

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

Application of Southern California Edison
Company (U 338-E) for Approval of its Energy
Savings Assistance and California Alternate
Rates for Energy Programs and Budgets for
Program Years 2015-2017.

And Related Matters

Application 14-11-007
(Filed November 18, 2014)

A.14-11-009

A.14-11-010

A.14-11-011

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2018**

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Dated: October 22, 2018

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Application of Southern California Edison Company (U 338-E) for Approval of its Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for Program Years 2015-2017.	Application 14-11-007 (Filed November 18, 2014)
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**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2018**

In accordance with low income reporting requirements established in Decision (D.) 16-11-022 as modified by D.17-12-009, Southern California Edison Company (SCE) hereby submits the attached monthly status report on its Energy Savings Assistance (ESA) and California Alternate Rate for Energy (CARE) program efforts. This report represents year-to-date ESA and CARE program results and expenditures through September, 2018, and includes SCE's report on intensified ESA activity in the Aliso Canyon impacted area pursuant to D.16-04-040.

Respectfully submitted,

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Attachment

ESA and CARE Program Report

**Southern California Edison Company's (SCE)
Energy Savings Assistance (ESA) Program
and
California Alternate Rate for Energy (CARE)
Program Monthly Report
September 2018**

LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

1. Energy Savings Assistance Program Executive Summary

1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 16-11-022 and as modified by D.17-12-009:

Program Summary for Month			
2018	Authorized / Planning Assumptions ¹	Year-to-Date Actual	%
Budget	\$61,919,683	\$47,952,108	77%
Homes Treated	93,251	66,545	71%
kWh Saved	30,800,000	35,035,172	114%
kW Demand Reduced	N/A	4,703	N/A
Therms Saved	N/A	N/A	N/A

[1] Resolution E-4885 approving SCE's Authorized CARE and ESA Programs Conforming AL 3585-E and Supplemental AL 3585-E-A filed in compliance with D.16-11-022. Total authorized budget in 2018 is \$79,106,455; the total amount captured in ESA Table 1 is \$61,919,683, which excludes the total authorized unspent funds of \$17,186,772 captured in ESA Table 1A.

1.2. Whole Neighborhood Approach Evaluation

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

During the month of September, SCE continued to increase its efforts to contact customers to enroll them in the ESA program. SCE contacts customers receiving the CARE rate discount to enroll them in the ESA program. Each letter provides customers with the name and contact phone number for their local SCE ESA program contractor, allowing contractors to directly receive information for interested customers. This streamlined process creates efficiencies for both customer and contractor.

This past month, SCE mailed more than 100,000 letters to these CARE customers who have not yet participated in the ESA program in various counties of SCE’s service territory. The mailer also provides information on energy-saving benefits, available ESA program measures, and incorporates a link to the ESA program page available on SCE.com.

1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update

1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

SCE's ESA contractors continue to enroll customers through tablet PCs (aka paperless enrollment) during the assessment process resulting in streamlined and expedited enrollments. The tablet PC eliminates the need for paper copies ensuring protection of customer data and helping protect the environment. In September, there were 242 assessors, representing 22 contractors utilizing the paperless enrollment process, enrolling 7,662 households.

ESA Multifamily Common Area Measures Initiative is expected to roll-out in Q4 and utilize new efforts targeting properties with potentially higher concentration of low income customers. SCE is testing the program database enhancements to ensure there is a method to track and report multifamily projects.

This month, SCE released an ESA Program flyer focusing on the multifamily segment and its benefits to property owners/managers. The flyer was initially distributed at the Southern California Association of Non Profit Housing (SCANPH) annual conference in September, and is currently available for distribution.

1.4. Leveraging Success Evaluation, Including CSD

1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For several years, SCE has provided refrigerators to contractors for installation through the Low Income Home Energy Assistance Program (LIHEAP) at no cost. SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's customers.

SCE continues to work with the California Department of Community Services and Development (CSD) to complete contract and agreement terms necessary to leverage the ESA program funds with the Multifamily Low-Income Weatherization Program (MF LIWP).

1.5. Workforce Education & Training

1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low

income workers and how such efforts differ from prior program years.

In September, SCE’s contractors continued to conduct self-guided training to new staff on the policies and procedures associated with ESA home assessment. The training provides participants with comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises, plus an extensive discussion of energy education-related topics and demonstrations used to gauge the participants’ understanding of the material. SCE conducts bi-weekly testing for prospective program representatives which they must pass prior to being authorized to conduct a home assessment. This month SCE tested 13 prospective representatives.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA program services. The organizations, many of which are in low-income and disadvantaged communities, have provided 753 jobs that support SCE’s ESA Program, including executive, clerical and other ancillary positions. In September, twenty-two (22) new jobs were added.

**2. California Alternate Rates for Energy (CARE)
Executive Summary**

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of 2018 Budget Spent
Outreach	\$2,684,843	\$2,343,729	87%
Processing / Certification Re-certification ¹	\$1,150,402	\$813,104	71%
Post Enrollment Verification (PEV) ¹	\$348,310	\$673,722	193%
IT Programming	\$1,150,000	\$880,607	77%
Cooling Centers	\$43,264	\$12,124	28%
Pilot (CHANGES)	\$525,000	\$168,491	32%
Studies	\$0	\$0	0%
Regulatory Compliance	\$281,800	\$265,544	94%
General Administration	\$684,009	\$482,041	70%
CPUC Energy Division Staff	\$140,000	\$59,294	42%
Total Expenses	\$7,007,628	\$5,698,657	81%
Subsidies and Benefits	\$482,397,449	\$296,849,820	62%
Total Program Costs & Discounts	\$489,405,077	\$302,548,477	62%

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate
1,246,926	1,422,225	87.7%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and underpenetrated areas continue to be a priority. SCE's CARE/FERA programs partner with internal departments such as Local Public Affairs (LPA), Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), and various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE's hard-to-reach customer base.

When appropriate, SCE's Customer Contact Center (CCC) continues to utilize the online enrollment application at sce.com to directly enroll customers in the CARE Program during incoming calls. If requested, the Customer Service Representative may alternately send a paper Rate Discount Application to the customer. During the month of September, SCE enrolled 5,427 eligible customers through CCC outreach efforts including web, phone, and mail-in enrollments.

The CARE/FERA Capitation Fee Program team is continuing its efforts to engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, to enroll the hardest-to-reach customers. Because of these efforts, the Capitation Fee Program continues to show enrollments from agencies previously inactive.

In September, capitation contractors and outbound calling efforts successfully enrolled 111 new customers in the CARE Program. Current and ongoing campaign strategies and efforts include:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.

- Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including community-based outreach events and fairs.

Last month, SCE participated in 19 community/outreach activities ranging from safety and emergency preparedness to clean air and electric vehicle events. More than 4,500 residents could learn about our low income programs, and other energy efficiency programs available to them.

Event Date	Event Name	Location	Estimated Customer Interactions
9/6	Earthquake Preparedness Fair	Universal City	275
9/8	National Drive Electric Week	Carson	250
9/8	Emergency Preparedness	Los Angeles	80
9/8	Charge Up LA	Los Angeles	180
9/12	Inland Empire Senior Clean Air Fair	Riverside	300
9/15	Menifee Emergency Prep Event	Menifee	170
9/15	25th Annual Pollution Prevention Fair	Rialto	190
9/16	Pride of the Valley Open Streets	Baldwin Park	280
9/16	South Pasadena Police & Fire Open House	South Pasadena	470
9/22	Seasons of Service	Altadena	50
9/22	Route 66 Cruisin Reunion	Ontario	225
9/22	Day for Kids	Oxnard	275
9/22	California First Responder Day	Rancho Cucamonga	150

Event Date	Event Name	Location	Estimated Customer Interactions
9/23	Mid-Autumn Children's Festival	Garden Grove	475
9/25	SCE Safety & Emergency Preparedness Fair	Rosemead	450
9/25	Whittier Emergency Preparedness Expo	Whittier	60
9/29	Disaster Expo	Huntington Beach	180
9/29	Idyllwild Fire Open House Event	Idyllwild	378
9/29	Disaster Preparedness Fair	Oxnard	90

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. In September, 26 households receiving EAF funding were enrolled directly in CARE.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, and other low income-qualified programs offered through SoCalGas and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In September, SCE enrolled 4,668 eligible customers in CARE through data sharing with LIHEAP, ESA, SoCalGas, and water utilities. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

2.3. Recertification Complaints

In September SCE received no Recertification complaints:

Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program – Intensified Efforts in Response to the Aliso Canyon Natural Gas Leak Emergency	Table 1	Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 1A	Expenses Funded From 2009-2016 Unspent ESA Program Funds
Energy Savings Assistance Program	Table 2, 2A & 2B	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
Energy Savings Assistance Program	Table 4B	Homes Unwilling/Unable to Participate
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies
Energy Savings Assistance Program	Table 7	Measures (Refrigerators and In Home Energy Education)
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End
CARE	Table 9	CHANGES Expenditures
CARE	Table 10	CHANGES One-On-One Assistance Reporting Period February 2018

CARE	Table 11	CHANGES Group Assistance Sessions November through January 2018
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Table 1: Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040

Reporting Month/Year – September 2018			
1. Total Homes Eligible:		1,322,388	
2. Total Homes Visited in Aliso Canyon Territory:		190,432	
2a. “Go-Back” Homes:		124,393	
2b. First Touch Homes:		66,039	
3. Percent of treated homes prioritized due to “High Usage”:		1.5%	
4. Percent of treated “Multi-Family” units prioritized:		32.9%	
5. Percent of homes jointly treated by SCE and SoCalGas:		46.7%	
6. Average Per Home Savings for Homes Treated as a result of suspended program rules:		269 kWh / 0.04 kW	
7. Number of homes in the pipeline:		1,761	
8. Installed Measures by SoCalGas		9. Installed Measures by SCE	
HE Clothes Washers:	N/A	CFLs:	416,592
Water Heater Blankets:	N/A	Fluorescent Torchiere Lamps:	10,333
Low Flow Showerheads	N/A	LED A-Lamps:	480,005
Water Heater Pipe Insulation:	N/A	LED Torchiere Lamps	15,891
Faucet Aerator:	N/A	Smart Power Strips:	129,753
Thermostatic Shower Valve:	N/A	Energy Education	145,788
Air Sealing/Envelope:	N/A	Refrigerator Replacement:	21,561
Attic Insulation:	N/A	Room A/C Replacement:	675
Duct Testing & Sealing:	N/A	Evaporative Cooler Installation:	13,275
Furnace Clean & Tune:	N/A	Pool Pump Replacement:	2,831
		Central A/C & Heat Pump Replacement:	0
Therms Saved:	N/A	kWh Saved:	51,211,927
		kW Saved:	7,041
Total Expenses:	N/A	Total Expenses:	\$135,577,242

10. SCE and SoCalGas are to prioritize near-term electric and natural gas savings respectively.

- a. Which measures have been identified as providing the highest near-term savings, and how are they being prioritized?**

SCE has identified refrigerator replacements and pool pump replacements as “Go Back” targets due to their large near term, and enduring long term, energy savings. SCE analyzed data from assessed homes that did not previously qualify for replacement of these measures to identify homes most likely to qualify for replacement of these two high impact and cost-effective measures.

11. SCE and SoCalGas should target a minimum average energy savings increase of 10 percent in the affected region as compared to pre-emergency savings for the duration of the emergency time period.

- a. Please provide your methodology for establishing pre-emergency baselines and comparing average energy savings achieved in the affected regions indicate and whether any automated measurement and verification tools are being utilized or considered.**

A pre-emergency baseline was established from the 2015 program year. The 2015 total kWh and kW savings in the affected region was divided by 12 to obtain an average monthly savings number of 704,000 kWh and 97kW. From this baseline, the monthly savings goal in the Aliso Canyon area will be approximately 774,000 kWh and 107 kW. The estimated monthly targets are based on previous metered consumption analysis of an average treated home.

SCE may validate the achieved savings using a bill comparison methodology as is consistently used for the ESA program for all IOUs. The pre- and post-treatment comparison of AMI consumption data for treated homes is based on the standard metered data-based measurement and verification protocols for measuring savings for ESA treated homes. The validation of achieved savings may use a combination of automated metered consumption and/or planned impact evaluation depending on the timing of data needs. The needed lag in metered consumption data analysis necessitates use of existing estimates for the required monthly reporting of program accomplishments.

- b. Please also discuss your progress in achieving the 10 percent savings increase.** Since April 28, 2016, 51,211,927 kWh and 7,041 kW have been saved in the Aliso Canyon area, for an average of 1,765,929 kWh and 243 kW per month, which continues to exceed the 10 percent savings.

12. SCE's and SoCalGas' suspension of the "3MM" and "Go-Back" rules should help capture significant savings of at least 4 and 3 percent respectively on average.

- a. Please provide your methodology for calculating average kWh saved for homes made eligible through the aforementioned rule-suspensions and indicate whether any automated measurement and verification tools are being utilized or considered.**

SCE has determined 501 kWh per month baseline kWh usage of homes in the impacted area by averaging a sample of homes on CARE in Los Angeles, Orange, Riverside, San Bernardino, and Ventura counties, an area which approximates the impacted area. SCE will strive to attain 4% savings over this baseline, while still providing *all* eligible and feasible measures to qualified homes in the identified impacted area.

See response to #11a above regarding automated measurement and verification tools.

13. SCE and SoCalGas should provide the treatment of the most energy-intensive single- and multi-family properties and target high energy using households first.

- a. Please explain your strategy and progress identifying and targeting multi-family and high-usage homes.**

SCE continues to leverage information determined via the CARE High Usage Verification process to identify and target energy intensive single-family, multi-family and mobile home households in the impacted area. Letters are sent to customers with the name and contact phone number for their local-area ESA program contractor, allowing interested customers to receive program information and a more direct ESA enrollment. Approximately 2% of the homes treated in Aliso Canyon area are CARE high usage customers.

14. SCE and SoCalGas are to leverage program offerings outside of the ESA Program portfolio that could also achieve energy savings (such as demand response or deployment of solar thermal water heaters).

- a. Please discuss your strategy for encouraging customer participation in other demand response programs.**

The CSI Thermal program had low participation rates and no longer has funding. SCE has ceased marketing the program.

In addition, SCE's contractor's Program Representatives continue to review the ESA Program Customer Energy Education and Resource Guide with each program enrollee at time of in-home enrollment. This Energy Education focuses on no-cost actions these low income customers can take to save energy and reduce their bills. Included in this education is instruction on how to sign up for My Account, which provides them with additional time and money savings tools and opportunities to participate in residential energy efficiency rebate programs.

Energy Savings Assistance Program Table 1 - Expenses

Southern California Edison

Through September 2018

ESA Program:	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Energy Efficiency												
Appliances	\$20,600,293		\$20,600,293	\$1,072,962		\$1,072,962	\$10,565,310		\$10,565,310	51%		51%
Domestic Hot Water	\$ 29,612		\$ 29,612	\$1,396		\$1,396	\$8,447		\$8,447	29%		29%
Enclosure	\$ 206,446		\$ 206,446	\$6,062		\$6,062	\$34,720		\$34,720	17%		17%
HVAC	\$23,701,595		\$23,701,595	\$2,199,863		\$2,199,863	\$18,860,422		\$18,860,422	80%		80%
Maintenance	\$ 96,417		\$ 96,417	\$ -		\$ -	\$ -		\$ -	0%		0%
Lighting	\$ 1,929,586		\$ 1,929,586	\$667,927		\$667,927	\$4,660,335		\$4,660,335	242%		242%
Miscellaneous	\$ 2,508,593		\$ 2,508,593	\$449,906		\$449,906	\$3,234,907		\$3,234,907	129%		129%
Customer Enrollment	\$ 4,275,486		\$ 4,275,486	\$632,708		\$632,708	\$5,002,235		\$5,002,235	117%		117%
In Home Education	\$ 1,388,162		\$ 1,388,162	\$110,055		\$110,055	\$858,270		\$858,270	62%		62%
Pilot	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Energy Efficiency TOTAL	\$54,736,190		\$54,736,190	\$ 5,140,879		\$ 5,140,879	\$ 43,224,644		\$43,224,644	79%		79%
Training Center	\$ 516,064		\$ 516,064	\$ 9,574		\$ 9,574	\$ 147,795		\$ 147,795	0%		0%
Inspections	\$ 1,100,363		\$ 1,100,363	\$ 10,434		\$ 10,434	\$ 596,417		\$ 596,417	54%		54%
Marketing and Outreach [3]	\$ 950,000		\$ 950,000	\$ 155,785		\$ 155,785	\$ 735,932		\$ 735,932	77%		77%
Statewide Marketing Education and Outreach	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Measurement and Evaluation Studies	\$ 91,250		\$ 91,250	\$ 22,432		\$ 22,432	\$ 90,145		\$ 90,145	99%		99%
Regulatory Compliance	\$ 464,382		\$ 464,382	\$ 33,884		\$ 33,884	\$ 305,228		\$ 305,228	66%		66%
General Administration	\$ 4,001,434		\$ 4,001,434	\$ 119,810		\$ 119,810	\$ 2,826,535		\$ 2,826,535	71%		71%
CPUC Energy Division	\$ 60,000		\$ 60,000	\$ -		\$ -	\$ 25,412		\$ 25,412	42%		42%
TOTAL PROGRAM COSTS [2]	\$ 61,919,683		\$61,919,683	\$ 5,492,799		\$ 5,492,799	\$ 47,952,108		\$47,952,108	77%		77%

Funded Outside of ESA Program Budget

Indirect Costs				\$ 74,799		\$ 74,799	\$ 719,979		\$ 719,979			
NGAT Costs												

[1] Reflects the authorized 2018 budget in D.16-11-022 and updated via Resolution E-4885 addressing conforming AL 3585-E and supplemental AL 3585-E. Total authorized budget in 2018 is \$79,106,455; the total amount of \$61,919,683 excludes the total authorized unspent funds of \$17,186,772 captured in ESA Table 1A.

[2] Financial data for Energy Efficiency total monthly and year-to-date expenses are obtained from EMAPS; financial data for Training Center, Inspections, Marketing & Outreach, Measurement & Evaluation Studies, Regulatory Compliance, General Administration, and CPUC Energy Division monthly and year-to-date expenses are obtained from SAP. Expenses for categories authorized to utilize unspent funds are not included in the table, refer to ESA Table 1A.

[X] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles. (Yes or No) If yes, please specify amount, date fund-shifting activity occurred, date of fund-shifting request and related approval is applicable.

[3] Financial data for Marketing and Outreach includes a credit received as accounting adjustments in May.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 1A - Expenses Funded From 2009-2016 Unspent ESA Program Funds
Southern California Edison
Through September 2018**

ESA Program:	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Energy Efficiency												
Additional Regulatory Compliance Costs	\$ -		\$ -			\$ -			\$ -	0%		0%
Leveraging - CSD	\$ 1,000,000		\$ 1,000,000			\$ -			\$ -	0%		0%
Climate Zone 13 Central AC and AC related measures	\$ 6,348,570		\$ 6,348,570	\$ 100,353		\$ 100,353	\$ 387,116		\$ 387,116	6%		6%
HE Clothes Washer	\$ 3,160,850		\$ 3,160,850			\$ -			\$ -	0%		0%
Multi-Family Common Area Measures	\$ 4,500,000		\$ 4,500,000	\$ 64,474		\$ 64,474	\$ 122,320		\$ 122,320	3%		3%
Powerstrip Tier II	\$ 2,177,352		\$ 2,177,352	\$ 157,660		\$ 157,660	\$ 987,781		\$ 987,781	45%		45%
TOTAL UNSPENT PROGRAM COSTS [2]	\$ 17,186,772		\$ 17,186,772	\$ 322,487		\$ 322,487	\$ 1,497,217		\$ 1,497,217	9%		9%

[1] Reflects the authorized 2018 budget for unspent categories (i.e. new ESA program measures and directives) in D.16-11-022 and updated via Resolution E-4885 addressing conforming AL

[2] Financial data for monthly and year-to-date expenses for Additional Regulatory Compliance Costs category are obtained from SAP; financial data for monthly and year-to-date expenses for

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O		
1	Energy Savings Assistance Program Table 2A																
2	Southern California Edison																
3	Through September 2018																
4																	
5	ESA Program (Summary) Total																
6	Year-To-Date Completed & Expensed Installation								ESA Program - CSD Leveraging								
7	Measures	Units	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms [4] (Annual)	Expenses (\$)	% of Expenditure	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms [4] (Annual)	Expenses (\$)	% of Expenditure			
8	Appliances																
9	High Efficiency Clothes Washer	Each	-	-	-	-	\$ -	0.0%						0.0%			
10	Refrigerators	Each	10,389	8,038,785	966	-	\$ 10,565,310	23.7%						0.0%			
11	Microwaves	Each	-	-	-	-	\$ -	0.0%						0.0%			
12	Domestic Hot Water																
13	Water Heater Blanket	Home	2	175	0	-	\$ 97	0.0%						0.0%			
14	Low Flow Shower Head	Home	189	20,542	2	-	\$ 6,119	0.0%						0.0%			
15	Water Heater Pipe Insulation	Home	35	2,985	0	-	\$ 691	0.0%						0.0%			
16	Faucet Aerator	Home	138	22,394	3	-	\$ 1,540	0.0%						0.0%			
17	Water Heater Repair/Replacement	Each	-	-	-	-	\$ -	0.0%						0.0%			
18	Thermostatic Shower Valve	Each	-	-	-	-	\$ -	0.0%						0.0%			
19	New - Combined Showerhead/TSV	Each	-	-	-	-	\$ -	0.0%						0.0%			
20	New - Heat Pump Water Heater	Each	-	-	-	-	\$ -	0.0%						0.0%			
21	New - Tub Diverter/ Tub Spout	Each	-	-	-	-	\$ -	0.0%						0.0%			
22	New - Thermostat-controlled Shower Valve	Each	-	-	-	-	\$ -	0.0%						0.0%			
23	Enclosure																
24	Air Sealing / Envelope [1]	Home	382	75,140	23	-	\$ 48,675	0.1%						0.0%			
25	Caulking	Home	-	-	-	-	\$ -	0.0%						0.0%			
26	Attic Insulation	Home	1	-	-	-	\$ 432	0.0%						0.0%			
27	HVAC																
28	FAU Standing Pilot Conversion	Each	-	-	-	-	\$ -	0.0%						0.0%			
29	Furnace Repair/Replacement	Each	-	-	-	-	\$ -	0.0%						0.0%			
30	Room A/C Replacement	Each	730	48,123	7	-	\$ 602,780	1.4%						0.0%			
31	Central A/C replacement	Each	2,329	397,821	65	-	\$ 9,156,621	20.5%						0.0%			
32	Heat Pump Replacement	Each	152	106,066	48	-	\$ 543,285	1.2%						0.0%			
33	Evaporative Cooler (Replacement)	Each	-	-	-	-	\$ -	0.0%						0.0%			
34	Evaporative Cooler (Installation)	Each	8,190	3,669,660	566	-	\$ 8,421,952	18.9%						0.0%			
35	Duct Testing and Sealing	Home	2,258	66,276	11	-	\$ 522,900	1.2%						0.0%			
36	New - Energy Efficient Fan Control	Home	-	-	-	-	\$ -	0.0%						0.0%			
37	New - Prescriptive Duct Sealing	Home	-	-	-	-	\$ -	0.0%						0.0%			
38	New - High Efficiency Forced Air Unit (HE FAU)	Home	-	-	-	-	\$ -	0.0%						0.0%			
39	New - A/C Time Delay	Home	-	-	-	-	\$ -	0.0%						0.0%			
40	Maintenance																
41	Furnace Clean and Tune	Home	-	-	-	-	\$ -	0.0%						0.0%			
42	Central A/C Tune up	Home	-	-	-	-	\$ -	0.0%						0.0%			
43	Lighting																
44	Compact Fluorescent Lights (CFL) [7]	Each	3,890	64,340	8	-	\$ 27,756	0.1%						0.0%			
45	Exterior Hard wired CFL fixtures [7]	Each	789	67,065	7	-	\$ 71,010	0.2%						0.0%			
46	Torchiere [7]	Each	13	1,174	0	-	\$ 812	0.0%						0.0%			
47	Occupancy Sensor	Each	-	-	-	-	\$ -	0.0%						0.0%			
48	LED Night Lights	Each	-	-	-	-	\$ -	0.0%						0.0%			
49	New - LED Diffuse Bulb (60W Replacement)	Each	-	-	-	-	\$ -	0.0%						0.0%			
50	New - LED Reflector Bulb	Each	2,130	36,605	4	-	\$ 17,764	0.0%						0.0%			
51	New - LED Reflector Downlight Retrofit Kits	Each	-	-	-	-	\$ -	0.0%						0.0%			
52	New - LED A-Lamps	Each	422,495	16,507,880	1,803	-	\$ 3,891,681	8.7%						0.0%			
53	New - LED Torchiere	Each	10,045	389,518	42	-	\$ 643,646	1.4%						0.0%			
54	Miscellaneous																
55	Pool Pumps	Each	1,258	2,192,573	689	-	\$ 1,516,979	3.4%						0.0%			
56	Smart Power Strips - Tier 1	Each	43,132	1,047,865	142	-	\$ 1,717,928	3.9%						0.0%			
57	New - Smart Power Strips - Tier 2	Each	17,523	2,277,210	315	-	\$ 987,781	2.2%						0.0%			
58	Ancillary Services																
59	Commissioning	Home	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
60	Audit	Home	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
61	Administration	Home	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
62	Pilots																
63																	
64	Customer Enrollment																
65	Outreach & Assessment	Home	70,019	-	-	-	\$ 5,002,235	11.2%						\$ -	0.0%		
66	In-Home Education	Home	57,240	-	-	-	\$ 858,270	1.9%						\$ -	0.0%		
67	Total Savings/Expenditures																
68				35,035,172	4,703		\$ 44,599,541							\$ -	0.0%		
69																	
70	Total Households Weatherized [2]	Home	381														
71																	
72	Households Treated			Total												CSD MF Buildings Treated	Total
73	- Single Family Households Treated	Home	47,480														
74	- Multi-family Households Treated	Home	13,024												- Multifamily		
75	- Mobile Homes Treated	Home	6,041														
76	Total Number of Households Treated	Home	66,545														
77	# Eligible Households to be Treated for PY [3]	Home	93,251														
78	% of Households Treated	%	71%														
79	- Master-Meter Households Treated	Home	9,827														
80																	
81	[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.																
82	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs																
83	[3] Based on Resolution E-4885 approving SCE's Authorized CARE and ESA Programs Conforming AL 3585-E and Supplemental AL 3585-E-A filed in compliance with D.16-11-022.																
84	[4] All savings are calculated based on Evergreen Economics "Impact Evaluation of the 2011 CA Low Income Energy Efficiency Program, Final Report." August 30, 2013																
85	[5] Costs exclude support costs that are included in Table 1; excludes costs for common area measures, refer to ESA Table 2B.																
86	[6] Data for Aliso Canyon includes "First Touches and Re-Treatments".																
87	[7] Expenses for fluorescent lighting reflect installations completed on or before December 31, 2017 and invoiced in 2018.																
88																	
89	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

**Energy Savings Assistance Program Table 2B
Southern California Edison
Through September 2018**

ESA Program - Multifamily Common Area [6]							
Measures	Units	Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms [4] (Annual)	Expenses (\$)	% of Expenditure
Appliances							
High Efficiency Clothes Washer	Each						
Refrigerators	Each						
Microwaves	Each						
Domestic Hot Water							
Water Heater Blanket	Home						
Low Flow Shower Head	Home						
Water Heater Pipe Insulation	Home						
Faucet Aerator	Home						
Water Heater Repair/Replacement	Each						
Thermostatic Shower Valve	Each						
New - Combined Showerhead/TSV	Each						
New - Heat Pump Water Heater	Each						
New - Tub Diverter/ Tub Spout	Each						
New - Thermostat-controlled Shower Valve	Each						
Enclosure							
Air Sealing / Envelope [1]	Home						
Caulking	Home						
Attic Insulation	Home						
HVAC							
FAU Standing Pilot Conversion	Each						
Furnace Repair/Replacement	Each						
Room A/C Replacement	Each						
Central A/C replacement	Each						
Heat Pump Replacement	Each						
Evaporative Cooler (Installation)	Each						
Duct Testing and Sealing	Home						
New - Energy Efficient Fan Control	Home						
New - Prescriptive Duct Sealing	Home						
New - High Efficiency Forced Air Unit (HE FAU)	Home						
New - A/C Time Delay	Home						
Maintenance							
Furnace Clean and Tune	Home						
Central A/C Tune up	Home						
Lighting							
Occupancy Sensor	Each						
LED Night Lights	Each						
New - LED Diffuse Bulb (60W Replacement)	Each						
New - LED Reflector Bulb	Each						
New - LED Reflector Downlight Retrofit Kits	Each						
New - LED A-Lamps	Each						
Miscellaneous							
Pool Pumps	Each						
Smart Power Strips - Tier 1	Each						
New - Smart Power Strips - Tier 2	Each						
Ancillary Services							
Administration [2]	Home						
Audit	Home						
Commissioning [3]	Home						
Pilots							
Customer Enrollment							
Outreach & Assessment	Home					\$ -	
In-Home Education	Home					\$ -	
Total Savings/Expenditures			-	-	-	\$ -	
Total Multifamily Buildings Weatherized [5]							
Multifamily Buildings Treated							
- Multifamily	Total						

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.
 [2] Per D.16-11-022 at p.210, the CPUC imposes a cap of 10% of ESA Program funds for administrative activities and a ceiling of 20% for direct implementation non-incentive costs.
 [3] Refers to optimizing the installation of the measure installed such as retrofitting pipes, etc.
 [4] All savings are calculated based on Evergreen Economics "Impact Evaluation of the 2011 CA Low Income Energy Efficiency Program, Final Report." August 30, 2013
 [5] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs
 [6] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 3
Energy Savings and Average Bill Savings per Treated Home/Common Area
Southern California Edison
Through September 2018**

ESA Program	
Annual kWh Savings	35,035,172
Annual Therm Savings	
Lifecycle kWh Savings	467,077,785
Lifecycle Therm Savings	
Current kWh Rate	0.130
Current Therm Rate	
Average 1st Year Bill Savings / Treated households	\$68.44
Average Lifecycle Bill Savings / Treated Household	\$912.41

ESA Program - CSD Leveraging	
Annual kWh Savings	
Annual Therm Savings	
Lifecycle kWh Savings	
Lifecycle Therm Savings	
Current kWh Rate	\$ -
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Households	\$ -
Average Lifecycle Bill Savings / Treated Household	\$ -

ESA Program - Multifamily Common Area	
Annual kWh Savings	
Annual Therm Savings	
Lifecycle kWh Savings	
Lifecycle Therm Savings	
Current kWh Rate	\$ -
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Buildings	\$ -
Average Lifecycle Bill Savings / Treated Buildings	\$ -

Summary - ESA Program/CSD Leveraging/ Multifamily Common Area	
Annual kWh Savings	
Annual kW Savings	
Annual Therm Savings	
Lifecycle kWh Savings	
Lifecycle Therm Savings	
Current kWh Rate	\$ -
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated households and Buildings	\$ -
Average Lifecycle Bill Savings / Treated Household and Buildings	\$ -

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 4A - Homes/Buildings Treated
Southern California Edison
Through September 2018**

ESA Program						
County	Eligible Households			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
FRESNO	0	302	302	0	0	0
IMPERIAL	209	0	209	0	0	0
INYO	1,889	5	1,894	7	0	7
KERN	16,194	15,078	31,272	1,084	4	1,088
KINGS	7,663	0	7,663	224	0	224
LOS ANGELES	7,293	582,389	589,682	554	22,537	23,091
MADERA	0	3	3	0	0	0
MONO	2,307	0	2,307	0	0	0
ORANGE	1	197,522	197,523	0	7,861	7,861
RIVERSIDE	97,468	101,771	199,239	1,107	11,865	12,972
SAN BERNARDINO	35,204	216,415	251,619	2,361	15,440	17,801
SANDIEGO	1	0	1	0	0	0
SANTA BARBARA	0	21,221	21,221	0	28	28
TULARE	46,466	13,962	60,428	1,582	491	2,073
TUOLUMNE	0	0	0	0	0	0
VENTURA	3,535	66,073	69,608	97	1,307	1,404
Total	218,229	1,214,742	1,432,971	7,016	59,533	66,549
ESA Program - CSD Leveraging						
County				Households Treated YTD		
				Rural	Urban	Total
						0
						0
Total				0	0	0
ESA Program - Multifamily Common Area						
County				Buildings Treated YTD		
				Rural	Urban	Total
						0
						0
Total				0	0	0
[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.						
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

**Energy Savings Assistance Program Table 4B - Homes Unwilling / Unable to Participate
Southern California Edison
Through September 2018**

ESA Program							
County	Reason Provided						
	Customer Unwilling/Declined Program Measures	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Landlord Refused to Authorize Participation	Household Exceeds Allowable Limits	Unable to Provide Required Documentation	Other Infeasible/ Ineligible
Fresno	0	0	0	0	0	0	0
Imperial	0	0	0	0	0	0	0
Inyo	1	1	0	0	1	1	23
Kern	2	5	0	27	9	33	229
Kings	3	12	0	12	4	8	111
Los Angeles	32	78	1	1,430	239	2,070	9,008
Madera	0	0	0	0	0	0	0
Mono	0	0	0	0	1	1	2
Orange	11	31	1	273	82	664	6,166
Riverside	37	70	1	1,786	132	998	4,761
San Bernardino	89	132	0	1,238	156	1,556	7,203
Sandiego	0	0	0	0	0	0	0
Santa Barbara	2	0	0	2	4	0	143
Tulare	20	52	0	83	12	143	771
Tuolumne	0	0	0	0	0	0	0
Ventura	16	43	1	95	41	248	1,615
Total	213	424	4	4,946	681	5,722	30,032

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary

**Southern California Edison
Through September 2018**

ESA Program

Month	# of Household Treated by Month	Gas & Electric			# of Household Treated by Month	Gas Only			# of Household Treated by Month	Electric Only			# of Household Treated by Month	Total		
		(Annual)				(Annual)				(Annual)				(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January								5,788		2,258,030	343	5,788		2,258,030	343	
February								12,702		4,990,405	722	12,702		4,990,405	722	
March								19,201		7,989,676	1,130	19,201		7,989,676	1,130	
April								26,426		12,672,280	1,742	26,426		12,672,280	1,742	
May								35,577		17,490,210	2,391	35,577		17,490,210	2,391	
June								42,899		21,411,672	2,912	42,899		21,411,672	2,912	
July								51,305		26,220,501	3,544	51,305		26,220,501	3,544	
August								58,671		30,416,592	4,089	58,671		30,416,592	4,089	
September								66,545		35,035,172	4,703	66,545		35,035,172	4,703	
October																
November																
December																
YTD	-	-	-	-	-	-	-	66,545		35,035,172	4,703	66,545		35,035,172	4,703	

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

ESA Program - CSD Leveraging

Month	# of Buildings	Gas & Electric			# of Household	Gas Only			# of Household	Electric Only			# of Household	Total		
		(Annual)				(Annual)				(Annual)				(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January																
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

ESA Program - Multifamily Common Area

Month	# of Buildings	Gas & Electric			# of Buildings	Gas Only			# of Buildings	Electric Only			# of Buildings	Total		
		(Annual)				(Annual)				(Annual)				(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January																
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 7						
Southern California Edison						
Through September 2018						
Measures	Units	Received Refrigerator	Not eligible for Refrigerator due to Less than Six Occupants			
Second Refrigerators	Each					
Measures	Units	Households that Only Received Energy Education				
In-Home Energy Education	Home	9,100				
Households for My Energy/My Account Platform						
Opt-Out	Already Enrolled	Opt-In				
34,557	26,844	1,293				
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration
Southern California Edison
Through September 2018

	New Enrollment										Recertification[4]				Attrition (Drop Offs) [5]					Enrollment		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)	
	Automatic Enrollment				Self-Certification (Income or Categorical)						Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response [6]	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)				Net Adjusted (K-T)
	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																
January	3,138	543	0	3,681	4,790	8,129	7,437	10	20,366	24,047	14,139	15,249	0	29,388	12,347	126	570	8,908	21,951	53,435	2,096	1,224,623	1,422,225	86.1%	
February	2,849	1,048	0	3,897	4,060	5,323	6,905	10	16,298	20,195	14,876	15,669	0	30,545	12,861	114	560	16,632	30,167	50,740	-9,972	1,214,651	1,422,225	85.4%	
March	5,357	697	0	6,054	4,511	7,290	7,281	14	19,096	25,150	14,600	21,907	0	36,507	11,274	122	575	3,129	15,100	61,657	10,050	1,224,701	1,422,225	86.1%	
April	6,179	918	0	7,097	4,103	8,861	12,396	14	25,374	32,471	13,238	21,893	0	35,131	9,769	114	516	15,672	26,071	67,602	6,400	1,231,101	1,422,225	86.6%	
May	5,670	999	0	6,669	3,859	7,135	5,216	10	16,220	22,889	17,565	18,032	0	35,597	12,287	197	725	13,098	26,307	58,486	-3,418	1,227,683	1,422,225	86.3%	
June	5,427	312	0	5,739	4,313	7,290	5,587	4	17,194	22,933	17,166	17,072	0	34,238	13,032	149	817	7,007	21,005	57,171	1,928	1,229,611	1,422,225	86.5%	
July	5,298	153	0	5,451	6,801	9,411	10,328	72	26,612	32,063	17,073	17,126	0	34,199	14,610	90	757	10,266	25,723	66,262	6,340	1,235,951	1,422,225	86.9%	
August	4,513	216	0	4,729	11,169	8,613	10,930	87	30,799	35,528	15,932	18,012	0	33,944	16,829	76	637	10,466	28,008	69,472	7,520	1,243,471	1,422,225	87.4%	
September	4,411	257	0	4,668	7,545	9,496	8,087	111	25,239	29,907	12,606	21,078	0	33,684	9,187	23	524	16,717	26,451	63,591	3,455	1,246,926	1,422,225	87.7%	
October																									
November																									
December																									
YTD Total	42,842	5,143	0	47,985	51,151	71,548	74,167	332	197,198	245,183	137,195	166,038	0	303,233	112,196	1,011	5,681	101,895	220,783	548,416	24,399	1,246,926	1,422,225	87.7%	

¹ Enrollments via data sharing between the IOUs.

² Enrollments via data sharing between departments and/or programs within the utility.

³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

CARE Table 3A - Post-Enrollment Verification Results (Model)

Southern California Edison

Through September 2018

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) [1]	Total Households De-enrolled [2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,224,623	4,743	0.39%	3,235	72	3,307	69.72%	0.27%
February	1,214,651	3,987	0.33%	2,634	87	2,721	68.25%	0.22%
March	1,224,701	7,468	0.61%	5,083	135	5,218	69.87%	0.43%
April	1,231,101	6,929	0.56%	4,871	118	4,989	72.00%	0.41%
May	1,227,683	7,955	0.65%	5,862	120	5,982	75.20%	0.49%
June	1,229,611	6,861	0.56%	3,016	74	3,090	45.04%	0.25%
July	1,235,951	7,691	0.62%	82	62	144	1.87%	0.01%
August	1,243,471	160	0.01%	57	1	58	36.25%	0.00%
September	1,246,926	126	0.01%	27	0	27	21.43%	0.00%
October								
November								
December								
YTD Total	1,246,926	45,920	3.68%	24,867	669	25,536	55.61%	2.05%

[1] Includes customers verified as over income or who requested to be de-enrolled.

[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adj

CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)

Southern California Edison

Through September 2018

Month	Total CARE Households Enrolled	Households Requested to Verify ¹	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ²	Total Households De-enrolled ³	% De-enrolled through HUV Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,224,623	2,492	0.20%	2,284	30	2314	92.86%	0.19%
February	1,214,651	3,510	0.29%	3,217	39	3256	92.76%	0.27%
March	1,224,701	1,054	0.09%	959	11	970	92.03%	0.08%
April	1,231,101	1,861	0.15%	1,710	19	1729	92.91%	0.14%
May	1,227,683	803	0.07%	726	8	734	91.41%	0.06%
June	1,229,611	1,926	0.16%	1,778	19	1797	93.30%	0.15%
July	1,235,951	976	0.08%	807	1	808	82.79%	0.07%
August	1,243,471	11,449	0.92%	0	21	21	0.18%	0.00%
September	1,246,926	16,621	1.33%	0	0	0	0.00%	0.00%
October								
November								
December								
YTD Total	1,246,926	40,692	3.26%	11,481	148	11,629	28.58%	0.93%

¹ Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.

² Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

³ Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹
Southern California Edison
Through September 2018

	Provided [2]	Received	Approved	Denied [4]	Pending/Never Completed [5]	Duplicates
Total (Y-T-D)	1,012,256	846,086	538,542	74,937	110,736	232,607
Percentage [3]		100%	64%	9%	N/A	27%

¹ Includes sub-metered customers.

² Includes number of applications SCE provided for all direct mailing campaigns, customer calls made to the call center, and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.

³ Percent of received applications.

CARE Table 5 - Enrollment by County
Southern California Edison
Through September 2018

County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	302	0	302	38	0	38	13%	0%	13%
Imperial	0	206	206	0	75	75	0%	36%	36%
Inyo	7	1,886	1,893	0	1,017	1,017	0%	54%	54%
Kern	13,480	17,682	31,162	9,273	14,202	23,475	69%	80%	75%
Kings	0	7,652	7,652	0	9,183	9,183	0%	120%	120%
Los Angeles	578,948	3,661	582,609	520,283	1,622	521,905	90%	44%	90%
Madera	3	0	3	0	0	0	0%	0%	0%
Mono	0	2,302	2,302	0	779	779	0%	34%	34%
Orange	196,110	1	196,111	157,775	0	157,775	80%	0%	80%
Riverside	101,899	96,883	198,782	83,130	94,635	177,765	82%	98%	89%
San Bernardino	209,336	41,653	250,989	193,668	38,446	232,114	93%	92%	92%
San Diego	0	1	1	0	1	1	0%	100%	100%
Santa Barbara	20,684	0	20,684	9,938	0	9,938	48%	0%	48%
Tulare	13,794	46,498	60,292	12,417	44,557	56,974	90%	96%	94%
Ventura	66,621	2,616	69,237	54,047	1,840	55,887	81%	70%	81%
Total	1,201,185	221,040	1,422,225	1,040,569	206,357	1,246,926	87%	93%	88%

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 6 - Recertification Results

Southern California Edison

Through September 2018

Month	Total CARE Households	Households Requested to Recertify ¹	% of Households Total (C/B)	Households Recertified ²	Households De-enrolled ³	Recertification Rate % ⁴ (E/C)	% of Total Households De-enrolled (F/B)
January	1,224,623	27,553	2.2%	16,227	11,278	58.89%	0.92%
February	1,214,651	18,719	1.5%	10,262	8,394	54.82%	0.69%
March	1,224,701	26,006	2.1%	14,699	11,168	56.52%	0.91%
April	1,231,101	27,881	2.3%	16,321	11,546	58.54%	0.94%
May	1,227,683	29,651	2.4%	17,603	11,985	59.37%	0.98%
June	1,229,611	30,080	2.4%	18,122	10,186	60.25%	0.83%
July	1,235,951	27,648	2.2%	15,899	1,776	57.51%	0.14%
August	1,243,471	23,095	1.9%	9,083	1,014	39.33%	0.08%
September	1,246,926	26,677	2.1%	3,399	509	12.74%	0.04%
October							
November							
December							
YTD	1,246,926	237,310	19.03%	121,615	67,856	51.25%	5.44%

¹ Excludes count of customers recertified through the probability model.

² Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

³ Includes customers who did not respond or who requested to be de-enrolled.

⁴ Percentage of customers recertified compared to the total participants requested to recertify in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 7 - Capitation Contractors¹

Southern California Edison

Through September 2018

Contractor [1]	Contractor Type				Total Enrollments	
	(Check one or more if applicable)				Current Month	Year-to-Date [2]
	Private	CBO	WMDVBE	LIHEAP		
ALPHA ENTERPRISES		x			-	-
APAC SERVICE CENTER	x				-	32
ARMENIAN RELIEF SOCIETY	x				-	-
ASIAN AMERICAN DRUG ABUSE PROG	x				-	8
ASIAN AMERICAN RESOURCE CENTER	x		x		-	2
ASIAN YOUTH CENTER	x				-	-
BEST PARTNERS	x				107	240
BETHEL BAPTIST CHURCH	x				-	-
BISHOP PAIUTE TRIBE	x				-	-
C.O.R. COMM DEVELOPMENT CORP	x				-	-
CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
CHINESE CHRISTIAN HERALD CRUS.	x				-	2
CHINO NEIGHBORHOOD HOUSE		x			-	-
CITIHOUSING REAL ESTATE SERVIC		x			-	-
CITY IMPACT	x				-	-
CITY OF BEAUMONT SENIOR CENTER		x	x		-	-
COMMUNITY HEALTH INITIATIVE of OC (AKA: Volunteer Center of Greater Orange County dba OneOC)		x			-	-
CORONA NORCO FAMILY YMCA	x				-	1
DESERT ARC	x				-	-
DESERT MANNA MINISTRIES INC	x				-	-
DISABLED RESOURCES CTR, INC		x	x		-	4
EL CONCILIO DEL CONDADO DE	x		x		-	-
FAMILY SVC ASSOC OF REDLANDS	x				-	-
FOOD SHARE	x				-	-
GO THE CALENDAR		x			-	1
HELP OF OJAI, INC.	x				-	-
HOUSING AUTHORITY OF KINGS CO	x		x		-	1
KERVILLE UNION SCHOOL DISTRIC	x				-	1
KINGS COMMUNITY ACTION ORG	x				-	-
KINGS CTY COMMISSION ON AGING	x				-	-
LA COUNTY HOUSING AUTHORITY		x			-	-
LEAGUE OF CALIF HOMEOWNERS	x				-	-
LTSC COMM. DEVEL. CORP	x				2	6
MENIFEE VALLEY CHAMBER		x			-	-
MEXICAN AMERICAN OPPORTUNITY		x	x		-	-
MTN COMM FAM RESOURCE CNTR	x				-	3
NEW GREATER CIR. MISSION, INC	x				-	-
NEW HOPE VILLAGE, INC	x				-	3
NEW HORIZONS CAREGIVERS GROUP		x			-	2
OCCC	x				-	-
OPERATION GRACE	x				-	-
OUR COMMUNITY WORKS	x				-	3
PACIFIC ISLANDER HLTH (PIHP)	x				-	-
PACIFIC PRIDE FOUNDATION	x				-	-
RIVERSIDE DEPT COMM ACTION		x	x	x	1	20
SALVATION ARMY SANTA FE SPGS	x				1	3
SALVATION ARMY VISALIA CORPS	x				-	-
SANTA ANITA FAMILY SERVICE	x				-	-
SENIOR ADVOCATES OF THE DESERT	x				-	-
SHARE OUR SELVES	x				-	-
SMILES FOR SENIORS FOUND.	x				-	-
SOUTHEAST CITIES SERVICE CTR.		x			-	-
SOUTHEAST COMMUNITY DEVELOPMEN	x				-	-
ST VINCENT DE PAUL		x			-	-
THE CAMBODIAN FAMILY	x				-	-
UNITED CAMBODIAN COMMUNITY INC		x			-	-
VICTOR VALLEY COMM SVC COUNCIL	x				-	-
VIETNAMESE COMMUNITY OF OC INC	x				-	-
VOLUTNEERS OF EAST LOS ANGELES	x		x		-	-
XFINITI SOLUTIONS, LLC		x			-	-
Total Enrollments					111	332

^[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

^[2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 8 - Households as of Month-End**Southern California Edison****Through September 2018**

Month	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts [1]
January			1,224,623	1,224,623	1,422,225	86.1%	0.0%	4,402,483
February			1,214,651	1,214,651	1,422,225	85.4%	0.0%	4,402,637
March			1,224,701	1,224,701	1,422,225	86.1%	0.8%	4,403,271
April			1,231,101	1,231,101	1,422,225	86.6%	0.0%	4,407,660
May			1,227,683	1,227,683	1,422,225	86.3%	0.0%	4,407,660
June			1,229,611	1,229,611	1,422,225	86.5%	0.0%	4,415,881
July			1,235,951	1,235,951	1,422,225	86.9%	0.0%	4,417,604
August			1,243,471	1,243,471	1,422,225	87.4%	0.0%	4,419,400
September			1,246,926	1,246,926	1,422,225	87.7%	0.3%	4,419,400
October								
November								
December								
YTD			1,246,926	1,246,926	1,422,225	87.7%	0.0%	4,419,400
[1] Data represents total residential electric and gas households. This includes submetered households.								

CARE Program Table 9 - Expenditures for Pilots/CHANGES Program

Southern California Edison

Through September 2018

2018	Authorized 2018 Budget	Current Month Expenses	Expenses Since Jan. 1, 2018	% of 2018 Budget Expensed
Pilots				
CHANGES Program	\$ 525,000	\$ -	\$ 168,491	32%
Total	\$ 525,000	\$ -	\$ 168,491	32%

[1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

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CARE Table 10 CHANGES One-On-One Customer Assistance Sessions
Southern California Edison
Reporting Period May 1, 2018, through May 31, 2018

Date ^[1]	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) ^[2]	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollment through CHANGES CBO's Assistance Confirmed by IOU			Customer Receiving Assistance with Bill Payment Plans (Initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU ^[1]
				#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number		#	Dedicated Toll-Free Number Used		
										1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used	
2018-05-02	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	Not applicable	1	Recertification and Verification Processing	0	0	1	1	0	Not Applicable	1	0	Not Applicable	
2018-05-23	Vietnamese	HEAP/LI/Heap Application Assistance Educated on Energy Assistance Programs	Not applicable	1	Data Sharing	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	Korean	HEAP/LI/Heap Application Assistance	Not applicable	1	Data Sharing	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-23	Korean	HEAP/LI/Heap Application Assistance	Not applicable	1	Recertification and Verification Processing	0	0	0	1	0	Meeting with client.	0	1	Not Applicable	
2018-05-23	Spanish	HEAP/LI/Heap Application Assistance Set Up/Change Payment Plan	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-16	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not applicable	1	VRU Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-11	Spanish	Medical Baseline Application Assistance Educated on Medical Baseline	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-03	Spanish	Educated on CARE/FERA Changes to Account	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	1	1	Not Applicable	
2018-05-15	Vietnamese	HEAP/LI/Heap Application Assistance Bill Education Educated on Energy Assistance Programs	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-02	Spanish	Educated on CARE/FERA Changes to Account	Not applicable	1	Capitation Agency	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-07	Vietnamese	HEAP/LI/Heap Application Assistance Bill Education Educated on Energy Assistance Programs	Not applicable	1	Special Projects	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	Vietnamese	HEAP/LI/Heap Application Assistance Bill Education Educated on Energy Assistance Programs	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-04	Spanish	ESAP Application Assistance	Not applicable	1	Internet Enrollments	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-03	English	Set Up/Change Payment Plan	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-18	Chinese/Cantonese	HEAP/LI/Heap Application Assistance Educated on Energy Efficiency/ Conservation	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-10	Samoan	Set Up/Change Payment Plan	Not applicable	0	Not Applicable	0	0	0	1	1	Not Applicable	0	0	Not Applicable	
2018-05-08	English	Set Up/Change Payment Extension	Not applicable	0	Not Applicable	0	0	0	1	1	Not Applicable	0	0	Not Applicable	
2018-05-14	Vietnamese	HEAP/LI/Heap Application Assistance	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	English	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not applicable	1	Capitation Agency	0	0	0	1	0	Meeting with client.	1	0	Not Applicable	
1/0/1900	0		Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-14	Spanish	Set Up/Change Payment Extension Set Up/Change Payment Plan	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-16	Spanish	Changes to Account	Not applicable	1	Call Center	0	0	0	1	1	Not Applicable	0	0	Not Applicable	
2018-05-30	Spanish	Set Up/Change Payment Extension	Not applicable	1	Capitation Agency	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-02	Chinese/Cantonese	HEAP/LI/Heap Application Assistance Educated on Energy Efficiency/ Conservation	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	1	0	Not Applicable	
2018-05-14	Korean	HEAP/LI/Heap Application Assistance	Not applicable	0	Not Applicable	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
1/0/1900	0		Not applicable	1	Special Projects	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-22	Korean	HEAP/LI/Heap Application Assistance	Not applicable	1	Special Projects	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-30	Vietnamese	HEAP/LI/Heap Application Assistance	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	1	0	Not Applicable	
2018-05-14	Spanish	ESAP Application Assistance	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-14	Spanish	Medical Baseline Application Assistance Educated on Medical Baseline	Not applicable	1	Call Center	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-15	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation	Not applicable	1	Capitation Agency	0	0	0	0	0	Meeting with client.	1	0	Not Applicable	
2018-05-18	Spanish	ESAP Application Assistance Educated on CARE/FERA	Not applicable	1	Internet Enrollments	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-23	Spanish	ESAP Application Assistance Set Up/Change Payment Extension Set Up/Change Payment Plan	Not applicable	1	Internet Enrollments	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-09	Spanish	HEAP/LI/Heap Application Assistance	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-15	Spanish	Set Up/Change Payment Extension Set Up/Change Payment Plan	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-21	Vietnamese	HEAP/LI/Heap Application Assistance	Not applicable	0	Not Applicable	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-25	Spanish	Set Up/Change Payment Plan	Not applicable	1	Call Center	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-25	Spanish	ESAP Application Assistance	Not applicable	1	Capitation Agency	0	0	0	0	1	Not Applicable	0	0	Not Applicable	
2018-05-16	Spanish	Changes to Account	Not applicable	1	Call Center	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-05-09	Spanish	ESAP Application Assistance	Not applicable	1	Call Center	0	0	1	0	0	Meeting with client.	1	0	Not Applicable	
2018-05-10	Vietnamese	HEAP/LI/Heap Application Assistance Educated on Avoiding Disconnection Educated on Energy Assistance Programs	Not applicable	1	Data sharing	0	0	0	0	0	Meeting with client.	0	0	Not Applicable	
2018-04-30	English	Set Up/Change Payment Plan	Not applicable	1	VRU Enrollments	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-01	Chinese/Cantonese	Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs	Not applicable	0	Not Applicable	0	0	0	1		Not Applicable	0	1	Not Applicable	
2018-05-01	English	HEAP/LI/Heap Application Assistance	Not applicable	0	Not Applicable	0	0	0	1	0	Meeting with client.	0	0	Not Applicable	
2018-05-08	English	Changes to Account	Not applicable	1	Special Projects	0	0	0	1			0	1	Not Applicable	

CARE Table 11 CHANGES Group Customer Assistance Sessions ⁽²⁾⁽³⁾						
Southern California Edison						
Reporting Period May 1, 2018, through July 31, 2018						
Date	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Sessions Logistics			
			# of Sessions	Length ⁽¹⁾ (Hours)	Number of Attendees (4)	Description of Information / Literature Provided
N/A	Cantonese	Avoiding Disconnection	2	0.5	24	CHANGES Ed Handout
N/A	English	Avoiding Disconnection	3	0.5	14	CHANGES Ed Handout
N/A	Mandarin	Avoiding Disconnection	1	0.5	3	CHANGES Ed Handout
N/A	Spanish	Avoiding Disconnection	3	0.5	45	CHANGES Ed Handout
N/A	Vietnamese	Avoiding Disconnection	2	0.5	40	CHANGES Ed Handout
N/A	Armenian	CARE/FERA and Other Assistance Programs	5	0.5	54	CHANGES Ed Handout
N/A	Cantonese	CARE/FERA and Other Assistance Programs	1	0.5	17	CHANGES Ed Handout
N/A	English	CARE/FERA and Other Assistance Programs	6	0.5	21	CHANGES Ed Handout
N/A	Japanese	CARE/FERA and Other Assistance Program	1	0.5	2	CHANGES Ed Handout
N/A	Korean	CARE/FERA and Other Assistance Programs	1	0.5	6	CHANGES Ed Handout
N/A	Mandarin	CARE/FERA and Other Assistance Programs	3	0.5	5	CHANGES Ed Handout
N/A	Spanish	CARE/FERA and Other Assistance Programs	7	0.5	57	CHANGES Ed Handout
N/A	Vietnamese	CARE/FERA and Other Assistance Program	2	0.5	35	CHANGES Ed Handout
N/A	Cantonese	Electric and Natural Gas Safety	2	0.5	32	CHANGES Ed Handout
N/A	English	Electric and Natural Gas Safety	5	0.5	17	CHANGES Ed Handout
N/A	Japanese	Electric and Natural Gas Safety	1	0.5	11	CHANGES Ed Handout
N/A	Korean	Electric and Natural Gas Safety	1	0.5	11	CHANGES Ed Handout
N/A	Mandarin	Electric and Natural Gas Safety	3	0.5	7	CHANGES Ed Handout
N/A	Spanish	Electric and Natural Gas Safety	5	0.5	40	CHANGES Ed Handout
N/A	Vietnamese	Electric and Natural Gas Safety	1	0.5	23	CHANGES Ed Handout
N/A	Cantonese	Energy Conservation	2	0.5	30	CHANGES Ed Handout
N/A	English	Energy Conservation	5	0.5	18	CHANGES Ed Handout
N/A	Mandarin	Energy Conservation	2	0.5	6	CHANGES Ed Handout
N/A	Spanish	Energy Conservation	3	0.5	19	CHANGES Ed Handout
N/A	Tagalog	Energy Conservation	4	0.5	86	CHANGES Ed Handout
N/A	Vietnamese	Energy Conservation	1	0.5	18	CHANGES Ed Handout
N/A	Cambodian	Gas Aggregation	2	0.5	22	CHANGES Ed Handout
N/A	Mandarin	Gas Aggregation	2	0.5	11	CHANGES Ed Handout
N/A	Spanish	Gas Aggregation	4	0.5	64	CHANGES Ed Handout
N/A	Tagalog	Gas Aggregation	2	0.5	50	CHANGES Ed Handout
N/A	Armenian	High Energy Use	5	0.5	49	CHANGES Ed Handout
N/A	Spanish	High Energy Use	4	0.5	74	CHANGES Ed Handout
N/A	Cantonese	Level Pay Plan	1	0.5	13	CHANGES Ed Handout
N/A	English	Level Pay Plan	2	0.5	7	CHANGES Ed Handout
N/A	Mandarin	Level Pay Plan	1	0.5	7	CHANGES Ed Handout
N/A	Spanish	Level Pay Plan	1	0.5	8	CHANGES Ed Handout
N/A	Tagalog	Level Pay Plan	2	0.5	20	CHANGES Ed Handout
N/A	Vietnamese	Level Pay Plan	1	0.5	11	CHANGES Ed Handout
N/A	Armenian	Understanding Your Bill	4	N/A	52	CHANGES Ed Handout
N/A	Cantonese	Understanding Your Bill	1	N/A	14	CHANGES Ed Handout
N/A	English	Understanding Your Bill	7	N/A	31	CHANGES Ed Handout
N/A	Korean	Understanding Your Bill	5	N/A	59	CHANGES Ed Handout
N/A	Mandarin	Understanding Your Bill	1	N/A	4	CHANGES Ed Handout
N/A	Russian	Understanding Your Bill	1	N/A	6	CHANGES Ed Handout
N/A	Spanish	Understanding Your Bill	5	N/A	56	CHANGES Ed Handout
N/A	Tagalog	Understanding Your Bill	5	N/A	73	CHANGES Ed Handout
N/A	Vietnamese	Understanding Your Bill	3	N/A	48	CHANGES Ed Handout
Current Quarter Total			131		1320	
Year-to-Date			1210		11696	
[1] Contractor states all sessions at least 30 minutes						
[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original versions in order to have a more consistent appearance and format with existing SCE tables.						
[3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas combined , due to the combined service territory.						
[4] On the Consumer Education Topic addendum of the Quarterly CHANGES Data Report of May 2018-July 2018, the number of attendees for the Avoiding Disconnection course add up to 126, not the 125 shown on the report. CARE / FERA & Other Assistance Programs classes add up to 497, not 196 as shown on the report. Electric and Natural Gas Safety classes add up to 141, not 140 as shown on the report. Energy Conservation classes add up to 177, not 176 as shown on the report. Gas Aggregation attendees add up to 147, not 146 as shown on the report. High Energy Use classes add up to 123 not 122as shown on the report. Level Pay Plan classes add up to 66, not 64 as shown on the report. Understanding Your Bill classes add up to 343, not 340 as shown on the report. Thus, the total shown on this table does not match the total on the Quarterly CHANGES Data Report of February 2018-April 2018.						