BEFORE THE PUBLIC UTILITIES COMMISSION OF THE

STATE OF CALIFORNIA

Application of Pacific Gas and Electric Company for Approval of Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for 2021-2026 Program Years. (U39M).	Application 19-11-003
And Related Matters.	Application 19-11-004 Application 19-11-005 Application 19-11-006 Application 19-11-007

MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E) ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2022

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Dated: March 21, 2022

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE

STATE OF CALIFORNIA

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MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E) ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2022

Pursuant to Decision (D.) 21-06-015, Southern California Edison Company (SCE) hereby submits the attached monthly status report on its Family Electric Rate Assistance (FERA) Program, Energy Savings Assistance (ESA) and California Alternate Rate for Energy (CARE) program efforts. This report represents year-to-date ESA and CARE program results and expenditures through February 2022, and includes SCE's report on intensified ESA activity in the Aliso Canyon impacted area pursuant to D.16-04-040.

Respectfully submitted,

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/s/ Angela Whatley
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Dated: March 21, 2022

Attachment

FERA, ESA and CARE Program Report

Southern California Edison Company

Energy Savings Assistance (ESA) Program,

California Alternate Rates for Energy (CARE)

Program,

And

Family Electric Rate Assistance (FERA) Program

TABLE OF CONTENTS

1. ESA PROGRAM EXECUTIVE SUMMARY 1

1.1. ESA Program Overview 1

1.2. ESA Program Customer Outreach and Enrollment Update 5

1.3. Leveraging Success Evaluation, Including CSD 15

1.4. Workforce Education & Training (WE&T) 16

1.5. Studies and Pilots 16

2. CARE EXECUTIVE SUMMARY 18

2.1. CARE Program Summary 18

2.2. Outreach 19

2.3. CARE Recertification Complaints 28

2.4. Miscellaneous 29

2.5. ~~Miscellaneous~~ Pilots and Studies 30

3. FERA EXECUTIVE SUMMARY 31

3.1. FERA Program Summary 31

3.2. Outreach 32

3.3. FERA Recertification Complaints 36

3.4. Pilots and Studies 37

4. APPENDIX A – ESA, CARE, and fera PROGRAM TABLES 38

ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

This monthly report complies with the low-income reporting requirements established in Decisions (D.)16-11-022 and D.17-12-009, and with all reporting and program evaluation requirements established for the California Alternate Rates for Energy (CARE) and Energy Savings Assistance (ESA) Programs. It provides information on CARE and ESA Program accomplishments and expenditures in 2022 up to and including February 28, 2022.

Due to system enhancements needed to implement new reporting requirements per D.21-06-015, SCE will be phasing in the new reports for the ESA Program starting March 2022.

1. ESA PROGRAM EXECUTIVE SUMMARY

1.1. ESA Program Overview

The objective of SCE's Energy Savings Assistance (ESA) Program is to help income-qualified customers reduce their energy consumption and costs while increasing their health, comfort, and safety at no cost to them. Through the ESA Program, SCE offers several energy-efficient appliances to income-qualified customers, including energy-efficient refrigerators and air conditioners, and home-efficiency solutions like weatherization that can help customers save energy and money. The ESA Program is available to income-qualified customers living in single-family, multifamily, and mobile homes. These customers may be homeowners or renters. To be eligible for the program, customers must meet the program's income guidelines, which are established by the California Public Utilities Commission (CPUC) and updated annually. Specific measures are authorized according to criteria observed in each home for existing appliances and feasibility of installation.

Coronavirus (COVID-19) Program Impacts

SCE continues to offer a virtual ESA enrollment option for customers. Enrollment measures are delivered or dropped off through contactless delivery. ESA contractors also continue to adhere to state guidelines regarding COVID-19 safety protocols. In February, ESA contractors enrolled approximately 614 customers via the virtual enrollment option.

1.1.1. Provide a summary of the ESA Program elements as approved in Decision (D.) 21-06-015.

ESA (SF, MH, MF In-Unit) Program Summary Expenses for 2022			
	2022 Authorized / Planning Assumptions[1]	**Actual to Date[2]**	**%**

Budget[3]	$69,616,100	$7,864,831	11%
Homes Treated[4]	27,051	10,655	39%
kWh Saved	N/A	4,631,988	N/A
kW Demand Reduced	N/A	709	N/A
Therms Saved	N/A	N/A	N/A
GHG Emissions Reduced (Tons)	N/A	N/A	N/A

Provide narrative summary of ESA Program for SF, MH, and MF in-unit

In 2022, SCE's ESA Program will continue to serve single family, mobile home and multifamily in unit residential customers. Beginning in 2023, SCE's ESA Core Program will only directly serve single family and mobile homes, as the in-unit treatment will transition under the Southern Multi Family Whole Building (MFWB) Program.

ESA MF CAM Program Summary Expenses for 2022			
	2022 Authorized / Planning Assumptions[5]	**Actual to Date**	**%**
Budget	$1,800,000	$145,645	8%
Properties Treated	N/A	3	N/A
kWh Saved	N/A	4,428	N/A
kW Demand Reduced	N/A	.2	N/A
Therms Saved	N/A	N/A	N/A

Provide narrative summary of ESA Program MF CAM

For 2022, SCE has been authorized to spend $1,800,000 for MF CAM. SCE is currently working on 36 projects. The budget has been allocated for these projects, so SCE has moved to a reservation process for any new MF CAM projects. As projects are completed and there is still remaining budget, SCE will approve new MF CAM project to commence.

SCE plans to continue running MF CAM until the Southern Multi Family Whole Building (MFWB) Program is launched in 2022.

.

See the following table for more information.

Master Agreement Report
Southern California Edison

Sign Date from 1/1/2019 to 2/28/2022

Deed Restricted - In Progress				
Whole Building		Common Area Only	In-Unit Only	
# Projects In Progress	# of Authorized Units	# Projects In Progress	# Projects In Progress	# of Authorized Units
34	3235	2	10	1041

Deed Restricted - Completed						
Whole Building			Common Area Only	In-Unit Only		
# Projects Complete	# of Authorized Units	# of Units Served	# Projects Complete	# Projects Complete	# of Authorized Units	# of Units Served
29	2589	723	24	22	1723	463

Market Rate - In Progress				
Whole Building		Common Area Only	In-Unit Only	
# Projects In Progress	# of Authorized Units	# Projects In Progress	# Projects In Progress	# of Authorized Units
0	0	0	7	267

Market Rate - Completed						
Whole Building			Common Area Only	In-Unit Only		
# Projects Complete	# of Authorized Units	# of Units Served	# Projects Complete	# Projects Complete	# of Authorized Units	# of Units Served
0	0	0	0	31	1668	566

ESA Pilot Plus and Pilot Deep Summary Expenses for (Year)			
	2022 Authorized / Planning Assumptions[6]	**Actual to Date[7]**	**%**
Budget[8]	$3,884,864	0	0%
Homes Treated[9]	0	0	0%
kWh Saved	0	0	0%
kW Demand Reduced	0	0	0%
Therms Saved	N/A	N/A	N/A
GHG Emissions Reduced (Tons)	0	0	0%

Provide narrative summary of ESA Program Pilot Plus and Pilot Deep

ESA Program Pilot Plus and Pilot Deep is a joint pilot program with SCE and the Southern California Gas Company ("SoCalGas"), where pre-selected customers may opt in to participate. Participants in this Pilot Plus/Deep will receive measures that may help them save 5% to 50% of their energy usage. Pilot Plus/Deep is only for single family homes. SCE and SoCalGas are currently conducting competitive solicitations to select a single third-party Program Implementer to deliver PP/PD gas and electric program services. SCE expects to issue a contract with the successful bidder in Q3 2022 with anticipated program launch January 2023.

ESA Building Electrification Pilots Summary Expenses for (Year, if applicable)			
	2022 Authorized / Planning Assumptions[10]	**Actual to Date[11]**	**%**
Budget[12]	$5,950,952	0	0%
Homes Treated[13]	0	0	0%
kWh Saved	0	0	0%

kW Demand Reduced	0	0	0%
Therms Saved	N/A	N/A	N/A
GHG Emissions Reduced (Tons)	0	0	0%

Provide narrative summary of ESA Building Electrification Pilots (if applicable)

ESA Building Electrification ("BE") Pilot is for ESA Program customers who may be eligible for electrification measures. BE retrofits primarily consist of space and water heating to reduce the overall energy operating costs and GHG emissions of customers currently using natural gas or propane to support some of their energy needs. This BE Pilot is only for single family homes located in disadvantaged communities ("DAC's"). SCE is currently conducting competitive solicitations to select a single third-party Program Implementer to deliver the BE Pilot, with expected tentative program launch Q3 2022.

The ESA Clean Energy Homes (CEH) Pilot will provide incentives to low-income housing developers to incorporate innovative low-carbon technologies and building practices in the designs of residential new construction buildings that will reduce energy bills for tenants. The pilot supports the state's ambitious greenhouse (GHG) reduction goals and strives to bring environmental equity to vulnerable customers. The CEH pilot is currently conducting competitive solicitations to select a single third-party Program Implementer to administer the incentives. The pilot is expected to launch Q3 2022.

1.1.2. Program Measure Changes

If applicable, discuss any measure changes that may have taken place in ESA (SF, MF In-Unit, MH), MF CAM, ESA Pilot Plus and Pilot Deep, and/or ESA BE during this reporting month.

There are no measure changes that have taken place this month.

1.2. ESA Program Customer Outreach and Enrollment Update

SCE's outreach efforts in conjunction with the ESA program contractors use numerous channels and innovative approaches to inform and enroll customers. The following section describes some of the methods SCE implements monthly to enroll customers and conduct outreach activities to inform customers about the ESA program.

1.2.1. Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.

SCE's ESA Service Providers continue to enroll customers through tablet PCs (aka paperless enrollment) during the assessment process, which results in streamlined and expedited

enrollments. The tablet PC eliminates the need for paper copies, which ensures the protection of customer data and helps protect the environment.

Continuing through the COVID-19 pandemic, in February there were 424 Program Representatives for 23 Service Providers. These representatives used the paperless enrollment process to enroll 5,587 households.

ESA Main (SF, MH, and MF In-Unit) Program Contractor Outreach

SCE continued to partner with CBOs, FBOs, and private-sector service providers to assess homes and deliver ESA Program services in local communities for the ESA Main program. ESA contractors enroll customers through various way including SCE generated leads, SCE marketing initiatives and leveraging efforts. Specific ESA Programs marketing, education and outreach efforts are provided in Section 1.2.2 below.

ESA Program Multifamily Common Area Measure (MF CAM) Initiative

Outreach activities have been suspended since SCE is moving to a reservation process for MF CAM.

ESA Pilot Plus and Pilot Deep

Competitive Solicitations currently in progress. No activities to report until program is launched in January 2023.

ESA Building Electrification Pilots (if applicable)

Competitive Solicitations currently in progress. No activities to report until Pilot is launched, tentatively in Q3 2022.

Language Line

SCE continues using Focus International to provide real-time language translations services; these services enable Enrollment and Outreach, Installation, and Inspections field personnel to overcome language barriers while completing their relative task(s). Various languages are available for translation including American Sign Language (ASL).

Language	Calls
Mandarin	7
Cantonese	1
Vietnamese	9
Spanish	3
Total	20

Tribal Outreach

In February 2022, the ESA Program continued to build on the momentum following the presentation given to the Chemehuevi Tribe Leaders, the housing coordinator, and the residents of the Chemehuevi Tribe in the previous months. SCE's approved ESA contractor completed 36 enrollments as well as pre-installation visits to tribal residents to assess equipment sizes for refrigerators and HVAC units. The ESA program expects to serve these customers with refrigerator replacements and HVAC replacements installations in March.

The following table shows a current list of the thirteen (13) tribes identified in SCE's service territory and the status of our efforts:

Tribal Nations in SCE's Territory: Outreach Status	Treated	Refused/ Ineligible	No longer served by SCE	In progress
Timbisha Shoshone	X			
Chemehuevi	X			
San Manual Band of Mission Indians		X		
Agua Caliente Band of Cahuilla Indians		X		
Twenty-Nine Palms Band of Mission Indians		X		
Pechanga			X	
Benton Paiute				X
Bishop Paiute				X
Bridgeport Indian Colony				X
CRIT		X		
Morongo				X
Soboba				X
Tule River				X

1.2.2. Customer Assistance Marketing, Education and Outreach for the CARE and ESA Programs.

General Awareness Marketing

Online Advertising

The ESA Program did not do any online advertising in the month of February.

Social Media

The ESA Program did not do any social media in the month of February.

Direct Marketing

Direct marketing efforts for this reporting month included the following tactics:

Email

During the month of February, approximately 54,000 emails were sent to customers having a "high probability" of being eligible for the ESA Program. These customers include newly enrolled and existing CARE and non-CARE customers who had not previously participated in the ESA Program, as well as high-usage customers with the deepest potential for energy savings.

The email campaign's creative messaging for customer acquisition is shown in the illustration below.

Douglas J, apply for the Energy Savings Assistance Program. View online.
Ver este mensaje en español.

SOUTHERN CALIFORNIA EDISON
Energy for What's Ahead™

SAVE MORE WITH FREE ENERGY-EFFICIENT APPLIANCES.

Learn More

Dear Douglas J,

Whether you own or rent your home, you may be eligible to participate in the Energy Savings Assistance Program (ESAP). Under this program, income-qualified customers of SCE can receive free energy-efficient appliances, installation, and services, including:

- **Refrigerator Replacement**
- **Clothes Washer Replacement**
- **Freezer Replacement**
- **Weatherization**
- **Pool Pump Replacement**
- **Evaporative Cooler**
- **Window or Wall Air Conditioner Replacement**
- **Central Air Conditioner Replacement**
- **Lighting—LEDs and Torchiere**
- **Smart Power Strip**
- **Smart Thermostat**

These free appliances and services are a great opportunity to save electricity and lower your monthly bill with a more energy-efficient home. Our approved contractor will review the program either in person or by telephone. When a contractor visits your home, they will be taking precautions such as using protective equipment (gloves and masks), sanitizing tools regularly, and social distancing. Don't delay — this program is available on a first-come, first-served basis.

Learn More

Best regards,

Marc Ulrich
Vice President, Customer Service Operations
Southern California Edison

Energy Savings Assistance Program™

DO MORE AT SCE.COM | Pay Your Bill | Stay Safe | View/Report Outages | Go Paperless | Start/Stop Service

Privacy Notice | Contact Us

This email contains a marketing message from Southern California Edison.

To opt out of receiving SCE marketing messages, unsubscribe. Your removal request will be honored within 10 business days.

The Energy Savings Assistance Program is funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. The program is offered on a first-come, first-served basis and is effective until funding is expended or the program is discontinued. Services may not be available in all areas. Certain restrictions, such as age, size, and condition of the system or appliance to be replaced, may apply. All replacement refrigerators meet ENERGY STAR® standards and are top-freezer models without extra features, such as ice makers. In some instances, you may be required to pay a copayment. Program may be modified or terminated without prior notice.

California consumers are not obligated to purchase any full-fee service or other service not funded by this program.

This program is available to both homeowners and renters. Renters may be required to obtain the property owner's written permission before services are delivered.

Please do not reply to this email; this is not a monitored email address.

Facebook is a trademark of Facebook, Inc. Twitter is a trademark of Twitter, Inc. Instagram is a trademark of Instagram, LLC.

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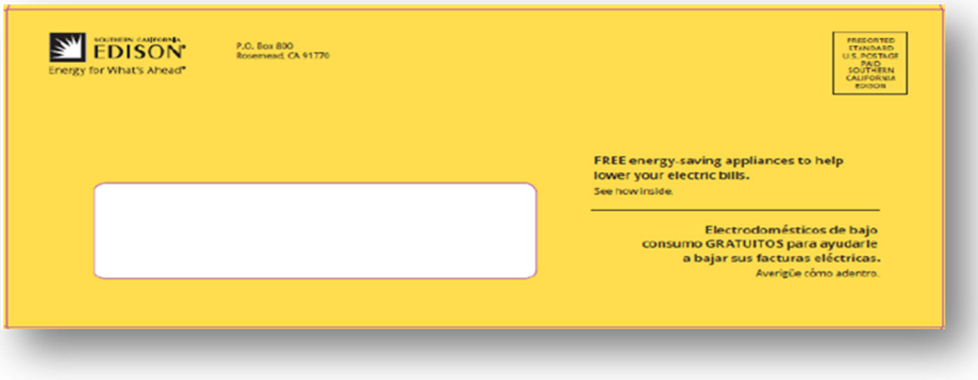
Direct Mail

In February, SCE sent approximately 75,000 direct mailers to new and existing CARE customers and non-CARE customers with a high probability of being eligible for the ESA Program. In 2022, ESA marketing campaigns are also targeting high energy usage customers, whose usage hit 300% of baseline at least once in the last Calendar Year.

The letters targeted customers who have not participated in the ESA program and included messaging about the ESA program's virtual option for enrollment. Each letter also provided customers with the name and phone number of their local SCE ESA program contractor, allowing contractors to directly receive information on interested customers and could lead to potential enrollments. This streamlined process creates efficiencies for both customer and contractor.

The campaign's messaging for customer acquisition is shown in the illustration below (the letters are double-sided English/Spanish).



SOUTHERN CALIFORNIA EDISON®
Energy for What's Ahead®

Open the door to free energy-saving appliances and even lower electric bills!

«Date»

«Customer Name»
«Mailing Address 1»
«Mailing Address 2»
«City, State Zip+4»
«BARCODE»

CALL YOUR LOCAL SCE-APPROVED CONTRACTOR TODAY!

«Contractor Name»
«1-800-999-9999»

Re: Service Account Number ending in «XXX» at «Service Account Address»

Dear «Customer Name»,

Did you know that with our Energy Savings Assistance program you may qualify to replace your older appliances that use lots of electricity with new energy-efficient models — for free? Whether you own or rent, the **program covers all costs** for purchasing and installing energy-efficient appliances and services that will help you save energy and money.

- Refrigerator Replacement
- Clothes Washer Replacement
- Pool Pump Replacement
- Lighting – LEDs and Torchiere
- Smart Power Strip
- Smart Thermostat
- Weatherization
- Freezer Replacement
- Evaporative Cooler
- Window or Wall AC Replacement
- Central AC Replacement

How it works.
Our approved contractor will review the program and qualifying income guidelines either in person or by telephone, and will let you know the no-cost energy-saving home appliances and solutions available. When a contractor visits your home, they will be taking precautions such as using protective equipment (gloves and masks), sanitizing tools, and social distancing.

Don't miss this opportunity for free appliances that use less electricity and may help lower your bill. Call your local SCE-approved contractor below, or visit **sce.com/esap** for more information.

«Contractor Name»
«1-800-999-9999»

Funding is limited and available on a first-come, first-served basis.
This program is available to income-qualified customers **absolutely free**.
So, don't delay. Call your local SCE-approved contractor today.

Sincerely,

Valarie Hernandez, Principal Manager
Segment & Retail Product Planning

Energy Savings Assistance Program™

P.S. Say **YES** to free energy-saving appliances and enjoy the ongoing savings and comfort of an energy-efficient home. Funding is limited. **Act now** — call «1-800-999-9999».

The Energy Savings Assistance Program is funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. Program and services are available to customers who meet specific household income guidelines or who participate in certain Public Assistance Programs. Services may not be available in all areas. Certain restrictions, such as age, size, and condition of the system or appliance to be replaced, may apply. All replacement refrigerators meet ENERGY STAR® standards and are top-freezer models without extra features, such as ice makers. Services are offered on a first-come, first-served basis until funding is expended or the program is discontinued. A copayment may be required for some services. Program may be modified or terminated without prior notice.

California consumers are not obligated to purchase any full fee service or other service not funded by this program.

This program is available to both homeowners and renters who meet qualifications. Renters may be required to obtain the property owner's written permission before services are delivered.

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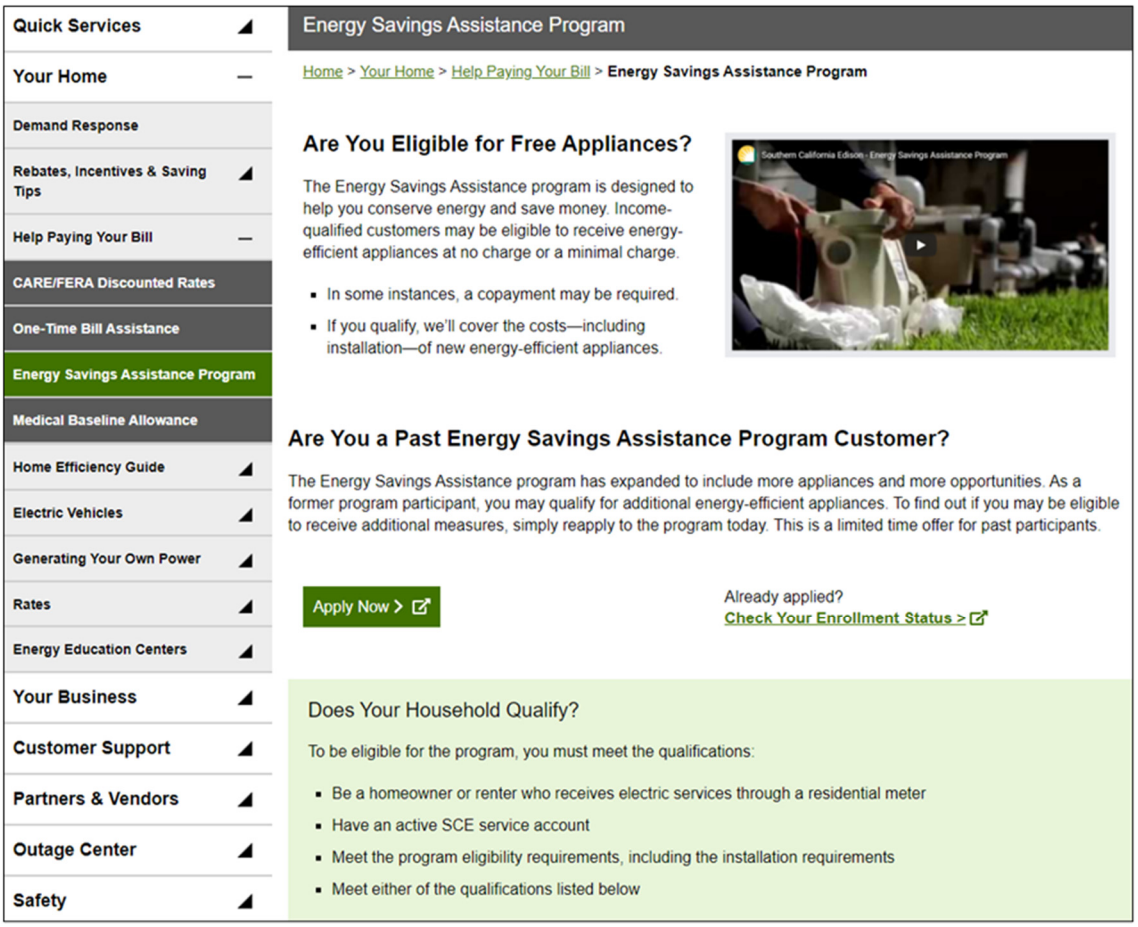
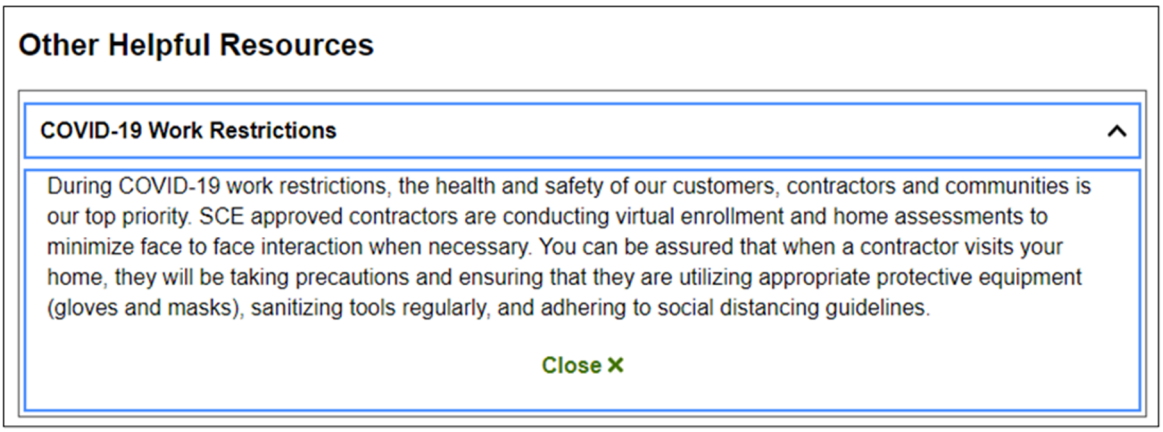
SCE.com Website

The ESA Program webpage (www.sce.com/esap) provides information on program eligibility and services. This messaging continues to direct customers to this page and allows them to apply for the ESA program directly online. In the month of February, SCE received about 695 ESA-related internet leads.

This messaging also informs customers about the various options available to enroll in the ESA program during COVID-19. SCE contractors are conducting virtual enrollment and home assessments to minimize face-to-face interaction when necessary. The messaging also assures customers that when a contractor visits their homes, they will be taking precautions and ensuing they are using appropriate protective equipment, sanitizing tools regularly, and adhering to social distancing guidelines. An illustration of the ESA webpage is shown below:





Outbound Calls

SCE's outbound calling campaign provides customer leads directly to the ESA Program contractors for outbound calls. SCE targets the customers who receive the direct mailers each month focusing on customers who have not previously participated in the ESA Program. For the month of February, SCE did not provide any outbound calling leads to ESA contractors.

SCE is also focused on generating leads for its contractors from recent CARE participants who have never participated in the ESA program. In February, SCE provided approximately 120,000 CARE leads to ESA contractors. The ESA Program refers these new CARE customers to SCE's contractors as leads to enroll these households into the ESA Program and provide energy-saving services.

ESA contractors can use these leads to build their pipeline for customer enrollments, whether the customers prefer to enroll through the virtual program or a face-to-face appointment.

Inbound Calls

Customers who call SCE's customer service center are informed of and referred to the ESA Program. Customers are assigned to a contractor in their service territory. The ESA contractor will then follow up on the lead and contact the customer to assess eligibility and enrollment in the ESA Program. In the month of February, SCE received approximately 840 ESA- related calls.

Live CARE Call Campaign

At this time, the statewide IOU's are working to determine how best to launch the CARE outbound calling effort in unison. The statewide IOU's have met to strategize the launch of the pilot, and anticipate it will begin in the second quarter 2022.

Community Outreach & Engagement

ESA Program contractors participate in a variety of community events to interact with customers and inform them about the ESA program and other Low-Income programs available to them. These events help increase ESA enrollments, and ESA contractors will also assist customers in completing the enrollment process during the events. The ESA Program and its contractors did not attend any in-person events in the month of February.

SCE's Income Qualified Programs (IQP) and Foodservice Technology Center (FTC)[14] groups are continuing to partner with the West San Gabriel Valley Boys and Girls Club to which SCE provided over 1000 meals to prevent food waste and help families who are experiencing food scarcity. In addition to providing meals, IQP informational flyers were provided to potential income qualified program participants.

Energy Solutions Partner Network

N/A

Partner Spotlight

N/A

Multicultural Outreach

N/A

Other Customer Engagement Efforts

N/A

1.2.3. Managing Energy Use

SCE's contractor's Program Representatives continue to review the ESA Program Customer Energy Education and Resource Guide with each program enrollee at time of in-home or virtual enrollment. This Energy Education focuses on no-cost actions these low-income customers can take to save energy and reduce their bills. Included in this education is instruction on how to sign up for My Account, which provides them with additional time and money savings tools and opportunities to participate in residential energy efficiency rebate programs. ESA Program Representatives also encourage customers to visit the Home Energy Advisor on sce.com, which is a free online survey that provides customers with customized savings recommendations.

1.2.4. Services to Reduce Energy Bill

Whether customers were provided with information and services to help reduce their energy bill.

The ESA program updated training and energy education materials to include information on new programs such as AMP and other assistance programs. Updated assistance program brochures have been made available to ESA contractors to utilize in their enrollment activities. ESA contractors encourage customers to visit https://www.sce.com/residential/assistance to learn

14 FTC conducts energy-efficiency studies and demonstrations related to commercial foodservice equipment and technologies for restaurants and foodservice facilities.

about all the programs that SCE has available to assist them with most financial obstacles that they may be facing at the present time. ESA contractors act as a communication channel to customers, informing them of the benefits and resources available through SCE, state, and local programs.

1.3. Leveraging Success Evaluation, Including CSD

1.3.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What were the results in terms of new enrollments?

SCE contacted CSD's implementer of the Low-Income Weatherization Program (LIWP) to inquire if there are any potential projects that could be reimbursed by SCE. With changes in measure eligibility and feasibility, particularly for smart thermostats, there may be potential projects that could be reimbursed by SCE.

1.4. Workforce Education & Training (WE&T)

1.4.1. Please summarize efforts to improve and expand ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

SCE contracts with various local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA program services. Many of the organization are in low-income and disadvantaged communities.

In February 2022, 834 individuals from these organizations are working in support SCE's ESA Program, which includes 8 new individuals.

As of February 28, 2022, SCE has 143 active Program Representatives supporting virtual (non-face-to-face) enrollment and assessment activities.

The CBT Learning System (CBT L/S) continues to remain available for ESA Program Service Providers and their respective staffs to take free online trainings. There are 65 courses currently available in both English and Spanish.

In February 2022, there were 310 users of the system. A total of 110 courses were completed, accounting for approximately 223.15 hours of learning.

1.5. Studies and Pilots

1.5.1. ESA Program Studies

<u>2022 Low Income Needs Assessment (LINA) Study</u>

The statewide Low Income Needs Assessment is a statewide study project-managed by SCE. The contractor hired to conduct the study is Evergreen Economics. The objective of the 2022 Needs Assessment is to better understand the needs of low-income renters. the research plan was vetted with stakeholders and finalized in March 2021. A market characterization was conducted based on current data collected by the Residential Appliance Saturation Survey (RASS) and census data. interviews with CBOs and contractors were conducted, the data collection sampling plan was finalized, and data collection instruments have been developed. This past month the focus has been on completing surveys with 1200 income qualified renters living in both single-family and multifamily housing The consultant is developing interview guides for in-depth interviews with customers (tenants) and plans to conduct those in the next month. The project is on track to be completed in December 2022.

<u>ESA/CARE Categorical Study</u>

<u>The statewide Categorical Study will examine the relative alignment of the means-tested programs currently used as proxies for low income to enable enrollment in ESA, CARE and FERA. The study will also examine other programs and the potential of the programs to facilitate automatic enrollment in the income qualified programs. SDG&E is the contract manager for the study. During January and February of 2022, the scope of work was discussed</u>

and vetted with the study working group During this month he work scope has been finalized and the Request for Proposals (RFP) released to potential bidders The proposal review process begins in mid-April. A consultant will be selected and onboarded in May after which time the study will commence. The study is expected to be completed by December 2022

ESA Multifamily CAM Process Evaluation

The ESA Multifamily Process Evaluation (MF CAM) is a statewide evaluation contract managed by PG&E. The study commenced in July 2021 and is being conducted by Resource Innovations, Inc. The objectives of the study include: (1) assess the relative effectiveness of the IOU's MF CAM outreach and implementation strategies (2) identify what data currently exist and may be needed to facilitate a reliable evaluation of program impacts (3) inform future program designs targeting the low-income MF customer segment. The research plan was finalized following input received after the public workshop conducted during September 2021, To date, program materials have been reviewed, process flow diagrams and logic models, and an interim memo have been developed. During February a second public workshop was conducted to solicit stakeholder feedback on the interim memo. The consultant is currently developing surveys for tenants and property managers/owners associated with the treated properties. The surveys are expected to go out to customers during late March/early April. The study is expected to be completed in June 2022.

1.5.2. ESA BE Program Pilots

For the BE and CEH Pilots, competitive solicitations are currently ongoing. Contracts are expected to be signed by Q3 2022.

ESA CEH Program Pilot?

ESA Plus/Deep Pilot?

Competitive Solicitations for the evaluation of the joint Pilot Plus/Deep are underway. Contracts for the evaluator are expected to be signed by Q3, 2022. MF

2. CARE EXECUTIVE SUMMARY

The CARE program is a low-income energy rate program that provides a monthly discount to qualifying households in SCE's service territory. To qualify for CARE, household income must be at or below the 200% Federal Poverty Guidelines. Through CARE customers can save 30%-35% a month on their electric bill. Income qualified customers include residential single-family households, customers in sub-metered residential facilities, nonprofit group living facilities, agricultural employee housing facilities, and migrant housing farm workers.

Regarding our current Disproportionate Stratified Random Sampling (DSRS) modeling approach, the Income Qualified Program (IQP) will continue to use the DSRS framework to capture more of those customers who are more likely to fail the CARE and FERA eligibility verification. Due to this, IQP shall sample a greater share of customers residing in "high income" areas as well as those who have been enrolled in either program for only a short period of time. More specifically, customers living in areas where the proportion of households with incomes of 200% of the Federal Poverty Level (FPL) and below is lower than the overall median level of this measure for the entire low-income population will be oversampled 1.5 times relative to customers who reside in areas where the proportion of households with incomes of 200% FPL and below is at or above the median of the same poverty measure. Additionally, customers who have been enrolled in either CARE or FERA for two years or less will also be oversampled 1.5 times relative to customers who have been with either low-income program for more than two years.

2.1. CARE Program Summary

2.1.1. Please provide CARE Program summary costs.

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of 2022 Budget Spent
Outreach	$3,724,630	$654,645	18%
Processing / Certification Re-certification	$1,530,979	$133,921	9%
Post Enrollment Verification (PEV)	$483,467	$91,390	19%
IT Programming	$570,000	$2,233	0%
Cooling Centers[3]	-	-	0%
Pilot (CHANGES)	$525,000	$67,224	13%
Studies	$36,000	-	0%
Regulatory Compliance	$478,809	$83,680	17%
General Administration	$1,337,746	$198,569	15%
CPUC Energy Division Staff	$135,625	$22,033	16%
Total Expenses	**$8,822,256**	**$1,253,695**	**14%**
Subsidies and Benefits	**$404,343,437**	**$94,264,561**	**23%**
Total Program Costs & Discounts	**$413,165,693**	**$95,518,256**	**23%**

2.1.2. Provide the CARE Program enrollment rate to date.

CARE Enrollment		
Participants Enrolled	**Eligible Participants[15]**	**Enrollment Rate**
1,311,125	1,276,922	102.6%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

The CARE and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and underpenetrated areas continue to be a priority. SCE's CARE/FERA programs partner with internal departments such as Local Public Affairs (LPA), Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, and Business Solutions.

SCE also conducts external outreach efforts with various chambers, foundations, faith-based and community-based organizations in different activities that target SCE's hard-to-reach customer base.

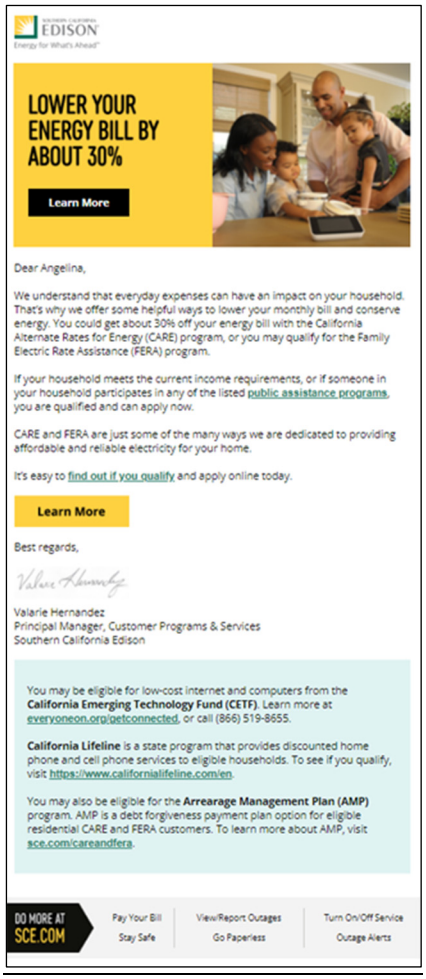
SCE continues to provide all customers who contact SCE's Customer Contact Center (CCC) to request payment arrangements the opportunity to sign up for CARE/FERA immediately.

SCE marketing effort to distinguish CARE and FERA customers by having noticable differences in the campaign, understanding the demographics and target audience for each program, and tailoring the marketing to the specific groups. The new concept is targeted to launch in April of 2022. SCE will engage customers in multitude of channels to fit the customer's prefer way of communication from social media, text message campaigns, direct mail, email, sce.com, webinars, community based organizations, and banner ads in applications.

Direct Marketing

Email & Direct Mail

SCE targets customers that may be eligible for and benefit from income qualified programs. CARE customers can receive an average of 30% off their bills, while FERA customers can receive an average of 18% off their bill. In February, approximately 200,000 emails were sent out for CARE and 155,000 emails were sent out for FERA. There were approximately 180,000 direct mail pieces sent to potential CARE applicants and approximately 201,000 direct mail pieces sent to potential FERA applicants. See the illustrations of the direct mail pieces below and on the following three pages.



EDISON
Energy for What's Ahead

LOWER YOUR ENERGY BILL BY ABOUT 30%

Learn More

Dear Angelina,

We understand that everyday expenses can have an impact on your household. That's why we offer some helpful ways to lower your monthly bill and conserve energy. You could get about 30% off your energy bill with the California Alternate Rates for Energy (CARE) program, or you may qualify for the Family Electric Rate Assistance (FERA) program.

If your household meets the current income requirements, or if someone in your household participates in any of the listed public assistance programs, you are qualified and can apply now.

CARE and FERA are just some of the many ways we are dedicated to providing affordable and reliable electricity for your home.

It's easy to find out if you qualify and apply online today.

Learn More

Best regards,

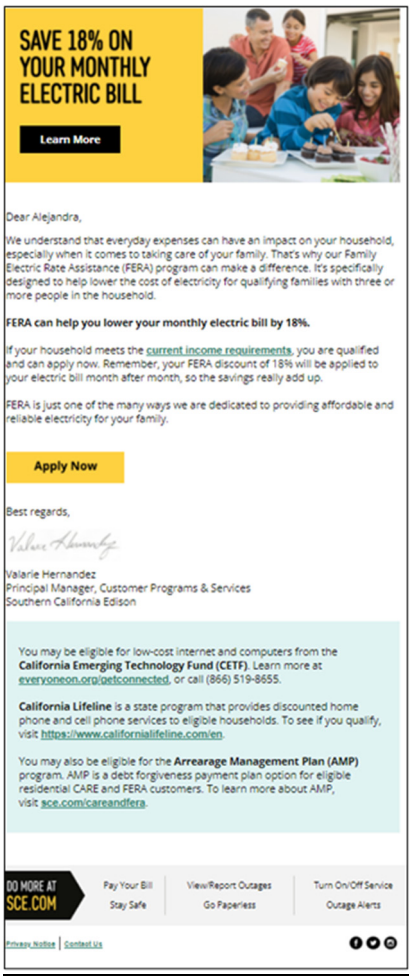
Valarie Hernandez
Principal Manager, Customer Programs & Services
Southern California Edison

You may be eligible for low-cost internet and computers from the **California Emerging Technology Fund (CETF)**. Learn more at everyoneon.org/getconnected, or call (866) 519-8655.

California Lifeline is a state program that provides discounted home phone and cell phone services to eligible households. To see if you qualify, visit https://www.californialifeline.com/en.

You may also be eligible for the **Arrearage Management Plan (AMP)** program. AMP is a debt forgiveness payment plan option for eligible residential CARE and FERA customers. To learn more about AMP, visit sce.com/careandfera.

DO MORE AT SCE.COM | Pay Your Bill | View/Report Outages | Turn On/Off Service | Stay Safe | Go Paperless | Outage Alerts



SAVE 18% ON YOUR MONTHLY ELECTRIC BILL

Learn More

Dear Alejandra,

We understand that everyday expenses can have an impact on your household, especially when it comes to taking care of your family. That's why our Family Electric Rate Assistance (FERA) program can make a difference. It's specifically designed to help lower the cost of electricity for qualifying families with three or more people in the household.

FERA can help you lower your monthly electric bill by 18%.

If your household meets the current income requirements, you are qualified and can apply now. Remember, your FERA discount of 18% will be applied to your electric bill month after month, so the savings really add up.

FERA is just one of the many ways we are dedicated to providing affordable and reliable electricity for your family.

Apply Now

Best regards,

Valarie Hernandez
Principal Manager, Customer Programs & Services
Southern California Edison

You may be eligible for low-cost internet and computers from the **California Emerging Technology Fund (CETF)**. Learn more at everyoneon.org/getconnected, or call (866) 519-8655.

California Lifeline is a state program that provides discounted home phone and cell phone services to eligible households. To see if you qualify, visit https://www.californialifeline.com/en.

You may also be eligible for the **Arrearage Management Plan (AMP)** program. AMP is a debt forgiveness payment plan option for eligible residential CARE and FERA customers. To learn more about AMP, visit sce.com/careandfera.

DO MORE AT SCE.COM

Pay Your Bill | View/Report Outages | Turn On/Off Service
Stay Safe | Go Paperless | Outage Alerts

Privacy Notice | Contact Us

SOUTHERN CALIFORNIA EDISON®
Energy for What's Ahead®

GET A DISCOUNT OF ABOUT 30% ON YOUR ELECTRIC BILL EVERY MONTH.

«Date»

«Customer Name»
«Mailing Address »
«City, State Zip+4»
«BAR CODE»

Service Account Number
ending in «XXXX»

Dear Valued Customer,

We understand everyday expenses can change and how these changes can affect some households more than others. That's why rates like our California Alternate Rates for Energy (CARE) can help make a difference.

LOWER YOUR ELECTRIC BILL BY ABOUT 30% EVERY MONTH!

If your household meets the income requirements shown or someone in your household participates in any of the public assistance programs listed on the enclosed Rate Discount Application, we encourage you to apply for CARE today.

Remember, your **CARE discount of about 30%** will be applied to your electric bill month after month, so the savings really add up.

IT'S EASY TO APPLY AND ONLY TAKES A FEW MINUTES.

Simply use one of the two methods listed below to apply.

- Complete and return the enclosed application in the postage-paid envelope provided.
- **sce.com/care**
  (You'll need to have your account number handy)

HERE ARE ADDITIONAL SERVICES FOR WHICH YOU MAY QUALIFY.

You may be eligible for low-cost internet and computers from the California Emerging Technology Fund (CETF). Learn more at **everyoneon.org/getconnected** or call 1-866-519-8655.

California LifeLine is a state program that provides discounted home phone and cell phone services to eligible households. To see if you qualify, visit **californialifeline.com/en**.

You may be eligible for the Arrearage Management Plan (AMP) Program. AMP is a debt forgiveness payment plan option for eligible residential CARE and FERA customers. To learn more about AMP, visit **sce.com/careandfera**.

Don't delay. Start by applying for CARE today to lower your monthly electric bill — every month!

Maximum Household Income
Effective June 1, 2021

Number of Persons in Household	Total Combined Annual Income† CARE
1 - 2	Up to $34,840
3	Up to $43,920
4	Up to $53,000
5	Up to $62,080
6	Up to $71,160
7	Up to $80,240
8	Up to $89,320
Each additional person	$9,080

† Current gross (before taxes) household income from all sources. Households of three or more persons with higher incomes that do not qualify for CARE, may qualify for the Family Electric Rate Assistance program.

Sincerely,

Valarie Hernandez
Principal Manager, Customer Programs & Services

The California Alternate Rates for Energy program is funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. This program will continue until funding is exhausted or the program is terminated, whichever comes first. Program is subject to change without notice. Terms and conditions apply.

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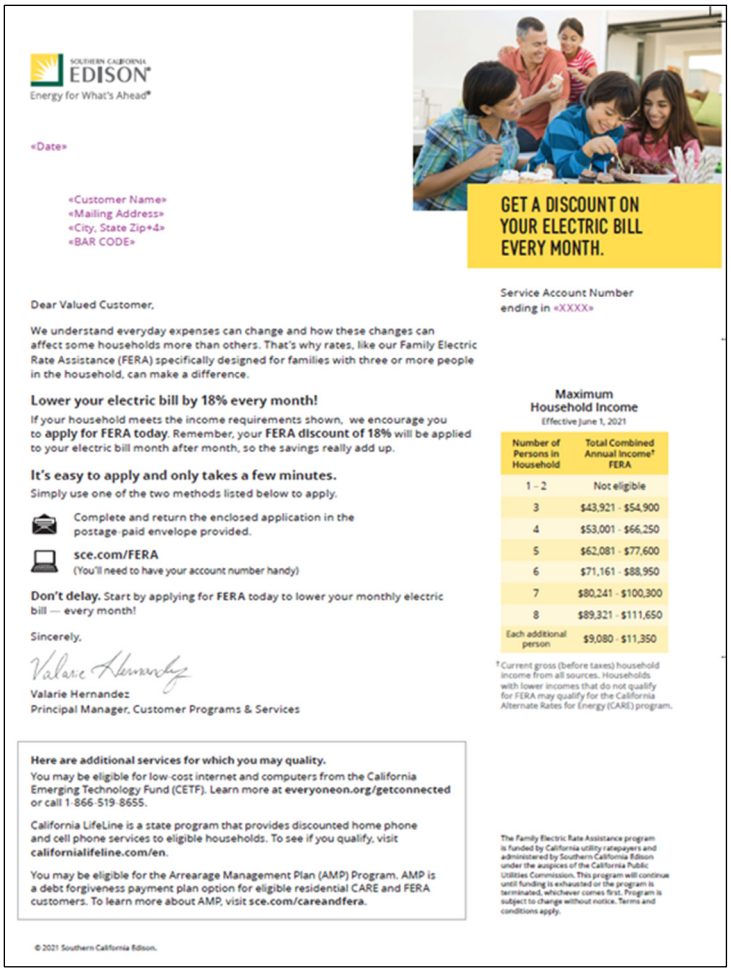

SOUTHERN CALIFORNIA EDISON®
Energy for What's Ahead®

«Date»

«Customer Name»
«Mailing Address»
«City, State Zip+4»
«BAR CODE»

GET A DISCOUNT ON YOUR ELECTRIC BILL EVERY MONTH.

Service Account Number ending in «XXXX»

Dear Valued Customer,

We understand everyday expenses can change and how these changes can affect some households more than others. That's why rates, like our Family Electric Rate Assistance (FERA) specifically designed for families with three or more people in the household, can make a difference.

Lower your electric bill by 18% every month!

If your household meets the income requirements shown, we encourage you to **apply for FERA today**. Remember, your **FERA discount of 18%** will be applied to your electric bill month after month, so the savings really add up.

It's easy to apply and only takes a few minutes.

Simply use one of the two methods listed below to apply.

Complete and return the enclosed application in the postage-paid envelope provided.

sce.com/FERA
(You'll need to have your account number handy)

Don't delay. Start by applying for **FERA** today to lower your monthly electric bill — every month!

Sincerely,

Valarie Hernandez
Principal Manager, Customer Programs & Services

Maximum Household Income
Effective June 1, 2021

Number of Persons in Household	Total Combined Annual Income† FERA
1 – 2	Not eligible
3	$43,921 - $54,900
4	$53,001 - $66,250
5	$62,081 - $77,600
6	$71,161 - $88,950
7	$80,241 - $100,300
8	$89,321 - $111,650
Each additional person	$9,080 - $11,350

†Current gross (before taxes) household income from all sources. Households with lower incomes that do not qualify for FERA may qualify for the California Alternate Rates for Energy (CARE) program.

Here are additional services for which you may quality.

You may be eligible for low-cost internet and computers from the California Emerging Technology Fund (CETF). Learn more at **everyoneon.org/getconnected** or call 1-866-519-8655.

California LifeLine is a state program that provides discounted home phone and cell phone services to eligible households. To see if you qualify, visit **californialifeline.com/en**.

You may be eligible for the Arrearage Management Plan (AMP) Program. AMP is a debt forgiveness payment plan option for eligible residential CARE and FERA customers. To learn more about AMP, visit **sce.com/careandfera**.

The Family Electric Rate Assistance program is funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. This program will continue until funding is exhausted or the program is terminated, whichever comes first. Program is subject to change without notice. Terms and conditions apply.

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Internal Outreach

SCE's CCC continues using various methods to directly enroll customers in the CARE Program during incoming calls to the center. CARE is offered on all new customer turn-on requests and/or when a customer expresses a need for help with their bill or has expressed financial hardship. CARE representatives will first offer to take the enrollment over the phone or if requested by the customer, be directly transferred to the Information Voice Response (IVR) system. The IVR allows customers who prefer a self-service option to enroll via sce.com. Additionally, if requested, the Customer Service Representative may alternately send a paper Rate Discount Application to the customer. These enrollment options provide customers with choices and maximizes their opportunity to enroll in CARE program.

SCE.com Website

SCE provides information on programs and services for income-eligible customers and those experiencing financial hardship. Customers can utilize self-service and enroll into various programs on sce.com. Customers may also find additional resources and assistance beyond SCE/IOU programs. SCE continually updates sce.com/billhelp and sce.com/findsupport to include information for SCE and non-SCE assistance programs. Landing pages include program descriptions and direct links to external organizations' website for more information and/or enrollment. Assistance programs include, but are not limited to, the Low-Income Home Energy Assistance Program (LIHEAP); the CA COVID-19 Rental Assistance Program / Emergency Renters Assistance Program; California LifeLine; County 2-1-1; as well as low-cost solar options through GRID Alternatives. As required by the Joint Stipulation approved through the Income Qualified Programs Final Decision A.19-11-003, a web link and contact information for the California Emerging Technology Fund's (CETF) affordable broadband and computers offer has been updated on sce.com/billhelp. To date, SCE has tracked 850 clicks on CETF's link which directs customers to everyoneon.org/getconnected

Below, see an illustration of the Billing Assistance Programs page on sce.com.

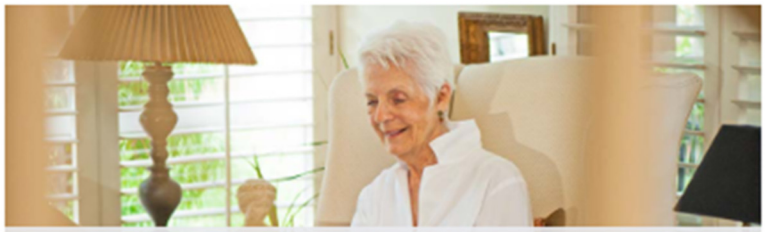
EDISON
Energy for What's Ahead

Search | Log In / Register

- Quick Services
- Your Home
  - Demand Response
  - Rebates, Incentives & Saving Tips
  - Help Paying Your Bill
    - CARE/FERA Discounted Rates
    - One-Time Bill Assistance
    - Energy Savings Assistance Program
    - Medical Baseline Allowance
  - Home Efficiency Guide
  - Electric Vehicles
  - Generating Your Own Power
  - Rates
  - Energy Education Centers
- Your Business
- Customer Support
- Partners & Vendors
- Outage Center
- Safety
- Wildfire Safety

Bill Assistance Programs

Home > Your Home > Help Paying Your Bill



Need Time to Pay Your Bill?

If you are having trouble paying your bill, we encourage you to learn more about our long-term assistance options.

If you have lost your job recently or your income has changed, you may also qualify for a reduced energy rate through our CARE or FERA programs.

12-month Payment Arrangements Plan

Residential customers with a past due balance may qualify for a 12-month repayment plan. Call us at 1-800-655-4555 for more information.

On-going Bill Support

You may be eligible for a discount on your monthly bill through the California Alternate Rates for Energy (CARE) or Family Electric Rate Assistance (FERA) programs.

Learn More >

1-Time Assistance

Need a little extra help this month? The Energy Assistance Fund provides up to $300 to eligible customers once a year. You can participate by applying for assistance or make a donation.

Learn More >

Free Upgrades

We can help you save over time through the Energy Savings Assistance Program. If you're eligible, we'll cover the cost of efficient new appliances and installation.

Learn More >

Energy Management Center

Manage your energy use with Smart products, programs and tools by visiting the Energy Management Center.

Learn More >

Low Income Home Energy Assistance Program (LIHEAP)

LIHEAP is a federally funded program aimed to assist low-income households that pay a high portion of their income to meet their energy needs. LIHEAP is funded by the U.S. Department of Health and Human Services, Administration for Children and Families, Office of Community Services.

Learn More >

COVID-19 Rent Relief

COVID-19 Rent Relief will help income-eligible households pay rent and utilities.

Learn More >

Low-Cost Internet and Computers

You may be eligible for low-cost internet and computers.

Learn more at everyoneon.org/getconnected

or call (866) 519-8655.

Experiencing Financial Hardship?

If you're a renter who has experienced financial hardship as a result of COVID-19 and meets income guidelines, you may be eligible for rent and utility bill assistance. Depending on where you live, you may apply to the program administered in your community.

SCE continues to improve communications with customers to increase awareness of all assistance programs. SCE will continue to revamp its website to have more customer-friendly language and visuals.

Leveraging Current Partnerships

SCE continues to leverage its network of community-based organizations (CBOs) and faith-based organizations to promote the CARE/FERA Programs. SCE instructed its network of Agencies to promote the increase of customer outreach by way of email and telephone. This outreach includes educating customers on the number of ways to enroll in the CARE/FERA program, including utilizing SCE's website and the CCC whereby customers can instantly enroll in the programs and receive CARE/FERA discounts within the current bill cycle. SCE is making efforts to reach different segments of potential income qualified customers and customers in need by working more extensively with CBOs. These CBOs may focus on segments such as refugees, veterans, religions, homeless prevention, family outreach and assistance, and food banks.

Capitation Fee Program

The CARE/FERA Capitation Fee Program team is continuing its efforts to engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, to enroll the hardest-to-reach customers. Because of these efforts, the Capitation Fee Program continues to show enrollments from agencies that were previously inactive.

SCE currently has 65 CARE Capitation Agencies who help income qualified customer gain assistance through the CARE and FERA programs. In February capitation contractors and outbound calling efforts successfully enrolled 195 new customers in the CARE Program. Current and ongoing campaign strategies and efforts include:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including community-based virtual outreach events and fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low-income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF) program which is an income-qualified program to help residential households pay their electric bills. In February, 337 customers who received EAF grants were enrolled in CARE. EAF is funded through voluntary donations from SCE employees, shareholders, and customers. EAF partners with the United Way of Greater Los Angeles and 80+ community-based organizations to process EAF assistance request and applications.

SCE utilizes social media such as Facebook and Instagram to promote EAF as well as inform customers on how to apply for grants.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, SoCalGas and certain water utilities. ESA participants are automatically enrolled in CARE each month. As described in this report, the CARE Program continuously makes efforts to integrate messaging with the ESA Program at outreach events, through communications, and through marketing campaigns to inform attendees about the ESA and CARE program available to qualifying customers.

Community Outreach & Engagement

SCE increased its collaboration with Community Based Organizations (CBO). SCE shared information to CBOs whom in turn shared to their consituents. The resources include rates, wildfire & emergency paredness, critcal care backup battery, IQP (CARE/FERA/ESA), medical baseline, and covid assistance to low income, senior, access and functional needs, tribal, multi-cultural, hard to reach, and high fire risk communities.

Describe Tribal Outreach efforts for this reporting month.

SCE provided an informational deck that included CARE, FERA, and ESA to Chemehuevi tribe who has installation currently undergoing with ESA program. The informational deck was also provided for activies for Morongo's Earth Day event.

CARE Partners (Capitation Agencies)

Capitation Agencies	
ESA Leads	
CARE Enrollments	195
CARE Recertification*	

*Data not available at this time

2.3. CARE Recertification Complaints

2.3.1. Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

In response to the COVID-19 State of Emergency and associated protections, all CARE and FERA recertifications and verifications had been halted. The protections ended on September 30, 2021, so recertifications were allowed to resume in October 2021. During the month of February,

SCE received three recertification complaints of which one was closed. At the end of February, there were a total of four recertification complaints pending to be resolved.

2.4. Miscellaneous

CPUC Resolution M-4835 and D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by the California emergencies / events for a period of one year commencing from the date the Governor of California issued an emergency proclamation due to a disaster.

Per Resolution M-3835 and D.19-07-015, the following table shows a list of affected counties currently under emergency protections.

Date of Proclamation	Disaster Name	Affected County
10/22/2021	French, Windy, and KNP Complex Fires	Kern and Tulare

Recertification Extensions

SCE identified that our new SAP-based customer service system cannot initiate more than 4,500 recertification requests per day or risk potential system failures which would result in recertification requests not being mailed. To ensure all customers receive their recertification requests, the system will issue the first 4,500 requests and extend the due dates for the additional recertifications to a day that has a lower volume of requests.

Sample of Recertification Extension Methodology

Current Recert Date	Batch Date (RECERT Date - 90 days) 2021	Current Count of Records	Extra/Less than optimum (#4500)	RECERT date Move-to	Move Ahead Days	Remarks	Expected New count
1/7/2022	9-Oct	6784	-2284	1/10/2022	3	Move to 10-Jan	4500
1/8/2022	10-Oct	6475	-1975	1/11/2022	3	Move to 11-Jan	4500
1/9/2022	11-Oct	6162	-1662	1/17/2022	8	Move to 17-Jan	4500
1/10/2022	12-Oct	1464	3036	N/A	N/A	N/A	3748
1/11/2022	13-Oct	518	3982	N/A	N/A	N/A	2493

CARE/FERA and CCAs

Western Community Energy (WCE), a Community Choice Aggregator (CCA), recently filed for bankruptcy and 113.5K customers were transitioned back to Southern California Edison (SCE) generation service. During the transition, a billing system issue resulted in accounts being incorrectly enrolled in or de-enrolled from the CARE & FERA programs.

SCE has corrected these accounts and is working to ensure customers receive an accurate, updated bill.

SCE held a virtual townhall meeting to update WCE customers and answer their questions. A special Call Center phone number was implemented specifically for WCE customers which bypasses normal wait times and is staffed by trained representatives familiar with the WCE transition. Additionally, letters were mailed to all impacted customers explaining the transition. These letters included the special WCE phone number should the customers have additional questions.
In our commitment to continuous improvement, SCE has leveraged the lessons learned from the WCE transition and has developed new processes to mitigate the issues outlined above. These processes include technical enhancements to our customer service system, updated technical analytics, and the use of robotics for timely, mass corrections. As a result, SCE has been able to transition customers better to and from CCAs.

2.5. ~~Miscellaneous~~ Pilots and Studies

2.5.1. CARE Program Studies

2022 Low Income Needs Assessment (LINA) Study

The statewide Low Income Needs Assessment is a statewide study project-managed by SCE. The contractor hired to conduct the study is Evergreen Economics. The objective of the 2022 Needs Assessement is to better understand the needs of low-income renters. In terms of status, the research plan was finalized in March 2021. Since then, a market characterization has been conducted based on current census data, interviews with CBOs and contractors were conducted, the data collection sampling plan was finalized, and data collection instruments have been developed. This past month the focus has been on completing surveys with 1200 income qualified renters living in different types of housing. The consultant is developing interview guides for in-depth interviews with customers (tenants) and plans to conduct those in the next month. The project is on track to be completed by December 2022.

ESA/CARE Categorical Study

The statewide Categorical Study will examine the relative alignment of the means-tested programs currently used as proxies for low income to enable enrollment in ESA, CARE and FERA. The study will also examine the potential of these programs to facilitate automatice enrollement in the income qualified programs. The work scope has been discussed and vetted with the study working group. The work scope has been finalized and the final RFP released to potential bidders. SDG&E is the contract manager. The proposal review process begins in mid April. A consultant will be selected and onboarded in May after which time the study will commence. The study is expected to be completed by December 2022. ~~XXXX~~

2.5.2. CARE Program Pilot

3. FERA EXECUTIVE SUMMARY

3.1. FERA Program Summary

The FERA program is a low-income energy rate program that provides a monthly discount to qualifying households in SCE's service territory. To qualify for FERA households of 3 or more must have income above 200% of the Federal Poverty Guidelines and be at or below 250% of the Federal Poverty Guidelines. Through FERA customers can save about 18% a month on their electric bill. Income qualified customers include residential single-family households and customers in sub-metered residential facilities.

On our current DSRS modeling approach: The Income Qualified Program (IQP) will continue to use Disproportionate Stratified Random Sampling (DSRS) framework to capture more of those customers who are more likely to fail the FERA eligibility verification. In this light, IQP shall sample a greater share of customers residing in "high income" areas as well as those who have been enrolled in either program for only a short period of time. More specifically, customers living in areas where the proportion of households having incomes of 200% of the Federal Poverty Level (FPL) and below is lower than the overall median level of this measure for the entire low-income population will be oversampled 1.5 times relative to customers who reside in areas where the proportion of households with incomes of 200% FPL and below is at or above the median of the same poverty measure. Additionally, customers who have been enrolled in FERA for two years or less will also be oversampled 1.5 times relative to customers who have been with either low-income program for more than two years.

3.1.1. Please provide FERA Program summary costs.

FERA Budget Categories	Authorized Budget[20]	Actual Expenses to Date	% of Budget Spent
Outreach	$ 665,695	$ 35,838	5%
Proc., Certification and Verification	$ 382,745	$ -	0%
Post Enrollment Verification[21]	$ 120,867	$ -	0%
Information Tech./Programming	$ 30,000	$ 1,508	5%
Studies			
Regulatory Compliance	$ 24,000		
General Administration	$ 15,445	$ 3,894	9%
CPUC Energy Division Staff	$ 43,153		
	$ 4,375		
Total Expenses	**$ 1,286,280**	**$ 41,240**	**3%**
Subsidies and Benefits[22]	$28,746,536	$ 1,621,539	6%
Total Program Costs and Discounts	**$ 30,032,816**	**$ 1,662,780**	**6%**

3.1.2. Provide the FERA Program enrollment rate to date.

FERA Enrollment		
Participants Enrolled	**Eligible Participants[16]**	**Enrollment Rate**
27,681	221,674	12%

3.2. Outreach

3.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

The CARE and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and underpenetrated areas continue to be a priority. SCE's CARE/FERA programs partner with internal departments such as Local Public Affairs (LPA), Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, and Business Solutions. SCE also conducts external outreach efforts with various chambers, foundations, faith-based and community-based organizations in different activities that target SCE's hard-to-reach customer base.

SCE continues to provide all customers who contact SCE's Customer Contact Center (CCC) to request payment arrangements the opportunity to sign up for CARE/FERA immediately.

SCE marketing effort to distinguish CARE and FERA customers by having noticable differences in the campaign, understanding the demographics and target audience for each program, and tailoring the marketing to the specific groups. The new concept is targeted to launch in April of 2022. SCE is ramping up outreach activities to FERA customers to meet it's of 50% penetration by 2023. This campaign will help target FERA customers in a different way than previous years. SCE will engage customers in multitude of channels to fit the customer's prefer way of communication from social media, text message campaigns, direct mail, email, sce.com, webinars, community based organizations, and banner ads in applications. SCE will increase it's digial communication and email methodoligy for efficient and effective marketing to grow FERA participation.

Direct Marketing

SCE targets customers that may be eligible for and benefit from income qualified programs. CARE customers can receive an average of 30% off their bills, while FERA customers can receive an average of 18% off their bill. In February, approximately 200,000 emails were sent out for CARE and 155,000 emails were sent out for FERA. There were approximately 180,000 direct mail pieces sent to potential CARE applicants and approximately 201,000 direct mail pieces sent to potential FERA applicants. See the illustrations of the direct mail pieces below and on the following three pages.

SOUTHERN CALIFORNIA EDISON®
Energy for What's Ahead®

«Date»

«Customer Name»
«Mailing Address»
«City, State Zip+4»
«BAR CODE»

GET A DISCOUNT ON YOUR ELECTRIC BILL EVERY MONTH.

Service Account Number ending in «XXXX»

Dear Valued Customer,

We understand everyday expenses can change and how these changes can affect some households more than others. That's why rates, like our Family Electric Rate Assistance (FERA) specifically designed for families with three or more people in the household, can make a difference.

Lower your electric bill by 18% every month!

If your household meets the income requirements shown, we encourage you to **apply for FERA today**. Remember, your **FERA discount of 18%** will be applied to your electric bill month after month, so the savings really add up.

It's easy to apply and only takes a few minutes.

Simply use one of the two methods listed below to apply.

Complete and return the enclosed application in the postage-paid envelope provided.

sce.com/FERA
(You'll need to have your account number handy)

Don't delay. Start by applying for **FERA** today to lower your monthly electric bill — every month!

Sincerely,

Valarie Hernandez
Principal Manager, Customer Programs & Services

Maximum Household Income
Effective June 1, 2021

Number of Persons in Household	Total Combined Annual Income† FERA
1 - 2	Not eligible
3	$43,921 - $54,900
4	$53,001 - $66,250
5	$62,081 - $77,600
6	$71,161 - $88,950
7	$80,241 - $100,300
8	$89,321 - $111,650
Each additional person	$9,080 - $11,350

† Current gross (before taxes) household income from all sources. Households with lower incomes that do not qualify for FERA may qualify for the California Alternate Rates for Energy (CARE) program.

Here are additional services for which you may quality.

You may be eligible for low-cost internet and computers from the California Emerging Technology Fund (CETF). Learn more at **everyoneon.org/getconnected** or call 1-866-519-8655.

California LifeLine is a state program that provides discounted home phone and cell phone services to eligible households. To see if you qualify, visit **californialifeline.com/en**.

You may be eligible for the Arrearage Management Plan (AMP) Program. AMP is a debt forgiveness payment plan option for eligible residential CARE and FERA customers. To learn more about AMP, visit **sce.com/careandfera**.

The Family Electric Rate Assistance program is funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. This program will continue until funding is exhausted or the program is terminated, whichever comes first. Program is subject to change without notice. Terms and conditions apply.

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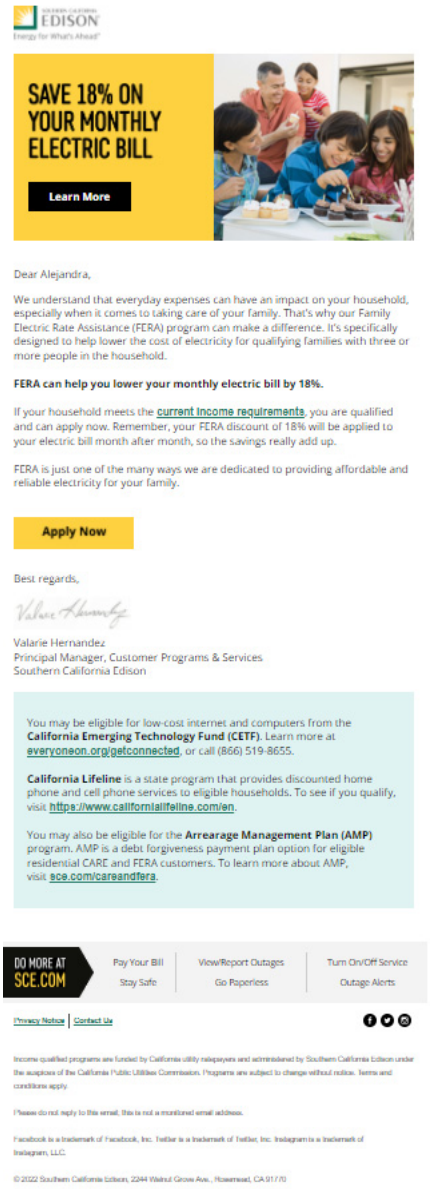

EDISON

SAVE 18% ON YOUR MONTHLY ELECTRIC BILL

Learn More

Dear Alejandra,

We understand that everyday expenses can have an impact on your household, especially when it comes to taking care of your family. That's why our Family Electric Rate Assistance (FERA) program can make a difference. It's specifically designed to help lower the cost of electricity for qualifying families with three or more people in the household.

FERA can help you lower your monthly electric bill by 18%.

If your household meets the current income requirements, you are qualified and can apply now. Remember, your FERA discount of 18% will be applied to your electric bill month after month, so the savings really add up.

FERA is just one of the many ways we are dedicated to providing affordable and reliable electricity for your family.

Apply Now

Best regards,

Valarie Hernandez
Principal Manager, Customer Programs & Services
Southern California Edison

You may be eligible for low-cost internet and computers from the **California Emerging Technology Fund (CETF)**. Learn more at everyoneon.org/getconnected, or call (866) 519-8655.

California Lifeline is a state program that provides discounted home phone and cell phone services to eligible households. To see if you qualify, visit https://www.californialifeline.com/en.

You may also be eligible for the **Arrearage Management Plan (AMP)** program. AMP is a debt forgiveness payment plan option for eligible residential CARE and FERA customers. To learn more about AMP, visit sce.com/careandfera.

DO MORE AT SCE.COM | Pay Your Bill | Stay Safe | View/Report Outages | Go Paperless | Turn On/Off Service | Outage Alerts

Privacy Notice | Contact Us

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Community Outreach & Engagement

SCE increased its collaboration with Community Based Organizations (CBO). SCE shared information to CBOs whom in turn shared to their consituents. The resources include rates, wildfire & emergency paredness, critcal care backup battery, IQP (CARE/FERA/ESA), medical baseline, and covid assistance to low income, senior, access and functional needs, tribal, multi-cultural, hard to reach, and high fire risk communities.

Tribal Outreach

SCE provided an informational deck that included CARE, FERA, and ESA to Chemehuevi tribe who has installation currently undergoing with ESA program. The informational deck was also provided for activities for Morongo's Earth Day event.

FERA Partners (Capitation Agencies)

Capitation Agencies	
ESA Leads	
FERA Enrollments	0
FERA Recertifications*	

*Data not available at this time

3.3. FERA Recertification Complaints

3.3.1. Report the number of customer complaints received (formal or informal, however and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.

There were no FERA recertification complaints for the month of February.

3.4. Pilots and Studies

3.4.1. FERA Program Studies

Categorical Study

XXXX

3.4.2. FERA Program Pilot

FERA currently has no program pilot underway.

4. APPENDIX A – ESA, CARE, AND FERA PROGRAM TABLES

ESA Program Summary Expenses

ESA Program - Table 1 - Main Program (SF, MH, MF In-Unit) Expenses

ESA Program - Table 1A – MF In-Unit, MF CAM, MFWB, Pilot(s) and CSD Leveraging Program Expenses

ESA Program - Table 2 - Program Expenses & Energy Savings by Measures Installed (SF, MH, MF In-Unit)

ESA Program - Table 2A - Program Expenses & Energy Savings by Measures Installed (CSD Leveraging)
ESA Program - Table 2B - Program Expenses & Energy Savings by Measures Installed (Multifamily Common Area Measures)

ESA Program – Table 2B-1 – Eligible Common Area Measures List

ESA Program - Table 2C - Pilot Plus and Pilot Deep Program Expenses & Energy Savings by Measures Installed

ESA Program - Table 2D – Pilot Program Expenses & Energy Savings by Measures Installed

ESA Program - Table 3A, 3B, 3C, 3D, & 3F - Average Bill Savings per Treated Home

ESA Program - Table 4A, 4B, 4C, & 4D – Homes/Buildings Treated

ESA Program - Table 5A, 5B, 5C, & 5D - Program Customer Summary

ESA Program - Table 6 - Expenditures for Pilots and Studies

ESA Program – Table 7 – Customer Segment Participation/Enrollments

ESA Program – Table 8 – Clean Energy Referral, Leveraging, and Coordination

ESA Program – Table 9 – Tribal Outreach

CARE Program - Table 1 - CARE Overall Program Expenses

CARE Program - Table 2 - CARE Enrollment, Recertification, Attrition, and Penetration

CARE Program - Table 3a & 3b - CARE Post-Enrollment Verification Results (Model & High Usage)

CARE Program - Table 4 - Enrollment by County

CARE Program - Table 5 - Recertification Results

CARE Program - Table 6 - Capitation Contractors

CARE Program - Table 7 - Expenditures for Pilots and Studies

CARE Program - Table 8 - Disadvantage Communities Enrollment Rate

CARE Program - Table 8a - Top 10 Lowest Enrollment Rates

FERA Program - Table 1 - FERA Overall Program Expenses

FERA Program - Table 2 - FERA Enrollment, Recertification, Attrition, and Penetration

FERA Program - Table 3a & 3b - FERA Post-Enrollment Verification Results (Model & High Usage)

FERA Program - Table 4 - Enrollment by County

FERA Program - Table 5 - Recertification Results

FERA Program - Table 6 - Capitation Contractors

Table 1: Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040 [1]

Reporting Month/Year – February 2022 [1]			
1. Total Homes Eligible:			**1,322,388**
2. Total Homes Visited in Aliso Canyon Territory:			**431,465**
2a. "Go-Back" Homes:			**272,304**
2b. First Touch Homes:			**159,161**
3. Percent of treated homes prioritized due to "High Usage":			**1.22%**
4. Percent of treated "Multi-Family" units prioritized:			**38.06%**
5. Percent of homes jointly treated by SCE and SoCalGas:			**54.16%**
6. Average Per Home Savings for Homes Treated as a result of suspended program rules:			**460.9 kWh / 0.067 kW**
7. Number of homes in the pipeline:			**1,509**
8. Installed Measures by SoCalGas		9. **Installed Measures by SCE**	
HE Clothes Washers:	**N/A**	CFLs [2]:	**431,811**
Water Heater Blankets:	**N/A**	Fluorescent Torchiere Lamps:	**11,969**
Low Flow Showerheads	**N/A**	LED A-Lamps:	**1,901,649**
Water Heater Pipe Insulation:	**N/A**	LED Torchiere and LED Reflector Lamps:	**129,818**
Faucet Aerator:		Exterior Fixture	**1,042**
Thermostatic Shower Valve:	**N/A**	Tier 1 and Tier 2 Smart Power Strips:	**342,106**
Air Sealing/Envelope:	**N/A**	Energy Education	**342,164**
Attic Insulation:	**N/A**	Refrigerator Replacement:	**56,603**
Duct Testing & Sealing:	**N/A**	Freezer Replacement	**240**
Furnace Clean & Tune:	**N/A**	Room A/C Replacement:	**1,702**
		Evaporative Cooler Installation:	**37,185**
		Pool Pump Replacement:	**7,935**
		Central A/C & Heat Pump Replacement:	**11,037**
		Duct Test and Sealing	**10,239**
		Smart Thermostats	**728**
		Efficient Fan Control	**206**
		High Efficiency Clothes Washer	**20**
		Envelope Air Sealing	**2,989**
		Attic Insulation	**9**
		Tank and Pipe Insulation	**214**
		Other Hot Water	**1,502**
		Thermostatic Shower Valves Combined	**1**
		Thermostatic Shower Valve	**28**

[1] Table 1: Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040

February 2022.

Therms Saved:	**N/A**	kWh Saved:	**198,863,338**
		kW Saved:	**29,031**
Total Expenses:	**N/A**	Total Expenses:	**$226,389,559**

Footnotes:

1. Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect Program-To-Date adjustments.
2. Includes exterior hard wired CFL fixtures.

10. **SCE and SoCalGas are to prioritize near-term electric and natural gas savings respectively.**

    a. **Which measures have been identified as providing the highest near-term savings, and how are they being prioritized?**

    SCE has identified refrigerator replacements and pool pump replacements as "Go Back" targets due to their large near term, and enduring long term, energy savings. SCE analyzed data from assessed homes that did not previously qualify for replacement of these measures to identify homes most likely to qualify for replacement of these two high impact and cost-effective measures.

11. **SCE and SoCalGas should target a minimum average energy savings increase of 10 percent in the affected region as compared to pre-emergency savings for the duration of the emergency time period.**

    a. **Please provide your methodology for establishing pre-emergency baselines and comparing average energy savings achieved in the affected regions indicate and whether any automated measurement and verification tools are being utilized or considered.**

    A pre-emergency baseline was established from the 2015 program year. The 2015 total kWh and kW savings in the affected region was divided by 12 to obtain an average monthly savings number of 704,000 kWh and 97kW. From this baseline, the monthly savings goal in the Aliso Canyon area will be approximately 774,000 kWh and 107 kW. The estimated monthly targets are based on previous metered consumption analysis of an average treated home.

    SCE may validate the achieved savings using a bill comparison methodology as is consistently used for the ESA program for all IOUs. The pre- and post-treatment comparison of AMI consumption data for treated homes is based on the standard metered data-based measurement and verification protocols for measuring savings for ESA treated homes. The validation of achieved savings may use a combination of automated metered consumption and/or planned impact evaluation depending on the timing of data needs. The needed lag in metered consumption data analysis necessitates use of existing estimates for the required monthly reporting of program accomplishments.

b. **Please also discuss your progress in achieving the 10 percent savings increase.** Since April 28, 2016, 76,881,005 kWh and 10,310 kW have been saved in the Aliso Canyon area, for an average of 20,078,872 kWh and 273 kW per month, which continues to exceed the 10 percent savings.

12. **SCE's and SoCalGas' suspension of the "3MM" and "Go-Back" rules should help capture significant savings of at least 4 and 3 percent respectively on average.**

    a. **Please provide your methodology for calculating average kWh saved for homes made eligible through the aforementioned rule-suspensions and indicate whether any automated measurement and verification tools are being utilized or considered.**

    SCE has determined 501 kWh per month baseline kWh usage of homes in the impacted area by averaging a sample of homes on CARE in Los Angeles, Orange, Riverside, San Bernardino, and Ventura counties, an area which approximates the impacted area. SCE will strive to attain 4% savings over this baseline, while still providing *all* eligible and feasible measures to qualified homes in the identified impacted area.

    See response to #11a above regarding automated measurement and verification tools.

13. **SCE and SoCalGas should provide the treatment of the most energy-intensive single- and multi-family properties and target high energy using households first.**

    a. **Please explain your strategy and progress identifying and targeting multi-family and high-usage homes.**

    SCE continues to leverage information determined via the CARE High Usage Verification process to identify and target energy intensive single-family, multi-family and mobile home households in the impacted area. Letters are sent to customers with the name and contact phone number for their local-area ESA program contractor, allowing interested customers to receive program information and a more direct ESA enrollment. Approximately 2% of the homes treated in Aliso Canyon area are CARE high usage customers.

14. **SCE and SoCalGas are to leverage program offerings outside of the ESA Program portfolio that could also achieve energy savings (such as demand response or deployment of solar thermal water heaters).**

    a. **Please discuss your strategy for encouraging customer participation in other demand response programs.**

    The CSI Thermal program had low participation rates and no longer has funding. SCE has ceased marketing the program.

In addition, SCE's contractor's Program Representatives continue to review the ESA Program Customer Energy Education and Resource Guide with each program enrollee at time of in-home enrollment. This Energy Education focuses on no-cost actions these low income customers can take to save energy and reduce their bills. Included in this education is instruction on how to sign up for My Account, which provides them with additional time and money savings tools and opportunities to participate in residential energy efficiency rebate programs.

Energy Savings Assistance Program Table - Summary Expenses
Southern California Edison
Through February 2022

	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
ESA Program:	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
ESA Main Program (SF and MH)	$ 63,665,148		$ 63,665,148	$ 5,549,571		$ 5,549,571	$ 7,864,831		$ 7,864,831	12%		12%
ESA Multifamily In-Unit	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
ESA Multifamily Common Area Measures	$ 1,800,000		$ 1,800,000	$ 129,912		$ 129,912	$ 145,645		$ 145,645	8%		8%
ESA Multifamily Whole Building	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
ESA Pilot Plus and Pilot Deep	$ 3,884,864		$ 3,884,864	$ -		$ -	$ -		$ -	0%		0%
Building Electrification Retrofit Pilot	$ 4,068,483		$ 4,068,483	$ -		$ -	$ -		$ -	0%		0%
Clean Energy Homes New Construction Pilot	$ 1,882,469		$ 1,882,469	$ -		$ -	$ -		$ -	0%		0%
CSD Leveraging	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
ESA Program TOTAL	**$ 75,300,964**		**$ 75,300,964**	**$ 5,679,482**		**$ 5,679,482**	**$ 8,010,475**		**$ 8,010,475**	11%		11%

Energy Savings Assistance Program Table 1 - Main (SF, MH, MF In-Unit) Expenses
Southern California Edison
Through February 2022

Appliances	Authorized Budget			Current Month Expenses [3]			Year to Date Expenses			% of Budget Spent YTD		
ESA Program:	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
Energy Efficiency [1]	$ 44,048,684		$44,048,684									
AL 4702-E Approved Budget [2]	$ 14,727,388		$14,727,388									
Appliances				$ 1,354,180		$ 1,354,180	$ 2,170,861		$ 2,170,861			
Customer Enrollment				$ 603,308		$ 603,308	$ 986,668		$ 986,668			
Domestic Hot Water				$ 1,575		$ 1,575	$ 1,943		$ 1,943			
Enclosure				$ 3,625		$ 3,625	$ 4,779		$ 4,779			
HVAC				$ 2,536,698		$ 2,536,698	$ 3,340,371		$ 3,340,371			
In Home Education				$ 167,800		$ 167,800	$ 278,300		$ 278,300			
Lighting				$ 224,843		$ 224,843	$ 349,059		$ 349,059			
Miscellaneous [5]				$ 159,163		$ 159,163	$ 220,786		$ 220,786			
Pilot				$ -		$ -	$ -		$ -			
Energy Efficiency TOTAL	**$ 58,776,072**		**$58,776,072**	**$ 5,051,191**		**$ 5,051,191**	**$ 7,352,767**		**$ 7,352,767**	**13%**		**13%**
												0
Training Center	$ 600,650		$ 600,650	$ 3,807		$ 3,807	$ 3,807		$ 3,807	1%		1%
Workforce Education and Training	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
Inspections	$ 1,677,406		$ 1,677,406	$ 116,233		$ 116,233	$ 181,588		$ 181,588	11%		11%
Marketing and Outreach	$ 1,374,878		$ 1,374,878	$ 59,621		$ 59,621	$ (341,622)		$ (341,622)	-25%		-25%
Studies	$ 225,000		$ 225,000	$ 46,947		$ 46,947	$ 50,187		$ 50,187	22%		22%
Regulatory Compliance	$ 691,730		$ 691,730	$ (42,656)		$ (42,656)	$ 118,294		$ 118,294	17%		17%
General Administration	$ 6,218,785		$ 6,218,785	$ 309,534		$ 309,534	$ 490,367		$ 490,367	8%		8%
CPUC Energy Division	$ 51,579		$ 51,579	$ 4,894		$ 4,894	$ 9,443		$ 9,443	18%		18%
SPOC	$ 171,929		$ 171,929	$ 1,859		$ -	$ 4,878		$ -	3%		0%
TOTAL PROGRAM COSTS	**$ 69,616,100**		**$69,616,100**	**$ 5,549,571**		**$ 5,549,571**	**$ 7,864,831**		**$ 7,864,831**	**11%**		**11%**
Funded Outside of ESA Program Budget												
Indirect Costs				$ 78,305		$ 78,305	$ 156,678		$ 156,678			
NGAT Costs												

[1] Reflects the authorized 2022 Program Year budget approved in CPUC Decision 21-06-015, June 13, 2021. Includes budget for two BE Pilots.
[2] Reflects the budget approved in AL 4702-E, June 13, 2021.
[3] Financial data for Energy Efficiency total monthly and year-to-date expenses are obtainted from EMAPS; financial data for Training Center, Inspections, Marketing & Outreach, Measurement & Evaluation Studies, Regulatory Compliance, General Administration, and CPUC Energy Division monthly and year-to-date expenses are obtained from SAP. Expenses for categories authorized to utilize unspent funds are not included in the table, refer to ESA Table 1A.
[4] Negative amounts reflect reversal of December 2021 accruals
[5] Includes contractor advance payments
[X] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles. (Yes or No) If yes, please specify amount, date fund-shifting activity
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 1A - MF In-Unit, MF CAM, and MFWB Expenses
Southern California Edison
Through February 2022

ESA Program (Multifamily):	Authorized Budget [1] [2]			Current Month Expenses			Year to Date Expenses [3]			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Multifamily In-Unit	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
ESA Multifamily Common Area Measures	$ 1,800,000		$ 1,800,000	$ 129,912		$ 129,912	$ 145,645		$ 145,645	8%		8%
ESA Multifamily Whole Building	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
ESA Program (Multifamily)TOTAL	**$ 1,800,000**		**$ 1,800,000**	**$ 129,912**		**$ 129,912**	**$ 145,645**		**$ 145,645**	8%		8%

[1] Expenditures for MF In-Unit by end use is shown on ESA Summary Table.
[2] Expenditures for MF Common Area Measures by end use is shown on ESA Table 2B.
[3] YTD decrease from Jan 2022 reporting due to moving MF In Unit to ESA Program

Energy Savings Assistance Program Table 1A-1 - Pilot Plus and Pilot Deep Expenses

	Authorized Budget [1]			Current Month Expenses [2]			Year to Date Expenses [2]			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Pilot Plus and Pilot Deep Program	$ 3,884,864		$ 3,884,864	$ -		$ -	$ -		$ -	0%		0%
TOTAL	**$ 3,884,864**		**$ 3,884,864**	**$ -**		**$ -**	**$ -**		**$ -**	0%		0%

[1] Expenditures for Pilot Plus and Pilot Deep by end use is shown on ESA Table 2C.
[2] Data will be reported once program is launched. Timing TBD.

Energy Savings Assistance Program Table 1A-2 - Building Electrification Expenses

	Authorized Budget [1]			Current Month Expenses [2]			Year to Date Expenses [2]			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Building Electrification Program	$ 4,068,483		$ 4,068,483	$ -	$ -	$ -	$ -		$ -	0%		0%
TOTAL	**$ 4,068,483**		**$ 4,068,483**	**$ -**	**$ -**	**$ -**	**$ -**		**$ -**	0%		0%

[1] Expenditures for Building Electrification by end use is shown on ESA Table 2D.
[2] Data will be reported once program is launched. Timing TBD.

Energy Savings Assistance Program Table 1A-3 - Clean Energy Homes Expenses

	Authorized Budget [1] [2]			Current Month Expenses [2]			Year to Date Expenses [2]			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Clean Energy Homes Program	$ 1,882,469		$ 1,882,469	$ -	$ -	$ -	$ -		$ -	0%		0%
TOTAL	**$ 1,882,469**		**$ 1,882,469**	**$ -**	**$ -**	**$ -**	**$ -**		**$ -**	0%		0%

[1] Expenditures for Clean Energy Homes by end use is shown on ESA Table 2D.
[2] Data will be reported once program is launched. Timing TBD.

Energy Savings Assistance Program Table 1A-4 - Leveraging - CSD Expenses

	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Program Leveraging - CSD	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
TOTAL	**$ -**		**$ -**	**$ -**	**$ -**	**$ -**	**$ -**		**$ -**	0%		0%

[1] Expenditures for CSD Leveraging by end use is shown on ESA Table 2A.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2 (SF, MH, MF In-Unit)
Southern California Edison
Through February 2022

		ESA Program (Summary)Total					
		Year-To-Date Completed & Expensed Installation					
Measures	Units	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms (Annual)	Expenses ($)	% of Expenditure
Appliances							
High Efficiency Clothes Washer	Home	7	706	0		$ 7,140	0.1%
Refrigerators	Home	1,840	1,076,027	129		$ 2,122,184	20.8%
Clothes Dryer	Each	-	-	-		$ -	0.0%
Dishwasher	Each	-	-	-		$ -	0.0%
Freezer	Each	63	53,424	6		$ 48,677	0.5%
Domestic Hot Water							
Faucet Aerator	Each						0.0%
Other Domestic Hot Water	Home	35	1,431	0		$ 1,394	0.0%
Water Heater Tank and Pipe Insulation	Home	1	47	0		$ 34	0.0%
Low-Flow Showerhead / Combined Showerhead/TSV	Home						0.0%
Water Heater Repair/Replacement	Home						0.0%
Heat Pump Water Heater	Each						0.0%
Thermostatic Tub Spout/Diverter	Each						0.0%
Thermostatic Shower Valve	Each	6	254	0		$ 516	0.0%
New - Solar Water Heating	Each						0.0%
Enclosure[1]							
Air Sealing / Envelope [1]	Home	35	2,499	0		$ 4,779	0.0%
Caulking	Home	-	-	-		$ -	0.0%
Diagnostic Air Sealing	Home	-	-	-		$ -	0.0%
Attic Insulation	Home	-	-	-		$ -	0.0%
Floor Insulation	Home	-	-	-		$ -	0.0%
HVAC							
Furnace Repair/Replacement	Home	-	-	-		$ -	0.0%
Room A/C Replacement	Home	42	(7,027)	(1)		$ 42,859	0.4%
Central A/C Replacement	Home	743	256,022	38		$ 4,217,477	41.4%
Heat Pump Replacement	Home	21	26,526	12		$ 117,092	1.1%
Evaporative Cooler (Replacement)	Each	-	-	-		$ -	0.0%
Evaporative Cooler (Installation)	Home	598	335,478	50		$ 754,130	7.4%
Duct Testing and Sealing	Home	747	-	-		$ 155,330	1.5%
Efficient Fan Control	Home	3	926	0		$ 1,001	0.0%
Prescriptive Duct Sealing	Home	-	-	-		$ -	0.0%
Smart Thermostat	Each	709	203,996	-		$ 223,296	2.2%
Portable A/C	Each	-	-	-		$ -	0.0%
Central Heat Pump-FS (propane or gas space)	Each	-	-	-		$ -	0.0%
Wholehouse Fan	Each	-	-	-		$ -	0.0%
Maintenance							
Furnace Clean and Tune	Home	-	-	-		$ -	0.0%
Central A/C Tune up	Home	-	-	-		$ -	0.0%
Evaporative Cooler Maintenance	Home	-	-	-		$ -	0.0%
Cold Storage	Each	-	-	-		$ -	0.0%
Lighting							
Compact Fluorescent Lights (CFL)	Each	-	-	-		$ -	0.0%
Exterior Hard wired CFL fixture	Each	-	-	-		$ -	0.0%
Exterior Hard wired LED fixture	Each	36	526	-		$ 3,431	0.0%
LED A-lamp	Each	26,484	1,026,150	125		$ 235,340	2.3%
LED Torchiere Lamp	Each	1,508	107,410	12		$ 106,484	1.0%
Torchiere	Each	-	-	-		$ -	0.0%
LED Reflector Lamp	Each	476	10,141	1		$ 3,805	0.0%
Miscellaneous							
Pool Pumps	Home	169	169,169	52		$ 217,761	2.1%
Smart Power Strip - Tier 1	Home	3	-	-		$ 303	0.0%
Smart Power Strip - Tier 2	Each	9,787	1,368,284	282		$ 668,350	6.6%
Air Purifier	Home	-	-	-		$ -	0.0%
Comprehensive Home Health and Safety Check-up	Home	-	-	-		$ -	0.0%
CO and Smoke Alarm	Each	-	-	-		$ -	0.0%
Pilots							
Customer Enrollment							
ESA Outreach & Assessment	Home	12,935				$ 986,668	9.7%
ESA In-Home Energy Education	Home	11,131				$ 278,300	2.7%
Total Savings/Expenditures			4,631,988	709		10,196,349	
Total Households Weatherized [2]		47					
Households Treated	Total						
- Single Family Households Treated	Home	7,696					
- Multi-family Households Treated (In-unit)	Home	2,464					
- Mobile Homes Treated	Home	495					
Total Number of Households Treated	Home	10,655					
# Eligible Households to be Treated for PY [3]	Home	27,051					
% of Households Treated	%	39%					
- Master-Meter Households Treated	Home	716					

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs

[3] Based on authorized 2022 Program Year budget approved in CPUC decision 21-06-015, June 13, 2021.

[4] Savings are based on DNV/GL Impact Evaluation Program Years 2015-2017 for measures studied by that evaluation. Savings for all other measures are

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Note: Any measures noted as 'NEW' have been added during the course of this program year.

Note: Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.

Energy Savings Assistance Program Table 2A
Southern California Edison
Through February 2022

		ESA Program - CSD Leveraging					
		Year-To-Date Completed & Expensed Installation					
Measures	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**
Appliances							
High Efficiency Clothes Washer	Each						
Refrigerator	Each						
New - Clothes Dryer	Each						
New - Dishwasher	Each						
Freezers	Each						
Domestic Hot Water							
Faucet Aerator	Each						
Other Domestic Hot Water[3]	Home						
Water Heater Tank and Pipe Insulation	Home						
Water Heater Repair/Replacement	Home						
Low-Flow Showerhead / Combined Showerhead/TSV	Home						
Heat Pump Water Heater	Each						
Thermostatic Tub Spout/Diverter	Each						
Thermostatic Shower Valve	Each						
New - Solar Water Heating							
Enclosure[1]							
Air Sealing	Home						
Caulking	Home						
New - Diagnostic Air Sealing	Home						
Attic Insulation	Home						
New - Floor Insulation	Home						
HVAC							
Removed - FAU Standing Pilot Conversion	Each						
Furnace Repair/Replacement	Each						
Room A/C Replacement	Each						
Central A/C replacement	Each						
Heat Pump Replacement	Each						
Evaporative Cooler (Replacement)	Each						
Evaporative Cooler (Installation)	Each						
Duct Test and Seal	Home						
Energy Efficient Fan Control	Home						
New - Prescriptive Duct Sealing	Home						
High Efficiency Forced Air Unit (HE FAU)	Home						
Removed - A/C Time Delay	Home						
Smart Thermostat	Home						
New - Portable A/C	Each						
New - Central Heat Pump-FS (propane or gas space)							
New - Wholehouse Fan							
Maintenance							
Furnace Clean and Tune	Home						
Central A/C Tune up	Home						
New - Evaporative Cooler Maintenance	Home						
Lighting							
Removed - Interior Hard wired LED fixtures	Each						
Exterior Hard wired LED fixtures	Each						
Removed - LED Torchiere	Each						
Removed - Occupancy Sensor	Each						
Removed - LED Night Light	Each						
LED Reflector Bulbs	Each						
LED A-Lamps	Each						
Miscellaneous							
Pool Pumps	Each						
Power Strip	Each						
Power Strip Tier II	Each						
NEW - Air Purifier	Home						
Cold Storage	Each						
New - Comprehensive Home Health and Safety Check-up	Home						
New - CO and Smoke Alarm	Each						
Pilots							
Customer Enrollment							
ESA Outreach & Assessment	Home						
ESA In-Home Energy Education	Home						
Total Savings/Expenditures							
Total Households Weatherized [2]							
CSD MF Tenant Units Treated			**Total**				
			-				

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor
[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.
[3] Savings are based on DNV/GL Impact Evaluation Program Years 2015-2017 for measures studied by that evaluation. Savings for all other measures

Energy Savings Assistance Common Area Measures Program Table 2B
Southern California Edison
Through February 2022

	Table 2B ESA Program - Multifamily Common Area Measures[5]							
		Year-To-Date Completed & Expensed Installation						
ESA CAM Measures[1][6]	**Units (of Measure such as "each")**	**Quantity Installed**	**Number of Units for Cap-kBTUh and Cap-Tons**	**kWh (Annual)**	**kW (Annual)**	**Therms (Annual)**	**Expenses ($)**	**% of Expenditure**
Appliances								
MF Freezer	Each	-		-	-		$ -	0.0%
MF High Efficiency Clothes Washer	Home	-		-	-		$ -	0.0%
MF Refrigerators	Each	-		-	-		$ -	0.0%
Domestic Hot Water								
Central Boiler	Cap-kBTUh	-		-	-		$ -	0.0%
Faucet Aerator	Each	-		-	-		$ -	0.0%
Pipe Insulation	Home	-		-	-		$ -	0.0%
Envelope								
								0.0%
								0.0%
HVAC								
AC Tune-up	Cap-Tons	-		-	-		$ -	0.0%
MF Central A/C Replacement	Home	1		568	-	-	$ 13,626	62.9%
MF Duct Testing and Sealing	Home	1		-		-	$ 690	3.2%
Furnace Replacement	Cap-kBTUh	-		-	-		$ -	0.0%
HEAT Pump Split System	Cap-Tons	-		-	-		$ -	0.0%
HEAT Pump Split System	Each	-		-	-		$ -	0.0%
MF Inspection	Each	1					$ 210	1.0%
Programmable Thermostat	Each	-		-	-		$ -	0.0%
Lighting								
Exterior LED Lighting	Fixture	-		-	-		$ -	0.0%
Exterior LED Lighting - Pool	Lamp	-		-	-		$ -	0.0%
Interior LED Exit Sign	Fixture	-		-	-		$ -	0.0%
Interior LED Fixture	Fixture	52		1,189	0.14		$ 6,261	28.9%
Interior LED Lighting	KiloLumen	-		-	-		$ -	0.0%
Interior LED Screw-in	Lamp	-		-	-		$ -	0.0%
Interior TLED Type A Lamps	Lamp	-		-	-		$ -	0.0%
Interior TLED Type C Lamps	Lamp	-		-	-		$ -	0.0%
MF LED T-Lamp	Each	54		2,671	0.04		$ 539	2.5%
Miscellaneous								
Tier-2 Smart Power Strip	Each	-		-	-		$ -	0.0%
Variable Speed Pool Pump	Each	-		-	-		$ -	0.0%
MF CAM Enrollment Fees								
Enrollment Fees	Homes	1		-	-		$ 328	1.5%
Ancillary Services								
Audit		-		-	-		$ -	0.0%
Total		110		4,428	0.2		$ 21,653	

Multifamily Properties Treated	**Number**
Total Number of Multifamily Properties Treated[2]	3
Subtotal of Master-metered Multifamily Properties Treated	2
Total Number of Multifamily Tenant Units w/in Properties Treated[3]	3
Total Number of buildings w/in Properties Treated	3

	Year to Date Expenses			
ESA Program - Multifamily Common Area	**Electric**	**Gas**	**Total**	
Administration			$ -	
Direct Implementation (Non-Incentive)			$ -	
Direct Implementation	$ 21,653		$ 21,653	*<<Includes measures costs*
TOTAL MF CAM COSTS	$ 21,653	$ -	$ 21,653	

1. Measures are customized by each IOU, see 'Table 2B-1, Eligible Measures List'. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.
2. Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.
3. Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as
4. Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.
5. Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022, modified by D.17-12-009, where 65% of tenants are
6. Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.
7. All savings are calculated based on SCE or Statewide Work Papers, or proxy values from most recent ESA Program Impact Evaluation for limited instances where no
8. MF lighting also includes occupancy sensors.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance CAM Program Table 2B-1, Eligible Common Area Measures List
Southern California Edison
Through February 2022

Common Area Measures Category and Eligible Measures Title [1]	Effective Date	End Date[2]	Eligible Climate Zones [3]
Appliances			
Pool Pumps	10/1/2018	6/30/2021	All
Domestic Hot Water			
Envelope			
Enclosure			
Air Sealing / Envelope [1]	10/1/2018	6/30/2021	All
Attic Insulation	10/1/2018	6/30/2021	All
HVAC			
Room A/C Replacement	10/1/2018	6/30/2021	10, 13, 14, 15, 16
Central A/C replacement	10/1/2018	6/30/2021	13, 14, 15
Heat Pump Replacement	10/1/2018	6/30/2021	13, 14, 15
Evaporative Cooler (Installation)	10/1/2018	6/30/2021	10, 13, 14, 15, 16
MF Smart Thermostat	10/1/2018	6/30/2021	10, 13, 14, 15, 16
Lighting			
MF Ext Parking Lot	1/1/2021	6/30/2021	All
MF Landscape Lighting	10/1/2018	6/30/2021	All
MF LED A-Lamp	10/1/2018	6/30/2021	All
MF LED Exit Sign	10/1/2018	6/30/2021	All
MF LED Exterior Fixture	10/1/2018	6/30/2021	All
MF LED Interior Fixture	10/1/2018	6/30/2021	All
MF LED PL-Lamps	10/1/2018	6/30/2021	All
MF LED Pool and Spa Lighting	10/1/2018	6/30/2021	All
MF LED Reflector Lamp	10/1/2018	6/30/2021	All
MF LED Torchiere Lamp	10/1/2018	6/30/2021	All
MF LED T5 UL Type A	8/17/2019	6/30/2021	All
MF LED T8 UL Type A	8/17/2019	6/30/2021	All
Miscellaneous			
Smart Power Strips - Tier 1	10/1/2018	6/30/2021	All
New - Smart Power Strips - Tier 2	10/1/2018	6/30/2021	All

Standard Notes (do not delete)

1. Measures list may change based on available information on both costs and benefits (including energy benefits as well as non-energy benefits) and may vary across climate zones. This is not a list of installed measures, it is a list of eligible measures.
Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.

2. Only complete if measure is canceled or discontinued
3. Defined as CEC California Building Climate Zones
https://www.energy.ca.gov/maps/renewable/building_climate_zones.html

Energy Savings Assistance Program Table 2C Pilot Plus and Pilot Deep
Southern California Edison
Through February 2022

Measures	Units	ESA Program - Pilot Plus [1] Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses ($)	% of Expenditure
Appliances							
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
Domestic Hot Water							
	Home	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
Enclosure							
	Home	-	-	-		$ -	0.0%
	Home	-	-	-		$ -	0.0%
	Home	-	-	-		$ -	0.0%
HVAC							
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Home	-	-	-		$ -	0.0%
	Home	-	-	-		$ -	0.0%
	Home	-	-	-		$ -	0.0%
Maintenance							
	Home	-	-	-		$ -	0.0%
	Home	-	-	-		$ -	0.0%
Lighting							
	Each					$ -	0.0%
	Each					$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
Miscellaneous							
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
Customer Enrollment							
ESA Outreach & Assessment	Home	-				$ -	0.0%
ESA In-Home Energy Education	Home	-				$ -	0.0%
Total Savings/Expenditures			-	-		$ -	0.0%

Measures	Units	ESA Program - Pilot Deep [1] Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses ($)	% of Expenditure
Appliances							
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
Domestic Hot Water							
	Home	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
Enclosure							
	Home	-	-	-		$ -	0.0%
	Home	-	-	-		$ -	0.0%
	Home	-	-	-		$ -	0.0%
HVAC							
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Home	-	-	-		$ -	0.0%
	Home	-	-	-		$ -	0.0%
	Home	-	-	-		$ -	0.0%
Maintenance							
	Home	-	-	-		$ -	0.0%
	Home	-	-	-		$ -	0.0%
Lighting							
	Each					$ -	0.0%
	Each					$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
Miscellaneous							
	Each	-	-	-		$ -	0.0%
	Each	-	-	-		$ -	0.0%
Customer Enrollment							
ESA Outreach & Assessment	Home	-				$ -	0.0%
ESA In-Home Energy Education	Home	-				$ -	0.0%
Total Savings/Expenditures			-	-		$ -	0.0%

Households Treated		**Total**
- Single Family Households Treated	Home	
- Mobile Homes Treated	Home	
Total Number of Households Treated	Home	

Households Treated		**Total**
- Single Family Households Treated	Home	
- Mobile Homes Treated	Home	
Total Number of Households Treated	Home	

[1] Data will be reported once program is launched. Timing TBD.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may
Note: IOUs - If there are new measures that are approved through the ESA Working Group, mark in column A as such to indicate that it is a new measure.

Energy Savings Assistance Program Table 2D Pilots
Southern California Edison
Through February 2022

Measures	Units	ESA Program - Building Electrification Retrofit Pilot [1] Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses ($)	% of Expenditure
Appliances							
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
Domestic Hot Water							
	Home	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
Enclosure							
	Home	-	-	-	-	$ -	0.0%
	Home	-	-	-	-	$ -	0.0%
	Home	-	-	-	-	$ -	0.0%
HVAC							
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Home	-	-	-	-	$ -	0.0%
	Home	-	-	-	-	$ -	0.0%
	Home	-	-	-	-	$ -	0.0%
Maintenance							
	Home	-	-	-	-	$ -	0.0%
	Home	-	-	-	-	$ -	0.0%
Lighting							
	Each					$ -	0.0%
	Each					$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
Miscellaneous							
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
Customer Enrollment							
ESA Outreach & Assessment	Home	-				$ -	0.0%
ESA In-Home Energy Education	Home	-				$ -	0.0%
Total Savings/Expenditures			-	-	-	$ -	0.0%

Households Treated		Total
- Single Family Households Treated	Home	
- Mobile Homes Treated	Home	
Total Number of Households Trea	Home	

Measures	Units	ESA Program - Clean Energy Homes New Construction Pilot Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses ($)	% of Expenditure
Appliances							
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
Domestic Hot Water							
	Home	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
Enclosure							
	Home	-	-	-	-	$ -	0.0%
	Home	-	-	-	-	$ -	0.0%
	Home	-	-	-	-	$ -	0.0%
HVAC							
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Home	-	-	-	-	$ -	0.0%
	Home	-	-	-	-	$ -	0.0%
	Home	-	-	-	-	$ -	0.0%
Maintenance							
	Home	-	-	-	-	$ -	0.0%
	Home	-	-	-	-	$ -	0.0%
Lighting							
	Each					$ -	0.0%
	Each					$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
Miscellaneous							
	Each	-	-	-	-	$ -	0.0%
	Each	-	-	-	-	$ -	0.0%
Customer Enrollment							
ESA Outreach & Assessment	Home	-				$ -	0.0%
ESA In-Home Energy Education	Home	-				$ -	0.0%
Total Savings/Expenditures			-	-	-	$ -	0.0%

Households Treated		Total
- Single Family Households Treated	Home	
- Mobile Homes Treated	Home	
Total Number of Households Treate	Home	

[1] Data will be reported once program is launched. Timing TBD.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Tables 3A-F - Energy Savings and Average Bill Savings per Treated Home/Common Area
Southern California Edison
Through February 2022

Table 3A, ESA Program (SF, MH, MF In-Unit)	
Annual kWh Savings	4,631,988
Annual Therm Savings	-
Lifecycle kWh Savings	37,772,225
Lifecycle Therm Savings	-
Current kWh Rate	$ 0.14
Current Therm Rate	$ -
Average 1st Year Bill Savings / Treated households	$ 60.34
Average Lifecycle Bill Savings / Treated Household	$ 492.76

Table 3B, ESA Program - CSD Leveraging	
Annual kWh Savings	-
Annual Therm Savings	-
Lifecycle kWh Savings	-
Lifecycle Therm Savings	-
Current kWh Rate	$ -
Current Therm Rate	$ -
Average 1st Year Bill Savings / Treated Households	$ -
Average Lifecycle Bill Savings / Treated Household	$ -

Table 3C, ESA Program - Multifamily Common Area	
Annual kWh Savings	4,428
Annual Therm Savings	-
Lifecycle kWh Savings	21,874
Lifecycle Therm Savings	-
Current kWh Rate	$ 0.14
Current Therm Rate	$ -
Average 1st Year Bill Savings / Treated Property	$ 38.47
Average Lifecycle Bill Savings / Treated Property	$ 190.03

Energy Savings Assistance Program Table 4 - Homes/Buildings Treated
Southern California Edison
Through February 2022

Table 4A, ESA Program (SF, MH, MF In-Unit)						
	Eligible Households			Households Treated YTD		
County	**Rural [1]**	**Urban**	**Total**	**Rural**	**Urban**	**Total**
Fresno	633	0	633	0	0	0
Imperial	0	282	282	0	0	0
Inyo	9	1,362	1,371	0	0	0
Kern	13,428	17,886	31,314	370	1	371
Kings	0	7,611	7,611	128	0	128
Los Angeles	501,121	2,884	504,005	27	4,637	4,664
Madera	2	0	2	0	0	0
Mono	0	2,292	2,292	0	0	0
Orange	200,645	0	200,645	0	889	889
Riverside	83,702	79,988	163,690	226	1,164	1,390
San Bernardino	193,062	43,828	236,890	310	2,086	2,396
San Diego	0	1	1	0	0	0
Santa Barbara	14,824	0	14,824	0	4	4
Tulare	12,323	37,874	50,197	388	115	503
Ventura	60,710	2,452	63,162	6	304	310
Total	**1,080,459**	**196,460**	**1,276,919**	**1,455**	**9,200**	**10,655**

Table 4B, ESA Program - CSD Leveraging						
				Households Treated YTD		
County				**Rural**	**Urban**	**Total**
						0
						0
Total				**0**	**0**	**0**

Table 4C, ESA Program - Multifamily Common Area						
	Eligible Properties [2]			Properties Treated YTD		
County				**Rural [1]**	**Urban**	**Total**
Fresno				0	0	0
Imperial				0	0	0
Inyo				0	0	0
Kern				0	0	0
Kings				0	0	0
Los Angeles				0	0	0
Madera				0	0	0
Mono				0	0	0
Orange				0	1	1
Riverside				0	1	1
San Bernardino				0	0	0
San Diego				0	0	0
Santa Barbara				0	0	0
Tulare				1	0	1
Ventura				0	0	0
Total				**1**	**2**	**3**

Table 4D, ESA Program - Pilot Plus and Pilot Deep [3]						
	Eligible Households			Households Treated YTD		
County	**Rural [1]**	**Urban**	**Total**	**Rural**	**Urban**	**Total**
Total					**0**	**0**

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is
[2] Do not currently have Eligible Properties for ESA CAM.
[3] Data will be reported once program is launched. Timing TBD.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Southern California Edison
Through February 2022

Table 5A, ESA Program (SF,MH, MF In-Unit)

	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									4,066		1,607,903	249	4,066		1,607,903	249
February									10,655		4,631,988	709	10,655		4,631,988	709
March													-		-	-
April													-		-	-
May													-		-	-
June													-		-	-
July													-		-	-
August													-		-	-
September													-		-	-
October													-		-	-
November													-		-	-
December													-		-	-
YTD	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**10,655**		**4,631,988**	**709**	**10,655**		**4,631,988**	**709**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - CSD Leveraging

	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									-		-	-	-			
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**		**-**	**-**	**-**		**-**	**-**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5C, ESA Program - Multifamily Common Area

	Gas & Electric				Gas Only				Electric Only				Total			
	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									2		568	0.1	2		568	0.1
February									3		4,428	0.3	3		4,428	0.3
March													-		-	-
April													-		-	-
May													-		-	-
June													-		-	-
July													-		-	-
August													-		-	-
September													-		-	-
October													-		-	-
November													-		-	-
December													-		-	-
YTD	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**3**		**4,428**	**0.3**	**3**		**4,428**	**0.3**

Table 5D, ESA Program - Pilot Plus and Pilot Deep [1]

	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									-		-	-	-		-	-
February									-		-	-	-		-	-
March													-		-	-
April													-		-	-
May													-		-	-
June													-		-	-
July													-		-	-
August													-		-	-
September													-		-	-
October													-		-	-
November													-		-	-
December													-		-	-
YTD	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**		**-**	**-**	**-**		**-**	**-**

[1] Data will be reported once program is launched. Timing TBD.
YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies
Southern California Edison
Through February 2022

	Authorized 2021-26 Funding [1]			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expensed		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
	$ -		$ -	$ -	$-	$ -	$ -		$ -	$ -		$ -	0%		0%
Total Pilots	**$ -**		**$ -**			**$ -**			**$ -**			**$ -**	**0%**		**0%**
Studies															
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [2]	$ 75,000		$ 75,000	$ 23,473		$ 23,473	$ 34,404		$ 34,404	$ 117,477		$ 117,477	0%		0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	$ 75,000		$ 75,000	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	$ 75,000		$ 75,000	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
Joint IOU - Statewide CARE-ESA Categorical Study [3]	$ 22,500		$ 22,500	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
Load Impact Evaluation Study	$ 450,000		$ 450,000	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
Equity Criteria and Non Energy Benefits Evaluation (NEB's)	$ 150,000		$ 150,000	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
Rapid Feedback Research and Analysis	$ 155,000		$ 155,000	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
Joint IOU - Multifamily CAM Process Evaluation [4]	$ -		$ -	$ -		$ -	$ -		$ -	$ -		$ -	0%		0%
Joint IOU - Process Evaluation Studies (1-4 Studies)			$ -			$ -			$ -			$ -			
Multifamily CAM Process Evaluation [4]	$ 90,000		$ 90,000			$ -			$ -			$ -			
Process Evaluation Studies (1-4 Studies)	$ 150,000		$ 150,000			$ -			$ -			$ -			
Discretionary [5]	$ 300,000		$ 300,000			$ -			$ -			$ -			
Total Studies	**#########**		**$ 1,542,500**	**$ 23,473**		**$ 23,473**	**$ 34,404**		**$ 34,404**	**$ 117,477**		**$ 117,477**	**2%**		**2%**

[1] Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling

[2] Advice letter approved Joint Utilities' 2022 LINA Study for $500,000. SCE holds the statewide contract for this co-funded study. NOTE: Year to date expenses and budget expensed reflects project total (not SCE only). The other IOUs have not been fully cross-billed. SCE's 30% allocation is $150,000, funded 50/50 via the ESA and CARE budgets. The 2022 LINA commenced in January 2021. The Joint Utilities would carry over committed, unspent 2021 LINA funding forward to 2022 and until the study is completed.

[3] Authorized per D.21-06-015, the Categorical Study will be funded 50/50 via the ESA and CARE budgets.

[4] Advice letter approved on January 21, 2021, and authorized $90,000 shift from the MF Adminstration to Studies for the MF CAM Process Evaluation; funding source is 100% ESA. PG&E holds the statewide contract for this co-funded study. The study commenced in July 2021. The Joint Utilities will carry over committed, unspent 2021 funding forward to 2022 and until the study is completed.

[5] Authorized per D.21-06-015, for each IOU to use for IOU-specific studies as needed. Unused annual budget may be carried forward until the end of the cycle.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
Southern California Edison
Through February 2022

ESA Main (SF, MH, MF in-unit)

Customer Segments	# of Households Eligible	# of Households Treated	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households	Avg. Energy Savings (kW) Per Treated Households	Avg. Peak Demand Savings (kWh) Per Treated Household	Avg. Peak Demand Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Households	Avg. Cost Per Treated Households
Demographic											
Housing Type											
SF		12,054				305	0.05				$ 687
MH		923				286	0.04				$ 656
MF In-Unit		3,181				298	0.04				$ 408
Rent vs. Own											
Own		9,228				305	0.05				$ 779
Rent		6,930				304	0.04				$ 432
Previous		10,980				300	0.04				$ 639
New Participant		5,178				307	0.05				$ 610
Seniors		5,255				293	0.04				$ 655
Veterans											
Hard-to-Reach											
Vulnerable											
Location											
DAC		3				788	0.10				$ 712
Rural		3,085				308	0.04				$ 1,194
Tribal		13,073				301	0.05				$ 497
PSPS Zone											
Wildfire Zone											
Climate Zone 06		880				298	0.04				$ 373
Climate Zone 08		3,484				285	0.04				$ 327
Climate Zone 09		2,775				301	0.05				$ 326
Climate Zone 10		4,648				303	0.05				$ 383
Climate Zone 13		1,955				274	0.04				$ 1,398
Climate Zone 14		1,567				353	0.04				$ 1,266
Climate Zone 15		577				415	0.05				$ 2,125
Climate Zone 16		272				208	0.03				$ 311
CARB Communities											
Financial											
CARE		4,732				306	0.04				$ 773
Disconnected											
Arrearages											
High Usage		66				373	0.05				$ 1,260
High Energy Burden											
SEVI											
Affordability Ratio											
Health Condition											
Medical Baseline		12,425				310	0.05				$ 657
Respiratory											
Disabled		3,733				279	0.04				$ 541

Pilot Plus and Pilot Deep [1]

Customer Segments	# of Households Eligible	# of Households Treated	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households	Avg. Energy Savings (kW) Per Treated Households	Avg. Peak Demand Savings (kWh) Per Treated Household	Avg. Peak Demand Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Households	Avg. Cost Per Treated Households
Demographic											
Housing Type											
SF											
MH											
MF In-Unit											
Rent vs. Own											
Own											
Rent											
Previous vs. New Participant											
Seniors											
Veterans											
Hard-to-Reach											
Vulnerable											
Location											
DAC											
Rural											
Tribal											
PSPS Zone											
Wildfire Zone											
Climate Zone 06											
Climate Zone 08											
Climate Zone 09											
Climate Zone 10											
Climate Zone 13											
Climate Zone 14											
Climate Zone 15											
Climate Zone 16											
CARB Communities											
Financial											
CARE											
Disconnected											
Arrearages											
High Usage											
High Energy Burden											
SEVI											
Affordability Ratio											
Health Condition											
Medical Baseline											
Respiratory											
Disabled											

[1] Data will be reported once program is launched. Timing TBD.

Energy Savings Assistance Program Table - 8 Clean Energy Referral, Leveraging, and Coordination [1]
Southern California Edison
Through February 2022

Partner	Brief Description of Effort	# of Referral	# of Leveraging	# of Coordination Efforts	# of Leads	# of Enrollments
LIHEAP						
CSD						
SASH						
SDCWA						
CARE/Medical Baseline						
CARE High Usage						
Etc.						

Note to IOUs:
Leveraging activities would include when programs share resources to jointly support program delivery or administration.
While coordination refers more generally to program communication, collaboration, and alignment of activities to support individual program delivery.
[1] Table will be populated in Q2

Energy Savings Assistance Program Table - 9 Tribal Outreach
Southern California Edison
Through February 2022

OUTREACH STATUS	Quantity (Includes CARE, FERA, and ESA)	List of Participating Tribes
Tribes completed ESA Meet & Confer	6	Benton Paiute, Bishop Paiute, Timbisha Shoshone, Chemehuevi, Morongo, CRIT
Tribes requested outreach materials or applications	3	Timbisha Shoshone, Chemehuevi, Morongo
Tribes who have not accepted offer to Meet and Confer	6	Bridgeport Indian colony, Soboba, Tule River, San Manuel, 29 Palms, Agua Caliente
Non-Federally Recognized Tribes who participated in Meet & Confer	N/A	
Tribes and Housing Authority sites involved in Focused Project/ESA	0	
Partnership offer on Tribal Lands [1]		
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls) [1]		
Housing Authority and TANF offices who participated in Meet and Confer [1]		

CARE Table 1 - CARE Program Expenses
Southern California Edison
Through February 2022

	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
CARE Program:	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
Outreach	$ 3,724,630	$ -	$ 3,724,630	$ 319,503	$ -	$ 319,503	$ 654,645	$ -	$ 654,645	18%	0%	18%
Processing / Certification Re-certification	$ 1,530,979	$ -	$ 1,530,979	$ 47,417	$ -	$ 47,417	$ 133,921	$ -	$ 133,921	9%	0%	9%
Post Enrollment Verification	$ 483,467	$ -	$ 483,467	$ 67,969	$ -	$ 67,969	$ 91,390	$ -	$ 91,390	19%	0%	19%
IT Programming	$ 570,000	$ -	$ 570,000	$ 1,467	$ -	$ 1,467	$ 2,233	$ -	$ 2,233	0%	0%	0%
Pilots	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
CHANGES Program	$ 525,000	$ -	$ 525,000	$ 67,224	$ -	$ 67,224	$ 67,224	$ -	$ 67,224	13%	0%	13%
Studies	$ 36,000	$ -	$ 36,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
Regulatory Compliance	$ 478,809	$ -	$ 478,809	$ 75,201	$ -	$ 75,201	$ 83,680	$ -	$ 83,680	17%	0%	17%
General Administration	$ 1,337,746	$ -	$ 1,337,746	$ 97,070	$ -	$ 97,070	$ 198,569	$ -	$ 198,569	15%	0%	15%
CPUC Energy Division	$ 135,625	$ -	$ 135,625	$ 11,418	$ -	$ 11,418	$ 22,033	$ -	$ 22,033	16%	0%	16%
SUBTOTAL MANAGEMENT COSTS	**$ 8,822,256**	**$ -**	**$ 8,822,256**	**$ 687,268**	**$ -**	**$ 687,268**	**$ 1,253,695**	**$ -**	**$ 1,253,695**	**14%**	**0%**	**14%**
CARE Rate Discount	$ 404,343,437	$ -	$ 404,343,437	$ 39,133,476	$ -	$ 39,133,476	$ 94,264,561	$ -	$ 94,264,561	23%	0%	23%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	**$ 413,165,693**	**$ -**	**$ 413,165,693**	**$ 39,820,744**	**$ -**	**$ 39,820,744**	**$ 95,518,256**	**$ -**	**$ 95,518,256**	**23%**	**0%**	**23%**
Other CARE Rate Benefits												
- DWR Bond Charge Exemption				$ 1,525,513		$ 1,525,513	$ 4,131,320		$ 4,131,320			
- CARE Surcharge Exemption				$ 2,664,969		$ 2,664,969	$ 7,217,138		$ 7,217,138			
- California Solar Initiative Exemption				$ -		$ -	$ -		$ -			
- kWh Surcharge Exemption				$ -		$ -	$ -		$ -			
- Vehicle Grid Integration Exemption				$ -		$ -	$ -		$ -			
Total Other CARE Rate Benefits				**$ 4,190,482**	$ -	**$ 4,190,482**	**$ 11,348,459**	$ -	**$ 11,348,459**			
Indirect Costs				$ 89,472	$ -	**$ 89,472**	$ 176,934	$ -	**$ 176,934**			

[1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.
[2] Reflects the authorized 2021 H1 bridge funding amounts.
[3] Monthly and year-to-date expenses data was obtained from SAP database.
[4] Total costs settled to prior cycle CARE accounting are not addressed in CARE Table 1.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration
Southern California Edison
Through February 2022

	New Enrollment										Recertification				Attrition (Drop Offs)					Enrollment		Total CARE Participants	Estimated CARE Eligible	Enrollment[7] Rate % (W/X)
	Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled[5]	Non-Scheduled (Duplicates)[5]	Automatic	Total Recertification (L+M+N)	No Response[4]	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)			
	Inter-Utility[1]	Intra-Utility[2]	Leveraging[3]	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)															
January	687	2	0	689	8,158	5,225	10,172	186	23,741	24,430	6,156	3,115	0	9,271	9	1	20	78,262	78,292	33,701	-53,862	1,348,032	1,276,922	106%
February	734	26	0	760	8,212	12,214	10,119	195	30,740	31,500	6,080	5,371	0	11,451	8	0	31	68,407	68,446	42,951	-36,946	1,311,125	1,276,922	103%
March																								
April																								
May																								
June																								
July																								
August																								
September																								
October																								
November																								
December																								
YTD Total	**1,421**	**28**	**0**	**1,449**	**16,370**	**17,439**	**20,291**	**381**	**54,481**	**55,930**	**12,236**	**8,486**	**0**	**20,722**	**17**	**1**	**51**	**146,669**	**146,738**	**76,652**	**-90,808**	**1,311,125**	**1,276,922**	**103%**

[1] Enrollments via data sharing between the IOUs.
[2] Enrollments via data sharing between departments and/or programs within the utility.
[3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.
[4] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.
[5] Recertification results include volumes for COVID-19 protections and reinstatements.
[6] Penetration Rate and Enrollment Rate are the same value.

CARE Table 3A - Post-Enrollment Verification Results (Model)
Southern California Edison
Through February 2022

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,348,032	0	0.0%	0	0	0	0.0%	0.0%
February	1,311,125	0	0.0%	0	0	0	0.0%	0.0%
March			0.0%			0	0.0%	0.0%
April			0.0%			0	0.0%	0.0%
May			0.0%			0	0.0%	0.0%
June			0.0%			0	0.0%	0.0%
July			0.0%			0	0.0%	0.0%
August			0.0%			0	0.0%	0.0%
September			0.0%			0	0.0%	0.0%
October			0.0%			0	0.0%	0.0%
November			0.0%			0	0.0%	0.0%
December			0.0%			0	0.0%	0.0%
YTD Total	**1,311,125**	**0**	**0.0%**	**0**	**0**	**0**	**0.0%**	**0.0%**

[1] Includes all customers who failed SCE's CARE eligibility probability model.
[2] Includes customers verified as over income or who requested to be de-enrolled.
[3] Verification results are tied to the month initiated and the verification process allows customers 90 days to respond to the verification request.
[4] Percentage of customers dropped compared to the total participants requested to provide verification in that month.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD

CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)
Southern California Edison
Through February 2022

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,348,032	8,622	0.6%	465	19	484	5.6%	0.0%
February	1,311,125	8,067	0.6%	127	5	132	1.6%	0.0%
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total	**1,311,125**	**16,689**	**1.3%**	**592**	**24**	**616**	**3.7%**	**0.0%**

[1] Includes all participants who were selected for high usage verification process.
[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.
[3] Medium (400%) and high usage (600%) customers are dropped at 60 days (2 or 3 bill cycles) for non-response to HUV (high usage income verification request). Additionally, 600% + users that have not reduced usage within the 60 day window (2 or 3 bill cycles) are removed from the program. Results may be pending due to the time permitted for a participant to respond.
[4] Percentage of customers dropped compared to the total participants requested to provide verification in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 4 - Enrollment by County
Southern California Edison
Through February 2022

County	Estimated Eligible Households[1,4]			Total Households Enrolled[2]			Enrollment Rate[3]		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	633	0	633	52	0	52	8%	0%	**8%**
Imperial	0	282	282	26	54	80	0%	19%	**28%**
Inyo	9	1,362	1,371	24	1,000	1,024	267%	73%	**75%**
Kern	13,428	17,886	31,314	9,552	14,205	23,757	71%	79%	**76%**
Kings	0	7,611	7,611	64	8,918	8,982	0%	117%	**118%**
Los Angeles	501,121	2,884	504,005	547,213	2,194	549,407	109%	76%	**109%**
Madera	2	0	2	0	0	0	0%	0%	**0%**
Mono	0	2,292	2,292	26	875	901	0%	38%	**39%**
Orange	200,645	0	200,645	175,473	0	175,473	87%	0%	**87%**
Riverside	83,702	79,988	163,690	92,027	97,879	189,906	110%	122%	**116%**
San Bernardino	193,062	43,828	236,890	198,381	37,823	236,204	103%	86%	**100%**
San Diego	0	1	1	0	1	1	0%	100%	**100%**
Santa Barbara	14,824	0	14,824	10,737	0	10,737	72%	0%	**72%**
Tulare	12,323	37,874	50,197	12,467	43,625	56,092	101%	115%	**112%**
Ventura	60,710	2,452	63,162	56,563	1,946	58,509	93%	79%	**93%**
Total	**1,080,459**	**196,460**	**1,276,919**	**1,102,605**	**208,520**	**1,311,125**	**102%**	**106%**	**103%**

[1] As reflected in filing A.14-11-007, et al., Annual CARE Eligibility Estimates filed February 14, 2022.

[2] Total Households Enrolled includes submeter tenants.

[3] Penetration Rate and Enrollment Rate are the same value.

[4] Does not tie to Hi Level estimate (~3) due to rounding.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 5 - Recertification Results
Southern California Edison
Through February 2022

Month	Total CARE Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified	Households De-enrolled	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
January	1,348,032	9,280	0.7%	8,998	29	97.0%	0.0%
February	1,311,125	11,433	0.9%	10,948	39	95.8%	0.0%
March							
April							
May							
June							
July							
August							
September							
October							
November							
December							
YTD	**1,311,125**	**20,713**	**1.6%**	**19,946**	**68**	**96.3%**	**0.01%**

[1] Excludes count of customers recertified through the probability model.
[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification
[3] Includes customers who did not respond or who requested to be de-enrolled.
[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.
[5] Recertification results include volumes for COVID-19 protections and reinstatements.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 6 - Capitation Contractors[1]
Southern California Edison
Through February 2022

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
2-1-1 ORANGE COUNTY		x			44	75
ALPHA ENTERPRISES		x			-	-
APAC SERVICE CENTER	x				9	13
ARMENIAN RELIEF SOCIETY	x				-	-
ASIAN AMERICAN DRUG ABUSE PROG	x				-	-
ASIAN AMERICAN RESOURCE CENTER	x		x		-	-
ASIAN YOUTH CENTER	x				-	-
BEST PARTNERS	x				135	282
BETHEL BAPTIST CHURCH	x				-	-
DELHI CENTER	x				-	-
BETHEL BAPTIST CHURCH	x				-	-
BISHOP PAIUTE TRIBE	x				-	-
C.O.R. COMM DEVELOPMENT CORP	x				-	-
CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
CHINESE CHRISTIAN HERALD CRUS.	x				-	-
CHINO NEIGHBORHOOD HOUSE		x			-	-
CITIHOUSING REAL ESTATE SERVIC		x			-	-
CITY IMPACT	x				-	-
CITY OF BEAUMONT SENIOR CENTER		x	x		-	-
COMMUNITY HEALTH INITIATIVE of OC		x			-	-
DESERT COMMUNITY ENERGY		x			-	-
DESERT MANNA MINISTRIES INC	x				-	-
DISABLED RESOURCES CTR, INC		x	x		1	3
EL CONCILIO DEL CONDADO DE	x		x		-	-
FAMILY SVC ASSOC OF REDLANDS	x				-	-
FOOD SHARE	x				-	-
GO THE CALENDAR		x			-	-
HELP OF OJAI, INC.	x				-	-
HOUSING AUTHORITY OF KINGS CO	x		x		-	-
INLAND SOUTHERN CALIFORNIA 211+	x	x			-	-
KERNVILLE UNION SCHOOL DISTRIC	x				-	-
KINGS COMMUNTITY ACTION ORG	x				-	-
KINGS CTY COMMISSION ON AGING	x				-	-
LA COUNTY HOUSING AUTHORITY		x			-	-
LEAGUE OF CALIF HOMEOWNERS	x				-	-

LIFT TO RISE	x				-	-
LTSC COMM. DEVEL. CORP	x				-	-
MENIFEE VALLEY CHAMBER OF COMMERCE		x			-	-
MEXICAN AMERICAN OPPORTUNITY		x	x		-	-
MTN COMM FAM RESOURCE CNTR	x				-	-
NEW GREATER CIR. MISSION, INC	x				-	-
NEW HOPE VILLAGE, INC	x				-	-
NEW HORIZONS CAREGIVERS GROUP		x			-	-
OCCC	x				-	-
OPERATION GRACE	x				-	-
OUR COMMUNITY WORKS	x				5	7
PACIFIC ISLANDER HLTH (PIHP)	x				-	-
PACIFIC PRIDE FOUNDATION	x				-	-
RIVERSIDE DEPT COMM ACTION		x	x	x	-	-
SALVATION ARMY SANTA FE SPGS	x				-	-
SALVATION ARMY VISALIA CORPS	x				-	-
SANTA ANITA FAMILY SERVICE	x				-	-
SENIOR ADVOCATES OF THE DESERT	x				-	-
SHARE OUR SELVES	x				-	-
SHIELDS FOR FAMILIES	x	x			1	1
SMILES FOR SENIORS FOUND.	x				-	-
SOUTHEAST CITIES SERVICE CTR.		x			-	-
SOUTHEAST COMMUNITY DEVELOPMEN	x				-	-
ST VINCENT DE PAUL		x			-	-
THE CAMBODIAN FAMILY	x				-	-
UNITED CAMBODIAN COMMUNITY INC		x			-	-
VICTOR VALLEY COMM SVC COUNCIL	x				-	-
VIETNAMESE COMMUNITY OF OC INC	x				-	-
VOLUTNEERS OF EAST LOS ANGELES	x		x		-	-
XFINITI SOLUTIONS, LLC		x			-	-
Total Enrollments					**195**	**381**

[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices t

[2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 7 - Expenditures for Pilots and Studies
Southern California Edison
Through January 2022

2022	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots												
CARE Outbound Calling Pilot	$ 80,000	$ -	$ 80,000	$ -		$ -	$ -	$ -	$ -	$ -	$ -	$ -
Studies												
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	$ 75,000	$ -	$ 75,000	$ 23,473	$ -	$ 23,473	$ 34,404	$ -	$ 34,404	$ 117,477	$ -	$ 117,477
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	$ 75,000	$ -	$ 75,000	$ -	$ -	$ -	$ -	$ -	$ -	$ -		$ -
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	$ 75,000	$ -	$ 75,000	$ -	$ -	$ -	$ -	$ -	$ -	$ -		$ -
Joint IOU - Statewide CARE-ESA Categorical Study	$ 22,500	$ -	$ 22,500	$ -	$ -	$ -	$ -	$ -	$ -	$ -		$ -
Total Studies	**$ 247,500**	**$ -**	**$ 247,500**	**$ 23,473**	**$ -**	**$ 23,473**	**$ 34,404**	**$ -**	**$ 34,404**	**$ 117,477**	**$ -**	**$ 117,477**

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 8
CARE and Disadvantage Communities Enrollment Rate for Zip Codes
Southern California Edison
Through February 2022

Total CARE Households Enrolled				
Month	CARE Enrollment Rate for Zip Codes that have 10% or more disconnections	CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG)	CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)	CARE Enrollment Rate for DAC (Zip/Census Track) Codes in High Poverty (with 70% or Less CARE Enrollment Rate)
January				
February				
March				
April				
May				
June				
July				
August				
September				
October				
November				
December				
YTD				

Note:
Data is not available and table will be populated at a later time
Penetration Rate and Enrollment Rate are the same value.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 8A

CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by Zip Code
Southern California Edison
Through February 2022

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections
ZIP00001	
ZIP00002	
ZIP00003	
ZIP00004	
ZIP00005	
ZIP00006	
ZIP00007	
ZIP00008	
ZIP00009	
ZIP00010	

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG)
ZIP00001	
ZIP00002	
ZIP00003	
ZIP00004	
ZIP00005	
ZIP00006	
ZIP00007	
ZIP00008	
ZIP00009	
ZIP00010	

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC
ZIP00001	
ZIP00002	
ZIP00003	
ZIP00004	
ZIP00005	
ZIP00006	
ZIP00007	
ZIP00008	
ZIP00009	
ZIP00010	

Note:
Data is not available and table will be populated at a later time
Some zip codes rolled up to the nearest zip code for privacy reasons due to the number of people residing in that zip code.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

FERA Table 1 - FERA Program Expenses
Southern California Edison
Through February 2022

	Authorized Budget	Current Month Expenses	Year to Date Expenses	% of Budget Spent YTD
FERA Program:	**Electric**	**Electric**	**Electric**	**Electric**
Outreach	$ 665,695	$ 215	$ 35,838	5%
Processing / Certification Re-certification	$ 382,745	$ -	$ -	0%
Post Enrollment Verification	$ 120,867	$ -	$ -	0%
IT Programming	$ 30,000	$ 1,005	$ 1,508	5%
Pilot(s)	$ -	$ -	$ -	0%
Studies	$ 24,000	$ -	$ -	0%
Regulatory Compliance	$ 15,445	$ -	$ -	0%
General Administration	$ 43,153	$ 2,253	$ 3,894	9%
CPUC Energy Division	$ 4,375	$ -	$ -	0%
SUBTOTAL MANAGEMENT COSTS	**$ 1,286,280**	**$ 3,473**	**$ 41,240**	**3%**
FERA Rate Discount	$28,746,536	$ 687,118	$ 1,621,539	6%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	**$ 30,032,816**	**$ 690,591**	**$ 1,662,780**	**6%**
Indirect Costs		$ 611	$ 1,220	

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may

FERA Table 2 - Enrollment, Recertification, Attrition, & Penetration
Southern California Edison
Through February 2022

	New Enrollment										Recertification				Attrition (Drop Offs)					Enrollment				
	Automatic Enrollment				Self-Certification (Income or Categorical)																			
	Inter-Utility[1]	Intra-Utility[2]	Leveraging[3]	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)	Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response[4]	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total FERA Participants	Estimated FERA Eligible	Enrollment[5] Rate % (W/X)
January	0	0	0	0	353	88	185	0	626	626	59	38	0	97	0	0	1	1,539	1,540	723	-914	28,380	221,674	13%
February	0	0	0	0	341	225	127	0	693	693	71	52	0	123	0	0	2	1,392	1,394	816	-701	27,681	221,674	12%
March																								
April																								
May																								
June																								
July																								
August																								
September																								
October																								
November																								
December																								
YTD Total	**0**	**0**	**0**	**0**	**694**	**313**	**312**	**0**	**1,319**	**1,319**	**130**	**90**	**0**	**220**	**0**	**0**	**3**	**2,931**	**2,934**	**1,539**	**-1,615**	**27,681**	**221,674**	**12%**

[1] Enrollments via data sharing between the IOUs.
[2] Enrollments via data sharing between departments and/or programs within the utility.
[3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.
[4] No response includes no response to both Recertification and Verification.
[5] Penetration Rate and Enrollment Rate are the same value.

FERA Table 3A - Post-Enrollment Verification Results (Model)
Southern California Edison
Through February 2022

Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
January	28,380	0	0.0%	0	0	0	0.0%	0.0%
February	27,681	0	0.0%	0	0	0	0.0%	0.0%
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total	**27,681**	**0**	**0.0%**	**0**	**0**	**0**	**0.0%**	**0.0%**

[1] Includes all customers who failed SCE's CARE eligibility probability model.
[2] Includes customers verified as over income or who requested to be de-enrolled.
[3] Verification results are tied to the month initiated and the verification process allows customers 90 days to respond to the verification request.
[4] Percentage of customers dropped compared to the total participants requested to provide verification in that month.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

FERA Table 3B Post-Enrollment Verification Results (Electric only High Usage)
Southern California Edison
Through February 2022

Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
January	28,380	0	0.00%	0	0	0	0.0%	0.0%
February	27,681	0	0.00%	0	0	0	0.0%	0.0%
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total	**27,681**	**0**	**0.0%**	**0**	**0**	**0**	**0.0%**	**0.0%**

[1] Includes all participants who were selected for high usage verification process.
[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.
[3] Medium (400%) and high usage (600%) customers are dropped at 60 days (2 or 3 bill cycles) for non-response to HUV (high usage income
[4] Percentage of customers dropped compared to the total participants requested to provide verification in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

FERA Table 4 - Enrollment by County
Southern California Edison
Through February 2022

County	Estimated Eligible Households[1,4]			Total Households Enrolled[2]			Enrollment Rate[3]		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	54	0	54	2	0	2	4%	0%	**4%**
Imperial	0	2	2	0	0	0	0%	0%	**0%**
Inyo	1	155	156	0	22	22	0%	14%	**14%**
Kern	1,665	2,217	3,882	175	211	386	11%	10%	**10%**
Kings	0	1,690	1,690	0	174	174	0%	10%	**10%**
Los Angeles	87,868	506	88,374	10,433	114	10,547	12%	23%	**12%**
Madera	0	0	0	0	0	0	0%	0%	**0%**
Mono	0	456	456	0	27	27	0%	6%	**6%**
Orange	30,801	0	30,801	4,460	0	4,460	14%	0%	**14%**
Riverside	16,418	15,689	32,107	2,002	2,577	4,579	12%	16%	**14%**

FERA Table 5 - Recertification Results
Southern California Edison
Through February 2022

Month	Total FERA Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified	Households De-enrolled	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
January	28,380	232	0.8%	175	3	75.4%	0.0%
February	27,681	123	0.4%	108	2	87.8%	0.0%
March							
April							
May							
June							
July							
August							
September							
October							
November							
December							
YTD	**27,681**	**355**	**1.3%**	**283**	**5**	**79.7%**	**0.02%**

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

FERA Table 6 - Capitation Contractors[1]
Southern California Edison
Through February 2022

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
2-1-1 ORANGE COUNTY		x			-	-
ALPHA ENTERPRISES		x			-	-
APAC SERVICE CENTER	x				-	-
ARMENIAN RELIEF SOCIETY	x				-	-
ASIAN AMERICAN DRUG ABUSE PROG	x				-	-
ASIAN AMERICAN RESOURCE CENTER	x		x		-	-
ASIAN YOUTH CENTER	x				-	-
BEST PARTNERS	x				-	-
BETHEL BAPTIST CHURCH	x				-	-
DELHI CENTER	x				-	-
BETHEL BAPTIST CHURCH	x				-	-
BISHOP PAIUTE TRIBE	x				-	-
C.O.R. COMM DEVELOPMENT CORP	x				-	-
CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
CHINESE CHRISTIAN HERALD CRUS.	x				-	-
CHINO NEIGHBORHOOD HOUSE		x			-	-
CITIHOUSING REAL ESTATE SERVIC		x			-	-
CITY IMPACT	x				-	-
CITY OF BEAUMONT SENIOR CENTER		x	x		-	-
COMMUNITY HEALTH INITIATIVE of OC		x			-	-
DESERT COMMUNITY ENERGY		x			-	-
DESERT MANNA MINISTRIES INC	x				-	-
DISABLED RESOURCES CTR, INC		x	x		-	-
EL CONCILIO DEL CONDADO DE	x		x		-	-
FAMILY SVC ASSOC OF REDLANDS	x				-	-
FOOD SHARE	x				-	-