

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

|   |                                     |
|---|-------------------------------------|
| Application of Southern California Edison Company (U 338-E) for Approval of its 2012- 2014 California Alternate Rates for Energy (CARE) and Energy Savings Assistance Programs and Budgets. | A.11-05-017<br>(Filed May 16, 2011) |
| Application of Southern California Gas Company (U 904-G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2012-2014.   | A.11-05-018<br>(Filed May 16, 2011) |
| Application of Pacific Gas and Electric Company for Approval of the 2012-2014 Energy Savings Assistance and California Alternate Rates for Energy Programs and Budget (U 39-M)              | A.11-05-019<br>(Filed May 16, 2011) |
| Application of San Diego Gas & Electric Company (U 902-M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2012-2014  | A.11-05-020<br>(Filed May 16, 2011) |

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR MARCH 2014**

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Dated: **April 21, 2014**

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**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR MARCH 2014**

Southern California Edison Company (SCE) hereby submits the attached Low Income Assistance Programs Monthly Report for March 2014. The information contained in this report supersedes all prior reports submitted by SCE.

Respectfully submitted,

JANET S. COMBS  
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*/s/ Larry R. Cope*

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**April 21, 2014**

**Attachment**

**ESA and CARE Program Report**

**Southern California Edison Company's (SCE)**

**Energy Savings Assistance (ESA) Program**

**And**

**California Alternate Rate for Energy (CARE)**

**Program Monthly Report**

**March 2014**

# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

## 1. Energy Savings Assistance Program Executive Summary

### 1.1. Energy Savings Assistance (formerly referred to as Low Income Energy Efficiency or LIEE) Program Overview

- 1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 12-08-044:

| Program Summary for Month |   |                     |     |
|---------------------------|---|---------------------|-----|
| 2014                      | Authorized /<br>Planning<br>Assumptions | Year-to-Date Actual | %   |
| Budget                    | \$72,736,631                            | \$12,411,236        | 17% |
| Homes Treated             | 87,389                                  | 22,341              | 26% |
| kWh Saved                 | N/A                                     | 6,780,533           | N/A |
| kW Demand Reduced         | N/A                                     | 2,063               | N/A |
| Therms Saved              | N/A                                     | N/A                 | N/A |

### 1.2. Whole Neighborhood Approach Evaluation

- 1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SCE continues to enroll customers through the paperless enrollment process, which utilizes tablet PCs and portable scanners during assessment to streamline and expedite enrollments. In addition, this process eliminates the need to capture paper copies, which ensures that customer data is protected and helps the environment. This process complements the Whole Neighborhood Approach by reducing the program’s carbon footprint and maximizing efficiencies. During the month of February, twenty-two (22) assessors from four (4) different service providers used the paperless enrollment process to enroll 1,026 customers.

Throughout the month of March, SCE continued to promote the ESA Program, California Alternate Rates for Energy (CARE) Program, Medical Baseline Program, and other assistance programs offered by SCE through various

community events within its service territory. This continued effort allows customers to interact with SCE with regard to Low Income Energy Efficiency (LIEE) and Energy Efficiency in general.

### **1.3. Energy Savings Assistance Program Customer Outreach and Enrollment Update**

- 1.3.1. Provide a summary of the Energy Savings Assistance program outreach and enrollment strategies deployed this month.

On March 6th, SCE deployed a postcard mailer targeting over 300,000 customers across multiple cities in both cooling and non-cooling service areas. SCE continues to target CARE-enrolled customers who have yet to participate with the ESA Program. The postcards contained service provider contact information, offering customers the ability to speak directly to an ESA Program service provider and schedule an appointment for immediate attention.

### **1.4. Leveraging Success Evaluation, Including CSD**

- 1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors at no cost for installation through the Low Income Home Energy Assistance Program (LIHEAP). SCE believes this approach enables contractors to utilize measures and services from both LIHEAP and the ESA Program to better serve SCE's customers. SCE continues to work with the California Department of Community Services and Development (DCSD), service contractors, and the California Public Utilities Commission (CPUC) to successfully leverage ESA Program and LIHEAP services.

### **1.5. Workforce Education & Training**

- 1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.



SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA Program services. Currently, the organizations, and in particular the CBOs, most of which are situated in the low income and disadvantaged communities they serve, provide approximately 800 jobs that support SCE's ESA Program, including executive, clerical, and other ancillary positions.

SCE has conducted six Home Assessment Training workshops in 2014, which provide training to agency outreach staff on the policies and procedures related to home assessment. The four-day training workshop provides participants with three days of comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises that were the direct result of feedback received from service providers and trainees. The fourth day consists of an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material.

During the 2014 Program Year, SCE has conducted six Home Assessment Training Workshops with a total of 106 trainees receiving the updated curriculum. In addition, 61 new jobs for assessors were created to support SCE's ESA Program.

**2. California Alternate Rates for Energy (CARE) Executive Summary**

**2.1. CARE Program Summary**

2.1.1. Please provide CARE program summary costs

| <b>CARE Budget Categories</b>               | <b>Authorized Budget</b> | <b>Expenses Year-to-Date</b> | <b>% of Budget Spent</b> |
|---|--------------------------|------------------------------|--------------------------|
| Outreach                                    | \$2,155,000              | \$350,202                    | 16%                      |
| Processing / Certification Re-certification | \$4,582,000              | \$155,151                    | 3%                       |
| Post Enrollment Verification                | \$3,456,000              | \$104,701                    | 3%                       |
| IT Programming                              | \$1,000,000              | \$257,975                    | 26%                      |
| Cooling Centers                             | N/A                      | N/A                          | N/A                      |
| Measurement & Evaluation                    | \$90,000                 | \$0                          | 0%                       |
| Regulatory Compliance                       | \$264,000                | \$37,718                     | 14%                      |
| General Administration                      | \$725,000                | \$118,004                    | 16%                      |
| CPUC Energy Division Staff                  | \$140,000                | \$0                          | 0%                       |
| <b>Total Expenses</b>                       | <b>\$12,412,000</b>      | <b>\$1,023,751</b>           | <b>8%</b>                |
| <b>Subsidies and Benefits</b>               | <b>\$416,800,000</b>     | <b>\$74,527,719</b>          | <b>18%</b>               |
| <b>Total Program Costs &amp; Discounts</b>  | <b>\$429,212,000</b>     | <b>\$75,551,470</b>          | <b>18%</b>               |

2.1.2. Please provide the CARE program penetration rate to date

| <b>CARE Penetration</b> |  |                                      |
|-------------------------|--|--------------------------------------|
| <b>Participants</b>     | <b>Estimated Eligible Participants</b> | <b>Year-to-Date Penetration Rate</b> |
| 1,321,633               | 1,499,830                              | 88%                                  |

**2.2. Outreach**

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

SCE's Customer Communications Organization within SCE's Call Centers continues to utilize the online CARE enrollment application at [www.sce.com](http://www.sce.com) to directly enroll customers into the CARE Program over the phone or offer to send a CARE application to the customer. During the month of March, SCE enrolled

10,491 eligible low income customers through Call Center outreach efforts. (This includes all web enrollments performed by the Call Center and Call Center-mailed applications.)

CARE and FERA outreach efforts and communications to SCE’s in-language and under-penetrated areas continue to be a priority. SCE’s CARE/FERA programs partner with internal departments such as Equal Opportunity, Local Public Affairs (LPA), Consumer Affairs, Offer Management and Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), as well as various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE’s hard-to-reach customer base.

SCE in March experienced a slight increase in outreach over February. SCE’s CARE/FERA programs attended eight outreach events, where SCE distributed CARE applications to potentially eligible customer populations throughout SCE’s service area (see table below).

At many of these events, eligible customers had the opportunity to enroll or recertify for CARE via the real-time online enrollment form at [www.sce.com](http://www.sce.com) and learn about the programs directly from a CARE/FERA subject matter expert. Such events provide SCE with the opportunity to uphold a presence in the community, educate the public about the programs, and enroll eligible customers.

| <b>Event Name</b>          | <b>Location</b>    | <b>Event Date</b> | <b>Estimated # of Customers SCE Interacted With</b> | <b>Event Description</b>                                 |
|----------------------------|--------------------|-------------------|---|--|
| Blindness Support Services | Riverside          | 3/7/14            | 50  | Provided information on CARE/FERA/ESA & Medical Baseline |
| Food Now "Food Bank"       | Desert Hot Springs | 3/11/14           | 100   | Provided information on CARE/FERA/ESA & Medical Baseline |

| <b>Event Name</b>                      | <b>Location</b> | <b>Event Date</b> | <b>Estimated # of Customers SCE Interacted With</b> | <b>Event Description</b>                                 |
|--|-----------------|-------------------|---|--|
| Upland Senior Center Presentation      | Upland          | 3/13/14           | 65  | Provided information on CARE/FERA/ESA & Medical Baseline |
| Inland Empire Disability Collaborative | San Bernardino  | 3/18/14           | 150   | Provided information on CARE/FERA/ESA & Medical Baseline |
| Splash Into Spring                     | Lake Elsinore   | 3/22/14           | 250   | Provided information on CARE/FERA/ESA & Medical Baseline |
| Orange County Senior Roundtable        | Orange          | 3/25/14           | 75  | Provided information on CARE/FERA/ESA & Medical Baseline |
| Children's Water Education Festival    | Irvine          | 3/26/14           | 155   | Provided information on CARE/FERA/ESA & Medical Baseline |
| Earth Day Celebration                  | Fort Irwin      | 3/29/14           | 350   | Provided information on CARE/FERA/ESA & Medical Baseline |

In March, SCE provided information about programs and services to help lower electricity usage bills to over 1,200 customers. SCE representatives assisted

customers in completing applications, answered questions, and provided a personal contact between the customer and the utility.

SCE continued to take advantage of social media efforts and “posted” information about CARE and FERA on Facebook and Twitter.

The CARE/FERA Capitation Fee Program team is continuing its efforts to re-engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest-to-reach customers. As a result of these efforts, the Capitation Fee Program continues to show increased enrollments from agencies that were previously inactive. In March, capitation contractors successfully enrolled 243 new customers in the CARE Program.

Current and ongoing campaign strategies and efforts include the following:

- Leverage events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partner with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Leverage existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including employment information workshops, faith- and community- based publications, school events, retail shopping malls, and community fairs.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations. The EAF income requirements are the same as CARE’s.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, Southern California Gas Company, and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In March, 3,643 eligible customers were enrolled in CARE through data sharing with LIHEAP, ESA, Southern California Gas Company, water utilities, and SCE’s EAF Program. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

### **2.3. Recertification Complaints**

SCE received no recertification complaints in March 2014.

## Appendix A: Energy Savings Assistance Program and CARE Tables

| Program                           | Table      | Title  |
|-----------------------------------|------------|--|
| Energy Savings Assistance Program | Table 1    | Energy Savings Assistance Program Expenses                   |
| Energy Savings Assistance Program | Table 2    | Expenses and Energy Savings by Measures Installed            |
| Energy Savings Assistance Program | Table 3    | Average Bill Savings per Treated Home                        |
| Energy Savings Assistance Program | Table 4A   | Homes Treated  |
| Energy Savings Assistance Program | Table 4B   | Homes Unwilling/Unable to Participate                        |
| Energy Savings Assistance Program | Table 5    | Customer Summary   |
| Energy Savings Assistance Program | Table 6    | Expenditures for Pilots and Studies                          |
| CARE                              | Table 1    | CARE Program Expenses  |
| CARE                              | Table 2    | CARE Enrollment, Recertification, Attrition, and Penetration |
| CARE                              | Table 3A&B | CARE Post-Enrollment Verification Results                    |
| CARE                              | Table 4    | CARE Self-Certification and Re-Certification Applications    |
| CARE                              | Table 5    | Enrollment by County   |
| CARE                              | Table 6    | Recertification Results                                      |
| CARE                              | Table 7    | Capitation Contractors                                       |
| CARE                              | Table 8    | Participants as of Month End                                 |
| CARE                              | Table 9    | CHANGES Expenditures   |
| CARE                              | Table 10   | CHANGES One-On-One Assistance                                |
| CARE                              | Table 11   | CHANGES Group Assistance                                     |

| A  | B   | C                     | D   | E                      | F                | G                     | H                | I                     | J   | K                     | L   | M          |
|--|---|-----------------------|-----|------------------------|------------------|-----------------------|------------------|-----------------------|-----|-----------------------|-----|------------|
| Energy Savings Assistance Program Table 1<br>Through March 2014 - Southern California Edison |   |                       |     |                        |                  |                       |                  |                       |     |                       |     |            |
| 3  | 4   | Authorized Budget [1] |     | Current Month Expenses |                  | Year to Date Expenses |                  | Year to Date Expenses |     | % of Budget Spent YTD |     | Total      |
|  |   | Electric              | Gas | Electric               | Gas              | Electric              | Gas              | Electric              | Gas | Electric              | Gas |            |
| 5  | <b>Energy Efficiency</b>  |                       |     |                        |                  |                       |                  |                       |     |                       |     |            |
| 6  | Appliances  | 21,018,838            |     | 21,018,838             | 1,284,036        |                       | 1,284,036        | 3,608,529             |     | 3,608,529             |     | 17%        |
| 7  | Domestic Hot Water  | 51,405                |     | 51,405                 | 883              |                       | 883              | 1,676                 |     | 1,676                 |     | 3%         |
| 8  | Enclosure   | 267,540               |     | 267,540                | 8,252            |                       | 8,252            | 15,136                |     | 15,136                |     | 6%         |
| 9  | HVAC  | 27,306,615            |     | 27,306,615             | 1,914,895        |                       | 1,914,895        | 5,533,299             |     | 5,533,299             |     | 20%        |
| 10   | Maintenance   | 233,333               |     | 233,333                | 1,170            |                       | 1,170            | 5,460                 |     | 5,460                 |     | 2%         |
| 11   | Lighting  | 3,272,401             |     | 3,272,401              | 210,701          |                       | 210,701          | 533,968               |     | 533,968               |     | 16%        |
| 12   | Miscellaneous   | 4,726,931             |     | 4,726,931              | 398,873          |                       | 398,873          | 848,385               |     | 848,385               |     | 18%        |
| 13   | Customer Enrollment   | 5,613,669             |     | 5,613,669              | 465,073          |                       | 465,073          | 1,131,819             |     | 1,131,819             |     | 20%        |
| 14   | In Home Education   | 1,245,405             |     | 1,245,405              | 95,393           |                       | 95,393           | 175,980               |     | 175,980               |     | 14%        |
| 15   | Pilot   | -                     |     | -                      | -                |                       | -                | -                     |     | -                     |     | 0%         |
| 16   | <b>Energy Efficiency TOTAL</b>  | <b>63,736,137</b>     |     | <b>63,736,137</b>      | <b>4,379,275</b> |                       | <b>4,379,275</b> | <b>11,854,251</b>     |     | <b>11,854,251</b>     |     | <b>19%</b> |
| 17   | <b>Energy Efficiency</b>  |                       |     |                        |                  |                       |                  |                       |     |                       |     |            |
| 18   | Training Center   | 325,955               |     | 325,955                | 14,157           |                       | 14,156.81        | 37,073                |     | 37,073                |     | 11%        |
| 19   | Inspections   | 1,579,538             |     | 1,579,538              | 94,485           |                       | 94,485           | 187,252               |     | 187,252               |     | 12%        |
| 20   | Marketing and Outreach  | 1,373,000             |     | 1,373,000              | 27,017           |                       | 27,017           | 30,243                |     | 30,243                |     | 2%         |
| 21   | Statewide Marketing Education and Outreach  | 120,000               |     | 120,000                | 3,510            |                       | 3,510            | 3,510                 |     | 3,510                 |     | 3%         |
| 22   | Measurement and Evaluation Studies [2]  | 200,000               |     | 200,000                | (616,290)        |                       | (616,290)        | (438,539)             |     | (438,539)             |     | -219%      |
| 23   | Regulatory Compliance   | 606,000               |     | 606,000                | 32,313           |                       | 32,313           | 76,204                |     | 76,204                |     | 13%        |
| 24   | General Administration  | 4,736,000             |     | 4,736,000              | 285,538          |                       | 285,538          | 661,242               |     | 661,242               |     | 14%        |
| 25   | CPUC Energy Division  | 60,000                |     | 60,000                 | -                |                       | -                | -                     |     | -                     |     | 0%         |
| 26   |   |                       |     |                        |                  |                       |                  |                       |     |                       |     |            |
| 27   | <b>TOTAL PROGRAM COSTS \$</b>   | <b>72,736,630</b>     |     | <b>72,736,630</b>      | <b>4,220,005</b> |                       | <b>4,220,005</b> | <b>12,411,236</b>     |     | <b>12,411,236</b>     |     | <b>17%</b> |
| 28   | <b>Funded Outside of ESA Program Budget</b>   |                       |     |                        |                  |                       |                  |                       |     |                       |     |            |
| 29   | Indirect Costs  |                       |     |                        | 82,669           |                       | 82,669           | 203,128               |     | 203,128               |     |            |
| 30   | NGAT Costs  |                       |     |                        |                  |                       |                  |                       |     |                       |     |            |
| 31   |   |                       |     |                        |                  |                       |                  |                       |     |                       |     |            |
| 32   | [1] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles. (Yes or No ) If yes, please specify amount, date fund-shifting activity occurred, date of fund-shifting request and related approval is applicable.   |                       |     |                        |                  |                       |                  |                       |     |                       |     |            |
| 33   | [2] SCE is the project manager of the Needs Assessment and Energy Education studies and responsible to pay consultant invoices. SCE will invoice PG&E, SCG, and SDG&E for their shares of the studies. When cross-billing occurs, SCE's study expenditures will be under 100% of authorized budget for the 3-year study period. |                       |     |                        |                  |                       |                  |                       |     |                       |     |            |
| 34   |   |                       |     |                        |                  |                       |                  |                       |     |                       |     |            |



|    | A  | B            | C   | D                       | E                      | F                      | G                        | H                       |
|----|--|--------------|---|-------------------------|------------------------|------------------------|--------------------------|-------------------------|
| 1  | <b>Energy Savings Assistance Program Table 2</b>   |              |   |                         |                        |                        |                          |                         |
| 2  | <b>Through March 2014 - Southern California Edison</b>   |              |   |                         |                        |                        |                          |                         |
| 3  |  |              | <b>Year-To-Date Completed &amp; Expensed Installation</b> |                         |                        |                        |                          |                         |
| 4  | <b>Measures</b>  | <b>Units</b> | <b>Quantity Installed</b>                                 | <b>kWh [4] (Annual)</b> | <b>kW [4] (Annual)</b> | <b>Therms (Annual)</b> | <b>Expenses [5] (\$)</b> | <b>% of Expenditure</b> |
| 5  | <b>Appliances</b>  |              |   |                         |                        |                        |                          |                         |
| 6  | High Efficiency Clothes Washer   | Each         |   |                         |                        |                        |                          |                         |
| 7  | Refrigerators  | Each         | 3,689   | 2,570,485               | 438                    |                        | 2,988,192                | 27%                     |
| 8  | Microwaves [6]   | Each         |   |                         |                        |                        |                          |                         |
| 9  | <b>Domestic Hot Water</b>  |              |   |                         |                        |                        |                          |                         |
| 10 | Water Heater Blanket   | Home         | 4   | 96                      | 0                      |                        | 185                      | 0%                      |
| 11 | Low Flow Shower Head   | Home         | 34  | 816                     | 0                      |                        | 1,022                    | 0%                      |
| 12 | Water Heater Pipe Insulation   | Home         | 7   | 168                     | 0                      |                        | 121                      | 0%                      |
| 13 | Faucet Aerator   | Home         | 29  | 696                     | 0                      |                        | 348                      | 0%                      |
| 14 | Water Heater Repair/Replacement  | Each         |   |                         |                        |                        |                          | 0%                      |
| 15 | Thermostatic Shower Valve  | Each         |   |                         |                        |                        |                          |                         |
| 16 | <b>Enclosure</b>   |              |   |                         |                        |                        |                          |                         |
| 17 | Air Sealing / Envelope [1]   | Home         | 153   | 10,012                  | -                      |                        | 15,136                   | 0%                      |
| 18 | Attic Insulation   | Home         |   |                         |                        |                        |                          | 0%                      |
| 19 | <b>HVAC</b>  |              |   |                         |                        |                        |                          |                         |
| 20 | FAU Standing Pilot Conversion  | Each         |   |                         |                        |                        |                          |                         |
| 21 | Furnace Repair/Replacement   | Each         |   |                         |                        |                        |                          |                         |
| 22 | Room A/C Replacement   | Each         | 119   | 10,236                  | 12                     |                        | 87,916                   | 1%                      |
| 23 | Central A/C replacement  | Each         | 800   | 139,162                 | 151                    |                        | 3,143,562                | 29%                     |
| 24 | Heat Pump Replacement  | Each         | 24  | 15,847                  | 7                      |                        | 65,866                   | 1%                      |
| 25 | Evaporative Cooler (Replacement)   | Each         |   |                         |                        |                        |                          |                         |
| 26 | Evaporative Cooler (Installation)  | Each         | 2,144   | 1,044,605               | 478                    |                        | 1,914,592                | 18%                     |
| 27 | Duct Testing and Sealing   | Home         | 787   | 406,987                 | 518                    |                        | 166,000                  | 2%                      |
| 28 | <b>Maintenance</b>   |              |   |                         |                        |                        |                          |                         |
| 29 | Furnace Clean and Tune   | Home         |   |                         |                        |                        |                          |                         |
| 30 | Central A/C Tune up  | Home         | 42  | 10,682                  | 4                      |                        | 5,460                    | 0%                      |
| 31 | <b>Lighting</b>  |              |   |                         |                        |                        |                          |                         |
| 32 | Compact Fluorescent Lights (CFL)   | Each         | 53,496  | 1,336,803               | 160                    |                        | 374,485                  | 3%                      |
| 33 | Interior Hard wired CFL fixtures   | Each         |   |                         |                        |                        |                          |                         |
| 34 | Exterior Hard wired CFL fixtures   | Each         | 134   | 10,524                  | 1                      |                        | 11,390                   | 0%                      |
| 35 | Torchiere  | Each         | 1,356   | 258,996                 | 27                     |                        | 73,061                   | 1%                      |
| 36 | Occupancy Sensor   | Each         |   |                         |                        |                        |                          |                         |
| 37 | LED Night Lights   | Each         |   |                         |                        |                        |                          |                         |
| 38 | <b>Miscellaneous</b>   |              |   |                         |                        |                        |                          |                         |
| 39 | Pool Pumps   | Each         | 448   | 755,328                 | 237                    |                        | 501,760                  | 5%                      |
| 40 | Smart Power Strips   | Each         | 7,124   | 209,089                 | 28                     |                        | 229,340                  | 2%                      |
| 41 | <b>New Measures</b>  |              |   |                         |                        |                        |                          |                         |
| 42 |  |              |   |                         |                        |                        |                          |                         |
| 43 | <b>Pilots</b>  |              |   |                         |                        |                        |                          |                         |
| 44 |  |              |   |                         |                        |                        |                          |                         |
| 45 | <b>Customer Enrollment</b>   |              |   |                         |                        |                        |                          |                         |
| 46 | Outreach & Assessment  | Home         | 15,630  |                         |                        |                        | 1,131,819                | 10%                     |
| 47 | In-Home Education  | Home         | 18,793  |                         |                        |                        | 175,980                  | 2%                      |
| 48 |  |              |   |                         |                        |                        |                          |                         |
| 49 | <b>Total Savings/Expenditures</b>  |              |   | <b>6,780,533</b>        | <b>2,063</b>           |                        | <b>10,886,235</b>        |                         |
| 50 |  |              |   |                         |                        |                        |                          |                         |
| 51 | Households Weatherized [2]   |              | 153   |                         |                        |                        |                          |                         |
| 52 |  |              |   |                         |                        |                        |                          |                         |
| 53 | <b>Households Treated</b>  |              |   |                         |                        |                        |                          |                         |
| 54 | - Single Family Households Treated   | Home         | 16,187  |                         |                        |                        |                          |                         |
| 55 | - Multi-family Households Treated  | Home         | 4,193   |                         |                        |                        |                          |                         |
| 56 | - Mobile Homes Treated   | Home         | 1,961   |                         |                        |                        |                          |                         |
| 57 | <b>Total Number of Households Treated</b>  | Home         | <b>22,341</b>   |                         |                        |                        |                          |                         |
| 58 | <b># Eligible Households to be Treated for PY [3]</b>  | Home         | <b>87,389</b>   |                         |                        |                        |                          |                         |
| 59 | <b>% of Households Treated</b>   | %            | <b>26%</b>  |                         |                        |                        |                          |                         |
| 60 | - Master-Meter Households Treated  | Home         | 602   |                         |                        |                        |                          |                         |
| 61 |  |              |   |                         |                        |                        |                          |                         |
| 62 | [1] "Air Sealing / Envelope" may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and  |              |   |                         |                        |                        |                          |                         |
| 63 | [2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs |              |   |                         |                        |                        |                          |                         |
| 64 | [3] Based on Attachment H of D.12-08-044   |              |   |                         |                        |                        |                          |                         |
| 65 | [4] All savings are calculated based on the "Impact Evaluation of the 2009 CA Low Income Energy Efficiency Program, Final                |              |   |                         |                        |                        |                          |                         |
| 66 | [5] Costs exclude support costs that are included in Table 1.  |              |   |                         |                        |                        |                          |                         |

|    | A  | B             |
|----|--|---------------|
| 1  | <b>Energy Savings Assistance Program Table 3</b>       |               |
| 2  | <b>Through March 2014 - Southern California Edison</b> |               |
| 3  | <b>Year-to-Date Installations - Expensed</b>           |               |
| 4  | Annual kWh Savings                                     | 6,780,533     |
| 5  | Annual Thermo Savings                                  | -             |
| 6  | Lifecycle kWh Savings                                  | 84,247,030    |
| 7  | Lifecycle Therm Savings                                | -             |
| 8  | Current kWh Rate                                       | 0.13          |
| 9  | Current Therm Rate                                     | -             |
| 10 | Number of Treated Households                           | 22,341        |
| 11 | Average 1st Year Bill Savings / Treated households     | <b>38.36</b>  |
| 12 | Average Lifecycle Bill Savings / Treated Household     | <b>476.65</b> |

|    | A  | B                          | C                | D                | E                             | F             | G             |
|----|--|----------------------------|------------------|------------------|-------------------------------|---------------|---------------|
| 1  | <b>Energy Savings Assistance Program Table 4A</b>      |                            |                  |                  |                               |               |               |
| 2  | <b>Through March 2014 - Southern California Edison</b> |                            |                  |                  |                               |               |               |
| 3  |  | <b>Eligible Households</b> |                  |                  | <b>Households Treated YTD</b> |               |               |
| 4  | <b>County</b>  | <b>Rural</b>               | <b>Urban</b>     | <b>Total</b>     | <b>Rural</b>                  | <b>Urban</b>  | <b>Total</b>  |
| 5  | Fresno   | -                          | 482              | <b>482</b>       | -                             | -             | -             |
| 6  | Imperial   | 241                        | -                | <b>241</b>       | -                             | -             | -             |
| 7  | Inyo   | 1,824                      | 7                | <b>1,831</b>     | 173                           | 145           | <b>318</b>    |
| 8  | Kern   | 18,026                     | 12,656           | <b>30,681</b>    | 74                            | -             | <b>74</b>     |
| 9  | Kings  | 8,915                      | -                | <b>8,915</b>     | 12                            | 9,016         | <b>9,028</b>  |
| 10 | Los Angeles  | 3,426                      | 619,895          | <b>623,320</b>   | -                             | -             | -             |
| 11 | Madera   | -                          | 4                | <b>4</b>         | -                             | -             | -             |
| 12 | Mono   | 3,377                      | 1                | <b>3,378</b>     | -                             | 1,683         | <b>1,683</b>  |
| 13 | Orange   | 1                          | 214,205          | <b>214,206</b>   | 1,832                         | 2,109         | <b>3,941</b>  |
| 14 | Riverside  | 106,779                    | 109,037          | <b>215,816</b>   | 1,176                         | 5,100         | <b>6,276</b>  |
| 15 | San Bernardino   | 45,440                     | 216,446          | <b>261,885</b>   | -                             | -             | -             |
| 16 | San Diego  | 2                          | -                | <b>2</b>         | -                             | 14            | <b>14</b>     |
| 17 | Santa Barbara  | -                          | 19,024           | <b>19,024</b>    | 381                           | 65            | <b>446</b>    |
| 18 | Tulare   | 48,381                     | 14,306           | <b>62,686</b>    | 2                             | 558           | <b>560</b>    |
| 19 | Ventura  | 2,633                      | 67,627           | <b>70,260</b>    | 2                             | 403           | <b>405</b>    |
| 20 | <b>Total</b>   | <b>239,043</b>             | <b>1,273,688</b> | <b>1,512,732</b> | <b>3,652</b>                  | <b>19,093</b> | <b>22,745</b> |

|    | A  | B  | C  | D   | E                                     | F  | G  | H   | I            |
|----|--|--|--|---|---------------------------------------|--|--|---|--------------|
| 1  | <b>Energy Savings Assistance Program Table 4B</b>      |  |  |   |                                       |  |  |   |              |
| 2  | <b>Through March 2014 - Southern California Edison</b> |  |  |   |                                       |  |  |   |              |
| 3  | <b>Reason Provided</b>                                 |  |  |   |                                       |  |  |   |              |
| 4  | <b>County</b>  | <b>Customer Declined Program Measures or is Non-Responsive</b> | <b>Customer Unavailable - Scheduling Conflicts</b> | <b>Hazardous Environment (unsafe/unclean)</b> | <b>Insufficient feasible Measures</b> | <b>Ineligible Dwelling - Prior Program Participation</b> | <b>Household Income Exceeds Allowable Limits</b> | <b>Unable to Provide Required Documentation</b> | <b>Other</b> |
| 5  | Fresno   | 0  | 0  | 0   | 0                                     | 0  | 0  | 0   | 0            |
| 6  | Imperial   | 0  | 0  | 0   | 0                                     | 0  | 0  | 0   | 0            |
| 7  | Inyo   | 0  | 0  | 0   | 0                                     | 1  | 0  | 0   | 1            |
| 8  | Kern   | 1  | 1  | 0   | 25                                    | 106  | 2  | 11  | 28           |
| 9  | Kings  | 1  | 0  | 0   | 9                                     | 50   | 0  | 13  | 23           |
| 10 | Los Angeles  | 11   | 27   | 7   | 527                                   | 3,113  | 67   | 468   | 1,439        |
| 11 | Madera   | 0  | 0  | 0   | 0                                     | 0  | 0  | 0   | 0            |
| 12 | Mono   | 0  | 0  | 0   | 0                                     | 0  | 0  | 0   | 0            |
| 13 | Orange   | 0  | 7  | 0   | 188                                   | 1,381  | 26   | 426   | 400          |
| 14 | Riverside  | 4  | 12   | 2   | 420                                   | 840  | 43   | 128   | 510          |
| 15 | San Bernardino   | 26   | 30   | 1   | 651                                   | 1,442  | 50   | 220   | 761          |
| 16 | Sandiego   | 0  | 0  | 0   | 0                                     | 0  | 0  | 0   | 0            |
| 17 | Santa Barbara  | 0  | 0  | 0   | 1                                     | 0  | 0  | 0   | 1            |
| 18 | Tulare   | 6  | 5  | 3   | 172                                   | 416  | 2  | 43  | 212          |
| 19 | Ventura  | 0  | 0  | 3   | 18                                    | 120  | 6  | 45  | 28           |
| 20 | <b>Total</b>   | <b>49</b>  | <b>82</b>  | <b>16</b>                                     | <b>2,011</b>                          | <b>7,469</b>   | <b>196</b>                                       | <b>1,354</b>                                    | <b>3,403</b> |

|    | A   | B              | C     | D   | E  | F              | G     | H                | I            | J              | K     | L                | M            | N              | O     | P                | Q            |
|----|---|----------------|-------|-----|----|----------------|-------|------------------|--------------|----------------|-------|------------------|--------------|----------------|-------|------------------|--------------|
| 1  | <b>Energy Savings Assistance Program Table 5</b>  |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 2  | <b>Through March 2014 - Southern California Edison</b>  |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 3  | <b>Gas &amp; Electric</b>   |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 4  | <b>Gas Only</b>   |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 5  | <b>Electric Only</b>  |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 6  | 2012  | # of Household | Therm | kWh | kW | # of Household | Therm | kWh              | kW           | # of Household | Therm | kWh              | kW           | # of Household | Therm | kWh              | kW           |
| 7  | January   |                |       |     |    | 5,345          |       | 1,939,614        | 589          | 5,345          |       | 1,939,614        | 589          | 5,345          |       | 1,939,614        | 589          |
| 8  | February  |                |       |     |    | 11,522         |       | 4,154,297        | 1,222        | 11,522         |       | 4,154,297        | 1,222        | 11,522         |       | 4,154,297        | 1,222        |
| 9  | March   |                |       |     |    | 22,341         |       | 6,780,533        | 2,063        | 22,341         |       | 6,780,533        | 2,063        | 22,341         |       | 6,780,533        | 2,063        |
| 10 | April   |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 11 | May   |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 12 | June  |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 13 | July  |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 14 | August  |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 15 | September   |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 16 | October   |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 17 | November  |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 18 | December  |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |
| 19 | <b>YTD</b>  |                |       |     |    | <b>22,341</b>  |       | <b>6,780,533</b> | <b>2,063</b> | <b>22,341</b>  |       | <b>6,780,533</b> | <b>2,063</b> | <b>22,341</b>  |       | <b>6,780,533</b> | <b>2,063</b> |
| 20 | Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. |                |       |     |    |                |       |                  |              |                |       |                  |              |                |       |                  |              |

|    | A  | B                               | C          | D                             | E               | F                                  | G                 | H                                  | I          | J                 | K               | L          | M            |
|----|--|---------------------------------|------------|-------------------------------|-----------------|------------------------------------|-------------------|------------------------------------|------------|-------------------|-----------------|------------|--------------|
| 1  | <b>Energy Savings Assistance Program Table 6</b>       |                                 |            |                               |                 |                                    |                   |                                    |            |                   |                 |            |              |
| 2  | <b>Expenditures for Pilots and Studies</b>             |                                 |            |                               |                 |                                    |                   |                                    |            |                   |                 |            |              |
| 3  | <b>Through March 2014 - Southern California Edison</b> |                                 |            |                               |                 |                                    |                   |                                    |            |                   |                 |            |              |
| 4  |  | <b>Authorized 3-Year Budget</b> |            | <b>Current Month Expenses</b> |                 | <b>Expenses Since Jan. 1, 2013</b> |                   | <b>% of 3-Year Budget Expended</b> |            |                   |                 |            |              |
| 5  | <b>Pilots</b>  | <b>Electric</b>                 | <b>Gas</b> | <b>Total</b>                  | <b>Electric</b> | <b>Gas</b>                         | <b>Total</b>      | <b>Electric</b>                    | <b>Gas</b> | <b>Total</b>      | <b>Electric</b> | <b>Gas</b> | <b>Total</b> |
| 6  |  |                                 |            |                               |                 |                                    |                   |                                    |            |                   |                 |            |              |
| 7  | <b>Studies</b>   |                                 |            |                               |                 |                                    |                   |                                    |            |                   |                 |            |              |
| 8  | Impact Evaluation                                      | \$ 180,000                      |            | \$ 180,000                    | \$ -            |                                    | \$ 146,809        |                                    |            | \$ 146,809        | 82%             |            | 82%          |
| 9  | Needs Assessment                                       | \$ 210,000                      |            | \$ 210,000                    | \$ -            |                                    | \$ 209,938        |                                    |            | \$ 209,938        | 100%            |            | 100%         |
| 10 | Energy Education                                       | \$ 90,000                       |            | \$ 90,000                     | \$ -            |                                    | \$ 65,158         |                                    |            | \$ 65,158         | 72%             |            | 72%          |
| 11 | Multifamily  | \$ 120,000                      |            | \$ 120,000                    | \$ -            |                                    | \$ 119,802        |                                    |            | \$ 119,802        | 100%            |            | 100%         |
| 12 | <b>Total Studies</b>                                   | <b>\$ 600,000</b>               |            | <b>\$ 600,000</b>             | <b>\$ -</b>     |                                    | <b>\$ 541,707</b> |                                    |            | <b>\$ 541,707</b> | <b>90%</b>      |            | <b>90%</b>   |

|  | A  | B                     | C     | D                      | E                    | F                    | G                     | H                    | I                    | J                     | K          | L     | M          |
|--|--|-----------------------|-------|------------------------|----------------------|----------------------|-----------------------|----------------------|----------------------|-----------------------|------------|-------|------------|
| <b>CARE Table 1</b>                                    |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| <b>CARE Program Expenses</b>                           |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| <b>Through March 2014 - Southern California Edison</b> |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
|  | Authorized Budget  |                       |       | Current Month Expenses |                      |                      | Year to Date Expenses |                      |                      | % of Budget Spent YTD |            |       |            |
|  | Electric   | Gas                   | Total | Electric               | Gas                  | Total                | Electric              | Gas                  | Total                | Electric              | Gas        | Total |            |
| 1  |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 2  |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 3  | <b>CARE Program:</b>   |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 4  | Outreach   | \$ 2,155,000          |       | \$ 2,155,000           | \$ 120,547           | \$ 120,547           | \$ 120,547            | \$ 350,202           | \$ 350,202           | \$ 350,202            | 16%        |       | 16%        |
| 5  | Processing / Certification Re-certification  | \$ 4,582,000          |       | \$ 4,582,000           | \$ 69,647            | \$ 69,647            | \$ 155,151            | \$ 155,151           | \$ 155,151           | \$ 155,151            | 3%         |       | 3%         |
| 6  | Post Enrollment Verification   | \$ 3,456,000          |       | \$ 3,456,000           | \$ 43,154            | \$ 43,154            | \$ 104,701            | \$ 104,701           | \$ 104,701           | \$ 104,701            | 3%         |       | 3%         |
| 7  | IT Programming   | \$ 1,000,000          |       | \$ 1,000,000           | \$ 114,632           | \$ 114,632           | \$ 257,975            | \$ 257,975           | \$ 257,975           | \$ 257,975            | 26%        |       | 26%        |
| 8  | Cooling Centers  | N/A                   |       | N/A                    | \$ 1,801             | \$ 1,801             | \$ 5,463              | \$ 5,463             | \$ 5,463             | \$ 5,463              | N/A        |       | N/A        |
| 9  |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 10   |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 11   | Measurement and Evaluation   | \$ 90,000             |       | \$ 90,000              | \$ -                 | \$ -                 | \$ -                  | \$ -                 | \$ -                 | \$ -                  | 0%         |       | 0%         |
| 12   | Regulatory Compliance  | \$ 264,000            |       | \$ 264,000             | \$ 14,294            | \$ 14,294            | \$ 37,718             | \$ 37,718            | \$ 37,718            | \$ 37,718             | 14%        |       | 14%        |
| 13   | General Administration   | \$ 725,000            |       | \$ 725,000             | \$ 75,190            | \$ 75,190            | \$ 118,004            | \$ 118,004           | \$ 118,004           | \$ 118,004            | 16%        |       | 16%        |
| 14   | CPUC Energy Division   | \$ 140,000            |       | \$ 140,000             | \$ -                 | \$ -                 | \$ -                  | \$ -                 | \$ -                 | \$ -                  | 0%         |       | 0%         |
| 15   |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 16   | <b>SUBTOTAL MANAGEMENT COSTS</b>   | <b>\$ 12,412,000</b>  |       | <b>\$ 12,412,000</b>   | <b>\$ 437,464</b>    | <b>\$ 437,464</b>    | <b>\$ 1,023,751</b>   | <b>\$ 1,023,751</b>  | <b>\$ 1,023,751</b>  | <b>\$ 1,023,751</b>   | <b>8%</b>  |       | <b>8%</b>  |
| 17   |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 18   | CARE Rate Discount   | \$ 416,800,000        |       | \$ 416,800,000         | \$ 21,690,800        | \$ 21,690,800        | \$ 74,527,719         | \$ 74,527,719        | \$ 74,527,719        | \$ 74,527,719         | 18%        |       | 18%        |
| 19   |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 20   | <b>TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS</b>  | <b>\$ 429,212,000</b> |       | <b>\$ 429,212,000</b>  | <b>\$ 22,128,263</b> | <b>\$ 22,128,263</b> | <b>\$ 75,551,470</b>  | <b>\$ 75,551,470</b> | <b>\$ 75,551,470</b> | <b>\$ 75,551,470</b>  | <b>18%</b> |       | <b>18%</b> |
| 21   |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 22   | Other CARE Rate Benefits   |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 23   | - DWR Bond Charge Exemption  |                       |       |                        | \$ 2,449,395         | \$ 2,449,395         | \$ 8,146,818          | \$ 8,146,818         | \$ 8,146,818         | \$ 8,146,818          |            |       |            |
| 24   | - CARE PPP Exemption [1]   |                       |       |                        | \$ 2,516,240         | \$ 2,516,240         | \$ 8,369,149          | \$ 8,369,149         | \$ 8,369,149         | \$ 8,369,149          |            |       |            |
| 25   | - California Solar Initiative Exemption  |                       |       |                        | \$ 768,719           | \$ 768,719           | \$ 2,556,799          | \$ 2,556,799         | \$ 2,556,799         | \$ 2,556,799          |            |       |            |
| 26   | - kWh Surcharge Exemption  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 27   | Total Other CARE Rate Benefits   |                       |       |                        | \$ 5,734,354         | \$ 5,734,354         | \$ 19,072,766         | \$ 19,072,766        | \$ 19,072,766        | \$ 19,072,766         |            |       |            |
| 28   |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 29   | Indirect Costs   |                       |       |                        | \$ 50,799            | \$ 50,799            | \$ 63,106             | \$ 63,106            | \$ 63,106            | \$ 63,106             |            |       |            |
| 30   |  |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |
| 31   | [1] PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the D-Care surcharge. |                       |       |                        |                      |                      |                       |                      |                      |                       |            |       |            |





|    | A   | B                                     | C                                     | D   | E   | F  | G  | H   | I   |
|----|---|---------------------------------------|---------------------------------------|---|---|--|--|---|---|
| 1  | <b>CARE Table 3A</b>  |                                       |                                       |   |   |  |  |   |   |
| 2  | <b>Post-Enrollment Verification Results (Model)</b>   |                                       |                                       |   |   |  |  |   |   |
|    | <b>Through March 2014 - Southern California Edison</b>  |                                       |                                       |   |   |  |  |   |   |
| 3  | <b>2013</b>   | <b>Total CARE Households Enrolled</b> | <b>Households Requested to Verify</b> | <b>% of CARE Enrolled Requested to Verify Total</b> | <b>CARE Households De-enrolled (Due to no response)</b> | <b>CARE Households De-enrolled (Verified as Ineligible) <sup>[1]</sup></b> | <b>Total Households De-enrolled <sup>[2]</sup></b> | <b>% De-enrolled through Post Enrollment Verification</b> | <b>% of Total CARE Households De-enrolled</b> |
| 4  | January   | 1,324,151                             | 2,586                                 | 0.20%   | 54  | 24   | 78   | 3.02%   | 0.00%   |
| 5  | February  | 1,331,639                             | 4,482                                 | 0.34%   | 47  | 25   | 72   | 1.61%   | 0.00%   |
| 6  | March   | 1,321,633                             | 4,909                                 | 0.37%   | 37  | 2  | 39   | 0.79%   | 0.00%   |
| 7  | April   |                                       |                                       |   |   |  |  |   |   |
| 8  | May   |                                       |                                       |   |   |  |  |   |   |
| 9  | June  |                                       |                                       |   |   |  |  |   |   |
| 10 | July  |                                       |                                       |   |   |  |  |   |   |
| 11 | August  |                                       |                                       |   |   |  |  |   |   |
| 12 | September   |                                       |                                       |   |   |  |  |   |   |
| 13 | October   |                                       |                                       |   |   |  |  |   |   |
| 14 | November  |                                       |                                       |   |   |  |  |   |   |
| 15 | December  |                                       |                                       |   |   |  |  |   |   |
| 16 | <b>YTD Total</b>  | <b>1,321,633</b>                      | <b>11,977</b>                         | <b>0.91%</b>  | <b>138</b>  | <b>51</b>  | <b>189</b>   | <b>1.58%</b>  | <b>0.00%</b>                                  |
| 17 |   |                                       |                                       |   |   |  |  |   |   |
| 18 | <sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.   |                                       |                                       |   |   |  |  |   |   |
| 19 | <sup>[2]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. |                                       |                                       |   |   |  |  |   |   |
| 20 | Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.                              |                                       |                                       |   |   |  |  |   |   |
| 21 |   |                                       |                                       |   |   |  |  |   |   |
| 22 | <b>CARE Table 3B</b>  |                                       |                                       |   |   |  |  |   |   |
| 23 | <b>Post-Enrollment Verification Results (High Usage)</b>  |                                       |                                       |   |   |  |  |   |   |
|    | <b>Through March 2014 - Southern California Edison</b>  |                                       |                                       |   |   |  |  |   |   |
| 24 | <b>2013</b>   | <b>Total CARE Households Enrolled</b> | <b>Households Requested to Verify</b> | <b>% of CARE Enrolled Requested to Verify Total</b> | <b>CARE Households De-enrolled (Due to no response)</b> | <b>CARE Households De-enrolled (Verified as Ineligible) <sup>[1]</sup></b> | <b>Total Households De-enrolled <sup>[2]</sup></b> | <b>% De-enrolled through Post Enrollment Verification</b> | <b>% of Total CARE Households De-enrolled</b> |
| 25 | January   | 1,324,151                             | 4,161                                 | 0.31%   | 0   | 25   | 25   | 0.60%   | 0.00%   |
| 26 | February  | 1,331,639                             | 2,407                                 | 0.18%   | 0   | 0  | 0  | 0.00%   | 0.00%   |
| 27 | March   | 1,321,633                             | 2,099                                 | 0.16%   | 0   | 0  | 0  | 0.00%   | 0.00%   |
| 28 | April   |                                       |                                       |   |   |  |  |   |   |
| 29 | May   |                                       |                                       |   |   |  |  |   |   |
| 30 | June  |                                       |                                       |   |   |  |  |   |   |
| 31 | July  |                                       |                                       |   |   |  |  |   |   |
| 32 | August  |                                       |                                       |   |   |  |  |   |   |
| 33 | September   |                                       |                                       |   |   |  |  |   |   |
| 34 | October   |                                       |                                       |   |   |  |  |   |   |
| 35 | November  |                                       |                                       |   |   |  |  |   |   |
| 36 | December  |                                       |                                       |   |   |  |  |   |   |
| 37 | <b>YTD Total</b>  | <b>1,321,633</b>                      | <b>8,667</b>                          | <b>0.66%</b>  | <b>0</b>  | <b>25</b>  | <b>25</b>  | <b>0.29%</b>  | <b>0.00%</b>                                  |
| 38 |   |                                       |                                       |   |   |  |  |   |   |
| 39 | <sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.   |                                       |                                       |   |   |  |  |   |   |
| 40 | <sup>[2]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond. |                                       |                                       |   |   |  |  |   |   |
| 41 | Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.                              |                                       |                                       |   |   |  |  |   |   |

|    | A  | B                              | C               | D               | E                            | F   | G                 |
|----|--|--------------------------------|-----------------|-----------------|------------------------------|---|-------------------|
| 1  | <b>CARE Table 4</b>  |                                |                 |                 |                              |   |                   |
| 2  | <b>CARE Self-Certification and Self-Recertification Applications<br/>Through March 2014 - Southern California Edison</b> |                                |                 |                 |                              |   |                   |
| 3  |  | <b>Provided <sup>[2]</sup></b> | <b>Received</b> | <b>Approved</b> | <b>Denied <sup>[4]</sup></b> | <b>Pending/Never<br/>Completed <sup>[5]</sup></b> | <b>Duplicates</b> |
| 4  | Total (Y-T-D) <sup>[1]</sup>   | 241,231                        | 182,063         | 172,142         | 4,169                        | 51,970  | 5,773             |
| 5  | Percentage <sup>[3]</sup>  | N/A                            | 100.00%         | 95%             | 2%                           | 29%   | 2%                |
| 6  |  |                                |                 |                 |                              |   |                   |
| 7  | <sup>[1]</sup> Includes sub-metered customers.   |                                |                 |                 |                              |   |                   |
| 8  | <sup>[2]</sup> Includes number of applications SCE provided for all direct mailing campaigns, customer calls             |                                |                 |                 |                              |   |                   |
| 9  | <sup>[3]</sup> Percent of received applications.   |                                |                 |                 |                              |   |                   |
| 10 | <sup>[4]</sup> Includes all applications received and not approved.  |                                |                 |                 |                              |   |                   |
| 11 | <sup>[5]</sup> Includes pending recertification responses.   |                                |                 |                 |                              |   |                   |

|    | A  | B                             | C              | D                | E                         | F              | G                | H                | I          | J          |
|----|--|-------------------------------|----------------|------------------|---------------------------|----------------|------------------|------------------|------------|------------|
| 1  | <b>CARE Table 5</b>                                    |                               |                |                  |                           |                |                  |                  |            |            |
| 2  | <b>Enrollment by County</b>                            |                               |                |                  |                           |                |                  |                  |            |            |
| 3  | <b>Through March 2014 - Southern California Edison</b> |                               |                |                  |                           |                |                  |                  |            |            |
| 4  | County   | Estimated Eligible Households |                |                  | Total Households Enrolled |                |                  | Penetration Rate |            |            |
|    |  | Urban                         | Rural          | Total            | Urban                     | Rural          | Total            | Urban            | Rural      | Total      |
| 5  | Fresno   | 481                           | 0              | 481              | 50                        | 0              | 50               | 10%              | 0%         | 10%        |
| 6  | Imperial   | 0                             | 238            | 238              | 0                         | 69             | 69               | 0%               | 29%        | 29%        |
| 7  | Inyo   | 7                             | 1,820          | 1,827            | 0                         | 1,033          | 1,033            | 0%               | 57%        | 57%        |
| 8  | Kern   | 12,624                        | 17,953         | 30,577           | 9,531                     | 14,380         | 23,911           | 76%              | 80%        | 78%        |
| 9  | Kings  | 0                             | 8,895          | 8,895            | 0                         | 9,029          | 9,029            | 0%               | 102%       | 102%       |
| 10 | Los Angeles  | 611,467                       | 3,420          | 614,887          | 569,530                   | 1,758          | 571,288          | 93%              | 51%        | 93%        |
| 11 | Madera   | 4                             | 0              | 4                | 0                         | 0              | 0                | 0%               | 0%         | 0%         |
| 12 | Mono   | 1                             | 3,368          | 3,369            | 0                         | 730            | 730              | 0%               | 22%        | 22%        |
| 13 | Orange   | 212,480                       | 1              | 212,481          | 171,868                   | 0              | 171,868          | 81%              | 0%         | 81%        |
| 14 | Riverside  | 108,618                       | 106,596        | 215,214          | 84,418                    | 96,995         | 181,413          | 78%              | 91%        | 84%        |
| 15 | San Bernardino   | 215,667                       | 45,382         | 261,049          | 199,583                   | 38,486         | 238,069          | 93%              | 85%        | 91%        |
| 16 | San Diego  | 0                             | 2              | 2                | 0                         | 2              | 2                | 0%               | 108%       | 108%       |
| 17 | Santa Barbara  | 18,500                        | 0              | 18,500           | 10,166                    | 0              | 10,166           | 55%              | 0%         | 55%        |
| 18 | Tulare   | 14,256                        | 48,275         | 62,531           | 12,180                    | 43,899         | 56,079           | 85%              | 91%        | 90%        |
| 19 | Ventura  | 67,168                        | 2,607          | 69,775           | 56,006                    | 1,920          | 57,926           | 83%              | 74%        | 83%        |
| 20 | <b>Total</b>   | <b>1,261,273</b>              | <b>238,557</b> | <b>1,499,830</b> | <b>1,113,332</b>          | <b>208,301</b> | <b>1,321,633</b> | <b>88%</b>       | <b>87%</b> | <b>88%</b> |

|    | A   | B                            | C  | D                                  | E  | F  | G                                   | H  |
|----|---|------------------------------|--|------------------------------------|--|--|-------------------------------------|--|
| 1  | <b>CARE Table 6</b>   |                              |  |                                    |  |  |                                     |  |
| 2  | <b>Recertification Results</b>  |                              |  |                                    |  |  |                                     |  |
|    | <b>Through March 2014 - Southern California Edison</b>  |                              |  |                                    |  |  |                                     |  |
| 3  | <b>2012</b>   | <b>Total CARE Households</b> | <b>Households Requested to Recertify</b> | <b>% of Households Total (C/B)</b> | <b>Households Recertified <sup>[1]</sup></b> | <b>Households De-enrolled <sup>[2]</sup></b> | <b>Recertification Rate % (E/C)</b> | <b>% of Total Households De-enrolled (F/B)</b> |
| 4  | January   | 1,395,782                    | 35,110                                   | 2.5%                               | 20,427                                       | 2,238  | 58.2%                               | 0.2%   |
| 5  | February  | 1,331,639                    | 26,236                                   | 2.0%                               | 11,800                                       | 1,486  | 45.0%                               | 0.1%   |
| 6  | March   | 1,321,633                    | 29,406                                   | 2.2%                               | 5,161  | 788  | 17.6%                               | 0.1%   |
| 7  | April   |                              | -  |                                    | -  | -  |                                     |  |
| 8  | May   |                              | -  |                                    | -  | -  |                                     |  |
| 9  | June  |                              | -  |                                    | -  | -  |                                     |  |
| 10 | July  |                              | -  |                                    | -  | -  |                                     |  |
| 11 | August  |                              | -  |                                    | -  | -  |                                     |  |
| 12 | September   |                              | -  |                                    | -  | -  |                                     |  |
| 13 | October   |                              | -  |                                    | -  | -  |                                     |  |
| 14 | November  |                              | -  |                                    | -  | -  |                                     |  |
| 15 | December  |                              | -  |                                    | -  | -  |                                     |  |
| 16 | <b>YTD</b>  | <b>1,321,633</b>             | <b>90,752</b>                            | <b>6.9%</b>                        | <b>37,388</b>                                | <b>4,512</b>                                 | <b>41.2%</b>                        | <b>0.3%</b>                                    |
| 17 |   |                              |  |                                    |  |  |                                     |  |
| 18 | <sup>[1]</sup> Counts have been updated to exclude existing CARE participants who re-enrolled before their  |                              |  |                                    |  |  |                                     |  |
| 19 | <sup>[2]</sup> Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond. |                              |  |                                    |  |  |                                     |  |

|    | A  | B   | C   | D      | E      | F                                   | G                                  |
|----|--|---|-----|--------|--------|-------------------------------------|------------------------------------|
| 1  | <b>CARE Table 7</b>                                    |   |     |        |        |                                     |                                    |
| 2  | <b>Capitation Contractors</b>                          |   |     |        |        |                                     |                                    |
| 3  | <b>Through March 2014 - Southern California Edison</b> |   |     |        |        |                                     |                                    |
| 4  | <b>Contractor</b> <sup>[1]</sup>                       | <b>Contractor Type</b><br>(Check one or more if applicable) |     |        |        | <b>Current Month</b> <sup>[2]</sup> | <b>Year-to-Date</b> <sup>[2]</sup> |
| 5  |  | Private   | CBO | WMDVBE | LIHEAP |                                     |                                    |
| 6  | A&PI OLDER ADULTS TASK FORCE                           |   | X   |        |        | -                                   | -                                  |
| 7  | ACCESS CALIFORNIA SERVICES                             |   | X   |        |        | -                                   | -                                  |
| 8  | ALPHA ENTERPRISE                                       | X   |     |        |        | -                                   | -                                  |
| 9  | ALTADENA COMM IMPROVEMENT CTR                          |   | X   |        |        | -                                   | -                                  |
| 10 | ALTAMED HEALTH SVCS CORP                               |   | X   |        |        | -                                   | -                                  |
| 11 | AMERICAN RED CROSS- ANTELO VLY                         |   | X   |        |        | -                                   | -                                  |
| 12 | AMERICAN-RUSSIAN BUS COUNCIL                           |   | X   |        |        | -                                   | -                                  |
| 13 | ANOTHER HURRICANE PROJECT, INC                         |   | X   |        |        | -                                   | -                                  |
| 14 | ANTELOPE VLY BOYS & GIRLS CLUB                         |   | X   |        |        | -                                   | -                                  |
| 15 | APAC SERVICE CENTER                                    |   | X   |        |        | -                                   | -                                  |
| 16 | ASIAN AMERICAN DRUG ABUSE PROG                         |   | X   |        |        | 4                                   | 9                                  |
| 17 | ASIAN AMERICAN RESOURCE CENTER                         |   | X   |        |        | -                                   | -                                  |
| 18 | ASIAN PAC. HLTH CARE VENTURE                           |   | X   |        |        | -                                   | -                                  |
| 19 | ASIAN PACIF AM DISPUTE RES CTR                         |   | X   |        |        | -                                   | -                                  |
| 20 | ASIAN REHABILITATION SVCS INC.                         |   | X   |        |        | -                                   | -                                  |
| 21 | ASIAN YOUTH CENTER                                     |   | X   |        |        | -                                   | -                                  |
| 22 | ATLANTIC COMM ECON DEV CORP                            | X   |     |        |        | -                                   | -                                  |
| 23 | B&D SECURITY, INC.                                     | X   |     |        |        | -                                   | -                                  |
| 24 | BAPAC  |   | X   |        |        | -                                   | -                                  |
| 25 | BELL GARDENS COMM SVC CENTER                           |   | X   |        |        | -                                   | -                                  |
| 26 | BELLFLOWER USD/CARING CONN.                            | X   |     |        |        | -                                   | -                                  |
| 27 | BEST BUY STORES LP (102)                               | X   |     |        |        | -                                   | -                                  |
| 28 | BEST BUY CO., INC (102)                                | X   |     |        |        | -                                   | -                                  |
| 29 | BEST BUY STORES LP (103)                               | X   |     |        |        | -                                   | -                                  |
| 30 | BEST BUY STORES LP (111)                               | X   |     |        |        | -                                   | -                                  |
| 31 | BEST BUY CO., INC. (111)                               | X   |     |        |        | -                                   | -                                  |
| 32 | BEST BUY STORES LP (1018)                              | X   |     |        |        | -                                   | -                                  |
| 33 | BEST BUY CO., INC (1018)                               | X   |     |        |        | -                                   | -                                  |
| 34 | BEST BUY STORES LP (119)                               | X   |     |        |        | -                                   | -                                  |
| 35 | BEST BUY STORES LP (1782)                              | X   |     |        |        | -                                   | -                                  |
| 36 | BEST BUY CO., INC (1782)                               | X   |     |        |        | -                                   | -                                  |
| 37 | BEST PARTNERS  | X   |     |        |        | 78                                  | 331                                |
| 38 | BETHEL BAPTIST CHURCH                                  |   | X   |        |        | -                                   | -                                  |
| 39 | BISHOP PAIUTE TRIBE                                    |   | X   |        |        | 1                                   | 5                                  |
| 40 | BOY SCOUTS - OC COUNCIL                                |   | X   |        |        | -                                   | -                                  |
| 41 | BOYS & GIRLS CLUB MOUNT COM                            |   | X   |        |        | -                                   | -                                  |
| 42 | BOYS & GIRLS CLUB OF SAN BERN                          |   | X   |        |        | -                                   | -                                  |
| 43 | BOYS & GIRLS CLUB OF SANTA BAR                         |   | X   |        |        | -                                   | -                                  |
| 44 | BOYS&GIRLS CLUB OF SAN GABRIEL                         |   | X   |        |        | -                                   | -                                  |
| 45 | BRIDGES OF HOPE  |   | X   |        |        | -                                   | -                                  |
| 46 | BURGERS INC DBA ENERGYSAVE                             | X   |     |        |        | -                                   | -                                  |
| 47 | CAP OF SAN BERNARDINO CTY                              |   | X   |        | X      | -                                   | -                                  |
| 48 | CAREGIVERS VOLUNTEERS ELDERLY                          |   | X   |        |        | -                                   | -                                  |
| 49 | CASA CARDENAS COUNSELING CTR                           |   | X   |        |        | -                                   | -                                  |
| 50 | CASA RAMONA, INCORPORATED                              |   | X   |        |        | -                                   | -                                  |
| 51 | CATHEDRAL CITY SENIOR CENTER                           |   | X   |        |        | -                                   | -                                  |
| 52 | CATHEDRAL OF PRAISE                                    |   | X   |        |        | -                                   | -                                  |
| 53 | CATHOLIC CHARITIES GOOD NEWS                           |   | X   |        |        | -                                   | -                                  |
| 54 | CATHOLIC CHARITIES OF LA INC                           |   | X   |        |        | -                                   | -                                  |
| 55 | CATHOLIC CHARITIES OF ORANGE C                         |   | X   |        |        | -                                   | -                                  |
| 56 | CATHOLIC CHARITIES-SB/RIVERSID                         |   | X   |        |        | -                                   | -                                  |
| 57 | CATHOLIC CHARITIES-VENTURA                             |   | X   |        |        | -                                   | -                                  |
| 58 | CATHOLIC EDUCATION FNDTN LA                            |   | X   |        |        | -                                   | -                                  |
| 59 | CB INVESTMENT  |   | X   |        |        | -                                   | -                                  |
| 60 | CENTRO C.H.A., INC.                                    |   | X   |        |        | -                                   | -                                  |
| 61 | CENTRO SHALOM  |   | X   |        |        | -                                   | -                                  |
| 62 | CHARO COMMUNITY DEVELOPMENT CO                         |   | X   |        |        | -                                   | -                                  |
| 63 | CHILDREN'S BUREAU OF SO CAL                            |   | X   |        |        | -                                   | -                                  |
| 64 | CHINATOWN SERVICE CENTER                               |   | X   |        |        | -                                   | -                                  |
| 65 | CHINESE CHRISTIAN HERALD CRUS.                         |   | X   |        |        | 5                                   | 6                                  |
| 66 | CHINO NEIGHBORHOOD HOUSE                               |   | X   |        |        | -                                   | -                                  |

|     | A  | B   | C   | D      | E      | F                                   | G                                  |
|-----|--|---|-----|--------|--------|-------------------------------------|------------------------------------|
| 1   | <b>CARE Table 7</b>                                    |   |     |        |        |                                     |                                    |
| 2   | <b>Capitation Contractors</b>                          |   |     |        |        |                                     |                                    |
| 3   | <b>Through March 2014 - Southern California Edison</b> |   |     |        |        |                                     |                                    |
| 4   | <b>Contractor</b> <sup>[1]</sup>                       | <b>Contractor Type</b><br>(Check one or more if applicable) |     |        |        | <b>Current Month</b> <sup>[2]</sup> | <b>Year-to-Date</b> <sup>[2]</sup> |
|     |  | Private   | CBO | WMDVBE | LIHEAP |                                     |                                    |
| 66  | CHINO VLY CHAMBER OF COMMERCE                          |   | X   |        |        | -                                   | -                                  |
| 67  | CHRIST UNITY CENTER                                    |   | X   |        |        | -                                   | -                                  |
| 68  | CITIHOUSING REAL ESTATE SERVICES                       |   | X   |        |        | -                                   | -                                  |
| 69  | CITRUS VALLEY HEALTH PARTNERS                          |   | X   |        |        | -                                   | -                                  |
| 70  | CITY OF BEAUMONT SENIOR CENTER                         | X   |     |        |        | 1                                   | 1                                  |
| 71  | CITY OF LA QUINTA SENIOR CTR                           |   | X   |        |        | -                                   | -                                  |
| 72  | CITY OF REFUGE RESCUE OUTREACH                         |   | X   |        |        | -                                   | -                                  |
| 73  | COACHELLA VALLEY HSG COALITION                         |   | X   |        |        | -                                   | -                                  |
| 74  | COMM ACT COMM STA B COUNTY                             |   | X   |        |        | -                                   | -                                  |
| 75  | COMM ACTION OF VENTURA COUNTY                          |   | X   |        |        | -                                   | -                                  |
| 76  | COMM ACTION PARTNERSHIP OF OC                          |   | X   |        | X      | -                                   | -                                  |
| 77  | COMM ASSIST PROGRAM MORENO VLY                         |   | X   |        |        | -                                   | -                                  |
| 78  | COMM CENTER AT TIERRA DEL SOL                          |   | X   |        |        | -                                   | -                                  |
| 79  | COMM SVC & EMPLOYMENT TRAINING                         |   | X   |        |        | -                                   | -                                  |
| 80  | COMMUNITY ENHANCEMENT SERV                             |   | X   |        |        | -                                   | -                                  |
| 81  | COMMUNITY PANTRY                                       |   | X   |        |        | -                                   | -                                  |
| 82  | COMMUNITY SETTLEMENT ASSOC.                            |   | X   |        |        | -                                   | -                                  |
| 83  | CORONA NORCO FAMILY YMCA                               |   | X   |        |        | -                                   | -                                  |
| 84  | COR COMM. DEVELOPMENT CORP.                            |   | X   |        |        | -                                   | -                                  |
| 85  | COSTA MESA COMM FOUNDATION                             |   | X   |        |        | -                                   | -                                  |
| 86  | COUNCIL ON AGING-ORANGE COUNTY                         |   | X   |        |        | -                                   | -                                  |
| 87  | COVE COMM SENIOR ASSOC                                 |   | X   |        |        | -                                   | -                                  |
| 88  | CRISIS MINISTRY CHURCH OF VLY                          |   | X   |        |        | -                                   | -                                  |
| 89  | CROSSROADS CHRISTIAN CHURCH                            |   | X   |        |        | -                                   | -                                  |
| 90  | CRYSTAL STAIRS, INC.                                   |   | X   |        |        | -                                   | -                                  |
| 91  | DENTECH CONSULTING SERVICE                             |   | X   |        |        | -                                   | -                                  |
| 92  | DESERT ARC   |   | X   |        |        | -                                   | -                                  |
| 93  | DESERT MANNA MINISTRIES INC                            |   | X   |        |        | -                                   | -                                  |
| 94  | DISABLED RESOURCES CTR, INC                            |   | X   |        |        | -                                   | -                                  |
| 95  | DOVE ENTERPRISES                                       |   | X   |        |        | -                                   | -                                  |
| 96  | DUARTE COMMUNITY SVC COUNCIL                           |   | X   |        |        | -                                   | -                                  |
| 97  | D'VEAL CORPORATION INC.                                | X   |     |        |        | -                                   | -                                  |
| 98  | EAST LA BOYS & GIRLS CLUB                              |   | X   |        |        | -                                   | -                                  |
| 99  | ECCLESIAS ECON-COMM DEV COLLAB                         |   | X   |        |        | -                                   | -                                  |
| 100 | ECONOMIC & EMPLOYMENT DVLP CTR                         | X   |     |        |        | -                                   | -                                  |
| 101 | EL CONCILIO DEL CONDADO DE                             |   | X   |        |        | -                                   | 1                                  |
| 102 | EL SOL SCIENCE & ARTS ACADEMY                          |   | X   |        |        | -                                   | -                                  |
| 103 | ENERGY CONSERV CONSULTANTS INC                         |   | X   |        |        | -                                   | -                                  |
| 104 | FAMILY SERVICE ASSOCIATION                             | X   |     |        |        | -                                   | -                                  |
| 105 | ESCUELA DE LA RAZA UNIDA                               |   | X   |        |        | -                                   | -                                  |
| 106 | FAIR HOUSING COUNCIL RIVERSIDE                         |   | X   |        |        | -                                   | -                                  |
| 107 | FAITH GRACE CHINESE CHURCH                             |   | X   |        |        | -                                   | -                                  |
| 108 | FAME ASSISTANCE CORPORATION                            |   | X   |        |        | -                                   | -                                  |
| 109 | FAMILIES - COSTA MESA                                  |   | X   |        |        | -                                   | -                                  |
| 110 | FAMILIES FORWARD                                       |   | X   |        |        | -                                   | -                                  |
| 111 | FAMILY HEALTHCARE NETWORK                              |   | X   |        |        | -                                   | -                                  |
| 112 | FAMILY SVC ASSOC - W RIVERSIDE                         |   | X   |        |        | -                                   | -                                  |
| 113 | FAMILY SVC ASSOC OF REDLANDS                           |   | X   |        |        | -                                   | -                                  |
| 114 | FCI MANAGEMENT CONSULTANTS                             | X   |     |        |        | -                                   | -                                  |
| 115 | FELLOWSHIP OF HOPE, INC.                               |   | X   |        |        | -                                   | -                                  |
| 116 | FIRST STEP TRANSITIONAL LIVING                         |   | X   |        |        | -                                   | -                                  |
| 117 | FOOD SHARE   |   | X   |        |        | -                                   | -                                  |
| 118 | FOUNDATION FOR COMM & FAM HLTH                         |   | X   |        |        | -                                   | -                                  |
| 119 | FRIENDSHIP MISSIONARY BAPTIST                          |   | X   |        |        | -                                   | -                                  |
| 120 | GARVEY SCHOOL DISTRICT                                 | X   |     |        |        | -                                   | -                                  |
| 121 | GO THE CALENDAR STOP                                   |   | X   |        |        | 143                                 | 392                                |
| 122 | GOD PROVIDES MINISTRY, INC                             |   | X   |        |        | -                                   | -                                  |
| 123 | GOLD STAR MEDIA GROUP                                  |   | X   |        |        | -                                   | -                                  |
| 124 | GOODWILL INDUSTRIES OF SO CAL                          |   | X   |        |        | -                                   | -                                  |
| 125 | GOODWILL OF ORANGE COUNTY CA                           |   | X   |        |        | -                                   | -                                  |
| 126 | HANNA'S HOUSE  |   | X   |        |        | -                                   | -                                  |

|     | A  | B   | C          | D             | E             | F                                   | G                                  |
|-----|--|---|------------|---------------|---------------|-------------------------------------|------------------------------------|
| 1   | <b>CARE Table 7</b>                                    |   |            |               |               |                                     |                                    |
| 2   | <b>Capitation Contractors</b>                          |   |            |               |               |                                     |                                    |
|     | <b>Through March 2014 - Southern California Edison</b> |   |            |               |               |                                     |                                    |
| 3   |  | <b>Contractor Type</b><br>(Check one or more if applicable) |            |               |               | <b>Current Month</b> <sup>[2]</sup> | <b>Year-to-Date</b> <sup>[2]</sup> |
| 4   | <b>Contractor</b> <sup>[1]</sup>                       | <b>Private</b>  | <b>CBO</b> | <b>WMDVBE</b> | <b>LIHEAP</b> |                                     |                                    |
| 127 | HARVEST TIME MINISTRIES                                |   | x          |               |               | -                                   | -                                  |
| 128 | HEART OF COMPASSION                                    |   | x          |               |               | -                                   | -                                  |
| 129 | HELP OF OJAI, INC.                                     |   | x          |               |               | -                                   | -                                  |
| 130 | HELPING HANDS OF MT ZION                               |   | x          |               |               | -                                   | -                                  |
| 131 | HIGH DESERT TRANS. LIVNG. CONN.                        |   | x          |               |               | -                                   | -                                  |
| 132 | HIGH DESERT D.V. PROG., INC.                           |   | x          |               |               | -                                   | -                                  |
| 133 | HIGH DESERT YOUTH CENTER                               |   | x          |               |               | -                                   | -                                  |
| 134 | HNGTN PK-ADULT SCHOOL GAGE BR                          | x   |            |               |               | -                                   | -                                  |
| 135 | HOLLON MARKETING SYSTEM                                |   | x          |               |               | -                                   | -                                  |
| 136 | HOSANNA COMMUNITY CHURCH                               |   | x          |               |               | -                                   | -                                  |
| 137 | HOUSING AUTH.-SAN BUENAVENTURA                         |   | x          |               |               | -                                   | -                                  |
| 138 | HOUSING AUTHORITY OF KINGS CO                          |   | x          |               |               | -                                   | -                                  |
| 139 | HOUSING WITH HEART INC                                 |   | x          |               |               | -                                   | -                                  |
| 140 | HUB CITIES CAREER WORKSOURCE                           |   | x          |               |               | -                                   | -                                  |
| 141 | HUMAN SERVICES ASSOCIATION                             |   | x          |               |               | -                                   | -                                  |
| 142 | IECAAC   |   | x          |               |               | -                                   | -                                  |
| 143 | KERNVILLE UNION SCHOOL DISTRIC                         | x   |            |               |               | -                                   | -                                  |
| 144 | KING/DREW'S SUPPORTERS, INC.                           |   | x          |               |               | -                                   | -                                  |
| 145 | KINGS COMMUNITY ACTION ORG                             |   | x          |               |               | 3                                   | 3                                  |
| 146 | KINGS CTY COMMISSION ON AGING                          |   | x          |               |               | -                                   | -                                  |
| 147 | KNIGHTS OF COLUMBUS - 12834                            |   | x          |               |               | -                                   | -                                  |
| 148 | KOREAN AM SENIORS ASSOC OF OC                          |   | x          |               |               | -                                   | -                                  |
| 149 | KOREAN AMERICAN FMLY SVC CTR                           |   | x          |               |               | -                                   | -                                  |
| 150 | KOREAN CHURCHES COMM DEV- KCCD                         |   | x          |               |               | -                                   | -                                  |
| 151 | KOREAN COMMUNITY SERVICES                              |   | x          |               |               | -                                   | -                                  |
| 152 | LA COUNTY HOUSING AUTHORITY                            | x   |            |               |               | -                                   | -                                  |
| 153 | LALI MOHENO & ASSOCIATES                               |   | x          |               |               | -                                   | -                                  |
| 154 | LATINO HEALTH ACCESS                                   |   | x          |               |               | -                                   | -                                  |
| 155 | LEAP THROUGH THE FIRE FTH MIN.                         |   | x          |               |               | -                                   | -                                  |
| 156 | LIBERTY TAX SERVICE                                    | x   |            |               |               | -                                   | -                                  |
| 157 | LIGHTHOUSE LEARNING RES CTR                            | x   |            |               |               | -                                   | -                                  |
| 158 | LITTLE TOKYO SERVICE CENTER                            |   | x          |               |               | -                                   | -                                  |
| 159 | LONG BCH LESBIAN AND GAY PRIDE                         |   | x          |               |               | -                                   | -                                  |
| 160 | LOS ANGELES MUSIC/ART SCHOOL                           | x   |            |               |               | -                                   | -                                  |
| 161 | LOS ANGELES URBAN LEAGUE                               |   | x          |               |               | -                                   | -                                  |
| 162 | LOS SERRANOS ELEM SCHOOL PTA                           |   | x          |               |               | -                                   | -                                  |
| 163 | LOVELAND CHURCH JUBILEE PARTY                          |   | x          |               |               | -                                   | -                                  |
| 164 | LTSC COMM. DEVEL. CORP                                 |   | x          |               |               | -                                   | -                                  |
| 165 | LUTHERAN SOCIAL SVC OF SO CAL                          |   | x          |               |               | -                                   | -                                  |
| 166 | LUTHERAN SOCIAL SVCS OF SO CA                          |   | x          |               |               | -                                   | -                                  |
| 167 | LYNWOOD UNIFIED SCHOOL DIST                            | x   |            |               |               | -                                   | -                                  |
| 168 | MARAVILLA FOUNDATION                                   |   | x          |               | x             | -                                   | -                                  |
| 169 | MAYWOOD CHAMBER OF COMMERCE                            | x   |            |               |               | -                                   | -                                  |
| 170 | MEALS ON WHEELS WEST                                   |   | x          |               |               | -                                   | -                                  |
| 171 | MENTAL HEALTH ASSOCIATION                              |   | x          |               |               | -                                   | -                                  |
| 172 | MERCI MINISTRY   |   | x          |               |               | -                                   | -                                  |
| 173 | MEXICAN AMERICAN OPPORTUNITY                           |   | x          |               |               | 4                                   | 5                                  |
| 174 | MISION EBENEZER FAMILY CHURCH                          |   | x          |               |               | -                                   | -                                  |
| 175 | MITZELL SENIOR CENTER                                  |   | x          |               |               | -                                   | -                                  |
| 176 | MONTCLAIR/ONTARIO JR WMS. CLUB                         |   | x          |               |               | -                                   | -                                  |
| 177 | MONTEBELLO HOUSING DEVELOPMENT                         |   | x          |               |               | -                                   | -                                  |
| 178 | MOORPARK SENIOR CITIZENS INC                           |   | x          |               |               | -                                   | -                                  |
| 179 | MOUNTAIN VIEW COMMUNITY CHURCH                         |   | x          |               |               | -                                   | -                                  |
| 180 | MTN. COMMUNITIES HEALTHY START                         |   | x          |               |               | -                                   | -                                  |
| 181 | MULTICULTURAL CIV ASSOC MOR VL                         |   | x          |               |               | -                                   | -                                  |
| 182 | NEHEMIAH MINISTRIES                                    |   | x          |               |               | -                                   | -                                  |
| 183 | NEW DIRECTION COMMUNITY CHURCH                         |   | x          |               |               | -                                   | -                                  |
| 184 | NEW HORIZONS CAREGIVERS GROUP                          |   | x          |               |               | -                                   | -                                  |
| 185 | NEW GREATER CIR. MISSION, INC                          | x   |            |               |               | -                                   | -                                  |
| 186 | NEW HOPE VILLAGE, INC                                  |   | x          |               |               | -                                   | -                                  |
| 187 | NOW AND FOREVER BODY OF CHRIST                         |   | x          |               |               | -                                   | -                                  |

|     | A  | B   | C          | D             | E             | F                                   | G                                  |
|-----|--|---|------------|---------------|---------------|-------------------------------------|------------------------------------|
| 1   | <b>CARE Table 7</b>                                    |   |            |               |               |                                     |                                    |
| 2   | <b>Capitation Contractors</b>                          |   |            |               |               |                                     |                                    |
|     | <b>Through March 2014 - Southern California Edison</b> |   |            |               |               |                                     |                                    |
| 3   |  | <b>Contractor Type</b><br>(Check one or more if applicable) |            |               |               | <b>Current Month</b> <sup>[2]</sup> | <b>Year-to-Date</b> <sup>[2]</sup> |
| 4   | <b>Contractor</b> <sup>[1]</sup>                       | <b>Private</b>  | <b>CBO</b> | <b>WMDVBE</b> | <b>LIHEAP</b> |                                     |                                    |
| 188 | NORCO SNR CTR PET RELIEF FUND                          |   | x          |               |               | -                                   | -                                  |
| 189 | OC BLACK CHAMBER OF COMMERCE                           |   | x          |               |               | -                                   | -                                  |
| 190 | OCCC   | x   |            |               |               | -                                   | 1                                  |
| 191 | ONEOC  |   | x          |               |               | -                                   | -                                  |
| 192 | OPERATION GRACE  |   | x          |               |               | -                                   | -                                  |
| 193 | ORNGE CO CONGREGATION COMM ORG                         |   | x          |               |               | -                                   | -                                  |
| 194 | OUR COMMUNITY WORKS                                    |   | x          |               |               | -                                   | -                                  |
| 195 | OUR LADY OF HOPE CATH COMM INC                         |   | x          |               |               | -                                   | -                                  |
| 196 | OUR LADY OF LOURDES SCHOOL                             |   | x          |               |               | -                                   | -                                  |
| 197 | OXNARD/HUENEME SALVATION ARMY                          |   | x          |               |               | -                                   | -                                  |
| 198 | PACIFIC ISLANDER HLTH (PIHP)                           |   | x          |               |               | -                                   | -                                  |
| 199 | PACIFIC ASIAN CONSORTIUM EMPLO                         |   | x          |               | x             | -                                   | -                                  |
| 200 | PACIFIC PRIDE FOUNDATION                               |   | x          |               |               | -                                   | -                                  |
| 201 | PERRIS COMMUNITY PARTNERSHIP                           |   | x          |               |               | -                                   | -                                  |
| 202 | PAVING THE WAY FOUNDATION                              |   | x          |               |               | -                                   | -                                  |
| 203 | PIONEER FINANCIAL GROUP CORP.                          | x   |            |               |               | -                                   | -                                  |
| 204 | POMONA MINISTRY OF ECONOMICS                           |   | x          |               |               | -                                   | -                                  |
| 205 | PRIME TIME SCHOOL                                      |   | x          |               |               | -                                   | -                                  |
| 206 | PREMIER REALTY   |   | x          |               |               | -                                   | -                                  |
| 207 | PROJECT DVRSN ALT FOR YOUTHS                           |   | x          |               |               | -                                   | -                                  |
| 208 | PROTEUS, INC.  |   | x          |               | x             | -                                   | -                                  |
| 209 | QUINN COMMUNITY OUTREACH CORP.                         |   | x          |               |               | -                                   | -                                  |
| 210 | REACH OUT 29   |   | x          |               |               | -                                   | -                                  |
| 211 | REBUILDING TOGETHER CHRISTMAS                          |   | x          |               |               | -                                   | -                                  |
| 212 | REDONDO BEACH UNIFIED SCH DIST                         | x   |            |               |               | -                                   | -                                  |
| 213 | RESTORE TO HOPE  |   | x          |               |               | -                                   | -                                  |
| 214 | RIALTO CHAMBER OF COMMERCE                             | x   |            |               |               | -                                   | -                                  |
| 215 | RIVERSIDE DEPT COMM ACTION                             |   | x          |               | x             | 3                                   | 3                                  |
| 216 | ROP VIRTUAL ENTERPRISE CLASS                           |   | x          |               |               | -                                   | -                                  |
| 217 | RSVP OF SOUTH BAY                                      |   | x          |               |               | -                                   | -                                  |
| 218 | SALVATION ARMY (SO. CAL DIV)                           |   | x          |               |               | -                                   | -                                  |
| 219 | SALVATION ARMY SANTA FE SPRINGS                        |   | x          |               |               | -                                   | -                                  |
| 220 | SALVATION ARMY SOUTHEAST CORPS                         |   | x          |               |               | -                                   | -                                  |
| 221 | SAMARITAN'S HELPING HAND                               | x   |            |               |               | -                                   | -                                  |
| 222 | SAN GRIGORNIO PASS HISP CHAMBE                         | x   |            |               |               | -                                   | -                                  |
| 223 | SANTA ANITA FAMILY SERVICE                             |   | x          |               |               | -                                   | -                                  |
| 224 | SANTA CLARITA ATHLETIC ASSCTN                          |   | x          |               |               | -                                   | -                                  |
| 225 | SANTA CLARITA VLY COMM AGING                           |   | x          |               |               | -                                   | -                                  |
| 226 | SANTIAGO COMPOSTELA CATHOLIC                           |   | x          |               |               | -                                   | -                                  |
| 227 | SB CNTY SEXUAL ASSAULT SERVICE                         |   | x          |               |               | -                                   | -                                  |
| 228 | SEARCH TO INVOLVE FILIPINO                             |   | x          |               |               | -                                   | -                                  |
| 229 | SENIOR ADVOCATES OF THE DESERT                         |   | x          |               |               | -                                   | -                                  |
| 230 | SERVING PEOPLE IN NEED (SPIN)                          |   | x          |               |               | -                                   | -                                  |
| 231 | SGUSD/SAN GABRIEL FAMILY CTR                           | x   |            |               |               | -                                   | -                                  |
| 232 | SHARE OUR SELVES                                       |   | x          |               |               | 1                                   | 1                                  |
| 233 | SOCIETY OF ST VINCENT DE PAUL                          |   | x          |               |               | -                                   | -                                  |
| 234 | SO. ANTELOPE VLY EMERGENCY SVC                         |   | x          |               |               | -                                   | -                                  |
| 235 | S COAST CHINESE CULTURAL ASSOC.                        |   | x          |               |               | -                                   | -                                  |
| 236 | SMILES FOR SENIORS FOUND.                              |   | x          |               |               | -                                   | -                                  |
| 237 | SOMEBODY CARES-- RANCHO CUCAMO                         |   | x          |               |               | -                                   | -                                  |
| 238 | SOMEBODY CARES SOUTHLAND                               |   | x          |               |               | -                                   | -                                  |
| 239 | SONRISE COMMUNITY OUTREACH INC                         |   | x          |               |               | -                                   | -                                  |
| 240 | SOUTHEAST COMMUNITY DEVELOPMEN                         |   | x          |               |               | -                                   | -                                  |
| 241 | SOUTHEAST RIOVISTA FAMILY YMCA                         |   | x          |               |               | -                                   | -                                  |
| 242 | SOUTHWEST MIN EC DVLP ASSOC.                           |   | x          |               |               | -                                   | -                                  |
| 243 | SOWING SEEDS FOR LIFE                                  |   | x          |               |               | -                                   | -                                  |
| 244 | SPECIAL SVC FOR GROUPS                                 |   | x          |               |               | -                                   | -                                  |
| 245 | SPIRIT OF THE EAGLE FOUNDATION                         |   | x          |               |               | -                                   | -                                  |
| 246 | ST ANNE SCHOOL   |   | x          |               |               | -                                   | -                                  |
| 247 | ST EMYDIUS CHURCH                                      |   | x          |               |               | -                                   | -                                  |
| 248 | ST FRANCIS MEDICAL CTR HLTH                            |   | x          |               |               | -                                   | -                                  |



|     | A  | B  | C          | D             | E             | F                                   | G                                  |
|-----|--|--|------------|---------------|---------------|-------------------------------------|------------------------------------|
| 1   | <b>CARE Table 7</b>  |  |            |               |               |                                     |                                    |
| 2   | <b>Capitation Contractors</b>  |  |            |               |               |                                     |                                    |
|     | <b>Through March 2014 - Southern California Edison</b>   |  |            |               |               |                                     |                                    |
| 3   |  | <b>Contractor Type</b>                   |            |               |               | <b>Current Month</b> <sup>[2]</sup> | <b>Year-to-Date</b> <sup>[2]</sup> |
| 4   | <b>Contractor</b> <sup>[1]</sup>   | <b>(Check one or more if applicable)</b> |            |               |               |                                     |                                    |
|     |  | <b>Private</b>                           | <b>CBO</b> | <b>WMDVBE</b> | <b>LIHEAP</b> |                                     |                                    |
| 249 | ST JOSEPH CHURCH   |  | x          |               |               | -                                   | -                                  |
| 250 | ST MARY'S CHURCH   |  | x          |               |               | -                                   | -                                  |
| 251 | ST PIUS V CHURCH   |  | x          |               |               | -                                   | -                                  |
| 252 | ST POLYCORP FAMILY SUPPORT CTR   |  | x          |               |               | -                                   | -                                  |
| 253 | ST VINCENT DE PAUL   |  | x          |               |               | -                                   | -                                  |
| 254 | ST. CLARE CHURCH   |  | x          |               |               | -                                   | -                                  |
| 255 | ST. HILARYS CHURCH ARCHBISHOP  |  | x          |               |               | -                                   | -                                  |
| 256 | ST. MATTHIAS ELEMENTARY SCHOOL   | x  |            |               |               | -                                   | -                                  |
| 257 | STA BARBARA HISP CHMBR OF COM  | x  |            |               |               | -                                   | -                                  |
| 258 | STA BARBARA NGHBORHD CLINICS   |  | x          |               |               | -                                   | -                                  |
| 259 | STOP VIOLENCE INCREASE PEACE   |  | x          |               |               | -                                   | -                                  |
| 260 | SUNSHINE YOUTH SERVICES, INC   |  | x          |               |               | -                                   | -                                  |
| 261 | TELACU RESIDENTIAL MGMT, INC   |  | x          |               |               | -                                   | -                                  |
| 262 | TEMECULA SENIOR CITIZENS CENTE   |  | x          |               |               | -                                   | -                                  |
| 263 | TEMPLO CALVARIO, INC.  |  | x          |               |               | -                                   | -                                  |
| 264 | THAI HEALTH & INFO SVCS  |  | x          |               |               | -                                   | -                                  |
| 265 | THE AL & DOROTHY KEEN CTR  |  | x          |               |               | -                                   | -                                  |
| 266 | THE CAMBODIAN FAMILY   |  | x          |               |               | -                                   | -                                  |
| 267 | THE GREEN TEAM   |  | x          |               |               | -                                   | -                                  |
| 268 | THEODORE ROOSEVELT ELEMENTARY  | x  |            |               |               | -                                   | -                                  |
| 269 | TODEC LEGAL CENTER, INC.   |  | x          |               |               | -                                   | -                                  |
| 270 | TRANSFORMING LIVES INC.  |  | x          |               |               | -                                   | -                                  |
| 271 | TRINITY COMMUNITY OUTREACH   |  | x          |               |               | -                                   | -                                  |
| 272 | TRUEVINE COMMUNITY OUTREACH  |  | x          |               |               | -                                   | -                                  |
| 273 | TULARE EMERGENCY AID COUNCIL   |  | x          |               |               | -                                   | -                                  |
| 274 | UNITED CAMBODIAN COMMUNITY INC   |  | x          |               |               | -                                   | -                                  |
| 275 | UNITED STEEL WKRS OF AM 2018   |  | x          |               |               | -                                   | -                                  |
| 276 | UNITY SHOPPE   |  | x          |               |               | -                                   | -                                  |
| 277 | UP CLOSE PROMOTIONS  | x  |            |               |               | -                                   | -                                  |
| 278 | VENTURA CITY HOUSING AUTHORITY   | x  |            |               |               | -                                   | -                                  |
| 279 | VETERANS IN COMMUNITY SERVICE  |  | x          |               | x             | -                                   | -                                  |
| 280 | VICTOR VALLEY COMM SVC COUNCIL   |  | x          |               |               | -                                   | -                                  |
| 281 | VICTOR VLY COMM DENTAL SVC PRG   |  | x          |               |               | -                                   | -                                  |
| 282 | VIETNAMESE COMM OF SVC CAL   |  | x          |               |               | -                                   | -                                  |
| 283 | VIETNAMESE COMMUNITY OF OC INC   |  | x          |               |               | -                                   | -                                  |
| 284 | VOICES OF INDIGENOUS PEOPLE  |  | x          |               |               | -                                   | -                                  |
| 285 | VOLUTNEERS OF EAST LOS ANGELES   |  | x          |               |               | -                                   | 1                                  |
| 286 | WAKE UP INCORPORATED   |  | x          |               |               | -                                   | -                                  |
| 287 | WALKING SHIELD AM INDIAN SOC   |  | x          |               |               | -                                   | -                                  |
| 288 | WBC ENTERPRISES, LLC   |  | x          |               |               | -                                   | -                                  |
| 289 | WEST ANGELES CDC   |  | x          |               |               | -                                   | -                                  |
| 290 | WESTSIDE COMM SVCS CTR   |  | x          |               |               | -                                   | -                                  |
| 291 | WINNING OUR WORLD  |  | x          |               |               | -                                   | -                                  |
| 292 | WISE SENIOR SERVICES   |  | x          |               |               | -                                   | -                                  |
| 293 | WORLD HARVEST FELLOWSHIP MINIS   |  | x          |               |               | -                                   | -                                  |
| 294 | WRAP FAMILY SERVICES   |  | x          |               |               | -                                   | -                                  |
| 295 | YOUTH EMPL SVC - HARBOR AREA   |  | x          |               |               | -                                   | -                                  |
| 296 | YWCA INTERVALE SENIOR SERVICES   |  | x          |               |               | -                                   | -                                  |
| 297 | <b>TOTAL</b>   |  |            |               |               | <b>243</b>                          | <b>759</b>                         |
| 298 |  |  |            |               |               |                                     |                                    |
| 299 | <sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.                     |  |            |               |               |                                     |                                    |
| 300 | <sup>[2]</sup> Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors. |  |            |               |               |                                     |                                    |

|    | A  | B                       | C               | D                    | E                | F                          | G                  | H               | I                                 |
|----|--|-------------------------|-----------------|----------------------|------------------|----------------------------|--------------------|-----------------|-----------------------------------|
| 1  | <b>CARE Table 8</b>                                    |                         |                 |                      |                  |                            |                    |                 |                                   |
| 2  | <b>Participants as of Month-End</b>                    |                         |                 |                      |                  |                            |                    |                 |                                   |
| 3  | <b>Through March 2014 - Southern California Edison</b> |                         |                 |                      |                  |                            |                    |                 |                                   |
|    | <b>2013</b>  | <b>Gas and Electric</b> | <b>Gas Only</b> | <b>Electric Only</b> | <b>Total</b>     | <b>Eligible Households</b> | <b>Penetration</b> | <b>% Change</b> | <b>Total Residential Accounts</b> |
| 4  | January  |                         |                 | 1,324,151            | 1,324,151        | 1,499,830                  | 88.3%              | 0.0%            | 4,300,023                         |
| 5  | February   |                         |                 | 1,331,639            | 1,331,639        | 1,499,830                  | 88.8%              | -0.5%           | 4,300,023                         |
| 6  | March  |                         |                 | 1,321,633            | 1,321,633        | 1,499,830                  | 88.1%              | 0.7%            | 4,300,023                         |
| 7  | April  |                         |                 |                      |                  |                            |                    |                 |                                   |
| 8  | May  |                         |                 |                      |                  |                            |                    |                 |                                   |
| 9  | June   |                         |                 |                      |                  |                            |                    |                 |                                   |
| 10 | July   |                         |                 |                      |                  |                            |                    |                 |                                   |
| 11 | August   |                         |                 |                      |                  |                            |                    |                 |                                   |
| 12 | September  |                         |                 |                      |                  |                            |                    |                 |                                   |
| 13 | October  |                         |                 |                      |                  |                            |                    |                 |                                   |
| 14 | November   |                         |                 |                      |                  |                            |                    |                 |                                   |
| 15 | December   |                         |                 |                      |                  |                            |                    |                 |                                   |
| 16 | <b>YTD</b>   |                         |                 | <b>1,321,633</b>     | <b>1,321,633</b> | <b>1,499,830</b>           | <b>88.1%</b>       | <b>0.17%</b>    | <b>4,300,023</b>                  |

|   | A   | B  | C                                     | D  | E   |
|---|---|--|---------------------------------------|--|---|
| 1 | <b>CARE Program Table 9</b>   |  |                                       |  |   |
| 2 | <b>Expenditures for CHANGES Pilot<br/>Through March 2014 - Southern California Edison</b> |  |                                       |  |   |
| 3 |   | <b>Authorized<br/>2013 - 2014<br/>Budget</b> | <b>Current<br/>Month<br/>Expenses</b> | <b>Expenses<br/>Since<br/>Jan. 1, 2013</b> | <b>% of 2013 - 2014<br/>Budget<br/>Expensed</b> |
| 4 | <b>Pilots</b>   |  |                                       |  |   |
| 5 | CHANGES   | \$ 432,000                                   | \$ 18,185                             | \$ 209,322                                 | 48%   |
| 6 | <b>Total Pilots</b>   | <b>\$ 432,000</b>                            | <b>\$ 18,185</b>                      | <b>\$ 209,322</b>                          | <b>48%</b>                                      |
| 7 | [1] Represents \$216,000 per year.  |  |                                       |  |   |

| A   | B  | C  | D  | E  | F   | G    | H    | I   | J  | K   | L                     | M   | N   | O   | P                               |  |
|---|--|--|--|--|---|------|------|---|----|---|-----------------------|---|---|---|---------------------------------|--|
| CARE Table 10 CHANGES One-On-One Customer Assistance Sessions Reporting Period February 1, 2014 through February 28, 2014 |  |  |  |  |   |      |      |   |    |   |                       |   |   |   |                                 |  |
| 1   | 2  | 3  | 4  | 5  | 6   | 7    | 8    | 9   | 10 | 11  | 12                    | Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs. |   | Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs. |                                 | Calls to Dedicated 800 # Recorded by IOU [1] |
|   |  |  |  |  |   |      |      |   |    |   |                       | Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU                             | Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs. | Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs. | Dedicated Toll-Free Number Used |  |
| Date [3]  | CHANGES Participants' self-identified language of preference | Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) [2] | Description of each contact made with that customer's utility until a solution is reached. | If on CARE, Enter How Initially Enrolled | Number of Enrollments Through CHANGES CBOs' Assistance Confirmed by IOU |      |      | Customers Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs. |    | Customer Receiving Assistance with Utility Bill Disputes, including bill modification, by the CHANGES CBOs. |                       | Dedicated Toll-Free Number Used   | Reason 800 # Not Used   | 1 = Yes<br>0 = No   | Reason 800 # Not Used           | Calls to Dedicated 800 # Recorded by IOU [1] |
|   |  |  |  | #  | How Enrolled  | CARE | FERA | Medical Baseline  | #  | Dedicated Toll-Free Number Used   | Reason 800 # Not Used |   |   |   |                                 |  |
| 2/3/2014  | Spanish  | HEAP/LiHeap Application Assistance Educated on Energy Efficiency/ Conservation Set Up/Change Payment Extension Stop Disconnection                                    | Not Available  | 0  |   | 0    | 0    | 0   | 1  | 1   | 0                     | 0   | 0   | 0   | 0                               |  |
| 2/4/2014  | Spanish  | Set Up/Change Payment Plan Stop Disconnection  | Not Available  | 1  | SCE Call Center   | 0    | 0    | 0   | 0  | 1   | 0                     | 0   | 0   | 0   | 0                               |  |
| 2/17/2014   | Spanish  | Educated on CARE/FERA Educated on Energy Efficiency/ Conservation Set Up/Change Payment Plan Stop Disconnection  | Not Available  | 0  |   | 0    | 0    | 0   | 1  | 1   | 0                     | 0   | 0   | 0   | 0                               |  |
| 2/19/2014   | Spanish  | Educated on CARE/FERA Set Up/Change Payment Extension Set Up/Change Payment Plan Stop Disconnection  | Not Available  | 0  |   | 0    | 0    | 0   | 1  | 1   | 0                     | 0   | 0   | 0   | 0                               |  |
| 2/25/2014   | Spanish  | HEAP/LiHeap Application Assistance Educated on Energy Assistance Programs  | Not Available  | 1  | SCE Call Center   | 0    | 0    | 0   | 0  | 0   | 0                     | 0   | 0   | 0   | 0                               | Meeting with client.                         |
| Current Month Total   |  |  |  | 2  |   | 0    | 0    | 0   | 3  | 3   | 0                     | 0   | 0   | 0   | 0                               | 23   |
| Year-to-Date Total  |  |  |  | 20                                       |   | 0    | 0    | 0   | 9  | 9   | 0                     | 0   | 0   | 0   | 0                               | 37   |

[1] Total calls placed to 800# recorded by SCE from February 1, 2014 through February 28, 2014 is 23. Data on calls per each one-on-one session not available.

[2] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.

[3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.

|    | A  | B                   | C  | D                 | E                             | F                   | G  |
|----|--|---------------------|--|-------------------|-------------------------------|---------------------|--|
| 1  | <b>CARE Table 11 CHANGES Group Customer Assistance Sessions<sub>[2][3]</sub></b>   |                     |  |                   |                               |                     |  |
| 2  | <b>Reporting Period February 1, 2014 through February 28, 2014</b>   |                     |  |                   |                               |                     |  |
| 3  | Date   | Session Language    | Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) | Session Logistics |                               |                     |  |
| 4  |  |                     |  | # of Sessions     | Length <sup>[1]</sup> (Hours) | Number of Attendees | Description of Information / Literature Provided |
| 5  | Not Available  | Tagalog             | Understanding Your Bill  | 2                 | 0.5                           | 20                  | Not Available                                    |
| 6  | Not Available  | Japanese            | Understanding Your Bill  | 2                 | 0.5                           | 43                  | Not Available                                    |
| 7  | Not Available  | Cantonese           | Understanding Your Bill  | 1                 | 0.5                           | 30                  | Not Available                                    |
| 8  | Not Available  | Japanese            | Safety Tips  | 2                 | 0.5                           | 40                  | Not Available                                    |
| 9  | Not Available  | Farsi               | Safety Tips  | 1                 | 0.5                           | 10                  | Not Available                                    |
| 10 | Not Available  | Spanish             | Level Pay Plan   | 4                 | 0.5                           | 32                  | Not Available                                    |
| 11 | Not Available  | Cambodian/<br>Khmer | Level Pay Plan   | 1                 | 0.5                           | 2                   | Not Available                                    |
| 12 | Not Available  | Vietnamese          | Level Pay Plan   | 1                 | 0.5                           | 4                   | Not Available                                    |
| 13 | Not Available  | Indonesian          | Level Pay Plan   | 1                 | 0.5                           | 5                   | Not Available                                    |
| 14 | Not Available  | English             | Level Pay Plan   | 1                 | 0.5                           | 3                   | Not Available                                    |
| 15 | Not Available  | Spanish             | Energy Conservation  | 2                 | 0.5                           | 18                  | Not Available                                    |
| 16 | Not Available  | Vietnamese          | Energy Conservation  | 2                 | 0.5                           | 19                  | Not Available                                    |
| 17 | Not Available  | Tagalog             | Energy Conservation  | 8                 | 0.5                           | 82                  | Not Available                                    |
| 18 | Not Available  | English             | Energy Conservation  | 1                 | 0.5                           | 15                  | Not Available                                    |
| 19 | Not Available  | Cantonese           | CARE/FERA and Other Assistance Programs  | 3                 | 0.5                           | 38                  | Not Available                                    |
| 20 | Not Available  | Spanish             | CARE/FERA and Other Assistance Programs  | 4                 | 0.5                           | 52                  | Not Available                                    |
| 21 | Not Available  | Tagalog             | CARE/FERA and Other Assistance Programs  | 3                 | 0.5                           | 36                  | Not Available                                    |
| 22 | Not Available  | Vietnamese          | CARE/FERA and Other Assistance Programs  | 2                 | 0.5                           | 17                  | Not Available                                    |
| 23 | Not Available  | Japanese            | CARE/FERA and Other Assistance Programs  | 3                 | 0.5                           | 42                  | Not Available                                    |
| 24 | Not Available  | English             | CARE/FERA and Other Assistance Programs  | 2                 | 0.5                           | 17                  | Not Available                                    |
| 25 | Not Available  | Spanish             | Avoiding Disconnection   | 2                 | 0.5                           | 30                  | Not Available                                    |
| 26 | Not Available  | Vietnamese          | Avoiding Disconnection   | 2                 | 0.5                           | 21                  | Not Available                                    |
| 27 | Not Available  | Cantonese           | Avoiding Disconnection   | 1                 | 0.5                           | 16                  | Not Available                                    |
| 28 | Current Month Total  |                     |  | 51                |                               | 592                 |  |
| 29 | Year-to-Date   |                     |  | 62                |                               | 736                 |  |
| 30 |  |                     |  |                   |                               |                     |  |
| 31 | [1] Contractor states all sessions at least 30 minutes.  |                     |  |                   |                               |                     |  |
| 32 | [2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables. |                     |  |                   |                               |                     |  |
| 33 |  |                     |  |                   |                               |                     |  |
| 34 |  |                     |  |                   |                               |                     |  |
| 35 | [3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas <b>combined</b> , due to the combined service territory.  |                     |  |                   |                               |                     |  |