

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2010**

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LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2010**

This is the second monthly report of program year (PY) 2010. The purpose of this report is to consolidate activity for the CARE and LIEE programs and provide the Energy Division with all the necessary information to assist in analyzing the low-income programs.

In Ordering Paragraph 90 of Decision (D.) 08-11-031, the California Public Utility Commission (CPUC) directed utilities to begin reporting on the number of customer complaints they receive (either formal, informal, or wherever received) about their CARE recertification efforts and the nature of the complaints and directed utilities to report this information in their monthly and annual reports beginning December 31, 2008.

This report presents year-to-date LIEE and CARE results and expenditures through February 2010 for Southern California Gas Company (SoCalGas).

Respectfully Submitted,

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LOW INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

1. LIEE Executive Summary

1.1. Low Income Energy Efficiency Program Overview

1.1.1. Provide a summary of the LIEE Program elements as approved in Decision 08-11-031:

Program Summary for Month			
	Authorized / Planning Assumptions	Actual to Date	%
Budget	\$76,872,816	1,804,966	2%
Homes Treated	143,540	2,552	2%
Therms Saved	3,345,967	39,435	1%

During the month of February, SoCalGas and its LIEE contractor network continued to work diligently on managing the heightened workflow that the 2009-11 program cycle demands. As exhibited in the first 2 months of 2010, SoCalGas and its LIEE contractors increased the number of homes treated, processed and paid in February 2010 by 43% as compared with the same 2-month period of 2009.

In February, SoCalGas processed and paid contractor invoices for 2,552 treated homes. SoCalGas also paid for the installation of weatherization measures in 1,602 homes (a 10% increase from February 2009). LIEE contractors serviced 97 appliances, which included 93 furnace repairs/replacements and four water heater replacements. SoCalGas generated 31,002 leads in February, resulting in 5,295 enrollments, 10,902 leads pending enrollment, and over 7,013 awaiting qualification.

SoCalGas looks forward to the many challenges of the upcoming year and intends to work aggressively to meet the program goals for 2010. SoCalGas will also continue to increase leveraging activities with new and existing external partners in the areas of energy efficiency, workforce training and others. Additionally, plans to meet 2010 goals include focusing LIEE

operational efforts on hard to reach communities, expanding the current contractor network by issuing a Request for Qualification/Request for Proposal to new contractors, and expanding data mining and customer information collection. These proactive approaches should help to increase overall LIEE enrollment totals as well as increase the number of service providers participating in the LIEE contractor network. SoCalGas also plans to target customers from PY2009 where enrollment efforts were attempted with no response from the customers.

1.2 Whole Neighborhood Approach Evaluation

- 1.2.1 Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

In February, SoCalGas combined efforts to provide its LIEE contractor network with an additional 6 canvassing lists using the Whole Neighborhood Approach (WNA) strategy. Additionally, one of SoCalGas’ LIEE contractors is making a ‘second sweep’ of 16 zip7 areas first canvassed in December 2009. The reasons for re-visiting the areas include low customer responses and high not at home rates, in neighborhoods with high numbers of potentially eligible customers. The contractor and SoCalGas will use findings from the second sweeps to establish general follow-up procedures to be used in future WNA endeavors. SoCalGas anticipates that various WNA contractors will entertain the idea of re-visiting previously canvassed neighborhoods and will monitor ‘second sweep’ results closely. This additional information will be beneficial to the overall guidance that SoCalGas provides to its contractors regarding WNA efforts. The zip7 areas included in their February effort are 91701-60, 91709-26, 91761-57, 91786-40, 92324-38, 92324-41, 92346-43, 92354-26, 92399-23, 92399-26, 92399-45, 92410-10, 92410-13, 92410-15, 92410-20, and 92410-40. SoCalGas continues to offer its contractors flexibility in the planning, timing and completion of their WNA efforts. This approach, in conjunction with SoCalGas oversight and guidance, allows contractors to customize their activities to meet the needs of each neighborhood as well as the needs of each customer. Contractors are asked to document all facets of each WNA effort; total number of completed homes, customers not willing to participate, successful canvassing and/or marketing efforts, and any other information that can help increase eligible customer enrollments. This detailed

accounting serves to assist both the contractors and SoCalGas with future WNA activities. Additionally, smaller geographic focus of Zip+7 areas, coupled with new tracking methods that take into account the amount of time contractors spend working in an area are allowing SoCalGas to better monitor the success of LIEE activities from a whole neighborhood perspective over certain periods of time. The new tracking methods include detailed instructions to contractors regarding data entry in the HEAT System¹, both pre- and post-canvassing, to ensure specific information is captured. This information will be used to help SoCalGas distinguish WNA efforts from routine canvassing as well as capture the disposition of WNA leads that do not result in an enrollment, (i.e., “unable to contact,” and “customer refused”).

As a result of providing LIEE contractors with enhanced feedback and data, monitoring the success of all efforts, and maintaining an ongoing dialogue with contractors, SoCalGas continues to demonstrate how this comprehensive team approach helps its contractors offer more customers LIEE measures. The canvassing lists generated in February were initiated in new Zip+7 areas, not previously targeted for WNA efforts (see table below for areas). Collectively, the canvassing lists identified an additional 1,250 customer addresses, of which 796 (64%) are potentially eligible based on LIEE income eligibility criteria. Additionally, based on SoCalGas data, 608 of the 1,250 (49%) addresses are in targeted self-certification PRIZM codes².

Number of WNA Events per City	Contractor
Pomona – 6	Quality Conservation Services (QCS)

Through February, SoCalGas and its LIEE contractors treated 54 homes through WNA activities. SoCalGas continues to involve more LIEE contractors as well as external partners in the planning of future WNA events. For future reporting, SoCalGas will continue to monitor the

¹ The HEAT System is SoCalGas’ LIEE program database used to track program activity and expenditures.

² Prizm codes are an area set of customer segmentation data widely used for marketing purposes in the United States. The data consist of demographic clusters that categorize every U.S. household into a segment. These segments were developed in part from the analysis of U.S. census data and categorize U.S. consumers into 14 distinct groups and 66 segments. The segments help marketers tailor content to consumers' needs and look at a variety of factors, including income, likes, dislikes, lifestyles and purchase behaviors.

resulting enrollments and measure installations completed through WNA efforts. In addition, SoCalGas is actively investigating marketing, outreach, and enrollment tactics as well as geographic and customer segmentation strategies that will help increase the number of households served by the LIEE program.

1.3. LIEE Customer Outreach and Enrollment Update

1.3.1 Provide a summary of the LIEE Program outreach and enrollment strategies deployed this month.

LIEE Bill Inserts:

As a result of a bill insert sent out in January 2010, SoCalGas received an additional 355 customer responses in February with a year to date total of 706 responses. Further, to date, 138 customers have enrolled in LIEE services as a result of the campaign. The insert was translated into Spanish and was designed to encourage low income English and Spanish-speaking customers to visit SoCalGas' web site and apply for no-cost energy-saving home improvement services.

LIEE Direct Mailings:

There were no direct mailings conducted in February, however a campaign launched late October 2009 to over 237,000 customers resulted in 3,706 additional LIEE customers enrolled thus far in 2010. The direct mail campaign commencement to current date cumulative total is 10,102 enrollments.

LIEE Outbound Dialing Campaigns:

In January 2010, SoCalGas began promoting its LIEE program utilizing an Automated Voice Messaging (AVM) system. Thus far, 212,000 customers throughout SoCalGas' Los Angeles County service territory have been targeted and encouraged to apply for the LIEE program. To date, 21,484 LIEE customer leads have been generated as a result of this campaign.

LIEE Web Activities:

In February over 857,000 customers received an e-newsletter to learn about available assistance from SoCalGas. Additionally, an email campaign to 3,152 new “My Account” customers was conducted encouraging recipients to apply for LIEE’s no cost home improvements. The email campaign featured LIEE program services and included links to drive customers to the online LIEE request (lead) form. Further, an additional 7,244 emails were sent to new customers enrolled in SoCalGas’ CARE and the My Account program. As of February 28, 2010, 1,415 customers have completed the online English LIEE request form and 38 customers have completed the online Spanish LIEE request form.

1.3.2. Customer Assistance Events and Public Affairs/Public Relations Activities for both CARE and LIEE programs.

2/1/10 Council Members Briefed on Customer Assistance Programs

SoCalGas Public Affairs staff met with Mayor Cheri Kelley of Norwalk and Councilwoman Sally Flowers of Artesia to brief them on Customer Assistance programs for their low-income constituents.

2/4/10 City Of Covina – Team Covina

SoCalGas Public Affairs staff met with Covina City Manager, local K-12 school Superintendents, Chamber chairperson, Covina Police Chief and Edison Public Affairs to further develop the concept of Team Covina. This group supported concept would develop a strong formal partnership between city hall, local school districts and the business community. Once implemented, Team Covina will allow SoCalGas to effectively share their Customer Assistance and Energy Efficiency programs throughout the city.

2/5/10 Time Warner TV-CNN Headline News Public Service Announcement on SoCalGas Customer Assistance Programs

SoCalGas Public Affairs taped a Time Warner TV interview on CNN- “Local Edition” headline news. The interview promoted SoCalGas’ Customer Assistance programs and its bill payment assistance for families struggling to pay their utility bills. CNN “Local Edition” news is a

program, airing every hour throughout Riverside and San Bernardino County. The interview will be posted to their “Video on Demand” library.

2/12/10 PassEDA CARE and LIEE Programs

A team member from SoCalGas’ South Inland Regional Public Affairs was recognized by Assemblymember Paul Cook’s Staff at the Monthly PassEDA meeting for her Chairmanship and support of economic development initiatives. In the Public Affairs Manager’s acceptance comments, she reminded the group of SoCalGas’ assistance programs for customers who are suffering in this economy. The Meeting was attended by representatives from the Morongo Tribe and the Cities of Beaumont, Banning, Calimesa and Yucaipa. Also in attendance were local business owners and chamber executives.

2/17/10 Charter Cable Interview on SoCalGas Assistance Programs

SoCalGas Public Relations conducted an interview with Charter Communications Cable (Los Angeles) “Local Edition” news segment about SoCalGas’ assistance programs. “Local Edition” is a 5-minute informational program, airing every hour on CNN Headline News in various Los Angeles, Orange, Ventura, and San Bernardino County communities. Public Relations also conducted a similar interview February 12th with Time Warner Cable’s (Ontario) “Local Edition.” Both stories aired the week of February 22nd.

2/17/10 Local interview with Charter Communications

SoCalGas Public Affairs conducted an interview on Charter Communications “Local Edition” cable show. The interview will air on CNN's local area network cable stations. During the interview, information on SoCalGas’ CARE, LIEE and Gas Assistance Fund programs was provided.

2/17/10 Office of Governor Schwarzenegger – Senior Citizen Assistance

A member of SoCalGas’ Public Affairs team was contacted by the Riverside Office of Governor Schwarzenegger on behalf of a Senior citizen with medical problems who was two months behind in her gas bill payments. The Public Affairs Manager was able to garner payment arrangements for the customer and coordinate the customer’s enrollment in SoCalGas’ CARE,

Medical Baseline and LIEE programs. To further strengthen SoCalGas' commitment in maintaining excellent and proactive customer service, the Public Affairs Manager followed up with the Office of the Governor's staff and provided them with SoCalGas Customer Assistance program application forms/information which they have added to their constituent help files.

2/18/10 "Enterprise Green Communities" Meeting

SoCalGas Public Affairs met with Collin Rich from Enterprise Green Communities to educate him on its customer assistance programs. Enterprise Green Communities is in the process of forming alliances and signing up a network of low income multi-family housing via community based organizations in Los Angeles.

2/18/10 Quarterly Customer Services Communications Council

The Sempra Energy Utilities (SEU) Customer Services Communications Council held its first quarterly meeting at the Orange County Rescue Mission in Tustin. Over 40 company managers and vice presidents were updated on SoCalGas' 2009 customer assistance program results. Further, a panel discussion entitled "External View of Customer Assistance" was presented by representatives from Commission Grueneich's office and the Division of Ratepayer Advocates along with a non-profit leader.

2/25/10 Interviews on SoCalGas Customer Assistance Programs

SoCalGas' Public Relations conducted a live interview on XEWW-AM (Los Angeles) "Hoy por Hoy" morning news program to discuss its customer assistance programs.

1.4. Leveraging Success Evaluation, Including CSD

- 1.4.1 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

SoCalGas will continue its efforts to meet with various non-IOU utilities that provide electric and water services to customers in SoCalGas' service territory to identify opportunities to leverage one another's low-income energy efficiency programs in PY2010.

Final details are being addressed as SoCalGas and Burbank Water & Power (BWP) prepare to share information necessary to begin canvassing Burbank neighborhoods.

Also, SoCalGas and Imperial Irrigation District (IID), under their signed agreement, exchanged lists of each others customers and will begin canvassing in SoCalGas/IID joint service territories in the first quarter 2010. Additionally, SoCalGas has begun utilizing IID's customer list to enroll eligible customers in SoCalGas' CARE program.

1.5. Workforce Education & Training

1.5.1 Please summarize efforts to improve and expand LIEE workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

The Commission's Workforce, Education and Training (WE&T) Pilot continued between Los Angeles Trade Technical College (LATTC), SoCalGas and LATTC's industry partners Community Enhancement Services (CES) and The East Los Angeles Community Union (TELACU). LATTC developed a 5-week training class and offered it to two cohort groups (beginner cohort and advanced cohort). A total of 40 students participated in these training classes which provided an overview of LIEE weatherization measures and program requirements. The goal of the WE&T pilot is to develop a Statewide LIEE training certification. PG&E is the program administrator and will continue to facilitate the WE&T pilot and communication between the Northern and Southern California partners.

PG&E hosted a tour of their Stockton Training facility for LATTC, SoCalGas and the The Commission's Energy Division staff on February 24, 2010. The tour highlighted the various energy efficiency classes that PG&E offers. A demonstration of PG&E's hands-on laboratory and workshop areas was also provided. LATTC provided an update of their cohort classes in January 2010 and plans to conduct a second set of classes in March 2010. The The Commission's Energy Division staff will attend similar meetings with the winning bidders of the Northern California WE&T pilot, the City of San Francisco EOC and City College San Francisco. LATTC will also host a tour of their training facilities for the Commission's Energy Division staff, SoCalGas, and PG&E on March 24, 2010.

SoCalGas continued its internal training programs which contribute to the goals of workforce development. The LIEE contract network pulls the majority of its labor resources from the local areas it services, including the low-income communities within the SoCalGas service territory. In addition, the LIEE training programs supported by SoCalGas are critical in maintaining a high quality of service for LIEE customers as well as for program implementation.

SoCalGas provides two areas of training: 1) Enrollment and Assessment (E&A) and 2) LIEE Operations. The Year-to-Date results are shown in the following tables:

SoCalGas Skill-Level Test Results			
	Jan	Feb	2010 Total
Attended Testing	56	51	107
Passed Test	48	45	93
Pass Rate	85.7%	88.2%	86.9%

SoCalGas Enrollment and Assessment Training			
	Jan	Feb	2010 Total
Attended Class	18	30	48
Passed Class	18	25	43
Outreach Specialist Registration	18	23	41
Retention Rate	100%	76.7%	85.4%

After successful completion of the Skill-Level Test, the potential outreach specialist attends a mandatory 5-day class which reviews the requirements for enrollment, assessment and in-home education.

The class also covers utility-specific items related to policies, security and overall customer service standards. A final exam must be passed for an outreach specialist to be registered and receive a SoCalGas badge. The year-to-date total for registered outreach specialists for SoCalGas is 41. The classes are held at the Energy Resource Center (ERC) located in Downey, California.

Field Operations training includes initial training for new participants in weatherization, inspections, HVAC and NGAT. SoCalGas also provides refresher training primarily to address contractor issues and discuss new measures and procedures that have been implemented into the program. The table below shows the number of classes that have been offered in 2010. The class sizes range from 5 – 35 technicians.

SoCalGas Field Operations Training Classes			
	Jan	Feb	2010 Total
Initial	5	3	8
Refresher	2	1	3
NGAT	0	2	2
Totals	7	6	13

The year-to-date total for SoCalGas field operations training classes is 13 with 74 students in attendance.

2. CARE Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs.

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$3,755,053	\$467,322	12%
Proc., Certification and Verification	\$1,235,832	\$211,720	17%
Information Tech./Programming (1)	\$506,003	\$61,826	12%
Pilots (2)	N/A		
Measurement and Evaluation	\$16,707	\$0	0
Regulatory Compliance	\$229,513	\$27,803	12%
General Administration	\$585,518	\$75,129	13
CPUC Energy Division Staff	\$171,500	\$7,956	5%
Cooling Centers (3)	N/A		
Total Expenses	\$6,500,126	\$851,756	13%
Subsidies and Benefits (4)	\$134,237,154	\$29,090,662	22%
Total Program Costs and Discounts	\$140,737,280	\$29,942,418	21%

2.1.2. Please provide the CARE program penetration rate to date.

CARE Penetration		
Participants Enrolled	Eligible Participants	Penetration rate
1,573,709	1,802,661	87.3%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility’s behalf.

CARE Telephone Enrollments and Recertification

An automated voice messaging (AVM) recertification campaign was conducted by SoCalGas CARE outreach in February. During this campaign, 1,047 customers recertified their CARE eligibility through this efficient, automated option. By utilizing electronic outreach and processing technologies, SoCalGas’ successful AVM campaigns provide considerable cost savings, are environmentally friendly and most importantly, offer customers an easy method of enrolling or recertifying in the CARE program.

CARE Web Activity & Enrollments

During February, SoCalGas received 8,724 CARE applications through its internet-based outreach activities. These activities resulted in 4,394 new CARE enrollments and 1,274 recertifications. The Gas Company’s February e-newsletter “Gas Company News” featured articles on the CARE, DAP and LIEE assistance programs and was distributed to 897,712 customers. Web outreach activities also include email promotions to over 36,000 customers and continual promotion of the CARE website through various collateral materials, select mass media campaigns and multiple public service announcements (PSAs).

CARE Third-Party Enrollments

In February, SoCalGas’ CARE third-party door-to-door outreach program enrolled over 2,500 new hard-to-reach customers, who for a variety of reasons have been non-responsive to other outreach methods. During the 2010, third party contractors will shift their resources in several different directions throughout SoCalGas’ vast service territory. They will continue to enroll

hard-to-reach customers in the CARE program as well as promote CARE enrollment to recently unemployed customers. Further, considering many of the recently unemployed will most likely reside in non-traditional low income communities, SoCalGas' third party contractors will begin canvassing neighborhoods that have been subject to minimal, if any, outreach activity in the past.

CARE Direct Mail Activity and Enrollments

SoCalGas' CARE program launched a 487,000 piece direct mail campaign in January 2010 specifically designed to target customers newly eligible for the program due to job loss, furlough, or wage reduction. To date the campaign has produced 1,000 new enrollments. Additional results of this campaign will be reported in the March and April monthly reports.

CARE Bill Inserts

SoCalGas plans to conduct four bill insert outreach campaigns during PY2010. SoCalGas' CARE bill insert applications are bi-lingual (English/Spanish) and contain beneficial information about other assistance programs that can further assist low-income and special needs customers. The next scheduled SoCalGas CARE bill insert will be in March.

CARE Mass Media Campaigns

SoCalGas' "hardship" multi-channel mass media campaign targeting low income customers throughout its service area throughout the month of January 2010. Print based media was the primary channel for this campaign, and it also included traffic radio, TV billboard ads and public service announcements promoting SoCalGas low-income programs to a variety of ethnic groups including seniors. Based on this multi faceted media approach, interested customers are still contacting SoCalGas to inquire about its CARE and LIEE programs.

- 2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

Leveraging with other assistance programs continues to be a cost-effective method for increasing CARE program participation. Post enrollment verification (PEV) activities decreased since

customers on LIHEAP are automatically eligible for the CARE program based on categorical eligibility and are exempt from random PEV selection.

In February, 8,170 customers were enrolled through the inter-utility data exchange with Southern California Edison, and 28 LIHEAP customers were automatically enrolled in CARE through leveraging efforts. Additionally, 173 LIHEAP customers, already on the CARE rate, automatically meet all PEV requirements.

2.3. CARE Integration

For the month of February, SoCalGas received leads from its Customer Contact Center and the LIEE program resulting in the following CARE enrollments:

- Customer Contact Center – 6,446
- LIEE program – 1,174

2.4 CARE Capitation

In February, SoCalGas received 101 new CARE enrollments through Capitation efforts. Additionally, SoCalGas added three new organizations to its Capitation Agency list: Community Action Partnership - Kern, Inland Valley Hope Partners - Pomona and Inland Valley Hope Partners-Ontario.

2.5 CARE Recertification Complaints

<u>Date</u>	<u>Nature of Complaint</u>
2/17/10	Customer stated “received automated message in Spanish” although customer believes he pressed “1” for an English message. Resolution: Customer was recertified by telephone.
2/17/10	Customer stated the automated call was “too late.” Resolution: Customer was recertified by telephone.

2.5.1 CARE Customer Compliment

Date

2/16/10

Customer contacted SoCalGas and stated he was “very thankful for the CARE program. It has really helped out this last year now that he is unemployed.”

3. Appendix: LIEE Tables and CARE Tables

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

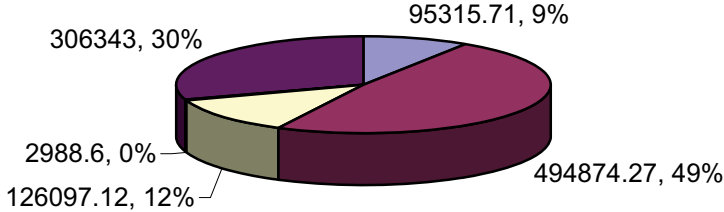
CARE- Table 8- Participants as of Month End

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	LIEE Table 1 - LIEE Program Expenses												
2	Southern California Gas Company												
3	February 2010												
4		Authorized Budget¹			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	LIEE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Energy Efficiency												
7	- Gas Appliances	\$ -	\$ 23,977,493	\$ 23,977,493	\$ -	\$ 99,296	\$ 99,296	\$ -	\$ 99,296	\$ 99,296	0%	0%	0%
8	- Electric Appliances	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
9	- Weatherization	\$ -	\$ 24,913,886	\$ 24,913,886	\$ -	\$ 619,980	\$ 619,980	\$ -	\$ 619,980	\$ 619,980	0%	2%	2%
10	- Outreach and Assessment	\$ -	\$ 16,940,532	\$ 16,940,532	\$ -	\$ 274,048	\$ 274,048	\$ -	\$ 274,048	\$ 274,048	0%	2%	2%
11	- In Home Energy Education	\$ -	\$ 2,153,100	\$ 2,153,100	\$ -	\$ 32,295	\$ 32,295	\$ -	\$ 32,295	\$ 32,295	0%	1%	1%
12	- Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ 27,568	\$ 27,568	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	Energy Efficiency TOTAL	\$ -	\$ 68,012,579	\$ 68,012,579	\$ -	\$ 1,025,619	\$ 1,025,619	\$ -	\$ 1,025,619	\$ 1,025,619	0%	2%	2%
16													
17	Training Center	\$ -	\$ 314,129	\$ 314,129	\$ -	\$ 24,636	\$ 24,636	\$ -	\$ 46,261	\$ 46,261	0%	15%	15%
18	Inspections	\$ -	\$ 1,641,021	\$ 1,641,021	\$ -	\$ 86,848	\$ 86,848	\$ -	\$ 86,848	\$ 86,848	0%	5%	5%
19	Marketing	\$ -	\$ 1,050,293	\$ 1,050,293	\$ -	\$ 58,173	\$ 58,173	\$ -	\$ 40,253	\$ 40,253	0%	4%	4%
20	M&E Studies	\$ -	\$ 72,937	\$ 72,937	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21	Regulatory Compliance	\$ -	\$ 265,119	\$ 265,119	\$ -	\$ 38,756	\$ 38,756	\$ -	\$ 61,671	\$ 61,671	0%	23%	23%
22	General Administration	\$ -	\$ 5,430,964	\$ 5,430,964	\$ -	\$ 279,238	\$ 279,238	\$ -	\$ 540,904	\$ 540,904	0%	10%	10%
23	CPUC Energy Division	\$ -	\$ 85,774	\$ 85,774	\$ -	\$ 1,822	\$ 1,822	\$ -	\$ 3,410	\$ 3,410	0%	4%	4%
24													
25	TOTAL PROGRAM COSTS	\$ -	\$ 76,872,816	\$ 76,872,816	\$ -	\$ 1,515,092	\$ 1,515,092	\$ -	\$ 1,804,966	\$ 1,804,966	0%	2%	2%
26	Funded Outside of LIEE Program Budget												
27	Indirect Costs ²					\$ 137,781	\$ 137,781		\$ 307,352	\$ 307,352			
28													
29	NGAT Costs					\$ (32,602)	\$ (32,602)		\$ 12,551	\$ 12,551			
30	¹ Base Budget reflects PY2009 Annual Base and does not include Carry-Over funds.												
31	² The Indirect Costs included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in base margin and therefore are not included in the LIEE/DAP Total Program Costs.												
32	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	
1	LIEE Table 2 LIEE Expenses and Energy Savings by Measures Installed Southern California Gas Company February 2010								
2			Year-To-Date Completed & Expensed Installations						
3	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)¹	Therms (Annual)	Expenses	% of Expenditure	
4	Heating Systems								
5	Furnaces	Each	93			198	\$ 95,316	9%	
6	Cooling Measures								
7	A/C Replacement - Room	Each							
8	A/C Replacement - Central	Each							
9	A/C Tune-up - Central	Each							
10	A/C Services - Central	Each							
11	Heat Pump	Each							
12	Evaporative Coolers	Each							
13	Evaporative Cooler Maintenance	Each							
14	Infiltration & Space Conditioning								
15	Envelope and Air Sealing Measures	Home	1,650			12,258	\$ 387,997	38%	
16	Duct Sealing	Home	46			953	\$ 45,516	4%	
17	Attic Insulation	Home	83			3,603	\$ 61,361	6%	
18	Water Heating Measures								
19	Water Heater Conservation Measures	Home	1,652			22,245	\$ 122,117	12%	
20	Water Heater Replacement - Gas	Each	4			48	\$ 3,980	0%	
21	Water Heater Replacement - Electric	Each							
22	Tankless Water Heater - Gas	Each							
23	Tankless Water Heater - Electric	Each							
24	Lighting Measures								
25	CFLs	Each							
26	Interior Hard wired CFL fixtures	Each							
27	Exterior Hard wired CFL fixtures	Each							
28	Torchiere	Each							
29	Refrigerators								
30	Refrigerators -Primary	Each							
31	Refrigerators - Secondary	Each							
32	Pool Pumps								
33	Pool Pumps	Each							
34	New Measures								
35	Forced Air Unit Standing Pilot Change Out	Each							
36	Furnace Clean and Tune	Each	51			130	\$ 2,989	0%	
37	High Efficiency Clothes Washer	Each							
38	Microwave	Each							
39	Thermostatic Shower Valve	Each							
40	LED Night Lights	Each							
41	Occupancy Sensor								
42	Pilots								
43	A/C Tune-up Central	Home							
44	Interior Hard wired CFL fixtures	Each							
45	Ceiling Fans	Each							
46	In-Home Display	Each							
47	Programmable Controllable Thermostat	Each							
48	Forced Air Unit	Each							
49	Microwave								
50	High Efficiency Clothes Washer								
51									
52	Customer Enrollment								
53	Outreach & Assessment	Home	2,552				\$ 274,048	27%	
54	In-Home Education	Home	2,167				\$ 32,295	3%	
55	Education Workshops	Participant							
56									
57									
58	Total Savings/Expenditures						39,435	\$ 1,025,619	100%
59									
60	Homes Weatherized	Home	1,602						
61									
62	Homes Treated								
63	- Single Family Homes Treated	Home	1,753						
64	- Multi-family Homes Treated	Home	485						
65	- Mobile Homes Treated	Home	314						
66	- Total Number of Homes Treated	Home	2,552						
67	# Eligible Homes to be Treated for PY ²	Home	143,540						
68	% OF Homes Treated	%	2%						
69									
70	- Total Master-Metered Homes Treated	Home	334						
71	¹ Energy savings is based on the 2005 Load Impact Evaluation.								
72	² Based on Attachment H of D0811031								
73									
74	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

PIE CHART 1- Expenses by Measures Category For February 2010

**LIEE Table 2
Southern California Gas Company
YTD LIEE Expenses
February 2010**



- Heating Systems
- Infiltration & Space Conditioning
- Water Heating Measures
- New Measures
- Customer Enrollment

	A	B
1	LIEE Table 3 - Average Bill Savings per Treated Home Southern California Gas Company February 2010	
2	Year-to-date Installations - Expensed	
3		
4	Annual kWh Savings	
5	Annual Therm Savings	39,435
6	Lifecycle kWh Savings	
7	Lifecycle Therm Savings	
8	Current kWh Rate	\$ 0.11
9	Current Therm Rate	\$ 1.01
10	Number of Treated Homes	2,552
11	Average 1st Year Bill Savings / Treated Home	\$ 16.02
12	Average Lifecycle Bill Savings / Treated Home	\$ 119.08
13	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	LIEE Table 4 - LIEE Homes Treated Southern California Gas Company February 2010						
2	County	Eligible Customers			Homes Treated Year-To-Date		
3		Rural	Urban	Total	Rural	Urban	Total
4	Fresno	10,335	705	11,039	1	53	54
5	Imperial	256	15,959	16,215			0
6	Kern	8,810	33,472	42,282	90	1	91
7	Kings	15	15,485	15,499	22		22
8	Los Angeles	965,600	5,289	970,890	15	1,415	1,430
9	Orange	184,690	0	184,690		24	24
10	Riverside	184,019	43,417	227,436	72	177	249
11	San Bernardino	152,842	8,426	161,268	8	421	429
12	San Luis Obispo	220	26,285	26,505			0
13	Santa Barbara	21,732	14,345	36,077			0
14	Tulare	13,173	42,099	55,271	197	54	251
15	Ventura	48,619	6,870	55,489		2	2
16							
17	Total	1,590,311	212,352	1,802,661	405	2,147	2,552
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	LIEE Table 5 - LIEE Customer Summary Southern California Gas Company February 2010																
2		Gas & Electric				Gas Only				Electric Only				Total			
3		# of YTD Homes Treated				# of YTD Homes Treated				# of YTD Homes Treated				# of YTD Homes Treated			
4	Month		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
5	Jan-10	0	0	0	0			0	0	0	0	0	0	0	0	0	0
6	Feb-10	0	0	0	0	2,552	39,435	0	0	0	0	0	0	2,552	39,435	0	0
7	Mar-10	0	0	0	0			0	0	0	0	0	0	0	0	0	0
8	Apr-10	0	0	0	0			0	0	0	0	0	0	0	0	0	0
9	May-10	0	0	0	0			0	0	0	0	0	0	0	0	0	0
10	Jun-10	0	0	0	0			0	0	0	0	0	0	0	0	0	0
11	Jul-10	0	0	0	0			0	0	0	0	0	0	0	0	0	0
12	Aug-10	0	0	0	0			0	0	0	0	0	0	0	0	0	0
13	Sep-10	0	0	0	0			0	0	0	0	0	0	0	0	0	0
14	Oct-10	0	0	0	0			0	0	0	0	0	0	0	0	0	0
15	Nov-10	0	0	0	0			0	0	0	0	0	0	0	0	0	0
16	Dec-10	0	0	0	0			0	0	0	0	0	0	0	0	0	0
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	LIEE Table 6 - Expenditures for Pilots and Studies												
2	Southern California Gas Company												
3	February 2010												
4		Authorized 3-Year Budget			Current Month Expenses			Expenses Since January 1, 2009			% of 3-Year Budget Spent		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots:												
7	FAU Pilot	\$ -	\$ 924,203	\$ 924,203	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
8													
9													
10	Total Pilots	\$ -	\$ 924,203	\$ 924,203	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
11													
12	Studies:												
13	Non-Energy Benefits	\$ -	\$ 90,000	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	Process Evaluation	\$ -	\$ 62,500	\$ 62,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	Impact Evaluation ¹	\$ -	\$ 150,000	\$ 150,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
16													
17													
18	Total Studies	\$ -	\$ 302,500	\$ 302,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
19	¹ Budget funds are carried over from the 2007-2008 LIEE Funding Cycle												

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	Southern California Gas Company				
4	Feb-10				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Total Treated Year-to-Date
7	Neighborhood in zip code 93292-39 - Synergy	296	134	65	7
8	Neighborhood in zip code 93292-73 - Synergy	261	93	17	13
9	Neighborhood in zip code 93292-96 - Synergy	163	85	39	3
10	Neighborhood in zip code 91768-25 - Quality Conservation Services	260	142	19	0
11	Neighborhood in zip code 91768-34 - Quality Conservation Services	288	200	172	1
12	Neighborhood in zip code 91768-35 - Quality Conservation Services	265	176	154	7
13	Neighborhood in zip code 91768-36 - Quality Conservation Services	325	191	155	2
14	Neighborhood in zip code 91768-37 - Quality Conservation Services	72	55	45	0
15	Neighborhood in zip code 91768-38 - Quality Conservation Services	40	32	9	0

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses												
2	Southern California Gas Company												
3	February 2010												
4		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach ^[1]	\$0	\$3,755,053	\$3,755,053	\$0	\$241,099	\$241,099	\$-	\$467,322	\$467,322	0%	12%	12%
7	Automatic Enrollment	\$0	\$0	\$0	\$0	\$0	\$0	\$-	\$0	\$0	0%	0%	0%
8	Processing/ Certification/Verification	\$0	\$1,235,832	\$1,235,832	\$0	\$106,888	\$106,888	\$-	\$211,720	\$211,720	0%	17%	17%
9	Information Technology / Programming	\$0	\$506,003	\$506,003	\$0	\$33,347	\$33,347	\$-	\$61,826	\$61,826	0%	12%	12%
10													
11	Pilots												
12	- Pilot SB 580	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	0%	0%	0%
13	- Pilot	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	0%	0%	0%
14	- Pilot	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	0%	0%	0%
15	Total Pilots	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	0%	0%	0%
16													
17	Measurement & Evaluation ^[2]	\$0	\$16,707	\$16,707	\$0	\$0	\$0	\$-	\$-	\$-	0%	0%	0%
18	Regulatory Compliance	\$0	\$229,513	\$229,513	\$0	\$14,489	\$14,489	\$-	\$27,803	\$27,803	0%	12%	12%
19	General Administration	\$0	\$585,518	\$585,518	\$0	\$41,351	\$41,351	\$-	\$75,129	\$75,129	0%	13%	13%
20	CPUC Energy Division	\$0	\$171,500	\$171,500	\$0	\$4,252	\$4,252	\$-	\$7,956	\$7,956	0%	5%	5%
21													
22	SUBTOTAL MANAGEMENT COSTS	\$-	\$6,500,126	\$6,500,126	\$0	\$441,426	\$441,426	\$0	\$851,756	\$851,756	0%	13%	13%
23													
24	CARE Rate Discount	\$0	\$131,089,569	\$131,089,569	\$0	\$12,540,810	\$12,540,810	\$-	\$28,729,897	\$28,729,897	0%	22%	22%
25	Service Establishment Charge Discount	\$0	\$3,147,585	\$3,147,585	\$0	\$346,155	\$346,155	\$-	\$360,765	\$360,765	0%	11%	11%
26													
27	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$-	\$140,737,280	\$140,737,280	\$-	\$13,328,391	\$13,328,391	\$-	\$29,942,418	\$29,942,418	0%	21%	21%
28													
29	Other CARE Rate Benefits												
30	DWR Bond Charge Exemption												
31	CARE PPP Exemption				\$-	\$1,967,627	\$1,967,627		\$4,170,623	\$4,170,623			
32	California Solar Initiative Exemption ^[3]												
33	kWh Surcharge Exemption												
34	TOTAL - OTHER CARE RATE BENEFITS				\$-	\$1,967,627	\$1,967,627	\$-	\$4,170,623	\$4,170,623			
35													
36	Indirect Costs				\$-	\$90,567	\$90,567	\$-	\$178,179	\$178,179			
37	¹ Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media												
38	² Measurement and Evaluation consists of Needs Assessment costs												
39	³ DWR Bond Charge, CARE PPP, California Solar Initiative and kWh Exemptions have been included to reflect discounts received by CARE customers not charged to the CARE balancing account.												
40	⁴ The indirects included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in the base rate and therefore are not included in the CARE Total Program Costs.												
41	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												
42													

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration																		
2	Southern California Gas Company																		
3	February 2010																		
4		Gross Enrollment												Enrollment					
5		Automatic Enrollment																	
6	2010	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	One-e-App ⁴	SB580	Combined (B+C+D+E+F)	Capitation	Other Sources ⁵	Total (G+H+I)	Recertification ⁶	Total Adjusted (J+K)	Attrition (Drop Offs) ⁷	Net (L-M)	Net Adjusted (N-K)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)	
7	January	9,889	1,534	72	0	0	11,495	90	20,476	32,061	59,107	91,168	21,224	69,944	10,837	1,571,380	1,802,661	87.2%	
8	February	8,170	1,448	28	0	0	9,646	106	15,398	25,150	44,817	69,967	22,821	47,146	2,329	1,573,709	1,802,661	87.3%	
9	March				0	0				0		0	0	0	0				
10	April				0	0				0		0	0	0	0				
11	May				0	0				0		0	0	0	0				
12	June				0	0				0		0	0	0	0				
13	July				0	0				0		0	0	0	0				
14	August				0	0				0		0	0	0	0				
15	September				0	0				0		0	0	0	0				
16	October				0	0				0		0	0	0	0				
17	November				0	0				0		0	0	0	0				
18	December				0	0				0		0	0	0	0				
19	Total for 2010	18,059	2,982	100	0	0	21,141	196	35,874	57,211	103,924	161,135	44,045	117,090	13,166				
20	¹ Enrollments via data sharing between the IOUs.																		
21	² Enrollments via data sharing between departments and/or programs within the utility.																		
22	³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																		
23	⁴ One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications for related low-income health and social welfare services. (e.g. MediCAL, Healthy Families, CALKids, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and, depending on the success of the pilot, possibly expand this pilot to other counties within PG&E's territory as well as to the other IOUs.																		
24	⁵ Not including Recertification.																		
25	⁶ Recertifications completed regardless of month requested.																		
26	⁷ The drop offs include self-declined applications, ineligible applications and closed CARE accounts.																		
27	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																		

	A	B	C	D	E	F	G	H	I
1	CARE Table 3 - Standard Random Verification Results								
2	Southern California Gas Company								
3	February 2010								
4	2010	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification	% of Total Population Dropped
5	January	1,571,380	3,891	0.25%	1	50	51	1%	0.00%
6	February	1,573,709	3,889	0.25%	2	2	4	0%	0.00%
7	March								
8	April								
9	May								
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	Total for 2010	1,573,709	7,780	0.49%	3	52	55	1%	0.00%
18	SoCalGas' random verification process allows customers 90 days to respond to the verification request. Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
19	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹ Southern California Gas Company February 2010						
2							
3							
4		Provided²	Received	Approved³	Denied⁴	Pending/ Never Completed⁵	Duplicates⁶
5	YTD Total	1,544,506	204,866	161,135	5,085	38,646	
6	Percentage		100.00%	78.65%	2.48%	18.86%	0.00%
7	¹ Includes sub-metered customers.						
8	² An estimated number that includes customers whom were provided with CARE self-certification and self-recertification application via direct mail, email, phone, bill insert, door-to-door delivery, utility personnel, and through outreach events.						
9	³ Approved includes customers who are approved through SoCalGas' CARE eligible probability model, data exchange, mail-in, via web, by phone, and through duplicated applications.						
10	⁴ Customers are denied due to not being CARE eligible, not customer of record, or not the customer's primary residence.						
11	⁵ Pending/Never Completed includes closed accounts, incomplete applications, and customers of other utilities who are not SoCalGas customers.						
12	⁶ SoCalGas treats duplicated applications as recertification applications. Duplicates are customers who are already enrolled in CARE and mail in another CARE application.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County									
2	Southern California Gas Company									
3	February 2010									
4	County	Estimated Eligible			Total Participants			Penetration Rate		
5		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
6	Fresno	10,335	705	11,039	10,297	645	10,942	100%	92%	99%
7	Imperial	256	15,959	16,215	254	14,070	14,324	99%	88%	88%
8	Kern	8,810	33,472	42,282	9,041	25,541	34,582	103%	76%	82%
9	Kings	15	15,485	15,499	11	12,958	12,969	76%	84%	84%
10	Los Angeles	965,600	5,289	970,890	890,128	6,297	896,425	92%	119%	92%
11	Orange	184,690	0	184,690	141,797	0	141,797	77%	0%	77%
12	Riverside	184,019	43,417	227,436	158,020	23,885	181,905	86%	55%	80%
13	San Bernardino	152,842	8,426	161,268	138,086	5,202	143,288	90%	62%	89%
14	San Luis Obispo	220	26,285	26,505	54	16,693	16,747	25%	64%	63%
15	Santa Barbara	21,732	14,345	36,077	14,027	13,115	27,142	65%	91%	75%
16	Tulare	13,173	42,099	55,271	16,444	35,488	51,932	125%	84%	94%
17	Ventura	48,619	6,870	55,489	36,087	5,569	41,656	74%	81%	75%
18										
19	Total	1,590,308	212,352	1,802,661	1,414,246	159,463	1,573,709	89%	75%	87.3%
20										
21	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results							
2	Southern California Gas Company							
3	February 2010							
4	2010	Total CARE Population	Participants Requested to Recertify ¹	% of Population Total	Participants Recertified ^{2, 3}	Participants Dropped ³	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
5	January	1,571,380	34,551	2.20%	5,133	160	15%	0.01%
6	February	1,573,709	33,695	2.14%	1,447	62	4%	0.00%
7	March							
8	April							
9	May							
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	Total for 2010	1,573,709	68,246	4.34%	6,580	222	10%	0.01%
18	¹ Participants requested to recertify.							
19	² Participants recertified number does not include the customers who are recertified through SoCalGas' CARE eligible probability model .							
20	³ Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to							
21								
22	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

**CARE Table 7 - Capitation Contractors
Southern California Gas Company
February 2010**

Contractor Name ¹	Contractor Type				Year-to-Date		
	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total
Community Action Partnership of Orange County		X	X	X	0	0	0
ELA Communications Energy ED Program		X			0	18	18
PACE – Pacific Asian Consortium in Employment		X	X	X	0	0	0
Proteus, Inc.		X			0	17	17
Community Pantry of Hemet		X			0	3	3
Community Action Partnership of San Bernardino		X		X	0	69	69
LA Works		X			0	0	0
Children’s Hospital of Orange County		X			0	5	5
The Companion Line		X			0	10	10
Across Amer Foundation		X			0	0	0
All Peoples Christian Center		X			0	1	1
LA County 211		X			0	9	9
Sr. Citizens Emergency Fund I.V., Inc.		X			0	0	0
Coachella Valley Housing Coalition		X			0	0	0
HABBM		X			0	0	0
Second Harvest Food Bank of Orange County		X			0	0	0
Southeast Community Development Corp.		X			0	0	0
Latino Resource Organization		X			0	0	0
Independent Living Center of Southern California		X			0	0	0
El Concilio del Condado de Ventura		X			0	0	0
Blessed Sacrament Church		X			0	0	0
Starbright Management Services		X			0	0	0
Hermanidad Mexicana		X			0	0	0
CSET		X			1	9	10
Crest Forest Family and Community Service		X			0	0	0
CUI – Campesinos Unidos, Inc.		X	X	X	0	0	0
Veterans in Community Service		X	X	X	0	0	0
MEND		X			0	0	0
Armenian Relief Society		X			0	0	0
Catholic Charities of LA – Brownson House		X			0	8	8
BroadSpectrum		X			0	0	0
OCCC, Inc. (Orange County Community Center)		X			0	0	0
Green Light Shipping	X				0	0	0
APAC Service Center		X			0	46	46
Visalia Emergency Aid Council		X			0	0	0
Total Enrollments					1	195	196

¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H
1	CARE Table 8 - Participants as of Month-End							
2	Southern California Gas Company							
3	February 2010							
4	2010	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change¹
5	January	n/a	1,571,380	n/a	1,571,380	1,802,661	87.2%	0.7%
6	February	n/a	1,573,709	n/a	1,573,709	1,802,661	87.3%	0.1%
7	March	n/a		n/a	0			
8	April	n/a		n/a	0			
9	May	n/a		n/a	0			
10	June	n/a		n/a	0			
11	July	n/a		n/a	0			
12	August	n/a		n/a	0			
13	September	n/a		n/a	0			
14	October	n/a		n/a	0			
15	November	n/a		n/a	0			
16	December	n/a		n/a	0			
17	¹ Explain any monthly variance of 5% or more in the number of participants.							
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

CERTIFICATE OF SERVICE

I hereby certify that a copy of **MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2010** has been electronically mailed to each party of record of the service list in A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026. Any party on the service list who has not provided an electronic mail address was served by placing copies in properly addressed and sealed envelopes and by depositing such envelopes in the United States Mail with first-class postage prepaid.

Copies were also sent via Federal Express to the assigned Administrative Law Judges and Commissioner.

Executed this 22nd day of March, 2010 at San Diego, California.

 /s/ Jenny Norin
Jenny Norin