

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets.

A.11-05-017
(Filed May 16, 2011)

Application of Southern California Gas Company (U 904-G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2012-2014.

A.11-05-018
(Filed May 16, 2011)

Application of Pacific Gas and Electric Company for Approval of the 2012-2014 Energy Savings Assistance and California Alternate Rates for Energy Programs and Budget (U 39-M)

A.11-05-019
(Filed May 16, 2011)

Application of San Diego Gas & Electric Company (U 902-M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012-2014

A.11-05-020
(Filed May 16, 2011)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2013**

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Dated: **October 21, 2013**

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**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2013**

Southern California Edison Company (SCE) hereby submits the attached Low Income Assistance Programs Monthly Report for September 2013. The information contained in this report supersedes all prior reports submitted by SCE.

Respectfully submitted,

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Attachment

ESA and CARE Program Report

Southern California Edison Company's (SCE)

Energy Savings Assistance (ESA) Program

And

California Alternate Rate for Energy (CARE)

Program Monthly Report

September 2013

LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

1. Energy Savings Assistance Program Executive Summary

1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

- 1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

Program Summary for Month			
2013	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$72,640,016	\$ 39,710,020	55%
Homes Treated	87,389	50,227	57%
kWh Saved	N/A	22,911,840	N/A
kW Demand Reduced	N/A	6,764	N/A
Therms Saved	N/A	N/A	N/A

1.2. Whole Neighborhood Approach Evaluation

- 1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SCE continues to enroll customers through the paperless enrollment process, which utilizes tablet PCs and portable scanners during assessment to streamline and expedite enrollments. In addition, this process eliminates the need to capture paper copies, which ensures that customer data is protected and helps the environment. This process complements the Whole Neighborhood Approach by reducing the program’s carbon footprint and maximizing efficiencies. During the month of September, nineteen (19) assessors from four (4) different service providers used the paperless enrollment process to enroll 1,009 customers. In addition, SCE has made the software available for those service providers and/or assessors who wish to obtain their own tablets or PCs, to take advantage of the efficiencies available through the use of the paperless enrollment process.

Throughout the month of September, SCE continued to promote the ESA Program, California Alternate Rates for Energy (CARE) Program, Medical Baseline Program, and other assistance programs offered by SCE through various community events within its service territory. This continued effort allows customers to interact with SCE with regard to Low Income Energy Efficiency (LIEE) and Energy Efficiency in general.

1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update

- 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

During the month of September, ESA began an outreach effort to enroll CARE “High Usage” customers, whose energy usage exceeds their respective baseline by 400 – 600%, in the ESA Program and provide energy-saving services, where applicable. This effort, which will become automated in future enhancements, identified over 15,000 customers for the 2013 year that meet these conditions.

1.4. Leveraging Success Evaluation, Including CSD

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors at no cost for installation through the Low Income Home Energy Assistance Program (LIHEAP). SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA program to better serve SCE’s customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) to successfully leverage ESA Program and LIHEAP services.

1.5. Workforce Education & Training

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA program services. Currently, the organizations, and in particular the CBOs, most of which are situated in the low-income and disadvantaged communities, provide approximately 750 jobs that support SCE's LIEE Program, including executive, clerical and other ancillary positions.

During the 2013 Program Year, SCE has conducted 20 Home Assessment Training workshops, which provide training to agency outreach staff on the policies and procedures related to home assessment. The four-day training workshop provides participants with three (3) days of comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises that were the direct result of feedback received from service providers and trainees. The fourth day consists of an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material. With this in mind, SCE has conducted 20 Home Assessment Training Workshops with a total of 332 trainees receiving the updated curriculum. In addition, 85 new jobs for assessors were created to support SCE's ESA Program.

2. California Alternate Rates for Energy (CARE) Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of Budget Spent
Outreach	\$2,100,000	\$1,179,156	56%
Processing / Certification Re-certification	\$4,553,000	\$575,422	13%
Post Enrollment Verification	\$3,456,000	\$366,913	11%
IT Programming	\$950,000	\$394,601	42%
Cooling Centers	N/A	N/A	N/A
Measurement & Evaluation	\$90,000	\$167,145	186%
Regulatory Compliance	\$265,000	\$54,048	20%
General Administration	\$702,000	\$465,280	66%
CPUC Energy Division Staff	\$140,000	\$0	0%
Total Expenses	\$12,256,000	\$3,202,566	26%
Subsidies and Benefits	\$376,900,000	\$281,816,627	75%
Total Program Costs & Discounts	\$389,156,000	\$285,019,193	73%

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate
1,345,474	1,417,157	95%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

SCE's Customer Communications Organization within SCE's Call Centers continues to utilize the online CARE enrollment application at www.sce.com to directly enroll customers into the CARE program over the phone or offer the option to send a CARE application to the customer. During the month of

September, 11,426 eligible low income customers were enrolled through Call Center outreach efforts. (This includes all web enrollments and Call Center-mailed applications.)

CARE and FERA outreach efforts and communications to SCE’s in-language and under-penetrated areas continue to be a priority. SCE’s CARE/FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Offer Management and Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), as well as various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE’s hard-to-reach customer base.

During September, SCE’s CARE/FERA programs attended 10 outreach events and distributed CARE applications to potentially eligible customer populations throughout SCE’s service area (see table below). At many of these events, eligible customers had the opportunity to enroll or recertify for CARE via the real-time online enrollment form at www.sce.com and learn about the programs directly from a CARE/FERA subject matter expert. Such events provide SCE with the opportunity to uphold a presence in the community, continue to educate the public about the programs, and enroll eligible customers.

Event Name	Location	Event Date	Estimated # of Customers SCE Interacted With	Event Description
2013 National Preparedness Month in LA County	Montebello	9/4/2013	50	Provided information on CARE/FERA/ESA & Medical Baseline
Rancho Cucamonga Senior Center	Rancho Cucamonga	9/5/2013	200	Provided information on CARE/FERA/ESA & Medical Baseline

Cathedral Center Community Health Fair	Cathedral City	9/10/2013	150	Provided information on CARE/FERA/ESA & Medical Baseline
2013 National Preparedness Month in LA County	East Los Angeles	9/13/2013	100	Provided information on CARE/FERA/ESA & Medical Baseline
San Gabriel Valley Disability Collaborative	West Covina	9/12/2013	40	Provided information on CARE/FERA/ESA & Medical Baseline
2013 IEDC Conference: Aging Well With a Disability	San Bernardino	9/17/2013	350	Provided information on CARE/FERA/ESA & Medical Baseline
Big Creek LPA Community Conference	Big Creek	9/18-9/20/2013	20	Provided information on CARE/FERA/ESA & Medical Baseline
San Jacinto Agricultural Festival	San Jacinto	9/20-9/22/2013	28	Provided information on CARE/FERA/ESA & Medical Baseline

Asian Pacific Islander Festival	Huntington Beach	9/22/2013	3	Provided information on CARE/FERA/ESA & Medical Baseline
2013 LA County Fair	Pomona, CA	8/31-9/30/2013	4,144	Provided information on CARE/FERA/ESA CARE Enrollments - 79 ESA Enrollments - 63

For more than a month, SCE interacted with over 4,100 customers to provide information about programs and services to help lower their electricity usage and ultimately lower their bill. SCE representatives assisted customers in completing applications, answering questions and provided a personal touch to the utility.

To further SCE’s commitment to partner with income-qualified customers and empower them with ways to lower their electric bill, in September SCE began advertising to “hard to reach” ethnic customers, including Chinese, Korean, Vietnamese and Filipino communities.

Messaging, coming on the heels of heat storms and potentially higher bills, attempted to prompt a change in attitudes and action toward energy conservation by assisting customers to understand how their energy usage directly impacts their monthly bills.

SCE continued to leverage social media efforts and “posted” information about CARE and FERA on Facebook and Twitter.

The CARE/FERA Capitation Fee Program team is continuing its efforts to re-engage existing Capitation partners while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest-to-reach customers. As a result of these efforts, the Capitation Fee Program enrollments from agencies that had been previously inactive continue to increase. In September, capitation contractors enrolled 351 new eligible customers in the CARE program.

Current and ongoing campaign strategies and efforts include the following:

- Leverage events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE program.

- Partner with SCE personnel to leverage existing SCE partnerships with FBOs, CBOs, and local governments.
- Leverage existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including employment information workshops, faith- and community- based publications, school events, retail shopping malls, and community fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE also enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. The income guidelines for EAF eligibility are the same as for CARE.

CARE enrollment is coordinated with other low income programs such as ESA, LIHEAP, Southern California Gas Company, and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In September, 5,954 eligible customers were enrolled in CARE as a result of the data sharing with LIHEAP, ESA, Southern California Gas Company, water utilities, and SCE's EAF program. The CARE program continuously integrates its efforts and messaging with the ESA program at all outreach events, communications, and marketing campaigns.

2.3. Recertification Complaints

SCE received no recertification complaints in September 2013.

Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 2	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
Energy Savings Assistance Program	Table 4B	Homes Unwilling/Unable to Participate
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End
CARE	Table 9	CHANGES Expenditures
CARE	Table 10	CHANGES One-On-One Assistance
CARE	Table 11	CHANGES Group Assistance

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2							
2	Program Expenses and Energy Savings by Measures Installed							
3	Through September 2013 - Southern California Edison							
4	Measures	Units	Year-To-Date Completed & Expensed Installation					% of Expenditure
5			Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms (Annual)	Expenses [5] (\$)	
6	Appliances							
7	High Efficiency Clothes Washer	Each						
8	Refrigerators	Each	12,468	8,681,215	1,479		10,672,284	30%
9	Microwaves [6]	Each						
10	Domestic Hot Water							
11	Water Heater Blanket	Home	30	720	0		1,341	0%
12	Low Flow Shower Head	Home	181	4,344	2		5,028	0%
13	Water Heater Pipe Insulation	Home	37	888	0		638	0%
14	Faucet Aerator	Home	189	4,536	2		2,155	0%
15	Water Heater Repair/Replacement	Each						0%
16	Thermostatic Shower Valve	Each						
17	Enclosure							
18	Air Sealing / Envelope [1]	Home	354	18,326	-		43,466	0%
19	Attic Insulation	Home	4				2,991	0%
20	HVAC							
21	FAU Standing Pilot Conversion	Each						
22	Furnace Repair/Replacement	Each						
23	Room A/C Replacement	Each	458	36,210	43		343,227	1%
24	Central A/C replacement	Each	2,245	342,844	386		8,844,151	25%
25	Heat Pump Replacement	Each	43	29,924	13		126,564	0%
26	Evaporative Cooler (Replacement)	Each						
27	Evaporative Cooler (Installation)	Each	8,867	4,286,125	1,854		7,916,890	22%
28	Duct Testing and Sealing	Home	2,150	1,133,656	1,524		463,500	1%
29	Maintenance							
30	Furnace Clean and Tune	Home						
31	Central A/C Tune up	Home						0%
32	Lighting							
33	Compact Fluorescent Lights (CFL)	Each	187,376	4,669,605	562		1,272,348	4%
34	Interior Hard wired CFL fixtures	Each						
35	Exterior Hard wired CFL fixtures	Each	450	35,343	4		38,250	0%
36	Torchiere	Each	4,142	791,122	83		219,526	1%
37	Occupancy Sensor	Each						
38	LED Night Lights	Each						
39	Miscellaneous							
40	Pool Pumps	Each	1,395	2,351,970	739		1,220,625	3%
41	Smart Power Strips	Each	17,888	525,013	70		446,944	1%
42	New Measures							
43	Pilots							
44	Customer Enrollment							
45	Outreach & Assessment	Home	57,450				3,829,066	11%
46	In-Home Education	Home	47,362				499,748	1%
47	Total Savings/Expenditures							
48				22,911,840	6,764		35,948,743	
49	Households Weatherized [2]							
50			353					
51	Households Treated							
52	- Single Family Households Treated	Home	37,889					
53	- Multi-family Households Treated	Home	9,540					
54	- Mobile Homes Treated	Home	2,798					
55	Total Number of Households Treated	Home	50,227					
56	# Eligible Households to be Treated for PY [3]	Home	87,389					
57	% of Households Treated	%	57%					
58	- Master-Meter Households Treated	Home	1,366					
59	[1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.							
60	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
61	[3] Based on Attachment H of D.12-08-044							
62	[4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final Report." June 16, 2011, when data are available, and other sources as described in Attachment A-2 of SCE's Testimony in Support of Application for Approval of Low Income Programs and Budgets for Program Years 2012 - 2014, filed May 16, 2011.							
63	[5] Costs exclude support costs that are included in Table 1.							

	A	B
1	Energy Savings Assistance Program Table 3	
2	Average Bill Savings per Treated Home	
3	Through September 2013 - Southern California Edison	
3	Year-to-Date Installations - Expensed	
4	Annual kWh Savings	22,911,840
5	Annual Thermo Savings	-
6	Lifecycle kWh Savings	284,943,274
7	Lifecycle Therm Savings	-
8	Current kWh Rate	0.13
9	Current Therm Rate	-
10	Number of Treated Households	50,227
11	Average 1st Year Bill Savings / Treated households	57.66
12	Average Lifecycle Bill Savings / Treated Household	717.08

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4A						
2	Through September 2013 - Southern California Edison						
3		Eligible Households			Households Treated YTD		
4	County	Rural	Urban	Total	Rural	Urban	Total
5	Fresno	-	343	343	-	-	-
6	Imperial	214	-	214	-	-	-
7	Inyo	1,803	4	1,807	2	-	2
8	Kern	17,942	12,396	30,338	555	231	786
9	Kings	8,161	-	8,161	289	-	289
10	Los Angeles	2,908	595,515	598,423	21	21,548	21,569
11	Madera	-	3	3	-	-	-
12	Mono	3,043	0	3,043	-	-	-
13	Orange	0	207,363	207,363	-	4,657	4,657
14	Riverside	98,630	95,596	194,226	4,603	4,260	8,863
15	San Bernardino	40,948	201,906	242,854	1,146	10,399	11,545
16	San Diego	2	-	2	-	-	-
17	Santa Barbara	-	18,974	18,974	-	58	58
18	Tulare	45,776	13,796	59,571	1,166	381	1,547
19	Ventura	2,354	62,000	64,355	18	893	911
20	Total	221,782	1,207,897	1,429,678	7,800	42,427	50,227

	A	B	C	D	E	F	G	H	I
1	Energy Savings Assistance Program Table 4B								
2	Homes Unwilling / Unable to Participate								
3	Through September 2013 - Southern California Edison								
3		Reason Provided							
4	County	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	Other
5	Fresno								
6	Imperial								
7	Inyo	1			5			1	11
8	Kern	8	1		91	437	6	249	189
9	Kings	7	1	1	79	195	7	6	678
10	Los Angeles	164	120	29	1,592	10,098	360	4,852	13,582
11	Madera								
12	Mono				1			1	
13	Orange	16	7	2	296	1,843	73	464	1,852
14	Riverside	42	44	5	815	3,564	187	1,158	3,301
15	San Bernardino	86	98	8	1,659	3,307	222	1,803	4,119
16	San Diego								
17	Santa Barbara	0	0		6	5	4	2	40
18	Tulare	32	15	7	404	1,155	29	18	2,310
19	Ventura	2		4	115	114	49	48	565
20	Total	358	286	56	5,063	20,718	937	8,602	26,647
21	[1] SCE will start providing data in the July report.								

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Energy Savings Assistance Program Table 5																
2	Through September 2013 - Southern California Edison																
3		Gas & Electric			Gas Only			Electric Only			Total						
4		# of	(Annual)		# of	(Annual)		# of	(Annual)		# of	(Annual)					
5	2012	Household	Therm	kWh	kW	Household	Therm	kWh	kW	Household	Therm	kWh	kW	Household	Therm	kWh	kW
6	January									4,885		1,564,852	441	4,885		1,564,852	441
7	February									9,859		3,466,944	1,012	9,859		3,466,944	1,012
8	March									16,010		5,994,458	1,722	16,010		5,994,458	1,722
9	April									22,194		8,153,805	2,339	22,194		8,153,805	2,339
10	May									28,208		10,880,509	3,185	28,208		10,880,509	3,185
11	June									35,916		14,192,958	4,157	35,916.00		14,192,958	4,157
12	July									39,182		17,631,134	5,210	39,182.00		17,631,134	5,210
13	August									44,462		20,294,035	6,006	44,462.00		20,294,035	6,006
14	September									50,227		22,911,840	6,764	50,227.00		22,911,840	6,764
15	October													-		-	-
16	November													-		-	-
17	December													-		-	-
18	YTD									50,227		22,911,840	6,764	50,227		22,911,840	6,764
19																	
20	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 6												
2	Expenditures for Pilots and Studies												
3	Through September 2013 - Southern California Edison												
4		Authorized 3-Year Budget			Current Month Expenses			Expenses Since Jan. 1, 2013			% of 3-Year Budget Expended		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots												
7	Studies												
8	Impact Evaluation	\$ 180,000		\$ 180,000	\$ -		\$ -	\$ -		\$ -	0%		0%
9	Needs Assessment	\$ 210,000		\$ 210,000	\$ -		\$ -	\$ -		\$ -	0%		0%
10	Energy Education	\$ 90,000		\$ 90,000	\$ -		\$ -	\$ -		\$ -	0%		0%
11	Multifamily	\$ 120,000		\$ 120,000	\$ -		\$ -	\$ -		\$ -	0%		0%
12	Total Studies	\$ 600,000		\$ 600,000	\$ -		\$ -	\$ -		\$ -	0%		0%

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1												
2	CARE Program Expenses												
3	Through September 2013 - Southern California Edison												
4		Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach	\$ 2,100,000		\$ 2,100,000	\$ 147,772		\$ 147,772	\$ 1,179,156		\$ 1,179,156	56%		56%
7	Processing / Certification Re-certification	\$ 4,553,000		\$ 4,553,000	\$ 43,553		\$ 43,553	\$ 575,422		\$ 575,422	13%		13%
8	Post Enrollment Verification	\$ 3,456,000		\$ 3,456,000	\$ 30,151		\$ 30,151	\$ 366,913		\$ 366,913	11%		11%
9	IT Programming	\$ 950,000		\$ 950,000	\$ 90,830		\$ 90,830	\$ 394,601		\$ 394,601	42%		42%
10	Cooling Centers	N/A		N/A	N/A		N/A	N/A		N/A	N/A		N/A
11	Measurement and Evaluation	\$ 90,000		\$ 90,000	\$ 567		\$ 567	\$ 167,145		\$ 167,145	186%		186%
12	Regulatory Compliance	\$ 265,000		\$ 265,000	\$ 10,150		\$ 10,150	\$ 54,048		\$ 54,048	20%		20%
13	General Administration	\$ 702,000		\$ 702,000	\$ 88,030		\$ 88,030	\$ 465,280		\$ 465,280	66%		66%
14	CPUC Energy Division	\$ 140,000		\$ 140,000	\$ -		\$ -	\$ -		\$ -	0%		0%
15													
16	SUBTOTAL MANAGEMENT COSTS	\$ 12,256,000		\$ 12,256,000	\$ 384,570		\$ 411,053	\$ 3,202,566		\$ 3,202,566	26%		26%
17													
18	CARE Rate Discount	\$ 376,900,000		\$ 376,900,000	\$ 44,150,321		\$ 44,150,321	\$ 281,816,627		\$ 281,816,627	75%		75%
19													
20	TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS	\$ 389,156,000		\$ 389,156,000	\$ 44,534,890		\$ 44,561,373	\$ 285,019,193		\$ 285,019,193	73%		73%
21													
22	Other CARE Rate Benefits												
23	- DWR Bond Charge Exemption				\$ 4,194,904	\$ -	\$ 4,194,904	\$ 29,728,823	\$ -	\$ 29,728,823			
24	- CARE PPP Exemption [1]				\$ 5,173,431	\$ -	\$ 5,173,431	\$ 41,790,216	\$ -	\$ 41,790,216			
25	- California Solar Initiative Exemption				\$ 1,446,519	\$ -	\$ 1,446,519	\$ 9,496,338	\$ -	\$ 9,496,338			
26	- kWh Surcharge Exemption				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
27	Total Other CARE Rate Benefits				\$ 10,814,854	\$ -	\$ 10,814,854	\$ 81,015,376	\$ -	\$ 81,015,376			
28													
29	Indirect Costs				\$ 38,911		\$ 38,911	\$ 361,299		\$ 361,299			

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
1	CARE Table 2																								
2	Enrollment, Recertification, Attrition, & Penetration																								
3	Through September 2013 - Southern California Edison																								
4		New Enrollment								Recertification ⁽⁴⁾					Attrition (Drop Offs)				Enrollment						
5		Automatic Enrollment			Self-Certification (Income or Categorical)						Total New Enrollment (E+H+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (W/X)
6	2013	Inter-Utility ⁽¹⁾	Intra-Utility ⁽²⁾	Leveraging ⁽³⁾	Combined (B+C+D)	Online	Paper	Phone	Combined (F+G+H)	Capitation															
6	January	2,270	413	0	2,683	5,937	9,946	8,220	24,103	188	26,974	22,916	17,402	0	40,318	18,945	95	1,486	12,718	33,244	67,292	-6,270	1,395,782	1,414,772	98.7%
7	February	2,573	551	0	3,124	4,384	7,835	5,878	18,097	170	21,391	19,473	18,815	0	38,288	12,034	153	1,229	13,455	26,871	59,679	-5,480	1,390,302	1,414,772	98.3%
8	March	2,031	370	0	2,401	3,733	11,088	4,506	19,327	241	21,969	23,551	16,980	0	40,531	9,083	277	1,732	16,214	27,306	62,500	-5,337	1,384,965	1,414,772	97.9%
9	April	3,169	359	0	3,528	3,570	9,174	4,268	17,012	243	20,783	25,204	15,126	0	40,330	11,082	236	1,745	18,055	31,118	61,113	-10,335	1,374,630	1,417,157	97.0%
10	May	2,639	456	0	3,095	3,759	11,891	4,100	19,750	286	23,131	21,137	14,179	0	35,316	18,075	255	1,694	11,952	31,976	58,447	-8,845	1,365,785	1,417,157	96.4%
11	June	4,050	513	0	4,563	4,408	11,187	4,677	20,272	393	25,228	21,457	16,858	0	38,315	13,948	185	1,279	19,134	34,546	63,543	-9,318	1,356,467	1,417,157	95.7%
12	July	2,233	365	0	2,598	5,717	Not Available	6,774	Not Available	375	Not Available	21,688	14,054	0	35,742	18,078	217	1,260	Not Available	Not Available	Not Available	Not Available	1,351,239	1,417,157	95.3%
13	August	1,990	265	0	2,255	5,430	Not Available	7,026	Not Available	594	Not Available	16,469	15,535	0	32,004	12,180	203	1,324	Not Available	Not Available	Not Available	Not Available	1,349,758	1,417,157	95.2%
14	September	5,476	467	0	5,943	5,860	Not Available	7,390	Not Available	351	Not Available	6,358	33,763	0	40,121	13,718	106	1,110	Not Available	Not Available	Not Available	Not Available	1,345,474	1,417,157	94.9%
15	October																								
16	November																								
17	December																								
18	YTD Total	26,431	3,759	-	30,190	42,798	61,121	52,839	156,758	2,841	189,789	178,253	162,712	-	340,965	127,143	1,727	12,859	91,528	233,257	530,754	-43,468	1,345,474	1,417,157	94.9%
19																									
20	⁽¹⁾ Enrollments via data sharing between the IOUs.																								
21	⁽²⁾ Enrollments via data sharing between departments and/or programs within the utility.																								
22	⁽³⁾ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																								
23	⁽⁴⁾ Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.																								
24	⁽⁵⁾ Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report.																								
25	⁽⁶⁾ No response includes no response to both Recertification and Verification.																								
26	⁽⁷⁾ Includes customers who were previously categorized as "Other Sources" since there is no "Other Sources" column (which total about 2336 from hard to classify enrollments).																								
27	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																								

	A	B	C	D	E	F	G	H	I
1	CARE Table 3A								
2	Post-Enrollment Verification Results (Model)								
	Through September 2013 - Southern California Edison								
3	2013	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ^[1]	Total Households De-enrolled ^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
4	January	1,395,782	7,810	0.56%	4,261	289	4,550	58.26%	0.33%
5	February	1,390,302	7,846	0.56%	4,160	177	4,337	55.28%	0.31%
6	March	1,384,965	7,741	0.56%	4,227	267	4,494	58.05%	0.32%
7	April	1,374,630	6,124	0.45%	3,260	233	3,493	56.99%	0.25%
8	May	1,365,785	5,596	0.41%	3,233	204	3,437	59.88%	0.25%
9	June	1,356,467	11,523	0.85%	4,279	278	4,557	2.62%	0.02%
10	July	1,351,239	3,913	0.29%	75	141	216	3.58%	0.01%
11	August	1,349,758	186	0.01%	51	2	53	6.45%	0.00%
12	September	1,345,474	5,471	0.41%	39	2	41	0.75%	0.00%
13	October								
14	November								
15	December								
16	YTD Total	1,345,474	50,739	3.77%	19,189	1,487	20,676	40.75%	1.54%
17									
18	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
19	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
21									
22	CARE Table 3B								
23	Post-Enrollment Verification Results (High Usage)								
	Through September 2013 - Southern California Edison								
24	2013	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ^[1]	Total Households De-enrolled ^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
25	January	1,395,782	0	0.00%	0	0	0	0.00%	0.00%
26	February	1,390,302	0	0.00%	0	0	0	0.00%	0.00%
27	March	1,384,965	0	0.00%	0	0	0	0.00%	0.00%
28	April	1,374,630	0	0.00%	0	0	0	0.00%	0.00%
29	May	1,365,785	0	0.00%	0	0	0	0.00%	0.00%
30	June	1,356,467	0	0.00%	0	0	0	0.00%	0.00%
31	July	1,351,239	0	0.00%	0	0	0	0.00%	0.00%
32	August	1,349,758	0	0.00%	0	0	0	0.00%	0.00%
33	September	1,345,474	0	0.00%	0	0	0	0.00%	0.00%
34	October								
35	November								
36	December								
37	YTD Total	1,345,474	0	0.00%	0	0	0	0.00%	0.00%
38									
39	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
40	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4						
2	CARE Self-Certification and Self-Recertification Applications Through September 2013 - Southern California Edison						
3		Provided ^[2]	Received	Approved	Denied ^[4]	Pending/Never Completed ^[5]	Duplicates
4	Total (Y-T-D) ^[1]	3,678,603	531,475	491,409	22,217	126,049	18,079
5	Percentage ^[3]	N/A	100.00%	92.46%	4.18%	N/A	3.40%
6							
7	^[1] Includes sub-metered customers.						
8	^[2] Includes number of applications SCE provided for all direct mailing campaigns, customer calls						
9	^[3] Percent of received applications.						
10	^[4] Includes all applications received and not approved.						
11	^[5] Includes pending recertification responses.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5									
2	Enrollment by County									
3	Through September 2013 - Southern California Edison									
4	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
Urban		Rural	Total	Urban	Rural	Total	Urban	Rural	Total	
5	Fresno	343	0	343	45	0	45	13%	0%	13%
6	Imperial	0	212	212	0	80	80	0%	38%	38%
7	Inyo	4	1,799	1,803	3	1,001	1,004	67%	56%	56%
8	Kern	12,363	17,863	30,227	9,652	14,617	24,269	78%	82%	80%
9	Kings	0	8,142	8,142	0	9,297	9,297	0%	114%	114%
10	Los Angeles	587,351	2,904	590,255	579,947	1,838	581,785	99%	63%	99%
11	Madera	3	0	3	0	0	0	0%	0%	0%
12	Mono	0	3,034	3,034	0	748	748	0%	25%	25%
13	Orange	205,651	0	205,651	174,004	0	174,004	85%	0%	85%
14	Riverside	95,231	98,451	193,682	87,468	99,230	186,698	92%	101%	96%
15	San Bernardino	201,157	40,892	242,049	203,256	38,955	242,211	101%	95%	100%
16	San Diego	0	2	2	0	1	1	0%	54%	54%
17	Santa Barbara	18,452	0	18,452	10,265		10,265	56%	0%	56%
18	Tulare	13,752	45,671	59,423	12,416	44,852	57,268	90%	98%	96%
19	Ventura	61,552	2,328	63,879	55,947	1,852	57,799	91%	80%	90%
20	Total	1,195,859	221,298	1,417,157	1,133,003	212,471	1,345,474	95%	96%	95%

	A	B	C	D	E	F	G	H
1	CARE Table 6							
2	Recertification Results							
	Through September 2013 - Southern California Edison							
3	2012	Total CARE Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified ^[1]	Households De-enrolled ^[2]	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
4	January	1,395,782	37,019	2.7%	22,916	14,099	61.9%	1.0%
5	February	1,390,302	32,134	2.3%	19,473	12,658	60.6%	0.9%
6	March	1,384,965	39,746	2.9%	23,551	16,186	59.3%	1.2%
7	April	1,374,630	41,134	3.0%	25,204	15,924	61.3%	1.2%
8	May	1,365,785	32,902	2.4%	21,137	11,755	64.2%	0.9%
9	June	1,356,467	34,222	2.5%	21,457	12377	60.5%	0.2%
10	July	1,351,239	37,579	2.8%	21,688	3084	47.2%	0.1%
11	August	1,349,758	37,768	2.8%	16,469	2041	14.9%	0.0%
12	September	1,345,474	32,992	2.5%	6,358	677	19.3%	0.1%
13	October							
14	November							
15	December							
16	YTD	1,345,474	325,496	24.2%	178,253	88,801	54.8%	6.6%
17								
18	^[1] Counts have been updated to exclude existing CARE participants who re-enrolled before their							
19	^[2] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
3	Through September 2013 - Southern California Edison						
4	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to- Date ^[2]
5		Private	CBO	WMDVBE	LIHEAP		
6	A&PI OLDER ADULTS TASK FORCE		x			-	-
7	ACCESS CALIFORNIA SERVICES		x			-	-
8	ALPHA ENTERPRISE	x				16	107
9	ALTADENA COMM IMPROVEMENT CTR		x			-	-
10	ALTAMED HEALTH SVCS CORP		x			-	-
11	AMERICAN RED CROSS- ANTELO VLY		x			-	-
12	AMERICAN-RUSSIAN BUS COUNCIL		x			-	-
13	ANOTHER HURRICANE PROJECT, INC		x			-	-
14	ANTELOPE VLY BOYS & GIRLS CLUB		x			-	-
15	APAC SERVICE CENTER		x			15	189
16	ASIAN AMERICAN DRUG ABUSE PROG		x			-	-
17	ASIAN AMERICAN RESOURCE CENTER		x				3
18	ASIAN PAC. HLTH CARE VENTURE		x			-	-
19	ASIAN PACIF AM DISPUTE RES CTR		x			-	-
20	ASIAN REHABILITATION SVCS INC.		x			-	-
21	ASIAN YOUTH CENTER		x			-	-
22	ATLANTIC COMM ECON DEV CORP	x				-	-
23	B&D SECURITY, INC.	x				-	-
24	BAPAC		x			-	-
25	BELL GARDENS COMM SVC CENTER		x			-	-
26	BELLFLOWER USD/CARING CONN.	x				-	-
27	BEST BUY STORES LP (102)	x				-	-
28	BEST BUY CO., INC (102)	x				-	-
29	BEST BUY STORES LP (103)	x				-	-
30	BEST BUY STORES LP (111)	x				-	-
31	BEST BUY CO., INC. (111)	x					1
32	BEST BUY STORES LP (1018)	x				-	-
33	BEST BUY CO., INC (1018)	x				-	-
34	BEST BUY STORES LP (119)	x				-	-
35	BEST BUY STORES LP (1782)	x				-	-
36	BEST BUY CO., INC (1782)	x				-	-
37	BEST PARTNERS	x				107	546
38	BETHEL BAPTIST CHURCH		x			1	2
39	BISHOP PAIUTE TRIBE		x			1	14
40	BOY SCOUTS - OC COUNCIL		x			-	-
41	BOYS & GIRLS CLUB MOUNT COM		x			-	-
42	BOYS & GIRLS CLUB OF SAN BERN		x			-	-
43	BOYS & GIRLS CLUB OF SANTA BAR		x			-	-
44	BOYS&GIRLS CLUB OF SAN GABRIEL		x			-	-
45	BRIDGES OF HOPE		x			-	-
46	BURGERS INC DBA ENERGYSAVE	x				-	-
47	CAP OF SAN BERNARDINO CTY		x		x	11	33
48	CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
49	CASA CARDENAS COUNSELING CTR		x			-	-
50	CASA RAMONA, INCORPORATED		x			-	-
51	CATHEDRAL CITY SENIOR CENTER		x			-	-
52	CATHEDRAL OF PRAISE		x			-	-
53	CATHOLIC CHARITIES GOOD NEWS		x			-	-
54	CATHOLIC CHARITIES OF LA INC		x			-	-
55	CATHOLIC CHARITIES OF ORANGE C		x			-	-
56	CATHOLIC CHARITIES-SB/RIVERSID		x			-	-
57	CATHOLIC CHARITIES-VENTURA		x			-	-
58	CATHOLIC EDUCATION FNDTN LA		x			-	-
59	CB INVESTMENT		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through September 2013 - Southern California Edison						
3	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4		Private	CBO	WMDVBE	LIHEAP		
59	CENTRO C.H.A., INC.		X			-	-
60	CENTRO SHALOM		X			-	-
61	CHARO COMMUNITY DEVELOPMENT CO		X			-	-
62	CHILDREN'S BUREAU OF SO CAL		X			-	-
63	CHINATOWN SERVICE CENTER		X			-	-
64	CHINESE CHRISTIAN HERALD CRUS.		X			2	11
65	CHINO NEIGHBORHOOD HOUSE		X			-	-
66	CHINO VLY CHAMBER OF COMMERCE		X			-	-
67	CHRIST UNITY CENTER		X			-	-
68	CITIHOUSING REAL ESTATE SERVICES		X			-	-
69	CITRUS VALLEY HEALTH PARTNERS		X			7	37
70	CITY OF BEAUMONT SENIOR CENTER	X				-	-
71	CITY OF LA QUINTA SENIOR CTR		X			-	-
72	CITY OF REFUGE RESCUE OUTREACH		X			-	-
73	COACHELLA VALLEY HSG COALITION		X			-	-
74	COMM ACT COMM STA B COUNTY		X			-	-
75	COMM ACTION OF VENTURA COUNTY		X				6
76	COMM ACTION PARTNERSHIP OF OC		X		X	-	-
77	COMM ASSIST PROGRAM MORENO VLY		X			-	-
78	COMM CENTER AT TIERRA DEL SOL		X			-	-
79	COMM SVC & EMPLOYMENT TRAINING		X			-	-
80	COMMUNITY ENHANCEMENT SERV		X			-	-
81	COMMUNITY PANTRY		X			1	3
82	COMMUNITY SETTLEMENT ASSOC.		X			-	-
83	CORONA NORCO FAMILY YMCA		X			1	12
84	COR COMM. DEVELOPMENT CORP.		X			-	-
85	COSTA MESA COMM FOUNDATION		X			1	2
86	COVE COMM SENIOR ASSOC		X			-	-
87	CRISIS MINISTRY CHURCH OF VLY		X				5
88	CROSSROADS CHRISTIAN CHURCH		X			-	-
89	CRYSTAL STAIRS, INC.		X			-	-
90	DENTECH CONSULTING SERVICE		X			-	-
91	DESERT ARC		X				3
92	DESERT MANNA MINISTRIES INC		X				2
93	DISABLED RESOURCES CTR, INC		X			-	-
94	DOVE ENTERPRISES		X			-	-
95	DUARTE COMMUNITY SVC COUNCIL		X			-	-
96	D'VEAL CORPORATION INC.	X				-	-
97	EAST LA BOYS & GIRLS CLUB		X			-	-
98	ECCLESIAS ECON-COMM DEV COLLAB		X			-	-
99	ECONOMIC & EMPLOYMENT DVLP CTR	X				-	-
100	EL CONCILIO DEL CONDADO DE		X				2
101	EL SOL SCIENCE & ARTS ACADEMY		X			-	-
102	ENERGY CONSERV CONSULTANTS INC		X				151
103	ESCUELA DE LA RAZA UNIDA		X			-	-
104	FAIR HOUSING COUNCIL RIVERSIDE		X			-	-
105	FAITH GRACE CHINESE CHURCH		X			-	-
106	FAME ASSISTANCE CORPORATION		X			-	-
107	FAMILIES - COSTA MESA		X			-	-
108	FAMILIES FORWARD		X			-	-
109	FAMILY HEALTHCARE NETWORK		X			-	-
110	FAMILY SVC ASSOC - W RIVERSIDE		X			-	-
111	FAMILY SVC ASSOC OF REDLANDS		X			-	-
112	FCI MANAGEMENT CONSULTANTS	X				-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through September 2013 - Southern California Edison						
3		Contractor Type				Current Month [2]	Year-to-Date [2]
4		(Check one or more if applicable)					
	Contractor [1]	Private	CBO	WMDVBE	LIHEAP		
113	FELLOWSHIP OF HOPE, INC.		x			-	-
114	FIRST STEP TRANSITIONAL LIVING		x			-	-
115	FOOD SHARE		x			-	1
116	FOUNDATION FOR COMM & FAM HLTH		x			-	-
117	FRIENDSHIP MISSIONARY BAPTIST		x			-	-
118	GARVEY SCHOOL DISTRICT	x				-	-
119	GO THE CALENDAR STOP		x			163	1,503
120	GOD PROVIDES MINISTRY, INC		x			-	-
121	GOLD STAR MEDIA GROUP		x			-	-
122	GOODWILL INDUSTRIES OF SO CAL		x			-	-
123	GOODWILL OF ORANGE COUNTY CA		x			-	-
124	HANNA'S HOUSE		x			-	-
125	HARVEST TIME MINISTRIES		x			-	-
126	HEART OF COMPASSION		x			-	1
127	HELP OF OJAI, INC.		x			-	-
128	HELPING HANDS OF MT ZION		x			-	-
129	HIGH DESERT TRANS. LIVNG. CONN.		x			-	-
130	HIGH DESERT D.V. PROG., INC.		x			-	-
131	HIGH DESERT YOUTH CENTER		x			-	-
132	HNGTN PK-ADULT SCHOOL GAGE BR	x				-	-
133	HOLLON MARKETING SYSTEM		x			-	-
134	HOSANNA COMMUNITY CHURCH		x			-	-
135	HOUSING AUTH.-SAN BUENAVENTURA		x			-	-
136	HOUSING AUTHORITY OF KINGS CO		x			-	3
137	HOUSING WITH HEART INC		x			-	-
138	HUB CITIES CAREER WORKSOURCE		x			-	-
139	HUMAN SERVICES ASSOCIATION		x			-	-
140	IECAAC		x			-	-
141	KERNVILLE UNION SCHOOL DISTRIC	x				-	-
142	KING/DREW'S SUPPORTERS, INC.		x			-	-
143	KINGS COMMUNITY ACTION ORG		x			2	27
144	KINGS CTY COMMISSION ON AGING		x			-	-
145	KNIGHTS OF COLUMBUS - 12834		x			-	-
146	KOREAN AM SENIORS ASSOC OF OC		x			-	-
147	KOREAN AMERICAN FMLY SVC CTR		x			-	-
148	KOREAN CHURCHES COMM DEV- KCCD		x			-	-
149	KOREAN COMMUNITY SERVICES		x			-	-
150	LA COUNTY HOUSING AUTHORITY	x				-	-
151	LALI MOHENO & ASSOCIATES		x			-	-
152	LATINO HEALTH ACCESS		x			-	-
153	LEAP THROUGH THE FIRE FTH MIN.		x			-	-
154	LIBERTY TAX SERVICE	x				-	-
155	LIGHTHOUSE LEARNING RES CTR	x				-	-
156	LITTLE TOKYO SERVICE CENTER		x			-	-
157	LONG BCH LESBIAN AND GAY PRIDE		x			-	-
158	LOS ANGELES MUSIC/ART SCHOOL	x				-	-
159	LOS ANGELES URBAN LEAGUE		x			-	-
160	LOS SERRANOS ELEM SCHOOL PTA		x			-	-
161	LOVELAND CHURCH JUBILEE PARTY		x			-	-
162	LTSC COMM. DEVEL. CORP		x			-	1
163	LUTHERAN SOCIAL SVC OF SO CAL		x			-	-
164	LUTHERAN SOCIAL SVCS OF SO CA		x			-	-
165	LYNWOOD UNIFIED SCHOOL DIST	x				-	-
166	MARAVILLA FOUNDATION		x		x	-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
3	Through September 2013 - Southern California Edison						
4	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to- Date ^[2]
		Private	CBO	WMDVBE	LIHEAP		
167	MAYWOOD CHAMBER OF COMMERCE	x				-	-
168	MEALS ON WHEELS WEST		x			-	-
169	MENTAL HEALTH ASSOCIATION		x			-	-
170	MERCI MINISTRY		x			-	-
171	MEXICAN AMERICAN OPPORTUNITY		x			-	26
172	MISION EBENEZER FAMILY CHURCH		x			-	-
173	MITZELL SENIOR CENTER		x			-	-
174	MONTCLAIR/ONTARIO JR WMS. CLUB		x			-	-
175	MONTEBELLO HOUSING DEVELOPMENT		x			-	-
176	MOORPARK SENIOR CITIZENS INC		x			-	-
177	MOUNTAIN VIEW COMMUNITY CHURCH		x			-	-
178	MTN. COMMUNITIES HEALTHY START		x			-	4
179	MULTICULTURAL CIV ASSOC MOR VL		x			-	-
180	NEHEMIAH MINISTRIES		x			-	-
181	NEW DIRECTION COMMUNITY CHURCH		x			-	-
182	NEW HORIZONS CAREGIVERS GROUP		x			-	-
183	NEW HOPE VILLAGE, INC		x			1	2
184	NOW AND FOREVER BODY OF CHRIST		x			-	-
185	NORCO SNR CTR PET RELIEF FUND		x			-	-
186	OC BLACK CHAMBER OF COMMERCE		x			-	-
187	OCCC	x				-	5
188	ONEOC		x			-	7
189	OPERATION GRACE		x			-	-
190	ORNGE CO CONGREGATION COMM ORG		x			-	-
191	OUR COMMUNITY WORKS		x			17	84
192	OUR LADY OF HOPE CATH COMM INC		x			-	-
193	OUR LADY OF LOURDES SCHOOL		x			-	-
194	OXNARD/HUENEME SALVATION ARMY		x			-	-
195	PACIFIC ISLANDER HLTH (PIHP)		x			-	1
196	PACIFIC ASIAN CONSORTIUM EMPLO		x		x	-	-
197	PACIFIC PRIDE FOUNDATION		x			-	-
198	PERRIS COMMUNITY PARTNERSHIP		x			-	-
199	PAVING THE WAY FOUNDATION		x			-	-
200	PIONEER FINANCIAL GROUP CORP.	x				-	-
201	POMONA MINISTRY OF ECONOMICS		x			-	-
202	PRIME TIME SCHOOL		x			-	-
203	PREMIER REALTY		x			-	-
204	PROJECT DVRSN ALT FOR YOUTHS		x			-	-
205	PROTEUS, INC.		x		x	-	1
206	QUINN COMMUNITY OUTREACH CORP.		x			-	-
207	REACH OUT 29		x			-	-
208	REBUILDING TOGETHER CHRISTMAS		x			-	-
209	REDONDO BEACH UNIFIED SCH DIST	x				-	-
210	RESTORE TO HOPE		x			-	-
211	RIALTO CHAMBER OF COMMERCE	x				-	-
212	RIVERSIDE DEPT COMM ACTION		x		x	1	13
213	ROP VIRTUAL ENTERPRISE CLASS		x			-	-
214	RSVP OF SOUTH BAY		x			-	-
215	SALVATION ARMY (SO. CAL DIV)		x			-	-
216	SALVATION ARMY SANTA FE SPRINGS		x			-	-
217	SALVATION ARMY SOUTHEAST CORPS		x			-	-
218	SAMARITAN'S HELPING HAND	x				-	-
219	SAN GRIGORNIO PASS HISP CHAMBE	x				-	-
220	SANTA ANITA FAMILY SERVICE		x			-	1

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
3	Through September 2013 - Southern California Edison						
4	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to- Date ^[2]
		Private	CBO	WMDVBE	LIHEAP		
221	SANTA CLARITA ATHLETIC ASSCTN		x			-	-
222	SANTA CLARITA VLY COMM AGING		x			-	-
223	SANTIAGO COMPOSTELA CATHOLIC		x			-	-
224	SB CNTY SEXUAL ASSAULT SERVICE		x			-	-
225	SEARCH TO INVOLVE FILIPINO		x			-	-
226	SENIOR ADVOCATES OF THE DESERT		x				2
227	SERVING PEOPLE IN NEED (SPIN)		x			-	-
228	SGUSD/SAN GABRIEL FAMILY CTR	x				-	-
229	SHARE OUR SELVES		x			2	14
230	SOCIETY OF ST VINCENT DE PAUL		x			-	-
231	SO. ANTELOPE VLY EMERGENCY SVC		x			-	-
232	S COAST CHINESE CULTURAL ASSOC.		x			-	-
233	SMILES FOR SENIORS FOUND.		x			-	-
234	SOMEBODY CARES-- RANCHO CUCAMO		x			-	-
235	SOMEBODY CARES SOUTHLAND		x			-	-
236	SONRISE COMMUNITY OUTREACH INC		x			-	-
237	SOUTHEAST COMMUNITY DEVELOPMEN		x			-	-
238	SOUTHEAST RIOVISTA FAMILY YMCA		x			-	-
239	SOUTHWEST MIN EC DVLP ASSOC.		x			-	-
240	SOWING SEEDS FOR LIFE		x			-	-
241	SPECIAL SVC FOR GROUPS		x			-	-
242	SPIRIT OF THE EAGLE FOUNDATION		x			-	-
243	ST ANNE SCHOOL		x			-	-
244	ST EMYDIUS CHURCH		x			-	-
245	ST FRANCIS MEDICAL CTR HLTH		x			-	-
246	ST JOSEPH CHURCH		x			-	-
247	ST MARY'S CHURCH		x			-	-
248	ST PIUS V CHURCH		x			-	-
249	ST POLYCORP FAMILY SUPPORT CTR		x			-	-
250	ST VINCENT DE PAUL		x			-	1
251	ST. CLARE CHURCH		x			-	-
252	ST. HILARYS CHURCH ARCHBISHOP		x			-	-
253	ST. MATTHIAS ELEMENTARY SCHOOL	x				-	-
254	STA BARBARA HISP CHMBR OF COM	x				-	-
255	STA BARBARA NGHBORHD CLINICS		x			-	-
256	STOP VIOLENCE INCREASE PEACE		x			-	-
257	SUNSHINE YOUTH SERVICES, INC		x			-	-
258	TELACU RESIDENTIAL MGMT, INC		x			2	10
259	TEMECULA SENIOR CITIZENS SVC		x			-	-
260	TEMPLO CALVARIO, INC.		x			-	-
261	THAI HEALTH & INFO SVCS		x			-	-
262	THE AL & DOROTHY KEEN CTR		x			-	-
263	THE CAMBODIAN FAMILY		x			-	-
264	THE GREEN TEAM		x			-	-
265	THEODORE ROOSEVELT ELEMENTARY	x				-	-
266	TODEC LEGAL CENTER, INC.		x			-	-
267	TRANSFORMING LIVES INC.		x			-	-
268	TRINITY COMMUNITY OUTREACH		x			-	-
269	TRUEVINE COMMUNITY OUTREACH		x			-	-
270	TULARE EMERGENCY AID COUNCIL		x			-	-
271	UNITED CAMBODIAN COMMUNITY INC		x			-	-
272	UNITED STEEL WKRS OF AM 2018		x			-	-
273	UNITY SHOPPE		x			-	-
274	UP CLOSE PROMOTIONS	x				-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through September 2013 - Southern California Edison						
3		Contractor Type				Current Month ^[2]	Year-to-Date ^[2]
4		(Check one or more if applicable)					
	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
275	VENTURA CITY HOUSING AUTHORITY	x				-	-
276	VETERANS IN COMMUNITY SERVICE		x		x	-	-
277	VICTOR VLY COMM SVC COUNCIL		x			-	-
278	VICTOR VLY COMM DENTAL SVC PRG		x			-	1
279	VIETNAMESE COMM OF SVC CAL		x			-	-
280	VIETNAMESE COMMUNITY OF OC INC		x			-	3
281	VOICES OF INDIGENOUS PEOPLE		x			-	-
282	VOLUTNEERS OF EAST LOS ANGELES		x			-	1
283	WAKE UP INCORPORATED		x			-	-
284	WALKING SHIELD AM INDIAN SOC		x			-	-
285	WBC ENTERPRISES, LLC		x			-	-
286	WEST ANGELES CDC		x			-	-
287	WESTSIDE COMM SVCS CTR		x			-	-
288	WINNING OUR WORLD		x			-	-
289	WISE SENIOR SERVICES		x			-	-
290	WORLD HARVEST FELLOWSHIP MINIS		x			-	-
291	WRAP FAMILY SERVICES		x			-	-
292	YOUTH EMPL SVC - HARBOR AREA		x			-	-
293	YWCA INTERVALE SENIOR SERVICES		x			-	-
294	TOTAL					351	2,841
295							
296	^[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
297	^[2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.						

	A	B	C	D	E	F	G	H	I
1	CARE Table 8								
2	Participants as of Month-End								
3	Through September 2013 - Southern California Edison								
	2013	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
4	January			1,395,782	1,395,782	1,414,772	98.7%	0.0%	4,383,995
5	February			1,390,302	1,390,302	1,414,772	98.3%	-0.4%	4,383,995
6	March			1,384,965	1,384,965	1,414,772	97.9%	-0.4%	4,383,995
7	April			1,374,630	1,374,630	1,417,157	97.0%	-0.7%	4,391,423
8	May			1,365,785	1,365,785	1,417,157	96.4%	-0.6%	4,391,423
9	June			1,356,467	1,356,467	1,417,157	95.7%	-0.7%	4,391,423
10	July			1,351,239	1,351,239	1,417,157	95.3%	-0.4%	4,391,423
11	August			1,349,758	1,349,758	1,417,157	95.2%	-0.1%	4,391,423
12	September			1,345,474	1,345,474	1,417,157	94.9%	-0.3%	4,391,423
13	October			-	-	-			
14	November			-	-	-			
15	December			-	-	-			
16	YTD			1,345,474	1,345,474	1,417,157	94.9%	-0.66%	4,391,423

	A	B	C	D	E
1	CARE Program Table 9				
2	Expenditures for CHANGES Pilot				
	Through September 2013 - Southern California Edison				
3		Authorized 2013 - 2014 Budget	Current Month Expenses	Expenses Since Jan. 1, 2013	% of 2013 - 2014 Budget Expensed
4	Pilots				
5	CHANGES	\$ 432,000	\$ -	\$ 82,025	19%
6	Total Pilots	\$ 432,000	\$ -	\$ 82,025	19%

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	CARE Table 10 CHANGES One-On-One Customer Assistance Sessions															
2	August 2013 - Southern California Edison															
3	CHANGES Participants' self- identified language of preference	Description of the session content identifying service provided (e.g. utility bill dispute resolution, and other energy related issues)^[3]	Description of each contact made with that customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled		Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU			Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.			Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.			Calls to Dedicated 800 # Recorded by IOU ^[2]	
4				#	How Enrolled	CARE	FERA	Medical Baseline	#	Dedicated Toll-Free Number Used		#	Dedicated Toll-Free Number Used			
5										1 = Yes 0 = No	Reason 800 # Not Used		1 = Yes 0 = No	Reason 800 # Not Used		
5	Date^[4]															
19	8/21/13	Vietnamese	HEAP/LiHEAP Application Assistance	Not Available	1	SCE Call Center	0	0	0	Not available	Not available	Not available	Not available	Not available	Not available	
20	8/22/13	Vietnamese	HEAP/LiHEAP Application Assistance; Medical Baseline Application Assistance	Not Available	1	SCE Call Center	0	0	0	Not available	Not available	Not available	Not available	Not available	Not available	
21	8/23/13	Vietnamese	Educated on Energy efficiency/ Conservation	Not Available	1	SCE Call Center	0	0	0	Not available	Not available	Not available	Not available	Not available	Not available	
22	8/27/13	Vietnamese	Set Up Payment Extension	Not Available	1	SCE Call Center	0	0	0	Not available	Not available	Not available	Not available	Not available	Not available	
23	8/28/13	Hindi	HEAP/LiHEAP Application Assistance; Educated on HEAP/LiHEAP/ESAP	Not Available	1	SCE External Data sharing	0	0	0	Not available	Not available	Not available	Not available	Not available	Not available	
24	Current Month Total				15		0	0	1	Not Available			Not Available			6
25	Year-to-Date Total				183		0	0	1	Not Available			Not Available			37
26	[1]For row 15, SCE received faulty account numbers associated to those one on ones and cannot validate against program enrollment data. SCE is working with the Contractor to clarify.															
27	[2] Total calls placed to 800# recorded by SCE from September 1st, 2013 through September 30th, 2013 is 6. Data on calls per each one on one session not available.															
28	[3] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.															
29	[4] Dates listed are one on one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.															

	A	B	C	D	E	F	G
1	CARE Table 11 CHANGES Group Customer Assistance Sessions^[2]						
2	August 2013 - Southern California Edison						
3	Date	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			Description of Information / Literature Provided
4				# of Sessions	Length ^[1] (Hours)	Number of Attendees	
5	Not Available	Cantonese	Understanding Your Bill	1	0.5	15	Not Available
6	Not Available	English	Understanding Your Bill	4	0.5	14	Not Available
7	Not Available	Japanese	Understanding Your Bill	2	0.5	13	Not Available
8	Not Available	Korean	Understanding Your Bill	2	0.5	13	Not Available
9	Not Available	Spanish	Understanding Your Bill	5	0.5	181	Not Available
10	Not Available	Tagalog	Understanding Your Bill	3	0.5	56	Not Available
11	Not Available	Cantonese	Safety	1	0.5	10	Not Available
12	Not Available	English	Safety	2	0.5	7	Not Available
13	Not Available	Spanish	Safety	1	0.5	3	Not Available
14	Not Available	Tagalog	Safety	4	0.5	70	Not Available
15	Not Available	Cantonese	Level Pay Plan	1	0.5	10	Not Available
16	Not Available	English	Energy Conservation	1	0.5	1	Not Available
17	Not Available	Spanish	Energy Conservation	2	0.5	87	Not Available
18	Not Available	Tagalog	Energy Conservation	4	0.5	48	Not Available
19	Not Available	Vietnamese	Energy Conservation	1	0.5	19	Not Available
20	Not Available	Cambodian / Khmer	CARE, FERA and Other Programs	1	0.5	3	Not Available
21	Not Available	Cantonese	CARE, FERA and Other Programs	1	0.5	10	Not Available
22	Not Available	English	CARE, FERA and Other Programs	1	0.5	1	Not Available
23	Not Available	Indonesian	CARE, FERA and Other Programs	1	0.5	3	Not Available
24	Not Available	Japanese	CARE, FERA and Other Programs	1	0.5	75	Not Available
25	Not Available	Korean	CARE, FERA and Other Programs	1	0.5	49	Not Available
26	Not Available	Spanish	CARE, FERA and Other Programs	3	0.5	206	Not Available
27	Not Available	Tagalog	CARE, FERA and Other Programs	1	0.5	10	Not Available
28	Not Available	Vietnamese	CARE, FERA and Other Programs	2	0.5	28	Not Available
29	Not Available	Cantonese	Avoiding Disconnection	1	0.5	19	Not Available
30	Not Available	English	Avoiding Disconnection	1	0.5	1	Not Available
31	Not Available	Tagalog	Avoiding Disconnection	1	0.5	9	Not Available
32	Current Month Total			Not Available		961	
33	Year-to-Date			Not Available		1571	
34							
35	[1] Contractor states all sessions at least 30 minutes.						
36	[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.						
37							