

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Applications of the Large Investor Owned Utilities for Approval of Their 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budgets.	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON  
LOW INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2008**

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October 21, 2008

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**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON  
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**I. INTRODUCTION**

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033 the California Public Utilities Commission (Commission) directs Southern California Gas Company (SoCalGas) and the other Investor Owned Utilities (IOUs)<sup>1</sup> to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

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<sup>1</sup> The other IOUs include San Diego Gas & Electric Company, Southern California Edison Company, and Pacific Gas and Electric Company.

In Application (A.) 06-06-033 SoCalGas proposed changes to the monthly Rapid Deployment reports in an effort to streamline the reports while maintaining their value. SoCalGas, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low-income program activity on a monthly basis. In D.06-12-038, the utilities' proposed changes for the monthly program reporting were approved. The reports will henceforth be referred to as the "Monthly Reports on Low Income Assistance Programs."

This ninth monthly report on SoCalGas' 2008 Low Income Assistance Programs includes actual LIEE and CARE results and expenditures through September.

## **II. OUTREACH AND LEVERAGING FOR CARE AND LIEE**

In September, an electronic newsletter was sent out to 71,000 SoCalGas customers throughout its service area promoting the CARE and LIEE programs.

During the month of September, an LIEE direct mail campaign was launched targeting approximately 5,000 customers in select zip codes in Bell, San Fernando and Brawley. This campaign targeted customers believed to have a high probability of meeting the LIEE eligibility criteria. This effort promoted the LIEE program and encouraged recipients to contact the SoCalGas LIEE call center to learn more about the program.

SoCalGas representatives participated in six low-income oriented outreach events within its service territory. Events included: 17<sup>th</sup> Annual Arts and Culture Festival in San Pedro, LA County Fair in Pomona, Philippine-American Exposition Home Show at the LA Convention Center, Route 66 street fair in San Bernardino, and the Latino Consumer Expo and the annual City of LA Emergency Preparedness fair, both held in Panorama City. Participants were given information about all of the programs and services currently being offered by SoCalGas. In

total, an estimated 1,435,000 estimated attendees had the opportunity to learn more about SoCalGas' low-income programs.

### **III. LOW-INCOME ENERGY EFFICIENCY (LIEE)**

#### **September Results – LIEE Installations**

SoCalGas processed and paid for the installation of weatherization measures in 4,603 homes for the month of September.

The total number of appliances serviced during September was 477, which included 278 furnace repairs, 172 furnace replacements, and 27 water heater replacements.

LIEE measure and appliance installations processed and paid during the month can be found in SoCalGas' Table 2L, LIEE Measure Installations & Savings.

#### **LIEE Authorized Funding Versus Actual Expenditures**

SoCalGas' LIEE Program expenditures totaled \$2.3 million for services processed and paid during the month of September, and \$15.7 million year-to-date. An additional \$740,000 was spent on administration, for a year-to-date program administration cost of \$3.8 million. Total LIEE program costs through September are 59% of the 2008 authorized budget (*See* Table 1L).

### **IV. CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)**

#### **September CARE Enrollment Results**

As of September 2008, 1,391,119 residential customers were enrolled in the CARE program, which is a net increase of 5,693 customers from August 2008. During September 46,633 new CARE applications were approved, which included 124 from CARE capitation

contractors (*See* Table 2C). SoCalGas' penetration rate for the CARE program at the end of September was 81.6%.

### **Telephone Enrollments**

SoCalGas launched its seventh Automated Voice Messaging (AVM) campaign for CARE during September. This campaign targeted low-income customers throughout SoCalGas' service territory who were thought to have a high probability of meeting the CARE eligibility criteria. The September AVM campaign produced 19,968 new enrollments and has enrolled nearly 39,000 customers onto the CARE rate discount throughout the year.

### **Third-Party Enrollments**

During September, SoCalGas' CARE Third-Party Outreach program produced 7,832 new enrollments. This door-to-door outreach program targets SoCalGas' hardest-to-reach low-income customers who have been non-responsive to most other outreach methods. Year-to-date, nearly 47,000 new customers have enrolled in CARE through SoCalGas' third-party enrollment process.

### **Web Based Enrollments**

During September, SoCalGas received 3,364 CARE applications through its internet based outreach activities resulting in 1,712 new CARE enrollments. Activities include e-newsletters, targeted e-campaigns and promoting the CARE website on various collateral materials and during mass media campaigns. Year-to-date over 13,200 customers have enrolled in CARE through the on-line option, which represents a 600% increase from year end 2007.

### **CARE Authorized Funding Versus Actual Expenditures**

CARE administrative expenses for September totaled \$329,233. Year-to-date costs totaled \$3.6 million which is 77% of the authorized 2008 CARE administrative budget. CARE rate and Service Establishment Charge discounts for September totaled \$6.2 million. Year-to-date costs are \$92.2 million which is 73% of the projected 2008 CARE Subsidies and Benefits budget.

The comparison of actual expenses to the budgeted figures for September is provided in Table 1C.

### **V. CONCLUSION**

SoCalGas continues to implement its outreach efforts with the goal of providing LIEE services to as many qualified customers as possible and increasing CARE participation during PY2008.

Respectfully submitted,

/s/ KIM F. HASSAN

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October 21, 2008

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
<b>Table 1L - LIEE Program Expenses - Southern California Gas Company September 2008</b>														
1														
2														
3														
4	<b>LIEE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	
5	Energy Efficiency													
6	- Gas Appliances	\$0	\$5,545,241	\$5,545,241	\$0	\$410,278	\$410,278	\$0	\$2,855,773	\$2,855,773	0%	51%	51%	
7	- Electric Appliances	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
8	- Weatherization	\$0	\$16,866,660	\$16,866,660	\$0	\$1,262,565	\$1,262,565	\$0	\$8,535,516	\$8,535,516	0%	51%	51%	
9	- Outreach and Assessment	\$0	\$5,026,515	\$5,026,515	\$0	\$599,734	\$599,734	\$0	\$3,849,950	\$3,849,950	0%	77%	77%	
10	- In Home Energy Education	\$0	\$447,000	\$447,000	\$0	\$58,785	\$58,785	\$0	\$442,509	\$442,509	0%	99%	99%	
11	- Education Workshops	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
12	- Pilot	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
13	- Cool Centers	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%	
14	<b>Energy Efficiency TOTAL</b>	\$0	\$27,885,416	\$27,885,416	\$0	\$2,331,361	\$2,331,361	\$0	\$15,683,748	\$15,683,748	0%	56%	56%	
15														
16	Training Center	\$0	\$91,538	\$91,538	\$0	\$16,508	\$16,508	\$0	\$124,795	\$124,795	0%	136%	136%	
17	Inspections	\$0	\$2,058,676	\$2,058,676	\$0	\$151,825	\$151,825	\$0	\$1,027,335	\$1,027,335	0%	50%	50%	
18	Marketing	\$0	\$200,000	\$200,000	\$0	\$76,852	\$76,852	\$0	\$272,720	\$272,720	0%	136%	136%	
19	M&E Studies	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$128,841	\$128,841	0%	0%	0%	
20	Regulatory Compliance	\$0	\$278,512	\$278,512	\$0	\$21,667	\$21,667	\$0	\$161,073	\$161,073	0%	58%	58%	
21	General Administration	\$0	\$2,657,829	\$2,657,829	\$0	\$469,714	\$469,714	\$0	\$2,060,427	\$2,060,427	0%	78%	78%	
22	CPUC Energy Division	\$0	\$40,000	\$40,000	\$0	\$3,167	\$3,167	\$0	\$16,179	\$16,179	0%	40%	40%	
23														
24	<b>TOTAL PROGRAM COSTS</b>	\$0	\$33,211,971	\$33,211,971	\$0	\$3,071,095	\$3,071,095	\$0	\$19,475,118	\$19,475,118	0%	59%	59%	
25														
26	Indirect Costs <sup>2</sup>				\$0	\$137,929	\$137,929	\$0	\$1,003,982	\$1,003,982				
27														
28	NGAT Costs				\$0	\$116,204	\$116,204	\$0	\$757,194	\$757,194				
30	1. Base Budget reflects PY2008 Annual Base and does not include Carry Over funds.													
31	2. The Indirect Costs included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in base margin and therefore are not included in the LIEE / DAP Total Program Costs.													
32	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.													

	A	B	C	D	E	F	G
1	<b>Table 2L - LIEE Measure Installations &amp; Savings</b>						
2	<b>Southern California Gas Company</b>						
3	<b>September 2008</b>						
4	<b>Measures</b>	<b>Units</b>	<b>Expensed Installations Year-To-Date</b>				
5			<b>Month Quantity Installed</b>	<b>Quantity Installed</b>	<b>kWh (Annual) <sup>1</sup></b>	<b>kW (Annual)</b>	<b>Therms (Annual)</b>
6	<b>Furnaces</b>						
7	- Repair - Gas	Each	278	2,244	0	0	68,982
8	- Replacement - Gas	Each	172	1,238	0	0	36,800
9	- Repair - Electric	Each	0	0	0	0	0
10	- Replacement - Electric	Each	0	0	0	0	0
11	<b>Infiltration &amp; Space Conditioning.</b>						
12	- Outlet cover plate gaskets	Home	3,634	23,687	0	0	0
13	- Duct Testing	Home	273	1,391	0	0	0
14	- Duct Sealing	Home	45	251	0	0	5,831
15	- Evaporative Coolers	Each	0	0	0	0	0
16	- Evaporative Cooler Maintenance	Each	0	0	0	0	0
17	- Evaporative Cooler/Air Cond. Covers	Each	308	2,038	0	0	2,451
18	- A/C Replacement - Room	Each	0	0	0	0	0
19	- A/C Replacement - Room (landlord)	Each	0	0	0	0	0
20	- A/C Replacement - Central	Each	0	0	0	0	0
21	- A/C Replacement - Central (landlord)	Each	0	0	0	0	0
22	- A/C Tune-up - Central	Each	0	0	0	0	0
23	- A/C Services - Central	Each	0	0	0	0	0
24	- Heat Pump	Each	0	0	0	0	0
26	<b>Weatherization</b>						
27	- Attic Insulation	Home	206	1,422	0	0	32,801
28	- Attic Access Weatherization	Home	6	40	0	0	0
29	- Weatherstripping - Door	Home	3,885	26,485	0	0	58,147
30	- Caulking	Home	239	1,849	0	0	2,699
31	- Minor Home Repairs <sup>2</sup>	Home	3,824	28,013	0	0	184,040
33	<b>Water Heater Savings</b>						
34	- Water Heater Blanket	Home	396	2,608	0	0	28,113
35	- Low Flow Showerhead	Home	4,008	26,644	0	0	210,095
36	- Water Heater Replacement - Gas	Each	27	136	0	0	2,518
37	- Water Heater Replacement - Electric	Each	0	0	0	0	0
38	- Tankless Water Heater - Gas	Each	0	0	0	0	0
39	- Tankless Water Heater - Electric	Each	0	0	0	0	0
40	- Water Heater Pipe Wrap	Home	239	1,301	0	0	5,609
41	- Faucet Aerators	Home	4,201	28,255	0	0	91,559
43	<b>Lighting Measures</b>						
44	- CFL	Each	0	0	0	0	0
45	- Interior Hard wired CFL fixtures	Each	0	0	0	0	0
46	- Exterior Hard wired CFL fixtures	Each	0	0	0	0	0
47	- Torchiere	Each	0	0	0	0	0
49	<b>Refrigerators</b>	Each	0	0	0	0	0
50	<b>Refrigerators (landlord)</b>	Each	0	0	0	0	0
52	<b>Pool Pumps</b>	Each	0	0	0	0	0
54	<b>Pilots</b>						
55	- A/C Tune-up - Central	Each	0	0	0	0	0
56	- Interior Hard wired Compact Fluorescent	Each	0	0	0	0	0
57	- Ceiling Fans	Each	0	0	0	0	0
59	<b>Customer Enrollment</b>						
60	- Outreach & Assessment	Home	5,237	30,112	0	0	0
61	- In-Home Education	Home	3,939	24,950	0	0	0
62	- Education Workshops	Participants	0	0	0	0	0
64	<b>Total Savings</b>				0	0	729,645
66	<b>Homes Weatherized <sup>3</sup></b>	Home	4,603	30,096			
68	<b>Homes Treated</b>						
69	- Single Family Homes Treated	Home	3,419	22,003			
70	- Multi-family Homes Treated	Home	1,457	9,349			
71	- Mobile Homes Treated	Home	414	2,822			
72	- Total Number of Homes Treated	Home	5,290	34,174			
74	- Master-Metered Homes Treated	Home	787	4,985			
76	1. Energy savings is based on 1) 2001 Low Income Impact Evaluation Study; 2) Decision 03-11-020 approved the LIEE Measure Cost Effectiveness Study conducted by Itron, Inc. filed on June 2, 2003 for new measure mix effective 1/1/04; 3) Decision 05-12-026 approved the Report on the Assessment of Proposed New Year 2006 LIEE Program Measures conducted by Itron, Inc. filed on May 2, 2005; and 5) the updated Database of Energy Efficient Resources (DEER).						
77	2. Minor Home Repairs predominately include Door Repair/Replacement, Window Repair/Replacement and Wall Repair.						
78	3. Weatherization consists of Attic Insulation, Attic Access Weatherization, Weatherstripping - Door, Caulking and Minor Home Repairs.						
79	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

Low-Income Programs Monthly Report

	A	B
1	<b>Table 3L - Average Bill Savings per Treated Home</b>	
2	<b>Southern California Gas Company</b>	
	<b>September 2008</b>	
3	<b>Year-To-Date Installations - Expensed</b>	
4		
5	Annual kWh Savings	0
6	Annual Therm Savings	729,645
7	Lifecycle kWh Savings	0
8	Lifecycle Therm Savings	7,316,749
9	Current kWh Rate	\$ 0.11
10	Current Therm Rate	\$ 1.01
11	Number of Treated Homes	34,174
12	<b>Average 1st Year Bill Savings / Treated Home</b>	<b>\$ 21.50</b>
13	<b>Average Lifecycle Bill Savings / Treated Home</b>	<b>\$ 175.30</b>

Low-Income Programs Monthly Report

	A	B	C	D	E	F	G
1	<b>Table 4L - LIEE Homes Treated</b>						
2	<b>Southern California Gas Company</b>						
3	<b>September 2008</b>						
4	<b>County</b>	<b>Eligible Customers</b>			<b>Homes Treated Year-To-Date</b>		
5		<b>Rural</b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
6	Fresno	672	10,071	<b>10,743</b>	88	523	<b>611</b>
7	Imperial	16,750	252	<b>17,002</b>	148	0	<b>148</b>
8	Kern	32,002	9,499	<b>41,501</b>	427	127	<b>554</b>
9	Kings	14,399	12	<b>14,411</b>	907	0	<b>907</b>
10	Los Angeles	4,863	1,088,187	<b>1,093,050</b>	143	16,168	<b>16,311</b>
11	Orange	0	209,190	<b>209,190</b>	0	1,086	<b>1,086</b>
12	Riverside	42,045	185,085	<b>227,130</b>	706	6,701	<b>7,407</b>
13	San Bernardino	8,731	150,572	<b>159,303</b>	250	4,061	<b>4,311</b>
14	San Luis Obispo	27,675	211	<b>27,885</b>	435	10	<b>445</b>
15	Santa Barbara	14,119	25,809	<b>39,928</b>	283	248	<b>531</b>
16	Tulare	40,343	12,687	<b>53,030</b>	1,333	365	<b>1,698</b>
17	Ventura	6,651	47,789	<b>54,441</b>	12	153	<b>165</b>
18	<b>Total</b>	<b>208,250</b>	<b>1,739,364</b>	<b>1,947,614</b>	<b>4,732</b>	<b>29,442</b>	<b>34,174</b>
19							
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
1	<b>Table 5L - LIEE Customer Summary Southern California Gas Company September 2008</b>																	
2	<b>Gas &amp; Electric</b>				<b>Gas Only</b>				<b>Electric Only</b>				<b>Total</b>					
3	<b># of YTD Homes Treated</b>	<b>Therm</b>	<b>kWh</b>	<b>kW</b>	<b># of YTD Homes Treated</b>	<b>Therm</b>	<b>kWh</b>	<b>kW</b>	<b># of YTD Homes Treated</b>	<b>Therm</b>	<b>kWh</b>	<b>kW</b>	<b># of YTD Homes Treated</b>	<b>Therm</b>	<b>kWh</b>	<b>kW</b>		
4	<b>Month</b>																	
5	Jan-08	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
6	Feb-08	0	0	0	4,050	68,984	0	0	0	0	0	0	4,050	68,984	0	0	0	
7	Mar-08	0	0	0	5,272	90,511	0	0	0	0	0	0	5,272	90,511	0	0	0	
8	Apr-08	0	0	0	9,233	173,166	0	0	0	0	0	0	9,233	173,166	0	0	0	
9	May-08	0	0	0	14,468	271,141	0	0	0	0	0	0	14,468	271,141	0	0	0	
10	Jun-08	0	0	0	19,001	356,751	0	0	0	0	0	0	19,001	356,751	0	0	0	
11	Jul-08	0	0	0	23,276	437,862	0	0	0	0	0	0	23,276	437,862	0	0	0	
12	Aug-08	0	0	0	28,884	637,322	0	0	0	0	0	0	28,884	637,322	0	0	0	
13	Sep-08	0	0	0	34,174	729,645	0	0	0	0	0	0	34,174	729,645	0	0	0	
14	Oct-08																	
15	Nov-08																	
16	Dec-08																	
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																	



	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - Southern California Gas Company</b>																
2	<b>September 2008</b>																
3	Gross Enrollment																
4	Automatic Enrollment																
5	Inter-Utility	CPUC	Inter-Agency	SB 580	Combined (B+C+D+E)	Capitation	Other Sources <sup>1</sup>	Total (F+G+H)	Recertification <sup>2</sup>	Total Adjusted (I+J)	Attrition (Drop Offs) <sup>3</sup>	Net (K-L)	Net Adjusted (M-J)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (O/P)	
6	Jan-08	3,800	0	0	3,800	96	24,059	27,955	19,637	47,592	23,153	24,439	4,802	1,337,416	1,707,215	78.3%	
7	Feb-08	3,792	0	0	3,792	81	25,064	28,937	13,662	42,599	21,778	20,821	7,159	1,344,575	1,708,176	78.7%	
8	Mar-08	7,269	0	0	7,269	78	19,279	26,626	8,097	34,723	22,487	12,236	4,139	1,348,714	1,708,523	78.9%	
9	Apr-08	8,065	0	0	8,065	113	31,416	39,594	7,537	47,131	30,943	16,188	8,651	1,357,365	1,708,545	79.4%	
10	May-08	10,092	0	0	10,092	87	24,077	34,256	8,952	43,208	19,006	24,202	15,250	1,372,615	1,707,759	80.4%	
11	Jun-08	5,727	0	0	5,727	260	23,294	29,281	12,833	42,114	26,374	15,740	2,907	1,375,522	1,707,065	80.6%	
12	Jul-08	7,654	0	0	7,654	354	30,126	38,134	8,978	47,112	30,402	16,710	7,732	1,383,254	1,705,740	81.1%	
13	Aug-08	12,159	0	0	12,159	121	12,864	25,144	3,361	28,505	22,972	5,533	2,172	1,385,426	1,705,166	81.2%	
14	Sep-08	10,464	0	0	10,464	124	36,045	46,633	13,008	59,641	40,940	18,701	5,693	1,391,119	1,705,297	81.6%	
15	Oct-08																
16	Nov-08																
17	Dec-08																
18	<b>Total Annual</b>	<b>69,022</b>	<b>0</b>	<b>0</b>	<b>69,022</b>	<b>1,314</b>	<b>226,224</b>	<b>296,560</b>	<b>96,065</b>	<b>392,625</b>	<b>238,055</b>	<b>154,570</b>	<b>58,505</b>				

1. Not Including Recertification Enrollment

2. Recertifications completed regardless of month requested.

3. The drop offs include self-declined applications, ineligible applications, and closed CARE accounts.

	A	B	C	D	E	F	G	H	I
1	<b>Table 3C - CARE Standard Random Verification Results - Southern California Gas Company</b>								
2	<b>September 2008</b>								
3		<b>Total CARE Population</b>	<b>Participants Requested to Verify</b>	<b>% of Population Total</b>	<b>Participants Dropped (Due to no response)</b>	<b>Participants Dropped (Verified as Ineligible)</b>	<b>Total Dropped</b>	<b>% Dropped through Random Verification</b>	<b>% of Total Population Dropped</b>
4									
5	Jan-08	1,337,416	2,289	0.17%	1,134	96	1,230	54%	0.09%
6	Feb-08	1,344,575	2,530	0.19%	1,062	103	1,165	46%	0.09%
7	Mar-08	1,348,714	5,554	0.41%	972	185	1,157	21%	0.09%
8	Apr-08	1,357,365	2,812	0.21%	924	79	1,003	36%	0.07%
9	May-08	1,372,615	3,732	0.27%	1,301	181	1,482	40%	0.11%
10	Jun-08	1,375,522	4,010	0.29%	3,575	147	3,722	93%	0.27%
11	Jul-08	1,383,254	4,299	0.31%	1,425	187	1,612	37%	0.12%
12	Aug-08	1,385,426	3,760	0.27%	2,209	102	2,311	61%	0.17%
13	Sep-08	1,391,119	4,039	0.29%	2,148	95	2,243	56%	0.16%
14	Oct-08								
15	Nov-08								
16	Dec-08								
17	<b>Total Annual</b>	<b>1,391,119</b>	<b>33,025</b>	<b>2.37%</b>	<b>14,750</b>	<b>1,175</b>	<b>15,925</b>	<b>48%</b>	<b>1.14%</b>
18									
19	SoCalGas' random verification process allows customers 90 days to respond to the verification request. As a result, the number of customers dropped in any given month includes requests for verification that were issued several months prior.								

	A	B	C	D	E	F	G	H	I	J	K	L
1	<b>Table 4C - CARE Enrollment by County - Southern California Gas Company</b>											
2	<b>September 2008</b>											
3	County	Estimated Eligible		Gross Enrollments		Total Participants			Penetration Rate			
Urban		Rural	Total	Current Month	YTD	Urban	Rural	Total	Urban	Rural	Total	
5	Fresno	9,670	662	10,333	206	1,463	9,154	557	9,711	95%	84%	94%
6	Imperial	179	15,316	15,495	500	1,793	221	11,719	11,940	123%	77%	77%
7	Kern	8,846	31,003	39,849	958	5,644	8,114	23,196	31,310	92%	75%	79%
8	Kings	12	14,216	14,228	363	2,375	13	11,494	11,507	105%	81%	81%
9	Los Angeles	925,324	4,841	930,164	26,868	171,587	804,450	5,106	809,556	87%	105%	87%
10	Orange	171,746	0	171,746	3,533	26,810	124,991	0	124,991	73%	0%	73%
11	Riverside	173,379	40,983	214,361	5,843	34,246	129,000	20,037	149,037	74%	49%	70%
12	San Bernardino	139,030	7,361	146,391	4,579	27,995	117,163	4,732	121,895	84%	64%	83%
13	San Luis Obispo	203	25,628	25,831	509	2,678	25	13,601	13,626	12%	53%	53%
14	Santa Barbara	21,478	13,526	35,004	737	5,259	12,700	11,870	24,570	59%	88%	70%
15	Tulare	12,406	39,381	51,787	1,442	8,764	14,018	32,668	46,686	113%	83%	90%
16	Ventura	43,786	6,321	50,107	1,096	7,947	31,331	4,959	36,290	72%	78%	72%
17												
18	<b>Total</b>	<b>1,506,060</b>	<b>199,237</b>	<b>1,705,297</b>	<b>46,633</b>	<b>296,560</b>	<b>1,251,180</b>	<b>139,939</b>	<b>1,391,119</b>	<b>83%</b>	<b>70%</b>	<b>82%</b>

	A	B	C	D	E	F	G	H	I
1	<b>Table 5C - CARE Capitation Contractors - Southern California Gas Company</b>								
2	<b>September 2008</b>								
3		<b>Contractor Type (Check one or more if applicable)</b>				<b>Enrollments Year-To-Date</b>			<b>Year-To-Date</b>
4	<b>Contractor <sup>1</sup></b>	<b>Private</b>	<b>CBO</b>	<b>WMDVBE</b>	<b>LIHEAP</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>	<b>Expenditures</b>
5									
6	Contractor 1		x	x	x	0	100	100	\$1,965
7	Contractor 2	x			x	0	0	0	\$1,080
8	Contractor 3		x			0	8	8	\$144
9	Contractor 4		x	x	x	0	0	0	\$36
10	Contractor 5		x			1	77	78	\$1,547
11	Contractor 6		x			2	22	24	\$792
12	Contractor 7		x			3	107	110	\$780
13	Contractor 8		x			0	4	4	\$12
14	Contractor 9		x			1	2	3	\$0
15	Contractor 10		x			0	0	0	\$0
16	Contractor 11		x			0	0	0	\$0
17	Contractor 12		x			0	563	563	\$7,725
18	Contractor 13		x			0	0	0	\$0
19	Contractor 14		x			0	0	0	\$0
20	Contractor 15		x			0	1	1	\$0
21	Contractor 16		x			0	0	0	\$0
22	Contractor 17		x			0	3	3	\$0
23	Contractor 18		x			0	0	0	\$36
24	Contractor 19		x			0	0	0	\$0
25	Contractor 20		x	x	x	1	7	8	\$132
26	Contractor 21		x	x	x	0	16	16	\$0
27	Contractor 22		x			0	0	0	\$0
28	Contractor 23		x			0	13	13	\$252
29	Contractor 24		x			0	6	6	\$72
30	Contractor 25		x			0	0	0	\$0
31	Contractor 26		x			0	9	9	\$60
32	Contractor 27	x				0	41	41	\$408
33	Contractor 28		x			1	88	89	\$1,122
34	Contractor 29		x			0	0	0	\$0
35	<b>Total Enrollments and Expenditures</b>					<b>9</b>	<b>1,067</b>	<b>1,076</b>	<b>\$16,163</b>
36									
37	1. All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.								

Low-Income Programs Monthly Report

	A	B	C	D	E
1	<b>Table 6C - CARE Participants as of Month-End Southern California Gas Company September 2008</b>				
2	<b>Month</b>	<b>Gas &amp; Electric</b>	<b>Gas Only</b>	<b>Electric Only</b>	<b>Total</b>
3	Jan-08	0	1,337,416	0	<b>1,337,416</b>
4	Feb-08	0	1,344,575	0	<b>1,344,575</b>
5	Mar-08	0	1,348,714	0	<b>1,348,714</b>
6	Apr-08	0	1,357,365	0	<b>1,357,365</b>
7	May-08	0	1,372,615	0	<b>1,372,615</b>
8	Jun-08	0	1,375,522	0	<b>1,375,522</b>
9	Jul-08	0	1,383,254	0	<b>1,383,254</b>
10	Aug-08	0	1,385,426	0	<b>1,385,426</b>
11	Sep-08	0	1,391,119	0	<b>1,391,119</b>
12	Oct-08				
13	Nov-08				
14	Dec-08				

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a copy of the foregoing **MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2008** on parties in A.08-05-022, A.08-05-024, A.08-05-025 and A.08-05-026 by electronic mail, and by Federal Express to the assigned Commissioner(s) and Administrative Law Judge(s).

Dated at San Diego, California, this 21<sup>st</sup> day of October 2008.

/s/ JOEL DELLOSA  
Joel Dellosa