BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission's Proposed Policies and Programs Governing Post-2003 Low Income Assistance Programs.	R 04-01-006, A. 04-06-038; A. 04-07-002; A. 04-07-010; A. 04-07-011; A. 04-07-012; A. 04-07-013; A. 04-07-014; A. 0407015; A. 04-07-020; A. 04-07-027; A. 0407050

REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U-902 M) ON RAPID DEPLOYMENT EFFORTS FOR YEAR END 2004

GEORGETTA J. BAKER

Attorney for
San Diego Gas & Electric Company
101 Ash Street, HQ 13D
San Diego, CA 92101-3017
Telephone: (619) 699-5064
Facsimile: (619) 699-5027
E-Mail: Gbaker@sempra.com

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I. INTRODUCTION

In Decision (D.) 01-05-033, the California Public Utilities Commission (Commission) directed San Diego Gas & Electric Company (SDG&E) and the other investor-owned utilities (IOUs) to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs. On May 22, 2002, the utilities held a conference call with the Energy Division and the Office of Ratepayer Advocates (ORA) to assess Rapid Deployment (RD) Reporting. The parties agreed that the utilities would submit a full monthly RD report to the Commission every three months -- with the first one being the previously-submitted May report and future reports due in August of 2002, November of 2002, and February of 2003, and continuing at three-month intervals -- and that only certain tables and a brief narrative highlight of RD activities were required from the utilities in other months. The IOUs and the Energy Division later agreed that the final year-end report for program year (PY) 2004 would be submitted on February 22, 2005. Pursuant to this

agreement, this report contains a summary of PY2004 program activities, detailed information on SDG&E's outreach efforts and media advertising and 30 tables of quantitative program data.

In April 2004, the utilities met with the Energy Division and ORA to discuss proposed changes to the reports, which would eliminate references to SBX1 5 and combine some information while retaining sufficient information for the programs to be assessed. Starting with the May 21, 2004 report, SDG&E has eliminated the references to SBX1 5 including Tables 3 and 9 as agreed to by the ED and ORA. Table numbering and column and row headings have not been changed to avoid confusion if comparisons are made with earlier reports.

In the Assigned Commissioner's Ruling dated May 5, 2004, the utilities were directed to include in their October report information on the implementation of automatic enrollment with the Department of Community Services and Development (DCSD), and then to continue to report on automatic enrollment on a quarterly basis. That information is included herein as Table 10.1.

In D.02-07-033, the Commission authorized the IOUs to update their CARE and LIEE eligibility customer estimates using Census 2000 data. In accordance with that Decision, SDG&E has updated its eligibility estimates for PY2004 and included them in the "Annual Estimate of CARE Eligible Customers" filed November 3, 2003, and in a subsequent supplemental filing made on December 16, 2003. Southern California Edison, on behalf of the IOUs, made both filings with the Commission. Pending Commission action on those filings, SDG&E is using the updated eligibility information to provide information on CARE and LIEE customer participation and penetration for PY2004.

II. LOW INCOME ENERGY EFFICIENCY (LIEE)

PY2004 RESULTS—INSTALLATIONS

During PY2004, SDG&E's Direct Assistance Program (DAP) provided outreach to 14,897 homes, weatherized 11,780 homes, and replaced 6,227 refrigerators. Additionally, SDG&E provided 11,915 qualified low-income customers with information on how to conserve energy and cost saving tips through its Energy Education for Low Income (EELI) Workshops. Specific measure installations for the program year can be found in the attached Table 4.

OUTREACH AND LEVERAGING

Throughout PY2004, SDG&E combined its LIEE outreach with CARE outreach activities in order to leverage outreach efforts and to provide customers with knowledge of, and access to, all customer assistance programs. Outreach efforts were multi-faceted and reached most aspects of SDG&E's diverse population and those efforts are detailed in Tables A, B, and C attached. Beginning in June 2004, SDG&E combined reporting of its outreach efforts onto Table B as all outreach conducted includes LIEE and CARE programs.

During 2004, SDG&E and its LIEE contractor worked independently and together to achieve effectiveness in locating and enrolling qualified customers by:

- Identifying, qualifying, and enrolling customers in the community for LIEE services by SDG&E's prime contractor;
- Using the CARE participant database information by the prime contractor when conducting LIEE outreach;

- Employing additional English/Spanish Energy Specialists, an English/Filipino Energy Specialist, an English/Vietnamese Energy Specialist, and an Arabic/Somali/English Energy Specialist to better serve the diverse population within the San Diego area, and;
- Presetting appointments with potentially qualified customers.

Also, throughout the 2004 program year SDG&E reached out to customers in their communities by leveraging its LIEE funds with CARE and other utility program funds to sponsor over 154 community events, most in partnership with community governments or organizations, where an estimated 230,000 customers received information on SDG&E's assistance programs, including LIEE.

Events were designed to reach the culturally and ethnically diverse, non-English speaking customers, seniors, sight-impaired customers, the military, customers with a disability, single parents, those seeking financial assistance, rural areas, Native Americans, and low-wage employees. SDG&E sponsored many of these events in partnership with government, community organizations, and community businesses, such as the Robinson's May Department Stores, National Association of Retired Federal Employees, the Braille Institute, the City of San Diego, San Diego County offices, local hospitals, YMCAs, high schools, colleges, local governments, and the military.

SDG&E also used targeted direct mailings and media advertising to increase customer participation in the program. Mailings providing information on DAP were made to CARE customers, not already participating in the DAP program. The DAP program was also promoted on a non-English radio station talk show.

CUSTOMER SATISFACTION

SDG&E asked all of its LIEE program customers to complete a customer satisfaction survey. The majority of comments received back from LIEE customers on the program were complimentary and highly appreciative of the services provided.

LIEE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

As of the end of the PY2002, SDG&E had expended its entire SBX1 5 appliance and low-income energy efficiency funds authorized by the Commission, so all funds for PY2004 were from the Public Goods Charge (PGC) funded LIEE program authorized budget. In PY2004, SDG&E spent $14.4 million or 85% of the program budget.

III. CALIFORNIA ALTERNATE RATES FOR ENERGY

PY2004 CARE ENROLLMENT RESULTS

New enrollments in SDG&E's electric service CARE program during PY2004 totaled 50,177. New enrollments in SDG&E's gas service CARE program during PY2004 totaled 33,229. The net increase over PY2003 to the number of CARE program participants was 11,416 for the electric service CARE program and 8,638 for the gas service CARE program, for a CARE penetration rate of 72.5% and 72.1%, respectively.

PY2004 OUTREACH AND LEVERAGING

- SDG&E's CARE program, in conjunction with its LIEE program and other customer assistance programs as discussed above, reached out to enroll eligible CARE customers by participating in community events and partnering with community

organizations and businesses. Further, details of these community outreach events are contained in Attachment B.

- SDG&E conducted 7 direct mailings to 224,000 non-CARE customers identified as potentially eligible for CARE which achieved an overall response rate of 9%, and resulted in approximately 7% (15,718 customers) of the respondents enrolling in CARE.
- SDG&E's LIEE program added a CARE signature line to the Customer Assessment form so that the form could be used to enroll customers in the program. A total of 1,834 customers were enrolled onto CARE using the new form.
- Fifteen capitation contractors enrolled 531 customers in the CARE program at an average cost of $12.[1]

CARE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

In PY2004, SDG&E spent $1.4 million in outreach and $1.4 million in administrative expenses. CARE discount charges for PY2004 totaled $31.6 million which reflects a combined total for gas and electric. Total CARE expenditures for PY2004 of $34.4 million, are 119% of the 2004 CARE budget; the 19% over budget is due to an increase in CARE subsidy costs.

[1] Calculated Total Capitation Fees, Line 6, Table 6 divided by total Capitation Enrollments, Table 16.

IV. CONCLUSION

SDG&E successfully conducted its LIEE and CARE program during 2004 with the goal of providing as many qualified customers as possible with program measures, bill discounts, and other services. As a result of SDG&E's efforts, 11,416 new CARE customers were added to the program, 14,897 qualified customers' homes were treated with DAP program services, and 11,915 low-income customers participated in energy conservation and efficiency education workshops.

Respectfully submitted,

By: _____

Georgetta J. Baker
Attorney for
San Diego Gas & Electric Company
101 Ash Street, HQ 13D
San Diego, CA 92101-3017
Telephone: (619) 699-5064
Facsimile: (619) 699-5027
E-Mail: Gbaker@sempra.com

February 22, 2005

Table A

SDG&E Rapid Deployment Compliance Filing
Year End 2004

SDG&E LIEE Leveraging and Outreach[1]

February 22, 2005

[1] As SDG&E is outreaching both CARE and LIEE together, along with its other customer assistance programs, effective with July, only Table B was completed.

SDG&E Compliance Filing
February 22, 2005
Table A– SDG&E LIEE Leveraging & Outreach

LIEE Leveraging/Outreach[2]	Summary	Timeline	Status
Community Partner – *Vista Project CARE*	Monthly SDG&E Customer Assistance presentations to Vista Project CARE (Community Action Program to Reach the Elderly) in Vista 92084. Approximately 15 Senior Service Agency Representatives will attend each meeting.	January – December (12 Meetings)	On-going
Community Partner – *North County Task Force on Aging*	Monthly SDG&E Customer Assistance presentations to the North County Task Force on Aging in Vista 92084. Approximately 35 Senior Service Agency Representatives and volunteers will attend each meeting.	January – December (12 Meetings)	On-going
Community Partner – *Braille Institute*	Monthly SDG&E Customer Assistance presentations to the Braille Institute in Sorrento Valley 92121. Approximately 15 sight-impaired adults, mostly seniors between 60 – 70 years old, plus 1-2 Braille Institute staff.	February – December (11 meetings)	On-going
Community Partner – *Interfaith Community Services*	Monthly congregational meetings and brown bag luncheons at Interfaith Community Services in Escondido 92025. The purpose of these meetings is to discuss upcoming trends and demographics in north county, including Confia Hiring Hall (Migrant Workers).	February – December (11 meetings)	On-going
Community Partner – *The Mid-City CAN Community Council*	Monthly SDG&E Customer Assistance presentations at Faith Lutheran Church in San Diego 92114. Approximately 20-30 Mid-City CAN Community Council members and volunteers will attend each meeting.	May – December (8 meetings)	On-going

[2] All outreach events on CARE and other customer assistance programs (e.g., CARE, payment arrangements, Neighbor-to-Neighbor, medical baseline, LIHEAP cash assistance) include information on LIEE and starting with February has not been repeated in this Table. Please review Table B, CARE Leveraging and Outreach for complete list of outreach activities which include outreach for LIEE.

Community Partner – *Mid-City Collaborative*	Monthly SDG&E Customer Assistance presentations at the Wellness Center in San Diego 92114. The Mid-City Community Advocacy Network is a community collaborative of over 150 agencies, community residents, parents, youth, business, schools, and religious institutions serving the San Diego neighborhoods of City Heights, Normal Heights, Oak park, Darnall, Rolando, College, Kensington, and Talmadge. Approximately 45 – 50 are expected to attend each month.	May – December (8 meetings)	On-going
Community Partner – *Consumer Credit Counselors*	The year's first SDG&E "Winning in Tough Financial Times" Senior Financial Workshops. This workshop was held at the Oasis Senior Learning Center in Escondido 92025, and approximately 30 seniors attended. These financial workshops are sponsored by SDG&E, and provided by the Consumer Credit Counselors (CCC) in a classroom environment. CCC promotes SDG&E's Customer Assistance programs and services in each workshop.	January 23, 2004	Complete
Outreach – Seniors	SDG&E Customer Assistance booth at the *Family Wellness Fair* at Cameron YMCA in Santee 92071. Over 300 seniors and families attended. Flyers were distributed throughout Santee prior to the event by YMCA staff and volunteers.	Saturday, January 24, 2004	Complete
Outreach – Media (Print/English)	SDG&E's LIEE DAP/Energy Team Program reprinted 4,000 copies of the Energy Team brochure for distribution until the new guidelines are established for June 1st, 2004.	January – May 2004	Complete

Outreach – Media (Print/Spanish)	SDG&E's LIEE DAP/Energy Team Program reprinted 4,000 copies of the Energy Team in-language Spanish brochure for distribution until the new guidelines are established for June 1st, 2004.	January – May 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance presentation at the Imperial Beach Health Center in Imperial Beach 91932. Approximately 20 – 30 caseworkers attended.	February 6, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance, Energy Efficiency, and Safety presentation at Fredericka Manor in Chula Vista 91910. Approximately 30 – 40 seniors from the *National Association of Retired Federal Employees – Chula Vista Chapter* attended.	February 9, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance meeting with the Executive Director of the San Diego Fair Housing Council in San Diego 92101. SDG&E proposed how our programs and services may be leveraged with the Council's in 2004.	February 10, 2004	Complete
Outreach – Seniors	SDG&E Customer Assistance booth at the *Senior Health & Safety Fair* at St. Francis Catholic Church in Vista 92083. Over 100 seniors and families attended. Flyers were distributed throughout Vista prior to the event by church staff and volunteers.	February 11, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance meeting with the City of San Marcos at the City of San Marcos City Hall in 92069. SDG&E proposed how our programs and services may continue to be leveraged with City Hall's in 2004.	February 12, 2004	Complete

Outreach – Seniors	SDG&E Customer Assistance booth at the *Meet the Pharmacists Health & Safety Fair* at the Mission Valley YMCA in San Diego 92110. Approximately 150 attended, including television media and representatives from The Prevention of Elder Abuse. The event was co-sponsored by County of San Diego's Aging & Independent Services. Additionally, this outreach event showcased Project CARE's "Vials of Life" sponsored by SHARP Hospital and SDG&E.	February 11, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth at the *6th Annual North County Latino and Migrant Parent Conference* at Knob Hill Elementary School in San Marcos 92069. Approximately 2,000 customers attended this event that included 17 workshops and 16 exhibits, endorsed and coordinated by the San Diego County Department of Education and the San Marcos Unified Schools District.	Saturday, February 28, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance presentation at a *Meals on Wheels Metro Volunteer Event* at Torrey Pines Christian Church in La Jolla 92037. Approximately 120 seniors and Meals on Wheels volunteers attended.	Saturday, February 28, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance booth at the *7th Annual Heritage Day Festival* at the Euclid Health Center in San Diego. The Festival was organized by Nu-Way Operation B.H.I.L.D. – Black History is Learning Development. Approximately 2,000 customers attended this event.	Saturday, February 28, 2004	Complete

Outreach – Hard To Reach (Mobile Home Park Residents)	SDG&E Customer Assistance meeting with the manager of Madrid Mobile Park in San Marcos 92069. SDG&E proposed how our programs and services may be brought on-site to the mobile home park in the future. Management agreed to an outreach event that week.	Planning Meeting March 2, 2004 Event Date March 8, 2004	Complete Complete
Leveraging – Community Resources	SDG&E Customer Assistance meeting with the City of Lemon Grove in 91945. SDG&E proposed how our programs and services may continue to be leveraged with Lemon Grove's in 2004.	March 4, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance presentation at Point Loma Presbyterian Church in San Diego 92106. Approximately 30 caregivers and respite care providers attended.	March 4, 2004	Complete
Outreach – Military	SDG&E Customer Assistance booth and lighting turn-in event at the Navy Broadway Complex in San Diego 92132. Approximately 100 military personnel attended.	March 11, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance in-language Spanish presentation at the *6th Annual Latino Family Conference* at Monterey Heights Elementary School in Lemon Grove 91945. Approximately 40 customers, a combination or parents and teachers, attended this conference.	Saturday, March 13, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance meeting with the Director of Head Start in San Diego 92101. SDG&E proposed how our programs and services may be leveraged with Head Start's in 2004.	March 16, 2004	Complete

Leveraging – Community Resources	SDG&E Customer Assistance English and Spanish presentation at *The Celebrating Educational Opportunities for Hispanic Students Conference* at the Manchester Grand Hyatt in San Diego 92101. Approximately 200 customers -- a combination of students, agencies, and teachers – attended the 2-day conference.	March 19, 2004 March 20, 2004	Complete Complete
Outreach – Community	SDG&E Customer Assistance booth and lighting turn-in event at *The Protecting Our Children, Health & Resource Fair* at Kimball Park in National City 91950. Over 10,000 families were contacted through a direct mail campaign by four Women, Infant, and Children (WIC) centers in San Diego: Chula Vista, Imperial Beach, National City, and San Ysidro. Approximately 2,000 attended the event.	Saturday, March 20, 2004	Complete
Outreach – Community	SDG&E Customer Assistance and Energy Efficiency (Commercial and Residential) booth at the *Community Information Fair* at the South Chula Vista Branch Library in Chula Vista 91910. Approximately 100 exhibits and agencies participated, and over 2,000 customers attended.	Saturday, March 20, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance pre-conference meeting with Univision (an all-Spanish television station) in San Diego 92101 to discuss SDG&E's participation in *La Feria De La Mujer* on Saturday, March 27th. Univision provided the media before and during the event; SDG&E provided in-language Spanish presentations, an information booth, and a sponsorship. Approximately 1,400 attended *La Feria De La Mujer.*	Planning Meeting March 23, 2004 Event Date March 27, 2004	Complete Complete Complete

Leveraging – Community Resources	SDG&E Customer Assistance meeting with office staff of the National Organization for Somali Benadiri in San Diego 92115. SDG&E proposed how our programs and services may be offered to the Somali community in 2004.	March 24, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth at the *Senior Health & Safety Fair* at St. Mark's Church in San Marcos 92069. Approximately 100 seniors attended.	March 25, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth and lighting turn-in event at the *Clean-Up Spring Valley* trash-dumping event at Monte Vista High School in Spring Valley 91977. Event flyers were posted and distributed by the school district. Approximately 100 customers attended.	Saturday March 27, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth at the *Celebrate Your Health Fair* in Fallbrook 92028. Approximately 200 customers attended.	Saturday March 27, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance presentation to the Regional Continuum Care Council in San Diego 92123. SDG&E proposed how our programs and services may be offered to those who ask for the Council's help in 2004.	March 30, 2004	Complete

Leveraging – Community Resources	SDG&E Customer Assistance presentation to MAAC Project in San Marcos 92069. SDG&E provided assistance information in English and Spanish to 45 family service workers.	April 1, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth at the *Community Resource Fair* at the Jackie Robinson YMCA in San Diego 92102. The Fair is part of a faith-based initiative through Faith Chapel. Other exhibitors included: childcare resources, housing resources, health and nutrition resources, and career-training opportunities. Approximately 150 customers attended.	Saturday April 3, 2004	Complete
Outreach – Military	SDG&E Customer Assistance booth and lighting turn-in event at the 32nd Street Navy Exchange in San Diego 92114. Approximately 100 military personnel attended.	April 15, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance presentation to Health & Human Services/CalWorks in El Cajon 92020. SDG&E proposed how our programs and services may be offered to families in need in 2004. Approximately 30 -- caseworkers and customers – attended.	April 15, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth and lighting turn-in event at the *Warner Springs Health Expo* at the San Jose Valley Sports Park in Warner Springs 92086. Approximately 1,600 Warner Springs residents attended the Expo.	Saturday April 17, 2004	Complete

Leveraging – Community Resources	SDG&E Customer Assistance presentation at the *Aging Summit Conference* at the San Diego Community Concourse in San Diego 92101. SDG&E proposed how our programs and services may be offered to families in need in 2004. Approximately 650 – agency personnel, caseworkers, volunteers, and seniors – attended.	April 19, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth and lighting turn-in event at the *Day of the Child Festival* at San Marcos Middle School in San Marcos 92069. Other exhibitors included: Blue Cross, the Boys and Girls Club, the County of San Diego's Department of Education, Health Net, North County Padre Unidos, and the San Marcos Unified School District. Approximately 2,000 attended the Festival.	Saturday April 24, 2004	Complete
Community Partner – *Consumer Credit Counselors*	An SDG&E "Winning in Tough Financial Times" Senior Financial Workshop and lighting turn-in event at Madrid Mobile Park East in San Marcos 92069. Approximately 50 seniors attended. These financial workshops are sponsored by SDG&E, and provided by the Consumer Credit Counselors (CCC) in a classroom environment. CCC promotes SDG&E's Customer Assistance programs and services in each workshop.	April 27, 2004	Complete

Outreach – Community	SDG&E Customer Assistance booth at the 7th *Annual Family Unity Growing Together Conference* at the Foothills Adult Center in El Cajon 92020. The Fair is part of Grossmont College's Adult School/Parent Education program. Approximately 500 customers attended.	Saturday May 1, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance presentation at MAAC Project's Head Start Center in San Marcos 92069. SDG&E proposed how our programs and services may be offered to Head Start families in need in 2004. Approximately 20 agency staff attended.	May 4, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance and Energy Conservation presentation at East End Club of Escondido in Escondido 92025. Approximately 20 customers and club members attended.	May 5, 2004	Complete
Outreach – Military	SDG&E Customer Assistance booth at the *2004 Multi-Cultural Heritage Day* at Marine Corps Air Station Miramar. Approximately 1,000 military personnel attended.	May 6, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance presentation to Interfaith Coastal Services in Oceanside 92054. Approximately 20 social service case managers attended.	May 7, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance and Energy Efficiency presentation to the Grossmont Mall Walkers in Grossmont Shopping Center. Approximately 50 seniors attended.	Saturday May 8, 2004	Complete

Outreach – Community	SDG&E Customer Assistance booth and lighting turn-in event at the *We Love Children and Family Civic Fair* at Grant Middle School in Escondido 92026. La Nueva Radio (Spanish) provided promotions and on-site live coverage during the Fair. Approximately 400 customers attended.	Saturday May 8, 2004	Complete
Outreach – Community	SDG&E Customer Assistance presentation at the *Step Out for Seniors* walking and exercise event in El Cajon 92020. Approximately 150 seniors attended.	May 10, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth at the *Celebration of Cover the Uninsured Week 2004* at Health & Human Services Insurance Fair in Chula Vista 91911. Approximately 200 South Bay residents attended.	May 11, 2004	Complete
Outreach – Community	SDG&E Customer Assistance presentation at the *Health & Resources Fair* at Vista Senior Center in Vista 92084. Approximately 100 seniors attended.	May 14, 2004	Complete
Outreach – Community	SDG&E Customer Assistance presentation at the *Walk & Health Fair* at San Marcos Senior Center in San Marcos 92069. Approximately 100 seniors attended.	May 14, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth and lighting turn-in event at the *2nd Annual Health Fair* at San Ysidro High School in San Ysidro 92154. Approximately 250 South Bay residents attended.	Saturday May 15, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth at the *30th Annual Rental Housing Education Conference & Expo* at the San Diego Convention Center in San Diego 92101. Approximately 1,000 people – rental customers, property owners and managers, and vendors – attended the Expo.	May 18, 2004	Complete

Outreach – Community	SDG&E Customer Assistance booth at *The SHARP Cabrillo Hospital's Celebrate Older Americans Health Fair* in San Diego 92110. SHARP medical group provided free medical screenings. Approximately 100 seniors attended.	May 18, 2004	Complete
Outreach – Military	SDG&E Customer Assistance booth at the *Marine Corps Community Services Health Fair* at Marine Corps Air Station Miramar. Approximately 1,000 military personnel attended.	May 20, 2004	Complete
Outreach – Community	SDG&E Customer Assistance and Energy Conservation presentation at the Oceanside Senior Citizens Center in Oceanside 92054. Approximately 25 seniors attended.	May 20, 2004	Complete
Outreach – Community	SDG&E Customer Assistance and New Customer/Bill Payment presentation at Independent City's Resource Center in San Diego 92103. Approximately 100 foster youths ranging from 16- to 21-years-old, and foster care case workers attended.	Saturday May 22, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth and lighting turn-in event at Civic Center Park in Lemon Grove 91945. Approximately 400 Lemon Grove residents and Assemblywoman Shirley Horton attended.	Saturday May 22, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance presentation to Health & Human Services/CalWorks in Chula Vista 91911. SDG&E proposed how our programs and services may be offered to families in need in 2004. Approximately 10 – caseworkers and CalWorks participants – attended.	May 24, 2004	Complete

Leveraging – Community Resources	SDG&E Customer Assistance presentation and panel discussion with the Diversity Schoolhouse in the Health Services Complex in Coronado 92118. SDG&E proposed how our programs and services may be offered to the Sudanese community in 2004. The panel discussed refugee assistance, different aspects of the Sudanese culture, including child-rearing in the U.S., and the various challenges faced by living in San Diego. The panel was hosted by the San Diego County Commission on Children, Youth and Families, the Child Abuse Prevention Committee, The Union of Pan Asian Communities, CHOICE Program, the County of San Diego Public Safety Group, and the Public Child Welfare Training Academy.	May 25, 2004	Complete
Community Partner – *Consumer Credit Counselors*	An SDG&E "Winning in Tough Financial Times" Senior Financial Workshop at Saint John of the Cross Church in Lemon Grove 91945. Approximately 50 seniors and caregivers attended. These financial workshops are sponsored by SDG&E, and provided by the Consumer Credit Counselors (CCC) in a classroom environment. CCC promotes SDG&E's Customer Assistance programs and services in each workshop.	May 27, 2004	Complete

Leveraging – Community Resources	SDG&E Customer Assistance presentation at Sea World in San Diego. SDG&E shared information about our programs and services with approximately 60 seniors.	June 1, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance presentation to Meals-on-Wheels in San Marcos 92069. Approximately 50 volunteers attended.	June 3, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance presentation to San Diego Hospice in San Diego 92108. SDG&E informed Hospice staff about services available to assist patients and their families.	June 3, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth and lighting turn-in event at the *Land of Oz Munchkin Street Fair* in San Marcos 92069. The event was advertised to 19,000 families through a direct mail campaign. Approximately 450 San Marcos residents attended.	June 5, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth and lighting turn-in event at the *City Heights Community Development Street Fair* in San Diego. Approximately 1,000 area residents attended the event.	June 5, 2004	Complete
Outreach – Community	SDG&E Customer Assistance presentation to members of the Imperial Beach Women's Club in Imperial Beach 91932. Approximately 40 seniors attended.	June 8, 2004	Complete
Leveraging – Community Resources	SDG&E Customer Assistance presentation to Neighborhood House Association North Island Head Start. Neighborhood House Association educates and cares for more than 6,800 low-come children and their families at more than 70 locations throughout San Diego County.	June 9, 2004	Complete

Outreach – Community	SDG&E Customer Assistance booth at Hilltop Elementary School in Chula Vista 91910. Approximately 160 students and parents attended the event.	June 10, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth and lighting turn-in event at the *Imperial Beach Chili & Jazz Festival* in Imperial Beach 91932. The event was promoted by direct mail, radio and flyers distributed to area residents. Approximately 7,000 people attended the event.	June 12, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth and lighting turn-in event at the *2nd Annual Fiesta Filipiniana Street Fair* in San Diego. Approximately 5,000 people attended the event.	June 19, 2004	Complete
Outreach – Community	SDG&E Customer Assistance presentation to the Bayside Community Center in San Diego 92111. SDG&E proposed how our programs and services may be offered to families in need.	June 21, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth at the Museum of Man in San Diego 92101. The event was promoted by flyers and the Museum of Man website. Approximately 300 San Diego residents attended.	June 24, 2004	Complete
Outreach – Community	SDG&E Customer Assistance booth and lighting turn-in event at Kearny High School in San Diego 92111. The event was promoted by direct mail and Vietnamese radio. Approximately 200 area residents attended the event.	June 26, 2004	Complete

Leveraging – Community Resources	SDG&E presentation to Tesoro Grove Complex, 92154 on all SDG&E programs and services for English and Spanish speaking tenants. Approximately 50 tenants participated in the event.	July 7, 2004	Complete
Outreach – Community	SDG&E sponsored an information booth at the Symposium on the Aging Crisis in San Diego. The symposium discussed the implementation of a program that enables low income seniors to maintain their quality of life by living in their own homes. SDG&E Public Relations contributed $1500 to raise community awareness of the health and social needs of the San Diego elderly. Approximately 150 attended.	July 9, 2004	Complete
Outreach – Community	SDG&E sponsored a booth and lighting turn in event at the San Ysidro Festival, 92173. The event was promoted by direct mail to San Ysidro residents. Approximately 250 attended the event.	July 10, 2004	Complete
Outreach - Telemarketing	SDG&E has signed a contract with CIC Research, a local phone research firm that conducts various surveys for SDG&E, to contact and schedule outreach and assessment appointments for potential DAP customers. CIC Research will attempt to schedule 10,000 appointments through December.	July – December	On-going
Outreach – Community	SDG&E sponsored a lighting turn in event at *the Summer Concert Series at Trolley Square Amphitheatre* in Santee 92071. The event was promoted by direct mail to Santee residents. All customer assistance programs were promoted to approximately 150 attendees.	July 22, 2004	Complete

Outreach – Direct Mail	SDG&E LIEE DAP direct mailing to 6,500 El Cajon residents. The mailing included a letter and a postage paid reply envelope.	July 23, 2004	Complete
Outreach – Community	SDG&E participated in the S.B. Imperial Counties Labor 22nd Annual Softball Tournament in Ocean Beach. SDG&E customer programs and services were promoted to approximately 1000 attendees.	July 24, 2004	Complete
Outreach – Community	SDG&E promoted Customer Assistance Programs & Services to more than 300 participants of *Tower After Hours Celebrating the Phillipines* at the Museum Of Man in Balboa Park. The event was promoted by the musuem's website and 4,000 printed and promotional materials.	July 29, 2004	Complete
July 2004	**As SDG&E is outreaching both CARE and LIEE together, along with its other customer assistance programs, effective with July, please refer to Table B for information on these combined efforts.**		

Table B

SDG&E Rapid Deployment Compliance Filing
Year End 2004

SDG&E CARE Outreach and Leveraging[1]

February 22, 2005

[1] As SDG&E is outreaching both CARE and LIEE together, along with its other customer assistance programs, effective with July, only Table B was completed

Table B – SDG&E CARE Outreach and Leveraging Through 2004

Activity	Summary	Timeline	Status/Results/Cost
January 2004			
1st Methodist Church (Escondido) Pairs & Spares Senior Social Group	Customer Assistance Services for Seniors Presentation	01/14/2004	53 Seniors
Vista Project CARE Meeting	Meeting with Senior Service Agency Representatives presenting Customer Assistance Programs and Services	01/21/2004	15 Vista Agency Representatives
Oasis Senior Learning Center (Robinsons-May Co in No County Fair)	Senior Financial Workshop	01/23/2004	30 Seniors
Family Wellness Fair, Cameron YMCA	Customer Assistance Booth provided information on SDG&E Customer Assistance Programs	01/24/2004	300 Residents of Santee and YMCA members
San Marcos Project CARE Meeting	Meeting with Senior Service Agency Representatives presenting Customer Assistance Programs and Services	01/27/2004	30 North County Agency Representatives
North County Task Force on Aging (Vista Library)	Customer Assistance Programs Presentation	01/27/2004	35 Senior Agency Representatives and Volunteers
CARE Outreach Agencies	8 Agencies Submitted Applications (Accepted and put on CARE)	January 2004	71 Low Income Customers CARE applications received
CARE applications sent/Customer Call Center	CARE applications mailed per customers' request	January 2004	7,520 English 1,491 Spanish 9,011 Total Mailed

Table B – SDG&E CARE Outreach and Leveraging Through 2004

February 2004			
El Cajon Branch Office Sign-ups	Sign up customers for the CARE Program	02/02/2004	53 customers signed up or reapplied for CARE
Winegard door-to-door outreach/sign up begins (North County)	Winegard is going door-to-door signing up customers for the CARE Program	02/03/2004	Door-to-door sign ups, continuing throughout the year
Foothill Presbyterian Church Presentation	Customer Assistance Services for Seniors Presentation	02/05/2004	300 Seniors
Imperial Beach Health Center	Customer Assistance Programs and Services Presentation	02/06/2004	30 Caseworkers
National Association of Retired Federal Employees-Chula Vista Chaper	Customer Assistance Programs and Services, Energy Efficiency, and Safety for Seniors Presentation	02/09/2004	40 Seniors
Braille Institute Presentation	Rights and Responsibilities Class including Customer Assistance Services Presentation	02/10/2004	22 Sight-impaired adults, mostly seniors
St Francis Catholic Church Senior Health and Safety Fair	Customer Assistance Booth provided information on SDG&E Customer Assistance Programs	02/11/2004	100 Seniors
Braille Institute Presentation	Rights and Responsibilities Class including Customer Assistance Services Presentation	02/11/2004	19 Sight-impaired adults, mostly seniors
Mission Valley YMCA "Meet the Pharmacist" Health and Safety Event	Showcase Project CARE- Vials of Life	02/13/2004	150 Seniors
Escondido Branch Office Sign-ups	Sign up customers for the CARE Program	02/017/2004	53 customers signed up or reapplied for CARE
Escondido Branch Office Sign-ups	Sign up customers for the CARE Program	02/018/2004	53 customers signed up or reapplied for CARE
Heartbeat Family Partnership-National City	Customer Assistance Services Presentation (Spanish)	02/23/2004	30 National City Residents
Bethel Evangelical Church (National City)	Customer Assistance Services Presentation CARE and DAP sign-up	02/23/2004	60 Hispanic customers
North County Task Force on Aging (Vista Library)	Customer Assistance Services for Seniors Presentation	02/24/2004	25 Senior Agency Representatives and Volunteers

Table B – SDG&E CARE Outreach and Leveraging Through 2004

San Marcos Project CARE Meeting	Customer Assistance Services for Seniors Presentation	02/25/2004	30 Senior Agency Representatives and Volunteers
6th Annual North County Latino and Migrant Parent Conference	Customer Assistance Programs & Services Presentation	02/28/2004	2,000 San Marcos Residents
7th Annual Heritage Day Parade (Nu-Way Operation B.H.I.L.D.)	Customer Assistance Programs & Services Presentation	02/28/2004	2,000 San Diego Residents
Meals on Wheels Metro Volunteer Event (Torrey Pines Christian Church)	Customer Assistance Programs & Services Presentation	02/28/2004	120 Meals on Wheels Metro Volunteers
CARE applications sent/Customer Call Center	CARE applications mailed per customers' request	February 2004	7,962 English 1,629 Spanish 9,591 Total Mailed
CARE applications sent/Customer Call Center	CARE applications mailed per customers' request	February 2004	7,962 English 1,629 Spanish 9,591 Total Mailed

Table B – SDG&E CARE Outreach and Leveraging Through 2004

March 2004			
Winegard door-to-door outreach/sign up continues (North County)	Winegard is going door-to-door signing up customers for the CARE Program	03/01/2004	Door-to-Door sign ups, continuing throughout the year
Chula Vista Branch Office	Sign up customers for the CARE Program	03/01/2004	33 customers signed up or reapplied for CARE
Chula Vista Branch Office	Sign up customers for the CARE Program	03/02/2004	38 customers signed up or reapplied for CARE
Pt Loma Presbyterian Church Presentation	Customer Assistance Programs & Services Presentation	03/04/2004	30 Caregivers and Respite Care Providers
Navy Lighting Event (Harbor Dr, San Diego)	Lighting Turn-in-Event	03/11/2004	100 Military and Civilian Families
6th Annual Latino Family Conference (Monterrey Heights Elem School)	Customer Assistance Programs & Services Presentation	03/13/2004	100 Latino Families
San Ysidro Health Center "WIC" Program (National City)	Customer Assistance Programs & Services Booth, Lighting Turn-in-Event and CARE sign-up.	03/20/2004	100 South Bay Families
Community Information Fair (Chula Vista)	Customer Assistance Programs and Commercial Incentives and Rebates for Businesses	03/20/2004	100 South Bay Families
North County Task Force on Aging (Vista Library)	Customer Assistance Services for Seniors Presentation	03/23/2004	35 Senior Agency Representatives and Volunteers
National Organization for Somali Benadiri (San Diego)	Neighbor to Neighbor procedures and Customer Assistance Programs and Services	03/24/2004	5 Office Staff
San Marcos Project CARE Meeting	Customer Assistance Services for Seniors Presentation	03/24/2004	30 Representatives from Senior Agencies in North County
Check Presentation Meals-on-Wheels (San Diego)	$15,000 Sponsorship-in conjunction with Meals-on-Wheels Association	03/24/2004	40 Meals-on-Wheels Volunteers and Leaders
Senior Health & Safety Fair (San Marcos)	Customer Assistance Programs & Services Booth	03/25/2004	100 San Marcos Seniors

Table B – SDG&E CARE Outreach and Leveraging Through 2004

Monte Vista High School Lighting Event "Clean Up Spring Valley"	Lighting Turn-in-Event and CARE sign-up	03/27/2004	100 Spring Valley Residents
"Celebrate Your Health" Fair (Fallbrook)	Customer Assistance Programs & Services Booth and CARE Sign-up	03/27/2004	200 North County Residents
La Feria De La Mujer Presentation (San Diego Concourse)	Seminar presented by KLOV radio station Customer Assistance Programs & Services were presented to attending families	03/27/2004	100 Latino Familes
Regional Continuum Care Council (San Diego)	Customer Assistance Programs & Services Presentation	03/30/2004	45 Representatives of Agencies and Non-Profit Organizations
Independent City Simulation (Skyline Church, Rancho San Diego)	Simulated signing up for utility service, provided Customer Assistance information	03/31/2004	100 Foster teens about to leave the welfare system.
CARE applications sent/Customer Call Center	CARE applications mailed per customers' request	March 2004	8,834 English 1,606 Spanish 16 Vietnamese 10,456 Total Mailed

Table B – SDG&E CARE Outreach and Leveraging Through 2004

April 2004			
Winegard door-to-door outreach/sign up continues (North County)	Winegard is going door-to-door signing up customers for the CARE Program	04/01/2004	Door-to-Door sign ups, continuing throughout the year
MAAC Project Head Start (San Marcos)	Customer Assistance Programs & Services Presentation	04/01/2004	45 Family Services Case Workers
Community Resource Fair (Jackie Robinson YMCA)	Customer Assistance Programs & Services & Energy Efficiency Booth	04/03/2004	150 General Community & Low Income Customers
Downtown Branch Office	Sign up customers for the CARE Program	04/05/2004	25 customers signed up or reapplied for CARE
Military Only-32nd St Naval Base (NEX)	Customer Assistance Programs & Services & Lighting Turn-in-Event	04/15/2004	100 Low-Moderate Income Military Families
Health & Human Services/CalWorks (El Cajon)	Customer Assistance Programs & Services Presentation	04/15/2004	30 CalWorks Mothers
Warner Springs Health Expo (San Jose Valley Sports Park)	Customer Assistance Programs & Services & Lighting Turn-in-Event	04/17/2004	200 Warner Springs Residents
Aging Summit Conference-San Diego Concourse	Customer Assistance Programs & Services Booth	04/19/2004	650 Senior Agencies and Senior Customers
Escondido Branch Office	Sign up customers for the CARE Program	04/19/2004	42 customers signed up or reapplied for CARE
Willowbrook Countryclub HOA Clubhouse (Lakeside)	Customer Assistance Programs & Services Presentation	04/21/2004	40 Mobilehome Association Residents
San Marcos Middle School "Day of the Child" Festival	Customer Assistance Programs, Services, CARE Sign-up & Lighting Turn-in-Event	04/24/2004	2,000 San Marcos Residents
Madrid Mobile Park East	Senior Financial Workshop, Lighting Exchange & Customer Assistance Event	04/27/2004	50 Senior Customers
San Diego Center for the Blind (North County) Presentation	Customer Assistance Programs & Services Booth	04/27/2004	20 Sight Impaired Adults
North County Task Force on Aging (Vista Library)	Customer Assistance Services for Seniors Presentation	04/27/2004	35 Senior Agency Representatives and Volunteers

Table B – SDG&E CARE Outreach and Leveraging Through 2004

San Marcos Project CARE Meeting	Customer Assistance Services for Seniors Presentation	04/28/2004	30 Representatives from Senior Agencies in North County
San Diego Center for the Blind (North County) Presentation	Customer Assistance Programs & Services Booth	04/28/2004	20 Sight Impaired Adults
San Diego Center for the Blind (North County) Presentation	Customer Assistance Programs & Services Booth	04/29/2004	20 Sight Impaired Adults
CARE applications sent/Customer Call Center	11 Agencies Submitted Applications (Accepted and put on CARE)	April 2004	250 Low Income Customers CARE applications received

Table B – SDG&E CARE Outreach and Leveraging Through 2004

May 2004			
Foothills Adult Center, El Cajon	SDG&E Programs & Services Booth	05/01/2004	500 Residents of El Cajon Grossmont Adult School/Parent Education
Winegard door-to-door outreach/sign up continues (North County)	Winegard is going door-to-door signing up customers for the CARE Program	05/01/2004	Door-to-Door sign ups, continuing throughout the year
MAAC Project Head Start (San Marcos)	SDG&E Meeting with Head Start discussing SDG&E Programs and Services	05/04/2004	30 members of San Marcos MAAC Project Head Start
East End Club of Escondido	Presentation of Energy Conservation and Programs & Services of SDG&E	05/05//2004	20 Senior Women of the East End Club
2004 Multi-Cultural Heritage Day – Marine Corps Air Station Miramar	Promoting SDG&E Programs & Services as well as Operation Home Sweet Home	05/06/2004	1,000 Military Families
Interfaith Coastal Services (Oceanside)	Presentation of SDG&E Programs & Services	05/07/2004	20 Social Service Case Managers
Grossmont Mall Walkers Presentation	Presentation of Energy Conservation and Programs & Services of SDG&E	05/08/2004	50 Grossmont Mall Walkers
Grant Middle School (Escondido)	Lighting turn-in-event and Customer Assistance Service Booths	05/08/2004	616 City of Escondido Residents
Wells Park, El Cajon – Step out for Seniors	SDG&E Programs & Services Booth	05/10/2004	150 El Cajon Seniors
Mid-City CAN Community Council Faith Lutheran Church (Orange Ave)	Presentation of SDG&E Programs & Services	05/11/2004	30 Members of the Mid-City CAN Community Council
Health Education & Insurance Fair, Chula Vista (South Region Health & Human Services)	SDG&E Programs & Services Booth	05/11/2004	200 South Bay Residents
Mid-City CAN Community Council (University Ave)	Presented SDG&E Programs and Services to the director of the Mid-City Collaborative	05/13/2004	Member of the Mid-City Collaborative Council

Table B – SDG&E CARE Outreach and Leveraging Through 2004

County of San Diego Commission on Children, Youth and Families (Balboa Ave)	Presentation of SDG&E Programs & Services	05/13/2004	30 State of California Welfare Council Members
Health and Resources Fair, Vista Senior Center	SDG&E Programs & Services Booth	05/14/2004	100 Vista Seniors
San Marcos Senior Center-California Senior Center Week	SDG&E Programs & Services Booth	05/14/2004	100 San Marcos Seniors
San Ysidro High School	Lighting turn-in-event and Customer Assistance Service Booths	05/15/2004	309 South Bay Residents
30th Annual Rental Housing Education Conference & Expo (San Diego Convention Center)	SDG&E Programs & Services & Multi-Family Program Booth	05/18/2004	2,000+ Convention Attendees
Sharp Cabrillo Hospital Lighting Event	Lighting Turn-In-Event and SDG&E Programs & Services Booths	05/18/2004	106
Vista Project CARE Meeting	SDG&E Programs & Services for Seniors Presentation	05/20/2004	15 Representatives from Senior Agencies in North County
2004 Health Fair - Marine Corps Air Station Miramar	Promoting SDG&E Programs & Services as well as Operation Home Sweet Home	05/20/2004	1,000 Military Families
North County Jewish Seniors (Oceanside Senior Citizens Center)	Presentation of Energy Conservation & SDG&E Programs & Services	05/20/2004	25 North County Jewish Seniors
Independent City Simulation (The Center, San Diego)	Simulated signing up for utility service, provided SDG&E Programs & Services information	05/22/2004	100 Foster teens about to leave the welfare system.
Civic Center Park, Lemon Grove	Lighting Turn-In-Event and SDG&E Programs & Services Booths	05/22/2004	421 Lemon Grove Residents
CalWorks Office, Chula Vista	SDG&E Programs & Services Presentation	05/24/2004	12 CalWorks Members
Diversity Schoolhouse, Health Services Complex (Rosecrans St, San Diego)	SDG&E Programs & Services Presentation	05/25/2004	30 Health & Human Services Members

Table B – SDG&E CARE Outreach and Leveraging Through 2004

North County Task Force on Aging (Vista Library)	Presentation on SDG&E Programs & Services to Seniors	05/25/2004	35 Senior Agency Representatives and Volunteers
San Marcos Project CARE Meeting	Presentation on SDG&E Programs & Services to Seniors	05/26/2004	30 Representatives from Senior Agencies in North County
"Winning in Tough Financial Times" Senior Workshop, St John of the Cross Church (Lemon Grove)	WITFT Seminar with SDG&E Programs & Services Presentation	05/27/2004	50 Seniors and Caregivers
CARE applications sent/Customer Call Center	CARE applications mailed per customers' request	May 2004	5,920 English 1,261 Spanish 11 Vietnamese 7,192 Total Mailed

Table B – SDG&E CARE Outreach and Leveraging Through 2004

June 2004			
Winegard door-to-door outreach/sign up continues (North County)	Winegard is going door-to-door signing up customers for the CARE Program	06/01/2004	Door-to-Door sign ups, continuing throughout the year
El Cajon Branch Office	Sign up customers for the CARE Program and distribute information on other Customer Assistance Programs	06/01/2004	23 customers signed up or reapplied for CARE
Sea World	Presentation on SDG&E Programs & Services to seniors. AARP sponsored "Terrific Tuesdays"	06/01/2004	60 Seniors
San Diego Hospice Camino Del Rio South	Presentation on SDG&E Programs and Services (including disabled services)	06/03/2004	30 Hospice Staff
Meals-on-Wheels North County Volunteers	Presentation on SDG&E Programs and Services	06/03/2004	50 North County Volunteers
City of San Marcos, Civic Center	Lighting Turn-In-Event and SDG&E Programs & Services Booths	06/05/2004	450 Residents of San Marcos
City Heights Comm Development Corp Street Fair	SDG&E Programs & Services Booth	06/05/2004	1,000 San Diego Residents
Mid-City CAN Community Council (Faith Lutheran Church)	Presentation on SDG&E Programs and Services	06/08/2004	30 Council Members
Mid-City Collaborative Meeting (Wellness Center, San Diego)	Mid-City Community Advocacy Network Meeting	06/08/2004	Over 150 agencies, schools, residents and religious institutions serving San Diego neighborhoods represented.
Imperial Beach Women's Club	Presentation on SDG&E Programs and Services	06/08/2004	40 Imperial Beach Seniors
Neighborhood House Assn North Inland Head Start (Escondido)	Presentation on SDG&E Programs and Services	06/09/2004	2 Directors of Programs

Table B – SDG&E CARE Outreach and Leveraging Through 2004

RSVP Volunteers Brunch (Town & Country Hotel)	SDG&E Sponsored Brunch to Thank Seniors who volunteer in the community. Promotion of SDG&E Programs and Services.	06/09/2004	630 Senior Volunteers
Energy Conservation Day (Hilltop Elementary School, Chula Vista)	SDG&E Programs and Services Booth	06/10/2004	160 Parents of Hilltop Third Grade Class
La Mesa Senior Health Fair	SDG&E Programs and Services Booth	06/11/2004	150 East County Seniors
CHW Regional Development Center (Chula Vista Mall)	SDG&E is a Board member of the Advisory Committee for CHW. Bi-Monthly meetings.	06/11/2004	8 Members of the committee
Imperial Beach Chili & Jazz Festival	Lighting Turn-In-Event and SDG&E Programs & Services Booths	06/12/2004	250 Imperial Beach Residents
Vista Project CARE Meeting	SDG&E Programs & Services for Seniors Presentation	06/17/2004	15 Representatives from Senior Agencies in North County
2nd Annual Fiesta Filipinina Street Fair (Gaslamp)	Lighting Turn-In-Event and SDG&E Programs & Services Booths	06/19/2004	8,000 Local San Diego Residents
Bayside Community Center	Presentation on SDG&E Programs and Services	06/21/2004	Rose Caballo, Executive Director of BCC
North County Task Force on Aging (Vista Library)	Presentation on SDG&E Programs & Services to Seniors	06/22/2004	35 Senior Agency Representatives and Volunteers
San Marcos Project CARE Meeting	Presentation on SDG&E Programs & Services to Seniors	06/23/2004	30 Representatives from Senior Agencies in North County
Apartment Assn of Escondido	Presentation on SDG&E Programs & Services to Seniors	06/23/2004	30 Escondido Apartment Assn Residents
Tower after Hours celebrating Mexico (Museum of Man)	Presentation on SDG&E Programs & Services to Seniors	06/24/2004	300 San Diego Residents
Kearny High School, Linda Vista	Lighting Turn-In-Event and SDG&E Programs & Services Booths	06/26/2004	200 Residents of Linda Vista
CARE Outreach Agencies	15 Agencies Submitted Applications (Accepted and put on CARE)	June 2004	362 Low Income Customers CARE applications received

Table B – SDG&E CARE Outreach and Leveraging Through 2004

CARE/FERA applications sent/Customer Call Center	CARE/FERA applications mailed per customers' request	June 2004	6,132 English 1,335 Spanish 14 Vietnamese 7,481 Total Mailed

Table B – SDG&E CARE Outreach and Leveraging Through 2004

July 2004	**As SDG&E is outreaching both CARE and LIEE together, along with its other customer assistance programs, effective with July, only Table B is being completed to show the company's outreach efforts.**		
Tesoro Grove **PRESENTATION**	Customer Assistance presented information on all programs and services	7/7/04	50 Tenants educated and given applications and brochures
Symposium on the Aging Crisis in San Diego **EVENT**	Customer Assistance and Community Relations provided an information booth at this event. Topics discussed included a program of All-inclusive Care for the elderly through the PACE program. The PACE program enables low-income, frail seniors to continue to live in their own homes and communities.	7/9/04	100-150 Seniors over 65 years of age.
San Ysidro Festival **LIGHTING TURN-IN EVENT**	A lighting turn-in and Customer Assistance event for residents of San Ysidro	7/10/04	250 residents of San Ysidro
Mid City Collaborative **MEETING**	Customer Assistance participated in this advocacy network of over 150 community agencies	7/13/04	150 Agencies
San Diego Works (CalWorks) **PRESENTATION**	A presentation was given to CalWorks participants that covered Customer Assistance programs and services along with an overview of jobs/employment at the utilities.	7/13/04	30 Participants
Vista Project Care **MEETING**	A meeting to discuss Customer Assistance Programs and Services was given to Senior Service Agency representatives	7/15/04	15 Service agency representatives
Crisis House **TRAINING**	Neighbor to Neighbor/Customer Assistance training to agency that provides shelter for battered women	7/20/04	Trained agency manager/social worker
Interfaith Community Services **MEETING**	Customer Assistance attended a brown bag luncheon and Congregational meeting to hear a presentation about upcoming trends and demographics in North County.	7/21/04	

Table B – SDG&E CARE Outreach and Leveraging Through 2004

Meals on Wheels **MEETING**	Meeting to discuss an outreach effort when MOW and SDG&E programs and services will have information distributed at local hospitals	7/22/04	
Summer Concert Series, Santee **LIGHTING TURN-IN EVENT**	Lighting turn-in and customer assistance programs and services event	7/22/04	150 Santee residents
Imperial Counties Labor Union **EVENT**	Customer Assistance participated in the labor union's annual event to promote programs and services	7/24/04	1000 San Diego and Imperial Counties union labor employees
North County Task Force on Aging **PRESENTATION**	A presentation was given to agency representatives and volunteers on SDG&E Customer Assistance programs	7/27/04	35 Representatives and Volunteers
San Marcos Project CARE **PRESENTATION**	A presentation was given to agency representatives on SDG&E Customer Assistance Programs	7/28/04	20-30 Representatives from Senior Service Agencies in North County
Museum of Man **EVENT**	Information on SDG&E programs and services was distributed at this event	7/29/04	300 San Diego Residents
City Heights Urban Village **LIGHTING TURN-IN EVENT**	Lighting Turn-in event that also covered Customer Assistance programs	7/31/04	600 City Heights and Normal Heights Residents
Winegard door-to-door outreach/sign up continues	Door-to door sign ups for the CARE program	July 2004	Door-to-Door sign ups, continuing throughout the year
CARE/FERA applications sent/Customer Call Center	CARE/FERA applications mailed per customers request	July 2004	2,953 English 688 Spanish 12 Vietnamese **Total 3,653**
CARE Capitation Contractors	11 Agencies submitted applications :	July 2004	31 Applications received

Table B – SDG&E CARE Outreach and Leveraging Through 2004

General Agency outreach	Updated CARE applications and Customer Assistance information left at agencies within SDG&E territory	Being done on an ongoing basis, starting July 2004	CARE applications and Customer Assistance applications left, continuing throughout the year
National Night Out **EVENT**	Information booth providing materials on all Customer Assistance programs and services	8/3/04	800 + Residents of San Diego
Chula Vista Elementary School **PRESENTATION**	Presented information on Customer Assistance programs	8/5/04	Assistance Superintendent of Chula Vista school district.
Phillippine Cultural Arts Festival **EVENT**	Information booth providing materials on all Customer Assistance programs and services	08/07/04 & 08/08/04	1,000 Residents of San Diego
San Clemente Fiesta Festival **EVENT**	Information booth providing materials on all Customer Assistance programs and services	08/08/04	45,000 Residents of San Clemente
San Diego Works (CalWorks) **PRESENTATION**	Presented information on Customer Assistance programs	08/10/04	30 CalWorks Participants
Lemon Festival **EVENT**	Information booth providing materials on all Customer Assistance programs and services	08/15/04	45,000 Residents of Chula Vista
SDG&E Clairemont Branch Office **CARE SIGN UP DAY**	Sign up customers for the CARE Program and distribute information on other Customer Assistance Programs	8/16/04	33 Customers put on CARE rate.
CSW Navy Exchange **LIGHTING TURN-IN EVENT**	Lighting Turn-in event that also covered Customer Assistance programs	08/18/04	100 Military and residents of San Diego
North County Food Bank **PRESENTATION**	Presented information on Customer Assistance programs	8/20/04	10 North County Food Bank Lead Empolyees
Encanto Street Fail **LIGHTING TURN-IN EVENT**	Lighting Turn-in event that also covered Customer Assistance programs	8/21/04	350 Residents of Encanto

Table B – SDG&E CARE Outreach and Leveraging Through 2004

Community Resource Center **PRESENTATION**	Presented information on Customer Assistance programs	8/23/04	10 Managers of City of San Diego Community Resource Centers
Southern California Indian Council annual Pow-Wow **EVENT**	Leveraged with Southern California Gas Company with a booth providing Information and materials on all Customer Assistance programs and services for both utilities	8/27-8/29/04	35,000 in attendance from Southern California
Chula Vista Community Fest **EVENT**	Information booth providing materials on all Customer Assistance programs and services	8/28/04	450 Rancho Vista Covenant Church members and Chula Vista Residents
Cornerstone Church Summerfest **EVENT**	Information booth providing materials on all Customer Assistance programs and services	8/28/04	450 Cornerstone Church members and City of National City Residents
City of El Cajon **LIGHTING TURN-IN EVENT**	Lighting Turn-in event that also covered Customer Assistance programs	8/28/04	600 Residents of El Cajon
San Marcos Street Fair **EVENT**	Information booth providing materials on all Customer Assistance programs and services	8/29/04	45,000 Residents of San Marcos
NAS North Island **LIGHTING TURN-IN EVENT**	Lighting Turn-in event that also covered Customer Assistance programs	8/31/04	100 Military Only personnal
Winegard door-to-door outreach/sign up continues	Door-to door sign ups for the CARE program	August 2004	Door-to-Door sign ups, continuing throughout the year
CARE/FERA applications sent/Customer Call Center	CARE/FERA applications mailed per customers request	August 2004	4,081 - English 840 - Spanish 12 - Vietnamese **4,933 - Total Sent**
CARE Capitation Contractors	6 Agencies submitted applications	August 2004	37 Applications received
SDG&E Chula Vista Branch Office **CARE SIGN UP DAY**	Sign up customers for the CARE Program and distribute information on other Customer Assistance Programs	9/07/04	2 Applications received

Table B – SDG&E CARE Outreach and Leveraging Through 2004

SDG&E Escondido Branch Office **CARE SIGN UP DAY**	Sign up customers for the CARE Program and distribute information on other Customer Assistance Programs	9/07/04	8 applications were received and put on the CARE rate
Celebrate Chula Vista **EVENT**	Information booth providing materials on all Customer Assistance programs and services	9/11/04	5,000 Residents of Chula Vista
Grape Day Festival **EVENT**	Information booth providing materials on all Customer Assistance programs and services	9/11/04	400 Residents of Escondido
Fiesta del Barrio, Carlsbad **EVENT**	Information booth providing materials on all Customer Assistance programs and services	9/12/04	7,000 Residents of Carlsbad
Fiestas Patrias **EVENT**	Information booth providing materials on all Customer Assistance programs and services	9/14/04	20,000 SDG&E territory residents attended this event
Safari Mobile Lodge **PRESENTATION**	Presented information on Customer Assistance programs	9/15/04	35 Senior residents of the mobile home community
Fiesta Nacional De La Independencia de Mexico **EVENT**	Information booth providing materials on all Customer Assistance programs and services	9/15/04	400 San Diego residents
BF Goodrich Health Fair **EVENT**	Information booth providing materials on all Customer Assistance programs and services	9/15/04	400 Residents of Chula Vista
Hands on San Diego **EVENT**	Information booth providing materials on all Customer Assistance programs and services	9/18/04	1,200 Volunteers for Meals on Wheels
Heart Ride, Biggs Harley Davidson **EVENT**	Information booth providing materials on all Customer Assistance programs and services	9/19/04	1,500 Residents of San Marcos
Pacific Islander Festival **EVENT**	Information booth providing materials on all Customer Assistance programs and services	9/25/04	100,000 San Diego residents attended this festival

Table B – SDG&E CARE Outreach and Leveraging Through 2004

Bonitafest **EVENT**	Information booth providing materials on all Customer Assistance programs and services	9/25/04	40,000 Residents of Bonita
Oktoberfest, Encinitas **EVENT**	Information booth providing materials on all Customer Assistance programs and services	9/26/04	40,000 Residents of Encinitas
Child Abuse Prevention Committee **PRESENTATION**	Presented information on Customer Assistance programs	9/27/04	20 Committee members
Winegard door-to-door outreach/sign up continues	Door-to door sign ups for the CARE program	September 2004	Door-to-Door sign ups, continuing throughout the year
CARE/FERA applications sent/Customer Call Center	CARE/FERA applications mailed per customers request	September 2004	3,379 - English 764 - Spanish 12 - Vietnamese **4,155- Total Sent**
CARE Capitation Contractors	6 Agencies submitted applications	September 2004	45 Applications received
San Diego Agencies	40 agencies were visited	September 2004	Provided CARE/FERA applications and POP stands
City of Chula Vista Conservation **EVENT**	Information booth providing materials on all Customer Assistance programs and services	10/02/04	3,000 residents of Chula Vista attended this event
Assistance League of Greater San Diego **EVENT**	CARE applications enclosed in agency Children's clothing drive	10/05/04	35+ children
Older Americans Health & Information Fair **EVENT**	Information booth providing materials on all Customer Assistance programs and services	10/15/04	200 seniors attended this event
13th Annual Affordable Housing **EVENT**	Information booth providing materials on all Customer Assistance programs and services	10/15/04	50 customers received information on all programs

Table B – SDG&E CARE Outreach and Leveraging Through 2004

Dia de la Mujer Latina EVENT	Information booth providing materials on all Customer Assistance programs and services	10/16/04	300 customers attended this event
Lowes Grand opening EVENT	Information booth providing materials on all Customer Assistance programs and services	10/16/04	500 customers of Santee attended this event
Mud Run EVENT	Information booth providing materials on all Customer Assistance programs and services	10/16/04	5,000 military personnel participated in this event
Family Health Fair EVENT	Information booth providing materials on all Customer Assistance programs and services	10/16/04	3,000 customers of San Marcos attended this event
Apostolic Assembly EVENT	Information table providing materials on all Customer Assistance programs and services.	10/17/04	500 customers from National City attended this event
ICMA Conference EVENT	Information booth providing materials on all Customer Assistance programs and services	10/19/04	1,000 San Diego city and county managers attended this event
Kaiser Hospital EVENT	Information booth providing materials on all Customer Assistance programs and services	10/19/04	1,000 customers of La Mesa Attended this event
Johnson & Johnson Employee Fair EVENT	Information booth providing materials on all Customer Assistance programs and services	10/22/04	60 employees of Johnson & Johnson attended this event
Fall Home Show EVENT	Information booth providing materials on all Customer Assistance programs and services	10/22-10/24/2004	1,000 customers visited this booth to received information and materials
ElderCare Luncheon EVENT	Information booth providing materials on all Customer Assistance programs and services	10/23/04	200 customers and volunteers of ElderCARE attended this luncheon
Volunteer Improvement & Beautification EVENT	Information booth providing materials on all Customer Assistance programs and services	10/23/04	500 customers attended this event

Table B – SDG&E CARE Outreach and Leveraging Through 2004

Marriott Health & Safety Fair **EVENT**	Information booth providing materials on all Customer Assistance programs and services	10/28/04	1,300 employees attended this event in San Marcos
Tower After hours **EVENT**	Information booth providing materials on all Customer Assistance programs and services	10/28/04	500 customers attended this event
Mountain Community Health Fair **EVENT**	Information booth providing materials on all Customer Assistance programs and services	10/30/04	200 customers attended this event in Descanso
Dia de los Muertos **EVENT**	Information booth providing materials on all Customer Assistance programs and services	10/31/04	400 customers attended this event in Oceanside
CARE/FERA applications sent/Customer Call Center	CARE/FERA applications mailed per customers request	October 2004	2,673 - English 680 - Spanish 11 - Vietnamese **3,364- Total Sent**
CARE Capitation Contractors	11 Agencies submitted applications	October 2004	287 Applications received
North island Navy Base Fun run **EVENT**	Information booth providing materials on all Customer Assistance programs and services	11/03/04	200 military customers
Grandparents Raising Grandchildren **SEMINAR**	Information booth providing materials on all Customer Assistance programs and services	11/05/04	100 customers attended this event in La Mesa
Assistance League of Greater San Diego	CARE sign up	11/02/04	50 customers attended this event
Enviro Fair **EVENT**	Information booth providing materials on all Customer Assistance programs and services	11/05/04	5,000 customers attended this event
Males as Positive Forces **EVENT**	Information booth providing materials on all Customer Assistance programs and services	11/06/04	600 customers attended this event

Table B – SDG&E CARE Outreach and Leveraging Through 2004

Race for the Cure **EVENT**	Information booth providing materials on all Customer Assistance programs and services	11/07/04	15,000 racers
University City Community Service Center **EVENT**	CARE sign up	11/09/04	10 CARE sign ups San Diego
3rd Annunal Intergenerational Games **EVENT**	Information booth providing materials on all Customer Assistance programs and services	11/10/04	250 Seniors and 4th grade students in Chula Vista
3rd Annunal Intergenerational Games **EVENT**	Information booth providing materials on all Customer Assistance programs and services	11/17/04	250 Seniors and 4th grade students in El Cajon
Marriott Health & Safety Fair **EVENT**	Information booth providing materials on all Customer Assistance programs and services	11/11/04	100 Employees of The Marriott
Chula Vista Branch Office **EVENT**	CARE Sign up	11/12/04	50 CARE sign ups
Community Service Center EVENT	CARE Sign up	11/15/04	50 CARE sign ups in University City
National City Branch Office **EVENT**	CARE Sign up	11/16/04	50 CARE sign ups
California State Assn of Counties **EVENT**	Information booth providing materials on all Customer Assistance programs and services	11/16-19/04	500 customers attended this event at the San Diego Convention Center
Oasis Time **PRESENTATION**	Presentation given to 40 Seniors	11/17/04	40 Seniors
CARE Capitation Contractors	7 Agencies submitted applications	November 2004	276 Applications received

Table B – SDG&E CARE Outreach and Leveraging Through 2004

CARE/FERA applications sent/Customer Call Center	CARE/FERA applications mailed per customers request	November 2004	4,304 - English 1,128 - Spanish 12 - Vietnamese **5,444- Total Sent**
Califonia-Mexico Health Fair EVENT	Information booth providing materials on all Customer Assistance programs and services	12/04/04	1,000 Residents of Ramona
Postal Annex	CARE Sign up	12/06/04	10 CARE sign ups in San Ysidro
SDG&E Branch Office	CARE Sign up	12/07/04	10 CARE sign ups in San Ysidro
Market Creek holiday Gift Fair	Information booth providing materials on all Customer Assistance programs and services	12/11/04	500 Residents of San Diego
CARE Capitation Contractors	11 Agencies submitted applications	December 2004	429 Applications received
CARE/FERA applications sent/Customer Call Center	CARE/FERA applications mailed per customers request	December 2004	4,667 - English 1,265 - Spanish 4 - Vietnamese **5,936- Total Sent**

Table C

SDG&E Rapid Deployment Compliance Filing
Year End 2004

SDG&E CARE Media Outreach

February 22, 2005

SDG&E Compliance Filing
February 22, 2005
Table C – SDG&E CARE Media Outreach

Media Initiative	Summary	Timeline
Vietnamese Market	SDG&E sponsors a monthly radio show on TNTR, San Diego's only subscriber-based Vietnamese station with over 20,000 listeners. Topics vary but CARE is discussed almost every month since callers have questions about the program. ---------- A Vietnamese CARE ad ran in Tieng Viet, Nguoi Viet and Saigon Nho for five weeks in August & September.	Radio: Monthly ---------- CARE enrollments for 2004: 118 For December: 4
Korean Market	Only media activity for the Korean market ran in Feb/March.	CARE enrollments for 2004: 26 For December: 0
Filipino Market	An English print ad is being used for 2004. Focus group research conducted in late 2003 revealed that English is acceptable to use when advertising to the Filipino market. Targeted newspapers are the Filipino Press, San Diego's largest Filipino community newspaper, and the Asian Journal. Additionally, we ran a 60-second radio spot on KYXY/96.5FM, which is the #1 ranked radio station in San Diego among Filipinos. The radio spot aired for four weeks in August/September.	---------- CARE enrollments for 2004: 13 For December: 0

SDG&E Compliance Filing
February 22, 2005
Table C – SDG&E CARE Media Outreach

Chinese Market	A Chinese CARE ad ran in two publications in August/September 2004 - American Chinese Times and Chinese News.	--- CARE enrollments for 2004: 48 For December: 2
African American Market	Voice & Viewpoint, the largest African-American newspaper in the San Diego region, ran the CARE print ad in August/September 2004. For the August/September campaign, our existing radio spot aired on XHRM, a popular station for African American listeners.	--- CARE enrollments for 2004: 11 For December: 0
Spanish Market	The CARE print ad ran in the following publications this year: • El Latino • La Prensa • El Sol • Enlace La Nueva and K-Love, the two top Spanish language radio stations in San Diego, ran the existing CARE spot August/September. Ad-libs were also used during the radio flight. The existing CARE 30-second TV spot aired on KBNT and XHAS during August/September.	--- CARE enrollment through 2004: 160 For December: 2
Senior Market	The English print ad ran in Senior Life and San Diego Senior during the month of September In August/September, a 60-second radio spot aired on KPOP/1360AM, the highest-ranking, non-news station among the senior market.	CARE enrollments for 2004: 99 For December: 0

General Market	Targeting specific geographic communities in San Diego that have been ranked as having large low-income populations, SDG&E ran page dominant print ads in local newspapers. Targeted newspapers were: • Union/Tribune – South Zone • North County Times – Oceanside Zone • Imperial Beach Eagle & Times • Chula Vista Star News • East County Californian & Alpine Sun • Pennysaver (select zones) The 30-second TV spot aired on seven local TV stations in 2004: • KFMB, Channel 8 • KGTV, Channel 10 • KNSD, Channel 7/39 • KSWB, Channel 5 • KUSI, Channel 9/51 • XETV, Channel 6 • XUPN, Channel 13	---------- English CARE enrollment through 2004: 759 For December: 3
Military	The English print ad ran in the Navy Dispatch, The Scout and the Navy Compass in 2004.	---------- CARE enrollments for 2004: 22 For December: 0

SDG&E RAPID DEPLOYMENT COMPLIANCE FILING
Year-End 2004

FOOTNOTES—TABLES 1 THROUGH 30

Note: Beginning with the April 2004 Report and in agreement with the Energy Division and other IOUs all references to SBX1 5 activities have been removed from the report as they are no longer appropriate—this includes Tables 3 and 9.

Abbreviations and Definitions: Appl = Appliances
Base = Funding comprised of originally authorized funding amounts plus base program carryover amounts.

Table 1

1. Allocation of costs between gas and electric services are in accordance with AL 1444-E/1345-G.
2. Inspection expenses include cost for all inspections and may or may not include inspection of installation work completed during current month.
3. Indirect costs are those non-labor costs associated with labor, services, and operations that are allocated as program costs proportionately.
4. M&E studies include the costs for LIEE bill savings, LIMEC cost effectiveness, and LIMEC statewide M&E.
5. Other administration includes labor and non-labor utility administration for program implementation not captured in other categories.
6. Budgets may be adjusted periodically as deemed appropriate.
7. SDG&E added CO testing costs as of April 2003 per a directive from Energy Division. These costs are not charged to the LIEE program.

Table 2

1. Budgets may be adjusted periodically as deemed appropriate.
2. SDG&E does not budget LIEE funds by contractor.

Table 4

1. SDG&E does not track attic access weatherstripping separate from attic insulation.
2. SDG&E's definition of "completed and paid" is work in the home is finished and Company has processed the invoice for payment.
3. SDG&E is reporting Outreach & Assessment/Energy Education in the month it is completed and paid which can be different from the month in which installations are completed and paid and can be more or less the number of homes receiving weatherization based on outreach activity.
4. Installations are being reported in the month they are completed and invoices processed for payment.
5. Homes treated YTD reflects only the total homes treated, completed, and paid.

Table 5

1. SDG&E does not track attic access weatherstripping separate from attic insulation.
2. For PY2004, Savings from PY2000 impact evaluation were originally used in April, May, and June and savings from the PY2001 impact evaluation savings were used January, February, March, and July for both Tables 5 and 5A. Effective with the July report, all savings were corrected to reflect the savings from PY2001 impact evaluation.

Table 6

1. Labor and non-labor costs associated with outreach and processing reported under these categories rather than Other Administration. Does not include the associated indirect costs, which are captured under Indirect Costs.
2. Other Administration reports general program management costs.
3. M&E costs include costs of CARE Eligibility updates, CARE Evaluations and other similar studies.
4. Indirect costs are those non-labor costs associated with labor, services, and operations, which are allocated as, program costs proportionately.

Table 8

1. Capitation fee budget not planned on a monthly basis.
2. Enrollment numbers refer to enrollments billed for the period and do not reflect actual enrollments for the month. Actual enrollments are reflected on table 10. .

Table 10

1. Enrollments on this table are for electric service customers enrolling in CARE.
2. Enrollments for this report are a result of system inquiry at the zip code level. Enrollment is defined as the month in which an application was approved and processed and includes submetered accounts.
3. Reporting of agency enrollments was modified to include enrollments for the month rather than enrollments invoiced during the month, so total enrollments cannot be used to calculate cost per enrollment--total enrollments shown on Table 16 are to be used.

Table 11

1. SDG&E's random verification process does not remove customers from CARE rate for non-response for 90 days; therefore, the number of customers removed from CARE include customers who received initial requests for verifications several months prior.

Table 12

1. Rural and Urban eligible derived at the zip code level using estimated population factors per zip code developed by economic consultant responsible for CARE eligibility.
2. Enrollment is defined as the month in which an application was approved and processed.
3. Rural/Urban enrollments are based on actual counts using the California Rural Health Policy Council Definition with zip codes identified as rural provided by the Council. SDG&E identified two additional rural zip codes: 91931, Guatay and 91948, Mt. Laguna.

Table 13

1. Rural and Urban eligible derived at the zip code level using estimated population factors per zip code developed by economic consultant responsible for LIEE eligibility.
2. Of the estimated population for LIEE services, it is uncertain what portion of these customers require LIEE measures and/or have been serviced by other programs.
3. Counts of services provided are based on actual counts using the California Rural Health Policy Council Definition with zip codes identified as rural provided by the Council. SDG&E identified two additional rural zip codes: 91931, Guatay and 91948, Mt. Laguna.
4. Ratio used to allocate number of customers serviced by heat source was 85/15, gas to electric.

Summary Table 14

Rural and Urban Monthly Enrollments by Capitation/Non-Capitation status is not available.

Summary Table 15

Rural and Urban Monthly Enrollments by Capitation/Non-Capitation status is not available.

Summary Table 16

Rural and Urban Monthly Enrollments totals for Capitation/Non-Capitation status calculated from known capitation enrollments and total enrollments.

Summary Table 25

For PY2004, Savings from PY2000 impact evaluation were originally used in April, May, and June and savings from the PY2001 impact evaluation savings were used January, February, March, and July. Effective with the July report, all savings were corrected to reflect the savings from PY2001 impact evaluation.

Summary Table 30

Starting with the May 21, 2002 report SDG&E has recorded homes weatherized as the number of homes treated for the years 1992 through 1994 as no record of the number of homes treated for those years was available.

	A	B	F	J	N	R	V
1	**Table 1 - LIEE Program Expenses – (SDG&E) - December, 2004**						
2		Electric	Gas	Combined	Electric YTD	Gas YTD	Combined YTD
3							
4	LIEE Program:	Base Program	Base Program	Base Program	Base Program	Base Program	Base Program
5	Energy Efficiency						
6	- Gas Appliances	$0	$166,170	$166,170	$0	$1,047,344	$1,047,344
7	- Electric Appliances	$748,072	$0	$748,072	$4,746,124	$0	$4,746,124
8	- Weatherization		$1,145,853	$1,145,853	$0	$4,627,843	$4,627,843
9	- Outreach and Marketing		$0	$0	$0	$0	$0
10	- In Home Energy Education	$95,344	$95,344	$190,688	$688,993	$688,993	$1,377,986
11	- Education Workshops (EELI)	$6,604	$1,924	$8,528	$52,079	$13,455	$65,534
12	Energy Efficiency TOTAL	$850,021	$1,409,291	$2,259,312	$5,487,196	$6,377,636	$11,864,831
13	Landlord Rebate Pilots						
14	- Refrigerator	$0	$0	$0	$0	$0	$0
15	- A/C Replacement - Room	$0	$0	$0	$0	$0	$0
16	- A/C Replacement - Central	$0	$0	$0	$0	$0	$0
17	Pilots						
18	- Pilot (Cool Zones)	$0	$0	$0	$0	$0	$0
19	- Pilot (B)	$0	$0	$0	$0	$0	$0
20	Pilots TOTAL	$0	$0	$0	$0	$0	$0
21	Training Center	$0	$0	$0	$0	$0	$0
22	Inspections	$3,331	$3,353	$6,684	$58,617	$52,991	$111,609
23	Advertising	$64,808	$64,808	$129,617	$302,600	$302,595	$605,194
24	M&E Studies	$633	$633	$1,266	$22,462	$22,462	$44,924
25	Regulatory Compliance	$5,096	$5,096	$10,193	$78,686	$94,031	$172,717
26	Other Administration	$72,192	$71,143	$143,334	$475,588	$459,630	$935,217
27	Indirect Costs*	$28,194	$32,105	$60,299	$315,741	$311,690	$627,431
28	Oversight Costs						
29	- LIAB Start-up	$0	$0	$0	$0	$0	$0
30	- LIAB PY Past Year**	$0	$0	$0	$0	$0	$0
31	- LIAB PY Present Year**	$0	$0	$0	$0	$0	$0
32	- CPUC Energy Division	$1,214	$1,145	$2,360	$8,621	$8,283	$16,904
33	Total Oversight Costs	$1,214	$1,145	$2,360	$8,621	$8,283	$16,904
34							
35	TOTAL LIEE COSTS	$1,025,490	$1,587,574	$2,613,064	$6,749,510	$7,629,318	$14,378,829
36	CO Test Costs	$0	$35,787	$35,787	$0	$232,046	$232,046
37	Total Program Costs	$1,025,490	$1,623,360	$2,648,850	$6,749,510	$7,861,364	$14,610,874

	A	Z	AA	AF	AJ	AK	AP
1	Table	Table 1 cont'd - LIEE Program Expenses – (SDG&E) - December, 2004					
2		Budget			% YTD / Budget		
3							
4	LIEE Program:	Electric Base Program	Gas Base Program	Base Program	Electric Base Program	Gas Base Program	Base Program
5	Energy Efficiency						
6	- Gas Appliances	$0	$1,367,484	$1,367,484	0.0%	76.6%	76.6%
7	- Electric Appliances	$5,679,815		$5,679,815	83.6%	0.0%	83.6%
8	- Weatherization		$4,346,432	$4,346,432	0.0%	106.5%	106.5%
9	- Outreach and Marketing	$0	$0	$0	0.0%	0.0%	0.0%
10	- In Home Energy Education	$628,398	$628,398	$1,256,795	109.6%	109.6%	109.6%
11	- Education Workshops (EELI)	$214,486	$53,621	$268,107	24.3%	25.1%	24.4%
12	Energy Efficiency TOTAL	$6,522,698	$6,395,934	$12,918,633	84.1%	99.7%	91.8%
13	Landlord Rebate Pilots						
14	- Refrigerator	$0	$0	$0	0.0%	0.0%	0.0%
15	- A/C Replacement - Room	$0	$0	$0	0.0%	0.0%	0.0%
16	- A/C Replacement - Central	$0	$0	$0	0.0%	0.0%	0.0%
17	Pilots						
18	- Pilot (Cool Zones)	$0	$0	$0	0.0%	0.0%	0.0%
19	- Pilot (B)	$0	$0	$0	0.0%	0.0%	0.0%
20	Pilots TOTAL	$0	$0	$0	0.0%	0.0%	0.0%
21	Training Center	$0	$0	$0	0.0%	0.0%	0.0%
22	Inspections	$175,359	$175,359	$350,719	33.4%	30.2%	31.8%
23	Advertising	$125,000	$125,000	$250,000	242.1%	242.1%	242.1%
24	M&E Studies	$25,000	$25,000	$50,000	89.8%	89.8%	89.8%
25	Regulatory Compliance	$25,000	$25,000	$50,000	314.7%	376.1%	345.4%
26	Other Administration	$1,687,098	$1,562,853	$3,249,951	28.2%	29.4%	28.8%
27	Indirect Costs*	$0	$0	$0	0.0%	0.0%	0.0%
28	Oversight Costs						
29	- LIAB Start-up	$0	$0	$0	0.0%	0.0%	0.0%
30	- LIAB PY Past Year**	$0	$0	$0	0.0%	0.0%	0.0%
31	- LIAB PY Present Year**	$11,800	$11,800	$23,600	0.0%	0.0%	0.0%
32	- CPUC Energy Division	$11,800	$11,800	$23,600	73.1%	70.2%	71.6%
33	Total Oversight Costs	$23,600	$23,600	$47,200	36.5%	35.1%	35.8%
34							
35	TOTAL LIEE COSTS	$8,583,756	$8,332,747	$16,916,503	78.6%	91.6%	85.0%
36	CO Test Costs	$0	$0	$0	0.0%	0.0%	0.0%
37	Total Program Costs	$8,583,756	$8,332,747	$16,916,503	78.6%	94.3%	86.4%

	A	B	F	J	N	R	V
1	**Table 2 - LIEE Direct Purchase and Installation Contractor Expenses – (SDG&E) - December, 2004**						
2		Electric	Gas	Combined	Combined YTD	Budget	% YTD / Budget
3							
4	LIEE Program:	Base Program	Base Program	Base Program	Base Program	Base Program	Base Program
5	Contractor Name						
6	- Contractor A	$0	$247,667	$247,667	$1,164,660	$0	0%
7	- Contractor B	$0	$130,874	$130,874	$879,874	$0	0%
8	- Contractor C	$0	$52,159	$52,159	$293,720	$0	0%
9	- Contractor D	$0	$134,558	$134,558	$693,698	$0	0%
10	- Contractor E	$0	$100,287	$100,287	$730,846	$0	0%
11	- Contractor F	$0	$25,441	$25,441	$72,735	$0	0%
12	- Contractor G	$0	$7,997	$7,997	$40,633	$0	0%
13	- Contractor H	$0	$29,730	$29,730	$120,509	$0	0%
14	- Contractor I	$0	$3,000	$3,000	$18,435	$0	0%
15	- Contractor J	$846,748	$552,300	$1,399,047	$7,498,092	$0	0%
16	- Contractor K	$0	$0	$0	$0	$0	0%
17	- Contractor L	$0	$50,940	$50,940	$178,542	$0	0%
18	- Contractor M	$0	$18,398	$18,398	$79,373	$0	0%
19	- Contractor N	$0	$43,610	$43,610	$112,318	$0	0%
20	- Contractor O	$1	$13,759	$13,759	$16,636	$0	0%
21							
22							
23							
24							
25	Total Contractor Payments	$846,749	$1,410,720	$2,257,468	$11,900,070	$0	0%

	A	B	C	G	K	O
1	**Table 4 . - LIEE Measure Installations – (SDG&E) - December, 2004**					
2					Current Month	YTD
3			Completed and Paid	Completed but not Paid	Initiated but not completed	Completed and Paid
4						
5	Measures	Units	Base Program	Base Program	Base Program	Base Program
6	Furnaces					
7	- Repair - Gas	Home	197	0	0	982
8	- Replacement - Gas	Home	106	0	0	360
9	- Repair - Electric	Home	0	0	0	0
10	- Replacement - Electric	Home	0	0	0	0
11						
12	Infiltration & Space Conditioning					
13	- Cover Plates/Gaskets	Home	1527	0	0	9287
14	- Evaporative Cooler/Air Cond. Covers	Home	4	0	0	31
15	- HVAC Air Filter Replacement	Home	0	0	0	0
16						
17	Weatherization					
18	- Ceiling Insulation	Home	74	0	0	430
19	- Water Heater Blanket	Home	278	0	0	1271
20	- Low Flow Showerhead	Home	2060	0	0	11213
21	- Weatherstripping	Home	1853	0	0	10912
22	- Caulking	Home	1594	0	0	10473
23	- Minor Home Repairs	Home	1247	0	0	6508
24	- Attic Assess Weatherstripping [1]	Home	0	0	0	0
25						
26	Water Heater Savings					
27	- Water Heater Pipe Wrap	Home	39	0	0	233
28	- Faucet Aerators	Home	1960	0	0	10998
29						
30	Miscellaneous Measures					
31	- Attic Ventilation	Home	21	0	0	101
32	- Auto Sweep	Home	0	0	0	-1
33	- Door Replacement	Home	305	0	0	2430
34	- Door Threshold	Home	464	0	0	2744
35	- Glass Replacement	Home	259	0	0	1243
36	- Jamb Replacement	Home	8	0	0	83
37	- Duct Register Sealing	Home	31	0	0	227
38						
39	Portable Evaporative Coolers	Home	0	0	0	0
40	Permanent Evaporative Coolers	Home	9	0	0	43
41						
42	Compact Fluorescents (inc. porchlights)	Each	9084	0	0	56512
43	Porchlights (fixture replacement or CFBs)	Home	114	0	0	875
44						
45	Refrigerators	Home	1259	0	0	6227
46						
47	Landlord Rebate Pilots					
48	- Refrigerators	Home	15	0	0	20
49	- Air Conditioner Replacement - Room	Home	0	0	0	0
50	- Air Conditioner Replacement - Central	Home	0	0	0	0
51						
52	Pilots - Rapid Deployment					
53	- Air Conditioner Replacement - Room	Home	0	0	0	8
54	- Air Conditioner Replacement - Central	Home	0	0	0	0
55	- Duct Sealing and Repair	Home	0	0	0	0
56	- Whole House Fans	Home	0	0	0	0
57	- Water Heater Replacement - Gas	Home	0	0	0	5
58	- Water Heater Replacement - Electric	Home	0	0	0	0
59	- Set-back Thermostats	Home	0	0	0	0
60	- Evaporative Cooler Maintenance	Home	0	0	0	0
61	- New Central Return	Home	0	0	0	0
62						
63	Energy Education					
64	- Outreach & Assessment	Home	2	0	0	5
65	- In-Home Education	Home	2132	0	0	14892
66	- Education Workshops (EELI)	Home	1551	1742	0	11915
67						
68	Homes Served					
69	Total Number of Homes Treated	Home	2134	0	0	14897
70	Total Number of Homes Weatherized	Home	2135	0	0	11780

	A	B	C	D	E	F	G	H	I	J	K
1	**Table 4A - LIEE Measure Installations**										
2	**San Diego Gas & Electric**										
3	**December 2004**										
4											
5		**Current Month**				**YTD**				**Goal**	
6	**Metering**	**Base**	**SBX1-5**	**Total**	**% of Total Units**	**Base YTD**	**SBX1-5 YTD**	**Total**	**% of Total Units**	**Long-Term % Goal**	**Average % Served 1997 - 2002**
7	Single Family Units	1,566	0	1,566	73%	8,536	0	8,536	57.30%	53%	46%
8	Multi-Family Units	568	0	568	27%	6,361	0	6,361	42.70%	48%	54%
9	**Total Units**	2,134	0	2,134		14,897	0	14,897			
10	Master-Metered Units	20	0	20	0.94%	362	0	362	2%	15%	1%

	A	B	F	J	N	R	V	Z	AD	AH
1	**Table 5 - LIEE kWh Savings, kW Demand Reduction, Therm Savings – (SDG&E) - December, 2004**									
2	Measures	Current Month Completed and Paid			YTD Completed and Paid			Current Month Completed but not Paid		
3		kWh (Annual)	kW	Therms	kWh (Annual)	kW	Therms (Annual)	kWh (Annual)	kW	Therms (Annual)
4										
5		Base Program	Base Program	Base Program	Base Program	Base Program	Base Program	Base Program	Base Program	Base Program
6	Furnaces									
7	- Repair - Gas	0	0	4957	0	0	24775	0	0	0
8	- Replacement - Gas	0	0	4121	0	0	14056	0	0	0
9	- Repair - Electric	0	0	0	0	0	0	0	0	0
10	- Replacement - Electric	0	0	0	0	0	0	0	0	0
11										
12	Infiltration & Space Conditioning									
13	- Cover Plates/Gaskets	0	0	0	0	0	0	0	0	0
14	- Evaporative Cooler/Air Cond. Covers	2	0	21	17	0	166	0	0	0
15	- HVAC Air Filter Replacement	0	0	0	0	0	0	0	0	0
16										
17	Weatherization									
18	- Ceiling Insulation	1967	0	1635	11428	0	9503	0	0	0
19	- Water Heater Blanket	5701	0	2620	25027	0	11787	0	0	0
20	- Low Flow Showerhead	29338	0	13786	149775	0	73706	0	0	0
21	- Weatherstripping	3245	0	6474	19055	0	35256	0	0	0
22	- Caulking	2563	0	5436	15462	0	30683	0	0	0
23	- Minor Home Repairs	5241	0	6509	26554	0	32351	0	0	0
24	- Attic Access Weatherstripping [1]	0	0	0	0	0	0	0	0	0
25										
26	Water Heater Savings									
27	- Water Heater Pipe Wrap	288	0	145	1639	0	858	0	0	0
28	- Faucet Aerators	11087	0	5437	58281	0	29189	0	0	0
29										
30	Miscellaneous Measures									
31	- Attic Ventilation	0	0	0	0	0	0	0	0	0
32	- Auto Sweep	0	0	0	0	0	0	0	0	0
33	- Door Replacement	0	0	0	0	0	0	0	0	0
34	- Door Threshold	0	0	0	0	0	0	0	0	0
35	- Glass Replacement	0	0	0	0	0	0	0	0	0
36	- Jamb Replacement	0	0	0	0	0	0	0	0	0
37	- Duct Register Sealing	76	0	47	556	0	347	0	0	0
38		0	0	0	0	0	0	0	0	0
39	Portable Evaporative Coolers	0	0	0	0	0	0	0	0	0
40	Permanent Evaporative Coolers	1414	0	0	6755	0	0	0	0	0
41										
42	Compact Fluorescents (inc. porchlights)	195315	0	0	1100609	0	0	0	0	0
43	Porchlights (fixture replacement or CFBs)	4001	0	0	29896	0	0	0	0	0
44										
45	Refrigerators	947865	0	0	4621987	0	0	0	0	0
46										
47	Landlord Rebate Pilots									
48	- Refrigerators	9977	0	0	13302	0	0	0	0	0
49	- Air Conditioner Replacement - Room	0	0	0	0	0	0	0	0	0
50	- Air Conditioner Replacement - Central	0	0	0	0	0	0	0	0	0
51										
52	Pilots - Rapid Deployment									
53	- Air Conditioner Replacement - Room	0	0	0	257	0	0	0	0	0
54	- Air Conditioner Replacement - Central	0	0	0	0	0	0	0	0	0
55	- Duct Sealing and Repair	0	0	0	0	0	0	0	0	0
56	- Whole House Fans	0	0	0	0	0	0	0	0	0
57	- Water Heater Replacement - Gas	0	0	0	0	0	95	0	0	0
58	- Water Heater Replacement - Electric	0	0	0	0	0	0	0	0	0
59	- Set-back Thermostats	0	0	0	0	0	0	0	0	0
60	- Evaporative Cooler Maintenance	0	0	0	0	0	0	0	0	0
61	- New Central Return	0	0	0	0	0	0	0	0	0
62										
63	Energy Education									
64	- Outreach & Assessment	0	0	0	0	0	0	0	0	0
65	- In-Home Education	100204	0	0	699924	0	0	0	0	0
66	- Education Workshops (EEI,I)	0	0	0	0	0	0	0	0	0
67										
68	Total Savings	1318483	0	51189	6840522	0	262771	0	0	0

- Average Bill Savings per Customer for Installations Completed and Paid (SDG&E) - December, 2004

	Current Month			
	Base		Total	
	kWh	Therm	kWh	Therm
Annual Savings	1,318,483	51,189	1,318,483	51,189
Current Rate	0.138	0.856	0.138	0.856
Number of Customers	2134		2134	
Average 1st Year Bill Savings/Customer		**$ 105.80**		**$ 105.80**
Average Lifecycle Bill Savings/Customer		**$ 959.97**		**$ 959.97**

verage Bill Savings per Customer for Installations Completed but not paid (SDG&E) - Dec

	Current Month			
	Base		Total	
	kWh	Therm	kWh	Therm
Annual Savings	0	0	0	0
Current Rate	0.138	0.856	0.138	0.856
Number of Customers	0		0	
Average 1st Year Bill Savings/Customer		**$ -**		**0**
Average Lifecycle Bill Savings/Customer		**$ -**		**0**

verage Bill Savings per Customer for Total Installations Paid and not Paid (SDG&E) - De

	Current Month			
	Base		Total	
	kWh	Therm	kWh	Therm
Annual Savings	1,318,483	51,189	1,318,483	51,189
Current Rate	0.138	0.856	0.138	0.856
Number of Customers	2134		2134	
Average 1st Year Bill Savings/Customer		**$ 105.80**		**$ 105.80**
Average Lifecycle Bill Savings/Customer		**$ 959.97**		**$ 959.97**

Note: Rates used to calculate bill savings are from the 2003 Cost and Bill Savings Standardization Report.

	A	B	E	H	K	N	Q	T	U	X	AA	AB	AE
1	**Table 6 - CARE Program Expenses – San Diego Gas & Electric - December, 2004**												
2		Electric	Gas	Combined	Electric YTD	Gas YTD	Combined YTD	Budget			% YTD / Budget		
3													
4	CARE Program:	Base Program	Base	Base Program	Base Program	Base Program	Base Program	Electric Base Program	Gas Base Program	Base Program	Electric Base Program	Gas Base Program	Base Program
5	Outreach												
6	- Capitation Fees	$783	$261	$1,044	$5,151	$1,581	$6,732	$15,400	$4,600	$20,000	33.45%	34.38%	33.66%
7	- Other Outreach	$90,262	$30,087	$120,350	$1,056,756	$324,686	$1,381,442	$1,214,181	$362,677	$1,576,858	87.03%	89.52%	87.61%
8	Total Outreach	$91,045	$30,348	$121,394	$1,061,907	$326,267	$1,388,174	$1,229,581	$367,277	$1,596,858	86.36%	88.83%	86.93%
9	Processing/ Certification/Verification	$4,197	$1,399	$5,596	$149,197	$45,679	$194,875	$173,043	$51,688	$224,731	86.22%	88.37%	86.71%
10	Billing System /Programming	$2,459	$820	$3,279	$56,696	$17,309	$74,005	$58,864	$17,583	$76,447	96.32%	98.44%	96.81%
11	Pilots												
12	Automatic Enrollment	$0	$0	$0	$15,429	$4,610	$20,040	$19,019	$5,681	$24,700	81.13%	81.15%	81.13%
13	Measurement & Evaluation	$0	$0	$0	$153,835	$45,963	$199,797	$247,170	$73,830	$321,000	62.24%	62.25%	62.24%
14	Regulatory Compliance	$3,899	$1,300	$5,198	$75,711	$23,237	$98,948	$94,534	$28,237	$122,771	80.09%	82.29%	80.60%
15	Other Administration	$305	$102	$407	$162,618	$49,620	$212,238	$203,568	$60,806	$264,374	79.88%	81.60%	80.28%
16	Indirect Costs*	$23,579	$7,860	$31,439	$444,964	$136,412	$581,376	$499,699	$146,545	$637,154	90.70%	93.09%	91.25%
17	Oversight Costs												
18	- LIAB Start-up			$0	$0	$0	$0	$0	$0		0.00%	0.00%	0.00%
19	- LIAB PY Past Year**			$0	$0	$0	$0	$0	$0		0.00%	0.00%	0.00%
20	- LIAB PY Present Year**			$0	$0	$0	$0	$770	$230	$1,000	0.00%	0.00%	0.00%
21	- CPUC Energy Division	$4,094	$1,293	$5,387	$29,457	$9,167	$38,624	$46,200	$13,800	$60,000	63.76%	66.43%	64.37%
22	Total Oversight Costs	$4,094	$1,293	$5,387	$29,457	$9,167	$38,624	$46,970	$14,030	$61,000	62.71%	65.34%	63.32%
23													
24	TOTAL PROGRAM COSTS	$129,579	$43,121	$172,700	$2,149,814	$658,264	$2,808,078	$2,563,357	$765,678	$3,329,035	83.87%	85.97%	84.35%
25													
26	CARE Rate Discount	$2,226,816	$1,181,891	$3,408,707	$23,677,433	$7,937,367	$31,614,800	$19,687,727	$5,880,750	$25,568,477	120.26%	134.97%	123.65%
27	Service Establishment Charge			$0	$0	$0	$0	$0	$0		0.00%	0.00%	0.00%
28	Merger Credit Refund Adjustment[1]			$0	$0	$0	$0	$0	$0		0.00%	0.00%	0.00%
29													
30	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	$2,356,395	$1,225,012	$3,581,407	$25,827,247	$8,595,631	$34,422,879	$22,251,084	$6,646,428	$28,897,512	116.07%	129.33%	119.12%
31	kWh Surcharge Exemption	$149,060	$0	$149,060	$1,460,082	$0	$1,460,082	$0	$0	$0	0.00%	0.00%	0.00%
32	[1]Pursuant to D.98-03-073												

	A	B	E	H	K	N	R
1	**Table 7 - CARE Leveraging and Outreach Contractor Expenses – San Diego Gas & Electric - December,**						
2		Electric	Gas	Combined	Combined YTD	Budget	% YTD / Budget
3							
4	CARE Program:	Base Program	Base Program	Base Program	Base Program	Base Program	Base Program Jan to Date
5							
6	- Contractor A			$0	$0		0.00%
7	- Contractor B						
8	- Contractor C						
9	- Contractor D						
10	- Contractor E						
11	- Contractor F						
12	- Contractor G						
13	- Contractor H						
14	- Contractor I						
15	- Contractor J						
16	- Contractor M						
17	- Contractor N						
18	- Contractor O						
19	- Contractor P						
20	- Contractor Q						
21	- Contractor R						
22	- Contractor S						
23	- Contractor T						
24	- Contractor U						
25	- Contractor V						
26	- Contractor W						
27	- Contractor X						
28							
29	Total Contractor Payments	$0	$0	$0	$0	$0	0.00%

	A	B	C	D	E	F	G	H	I
1	**Table 8 - CARE Capitation Fees – (SDG&E) - December, 2004**								
2									
3									
4	CARE Program:	$ Electric	$ Gas	$ Combined	$ Combined YTD	Monthly Enrollments	YTD Enrollments	Budget	% of Budget
5	Contractor Name								
6	- Contractor 1			$0	$588	0	49	$ 1,000	59%
7	- Contractor 2			$0	$96	0	8	$ 1,000	10%
8	- Contractor 3			$0	$996	0	83	$ 2,000	50%
9	- Contractor 4			$0	$348	0	29	$ 1,000	35%
10	- Contractor 5	$ 180.00	$ 60.00	$240	$2,328	20	194	$ 5,000	47%
11	- Contractor 6			$0	$0	0	0	$ 1,000	0%
12	- Contractor 7	$ 279.00	$ 93.00	$372	$804	31	67	$ 1,000	80%
13	- Contractor 8	$ 234.00	$ 78.00	$312	$912	26	76	$ 3,000	30%
14	- Contractor 9			$0	$36	0	3	$ 1,000	4%
15	- Contractor 10			$0	$12	0	1	$ 1,000	1%
16	- Contractor 11	$ 90.00	$ 30.00	$120	$408	10	34	$ 3,000	14%
17	- Contractor 12			$0	$204	0	17	$ 2,200	9%
18	- Contractor 13			$0	$0	0	0	$ 2,200	0%
19	- Contractor 14			$0	$0	0	0	$ -	0%
20	- Contractor 15			$0	$0	0	0	$ -	0%
21	- Contractor 16			$0	$0	0	0	$ -	0%
22	- Contractor 17			$0	$0	0	0	$ -	0%
23	- Contractor 18			$0	$0	0	0	$ -	0%
24	- Contractor 19			$0	$0	0	0	$ -	0%
25	- Contractor 20								
26	- Contractor 21								
27	- Contractor 22								
28	- Contractor 23								
29	- Contractor 24								
30									
31	Total Contractor Payments	$ 783	$ 261	$1,044	$6,732	87	561		

TABLE 10
CARE Enrollment, Recertification, and Attrition - San Diego Gas & Electric

	A	B	C	D	E	F	G	H	I	J	K
4		Gross Enrollment From Automatic Enrollment	Gross Enrollment From Capitation	Gross Enrollment Other Sources (Not Including Recertification Enrollment)	Total Gross Enrollment B+C+D	Gross Enrollment From Recertification1	Total Adjusted Gross Enrollment E-F	Attrition (Drop Offs)	Net Enrollment G-H	Adjusted Net Enrollment I-F	Total CARE Participants
5	December-03										181,028
6	January-04	0	9	4,810	4,819	3,093	7,912	2,418	5,494	2,401	183,429
7	February-04	0	24	4,803	4,827	3,992	8,819	3,964	4,855	863	184,292
8	March-04	0	96	5,297	5,393	6,376	11,769	1,090	10,679	4,303	188,595
9	April-04	0	49	3,861	3,910	5,334	9,244	3,212	6,032	698	189,293
10	May-04	0	36	2,618	2,654	3,443	6,097	4,834	1,263	-2,180	187,113
11	June-04	879	38	2,390	3,307	3,850	7,157	3,492	3,665	-185	186,928
12	July-04	0	20	3,659	3,679	3,355	7,034	3,604	3,430	75	187,003
13	August-04	0	21	4,567	4,588	4,424	9,012	3,499	5,513	1,089	188,092
14	September-04	326	35	3,887	4,248	4,620	8,868	4,315	4,553	-67	188,025
15	October-04	0	65	5,288	5,353	6,065	11,418	2,425	8,993	2,928	190,953
16	November-04	501	48	3,755	4,304	4,935	9,239	2,368	6,871	1,936	192,889
17	December-04	0	90	3,005	3,095	4,219	7,314	3,540	3,774	-445	192,444
18	Totals	1,706	531	47,940	50,177	53,706	103,883	38,761	65,122	11,416	

Note: Table 10 includes capitation enrollments put on CARE during the month. To calculate the average capitation fee for contractor enrollments, divide the costs on Table 6 by the enrollments on Table 16 as Table 16 includes capitation enrollments paid for during the month.

Note: The figures in the AE column are the results of SCG's data exchange with SDG&E.

Table 10.1
DCSD CARE Automatic Enrollment--San Diego Gas and Electric

	Data File 1 May 2004	Data File 2 Aug 2004	Data File 3 Dec 2004	YTD
File As Received				
Number of Records	14,798	4,756	**2,786**	22,340
Number on CARE	8,489	3,569	**2,254**	14,312
Not Active Accounts	5,227	733	**321**	6,281
Name not Matched/Bill Account Not Matched	161	106	**8**	275
Ineligible Accounts	2	4	**2**	8
Opt Out Letters Sent	919	344	**201**	1,464
Enrollment Results:				
Enrolled on CARE from Other Sources During Opt-Out Period	0	0	**0**	0
Number Opting Out	0	0	**0**	0
Other Non-Eligible Accounts [1]	40	18	**7**	65
Pending			**0**	
Number Enrolled	879	326	**194**	1399

Note 1: "Other Non-Eligible Accounts" include accounts closed during opt out

	A	B	C	D	E	F	G	H	I
1	Table 11 - CARE Standard Random Verification Results - December, 2004								
2									
3		Total CARE Population	# of Requested to Verify	% of Population Total	# of Participants Dropped (Due to no response)	# of Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification	% of Total Population Dropped
4									
5	January-04	183,429	1195	0.65%	602	82	684		
6	February-04	184,281	1083	0.59%	660	67	727		
7	March-04	188595	1193	0.63%	611	88	699		
8	April-04	189293	737	0.39%	653	90	743		
9	May-04	187113	710	0.38%	605	70	675		
10	June-04	186,928	875	0.47%	447	44	491		
11	July-04	187003	833	0.45%	496	72	568		
12	August-04	188092	862	0.46%	451	30	481		
13	September-04	188025	802	0.43%	449	50	499		
14	October-04	190953	812	0.43%	450	59	509		
15	November-04	192889	512	0.27%	405	51	456		
16	December-04	192444	585	0.30%	442	48	490		
17	Total For PY 2004	192444	10199	5.30%	6271	751	7022	68.85%	3.65%

Table 12A
Rural vs. Urban CARE Enrollments (Electric)

County	Rural # of Eligible	Urban # of Eligible	Rural CARE Enrollments		Urban CARE Enrollments		Total Participants		Penetration	
			December	YTD	December	YTD	Rural	Urban	Rural	Urban
San Diego	13487	240229	72	1354	2927	46976	6463	178972	48%	75%
Orange	0	11676		0	96	1847	0	7009	0%	60%

Table 12B
Rural vs. Urban CARE Enrollments (Gas)

County	Rural # of Eligible	Urban # of Eligible	Rural CARE Enrollments		Urban CARE Enrollments		Total Participants		Penetration	
			December	YTD	December	YTD	Rural	Urban	Rural	Urban
San Diego	3191	176448	19	320	1970	31066	1933	127562	61%	72%
Orange	0	0		0	1	8	0	13	0%	0%

Table 12C
Rural vs. Urban CARE Enrollments (Total Households)

County	Rural # of Eligible	Urban # of Eligible	Rural CARE Enrollments		Urban CARE Enrollments		Total Participants		Penetration	
			December	YTD	December	YTD	Rural	Urban	Rural	Urban
San Diego	13487	240229	72	1354	2927	46976	6463	178972	48%	75%
Orange	0	11676	0	0	96	1847	0	7009	0%	60%

	A	B	C	D	E	F
1	Table 13A					
2	Rural LIEE Installations - Electric					
3	County	Rural # of Eligible	Homes Treated		Homes Weatherized	
4			December	YTD	December	YTD
5	San Diego	1034	4	73	2	47
6	Orange	0	0	1	0	0
7						
8	Table 13B					
9	Urban LIEE Installations - Electric					
10	County	Urban # of Eligible	Homes Treated		Homes Weatherized	
11			December	YTD	December	YTD
12	San Diego	246127	316	2158	318	1720
13	Orange	12341	0	3	0	0
14						
15	Table 13C					
16	Rural LIEE Installations - Gas					
17	County	Rural # of Eligible	Homes Treated		Homes Weatherized	
18			December	YTD	December	YTD
19	San Diego	1027	20	413	13	266
20	Orange	0	0	5	0	1
21						
22	Table 13D					
23	Urban LIEE Installations - Gas					
24	County	Urban # of Eligible	Homes Treated		Homes Weatherized	
25			December	YTD	December	YTD
26	San Diego	259955	1791	12230	1802	9746
27	Orange	105	3	14	0	0
28						
29	Table 13E					
30	Rural LIEE Installations - Total Households					
31	County	Rural # of Eligible	Homes Treated		Homes Weatherized	
32			December	YTD	December	YTD
33	San Diego	1034	24	486	15	313
34	Orange	0	0	6	0	1
35						
36	Table 13F					
37	Urban LIEE Installations - Total Households					
38	County	Urban # of Eligible	Homes Treated		Homes Weatherized	
39			December	YTD	December	YTD
40	San Diego	246127	2107	14388	2120	11466
41	Orange	12341	3	17	0	0

	A	B	C	D	E	F	G	H
1	SUMMARY TABLE 14							
2	CARE PARTICIPATION -- RURAL							
3	2004	Rural Estimated Eligible	Rural Monthly Paid Capitation Enrollments	Rural Monthly Enrolled By Non-Capitation	Total Rural Enrolled by Month	Rural YTD Enrolled	Rural Total # of CARE Participants	Rural Penetration Rate
4	January	13470	N/A	N/A	139	139	6210	46.1%
5	February	13493	N/A	N/A	89	228	6233	46.2%
6	March	13541	N/A	N/A	114	342	6309	46.6%
7	April	13553	N/A	N/A	99	441	6324	46.7%
8	May	13490	N/A	N/A	128	569	6268	46.5%
9	June	13514	N/A	N/A	176	745	6430	47.6%
10	July	13424	N/A	N/A	89	834	6455	48.1%
11	August	13470	N/A	N/A	107	941	6496	48.2%
12	September	13483	N/A	N/A	105	1046	6452	47.9%
13	October	13498	N/A	N/A	113	1159	6489	48.1%
14	November	13470	N/A	N/A	123	1282	6499	48.2%
15	December	13487	N/A	N/A	72	1354	6463	47.9%

	A	B	C	D	E	F	G	H
1	SUMMARY TABLE 15							
2	CARE PARTICIPATION -- URBAN							
3	2004	Urban Estimated Eligible	Urban Monthly Paid Capitation Enrollments	Urban Monthly Enrolled By Non-Capitation	Urban Total Enrolled by Month	Urban YTD Enrolled	Urban Total # of CARE Participants	Urban Penetration Rate
4	January	249377	N/A	N/A	4680	4680	177219	71.1%
5	February	249833	N/A	N/A	4738	9418	178059	71.3%
6	March	250079	N/A	N/A	5279	14697	182286	72.9%
7	April	250449	N/A	N/A	3811	18508	182969	73.1%
8	May	250749	N/A	N/A	2526	21034	180845	72.1%
9	June	251031	N/A	N/A	3131	24165	180498	71.9%
10	July	250347	N/A	N/A	3590	27755	180548	72.1%
11	August	251044	N/A	N/A	4481	32236	181596	72.3%
12	September	251374	N/A	N/A	4143	36379	181573	72.2%
13	October	251655	N/A	N/A	5240	41619	184464	73.3%
14	November	251696	N/A	N/A	4181	45800	186390	74.1%
15	December	251905	N/A	N/A	3023	48823	185981	73.8%

	A	B	C	D	E	F	G	H
1	SUMMARY TABLE 16							
2	CARE PARTICIPATION -- COMBINED RURAL & URBAN							
3	2004	Estimated Eligible	Monthly Paid Capitation Enrollments	Monthly Enrolled by Non-Capitation	Total Enrolled by Month	YTD Enrolled	Total # of CARE Participants	Penetration Rate
4	January	262847	69	4,810	4819	4819	183429	69.8%
5	February	263326	21	4,803	4827	9646	184292	70.0%
6	March	263620	14	5,297	5393	15039	188595	71.5%
7	April	264002	172	3,861	3910	18949	189293	71.7%
8	May	264239	0	2,618	2654	21603	187113	70.8%
9	June	264545	82	2,390	3307	24910	186928	70.7%
10	July	263771	12	3,659	3679	28589	187003	70.9%
11	August	264514	15	4,567	4588	33177	188092	71.1%
12	September	264857	34	3,887	4248	37425	188025	71.0%
13	October	265153	11	5,288	5353	42778	190953	72.0%
14	November	265166	44	3,755	4304	47082	192889	72.7%
15	December	265392	87	3,005	3095	50177	192444	72.5%
16	Note: Table 10 includes capitation enrollments put on CARE during the month. To calculate the average capitation fee for contractor enrollments, divide the costs on Table 6 by the enrollments on Table 16 as Table 16 includes capitation enrollments paid for during the month.							
17								
18								

	A	B	C	D	E	F	G	H	I	J
1	SUMMARY TABLE 17									
2	SUMMARY OF URBAN HOMES TREATED									
3	(Base Funding)									
4	2004	Total Homes Eligible	Urban Homes Eligible	Urban as a % of Total Eligible	Total Homes Treated in Month	Total Urban Homes Treated in Month	Urban Homes Treated in Month as a % of Total Homes Treated in Month	Total Homes Treated YTD	Urban Homes Treated YTD	Urban Homes Treated as a % of Total Homes Treated YTD
5	January	262847	249377	95%	0	0	0%	0	0	0%
6	February	263326	249833	95%	866	849	98%	866	849	98%
7	March	263620	250079	95%	1149	1078	94%	2015	1927	96%
8	April	264002	250449	95%	2204	2184	99%	4219	4111	97%
9	May	264239	250749	95%	553	545	99%	4772	4656	98%
10	June	264545	251031	95%	913	802	88%	5685	5458	96%
11	July	263771	250347	95%	880	827	94%	6565	6285	96%
12	August	264514	251044	95%	1712	1610	94%	8277	7895	95%
13	September	264857	251374	95%	1278	1251	98%	9555	9146	96%
14	October	265153	251655	95%	1512	1464	97%	11067	10610	96%
15	November	265166	251696	95%	1696	1685	99%	12763	12295	96%
16	December	265392	251905	95%	2134	2110	99%	14897	14405	97%

	A	B	C	D	E	F	G	H	I	J
1	SUMMARY TABLE 21									
2	SUMMARY OF RURAL HOMES TREATED									
3	(Base Funding)									
4	2004	Total Homes Eligible	Rural Homes Eligible	Rural Homes as a % of Total Eligible	Total Homes Treated in Month	Total Rural Homes Treated in Month	Rural Homes Treated in Month as a % of Total Homes Treated in Month	Total Homes Treated YTD	Rural Homes Treated YTD	Rural homes Treated as a % of Total Homes Treated YTD
5	January	262847	13470	5%	0	0	0%	0	0	0%
6	February	263326	13493	5%	866	17	2%	866	17	2%
7	March	263620	13541	5%	1149	71	6%	2015	88	4%
8	April	264002	13553	5%	2204	20	1%	4219	108	3%
9	May	264239	13490	5%	553	8	1%	4772	116	2%
10	June	264545	13514	5%	913	111	12%	5685	227	4%
11	July	263771	13424	5%	880	53	6%	6565	280	4%
12	August	264514	13470	5%	1712	102	6%	8277	382	5%
13	September	264857	13483	5%	1278	27	2%	9555	409	4%
14	October	265153	13498	5%	1512	48	3%	11067	457	4%
15	November	265166	13470	5%	1696	11	1%	12763	468	4%
16	December	265392	13487	5%	2134	24	1%	14897	492	3%

	A	B	C	D	E	F	G	H	I	L	M
1	SUMMARY TABLE 25										
2	SUMMARY ENERGY AND BILL SAVINGS BASE PROGRAM										
3	(Base Funding)										
4		Homes Treated in the Month			Homes Treated YTD						
5	2004	# of Homes Treated in Month	Lifecycle Energy Savings for Homes Treated in Month		YTD # of Homes Treated	First Year Energy savings for Homes Treated YTD		Lifecycle Cycle Energy Savings for Homes Treated YTD		First Year Bill savings for Homes Treated YTD	Lifecycle Bill Savings for Homes Treated YTD
6			kWh	Therm		kWh	Therms	kWh	Therms		
7	January	0	0	0	0	0	0	0	0	$ -	$ -
8	February	866	3291228	120192	866	287389	13507	3291228	120192	$ 51,291	$ 423,161
9	March	1149	6868781	179505	2015	833106	32395	10160009	299697	$ 142,875	$ 1,245,014
10	April	2204	12201235	341123	4219	1808606	69573	22361244	640820	$ 309,511	$ 2,722,191
11	May	553	3158797	101311	4772	2060574	80824	25520041	742131	$ 353,974	$ 3,113,933
12	June	913	5949744	155407	5685	2530097	97164	31469785	897539	$ 432,837	$ 3,825,773
13	July	880	5564612	158339	6565	2975185	114151	37034397	1055878	$ 508,899	$ 4,502,039
14	August	1712	9556339	250986	8277	3758310	141888	46590736	1306865	$ 640,868	$ 5,655,320
15	September	1278	5776626	146266	9555	4252387	158464	52367362	1453131	$ 723,328	$ 6,353,278
16	October	1512	6691114	204554	11067	4830129	181757	59058476	1657684	$ 823,116	$ 7,187,305
17	November	1696	8142514	262149	12763	5522039	211581	67200990	1919833	$ 944,281	$ 8,209,180
18	December	2134	16841344	486382	14897	6840522	262771	84042334	2406215	$ 1,170,306	$ 10,257,759
19											
20	Note: Rates used to calculate bill savings are from the 2003 Cost and Bill Savings Standardization Report.										

	A	B	C
1	SUMMARY TABLE 29		
2	RURAL AND URBAN CAPTITATION CONTRACTORS		
3	CAPITATION CONTRACTORS:	Rural	Urban
4			
5	SER/Jobs for Progress		X
6	Neighborhood House Association		X
7	Alliance for African Assistance		X
8	Chicano Federation		X
9	MAAC Project		X
10	Metro United Methodist Ministry		X
11	Campesinos Unidos, Inc.	X	X
12	Vista Community Clinic		X
13	City of San Diego Community Service Centers		X
14	Consumer Credit Counseling Services		X

	A	B	C	D	E
1	SUMMARY TABLE 30				
2	LIEE PENETRATION				
3		Estimated Eligible in 2004	Homes Treated	Homes Weatherized	2004 Penetration Rate for Homes Weatherized
4	1992		11624	11624	
5	1993		10388	10388	
6	1994		8344	8344	
7	1995		7395	7268	
8	1996		9824	7618	
9	1997		9931	7676	
10	1998		10838	8717	
11	1999		10993	7761	
12	2000		13660	9893	
13	2001		14834	10817	
14	2002		14089	7908	
15	2003		15706	11982	
16	2004 YTD	265392	14897	11780	
17	Total Homes Treated in 13 Years	265392	152523	121776	45.89%

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **Report of San Diego Gas & Electric Company on Rapid Deployment Efforts for Program Year End 2004** on parties of record in R.01-08-027 on the attached service list by U. S. mail and electronic mail, and by Federal Express to Commissioner Carl W. Wood and Administrative Law Judge Sarah Thompson.

Dated at San Diego, California, this 22nd day of February 2005.

Laurie Delaney

Laurie Delaney

CALIFORNIA PUBLIC UTILITIES COMMISSION
Service Lists

Proceeding: R0401006 - PUC - LOW-INCOME PRO
Filer: PUC
List Name: LIST
Last changed: January 6, 2005

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Appearance

BARBARA R. ALEXANDER
CONSUMER AFFAIRS CONSULTANT
83 WEDGEWOOD DRIVE
WINTHROP, ME 04364

RICHARD ESTEVES
SESCO, INC.
77 YACHT CLUB DRIVE, SUITE 1000
LAKE HOPATCONG, NJ 07849-1313

ANDY BETTWY
ATTORNEY AT LAW
SOUTHWEST GAS CORPORATION
5241 SPRING MOUNTAIN ROAD
LAS VEGAS, NV 89150

BRIDGET A. BRANIGAN
ATTORNEY AT LAW
SOUTHWEST GAS CORPORATION
5241 SPRING MOUNTAIN ROAD
LAS VEGAS, NV 89150

VALERIE J. ONTIVEROZ
ANALYST/STATE REGULATORY AFFAIRS
SOUTHWEST GAS CORPORATION
5241 SPRING MOUNTAIN ROAD
LAS VEGAS, NV 89150-0002

A. BROOKS CONGDON
MANAGER/PRICING & TARIFFS
SOUTHWEST GAS CORPORATION
5241 SPRING MOUNTAIN ROAD
LAS VEGAS, NV 89193-8510

DAVID M. NORRIS
ATTORNEY AT LAW
SIERRA PACIFIC POWER COMPANY
6100 NEIL ROAD
RENO, NV 89520

MELISSA FRITZ
PROJECT MANAGER
SIERRA PACIFIC POWER CO.
PO BOX 10100
RENO, NV 89520-0026

RON GARCIA
RELIABLE ENERGY MANAGEMENT, INC.
6250 PARAMOUNT BLVD.

WALLIS J. WINEGAR
WINEGARD ENERGY, INC
1818 FLOWER AVE

LONG BEACH, CA 90805

DUARTE, CA 91010

CASE ADMINISTRATION
CASE ADMINISTRATION
SOUTHERN CALIFORNIA EDISON COMPANY
2244 WALNUT GROVE AVE.,
ROSEMEAD, CA 91770

LARRY R. COPE
ATTORNEY AT LAW
SOUTHERN CALIFORNIA EDISON
2244 WALNUT GROVE AVENUE
ROSEMEAD, CA 91770

KEITH SWITZER
MANAGER - SPECIAL PROJECTS
SOUTHERN CALIFORNIA WATER COMPANY
630 EAST FOOTHILL BOULEVARD
SAN DIMAS, CA 91773

RONALD MOORE
SOCAL WATER/BEAR VALLEY ELECTRIC
630 EAST FOOTHILL BLVD.
SAN DIMAS, CA 91773

GEORGETTA J. BAKER
SEMPRA ENERGY
101 ASH STREET, HQ 13
SAN DIEGO, CA 92101

YOLE WHITING
SAN DIEGO GAS & ELECTRIC COMPANY
8335 CENTURY PARK COURT
SAN DIEGO, CA 92123

MARGARET MOORE
SOUTHERN CALIFORNIA GAS COMPANY
8315 CENTURY PARK COURT CP22D
SAN DIEGO, CA 92123-1550

RICHARD SHAW
ASSERT
PO BOX 469
FILLMORE, CA 93016

BILLY BLATTNER
SAN DIEGO GAS & ELECTRIC COMPANY
601 VAN NESS AVENUE, SUITE 2060
SAN FRANCISCO, CA 94102

BOB FINKELSTEIN
ATTORNEY AT LAW
THE UTILITY REFORM NETWORK
711 VAN NESS AVENUE, SUITE 350
SAN FRANCISCO, CA 94102

MONICA L. MCCRARY
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
ROOM 5134
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

JEFFREY F. BECK
ATTORNEY AT LAW
COOPER, WHITE & COOPER ,L.L.P.
201 CALIFORNIA ST., 17TH FLOOR
SAN FRANCISCO, CA 94111

JOHN L. CLARK
ATTORNEY AT LAW
GOODIN MACBRIDE SQUERI RITCHIE & DAY LLP
505 SANSOME STREET, SUITE 900
SAN FRANCISCO, CA 94111

MARK P. SCHREIBER
ATTORNEY AT LAW
COOPER, WHITE & COOPER, LLP
201 CALIFORNIA STREET, 17TH FLOOR
SAN FRANCISCO, CA 94111

SUSAN E. BROWN
LATINO ISSUES FORUM
160 PINE STREET, SUITE 700
SAN FRANCISCO, CA 94111

MARGARET D. BROWN
ATTORNEY AT LAW
PACIFIC GAS AND ELECTRIC COMPANY
PO BOX 7442
SAN FRANCISCO, CA 94120-7442

JOSEPHINE WU
PACIFIC GAS AND ELECTRIC COMPANY
77 BEALE STREET, MAIL CODE B9A
SAN FRANCISCO, CA 94177

DANIEL COOLEY
ATTORNEY AT LAW
PACIFIC GAS AND ELECTRIC COMPANY
PO BOX 770000
SAN FRANCISCO, CA 94177-0001

IRINA KRISHPINOVICH
HEMSTREET ASSOCIATES
5760 CLINTON AVENUE
RICHMOND, CA 94805

MICHAEL LAMOND
ALPINE NATURAL GAS OPERATING COMPANY
PO BOX 550
15 ST. ANDREWS ROAD, SUITE 7
VALLEY SPRINGS, CA 95252

GENE FERRIS
MOUNTAIN UTILITIES
PO BOX. 205
KIRKWOOD, CA 95646

JAMES HODGES
1069 45TH STREET
SACRAMENTO, CA 95819

RAYMOND J. CZAHAR
CHIEF FINANCIAL OFFICER
WEST COAST GAS CO., INC.
9203 BEATTY DR.
SACRAMENTO, CA 95826-9702

LESLIE ALAN UEOKA
VERIZON HAWAII TEL.
PO BOX 2200
HONOLULU, HI 96841

JAMES C. PAINE
ATTORNEY AT LAW
STOEL RIVES LLP
900 S.W. FIFTH AVENUE, STE. 2600
PORTLAND, OR 97204

DANIEL W. MEEK
ATTORNEY AT LAW
RESCUE
10949 S.W. 4TH AVENUE
PORTLAND, OR 97219

KATHY MITCHELL
AVISTA UTILITIES
PO BOX 3727
SPOKANE, WA 99220

KELLY NORWOOD
AVISTA CORPORATION
PO BOX 3727,MSC-29
1411 E. MISSION AVENUE
SPOKANE, WA 99220

BRUCE FOLSOM
AVISTA CORPORATION
1411 E. MISSION MSC-29, PO BOX 3727

SPOKANE, WA 99220-3727

Information Only

CORALETTE HANNON
ATTORNEY AT LAW
AARP
6705 REEDY CREEK ROAD
CHARLOTTE, NC 28215

KAY JOSLIN
NATIONAL CENTER FOR APPROPRIATE TECHNO
4040 CONTINENTAL DRIVE
BUTTE, MT 59702

DAVID BAIRD
3833 GREENWAY DRIVE
LAWRENCE, KS 66046

KEVIN J. SIMONSEN
ENERGY MANAGEMENT SERVICES
646 EAST THIRD AVENUE
DURANGO, CO 81301

ANITA HART
SOUTHWEST GAS CORPORATION
5241 SPRING MOUNTAIN ROAD
LAS VEGAS, NV 89150

VIVIAN SCOTT
SOUTHWEST GAS CORPORATION
5241 SPRING MOUNTIAN ROAD
LAS VEGAS, NV 89150

ROGER C. MONTGOMERY
VP/PRICING
SOUTHWEST GAS CORPORATION
5241 SPRING MOUNTAIN ROAD
LAS VEGAS, NV 89150-0002

PATRICIA FRANKLIN
SIERRA PACIFIC POWER COMPANY
6100 NEIL ROAD
RENO, NV 89520

PATRICIA WATTS
FCI MANAGEMENT CONSULTANTS
5900 S EASTERN AVE., SUITE 152
COMMERCE, CA 90040

MICHAEL J. STRUMWASSER
STRUMWASSER & WOOCHER LLP
100 WILSHIRE BLVD. SUITE 1900
SANTA MONICA, CA 90401

JACK F. PARKHILL
SOUTHERN CALIFORNIA EDISON
PO BOX 800
ROSEMEAD, CA 91770

JOHN FASANA
SOUTHERN CALIFORNIA EDISON
2244 WALNUT GROVE AVENUE
ROSEMEAD, CA 91770

JOY C. YAMAGATA
SOUTHERN CALIFORNIA GAS
SAN DIEGO GAS & ELECTRIC COMPANY

DON WOOD
PACIFIC ENERGY POLICY CENTER
4539 LEE AVENUE

8330 CENTURY PARK COURT
SAN DIEGO, CA 91910

LA MESA, CA 91941

MARK MCNULTY
5150 RANDLETT DRIVE
LA MESA, CA 91941

AMY PETERS
SAN DIEGO GAS AND ELECTRIC COMPANY
8330 CENTURY PARK COURT
SAN DIEGO, CA 92009

MICHAEL BERBERET
NCS PEARSON
4536 RAMONA
FALLBROOK, CA 92028

MICHAEL SHAMES
ATTORNEY AT LAW
UTILITY CONSUMERS' ACTION NETWORK
3100 FIFTH AVENUE, SUITE B
SAN DIEGO, CA 92103

CENTRAL FILES
SAN DIEGO GAS & ELECTRIC
CP31-E
8330 CENTURY PARK COURT
SAN DIEGO, CA 92123-1530

FRED SEBOLD
RER
11236 EL CAMINO REAL
SAN DIEGO, CA 92130

BRENDA GETTIG
REGIONAL ECONOMIC RESEARCH, INC.
11236 EL CAMINO REAL
SAN DIEGO, CA 92130-2650

EDDIE JIMENEZ
DIRECTOR SPECIAL PROGRAMS
PORTEUS INC.
1830 N. DINUMB BLVD
VISALIA, CA 93291

JOE WILLIAMS
CEO
RICHARD HEATH AND ASSOCIATES, INC.
590 W. LOCUST AVENUE, STE 103
FRESNO, CA 93650

KRISTINE LUCERO
RICHARD HEATH AND ASSOCIATES, INC.
590 W. LOCUST AVENUE, SUITE 103
FRESNO, CA 93650

PAUL KERKORIAN
ATTORNEY AT LAW
726 W. BARSTOW , SUITE 108
FRESNO, CA 93704

WILLIAM F. PARKER
PRESIDENT
BAY AREA POVERTY RESOURCE COUNCIL
930 BRITTAN AVENUE
SAN CARLOS, CA 94070

BRUCE FOSTER
REGULATORY AFFAIRS
SOUTHERN CALIFORNIA EDISON COMPANY
601 VAN NESS AVENUE, STE. 2040
SAN FRANCISCO, CA 94102

LINDA S. DANNEWITZ
P G & E
77 BEALS STREET
SAN FRANCISCO, CA 94102

LONG NGUYEN
PACIFIC GAS AND ELECTRIC COMPANY
77 BEALE STREET, MAILCODE B9A
SAN FRANCISCO, CA 94105

CALIFORNIA ENERGY MARKETS
517-B POTRERO AVE
SAN FRANCISCO, CA 94110

JANINE L. SCANCARELLI
FOLGER LEVIN & KAHN LLP
275 BATTERY STREET, 23RD FLOOR
SAN FRANCISCO, CA 94111

JAY LUO
PACIFIC GAS & ELECTRIC COMPANY
77 BEALE STREET MAIL CODE B9A
SAN FRANCISCO, CA 94117

DUANE F. LARSON
PACIFIC GAS AND ELECTRIC
PO BOX 770000, MAIL N6G
SAN FRANCISCO, CA 94177-0001

BARBARA WILLIAMS
RHA, INC.
1420 HARBOR BAY PARKWAY, STE. 145
ALAMEDA, CA 94502

FRANCES L. THOMPSON
PACIFIC GAS AND ELECTRIC COMPANY
123 MISSION STREET, RM. 1408
SAN FRANCISCO, CA 95177

CHRISTOPHER J. MAYER
MODESTO IRRIGATION DISTRICT
PO BOX 4060
MODESTO, CA 95352-4060

FRED WESLEY MONIER
TURLOCK IRRIGATION DISTRICT
PO BOX 949, 333 EAST CANAL DRIVE
TURLOCK, CA 95381-0949

CAROLYN M. KEHREIN
ENERGY MANAGEMENT SERVICES
1505 DUNLAP COURT
DIXON, CA 95620-4208

SCOTT BLAISING
ATTORNEY AT LAW
BRAUN & BLAISING, P.C.
8980 MOONEY ROAD
ELK GROVE, CA 95624

STEVE TURTLETAUB
DIRECTOR OF SALES
DIRECTAPPS
3013 DOUGLAS BLVD, SUITE 220
ROSEVILLE, CA 95661

LYNN VICTOR
EXECUTIVE DIRECTOR
CALIFORNIA/NEVADA COMMUNITY ACTION
225 30TH STREET, SUITE 200
SACRAMENTO, CA 95816

HOLLY NICHOLAS
RICHARD HEATH AND ASSOCIATES, INC.
1026 MANGROVE AVE.,
CHICO, CA 95926

JAMES O'BANNON
RICHARD HEATH AND ASSOCIATES, INC.
1026 MANGROVE AVE.,

CHRISTY OMOHUNDRO
DIRECTOR OF REGULATORY POLICY
PACIFICORP

CHICO, CA 95926

825 NE MULNOMAH, SUITE 800
PORTLAND, OR 97232

MARISA DECRISTOFORO
PACIFICORP
825 NE MULTNOMAH STREET, SUITE 800
PORTLAND, OR 97232

DAVID J. MEYER
ATTORNEY AT LAW
AVISTA CORPORATION
MSC-13
1411 E. MISSION AVENUE
SPOKANE, WA 99202

State Service

MAXINE HARRISON
CALIF PUBLIC UTILITIES COMMISSION
EXECUTIVE DIVISION
320 WEST 4TH STREET SUITE 500
LOS ANGELES, CA 90013

MARIA JUAREZ
RIVERSIDE COUNTY
DEPT OF COMMUNITY ACTION
2038 IOWA AVE., SUITE B-102
RIVERSIDE, CA 92507

PAUL WHITE
ASSISTANT EXECUTIVE DIRECTOR
FRESNO COUNTY ECONOMIC OPPORTUNITIES COM
5476 W. BEDFORD
FRESNO, CA 93722

ORTENSIA LOPEZ
EXECUTIVE DIRECTOR
EL CONCILIO OF SAN MATEO
1419 BURLINGAME AVE., SUITE N
BURLINGAME, CA 94010

CARL W. WOOD
CALIF PUBLIC UTILITIES COMMISSION
EXECUTIVE DIVISION
ROOM 5200
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

CHERYL COX
CALIF PUBLIC UTILITIES COMMISSION
RATEPAYER REPRESENTATION BRANCH
ROOM 3-B
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

DONNA L. WAGONER
CALIF PUBLIC UTILITIES COMMISSION
ENGINEERING, ENVIRONMENTAL STUDIES, CUST
AREA 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

EUGENE CADENASSO
CALIF PUBLIC UTILITIES COMMISSION
NATURAL GAS, ENERGY EFFICIENCY AND RESOU
AREA 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

F. JOSEPH LEONARD
CALIF PUBLIC UTILITIES COMMISSION
ENGINEERING, ENVIRONMENTAL STUDIES, CUST
AREA 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

IVY WALKER
CALIF PUBLIC UTILITIES COMMISSION
ENGINEERING, ENVIRONMENTAL STUDIES, CUST
AREA 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

JEORGE S TAGNIPES
CALIF PUBLIC UTILITIES COMMISSION
ENGINEERING, ENVIRONMENTAL STUDIES, CUST

JESSICA T. HECHT
CALIF PUBLIC UTILITIES COMMISSION
CONSUMER ISSUES BRANCH

AREA 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

ROOM 4102
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

JOSIE WEBB
CALIF PUBLIC UTILITIES COMMISSION
ENGINEERING, ENVIRONMENTAL STUDIES, CUST
AREA 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

KAREN A DEGANNES
CALIF PUBLIC UTILITIES COMMISSION
ENGINEERING, ENVIRONMENTAL STUDIES, CUST
AREA 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

MANUEL RAMIREZ
CALIF PUBLIC UTILITIES COMMISSION
ENERGY DIVISION
ROOM 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

RASHMI M. BHATIA
CALIF PUBLIC UTILITIES COMMISSION
CONSUMER ISSUES BRANCH
ROOM 4102
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

SARAH R THOMAS
CALIF PUBLIC UTILITIES COMMISSION
DIVISION OF ADMINISTRATIVE LAW JUDGES
ROOM 5105
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

SARVJIT S. RANDHAWA
CALIF PUBLIC UTILITIES COMMISSION
ENGINEERING, ENVIRONMENTAL STUDIES, CUST
AREA 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

TERRIE J. TANNEHILL
CALIF PUBLIC UTILITIES COMMISSION
ENGINEERING, ENVIRONMENTAL STUDIES, CUST
AREA 4A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

THOMAS W. THOMPSON
CALIF PUBLIC UTILITIES COMMISSION
CONSUMER ISSUES BRANCH
ROOM 4102
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

THOMAS W. THOMPSON
CALIF PUBLIC UTILITIES COMMISSION
CONSUMER ISSUES BRANCH
ROOM 4102
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

ZAIDA AMAYA-PINEDA
CALIF PUBLIC UTILITIES COMMISSION
ENGINEERING, ENVIRONMENTAL STUDIES, CUST
770 L STREET, SUITE 1050
SACRAMENTO, CA 95814

TIMOTHY DAYONOT
DIRECTOR
DEPARTMENT OF COMMUNICTY SERVICES
PO BOX 1947
SACRAMENTO, CA 95814-0338

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