BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR MAY 2009

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June 22, 2009

#232536

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MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR MAY 2009

This is the second monthly report utilizing a new reporting template developed by Energy Division (ED) in coordination with the investor-owned utilities.[1] The purpose of the new template was to minimize the reporting requirements by combining the LIEE and CARE report into one consolidated report while still providing the ED with all the necessary information to assist in analyzing the low-income programs.

In accordance with Ordering Paragraph 90 of Decision (D.) 08-11-031, the Commission directed utilities to begin reporting on the number of customer complaints they receive (either formal, informal, or wherever received) about their CARE recertification efforts and the nature

[1] Investor-owned utilities are Pacific Gas and Electric Company, San Diego Gas & Electric Company, Southern California Edison Company and Southern California Gas Company.

of the Complaints. The utilities are to report this information in their monthly and annual reports beginning December 31, 2008.

This report presents actual year-to-date LIEE and CARE results and expenditures through May 2009.

Respectfully Submitted,

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LOW INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

1. LIEE Executive Summary

1.1. Low Income Energy Efficiency Program Overview

1.1.1. Provide a summary of the LIEE Program elements as approved in Decision 08-11-031:

Program Summary for Month			
	Authorized / Planning Assumptions	Actual to Date	%
Budget	$62,571,908	$13,459,125	22%
Homes Treated	110,864	22,422	20%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	2,564,567	425,416	17%

SoCalGas has made a significant effort in identifying and implementing more efficient system processes in order to manage the increase in workflow and volume due to the increase in the 2009 goals. In addition, SoCalGas has also increased communication channels with its LIEE Contractor Network in order to assist in the monitoring and timely closing of workflow. This has increased the collaborative environment between SoCalGas and the LIEE Contractor Network which is critical in continuing to increase efficiencies, to respond to contractor's needs, to support the expansion of contractor capacities and to ultimately meet the 2009 goal of treating 110,864 units.

The effort of both SoCalGas and its LIEE Contractor Network is reflected in the continual and noteworthy increase in treated homes processed and paid in the first five months of the program. Between April and May, SoCalGas increased the posting of treated units by 40%. SoCalGas treated 10,468 homes and processed and paid for the installation of weatherization measures in 9,610 homes. The total number of appliances serviced was 1,029 which included 970 furnace repairs/replacements and 59 water heater replacements.

SoCalGas also generated over 31,000 LIEE leads resulting in 4,423 enrollments, 7,081 leads pending enrollment and over 8,000 awaiting qualification. SoCalGas has begun providing LIEE contractors with canvassing lists for underserved areas. SoCalGas has formatted the information

the same as that which we provide for the Whole Neighborhood Approach (WNA). This will give SoCalGas the ability to monitor the canvassing effort and plan WNA more effectively. SoCalGas will continue enhancing the data provided to the LIEE Contractors in order to increase enrollments and to provide LIEE services in a shorter time.

SoCalGas has treated 22,422 homes which is 20% of the 2009 goal. The WNA events in May resulted in 345 treated homes. SoCalGas believes its LIEE Contractor Network has completed the required ramp-up of resources and will continue to build momentum towards increasing their production.

1.2. Whole Neighborhood Approach Evaluation

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment "neighborhoods," how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SoCalGas continues to refine its data analysis methods based on feedback from its LIEE Contractor Network in order to better define a "neighborhood" and to utilize customer segmentation strategies to maximize customer enrollment.

SoCalGas provided data analysis support for Community Action Partnership of Orange County (CAPOC) in zip code 92801 (Anaheim) in April. There were 1,084 potential LIEE customers targeted in which 346 (32%) were identified in self-certification Prizm Codes. CAPOC, who is also a Low Income Home Energy Assistance Program (LIHEAP) Agency, generated a canvassing list for a "Weatherization Walk". The volunteers, coordinated by State Senator Lou Correa's office visited households in the neighborhood over several days. The May results of this effort produced 6 enrollments into the LIEE program. Because of the small number of enrollments, SoCalGas will look to sponsor another WNA effort in order to increase the enrollments for this neighborhood.

SoCalGas partnered with its LIEE Contractor Network to complete two WNA events in May.

Using SoCalGas data based on a target area or "neighborhood" selected by Avalon-Carver and Reliable Energy, SoCalGas identified 3,008 potential LIEE customers in the Wilmington District

of Los Angeles. Of the 3,008 potential LIEE customers, however, 2,138 (71%) were identified in self-certification Prizm Codes. Through feedback from the contractor many canvassing attempts were unsuccessful because the customers were not at home. To mitigate this, the contractors had outreach workers return to the addresses where customers were not at home. Ultimately, marketing and outreach in the neighborhood resulted in 261 (8.7%) enrollments to date, and culminated in 55 (1.8%) same-day appointments for weatherization which were completed in conjunction with the "Harbor Area Mayor's Day of Service" at Banning Park in Wilmington on Saturday, May 2nd. Additionally, inspections were conducted on the same day as the weatherization installations in order to fully complete the process and minimize the visits to the customer's home.

This experience provided many lessons which will be valuable in future attempts to implement the WNA. Specifically, SoCalGas will be trying several different approaches to address the "time-home" realities of potential LIEE customers. To that end, SoCalGas will work with community-based and faith based organizations in similar neighborhoods to identify the best approaches to make home weatherization easier for the LIEE-eligible households.

The second WNA effort in May was also based on the target area or "neighborhood" of La Habra selected by The East Los Angeles Community Union (TELACU). SoCalGas data identified 878 potential LIEE customers in the targeted neighborhood. Of the 878 potential LIEE customers; 384 (43.7%) were in self-certification Prizm Codes. The contractor estimated that 700 or 80% of the customers were not at home on the first contact. Throughout the entire canvassing effort, one and sometimes two more attempts were made to reach customers that were not at home. The contractor set-up a mobile office in the neighborhood to provide additional staff support and to streamline the qualification process. This effort produced 78 (8.9%) enrollments to date with 21 (2.4%) same-day weatherization installations on both May 18th & May 19th and 23 (2.6%) same-day weatherization installations on May 20th. Consistent with the prior effort described above, inspections were conducted on the same day as the weatherization installations in order to minimize the number of visits to the customers' homes.

SoCalGas continues to monitor the resulting enrollments and measure installations completed in these neighborhoods for future reporting. More importantly, SoCalGas is involving more LIEE Contractors in the planning of future WNA events. The SoCalGas LIEE Contractor Network is

committed to working with SoCalGas to successfully implement WNA. SoCalGas deeply values its close relationship with its LIEE Contractor Network and appreciates the positive feedback it has received during the WNA planning and implementation.

1.3. LIEE Customer Outreach and Enrollment Update

1.3.1. Provide a summary of the LIEE Program outreach and enrollment strategies deployed this month.

LIEE Outbound Calling Campaign:

During the week of May 2nd SoCalGas launched its first Automated Voice Messaging (AVM) campaign to encourage customers to sign up for the LIEE program. SoCalGas piloted this effort to 1,494 existing CARE Post Enrollment Verified (PEV) residential customers. Customers that were interested in the program were contacted by a contractor. Seven percent (7%) of the customers applied for LIEE services. AVM is a low cost outreach effort for SoCalGas' LIEE program and will be utilized throughout 2009.

LIEE Direct Mailings:

In May, SoCalGas conducted a direct mail campaign to 3,761 eligible LIEE customers. This direct mail campaign highlighted the benefits of the LIEE program to customers on CARE and Medical Baseline programs. Results will be available in the July monthly report.

Last month, SoCalGas sent a bi-lingual two-panel bill insert to approximately 1.3 million SoCalGas CARE, non-LIEE customers. The results of this mailing will be available in July 2009.

LIEE Web Activities:

In May, banner advertisements reflecting LIEE's "No-Cost Home Improvement Services" were prominently displayed on SoCalGas' English and Spanish Customer Assistance web pages.

English and Spanish electronic request forms are also available on SoCalGas' Customer Assistance LIEE web pages. SoCalGas has received 520 English completed forms. The Spanish LIEE request forms became available June 1st 2009 and results will be reported in July.

Customer inquiry e-mails received by SoCalGas' Customer Contact Center are sent an electronic response. These response e-mails now include a link to the customer assistance program pages. Weekly e-mail volumes average 4000 to 8000 per week.

1.4. Leveraging Success Evaluation, Including CSD

1.4.1 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

SoCalGas has increased its leveraging efforts with the goals of reducing program costs, raising program awareness and increasing customer enrollments. In working with various municipal utilities, water agencies, city, county and state stakeholders SoCalGas seeks to provide LIEE customers with a full complement of no cost energy saving home improvement measures and services so that customers benefit from reduced energy costs and usage. To this end, SoCalGas has entered into discussions with several non-IOU utilities that provide electric and water services to customers in SoCalGas' service territory to identify opportunities to leverage one another's low-income energy efficiency programs.

In May, SoCalGas met with Pasadena Water & Power (PW&P) to identify opportunities where both utilities could service their joint low-income customers at the same time. As has been discussed with other municipalities, SoCalGas proposed teaming up with PW&P to provide low income energy efficiency measures to customers who reside in their overlapping territories. An agreement could provide customers with a comprehensive energy efficiency bundle of measures including gas, electric and water during a single visit. Key to this agreement is SoCalGas' ability to leverage its existing relationships with both enrollment/assessment and installation contractors to provide expertise in the delivery of the program. Additional meetings will be scheduled to further establish a partnering between SoCalGas and PW&P.

SoCalGas presented an overview of its LIEE program during a roundtable discussion of Central Basin's main water conservation effort, "Shut Your Tap!" Central Basin meets the water needs

of the over 2 million residents in their service territory, a territory that extends across 24 cities and some unincorporated areas of Los Angeles County. SoCalGas looks forward to discussing in greater detail the opportunity to offer our joint low-income customers with energy savings measures from SoCalGas' LIEE program and water conservation measures from Central Basin's "Shut Your Tap!" campaign.

In addition to the leveraging efforts discussed above, SoCalGas has initiated talks with the Los Angeles Department of Water and Power, Glendale Water and Power, the Housing Authority of the City of Los Angeles and others to identify opportunities to reduce costs and leverage energy efficiency and water conservation efforts.

1.5. Workforce Education & Training

1.5.1. Please summarize efforts to improve and expand LIEE workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

SoCalGas is enthusiastic about the strengthened relationship with Los Angeles Trade Technical College (LATTC) located in the heart of Los Angeles. LATTC is a prominent institution whose programs are committed to educating those in the surrounding marginalized and low-income communities. SoCalGas has a long relationship with LATTC and is pleased to provide guidance and reference materials toward the curriculum development of their weatherization training program. This effort will continue to assist with implementing both SoCalGas' and LIHEAP specifications into LATTC's Sustainable Development Education and Training Institute. LATTC has been on the forefront of sustainability programs and serves as a leader in the Southern California area.

SoCalGas is seeking support from LIEE contractors to sponsor a "Green Summer Youth Program." SoCalGas has committed to place 25 LATTC students within its LIEE Contractor Network. SoCalGas will work with LATTC to develop a formal interview and selection process that will assist the students in preparing for real life interviews and develop job search skills. In addition, the successful participants will complete a portion of the SoCalGas training program which will allow them to conduct LIEE canvassing work. The students will have completed LATTC's weatherization classes and the final phase of the summer partnership will incorporate

a job shadow. The students will ride-along with a participating SoCalGas LIEE contractor and complete weatherization services.

The following link to LATTC's Green Summer Youth Program is provided:

http://college.lattc.edu/wed/2009/06/15/green-summer-youth-program/

SoCalGas is also partnering with LATTC to create an apprenticeship program to place successful graduates of the newly created weatherization program within its LIEE Contractor Network. This will provide hands-on training opportunities for the students, in addition to providing LIEE contractors with a trained, skilled workforce.

SoCalGas and LATTC understand the importance of establishing this partnership and will continue to develop this collaboration. SoCalGas looks to expand the partnership with LATTC in the future, in addition to creating similar relationships with other Green Workforce organizations.

2. CARE Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs.

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	$3,647,684	$1,121,331	**31%**
Proc., Certification and Verification	$1,173,027	$505,203	**43%**
Information Tech./Programming (1)	$489,451	$223,748	**46%**
Pilots (2)	N/A	N/A	**N/A**
Measurement and Evaluation	$16,237	$0	**0%**
Regulatory Compliance	$222,130	$107,036	**48%**
General Administration	$506,635	$205,123	**36%**
CPUC Energy Division Staff	$171,500	$24,173	**14%**
Cooling Centers (3)	N/A	N/A	**N/A**
Total Expenses	**$6,286,664**	**$2,186,614**	**35%**
Subsidies and Benefits (4)	**$132,846,122**	**$41,954,469**	**31%**
Total Program Costs and Discounts	**$139,132,786**	**$44,141,083**	**32%**

2.1.2. Please provide the CARE program penetration rate to date.

CARE Penetration		
Participants Enrolled	Eligible Participants	Penetration rate
1,493,227	**1,774,067**	**84.2**

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

Telephone Enrollments

In May, SoCalGas continued its re-certification based Automated Voice Messaging (AVM) campaign effort and re-certified an additional 4,554 customers on the CARE program. Customers throughout SoCalGas' service area are targeted monthly for CARE program re-certification and, in 2009 over 16,853 customers have already successfully completed this new recertification option. This AVM re-certification process represents considerable savings over the system generated direct mail alternative.

Web Activity & Enrollments

During May, SoCalGas received 3,553 CARE applications through its internet based outreach activities resulting in 1,562 new CARE enrollments and 906 re-certifications. The year-to-date total of SoCalGas' CARE program web enrollments is11,790, a 178% increase over 2008 comparable results. Outreach activities included a new interactive e-media campaign, e-newsletter articles, a SoCalGas e-newsletter distributed to 383,000 residential customers that included a customer assistance web link, and promotion of the CARE website on various collateral materials and from multiple public service announcements (PSAs).

Third-Party Enrollments

During May, SoCalGas' CARE third-party door-to-door outreach program produced 2,871 new enrollments. This program targets SoCalGas' hardest-to-reach low income customers who have been non-responsive to most other outreach efforts. This tactic is especially effective at reaching disabled and non-English speaking customers, since these professional outreach contractors provide door step service and are fluent in multiple languages and dialects. In 2009, almost 14,000 new customers have enrolled in CARE through SoCalGas' innovative third-party enrollment process.

Direct Mail Enrollments

As a result of a targeted direct mail campaign to 208,000 potential CARE eligible customers in February 2009, 11, 897 of recipients have enrolled in CARE. The application return rate has already exceeded 9% and should reach 10% in the next month.

No CARE direct mail campaigns were conducted during May 2009.

Bill Inserts

CARE bill inserts were not distributed during May 2009. However, results from SoCalGas' February 2009 CARE bill insert targeting residential non-CARE participating customers are 19,648 applications returned resulting in 11,499 new enrollments.

CARE Mass Media Campaign

SoCalGas' CARE group continued their innovative online advertising campaign, in both English and Spanish to help raise awareness about the program's 20% discount and encourage customers to apply on-line.

> **2.2.2.** Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

During the month of May, SoCalGas' CARE staff engaged in the following leveraging activities:

- A CARE "Drop Box" was placed in the lobby of El Concilio, a key group that serves the Latino community in downtown Oxnard. El Concilio staff has been trained to provide the information to all clients, the majority of whom meet CARE's income requirements. Foot traffic through El Concilio is approximately 6,000 visitors per year.

- The Literacy, Arts, Culture, Education & Recreation (LACER) Afterschool Program staff agreed to begin distributing CARE applications to the parents of students attending the school and retain a supply for future distribution opportunities.

- SoCalGas and LADWP exchanged the names and addresses of 600 CARE participants and 432 Lifeline or Low Income Discount Program (LIDP) participants in April 2009 as part of a pilot program. Full scale roll out of this data exchange program will commence mid year 2009.

2.2.3. CARE Integration

For the month of May, SoCalGas received leads from its Customer Contact Center (CCC) and the LIEE program resulting in the following CARE enrollments:

- Customer Contact Center – 5,161
- LIEE program – 1,112

2.2.4 CARE Capitation Agencies/Contractors

Three new agencies were added to the program in May with four others inquiring about participation. New agencies added are:

- Community Services Employment Training
- Steppin' Across America Foundation
- All Peoples Christian Center

Last month, The Companion Line, a newly participating agency began enrolling customers primarily in mobile home parks located in Ventura and San Luis Obispo (SLO) counties. SoCalGas continues to seek community agency participation in its CARE Capitation program to help increase enrollments in all areas but particularly in low penetration areas.

2.2.5. CARE Recertification Complaints

Date	Nature of Complaint
May 19, 2009	Customer called and was upset that they had been removed from the CARE rate. SoCalGas explained that they did not respond to the re-certification application until after the deadline and was subsequently removed from the CARE program. Customer recommended that re-certification deadlines be placed on the utility bill to alleviate this from **recurring.**

2.3. SoCalGas Outreach and Leveraging

2.3.1. Events and Public Affairs Promotions

During the month of May, SoCalGas participated in the following events promoting its LIEE, CARE and Medical Baseline programs:

May 2, 2009 – ***Sabor a Mexico, Anthony Community Center, Visalia***
SoCalGas participated in this event which drew over 500 Hispanic, low-income attendees. Attendees were given information on all SoCalGas programs and were encouraged to fill out interest and enrollment forms on site.

May 7, 2009 -***City of La Habra Prayer Breakfast***
SoCalGas Public Affairs sponsored the City of La Habra's Prayer Breakfast and distributed CARE and LIEE information to over 200 community members.

May 7, 2009 - ***Riverside County Economic / Workforce Development Management Briefing***

SoCalGas briefed the entire management department of Riverside County's Economic and Workforce Development on its customer assistance programs. This bilingual team covers the entire region of Riverside County and works with residents seeking employment and businesses seeking to expand into the area. As a result of SoCalGas' presentation, this organization will

now include LIEE and CARE materials in their client in-take packages which will average about 250 packages weekly.

May 9, 2009 - ***City of Bradbury May Day Emergency Preparedness Fair***
The event was attended by over 300 local residents. SoCalGas Public Affairs staff provided customers with instructions on how to turn off their gas meters in the aftermath of a major earthquake. Each attendee also received a "DAP Interest Card" and a CARE application.

May 11, 2009 – ***Neighborhood United***
SoCalGas presented customer assistance program information at 'Neighborhood United', a community group of customers residing in the Pico/Fairfax area of Los Angeles. "DAP Interest Cards" and CARE applications were distributed to each attendee.

May 17, 2009 - **KMVN-FM Exitos 93.9 – Radio Interview with Host Juan Gonzalez**

SoCalGas' coordinated an interview with KMVN-FM Spanish community affairs program in Los Angeles. During the interview, SoCalGas explained how its customer assistance programs, payment arrangements and other services are available to all customers and are particularly useful during tough economic times.

May 19, 2009 – ***Senior Center Open House, La Puente Senior Center***
Seniors were able to practice shutting off a gas meter and were educated on how to access CARE and LIEE information by visiting the SoCalGas website.

May 19, 2009 – ***"An Answer to a Weak Economy"***
SoCalGas' Customer Assistance and Business Energy Efficiency staffs joined forces to provide full array of services to attendees at this event. All attendees interested in SoCalGas' residential programs were given information and encouraged to enroll in any programs where they find themselves eligible. They were also encouraged to forward customer assistance program literature to friends, family and business associates that may also qualify. Over 500 persons attended.

May 26, 2009 – **Calexico Mayor's** ***Seminar for Customers in Danger of Foreclosure*** In conjunction with the Mayor of Calexico and City Manager Ralph Velez, SoCalGas representatives gave a presentation to over 90 attendees. The presentation included detailed information on all SoCalGas' assistance programs. "DAP Interest Cards" and CARE applications were distributed to all attendees.

May 27, 2009 – ***Literacy, Arts, Culture, Education & Recreation (LACER) Afterschool Program Meeting – East Hollywood Area***
250 "DAP Interest Cards" and CARE applications were provided to LACER personnel for distribution to interested parents. Further, LACER will maintain a supply of SoCalGas' customer assistance materials for future distribution opportunities.

May 29, 2009 – ***15th Annual Senior Information and Referral Fair***
An event sponsored by the City of Whittier's Community Services Department and Information & Referral Office. Over 200 seniors attended the fair. Of the 200 attendees, 98 seniors received one on one service from SoCalGas staff. Each senior was given information on all SoCalGas assistance programs and if they were not already enrolled in every applicable program offered, they were assisted in completing enrollment and interest forms on-site.

May 30, 2009 - ***Covina Health & Safety Fair***
SoCalGas provided demonstrations on how to safely turn off gas meters in the aftermath of a major earthquake. The event attracted over 1,000 local residents seeking information on emergency preparedness as well as customer assistance program information. "DAP Interest Cards" and CARE applications were distributed to all attendees. SoCalGas was recognized by Mayor Walt Allen for being the only utility present at the fair.

May 30, 2009 – ***City of Gardena Environmental Fair***

CARE and LIEE applications and brochures were distributed to attendees.

American Gas magazine featuring Sempra Energy Utilities, Senior Vice President of Customer Services

On the front cover of the June 2009 issue, American Gas Magazine included an article on customer assistance programs offered by SoCalGas and SDG&E. The article highlights all of the proactive steps the two utilities are undertaking to help educate customers about assistance programs and all the measures taken to increase the level of customer assistance during these tough economic times.

2.3.2. Web-links and Media

On-going efforts by SoCalGas have resulted in the continuation of valuable web-link opportunities between SoCalGas and various cities in its service territory. Seven cities went live with a SoCalGas Customer Assistance link in April 2009 with the following cities duplicating those efforts in May:

- City of Norco
- City of Riverside
- City of San Bernardino

3. Appendix: LIEE Tables and CARE Tables

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month End

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**LIEE Table 1 - LIEE Program Expenses**												
2	**Southern California Gas Company**												
3	**May 2009**												
4		**Authorized Budget[1]**			**Current Month Expenses**			**Year-To-Date Expenses**			**% of Budget Spent Year-To-Date**		
5	**LIEE Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	Energy Efficiency												
7	- Gas Appliances	$ -	$ 18,519,164	$ 18,519,164	$ -	$ 837,776	$ 837,776	$ -	$ 1,583,274	$ 1,583,274	0%	9%	9%
8	- Electric Appliances	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
9	- Weatherization	$ -	$ 19,242,434	$ 19,242,434	$ -	$ 3,263,377	$ 3,263,377	$ -	$ 6,676,329	$ 6,676,329	0%	35%	35%
10	- Outreach and Assessment	$ -	$ 13,429,131	$ 13,429,131	$ -	$ 1,213,250	$ 1,213,250	$ -	$ 2,619,109	$ 2,619,109	0%	20%	20%
11	- In Home Energy Education	$ -	$ 1,662,960	$ 1,662,960	$ -	$ 142,740	$ 142,740	$ -	$ 311,295	$ 311,295	0%	19%	19%
12	- Education Workshops	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
13	- Pilot	$ -	$ 868,507	$ 868,507	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
14	- Cool Centers	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
15	**Energy Efficiency TOTAL**	**$ -**	**$ 53,722,196**	**$ 53,722,196**	**$ -**	**$ 5,457,143**	**$ 5,457,143**	**$ -**	**$ 11,190,007**	**$ 11,190,007**	**0%**	**21%**	**21%**
16													
17	Training Center	$ -	$ 307,670	$ 307,670	$ -	$ 25,026	$ 25,026	$ -	$ 87,957	$ 87,957	0%	29%	29%
18	Inspections	$ -	$ 1,444,354	$ 1,444,354	$ -	$ 194,261	$ 194,261	$ -	$ 525,704	$ 525,704	0%	36%	36%
19	Marketing	$ -	$ 933,592	$ 933,592	$ -	$ 6,985	$ 6,985	$ -	$ 137,200	$ 137,200	0%	15%	15%
20	M&E Studies	$ -	$ 87,524	$ 87,524	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
21	Regulatory Compliance	$ -	$ 344,924	$ 344,924	$ -	$ 35,508	$ 35,508	$ -	$ 135,285	$ 135,285	0%	39%	39%
22	General Administration	$ -	$ 5,645,874	$ 5,645,874	$ -	$ 281,583	$ 281,583	$ -	$ 1,372,612	$ 1,372,612	0%	24%	24%
23	CPUC Energy Division	$ -	$ 85,774	$ 85,774	$ -	$ 1,542	$ 1,542	$ -	$ 10,360	$ 10,360	0%	12%	12%
24													
25	**TOTAL PROGRAM COSTS**	**$ -**	**$ 62,571,908**	**$ 62,571,908**	**$ -**	**$ 6,002,048**	**$ 6,002,048**	**$ -**	**$ 13,459,125**	**$ 13,459,125**	**0%**	**22%**	**22%**
26	**Funded Outside of LIEE Program Budget**												
27	Indirect Costs[2]				$ -	$ 247,502	$ 247,502	$ -	$ 845,603	$ 845,603			
28													
29	NGAT Costs					$ 243,797	$ 243,797		$ 529,187	$ 529,187			

30 [1] Base Budget reflects PY2009 Annual Base and does not include Carry-Over funds.

31 [2] The Indirect Costs included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in base margin and therefore are not included in the LIEE/DAP Total Program Costs.

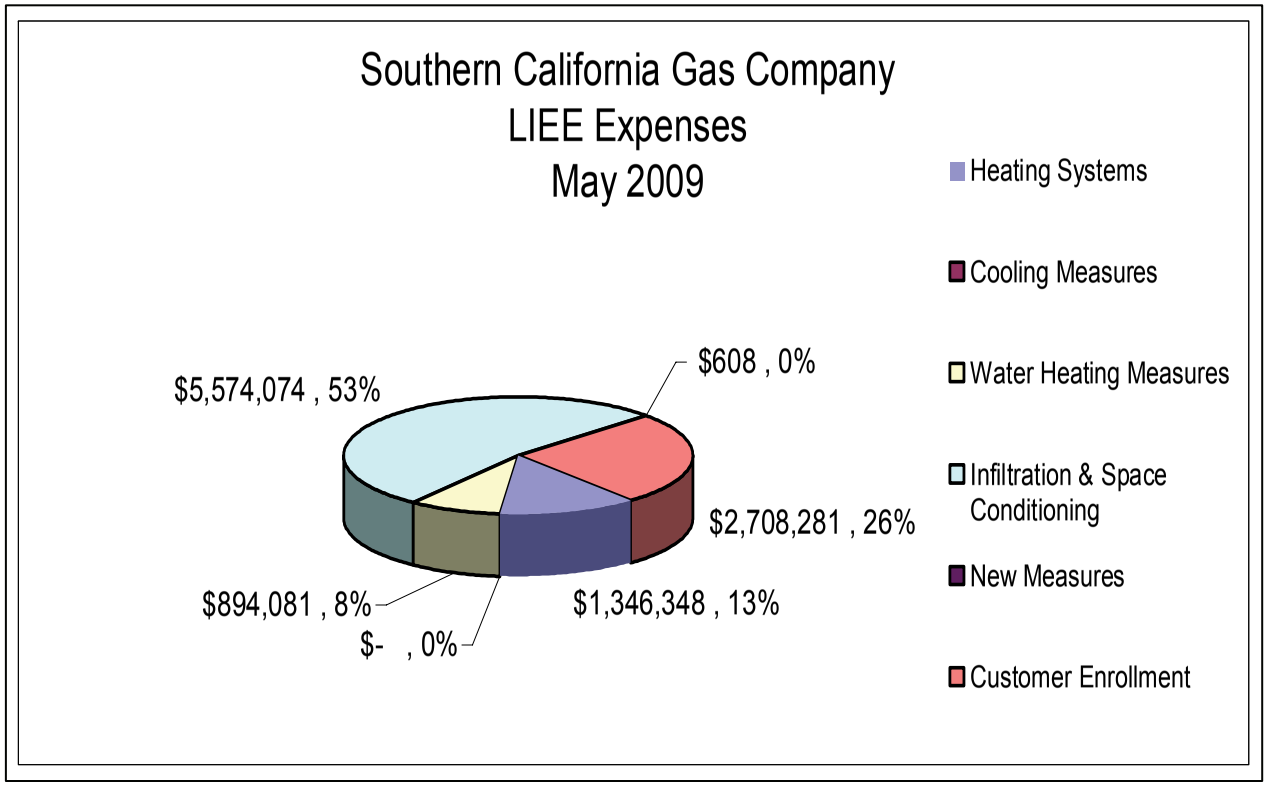
32 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

LIEE Table 2
LIEE Expenses and Energy Savings by Measures Installed
Southern California Gas Company
May 2009

	A	B	C	D	E	F	G	H
2			**Year-To-Date Completed & Expensed Installations**					
3	**Measures**	**Units**	**Quantity Installed**	**kWh (Annual)**	**kW (Annual)[1]**	**Therms (Annual)**	**Expenses**	**% of Expenditure**
4	**Heating Systems**							
5	Furnaces	Each	1,925			4,943	$ 1,346,348	13%
6	**Cooling Measures**							
7	A/C Replacement - Room	Each						
8	A/C Replacement - Central	Each						
9	A/C Tune-up - Central	Each						
10	A/C Services - Central	Each						
11	Heat Pump	Each						
12	Evaporative Coolers	Each						
13	Evaporative Cooler Maintenance	Each						
14	**Infiltration & Space Conditioning**							
15	Envelope and Air Sealing Measures	Home	18,709			103,054	$ 4,282,245	41%
16	Duct Sealing	Home	730			16,405	$ 399,298	4%
17	Attic Insulation	Home	119			46,114	$ 892,531	8%
18	**Water Heating Measures**							
19	Water Heater Conservation Measures	Home	19,945			253,499	$ 786,656	7%
20	Water Heater Replacement - Gas	Each	111			1,355	$ 107,425	1%
21	Water Heater Replacement - Electric	Each						
22	Tankless Water Heater - Gas	Each						
23	Tankless Water Heater - Electric	Each						
24	**Lighting Measures**							
25	CFLs	Each						
26	Interior Hard wired CFL fixtures	Each						
27	Exterior Hard wired CFL fixtures	Each						
28	Torchiere	Each						
29	**Refrigerators**							
30	Refrigerators -Primary	Each						
31	Refrigerators - Secondary	Each						
32	**Pool Pumps**							
33	Pool Pumps	Each						
34	**New Measures**							
35	Forced Air Unit Standing Pilot Change Out	Each						
36	Furnace Clean and Tune	Each	18			46	608	0%
37	High Efficiency Clothes Washer	Each						
38	Microwave	Each						
39	Thermostatic Shower Valve	Each						
40	LED Night Lights	Each						
41	Occupancy Sensor							
42	**Pilots**							
43	A/C Tune-up Central	Home						
44	Interior Hard wired CFL fixtures	Each						
45	Ceiling Fans	Each						
46	In-Home Display	Each						
47	Programmable Controllable Thermostat	Each						
48	Forced Air Unit	Each						
49	Microwave							
50	High Efficiency Clothes Washer							
51								
52	**Customer Enrollment**							
53	Outreach & Assessment	Home	22,422				$ 2,397,586	23%
54	In-Home Education	Home	20,713				$ 310,695	3%
55	Education Workshops	Participant						
56								
57								
58	**Total Savings/Expenditures**					**425,416**	**$ 10,523,392**	**100%**
59								
60	Homes Weatherized	Home	20,314					
61								
62	Homes Treated							
63	- Single Family Homes Treated	Home	14,810					
64	- Multi-family Homes Treated	Home	5,884					
65	- Mobile Homes Treated	Home	1,728					
66	**- Total Number of Homes Treated**	**Home**	**22,422**					
67	**# Eligible Homes to be Treated for PY[2]**	**Home**	**110,864**					
68	**% OF Homes Treated**	**%**	**20%**					
69								
70	- Total Master-Metered Homes Treated	Home	2,478					

71 [1] Energy savings is based on the 2005 Load Impact Evaluation.
72 [2] Based on Attachment H of D0811031
73 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

PIE CHART 1- Expenses by Measures Category For May 2009



	A	B
1	**LIEE Table 3 - Average Bill Savings per Treated Home Southern California Gas Company May 2009**	
2	**Year-to-date Installations - Expensed**	
3		
4	Annual kWh Savings	
5	Annual Therm Savings	425,416
6	Lifecycle kWh Savings	
7	Lifecycle Therm Savings	4,188,710
8	Current kWh Rate	$ 0.11
9	Current Therm Rate	$ 1.01
10	Number of Treated Homes	22,422
11	**Average 1st Year Bill Savings / Treated Home**	**$ 19.68**
12	**Average Lifecycle Bill Savings / Treated Home**	**$ 156.12**
13	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	**LIEE Table 4 - LIEE Homes Treated Southern California Gas Company May 2009**						
2	County	Eligible Customers			Homes Treated Year-To-Date		
3		Rural	Urban	Total	Rural	Urban	Total
4	Fresno	714	10,494	11,208	6	162	168
5	Imperial	16,908	364	17,272	149	0	149
6	Kern	32,939	9,149	42,088	233	17	250
7	Kings	14,743	13	14,756	338	0	338
8	Los Angeles	5,185	1,136,066	1,141,250	35	12,856	12,891
9	Orange	0	220,018	220,018	0	1,069	1,069
10	Riverside	43,202	189,088	232,290	279	2,900	3,179
11	San Bernardino	9,103	157,414	166,517	41	2,197	2,238
12	San Luis Obispo	27,550	214	27,764	160	0	160
13	Santa Barbara	14,247	25,326	39,573	128	161	289
14	Tulare	42,143	12,993	55,135	1,134	480	1,614
15	Ventura	6,892	49,713	56,605	6	71	77
16							
17	**Total**	**213,625**	**1,810,852**	**2,024,477**	**2,509**	**19,913**	**22,422**
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	**LIEE Table 5 - LIEE Customer Summary Southern California Gas Company May 2009**																
2		Gas & Electric				Gas Only				Electric Only				Total			
3		# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
4	Month																
5	Jan-09	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6	Feb-09	0	0	0	0	1,744	30,904	0	0	0	0	0	0	1,744	30,904	0	0
7	Mar-09	0	0	0	0	5,335	90,581	0	0	0	0	0	0	5,335	90,581	0	0
8	Apr-09	0	0	0	0	11,738	218,342	0	0	0	0	0	0	11,738	218,342	0	0
9	May-09	0	0	0	0	22,422	425,416	0	0	0	0	0	0	22,422	425,416	0	0
10	Jun-09																
11	Jul-09																
12	Aug-09																
13	Sep-09																
14	Oct-09																
15	Nov-09																
16	Dec-09																
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**LIEE Table 6 - Expenditures for Pilots and Studies**												
2	**Southern California Gas Company**												
3	**May 2009**												
4		**Authorized 3-Year Budget**			**Current Month Expenses**			**Expenses Since January 1, 2009**			**% of 3-Year Budget Spent**		
5		**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	**Pilots:**												
7	FAU Pilot	$ -	$ 924,203	$ 924,203	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
8													
9													
10	**Total Pilots**	**$ -**	**$ 924,203**	**$ 924,203**	**$ -**	**$ -**	**$ -**	**$ -**	**$ -**	**$ -**	**0%**	**0%**	**0%**
11													
12	**Studies:**												
13	Non-Energy Benefits	$ -	$ 90,000	$ 90,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
14	Process Evaluation	$ -	$ 62,500	$ 62,500	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
15	Impact Evaluation[1]	$ -	$ 150,000	$ 150,000	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
16													
17													
18	**Total Studies**	**$ -**	**$ 302,500**	**$ 302,500**	**$ -**	**$ -**	**$ -**	**$ -**	**$ -**	**$ -**	**0%**	**0%**	**0%**
19	[1] Budget funds are carried over from the 2007-2008 LIEE Funding Cycle												

	A	B	C	D	E
1	**LIEE Table 7**				
2	**Whole Neighborhood Approach**				
3	**Southern California Gas Company**				
4	**May-09**				
5	**A**	**B**	**C**	**D**	**E**
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Total Treated YTD
7	Neighborhood A in zip code 92801 - CAPOC	1,811	1,084	89	6
8	Neighborhood A in zip code 90744 - REMCO	6,994	3,008	259	261
9	Neighborhood A in zip code 90631 - TELACU	1,234	878	52	78
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					
24					
25	[1] Column B, C, D and E are in reference to the defined sub-zip code (Neighborhood) in Column A				
26					

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	**CARE Table 1 - CARE Program Expenses**												
2	**Southern California Gas Company**												
3	**May 2009**												
4		**Authorized Budget**			**Current Month Expenses**			**Year-To-Date Expenses**			**% of Budget Spent Year-To-Date**		
5	**CARE Program:**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**	**Electric**	**Gas**	**Total**
6	Outreach [1]	$ -	$ 3,647,684	$ 3,647,684	$ -	$ 412,816	$ 412,816	$ -	$ 1,121,331	$ 1,121,331	0%	31%	31%
7	Automatic Enrollment	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
8	Processing/ Certification/Verification	$ -	$ 1,173,027	$ 1,173,027	$ -	$ 128,474	$ 128,474	$ -	$ 505,203	$ 505,203	0%	43%	43%
9	Information Technology / Programming	$ -	$ 489,451	$ 489,451	$ -	$ 72,984	$ 72,984	$ -	$ 223,748	$ 223,748	0%	46%	46%
10													
11	**Pilots**												
12	- Pilot SB 580	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
13	- Pilot	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
14	- Pilot	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
15	**Total Pilots**	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
16													
17	Measurement & Evaluation [2]	$ -	$ 16,237	$ 16,237	$ -	$ -	$ -	$ -	$ -	$ -	0%	0%	0%
18	Regulatory Compliance	$ -	$ 222,130	$ 222,130	$ -	$ 24,320	$ 24,320	$ -	$ 107,036	$ 107,036	0%	48%	48%
19	General Administration	$ -	$ 566,635	$ 566,635	$ -	$ 43,847	$ 43,847	$ -	$ 205,123	$ 205,123	0%	36%	36%
20	CPUC Energy Division	$ -	$ 171,500	$ 171,500	$ -	$ 3,598	$ 3,598	$ -	$ 24,173	$ 24,173	0%	14%	14%
21													
22	**SUBTOTAL MANAGEMENT COSTS**	**$ -**	**$ 6,286,664**	**$ 6,286,664**	**$ -**	**$ 686,038**	**$ 686,038**	**$ -**	**$ 2,186,614**	**$ 2,186,614**	**0%**	**35%**	**35%**
23													
24	CARE Rate Discount	$ -	$ 129,749,002	$ 129,749,002	$ -	$ 5,770,973	$ 5,770,973	$ -	$ 40,415,544	$ 40,415,544	0%	31%	31%
25	Service Establishment Charge Discount	$ -	$ 3,097,120	$ 3,097,120	$ -	$ 312,195	$ 312,195	$ -	$ 1,538,925	$ 1,538,925	0%	50%	50%
26													
27	**TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS**	**$ -**	**$ 139,132,786**	**$ 139,132,786**	**$ -**	**$ 6,769,206**	**$ 6,769,206**	**$ -**	**$ 44,141,083**	**$ 44,141,083**	**0%**	**32%**	**32%**
28													
29	**Other CARE Rate Benefits**												
30	DWR Bond Charge Exemption												
31	CARE PPP Exemption				$ -	$ 951,614	$ 951,614	$0	$7,559,965	$ 7,559,965			
32	California Solar Initiative Exemption [3]												
33	kWh Surcharge Exemption												
34	**TOTAL - OTHER CARE RATE BENEFITS**				**$ -**	**$ 951,614**	**$ 951,614**	**$ -**	**$ 7,559,965**	**$ 7,559,965**			
35													
36	Indirect Costs				$ -	$ 131,705	$ 131,705	$ -	$ 471,323	$ 471,323			

37 [1] Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media

38 [2] Measurement and Evaluation consists of Needs Assessment costs

39 [3] DWR Bond Charge, CARE PPP, California Solar Initiative and kWh Exemptions have been included to reflect discounts received by CARE customers not charged to the CARE balancing account.

40 [4] The indirects included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in the base rate and therefore are not included in the CARE Total Program Costs.

41 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration
Southern California Gas Company
May 2009

	Gross Enrollment												Enrollment				
	Automatic Enrollment																
2009	Inter-Utility[1]	Intra-Utility[2]	Leveraging[3]	One-e-App[4]	SB580	Combined (B+C+D+E+F)	Capitation	Other Sources[5]	Total (G+H+I)	Recertification[6]	Total Adjusted (J+K)	Attrition (Drop Offs)[7]	Net (L-M)	Net Adjusted (N-K)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)
January	9,439	1	117	0	0	9,557	71	22,811	32,439	21,538	53,977	26,455	27,522	5,984	1,441,382	1,770,825	81.4%
February	5,364	1,946	55	0	0	7,365	94	13,230	20,689	35,800	56,489	11,261	45,228	9,428	1,450,810	1,770,825	81.9%
March	11,005	1,291	91	0	0	12,387	103	25,326	37,816	53,283	91,099	30,101	60,998	7,715	1,458,525	1,770,825	82.4%
April	12,100	1,266	168	0	0	13,534	85	29,992	43,611	51,496	95,107	20,821	74,286	22,790	1,481,315	1,774,067	83.5%
May	4,631	1,178	249	0	0	6,058	144	17,486	23,688	43,835	67,523	11,776	55,747	11,912	1,493,227	1,774,067	84.2%
June																	
July																	
August																	
September																	
October																	
November																	
December																	
Total for 2009	**42,539**	**5,682**	**680**	**0**	**0**	**48,901**	**497**	**108,845**	**158,243**	**205,952**	**364,195**	**100,414**	**263,781**	**57,829**			

[1] Enrollments via data sharing between the IOUs.

[2] Enrollments via data sharing between departments and/or programs within the utility.

[3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.

[4] One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications for related low-income health and social welfare services. (e.g. MediCAL, Healthy Familys, CALKids, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and, depending on the success of the pilot, possibly expand this pilot to other counties within PG&E's territory as well as to the other IOUs.

[5] Not including Recertification.

[6] Recertifications completed regardless of month requested.

[7] The drop offs include self-declined applications, ineligible applications and closed CARE accounts.

Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I
1	**CARE Table 3 - Standard Random Verification Results**								
2	**Southern California Gas Company**								
3	**May 2009**								
4	**2009**	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification	% of Total Population Dropped
5	**January**	1,441,382	5,208	0.36%	2,556	157	2,713	52%	0.19%
6	**February**	1,450,810	4,742	0.33%	2,221	146	2,367	50%	0.16%
7	**March**	1,458,525	4,303	0.30%	4	123	127	3%	0.01%
8	**April**	1,481,315	3,851	0.26%	2	83	85	2%	0.01%
9	**May**	1,493,227	3,944	0.26%	4	6	10	0.00%	0.00%
10	**June**								
11	**July**								
12	**August**								
13	**September**								
14	**October**								
15	**November**								
16	**December**								
17	**Total for 2009**	**1,458,525**	**22,048**	**1.51%**	**4,787**	**515**	**5,302**	**24%**	**0.36%**
18	SoCalGas' random verification process allows customers 90 days to respond to the verification request. As a result, the number of customers dropped in any given month includes requests for verification that were issued several months prior.								
19	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	**CARE Table 4 - CARE Self-Certification and Self-Recertification Applications[1]**						
2	**Southern California Gas Company**						
3	**May 2009**						
4		**Provided[2]**	**Received**	**Approved[3]**	**Denied[4]**	**Pending/ Never Completed[5]**	**Duplicates[6]**
5	**Total**	6,742,971	462,598	364,195	21,436	95,713	0
6	**Percentage**		100.00%	73.23%	4.54%	22.23%	0.00%
7	[1] Includes sub-metered customers.						
8	[2] An estimated number that includes customers whom were provided with CARE self-certification and self-recertification application via direct mail, email, phone, bill insert, door-to-door delivery, utility personnel, and through outreach events.						
9	[3] Approved includes customers who are approved through SoCalGas' CARE eligible probability model, data exchange, mail-in, via web, by phone, and through duplicated applications.						
10	[4] Customers are denied due to not being CARE eligible, not customer of record, or not the customer's primary residence.						
11	[5] Pending/Never Completed includes closed accounts, incomplete applications, and customers of other utilities who are not SoCalGas customers.						
12	[6] SoCalGas treats duplicated applications as recertification applications. Duplicates are customers who are already enrolled in CARE and mail in another CARE application.						

	A	B	C	D	E	F	G	H	I	J
1	**CARE Table 5 - Enrollment by County**									
2	**Southern California Gas Company**									
3	**May 2009**									
4		**Estimated Eligible**			**Total Participants**			**Penetration Rate**		
5	**County**	**Urban[1]**	**Rural[1]**	**Total**	**Urban**	**Rural**	**Total**	**Urban**	**Rural**	**Total**
6	Fresno	10,082	704	10,787	9,930	600	10,530	98%	85%	98%
7	Imperial	261	15,477	15,738	230	12,780	13,010	88%	83%	83%
8	Kern	8,466	31,855	40,321	9,008	25,037	34,045	106%	79%	84%
9	Kings	13	14,491	14,504	14	12,593	12,607	106%	87%	87%
10	Los Angeles	967,685	5,161	972,846	845,960	5,664	851,624	87%	110%	88%
11	Orange	180,774	0	180,774	135,724	0	135,724	75%	0%	75%
12	Riverside	177,198	42,148	219,346	145,053	22,485	167,538	82%	53%	76%
13	San Bernardino	145,405	7,698	153,103	130,184	5,193	135,377	90%	67%	88%
14	San Luis Obispo	205	25,492	25,697	49	15,611	15,660	24%	61%	61%
15	Santa Barbara	21,227	13,658	34,885	13,905	12,711	26,616	66%	93%	76%
16	Tulare	12,708	41,121	53,828	15,463	35,026	50,489	122%	85%	94%
17	Ventura	45,697	6,541	52,238	34,453	5,554	40,007	75%	85%	77%
18										
19	**Total**	**1,569,721**	**204,346**	**1,774,067**	**1,339,973**	**153,254**	**1,493,227**	**85%**	**75%**	**84%**
20	[1] Define Urban vs Rural									
21	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	**CARE Table 6 - Recertification Results**							
2	**Southern California Gas Company**							
3	**April 2009**							
4	**2009**	Total CARE Population	Participants Requested to Recertify[1]	% of Population Total	Participants Recertified[2, 3]	Participants Dropped[3]	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
5	**January**	1,441,382	49,988	3.47%	35,865	12,883	72%	0.89%
6	**February**	1,450,810	20,913	1.44%	13,793	6,404	66%	0.44%
7	**March**	1,458,525	31,842	2.18%	21,046	249	66%	0.02%
8	**April**	1,481,315	37,575	2.54%	10,644	113	28%	0.01%
9	**May**	1,493,227	31,728	2.12%	1,734	14	5%	0.00%
10	**June**							
11	**July**							
12	**August**							
13	**September**							
14	**October**							
15	**November**							
16	**December**							
17	**Total for 2009**	**1,458,525**	**172,046**	**11.80%**	**83,082**	**19,663**	**48%**	**1.35%**

18 [1] Participants requested to recertify.
19 [2] Participants recertified number does not include the customers who are recertified through SoCalGas' CARE eiligible probability model .
20 [3] Participants recertified and dropped during the month not respective to the month requested. SoCalGas will report the recertification results tied to the
21 month initiated when a new system report is developed.
22 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H
1	**CARE Table 7 - Capitation Contractors**							
2	**Southern California Gas Company**							
3	**May 2009**							
4		Contractor Type (Check one or more if applicable)				Year-to-Date Enrollments		
5	Contractor Name[1]	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
6	Community Action Partnership of Orange County		X	X	X	0	38	38
7	ELA Communications Energy ED Program		X			0	9	9
8	PACE – Pacific Asian Consortium in Employment		X	X	X	0	0	0
9	Proteus, Inc.		X			0	30	30
10	Community Pantry of Hemet		X			0	6	6
11	Community Action Partnership of San Bernardino		X		X	0	104	104
12	Children's Hospital of Orange County		X			0	2	2
13	Sr. Citizens Emergency Fund I.V., Inc.		X			0	2	2
14	HABBM		X			0	0	0
15	Second Harvest Food Bank of Orange County		X			0	0	0
16	Southeast Community Development Corp.		X			0	37	37
17	Latino Resource Organization		X			0	0	0
18	Independent Living Center of Southern California		X			0	0	0
19	El Concilio del Condado de Ventura		X			0	0	0
20	Blessed Sacrament Church		X			0	0	0
21	Starbright Management Services		X			0	0	0
22	Hermandad Mexicana		X			0	0	0
23	Crest Forest Family and Community Service		X			0	0	0
24	CUI – Campesinos Unidos, Inc.		X	X	X	1	3	4
25	Veterans in Community Service		X	X	X	0	0	0
26	MEND		X			0	0	0
27	Armenian Relief Society		X			0	7	7
28	Catholic Charities of LA – Brownson House		X			0	4	4
29	BroadSpectrum		X			0	0	0
30	OCCC, Inc. (Orange County Community Center)		X			0	3	3
31	Green Light Shipping	X				0	0	0
32	APAC Service Center		X			0	123	123
33	Visalia Emergency Aid Council		X			0	0	0
34	The Companion Line		X			0	128	128
35	Community Services Employment Training		X			0	0	0
36	Steppin' Across America Foundation		X			0	0	0
37	All Peoples Christian Center		X			0	0	0
38	**Total Enrollments**					**1**	**496**	**497**

39 [1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

40 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H
1	**CARE Table 8 - Participants as of Month-End**							
2	**Southern California Gas Company**							
3	**May 2009**							
4	**2009**	**Gas and Electric**	**Gas Only**	**Electric Only**	**Total**	**Eligible Households**	**Penetration**	**% Change[1]**
5	**January**	n/a	1,441,382	n/a	1,441,382	1,770,825	81.4%	0.4%
6	**February**	n/a	1,450,810	n/a	1,450,810	1,770,825	81.9%	0.7%
7	**March**	n/a	1,458,525	n/a	1,458,525	1,770,825	82.4%	0.5%
8	**April**	n/a	1,481,315	n/a	1,481,315	1,774,067	83.5%	1.6%
9	**May**	n/a	1,493,227	n/a	1,493,227	1,774,067	84.2%	0.8%
10	**June**							
11	**July**							
12	**August**							
13	**September**							
14	**October**							
15	**November**							
16	**December**							
17	**Total for 2009**							
18	[1]Explain any monthly variance of 5% or more in the number of participants.							
19	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

CERTIFICATE OF SERVICE

I hereby certify that a copy of **MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR MAY 2009** has been electronically mailed to each party of record of the service list in A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026. Any party on the service list who has not provided an electronic mail address was served by placing copies in properly addressed and sealed envelopes and by depositing such envelopes in the United States Mail with first-class postage prepaid.

Copies were also sent via Federal Express to the assigned Administrative Law Judges and Commissioner.

Executed this 22nd day of June, 2009 at San Diego, California.

/s/ Jenny Norin
Jenny Norin