

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Applications of the Large Investor Owned Utilities for Approval of Their 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budgets.	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY  
(U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR JANUARY 2009**

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**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY  
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**I. INTRODUCTION**

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033 the California Public Utilities Commission (Commission) directs Southern California Gas Company (SoCalGas) and the other Investor Owned Utilities (IOUs)<sup>1</sup> to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

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<sup>1</sup> The other IOUs include San Diego Gas & Electric Company, Southern California Edison Company, and Pacific Gas and Electric Company.

In Application (A.) 06-06-033 SoCalGas proposed changes to the monthly Rapid Deployment reports in an effort to streamline the reports while maintaining their value. SoCalGas, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low-income program activity on a monthly basis. In D.06-12-038, the utilities' proposed changes for the monthly program reporting were approved. The reports will henceforth be referred to as the "Monthly Reports on Low Income Assistance Programs."

In Ordering Paragraph 90 of D.08-11-031, the Commission directed the utilities to begin reporting on the number of customer complaints they receive (either formal, informal, or wherever received) about their CARE recertification efforts and the nature of the complaints. The utilities are to report this information in their monthly and annual reports beginning December 31, 2008. SoCalGas has included its third report on CARE recertification complaints received from customers during January in the CARE section of this report below.

This first monthly report on SoCalGas' 2009 Low Income Assistance Programs includes LIEE and CARE results and expenditures through January.

## **II. OUTREACH and LEVERAGING for CARE AND LIEE**

In January, an electronic newsletter was sent out to 347,000 SoCalGas customers throughout its service area containing a link to the customer assistance programs including CARE and LIEE. In addition to this effort, e-mails containing CARE and LIEE program information links continue to be sent to customers who have requested electronic information on SoCalGas' programs.

SoCalGas outreach participated in the City of Pasadena’s “Neighborhood Green Fair,” where over 1,000 low income residents had access to information on the CARE and LIEE programs.

SoCalGas currently offers CARE online application enrollment on its website. In an effort to coordinate LIEE outreach with CARE outreach, web link promotions were added to the CARE online application submittal process. Upon submitting a successful CARE online application, customers interested in LIEE can select the web link promotion and immediately be directed to SoCalGas’ LIEE web page where they have the option to complete an online interest form or call the dedicated 800 number for SoCalGas’ LIEE program.

The following were January media activities where SoCalGas’ CARE and LIEE programs were promoted:

- Jan. 1, 2009  
*Colton Courier Weekly* (San Bernardino County)  
Article on SoCalGas’ Low Income Energy Efficiency Program.  
Provided phone and website information for customers to learn more about SoCalGas’ CARE and LIEE assistance programs.
- Jan. 2  
*Fontana Herald* (San Bernardino County)  
Article on SoCalGas’ Low Income Energy Efficiency Program.  
Provided phone and website information for customers to learn more about SoCalGas’ CARE and LIEE assistance programs.
- Jan. 4  
La Raza 97.9FM (Los Angeles County)  
Spanish radio interview regarding CARE and LIEE low-income programs
- Jan. 11  
*Riverside Press-Enterprise* (Riverside County)  
Coordinated an interview with reporter regarding CARE and payment assistance programs for customers.
- Jan. 15  
KWHY-TV Los Angeles – Corona  
Reporter package on SoCalGas’ CARE program
- Jan. 18  
KOST 103.5FM and MYFM 104.3 (Los Angeles County)

30-minute interview about SoCalGas' customer assistance programs on community affairs program "Sunday Journal".

- Jan. 28

*Costa Mesa Chamber News* (Orange County)

Customer assistance programs from SoCalGas: CARE, GAF, LIEE, and Medical Baseline Allowance

- Jan. 29

*San Gabriel Valley Journal* (Los Angeles County)

Article on CARE, LIEE, and Medical Allowance Baseline

- Jan. 29

*The Daily Bulletin* (San Bernardino County)

Article highlighting bill-assistance programs for low-income customers during hard economic times. Also discussion of CARE, LIEE, and Medical Baseline Allowance.

- Jan. 30

*The Daily News* (Los Angeles County)

Article highlighting bill-assistance programs for low-income customers during hard economic times. Also discussion of CARE, LIEE, and Medical Baseline Allowance.

- Jan. 30

*Chinese Daily News* (LA section)

Article on customer assistance programs for low-income families.

### **III. LOW-INCOME ENERGY EFFICIENCY (LIEE)**

#### **January Results – LIEE Installations**

SoCalGas was unable to invoice the weatherization measures installed in over 4,900 homes during the month of January. For this reason there are no installation counts for the month of January. The January installations will be reported in the February tables.

#### **LIEE Authorized Funding Versus Actual Expenditures**

SoCalGas expended approximately \$117,000 in program administrative costs during January. Total costs year-to-date are 0.2% of 2009 budget (See Table 1L).

#### **IV. CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)**

##### **January CARE Enrollment Results**

As of January 2009, 1,441,382 residential customers were enrolled in the CARE program, which is a net increase of 5,984 customers from December 2008. In January, SoCalGas approved 33,321 new CARE applications, which included 71 from CARE capitation contractors (See Table 2C). SoCalGas' penetration rate for the CARE program at the end of January was 81.4%.

##### **Telephone Enrollments**

In January, SoCalGas launched its first Automated Voice Messaging (AVM) campaign of 2009. Customers throughout SoCalGas' service area were targeted for CARE enrollment and over 10,000 customers enrolled during the one week effort. AVM continues to be an effective low cost alternative outreach tactic for SoCalGas CARE enrollment, and expansion of AVM for recertification purposes is planned for later in the first quarter of 2009.

##### **Web Based Enrollments**

During January, SoCalGas received 3,522 CARE applications through its internet based outreach activities resulting in 1,800 (51% of internet applications received) new CARE enrollments. Outreach activities include e-newsletters, targeted e-campaigns, and promoting the CARE website on various collateral materials and during mass media campaigns.

### **Third-Party Enrollments**

During January, SoCalGas' CARE Third-Party door-to-door outreach program produced 443 new enrollments. This program targets SoCalGas' hardest-to-reach low-income customers who have been non-responsive to most other outreach methods. In 2008, over 49,000 new customers enrolled in CARE through SoCalGas' innovative Third-Party enrollment process.

### **CARE Recertification Customer Complaints**

SoCalGas did not receive any CARE recertification complaints during the month of January.

### **CARE Authorized Funding Versus Actual Expenditures**

CARE administrative expenses for January totaled \$233,000; which is 4% of the authorized 2009 CARE administrative budget. CARE rate and Service Establishment Charge discounts through January are \$10.2 million; which is 8% of the projected 2009 CARE Subsidies and Benefits budget.

The comparison of actual expenses to the budgeted figures for January is provided in Table 1C.

## CONCLUSION

SoCalGas continues to implement its outreach efforts with the goal of providing LIEE services to as many qualified customers as possible and increasing CARE participation during PY2009.

Respectfully submitted,

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/s/ Kim F. Hassan

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February 23, 2009



Table 1L - LIEE Program Expenses - Southern California Gas Company January 2009												
A	B	C	D	E	F	G	H	I	J	K	L	M
Authorized Budget <sup>1</sup>				Current Month Expenses				Year-To-Date Expenses				% of Budget Spent Year-To-Date
LIEE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5 Energy Efficiency												
6 - Gas Appliances	\$0	\$18,519,164	\$18,519,164	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
7 - Electric Appliances	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
8 - Weatherization	\$0	\$19,242,434	\$19,242,434	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
9 - Outreach and Assessment	\$0	\$13,429,131	\$13,429,131	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
10 - In Home Energy Education	\$0	\$1,662,960	\$1,662,960	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
11 - Education Workshops	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
12 - Pilot	\$0	\$668,507	\$668,507	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
13 - Cool Centers	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14 Energy Efficiency TOTAL	\$0	\$53,722,196	\$53,722,196	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
15												
16 Training Center	\$0	\$307,670	\$307,670	\$0	\$13,066	\$13,066	\$0	\$13,066	\$13,066	0%	4%	4%
17 Inspections	\$0	\$1,444,354	\$1,444,354	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
18 Marketing	\$0	\$933,592	\$933,592	\$0	\$17,895	\$17,895	\$0	\$17,895	\$17,895	0%	2%	2%
19 M&E Studies	\$0	\$87,524	\$87,524	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
20 Regulatory Compliance	\$0	\$344,924	\$344,924	\$0	\$18,040	\$18,040	\$0	\$18,040	\$18,040	0%	5%	5%
21 General Administration	\$0	\$5,645,874	\$5,645,874	\$0	\$66,089	\$66,089	\$0	\$66,089	\$66,089	0%	1%	1%
22 CPUC Energy Division	\$0	\$85,774	\$85,774	\$0	\$1,654	\$1,654	\$0	\$1,654	\$1,654	0%	2%	2%
23												
24 TOTAL PROGRAM COSTS	\$0	\$62,571,908	\$62,571,908	\$0	\$116,745	\$116,745	\$0	\$116,745	\$116,745	0%	0%	0%
25												
26 Indirect Costs <sup>2</sup>												
27												
28 NGAT Costs												
29												
30												
31												
32												
33												

30 1. Base Budget reflects PY2009 Annual Base and does not include Carry Over funds.

31 2. The Indirect Costs included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in base margin and therefore are not included in the LIEE

32 / DAP Total Program Costs.

33 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	
	<b>Table 2L - LIEE Measure Installations &amp; Savings</b>							
	<b>Southern California Gas Company</b>							
	<b>January 2009</b>							
1								
2								
3					<b>Expensed Installations Year-To-Date</b>			
4	<b>Measures</b>	<b>Units</b>	<b>Monthly Quantity Installed</b>	<b>Quantity Installed</b>	<b>kWh (Annual) <sup>1</sup></b>	<b>kW (Annual)</b>	<b>Therms (Annual)</b>	
5	<b>Heating Systems</b>							
6	Furnaces	Each	0	0	0	0	0	
7	<b>Cooling Measures</b>							
8	A/C Replacement - Room	Each	0	0	0	0	0	
9	A/C Replacement - Central	Each	0	0	0	0	0	
10	A/C Tune-up - Central	Each	0	0	0	0	0	
11	A/C Services - Central	Each	0	0	0	0	0	
12	Heat Pump	Each	0	0	0	0	0	
13	Evaporative Coolers	Each	0	0	0	0	0	
14	Evaporative Cooler Maintenance	Each	0	0	0	0	0	
15	<b>Infiltration &amp; Space Conditioning</b>							
16	Envelope and Air Sealing Measures	Home	0	0	0	0	0	
17	- Outlet cover plate gaskets	Home	0	0				
18	- Attic Access Weatherization	Home	0	0				
19	- Weatherstripping - Door	Home	0	0				
20	- Caulking	Home	0	0				
21	- Minor Home Repairs <sup>2</sup>	Home	0	0				
22	Duct Sealing	Home	0	0	0	0	0	
23	Attic Insulation	Home	0	0	0	0	0	
24	<b>Water Heater Measures</b>							
25	Water Heater Conservation Measures	Home	0	0	0	0	0	
26	- Water Heater Blanket	Home	0	0				
27	- Low Flow Showerhead	Home	0	0				
28	- Water Heater Pipe Wrap	Home	0	0				
29	- Faucet Aerators	Home	0	0				
30	Water Heater Replacement - Gas	Each	0	0	0	0	0	
31	Water Heater Replacement - Electric	Each	0	0	0	0	0	
32	Tankless Water Heater - Gas	Each	0	0	0	0	0	
33	Tankless Water Heater - Electric	Each	0	0	0	0	0	
34	<b>Lighting Measures</b>							
35	CFLs	Each	0	0	0	0	0	
36	Interior Hard wired CFL fixtures	Each	0	0	0	0	0	
37	Exterior Hard wired CFL fixtures	Each	0	0	0	0	0	
38	Torchiere	Each	0	0	0	0	0	
39	<b>Refrigerators</b>							
40	Refrigerators - Primary	Each	0	0	0	0	0	
41	Refrigerators - Secondary	Each	0	0	0	0	0	
42	<b>Pool Pumps</b>							
43	<b>New Measures</b>							
44	Forced Air Unit Standing Pilot Change Out	Each	0	0	0	0	0	
45	Furnace Clean and Tune	Each	0	0	0	0	0	
46	High Efficiency Clothes Washer	Each	0	0	0	0	0	
47	Microwave	Each	0	0	0	0	0	
48	Thermostatic Shower Valve	Each	0	0	0	0	0	
49	LED Night Lights	Each	0	0	0	0	0	
50	Occupancy Sensor	Each	0	0	0	0	0	
51								
52	<b>Pilots</b>							
53	A/C Tune-up Central	Home	0	0	0	0	0	
54	Interior Hard wired CFL fixtures	Each	0	0	0	0	0	
55	Ceiling Fans	Each	0	0	0	0	0	
56	In-Home Display	Each	0	0	0	0	0	
57	Programmable Controllable Thermostat	Each	0	0	0	0	0	
58	Forced Air Unit	Each	0	0	0	0	0	
59	Microwave	Each	0	0	0	0	0	
60	High Efficiency Clothes Washer	Each	0	0	0	0	0	
61								
62	<b>Customer Enrollment</b>							
63	Outreach & Assessment	Home	0	0	0	0	0	
64	In-Home Education	Home	0	0	0	0	0	
65	Education Workshops	Participants	0	0	0	0	0	
66	<b>Total Energy Savings</b>					0	0	0
67	<b>Homes Treated &amp; Weatherized</b>							
68	Single Family Homes Treated	Home	0	0				
69	Multi-family Homes Treated	Home	0	0				
70	Mobile Homes Treated	Home	0	0				
71	<b>Total Number of Homes Treated</b>	<b>Home</b>	<b>0</b>	<b>0</b>				
72	Master-Metered Homes Treated	Home	0	0				
73	Homes Weatherized	Home	0	0				
74	1. Energy savings is based on 1) 2001 Low Income Impact Evaluation Study; 2) Decision 03-11-020 approved the LIEE Measure Cost Effectiveness Study conducted by Itron, Inc. filed on June 2, 2003 for new measure mix effective 1/1/04; 3) Decision 05-12-026 approved the Report on the Assessment of Proposed New Year 2006 LIEE Program Measures conducted by Itron, Inc. filed on May 2, 2005; and 5) the updated Database of Energy Efficient Resources (DEER).							
75	2. Minor Home Repairs predominately include Door Repair/Replacement, Window Repair/Replacement and Wall Repair.							
76	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

Low-Income Programs Monthly Report

	A	B
1	<b>Table 3L - Average Bill Savings per Treated Home</b>	
2	<b>Southern California Gas Company</b>	
	<b>January 2009</b>	
3	<b>Year-To-Date Installations - Expensed</b>	
4		
5	Annual kWh Savings	0
6	Annual Therm Savings	0
7	Lifecycle kWh Savings	0
8	Lifecycle Therm Savings	0
9	Current kWh Rate	\$ -
10	Current Therm Rate	\$ -
11	Number of Treated Homes	0
12	<b>Average 1st Year Bill Savings / Treated Home</b>	<b>\$ -</b>
13	<b>Average Lifecycle Bill Savings / Treated Home</b>	<b>\$ -</b>
15	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.	

Low-Income Programs Monthly Report

	A	B	C	D	E	F	G
1	<b>Table 4L - LIEE Homes Treated</b>						
2	<b>Southern California Gas Company</b>						
3	<b>January 2009</b>						
4	<b>County</b>	<b>Eligible Customers</b>			<b>Homes Treated Year-To-Date</b>		
5		<b>Rural</b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
6	Fresno	713	10,488	11,202	0	0	0
7	Imperial	16,872	363	17,236	0	0	0
8	Kern	32,818	9,115	41,933	0	0	0
9	Kings	14,694	13	14,708	0	0	0
10	Los Angeles	5,178	1,134,525	1,139,702	0	0	0
11	Orange	0	219,785	219,785	0	0	0
12	Riverside	42,994	188,175	231,168	0	0	0
13	San Bernardino	9,087	157,134	166,221	0	0	0
14	San Luis Obispo	27,516	214	27,730	0	0	0
15	Santa Barbara	14,252	25,335	39,587	0	0	0
16	Tulare	41,991	12,946	54,937	0	0	0
17	Ventura	6,883	49,648	56,530	0	0	0
18	<b>Total</b>	<b>212,998</b>	<b>1,807,741</b>	<b>2,020,739</b>	<b>0</b>	<b>0</b>	<b>0</b>
19							
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
<b>Table 5L - LIEE Customer Summary Southern California Gas Company January 2009</b>																	
1																	
2	<b>Gas &amp; Electric</b>				<b>Gas Only</b>				<b>Electric Only</b>				<b>Total</b>				
3	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	
4	Month																
5	Jan-09	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6	Feb-09																
7	Mar-09																
8	Apr-09																
9	May-09																
10	Jun-09																
11	Jul-09																
12	Aug-09																
13	Sep-09																
14	Oct-09																
15	Nov-09																
16	Dec-09																
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
<b>Table 6L - Expenditures for Pilots and Studies - Southern California Gas Company</b>													
<b>January 2009</b>													
1													
2													
3		<b>Authorized 3-Year Budget</b>			<b>Current Month Expenses</b>			<b>Expenses Since January 1, 2009</b>			<b>% of 3-Year Budget Spent</b>		
4		<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5		<b>Pilots:</b>											
6		\$ -	\$ 924,203	\$ 924,203	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
7		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
8		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
9		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
10		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
11		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
12		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13		\$ -	\$ 924,203	\$ 924,203	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14													
15		<b>Studies:</b>											
16		\$ -	\$ 90,000	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
17		\$ -	\$ 62,500	\$ 62,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18		\$ -	\$ 150,000	\$ 150,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
19		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
20		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
22		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
23		\$ -	\$ 302,500	\$ 302,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
24													
25		1. Budget funds are carried over from the 2007-2008 LIEE Funding Cycle											

	A	B	C	D	E	F	G	H	I	J	K	L	M
<b>Table 1C - CARE Program Expenses - Southern California Gas Company January 2009</b>													
1													
2													
3													
4													
5													
6													
7													
8													
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1. Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media.

2. Measurement and Evaluation consists of Needs Assessment costs.

3. DWR Bond Charge, CARE PPP, California Solar Initiative, and kWh Exemptions have been included to reflect discounts received by CARE customers not charged to the CARE balancing account. These exemptions will now be reported monthly going forward. The November CARE PPP Exemption is based on a 10 month average (Jan - Oct) as the November data was not available at the time of filing. The final November CARE PPP Exemption will be reflected in December's monthly report.

4. The indirects included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in the base rate and therefore are not included in the CARE Total Program Costs.

41 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - Southern California Gas Company</b>																
2	<b>January 2009</b>																
3	Gross Enrollment																
4	Automatic Enrollment																
5	Inter-Utility	CPUC	Inter-Agency	SB 580	Combined (B+C+D+E)	Capitation	Other Sources <sup>1</sup>	Total (F+G+H)	Recertification <sup>2</sup>	Total Adjusted (I+J)	Attrition (Drop Offs) <sup>3</sup>	Net (K-L)	Net Adjusted (M-J)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (O/P)	
6	9,439	0	0	0	9,439	71	22,841	32,351	7,179	39,530	26,337	13,193	6,014	1,441,382	1,770,825	81.4%	
7	Jan-09																
8	Feb-09																
9	Mar-09																
10	Apr-09																
11	May-09																
12	Jun-09																
13	Jul-09																
14	Aug-09																
15	Sep-09																
16	Oct-09																
17	Nov-09																
18	Dec-09																
19	<b>Total Annual</b>	<b>9,439</b>	<b>0</b>	<b>0</b>	<b>9,439</b>	<b>71</b>	<b>22,841</b>	<b>32,351</b>	<b>7,179</b>	<b>39,530</b>	<b>26,337</b>	<b>13,193</b>	<b>6,014</b>	<b>1,441,382</b>	<b>1,770,825</b>		
20	1. Not including Recertification Enrollment																
21	2. Recertifications completed regardless of month requested.																
22	3. The drop offs include self-declined applications, ineligible applications, and closed CARE accounts.																
23	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																



	A	B	C	D	E	F	G	H	I
1	<b>Table 3C - CARE Standard Random Verification Results - Southern California Gas Company</b>								
2	<b>January 2009</b>								
3		<b>Total CARE Population</b>	<b>Participants Requested to Verify</b>	<b>% of Population Total</b>	<b>Participants Dropped (Due to no response)</b>	<b>Participants Dropped (Verified as Ineligible)</b>	<b>Total Dropped</b>	<b>% Dropped through Random Verification</b>	<b>% of Total Population Dropped</b>
4									
5	Jan-09	1,441,382	5,216	0.36%	2,325	274	2,599	50%	0.18%
6	Feb-09								
7	Mar-09								
8	Apr-09								
9	May-09								
10	Jun-09								
11	Jul-09								
12	Aug-09								
13	Sep-09								
14	Oct-09								
15	Nov-09								
16	Dec-09								
17	<b>Total Annual</b>	<b>1,441,382</b>	<b>5,216</b>	<b>0.36%</b>	<b>2,325</b>	<b>274</b>	<b>2,599</b>	<b>50%</b>	<b>0.18%</b>
18									
19	SoCalGas' random verification process allows customers 90 days to respond to the verification request. As a result, the number of customers dropped in any given month includes requests for verification that were issued several months prior.								
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H	I	J	K	L
1	<b>Table 4C - CARE Enrollment by County - Southern California Gas Company</b>											
2	<b>January 2009</b>											
3	County	Estimated Eligible		Gross Enrollments		Total Participants			Penetration Rate			
Urban		Rural	Total	Current Month	YTD	Urban	Rural	Total	Urban	Rural	Total	
4	Fresno	10,073	704	10,777	156	156	9,603	602	10,205	95%	86%	95%
5	Imperial	260	15,443	15,703	250	250	227	12,118	12,345	87%	78%	79%
6	Kern	8,447	31,785	40,232	725	725	8,582	24,141	32,723	102%	76%	81%
7	Kings	13	14,455	14,468	280	280	15	12,103	12,118	114%	84%	84%
8	Los Angeles	966,579	5,155	971,734	16,554	16,554	828,450	5,310	833,760	86%	103%	86%
9	Orange	180,599	0	180,599	2,862	2,862	129,547	0	129,547	72%	0%	72%
10	Riverside	176,298	41,933	218,232	4,726	4,726	135,787	21,004	156,791	77%	50%	72%
11	San Bernardino	145,109	7,682	152,791	3,930	3,930	122,297	4,991	127,288	84%	65%	83%
12	San Luis Obispo	205	25,470	25,675	313	313	32	14,665	14,697	16%	58%	57%
13	Santa Barbara	21,188	13,633	34,821	488	488	13,271	12,367	25,638	63%	91%	74%
14	Tulare	12,661	40,969	53,630	1,069	1,069	14,575	33,854	48,429	115%	83%	90%
15	Ventura	45,632	6,532	52,163	968	968	32,722	5,119	37,841	72%	78%	73%
16												
17												
18	<b>Total</b>	<b>1,567,064</b>	<b>203,760</b>	<b>1,770,825</b>	<b>32,321</b>	<b>32,321</b>	<b>1,295,108</b>	<b>146,274</b>	<b>1,441,382</b>	<b>83%</b>	<b>72%</b>	<b>81%</b>
19												
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.											

	A	B	C	D	E	F	G	H	I
1	<b>Table 5C - CARE Capitation Contractors - Southern California Gas Company</b>								
2	<b>January 2009</b>								
3		<b>Contractor Type (Check one or more if applicable)</b>				<b>Enrollments Year-To-Date</b>			<b>Year-To-Date</b>
4	<b>Contractor <sup>1</sup></b>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>	<b>Expenditures</b>
5									
6	Contractor 1		x	x	x	0	4	4	\$0
7	Contractor 2		x			0	0	0	\$72
8	Contractor 3		x	x	x	0	0	0	\$0
9	Contractor 4		x			0	8	8	\$0
10	Contractor 5		x			0	1	1	\$0
11	Contractor 6		x			0	25	25	\$0
12	Contractor 7		x			0	0	0	\$0
13	Contractor 8		x			0	0	0	\$0
14	Contractor 9		x			0	0	0	\$0
15	Contractor 10		x			0	0	0	\$0
16	Contractor 11		x			0	7	7	\$0
17	Contractor 12		x			0	0	0	\$0
18	Contractor 13		x			0	0	0	\$0
19	Contractor 14		x			0	0	0	\$0
20	Contractor 15		x			0	0	0	\$0
21	Contractor 16		x			0	0	0	\$0
22	Contractor 17		x			0	0	0	\$0
23	Contractor 18		x			0	0	0	\$0
24	Contractor 19		x	x	x	0	0	0	\$0
25	Contractor 20		x	x	x	0	0	0	\$0
26	Contractor 21		x			0	0	0	\$0
27	Contractor 22		x			0	0	0	\$0
28	Contractor 23		x			0	0	0	\$0
29	Contractor 24		x			0	0	0	\$0
30	Contractor 25		x			0	0	0	\$0
31	Contractor 26	x				0	0	0	\$0
32	Contractor 27		x			0	21	21	\$0
33	Contractor 28		x			0	0	0	\$0
34	<b>Total Enrollments and Expenditures</b>					<b>0</b>	<b>66</b>	<b>66</b>	<b>\$72</b>
36	1. All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.								
37	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

Low-Income Programs Monthly Report

	A	B	C	D	E
1	<b>Table 6C - CARE Participants as of Month-End Southern California Gas Company January 2009</b>				
2	<b>Month</b>	<b>Gas &amp; Electric</b>	<b>Gas Only</b>	<b>Electric Only</b>	<b>Total</b>
3	Jan-09	0	1,441,382	0	<b>1,441,382</b>
4	Feb-09				
5	Mar-09				
6	Apr-09				
7	May-09				
8	Jun-09				
9	Jul-09				
10	Aug-09				
11	Sep-09				
12	Oct-09				
13	Nov-09				
14	Dec-09				
15					
16	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H	I	J	K	L	M
Table 7C - Expenditures for Pilots and Studies - Southern California Gas Company													
January 2009													
	Authorized 3-Year Budget			Current Month Expenses			Expenses Since January 1, 2009			% of 3-Year Budget Spent			
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Total
5	<b>Pilots:</b>												
6	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
7	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
8	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
9	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
10	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
11	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
12	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
13	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
14	<b>Total Pilots</b>												
15	<b>Studies:</b>												
16	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
17	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
18	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
19	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
20	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
21	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
22	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
23	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%
	<b>Total Studies</b>												

**CERTIFICATE OF SERVICE**

I hereby certify that a copy of **MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR JANUARY 2009** has been electronically mailed to each party of record of the service list in A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026. Any party on the service list who has not provided an electronic mail address was served by placing copies in properly addressed and sealed envelopes and by depositing such envelopes in the United States Mail with first-class postage prepaid.

Copies were also sent via Federal Express to Administrative Law Judges and Commissioner.

Executed this 23rd day of February, 2009 at San Diego, California.

          /s/ Jenny Norin            
Jenny Norin