



Percentage of Income Payment Plan (PIPP) Pilot

Low-Income Oversight Board (LIOB) Subcommittee Meeting
January 11, 2022

Percentage of Income Payment Plan (PIPP) Pilot Overview

- Decision (D.) 21-10-012 established the creation of a 4-year PIPP pilot that would apply to monthly energy (gas and electric) bill caps set at 4% of household income
 - For operational ease of the pilot, two bill caps have been established, which is dependent on the customer's income level

	Customers with incomes between 0-100% FPG	Customers with incomes between 101-200% FPG
Reference income	50% of FPG	150% of FPG
Monthly income for household of 3	\$905	\$2,745
Cap based on 4% of monthly income	\$37	\$109

- Pilot is limited to energy utility customers that are enrolled in the California Alternate Rates for Energy (CARE) and are either:
 - Located in a ZIP code with the highest rates of recurring disconnections prior to the disconnection moratorium
 - Have been disconnected 2 or more times during the 12-months prior to the disconnection moratorium
- Goal of the pilot is to test whether PIPP can (1) reduce the number of low-income households at risk of disconnection, (2) encourage participation in energy saving and energy management programs, (3) increase access to essential levels of energy service, and (4) control program costs.

Percentage of Income Payment Plan (PIPP) Update

Agreed Upon Within PIPP Working Group

(as of January 11, 2022, after 3rd PIPP Working Group)

- Definition of top recurring disconnection ZIP codes will differ across the IOUs
- IOUs to explore using waitlists to facilitate participation in pilot as well as participation cap for each IOU/CCA
 - SCE / PG&E pursuing waitlist development
 - SDG&E / SoCalGas discussing internally
- Use of CBOs for marketing/outreach and enrollment in pilot will differ slightly for each IOU based on individual needs and targeted ZIP codes
- 75%/25% split between electric/gas for PIPP bill caps

Still Pending Within PIPP Working Group

(as of January 11, 2022, after 3rd PIPP Working Group)

- Marketing, Education, and Outreach (ME&O) specifics
- PIPP ZIP codes for CCAs
 - SDG&E PIPP zip codes pending
- IOU/CCA split for bill cap
- Due to pilot participant cap, IOUs to request waiver to (1) offer pilot to all eligible customers and (2) offer pilot before disconnection
 - (1) will instead propose using controlled, targeted outreach based on customer segments
 - (2) will instead propose that this be implemented if pilot becomes a program