

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the Commission's
Proposed Policies and Programs Governing post-
2003 Low-Income Assistance Programs.

Rulemaking 07-01-042
(Filed January 25, 2007)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW INCOME ASSISTANCE PROGRAMS FOR MARCH 2008**

Kim F. Hassan

Attorney for
San Diego Gas & Electric Company
101 Ash Street, HQ12B
San Diego, CA 92101-3017
Telephone: (619) 699-5006
Facsimile: (619) 699-5027
E-Mail: KHassan@sempra.com

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OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the Commission's
Proposed Policies and Programs Governing post-
2003 Low-Income Assistance Programs.

Rulemaking 07-01-042
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ON LOW INCOME ASSISTANCE PROGRAMS FOR
MARCH 2008**

I. INTRODUCTION

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033 the California Public Utilities Commission (Commission) directs San Diego Gas & Electric Company (SDG&E) and the other Investor Owned Utilities (IOUs)¹ to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

In Application (A.) 06-06-032 SDG&E proposed changes to the monthly Rapid Deployment reports in an effort to streamline the reports while maintaining their value. SDG&E, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low income program activity on a monthly basis. In D.06-12-038 the utilities' proposed changes for the monthly program reporting were approved. The reports will henceforth be referred to as the "Monthly Reports on Low Income Assistance Programs."

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¹ The other IOUs include Southern California Gas Company, Southern California Edison Company, and Pacific Gas and Electric Company.

This third monthly report on the 2008 Low Income Assistance Programs includes actual LIEE and CARE results and expenditures through March.

II. DECEMBER OUTREACH AND LEVERAGING FOR CARE AND LIEE

In March, SDG&E's prime contractor identified 184 potential CARE customers from the customers who received LIEE services resulting in 114 new CARE enrollments.

During March, SDG&E conducted outreach at the following community locations listed below. These outreach efforts are focused on gaining a better understanding of SDG&E's customers in an effort to enroll an increased number of customers in the CARE and LIEE programs.

- Community Research Foundation (Educational Presentation)
- North Park Recreation Center Lighting Turn/In Customer Assistance Event
- Jackie Robinson YMCA Lighting Turn/In Customer Assistance Event
- Catholic Charities, Balboa Park San Diego Lighting Turn/In Customer Assistance Event
- City of El Cajon Lighting Turn/In Customer Assistance Event

A total of 526 customers received CARE, LIEE and FERA information during these outreach efforts.

SDG&E contracts with numerous "CARE Capitation Contractors" (CCCs) to leverage their client relationships and enroll eligible non-participating customers in the CARE program. The CCCs employ various types of outreach approaches such as door-to-door solicitation, local community event participation, walk-in enrollment and program material distribution to enroll customers. SDG&E made 72 site visits to individual CCCs during the month of March. The site visits included, but were not limited to Alpha Kappa Alpha Headstart, City Heights Community

Resource Center, Community Research Foundation (2 sites), Crisis House, Catholic Charities, Chinese Service Center, YMCA, H&R Block (19 sites), Elder Help, Salvation Army (6 sites), Family Health Centers (3 sites), Turning the Hearts, Horn of Africa, Home Start, La Maestra Family Clinic, Neighborhood Healthcare, North County Health Project (5 sites), SAY San Diego, MAAC Project, Campesinos Unidos and SDSU WIC (2 sites). In all cases, information was provided on CARE capitation opportunities, CARE customer enrollment and LIEE benefits.

Additionally, SDG&E uses several approaches, including the following, to identify, qualify, and enroll customers for LIEE services performed by SDG&E's prime contractor:

- Identifying customers most likely to income qualify using census tract data and additional customer research; and
- Employing bilingual specialists who speak Spanish, Vietnamese, and Arabic to better serve the diverse population within the San Diego area.

III. CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)

MARCH CARE ENROLLMENT RESULTS

Total CARE participation for the month of March was 226,593 or 70 %, of the estimated eligible. To specifically increase participation in SDG&E's CARE program, the utility has employed various proven marketing techniques. A summary table is provided below reporting enrollment results of SDG&E for the month of February. The various marketing techniques are described following the summary table.

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2008 CARE Enrollments	March	YTD
Direct Mail	73	505
Mass Media	7	44
Telephone	690	2,129
Bill Inserts	986	1,301
Internet	478	1,309
LIEE Leveraging	114	524
System (Call Center)	88	1,001
Third Party Contractor	445	1,192
Other Sources	694	1,983
Total Gross Enrollments	3575	9,998

TELEPHONE ENROLLMENT

In March, SDG&E conducted two telephone enrollment campaigns to customers in hard to reach zip codes. SDG&E reached 738 of the 30,000 potential customers. Overall CARE telephone enrollments for the month totaled 690.

INTERNET ENROLLMENT

Utilizing the company website, SDG&E simplified the enrollment process for those customers who desire to use the web to enroll in the program by providing on-line CARE enrollment capability. In March, SDG&E enrolled a total of 478 program enrollments of all the eligible online applications received.

CATEGORICAL ELIGIBILITY

SDG&E processed 2,016 eligible CARE applications from customers during the month of March based on categorical eligibility. This represented approximately 29% of all eligible program applications received during the month of March.

DIRECT MAIL ENROLLMENT

In March, SDG&E mailed to over 22,000 customers living in hard to reach areas. The direct mail piece contained a letter and application for the CARE program. The letter explained the benefits of the program, the qualifications, and ways in which the customer may apply to the program. While applications are continuing to stream in from this direct mail, year to date, 505 enrollments have been received.

CARE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

In March, SDG&E spent approximately \$197,586 in outreach and other management costs. Total management costs through March represented 14% of the 2007 CARE authorized administrative budget. Actual expenses compared to budgeted figures for December are shown in Table 1C. The gas and electric CARE discount cost for March was \$3.9 million.

IV. LOW INCOME ENERGY EFFICIENCY (LIEE)

MARCH RESULTS—INSTALLATIONS

During March, SDG&E treated 2,082 homes, and replaced 315 refrigerators. SDG&E has treated a total of 3,790 homes and 633 refrigerators year-to-date. SDG&E will continue to outreach throughout its service territory to identify potential customers eligible for program participation. Additionally, SDG&E has developed a partnership with San Diego Housing Commission to identify low-income housing that would be eligible for program participation, and continues to build upon relationships with local community based organizations.

LIEE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

SDG&E incurred \$1,474,078 in administrative costs during the month of March. Total year to date expenditures of \$2,979,616 represents 22% of the 2008 authorized LIEE budget.

CUSTOMER SATISFACTION SURVEY

Improving customer satisfaction is a key element within all of SDG&E's program endeavors. To enhance the customer experience, quality assurance procedures are used in SDG&E's LIEE program, including a customer satisfaction telephone survey on the program and the services completed in customer homes. Some of the comments received from customers during the latest survey include:

- They were very thorough on explaining why things were being switched and how they could save me money and energy. The follow-ups were very prompt. The team that came out was bilingual which was very helpful so they could explain things to my apartment manager and my mother-in-law.
- They came in and were very professional. Any questions I had they answered. They were polite and courteous. They were not too busy that they didn't take the time to answer my questions.
- It's a lot warmer in my homes. My bill has been a lot lower since they came out.
- They were very nice, cooperative, and it was good service. They just came in, did it, and were very good. They walked around and showed me different things I could do to save energy.
- CONCLUSION

SDG&E continues to implement its LIEE and CARE program efforts with the goal of enrolling as many eligible customers, as possible, and providing services during PY2008.

SDG&E's ability to achieve success grows out of the interaction with its customers. SDG&E continues to strive to make it easier to provide the programs and services to its customers and to

deliver not just a consistent customer experience, but also a customer experience that is consistently excellent.

Respectfully submitted,

By: /s/ Kim F. Hassan

Kim F. Hassan
Attorney for
San Diego Gas & Electric Company
101 Ash Street, HQ12B
San Diego, CA 92101-3017
Telephone: (619) 699-5006
Facsimile: (619) 699-5027
E-Mail: KHassan@sempra.com

March 21, 2008

	A	B	C	D	E	F	G	H	I	J	K	L	M
Table 1L - LIEE Program Expenses - San Diego Gas & Electric March 2008													
3	Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date			
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
4	LIEE Program:												
5	Energy Efficiency												
6	- Gas Appliances	\$ -	\$ 1,597,843	\$ 1,597,843	\$ -	109,671	\$ 109,671	\$ -	245,704	\$ 245,704	0%	15%	15%
7	- Electric Appliances	\$ 4,775,778	\$ -	\$ 4,775,778	\$ 497,886	\$ 497,886	\$ 497,886	\$ 966,429	\$ -	\$ 966,429	20%	0%	20%
8	- Weatherization	\$ -	\$ 3,904,358	\$ 3,904,358	\$ 457,795	\$ 457,795	\$ 457,795	\$ 845,065	\$ -	\$ 845,065	0%	22%	22%
9	- Outreach and Assessment	\$ 600,059	\$ 600,058	\$ 1,200,117	\$ 116,028	\$ 116,028	\$ 232,056	\$ 223,650	\$ 223,650	\$ 447,299	37%	37%	37%
10	- In Home Energy Education	\$ 77,951	\$ 77,951	\$ 155,902	\$ 14,895	\$ 14,895	\$ 29,790	\$ 28,375	\$ 28,375	\$ 56,751	36%	36%	36%
11	- Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
12	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	Energy Efficiency TOTAL	\$ 5,453,788	\$ 6,180,210	\$ 11,633,997	\$ 628,809	\$ 696,390	\$ 1,327,199	\$ 1,218,454	\$ 1,342,794	\$ 2,561,249	22%	22%	22%
15	Energy Efficiency												
16	Training Center	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
17	Inspections	\$ 22,072	\$ 22,072	\$ 44,144	\$ 1,655	\$ 1,655	\$ 3,310	\$ 4,027	\$ 4,027	\$ 8,054	18%	18%	18%
18	Marketing	\$ 160,496	\$ 160,496	\$ 320,992	\$ 24,289	\$ 24,289	\$ 48,577	\$ 40,373	\$ 40,373	\$ 80,746	25%	25%	25%
19	M&E Studies	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 38,829	\$ 38,829	\$ 77,657	#DIV/0!	#DIV/0!	#DIV/0!
20	Regulatory Compliance	\$ 154,653	\$ 154,653	\$ 309,306	\$ 9,273	\$ 9,273	\$ 18,545	\$ 52,491	\$ 52,491	\$ 104,981	34%	34%	34%
21	General Administration	\$ 486,656	\$ 486,656	\$ 973,311	\$ 37,751	\$ 37,751	\$ 75,502	\$ 71,129	\$ 71,129	\$ 142,256	15%	15%	15%
22	CPUC Energy Division	\$ 10,500	\$ 10,500	\$ 21,000	\$ 472	\$ 472	\$ 945	\$ 2,337	\$ 2,337	\$ 4,673	22%	22%	22%
23	Energy Efficiency												
24	TOTAL PROGRAM COSTS	\$ 6,288,164	\$ 7,014,586	\$ 13,302,750	\$ 702,249	\$ 771,829	\$ 1,474,078	\$ 1,427,639	\$ 1,551,977	\$ 2,979,616	23%	22%	22%
25	Funded Outside of LIEE Program Budget												
26	Indirect Costs	\$ -	\$ -	\$ -	\$ 26,121	\$ 26,135	\$ 51,266	\$ 68,675	\$ 67,902	\$ 136,581			
27	Indirect Costs												
28	NGAT Costs	\$ -	\$ -	\$ -	\$ 27,159	\$ 27,159	\$ -	\$ 48,854	\$ 48,854	\$ 48,854			

	A	B	C	D	E	F	G												
1	Table 2L - LIEE Measure Installations & Savings																		
2	San Diego Gas & Electric																		
3	March 2008																		
4	Measures	Units	Expensed Installations Year-To-Date																
5			Month Quantity Installed	Year-To-Date Quantity Installed	kWh (Annual) [1]	kW (Annual) [2]	Therms (Annual)												
6	Furnaces																		
6	- Repair - Gas	Each	72	150	-	-	-												
7	- Replacement - Gas	Each	16	51	-	-	3,297												
8	- Repair - Electric	Each	-	-	-	-	-												
9	- Replacement - Electric	Each	-	-	-	-	-												
11	Infiltration & Space Conditioning.																		
12	- Outlet cover plate gaskets	Home	1,252	2,450	-	-	-												
13	- Duct Testing	Home	23	71	-	-	-												
14	- Duct Sealing	Home	2	12	-	-	14												
15	- Evaporative Coolers	Each	-	-	-	-	-												
16	- Evaporative Cooler Maintenance	Each	-	-	-	-	-												
17	- Evaporative Cooler/Air Cond. Covers	Each	2	6	-	-	-												
18	- A/C Replacement - Room	Each	15	15	40	-	19												
19	- A/C Replacement - Room (landlord)	Each	-	-	-	-	-												
20	- A/C Replacement - Central	Each	-	-	-	-	-												
21	- A/C Replacement - Central (landlord)	Each	-	-	-	-	-												
22	- A/C Tune-up - Central	Each	-	-	-	-	-												
23	- A/C Services - Central	Each	-	-	-	-	-												
24	- Heat Pump	Each	-	-	-	-	-												
26	Weatherization																		
27	- Attic Insulation	Home	42	78	441	-	1,847												
28	- Attic Access Weatherization	Home	-	-	-	-	-												
29	- Weatherstripping - Door	Home	1,337	2,533	11,073	10	6,137												
30	- Caulking	Home	1,275	2,378	6,913	6	5,496												
31	- Minor Home Repairs [3]	Home	776	1,433	7,255	7	5,573												
33	Water Heater Savings																		
34	- Water Heater Blanket	Home	120	206	524	-	2,212												
35	- Low Flow Showerhead	Home	1,352	2,574	10,096	3	18,611												
36	- Water Heater Replacement - Gas	Each	2	5	-	-	95												
37	- Water Heater Replacement - Electric	Each	-	-	-	-	-												
38	- Tankless Water Heater - Gas	Each	-	-	-	-	-												
39	- Tankless Water Heater - Electric	Each	-	-	-	-	-												
40	- Water Heater Pipe Wrap	Home	47	60	174	-	251												
41	- Faucet Aerators	Home	1,426	2,690	4,152	1	7,716												
43	Lighting Measures																		
44	- CFL	Each	9,193	17,523	391,818	38	-												
45	- Interior Hard wired CFL fixtures	Each	1,449	2,528	161,792	16	-												
46	- Exterior Hard wired CFL fixtures	Each	253	411	11,025	-	-												
47	- Torchiere	Each	412	779	148,789	14	-												
49	Refrigerators	Each	315	633	467,960	71	-												
50	Refrigerators (landlord)	Each	-	-	-	-	-												
52	Pool Pumps	Each	-	-	-	-	-												
54	Pilots																		
55	- A/C Tune-up - Central	Each	-	-	-	-	-												
56	- Interior Hard wired Compact Fluorescent	Each	-	-	-	-	-												
57	- Ceiling Fans	Each	-	-	-	-	-												
59	Customer Enrollment																		
60	- Outreach & Assessment	Home	1,783	3,370	-	-	-												
61	- In-Home Education	Home	1,775	3,356	-	-	-												
62	- Education Workshops	Participants	-	-	-	-	-												
64	Total Savings				1,222,052	168	51,267												
66	Homes Weatherized [4]	Home	1,489	2,821															
68	Homes Treated																		
69	- Single Family Homes Treated	Home	1,066	1,735															
70	- Multi-family Homes Treated	Home	986	1,995															
71	- Mobile Homes Homes Treated	Home	30	60															
72	- Total Number of Homes Treated	Home	2,082	3,790															
73																			
74	- Master-Metered Homes Treated	Home	18	40															
75																			
76	<p>[1] kWh based on 2001 Low Income Impact Evaluation Study, Cost Effectiveness Analysis conducted by Itron, Inc., Cost Effectiveness Analysis Conducted by Standardization Team, updated DEER.</p> <p>[2] Savings assumes consistent mix of dwelling types through all years.</p> <p>Since kW savings were not part of the 2001 Impact Evaluation of the Statewide Low-Income Energy Efficiency Program, a ratio of kW per kWh was used based on the San Diego Gas & Electric Advice Letter 1789-E1591-G, Attachment II Table 7: Projected Savings by End Use. These factors are as follows:</p> <table border="0" style="width: 100%;"> <tr> <td>End Use</td> <td>kWh/kW</td> </tr> <tr> <td>Space Cooling/Heating</td> <td>0.000911356</td> </tr> <tr> <td>Lighting</td> <td>0.0000973466</td> </tr> <tr> <td>Refrigeration</td> <td>0.000152559</td> </tr> <tr> <td>Water Heating</td> <td>0.000291768</td> </tr> <tr> <td>Other</td> <td>0.000969537</td> </tr> </table> <p>[3] Exterior fixtures are assumed off-peak.</p> <p>[4] Minor Home Repairs predominately are Door Repair/Replacement, Window Repair/Replacement and Wall Repair.</p> <p>[5] Weatherization consists of Attic Insulation, Attic Access Weatherization, Weatherstripping - Door, Caulking and Minor Home Repairs.</p>							End Use	kWh/kW	Space Cooling/Heating	0.000911356	Lighting	0.0000973466	Refrigeration	0.000152559	Water Heating	0.000291768	Other	0.000969537
End Use	kWh/kW																		
Space Cooling/Heating	0.000911356																		
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Refrigeration	0.000152559																		
Water Heating	0.000291768																		
Other	0.000969537																		
77																			
78																			
79																			
80																			

	A	B
1	Table 3L - Average Bill Savings per Treated Home	
2	San Diego Gas & Electric	
	March 2008	
3	Year-to-date Installations - Expensed	
4		
5	Annual kWh Savings	1,222,052
6	Annual Therm Savings	51,267
7	Lifecycle kWh Savings	13,182,905
8	Lifecycle Therm Savings	473,474
9	Current kWh Rate	\$ 0.13
10	Current Therm Rate	\$ 1.09
11	Number of Treated Homes	3,790
12	Average 1st Year Bill Savings / Treated Home	56.16
13	Average Lifecycle Bill Savings / Treated Home	480.04

	A	B	C	D	E	F	G
1	Table 4L - LIEE Homes Treated						
2	San Diego Gas & Electric						
	March 2008						
3	County	Eligible Customers			Homes Treated Year-To-Date		
4		Rural	Urban	Total	Rural	Urban	Total
5	Orange County	0	14,010	14,010	0	4	4
6	San Diego	16,146	300,790	316,936	16	3,770	3,786
7							
8	Total	16,146	314,800	330,946	16	3,774	3,790

**Table 5L - LIEE Customer Summary
San Diego Gas & Electric
March 2008**

Month	Gas & Electric			Gas Only			Electric Only			Total		
	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
Jan-08	248	635	30,302	3.4	0	0	0	0	18	0	1,833	0.2
Feb-08	1,604	23,747	546,862	74.9	0	0	0	0	94	0	39,299	7.5
Mar-08	3,617	51,267	1,152,023	155.9	0	0	0	0	173	0	71,868	13.4
Apr-08												
May-08												
Jun-08												
Jul-08												
Aug-08												
Sep-08												
Oct-08												
Nov-08												
Dec-08												

Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.

	A	B	C	D	E	F	G	H	I	J	K	L	M
Table 1C - CARE Program Expenses - San Diego Gas & Electric													
March 2008													
	Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date			
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
1													
2													
3													
4	CARE Program:												
5	Outreach ^[1]	\$1,160,502	\$429,227	\$1,589,729	\$69,494	\$27,025	\$96,519	\$103,243	\$40,150	\$143,393	9%	9%	9%
6	Automatic Enrollment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	#DIV/0!	#DIV/0!	#DIV/0!
7	Processing/ Certification/Verification	\$204,290	\$75,559	\$279,849	\$19,028	\$7,400	\$26,427	\$46,979	\$18,270	\$65,249	23%	24%	23%
8	Information Technology / Programming	\$224,917	\$83,189	\$308,106	\$4,463	\$1,736	\$6,199	\$16,430	\$6,413	\$22,902	7%	8%	7%
9													
10	Pilots												
11	- Pilot SB 580	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
12	- Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
13	- Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	Total Pilots	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
15													
16	Measurement & Evaluation ^[2]	\$43,399	\$16,052	\$59,451	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
17	Regulatory Compliance	\$119,337	\$44,139	\$163,476	\$11,938	\$4,643	\$16,581	\$34,915	\$13,578	\$48,493	29%	31%	30%
18	General Administration	\$219,400	\$81,148	\$300,548	\$35,751	\$13,903	\$49,654	\$69,222	\$26,920	\$96,141	32%	33%	32%
19	CPUC Energy Division	\$38,264	\$14,152	\$52,416	\$1,587	\$617	\$2,205	\$7,851	\$3,053	\$10,904	21%	22%	21%
20	SUBTOTAL MANAGEMENT COSTS	\$2,010,110	\$743,465	\$2,753,575	\$142,262	\$55,324	\$197,586	\$278,699	\$108,383	\$387,082	14%	15%	14%
21													
22													
23	CARE Rate Discount	\$35,209,110	\$13,022,548	\$48,231,658	\$2,447,551	\$1,443,234	\$3,890,785	\$8,031,440	\$4,899,672	\$12,931,112	23%	38%	27%
24	Service Establishment Charge Discount	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
25													
26	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$37,219,220	\$13,766,013	\$50,985,233	\$2,589,813	\$1,498,558	\$4,088,371	\$8,310,139	\$5,008,055	\$13,318,194	22%	36%	26%
27													
28	Other CARE Rate Benefits												
29	DWR Bond Charge Exemption				\$427,915		\$427,915	\$1,384,853		\$1,384,853			
30	CARE PPP Exemption				\$148,021	\$139,928	\$287,949	\$480,501	\$489,881	\$970,382			
31	California Solar Initiative Exemption				\$259,646		\$259,646	\$843,580		\$843,580			
32	kWh Surcharge Exemption				\$207,184		\$207,184	\$787,395		\$787,395			
33	TOTAL - OTHER CARE RATE BENEFITS				\$1,042,766	\$139,928	\$1,182,694	\$3,496,329	\$489,881	\$3,986,210			
34													
35	Indirect Costs				\$29,815	\$11,595	\$41,410	\$82,044	\$31,906	\$113,950			
36													
37	^[1] Outreach costs include the following events: Community Research Foundation (Educational Presentation), North Park Recreation Center Lighting Turn-In/Customer Service Event, Jackie Robinson YMCA Lighting Turn-In/Customer Service Event, Catholic Charities Balboa Park San Diego Lighting Turn-In/Customer Service Event, and City of El Cajon Lighting Turn-In/Customer Service Event. 526 customers were given information on CARE/FERAI/IEE programs. There were 72 visits to CBO's, including: Alpha Kappa Alpha Head Start, City Heights Community Resource Center, Community Research Foundation (2 sites), Crisis House, Catholic Charities, Chinese Service Center, YMCA, H&R Block (19 sites), Elder Help, Salvation Army (6 sites), Family Health Centers (3 sites), Turning the Hearts, Horn of Africa, Home Start, La Maestra Family Clinic, Neighborhood Healthcare, North County Health Project (5 sites), SAY San Diego, MAAAC Project, Campesinos Unidos and SDSU WIC (2 sites).												
38	^[2] There are no Measurement & Evaluation expenses for March 2008.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q			
1	Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - San Diego Gas & Electric																			
2	March 2008																			
3	Gross Enrollment																			
4	Automatic Enrollment				Capitation				Other Sources [1] (F+G+H)				Total Adjusted (+J)		Attrition (Drop Offs)		Enrollment		Estimated CARE Eligible	Penetration Rate % (O/P)
5	Inter-Utility	CPUC	Inter-Agency	SB 580	Combined (B+C+D+E)	Capitation	Other Sources [1] (F+G+H)	Total (F+G+H)	Recertification	Total Adjusted (+J)	Attrition (Drop Offs)	Net (K-L)	Net Adjusted (M-J)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (O/P)				
6	Jan-08	-	-	-	-	227	3,090	3,317	3,508	6,825	6,791	34	-3,474	226,285	323,473	70.0%				
7	Feb-08	-	-	-	-	520	2,576	3,096	3,123	6,219	3,278	2,941	-182	226,103	323,515	69.9%				
8	Mar-08	-	-	-	-	460	3,583	4,043	2,756	6,799	3,553	3,246	490	226,593	323,621	70.0%				
9	Apr-08	-	-	-	-	-	-	0	0	0	0	0	0	-	-	0.0%				
10	May-08	-	-	-	-	-	-	0	0	0	0	0	0	-	-	0.0%				
11	Jun-08	-	-	-	-	-	-	0	0	0	0	0	0	-	-	0.0%				
12	Jul-08	-	-	-	-	-	-	0	0	0	0	0	0	-	-	0.0%				
13	Aug-08	-	-	-	-	-	-	0	0	0	0	0	0	-	-	0.0%				
14	Sep-08	-	-	-	-	-	-	0	0	0	0	0	0	-	-	0.0%				
15	Oct-08	-	-	-	-	-	-	0	0	0	0	0	0	-	-	0.0%				
16	Nov-08	-	-	-	-	-	-	0	0	0	0	0	0	-	-	0.0%				
17	Dec-08	-	-	-	-	-	-	0	0	0	0	0	0	-	-	0.0%				
18	Total Annual	0	0	0	0	1,207	9,249	10,456	9,387	19,843	13,622	6,221	-3,166							
19																				
20																				
21	1 Not Including Recertification Enrollment																			

	A	B	C	D	E	F	G	H	I
1	Table 3C - CARE Standard Random Verification Results - San Diego Gas & Electric								
2	March 2008								
3		Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification ¹	% of Total Population Dropped
4									
5	Jan-08	226,285	370	0.16%	258	35	293	79.19%	0.13%
6	Feb-08	226,103	271	0.12%	228	23	251	92.62%	0.11%
7	Mar-08	226,593	322	0.14%	154	36	190	59.01%	0.08%
8	Apr-08			0.00%			0	0.00%	0.00%
9	May-08			0.00%			0	0.00%	0.00%
10	Jun-08			0.00%			0	0.00%	0.00%
11	Jul-08			0.00%			0	0.00%	0.00%
12	Aug-08			0.00%			0	0.00%	0.00%
13	Sep-08			0.00%			0	0.00%	0.00%
14	Oct-08			0.00%			0	0.00%	0.00%
15	Nov-08			0.00%			0	0.00%	0.00%
16	Dec-08			0.00%			0	0.00%	0.00%
17	Total Annual	0	963	0.00%	640	94	734	76.22%	0.00%
18									
19	¹ Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								

	A	B	C	D	E	F	G	H	I	J	K	L	
1	Table 4C - CARE Enrollment by County - San Diego Gas & Electric												
2	March 2008												
3		Estimated Eligible			Gross Enrollments			Total Participants			Penetration Rate		
4	County	Urban	Rural	Total	Current Month	YTD	Urban	Rural	Total	Urban	Rural	Total	
5	Orange County	15,533	0	15,533	74	128	8,609	0	8,609	55.4%	0.0%	55.4%	
6	San Diego	292,069	16,019	308,088	3,969	10,328	209,812	8,172	217,984	71.8%	51.0%	70.8%	
7													
8	Total	307,602	16,019	323,621	4,043	10,456	218,421	8,172	226,593	71.0%	51.0%	70.0%	

	A	B	C	D	E	F	G	H	I
1	Table 5C - CARE Capitation Contractors - San Diego Gas & Electric								
2	March 2008								
3		Contractor Type (Check one or more if applicable)				Enrollments Year-To-Date			Year-to-date
4	Contractor	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	Expenditures
5	Contractor 1		X				3	3	\$ 15
6	Contractor 2		X				-	-	\$ -
7	Contractor 3		X				-	-	\$ -
8	Contractor 4		X				-	-	\$ -
9	Contractor 5		X				13	13	\$ 65
10	Contractor 6		X				-	-	\$ -
11	Contractor 7		X				-	-	\$ -
12	Contractor 8		X				4	4	\$ 20
13	Contractor 9		X				-	-	\$ -
14	Contractor 10		X				-	-	\$ -
15	Contractor 11		X				7	7	\$ 105
16	Contractor 12		X		X		7	7	\$ 105
17	Contractor 13		X				2	2	\$ 10
18	Contractor 14		X				93	93	\$ 1,395
19	Contractor 15		X		X		-	-	\$ -
20	Contractor 16		X				21	21	\$ 315
21	Contractor 17		X				7	7	\$ 35
22	Contractor 18	X	X				-	-	\$ -
23	Contractor 19		X				60	60	\$ 300
24	Contractor 20		X				9	9	\$ 135
25	Contractor 21		X				2	2	\$ 10
26	Contractor 22		X				-	-	\$ -
27	Contractor 23		X		X		-	-	\$ -
28	Contractor 24		X	X			-	-	\$ -
29	Contractor 25		X				16	16	\$ 80
30	Contractor 26		X				-	-	\$ -
31	Contractor 27		X				2	2	\$ 10
32	Contractor 28		X				-	-	\$ -
33	Contractor 29		X				383	383	\$ 1,915
34	Contractor 30		X				-	-	\$ -
35	Contractor 31		X				285	285	\$ 1,425
36	Contractor 32		X				-	-	\$ -
37	Contractor 33		X				4	4	\$ 20
38	Contractor 34		X				33	33	\$ 495
39	Contractor 35		X				8	8	\$ 40
41	Total Enrollments and Expenditures						959	959	\$ 6,495

Table 6C - CARE Participants as of Month-End San Diego Gas & Electric March 2008				
Month	Gas & Electric	Gas Only	Electric Only	Total
Jan-08	154,005	N/A	72,280	226,285
Feb-08	153,943	N/A	72,160	226,103
Mar-08	154,449	N/A	72,144	226,593
Apr-08		N/A	0	
May-08		N/A	0	
Jun-08		N/A	0	
Jul-08		N/A	0	
Aug-08		N/A	0	
Sep-08		N/A	0	
Oct-08		N/A	0	
Nov-08		N/A	0	
Dec-08		N/A	0	

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY ON LOW INCOME ASSISTANCE PROGRAMS FOR MARCH 2008** on all parties identified in R.07-01-042 on the attached service list by U. S. mail and electronic mail, and by Federal Express to the Assigned Commissioner Dian M. Grueneich and Administrative Law Judge Sarah R. Thomas.

Dated at San Diego, California, this 21st day of April, 2008.

 /s/ Jenny Tjokro
Jenny Tjokro