

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2010**

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**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2010**

This is the second monthly report of program year (PY) 2010. The purpose of this report is to consolidate activity for the CARE and LIEE programs and provide the Energy Division with all the necessary information to assist in analyzing the low-income programs.

In Ordering Paragraph 90 of Decision (D.) 08-11-031, the California Public Utility Commission (Commission) directed utilities to begin reporting on the number of customer complaints they receive (either formal, informal, or wherever received) about their CARE recertification efforts and the nature of the complaints and directed utilities to report this information in their monthly and annual reports beginning December 31, 2008.

This report presents year-to-date LIEE and CARE results and expenditures through February 2010 for San Diego Gas & Electric Company (SDG&E).

Respectfully Submitted,

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LOW INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

1. LIEE Executive Summary

1.1. Low Income Energy Efficiency Program Overview

Summary of the LIEE Program elements as approved in Decision (D.) 08-11-031:

LIEE Program Summary for Month			
	Authorized / Planning Assumptions	Actual to Date	%
Budget	\$21,184,008	\$1,476,406	7%
Homes Treated	20,384	354	2%
kWh Saved	8,887,914	514,187	6%
kW Demand Reduced	2,010	59	3%
Therms Saved	478,745	18,743	4%
GHG Emissions Reduced	7,661	392	5%

During the month of February, SDG&E enrolled 1,284 customers in the LIEE program. Year-to-date, 2,485 have been enrolled. Of those, 354 have been expensed and counted as homes treated in the chart above. As a result of the enrollments and homes treated this year, SDG&E has saved 514,187 kWh, reduced 59 kW of demand, saved 18,743 therms and reduced 392 tons of green house gas (GHG) emissions.

Through marketing and outreach efforts, SDG&E generated a total of 2,915 leads for the LIEE program in February, and is currently working to convert these leads into enrollments and homes treated.

Through a competitive bid process, SDG&E selected AZTEC Appliances to take over the installation, removal and recycling of energy efficient refrigerators and high efficiency washers. This contract will become effective March 1, 2010 and save SDG&E \$1.6 million over 2009 contract prices.

Fourth Quarter Satisfaction Results

SDG&E conducts customer satisfaction surveys each quarter in order to gauge the level of satisfaction SDG&E customers have with LIEE services. Fourth quarter results were positive with overall satisfaction remaining high both on an annual and quarterly basis.

In the fourth quarter of 2009, 93% of LIEE customers surveyed rated the service as an “8”, “9” or “10” on a 10-point scale. Survey respondents indicated that they were pleased with both the quality of work and demeanor of service personnel. More than four out of five (83%) said they are “more comfortable” as a result of the services provided by the LIEE program. Just over 1/3 of the respondents said they heard about LIEE from someone who came to their home, confirming that door-to-door canvassing is key to LIEE program awareness and enrollments.

1.2 Whole Neighborhood Approach (WNA)

1.2.1 Summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SDG&E utilizes demographic information, provided by Claritas, called PRIZM codes to find customers with high probability of eligibility. This allows SDG&E to target neighborhoods with higher concentrations of income-qualified customers in support of the WNA.

Additionally, SDG&E will continue to coordinate outreach efforts to city and community organizations by neighborhood.

1.3 LIEE Marketing, Education and Outreach

1.3.1 Summary of LIEE program marketing, education and outreach strategies deployed this month.

Direct marketing - In February, direct marketing efforts included direct mail, automated outbound calling and door-to-door canvassing. Below is more information on these activities.

- **Direct Mail**

SDG&E mailed LIEE program information to 29,377 households with high potential for LIEE eligibility in February. A total of 183 leads were generated from February mailings, and a total of 73 households were enrolled based on previous and current direct mail efforts.

- **Automated Outbound Calling**

SDG&E contacted 19,110 households about the LIEE program through automated outbound telephone calls in February. From these calls, 699 leads were generated and 102 of these leads were converted into enrollments.

- **Door-to-Door Canvassing**

SDG&E's door-to-door canvassing contractor, Richard Heath & Associates (RHA) continued to aggressively canvass the SDG&E service territory in February, calling on 8,878 low-income homes. As a result of this canvassing, RHA generated 1,020 leads and converted 938 of these leads into enrollments. Door-to-door canvassing continues to be a highly successful direct marketing technique for LIEE when supported by other general awareness efforts, such as local advertising and community outreach.

LIEE Community Outreach:

In February, SDG&E attended the ribbon cutting ceremony and open house celebration for the new Lemon Grove Family Health Clinic. The clinic is located within a community that has a significant population of potentially eligible customers. SDG&E has a long term relationship with Family Health Centers and will work with this agency to increase capitation enrollments in both the LIEE and CARE programs.

LIEE Capitation Contractors

On February 25, SDG&E received approval from the Commission to pay Community-Based Organizations (CBOs) a capitation fee¹ for referring clients with Limited English Proficiency (LEP), hearing or visual disabilities and/or the elderly to SDG&E's Low Income Energy Efficiency (LIEE) program. CBOs will now provide clients with LIEE program information, including the benefits of energy-efficient appliances, equipment and weatherization and energy education to help them learn how to reduce energy usage and the cost of their monthly gas and electric bills. Clients who are elderly, disabled or have LEP are more likely to learn about the LIEE program if it is introduced to them by the CBOs. These agencies will be able to assist SDG&E in overcoming barriers to enrollment, such as language, trust, and fear, as identified in the Needs Assessment Report.

1.3.2. Customer Assistance Marketing, Education and Outreach for both LIEE and CARE programs

- **Public Relations**

There were no significant Public Relations events for the month of February.

- **Advertising**

On Friday, February 26, SDG&E launched an advertising campaign promoting SDG&E's assistance programs and services to Chinese, Filipino and Vietnamese customers. The in-language print ads will appear in local Asian newspapers for five weeks.

- **CARE and LIEE Community Outreach**

 - **2-1-1 San Diego**

 - 2-1-1 San Diego is a community disaster, health and human services center and resource providing information and referrals to households that need assistance. SDG&E leverages the resources of 2-1-1 San Diego to promote CARE, LIEE and Medical Baseline programs. Through referrals

¹ Decision (D.) 01-05-033, at p.p. 44-45), defines the term "capitation fee" as a fee paid by the energy utilities to reimburse organizations the incremental costs they incur for enrolling eligible CARE participants.

in February, 2-1-1 provided SDG&E with 58 CARE enrollments, 37 LIEE program leads and 12 Medical Baseline program applications.

Senior Outreach

Throughout February and March, the Burn Institute, community volunteers and members of the fire service are taking part in a collaborative effort to install lifesaving smoke alarms for qualified seniors living in the City of San Diego. SDG&E is partnering with the Burn Institute to provide these seniors with free SDG&E LED nightlights and CARE, LIEE and Medical Baseline program information, in addition to smoke alarms. This citywide effort is part of the Burn Institute's Senior Smoke Alarm Program. The Burn Institute is a nonprofit health agency dedicated to reducing the number of burn injuries and deaths in San Diego, Imperial, Riverside and San Bernardino counties CARE Capitation Contractors

SDG&E leverages the resources of community-based organizations (CBO's) and agencies called CARE Capitation Contractors to enroll customers in the CARE program. These organizations leverage existing relationships with low-income clients to extend CARE, LIEE and Medical Baseline program benefits as part of their total assistance offering. As an incentive, SDG&E provides CARE Capitation Contractors with a fee for each CARE enrollment generated. In February, the Commission approved capitation fees for LIEE enrollments as well. However, the LIEE capitation process will be implemented on a much more limited basis.

Thirty-two new CARE capitation contractors were contracted this month through San Diego Family Health Centers. This agency will be a significant contributor to CARE enrollments as their patients are MediCal participants and therefore categorically qualified.

In an effort to maintain relationships with these organizations and keep the LIEE and CARE programs fresh in their minds, SDG&E visits agency sites each week. In February, SDG&E made 310 visits to 109 different

agencies, and through these efforts helped to enroll 301 customers in CARE and generate 37 LIEE leads.

1.4. Leveraging Success with CSD

1.4.1 Status of the leveraging effort with CSD.

No activity in February.

1.5 Workforce Education & Training

1.5.1 Summary of efforts to improve and expand LIEE workforce education and training.

No activity in February.

2. CARE Executive Summary

2.1. CARE Program Summary

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$1,611,634	\$109,558	7%
Proc., Certification and Verification	\$222,967	\$27,706	12%
Information Tech./Programming	\$481,841	-\$17,599	-4%
Pilots	N/A		
Measurement and Evaluation	\$4,160	\$0	0%
Regulatory Compliance	\$190,205	\$24,223	13%
General Administration	\$410,096	\$52,181	13%
CPUC Energy Division Staff	\$102,900	\$7,991	8%
Cooling Centers			
Total Expenses	\$3,023,803	\$204,059	7%
Subsidies and Benefits	\$48,492,992	\$10,772,881	22%
Total Program Costs and Discounts	\$51,516,795	\$10,976,940	21%

Note: The negative expense reported in Outreach and Information Technology/Programming cost category above is due to accruals from December 2009. These negative expenses will correct themselves once the actual invoices are received and posted.

2.1.2 CARE program penetration rate to date:

CARE Penetration		
Participants Enrolled	Eligible Participants	Penetration rate
271,157	351,297	77.2%

SDG&E increased total CARE participation from 270,247 to 271,157 in February. The CARE penetration rate increased, from 76.9% to 77.2%.

2.2. CARE Marketing, Education and Outreach

2.2.1. Summary of CARE program marketing, education and outreach strategies deployed this month.

CARE Direct Marketing - In February, direct marketing efforts consisted of automated outbound calling and door-to-door canvassing.

- **Automated Outbound Calling**

SDG&E contacted 21,330 low-income households about the CARE program through automated outbound calls in February. As a result of these calls, 458 customers were enrolled in the CARE program. With a low 2.15% enrollment rate, SDG&E will be examining its automated calling strategy and opportunities for improvement.

- **Door-to-Door Canvassing**

In February, SDG&E's door-to-door canvassing contractor, Energy Save, called on approximately 6,118 low-income households in El Cajon, National City, Spring Valley, San Ysidro, Vista, Lakeside and Santee to discuss the CARE program. Through Energy Save's canvassing efforts, SDG&E generated 1,105 CARE program applications and 874 enrollments.

CARE Integration

SDG&E generated over 1,500 CARE enrollments through integrated efforts within the company. Referrals from the LIEE program resulted in 620 CARE applications of which 265 were converted into enrollments. SDG&E's call center generated 1,069 enrollments. In addition a CARE ad was inserted into all non-CARE customer bills during the month of February, resulting in 261 enrollments to date.

2.3 CARE Recertification Complaints

There were no CARE recertification complaints in February.

3. Appendix: LIEE Tables and CARE Tables

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

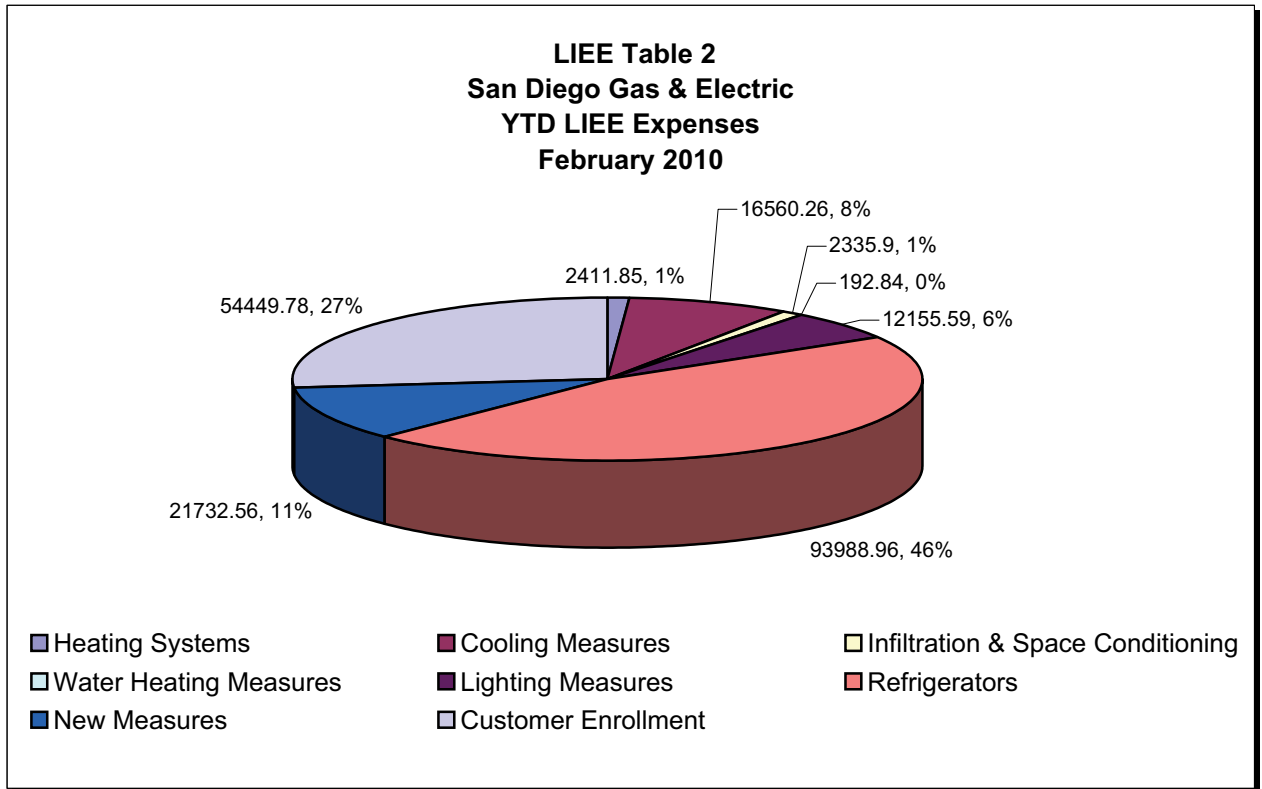
CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month End

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	LIEE Table 1 - LIEE Program Expenses												
2	San Diego Gas & Electric												
3	February 2010												
4		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	LIEE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Energy Efficiency												
7	- Gas Appliances	\$ -	\$ 2,317,927	\$ 2,317,927	\$ -	\$ 126,439	\$ 126,439	\$ -	\$ 147,842	\$ 147,842	0%	6%	6%
8	- Electric Appliances	\$ 8,190,025	\$ -	\$ 8,190,025	\$ 326,041	\$ -	\$ 326,041	\$ 453,640	\$ -	\$ 453,640	6%	0%	6%
9	- Weatherization	\$ -	\$ 4,198,133	\$ 4,198,133	\$ -	\$ 330,866	\$ 330,866	\$ -	\$ 331,242	\$ 331,242	0%	8%	8%
10	- Outreach and Assessment	\$ 974,610	\$ 974,610	\$ 1,949,220	\$ 97,220	\$ 97,220	\$ 194,439	\$ 120,936	\$ 120,936	\$ 241,873	12%	12%	12%
11	- In Home Energy Education	\$ 593,531	\$ 593,531	\$ 1,187,062	\$ 14,072	\$ 14,072	\$ 28,145	\$ 17,581	\$ 17,581	\$ 35,161	3%	3%	3%
12	- Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ 77,731	\$ 77,731	\$ 155,462	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	ENERGY EFFICIENCY TOTAL	\$ 9,835,897	\$ 8,161,932	\$ 17,997,829	\$ 437,333	\$ 568,596	\$ 1,005,930	\$ 592,157	\$ 617,600	\$ 1,209,758	6%	8%	7%
16													
17	Training Center	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	Inspections	\$ 30,411	\$ 30,411	\$ 60,821	\$ 2,965	\$ 2,965	\$ 5,931	\$ 4,492	\$ 4,492	\$ 8,984	15%	15%	15%
19	Marketing	\$ 409,719	\$ 409,719	\$ 819,437	\$ 19,144	\$ 19,144	\$ 38,288	\$ 4,571	\$ 4,571	\$ 9,141	1%	1%	1%
20	M&E Studies	\$ 42,042	\$ 42,042	\$ 84,084	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21	Regulatory Compliance	\$ 139,362	\$ 139,362	\$ 278,723	\$ 5,077	\$ 5,077	\$ 10,154	\$ 10,364	\$ 10,364	\$ 20,728	7%	7%	7%
22	General Administration	\$ 949,084	\$ 949,084	\$ 1,898,167	\$ 59,442	\$ 59,442	\$ 118,884	\$ 112,185	\$ 112,185	\$ 224,369	12%	12%	12%
23	CPUC Energy Division	\$ 22,474	\$ 22,474	\$ 44,947	\$ 908	\$ 908	\$ 1,817	\$ 1,712	\$ 1,712	\$ 3,425	8%	8%	8%
24													
25	TOTAL PROGRAM COSTS	\$ 11,428,987	\$ 9,755,022	\$ 21,184,008	\$ 524,870	\$ 656,133	\$ 1,181,003	\$ 725,482	\$ 750,924	\$ 1,476,406	6%	8%	7%
26	Funded Outside of LIEE Program Budget												
27	Indirect Costs				\$ 35,460	\$ 36,825	\$ 72,285	\$ 66,317	\$ 66,977	\$ 133,295			
28													
29	NGAT Costs				\$ 35,880	\$ 35,880		\$ 44,860	\$ 44,860				
30	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	
1	LIEE Table 2 LIEE Expenses and Energy Savings by Measures Installed San Diego Gas & Electric February 2010								
2	Year-To-Date Completed & Expensed Installations								
3	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)¹	Therms (Annual)	Expenses	% of Expenditure	
4	Heating Systems								
5	Furnaces	Each	212	0	0	59	\$ 68,211	6%	
6	Cooling Measures								
7	A/C Replacement - Room	Each	53	4,582	4	-	\$ 46,447	4%	
8	A/C Replacement - Central	Each	0	-	-	-	\$ -	0%	
9	A/C Tune-up - Central	Each	4	501	-	-	\$ 500	0%	
10	A/C Services - Central	Each	0	-	-	-	\$ -	0%	
11	Heat Pump	Each	0	-	-	-	\$ -	0%	
12	Evaporative Coolers	Each	0	-	-	-	\$ -	0%	
13	Evaporative Cooler Maintenance	Each	0	-	-	-	\$ -	0%	
14	Infiltration & Space Conditioning								
15	Envelope and Air Sealing Measures	Home	979	10,271	-	2,281	\$ 178,410	15%	
16	Duct Sealing	Home	60	7,929	-	-	\$ 6,368	1%	
17	Attic Insulation	Home	50	4,773	2	1,796	\$ 47,883	4%	
18	Water Heating Measures								
19	Water Heater Conservation Measures	Home	989	9,156	2	10,381	\$ 71,927	6%	
20	Water Heater Replacement - Gas	Each	4	-	-	-	\$ 3,577	0%	
21	Water Heater Replacement - Electric	Each	0	-	-	-	\$ -	0%	
22	Tankless Water Heater - Gas	Each	0	-	-	-	\$ -	0%	
23	Tankless Water Heater - Electric	Each	0	-	-	-	\$ -	0%	
24	Lighting Measures								
25	CFLs	Each	8,356	133,696	17	-	\$ 57,656	5%	
26	Interior Hard wired CFL fixtures	Each	649	41,536	1	-	\$ 48,150	4%	
27	Exterior Hard wired CFL fixtures	Each	184	1,904	-	-	\$ 10,050	1%	
28	Torchiere	Each	464	88,624	1	-	\$ 44,288	4%	
29	Refrigerators								
30	Refrigerators -Primary	Each	246	185,820	32	-	\$ 234,273	20%	
31	Refrigerators - Secondary	Each	0	-	-	-	\$ -	0%	
32	Pool Pumps								
33	Pool Pumps	Each	0	-	-	-	\$0	0%	
34	New Measures								
35	Forced Air Unit Standing Pilot Change Out	Each	20	-	-	880	\$ 5,680	0%	
36	Furnace Clean and Tune	Each	1,056	-	-	-	\$ 59,136	5%	
37	High Efficiency Clothes Washer	Each	0	-	-	-	\$ -	0%	
38	Microwave	Each	79	7,774	-	205	\$ 7,110	1%	
39	Thermostatic Shower Valve	Each	339	2,394	1	3,142	\$ 20,023	2%	
40	LED Night Lights	Each	4,451	15,229	-	-	\$ 13,614	1%	
41	Occupancy Sensor		0	-	-	-	\$ -	0%	
42	Pilots								
43	A/C Tune-up Central	Home	0	-	-	-	\$0	0%	
44	Interior Hard wired CFL fixtures	Each	0	-	-	-	\$0	0%	
45	Ceiling Fans	Each	0	-	-	-	\$0	0%	
46	In-Home Display	Each	0	-	-	-	\$0	0%	
47	Programmable Controllable Thermostat	Each	0	-	-	-	\$0	0%	
48	Forced Air Unit	Each	0	-	-	-	\$0	0%	
49	Microwave		0	-	-	-	\$0	0%	
50	High Efficiency Clothes Washer		0	-	-	-	\$0	0%	
51	Customer Enrollment								
52	Outreach & Assessment	Home	1,726				\$ 241,873	20%	
53	In-Home Education	Home	1,715				\$ 35,161	3%	
54	Education Workshops	Participant	0				\$ -	0%	
55									
56	Total Savings/Expenditures			514,187	59	18,743	\$1,200,337	100%	
57									
58	Homes Weatherized	Home	1,027						
59									
60	Homes Treated								
61	- Single Family Homes Treated	Home	909						
62	- Multi-family Homes Treated	Home	835						
63	- Mobile Homes Treated	Home	4						
64	- Total Number of Homes Treated	Home	1,748						
65	# Eligible Homes to be Treated for PY²	Home	20,384						
66	% OF Homes Treated	%	9%						
67									
68	- Total Master-Metered Homes Treated	Home	10						
69	¹ Energy savings is based on the 2005 Load Impact Evaluation.								
70	² Based on Attachment H of D0811031								
71	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
72	³ Line Item 46: In-Home Display Pilot, conducted 150 telephone interviews to non-responsive customers.								

PIE CHART 1- Expenses by Measures Category For January 2010



	A	B
1	LIEE Table 3 - Average Bill Savings per Treated Home San Diego Gas & Electric February 2010	
2	Year-to-date Installations - Expensed	
3		
4	Annual kWh Savings	514,187
5	Annual Therm Savings	18,743
6	Lifecycle kWh Savings	5,049,711
7	Lifecycle Therm Savings	198,243
8	Current kWh Rate	\$ 0.13
9	Current Therm Rate	\$ 1.09
10	Number of Treated Homes	1,748
11	Average 1st Year Bill Savings / Treated Home	49.42
12	Average Lifecycle Bill Savings / Treated Home	406.38
13	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	LIEE Table 4 - LIEE Homes Treated San Diego Gas & Electric February 2010						
2	County	Eligible Customers			Homes Treated Year-To-Date		
3		Rural	Urban	Total	Rural	Urban	Total
4	Orange County	0	15,734	15,734	0	0	0
5	San Diego	17,769	319,704	337,472	24	1,724	1,748
6							
7	Total	17,769	335,437	353,206	24	1,724	1,748
8	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	LIEE Table 5 - LIEE Customer Summary San Diego Gas & Electric February 2010																
2		Gas & Electric				Gas Only				Electric Only				Total			
3		# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
4	Month																
5	Jan-10	346	219	110,344	17	0	0	0	0	8	0	2,473	0	354	219	112,817	17
6	Feb-10	1,694	18,743	488,632	55	0	0	0	0	54	0	25,556	4	1,748	18,743	514,187	59
7	Mar-10					0	0	0	0		0			0	0	0	0
8	Apr-10					0	0	0	0		0			0	0	0	0
9	May-10					0	0	0	0		0			0	0	0	0
10	Jun-10					0	0	0	0		0			0	0	0	0
11	Jul-10					0	0	0	0		0			0	0	0	0
12	Aug-10					0	0	0	0		0			0	0	0	0
13	Sep-10					0	0	0	0		0			0	0	0	0
14	Oct-10					0	0	0	0		0			0	0	0	0
15	Nov-10					0	0	0	0		0			0	0	0	0
16	Dec-10										0			0	0	0	0
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	LIEE Table 6 - Expenditures for Pilots and Studies												
2	San Diego Gas & Electric												
3	February 2010												
4		Authorized 3-Year Budget			Current Month Expenses			Expenses Since January 1, 2009			% of 3-Year Budget Spent		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots:												
7	CPUC WE&T	\$ 81,570	\$ 81,570	\$ 163,140	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
8	In Home Display (IHD)	\$ 120,910	\$ 120,910	\$ 241,820	\$ 2,394	\$ 2,394	\$ 4,787	\$ 6,456	\$ 6,456	\$ 12,912	1.98%	1.98%	1.98%
9	Programmable Communicating Thermostat (PCT)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
10													
11													
12													
13													
14	Total Pilots	\$ 202,480	\$ 202,480	\$ 404,960	\$ 2,394	\$ 2,394	\$ 4,787	\$ 6,456	\$ 6,456	\$ 12,912	2%	2%	2%
15													
16	Studies:												
17	Non-Energy Benefits	\$ 15,000	\$ 15,000	\$ 30,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	Process Evaluation	\$ 18,750	\$ 18,750	\$ 37,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
19	Impact Evaluation	\$ 45,000	\$ 45,000	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
20	Household Segmentation	\$ 33,334	\$ 33,333	\$ 66,667	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21	Refrigerator Degradation	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
22	High Usage Needs Assessment		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
23													
24	Total Studies	\$ 112,084	\$ 112,083	\$ 224,167	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%

	A	B	C	D	E	G
1	LIEE Table 7					
2	Whole Neighborhood Approach					
3	San Diego Gas & Electric					
4	Feb-10					
5						
6	A	B	C	D	E	
7	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted ^[1]	Total Residential Customers ^[2]	Total Estimated Eligible ^[3]	Total Treated 2002- 2008	Target to Treated This Year ^[4]	
8	92105-46	567	342	326	327	
9	91941-76	464	167	162	169	
10	91942-74	0	0	6	2	
12	91950-26	0	0	99	4	
13	91950-28	0	0	27	16	
14	91950-29	0	0	55	12	
15	91950-50	0	0	177	11	
16	91950-69	0	0	179	4	
17	91977-25	0	0	66	4	
18	92020-33	0	0	71	10	
19	92020-44	0	0	21	15	
20	92020-76	0	0	0	5	
21	92020-89	0	0	0	1	
22	92021-45	0	0	59	8	
23	92021-51	0	0	91	4	
24	92021-54	0	0	15	10	
25	92021-64	0	0	125	3	
26	92021-70	0	0	211	7	
27	92113-18	0	0	198	19	
28	92113-58	0	0	16	1	
29	92139-18	0	0	62	7	
30						
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64	^[1] Neighborhood defined as zip+7 area (or zip+2).					
65	^[2] All active residential customers in zip+7.					
66	^[3] Total estimated eligible per Athens Research. Calculated by multiplying the percent eligible by the total residential population in zip+7.					
67	^[4] Total units treated 2002-2009 year-to-date.					

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses												
2	San Diego Gas & Electric												
3	February 2010												
4		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach ⁽¹⁾	\$1,160,376	\$451,258	\$1,611,634	\$90,112	\$22,528	\$112,640	\$87,647	\$21,912	\$109,558	8%	5%	7%
7	Automatic Enrollment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
8	Processing/ Certification/Verification	\$160,536	\$62,431	\$222,967	\$12,323	\$3,081	\$15,404	\$22,164	\$5,541	\$27,706	14%	9%	12%
9	Information Technology / Programming	\$346,926	\$134,915	\$481,841	\$5,987	\$1,497	\$7,483	-\$14,079	-\$3,520	-\$17,599	-4%	-3%	-4%
10													
11	Pilots												
12	- Pilot SB 580	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
16													
17	Measurement & Evaluation ⁽²⁾	\$ 2,995	\$ 1,165	\$ 4,160	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
18	Regulatory Compliance	\$ 136,948	\$ 53,257	\$ 190,205	\$9,840	\$2,460	\$12,300	\$19,378	\$4,845	\$24,223	14%	9%	13%
19	General Administration	\$ 295,269	\$ 114,827	\$ 410,096	\$20,862	\$5,216	\$26,078	\$41,745	\$10,436	\$52,181	14%	9%	13%
20	CPUC Energy Division	\$ 74,088	\$ 28,812	\$ 102,900	\$3,391	\$848	\$4,239	\$6,393	\$1,598	\$7,991	9%	6%	8%
21													
22	SUBTOTAL MANAGEMENT COSTS	\$ 2,177,138	\$ 846,665	\$ 3,023,803	\$142,515	\$35,629	\$178,144	\$163,248	\$40,812	\$204,059	7%	5%	7%
23													
24	CARE Rate Discount	\$ 34,914,954	\$ 13,578,038	\$ 48,492,992	\$3,456,683	\$1,668,759	\$5,125,442	\$ 7,415,426	\$ 3,357,455	\$ 10,772,881	21%	25%	22%
25	Service Establishment Charge Discount	\$ -	\$ -	\$ -	\$0	\$0	\$0	\$ -	\$ -	\$ -	0%	0%	0%
26													
27	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 37,092,092	\$ 14,424,703	\$ 51,516,795	\$3,599,198	\$1,704,388	\$5,303,586	\$ 7,578,674	\$ 3,398,267	\$ 10,976,940	20%	24%	21%
28													
29	Other CARE Rate Benefits												
30	DWR Bond Charge Exemption				\$596,304		\$596,304	\$ 1,242,667		\$1,242,667			
31	CARE PPP Exemption				\$206,101	\$178,770	\$384,871	\$ 434,834	\$386,355	\$821,189			
32	California Solar Initiative Exemption ⁽³⁾				\$181,247		\$181,247	\$ 382,642		\$382,642			
33	kWh Surcharge Exemption				\$1,410,653		\$1,410,653	\$ 3,408,442		\$3,408,442			
34	TOTAL - OTHER CARE RATE BENEFITS				\$2,394,305	\$178,770	\$2,573,075	\$ 5,468,585	\$ 386,355	\$ 5,854,940			
35													
36	Indirect Costs				\$34,612	\$8,653	\$43,265	\$ 66,061	\$ 16,515	\$ 82,576			
37													
38	⁽¹⁾ Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media.												
39	⁽²⁾ There are no Measurement & Evaluation expenses for April 2009.												
40	⁽³⁾ Based on CPUC D.08-12-004, SDG&E is to temporarily suspend 2009 CSI collections from ratepayers as the program is adequately funded to support 2009 incentive payments for those who participate in the program.												
41	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration																		
2	San Diego Gas & Electric																		
3	February 2010																		
4		Gross Enrollment											Enrollment						
5		Automatic Enrollment																	
6	2010	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	One-e-App ⁴	SB580	Combined (B+C+D+E+F)	Capitation	Other Sources ⁵	Total (G+H+I)	Recertification	Total Adjusted (J+K)	Attrition (Drop Offs)	Net (L-M)	Net Adjusted (N-K)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)	
7	January		160	37	0	0	197	455	4,036	4,688	4,196	8,884	3,958	4,926	730	270,247	351,297	76.9%	
8	February		265	0	0	0	265	307	5,198	5,770	5,103	10,873	4,860	6,013	910	271,157	351,297	77.2%	
9	March									0		0	271,157	-271,157	-271,157			0.0%	
10	April									0		0	0	0	0			0.0%	
11	May									0		0	0	0	0			0.0%	
12	June									0		0	0	0	0			0.0%	
13	July									0		0	0	0	0			0.0%	
14	August									0		0	0	0	0			0.0%	
15	September									0		0	0	0	0			0.0%	
16	October									0		0	0	0	0			0.0%	
17	November									0		0	0	0	0			0.0%	
18	December									0		0	0	0	0			0.0%	
19	Total for 2010							762	9,234	10,458	9,299	19,757	279,975	-260,218	-269,517				
20																			
21	¹ Enrollments via data sharing between the IOUs.																		
22	² Enrollments via data sharing between departments and/or programs within the utility.																		
23	³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																		
24	⁴ One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications for related low-income health and social welfare services. (e.g. MediCAL, Healthy Families, CALKids, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and,																		
25	⁵ Not including Recertification.																		
26	⁶ Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																		

	A	B	C	D	E	F	G	H	I
1	CARE Table 3 - Standard Random Verification Results								
2	San Diego Gas & Electric								
3	February 2010								
4	2010	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification ¹	% of Total Population Dropped
5	January	270,247	550	0.20%	0	7	7	1.27%	0.00%
6	February	271,157	477	0.18%	0	0	0	0.00%	0.00%
7	March			0.00%				0.00%	0.00%
8	April			0.00%				0.00%	0.00%
9	May			0.00%				0.00%	0.00%
10	June			0.00%				0.00%	0.00%
11	July			0.00%				0.00%	0.00%
12	August			0.00%				0.00%	0.00%
13	September			0.00%				0.00%	0.00%
14	October			0.00%				0.00%	0.00%
15	November			0.00%				0.00%	0.00%
16	December			0.00%				0.00%	0.00%
17	Total for 2010		1,027		0	7	7	0.68%	
18									
19	[¹] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond								
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹ San Diego Gas & Electric February 2010						
2							
3							
4		Provided	Received	Approved	Denied	Pending/Never Completed	Duplicates
5	Total	989,778	12,806	10,873	266	1,308	359
6	Percentage		1.29%	84.91%	2.08%	10.21%	2.80%
7							
8	¹ Includes sub-metered customers.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County									
2	San Diego Gas & Electric									
3	February 2010									
4		Estimated Eligible			Total Participants			Penetration Rate		
5	County	Urban ¹	Rural ¹	Total	Urban	Rural	Total	Urban	Rural	Total
6	Orange County	15,650		15,650	10,188		10,188	65%		65%
7	San Diego	317,927	17,719	335,646	250,743	10,226	260,969	79%	58%	78%
8										
9	Total	333,577	17,719	351,296	260,931	10,226	271,157	78.2%	57.7%	77.2%
10										
11										
12	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results San Diego Gas & Electric February 2010							
2								
3								
4	2010	Total CARE Population	Participants Requested to Recertify	% of Population Total	Participants Recertified	Participants Dropped	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
5	January	270,247	4,622	1.71%	1,236	52	26.74%	0.02%
6	February	271,157	4,139	1.53%	73	2	1.76%	0.00%
7	March			0.00%			0.00%	0.00%
8	April			0.00%			0.00%	0.00%
9	May			0.00%			0.00%	0.00%
10	June			0.00%			0.00%	0.00%
11	July			0.00%			0.00%	0.00%
12	August			0.00%			0.00%	0.00%
13	September			0.00%			0.00%	0.00%
14	October			0.00%			0.00%	0.00%
15	November			0.00%			0.00%	0.00%
16	December			0.00%			0.00%	0.00%
17	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G	H
1	CARE Table 8 - Participants as of Month-End							
2	San Diego Gas & Electric							
3	February 2010							
4	2010	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change¹
5	January	183,271	N/A	86,976	270,247	351,297	76.9%	-3.66%
6	February	183,775	N/A	87,382	271,157	351,297	77.2%	0.34%
7	March		N/A				0.0%	0.00%
8	April		N/A				0.0%	0.00%
9	May		N/A				0.0%	0.00%
10	June		N/A				0.0%	0.00%
11	July		N/A				0.0%	0.00%
12	August		N/A				0.0%	0.00%
13	September		N/A				0.0%	0.00%
14	October		N/A				0.0%	0.00%
15	November		N/A				0.0%	0.00%
16	December		N/A				0.0%	0.00%
17								
18	¹ Explain any monthly variance of 5% or more in the number of participants.							
19	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

CERTIFICATE OF SERVICE

I hereby certify that a copy of **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2010** has been electronically mailed to each party of record of the service list in A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026. Any party on the service list who has not provided an electronic mail address was served by placing copies in properly addressed and sealed envelopes and by depositing such envelopes in the United States Mail with first-class postage prepaid.

Copies were also sent via Federal Express to the assigned Administrative Law Judges and Commissioner.

Executed this 22nd day of March, 2010 at San Diego, California.

 /s/ Jenny Norin
Jenny Norin