BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Application of Southern California Edison Company (U 338-E) for Approval of its Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for Program Years 2015-2017.	Application 14-11-007 (Filed November 18, 2014)
And Related Matters.	Application 14-11-009 Application 14-11-010 Application 14-11-011

MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR NOVEMBER 2020

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Dated: December 21, 2020

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MONTHLY REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR NOVEMBER 2020

In accordance with Ordering Paragraph 17 of Decision 01-05-033, Pacific Gas and Electric Company hereby submits its attached monthly status report on the results of its Energy Savings Assistance Program and CARE Program efforts, showing results through November 2020.

Respectfully Submitted,

JENNIFER REYES LAGUNERO

By: *_____/s/ Jennifer Reyes Lagunero_____*
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Energy Savings Assistance (ESA) and California Alternate Rates for Energy (CARE)

Program Monthly Report for November 2020

Pacific Gas and Electric Company

12/21/2020

PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program and
California Alternate Rates for Energy Program
Monthly Report for November 2020

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PACIFIC GAS AND ELECTRIC COMPANY

Energy Savings Assistance Program and
California Alternate Rates for Energy Program
Monthly Report for November 2020

This Monthly Report complies with income qualified programs reporting requirements established in Decision (D.) 16-12-022 as modified by D.17-12-009, and with all reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Energy Savings Assistance (ESA) Programs. The investor owned utilities worked with Energy Division (ED) staff to revise reporting tables and formats in compliance with the mandates of D. 16-12-022 and now use the resulting ED-approved monthly reporting format for 2017-2020 ESA and CARE programs, beginning with the report for January 2018.

Regulatory Update

Post-Pandemic Return to Service (PPRS) Credit
Pursuant to Resolution E-5074, PG&E filed Advice Letters (AL) that 1) contained a proposed percentage for the PPRS credit calculation (40%), the methodology used to calculate PPRS credit, timeframe, and logistics for how the PPRS credit mechanism will be integrated into current invoicing procedures, and a reporting system to track the PPRS credit mechanism;[1] and 2) proposed a reporting template for Prime Contractors to use in their monthly reporting to IOUs.[2] Since the ALs were filed, PG&E delayed the start of the PPRS earning period from July 15, 2020 and will begin the earning period on December 1, 2020. PG&E AL 4268-G/5864-E 'Joint Tier 2 AL' regarding PPRS methodology was approved on June 29,2020. PG&E Supplemental AL 4269-G-A/5865-E-A 'Joint Tier 1 AL' Proposing a Reporting Template for Energy Savings Assistance (ESA) Prime Contractors in compliance with Resolution E-5074 was filed on September 25, 2020 and is still pending approval.

[1] Resolution E-5074, pp. 8-12.
[2] Resolution E-5074, pp. 13-14.

1. Energy Savings Assistance (ESA) Program Summary

The ESA Program provides free home weatherization, energy-efficient appliances and energy education services to income-qualified PG&E customers[3] throughout PG&E's service territory. The 2017-2020 ESA Program[4] continues as a resource program emphasizing long-term and enduring energy savings, serving all willing and eligible low income customer populations by providing all feasible ESA Program measures at no cost to the customer through a direct-install approach. All housing types are eligible to participate, and the ESA Program is available to both homeowners and renters.

1.1 Energy Savings Assistance Program Overview

1.1.1 Provide a summary of the Energy Savings Assistance Program elements:

Energy Savings Assistance Program Summary			
2020	**Authorized / Planning Assumptions**	**Year-to-Date Actual**	**YTD %**
Budget[a]	$231,659,227	$117,807,656	51%
Homes Treated[b]	104,222	75,397	72%
kWh Saved[c]	N/A	47,372,766	
kW Demand Reduced[c]	N/A	6,058	
Therms Saved[c]	N/A	(64,499)	

[a]Authorized budget has been updated with midcycle request as per approval from AL 3990-G/5329-E A/B. Authorized budget includes $1,944,129 for Benefit Burdens as approved in (D.)20-12-005.

[b]Adopted Number of Homes to be Treated as per D.17-12-009. Total includes both First Touch and Re-Treated homes. First Touch Homes are homes that have not participated in the ESA Program since 2002. Retreated Homes are homes that were previously treated since 2002. Only First Touch Homes count toward the programmatic goal of treating all willing and eligible customers by the end of 2020. These are shown on ESA Table 2.

[c]YTD savings have been updated to reflect new ex ante savings from the 2019 Impact Evaluation.

[3] To qualify for the ESA Program, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044.

[4] Authorized in D.16-12-022 as modified by D.17-12-009. The 2017-2020 ESA Program continues to follow the policy and guidance outlined in D.07-12-051, which required the IOUs to offer all eligible customers the opportunity to participate in the Program, and to offer participants all cost-effective energy efficiency measures by 2020.

1.1.2 Provide a summary of the percentage of 2020 homes treated compared to beginning of year internal planning goals:

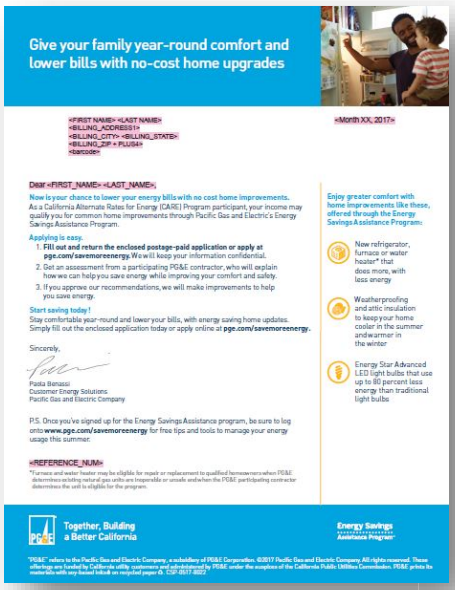
2020 Homes Treated Goals and Actuals			
	Planning Goal	**Actual**	**%**
June	8,847	1,865	21%
July	10,737	6,239	58%
August	9,325	5,984	64%
September	10,172	8,281	81%
October	11,032	8,134	74%
November	8,650	9,905	115%
December	8,921		

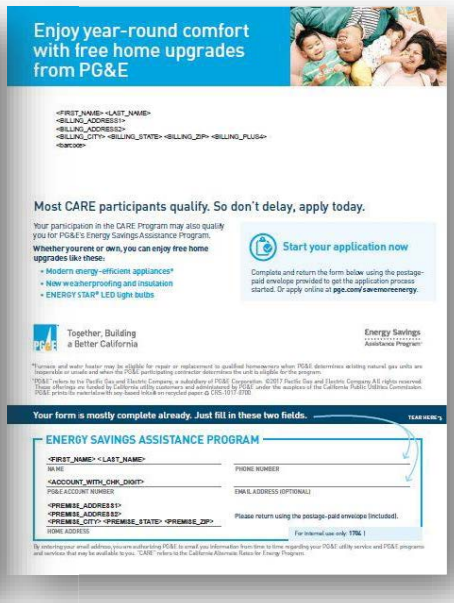
1.2 ESA Program Customer Outreach and Enrollment Update

1.2.1 Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

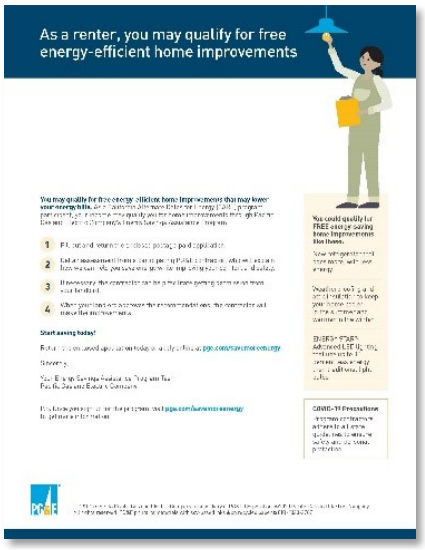
In November 2020, PG&E continued to receive responses to a direct marketing campaign deployed in October to 100,000 CARE-enrolled customers whose homes had not yet been treated by the ESA Program. Through November 30, the campaign generated 7,332 qualified leads. This campaign used Q2 creative as well as new creative specifically targeting renters.

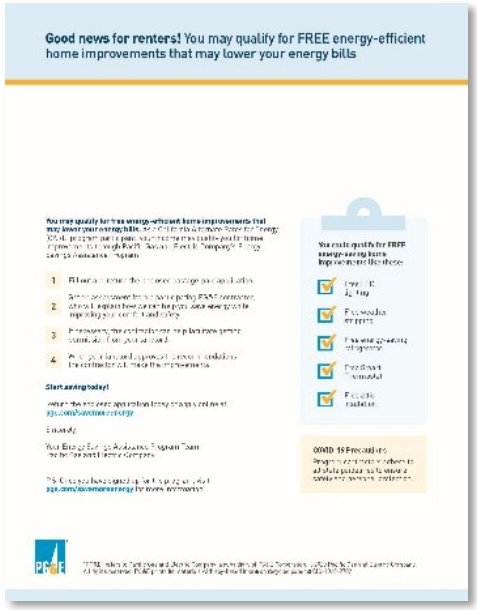
Q2 Creative used for test among homeowners
Direct mail/Email

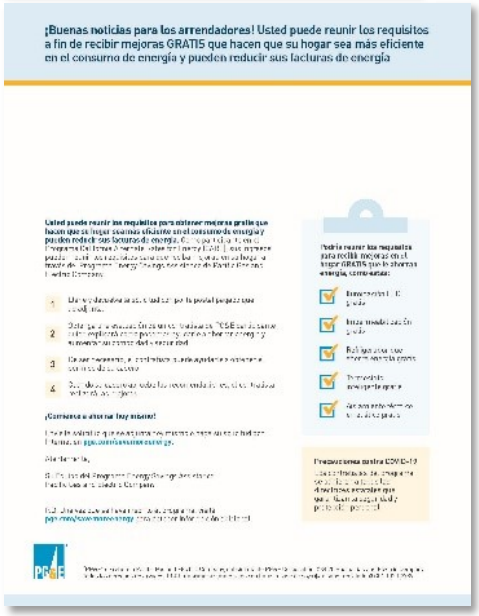




New creative used for testing among renters
Direct mail







(Double sided, English/Spanish)

New creative used for testing among renters
Email

(English/Spanish)

PG&E continued to deploy the CARE welcome kit to customers who are newly enrolled in the CARE program. Since January 2018, PG&E has included a personalized pre-filled response form for the ESA Program. Customers who wish to participate have completed the form and returned it to PG&E.

PG&E received 1,100 ESA applications from the welcome kit in November 2020.

PG&E continued the monthly digital newsletter targeting customers with a high propensity for eligibility in the CARE and ESA programs with the purpose of building awareness for both programs.

1.2.2 Additional Activities

CARE Discounts Removed: The ESA program systematically removes CARE customers who apply for ESA and are proven to be over income. Due to the COVID-19 pandemic, PG&E has suspended all CARE and FERA program removals until April 2021 or otherwise directed by the CPUC. As such, there were no CARE discounts removed in November 2020.

New Contractors and Community-Based Organizations (CBOs): In November 2020, PG&E had no new Contractors or CBOs join the ESA program due to the COVID-19 pandemic. CBOs efforts continue to be severely limited during the pandemic.

1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)

1.3.1 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

Low Income Home Energy Assistance Program (LIHEAP) Energy Star® Refrigerator Installations: There were zero refrigerators installed through LIHEAP leveraging in November 2020. Seven refrigerators have been installed YTD.

CSD Data Sharing: PG&E will continue to share data with CSD as requests are made.

Low Income Weatherization Program (LIWP) (MF) Leveraging: There were zero measure installations through LIWP (MF) leveraging in November 2020. PG&E is currently working on a project opportunity with CSD, but homes will not be treated until early 2021.

1.4 Workforce Education & Training

1.4.1 Please summarize efforts to improve and expand the ESA Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

The PG&E Workforce Education and Training Program closed its Energy Centers to the public in March due to Governor Newsom's shelter-in-place order. The Energy Training Center (ETC) in Stockton re-opened in August to serve in-person Natural Gas Appliance Testing (NGAT) training.

Contractors are encouraged to hire local workers to implement the ESA Program in their areas. All contractors and subcontractors responsible for implementing the ESA Program are trained at the ETC in Stockton. Most of these ESA Program Energy Specialists (ES) and installation contractors are from the local communities in which they work. Below is a summary of ESA Onboarding, ES, Weatherization Specialist (WS), Advanced Weatherization Specialist (AWS), Duct Test & Seal (DT&S), and NGAT training for November and YTD.

Workforce Education & Training Summary		
	November 2020	**YTD**
Students	83	803
Student Days	200	1770
Training Sessions	6	52

1.5 Miscellaneous

Energy Education-Only to ESA Qualifying Customers

To date in 2020, PG&E has provided energy education-only to 3,897 households out of the 75,397 households treated.

Water-Energy Coordination Program

As of November 2020, the program had 10 water agencies participating in the Water-Energy Coordination Program.

As of November, all four participating California American Water districts consumed their program budgets. California American Water decided to add additional funds to the existing contract that runs through June 2021 and is split among the four districts. Yuba Water Agency is working toward setting up a new contract for 2021 which would ideally launch once the Board reviews the 2020 pilot report. City of Santa Cruz consumed its program budget in October but since then has received approval from City Council to increase the program budget for the remainder of the fiscal year.

EBMUD is still negotiating its proposed program budget amount for the first half of 2021 and has not launched its program yet. The City of Fresno Water Division contract is still pending acceptance.

RHA, the implementer for the Water-Energy Coordination Program, is currently in discussions with City of Clovis, City of Sanger, Butte County Water District and Marina Coast Water District regarding developing water-energy coordination programs with PG&E.

Tribal Penetration and Consultation Plans Status

In November, the ESA team coordinated with the PG&E Community Based Organizations (CBO) expert regarding other outreach channels, such as the Tribal Temporary Assistance for Needy Families (TANF) offices. PG&E was in contact with 31 TANF offices to discuss the ESA and CARE programs. Contact information for the TANF offices was shared with the ESA team, and an introductory letter was sent to 10 TANF offices to promote ESA services. An introductory letter was also sent to 31 Housing Authority (HA) Sites. PG&E followed up with all 41 TANF and HA offices in November and set-up three meetings to provide further information.

The ESA focused project work has prioritized Sherwood Valley for participation and will delay obtaining commitments from Round Valley and Hoopa tribes due to the impacts from wildfires. PG&E reached out to Sherwood Valley tribal leaders and staff in October to start a dialogue about participation and discussions are still ongoing.

Please see the table on the following page for a summary of outreach and list of all tribes.

# of Federally Recognized Tribes	Estimated # of Eligible Households on Tribal Lands	# of Tribes completed ESA Meet & Confer	Tribes requested outreach materials or applications	# of Tribes who have not accepted offer to meet and confer.	# of Non-Federally Recognized Tribes participated in Meet & Confer	# of Tribes involved in Focused Project on Tribal Lands
51	**3500**	**21**	**6**	**24**	**2**	**4**
All tribes have been contacted quarterly via direct outreach from the PG&E ESA team and Tribal Liaison with phone calls, emails, letters, and agency influencers to offer the opportunity to meet and confer. All tribes received materials explaining PG&E Assistance Programs and Consumer Protections around COVID-19 and wildfires	Current Penetration Rate is 57%	Berry Creek Big Sandy Cahto of Laytonville Cold Springs Coyote Valley Guidiville Rancheria Upper Lake Hoopa Valley Hopland Band of Pomo Ione Band of Miwok Karuk Manchester Point Mooretown Rancheria North Fork Rancheria Redwood Valley Round Valley Sherwood Valley Table Bluff Tuolumne Me-Wuk United Auburn Rancheria Yurok	Big Valley Rancheria Greenville Rancheria Grindstone Rancheria Mechoopda Pinoleville Pomo Nation Robinson Rancheria	Big Lagoon Blue Lake Rancheria Chicken Ranch Cloverdale Colusa Rancheria Cortina Rancheria Dry Creek Enterprise Rancheria Jackson Rancheria Middletown Paskenta Picayune Pit River Redding Rancheria Rohnerville Rancheria Rumsey Santa Rosa Rancheria Santa Ynez Scotts Valley Shingle Springs Stewarts Point Sulphur Bank Table Mountain Trinidad	Dunlop Band of Mono North Fork Mono	Yurok (complete) Hoopa (on hold) Round Valley Sherwood Valley

As of September 2020, the penetration rate for homes treated was 57% of the estimated number of ESA-eligible customers living on tribal lands in PG&E's service area. PG&E updates the penetration rate every quarter, with the next update in the December 2020 report.

ESA Program Studies

The Request for Proposal (RFP) phase of the 2022 Low Income Needs Assessment (LINA) is expected to complete by the end of Q4 2020. The study is scheduled to commence in Q1 2021, with an expected completion date of December 2022.

For the Non-Energy Benefits (NEBs) study, the draft report and model were made available for review in November 2020. The schedule for public review and final report publication was also issued. It includes: a revised draft report to be posted publicly in December 2020 to solicit stakeholder comments; a public workshop to present study findings in January 2021; a final report incorporating stakeholder feedback available in February 2021.

The draft scope for the ESA CAM process evaluation was approved by the ED in November 2020. PG&E and Southern California Gas Company are currently drafting a Joint AL to request fund shifting from the ESA CAM administrative budget in order to sponsor the study. The study's RFP process will begin upon funding approval.

Utilizing the Rapid Feedback Research and Analysis funding, PG&E submitted a proposed scope of work to the ED in Q2 2020 to 1) develop a program theory and logic model for the ESA in-unit program, 2) review and recommend best technical approaches for future impact evaluations to provide reliable estimates of energy savings, and 3) conduct analysis on the measure selection process as part of ESA's in-unit program. The scope of work was approved, and the study commenced in Q3 2020 with many interviews taking place in Q4. The study is currently on track and is expected to complete by Q3 2021.

Multifamily Common Area Measures (CAM)

In Table 2B, cell B82, the total number of multifamily tenant units with properties treated during the month of October 2020 was erroneously reported as 0 while the correct number was 656. The change is reflected in the November 2020 table. A corrected October 2020 table is also provided for reference.

ESA CAM reached the enrollment goal of 1,882 buildings in July. As a result of achieving this milestone, a 2021 program waitlist was created for new incoming projects. If projects fall out, the waitlist will be used to replace canceled projects.

As of November 2020, 17,069 units have been referred to ESA in-unit program implementers for screening and possible in-unit measure installation. Currently, 8,693 units have been assigned to PG&E ESA in-unit contractors and are pending scheduling or installation completion.

From 2017 through November 2020, PG&E's ESA team has spent a total of $6,841,177 for multifamily activities including CAM implementation and multifamily Single Point of Contact (SPOC) initiatives. To date, ESA CAM has completed 11 projects totaling $1,639,397.66 in incentives.

ESA 2020 Programmatic Initiative

PG&E has successfully met the 2020 Programmatic Initiative Goal (2020 Goal) of providing cost-effective low income energy efficiency measures to 100% of eligible and willing customers by 2020,[5] using the methodology updated in D.16-11-022.[6] The 2020 goal number PG&E achieved was 1,439,985.

In 2007, the Commission adopted a "programmatic initiative" in D.07-12-051 to "provide all eligible low income energy efficiency (LIEE) customers the opportunity to participate in LIEE programs and to offer those who wish to participate all cost-effective energy efficiency measures in their residences by 2020."[7] The Commission's Long-Term Energy Efficiency Strategic Plan accordingly set an aspirational goal to treat all of the eligible and willing low income homes by 2020.[8] This goal was later codified into California Public Utilities Code Section 382(e) which requires that:

> The commission shall, by not later than December 31, 2020, ensure that all eligible low-income electricity and gas customers are given the opportunity to participate in low-income energy efficiency programs, including customers occupying apartments or similar multiunit residential structures. The commission and electrical corporations and gas corporations shall make all reasonable efforts to coordinate ratepayer-funded programs with other energy conservation and efficiency programs and to obtain additional federal funding to support actions undertaken pursuant to this subdivision.

As of November 2020, PG&E has provided ESA services to over 1.44 million customer households since 2002.

[5] California Long-Term Energy Efficiency Strategic Plan (Strategic Plan), August 2008, p.25. The Strategic Plan was updated in 2011 to include lighting. Available at: http://www.cpuc.ca.gov/PUC/energy/Energy+Efficiency/eesp/.
[6] D.17-12-009, Attachment 1 (modified D.16-12-022), pp.269-271 and COL 115-117.
[7] D.07-12-051, p. 28, 29.
[8] D.12-08-044, p. 18-20.

2. California Alternate Rates for Energy (CARE) Program Summary

The CARE Program provides a monthly discount on energy bills for qualifying households throughout PG&E's service area.[9]

The authorized CARE Program administrative budget for 2020 is $17,955,243. This 2020 budget includes $525,000 for the Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) Program.[10]

The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues.[11]

Due to the COVID-19 pandemic, PG&E put in place numerous consumer protections related to the CARE program to support its customers during this emergency, which has resulted in the program growing and exceeding enrollment projects, including[12]:

- Freezing all standard and high-usage post-enrollment verification (PEV) reviews for the CARE program eligibility for 12 months and potentially longer
- Suspending all CARE and FERA program removals, including discontinuing all recertification and verification requests, to avoid unintentional loss of the discounted rate
- Promoting customer protections as part of IOU community outreach and public awareness plans
- Contacting all Community Outreach Contractors (COCs), the CBOs who assist in enrolling hard-to-reach low-income customers into CARE, to help better inform customers of eligibility changes
- Providing an additional $100 in bill payment assistance to income-eligible customers until the end of consumer protections through the REACH program.

[9] To qualify for the CARE discount, a residential customer's household income must be at or below 200 percent of Federal Poverty Guidelines, as required in D.05-10-044 and per Public Utilities Code Section 739.1(b) (1) or someone in the customer's household is an active participant in other qualifying public assistance programs.
[10] The 2017 – 2020 CARE Program was adopted in D.16-11-022 issued on November 10, 2016, and as modified by D.17-12-009 issued on December 14, 2017.
[11] D.12-12-011 required that the utilities report CHANGES activity in the monthly reports beginning in April 2013. D.15-12-047 directed the utilities to continue to report CHANGES activity in the monthly reports until long-term funding is established from the Commission's budget.
[12] Resolution M-4842, p. 5.

2.1 CARE Program Cost Summary

CARE Budget Categories	Authorized Budget [a]	Actual Expenses Year-to-Date [b]	% of Budget Spent
Outreach[c]	$9,770,845	$7,723,870	79%
Processing, Certification, Recertification	$2,114,663	$588,612	28%
Post Enrollment Verification	$1,803,266	$665,916	37%
IT Programming	$2,223,156	$2,763,139	124%
Cooling Centers[d]	$0	$0	0%
CHANGES Program	$525,000	$418,953	80%
Measurement and Evaluation	$159,676	$126,566	79%
Regulatory Compliance	$1,158,064	$742,815	64%
General Administration	$1,090,216	$556,766	51%
CPUC ED Staff	$128,000	$170,337	133%
Total Expenses	$18,972,887	$13,756,974	73%
Subsidies and Benefits	$599,117,991	$705,669,768	118%
Total Program Costs and Discounts	$618,090,878	$719,426,741	116%

[a]Program authorized budget per D.16-11-022 and as modified in D.17-12-009, and updated via PG&E Mid-Cycle Update Advice Letter 3990-G/5329-E, 3990-G-A/5329-E-A, 3990-G-B/5329-E-B. Authorized budget also includes $1,017,643.95 for Benefit Burdens as approved in D.20-12-005
[b]Actual expenses include employee benefits costs.
[c] Include authorized expenses for incremental CARE/FERA M&O efforts.
[d]CARE balancing account is no longer funding the Cooling Centers program in 2020. As directed in D.16-11-022, as modified by D.17-02-033, PG&E incorporated the cooling center budget request for 2020-2022 into the 2020 GRC Proceeding.

2.1.1 Please provide the CARE Program penetration rate to date

CARE Penetration		
Participants	**Eligible Participants[13]**	**YTD Penetration Rate**
1,564,486	1,457,418	107.3%

[13] On March 17, 2020, Pacific Gas and Electric Company (PG&E), on behalf of the IOUs, filed the revised Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of SDG&E's CARE Eligible Participants for 2020, as reflected in filing A.14-11-007, et al., Annual CARE Eligibility Estimates.

2.1.2 CARE Program – Annual Estimated Eligibility

Considering the anticipated effects of the COVID pandemic on the eligible low income population, the IOUs worked with Athens Research to develop an interim estimate of COVID-period CARE eligibility impacts. The analysis showed CARE eligibility estimated to increase by around 13% statewide when no Federal assistance was factored in and around 8.5% with Federal assistance included.

This estimate was not meant to officially update the eligibility estimate for program year 2020, but rather to provide insight into the developing trends in unemployment and subsequently, CARE eligibility. As the conditions surrounding the pandemic remain volatile and uncertain, formal estimation changes did not seem feasible. The IOUs are currently working with Athens Research to develop the eligibility estimates for 2021 which will be filed by February 12, 2021.

2.2 Outreach

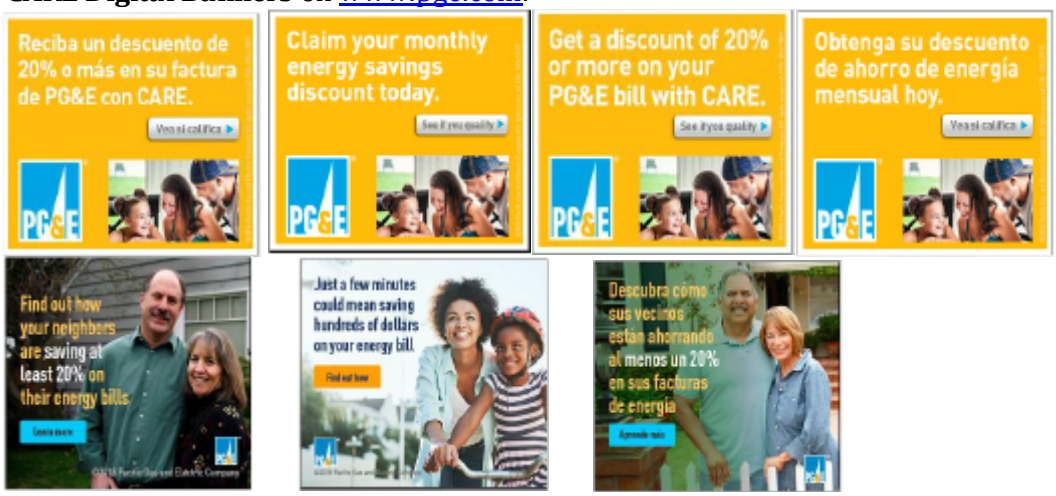
2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

November 2020 CARE and FERA enrollments were driven by a FERA direct mail acquisition campaign that was mailed to approximately 83,000 residential customers and an email sent to 1.25 million customers.

Bill Insert
On November 24, a CARE and FERA acquisition bill insert began mailing to 2.2 million low-income residential customers.

Digital Media
In November 2020, PG&E's CARE online advertising and search marketing campaigns continued to focus on income-qualified customers across PG&E's entire service territory (see https://www.youtube.com/watch?v=8U80-nN2XYc&feature=emb_rel_end). The media buy included additional targeting and increased media placements targeting ZIP Codes with higher estimated potential for eligible customers.

CARE Digital Banners on www.pge.com.



Multi-Lingual Digital Media
In November 2020, PG&E also continued to run a new multilingual media campaign to promote rate assistance programs to income-qualified customers featuring display ads in Spanish, Korean, Russian and Chinese. Paid search and Gmail ads also included Vietnamese. The multilingual ads were targeted to reach PG&E's full territory and will generate an estimated 86 million impressions over twelve weeks.

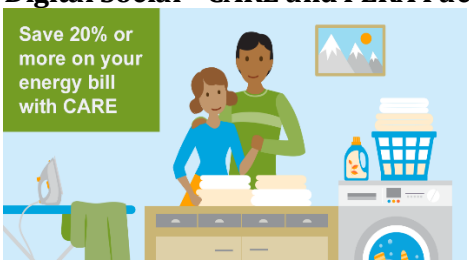
Korean Display Ads

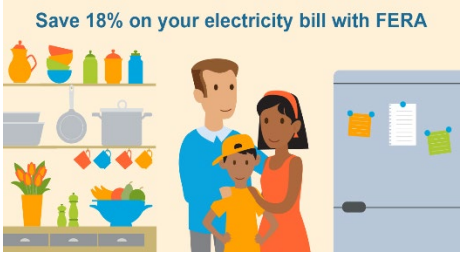
Russian Display Ads

Chinese Display Ads

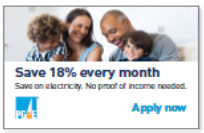
The November campaigns continued to run new tactics including digital video and advertising placement on the Fresh EBT application.

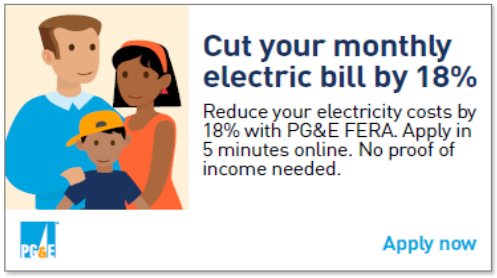
Digital Social – CARE and FERA Facebook Ads:

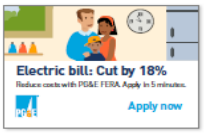




Fresh EBT Application Ads:







In addition, PG&E continued the temporary closure of its local offices due to COVID-19 shelter-in-place orders and plans to reopen its local offices once shelter-in-place orders are lifted. Year-to-date, PG&E's local offices have enrolled 134 new customers into CARE. PG&E's COCs[14] supported 17 enrollments in November, totaling 394 new enrollments in CARE year-to-date.

[14] PG&E contracted with 44 COCs throughout its service area. These organizations represent a variety of communities, including African Americans, Hispanics, Asian Pacific Islander Americans (Chinese, Vietnamese, and Hmong), Native Americans, seniors, rural residents, agricultural workers, sub-metered tenants, and nonprofit living facilities.

New Community Outreach Contractors (COCs): In November 2020, PG&E had one COC or CBO join the CARE program.

2.2.2 Describe the efforts taken to reach and coordinate the CARE Program with other related low income programs to reach eligible customers.

PG&E automatically enrolls customers in CARE who participate in ESA or receive LIHEAP and Relief for Energy Assistance through Community Help (REACH) payments. The table below shows CARE automatic enrollments for November 2020 and year-to-date.

CARE Automatic Enrollment		
Source	**November**	**YTD**
ESA	1,936	15,798
LIHEAP	52	1,916
REACH	21	76

2.2.3 Recertification Complaints[15]

PG&E received no complaints regarding CARE recertification in November 2020. All recertification activity is also paused due to COVID–19 protections.

2.3 Miscellaneous

CARE Program Post-Enrollment Verification Freezes:[16]

Due to the COVID-19 pandemic, PG&E has suspended all standard and high usage post-enrollment verification (PEV) requests, as well as the removal of customers with pending requests, through April 16, 2021.

The table on the following page details the CARE program PEV freezes currently in place as of November 2020.

[15] D.08-11-031, OP 90, directed the IOUs to report in their monthly and annual reports the number of customer complaints received regarding CARE recertification efforts and the nature of the complaints beginning with the first report due on or about December 31, 2008.

[16] CPUC Resolution M-4833 directed IOUs to freeze CARE program post-enrollment verification (PEV) in the counties impacted by the California wildfires. PG&E expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in PG&E's inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends PG&E's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	**Disaster Name**	**Affected Areas or ZIP Codes**	**Date when Protection Ends**
October 2019	Kincade Wildfire	Sonoma County	Extended through 4/16/21 due to COVID-19 protections.
December 2019	Paradise Wildfire	Town of Paradise	Extended through 4/16/21 due to COVID-19 protections.
March 2020	COVID-19 Pandemic	All PG&E Service Territory	April 16, 2021
August 2020	CZU, LNU, SCU, and Lightning Complex Fires	93210, 93635, 93657, 93667, 93901, 93905, 93906, 93908, 93920, 93921, 93923, 93924, 93925, 93926, 93930, 93933, 93940, 93953, 93960, 93962, 94020, 94021, 94028, 94060, 94062, 94074, 94305, 94508, 94509, 94513, 94514, 94515, 94517, 94527, 94531, 94533, 94534, 94535, 94536, 94538, 94539, 94546, 94550, 94551, 94552, 94558, 94559, 94562, 94566, 94567, 94571, 94574, 94585, 94586, 94588, 94937, 94940, 94950, 94956, 94971, 95005, 95006, 95007, 95013, 95017, 95018, 95020, 95021, 95023, 95030, 95035, 95041, 95060, 95062, 95066, 95073, 95103, 95112, 95113, 95118, 95122, 95123, 95125, 95126, 95127, 95129, 95131, 95132, 95133, 95136, 95138, 95140, 95148, 95150, 95202, 95219, 95304, 95305, 95311, 95321, 95322, 95347, 95356, 95360, 95361, 95363, 95366, 95376, 95387, 95391, 95412, 95421, 95422, 95425, 95426, 95428, 95436, 95441, 95446, 95448, 95450, 95457, 95461, 95467, 95471, 95546, 95573, 95606, 95607, 95616, 95627, 95637, 95679, 95687, 95688, 95694, 95696, 95833, 95912, 95919, 95926, 95927, 95928, 95934, 95939, 95941, 95942, 95947, 95954, 95956, 95959, 95963, 95965, 95966, 95969, 95971, 95973, 95978, 95979, 95983, 95988 and 96074	September 1, 2021
September 2020	Creek Wildfire	93643, 93664, 93602, 93667, 93644, 93634 and 95338	October 1, 2021
September 2020	Oak Wildfire	95490	October 1, 2021
September 2020	Glass and Zogg Wildfires	94508, 94515, 94562, 94567, 94573, 94574, 94576, 95401, 95402, 95404, 95405, 95406, 95407, 95409, 96001, 96007, 96022, 96047 and 96049	October 1, 2021

3. Appendix: ESA Tables and CARE Tables

ESA – Table 1	ESA Program Expenses
ESA – Table 1A	Expenses Funded From 2009-2016 Unspent ESA Program Funds
ESA – Table 2	ESA Measure Installations and Savings: Total, First Touch, and Retreated Homes
ESA – Table 2A	ESA Measure Installations and Savings: CSD Leveraging
ESA – Table 2B	ESA Measure Installations and Savings: CAM Multifamily
ESA – Table 3	Energy Savings and Average Bill Savings Per Treated Home/Common Area
ESA – Table 4A	ESA Homes/Buildings Treated
ESA – Table 4B	ESA Homes Unwilling/Unable to Participate
ESA – Table 5	ESA Customer Summary
ESA – Table 6	ESA Expenditures for Pilots and Studies
ESA – Table 7	Homes Receiving Second Refrigerators and In-Home Energy Education Only
ESA – Table 8	Contractor Advanced Funding and Repayment (Template Only)
CARE – Table 1	CARE Program Expenses
CARE – Table 2	Enrollment, Recertification, Attrition, and Penetration
CARE – Table 3A	Post-Enrollment Verification results (Model)
CARE – Table 3B	Post-Enrollment Verification Results (Electric-Only High-Usage)
CARE – Table 4	CARE Self-Certification and Self-Recertification Applications
CARE – Table 5	Enrollment by County
CARE – Table 6	Recertification Results
CARE – Table 7	Capitation Contractors
CARE – Table 8	Households as of Month-End
CARE – Table 9	Expenditures for Pilots/CHANGES Program
CARE – Table 10	CHANGES Monthly Summary of Ratepayers Provided Education, Needs Assistance and Dispute Resolution Services
CARE – Table 11	CHANGES Group Customer Assistance Sessions

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**Energy Savings Assistance Program Table 1 - Expenses**												
2	**Pacific Gas and Electric Company**												
3	**Through November 30, 2020**												
4		**Authorized Budget[*][1]**			**Current Month Expenses**			**Year to Date Expenses**			**% of Budget Spent YTD**		
5	**ESA Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	**Energy Efficiency**												
7	Appliances [4]	$ 10,075,310	$ -	$ 10,075,310	$ 277,614	$ (5,938)	$ 271,676	$ 5,525,968	$ 888	$ 5,526,856	55%		55%
8	Domestic Hot Water	$ 620,025	$ 8,155,693	$ 8,775,717	$ 49,904	$ 753,716	$ 803,619	$ 413,851	$ 6,617,884	$ 7,031,735	67%	81%	80%
9	Enclosure	$ 8,344,112	$ 30,831,443	$ 39,175,555	$ 408,674	$ 1,861,735	$ 2,270,409	$ 4,217,433	$ 19,212,748	$ 23,430,181	51%	62%	60%
10	HVAC [5]	$ 56,875,335	$ 17,725,037	$ 74,600,372	$ 883,978	$ 1,271,643	$ 2,155,622	$ 7,985,255	$ 12,255,698	$ 20,240,953	14%	69%	27%
11	Maintenance	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
12	Lighting	$ 36,037,671	$ -	$ 36,037,671	$ 2,332,067	$ -	$ 2,332,067	$ 22,584,428	$ -	$ 22,584,428	63%		63%
13	Miscellaneous [4]	$ 2,362,009	$ -	$ 2,362,009	$ 370,037	$ -	$ 370,037	$ 2,485,283	$ -	$ 2,485,283	105%		105%
14	Customer Enrollment	$ 16,579,194	$ 7,836,553	$ 24,415,747	$ 1,167,438	$ 512,329	$ 1,679,766	$ 10,971,589	$ 4,814,870	$ 15,786,459	66%	61%	65%
15	In Home Education [5]	$ 5,534,520	$ 2,516,775	$ 8,051,295	$ 371,156	$ 162,881	$ 534,037	$ 3,311,134	$ 1,453,088	$ 4,764,222	60%	58%	59%
16	Pilot	$ 138,621	$ 1,304	$ 139,925	$ -	$ -	$ -	$ 2,629	$ 131	$ 2,759	2%	10%	2%
17	Implementation[2]	$ 5,459,903	$ 2,601,428	$ 8,061,331	$ 571,577	$ 250,836	$ 822,413	$ 2,878,783	$ 1,263,351	$ 4,142,134	53%	49%	51%
18	Multi-Family Common Area Measures	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
19	**Energy Efficiency TOTAL**	**$ 142,026,700**	**$ 69,668,232**	**$ 211,694,933**	**$ 6,432,444**	**$ 4,807,203**	**$ 11,239,646**	**$ 60,376,353**	**$ 45,618,658**	**$ 105,995,010**	43%	65%	50%
20													
21	Training Center[3]	$ 1,059,971	$ 508,144	$ 1,568,115	$ 18,114	$ 7,949	$ 26,063	$ 555,143	$ 243,624	$ 798,767	52%	48%	51%
22	Inspections[3]	$ 3,687,706	$ 1,679,434	$ 5,367,140	$ 169,497	$ 74,384	$ 243,881	$ 1,823,716	$ 800,336	$ 2,624,052	49%	48%	49%
23	Marketing and Outreach[3]	$ 2,307,010	$ 1,080,340	$ 3,387,350	$ 57,883	$ 25,402	$ 83,284	$ 1,222,411	$ 536,454	$ 1,758,864	53%	50%	52%
24	Statewide Marketing Education and Outreach	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
25	Studies	$ 169,017	$ 81,410	$ 250,427	$ 11,190	$ 4,911	$ 16,101	$ 111,883	$ 49,100	$ 160,983	66%	60%	64%
26	Regulatory Compliance[3]	$ 473,843	$ 234,982	$ 708,826	$ 7,373	$ 3,235	$ 10,608	$ 441,585	$ 193,789	$ 635,374	93%	82%	90%
27	General Administration[3]	$ 5,854,446	$ 2,769,668	$ 8,624,114	$ 361,496	$ 158,642	$ 520,139	$ 4,013,189	$ 1,761,184	$ 5,774,373	69%	64%	67%
28	CPUC Energy Division	$ 37,298	$ 21,024	$ 58,322	$ 3,378	$ 1,482	$ 4,860	$ 41,862	$ 18,371	$ 60,233	112%	87%	103%
29													
30	**TOTAL PROGRAM COSTS**	**$ 155,615,991**	**$ 76,043,235**	**$ 231,659,227**	**$ 7,061,374**	**$ 5,083,208**	**$ 12,144,582**	**$ 68,586,142**	**$ 49,221,515**	**$ 117,807,656**	**44%**	**65%**	**51%**
31	**Funded Outside of ESA Program Budget**												
32	Indirect Costs												
33	NGAT Costs					$ 491,284	$ 491,284		$ 4,912,865	$ 4,912,865			
34													

35 [*] **Authorized Budget:** Authorized budget includes $48,495,162 carried over from the 2019; it also includes fund shift per Advice Letter Al 3977-G/5298-E of $877,047 from 2017 Inspection budget and $905,057 from 2018
36 Inspection budget to 2018 General Administration.Updated with fundshift AL 4248G/5822E approved on 8/27/20 (shift funds from HVAC Electric $21,175,000 to HVAC Gas $16,175,000, In Home Education $3,413,870 Electric
37 $1,586,130 Gas)
38 [1] Reflects the 2020 Authorized budget as approved in Mid-Cycle advice letter 3990-G/5329-E and supplemental Advice Letter Nos. 3990-G-A/5329-E-A and 3990-G-B/5329-E-B
39 [2] Reflects a new budget category and includes the primary administrative fee for Implementer(s).
40 [3] Authorized budget includes $1,944,129 for Benefit Burdens as approved in (D.)20-12-005
41 [4] PG&E previously reported Smart Powerstrips under Appliances. This has been moved to Miscellaneous.
42 [5] Reflects the updated authorized budget per Fundshift AL 4248-G / 5822-E.
43
44 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 1A - Expenses Funded From 2009-2016 "Unspent ESA Program Funds"
Pacific Gas and Electric Company
Through November 30, 2020

	Authorized Budget[4]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
ESA Program [1]:	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
Energy Efficiency												
Appliances [2]	$ 22,537,439	$ -	$ 22,537,439	$ -	$ -	$ -	$ -	$ -	$ -	0%		0%
Domestic Hot Water [2]	$ 3,432,389	$ 1,849,947	$ 5,282,336	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
HVAC [2]	$ 36,565,713	$ 5,169,451	$ 41,735,164	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
In-Home Education [2]	$ 289,737	$ 127,151	$ 416,888	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
Implementation[3]	$ 447,195	$ 176,029	$ 623,224	$ (488)	$ (214)	$ (703)	$ 89,976	$ 68,289	$ 158,265	20%	39%	25%
Multi-Family Common Area Measures	$ 23,478,243	$ 9,926,973	$ 33,405,216	$ 692,541	$ 393,402	$ 1,085,943	$ 3,162,786	$ 2,251,760	$ 5,414,546	13%	23%	16%
Leveraging - CSD	$ 1,797,105	$ 836,828	$ 2,633,934	$ -	$ -	$ -	$ 3,193	$ 1,094	$ 4,287	0%	0%	0%
Pilot	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
Studies	$ 62,550	$ 27,450	$ 90,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
Regulatory Compliance	$ 1,702,297	$ 120,486	$ 1,822,783	$ 341	$ -	$ 341	$ 30,067	$ -	$ 30,067	2%	0%	2%
General Administration	$ 276,743	$ 74,028	$ 350,771	$ 39,455	$ 17,315	$ 56,770	$ 386,590	$ 169,655	$ 556,245	140%	229%	159%
TOTAL PROGRAM BUDGET/EXPENSES	**$ 90,589,412**	**$ 18,308,343**	**$ 108,897,755**	**$ 731,848**	**$ 410,503**	**$ 1,142,351**	**$ 3,672,612**	**$ 2,490,797**	**$ 6,163,409**	**4%**	**14%**	**6%**

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

1: Add additional categories if relevant to your utility

2: Refers to budget spent supporting CSD's LIWP program

[1] D.16-11-022 directed funding for new initiatives to come from unspent 2009-2016 ESA Program funds, and directed IOUs to update their budgets by Conforming Advice Letter. Resolution G-3531 authorized PG&E's 2017-2020 ESA budget, including the addition of unspent funding reported here. Unspent funds updated 2019 Authorized budget as approved in Mid-Cycle advice letter 3990-G/5329-E and supplemental Advice Letter Nos. 3990-G-A/5329-E-A and 3990-G-B/5329-E-B
[2] Incremental increases in existing energy efficiency measures from new directives (e.g., removal of 3 measure minimum) use authorized funds until depleted, then will use carryover funds.
New measures and activities not included in PG&E' Application use 2009-2016 unspent funds.
[3] Reflects a new budget category and includes the primary administrative fee for Implementer(s), including multifamily SPOC activities.
[4]Authorized Budget: Authorized budget includes $49,480,997 carried over from the 2019; it also includes fund shift per Advice Letter Al 3977-G/5298-E
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2 - Program Summary
Pacific Gas and Electric Company
Through November 30, 2020

	ESA Program (Summary)Total							ESA Program (First Touch Homes Treated)							ESA Program (Re-Treated Homes/Go Backs)							ESA Program (Aliso Canyon - SCG & SCE) [9]						
		Year-To-Date Completed & Expensed Installation							Year-To-Date Completed & Expensed Installation							Year-To-Date Completed & Expensed Installation							Year-To-Date Completed & Expensed Installation					
Measures	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**	**Units**	**Quantity Installed**	**kWh [4] (Annual)**	**kW [4] (Annual)**	**Therms [4] (Annual)**	**Expenses ($)**	**% of Expenditure**
Appliances		(K+S)	(L+T)	(M+U)	(N+V)	(O+W)			(K+S)	(L+T)	(M+U)	(N+V)	(O+W)															
High Efficiency Clothes Washer	Each	2,354	11,087	2	44,258	$ 2,041,369	2.0%	Each	675	2,956	1	12,769	585,354	1.7%	Each	1,679	8,131	1	31,489	$ 1,456,014	2.2%	Each						0.0%
Refrigerators	Each	4,542	2,517,272	352	-	$ 3,555,908	3.5%	Each	1,634	900,668	126	-	$ 1,279,250	3.8%	Each	2,908	1,616,604	226	-	$ 2,276,658	3.4%	Each						0.0%
Microwaves	Home	48	(439)	(0)	98	$ 3,139	0.0%	Home	21	(264)	(0)	38	$ 1,373	0.0%	Home	27	(176)	(0)	60	$ 1,766	0.0%	Home						0.0%
Freezers [6]	Each							Each	-	-	-	-	-		Each							Each						0.0%
																												0.0%
Domestic Hot Water																												
Other Hot Water	Home	55,574	420,345	59	276,760	$ 4,452,206	4.4%	Home	18,192	178,691	25	89,773	$ 1,457,418	4.3%	Home	37,382	241,654	34	186,987	$ 2,994,788	4.5%	Home						0.0%
Tank and Pipe Insulation	Home	6,709	32,967	6	27,783	$ 33,120	0.0%	Home	2,732	15,714	3	11,054	$ 13,487	0.0%	Home	3,977	17,253	3	16,730	$ 19,633	0.0%	Home						0.0%
Water Heater Repair/Replacement	Home	1,229	-	-	9,041	$ 2,268,202	2.3%	Home	406	-	-	2,859	$ 749,300	2.2%	Home	823	-	-	6,182	$ 1,518,902	2.3%	Home						0.0%
Thermostat-controlled Shower Valves (SCE) [6]	Each							Each	-	-	-	-	$ -		Each							Each						0.0%
																												0.0%
																												0.0%
New - Combined Showerhead/TSV	Each	-	-	-	-	$ -	0.0%	Each	-	-	-	-	-	-	Each	-	-	-	-	-	-	Each						0.0%
New - Heat Pump Water Heater [7]	Each	-	-	-	-	-	-	Each	-	-	-	-	-	-	Each	-	-	-	-	-	-	Each						0.0%
New - Tub Diverter/ Tub Spout	Each	238	88	-	434	$ -	0.0%	Each	92	12	-	175	$ -	0.0%	Each	146	76	-	259	$ -	0.0%							0.0%
																												0.0%
Enclosure																												
Air Sealing / Envelope [1]	Home	42,357	101,442	19	45,086	$ 19,650,819	19.6%	Home	14,204	42,707	8	14,701	$ 6,589,707	19.4%	Home	28,153	58,735	11	30,385	$ 13,061,111	19.7%	Home						0.0%
Attic Insulation	Home	2,136	14,854	3	98,283	$ 3,485,249	3.5%	Home	1,019	8,758	2	46,559	$ 1,662,673	4.9%	Home	1,117	6,096	1	51,724	$ 1,822,576	2.8%	Home						0.0%
																												0.0%
HVAC																												
Furnace Repair/Replacement	Home	1,471	-	-	(35,915)	$ 4,648,891	4.6%	Home	402	-	-	(9,819)	$ 1,270,465	3.7%	Home	1,069	-	-	(26,096)	$ 3,378,426	5.1%	Home						0.0%
Room A/C Replacement	Home	1,085	(207,395)	(37)	-	$ 941,414	0.9%	Home	265	(50,571)	(9)	-	$ 229,931	0.7%	Home	820	(156,825)	(28)	-	$ 711,484	1.1%	Home						0.0%
Central A/C replacement	Home	3	857	0	-	$ 10,458	0.0%	Home	2	572	0	-	$ 6,972	0.0%	Home	1	286	0	-	$ 3,486	0.0%	Home						0.0%
Heat Pump Replacement	Home	-	-	-	-	$ -	0.0%	Home	-	-	-	-	-	-	Home	-	-	-	-	-	-	Home						0.0%
Evaporative Coolers	Home	1,402	527,656	84	-	$ 886,735	0.88%	Home	434	163,720	26	-	$ 274,496	0.8%	Home	968	363,936	58	-	$ 612,239	0.9%	Home						0.0%
Duct Testing and Sealing	Home	7,527	(8,566)	(1)	48,085	$ 5,497,018	5.48%	Home	2,870	(4,074)	(1)	18,323	$ 2,095,980	6.2%	Home	4,657	(4,492)	(1)	29,762	$ 3,401,038	5.1%	Home						0.0%
New - Energy Efficient Fan Control [8]	Home	-	-	-	-	$ -	0.0%	Home							Home							Home						0.0%
New - Prescriptive Duct Sealing [6]	Home							Home	-	-	-	-	$ -		Home							Home						0.0%
Central A/C Tune up	Home	9,579	(137,104)	(27)	-	$ 3,354,934	3.3%	Home	3,425	(57,103)	(11)	-	$ 1,199,567	3.5%	Home	6,154	(80,001)	(16)	-	$ 2,155,367	3.3%							0.0%
New- Smart Thermostat	Each	10,378	2,168,548	390	280,785	$ 3,026,796	3.0%	Each	3,986	834,286	150	105,466	$ 1,162,537	3.4%	Each	6,392	1,334,262	240	175,319	$ 1,864,259	2.8%							0.0%
New - A/C Time Delay	Home	6,922	(639,985)	(115)	-	$ 1,544,946	1.5%	Home	2,472	(228,443)	(41)	-	$ 551,735	1.6%	Home	4,450	(411,542)	(74)	-	$ 993,212	1.5%							
New - High Efficiency Forced Air Unit (HE FAU) [7]	Home	-	-	-	-	-	-	Home	-	-	-	-	-	-	Home	-	-	-	-	-	-	Home						0.0%
Blower Motor Retrofit	Each	27	-	-	-	$ 6,535	0.0%	Each	27	-	-	-	$ 6,535	0.0%	Each	-	-	-	-	$ -	0.0%	Home						0.0%
Maintenance																												
Furnace Clean and Tune [6]	Home							Home	-	-	-	-	$ -		Home							Home						0.0%
																						Home						0.0%
Lighting																												
Lighting (Occupancy Sensor)	Home	139	4,169	8	-	$ 12,263	0.0%	Home	45	1,327	2	-	$ 3,970	0.0%	Home	94	2,842	5	-	$ 8,293	0.0%	Home						0.0%
																												0.0%
																												0.0%
New - LED Reflector Downlight Retrofit Kits [6]	Each							Each	-	-	-	-	$ -		Each							Each						0.0%
LED Diffuse A-Lamps [5]	Each	532,998	16,406,205	1,999	(376,277)	$ 4,292,212	4.3%	Each	189,877	5,852,997	714	(133,362)	$ 1,529,072	4.5%	Each	343,121	10,553,208	1,286	(242,915)	$ 2,763,140	4.2%	Each						0.0%
LED Reflector Bulbs (BR) [5]	Each	71,086	3,302,121	403	(77,822)	$ 586,141	0.6%	Each	29,694	1,379,524	168	(32,515)	$ 244,843	0.7%	Each	41,392	1,922,597	235	(45,307)	$ 341,299	0.5%	Each						0.0%
LED Torchieres [5]	Each	26,412	1,865,286	226	(42,518)	$ 1,566,289	1.6%	Each	8,197	579,913	70	(13,083)	$ 486,100	1.4%	Each	18,215	1,285,373	155	(29,436)	$ 1,080,189	1.6%	Each						0.0%
LED Exterior Hardwired Fixtures [5]	Each	55,792	4,329,738	417	-	$ 3,380,051	3.4%	Each	16,737	1,298,875	125	-	$ 1,013,979	3.0%	Each	39,055	3,030,863	292	-	$ 2,366,072	3.6%	Each						0.0%
LED Interior Hardwired Fixtures [5]	Each	231,008	16,091,035	1,952	(362,581)	$ 12,271,260	12.2%	Each	68,554	4,791,120	583	(106,761)	$ 3,641,623	10.7%	Each	162,454	11,299,915	1,369	(255,820)	$ 8,629,638	13.0%	Each						
Miscellaneous																												
Pool Pumps	Home							Home	-	-	-	-	$ -	0.0%	Home							Home						0.0%
Smart Power Strips - Tier 1	Home	16,248	-	-	-	$ 1,569,586	1.6%	Home	5,866	-	-	-	$ 566,666	1.7%	Home	10,382	-	-	-	$ 1,002,920	1.5%	Home						0.0%
New - Smart Power Strips - Tier 2	Each	7,534	572,584	319	-	$ 919,359	0.9%	Each	2,954	224,504	125	-	$ 360,471	1.1%	Each	4,580	348,080	194	-	$ 558,889	0.8%	Each						0.0%
Pilots																												
																												0.0%
Customer Enrollment	**Total (K+S)**							Total (K+S)							Total (K+S)							Total (K+S)						
Outreach & Assessment	Home	75,397				$ 15,551,403	15.5%	Home	26,179				$ 5,399,687	15.9%	Home	49,218				$ 10,151,716	15.3%	Home						0.0%
In-Home Education	Home	75,397				$ 4,682,635	4.7%	Home	26,179				$ 1,625,883	4.8%	Home	49,218				$ 3,056,752	4.6%	Home						0.0%
Total Savings/Expenditures			47,372,766	6,058	(64,499)	$ 100,238,938.58				15,935,889	2,066	6,178	$ 34,009,071.69				31,436,877	3,992	(70,677)	$ 66,229,866.89								
Total Households Weatherized [2]		56,868							19,234							37,634							-					

Households Treated	**Total (K+S)**		**First Touches**		**Re-treated Homes/Go-Backs**		
- Single Family Households Treated	Home	57,160	Home	19,144	Home	38,016	Home
- Multi-family Households Treated	Home	11,918	Home	4,293	Home	7,625	Home
- Mobile Homes Treated	Home	6,319	Home	2,742	Home	3,577	Home
Total Number of Households Treated	Home	75,397	Home	26,179	Home	49,218	Home
# Eligible Households to be Treated for PY [3]	Home	104,222	Home	46,900	Home	57,322	Home
% of Households Treated	%	72%	%	56%	%	86%	%
- Master-Meter Households Treated	Home	4,337	Home	2,066	Home	2,271	Home

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs
[3] Based on OP 79 of D.16-11-022.
[4] All savings are calculated based on the following sources:
DNV/GL Impact Evaluation Program Years 2015-2017 Impact II
[5] LED savings from PGECOLTG175-R1
[6] Measure not currently part of PG&E's ESA portfolio.
[7] To be launched in Q3 2020.
[8] 2020 installations impacted by COVID.
[9] This table is non-applicable for PG&E.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2A - CSD Leveraging
Pacific Gas and Electric Company
Through November 30, 2020

		ESA Program - CSD Leveraging					
		Year-To-Date Completed & Expensed Installation					
Measures	Units	Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses ($)	% of Expenditure
Appliances							
High Efficiency Clothes Washer	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Refrigerators	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Microwaves [4]	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Domestic Hot Water							
Water Heater Blanket	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Low Flow Shower Head	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Water Heater Pipe Insulation	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Faucet Aerator	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Water Heater Repair/Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Thermostatic Shower Valve	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Combined Showerhead/TSV	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Heat Pump Water Heater	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Tub Diverter/ Tub Spout	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Thermostat-controlled Shower Valve	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Enclosure							
Air Sealing / Envelope [1]	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Caulking	Home	n/a	n/a	n/a	n/a	-	0.0%
Attic Insulation	Home	n/a	n/a	n/a	n/a	$ -	0.0%
HVAC							
FAU Standing Pilot Conversion	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Furnace Repair/Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Room A/C Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Central A/C replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Heat Pump Replacement	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Evaporative Cooler (Replacement)	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Evaporative Cooler (Installation)	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Duct Testing and Sealing	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Energy Efficient Fan Control	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Prescriptive Duct Sealing	Home	n/a	n/a	n/a	n/a	$ -	0.0%
High Efficiency Forced Air Unit (HE FAU)	Home	n/a	n/a	n/a	n/a	$ -	0.0%
A/C Time Delay	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Maintenance							
Furnace Clean and Tune	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Central A/C Tune up	Home	n/a	n/a	n/a	n/a	$ -	0.0%
Lighting							
Interior Hard wired LED fixtures	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Exterior Hard wired LED fixtures	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Torchiere LED	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Occupancy Sensor	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Night Lights	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Diffuse Bulb (60W Replacement)	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Reflector Bulb	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED Reflector Downlight Retrofit Kits	Each	n/a	n/a	n/a	n/a	$ -	0.0%
LED A-Lamps	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Miscellaneous							
Pool Pumps	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Smart Power Strips - Tier 1	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Smart Power Strips - Tier 2	Each	n/a	n/a	n/a	n/a	$ -	0.0%
Pilots							
Customer Enrollment							
Outreach & Assessment	Home	n/a				$ -	0.0%
In-Home Education	Home	n/a				$ -	0.0%
Total Savings/Expenditures		n/a	n/a	n/a	n/a	$ -	0.0%
Total Households Weatherized [2]		n/a	n/a	n/a	n/a		
CSD MF Tenant Units Treated			**Total**				
			-				
			-				

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

[3] All savings are calculated based on the following sources:
DNV/GL Impact Evaluation Program Years 2015-2017 Impact II

Energy Savings Assistance Program Table 2B - Common Area Measures
Pacific Gas and Electric Company
Through October 31, 2020 - Corrected

	Table 2B ESA Program - Multifamily Common Area Measures[5]						
		Year-To-Date Completed & Expensed Installation					
ESA CAM Measures[1,6]	**Units (of Measure such as "each")**	**Quantity Installed**	**kWh (Annual)**	**kW (Annual)**	**Therms (Annual)**	**Expenses ($)**	**% of Expenditure**
Appliances							
CAM - Commercial Clothes Washer	Each	0	0	0	0	0.00	
CAM - Refrigerators	Each	0	0	0	0	0.00	
	-						
Domestic Hot Water							
CAM - Non-Condensing Domestic Hot Water Boiler	Each	0	0	0	0	0.00	
CAM - Condensing Domestic Hot Water Boiler	Each	4	0	0	3904.19	75342.58	1.74%
CAM - Storage Water Heater	Each	33	0	0	26,220.82	568165.26	13.1%
CAM - Instantaneous Tankless Water Heater	Each	8	-12.1	0	251.99	47655.32	1.1%
CAM - Heat Pump Water Heater	Each	0	0	0	0	0.00	
CAM - Demand Control DHW Recirculation Pump - Electric	Each	0	0	0	0	0.00	
CAM - Demand Control DHW Recirculation Pump - Gas	Each	17	0	0	392.55	43198.87	1.0%
CAM - Variable Speed Pump	Each	0	0	0	0	0.00	
CAM - Low-flow Faucet Aerator - Electric	Each	0	0	0	0	0.00	
CAM - Low-flow Faucet Aerator - Gas	Each	0	0	0	0	0.00	
CAM - Low-flow Showerhead - Electric	Each	0	0	0	0	0.00	
CAM - Low-flow Showerhead - Gas	Each	0	0	0	0	0.00	
	-						
Envelope							
CAM - Windows - Electric	Sq Ft	0	0	0	0	0.00	
CAM - Windows - Gas	Sq Ft	0	0	0	0	0.00	
CAM - Reflective Window Film - Electric	Sq Ft	0	0	0	0	0.00	
CAM - Reflective Window Film - Gas	Sq Ft	0	0	0	0	0.00	
CAM - Attic Insulation - Electric	Sq Ft	2,380	415.07	-0.100	115.19	1750.00	0.04%
CAM - Attic Insulation - Gas	Sq Ft	0	0	0	0	0.00	
CAM - Blow-In Wall Insulation - Electric	Sq Ft	0	0	0	0	0.00	
CAM - Blow-In Wall Insulation - Gas	Sq Ft	0	0	0	0	0.00	
HVAC							
CAM - PTAC - Gas	Each	0	0	0	0	0.00	
CAM - PTAC - Electric	Each	0	0	0	0	0.00	
CAM - PTHP	Each	0	0	0	0	0.00	
CAM - Air Conditioners Split System - Electric	Each	0	0	0	0	0.00	
CAM - Air Conditioners Split System - Gas	Each	0	0	0	0	0.00	
CAM - Heat Pump Split System	Each	0	0	0	0	0.00	
CAM - Packaged Air Conditioner	Each	0	0	0	0	0.00	
CAM - Non-Condensing Space Heating Boiler	Each	1	0	0	474.61	58019.92	1.34%
CAM - Condensing Space Heating Boiler	Each	0	0	0	0.00	0.00	
CAM - Central Natural Gas Furnace	Each	0	0	0	0.00	0.00	
CAM - Smart Thermostat	Each	5	297	0	63.94	1107.74	0.03%
Lighting							
CAM - Wall or Ceiling Mounted Occupancy Sensor	Each	22	1,467	0.100	-25.38	4619.58	0.11%
CAM - LED PAR Lamps	Each	34	8,567	0	0.00	5667.66	0.13%
CAM - LED Candelabra Lamps	Each	0	0	0	0.00	0.00	
CAM - LED Globe Lamps	Each	0	0	0	0.00	0.00	
CAM - LED A Lamps	Each	69	13,987	0.190	-241.98	1118.79	0.03%
CAM - LED BR-R Lamps	Each	0	0	0.000	0.00	0.00	
CAM - Plug-in LED lamps	Each	599	21,943	0.310	-379.62	14158.24	0.33%
CAM - LED T8 Lamp - Interior	Each	588	42,561	0.600	-736.30	9672.60	0.22%
CAM - LED T8 Lamp - Exterior	Each	0	0	0	0	0.00	
CAM - LED Recessed Troffers and Retrofit Kits	Each	0	0	0	0.00	0.00	
CAM - LED Linear Ambient Fixtures	Each	74	13,487	0.190	-233.33	21709.38	0.50%
CAM - LED Ceiling, Vanity, or Sconce Fixtures	Each	6	1,456	0	-25.20	1899.17	0.04%
CAM - LED Recessed Downlight Retrofit Kits	Each	14	1,729	0	-29.90	663.17	0.02%
CAM - LED Pendant, Track or Accent Fixtures	Each	0	0	0.000	0.00	0.00	
CAM - LED Parking Garage Fixtures	Each	18	689	0.260	0	858.56	0.02%
CAM - LED Exterior Wall or Pole Mounted Fixture	Each	163	48,772	0	0	47867.33	1.10%
CAM - LED Exit Sign		0	0	0	0	0.00	
Miscellaneous							
CAM - Smart Power Strip	Each	1	130	0.02	-2.25	253.00	0.01%
CAM - Variable Speed Swimming Pool Pump	Each	1	8,099	0.770	0	2425.40	0.06%
Ancillary Services							
Audit4							
Total		-	163,588	2.38	29,749	###########	

Multifamily Properties Treated (November)	Number
Total Number of Multifamily Properties Treated[2]	6
Subtotal of Master-metered Multifamily Properties Treated	0
Total Number of Multifamily Tenant Units w/in Properties Treated[3]	656

	Year to Date Expenses			
ESA Program - Multifamily Common Area	**Electric**	**Gas**	**Total**	
Administration	247,093	114,672	361,765	
Direct Implementation (Non-Incentive)	2,127,803	937,756	3,065,559	
Direct Implementation	121,263.00	784,889	906,152.00	*<<Includes measures costs*
TOTAL MF CAM COSTS	$ 2,496,159	$ 1,837,317	$ 4,333,476	

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Standard Notes 1 - 6 (do not delete)

1. Measures are customized by each IOU, see 'Table 2B-1, Eligible Measures List'. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.

2. Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.

3. Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.

4. Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.

5. Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022, modified by D.17-12-009, where 65% of tenants are income eligible based (at or below 200% of the Federal Poverty Guidelines).

6. Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.

Energy Savings Assistance Program Table 2B - Common Area Measures
Pacific Gas and Electric Company
Through November 30, 2020

	Table 2B ESA Program - Multifamily Common Area Measures[5]						
		Year-To-Date Completed & Expensed Installation					
ESA CAM Measures[1,6]	Units (of Measure such as "each")	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses ($)	% of Expenditure
Appliances							
CAM - Commercial Clothes Washer	Each	0	0	0	0	0	
CAM - Refrigerators	Each	0	0	0	0	0	
	-						
Domestic Hot Water							
CAM - Non-Condensing Domestic Hot Water Boiler	Each	0	0	0	0	0.00	
CAM - Condensing Domestic Hot Water Boiler	Each	8	0	0	10510.09	139302.58	2.57%
CAM - Storage Water Heater	Each	41	0	0	33,501.01	686805.68	12.67%
CAM - Instantaneous Tankless Water Heater	Each	7	-21.9	0	366.90	38058.19	0.70%
CAM - Heat Pump Water Heater	Each	0	0	0	0	0.00	
CAM - Demand Control DHW Recirculation Pump - Electric	Each	0	0	0	0	0.00	
CAM - Demand Control DHW Recirculation Pump - Gas	Each	17	0	0	392.55	56763.95	1.05%
CAM - Variable Speed Pump	Each	9	3718	0.43	0	34839.03	0.64%
CAM - Low-flow Faucet Aerator - Electric	Each	0	0	0	0	0.00	
CAM - Low-flow Faucet Aerator - Gas	Each	0	0	0	0	0.00	
CAM - Low-flow Showerhead - Electric	Each	0	0	0	0	0.00	
CAM - Low-flow Showerhead - Gas	Each	1	0	0	8.7	22.43	0.00%
	-						
Envelope							
CAM - Windows - Electric	Sq Ft	0	0	0	0	0.00	
CAM - Windows - Gas	Sq Ft	0	0	0	0	0.00	
CAM - Reflective Window Film - Electric	Sq Ft	0	0	0	0	0.00	
CAM - Reflective Window Film - Gas	Sq Ft	0	0	0	0	0.00	
CAM - Attic Insulation - Electric	Sq Ft	2,380	415.07	-0.100	115.19	1750.00	0.03%
CAM - Attic Insulation - Gas	Sq Ft	0	0	0	0	0.00	
CAM - Blow-In Wall Insulation - Electric	Sq Ft	0	0	0	0	0.00	
CAM - Blow-In Wall Insulation - Gas	Sq Ft	0	0	0	0	0.00	
HVAC							
CAM - PTAC - Gas	Each	0	0	0	0	0.00	
CAM - PTAC - Electric	Each	0	0	0	0	0.00	
CAM - PTHP	Each	0	0	0	0	0.00	
CAM - Air Conditioners Split System - Electric	Each	0	0	0	0	0.00	
CAM - Air Conditioners Split System - Gas	Each	0	0	0	0	0.00	
CAM - Heat Pump Split System	Each	6	3441	2.6	0	165990.28	3.06%
CAM - Packaged Air Conditioner	Each	0	0	0	0	0.00	
CAM - Non-Condensing Space Heating Boiler	Each	1	0	0	474.61	58019.92	1.07%
CAM - Condensing Space Heating Boiler	Each	1	0	0	49.58	9223.53	0.17%
CAM - Central Natural Gas Furnace	Each	1	41.54	0.04	30.06	9320.00	0.17%
CAM - Smart Thermostat	Each	16	620	0	115.28	4305.09	0.08%
Lighting							
CAM - Wall or Ceiling Mounted Occupancy Sensor	Each	47	2,354	0.120	-39.67	6871.26	0.13%
CAM - LED PAR Lamps	Each	105	26,908	0	-25.06	15560.23	0.29%
CAM - LED Candelabra Lamps	Each	0	0	0	0.00	0.00	
CAM - LED Globe Lamps	Each	0	0	0	0.00	0.00	
CAM - LED A Lamps	Each	268	41,241	0.520	-628.59	10177.23	0.19%
CAM - LED BR-R Lamps	Each	0	0	0.000	0.00	0.00	
CAM - Plug-in LED lamps	Each	794	28,212	0.380	-465.18	18171.13	0.34%
CAM - LED T8 Lamp - Interior	Each	1398	111,447	1.460	-1915.60	58106.84	1.07%
CAM - LED T8 Lamp - Exterior	Each	16	764	0	0	1400.85	0.03%
CAM - LED Recessed Troffers and Retrofit Kits	Each	0	0	0	0.00	0.00	
CAM - LED Linear Ambient Fixtures	Each	132	24,058	0.340	-416.20	42711.16	0.79%
CAM - LED Ceiling, Vanity, or Sconce Fixtures	Each	524	130,322	2	-2072.35	58951.90	1.09%
CAM - LED Recessed Downlight Retrofit Kits	Each	773	161,882	2	-2456.50	87614.44	1.62%
CAM - LED Pendant, Track or Accent Fixtures	Each	0	0	0.000	0.00	0.00	
CAM - LED Parking Garage Fixtures	Each	67	2,565	0.980	0	11796.53	0.22%
CAM - LED Exterior Wall or Pole Mounted Fixture	Each	346	102,977	0	0	118403.33	2.18%
CAM - LED Exit Sign		0	0	0	0	0.00	
Miscellaneous							
CAM - Smart Power Strip	Each	1	130	0.02	-2.25	253.00	0.00%
CAM - Variable Speed Swimming Pool Pump	Each	2	16,198	1.540	0	4979.08	0.09%
Ancillary Services							
Audit4							
Total		-	657,273	11.95	37,543	########## #	

Multifamily Properties Treated (November)	Number
Total Number of Multifamily Properties Treated[2]	11
Subtotal of Master-metered Multifamily Properties Treated	2
Total Number of Multifamily Tenant Units w/in Properties Treated[3]	912

	Year to Date Expenses			
ESA Program - Multifamily Common Area	**Electric**	**Gas**	**Total**	
Administration	271,418	125,347	396,765	
Direct Implementation (Non-Incentive)	2,348,603	1,034,654	3,383,257	
Direct Implementation	573,789	1,065,609	1,639,398	*<<Includes measures costs*
TOTAL MF CAM COSTS	$ 3,193,809	$ 2,225,610	$ 5,419,419	

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Standard Notes 1 - 6 (do not delete)

1. Measures are customized by each IOU, see 'Table 2B-1, Eligible Measures List'. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.

2. Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.

3. Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.

4. Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.

5. Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022, modified by D.17-12-009, where 65% of tenants are income eligible based (at or below 200% of the Federal Poverty Guidelines).

6. Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.

Energy Savings Assistance CAM Program Table 2B-1 - Eligible Common Area Measures List
Pacific Gas and Electric Company
Through November 30, 2020

Common Area Measures Category and Eligible Measures Title [1]	Effective Date	End Date[2]	Eligible Climate Zones [3]
Appliances	-	-	-
CAM - Commercial Clothes Washer	1/1/2020		All
CAM - Refrigerators	1/1/2020		All
Domestic Hot Water	-	-	-
CAM - Non-Condensing Domestic Hot Water Boiler	1/1/2020		All
CAM - Condensing Domestic Hot Water Boiler	1/1/2020		All
CAM - Storage Water Heater	1/1/2020		All
CAM - Instantaneous Tankless Water Heater	1/1/2020		All
CAM - Heat Pump Water Heater	1/1/2020		All
CAM - Demand Control DHW Recirculation Pump - Electric	1/1/2020		All
CAM - Demand Control DHW Recirculation Pump - Gas	1/1/2020		All
CAM - Variable Speed Pump	1/1/2020		All
CAM - Low-flow Faucet Aerator - Electric	1/1/2020		All
CAM - Low-flow Faucet Aerator - Gas	1/1/2020		All
CAM - Low-flow Showerhead - Electric	1/1/2020		All
CAM - Low-flow Showerhead - Gas	1/1/2020		All
Envelope	-	-	-
CAM - Windows - Electric	1/1/2020		All
CAM - Windows - Gas	1/1/2020		All
CAM - Reflective Window Film - Electric	1/1/2020		All
CAM - Reflective Window Film - Gas	1/1/2020		All
CAM - Attic Insulation - Electric	1/1/2020		All
CAM - Attic Insulation - Gas	1/1/2020		All
CAM - Blow-In Wall Insulation - Electric	1/1/2020		All
CAM - Blow-In Wall Insulation - Gas	1/1/2020		All
HVAC	-	-	-
CAM - PTAC - Gas	1/1/2020		CZ-11/12/13/14.
CAM - PTAC - Electric	1/1/2020		CZ-11/12/13/14.
CAM - PTHP	1/1/2020		CZ-11/12/13/14.
CAM - Air Conditioners Split System - Electric	1/1/2020		CZ-11/12/13/14.
CAM - Air Conditioners Split System - Gas	1/1/2020		CZ-11/12/13/14.
CAM - Heat Pump Split System	1/1/2020		CZ-11/12/13/14.
CAM - Packaged Air Conditioner	1/1/2020		CZ-11/12/13/14.
CAM - Non-Condensing Space Heating Boiler	1/1/2020		All
CAM - Condensing Space Heating Boiler	1/1/2020		All
CAM - Central Natural Gas Furnace	1/1/2020		All
CAM - Smart Thermostat - Electric	1/1/2020		All
Lighting	-	-	-
CAM - Wall or Ceiling Mounted Occupancy Sensor	1/1/2020		All
CAM - LED PAR Lamps	1/1/2020		All
CAM - LED Candelabra Lamps	1/1/2020		All
CAM - LED Globe Lamps	1/1/2020		All
CAM - LED A Lamps	1/1/2020		All
CAM - LED BR-R Lamps	1/1/2020		All
CAM - LED T-8 Lamps	1/1/2020		All
CAM - LED Recessed Troffers and Retrofit Kits	1/1/2020		All
CAM - LED Linear Ambient Fixtures	1/1/2020		All
CAM - LED Ceiling, Vanity, or Sconce Fixtures	1/1/2020		All
CAM - LED Recessed Downlight Retrofit Kits	1/1/2020		All
CAM - LED Pendant, Track or Accent Fixtures	1/1/2020		All
CAM - LED Parking Garage Fixtures	1/1/2020		All
CAM - LED Exterior Wall or Pole Mounted Fixture	1/1/2020		All
CAM - LED Exit Sign	1/1/2020		All
Miscellaneous	-	-	-
CAM - Smart Power Strip	1/1/2020		All
CAM - Variable Speed Pump	1/1/2020		All

Standard Notes (do not delete)

1. Measures list may change based on available information on both costs and benefits (including energy benefits as well as non-energy benefits) and may vary across climate zones. This is not a list of installed measures, it is a list of eligible measures.
Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.

2. Only complete if measure is canceled or discontinued
3. Defined as CEC California Building Climate Zones https://www.energy.ca.gov/maps/renewable/building_climate_zones.html

	A	B
1	**Energy Savings Assistance Program Tables 3A-B - Energy Savings and Average Bill Savings per Treated Home/Common Area**	
2	**Pacific Gas and Electric Company**	
3	**Through November 30, 2020**	
4		
5	**Table 3A-1, ESA Program [1]**	
6	Annual kWh Savings	47,372,766
7	Annual Therm Savings	(64,499)
8	Lifecycle kWh Savings	739,568,351
9	Lifecycle Therm Savings	(5,157,439)
10	Current kWh Rate	$ 0.1371
11	Current Therm Rate	$ 1.1335
12	Average 1st Year Bill Savings / Treated households	$86.35
13	Average Lifecycle Bill Savings / Treated Household	$942.15
14		
15		
16	**Table 3A-2, ESA Program - CSD Leveraging**	
17	Annual kWh Savings	-
18	Annual Therm Savings	-
19	Lifecycle kWh Savings	-
20	Lifecycle Therm Savings	-
21	Current kWh Rate	$ -
22	Current Therm Rate	$ -
23	Average 1st Year Bill Savings / Treated Households	$ -
24	Average Lifecycle Bill Savings / Treated Household	$ -
25		
26		
27	**Table 3A-3, Summary - ESA Program/CSD Leveraging** [1]	
28	Annual kWh Savings	47,372,766
29	Annual Therm Savings	(64,499)
30	Lifecycle kWh Savings	739,568,351
31	Lifecycle Therm Savings	(5,157,439)
32	Current kWh Rate	$ 0.14
33	Current Therm Rate	$ 1.13
34	Average 1st Year Bill Savings / Treated Households	$ 86.35
35	Average Lifecycle Bill Savings / Treated Households	$ 942.15
36	[1] Summary is the sum of ESA Program + CSD Leveraging	
37		
38		
39	**Table 3B, ESA Program - Multifamily Common Area**	
40	Annual kWh Savings	470,139
41	Annual Therm Savings	26,290
42	Lifecycle kWh Savings	3,747,230
43	Lifecycle Therm Savings	26,290
44	Current kWh Rate	$ 0.18
45	Current Therm Rate	$ 1.38
46	Average 1st Year Bill Savings / Treated Projects	$ 12,102.04
47	Average Lifecycle Bill Savings / Treated Projects	$ 80,297.61
48		
49	[1] Due to calculation error, Average 1st Year and Lifecycle Bill Savings were not correctly updated for May - August reporting (in the ESA-CARE Monthly Reports filed in June-September). Calculations were corrected in this report, and these cumulative Average 1st Year and Lifecycle Bill Savings results supercede previously reported results.	
50		
51	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	**Energy Savings Assistance Program Table 4 - Homes/Buildings Treated**						
2	**Pacific Gas and Electric Company**						
3	**Through November 30, 2020**						
4							
5	**Table 4A-1, ESA Program**						
6		**Eligible Households**			**Households Treated YTD**		
7	**County**	**Rural [1]**	**Urban**	**Total**	**Rural**	**Urban**	**Total**
8	ALAMEDA	3	138,908	138,911	-	6,738	6,738
9	ALPINE	177	-	177	-	-	-
10	AMADOR	5,423	1	5,424	206	-	206
11	BUTTE	12,577	21,307	33,884	431	773	1,204
12	CALAVERAS	8,282	24	8,306	264	-	264
13	COLUSA	2,764	11	2,775	201	-	201
14	CONTRA COSTA	10	87,965	87,975	-	5,598	5,598
15	EL DORADO	6,005	6,890	12,895	347	212	559
16	FRESNO	277	139,325	139,602	2	9,176	9,178
17	GLENN	4,935	-	4,935	176	-	176
18	HUMBOLDT	23,394	-	23,394	171	-	171
19	KERN	58,779	42,032	100,811	5,150	3,353	8,503
20	KINGS	7,242	81	7,323	688	1	689
21	LAKE	14,122	1	14,123	476	-	476
22	LASSEN	266	-	266	-	-	-
23	MADERA	5,496	13,468	18,964	266	1,384	1,650
24	MARIN	-	18,382	18,382	1	359	360
25	MARIPOSA	3,464	25	3,489	130	-	130
26	MENDOCINO	14,094	24	14,118	157	-	157
27	MERCED	19,580	17,227	36,807	1,290	1,911	3,201
28	MONTEREY	5,292	38,990	44,282	532	2,001	2,533
29	NAPA	-	12,661	12,661	-	313	313
30	NEVADA	11,806	12	11,818	418	-	418
31	PLACER	10,742	19,166	29,908	532	657	1,189
32	PLUMAS	2,523	43	2,566	28	-	28
33	SACRAMENTO	-	151,534	151,534	5	2,659	2,664
34	SAN BENITO	4,121	145	4,266	181	2	183
35	SAN BERNARDINO	335	48	383	-	-	-
36	SAN FRANCISCO	-	100,494	100,494	-	3,026	3,026
37	SAN JOAQUIN	8,849	78,750	87,599	180	3,307	3,487
38	SAN LUIS OBISPO	18,092	11,682	29,774	535	245	780
39	SAN MATEO	-	48,668	48,668	-	473	473
40	SANTA BARBARA	1,386	14,479	15,865	34	1,424	1,458
41	SANTA CLARA	2,768	115,680	118,448	157	7,727	7,884
42	SANTA CRUZ	5	26,022	26,027	-	646	646
43	SHASTA	11,328	12,330	23,658	351	686	1,037
44	SIERRA	452	3	455	1	-	1
45	SISKIYOU	15	-	15	-	-	-
46	SOLANO	-	33,042	33,042	-	2,793	2,793
47	SONOMA	2,533	47,239	49,772	123	1,511	1,634
48	STANISLAUS	27,983	33,543	61,526	922	898	1,820
49	SUTTER	-	13,404	13,404	1	533	534
50	TEHAMA	11,837	11	11,848	791	-	791
51	TRINITY	713	-	713	2	-	2
52	TULARE	8,369	785	9,154	710	8	718
53	TUOLUMNE	9,569	-	9,569	224	-	224
54	YOLO	1	28,164	28,165	2	875	877
55	YUBA	124	10,898	11,022	5	418	423
56	**Total**	**325,733**	**1,283,464**	**1,609,197**	**15,690**	**59,707**	**75,397**
57							
58							
59	**Table 4B, ESA Program - CSD Leveraging**						
60					**Households Treated YTD**		
61	**County**				**Rural**	**Urban**	**Total**
62							**0**
63							**0**
64	**Total**				**0**	**0**	**0**
65							
66							
67	**Table 4C, ESA Program - Multifamily Common Area**						
68					**Properties Treated YTD**		
69	**County**				**Rural**	**Urban**	**Total**
70	Merced				0	1	**1**
71	Sacramento				0	2	**2**
72	Alameda				1	0	**1**
73	Yolo					1	**1**
74	Butte					1	**1**
75	Santa Clara					1	**1**
76	Humbolt				1		**1**
77	Fresno				1		
78	Monterey				1		
79	San Francisco					1	
80	**Total**				**4**	**7**	**11**
81							
82	[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.						
83	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

Energy Savings Assistance Program Table 4A-2 - Homes Unwilling / Unable to Participate
Pacific Gas and Electric Company
Through November 30, 2020

ESA Program	Reason Provided						
County	Customer Unwilling/Declined Program Measures	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Landlord Refused to Authorize Participation	Household Exceeds Allowable Limits	Unable to Provide Required Documentation	Other Infeasible/ Ineligible
Alameda	214	4,321	2	350	95	400	160
Alpine	-	-	-	-	-	-	-
Amador	9	81	-	10	-	4	12
Butte	71	942	4	63	26	2	67
Calaveras	10	83	-	-	-	6	4
Colusa	13	150	1	8	12	1	10
Contra Costa	119	2,371	2	570	111	424	207
El Dorado	29	190	-	12	13	20	40
Fresno	337	1,085	29	188	77	133	467
Glenn	16	116	-	13	4	1	25
Humboldt	68	235	5	10	9	-	17
Kern	134	1,321	192	142	37	219	307
Kings	50	37	-	-	3	29	10
Lake	80	684	-	15	13	3	10
Lassen	-	8	-	-	-	-	-
Madera	44	133	3	12	7	9	110
Marin	3	466	-	39	7	-	11
Mariposa	11	5	2	1	3	-	7
Mendocino	31	557	-	10	7	1	7
Merced	176	637	12	148	34	8	191
Monterey	97	984	7	137	14	8	78
Napa	26	371	-	84	5	45	7
Nevada	23	340	-	13	3	10	1
Placer	59	545	-	59	18	58	43
Plumas	10	60	1	-	1	-	1
Sacramento	744	1,685	2	366	62	50	100
San Benito	17	128	7	14	6	3	18
San Bernardino	-	-	-	-	-	-	-
San Francisco	62	1,157	-	148	19	45	40
San Joaquin	241	1,772	126	780	106	19	191
San Luis Obispo	34	191	1	11	9	2	33
San Mateo	5	737	1	65	13	1	12
Santa Barbara	31	180	5	88	9	-	34
Santa Clara	21	1,647	2	113	45	25	43
Santa Cruz	2	426	-	5	3	1	6
Shasta	85	621	23	37	52	6	75
Sierra	-	4	-	-	-	-	-
Siskiyou	-	-	-	-	-	-	-
Solano	70	604	3	304	74	206	77
Sonoma	70	284	1	24	25	100	39
Stanislaus	141	778	5	195	42	5	72
Sutter	28	475	-	11	20	1	25
Tehama	52	242	8	41	19	3	35
Trinity	1	-	-	-	-	-	-
Tulare	11	44	-	1	2	7	25
Tuolumne	19	18	1	1	2	-	6
Yolo	72	533	1	151	20	2	50
Yuba	46	426	2	8	21	1	18
Total	**3,382**	**27,674**	**448**	**4,247**	**1,048**	**1,858**	**2,691**

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Pacific Gas and Electric Company
Through November 30, 2020

Table 5A, ESA Program

	Gas & Electric				Gas Only				Electric Only				Total					
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Household Count)		(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		# of First-Tourch	# of Re-treatment	Therm	kWh	kW
January	6,352	(13,609)	4,458,488	563	564	8,939	12,603	2	1,278	(16,815)	1,020,835	133	8,194	2,853	5,341	(21,485)	5,491,927	698
February	6,207	(15,289)	3,199,030	397	613	6,193	22,410	4	1,480	(17,598)	1,032,513	131	8,300	3,369	4,931	(26,694)	4,253,954	532
March	7,244	24,988	3,510,403	475	703	10,594	34,388	6	1,686	(19,245)	1,075,326	140	9,633	3,131	6,502	16,337	4,620,117	621
April	6,885	(18,763)	6,651,824	827	318	10,372	5,129	1	1,136	(13,026)	872,521	116	8,339	3,103	5,236	(21,416)	7,529,474	944
May	470	(2,362)	134,144	17	30	318	442	0	23	(46)	6,924	1	523	195	328	(2,090)	141,510	18
June	1,211	(2,348)	1,189,584	152	228	3,634	11,280	2	426	(7,913)	439,408	57	1,865	548	1,317	(6,627)	1,640,273	210
July	4,407	(349)	3,228,037	403	584	7,783	21,386	4	1,248	(19,711)	1,042,413	134	6,239	1,255	4,984	(12,277)	4,291,835	541
August	4,299	2,738	3,151,028	400	602	8,418	22,444	4	1,083	(16,507)	882,009	113	5,984	2,179	3,805	(5,351)	4,055,482	517
September	6,178	7,249	3,709,283	470	738	12,090	31,223	6	1,365	(16,665)	927,056	122	8,281	3,076	5,205	2,674	4,667,561	598
October	6,258	11,438	3,989,795	508	686	11,734	40,832	7	1,190	(16,429)	902,270	119	8,134	2,964	5,170	6,743	4,932,898	635
November	7,501	11,652	4,502,352	576	737	15,397	63,688	11	1,667	(21,362)	1,181,697	156	9,905	3,501	6,404	5,687	5,747,738	744
December																		
YTD	**57,012**	**5,343**	**37,723,968**	**4,787**	**5,803**	**95,472**	**265,827**	**48**	**12,582**	**(165,314)**	**9,382,972**	**1,223**	**75,397**	**26,174**	**49,223**	**(64,499)**	**47,372,766**	**6,058**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - CSD Leveraging

	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**0**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5C, ESA Program - Multifamily Common Area

	Gas & Electric				Gas Only				Electric Only				Total			
	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
February	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
March	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
April	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
May	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
June	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
July	1	251	12,188	-	1	4,379	-	-	-	-	-	-	2	4,630	12,188	-
August	1	(1,084)	113,943	2	-	-	-	-	-	-	-	-	1	(1,084)	113,943	2
September	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
October	2	(294)	37,448	0	1	26,663	-	-	-	-	-	-	3	26,368	37,448	0
November	4	(3,624)	304,092	7	-	-	-	-	1	-	2,469	-	5	(3,624)	306,561	7
December	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
YTD	**8**	**(4,752)**	**467,671**	**9.00**	**2**	**31,042**	**-**	**-**	**1**	**-**	**2,469**	**-**	**11**	**26,290**	**470,139**	**9**

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies**												
2	**Pacific Gas and Electric Company**												
3	**Through November 30, 2020**												
4		**Authorized 2017-2020 Funding**			**Current Month Expenses**			**Expenses Since January 1, 2018**			**% of Budget Expensed**		
5		**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	**Pilots**												
7	Programmable Controllable Thermostat/ Smart Thermostat TOU [1]	$ 318,000	$ -	$ 318,000	$ -	$ -	$ -	$ 198,318	$ -	$ 198,318	62%	0%	62%
8	Consumption Driven Weatherization Pilot [2]	$ 238,960	$ 173,040	$ 412,000	$ -	$ -	$ -	$ 188,273	$ 173,790	$ 362,063	79%	100%	88%
9													
10	**Total Pilots**	**$556,960**	**$173,040**	**$730,000**	**$0**	**$0**	**$0**	**$386,590**	**$173,790**	**$560,381**	**69%**	**100%**	**77%**
11													
12													
13	**Studies**												
14	Low Income Needs Assessment (LINA) Study [3]	$ 98,500	$ 51,500	$ 150,000	$ -	$ -	$ -	$ 54,905	$ 54,905	$ 109,811	56%	107%	73%
15	Load Impact Evaluation Study [4]	$ 96,661	$ 68,339	$ 165,000	$ -	$ -	$ -	$ 127,423	$ 92,272	$ 219,695	132%	135%	133%
16	Non Energy Benefits (NEB) Study [5]	$ 28,975	$ 16,025	$ 45,000	$ 8,373	$ 7,729	$ 16,101	$ 36,853	$ 34,018	$ 70,870	127%	212%	157%
17	2017 Potential and Goals Study	$ 62,550	$ 27,450	$ 90,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
18	Rapid Feedback Research and Analysis [6]	$ 130,375	$ 69,625	$ 200,000	$ -	$ -	$ -	$ 10,061	$ 7,285	$ 17,346	8%	10%	9%
19	**Total Studies**	**$417,061**	**$232,939**	**$650,000**	**$8,373**	**$7,729**	**$16,101**	**$229,242**	**$188,480**	**$417,722**	**55%**	**81%**	**64%**
20													
21	[1] PG&E's Advice Letter 5242-E was approved on April 27, 2018 and authorized $290,000 for the PCT pilot. The evaluation portion of this pilot was co-funded by PG&E, SCE, and SDG&E.												
22	[2] PG&E proposed the CDWx pilot in its 2015-2017 ESA Application, authorized in D.16-11-022, OP.144. In December 2017, PG&E requested and was granted an extension to implement this pilot so that CSD could be included in it. Pilot activities were completed in 2019.												
23	[3] SCE is the contract manager of this co-funded statewide study, completed in 2019.												
24	[4] SCG is the contract manager of this co-funded statewide study, completed in 2019.												
25	[5] SDG&E is the contract manager of this co-funded statewide study, completed in 2019.												
26	[6] Three projects were implemented using the Rapid Feedback Research and Analysis funding - "ESA Impact Evaluation - Savings Disaggregation", "Household Hardship Reduction Indicators", and "Non-Energy Benefits Study 2020".												
27													
28	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

Energy Savings Assistance Program Table 7 - (Second Refrigerators, In-Home Education, MyEnergy/My Account Platform)
Pacific Gas and Electric Company
Through November 30, 2020

7A - Households Receiving Second Refrigerators			
Measures	**Units**	**Received Refrigerator**	**Not eligible for Refrigerator due to Less than Six Occupants**
Second Refrigerators	Each	180	105

7B - Households Receiving In- Home Energy Education Only		
Measures	**Units**	**Households that Only Received Energy Education**
In-Home Education	Home	3,897

7C - Households for My Energy/My Account Platform		
Opt-Out	**Already Enrolled**	**Opt-In**
68		5611

Energy Savings Assistance Program Table 8 - Contractor Advanced Funding and Repayment
Pacific Gas and Electric Company
Through November 30, 2020

			B-C			E x F			(B)-(cumulative H + cumulative I)
	Total Advanced Amount	Total Advance PPRS Credit Eligible [1]	Total Advance Not Eligible for PPRS Credit	Percentage for PPRS Credit Calculation	Total Contractor Invoices Eligible for PPRS Credit [2]	Total PPRS Credit Earned [3]	PPRS Credits Applied [4]	Non PPRS Payments Applied [5]	Total Advances Outstanding
Jan-21									
Feb-21									
Mar-21									
Apr-21									
May-21									
Jun-21									
Jul-21									
Aug-21									
Sep-21									
Oct-21									
Nov-21									
Dec-21									
Total	$ -	$ -	$ -		$ -	$ -	$ -	$ -	$ -

[1] Contractor labor and labor-related costs. Post-Pandemic Return to Service (PPRS) credit **eligible**. Based on number of contractors eligible for PPRS credit as of last calendar day of a given month.
[2] For work performed during PPRS credit-earning period for contractors receiving advances. (Dates will vary by IOU based on start of PPRS credit earnings). PG&E plans to begin the earning period on December 1, 2020.
[3] Based on total monthly contractor invoices, up to maximum allowable for each contractor. Contractors who are not eligible for PPRS credit as of reporting month have a maximum allowable amount of 0.
[4] Credits may be applied at a later date than earned depending on the contractor repayment schedule. This value should not exceed column I.
[5] Includes repayments processed for which PPRS credits were not applied.

Note: This table was created pursuant to section 1.2.3 in Commission Resolution E-5074. PG&E plans to begin its PPRS period on December 1, 2020. This report will cover the period from the issuance of advances until the last day of the month reported and will be updated in the January 2020 monthly report. Any required corrections/adjustments will be reported herein and supersede results reported in prior months.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**CARE Table 1 - CARE Program Expenses**												
2	**Pacific Gas and Electric Company**												
3	**Through November 30, 2020**												
4		**Authorized Budget[8]**			**Current Month Expenses**			**Year to Date Expenses**			**% of Budget Spent YTD**		
5	**CARE Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	Outreach [6],[8]	$ 7,816,676	$ 1,954,169	**$ 9,770,845**	$ 212,021	$ 53,005	**$ 265,026**	$ 6,179,096	$ 1,544,774	**$ 7,723,870**	79%	79%	79%
7	Processing / Certification Re-certification [6],[8]	$ 1,691,731	$ 422,933	**$ 2,114,663**	$ 29,425	$ 7,356	**$ 36,781**	$ 470,889	$ 117,722	**$ 588,612**	28%	28%	28%
8	Post Enrollment Verification [6],[8]	$ 1,442,613	$ 360,653	**$ 1,803,266**	$ 26,379	$ 6,595	**$ 32,974**	$ 532,733	$ 133,183	**$ 665,916**	37%	37%	37%
9	IT Programming [6],[8]	$ 1,778,525	$ 444,631	**$ 2,223,156**	$ 345,475	$ 86,369	**$ 431,843**	$ 2,210,511	$ 552,628	**$ 2,763,139**	124%	124%	124%
10	Cooling Centers [7]	$ -	$ -	**$ -**	$ -	$ -	**$ -**	$ -	$ -	**$ -**	0%	0%	0%
11	Pilots/CHANGES Program [1][6]	$ 420,000	$ 105,000	**$ 525,000**	$ (64,883)	$ (16,221)	**$ (81,104)**	$ 335,163	$ 83,791	**$ 418,953**	80%	80%	80%
12	Studies [2][6]	$ 127,741	$ 31,935	**$ 159,676**	$ 9,600	$ 2,400	**$ 12,000**	$ 101,252	$ 25,313	**$ 126,566**	79%	79%	79%
13	Regulatory Compliance [6],[8]	$ 926,451	$ 231,613	**$ 1,158,064**	$ 41,906	$ 10,476	**$ 52,382**	$ 594,252	$ 148,563	**$ 742,815**	64%	64%	64%
14	General Administration [6],[8]	$ 872,173	$ 218,043	**$ 1,090,216**	$ 37,532	$ 9,383	**$ 46,914**	$ 445,413	$ 111,353	**$ 556,766**	51%	51%	51%
15	CPUC Energy Division	$ 102,400	$ 25,600	**$ 128,000**	$ 8,534	$ 2,133	**$ 10,667**	$ 136,270	$ 34,067	**$ 170,337**	133%	133%	133%
16													
17	**SUBTOTAL MANAGEMENT COSTS [3]**	**$ 15,178,309**	**$ 3,794,577**	**$ 18,972,887**	**$ 645,987**	**$ 161,497**	**$ 807,484**	**$ 11,005,579**	**$ 2,751,395**	**$ 13,756,974**	**73%**	**73%**	**73%**
18													
19	CARE Rate Discount [4]	$ 479,294,393	$ 119,823,598	**$ 599,117,991**	$ 42,662,772	$ 9,189,892	**$ 51,852,664**	$ 598,167,587	$ 107,502,180	**$ 705,669,768**	125%	90%	118%
20													
21	**TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS**	**$ 494,472,702**	**$ 123,618,176**	**$ 618,090,878**	**$ 43,308,759**	**$ 9,351,389**	**$ 52,660,148**	**$ 609,173,166**	**$ 110,253,575**	**$ 719,426,741**	**123%**	**89%**	**116%**
22													
23	Other CARE Rate Benefits												
24	- DWR Bond Charge Exemption				$ 2,071,766		$ 2,071,766	$ 30,368,367		$ 30,368,367			
25	- CARE PPP Exemption [5]				$ 4,565,345	$ 1,333,335	$ 5,898,680	$ 59,530,025	$ 9,185,321	$ 68,715,346			
26	- California Solar Initiative Exemption				$ (160,730)		$ (160,730)	$ (2,015,653)		$ (2,015,653)			
27	- kWh Surcharge Exemption												
28	- Vehicle Grid Integration Exemption												
29	Total Other CARE Rate Benefits				**$ 6,476,381**	**$ 1,333,335**	**$ 7,809,716**	**$ 87,882,739**	**$ 9,185,321**	**$ 97,068,060**			
30													
31	Indirect Costs												
32													
33													

34 [1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.
35 [2] Reflects the Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities. This efforts was formerly referenced in Measurement and Evaluation.
36 [3] Reflects the authorized funding per year in D.16-11-022 and D.17-12-009, and updated via PG&E Mid-Cycle Update Advice Letter 3990-G/5329-E, 3990-G-A/5329-E-A, 3990-G-B/5329-E-B.
37 [4] Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis.
38 [5] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin and the CARE surcharge.
39 [6] Employee benefits costs for 2020 will be added to CARE authorized budget once PG&E's 2020 GRC Decision approved. Actual employee benefit burden costs have been included in the program monthly and YTD expenses.
40 [7] CARE balancing account is no longer funded Cooling Centers program in 2020. As directed in D.16-11-022, as modified by D.17-02-033, PG&E incorporated the cooling center budget request for 2020-2022 into the 2020 GRC Proceeding.
41 [8] Authorized budget includes $1,017,643.95 for Benefit Burdens as approved in (D.)20-12-005
42 **Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration
Pacific Gas and Electric Company
Through November 30, 2020

	New Enrollment										Recertification				Attrition (Drop Offs)					Enrollment				
	Automatic Enrollment				Self-Certification (Income or Categorical)																			
	Inter-Utility [1]	Intra-Utility [2]	Leveraging [3]	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)	Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response[4]	Failed PEV	Failed Recertification	Other[5]	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)
January	0	2,238	0	2,238	15,069	3,975	977	56	20,077	22,315	36,377	8,508	10,025	54,910	n/a	201	4,008	5,691	9,900	77,225	12,415	1,395,078	1,457,418	95.7%
February	0	1,982	0	1,982	11,956	4,360	745	56	17,117	19,099	35,859	9,129	9,573	54,561	n/a	3,800	3,904	14,635	22,339	73,660	-3,240	1,391,838	1,457,418	95.5%
March	0	2,016	0	2,016	19,681	4,654	950	61	25,346	27,362	28,165	18,918	10,089	57,172	n/a	318	116	1,864	2,298	84,534	25,064	1,416,902	1,457,418	97.2%
April	0	2,134	0	2,134	51,531	9,745	1,258	48	62,582	64,716	211	32,620	10,653	43,484	n/a	0	0	14,584	14,584	108,200	50,132	1,467,034	1,457,418	100.7%
May	0	662	0	662	23,964	5,433	822	32	30,251	30,913	333	18,310	6,488	25,131	n/a	0	0	9,634	9,634	56,044	21,279	1,488,313	1,457,418	102.1%
June	0	480	0	480	22,294	6,911	818	15	30,038	30,518	154	12,580	5,803	18,537	n/a	0	0	9,065	9,065	49,055	21,453	1,509,766	1,457,418	103.6%
July	0	1,216	0	1,216	19,099	9,418	820	26	29,363	30,579	15	12,083	7,292	19,390	n/a	0	0	8,878	8,878	49,969	21,701	1,531,467	1,457,418	105.1%
August	0	1,585	0	1,585	18,185	7,070	841	23	26,119	27,704	8	11,072	7,261	18,341	n/a	0	0	10,224	10,224	46,045	17,480	1,548,947	1,457,418	106.3%
September	0	1,781	0	1,781	13,351	4,564	583	23	18,521	20,302	9	11,396	8,298	19,703	n/a	0	0	5,335	5,335	40,005	14,967	1,563,914	1,457,418	107.3%
October	0	1,687	0	1,687	10,341	3,242	472	34	14,089	15,776	7	7,067	7,410	14,484	n/a	0	0	7,243	7,243	30,260	8,533	1,572,447	1,457,418	107.9%
November	0	2,009	0	2,009	10,332	2,165	574	17	13,088	15,097	5	5,323	8,223	13,551	n/a	0	0	23,058	23,058	28,648	-7,961	1,564,486	1,457,418	107.3%
December																								
YTD Total	**0**	**17,790**	**0**	**17,790**	**215,803**	**61,534**	**8,860**	**394**	**286,591**	**304,381**	**101,143**	**147,006**	**91,115**	**339,264**	**0**	**4,319**	**8,028**	**110,211**	**122,558**	**643,645**	**181,823**	**1,564,486**	**1,457,418**	**107.3%**

[1] Enrollments via data sharing between the IOUs.
[2] Enrollments via data sharing between departments and/or programs within the utility.
[3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.
[4] PG&E counts attrition due to no response in the Failed PEV and Failed Recertification columns, respectively.
[5] Includes customers who closed their accounts, requested to be removed, or were otherwise ineligible for the program.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 3A - Post-Enrollment Verification Results (Model)
Pacific Gas and Electric Company
Through November 30, 2020

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)[1]	Total Households De-enrolled[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,395,078	0	0.00%					
February	1,391,838	0	0.00%					
March	1,416,902	0	0.00%					
April	1,467,034	0	0.00%					
May	1,488,313	0	0.00%					
June	1,509,766	0	0.00%					
July	1,531,467	0	0.00%					
August	1,548,947	0	0.00%					
September	1,563,914	0	0.00%					
October	1,572,447	0	0.00%					
November	1,564,486	0	0.00%					
December								
YTD Total	**1,564,486**	**0**	**0.00%**	**0**	**0**	**0**	**0.00%**	**0.00%**

[1] Includes customers verified as over income or who requested to be de-enrolled.
[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.
Note: CARE PEV is on hold due to the Emergency Consumer Protection Plan related to COVID-19.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 3B Post-Enrollment Verification Results (Electric-Only High Usage)
Pacific Gas and Electric Company
Through November 30, 2020

Month	Total CARE Households Enrolled	Households Requested to Verify [1]	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) [2]	Total Households De-enrolled [3]	% De-enrolled through HUV Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,395,078	0	0.00%					
February	1,391,838	0	0.00%					
March	1,416,902	0	0.00%					
April	1,467,034	0	0.00%					
May	1,488,313	0	0.00%					
June	1,509,766	0	0.00%					
July	1,531,467	0	0.00%					
August	1,548,947	0	0.00%					
September	1,563,914	0	0.00%					
October	1,572,447	0	0.00%					
November	1,564,486	0	0.00%					
December								
YTD Total	**1,564,486**	**0**	**0.00%**	**0**	**0**	**0**	**0.00%**	**0.00%**

[1] Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.
[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.
[3] Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.
Note: CARE PEV is on hold due to the Emergency Consumer Protection Plan related to COVID-19.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G
1	**CARE Table 4 - CARE Self-Certification and Self-Recertification Applications [1]**						
2	**Pacific Gas and Electric Company**						
3	**Through November 30, 2020**						
4		**Provided [2]**	**Received**	**Approved**	**Denied**	**Pending/Never Completed**	**Duplicates**
5	**Total (Y-T-D)**	9,381,611	474,223	380,055	64,330	29,838	147,006
6	**Percentage[3]**		100%	80%	14%	6%	31%
7							
8	[1] Includes sub-metered customers.						
9	[2] Includes number of applications provided via direct mail campaigns, call centers, bill inserts and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.						
10	[3] Percentage of Received. Duplicates are also counted as Approved, so the total will not add up to 100%.						
11							
12	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD						
13	adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	**CARE Table 5 - Enrollment by County**									
2	**Pacific Gas and Electric Company**									
3	**Through November 30, 2020**									
4	**County**	**Estimated Eligible Households**			**Total Households Enrolled**			**Penetration Rate**		
5		**Urban**	**Rural [1]**	**Total**	**Urban**	**Rural [1]**	**Total**	**Urban**	**Rural [1]**	**Total**
6	ALAMEDA	118,083	3	118,086	133,788	0	133,788	113.3%	0.0%	113.3%
7	ALPINE	0	176	176	0	19	19	n/a	10.8%	10.8%
8	AMADOR	1	5,378	5,379	0	4,806	4,806	0.0%	89.4%	89.4%
9	BUTTE	20,128	12,336	32,465	20,325	12,456	32,781	101.0%	101.0%	101.0%
10	CALAVERAS	24	8,250	8,274	13	5,802	5,815	55.0%	70.3%	70.3%
11	COLUSA	9	2,718	2,727	0	3,711	3,711	0.0%	136.5%	136.1%
12	CONTRA COSTA	79,867	10	79,877	100,584	0	100,584	125.9%	0.0%	125.9%
13	EL DORADO	6,865	5,990	12,855	6,544	6,176	12,720	95.3%	103.1%	99.0%
14	FRESNO	133,736	268	134,004	165,131	66	165,197	123.5%	24.7%	123.3%
15	GLENN	0	4,866	4,866	0	5,093	5,093	n/a	104.7%	104.7%
16	HUMBOLDT	0	22,508	22,508	0	19,439	19,439	n/a	86.4%	86.4%
17	KERN	41,080	57,763	98,842	50,226	70,203	120,429	122.3%	121.5%	121.8%
18	KINGS	80	7,211	7,291	99	9,908	10,007	124.0%	137.4%	137.3%
19	LAKE	1	14,010	14,011	0	13,557	13,557	0.0%	96.8%	96.8%
20	LASSEN	0	266	266	0	160	160	n/a	60.2%	60.2%
21	MADERA	13,252	5,475	18,727	18,048	5,940	23,988	136.2%	108.5%	128.1%
22	MARIN	16,117	0	16,117	15,149	0	15,149	94.0%	n/a	94.0%
23	MARIPOSA	24	3,424	3,447	13	2,405	2,418	54.9%	70.2%	70.1%
24	MENDOCINO	22	13,909	13,931	0	11,327	11,327	0.0%	81.4%	81.3%
25	MERCED	16,925	18,878	35,803	21,483	22,774	44,257	126.9%	120.6%	123.6%
26	MONTEREY	35,600	4,963	40,563	40,987	6,706	47,693	115.1%	135.1%	117.6%
27	NAPA	11,755	0	11,755	12,315	0	12,315	104.8%	0.0%	104.8%
28	NEVADA	12	11,580	11,592	0	10,123	10,123	0.0%	87.4%	87.3%
29	PLACER	18,597	10,052	28,648	14,584	8,751	23,335	78.4%	87.1%	81.5%
30	PLUMAS	43	2,519	2,562	8	1,802	1,810	18.6%	71.5%	70.6%
31	SACRAMENTO	126,908	0	126,908	102,427	0	102,427	80.7%	n/a	80.7%
32	SAN BENITO	142	4,048	4,190	80	5,624	5,704	56.5%	138.9%	136.1%
33	SAN BERNARDINO	48	335	383	17	243	260	35.6%	72.4%	67.9%
34	SAN FRANCISCO	69,733	0	69,733	71,452	0	71,452	102.5%	n/a	102.5%
35	SAN JOAQUIN	73,764	8,515	82,279	87,056	10,012	97,068	118.0%	117.6%	118.0%
36	SAN LUIS OBISPO	11,423	17,952	29,375	5,735	14,345	20,080	50.2%	79.9%	68.4%
37	SAN MATEO	41,475	0	41,475	39,184	0	39,184	94.5%	n/a	94.5%
38	SANTA BARBARA	14,241	1,338	15,579	19,426	894	20,320	136.4%	66.8%	130.4%
39	SANTA CLARA	97,628	2,626	100,255	114,717	3,579	118,296	117.5%	136.3%	118.0%
40	SANTA CRUZ	23,572	5	23,577	22,040	0	22,040	93.5%	0.0%	93.5%
41	SHASTA	11,651	11,181	22,832	10,657	9,422	20,079	91.5%	84.3%	87.9%
42	SIERRA	3	450	453	1	117	118	34.0%	26.0%	26.1%
43	SISKIYOU	0	15	15	0	7	7	n/a	46.1%	46.1%
44	SOLANO	30,729	0	30,729	49,585	0	49,585	161.4%	n/a	161.4%
45	SONOMA	44,438	2,524	46,962	43,209	2,912	46,121	97.2%	115.4%	98.2%
46	STANISLAUS	31,242	27,168	58,411	25,616	24,600	50,216	82.0%	90.5%	86.0%
47	SUTTER	12,284	0	12,284	14,549	0	14,549	118.4%	0.0%	118.4%
48	TEHAMA	11	11,720	11,731	4	12,359	12,363	36.2%	105.5%	105.4%
49	TRINITY	0	704	704	0	268	268	n/a	38.1%	38.1%
50	TULARE	767	8,314	9,081	296	9,957	10,253	38.6%	119.8%	112.9%
51	TUOLUMNE	0	9,549	9,549	0	7,655	7,655	0.0%	80.2%	80.2%
52	YOLO	25,509	1	25,510	22,917	1	22,918	89.8%	82.6%	89.8%
53	YUBA	10,507	124	10,631	12,768	234	13,002	121.5%	188.2%	122.3%
54	**Total**	**1,138,296**	**319,121**	**1,457,418**	**1,241,033**	**323,453**	**1,564,486**	**109.0%**	**101.4%**	**107.3%**
55										
56	[1] "Rural" includes ZIP Codes classified as such by the Goldsmith modification that was developed to identify small									
57	towns and rural areas within large metropolitan counties. ZIP Codes not defined as rural are classified as urban.									
58										
59	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD									
60	adjustments.									

	A	B	C	D	E	F	G	H
1	**CARE Table 6 - Recertification Results**							
2	**Pacific Gas and Electric Company**							
3	**Through November 30, 2020**							
4	**Month**	**Total CARE Households**	**Households Requested to Recertify [1]**	**% of Households Total (C/B)**	**Households Recertified [2]**	**Households De-enrolled [3]**	**Recertification Rate % [4] (E/C)**	**% of Total Households De-enrolled (F/B)**
5	January	1,395,078	0	0.0%				
6	February	1,391,838	0	0.0%				
7	March	1,416,902	0	0.0%				
8	April	1,467,034	0	0.0%				
9	May	1,488,313	0	0.0%				
10	June	1,509,766	0	0.0%				
11	July	1,531,467	0	0.0%				
12	August	1,548,947	0	0.0%				
13	September	1,563,914	0	0.0%				
14	October	1,572,447	0	0.0%				
15	November	1,564,486	0	0.0%				
16	December							
17	**YTD**	**1,564,486**	**0**	**0.00%**	**0**	**0**	**0.00%**	**0.00%**
18								
19	[1] Excludes count of customers recertified through the probability model.							
20	[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification							
21	request. Results may be pending due to the time permitted for a participant to respond.							
22	[3] Includes customers who did not respond or who requested to be de-enrolled.							
23	[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.							
24	**Note:** CARE Recertification is on hold due to the Emergency Consumer Protection Plan related to COVID-19.							
25	**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	**CARE Table 7 - Capitation Contractors[1]**						
2	**Pacific Gas and Electric Company**						
3	**Through November 30, 2020**						
4	**Contractor**	**Contractor Type (Check one or more if applicable)**				**Total Enrollments**	
5							
6		**Private**	**CBO**	**WMDVBE**	**LIHEAP**	**Current Month**	**Year-to-Date**
7	Amador-Tuolumne Community Action Agency		x		x	0	11
8	Arriba Juntos		x			0	1
9	Catholic Charities Diocese of Fresno		x			0	23
10	Central Coast Energy Services Inc		x		x	2	58
11	Cesar A Moncada DBA Moncada Outreach		x			0	36
12	Child Abuse Prevention Council of San Joaquin County		x			0	0
13	Community Action Marin		x		x	0	0
14	Community Action Partnership of Madera County		x		x	0	8
15	Community Health for Asian Americans		x			0	0
16	Community Resource Project Inc		x		x	9	102
17	County of San Joaquin		x		x	1	47
18	Dignity Health		x			0	5
19	Disability Resource Agency for Independent Living		x			0	0
20	El Dorado County Health and Human Services Agency		x			0	0
21	Filipino American Development Foundation		x			0	0
22	Food For People		x			0	0
23	Heritage Institute for Family Advocacy		x			0	0
24	Hip Housing Human Investment Project Inc		x			0	0
25	Housing Authority of the City of Fresno		x			0	0
26	Housing Authority of the County of Kern		x			0	0
27	Independent Living Center of Kern County Inc		x			2	17
28	Interfaith Council of Amador		x			0	0
29	KidsFirst		x			0	0
30	Kings Community Action Organization Inc		x		x	0	0
31	LifeLong Medical Care		x			0	0
32	Marin Center for Independent Living		x			0	0
33	Merced County Community Action Agency		x		x	0	13
34	Monument Crisis Center		x			0	0
35	National Asian American Coalition		x			1	5
36	North Coast Energy Services Inc		x			0	2
37	OCCUR		x			0	0
38	Project Access Inc		x			0	0
39	Redwood Community Action Agency		x		x	0	20
40	Resources for Independence Central Valley		x			0	0
41	Rising Sun Energy Center		x			0	0
42	Sacred Heart Community Service		x		x	2	35
43	Sia Vue DBA Hmong Inc		x			0	0
44	Spectrum Community Services		x			0	0
45	Tri-County Independent Living		x			0	1
46	UpValley Family Centers		x			0	7
47	Valley Clean Air Now		x			0	3
48	West Valley Community Services		x			0	0
49	Yolo County Housing Authority		x			0	0
50	Yolo Family Resource Center (Empower Yolo)		x			0	0
51	**Total Enrollments**					**17**	**394**
52							
53	[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
54							
55	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I
1	**CARE Table 8 - Households as of Month-End**								
2	**Pacific Gas and Electric Company**								
3	**Through November 30, 2020**								
4	**Month**	**Gas and Electric**	**Gas Only**	**Electric Only**	**Total**	**Eligible Households**	**Penetration**	**% Change**	**Total Residential Accounts [1]**
5	January	840,468	211,345	343,265	1,395,078	1,457,418	95.7%	0.90%	5,552,167
6	February	838,517	210,892	342,429	1,391,838	1,457,418	95.5%	-0.23%	5,552,167
7	March	854,859	213,678	348,365	1,416,902	1,457,418	97.2%	1.80%	5,552,167
8	April	888,284	220,973	357,777	1,467,034	1,457,418	100.7%	3.54%	5,552,167
9	May	902,581	223,530	362,202	1,488,313	1,457,418	102.1%	1.45%	5,552,167
10	June	916,389	226,557	366,820	1,509,766	1,457,418	103.6%	1.44%	5,552,167
11	July	929,803	230,253	371,411	1,531,467	1,457,418	105.1%	1.44%	5,552,167
12	August	944,827	229,395	374,725	1,548,947	1,457,418	106.3%	1.14%	5,552,167
13	September	943,468	243,206	377,240	1,563,914	1,457,418	107.3%	0.97%	5,552,167
14	October	954,936	236,343	381,168	1,572,447	1,457,418	107.9%	0.55%	5,552,167
15	November	952,516	232,634	379,336	1,564,486	1,457,418	107.3%	-0.51%	5,552,167
16	December								
17									
18	[1] Data represents total residential electric and gas households. This includes sub-metered households.								
19									
20	**Note**: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD								
21	adjustments.								

	A	B	C	D	E
1	**CARE Program Table 9 - Expenditures for Pilots/CHANGES Program**				
2	**Pacific Gas and Electric Company**				
3	**Through November 30, 2020**				
4	**2020**	**Authorized 2020 Budget**	**Current Month Expenses**	**Expenses Since Jan. 1, 2020**	**% of 2018 Budget Expensed**
5		**Total**	**Total**	**Total**	**Total**
6					
7	CHANGES Program	$ 525,000	$ (81,104)	$ 418,953	80%
8					
9					
10	**Total**	**$ 525,000**	**$ (81,104)**	**$ 418,953**	**80%**
11					
12					
13	Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.				
14	D.16-11-022, as modified by D.17-02-033, authorized CHANGES program budget for 2017-2020				
15					
16	**Note**: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

CARE Table 10 - CHANGES One-On-One Customer Assistance
Pacific Gas and Electric Company
Through October 31, 2020

No. of attendees at education sessions	**627**
Disputes Resolved	
Bill Adjustment	2
CARE Certification/Audit	1
Changed 3rd party Company/Gas Aggregation	23
Changed 3rd Party Electricity Aggregation	30
Energy Audit	2
Enroll in Energy Assistance Programs	20
Enroll in Medical Baseline	3
Total disputes	**81**

Needs Assistance	
Assisted with Changes to Account	24
Billing Language Changed	35
CARE Enrollment	13
ESAP	34
HEAP	145
Level Pay Plan	1
Medical Baseline	33
REACH	59
Set Up New Account	1
Payment Plan	4
Total Needs Assistance	**349**

Education: Education sessions were held in a mix of one on one, and group sessions. Education materials are available as fact sheets on the CPUC Website: http://consumers.cpuc.ca.gov/team_and_changes/

Disputes & Needs Assistance - Support was provided in the following languages: Cambodian, Cantonese, Dari, English, Hmong, Korean, Mandarin, Portuguese, Spanish, and Vietnamese.

[1]There is a one-month lag behind the current reporting month. This data was provided by CHANGES contractor, Self Help for the Elderly, via CSID.

*Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 11 - CHANGES Group Customer Assistance Sessions [1]
Pacific Gas and Electric Company
Through October 31, 2020

Date[2]	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			
			# of Sessions	Length (Hours)[3]	Number of Attendees	Description of Information / Literature Provided
N/A	Cantonese	Avoiding Disconnection	1	N/A	9	CHANGES Ed Handout
N/A	English – Native American	Avoiding Disconnection	13	N/A	174	CHANGES Ed Handout
N/A	Spanish	Avoiding Disconnection	13	N/A	110	CHANGES Ed Handout
		Total	**27**		**293**	
N/A	Cantonese	CARE/FERA and Other Assistance Programs	3	N/A	51	CHANGES Ed Handout
N/A	Dari	CARE/FERA and Other Assistance Programs	7	N/A	70	CHANGES Ed Handout
N/A	English - Native American	CARE/FERA and Other Assistance Programs	5	N/A	136	CHANGES Ed Handout
N/A	Spanish	CARE/FERA and Other Assistance Programs	8	N/A	75	CHANGES Ed Handout
N/A	Vietnamese	CARE/FERA and Other Assistance Programs	1	N/A	19	CHANGES Ed Handout
		Total	**24**		**351**	
N/A	Cantonese	Electric and Natural Gas Safety	2	N/A	47	CHANGES Ed Handout
N/A	English - Native American	Electric and Natural Gas Safety	4	N/A	188	CHANGES Ed Handout
N/A	Spanish	Electric and Natural Gas Safety	8	N/A	69	CHANGES Ed Handout
		Total	**14**		**304**	
N/A	Cantonese	Energy Conservation	6	N/A	113	CHANGES Ed Handout
N/A	Dari	Energy Conservation	4	N/A	40	CHANGES Ed Handout
N/A	Spanish	Energy Conservation	11	N/A	101	CHANGES Ed Handout
		Total	**21**		**254**	
N/A	Cantonese	Gas Aggregation	1	N/A	5	CHANGES Ed Handout
N/A	Dari	Gas Aggregation	3	N/A	30	CHANGES Ed Handout
N/A	Spanish	Gas Aggregation	10	N/A	84	CHANGES Ed Handout
N/A	Vietnamese	Gas Aggregation	1	N/A	18	CHANGES Ed Handout
		Total	**15**		**137**	
N/A	Cantonese	High Energy Use	2	N/A	56	CHANGES Ed Handout
N/A	Samoan	High Energy Use	1	N/A	9	CHANGES Ed Handout
N/A	Spanish	High Energy Use	5	N/A	42	CHANGES Ed Handout
N/A	Somali	High Energy Use	1	N/A	10	CHANGES Ed Handout
		Total	**9**		**117**	
N/A	Cantonese	Level Play Plan	1	N/A	10	CHANGES Ed Handout
	Dari	Level Play Plan	3	N/A	30	CHANGES Ed Handout
N/A	Spanish	Level Play Plan	6	N/A	48	CHANGES Ed Handout
		Total	**10**		**88**	
N/A	Cantonese	Understanding Your Bill	3	N/A	72	CHANGES Ed Handout
N/A	Dari	Understanding Your Bill	2	N/A	20	CHANGES Ed Handout
N/A	English – Native American	Understanding Your Bill	5	N/A	136	CHANGES Ed Handout
N/A	Korean	Understanding Your Bill	4	N/A	36	CHANGES Ed Handout
N/A	Spanish	Understanding Your Bill	9	N/A	78	CHANGES Ed Handout
		Total	**23**		**342**	
		June 1, 2020 Through August 31, 2020	**143**		**1,886**	

[1] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SDG&E tables.
[2] Data is reported quarterly. The next report will be in the December 2020 report.
[3] Date of the workshops not available.
[4] Contractor states all sessions last at least 30 minutes.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
Note: Information not provided by contractor.