

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2009**

Kim F. Hassan

Attorney for
San Diego Gas & Electric Company
101 Ash Street, HQ12B
San Diego, CA 92101-3017
Telephone: (619) 699-5006
Facsimile: (619) 699-5027
E-Mail: KHassan@sempra.com

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**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M)
ON LOW INCOME ASSISTANCE PROGRAMS FOR
FEBRUARY 2009**

I. INTRODUCTION

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033, the California Public Utilities Commission (Commission) directs San Diego Gas & Electric Company (SDG&E) and the other Investor Owned Utilities (IOUs)¹ to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

In Application (A.) 06-06-032, SDG&E proposed changes to the monthly Rapid Deployment reports in an effort to streamline the reports while maintaining their value. SDG&E, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low income program activity on a monthly basis. In D.06-12-038 the utilities' proposed changes for the monthly program reporting were approved. The

¹ The other IOUs include Southern California Gas Company, Southern California Edison Company, and Pacific Gas and Electric Company.

reports will henceforth be referred to as the “Monthly Reports on Low Income Assistance Programs.”

In Ordering Paragraph 90 of Decision (D.) 08-11-031, the Commission directed utilities to begin reporting on the number of customer complaints they receive (either formal, informal, or wherever received) about their CARE recertification efforts and the nature of the Complaints. The utilities are to report this information in their monthly and annual reports beginning December 31, 2008. SDG&E has included its third report on CARE recertification complaints received from customers during February in the CARE section of this report below.

This second monthly report on the 2009 Low Income Assistance Programs includes actual LIEE and CARE results and expenditures through February.

II. OUTREACH AND LEVERAGING FOR CARE AND LIEE

Outreach Events

SDG&E’s outreach efforts focus on providing customers with information on CARE, LIEE and FERA programs. CARE, LIEE and FERA programs were presented to the La Mesa City Council and the San Diego City Council in an effort to support the Whole Neighborhood Approach (WNA) through integrated marketing of CARE, LIEE and FERA with the support of city councils.

CARE Capitation Contracts

SDG&E contracts with numerous “CARE Capitation Contractors” (CCCs) leveraging their client relationships to enroll eligible, non-participating customers in the CARE program. The CCCs employ various types of outreach approaches such as door-to-door solicitation, local community event participation, walk-in enrollment and program material distribution to enroll customers. During the month of February, SDG&E made 282 site visits to existing CCCs and 500 CARE and FERA enrollments were received from this effort. The site visits included²:

² Some of the CCC’s have multiple site locations therefore, the number of reported visits include visits to several site locations.

Existing CARE Capitation Contractors:

AARP (37 visits)	AKA Headstart (3 visits)
ACCESS (1 visit)	ACCESS to Independence (2 visits)
African Alliance (4 visits)	Alpha of San Diego (4 visits)
American Red Cross (21 visits)	Bayside Community Center (3 visits)
Catholic Charities (4 visits)	Casa Familiar (2 visits)
Campeños Unidos Inc. (4 visits)	Chicano Federation (3 visits)
Chula Vista Community Collaborative (2 visit)	City Heights Community Development Corp. (2 visits)
Community Research Foundation (1 visit)	Community Resource Center (3 visits)
Chinese Service Center (4 visit)	Crisis House (4 visits)
ElderHelp (4 visits)	Episcopal Community Services (2 visits)
Family Health Centers (4 visits)	Foster Lift (3 visits)
Harmonium (2 visits)	Hearts & Hands Working Together (2 visits)
Health & Human Services (3 visits)	Home Start (39 visits)
Horn of Africa (4 visits)	Interfaith Escondido (3 visits)
International Rescue Committee (4 visits)	La Maestra Family Clinic (4 visits)
Legal Aid Society (1 visit)	Lutheran Social Services (10 visits)
Maximus (9 visits)	MAAC Project (3 visits)
Mabuhay Alliance (2 visits)	Mountain Health Community Services (2 visits)
Neighborhood House Association (3 visits)	Neighborhood Healthcare (8 visits)
North County Health Project (9 visits)	Rebuilding Together San Diego (4 visits)
Salvation Army (7 visits)	San Diego State University WIC (28 visits)
San Diego Youth & Comm. Services (1 visit)	San Ysidro Health Center (3 visit)
Say San Diego (4 visits)	South Bay Community Services (1 visit)
Turning the Hearts Center (2 visits)	Vista Community Clinic (4 visits)
YMCA (3 visits)	

Prospective CARE Capitation Contractors:

In February, two Community Based Organizations (CBOs) were contacted by SDG&E about becoming CCC’s because of their ability to reach diverse populations. The following CBOs are considered prospective CARE capitation contractors:

- Fallbrook Family Health Center (4 visits)
- Live Well San Diego (3 visits)

III. CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)

February CARE Enrollment Results

Total CARE participation for the month of February was 243,196 or 72.4%³ of SDG&E’s estimated CARE-eligible population. The following table summarizes the CARE enrollment activity for the month and year-to-date resulting from various marketing efforts conducted for CARE:

2009 CARE Enrollments	Feb	YTD
Direct Mail	674	722
Mass Media	9	25
Telephone	1,596	2,169
Bill Inserts	15	33
Internet	878	1,742
LIEE Leveraging	58	319
System (Call Center)	1,181	2,554
Third Party Contractor	312	811
Door To Door	942	2,166
Other Sources	837	1,859
Total Gross Enrollments	6,502	12,400

LIEE Leveraging

SDG&E CARE and LIEE program management work together to leverage leads on customers that are enrolled in LIEE, but who are not yet enrolled in CARE. In February, CARE enrolled 58 customers through this leveraging effort.

³ The penetration rate decreased from 74% to 72% due to a increase in the eligible population for 2009 and the addition of the count of eligible submetered units in the service territory. Previously, the eligible meter count included submetered accounts and not the units for each account.

Direct Mail Enrollment

In January, SDG&E conducted a direct mail campaign targeting 25,000 customers in low-income areas. Applications received from January's direct mail campaign were processed adding 898 new enrollments to the CARE program.

Telephone Enrollment

SDG&E continues to utilize automated outbound dialing campaigns to target potentially eligible low-income customers. These campaigns assist SDG&E in enrolling customers mainly due to the simplification of the enrollment process and the increased efficiency of creating the application in the CARE system. Now, customers can answer a few questions to determine their eligibility, agree to the declaration statement, and a customer is then enrolled in less than two minutes. In February, SDG&E targeted over 32,723 customers likely eligible customers and enrolled 1,596 customers on the CARE program through telephone enrollment efforts.

Internet Enrollment

SDG&E continues to see a large number of customers who desire to use its online enrollment process to apply for CARE. By providing the CARE application on line and enabling electronic transmission, customers are not required to mail in the application which helps to expedite their enrollment in the program. During the month of February, over 1,000 customers submitted applications online, and a total of 878, or 78.2% were enrolled in the program via the internet application process.

Categorical Enrollment

During February, SDG&E processed 14,972 applications from customers; of those, 4,393 applicants declared their eligibility based on current enrollment in one or more public assistance programs. While 4,074 of those were eligible applications, 2,739 became new CARE enrollments (the remainder were recertifications). Categorical enrollments represent 42% of the total enrollments for the month of February.

CARE Customer Recertification Complaints

SDG&E had no CARE customer recertification complaints for the month of February.

CARE Authorized Funding Versus Actual Expenditures

In February, SDG&E spent approximately \$202,355 in outreach and other program management costs. Total program management costs through February represented 11% of the 2009 CARE authorized administrative budget. Actual expenses compared to budgeted figures for February are shown in Table 1C. The gas and electric CARE discounts cost for February totaled \$4.300 million.

IV. LOW INCOME ENERGY EFFICIENCY (LIEE)

February Results - Installations

During February SDG&E treated 1278 homes and 12 units within master-metered complexes and has replaced 265 refrigerators. SDG&E will continue to conduct outreach to its customers throughout its service territory to identify potential customers eligible for program participation.

LIEE Authorized Funding Versus Actual Expenditures

SDG&E incurred \$1.11 million in program costs during the month of February. Total year to date expenditures of \$1.21 million represents less than 6% of the 2009 authorized LIEE budget.

Customer Satisfaction Survey

Improving customer satisfaction is a key element within all of SDG&E's program endeavors. SDG&E's LIEE program conducts telephone surveys to gauge LIEE participants' satisfaction with the services they received through the LIEE program. The current customer survey results indicate that 90% of the customers surveyed were satisfied with the work completed at their homes. Examples of verbatim comments received from customers during the latest survey include:

- I feel happy with the work that they did. The work came out good and they were very friendly. One person fixed some things, another the heater and the last one came to check that the work was done right. I am happy.
- All of the work they did was well done. They were courteous. They brought a lamp and light bulbs. They fixed the door so cold air stays out and replaced the showerhead.

- They gave attention to the showerhead replacement, new light bulbs and weatherstripped the door. They showed respect and care in all that they did.
- They sealed all outside doors. Weatherproofed. They cut the door to fix it. Very clean about it. They made a mess and cleaned it. The garage doors were crooked, they fixed them and weatherstripped and a new thing on the bottom. They replaced the hallway light with an energy efficient one. They gave me an energy efficient showerhead. I could tell the difference in my bill. They gave me two lamps, one for the living room and one for the bedroom. My bill went down a lot. Someone came and said there were no carbon monoxide leaks. First, the energy team checked the insulation and said it was fine. Oh yes, they were wonderful. Very clean and could not tell they were even here. Very polite, fast and efficient. You should see how nice it looks.

Whole Neighborhood Approach

In February, SDG&E and its Outreach Contractor, Richard Heath and Associates (RHA) implemented the first strategies in support of the Whole Neighborhood Approach (WNA). Initial efforts included direct mailing to targeted zip codes serving distinct neighborhood areas. The direct mailing efforts are also coordinated with RHA's door-to-door canvassing to increase LIEE awareness in these targeted neighborhoods while reducing travel time for contractors.

SDG&E is also working on other marketing, communications, and outreach tactics to support the WNA. These initiatives include outbound calling to customers within targeted zip and prizm codes and improved integration between CARE, Energy Efficiency, and Demand Response messages. As this strategy is further refined SDG&E will work with community-based organizations, local area governments and faith-based organizations to optimize cross promotion in these designated neighborhoods.

V. CONCLUSION

SDG&E continues to implement its LIEE and CARE program efforts with the goal of providing as many qualified customers as possible with services during program year 2009. SDG&E's ability to achieve success grows out of the interaction with its customers. SDG&E continues to strive to make it easy to provide the programs and services to its customers and to deliver not just a consistent customer experience, but also a customer experience that is consistently excellent.

Respectfully submitted,

By: /s/ Kim F. Hassan

Kim F. Hassan
Attorney for
San Diego Gas & Electric Company
101 Ash Street, HQ12B
San Diego, CA 92101-3017
Telephone: (619) 699-5006
Facsimile: (619) 699-5027
E-Mail: KHassan@sempra.com

March 23, 2009

**Table 2L - LIEE Measure Installations & Savings
San Diego Gas & Electric
February 2009**

Measures	Units	Monthly Quantity Installed	Expensed Installations Year-to-Date			
			Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)
Heating Systems						
Furnaces	Each	144	144	-	-	49
Cooling Measures						
A/C Replacement - Room	Each	46	46	-	-	-
A/C Replacement - Central	Each	1	1	-	-	-
A/C Tune-up - Central	Each	1	1	-	-	-
A/C Services - Central	Each	-	-	-	-	-
Heat Pump	Each	-	-	-	-	-
Evaporative Coolers	Each	-	-	-	-	-
Evaporative Cooler Maintenance	Each	-	-	-	-	-
Infiltration & Space Conditioning						
Envelope and Air Sealing Measures	Home	795	795	9,136	-	1,826
- Outlet cover plate gaskets	Home	715	715			
- Attic Access Weatherization	Home	-	-			
- Weatherstripping - Door	Home	773	773			
- Caulking	Home	720	720			
- Minor Home Repairs	Home	452	452			
Duct Sealing	Home	1	1	-	-	-
Attic Insulation	Home	30	30	3,504	2	1,052
Water Heating Measures						
Water Heater Conservation Measures	Home	788	788	5,977	1	8,333
- Water Heater Blanket	Home	75	75			
- Low Flow Showerhead	Home	734	734			
- Water Heater Pipe Wrap	Home	20	20			
- Faucet Aerators	Home	788	788			
Water Heater Replacement - Gas	Each	1	1	-	-	-
Water Heater Replacement - Electric	Each	-	-	-	-	-
Tankless Water Heater - Gas	Each	-	-	-	-	-
Tankless Water Heater - Electric	Each	-	-	-	-	-
Lighting Measures						
CFLs	Each	7,380	7,380	118,080	15	-
Interior Hard wired CFL fixtures	Each	619	619	39,616	5	-
Exterior Hard wired CFL fixtures	Each	141	141	1,632	-	-
Torchiere	Each	236	236	45,076	6	-
Refrigerators						
Refrigerators - Primary	Each	265	265	195,409	33	-
Refrigerators - Secondary	Each	-	-	-	-	-
Pool Pumps						
New Measures						
Forced Air Unit Standing Pilot Change Out	Each	-	-	-	-	-
Furnace Clean and Tune	Each	750	750	-	-	-
High Efficiency Clothes Washer	Each	-	-	-	-	-
Microwave	Each	-	-	-	-	-
Thermostatic Shower Valve	Each	-	-	-	-	-
LED Night Lights	Each	-	-	-	-	-
Occupancy Sensor	Each	-	-	-	-	-
Pilots						
A/C Tune-up Central	Home	-	-	-	-	-
Interior Hard wired CFL fixtures	Each	-	-	-	-	-
Ceiling Fans	Each	-	-	-	-	-
In-Home Display	Each	-	-	-	-	-
Programmable Controllable Thermostat	Each	-	-	-	-	-
Forced Air Unit	Each	-	-	-	-	-
Microwave	Each	-	-	-	-	-
High Efficiency Clothes Washer	Each	-	-	-	-	-
Customer Enrollment						
Outreach & Assessment	Home	1,270	1,270	-	-	-
In-Home Education	Home	1,246	1,246	-	-	-
Education Workshops	Participants	-	-	-	-	-
Total Energy Savings				418,430	61	11,260
Homes Treated & Weatherized						
- Single Family Homes Treated	Home	606	606			
- Multi-family Homes Treated	Home	634	634			
- Mobile Homes Treated	Home	38	38			
Total Number of Homes Treated	Home	1,278	1,278			
- Master-Meter Homes Treated	Home	12	12			
- Homes Weatherized	Home	818	818			

	A	B
1	Table 3L - Average Bill Savings per Treated Home	
2	San Diego Gas & Electric	
	February 2009	
3	Year-to-date Installations - Expensed	
4		
5	Annual kWh Savings	418,430
6	Annual Therm Savings	11,260
7	Lifecycle kWh Savings	4,424,761
8	Lifecycle Therm Savings	119,829
9	Current kWh Rate	\$ 0.13
10	Current Therm Rate	\$ 1.09
11	Number of Treated Homes	1,278
12	Average 1st Year Bill Savings / Treated Home	51.59
13	Average Lifecycle Bill Savings / Treated Home	445.86

	A	B	C	D	E	F	G
1	Table 4L - LIEE Homes Treated						
2	San Diego Gas & Electric						
	February 2009						
3	County	Eligible Customers			Homes Treated Year-To-Date		
4		Rural	Urban	Total	Rural	Urban	Total
5	Orange County	0	14,781	14,781	0	1	1
6	San Diego	17,171	311,908	329,079	29	1,248	1,277
7							
8	Total	17,171	326,689	343,860	29	1,249	1,278
9							
10							
11							

**Table 5L - LIEE Customer Summary
San Diego Gas & Electric
February 2009**

Month	Gas & Electric				Gas Only				Electric Only				Total			
	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
Jan-09	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Feb-09	1,248	11,260	400,895	58	0	0	0	0	30	0	17,535	3	1,278	11,260	418,430	61
Mar-09																
Apr-09																
May-09																
Jun-09																
Jul-09																
Aug-09																
Sep-09																
Oct-09																
Nov-09																
Dec-09																

Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.

**Table 6L - Expenditures for Pilots and Studies
San Diego Gas & Electric
February 2009**

	Authorized 3-Year Budget		Current Month Expenses		Expenses Since January 1, 2009		% of 3-Year Budget Spent	
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
Pilots:								
- CPUC WE&T	\$ 22,685	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- In Home Display Pilot (IHD)	\$ 145,000	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- Programmable Communicating Thermostat (PCT)	\$ 230,000	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- Pilot 4								
- Pilot 5								
- Pilot 6								
- Pilot 7								
Total Pilots	\$ 397,685	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
Studies:								
- Non-Energy Benefits	\$ 30,000	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- Process Evaluation	\$ 37,500	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- Impact Evaluation ^[1]	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- Household Segmentation	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- Refrigerator Degradation	\$ 66,667	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
- High Usage Needs Assessment	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%
Total Studies	\$ 224,167	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%

	A	B	C	D	E	F	G	H	I	J	K	L	M	
Table 1C - CARE Program Expenses - San Diego Gas & Electric February 2009														
1														
2														
3														
	Authorized Budget			Current Month Expenses						Year-To-Date Expenses				% of Budget Spent Year-To-Date
4	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
5	Outreach [1]	\$1,110,066	\$410,572	\$1,520,638	\$91,404	\$30,468	\$121,872	\$135,075	\$47,451	\$182,525	12%	12%	12%	
6	Automatic Enrollment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
7	Processing/ Certification/Verification	\$157,840	\$58,379	\$216,219	\$10,017	\$3,339	\$13,356	\$22,052	\$8,019	\$30,071	14%	14%	14%	
8	Information Technology / Programming	\$371,420	\$137,375	\$508,795	\$8,183	\$2,728	\$10,911	\$14,567	\$5,210	\$19,777	4%	4%	4%	
9														
10	Pilots													
11	- Pilot SB 580	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
12	- Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
13	- Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
14	Total Pilots	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
15														
16	Measurement & Evaluation [2]	\$2,920	\$1,080	\$4,000	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
17	Regulatory Compliance	\$134,331	\$49,684	\$184,015	\$8,166	\$2,722	\$10,888	\$15,827	\$5,701	\$21,528	12%	11%	12%	
18	General Administration	\$291,317	\$107,748	\$399,065	\$31,045	\$10,348	\$41,394	\$52,919	\$18,855	\$71,774	18%	17%	18%	
19	CPUC Energy Division	\$75,117	\$27,783	\$102,900	\$2,951	\$984	\$3,934	\$5,661	\$2,038	\$7,699	8%	7%	7%	
20														
21	SUBTOTAL MANAGEMENT COSTS	\$2,143,011	\$792,621	\$2,935,632	\$151,766	\$50,589	\$202,355	\$246,100	\$87,274	\$333,374	11%	11%	11%	
22														
23	CARE Rate Discount	\$34,329,114	\$12,697,070	\$47,026,184	\$3,056,226	\$1,243,857	\$4,300,083	\$6,464,576	\$2,763,373	\$9,227,949	19%	22%	20%	
24	Service Establishment Charge Discount	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
25														
26	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$36,472,126	\$13,489,690	\$49,961,816	\$3,207,992	\$1,294,446	\$4,502,438	\$6,710,676	\$2,850,647	\$9,561,323	18%	21%	19%	
27														
28	Other CARE Rate Benefits													
29	DWR Bond Charge Exemption				\$487,431		\$487,431	\$1,025,364		\$1,025,364				
30	CARE PPP Exemption				\$163,800	\$178,598	\$342,398	\$431,655	\$366,296	\$797,951				
31	California Solar Initiative Exemption [3]				\$0	\$0	\$0	\$0	\$0	\$0				
32	kWh Surcharge Exemption				\$1,096,059		\$1,096,059	\$2,480,436		\$2,480,436				
33	TOTAL - OTHER CARE RATE BENEFITS				\$1,747,290	\$178,598	\$1,925,888	\$3,937,455	\$366,296	\$4,303,751				
34														
35	Indirect Costs				\$46,036	\$15,345	\$61,381	\$85,714	\$30,776	\$116,490				
36														
37														
38														
39														

[1] Outreach costs include the 282 visits to the CBO's, including: American Red Cross(21), Crisis House(4), Chinese Service Center(4), YMCA(3), Salvation Army(7), Family Health Centers(4), La Maestra Family Clinic(4), Mabuhay Alliance(2), Neighborhood Healthcare(8), North County Health Project(9), SAY San Diego(4), MAAC Project(3), SDSU WIC(28), Vista Community Clinic(4), Campesinos Unidos Inc.(4), Catholic Charities(4), Hearts & Hands Working Together(2), AKA Headstart(3), Chula Vista Community Collaborative(2), Casa Familiar(2), Horn of Africa(4), Episcopal Community Services(2), Mountain Health Community Services(1), Foster Lift(3), Harmonium(2), San Ysidro Health Center(3), Health & Human Services(3), African Alliance(4), Interfaith Escondido(3), Lutheran Social Services(10), Home Start(39), International Rescue Committee(4), ACCESS(3), Alpha of San Diego(4), Bayside Community Center(3), Chicano Federation(3), Elder Help(4), Neighborhood House Association(3), Rebuilding Together San Diego(4), City Heights Community Development Corp.(2), South Bay Community Services(1), Community Resource Center(3), AARP(37), Community Research Foundation(1), Legal Aid Society(1), Maximus(9) and Turning the Hearts Center(2).

[2] There are no Measurement & Evaluation expenses for February 2009.

[3] Based on CPUC Decision 08-12-004, SDG&E is to temporarily suspend 2009 CSI collections from ratepayers as the program is adequately funded to support 2009 incentive payments for those who participate in the program.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - San Diego Gas & Electric																
2	February 2009																
3	Gross Enrollment																
4	Enrollment																
5	Attrition (Drop Offs)																
6	Net (K-L)																
7	Net Adjusted (M-J)																
8	Total CARE Participants																
9	Estimated CARE Eligible																
10	Penetration Rate % (O/P)																
11	Inter-Utility	CPUC	Agency	SB 580	Combined (B+C+D+E)			Capitation	Other Sources [1]	Total (F+G+H)	Recertification	Total Adjusted (+J)	Enrollment		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (O/P)
12	-	-	-	-	-	-	499	5,399	5,898	7,736	13,634	5,268	8,366	630	241,826	335,680	72.0%
13	-	-	-	-	-	-	312	6,190	6,502	7,218	13,720	5,132	8,588	1,370	243,196	335,680	72.4%
14	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%
15	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%
16	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%
17	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%
18	Total Annual	0	0	0	0	0	811	11,589	12,400	14,954	27,354	10,400	16,954	2,000			0.0%
19																	
20																	
21	1 Not Including Recertification Enrollment																

	A	B	C	D	E	F	G	H	I
1	Table 3C - CARE Standard Random Verification Results - San Diego Gas & Electric								
2	February 2009								
3		Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification ¹	% of Total Population Dropped
4									
5	Jan-09	241,826	194	0.08%	126	15	141	72.68%	0.06%
6	Feb-09	243,196	388	0.16%	122	10	132	34.02%	0.05%
7	Mar-09			0.00%			0	0.00%	0.00%
8	Apr-09			0.00%			0	0.00%	0.00%
9	May-09			0.00%			0	0.00%	0.00%
10	Jun-09			0.00%			0	0.00%	0.00%
11	Jul-09			0.00%			0	0.00%	0.00%
12	Aug-09			0.00%			0	0.00%	0.00%
13	Sep-09			0.00%			0	0.00%	0.00%
14	Oct-09			0.00%			0	0.00%	0.00%
15	Nov-09			0.00%			0	0.00%	0.00%
16	Dec-09			0.00%			0	0.00%	0.00%
17	Total Annual	0	582	0.00%	248	25	273	46.91%	0.00%
18									
19	¹ Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								

Low	Income Programs Monthly Report 3/23/2009	B	C	D	E	F	G	H	I
1	Table 5C - CARE Capitation Contractors - San Diego Gas & Electric								
2	February 2009								
3		Contractor Type (Check one or more if applicable)				Enrollments Year-To-Date			Year-to-date Expenditures
4	Contractor	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	
5	Contractor 1		X				0	-	\$ -
6	Contractor 2		X				2	2	\$ 30
7	Contractor 3		X				0	-	\$ -
8	Contractor 4		X				0	-	\$ -
9	Contractor 5		X				142	142	\$ 710
10	Contractor 6		X				0	-	\$ -
11	Contractor 7		X				0	-	\$ -
12	Contractor 8		X				7	7	\$ 35
13	Contractor 9		X				53	53	\$ 795
14	Contractor 10		X				3	3	\$ 36
15	Contractor 11		X				3	3	\$ 15
16	Contractor 12		X				3	3	\$ 15
17	Contractor 13		X				0	-	\$ -
18	Contractor 14		X				3	3	\$ 45
19	Contractor 15		X		X		8	8	\$ 120
20	Contractor 16		X				27	27	\$ 135
21	Contractor 17		X				7	7	\$ 105
22	Contractor 18		X		X		74	74	\$ 1,110
23	Contractor 19		X				0	-	\$ -
24	Contractor 20		X				0	-	\$ -
25	Contractor 21		X				8	8	\$ 40
26	Contractor 22		X				113	113	\$ 565
27	Contractor 23	X					0	-	\$ -
28	Contractor 24		X				1	1	\$ 5
29	Contractor 25		X				2	2	\$ 10
30	Contractor 26		X				5	5	\$ 25
31	Contractor 27		X				3	3	\$ 45
32	Contractor 28		X				3	3	\$ 15
33	Contractor 29		X				0	-	\$ -
34	Contractor 30		X				17	17	\$ 255
35	Contractor 31		X		X		42	42	\$ 630
36	Contractor 32						69	69	\$ 345
37	Contractor 33		X	X			0	-	\$ -
38	Contractor 34		X				0	-	\$ -
39	Contractor 35		X				1	1	\$ 5
40	Contractor 36		X				182	182	\$ 910
41	Contractor 37		X				0	-	\$ -
42	Contractor 38		X				27	27	\$ 135
43	Contractor 39		X				6	6	\$ 90
44	Contractor 40		X				3	3	\$ 15
45	Contractor 41		X				68	68	\$ 340
46	Contractor 42		X				119	119	\$ 595
47	Contractor 43		X				2	2	\$ 10
48	Contractor 44		X				63	63	\$ 315
49	Contractor 45		X				5	5	\$ 25
50	Contractor 46		X				3	3	\$ 15
51	Contractor 47		X				4	4	\$ 20
52	Contractor 48		X				7	7	\$ 105
53	Contractor 49		X				3	3	\$ 15
54	Total Enrollments and Expenditures							1,088	\$7,681

Table 6C - CARE Participants as of Month-End San Diego Gas & Electric February 2009				
Month	Gas & Electric	Gas Only	Electric Only	Total
Jan-09	163,436	N/A	78,390	241,826
Feb-09	165,207	N/A	77,989	243,196
Mar-09		N/A	0	
Apr-09		N/A	0	
May-09		N/A	0	
Jun-09		N/A	0	
Jul-09		N/A	0	
Aug-09		N/A	0	
Sep-09		N/A	0	
Oct-09		N/A	0	
Nov-09		N/A	0	
Dec-09		N/A	0	

CERTIFICATE OF SERVICE

I hereby certify that a copy of **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2009** has been electronically mailed to each party of record of the service list in A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026. Any party on the service list who has not provided an electronic mail address was served by placing copies in properly addressed and sealed envelopes and by depositing such envelopes in the United States Mail with first-class postage prepaid.

Copies were also sent via Federal Express to Administrative Law Judges and Commissioner.

Executed this 23rd day of March, 2009 at San Diego, California.

 /s/ Jenny Norin
Jenny Norin