# Water Utilities Update Low – Income Oversight Board

**Water Division** 

**September 29, 2022** 

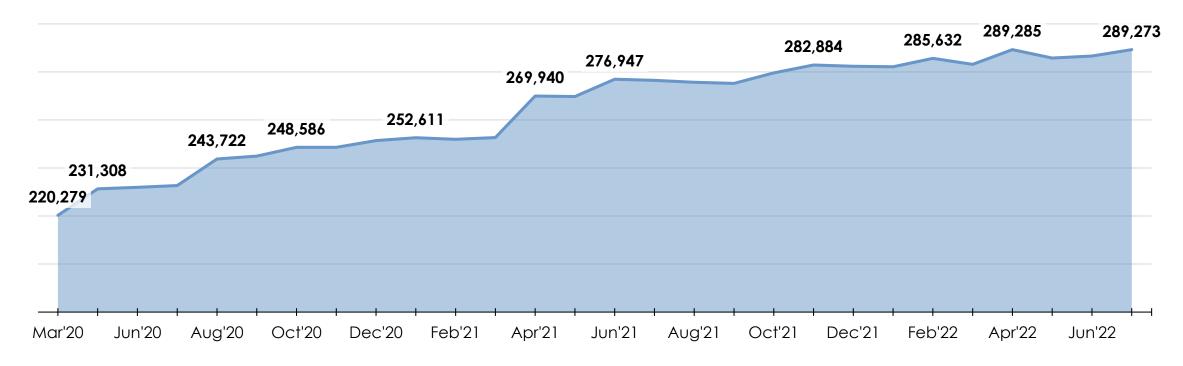


### Overview

- Customer Assistance Program (CAP) Enrollment
- Conservation
- Water Utility Acquisitions Proceeding

California Public Utilities Commission 2

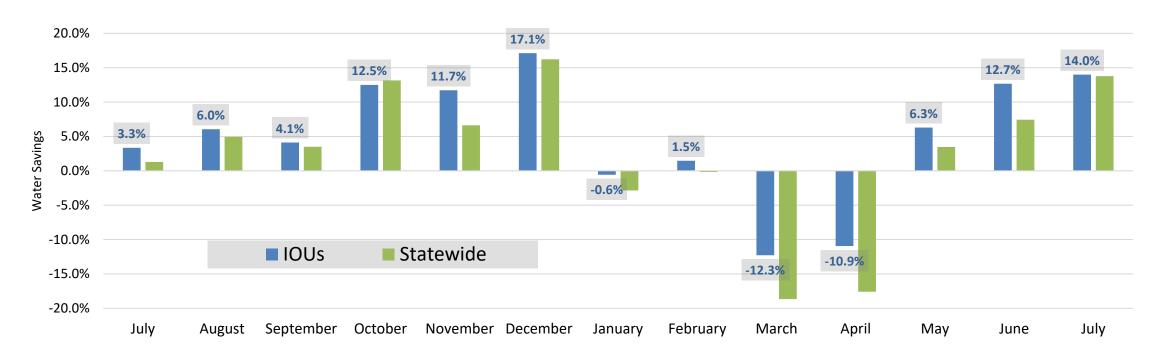
## **Total CAP Enrollment**



- Currently, 24% of total IOU residential customers enrolled in CAP
- 2 of 4 Data Exchanges with Energy IOUs completed

# Water Usage Conservation

#### Investor-Owned Water Utilities



- Governor's call for Voluntary 15% reduction began in July 2021
  - Compared to 2020 usage
- Water IOUs currently saving 6.0% combined since July 2021
  - Statewide: 3.4%

# Order Instituting Rulemaking R.22-04-003 Water Utility Acquisitions

- Prehearing Conference was held on Aug 5th
- Scoping memo will be issued soon
  - Review and improve upon the existing framework from 1999
- Total of 4 workshops planned
  - 1<sup>st</sup> workshop tentatively scheduled for December
  - Focus: Inadequately Operated & Maintained Systems

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