BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Application of Southern California Edison Company (U 338-E) for Approval of its Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for Program Years 2015-2017.	Application 14-11-007 (Filed November 18, 2014)
And Related Matters.	Application 14-11-009 Application 14-11-010 Application 14-11-011

MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR MAY 2021

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Dated: June 21, 2021

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MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR MAY 2021

In accordance with Ordering Paragraph 17 of Decision 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance Program and CARE Program efforts, showing results through May 2021.

Respectfully Submitted,

JENNIFER C. REYES LAGUNERO

By: *_____/s/ Jennifer C. Reyes Lagunero_____*
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Energy Savings Assistance (ESA) and California Alternate Rates for Energy (CARE)

Program Monthly Report for May 2021

Pacific Gas and Electric Company

6/21/2021

PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program and
California Alternate Rates for Energy Program
Monthly Report for May 2021

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PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program and
California Alternate Rates for Energy Program
Monthly Report for May 2021

This Pacific Gas and Electric (PG&E) monthly report complies with income qualified programs reporting requirements established in Decision (D.) 16-12-022 as modified by D.17-12-009, and with all reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Energy Savings Assistance (ESA) Programs. [1]

Regulatory Update[2]

Consumer Protections
On April 28, 2021 the Energy Division approved PG&E's "COVID-19 Emergency Customer Protections Transition Plan, Pursuant to Resolution M-4849, Ordering Paragraph 5," which details communication efforts for customers currently enrolled in the CARE program, and delineates the process for reinstating CARE Post-Enrollment Verification (PEV) reviews. See CARE section 2.3 for the table of existing consumer protections.

Fund Shifting
On April 2, 2021, PG&E submitted Advice Letter (AL) 4416-G/6149-E to the Commission to shift $15.4 million from ESA electric unspent funds to gas unspent funds. The ESA gas unspent fund is less than the authorized January 1, 2021—June 30, 2021 ESA Bridge Funding gas budget. PG&E anticipated the need for this fund shift and notified Energy Division (ED) in PG&E AL 4351-G-B/6035-E-B, its revised Bridge Funding Request. This fund shift request did not increase the amount authorized in ED's Disposition Letter of PG&E AL 4351-G-B/6035-E-B. EEC submitted a Protest to AL 4416-G/6149-E on April 22, 2021, and PG&E submitted its Reply on April 29, 2021. PG&E held discussions with both EEC and Energy Division in May. The AL and Protest are currently outstanding and resolution is expected in June.

Low Income Oversight Board (LIOB) Low Income Energy Assistance Programs (LIEAP) Subcommittee Meeting
The LIOB LIEAP Subcommittee meeting was held on May 14 via WebEx. ED presented a summary of the 2021 – 2026 PY ESA/CARE/FERA Proposed Decision.

Emergency Rent Assistance Program (ERAP)
In May 2021, ESA in-home contractors started partnering to raise awareness by distributing ERAP informational flyers to renters in homes that were serviced. The State of CA Renter's Assistance Program Housing is Key Fact Sheet was included as a leave behind. This action was a result of CPUC direction from April 5, 2021 to leverage federal funding available for utility arrearages by working with

[1] The investor owned utilities (IOUs) worked with Energy Division (ED) staff to revise reporting tables and formats in compliance with the mandates of D.16-12-022 and now use the resulting ED-approved monthly reporting format for 2017-2020 ESA and CARE programs, beginning with the report for January 2018.
[2] In anticipation of the need for potential bridge funding before the 2021-2026 programs were authorized, D.19-06-022 ordered IOUs to submit Tier 1 Advice Letters (ALs) for ESA Bridge Funding budgets and home treatment goals for January 1, 2021—June 30, 2021. PG&E submitted AL 4131-G-A/5614-E-A in compliance with D.19-06-022. PG&E submitted AL 4351-G/6035-E on December 27, 2020 to increase its January 1, 2021—June 30, 2021 bridge period ESA budgets and treatment goal. This was supplemented and PG&E's supplemental AL 4351-G-B/6035-E-B was approved effective December 24, 2020.

California's Housing and Community Development (HCD) to assist customers with accessing ERAP funding.

Proposed Decision (PD) in A.19-11-003 et al.
PG&E filed Opening Comments on May 17, 2021 and Reply Comments on May 24, 2021 regarding the Proposed Decision that was issued on April 26, 2021. The PD approves an overall budget of $11 billion in funding for all IOUs for the CARE, ESA, FERA programs and an overall budget of approximately $5.28 billion for PG&E, which is approximately $185 million less than the proposed budget of $5.47 billion and begins the 2021-2026 program cycle on July 1, 2021. The PD was scheduled to be voted out at the June 3, 2021 Commission meeting.

1. Energy Savings Assistance (ESA) Program Summary

The ESA Program provides free home weatherization, energy-efficient appliances, and energy education services to income-qualified PG&E customers[3] throughout PG&E's service territory. The 2021 bridge funded ESA Program follows the same policies and procedures as the previous 2017-2020 ESA Program.[4] Supported by bridge funding for the first six months in 2021, ESA continues as a resource program emphasizing long-term and enduring energy savings, serving all willing and eligible low income customer populations by providing all feasible ESA Program measures at no cost to the customer through a direct-install approach. All housing types are eligible to participate, and the ESA Program is available to both homeowners and renters.

1.1 Energy Savings Assistance Program Overview

1.1.1 Provide a summary of the Energy Savings Assistance Program elements:

The 2021 ESA Program to date is summarized in the two tables below. The first table provides progress and activities based on the Bridge Funding budgets and activities authorized in PG&E AL 4351-G-B/6035-E-B, and AL 4349-G/6030-E. This Bridge Funding budget excludes MF CAM carryover provided pursuant to D.19-06-022 and Post-Pandemic Return to Service (PPRS) funding provided pursuant to Res. E-5074, both of which are not included in the Bridge Funding treatment goal and administrative cap. MF CAM and PPRS expenditures and activities are shown in the second and third tables below. These ESA funding sources are combined in ESA Table 1 in the Appendix.

Energy Savings Assistance Program Summary: Bridge Funding			
January 1 through June 30, 2021 Bridge Period	**Six-Month Authorized/Planning Assumptions**	**Year-to-Date Actual**	**YTD %**
Bridge Budget[a]	$89,527,819	$65,626,244	73%
Treatment Budget[b]	$81,138,000	$59,798,559	74%
Administrative[c]	$8,389,819	$5,827,685	69%
Homes Treated[d]	50,000	44,022	88%
kWh Saved[e]	N/A	26,863,153	
kW Demand Reduced[e]	N/A	3,433	
Therms Saved[e]	N/A	16,359	

[a] Authorized budget per Energy Division Disposition Letter (dated January 27, 2021 and effective as of December 24, 2020) authorizing PG&E Supplemental Advice Letter 4351-G-B/6035-E-B, per Advice Letter 4193-G/5718-E approved Joint Utilities' 2022 LINA Study for $500,000 of which PG&E's ESA program allocation is $75,000, and per Advice Letter 4349-G/6030-E to fund shift $90,000 from the MF CAM budget to Studies budget. PG&E's Bridge Funding Budget is from 2009-2020 uncommitted unspent ESA Program

[3] To qualify for the ESA Program, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044.

[4] Authorized in D.16-12-022 as modified by D.17-12-009. The 2017-2020 ESA Program continues to follow the policy and guidance outlined in D.07-12-051, which required the IOUs to offer all eligible customers the opportunity to participate in the Program, and to offer participants all cost-effective energy efficiency measures by 2020.

funds. Authorized budget includes $1,018,284 for Benefit Burdens as approved in (D.)20-12-005. This Bridge Funding budget excludes MF CAM and PPRS funding (provided pursuant to D.19-06-022 and Res-E-5074), which amounts are not included in the Bridge Funding treatment goal and administrative cap, and are shown in the Additional ESA Budget Table, below.

[b] ESA Treatment category includes Appliances, Domestic Hot Water, Enclosure, HVAC, Maintenance, Lighting, Miscellaneous, Customer Enrollment, In-Home Education, Pilot, Implementation, and Safety – Unexpected overhead costs as shown "above the line" on ESA Monthly and Annual Report Table 1.

[c] Administrative category includes Training Center, Inspections, Marketing and Outreach, Studies, Regulatory Compliance, General Administration, and CPUC Energy Division, as shown "below the line" on ESA Monthly and Annual Report Table 1. The Administrative budget is 9% of the Total Budget.

[d] Adopted Number of Homes to be Treated from January 1, 2021 through June 30, 2021 as per Energy Division Disposition Letter (dated January 27, 2021 and effective as of December 24, 2020) authorizing PG&E Supplemental Advice Letter 4351-G-B/6035-E-B. Total does not distinguish between First Touch and Re-Treated homes.[5] IOUs are required to treat 50% of the authorized homes by March 31, 2021 to be eligible for additional Bridge Funding if it should be required. PG&E successfully achieved 53% of its authorized goal by March 31, 2021.

[e] YTD savings have been updated to reflect new ex ante savings from the 2019 Impact Evaluation.

Energy Savings Assistance Program Summary: ESA PPRS Budget Reporting [a]			
December 1, 2020 through May 31, 2021	**PPRS Total Advanced PPRS Credit Eligible**	**PPRS Credits Applied**	**YTD %**
PPRS Budget	$10,320,048	$9,997,371	97%

Energy Savings Assistance Program Summary: Additional ESA Budget Reporting [a]			
January 1 through June 30, 2021	**Six-Month Authorized/Planning Assumptions**	**Year-to-Date Actual**	**YTD %**
MF CAM Budget	$27,355,992	$4,218,321	15%
MF CAM Properties Treated	82	45	55%
MF CAM Buildings Treated	503	364	72%

[a] PG&E is authorized to 1) carry-over MF CAM committed budget pursuant to D.19-06-022 into the 2021 Bridge and 2) incur additional expenses for PPRS credit (approximately $9.2 M) as authorized in Res-E-5074. These budgets are in addition to the Bridge Funding budget requested and authorized in Energy Division Disposition Letter for PG&E Supplemental Advice Letter Advice 4351-G-B/6035-E-B (dated January 27, 2021 and effective as of December 24, 2020).

[b] As a result of AL4269-G-A/5865-E-A, contractors are submitting the revised templates resulting in the change to the PPRS eligible amount. Authorized amount was adjusted to reflect the remaining PPRS Credit eligible for January – May 2021. PG&E updated the final value in the February 2021 Monthly Report.

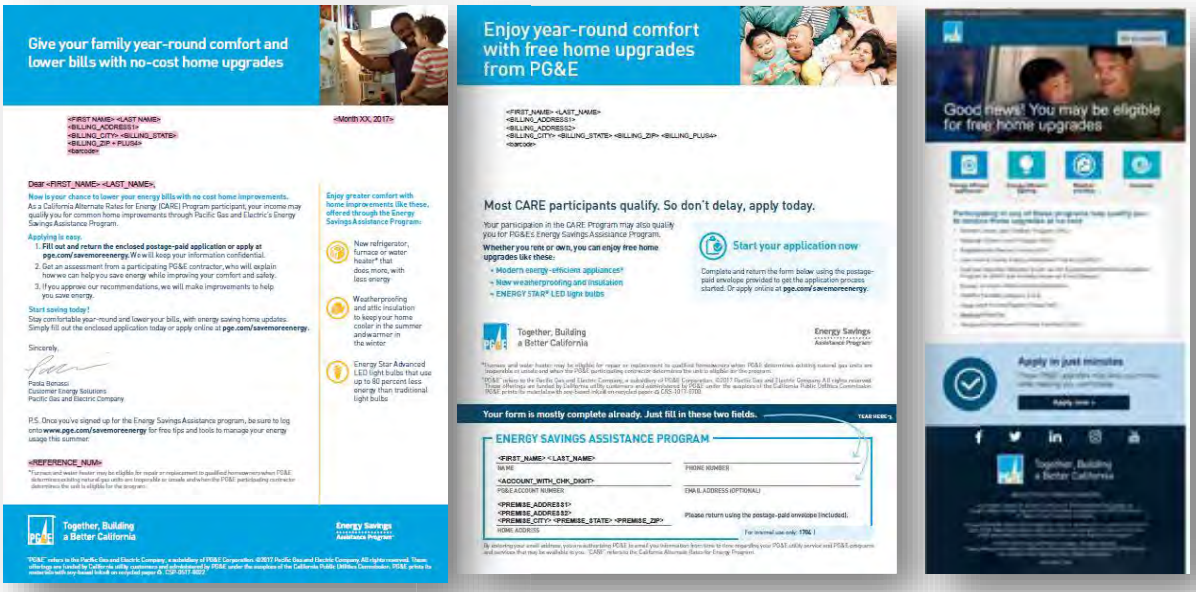
[5] First Touch and Re-Treated Homes were tracked separately for purposes of meeting the 2020 Programmatic Goal. First Touch homes were homes that had not participated in the ESA Program since 2002. Retreated Homes were homes previously treated since 2002. Only First Touch Homes counted toward the programmatic goal of treating all willing and eligible customers by the end of 2020. PG&E met this programmatic goal in 2020.

1.2 ESA Program Customer Outreach and Enrollment Update

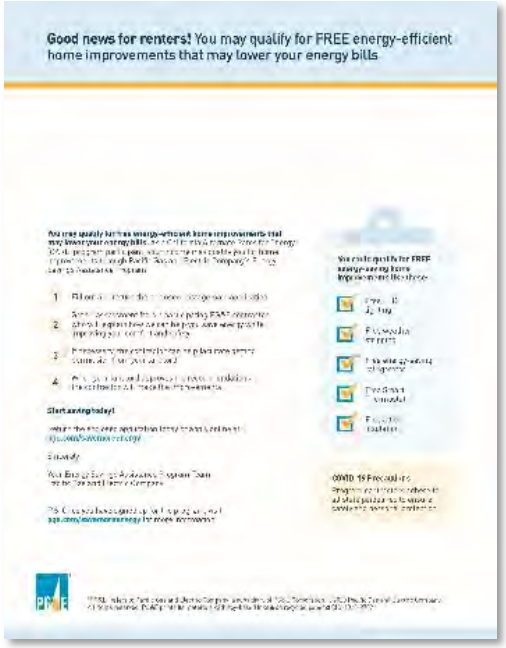
1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

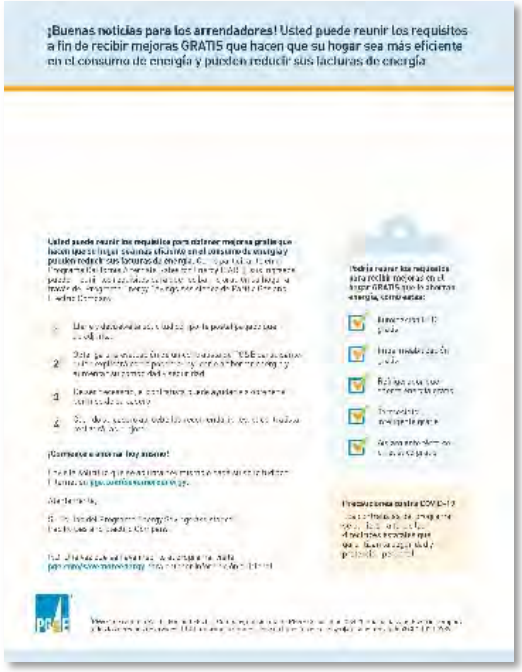
In May, PG&E continued to receive responses from a direct marketing campaign deployed in April to 100,000 CARE-enrolled customers whose homes had not yet been treated by the ESA Program. Through May 31, this campaign generated 7,652 qualified leads. The campaign used existing creative as well as new creative from Q3/Q4 2020 that specifically targeted renters.

Q2 Creative used for test amongst homeowners
Direct mail/Email



New creative used for testing among renters
Direct mail





(Double sided, English/Spanish)

New creative used for testing among renters
Email

(English/Spanish)

In May, PG&E also received 1,881 program applications from online activities via email and the ongoing digital campaign launched in early January.

PG&E continued to deploy the CARE welcome kit[6] to customers who were newly enrolled in the CARE program. In May, 3,774 kits were deployed, and PG&E received 356 ESA applications from that deployment.

In May, PG&E continued to host live Time-of-Use (TOU) webinars in partnership with media and community partners throughout the Bay Area; the Mexican Consulate in Fresno and KGRB Radio in Sacramento. Attendees were able to participate in workshops via live stream on Facebook or access recorded version on Facebook.

During these webinars, PG&E talked about CARE, FERA, and Medical Baseline programs. PG&E discussed, in detail, each program's benefits and the qualifications needed to apply. PG&E also talked about rate plan options and the transition to TOU for many customers. In addition, PG&E shared why the company is making the transition to TOU, when it will happen, and how customers can learn to shift their energy use. Finally, PG&E talked about energy savings tips and shared information on the various tools and resources PG&E has available, including the ESA Program, Home Energy Checkup, Budget Billing, and High Usage Alerts. PG&E also shared its Spanish web page and customer service number. PG&E also talked about its customer protections extension due to the pandemic and shared scam safety tips.

1.2.2 Additional Activities

CARE Discounts Removed: The ESA program systematically removes CARE customers who apply for ESA and are proven to be over income. In total, PG&E has identified 292 CARE removals as a result of being over income, but due to COVID-19 protections, PG&E has suspended these removals as directed by the CPUC. As such, there were no CARE discounts removed in May 2021. When the COVID-19 protection is lifted, removals for customers proven to be over income will go back into effect.

New Contractors and Community-Based Organizations (CBOs): In May 2021, PG&E had no new Contractors or CBOs join the ESA program.

1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)

1.3.1 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

CSD Projects: May 2021, CSD decided to go with another PG&E program for a potential ESA leveraging project for incentives that better fit their needs. Additional details will be included in the June 2021 ESA/CARE Monthly Report.

[6] Since January 2018, PG&E has included a personalized pre-filled response form for the ESA Program. Customers who wish to participate have completed the form and returned it to PG&E.

Low Income Home Energy Assistance Program (LIHEAP) Energy Star® Refrigerator Installations: There were zero refrigerators installed through LIHEAP leveraging in May 2021. Zero refrigerators have been installed YTD.

CSD Data Sharing: PG&E will continue to share data with CSD as requests are made.

Low Income Weatherization Program (LIWP) (MF) Leveraging: There were zero measure installations through LIWP (MF) leveraging in May 2021. PG&E continues to collaborate with CSD-LIWP on potential leveraging and measure implementation.

1.4 Workforce Education & Training

1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

The PG&E Energy Efficiency Workforce Education and Training Program (WE&T) supports ESA contractor training by providing webinar trainings for Energy Specialists (ES), Weatherization Specialists (WS), Advanced Weatherization Specialists (AWS), and Duct Test & Seal (DT&S) technicians with instructor led presentations and provide virtual engagement activities with trainees. Due to heavy hands-on training for Natural Gas Appliance Testing (NGAT), Energy Training Centers (ETC) continue the blended model which consist of two days of webinar and one day of in-person practical training following COVID-19 safety guidelines and procedures. In addition, ESA contractor training now includes "dry-run" sessions to help students with soft-skill trainings for webinar preparedness prior to the start of class. These sessions can range between 30-45 minutes, and trainees receive one-on-one assistance with navigating the webinar platforms, technology setup, and expectations of virtual class engagement activities.

ESA contractors are encouraged to hire local workers to implement the ESA Program in their areas. All contractors and subcontractors responsible for implementing the ESA Program are trained at the ETC in Stockton. Most of these ESA program ES and installation contractors are from the local communities in which they work. Below is a summary of ESA contractor training provided for May including ESA onboarding, ES, WS, AWS, DT&S, and NGAT training.

ESA Contractor Training Summary		
	May 2021	**YTD**
Students	75	307
Student Days	185	674
Training Sessions	5	23

1.5 Miscellaneous

Energy Education-Only to ESA Qualifying Customers

To date in 2021, PG&E has provided energy education-only to 769 households in addition to the 44,022 households treated.

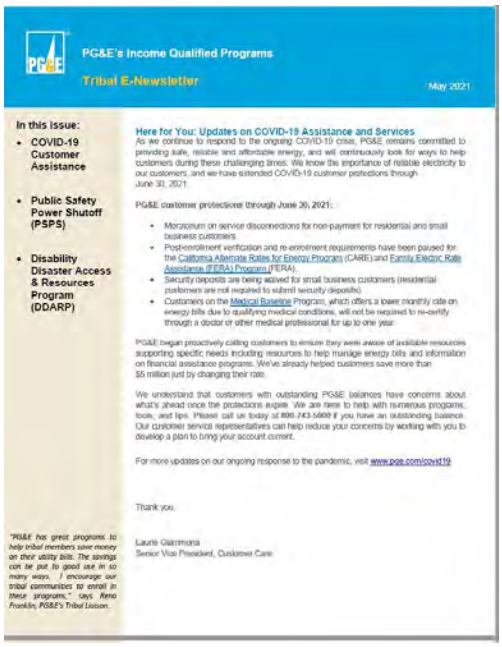
Water-Energy Coordination Program

As of May 31, PG&E had eight Water-Energy Coordination Program partnerships in place; however, four of them have depleted their program budgets. Production is scheduled to continue in June for four agencies with budgets remaining. New fiscal year programs with seven existing partner agencies are scheduled to launch in July. In addition, a fiscal year pilot with a new partner agency, City of Fresno Water Division, is scheduled to launch in July. It is anticipated that there will be ten partnership programs in operation in July. Two existing partner agencies and three new agencies are expected to launch their programs in August or September. PG&E anticipates having fifteen water agencies participate in the Water-Energy Coordination Program by the end of Q3 2021.

Tribal Penetration and Consultation Plans Status

In May 2021, PG&E met with and provided information about CARE/FERA, Medical Baseline, and other assistance programs to the California Department of Social Services CALWORKs and Family Resilience Branch, Federated Indians of Graton Rancheria TANF office, Hoopa Valley Tribe TANF Office, Karuk Tribe TANF office, North Fork Rancheria TANF office, Susanville Indian Rancheria TANF office, Tuolumne Rancheria TANF office, and Owens Valley Career Development Center TANF office. The first meeting to launch the Tribal ESA Partnership was completed with Bear River Band of Rohnerville Rancheria and with Northern Circle Housing Authority. Next steps with these partnerships are being defined.

PG&E's first Tribal Newsletter was sent to 51 tribes, 30 Housing Authority Offices, and eight TANF agencies in May.



PG&E's Income Qualified Programs

Tribal E-Newsletter

May 2021

In this issue:

- COVID-19 Customer Assistance
- Public Safety Power Shutoff (PSPS)
- Disability Disaster Access & Resources Program (DDARP)

Here for You: Updates on COVID-19 Assistance and Services

As we continue to respond to the ongoing COVID-19 crisis, PG&E remains committed to providing safe, reliable and affordable energy, and will continuously look for ways to help customers during these challenging times. We know the importance of reliable electricity to our customers ,and we have extended COVID-19 customer protections through June 30, 2021.

PG&E customer protections through June 30, 2021:

- Moratorium on service disconnections for non-payment for residential and small business customers.
- Post-enrollment verification and re-enrollment requirements have been paused for the California Alternate Rates for Energy Program (CARE) and Family Electric Rate Assistance (FERA) Program (FERA).
- Security deposits are being waived for small business customers (residential customers are not required to submit security deposits).
- Customers on the Medical Baseline Program, which offers a lower monthly rate on energy bills due to qualifying medical conditions, will not be required to re-certify through a doctor or other medical professional for up to one year.

PG&E began proactively calling customers to ensure they were aware of available resources supporting specific needs including resources to help manage energy bills and information on financial assistance programs. We've already helped customers save more than $5 million just by changing their rate.

We understand that customers with outstanding PG&E balances have concerns about what's ahead once the protections expire. We are here to help with numerous programs, tools, and tips. Please call us today at 800-743-5000 if you have an outstanding balance. Our customer service representatives can help reduce your concerns by working with you to develop a plan to bring your account current.

For more updates on our ongoing response to the pandemic, visit www.pge.com/covid19

Thank you,

Laurie Giammona
Senior Vice President, Customer Care

"PG&E has great programs to help tribal members save money on their utility bills. The savings can be put to good use in so many ways. I encourage our tribal communities to enroll in these programs," says Reno Franklin, PG&E's Tribal Liaison.

Energy Savings Assistance Program

Are you interested in saving energy and money? To enroll in the no-cost Energy Assistance Program contact us at 1-800-933-8555 or enroll online at www.pge.com/ESA

Payment Assistance Programs

We recognize the hardships you may currently be facing. During this time of uncertainty, we want to provide relief by offering assistance.

For customers that qualify, we offer additional support designed to help you save money on bills. To get information visit www.pge.com/covid19

For questions or requests, please email:

Reno.Franklin@pge.com
Perla.Barrientos@pge.com

Public Safety Power Shutoffs (PSPS)

For safety, PG&E may need to turn off the power to prevent wildfires during severe weather. This is known as a Public Safety Power Shutoff, or PSPS. We would appreciate your help in sharing the below information regarding an **important new PSPS notification tool** with your family and friends.

To help you stay safe and informed about PSPS, **we are introducing Address Alerts. These alerts can notify PG&E customers and non-account holders about an expected PSPS event at any address that is important to them.** Notifications will be by voice call and text and are available in multiple languages.

The new Address Alerts might be right for you or your family if:

- ✓ An individual wants to know about a PSPS at home, work, school or other important location
- ✓ Caretakers want to stay informed about a PSPS affecting family members
- ✓ Someone wants to stay informed about a PSPS affecting a friend or loved one to help them plan and stay safe
- ✓ Multiple members of a household want to be notified

PG&E account holders automatically receive PSPS notifications for their home and/or business.

For more information or to sign up, visit www.pge.com/addressalerts

PG&E is working every day to improve the safety and resiliency of our electric system to reduce wildfire risk and keep your power on. Learn more at www.pge.com/wildfiresafety

Disability Disaster Access & Resources Program (DDARP)

This year, PG&E is continuing our collaboration with the California Foundation for Independent Living Centers (CFILC). Through our partnership, we are able to offer more support to people with disabilities and the aging population (Individuals with Access and Functional Needs) before, during and after a Public Safety Power Shutoff (PSPS) or other disasters.

The DDARP will determine who qualifies for resources through an intake process. Qualification criteria includes people with disabilities and chronic conditions that require electricity to live independently.

Resources include portable backup batteries may be provided through a grant, lease-to-own or financial loan application. Additional resources include hotel accommodations, accessible transportation, and food vouchers.

Coordination of resources takes time, so PG&E customers are encouraged to reach out to their local participating DDARP center in advance of a PSPS event.

To find a local participating DDARP or find more information, please visit: https://disabilitydisasteraccess.org/downloads/

Please see the table on the following page for a summary of outreach and a list of all Tribes.

2019-2021 Summary of Tribal Responses			
OUTREACH STATUS	**QUANTITY**	**TRIBES**	
Tribes completed ESA Meet & Confer	**23**	Bear River Band of Rohnerville Rancheria Berry Creek Rancheria Big Sandy Rancheria Laytonville Rancheria (Cahto) Cloverdale Rancheria Cold Springs Rancheria of Mono Indians Coyote Valley Band of Pomo Indians Guidiville Rancheria Hoopa Valley Tribe Hopland Reservation - Ione Band of Miwok Indians	Karuk Tribe Manchester Point Arena Rancheria Mooretown Rancheria North Fork Rancheria Redwood Valley Rancheria Round Valley Reservation Sherwood Valley Rancheria Tuolumne Rancheria United Auburn Indian Community Upper Lake Rancheria Wiyot Tribe (Table Bluff) Yurok Tribe
Tribes requested outreach materials or applications	**18**	Bear River Band of Rohnerville Rancheria Berry Creek Rancheria Big Valley Rancheria Cloverdale Rancheria Cold Springs Rancheria of Mono Indians Coyote Valley Band of Pomo Indians Greenville Rancheria Grindstone Rancheria Iona Band of Miwok Indians	Laytonville Rancheria (Cahto) Manchester Point Arena Rancheria Mechoopda Indian Tribe North Fork Rancheria Pinoleville Reservation Robinson Rancheria of Pomo Indians Sherwood Valley Rancheria Wiyot Tribe (Table Bluff) Yurok Tribe
Tribes who have not accepted offer to Meet and Confer	**28**	Big Lagoon Rancheria Big Valley Rancheria Blue Lake Rancheria Cher-Ae Heights Indian Community of Trinidad Rancheria Chicken Ranch Rancheria Colusa Rancheria (Cachil Dehe Wintun) Cortina Rancheria Dry Creek Rancheria Elem Indian Colony (Sulphur Bank) Enterprise Rancheria of Maidu Indians Federated Indians of Graton Rancheria Greenville Rancheria Grindstone Rancheria Jackson Rancheria	Middletown Rancheria Paskenta Rancheria Picayune Rancheria Pinoleville Reservation Pit River Tribes Redding Rancheria Robinson Rancheria of Pomo Indians Santa Rosa Rancheria (Tachi-Yokut) Santa Ynez Band of Chumash Indians Scotts Valley Band of Pomo Indians Shingle Springs Rancheria Stewarts Point Rancheria (Kashia Pomo) Table Mountain Rancheria Yocha Dehe Wintun Nation (Rumsey)
Non-Federally Recognized Tribes who participated in Meet & Confer	**2**	Dunlap Band of Mono	North Fork Mono
Tribes and Housing Authority sites involved in Focused Project/ESA Partnership offer on Tribal Lands	**18**	**Complete in 2019:** Yurok Tribe **Complete in 2020:** None due to COVID **Contact in 2021:** Karuk Tribe Round Valley Reservation Wiyot Tribe (Table Bluff)	**In Process for 2021:** Bear River Band of Rohnerville Rancheria Big Sandy Rancheria Housing Authority Cloverdale Rancheria Hoopa Valley Tribe Karuk Tribe Northern Circle Housing Authority • Berry Creek Rancheria • Guidiville Rancheria • Manchester-Pt. Arena Rancheria • • Redwood Valley Rancheria • Sherwood Valley Rancheria Picayune Rancheria Round Valley Reservation
HA and Tribal Temporary Assistance for Needy Families (TANF) offices who received outreach (this includes email, U.S. mail, and/or phone calls)	**38**	**Housing Authority Offices:** Bear River Band of Rohnerville Rancheria Berry Creek Rancheria Big Sandy Rancheria Big Valley Rancheria	**TANF Offices:** California Department of Social Services CALWORKS and Family Resilience Branch Federated Indians of Graton Rancheria Hoopa Valley Tribe

		Cher-Ae Heights Indian Community of The Trinidad Rancheria Cloverdale Rancheria Dry Creek Rancheria Elem Indian Colony Enterprise Rancheria of Maidu Indians Federated Indians of Graton Rancheria Fort Independence Reservation Greenville Rancheria Hoopa Valley Tribe Ione Band of Miwok Indians Karuk Tribe Laytonville Rancheria North Fork Rancheria Picayune Rancheria Pinoleville Reservation Pit River Tribes Round Valley Reservation Santa Rosa Rancheria, Tachi-Yokut Stewarts Point Rancheria (Kashaya Pomo) Susanville Indian Rancheria Tejon Indian Tribe Tule River Indian Tribe Upper Lake Rancheria Washoe Tribe Wilton Rancheria Yurok Tribe	Karuk Tribe North Fork Rancheria Susanville Indian Rancheria Tuolumne Rancheria Owens Valley Career Development Center
HA and TANF offices who participated in Meet and Confer	**16**	**Housing Authority Offices:** Bear River Band of Rohnerville Rancheria Berry Creek Rancheria Big Sandy Rancheria Enterprise Rancheria of Maidu Indians Hoopa Valley Tribe Karuk Tribe North Fork Rancheria Picayune Rancheria	TANF Offices: California Department of Social Services CALWORKS and Family Resilience Branch Federated Indians of Graton Rancheria Hoopa Valley Tribe Karuk Tribe North Fork Rancheria Susanville Indian Rancheria Tuolumne Rancheria Owens Valley Career Development Center

ESA Program Studies

Work for the 2022 Low Income Needs Assessment (LINA) commenced in January 2021 with Evergreen as the selected vendor. In May 2021, in-depth interviews were conducted with ten CBOs and ESA contractors who serve income-qualified households, including those with non-English and non-Spanish speaking cultures and backgrounds. The study is expected to be completed by December 2022.

For the ESA MF-CAM Process Evaluation, the IOUs launched the solicitation process for vendor selection in May 2021. The project has a planned start date of July 2021 and is expected to be completed by Q2 2022.

A study with the primary objective of developing a program theory and logic model for the ESA program commenced in Q3 2020. In May 2021, a draft memo summarizing 1) the best technical approaches for future ESA impact evaluations and 2) measure analysis results was compiled for ED's review. A public workshop to present project findings is scheduled for June 22. Final project deliverables incorporating stakeholder feedback is scheduled to be posted publicly in July 2021.

Multifamily Common Area Measures (CAM)

PG&E started the process of enrolling and auditing properties from the existing waitlist for 2021. The ESA CAM program enrolled 33 buildings and audited 13 buildings in May.
A total of 19 buildings and five properties were completed through the ESA CAM program in May, bringing the total YTD to 364 buildings and 45 properties.

Through May 2021, a total of 217 properties were referred to the ESA in-unit and other energy savings programs.

2. California Alternate Rates for Energy (CARE) Program Summary

The CARE Program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area.[7]

Due to the COVID-19 pandemic, PG&E put in place numerous consumer protections related to the CARE program to support its customers during this emergency, which has resulted in the program growing and exceeding enrollment projections, as well as population eligibility estimates, including[8]:

- Freezing all standard and high-usage post-enrollment verification (PEV) reviews for the CARE program eligibility for 12 months and potentially longer.
- Suspending all CARE and FERA program removals, including discontinuing all recertification and verification requests, to avoid unintentional loss of the discounted rate.
- Promoting customer protections as part of IOU community outreach and public awareness plans.
- Contacting all Community Outreach Contractors (COCs), the CBOs who assist in enrolling hard-to-reach low-income customers into CARE, to help better inform customers of changes.
- Providing an additional $100 in bill payment assistance to income-eligible customers until the end of consumer protections through the REACH program.

As these emergency consumer protections are slated to expire on June 30, PG&E has been working to notify customers and communities about both the phase out of these protections, and programs and resources that can assist households who are struggling to pay their utility bills. PG&E will begin implementing its "COVID-19 Emergency Customer Protections Transition Plan approved April 28, Pursuant to Resolution M-4849, Ordering Paragraph 5," which details communication efforts for customers currently enrolled in the CARE program, and delineates the process for reinstating CARE PEV reviews.

As of May 31, PG&E is aware of 292 customers who have been identified through the ESA program as being over income and not eligible to participate in CARE. Once the COVID-19 protection is lifted in July, removals for customers proven to be over income will go back into effect.

The authorized CARE Program administrative budget for the six-month 2021 Bridge Funding period is $9,510,637.[9] This 2021 budget includes $262,500 for the Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) Program and $533,016 for employee benefit burdens.[10]

The CHANGES Program provides funding to Community Based Organizations (CBOs) to assist Limited English Proficient (LEP) customers with energy education and billing issues.[11]

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[7] To qualify for the CARE discount, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1) or someone in the customer's household is an active participant in other qualifying public assistance programs.
[8] Resolution M-4842, p. 5.
[9] D.19-06-022 authorized CARE bridge funding at the 2020 level to cover CARE program activity for January 1, 2021-June 30, 2021 if there was no program Decision by November 16, 2020. If the Commission does not vote to approve the post-2020 programs and budget by May 16, 2021, D.19-06-022 authorized CARE bridge funding for an additional six months through end of 2021.
[10] The 2021 CARE Program budget was authorized in D.19-06-022 for up to the 2020 budget level approved in D.16-11-022 issued on November 10, 2016, and as modified by D.17-12-009 issued on December 14, 2017.
[11] D.12-12-011 required that the utilities report CHANGES activity in the monthly reports beginning in April 2013. D.15-12-047 directed the utilities to continue to report CHANGES activity in the monthly reports until long-term funding is established from the Commission's budget.

2.1 CARE Program Cost Summary

CARE Budget Categories	January - June Authorized Budget [a]	Actual Expenses Year-to-Date [b]	% of Budget Spent
Outreach[c]	$4,888,812	$4,169,064	85%
Processing, Certification, Recertification	$1,061,482	$300,455	28%
Post Enrollment Verification	$905,315	$211,624	23%
IT Programming	$1,120,747	$1,000,434	89%
Cooling Centers[d]	$0	$0	0%
CHANGES Program	$262,500	$177,227	68%
Studies/Measurement and Evaluation	$79,838	$52,473	66%
Regulatory Compliance	$581,304	$129,425	22%
General Administration	$546,640	$261,810	48%
CPUC ED Staff	$64,000	$26,471	41%
Total Expenses	$9,510,637	$6,328,983	67%
Subsidies and Benefits	$299,558,996	$345,627,632	115%
Total Program Costs and Discounts	$309,069,632	$351,956,615	114%

[a]Program authorized budget per D.19-06-022 for up to the 2020 budget level approved in D.16-11-022 and as modified in D.17-12-009, and updated via PG&E Mid-Cycle Update Advice Letter 3990-G/5329-E, 3990-G-A/5329-E-A, 3990-G-B/5329-E-B. Authorized budget also includes $533,016 for Benefit Burdens as approved in D.20-12-005.

[b]Actual expenses include employee benefits costs.

[c] Include authorized expenses for incremental CARE/FERA M&O efforts.

[d]CARE balancing account is no longer funding the Cooling Centers program starting in 2020. As directed in D.16-11-022, as modified by D.17-02-033, PG&E incorporated the cooling center budget request for 2020-2022 into the 2020 GRC Proceeding.

2.1.1 Please provide the CARE Program penetration rate to date

CARE Penetration		
Participants	**Eligible Participants[12]**	**YTD Penetration Rate**
1,586,718	1,447,571	110%

[12] On February 12, 2021, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of PG&E's CARE Eligible Participants for 2021.

2.2 Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

Direct Mail and Email Campaigns

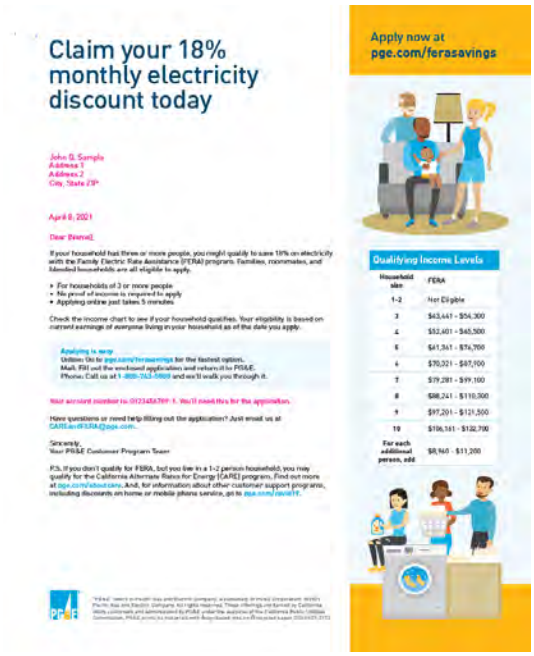
In May 2021, CARE enrollments benefitted from the previous month's targeted acquisition campaigns including a CARE and FERA direct mail campaign sent to approximately 300,000 customers and email acquisition campaign sent to nearly 400,000 customers. Campaigns were targeted to customers using the CARE and FERA propensity models, selecting for customers within the top deciles to reach customers more likely to be eligible and enroll.

CARE Letter

FERA Letter

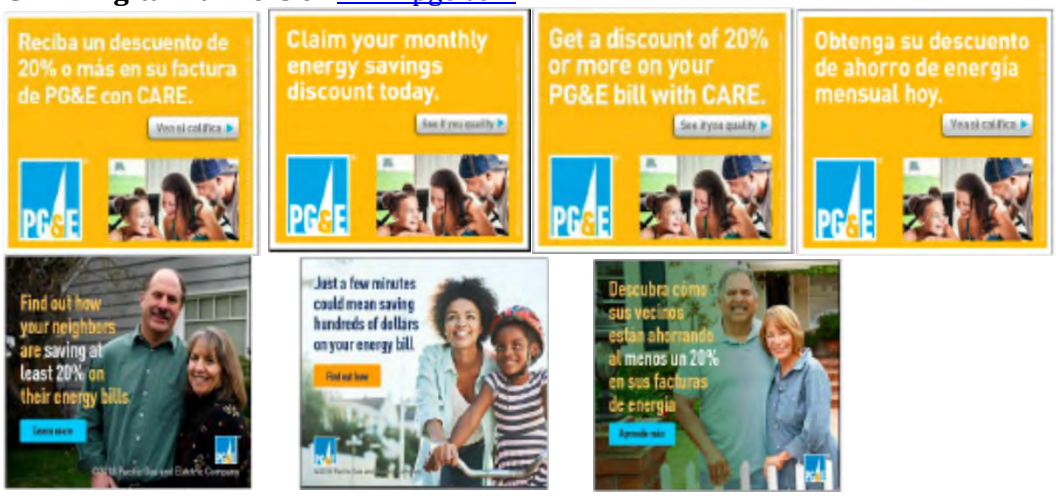
New FERA Email

New FERA Letter



Digital Media
In May 2021, PG&E's CARE online advertising and search marketing campaigns continued to focus on income qualified customers across PG&E's service territory (see https://www.youtube.com/watch?v=8U80-nN2XYc&feature=emb_rel_end). The media buy included additional targeting and increased media placements targeting ZIP Codes with higher estimated potential for eligible customers.

CARE Digital Banners on www.pge.com.



Multilingual Digital Media
In May 2021, PG&E continued to run a new multilingual media campaign to promote rate assistance programs to income qualified customers featuring display ads in Spanish, Korean, Russian, and Chinese. Paid search and Gmail ads also included Vietnamese. The multilingual ads were targeted to reach PG&E's full territory and will generate an estimated 86 million impressions over 12 weeks.

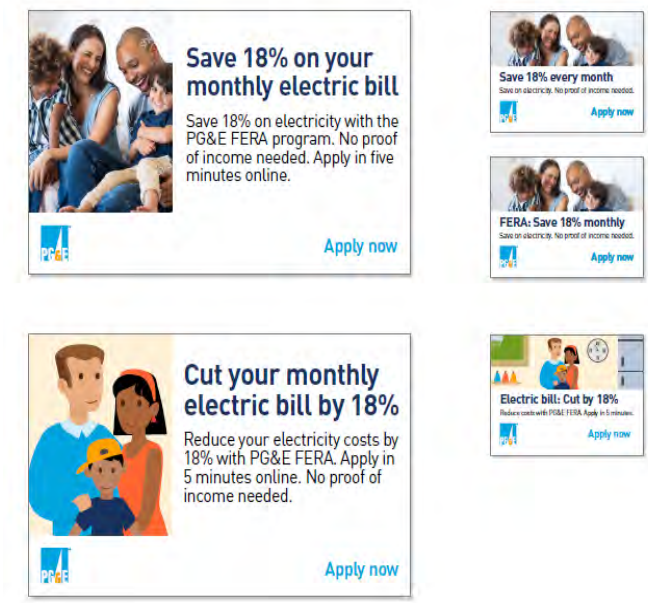
Korean Display Ads

Russian Display Ads

Chinese Display Ads

The May 2021 campaign continued to run an effective advertising placement on the Fresh EBT application.

Digital - Fresh EBT Application Ads:



In May 2021, PG&E continued running Pandora digital radio using 30-second spots targeting 227 ZIP Codes with HHI <$50K (reflecting CARE media targets).

PG&E continued running home delivered print including Valassis, Door Hangers and Valpak. These campaigns are targeted at hard-to-reach customers residing in 174 high-poverty ZIP codes and 99 rural ZIP codes.

In May 2021, PG&E launched new multi-cultural print advertising targeting Chinese, Vietnamese, Korean and Russian. PG&E continued to participate in media interviews to promote CARE, FERA and other programs with the following outlets:

- News for Chinese (Bay Area), 25 May 2021
  - New and Updated Web Resources to Help Customers Financially Impacted by COVID-19
- KDTV Univision (Bay Area) 11:10:13 PM, 25 May 2021
  - PG&E Offers New and Updated Web Resources to Help Customers (segment in Spanish)

- Skylink TV (Bay Area), 21 May 2021
    - PG&E and Skylink TV to Host Customer Workshop on TOU Rate Plan (segment in Chinese)
- The Diaspora News (Sacramento), 9 May 2021
    - Continue Providing Robust Customer Support Once COVID-19 Protections End in Late June
- KTSF-TV (Bay Area) 9:30:11 PM, 2 May 2021
    - TOU Online Customer Education Workshop on 4/19 (segment in Chinese)

In addition, PG&E continued the temporary closure of its local offices due to COVID-19 shelter-in-place orders and plans to reopen its local offices once shelter-in-place orders are lifted. PG&E's COCs[13] supported 69 enrollments in May, totaling 263 new enrollments in CARE year-to-date.

Outbound Financial Assistance: In May, PG&E continued the outbound calling campaign in order to reach customers with past due accounts. The outbound calls provided customers with flexible pay plans as well as information about CARE, FERA, Medical Baseline, and other assistance programs. The campaign enrolled seven customers in CARE and zero in FERA, bringing YTD 126 customers enrolled in CARE and one enrolled in FERA through this channel. This highlights the continued challenge of finding FERA customers despite new non-traditional marketing channels added since COVID-19 to connect hard to reach customers to all available financial assistance programs.

Customer Service Representatives (CSRs) were able to contact 4,517 customers directly. The customers who could not be reached, and had access to voicemail, received information regarding PG&E's financial assistance programs. The campaign was also successful in identifying over $1,628,134 in potential savings from rate changes. Customers with a past due account balance were directed to the LIHEAP program where they received pledges totaling approximately $19,777.

CBO Outreach and Engagement: PG&E aims to engage its broad network of CBO partners into CARE program marketing and outreach. In May, PG&E hosted two webinars for community partners who will be participating in paid outreach work centered around the phase out of emergency COVID-19 consumer protections, and programs and resources available to assist households struggling to pay their utility bills. These webinars highlighted the suite of income qualified offerings including the CARE, FERA and ESA programs, and reviewed the status of the COVID-19 emergency protections and provided a training on the new Arrearage Management Plan (AMP).

This effort to engage community-based organizations (CBOs) in outreach related to the phase out of protections is further detailed in PG&E's "COVID-19 Emergency Customer Protections Transition Plan, Pursuant to Resolution M-4849, Ordering Paragraph 5," filed April 1.

[13] PG&E contracted with 44 COCs throughout its service area. These organizations represent a variety of communities, including African Americans, Hispanics, Asian Pacific Islander Americans (Chinese, Vietnamese, and Hmong), Native Americans, seniors, rural residents, agricultural workers, sub-metered tenants, and nonprofit living facilities.

New COCs: In May 2021, PG&E had no new COCs or CBOs join the CARE program as outreach contractors.

2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low income programs to reach eligible customers.

PG&E automatically enrolls customers in CARE who participate in ESA or receive LIHEAP and Relief for Energy Assistance through Community Help (REACH) payments. The table below shows CARE automatic enrollments for May 2021 and year-to-date.

CARE Automatic Enrollment		
Source	**May**	**YTD**
ESA	1,373	7,055
LIHEAP	61	287
REACH	17	110

2.2.3 Recertification Complaints

PG&E received no complaints regarding CARE recertification in May 2021. All recertification activity is paused due to COVID–19 protections.

2.3 Miscellaneous

CARE Program Post-Enrollment Verification Freezes:[14] Due to the COVID-19 pandemic, PG&E has suspended all standard and high usage post-enrollment verification (PEV) requests, as well as the removal of customers with pending requests, through June 30, 2021.[15] In compliance with D. 19-07-015, PG&E added the customers impacted by the 2020 Wildfires and 2021 Winter Storms to PG&E's Emergency Consumer Protection Plan, thereby making these customers eligible for the measures under this plan. The inclusion of these customers to PG&E's Emergency Consumer Protection Plan is in response to Governor Newsom's statewide Proclamations of a State of Emergency due to the extensive fires and recent winter storms throughout California.

The table on the following page details the CARE program PEV freezes currently in place as of May 2021.

[14] CPUC Resolution M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

[15] The Commission approved Resolution M-4849 on February 11, 2021, to extend the freeze through June 30, 2021.

CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	**Disaster Name**	**Affected Areas or ZIP Codes**	**Date when Protection Ends**
March 2020	COVID-19 Pandemic	All PG&E Service Territory	June 30, 2021
August 2020	CZU, LNU, SCU, and Lightning Complex Fires	93210, 93635, 93657, 93667, 93901, 93905, 93906, 93908, 93920, 93921, 93923, 93924, 93925, 93926, 93930, 93933, 93940, 93953, 93960, 93962, 94020, 94021, 94028, 94060, 94062, 94074, 94305, 94508, 94509, 94513, 94514, 94515, 94517, 94527, 94531, 94533, 94534, 94535, 94536, 94538, 94539, 94546, 94550, 94551, 94552, 94558, 94559, 94562, 94566, 94567, 94571, 94574, 94585, 94586, 94588, 94937, 94940, 94950, 94956, 94971, 95005, 95006, 95007, 95013, 95017, 95018, 95020, 95021, 95023, 95030, 95035, 95041, 95060, 95062, 95066, 95073, 95103, 95112, 95113, 95118, 95122, 95123, 95125, 95126, 95127, 95129, 95131, 95132, 95133, 95136, 95138, 95140, 95148, 95150, 95202, 95219, 95304, 95305, 95311, 95321, 95322, 95347, 95356, 95360, 95361, 95363, 95366, 95376, 95387, 95391, 95412, 95421, 95422, 95425, 95426, 95428, 95436, 95441, 95446, 95448, 95450, 95457, 95461, 95467, 95471, 95546, 95573, 95606, 95607, 95616, 95627, 95637, 95679, 95687, 95688, 95694, 95696, 95833, 95912, 95919, 95926, 95927, 95928, 95934, 95939, 95941, 95942, 95947, 95954, 95956, 95959, 95963, 95965, 95966, 95969, 95971, 95973, 95978, 95979, 95983, 95988 and 96074	September 1, 2021
September 2020	Creek Wildfire	93643, 93664, 93602, 93667, 93644, 93634 and 95338	October 1, 2021
September 2020	Oak Wildfire	95490	October 1, 2021
September 2020	Glass and Zogg Wildfires	94508, 94515, 94562, 94567, 94573, 94574, 94576, 95401, 95402, 95404, 95405, 95406, 95407, 95409, 96001, 96007, 96022, 96047 and 96049	October 1, 2021
January 2021	Winter Storms	Monterey County zip codes (93908, 93923, 93924, 93926, 93960, 93920, 93901, 93921, 93925, 93906, 93905) and San Luis Obispo	February 1, 2022

3. Appendix: ESA Tables and CARE Tables

ESA – Table 1	ESA Program Expenses
ESA – Table 1A	Expenses Funded From 2009-2016 Unspent ESA Program Funds
ESA – Table 2	ESA Measure Installations and Savings: Total, First Touch, and Retreated Homes
ESA – Table 2A	ESA Measure Installations and Savings: CSD Leveraging
ESA – Table 2B	ESA Measure Installations and Savings: CAM Multifamily
ESA – Table 3	Energy Savings and Average Bill Savings Per Treated Home/Common Area
ESA – Table 4A	ESA Homes/Buildings Treated
ESA – Table 4B	ESA Homes Unwilling/Unable to Participate
ESA – Table 5	ESA Customer Summary
ESA – Table 6	ESA Expenditures for Pilots and Studies
ESA – Table 7	Homes Receiving Second Refrigerators and In-Home Energy Education Only
ESA – Table 8	Contractor Advanced Funding and Repayment
CARE – Table 1	CARE Program Expenses
CARE – Table 2	Enrollment, Recertification, Attrition, and Penetration
CARE – Table 3A	Post-Enrollment Verification results (Model)
CARE – Table 3B	Post-Enrollment Verification Results (Electric-Only High-Usage)
CARE – Table 4	CARE Self-Certification and Self-Recertification Applications
CARE – Table 5	Enrollment by County
CARE – Table 6	Recertification Results
CARE – Table 7	Capitation Contractors
CARE – Table 8	Households as of Month-End
CARE – Table 9	Expenditures for Pilots/CHANGES Program
CARE – Table 10	CHANGES Monthly Summary of Ratepayers Provided Education, Needs Assistance and Dispute Resolution Services
CARE – Table 11	CHANGES Group Customer Assistance Sessions

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**Energy Savings Assistance Program Table 1 - Expenses**												
2	**Pacific Gas and Electric Company**												
3	**Through May 31, 2021**												
4		**Authorized Budget[*]**			**Current Month Expenses**			**Year to Date Expenses**			**% of Budget Spent YTD**		
5	**ESA Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	**Energy Efficiency**												
7	Appliances	$ 5,805,000	$ -	$ 5,805,000	$ 839,157	$ -	$ 839,157	$ 2,785,301	$ -	$ 2,785,301	48.0%		48.0%
8	Domestic Hot Water	$ 422,100	$ 5,607,900	$ 6,030,000	$ 30,478	$ 771,855	$ 802,333	$ 207,146	$ 3,949,734	$ 4,156,880	49.1%	70.4%	68.9%
9	Enclosure	$ 3,072,599	$ 13,997,401	$ 17,070,000	$ 430,475	$ 1,961,053	$ 2,391,528	$ 2,514,011	$ 11,452,715	$ 13,966,726	81.8%	81.8%	81.8%
10	HVAC	$ 5,178,470	$ 10,981,530	$ 16,160,000	$ 1,240,651	$ 1,436,312	$ 2,676,963	$ 3,729,299	$ 7,998,254	$ 11,727,554	72.0%	72.8%	72.6%
11	Maintenance [6]	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
12	Lighting	$ 16,500,000	$ -	$ 16,500,000	$ 1,963,923	$ -	$ 1,963,923	$ 11,989,669	$ -	$ 11,989,669	72.7%		72.7%
13	Miscellaneous	$ 1,175,000	$ -	$ 1,175,000	$ 232,731	$ -	$ 232,731	$ 1,436,113	$ -	$ 1,436,113	122.2%		122.2%
14	Customer Enrollment	$ 7,608,175	$ 3,338,825	$ 10,947,000	$ 1,041,200	$ 456,929	$ 1,498,129	$ 5,725,103	$ 2,512,455	$ 8,237,559	75.2%	75.2%	75.2%
15	In Home Education	$ 2,537,450	$ 1,113,550	$ 3,651,000	$ 348,211	$ 152,812	$ 501,023	$ 1,910,877	$ 838,586	$ 2,749,463	75.3%	75.3%	75.3%
16	Pilot [7]	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
17	Implementation	$ 2,432,505	$ 1,067,495	$ 3,500,000	$ 349,269	$ 153,276	$ 502,545	$ 1,790,372	$ 785,703	$ 2,576,075	73.6%	73.6%	73.6%
18	Safety - Unexpected overhead costs	$ 208,500	$ 91,500	$ 300,000	$ 100,390	$ 43,191	$ 143,582	$ 121,751	$ 51,468	$ 173,219	58.4%	56.2%	57.7%
19	**Energy Efficiency TOTAL**	**$ 44,939,800**	**$ 36,198,200**	**$ 81,138,000**	**$ 6,576,485**	**$ 4,975,429**	**$ 11,551,914**	**$ 32,209,643**	**$ 27,588,916**	**$ 59,798,559**	**71.7%**	**76.2%**	**73.7%**
20													
21	Training Center	$ 306,234	$ 134,391	$ 440,625	$ 21,847	$ 9,587	$ 31,434	$ 126,338	$ 55,443	$ 181,781	41.3%	41.3%	41.3%
22	Inspections	$ 1,651,184	$ 724,621	$ 2,375,805	$ 206,550	$ 90,644	$ 297,194	$ 1,019,078	$ 447,221	$ 1,466,299	61.7%	61.7%	61.7%
23	Marketing and Outreach	$ 972,291	$ 426,689	$ 1,398,980	$ 143,489	$ 62,970	$ 206,459	$ 886,005	$ 388,822	$ 1,274,827	91.1%	91.1%	91.1%
24	Studies [4] [5]	$ 147,688	$ 64,813	$ 212,500	$ 12,233	$ 5,369	$ 17,602	$ 33,514	$ 14,708	$ 48,221	22.7%	22.7%	22.7%
25	Regulatory Compliance	$ 227,248	$ 99,727	$ 326,975	$ 33,561	$ 14,728	$ 48,290	$ 143,606	$ 63,021	$ 206,627	63.2%	63.2%	63.2%
26	General Administration	$ 2,502,000	$ 1,098,000	$ 3,600,000	$ 404,878	$ 177,680	$ 582,559	$ 1,829,169	$ 802,729	$ 2,631,897	73.1%	73.1%	73.1%
27	CPUC Energy Division	$ 24,280	$ 10,655	$ 34,935	$ 3,524	$ 1,546	$ 5,070	$ 12,532	$ 5,500	$ 18,032	51.6%	51.6%	51.6%
28													
29	**TOTAL PROGRAM COSTS [1]**	**$ 50,770,724**	**$ 38,757,095**	**$ 89,527,819**	**$ 7,402,568**	**$ 5,337,954**	**$ 12,740,522**	**$ 36,259,884**	**$ 29,366,360**	**$ 65,626,244**	**71.4%**	**75.8%**	**73.3%**
30													
31	**PPRS**												
32	PPRS [3]	$ 5,166,119	$ 2,267,146	$ 7,433,265	$ 266,017	$ 116,741	$ 382,758	$ 4,940,017	$ 2,167,921	$ 7,107,938	95.6%	95.6%	95.6%
33													
34	**Multi-Family/CAM**												
35	Implementation [2]	$ 347,892	$ 103,648	$ 451,540	$ 11,742	$ 5,153	$ 16,895	$ 38,070	$ 16,707	$ 54,777	10.9%	16.1%	12.1%
36	Multi-Family Common Area Measures [2],[4]	$ 19,630,401	$ 7,725,591	$ 27,355,992	$ 738,902	$ 214,550	$ 953,452	$ 2,724,559	$ 1,493,762	$ 4,218,321	13.9%	19.3%	15.4%
37	Leveraging - CSD [2]	$ 1,790,255	$ 835,246	$ 2,625,500	$ -	$ -	$ -	$ 59,050	$ -	$ 59,050	3.3%	0.0%	2.2%
38	**Multi-Family/CAM TOTAL**	**$ 21,768,548**	**$ 8,664,485**	**$ 30,433,032**	**$ 750,644**	**$ 219,702**	**$ 970,346**	**$ 2,821,679**	**$ 1,510,469**	**$ 4,332,148**	**13.0%**	**17.4%**	**14.2%**
39													
40	**GRAND TOTAL**	**$ 77,705,391**	**$ 49,688,725**	**$ 127,394,116**	**$ 8,419,228**	**$ 5,674,398**	**$ 14,093,627**	**$ 44,021,579**	**$ 33,044,750**	**$ 77,066,329**	**56.7%**	**66.5%**	**60.5%**
41													
42	**Funded Outside of ESA Program Budget**												
43	NGAT Costs					$ 518,209	$ 518,209		$ 2,796,795	$ 2,796,795			
44													
45	[*] **Authorized Budget: Approved in** Advice Letter Advice 4351-G-B/6035-E-B from January 1, 2021 to June 30,2021												
46	[1] 2021 program administrative costs (also referred to "as below the line") split 50%/50% between Q1 and Q2 and includes estimated benefits burden costs												
47	[2] Unspent MF CAM budget was carried over, per D.19-06-022, p.13 and described in PG&E Advice Letter 4351-G-B/6035-E-B. Authorized 2021 budget shown was calculated from remaining spend based on 2020 annual report												
48	[3] Post-Pandemic Return to Service (PPRS) authorized in Resolution E-5074												
49	[4] PG&E's Advice Letter 4193-G/5718-E approved Joint Utilities' 2022 LINA Study for $500,000. PG&E's ESA program allocation is $75,000.												
50	[5] PG&E's Advice Letter 4349-G/6030-E was approved on January 21, 2021 and authorized $90,000 from the MF CAM Administrative Budget to 2020 Studies for the MF CAM Process Evaluation. Authorized Budget approved for January 1, 2021 to December 31, 2021.												
51	[6] Maintenance measures not currently part of PG&E's ESA portfolio.												
52	[7] There are currently no PG&E ESA pilots.												

Energy Savings Assistance Program Table 2 - Program Summary
Pacific Gas and Electric Company
Through May 31, 2021

	ESA Program (Summary)Total							ESA Program (First Touch Homes Treated)							ESA Program (Re-Treated Homes/Go Backs)							ESA Program (Aliso Canyon - SCG & SCE) [9]						
		Year-To-Date Completed & Expensed Installation							Year-To-Date Completed & Expensed Installation							Year-To-Date Completed & Expensed Installation							Year-To-Date Completed & Expensed Installation					
Measures	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**
Appliances		(K+S)	(L+T)	(M+U)	(N+V)	(O+W)			(K+S)	(L+T)	(M+U)	(N+V)	(O+W)															
High Efficiency Clothes Washer	Each	882	3,696	1	16,662	$ 773,364	1.4%	Each	279	2,217	0	5,169	244,635	1.6%	Each	603	1,479	0	11,493	$ 528,728	1.4%	Each						0.0%
Refrigerators	Each	2,285	1,261,604	177	-	$ 1,781,231	3.3%	Each	839	462,914	65	-	$ 654,027	4.2%	Each	1,446	798,690	112	-	$ 1,127,203	3.0%	Each						0.0%
Microwaves [6]	Home	-	-	-	-	$ -	0.0%	Home							Home							Home						0.0%
Freezers [6]	Each							Each							Each							Each						0.0%
																												0.0%
Domestic Hot Water																												
Other Hot Water	Home	31,614	204,164	29	160,110	$ 2,698,943	5.0%	Home	9,069	64,445	9	46,140	$ 774,237	4.9%	Home	22,545	139,718	20	113,970	$ 1,924,707	5.0%	Home						0.0%
Tank and Pipe Insulation	Home	3,407	12,717	2	13,926	$ -		Home	1,148	4,455	1	4,615	$ -	0.0%	Home	2,259	8,262	1	9,311	$ -		Home						0.0%
Water Heater Repair/Replacement	Home	729	-	-	5,349	$ 1,285,226	2.4%	Home	208	-	-	1,509	$ 366,704	2.3%	Home	521	-	-	3,839	$ 918,522	2.4%	Home						0.0%
Thermostat-controlled Shower Valves (SCE) [6]	Each							Each							Each							Each						0.0%
																												0.0%
																												0.0%
New - Combined Showerhead/TSV	Each							Each							Each							Each						0.0%
New - Heat Pump Water Heater [7]	Each						0.0%	Each							Each							Each						0.0%
New - Tub Diverter/ Tub Spout	Each	112	27	-	201	$ 8,761	0.0%	Each	26	13	-	46	$ 2,034	0.0%	Each	86	14	-	155	$ 6,727	0.0%							0.0%
									-	-	-	-	$ -															0.0%
Enclosure																												
Air Sealing / Envelope [1]	Home	24,320	54,376	10	26,221	$ 11,482,258	21.3%	Home	6,837	16,590	3	7,207	$ 3,227,969	20.5%	Home	17,483	37,785	7	19,014	$ 8,254,289	21.6%	Home						0.0%
Attic Insulation	Home	1,150	13,623	2	51,713	$ 1,779,730	3.3%	Home	474	5,352	1	21,357	$ 733,558	4.7%	Home	676	8,271	1	30,355	$ 1,046,172	2.7%	Home						0.0%
									-	-	-	-	$ -															0.0%
HVAC																												
Furnace Repair/Replacement	Home	1,029	-	-	(25,121)	$ 3,024,103	5.6%	Home	268	-	-	(6,543)	$ 787,619	5.0%	Home	761	-	-	(18,579)	$ 2,236,485	5.9%	Home						0.0%
Room A/C Replacement	Home	796	(152,386)	(27)	-	$ 643,697	1.2%	Home	150	(28,693)	(5)	-	$ 121,300	0.8%	Home	646	(123,694)	(22)	-	$ 522,398	1.4%	Home						0.0%
Central A/C replacement	Home							Home							Home							Home						0.0%
Heat Pump Replacement	Home							Home							Home							Home						0.0%
Evaporative Coolers	Home	517	194,447	31	-	$ 381,473	0.71%	Home	127	47,792	8	-	$ 93,708	0.6%	Home	390	146,655	23	-	$ 287,765	0.8%	Home						0.0%
Duct Testing and Sealing	Home	3,473	(4,910)	(1)	22,189	$ 2,887,605	5.36%	Home	1,146	(1,880)	(0)	7,338	$ 952,835	6.1%	Home	2,327	(3,029)	(0)	14,850	$ 1,934,770	5.1%	Home						0.0%
New - Energy Efficient Fan Control [8]	Home	-	-	-	-	$ -		Home	-	-	-	-	$ -		Home							Home						0.0%
New - Prescriptive Duct Sealing [6]	Home							Home							Home							Home						0.0%
Central A/C Tune up	Home	3,406	(78,305)	(16)	-	$ 1,251,877	2.3%	Home	1,101	(38,163)	(8)	-	$ 404,673	2.6%	Home	2,305	(40,142)	(8)	-	$ 847,204	2.2%							0.0%
New- Smart Thermostat	Each	8,181	1,710,560	308	226,131	$ 2,204,263	4.1%	Each	2,328	488,794	88	63,721	$ 627,249	4.0%	Each	5,853	1,221,765	220	162,410	$ 1,577,014	4.1%							0.0%
New - A/C Time Delay	Home	2,566	(236,846)	(43)	-	$ 575,287	1.1%	Home	780	(71,828)	(13)	-	$ 174,873	1.1%	Home	1,786	(165,018)	(30)	-	$ 400,414	1.0%							
New - High Efficiency Forced Air Unit (HE FAU) [7]	Home							Home							Home							Home						0.0%
Blower Motor Retrofit	Each	9	-	-	-	$ 2,997	0.0%	Each	9	-	-	-	$ 2,997	0.0%	Each	-	-	-	-	$ -	0.0%	Home						0.0%
Maintenance																												
Furnace Clean and Tune [6]	Home							Home							Home							Home						0.0%
																						Home						0.0%
Lighting																												
Lighting (Occupancy Sensor)	Home	68	1,893	3	-	$ 5,276	0.0%	Home	16	453	1	-	$ 1,241	0.0%	Home	52	1,440	3	-	$ 4,034	0.0%	Home						0.0%
																												0.0%
																												0.0%
New - LED Reflector Downlight Retrofit Kits [6]	Each							Each							Each							Each						0.0%
LED Diffuse A-Lamps [5]	Each	292,490	9,011,881	1,098	(206,697)	$ 2,305,575	4.3%	Each	88,629	2,725,609	332	(62,029)	$ 698,625	4.4%	Each	203,861	6,286,272	766	(144,668)	$ 1,606,950	4.2%	Each						0.0%
LED Reflector Bulbs (BR) [5]	Each	40,742	1,892,560	231	(44,523)	$ 328,623	0.6%	Each	14,144	657,051	80	(15,397)	$ 114,085	0.7%	Each	26,598	1,235,508	151	(29,126)	$ 214,538	0.6%	Each						0.0%
LED Torchieres [5]	Each	13,011	917,742	111	(20,938)	$ 696,296	1.3%	Each	3,569	251,989	31	(5,722)	$ 190,998	1.2%	Each	9,442	665,753	80	(15,216)	$ 505,298	1.3%	Each						0.0%
LED Exterior Hardwired Fixtures [5]	Each	32,711	2,538,537	244	-	$ 1,836,126	3.4%	Each	8,083	627,281	60	-	$ 453,713	2.9%	Each	24,628	1,911,256	184	-	$ 1,382,413	3.6%	Each						0.0%
LED Interior Hardwired Fixtures [5]	Each	132,535	9,250,406	1,122	(208,863)	$ 5,830,155	10.8%	Each	33,100	2,318,020	282	(51,852)	$ 1,456,054	9.3%	Each	99,435	6,932,386	840	(157,010)	$ 4,374,101	11.4%	Each						
Miscellaneous																												
Pool Pumps [6]	Home							Home							Home							Home						0.0%
Smart Power Strips - Tier 1	Home	9,687	-	-	-	$ 989,882	1.8%	Home	3,238	-	-	-	$ 330,880	2.1%	Home	6,449	-	-	-	$ 659,001	1.7%	Home						0.0%
New - Smart Power Strips - Tier 2	Home	3,518	267,368	149	-	$ 412,344	0.8%	Home	1,047	79,572	44	-	$ 122,719	0.8%	Home	2,471	187,796	105	-	$ 289,625	0.8%	Home						0.0%
Pilots [10]																												
																												0.0%
Customer Enrollment	**Total (K+S)**							Total (K+S)							Total (K+S)							Total (K+S)						
Outreach & Assessment	Home	44,022				$ 8,046,980	14.9%	Home	13,022				$ 2,380,350	15.2%	Home	31,000				$ 5,666,630	14.8%	Home						0.0%
In-Home Education	Home	44,022				$ 2,682,210	5.0%	Home	13,022				$ 793,416	5.1%	Home	31,000				$ 1,888,795	4.9%	Home						0.0%
Total Savings/Expenditures			26,863,153	3,433	16,359	$ 53,914,281.58				7,611,986	980	15,560	$ 15,710,498.27				19,251,167	2,453	799	$ 38,203,783.31								
Total Households Weatherized [2]		32,358							9,326							23,032							-					

Households Treated	**Total (K+S)**		**First Touches**		**Re-treated Homes/Go-Backs**			
- Single Family Households Treated	Home	33,472	Home	9,448	Home	24,024	Home	
- Multi-family Households Treated	Home	6,883	Home	2,174	Home	4,709	Home	
- Mobile Homes Treated	Home	3,667	Home	1,400	Home	2,267	Home	
Total Number of Households Treated	Home	44,022	Home	13,022	Home	31,000	Home	
# Eligible Households to be Treated for PY [3]	Home	50,000	Home	22,500	Home	27,500	Home	
% of Households Treated	%	88%	%	58%	%	113%	%	
- Master-Meter Households Treated	Home	2,230	Home	922	Home	1,308	Home	

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs.
Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs
[3] For 6 months Bridge Period (Jan. 1, 2021-Jun. 30, 2021). ED Disposition of Jan. 27, 2021 authorized PG&E Advice 4351-G-B/6035-E-B, effective Dec. 24, 2020. PG&E didn't set First Touch or Re-Treated Home goals.
[4] All savings are calculated based on the following sources:
DNV/GL Impact Evaluation Program Years 2015-2017 Impact II, or ESA workpapers.
[5] LED savings from PGECOLTG175-R1
[6] Measure not currently part of PG&E's ESA portfolio.
[7] More HPWH sizes have been added which should increase feasibility and installations in Q2 2021.
[8] 2021 installations impacted by COVID.
[9] This table is non-applicable for PG&E.
[10] There are currently no PG&E ESA pilots.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2A - CSD Leveraging
Pacific Gas and Electric Company
Through May 31, 2021

		ESA Program - CSD Leveraging					
		Year-To-Date Completed & Expensed Installation [4]					
Measures	**Units**	**Quantity Installed**	**kWh[3] (Annual)**	**kW[3] (Annual)**	**Therms[3] (Annual)**	**Expenses ($)**	**% of Expenditure**
Appliances							
High Efficiency Clothes Washer	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Refrigerators	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Microwaves [4]	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Domestic Hot Water							
Water Heater Blanket	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Low Flow Shower Head	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Water Heater Pipe Insulation	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Faucet Aerator	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Water Heater Repair/Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Thermostatic Shower Valve	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Combined Showerhead/TSV	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Heat Pump Water Heater	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Tub Diverter/ Tub Spout	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Thermostat-controlled Shower Valve	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Enclosure							
Air Sealing / Envelope [1]	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Caulking	Home	n/a	n/a	n/a	n/a	-	0.0%
Attic Insulation	Home	n/a	n/a	n/a	n/a	$ -	0.0%
HVAC							
FAU Standing Pilot Conversion	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Furnace Repair/Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Room A/C Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Central A/C replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Heat Pump Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Evaporative Cooler (Replacement)	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Evaporative Cooler (Installation)	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Duct Testing and Sealing	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Energy Efficient Fan Control	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Prescriptive Duct Sealing	Home	n/a	n/a	n/a	n/a	$ -	0.0%
High Efficiency Forced Air Unit (HE FAU)	Home	n/a	n/a	n/a	n/a	$ -	0.0%
A/C Time Delay	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Maintenance							
Furnace Clean and Tune	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Central A/C Tune up	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Lighting							
Interior Hard wired LED fixtures	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Exterior Hard wired LED fixtures	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Torchiere LED	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Occupancy Sensor	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Night Lights	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Diffuse Bulb (60W Replacement)	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Reflector Bulb	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Reflector Downlight Retrofit Kits	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED A-Lamps	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Miscellaneous							
Pool Pumps	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Smart Power Strips - Tier 1	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Smart Power Strips - Tier 2	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Pilots							
Customer Enrollment							
Outreach & Assessment	Home	n/a				$ -	0.0%
In-Home Education	Home	n/a				$ -	0.0%
Total Savings/Expenditures		n/a	n/a	n/a	n/a	$ -	0.0%
Total Households Weatherized [2]		n/a	n/a	n/a	n/a		
CSD MF Tenant Units Treated			**Total**				
			-				
			-				

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

[3] All savings are calculated based on the following sources:

DNV/GL Impact Evaluation Program Years 2015-2017 Impact II or ESA approved workpapers

[4] There was no CSD activity for PG&E to report in May 2021. CSD decided for a potential ESA leveraging project to go with another program for incentives for the entire project.

Energy Savings Assistance Program Table 2B - Common Area Measures
Pacific Gas and Electric Company
Through May 31, 2021

		Table 2B ESA Program - Multifamily Common Area Measures[5]					
		Year-To-Date Completed & Expensed Installation					
ESA CAM Measure [1]	**Units (of Measure such as "each")**	**Quantity Installed**	**kWh (Annual)**	**kW (Annual)**	**Therms (Annual)**	**Expenses ($) [4]**	**% of Expenditure**
Appliances							
CAM - Commercial Clothes Washer	Each	5	1831.17	0.44	38.35	14927.43	0.52%
CAM - Refrigerators	Each	8	476.40	0.08	-13.04	10873.18	0.38%
	-						
Domestic Hot Water							
CAM - Non-Condensing Domestic Hot Water Boiler	Each	1	0.00	0.00	695.50	35050.28	1.47%
CAM - Condensing Domestic Hot Water Boiler	Each	99	0.00	0.00	12829.60	380463.29	13.27%
CAM - Storage Water Heater	Each	29	0.00	0.00	11700.47	472658.93	13.67%
CAM - Instantaneous Tankless Water Heater	Each	5	-13.31	0.00	225.84	31455.64	1.71%
CAM - Heat Pump Water Heater	Each	1	1891.36	0.53	0.00	5989.44	
CAM - Demand Control DHW Recirculation Pump	Each	32	7729.62	0.87	310.73	132563.47	3.21%
CAM - Low-flow Faucet Aerator	Each	19	0.00	0.00	108.26	186.93	0.01%
CAM - Low-flow Showerhead - Electric	Each	0	0.00	0.00	0.00	0.00	
CAM - Low-flow Showerhead - Gas	Each	3	0.00	0.00	25.44	113.90	0.00%
	Each						
Envelope							
CAM - Windows - Electric	Sq Ft	-	0.00	0.00	0.00	0.00	
CAM - Windows - Gas	Sq Ft	0	0.00	0.00	0.00	0.00	
CAM - Reflective Window Film - Electric	Sq Ft	0	0.00	0.00	0.00	0.00	
CAM - Reflective Window Film - Gas	Sq Ft	0	0.00	0.00	0.00	0.00	
CAM - Attic Insulation - Electric	Sq Ft	8165	497.54	1.71	0.00	17898.15	0.62%
CAM - Attic Insulation - Gas	Sq Ft	0	0.00	0.00	0.00	0.00	
CAM - Blow-In Wall Insulation - Electric	Sq Ft	0	0.00	0.00	0.00	0.00	
CAM - Blow-In Wall Insulation - Gas	Sq Ft	0	0.00	0.00	0.00	0.00	
	Sq Ft						
HVAC							
CAM - PTAC - Gas	Each	-	0.00	0.00	0.00	0.00	
CAM - PTAC - Electric	Each	0	0.00	0.00	0.00	0.00	
CAM - PTHP	Each	0	0.00	0.00	0.00	0.00	
CAM - Air Conditioners Split System	Each	13	2817.70	4.03	-26.07	157638.46	4.54%
CAM - Heat Pump Split System	Each	16	7515.00	5.56	0.00	327766.02	3.28%
CAM - Packaged Air Conditioner	Each	4	4248.00	2.14	-48.60	82147.30	2.87%
CAM - Non-Condensing Space Heating Boiler	Each	0	0.00	0.00	0.00	0.00	
CAM - Condensing Space Heating Boiler	Each	0	0.00	0.00	0.00	0.00	
CAM - Central Natural Gas Furnace	Each	15	469.72	0.12	501.23	136797.18	4.13%
CAM - Smart Thermostat	Each	32	827.28	0.00	188.73	6558.14	0.17%
Lighting							
CAM - Wall or Ceiling Mounted Occupancy Sensor	Each	209	7398.33	0.56	-128.01	17398.16	0.34%
CAM - LED PAR Lamps	Each	115	121993.24	0.04	-64.25	10854.31	0.44%
CAM - LED Candelabra Lamps	Each	7	2824.88	0.03	-40.46	702.02	0.02%
CAM - LED Globe Lamps	Each	0	0.00	0.00	0.00	0.00	0.00%
CAM - LED A Lamps	Each	1262	210177.41	2.13	-3253.29	50891.68	1.87%
CAM - LED BR-R Lamps	Each	16	1859.52	0.00	0.00	690.75	0.02%
CAM - Plug-in LED lamps	Each	889	46583.81	0.46	-699.77	29386.15	1.08%
CAM - LED T8 Lamp - Interior	Each	1521	396356.60	4.44	-6857.03	187785.52	5.60%
CAM - LED T8 Lamp - Exterior	Each	71	4584.89	0.00	0.00	9018.94	0.33%
CAM - LED Recessed Troffers and Retrofit Kits	Each	182	80632.93	0.91	-1392.20	37289.77	0.80%
CAM - LED Linear Ambient Fixtures	Each	194	52847.53	0.54	-821.01	67861.51	1.99%
CAM - LED Ceiling, Vanity, or Sconce Fixtures	Each	706	321589.02	2.93	-4482.58	107349.16	3.81%
CAM - LED Recessed Downlight Retrofit Kits	Each	2418	868273.13	8.93	-13686.47	309352.25	8.28%
CAM - LED Pendant, Track or Accent Fixtures	Each	0	0.00	0.00	0.00	0.00	
CAM - LED Parking Garage Fixtures	Each	0	0.00	0.00	0.00	0.00	0.38%
CAM - LED Exterior Wall or Pole Mounted Fixture	Each	844	442004.73	0.00	0.00	321791.98	10.23%
CAM - LED Exit Sign	Each	62	12763.32	1.73	-220.80	6088.76	0.21%
Miscellaneous							
CAM - Smart Power Strip	Each	18	1820.00	0.29	-22.49	733.59	0.02%
CAM - Variable Speed Swimming Pool Pump	Each	7	37807.36	3.37	0.00	23338.45	0.81%
Ancillary Services							
Audit4							
Total		-	2,637,807.20	41.8	-5,131.91	2,993,621	

Multifamily Properties Treated	**Number**
Total Number of Multifamily Properties Treated[2]	45
Subtotal of Master-metered Multifamily Properties Treated	17
Total Number of Multifamily Tenant Units w/in Properties Treated[3]	3676

	Year to Date Expenses[6]			
ESA Program - Multifamily Common Area	**Electric**	**Gas**	**Total**	
Administration	$ 158,550	$ 69,579	$ 228,129	
Direct Implementation (Non-Incentive)	$ 372,562	$ 163,498	$ 536,060	
Direct Implementation	$ 2,193,448	$ 1,260,685	$ 3,454,132	*<<Includes measures costs*
TOTAL MF CAM COSTS	$ 2,724,559	$ 1,493,762	$ 4,218,321	

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Standard Notes 1 - 6 (do not delete)

1. Measures are customized by each IOU, see 'Table 2B-1, Eligible Measures List'. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.

2. Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.

3. Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.

4. Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.

5. Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022, modified by D.17-12-009, where 65% of tenants are income eligible based (at or below 200% of the Federal Poverty Guidelines).

6. Year to Date Expenses table includes accrual amounts

Note: Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.

Energy Savings Assistance CAM Program Table 2B-1 - Eligible Common Area Measures List
Pacific Gas and Electric Company
Through May 31, 2021

Common Area Measures Category and Eligible Measures Title [1]	Effective Date	End Date[2]	Eligible Climate Zones [3]
Appliances			
CAM - Commercial Clothes Washer	1/1/2020		All
CAM - Refrigerators	1/1/2020		All
Domestic Hot Water			
CAM - Non-Condensing Domestic Hot Water Boiler	1/1/2020		All
CAM - Condensing Domestic Hot Water Boiler	1/1/2020		All
CAM - Storage Water Heater	1/1/2020		All
CAM - Instantaneous Tankless Water Heater	1/1/2020		All
CAM - Heat Pump Water Heater	1/1/2020		All
CAM - Demand Control DHW Recirculation Pump	1/1/2020		All
CAM - Low-flow Faucet Aerator	1/1/2020		All
CAM - Low-flow Showerhead - Electric	1/1/2020		All
CAM - Low-flow Showerhead - Gas	1/1/2020		All
Envelope			
CAM - Windows - Electric	1/1/2020		All
CAM - Windows - Gas	1/1/2020		All
CAM - Reflective Window Film - Electric	1/1/2020		All
CAM - Reflective Window Film - Gas	1/1/2020		All
CAM - Attic Insulation - Electric	1/1/2020		All
CAM - Attic Insulation - Gas	1/1/2020		All
CAM - Blow-In Wall Insulation - Electric	1/1/2020		All
CAM - Blow-In Wall Insulation - Gas	1/1/2020		All
HVAC			
CAM - PTAC - Gas	1/1/2020		CZ-11/12/13/14.
CAM - PTAC - Electric	1/1/2020		CZ-11/12/13/14.
CAM - PTHP	1/1/2020		CZ-11/12/13/14.
CAM - Air Conditioners Split System	1/1/2020		CZ-11/12/13/14.
CAM - Heat Pump Split System	1/1/2020		CZ-11/12/13/14.
CAM - Packaged Air Conditioner	1/1/2020		CZ-11/12/13/14.
CAM - Non-Condensing Space Heating Boiler	1/1/2020		All
CAM - Condensing Space Heating Boiler	1/1/2020		All
CAM - Central Natural Gas Furnace	1/1/2020		All
CAM - Smart Thermostat - Electric	1/1/2020		All
Lighting			
CAM - Wall or Ceiling Mounted Occupancy Sensor	1/1/2020		All
CAM - LED PAR Lamps	1/1/2020		All
CAM - LED Candelabra Lamps	1/1/2020		All
CAM - LED Globe Lamps	1/1/2020		All
CAM - LED A Lamps	1/1/2020		All
CAM - LED BR-R Lamps	1/1/2020		All
CAM - Plug-in LED lamps	1/1/2020		All
CAM - LED T8 Lamp - Interior	1/1/2020		All
CAM - LED T8 Lamp - Exterior	1/1/2020		All
CAM - LED Recessed Troffers and Retrofit Kits	1/1/2020		All
CAM - LED Linear Ambient Fixtures	1/1/2020		All
CAM - LED Ceiling, Vanity, or Sconce Fixtures	1/1/2020		All
CAM - LED Recessed Downlight Retrofit Kits	1/1/2020		All
CAM - LED Pendant, Track or Accent Fixtures	1/1/2020		All
CAM - LED Parking Garage Fixtures	1/1/2020		All
CAM - LED Exterior Wall or Pole Mounted Fixture	1/1/2020		All
CAM - LED Exit Sign	1/1/2020		All
Miscellaneous			
CAM - Smart Power Strip	1/1/2020		All
CAM - Variable Speed Pump	1/1/2020		All

Standard Notes (do not delete)

1. Measures list may change based on available information on both costs and benefits (including energy benefits as well as non-energy benefits) and may vary across climate zones. This is not a list of installed measures, it is a list of eligible measures.
Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.

2. Only complete if measure is canceled or discontinued
3. Defined as CEC California Building Climate Zones:
https://www.energy.ca.gov/programs-and-topics/programs/building-energy-efficiency-standards/climate-zone-tool-maps-and

	A	B
1	**Energy Savings Assistance Program Tables 3A-B - Energy Savings and Average Bill Savings per Treated Home/Common Area**	
2	**Pacific Gas and Electric Company**	
3	**Through May 31, 2021**	
4		
5	**Table 3A-1, ESA Program**	
6	Annual kWh Savings	26,863,153
7	Annual Therm Savings	16,359
8	Lifecycle kWh Savings	412,951,990
9	Lifecycle Therm Savings	(2,580,727)
10	Current kWh Rate [1]	$ 0.1488
11	Current Therm Rate [1]	$ 1.1748
12	Average 1st Year Bill Savings / Treated households	$91.22
13	Average Lifecycle Bill Savings / Treated Household	$988.38
14		
15		
16	**Table 3A-2, ESA Program - CSD Leveraging [2]**	
17	Annual kWh Savings	-
18	Annual Therm Savings	-
19	Lifecycle kWh Savings	-
20	Lifecycle Therm Savings	-
21	Current kWh Rate	$ -
22	Current Therm Rate	$ -
23	Average 1st Year Bill Savings / Treated Households	$ -
24	Average Lifecycle Bill Savings / Treated Household	$ -
25		
26		
27	**Table 3A-3, Summary - ESA Program/CSD Leveraging**	
28	Annual kWh Savings	26,863,153
29	Annual Therm Savings	16,359
30	Lifecycle kWh Savings	412,951,990
31	Lifecycle Therm Savings	(2,580,727)
32	Current kWh Rate [1]	$ 0.15
33	Current Therm Rate [1]	$ 1.17
34	Average 1st Year Bill Savings / Treated Households	$ 91.22
35	Average Lifecycle Bill Savings / Treated Households	$ 988.38
36	[1] Summary is the sum of ESA Program + CSD Leveraging	
37		
38		
39	**Table 3B, ESA Program - Multifamily Common Area**	
40	Annual kWh Savings	2,672,326
41	Annual Therm Savings	(6,129)
42	Lifecycle kWh Savings	15,860,075
43	Lifecycle Therm Savings	411,738
44	Current kWh Rate	$ 0.17
45	Current Therm Rate	$ 1.10
46	Average 1st Year Bill Savings / Treated Projects	$ 7,089.82
47	Average Lifecycle Bill Savings / Treated Projects	$ 32,826.83
48		
49	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	
50		
51	[1] This is blend of standard residential and CARE rates proportional to the ESA-treated customer rate.	
52	[2] There was no CSD activity for PG&E to report in May 2021, however PG&E does anticipate CSD activity prior to year-end.	

Energy Savings Assistance Program Table 4 - Homes/Buildings Treated
Pacific Gas and Electric Company
Through May 31, 2021

Table 4A-1, ESA Program

	Eligible Households			Households Treated YTD		
County	**Rural [1]**	**Urban**	**Total**	**Rural**	**Urban**	**Total**
ALAMEDA	3	138,908	138,911	-	4,801	4,801
ALPINE	177	-	177	-	-	-
AMADOR	5,423	1	5,424	109	-	109
BUTTE	12,577	21,307	33,884	202	153	355
CALAVERAS	8,282	24	8,306	113	-	113
COLUSA	2,764	11	2,775	75	-	75
CONTRA COSTA	10	87,965	87,975	-	3,737	3,737
EL DORADO	6,005	6,890	12,895	89	142	231
FRESNO	277	139,325	139,602	1	5,436	5,437
GLENN	4,935	-	4,935	117	-	117
HUMBOLDT	23,394	-	23,394	80	-	80
KERN	58,779	42,032	100,811	3,324	2,058	5,382
KINGS	7,242	81	7,323	692	-	692
LAKE	14,122	1	14,123	160	-	160
LASSEN	266	-	266	-	-	-
MADERA	5,496	13,468	18,964	270	471	741
MARIN	-	18,382	18,382	10	201	211
MARIPOSA	3,464	25	3,489	140	-	140
MENDOCINO	14,094	24	14,118	54	-	54
MERCED	19,580	17,227	36,807	614	713	1,327
MONTEREY	5,292	38,990	44,282	232	1,100	1,332
NAPA	-	12,661	12,661	-	323	323
NEVADA	11,806	12	11,818	239	-	239
PLACER	10,742	19,166	29,908	160	278	438
PLUMAS	2,523	43	2,566	12	-	12
SACRAMENTO	-	151,534	151,534	5	1,202	1,207
SAN BENITO	4,121	145	4,266	70	-	70
SAN BERNARDINO	335	48	383	-	-	-
SAN FRANCISCO	-	100,494	100,494	-	2,220	2,220
SAN JOAQUIN	8,849	78,750	87,599	205	1,930	2,135
SAN LUIS OBISPO	18,092	11,682	29,774	351	101	452
SAN MATEO	-	48,668	48,668	-	158	158
SANTA BARBARA	1,386	14,479	15,865	8	751	759
SANTA CLARA	2,768	115,680	118,448	53	3,954	4,007
SANTA CRUZ	5	26,022	26,027	-	329	329
SHASTA	11,328	12,330	23,658	218	279	497
SIERRA	452	3	455	2	-	2
SISKIYOU	15	-	15	-	-	-
SOLANO	-	33,042	33,042	-	2,063	2,063
SONOMA	2,533	47,239	49,772	96	964	1,060
STANISLAUS	27,983	33,543	61,526	523	550	1,073
SUTTER	-	13,404	13,404	1	182	183
TEHAMA	11,837	11	11,848	389	-	389
TRINITY	713	-	713	-	-	-
TULARE	8,369	785	9,154	479	6	485
TUOLUMNE	9,569	-	9,569	148	-	148
YOLO	1	28,164	28,165	-	416	416
YUBA	124	10,898	11,022	2	261	263
Total	**325,733**	**1,283,464**	**1,609,197**	**9,243**	**34,779**	**44,022**

Table 4B, ESA Program - CSD Leveraging

				Households Treated YTD		
County				**Rural**	**Urban**	**Total**
				0	0	**0**
Total				**0**	**0**	**0**

Table 4C, ESA Program - Multifamily Common Area

				Properties Treated YTD		
County				**Rural**	**Urban**	**Total**
Madera				2	1	**3**
Merced						
Contra Costa				1	1	**2**
Sacramento					1	**1**
Alameda				1	5	**6**
Yolo					1	**1**
Kern					3	**3**
Butte						
Humbolt						
Fresno				8	1	**9**
Monterey						
San Francisco					10	**10**
San Joaquin					3	**3**
Stanislaus					1	**1**
San Luis Obispo				1		**1**
Santa Clara					2	**2**
Shasta				2		**2**
Solano					1	**1**
Yuba						
Total				**15**	**30**	**45**

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition of rural/urban is applied.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 4A-2 - Homes Unwilling / Unable to Participate
Pacific Gas and Electric Company
Through May 31, 2021

ESA Program							
	Reason Provided						
County	Customer Unwilling/Declined Program Measures	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Landlord Refused to Authorize Participation	Household Exceeds Allowable Limits	Unable to Provide Required Documentation	Other Infeasible/ Ineligible
Alameda	34	529	-	349	35	168	157
Alpine	-	-	-	-	-	-	-
Amador	7	22	-	3	1	1	5
Butte	20	407	-	37	9	30	17
Calaveras	3	12	-	-	1	2	3
Colusa	3	52	-	13	3	4	10
Contra Costa	108	663	1	158	73	250	126
El Dorado	10	38	-	1	3	1	12
Fresno	63	279	2	34	29	8	123
Glenn	1	25	-	2	6	1	-
Humboldt	3	19	-	1	2	-	1
Kern	74	200	2	67	13	7	150
Kings	1	4	-	3	1	5	16
Lake	10	314	-	8	4	12	-
Lassen	-	2	-	-	-	-	-
Madera	9	26	1	4	4	-	36
Marin	4	86	-	39	7	1	7
Mariposa	3	-	-	-	-	-	4
Mendocino	2	106	-	6	4	4	3
Merced	55	377	1	22	21	15	87
Monterey	39	223	-	42	6	-	57
Napa	3	244	-	12	12	9	7
Nevada	11	116	-	5	6	17	1
Placer	19	208	1	12	6	13	11
Plumas	-	13	-	-	-	1	-
Sacramento	150	84	1	10	18	10	8
San Benito	1	22	-	-	2	-	9
San Bernardino	-	-	-	-	-	-	-
San Francisco	6	73	-	57	6	23	19
San Joaquin	40	581	84	30	26	20	46
San Luis Obispo	3	53	-	10	4	-	25
San Mateo	-	8	-	-	2	-	1
Santa Barbara	5	24	-	3	1	-	41
Santa Clara	8	275	-	2	19	1	9
Santa Cruz	13	26	-	-	-	-	2
Shasta	30	186	16	5	33	20	40
Sierra	-	-	-	-	-	-	-
Siskiyou	-	-	-	-	-	-	-
Solano	37	285	-	35	38	53	36
Sonoma	63	20	1	3	9	23	7
Stanislaus	33	455	2	6	10	2	11
Sutter	13	192	-	15	7	15	11
Tehama	4	132	4	11	14	18	9
Trinity	-	-	-	-	-	-	-
Tulare	1	1	-	3	-	-	9
Tuolumne	2	8	-	-	2	1	1
Yolo	23	236	-	19	16	15	16
Yuba	16	164	1	14	10	15	4
Total	**930**	**6,790**	**117**	**1,041**	**463**	**765**	**1,137**

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Pacific Gas and Electric Company
Through May 31, 2021

Table 5A, ESA Program

	Gas & Electric				Gas Only				Electric Only				Total					
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Household Count)		(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		# of First-Tourch	# of Re-treatment	Therm	kWh	kW
January	5,541	2,095	3,544,856	451	472	10,314	46,425	8	1,207	(15,509)	846,352	111	7,220	2,317	4,903	(3,101)	4,437,633	571
February	6,589	8,293	4,404,564	564	468	9,813	44,774	8	1,191	(14,901)	831,060	108	8,248	2,258	5,990	3,205	5,280,397	680
March	8,483	10,887	5,259,728	671	683	14,124	66,221	12	1,645	(20,163)	1,137,745	147	10,811	3,177	7,634	4,849	6,463,694	830
April	5,729	6,773	3,741,444	476	492	10,610	48,540	9	1,146	(14,528)	784,075	100	7,367	2,037	5,330	2,855	4,574,059	584
May	7,828	13,424	4,911,422	613	794	15,534	62,292	11	1,754	(20,406)	1,133,655	143	10,376	3,233	7,143	8,551	6,107,369	767
June																		
July																		
August																		
September																		
October																		
November																		
December																		
YTD	**34,170**	**41,472**	**21,862,014**	**2,776**	**2,909**	**60,395**	**268,251**	**48**	**6,943**	**(85,508)**	**4,732,888**	**609**	**44,022**	**13,022**	**31,000**	**16,359**	**26,863,153**	**3,433**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - CSD Leveraging

	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
May																
June																
July																
August																
September																
October																
November																
December																
YTD	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5C, ESA Program - Multifamily Common Area

	Gas & Electric				Gas Only				Electric Only				Total			
	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	6	(2,976)	319,199	5.0	1	806	-	-	-	-	-	-	7	(2,170)	319,199	5.0
February	11	2,712	707,513	12.1	-	-	-	-	2	(372)	65,539	1.7	13	2,340	773,052	13.8
March	13	768	871,005	10.9	2	1,191	-	-	3	(143)	67,808	2.6	18	1,816	938,813	13.5
April	1	(1,875)	134,909	3.0	-	-	-	-	1	(361)	67,445	0.9	2	(2,236)	202,353	3.9
May	4	(4,773)	364,409	5.1	-	-	-	-	1	(109)	39,981	0.6	5	(4,881)	404,390	5.7
June																
July																
August																
September																
October																
November																
December																
YTD	**35**	**(6,145)**	**2,397,034**	**36**	**3**	**1,997**	**-**	**-**	**7**	**(985)**	**240,773**	**6**	**45**	**(5,132)**	**2,637,807**	**42**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies**												
2	**Pacific Gas and Electric Company**												
3	**Through May 31, 2021**												
4		**Authorized 2021 Funding**			**Current Month Expenses**			**YTD Expenses**			**% of Budget Expensed**		
5		**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	**Pilots [3]**												
7													
8													
9													
10	**Studies**												
11	2022 Low Income Needs Assessment (LINA) Study [1]	$ 52,125	$ 22,875	$ 75,000	$ 3,475	$ 1,525	$ 5,000	$ 9,692	$ 4,253	$ 13,946	19%	19%	19%
12	Rapid Feedback Research and Analysis - Program Logic Model [2]	$ 33,013	$ 14,488	$ 47,500	$ 8,758	$ 3,844	$ 12,602	$ 23,822	$ 10,454	$ 34,276	72%	72%	72%
13	Multi Family CAM Evaluation [3]	$ 62,550	$ 27,450	$ 90,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
14	**Total Studies**	**$147,688**	**$64,813**	**$212,500**	**$12,233**	**$5,369**	**$17,602**	**$33,514**	**$14,708**	**$48,221**	**23%**	**23%**	**23%**
15													
16	[1] PG&E's Advice Letter 4193-G/5718-E approved Joint Utilities' 2022 LINA Study for $500,000. PG&E's ESA program allocation is $75,000. The Joint Utilities would carry over the committed, unspent 2021 LINA funding forward to												
17	2022 and until the study is completed.												
18	[2] Authorized Budget: Approved in Advice Letter Advice 4351-G-B/6035-E-B from January 1, 2021 to June 30, 2021.												
19	[3] PG&E's Advice Letter 4349-G/6030-E was approved on January 21, 2021 and authorized $90,000 shift from the MF Adminstration to Studies for the MF CAM Process Evaluation.												
20	[4] There are currently no PG&E ESA pilots.												
21													
22	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

Energy Savings Assistance Program Table 7 - (Second Refrigerators, In-Home Education, MyEnergy/My Account Platform)
Pacific Gas and Electric Company
Through May 31, 2021

7A - Households Receiving Second Refrigerators			
Measures	**Units**	**Received Refrigerator**	**Not eligible for Refrigerator due to Less than Six Occupants**
Second Refrigerators	Each	124	73

7B - Households Receiving In- Home Energy Education Only		
Measures	**Units**	**Households that Only Received Energy Education**
In-Home Education	Home	769

7C - Households for My Energy/My Account Platform		
Opt-Out	**Already Enrolled**	**Opt-In**
1720		6,183

Energy Savings Assistance Program Table 8 - Contractor Advanced Funding and Repayment
Pacific Gas and Electric Company
Through May 31, 2021

		B-C			E x F				(B)-(cumulative H + cumulative I)
	Total Advanced Amount	Total Advance PPRS Credit Eligible [1] [7]	Total Advance Not Eligible for PPRS Credit [7]	Percentage for PPRS Credit Calculation [2]	Total Contractor Invoices each month [3]	Total PPRS Credit Earned each month [4]	PPRS Credits Applied each month [5]	Non PPRS Payments Applied each month [6]	Total Advances Outstanding
Jan-20	$ -	$ -	$ -	0%	$ -	$ -	$ -	$ -	$ -
Feb-20	$ -	$ -	$ -	0%	$ -	$ -	$ -	$ -	$ -
Mar-20	$ -	$ -	$ -	0%	$ -	$ -	$ -	$ -	$ -
Apr-20	$ 12,875,555	$ -	$ -	0%	$ -	$ -	$ -	$ -	$ 12,875,555
May-20	$ -	$ -	$ -	0%	$ -	$ -	$ -	$ -	$ -
Jun-20	$ 8,730,817	$ -	$ -	0%	$ -	$ -	$ -	$ -	$ 21,606,372
Jul-20	$ 398,099	$ -	$ -	0%	$ -	$ -	$ -	$ -	$ 22,004,471
Aug-20	$ -	$ -	$ -	0%	$ -	$ -	$ -	$ -	$ -
Sep-20	$ -	$ -	$ -	0%	$ -	$ -	$ -	$ -	$ -
Oct-20	$ -	$ -	$ -	0%	$ -	$ -	$ -	$ -	$ -
Nov-20	$ -	$ -	$ -	0%	$ -	$ -	$ -	$ -	$ -
Dec-20	$ -	$ 10,054,343	$ 11,950,128	40%	$ 7,627,505	$ 3,051,002	$ (2,886,782)	$ (869,659)	$ 18,248,030
Jan-21	$ -	$ 10,054,343	$ 11,950,128	40%	$ 7,721,620	$ 3,088,648	$ (2,291,152)	$ (1,017,957)	$ 14,938,921
Feb-21	$ -	$ 10,320,048	$ 11,684,423	40%	$ 9,893,005	$ 3,957,202	$ (2,169,647)	$ (4,013,473)	$ 8,755,801
Mar-21	$ -	$ 10,320,048	$ 11,684,423	40%	$ 11,894,435	$ 4,757,774	$ (1,245,170)	$ (1,833,925)	$ 5,676,705
Apr-21	$ -	$ 10,320,048	$ 11,684,423	40%	$ 8,664,714	$ 3,465,886	$ (774,922)	$ (681,313)	$ 4,220,471
May-21	$ -	$ 10,320,048	$ 11,684,423	40%	$ 12,421,173	$ 4,968,469	$ (629,698)	$ (623,220)	$ 2,967,553
Jun-21	$ -	$ -	$ -	40%	$ -	$ -	$ -	$ -	$ -
Jul-21	$ -	$ -	$ -	40%	$ -	$ -	$ -	$ -	$ -
Aug-21	$ -	$ -	$ -	40%	$ -	$ -	$ -	$ -	$ -
Sep-21	$ -	$ -	$ -	40%	$ -	$ -	$ -	$ -	$ -
Oct-21	$ -	$ -	$ -	40%	$ -	$ -	$ -	$ -	$ -
Nov-21	$ -	$ -	$ -	40%	$ -	$ -	$ -	$ -	$ -
Dec-21	$ -	$ -	$ -	40%	$ -	$ -	$ -	$ -	$ -
Total	$ 22,004,471	$ 10,320,048	$ 11,684,423	40%	$ 58,222,452	$ 23,288,981	$ (9,997,371)	$ (9,039,547)	$ 2,967,553

IOUs - Do not delete footnotes 1-5 below.
[1] Contractor labor and labor-related costs. Post-Pandemic Return to Service (PPRS) credit eligible. Based on number of contractors eligible for PPRS credit as of last calendar day of a given month.
[2] 40% for PPRS credit calculation from Joint Tier 2 Advice Letter 5654-G filed on June 29, 2020
[3] For work performed during PPRS credit-earning period, for contractors receiving advances. SCE's PPRS credit-earning period is from December 1, 2020 to May 31, 2021. (Dates will vary by IOU based on start of PPRS credit earnings period.) Only includes contractors eligible for PPRS credit as of the reporting month.
[4] Based on total monthly contractor invoices, up to maximum allowable for each contractor. Contractors who are not eligible for PPRS credit as of reporting month have a maximum allowable amount of 0.
[5] Credits may be applied at a later date than earned depending on the contractor repayment schedule.
[6] Includes repayments processed for which PPRS credits were not applied, including contractor payments returned unused or duplicate payments received from other funding sources.
[7] As a result of AL4269-G-A/5865-E-A, contractors are submitting the revised templates resulting in the change to the PPRS eligible amount. As of Feb 2021 all of the templates have been received and the PPRS eligible numbers will remain static through out the rest of the year.

Note: This table created pursuant to section 1.2.3 in Commission Resolution E-5074. This report covers the period from the issuance of advances until the last day of the month reported. Any required corrections/adjustments are reported herein and supersede results reported in prior months.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**CARE Table 1 - CARE Program Expenses**												
2	**Pacific Gas and Electric Company**												
3	**Through May 31, 2021**												
4		**January-June Authorized Budget[6]**			**Current Month Expenses**			**Year to Date Expenses**			**% of Budget Spent YTD**		
5	**CARE Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	Outreach [6]	$ 3,911,050	$ 977,762	**$ 4,888,812**	$ 334,436	$ 83,609	**$ 418,045**	$ 3,335,251	$ 833,813	**$ 4,169,064**	85%	85%	85%
7	Processing / Certification Re-certification [6]	$ 849,185	$ 212,296	**$ 1,061,482**	$ 53,032	$ 13,258	**$ 66,290**	$ 240,364	$ 60,091	**$ 300,455**	28%	28%	28%
8	Post Enrollment Verification [6]	$ 724,252	$ 181,063	**$ 905,315**	$ 31,810	$ 7,953	**$ 39,763**	$ 169,299	$ 42,325	**$ 211,624**	23%	23%	23%
9	IT Programming [6]	$ 896,597	$ 224,149	**$ 1,120,747**	$ 122,039	$ 30,510	**$ 152,549**	$ 800,347	$ 200,087	**$ 1,000,434**	89%	89%	89%
10	Cooling Centers [7]	$ -	$ -	**$ -**	$ -	$ -	**$ -**	$ -	$ -	**$ -**	0%	0%	0%
11	Pilots/CHANGES Program [1][6]	$ 210,000	$ 52,500	**$ 262,500**	$ 26,305	$ 6,576	**$ 32,881**	$ 141,782	$ 35,445	**$ 177,227**	68%	68%	68%
12	Studies [2][6]	$ 63,870	$ 15,968	**$ 79,838**	$ 8,106	$ 2,026	**$ 10,132**	$ 41,979	$ 10,495	**$ 52,473**	66%	66%	66%
13	Regulatory Compliance [6]	$ 465,043	$ 116,261	**$ 581,304**	$ 17,600	$ 4,400	**$ 22,000**	$ 103,540	$ 25,885	**$ 129,425**	22%	22%	22%
14	General Administration [6]	$ 437,312	$ 109,328	**$ 546,640**	$ 32,230	$ 8,058	**$ 40,288**	$ 209,448	$ 52,362	**$ 261,810**	48%	48%	48%
15	CPUC Energy Division	$ 51,200	$ 12,800	**$ 64,000**	$ 9,464	$ 2,366	**$ 11,830**	$ 21,177	$ 5,294	**$ 26,471**	41%	41%	41%
16													
17	**SUBTOTAL MANAGEMENT COSTS [3]**	**$ 7,608,510**	**$ 1,902,127**	**$ 9,510,637**	**$ 635,021**	**$ 158,755**	**$ 793,777**	**$ 5,063,187**	**$ 1,265,797**	**$ 6,328,983**	**67%**	**67%**	**67%**
18													
19	CARE Rate Discount [4]	$ 239,647,196	$ 59,911,799	**$ 299,558,996**	$ 48,960,808	$ 8,498,911	**$ 57,459,719**	$ 260,486,257	$ 85,141,375	**$ 345,627,632**	109%	142%	115%
20													
21	**TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS**	**$ 247,255,706**	**$ 61,813,926**	**$ 309,069,632**	**$ 49,595,829**	**$ 8,657,666**	**$ 58,253,496**	**$ 265,549,443**	**$ 86,407,172**	**$ 351,956,615**	**107%**	**140%**	**114%**
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				$ 2,235,433		$ 2,235,433	$ 11,801,704		$ 11,801,704			
25	- CARE PPP Exemption [5]				$ 6,278,662	$ 1,070,330	$ 7,348,992	$ 33,110,508	$ 9,524,474	$ 42,634,981			
26	- California Solar Initiative Exemption				$ (158,236)		$ (158,236)	$ (764,440)		$ (764,440)			
27	- kWh Surcharge Exemption												
28	- Vehicle Grid Integration Exemption												
29	Total Other CARE Rate Benefits				**$ 8,355,860**	**$ 1,070,330**	**$ 9,426,189**	**$ 44,147,772**	**$ 9,524,474**	**$ 53,672,246**			
30													
31	Indirect Costs	$ 426,412	$ 106,603	**$ 533,016**									
32													
33													
34	[1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.												
35	[2] Reflects the Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities. This efforts was formerly referenced in Measurement and Evaluation. Also reflects the LINA study.												
36	[3] Reflects the authorized budget for January - June 2021 per D.19-06-022, up to the 2020 budget level approved in D.16-11-022 and D.17-12-009, and updated via PG&E Mid-Cycle Update Advice Letter 3990-G/5329-E, 3990-G-A/5329-E-A, 3990-G-B/5329-E-B.												
37	[4] Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.												
38	[5] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge.												
39	[6] January - June 2021 authorized budget includes $533,016 for Benefit Burdens as approved in (D.)20-12-005. Actual employee benefit burden costs have been included in the program monthly and YTD expenses.												
40	[7] CARE balancing account is no longer funded Cooling Centers program in 2020. As directed in D.16-11-022, as modified by D.17-02-033, PG&E incorporated the cooling center budget request for 2020-2022 into the 2020 GRC Proceeding.												
41													
42	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration
Pacific Gas and Electric Company
Through May 31, 2021

	New Enrollment										Recertification				Attrition (Drop Offs)					Enrollment				
	Automatic Enrollment				Self-Certification (Income or Categorical)																			
	Inter-Utility [1]	Intra-Utility [2]	Leveraging [3]	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)	Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response[4]	Failed PEV	Failed Recertification	Other[5]	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)
January	0	1,255	0	1,255	17,645	7,877	409	16	25,947	27,202	98	13,784	6,023	19,905	n/a	0	0	16,681	16,681	47,107	10,521	1,583,094	1,447,571	109.4%
February	0	1,514	0	1,514	13,635	2,909	540	20	17,104	18,618	10,167	7,977	7,284	25,428	n/a	0	0	14,067	14,067	44,046	4,551	1,587,645	1,447,571	109.7%
March	0	1,551	0	1,551	11,797	1,844	395	57	14,093	15,644	3,847	5,408	7,390	16,645	n/a	0	0	21,156	21,156	32,289	-5,512	1,582,133	1,447,571	109.3%
April	0	1,681	0	1,681	10,460	3,766	192	101	14,519	16,200	78,746	4,399	7,095	90,240	n/a	0	0	8,102	8,102	106,440	8,098	1,590,231	1,447,571	109.9%
May	0	1,451	0	1,451	9,527	2,331	553	69	12,480	13,931	13,080	4,801	7,208	25,089	n/a	0	0	17,444	17,444	39,020	-3,513	1,586,718	1,447,571	109.6%
June																								
July																								
August																								
September																								
October																								
November																								
December																								
YTD Total	**0**	**7,452**	**0**	**7,452**	**63,064**	**18,727**	**2,089**	**263**	**84,143**	**91,595**	**105,938**	**36,369**	**35,000**	**177,307**	**0**	**0**	**0**	**77,450**	**77,450**	**268,902**	**14,145**	**1,586,718**	**1,447,571**	**109.6%**

[1] Enrollments via data sharing between the IOUs.
[2] Enrollments via data sharing between departments and/or programs within the utility.
[3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.
[4] PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.
[5] Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 3A - Post-Enrollment Verification Results (Model)
Pacific Gas and Electric Company
Through May 31, 2021

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)[1]	Total Households De-enrolled[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,583,094	0	0.00%					
February	1,587,645	0	0.00%					
March	1,582,133	0	0.00%					
April	1,590,231	0	0.00%					
May	1,586,718	0	0.00%					
June								
July								
August								
September								
October								
November								
December								
YTD Total	**1,586,718**	**0**	**0.00%**	**0**	**0**	**0**	**0.00%**	**0.00%**

[1] Includes customers verified as over income or who requested to be de-enrolled.
[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.
Note: CARE PEV is on hold due to the Emergency Consumer Protection Plan related to COVID-19.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 3B Post-Enrollment Verification Results (Electric-Only High Usage)
Pacific Gas and Electric Company
Through May 31, 2021

Month	Total CARE Households Enrolled	Households Requested to Verify [1]	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) [2]	Total Households De-enrolled [3]	% De-enrolled through HUV Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,583,094	0	0.00%					
February	1,587,645	0	0.00%					
March	1,582,133	0	0.00%					
April	1,590,231	0	0.00%					
May	1,586,718	0	0.00%					
June								
July								
August								
September								
October								
November								
December								
YTD Total	**1,586,718**	**0**	**0.00%**	**0**	**0**	**0**	**0.00%**	**0.00%**

[1] Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.
[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.
[3] Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.
Note: CARE PEV is on hold due to the Emergency Consumer Protection Plan related to COVID-19.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G
1	**CARE Table 4 - CARE Self-Certification and Self-Recertification Applications [1]**						
2	**Pacific Gas and Electric Company**						
3	**Through May 31, 2021**						
4		**Provided [2]**	**Received**	**Approved**	**Denied**	**Pending/Never Completed**	**Duplicates**
5	**Total (Y-T-D)**	3,244,648	145,039	123,299	15,074	6,666	36,369
6	**Percentage[3]**		100%	85%	10%	5%	25%
7							
8	[1] Includes sub-metered customers.						
9	[2] Includes number of applications provided via direct mail campaigns, call centers, bill inserts and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.						
10	[3] Percentage of Received. Duplicates are also counted as Approved, so the total will not add up to 100%.						
11							
12	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD						
13	adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	**CARE Table 5 - Enrollment by County**									
2	**Pacific Gas and Electric Company**									
3	**Through May 31, 2021**									
4	**County**	**Estimated Eligible Households**			**Total Households Enrolled**			**Penetration Rate**		
5		**Urban**	**Rural [1]**	**Total**	**Urban**	**Rural [1]**	**Total**	**Urban**	**Rural [1]**	**Total**
6	ALAMEDA	114,386	4	114,390	133,602	0	133,602	116.8%	0.0%	116.8%
7	ALPINE	0	170	170	0	16	16	n/a	9.4%	9.4%
8	AMADOR	1	5,164	5,165	0	4,984	4,984	0.0%	96.5%	96.5%
9	BUTTE	20,179	11,870	32,049	20,744	12,727	33,471	102.8%	107.2%	104.4%
10	CALAVERAS	14	7,762	7,776	14	5,998	6,012	99.0%	77.3%	77.3%
11	COLUSA	12	2,950	2,962	0	3,755	3,755	0.0%	127.3%	126.8%
12	CONTRA COSTA	72,793	1	72,793	104,724	0	104,724	143.9%	0.0%	143.9%
13	EL DORADO	8,261	6,561	14,821	6,841	6,374	13,215	82.8%	97.2%	89.2%
14	FRESNO	134,851	206	135,057	166,085	65	166,150	123.2%	31.6%	123.0%
15	GLENN	0	4,785	4,785	0	5,175	5,175	n/a	108.2%	108.1%
16	HUMBOLDT	0	23,013	23,013	0	20,142	20,142	n/a	87.5%	87.5%
17	KERN	49,839	69,214	119,053	51,667	71,695	123,362	103.7%	103.6%	103.6%
18	KINGS	142	9,027	9,169	101	10,195	10,296	71.2%	112.9%	112.3%
19	LAKE	0	14,405	14,405	0	13,860	13,860	n/a	96.2%	96.2%
20	LASSEN	0	239	239	0	156	156	n/a	65.4%	65.4%
21	MADERA	13,946	5,534	19,481	18,586	6,075	24,661	133.3%	109.8%	126.6%
22	MARIN	16,818	1	16,819	15,554	0	15,554	92.5%	n/a	92.5%
23	MARIPOSA	26	3,395	3,421	15	2,457	2,472	58.2%	72.4%	72.3%
24	MENDOCINO	14	14,523	14,536	0	11,642	11,642	0.0%	80.2%	80.1%
25	MERCED	16,154	16,384	32,538	21,909	23,464	45,373	135.6%	143.2%	139.4%
26	MONTEREY	33,577	6,340	39,917	42,051	6,706	48,757	125.2%	105.8%	122.1%
27	NAPA	9,089	0	9,089	12,673	0	12,673	139.4%	0.0%	139.4%
28	NEVADA	9	12,149	12,158	0	10,360	10,360	0.0%	85.3%	85.2%
29	PLACER	17,841	9,287	27,128	15,266	8,978	24,244	85.6%	96.7%	89.4%
30	PLUMAS	47	2,714	2,761	9	1,855	1,864	19.2%	68.3%	67.5%
31	SACRAMENTO	133,667	0	133,667	105,838	0	105,838	79.2%	n/a	79.2%
32	SAN BENITO	172	5,671	5,844	92	5,983	6,075	53.4%	105.5%	104.0%
33	SAN BERNARDINO	53	318	371	19	257	276	35.6%	80.9%	74.4%
34	SAN FRANCISCO	60,749	0	60,749	56,879	0	56,879	93.6%	n/a	93.6%
35	SAN JOAQUIN	64,311	7,083	71,394	89,893	10,332	100,225	139.8%	145.9%	140.4%
36	SAN LUIS OBISPO	11,638	17,223	28,861	6,052	15,015	21,067	52.0%	87.2%	73.0%
37	SAN MATEO	37,865	0	37,865	40,966	0	40,966	108.2%	n/a	108.2%
38	SANTA BARBARA	14,626	1,164	15,790	20,181	921	21,102	138.0%	79.1%	133.6%
39	SANTA CLARA	111,306	3,464	114,770	118,588	3,675	122,263	106.5%	106.1%	106.5%
40	SANTA CRUZ	20,415	6	20,421	22,201	0	22,201	108.7%	0.0%	108.7%
41	SHASTA	11,150	10,907	22,057	10,916	9,638	20,554	97.9%	88.4%	93.2%
42	SIERRA	5	406	411	1	120	121	19.6%	29.5%	29.4%
43	SISKIYOU	0	16	16	0	7	7	n/a	44.0%	44.0%
44	SOLANO	38,631	0	38,631	51,347	0	51,347	132.9%	n/a	132.9%
45	SONOMA	32,495	2,133	34,628	44,044	3,056	47,100	135.5%	143.3%	136.0%
46	STANISLAUS	27,152	23,204	50,356	26,433	25,450	51,883	97.4%	109.7%	103.0%
47	SUTTER	11,228	0	11,229	14,597	0	14,597	130.0%	0.0%	130.0%
48	TEHAMA	12	11,944	11,956	3	12,502	12,505	24.8%	104.7%	104.6%
49	TRINITY	0	647	647	0	272	272	n/a	42.1%	42.1%
50	TULARE	612	8,327	8,939	314	10,149	10,463	51.3%	121.9%	117.1%
51	TUOLUMNE	0	9,270	9,270	0	7,806	7,806	n/a	84.2%	84.2%
52	YOLO	26,168	1	26,169	23,606	1	23,607	90.2%	141.8%	90.2%
53	YUBA	9,732	105	9,837	12,799	245	13,044	131.5%	233.5%	132.6%
54	**Total**	**1,119,988**	**327,584**	**1,447,571**	**1,254,610**	**332,108**	**1,586,718**	**112.0%**	**101.4%**	**109.6%**
55										
56	[1] "Rural" includes ZIP Codes classified as such by the Goldsmith modification that was developed to identify small									
57	towns and rural areas within large metropolitan counties. ZIP Codes not defined as rural are classified as urban.									
58										
59	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD									
60	adjustments.									

	A	B	C	D	E	F	G	H
1	**CARE Table 6 - Recertification Results**							
2	**Pacific Gas and Electric Company**							
3	**Through May 31, 2021**							
4	**Month**	**Total CARE Households**	**Households Requested to Recertify [1]**	**% of Households Total (C/B)**	**Households Recertified [2]**	**Households De-enrolled [3]**	**Recertification Rate % [4] (E/C)**	**% of Total Households De-enrolled (F/B)**
5	January	1,583,094	0	0.0%				
6	February	1,587,645	0	0.0%				
7	March	1,582,133	0	0.0%				
8	April	1,590,231	0	0.0%				
9	May	1,586,718	0	0.0%				
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	**YTD**	**1,586,718**	**0**	**0.00%**	**0**	**0**	**0.00%**	**0.00%**
18								
19	[1] Excludes count of customers recertified through the probability model.							
20	[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification							
21	request. Results may be pending due to the time permitted for a participant to respond.							
22	[3] Includes customers who did not respond or who requested to be de-enrolled.							
23	[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.							
24	**Note:** CARE Recertification is on hold due to the Emergency Consumer Protection Plan related to COVID-19.							
25	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	**CARE Table 7 - Capitation Contractors[1]**						
2	**Pacific Gas and Electric Company**						
3	**Through May 31, 2021**						
4	**Contractor**	**Contractor Type (Check one or more if applicable)**				**Total Enrollments**	
5							
6		**Private**	**CBO**	**WMDVBE**	**LIHEAP**	**Current Month**	**Year-to-Date**
7	Amador-Tuolumne Community Action Agency		x		x	1	3
8	Arriba Juntos		x			0	0
9	Catholic Charities Diocese of Fresno		x			3	6
10	Central Coast Energy Services Inc		x		x	50	162
11	Cesar A Moncada DBA Moncada Outreach		x			0	0
12	Child Abuse Prevention Council of San Joaquin County		x			0	0
13	Community Action Marin		x		x	0	0
14	Community Action Partnership of Madera County		x		x	1	11
15	Community Health for Asian Americans		x			0	0
16	Community Resource Project Inc		x		x	6	24
17	County of San Joaquin		x		x	4	13
18	Dignity Health		x			0	2
19	Disability Resource Agency for Independent Living		x			0	0
20	El Dorado County Health and Human Services Agency		x			0	8
21	Filipino American Development Foundation		x			0	0
22	Food For People		x			0	0
23	Heritage Institute for Family Advocacy		x			0	0
24	Hip Housing Human Investment Project Inc		x			0	0
25	Housing Authority of the City of Fresno		x			0	0
26	Housing Authority of the County of Kern		x			0	0
27	Independent Living Center of Kern County Inc		x			0	2
28	Interfaith Council of Amador		x			0	0
29	KidsFirst		x			0	0
30	Kings Community Action Organization Inc		x		x	0	0
31	LifeLong Medical Care		x			0	0
32	Marin Center for Independent Living		x			0	0
33	Merced County Community Action Agency		x		x	0	1
34	Monument Crisis Center		x			0	0
35	National Asian American Coalition		x			0	0
36	North Coast Energy Services Inc		x			4	19
37	OCCUR		x			0	0
38	Project Access Inc		x			0	0
39	Redwood Community Action Agency		x		x	0	1
40	Resources for Independence Central Valley		x			0	0
41	Rising Sun Energy Center		x			0	1
42	Sacred Heart Community Service		x		x	0	10
43	Sia Vue DBA Hmong Inc		x			0	0
44	Spectrum Community Services		x			0	0
45	Tri-County Independent Living		x			0	0
46	UpValley Family Centers		x			0	0
47	Valley Clean Air Now		x			0	0
48	West Valley Community Services		x			0	0
49	Yolo County Housing Authority		x			0	0
50	Yolo Family Resource Center (Empower Yolo)		x			0	0
51	**Total Enrollments**					**69**	**263**
52							
53	[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
54							
55	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I
1	**CARE Table 8 - Households as of Month-End**								
2	**Pacific Gas and Electric Company**								
3	**Through May 31, 2021**								
4	**Month**	**Gas and Electric**	**Gas Only**	**Electric Only**	**Total**	**Eligible Households**	**Penetration**	**% Change**	**Total Residential Accounts [1]**
5	January	969,470	230,045	383,579	1,583,094	1,447,571	109.4%	0.67%	5,583,279
6	February	970,964	236,021	380,660	1,587,645	1,447,571	109.7%	0.29%	5,583,279
7	March	983,142	215,259	383,732	1,582,133	1,447,571	109.3%	-0.35%	5,583,279
8	April	987,363	218,948	383,920	1,590,231	1,447,571	109.9%	0.51%	5,583,279
9	May	988,601	213,716	384,401	1,586,718	1,447,571	109.6%	-0.22%	5,583,279
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17									
18	[1] Data represents total residential electric and gas households. This includes sub-metered households.								
19									
20	**Note**: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD								
21	adjustments.								

	A	B	C	D	E
1	**CARE Program Table 9 - Expenditures for Pilots/CHANGES Program**				
2	**Pacific Gas and Electric Company**				
3	**Through May 31, 2021**				
4	**2021**	**Authorized 2021 Budget**	**Current Month Expenses**	**Expenses Since Jan. 1, 2021**	**% of 2021 Budget Expensed**
5		**Total**	**Total**	**Total**	**Total**
6					
7	CHANGES Program	$ 525,000	$ 32,881	$ 177,227	34%
8					
9					
10	**Total**	**$ 525,000**	**$ 32,881**	**$ 177,227**	**34%**
11					
12					
13	Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.				
14	D.16-11-022, as modified by D.17-02-033, authorized CHANGES program budget for 2017-2020				
15	Bridge funding budget for 2021 per D.19-06-022, up to the 2020 budget level approved in D.16-11-022 and D.17-12-009, and updated via PG&E Mid-Cycle Update Advice Letter 3990-G/5329-E, 3990-G-A/5329-E-A, 3990-G-B/5329-E-B.				
16					
17	**Note**: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

CARE Table 10 - CHANGES One-On-One Customer Assistance
Pacific Gas and Electric Company
Through April 30, 2021

No. of attendees at education sessions	**1,460**
Disputes Resolved	
Arrearage Management Plan	1
Changed 3rd party Company/Gas Aggregation	39
Changed 3rd Party Electricity Aggregation	33
Enroll in Energy Assistance Programs	12
Enroll in Medical Baseline	1
REACH	1
Solar	2
Total disputes	**89**

Needs Assistance	
Arrerage Management Plan (AMP)	90
Assisted with Changes to Account	24
Billing Language Changed	18
CARE Enrollment	18
COVID-19 Emergency Utility Assistance	5
Enroll in Demand Response Program	9
ESAP	5
HEAP	215
Medical Baseline	25
REACH	32
Set Up New Account	1
Payment Plan	8
Total Needs Assistance	**450**

Education: Education sessions were held in a mix of one on one, and group sessions. Education materials are available as fact sheets on the CPUC Website: http://consumers.cpuc.ca.gov/team_and_changes/

Disputes & Needs Assistance - Support was provided in the following languages: Cambodian, Cantonese, Dari, English, Hmong, Korean, Laotian, Pashto, Portuguese, Spanish, Urdu and Vietnamese.

[1]There is a one-month lag behind the current reporting month. This data was provided by CHANGES contractor, Self Help for the Elderly, via CSID.

*Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 11 - CHANGES Group Customer Assistance Sessions [1] [4]
Pacific Gas and Electric Company
December 1, 2020 through February 28, 2021 [2]

Date[2]	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			
			# of Sessions	Length (Hours)[3]	Number of Attendees	Description of Information / Literature Provided
N/A	Cantonese	Avoiding Disconnection	4	N/A	89	CHANGES Ed Handout
N/A	English – Native American	Avoiding Disconnection	6	N/A	132	CHANGES Ed Handout
N/A	Spanish	Avoiding Disconnection	15	N/A	139	CHANGES Ed Handout
N/A	Vietnamese	Avoiding Disconnection	5	N/A	41	CHANGES Ed Handout
		Total	**30**		**401**	
N/A	Cantonese	CARE/FERA and Other Assistance Programs	11	N/A	237	CHANGES Ed Handout
N/A	English – Native American	CARE/FERA and Other Assistance Programs	29	N/A	680	CHANGES Ed Handout
N/A	Dari	CARE/FERA and Other Assistance Programs	3	N/A	46	CHANGES Ed Handout
N/A	Korean	CARE/FERA and Other Assistance Programs	1	N/A	40	CHANGES Ed Handout
N/A	Spanish	CARE/FERA and Other Assistance Programs	13	N/A	135	CHANGES Ed Handout
N/A	Vietnamese	CARE/FERA and Other Assistance Programs	7	N/A	49	CHANGES Ed Handout
		Total	**64**		**1,187**	
N/A	Cantonese	Electric and Natural Gas Safety	7	N/A	151	CHANGES Ed Handout
N/A	English – Native American	Electric and Natural Gas Safety	3	N/A	65	CHANGES Ed Handout
N/A	Spanish	Electric and Natural Gas Safety	3	N/A	24	CHANGES Ed Handout
N/A	Vietnamese	Electric and Natural Gas Safety	7	N/A	56	CHANGES Ed Handout
		Total	**20**		**296**	
N/A	Cantonese	Energy Conservation	8	N/A	184	CHANGES Ed Handout
N/A	Dari	Energy Conservation	1	N/A	10	CHANGES Ed Handout
N/A	Spanish	Energy Conservation	4	N/A	44	CHANGES Ed Handout
N/A	Vietnamese	Energy Conservation	5	N/A	38	CHANGES Ed Handout
		Total	**18**		**276**	
N/A	Cantonese	Gas Aggregation	3	N/A	79	CHANGES Ed Handout
N/A	Dari	Gas Aggregation	1	N/A	10	CHANGES Ed Handout
N/A	Spanish	Gas Aggregation	4	N/A	43	CHANGES Ed Handout
N/A	Vietnamese	Gas Aggregation	5	N/A	42	CHANGES Ed Handout
		Total	**13**		**174**	
N/A	Cantonese	High Energy Use	5	N/A	122	CHANGES Ed Handout
N/A	Dari	High Energy Use	2	N/A	20	CHANGES Ed Handout
N/A	Spanish	High Energy Use	5	N/A	51	CHANGES Ed Handout
N/A	Vietnamese	High Energy Use	5	N/A	41	CHANGES Ed Handout
		Total	**17**		**234**	
N/A	Cantonese	Level Pay Plan	5	N/A	118	CHANGES Ed Handout
N/A	Dari	Level Pay Plan	3	N/A	64	CHANGES Ed Handout
N/A	Spanish	Level Pay Plan	6	N/A	68	CHANGES Ed Handout
N/A	Vietnamese	Level Pay Plan	6	N/A	48	CHANGES Ed Handout
		Total	**20**		**298**	
N/A	Cantonese	Understanding Your Bill	7	N/A	163	CHANGES Ed Handout
N/A	Dari	Understanding Your Bill	2	N/A	58	CHANGES Ed Handout
N/A	English – Native American	Understanding Your Bill	15	N/A	417	CHANGES Ed Handout
N/A	Korean	Understanding Your Bill	4	N/A	49	CHANGES Ed Handout
N/A	Spanish	Understanding Your Bill	9	N/A	87	CHANGES Ed Handout
N/A	Vietnamese	Understanding Your Bill	6	N/A	50	CHANGES Ed Handout
		Total	**43**		**824**	
		December 1, 2020 Through February 28, 2021	**225**		**3,690**	

[1] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing PG&E tables.
[2] Data is reported quarterly. The next report will be in the June 2021 report.
[3] Date of the workshops not available.
[4] Contractor states all sessions last at least 30 minutes.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
Note: Information not provided by contractor.