

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U 39 M)	A.08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009-2011	A.08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Program and Budgets for Program Years 2009-2011	A.08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010, and 2011	A.08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR DECEMBER 2009**

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Dated: **January 21, 2010**

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Southern California Edison Company hereby submits the attached Low Income Assistance Programs Monthly Report for December 2009.

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Respectfully submitted,

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**Attachment**

**Low Income Assistance Program Report**

**Southern California Edison**

**Low Income Energy Efficiency (LIEE)**

**AND**

**California Alternate Rate for Energy (CARE)**

**Program Monthly Report**

**December 2009**

# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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# LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

## 1. LIEE Executive Summary

### 1.1. Low Income Energy Efficiency Program Overview

1.1.1. Provide a summary of the LIEE Program elements as approved in Decision 08-11-031:

Program Summary for Month			
2009	Authorized / Planning Assumptions	Year-to-Date Actual	%
Budget	\$55,742,000	\$42,910,673	77%
Homes Treated	83,445	62,624	75%
kWh Saved	29,723,678	22,543,826	76%
kW Demand Reduced	9,572	6,263	65%
Therms Saved	N/A	N/A	N/A

### 1.2. Whole Neighborhood Approach Evaluation

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

Targeted self-certification efforts continued throughout the month of December where SCE targeted customers who may enroll in LIEE through self-certification in areas of SCE’s service territory where 80% of customers are at or below 200% of the federal poverty line. Over 28% of the 10,000 targeted customers have been enrolled through in the LIEE Program.

Other community outreach events that took place within the month of December are: The Holiday Health & Lifestyle Fair in Whittwood Town Center on December 5<sup>th</sup>, and The California Farm Bureau Federation Annual Meeting and Trade Show at the Disneyland Hotel on December 6<sup>th</sup>. The two outreach events focused on providing information related to Residential Programs and LIEE services. A combined 280 customers attended the two events.

### **1.3. LIEE Customer Outreach and Enrollment Update**

#### **1.3.1. Provide a summary of the LIEE Program outreach and enrollment strategies deployed this month.**

The Energy Management Assistance Partnership Systems (EMAPS) database continues to assign leads from direct mailers to service providers in bulk. This process ensures assessors contain a full-day's worth of work in condensed areas designated by the EMAPS database.

On December 15th, SCE partnered and leveraged an opportunity with Univision's "A Su Lado" (By Your Side"), the segment, which runs within Univision's KMEX morning live Newscast (5am to 8am), provides lifesaving and life changing information to the Latino community. SCE's strategy for this opportunity included a joint effort with So Cal Gas to promote EMA/CARE/FERA programs. SCE and So Cal Gas representatives answered questions over the phone, and helped promote and enroll customers in EMA/CARE/FERA programs as a way to raise awareness about programs that help income-qualified customers save money on their bills during difficult times. The success of this partnership created an opportunity where SCE and Univision will be partnering again throughout each quarter within the 2010 program year.

Through LIEE and CARE integration, roughly 40,000 customers will be receiving either an automated call or a call from an Edison representative in between November and December regarding CARE recertification. Through this effort, customers will indicate their interest with LIEE services after successfully completing the recertification questionnaires. Edison representatives will also notify customers about the benefits of LIEE services and create leads. These efforts will begin on November 9<sup>th</sup> and will continue throughout the end of the year.

In an effort to leverage all possible program opportunities LIEE and EAF (SCE's Energy Assistance Fund) partnered to serve 2009 customers who received bill assistance during the program year. LIEE will leverage EAF's customers and upload these as potential leads to be assigned through LIEE's network of community-based organization.

SCE continues to conduct an Outbound Calling Pilot that began early August. The pilot has targeted customers who have been previously cancelled during the enrollment process related to various cancellation reasons. The intent of this pilot is to continue to communicate with all possible customers who might have been previously interested in the EMA Program and reinstate those leads. Over 5,800 leads have been created and referred out to EMA Program agencies through the Outbound Calling Pilot since August.



#### **1.4. Leveraging Success Evaluation, Including CSD**

- 1.4.1.** Please provide a status of the leveraging effort with CSD.  
What new steps or programs have been implemented?  
What was the result in terms of new enrollments?

For the past several years, SCE has provided refrigerators to contractors at no cost to the LIHEAP program for installation through the LIHEAP program. SCE is expanding this practice to all appliances offered through its EMA program. SCE believes this approach will enable contractors to utilize measures and services from both the LIHEAP and EMA programs to serve our customers. SCE continues to work with DCSD, service contractors, and the Commission in efforts to successfully leverage EMA and LIHEAP services.

#### **1.5. Workforce Education & Training**

- 1.5.1.** Please summarize efforts to improve and expand LIEE workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

In Decision 07-12-051, the Commission stated that "(t)he LIEE portion of the statewide strategic plan should include specific training strategies for reaching disadvantaged communities." SCE's contractors, and particularly community-based organizations (CBOs), are situated in low-income and disadvantaged communities and provide jobs within these communities. Currently, these organizations provide over 750 jobs that support SCE's LIEE Program.

Through December 2009, SCE conducted 21 Home Assessment Training workshops, which provide training to agency outreach staff on the policies and procedures related to home assessment. The training workshops include comprehensive instruction on income documentation, customer and measure eligibility and customer service. As a result of the Home Assessment Training workshops, 360 new jobs for assessors have been created to support SCE's LIEE program.

As part of its efforts to meet the demand for program services, SCE contracted with five new agencies. These new agencies have received training for the services they will be providing to EMA customers. In order to ensure a smooth start-up for these agencies, on-site coaching and mentoring sessions have been conducted with agency personnel as it relates to documentation, back office and program policies and procedures.

## 2. CARE Executive Summary -

### 2.1. CARE Program Summary

#### 2.1.1. Please provide CARE program summary costs

<b>CARE Budget Categories</b>	<b>Authorized Budget</b>	<b>Actual Expenses Year-to-Date</b>	<b>% of Budget Spent</b>
Outreach (includes automatic enrollment)	\$2,430,000	\$3,011,537	124%
Proc., Certification and Verification	\$850,000	\$914,436	108%
Information Tech./Programming (1)	\$1,000,000	\$1,154,707	115%
Pilots (2)	N/A	N/A	N/A
Measurement and Evaluation	\$56,000	\$8,027	14%
Regulatory Compliance	\$167,500	\$142,468	85%
General Administration	\$831,500	\$355,893	43%
CPUC Energy Division Staff	\$206,000	\$104,948	51%
Cooling Centers (3)	N/A	N/A	N/A
<b>Total Expenses</b>	<b>\$5,541,000</b>	<b>\$5,692,016</b>	<b>103%</b>
<b>Subsidies and Benefits (4)</b>	<b>\$203,000,000</b>	<b>\$228,439,230</b>	<b>113%</b>
<b>Total Program Costs and Discounts</b>	<b>\$208,541,000</b>	<b>\$234,131,246</b>	<b>112%</b>

#### 2.1.2. Please provide the CARE program penetration rate to date

<b>CARE Penetration</b>		
Participants	Estimated Eligible Participants	Year-to-Date Penetration Rate
1,235,123	1,390,134	89%

## 2.2. Outreach

### 2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

In order to reach each new customer as penetration rates reach higher levels, SCE has significantly increased outreach efforts, including, but not limited to, aggressive recruitment of new CARE Capitation agencies, multilingual outreach, and ethnic and general market media. Due to these increased outreach efforts and We CARE expenses during the current economic crisis, SCE will exceed the authorized CARE Outreach budget for 2009.<sup>1</sup>

<sup>1</sup> The final costs for the 2009 IT system tech/programming enhancements came in over budget by \$154,707 because the original 2008 estimates were based on high level requirements. As more refined requirements were identified, costs increased. The enhancements included, but were not limited to, major upgrades to the processing system, inclusion of a probability model for recertification

*Footnote continued on next page*

SCE's CARE/FERA programs participated in over 225 customer outreach events year-to-date through partnerships with internal and external organizations, wherein thousands of CARE applications were distributed to low-income customers as a part of the sustained efforts related to SCE's first quarter Economic Assistance campaign. The Economic Assistance campaign launched in mid-February 2009 focused efforts on educating and encouraging income-qualified and newly eligible customers due to the economic crisis to enroll in SCE's income-qualified programs. Customers responded to various tactics, including targeted direct mail efforts, ethnic and community advertising (print, radio, and posters), media outreach and community events. As part of this campaign, in March 2009, SCE also sent out approximately 300,000 bilingual direct mailers to targeted customers not on the CARE rate. As of December 31, 2009, 17,494 applications have been received, resulting in 13,261 new enrollments and 2,083 recertifications in 2009. New brochures were developed in ethnic languages and were distributed at numerous community events.

During the summer months, from June 1, 2009 through September 30, 2009, SCE initiated a small campaign wherein SCE summer interns assisted low income customers in completing CARE/FERA applications at Authorized Payment Agencies. SCE also inserted CARE/FERA applications into Summer Discount Plan door hangers left behind by SCE contractors after installations of A/C cycling devices at the homes of residential customers participating in the Summer Discount Plan.

SCE also partners with East West Bank to display and disseminate CARE applications to eligible customers in East West Bank and Desert Community Bank branches. CARE applications are currently available in 53 branches throughout the counties of San Bernardino, Los Angeles, and Orange. In conjunction with this partnership, the CARE Program has participated in "CARE Day" fairs at all 9 of the Desert Community Bank branches where CARE and EMA program information is shared with the public and applications are disseminated. Eligible SCE customers attending the fair also have the opportunity to enroll or recertify for CARE via the real time online enrollment form at [www.sce.com](http://www.sce.com).

In July 2009, SCE included the CARE enrollment application in non-CARE customers' bills as part of the annual CARE solicitation. As a result of this effort, 29,478 applications have been received resulting in 23,045 new enrollments and 3,084 recertifications.

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and verification requests, expansion of data sharing with SoCalGas, as well as the addition of four public assistance programs for categorical enrollment and automation of customer letter generation.

Actual 2009 expenses for processing, certification and verification exceeded the budget by \$ 64,436 (108%) because of the increased marketing and outreach efforts due to the current economic crisis, which resulted in a larger volume of applications processed.

SCE continues to include a CARE enrollment application in the Welcome Kit that is sent to residents requesting new service or transfers of service. As of December 31, 2009, 34,118 customers were enrolled in CARE as a result of this Welcome Kit.

During the month of September 2009, CARE Management completed several system enhancements designed to increase enrollments as well as decrease the number of qualified customers falling off the CARE rate. For example, SCE and Southern California Gas Company enhanced their data sharing agreement to include recertification records. Shared Gas Company customers recertified on CARE will be automatically recertified by SCE's CARE Program and vice versa. SCE also implemented a probability model based on statistically significant customer variables (i.e. whether they are renter versus homeowner, amount of their bill, etc.) which will automatically recertify or verify them, with no further customer action required. Four new public assistance programs were added to the program: Tribal TANF, National School Lunch, Head Start Income Eligible (Tribal Only), and Bureau of Indian Affairs General Assistance.

CARE Management contracted with Soundbite, a third-party vendor, to pilot outbound phone enrollments. The pilot ran for one week in early September 2009 and targeted SCE customers who in 2008 had a perfect payment history but have recently faltered. This pilot was an attempt to reach out to the population that has been impacted by the current economic crisis, and has been a success with approximately 3,394 customers enrolled.

In order to increase communications to SCE's in-language and under-penetrated areas, SCE partnered with SoCalGas on October 13, and December 15, 2009 in a Hispanic telecast, 34 A Su Lado, to share CARE, FERA and EMA Program information with customers as well as collecting program enrollments and referrals.

Additionally, in October 2009, SCE sent out approximately 84,000 direct mail letters to customers who dropped off the CARE rate due to a failure to respond to recertification requests. As of December 31, 2009, 8,110 applications have been received resulting in 5,689 new enrollments and 819 recertifications.

In October 2009, SCE also sent out approximately 280,000 bilingual direct mailers, which included a CARE enrollment application, to targeted customers not on the CARE rate. As of December 31, 2009, 10,379 applications have been received resulting in 7,176 new enrollments and 1,197 recertifications.

In the month of November 2009, SCE's Consumer Affairs department participated in a community resource fair sponsored by the LaVerne Center & the Alzheimer's Association, and the focus was to provide information on income-qualified programs that assist individuals with memory impairment. CARE/FERA, EMA, Friendly Reminder, Energy Assistance Fund, etc. were highlighted at the fair.

CARE and FERA outreach efforts and communications to SCE's in-language and under-penetrated areas continue to be a priority. SCE's CARE/FERA programs partner with internal departments such as Equal Opportunity, Public Affairs, Consumer Affairs,

Customer Experience Management, Corporate Communications Community Involvement, Speakers Bureau, employee volunteer-based affinity groups, as well as external organizations such as the Long Beach Housing Authority, the City of Long Beach's Neighborhood Services Bureau and various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE's hard-to-reach customer base. During December 2009, SCE's CARE/FERA programs had a presence at 2 outreach events through these partnerships, wherein thousands of CARE applications were distributed to potentially eligible customer populations throughout SCE's service area (see table below). At many of these events, eligible customers had the opportunity to enroll or recertify for CARE via the real time online enrollment form at [www.sce.com](http://www.sce.com) and learn about the programs directly from a CARE/FERA subject matter expert. Such events provide SCE with the opportunity to uphold a presence in the community, continue to educate the public about the programs, and enroll eligible customers. Upholding this presence in the community is hugely important as the economic climate continues to impact SCE's customers—bringing a newly eligible customer base.

Date	Event Name	City	# of Customers SCE Interacted with	Event Description
12/6/2009	California Farm Bureau Federation Annual Meeting & Trade Show	Anaheim	204	The CFB is a new and important contact. The CFB represents almost 90,000 farmers, dairies, food processors, and cold storage warehouse owner/operators. Due to the economic hardships experienced by this customer segment, it was a great opportunity to promote SCE's economic assistance programs.
12/5/2009	Holiday Health & Lifestyle Fair	Whittier	80	Informational event serving the whole family. General residential market.

In an effort to sustain and expand partnerships within internal departments, SCE's Income Qualified Programs initiated a biannual "Outreach Summit." The inaugural Summit was held on September 16, 2009, and several SCE departments who engage in outreach participated in this historical event. The purpose was to share current outreach activities and future plans to leverage resources and integrate messages to ensure that SCE's economic assistance message and programs reach all who can benefit from them. The next Summit is scheduled for March 2010.

SCE's Customer Communications Organization (CCO) continues to use the online form at [www.sce.com](http://www.sce.com) in the call centers to enroll customers on the CARE Program directly over the phone. As of December 31, 2009, 4,874 customers were enrolled. In addition, the CCO has been placing follow-up calls to the non responders of the October direct mail to customers who dropped off the CARE rate due to a failure to respond to recertification requests. As of December 31, 2009 the CCO has enrolled 1,658 customers from this effort.

During the week of December 7, SCE ran an outbound phone enrollment campaign with the third party contractor Soundbite, which targeted 32,000 customers who had failed to

respond to a recertification request in the past 12 months. To date, the effort has resulted in 3,999 enrollments with a response rate of 12%.

The CARE/FERA Capitation Fee Project team is continuing its efforts to re-engage existing Capitation partners while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, as a means of enrolling the hardest to reach customers. Due to these efforts, the Capitation Fee Project continues to show increased enrollments from agencies that had been previously inactive.

In support of its initiative to enroll hard-to-reach SCE customers and to leverage partnerships with agencies that have built trusting relationships with customers in their neighborhoods, CARE Program Management has registered the Lighthouse Learning Resource Center, a partner in the CPUC Telecommunications Education and Assistance in Multiple Languages (TEAM) program, as an SCE Capitation agency.

CARE/FERA management is also working with agencies to develop creative outreach approaches. Capitation agencies are being provided information and support to pursue alternative outreach activities that leverage their existing business strengths, including partnering with businesses and organizations in key locations, developing public forums in which to conduct outreach, and conducting outreach in conjunction with community events that have a high probability of attracting new eligible customer populations, including multiple city sponsored Toy, Food and Clothing distribution events held during December.

Current campaign strategies and efforts include the following:

- Leverage events sponsored by communities, such as food distributions and cultural celebrations, to reach eligible populations that may enroll in the CARE program.
- Partner with SCE personnel to leverage existing SCE partnerships with faith based organizations (FBOs), CBOs, and local governments.
- Partner with public entities to leverage existing relationships with businesses, FBOs, and CBOs to reach eligible customers through existing municipal channels.
- Leverage existing channels to develop creative approaches for contractors to conduct CARE/FERA outreach, including food and clothing distribution events, employment information workshops, farmers' markets, faith and community based publications, school events, and community fairs.
- In conjunction with an Energy Efficiency integrated project, CARE Program Management has completed implementation of CARE program outreach at six retail stores through which CARE/FERA program information is being provided to customers by the sales associates.
- As an ongoing effort with the CARE Capitation Agency California Council of the Blind (CCOTB), the CARE and FERA programs are promoted to CCOTB members through the California Connection, a weekly news service provided in English and Spanish, as well as in an upcoming article in the quarterly magazine The Blind Californian, and through its monthly email list services.

**2.2.2.** Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE utilizes the Capitation Fee Project as a channel to coordinate with service providers of related low income programs to reach out and provide one-on-one assistance to SCE's hardest-to-reach customer base. A new focus is being placed on holding collaborative outreach events with SCE and other low income services available through the Capitation Agencies.

SCE also enrolls new CARE customers through the Energy Assistance Fund program, a program which provides utility payment assistance through voluntary customer and employee donations.

The CARE program is coordinated with other low income programs such as LIEE and LIHEAP. Each month, LIEE measure recipients are automatically enrolled in CARE and LIHEAP payment recipients are automatically enrolled in CARE quarterly. In the month of December 2009, 266 LIEE measure recipients were enrolled in CARE. In October 2009, 1,048 customers who received a payment through LIHEAP were enrolled in CARE.

The CARE Program continuously integrates its efforts and messaging with the EMA program at all outreach events, communications, and marketing campaigns.

**2.2.3.** Recertification Complaints

One recertification complaint was received in the month of December 2009. SCE sent a recertification request in July. The customer was removed from the rate in September when no response was received. Customer's paperwork was received in December and was placed on the rate. The customer wants account credited retroactively, but the request was denied as the paperwork was not received until December.

**3. Appendix: LIEE Tables and CARE Tables**

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses and Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Standard Random Verification Results

CARE- Table 4- CARE Self-Certification and Re-Certification Applications

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month End



	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>LIEE Table 1 - LIEE Program Expenses - Southern California Edison</b>												
2	<b>Through December 31, 2009</b>												
3		<b>Authorized Budget</b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
4	<b>LIEE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5	Energy Efficiency												
6	- Gas Appliances												
7	- Electric Appliances <sup>[1]</sup>	\$ 37,795,800		\$ 37,795,800	\$ 2,737,934		\$ 2,737,934	\$ 33,748,847		\$ 33,748,847	89%		89%
8	- Weatherization	\$ 534,541		\$ 534,541	\$ 4,012		\$ 4,012	\$ 55,768		\$ 55,768	10%		10%
9	- Outreach and Assessment	\$ 8,039,190		\$ 8,039,190	\$ 709,511		\$ 709,511	\$ 4,135,601		\$ 4,135,601	51%		51%
10	- In Home Energy Education	\$ 2,419,853		\$ 2,419,853	\$ 75,480		\$ 75,480	\$ 620,040		\$ 620,040	26%		26%
11	- Education Workshops	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
12	- Pilot	\$ 21,323		\$ 21,323	\$ -		\$ -	\$ -		\$ -	0%		0%
13	- Cool Centers	N/A		N/A	N/A		N/A	N/A		N/A	N/A		N/A
14	<b>Energy Efficiency TOTAL</b>	<b>\$ 48,810,707</b>		<b>\$ 48,810,707</b>	<b>\$ 3,526,937</b>		<b>\$ 3,526,937</b>	<b>\$ 38,560,256</b>		<b>\$ 38,560,256</b>	<b>79%</b>		<b>79%</b>
15													
16	Training Center	\$ 293,887		\$ 293,887	\$ 11,131		\$ 11,131	\$ 251,054		\$ 251,054	85%		85%
17	Inspections	\$ 967,054		\$ 967,054	\$ 41,995		\$ 41,995	\$ 597,449		\$ 597,449	62%		62%
18	Marketing	\$ 526,778		\$ 526,778	\$ 19,786		\$ 19,786	\$ 354,401		\$ 354,401	67%		67%
19	M&E Studies	\$ 362,645		\$ 362,645	\$ 38,116		\$ 38,116	\$ 95,133		\$ 95,133	26%		26%
20	Regulatory Compliance	\$ 375,953		\$ 375,953	\$ 13,384		\$ 13,384	\$ 194,352		\$ 194,352	52%		52%
21	General Administration	\$ 4,307,383		\$ 4,307,383	\$ 179,140		\$ 179,140	\$ 2,824,263		\$ 2,824,263	66%		66%
22	CPUC Energy Division	\$ 97,593		\$ 97,593	\$ (4,536)		\$ (4,536)	\$ 33,764		\$ 33,764	35%		35%
23													
24	<b>TOTAL PROGRAM COSTS</b>	<b>\$ 55,742,000</b>		<b>\$ 55,742,000</b>	<b>\$ 3,825,953</b>		<b>\$ 3,825,953</b>	<b>\$ 42,910,673</b>		<b>\$ 42,910,673</b>	<b>77%</b>		<b>77%</b>
25	<b>Funded Outside of LIEE Program Budget</b>												
26	Indirect Costs				\$ 62,932		\$ 62,932	\$ 777,964		\$ 777,964			
27													
28	NGAT Costs												
29													
30	<sup>[1]</sup> - Per D.08-11-031, Ordering Paragraph 85, SCE reported a fund shift of \$4.5 million in November 2008 from the "Electric Appliances" subcategory in the 2009 - 2011 program cycle in order to "carry back" funds into the 2008 program to allow the program to continue seamless operation and meet demand through year-end 2008. The entire \$4.5 million was carried back from the "Electric Appliances" 2009 budget category.												

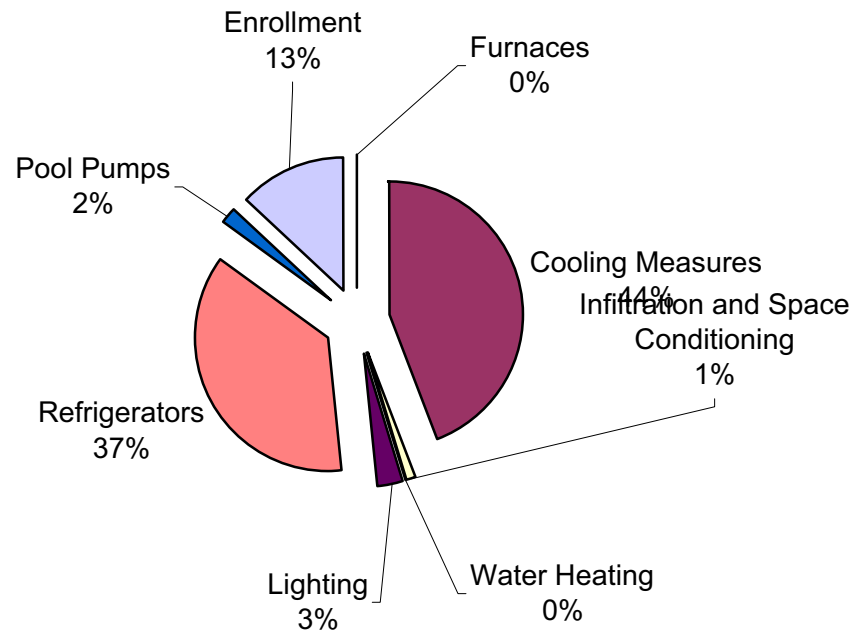
**LIEE Table 2 - LIEE Expenses and Energy Savings by Measures Installed -  
Southern California Edison  
Through December 31, 2009**

	A	B	C	D	E	F	G	H
		Measures	Quantity Installed	KWh <sup>[5]</sup> (Annual)	KW <sup>[6]</sup> (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
1								
2								
3								
4								
5		Heating Systems						
6		Furnaces	Each	3	-	-	2,039	0%
7		Cooling Measures						
8		A/C Replacement - Room	Each	967	107,105	124	718,048	2%
9		A/C Replacement - Central	Each	2,054	1,111,202	1,194	7,259,702	20%
10		A/C Tune-up - Central	Each	-	-	-	-	-
11		A/C Services - Central	Each	490	509,755	300	113,005	0%
12		Heat Pump	Each	56	44,522	22	189,421	1%
13		Evaporative Coolers	Each	8,211	1,595,784	298	7,303,054	20%
14		Evaporative Cooler Maintenance	Each	755	42,276	-	60,320	0%
15		Clock Thermostat	Each	1,117	131,806	29	99,882	0%
16		Infiltration & Space Conditioning						
17		Envelope and Air Sealing Measures <sup>[1]</sup>	Home	396	21,191	83	44,394	0%
23		Duct Sealing	Home	1,838	579,539	829	400,950	1%
24		Attic Insulation	Home	-	-	-	-	0%
25		Water Heating Measures						
26		Water Heater Conservation Measures <sup>[2]</sup>	Home	239	66,269	15	11,374	0%
31		Water Heater Replacement - Gas	Each	-	-	-	-	-
32		Water Heater Replacement - Electric	Each	-	-	-	-	-
33		Tankless Water Heater - Gas	Each	-	-	-	-	-
34		Tankless Water Heater - Electric	Each	-	-	-	-	-
35		Lighting Measures						
36		CFLs	Each	138,479	2,215,664	277	944,427	3%
37		Interior Hard wired CFL fixtures	Each	-	-	-	-	-
38		Exterior Hard wired CFL fixtures	Each	531	134,874	1	40,135	0%
39		Torchiere	Each	1,358	259,378	26	52,772	0%
40		Refrigerators						
41		Refrigerators - Primary	Each	18,280	13,883,460	2,357	13,073,554	37%
42		Refrigerators - Secondary	Each	-	-	-	-	-
43		Pool Pumps						
44		Pool Pumps	Each	1,315	1,841,000	710	754,584	2%
45		New Measures						
46		Forced Air Unit Standing Pilot Change Out	Each					
47		Furnace Clean and Tune	Each					
48		High Efficiency Clothes Washer	Each					
49		Microwave	Each					
50		Thermostatic Shower Valve	Each					
51		LED Night Lights	Each					
52		Occupancy Sensor	Each					
53		Pilots						
55		A/C Tune-up Central	Home					
56		Interior Hard wired CFL fixtures	Each					
57		Ceiling Fans	Each					
58		In-Home Display	Each					
59		Programmable Controllable Thermostat	Each					
60		Forced Air Unit	Each					
61		Microwave	Each					
62		High Efficiency Clothes Washer	Each					
63		Customer Enrollment						
65		Outreach & Assessment	Home	62,115			4,024,237	11%
66		In-Home Education	Home	34,255			620,040	2%
67		Education Workshops	Participants					
68								
69								
70		<b>Total Savings/Expenditures</b>			<b>22,543,826</b>		<b>6,263</b>	
71								
72		Homes Weatherized <sup>[3]</sup>	Home	396				
73								
74		Homes Treated						
75		Single Family Homes Treated	Home	45,233				
76		Multi-family Homes Treated	Home	6,342				
77		Mobile Homes Treated	Home	11,049				
78		<b>Total Number of Homes Treated</b>	<b>Home</b>	<b>62,624</b>				
79		<b># Eligible Homes to be Treated for PY<sup>[4]</sup></b>	<b>Home</b>	<b>83,445</b>				
80		<b>% of Homes Treated</b>	<b>%</b>	<b>75%</b>				
81								
82		- Master-Meter Homes Treated	Home	3,778				
83								
84		<sup>[1]</sup> Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking, minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty						
85		<sup>[2]</sup> Water Heater Conservation Measures may include water heater blanket, low flow showerhead, water heater pipe wrap, faucet aerators.						
86		<sup>[3]</sup> Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs						
87		<sup>[4]</sup> Based on Attachment H of D.08-11-031						
88		<sup>[5]</sup> Energy savings and demand estimates are based on the 2005 Low Income Impact Evaluation Study when data are available, and other sources as described in Attachment A-2 of SCE's Errata Testimony in Support of Application for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 through 2011, filed July 16, 2008						

Year-to-Date Expenses from LIEE Table 2

Furnaces	\$2,039
Cooling Measures	\$15,743,433
Infiltration and Space Conditioning	\$445,344
Water Heating	\$11,374
Lighting	\$1,037,334
Refrigerators	\$13,073,554
Pool Pumps	\$754,584
Enrollment	\$4,644,277
<b>Total</b>	<b>\$35,711,939</b>

**LIEE Year-to-Date Expenditures by Measure Group**



	A	B
<b>LIEE Table 3 - Average Bill Savings per Treated Home Southern California Edison Through December 31, 2009</b>		
1		
2		
3	Year-to-date Installations - Expensed	
4		
5	Annual kWh Savings	22,543,826
6	Annual Therm Savings	-
7	Lifecycle kWh Savings	356,512,465
8	Lifecycle Therm Savings	-
9	Current kWh Rate	\$ 0.112
10	Current Therm Rate	\$ -
11	Number of Treated Homes	62,624
12	<b>Average 1st Year Bill Savings / Treated Home</b>	<b>\$ 40.32</b>
13	<b>Average Lifecycle Bill Savings / Treated Home</b>	<b>\$ 637.61</b>

	A	B	C	D	E	F	G
	<b>LIEE Table 4 - LIEE Homes Treated Southern California Edison Through December 31, 2009</b>						
1	Eligible Customers				Homes Treated YTD		
2							
3	County						
4		Rural	Urban	Total	Rural	Urban	Total
5	Fresno	1	866	867	0	0	0
6	Imperial	1	291	292	0	0	0
7	Inyo	1,833	49	1,882	17	1	18
8	Kern	31,666	314	31,980	1,123	13	1,136
9	Kings	9,459	0	9,459	974	0	974
10	Los Angeles	7,355	597,776	605,131	395	24,000	24,395
11	Madera	3	0	3	0	0	0
12	Mono	3,153	1	3,154	0	0	0
13	Orange	1	192,008	192,009	0	5,582	5,582
14	Riverside	34,229	154,976	189,205	880	8,323	9,203
15	San Bernardino	51,979	178,359	230,338	2,311	11,868	14,179
16	San Diego	3	0	3	0	0	0
17	Santa Barbara	1	19,967	19,968	0	257	257
18	Tulare	44,143	13,996	58,139	4,226	1,969	6,195
19	Ventura	7,737	53,258	60,995	99	586	685
20	<b>Total</b>	191,564	1,211,861	1,403,425	10,025	52,599	62,624
21							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>LIEE Table 5 - LIEE Customer Summary - Southern California Edison</b>																
2	<b>Through December 31, 2009</b>																
3		Gas & Electric			Gas Only			Electric Only			Total						
4		# of YTD Homes Treated	(Annual)		# of YTD Homes Treated	(Annual)		# of YTD Homes Treated	(Annual)		# of YTD Homes Treated	(Annual)					
5	2009		Therm	kWh		kW	Therm		kWh	kW		Therm	kWh	kW	Therm	kWh	kW
6	January									2,132		743,930	203	2,132		743,930	203
7	February									4,664		2,220,766	631	4,664		2,220,766	631
8	March									8,885		4,179,541	1,131	8,885		4,179,541	1,131
9	April									12,363		5,983,144	1,643	12,363		5,983,144	1,643
10	May									16,018		7,810,128	2,179	16,018		7,810,128	2,179
11	June									20,733		9,319,273	2,559	20,733		9,319,273	2,559
12	July									26,486		10,956,987	2,986	26,486		10,956,987	2,986
13	August									32,252		13,240,728	3,638	32,252		13,240,728	3,638
14	September									39,572		15,518,258	4,198	39,572		15,518,258	4,198
15	October									46,182		17,925,577	4,871	46,182		17,925,577	4,871
16	November									53,596		19,943,678	5,507	53,596		19,943,678	5,507
17	December									62,624		22,543,826	6,263	62,624		22,543,826	6,263
18	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month LIEE Table 2.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>LIEE Table 6 - LIEE Program Expenditures for Pilots and Studies - Southern California Edison</b>												
2	<b>Through December 31, 2009</b>												
3		<b>Authorized 3-Year Budget</b>			<b>Current Month Expenses</b>			<b>Expenses Since January 1, 2009</b>			<b>% of 3-Year Budget Spent</b>		
4		<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5	<b>Pilots:</b>												
6	- CPUC WE&T	\$ 65,651		\$ 65,651	\$ -		\$ -	\$ -		\$ -	0%		0%
7	- Pilot 2												
8	- Pilot 3												
9	- Pilot 4												
10	- Pilot 5												
11	- Pilot 6												
12	- Pilot 7												
13	<b>Total Pilots</b>	\$ 65,651		\$ 65,651	\$ -		\$ -	\$ -		\$ -	0%		0%
14													
15	<b>Studies:</b>												
16	- Non-Energy Benefits	\$ 90,000		\$ 90,000	\$ -		\$ -	\$ -		\$ -	0%		0%
17	- Process Evaluation	\$ 75,000		\$ 75,000	\$ -		\$ -	\$ -		\$ -	0%		0%
18	- Impact Evaluation <sup>[1]</sup>	\$ 180,000		\$ 180,000	\$ -		\$ -	\$ 8,816		\$ 8,816	5%		5%
19	- Household Segmentation	\$ 80,000		\$ 80,000	\$ -		\$ -	\$ -		\$ -	0%		0%
20	- Refrigerator Degradation	\$ 66,667		\$ 66,667	\$ -		\$ -	\$ -		\$ -	0%		0%
21	- High Usage Needs Assessment	\$ 200,000		\$ 200,000	\$ -		\$ -	\$ -		\$ -	0%		0%
22													
23	<b>Total Studies</b>	\$ 691,667		\$ 691,667	\$ -		\$ -	\$ 8,816		\$ 8,816	1%		1%
24													
25	<sup>[1]</sup> Budget funds are carried over from the 2007-2008 LIEE Funding Cycle												

**LIEE Table 7 - LIEE Program Whole Neighborhood Approach  
Southern California Edison  
Through December 31, 2009**

Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Target to Treated This Year
9327497	292	168	39	2
9327496	307	148	32	1
9327495	338	177	60	2
9327494	190	112	23	2
9327492	351	199	58	1
9327491	209	112	15	2
9327487	280	154	95	1
9327479	136	59	15	1
9327476	511	311	166	2
9327473	379	122	21	3
9327469	297	137	63	1
9327466	244	112	71	1
9327465	13	11	5	3
9327464	28	23	7	1
9327463	258	142	159	3
9327462	443	177	37	3
9327460	406	81	35	2
9327459	351	179	117	1
9327458	339	203	151	5
9327457	337	246	314	1
9327456	234	170	129	1
9327453	124	96	106	2
9327452	273	206	189	4
9327451	291	183	179	5
9327450	183	113	72	2
9327449	302	178	140	11
9327448	331	125	97	3
9327445	214	132	59	2
9327442	133	88	49	2
9327439	233	196	140	19
9327438	244	205	170	11
9327437	241	164	121	2
9327436	211	139	119	2
9327435	222	146	138	9
9327433	93	30	2	2
9327430	287	91	36	3
9327429	302	122	63	4
9327428	294	122	64	3
9327427	316	189	167	2
9327418	399	236	246	1
9327417	292	111	91	1
9327414	323	127	26	1
9327413	429	164	67	8
<b>93274 Total</b>	<b>11,680</b>	<b>6,209</b>	<b>3,953</b>	<b>138</b>
9325796	587	230	27	1
9325793	566	330	105	2
9325792	495	288	73	1
9325790	427	173	45	1
9325778	510	308	117	1
9325775	257	86	1	11
9325773	110	44	3	1
9325771	320	145	42	1
9325765	76	31	30	1
9325762	457	178	83	2
9325760	191	111	122	4
9325759	259	151	102	2
9325758	231	118	86	2
9325757	323	204	184	3
9325756	297	200	169	2
9325755	469	308	320	7
9325753	172	139	74	8
9325752	291	197	166	2
9325750	331	234	257	4
9325749	175	120	76	1
9325748	265	220	169	9
9325747	196	160	96	14
9325746	272	220	189	14
9325745	355	246	181	2
9325744	400	214	211	2
9325743	331	131	58	3
9325742	413	284	239	3
9325741	229	100	60	2
9325738	55	40	116	1
9325737	57	52	49	1
9325735	227	162	93	1
9325731	294	169	99	2
9325730	334	216	187	10



**LIEE Table 7 - LIEE Program Whole Neighborhood Approach  
Southern California Edison  
Through December 31, 2009**

Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Target to Treated This Year
9325729	288	167	190	3
9325728	326	200	303	3
9325727	345	206	96	1
9325725	450	140	80	4
9325724	255	201	135	6
9325723	147	124	88	15
9325722	220	135	35	1
9325720	326	143	36	1
9325719	449	282	111	2
9325718	361	109	61	4
9325716	284	128	51	6
9325715	415	174	85	4
9325714	405	147	59	1
9325713	469	173	131	2
9325712	381	167	125	1
9325711	335	129	90	3
9325710	515	212	124	2
<b>93257 Total</b>	<b>15,912</b>	<b>8,646</b>	<b>5,629</b>	<b>180</b>
9270187	24	17	1	2
9270177	180	118	58	24
9270175	172	113	121	4
9270165	517	424	248	16
9270162	427	238	185	14
9270159	468	274	117	2
9270158	473	292	126	2
9270157	300	204	47	2
9270156	473	309	125	4
9270154	468	294	157	10
9270149	113	69	27	2
9270147	341	205	105	16
9270142	102	61	24	12
9270139	269	192	41	16
9270138	348	233	76	10
9270131	614	207	10	2
9270127	283	80	15	2
9270124	365	227	105	60
9270123	365	225	97	18
<b>92701 Total</b>	<b>6,292</b>	<b>3,783</b>	<b>1,685</b>	<b>218</b>
9255396	487	249	69	6
9255393	177	113	53	2
9255387	301	233	60	4
9255386	321	191	50	4
9255382	130	93	43	2
9255381	511	296	109	52
9255380	250	184	142	4
9255378	568	200	138	2
9255371	527	178	112	2
9255368	415	112	71	2
9255362	504	239	133	4
9255360	186	106	66	4
9255359	476	151	119	4
9255356	561	227	145	4
9255350	402	176	118	4
9255349	599	205	133	60
9255348	440	155	87	2
9255344	387	120	104	2
9255342	331	191	124	2
9255341	580	350	140	4
9255338	497	217	174	6
9255337	411	247	135	6
9255336	70	29	20	2
9255335	498	182	186	6
9255334	530	234	188	4
9255333	491	245	168	2
9255332	441	135	129	2
9255327	28	8	6	2
9255323	286	182	28	2
9255318	396	139	40	2
<b>92553 Total</b>	<b>11,801</b>	<b>5,389</b>	<b>3,090</b>	<b>204</b>
9254388	169	126	44	3
9254381	134	57	29	1
9254379	781	383	131	6
9254378	592	313	79	1
9254374	38	21	3	1
9254373	166	90	12	1
9254372	393	186	65	3
9254370	635	372	110	9

**LIEE Table 7 - LIEE Program Whole Neighborhood Approach  
Southern California Edison  
Through December 31, 2009**

Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Target to Treated This Year
9254369	697	435	134	23
9254368	458	245	112	10
9254367	29	17	7	1
9254362	47	24	8	1
9254360	445	259	109	2
9254359	454	262	122	1
9254358	519	302	92	2
9254357	323	160	36	2
9254355	176	68	30	6
9254351	55	30	17	1
9254349	73	32	14	6
9254341	303	226	81	1
9254340	168	126	62	1
9254338	743	556	120	5
9254337	339	181	65	4
9254330	617	404	348	3
9254328	389	280	51	17
9254327	398	281	126	6
9254326	516	327	105	5
9254325	178	139	17	2
9254318	696	437	222	6
<b>92543 Total</b>	<b>10,530</b>	<b>6,340</b>	<b>2,351</b>	<b>130</b>
9241070	537	393	174	2
9241051	274	212	86	1
9241050	297	226	164	1
9241048	280	246	189	26
9241047	363	252	210	1
9241046	304	196	152	2
9241044	346	271	265	2
9241043	362	275	190	9
9241041	340	243	162	2
9241040	621	395	167	3
9241039	236	149	125	1
9241038	243	229	83	31
9241032	175	147	1	48
9241031	221	186	80	20
9241029	271	196	135	1
9241028	307	228	176	2
9241027	354	216	121	1
9241026	242	163	99	1
9241024	134	101	44	1
9241023	434	309	181	2
9241022	285	172	89	1
9241021	575	262	197	16
9241020	660	369	381	1
9241017	86	73	25	4
9241015	448	255	226	4
9241013	574	350	145	9
9241012	207	128	81	2
9241011	343	155	146	1
9241010	446	202	140	12
<b>92410 Total</b>	<b>9,945</b>	<b>6,597</b>	<b>4,234</b>	<b>207</b>
9240470	348	274	234	4
9240464	394	208	121	6
9240462	664	457	274	6
9240461	423	225	105	4
9240459	172	156	69	50
9240458	237	201	184	106
9240456	293	137	62	2
9240455	329	162	204	2
9240454	410	268	151	2
9240453	399	266	109	2
9240452	413	329	261	2
9240450	509	382	364	6
9240449	297	151	88	2
9240444	192	96	138	4
9240442	355	269	206	4
9240441	457	155	119	2
9240439	363	177	87	2
9240436	437	280	225	4
9240433	180	36	8	2
9240432	439	244	118	2
9240429	378	150	52	2
9240427	426	340	427	2
9240426	339	137	94	2
9240424	306	83	4	4
9240422	466	148	49	4

**LIEE Table 7 - LIEE Program Whole Neighborhood Approach  
Southern California Edison  
Through December 31, 2009**

Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Target to Treated This Year
9240418	364	111	12	4
9240412	507	263	220	2
9240411	253	87	40	2
<b>92404 Total</b>	<b>10,349</b>	<b>5,791</b>	<b>4,025</b>	<b>236</b>
9239996	294	74	4	2
9239956	421	210	64	6
9239954	373	126	39	16
9239953	512	268	92	6
9239950	275	135	18	2
9239947	495	229	81	14
9239946	412	207	134	24
9239945	710	344	135	8
9239944	504	222	61	6
9239942	316	180	55	2
9239941	673	397	123	12
9239940	242	71	28	8
9239939	463	137	21	2
9239933	504	195	40	20
9239930	591	215	114	28
9239928	493	181	42	4
9239926	467	267	189	6
9239925	587	254	139	2
9239924	410	251	106	30
9239923	309	174	61	2
9239922	475	207	24	6
9239921	467	151	42	20
9239919	273	62	7	2
9239918	523	196	34	4
9239917	472	208	71	4
9239916	298	135	41	14
9239915	278	68	10	2
<b>92399 Total</b>	<b>11,837</b>	<b>5,164</b>	<b>1,775</b>	<b>252</b>
9237687	275	72	34	1
9237683	292	83	31	2
9237680	314	143	89	3
9237678	276	112	46	2
9237676	197	104	55	1
9237675	877	433	233	23
9237674	341	149	57	7
9237671	403	188	61	4
9237670	365	177	140	4
9237667	394	170	92	1
9237666	510	218	169	5
9237665	361	213	150	6
9237664	360	240	104	3
9237663	579	330	144	10
9237661	250	139	98	7
9237660	467	252	144	4
9237659	348	202	92	1
9237658	289	168	112	3
9237657	285	150	49	1
9237655	360	205	91	3
9237654	678	389	140	42
9237653	316	136	93	1
9237652	401	169	101	5
9237651	332	114	100	2
9237650	344	166	69	3
9237649	403	225	128	2
9237648	388	155	103	1
9237646	446	168	62	7
9237645	444	182	69	1
9237644	396	164	64	2
9237643	299	130	57	1
9237642	404	259	224	1
9237641	293	188	111	1
9237640	479	307	204	2
9237639	474	125	83	2
9237638	421	115	63	2
9237637	412	149	90	1
9237636	394	150	92	3
9237635	181	74	35	2
9237634	390	193	284	2
9237632	437	207	102	4
9237628	477	172	95	3
9237627	351	133	66	1
9237626	414	142	98	6
9237618	198	110	88	1

**LIEE Table 7 - LIEE Program Whole Neighborhood Approach  
Southern California Edison  
Through December 31, 2009**

Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Target to Treated This Year
<b>92376 Total</b>	<b>17,213</b>	<b>8,069</b>	<b>4,612</b>	<b>189</b>
9233590	308	193	17	2
9233588	691	441	99	1
9233587	190	124	39	3
9233586	419	229	102	2
9233585	454	308	48	1
9233580	365	177	61	4
9233577	561	362	227	3
9233572	93	52	5	1
9233571	121	66	8	1
9233570	239	123	19	1
9233568	408	238	138	29
9233567	429	264	379	1
9233566	710	420	371	2
9233565	330	146	73	3
9233564	300	171	91	5
9233563	430	195	76	5
9233561	502	236	93	5
9233559	499	146	76	5
9233558	559	198	70	1
9233557	468	313	166	5
9233556	534	268	131	4
9233555	436	169	104	3
9233553	522	252	98	3
9233552	89	51	14	1
9233551	603	259	104	5
9233550	424	125	58	1
9233548	337	127	70	4
9233546	518	341	197	1
9233545	474	279	158	3
9233544	688	319	130	1
9233543	572	259	118	2
9233542	575	236	111	6
9233541	455	266	107	6
9233539	532	259	167	2
9233537	532	234	90	1
9233535	233	133	39	2
9233533	451	174	74	3
9233531	248	134	75	1
9233530	285	141	64	2
9233529	291	140	78	5
9233526	0	0	7	1
9233525	396	166	52	3
9233524	126	86	62	2
9233523	288	188	173	2
9233520	184	86	30	2
9233512	151	73	6	1
<b>92335 Total</b>	<b>18,020</b>	<b>9,170</b>	<b>4,475</b>	<b>146</b>
9174462	133	39	2	1
9174461	487	155	133	9
9174460	520	194	235	7
9174459	423	138	109	39
9174458	404	136	113	8
9174457	241	91	98	3
9174455	344	133	70	6
9174454	116	53	27	1
9174452	461	186	183	4
9174450	245	94	53	2
9174449	454	109	114	18
9174448	333	101	55	1
9174446	668	212	104	4
9174443	142	71	228	4
9174442	413	119	91	1
9174441	417	118	58	1
9174438	348	135	102	1
9174437	363	135	163	11
9174436	223	113	162	1
9174435	254	120	121	3
9174434	470	204	112	2
9174433	449	140	83	3
9174432	348	62	101	2
9174430	352	137	90	4
9174427	422	199	183	4
9174426	386	141	135	4
9174425	348	116	72	7
9174424	440	237	108	1
9174423	305	75	8	1

**LIEE Table 7 - LIEE Program Whole Neighborhood Approach  
Southern California Edison  
Through December 31, 2009**

Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Target to Treated This Year
9174421	431	224	136	4
9174419	345	104	91	6
9174418	325	95	80	13
9174416	492	210	101	3
9174414	222	82	28	2
9174413	455	110	74	3
9174410	420	178	159	2
<b>91744 Total</b>	<b>13,189</b>	<b>4,764</b>	<b>3,782</b>	<b>186</b>
9081372	85	67	6	2
9081369	102	82	5	9
9081367	67	54	2	4
9081365	74	54	1	1
9081361	144	109	10	4
9081359	230	171	14	1
9081357	102	75	3	1
9081356	374	309	15	34
9081355	90	72	12	11
9081351	428	306	12	2
9081350	387	287	7	1
9081348	425	333	37	1
9081347	464	355	28	1
9081346	438	324	10	3
9081345	297	195	6	2
9081344	383	232	10	2
9081343	207	131	3	1
9081340	382	288	19	2
9081339	394	294	38	2
9081338	441	334	11	4
9081337	386	309	28	23
9081336	392	312	16	13
9081335	414	305	16	1
9081334	18	15	1	1
9081333	470	372	11	3
9081331	261	198	14	1
9081330	419	333	15	1
9081329	443	332	9	2
9081328	283	199	9	1
9081325	536	404	14	8
9081324	512	398	19	1
9081323	383	298	19	2
9081322	518	369	9	5
9081321	541	400	20	4
9081320	543	394	16	10
9081319	383	269	12	6
9081318	441	352	20	4
9081317	478	389	37	43
9081316	448	338	26	7
<b>90813 Total</b>	<b>13,383</b>	<b>10,056</b>	<b>560</b>	<b>224</b>
9080672	6	5	4	4
9080661	329	213	24	2
9080657	232	157	9	2
9080656	305	233	11	2
9080654	444	371	40	106
9080647	460	382	54	70
9080645	325	191	11	4
9080643	332	196	19	2
9080642	564	326	17	8
9080641	552	304	4	2
9080632	438	285	23	6
9080628	246	80	8	2
<b>90806 Total</b>	<b>4,234</b>	<b>2,743</b>	<b>224</b>	<b>210</b>
9080575	426	360	159	24
9080573	445	275	7	2
9080567	425	224	22	28
9080565	512	386	216	4
9080564	483	227	37	1
9080563	321	150	21	1
9080561	393	189	50	3
9080560	363	214	38	3
9080559	498	317	77	2
9080558	566	287	30	1
9080555	436	214	55	1
9080554	670	359	45	1
9080553	425	255	83	3
9080552	628	390	46	8
9080550	369	219	7	2
9080548	369	176	17	1

**LIEE Table 7 - LIEE Program Whole Neighborhood Approach  
Southern California Edison  
Through December 31, 2009**

Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Target to Treated This Year
9080547	361	193	23	2
9080546	558	318	71	2
9080543	423	204	22	2
9080541	372	198	25	3
9080540	511	319	35	3
9080539	360	127	3	1
9080538	382	121	5	2
9080536	488	215	23	1
9080535	428	195	84	1
9080534	593	271	26	2
9080532	291	145	30	2
9080528	408	202	40	8
9080527	412	245	46	1
9080526	333	171	10	1
9080525	410	189	24	3
9080523	583	360	47	7
9080522	567	248	30	2
9080521	372	117	29	2
9080520	421	242	18	1
9080519	314	187	24	1
9080518	234	139	28	2
9080516	495	209	48	2
9080515	277	119	12	1
9080514	365	161	6	1
9080512	757	444	59	1
9080511	462	278	105	9
9080510	536	229	1	1
<b>90805 Total</b>	<b>19,021</b>	<b>10,087</b>	<b>1,784</b>	<b>149</b>
9072386	102	34	12	20
9072385	127	82	204	74
9072359	87	49	9	6
9072357	341	201	41	20
9072356	369	172	128	2
9072355	755	345	219	6
9072354	248	113	94	4
9072353	294	163	57	6
9072350	437	265	137	2
9072348	269	147	86	2
9072347	539	208	112	2
9072345	332	167	113	2
9072339	423	256	85	4
9072337	376	169	114	2
9072336	336	135	70	2
9072335	567	293	184	2
9072333	467	276	177	6
9072332	263	147	154	4
9072331	464	246	276	4
9072328	75	25	8	18
9072327	466	173	264	8
9072326	455	202	180	4
9072322	520	248	123	2
9072321	269	65	67	2
9072320	90	32	20	10
<b>90723 Total</b>	<b>8,673</b>	<b>4,213</b>	<b>2,934</b>	<b>214</b>
9066057	411	116	82	3
9066056	251	67	58	3
9066055	323	108	62	9
9066054	270	114	90	4
9066053	311	98	93	3
9066052	321	156	84	7
9066050	254	122	62	2
9066049	169	81	176	1
9066047	378	105	139	2
9066044	347	180	136	1
9066041	498	134	216	5
9066040	307	122	86	2
9066039	485	222	101	3
9066038	462	233	91	1
9066037	248	124	31	1
9066036	437	176	119	2
9066035	404	195	36	1
9066034	460	216	128	5
9066033	403	155	129	2
9066032	313	163	43	1
9066031	308	113	97	2
9066030	440	163	92	2
9066029	338	120	97	1

**LIEE Table 7 - LIEE Program Whole Neighborhood Approach  
Southern California Edison  
Through December 31, 2009**

Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Target to Treated This Year
9066028	315	112	80	2
9066027	412	242	349	1
9066026	462	197	85	2
9066024	342	202	146	13
9066022	590	296	365	3
9066021	446	230	273	6
9066020	444	282	185	2
9066019	359	134	104	1
9066016	496	235	124	2
9066015	560	166	113	3
9066014	438	103	78	1
<b>90660 Total</b>	<b>13,001</b>	<b>5,482</b>	<b>4,150</b>	<b>99</b>
9065088	302	129	35	2
9065083	299	70	8	1
9065079	386	117	56	6
9065078	417	143	46	7
9065077	444	98	64	1
9065074	334	91	78	1
9065072	527	204	178	4
9065071	591	236	168	3
9065068	228	33	4	1
9065067	432	194	57	14
9065065	502	280	302	3
9065063	338	105	37	1
9065060	430	133	104	1
9065059	273	74	32	1
9065058	399	156	106	1
9065057	332	129	40	1
9065056	432	122	134	1
9065052	203	107	105	2
9065051	375	126	112	2
9065050	404	126	114	2
9065049	420	128	89	2
9065048	334	142	196	1
9065046	356	127	83	1
9065044	819	344	275	1
9065042	300	134	102	2
9065040	373	227	107	1
9065039	173	50	51	1
9065036	286	94	37	3
9065035	493	167	76	2
9065034	523	174	30	4
9065033	587	214	115	3
9065031	247	74	24	2
9065030	518	288	70	2
9065029	343	191	65	1
9065028	234	99	79	1
9065027	661	274	169	13
9065026	468	176	56	17
9065025	366	83	24	1
9065024	343	109	26	1
9065023	480	127	40	1
9065020	391	103	37	1
9065019	440	115	66	2
9065018	550	187	101	2
9065017	328	122	86	8
9065016	483	184	45	1
<b>90650 Total</b>	<b>18,163</b>	<b>6,608</b>	<b>3,829</b>	<b>129</b>
9025575	37	23	5	2
9025573	33	24	8	4
9025571	206	139	19	4
9025570	220	107	52	2
9025569	389	281	114	2
9025568	663	334	163	8
9025567	319	202	95	10
9025566	532	290	149	8
9025565	365	161	106	6
9025564	687	339	175	10
9025563	730	415	148	14
9025562	631	282	170	4
9025561	463	222	123	8
9025560	545	306	142	4
9025559	222	106	65	2
9025558	312	144	66	6
9025557	536	308	146	2
9025554	413	259	116	2
9025553	439	237	141	6

**LIEE Table 7 - LIEE Program Whole Neighborhood Approach  
Southern California Edison  
Through December 31, 2009**

Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Target to Treated This Year
9025552	402	201	91	4
9025550	371	278	138	2
9025549	317	248	107	2
9025548	395	300	128	2
9025547	319	221	83	2
9025546	286	163	66	8
9025545	465	325	130	2
9025544	553	414	163	2
9025543	351	230	82	4
9025542	346	228	97	6
9025541	157	120	62	2
9025540	384	259	87	6
9025538	267	164	52	4
9025537	285	192	76	8
9025536	367	238	128	8
9025535	445	283	125	2
9025534	527	367	153	14
9025532	433	295	135	12
9025531	384	211	132	8
9025530	594	434	145	22
9025529	203	140	49	2
9025528	438	280	77	2
9025526	186	108	41	4
<b>90255 Total</b>	<b>16,218</b>	<b>9,880</b>	<b>4,350</b>	<b>232</b>
9025095	121	72	5	2
9025094	212	99	5	2
9025093	135	79	21	1
9025090	449	203	10	1
9025089	268	144	12	1
9025088	389	215	5	1
9025087	386	218	7	1
9025086	373	218	11	2
9025083	438	93	3	1
9025082	558	315	12	1
9025081	435	248	16	1
9025080	306	182	26	5
9025079	458	242	28	15
9025078	431	243	2	1
9025077	551	316	11	1
9025075	761	455	12	1
9025074	365	212	6	1
9025073	362	163	12	3
9025071	462	203	11	3
9025069	510	173	15	2
9025068	417	105	7	2
9025067	44	11	1	1
9025063	495	275	29	4
9025062	480	264	10	5
9025061	413	229	10	3
9025060	588	317	11	2
9025059	546	306	17	4
9025057	525	166	8	1
9025055	132	73	6	2
9025054	372	221	14	10
9025053	394	233	7	2
9025051	542	165	13	2
9025047	370	192	20	5
9025046	238	125	15	1
9025043	304	152	32	6
9025042	264	132	5	2
9025041	289	50	6	2
9025040	365	190	18	1
9025037	339	186	9	2
9025032	402	175	7	1
9025031	387	194	17	1
9025030	286	170	13	1
9025029	394	216	19	2
9025028	449	248	22	2
9025027	490	259	24	2
9025025	336	163	24	4
9025024	389	223	32	2
9025022	262	151	81	1
9025021	345	210	35	19
9025020	463	253	33	3
9025019	532	142	12	2
9025012	12	7	1	1
9025011	13	6	1	1



**LIEE Table 7 - LIEE Program Whole Neighborhood Approach  
Southern California Edison  
Through December 31, 2009**

Neighborhood (County, Zipcode, Zip+7 etc.) Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2008	Target to Treated This Year
<b>90250 Total</b>	<b>19,847</b>	<b>9,906</b>	<b>789</b>	<b>145</b>
9002254	517	313	400	7
9002250	276	207	246	1
9002249	285	184	158	3
9002243	216	141	160	3
9002242	377	231	279	1
9002240	212	140	122	1
9002238	517	368	245	8
9002237	285	133	117	3
9002236	405	269	254	1
9002235	455	279	289	2
9002234	610	384	404	2
9002233	619	390	348	1
9002232	486	310	238	8
9002231	389	250	208	1
9002229	599	357	286	7
9002227	600	363	304	2
9002226	584	350	309	3
9002225	506	341	312	5
9002224	651	465	304	4
9002223	376	176	115	2
9002222	242	132	87	1
9002220	106	68	60	1
9002219	886	550	379	4
9002218	728	462	387	10
9002217	129	61	30	1
9002216	348	242	265	2
9002215	335	182	132	2
9002214	197	133	89	3
9002213	126	126	342	3
9002212	457	299	379	3
9002211	182	102	44	4
9002210	313	198	133	2
<b>90022 Total</b>	<b>13,005</b>	<b>8,205</b>	<b>7,425</b>	<b>101</b>
9000142	13	11	8	2
9000141	220	164	56	5
9000139	352	248	78	4
9000138	338	230	56	1
9000137	215	146	37	3
9000135	415	296	74	3
9000134	300	186	47	6
9000133	409	286	52	3
9000131	507	316	73	3
9000130	579	423	166	2
9000129	270	213	51	3
9000127	289	210	63	1
9000126	423	295	98	3
9000125	250	186	50	2
9000124	437	323	134	2
9000121	219	150	27	1
9000120	493	374	94	11
9000119	428	315	104	4
9000118	193	153	41	1
9000117	339	250	80	4
9000116	870	712	241	129
9000114	182	136	34	1
9000113	355	264	92	9
9000112	719	533	157	5
9000111	477	284	147	4
<b>90001 Total</b>	<b>9,242</b>	<b>6,703</b>	<b>2,060</b>	<b>212</b>

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	<b>CARE Table 1 - CARE Program Expenses - Southern California Edison</b>												
2	<b>Through December 31, 2009</b>												
3		<b>Authorized Budget</b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
4	<b>CARE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
5	Outreach	\$ 2,430,000		\$ 2,430,000	\$ 165,888		\$ 165,888	\$ 2,973,727		\$ 2,973,727	122%		122%
6	Automatic Enrollment	\$ -		\$ -	\$ (10,985)		\$ (10,985)	\$ 37,810		\$ 37,810	N/A		N/A
7	Processing / Certification / Verification	\$ 850,000		\$ 850,000	\$ 99,821		\$ 99,821	\$ 914,436		\$ 914,436	108%		108%
8	Information Technology / Programming	\$ 1,000,000		\$ 1,000,000	\$ 118,537		\$ 118,537	\$ 1,154,707		\$ 1,154,707	115%		115%
9													
10	Pilots												
11	- Pilot SB 580	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
12	- Pilot	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
13	- Pilot	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
14	Total Pilots	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
15													
16	Measurement & Evaluation	\$ 56,000		\$ 56,000	\$ (19,647)		\$ (19,647)	\$ 8,027		\$ 8,027	14%		14%
17	Regulatory Compliance	\$ 167,500		\$ 167,500	\$ 12,010		\$ 12,010	\$ 142,468		\$ 142,468	85%		85%
18	General Administration	\$ 831,500		\$ 831,500	\$ 94,668		\$ 94,668	\$ 355,893		\$ 355,893	43%		43%
19	CPUC Energy Division	\$ 206,000		\$ 206,000	\$ 6,355		\$ 6,355	\$ 104,948		\$ 104,948	51%		51%
20													
21	<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 5,541,000</b>		<b>\$ 5,541,000</b>	<b>\$ 466,646</b>		<b>\$ 466,646</b>	<b>\$ 5,692,016</b>		<b>\$ 5,692,016</b>	<b>103%</b>		<b>103%</b>
22													
23	CARE Rate Discount	\$ 203,000,000		\$ 203,000,000	\$ 23,156,484		\$ 23,156,484	\$ 228,439,230		\$ 228,439,230	113%		113%
24	Service Establishment Charge Discount	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
25													
26	<b>TOTAL PROGRAM COSTS AND CUSTOMER DISCOUNTS</b>	<b>\$ 208,541,000</b>		<b>\$ 208,541,000</b>	<b>\$ 23,623,130</b>		<b>\$ 23,623,130</b>	<b>\$ 234,131,246</b>		<b>\$ 234,131,246</b>	<b>112%</b>		<b>112%</b>
27													
28	Other CARE Rate Benefits												
29	- DWR Bond Charge Exemption				\$ 2,834,408		\$ 2,834,408	\$ 30,787,576		\$ 30,787,576			
30	- CARE PPP Exemption <sup>[1]</sup>				\$ 1,610,590		\$ 1,610,590	\$ 16,889,036		\$ 16,889,036			
31	- California Solar Initiative Exemption				\$ -		\$ -	\$ 2,485,097		\$ 2,485,097			
32	- kWh Surcharge Exemption												
33	Total Other CARE Rate Benefits				\$ 4,444,998		\$ 4,444,998	\$ 50,161,709		\$ 50,161,709			
34													
35	Indirect Costs				\$ 33,086		\$ 33,086	\$ 493,894		\$ 493,894			

**CARE Table 2 - CARE Enrollment, Recertification, Attrition, and Penetration - Southern California Edison  
Through December 31, 2009**

2009	Gross Enrollment											Attrition (Drop Offs)	Enrollment		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)
	Automatic Enrollment						Capitation	Other Sources [5]	Total (G+H+I)	Recertification [6]	Total Adjusted (J+K)		Net (L-M)	Net Adjusted (N-K)			
	Inter- Utility [1]	Intra- Utility [2]	Leveraging [3]	One-e- App [4]	SB580	Combine d (B+C+D+ E+F)											
January	3,486	691	0	0	0	4,177	8,306	17,702	30,185	40,610	70,795	17,467	53,328	12,718	1,117,274	1,382,081	81%
February	2,742	24	0	0	0	2,766	5,885	15,011	23,662	50,482	74,144	16,073	58,071	7,589	1,124,863	1,382,081	81%
March	5,288	166	0	0	0	5,454	6,742	27,526	39,722	71,143	110,865	17,894	92,971	21,828	1,146,691	1,382,081	83%
April	6,350	274	0	0	0	6,624	4,638	23,293	34,555	44,545	79,100	19,898	59,202	14,657	1,161,348	1,385,814	84%
May	2,841	527	0	0	0	3,368	4,598	18,650	26,616	41,717	68,333	22,767	45,566	3,849	1,165,197	1,385,814	84%
June	3,017	828	0	0	0	3,845	4,554	36,017	44,416	31,817	76,233	35,932	40,301	8,484	1,173,681	1,385,814	85%
July	4,847	187	0	0	0	5,034	2,669	35,425	43,128	29,023	72,151	32,157	39,994	10,971	1,184,652	1,388,356	85%
August	5,039	0	0	0	0	5,039	2,723	37,882	45,644	36,575	82,219	33,761	48,458	11,883	1,196,535	1,388,356	86%
September	3,610	232	0	0	0	3,842	3,071	29,595	36,508	60,861	97,369	27,527	69,842	8,981	1,205,516	1,388,356	87%
October	2,660	310	0	0	0	2,970	3,150	24,971	31,091	53,688	84,779	29,117	55,662	1,974	1,207,490	1,390,134	87%
November	4,071	631	0	0	0	4,702	2,194	29,233	36,129	47,067	83,196	15,944	67,252	20,185	1,227,675	1,390,134	88%
December	5,402	267	0	0	0	5,669	2,234	27,099	35,002	34,371	69,373	27,554	41,819	7,448	1,235,123	1,390,134	89%
<b>Y-T-D Total</b>	<b>49,353</b>	<b>4,137</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>53,490</b>	<b>50,764</b>	<b>322,404</b>	<b>426,658</b>	<b>541,899</b>	<b>968,557</b>	<b>296,091</b>	<b>672,466</b>	<b>130,567</b>			

[1] Enrollments via data sharing between the IOUs.

[2] Enrollments via data sharing between departments and/or programs within the utility. Includes HEAP payment data file from Accounts Payable Dept.

[3] Enrollments via data sharing with programs outside the IOU that serve low-income customers.

[4] One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customer's application or reapplication for related low income health and social welfare services (e.g. Medi-CAL, Healthy Families, CAL KIDS, etc. ) The goal is to develop another means by which low income families can be introduced into the CARE program and depending on the success of the pilot to other counties within PG&E's territory as well as other IOUs.

[5] Not including Recertification.

[6] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.

	A	B	C	D	E	F	G	H	I
1	<b>CARE Table 3 - CARE Standard Random Verification Results - Southern California Edison</b>								
2	<b>Through December 31, 2009</b>								
3	2009	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification <sup>[1]</sup>	% of Total Population Dropped
4	January	1,117,274	654	0.1%	380	7	387	59.2%	0.0%
5	February	1,124,863	572	0.1%	274	15	289	50.5%	0.0%
6	March	1,146,691	605	0.1%	254	13	267	44.1%	0.0%
7	April	1,161,348	665	0.1%	298	19	317	47.7%	0.0%
8	May	1,165,197	667	0.1%	384	13	397	59.5%	0.0%
9	June	1,173,681	635	0.1%	409	8	417	65.7%	0.0%
10	July	1,184,652	695	0.1%	455	9	464	66.8%	0.0%
11	August	1,196,535	640	0.1%	379	15	394	61.6%	0.0%
12	September	1,205,516	902	0.1%	433	8	441	48.9%	0.0%
13	October	1,207,490	1,219	0.1%	410	2	412	33.8%	0.0%
14	November	1,227,675	977	0.1%	6	2	8	0.8%	0.0%
15	December	1,235,123	1,112	0.1%	0	0	0	0.0%	0.0%
16	Y-T-D Total	<b>1,235,123</b>	<b>9,343</b>	<b>0.8%</b>	<b>3,682</b>	<b>111</b>	<b>3,793</b>	<b>40.6%</b>	<b>0.3%</b>
17	<sup>[1]</sup> Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.								
18									

	A	B	C	D	E	F	G
1	<b>CARE Table 4 - CARE Self-Certification and Self-Recertification Applications - Southern California Edison Through December 31, 2009</b>						
2							
3		<b>Provided [2]</b>	<b>Received</b>	<b>Approved</b>	<b>Denied [4]</b>	<b>Pending/Never Completed [5]</b>	<b>Duplicates</b>
4	<b>Total (Y-T-D) [1]</b>	5,001,487	1,060,220	869,323	46,418	25,245	119,234
5	<b>Percentage [3]</b>	N/A	100.00%	81.99%	4.38%	N/A	11.25%
6							
7	[1] Includes sub-metered customers.						
8	[2] Includes number of applications SCE provided for all direct mailing campaigns, customer calls made to the call center, and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation						
9	[4] Includes all applications received and not approved.						
10	[5] Includes pending recertification responses.						

	A	B	C	D	E	F	G	H	I	J
1	<b>CARE Table 5 - Enrollment by County - Southern California Edison Through December 31, 2009</b>									
2										
3	County	Estimated Eligible			Total Participants			Penetration Rate		
4		Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
5	Fresno	866	1	867	42	0	42	5%	0%	5%
6	Imperial	287	1	288	73	0	73	25%	0%	25%
7	Inyo	49	1,837	1,886	24	899	923	49%	49%	49%
8	Kern	314	31,528	31,842	314	22,701	23,015	100%	72%	72%
9	Kings	0	9,452	9,452	0	8,305	8,305	0%	88%	88%
10	Los Angeles	588,932	7,324	596,256	557,303	7,587	564,890	95%	104%	95%
11	Madera	0	3	3	0	0	0	0%	0%	0%
12	Mono	1	3,143	3,144	0	704	704	0%	22%	22%
13	Orange	190,312	1	190,313	158,050	0	158,050	83%	0%	83%
14	Riverside	154,358	34,101	188,459	133,312	25,742	159,054	86%	75%	84%
15	San Bernardino	177,765	51,916	229,681	166,129	42,958	209,087	93%	83%	91%
16	San Diego	0	3	3	0	0	0	0%	0%	0%
17	Santa Barbara	19,340	0	19,340	9,673	0	9,673	50%	0%	50%
18	Tulare	13,974	44,046	58,020	12,899	37,774	50,673	92%	86%	87%
19	Ventura	52,891	7,688	60,579	44,302	6,332	50,634	84%	82%	84%
20										
21	Total	1,199,089	191,044	1,390,133	1,082,121	153,002	1,235,123	90%	80%	89%

	A	B	C	D	E	F	G	H
1	<b>CARE Table 6 - Recertification Results - Southern California Edison</b>							
2	<b>Through December 31, 2009</b>							
3	2009	Total CARE Population	Participants Requested to Recertify	% of Population Total (C/B)	Participants Recertified	Participants Dropped [1]	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
4	January	1,117,274	47,957	4.3%	40,610	6,484	84.7%	0.6%
5	February	1,124,863	59,006	5.2%	50,482	7,363	85.6%	0.7%
6	March	1,146,691	82,123	7.2%	71,143	9,691	86.6%	0.8%
7	April	1,161,348	54,980	4.7%	44,545	9,375	81.0%	0.8%
8	May	1,165,197	51,424	4.4%	41,717	8,707	81.1%	0.7%
9	June	1,173,681	42,721	3.6%	31,817	9,858	74.5%	0.8%
10	July	1,184,652	37,622	3.2%	29,023	7,577	77.1%	0.6%
11	August	1,196,535	47,511	4.0%	36,575	9,703	77.0%	0.8%
12	September	1,205,516	74,455	6.2%	60,861	11,446	81.7%	0.9%
13	October	1,207,490	63,878	5.3%	53,688	8,029	84.0%	0.7%
14	November	1,227,675	56,785	4.6%	47,067	479	82.9%	0.0%
15	December	1,235,123	49,989	4.0%	34,371	220	68.8%	0.0%
16	Y-T-D Total	<b>1,235,123</b>	<b>668,451</b>	<b>54.1%</b>	<b>541,899</b>	<b>88,932</b>	<b>81.1%</b>	<b>7.2%</b>
17								
18	[1] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.							

**CARE Table 7 - Capitation Contractors - Southern California Edison  
Through December 31, 2009**

A	B	C	D	E	F	G	H
1	Private	CBO	WM/DVBE	LI/HEAP	Rural	Urban	Total
2							
3							
4	Contractor <sup>[1]</sup>						
5							
6		X					7
7		X			-		7
8	X				-		483
9		X					1
10		X			-		1
11		X					
12		X					
13		X					
14		X					
15		X			-	238	238
16		X					
17		X					
18		X					
19		X					
20		X					
21		X					
22	X						
23	X				432	4,543	4,975
24		X					
25		X					
26	X						
27		X				5	5
28		X				2	2
29		X				9	9
30		X				2	2
31		X				3	3
32		X				1	1
33		X					
34		X					
35		X					
36		X					
37		X					
38		X					
39	X				2,128	35,296	37,424
40		X		X	130	496	626
41		X					
42		X					
43		X					
44		X			-	1	1
45		X					
46		X			-	1	1
47		X					
48		X					
49		X					
50		X			-	115	115
51		X					
52		X					
53		X					
54		X					
55		X				10	10
56		X					
57		X				9	9
58		X				1	1
59		X					
60		X				3	3
61		X					
62		X			2	33	35
63		X		X	-	98	98
64		X					
65		X					
66		X					
67		X			-	32	32
68		X					



**CARE Table 7 - Capitation Contractors - Southern California Edison  
Through December 31, 2009**

	A	B	C	D	E	F	G	H
1								
2								
3								
4	Contractor <sup>11</sup>	Contractor Type (Check one or more if applicable)				Year to Date Enrollments <sup>12</sup>		
5		Private	CBO	WM/DVBE	LI/HEAP	Rural	Urban	Total
69	COR COMM. DEVELOPMENT CORP.		X			-	9	9
70	COVE COMM SENIOR ASSOC		X					
71	CRISIS MINISTRY CHURCH OF VLY		X			6	10	16
72	CROSSROADS CHRISTIAN CHURCH		X					
73	DENTECH CONSULTING SERVICE		X					
74	DESERT MANNA MINISTRIES INC		X					
75	DISABLED RESOURCES CTR. INC		X			-	1	1
76	DOVE ENTERPRISES		X					
77	DUARTE COMMUNITY SVC COUNCIL		X					
78	DYEAL CORPORATION INC.						5	5
79	ECCLESIAS ECON-COMM DEV COLLAB		X					
80	ECONOMIC & EMPLOYMENT D/LP CTR	X						
81	EL CONCIPIO DEL CONDADO DE		X				1	1
82	EL SOL SCIENCE & ARTS ACADEMY		X					
83	ENERGY CONSERVATION CONSULTANTS		X			446	3,616	4,062
84	ESCUELA DE LA RAZA UNIDA		X					
85	FAIR HOUSING COUNCIL RIVERSIDE		X					
86	FAITH GRACE CHINESE CHURGH		X				2	2
87	FAME ASSISTANCE CORPORATION		X				4	4
88	FAMILIES - COSTA MESA		X					
89	FAMILIES FORWARD		X					
90	FAMILY HEAL TH/CARE NETWORK		X					
91	FAMILY SVC ASSOC - W RIVERSIDE		X			-	3	3
92	FAMILY SVC ASSOC OF REDLANDS		X					
93	FCI MANAGEMENT CONSULTANTS					-	6	6
94	FELLOWSHIP OF HOPE. INC.		X					
95	FIRST STEP TRANSITIONAL LIVING		X			-	102	102
96	FRIENDSHIP MISSIONARY BAPTIST			X				
97	GARVEY SCHOOL DISTRICT	X						
98	GOLD STAR MEDIA GROUP		X			6	69	75
99	GOODWILL OF ORANGE COUNTY CA		X			-	5	5
100	HARVEST TIME MINISTRIES		X				205	205
101	HEART OF COMPASSION		X				7	7
102	HELP OF OJAI, INC.		X					
103	HELPING HANDS OF MT ZION		X					
104	HIGH DESERT YOUTH CENTER		X					
105	HNGTN PK-ADULT SCHOOL GAGE BR	X						
106	HOLLON MARKETING SYSTEM			X		801	961	1,762
107	HOSANNA COMMUNITY CHURCH		X					
108	HOUSING WITH HEART INC		X					
109	HUB CITES CAREER WORKSOURCE		X					
110	HUMAN SERVICES ASSOCIATION		X					
111	IECAAC		X					
112	KERNVILLE UNION SCHOOL DISTRIC	X				2	-	2
113	KING/DREW'S SUPPORTERS, INC.		X					
114	KINGS CO HOUSING AUTHORITY	X				18	-	18
115	KINGS COMMUNITY ACTION		X			45	-	45
116	KINGS CTY COMMISSION ON AGING		X					
117	KNIGHTS OF COLUMBUS - 12834		X					
118	KOREAN AM SENIORS ASSOC OF OC		X					
119	KOREAN AMERICAN FMLY SVC CTR		X					
120	KOREAN CHURCHES COMM DEV- KCCOD		X					
121	LA COUNTY HOUSING	X				-	26	26
122	LALMOHENO & ASSOCIATES		X					
123	LATINO HEALTH ACCESS		X					
124	LEAP THROUGH THE FIRE FTH MIN.		X			1	7	8
125	LITTLE TOKYO SERVICE CENTER		X					
126	LIBERTY TAX SERVICE	X				1	610	611
127	LONG BCH LESBIAN AND GAY PRIDE		X					
128	LOS ANGELES MUSIC/ART SCHOOL	X						
129	LOS ANGELES URBAN LEAGUE		X					
130	LOS SERRANOS ELEM SCHOOL PTA		X					
131	LOVELAND CHURCH JUBILEE PARTY		X					

**CARE Table 7 - Capitation Contractors - Southern California Edison  
Through December 31, 2009**

A	B	C	D	E	F	G	H	
1								
2								
3								
4		Contractor Type (Check one or more if applicable)				Year to Date Enrollments <sup>[2]</sup>		
5	Contractor <sup>[1]</sup>	Private	CBO	WM/DVBE	LI/HEAP	Rural	Urban	Total
132	LUTHERAN SOCIAL SVC OF SO CAL		X					
133	LUTHERAN SOCIAL SVCS OF SO CAL		X					
134	LYNWOOD UNIFIED SCHOOL DIST	X						
135	MARAVILLA FOUNDATION				X			
136	MAYWOOD CHAMBER OF COMMERCE	X						
137	MEALS ON WHEELS WEST		X					
138	MENTAL HEALTH ASSOCIATION		X					
139	MERCI		X					
140	MEXICAN AMERICAN OPPORTUNITY		X					3
141	MISSION EBENEZER FAMILY CHURCH		X					
142	MITZELL SENIOR CENTER		X					
143	MONTEBELLO HOUSING DEVELOPMENT		X					2
144	MOORPARK SENIOR CITIZENS INC		X					
145	MOUNTAIN VIEW COMMUNITY CHURCH		X					
146	MTN. COMMUNITES HEALTHY START		X					
147	MULTICULTURAL CIV ASSOC MOR VL		X					
148	NEHEMAH MINISTRIES		X					
149	NEW HORIZONS CAREGIVERS GROUP		X			1		80
150	NEW HOPE VILLAGE, INC		X					
151	NOW AND FOREVER BODY OF CHRIST		X					
152	NORCO SNR CTR PET RELIEF FUND		X					
153	OC BLACK CHAMBER OF COMMERCE		X					
154	OCCC	X						14
155	OPERATION GRACE		X					
156	ORANGE CO CONGREGATION COMM ORG		X					
157	OUR LADY OF HOPE CATH COMM INC		X					
158	OUR LADY OF LOURDES SCHOOL		X					
159	OXNARD/HUENEME SALVATION ARMY		X					
160	PACIFIC ASIAN CONSORTIUM EMPLO		X		X			
161	PERRIS COMMUNITY PARTNERSHIP		X					
162	POMONA MINESTRY OF ECONOMICS		X			7		77
163	PRIME TIME SCHOOL		X					
164	PREMIER REALTY		X					1
165	PROJECT DVRSN ALT FOR YOUTHS		X					
166	PROTEUS, INC.		X		X	30		4
167	REACH OUT 29		X					3
168	REBUILDING TOGETHER CHRISTMAS		X					
169	REDONDO BEACH UNIFIED SCH DIST	X						
170	RESTORE TO HOPE		X					
171	RIALTO CHAMBER OF COMMERCE	X						
172	RIVERSIDE DEPT COMM ACTION		X		X			6
173	ROP VIRTUAL ENTERPRISE CLASS		X					
174	RSVP OF SOUTH BAY		X					
175	SALVATION ARMY (SO. CAL DIV)		X					
176	SALVATION ARMY SOUTHEAST CORPS		X					
177	SAMARITANS HELPING HAND	X				19		13
178	SAN GRIGORIO PASS HISP CHAMBE	X						
179	SANTA CLARITA ATHLETIC ASSCTN		X					
180	SANTA CLARITA VLY COMM AGING		X					
181	SANTIAGO COMPOSTELA CATHOLIC		X					
182	SB CNTY SEXUAL ASSAULT SERVICE		X					
183	SEARCH TO INVOLVE FILIPINO		X					
184	SGUSD/SAN GABRIEL FAMILY CTR	X						
185	SOCIETY OF ST VINCENT DE PAUL		X					
186	SO. ANTELOPE VLY EMERGENCY SVC		X			1		3
187	SOMEBODY CARES - RANCHO CUCAMO		X					
188	SOMEBODY CARES SOUTHLAND		X					
189	SONRISE COMMUNITY OUTREACH INC		X					
190	SOUTHEAST COMMUNITY DEVELOPMEN		X			9		239
191	SOUTHEAST RIOVISTA FAMILY YMCA		X					
192	SOUTHWEST MIN EC DVLP ASSOC.		X					
193	SPECIAL SVC FOR GROUPS		X					
194	SPIRIT OF THE EAGLE FOUNDATION		X					

**CARE Table 7 - Capitation Contractors - Southern California Edison  
Through December 31, 2009**

1	A	B	C	D	E	F	G	H
2		Private	CBO	WM/DVBE	LI/HEAP	Rural	Urban	Total
3								
4	Contractor <sup>[1]</sup>							
5	196 ST ANNE SCHOOL		X					
	196 ST EMYDIUS CHURCH							
	197 ST FRANCIS MEDICAL CTR HLTH		X					
	198 ST JOSEPH CHURCH		X					
	199 ST MARY'S CHURCH		X					
	200 ST PIUS V CHURCH		X					
	201 ST POLYCORP FAMILY SUPPORT CTR		X					
	202 ST VINCENT DE PAUL		X					
	203 ST. CLARE CHURCH		X					
	204 ST. HILARYS CHURCH ARCHBISHOP		X					
	206 ST. MATTHIAS ELEMENTARY SCHOOL		X					
	206 STA BARBARA HISP CHMBR OF COM		X					
	207 STA BARBARA NGBORHD CLINICS		X					
	208 STOP VIOLENCE INCREASE PEACE		X					
	209 SUNSHINE YOUTH SERVICES, INC		X					
	210 TEMECULA SENIOR CITIZENS SVC		X					
	211 TEMPLO CALVARIO, INC.		X					
	212 THAI HEALTH & INFO SVCS		X					
	213 THE AL & DOROTHY KEEN CTR		X					
	214 THE GREEN TEAM		X					
	216 THEODORE ROOSEVELT ELEMENTARY		X					
	216 TODEC LEGAL CENTER, INC.		X			3	15	18
	217 TRANSFORMING LIVES INC.		X			-	3	3
	218 TRINITY COMMUNITY OUTREACH		X					
	219 TRUEVINE COMMUNITY OUTREACH		X					
	220 UNITED CAMBODIAN COMMUNITY INC		X					
	221 UNITED STEEL WKRS OF AM 2018		X					
	222 UNITY SHOPPE		X					
	223 UP CLOSE PROMOTIONS		X					
	224 VENTURA CITY HOUSING AUTHORITY		X					
	226 VETERANS IN COMMUNITY SERVICE		X		X			
	226 VICTOR VLY COMM DENTAL SVC PRG		X					
	227 VIETNAMESE COMM OF S CAL		X					
	228 VIETNAMESE COMMUNITY OF OC INC		X					
	229 VOICES OF INDIGENOUS PEOPLE		X					
	230 WAKE UP INCORPORATED		X					
	231 WALKING SHIELD AM INDIAN SOC		X					
	232 WEST ANGELLES COMM DEV CORP		X					
	233 WESTSIDE COMM SVCS CTR		X					
	234 WINNING OUR WORLD		X					
	236 WISE SENIOR SERVICES		X					
	236 WORLD HARVEST FELLOWSHIP MINIS		X					
	237 WRAP FAMILY SERVICES		X					
	238 YOUTH EMPL SVC - HARBOR AREA		X					
	239 TWCA INTERVALE SENIOR SERVICES		X					
240	<b>TOTAL</b>					<b>4,104</b>	<b>47,542</b>	<b>51,646</b>
241								

<sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

<sup>[2]</sup> Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors. Some January capitation expenditures are for customers who were enrolled in 2008.

	A	B	C	D	E	F	G	H
1	<b>CARE Table 8 - Participants as of Month-End</b>							
2	<b>Southern California Edison</b>							
	<b>Through December 31, 2009</b>							
3	<b>2009</b>	<b>Gas and Electric</b>	<b>Gas Only</b>	<b>Electric Only</b>	<b>Total</b>	<b>Eligible Households</b>	<b>Penetration</b>	<b>% Change <sup>[1]</sup></b>
4	January			1,117,274	1,117,274	1,382,081	81%	0%
5	February			1,124,863	1,124,863	1,382,081	81%	0%
6	March			1,146,691	1,146,691	1,382,081	83%	2%
7	April			1,161,348	1,161,348	1,385,814	84%	1%
8	May			1,165,197	1,165,197	1,385,814	84%	0%
9	June			1,173,681	1,173,681	1,385,814	85%	1%
10	July			1,184,652	1,184,652	1,388,356	85%	0%
11	August			1,196,535	1,196,535	1,388,356	86%	1%
12	September			1,205,516	1,205,516	1,388,356	87%	1%
13	October			1,207,490	1,207,490	1,390,134	87%	0%
14	November			1,227,675	1,227,675	1,390,134	88%	1%
15	December			1,235,123	1,235,123	1,390,134	89%	1%
16								
17	<i><sup>1</sup>Explain any monthly variance of 5% or more in the number of participants.</i>							

**CERTIFICATE OF SERVICE**

I hereby certify that, pursuant to the Commission's Rules of Practice and Procedure, I have this day served a true copy of MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E) ON LOW INCOME ASSISTANCE PROGRAMS FOR DECEMBER 2009 on all parties identified on the attached service list(s). Service was effected by one or more means indicated below:

Transmitting the copies via e-mail to all parties who have provided an e-mail address. First class mail will be used if electronic service cannot be effectuated.

Executed this **21<sup>st</sup> day of January, 2010**, at Rosemead, California.

/s/ CECILIA R. JONES \_\_\_\_\_

Cecilia R. Jones

Project Analyst

SOUTHERN CALIFORNIA EDISON COMPANY

2244 Walnut Grove Avenue  
Post Office Box 800  
Rosemead, California 91770



California Public  
Utilities Commission

CPUC Home

## CALIFORNIA PUBLIC UTILITIES COMMISSION

### Service Lists

**PROCEEDING: A0805022 - PG&E - FOR APPROVAL**

**FILER: PACIFIC GAS AND ELECTRIC COMPANY**

**LIST NAME: LIST**

**LAST CHANGED: JANUARY 19, 2010**

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