



Established in the 2021 State Budget and administered by the Department of Community Services and Development (CSD), the California Arrearage Payment Program (CAPP) dedicates \$1 billion in federal American Rescue Plan Act (ARPA) funding to address Californian's energy debts. CAPP will offer financial assistance to California's energy utility customers to help reduce past due energy bill balances accrued during the COVID-19 pandemic.

Utility customers **do not need to apply** to receive assistance under CAPP. If eligible, a credit will be automatically applied to the customer's bill. Energy utilities will apply for CAPP assistance on behalf of customers who incurred a past due balance of 60 days or more on their energy bill during the **COVID-19 pandemic relief period covering March 4, 2020 through June 15, 2021**.

Energy utilities will prioritize CAPP assistance to eligible customer accounts as follows:

1. Active residential customers with past due balances at risk of disconnection due to nonpayment.
2. Active residential customers with past due balances.
3. Inactive residential customers with past due balances.
4. Commercial customers with past due balances.

As specified under California Government Code Section 16429.5



PROGRAM IMPLEMENTATION OVERVIEW

\$993.5 Million

Federal ARPA Funds Allocated
for Arrearages

\$298,546,750

Allocated for Public Utilities
& Electric Cooperatives

\$694,953,250

Allocated for Investor-Owned Utilities
& Community Choice Aggregators

Benefits must be delivered by utilities
to customer accounts within 60 days of
receiving CAPP funds.

Energy utility companies must report on
the outcome of the benefit disbursement
within 6 months of receiving CAPP funds.

Estimated Implementation Timeline:

