

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets.

A.11-05-017
(Filed May 16, 2011)

Application of Southern California Gas Company (U 904-G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2012-2014.

A.11-05-018
(Filed May 16, 2011)

Application of Pacific Gas and Electric Company for Approval of the 2012-2014 Energy Savings Assistance and California Alternate Rates for Energy Programs and Budget (U 39-M)

A.11-05-019
(Filed May 16, 2011)

Application of San Diego Gas & Electric Company (U 902-M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012-2014

A.11-05-020
(Filed May 16, 2011)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR MAY 2014**

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Dated: **June 23, 2014**

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Southern California Edison Company (SCE) hereby submits the attached Low Income Assistance Programs Monthly Report for May 2014. The information contained in this report supersedes all prior reports submitted by SCE.

Respectfully submitted,

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Attachment

ESA and CARE Program Report

Southern California Edison Company's (SCE)

Energy Savings Assistance (ESA) Program

And

California Alternate Rate for Energy (CARE)

Program Monthly Report

May 2014

LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

1. Energy Savings Assistance (ESA) Program Executive Summary

1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

- 1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

Program Summary for Month			
2014	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$72,736,631	\$ 22,134,686	30%
Homes Treated	87,389	33,340	38%
kWh Saved	N/A	11,758,534	N/A
kW Demand Reduced	N/A	4,421	N/A
Therms Saved	N/A	N/A	N/A

1.2. Whole Neighborhood Approach Evaluation

- 1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SCE continues to enroll customers through the paperless enrollment process, which utilizes tablet PCs and portable scanners during assessment to streamline and expedite enrollments. In addition, this process eliminates the need to capture paper copies, which ensures that customer data is protected and helps the environment. This process complements the Whole Neighborhood Approach by reducing the program’s carbon footprint and maximizing efficiencies. During the month of May, thirty (30) assessors from four (4) different service providers used the paperless enrollment process to enroll 1,497 customers.

Throughout the month of May, SCE continued to promote the ESA Program, California Alternate Rates for Energy (CARE) Program, Medical Baseline Program, and other assistance programs offered by SCE through various

community events within its service territory. This continued effort encourages customers to interact with SCE regarding the ESA Program and energy efficiency in general.

1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update

- 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

On May 2, 2014, SCE hosted an event celebrating Asian American Pacific Islander Heritage Month, recognizing the valuable contributions of the Asian American Pacific Islander (AAPI) community. The event honored various business and community partners who participate in SCE's Energy Efficiency and Supplier Diversity Programs. SCE hosted a booth and provided ESA Program information to invitees and local businesses, so that they can pass program information to their clients.

On May 22, 2014, SCE attended the 3rd Annual Mental Health Awareness event in San Pedro. San Pedro Mental Health Services offers outpatient or partial hospitalization care for people aged 18 and over. Their areas of expertise include adults with serious mental illness; persons with mental health and substance abuse disorders; persons with post-traumatic stress disorder; veterans; and lesbian, gay, bisexual, or transgendered clients. SCE hosted a booth and provided ESA Program information to invitees, so that they can pass program information to their clients.

1.4. Leveraging Success Evaluation, Including CSD

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors at no cost for installation through the Low Income Home Energy Assistance Program (LIHEAP). SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) to successfully leverage ESA Program and LIHEAP services.

1.5. Workforce Education & Training

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs), and faith-based organizations (FBOs) to provide ESA Program services. Currently, the organizations, and in particular the CBOs, most of which are situated in the low income and disadvantaged communities they serve, provide approximately 800 jobs that support SCE's ESA Program, including executive, clerical, and other ancillary positions.

SCE has conducted ten Home Assessment Training workshops in 2014, which provide training to agency outreach staff on the policies and procedures related to home assessment. The four-day training workshop provides participants with three days of comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises that were the direct result of feedback received from service providers and trainees. The fourth day consists of an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material.

During the 2014 Program Year, SCE has conducted ten Home Assessment Training Workshops with 146 trainees receiving the updated curriculum. In addition, 92 new jobs for assessors were created to support SCE's ESA Program.

2. California Alternate Rates for Energy (CARE) Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of Budget Spent
Outreach	\$2,155,000	\$649,571	30%
Processing / Certification Re-certification	\$4,582,000	\$262,170	6%
Post Enrollment Verification	\$3,456,000	\$178,262	5%
IT Programming	\$1,000,000	\$506,322	51%
Cooling Centers	N/A	N/A	N/A
Measurement & Evaluation	\$90,000	\$0	0%
Regulatory Compliance	\$264,000	\$75,865	29%
General Administration	\$725,000	\$235,660	33%
CPUC Energy Division Staff	\$140,000	\$0	0%
Total Expenses	\$12,412,000	\$1,907,849	15%
Subsidies and Benefits	\$416,800,000	\$121,550,298	29%
Total Program Costs & Discounts	\$429,212,000	\$123,458,148	29%

2.1.2. Please provide the CARE program penetration rate to date

CARE Penetration		
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate
1,312,455	1,499,830	88%

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

SCE's Customer Communications Organization within SCE's Call Centers continues to utilize the online CARE enrollment application at www.sce.com to directly enroll customers into the CARE Program over the phone or offer to send a CARE application to the customer. During May, SCE enrolled 8,452 eligible

low-income customers through Call Center outreach efforts. (This includes all web enrollments performed by the Call Center and Call Center-mailed applications.)

CARE and Family Electric Rate Assistance (FERA) program outreach efforts and communications to SCE’s in-language and under-penetrated areas continue to be a priority. SCE’s CARE/FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Offer Management and Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), as well as various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE’s hard-to-reach customer base.

SCE’s CARE/FERA program representatives attended 19 outreach events, where SCE distributed CARE applications to potentially eligible customers throughout SCE’s service area (see table below).

At many of these events, eligible customers had the opportunity to enroll or recertify for CARE via the real-time online enrollment form at www.sce.com and learn about the programs directly from a CARE/FERA subject matter expert. Such events provide SCE with the opportunity to uphold a presence in the community, educate the public about the programs, and enroll eligible customers.

Event Date	Event Name	Location	Estimated Customer Interactions
5/2/14	Congresswoman Hahn's Senior Briefing	Carson	500
5/3/14	Alhambra Eco Fair	Alhambra	277
5/3/14	City of Downey Street Faire	Downey	200
5/3/14	SCE Lamp Exchange Event	Fontana	500
5/3/14	City of Hesperia Health & Safety Fair	Hesperia	150

Event Date	Event Name	Location	Estimated Customer Interactions
5/7/14	Pomona Unified Family Resource Fair	Pomona	150
5/8/14	Edwards AFB Science Fair	Edwards AFB	450
5/8/14	San Gabriel Valley Disabilities Collaborative	West Covina	35
5/9/14	Assemblyman Roger Hernandez's Veteran's Community Resource Fair	Glendora	175
5/10/14	Kids Day	Downey	214
5/10/14	Emergency Preparedness Expo	Simi Valley	367
5/16/14	Earth @ CHA EcoFestival	Chatsworth	225
5/17/14	Fillmore May Festival	Fillmore	47
5/19/14	27th Annual San Bernardino County Adult Protective Services Conference	Rancho Cucamonga	250

Event Date	Event Name	Location	Estimated Customer Interactions
5/24/14	Fiesta Day	Canyon Lake	134
5/24/24	Wildomar Rotary BBQ	Wildomar	96
5/26/14	La Canada Flintridge Fiesta Days	La Canada Flintridge	20
5/28/14	Pomona Valley Family Collaborative	Pomona	40
5/28/14	San Bernardino County Department of Aging and Senior Services Senior Fair	Victorville	200

In May, SCE provided information about programs and services to help lower electricity usage bills to over 4,000 customers. SCE representatives assisted customers in completing applications, answered questions, and provided a personal contact between the customer and the utility.

The CARE/FERA Capitation Fee Program team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest-to-reach customers. As a result of these efforts, the Capitation Fee Program continues to show increased enrollments from agencies that were previously inactive. In May, capitation contractors successfully enrolled 406 new customers in the CARE Program.

Current and ongoing campaign strategies and efforts include the following:

- Leverage events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.

- Partner with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Leverage existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including employment information workshops, faith- and community- based publications, school events, retail shopping malls, and community fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. The EAF income requirements are the same as CARE's.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, Southern California Gas Company's programs, and certain water utility programs. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In May, 4,254 eligible customers were enrolled in CARE through data sharing with LIHEAP, ESA, Southern California Gas Company, water utilities, and SCE's EAF Program. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

2.3. Recertification Complaints

SCE received no recertification complaints in the month of May.

Appendix A: Energy Savings Assistance Program and CARE Tables

Program	Table	Title
Energy Savings Assistance Program	Table 1	Energy Savings Assistance Program Expenses
Energy Savings Assistance Program	Table 2	Expenses and Energy Savings by Measures Installed
Energy Savings Assistance Program	Table 3	Average Bill Savings per Treated Home
Energy Savings Assistance Program	Table 4A	Homes Treated
Energy Savings Assistance Program	Table 4B	Homes Unwilling/Unable to Participate
Energy Savings Assistance Program	Table 5	Customer Summary
Energy Savings Assistance Program	Table 6	Expenditures for Pilots and Studies
CARE	Table 1	CARE Program Expenses
CARE	Table 2	CARE Enrollment, Recertification, Attrition, and Penetration
CARE	Table 3A&B	CARE Post-Enrollment Verification Results
CARE	Table 4	CARE Self-Certification and Re-Certification Applications
CARE	Table 5	Enrollment by County
CARE	Table 6	Recertification Results
CARE	Table 7	Capitation Contractors
CARE	Table 8	Participants as of Month End
CARE	Table 9	CHANGES Expenditures
CARE	Table 10	CHANGES One-On-One Assistance
CARE	Table 11	CHANGES Group Assistance

A	B	C	D	E	F	G	H	I	J	K	L	M
Energy Savings Assistance Program Table 1 Through May 2014 - Southern California Edison												
3	Authorized Budget [1]		Current Month Expenses		Year to Date Expenses		Year to Date Expenses		% of Budget Spent YTD			
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
4	ESA Program:											
5	Energy Efficiency											
6	21,018,838		21,018,838	1,173,996		1,173,996	6,404,413		6,404,413	30%		30%
7	51,405		51,405	872		872	3,754		3,754	7%		7%
8	267,540		267,540	4,825		4,825	27,448		27,448	10%		10%
9	27,306,615		27,306,615	1,931,551		1,931,551	9,683,078		9,683,078	35%		35%
10	233,333		233,333	-		-	5,590		5,590	2%		2%
11	3,272,401		3,272,401	189,969		189,969	911,267		911,267	28%		28%
12	4,726,931		4,726,931	266,347		266,347	1,332,922		1,332,922	28%		28%
13	5,613,669		5,613,669	234,277		234,277	1,919,738		1,919,738	34%		34%
14	1,245,405		1,245,405	58,335		58,335	302,033		302,033	24%		24%
15	-		-	-		-	-		-	0%		0%
16	63,736,137		63,736,137	3,860,173		3,860,173	20,590,243		20,590,243	32%		32%
17												
18	325,955		325,955	16,202		16,202	69,757		69,757	21%		21%
19	1,579,538		1,579,538	92,588		92,588	349,823		349,823	22%		22%
20	1,373,000		1,373,000	77,041		77,041	150,656		150,656	11%		11%
21	120,000		120,000	-		-	3,510		3,510	3%		3%
22	200,000		200,000	130,706		130,706	(269,870)		(269,870)	-135%		-135%
23	606,000		606,000	38,955		38,955	146,492		146,492	24%		24%
24	4,736,000		4,736,000	193,535		193,535	1,094,075		1,094,075	23%		23%
25	60,000		60,000	-		-	-		-	0%		0%
26												
27	TOTAL PROGRAM COSTS \$ 72,736,630		72,736,630	4,409,200		4,409,200	22,134,686		22,134,686	30%		30%
28	Funded Outside of ESA Program Budget											
29	Indirect Costs			69,810		69,810	347,120		347,120			
30	NGAT Costs											
31												
32	[1] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles. (Yes or No) If yes, please specify amount, date fund-shifting activity occurred, date of fund-shifting request and related approval is applicable.											
33	[2] SCE is the project manager of the Needs Assessment and Energy Education studies and responsible to pay consultant invoices. SCE will invoice PG&E, SCG, and SDG&E for their shares of the studies. When cross-billing occurs, SCE's study expenditures will be under 100% of authorized budget for the 3-year study period.											

	A	B	C	D	E	F	G	H
1	Energy Savings Assistance Program Table 2							
2	Through May 2014 - Southern California Edison							
3			Year-To-Date Completed & Expensed Installation					
4	Measures	Units	Quantity Installed	kWh [4] (Annual)	kW [4] (Annual)	Therms (Annual)	Expenses [5] (\$)	% of Expenditure
5	Appliances							
6	High Efficiency Clothes Washer	Each						
7	Refrigerators	Each	6,814	4,715,052	804		5,832,748	30%
8	Microwaves [6]	Each						
9	Domestic Hot Water							
10	Water Heater Blanket	Home	10	622	0		463	0%
11	Low Flow Shower Head	Home	76	2,478	1		2,121	0%
12	Water Heater Pipe Insulation	Home	23	317	0		397	0%
13	Faucet Aerator	Home	70	1,339	0		774	0%
14	Water Heater Repair/Replacement	Each						0%
15	Thermostatic Shower Valve	Each						
16	Enclosure							
17	Air Sealing / Envelope [1]	Home	263	23,037	-		27,338	0%
18	Attic Insulation	Home	-	-	-		-	0%
19	HVAC							
20	FAU Standing Pilot Conversion	Each						
21	Furnace Repair/Replacement	Each						
22	Room A/C Replacement	Each	238	12,726	15		178,262	1%
23	Central A/C replacement	Each	1,425	116,736	120		5,571,650	29%
24	Heat Pump Replacement	Each	45	29,013	14		120,660	1%
25	Evaporative Cooler (Replacement)	Each						
26	Evaporative Cooler (Installation)	Each	3,774	1,878,984	2,316		3,370,182	17%
27	Duct Testing and Sealing	Home	1,430	262,429	321		297,800	2%
28	Maintenance							
29	Furnace Clean and Tune	Home						
30	Central A/C Tune up	Home	43	8,416	1		5,590	0%
31	Lighting							
32	Compact Fluorescent Lights (CFL)	Each	98,798	2,470,184	296		670,852	3%
33	Interior Hard wired CFL fixtures	Each						
34	Exterior Hard wired CFL fixtures	Each	226	17,750	2		19,210	0%
35	Torchiere	Each	2,580	492,780	52		136,740	1%
36	Occupancy Sensor	Each						
37	LED Night Lights	Each						
38	Miscellaneous							
39	Pool Pumps	Each	773	1,347,880	424		676,375	3%
40	Smart Power Strips	Each	12,906	378,791	57		415,500	2%
41	New Measures							
42								
43	Pilots							
44								
45	Customer Enrollment							
46	Outreach & Assessment	Home	29,483				1,919,738	10%
47	In-Home Education	Home	30,348				302,033	2%
48								
49	Total Savings/Expenditures			11,758,534	4,421		19,548,432	
50								
51	Households Weatherized [2]		263					
52								
53	Households Treated							
54	- Single Family Households Treated	Home	23,340					
55	- Multi-family Households Treated	Home	7,120					
56	- Mobile Homes Treated	Home	2,880					
57	Total Number of Households Treated	Home	33,340					
58	# Eligible Households to be Treated for PY [3]	Home	87,389					
59	% of Households Treated	%	38%					
60	- Master-Meter Households Treated	Home	1,250					
61								
62	[1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.							
63	[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs							
64	[3] Based on Attachment H of D.12-08-044							
65	[4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final							
66	[5] Costs exclude support costs that are included in Table 1.							

	A	B
1	Energy Savings Assistance Program Table 3	
2	Through May 2014 - Southern California Edison	
3	Year-to-Date Installations - Expensed	
4	Annual kWh Savings	11,758,534
5	Annual Thermo Savings	-
6	Lifecycle kWh Savings	142,605,720
7	Lifecycle Therm Savings	-
8	Current kWh Rate	0.13
9	Current Therm Rate	-
10	Number of Treated Households	33,340
11	Average 1st Year Bill Savings / Treated households	44.58
12	Average Lifecycle Bill Savings / Treated Household	540.65

	A	B	C	D	E	F	G
1	Energy Savings Assistance Program Table 4A						
2	Through May 2014 - Southern California Edison						
3		Eligible Households			Households Treated YTD		
4	County	Rural	Urban	Total	Rural	Urban	Total
5	Fresno	-	482	482	-	-	-
6	Imperial	241	-	241	-	-	-
7	Inyo	1,824	7	1,831	1	-	1
8	Kern	18,026	12,656	30,681	198	175	373
9	Kings	8,915	-	8,915	94	-	94
10	Los Angeles	3,426	619,895	623,320	14	11,725	11,739
11	Madera	-	4	4	-	-	-
12	Mono	3,377	1	3,378	-	-	-
13	Orange	1	214,205	214,206	-	2,197	2,197
14	Riverside	106,779	109,037	215,816	2,321	2,691	5,012
15	San Bernardino	45,440	216,446	261,885	1,462	6,287	7,749
16	San Diego	2	-	2	-	-	-
17	Santa Barbara	-	19,024	19,024	-	16	16
18	Tulare	48,381	14,306	62,686	553	96	649
19	Ventura	2,633	67,627	70,260	4	651	655
20	Total	239,043	1,273,688	1,512,732	4,647	23,838	28,485

	A	B	C	D	E	F	G	H	I
1	Energy Savings Assistance Program Table 4B								
2	Through May 2014 - Southern California Edison								
3	Reason Provided								
4	County	Customer Declined Program Measures or is Non-Responsive	Customer Unavailable - Scheduling Conflicts	Hazardous Environment (unsafe/unclean)	Insufficient feasible Measures	Ineligible Dwelling - Prior Program Participation	Household Income Exceeds Allowable Limits	Unable to Provide Required Documentation	Other
5	Fresno	0	0	0	0	0	0	0	0
6	Imperial	0	0	0	0	0	0	0	0
7	Inyo	0	0	0	3	1	0	2	2
8	Kern	2	1	0	53	237	4	50	74
9	Kings	3	2	0	22	83	0	18	39
10	Los Angeles	35	79	18	817	6,240	153	1,257	3,246
11	Madera	0	0	0	0	0	0	0	0
12	Mono	0	0	0	0	0	0	0	0
13	Orange	1	17	0	202	1,821	51	593	663
14	Riverside	13	21	2	577	1,527	80	526	1,070
15	San Bernardino	80	47	15	1,046	2,621	131	786	2,035
16	San Diego	0	0	0	0	0	0	0	0
17	Santa Barbara	0	0	0	2	0	0	0	1
18	Tulare	23	18	1	280	854	5	99	338
19	Ventura	0	2	5	29	296	18	179	110
20	Total	157	187	41	3,031	13,680	442	3,510	7,578

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
1	Energy Savings Assistance Program Table 5																	
2	Through May 2014 - Southern California Edison																	
3	Electric Only																	
4	Gas & Electric			Gas Only			Electric Only			Total								
5	2012	# of	(Annual)		# of	(Annual)		# of	(Annual)		# of	(Annual)		Therm	kWh	kWh	kW	
6		Household	Therm	kWh	kW	Household	Therm	kWh	kW	Household	Therm	kWh	kW	Therm	kWh	kWh	kW	
7	January				5,345			589		5,345			589		1,939,614		589	
8	February				11,522			1,222		11,522			1,222		4,154,297		1,222	
9	March				22,341			2,063		22,341			2,063		6,780,533		2,063	
10	April				28,485			3,581		28,485			3,581		9,489,788		3,581	
11	May				33,340			4,421		33,340			4,421		11,758,534		4,421	
12	June																	
13	July																	
14	August																	
15	September																	
16	October																	
17	November																	
18	December																	
19	YTD				33,340			4,421		33,340			4,421		11,758,534		4,421	
20	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures.																	

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Energy Savings Assistance Program Table 6												
2	Expenditures for Pilots and Studies												
3	Through May 2014 - Southern California Edison												
4		Authorized 3-Year Budget	Current Month Expenses		Expenses Since Jan. 1, 2013		% of 3-Year Budget Expended						
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots												
7	Studies												
8	Impact Evaluation	\$ 180,000		\$ 180,000	\$ -		\$ 146,809			\$ 146,809	82%		82%
9	Needs Assessment	\$ 210,000		\$ 210,000	\$ -		\$ 209,938			\$ 209,938	100%		100%
10	Energy Education	\$ 90,000		\$ 90,000	\$ -		\$ 65,158			\$ 65,158	72%		72%
11	Multifamily	\$ 120,000		\$ 120,000	\$ -		\$ 119,802			\$ 119,802	100%		100%
12	Total Studies	\$ 600,000		\$ 600,000	\$ -		\$ 541,707			\$ 541,707	90%		90%

	A	B	C	D	E	F	G	H	I	J	K	L	M
CARE Table 1													
CARE Program Expenses													
Through May 2014 - Southern California Edison													
	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD			
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	
1													
2													
3													
4	CARE Program:												
5	Outreach	\$ 2,155,000		\$ 2,155,000	\$ 156,124	\$ 156,124	\$ 649,571	\$ 649,571	\$ 649,571	30%			30%
6	Processing / Certification Re-certification	\$ 4,582,000		\$ 4,582,000	\$ 58,487	\$ 58,487	\$ 262,170	\$ 262,170	\$ 262,170	6%			6%
7	Post Enrollment Verification	\$ 3,456,000		\$ 3,456,000	\$ 35,652	\$ 35,652	\$ 178,262	\$ 178,262	\$ 178,262	5%			5%
8	IT Programming	\$ 1,000,000		\$ 1,000,000	\$ 120,052	\$ 120,052	\$ 506,322	\$ 506,322	\$ 506,322	51%			51%
9	Cooling Centers	N/A		N/A	\$ 1,568	\$ 1,568	\$ 15,715	\$ 15,715	\$ 15,715	N/A			N/A
10													
11	Measurement and Evaluation	\$ 90,000		\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	0%			0%
12	Regulatory Compliance	\$ 264,000		\$ 264,000	\$ 17,926	\$ 17,926	\$ 75,865	\$ 75,865	\$ 75,865	29%			29%
13	General Administration	\$ 725,000		\$ 725,000	\$ 61,304	\$ 61,304	\$ 235,660	\$ 235,660	\$ 235,660	33%			33%
14	CPUC Energy Division	\$ 140,000		\$ 140,000	\$ -	\$ -	\$ -	\$ -	\$ -	0%			0%
15													
16	SUBTOTAL MANAGEMENT COSTS	\$ 12,412,000		\$ 12,412,000	\$ 449,546	\$ 449,546	\$ 1,907,849	\$ 1,907,849	\$ 1,907,849	15%			15%
17													
18	CARE Rate Discount	\$ 416,800,000		\$ 416,800,000	\$ 24,482,135	\$ 24,482,135	\$ 121,550,298	\$ 121,550,298	\$ 121,550,298	29%			29%
19													
20	TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS	\$ 429,212,000		\$ 429,212,000	\$ 24,931,681	\$ 24,931,681	\$ 123,458,148	\$ 123,458,148	\$ 123,458,148	29%			29%
21													
22	Other CARE Rate Benefits												
23	- DWR Bond Charge Exemption				\$ 2,651,828	\$ 2,651,828	\$ 13,374,471	\$ 13,374,471	\$ 13,374,471				
24	- CARE PPP Exemption [1]				\$ 2,724,197	\$ 2,724,197	\$ 13,739,466	\$ 13,739,466	\$ 13,739,466				
25	- California Solar Initiative Exemption				\$ 832,250	\$ 832,250	\$ 4,197,446	\$ 4,197,446	\$ 4,197,446				
26	- kWh Surcharge Exemption												
27	Total Other CARE Rate Benefits				\$ 6,208,275	\$ 6,208,275	\$ 31,311,383	\$ 31,311,383	\$ 31,311,383				
28													
29	Indirect Costs				\$ 39,423	\$ 39,423	\$ 139,421	\$ 139,421	\$ 139,421				
30													
31	[1] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the D-Care surcharge.												

	A	B	C	D	E	F	G	H	I
1	CARE Table 3A								
2	Post-Enrollment Verification Results (Model)								
	Through May 2014 - Southern California Edison								
3	2013	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ^[1]	Total Households De-enrolled ^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
4	January	1,324,151	2,586	0.20%	1,542	39	1,581	61.14%	0.00%
5	February	1,331,639	4,482	0.34%	2,321	72	2,393	53.39%	0.00%
6	March	1,321,633	4,909	0.37%	78	55	133	2.71%	0.00%
7	April	1,314,890	6,209	0.47%	34	20	54	0.87%	0.00%
8	May	1,312,455	6,450	0.49%	23	0	23	0.36%	0.00%
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	YTD Total	1,312,455	24,636	1.88%	3,998	186	4,184	16.98%	0.00%
17									
18	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
19	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
20	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								
21									
22	CARE Table 3B								
23	Post-Enrollment Verification Results (High Usage)								
	Through May 2014 - Southern California Edison								
24	2013	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) ^[1]	Total Households De-enrolled ^[2]	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
25	January	1,324,151	4,161	0.31%	0	25	25	0.60%	0.00%
26	February	1,331,639	2,407	0.18%	0	0	0	0.00%	0.00%
27	March	1,321,633	2,099	0.16%	0	0	0	0.00%	0.00%
28	April	1,314,890	697	0.05%	0	0	0	0.00%	0.00%
29	May	1,312,455	471	0.04%	0	0	0	0.00%	0.00%
30	June								
31	July								
32	August								
33	September								
34	October								
35	November								
36	December								
37	YTD Total	1,312,455	9,835	0.75%	0	25	25	0.25%	0.00%
38									
39	^[1] Includes customers verified as over income or who requested to be de-enrolled.								
40	^[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
41	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4						
2	CARE Self-Certification and Self-Recertification Applications Through May 2014 - Southern California Edison						
3		Provided ^[2]	Received	Approved	Denied ^[4]	Pending/Never Completed ^[5]	Duplicates
4	Total (Y-T-D) ^[1]	391,473	292,885	274,721	7,953	86,715	10,248
5	Percentage ^[3]	N/A	100.00%	94%	3%	30%	3%
6	<p>^[1] Includes sub-metered customers.</p> <p>^[2] Includes number of applications SCE provided for all direct mailing campaigns, customer calls made to the call center, and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.</p> <p>^[3] Percent of received applications.</p> <p>^[4] Includes all applications received and not approved.</p> <p>^[5] Includes pending recertification responses.</p>						
7							
8							
9							
10							
11							

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5									
2	Enrollment by County									
3	Through May 2014 - Southern California Edison									
4	County	Estimated Eligible Households			Total Households Enrolled			Penetration Rate		
Urban		Rural	Total	Urban	Rural	Total	Urban	Rural	Total	
5	Fresno	481	0	481	51	0	51	11%	0%	11%
6	Imperial	0	238	238	0	66	66	0%	28%	28%
7	Inyo	7	1,820	1,827	0	1,028	1,028	0%	56%	56%
8	Kern	12,624	17,953	30,577	9,500	14,254	23,754	75%	79%	78%
9	Kings	0	8,895	8,895	0	8,983	8,983	0%	101%	101%
10	Los Angeles	611,467	3,420	614,887	564,877	1,752	566,629	92%	51%	92%
11	Madera	4	0	4	0	0	0	0%	0%	0%
12	Mono	1	3,368	3,369	0	691	691	0%	21%	21%
13	Orange	212,480	1	212,481	170,367	0	170,367	80%	0%	80%
14	Riverside	108,618	106,596	215,214	84,075	96,752	180,827	77%	91%	84%
15	San Bernardino	215,667	45,382	261,049	198,405	38,403	236,808	92%	85%	91%
16	San Diego	0	2	2	0	2	2	0%	100%	100%
17	Santa Barbara	18,500	0	18,500	10,079	0	10,079	54%	0%	54%
18	Tulare	14,256	48,275	62,531	12,094	43,480	55,574	85%	90%	89%
19	Ventura	67,168	2,607	69,775	55,703	1,893	57,596	83%	73%	83%
20	Total	1,261,273	238,557	1,499,830	1,105,151	207,304	1,312,455	88%	87%	88%

	A	B	C	D	E	F	G	H
1	CARE Table 6							
2	Recertification Results							
3	Through May 2014 - Southern California Edison							
	2012	Total CARE Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified ^[1]	Households De-enrolled ^[2]	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
4	January	1,395,782	35,110	2.5%	22,056	13,046	62.8%	0.9%
5	February	1,331,639	26,236	2.0%	16,314	9,832	62.2%	0.7%
6	March	1,321,633	29,406	2.2%	17,285	2,332	58.8%	0.2%
7	April	1,314,890	36,477	2.8%	16,104	1,960	44.1%	0.1%
8	May	1,312,455	37,656	2.9%	3,262	440	8.7%	0.0%
9	June		-		-	-		
10	July		-		-	-		
11	August		-		-	-		
12	September		-		-	-		
13	October		-		-	-		
14	November		-		-	-		
15	December		-		-	-		
16	YTD	1,312,455	164,885	12.6%	75,021	27,610	45.5%	2.1%
17								
18	^[1] Counts have been updated to exclude existing CARE participants who re-enrolled before their							
19	^[2] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
3	Through May 2014 - Southern California Edison						
4	Contractor ^[1]	Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
5		Private	CBO	WMDVBE	LIHEAP		
6	A&PI OLDER ADULTS TASK FORCE		X			-	-
7	ACCESS CALIFORNIA SERVICES		X			-	-
8	ALPHA ENTERPRISE	X				-	-
9	ALTADENA COMM IMPROVEMENT CTR		X			-	-
10	ALTAMED HEALTH SVCS CORP		X			-	-
11	AMERICAN RED CROSS- ANTELO VLY		X			-	-
12	AMERICAN-RUSSIAN BUS COUNCIL		X			-	-
13	ANOTHER HURRICANE PROJECT, INC		X			-	-
14	ANTELOPE VLY BOYS & GIRLS CLUB		X			-	-
15	APAC SERVICE CENTER		X			5	15
16	ASIAN AMERICAN DRUG ABUSE PROG		X			3	14
17	ASIAN AMERICAN RESOURCE CENTER		X			1	2
18	ASIAN PAC. HLTH CARE VENTURE		X			-	-
19	ASIAN PACIF AM DISPUTE RES CTR		X			-	-
20	ASIAN REHABILITATION SVCS INC.		X			-	-
21	ASIAN YOUTH CENTER		X			-	-
22	ATLANTIC COMM ECON DEV CORP	X				-	-
23	B&D SECURITY, INC.	X				-	-
24	BAPAC		X			-	-
25	BELL GARDENS COMM SVC CENTER		X			-	-
26	BELLFLOWER USD/CARING CONN.	X				-	-
27	BEST BUY STORES LP (102)	X				-	-
28	BEST BUY CO., INC (102)	X				-	-
29	BEST BUY STORES LP (103)	X				-	-
30	BEST BUY STORES LP (111)	X				-	-
31	BEST BUY CO., INC. (111)	X				-	-
32	BEST BUY STORES LP (1018)	X				-	-
33	BEST BUY CO., INC (1018)	X				-	-
34	BEST BUY STORES LP (119)	X				-	-
35	BEST BUY STORES LP (1782)	X				-	-
36	BEST BUY CO., INC (1782)	X				-	-
37	BEST PARTNERS	X				138	573
38	BETHEL BAPTIST CHURCH		X			-	-
39	BISHOP PAIUTE TRIBE		X			-	5
40	BOY SCOUTS - OC COUNCIL		X			-	-
41	BOYS & GIRLS CLUB MOUNT COM		X			-	-
42	BOYS & GIRLS CLUB OF SAN BERN		X			-	-
43	BOYS & GIRLS CLUB OF SANTA BAR		X			-	-
44	BOYS&GIRLS CLUB OF SAN GABRIEL		X			-	-
45	BRIDGES OF HOPE		X			-	-
46	BURGERS INC DBA ENERGYSAVE	X				-	-
47	CAP OF SAN BERNARDINO CTY		X		X	-	-
48	CAREGIVERS VOLUNTEERS ELDERLY		X			-	-
49	CASA CARDENAS COUNSELING CTR		X			-	-
50	CASA RAMONA, INCORPORATED		X			-	-
51	CATHEDRAL CITY SENIOR CENTER		X			-	-
52	CATHEDRAL OF PRAISE		X			-	-
53	CATHOLIC CHARITIES GOOD NEWS		X			-	-
54	CATHOLIC CHARITIES OF LA INC		X			-	-
55	CATHOLIC CHARITIES OF ORANGE C		X			-	-
56	CATHOLIC CHARITIES-SB/RIVERSID		X			-	-
57	CATHOLIC CHARITIES-VENTURA		X			-	-
58	CATHOLIC EDUCATION FNDTN LA		X			-	-
59	CB INVESTMENT		X			-	-
60	CENTRO C.H.A., INC.		X			-	-
61	CENTRO SHALOM		X			-	-
62	CHARO COMMUNITY DEVELOPMENT CO		X			-	-
63	CHILDREN'S BUREAU OF SO CAL		X			-	-
64	CHINATOWN SERVICE CENTER		X			-	-
65	CHINESE CHRISTIAN HERALD CRUS.		X			1	7
66	CHINO NEIGHBORHOOD HOUSE		X			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through May 2014 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to- Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
66	CHINO VLY CHAMBER OF COMMERCE		x			-	-
67	CHRIST UNITY CENTER		x			-	-
68	CITIHOUSING REAL ESTATE SERVICES		x			-	-
69	CITRUS VALLEY HEALTH PARTNERS		x			-	-
70	CITY OF BEAUMONT SENIOR CENTER	x				-	1
71	CITY OF LA QUINTA SENIOR CTR		x			-	-
72	CITY OF REFUGE RESCUE OUTREACH		x			-	-
73	COACHELLA VALLEY HSG COALITION		x			-	-
74	COMM ACT COMM STA B COUNTY		x			-	-
75	COMM ACTION OF VENTURA COUNTY		x			-	-
76	COMM ACTION PARTNERSHIP OF OC		x		x	-	-
77	COMM ASSIST PROGRAM MORENO VLY		x			-	-
78	COMM CENTER AT TIERRA DEL SOL		x			-	-
79	COMM SVC & EMPLOYMENT TRAINING		x			-	-
80	COMMUNITY ENHANCEMENT SERV		x			-	-
81	COMMUNITY PANTRY		x			-	-
82	COMMUNITY SETTLEMENT ASSOC.		x			-	-
83	CORONA NORCO FAMILY YMCA		x			2	2
84	COR COMM. DEVELOPMENT CORP.		x			-	-
85	COSTA MESA COMM FOUNDATION		x			-	-
86	COUNCIL ON AGING-ORANGE COUNTY		x			-	-
87	COVE COMM SENIOR ASSOC		x			-	-
88	CRISIS MINISTRY CHURCH OF VLY		x			-	-
89	CROSSROADS CHRISTIAN CHURCH		x			-	-
90	CRYSTAL STAIRS, INC.		x			-	-
91	DENTECH CONSULTING SERVICE		x			-	-
92	DESERT ARC		x			-	2
93	DESERT MANNA MINISTRIES INC		x			-	-
94	DISABLED RESOURCES CTR, INC		x			-	-
95	DOVE ENTERPRISES		x			-	-
96	DUARTE COMMUNITY SVC COUNCIL		x			-	-
97	D'VEAL CORPORATION INC.	x				-	-
98	EAST LA BOYS & GIRLS CLUB		x			-	-
99	ECCLESIAS ECON-COMM DEV COLLAB		x			-	-
100	ECONOMIC & EMPLOYMENT DVLP CTR	x				-	-
101	EL CONCILIO DEL CONDADO DE		x			-	1
102	EL SOL SCIENCE & ARTS ACADEMY		x			-	-
103	ENERGY CONSERV CONSULTANTS INC		x			-	-
104	FAMILY SERVICE ASSOCIATION	x				-	-
105	ESCUELA DE LA RAZA UNIDA		x			-	-
106	FAIR HOUSING COUNCIL RIVERSIDE		x			-	-
107	FAITH GRACE CHINESE CHURCH		x			-	-
108	FAME ASSISTANCE CORPORATION		x			-	-
109	FAMILIES - COSTA MESA		x			-	-
110	FAMILIES FORWARD		x			-	-
111	FAMILY HEALTHCARE NETWORK		x			-	-
112	FAMILY SVC ASSOC - W RIVERSIDE		x			-	-
113	FAMILY SVC ASSOC OF REDLANDS		x			1	3
114	FCI MANAGEMENT CONSULTANTS	x				-	-
115	FELLOWSHIP OF HOPE, INC.		x			-	-
116	FIRST STEP TRANSITIONAL LIVING		x			-	-
117	FOOD SHARE		x			1	2
118	FOUNDATION FOR COMM & FAM HLTH		x			-	-
119	FRIENDSHIP MISSIONARY BAPTIST		x			-	-
120	GARVEY SCHOOL DISTRICT	x				-	-
121	GO THE CALENDAR STOP		x			246	843
122	GOD PROVIDES MINISTRY, INC		x			-	-
123	GOLD STAR MEDIA GROUP		x			-	-
124	GOODWILL INDUSTRIES OF SO CAL		x			-	-
125	GOODWILL OF ORANGE COUNTY CA		x			-	-
126	HANNA'S HOUSE		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through May 2014 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
127	HARVEST TIME MINISTRIES		x			-	-
128	HEART OF COMPASSION		x			-	-
129	HELP OF OJAI, INC.		x			-	1
130	HELPING HANDS OF MT ZION		x			-	-
131	HIGH DESERT TRANS. LIVNG. CONN.		x			-	-
132	HIGH DESERT D.V. PROG., INC.		x			-	-
133	HIGH DESERT YOUTH CENTER		x			-	-
134	HNGTN PK-ADULT SCHOOL GAGE BR	x				-	-
135	HOLLON MARKETING SYSTEM		x			-	-
136	HOSANNA COMMUNITY CHURCH		x			-	-
137	HOUSING AUTH.-SAN BUENAVENTURA		x			-	-
138	HOUSING AUTHORITY OF KINGS CO		x			-	-
139	HOUSING WITH HEART INC		x			-	-
140	HUB CITIES CAREER WORKSOURCE		x			-	-
141	HUMAN SERVICES ASSOCIATION		x			-	-
142	IECAAC		x			-	-
143	KERNVILLE UNION SCHOOL DISTRIC	x				-	-
144	KING/DREW'S SUPPORTERS, INC.		x			-	-
145	KINGS COMMUNITY ACTION ORG		x			3	6
146	KINGS CTY COMMISSION ON AGING		x			-	-
147	KNIGHTS OF COLUMBUS - 12834		x			-	-
148	KOREAN AM SENIORS ASSOC OF OC		x			-	-
149	KOREAN AMERICAN FMLY SVC CTR		x			-	-
150	KOREAN CHURCHES COMM DEV- KCCD		x			-	-
151	KOREAN COMMUNITY SERVICES		x			-	-
152	LA COUNTY HOUSING AUTHORITY	x				-	-
153	LALI MOHENO & ASSOCIATES		x			-	-
154	LATINO HEALTH ACCESS		x			-	-
155	LEAP THROUGH THE FIRE FTH MIN.		x			-	-
156	LIBERTY TAX SERVICE	x				-	-
157	LIGHTHOUSE LEARNING RES CTR	x				-	-
158	LITTLE TOKYO SERVICE CENTER		x			-	-
159	LONG BCH LESBIAN AND GAY PRIDE		x			-	-
160	LOS ANGELES MUSIC/ART SCHOOL	x				-	-
161	LOS ANGELES URBAN LEAGUE		x			-	-
162	LOS SERRANOS ELEM SCHOOL PTA		x			-	-
163	LOVELAND CHURCH JUBILEE PARTY		x			-	-
164	LTSC COMM. DEVEL. CORP		x			-	1
165	LUTHERAN SOCIAL SVC OF SO CAL		x			-	-
166	LUTHERAN SOCIAL SVCS OF SO CA		x			-	-
167	LYNWOOD UNIFIED SCHOOL DIST	x				-	-
168	MARAVILLA FOUNDATION		x		x	-	-
169	MAYWOOD CHAMBER OF COMMERCE	x				-	-
170	MEALS ON WHEELS WEST		x			-	-
171	MENTAL HEALTH ASSOCIATION		x			-	-
172	MERCI MINISTRY		x			-	-
173	MEXICAN AMERICAN OPPORTUNITY		x			-	5
174	MISION EBENEZER FAMILY CHURCH		x			-	-
175	MITZELL SENIOR CENTER		x			-	-
176	MONTCLAIR/ONTARIO JR WMS. CLUB		x			-	-
177	MONTEBELLO HOUSING DEVELOPMENT		x			-	-
178	MOORPARK SENIOR CITIZENS INC		x			-	-
179	MOUNTAIN VIEW COMMUNITY CHURCH		x			-	-
180	MTN. COMMUNITIES HEALTHY START		x			-	-
181	MULTICULTURAL CIV ASSOC MOR VL		x			-	-
182	NEHEMIAH MINISTRIES		x			-	-
183	NEW DIRECTION COMMUNITY CHURCH		x			-	-
184	NEW HORIZONS CAREGIVERS GROUP		x			-	-
185	NEW GREATER CIR. MISSION, INC	x				-	-
186	NEW HOPE VILLAGE, INC		x			-	-
187	NOW AND FOREVER BODY OF CHRIST		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through May 2014 - Southern California Edison						
3		Contractor Type (Check one or more if applicable)				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	Private	CBO	WMDVBE	LIHEAP		
188	NORCO SNR CTR PET RELIEF FUND		x			-	-
189	OC BLACK CHAMBER OF COMMERCE		x			-	-
190	OCCC	x				-	1
191	ONEOC		x			-	-
192	OPERATION GRACE		x			-	-
193	ORNGE CO CONGREGATION COMM ORG		x			-	-
194	OUR COMMUNITY WORKS		x			-	-
195	OUR LADY OF HOPE CATH COMM INC		x			-	-
196	OUR LADY OF LOURDES SCHOOL		x			-	-
197	OXNARD/HUENEME SALVATION ARMY		x			-	-
198	PACIFIC ISLANDER HLTH (PIHP)		x			-	-
199	PACIFIC ASIAN CONSORTIUM EMPLO		x		x	-	-
200	PACIFIC PRIDE FOUNDATION		x			-	-
201	PERRIS COMMUNITY PARTNERSHIP		x			-	-
202	PAVING THE WAY FOUNDATION		x			-	-
203	PIONEER FINANCIAL GROUP CORP.	x				-	-
204	POMONA MINISTRY OF ECONOMICS		x			-	-
205	PRIME TIME SCHOOL		x			-	-
206	PREMIER REALTY		x			-	-
207	PROJECT DVRSN ALT FOR YOUTHS		x			-	-
208	PROTEUS, INC.		x		x	-	-
209	QUINN COMMUNITY OUTREACH CORP.		x			-	-
210	REACH OUT 29		x			-	-
211	REBUILDING TOGETHER CHRISTMAS		x			-	-
212	REDONDO BEACH UNIFIED SCH DIST	x				-	-
213	RESTORE TO HOPE		x			-	-
214	RIALTO CHAMBER OF COMMERCE	x				-	-
215	RIVERSIDE DEPT COMM ACTION		x		x	3	6
216	ROP VIRTUAL ENTERPRISE CLASS		x			-	-
217	RSVP OF SOUTH BAY		x			-	-
218	SALVATION ARMY (SO. CAL DIV)		x			-	-
219	SALVATION ARMY SANTA FE SPRINGS		x			-	-
220	SALVATION ARMY SOUTHEAST CORPS		x			-	-
221	SAMARITAN'S HELPING HAND	x				-	-
222	SAN GRIGORNIO PASS HISP CHAMBE	x				-	-
223	SANTA ANITA FAMILY SERVICE		x			-	-
224	SANTA CLARITA ATHLETIC ASSCTN		x			-	-
225	SANTA CLARITA VLY COMM AGING		x			-	-
226	SANTIAGO COMPOSTELA CATHOLIC		x			-	-
227	SB CNTY SEXUAL ASSAULT SERVICE		x			-	-
228	SEARCH TO INVOLVE FILIPINO		x			-	-
229	SENIOR ADVOCATES OF THE DESERT		x			-	-
230	SERVING PEOPLE IN NEED (SPIN)		x			-	-
231	SGUSD/SAN GABRIEL FAMILY CTR	x				-	-
232	SHARE OUR SELVES		x			1	2
233	SOCIETY OF ST VINCENT DE PAUL		x			-	-
234	SO. ANTELOPE VLY EMERGENCY SVC		x			-	-
235	S COAST CHINESE CULTURAL ASSOC.		x			-	-
236	SMILES FOR SENIORS FOUND.		x			-	-
237	SOMEBODY CARES-- RANCHO CUCAMO		x			-	-
238	SOMEBODY CARES SOUTHLAND		x			-	-
239	SONRISE COMMUNITY OUTREACH INC		x			-	-
240	SOUTHEAST CITIES SERVICE CTR.		x			1	2
241	SOUTHEAST COMMUNITY DEVELOPMEN		x			-	-
242	SOUTHEAST RIOVISTA FAMILY YMCA		x			-	-
243	SOUTHWEST MIN EC DVLP ASSOC.		x			-	-
244	SOWING SEEDS FOR LIFE		x			-	-
245	SPECIAL SVC FOR GROUPS		x			-	-
246	SPIRIT OF THE EAGLE FOUNDATION		x			-	-
247	ST ANNE SCHOOL		x			-	-
248	ST EMYDIUS CHURCH		x			-	-

	A	B	C	D	E	F	G
1	CARE Table 7						
2	Capitation Contractors						
	Through May 2014 - Southern California Edison						
3		Contractor Type				Current Month ^[2]	Year-to-Date ^[2]
4	Contractor ^[1]	(Check one or more if applicable)					
		Private	CBO	WMDVBE	LIHEAP		
249	ST FRANCIS MEDICAL CTR HLTH		x			-	-
250	ST JOSEPH CHURCH		x			-	-
251	ST MARY'S CHURCH		x			-	-
252	ST PIUS V CHURCH		x			-	-
253	ST POLYCORP FAMILY SUPPORT CTR		x			-	-
254	ST VINCENT DE PAUL		x			-	1
255	ST. CLARE CHURCH		x			-	-
256	ST. HILARYS CHURCH ARCHBISHOP		x			-	-
257	ST. MATTHIAS ELEMENTARY SCHOOL	x				-	-
258	STA BARBARA HISP CHMBR OF COM	x				-	-
259	STA BARBARA NGHBRHD CLINICS		x			-	-
260	STOP VIOLENCE INCREASE PEACE		x			-	-
261	SUNSHINE YOUTH SERVICES, INC		x			-	-
262	TELACU RESIDENTIAL MGMT, INC		x			-	-
263	TEMECULA SENIOR CITIZENS CENTE		x			-	-
264	TEMPLO CALVARIO, INC.		x			-	-
265	THAI HEALTH & INFO SVCS		x			-	-
266	THE AL & DOROTHY KEEN CTR		x			-	-
267	THE CAMBODIAN FAMILY		x			-	-
268	THE GREEN TEAM		x			-	-
269	THEODORE ROOSEVELT ELEMENTARY	x				-	-
270	TODEC LEGAL CENTER, INC.		x			-	-
271	TRANSFORMING LIVES INC.		x			-	-
272	TRINITY COMMUNITY OUTREACH		x			-	-
273	TRUEVINE COMMUNITY OUTREACH		x			-	-
274	TULARE EMERGENCY AID COUNCIL		x			-	-
275	UNITED CAMBODIAN COMMUNITY INC		x			-	-
276	UNITED STEEL WKRS OF AM 2018		x			-	-
277	UNITY SHOPPE		x			-	-
278	UP CLOSE PROMOTIONS	x				-	-
279	VENTURA CITY HOUSING AUTHORITY	x				-	-
280	VETERANS IN COMMUNITY SERVICE		x		x	-	-
281	VICTOR VALLEY COMM SVC COUNCIL		x			-	-
282	VICTOR VLY COMM DENTAL SVC PRG		x			-	-
283	VIETNAMESE COMM OF SVC CAL		x			-	-
284	VIETNAMESE COMMUNITY OF OC INC		x			-	-
285	VOICES OF INDIGENOUS PEOPLE		x			-	-
286	VOLUTNEERS OF EAST LOS ANGELES		x			-	1
287	WAKE UP INCORPORATED		x			-	-
288	WALKING SHIELD AM INDIAN SOC		x			-	-
289	WBC ENTERPRISES, LLC		x			-	-
290	WEST ANGELES CDC		x			-	-
291	WESTSIDE COMM SVCS CTR		x			-	-
292	WINNING OUR WORLD		x			-	-
293	WISE SENIOR SERVICES		x			-	-
294	WORLD HARVEST FELLOWSHIP MINIS		x			-	-
295	WRAP FAMILY SERVICES		x			-	-
296	YOUTH EMPL SVC - HARBOR AREA		x			-	-
297	YWCA INTERVALE SENIOR SERVICES		x			-	-
298	TOTAL					406	1,496
299							
300	^[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.						
301	^[2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.						

	A	B	C	D	E	F	G	H	I
1	CARE Table 8								
2	Participants as of Month-End								
3	Through May 2014 - Southern California Edison								
	2013	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change	Total Residential Accounts
4	January			1,324,151	1,324,151	1,499,830	88.3%	0.0%	4,300,023
5	February			1,331,639	1,331,639	1,499,830	88.8%	-0.5%	4,300,023
6	March			1,321,633	1,321,633	1,499,830	88.1%	0.7%	4,300,023
7	April			1,314,890	1,314,890	1,499,830	87.7%	0.4%	4,296,770
8	May			1,312,455	1,312,455	1,499,830	87.5%	0.2%	4,379,538
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	YTD			1,312,455	1,312,455	1,499,830	87.5%	0.78%	4,379,538

	A	B	C	D	E
1	CARE Program Table 9				
2	Expenditures for CHANGES Pilot				
	Through May 2014 - Southern California Edison				
3		Authorized 2013 - 2014 Budget	Current Month Expenses	Expenses Since Jan. 1, 2013	% of 2013 - 2014 Budget Expensed
4	Pilots				
5	CHANGES	\$ 432,000	\$ 18,185	\$ 245,693	57%
6	Total Pilots	\$ 432,000	\$ 18,185	\$ 245,693	57%
7	[1] Represents \$216,000 per year.				

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P		
CARE Table 10 CHANGES One-On-One Customer Assistance Sessions Reporting Period April 1, 2014 through April 30, 2014																	
1	2	3	4	5	18	19	20	21	22	23	24	Customers Receiving Assistance with CHANGES Payment Plans (initiated or modified) by the CHANGES CBOs.		Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.		Calls to Dedicated 800 # Recorded by IOU [1]	
												Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU	Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs.	Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.	Dedicated Toll-Free Number Used		
Date [3]	CHANGES Participants' self-identified language of preference	Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) [2]	Description of each contact made with customer's utility until a solution is reached.	If on CARE, Enter How Initially Enrolled	Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU	Customers Receiving Assistance with CHANGES Payment Plans (initiated or modified) by the CHANGES CBOs.	Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs.	Dedicated Toll-Free Number Used	Reason 800 # Not Used	Meeting with client.	1 = Yes 0 = No	Reason 800 # Not Used	1 = Yes 0 = No	Reason 800 # Not Used	Meeting with client.	1 = Yes 0 = No	Reason 800 # Not Used
4/16/2014 [4]	English	HEAP/LiHeap Application Assistance Gas Assistance Fund Application Assistance	Not Available	1 SCE Direct Mail	0	0	0	0	0	0	0	0	0	0	0	0	0
4/16/2014	Spanish	HEAP/LiHeap Application Assistance Set Up/Change Payment Extension	Not Available	1 SCE Call Center	0	1	0	0	0	0	0	0	0	0	0	0	0
4/18/2014	Spanish	HEAP/LiHeap Application Assistance Gas Assistance Fund Application Assistance	Not Available	1 SCE Outreach	0	0	0	0	0	0	0	0	0	0	0	0	0
4/22/2014	Spanish	HEAP/LiHeap Application Assistance Set Up/Change Payment Extension	Not Available	1 External Data Sharing	0	0	0	0	0	0	0	0	0	0	0	0	0
4/23/2014	Spanish	HEAP/LiHeap Application Assistance	Not Available	1 SCE Outreach	0	0	0	0	0	0	0	0	0	0	0	0	0
Current Month Total				17	0	0	0	0	0	0	0	0	0	0	0	0	13
Year-to-Date Total				53	0	0	0	0	0	0	0	0	0	0	0	0	79
[1] Total calls placed to 800# recorded by SCE from April 1, 2014 through April 30, 2014 is 13. Data on calls per each one-on-one session not available.																	
[2] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.																	
[3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.																	
[4] The first entry is from March, which were reported in the April data.																	
[5] The CARE enrollment history (Column F) for Rows 6 and 17 require additional verification on the source.																	

	A	B	C	D	E	F	G
1	CARE Table 11 CHANGES Group Customer Assistance Sessions^{[2][3]}						
2	Reporting Period April 1, 2014 through April 30, 2014						
3	Date	Session Language	Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues)	Session Logistics			Description of Information / Literature Provided
4				# of Sessions	Length ^[1] (Hours)	Number of Attendees	
5	Not Available	Cantonese	Understanding Your Bill	2	0.5	30	Not Available
6	Not Available	Spanish	Understanding Your Bill	1	0.5	20	Not Available
7	Not Available	Tagalog	Understanding Your Bill	1	0.5	20	Not Available
8	Not Available	Korean	Understanding Your Bill	5	0.5	91	Not Available
9	Not Available	Japanese	Understanding Your Bill	2	0.5	8	Not Available
10	Not Available	Tagalog	Safety Tips	19	0.5	331	Not Available
11	Not Available	Spanish	Safety Tips	1	0.5	1	Not Available
12	Not Available	English	Safety Tips	5	0.5	95	Not Available
13	Not Available	Cantonese	Safety Tips	1	0.5	18	Not Available
14	Not Available	Japanese	Safety Tips	1	0.5	26	Not Available
15	Not Available	Spanish	Level Pay Plan	1	0.5	20	Not Available
16	Not Available	Spanish	Energy Conservation	2	0.5	40	Not Available
17	Not Available	Tagalog	Energy Conservation	3	0.5	90	Not Available
18	Not Available	Farsi	Energy Conservation	1	0.5	5	Not Available
19	Not Available	Japanese	Energy Conservation	2	0.5	29	Not Available
20	Not Available	Cantonese	CARE/FERA and Other Assistance Programs	3	0.5	55	Not Available
21	Not Available	Spanish	CARE/FERA and Other Assistance Programs	2	0.5	36	Not Available
22	Not Available	Korean	CARE/FERA and Other Assistance Programs	1	0.5	7	Not Available
23	Not Available	English	CARE/FERA and Other Assistance Programs	1	0.5	2	Not Available
24	Not Available	Spanish	Avoiding Disconnection	1	0.5	23	Not Available
25	Not Available	Vietnamese	Avoiding Disconnection	1	0.5	16	Not Available
26	Current Month Total			56		963	
27	Year-to-Date			193		2737	
28							
29	[1] Contractor states all sessions at least 30 minutes.						
30	[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.						
31							
32							
33	[3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas combined , due to the combined service territory.						