

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

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|---|---|
| Application of Southern California Edison Company (U 338-E) for Approval of its Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for Program Years 2015-2017. | Application 14-11-007 |
| And Related Matters | A.14-11-009 A.14-11-010 A.14-11-011 |

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR JUNE 2019**

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Dated: July 22, 2019

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ON LOW INCOME ASSISTANCE PROGRAMS FOR JUNE 2019**

In accordance with Ordering Paragraph 113 of Decision (D.) 16-11-022, Southern California Edison Company (SCE) hereby submits the attached monthly status report on its Energy Savings Assistance (ESA) and California Alternate Rate for Energy (CARE) program efforts. This report represents year-to-date ESA and CARE program results and expenditures through June 2019, and includes SCE's report on intensified ESA activity in the Aliso Canyon impacted area pursuant to D.16-04-040.

Respectfully submitted,

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Dated: July 22, 2019

Attachment

ESA and CARE Program Report

**Southern California Edison Company's (SCE)
Energy Savings Assistance (ESA) Program
and
California Alternate Rates for Energy (CARE) Program
Monthly Report
June 2019**

LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

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LOW INCOME ASSISTANCE PROGRAMS MONTHLY REPORT

This monthly report complies with the low-income reporting requirements established in Decision (D.)16-11-022/D.17-12-009, and with all reporting and program evaluation requirements previously established for the California Alternate Rates for Energy (CARE) and Energy Savings Assistance (ESA) Programs and provides information on CARE and ESA Program accomplishments and expenditures through 2019 to June 30, 2019.

1. Energy Savings Assistance Program Executive Summary

The objective of SCE's Energy Savings Assistance (ESA) Program is to help income-qualified customers reduce their energy consumption and costs while increasing their health, comfort, and safety at no cost to them. Through the ESA Program, SCE offers a number of energy-efficient appliances to income-qualified customers, including energy-efficient refrigerators and air conditioners, and home efficiency solutions like weatherization that can help customers save energy and money. The ESA Program is available to income-qualified customers living in single-family, multifamily, and mobile homes, including homeowners and renters. To be eligible for the program, customers must meet the program's income guidelines, which are established by the California Public Utilities Commission (CPUC) and updated annually. Specific measures are authorized according to criteria observed in each home for existing appliances and feasibility of installation.

1.1. Energy Savings Program Overview

1.1.1. Provide a summary of the Energy Savings Assistance Program elements as approved in Decision (D.) 16-11-022 and as modified by D.17-12-009:

| Program Summary for Month | | | |
|---------------------------|--|---------------------|-----|
| 2019 | Authorized / Planning Assumptions ¹ | Year-to-Date Actual | % |
| Budget | \$63,616,662 | \$39,508,569 | 62% |
| Homes Treated | 95,168 | 43,572 | 46% |
| kWh Saved | 32,300,000 | 28,418,110 | 88% |
| kW Demand Reduced | N/A | 3,964 | N/A |
| Therms Saved | N/A | N/A | N/A |

[1] Reflects the authorized 2019 budget in D.16-11-022 and updated via Resolution E-4885 addressing conforming AL 3585-E and supplemental AL 3585-E-A. Total authorized budget in 2019 is \$81,481,677; the total amount of \$63,616,662 excludes the total authorized unspent funds of \$17,865,015 captured in ESA Table 1A. The recently authorized budget approved in SCE's Mid-Cycle Update AL 3824-E on January 4, 2019 has not been incorporated into the June Monthly report.

1.2. Whole Neighborhood Approach Evaluation

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed (i.e., tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

During the month of June, SCE continued to increase its efforts to contact customers to enroll them in the ESA program. SCE contacts customers receiving the CARE rate discount to enroll them in the ESA program. Each letter provides customers with the name and contact phone number for their local SCE ESA program contractor, allowing contractors to directly receive information for interested customers. This streamlined process creates efficiencies for both customer and contractor. In June SCE mailed nearly 100,000 letters to CARE customers who have not yet participated in the ESA program.

1.3. Customer Enrollment and Outreach Update

1.3.1. Provide a summary of the Energy Savings Assistance program enrollment and outreach strategies deployed this month.

SCE’s ESA contractors continue to enroll customers through tablet PCs (aka paperless enrollment) during the assessment process resulting in streamlined and expedited enrollments. The tablet PC eliminates the need for paper copies ensuring protection of customer data and helping protect the environment. In June there were 317 assessors, representing 22 contractors utilizing the paperless enrollment process, enrolling 10,343 households. SCE is currently facing challenges enrolling first-touch households into the program. To overcome this barrier SCE is utilizing new customer analytics to identify eligible customers. SCE may also consider increasing the number of outreach-type contractors who could identify and enroll first-touch ESA households.

In June, SCE Multifamily Common Area Measures (MF-CAM) contractors continued to outreach to the 76 non-deed restricted properties identified as potential leads for Multifamily (MF) low income customers. Some of the properties visited suggest that there is low potential for MF CAM services because the properties have small common areas. However, these properties’ tenants may still be eligible for the ESA program and there are potential opportunities for tenants to enroll. Furthermore, SCE is looking to add lighting measures to improve its measure offerings for MF CAM.

1.4. Leveraging Success Evaluation, Including CSD

1.4.1. Please provide a status of the leveraging effort with CSD. What new steps or programs have been

implemented? What was the result in terms of new enrollments?

SCE and the California Department of Community Services and Development (CSD) continue to employ a leveraging framework to increase participation from the Low Income Home Energy Assistance Program (LIHEAP) agencies that are also ESA Program providers and to record installations of measures common to both ESA and LIHEAP.

A contract agreement with SCE and the CSD to leverage the ESA program funds with the Multifamily Low-Income Weatherization Program (MF LIWP) was previously finalized and a list of projects within SCE's territory are currently reserved for CSD leveraging. In addition, SCE and the IOUs continue to meet with CSD staff regularly to discuss future leveraging efforts.

1.5. Workforce Education & Training

1.5.1. Please summarize efforts to improve and expand Energy Savings Assistance Program workforce education and training. Describe steps taken to hire and train low income workers and how such efforts differ from prior program years.

In June, SCE's contractors continued to conduct self-guided training to new staff on the policies and procedures associated with ESA home assessment. The training provides participants with comprehensive instruction on income documentation, customer and measure eligibility, and hands-on exercises, plus an extensive discussion of energy education-related topics and demonstrations used to gauge the participants' understanding of the material. SCE conducts bi-weekly testing for prospective program representatives which they must pass prior to being authorized to conduct a home assessment. This month SCE tested 44 prospective representatives.

SCE contracts with a mixture of local private contractors (LPCs), community-based organizations (CBOs) and faith-based organizations (FBOs) to provide ESA program services. The organizations, many of which are in low-income and disadvantaged communities, have provided 814 jobs that support SCE's ESA Program, including executive, clerical and other ancillary positions. In June, seventeen (17) new jobs were added.

2. California Alternate Rates for Energy (CARE) Executive Summary

The CARE program is a low-income energy rate program that provides a monthly discount of 30-35% on energy rates to low-income households with incomes at or below 200% of the Federal Poverty Guidelines.¹ Income qualified customers

¹ Public Utilities Code §739.1 (a).

include residential single-family households as well as in sub-metered residential facilities, nonprofit group living facilities, agricultural employee housing facilities, and migrant housing farm workers.

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs

| CARE Budget Categories | Authorized Budget | Expenses Year-to-Date | % of 2019 Budget Spent |
|---|----------------------|-----------------------|------------------------|
| Outreach | \$2,684,843 | \$1,397,165 | 52% |
| Processing / Certification Re-certification | \$800,000 | \$264,901 | 33% |
| Post Enrollment Verification (PEV) | \$600,000 | \$279,060 | 46% |
| IT Programming | \$600,000 | \$92,529 | 15% |
| Cooling Centers | \$44,562 | \$14,826 | 33% |
| Pilot (CHANGES) | \$525,000 | \$223,199 | 43% |
| Studies | \$150,000 | \$0 | 0% |
| Regulatory Compliance | \$542,704 | \$196,351 | 36% |
| General Administration | \$704,529 | \$352,764 | 50% |
| CPUC Energy Division Staff | \$140,000 | \$41,543 | 30% |
| Total Expenses | \$6,791,638 | \$2,862,319 | 42% |
| Subsidies and Benefits | \$487,221,423 | \$154,061,356 | 32% |
| Total Program Costs & Discounts | \$494,013,061 | \$156,923,675 | 32% |

2.1.2. Please provide the CARE program penetration rate to date

| CARE Penetration | | |
|------------------|---------------------------------|-------------------------------|
| Participants | Estimated Eligible Participants | Year-to-Date Penetration Rate |
| 1,189,421 | 1,337,092 | 89% |

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE's in-language and underpenetrated areas continue to be a priority. SCE's CARE/FERA

programs partner with internal departments such as Local Public Affairs (LPA), Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, Business Solutions, and the Mobile Energy Unit (MEU), and various chambers, foundations, faith-based and community-based organizations in outreach activities that target SCE’s hard-to-reach customer base.

When appropriate, SCE’s Customer Contact Center (CCC) continues to utilize the online enrollment application at sce.com to directly enroll customers in the CARE Program during incoming calls. If requested, the Customer Service Representative may alternately send a paper Rate Discount Application to the customer. During the month of June, SCE enrolled 3,770 eligible customers through CCC outreach efforts including web, phone, and mail-in enrollments.

The CARE/FERA Capitation Fee Program team is continuing its efforts to engage existing Capitation agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, to enroll the hardest-to-reach customers. Because of these efforts, the Capitation Fee Program continues to show enrollments from agencies previously inactive.

In June, capitation contractors and outbound calling efforts successfully enrolled 121 new customers in the CARE Program. Current and ongoing campaign strategies and efforts include:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including community-based outreach events and fairs.

In June, SCE participated in three community/outreach events. Two of which included the Youth Action Summer Project in the City of San Bernardino and The Power of Play which took place at Belvedere Park in the City of Los Angeles. SCE also hosted the Faith & Nonprofit Business Summit at SCE’s Energy Education Center. There were more than 365 event attendees who learned about SCE’s low-income programs – such as CARE and ESA, and other energy efficiency programs available to them.

| Event Date | Event Name | City | Estimated Customer Interactions |
|------------|---------------------------------------|----------------|---------------------------------|
| 6/1/2019 | The Power of Play | Los Angeles | 240 |
| 6/15/2019 | Youth Action Project Summer Explosion | San Bernardino | 50 |

| | | | |
|-----------|-----------------------------------|-----------|----|
| 6/21/2019 | Faith & Nonprofit Business Summit | Irwindale | 75 |
|-----------|-----------------------------------|-----------|----|

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF), a program that provides utility payment assistance through voluntary customer, employee, and SCE shareholder donations.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, and other low income-qualified programs offered through SoCalGas and certain water utilities. ESA participants are automatically enrolled in CARE each month, and LIHEAP participants are automatically enrolled in CARE quarterly. In June SCE enrolled 3455 eligible customers in CARE through data sharing with LIHEAP, ESA, SoCalGas, and water utilities. The CARE Program continuously integrates its efforts and messaging with the ESA Program at all outreach events, communications, and marketing campaigns.

2.3. Recertification Complaints

SCE did not receive any recertification complaints in June.

Appendix A: Energy Savings Assistance Program and CARE Tables

| Program | Table | Title |
|--|------------------|---|
| ESA – Intensified Efforts in Response to the Aliso Canyon Natural Gas Leak Emergency | Table 1 | Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040 |
| ESA | Table 1 | ESA Program Expenses |
| ESA | Table 1A | Expenses Funded From 2009-2016 Unspent ESA Program Funds |
| ESA | Table 2, 2A & 2B | Expenses and Energy Savings by Measures Installed |
| ESA | Table 3 | Average Bill Savings per Treated Home |
| ESA | Table 4A | Homes Treated |
| ESA | Table 4B | Homes Unwilling/Unable to Participate |

| Program | Table | Title |
|----------------|--------------|---|
| ESA | Table 5 | Customer Summary |
| ESA | Table 6 | Expenditures for Pilots and Studies |
| ESA | Table 7 | Measures (Refrigerators and In Home Energy Education) |
| CARE | Table 1 | CARE Program Expenses |
| CARE | Table 2 | CARE Enrollment, Recertification, Attrition, and Penetration |
| CARE | Table 3A&B | CARE Post-Enrollment Verification Results |
| CARE | Table 4 | CARE Self-Certification and Re-Certification Applications |
| CARE | Table 5 | Enrollment by County |
| CARE | Table 6 | Recertification Results |
| CARE | Table 7 | Capitation Contractors |
| CARE | Table 8 | Participants as of Month End |
| CARE | Table 9 | CHANGES Expenditures |
| CARE | Table 10 | CHANGES One-On-One Assistance Reporting Period February 2018 |
| CARE | Table 11 | CHANGES Group Assistance Sessions November through January 2018 |

Table 1: Intensified ESA Activity in the Impacted Area Pursuant to D.16-04-040

| Reporting Month/Year – June 2019 | | | |
|---|------------|--|----------------------|
| 1. Total Homes Eligible: | | 1,322,388 | |
| 2. Total Homes Visited in Aliso Canyon Territory: | | 251,821 | |
| 2a. “Go-Back” Homes: | | 165,477 | |
| 2b. First Touch Homes: | | 86,344 | |
| 3. Percent of treated homes prioritized due to “High Usage”: | | 1.58% | |
| 4. Percent of treated “Multi-Family” units prioritized: | | 33.42% | |
| 5. Percent of homes jointly treated by SCE and SoCalGas: | | 45.13% | |
| 6. Average Per Home Savings for Homes Treated as a result of suspended program rules: | | 418.79 kWh / 0.056 kW | |
| 7. Number of homes in the pipeline: | | 1,750 | |
| 8. Installed Measures by SoCalGas | | 9. Installed Measures by SCE | |
| HE Clothes Washers: | N/A | CFLs: | 416,616 |
| Water Heater Blankets: | N/A | Fluorescent Torchiere Lamps: | 10,334 |
| Low Flow Showerheads | N/A | LED A-Lamps: | 271,537 |
| Water Heater Pipe Insulation: | N/A | LED Torchiere and LED Reflector Lamps: | 44,154 |
| Faucet Aerator: | N/A | Tier 1 and Tier 2 Smart Power Strips: | 216,773 |
| Thermostatic Shower Valve: | N/A | Energy Education | 198,152 |
| Air Sealing/Envelope: | N/A | Refrigerator Replacement: | 23,139 |
| Attic Insulation: | N/A | Room A/C Replacement: | 714 |
| Duct Testing & Sealing: | N/A | Evaporative Cooler Installation: | 14,385 |
| Furnace Clean & Tune: | N/A | Pool Pump Replacement: | 2,931 |
| | | Central A/C & Heat Pump Replacement: | 14 |
| Therms Saved: | N/A | kWh Saved: | 76,881,005 |
| | | kW Saved: | 10,310 |
| Total Expenses: | N/A | Total Expenses: | \$291,953,702 |

10. SCE and SoCalGas are to prioritize near-term electric and natural gas savings respectively.

a. Which measures have been identified as providing the highest near-term savings, and how are they being prioritized?

SCE has identified refrigerator replacements and pool pump replacements as “Go Back” targets due to their large near term, and enduring long term, energy savings. SCE analyzed data from assessed homes that did not previously qualify for replacement of these measures to identify homes most likely to qualify for replacement of these two high impact and cost-effective measures.

11. SCE and SoCalGas should target a minimum average energy savings increase of 10 percent in the affected region as compared to pre-emergency savings for the duration of the emergency time period.

- a. Please provide your methodology for establishing pre-emergency baselines and comparing average energy savings achieved in the affected regions indicate and whether any automated measurement and verification tools are being utilized or considered.**

A pre-emergency baseline was established from the 2015 program year. The 2015 total kWh and kW savings in the affected region was divided by 12 to obtain an average monthly savings number of 704,000 kWh and 97kW. From this baseline, the monthly savings goal in the Aliso Canyon area will be approximately 774,000 kWh and 107 kW. The estimated monthly targets are based on previous metered consumption analysis of an average treated home.

SCE may validate the achieved savings using a bill comparison methodology as is consistently used for the ESA program for all IOUs. The pre- and post-treatment comparison of AMI consumption data for treated homes is based on the standard metered data-based measurement and verification protocols for measuring savings for ESA treated homes. The validation of achieved savings may use a combination of automated metered consumption and/or planned impact evaluation depending on the timing of data needs. The needed lag in metered consumption data analysis necessitates use of existing estimates for the required monthly reporting of program accomplishments.

- b. Please also discuss your progress in achieving the 10 percent savings increase.** Since April 28, 2016, 76,881,005 kWh and 10,310 kW have been saved in the Aliso Canyon area, for an average of 2,077,865 kWh and 278 kW per month, which continues to exceed the 10 percent savings.

12. SCE's and SoCalGas' suspension of the "3MM" and "Go-Back" rules should help capture significant savings of at least 4 and 3 percent respectively on average.

- a. Please provide your methodology for calculating average kWh saved for homes made eligible through the aforementioned rule-suspensions and indicate whether any automated measurement and verification tools are being utilized or considered.**

SCE has determined 501 kWh per month baseline kWh usage of homes in the impacted area by averaging a sample of homes on CARE in Los Angeles, Orange, Riverside, San Bernardino, and Ventura counties, an area which approximates the impacted area. SCE will strive to attain 4% savings over this baseline, while still providing *all* eligible and feasible measures to qualified homes in the identified impacted area.

See response to #11a above regarding automated measurement and verification tools.

13. SCE and SoCalGas should provide the treatment of the most energy-intensive single- and multi-family properties and target high energy using households first.

- a. **Please explain your strategy and progress identifying and targeting multi-family and high-usage homes.**

SCE continues to leverage information determined via the CARE High Usage Verification process to identify and target energy intensive single-family, multi-family and mobile home households in the impacted area. Letters are sent to customers with the name and contact phone number for their local-area ESA program contractor, allowing interested customers to receive program information and a more direct ESA enrollment. Approximately 2% of the homes treated in Aliso Canyon area are CARE high usage customers.

14. SCE and SoCalGas are to leverage program offerings outside of the ESA Program portfolio that could also achieve energy savings (such as demand response or deployment of solar thermal water heaters).

- a. **Please discuss your strategy for encouraging customer participation in other demand response programs.**

The CSI Thermal program had low participation rates and no longer has funding. SCE has ceased marketing the program.

In addition, SCE's contractor's Program Representatives continue to review the ESA Program Customer Energy Education and Resource Guide with each program enrollee at time of in-home enrollment. This Energy Education focuses on no-cost actions these low income customers can take to save energy and reduce their bills. Included in this education is instruction on how to sign up for My Account, which provides them with additional time and money savings tools and opportunities to participate in residential energy efficiency rebate programs.

Energy Savings Assistance Program Table 1 - Expenses

Southern California Edison

Through June 2019

| ESA Program: | Authorized Budget [1] | | | Current Month Expenses | | | Year to Date Expenses | | | % of Budget Spent YTD | | |
|---|-----------------------|-----|---------------------|------------------------|-----|---------------------|-----------------------|-----|----------------------|-----------------------|-----|------------|
| | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total |
| Energy Efficiency | | | | | | | | | | | | |
| Appliances | \$21,628,600 | | \$21,628,600 | \$ 933,793 | | \$ 933,793 | \$ 7,457,648 | | \$ 7,457,648 | 34% | | 34% |
| Domestic Hot Water | \$ 31,348 | | \$ 31,348 | \$ 1,516 | | \$ 1,516 | \$ 11,130 | | \$ 11,130 | 36% | | 36% |
| Enclosure | \$ 218,022 | | \$ 218,022 | \$ 5,087 | | \$ 5,087 | \$ 54,235 | | \$ 54,235 | 25% | | 25% |
| HVAC | \$24,897,305 | | \$24,897,305 | \$ 2,233,869 | | \$ 2,233,869 | \$ 15,551,896 | | \$ 15,551,896 | 62% | | 62% |
| Maintenance | \$ 100,220 | | \$ 100,220 | \$ - | | \$ - | \$ - | | \$ - | 0% | | 0% |
| Lighting | \$ 1,013,054 | | \$ 1,013,054 | \$ 721,645 | | \$ 721,645 | \$ 4,776,488 | | \$ 4,776,488 | 471% | | 471% |
| Miscellaneous | \$ 2,631,912 | | \$ 2,631,912 | \$ 419,571 | | \$ 419,571 | \$ 3,005,771 | | \$ 3,005,771 | 114% | | 114% |
| Customer Enrollment | \$ 4,489,283 | | \$ 4,489,283 | \$ 579,988 | | \$ 579,988 | \$ 3,586,994 | | \$ 3,586,994 | 80% | | 80% |
| In Home Education | \$ 1,457,578 | | \$ 1,457,578 | \$ 166,420 | | \$ 166,420 | \$ 978,310 | | \$ 978,310 | 67% | | 67% |
| Pilot | \$ - | | \$ - | | | | \$ 14,862 | | \$ 14,862 | | | |
| Energy Efficiency TOTAL | \$56,467,322 | | \$56,467,322 | \$ 6,320,533 | | \$ 6,320,533 | \$ 35,437,333 | | \$ 35,437,333 | 63% | | 63% |
| Training Center | \$ 539,344 | | \$ 539,344 | \$ 12,478 | | \$ 12,478 | \$ 74,647 | | \$ 74,647 | 14% | | 14% |
| Inspections | \$ 1,151,406 | | \$ 1,151,406 | \$ 112,547 | | \$ 112,547 | \$ 557,493 | | \$ 557,493 | 48% | | 48% |
| Marketing and Outreach [3] | \$ 950,000 | | \$ 950,000 | \$ 817,777 | | \$ 817,777 | \$ 1,060,220 | | \$ 1,060,220 | 112% | | 112% |
| Statewide Marketing Education and Outreach | \$ - | | \$ - | \$ - | | \$ - | \$ - | | \$ - | | | |
| Measurement and Evaluation Studies | \$ 91,250 | | \$ 91,250 | \$ - | | \$ - | \$ 95,517 | | \$ 95,517 | 105% | | 105% |
| Regulatory Compliance | \$ 478,313 | | \$ 478,313 | \$ 45,626 | | \$ 45,626 | \$ 280,478 | | \$ 280,478 | 59% | | 59% |
| General Administration | \$ 3,879,027 | | \$ 3,879,027 | \$ 211,883 | | \$ 211,883 | \$ 1,922,663 | | \$ 1,922,663 | 50% | | 50% |
| CPUC Energy Division | \$ 60,000 | | \$ 60,000 | \$ 76,458 | | \$ 76,458 | \$ 80,219 | | \$ 80,219 | 134% | | 134% |
| TOTAL PROGRAM COSTS [2] | \$63,616,662 | | \$63,616,662 | \$ 7,597,302 | | \$ 7,597,302 | \$ 39,508,569 | | \$ 39,508,569 | 62% | | 62% |
| Funded Outside of ESA Program Budget | | | | | | | | | | | | |
| Indirect Costs | | | | \$ 96,380 | | \$ 96,380 | \$ 600,666 | | \$ 600,666 | | | |
| NGAT Costs | | | | | | | | | | | | |
| <p>[1] Reflects the authorized 2019 budget in D.16-11-022 and updated via Resolution E-4885 addressing conforming AL 3585-E and supplemental AL 3585-E-A. Total authorized budget in 2019 is \$81,481,677; the total amount of \$63,616,662 excludes the total authorized unspent funds of \$17,865,015 captured in ESA Table 1A. The recently authorized budget approved in SCE's Mid-Cycle Update AL 3824-E on January 4, 2019 has not been incorporated into the May Monthly report.</p> <p>[2] Financial data for Energy Efficiency total monthly and year-to-date expenses are obtained from EMAPS; financial data for Training Center, Inspections, Marketing & Outreach, Measurement & Evaluation Studies, Regulatory Compliance, General Administration, and CPUC Energy Division monthly and year-to-date expenses are obtained from SAP. Expenses for categories authorized to utilize unspent funds are not included in the table, refer to ESA Table 1A.</p> <p>[X] Please indicate whether authorized budget includes shifted funds from previous years and/or prior program cycles. (Yes or No) If yes, please specify amount, date fund-shifting activity occurred, date of fund-shifting request and related approval is applicable.</p> <p>[3] Financial data for Marketing and Outreach includes a credit received as accounting adjustments in May.</p> <p>Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.</p> | | | | | | | | | | | | |

**Energy Savings Assistance Program Table 1A - Expenses Funded From 2009-2016 Unspent ESA Program Funds
Southern California Edison
Through June 2019**

| ESA Program: | Authorized Budget [1] | | | Current Month Expenses | | | Year to Date Expenses | | | % of Budget Spent YTD | | |
|--|-----------------------|-----|---------------|------------------------|-----|--------------|-----------------------|-----|--------------|-----------------------|-----|-------|
| | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total |
| Energy Efficiency | | | | | | | | | | | | |
| Additional Regulatory Compliance Costs | \$ 93,750 | | \$ 93,750 | \$ - | | \$ - | | | \$ - | 0% | | 0% |
| Leveraging - CSD | \$ 1,000,000 | | \$ 1,000,000 | \$ - | | \$ - | \$ - | | \$ - | 0% | | 0% |
| Climate Zone 13 Central AC and AC related measures | \$ 6,666,260 | | \$ 6,666,260 | \$ 1,059,308 | | \$ 1,059,308 | \$ 4,233,899 | | \$ 4,233,899 | 64% | | 64% |
| HE Clothes Washer | \$ 3,318,844 | | \$ 3,318,844 | \$ - | | \$ - | \$ - | | \$ - | 0% | | 0% |
| Multi-Family Common Area Measures | \$ 4,500,000 | | \$ 4,500,000 | \$ - | | \$ - | \$ - | | \$ - | 0% | | 0% |
| Powerstrip Tier II | \$ 2,286,161 | | \$ 2,286,161 | \$ 202,232 | | \$ 202,232 | \$ 1,270,379 | | \$ 1,270,379 | 56% | | 56% |
| TOTAL UNSPENT PROGRAM COSTS [2] | \$ 17,865,015 | | \$ 17,865,015 | \$ 1,261,541 | | \$ 1,261,541 | \$ 5,504,278 | | \$ 5,504,278 | 31% | | 31% |

[1] Reflects the authorized 2019 budget for unspent categories (i.e. new ESA program measures and directives) in D.16-11-022 and updated via Resolution E-4885 addressing conforming AL 3585-E and supplemental AL 3585-E.

[2] Financial data for monthly and year-to-date expenses for Additional Regulatory Compliance Costs category are obtained from SAP; financial data for monthly and year-to-date expenses for remaining categories are obtained from EMAPS.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O |
|----|--|--------------|---------------------------|-------------------------|------------------------|----------------------------|----------------------|-------------------------|---|-------------------------|------------------------|----------------------------|----------------------|-------------------------|---|
| 1 | Energy Savings Assistance Program Table 2A | | | | | | | | | | | | | | |
| 2 | Southern California Edison | | | | | | | | | | | | | | |
| 3 | Through June 2019 | | | | | | | | | | | | | | |
| 4 | | | | | | | | | | | | | | | |
| 5 | ESA Program (Summary) Total | | | | | | | | ESA Program - CSD Leveraging | | | | | | |
| 6 | Year-To-Date Completed & Expensed Installation | | | | | | | | Year-To-Date Completed & Expensed Installation | | | | | | |
| 7 | Measures | Units | Quantity Installed | kWh [4] (Annual) | kW [4] (Annual) | Therms [4] (Annual) | Expenses (\$) | % of Expenditure | Quantity Installed | kWh [4] (Annual) | kW [4] (Annual) | Therms [4] (Annual) | Expenses (\$) | % of Expenditure | |
| 8 | Appliances | | | | | | | | | | | | | | |
| 9 | High Efficiency Clothes Washer | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 10 | Refrigerators | Each | 7,070 | 4,060,178 | 489 | - | \$ 7,457,648 | 18.2% | | | | | | 0.0% | |
| 11 | Microwaves | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 12 | Domestic Hot Water | | | | | | | | | | | | | | |
| 13 | Water Heater Blanket | Home | 2 | 352 | 0 | - | \$ 102 | 0.0% | | | | | | 0.0% | |
| 14 | Low Flow Shower Head | Home | 201 | 35,052 | 4 | - | \$ 8,522 | 0.0% | | | | | | 0.0% | |
| 15 | Water Heater Pipe Insulation | Home | 13 | 1,925 | 0 | - | \$ 381 | 0.0% | | | | | | 0.0% | |
| 16 | Faucet Aerator | Home | 185 | 32,197 | 4 | - | \$ 2,126 | 0.0% | | | | | | 0.0% | |
| 17 | Water Heater Repair/Replacement | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 18 | Thermostatic Shower Valve | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 19 | New - Combined Showerhead/TSV | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 20 | New - Heat Pump Water Heater | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 21 | New - Tub Diverter/ Tub Spout | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 22 | New - Thermostat-controlled Shower Valve | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 23 | Enclosure | | | | | | | | | | | | | | |
| 24 | Air Sealing / Envelope [1] | Home | 369 | (143,989) | (62) | - | \$ 44,254 | 0.1% | | | | | | 0.0% | |
| 25 | Caulking | Home | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 26 | Attic Insulation | Home | 5 | - | - | - | \$ 9,981 | 0.0% | | | | | | 0.0% | |
| 27 | HVAC | | | | | | | | | | | | | | |
| 28 | FAU Standing Pilot Conversion | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 29 | Furnace Repair/Replacement | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 30 | Room A/C Replacement | Each | 425 | (130,390) | (20) | - | \$ 378,335 | 0.9% | | | | | | 0.0% | |
| 31 | Central A/C replacement | Each | 2,826 | 1,059,154 | 141 | - | \$ 12,755,520 | 31.2% | | | | | | 0.0% | |
| 32 | Heat Pump Replacement | Each | 112 | 144,942 | 65 | - | \$ 437,354 | 1.1% | | | | | | 0.0% | |
| 33 | Evaporative Cooler (Replacement) | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 34 | Evaporative Cooler (Installation) | Each | 5,254 | 3,173,775 | 490 | - | \$ 5,577,576 | 13.6% | | | | | | 0.0% | |
| 35 | Duct Testing and Sealing | Home | 2,717 | 62,047 | 1 | - | \$ 637,010 | 1.6% | | | | | | 0.0% | |
| 36 | New - Energy Efficient Fan Control | Home | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 37 | New - Prescriptive Duct Sealing | Home | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 38 | New - High Efficiency Forced Air Unit (HE FAU) | Home | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 39 | New - A/C Time Delay | Home | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 40 | Maintenance | | | | | | | | | | | | | | |
| 41 | Furnace Clean and Tune | Home | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 42 | Central A/C Tune up | Home | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 43 | Lighting | | | | | | | | | | | | | | |
| 44 | Compact Fluorescent Lights (CFL) [7] | Each | 114 | 1,877 | 0 | - | \$ 825 | 0.0% | | | | | | 0.0% | |
| 45 | Torchiere [7] | Each | 1 | 96 | 0 | - | \$ 56 | 0.1% | | | | | | 0.0% | |
| 46 | Exterior Hard wired CFL fixtures [7] | Each | 11 | 385 | 0 | - | \$ 990 | 0.0% | | | | | | 0.0% | |
| 47 | Exterior Hard wired LED fixtures | Each | 264 | 5,601 | 0 | - | \$ 22,905 | 0.0% | | | | | | 0.0% | |
| 48 | Occupancy Sensor | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 49 | LED Night Lights | Each | - | - | - | - | \$ - | 0.0% | | | | | | 0.0% | |
| 50 | New - LED Diffuse Bulb (60W Replacement) | Each | - | - | - | - | \$ - | 0.1% | | | | | | 0.0% | |
| 51 | New - LED Reflector Bulb | Each | 6,307 | 133,758 | 16 | - | \$ 52,658 | 0.0% | | | | | | 0.0% | |
| 52 | New - LED Reflector Downlight Retrofit Kits | Each | - | - | - | - | \$ - | 9.1% | | | | | | 0.0% | |
| 53 | New - LED A-Lamps | Each | 401,314 | 15,570,070 | 1,881 | - | \$ 3,703,903 | | | | | | | 0.0% | |
| 54 | New - LED Torchiere | Each | 15,522 | 1,087,982 | 126 | - | \$ 995,151 | 2.4% | | | | | | 0.0% | |
| 55 | Miscellaneous | | | | | | | | | | | | | | |
| 56 | Pool Pumps | Each | 981 | 1,109,697 | 349 | - | \$ 1,181,682 | 2.9% | | | | | | 0.0% | |
| 57 | Smart Power Strips - Tier 1 | Each | 44,474 | (770,849) | (105) | - | \$ 1,824,089 | 4.5% | | | | | | 0.0% | |
| 58 | New - Smart Power Strips - Tier 2 | Each | 21,624 | 2,984,251 | 584 | - | \$ 1,270,379 | 3.1% | | | | | | 0.0% | |
| 59 | Ancillary Services | | | | | | | | | | | | | | |
| 60 | Commissioning | Home | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | |
| 61 | Audit | Home | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | |
| 62 | Administration | Home | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | |
| 63 | Pilots | | | | | | | | | | | | | | |
| 64 | | | | | | | | | | | | | | | |
| 65 | Customer Enrollment | | | | | | | | | | | | | | |
| 66 | Outreach & Assessment | Home | 47,153 | | | | \$ 3,586,994 | 8.8% | | | | | \$ - | 0.0% | |
| 67 | In-Home Education | Home | 40,094 | | | | \$ 978,310 | 2.4% | | | | | \$ - | 0.0% | |
| 68 | | | | | | | | | | | | | | | |
| 69 | Total Savings/Expenditures | | | 28,418,110 | 3,964 | | 40,926,750 | | | | | | \$ - | 0.0% | |
| 70 | | | | | | | | | | | | | | | |
| 71 | Total Households Weatherized [2] | Home | 368 | | | | | | | | | | | | |
| 72 | | | | | | | | | | | | | | | |
| 73 | Households Treated | | Total | | | | | | | | | | | | |
| 74 | - Single Family Households Treated | Home | 29,515 | | | | | | | | | | | | |
| 75 | - Multi-family Households Treated | Home | 11,010 | | | | | | | | | | | | |
| 76 | - Mobile Homes Treated | Home | 3,047 | | | | | | | | | | | | |
| 77 | Total Number of Households Treated | Home | 43,572 | | | | | | | | | | | | |
| 78 | # Eligible Households to be Treated for PY [3] | Home | 95,168 | | | | | | | | | | | | |
| 79 | % of Households Treated | % | 46% | | | | | | | | | | | | |
| 80 | - Master-Meter Households Treated | Home | 6,446 | | | | | | | | | | | | |
| 81 | | | | | | | | | | | | | | | |
| 82 | [1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty. | | | | | | | | | | | | | | |
| 83 | [2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs | | | | | | | | | | | | | | |
| 84 | [3] Based on Resolution E-4885 approving SCE's Authorized CARE and ESA Programs Conforming AL 3585-E and Supplemental AL 3585-E-A filed in compliance with D.16-11-022. | | | | | | | | | | | | | | |
| 85 | [4] All savings are calculated based on Evergreen Economics "Impact Evaluation of the 2011 CA Low Income Energy Efficiency Program, Final Report." August 30, 2013 | | | | | | | | | | | | | | |
| 86 | [5] Costs exclude support costs that are included in Table 1; excludes costs for common area measures, refer to ESA Table 2B. | | | | | | | | | | | | | | |
| 87 | [6] Data for Aliso Canyon includes "First Touches and Re-Treatments". | | | | | | | | | | | | | | |
| 88 | [7] Expenses for fluorescent lighting reflect installations completed on or before December 31, 2017 and invoiced in 2018. | | | | | | | | | | | | | | |
| 89 | | | | | | | | | | | | | | | |
| 90 | Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | | | | | | | | | |

Energy Savings Assistance Program Table 2B
Southern California Edison
Through June 2019

| ESA Program - Multifamily Common Area [6] | | | | | | | |
|--|--------------|--|------------------|-----------------|---------------------|---------------|------------------|
| Measures | Units | Year-To-Date Completed & Expensed Installation | | | | | % of Expenditure |
| | | Quantity Installed | kWh [4] (Annual) | kW [4] (Annual) | Therms [4] (Annual) | Expenses (\$) | |
| Appliances | | | | | | | |
| High Efficiency Clothes Washer | Each | | | | | | |
| Refrigerators | Each | | | | | | |
| Microwaves | Each | | | | | | |
| Domestic Hot Water | | | | | | | |
| Water Heater Blanket | Home | | | | | | |
| Low Flow Shower Head | Home | | | | | | |
| Water Heater Pipe Insulation | Home | | | | | | |
| Faucet Aerator | Home | | | | | | |
| Water Heater Repair/Replacement | Each | | | | | | |
| Thermostatic Shower Valve | Each | | | | | | |
| New - Combined Showerhead/TSV | Each | | | | | | |
| New - Heat Pump Water Heater | Each | | | | | | |
| New - Tub Diverter/ Tub Spout | Each | | | | | | |
| New - Thermostat-controlled Shower Valve | Each | | | | | | |
| Enclosure | | | | | | | |
| Air Sealing / Envelope [1] | Home | | | | | | |
| Caulking | Home | | | | | | |
| Attic Insulation | Home | | | | | | |
| HVAC | | | | | | | |
| FAU Standing Pilot Conversion | Each | | | | | | |
| Furnace Repair/Replacement | Each | | | | | | |
| Room A/C Replacement | Each | | | | | | |
| Central A/C replacement | Each | | | | | | |
| Heat Pump Replacement | Each | | | | | | |
| Evaporative Cooler (Installation) | Each | | | | | | |
| Duct Testing and Sealing | Home | | | | | | |
| New - Energy Efficient Fan Control | Home | | | | | | |
| New - Prescriptive Duct Sealing | Home | | | | | | |
| New - High Efficiency Forced Air Unit (HE FAU) | Home | | | | | | |
| New - A/C Time Delay | Home | | | | | | |
| Maintenance | | | | | | | |
| Furnace Clean and Tune | Home | | | | | | |
| Central A/C Tune up | Home | | | | | | |
| Lighting | | | | | | | |
| Occupancy Sensor | Each | | | | | | |
| LED Night Lights | Each | | | | | | |
| New - LED Diffuse Bulb (60W Replacement) | Each | | | | | | |
| New - LED Reflector Bulb | Each | | | | | | |
| New - LED Reflector Downlight Retrofit Kits | Each | | | | | | |
| New - LED A-Lamps | Each | | | | | | |
| Miscellaneous | | | | | | | |
| Pool Pumps | Each | | | | | | |
| Smart Power Strips - Tier 1 | Each | | | | | | |
| New - Smart Power Strips - Tier 2 | Each | | | | | | |
| Ancillary Services | | | | | | | |
| Administration [2] | Home | | | | | | |
| Audit | Home | | | | | | |
| Commissioning [3] | Home | | | | | | |
| Pilots | | | | | | | |
| Customer Enrollment | | | | | | | |
| Outreach & Assessment | Home | | | | | \$ - | |
| In-Home Education | Home | | | | | \$ - | |
| Total Savings/Expenditures | | | - | - | - | \$ - | |
| Total Multifamily Buildings Weatherized [5] | | | | | | | |
| Multifamily Buildings Treated | | | | | | | |
| | Total | | | | | | |
| - Multifamily | | | | | | | |

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[2] Per D.16-11-022 at p.210, the CPUC imposes a cap of 10% of ESA Program funds for administrative activities and a ceiling of 20% for direct implementation non-incentive costs.

[3] Refers to optimizing the installation of the measure installed such as retrofitting pipes, etc.

[4] All savings are calculated based on Evergreen Economics "Impact Evaluation of the 2011 CA Low Income Energy Efficiency Program, Final Report." August 30, 2013

[5] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs

[6] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 3
Energy Savings and Average Bill Savings per Treated Home/Common Area
Southern California Edison
Through June 2019**

| ESA Program | |
|--|-------------------|
| Annual kWh Savings | 28,418,110 |
| Annual Therm Savings | |
| Lifecycle kWh Savings | 382,813,774 |
| Lifecycle Therm Savings | |
| Current kWh Rate | 0.130 |
| Current Therm Rate | |
| Average 1st Year Bill Savings / Treated households | \$84.78 |
| Average Lifecycle Bill Savings / Treated Household | \$1,142.10 |
| | |
| ESA Program - CSD Leveraging | |
| Annual kWh Savings | |
| Annual Therm Savings | |
| Lifecycle kWh Savings | |
| Lifecycle Therm Savings | |
| Current kWh Rate | \$ - |
| Current Therm Rate | \$ - |
| Average 1st Year Bill Savings / Treated Households | \$ - |
| Average Lifecycle Bill Savings / Treated Household | \$ - |
| | |
| ESA Program - Multifamily Common Area | |
| Annual kWh Savings | 7,504,185 |
| Annual Therm Savings | |
| Lifecycle kWh Savings | 102,898,460 |
| Lifecycle Therm Savings | |
| Current kWh Rate | \$ 0.13 |
| Current Therm Rate | |
| Average 1st Year Bill Savings / Treated Buildings | \$ 90.00 |
| Average Lifecycle Bill Savings / Treated Buildings | \$ 1,234.14 |
| | |
| Summary - ESA Program/CSD Leveraging/ Multifamily Common Area | |
| Annual kWh Savings | |
| Annual kW Savings | |
| Annual Therm Savings | |
| Lifecycle kWh Savings | |
| Lifecycle Therm Savings | |
| Current kWh Rate | \$ - |
| Current Therm Rate | \$ - |
| Average 1st Year Bill Savings / Treated households and Buildings | \$ - |
| Average Lifecycle Bill Savings / Treated Household and Buildings | \$ - |
| | |
| Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | |

Energy Savings Assistance Program Table 4A - Homes/Buildings Treated
Southern California Edison
Through June 2019

| ESA Program | Eligible Households* | | | Households Treated YTD | | |
|--------------------|-----------------------------|------------------|------------------|-------------------------------|---------------|---------------|
| County | Rural [1] | Urban | Total | Rural | Urban | Total |
| FRESNO | 0 | 520 | 520 | 0 | 0 | 0 |
| IMPERIAL | 188 | 0 | 188 | 0 | 0 | 0 |
| INYO | 1,271 | 5 | 1,276 | 4 | 0 | 4 |
| KERN | 17,281 | 13,069 | 30,350 | 771 | 1 | 772 |
| KINGS | 8,357 | 0 | 8,357 | 184 | 0 | 184 |
| LOS ANGELES | 3,064 | 541,092 | 544,156 | 222 | 18,527 | 18,749 |
| MADERA | 0 | 3 | 3 | 0 | 0 | 0 |
| MONO | 1,568 | 0 | 1,568 | 1 | 0 | 1 |
| ORANGE | 0 | 201,377 | 201,377 | 0 | 5,242 | 5,242 |
| RIVERSIDE | 93,008 | 97,623 | 190,631 | 1,150 | 6,070 | 7,220 |
| SAN BERNARDINO | 36,377 | 189,139 | 225,516 | 1,115 | 8,223 | 9,338 |
| SAN DIEGO | 1 | 0 | 1 | 0 | 0 | 0 |
| SANTA BARBARA | 0 | 18,004 | 18,004 | 0 | 31 | 31 |
| TULARE | 45,643 | 13,443 | 59,086 | 1,026 | 576 | 1,602 |
| TUOLUMNE | 0 | 0 | 0 | 0 | 0 | 0 |
| VENTURA | 2,581 | 63,378 | 65,959 | 28 | 403 | 431 |
| Total | 209,340 | 1,137,652 | 1,346,992 | 4,501 | 39,073 | 43,574 |

| ESA Program - CSD Leveraging | | | | Households Treated YTD | | |
|-------------------------------------|--|--|--|-------------------------------|--------------|--------------|
| County | | | | Rural | Urban | Total |
| | | | | | | 0 |
| | | | | | | 0 |
| Total | | | | 0 | 0 | 0 |

| ESA Program - Multifamily Common Area | | | | Buildings Treated YTD | | |
|--|--|--|--|------------------------------|--------------|--------------|
| County | | | | Rural | Urban | Total |
| | | | | | | 0 |
| | | | | | | 0 |
| Total | | | | 0 | 0 | 0 |

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

* Estimated eligible households is updated using Athens Research dataset provided in March 2019.

| | | | | | | |
|--|--|--|--|--|--|--|
| | | | | | | |
|--|--|--|--|--|--|--|

Energy Savings Assistance Program Table 4B - Homes Unwilling / Unable to Participate

Southern California Edison

Through June 2019

| ESA Program | | | | | | | |
|--|---|--|---|--|---|---|-------------------------------------|
| | Reason Provided | | | | | | |
| County | Customer Unwilling/Declined Program Measures | Customer Unavailable - Scheduling Conflicts | Hazardous Environment (unsafe/unclean) | Landlord Refused to Authorize Participation | Household Exceeds Allowable Limits | Unable to Provide Required Documentation | Other Infeasible/ Ineligible |
| Fresno | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Imperial | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Inyo | 0 | 0 | 0 | 0 | 0 | 4 | 10 |
| Kern | 1 | 5 | 0 | 45 | 9 | 94 | 276 |
| Kings | 3 | 1 | 0 | 3 | 4 | 8 | 156 |
| Los Angeles | 21 | 45 | 1 | 959 | 142 | 2,143 | 8,478 |
| Madera | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mono | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| Orange | 7 | 20 | 0 | 203 | 50 | 464 | 3,361 |
| Riverside | 43 | 64 | 0 | 368 | 84 | 385 | 2,379 |
| San Bernardino | 61 | 483 | 0 | 569 | 89 | 816 | 4,234 |
| Sandiego | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Santa Barbara | 0 | 0 | 0 | 0 | 3 | 0 | 36 |
| Tulare | 14 | 33 | 0 | 11 | 9 | 58 | 911 |
| Tuolumne | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ventura | 0 | 4 | 0 | 18 | 19 | 25 | 280 |
| Total | 150 | 655 | 1 | 2,178 | 409 | 3,997 | 20,121 |
| <p>Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.</p> | | | | | | | |

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary

Southern California Edison

Through June 2019

ESA Program

| Month | Gas & Electric | | | | Gas Only | | | | Electric Only | | | | Total | | | |
|------------|---------------------------------|----------|-----|----|---------------------------------|----------|-----|----|---------------------------------|----------|------------|-------|---------------------------------|----------|------------|-------|
| | # of Household Treated by Month | (Annual) | | | # of Household Treated by Month | (Annual) | | | # of Household Treated by Month | (Annual) | | | # of Household Treated by Month | (Annual) | | |
| | | Therm | kWh | kW | | Therm | kWh | kW | | Therm | kWh | kW | | Therm | kWh | kW |
| January | | | | | | | | | 4,490 | | 3,556,742 | 488 | 4,490 | | 3,556,742 | 488 |
| February | | | | | | | | | 10,839 | | 7,504,185 | 1,034 | 10,839 | | 7,504,185 | 1,034 |
| March | | | | | | | | | 19,565 | | 13,159,248 | 1,825 | 19,567 | | 13,159,248 | 1,825 |
| April | | | | | | | | | 23,856 | | 15,990,007 | 2,215 | 23,858 | | 15,990,007 | 2,215 |
| May | | | | | | | | | 36,395 | | 24,177,599 | 3,356 | 36,397 | | 24,177,599 | 3,356 |
| June | | | | | | | | | 43,572 | | 28,418,110 | 3,964 | 43,572 | | 28,418,110 | 3,964 |
| July | | | | | | | | | | | | | | | | |
| August | | | | | | | | | | | | | | | | |
| September | | | | | | | | | | | | | | | | |
| October | | | | | | | | | | | | | | | | |
| November | | | | | | | | | | | | | | | | |
| December | | | | | | | | | | | | | | | | |
| YTD | - | - | - | - | - | - | - | - | 43,572 | | 28,418,110 | 3,964 | 43,572 | | 28,418,110 | 3,964 |

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

ESA Program - CSD Leveraging

| Month | Gas & Electric | | | | Gas Only | | | | Electric Only | | | | Total | | | |
|------------|----------------|----------|-----|----|----------------|----------|-----|----|----------------|----------|-----|----|----------------|----------|-----|----------|
| | # of Buildings | (Annual) | | | # of Household | (Annual) | | | # of Household | (Annual) | | | # of Household | (Annual) | | |
| | | Therm | kWh | kW | | Therm | kWh | kW | | Therm | kWh | kW | | Therm | kWh | kW |
| January | | | | | | | | | | | | | | | | |
| February | | | | | | | | | | | | | | | | |
| March | | | | | | | | | | | | | | | | |
| April | | | | | | | | | | | | | | | | |
| May | | | | | | | | | | | | | | | | |
| June | | | | | | | | | | | | | | | | |
| July | | | | | | | | | | | | | | | | |
| August | | | | | | | | | | | | | | | | |
| September | | | | | | | | | | | | | | | | |
| October | | | | | | | | | | | | | | | | |
| November | | | | | | | | | | | | | | | | |
| December | | | | | | | | | | | | | | | | |
| YTD | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 0 |

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

ESA Program - Multifamily Common Area

| Month | Gas & Electric | | | | Gas Only | | | | Electric Only | | | | Total | | | |
|------------|----------------|----------|-----|----|----------------|----------|-----|----|----------------|----------|-----|----|----------------|----------|-----|----------|
| | # of Buildings | (Annual) | | | # of Buildings | (Annual) | | | # of Buildings | (Annual) | | | # of Buildings | (Annual) | | |
| | | Therm | kWh | kW | | Therm | kWh | kW | | Therm | kWh | kW | | Therm | kWh | kW |
| January | | | | | | | | | | | | | | | | |
| February | | | | | | | | | | | | | | | | |
| March | | | | | | | | | | | | | | | | |
| April | | | | | | | | | | | | | | | | |
| May | | | | | | | | | | | | | | | | |
| June | | | | | | | | | | | | | | | | |
| July | | | | | | | | | | | | | | | | |
| August | | | | | | | | | | | | | | | | |
| September | | | | | | | | | | | | | | | | |
| October | | | | | | | | | | | | | | | | |
| November | | | | | | | | | | | | | | | | |
| December | | | | | | | | | | | | | | | | |
| YTD | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 0 |

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

| Energy Savings Assistance Program Table 7 | | | | | | |
|---|-----------------|---|---|--|--|--|
| Southern California Edison | | | | | | |
| Through June 2019 | | | | | | |
| | | | | | | |
| Measures | Units | Received Refrigerator | Not eligible for Refrigerator due to Less than Six Occupants | | | |
| Second Refrigerators | Each | | | | | |
| | | | | | | |
| Measures | Units | Households that Only Received Energy Education [1] | | | | |
| In-Home Energy Education | Home | 3,799 | | | | |
| | | | | | | |
| Households for My Energy/My Account Platform [1] | | | | | | |
| Opt-Out | Enrolled | Opt-In | | | | |
| 48,876 | 1,856 | 804 | | | | |
| | | | | | | |
| Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | |

CARE Table 1 - CARE Program Expenses

Southern California Edison

Through June 2019

| CARE Program: | Authorized Budget | | | Current Month Expenses | | | Year to Date Expenses[4][5] | | | % of Budget Spent YTD | | |
|---|-----------------------|-----|-----------------------|------------------------|-----|----------------------|-----------------------------|-----|-----------------------|-----------------------|-----|------------|
| | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total |
| Outreach | \$ 2,684,843 | | \$ 2,684,843 | \$ 737,792 | | \$ 737,792 | \$ 1,397,165 | | \$ 1,397,165 | 52% | | 52% |
| Processing / Certification Re-certification | \$ 800,000 | | \$ 800,000 | \$ 66,260 | | \$ 66,260 | \$ 264,901 | | \$ 264,901 | 33% | | 33% |
| Post Enrollment Verification | \$ 600,000 | | \$ 600,000 | \$ 39,346 | | \$ 39,346 | \$ 279,060 | | \$ 279,060 | 47% | | 47% |
| IT Programming | \$ 600,000 | | \$ 600,000 | \$ 2,010 | | \$ 2,010 | \$ 92,529 | | \$ 92,529 | 15% | | 15% |
| Cooling Centers | \$ 44,562 | | \$ 44,562 | \$ 4,612 | | \$ 4,612 | \$ 14,826 | | \$ 14,826 | 33% | | 33% |
| Pilots/CHANGES Program [1] | \$ 525,000 | | \$ 525,000 | \$ 120,203 | | \$ 120,203 | \$ 223,199 | | \$ 223,199 | 43% | | 43% |
| Studies [2] | \$ 150,000 | | \$ 150,000 | \$ - | | \$ - | \$ - | | \$ - | 0% | | 0% |
| Regulatory Compliance | \$ 542,704 | | \$ 542,704 | \$ 21,934 | | \$ 21,934 | \$ 196,351 | | \$ 196,351 | 36% | | 36% |
| General Administration | \$ 704,529 | | \$ 704,529 | \$ 58,056 | | \$ 58,056 | \$ 352,746 | | \$ 352,746 | 50% | | 50% |
| CPUC Energy Division | \$ 140,000 | | \$ 140,000 | \$ - | | \$ - | \$ 41,543 | | \$ 41,543 | 30% | | 30% |
| SUBTOTAL MANAGEMENT COSTS [3] | \$ 6,791,638 | | \$ 6,791,638 | \$ 1,050,214 | | \$ 1,050,214 | \$ 2,862,319 | | \$ 2,862,319 | 42% | | 42% |
| CARE Rate Discount | \$ 487,221,423 | | \$ 487,221,423 | \$ 25,474,823 | | \$ 25,474,823 | \$ 154,061,356 | | \$ 154,061,356 | 32% | | 32% |
| TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS | \$ 494,013,061 | | \$ 494,013,061 | \$ 26,525,037 | | \$ 26,525,037 | \$ 156,923,675 | | \$ 156,923,675 | 32% | | 32% |
| Other CARE Rate Benefits | | | | | | | | | | | | |
| - DWR Bond Charge Exemption | | | | \$ 1,617,731 | | \$ 1,617,731 | \$ 10,540,394 | | \$ 10,540,394 | | | |
| - CARE PPP Exemption | | | | \$ 1,775,323 | | \$ 1,775,323 | \$ 11,295,357 | | \$ 11,295,357 | | | |
| - California Solar Initiative Exemption | | | | \$ - | | \$ - | \$ 964,539 | | \$ 964,539 | | | |
| - kWh Surcharge Exemption | | | | \$ - | | \$ - | \$ - | | \$ - | | | |
| Total Other CARE Rate Benefits | | | | \$ 3,393,054 | | \$ 3,393,054 | \$ 22,800,290 | | \$ 22,800,290 | | | |
| Indirect Costs | | | | \$ 68,463 | | \$ 68,463 | \$ 464,033 | | \$ 464,033 | | | |

[1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.

[2] Reflects the Annual Eligibility Estimates prepared by Athens Research on behalf of the utilities. This efforts was formerly referenced in Measurement and Evaluation.

[3] Reflects the authorized funding per year in D.16-11-022 and updated via Resolution [E-4885] addressing Conforming AL [3585-E] and Supplemental Conforming AL [3585-E-A].

[4] Monthly and year-to-date expenses data was obtained from SAP database. Subtotal Management Costs for 2017 include Cooling Centers total costs.

[5] Total costs settled to prior cycle CARE accounting are not addressed in CARE Table 1.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Southern California Edison
Through June 2019**

| | New Enrollment | | | | | | | | | | Recertification ^[4] | | | | Attrition (Drop Offs) ^[5] | | | | | Enrollment | | Total CARE Participants | Estimated CARE Eligible | Penetration Rate % (W/X) | |
|------------------|----------------------------|----------------------------|-------------------------|--|---------------|---------------|---------------|------------|--------------------|----------------|--------------------------------|---------------|----------------------------|----------------|--------------------------------------|----------------------------|--------------|------------------------|----------------|---------------------------|----------------|-------------------------|-------------------------|--------------------------|--------------------|
| | Automatic Enrollment | | | Self-Certification (Income or Categorical) | | | | | | | Total New Enrollment (E+J) | Scheduled | Non-Scheduled (Duplicates) | Automatic | Total Recertification (L+M+N) | No Response ^[6] | Failed PEV | Failed Recertification | Other | Total Attrition (P+Q+R+S) | Gross (K+O) | | | | Net Adjusted (K-T) |
| | Inter-Utility ¹ | Intra-Utility ² | Leveraging ³ | Combined (B+C+D) | Online | Paper | Phone | Capitation | Combined (F+G+H+I) | | | | | | | | | | | | | | | | |
| January | 3,751 | 216 | 0 | 3,967 | 5,159 | 4,912 | 5,473 | 9 | 15,553 | 19,520 | 16,742 | 12,718 | 0 | 29,460 | 10,416 | 3 | 725 | 10,441 | 21,585 | 48,980 | -2,065 | 1,203,474 | 1,337,092 | 90.0% | |
| February | 4,118 | 231 | 0 | 4,349 | 5,641 | 3,889 | 5,200 | 36 | 14,766 | 19,115 | 14,185 | 12,703 | 0 | 26,888 | 9,436 | 26 | 612 | 7,205 | 17,279 | 46,003 | 1,836 | 1,205,310 | 1,337,092 | 90.1% | |
| March | 4,800 | 164 | 0 | 4,964 | 5,561 | 2,509 | 5,473 | 16 | 13,559 | 18,523 | 10,215 | 16,165 | 0 | 26,380 | 8,326 | 18 | 466 | 10,899 | 19,709 | 44,903 | -1,186 | 1,204,124 | 1,337,092 | 90.1% | |
| April | 3,951 | 311 | 0 | 4,262 | 4,571 | 2,605 | 4,493 | 28 | 11,697 | 15,959 | 9,854 | 13,652 | 0 | 23,506 | 8,791 | 120 | 457 | 18,328 | 27,696 | 39,465 | -11,737 | 1,192,387 | 1,337,092 | 89.2% | |
| May | 3,936 | 222 | 0 | 4,158 | 4,476 | 6,658 | 3,796 | 47 | 14,977 | 19,135 | 13,253 | 14,199 | 0 | 27,452 | 8,569 | 168 | 539 | 10,705 | 19,981 | 46,587 | -846 | 1,191,541 | 1,337,092 | 89.1% | |
| June | 3,212 | 243 | 0 | 3,455 | 4,706 | 6,889 | 3,770 | 121 | 15,486 | 18,941 | 11,925 | 12,616 | 0 | 24,541 | 10,334 | 98 | 528 | 10,101 | 21,061 | 43,482 | -2,120 | 1,189,421 | 1,337,092 | 89.0% | |
| July | | | | | | | | | | | | | | | | | | | | | | | | | |
| August | | | | | | | | | | | | | | | | | | | | | | | | | |
| September | | | | | | | | | | | | | | | | | | | | | | | | | |
| October | | | | | | | | | | | | | | | | | | | | | | | | | |
| November | | | | | | | | | | | | | | | | | | | | | | | | | |
| December | | | | | | | | | | | | | | | | | | | | | | | | | |
| YTD Total | 23,768 | 1,387 | 0 | 25,155 | 30,114 | 27,462 | 28,205 | 257 | 86,038 | 111,193 | 76,174 | 82,053 | 0 | 158,227 | 55,872 | 433 | 3,327 | 67,679 | 127,311 | 269,420 | -16,118 | 1,189,421 | 1,337,092 | 89.0% | |

¹ Enrollments via data sharing between the IOUs.

² Enrollments via data sharing between departments and/or programs within the utility.

³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

^[4] Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to respond.

^[5] Numbers are not tied to month initiated but are operational and reflect customer enrollment status changes that were triggered that month; these numbers differ from the tied to month initiated numbers provided elsewhere in this report.

^[6] No response includes no response to both Recertification and Verification.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 3A - Post-Enrollment Verification Results (Model)

Southern California Edison

Through June 2019

| Month | Total CARE Households Enrolled | Households Requested to Verify | % of CARE Enrolled Requested to Verify Total | CARE Households De-enrolled (Due to no response) | CARE Households De-enrolled (Verified as Ineligible) [1] | Total Households De-enrolled [2] | % De-enrolled through Post Enrollment Verification | % of Total CARE Households De-enrolled |
|------------------|--------------------------------|--------------------------------|--|--|--|----------------------------------|--|--|
| January | 1,203,474 | 5,273 | 0.44% | 3,617 | 84 | 3,701 | 70.19% | 0.31% |
| February | 1,205,310 | 43 | 0.00% | 17 | 0 | 17 | 39.53% | 0.00% |
| March | 1,204,124 | 6,152 | 0.51% | 2,672 | 95 | 2,767 | 44.98% | 0.23% |
| April | 1,192,387 | 7,089 | 0.59% | 41 | 69 | 110 | 1.55% | 0.01% |
| May | 1,191,541 | 8,285 | 0.70% | 31 | 46 | 77 | 0.93% | 0.01% |
| June | 1,189,421 | 7,976 | 0.67% | 23 | 0 | 23 | 0.29% | 0.00% |
| July | | | | | | | | |
| August | | | | | | | | |
| September | | | | | | | | |
| October | | | | | | | | |
| November | | | | | | | | |
| December | | | | | | | | |
| YTD Total | 1,189,421 | 34,818 | 2.93% | 6,401 | 294 | 6,695 | 19.23% | 0.56% |

[1] Includes customers verified as over income or who requested to be de-enrolled.

[2] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD ad

CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)

Southern California Edison

Through June 2019

| Month | Total CARE Households Enrolled | Households Requested to Verify ¹ | % of CARE Enrolled Requested to Verify Total | CARE Households De-enrolled (Due to no response) | CARE Households De-enrolled (Verified as Ineligible) ² | Total Households De-enrolled ³ | % De-enrolled through HUV Post Enrollment Verification | % of Total CARE Households De-enrolled |
|------------------|--------------------------------|---|--|--|---|---|--|--|
| January | 1,203,474 | 3,126 | 0.26% | 2,979 | 9 | 2,988 | 95.59% | 0.25% |
| February | 1,205,310 | 0 | 0.00% | 0 | 0 | 0 | 0 | 0.00% |
| March | 1,204,124 | 10,684 | 0.89% | 9,815 | 95 | 9910 | 92.76% | 0.82% |
| April | 1,192,387 | 1,430 | 0.12% | 1,207 | 12 | 1219 | 85.24% | 0.10% |
| May | 1,191,541 | 189 | 0.02% | 0 | 0 | 0 | 0.00% | 0.00% |
| June | 1,189,421 | 467 | 0.04% | 0 | 0 | 0 | 0.00% | 0.00% |
| July | | | | | | | | |
| August | | | | | | | | |
| September | | | | | | | | |
| October | | | | | | | | |
| November | | | | | | | | |
| December | | | | | | | | |
| YTD Total | 1,189,421 | 15,896 | 1.34% | 14,001 | 116 | 14,117 | 88.81% | 1.19% |

¹ Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.

² Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

³ Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Each utility may have a different de-enrollment date due to billing cycle or other contributing factors.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹**Southern California Edison****Through June 2019**

| | Provided [2] | Received | Approved | Denied [4] | Pending/Never Completed [5] | Duplicates |
|----------------|---------------------|-----------------|-----------------|-------------------|------------------------------------|-------------------|
| Total (Y-T-D) | 517,448 | 419,758 | 252,842 | 43,143 | 69,786 | 123,773 |
| Percentage [3] | N/A | 100% | 60% | 10% | N/A | 29% |

¹ Includes sub-metered customers.

² Includes number of applications SCE provided for all direct mailing campaigns, customer calls made to the call center, and other outreach methods. Because there are other means by which customers obtain applications which are not counted, this number is only an approximation.

³ Percent of received applications.

⁴ Includes all applications received and not approved.

⁵ Includes pending recertification responses.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may

CARE Table 5 - Enrollment by County

Southern California Edison

Through June 2019

| County | Estimated Eligible Households* | | | Total Households Enrolled | | | Penetration Rate | | |
|----------------|--------------------------------|----------------|------------------|---------------------------|----------------|------------------|------------------|------------|------------|
| | Urban | Rural | Total | Urban | Rural | Total | Urban | Rural | Total |
| Fresno | 520 | 0 | 520 | 39 | 0 | 39 | 8% | 0% | 8% |
| Imperial | 0 | 185 | 185 | 0 | 66 | 59 | 0% | 36% | 32% |
| Inyo | 5 | 1,269 | 1,274 | 0 | 961 | 961 | 0% | 76% | 75% |
| Kern | 13,028 | 17,209 | 30,237 | 8,647 | 13,759 | 22,303 | 66% | 80% | 74% |
| Kings | 0 | 8,346 | 8,346 | 0 | 8,874 | 8,798 | 0% | 106% | 105% |
| Los Angeles | 534,621 | 3,060 | 537,681 | 497,727 | 1,530 | 498,048 | 93% | 50% | 93% |
| Madera | 3 | 0 | 3 | 0 | 0 | 0 | 0% | 0% | 0% |
| Mono | 0 | 1,565 | 1,565 | 0 | 745 | 743 | 0% | 48% | 47% |
| Orange | 199,929 | 0 | 199,929 | 149,560 | | 148,914 | 75% | 0% | 74% |
| Riverside | 97,341 | 92,884 | 190,225 | 78,884 | 89,231 | 166,323 | 81% | 96% | 87% |
| San Bernardino | 188,658 | 36,341 | 224,999 | 184,307 | 36,450 | 219,595 | 98% | 100% | 98% |
| San Diego | 0 | 1 | 1 | 0 | 1 | 1 | 0% | 100% | 100% |
| Santa Barbara | 17,543 | 0 | 17,543 | 9,396 | | 9,346 | 54% | 0% | 53% |
| Tulare | 13,397 | 45,559 | 58,956 | 12,168 | 43,170 | 55,298 | 91% | 95% | 94% |
| Ventura | 63,060 | 2,568 | 65,628 | 52,145 | 1,761 | 53,666 | 83% | 69% | 82% |
| Total | 1,128,104 | 208,988 | 1,337,092 | 992,873 | 196,548 | 1,189,421 | 88% | 94% | 89% |

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

* Estimated eligible households is updated using Athens Research dataset provided in March 2019.

CARE Table 6 - Recertification Results

Southern California Edison

Through June 2019

| Month | Total CARE Households | Households Requested to Recertify ¹ | % of Households Total (C/B) | Households Recertified ² | Households De-enrolled ³ | Recertification Rate % ⁴ (E/C) | % of Total Households De-enrolled (F/B) |
|------------|-----------------------|--|-----------------------------|-------------------------------------|-------------------------------------|---|---|
| January | 1,203,474 | 22,267 | 1.9% | 12,995 | 9,120 | 58.36% | 0.76% |
| February | 1,205,310 | 17,512 | 1.5% | 9,977 | 7,394 | 56.97% | 0.61% |
| March | 1,204,124 | 21,519 | 1.8% | 11,881 | 8,138 | 55.21% | 0.68% |
| April | 1,192,387 | 20,311 | 1.7% | 10,245 | 1,433 | 50.44% | 0.12% |
| May | 1,191,541 | 24,102 | 2.0% | 8,910 | 956 | 36.97% | 0.08% |
| June | 1,189,421 | 23,775 | 2.0% | 3,336 | 504 | 14.03% | 0.04% |
| July | | | | | | | |
| August | | | | | | | |
| September | | | | | | | |
| October | | | | | | | |
| November | | | | | | | |
| December | | | | | | | |
| YTD | 1,189,421 | 129,486 | 10.89% | 57,344 | 27,545 | 44.29% | 2.32% |

¹ Excludes count of customers recertified through the probability model.

² Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

³ Includes customers who did not respond or who requested to be de-enrolled.

⁴ Percentage of customers recertified compared to the total participants requested to recertify in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 7 - Capitation Contractors¹

Southern California Edison

Through June 2019

| Contractor [1] | Contractor Type (Check one or more if applicable) | | | | Total Enrollments | |
|---|--|-----|--------|--------|-------------------|------------------|
| | Private | CBO | WMDVBE | LIHEAP | Current Month | Year-to-Date [2] |
| | ALPHA ENTERPRISES | | x | | | - |
| APAC SERVICE CENTER | x | | | | - | 7 |
| ARMENIAN RELIEF SOCIETY | x | | | | - | - |
| ASIAN AMERICAN DRUG ABUSE PROG | x | | | | 1 | 6 |
| ASIAN AMERICAN RESOURCE CENTER | x | | x | | - | - |
| ASIAN YOUTH CENTER | x | | | | - | - |
| BEST PARTNERS | x | | | | 107 | 185 |
| DELHI CENTER | x | | | | - | 7 |
| BETHEL BAPTIST CHURCH | x | | | | - | - |
| BISHOP PAIUTE TRIBE | x | | | | - | - |
| C.O.R. COMM DEVELOPMENT CORP | x | | | | - | - |
| CAREGIVERS VOLUNTEERS ELDERLY | | x | | | - | - |
| CHINESE CHRISTIAN HERALD CRUS. | x | | | | - | - |
| CHINO NEIGHBORHOOD HOUSE | | x | | | - | - |
| CITIHOUSING REAL ESTATE SERVIC | | x | | | - | - |
| CITY IMPACT | x | | | | - | - |
| CITY OF BEAUMONT SENIOR CENTER | | x | x | | - | - |
| COMMUNITY HEALTH INITIATIVE of OC (AKA: Volunteer Center of Gre | | x | | | - | - |
| CORONA NORCO FAMILY YMCA | x | | | | - | - |
| DESERT ARC | x | | | | - | - |
| DESERT MANNA MINISTRIES INC | x | | | | - | - |
| DISABLED RESOURCES CTR, INC | | x | x | | 2 | 3 |
| EL CONCILIO DEL CONDADO DE | x | | x | | - | - |
| FAMILY SVC ASSOC OF REDLANDS | x | | | | - | - |
| FOOD SHARE | x | | | | - | - |
| GO THE CALENDAR | | x | | | - | - |
| HELP OF OJAI, INC. | x | | | | - | - |
| HOUSING AUTHORITY OF KINGS CO | x | | x | | - | - |
| KERNVILLE UNION SCHOOL DISTRIC | x | | | | - | - |
| KINGS COMMUNITY ACTION ORG | x | | | | - | - |
| KINGS CTY COMMISSION ON AGING | x | | | | - | - |
| LA COUNTY HOUSING AUTHORITY | | x | | | - | - |
| LEAGUE OF CALIF HOMEOWNERS | x | | | | - | - |
| LTSC COMM. DEVEL. CORP | x | | | | 2 | 5 |
| MENIFEE VALLEY CHAMBER | | x | | | - | - |
| MEXICAN AMERICAN OPPORTUNITY | | x | x | | - | - |
| MTN COMM FAM RESOURCE CNTR | x | | | | - | 5 |
| NEW GREATER CIR. MISSION, INC | x | | | | - | - |
| NEW HOPE VILLAGE, INC | x | | | | - | 1 |
| NEW HORIZONS CAREGIVERS GROUP | | x | | | - | 2 |
| OCCC | x | | | | - | 1 |
| OPERATION GRACE | x | | | | - | - |
| OUR COMMUNITY WORKS | x | | | | 7 | 23 |
| PACIFIC ISLANDER HLTH (PIHP) | x | | | | - | - |
| PACIFIC PRIDE FOUNDATION | x | | | | - | - |
| RIVERSIDE DEPT COMM ACTION | | x | x | x | 2 | 12 |
| SALVATION ARMY SANTA FE SPGS | x | | | | - | - |
| SALVATION ARMY VISALIA CORPS | x | | | | - | - |
| SANTA ANITA FAMILY SERVICE | x | | | | - | - |
| SENIOR ADVOCATES OF THE DESERT | x | | | | - | - |
| SHARE OUR SELVES | x | | | | - | - |
| SMILES FOR SENIORS FOUND. | x | | | | - | - |
| SOUTHEAST CITIES SERVICE CTR. | | x | | | - | - |
| SOUTHEAST COMMUNITY DEVELOPMEN | x | | | | - | - |
| ST VINCENT DE PAUL | | x | | | - | - |
| THE CAMBODIAN FAMILY | x | | | | - | - |
| UNITED CAMBODIAN COMMUNITY INC | | x | | | - | - |
| VICTOR VALLEY COMM SVC COUNCIL | x | | | | - | - |
| VIETNAMESE COMMUNITY OF OC INC | x | | | | - | - |
| VOLUTNEERS OF EAST LOS ANGELES | x | | x | | - | - |
| XFINITI SOLUTIONS, LLC | | x | | | - | - |
| Total Enrollments | | | | | 121 | 257 |

^[1] All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

^[2] Numbers reflect customers that have been placed on the rate YTD. Capitation payments may lag by a month or more depending on when SCE is invoiced by the contractors.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 8 - Households as of Month-End
Southern California Edison
Through June 2019**

| Month | Gas and Electric | Gas Only | Electric Only | Total | Eligible Households | Penetration | % Change | Total Residential Accounts [1] |
|------------|------------------|----------|------------------|------------------|---------------------|--------------|-------------|--------------------------------|
| January | | | 1,203,474 | 1,203,474 | 1,337,092 | 90.0% | 0.0% | 4,432,776 |
| February | | | 1,205,310 | 1,205,310 | 1,337,092 | 90.1% | 0.0% | 4,432,049 |
| March | | | 1,204,124 | 1,204,124 | 1,337,092 | 90.1% | 0.0% | 4,432,454 |
| April | | | 1,192,387 | 1,192,387 | 1,337,092 | 89.2% | 0.0% | 4,432,454 |
| May | | | 1,191,541 | 1,191,541 | 1,337,092 | 89.1% | 0.0% | 4,437,452 |
| June | | | 1,189,421 | 1,189,421 | 1,337,092 | 89.0% | 0.0% | 4,435,897 |
| July | | | | | | | | |
| August | | | | | | | | |
| September | | | | | | | | |
| October | | | | | | | | |
| November | | | | | | | | |
| December | | | | | | | | |
| YTD | | | 1,189,421 | 1,189,421 | 1,337,092 | 89.0% | 0.0% | 4,435,897 |

[1] Data represents total residential electric and gas households. This includes submetered households.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 9 - Expenditures for Pilots/CHANGES Program

Southern California Edison

Through June 2019

| 2018 | Authorized 2018 Budget | Current Month Expenses | Expenses Since Jan. 1, 2018 | % of 2018 Budget Expended |
|-----------------|---------------------------|---------------------------|--------------------------------|------------------------------|
| Pilots | | | | |
| CHANGES Program | \$ 525,000 | \$ 120,203 | \$ 223,199 | 43% |
| Total | \$ 525,000 | \$ 120,203 | \$ 223,199 | 43% |
| | | | | |
| | | | | |

[1] Decision 15-12-047 transitioned from CHANGES pilot to CHANGES program and funding for the effort is captured herein.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

| | | | | |
|--|--|--|--|--|
| | | | | |
|--|--|--|--|--|

CARE Table 10 CHANGES One-On-One Customer Assistance Sessions
Southern California Edison
Reporting Period May 1, 2018, through May 31, 2018

| Date ^[1] | CHANGES Participants' self-identified language of preference | Description of the session content identifying service provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) ^[2] | Description of each contact made with that customer's utility until a solution is reached. | If on CARE, Enter How Initially Enrolled | | Number of Enrollment through CHANGES CBO's Assistance Confirmed by IOU | | | Customer Receiving Assistance with Bill Payment Plans (initiated or modified) by the CHANGES CBOs. | | Customer Receiving Assistance with Utility Bill Disputes, including bill modifications, by the CHANGES CBOs. | | Calls to Dedicated 800 # Recorded by IOU ^[3] | |
|---------------------------|--|---|--|--|---|--|----------|------------------|--|-------------------|--|-----------|---|-------------------|
| | | | | # | How Enrolled | CARE | FERA | Medical Baseline | Dedicated Toll-Free Number | | Dedicated Toll-Free Number | | | |
| | | | | | | | | | # | 1 = Yes 0 = No | Reason 800 # Not Used | # | | 1 = Yes 0 = No |
| 2018-05-02 | Chinese/Cantonese | Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs | Not applicable | 1 | Recertification and Verification Processing | 0 | 0 | 1 | 1 | 0 | Not Applicable | 1 | 0 | Not Applicable |
| 2018-05-23 | Vietnamese | Educated on Energy Assistance Programs | Not applicable | 1 | Data Sharing | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-22 | Korean | HEAP/Lineup Application Assistance | Not applicable | 1 | Data Sharing | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-23 | Korean | HEAP/Lineup Application Assistance | Not applicable | 1 | Recertification and Verification Processing | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 0 | 1 | Not Applicable |
| 2018-05-23 | Spanish | HEAP/Lineup Application Assistance Set Up/Change Payment Plan | Not applicable | 1 | Internet Enrollments | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-16 | Chinese/Cantonese | Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation | Not applicable | 1 | VRU Enrollments | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-11 | Spanish | Medical Baseline Application Assistance Educated on Medical Baseline | Not applicable | 1 | Internet Enrollments | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-03 | Spanish | Educated on CARE/FERA Changes to Account | Not applicable | 1 | Capitation Agency | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 1 | 1 | Not Applicable |
| 2018-05-15 | Vietnamese | Bill Education Educated on Energy Assistance Programs | Not applicable | 1 | Capitation Agency | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-02 | Spanish | Educated on CARE/FERA Changes to Account | Not applicable | 1 | Capitation Agency | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-07 | Vietnamese | Bill Education Educated on Energy Assistance Programs | Not applicable | 1 | Special Projects | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-22 | Vietnamese | Bill Education Educated on Energy Assistance Programs | Not applicable | 1 | Capitation Agency | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-04 | Spanish | ESAP Application Assistance | Not applicable | 1 | Internet Enrollments | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-03 | English | Set Up/Change Payment Plan | Not applicable | 1 | Capitation Agency | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-18 | Chinese/Cantonese | HEAP/Lineup Application Assistance Educated on Energy Efficiency/ Conservation | Not applicable | 1 | Call Center | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-10 | Saman | Set Up/Change Payment Plan | Not applicable | 0 | Not Applicable | 0 | 0 | 0 | 1 | 1 | Not Applicable | 0 | 0 | Not Applicable |
| 2018-05-08 | English | Set Up/Change Payment Extension | Not applicable | 0 | Not Applicable | 0 | 0 | 0 | 1 | 1 | Not Applicable | 0 | 0 | Not Applicable |
| 2018-05-14 | Vietnamese | HEAP/Lineup Application Assistance | Not applicable | 1 | Capitation Agency | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-22 | English | Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation | Not applicable | 1 | Capitation Agency | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 1 | 0 | Not Applicable |
| 10/1900 | 0 | Set Up/Change Payment Extension | Not applicable | 1 | Call Center | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-14 | Spanish | Set Up/Change Payment Plan | Not applicable | 1 | Call Center | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-16 | Spanish | Changes to Account | Not applicable | 1 | Call Center | 0 | 0 | 0 | 1 | 1 | Not Applicable | 0 | 0 | Not Applicable |
| 2018-05-30 | Spanish | Set Up/Change Payment Extension | Not applicable | 1 | Capitation Agency | 0 | 0 | 0 | 0 | 1 | Not Applicable | 0 | 0 | Not Applicable |
| 2018-05-02 | Chinese/Cantonese | HEAP/Lineup Application Assistance Educated on Energy Efficiency/ Conservation | Not applicable | 1 | Call Center | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 1 | 0 | Not Applicable |
| 2018-05-14 | Korean | HEAP/Lineup Application Assistance | Not applicable | 0 | Not Applicable | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 10/1900 | 0 | Set Up/Change Payment Extension | Not applicable | 1 | Special Projects | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-22 | Korean | HEAP/Lineup Application Assistance | Not applicable | 1 | Special Projects | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-30 | Vietnamese | HEAP/Lineup Application Assistance | Not applicable | 1 | Call Center | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 1 | 0 | Not Applicable |
| 2018-05-14 | Spanish | ESAP Application Assistance | Not applicable | 1 | Call Center | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-14 | Spanish | Medical Baseline Application Assistance Educated on Medical Baseline | Not applicable | 1 | Call Center | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-15 | Chinese/Cantonese | Energy Assistance Fund Application Educated on Energy Efficiency/ Conservation | Not applicable | 1 | Capitation Agency | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 1 | 0 | Not Applicable |
| 2018-05-18 | Spanish | ESAP Application Assistance Educated on CARE/FERA | Not applicable | 1 | Internet Enrollments | 0 | 0 | 0 | 0 | 1 | Not Applicable | 0 | 0 | Not Applicable |
| 2018-05-23 | Spanish | ESAP Application Assistance Set Up/Change Payment Extension Set Up/Change Payment Plan | Not applicable | 1 | Internet Enrollments | 0 | 0 | 0 | 0 | 1 | Not Applicable | 0 | 0 | Not Applicable |
| 2018-05-09 | Spanish | HEAP/Lineup Application Assistance | Not applicable | 1 | Call Center | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-15 | Spanish | Set Up/Change Payment Extension Set Up/Change Payment Plan | Not applicable | 1 | Call Center | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-21 | Vietnamese | HEAP/Lineup Application Assistance | Not applicable | 0 | Not Applicable | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-25 | Spanish | Set Up/Change Payment Plan | Not applicable | 1 | Call Center | 0 | 0 | 0 | 0 | 1 | Not Applicable | 0 | 0 | Not Applicable |
| 2018-05-25 | Spanish | ESAP Application Assistance | Not applicable | 1 | Capitation Agency | 0 | 0 | 0 | 0 | 1 | Not Applicable | 0 | 0 | Not Applicable |
| 2018-05-16 | Spanish | Changes to Account | Not applicable | 1 | Call Center | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-09 | Spanish | ESAP Application Assistance | Not applicable | 1 | Call Center | 0 | 0 | 1 | 0 | 0 | Meeting with client. | 1 | 0 | Not Applicable |
| 2018-05-10 | Vietnamese | Educated on Avoiding Disconnection Educated on Energy Assistance Programs | Not applicable | 1 | Data sharing | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-04-30 | English | Set Up/Change Payment Plan | Not applicable | 1 | VRU Enrollments | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-01 | Chinese/Cantonese | Educated on Energy Efficiency/ Conservation Educated on Energy Assistance Programs | Not applicable | 0 | Not Applicable | 0 | 0 | 0 | 1 | 0 | Not Applicable | 0 | 1 | Not Applicable |
| 2018-05-01 | English | HEAP/Lineup Application Assistance | Not applicable | 0 | Not Applicable | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-08 | English | Changes to Account | Not applicable | 1 | Special Projects | 0 | 0 | 0 | 1 | 0 | Not Applicable | 0 | 1 | Not Applicable |
| 2018-04-17 | English | Energy Assistance Fund Application | Not applicable | 0 | Not Applicable | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-03 | Chinese/Cantonese | HEAP/Lineup Application Assistance Educated on Energy Efficiency/ Conservation | Not applicable | 1 | Call Center | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-25 | English | Medical Baseline Application Assistance Educated on Medical Baseline | Not applicable | 0 | Not Applicable | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-04 | Vietnamese | HEAP/Lineup Application Assistance | Not applicable | 1 | Capitation Agency | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-10 | Chinese/Cantonese | HEAP/Lineup Application Assistance Educated on Energy Efficiency/ Conservation | Not applicable | 0 | Not Applicable | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 1 | 0 | Not Applicable |
| 2018-05-25 | Chinese/Cantonese | HEAP/Lineup Application Assistance Educated on Energy Efficiency/ Conservation | Not applicable | 1 | VRU Enrollments | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-04 | Chinese/Cantonese | HEAP/Lineup Application Assistance Educated on Energy Efficiency/ Conservation | Not applicable | 1 | Call Center | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-05-03 | Vietnamese | HEAP/Lineup Application Assistance | Not applicable | 1 | Call Center | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not Applicable |
| 2018-04-25 | English | HEAP/Lineup Application Assistance | Not applicable | 1 | Other Source | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 0 | 0 | Not applicable |
| 2018-04-02 | Mandarin | Energy Assistance Fund Application | Not applicable | 1 | Special Projects | 0 | 0 | 0 | 1 | 0 | Meeting with client. | 1 | 0 | Not applicable |
| 2018-04-10 | Spanish | Medical Baseline Application Assistance | Not applicable | 1 | Internet Enrollments | 0 | 0 | 0 | 0 | 0 | Meeting with client. | 0 | 0 | Not applicable |
| 2018-04-27 | Spanish | Changes to Account | Not applicable | 1 | Internet Enrollments | 0 | 0 | 0 | 0 | 1 | Not Applicable | 0 | 0 | Not applicable |
| Current Month | | | | 48 | | 0 | 0 | 2 | 20 | 9 | | 9 | 4 | |
| Total | | | | | | | | | | | | | | |
| Year-to-Date Total | | | | 578 | | 9 | 0 | 21 | 257 | 40 | | 88 | 22 | 73 |

[1] Total calls called to 800# recorded by SCE from May 1, 2018, through May 31, 2018, is 26. Data on calls per each one-on-one session not available.

[2] For column C, this data was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original version in order to have a more consistent appearance and format with existing SCE tables.

[3] Dates listed are one-on-one case open dates as provided by CHANGES contractor. Dates do not necessarily coincide with the date of the session.

| CARE Table 11 CHANGES Group Customer Assistance Sessions ⁽²⁾⁽³⁾ | | | | | | |
|--|------------------|--|--------------------|-------------------------------|-------------------------|--|
| Southern California Edison | | | | | | |
| Reporting Period May 1, 2018, through July 31, 2018 | | | | | | |
| Date | Session Language | Description of Service Provided (e.g. utility bill assistance, utility bill dispute resolution, and other energy related issues) | Sessions Logistics | | | |
| | | | # of Sessions | Length ⁽¹⁾ (Hours) | Number of Attendees (4) | Description of Information / Literature Provided |
| N/A | Armenian | Avoiding Disconnection | 6 | 0.5 | 42 | N/A |
| N/A | Cantonese | Avoiding Disconnection | 1 | 0.5 | 17 | N/A |
| N/A | English | Avoiding Disconnection | 2 | 0.5 | 8 | N/A |
| N/A | Japanese | Avoiding Disconnection | 1 | 0.5 | 1 | N/A |
| N/A | Korean | Avoiding Disconnection | 1 | 0.5 | 16 | N/A |
| N/A | Mandarin | Avoiding Disconnection | 1 | 0.5 | 4 | N/A |
| N/A | Spanish | Avoiding Disconnection | 1 | 0.5 | 2 | N/A |
| N/A | Vietnamese | Avoiding Disconnection | 2 | 0.5 | 31 | N/A |
| N/A | Cantonese | CARE/FERA and Other Assistance Programs | 1 | 0.5 | 1 | N/A |
| N/A | English | CARE/FERA and Other Assistance Programs | 8 | 0.5 | 29 | N/A |
| N/A | Japanese | CARE/FERA and Other Assistance Program | 1 | 0.5 | 1 | N/A |
| N/A | Korean | CARE/FERA and Other Assistance Programs | 4 | 0.5 | 157 | N/A |
| N/A | Mandarin | CARE/FERA and Other Assistance Programs | 3 | 0.5 | 6 | N/A |
| N/A | Spanish | CARE/FERA and Other Assistance Programs | 8 | 0.5 | 64 | N/A |
| N/A | Vietnamese | CARE/FERA and Other Assistance Program | 2 | 0.5 | 31 | N/A |
| N/A | Armenian | Electric and Natural Gas Safety | 6 | 0.5 | 46 | N/A |
| N/A | Cantonese | Electric and Natural Gas Safety | 2 | 0.5 | 24 | N/A |
| N/A | English | Electric and Natural Gas Safety | 5 | 0.5 | 18 | N/A |
| N/A | Korean | Electric and Natural Gas Safety | 1 | 0.5 | 8 | N/A |
| N/A | Mandarin | Electric and Natural Gas Safety | 3 | 0.5 | 7 | N/A |
| N/A | Spanish | Electric and Natural Gas Safety | 6 | 0.5 | 46 | N/A |
| N/A | Tagalog | Electric and Natural Gas Safety | 3 | 0.5 | 26 | N/A |
| N/A | Vietnamese | Electric and Natural Gas Safety | 1 | 0.5 | 8 | N/A |
| N/A | Armenian | Energy Conservation | 6 | 0.5 | 37 | N/A |
| N/A | Cantonese | Energy Conservation | 2 | 0.5 | 23 | N/A |
| N/A | English | Energy Conservation | 2 | 0.5 | 7 | N/A |
| N/A | Mandarin | Energy Conservation | 3 | 0.5 | 10 | N/A |
| N/A | Spanish | Energy Conservation | 3 | 0.5 | 15 | N/A |
| N/A | Cambodian | Gas Aggregation | 1 | 0.5 | 8 | Gas Aggregation Handout |
| N/A | English | Gas Aggregation | 1 | 0.5 | 2 | Gas Aggregation Handout |
| N/A | Mandarin | Gas Aggregation | 1 | 0.5 | 1 | Gas Aggregation Handout |
| N/A | Spanish | Gas Aggregation | 3 | 0.5 | 32 | Gas Aggregation Handout |
| N/A | Spanish | High Energy Use | 1 | 0.5 | 18 | High Use Handout |
| N/A | Cantonese | Level Pay Plan | 1 | 0.5 | 14 | N/A |
| N/A | English | Level Pay Plan | 1 | 0.5 | 7 | N/A |
| N/A | Mandarin | Level Pay Plan | 1 | 0.5 | 3 | N/A |
| N/A | Tagalog | Level Pay Plan | 1 | 0.5 | 8 | N/A |
| N/A | Vietnamese | Level Pay Plan | 1 | 0.5 | 17 | N/A |
| N/A | Arabic | Understanding Your Bill | 1 | 0.5 | 5 | N/A |
| N/A | Armenian | Understanding Your Bill | 2 | 0.5 | 7 | N/A |
| N/A | Cantonese | Understanding Your Bill | 1 | 0.5 | 15 | N/A |
| N/A | English | Understanding Your Bill | 3 | 0.5 | 10 | N/A |
| N/A | Japanese | Understanding Your Bill | 2 | 0.5 | 17 | N/A |
| N/A | Korean | Understanding Your Bill | 3 | 0.5 | 25 | N/A |
| N/A | Mandarin | Understanding Your Bill | 2 | 0.5 | 4 | N/A |
| N/A | Spanish | Understanding Your Bill | 5 | 0.5 | 55 | N/A |
| N/A | Tagalog | Understanding Your Bill | 2 | 0.5 | 26 | N/A |
| N/A | Vietnamese | Understanding Your Bill | 2 | 0.5 | 35 | N/A |
| Current Quarter Total | | | 120 | | 994 | |
| Year-to-Date | | | 1330 | | 12690 | |

[1] Contractor states all sessions at least 30 minutes

[2] This table was provided by CHANGES contractor, Self Help for the Elderly, via CSID. This table was edited and reformatted from its original versions in order to have a more consistent appearance and format with existing SCE tables.

[3] The numbers provided by the CHANGES contractor are for SCE and SoCal Gas **combined**, due to the combined service territory.

[4] On the Consumer Education Topic addendum of the Quarterly CHANGES Data Report of August 2018-October 2018, the number of attendees for: the Avoiding Disconnection course add up to 121, not the 119 shown on the report; CARE / FERA & Other Assistance Programs classes add up to 289, not 287 as shown on the report; Electric and Natural Gas Safety classes add up to 183, not 182 as shown on the report; Energy Conservation classes add up to 92, not 91 as shown on the report; Understanding Your Bill classes add up to 199, not 197 as shown on the report. Thus, the total shown on this table does not match the total on the Quarterly CHANGES Data Report of August 2018-October 2018.