

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the  
Commission's Proposed Policies and  
Programs Governing Post-2003 Low Income  
Assistance Programs.

R 04-01-006, A. 04-06-038; A. 04-07-002;  
A. 04-07-010; A. 04-07-011; A. 04-07-012;  
A. 04-07-013; A. 04-07-014; A. 0407015;  
A. 04-07-020; A. 04-07-027; A. 0407050

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY  
(U 904 G) ON RAPID DEPLOYMENT EFFORTS FOR DECEMBER 2004**

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January 21, 2005

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**I. INTRODUCTION**

In Decision (D.) 01-05-033 the Commission directed Southern California Gas Company (SoCalGas) and the other investor owned utilities (IOUs) to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs. On May 22, 2002, the utilities held a conference call with the Energy Division and the Office of Ratepayer Advocates (ORA) to assess Rapid Deployment Reporting. The parties agreed that the utilities would submit a full monthly RD report to the Commission every three months. The first one being the previously-submitted May report and future reports due in August of 2002, November of 2002, and February of 2003 -- only certain tables and a brief narrative highlighting RD activities were required from the utilities in other months. In April 2004, the utilities met with the Energy Division and ORA to discuss proposed changes to the reports that would eliminate all references to SBX1 5 and combine some information while retaining sufficient information for the programs to be assessed. Table column and

row headings have not been changed to avoid confusion if comparisons are made with earlier reports. This twelfth report for program year (PY) 2004 includes a narrative of December program activities and the tables described below. All data should be considered preliminary through year-end 2004 and may be subject to change in subsequent reports reflecting 2004 accomplishments and expenditures.

- Table 1 – LIEE Program Expenses
- Table 4 – LIEE Measure Installations
- Table 6 – CARE Program Expenses
- Table 10 – CARE Rapid Deployment Progress
- Table 11 – CARE Random Verification Results
- Table 16 – CARE Participation-Combined Urban and Rural

In the Assigned Commissioner’s Ruling dated May 5, 2004, the utilities were directed to include in their October report information on the implementation of automatic enrollment with the Department of Community Services and Development (DCSD), and then to continue to report on automatic enrollment on a quarterly basis. SoCalGas will continue to include Table 10.1 on automatic enrollment in each of its quarterly rapid deployment reports.

In D.02-07-033, the Commission authorized the IOUs to update their CARE and LIEE eligibility customer estimates using Census 2000 data. In accordance with that Decision, SoCalGas has updated its eligibility estimates for PY2004 and included them in the “Annual Estimate of CARE Eligible Customers” filed November 3, 2003, and in a subsequent supplemental filing made on December 16, 2003. Southern California Edison, on behalf of the IOUs, made both filings with the Commission. Pending Commission action on

those filings, SoCalGas is using the updated eligibility information to provide information on CARE and LIEE customer participation and penetration for PY2004.

## **II. LOW-INCOME ENERGY EFFICIENCY (LIEE)**

### **December Results – LIEE Installations**

SoCalGas processed and expensed the installation of weatherization measures in 6,563 homes for the month of December, bringing the year-to-date total to 45,997.

The total number of appliances serviced during December was 1,721, which included 1,153 furnace repairs, 427 furnace replacements, 139 water heater repairs and 2 water heater replacements. Year-to-date, 7,265 appliances have been serviced, which is comprised of 3,231 furnace repairs, 3,659 furnace replacements, 347 water heater repairs and 28 water heater replacements.

For the month of December, SoCalGas processed and expensed reimbursements for 56 Energy Education Workshops with 1,063 participants. Year-to-date, 901 workshops have been conducted and expensed with a total of 20,135.

LIEE measure and appliance installations processed and expensed during the month can be found in SoCalGas' Table 4, LIEE Measure Installations.

### **LIEE Leveraging and Outreach**

During December, SoCalGas leveraged LIEE outreach with other Customer Assistance outreach efforts at the community events discussed in the CARE Outreach & Leveraging section below. The following summarizes additional outreach conducted for the Customer Assistance programs during December:

- On December 1, SoCalGas representatives provided winter message flyers to the Community Action Partnership of Orange County (CAPOC). The flyers, which include tips on conservation as well as information on DAP, CARE, Medical Baseline

and GAF, will be included in food bags given to low-income households. Over 22,000 winter message flyers were provided.

- SoCalGas representatives met with the Second Harvest Food Bank of Orange County on December 18. Representatives provided SoCalGas winter message flyers to be included in food bags provided to low-income households. Over 2,500 flyers were provided.

#### **LIEE Authorized Funding Versus Actual Expenditures**

SoCalGas' LIEE Program expenditures for December totaled \$4.7 million for services processed and paid during the month, and \$28.5 million year-to-date. An additional \$480 thousand was spent on administration, for a year-to-date administration cost of \$4.2 million. Total costs year-to-date are 84% of budget. (See Table 1)

### **III. CALIFORNIA ALTERNATE RATES FOR ENERGY**

#### **December CARE Enrollment Results**

As of December 2004, 1,049,754 residential customers were enrolled in the CARE program, which is a net increase of 7,182 customers from November 2004. During the month of December, 34,428 new CARE applications were approved, which included 5,185 from CARE capitation contractors and 15,014 through SoCalGas' interutility agreements. (See Table 10).

#### **CARE OUTREACH AND LEVERAGING**

In an effort to continue reaching out to our customer base, below are activities and events that occurred during the month of December in addition to the event reported in the LIEE December Leveraging and Outreach section above. Most of the events promote all of the assistance programs available to SoCalGas customers, which include CARE and LIEE:

- On December 4, SoCalGas representatives provided Customer Assistance (CA) information to the Salvation Army. The information was included in food bags distributed to low-income households. Over 4,000 CARE applications and SoCalGas winter campaign flyers were provided.
- SoCalGas representatives attended the Black Family Initiative sponsored by the City of Los Angeles on December 11. Representatives discussed the various assistance programs currently available to SoCalGas customers. Over 900 CARE applications were distributed.
- On December 11 and 12, SoCalGas representatives attended the Latino Book & Family Festival event held in San Bernardino. Over 1,000 CARE applications and 1,000 Spanish and English Customer Assistance Program (CAP) brochures were distributed.

SoCalGas staff members continue to distribute CAP brochures to energy technicians to provide to customers at the field offices in SoCalGas' service territory. In addition, upon the customer's request, Energy Efficiency packets, which include a CARE application and CAP brochure, are also mailed out. SoCalGas continues to communicate CARE information to its customers through bill inserts, newsletters, and community events. Outreach efforts are conducted in English, Spanish, Korean, Chinese, and Vietnamese. Due to the increased awareness of the low-income programs, SoCalGas continues to receive and respond to requests for CARE applications and/or CAP brochures.

**CARE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES**

During December, CARE administrative expenses, including outreach, totaled \$431,689. Year-to-date SoCalGas has spent approximately \$4.4 million in administration which is 93% of the authorized 2004 CARE administrative budget. CARE rate and Service

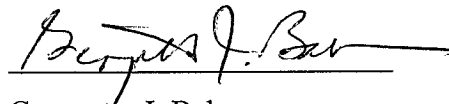
Establishment Charge discounts through December are \$80 million, which is 111% of the proposed 2004 CARE discount budget.

The comparison of actual expenses to the budgeted figures for December is provided in Table 6.

**IV. CONCLUSION**

SoCalGas continues to implement its outreach efforts with the goal of providing LIEE services to as many qualified customers as possible and increasing CARE participation during PY2004.

Respectfully submitted,



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January 21, 2005

	A	B	E	F	I	J	M	N	Q
1	<b>Table 1 - LIEE Program Expenses</b>								
2	<b>Southern California Gas Company</b>								
3	<b>December 2004</b>								
4									
5	A	F	I	R	AA	AI	AM	AU	AY
6	Gas - Current Month Expenses		Gas - YTD Expenses		PY 2004 Budget (1)		% YTD / Budget		
7	<b>LIEE Program</b>								
8		Base Program	Total	Base Program	YTD Total	Base Program	Grand Total	Base Program	Grand Total
9	Energy Efficiency								
10	- Gas Appliances	1,225,709	1,225,709	6,505,502	6,505,502	9,830,500	9,830,500	66%	66%
11	- Electric Appliances								
12	- Weatherization	2,720,164	2,720,164	17,498,463	17,498,463	17,747,839	17,747,839	99%	99%
13	- Outreach & Assessment	555,423	555,423	3,381,896	3,381,896	5,060,000	5,060,000	0%	0%
14	-Energy Education								
15	- In-Home & Workshops	171,765	171,765	1,096,578	1,096,578	1,122,000	1,122,000	98%	98%
16	<b>Energy Efficiency TOTAL</b>	<b>4,673,061</b>	<b>4,673,061</b>	<b>28,482,440</b>	<b>28,482,440</b>	<b>33,760,339</b>	<b>33,760,339</b>	<b>84%</b>	<b>84%</b>
17	Landlord Rebate Pilots								
18	- Refrigerator	0	0	0	0	0	0	0%	0%
19	- A/C Replacement - Room	0	0	0	0	0	0	0%	0%
20	- A/C Replacement - Central	0	0	0	0	0	0	0%	0%
21	Pilots								
22	- Pilot (NGAT Appliances)	0	0	0	0	0	0	0%	0%
23	- Pilot (B)	0	0	0	0	0	0	0%	0%
24	<b>Pilots TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0%</b>	<b>0%</b>
25	Training Center	13,961	13,961	252,471	252,471	16,000	16,000	1578%	1578%
26	Inspections	257,247	257,247	1,433,195	1,433,195	1,690,033	1,690,033	85%	85%
27	Advertising	24,142	24,142	337,969	337,969	540,800	540,800	0%	62%
28	M&E Studies	2,109	2,109	169,375	169,375	67,000	67,000	253%	253%
29	Regulatory Compliance	8,868	8,868	93,292	93,292	157,000	157,000	59%	59%
30	Other Administration	143,980	143,980	1,402,381	1,402,381	2,642,981	2,642,981	53%	53%
31	Indirect Costs (2)	29,482	29,482	524,780	524,780	0	0	0%	0%
32	<b>Admin TOTAL</b>	<b>479,789</b>	<b>479,789</b>	<b>4,213,462</b>	<b>4,213,462</b>	<b>5,113,814</b>	<b>5,113,814</b>	<b>82%</b>	<b>82%</b>
33	Oversight Costs								
34	- LIAB Start-up	0	0	0	0	0	0	0%	0%
35	- LIAB PY Past Year	0	0	0	0	0	0	0%	0%
36	- LIAB PY Present Year	0	0	0	0	0	0	0%	0%
37	- CPUC Energy Division	3,847	3,847	27,959	27,959	25,000	25,000	112%	112%
38	<b>Oversight Costs TOTAL</b>	<b>3,847</b>	<b>3,847</b>	<b>27,959</b>	<b>27,959</b>	<b>25,000</b>	<b>25,000</b>	<b>0%</b>	<b>0%</b>
39									
40	<b>TOTAL COSTS</b>	<b>5,156,697</b>	<b>5,156,697</b>	<b>32,723,860</b>	<b>32,723,860</b>	<b>38,899,153</b>	<b>38,899,153</b>	<b>84%</b>	<b>84%</b>
41	CO Tests	129,357	129,357	1,574,942	1,574,942	0	0	0%	0%
42	<b>Total Program Costs</b>	<b>5,286,054</b>	<b>5,286,054</b>	<b>34,298,802</b>	<b>34,298,802</b>	<b>38,899,153</b>	<b>38,899,153</b>	<b>84%</b>	<b>84%</b>
43									
44	(1) Base Budget reflects PY2004 Annual Base plus Carry Over funds. (Estimated Carry Over funds pending Regulatory Accounting verification).								
45	(2) Indirect costs include vacation, sick time and miscellaneous overheads.								
46	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								



	A	B	C	F	G	J	K	N
1	<b>Table 4 - LIEE Measure Installations</b>							
2	<b>Southern California Gas Company</b>							
3	<b>December 2004</b>							
4								
5	Measures	Units	Current Month				YTD Completed	
6			Completed and Paid		Initiated - Not Completed (1)		Completed and Paid	
7			Base	Total	Base	Total	Base	Total
8			Jan to Date	Jan to Date				
9	<b>Furnaces</b>							
10	- Repair - Gas - SF	Each	1,079	1,079	0	0	2,945	2,945
11	- Repair - Gas - MF	Each	38	38	0	0	111	111
12	- Repair - Gas - MH	Each	36	36	0	0	175	175
13	- Replacement - Gas - SF	Each	377	377	0	0	3,293	3,293
14	- Replacement - Gas - MF	Each	16	16	0	0	93	93
15	- Replacement - Gas - MH	Each	34	34	0	0	273	273
16	<b>Infiltration &amp; Space Conditioning</b>							
17	- Cover Plates/Gaskets	Home	5,319	5,319	0	0	37,225	37,225
18	- Evaporative Cooler/Air Cond. Covers - SF	Home	179	179	0	0	1,285	1,285
19	- Evaporative Cooler/Air Cond. Covers - MF	Home	309	309	0	0	2,030	2,030
20	- Evaporative Cooler/Air Cond. Covers - MH	Home	43	43	0	0	294	294
21	- HVAC Air Filter Replacement	Home						
22	<b>Weatherization</b>							
23	- Attic Insulation - SF	Home	142	142	0	0	1,402	1,402
24	- Attic Insulation - MF	Home	59	59	0	0	543	543
25	- Attic Insulation - MH	Home	0	0	0	0	0	0
26	- Water Heater Blanket - SF	Home	447	447	0	0	3,699	3,699
27	- Water Heater Blanket - MF	Home	285	285	0	0	1,628	1,628
28	- Water Heater Blanket - MH	Home	26	26	0	0	202	202
29	- Low Flow Showerhead - SF	Home	2,689	2,689	0	0	20,155	20,155
30	- Low Flow Showerhead - MF	Home	2,991	2,991	0	0	20,006	20,006
31	- Low Flow Showerhead - MH	Home	314	314	0	0	2,086	2,086
32	- Door Weatherstripping - SF	Home	2,880	2,880	0	0	21,218	21,218
33	- Door Weatherstripping - MF	Home	3,091	3,091	0	0	20,892	20,892
34	- Door Weatherstripping - MH	Home	336	336	0	0	2,157	2,157
35	- Caulking - SF	Home	132	132	0	0	972	972
36	- Caulking - MF	Home	78	78	0	0	741	741
37	- Caulking - MH	Home	29	29	0	0	216	216
38	- Minor Home Repairs - SF	Home	2,803	2,803	0	0	20,862	20,862
39	- Minor Home Repairs - MF	Home	2,806	2,806	0	0	19,372	19,372
40	- Minor Home Repairs - MH	Home	140	140	0	0	1,200	1,200
41	- Attic Access Weatherstripping (2)	Home						
42	<b>Water Heater Savings</b>							
43	- Water Heater Pipe Wrap - SF	Home	4	4	0	0	129	129
44	- Water Heater Pipe Wrap - MF	Home	1	1	0	0	42	42
45	- Water Heater Pipe Wrap - MH	Home	9	9	0	0	64	64
46	- Faucet Aerators - SF	Home	2,838	2,838	0	0	20,804	20,804
47	- Faucet Aerators - MF	Home	3,080	3,080	0	0	20,668	20,668
48	- Faucet Aerators - MH	Home	332	332	0	0	2,229	2,229
49	Miscellaneous Measures(Weatherization -- Electric)	Home	6,563	6,563	0	0	45,997	45,997
50	- Portable Evaporative Coolers	Each						
51	- Permanent Evaporative Coolers	Each						
52	- Compact Fluorescents	Each						
53	- Porchlights (fixture replacement or CFBs)	Each						
54	- Refrigerators	Each						
55	Landlord Rebate Pilots							
56	- Refrigerators	Each						
57	- Air Conditioner Replacement - Room	Each						
58	- Air Conditioner Replacement - Central	Each						
59	Pilots - Rapid Deployment							
60	- Air Conditioner Replacement - Room	Each						
61	- Air Conditioner Replacement - Central	Each						
62	- Duct Sealing and Repair - SF	Home	0	0	0	0	0	0
63	- Duct Sealing and Repair - MF	Home	0	0	0	0	0	0
64	- Whole House Fans	Each						
65	- Water Heater Replacement - Gas - SF	Each	1	1	0	0	21	21
66	- Water Heater Replacement - Gas - MF	Each	0	0	0	0	1	1
67	- Water Heater Replacement - Gas - MH	Each	1	1	0	0	6	6
68	- Water Heater Repair	Each	139	139	0	0	347	347
69	- Evaporative Cooler Maintenance	Each						
70	<b>Energy Education</b>							
71	- Outreach & Assessment	Home	6,563	6,563	0	0	45,997	45,997
72	- In-Home Education	Home	6,520	6,520	0	0	45,760	45,760
73	- Education Workshops <sup>(4)</sup>	Home	1,063	1,063	0	0	20,030	20,030
74	<b>TOTAL HOMES</b>							
75	Total Number of Homes Treated	Home	8,284	8,284			53,262	53,262
76	Total Number of Homes Weatherized	Home	6,563	6,563			45,997	45,997
77								
78								
79	(1) For all measures, estimates of "Initiated but not Completed" are based on the total number of "Initiated but not							
80	Completed" jobs submitted by Contractors and installation patterns recorded YTD.							
81	(2) SoCalGas does not track this measure separately from attic insulation.							
82	(3) Set-back Thermostats are included with installations of Gas FAUs and are not tracked separately.							
83	(4) Represents EE Workshop Participants Processed and Paid during the month.							
84	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	D	E	G	H	J	K	M
1	<b>Table 6 - CARE Program Expenses</b>								
2	<b>Southern California Gas Company</b>								
3	<b>December 2004</b>								
4	<b>CARE Program</b>	<b>Gas</b>		<b>Year-To-Date</b>		<b>Budget</b>		<b>% YTD / Budget</b>	
5		<b>Base</b>	<b>Total</b>	<b>Base</b>	<b>Total</b>	<b>Base Program</b>	<b>Total</b>	<b>Base Program</b>	<b>Total</b>
6									
7	<b>Outreach/General</b>								
8	General	\$170,863	\$170,863	\$1,448,588	\$1,448,588	\$1,541,182	\$1,541,182	94%	94%
9	Rapid Deployment Capitation Fees	\$90,117	\$90,117	\$641,433	\$641,433	\$725,000	\$725,000	n/a	88%
10	Other Outreach/Media*	\$63,406	\$63,406	\$312,871	\$312,871	\$250,000	\$250,000	n/a	125%
11	<b>Total Outreach</b>	<b>\$324,385</b>	<b>\$324,385</b>	<b>\$2,402,891</b>	<b>\$2,402,891</b>	<b>\$2,516,182</b>	<b>\$2,516,182</b>	<b>95%</b>	<b>95%</b>
12	Automatic Enrollment	\$0	\$0	\$27,090	\$27,090	\$0	\$0	n/a	n/a
13	Processing/ Certification/Verification	\$72,444	\$72,444	\$882,871	\$882,871	\$899,164	\$899,164	98%	98%
14	Billing System /Programming	\$1,666	\$1,666	\$232,154	\$232,154	\$240,204	\$240,204	97%	97%
15	<b>Pilots</b>								
16	Pilot A	\$0	\$0	\$0	\$0	\$0	\$0	n/a	n/a
17	Pilot B	\$0	\$0	\$0	\$0	\$0	\$0	n/a	n/a
18	<b>Total Pilot Costs</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>n/a</b>	<b>n/a</b>
19	Measurement & Evaluation	\$0	\$0	\$332,949	\$332,949	\$531,860	\$531,860	63%	63%
20	Regulatory Compliance	(\$6,895)	(\$6,895)	\$153,799	\$153,799	\$148,809	\$148,809	103%	103%
21	Other Administration	\$31,112	\$31,112	\$275,452	\$275,452	\$290,090	\$290,090	95%	95%
22	Indirect Costs	\$0	\$0	\$0	\$0	\$0	\$0	n/a	n/a
23	<b>Oversight Costs</b>								
24	LIAB Start-Up	\$0	\$0	\$0	\$0	\$0	\$0	n/a	n/a
25	LIAB PY Past Year	\$0	\$0	\$0	\$0	\$0	\$0	n/a	n/a
26	LIAB PY Present Year	\$0	\$0	\$0	\$0	\$1,000	\$1,000	0%	0%
27	CPUC Energy Division	\$8,976	\$8,976	\$64,637	\$64,637	\$75,000	\$75,000	86%	86%
28	<b>Total Oversight Costs</b>	<b>\$8,976</b>	<b>\$8,976</b>	<b>\$64,637</b>	<b>\$64,637</b>	<b>\$76,000</b>	<b>\$76,000</b>	<b>85%</b>	<b>85%</b>
29	<b>TOTAL PROGRAM COSTS</b>	<b>\$431,689</b>	<b>\$431,689</b>	<b>\$4,371,843</b>	<b>\$4,371,843</b>	<b>\$4,702,309</b>	<b>\$4,702,309</b>	<b>93%</b>	<b>93%</b>
30	CARE Rate Discount	\$10,475,296	\$10,475,296	\$77,067,655	\$77,067,655	\$67,562,000	\$67,562,000	114%	114%
31	Service Establishment Charge Discount	\$232,951	\$232,951	\$2,819,326	\$2,819,326	\$3,519,276	\$3,519,276	80%	80%
32	<b>TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS</b>	<b>\$11,139,936</b>	<b>\$11,139,936</b>	<b>\$84,258,824</b>	<b>\$84,258,824</b>	<b>\$75,783,585</b>	<b>\$75,783,585</b>	<b>n/a</b>	<b>111%</b>
33									
34									
35									
36	* SCG received mass media services during the September and accrued the costs for the September business. The invoices are expected by December 2004.								

	A	B	C	D	E	F	G	H	I	J	K
1	<b>Table 10 - CARE Enrollment, Recertification, and Attrition</b>										
2	<b>Southern California Gas Company</b>										
3	<b>December 2004</b>										
4		<b>Gross Enrollment From Automatic Enrollment<sup>3,4</sup></b>	<b>Gross Enrollment From Capitation</b>	<b>Gross Enrollment Other Sources (Not Including Recertification Enrollment)</b>	<b>Total Gross Enrollment B+ C+D</b>	<b>Gross Enrollment From Recertification<sup>1</sup></b>	<b>Total Adjusted Gross Enrollment E+F</b>	<b>Attrition (Drop Offs)<sup>2</sup></b>	<b>Net Enrollment G-H</b>	<b>Adjusted Net Enrollment I-F</b>	<b>Total CARE Participants</b>
5	<b>December-03</b>										957,602
6	<b>January-04</b>	8,482	8,305	18,811	35,598	17,621	53,219	34,619	18,600	979	958,581
7	<b>February-04</b>	5,141	6,867	23,638	35,646	12,283	47,929	21,816	26,113	13,830	972,411
8	<b>March-04</b>	7,895	8,602	28,980	45,477	15,382	60,859	27,088	33,771	18,389	990,800
9	<b>April-04</b>	6,518	5,184	22,180	33,882	20,206	54,088	19,776	34,312	14,106	1,004,906
10	<b>May-04</b>	5,690	1,015	27,563	34,268	14,878	49,146	25,939	23,207	8,329	1,013,235
11	<b>June-04</b>	5,907	4,330	25,174	35,411	15,032	50,443	24,032	26,411	11,379	1,024,614
12	<b>July-04</b>	11,375	1,891	21,672	34,938	23,881	58,819	34,261	24,558	677	1,025,291
13	<b>August-04</b>	8,212	1,834	16,657	26,703	17,432	44,135	21,294	22,841	5,409	1,030,700
14	<b>September-04</b>	6,038	2,965	28,485	37,488	16,995	54,483	27,281	27,202	10,207	1,040,907
15	<b>October-04</b>	6,590	3,024	12,469	22,083	14,002	36,085	23,391	12,694	(1,308)	1,039,599
16	<b>November-04</b>	8,900	3,127	16,388	28,415	12,406	40,821	25,442	15,379	2,973	1,042,572
17	<b>December-04</b>	15,014	5,185	14,229	34,428	10,482	44,910	27,246	17,664	7,182	1,049,754
18	<b>2004 Totals</b>	95,762	52,329	256,246	404,337	190,600	594,937	312,185	282,752	92,152	
19											
20	Notes:										
21	1 Recertifications completed regardless of month requested.										
22	2 The drop off includes self-declined applications, ineligible applications, and closed CARE accounts.										
23	3 The figures in the AE column are the result of SCG's interutility data exchange agreements.										
24	4 Automatic enrollment of LIEAP customers provided by DCSD was not included and reported seperately in table 10.1										

	A	B	C	D	E	F	G	H	I
1	<b>Table 11 - CARE Standard Program Random Verification Results</b>								
2	<b>Southern California Gas Company</b>								
3	<b>December 2004</b>								
36	Month/Year	Total CARE Population	# of Requested to Verify	% of Population Total	# of Participants Dropped (Due to no response or incomplete)	# of Participants Dropped (Verified as Ineligible) or (Customer Requested termination) <sup>1</sup>	Total Dropped	% Dropped through Random Verification	% of Total Population Dropped
37	January-04	958,581	11,462	1%	6,417	352	6,769	59%	1%
38	February-04	972,411	12,413	1%	5,377	301	5,678	46%	1%
39	March-04	990,800	17,874	2%	6,491	421	6,912	39%	1%
40	April-04	1,004,906	16,679	2%	3,792	474	4,266	26%	0%
41	May-04	1,013,235	14,843	1%	5,273	470	5,743	39%	1%
42	June-04	1,024,614	14,787	1%	7,482	456	7,938	54%	1%
43	July-04	1,025,291	13,648	1%	7,540	461	8,001	59%	1%
44	August-04	1,030,700	14,232	1%	8,266	304	8,570	60%	1%
45	September-04	1,040,907	14,010	1%	7,506	509	8,015	57%	1%
46	October-04	1,039,599	13,644	1%	7,017	420	7,437	55%	1%
47	November-04	1,042,572	12,188	1%	8,109	460	8,569	70%	1%
48	December-04	1,049,754	14,367	1%	7,921	387	8,308	58%	1%
49	<b>Total For PY 2004</b>	<b>1,049,754</b>	<b>170,147</b>	<b>16%</b>	<b>81,191</b>	<b>5,015</b>	<b>86,206</b>	<b>51%</b>	<b>8%</b>
50	1. SoCalGas random verification process allows customers 90 days to respond to the verification request.								
51	As a result, the number of customers dropped in any given month includes requests for verification that were issued								
52	several months prior.								

	A	B	C	D	E	F	G	H
1	<b>Table 16 - CARE Participation - Combined Rural and Urban</b>							
2	<b>Southern California Gas Company</b>							
3	<b>December 2004</b>							
4	Month/Year	Estimated Eligible	Monthly Enrolled by Capitation	Monthly Enrolled By Non-Capitation	Total Enrolled by Month	YTD Enrollments	Total # of CARE Participants	Penetration Rate
5	Jan-04	1,347,957	8,305	27,293	35,598	35,598	958,581	71%
6	Feb-04	1,350,663	6,867	28,779	35,646	71,244	972,411	72%
7	Mar-04	1,351,656	8,602	36,875	45,477	116,721	990,800	73%
8	Apr-04	1,352,297	5,184	28,698	33,882	150,603	1,004,906	74%
9	May-04	1,351,025	1,015	33,253	34,268	184,871	1,013,235	75%
10	Jun-04	1,351,306	4,330	31,081	35,411	220,282	1,024,614	76%
11	Jul-04	1,350,712	1,891	33,047	34,938	255,220	1,025,291	76%
12	Aug-04	1,351,490	1,834	24,869	26,703	281,923	1,030,700	76%
13	Sep-04	1,353,381	2,965	34,523	37,488	319,411	1,040,907	77%
14	Oct-04	1,355,467	3,024	19,059	22,083	341,494	1,039,599	77%
15	Nov-04	1,358,632	3,127	25,288	28,415	369,909	1,042,572	77%
16	Dec-04	1,361,144	4,185	30,243	34,428	404,337	1,049,754	77%

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a copy of the foregoing **Monthly Report of Southern California Gas Company (U 904 G) on Rapid Deployment Efforts for December 2004** on all parties identified in R.04-01-006 on the attached service list by U. S. mail and electronic mail, and by Federal Express to Commissioner Wood.

Dated at San Diego, California, this 21st day of January 2005.

  
Laurie Delaney