BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission's Proposed Policies and Programs Governing Post-2003 Low Income Assistance Programs.	R.04-01-006; A.04-06-038; A.04-07-002; A.04-07-014; A.0407015; A.04-07-020; A.04-07-027; A.0407050.

MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U902 M) ON RAPID DEPLOYMENT EFFORTS FOR MAY 2005

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June 21, 2005

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission's Proposed Policies and Programs Governing Post-2003 Low Income Assistance Programs.	R.04-01-006; A.04-06-038; A.04-07-002; A.04-07-014; A.0407015; A.04-07-020; A.04-07-027; A.0407050.

MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY ON RAPID DEPLOYMENT EFFORTS IN LOW-INCOME PROGRAMS FOR MAY 2005

I. INTRODUCTION

In D.01-05-033 the Commission directed San Diego Gas & Electric Company (SDG&E) and the other Investor Owned Utilities (IOUs) to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

On May 22, 2002, the IOUs held a conference call with the Energy Division and the Office of Ratepayer Advocates (ORA) to assess Rapid Deployment Reporting. The parties agreed that the utilities would submit a more thorough monthly RD report to the Commission every three months -- with the first one being the previously-submitted May report and future reports due in August of 2002, November of 2002 and February of 2003, continuing every three months until such time that a change to RD reporting was made. It was also agreed that only certain tables and a brief narrative highlighting RD activities were required from the utilities in other months. This fifth report for PY2005 includes a narrative of May program

activities narrative tables containing information on outreach activities, and detailed quantitative tables on year-to-date costs and results.

In April 2004, the utilities met with the Energy Division and ORA to discuss proposed changes to the reports, which would eliminate references to SBX1 5 and combine some information while retaining sufficient information for the programs to be assessed. Starting with the May 21, 2004 report, SDG&E has eliminated the references to SBX1 5 including Tables 3 and 9 as agreed to by the ED and ORA. Table numbering and column and row headings have not been changed to avoid confusion if comparisons are made with earlier reports.

In an Assigned Commissioner's Ruling dated May 5, 2004, the utilities were directed to include in their October report information on the implementation of automatic enrollment with the Department of Community Services and Development (DCSD), and then to continue to report on automatic enrollment on a quarterly basis. Table 10.1 is included in this report.

In D.02-07-033, the Commission authorized the IOUs to update their CARE and LIEE eligibility customer estimates using Census 2000 data. In accordance with that Decision, SDG&E has updated its eligibility estimates for PY2005 and have included them in the "Revisions to the Annual Estimates of CARE Eligible Customers and Related Information" filed with the Commission on December 28, 2004, by Southern California Edison, on behalf of the IOUs. Pending Commission action on those filings, SDG&E is using the updated eligibility information to provide information on CARE and LIEE customer participation and penetration for PY2005.

II. LOW INCOME ENERGY EFFICIENCY (LIEE)

MAY RESULTS—INSTALLATIONS

During May, SDG&E weatherized 820 homes, and replaced 444 refrigerators including only those invoices that are completed and paid.

OUTREACH AND LEVERAGING

In PY2005, SDG&E is continuing to combine its LIEE outreach with CARE outreach activities in order to leverage outreach efforts and to provide customers with knowledge of, and access to, all customer assistance programs offered by SDG&E. During May SDG&E leveraged LIEE outreach with other customer assistance outreach efforts at the community events discussed in the CARE Outreach & Leveraging section below. SDG&E is continuing the following LIEE directed outreach and leveraging efforts in PY2005:

- Identifying, qualifying, and enrolling customers for LIEE services by SDG&E's prime contractor;
- Using the CARE participant database information by the prime contractor when conducting LIEE outreach;
- Employing additional English/Spanish Energy Specialists, an English/Vietnamese Energy Specialist, an Arabic/English Energy Specialist and an English/Farsi Energy Specialist to better serve the diverse population with the San Diego area, and;
- Presetting appointments with potentially qualified customers.

Customer Satisfaction

One quality assurance procedure used in SDG&E's LIEE program requests customers fill out a survey on the program and the services completed in their homes. Comments received from customers for the month of May 2005:

- Very helpful program, very appreciative
- Everything is super, great!
- Got results, well presented
- Really happy with the information

LIEE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

SDG&E incurred $1.2 million in program costs during May 2005. Total expenditures are 39% of the 2005 LIEE budget.

III. CALIFORNIA ALTERNATE RATES FOR ENERGY

MAY CARE ENROLLMENT RESULTS

CARE enrollments in SDG&E's electric service CARE program during May totaled 3,290, and enrollments in SDG&E's gas service CARE program during May totaled 2,130. In January 2005, SDG&E began its targeted mailing campaign to low-income areas within its service territory. As a result of the mailing to 150,000 (Jan thru May) customers, we received 7,991 CARE Direct Mail applications and were able to enrolled 6,152 customers in CARE. SDG&E's estimated penetration rate for the electric service CARE program at the end of May was 69.9% and the for the gas CARE service program it was 70.9%.

MAY OUTREACH AND LEVERAGING

During May 2005, SDG&E representatives made 3 presentations on SDG&E's customer assistance programs and assisted with CARE enrollments at community events or local agency meetings including:

- Cinco De Mayo Event – Approximately 300 San Diego Residents.
- Spring 2005 Senior Expo – Approximately 75 Oceanside Residents.
- Warner Springs Annual Health Expo and Pow-Wow – Approximately 50 Warner Springs Residents.
- 19th Annual Bay Bridge Run/Walk – Approximately 500 San Diego Residents.

CARE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

In May, SDG&E incurred approximately $205 thousand in outreach and administrative expenses. CARE discount charges for May are $2.5 million combined gas and electric discounts. Total expenditures are 43% of the 2005 CARE budget. Actual expenses are compared to budgeted figures for May in Table 6.

IV. CONCLUSION

SDG&E continues to implement its LIEE and CARE program efforts with the goal of providing as many qualified customers as possible with services during PY2005.

Respectfully submitted,

By: _____

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June 21, 2005

Table 1 - LIEE Program Expenses – (SDG&E) - May, 2005

	Electric	Gas	Combined	Electric YTD	Gas YTD	Combined YTD	Budget			% YTD / Budget		
LIEE Program:	Base Program	Base Program	Base Program	Base Program	Base Program	Base Program	Electric Base Program	Gas Base Program	Base Program	Electric Base Program	Gas Base Program	Base Program
Energy Efficiency												
- Gas Appliances	$0	$94,908	$94,908	$0	$370,815	$370,815	$0	$919,943	$919,943	0.0%	40.3%	40.3%
- Electric Appliances	$388,357	$0	$388,357	$1,695,119	$0	$1,695,119	$4,349,064		$4,349,064	39.0%	0.0%	39.0%
- Weatherization	$0	$290,864	$290,864	$0	$1,233,276	$1,233,276		$3,924,924	$3,924,924	0.0%	31.4%	31.4%
- Outreach and Marketing	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.0%	0.0%	0.0%
- In Home Energy Education	$63,787	$63,787	$127,575	$240,677	$240,677	$481,353	$622,146	$622,146	$1,244,291	38.7%	38.7%	38.7%
- Education Workshops (EELI)	$7,145	$1,869	$9,015	$29,086	$7,084	$36,170	$214,486	$53,621	$268,107	13.6%	13.2%	13.5%
Energy Efficiency TOTAL	$459,290	$451,429	$910,719	$1,964,882	$1,851,852	$3,816,735	$5,185,695	$5,520,634	$10,706,329	37.9%	33.5%	35.6%
Landlord Rebate Pilots												
- Refrigerator	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.0%	0.0%	0.0%
- A/C Replacement - Room	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.0%	0.0%	0.0%
- A/C Replacement - Central	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.0%	0.0%	0.0%
Pilots												
- Pilot (Cool Zones)	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.0%	0.0%	0.0%
- Pilot (B)	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.0%	0.0%	0.0%
Pilots TOTAL	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.0%	0.0%	0.0%
Training Center	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.0%	0.0%	0.0%
Inspections	$3,101	$3,101	$6,202	$17,990	$17,991	$35,982	$243,024	$243,024	$486,048	7.4%	7.4%	7.4%
Advertising	$7,944	$7,944	$15,888	$45,381	$45,381	$90,762	$125,000	$125,000	$250,000	36.3%	36.3%	36.3%
M&E Studies	$0	$0	$0	$0	$0	$0	$25,000	$25,000	$50,000	0.0%	0.0%	0.0%
Regulatory Compliance	$10,122	$10,122	$20,245	$45,745	$45,746	$91,490	$100,000	$100,000	$200,000	45.7%	45.7%	45.7%
Other Administration	$113,720	$113,464	$227,184	$350,643	$350,658	$701,301	$281,807	$281,807	$563,614	124.4%	124.4%	124.4%
Oversight Costs												
- LIAB Start-up	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.0%	0.0%	0.0%
- LIAB PY Past Year**	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.0%	0.0%	0.0%
- LIAB PY Present Year**	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.0%	0.0%	0.0%
- CPUC Energy Division	$580	$546	$1,126	$5,320	$5,009	$10,329	$10,500	$10,500	$21,000	50.7%	47.7%	49.2%
Total Oversight Costs	$580	$546	$1,126	$5,320	$5,009	$10,329	$10,500	$10,500	$21,000	50.7%	47.7%	49.2%
TOTAL LIEE COSTS	$594,758	$586,606	$1,181,364	$2,429,961	$2,316,638	$4,746,599	$5,971,026	$6,305,965	$12,276,992	40.7%	36.7%	38.7%
Indirect Costs	$19,412	$19,401	$38,813	$98,529	$93,115	$191,644	$0	$0	$0	0.0%	0.0%	0.0%
CO Test Costs		$19,765	$19,765	$0	$82,403	$82,403	$0	$0	$0	0.0%	0.0%	0.0%
Total Program Costs	$614,170	$625,772	$1,239,941	$2,528,490	$2,492,156	$5,020,646	$5,971,026	$6,305,965	$12,276,992	42.3%	39.5%	40.9%

[1] The dollars included in the "Indirects" category are for the overheads associated with Vacation & Sick, Payroll Taxes and intercompany billings and are included in the total DAP program costs.

[2] The dollars included in the "Other Indirects" category are included in rate base and therefore excluded from the DAP Total Program costs.

The indirects / overheads included in the rate base are: Pension & Benefits, Workers Compensation,

Public Liability & Property Damage, Incentive Compensation, and Purchasing, Fleet, & Wharehouse.

Table 4 . - LIEE Measure Installations – (SDG&E) - May, 2005

Measures	Units	Current Month Completed and Paid	Current Month Completed but not Paid	Current Month Initiated but not completed	YTD Completed and Paid
		Base Program	Base Program	Base Program	Base Program
Furnaces					
- Repair - Gas	Home	4	6	82	32
- Replacement - Gas	Home	24	14	30	87
- Repair - Electric	Home	0	0	0	0
- Replacement - Electric	Home	0	0	0	0
Infiltration & Space Conditioning					
- Cover Plates/Gaskets	Home	596	471	774	1747
- Evaporative Cooler/Air Cond. Covers	Home	2	1	3	10
- HVAC Air Filter Replacement	Home	0	0	0	0
Weatherization					
- Ceiling Insulation	Home	24	35	36	129
- Water Heater Blanket	Home	166	125	106	518
- Low Flow Showerhead	Home	789	713	934	3193
- Weatherstripping	Home	696	550	909	2885
- Caulking	Home	666	545	873	2755
- Minor Home Repairs	Home	401	384	544	1681
- Attic Access Weatherstripping [1]	Home	0	0	0	0
Water Heater Savings					
- Water Heater Pipe Wrap	Home	36	38	15	94
- Faucet Aerators	Home	760	683	917	3045
Miscellaneous Measures					
- Attic Ventilation	Home	5	1	8	20
- Auto Sweep	Home	0	1	0	4
- Door Replacement	Home	138	146	203	649
- Door Threshold	Home	148	158	229	698
- Glass Replacement	Home	95	101	104	351
- Jamb Replacement	Home	3	6	7	29
- Duct Register Sealing	Home	0	0	19	1
Portable Evaporative Coolers	Home	0	0	0	0
Permanent Evaporative Coolers	Home	0	1	4	8
Compact Fluorescents (inc. porchlights)	Home	3830	1522	4709	14568
Porchlights (fixture replacement or CFBs)	Home	68	92	73	221
Refrigerators	Home	444	391	515	1269
Landlord Rebate Pilots					
- Refrigerators	Home	0	0	2	0
- Air Conditioner Replacement - Room	Home	0	0	0	0
- Air Conditioner Replacement - Central	Home	0	0	0	0
Pilots - Rapid Deployment					
- Air Conditioner Replacement - Room	Home	0	0	1	2
- Air Conditioner Replacement - Central	Home	0	0	0	0
- Duct Sealing and Repair	Home	0	0	0	0
- Whole House Fans	Home	0	0	0	0
- Water Heater Replacement - Gas	Home	0	0	0	0
- Water Heater Replacement - Electric	Home	0	0	0	0
- Set-back Thermostats	Home	0	0	0	0
- Evaporative Cooler Maintenance	Home	0	0	0	0
- New Central Return	Home	0	0	0	0
Energy Education					
- Outreach & Assessment	Home	907	349	0	3462
- In-Home Education	Home	981	410	1241	3595
- Education Workshops (EELI)	Home	199	148	809	4400
Homes Served					
Total Number of Homes Treated	Home	1004	759	1241	3665
Total Number of Homes Weatherized	Home	820	725	982	3312

Table 6 - CARE Program Expenses – San Diego Gas & Electric - May, 2005

	Current Electric	Current Gas	Combined	Electric YTD	Gas YTD	Combined YTD	Budget			% YTD / Budget		
CARE Program:	Base Program	Base	Base Program	Base Program	Base Program	Base Program	Electric Base Program	Gas Base Program	Base Program	Electric Base Program	Gas Base Program	Total Base Program
Outreach												
- Capitation Fees	$258	$91	$348	$2,276	$776	$3,051	$46,200	$13,800	$60,000	4.93%	5.62%	5.09%
- Other Outreach	$112,897	$39,667	$152,564	$378,122	$131,386	$509,508	$1,061,340	$317,024	$1,378,364	35.63%	41.44%	36.96%
Total Outreach	**$113,155**	**$39,757**	**$152,912**	**$380,397**	**$132,162**	**$512,559**	**$1,107,540**	**$330,824**	**$1,438,364**	**34.35%**	**39.95%**	**35.63%**
Automatic Enrollment	$0	$0	$0	$0	$0	$0	$16,324	$4,876	$21,200	0.00%	0.00%	0.00%
Processing/ Certification/Verification	$14,318	$5,031	$19,349	$81,749	$28,164	$109,912	$174,997	$52,272	$227,269	46.71%	53.88%	48.36%
Billing System /Programming	$7,285	$2,560	$9,845	$33,127	$11,416	$44,543	$56,056	$16,744	$72,800	59.10%	68.18%	61.19%
Pilots												
Measurement & Evaluation	$0	$0	$0	$0	$0	$0	$181,489	$54,211	$235,700	0.00%	0.00%	0.00%
Regulatory Compliance	$7,273	$2,555	$9,828	$43,896	$15,096	$58,993	$95,381	$28,491	$123,872	46.02%	52.99%	47.62%
Other Administration	$7,429	$2,610	$10,040	$54,377	$18,709	$73,086	$136,532	$40,782	$177,314	39.83%	45.87%	41.22%
Oversight Costs												
- LIAB Start-up	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.00%	0.00%	0.00%
- LIAB PY Past Year**	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.00%	0.00%	0.00%
- LIAB PY Present Year**	$0	$0	$0	$0	$0	$0	$0	$0	$0	0.00%	0.00%	0.00%
- CPUC Energy Division	$1,963	$690	$2,652	$17,945	$6,184	$24,128	$38,500	$11,500	$50,000	46.61%	53.77%	48.26%
Total Oversight Costs	**$1,963**	**$690**	**$2,652**	**$17,945**	**$6,184**	**$24,128**	**$38,500**	**$11,500**	**$61,000**	**46.61%**	53.77%	39.55%
TOTAL PROGRAM COSTS	**$151,423**	**$53,203**	**$204,626**	**$611,491**	**$211,730**	**$823,222**	**$1,806,820**	**$539,699**	**$2,346,519**	**33.84%**	**39.23%**	**35.08%**
CARE Rate Discount	$1,735,448	$721,310	$2,456,758	$9,643,979	$4,625,831	$14,269,810	$25,338,609	$7,568,676	$32,907,285	38.06%	61.12%	43.36%
Service Establishment Charge Discount	$0	$0	$0	$0	$0	$0	$0	$0		0.00%	0.00%	0.00%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	**$1,886,871**	**$774,513**	**$2,661,384**	**$10,255,470**	**$4,837,561**	**$15,093,032**	$27,145,429	$8,108,375	$35,253,804	37.78%	59.66%	42.81%
Indirect Costs [2]	**$24,364**	**$8,560**	**$32,924**	**$116,602**	**$40,153**	**$156,755**	**$0**	**$0**	$0	0.00%	0.00%	0.00%
TOTAL PROGERAM COSTS & CUSTOMER DISCOUNTS INCLUDING OTHER INDIRECTS	**$1,911,235**	**$783,073**	**$2,694,308**	**$10,372,073**	**$4,877,714**	**$15,249,787**				0.00%	0.00%	0.00%
kWh Surcharge Exemption	**$131,559**	$0	**$131,559**	**$742,307**	**$0**	**$742,307**	$0	$0	**$0**	0.00%	0.00%	0.00%

[1]Pursuant to D.98-03-073

[1] The dollars included in the "Indirect Costs" category are for the overheads associated with Vacation & Sick, Payroll Taxes and intercompany billings, and are included in the total CARE program costs.

2 The dollars included in the "Other Indirect Costs" category are included in the rate base and therefore excluded from the total CARE program costs. The indirect / overheads included in the rate base are:

Pension & Benefits, Workers Comp., Public Liability & Property Damage, Incentive Compensation, and Purchasing, Fleet, & Wharehouse.

TABLE 10
CARE Enrollment, Recertification, and Attrition - San Diego Gas & Electric

	Gross Enrollment From Automatic Enrollment	Gross Enrollment From Capitation	Gross Enrollment Other Sources (Not Including Recertification Enrollment)	Total Gross Enrollment B+C+D	Gross Enrollment From Recertification1	Total Adjusted Gross Enrollment E-F	Attrition (Drop Offs)	Net Enrollment G-H	Adjusted Net Enrollment I-F	Total CARE Participants
December-04										192,444
January-05	194	48	3,562	3,804	3,646	7,450	2,842	4,608	962	193,406
February-05	0	42	3,025	3,067	3,236	6,303	2,807	3,496	260	193,666
March-05	0	96	4,450	4,546	3,658	8,204	2,413	5,791	2,133	195,799
April-05	0	38	3,402	3,440	3,498	6,938	3,414	3,524	26	195,825
May-05	0	110	3,180	3,290	3,338	6,628	2,258	4,370	1,032	196,857
June-05										
July-05										
August-05										
September-05										
October-05										
November-05										
December-05										
Totals	194	334	17,619	18,147	17,376	35,523	13,734	21,789	4,413	

Table 10.1
DCSD CARE Automatic Enrollment--San Diego Gas and Electric

	Data File 1 May 2004	Data File 2 Aug 2004	YTD
File As Received:			
Number of Records			
Number on CARE			
Not Active Accounts			
Name not Matched/Bill Account Not Matched			
Ineligible Accounts			
Opt Out Letters Sent			
Enrollment Results:			
Enrolled on CARE from Other Sources During Opt-Out Period			
Number Opting Out			
Other Non-Eligible Accounts [1]			
Pending			
Number Enrolled			

Note 1: "Other Non-Eligible Accounts" include accounts closed during opt out
No data have been received from DCSD

Table 11 - CARE Standard Random Verification Results - May, 2005

	Total CARE Population	# of Requested to Verify	% of Population Total	# of Participants Dropped (Due to no response)	# of Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification	% of Total Population Dropped
January-05	193,406	526	0.27%	334	45	379		
February-05	193,666	509	0.26%	305	61	366		
March-05	195,799	611	0.31%	322	25	347		
April-05	195,825	555	0.28%	308	56	364		
05-May	196,857	559	0.28%	282	30	312		
June-05								
July-05								
August-05								
September-05								
October-05								
November-05								
December-05								
Total For PY 2005	196,857	2760	1.40%	1551	217	1768	64.06%	0.90%

SUMMARY TABLE 16 CARE PARTICIPATION -- COMBINED RURAL & URBAN							
2005	Estimated Eligible	Monthly Paid Capitation Enrollments	Monthly Enrolled by Non-Capitation	Total Enrolled by Month	YTD Enrolled	Total # of CARE Participants	Penetration Rate
January	280185	119	3,562	3804	3804	193406	69.0%
February	280470	26	3,025	3067	6871	193666	69.1%
March	280994	47	4,450	4546	11417	195799	69.7%
April	281171	33	3,402	3440	14857	195825	69.6%
May	281615	29	3,180	3290	18147	196857	69.9%
June	0						
July	0						
August	0						
September	0						
October	0						
November	0						
December	0						

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **Monthly Report of San Diego Gas & Electric Company on Rapid Deployment Efforts for May 2005** on all parties identified in R.04-01-006 on the attached service list by U. S. mail and electronic mail, and by Federal Express to Commissioner Carl W. Wood and Administrative Law Sarah Thomas.

Dated at San Diego, California, this 21st day of June.

Laurie Delaney

Laurie Delaney

CALIFORNIA PUBLIC UTILITIES COMMISSION
Service Lists

Proceeding: R0401006 - PUC - LOW-INCOME PRO
Filer: CPUC
List Name: LIST
Last changed: June 8, 2005

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