

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY
(U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2009**

Kim F. Hassan

Attorney for
Southern California Gas Company
101 Ash Street, HQ12B
San Diego, CA 92101-3017
Telephone: (619) 699-5006
Facsimile: (619) 699-5027
E-Mail: KHassan@sempra.com

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I. INTRODUCTION

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033 the California Public Utilities Commission (Commission) directs Southern California Gas Company (SoCalGas) and the other Investor Owned Utilities (IOUs)¹ to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

In Application (A.) 06-06-033 SoCalGas proposed changes to the monthly Rapid Deployment reports in an effort to streamline the reports while maintaining their value.

¹ The other IOUs include San Diego Gas & Electric Company, Southern California Edison Company, and Pacific Gas and Electric Company.

SoCalGas, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low income program activity on a monthly basis. In D.06-12-038, the utilities' proposed changes for the monthly program reporting were approved. The reports will henceforth be referred to as the "Monthly Reports on Low Income Assistance Programs."

In Ordering Paragraph 90 of D.08-11-031, the Commission directed the utilities to begin reporting on the number of customer complaints they receive (either formal, informal, or wherever received) about their CARE recertification efforts and the nature of the complaints. The utilities are to report this information in their monthly and annual reports beginning December 31, 2008. SoCalGas has included its fourth report on CARE recertification complaints received from customers during February in the CARE section of this report below.

This second monthly report on SoCalGas' 2009 Low Income Assistance Programs includes LIEE and CARE results and expenditures through February.

II. OUTREACH and LEVERAGING for CARE AND LIEE

In February, an electronic newsletter was sent out to just over 358,000 SoCalGas customers throughout its service area containing links to several customer assistance programs including CARE and LIEE. In addition to this effort, e-mails containing CARE and LIEE program information links continue to be sent to customers who have requested electronic information on SoCalGas' programs.

SoCalGas outreach participated in the following community related events to promote their CARE and LIEE programs: 1) Lillian Elementary School 'Eco-Day' outreach in

Florence-Firestone area of LA County, 2) Cities of Montebello-Commerce & Rio Hondo YMCA “After School Program” conference, 3) South Whittier “Neighborhood Watch” group event, 4) City of Wilmington “Banning Blvd.- Opp St.” event, 5) City of Cudahy “Safety Fair,” 6) South Bay City Council of Governments annual “General Assembly” meeting (held in City of Carson), 7) South Gate Park “Citizen’s Workshop,” 8) Indio “Desert Springs Home & Garden Show,” 9) Tulare “World Agricultural Expo,” 10) Riverside “County Fair & National Date Festival” and 11). Los Angeles Convention Center “Home Show”. In total, SoCalGas outreached to approximately 135,625 low income customers and members of affiliated organizations with information and materials promoting SoCalGas’ customer assistance programs.

SoCalGas currently offers CARE online application enrollment on its website. In an effort to coordinate LIEE outreach with CARE outreach, web link promotions were added to the CARE online application submittal process. Upon successful submission of a CARE online application, customers interested in LIEE can select the web link promotion and immediately be directed to SoCalGas’ LIEE web page where they have the option to complete an online interest form or call the dedicated 800 number for SoCalGas’ LIEE program.

The following were February media activities where SoCalGas’ CARE and LIEE programs were promoted:

- Feb. 1, 2009
The Downey Patriot
Article on SoCalGas’ low income assistance programs to help lower winter bills.
- Feb. 4
San Bernardino Sun
Front page article on SoCalGas’ low income assistance programs to help lower winter bills for customers going through financial hardship.

- Feb. 5
San Gabriel Valley Examiner (Los Angeles County)
Article on SoCalGas' low income assistance programs for low income families that are struggling due to the economy.
- Feb. 12
Fresno Bee
Interviewed for an article by reporter Paula Lloyd regarding SoCalGas' low income assistance programs.
- Feb. 12
Eastside Sun (Los Angeles County)
Spanish article on SoCalGas' assistance programs CARE, DAP and energy efficiency.
- Feb 18.
El Clasificado (Los Angeles County)
Spanish article on SoCalGas' assistance programs CARE, DAP and energy efficiency.
- Feb 18
Mid-Valley News (San Gabriel Valley publication)
Article on SoCalGas' assistance programs CARE, DAP and energy efficiency.
- Feb. 26
Eastside Sun (Los Angeles County)
"The Gas Company Helps Cash-Strapped Customers"
Article on SoCalGas' low income assistance programs.
- KRCA-TV
Interview with SoCalGas Customer on Customer Assistance Programs: Interview with reporter Annette Arriola and a SoCalGas customer who has benefitted from SoCalGas' assistance programs during this economic downturn. The customer provided a testimonial on how SoCalGas assistance programs have helped her family get by and make her budget. Story aired on Feb. 6 during the noon and evening newscasts.
- KVEA TV
Los Angeles interview with "Buenos Dias" anchor Azucena Gomez regarding SoCalGas' low income assistance programs. Interview aired on Feb. 11 during the morning newscast and again during the evening newscasts.
- KTIE-AM
Interview with radio personality Lou Desmond on SoCalGas' energy efficiency programs, low income programs and furnace safety. KTIE-AM's coverage area reaches San Bernardino and Riverside County. The interview aired Feb. 13.
- K-FROG-FM
30-minute interview on SoCalGas' low income assistance and energy efficiency programs. The interview aired Feb. 8 on all three stations that cover Temecula Valley, Victorville and Riverside County.

III. LOW INCOME ENERGY EFFICIENCY (LIEE)

February Results – LIEE Installations

SoCalGas processed and paid for the installation of weatherization measures in 1,459 homes for the month of February.

The total number of appliances serviced during February was 88, which included 87 furnace repairs/replacements and 1 water heater replacement.

LIEE measure and appliance installations processed and paid during the month can be found in SoCalGas' Table 2L, LIEE Measure Installations & Savings.

LIEE Authorized Funding Versus Actual Expenditures

SoCalGas' LIEE Program expenditures totaled approximately \$684,000 for services processed and paid during the month of February. Additionally, approximately \$330,000 was spent on administration, for a year-to-date program administration cost of approximately \$447,000. Total LIEE program costs through February are 2% of the 2009 authorized budget (See Table 1L).

IV. CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)

February CARE Enrollment Results

As of February 2009, 1,450,810 residential customers were enrolled in the CARE program, which is a net increase of 9,428 customers from January 2009. In February, SoCalGas approved 20,352 new CARE applications, which included 94 from CARE capitation contractors (See Table 2C). SoCalGas' penetration rate for the CARE program at the end of February was 81.9%.

Telephone Enrollments

In February, SoCalGas launched its first ever recertification based Automated Voice Messaging (AVM) campaign. Customers throughout SoCalGas' service area were targeted for CARE program re-enrollment and over 3,022 customers successfully completed the process during the one week effort. AVM continues to be an effective low cost alternative outreach tactic for SoCalGas CARE enrollment, and continued expansion of AVM for program purposes is planned throughout program year (PY) 2009.

Web Based Enrollments

During February, SoCalGas received 4,599 CARE applications through its internet based outreach activities resulting in 2,168 new CARE enrollments. Outreach activities include e-newsletters, targeted e-campaigns, and promoting the CARE website on various collateral materials and during mass media campaigns.

Direct Mail Enrollments

During February, SoCalGas conducted a targeted direct mail campaign to 208,000 potentially CARE eligible customers who reside throughout its service area. Enrollments results from this campaign should be available for the March and April monthly reports.

Mass Media Campaigns

During February, SoCalGas' CARE and LIEE programs participated in a company wide month long "hardship campaign" which targeted low income customers. The campaign utilized print based media channels to promote its low income programs through out the Company's service area.

CARE Recertification Customer Complaints

SoCalGas did not receive any CARE recertification complaints during the month of February.

CARE Authorized Funding Versus Actual Expenditures

CARE administrative expenses for February totaled \$337,000. Year-to-date costs totaled \$570,000 which is 9% of the authorized 2009 CARE administrative budget. CARE rate and Service Establishment Charge discounts for February totaled \$11.5 million. Year-to-date costs are \$21.7 million which is 16% of the projected 2009 CARE Subsidies and Benefits budget.

The comparison of actual expenses to the budgeted figures for February is provided in Table 1C.

	A	B	C	D	E	F	G	H	I	J	K	L	M	
Table 1L - LIEE Program Expenses - Southern California Gas Company February 2009														
3	Authorized Budget ¹				Current Month Expenses				Year-To-Date Expenses				% of Budget Spent Year-To-Date	
	Electric	Gas	Total	Total	Electric	Gas	Total	Total	Electric	Gas	Total	Electric	Gas	Total
4	LIEE Program:													
5	Energy Efficiency													
6	\$0	\$18,519,164	\$18,519,164	\$0	\$0	\$41,490	\$41,490	\$0	\$0	\$41,490	\$41,490	0%	0%	0%
7	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
8	\$0	\$19,242,434	\$19,242,434	\$0	\$0	\$426,972	\$426,972	\$0	\$0	\$426,972	\$426,972	0%	0%	2%
9	\$0	\$13,429,131	\$13,429,131	\$0	\$0	\$191,574	\$191,574	\$0	\$0	\$191,574	\$191,574	0%	0%	1%
10	\$0	\$1,662,960	\$1,662,960	\$0	\$0	\$23,490	\$23,490	\$0	\$0	\$23,490	\$23,490	0%	0%	1%
11	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
12	\$0	\$668,507	\$668,507	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
13	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
14	\$0	\$53,722,196	\$53,722,196	\$0	\$0	\$683,526	\$683,526	\$0	\$0	\$683,526	\$683,526	0%	0%	1%
15	Energy Efficiency TOTAL													1%
16	\$0	\$307,670	\$307,670	\$0	\$0	\$15,052	\$15,052	\$0	\$0	\$15,052	\$15,052	0%	0%	9%
17	\$0	\$1,444,354	\$1,444,354	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
18	\$0	\$933,592	\$933,592	\$0	\$0	\$1,462	\$1,462	\$0	\$0	\$1,462	\$1,462	0%	0%	2%
19	\$0	\$87,524	\$87,524	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
20	\$0	\$344,924	\$344,924	\$0	\$0	\$19,662	\$19,662	\$0	\$0	\$19,662	\$19,662	0%	0%	11%
21	\$0	\$5,645,874	\$5,645,874	\$0	\$0	\$292,235	\$292,235	\$0	\$0	\$292,235	\$292,235	0%	0%	6%
22	\$0	\$85,774	\$85,774	\$0	\$0	\$1,812	\$1,812	\$0	\$0	\$1,812	\$1,812	0%	0%	4%
23														
24	\$0	\$62,571,908	\$62,571,908	\$0	\$0	\$1,013,749	\$1,013,749	\$0	\$0	\$1,013,749	\$1,013,749	0%	0%	2%
25	Funded Outside of LIEE Program Budget													
26	\$0	\$0	\$0	\$0	\$0	\$127,422	\$127,422	\$0	\$0	\$127,422	\$127,422			
27														
28	NGAT Costs													
29	\$0	\$0	\$0	\$0	\$0	\$37,638	\$37,638	\$0	\$0	\$37,638	\$37,638			
30														
31	1. Base Budget reflects PY2009 Annual Base and does not include Carry Over funds.													
32	2. The Indirect Costs included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in base margin and therefore are not included in the LIEE													
33	3. DAP Total Program Costs.													
34	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.													

	A	B	C	D	E	F	G
	Table 2L - LIEE Measure Installations & Savings						
	Southern California Gas Company						
	February 2009						
3			Monthly	Expensed Installations Year-To-Date			
4	Measures	Units	Quantity Installed	Quantity Installed	kWh (Annual) ¹	kW (Annual)	Therms (Annual)
5	Heating Systems						
6	Furnaces	Each	87	87	0	0	249
7	Cooling Measures						
8	A/C Replacement - Room	Each	0	0	0	0	0
9	A/C Replacement - Central	Each	0	0	0	0	0
10	A/C Tune-up - Central	Each	0	0	0	0	0
11	A/C Services - Central	Each	0	0	0	0	0
12	Heat Pump	Each	0	0	0	0	0
13	Evaporative Coolers	Each	0	0	0	0	0
14	Evaporative Cooler Maintenance	Each	0	0	0	0	0
15	Infiltration & Space Conditioning						
16	Envelope and Air Sealing Measures	Home	1399	1399	0	0	11063
17	- Outlet cover plate gaskets	Home	1,286	1,286			
18	- Attic Access Weatherization	Home	6	6			
19	- Weatherstripping - Door	Home	1,344	1,344			
20	- Caulking	Home	114	114			
21	- Evaporative Cooler/Air Cond. Covers	Home	149	149			
22	- Minor Home Repairs ²	Home	1,254	1,254			
23	Duct Sealing	Home	35	35	0	0	893
24	Attic Insulation	Home	41	41	0	0	1,686
25	Water Heater Measures						
26	Water Heater Conservation Measures	Home	1,370	1,370	0	0	17,002
27	- Water Heater Blanket	Home	96	96			
28	- Low Flow Showerhead	Home	1,158	1,158			
29	- Water Heater Pipe Wrap	Home	47	47			
30	- Faucet Aerators	Home	1,305	1,305			
31	Water Heater Replacement - Gas	Each	1	1	0	0	12
32	Water Heater Replacement - Electric	Each	0	0	0	0	0
33	Tankless Water Heater - Gas	Each	0	0	0	0	0
34	Tankless Water Heater - Electric	Each	0	0	0	0	0
35	Lighting Measures						
36	CFLs	Each	0	0	0	0	0
37	Interior Hard wired CFL fixtures	Each	0	0	0	0	0
38	Exterior Hard wired CFL fixtures	Each	0	0	0	0	0
39	Torchiere	Each	0	0	0	0	0
40	Refrigerators						
41	Refrigerators - Primary	Each	0	0	0	0	0
42	Refrigerators - Secondary	Each	0	0	0	0	0
43	Pool Pumps	Each	0	0	0	0	0
44	New Measures						
45	Forced Air Unit Standing Pilot Change Out	Each	0	0	0	0	0
46	Furnace Clean and Tune	Each	0	0	0	0	0
47	High Efficiency Clothes Washer	Each	0	0	0	0	0
48	Microwave	Each	0	0	0	0	0
49	Thermostatic Shower Valve	Each	0	0	0	0	0
50	LED Night Lights	Each	0	0	0	0	0
51	Occupancy Sensor	Each	0	0	0	0	0
52	Pilots						
53	A/C Tune-up Central	Home	0	0	0	0	0
54	Interior Hard wired CFL fixtures	Each	0	0	0	0	0
55	Ceiling Fans	Each	0	0	0	0	0
56	In-Home Display	Each	0	0	0	0	0
57	Programmable Controllable Thermostat	Each	0	0	0	0	0
58	Forced Air Unit	Each	0	0	0	0	0
59	Microwave	Each	0	0	0	0	0
60	High Efficiency Clothes Washer	Each	0	0	0	0	0
61	Customer Enrollment						
62	Outreach & Assessment	Home	1,744	1,744	0	0	0
63	In-Home Education	Home	1,647	1,647	0	0	0
64	Education Workshops	Participants	0	0	0	0	0
65	Total Energy Savings				0	0	30,905
66	Homes Treated & Weatherized						
67	Single Family Homes Treated	Home	1,108	1,108			
68	Multi-family Homes Treated	Home	441	441			
69	Mobile Homes Treated	Home	195	195			
70	Total Number of Homes Treated		Home	1,744	1,744		
71	Master-Metered Homes Treated	Home	228	228			
72	Homes Weatherized	Home	1,459	1,459			
73	1. Energy savings is based on 1) 2001 Low Income Impact Evaluation Study; 2) Decision 03-11-020 approved the LIEE Measure Cost Effectiveness Study conducted by Itron, Inc. filed on June 2, 2003 for new measure mix effective 1/1/04; 3) Decision 05-12-026 approved the Report on the Assessment of Proposed New Year 2006 LIEE Program Measures conducted by Itron, Inc. filed on May 2, 2005; and 5) the updated Database of Energy Efficient Resources (DEER).						
74	2. Minor Home Repairs predominately include Door Repair/Replacement, Window Repair/Replacement and Wall Repair.						
75	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

Low-Income Programs Monthly Report

	A	B
1	Table 3L - Average Bill Savings per Treated Home	
2	Southern California Gas Company	
	February 2009	
3	Year-To-Date Installations - Expensed	
4		
5	Annual kWh Savings	0
6	Annual Therm Savings	30,905
7	Lifecycle kWh Savings	0
8	Lifecycle Therm Savings	259,183
9	Current kWh Rate	\$ 0.11
10	Current Therm Rate	\$ 1.01
11	Number of Treated Homes	1,744
12	Average 1st Year Bill Savings / Treated Home	\$ 18.38
13	Average Lifecycle Bill Savings / Treated Home	\$ 128.41
15	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.	

Low-Income Programs Monthly Report

	A	B	C	D	E	F	G
1	Table 4L - LIEE Homes Treated						
2	Southern California Gas Company						
3	February 2009						
4	County	Eligible Customers			Homes Treated Year-To-Date		
5		Rural	Urban	Total	Rural	Urban	Total
6	Fresno	713	10,488	11,202	5	49	54
7	Imperial	16,872	363	17,236	1	0	1
8	Kern	32,818	9,115	41,933	18	2	20
9	Kings	14,694	13	14,708	49	0	49
10	Los Angeles	5,178	1,134,525	1,139,702	3	605	608
11	Orange	0	219,785	219,785	0	153	153
12	Riverside	42,994	188,175	231,168	16	149	165
13	San Bernardino	9,087	157,134	166,221	3	235	238
14	San Luis Obispo	27,516	214	27,730	18	0	18
15	Santa Barbara	14,252	25,335	39,587	27	32	59
16	Tulare	41,991	12,946	54,937	267	112	379
17	Ventura	6,883	49,648	56,530	0	0	0
18	Total	212,998	1,807,741	2,020,739	407	1,337	1,744
19							
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Table 5L - LIEE Customer Summary Southern California Gas Company February 2009																
2	Gas & Electric				Gas Only				Electric Only				Total				
3	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	
4	Month	Therm	kWh	kW	Therm	kWh	kW	Therm	Therm	kWh	kW	Therm	Therm	kWh	kW	Therm	kWh
5	Jan-09	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6	Feb-09	0	0	0	1,744	30,904	0	0	0	0	0	0	1,744	30,904	0	0	0
7	Mar-09																
8	Apr-09																
9	May-09																
10	Jun-09																
11	Jul-09																
12	Aug-09																
13	Sep-09																
14	Oct-09																
15	Nov-09																
16	Dec-09																
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.																

A	B	C	D	E	F	G	H	I	J	K	L	M
Table 6L - Expenditures for Pilots and Studies - Southern California Gas Company												
February 2009												
1	Authorized 3-Year Budget		Current Month Expenses		Expenses Since January 1, 2009		% of 3-Year Budget Spent					
2	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
3	Pilots:											
4	\$ -	\$ 924,203	\$ 924,203	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
5	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
6	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
7	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
8	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
9	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
10	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
11	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
12	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	\$ -	\$ 924,203	\$ 924,203	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	Studies:											
15	\$ -	\$ 90,000	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
16	\$ -	\$ 62,500	\$ 62,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
17	\$ -	\$ 150,000	\$ 150,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
19	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
20	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
22	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
23	\$ -	\$ 302,500	\$ 302,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
24	1. Budget funds are carried over from the 2007-2008 LIEE Funding Cycle											

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - Southern California Gas Company																
2	February 2009																
3	Gross Enrollment																
4	Automatic Enrollment																
5	Inter-Utility	CPUC	Inter-Agency	SB 580	Combined (B+C+D+E)	Capitation	Other Sources ¹	Total (F+G+H)	Recertification ²	Total Adjusted (I+J)	Attrition (Drop Offs) ³	Net (K-L)	Net Adjusted (M-J)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (O/P)	
6	9,439	0	0	0	9,439	71	22,811	32,321	7,179	39,500	26,337	13,163	5,984	1,441,382	1,770,825	81.4%	
7	5,364	0	0	0	5,364	94	14,894	20,352	14,632	34,984	10,924	24,060	9,428	1,450,810	1,770,825	81.9%	
8																	
9																	
10																	
11																	
12																	
13																	
14																	
15																	
16																	
17																	
18	Total Annual	14,803	0	0	14,803	165	37,705	52,673	21,811	74,484	37,261	37,223	15,412				
19	1. Not including Recertification Enrollment																
20	2. Recertifications completed regardless of month requested.																
21	3. The drop offs include self-declined applications, ineligible applications, and closed CARE accounts.																
22	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																
23																	

	A	B	C	D	E	F	G	H	I
1	Table 3C - CARE Standard Random Verification Results - Southern California Gas Company								
2	February 2009								
3		Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification	% of Total Population Dropped
4									
5	Jan-09	1,441,382	5,216	0.36%	2,325	274	2,599	50%	0.18%
6	Feb-09	1,450,810	4,774	0.33%	2,194	191	2,385	50%	0.16%
7	Mar-09								
8	Apr-09								
9	May-09								
10	Jun-09								
11	Jul-09								
12	Aug-09								
13	Sep-09								
14	Oct-09								
15	Nov-09								
16	Dec-09								
17	Total Annual	1,450,810	9,990	0.69%	4,519	465	4,984	50%	0.34%
18	SoCalGas' random verification process allows customers 90 days to respond to the verification request. As a result, the number of customers dropped in any given month includes requests for verification that were issued several months prior.								
19	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
20									

	A	B	C	D	E	F	G	H	I	J	K	L
1	Table 4C - CARE Enrollment by County - Southern California Gas Company											
2	February 2009											
3	County	Estimated Eligible		Gross Enrollments		Total Participants			Penetration Rate			
Urban		Rural	Total	Current Month	YTD	Urban	Rural	Total	Urban	Rural	Total	
4	Fresno	10,073	704	10,777	125	281	9,657	602	10,259	96%	86%	95%
5	Imperial	260	15,443	15,703	143	393	229	12,195	12,424	88%	79%	79%
6	Kern	8,447	31,785	40,232	492	1,217	8,646	24,336	32,982	102%	77%	82%
7	Kings	13	14,455	14,468	152	432	15	12,148	12,163	114%	84%	84%
8	Los Angeles	966,579	5,155	971,734	10,451	27,005	833,010	5,440	838,450	86%	106%	86%
9	Orange	180,599	0	180,599	1,889	4,751	130,154	0	130,154	72%	0%	72%
10	Riverside	176,298	41,933	218,232	2,830	7,555	137,240	21,317	158,557	78%	51%	73%
11	San Bernardino	145,109	7,682	152,791	2,420	6,350	123,277	5,063	128,340	85%	66%	84%
12	San Luis Obispo	205	25,470	25,675	192	505	40	14,764	14,804	20%	58%	58%
13	Santa Barbara	21,188	13,633	34,821	260	748	13,345	12,361	25,706	63%	91%	74%
14	Tulare	12,661	40,969	53,630	776	1,845	14,722	34,095	48,817	116%	83%	91%
15	Ventura	45,632	6,532	52,163	624	1,591	32,985	5,169	38,154	72%	79%	73%
16												
17												
18	Total	1,567,064	203,760	1,770,825	20,352	52,673	1,303,320	147,490	1,450,810	83%	72%	82%
19												
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.											

	A	B	C	D	E	F	G	H	I
1	Table 5C - CARE Capitation Contractors - Southern California Gas Company								
2	February 2009								
3		Contractor Type (Check one or more if applicable)				Enrollments Year-To-Date			Year-To-Date
4	Contractor ¹	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	Expenditures
5									
6	Contractor 1		x	x	x	0	13	13	\$105
7	Contractor 2		x			0	10	10	\$72
8	Contractor 3		x	x	x	0	0	0	\$0
9	Contractor 4		x			0	21	21	\$0
10	Contractor 5		x			0	2	2	\$0
11	Contractor 6		x			0	27	27	\$0
12	Contractor 7		x			0	0	0	\$0
13	Contractor 8		x			0	0	0	\$0
14	Contractor 9		x			0	3	3	\$0
15	Contractor 10		x			0	0	0	\$0
16	Contractor 11		x			0	35	35	\$0
17	Contractor 12		x			0	0	0	\$0
18	Contractor 13		x			0	0	0	\$0
19	Contractor 14		x			0	0	0	\$0
20	Contractor 15		x			0	0	0	\$0
21	Contractor 16		x			0	0	0	\$0
22	Contractor 17		x			0	0	0	\$0
23	Contractor 18		x			0	0	0	\$0
24	Contractor 19		x	x	x	0	0	0	\$0
25	Contractor 20		x	x	x	0	1	1	\$0
26	Contractor 21		x			0	0	0	\$0
27	Contractor 22		x			0	4	4	\$0
28	Contractor 23		x			0	4	4	\$0
29	Contractor 24		x			0	0	0	\$0
30	Contractor 25		x			0	0	0	\$0
31	Contractor 26	x				0	1	1	\$0
32	Contractor 27		x			0	46	46	\$75
33	Contractor 28		x			0	0	0	\$0
34	Total Enrollments and Expenditures					0	167	167	\$252
36	1. All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.								
37	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

Low-Income Programs Monthly Report

	A	B	C	D	E
1	Table 6C - CARE Participants as of Month-End Southern California Gas Company February 2009				
2	Month	Gas & Electric	Gas Only	Electric Only	Total
3	Jan-09	0	1,441,382	0	1,441,382
4	Feb-09	0	1,450,810	0	1,450,810
5	Mar-09				
6	Apr-09				
7	May-09				
8	Jun-09				
9	Jul-09				
10	Aug-09				
11	Sep-09				
12	Oct-09				
13	Nov-09				
14	Dec-09				
15					
16	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Table 7C - Expenditures for Pilots and Studies - Southern California Gas Company												
2	February 2009												
3		Authorized 3-Year Budget			Current Month Expenses			Expenses Since January 1, 2009			% of 3-Year Budget Spent		
4		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
5	Pilots:												
6	- Pilot 1	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
7	- Pilot 2	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
8	- Pilot 3	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
9	- Pilot 4	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
10	- Pilot 5	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
11	- Pilot 6	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
12	- Pilot 7	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14													
15	Studies:												
16	- Study 1	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
17	- Study 2	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	- Study 3	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
19	- Study 4	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
20	- Study 5	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21	- Study 6	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
22	- Study 7	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
23	Total Studies	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2009** on parties in A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026 by electronic mail, and by Federal Express to assigned Commissioner and Administrative Law Judge.

Dated at San Diego, California, this 23rd day of March 2009.

 /s/ Jenny Norin
Jenny Norin