

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2012-2014 Energy Savings Assistance Program and California Alternate Rates for Energy Programs and Budget (U39M)	Application 11-05-019 (Filed May 15, 2011)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012 – 2014.	Application 11-05-020 (Filed May 15, 2011)
Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012 – 2014.	Application 11-05-018 (Filed May 15, 2011)
Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012 - 2014.	Application 11-05-017 (Filed May 15, 2011)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR MARCH 2013**

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April 22, 2013

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**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR MARCH 2013**

This is the third monthly report of program year (PY) 2013. The purpose of this report is to consolidate activity for the CARE Program and Energy Savings Assistance Program and provide the Energy Division with all the necessary information to assist in analyzing the low-income programs.

This report presents year-to-date Energy Savings Assistance Program and CARE results and expenditures through March 2013 for Southern California Gas Company (SoCalGas).

Respectfully Submitted

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April 22, 2013

**Southern California Gas Company
Energy Savings Assistance Program (ESA
Program)
And
California Alternate Rates for Energy (CARE)
Program Monthly Report**

LOW-INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

1. Energy Savings Assistance Program Executive Summary

1.1. Energy Savings Assistance Program Overview

1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

Program Summary through March 2013			
	Authorized / Planning Assumptions*	Actual to Date	%
Budget	\$117,559,855	\$22,148,536	19%
Homes Treated	136,836	14,953	11%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	4,552,434	371,097	8%

* Program decision D.12-08-044 was issued August 30, 2012; table reflects updated budgets and goals.

In March, SoCalGas processed and paid contractor invoices for 8,441 treated homes. In addition, SoCalGas paid for the installation of 1,819 appliances, 1,437 furnace repairs/replacements, 82 water heater replacements, and 1,311 high efficiency clothes washers.

1.2. Energy Savings Assistance Program Customer Outreach and Enrollment Update

1.2.1. Provide a summary of the Energy Savings Assistance Program outreach and enrollment strategies deployed this month.

Ethnic and Mass Media Campaign

During the month of March an article about a SoCalGas' Public Affairs staff member was highlighted on the Hispanic Lifestyle website and displayed at: <http://bit.ly/Ywyyqu>. "Hispanic Lifestyle" is an ethnic owned and independently produced television program which has a companion website that highlights

positive contributions in the Hispanic community. Hispanic Lifestyle has highlighted many events that SoCalGas has participated in and showcased customers receiving information on energy and bill savings by enrolling in the ESA Program.

In March, SoCalGas continued working with an ethnic-owned organization Imprenta Communications Group (ICG) to help reach limited English proficiency (LEP) customers who speak Spanish and Vietnamese in Orange County. Imprenta is guiding SoCalGas in additional outreach to customers that are hard to reach because of Limited English Proficiency. The workshop conducted in March by Imprenta is included in section 1.2.2.

E- Newsletter

No E-Newsletter was deployed in the month of March.

Energy Savings Assistance Program Bill inserts/onserts

A bill onsert campaign was conducted to over 4 million customers in the month of March. The onsert contained information explaining how the ESA Program provides income-qualified renters and homeowners with easy, no cost solutions that may help reduce energy use and monthly bills. The bill onsert was available in English and Spanish and directed customers to the SoCalGas website link < www.socalgas.com/for-your-home/assistance-programs/esap/ > .

Energy Savings Assistance Program Direct Mailings

During the month of March there were two direct mail campaigns to more than 84,000 CARE enrolled and eligible ESA Program customers. The direct mailings were staggered two weeks apart to allow ESA Program contractors to schedule customer home visits. A personalized letter was translated into Spanish and included the customer's account number. Customers interested in the ESA Program were directed to call the local Program contractor assigned to their area. Results will be reported in the month of April.

Energy Savings Assistance Program Outbound Dialing

In March there were two automated voice messaging (AVM) campaigns to more than 12,000 CARE enrolled and ESA Program eligible customers. The campaigns were deployed English and Spanish and interested customers were allowed the opportunity to speak to a contractor directly and make an appointment. As a result of these two campaigns, more than 500 customer leads were generated.

Energy Savings Assistance Program Web Activities

SoCalGas includes website links to its Customer Assistance Programs in all of its communications that specifically promote the ESA Program to customers. For the month of March, 389 customers completed the on-line English ESA Program request form. The email website link encourages qualifying customers to apply for no-cost home improvements to reduce their monthly gas bills through SoCalGas' ESA Program.

Additionally on March 27th, an email campaign was deployed to new CARE enrolled customers eligible for the ESA Program. These customers have enrolled in My Account and have opted to receive information about saving money and energy. Over 23,000 customers were targeted and encouraged to apply for the ESA Program by directing customers to the ESA Program website page. Out of the 23,448 emails sent, 6,063 customers opened the email to read the content. SoCalGas has an open rate of 26.02% which is above the standard of 5%. 1,166 customers who went one step further and filled out an application. Results on the number of customers that enroll in the ESA Program will be reported in the month of April.

1.2.2. Customer Assistance Events and Public Affairs/Public Relations Activities for the CARE and ESA Program

March 15th – March 17th – Los Angeles Abilities Expo, Los Angeles

SoCalGas sponsored and hosted a booth at the annual Los Angeles Abilities Expo at the Los Angeles Convention Center. SoCalGas was among more than 200 vendors present. The event is dedicated to providing services and products that enhance the lives of persons with disabilities. SoCalGas participates to educate customers on its low income and medical baseline programs. The event drew over 5,000 attendees and SoCalGas spoke with and educated more than 350 people about the Medical Baseline, CARE and the ESA Programs.

March 25th - Catholic Charities, Orange County, CalFresh Workshop, Third Thursday of the Month

Imprenta Communications Group (ICG) has been assisting with SoCalGas' collaboration with faith-based organizations in Orange County. Through a relationship with Catholic Charities, Orange County, SoCalGas participated in a CalFresh workshop in March. Because CalFresh is a program that satisfies "Categorical Eligibility" for the CARE program, Imprenta assists SoCalGas in ensuring that a bilingual representative is on premises to assist customers with the program applications. Multilingual collateral (English, Spanish, Chinese, and Vietnamese) is also made available. The CalFresh workshops are typically small groups – approximately 20 persons – where CalFresh and SoCalGas representatives explain the programs, usually in Spanish, and then assist the customers in filling out the forms.

March 27th - Diabetes & Diabetic Retinopathy Seminar, Los Angeles

In a continuing effort to promote SoCalGas' Customer Assistance Programs to the disabled community, the ESA Program outreach team participated in the annual "Diabetes and Diabetic Retinopathy" seminar at the Braille Institute's Los

Angeles facility. CARE, Medical Baseline and ESA Program information was made available to more than 20 people with special needs. SoCalGas was able to check several accounts in SoCalGas' Customer Information System and see if customers were already enrolled in CARE and Medical Baseline. The ability to check this at the event provided information during the engagement with the customer improves our service and their experience. Customers were also referred to the LHEAP program for payment assistance.

1.3. Leveraging Success Evaluation, Including CSD

1.3.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

In 2011, SoCalGas and Imperial Irrigation District (IID) allowed their agreement to expire, as IID desired to contract directly with their own weatherization installation contractor to deliver both energy efficiency and low-income energy efficiency measures to its customers. However, IID has agreed to share information with SoCalGas related to joint customers served by both low-income programs. In 2013 SoCalGas is still in discussions with IID and hopes to renew an agreement to deliver both low-income programs via one utility.

The leveraging agreement with Burbank Water and Power (BWP) also expired in late 2011, but BWP program managers indicated that they wish to renew once funding levels are identified and secured.

In 2012, SoCalGas completed discussions with Riverside Public Utilities (RPU) and established a leveraging agreement that would allow customers residing in the two utilities' overlapping service territories to benefit from both SoCalGas' low income program services and from RPU's low income program offerings during the same visit. Similar to the previous agreements secured by SoCalGas with municipal utilities IID and BWP, SoCalGas seeks to partner with RPU to install

not only the comprehensive mix of measures offered in SoCalGas' ESA Program, but to also deliver additional RPU electric measures to eligible customers. This approach provides an increased benefit in that customers are able to realize the energy and bill savings inherent in both sets of measures. Furthermore, the collaborative effort put forth to deliver the benefits of multiple programs during one visit will provide a more time sensitive solution to customers' needs. Initial installations under this signed agreement began in December of 2012 and will continue throughout 2013.

Lastly, SoCalGas and Eastern Municipal Water District (EMWD) have completed a leveraging agreement where EMWD provides a rebate to SoCalGas for every High Efficiency Clothes Washer installed within the two utilities' joint service territory under SoCalGas' ESA Program. Initial installations under the signed agreement began in December 2010 and have continued throughout 2013. As a result of this agreement SoCalGas' ESA Program will receive rebates totaling nearly \$164,000 for High Efficiency Clothes Washers installed in SoCalGas and EMWD joint service territory in 2013.

Meetings continued in March, 2013 regarding leveraging activities with CSD. These meetings are in compliance with CPUC decision (D.) 12-08-044, and involve coordination among the Commission's Energy Division, CSD, and the four large California energy IOUs concerning pilot programs. The discussions in March were focused primarily on engaging in partnership efforts to combine the resources of the LIHEAP / WAP and ESA Programs, and the planning stages for pilot programs as instructed by D.12-08-044.

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1.4. Workforce Education & Training

1.4.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

SoCalGas continued its internal training programs which contribute to the goals of workforce development. SoCalGas provides two areas of training: (1) Enrollment and Assessment (E&A); and (2) ESA Program Operations. The Year-to-Date results are shown in the following tables:

SoCalGas Skill-Level Test Results				
	January	February	March	YTD Total
Attended Testing	17	18	30	65
Passed Test	16	18	28	62
Pass Rate	94%	100%	93%	95%

After successful completion of the Skill Level Test, the potential outreach specialist attends a mandatory 5-day class which reviews the requirements for enrollment, assessment and in-home education.

SoCalGas 5- Day Enrollment and Assessment Training				
	January	February	March	YTD Total
Attended Class	31	22 ⁽¹⁾	23 ⁽²⁾	76
Tested	30	21	21	72
Passed Class	26	21	21	68
Badged	19	5	10	34
Census Attendees	0	0	0	0
Retention Rate*	87%	100%	100%	94%
*Retention Rate is Passed/Tested				

(1) One SCG employee attended, but was not tested in February

(2) Two SCG employees attended, but were not tested in March

The 5-day class covers utility-specific items related to policies, security processes and overall customer service standards as well as leveraging opportunities with other low-income programs. A final exam must be passed for an outreach specialist to be registered and receive a SoCalGas identification badge. The year-to-date total for badged outreach specialists for SoCalGas is 24. The classes are held at SoCalGas' Energy Resource Center located in Downey, California.

SoCalGas field operations training includes initial individual or group training for new participants in weatherization, inspections, Heating, Ventilation & Air Conditioning (HVAC) and Natural Gas Appliance Testing (NGAT). SoCalGas also provides refresher training primarily to address contractor issues and discuss new measures and procedures that have been implemented into the program. The class sizes typically range from 5 – 35 technicians. The table below shows the number of students that have attended class in 2013.

Class Type	January		February		March		YTD Total	
	No of Classes	No of Students	No of Classes	No of Students	No of Classes	No of Students	No of Classes	No of Students
Initial	2	19	1	3	0	0	3	22
Refreshers	0	0	0	0	2	9	2	9
NGAT 5-Day	1	18	1	3	0	0	2	21
Grand Total	3	37	2	6	2	9	7	52

On February 1, 2013, SoCalGas also submitted preliminary data provided by its ESA Program contractors for program year 2012 on seven WE&T areas as directed in D.12-08-044. This report was submitted for the purpose of assessing WE&T needs, if any, of the existing ESA Program workforce in yielding effective and quality program outcomes. The information is currently being evaluated by the WE&T Working Group led by the Commission's Energy Division and also established in D.12-08-044. In addition to evaluating the data gathered and submitted by the IOUs, the WE&T Working Group was tasked with developing

and submitting to the assigned Administrative Law Judge a Progress Report of their findings and recommendations, if any, by April 15, 2013. Discussion and work on that report occurred during March.

2. CARE Executive Summary

2.1. CARE Program Summary - March

2.1.1. Please provide CARE program summary costs.

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach ⁽¹⁾	\$3,845,745	\$725,735	19%
Proc., Certification and Verification	\$8,200,213	\$329,725	4%
Information Tech./Programming	\$2,669,534	\$48,686	2%
Pilots ⁽¹⁾	\$180,000	\$30,000	17%
Measurement and Evaluation	\$51,484	\$0	0%
Regulatory Compliance	\$234,962	\$48,813	21%
General Administration	\$915,488	\$248,928	27%
CPUC Energy Division Staff	\$60,000	\$2,708	5%
Cooling Centers	N/A	N/A	N/A
Total Expenses	\$16,157,426	\$1,434,595	9%
Subsidies and Benefits	\$129,892,840	\$45,054,482	35%
Total Program Costs and Discounts	\$146,050,266	\$46,489,077	32%

Decision 12-08-044 was issued on Aug. 30, 2012 and is reflected in this table. Values may not sum to totals due to rounding.

(1) Outreach funds were reduced and recategorized as a Pilot for the SoCalGas share of the CHANGES program. The \$180,000 budget is a “not to exceed” 2013 allocation (SoCalGas 25% share of up to \$60,000/month).

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2.1.2. Please provide the CARE program penetration rate to date.

CARE Penetration		
Participants Enrolled	Eligible Participants	Penetration rate
1,649,304	1,794,060	91.9%

2.2 Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility’s behalf. (For additional CARE Outreach see section 1.3.2.)

CARE Telephone Enrollments and Recertification

During March, SoCalGas deployed an AVM campaign to approximately 14,000 customers whose eligibility in the CARE program was about to expire.

Approximately 3,100 customers recertified their eligibility via the interactive phone channel.

CARE Web Activity & Enrollments

The SoCalGas website and electronic media such as email are an important channel for communicating with low-income customers. “CARE” is often one of the top “searches” on the website. (Web statistics for February, the most recent month available, showed “CARE” as the second-most-searched topic.)

SoCalGas references its website in virtually all communications, and the CARE program was featured as a “marquee” (a prominent graphic on the home page) for both the English and Spanish sections of the website. During March there were 2,483 customers who enrolled in the CARE program using the SoCalGas website. SoCalGas also emailed 10,900 CARE customers a notice that their eligibility in the program was about to expire; 1,838 renewed their eligibility online.

CARE Third-Party Enrollments & Outreach

To reach customers who are missed by traditional outreach (such as bill inserts, phone campaigns, direct mail, and mass media), SoCalGas employs a third-party

contractor to canvass targeted neighborhoods so as to enroll customers in CARE. The representatives are bilingual (English and Spanish). Door-to-door outreach generated 3,002 applications in March; 2,325 customers were subsequently approved for enrollment into the CARE program.

SoCalGas also has an agreement with 211 LA County, which is a multilingual referral number for Los Angeles County. Through events and through inbound calls, 211 LA County directs needy customers to the CARE Program.

In addition, SoCalGas contracts Imprenta Communications to assist with grassroots communications within Orange County. Activities are also reported in Section 1.2.2.

CARE Direct Mail Activity and Enrollments

SoCalGas began a direct mail campaign in late February. The campaign targets 600,000 customers who reside in the overlapping service territory of SoCalGas and Southern California Edison. Thus far, SoCalGas has mailed out 100,000 bilingual (English/Spanish) letters with CARE applications. There is a time lag between mailing, receipt, and the return of applications. In addition, SoCalGas launched a targeted direct mail campaign (1,000 pieces) to Vietnamese-speaking customers. The direct mail piece leverages SoCalGas's participation in the Tet Festival in Garden Grove. The letter is in English & Vietnamese and includes a Vietnamese language application. Results of both these efforts will be reported over the next several months.

CARE Bill Inserts

The next planned bill insert is in July, which will describe the updated program eligibility guidelines.

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Outreach by Field Employees

Beginning October 2012, field employees resumed distributing Customer Assistance Programs flyers to customers on all service orders with dwelling entrance. More than 100,000 flyers were shipped to the operating bases, with another 100,000 flyers shipped during each of December, January and February. As opposed to previous years, field operations will not suspend the distribution of these flyers in the spring and summer. Distribution will continue throughout the year.

CARE Mass Media Campaign

SoCalGas has an ongoing advertising contract with Radio Campesina (KMYX, Bakersfield & KUFW, Visalia) to encourage awareness of customer assistance programs, especially among farmworkers with limited English proficiency. The radio spots are short, 30 second Spanish language ads that run several times a day.

Disability Outreach

SoCalGas has hired a visually-impaired contractor whose specific responsibility is outreach to persons with disabilities. The contractor provides assistance on outreach opportunities and attends community events, as needed. During March he attended a meeting of the Blind Veterans Association of Orange County and provided information regarding SoCalGas' assistance programs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related programs to reach eligible customers.

To ensure continued increases in CARE enrollments and to retain customers already participating in CARE, SoCalGas shares customer enrollment information with other utilities such as SCE, San Diego Gas & Electric, and Pacific Gas and Electric. During the month of March, 5,445 customers were enrolled in SoCalGas' CARE program as a result of inter-utility data sharing activities. Additionally, CARE shares data with internal programs such as SoCalGas' ESA

Program and the Gas Assistance Fund. Intra-utility efforts in March generated 3,600 CARE enrollments.

Coordinating the CARE program with other related low-income programs not only results in higher program participation rates, it also helps increase Post Enrollment Verification (PEV) activities when customer information is shared with programs such as the Low Income Home Energy Assistance Program (LIHEAP). Since LIHEAP requires upfront proof of income and is a qualifying Categorically Eligible program, once CARE receives LIHEAP customer data, those customers are considered automatically eligible and their “pre-enrollment verification“ is used by SoCalGas to meet CARE’s PEV requirements. As a result of leveraging activities during March, 304 LIHEAP customers were enrolled in SoCalGas’ CARE program.

2.3 CARE Recertification Complaints

There were no recertification complaints in the month of March.

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3. Appendix: Energy Savings Assistance Program Tables and CARE Tables

ESA Program - Table 1- Program Expenses

ESA Program - Table 2- Program Expenses & Energy Savings by Measures Installed

ESA Program - Table 3- Average Bill Savings per Treated Home

ESA Program - Table 4a- Homes Treated

ESA Program - Table 4b- Homes Unwilling/Unable to Participate

ESA Program - Table 5- Program Customer Summary

ESA Program - Table 6- Expenditures for Pilots and Studies

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3a- CARE Post-Enrollment Verification Results (Model)

CARE- Table 3b- CARE Post-Enrollment Verification Results (High Useage)

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month End

CARE- Table 9- Expenditures for the CHANGES Pilot

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 1 - Energy Savings Assistance Program Expenses												
2	Southern California Gas Company												
3	March 2013												
4		Authorized Budget [1]			Current Month Expenses[3]			Year to Date Expenses[3]			% of Budget Spent YTD		
5	ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Energy Efficiency												
7	Appliances	NA	\$6,449,788	\$ 6,449,788	NA	\$2,408,914	\$ 2,408,914	NA	\$3,355,109	\$ 3,355,109	NA	52%	52%
8	Domestic Hot Water	NA	\$15,460,812	\$ 15,460,812	NA	\$2,297,241	\$ 2,297,241	NA	\$2,800,962	\$ 2,800,962	NA	18%	18%
9	Enclosure	NA	\$40,418,299	\$ 40,418,299	NA	\$5,393,779	\$ 5,393,779	NA	\$6,720,306	\$ 6,720,306	NA	17%	17%
10	HVAC	NA	\$18,006,083	\$ 18,006,083	NA	\$2,673,484	\$ 2,673,484	NA	\$3,108,955	\$ 3,108,955	NA	17%	17%
11	Maintenance	NA	\$2,496,293	\$ 2,496,293	NA	\$505,570	\$ 505,570	NA	\$560,273	\$ 560,273	NA	22%	22%
12	Lighting	NA	0	\$ -	NA	\$0	\$ -	NA	\$0	\$ -	NA	0%	0%
13	Miscellaneous	NA	0	\$ -	NA	\$0	\$ -	NA	\$0	\$ -	NA	0%	0%
14	Customer Enrollment	NA	\$20,746,914	\$ 20,746,914	NA	\$2,582,943	\$ 2,582,943	NA	\$3,501,756	\$ 3,501,756	NA	17%	17%
15	In Home Education	NA	\$2,517,638	\$ 2,517,638	NA	\$264,975	\$ 264,975	NA	\$445,650	\$ 445,650	NA	18%	18%
16	Pilot	NA	0	\$ -	NA	\$0	\$ -	NA	\$0	\$ -	NA	0%	0%
17	Energy Efficiency TOTAL	NA	\$106,095,827	\$ 106,095,827	NA	\$16,126,906	\$ 16,126,906	NA	\$20,493,011	\$ 20,493,011	NA	19%	19%
18													
19	Training Center	NA	\$663,921	\$ 663,921	NA	\$21,034	\$ 21,034	NA	\$61,318	\$ 61,318	NA	9%	9%
20	Inspections	NA	\$3,063,896	\$ 3,063,896	NA	\$316,093	\$ 316,093	NA	\$471,420	\$ 471,420	NA	15%	15%
21	Marketing and Outreach	NA	\$1,272,007	\$ 1,272,007	NA	\$114,511	\$ 114,511	NA	\$128,175	\$ 128,175	NA	10%	10%
22	Statewide Marketing Education and Outreach	NA	\$100,000	\$ 100,000	NA	\$0	\$ -	NA	\$0	\$ -	NA	0%	0%
	Measurement and												
23	Evaluation Studies	NA	\$91,667	\$ 91,667	NA	\$0	\$ -	NA	\$0	\$ -	NA	0%	0%
24	Regulatory Compliance	NA	\$295,333	\$ 295,333	NA	\$31,733	\$ 31,733	NA	\$78,772	\$ 78,772	NA	27%	27%
25	General Administration	NA	\$5,891,204	\$ 5,891,204	NA	\$324,826	\$ 324,826	NA	\$914,679	\$ 914,679	NA	16%	16%
26	CPUC Energy Division	NA	\$86,000	\$ 86,000	NA	\$1,161	\$ 1,161	NA	\$1,161	\$ 1,161	NA	1%	1%
27													
28	TOTAL PROGRAM COSTS	NA	\$117,559,855	\$ 117,559,855	NA	\$16,936,264	\$ 16,936,264	NA	\$22,148,536	\$ 22,148,536	NA	19%	19%
29													
	Funded Outside of ESA Program Budget												
30	Indirect Costs				NA	\$347,270	\$347,270	NA	\$660,069	\$660,069			
31	NGAT Costs[2]					\$476,548	\$476,548		\$524,584	\$524,584			
32													
33	[1] The authorized budget does not include funds shifted from previous years and/or prior program cycles.												
34	[2] YtD reflects a credit of \$64,016 in January.												
35	[3] Current month and YTD expenditures include a quarterly accrual of \$9,199,911.20 in the following reporting categories: Appliances (\$1,492,120), Domestic Hot Water (\$1,416,127.19), Enclosure (\$2,985,387.77),												
36	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I
1	Energy Savings Assistance Program Table 2								
2	Program Expenses & Energy Savings by Measures Installed								
3	Southern California Gas Company								
4	March 2013								
5			Year-To-Date Completed & Expensed Installation						
6	Measures	Units	Quantity Installed	kWh [4] (Annual)	kW [5] (Annual)	Therms (Annual)	Expenses⁽⁷⁾ (\$)	% of Expenditure	
7	Appliances								
8	High Efficiency Clothes Washer	Each	2,566			70052	\$1,936,214	17%	
9	Refrigerators	Each							
10	Microwaves [6]	Each							
11	Domestic Hot Water								
12	Water Heater Blanket	Home	664			3054	\$33,722	0%	
13	Low Flow Shower Head	Home	13,026			53828	\$500,839	4%	
14	Water Heater Pipe Insulation	Home	562			1684	\$11,080	0%	
15	Faucet Aerator	Home	12,867			17387	\$173,682	2%	
16	Water Heater Repair/Replacement	Each	332			0	\$143,435	1%	
17	Thermostatic Shower Valve	Each	12,860			174896	\$510,374.06	4%	
18	Enclosure								
19	Air Sealing / Envelope [1]	Home	11,234			41045	\$2,926,056	26%	
20	Attic Insulation	Home	860			105	\$862,632	8%	
21	HVAC								
22	FAU Standing Pilot Conversion	Each	12			504	\$3,696.50	0%	
23	Furnace Repair/Replacement	Each	1,437			0	\$1,346,577.22	12%	
24	Room A/C Replacement	Each							
25	Central A/C replacement	Each							
26	Heat Pump Replacement	Each							
27	Evaporative Cooler (Replacement)	Each							
28	Evaporative Cooler (Installation)	Each							
29	Duct Testing and Sealing	Home	285			0	\$312,792.25	3%	
30	Maintenance								
31	Furnace Clean and Tune	Home	3,470			8542	\$203,612.50	2%	
32	Central A/C Tune up	Home							
33	Lighting								
34	Compact Fluorescent Lights (CFL)	Each							
35	Interior Hard wired CFL fixtures	Each							
36	Exterior Hard wired CFL fixtures	Each							
37	Torchiere	Each							
38	Occupancy Sensor	Each							
39	LED Night Lights	Each							
40	Miscellaneous								
41	Pool Pumps	Each							
42	Smart Power Strips	Each							
43	New Measures								
44									
45	Pilots								
46									
47	Customer Enrollment								
48	Outreach & Assessment	Home	14,953				\$2,242,355.50	20%	
49	In-Home Education	Home	15,111				\$186,525.00	2%	
50									
51	Total Savings/Expenditures					371,097	\$11,393,592		
52									
53	Households Weatherized [2]		14,110						
54									
55	Households Treated								
56	- Single Family Households Treated	Home	10,613						
57	- Multi-family Households Treated	Home	3,527						
58	- Mobile Homes Treated	Home	813						
59	Total Number of Households Treated	Home	14,953						
60	# Eligible Households to be Treated for PY [3]	Home	136,836						
61	% of Households Treated	%	11%						
62	- Master-Meter Households Treated	Home	1,608						
63									
64	[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door,								
65	minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.								
66	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs								
67	[3] Based on Appendix A of D.12-08-044								
68	[4] All savings are calculated based on the following sources:								
69	ECONorthwest. "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011.								
70	[5] Costs exclude support costs that are included in Table 1.								
71	[6] Microwave savings are from ECONorthWest Studies received in December of 2011								
72	[7] The Total Savings/Expenditures amount does not include credits, expenses, or required adjustments for this period in various IO's IO's and does not include the accrual total for the first quarter of PY2013.								
73	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B
1	Energy Savings Assistance Program Table 3 - Average Bill	
2	Savings per Treated Home	
3	Southern California Gas Company	
4	March 2013	
4	Year-to-Date Installations - Expensed	
5	Annual kWh Savings	n/a
6	Annual Therm Savings	371,097
7	Lifecycle kWh Savings	n/a
8	Lifecycle Therm Savings	0
9	Current kWh Rate	n/a
10	Current Therm Rate	0
11	Number of Treated Households	14,953
12	Average 1st Year Bill Savings / Treated households	0
13	Average Lifecycle Bill Savings / Treated Household	0
14		
15	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4a - Energy Savings Assistance Program						
2	Homes Treated						
3	Southern California Gas Company						
4	March 2013						
5		Eligible Households			Households Treated YTD		
6	County	Rural	Urban	Total	Rural	Urban	Total
7	Fresno	12	10,967	10,979	6	171	177
8	Imperial	18,445	10	18,455	39	0	39
9	Kern	28,576	13,930	42,507	344	85	429
10	Kings	13,263	16	13,278	333	0	333
11	Los Angeles	2,435	1,105,335	1,107,770	90	7459	7,549
12	Orange	4	240,830	240,834	0	1097	1,097
13	Riverside	131,941	107,027	238,968	268	1958	2,226
14	San Bernardino	1,009	174,362	175,371	29	1374	1,403
15	San Luis Obispo	18,517	12,083	30,600	198	0	198
16	Santa Barbara	1,116	38,447	39,564	102	111	213
17	Tulare	46,685	10,914	57,600	940	262	1,202
18	Ventura	2,270	57,561	59,831	23	64	87
19	Total	264,273	1,771,483	2,035,756	2,372	12,581	14,953
20							
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I
1	Energy Savings Assistance Program Table 4b - Homes Unwilling / Unable to Participate								
2	Southern California Gas Company								
3	March 2013								
4		Reason Provided							
5	County	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	Other
6	Fresno	4	2		0	0	0	0	1
7	Imperial	1	0		12	0	0	4	0
8	Kern	42	3		1	0	11	1	1
9	Kings	4	2		0	2	1	0	0
10	Los Angeles	417	25		245	4	224	27	31
11	Orange	50	0		11	2	28	4	1
12	Riverside	111	1		24	1	91	38	9
13	San Bernardino	341	7		10	1	90	23	16
14	San Luis Obispo	2	0		0	0	4	0	2
15	Santa Barbara	1	0		3	1	0	0	1
16	Tulare	27	3		11	17	132	1	13
17	Ventura	10			5	1	7	3	0
18									
19	Total	1010	43	0	322	29	588	101	75
20									
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary																
2	Southern California Gas Company																
3	March 2013																
4		Gas & Electric				Gas Only				Electric Only				Total			
5		# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
6	2013		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
7	January	0	n/a	n/a	n/a	0	146,991	n/a	n/a	n/a	n/a	n/a	n/a	0	146,991	n/a	n/a
8	February	0	n/a	n/a	n/a	6,512	146,991	n/a	n/a	n/a	n/a	n/a	n/a	6,512	146,991	n/a	n/a
9	March	0	n/a	n/a	n/a	8,441	224,106	n/a	n/a	n/a	n/a	n/a	n/a	8,441	224,106	n/a	n/a
10	April																
11	May																
12	June																
13	July																
14	August																
15	September																
16	October																
17	November																
18	December																
19	YTD	n/a	n/a	n/a	n/a	14,953	371,097	n/a	n/a	n/a	n/a	n/a	n/a	14,953	371,097	n/a	n/a
20																	
21	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies												
2	Southern California Gas Company												
3	March 2013												
4		Authorized 3-Year Budget			Current Month Expenses			Expenses Since Jan. 1, 2013			% of 3-Year Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots												
7	none												
8	Studies												
9	Impact Evaluation	NA	\$ 150,000	\$ 150,000	NA	0	0	NA	0	0	NA	0	0
10	Needs Assessment	NA	\$ 175,000	\$ 175,000	NA	0	0	NA	0	0	NA	0	0
11	Energy Education	NA	\$ 75,000	\$ 75,000	NA	0	0	NA	0	0	NA	0	0
12	Multifamily	NA	\$ 100,000	\$ 100,000	NA	0	0	NA	0	0	NA	0	0
13	Total Studies	0	\$ 500,000	\$ 500,000	0	0	0	0	0	0	0	0	0
14													
15	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses												
2	Southern California Gas Company												
3	March 2013												
4		Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	0	\$3,845,745	\$ 3,845,745	0	\$505,150	\$505,150	0	\$725,735	\$725,735	NA	19%	19%
7	Processing / Certification Re-certification	0	\$4,456,213	\$ 4,456,213	0	\$92,260	\$92,260	0	\$253,058	\$253,058	NA	6%	6%
8	Post Enrollment Verification	0	\$3,744,000	\$ 3,744,000	0	\$30,649	\$30,649	0	\$76,667	\$76,667	NA	2%	2%
9	IT Programming	0	\$2,669,534	\$ 2,669,534	0	\$18,184	\$18,184	0	\$48,686	\$48,686	NA	2%	2%
10	Cooling Centers	0	0	0	0	0	\$0	0	0	0	NA	NA	NA
11													
12	Pilots	0	\$180,000	\$ 180,000	0	\$30,000	\$ 30,000	0	\$30,000	\$ 30,000	NA	17%	17%
13													
14	Measurement and Evaluation	0	\$51,484	\$ 51,484	0	\$0	\$ -	0	\$0	\$ -	NA	0%	0%
15	Regulatory Compliance	0	\$234,962	\$ 234,962	0	\$29,358	\$ 29,358	0	\$48,813	\$ 48,813	NA	21%	21%
16	General Administration	0	\$915,488	\$ 915,488	0	\$143,744	\$ 143,744	0	\$248,928	\$ 248,928	NA	27%	27%
17	CPUC Energy Division	0	\$60,000	\$ 60,000	0	\$2,708	\$ 2,708	0	\$2,708	\$ 2,708	NA	5%	5%
18													
19	SUBTOTAL MANAGEMENT COSTS	0	\$16,157,426	\$ 16,157,426	0	\$852,053	\$ 852,053	0	\$1,434,595	\$ 1,434,595	NA	9%	9%
20													
21	CARE Rate Discount	0	\$129,892,840	\$ 129,892,840	0	\$9,687,809	\$ 9,687,809	0	\$45,054,482	\$ 45,054,482	NA	35%	35%
22													
23	TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS	0	\$146,050,266	\$ 146,050,266	0	\$10,539,862	\$ 10,539,862	0	\$46,489,077	\$ 46,489,077	NA	32%	32%
24													
25	Other CARE Rate Benefits												
26	- DWR Bond Charge												
27	- CARE PPP Exemption				\$ -	\$2,017,323	\$ 2,017,323	\$ -	\$7,891,742	\$ 7,891,742			
28	- California Solar Initiative												
29	- kWh Surcharge Exemption												
30	Total Other CARE Rate				\$ -	\$2,017,323	\$ 2,017,323	\$ -	\$7,891,742	\$ 7,891,742			
31													
32	Indirect Costs				\$ -	\$94,391	\$ 94,391	\$ -	\$257,039	\$ 257,039			
33													
34	1. Pursuant to D.12-08-044, budgets have been updated to reflect the authorized 2013 budget amounts.												
35	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y		
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration																										
2	Southern California Gas Company																										
3	March 2013																										
4		New Enrollment								Recertification					Attrition (Drop Offs)					Enrollment							
5		Automatic Enrollment				Self-Certification (Income or Categorical)																					
6	2013	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)	Capitation	Total New Enrollment (E+I+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)		
7	January	5,843	2,411	332	8,586	2,574	17,081	118	19,773	1	28,360	27,764	21,066	11,330	60,160	16,559	2,764	1,022	17,062	37,407	88,520	-9,047	1,653,606	1,794,060	92.2%		
8	February	5,876	2,541	310	8,727	4,344	25,750	13	30,107	15	38,849	9,085	12,913	9,979	31,977	13,518	3,640	1,027	19,957	38,142	70,826	707	1,649,670	1,794,060	92.0%		
9	March	5,445	3,600	388	9,433	3,532	12,144	18	15,694	15	25,142	16,061	18,047	12,869	46,977	10,461	2,625	507	20,091	33,684	72,119	-8,542	1,649,304	1,794,060	91.9%		
10	April																										
11	May																										
12	June																										
13	July																										
14	August																										
15	September																										
16	October																										
17	November																										
18	December																										
19	YTD Total	17,164	8,552	1,030	26,746	10,450	54,975	149	65,574	31	92,351	52,910	52,026	34,178	139,114	40,538	9,029	2,556	57,110	109,233	231,465	-16,882	1,649,304	1,794,060	91.9%		
20																											
21	¹ Enrollments via data sharing between the IOUs.																										
22	² Enrollments via data sharing between departments and/or programs within the utility.																										
23	³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																										
24	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																										

	A	B	C	D	E	F	G	H	I
1	CARE Table 3A - Post-Enrollment Verification Results (Model)								
2	Southern California Gas Company								
3	March 2013								
4	2013	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
5	January	1,653,606	5,282	0.32%	14	176	190	3.60%	0.011%
6	February	1,649,670	5,359	0.32%	12	103	115	2.15%	0.007%
7	March	1,649,304	6,207	0.38%	5	26	31	0.50%	0.002%
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	YTD Total	1,649,304	16,848	1.02%	31	305	336	1.99%	0.020%
18									
19	¹ Includes customers verified as over income or who requested to be de-enrolled.								
20	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
21									
22									
23									
24	CARE Table 3B Post-Enrollment Verification Results (High Usage)								
25	not applicable to SoCalGas								
26	2013	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ¹	Total Households De-enrolled ²	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
27	January								
28	February								
29	March								
30	April								
31	May								
32	June								
33	July								
34	August								
35	September								
36	October								
37	November								
38	December								
39	YTD Total	0	0	0.00%	0	0	0	0.00%	0.00%
40									
41	¹ Includes customers verified as over income, who declined to participate in ESA, or who requested to be de-enrolled.								
42	² Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
43									

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications						
2	Southern California Gas Company						
3	March 2013						
4		Provided¹	Received	Approved²	Denied³	Pending/Never Completed⁴	Duplicates⁵
5	Total (Y-T-D)	344,914	160,182	109,479	9,388	13,005	28,310
6	Percentage		100%	68%	6%	8%	18%
7	<p>1 An estimated number that includes customers whom were provided with CARE self-certification and self-recertification application via direct mail, email, phone, bill insert, door-to-door delivery, utility personnel, and through outreach events.</p> <p>2 Approved includes customers who are approved through mail-in, via web, by phone, and through duplicated applications.</p> <p>3 Customers are denied due to not being CARE eligible, not customer of record, or not the customer's primary residence.</p> <p>4 Pending/Never Completed includes closed accounts, incomplete applications, and customers of other utilities who are not SoCalGas customers.</p> <p>5 Duplicates are customers who are already enrolled in CARE and mail in another CARE application. SoCalGas treats them as recertification applications.</p> <p>Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.</p>						
8							
9							
10							
11							
12							
13	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County									
2	Southern California Gas Company									
3	March 2013									
4	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	Fresno	10,573	12	10,585	12,039	16	12,055	113.9%	137.3%	113.9%
7	Imperial	0	16,757	16,757	13	13,528	13,541	N/A	80.7%	80.8%
8	Kern	12,962	27,585	40,547	10,801	28,004	38,805	83.3%	101.5%	95.7%
9	Kings	18	13,040	13,059	17	14,544	14,561	92.3%	111.5%	111.5%
10	Los Angeles	949,772	2,391	952,163	879,040	1,165	880,205	92.6%	48.7%	92.4%
11	Orange	199,164	0	199,164	162,794	22	162,816	81.7%	N/A	81.7%
12	Riverside	101,113	124,726	225,839	91,791	115,653	207,444	90.8%	92.7%	91.9%
13	San Bernardino	160,097	987	161,084	163,244	820	164,064	102.0%	83.1%	101.8%
14	San Luis Obispo	10,637	17,685	28,322	4,827	13,017	17,844	45.4%	73.6%	63.0%
15	Santa Barbara	33,964	1,067	35,030	29,055	682	29,737	85.5%	63.9%	84.9%
16	Tulare	10,710	45,599	56,310	11,441	47,943	59,384	106.8%	105.1%	105.5%
17	Ventura	53,234	1,966	55,201	47,395	1,453	48,848	89.0%	73.9%	88.5%
18	Total	1,542,245	251,815	1,794,060	1,412,457	236,847	1,649,304	91.6%	94.1%	91.9%
19										
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results							
2	Southern California Gas Company							
3	March 2013							
4	2013	Total CARE Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified	Households De-enrolled	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
5	January	1,653,606	25,278	1.5%	16,625	811	65.8%	0.05%
6	February	1,649,670	24,627	1.5%	13,039	534	52.9%	0.03%
7	March	1,649,304	36,122	2.2%	7,696	365	21.3%	0.02%
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	YTD	1,649,304	86,027	5.2%	37,360	1,710	43.4%	0.10%
18								
19	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G
1	CARE Table 7 - Capitation Contractors						
2	Southern California Gas Company						
3	March 2013						
4	Contractor¹	Contractor Type				Total Enrollments	
5		(Check one or more if applicable)				Current	Year-To-Date
6		Private	CBO	WMDVBE	LIHEAP	Month	
7	Community Action Partnership of Orange County		X	X	X	0	0
8	ELA Communications Energy ED Program		X			0	0
9	PACE – Pacific Asian Consortium in Employment		X	X	X	0	0
10	Proteus, Inc.		X			0	0
11	Community Pantry of Hemet		X			0	0
12	Community Action Partnership of San Bernardino		X		X	0	0
13	LA Works		X			0	0
14	Children's Hospital of Orange County		X			0	0
15	The Companion Line		X			0	0
16	Across Amer Foundation		X			0	0
17	All Peoples Christian Center		X			0	0
18	LA County 211		X			0	0
19	Sr. Citizens Emergency Fund I.V., Inc.		X			0	0
20	Coachella Valley Housing Coalition		X			0	0
21	HABBM		X			0	0
22	Second Harvest Food Bank of Orange County		X			0	0
23	Southeast Community Development Corp.		X			0	0
24	Latino Resource Organization		X			0	0
25	Independent Living Center of Southern California		X			0	0
26	Community Action Partnership - Kern County		X			0	0
27	El Concilio del Condado de Ventura		X			0	0
28	Blessed Sacrament Church		X			1	1
29	Starbright Management Services		X			0	0
30	Hermanidad Mexicana		X			0	0
31	CSET		X			0	0
32	Crest Forest Family and Community Service		X			0	0
33	CUI – Campesinos Unidos, Inc.		X	X	X	0	0
34	Veterans in Community Service		X	X	X	0	0
35	Chinatown Service Center		X			0	2
36	Koreatown Youth and Community Center		X			0	0
37	MEND		X			0	0
38	Armenian Relief Society		X			0	0
39	Catholic Charities of LA – Brownson House		X			0	0
40	BroadSpectrum		X			0	0
41	OSCC, Inc. (Orange County Community Center)		X			0	1
42	Green Light Shipping	X				0	0
43	APAC Service Center		X			0	27
44	Visalia Emergency Aid Council		X			0	0
45	Total Enrollments					1	31
46	¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
47	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I
1	CARE Table 8 - Participants as of Month-End								
2	Southern California Gas Company								
3	March 2013								
4	2013	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
5	January	n/a	1,653,606	n/a	1,653,606	1,794,060	92.2%	6.0%	100%
6	February	n/a	1,649,670	n/a	1,649,670	1,794,060	92.0%	-0.2%	100%
7	March	n/a	1,649,304	n/a	1,649,304	1,794,060	91.9%	0.0%	100%
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	YTD	n/a	1,649,304	n/a	1,649,304	1,794,060	91.9%	0%	100%
18									
19	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Program Table 9 - Expenditures for CHANGES Pilot												
2	Southern California Gas Company												
3	March 2013												
4		Authorized 3-Year Budget			Current Month Expenses			Expenses Since Jan. 1, 2013			% of 2013-14 Budget Expended		
5		Total			Total			Total			Total		
6	Pilots												
7	CHANGES	\$540,000			\$30,000			\$30,000			8%		
8	Total Pilots	\$540,000			\$30,000			\$30,000			8%		
9													
10	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												
11	Current Month Expenses reflects January and February invoices of \$15K per month.												