\$ 38,602,255</b>	<b>61%</b>		<b>61%</b>
<b>Funded Outside of ESA Program Budget</b>												
Indirect Costs				\$ 76,999		\$ 76,999	\$ 597,817		\$ 597,817			
NGAT Costs												

[1] Reflects the authorized 2022 Program Year budget approved in CPUC Decision 21-06-015, June 13, 2021. Includes ESA Core budget only. BE Pilot budgets reflected in Table 1A.

[2] Reflects the budget approved in AL 4702-E, Jan 26, 2022.

[3] Financial data for Energy Efficiency total monthly and year-to-date expenses are obtained from EMAPS; financial data for Training Center, Inspections, Marketing & Outreach, Measurement & Evaluation Studies, Regulatory Compliance, General Administration, and CPUC Energy Division monthly and year-to-date expenses are obtained from SAP.

[4] Negative amounts reflect reversal of December 2021 accruals

[5] Includes contractor advance payments

[X] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles. (Yes or No ) If yes, please specify amount, date fund-shifting activity

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 1A - MF In-Unit, MF CAM, and MFWB Expenses**  
**Southern California Edison**  
**Through July 2022**

ESA Program (Multifamily):	Authorized Budget [1] [2]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Multifamily In-Unit	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
ESA Multifamily Common Area Measures	\$ 1,800,000		\$ 1,800,000	\$ 138,542		\$ 138,542	\$ 1,105,201		\$ 1,105,201	61%		61%
ESA Multifamily Whole Building	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
<b>ESA Program (Multifamily)TOTAL</b>	<b>\$ 1,800,000</b>		<b>\$ 1,800,000</b>	<b>\$ 138,542</b>		<b>\$ 138,542</b>	<b>\$ 1,105,201</b>		<b>\$ 1,105,201</b>	<b>61%</b>		<b>61%</b>

[1] Expenditures for MF In-Unit by end use is shown on ESA Summary Table.

[2] Expenditures for MF Common Area Measures by end use is shown on ESA Table 2B.

**Energy Savings Assistance Program Table 1A-1 - Pilot Plus and Pilot Deep Expenses**

	Authorized Budget [1]			Current Month Expenses [2]			Year to Date Expenses [2]			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Pilot Plus and Pilot Deep Program	\$ 3,884,864		\$ 3,884,864	\$ -		\$ -	\$ -		\$ -	0%		0%
<b>TOTAL</b>	<b>\$ 3,884,864</b>		<b>\$ 3,884,864</b>	<b>\$ -</b>		<b>\$ -</b>	<b>\$ -</b>		<b>\$ -</b>	<b>0%</b>		<b>0%</b>

[1] Expenditures for Pilot Plus and Pilot Deep by end use is shown on ESA Table 2C.

[2] Data will be reported once program is launched. Timing TBD.

**Energy Savings Assistance Program Table 1A-2 - Building Electrification Expenses**

	Authorized Budget [1]			Current Month Expenses [2]			Year to Date Expenses [2]			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Building Electrification Program	\$ 4,068,483		\$ 4,068,483	\$ 5,955	\$ -	\$ 5,955	\$ 13,747		\$ 13,747	0%		0%
<b>TOTAL</b>	<b>\$ 4,068,483</b>		<b>\$ 4,068,483</b>	<b>\$ 5,955</b>	<b>\$ -</b>	<b>\$ 5,955</b>	<b>\$ 13,747</b>		<b>\$ 13,747</b>	<b>0%</b>		<b>0%</b>

[1] Expenditures for Building Electrification by end use is shown on ESA Table 2D.

[2] Data will be reported once program is launched. Timing TBD.

**Energy Savings Assistance Program Table 1A-3 - Clean Energy Homes Expenses**

	Authorized Budget [1] [2]			Current Month Expenses [2]			Year to Date Expenses [2]			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Clean Energy Homes Program	\$ 1,810,000		\$ 1,810,000	\$ -	\$ -	\$ -	\$ -		\$ -	0%		0%
<b>TOTAL</b>	<b>\$ 1,810,000</b>		<b>\$ 1,810,000</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>		<b>\$ -</b>	<b>0%</b>		<b>0%</b>

[1] Expenditures for Clean Energy Homes by end use is shown on ESA Table 2D.

[2] Data will be reported once program is launched. Timing TBD.

**Energy Savings Assistance Program Table 1A-4 - Leveraging - CSD Expenses**

	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Program Leveraging - CSD	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
<b>TOTAL</b>	<b>\$ -</b>		<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>		<b>\$ -</b>	<b>0%</b>		<b>0%</b>

[1] Expenditures for CSD Leveraging by end use is shown on ESA Table 2A.

**NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.**





**Energy Savings Assistance CAM Program Table 2B-1, Eligible Common Area Measures List**  
**Southern California Edison**  
**Through July 2022**

Common Area Measures Category and Eligible Measures Title [1]	Effective Date	End Date[2]	Eligible Climate Zones [3]
<b>Appliances</b>			
Pool Pumps	10/1/2018	6/30/2021	All
<b>Domestic Hot Water</b>			
<b>Envelope</b>			
<b>Enclosure</b>			
Air Sealing / Envelope [1]	10/1/2018	6/30/2021	All
Attic Insulation	10/1/2018	6/30/2021	All
<b>HVAC</b>			
Room A/C Replacement	10/1/2018	6/30/2021	10, 13, 14, 15, 16
Central A/C replacement	10/1/2018	6/30/2021	13, 14, 15
Heat Pump Replacement	10/1/2018	6/30/2021	13, 14, 15
Evaporative Cooler (Installation)	10/1/2018	6/30/2021	10, 13, 14, 15, 16
MF Smart Thermostat	10/1/2018	6/30/2021	10, 13, 14, 15, 16
<b>Lighting</b>			
MF Ext Parking Lot	1/1/2021	6/30/2021	All
MF Landscape Lighting	10/1/2018	6/30/2021	All
MF LED A-Lamp	10/1/2018	6/30/2021	All
MF LED Exit Sign	10/1/2018	6/30/2021	All
MF LED Exterior Fixture	10/1/2018	6/30/2021	All
MF LED Interior Fixture	10/1/2018	6/30/2021	All
MF LED PL-Lamps	10/1/2018	6/30/2021	All
MF LED Pool and Spa Lighting	10/1/2018	6/30/2021	All
MF LED Reflector Lamp	10/1/2018	6/30/2021	All
MF LED Torchiere Lamp	10/1/2018	6/30/2021	All
MF LED T5 UL Type A	8/17/2019	6/30/2021	All
MF LED T8 UL Type A	8/17/2019	6/30/2021	All
<b>Miscellaneous</b>			
Smart Power Strips - Tier 1	10/1/2018	6/30/2021	All
New - Smart Power Strips - Tier 2	10/1/2018	6/30/2021	All

Standard Notes (do not delete)

1. Measures list may change based on available information on both costs and benefits (including energy benefits as well as non-energy benefits) and may vary across climate zones. This is not a list of installed measures, it is a list of eligible measures.

**Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.**

2. Only complete if measure is canceled or discontinued

3. Defined as CEC California Building Climate Zones

[https://www.energy.ca.gov/maps/renewable/building\\_climate\\_zones.html](https://www.energy.ca.gov/maps/renewable/building_climate_zones.html)

Energy Savings Assistance Common Area Measures Program Table 2B  
Southern California Edison  
Through July 2022

Table 2B ESA Program - Multifamily Common Area Measures <sup>5</sup>								
Year-To-Date Completed & Expensed Installation								
ESA CAM Measures <sup>[1][6]</sup>	Units (of Measure such as "each")	Quantity Installed	Number of Units for Cap-kBTU <sub>h</sub> and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>								
Freezer	Each	-		-	-		\$ -	0.0%
High Efficiency Clothes Washer	Home	-		-	-		\$ -	0.0%
Refrigerators	Each	-		-	-		\$ -	0.0%
<b>Domestic Hot Water</b>								
Central Boiler	Cap-kBTU <sub>h</sub>	-		-	-		\$ -	0.0%
Faucet Aerator	Each	-		-	-		\$ -	0.0%
Pipe Insulation	Home	-		-	-		\$ -	0.0%
<b>Envelope</b>								
								0.0%
								0.0%
<b>HVAC</b>								
AC Tune-up	Cap-Tons	-		-	-		\$ -	0.0%
Central A/C Replacement	Home	5		1,136	0.17	-	\$ 45,327	4.1%
Duct Testing and Sealing	Home	5		-	-	-	\$ 2,600	0.2%
Furnace Replacement	Cap-kBTU <sub>h</sub>	-		-	-		\$ -	0.0%
HEAT Pump Split System	Cap-Tons	-		-	-		\$ -	0.0%
HEAT Pump Split System	Each	-		-	-		\$ -	0.0%
Heat Pump Replacement	Each	1		1,636	0.74		\$ 15,818	1.4%
Inspection	Each	8		-	-		\$ 1,680	0.2%
Programmable Thermostat	Each	-		-	-		\$ -	0.0%
Smart Thermostat	Each	29		7,928	-		\$ 7,000	0.6%
<b>Lighting</b>								
Exterior Parking Lot	Each	1,208		1,366,973	-		141,117	12.8%
LED A-Lamp	Each	525		120,006	2.38		\$ 5,595	0.5%
LED Exit Sign	Each	30		10,810	1.75		\$ 1,803	0.2%
Exterior LED Fixture	Each	3,773		199,787	-		\$ 496,688	44.9%
Interior LED Fixture	Fixture	3,065		68,950	8.01		\$ 341,051	30.9%
Exterior LED Lighting	Fixture	-		-	-		\$ -	0.0%
Exterior LED Lighting - Pool	Lamp	-		-	-		\$ -	0.0%
Interior LED Exit Sign	Fixture	-		-	-		\$ -	0.0%
Interior LED Lighting	KiloLumen	-		-	-		\$ -	0.0%
Interior LED Screw-In	Lamp	-		-	-		\$ -	0.0%
Interior TLED Type A Lamps	Lamp	-		-	-		\$ -	0.0%
Interior TLED Type C Lamps	Lamp	-		-	-		\$ -	0.0%
LED PL-Lamps	Each	636		48,629	0.50		\$ 6,799	0.6%
LED Pool and Spa Lighting	Each	3		2,628	-		\$ 1,449	0.1%
LED Reflector Lamp	Each	17		2,724	0.03		\$ 243	0.0%
LED T-Lamp	Each	1,952		96,063	1.59		\$ 18,801	1.7%
<b>Miscellaneous</b>								
Tier-2 Smart Power Strip	Each	-		-	-		\$ -	0.0%
Pool Pumps	Home	2		18,478	0.77		\$ 6,757	0.6%
Variable Speed Pool Pump	Each	-		-	-		\$ -	0.0%
<b>MF CAM Enrollment Fees</b>								
Enrollment Fees	Homes	30		-	-		\$ 12,473	1.1%
<b>Ancillary Services</b>								
Audit		-		-	-		\$ -	0.0%
Total		11,289		1,945,747	15.93		\$ 1,105,201	

Multifamily Properties Treated	Number
Total Number of Multifamily Properties Treated <sup>2</sup>	37
Subtotal of Master-metered Multifamily Properties Treated	3
Total Number of Multifamily Tenant Units w/in Properties Treated <sup>4</sup>	38
Total Number of buildings w/in Properties Treated	37

ESA Program - Multifamily Comm	Year to Date Expenses			<<Includes measures costs
	Electric	Gas	Total	
Administration			\$ -	
Direct Implementation (Non-Incentive)			\$ -	
Direct Implementation	\$ 1,105,201		\$ 1,105,201	
TOTAL MF CAM COSTS	\$ 1,105,201	\$ -	\$ 1,105,201	

1. Measures are customized by each IOU, see 'Table 2B-1, Eligible Measures List'. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.

2. Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.

3. Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number

4. Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.

5. Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022, modified by D.17-12-009,

6. Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.

7. All savings are calculated based on SCE or Statewide Work Papers, or proxy values from most recent ESA Program Impact Evaluation for

8. MF lighting also includes occupancy sensors.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD



**Energy Savings Assistance Program Table 2C Pilot Plus and Pilot Deep**  
**Southern California Edison**  
**Through July 2022**

ESA Program - Pilot Plus [1]								ESA Program - Pilot Deep [1]							
Measures	Units	Year-To-Date Completed & Expensed Installation						Measures	Units	Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure			Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>								<b>Appliances</b>							
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
<b>Domestic Hot Water</b>								<b>Domestic Hot Water</b>							
	Home	-	-	-		\$ -	0.0%		Home	-	-	-		\$ -	0.0%
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
<b>Enclosure</b>								<b>Enclosure</b>							
	Home	-	-	-		\$ -	0.0%		Home	-	-	-		\$ -	0.0%
	Home	-	-	-		\$ -	0.0%		Home	-	-	-		\$ -	0.0%
	Home	-	-	-		\$ -	0.0%		Home	-	-	-		\$ -	0.0%
<b>HVAC</b>								<b>HVAC</b>							
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
	Home	-	-	-		\$ -	0.0%		Home	-	-	-		\$ -	0.0%
	Home	-	-	-		\$ -	0.0%		Home	-	-	-		\$ -	0.0%
	Home	-	-	-		\$ -	0.0%		Home	-	-	-		\$ -	0.0%
<b>Maintenance</b>								<b>Maintenance</b>							
	Home	-	-	-		\$ -	0.0%		Home	-	-	-		\$ -	0.0%
	Home	-	-	-		\$ -	0.0%		Home	-	-	-		\$ -	0.0%
<b>Lighting</b>								<b>Lighting</b>							
	Each					\$ -	0.0%		Each					\$ -	0.0%
	Each					\$ -	0.0%		Each					\$ -	0.0%
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
<b>Miscellaneous</b>								<b>Miscellaneous</b>							
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
	Each	-	-	-		\$ -	0.0%		Each	-	-	-		\$ -	0.0%
<b>Customer Enrollment</b>								<b>Customer Enrollment</b>							
ESA Outreach & Assessment	Home	-				\$ -	0.0%	ESA Outreach & Assessment	Home	-				\$ -	0.0%
ESA In-Home Energy Education	Home	-				\$ -	0.0%	ESA In-Home Energy Education	Home	-				\$ -	0.0%
<b>Total Savings/Expenditures</b>			-	-		\$ -	0.0%	<b>Total Savings/Expenditures</b>			-	-		\$ -	0.0%
<b>Households Treated</b>	<b>Total</b>							<b>Households Treated</b>	<b>Total</b>						
- Single Family Households Treated	Home							- Single Family Households Treated	Home						
- Mobile Homes Treated	Home							- Mobile Homes Treated	Home						
<b>Total Number of Households Treated</b>	Home							<b>Total Number of Households Treated</b>	Home						

[1] Data will be reported once program is launched. Timing TBD.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may

Note: IOUs - If there are new measures that are approved through the ESA Working Group, mark in column A as such to indicate that it is a new measure.

**Energy Savings Assistance Program Table 2D Pilots**  
**Southern California Edison**  
**Through July 2022**

Measures	Units	ESA Program - Building Electrification Retrofit Pilot [1]					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
<b>Domestic Hot Water</b>							
	Home	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
<b>Enclosure</b>							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
<b>HVAC</b>							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
<b>Maintenance</b>							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
<b>Lighting</b>							
	Each					\$ -	0.0%
	Each					\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
<b>Miscellaneous</b>							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
<b>Customer Enrollment</b>							
ESA Outreach & Assessment	Home	-				\$ -	0.0%
ESA In-Home Energy Education	Home	-				\$ -	0.0%
<b>Total Savings/Expenditures</b>			-	-	-	\$ -	0.0%
<b>Households Treated</b>	<b>Total</b>						
- Single Family Households Treated	Home						
- Mobile Homes Treated	Home						
<b>Total Number of Households Treated</b>	Home						

Measures	Units	ESA Program - Clean Energy Homes New Construction Pil					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
<b>Domestic Hot Water</b>							
	Home	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
<b>Enclosure</b>							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
<b>HVAC</b>							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
<b>Maintenance</b>							
	Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%
<b>Lighting</b>							
	Each					\$ -	0.0%
	Each					\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
<b>Miscellaneous</b>							
	Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%
<b>Customer Enrollment</b>							
ESA Outreach & Assessment	Home	-				\$ -	0.0%
ESA In-Home Energy Education	Home	-				\$ -	0.0%
<b>Total Savings/Expenditures</b>			-	-	-	\$ -	0.0%
<b>Households Treated</b>	<b>Total</b>						
- Single Family Households Treated	Home						
- Mobile Homes Treated	Home						
<b>Total Number of Households Treated</b>	Home						

[1] Data will be reported once program is launched. Timing TBD.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Tables 3A-F - Energy Savings and Average Bill  
Savings per Treated Home/Common Area  
Southern California Edison  
Through July 2022**

<b>Table 3A, ESA Program (SF, MH, MF In-Unit)</b>	
Annual kWh Savings	14,726,804
Annual Therm Savings	
Lifecycle kWh Savings	127,029,175
Lifecycle Therm Savings	
Current kWh Rate	\$ 0.14
Current Therm Rate	
Average 1st Year Bill Savings / Treated households	\$ 62
Average Lifecycle Bill Savings / Treated Household	\$ 533

<b>Table 3B, ESA Program - CSD Leveraging</b>	
Annual kWh Savings	-
Annual Therm Savings	
Lifecycle kWh Savings	-
Lifecycle Therm Savings	
Current kWh Rate	\$ -
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Households	\$ -
Average Lifecycle Bill Savings / Treated Household	\$ -

<b>Table 3C, ESA Program - Multifamily Common Area</b>	
Annual kWh Savings	1,945,747
Annual Therm Savings	
Lifecycle kWh Savings	5,422,587
Lifecycle Therm Savings	
Current kWh Rate	\$ 0.14
Current Therm Rate	
Average 1st Year Bill Savings / Treated Property	\$ 5,409
Average Lifecycle Bill Savings / Treated Property	\$ 15,075

<b>Table 3D, ESA Program - Pilot Plus [2]</b>	
Annual kWh Savings	-
Annual Therm Savings	
Lifecycle kWh Savings	-
Lifecycle Therm Savings	
Current kWh Rate	\$ -
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

<b>Table 3E, ESA Program - Pilot Deep [2]</b>	
Annual kWh Savings	-
Annual Therm Savings	
Lifecycle kWh Savings	-
Lifecycle Therm Savings	
Current kWh Rate	\$ -
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

<b>Table 3F, Summary - ESA Program (SF, MH, MF In-Unit)/CSD Leveraging/MF CAM/Pilot Plus and Pilot Deep [1]</b>	
Annual kWh Savings	16,672,551
Annual Therm Savings	
Lifecycle kWh Savings	132,451,762
Lifecycle Therm Savings	
Current kWh Rate	\$ 0.14
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Households	\$ 5,471
Average Lifecycle Bill Savings / Treated Households	\$ 15,608

[1] Summary is the sum of ESA Program + CSD Leveraging + MF CAM + Pilot Plus + Pilot Deep  
[2] Data will be reported once program is launched. Timing TBD.

**Energy Savings Assistance Program Table 4 - Homes/Buildings Treated  
Southern California Edison  
Through July 2022**

Table 4A, ESA Program (SF, MH, MF In-Unit)						
County	Eligible Households			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Fresno	0	633	633	0	0	0
Imperial	282	0	282	0	0	0
Inyo	1,362	9	1,371	0	0	0
Kern	17,886	13,428	31,314	936	1	937
Kings	7,611	0	7,611	282	0	282
Los Angeles	2,884	501,121	504,005	141	13,899	14,040
Madera	0	2	2	0	0	0
Mono	2,292	0	2,292	0	0	0
Orange	0	200,645	200,645	0	3,607	3,607
Riverside	79,988	83,702	163,690	797	3,985	4,782
San Bernardino	43,828	193,062	236,890	894	6,325	7,219
San Diego	1	0	1	0	0	0
Santa Barbara	0	14,824	14,824	0	7	7
Tulare	37,874	12,323	50,197	856	272	1,128
Ventura	2,452	60,710	63,162	52	1,073	1,125
<b>Total</b>	<b>196,460</b>	<b>1,080,459</b>	<b>1,276,919</b>	<b>3,958</b>	<b>29,169</b>	<b>33,127</b>

Table 4B, ESA Program - CSD Leveraging						
County				Households Treated YTD		
				Rural	Urban	Total
						0
						0
<b>Total</b>				<b>0</b>	<b>0</b>	<b>0</b>

Table 4C, ESA Program - Multifamily Common Area						
County	Eligible Properties [2]			Properties Treated YTD		
				Rural [1]	Urban	Total
Fresno				0	0	0
Imperial				0	0	0
Inyo				0	0	0
Kern				0	0	0
Kings				3	0	3
Los Angeles				0	5	5
Madera				0	0	0
Mono				0	0	0
Orange				0	2	2
Riverside				3	3	6
San Bernardino				9	7	16
San Diego				0	0	0
Santa Barbara				0	0	0
Tulare				5	0	5
Ventura				0	0	0
<b>Total</b>				<b>20</b>	<b>17</b>	<b>37</b>

Table 4D, ESA Program - Pilot Plus and Pilot Deep [3]						
County	Eligible Households			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
<b>Total</b>					<b>0</b>	<b>0</b>

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.

[2] Do not currently have Eligible Properties for ESA CAM.

[3] Data will be reported once program is launched. Timing TBD.

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior

**Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary**  
**Southern California Edison**  
**Through July 2022**

Table 5A, ESA Program (SF,MH, MF In-Unit)																	
Month	# of Household Treated by	Gas & Electric			Gas Only			# of Household Treated by	Electric Only			Total					
		(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)		# of Household Treated by	(Annual)				
		Therm	kWh	kW		Therm	kWh			kW	Therm		kWh	kW	Therm	kWh	kW
January								4,047		1,607,903	249	4,047		1,607,903	249		
February								10,671		4,631,650	709	10,671		4,631,650	709		
March								17,021		7,264,409	1,113	17,021		7,264,409	1,113		
April								22,430		9,501,997	1,447	22,430		9,501,997	1,447		
May								28,054		11,743,574	1,784	28,054		11,743,574	1,784		
June								32,029		13,753,754	2,084	32,029		13,753,754	2,084		
July								33,127		14,726,804	2,218	33,127		14,726,804	2,218		
August													-	-	-		
September													-	-	-		
October													-	-	-		
November													-	-	-		
December													-	-	-		
YTD	-	-	-	-	-	-	-	33,127		14,726,804	2,218	33,127		14,726,804	2,218		

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - CSD Leveraging																
Month	# of Household Treated by Month	Gas & Electric			Gas Only				Electric Only				Total			
		(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									-		-	-				
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5C, ESA Program - Multifamily Common Area																
Month	Gas & Electric			Gas Only			Electric Only			Total						
	# of Properties Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)		# of Properties Treated by Month	(Annual)					
		Therm	kWh		kW	Therm		kWh	kW		Therm	kWh	kW	Therm	kWh	kW
January								2		3,368	0.1	2		3,368	0.1	
February								3		7,228	0.3	3		7,228	0.3	
March								14		863,370	6.8	14		863,370	6.8	
April								17		1,107,706	8.6	17		1,107,706	8.6	
May								22		1,585,350	9.9	22		1,585,350	9.9	
June								26		1,675,660	10.3	26		1,675,660	10.3	
July								37		1,945,747	15.9	37		1,945,747	15.9	
August														-	-	
September														-	-	
October														-	-	
November														-	-	
December														-	-	
YTD	-	-	-	-	-	-	-	-	37		1,945,747	15.9	37		1,945,747	15.9

Table 5D, ESA Program - Pilot Plus and Pilot Deep [1]																
Month	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January																
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	-	-	-	-	-	-	-	-	-			-	-		-	-

[1] Data will be reported once program is launched. Timing TBD.

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies**  
**Southern California Edison**  
**Through July 2022**

	Authorized 2021-26 Funding [1]			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses [2]			% of Budget Expended		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
<b>Pilots [7]</b>															
	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
<b>Total Pilots</b>	\$ -		\$ -			\$ -			\$ -			\$ -	0%		0%
<b>Studies</b>															
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [3]	\$ 75,000		\$ 75,000	\$ -		\$ -	\$ 43,080		\$ 43,080	\$ 69,181		\$ 69,181	92%		92%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	\$ 75,000		\$ 75,000	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$ 75,000		\$ 75,000	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Joint IOU - Statewide CARE-ESA Categorical Study [4]	\$ 22,500		\$ 22,500	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Load Impact Evaluation Study	\$ 450,000		\$ 450,000	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Equity Criteria and Non Energy Benefits Evaluation (NEB's)	\$ 150,000		\$ 150,000	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Rapid Feedback Research and Analysis [5]	\$ 155,000		\$ 155,000	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Joint IOU - Multifamily CAM Process Evaluation [6]	\$ 90,000		\$ 90,000	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Joint IOU - Process Evaluation Studies (1-4 Studies)			\$ -	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Process Evaluation Studies (1-4 Studies)	\$ 150,000		\$ 150,000	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Discretionary [5]	\$ 300,000		\$ 300,000	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
<b>Total Studies</b>	\$ 1,542,500		\$ 1,542,500	\$ -		\$ -	\$ 43,080		\$ 43,080	\$ 69,181		\$ 69,181	4%		4%

[1] Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding amounts listed reflect SCE's 30% allocation among the IOUs. Final authorized budgets may be adjusted by the ESA/CARE Studies Working Group per D.21-06-015.

[2] Some studies cover multiple cycles. Hence this column total reflects the total study spending (as opposed to cycle spending)

[3] Advice letter approved Joint Utilities' 2022 LINA Study for \$500,000. SCE holds the statewide contract for this co-funded study. This report includes ONLY SCE portion of the totals. SCE is cross-billing the other IOUs, but may currently hold more of the total project expense until bills are reconciled. SCE's 30% allocation is \$150,000, funded 50/50 via the ESA and CARE budgets. The 2022 LINA commenced in January 2021. The Joint Utilities would carry over committed, unspent 2021 LINA funding forward to 2022 and until the study is completed.

[4] Authorized per D.21-06-015, the Categorical Study will be funded 50/50 via the ESA and CARE budgets.

[5] Authorized per D.21-06-015, for each IOU to use for IOU-specific studies as needed. Unused annual budget may be carried forward until the end of the cycle. SCE is using unspent funds from the "Rapid Feedback Research and Analysis" to fund the MF CAM Process Evaluation

[6] SCE is using unspent funds from the "Rapid Feedback Research and Analysis" to fund the MF CAM Process Evaluation. PG&E holds the statewide contract for this co-funded study. The study commenced in July 2021.

[7] Please see ESA Table 1A-1 through 1A-3 and Summary tab for Pilot activities

**Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.**

**Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions**  
**Southern California Edison**  
**Through July 2022**

ESA Main (SF, MH, MF in-unit)

Customer Segments	# of Households Eligible [1]	# of Households Treated [2]	Enrollment Rate = (C/B)	# of Households Contacted [3]	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measure) [4]	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
<b>Demographic</b>											
Housing Type											
SF	1,038,567	23,149	2.23%	10,010	231%		381.4	0.060			\$ 747
MH	112,319	2,029	1.81%	459	442%		372.0	0.053			\$ 748
MF In-Unit	413,248	7,949	1.92%	3,176	250%		303.2	0.044			\$ 401
Rent vs. Own											
Own	659,240	16,553	2.51%	6,769	245%		393.8	0.062			\$ 861
Rent	907,776	16,574	1.83%	6,876	241%		330.3	0.050			\$ 468
Previous	-	10,400		675	1541%		345.8	0.052			\$ 635
New Participant	27,051	22,727	84.02%	12,970	175%		369.5	0.058			\$ 678
Seniors	434,847	7,319	1.68%	2,880	254%		374.9	0.056			\$ 775
Veterans [5]	87,251										
Hard-to-Reach [6]		30,366		12,642	240%		360.6	0.056			\$ 670
Vulnerable [7]		19,302		8,117	238%		350.0	0.054			\$ 598
<b>Location</b>											
DAC		16,602		7,135	233%		343.8	0.053			\$ 532
Rural	196,460	5,340	2.72%	2,081	257%		443.2	0.069			\$ 1,405
Tribal [5]											
PSPS Zone		424		116	366%		431.6	0.069			\$ 648
Wildfire Zone		5,036		1,929	261%		409.2	0.065			\$ 723
Climate Zone 06	231,704	2,199	0.95%	945	233%		292.1	0.039			\$ 400
Climate Zone 08	370,921	8,681	2.34%	3,846	226%		292.4	0.043			\$ 359
Climate Zone 09	296,963	7,033	2.37%	2,900	243%		356.5	0.055			\$ 415
Climate Zone 10	337,471	9,259	2.74%	3,569	259%		392.1	0.066			\$ 553
Climate Zone 13	78,754	2,149	2.73%	908	237%		435.5	0.070			\$ 1,964
Climate Zone 14	163,299	2,186	1.34%	872	251%		497.0	0.071			\$ 1,880
Climate Zone 15	51,642	882	1.71%	284	311%		406.5	0.060			\$ 1,394
Climate Zone 16	36,079	738	2.05%	321	230%		399.2	0.063			\$ 555
CARB Communities [8]		5,875		2,796	210%		325.4	0.050			\$ 388
<b>Financial</b>											
CARE	1,276,922	19,867	1.56%	8,551	232%		369.6	0.057			\$ 725
FERA	221,674	233	0.11%	110	212%		389.0	0.062			\$ 766
Disconnected [9]											
Arrearages		15,456		6,786	228%		359.7	0.056			\$ 644
High Usage		106		52	204%		379.0	0.061			\$ 673
High Energy Burden [10]		119		49	243%		403.1	0.053			\$ 1,375
SEVI - Unknown		-		-			-	-			\$ -
SEVI - HIGH (73.74 to 97.19)		11,046		4,605	240%		344.1	0.053			\$ 581
SEVI - MEDIUM (55.81 to 73.73)		10,936		4,484	244%		362.5	0.055			\$ 674
SEVI - LOW (5.35 to 55.81)		10,989		4,493	245%		380.5	0.061			\$ 742
Affordability Ratio [11]		2,352		951	247%		394.7	0.064			\$ 964
<b>Health Condition</b>											
Medical Baseline		973		367	265%		416.7	0.067			\$ 1,012
Respiratory (Unknown) [12]		59		9	656%		278.2	0.046			\$ 449
Respiratory - High (75.71-99.9) [12]		10,930		4,640	236%		367.0	0.056			\$ 731
Respiratory - Med (53.5-75.7) [12]		11,168		4,598	243%		372.0	0.058			\$ 587
Respiratory -Low (.3-53.48) [12]		10,970		4,398	249%		347.5	0.054			\$ 678





FERA											
Disconnected											
Arrearages											
High Usage											
High Energy Burden											
SEVI											
Affordability Ratio											
Health Condition											
Medical Baseline											
Respiratory											
Disabled											

[1] ESA Pilot Plus/Deep program has not begun implementation.  
See above for footnotes

**Energy Savings Assistance Program Table - 8 Clean Energy Referral, Leveraging, and Coordination [1]  
Southern California Edison  
Through July 2022**

Partner	Brief Description of Effort	# of Referral	# of Leveraging [3]	# of Coordination Efforts	# of Leads	# of Enrollments
SASH [1]	Provides qualified low-income homeowners fixed, up front, capacity-based incentives to help offset the upfront cost of a solar electric system	207	0	NA	181	2
MASH [1]	Provides solar incentives on qualifying affordable housing multifamily dwellings. MASH is the low-income, multifamily component within the California Solar Initiative program.	0	0	NA	0	0
Medical Baseline	Provides eligible enrolled customers with an additional 16.5 kilowatt-hours (kWh) of electricity per day. Provided at the lowest baseline rate, this program helps offset the cost of operating the necessary medical equipment.	NA	NA	NA	6,062	6,062
CARE High Usage	Customers whose usage was identified as exceeding 400% to 600% (or more) above the baseline.	NA	NA	NA	231	57
Demand Response - SDP [2]	Residential and non-residential customers participate by allowing SCE to shut down their A/C for up to 6 hours a day during "Energy Events" called during periods of high electricity demand, or emergencies. SCE will supply and install a load control device on your home or central-A/C unit to remotely shut it off during energy events.	45	NA	0	NA	NA
Demand Response - Smart Energy Program (SEP) [2]	Eligible residential customers who own a qualifying Wi-Fi enabled smart thermostat may enroll. During an "energy event," SCE will notify the smart thermostat provider to temporarily adjust the temperature setting on the thermostat up to four degrees to limit A/C usage. Participating customers may qualify for a one-time \$75 incentive for enrolling and earn up to \$40 annually for participating between June 1 through September 30.	129	NA	1	NA	NA

Note to IOUs:

Leveraging activities would include when programs share resources to jointly support program delivery or administration.

While coordination refers more generally to program communication, collaboration, and alignment of activities to support individual program delivery.

[1] Fully subscribed for 2022. Leads are waitlisted until 2023.

[2] Data starts with 7/31/22 reporting.

[3] Sharing of lead list

**Energy Savings Assistance Program Table - 9 Tribal Outreach  
Southern California Edison  
Through July 2022**

OUTREACH STATUS	Quantity (Includes CARE, FERA, and ESA)	List of Participating Tribes
Tribes completed ESA Meet & Confer	7	Benton Paiute, Bishop Paiute, Timbisha Shoshone, Chemehuevi, CRIT, Morongo, Soboba
Tribes requested outreach materials or applications	0	
Tribes who have not accepted offer to Meet and Confer	5	Bridgeport Indian colony, Tule River <b>Stated residents are over income:</b> San Manuel, 29 Palms, Agua Caliente
Non-Federally Recognized Tribes who participated in Meet & Confer	N/A	
Tribes and Housing Authority sites involved in Focused Project/ESA	1	
Partnership offer on Tribal Lands	0	
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	0	
Housing Authority and TANF offices who participated in Meet and Confer	0	

**CARE Table 1 - CARE Program Expenses  
Southern California Edison  
Through July 2022**

CARE Program:	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Outreach	\$ 3,724,630	\$ -	\$ 3,724,630	\$ 123,887	\$ -	\$ 123,887	\$ 2,251,530	\$ -	\$ 2,251,530	60%	0%	60%
Processing / Certification Re-certification	\$ 1,530,979	\$ -	\$ 1,530,979	\$ 290,015	\$ -	\$ 290,015	\$ 654,635	\$ -	\$ 654,635	43%	0%	43%
Post Enrollment Verification	\$ 483,467	\$ -	\$ 483,467	\$ (25,237)	\$ -	\$ (25,237)	\$ 363,463	\$ -	\$ 363,463	75%	0%	75%
IT Programming	\$ 570,000	\$ -	\$ 570,000		\$ -	\$ -	\$ 18,818	\$ -	\$ 18,818	3%	0%	3%
Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
CHANGES Program	\$ 525,000	\$ -	\$ 525,000	\$ 70,107	\$ -	\$ 70,107	\$ 247,937	\$ -	\$ 247,937	47%	0%	47%
Studies	\$ 36,000	\$ -	\$ 36,000	\$ 19,344	\$ -	\$ 19,344	\$ 56,789	\$ -	\$ 56,789	158%	0%	158%
Regulatory Compliance	\$ 478,809	\$ -	\$ 478,809	\$ 4,898	\$ -	\$ 4,898	\$ 180,844	\$ -	\$ 180,844	38%	0%	38%
General Administration	\$ 1,337,746	\$ -	\$ 1,337,746	\$ 114,729	\$ -	\$ 114,729	\$ 718,345	\$ -	\$ 718,345	54%	0%	54%
CPUC Energy Division	\$ 135,625	\$ -	\$ 135,625	\$ 24,634	\$ -	\$ 24,634	\$ 92,616	\$ -	\$ 92,616	68%	0%	68%
<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 8,822,256</b>	<b>\$ -</b>	<b>\$ 8,822,256</b>	<b>\$ 622,378</b>	<b>\$ -</b>	<b>\$ 622,378</b>	<b>\$ 4,584,977</b>	<b>\$ -</b>	<b>\$ 4,584,977</b>	<b>52%</b>	<b>0%</b>	<b>52%</b>
CARE Rate Discount	\$ 404,343,437	\$ -	\$ 404,343,437	\$ 68,088,508	\$ -	\$ 68,088,508	\$ 344,194,395	\$ -	\$ 344,194,395	85%	0%	85%
<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$ 413,165,693</b>	<b>\$ -</b>	<b>\$ 413,165,693</b>	<b>\$ 68,710,886</b>	<b>\$ -</b>	<b>\$ 68,710,886</b>	<b>\$ 348,779,372</b>	<b>\$ -</b>	<b>\$ 348,779,372</b>	<b>84%</b>	<b>0%</b>	<b>84%</b>
Other CARE Rate Benefits												
- DWR Bond Charge Exemption				\$2,536,704		\$ 2,536,704	\$13,516,814		\$ 13,516,814			
- CARE Surcharge Exemption				\$3,875,087		\$ 3,875,087	\$22,495,609		\$ 22,495,609			
- California Solar Initiative Exemption				\$ -		\$ -	\$ -		\$ -			
- kWh Surcharge Exemption				\$ -		\$ -	\$ -		\$ -			
- Vehicle Grid Integration Exemption				\$ -		\$ -	\$ -		\$ -			
Total Other CARE Rate Benefits				<b>\$ 6,411,791</b>	<b>\$ -</b>	<b>\$ 6,411,791</b>	<b>\$ 36,012,423</b>	<b>\$ -</b>	<b>\$ 36,012,423</b>			
Indirect Costs				\$ 81,290	\$ -	\$ 81,290	\$ 647,383	\$ -	\$ 647,383			

[1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.

[2] Reflects the authorized 2021 H1 bridge funding amounts.

[3] Monthly and year-to-date expenses data was obtained from SAP database.

**NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.**

CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration Southern California Edison Through July 2022																											
	New Enrollment									Recertification <sup>7,8</sup>				Attrition (Drop Offs)					Enrollment		Total CARE Participants	Estimated CARE Eligible	Enrollment <sup>7</sup> Rate % (W/X)	Total Residential Accounts	Gas Only	Electric Only	
	Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled <sup>5</sup>	Non-Scheduled (Duplicates) <sup>5</sup>	Automatic	Total Recertification (L+M+N)	No Response <sup>4,7</sup>	Failed PEV	Failed Recertification <sup>7,8</sup>	Other	Total Attrition (P+Q+R+S)	Gross (K+O)							Net Adjusted (K-T)
	Inter- Utility <sup>1</sup>	Intra- Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																		
January	687	2	0	689	8,158	5,225	10,172	186	23,741	24,430	14,305	1,051	0	15,356	51	0	19	78,262	78,332	39,786	-53,902	1,348,032	1,276,922	106%	4,573,551		4,573,551
February	734	26	0	760	8,212	12,214	10,119	195	30,740	31,500	10,545	794	0	11,339	36	2	10	68,407	68,455	42,839	-36,955	1,311,125	1,276,922	103%	4,582,068		4,582,068
March	222	6	0	228	7,804	9,205	12,373	226	29,608	29,836	7,326	655	0	7,981	13	6	5	69,674	69,698	37,817	-39,862	1,271,287	1,276,922	100%	4,581,468		4,581,468
April	239	6	0	245	7,680	3,768	8,525	199	20,172	20,417	10,110	878	0	10,988	6	5	2	36,895	36,908	31,405	-16,491	1,254,809	1,276,922	98%	4,580,375		4,580,375
May	178	1	0	179	7,462	1,846	7,236	300	16,844	17,023	12,699	1,060	0	13,759	2	1	7	24,383	24,393	30,782	-7,370	1,247,449	1,276,922	98%	4,591,558		4,591,558
June	160	266	0	426	10,336	2,309	9,317	274	22,236	22,662	4,909	481	0	5,390	1	7	2	50,174	50,184	28,052	-27,522	1,219,937	1,276,922	96%	4,604,299		4,604,299
July	101	104	0	205	15,070	3,724	12,649	264	31,707	31,912	4,629	576	0	5,205	0	9	0	58,732	58,741	37,117	-26,829	1,193,117	1,276,922	93%	4,604,299		4,604,299
August																											-
September																											-
October																											-
November																											-
December																											-
YTD Total	2,321	411	0	2,732	64,722	38,291	70,391	1,644	175,048	177,780	64,523	5,495	0	70,018	109	30	45	386,527	386,711	247,798	-208,931	1,193,117	1,276,922	93%	4,604,299		4,604,299

<sup>1</sup> Enrollments via data sharing between the IOUs.

<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.

<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.

<sup>4</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.

<sup>5</sup> Recertification results include volumes for COVID-19 protections and reinstatements.

<sup>6</sup> Penetration Rate and Enrollment Rate are the same value.

<sup>7</sup> The total number of Recertifications requested is correct, however, due to known issue with data reporting in the customer database system, recertification volumes are lower than the average number in previous years. SCE is working to correct this issue, but will continue to experience lower than average volumes for at least one year or more until the update is made. Customers have not been negatively impacted because of this issue.

<sup>8</sup> Total Recertifications volumes are based on program enrollment status (enrolled/de-enrolled).

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

### CARE Table 3A - Post-Enrollment Verification Results (Model)

#### Southern California Edison Through July 2022

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,348,032	0	0.0%	0	0	0	0.0%	0.0%
February	1,311,125	0	0.0%	0	0	0	0.0%	0.0%
March	1,271,287	186	0.0%	172	0	172	92.5%	0.0%
April	1,254,809	0	0.0%	0	0	0	0.0%	0.0%
May	1,247,449	5,712	0.5%	439	10	449	7.9%	0.0%
June	1,219,937	6,743	0.6%	437	11	448	6.6%	0.0%
July	1,193,117	7,490	0.6%	117	0	117	1.6%	0.0%
August			0.0%			0	0.0%	0.0%
September			0.0%			0	0.0%	0.0%
October			0.0%			0	0.0%	0.0%
November			0.0%			0	0.0%	0.0%
December			0.0%			0	0.0%	0.0%
YTD Total	1,193,117	20,131	1.7%	1,165	21	1,186	5.9%	0.1%

<sup>1</sup> Includes all customers who failed SCE's CARE eligibility probability model.

<sup>2</sup> Includes customers verified as over income or who requested to be de-enrolled.

<sup>3</sup> Verification results are tied to the month initiated and the verification process allows customers 90 days to respond to the verification request.

<sup>4</sup> Percentage of customers dropped compared to the total participants requested to provide verification in that month.

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD

### CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)

#### Southern California Edison Through July 2022

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,348,032	7,499	0.6%	6,639	4	6,643	88.6%	0.5%
February	1,311,125	7,289	0.6%	6,565	9	6,574	90.2%	0.5%
March	1,271,287	1,527	0.1%	1,355	1	1,356	88.8%	0.1%
April	1,254,809	1,062	0.1%	860	0	860	81.0%	0.1%
May	1,247,449	2,405	0.2%	1,621	3	1,624	67.5%	0.1%
June	1,219,937	1,928	0.2%	1,429	3	1,432	74.3%	0.1%
July	1,193,117	780	0.1%	11	1	12	1.5%	0.0%
August								
September								
October								
November								
December								
YTD Total	1,193,117	22,490	1.9%	18,480	21	18,501	82.3%	1.6%

<sup>1</sup> Includes all participants who were selected for high usage verification process.

<sup>2</sup> Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

<sup>3</sup> Medium (400%) and high usage (600%) customers are dropped at 60 days (2 or 3 bill cycles) for non-response to HUV (high usage income verification request). Additionally, 600% + users that have not reduced usage within the 60 day window (2 or 3 bill cycles) are removed from the program. Results may be pending due to the time permitted for a participant to respond.

<sup>4</sup> Percentage of customers dropped compared to the total participants requested to provide verification in that month.

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 4 - Enrollment by County**  
**Southern California Edison**  
**Through July 2022**

County	Estimated Eligible Households <sup>1,4</sup>			Total Households Enrolled <sup>2</sup>			Enrollment Rate <sup>3</sup>		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	633	0	633	54	0	54	9%	0%	9%
Imperial	0	282	282	24	51	75	0%	18%	27%
Inyo	9	1,362	1,371	23	951	974	256%	70%	71%
Kern	13,428	17,886	31,314	9,268	13,098	22,366	69%	73%	71%
Kings	0	7,611	7,611	67	8,270	8,337	0%	109%	110%
Los Angeles	501,121	2,884	504,005	491,923	1,977	493,900	98%	69%	98%
Madera	2	0	2	0	0	0	0%	0%	0%
Mono	0	2,292	2,292	8	780	788	0%	34%	34%
Orange	200,645	0	200,645	158,462	0	158,462	79%	0%	79%
Riverside	83,702	79,988	163,690	85,793	91,066	176,859	102%	114%	108%
San Bernardino	193,062	43,828	236,890	182,775	35,268	218,043	95%	80%	92%
San Diego	0	1	1	0	1	1	0%	100%	100%
Santa Barbara	14,824	0	14,824	9,465	0	9,465	64%	0%	64%
Tulare	12,323	37,874	50,197	11,614	40,412	52,026	94%	107%	104%
Ventura	60,710	2,452	63,162	50,007	1,760	51,767	82%	72%	82%
<b>Total</b>	<b>1,080,459</b>	<b>196,460</b>	<b>1,276,919</b>	<b>999,483</b>	<b>193,634</b>	<b>1,193,117</b>	<b>93%</b>	<b>99%</b>	<b>93%</b>

<sup>1</sup> As reflected in filing A.14-11-007, et al., Annual CARE Eligibility Estimates filed February 14, 2022.

<sup>2</sup> Total Households Enrolled includes submeter tenants.

<sup>3</sup> Penetration Rate and Enrollment Rate are the same value.

<sup>4</sup> Does not tie to Hi Level estimate (~3) due to rounding.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 5 - Recertification Results  
Southern California Edison  
Through July 2022**

Month	Total CARE Households	Households Requested to Recertify <sup>1,6</sup>	% of Households Total (C/B)	Households Recertified <sup>2,5,6,7</sup>	Households De-enrolled <sup>3,6,7</sup>	Recertification Rate % <sup>4</sup> (E/C)	% of Total Households De-enrolled (F/B)
January	1,348,032	15,532	1.2%	14,819	70	95.4%	0.0%
February	1,311,125	11,566	0.9%	11,079	46	95.8%	0.0%
March	1,271,287	8,434	0.7%	8,191	18	97.1%	0.0%
April	1,254,809	10,697	0.9%	10,383	17	97.1%	0.0%
May	1,247,449	13,607	1.1%	13,225	48	97.2%	0.0%
June	1,219,937	6,991	0.6%	6,747	16	96.5%	0.0%
July	1,193,117	4,905	0.4%	4,629	0	94.4%	0.0%
August							
September							
October							
November							
December							
<b>YTD</b>	<b>1,193,117</b>	<b>71,732</b>	<b>6.0%</b>	<b>69,073</b>	<b>215</b>	<b>96.3%</b>	<b>0.02%</b>

<sup>1</sup> Excludes count of customers recertified through the probability model.

<sup>2</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

<sup>3</sup> Includes customers who did not respond or who requested to be de-enrolled.

<sup>4</sup> Percentage of customers recertified compared to the total participants requested to recertify in that month.

<sup>5</sup> Recertification results include volumes for COVID-19 protections and reinstatements.

<sup>6</sup> The total number of Recertifications requested is correct, however, due to known issue with data reporting in the customer database system, recertification volumes are lower than the average number in previous years. SCE is working to correct this issue, but will continue to experience lower than average volumes for at least one year or more until the update is made. Customers have not been negatively impacted because of this issue.

<sup>7</sup> Total Recertifications volumes are based on program enrollment status (enrolled/de-enrolled).

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.



**CARE Table 6 - Capitation Contractors<sup>1</sup>**  
**Southern California Edison**  
**Through July 2022**

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date <sup>2</sup>
2-1-1 ORANGE COUNTY		x			3	101
ALPHA ENTERPRISES		x			-	-
APAC SERVICE CENTER	x				9	38
ARMENIAN RELIEF SOCIETY	x				-	-
ASIAN AMERICAN DRUG ABUSE PROG	x				-	-
ASIAN AMERICAN RESOURCE CENTER	x		x		-	4
ASIAN YOUTH CENTER	x				-	-
BEST PARTNERS	x				219	1,364
BETHEL BAPTIST CHURCH	x				-	-
DELHI CENTER	x				-	-
BETHEL BAPTIST CHURCH	x				-	-
BISHOP PAIUTE TRIBE	x				-	-
C.O.R. COMM DEVELOPMENT CORP	x				-	-
CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
CHINESE CHRISTIAN HERALD CRUS.	x				-	-
CHINO NEIGHBORHOOD HOUSE		x			-	-
CITIHOUSING REAL ESTATE SERVIC		x			-	-
CITY IMPACT	x				-	-
CITY OF BEAUMONT SENIOR CENTER		x	x		-	-
COMMUNITY HEALTH INITIATIVE of OC		x			-	-
DESERT COMMUNITY ENERGY		x			-	-
DESERT MANNA MINISTRIES INC	x				-	-
DISABLED RESOURCES CTR, INC		x	x		5	11
EL CONCILIO DEL CONDADO DE	x		x		-	-
FAMILY SVC ASSOC OF REDLANDS	x				-	-
FOOD SHARE	x				-	-
GO THE CALENDAR		x			-	-
GRID ALTERNATIVES INLAND EMPIRE INC			x		1	11
HELP OF OJAI, INC.	x				-	-
HOUSING AUTHORITY OF KINGS CO	x		x		-	-
INLAND SOUTHERN CALIFORNIA 211+	x	x			22	70
KERNVILLE UNION SCHOOL DISTRIC	x				-	-
KINGS COMMUNITY ACTION ORG	x				-	-
KINGS CTY COMMISSION ON AGING	x				-	-
LA COUNTY HOUSING AUTHORITY		x			-	-

LEAGUE OF CALIF HOMEOWNERS	X				-	-
LIFT TO RISE	X				-	-
LTSC COMM. DEVEL. CORP	X				-	1
MENIFEE VALLEY CHAMBER OF COMMERCE		X			-	-
MEXICAN AMERICAN OPPORTUNITY		X	X		-	-
MTN COMM FAM RESOURCE CNTR	X				-	-
NEW GREATER CIR. MISSION, INC	X				-	-
NEW HOPE VILLAGE, INC	X				-	-
NEW HORIZONS CAREGIVERS GROUP		X			1	2
OCCC	X				-	-
OPERATION GRACE	X				-	-
OUR COMMUNITY WORKS	X				3	37
PACIFIC ISLANDER HLTH (PIHP)	X				-	-
PACIFIC PRIDE FOUNDATION	X				-	-
PRM CONSULTING INC.	X	X	X		-	-
RIVERSIDE DEPT COMM ACTION		X	X	X	-	-
SALVATION ARMY SANTA FE SPGS	X				-	-
SALVATION ARMY VISALIA CORPS	X				-	-
SANTA ANITA FAMILY SERVICE	X				-	-
SENIOR ADVOCATES OF THE DESERT	X				-	-
SHARE OUR SELVES	X				-	-
SHIELDS FOR FAMILIES	X	X			1	5
SMILES FOR SENIORS FOUND.	X				-	-
SOUTHEAST CITIES SERVICE CTR.		X			-	-
SOUTHEAST COMMUNITY DEVELOPMEN	X				-	-
ST VINCENT DE PAUL		X			-	-
THE CAMBODIAN FAMILY	X				-	-
UNITED CAMBODIAN COMMUNITY INC		X			-	-
VICTOR VALLEY COMM SVC COUNCIL	X				-	-
VIETNAMESE COMMUNITY OF OC INC	X				-	-
VOLUTNEERS OF EAST LOS ANGELES	X		X		-	-
XFINITI SOLUTIONS, LLC		X			-	-
<b>Total Enrollments</b>					<b>264</b>	<b>1,644</b>

<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

<sup>2</sup> Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD

**CARE Program Table 7 - Expenditures for Pilots and Studies**  
**Southern California Edison**  
**Through July 2022**

2022	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses [1]		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
<b>Pilots</b>												
CARE Outbound Calling Pilot	\$ 80,000	\$ -	\$ 80,000	\$ 280		\$ 280	\$ 509	\$ -	\$ 509	\$ -	\$ -	\$ -
<b>Studies</b>												
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [2]	\$ 75,000	\$ -	\$ 75,000		\$ -	\$ -	\$ 43,080	\$ -	\$ 43,080	\$ 69,181	\$ -	\$ 69,181
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	\$ 75,000	\$ -	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$ 75,000	\$ -	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Joint IOU - Statewide CARE-ESA Categorical Study	\$ 22,500	\$ -	\$ 22,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Joint IOU - CHANGES Evaluation [3]	\$ 120,000	\$ -	\$ 120,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Studies</b>	<b>\$ 367,500</b>	<b>\$ -</b>	<b>\$ 367,500</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 43,080</b>	<b>\$ -</b>	<b>\$ 43,080</b>	<b>\$ 69,181</b>	<b>\$ -</b>	<b>\$ 69,181</b>

[1] Some studies cover multiple cycles. Hence this column total reflects the total study spending (as opposed to cycle spending)

[2] Advice letter approved Joint Utilities' 2022 LINA Study for \$500,000. SCE holds the statewide contract for this co-funded study. This report includes ONLY SCE portion of the totals. SCE is cross-billing the other IOUs, but may currently hold more of the total project expense until bills are reconciled. SCE's 30% allocation is \$150,000, funded 50/50 via the ESA and CARE budgets. The 2022 LINA commenced in January 2021. The Joint Utilities would carry over committed, unspent 2021 LINA funding forward to 2022 and until the study is completed.

[3] CHANGES Evaluation is not part of EM&V budget, but funded out of CARE budget as part of the CHANGES program. The evaluation commenced in February 2022. Opinion Dynamics is the evaluation consultant. PG&E holds the contract. SCE pays 30% if the study cost. SCE has not yet been cross-billed by PG&E.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 8**  
**CARE and Disadvantage Communities Enrollment Rate for Zip Codes**  
**Southern California Edison**  
**Through July 2022**

<b>Total CARE Households Enrolled</b>				
<b>Month</b>	<b>CARE Enrollment Rate for Zip Codes that have 10% or more disconnections [1]</b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]</b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration) [3]</b>	<b>CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate)</b>
January				
February				
March				
April				
May				
June				
July	NA	81%	46%	57%
August				
September				
October				
November				
December				
<b>YTD</b>				

**Note:**

Penetration Rate and Enrollment Rate are the same value.

[1] Disconnections are based on calendar year 2021.

[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.

[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

Any required corrections/adjustments are reported herein and supersede results reported in prior months and

## CARE Table 8A

### CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by Zip Code Southern California Edison Through July 2022

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections [1]
ZIP00001	
ZIP00002	
ZIP00003	
ZIP00004	
ZIP00005	
ZIP00006	
ZIP00007	
ZIP00008	
ZIP00009	
ZIP00010	

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]
92403	0%
92617	8%
92341	13%
93208	18%
93554	23%
92266	27%
93260	29%
93207	30%
93265	38%
93243	50%

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]
93554	23%
93260	29%
93207	30%
93265	38%
93243	50%
93285	53%
92225	55%
92347	56%
92356	63%
93519	64%

**Note:**

Some zip codes rolled up to the nearest zip code for privacy reasons due to the number of people residing in that zip code.

[1] Disconnections are based on calendar year 2021. SCE did not have any disconnections in 2021.

[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.

[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

**FERA Table 1 - FERA Program Expenses  
Southern California Edison  
Through July 2022**

	<b>Authorized Budget</b>	<b>Current Month Expenses</b>	<b>Year to Date Expenses</b>	<b>% of Budget Spent YTD</b>
<b>FERA Program:</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>
Outreach	\$ 665,695	\$ 17,220	\$ 501,354	75%
Processing / Certification Re-certification	\$ 382,745	\$ 17,281	\$ 17,281	5%
Post Enrollment Verification	\$ 120,867	\$ 9,161	\$ 9,161	8%
IT Programming	\$ 30,000	\$ -	\$ 4,021	13%
Pilot(s)	\$ -	\$ -	\$ -	0%
Studies	\$ 24,000	\$ -	\$ -	0%
Regulatory Compliance	\$ 15,445	\$ -	\$ -	0%
General Administration	\$ 43,153	\$ (6,517)	\$ 7,304	17%
CPUC Energy Division	\$ 4,375	\$ -	\$ -	0%
<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 1,286,280</b>	<b>\$ 37,145</b>	<b>\$ 539,120</b>	<b>42%</b>
FERA Rate Discount	\$28,746,536	\$ 1,147,840	\$ 5,928,852	21%
<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$ 30,032,816</b>	<b>\$ 1,184,985</b>	<b>\$ 6,467,973</b>	<b>22%</b>
Indirect Costs		\$ 5,797	\$ 9,762	

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

FERA Table 2 - Enrollment, Recertification, Attrition, & Penetration  
Southern California Edison  
Through July 2022

	New Enrollment										Recertification				Attrition (Drop Offs)					Enrollment		Total FERA Participants	Estimated FERA Eligible	Enrollment Rate % <sup>5</sup> (W/X)
	Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response <sup>4</sup>	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)			
	Inter-Utility <sup>1</sup>	Intra-Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)															
January	0	0	0	0	353	88	185	0	626	626	123	13	0	136	1	0	0	1,539	1,540	762	-914	28,380	221,674	13%
February	0	0	0	0	341	225	127	0	693	693	111	11	0	122	3	0	0	1,392	1,395	815	-702	27,681	221,674	12%
March	0	0	0	0	319	159	213	3	694	694	96	10	0	106	0	0	0	1,934	1,934	800	-1,240	26,441	221,674	12%
April	0	0	0	0	310	79	169	1	559	559	126	14	0	140	0	0	0	813	813	699	-254	26,187	221,674	12%
May	0	0	0	0	291	27	125	2	445	445	138	14	0	152	0	0	0	588	588	597	-143	26,044	221,674	12%
June	0	0	0	0	335	20	146	0	501	501	55	3	0	58	0	0	0	1,187	1,187	559	-686	25,358	221,674	11%
July	2	0	0	2	760	52	210	1	1,023	1,025	71	0	0	71	0	1	0	1,592	1,593	1,096	-568	24,791	221,674	11%
August																								
September																								
October																								
November																								
December																								
YTD Total	2	0	0	2	2,709	650	1,175	7	4,541	4,543	720	65	0	785	4	1	0	9,045	9,050	5,328	-4,507	24,791	221,674	11%

<sup>1</sup> Enrollments via data sharing between the IOUs.

<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.

<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.

<sup>4</sup> No response includes no response to both Recertification and Verification.

<sup>5</sup> Penetration Rate and Enrollment Rate are the same value.

<sup>6</sup> The total number of Recertifications requested is correct, however, due to known issue with data reporting in the customer database system, recertification volumes are lower than the average number in previous years. SCE is working to correct this issue, but will continue to experience lower than average volumes for at least one year or more until the update is made. Customers have not been negatively impacted because of this issue.

<sup>7</sup> Total Recertifications volumes are based on program enrollment status (enrolled/de-enrolled).

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Table 3A - Post-Enrollment Verification Results (Model)**

**Southern California Edison**

**Through July 2022**

Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
January	28,380	0	0.0%	0	0	0	0.0%	0.0%
February	27,681	0	0.0%	0	0	0	0.0%	0.0%
March	26,441	3	0.0%	3	0	3	100.0%	0.0%
April	26,187	0	0.0%	0	0	0	0.0%	0.0%
May	26,044	133	0.5%	16	0	16	12.0%	0.1%
June	25,358	164	0.6%	13	1	14	8.5%	0.1%
July	24,791	759	3.1%	28	0	28	3.7%	0.1%
August								
September								
October								
November								
December								
<b>YTD Total</b>	<b>24,791</b>	<b>1,059</b>	<b>4.3%</b>	<b>60</b>	<b>1</b>	<b>61</b>	<b>5.8%</b>	<b>0.2%</b>

<sup>1</sup> Includes all customers who failed SCE's CARE eligibility probability model.

<sup>2</sup> Includes customers verified as over income or who requested to be de-enrolled.

<sup>3</sup> Verification results are tied to the month initiated and the verification process allows customers 90 days to respond to the verification request.

<sup>4</sup> Percentage of customers dropped compared to the total participants requested to provide verification in that month.

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD

**FERA Table 3B Post-Enrollment Verification Results (Electric only High Usage)**

**Southern California Edison**

**Through July 2022**

Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
January	28,380	14	0.05%	6	0	6	42.9%	0.0%
February	27,681	10	0.04%	5	0	5	50.0%	0.0%
March	26,441	56	0.21%	51	0	51	91.1%	0.2%
April	26,187	3	0.01%	1	0	1	33.3%	0.0%
May	26,044	11	0.04%	8	0	8	72.7%	0.0%
June	25,358	21	0.08%	19	0	19	90.5%	0.1%
July	24,791	3	0.0%	0	0	0	0.0%	0.0%
August								
September								
October								
November								
December								
<b>YTD Total</b>	<b>24,791</b>	<b>118</b>	<b>0.5%</b>	<b>90</b>	<b>0</b>	<b>90</b>	<b>76.3%</b>	<b>0.4%</b>

<sup>1</sup> Includes all participants who were selected for high usage verification process.

<sup>2</sup> Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

<sup>3</sup> Medium (400%) and high usage (600%) customers are dropped at 60 days (2 or 3 bill cycles) for non-response to HUV (high usage income

<sup>4</sup> Percentage of customers dropped compared to the total participants requested to provide verification in that month.

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD



**FERA Table 4 - Enrollment by County**  
**Southern California Edison**  
**Through July 2022**

County	Estimated Eligible Households <sup>1,4</sup>			Total Households Enrolled <sup>2</sup>			Enrollment Rate <sup>3</sup>		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	54	0	54	3	0	3	6%	0%	6%
Imperial	0	2	2	0	0	0	0%	0%	0%
Inyo	1	155	156	0	17	17	0%	11%	11%
Kern	1,665	2,217	3,882	168	191	359	10%	9%	9%
Kings	0	1,690	1,690	0	159	159	0%	9%	9%
Los Angeles	87,868	506	88,374	9,134	99	9,233	10%	20%	10%
Madera	0	0	0	0	0	0	0%	0%	0%
Mono	0	456	456	0	20	20	0%	4%	4%
Orange	30,801	0	30,801	3,924	0	3,924	13%	0%	13%
Riverside	16,418	15,689	32,107	1,912	2,423	4,335	12%	15%	14%
San Bernardino	32,937	7,477	40,414	3,732	718	4,450	11%	10%	11%
San Diego	0	0	0	0	0	0	0%	0%	0%
Santa Barbara	2,331	0	2,331	177	0	177	8%	0%	8%
Tulare	2,201	6,766	8,967	219	644	863	10%	10%	10%
Ventura	11,956	483	12,439	1,204	47	1,251	10%	10%	10%
<b>Total</b>	<b>186,232</b>	<b>35,441</b>	<b>221,673</b>	<b>20,473</b>	<b>4,318</b>	<b>24,791</b>	<b>11%</b>	<b>12%</b>	<b>11%</b>

<sup>1</sup> As reflected in filing A.14-11-007, et al., Annual CARE Eligibility Estimates filed February 12, 2021.

<sup>2</sup> Total Households Enrolled includes submeter tenants.

<sup>3</sup> Penetration Rate and Enrollment Rate are the same value.

<sup>4</sup> Does not tie to Hi Level estimate (~1) due to rounding.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD

**FERA Table 5 - Recertification Results  
Southern California Edison  
Through July 2022**

Month	Total FERA Households	Households Requested to Recertify <sup>1,6</sup>	% of Households Total (C/B)	Households Recertified <sup>2,5,6,7</sup>	Households De-enrolled <sup>3,6,7</sup>	Recertification Rate % <sup>4</sup> (E/C)	% of Total Households De-enrolled (F/B)
January	28,380	127	0.4%	121	1	95.3%	0.0%
February	27,681	122	0.4%	109	3	89.3%	0.0%
March	26,441	104	0.4%	101	0	97.1%	0.0%
April	26,187	139	0.5%	134	0	96.4%	0.0%
May	26,044	143	0.5%	139	0	97.2%	0.0%
June	25,358	80	0.3%	69	0	86.3%	0.0%
July	24,791	86	0.3%	71	0	82.6%	0.0%
August							
September							
October							
November							
December							
<b>YTD</b>	<b>24,791</b>	<b>801</b>	<b>3.2%</b>	<b>744</b>	<b>4</b>	<b>92.9%</b>	<b>0.02%</b>

<sup>1</sup> Excludes count of customers recertified through the probability model.

<sup>2</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request.

<sup>3</sup> Includes customers who did not respond or who requested to be de-enrolled.

<sup>4</sup> Percentage of customers recertified compared to the total participants requested to recertify in that month.

<sup>5</sup> Recertification results include volumes for COVID-19 protections and reinstatements.

<sup>6</sup> The total number of Recertifications requested is correct, however, due to known issue with data reporting in the customer database system, recertification volumes are lower than the average number in previous years. SCE is working to correct this issue, but will continue to experience lower than average volumes for at least one year or more until the update is made. Customers have not been negatively impacted because of this issue.

<sup>7</sup> Total Recertifications volumes are based on program enrollment status (enrolled/de-enrolled).

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Table 6 - Capitation Contractors<sup>1</sup>**  
**Southern California Edison**  
**Through July 2022**

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date <sup>2</sup>
2-1-1 ORANGE COUNTY		X			-	-
ALPHA ENTERPRISES		X			-	-
APAC SERVICE CENTER	X				-	-
ARMENIAN RELIEF SOCIETY	X				-	-
ASIAN AMERICAN DRUG ABUSE PROG	X				-	-
ASIAN AMERICAN RESOURCE CENTER	X		X		-	-
ASIAN YOUTH CENTER	X				-	-
BEST PARTNERS	X				-	1
BETHEL BAPTIST CHURCH	X				-	-
DELHI CENTER	X				-	-
BETHEL BAPTIST CHURCH	X				-	-
BISHOP PAIUTE TRIBE	X				-	-
C.O.R. COMM DEVELOPMENT CORP	X				-	-
CAREGIVERS VOLUNTEERS ELDERLY		X			-	-
CHINESE CHRISTIAN HERALD CRUS.	X				-	-
CHINO NEIGHBORHOOD HOUSE		X			-	-
CITIHOUSING REAL ESTATE SERVIC		X			-	-
CITY IMPACT	X				-	-
CITY OF BEAUMONT SENIOR CENTER		X	X		-	-
COMMUNITY HEALTH INITIATIVE of OC		X			-	-
DESERT COMMUNITY ENERGY		X			-	-
DESERT MANNA MINISTRIES INC	X				-	-
DISABLED RESOURCES CTR, INC		X	X		-	-
EL CONCILIO DEL CONDADO DE	X		X		-	-
FAMILY SVC ASSOC OF REDLANDS	X				-	-
FOOD SHARE	X				-	-
GO THE CALENDAR		X			-	-
GRID ALTERNATIVES INLAND EMPIRE INC			X		1	1
HELP OF OJAI, INC.	X				-	-
HOUSING AUTHORITY OF KINGS CO	X		X		-	-
INLAND SOUTHERN CALIFORNIA 211+	X	X			-	1
KERNVILLE UNION SCHOOL DISTRIC	X				-	-
KINGS COMMUNITY ACTION ORG	X				-	-
KINGS CTY COMMISSION ON AGING	X				-	-
LA COUNTY HOUSING AUTHORITY		X			-	-

LEAGUE OF CALIF HOMEOWNERS	X				-	-
LIFT TO RISE	X				-	-
LTSC COMM. DEVEL. CORP	X				-	-
MENIFEE VALLEY CHAMBER OF COMMERCE		X			-	-
MEXICAN AMERICAN OPPORTUNITY		X	X		-	-
MTN COMM FAM RESOURCE CNTR	X				-	-
NEW GREATER CIR. MISSION, INC	X				-	-
NEW HOPE VILLAGE, INC	X				-	-
NEW HORIZONS CAREGIVERS GROUP		X			-	-
OCCC	X				-	-
OPERATION GRACE	X				-	-
OUR COMMUNITY WORKS	X				-	-
PACIFIC ISLANDER HLTH (PIHP)	X				-	-
PACIFIC PRIDE FOUNDATION	X				-	-
PRM CONSULTING INC.	X	X	X		-	4
RIVERSIDE DEPT COMM ACTION		X	X	X	-	-
SALVATION ARMY SANTA FE SPGS	X				-	-
SALVATION ARMY VISALIA CORPS	X				-	-
SANTA ANITA FAMILY SERVICE	X				-	-
SENIOR ADVOCATES OF THE DESERT	X				-	-
SHARE OUR SELVES	X				-	-
SHIELDS FOR FAMILIES	X	X			-	-
SMILES FOR SENIORS FOUND.	X				-	-
SOUTHEAST CITIES SERVICE CTR.		X			-	-
SOUTHEAST COMMUNITY DEVELOPMEN	X				-	-
ST VINCENT DE PAUL		X			-	-
THE CAMBODIAN FAMILY	X				-	-
UNITED CAMBODIAN COMMUNITY INC		X			-	-
VICTOR VALLEY COMM SVC COUNCIL	X				-	-
VIETNAMESE COMMUNITY OF OC INC	X				-	-
VOLUTNEERS OF EAST LOS ANGELES	X		X		-	-
XFINITI SOLUTIONS, LLC		X			-	-
<b>Total Enrollments</b>					<b>1</b>	<b>7</b>

<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

<sup>2</sup> Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD